International Banking Services

Correspondent Banks

State Bank of India, New York, USA

Axis Bank Ltd, Siliguri Branch, West Bengal, India

State Bank of India, Hasimara Branch, West Bengal, India

HDFC Bank, Mumbai Branch, Mumbai, India

IFSC Code: HDFC0000060SWIFT Code: HDFCINBB

• Account No.: 00600390000657 of T Bank Ltd, Thimphu

• Currency: INR

• Payment Type: All payment types

HDFC Bank, Hong Kong

• **SWIFT Code**: HDFCHKHH

• Account No.: 3000013501 of T Bank Ltd, Thimphu

• Currency: USD

• Payment Type: All payment types

Himalayan Bank Ltd, Main Branch Kathmandu, Nepal

• **SWIFT Code:** HIMANPKA

• Account No.: 01004372360029 of T Bank Ltd, Thimphu

• Currency: NPR/INR

• Payment Type: All payment types

HDFC Bank, Hong Kong

SWIFT Code: HDFCHKHHAccount No.: 3000016419

• Currency: JPY

• Payment Type: All payment types

HDFC Bank, Hong Kong

• SWIFT Code: HDFCHKHH

• Account No.: 3000016420

• Currency: AUD

• Payment Type: All payment types

South Bangla Agriculture & Commerce Bank Ltd

SWIFT Code: BBHOBDDHAccount No.: 0002143000015

• **Currency**: ACU/(USD)

• Payment Type: All payment types

DBS Bank

• **SWIFT Code:** DBSSINBBXXX

Account No.: 811200159906 of T Bank Ltd, Thimphu

Currency: INR

• Payment Type: All payment types

Foreign Currency Remittance

Inward Remittance

SWIFT transfers can be used to get the Inward Remittance Fund. You can quickly route any foreign exchange inward financial transfers from other banks and our correspondent bank through our correspondent bank. Please transfer money through our partner banks for safer transactions and safe charges.

Outward Remittance

With SWIFT, remittances abroad can be sent to any global location. We send money for imports, studies, business, medical, and other expenses.

Trade Finance

Letter of Credit

A letter of Credit, also known as documentary credit, or letter of Undertaking, is issued for facilitating international trade transactions by providing security to both buyer and seller. With a credit, a bank steps into the shoes of the buyer and guarantees payment to the seller, subject to the specified terms and conditions being complied with.

Documents Required for Issuance of LC in Third Countries

- Duly completed LC application form, sealed and signed on every page by the applicant.
- Import license from Ministry of Economic Affairs
- Performa Invoice

Documents Required for Issuance of LC in India and Inland

- Duly completed LC application form, sealed and signed on every page by the applicant.
- Performa Invoice

TPayRemit

With the increase in the number of Bhutanese nationals going abroad for employment and education, the scope of remittance business in the country has grown in recent years. TPayRemit was introduced to serve this purpose. TPayRemit is a mobile and web application which can be used for remittance of money exclusively from Australia to Bhutan only for the convenience of all Bhutanese residing in Australia. The bank has tied up with an international remittance company based in Australia for transfer of funds from Australia to Bhutan. This service was introduced to provide a reliable, fast and cost-efficient means to remit money to Bhutan.

Types of Money Transfer

Cash Pick Up

The remitter can transfer money to the beneficiary in Bhutan, who can pick up cash over the T Bank counters. It is a simple, easy, quick, and hassle-free cash transfer is one of the most preferred payout modes for international money transfers around the world. You can send money in cash, and the receiver collects the money in cash from any one of our branches in Bhutan within minutes. When you send money, you will receive a transaction ID, and a copy of the receipt will also be sent to the beneficiary via email or text. The beneficiary may visit any one of our branches in Bhutan; provide the transaction ID along with valid ID proof to receive the money.

Bank Deposit

You can transfer money directly to an existing beneficiary's account maintained with T Bank Ltd. or an account maintained with any of the other banks in Bhutan. Our strong correspondent banking relationship with all the banks in Bhutan makes it easier for you to transfer money directly to your account.

TPayRemit Benefits

- Reliable
- Convenient

- Simple
- Cost-Efficient App

How It Works?

- 1. Create Your Account
- 2. Your Transfer Details
- 3. Choose How Much You Want to Transfer
- 4. Add Your Recipient Details
- 5. Pay for Your Transfer

For Android users, the app can be downloaded from the Google Play Store, and for iOS users, it is available from the App Store. Customers can also access the web version of the same on TPayRemit.

For more information on TPayRemit, visit TPayRemit or email us at info@tbank.bt.

Prabhu Money Transfer

All Bhutanese residing in the USA, Japan, Malaysia, Qatar, Kuwait, and Dubai (UAE) can send money by visiting our Partner Agent (Prabhu Money Transfer) offices in the above places to transfer your money to Bhutan.

Aman Exchange Company

Those Non-Resident Bhutanese in Kuwait can send their money to family, friends, and children in Bhutan through Aman Ex.Co.

TRemit Benefits

- 1. Convenient
- 2. Reliable
- 3. Faster

RTGS/NEFT/ARD Remittance

Axis Remit Direct (ARD) is an online INR payment service provided by Axis Bank. The payments can be bill/invoice, family remittance, labour payment, etc. It can be categorized as follows:

NEFT

The transfer of amounts to all banks in India below Nu 200,000.00 (Two Hundred Thousand) only are considered to be NEFT and are settled batch-wise at half-hour intervals.

RTGS

The transfer of amounts to all banks in India above Nu 200,001.00 (Two Hundred Thousand and One) only are considered to be RTGS and are immediately settled on receipt.

Direct Payment

It is a real-time direct payment to AXIS Bank.

INR Payment

A payment to all Banks in India through State Bank of India.

Direct Payment to State Bank of India

Non-SBI Bank payment is the service where a transfer of amount to banks in India can be made through the State Bank of India.

BLA Deposit

FC III: Savings Account

Non-resident Bhutanese can conveniently open a foreign currency account through the REMITBHUTAN platform. To visit the REMITBHUTAN site: <u>Click here</u>.

Interest Rates (per annum)

Currency	Interest Rate		
USD	1.75%		
AUD	2.75%		
EURO	1.50%		
GBP	1.50%		
JPY	1.50%		

BLA Fixed Deposit

Currency: BTN

• Interest Rate: 0.50% higher than the normal fixed deposit

BLA Investment Account

• Currency: BTN

- Credit: Only inward foreign currency remittances and Fund transfers from FC accounts are allowed.
- **Debit:** No restriction
- **Investment:** Only this account can be integrated with mCAMS to add money via TPay and buy shares.

International Banking Charges

a. Documentary Letter of Credit-Import (both Foreign Currency & Indian Rupee)

- Bill Charge: 0.15% (Min. Nu. 500) as opening commission
- Commitment Charge: 0.75% on actual number of days up to the validity of the credit (Min. Nu. 500)
- **Usance Charge:** 1.00% on actual number of days up to the validity of the credit (Min. Nu. 500)

b. Foreign Currency Remittances

- Foreign Currency Drafts: 0.20% plus SWIFT charges if any
- Transfer via SWIFT: 0.20% (Min. Nu. 500) plus transmission charges of Nu. 500 for TTs & Nu. 1000 for LCs
- Inward TT/SWIFT Remittance: Free of Charge
- Postage Charge: Actual basis

c. Bank Guarantee Charges

- Bank Guarantee Charge: EMD/Bank Guarantee 2% & 3% performance guarantee (Min. Nu. 500). 1% commission with EMD
- Cancellation of Bank Guarantee: Free of charge

Forex Rates

These rates are applicable from 29th June to 1st July 2024.

Currencies	TT Buy	TT Sell	Notes Buy	Notes Sell
US Dollar (100 & 50)	83.15	83.77	82.10	84.70
USD 50 Below (20, 10 & 5)			79.64	
USD 2 & 1			78.00	
Pound Sterling	105.15	105.94	103.80	106.70
Euro	89.05	89.70	87.85	90.35
Japanese Yen (100)	51.73	52.13	51.05	52.50
Swiss Franc	92.46	93.16	91.25	93.85
Hongkong Dollar	10.65	10.73	10.50	10.80
Canadian Dollar	60.71	61.18	59.90	61.60
Australian Dollar	55.36	55.73	54.60	56.15
Singapore Dollar	61.35	61.81	60.55	62.25
Danish Kroner	11.94	12.03	11.80	12.10
Swedish Kroner	7.83	7.89	7.75	8.95
Norwegian Kroner	7.82	7.88	7.70	7.95

Remittance Charges

- 12 AUD per transaction is charged for using TPayRemit services up to AUD 10,000.
- 18 AUD per transaction is charged for using TPayRemit services above AUD 10,000.
- No Charges for all cash pick-up and deposit to accounts with T Bank.
- **Nu.250.00** per transaction for all inter-bank transactions from T Bank to other banks in Bhutan.

Services

TPay

TPay is a mobile application from T Bank that allows our customers to carry out financial and non-financial transactions using mobile phones and tablets.

Features

- View account balances, statements, and transaction details for all your savings and current accounts.
- View term deposits and the deposit details.
- View loan details.
- Instant fund transfer.
- Pay utility bills.
- Mobile top-up.
- Load wallet.
- Initiate payment via QR scan and pay.

Terms and Conditions Governing the Use of TPay Mobile Banking App

- 1. You agree to conform to the authentication procedure and security measures required for transactions and shall undertake all reasonable measures to ensure that the login/transaction password is not revealed to any other person (third party).
- 2. You agree to use TPay only with the account(s) which you are authorized to operate.
- 3. You shall not use or attempt to use TPay for funds transfer without sufficient funds in your account or without a pre-existing arrangement with the Bank by way of Cash Credit/overdraft. The Bank will endeavor to effect such funds transfer transactions received through this platform provided there are sufficient funds available in your account. The Bank shall not be liable for any omission to make funds transfer(s) due to circumstances beyond the reasonable control of the Bank.
- 4. You are responsible for all transactions carried out with your credentials, login ID, and associated PIN numbers. Therefore, you agree not to reveal your login/transaction PIN number to any other person, including other joint account holders and/or the beneficiaries, or entity through any medium.
- 5. You agree that you will not use TPay for any illegal/unauthorized purposes or in any manner which is not in line with the terms and conditions set by the bank.
- 6. In the case of accounts opened for and on behalf of minors, the guardian shall undertake to give all instructions relating to the operation of the account. In such an event, the transaction will be deemed to have been undertaken by the guardian.
- 7. You are responsible for the correctness of information provided to the Bank through the use of TPay. The Bank accepts no liability for the consequences arising out of erroneous information provided by the User.
- 8. The Bank reserves the right to charge and recover from the user, service charges for providing TPay service (including but not limited to the right of charging the user for the use of funds transfer).
- 9. You shall indemnify and hold the Bank harmless against all actions, claims, demands, proceedings, losses, damages, costs, charges, and expenses whatsoever which the Bank may at any time incur, sustain, suffer or be put to as a consequence of or by reason of arising out of providing TPay facility or by reason of the Bank in good faith taking or refusing to take or omitting to take action on any instruction given by the User.
- 10. The Bank reserves the right to add, change and/or alter these Terms and Conditions governing the use of TPay whenever deemed necessary.

Please contact your nearest branch or Customer Service (Toll-Free Number 7070 during office hours) for any inquiries.

Loans

Employee Loan

Desire to buy your favorite thing in the market has never been easier if you don't have enough cash at hand. T Bank Employee Loan is an easy finance option.

Eligibility

- All Government, Corporate, Registered Company's, NGO's employees with confirmed service can avail this facility.
- Employees who are entitled to Provident Fund & Gratuity Fund.
- Should provide third-party guarantee of an employee with the same grade or above working in the same department/organization. However, for government and corporate employees, no guarantor shall be required if the applicant's service is 3 years and above. For private employees, a loan guarantor is required of the same grade or higher grade with a minimum service of 3 years.

Tenure

Maximum term of 5 years

Documents Required

- Employee Loan application.
- Copy of CID of both the applicant and the guarantor if applicable.
- Two recent passport size photographs of the applicant.
- Letter of Undertaking from the current employer.
- Latest Pay Slip of the applicant(s) and guarantor duly filled, signed, and sealed by Salary Disbursing Officer.
- Appointment Letter or Service Confirmation Letter.

Festival Loan

To celebrate each festival with a lot of grandeur as it is a time when families get together and make memories. This loan scheme can shop for clothes, gifts, sweets, and groceries and bring cheer to all.

Eligibility

- Government, Corporate, Registered Private Limited Company, NGO's employees with a minimum of 2 years of confirmed service (including probation) with PF facility.
- Guarantor is compulsory while applying for a festival loan.
- Third-party guarantor must be an employee with the same grade or above working in the same department/organization with a minimum of 3 years of service.

Quantum of Loan

Maximum limit of Nu 100,000/- only.

Tenure

Maximum term of 5 years

Documents Required

- Two passport size photographs of both the applicant and the guarantor.
- Copy of citizenship identity card of both the applicant and the guarantor.
- Copy of appointment letter of both the applicant and the guarantor.
- Latest pay slip authenticated by Account Officer of both the applicant and the quarantor.
- Departmental loan repayment undertaking.

Transport Loan

Light Vehicle Loan (Employee)

Dreaming of owning a car? The T Bank Vehicle Loan aims to ensure that you drive around the city in your own vehicle. Apply for T Bank Vehicle Loan and make your dream of owning a car come true.

Eligibility

• All government, Corporate, registered Company, NGO's employees with confirmed service can avail this facility.

Quantum Loan

• As defined by the Prudential regulation/ Directives of Royal Monetary Authority.

Tenure

• Maximum term of 5 years.

Documents Required

- Copy of CID of both the applicant.
- Two recent passport size photographs of the applicant.
- Copy of the Quotation/invoice for new vehicles from authorized vehicle dealers.
- Power of attorney to be submitted in cases where the applicant is not the owner of the vehicle.
- Initial appointment letter or latest promotion letter or service confirmation letter.
- Latest pay slip authenticated by the account officer.
- Departmental loan repayment undertaking.

Light Vehicle Loan (Commercial)

Wishing to generate income through the purchase of a light vehicle, T Bank's Light Vehicle loan commercial will help you fulfill your desire.

Quantum Loan

• As defined by the Prudential regulation/ Directives of Royal Monetary Authority.

Tenure

Maximum term of 5 years.

Documents Required

- Copy of CID of both the applicant and the guarantor.
- Two recent passport size photographs of the applicant.
- Copy of the Quotation/invoice for new vehicles from authorized vehicle dealers.
- Valid Trade license for hiring equipment (tippers/truck).
- Valid Trade license for contractors.
- Guarantor details.
- Ownership certificates of collateral security offered to the bank.
- Stamped and witnessed Letter of Consent for extension of charges duly signed by the property owner (applicable only for fixed assets).
- Proof of income to service the loan verified income by way of rental receipts, bills receivables, BIT, etc.

Transport Loan Heavy (Public Buses & Tourism)

For the purchase of public buses and tourism buses, you can get financial assistance from T Bank to boost up your business.

Eligibility

• Individuals/firms involved in public transport Services and tourism business.

Quantum Loan

As defined by the Prudential regulation/ Directives of Royal Monetary Authority.

Tenure

Maximum term of 5 years.

Documents Required

- Duly filled loan application.
- Copy of CID of the applicant.
- Two recent passport size photographs of the applicant.
- Copy of valid trade license.
- Copy of the Quotation/invoice for new machineries from authorized vehicle dealers.
- Guarantor details, if any.

- Ownership certificates of collateral security offered to the bank.
- Stamped and witnessed Letter of Consent for extension of charges duly signed by the property owner (applicable only for fixed assets).
- Proof of income to service the loan verified income by way of rental receipts, BIT, etc.

Computer and Gadget Loan

T Bank enables customers who desire to buy your favorite gadgets or consumer electronics product & Home appliance from any authorized dealer.

Eligibility

• All Government, Corporate, Registered Private Company, NGO's employees with confirmed service (where employees are entitled to provident fund and gratuity).

Quantum Loan

Maximum limit of 100% finance but not exceeding Nu.100,000/-.

Tenure

Maximum of 5 years.

Documents Required

- Copy of Citizenship identity card of both the applicant and the guarantor.
- Two recent passport size photographs of the applicant.
- Initial appointment letter or latest promotion letter or service confirmation letter.
- Latest pay slip authenticated by the account officer.
- Departmental loan repayment undertaking.
- Invoice from supplier.

Housing Loan

Housing Loan (Commercial/Renovation)

If you need financial assistance for construction/purchase/renovation of your commercial building, T Bank Housing loan scheme is there to help your financial need.

Eligibility

Any individual or firms who desire to construct a commercial building.

Quantum Loan

As defined by the Prudential regulation/ Directives of Royal Monetary Authority.

Tenure

Maximum term of 30 years excluding gestation.

Documents Required

- Citizenship Identity (CID) copy of the applicant and the guarantor if required.
- Two recent Passport size photographs of the applicant.
- Ownership certificates of the plot in original where the building will be constructed.
- No objection certificate from immediate family members (18 years and above) to avail loan and construct building in his/her name if the land has joint ownership.
- Sale Deed agreement in case of purchase of a ready-made building.
- Latest Property valuation.
- Approved drawing plan of the building and a copy of the approval letter for construction/renovation.
- Expected monthly rental income from the property and any other proof of income to service the loan verified income by way of rental receipts, BIT, etc.

Housing Loan (Residential-Home/Renovation/Flat Purchase)

Planning to own a home is one of life's most rewarding challenges. If you wish to build a home/ buy a flat, T Bank has the right home loan scheme for you.

Eligibility

 Any individual who desires to construct a home/purchase a flat for self or to renovate their home but not for commercial purposes.

Tenure

Maximum term of 30 years excluding gestation period.

Quantum Loan

• As defined by the Prudential regulation/ Directives of Royal Monetary Authority.

Documents Required

- Citizenship Identity (CID) copy of the applicant.
- Two recent Passport size photographs of the applicant.
- Ownership certificates of the plot in original where the building will be constructed.
- No objection certificate from immediate family members (18 years and above) to avail loan and construct building in his/her name if the land has joint ownership.
- Sale Deed agreement in case of purchase of a ready-made building/flat.
- Latest Property valuation.
- Latest Pay Slip of the applicant if repayment is tied up with borrower's salary income.
- Approved drawing plan of the building and a copy of the approval letter for construction/renovation.
- Proof of income to service the loan verified income by way of rental receipts, BIT, etc.