Gaps in neonatal thermal care in low-resource settings: A web-based survey of healthcare workers.

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Research Article

Keywords: neonate, thermal care, hypothermia, cold stress, low-resource settings.

Posted Date: March 2nd, 2022

DOI: https://doi.org/10.21203/rs.3.rs-980430/v2

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Abstract

Background: Hypothermia has been widely regarded as a major contributory factor to neonatal mortality and morbidity in low-resource settings. Despite the recognition of the importance of thermal care for neonates a century ago and the established WHO guidelines, a high prevalence of neonatal hypothermia is still regularly reported. Hypothermia is avoidable in the majority of neonates because it is not a complication of prematurity but more the result of inadequate thermal care. The objective of this study was to explore the current gaps in knowledge and practice in neonatal thermal care among healthcare workers in low-resource settings.

Methods: We conducted a 2-round, web-based survey of a purposive and snowball sample of healthcare workers in neonatal care in low-resource settings. The questionnaire was developed using themes of neonatal thermal care extracted from existing neonatal care guidelines, including WHO’s. The survey asked multiple-choice questions, supplemented by open-ended questions to capture first hand insights and information on neonatal thermal care. Results of the survey were analysed using Microsoft Excel. Data was collated and summarized using descriptive measures.

Results: Almost all participants acknowledged the importance of all the WHO warm chain elements, however, fewer participants responded positively regarding the practice of this warm chain. Only 56% of the participants acknowledged the usefulness of checking the hand or foot temperature by hand-touch. The usefulness of the axillary or rectal temperature was valued higher than that of the hand or foot temperature as an indicator of cold stress. Opinions diverged regarding the hand or foot temperature, including apparent inaccuracy compared to axillary or rectal temperature. Preferences on rewarming strategies widely differed among participants and so did the availability of warming equipment in their institutions.

Conclusions: We identified the general acknowledgment of the importance of the WHO warm chain but also its limited practice. We also identified that an inadequate understanding of cold stress underestimates the potential benefits of the hand or foot temperature and leads to missed opportunities for timely prevention of hypothermia. Furthermore, lack of consistent guidance on equipment for rewarming hypothermic neonates hampers recovery.

Background

Neonates have the highest mortality of any age group, globally (1). 2.4 million neonates died in 2019; one neonate died every 13 seconds, 80% in sub-Saharan Africa and South Asia (2) and 99% of deaths occurred in low-income and middle-income countries (2, 3). One in three neonatal deaths occurred within six hours of birth, 46% within 24 hours (4) and 78% within the first week (5).

Hypothermia has been widely regarded as a major contributory factor to neonatal mortality and morbidity in low-resource settings (6–8). The World Health Organization (WHO) defines hypothermia as a condition in which the body temperature drops below 36.5°C (6, 7). Numerous studies have proved that hypothermia is associated with prematurity (9–17), infection (15, 18–20) and asphyxia (15, 16, 21–23), which are considered the three major causes of neonatal mortality (3). Already in the early 1900s, it was recognised that small neonates could not maintain their body temperature in the absence of an appropriate thermal environment (6). In the mid-1900s, Silverman, Fertig and Berger (24) and Day et al (25) demonstrated improved survival with use of warming devices to provide adequate, stable thermal care. Much later in 1993, WHO published ‘Thermal Protection of the Newborn: a practical guide’ to enable healthcare personnel at all levels to be adequately informed about neonatal thermal care (6).

The WHO thermal care guidelines recommend a set of 10 co-dependent steps, called the ‘warm chain’, to minimise heat loss in neonates and prevent hypothermia at birth and immediately thereafter (6, 7). The warm chain aims effective thermal care and consists of a warm delivery room, immediate drying, skin-to-skin care, early initiation of breastfeeding, delayed bathing and weighing, appropriate clothing/bedding especially the use of a hat, keeping mother and neonate together, warm transportation, warm resuscitation, as well as training and awareness raising. In addition to the warm chain, the guideline recommends other practices to prevent hypothermia after delivery, such as recognition of high-risk neonates prior to birth i.e., preterm neonates as well as measuring the temperature of these neonates at regular and frequent intervals.

In terms of rewarming hypothermic neonates, the WHO thermal care guidelines recommend the use of external heat sources such as radiant warmers, heated mattresses and closed incubators and, if no equipment is available, skin-to-skin care for those who are clinically stable (6, 7). For clinically unstable hypothermic neonates, rewarming and maintaining normal temperature remains a challenge when no equipment is available (26).
Despite the recognition of the importance of thermal care for neonates a century ago and the established WHO guidelines, a high prevalence of neonatal hypothermia is still regularly reported (14, 17). A systematic review of the literature on prevalence studies of neonatal hypothermia in low-resource settings detailed that the prevalence in hospitals ranged from 8% within 12 hours of birth in Guinea-Bissau (defined as < 34.5°C) to 85% on admission in Zimbabwe (defined as < 36.0°C); and prevalence in communities from 11% within 24 hours of birth in India (defined as < 35.6°C) to 92% during the first month in Nepal (defined as < 36.5°C) (14). Aside from the huge discrepancies in the rates of reported hypothermia, this systematic review also highlights the difficulties in comparing data due to inconsistent definitions of hypothermia. While the WHO thermal care guidelines are well recognised with over 200 citations, 21 in 2021 alone (27), they have been revised only once in 1997 and up-to-date guidance, including internationally recognised definitions of hypothermia, is lacking (14, 28).

Hypothermia is avoidable in the majority of neonates because it is not a complication of prematurity itself but more the result of inadequate thermal care (29–31). The high prevalence of potentially preventable hypothermia today urges an investigation into the reasons why neonates still become hypothermic despite apparent awareness of the problem and the established WHO thermal care guidelines. The objective of this study was to explore the current gaps in knowledge and practice in neonatal thermal care among healthcare workers in low-resource settings.

Methods

An expert survey was conducted to gain informed opinions on neonatal thermal care (32). In order to ensure the process was not too repetitive and time-consuming for the participants (33), we conducted a 2-round, web-based survey. We used a purposive and snowball sampling approach to invite experts in neonatal care who were physicians, nurses or midwives in neonatal care at all levels of institutions in low-resource settings through personal e-mail invitations. We also invited some neonatal care experts from high-resource settings with extensive clinical experience in low-resource contexts to generate a more diverse range of opinions. As there is no agreed sample size for an expert survey (34), we aimed for a sample size of 30, which was realistic to achieve with participants who were mainly from low-resource settings or had worked there. Experts, who were invited for the first-round, were invited for the second-round. Experts, who were not invited for the first-round, were additionally invited for the second-round to achieve the planned sample size.

The survey asked multiple-choice questions supplemented by open-ended questions to capture new insights and information on neonatal thermal care. The questionnaire for the first-round survey was developed using themes of neonatal thermal care extracted from existing neonatal care guidelines, including the WHO thermal care guidelines (6, 7, 35–38). The questionnaire for the second-round survey was established based on themes which emerged from the results of the first-round survey. We provide the questionnaires for both rounds of the survey in the supplementary material. Piloting of the questionnaires was undertaken with collaborating healthcare workers. The survey was developed in English, translated into French and administered via Google Forms. Each of the two surveys took approximately 10 to 15 minutes to complete. Two weeks were given to complete the survey. The data from the survey was collected between February and June 2021. Results of the survey were analysed using Microsoft Excel version 2018 (Redmond, WA, USA). Data were collated and summarized using descriptive measures.

Results

We first present the characteristics of participants and then describe four domains of acknowledgement and the perceived practice in neonatal thermal care in low-setting resources that consist of (1) monitoring of thermal balance, (2) prevention of hypothermia, (3) management of hypothermic neonates and (4) perception and utilization of warming devices.

Characteristics of participants

As specified in Table 1, a total of 55 neonatal care professionals participated in the first-round survey: 25 medical doctors (45%), 16 nurses (29%), 11 midwives (20%) and 3 clinical health officers/medical assistants (5%); 22 participants (40%) were from South and Southeast Asia, 21 (38%) from Sub-Saharan Africa, three (5%) from Middle East and 9 (17%) from other countries. In the second-round, 33 professionals participated: 21 medical doctors (64%), two nurses (6%), eight midwives (24%) and two other professionals (6%); 19 (58%) of them were from Sub-Saharan Africa, six (18%) from South and Southeast Asia and eight (24%) from other countries. A total of 18 participated in both the first and second rounds.
Table 1
Characteristics of participants.

| Characteristics                                      | 1st round (n=55) | 2nd round (n=33) |
|------------------------------------------------------|------------------|------------------|
|                                                      | n (%)            | n (%)            |
| Profession                                           |                  |                  |
| Medical doctor                                       | 25 (45%)         | 21 (64%)         |
| Nurse                                                | 16 (29%)         | 2 (6%)           |
| Midwife                                              | 11 (20%)         | 8 (24%)          |
| Clinical health officer/Medical assistant            | 3 (5%)           | 0                |
| Other                                                | 0                | 2 (6%)           |
| Work experience (years)                              |                  |                  |
| <5                                                   | 17 (31%)         | 8 (24%)          |
| 5-9                                                  | 11 (20%)         | 8 (24%)          |
| 10-20                                                | 20 (36%)         | 8 (24%)          |
| >20                                                  | 7 (13%)          | 9 (27%)          |
| Place of work                                        |                  |                  |
| Neonatal Intensive Care Unit                         | 31 (56%)         | 14 (42%)         |
| Delivery room                                        | 10 (18%)         | 7 (21%)          |
| Paediatric ward/intensive care unit that admits neonates | 3 (5%)           | 1 (3%)           |
| Outpatient department/Emergency room                 | 3 (6%)           | 2 (6%)           |
| Other                                                |                  |                  |
| Country of work                                      |                  |                  |
| South and Southeast Asia*1                           | 22 (40%)         | 6 (18%)          |
| Sub-Saharan Africa*2                                  | 21 (38%)         | 19 (58%)         |
| Middle East*3                                        | 3 (5%)           | 0                |
| Other*4                                              | 9 (17%)          | 8 (24%)          |

Note
Percentages may not total 100 due to rounding.

Monitoring of thermal balance

Temperature monitoring was generally considered adequately performed by participants. They answered that the quality of temperature monitoring at their institutions was: excellent (33%; n=18/55); good (42%; n=23/55); average (24%; n=13/55); and poor (2%; n=1/55). Most participants also reported that hypothermia was detected early within one hour (76%; n=41/54).
Only 56% (n=30/54) of the participants agreed on the usefulness of checking the hand or foot temperature by touching the skin of the hands or feet. As an indicator for cold stress (defined within the questionnaire as a condition in which neonates are below optimum environmental temperature and using more oxygen and energy while still maintaining normal body temperature (39)), the usefulness of the axillary or rectal temperature was valued higher than that of the hand or foot temperature with 70% (n=23/33) and 58% (n=19/33) of agreement, respectively. Seven participants (five medical doctors and two midwives) commented that cold hands or feet were an early indicator of cold stress before hypothermia would occur. Two other participants (one medical doctor and one midwife) also stated that cold extremities were a sign of vasoconstriction due to cold stress. Conversely, six participants (three medical doctors, two midwives and one other) commented that the hand or foot temperature was inaccurate, thus, the rectal or axillary temperature was needed to be checked for confirmation. The majority of the participants (85%; n=28/33) agreed on the nurses’ and midwives’ capability to detect cool/cold hand or foot temperature, whereas fewer participants (61%; n=20/33) agreed on the mothers’ and family members’ capability to do so.

Prevention of hypothermia

Table 2 summarizes reported acknowledgements on the importance of the WHO 10 steps of the warm chain and their reported practice. Almost all participants agreed on the importance of all the 10 steps of the warm chain. They reported that these steps were performed relatively well within their institution. Very few answered that any of these measures were practiced either poorly or extremely poorly. However, as shown in Table 2, the positive responses (strongly agree or agree) regarding the importance of knowledge exceeded those of the perceived quality of practice (excellent or good), especially of skin-to-skin care (Δ % = 25%), awareness (Δ % = 20%), delayed bathing and weighing at birth (Δ % = 18%) and warm transportation (Δ % = 17%). Without exception all steps scored lower for practice than knowledge.

| Knowledge (Acknowledged Importance) | Practice (Perceived Quality) | Δ % (A-B) |
|-------------------------------------|------------------------------|-----------|
| Positive*1 Neutral Negative*2 % Positive (A) | Positive*3 Average Negative*4 % Positive (B) |           |
| Keeping the delivery room warm (> 25°C) | 45 4 1 90% | 40 10 0 80% 10% |
| Drying immediately after birth | 49 3 0 94% | 46 3 2 90% 4% |
| Skin-to-skin care | 54 0 1 98% | 40 13 2 73% 25% |
| Breastfeeding | 45 3 2 90% | 39 8 1 81% 9% |
| Delayed bathing and weighing at birth | 44 4 3 86% | 34 12 4 68% 18% |
| Appropriate clothing/bedding | 45 4 1 90% | 44 5 1 88% 2% |
| Keeping mother and neonate together | 51 1 0 98% | 44 5 3 85% 13% |
| Warm transportation | 46 3 2 90% | 36 9 4 73% 17% |
| Warm resuscitation | 49 1 1 96% | 40 7 2 82% 14% |
| Awareness | 49 1 1 96% | 39 10 2 76% 20% |

*1 Combining answers reporting strongly agree or agree.

*2 Combining answers reporting strongly disagree or disagree.

*3 Combining answers reporting excellent or good.
Combining answers reporting extremely poor or poor.

Management of hypothermic neonates

Regarding acknowledgement of the main management strategies of hypothermic neonates and their reported quality of practice (Table 3), more than 92% of the participants agreed on the importance of keeping the room temperature warm (> 25°C), skin-to-skin care, breast feeding, appropriate clothing and bedding, radiant warmer and treating underlying causes. However, only 66-76% of them agreed on the importance of plastic wraps/bags, silver swaddlers, heated mattresses and closed incubators. These methods were either unavailable or not used in many of the participants’ institutions (22-35%). In addition, more participants reported poor or extremely poor practice of these devices compared to the rest of the methods that had higher agreement on their importance.

Table 3
Acknowledgement and quality of practice of the main management strategies to treat hypothermia (n=50-55).

| Knowledge (Acknowledged importance) | Practice (Perceived quality) | Unavailable/ not used (%) |
|-------------------------------------|------------------------------|----------------------------|
| Positive**^1^ Neutral Negative**^2^ | Positive**^3^ Neutral Negative**^4^ | Positive (%) |
| Keeping the room warm (> 25°C) | 48 3 0 | 94% | 40 9 3 | 77% | 0 |
| Plastic wrap/bag | 34 13 4 | 67% | 25 6 5 | 69% | 14 (28) |
| Skin-to-skin care | 53 0 0 | 100% | 45 7 3 | 82% | 0 |
| Breastfeeding | 46 3 1 | 92% | 42 7 2 | 82% | 0 |
| Silver swaddler | 36 9 6 | 71% | 27 4 5 | 75% | 16 (31) |
| Appropriate clothing/bedding | 50 3 0 | 94% | 48 5 1 | 89% | 0 |
| Radiant warmer | 47 3 1 | 92% | 42 5 3 | 84% | 2 (4) |
| Heated mattress | 33 9 8 | 66% | 20 5 8 | 61% | 18 (35) |
| Closed incubator | 38 11 1 | 76% | 32 5 3 | 80% | 11 (22) |
| Treating underlying cause | 47 1 2 | 94% | 45 3 2 | 90% | 0 |

*1 Combining answers reporting strongly agree or agree.

*2 Combining answers reporting strongly disagree or disagree.

*3 Combining answers reporting excellent or good.

*4 Combining answers reporting extremely poor or poor.

Perception and utilization of warming devices

Radiant warmers, heated mattresses and closed incubators were assessed for 9 indicators (Table 4). Only the following three assessments out of the 27 combinations had more than 84% agreement: closed incubators (97%; n=31/32) and radiant warmers (91%;
n=29/32) were considered either effective or highly effective; the acquisition costs of closed incubators were considered either expensive or very expensive (84%; n=27/32). Fewer participants (67%; n=22/33) agreed on the effectiveness of heated mattresses, contrarily.
Table 4
Summary of acknowledged costs, risk, effectiveness and usability of warming devices (n=31-33).

| Effectiveness (it works) | % Very effective/effective | % Very ineffective/ineffective |
|--------------------------|---------------------------|------------------------------|
| Radiant warmer           | 91%                       | 3%                           |
| Heated mattress          | 67%                       | 3%                           |
| Closed incubator         | 97%                       | 3%                           |
| Cost to purchase         | % Very cheap/cheap        | % Very expensive/expensive   |
| Radiant warmer           | 19%                       | 61%                          |
| Heated mattress          | 34%                       | 28%                          |
| Closed incubator         | 3%                        | 84%                          |
| Cost to run/maintain     | % Very cheap/cheap        | % Very expensive/expensive   |
| Radiant warmer           | 23%                       | 39%                          |
| Heated mattress          | 41%                       | 16%                          |
| Closed incubator         | 9%                        | 69%                          |
| Cost to discard          | % Very cheap/cheap        | % Very expensive/expensive   |
| Radiant warmer           | 16%                       | 42%                          |
| Heated mattress          | 41%                       | 25%                          |
| Closed incubator         | 9%                        | 59%                          |
| Electricity requirement  | % Very low/low            | % Very high/high             |
| Radiant warmer           | 16%                       | 66%                          |
| Heated mattress          | 39%                       | 27%                          |
| Closed incubator         | 12%                       | 73%                          |
| Risk of over heating     | % Very low/low            | % Very high/high             |
| Radiant warmer           | 25%                       | 22%                          |
| Heated mattress          | 33%                       | 21%                          |
| Closed incubator         | 30%                       | 27%                          |
| Risk of infection        | % Very low/low            | % Very high/high             |
| Radiant warmer           | 53%                       | 9%                           |
| Heated mattress          | 36%                       | 18%                          |
| Closed incubator         | 18%                       | 48%                          |
| Ease of use              | % Very easy/easy          | % Very difficult/difficult   |
| Radiant warmer           | 66%                       | 9%                           |
| Heated mattress          | 78%                       | 6%                           |
| Closed incubator         | 27%                       | 45%                          |
| Ease of clean            | % Very easy/easy          | % Very difficult/difficult   |
| Radiant warmer           | 59%                       | 6%                           |
| Heated mattress          | 61%                       | 9%                           |
In terms of case management, for an example case of a late preterm neonate, with axillary temperature of 34.0°C and respiratory distress syndrome requiring oxygen, the priority was given by respondents to use radiant warmers (39%; n=13/33), followed by closed incubators (24%; n=8/33), skin-to-skin care (24%; n=8/33), heated mattresses (9%; n=3/33) and other methods (3%; n=1/33), considering all the equipment was available. Among eight participants who answered skin-to-skin care as their method of choice, six nevertheless answered that in real life, they would use warming devices instead. On the other hand, three participants, who preferred either radiant warmers, heated mattresses, or closed incubators in theory, would use skin-to-skin care at their institution.

When asked to choose equipment for a new hospital with 100 deliveries/month and 20 admissions to the neonatal intensive care unit/month in low-resource settings, the priority was given to a mix of equipment, consisting of two radiant warmers and five heated mattresses (50%; n=16/32), followed by five radiant warmers alone (19%; n=6/32), 10 heated mattresses alone (19%; n=6/32) and finally two closed incubators alone (13%; n=4/32).

**Discussion**

In this study we aimed to explore gaps in knowledge and practice in neonatal thermal care among healthcare workers in low-resource settings, that is, in monitoring, prevention and management of neonatal hypothermia, a significant contributor to the 2.4 million annual neonatal deaths worldwide (2).

Surveys are considered good tools for revealing knowledge and opinion (32) which we believe govern much of the real-life behaviour. However, one of the limitations of our study is a low diversity in participants due to the difficulty in recruiting, thus possibly limiting generalizability of the results. In addition, due to the voluntary nature of participation in the survey, the response rate of the second-survey by the participants of the first-survey was low and the questionnaire lacked some answers which may weaken the validity and reliability. Providing denominators where applicable, however, may have improved them. Finally, we acknowledge that not all answers are reported, mainly free text responses, which can pose a risk of selection bias, but complete data is available on request for transparency.

Knowledge gaps in the neonatal defence processes to cold stress

As the most prominent finding, we identified lacking knowledge on the importance of hand and foot temperatures as an early indicator of cold stress before hypothermia occurs. Unfortunately, the definition of cold stress is often confusingly reported in the literature merging its ‘physiologic’ definition (without actual hypothermia) and mild hypothermia, two metabolically very different states (40). In physiological terms, cold stress is a condition in which the environmental temperature is below the lower critical temperature to provide thermal neutrality (39). Even though the ‘physiologic’ definition of cold stress was clearly provided within the questionnaires, the axillary or rectal temperature maintained higher consideration than the hand or foot temperature as an indicator for cold stress. Several comments too, demonstrated indiscriminate understanding of ‘physiologic’ cold stress and hypothermia.

In the neonate, cold stress triggers vasoconstriction before leading to metabolic heat production with major substrate and oxygen consumption and may limit other organ functions (41). Hypothermia occurs only when this metabolic surge is exhausted. Vasoconstriction is most pronounced in the extremities (40) where it leads to acrocyanosis and decreased peripheral perfusion and lowers the temperature (7). Clinical detection of cold stress with the temperature differences between the axilla or rectum and the hand or foot is largely used by neonatologists worldwide. Indeed, the literature reports that human temperature sensing in non-diabetic adults can detect smaller than 1°C differences (42), appropriate for detection of physiologic cold stress in neonates (40). Therefore, the hand or foot temperature checked by hand-touch, which is an inexpensive easily available clinical monitoring tool, is an early and sensitive parameter to detect cold stress whilst the axillary or rectal temperature is still normal (43).

Unlike the ‘physiologic’ definition, the WHO thermal care guidelines define either axillary or rectal temperature of 36.0-36.4°C as cold stress or mild hypothermia (7) which may contribute to the confusion as demonstrated by the participants’ answers. The WHO guidelines do mention that the neonate’s temperature can be assessed by touching the skin of the feet as an alternative to the use of a thermometer (7). However, no attempt is made to discriminate between cold stress and hypothermia. We believe ‘physiologic’ cold stress should be considered the established disease, because the overrun metabolic capacity hampers normal postnatal adaptational
processes long before the low temperature per se makes the neonate sick by reduced biochemical processing. When cold stress is detected, immediate intervention should re-establish a thermoneutral environment, in which neonates do not exhaust oxygen and energy for generating heat. When hypothermia is detected, an intervention should be focused on re-warming the neonate in addition to re-establishing the thermoneutral environment. Interventions for cold stress may be the same as for established hypothermia, especially when rewarming equipment is unavailable or limited. However, placing the cursor between cold stress and hypothermia, which are clearly two different metabolic conditions, differentiates prevention from treatment.

Gaps between knowledge and practice in preventing neonatal hypothermia

When WHO published the thermal care guidelines, the high prevalence of neonatal hypothermia was considered resulting more from the lack of knowledge rather than the lack of equipment (6). The results of this study showed that the importance of the WHO 10 steps of the warm chain were well acknowledged, but there was room for improvement in their practice. Deng et al (44) conducted a study to explore the factors which impact nurses’ knowledge, perceptions and practice related to kangaroo care in neonatal intensive care units in China. They found that a majority of nurses acknowledged the benefits of kangaroo care, but depth of knowledge and awareness were inadequate, thus affecting their performance in supporting kangaroo care. In order to improve thermal care and decrease the high prevalence of neonatal hypothermia in low-resource settings today, it appears that, a deeper understanding of thermoregulation is necessary to succeed. We feel that an in depth understanding of the difference between cold stress and hypothermia will significantly fill this gap between knowledge and practice. However, knowledge alone does not assure practice. Deng et al (44) also reported that the nurses perceived increased workloads with significant time consumption of kangaroo care implementation as a disadvantage. A proper facility setup and sufficient human resources are necessary for healthcare workers to practice their knowledge of thermal care (45).

Lack of guidance on equipment to rewarm hypothermic neonates

Unlike preventive measures, opinions on rewarming methods largely differed among participants. We assessed three common warming devices, radiant warmers, heated mattresses and closed incubators, based on 9 criteria. Some preferred radiant warmers, others closed incubators and many were uncertain about the effectiveness of heated mattresses. Thus, skin-to-skin care was considered preferable to heated mattresses for rewarming even in clinically unstable neonates.

Much of these choices may directly result from the availability of these technical devices in the participants’ working environment as well as the practical experience, as suggested by the difference between theoretical and practical preferences. This dichotomy warrants very careful implementation of essential technical devices, in order to avoid the use of complex and costly equipment and interventions where lower technology may be sufficient, especially when this strategy limits skin-to-skin care.

Plastic wrap/bags, silver swaddlers, heated mattresses and closed incubators were either unavailable or not used in many of the participants’ institutions. A lack of published evidence on their effectiveness in low-resource settings and absent of WHO recommendations may explain some of these findings (28, 46). Most participants agreed that closed incubators were expensive to purchase even though these were considered to be effective which may explain low availability of closed incubators in their institutions. WHO warns that closed incubators may be more of a hazard than a benefit to the neonate and should only be used in hospitals where skilled personnel is capable of running, maintaining and repairing them and where a reliable electricity supply is warranted (6, 7). Based on the responses from our questionnaire, the reasons why heated mattresses remain largely unavailable or unused in many institutions appear to be the perceived uncertainty of its effectiveness. Although there is not a one-size-fits-all approach in rewarming hypothermic neonates, a pragmatic guidance for a balance between effectiveness and affordability of equipment in healthcare facilities in low-resource settings is necessary in order to avoid the use of hazardous and costly devices where low-cost methods could be similarly effective.

Conclusions And Recommendations

This study identified some bottlenecks in knowledge and practice in neonatal thermal care. First of all, an inadequate understanding of cold stress underestimates the potential benefit of hand and foot temperatures checked by hand-touch for monitoring deviations from the thermoneutral zone before hypothermia occurs, and leads to missed opportunities of timely intervention to prevent hypothermia. In addition, a lack of guidance on equipment was identified in order to re-warm hypothermic neonates. These results stress the importance of knowledge but also the better implementation based on consistent context-adaptable guidance which needs to include the choice of effective and affordable warming devices without replacing skin-to-skin care.
Through its 10 steps of the warm chain, the WHO guidelines appear to effectively transmit guidance for prevention of hypothermia, although their practical application remains more limited. However, the current guidelines fail in transmitting critical guidance required to differentiate between cold stress and hypothermia and in providing advice on the choice of low-cost technical equipment for efficient rewarming. We therefore urge for an update of the WHO guidelines including an improved definition of cold stress and hypothermia and a technical toolkit for prevention and treatment of neonatal hypothermia.

**Abbreviations**

WHO  
World Health Organization

**Declarations**

Ethics approval and consent to participate: Based upon advice by the University of Geneva, which instructed researchers of any project involving human participants to contact the Cantonal Commission for Research Ethics (CCER) directly, the authors did so. This study was considered as falling outside of the scope of the Swiss legislation regulating research on human subjects, so that the need for local ethics committee approval was waived. The survey was completed anonymously and voluntarily by participants, thus, considered as informed consent.

Consent for publication: Not applicable.

Availability of data and materials: All relevant data are presented in this published article and its supplementary information files. Additional data could be available upon request to the corresponding author.

Competing interests: The authors declare that they have no competing interests.

Funding: This research received no specific grant from any funding agency in the public, commercial, or non-profit sectors.

Authors’ contributions: MK and REP conceptualised and designed the study. MK was a major contributor in carrying out the implementation. MK, VJ, FRM, GBP and REP contributed to data analyses and results write up, drafting the manuscript and finalization. All authors read and approved the final manuscript.

Acknowledgements: The authors thank the following individuals for their contribution: Dr. Ahmed Ilyas Sh, Ms. Elizabeth Anyango Walumbe, Dr. François Niada, Dr. Kuissi Kamgaing Eliane, Mr. Mathiang Majok Deng, Dr. Nadia Lafferty, Dr. Sayori Kobayashi, Dr. Sweet C Alipon and Mr. Serge Dzeukou. We also thank all anonymous contributors to the questionnaire.

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