**Supplementary file 2.** Prevalence of the Stages of Access in the Sub-sample of Those Who Reported Need of Services

|                               | Need of services | Perceived needs | Utilization | Met needs |
|-------------------------------|------------------|-----------------|-------------|-----------|
|                               | n  | %   | %   | %   |
| **Total**                     | 514 | 91  | 46  | 33  |
| **Gender**                    |     |     |     |     |
| Woman                         | 174 | 95  | 71  | 52  |
| Man                           | 293 | 89  | 35  | 23  |
| Other                         | 17  | 88  | 24  | 24  |
| **Age group**                 |     |     |     |     |
| 16 to 19 years                | 176 | 85  | 44  | 31  |
| 20 to 25 years                | 176 | 94  | 44  | 33  |
| 26 to 29 years                | 162 | 94  | 52  | 35  |
| **Region of birth**           |     |     |     |     |
| Middle East & North Africa    | 270 | 95  | 50  | 35  |
| South Asia                    | 114 | 82  | 34  | 24  |
| Sub-Saharan Africa            | 106 | 91  | 45  | 33  |
| Other                         | 9   | 100 | 78  | 66  |
| **Education level**           |     |     |     |     |
| ≤9 years                      | 231 | 88  | 46  | 31  |
| 10 to 12 years                | 122 | 95  | 44  | 32  |
| >12 years                     | 140 | 96  | 48  | 33  |
| **Economic stress**           |     |     |     |     |
| No                            | 215 | 93  | 52  | 39  |
| Yes                           | 285 | 89  | 42  | 28  |
| **Residence permit**          |     |     |     |     |
| still waiting                 | 77  | 86  | 29  | 17  |
| 2016 or later                 | 246 | 91  | 53  | 37  |
| 2015 or earlier               | 142 | 96  | 48  | 39  |
| **Reason for migration**      |     |     |     |     |
| Asylum                        | 344 | 91  | 42  | 30  |
| Family reunion                | 77  | 93  | 66  | 53  |
| Work                          | 10  | 80  | 20  | 10  |
| Other                         | 24  | 87  | 37  | 25  |