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Individuals’ perception of which materials are most important to recycle

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Abstract. In this study, we have asked respondents to rank ten different waste fractions that are both common in manufacturing industry and easily recognizable. The purpose of the study has been to clarify to what extent individuals are able to identify the waste fractions that are most important to recycle from an environmental perspective. The individuals’ perception has then been correlated with a life cycle assessment of the ten materials. In addition, the respondents were also asked to rank the fractions according to cost.

The results show that metals are consistently considered most important to recycle, and plastics are commonly among the top five amongst the ten waste fractions together with glass. The cellulose based fractions, cotton, and compost are commonly rated low. In addition, there is a perceived correlation between the environmental and economic impact.

Keywords: Material efficiency, waste management, perceived recycling benefits

1 Introduction

Waste management in manufacturing companies is part semi-automatic and part manual. Generally, the direct materials that are machined are automatically transported to the correct waste bin and these are then emptied in larger containers. These materials are often metals, but some other materials may also occur. For these waste fractions the key is to keep them homogeneous and not contaminate them with materials that lower the quality of the fraction, and thereby the value. Most other waste materials within a manufacturing company are handled manually by the employees. For larger or more valuable waste streams, there are commonly dedicated waste bins that are placed close to where that waste material is generated, and thereby become the easiest place to dispose the waste. However, not all locations where
waste is generated can have a dedicated waste bin for each waste frac-
tion because waste bins cost money, take up space, and add complexity
to the waste management system. In these cases, the individual factory
worker has to both identify the correct waste bin for that material, and
estimate the value of transporting the waste to the correct bin, in comp-
parison to throwing it in the closest possible waste bin. To make this
choice, the individual has to compare her own additional effort with the
perceived benefits for the individual, the company, and the environ-
ment.
For the company there is a potential economic gain associated with
higher prices for more homogeneous waste fractions; however, this is
rarely reflected on the individual level or even group level. Similarly,
there is an environmental benefit of increased recycling, but this does
not directly affect the individual that is making the choice. Regardless
of the direct benefits for the individual, he or she will commonly put in
the extra effort if the perceived economic or environmental benefits are
high enough. It is therefore important to understand how individuals
perceive different waste materials, and it is becoming even more im-
portant as consumption, manufacturing, and generated waste volumes
increase drastically.
Population growth and increased wealth have caused material demand
and energy consumption to increase significantly in the last 100 years.
Total global material consumption has increased from 6 billion tons in
1900 to 60 billion tones in 2013, and it is estimated to reach 140 billion
tons of key resources per year by 2050 [1]. The total generated waste
from manufacturing activities in 2012 accounted for 270 million tons [2]
and it is expected to increase by 10-20% till 2020 in comparison to 2005
[3]. This means that the potential impact of industrial waste manage-
ment improvements is significant.
The research questions in this study are: (1) do different individuals’
perception of environmental impact and economic benefits correlate
with each other, and (2) do the individuals’ environmental perceptions
correlate with the calculated benefits of recycling in comparison to in-
cineration or landfill. The contribution from answering these questions
is primarily related an increased understanding of which materials are
perceived as more important to recycle than other materials. The re-
results in this study are particularly interesting for the materials that are
perceived differently by different individuals, and the materials that are perceived either more or less important than they actually are. These discrepancies can then be further analyzed and waste management efforts can be targeted more accurately.

2 Frame of Reference

Waste segregation and recycling behavior can be affected in many different ways. According to Maycox [7] the most important variables when changing recycling behavior are to understand why people act the way they do and what their attitudes towards recycling are. Public attitudes towards recycling and municipal solid waste management has been investigated in a multitude of contexts, e.g. [4], [5], [6]. Ajzen [10] clarifies the understanding of recycling behavior and stress that there are both positive and negative drivers; waste segregation and recycling behavior is first influenced by knowledge, infrastructure and proper opportunities, and secondly by aversion of physical recycling issues including time, space and inconvenience. In addition, the moral norm, personality, past experience, demographics, social pressure, convenience, and incentives may also have an impact on recycling and waste management, c.f. [8,7,9].

Homogenous quality of industrial waste is directly connected to the environmental actions and behaviors during operation. Moreover, it is also directly connected to awareness, clear instructions, visualization, and that waste management is sufficiently convenient for the personnel. Among these, intuition and knowledge of operation in waste handling, segregation, and treatment are the key factors [11,12].

Any system implementation and operation becomes easier if the decisions are intuitive, which is highly dependent on involvement of both environmental and operational perspectives [13], particularly when it comes to waste segregation. Even though the environmental coordinators and the engineers play crucial role in waste management, it is still the operators’ task to segregate the waste. Hence, the operators’ perception concerning environmental benefits of different waste fractions is important to improve waste management and material efficiency.
This research is based on the idea that individuals will make better waste management choices if they are able to perceive the environmental and economic benefits of recycling correctly. For this to be relevant there must be a significant difference between the benefits of recycling for different materials. In the graph below, CO₂ equivalent of the selected fractions have been assessed. The assessment has been gathered from a parallel study [16]; however, the data in the figure below should only be seen as indicative as individual estimates may differ depending on circumstance.

![Graph showing CO₂ equivalent for ten waste fractions](image)

**Fig. 1.** – CO₂ equivalent for the ten researched waste fractions.

### 3 Research Methodology

In the study, 31 respondents were presented with the picture below (figure 2), showing both a photograph and a descriptive term of ten selected waste fractions. These fractions were chosen because they are commonly available in manufacturing industry and/or easily recognizable for individuals without a manufacturing background. Of these ten materials, the respondents were asked to pick out the five materials that are most important to recycle and then rank them, first from an environmental point of view and then from an economic point of view.
The respondents were all participating in a workshop that was linked to a research program called Closing the Loop, funded by the Swedish Foundation for Strategic Environmental Research Program (Mistra). The reason for choosing this venue was to get answers from individuals that probably have a better understanding of recycling than the average citizen does. The respondents came from industry, academia, institutes, and governmental organizations; their age ranged from 23 to 64 and the average was 43; and the gender distribution was 17 men and 14 women.

In the analysis, the ranked waste materials were given a score of 5 for the most important and 1 for the fifth most important; the materials that were ranked lower were given a zero. The gathered data was analyzed concerning: the distribution of the environmental ranking and the economic ranking. These two were also correlated with each other to see to what extent the respondents considered environment impact and economic benefit to be linked.

4 Empirical Findings and Discussion

The different respondents’ rankings vary greatly, but there are some clear similarities as well (figure 3). The respondents appear to group the different fractions, e.g. metals > glass > plastics > compost, cotton, and cellulose based fractions. This grouping is partly supported by the LCA analysis, but it also results in that some materials are ranked lower than
they are, e.g. plastics. The variance is partly an effect of how the question was asked, but it also indicates that there is a significant uncertainty when it comes to recycling. This uncertainty reflects that the benefits of recycling specific materials are non-intuitive, and the knowledge level is low.

![Fig. 3. – Average rank for each material (5 = most important).](image)

Even though the respondents’ ranks vary, there are some materials that consistently rank among the five most important materials: aluminum (94%), steel (97%), glass (84%), hard plastics (77%), and soft plastics (%) (figure 4).

![Fig. 4. – Top five rankings of materials (%).](image)
For some materials, there is a discrepancy between the environmental impact and the perceived environmental importance to recycle (cf. figures 1, 3, and 4). In the analysis of CO₂ equivalents, cotton had the highest value; however, only 16% of the respondents had included cotton on their top-five list. As a contrast, glass was considered the third most important material by the respondents, but the environmental assessment indicates that has a significantly lower impact than hard and soft plastics.

The respondents’ environmental and economic ranks differ, but only slightly (figure 5). This makes it difficult to draw any other conclusions than that the respondents include the economic variable when assessing environmental impact and vice versa.

![Fig. 5. Difference between environmental and economic rank](image)

5 Conclusion and Future Study

The data and the analysis show individuals as a group have a good understanding of which materials are important to recycle. However, plastics are generally underestimated, and the rank of both glass and cotton do not correlate with the LCA analysis. There are several possible reasons for these discrepancies, e.g. direct vs. indirect material, recycling by households, and lack of material understanding.

The study also shows that there is very limited difference between the perceived environmental and economic impact. Further studies are needed to understand the underlying reasons behind the perceived importance of recycling, and how to affect the behavior or individuals. These studies need to look at diverse samples of individuals, e.g. different industries, regions, ages, and backgrounds.
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