Does geriatric follow-up visits reduce hospital readmission among older patients discharged to temporary care at a skilled nursing facility: a before-and-after cohort study

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ABSTRACT

Introduction Hospital readmission is a burden to patients, relatives and society. Older patients with frailty are at highest risk of readmission and its negative outcomes.

Objective We aimed at examining whether follow-up visits by an outgoing multidisciplinary geriatric team (OGT) reduces unplanned hospital readmission in patients discharged to a skilled nursing facility (SNF).

Design A retrospective single-centre before-and-after cohort study.

Setting and participants Study population included all hospitalised patients discharged from a Danish geriatric department to an SNF during 1 January 2016–25 February 2020. To address potential changes in discharge and readmission patterns during the study period, patients discharged from the same geriatric department to own home were also assessed.

Intervention OGT visits at SNF within 7 days following discharge. Patients discharged to SNF before 12 March 2018 did not receive OGT (−OGT). Patients discharged to SNF on or after 12 March 2018 received the intervention (+OGT).

Main outcome measures Unplanned hospital readmission between 4 hours and 30 days following initial discharge.

Results Totally 847 patients were included (440 −OGT; 407 +OGT). No differences were seen between the two groups regarding age, sex, activities of daily living (ADLs), Charlson Comorbidity Index (CCI) or 30-day mortality. The cumulative incidence of readmission was 39.8% (95% CI 35.2% to 44.8%, n=162) in −OGT and 30.2% (95% CI 25.8% to 35.2%, n=113) in +OGT. The unadjusted risk (HR (95% CI)) of readmission was 0.68 (0.54 to 0.87, p=0.002) in +OGT compared with −OGT, and remained significantly lower (0.72 (0.57 to 0.93, p=0.011)) adjusting for age, length of stay, sex, ADL and CCI. For patients discharged to own home the risk of readmission remained unchanged during the study period.

Conclusion Follow-up visits by OGT to patients discharged to temporary care at an SNF significantly reduced 30-day readmission in older patients.

INTRODUCTION

Acute hospitalisation can be life-saving but may also lead to adverse health outcomes in older adults, such as hospital-acquired infections and poorer functional health, as well as anxiety and distress.1–7

Some acute hospitalisations are preventable, and particularly readmissions are therefore in focus for preventive initiatives. Readmission risk increases with age, especially in patients characterised by multimorbidity, polypharmacy, longer in-hospital stay, lower functional status, male sex and prior hospitalisation.8–10 After an acute treatment, such vulnerable patients may be transferred to a postacute care facility for further stabilisation of medical and functional health, either in a hospital or in a skilled nursing facility (SNF), which offers temporary stays. SNF is an in-patient rehabilitation centre staffed with nurses and allied health professionals, while medical attention is carried out by a primary care physician.

Interventions to prevent readmission among older adults are widely studied. Several

Strengths and limitations of this study

► This was a hospital-based before-and-after cohort study with no patients lost to follow-up.
► We accounted for the competing risk of death and adjusted for potential confounders in our analysis (age, sex, activities of daily living, comorbidity and length of stay).
► We explored general changes in readmission pattern not related to the intervention.
► This was a before-and-after cohort study, which has a risk of overestimating the effect.
► This was a single-centre study, which may limit the generalisability of study results.
models have been investigated; involving various staff groups (ie, pharmacist, nurse, primary care physician and geriatrician) and different point of actions (ie, nutrition, medication, exercise, care), but no single or a bundle of interventions appear to reduce hospital readmission reliably. For patients discharged to an SNF, only few intervention studies exist, mainly from countries with a mixture of public and private healthcare providers.

Our aim was to examine whether early follow-up visits by an outgoing multidisciplinary (nurse and doctor) geriatric team (OGT) reduce acute hospital readmission in older vulnerable patients discharged to a temporary stay in an SNF.

METHODS
Design
We conducted a retrospective single-centre, before-and-after cohort study, following the implementation of an OGT at an SNF in the municipality of Odense, Denmark.

Settings
In Denmark, all citizens have free access to their primary care physician, hospital treatment and healthcare services including home care due to a tax-funded public healthcare system. Hospital treatment is provided by five regions, who also are responsible for financing primary care physicians and specialist physicians, while 98 municipalities are responsible for providing home care, social care, rehabilitation and health promotion as well as permanent and temporary care at SNF.

Odense University Hospital is a highly specialised hospital serving citizens in the Region of Southern Denmark. It is the main hospital for the citizens of Odense municipality with approximately 200 000 inhabitants, of which 17% are above 65 years of age. The Department of Geriatric Medicine at Odense University Hospital consists of a medical ward with 38 beds. All patients are admitted as acute patients from the emergency department or transferred from other departments, and are characterised by acute medical illness, high age, multimorbidity, polypharmacy and functional decline. Occasionally, the department treats patients with planned admissions, for example, preparation for colonoscopy. All other planned treatments are conducted as ambulant care in the department’s outpatient clinical, only 0.5% were planned admissions during study period. The department has a close collaboration with Odense Municipality, which is responsible for providing home care and nursing care services for patients after hospital discharge. Most patients (87%) are discharged to the same residence they had before admission. Patients admitted to hospital from their own home, who at the time of discharge are in need of substantial care and rehabilitation can be recommended by the hospital to be discharged to a municipal SNF for temporary care and rehabilitation. However, the municipality decides whether the recommendation should be complied with or the patients should be cared for in their own home.

Odense municipality has organised their SNF in one facility hosting 64 temporary beds located 7 kms from Odense University Hospital. The SNF has a turnover of approximately 1000 patients a year with an average length of stay (LOS) of 24 days (unpublished administrative data). The SNF staff includes nurses, social and healthcare assistants, physiotherapists and occupational therapist, but there is no staff physician. If a patient needs medical attention, the SNF staff contacts the patient’s personal primary care physician.

Intervention
The OGT was developed as part of a quality assurance project at Odense University Hospital aiming at reducing unnecessary readmissions among older citizens. The personnel did not follow a prespecified protocol. However, medical staff at the Department of Geriatric Medicine and the personnel at the SNF developed a co-operation agreement specifying the scope of the OGT-visit, mutual responsibilities in the cooperation, and which medical issues to handle during the OGT-visit.

The OGT was initiated 12 March 2018. It consisted of a geriatric nurse and a specialist geriatrician, who in close collaboration with the patient, and the SNF-staff dealt with any health issues related to the recent hospital admission and discharge, that is, effect and adverse effects of initiated treatment, nutritional and rehabilitation issues, and any uncertainties of the discharge summary. The OGT consulted patients at the SNF within 7 days following hospital discharge. The OGT had access to the patients’ electronic hospital records, including records from physicians, nurses, occupational and physiotherapists, and an updated list of medications. Moreover, venous blood samples, urine and stool samples could be collected by the OGT for analyses at the hospital. The SNF-staff was instructed to closely read the hospital discharge summary, to pay a special attention to effect and potential adverse effect of initiated treatment, and to nutritional and to rehabilitation issues. Moreover, it was required that blood pressure, pulse, temperature and blood oxygen saturation were measured ahead of OGT visits. The OGT visited the SNF three times a week, totally 6 hours per week. Patients received at least one OGT visit from the OGT during the follow-up.

Participants
We included all patients discharged from the Department of Geriatric Medicine at Odense University Hospital from 1 January 2016 to 25 February 2020. Eligible patients were identified from Odense University Hospital’s patient administrative system and the Odense municipality’s electronic care journal. Patients discharged to SNF (SNF patients) before and after initiation of OGT 12 March 2018 were categorised as −OGT and as +OGT, respectively. To explore time trends and potential variations in discharge, readmission patterns and patient characteristics during
the study period, we categorised patients discharged to own home (non-SNF patients) before and after 12 March 2018 as pre-OGT and post-OGT, respectively.

Variables and data sources
The primary outcome was 30-day readmission rate. Readmission was defined as any acute/unplanned hospital admission within 4 hours and 30 days after discharge from the Department of Geriatric Medicine. Index admission was defined as any unplanned admission to the Department of Geriatric Medicine during the study period. Patients with several hospital admissions could have several index admissions but only one readmission per index admission. Thus, each unplanned admission to the geriatric department counted as an index admission.

We used the patient’s unique civil registration code to extract data from Odense University Hospitals patient administrative system for each index admission. Data included information of unplanned hospital admissions, date and time of the admission and discharge, location, type and hospital department. Length of index admissions and readmissions were derived from medical records. Participants' characteristics for example, age, sex, and information on mortality were obtained from the Civil Registration System. Information of comorbidity and Barthel index (BI) were obtained from Odense University Hospitals patient administrative system or directly from medical records when missing in the register (n=59). BI is a measure of function in activity of daily living (ADL), with a sum score across ten domains of ADL. BI is the official ADL tool used in Danish hospitals and assessed routinely on hospital admission. The total score ranges from 0 (completely dependent) to 100 (completely independent). In Denmark BI is categorised in four standard ICD-10 diagnostic categories BI=80–100 (independent ADL), BI=50–79 (moderate reduced ADL), BI=25–49 (low ADL), and BI=0–24 (very low ADL). The burden of comorbidity was assessed using Charlson Comorbidity Index (CCI), which was computed based on all primary and secondary discharge diagnoses registered in the hospital's electronic patient journal the past 4 years. The CCI score was divided into three levels: low (score of 0), moderate (score of 1–2) and high (score of ≥3).

The health interventions by the OGT were registered in an administrative database without any personally identifiable data. This database provided summary data of the interventions made by the OGT (ie, adjustments of medication, blood samples, nutritional advice, information of tests/examinations and intervention from a specialised acute nursing function). Data of number of OGT-visits per patient were extracted from the patient administrative system.

Statistical analysis
The study sample size was calculated from expected change in readmission rate ‘before and after’. The inclusion of 367 patients in each group would give the study 80% power to detect a 30% reduction in readmission rate assuming a baseline readmission rate of 30%, with a level of significance of 5%. This power calculation was used to define the length of the study period in order to ensure an adequate sample size. Patient characteristics were reported using numbers/percentages, means (SD) and medians (IQR). Differences between groups were calculated using χ² tests, Student’s t-test or Kruskal-Wallis test, as appropriate. The primary outcome, readmission rate, was calculated as the total number of 30 days readmissions divided by total number of index admissions. A statistical process control chart plot was created plotting monthly readmission rates over the entire study period. A Cox proportional hazard model for readmission within 30 days was used to investigate the effect of the OGT. Patients who died or moved to another municipality within 30 days after discharge were censored from analysis and the model was adjusted for age, LOS, sex, CCI and BI. The incidence of readmission was plotted as a function of time in a Kaplan-Meier plot of cumulative incidence. The analysis did not include patients with a follow-up of less than 12 hours. The proportional-hazard assumption was tested using Schoenfeld residuals. The statistical significance threshold for all tests was set to p<0.05. STATA software V.16 (StataCorp) was used for statistical analysis.

Ethics
The study was approved by the Danish Data Protection Agency (rec. no. 20/1681) and reported according to STROBE (Strengthening the Reporting of Observational Studies in Epidemiology) guidelines. Approval by ethical committee and informed consent was not necessary according to Danish legislation on medical ethics due to the register-based study design.

RESULTS
Totally, 6624 patients (54.1% women) were discharged from the Department of Geriatric Medicine during the study period with a mean (SD) age of 83.0 (8.8) years. Of these, 847 patients (women 56.1%) with a mean (SD) age 84.2 (8.3) years were discharged to the SNF (–OGT: n=440 and +OGT: n=407) (table 1), whereas 5777 patients (women 53.8%) with a mean (SD) age of 82.9 (8.8) (pre-OGT=3343 and post-OGT=2434) were discharged to their own home (non-SNF) (figure 1). Proportion of patients with >1 index admission was 58% (range 1–13).

Characteristics and outcome data for SNF patients (–OGT and +OGT) (n=847)
No difference was found between –OGT (n=440) and +OGT (n=407) regarding age, sex, BI, CCI and 30-day mortality. Median (IQR) LOS of index admission was 7.8 (5.0–12.8) days and 6.0 (3.9–10.0) days in –OGT and +OGT, respectively (p=0.0001) (table 1). The median number of OGT visits pr. patient was 1 ((IQR 1–2) range 1–10). The proportion of patients visited more than once was 38%. In 32% of the visits the patients had adjustments to their medication, 14% had blood samples taken, 12%
were given nutritional advice, 5% were informed of test results (ie, X-ray, endoscopy) and 6% received intervention from a specialized municipal acute nursing function.

The 30-day readmission rate declined from start of intervention from 36.8% (n=162) in −OGT to 27.8% (n=113) in +OGT group (p=0.005) (figure 2). The cumulative incidence of readmission (95% CI) was 39.8% (35.2 to 44.8) in the −OGT group and 30.2% (25.8 to 35.2) in +OGT group (figure 3). Unadjusted risk (HR (95% CI)) of readmission was 0.68 (0.54 to 0.87, p=0.002) in the +OGT group compared with the −OGT group. Risk of readmission remained lower in the +OGT group in the fully adjusted model (0.72 (0.57 to 0.93), p=0.011).

Subgroup analysis defining readmission as an unplanned hospital contact with a duration of 12+ hours, occurring between 4 hours and 30 days after discharge from the Department of Geriatric Medicine did not change the results (data not shown).

Patients had a wide spectrum of primary diagnoses at index admission and readmission with no difference between the two groups in regards of proportions within each ICD-10 groups ($\chi^2$). The three most common ICD-10 groups were diseases of the respiratory organs (ICD10: J00–J99) (−OGT: 27% and +OGT: 22%, p=0.127); endocrine, nutritional and metabolic diseases (ICD10: E00–E90) (−OGT: 10% and +OGT: 12%, p=0.271); and certain infectious and parasitic diseases (ICD10: A00–B99) (−OGT: 9% and +OGT: 9%, p=0.996). The three most common ICD-10 groups at readmission were diseases of the respiratory organs (ICD10: J00–J99) (−OGT: 29% and +OGT: 17%, p=0.069); injury, poisoning and certain
Characteristics and outcome data for non-SNF patients (pre-OGT and post-OGT) (n=5777)

No difference in age, sex, CCI and 30-day mortality was found between the pre-OGT (n=3343) and post-OGT (n=2434) groups, while the distribution of BI in the four subcategories differed significantly between groups (p=0.012). BI 80–100: pre-OGT=13.8% and post-OGT=12.5%; BI 50–79: pre-OGT=27.6% and post-OGT=27.0%; BI 25–49: pre-OGT=21.4% and post-OGT=24.7%; BI 0–24: pre-OGT=32.4% and post-OGT=30.3%. Median (IQR) LOS of index admission was 5.1 (3.1–7.9) days and 4.8 (2.9–6.9) days in pre-OGT and post-OGT groups, respectively (p<0.0001) (table 1).

Among the pre-OGT and post-OGT groups the 30 days readmission rate was 26.5% (n=887) and 27.8% (n=676) (p=0.295), respectively. The cumulative incidence of readmission (95% CI) was 29.1% (27.5 to 30.7) in pre-OGT and 28.8% (27.0 to 30.7) in post-OGT (figure 4). No difference was found in the risk of readmission between the pre-OGT and post-OGT group, neither for unadjusted nor adjusted risk (HR (95% CI)) of 1.00 (0.90 to 1.10, p=0.922) and 1.01 (0.91 to 1.11, p=0.920), respectively.

DISCUSSION

This study shows that follow-up visits by an OGT reduces hospital readmissions among patients discharged from a geriatric department to an SNF. The results remained significant even after adjusting for sex, age, in hospital LOS, comorbidity and functional status. Further, the effect of the intervention was immediate and persistent throughout the study period.

To our knowledge, only few other studies have assessed interventions to prevent readmission among patients discharged to SNF.4–6 19 A retrospective study from Cleveland, USA demonstrated a significant reduction in readmission rates from 28% to 22% (p<0.001) after implementation of a connected care model.6 The applied model was very extensive with patients receiving visits from an outgoing team including doctors and nurses 4–5 times a week after discharge from hospital to SNF and telephone coverage at nights, weekends and monthly meetings with multidisciplinary teams. This extensive model may be difficult to apply in other settings. Another US-study explored whether readmission could be reduced by implementing video conference to improve transition between hospital and an SNF.5 Videoconference reduced the 30-day readmission rate from 24% to 15% (OR 0.57, 95% CI 0.34 to 0.96, p=0.04). However, the prospective cohort study compared preintervention and postintervention rates in two different SNFs, and the effect was mainly due to an increase of readmission in the control cohort rather than a reduction of readmissions in the intervention group.5 Interpretation and application of these studies’ results to a different healthcare system, as the Danish, should be done with care, as large organisational variations exist across countries. A Danish randomised controlled trial studied the effect of comprehensive geriatric care offered to patients 65 years and older, referred from any hospital department to a rehabilitation unit.19 The study did not show any reduction in 90 days hospital readmission rates in the intervention group compared with usual care. However, the study did not explore 30-day readmission rates specifically and the negative result may be due to a spill over effect, that is, the intervention may have affected the control group, and a
Among the SNF patients in our study, the preintervention 30-day readmission rate was 36%, which is high compared with an overall readmission rate of 18% among older hospitalised patients in Denmark. However, it is well known that patients discharged to SNF or other postacute care facilities have a higher risk of readmission. A study of patients discharged to postacute care facility demonstrated a readmission rate of 22% and most readmissions (80%) occurred within 30 days of discharge. Other studies on patients discharged to temporary care have shown 30-day readmission rates between 24% and 28%. This variation in readmission rates between studies may be explained by differences in patient characteristics, since other studies have included all residents at an SNF including residents referred to the SNF from home or a surgical department. Our study solely included the most vulnerable patients discharged from a geriatric department, characterised by high age, low functional status and multimorbidity and therefore at highest risk of readmission. Moreover, there may be differences in the definition of readmission. Our definition included any unplanned hospital contact within 30 days of discharge, thereby including brief contacts to the emergency department.

In-hospital LOS declined significantly during the study period. However, this decline was not reflected by a change in disease burden since CCI or primary diagnoses of hospital admission remained unchanged. The trend towards shorter hospital stay over time seen in our study is also reported on a national and European basis. In our study, LOS did not affect the readmission rate. The decrease in LOS was higher among patients discharged to SNF compared with patients not discharged to SNF. This indicates that the intervention may have affected LOS. The decision of when to discharge is based on the geriatrician’s clinical judgement, but may have been affected by a knowledge of an OGT follow-up shortly after discharge, enabling patients to earlier discharge. However, the municipality decides, based on availability whether care and rehabilitation is provided at the SNF or at home. The geriatricians are seldom aware of this decision when discharge is planned. We, therefore, consider it less likely, that the intervention has affected LOS. However, other non-identified factors may have had an impact on the ability of SNF-patients to be discharged sooner. This must be addressed in future studies.

We found no difference in the proportion of men and women, which is surprising, since other studies of similar geriatric cohorts have shown a higher proportion of women compared with men. However, our sex ratio corresponds to the sex ratio shown in the Danish national database of geriatrics 2019.

**Strengths and limitations of this study**

Our study has limitations. First, this was a before-and-after study, which has a risk of overestimating the effect due to residual confounding. The participants in the intervention group (+OGT) may have been exposed to other non-identified factors compared with the control group. However, readmission rates among non-SNF patients remained unchanged in the pre-OGT and post-OGT groups highlighting that no general change in the pattern of admissions occurred during the study period. Second, this was a single centre study, which limits the generalisability of study results. In addition, as no consensus definition of SNF exists, other studies may represent differently organised SNF’s, dissimilar patient populations and other discharge procedures from geriatric departments worldwide, also limiting the generalisability. Third, the study only included data on hospital readmissions at Odense University Hospital, which may underestimate the risk of readmissions. However, only patients, who would have travelled or moved to other municipalities outside Odense, would be at risk of readmission to other hospitals than Odense University Hospital. In our dataset, we were able to track all patients, and none had residence outside the municipality of Odense within 30 days after discharge.

The study also has several strengths. We used data from registers with no patients lost to follow-up. In addition, we performed power and sample size calculation when planning the study to ensure appropriate LOS period. The adjusted analysis involved patient characteristics including measures of ADLs (Barthel Index), comorbidity (CCI) and LOS, which are important risk factors for readmission. Furthermore, our results are strengthened by accounting for the competing risk of death in our analysis, censoring those who died within 30 days of discharge. Finally, the study was carried out in a real-life setting and therefore implementable in similar settings.

Several elements of our OGT-intervention may have been crucial in the prevention of readmissions. The OGT facilitated a close co-operation between hospital, patient and SNF, which potentially prevented miscommunication and loss of information in the transition from secondary to primary care sector. Furthermore, early detection and correction of ambiguities and inadequate hospital care plans may have led to improved and shared goals of care for the benefit of the patient. A shared responsibility of the patient in the early days after discharge may have ensured confidence among patients, relatives and caregivers and prevented unnecessary contacts to doctors on call or emergency doctors. Lastly, reassessment of the patient’s medical condition may have led to early detection and treatment of recurrence of disease, thereby preventing readmission.

Despite the potential benefit of outgoing hospital teams, the intervention is costly and hospital resources are redistributed outside the hospital. In our setup, limiting the postdischarge follow-up visit to patients discharged to SNF reduced the time expenditure since all patients were discharged to the same SNF and therefore the intervention may have been economical rentable. Cost-effective analysis of the intervention remains to be assessed before...
dissemination of this model. Our study does not give insight to subelements of the intervention, but further studies with an explorative or qualitative design should address this. Such insight may be valuable in the development of less costly interventions, such as telemedicine. Telemedicine and videoconference are likely to be less costly and perhaps as effective tools for postdischarge follow-up, which calls for further exploration.

CONCLUSION
Follow-up visits by an OGT significantly reduced 30-day readmission rates by 28% in older vulnerable patients recently discharged from hospital to an SNF.

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