Preliminary Analysis of Embodied Interactions between Science Communicators and Visitors Based on a Multimodal Corpus of Japanese Conversations in a Science Museum

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Abstract
This paper introduces preliminary analyses of embodied interactions, drawing on a multimodal corpus of Japanese conversations, which we video-recorded during scientific communications at a museum in Tokyo, the Miraikan. A comparison of similar cases extracted from our multimodal corpus shows both similarities and differences, not only in language use but also in bodily conduct in certain interactional sequences. We focus on a number of sequences, such as those where science communicators invite visitors to walk to the next exhibit, and our detailed analyses show that the practices of science communicators are context-free and context-sensitive interactional procedures, adapted and adjusted to the different situations communicators may encounter. After presenting our analyses, based on a corpus from a naturally occurring but partly controlled setting, we suggest that we can investigate both the generality and the situatedness of interactional practices. In the future, using such multimodal corpora, we will be able to both qualitatively and quantitatively analyze language use and non-verbal behaviors in situated activities.

Keywords: Multimodal corpus, Embodied interaction, Scientific communication

1. Introduction
This paper introduces a preliminary analysis of embodied interactions based on a multimodal corpus of Japanese conversations that we video-recorded in a specific social setting, i.e., scientific communication in a museum. We filmed face-to-face conversations between science communicators (SCs) and visitors at the Miraikan science museum in Tokyo (Figure 1). The data of this corpus, which we call the Miraikan Science Communication Corpus, were recorded in a very specific situation, unlike many classical corpora, which contain strictly controlled data. In this paper, we demonstrate that we cannot analyze both the generality and situatedness of our language use and non-verbal behaviors in conversations without drawing on such a unique corpus.

In the following sections, we first discuss why we should construct multimodal corpora recorded in complicated situations. Then, considering the need for such multimodal corpora, we explain the characteristics of our corpus. Next, we describe how we recorded the data and made annotations. Finally, we present our preliminary analysis of the corpus—the method was qualitative and comparative—suggesting the usefulness of the corpus.

![Figure 1: Scientific communication in the Miraikan.](Image)

As language resources, many corpora of Japanese conversations have been constructed and published in the field of corpus linguistics. For example, Den and Enomoto (2007) constructed a corpus of video-recorded three-party conversations. In each session, three participants were asked to sit around a table and talk about a topic selected at random, and started/ended by talking with the researcher. In this way, we can design a highly controlled dataset of both spoken language and non-verbal behaviors, such as eye-gaze and gestures. Social scientists have long enthusiastically recorded and analyzed naturally occurring conversations, which would have occurred with or without being recorded by researchers (e.g., Schegloff, 1968; Sacks et al., 1974). It is not until we observe naturally occurring conversations that we can investigate the procedures by which conversations properly start or end (Schegloff and Sacks, 1973). Often, during conversations, the participants stand facing each other (Kendon, 1990) or even walk to another place (Mondada, 2012).

There is a methodological division between corpus linguistics and the social sciences. For researchers in corpus linguistics, highly controlled language resources are useful for analyzing the general characteristics of language use or non-verbal communication quantitatively or statistically. For social scientists, experimentally recorded corpora are not satisfactory for analysis of the variety of situational organizations of our language use or non-verbal behaviors. Therefore, many social scientists have recorded data suitable for their own research questions, instead of drawing on highly controlled corpora. However, conversations recorded by social scientists are often too complicated and improvisational to analyze the language use or non-verbal behaviors statistically or comparatively. In general, social scientists prefer to depend on and stick to the data that they have recorded themselves, rather than share their data with other researchers or research communities. Thus, each social scientist must record,
annotate or transcribe, and analyze his or her data individually, which takes a great deal of time and effort. Therefore, to connect the motivation of social scientists to analyze naturally occurring conversation with corpus linguistics, corpora of naturally occurring, but somewhat controlled, conversations must be constructed and published.

3. Characteristics of the Corpus

Considering the need for corpora of natural, but controlled, conversations, we made a corpus with the following characteristics. First, the corpus was recorded in a semi-institutional setting, i.e., scientific communication in a museum. The social sciences have focused on and analyzed social interactions in highly institutional settings for many years (Drew and Heritage, 1992); for example, in medical settings (Heath, 1986), classrooms (Mehan, 1979), or courtrooms (Atkinson and Drew, 1979). Turn taking, sequence organization, and bodily orientation occur in different orders that are typical of each setting. By contrast, scientific communication in the Miraikan is not as institutionalized as the communication in other social settings, especially for the visitors (Bono et al., 2014). In general, people visiting museums or galleries not only interact with their companions but also react to strangers, negotiating which exhibits to look at or when to move to the next exhibit (vom Lehn et al., 2001; vom Lehn, 2013). In contrast to the usual modes of visiting museums, the characteristics of the interactions found in our corpus are unique. The visitors, not knowing what kind of communication they are supposed to conduct in the Miraikan, try to understand the sort of activity they are involved in, the membership category (Sacks, 1972) that is relevant for themselves, and how they should respond to the SCs.

In addition, conversations in the corpus are embedded in a complicated environment, i.e., an exhibition room in the Miraikan. Therefore, they involve a complicated embodied activity, i.e., appreciation and explanation of the exhibits. Our embodied actions in conversations are usually coupled with environmental elements (Streek et al., 2011). In particular, many of our gestures are coupled environmentally (Goodwin, 2007). For example, the meaning of a pointing gesture is made clear because it is tied to the objects being pointed out (Goodwin, 2003). Furthermore, conversations are not simply conducted while sitting around a table, which is the case in most conversation corpora. Rather, we frequently talk while standing and facing each other, operating or manipulating objects, conducting joint activities, or even walking together. Recently, spatial configuration (Kendon, 1990), objects (Nevile et al., 2014), multiactivity (Haddington et al., 2014), and mobility (Haddington et al., 2013) in conversations have been hot topics in interaction studies. In our corpus, by virtue of the very complicated environment of the exhibition room, the participants have to pay attention to various exhibits or move between exhibits. The SCs often point to the exhibit relevant to the current topic of conversation and encourage the visitors to pay attention to it. Or, after explaining an exhibit, the SCs may invite the visitors to walk to the next exhibit together.

4. Recording and Annotation

4.1 Recording

To construct the corpus, we asked the National Museum of Emerging Science and Innovation (the Miraikan) to allow us to video-record routine conversations between the science communicators (SCs) and visitors. However, to control the setting to a certain extent, the space used for the recordings was separated from the rest of the exhibition room. The themes of the exhibition area where we made the recordings were the “Spread of Space” and “Challenge the Universe with a Giant Telescope”.

The staff of the Miraikan selected 15 expert SCs to participate in our recordings. The aim of our project and how we would manage the data was explained to all of the SCs and visitors who participated in the recordings, and they granted us permission not only to use the data for our own work but also to publish the videos, transcripts, and annotation data as a multimodal corpus.

The video-recordings were made over 10 days in February and March 2013, for about 1 hour per day. On each day, we asked two SCs to talk separately with three groups of visitors, as naturally as possible. Although we did not tell the SCs which exhibit to explain or the route to the next exhibit, they usually followed the same route and explained the same series of exhibits. Most of the SCs started the talk with an explanation of the model of the solar system, and invited the visitors to the next exhibit, a model of the Subaru Telescope. Each group consisted of from 1 to 5 people. The average group had 2.26 visitors.

![Figure 2: Layout of the cameras and microphones.](image2)

![Figure 3: Screenshot of the merged data.](image3)
After the recording, participants were asked to give basic personal information, such as their age, writing it on their face sheets. The participants were from 5 to 66 years old, and the average age was 31.26 (SD = 15.78). The recording instruments included six video cameras and seven microphones (Figure 2). Five video cameras were fixed around the separated area, while a professional camera operator recorded the front view of the participants with a mobile video camera. Similarly, four shotgun microphones were fixed in position and several pin microphones were attached to the participants’ chests. After the recording, all the recorded sound was mixed, with the noise removed.

As a result, 15 expert SCs and 79 visitors participated in the recordings, and 35 sessions were recorded in total. The average length of the sessions was about 14 minutes. All of the video and audio data were merged into one file for each session (Figure 3).

4.2 Annotation
To facilitate use of the corpus, we annotated the data in several ways, using ELAN. First, all of the utterances and vocal behaviors such as laughing or coughing were segmented into inter-pausal units (Koiso et al., 1998) and transcribed in Japanese. In addition, the body movements of the SCs that were relevant to the current interactional practice were annotated. Inspired by Ethnomethodological Conversation Analysis, we described the action that each physical movement achieved. We call the annotation method “Relevant Annotation” (Bono and Sunaga, 2016). In this way, the face, hand, body, and feet movements of each SC were annotated and the action that all of the movements achieved was described in meta-level tiers (Figure 4). To date, Relevant Annotation has been used to target selected segments from 32 data files, and the total length of the annotated data is about 36 minutes.

5. Analysis: Synchronous Walking during Conversation
Thanks to the characteristics of the corpus, we can compare similar sequences of naturally occurring, but somewhat controlled, embodied interactions between SCs and visitors. At present, our analyses are not statistical or quantitative, but qualitative. Nevertheless, our analyses suggest that a multimodal corpus of a natural, but semi-controlled, situation can be useful for comparative studies of both verbal and nonverbal behaviors. For example, it is common to focus on turn design (Drew, 2012), and by analyzing it, we can demonstrate the way in which interlocutors use a specific format of utterance. Joh et al. (2015) demonstrated that science communicators draw on a certain format of utterance, such as, “Do you know X?” to introduce new topics of conversation, simultaneously drawing the visitors’ attention to the next exhibit to be shown. Also, we focus on participants’ body movements and illustrate the way in which a particular body movement functions in conversations. Makino et al. (2015) found that a unique standing position, which we call the “H-formation”, is employed to display readiness to begin explaining an exhibit. In this paper, we analyze how SCs and visitors together move from exhibit to exhibit.

In many studies of multimodal interactions, walking has been investigated as a typical means of establishing an encounter before beginning a conversation (Kendon, 1990; Mondada, 2009) and then breaking it up again after the conversation is completed (Heath, 1986; Broth and Mondada, 2013). Of course, we may walk during a conversation or interaction. As a matter of fact, in interaction studies, mobility has been the subject of the most pioneering research (McIlvenny et al., 2009, 2014; Haddington et al., 2013). Walking together is such an ordinary activity in our social life that we rarely regard it as complex, or as a particular accomplishment. However, many empirical studies have suggested that the organization of walking together is a complexly situated

1 Nine visitors did not write their ages on the face sheets.
2 SONY HDR XR550V/PMW EX1R
3 SENNHEISER MKH 416-P48U3/AKG C414-XLI
4 SONY UWP-V1
5 https://tla.mpi.nl/tools/tla-tools/clan/
6 The original annotations are written in Japanese, and for this paper the authors translated them into English. The picture is originally from Kendon (1990), and was altered into illustration by Bono (2008).
issue for participants in naturally occurring social settings, such as in guided tours (De Stefani and Mondada, 2014), a supermarket (De Stefani, 2013), dance classes (Broth and Keevallik, 2014), or situations mediated by specific objects, such as revolving doors (Weilenmann et al., 2014). Following Kendon (1990), people establish an F-formation, facing one another and engaging in overlapping transactional segments, when they stand in public places and interact (Figure 5). By contrast, when people move to a new place while maintaining the interaction, the F-formation dissolves, because it is difficult to walk forward while facing another person (De Stefani and Mondada, 2014). The dissolution of the original F-formation can lead to an absence of conversation or end the current conversation. For instance, it can be difficult for a hearer to display his/her availability or receptivity (Heath, 1986) to the speaker while walking; this can appear as a weak orientation toward the conversation. To elucidate how people can continue to talk even when walking, we observed the SCs and visitors twice as they moved between the two exhibits in the exhibition room, while maintaining their communication.

In the following analysis, we used the annotations explained above and presented additional annotations where necessary. For instance, excerpt 1 (Figure 6), which is analyzed below, was extracted from the example of the relevant annotation shown above (Figure 4). The annotations were edited and revised by the authors. In the transcripts, using the transcription system introduced by Mondada (2009, 2012), vocal utterances are given in black letters and body movements are in gray letters.

### 5.1 Excerpt 1

In excerpt 1 (Figure 6), an SC successfully invites the two visitors to the next exhibit, which is a model of the Subaru Telescope, in a multimodally organized and sequentially relevant way. In the time immediately preceding the excerpt, the SC had begun to explain the three ways in which researchers investigate the universe. In line 01, the SC says konpyuutaa wo tsukatte shumireeshon wo suru no to: (doing the simulation using a computer, and), which refers to the second way of studying the universe (the first way had already been referred to before the start of the excerpt.) After noting the second way, the SC utters to: (and), (line 01) and suspends her utterance. At the same time, the SC turns right and steps backward. Immediately thereafter, she looks at the Subaru, saying mo ikko (one more thing) (line 02). As the SC is saying this, the visitors respond to the multimodal invitation by the SC, turning to the right. At the end of her utterance, the SC points to the Subaru with her right hand, saying tsukatteru no ga::, aaiu::: (they are using, that sort of) (line 02). aaiu is a kind of distal demonstrative adjective in Japanese, which can spatially-deictically refer to something at a distance from both the speaker and the hearer (cf. Hayashi, 2004) and project the referent itself will be uttered immediately.

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**Figure 6: Transcript of excerpt 1.**
When the SC is saying *aaiu::*, both of the visitors react to the SC in different ways. While V1 steps forward a little, V2 begins to walk. After saying *aaiu::*, during a pause, the SC stops pointing at the Subaru and looked at the visitors. Orienting herself to the visitors, the SC says *boonenkyoo* (telescope) (line 02) and, as soon as she completes her turn, she begins to walk. In this way, the SC succeeds in inviting the visitors to pay attention and start walking to the next exhibit, with the topic of their conversation naturally transitioning from the general explanation of astronomy to a specific exhibit. Even after beginning to move to the next exhibit, the SC continues to orient herself to maintaining conversation with the visitors. Just after starting to walk, V1 responds to the SC, saying *u::n* (huh) (line 04), to which the SC also responds with a nod, while looking forward. According to Goodwin (1981), if they look away from the speaker, hearers use vocal tokens or nods to avoid the loss of their display of recepiency. Here the SC orients to maintaining the conversation, even without gazing at her interlocutors. In line 05, the SC asks a question of the visitors, *boonenkyoo tte mita koto ari masu ka?:* (Have you ever seen a telescope?). During this question, the SC turns to the visitors while continuing to walk forward, adopting a particular posture called body torque (Schegloff, 1998) (Figure 7). This posture embodies the SC’s orientation to two actions: walking and talking. Maintaining the specific posture, the SC, gazing at the visitors, continues to talk with them until they reach the next exhibit (lines 06–10). Distributing her body orientation to several actions (Nishizaka, 2013), the SC skillfully ensures the continuance of their interactional space (Mondada, 2009) even while moving to the next exhibit.

### 5.2 Excerpt 2

In excerpt 2 (Figure 8), the SC’s practice in the first half is, to some extent, similar to that of the SC in excerpt 1, although the SCs in the two excerpts are different. As in excerpt 1, the SC in this excerpt first points to the next exhibit, Subaru (line 04) and then starts to walk, inviting the visitors to move to it (line 05). However, we can observe a rather different practice in the second half.
In the first part of the excerpt, the SC and the visitors are speaking of the way in which they can watch stars in the sky. In line 01, the SC, in saying Gunma tenmondai ga tabun okkii desu ne (Gunma observatory is probably big), answers the question, which had been asked by one of the visitors just before this excerpt, of where to go to watch the stars. V2, who had asked the question, responds to her response, saying a, a, sooju koto (Oh, oh, it means that).

In line 04, the SC continues to explain in detail about the Gunma observatory. The SC refers to iten go meetaa no kagami, (a 1.5-meter mirror, (line 04), with which the telescope of Gunma observatory is equipped. Immediately after saying this, the SC begins to look at and point to the model of the Subaru telescope, stating chow(du) dakara are desu yo (so exactly, that is it) (lines 04-05). are (that) is a Japanese distal demonstrative pronoun, and by using it, the speaker can implicitly request the interlocutor(s) to specify what it refers to, typically by connecting the speaker’s body movement with the surrounding environment or any object around them. In excerpt 1, the SC used a similar distal demonstrative aaltu (that sort of), which is generally used as an adjective to strongly project the immediate occurrence of the noun it modifies, as mentioned in 5.1. On the other hand, are is a demonstrative pronoun, so it can be produced without mentioning the object it refers to when spatial-deictically used. Here, the SC points to the Subaru model with his right index finger, inviting the recipients to attend to the direction of the Subaru and recognize what the SC is pointing to (Goodwin, 2003). Just after speaking, the SC steps aside, toward the direction of Subaru, looking at the visitors, and then says kono (this) (line 05). Responding to these multimodal behaviors of the SC, the visitors begin to walk (line 05). kono (this) is a proximal demonstrative adjective, which implies that they should look at the referent, i.e., the model of Subaru, more closely than from the current position. The SC’s word selection and modification, that is, at first saying are (that) and then kono (this), successfully invite the visitors to walk toward the Subaru to look more closely.

In the latter half of this excerpt, the SC takes the visitors to the next exhibit in a rather different way to that in excerpt 2. Unlike in excerpt 1, the SC in excerpt 2 walks forward, without gazing at the visitors. The F-formation, which had been in effect before walking (Figure 9), is completely dissolved during the walk (Figure 10). Instead, the SC employs another way to continue their conversation. In line 07, the SC turns to the Subaru and starts to walk to it, producing a continuation of the utterance he had already begun before walking, subaru to onnaji youna: katachi wo shite masu (the Subaru’s shape is similar). In line 05, the utterance of the SC, kono, projected that his turn-constructional unit (Sacks et al., 1974) was not yet completed and would lead to an explanation of “this”. In fact, after a pause (line 05), the SC begins to continue the explanation of “this”, with the relationship between the current topic of conversation and the next exhibit, i.e., Gunma observatory and Subaru observatory, becoming clear. In this sequence, the SC succeeds in taking the visitors to the next exhibit, in accordance with the visitors’ previously expressed interest, that is, in watching stars in the sky. This practice appears to be an alternative to the practice in excerpt 1, i.e., looking at the visitors while continuing to talk.

6. Discussion

Our analysis in section 5 identified the following interactional practices. Specifically, the SCs and visitors were able to proceed in concert to the next exhibit while maintaining their conversation by engaging in the following behaviors in a step-wise fashion. First, the SC referred and pointed to the next exhibit, a model of the Subaru Telescope, thereby inviting the visitors to look at it. Then, the visitors looked at the exhibit in question.8 Third, without saying anything about walking, the SC started to walk toward the next exhibit, inviting the visitors to follow. Fourth, the visitors followed the SC, demonstrating their implicit agreement with this plan of action. Fifth, the SC continued to talk to the visitors until they all reached the next exhibit.

Two aspects of these behavioral patterns seem to enable the SCs to maintain their conversation. First, before starting to walk, the SCs pointed to the next exhibit; this established the template for the new F-formation to be created at the next exhibit after the current F-formation had dissolved. Second, by not explicitly referencing the move to the next exhibit and by continuing to talk to the visitors while moving, the SCs implied that walking per se was not central to their activity; rather, walking was an interactional forum in which their main activity occurred. Consequently, even if the F-formation was dissolved, the SCs could maintain their scientific communication.

Nevertheless, there were several observable differences in the interactional practices between the two excerpts. First, the ways each of the SCs invited the visitors to attend to Subaru were different. In excerpt 1, the SC stepped attending to it, but they certainly did so, responding to the SC’s invitation.

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8 In excerpt 2, from the beginning, the visitors were facing the Subaru, so it was not clear exactly when they were closely
backward before pointing to Subaru so that the visitors could clearly look at it. On the other, in excerpt 2, the SC pointed to Subaru without stepping toward it, as he was not obstructing the visitors’ view in that position. As a result, the SC’s multimodal conduct in excerpt 1 more strongly projected the following sequence, i.e., starting to walk and moving to the next exhibit. One of the visitors (V2) in excerpt 1, actually began walking earlier than the others in both excerpts, even before the SC herself had begun walking. Secondly, the ways the SCs drew the visitors’ attention to the conversation while walking were unique to each SC. In excerpt 1, the SC gazed at the visitors in a body-torqued position (Schegloff, 1998) while walking, maintaining an orientation toward their conversation. In excerpt 2, through the use of two different Japanese demonstratives, are and kono, and suspending his turn, the SC projected the continuation of his utterance concerning the exhibit they were walking to, even before walking. In such similar but different ways, the two SCs successfully invited their visitors to walk together and move to the next exhibit. In short, the practices of science communicators consist of context-free and context-sensitive interactional procedures (Sacks et al., 1974), which are adapted and adjusted to various situations they come across. In this way, comparing similar cases extracted from the multimodal corpus, we can see both similarities and differences not only in language use but also in bodily conduct in a certain interactional sequence.

7. Concluding Remarks

By demonstrating our analyses based on the multimodal corpus of a naturally occurring, but partly controlled setting, we investigated both the generality and the situatedness of interactional practices, exhibiting the possible uses of such corpora. In our daily lives, continuing a conversation may be difficult because of various situational factors. Nevertheless, we often manage to continue conversations in some way, in many instances, when extraordinary but quite reasonable multimodal practices are observed. Such behaviors are embedded in complicated environmental and/or social relationships, as in scientific communication in the Miraikan. In the future, by using similar multimodal corpora, we will be able to both qualitatively and quantitatively analyze language use and non-verbal behaviors in situated activities.

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