Appendix 1: Interviews conducted in Germany, Austria and the Netherlands

| Country       | Organisation                                              | Date               |
|---------------|-----------------------------------------------------------|--------------------|
| Germany       | Jobcenter 1                                               | 2016, March        |
|               | Jobcenter 2                                               | 2016, April        |
|               | Jobcenter 3                                               | 2016, April        |
|               | Jobcenter 4                                               | 2016, April        |
|               | Jobcenter 5                                               | 2016, April        |
|               | Jobcenter 6                                               | 2016, April        |
|               | Federal Employment Agency, head office                     | 2017, April        |
|               | Federal Employment Agency, regional office                | 2017, April        |
|               | Rights advocacy group 1                                    | 2016, March        |
|               | Rights advocacy group 2                                    | 2016, April        |
|               | Rights advocacy group 3                                    | 2016, April        |
|               | Rights advocacy group 4                                    | 2016, April        |
|               | German County Association                                 | 2016, April        |
|               | Social unit of district administration 1                  | 2016, April        |
|               | Social unit of district administration 2                  | 2016, April        |
|               | Immigration unit of district administration 1             | 2016, April        |
|               | Immigration unit of district administration 2             | 2016, June         |
|               | Immigration unit of district administration 3             | 2017, September    |
|               | Ministry of the Interior                                  | 2017, May          |
| Austria       | Social unit of district administration 1                  | 2015, October      |
|               | Social unit of district administration 2                  | 2015, October      |
|               | Social unit of district administration 3                  | 2015, October      |
|               | Social unit of district administration 4                  | 2015, October      |
|               | Social unit of district administration 5                  | 2015, October      |
|               | Social unit of district administration 6                  | 2015, October      |
|               | Social unit of district administration 7                  | 2015, October      |
|               | Social unit of district administration 8                  | 2015, October      |
|               | Social unit of district administration 9                  | 2015, October      |
|               | Social unit of district administration 10                 | 2015, October      |
|               | Social unit of district administration 11                 | 2015, October      |
|               | Social unit of district administration 12                 | 2015, October      |
|               | Social unit of district administration 13                 | 2015, October      |
|               | Social unit of district administration 14                 | 2015, October      |
|               | Social unit of district administration 15                 | 2015, November     |
|               | Social unit of district administration 16                 | 2016, January      |
|               | Social unit of district administration 17                 | 2016, October      |
|               | Social unit of provincial government 1                    | 2015, December     |
|               | Social unit of provincial government 2                    | 2016, January      |
|               | Ministry of Labour, Social Affairs and Consumer Protection 1 | 2016, January    |
|               | Ministry of Labour, Social Affairs and Consumer Protection 2 | 2016, September   |
|               | Immigration unit of district administration 1             | 2015, October      |
|               | Immigration unit of district administration 2             | 2015, October      |
| Organization                                                                 | Date          |
|----------------------------------------------------------------------------|---------------|
| Immigration unit of district administration 3                              | 2015, October  |
| Immigration unit of district administration 4                              | 2015, October  |
| Immigration unit of district administration 5                              | 2015, November|
| Immigration unit of district administration 6                              | 2015, November|
| Immigration unit of district administration 7                              | 2015, November|
| Immigration unit of district administration 8                              | 2015, November|
| Immigration unit of district administration 9                              | 2016, January  |
| Interest group                                                             | 2016, January  |
| Ombudsman institution                                                      | 2016, January  |
| Rights advocacy group                                                      | 2016, September|
| Ministry of the Interior                                                   | 2016, January  |
| Ministry of the Interior, Federal Office for Immigration and Asylum        | 2016, September|
| **Netherlands**                                                            |               |
| Ministry of Social Affairs and Employment                                   | 2015, April    |
| Municipality 1                                                             | 2016, January  |
| Municipality 1                                                             | 2016, January  |
| Ministry of Social Affairs and Employment                                   | 2016, January  |
| Municipality 1                                                             | 2016, January  |
| Municipality 2                                                             | 2016, January  |
| Municipality 3                                                             | 2016, January  |
| Municipality 3                                                             | 2016, January  |
| Parliament                                                                 | 2016, January  |
| Ministry of Security and Justice                                           | 2016, January  |
| Municipality 4                                                             | 2016, February |
| Parliament                                                                 | 2016, February |
| Immigration and Naturalisation Service                                     | 2016, February |
| Immigration and Naturalisation Service                                     | 2016, February |
| Immigration and Naturalisation Service                                     | 2016, February |
| Municipality 5                                                             | 2016, February |
| Social welfare organisation                                                | 2016, March    |
| Municipality 5                                                             | 2016, April    |
| Municipality 5                                                             | 2016, April    |
| Ministry of Foreign Affairs                                                | 2016, June     |
| Ministry of Foreign Affairs                                                | 2016, June     |
| Rights advocacy group                                                      | 2016, July     |
| Immigration and Naturalisation Service                                     | 2017, March    |
| Immigration and Naturalisation Service                                     | 2019, June     |