Identifying Key Criteria for Quality Assessment of Landscape Architecture Projects

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Abstract — the question of quality of modified landscape is critical for the client and the users and depends on the quality of projects. After theoretical and empirical research, the paper proposes the framework for quality assessment criteria and corresponding indicators for assessing landscape architecture projects. By thorough analysis of the recent international research and design and implementation practices in Lithuania, the paper gives the flexible and universal set of environmental, socio-economic, and aesthetic quality criteria and relevant indicators in the context of sustainable performance.

Keywords — aesthetics, landscape architecture, project, quality assessment, sustainability.

I. BACKGROUND AND SCOPE

In recent years, cities develop and implement numerous projects for parks and squares, urban open spaces, cultural landscape, and infrastructure landscape. Usually these landscape architecture projects go through different type of public procurement, contests or commissioning that include careful legal and professional scrutiny, public presentations, and discussions. The process of evaluating different versions and proposals of projects is usually quite complicated, depend on subjective judgements of different professionals and reviewers and juries, that run under varying and often doubtful quality criteria. The lack of clear, professionally correct and flexible system for quality assessment often leads to low quality of landscape architecture projects and consequently to poor urban spaces. Therefore, there is an urgent need for a set of key criteria and detailed indicators for assessing the quality of landscape architecture projects.

The analysis of recent research and criticism of landscape architecture projects in Lithuania shows that the guiding principles for quality assessment of projects for landscape modification go in line with the sustainability goals. Aiming to draft the quality assessment framework for landscape architecture projects the initial question is if quality equivalent to sustainability. As a recent global paradigm, sustainability is covering all but few aspects of our life, built environment and landscape, including projects and their performance. From the architecture and landscape architecture perspective, one may doubt if sustainability goals fully cover creativity and aesthetic values of manmade environment – urban landscape. We may admit that the quality of built environment is represented by the assessed sustainability in a sense that encompasses aesthetic value. By analysing the recent international research findings and landscape design projects in Lithuania the paper aims to outline the concise list of universally applicable key criteria and relevant indicators for the quality assessment of landscape architecture projects in the context of their sustainable performance.

II. LITERATURE REVIEW

The scene for sustainability combines the pattern and the process approaches to landscape development proposals, as researchers conclude [1]. There is abundance of indicators used in different kind of environmental studies to describe sustainability; therefore, it is essential to set the framework for their selection and prioritising [2]. The authors investigate multiple ways towards landscape sustainability outlining the cultural dimension of biodiversity, ecosystem services and human wellbeing [3]. Researchers of ecosystem services and human wellbeing identify landscape sustainability as capacity of a landscape to provide consistent, landscape-specific ecosystem services that are essential for maintaining and improving human well-being [4]. Landscape sustainability is a hot topic in research since the 20th century. Multiple bodies research this field and present the most detailed description of landscape analysis with the emphasis on master planning and site design [5].

Environmental sustainability research is a central topic. Global community of researchers in sustainability of the built environment in the last 15 years demonstrate the exponentially growing attention to the green infrastructure problems, as judged from the number of cited publications in Web of Science [6]. Correlation of ecosystems quality with landscape patterns is an important question for optimising urban green space use [7]. While analysing the urban landscape operation, the results of the study allow offering new ecosystem capabilities by regulating urban expansion and adding more forestland in the existing green space. Discussing the use of indicators for describing environmental sustainability researchers point out that a key question is the selection, interpretation and use of numerous available indicators, as stated by Moldan et al. [8].

Economic quality of landscape architecture projects is analysed from several overlapping perspectives. Economic benefits are assessed by the evidence-based design anchored in quantitative performance assessment of landscape design [9]. The results obtained by the principal component analysis and factor analysis methods revealed that the specific character and unique landform of landscape can be quantitatively described to underline its specific differences from other nearby settlements [10]. As stated by the international group of researchers, analysis of key factors for environmental sustainability reflecting on the traditional architecture reveal that the priority factor

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is creating engagement between buildings and other urban and natural systems as landscape [11].

Essential feature of landscape performance is its social quality that naturally intertwines with economic aspects. Landscape performance benefits assessment of 58 high profile landscape design projects [12] suggests to account for social benefits that landscape design projects are going to bring and check that in a post-occupancy evaluation (POE). Research lists several social performance indicators such as public health, education, noise, food, and scenic values; in addition, adequate methods such as observation, survey, interview, and quantitative assessment are suggested for data harvesting [12]. The best way to analyse landscape assessment criteria is in conjunction with urban design quality aiming to optimise interaction between these two intertwined domains [13].

Aesthetic touch is basic cultural phenomenon that turns regular natural environment into landscape as perceived by people. The study suggests the list of cultural criteria reflecting the psychology (landscape appreciation) and physiognomy (landscape assessment, diversity, coherence, continuity) of the spectator for quality assessment [14]. While focusing on the content and design of the outdoor environment researchers suggest using the semantic environment descriptors approach [15]. Dimensions of pleasantness, complexity, unity, enclosedness, affection, and originality may reflect on the assessed qualities of the landscape; to assess visually the urban greenery, researchers use the Floor Green View Index for quantifying visual amenity of urban vegetation [16]. By using photo-based questionnaires, the authors give recommendations for the forest road planning and simultaneously enhancing the protection and sustainability of the ecosystem [17]. By assessing visual impact of buildings on rural landscape, researchers draw special attention to the facade colour that affects optical integration of buildings into the landscape [18]. The paper by Montero-Parejo also drew the visual integrity (visual continuity, compatible contrast) as one of valuable aesthetic criterion for landscape assessment (18). Based on previous research analysis coherence, complexity, legibility and mystery indicators explain the most complex and intriguing aesthetic perception criteria [13]. By listing the means of landscape visual composition, landscape geographers outline the aspects of proportion, scale, rhythm, balance, and colouristic harmony and identify indicators of vertical dispersion, horizontal dispersion, and dominants for describing landscape compositional value [19]. The research that summarises several perception theories outlines eleven indicators and selects seven of them for a pilot study on landscape perception: mystery, legibility, coherence, stewardship, naturalness, openness, and complexity [20]. While analysing landscape quality components researchers emphasise such intangible cultural factors as folk customs, inheritance of folk art, etc. [10].

Sustainable performance and operation of a project is one of its key aspects. Analysing sustainability of an urban district requires more data processing than that for a single building taken in isolation from the processes in its surroundings. This allows establishing a real-time link between the actions taken in the urban area and the indicators representing certain aspects of sustainability [21]. Good assessment of horticultural site specifics such as local plants material, soil features, water availability, and other make the basis for a good landscape design that often starts with site remediation, water flow, and soil rehabilitation conclude Bassuk & Trowbridge [22]. Therefore, the essential role of sustainable landscape design is to keep and enhance the present quality of the place by adding to it from environmental, socio-economic and aesthetic perspectives [23]. While formulating the criteria for sustainable landscape quality, researchers identify several groups of criteria and suggest a checklist-type assessment method [14]. While assessing the visual quality of landscape as one of its aesthetic criteria, people of different national origin, professional and cultural experience deliver different results to the same landscape [24].

The research analysis clearly identifies environmental, social, economic, aesthetic, and operational groups of quality assessment criteria (Fig. 5).

III. REVIEW OF PROJECTS

In order to extract the quality criteria referred to by the professionals and the public in meetings and discussions, three landscape architecture projects and one infrastructure landscape project in Vilnius City is analysed. We selected one park project, one plaza project, one small square project, and one infrastructure project. All these projects were prepared for interventions in urban landscape in recent years (2016–2020); they all were reviewed by professionals and discussed with public (see Table I).

Planning for conservation and refurbishment of Reformation Garden started a decade ago, and the first versions of design projects attracted attention of professionals and general public [25]. Initially established as the Calvinist’s confession cemetery in 1639, the place later turned into an urban green space. In 1980, the place was transformed into a monumental square for Soviet soldiers by flattening the sloped terrain, demolishing the chapel and installing a huge monument that was removed in 1992. Citizens used the garden for transit and recreation, while several conservation project versions were drafted in 2010–2016, and the final one – by Jurga Večerskytė in 2019. General public and professionals called for minimalistic transformations of the existing state, preservation of abundant trees and representation of multiple cultural layers. Conservation work started in 2018 and is going on along with continuing archeologic investigations and small project adjustments (Fig. 1).

It took more than 30 years before Lukiškių Plaza acquired its recent face after restoration of independence in Lithuania in 1990. Former Dominican Convent Garden in the late 18th century, market place in the 19th century, court square until WW2, and Lenin square until 1990, the place has gone through many periods of development and stages of public use. Several contests have rendered different refurbishment proposals, while public expectations included memorial, representation, recreation, transit, amusement, and some other uses [26]. The implemented project represents the blend of modern plaza and recreation park (Fig. 2).
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Fig. 1. Conservation project of the Reformation Garden, 2020 [31].

Fig. 2. Lukiškių plaza project in Vilnius City, 2018 [32].

Fig. 3. Project of Balsio square in Vilnius City, 2020 [33].

Fig. 4. The Northern Street project in Vilnius City, 2018 [34].

| Criteria and addressed aspects | Environmental | Social | Economic | Aesthetic | Operational performance |
|-------------------------------|--------------|--------|----------|----------|-------------------------|
| 1. Reformation Garden | Biodiversity increase, protection of all trees, relief restoration | Increased safety, heritage activation, movement comfort | EU funding, municipal funding, monument funded by private donors | Reformation memorial, method of fragmental conservation suggested | No optimised maintenance plan |
| 2. Lukiškių Plaza | Preservation and increasing of green space, new trees added, heat islands on hard pavements | Contradictions regarding the new memorial, combination of recreation and representation uses | No pavilions and underground parking, state and municipality co-financed | Minimal intervention and technical upgrade, spatial integration, park blended with plaza, tree as a planning symbol | No optimised maintenance plan, big operation costs for cropped trees |
| 3. Balsio Square | Keeping all trees, visual connection with the river space, minimal hard pavements, plants for pollution mitigation | Ensuring transit and safety, multiple use (including cultural events), transit and recreation, initiated by city musicians’ community | Funded by municipality, looking for central government support | Minimal intervention, regular plan formalising present state, spatial integrity, cultural signs included | No optimised maintenance plan, poor present maintenance |
| 4. Northern Street | Existing trees to be cut, new trees planted, green space reduced, no SUDS, additional noise and pollution source | Additional comfort for drivers, obstructed pedestrian mobility and recreation between urban districts | EU and national funding EUR 300 million for 3 km interval | Conventional technogenic aesthetics, regular plant rows | No optimised management plan, additional operation costs for the city |
For many years, this street corner in the quiet Žvėrynas (the Zoo) district was a comfortable pedestrian cut-off overgrown with limes and maples, hedges, and other spontaneous self-grow. The musicians’ community has initiated a project, which probably inspired its design: the project includes a pavilion with a performance stage and amphitheatre terrace for the listeners or just by-passers, all suspended in a vast green space decorated with modest sculptures [27]. While the designer publicly presented the project sketches in 2016, the proposals for a clear zoning, spatial link to the Neris River, respect for the “cut-off” users, and certainly keeping all self-grow greenery came in and were to a certain extent respected in the final design that was completed in 2020 (Fig. 3).

The Northern Street project (2016–2020) for implementing the transversal connection between the main motorways in the North of Vilnius City is drafted following the mobility concept of several city master plans from the mid-20th century. Currently, the place is a spontaneous grove used by the residents of adjacent urban districts for recreation. The wide six-lane street looks promising for daily drivers but quite doubtful from the perspective of sustainable urban mobility planning (Fig. 4). New commercial development will rise in the adjacent plots [28].

**IV. Methodology**

As the paper aims to deliver the key indicators for assessing the quality of a landscape architecture project, the method covers analysis of recent research and all professional landscape architecture projects and gives the opportunity to add weight to different aspects. There are four main domains of projects for the urban environment analysed, designed, and realised under the leadership of landscape architects if classified by the object of intervention (Fig. 5). The landscape planning or design project has the strategic goal to draft the version for future development of a park or square, urban open space, infrastructure or cultural landscape. Parks and squares, urban open spaces, and cultural landscapes are common areas for landscape architect’s professional engagement in Lithuania. Still, their involvement in infrastructure projects that are at the forefront of sustainable urban development is still scarce (Fig. 6).

Projects that we do for improving urban landscape performance aim to make them more attractive and loved by people. Therefore, it is essential to understand the mechanism that drives human environmental preference. Study of physical attributes, land cover types, information variables, and perception variables showed that only the latter rendered significant predictive power, and only mystery had some predictive potential in the information domain [29] (Table II).

| No. | Domain                  | Attribute                          | Predictor for particular landscape |
|-----|-------------------------|------------------------------------|-----------------------------------|
| 1.  | Physical attributes     | Land form: slope, edge, spatial    | Not significant                   |
| 2.  | Land cover              | Naturalism, compatibility, contrast, variety | Significant basis for preference prediction |
| 3.  | Information variables   | Understanding, coherence, legibility, mystery | Lowest in variance prediction |
| 4.  | Perception variables    | Openness, smoothness, locomotion   | Most powerful                     |
The environmental risks and dangers of the late 20th century have triggered the “safety” switch of human motivation as laid down in Maslow’s motivation theory from 1943 [30] (Fig. 7). The realisation of persons’ higher aspirations for social inclusion and self-esteem may be realised after the primary need for “environmental” and other safety is ensured.

After collecting the pool of indicators for environmental, socio-economic qualities, and aethetical values in the operations and performance shield, we structure them into the following criteria groups (Table III).

V. RESULTS AND DISCUSSION

The framework of key quality criteria that is the main goal of this paper allows having a complex objective assessment of a landscape architecture project. It reflects the globally accepted sustainability goals for the built environment in general and for landscape architecture domain in particular, as was concluded from the recent research; and more, it encompasses the practical issues and challenges that arise from the analysed projects (Table I). The list of 33 indicators makes it possible to assess all quality criteria, still, it may extend with additional indicators that are detailed. The developed framework of quality criteria and in-

![Hierarchy of the outlined qualities and values](Figure: G.Stauskis)

| Group                | Criteria                                                                 | Indicators                                                                 | Weight, score |
|---------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------|
| Aesthetic value k1  = 0.20 | 1-1 Authentic (genius loci)                                              | Local, regional character                                                 | 1–10          |
|                     | 1-2 Individual                                                          | Diverse, outstanding                                                      |               |
|                     | 1-3 Representative                                                      | Common of place, time                                                     |               |
|                     | 1-4 Natural                                                             | Compatible, varying, contrasting                                          |               |
|                     | 1-5 Contextual                                                          | Visual integrity, continuity                                              |               |
|                     | 1-6 Understandable                                                      | Coherent, legible, mysterious                                             |               |
|                     | 1-7 Perceptual                                                          | Open, smooth, locomotion                                                  |               |
|                     | 1-8 Intangible cultural values                                          | Activated heritage and folk customs                                       |               |
| Environmental       | 2-1 Climate change mitigation                                           | GHG control (zero CO2 goal)                                               | 1–10          |
| quality k2 = 0.20   | 2-2 Water availability and quality                                      | SUDS, %                                                                   |               |
|                     | 2-3 Air quality                                                         | Dust, ppm                                                                 |               |
|                     | 2-4 Plants and vegetation                                               | Local plants, %                                                           |               |
|                     | 2-5 Ecosystem stability                                                 | Afforestation, %                                                          |               |
|                     | 2-6 Life cycle assessment                                               | EIA optimisation                                                         |               |
|                     | 2-7 Land and soil                                                       | Relief protection, erosion control                                        |               |
| Social-economic     | 3-1s Health and personal safety                                         | No hazardous materials                                                    | 1–10          |
| quality k3* = 0.20s + 0.20e| 3-2s Public security                                                    | Crime prevention                                                          |               |
|                     | 3-3s Public participation                                               | Inclusive for community                                                   |               |
|                     | 3-4s Universal design for all                                          | Meeting UD code                                                           |               |
|                     | 3-5s Inclusive placemaking                                              | Urban open space increase                                                 |               |
|                     | 3-6s Use of non-renewable resources                                      | Petrol use per capita                                                     |               |
|                     | 3-7s New employment                                                     | SME employment places                                                     |               |
|                     | 3-8e Investment efficiency                                              | ROI years                                                                 |               |
|                     | 3-9e NPV flow in time                                                   | Benefits minus costs, Eur                                                 |               |
|                     | 3-10e Fossil energy EROI                                               | Fossil energy, MJ/ useful energy                                          |               |
|                     | 3-11e Local materials and resources                                     | Imported materials/all materials                                          |               |
|                     | 3-12e Food, energy, fuels security                                      | Price change / year                                                       |               |
|                     | 3-13e Efficient mobility                                                | SUMP                                                                      |               |
| Operational        | 4-1 Lifecycle costs                                                      | ROI years                                                                 | 1–10          |
| quality k4 = 0.20   | 4-2 Landscape management plan                                           | Yes – no                                                                  |               |
|                     | 4-3 PPP dialogue for operation                                          | Yes – no                                                                  |               |
|                     | 4-4 Resources optimisation plan (watering, mowing, cleaning, repair)    | Yes – no                                                                  |               |
|                     | 4-5 Operation risks management plan                                     | Yes – no                                                                  |               |
|                     | 4-6 Wellbeing promotion plan                                            | Yes – no                                                                  |               |
|                     | 4-7 In-use assessment                                                   | Yes – no                                                                  |               |

Source: own elaboration. k3* – double (social and economic) nature of the criterion. Abbreviations: ppm – particles per million, UD – universal design, SUDS – sustainable urban drain system, ROI – return on investment, NPV – net present value, EIA – environmental impact assessment, EROI – environmental return on investment, SDI – social, SEI – economic, PPP – public and private partnership, SUMP – sustainable urban mobility planning, SME – small and medium enterprises, GHG – greenhouse gas, MJ – mega joule, energy.
The process of complex Commissioned projects

Contest entry evaluation

Commissioned projects

Comparing the project versions

Preliminary design for public discussion

Technical documentation

As-built project

Post-occupancy evaluation

Sustainability assessment

| Users               | Types of projects                                      |
|--------------------|--------------------------------------------------------|
| Municipalities     | The process of complex quality assessment of the presented landscape architecture projects for parks and gardens, urban open spaces, cultural landscapes, infrastructure landscapes, supporting involvement. |
| Agencies           | Contest entry evaluation                                |
| Ministries         | Commissioned projects                                   |
| Communities        | Comparing the project versions                          |
| Private developers | Preliminary design for public discussion                |
| Researchers and academy | Technical documentation                      |
| Students and scholars | As-built project                                      |
| Professional community | Post-occupancy evaluation                         |
|                    | Sustainability assessment                              |

As we see from the summary in Table I, all reviewed landscape architecture projects are solving many challenges from environmental perspective: protecting the existing trees and adding new ones, reducing the amount of hard pavements, respecting the existing or restoring lost relief features. Social aspect lists numerous issues strongly defended by the communities: recreation, movement comfort, and safety integrated with any other uses requested by clients, and generally opposing new memorialisation proposals. The reviewed projects poorly mind economic constraints: usually they rely on the EU, municipal or national funding, no additional income, co-financing or ROI (or EROI) options were analysed. All reviewed projects paid great attention to creating new aesthetic values and building on top of the existing cultural values. Minimalistic trend is prevailing, but some proposals employ decorative, restorative, even eclectic approaches. Operational efficiency aspect is generally missing in all projects, maybe except the Northern Street project, projects address management of the designed facilities even less than formally required; optimisation of operational qualities is practically omitted. It may be summarised that landscape architecture projects and the regular design practice have good aesthetic orientation but evidently lack the sustainability approach. Analysis of projects involving landscape architects in Vilnius City show that they clearly miss numerous sustainability-oriented instruments and applications. Moreover, this is quite different from the quality indicators outlined in the reviewed research where sustainability-oriented goals and concrete solutions dominate over the conventional technogenic practices and regular functionality. Therefore, the developed quality assessment framework with transparent criteria and clear indicators is useful for introducing the missing quality aspects.

The detailed quality criteria and indicators’ summary given in Table III from the Motivation Theory perspective show four motivation strata: basic (technical), medium (economic, environmental, operational), upper (social), and the highest (aesthetic) as in Fig. 7. It is important to note in this regard that we may advance to the upper and the highest strata qualities and values only after achieving the qualities of the basic and the medium strata.

Analysis of human environmental motivation showed that physical elements of environment are often overestimated in design regarding their power to impress and motivate people, and perception variables like openness, smoothness, and locomotion are often underestimated for the same reason (Table II). Therefore, perception domain with its attributes is an adequate component of aesthetic criteria for assessing landscape architecture design quality and should be taken as a priority for any landscape intervention.

Conclusions

The performed research is an important step forward to: (a) bring transparency to the process of project quality assessment, to professional discussions and public debates; (b) improve the landscape architecture projects, as this framework can be included in the education curricula and professional development schemes. The main research findings indicate (Table III) that the concise yet flexible set of indicators could be used to assess the quality and value of landscape architecture design from the point of universal quality criteria. Their prioritising and weighing is needed in each particular case. The designers shall treat the high degree of motivation bared by the perception variables jointly with sustainable approach in performing the variety of tasks for designing new or refurbishing the existing parks and gardens, urban open spaces, cultural landscapes, and infrastructure landscapes, also performing assistive landscape architecture role in real estate development projects. The prioritising, assessing, and processing of the outlined criteria and integrative indicators will be tested in the following steps of further research.

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