Abstract

In the recent years, Linked Data and Language Technology solutions gained popularity. Nevertheless, their coupling in real-world business is limited due to several issues. Existing products and services are developed for a particular domain, can be used only in combination with already integrated datasets or their language coverage is limited. In this paper, we present an innovative solution FREME - an open framework of e-Services for multilingual and semantic enrichment of digital content. The framework integrates six interoperable e-Services. We describe the core features of each e-Service and illustrate their usage in the context of four business cases: i) authoring and publishing; ii) translation and localisation; iii) cross-lingual access to data; and iv) personalised Web content recommendations. Business cases drive the design and development of the framework.

Keywords: Linked Data, NLP, multilinguality, enrichment

1. Introduction

In the last few years, Linked Data and Language Technologies have reached a state of maturity. From only 294 Linked Datasets in September 2011, the Linked Open Data (LOD) cloud has grown to 1,091 datasets in April 2014 (Schmachtenberg et al., 2014). These developments triggered number of research in assuring certain level of quality making the data ready for consumption. Language Technologies, such as machine translation systems, entity recognition and terminology systems have also reached a certain level of maturity. Nevertheless, there is still a gap between the actual business needs and the language and linked data technologies, which needs to be bridged; usage domains usually differ and the tools need to be appropriately adopted, multilinguality and language coverage is not well supported, the tools are offered as ad-hoc solutions without standard interfaces, and existing solutions for enrichment of content is limited only to specific knowledge bases. In this paper, we present FREME, an open framework with e-Services for multilingual and semantic enrichment of digital content, which aims at developing APIs and GUIs in order to fill this gap and offer industry ready solution.

2. FREME e-Services

The FREME framework offers a set of e-Services for multilingual and semantic enrichment of content. The services are available as RESTful APIs. The design of the services was driven by the requirement of having interoperable APIs by using the NLP Interchange Format (NIF) (Hellmann et al., 2013) format and the Internationalization Tag Set (ITS) Version 2.01. The framework defines following set of e-Services:

- **e-Entity**: perform named entity recognition (NER), classification and linking of entities in multilingual texts. The e-Entity is independent of the back end engine and currently it can be utilized with FREME NER and the DBpedia Spotlight2 NER engines. While DBpedia Spotlight performs entity linking only against the DBpedia3 dataset, FREME NER can be easily adapted to any freely available or proprietary dataset. A user can upload its datasets, preferably in the SKOS format4, and then use the dataset for entity linking. To this end, FREME NER provides an API for managing datasets. Currently, FREME NER can perform entity recognition in English, German, Dutch, French, Italian and Spanish texts.

- **e-Link**: enrich content with additional information from available Linked Data sources. The enrichment is supported via a query template mechanism. Therefore, users do not need to deal with the complexity in writing Linked Data queries to retrieve enrichment information.

- **e-Translation**: offers cloud based translation from a given source language to a target language. Currently, 63 language pairs are covered. Same as for the e-Entity service, the e-Translation service is independent from the back end machine translation system, so any other engine can be easily plugged in.

- **e-Publishing**: create digital publishing content in the open and standardised ePub5 format. An HTML5 docu-
ments with accompanying multimedia content are used to generate ready eBooks.

- **e-Terminology**: provides terminology mechanism to annotate content with terminology information. It can help out to automatically identify domain specific terms in documents and lookup for their translations. The terminology terms are organized in a controlled vocabulary. AGROVOC\(^6\) is an example of such organized vocabulary from the food and agriculture domain.

- **e-Internationalisation**: supports other e-Services to make use of the ITS 2.0 which provides foundation to integrate automated creation and processing of multilingual Web content. For example, ITS defines “translate” data category to express information about whether a content should be translated or not, or the “terminology” data category to mark terms and associate them with their definitions. Another useful data category is the “text analysis” which is used to annotate content with lexical and conceptual information, for example to link an entity mention with its resource representation in a Linked Data dataset.

**FREME Datasets.** FREME also provides supports in creation and consumption of multilingual datasets offered as Linked Data. It provides access to such datasets via the e-Link and e-Entity services. Datasets from various domains such as DBpedia, the Geopolitical ontology\(^7\). AGROVOC, Organization Name Linked Data (ONLD)\(^8\), the Virtual International Authority File datasets (VIAF)\(^9\) and ORCID\(^10\) are considered and offered.

**Availability and License.** A detailed API documentation for the FREME e-Services is online available\(^11\). Latest news about the framework and other FREME related information

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\(^6\)http://aims.fao.org/ vest-registry/vocabularies/agrovoc-multilingual-agricultural-thesaurus

\(^7\)http://www.fao.org/countryprofiles/geoinfo/en/

\(^8\)http://www.lib.ncsu.edu/ld/onld/

\(^9\)http://viaf.org/

\(^10\)http://orcid.org/

\(^11\)http://api.freme-project.eu/doc/0.5/
can be also found at http://www.freme-project.eu/. The framework itself is available under the Apache 2.0 license. For the underlying services various licenses apply.

3. Use Cases

The development of the FREME e-Services is driven by four real-world business cases.

BC 1: Authoring and publishing multilingually and semantically enriched eBooks. The FREME e-Services provide opportunity for publishers in several views: decrease production costs, increase discoverability of their published content, richer and more valuable content, and efficient localization of their content. FREME can support this list of needs using the e-Translate, e-Entity and e-Link services.

BC 2: Semantic enrichment into multilingual content in translation and localization. Vistatec is a company offering localization and translation services. As part of the highly competitive translation and localization industry Vistatec faces the challenge of differentiating their services and highlighting the unique value of their solutions. In this direction, the FREME e-Services can help Vistatec: i) improve the accuracy and relevance of translated content; and ii) add customer, and ultimately, end user value to content that we translate. FREME e-Services can aid translators and editors in crafting contextually and linguistically relevant and accurate translations and, providing content consumers with semantically enriched and more interactive experiences. To this end, Vistatec is integrating its open source translation editor, Ocelot with FREME by enabling Ocelot as a client of the e-services, particularly e-Entity, e-Link and e-Internationalization.

BC 3: Cross-language access, enrichment and sharing of open agriculture and food data. Currently, there are large organizations working on agriculture and food topics producing and sharing scientific and educational digital content. Nevertheless, the content is offered as monolingual and accompanied with poor metadata information. The Agro-Know company tackles these issues and with help from FREME e-Services aims at solving them. Using e-Entity and e-Link services, Agro-Know will provide semantic enrichment, using e-Translation offer the content to the multilingual user and with help of e-Internationalisation enable automated creation and processing of the content.

BC 4: Personalised content recommendations. Personalised content-based recommendation services such as Wripl are based on efficient understanding of the aboutness of the documents in order to generate relevant recommendations. It is a recent trend that many systems are moving towards understanding documents in terms of entities. In the context of FREME, Wripl can benefit from performing entity recognition in multilingual documents (using e-Entity), enrich the documents with additional information (using e-Link), and identify terms in the content and lookup for their translations (using e-Terminology).

4. Details on e-Services

In this section, we provide details on e-Services and toy examples of their application.

4.1. E-Entity

Resource: /e-entity/{ner-engine}/documents
Input: Berlin is the capital of Germany.

```
:doc1#char=0,33
  a nif:RFC5147String, nif:Context ;
  nif:beginIndex "0" ;
  nif:endIndex "33" ;
  nif:isString "Berlin is the capital of Germany." .
```

Listing 1: Results from the e-Entity service.

Listing 1 shows an example of results returned by the e-Entity service. Each recognized entity is identified with its position in the source text, its type class from a controlled classification system and its link to a knowledge base (e.g., DBpedia). The e-Entity service can be also configured to perform linking to a specific knowledge base. For more information about the offered features we refer the reader to the online documentation of the FREME APIs.

4.2. E-Link

Resource: /e-link/documents/?templateid={id}
Input: text with recognized entities in the NIF format (i.e., output from the e-Entity service).

```
@prefix dbpedia: <http://dbpedia.org/resource/>
@prefix foaf: <http://xmlns.com/foaf/0.1/>

dbpedia:Ethnological_Museum_of_Berlin
  foaf:based_near dbpedia:Berlin .
dbpedia:Museum_of_Asian_Art
  foaf:based_near dbpedia:Berlin .
```

Listing 2: Results from the e-Links service.

Listing 2 shows the results of execution of the e-Link service. The results from the execution is an enriched document where each city in the source document is enriched with a list of nearest museums. Currently, the e-Link service accepts a text in the NIF format, e.g., with a list of recognized entities, and enriches this content with additional information. The scope of enrichment is defined using a pre-defined templates, designed as SPARQL queries. The templates are used to hide the details of the actual query. An example of a template is one that enriches each city occurring in the text with a list of closest museums. It is a requirement,
that a template needs to be defined before the enrichment operation is executed.

4.3. E-Translation
Resource: /e-translation/{engine}
Input: text or a NIF document containing text for translation.

```
1:doc1#char=0,33
   a nif:RFC5147String , nif:Context ;
   nif:beginIndex "0";
   nif:endIndex "33" ;
   nif:isString "Berlin is the capital of Germany."@en ;
   itsrdf:target "Berlin ist die Bundeshauptstadt der Bundesrepublik Deutschland."@de .
```

Listing 3: Results from the e-Translation service.

Listing 3 shows the results from translation text using the e-Translation service from English to German. The output document contains both, the translation and the source text.

4.4. E-Terminology
Resource: /e-terminology/{engine}
Input: text or a NIF document containing text for enrichment with terminology information.
The output of e-Terminology contains for each term information using the lemon ontolex model, including e.g. a unique term identifiers, association with (a set of) terminological, language agnostic domains and concepts, and language specific lexical representations. These can be interpreted by the beforehand described e-Translation service to improve translation output.

Although Linked Data and Language Technologies have attracted attention there is still gap between the available tooling and actual business needs. In this paper, we described the motivations behind the FREME framework. We describe the current state of the development and describe the core functionalities of the six e-Services offered by the framework. We presented the four business cases which guide the development and discussed how FREME can support their needs. We also present the most recent integration of the FREME e-Services in the Ocelot translation editor. The FREME framework is developed in an agile manner and currently its third release has been announced. Since the quality of enrichments and the scalability of the e-Services are important factors for a real-world scenarios, in the following period we plan to focus on this two aspects. In our future work, we will continue to work on creation of Linked Data datasets and their integration in the framework.

5. Conclusions and Future Work

Although Linked Data and Language Technologies have attracted attention there is still gap between the available tooling and actual business needs. In this paper, we described the motivations behind the FREME framework. We describe the current state of the development and describe the core functionalities of the six e-Services offered by the framework. We presented the four business cases which guide the development and discussed how FREME can support their needs. We also present the most recent integration of the FREME e-Services in the Ocelot translation editor. The FREME framework is developed in an agile manner and currently its third release has been announced. Since the quality of enrichments and the scalability of the e-Services are important factors for a real-world scenarios, in the following period we plan to focus on this two aspects. In our future work, we will continue to work on creation of Linked Data datasets and their integration in the framework.

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