Advances in Patient Reported Outcomes: Integration and Innovation

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Advances in Patient Reported Outcomes: Integration and Innovation
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Following the success of the previous three PROMs Research Conferences held at University of Sheffield (2016), St Anne’s College, University of Oxford, (2017) and the Centre for Patient Reported Outcomes Research (CPROR) at the University of Birmingham, (2018), we report the proceedings from the 2019 conference held at Leeds Beckett University Centre for Psychological Research (PsyCen) on the 13th June.

Aims of the conference:
To gather clinicians, patient partners, researchers, academics, leading international experts, and early career researchers to explore current advances and best practice in research and implementation in the PROM field in the UK and beyond. The overall theme of the conference was ‘Advances in Patient Reported Outcomes: Integration and Innovation’.

Summary of event
Altogether, 77 multi-disciplinary delegates attended including 6 patient representatives. The programme centred around two stimulating plenary sessions, a workshop, parallel oral sessions and poster exhibitions.

Plenary speakers
Mr Roger Wilson, CBE
Understanding Value
Clinical research is evolving fast. New medicine development presents challenges with innovative classes of drug by-passing controlled studies on the way to approval. Full approval is becoming reliant on ‘real world’ evidence, for which standards and validated methodologies are in their infancy. The concept of VALUE is hard to define in healthcare, unless you are a patient. How to gather and quantify what patients want to say is part of what PROs can provide and offer a route forward which influences regulation, funding/commissioning and clinical care. To do this PROs must evolve from ‘moment in time’ to longitudinal studies and use innovative data gathering techniques which inform disease pathways. To give them full authority patient involvement in their development and analysis is also an imperative, closing the circle on VALUE.

Professor Stephen Radley
Web-based PROMs in practice: from Women’s Health to Pre-Operative Assessment
The initial development of an electronic personal assessment questionnaire was driven by a desire to use validated questionnaires in routine clinical practice; addressing issues of data entry and analysis as well as increasing the value and reducing the burden of questionnaire use (for both patients and clinicians), whilst harnessing the accuracy, reliability and acuity afforded by well-designed PROMs. Detailed, reliable, objective and meaningful patient self-assessment is now proving valuable, not only for outcomes monitoring, but more importantly, better understanding of patients’ conditions; particularly those of a sensitive or complex nature and when patient’s views of their condition and symptomatology are critically important in informed, shared decision making.

Appropriately designed and deployed web-based self-completed questionnaires can enhance communication and support Virtual Clinics; where elements of patient assessment are conducted remotely and inform consultations and subsequent management. This is proving particularly useful in the context of surgical follow-up, where questionnaires may be combined with scheduled telephone consultation, usually 3-months post operatively. The technology is now being applied more widely in other areas, such as vascular disorders and pre-operative assessment, enabling enhanced communication, efficiency and quality of healthcare. Demonstrable benefits include cost, capacity, patient flow and patient experience.

Declaration of interest
Stephen Radley is an unsalaried director and shareholder in ePAQ Systems Ltd, an NHS spin-out technology company, the majority shareholder in which is Sheffield Teaching Hospitals NHS Foundation Trust.

Consultant Gynaecologist & Director of Research, Sheffield Teaching Hospitals NHS Foundation Trust
Workshop ‘Improving care with electronic PRO feedback to clinicians: approaches, challenges & solutions’

Abstract
Research has demonstrated that providing individual-level patient-reported outcome (PRO) feedback to clinicians improves patient-clinician communication, raises clinicians’ awareness of patient concerns, can be used for remote monitoring and to help patients to share information with their care team. However, there are various challenges to implementing and using these systems, such as development and sustainability of required technology, costs and legal concerns around the status of the electronic system in the context of patient care and ensuring patient and clinician engagement. The purpose of this workshop is to share experiences of designing and/or use of ePROMs feedback systems,
challenges encountered and potential solutions, firstly though sharing some results from a systematic review, and secondly through individual case studies. Guided discussion was given for delegates to share their experiences, challenges & solutions of developing similar projects and/or using electronic PRO systems.

Chair: Galina Velikova, Professor of Psychosocial Oncology, Medical Oncologist, University of Leeds Patient Centred Outcome Research Group and Leeds Teaching Hospitals NHS Trust.

Jose M Valderas, Professor of Health Services & Policy Research at the University of Exeter Medical School and a General Practitioner.

Kerry Avery, Mairead Murphy, Carmen Tsang & Holly Richards from the University of Bristol

Panel discussion
To close the conference, a panel discussed current ‘Hot topics in PROMS’ chaired by Jennifer Bostock (Patient representative University of Oxford).

The panel discussed the challenges of collecting PROMs from populations with severe cognitive impairment (frail older adults, learning disabilities, Alzheimer’s), how PROM results can be made more readily actionable for clinicians and changing attitudes of the ‘value added’ from PROM data (either at an individual or aggregate/organizational levels). In addition, it was explored how researchers who more actively contribute to i) selecting the most relevant PROMs for each patient group? ii) overcoming implementation problems and foster the clinically relevant interpretation of PROM/PRO data. Finally, they discussed the role of PROMs in integrating care across health and social care services.

The panel members included Galina Velikova (University of Leeds), Georgina Jones, (Leeds Beckett University), Stephen Radley, (Sheffield Teaching Hospitals) Roger Wilson (Patient Representative) and Esther Kwong, (London School of Hygiene & Tropical Medicine)

Abstracts
There were 72 abstract submissions and following peer review, 29 were given an oral presentation, 7 were rapid reports and 36 were awarded posters. Oral presentations
Several sessions were devoted to the conference theme and focused on PROM/PRO integration in clinical practice. Here the presenters showcased the value of patient reported data to support decision making, improve cancer care and achieve value-based health care.

These talks covered, attitudes of care providers and patients towards ePROs to the support care of patients with traumatic brain injury, developing an integrated national PROMs and PREMs platform for NHS Wales, a taxonomy of short generic person-reported measures and evaluating the feasibility of ePROMS at the Royal Marsden Hospital National and International PROM development
Presentations addressed how the utilisation of PROM/PRO assessments could maximise impact for patients and society including through the NHS Wales large scale PROMs and PREMs initiatives. An international collaboration to develop an immunoglobulin burden of treatment questionnaire for patients with primary immunodeficiencies: the IgBoT-35 and Developing International Standards and Recommendations for the analysis of PROM/PRO data were also covered.

Health economics
The impact of having a patient reported outcome measure as a co-primary endpoint on the design, management and analysis of a large phase II/III randomised controlled trial.

Innovative Patient and Public involvement (PPI)
Presentations included the role of PPI when implementing PROMs in routine practice and the Unspoken Voices Project describing the co-design of a conceptual framework with people who have complex communication needs and working creatively disseminate a national PROMS study – developing ‘There is a Light: BRIGHTLIGHT’

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The conferenced gained the ‘Patients Included’ charter mark in recognition of the patient and public involvement in planning, attending, presenting and chairing sessions at the conference.

Oral sessions
1) AMBUFLEX - Implementation of a generic web-based system to support flexible outpatient follow-up by use of PRO for clinical decision support
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):11

Abstract
Background & Aims
Follow-up visits for patients with chronic conditions in secondary care are traditionally based on pre-booked scheduled appointments. AmbuFlex is a generic web-based system which supports the use of Patient-Reported Outcome (PRO) as the basis for follow-up. PRO collected at home is used to evaluate the needs and wishes for clinical attention. Scheduled appointments are substituted with diagnosis specific questionnaires.
Method
The AmbuFlex PRO solutions are customized to each clinical setting, thereby making it possible to manage a diversity of diagnostic groups and clinical work flows. AmbuFlex consists of 3 elements: PRO data collection, a PRO-based automated decision algorithm and a PRO-based graphical overview. We describe our experiences with large-scale implementations of PRO as the basis for follow-up in patients with different chronic and malignant diseases using the generic PRO system AmbuFlex.

Results
The overall aim for AmbuFlex is to a) Improve quality of care, b) Support Patient involvement, c) Increase resource reallocation and d) Provide PRO data for clinical research and quality improvement. AmbuFlex has been well integrated into clinical practice in outpatient clinics throughout Denmark since 2011. By March 2019, a total of 25 different patient groups are using PRO with an algorithm to support clinical decision-making. In total 28.256 patients, mean age 55.0 (16.2) have been referred in 65 different departments.

Conclusion
The results indicate that it is possible to successfully implement one generic PRO system in a variety of patient groups with chronic and malignant diseases. If knowledge of the patient’s health status can be provided, and only patients with clinical need are seen in the outpatient clinic, resources can be transferred to patients with actual need or with the need for a contact. Algorithms used in the treatment of patients with chronic condition is widely utilised and help support decision-making in clinical practice.

2) Colorectal cancer survivors’ long-term health-related quality of life (HRQOL): A systematic review of the qualitative evidence
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):2

Abstract
Background & Aims
Colorectal cancer (CRC) is among the most prevalent cancers in both men and women. Favourable survival rates highlight the need to better understand survivors’ experiences of the long-term impact of CRC and its treatment, which can in turn foster the screening for key patient-reported outcomes (PROs) in clinical practice. The aim of this systematic review was to identify and synthesise CRC survivors’ experiences of a comprehensive range of long-term impacts on HRQOL.

Method
We searched Medline, Embase and PsychINFO from inception to January 2019. Qualitative studies describing CRC survivors’ experiences at least 1 year after treatment completion were included. Eligibility and quality assessment, according to COREQ guidelines, was performed independently by two reviewers. Data synthesis was performed by three reviewers and discussed with the study team.

Results
Of 1363 papers retrieved, 17 papers reporting 12 studies met eligibility criteria. Seven papers investigated experiences of survivors with a permanent stoma and three with a reversed stoma. Thematic synthesis produced nine themes: symptoms, physical, social, psychological and sexual functioning, impact on relationships, supportive care needs, health care experiences, health behaviour, financial toxicity and occupational experiences. Stoma problems (e.g. leakage, skin irritation) were common in ostomates. Survivors with a reversed stoma experienced unexpected, long-term altered bowel functioning (e.g. incontinence, diarrhoea). Survivors often adjusted their diet (e.g. avoid specific foods) to manage their bowel symptoms. Less commonly reported symptoms include fatigue, impaired sleep and anal pain. Stoma problems and altered bowel functioning impaired survivors’ physical, social, sexual and psychological functioning (e.g. embarrassment). Cognitive functioning and heredity issues were not reported in any paper.

Conclusion
CRC survivors experience ongoing impairments more than 1-year after treatment completion. Survivors with a permanent or reversed stoma experience ongoing and impairing bowel symptoms. Follow-up healthcare should integrate screening for likely long-term PROs and provide targeted supportive care.

3) The use of electronic Patient Reported Outcome Measures (ePROMs) to revolutionise cancer care
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):3

Abstract
Background & Aims
Collection of Patient Reported Outcome Measures (PROMs) in oncology has been associated with improved patient outcomes in the context of clinical trials. The Christie NHS Foundation Trust is, to our knowledge, the first cancer centre worldwide to introduce electronic PROMs (ePROMs) as a standard service in clinical practice.

Methods
The Christie ePROMs group worked with clinical teams and patient groups to adapt the Common Terminology Criteria for Adverse Events (v4.03) into symptom ePROM tools. Patients complete symptom-based ePROMs alongside a Quality of Life (QoL) tool (EQ-SD-5L). Patients receive advice on the management of their symptoms based on their responses. An ePROMS platform, ‘MyChristie-MyHealth’ was developed. The service has received local Information Governance Caldicott approval and clinical safety sign-off. Phase 1 of the initiative involves roll out of MyChristie-MyHealth to all patients with cancers of the lung or head and neck and to those treated with Proton Beam Therapy. Phase 2 includes roll out to the rest of the Trust by 2020.

Results
From January 2019, MyChristie-MyHealth has been available to a proportion of lung and head and neck cancer patients as part of phase 1 of the initiative. Patients receive a text message or email with a web link 3 days prior to their outpatient clinic appointment. The link allows patients to access and complete ePROMs remotely in between their clinic appointments. Clinical teams are able to review their patients’ responses through an online clinical portal. As of week 3 of phase 1, we have achieved a completion rate of 41% without initial patient prompting.

Conclusion
The introduction of ePROMs as a service in routine clinical practice is feasible. Future work will focus on formal evaluation of the impact of MyChristie-MyHealth to patients and the Trust. We are developing patient prompts to further increase completion rates.

4) The utility of PROMS in measuring the value of care pathways
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):4

Background
In 2009, NHS England introduced the routine measurement of patient reported outcomes measures (PROMS) with a view to putting
health care outcomes at the centre of NHS decision-making. In 2012 the program stalled however, and only four nationally mandated programs continue to exist. With renewed interest in creating a value-driven NHS as outlined in the ‘Five Year Forward View’ sharing outcomes that matter to patients and the cost of care pathways is key.

Our aim was to evaluate how PROMS could be used to inform the value of a surgical intervention in terms of the quality of care provided to patients, and the efficiency with which that care is delivered. Two distinct surgical care pathways for the treatment of primary hip osteoarthritis were evaluated to determine which elements may better promote the delivery of high-value clinical care.

Methods

Two care models were evaluated: a traditional model with multiple entry points and without pathway standardisation, and an intentionally designed standardised multidisciplinary pathway. NHS mandated PROMS (Oxford Hip Score, EQ-5D, EQ-VAS) were extracted from national databases. These measures were then restructured into a patient-centred format to assess the impact on pain, function and psychological outcomes. The intention being this format would resonate more meaningfully with patients. A patient level economic costing exercise was undertaken in an effort to develop clinically meaningful cost information to inform pathway redesign.

Results

Clinical outcomes showed improvement in all domains with little variation across the two models. Individual scores did not show uniform improvement. The intentionally designed model delivered better value care, demonstrating a small positive financial margin.

Conclusions

Analysis of the two care pathways showed an intentionally designed pathway delivers comparable outcomes at lower cost. Developing and measuring patient-focused outcomes will inform rational economic pathways.

Conclusion

Routine collection, processing, and sharing of PRO data may offer huge benefits to patients and society. A crucial first step is to establish a national multi-stakeholder steering group, involving patients, clinicians, PRO methodologists, regulators, policy makers and NHS digital, aimed at standardizing PRO data capture and consolidating/sharing knowledge and good practice.
The data collected is immediately available into the patient’s electronic record and PROM data visualization tools are being piloted in lung cancer to aid shared decision making. Health Boards access their data weekly.

**Conclusion**

All data collected is also held within the National Data Repository, allowing data to be linked to other nationally held datasets for advanced analytics. A pilot study, linking Orthopaedic PROMs to OPCS clinical coding, National Joint Registry and costing data is underway. The team will share their experience and lessons learnt, including examples of early analysis.

7) **An international collaboration to develop an immunoglobulin burden of treatment questionnaire for patients with primary immunodeficiencies: the IgBoT-35**

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):7

**Abstract**

**Background & Aims**

Burden of treatment describes the effort of being a patient. We describe the international development and psychometric testing of a new questionnaire to measure the burden of immunoglobulin treatment as reported by patients with primary immunodeficiencies (the IgBoT-35).

**Methods**

The IgBoT-35 was developed in collaboration with an international team involving academic, industry and patient partners. In four stages, we undertook: i) evidence synthesis and appraisal of the existing literature, ii) open-ended exploratory interviews with 30 adult patients (aged 16 years and over), iii) a face validity exercise involving an additional 14 patients, and an iv) online, cross-sectional survey across 10 countries (nine European and Canada) to reduce the measure and identify its reliability, domain structure and scoring algorithms. The questionnaire was translated following the guidance of the ISPOR task force.

**Results**

Patients were invited to participate in the study by the patient partners and local national member organisations (NMOs). In total, 472 patients completed the online questionnaire, of which 395 were included in the study (52% underwent intravenous Ig treatment and 67% underwent subcutaneous Ig treatment). The final instrument contained eight domains: Time (4 items), Organisation and Planning (5 items), Leisure (5 items), Interpersonal Relationship (3 items), Employment and Education (3 items), Travel (5 items), Consequences of Treatment (6 items), and Emotional (3 items). An additional Ig global treatment burden question was included at the end of the measure (n=35 items).

**Conclusion**

The IgBoT-35 appears to be a reliable, patient-generated questionnaire. A further survey has recently been undertaken in a new sample of US patients to further establish the validity and test the conceptual model of the measure. When used in clinical practice it may help to better understand reasoning behind treatment choice and thus identify the decision support needs of patients with primary immunodeficiencies facing Ig treatment choices.

8) **Developing International Standards and Recommendations for the Analysis of Patient-Reported Outcomes and Quality of Life Data**

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):8

**Abstract**

**Background & Aims**

Patient-reported outcome (PRO) data, such as health-related quality of life and symptoms, are increasingly being captured in cancer randomized clinical trials (RCTs) to provide valuable information on treatment risks, benefits and tolerability. Our literature review in various cancer fields showed little consensus about the analysis, interpretation and reporting of these data, hindering comparability of and confidence in results across trials. The Setting International Standards in Analyzing Patient-Reported Outcomes and Quality of Life Endpoints Data (SISAQOL) Consortium was convened to set recommendations for PRO analysis in cancer RCTs.
Methods
The Consortium is composed of 40 international experts including PRO researchers and statisticians, representatives from regulatory bodies, academic societies, pharmaceutical industry, cancer institutes and patient organizations. Subgroups were formed to focus on four priorities: (a) specification of well-defined PRO research objectives, (b) recommendations for appropriate statistical PRO analysis methods, (c) standardization of statistical terminology and (d) development of guidelines for analyzing missing data. Methods used included literature review, surveys, and expert discussions in teleconferences and face-to-face meetings. Recommendations were ratified through consensus voting in a final meeting.

Results
A taxonomy of research objectives was established. Appropriate statistical methods, with the exception of summary measures, were proposed. Consensus was reached on the taxonomy of research objectives and statistical methods, along with a definition of missing data and two rates to report missing data occurrence. While some statements concerning handling missing data or statistical analyses and reporting were discussed, many statements were ratified for each of the priorities.

Conclusion
A robust first set of PRO analyses recommendations was developed in a joint process with diverse international stakeholders. Addressing the needs and requirements of these stakeholders provides a strong foundation for widespread endorsement of these recommendations. Ultimately, harmonization of current research practices will enhance interpretability and impact of PRO data in cancer RCTs.

Disclaimer
The views here reflect that of the individual authors and should not be construed to represent official views or policies of the US Food and Drug Administration, US National Cancer Institute, Medicines and Healthcare products Regulatory Agency, Institute for Quality and Efficiency in Health Care, Germany or Health Canada.

10) The role of Patient and Public Involvement when implementing PROs in routine practice
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):10

Abstract
Background & Aims
Increasingly, Patient and Public Involvement (PPI) plays an essential role in the development of Patient Reported Outcome Measures (PROMs). However less understood is the role of PPI in implementing PROMs in routine practice and how approaches may vary between organisations. Purpose: To understand how PPI facilitates the implementation of PROMs in routine practice, using the third sector (for example charities and community groups) as a case study.

Method
Thirty interviews were undertaken with a range of third sector stakeholders including service-users, front-line workers, managers and commissioners from across the UK to explore the facilitators and barriers to implementing PROMs. The role of PPI in implementing PROMs was a key issue identified in the analysis.

Results
Organisations rarely consulted service-users when implementing PROMs, despite having undertaken PPI when designing front-line services. Three approaches to PPI were identified. First, some organisations did not undertake PPI nor consider their users’ specific needs when implementing PROMs. Sometimes this was because a commissioner had imposed PROMs on the organisation. Consequently, these organisations often had low completion rates of PROMs and had to redesign the original PROMs process.
Second, some organisations considered their users’ needs when implementing PROMs, but did this through their workers’ perceptions of these needs rather than consulting users directly. Lastly, some organisations proactively involved users in implementing PROMs such as selecting which PROM to use. These organisations felt that undertaking PPI had been an important facilitator in implementing PROMs successfully. Many of the interviewees discussed how their organisations could have undertaken more PPI in relation to PROMs, indicating that PPI may increase as organisations learn from each other’s successes.
Conclusion
Investing time in undertaking PPI is important because it appears to facilitate the sustainable use of PROMs within routine practice.

11) Identifying Symptoms Clusters among Pediatric Chronic Kidney Disease Patients Using PROMIS® Computer Adaptive Tests
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):11

Abstract
Background & Aims
Identifying symptoms clusters (SCs) helps characterize patients’ health and enhances treatment planning. The Patient Reported Outcomes Measurement Information System (PROMIS®) captures SCs in very brief computer adaptive tests (CATs) based on validated item banks more reliably than standard, one-item-per-symptom assessments.

Method
We used data from 384 pediatric chronic kidney disease (CKD) patients (42% female, mean age = 13 years) on PROMIS pediatric mobility (MOB), upper extremity functioning (UE), depressive symptoms (DEP), anxiety (ANX), and fatigue (FAT) CATs. PROMIS CAT scores are reported with a T-score metric (mean = 50, SD = 10), and higher scores indicate more of the measured construct (e.g., higher DEP scores indicate more depression). We modeled SCs at the domain level using two statistical approaches: bifactor exploratory analysis (EFA, oriented toward correlations among symptoms) and latent profile analysis (LPA, oriented toward identifying profiles of patients in which symptoms co-occur). Each PROMIS CAT T-score was entered into each model.

Results
Mean CAT T-scores were: MOB = 51.5; UE = 50.1; DEP = 45.7; ANX = 46.3; FAT = 47.3. The bifactor EFA showed that a general factor representing overall symptom burden accounted for most of the variance (67%), suggesting that the PROMIS CATs tapped a similar construct (omega reliability = 0.88). The LPA suggested 3 SCs mapping onto symptom severity: High Burden/Low Function (MOB T-score: 56.0; UE: 54.7; DEP: 36.4; ANX: 42.4; FAT: 49.2), and Average Function/No Burden (MOB T-score: 53.7; UE: 51.6; DEP: 43.0; ANX: 42.4; FAT: 49.2), and High Function/No Burden (MOB T-score: 56.0; UE: 54.7; DEP: 36.4; ANX: 36.0; FAT: 30.6).

Conclusion
Among pediatric CKD patients, symptoms as measured by PROMIS were clustered, and patients were characterized to different severity-based profiles. Sourcing PROMIS CATs for symptom identification is a reliable, clinically-feasible method for determining whether pediatric CKD patients experience high vs. low symptom burden.

12) The Unspoken Voices Project: Co-designing a conceptual framework with people who have complex communication needs who rely on augmentative and alternative communication
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):12

Abstract
Background & Aims
This NIHR-funded research study aims to develop a PROM for people who use augmentative and alternative communication (AAC). People with complex communication needs (CCN), usually resulting from a neurological condition, have difficulties with speaking or writing. AAC are tools used by some people with CCN to help them communicate and range from basic, paper-based resources to complex computer systems. Generating meaningful patient and public involvement (PPI) with people who have CCN is challenging; new and innovative approaches are needed. This study provides an overview to date of the methodology developed and used to better facilitate, engage, and support PPI activity during the development of this PROM.

Method
A PPI group was formed, consisting of 7 members who use AAC, to support and advise the research team. Participatory design (PD) is an emancipatory co-design approach. PD principles have been used to enable engagement in meetings to help overcome some of the physical and communication barriers to inclusion faced by group members. A number of methods have supported the PPI group, including: 1. Using an artist to graphically minute meetings; 2. Providing audiovisual meeting recordings and 3. Sorting and rating objects, pictures, words and phrases.

Results
To date 5 meetings have been held with the PPI group. The group has successfully informed the development of the conceptual framework for the PROM through: 1. Generating a topic guide for qualitative interviews, 2. Validating the preliminary data synthesis of two systematic reviews. They have also supported the development of easy-read summaries of project outputs.

Conclusion
Co-design principles and methods have enabled the inclusion of people who use AAC in meaningful involvement in this PROM development project. The lessons learned and methodologies adopted may also be useful to other developers of PROMs working with patient groups with similar complex and challenging healthcare needs.

13) Working with young people to creatively disseminate a national PROM study – developing ’There is a Light: BRIGHTLIGHT’
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):13

Abstract
Background & Aims
A key challenge in patient-reported outcome research is the translation of results into evidence that informs practice. Social networks are being increasingly noted as influencing how research evidence is integrated into practice and the arts have been proposed as an ideal format as they facilitate subjective interpretation and construction of personal meaning. In this paper we evaluate the impact of working with Contact Young Company (CYC) who developed an hour-long performance based on their interpretation of BRIGHTLIGHT results. BRIGHTLIGHT is the national evaluation of teenage and young adult cancer services in England.

Method
We presented BRIGHTLIGHT results during five workshops to 20 members of CYC and four young people (YP) with cancer who contextualised the results. In the subsequent 4 weeks the CYC created the performance. ‘There is a Light’ was performed 11 times in seven UK cities, including international nursing research, international oncology and patient conferences. Data evaluating the impact of the performance includes video diaries from the cast and audience surveys.

Results
Over 1300 people attended the performances and >600 viewed a live stream. The cast found cancer in YP a challenging subject to
address with the majority having limited/no prior experience of cancer. Young people were supported through this by the producer/director and the YP with cancer. Those with cancer found the experience helped restore their confidence. Feedback from the audience indicated the performance raised awareness and issues around cancer in YP in a meaningful way.

Conclusion
Theatre enabled BRIGHTLIGHT results to be viewed by a diverse audience, in greater numbers than traditional methods of dissemination. Although the cast felt this was a challenging subject, they respectfully interpreted BRIGHTLIGHT results and conveyed the results in a meaningful way.

How easy to read are patient-reported outcome measures (PROMs) in ophthalmology?
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):14

Abstract

Background & Aims
Patient-reported outcome measures (PROMs) are commonly used in clinical trials and research in ophthalmology. Yet in order to be effective, the PROM needs to be understandable to its respondents. The aim of this study was to assess the readability comprehension level of PROMs validated for use in common eye conditions.

Methods
Twenty-four PROMs that had been previously validated for use in at least one of three common ophthalmological conditions (age-related macular degeneration, glaucoma and/or diabetic retinopathy) were included in this study. Reading comprehension level determines the readability that a text must have so that a reader understand the written materials; these were calculated using the Flesch-Kincaid Grade Level test, the FORCAST test, and the Gunning-Fog test using readability calculations software package Oleander Readability Studio, 2012.1. The American Medical Association (AMA) and the National Institutes of Health (NIH) recommend readability of patient materials should not exceed a sixth-grade reading level. Number of PROMs requiring a reading level exceeding this threshold was calculated.

Results
Median (interquartile range; IQR) readability scores were 6.7 (5.0, 9.3), 9.45 (8.6, 10.1) and 7.5 (7.7, 8.4) for the Flesch-Kincaid Grade Level test, the FORCAST test, and the Gunning-Fog test respectively. Depending on the metric used this meant 58% (95% confidence interval [95% CI] 37 to 78%), 100% (95% CI 85 to 100%) and 71% (49 to 87%) fell outside the 6th Grade reading level recommended by the AMA and NIH.

Conclusion
Over one half of the PROM questionnaires and instruments commonly used in ophthalmology require a reading comprehension level better than that recommended by the AMA and NIH for patient materials. Some PROMs likely contain questions that are at a level too advanced for most patients to comprehend. Greater care is needed in designing PROMs appropriate for the literacy level of a population.

Are patient self-reported outcome measures (PROMs) sensitive enough to be used as endpoints in clinical trials? Evidence from the United Kingdom Glaucoma Treatment Study
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):15

Abstract

Background & Aims
The UK Glaucoma Treatment Study (UKGTS) demonstrated the effectiveness of treatment in patients with glaucoma. We test the hypothesis that responses on PROMs differ between patients receiving a topical prostaglandin analogue (Latanoprost) or placebo eye drops.

Methods
Newly diagnosed glaucoma patients recruited into the UKGTS with baseline and exit PROM data (n = 182 and n = 168 patients from the treatment and placebo group, respectively). The UKGTS was a multicentre, randomised, triple-masked, placebo-controlled trial, where patients with newly diagnosed glaucoma were allocated to receive Latanoprost (treatment) or placebo; the observation period was 24-months. Patients completed general health PROMs (EQ-5D and SF-36) and PROMs specific to glaucoma (GQL-15 and GAL-9) at baseline and at exit from the trial. Percentage change between baseline and exit measurement on PROMs were calculated for each patient and compared between treatment arms. In addition, differences between stable patients (n = 272) and those with glaucomatous progression (n = 78) were assessed.

Results
Average percentage change on PROMs was similar for patients in both arms of the trial with no statistically significant differences between treatment and placebo groups (EQ-5D, p = 0.98; EQ-5D VAS, p = 0.9). For PROMs with small or moderate effect sizes, differences were statistically significant between stable and progressing patients on glaucoma-specific PROMs (GQL-15, p = 0.02; GAL-9, p = 0.02) but not on general health PROMs (EQ-5D, p = 0.62; EQ-5D VAS, p = 0.23; SF-36, p = 0.65).

Conclusion
Average change in PROMs on health-related and vision-related quality of life was similar for the treatment and placebo groups. PROMs, may not be sensitive enough to be used as a primary endpoint in clinical trials when participants have newly diagnosed early stage glaucoma.

Are PROMs just for patients? Piloting the Long-Term Conditions Questionnaire for use with patients and carers in memory clinic settings
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):16

Abstract

Background & Aims
The Long-Term Conditions Questionnaire (LTCQ) was developed for assessing the overall impact of long-term health conditions (LTCs) on quality of life. Enhancing quality of life for people affected by dementia is a key focus of English health policy. Acknowledging that most dementia patients are supported by an informal carer, and noting LTCQ’s general construct of ‘living well’ whilst managing illness, we tested LTCQ’s potential for use with both patients and carers in memory clinic settings.

Methods
Participants were recruited through one of 14 memory clinics in South East England, Surveys including the LTCQ/LTCQ-Carer, EQ5D (5-level version), and ASCOT-Carer (carer surveys only) were distributed by memory clinic staff from February-September 2018 and returned by post.

Results
Patients (n = 105) had a mean age of 79 years (range 58–91), with multi-morbidity reported for 78% of the sample. Carers (n = 107) had a mean age of 67 years (range 41–90), with 57% reporting a long-term health condition. For both measures, missing data was low (5% or less per item), internal consistency was high (Cronbach’s α = 0.93).
Systematic evaluation of patient-reported outcome (PRO) protocol content and reporting in cancer clinical trials (EPIC): qualitative study findings

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):17

Abstract

Background & Aims

Evidence suggests trial protocols often omit patient-reported outcome (PRO) content, potentially impairing PRO data collection, reporting, and subsequent impact. This qualitative study explored the factors influencing optimal PRO protocol content, implementation, and reporting, and the availability and use of PRO data during clinical interactions.

Method

Semi-structured interviews were conducted with four stakeholder groups: (1) Trialists and chief investigators of cancer clinical trials using a PRO as a primary or secondary outcome; (2) people with lived experience of cancer; (3) international experts in cancer clinical trial design and PROs; (4) journal editors, funding panelists, and regulatory board members. Data was analysed using thematic analysis with an iterative coding frame.

Results

Forty-four interviews were undertaken. Several factors affected whether PROs were effectively integrated into the trial and its findings. During the trial design, participants reported ambivalence towards PROs resulting in limited rationale and unclear means for their inclusion. Perceived lack of standardisation of PRO administration; concern relating to burden; and limited trial staff buy-in were seen to affect PRO data collection. Reporting was seen to be affected by the significance of the primary outcome or the PRO itself; the perceived ranking of PROs relative to the other outcomes by research teams; the perception that PRO findings were of lesser interest to journals; and restrictive word-counts. Strategies to address these were explored and many examples of good practice were identified.

Conclusion

The interviews indicated that misconceptions relating to PRO methodology and their use can undermine their planning, collection, and reporting. There is a role for regulatory, educational, methodological, and journalistic institutions to ensure that PRO training and guidance is available, signposted, and readily accessible to stakeholders, with accompanying measures to ensure adherence and compliance to best practice guidelines.

A New Patient-Reported Outcome Measure for Polymyalgia Rheumatica

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):18

Abstract

Background & Aims

Polymyalgia rheumatica (PMR) causes pain, stiffness and associated disability in older adults. It usually has a sub-acute onset and responds rapidly to treatment with steroid medication, although the initial large improvement in health is typically followed by longer periods of lower level symptoms and episodes of relapse. Steroids themselves cause significant morbidity and adverse effects have to be balanced against PMR symptoms. Therefore, measuring the impact of PMR and its associated treatments from the patient’s perspective is of high importance. We have developed a patient-reported outcome measure (PROM) to assess PMR-related quality of life and present an overview of this process and our results from these studies.

Methods

Scoping the problem: systematic review of outcome measures used in studies of PMR, Patient and Public Involvement work

Defining the construct: qualitative study exploring 22 patient experiences of PMR

Item development: formation of items from the interview data, validation with participants.

Pilot testing: postal survey with a new group of 28 patients with PMR using the QQ-10 questionnaire to assess face validity, utility and feasibility.

Item reduction and formation of dimension structure: postal survey with a new group of 28 patients with PMR

Results

We have developed the first PROM evaluating PMR-related quality of life. It comprises two unidimensional scales fitting a Rasch model (a 9-
item functional scale and a 4-item psychological well-being scale) as well as covering key symptoms and medication side effects.

**Conclusion**
We will evaluate the PROM’s validity, responsiveness and reliability in further studies to establish it as a tool fit for use in research and clinical practice.

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**19) Development of the content of the Sarcoma Assessment Measure (SAM)**

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):19

**Abstract**

**Background & Aims**
Introducing patient-reported outcome measures (PROMs) into clinical practice is known to improve patient-clinician communication, patient experience and outcomes. While there are many generic cancer PROMs there are none developed specifically for patients with sarcoma so these may not capture issues that are tumour-specific. This paper will report how the content of the Sarcoma Assessment Measure (SAM) was identified to reflect the issues patients with sarcoma face when living with and beyond diagnosis.

**Method**

The content of SAM has been developed systematically over a number of stages: 1. In-depth interviews were conducted with 121 patients: 50% male; aged 13-82; with STS (62%), bone (28%) and GIST (10%). 2. Content analysis of the interview transcripts identified 1,405 post-diagnosis experience statements. Experience statements were reviewed, repetition was removed and sentences were refined to form 395 ‘items’ which were included in an Item Reduction Questionnaire (IRQ) grouped as physical, emotional, social and financial well-being and sexuality. 4. The IRQ was completed by 250 patients: 51% male; aged 17-89; with STS (62%), bone (37%) and GIST (<1%), who rated each item on importance/worry. Items with a mean score above 5 (6 in the emotional domain), which reduced the list to 166 items. After review by researchers, clinicians and patients, 66 items were retained for the Content Validity Questionnaire (CVQ). 5. The CVQ was completed by 34 patients and 23 healthcare professionals. Items with a content validity ration of <.31 were removed. 6. Cognitive interviews were conducted with 10 patients on the final 22 items to test comprehension. Minor changes were made to four.

**Conclusion**

SAM comprises of 22 items reflecting physical, emotional, social, financial well-being and sexuality. This systematic process of using patient experience to develop the content of SAM will ensure it measures what is important to patients.

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**20) Exploring the variation of patient-reported outcome scores across different time-points (day, week, month) for patients with multiple conditions**

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):20

**Abstract**

**Background & Aims**

The effect of the timing of administration or completion of patient-reported outcome measurements (PROMs) has not been studied in detail, despite evidence of rhythmic fluctuations of symptoms people with chronic conditions experience (Smolensky et al 1990). Such fluctuations in symptoms can influence response to diagnostic tests and therapeutic interventions. An initial scoping review confirmed time-dependent variation in PRO scores across different chronic conditions, although there was a lack of qualitative research exploring explanations in the variations.

**Method**

This is a mixed-methods, longitudinal study spanning 9 months recruiting patients from primary care settings, diagnosed with 2 or more of the following conditions: asthma, depression and/or osteoarthritis. Participants were asked to complete paper/electronic generic and disease-specific PROMs a week prior to their interview. Interviews focused on their PRO scores, factors influencing their scoring, and what external factors (e.g. weather) impact on symptoms.

**Results**

A total of 17 patients with varying comorbidities of asthma, osteoarthritis and depression. Preliminary results indicated that fluctuations of PRO scores on disease-specific PROMs occur at different times of the day, with pain/stiffness for osteoarthritis patients at its worst in the morning and evening, asthma symptoms and depressive symptoms worse in the morning. This was influenced by external factors (e.g. what activities they were involved with, weather conditions) and recall of their health condition experience was affected by current health status, any recent attacks or hospitalisations, and mood. Additional analyses are being conducted on the interviews with full results to be presented at the conference.

**Conclusion**

The results pose potential questions regarding how timing of administration can affect scores and how variability of scores should be interpreted. Consideration needs to be given to the factors impacting on patient’s appraisal process of their chronic condition(s) when completing PROMs.

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**21) Using Fourier analysis to examine variations in outcome scores for individuals with Meniere’s Disease**

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):21

**Abstract**

**Background & Aims**

Meniere’s disease is an incurable, chronic disorder of the inner ear, with patients experiencing varying levels of severity in hearing loss, tinnitus, aural fullness and vertigo, significantly impacting on patients’ quality of life, with increased incidences of social isolation and suffering. There has been a lack of literature on how time of the day affects Meniere’s symptoms. Focusing on the fluctuating patterns of Meniere’s symptoms may support clinical practitioners in better understanding, supporting and diagnosing patients.

**Methods**

A pre-existing dataset was provided which used the Meniere’s Monitor mobile app to collect data from Meniere’s sufferers on a daily basis including their level of severity in dizziness, aural fullness, tinnitus, and hearing loss. Other questions regarding stress, sleep quality and demographics were collected. Data was collected between 2015 and 2017 and a total of 853 individuals provided data. Variability of symptom severity over a 24-hour period was assessed with a multivariate mixed-effects regression model using Fourier components. Time transformations, using sine and cosine functions, were
created and added to the four main symptoms. Adjustments were made to differentiate trends from demographic factors.

Results
The majority of participants were female (68.3%), with a mean age of 48.9 years. Over half of the participants were employed (58.3%) and from Europe (54.2%). Peak aura fullness occurred between 4pm and 8pm compared to midnight. Tinnitus severity peaked at three points in the day - early morning (6am), midday (12pm), and 5pm. Dizziness symptoms peaked at different points in the day, mainly 10am and 3pm.

Conclusion
Usage of fourier transformation enabled variability of Mieniere’s symptoms to be captured and analysed over a 24-hour period demonstrating peaks of symptoms at different times of the day. This analytical method would be useful for patients in better understanding and managing the disease ultimately affecting their overall wellbeing.

Ethnic group recruitment and utilization of appropriate patient reported outcomes in cancer clinical trials: current state of play
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):22

Abstract

Background & Aims
Patient reported outcomes (PROs) are increasingly used in cancer clinical trials to assess the impact of treatment on symptoms and quality of life. It is important that PRO data are collected from all appropriate cultural and ethnic groups within the target population in order to maximize the generalisability of the data. This study aimed to establish the extent to which different ethnic groups were represented in cancer trials collecting PROs, whether participants were included in PRO assessments, and the extent to which data were captured using culturally/linguistically validated measures.

Methods
National Institute for Health Research (NIHR) Portfolio Cancer clinical trials including PROs (2011-2014) were reviewed (n=228). We attempted to source matched trial protocols and publications to determine: (i) overall study sample ethnicity profiles; and (ii) whether PRO data were captured and reported using culturally/linguistically validated PRO measures. Semi-structured interviews with key stakeholders, explored the barriers and facilitators to recruitment and reporting of ethnic group PRO data in cancer trials.

Results
We identified 84 completed trials with matching protocols and publications. Only 14 (17%) of the included trials reported any ethnic profile data. Within these 14 studies, 611 (13%) of the total number of participants (n=4,754) were identified as belonging to non-white ethnic groups. None of the trial publications reported using culturally/linguistically validated PRO measures, despite the multi-national status of many of the trials.

Forty-four interviews were undertaken with international stakeholders including cancer trialists, regulators, policy makers and patient advocates. Participants discussed factors affecting optimal inclusion of ethnic group data, including recruitment challenges, limited community engagement by ethnic groups, resource limitations, and availability of appropriate translated PRO measures.

Conclusion
Greater transparency and increased efforts are required when reporting ethnic group data, and capturing important patient PRO data using culturally/linguistically validated measures in cancer clinical trials.
Correspondence: Glasgow Caledonian University, Glasgow, United Kingdom
Linda Fenocchi, Gordon J. Hendry, Helen Mason

Leg, such as Achilles tendinopathy or plantar fasciitis, are prevalent
Clinically important musculoskeletal (MSK) conditions of the lower

Background & Aims
Primary sclerosing cholangitis (PSC) is a rare disease of the bile ducts and liver, which can impair quality of life (QoL). We are developing a

Abstract

Method
Following initial issue reduction, 83 retained issues were constructed as items for a provisional measure, and pre-tested with PwPSC in the

Results
EM interviewed 24 PwPSC. Problems were identified with interpreting two items originating from QoL tools for IBD and colorectal cancer: (1) I have had frequent bowel movements; (2) I have had diarrhoea. The bowel movement item (1) was interpreted both negatively (frequency being a burden) and positively (frequency perceived as healthy). People with co-morbid IBD tended to negative interpretations, whereas older people and/or those without IBD tended to positive interpretations. The weight item (2) was always interpreted negatively, but participants understood "ideal weight" as requiring either weight loss or weight gain. Participants with mild symptoms, or those treated with steroids for IBD flare-ups, tended to be concerned about being overweight, whereas participants with more severe PSC were concerned about being underweight.

Conclusion
Our findings highlight the importance of pre-testing existing items in relevant target populations. PSC, as is common for rare conditions, presents heterogeneously, and so PwPSC may interpret items in distinct, sometimes opposing, ways depending on their particular health characteristics. Any potentially ambiguous items retained will be checked and re-phrased if necessary, to prevent future problems with item scoring.

25) “... for most of the times I was doing these forms I'm never dying”: what influences patients' measured outcomes? Linda Fenocchi, Gordon J. Hendry, Helen Mason Glasgow Caledonian University, Glasgow, United Kingdom

Correspondence: Linda Fenocchi
Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):25

Abstract
Clinically important musculoskeletal (MSK) conditions of the lower leg, such as Achilles tendinopathy or plantar fasciitis, are prevalent and are frequently characterised by pain, loss of function and disability. PROMfoot was a prospective observational study to measure health outcomes following podiatric treatment for patients experiencing a new episode of foot pain. This included the completion of four patient reported outcome measures (PROMs), complemented by a qualitative study exploring the impact of foot pain on health-related quality of life (HRQoL) to inform, broaden and deepen understanding of underlying rationales behind responses to the PROMs.

Methods
A sub-sample of participants in PROMfoot took part in semi-structured interviews. Eligibility was completion of EQ-5D-5L, SF-12v2 (for SF-6D), Foot Function Index, and Foot Health Status Questionnaire at baseline and 3 months follow-up. Interviews were recorded digitally, transcribed verbatim, thematically coded and evaluated via a mixed methods approach with participant PROM scores during analysis.

Results
25 participants (16m:9f) were interviewed. 76% had self-reported at least one other comorbid condition. Generally, interviewees reported thinking more broadly than just the impact of their foot pain on HRQoL when approaching the completion of both EQ-5D-5L and SF-12v2. Themes were identified about severity of pain and variance of pain, adjustments to behaviour and activities, such as accommodating loss of function, and trade-offs between impacts of different health conditions.

Conclusion
Thematic analysis indicated that individuals consider different facets of health and health conditions for each question of EQ-5D-5L or SF-12v2. These could be unrelated to their foot pain. The influence of comorbid health conditions on interviewee’s judgement of their HRQoL was apparent in discussion. This highlights comorbidity and multi-morbidity as a potential confounder when measuring foot pain and podiatric treatment outcomes for economic evaluation.

26) Attitudes of care providers and patients towards an electronic patient reported outcomes (ePROs) to support care of patients with traumatic brain injury: a qualitative study (Priority)

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):26

Abstract

Background & Aims
Traumatic brain injury (TBI) is a leading cause of death and disability worldwide; over 50 million people have a TBI each year and global incidence is rising. Improvements in clinical management of TBI have resulted in improved survival rates; however, the consequence of this is more people living with life changing injuries and reduced quality of life. Electronic assessment of patient-reported outcomes (PROs) post-TBI may facilitate early identification of symptoms, facilitate shared-decision making and help improve long-term outcomes. This study aimed to: (i) establish the impact of TBI on patients’ quality of life; and (ii) to explore views on using ePROs to support clinical care and research.

Methods
Twenty-eight semi-structured one-to-one interviews were conducted with: (i) TBI survivors and family members/carers; (ii) healthcare professionals/researchers working in trauma related clinical areas; and (iii) members from third sector organisations supporting trauma patients and their families/carers. Data was analysed thematically.

Results
TBI led to significant impact on patients and families including cognitive, functioning, anxiety, and depression. All stakeholders were generally supportive of the development and use of an ePRO system as...
a flexible approach to identify, prioritise and evaluate ongoing symptoms and ensure that consultations focused on outcomes that matter to patients. However, a number of challenges were also identified including ensuring that patient symptoms are accurately reflected, difficulties in completion due to cognitive impairment or lack of insight. Key features of a new ePRO system include: simple layout, use of lay language, opportunity to send/receive feedback, and use of validated tools.

Conclusion
Positive attitudes towards ePROs demonstrate the potential to capture patient outcomes electronically in routine clinical practice and research. The next step is to co-design an e-PRO platform and test the usability, acceptability and feasibility and to inform system development in other areas of trauma research.

Abstract
Background & Aims
The all Wales PROMs, PREMs and Effectiveness Programme aims to collect PROMs and PREMs across secondary care. Its remit includes the development of an electronic portal to capture the data, integrated into the existing National Informatics Architecture.

Methods
The National Platform allows three electronic models of collection:

- A stand-alone e-form collected via tablets in clinic which requires clinic staff to load individual patients at each collection point. This system does not feed completed PROMs into the Electronic Patient Record.
- An admin portal that allows users to set up each patient for remote collection allowing patients demographics to be checked against the national Master Patient Index (MPI). This system allows completed PROMs to feed into the Electronic Patient Record.
- A remote system, integrated into the two main Patient Administration Systems used in NHS Wales secondary care, where patients PROMs/PREMs collection is automated where possible or administrative steps are aligned to reduce admin burden. This system feeds completed PROMs into the Electronic Patient Record.

Results
The National Platform is still in its development stages; however, implementation is on-going with collection of 29 of the 30 nationally agreed PROMs pathway via the system. Over 25,000 PROMs have been collected to date with collection live across Wales, most of which are at point of referral into secondary care, however longitudinal collection is expanding with pockets of collection at post-treatment and follow up stages. Response rates range from near 100% with in-clinic collection, to 10% remotely at referral stage and 54% remotely post-surgery, based on one invite via letter.

Conclusion
However, these are indicative figures as more work is underway to integrate different models of communication (such as text and email reminders) to increase response rates. The team will share lessons learnt and demo the platform and plans for future improvements.

A taxonomy of short generic person-reported measures
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Abstract
Background & Aims
Commissioners and evaluators need to understand how health and care innovations help patients and staff, but lack tools needed to do this as part of routine care. For many innovations, the benefits cover multiple domains, but most patient-reported outcome and experience measures (PROMs and PREMs) address a single dimension and have been developed separately and in isolation.

Method
In collaboration with users, we have developed a family of short generic measures, for completion by patients, carers and staff. Each measure has a common look and feel, with four items and four response options each using emoji. Each item has a short heading, which is used in reporting, in addition to the wording of the question seen by respondents. Scores may be presented for individuals or for cohorts. Mean scores for cohorts are presented using a scale from 0 (all at floor) to 100 (all at ceiling).

Results
We have organised these measures as a taxonomy covering twenty-one short generic measures, which form a coherent family. The list covers: Patient needs: health status (howRu), personal wellbeing (PWS), health confidence (HCS), loneliness, sleep patterns and fatigue. Treatment: self-care, acceptance of loss, medication adherence and assessed need (howRthey). Experience: patient experience (howRwe), service integration, shared decision making (SDM). Social factors: social determinants of health (SDH), neighbour relations, staff relationships. Innovations: digital confidence, user satisfaction, innovation readiness, innovation process, behaviour change.

Conclusion
These measures have all been designed for digital data collection and results reporting using mobile devices. They can be used in combination on a pick and mix basis as part of short digital surveys. This taxonomy has proved useful in helping people understand the role of each measure, as well as to identify gaps and overlaps.

Evaluating the feasibility of electronically capturing patient-reported outcomes at the Royal Marsden Hospital
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Abstract
Background & Aims
The Royal Marsden Hospital is evaluating the feasibility of implementing an electronic patient-reported outcome (ePRO) system (PROFILES). An interim analysis of outcomes important in assessing future use of the system was conducted in three currently recruiting studies.

Methods
Studies included the Young Adult Cancer Patient Journey (YACPJ), HOLISTIC and QUEST. YACPJ is a cross-sectional study recruiting patients of any malignancy, aged 25-39 by post. HOLISTIC and QUEST are prospective cohort studies with two-year follow-up at variable and fixed time points, respectively. In clinic, HOLISTIC recruit’s metastatic sarcoma patients undergoing chemotherapy. QUEST recruits recently-diagnosed sarcoma patients by post or in-clinic. Participants selected method of PRO completion. We assessed the proportion completing PRO questionnaires on paper vs. online, age (median and range), proportion participants that withdrew, and reasons for withdrawal. Age of respondents was compared using independent-samples t-tests.

Results
In YACPJ, 178(19.8%) patients participated of 901 invited, with 161(89.9%) completing online. No significant difference was found
between participants completing online (median=37yrs) versus paper (median=38.5yrs; p=0.77). Twenty-three (62.6%) of 37 invited participated in HOLISTIC, with 18 (78.3%) completing online. No significant age difference was found between online (median=61.5yrs) versus paper respondents (median=68.5yrs). Twelve (52.5%) patients withdrew; two formally withdrew; two ineligible; two lost to follow-up; three illness; three death. Forty-one (41.8%) of 98 invited participated in QUEST, with 21 (51.2%) completing online. Online participants were significantly younger than paper (median=54±76yrs respectively; p<0.001). One patient withdrew due to illness.

Conclusions
Implementation of an ePRO system appears feasible across a wide range of ages (27–78yrs) and study designs. Whilst the majority of participants completed online, a sizeable number (43 of 200) completed on paper, suggesting that paper should remain an option. Higher response rates and uptake of online completion suggests future studies should favour in-clinic study invitation.

Rapid report oral sessions

1) Are capability measures responsive to changes in vision? An exploration of the performance of the ICECAP-O in cataract surgery patients
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):1

Abstract
Background
The ICECAP-O is a preference-based measure (PBM) of capability-wellbeing in older-adults. To date, use of the ICECAP-O has not been reported in cataract patients. The relevance and responsiveness of preference-based health-related quality of life (HRQL) measures (e.g. EQ-SD) in visual disorders has been questioned. The benefits of cataract surgery might be better captured using broader measures than HRQL (such as capabilities), however the suitability of capabilities as an alternative has not been explored.

Methods
PREDICT-Cat is a UK cohort study of patients undergoing cataract surgery. Data was collected before surgery and 4-6 weeks after. All patients completed the ICECAP-O and Cat-PROMS, a validated measure of QOL improvement. For responsiveness, effect sizes in patients reporting benefitting from surgery and improved visual QOL (anchors obtained from the post-operative Cat-PROMS) were 0.27 and 0.32 for the ICECAP-O, respectively. Effect sizes for other generic PBMs ranged from 0.13 (EQ-SD-5L, perceived benefit) to 0.20 (EQ-SD-3L, visual QOL improvement).

Conclusions
PREDICT-CAT provides a valuable resource to examine the performance of PBMs in vision, demonstrating that ICECAP-O has a low ceiling effect and is responsive to patient-reported benefits. Results suggest that capability measures could be an alternative to HRQL outcomes when assessing the cost-effectiveness of cataract surgery.

2) Use of web-based surveys for the administration of patient-reported outcome measures (PROMs)
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):2

Abstract
Background & Aims
Web-based surveys are a popular alternative to traditional forms of data collection (e.g., pen-and-paper surveys or interviews) in health outcomes research. Patient Reported Outcome Measures (PROMs) provide valuable insights into the experience of health conditions directly from the patient’s perspective. The challenges, considerations and solutions associated with the use of web-based surveys for the administration of PROMs are presented, informed by multiple real-life examples.

Method
Web-based surveys provide an efficient, convenient and cost-effective method for collecting data. Identification and enrolment of respondents via online platforms (e.g. survey links shared on patient advocacy websites and social media pages) facilitates the collection of data from geographically diverse samples within short timeframes. Incorporating validated PROMs into a web-based surveys can provide valuable insights into patient’s disease and treatment experiences. Administration of PROMs via web-based systems can reduce researcher bias (e.g., minimising social desirability bias) and improve scientific rigour (e.g., avoidance of secondary data errors).

Discussion
Implementation of PROMs within web-based surveys should be informed by the research objectives, study design and target population. Key considerations include: target population (e.g. eligibility criteria, achieving a representative sample, online presence/activity); cross-sectional versus longitudinal designs (accounting for challenges of keeping patients engaged over long periods of time); and PROM selection (e.g. relevance, completion time, available formats). Obtaining a clinician-confirmed diagnosis of the condition may be challenging and the risk of completions by ineligible participants (especially where honoraria is included) should be considered. Strategies can be employed to reduce the impact of these challenges, including ways of confirming respondent eligibility, facilitating recruitment and meeting sampling quotas, mitigating inattentive or ineligible completions and overcoming “time-outs” (participant withdrawal).

Conclusion
With careful planning and acknowledgement of potential challenges, web-based systems are an efficient, convenient and cost-effective method for collecting real-world PROM data directly from patients.

3) electronic Patient self-Reported outcomes to Improve cancer Management and patient Experiences (ePRIME) – a Delphi consultation informing the development of a community-based follow-up intervention for ovarian cancer patients
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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):3
Abstract

Background & Aims

Improvements in cancer treatment have led to many patients being cured or in remission, but requiring follow-up to detect recurrence, and manage symptoms/side effects. With growing numbers of patients, traditional hospital-based follow-up is not sustainable. New models of follow-up care and long-term symptom tracking are needed and electronic patient-reported outcome measures (ePROMs) may facilitate these new pathways.

Aims

To inform the development of the ePRIME follow-up intervention for ovarian cancer. Routinely these patients are seen face-to-face 3-monthly and CA125 monitored. ePRIME aimed to explore the potential utility of ePROMs, to examine associations between symptoms and HRQOL, and intra-individual symptom tracking.

Methods

Across 4 hospitals, clinicians and patients (6 months-3 years post-treatment) were invited to participate in a Delphi consultation to identify symptoms and processes to monitor post-treatment, the PROMs to evaluate these, and the frequency.

Results

17 patients and 12 staff took part in round 1, and 11 patients and 8 staff took round 2. Key symptoms included: abdominal pain/discomfort, bloating/swelling, nausea/vomiting, appetite loss, diarrhea/constipation, urinary symptoms, shortness of breath, fatigue, swollen legs and unexpected weight change. Most agreed on patients being asked about the symptom’s duration, frequency and whether it had changed recently. Psychological wellbeing/holistic needs were also viewed as important. In round 2 more staff and patients favoured the format of the patient-worded toxicity items and felt that completing 3-monthly was reasonable but with access earlier if required.

Conclusions

The ePRIME follow-up intervention is currently being evaluated in a small pilot study.

Symptom Burden After Living Donor Kidney Transplant Measured with the Functional Assessment Of Cancer Therapy - Kidney Symptom Index Is Associated With Worse Transplant Outcomes

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):4

Abstract

Background & Aims

Regulators and other stakeholders are seeking valid patient reported outcome measures (PROMs) to evaluate treatments for kidney transplantation (KT). To examine the validity of a PROM-based symptom assessment tool for living donor KT (LDKT) recipients, we determined frequency and severity of symptoms on the Functional Assessment of Cancer Therapy - Kidney Symptom Index (FKSI-19) and associations with health-related quality of life (HRQOL) and failure of the transplanted kidney graft.

Method

We assessed symptoms at 3 mo and 1-year post-LDKT among 404 recipients between 11/2007 and 08/2016 using the FKSI-19. The FKSI-19 includes 19 symptoms rated from “not at all” to “very much”. We examined associations between FKSI-19 overall scores, as well as individual symptoms, with 1-year post-LDKT outcomes, including: 1) HRQOL; 2) death censored graft survival (DCGS)

Results

The symptoms most commonly rated as severe were: sleeping difficulties (21% at 3 mo and 1 year) and fatigue (17% at 3 mo, 13% at 1 year). Patients with severe fatigue had lower scores on the SF-12 Physical Component Summary: 38.8 vs. 50.2 (p<0.001; Cohen’s d = -1.25) at 1-year post-LDKT. Similarly, patients with worse appetite (49.9 vs. 54.2; p<0.001; Cohen’s d = -0.53) and severe sleeping difficulties (49.2 vs. 54.8; p<0.001; Cohen’s d = -0.63) scored lower on the SF-12 Mental Component Summary. Patients with lower median FKSI-19 scores at 3 mo. post-LDKT had significantly lower 1-year DCGS (94.5% vs. 98.4%; log rank p=0.04). In addition, specific symptoms at this timepoint were associated with lower DCGS, including fatigue (91.8% vs. 97.4%; log rank p=0.03) and sleeping difficulties (90.9% vs. 97.4%; log rank p=0.02).

Conclusion

Symptom burden after LDKT as assessed on the FKSI-19 is an indicator of risk for graft loss. The FKSI-19 may be leveraged as a measure for evaluating post-LDKT health and treatment.

Optimising Patient and Public Involvement in Patient Reported Outcome Measure (PROM) development

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):5

Abstract

Background & Aims

Public involvement (PI) in PROMs selection and development is a priority. However, there are potential difficulties in identifying where PI can occur in the different stages. We aimed to propose a framework to identify where PI could occur at each stage of PROM development. The stages described identify potential activities that can be undertaken when developing or refining a PROM.

Methods

Eleven stages of PROM development were identified, and within each of these PI activities may be undertaken. These include: 1) establishing a need for a new or refined PROM; 2) devising a conceptual model; 3) identifying item content; 4) item development; 5) item reduction; 6) pre-testing of items (cognitive interviews and debriefing); 7) psychometric survey design; 8) psychometric survey analysis; 9) selection of items for the PROM; 10) design of the PROM; 11) dissemination and promotion of the PROM. PI activities may include reviewing and critiquing existing evidence; input on study design, culturally appropriate issues, participant-facing documents, ethical considerations, input and advice on interpretation of results, advice on format and layout of the PROM, advice on strategies for wider dissemination, and co-authorship and co-presenting.

Results

This emerging framework sets out ways in which PI can have a meaningful role and contribution to the co-development of PROMs. Incorporating PI is an important part of this process, and its inclusion contributes to strengthening the relevance, acceptability and validity of the PROM itself. This framework is not prescriptive as the sequence of PROM development is not uniform. The type and level of PI will vary between studies.
Conclusion

There have been calls for clarity, guidance and consensus on PI in PROM development. This emerging framework is a response to those requests and a contribution to the ongoing dialogue on PI in PROM development.

6) The development of a new patient reported experience questionnaire for the assessment of the bladder cancer treatment pathway

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):6

Abstract

Background & Aims

There are more than 10,000 bladder cancer diagnoses in the UK every year. Bladder removal (cystectomy) is the standard treatment with an ileal conduit (with external stoma bag). The complex patient pathway can result in unmet patient needs during diagnosis, treatment and recovery. In particular, there is a drive nationally to improve the recording of surgical outcomes (e.g. post-operative complications). Most importantly, Patient Reported Experience Measures (PREMs) allow the objective measurement and assessment of a particular service or aspect of patient care from the patient perspective. However, existing PREMs are often lengthy and applicable to the general cancer pathway or other specific cancer types.

Objective: The development of a fully validated PREM that allows comparison across cancer centres, to drive measurable improvements to bladder cancer patient care quality.

Method

Stage 1: Semi-structured interviews with fourteen patients who had received a cystectomy over the last 18 months were used to explore the patient experience of the bladder cancer pathway. Thematic analysis of the transcripts was used to categorise the experiences of the patients. An expert clinical panel were also consulted for their opinion on a hypothesised inventory of core items, evidenced from the literature review and initial interviews.

Results

Our interviews highlighted the importance to patients of a timely referral, a sensitive explanation of the diagnostic results and risk/benefit of treatment, and the impact of surgical complications.

Conclusions and prospective development

Stage 2: Cognitive interviews with patients are underway to assess respondent understanding of a draft instrument, including the facility of its completion, and comprehension of the items and response scales. Stage 3: The resulting draft questionnaire will then be pilot tested in the patient population to inform further modifications and item number reduction.

7) Self-completion and proxy measurements for quality of life in children? Lessons from a pilot study on children with behavioural problems.

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Journal of Patient-Reported Outcomes 2020, 4(Suppl 1):7

Abstract

Background & Aims

There is a debate in the health outcomes literature regarding who the most appropriate respondent is when assessing children’s health-related quality of life (HRQoL). In some cases, parent-proxy may be the only practical option where children are unable to self-complete a HRQoL questionnaire. However, children’s self-reported values may be preferable because HRQoL is subjective and represents one’s own perception of health. We collected EQ-5D-3L Youth version (EQ-5D-Y) as part of a feasibility study comparing child psychotherapy with usual care for children with conduct disorders aged 5-11 years. The questionnaire was self-completed at baseline and 4 months follow-up by the child via face-to-face researcher administration when possible and by one parent as a proxy respondent.

Method

We presented percentage of completion for each questionnaire at each time point. We performed descriptive analysis to see if missing data were related to child age. We also investigated level of agreement between each of the 5 dimensions and the visual analogue scale of EQ-5D-Y when self-completed by the child or by proxy respondent.

Results

A total of 32 dyads (16 in each arm) participated in the study. About two thirds of children (65.5%) were able to complete the EQ-5D-Y at baseline, and 34.4% at follow-up. There was no proxy-respondent missing data at baseline while 25% did not complete at follow-up. Age appeared unrelated to child completion. Children and primary carers were concordant regarding the child’s health. The visual analogue scale was also concordant with children responses (78 baseline, 80.9 at 4 months) and proxy-respondent responses (75.6 baseline, 79.17 at 4 months).

Conclusion

The assessment of quality of life by children using self-report questionnaires was possible with the help of a face-to-face researcher. Parents appeared as an appropriate second best when children are unable to self-complete the EQ-5D-Y.

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