PISA QUESTION AND REASONING SKILL

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Abstract. The objective of the study is to determine the level of the reasoning skills of the secondary school students. This research has been conducted during the academic year of 2015-2016 with the participation of 51 students in total, from a province in the Black Sea region of Turkey by using random sampling method. Case study method has been used in this study, since it explains an existing situation. In this study, content analysis from the qualitative research methods was carried out. In order to ensure the validity of the scope, agreement percentage formula was used and expert opinions were sought. The problem named Holiday from the Chapter 1 of the normal units in Problem Solving Questions from PISA (Program for International Student Assessments) [35] are used as the data collection tool for the study. The problem named Holiday consists of two questions. Applied problems were evaluated according to the mathematical reasoning stages of TIMSS (2003). The findings suggest that the students use proportional reasoning while solving the problems and use the geometric shapes to facilitate the solution of the problem. When they come across problems related to each other, it is observed that they create connections between the problems based on the results of the previous problem. In conclusion, the students perform crosscheck to ensure that their solutions to the problems are accurate.

Keywords: Mathematics, Secondary School, Reasoning.

1. INTRODUCTION

The ability to reason is the most important feature that distinguishes individuals from other living things. Because, with the ability to think, it is possible to make sense out of events and rearrange conditions according to yourself [41]. [40] refers to reasoning as deduction, to try to find a solution, to solve the problem. When the literature for reasoning is examined, [34] interpreted it as a process involving many forms of thinking, whereas [41] described it as a process emerging in the later stages of thinking, and [27] defines it as producing an idea and defending this idea. Generally speaking, in the light of this information, reasoning can be expressed as analyzing a problem well to solve it, presenting an idea and making suggestions to support this idea, testing the suggestions it is available,
and deciding the correctness of the result. In this process it can be expressed as using mathematical reasoning skills.

Recent research in mathematics education reveals the need to resolve real life problems associated with everyday life, either from abstract applications or from imaginary questions [16]. This process, referred as mathematical literacy, has become an educational reform in many countries. The Program for International Student Assessments (PISA) administered by the Organization for Economic Co-operation and Development (OECD) and spreading to a wide geographical area is the result of this (Kabael and Barak, 2016). Almost most of OECD countries participate in this test. This exam requires that the levels of students are determined. OECD describes mathematical literacy as formulating, using and interpreting. Students are expected to use these three situations to solve their problems in order to be problem solvers [30]. In other words, students are expected to use skills such as expressing problem situations mathematically and reasoning, etc. to solve existing problems. In this respect, these skills are considered to be important skills as indicators of mathematical literacy. For this purpose, PISA reports the educational conditions of the countries. In the literature, there are studies that reveal the situation of students, teachers, and prospective teachers against the PISA questions [1, 4, 5, 8, 25, 26, 37, 43]. Opinions were taken in these studies and compared to the existing problems in existing books, the level of practitioners or the problem solving levels of the students were examined.

[37] conducted a study aimed at revealing the difficulties that 140 mathematics teacher candidates had in solving the PISA questions. As a result of the study, it was seen that the prospective teachers were having difficulty to express mathematical arguments, focused on the solution, and struggling to obtain a result without using mathematical reasoning. [43] stated that by asking prospective teachers two PISA questions, it will be important in terms of teaching how they will explain this subject. Teacher candidates cannot fully use mathematical expressions and experiences in the process, but if they are provided with training, they will be a fully equipped, qualified teacher. In situations where prospective teachers are having difficulty approaching problems, determining the approach style of the students to problems will help future teachers to have information about the potential of the students. In this way, teachers will have the opportunity to know what is missing in their students and to have the opportunity to make up their existing deficiencies. Starting from this, it is thought that it will contribute to the field in determining how students use their reasoning skills in PISA questions. It is believed that revealing the reasoning skill levels of students and having an opinion about it will be instructive in the future PISA examinations. From the answers given by the students in the process, it is aimed to examine in detail how they approach the problem and how they reached the solution. It is the purpose of this work to determine how students will make a reasoning for the solution of the problem by leaving them alone with the problem they may encounter in real life. In the process, the mathematical reasoning processes of each student and their approaches to problems are analyzed.

2. METHOD

Case study, which is one of the qualitative research designs, was preferred for the research. Case study is a type of study that examines in depth the solution of the problems that can be encountered in everyday life [11]. The limitation of the existing situation in such studies is to determine the facts in the study, to determine the datasets, to reveal the findings, to interpret and conclude according to the result of this [10].

2.1. Study Group

The study was carried out with a total of 51 students selected by a random sampling method in the Black Sea region of Turkey in the fall semester of the 2015-2016 academic
year. \cite{15} and \cite{32} have stated that all units have equal chances for the random sampling method. Here, all the units to be applied are sorted and one of them is randomly selected. All the schools in the Black Sea region of Turkey were randomly sorted and a school was randomly selected for applications to be made with permission from the Directorate of National Education.

2.2. Data Collection Tool

In the study, the problem called "Holiday" in section 1 of the normal units was used from "PISA (Program for International Student Assessments) Sample Problem Solving Questions (2015)". Holiday problem consists of two questions. These questions serve as the data collection tool of the research. The data were collected by interviewing each student individually. In the study, a total of 51 students were interviewed in order to try to find out how the students approached the question and how they used metacognitive considerations based on the data given in the PISA question. Interviews were planned in a quiet environment so that the student will feel comfortable. The students were asked 2 questions, respectively. They are asked to voice what they think when solving the questions and to solve the problem in a loud voice. The interviews were both noted and recorded by the researcher and the process was taken under the record. Each student was interviewed for 15-30 minutes. The data were collected for 2 months. In the process, quotes of students were used to try to show the stages of reasoning and how they approach the problem.
Soru 1: TATİL

Nurdan ve Kadi arasındaki kara yolu ile en kısa uzaklığı hesaplayınız.

Uzaklık: ...................... kilometre.

TATİL PUANLAMA 1

Tam Puan

1050 kilometre

Şifir Puan

Diğer yanıtlar.
  • Nurdan – Alğaç – Kadi, uzaklık verilmemiş.

Boş.
Soru 2: TATİL

Alkaz'da yaşamakta olan Canan Kadi ve Laleli'ye gitmek istemiştir. Canan, bir günde en çok 300 kilometre yol ikişmekle, ancak yolculuğunu sırasında kasabalar arasındaki kamp yerlerinde geceleyerek noka verilmektektir.

Canan her kasabada iki gece kalacak, böylece her kasabada etrafı ziyaret için bir tamsık gün geçirecektir.

Canan'ın gezi programında her gece kalacağı yerleri aşağıdaki tabloda gösteriniz.

| Gün  | Bir Gecelik Kalsışı                        |
|------|-------------------------------------------|
| 1    | Alkaz ve Kadi arasındaki kamp yeri        |
| 2    |                                          |
| 3    |                                          |
| 4    |                                          |
| 5    |                                          |
| 6    | Laleli ve Alkaz arasındaki kamp yeri (YADAYA yelken "Kamp yeri") |
| 7    | Alkaz                                     |

Kısımı Puan

Bir hata. Bir hata, karşılık çelen gün için yazılanın doğru olmadığı anlamına gelir.

- 3. gün için "Laleli"de seyre gezilecek
- 6. gün için bir kasaba adı
- 8. gün boş bırakılmış

Sarfı Puan

Diğer yanıtlar.

Boş.
2.3. Analysis of data

In order to achieve the purpose of the study, students used the problem called "Holiday" from part 1 of the normal units from the Sample Problem Solving Questions (2015) of PISA (Program for International Student Assessments). Holiday problem consists of two questions. The applied problems were evaluated according to the mathematical reasoning stages of [39] and the points to consider are given below.

According to TIMMS (2003) Mathematical reasoning is examined in 5 dimensions. First, students need to analyze, generalize, make connections, make decisions and solve non-routine problems [36]. When these stages are examined;

- **Analyzing**
  - Students should be able to determine the relationship between the concepts given in the problems and to detect for what purpose they will be used. Students should be able to use the geometrical figures according to what is stated in the problem, to detect if there are any proportional reasonings between the situations asked in the problem, to find out the formation and expansion of a three dimensional figure if there is any in the problem, to use what is given in the problem in different ways, and to obtain results that are relevant to the present information.

- **Generalizing**
  - Students should be able to obtain certain results by using the problem solving steps and reasoning in the given problem clause and to generalize the results for other problem situations.

- **Associating**
  - Students should be able to transfer their knowledge and to use the problems they solve for the other problems they experience in their lifes.

- **Decision-Making**
  - Students should decide whether the problems they solve have beneficial outcomes. They should question the solution to the problem.

- **Solving Non-Routine Problems**
  - Students should not always solve purely mathematical problems, instead they should be able to solve the problems they encounter in their daily lives by using the mathematical knowledge they obtained through solving mathematical problems.

The data obtained were resolved by two researchers according to Creswell's research approach, according to data analysis and presentation technique [11]. This technique primarily starts with data organization. In this process, files are created and edited for the data. Then the text is read and notes are taken on the edges, which at the same time form the pre-codes of the work. Then the structures that constitute its context and the situation are determined. Interpretations are used, with quotations from participants. Natural generalization of what is "learned" is made. Presented using tables and figures that describe the situation in depth. Analyzes were made with careful attention to these steps

3. FINDING

3.1. Results and Comments belonging to the solution of the first problem

The findings of the mathematical reasoning skills of the first problem are given below in order.

3.1.1. Analyzing

The first step in mathematical reasoning is the step of analyzing. The expectations from the student in analyzing; determining the relationship between the concepts available in the problems given to students and identifying the purpose and objective. Able to use geometric shapes according to the given problems, if there is a proportional reasoning between the situations asked in the question, it should identify these and if a three
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For the first question, student quotations for the analysis step are listed below.

S1: “first of all, I need to interpret the table. I have been given the distances of the towns to each other in the question, if I write these distances first, I could tell them more easily. Akgaz Miras is 300. Between Akgaz Nurdan is 500... Kadi Miras is 850, if this is already 300, then the other side remains 550... after placing all the numbers this is already visible 500 + 550, so it is 1050. Total roads are given here and we are expected to subtract."

Figure 4: S1 coded student solutions

S18: "If the road between Nurdan and Kadi is required, we need to calculate other roads from the table given to us." The roads to calculate are the roads to go between Nurdan and Kadi. I can both do Nurdan Mengen Lalali Kadi or Nurdan Akgaz Kadi. That is to say, there are other roads, too. According to data given. I calculate these individually, respectively."

Figure 5: S18 coded student solutions

S22: “distances between some towns are given. Some are not given. I can find the ones that are not given by placing the given ones. I can find between Kadi and Nurdan from known, that is, given road distances. Mengen Nurdan 450, Mengen Lalali 550, I sum these both and get 1000. Then Akgaz Kadi 550, Akgaz Nurdan 500, if I sum these, 1050 then the answer is 1050. "

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Figure 6: S22 coded student solutions

S17: “table is given and distance between two locations are given. The distances between the towns are written in kilometers. According to the table, between Kadi and Nurdan is 500-300, 200 km. So the answer is 200.”

Figure 7: S17 coded student solutions

S27: “…according to the table, between Kadi and Miras is 850, Nurdan Miras 250, that is 1100, so the answer is 1100…”

Figure 8: S27 coded student solutions

S9: “… I read the question. Also looked at the map. I did not understand. I do not want to do.”
S23: “…this is the first time I have seen such a table. I did not understand this. I cannot do. Between Kadi and Nurdan is not written, I cannot calculate.”
When the quotations of the students were examined, it was determined that a large number of the students analyzed the data correctly. Too many students tried to solve by randomly adding the numbers on the table. Some of them did not consider the shortest distance but calculated the numbers between two places. From the quotations of the students, it is seen that only 7 students were able to interpret well and place the given data on the visuals. This makes us think that students can analyze the existing information. The rest of the students did not use the information given in the table correctly even if they understood the given. It is understood that 5 students did not answer the question from their papers and quotations. In addition, the students stated that they could not interpret and understand the table because they found it different, and they did not feel the need for an answer because they thought it was a different style problem.

3.1.2. Generalizing

According to mathematical reasoning steps of TIMSS (2003), the second step is the step of generalizing. In the generalization step, Students should be able to achieve certain results by reasoning in the case of problems given to them and by using the steps of problem solving and to generalize their results in other situations. When we look at student quotations, it is seen that Polya have given place to problem solving steps. Student quotations for the analysis step are listed below.

S_{28}: “…if we look at what is given to us in the problem, there are a lot of things. The distance between the towns is given in the table but some parts are not given I think it wants us to find. There is also a map and there are marked places on the map. I understand what is required when I read the root of the question. It says to calculate the shortest distance. For the shortest route I take a quick look at the shortest route on the map and understand directly. The fact that the map gave us the air distance, it is obvious which route is the shortest. I need to go through Nurdan Kadi to Akgaz because it is the shortest. I need to calculate the distance between them... "

S_{48}: “…to solve the question, I need to read it well, what is given, what is required. Distances of the towns and a map are given. Shortest path is requested. Then I make calculations on the map. I check how many km it is by checking from the table. It will be easier to calculate the route from the map in such cases. If there is already an image in the question, that question is solved easier ... "

It is noteworthy that when student quotations are examined in terms of generalizing, the students have mentioned Polya's problem solving steps. First of all, they realize the step of understanding the problem by determining what is given and what is desired in the problem. Then, it is seen that the students were processing what is given on the figure and went on to application of the problem. Even if they have not indicated how they choose a strategy for solving the problem, it is seen that they ended up using the given data. They mentioned that other problems could be solved like this as well. We see that they use the information they learned in their other lessons in the problem. They reported that air flight distance can be useful in measuring distance. Also, indicating what to do makes us think that there is also the ability to make decisions.

3.1.3. Making Connections
According to mathematical reasoning steps of TIMSS (2003), the third step is making connections. At this stage, the expectation from the students is being able to use the solved problem in other problems in their lives and transfer the knowledge. The students have made the expected solution for the first question at this stage, but when they solved the other problem they used the information they got for the first question. They did not make any knowledge transfer for the first question. Therefore, student quotes were not included.

3.1.4. Making Decisions

According to mathematical reasoning steps of TIMSS (2003), the fourth step is making decisions. At this stage, students are expected to decide whether the problem they solved has beneficial results. They need to test the result of the problem. Student quotations for this step are given below.

\text{S}_{51}: "\ldots I calculated all the roads in the problem. I wrote on the map. I have calculated the possible roads to be taken between Kadı and Nurdan. I have determined the simplest three roads. Can go from Kadı to Laleli, Laleli to Mengen and then to Mengen. I already wrote the distances between them. Now I will add them together. I add the numbers 450, 550, 300 and the total is 1300 km distance. Then there is another way. I go by Nurdan Miras, from Miras to Akgaz, Akgaz Kadı. If I calculate it, it's 250, 300, 550 and adding them is 1100. Also, there is Nurdan, Akgaz Kadı route. If I calculate them, the distance between 500 and 550 is 1050 km in total. Of course I can go longer by other ways but now I look at the question is the shortest way so I need not to extend the path. Then the answer is 1050. I can confirm my answer on the figure. Addition operations also show that I am doing it right. I think it's the right answer."

Figure 9: \text{S}_{51} coded student solutions

\text{S}_{11}: "\ldots I calculate the distances between the two distances on the table are already written on the table I think between the two is 1000 km. Because between Akgaz and Kadı is 500, and my result is correct as understood from the table."
According to mathematical reasoning steps of TIMSS (2003), the third step is making connections. At this stage, the expectation from the students is being able to use the solved problem in other problems in their lives and transfer the knowledge. The students have made the expected solution for the first question at this stage, but when they solved the other problem they used the information they got for the first question. They did not make any knowledge transfer for the first question. Therefore, student quotes were not included.

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**Figure 10: S11 coded student solutions**

Examples of incorrect student papers are listed below.

**Figure 11: S19 coded student solutions**

**Figure 12: Ö13 coded student solutions**

**Figure 13: Ö21 coded student solutions**
When the student quotes were examined and when the expressions of the other students were analyzed, many of the students backtracked their processes and tested their answers. While some students seemed to be able to control over the table, some students only made checks on the map. While some of them reached the right conclusion and made the right decisions, some students believe that their solution is correct even if they solved it incorrectly. They tried to mathematically prove their mistakes.

3.1.5. Solving non-routine problems

The expectations from the students in the solving non-routine problems step, which is the final evaluation step of the problem; students should be able to solve the problems encountered in daily life instead of solving pure mathematical problems at all times by using available mathematical knowledge. Here, students are analyzed on the basis of solving the problem given to them by reaching the right result.

S_{10}: "... The shortest way to find between Nurdan Kadi is to go through Akgaz. So we need to calculate the location between the two. Nurdan Akgaz is 500, Akgaz Kadi is 550 and Kadi Nurdan is 550 and 500 on the other hand. It's 1050 between the two."

Figure 14: S_{10} coded student solutions

S_{38}: "... Akgaz Kadi is 550, Akgaz Laleli is 500, Laleli Mengen is 550, Nurdan is 250, I will go between the Nurdan Kadi. 550 + 450 + 300 = 1300 km. How did I do I found the distances between them then I added them. Because it says to calculate the distance to go."

Figure 15: S_{38} coded student solutions

S_{50}: "... Laleli Nurdan is 1000, Laleli Mengen is 550, Kadi Miras is 550, Kadi Mengen is 800, if we sum them up, I can calculate all the roads. I think this was wrong. I went the wrong way. Laleli Nurdan was given 1000 in the table, there is that. Then Nurdan Akgaz is 500, Nurdan Mengen is 450 and if we sum them up, it is 1950."

Figure 16: S_{50} coded student solutions
When the student quotes were examined and when the expressions of the other students were analyzed, many of the students backtracked their processes and tested their answers. While some students seemed to be able to control over the table, some students only made checks on the map. While some of them reached the right conclusion and made the right decisions, some students believe that their solution is correct even if they solved it incorrectly. They tried to mathematically prove their mistakes.

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S10: “… The shortest way to find between Nurdan Kadı is to go through Akgaz. So we need to calculate the location between the two. Nurdan Akgaz is 500, Akgaz Kadı is 550 and Kadı Nurdan is 550 and 500 on the other hand. It’s 1050 between the two.”

S38: “… Akgaz Kadı is 550, Akgaz Laleli is 500, Laleli Mengen is 550, Nurdan is 250, I will go between the Nurdan Kadı. 550 + 450 + 300 = 1300 km. How did I do I found the distances between them then I added them. Because it says to calculate the distance to go.”

S50: “… Laleli Nurdan is 1000, Laleli Mengen is 550, Kadı Miras is 550, Kadı Mengen is 800, if we sum them up, I can calculate all the roads. I think this was wrong. I went the wrong way. Laleli Nurdan was given 1000 in the table, there is that. Then Nurdan Akgaz is 500, Nurdan Mengen is 450 and if we sum them up, it is 1950.”

Examples of incorrect student papers are listed below.

When the student papers are examined, students coded S1, S13, S18, S22, S28, S48, S51 have solved the first question of the problem by using the correct logic. It is seen that they have identified what is given and required in the problem, reading and interpreting the table, have the ability to do operations from the table. Some students who answered correctly were seen to correlate the problem situation with situations that exist in everyday life. It is seen that students coded S7, S9, S23, S32, S41 cannot understand what they are given in case of problems, cannot analyze required and given data, and cannot read and interpret the table correctly. Therefore, these students did not make any judgments about the solution of the problem. The remaining students did not reach the correct result because of reasons...
such as not being able to understand what is given in the problem, unable to read and interpret the table, not being able to use the data properly, and not being able to choose the path between the distance to be traveled correctly and appropriately. It is understood that very few students have solved the problem correctly.

3.2. Results and Comments belonging to the solution of the second problem

The analysis steps applied in the first problem are also valid for the second question. According to these steps, the findings of student papers and quotations are given below.

3.2.1. Analysis

The analysis step was briefly analyzed with careful attention to detail, such as distinguishing the given and required items in the problem, making sense of the problem, and giving clues as to which reasoning to use. Student quotations are listed below.

S24, S27, S38: “...Canan, who lives in Akgaz, wants to go to Kadi and Lale. She walks maximum 300 km in one day. She's taking a break when she is tired. She needs to spend two days in every town...

S19: “...first of all, the camp locations need to be identified. Since she travels 300 km, she needs to move 300 km and go around the village...”

S2, S34, S42, “...camp locations need to be identified. Kadi and Laleli will be visited. But she travels 300 km. She also had to stay for two nights. I need to make the chart of Canan's traveling schedule...

S32, S39, S41, S47, “Canan, who lives in Akgaz, wants to go to Kadi and Laleli. Canan can go maximum of 300 km. She can camp. She will stay two nights in every town. We are required to show the places where Canan will stay during her traveling schedule on the following table. The requirement is to fill the table...

S7, S9: “... there is filling on the table. She will visit everywhere... I did not understand. That's why I do not want to solve it.”

When the student quotes are examined, it is seen that most of the students clearly read the problem, and almost most of them expressed the given and required. The students are aware that Kadi and Laleli needs to be visited. They stated that a maximum of 300 km should be traveled per day. It is also seen that express the rule for staying for 2 nights in every town. Two students stated that they did not want to solve the problem by expressing that they did not understand the question, just like in the first question. Since our study was based on voluntariness, the students were not forced and their blank papers were taken back. It was stated that if they want to solve later, they will be interviewed again. But both of the students did not want to solve the question. The other 3 students who left blank in the first question tried to solve the problem. But as a solution, they read the question and then wrote the names of the places on the table in order by using the statement "if villages are to be visited, first location is selected and all village is visited in turn". It is seen here that students cannot analyze the problem situation in general.

3.2. 2. Generalizing
According to mathematical reasoning steps of TIMSS (2003), the second step is the step of generalizing. The things to pay attention in this step for the second question; Students being able to analyze by reasoning what they are doing in problem situation, to obtain certain results using the problem-solving steps and to analyze the existing information for other situations. Examples of student quotations are given below.

S11: “…we will calculate in km and we need to calculate for the place to go. We looked at the given. What is required of us is to determine where we will camp. We go by choosing from the map. We have to start from Akgaz and return to Akgaz. And then we have to go everywhere twice so I’ll take it one forward and bring it back and do what is required…”

![Figure 21: S11 coded student solutions](image)

S13: “…we can solve the problem by using the data from first problem. The things that are given to us and required from us are obvious we are going to go from Akgaz to camp sites and visit the entire village. I think we have to go starting from Akgaz as already done in the problem. If we do Akgaz Laleli, Akgaz Mengen, Akgaz Nurdan, Akgaz Miras, Akgaz Kadi, we can return to where we started. In this way we will be visiting the whole village. In the end, this question can be solved by reasoning…”

![Figure 22: S13 coded student solutions](image)

When we look at the statement of the students, it is obvious that they do not understand clearly and fail to distinguish according to the problem solving steps. This is because even if the students have indicated what are given and required in the problems, they could not use the information given in the implementation of the solution properly and could not focus on the result with a wrong strategy because they do not understand the desired information clearly. When it is identified that there are two students who understood the question clearly, it is determined that the students could not analyze the process well. Because of that, they have done wrong applications with wrong strategy.

3.2.3. Making Connections
According to mathematical reasoning steps of TIMSS (2003), the third step is making connections. At this stage, the expectation from the students is being able to use the solved problem in other problems in their lives and transfer the knowledge. Since there are two problem situations here and the problems are related to each other, the process should be analyzed as follows. Student quotations for the analysis step are listed below.

S$_{35}$: “…The question is asking us to determine the places to visit. She can go 300 km. In the first question, we have already calculated the distance between the two villages and the other villages. The distance between some places were already written in the table. I will answer by looking at the map accordingly. First of all, the camp locations need to be identified. Since she travels 300 km, she needs to move 300 km and go around the village. On the first day, the camp site between Akgaz and Kadi, then the camp site between Kadi and Laleli, the camp site between Laleli and Mengen on the third day, the camp site between Mengen Nurdan on the fourth day, the camp site between Nurdan Miras on the fifth day, and she arrives at Akgaz on seventh day. In this way she can visit all village…"

Figure 23: S$_{35}$ coded student solutions

S$_{29}$: “…In the first question, we have calculated distances in km. Now we can write these on days using these numbers. First, Laleli Kadi 300 km, then Mengen Laleli 550 km, 250 km between Nurdan and Miras, then Mengen Laleli 550 km, Kadın Mengen 550, Akgaz Kadi 550 km ...

Figure 24: S$_{29}$ coded student solutions

S$_{33}$: “…in km, we can write the distances by looking at the table in the first question. The camp site between Akgaz and Kadi is 550 km, Kadi and Laleli 450 km, Laleli and Nurdan 250 km, Akgaz and Mengen 600 km, Akgaz and Laleli 550 km, Laleli and Miras 550 km, Akgaz and Miras 800 km …"
According to mathematical reasoning steps of TIMSS (2003), the third step is making connections. At this stage, the expectation from the students is being able to use the solved problem in other problems in their lives and transfer the knowledge. Since there are two problem situations here and the problems are related to each other, the process should be analyzed as follows. Student quotations for the analysis step are listed below.

S35: 
"...The question is asking us to determine the places to visit. She can go 300 km. In the first question, we have already calculated the distance between the two villages and the other villages. The distance between some places were already written in the table. I will answer by looking at the map accordingly. first of all, the camp locations need to be identified. Since she travels 300 km, she needs to move 300 km and go around the village. On the first day, the camp site between Akgaz and Kadi, then the camp site between Kadi and Laleli, the camp site between Laleli and Mengen on the third day, the camp site between Mengen Nurdan on the fourth day, the camp site between Nurdan Miras on the fifth day, and she arrives at Akgaz on seventh day. In this way she can visit all village..."

3.2.4. Making Decisions
According to mathematical reasoning steps of TIMSS (2003), the fourth step is making decisions. At this stage, students are expected to decide whether the problem they solved has beneficial results. The students need to test the result of the problem. Student quotations for this step are given below.

S44: “...Akgaz Nurdan must be a camp site. When we check on the map, she visits everywhere. Only between the Mengen Nurdan remains. That is 250 km, not 300 km. So she needs another day. I think the problem is correct because she will have visited the village like this, but if she wants to visit everywhere, I may have done something wrong because she needs one day ...

S26: “...since she started camp between Akgaz Kadi, she has made 300 km. From there she goes to Kadi Laleli. Because 300 kilometers of 550 kilometers were traveled. She camps between Kadi Laleli. So she spends two days in Laleli. Traveling is done from Laleli to Mengen, from Mengen to Nurdan, from Nurdan to Laleli, and from Miras to Akgaz. Everywhere will be stayed at for two nights. When we look at the table in order, we see she stays everywhere for two nights. It means we have solved the question correctly ...

Figure 25: S33 coded student solutions
When student papers are examined, the students are aware that in the process, they should use the information in the first question. They did not recalculate the distances when solving the problem and tried to solve the problem through the table or the previous ones. It is seen here that students made connections with the other problem. But, because they do not understand correctly what is required in the problem, they have realized the solution by choosing the wrong way to solve. It has been found that the students were careless, switched to solution without understanding the question and tend to complete as soon as possible.
When student answers are examined, it is determined that the students tested the results of their problems. Even if they do not answer the questions correctly, they have used this step in their problems, confident that their answers are correct. Some students did not show any test on the correctness or incorrectness of their problem. It has been determined that they did not use this stage. The reason for this is that they approach the question with a tendency to solve the problem as soon as possible. Students are in an effort to achieve a result rather than the correctness of the problem. Therefore, it is thought that they skipped the testing of the problem stage. It seems that they think that they have solved the problem by writing the places to go in order.

3.2.5. Solving non-routine problems

The expectations from the students in the solving non-routine problems step, which is the final evaluation step of the problem; students should be able to solve the problems encountered in daily life instead of solving pure mathematical problems at all times by using available mathematical knowledge. Here the students are analyzed on the basis of the solution situations that will lead to the right result.

S24: “…Canan, who lives in Akgaz, wants to go to Kadi and Laleli. She walks maximum 300 km in one day. She's taking a break when she is tired. She needs to spend two days in every town. If camped between Akgaz and Kadi, first day. The second day goes 300 km from here. That is, she continues traveling between Akgaz and Kadi. She camps between Kadi Laleli when she arrives at Kadi. She will spend another night in Kadi and make another camp. Then goes to between Laleli Akgaz and camps there. Then she camps between Laleli Akgaz again because she will stay for two days. Then goes to Akgaz and the journey. In total she may have made a total of 2100 km with 300 km a day for 7 days ..."
When student answers are examined, it is determined that the students tested the results of their problems. Even if they do not answer the questions correctly, they have used this step in their problems, confident that their answers are correct. Some students did not show any test on the correctness or incorrectness of their problem. It has been determined that they did not use this stage. The reason for this is that they approach the question with a tendency to solve the problem as soon as possible. Students are in an effort to achieve a result rather than the correctness of the problem. Therefore, it is thought that they skipped the testing of the problem stage. It seems that they think that they have solved the problem by writing the places to go in order.

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**S24:**
“Canan, who lives in Akgaz, wants to go to Kadı and Laleli. She walks maximum 300 km in one day. She’s taking a break when she is tired. She needs to spend two days in every town. If camped between Akgaz and Kadı, first day. The second day goes 300 km from here. That is, she continues traveling between Akgaz and Kadı. She camps between Kadı Laleli when she arrives at Kadı. She will spend another night in Kadı and make another camp. Then goes to between Laleli Akgaz and camps there. Then she camps between Laleli Akgaz again because she will stay for two days. Then goes to Akgaz and the journey. In total she may have made a total of 2100 km with 300 km a day for 7 days...”

**S37:**
“...if she starts camping between Akgaz and Kadı, the first day will be spent there. Then she has to leave Kadı and to Laleli and has to camp there. After Laleli, she must go to Mengen. After Mengen, she needs to set up camp at Nurdan. Then she has to go to Miras from Nurdan. She goes to Akgaz from Miras to complete her camp. In other words, she will stay in Kadı for two nights, then Laleli for two nights, then in Nurdan, then in Miras...”

**S51:**
“...if we check the map on the first page, we understand how to act on camp site. If the camp site was first made between Akgaz and Kadı, it would mean she went 300 km. And she will have gone one day. Then she goes to Kadı and stays there for two days because she would stay in each village for two days. Then she departs for Laleli and takes a break in Laleli. She stays there. She stays for two nights. Because my teacher she would stay for two nights. Then she must come to Akgaz before extending the way. So goes between Laleli Akgaz and 7 days will be completed...”
When student quotes and papers are examined, it is seen that students solve problems by using information they have available in the course of solution of non-routine problems. It has been determined that some students analyze well the situations given to them and try to use all the available information on the problem. Some students missed details while using available information. Not paying attention to these details have caused them to solve the problem incorrectly. Almost all of the students in the process made the mistake of thinking the entire village needs to be visited. For this reason, some have forgotten to look at the days, and some at the kilometer information. Solutions were always wrong in the process due to not being analyzed well.

3. DISCUSSION AND CONCLUSIONS

According to the findings, since students cannot use the problem solving steps clearly, it is generally determined that they perform the arithmetic operations in order as they do them in the class. [19,20] investigated the problem-solving steps of teachers in the classroom and as a result they reached the conclusion that students solved the steps of each problem differently and did not include all the steps required in the problem-solving process. This suggests that the students have not sufficiently understood the problem-solving steps and have experienced difficulties in implementing these steps. If the teacher is always following the same problem-solving steps, it is very likely that the students will solve the problems using those steps. The study made contains similar results. Students tend to try solving a problem by following the same steps as with the arithmetic order they solve the problems in their classrooms.

[31] interpreted in his study researching the failures in PISA questions as not reading the problem correctly. For success, he stated that students should be left face to face with different problems which they will use problem solving strategies. In this study, it was determined that students solved the problem incompletely due to not completely reading the problem or not paying attention to all the information given. [14] stated that they focus on a certain numbers and words in the problem-solving process, do not think much about the results rather than process, and tend to obtain a concrete result as a result of arithmetic operations. It has been seen that the students who are in the effort to achieve the result have solved the questions without paying attention to the given and required.

The students read the question from beginning to end and done this by emphasizing given and required were obtained as a result of interviews conducted. However, it has been determined that students have difficulty in implementing the remainder of problem solving process. The students tried to solve the problem without paying attention to most of the steps in the process. [29] and [12] point out that it is important for the students to find out the answer to the problem by short way rather than the problem-solving process when the Turkish Education System has an evaluation process consisting of multiple-choice items. This suggests that students have a tendency to get results in the shortest way rather than analyzing and thinking the problem. It turned out that for both problem situations, students tend to add the numbers or do what is required last in the question root rather than do a good analysis. [21] points out that students focus on the results since the grades students
will be getting from the exams are more important than learning the problem-solving steps. This indicates that the difficulties students encounter in solving problems may be partly due to the steps teachers are taking to solve the problem. In other words, when compared with the result here, it is possible that the students cannot perform the required steps clearly because of the teachers, not themselves.

[37] and [3] have concluded in their studies that participants have failed to read and interpret the graphics and tables in the PISA questions. Similarly, it is understood that students cannot read and interpret the table correctly. Especially for the second question, many students tried to solve the question without paying attention to the information given to them in the table while reading the first question correctly and filling the second question according to the points that should be noted in the table.

While [2] and [26] report that they correctly read and express the concepts and mathematical expressions in problem situations, in the study of [37], it was identified that they were not able to use mathematical skills and reasoning skills clearly in their work. Similar results were obtained for all three studies. The reason for this is that it is understood from the student quotations that they express the concepts given in case of problems but do not use mathematical skills clearly in using them in practice and do not use reasoning skills. In a study by [37], participants noted that they were trying to solve the problem with daily life information instead of mathematical reasoning. Similarly, it has been determined that the students approach the questions by giving examples from their own lives and try to solve them.

[24] reports that conducting activities oriented to test technique in Turkish Education System causes not to think about the reasoning of the solution. They also stated that students generally prefer the approach of "reading the roots of the question first, then read the problem". This process in turn causes the students to fail in the solving phase of the problem. The study conducted also supports this result. Because many of the students have tried to solve the problem without paying attention to what was given earlier and paying attention to the root of the last question.

[29] stated that teachers usually do not use the step of verifying and checking the problem because of the time constraint. They have stated that the students who were trained this way tend not to use this step. It has been observed in this study that students generally use this stage and tend to confirm their results on the map or on the table. It is thought that the use of this stage may have been due to the fact that they were in an effort to confirm that they were doing it correctly during the interview. Because students stated that they felt the need to get a confirmation after every operation in the process of solving the problem. This was felt in all of the students even though no student was confirmed in the process.

[9] stated that with the teacher’s anxiety to make the deadline with the curriculum, they prefer teaching problem solutions in only one way. When the answers of the students were examined, it was determined that almost all of them tended to solve the problem in the same way.

[22] and [28] have obtained the result that students were indecisive in being confident in proving solutions to non-routine problems. Once students solved the problem, they were not very successful with both problems in the course of checking the validity. In the study by [42], some students stated that they used excellent strategies to solve the problems but they could not reach the right result by making simple mistakes. [13] stated that instead of focusing on the result, they should focus on the process. Similarly, even if students have identified the right strategy for solving the problem, the simple mistakes they make and the percentage of achieving the right result remain at a very low level.

[17] have concluded, according to the results of the study they made for determination of table and graphic reading levels of teacher candidates, that the higher the performance of interpretation of tables and graphics, the higher the ability of reasoning to judge. However,
in our study, the result was that the students did not have good reasoning skills even though they read the table correctly. Especially for the second question, most students cannot reason about the problem because they do not understand the question clearly. [18] Mathematical reasoning is used in the decision-making process to determine what meaning to obtain from reading. He stated that it is a high-level thinking ability. At this stage, the result can be obtained that the group in this study does not clearly understand what they are reading. In general, Güler (2013) stated that the students' ability to reason in the face of PISA questions is weak. This result is supported by the work done. [7] stated in their study that the PISA questions were inadequate in terms of improving the ability to think effectively, communicate, perceive and problem solving in the Turkish education system, and thus the achievement is lower compared to other countries. Altun, et al., (2012) suggested that teaching programs should be supported by teaching situations that address vital problems and that students should be able to develop and defend proposals for specific purposes in order to be successful in solving PISA questions. The work done may have a similar suggestion because it is a fact that students have a low success in real life problems. Altun, et al. (2012) stated in the study they made students should be supported with teaching conditions addressing vital skills in teaching programs and support that students to develop suggestions in the face of such problems and defend their suggestions. They stated that this way failure will be avoided. [38] stated that PISA questions are questions that require high-level thinking skills, and even students who succeeded in the LGS exams may fail in the process. The reason for this is that LGS questions were abstract and based on memorization. Students were also not successful due to not structuring the problem well. Even the most successful students in the class could not correctly answered both problems. Only one student from 51 students answered both problems correctly. [23] investigated the inadequacies in solving real life problems. He stated that it is necessary to provide environments that will allow students to become problem solvers. When the literature is examined, it is revealed that the education given to the students to be good problem solvers contributes to the development of the students [6,14,33,44,45]. [43] stated participants should be left alone with PISA questions which they will make solutions by using mathematical reasoning. He said that when faced with such problems, there is an opportunity to use the reasoning skill. As a result, it is seen that the students have low level of reasoning ability and they have failed in the process due to the difficulties they have experienced in interpreting and reading the tables.

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