Clustering Object-Centric Event Logs

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Abstract: Process mining provides various algorithms to analyze process executions based on event data. Process discovery, the most prominent category of process mining techniques, aims to discover process models from event logs. However, it leads to spaghetti models when working with real-life data. To reduce the complexity of process models, several clustering techniques have been proposed on top of event logs with a single case notion. However, in real-life processes often multiple objects are involved in a process. Recently, Object-Centric Event Logs (OCELs) have been introduced to capture the information of such processes, and several process discovery techniques have been developed on top of OCELs. Yet, the output of the discovery techniques leads to complex models. In this paper, we propose a clustering-based approach to cluster similar objects in OCELs to simplify the obtained process models. Using a case study of a real Business-to-Business (B2B) process, we demonstrate that our approach reduces the complexity of the models and generates coherent subsets of objects which help the end-users gain insights into the process.

1 INTRODUCTION

Process mining is a field of science bridging the gap between data-oriented analysis and process-oriented analysis, which aims to extract knowledge from event logs Van der Aalst (2016). Over time, different event log formats such as XES have been established to implement process mining techniques. The proposed standards assume a single case notion in the process. However, in real processes multiple objects interact with each other Berti et al. (2022); Esser and Fahland (2021); Ghahfarokhi and van der Aalst (2021), for example, considering a Purchase-to-Pay (P2P) process where orders, items, and customers are involved Ghahfarokhi et al. (2021a,b). Several process discovery techniques have been developed on top of event logs with multiple case notions Berti (2022); Berti and van der Aalst (2018); Cohn and Hull (2009); Lu et al. (2015); Meroni et al. (2018). For example, Object-Centric DFGs (OC-DFGs), used throughout this paper, are one of the object-centric process models developed on top of Object-Centric Event Logs (OCELs). An OC-DFG is a Directly-Follows Graph (DFG) where relations are colored based on object types Berti and van der Aalst (2018). Several examples of OC-DFGs are shown in the remainder. OC-DFGs are usually complex to interpret. Some research has been done to cluster OCELs and simplify OC-DFGs. In Faria Junior et al. (2023) authors used frequent pattern mining to enrich the OCEL and applied trace clustering on the flattened event log. In Jalali (2022), the author used Markov Directly-Follow Multigraph to cluster similar case notions. Additionally, a threshold-tuning algorithm was applied to identify distinct clusters that can be uncovered at various similarity levels. In this paper, we present a clustering-based approach, shown in Figure 1, which uses the relations between objects and events. First, we extracted an OCEL from a Business-to-Business (B2B) process. Then, we enriched the extracted OCEL with graph-related attributes. Afterward, we selected a clustering object type and applied data clustering algorithms to group similar objects. The challenge occurs when assigning events to the clusters. Here we propose two approaches:

- **Existence**: If we directly assign events to the clusters by considering that the event should contain at least one of the objects in the cluster, then the same event may appear in several clusters. For example, consider the B2B OCEL shown in Ta-
2 RUNNING EXAMPLE

To evaluate our approach, we have extracted OCEL from a real B2B process, anonymized and stored in Celonis Process Analytics Workspace. The respective industry performs surface treatment services such as coating and polishing for the automotive industry. Figure 2 presents the generic process routine. The process starts with the order creation activity. Customers send their order to the company and request for specific treatments. The orders will be split into batches to fit production machines. After applying the treatments, the respective batches of each order are packed together to be shipped back to the customers. Tables 1 and 2 show the extracted OCEL. The OC-DFG extracted from the whole process is an unreadable spaghetti model that does not give insights about the process. To derive simpler models, we cluster the OCEL into sub-logs. To apply clustering methods on objects in the OCEL, we extract object profiles from OCEL which we describe in the next section.

3 PRELIMINARIES

3.1 Object-Centric Event Logs

Definition 1 (Universes). We define the universes:

- $E$ is the universe of event identifiers, e.g., $\{e_1, e_2, e_3\} \subseteq E$
- $\mathcal{A}$ is the universe of activities, e.g., $\{order\ creation, \ last\ delivery\} \subseteq \mathcal{A}$
- $\mathcal{N}$ is the universe of object names, e.g., $\{gross\ price, net\ price\} \subseteq \mathcal{N}$
- $\mathcal{V}$ is the universe of object values, e.g., $\{200.0, 302.0, \text{painting}\} \subseteq \mathcal{V}$
- $\mathcal{T}$ is the universe of object types, e.g., $\{\text{string}, \text{integer}, \text{float}\} \subseteq \mathcal{T}$
### Definition 2 (Object-Centric Event Log)

An object-centric event log is a tuple \( L = (E, AN, AV, AT, OT, O, \pi_{typ}, \pi_{act}, \pi_{time}, \pi_{map}, \pi_{onmap}, \pi_{otmap}, \pi_{onmap}, \pi_{onmap}, \subseteq) \) such that:

- \( E \subseteq U_o \) is the set of event identifiers.
- \( AN \subseteq U_{ot} \) is the set of attributes names.
- \( AV \subseteq U_{ot} \) is the set of attribute values.
- \( AT \subseteq U_{typ} \) is the set of attribute types. For example, the type of the attribute workplace in Table 2 is string.
- \( OT \subseteq U_{ot} \) is the set of object types. For example, in Table 2, for the first object, the type is batch.
- \( O \subseteq U_o \) is the set of object identifiers.
- \( \pi_{typ}: AN \cup AV \rightarrow AT \) is the function associating an attribute name or value to its corresponding type. For example, in Table 1, \( \pi_{typ}(\text{net price}) = \text{float} \).
- \( \pi_{act}: E \rightarrow U_{ot} \) is the function associating an event to its activity, e.g., \( \pi_{act}(\text{v1}) = \text{order creation} \).
- \( \pi_{time}: E \rightarrow U_{on} \) is the function associating an event to a timestamp, e.g., \( \pi_{time}(\text{v1}) = 2020-04-13 11:20:01.527+01:00 \) in Table 1.
- \( \pi_{map}: E \rightarrow P(O) \) is the function associating an event to a set of related object identifiers, e.g., \( \pi_{map}(\text{v1}) = \{o_1, o_1\} \) in Table 1.
- \( \pi_{otmap}: O \rightarrow OT \) assigns precisely one object type to each object identifier, e.g., \( \pi_{otmap}(o_1) = \text{order} \).
- \( \pi_{onmap}: O \rightarrow (AN \neq AV) \) is the function associating an object to its attribute value assignments, e.g., \( \pi_{onmap}(b_1)\{\text{workplace} \} = \text{plant 1} \) in Table 2.
- \( \leq \) is a total order (i.e., it respects the anti-symmetry, transitivity, and connectivity properties).

Next, by selecting an object type that we aim to cluster, we transform an OCEL into a flattened log.

### Definition 3 (Ot-Flattened Log)

Let \( L = (E, AN, AV, AT, OT, O, \pi_{typ}, \pi_{act}, \pi_{time}, \pi_{map}, \pi_{onmap}, \pi_{otmap}, \subseteq) \) be an OCEL, and \( ot \in OT \) be an object type. We define ot-flattened log as \( FL(L, ot) = (E^{\text{out}}, \pi^{\text{act}}, \pi^{\text{time}}, \pi^{\text{case}}, \subseteq^{\text{out}}) \) where:

- \( E^{\text{out}} = \{e \in E \mid \exists o \in \pi_{otmap}(e) \pi_{typ}(o) = ot\} \)
- \( \pi^{\text{act}} = \pi_{act}|_{E^{\text{out}}} \), i.e., \( \pi_{act} \) with the domain \( E^{\text{out}} \).
- \( \pi^{\text{time}} = \pi_{time}|_{E^{\text{out}}} \), i.e., \( \pi_{time} \) with the domain \( E^{\text{out}} \).
- \( \pi^{\text{case}}(e) = \{o \in \pi_{otmap}(e) \mid \pi_{typ}(o) = ot\} \), and
- \( \subseteq^{\text{out}} = \{(e_1, e_2) \in \subseteq \mid \exists o \in \pi_{otmap}(e_1) \pi_{typ}(o) = ot \land o \in \pi_{otmap}(e_2)\} \)

Using the flattened log, we extract object profiles that will be described in Section 4. To increase the number of object features, we use some graph-related attributes. Next, we describe the graph theory concepts that we used to enrich the OCELs.

### Definition 4 (Directed Graph)

A directed graph is a pair \( G = (V, E) \) where Bender and Williamson (2010):

- \( V \) is a set of vertices (nodes).
- \( E \subseteq \{(v_1, v_2) \in V \times V \mid v_1 \neq v_2\} \) is a set of edges, which are ordered pairs of distinct vertices. In a weighted directed graph each node is assigned to a weight through the function \( f: E \rightarrow \mathbb{R} \).

Figure 3 shows an example of a weighted graph.

We have used graph features related to centrality (e.g., in-degree centrality, out-degree centrality, closeness centrality, and harmonic centrality) to enrich the object profiles. In graph theory, centrality is a number or ranking assigned to all nodes in a graph, indicating each node’s position in the graph.

### Definition 5 (In-Degree Centrality)

Let \( G = (V, E) \) be a directed graph and \( v_1 \in V \). Then we define \( deg_{in}(v_1) \) as the number of incoming edges to \( v_1 \), i.e., \( deg_{in}(v_1) = |\{(v, v') \in E \mid v' = v_1\}| \).

Example: In Figure 3, \( deg_{in}(b) = 1 \) and \( deg_{in}(c) = 2 \).
The formal definitions of other centrality features are explained in Ghahfarokhi et al. (2022). In the next section, we describe how we compute object profiles and enrich them.

4 OBJECT PROFILES

In our clustering framework, the points to be clustered are object profiles. To start clustering, we preprocess the data and enrich it with additional features. First, we extract the object trace using the flattened log.

Definition 6 (Trace). Given an ot-flattened log \( FL = (E_{ot}, \pi_{act}^{ot}, \pi_{time}^{ot}, \pi_{case}^{ot}, \leq^{ot}) \), we define the following operations:

- \( \pi_{act}^{ot}(FL) = \{ \pi_{act}(e) \mid e \in E_{ot} \} \)
- \( \pi_{case}^{ot}(FL) = \cup_{e \in E_{ot}} \pi_{case}(e) \)
- For \( c \in \pi_{case}^{ot}(FL) \), \( case^{FL}_{c}(c) = \langle e_{1}, \ldots, e_{n} \rangle \) where:
  - \( \forall 1 \leq i < n \), \( e_{i} \in E_{ot} \mid c \in \pi_{case}(e) \)
  - \( \forall i \leq j < n \), \( e_{i} < e_{j+1} \)
- Given \( c \in \pi_{case}^{ot}(FL) \) and \( case^{FL}_{c}(c) = \langle e_{1}, \ldots, e_{n} \rangle \), we define \( trace^{FL}_{c}(c) = \langle \pi_{act}(e_{1}), \ldots, \pi_{act}(e_{n}) \rangle \)

To provide derived attributes, we create a graph based on the sequence of activities of each object.

Definition 7 (Trace Graph). Let \( FL = (E_{ot}, \pi_{act}^{ot}, \pi_{time}^{ot}, \pi_{case}^{ot}, \leq^{ot}) \) be a flattened log and \( c \in \pi_{case}^{ot}(FL) \) be an object. For the object trace \( trace^{FL}_{c}(c) = \langle a_{1}, \ldots, a_{n} \rangle \), we define the corresponding directed weighted graph as:

\[
G_{trace^{FL}_{c}(c)} = (V, E) \text{ with the weight function } \pi_{freq}^{ot}
\]

\( E \rightarrow \mathbb{R} \) where:

- \( V = \{ a_{1}, \ldots, a_{n} \} \)
- \( E = \{ (a_{i}, a_{i+1}) \mid 1 \leq i < n \} \)
- For \( (x, y) \in E \), \( \pi_{freq}^{ot}(x, y) = |\{(a_{1}, a_{2}) \in E \mid (a_{1}, a_{2}) = (x, y)\}| \)

The graph for the trace \( \sigma = (a, b, c, d, a, b, d) \) is presented in Figure 4. For each object, we calculate the trace graph and for each node in the graph, we find centrality features. As an illustration, in Figure 4 the node list is \( V = \{ a, b, c, d \} \) and the corresponding in-degree centrality vector is \( (1, 1, 1, 2) \). However, we need to assign a unique value to this object as the in-degree centrality. Thus, for each trace graph, the mean, variance, and standard deviation of all vector elements are calculated and inserted in the object attributes. For the mentioned vector (i.e., \( (1, 1, 1, 2) \)) the mean is 1.25, the variance is 0.25, and the standard deviation is 0.5. These values are added to the object attributes. For other features such as closeness centrality, we follow the same procedure. Using all these features, we enrich the object attributes. Now, using object attributes and object trace, we define object profile which is used as an input for clustering.

Definition 8 (Object Profile). Let \( FL = (E_{ot}, \pi_{act}^{ot}, \pi_{time}^{ot}, \pi_{case}^{ot}, \leq^{ot}) \) be a flattened OCEL. We define object profile function for \( o \in O \) where \( \pi_{typ}(o) = ot \) as \( op : U_{o} \rightarrow U_{act} \times U_{val} \times \ldots \times U_{val} \) such that \( op(o) = (trace^{FL}_{o}(o), \pi_{omap}(o)(att_{1}), \ldots, \pi_{omap}(o)(att_{n})) \) and \( att_{1}, \ldots, att_{n} \in dom(\pi_{omap}(o)) \).

An example of the extracted profiles for batches is shown in Table 3. For example for \( b_{1} \), the extracted trace, treatment, workplace, and in-degree centrality mean are the object attributes that constitute the \( b_{1} \)'s profile. After constituting enriched object profiles, we apply clustering methods to the enriched object profiles.

5 CLUSTERING IN OCELS

Clustering results are affected by the distance measures that are used to measure the distance between object profiles. As Table 3 illustrates, an object profile consists of the control flow, numerical attribute values, and categorical attribute values. Levenshtein distance is used to measure the distance between the sets of activities of two control flows Bose and van der Aalst (2009). To calculate the distance between numerical values we apply Euclidian distance and String Boolean distance is employed to find the distance between categorical values. If the categorical values are the same the String Boolean distance is zero, otherwise the distance is one.

Using described distance metrics, we find the distance of the objects from each other to apply clustering algorithms. We have used the K-means algorithm and Hierarchical clustering to cluster similar objects. The K-means algorithm clusters data into k clusters based on minimizing within-cluster sum-of-squares criteria. The main techniques in hierarchical clustering are agglomerative and divisive approaches. In this paper, we have applied agglomerative clustering where smaller clusters of objects are combined to
make a cluster. These clustering algorithms can be applied on the object profiles to create clusters of homogeneous objects. In the next section, we describe the transformation of the clustering results into an OCEL.

5.1 Transformation of the Clustering Results into OCEL

We should assign the clusters to the corresponding events to extract process models from the obtained clusters. Here, we propose Existence and all approaches. These approaches are comprehensively described in Section 1. In the Existence approach, we assign an event to the cluster, containing at least one object existing in that event. In the All approach, assuming we do clustering based on the objects with type ot, we assign an event to the cluster that contains all objects with the type ot that exist in that event.

By applying the clustering technique, we obtain sub-logs for each cluster. However, the aim is to apply clustering techniques to obtain less complex models. Thus, we define quality metrics on top of OC-DFGs.

5.2 Quality Metrics

To measure the quality of obtained models, we define some metrics. We first define the discovery of an OC-DFG which is the basis of the rest of the definitions.

Definition 9 (Discovery of an OCDFG). Let \( L = (E, AN, AV, AT, OT, O, π_{typ}, π_{act}, π_{time}, π_{omap}, π_{omap}, π_{typ}, π_{omap}, ≤) \) be an OCEL. Then we define \( OCDFG(L) = (A, OT, F, π_{freq}, π_{freq}) \) where:

- \( A ⊆ U_{act} \) is the set of activities.
- \( OT ⊆ U_{ot} \) is the set of object types.
- \( F \subseteq ((\{a\} ∪ A) \times (A ∪ \{\square\})) \times OT \) is the set of (typed) edges.
- \( π_{freq} : A ↣ \mathbb{N} \) is a node frequency measure.
- \( π_{freq} : F ↣ \mathbb{N} \) is an edge frequency measure.

OC-DFGs are one of the state-of-the-art object-centric models where each object type is shown with a specific color. In addition to the fitness criteria described in Berti and van der Aalst (2018), we define other measures such as size and density to find the complexity of the model. The smaller the graph, the simpler the structure is.

Definition 10 (Size). Given an OCDFG = \( (A, OT, F, π_{freq}, π_{freq}) \), we define the size of the OCDFG as \( size(OCDFG) = |A| \times |F| \).

We have employed the graph density measure as a quality measure Lawler (2001). The more dense the graph, the more complex the model is.

Definition 11 (Density). Given an OCDFG = \( (A, OT, F, π_{freq}, π_{freq}) \), we define the density of the OCDFG as \( density(OCDFG) = |A|/|F| \).

The size and density capture the general complexity information, however, to evaluate our approach we should compare the complexity of the obtained process models from clusters with the main process model. Therefore, we define the concepts related to improvements in size (i.e., \( C_{I} \)) and density (i.e., \( C_{D} \)) that are extensively explained in Ghaifarokhi et al. (2022). In the next section, we evaluate our approach on a real B2B process using the described evaluation metrics.

6 EVALUATION

To validate the proposed approach for object clustering in OCELS, we have performed a case study using the B2B dataset described in Section 2 representing a treatment process. This dataset contains 9004 events and three object types, namely customer, order, and batch. An order stands for a specific treatment to be applied to a number of batches sent by a customer. The behavior of customer and order are similar, i.e., each order belongs to only one customer. Therefore, we evaluated our approach using order and batch. The process model of the whole process is a spaghetti-like model and too complex to interpret for the domain expert. Therefore, we applied the proposed clustering technique, described in Section 5, to discover simplified process models for each cluster. To find the optimal number of clusters we have employed Calinski-Harabasz, and Dendrogram for K-means and hierarchical clustering, respectively. The results confirm that at batch-level, three or four clusters, and at order-level, two or three clusters are the best choices. Considering the optimal number of clusters, we have applied Agglomerative and K-means clustering techniques to find the clusters. Both techniques were effective, nevertheless, the results of the K-means algorithm are more promising. By applying K-means...

| object ID | trace | treatment | workplace | in-degree centrality mean | in-degree centrality std | in-degree centrality var |
|-----------|-------|-----------|-----------|--------------------------|-------------------------|-------------------------|
| b_1       | ⟨print of production order, loading⟩ | painting | plant 1   | ...                       | 0.50                    | 0.50                    | 0.25                    |
| b_2       | ⟨print of production order,..., lubricate⟩ | polishing | plant 1   | ...                       | 1.00                    | 0.00                    | 0.00                    |
| b_3       | ⟨loading, painting⟩ | painting | plant 2   | ...                       | 0.50                    | 0.50                    | 0.25                    |
clustering on the set of object profiles, we got a set of objects in each cluster. Afterward, using existence and all approaches we managed to assign events to the clusters. Table 4 shows the characteristics of the main model and Table 5 reports the complexity and fitness of the respective models of the resulted clusters utilizing all approach. We evaluated the obtained process models using the fitness and complexity criteria described in Section 5.2. As the results show, the complexity of the obtained process models is reduced with the same or higher fitness. For example, the result of clustering based on batch with four clusters and all approach is shown in Figure 5. The results of using existence approach are provided in Ghahfarokhi et al. (2022). Besides the simplification of OC-DFGs per cluster show interesting points:

• In two clusters (i.e., Cluster 1, and Cluster 2) the process has started with order creation, however, in Cluster 3 there is no order creation. After discussion with the expert, we realized that Cluster 3 shows the rework process of the items that experienced failures in their previous treatment process. Therefore, no order creation is executed in these processes.

• There is a difference between Cluster 1 and Cluster 2. Print of order production is followed by hanging pieces in Cluster 2 whereas it is followed by loading, in Cluster 1. We recognized that the process, shown in Cluster 2, refers to small items such as nuts and bolts. Therefore, we hang them to plate both sides of them. However, cluster 1 represents the process of larger items such as bottles that we should load to do the treatment.

• The last delivery ticket activity shown in Cluster 1 shows the delivery status. When an employee finishes an order which is divided into several batches, the shipping process starts. Each delivery in the shipping process requires a delivery ticket. The Last delivery ticket refers to the last shipment of an order and its delivery ticket.

We have shown the process models of three clusters in Figure 5. The model of the remained cluster is shown and discussed in Ghahfarokhi et al. (2022). As can be seen, the proposed technique distinguishes different processes successfully. To sum up, we have applied the proposed clustering technique on a B2B process to derive simpler models. The obtained process models are simplified and meaningful models that help the user gain insights into the process.

7 CONCLUSION

Process mining techniques provide valuable insights about process executions, however, most of the process mining techniques, focus on event logs with a single case notion. In reality, there exist processes with multiple interacting objects which are investigated in a new branch of process mining called object-centric process mining. Several process discovery techniques such as Object-Centric Directly Follows Graphs (OC-DFGs) discovery have been developed to discover process models from object-centric processes, but the discovered process models usually suffer from complexity. In this paper, we propose two approaches (i.e., all and existence) to obtain meaningful process models by clustering objects in an object-centric event log (OCEL). Furthermore, we enriched the OCEL with some graph-related features and introduced complexity measures to evaluate the quality of OC-DFG models. We have applied our approach on a real-life B2B log of a manufacturing company applying surface treatment operations, e.g., lubricating and polishing. The results are promising where
discovered process models distinguish the process of different item types. For future work, we aim to evaluate the proposed approach on additional real data sets and use various quality metrics to evaluate the quality of the obtained process models more precisely.

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Figure 5: Result of the clustering based on all approach (cont.).

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