A randomised controlled trial of therapist-assisted online psychological therapies for posttraumatic stress disorder (STOP-PTSD): trial protocol

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Abstract

Background: Over the last few decades, effective psychological treatments for posttraumatic stress disorder (PTSD) have been developed, but many patients are currently unable to access these treatments. There is initial evidence that therapist-assisted internet-based psychological treatments are effective for PTSD and may help increase access, but it remains unclear which of these treatments work best and are most acceptable to patients. This randomised controlled trial will compare a trauma-focussed and a nontrauma-focussed therapist-assisted cognitive behavioural Internet treatment for PTSD: Internet-delivered cognitive therapy for PTSD (iCT-PTSD) and internet-delivered stress management therapy (iStress-PTSD).

Methods/design: The study is a single-blind, randomised controlled trial comparing iCT-PTSD, iStress-PTSD and a 13-week wait-list condition, with an embedded process study. Assessors of treatment outcome will be blinded to trial arm. Two hundred and seventeen participants who meet DSM-5 criteria for PTSD will be randomly allocated by a computer programme to iCT-PTSD, iStress-PTSD or wait-list at a 3:3:1 ratio. The primary assessment point is at 13 weeks, and further assessments are taken at 6, 26, 39 and 65 weeks. The primary outcome measure is the severity of PTSD symptoms as measured by the PTSD Checklist for DSM-5 (PCL-5). Secondary measures of PTSD symptoms are the Clinician Administered PTSD Scale for DSM-5 (CAPS-5) and the Impact of Event Scale-Revised (IES-R). Other symptoms and well-being will be assessed with the Patient Health Questionnaire (PHQ-9), Generalised Anxiety Disorder Scale (GAD-7), WHO (Five) Well-Being Index, Work and Social Adjustment Scale (WSAS), Endicott Quality of Life Scale (QoL), and Insomnia Sleep Index (ISI). Health economics analyses will consider quality of life, productivity, health resource utilisation, employment status and state benefits, and treatment delivery costs. Process analyses will investigate candidate mediators and moderators of outcome. Patient experience will be assessed by interview and questionnaire.

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Discussion: This study will be the first to compare the efficacy of a trauma-focussed and nontrauma-focussed therapist-assisted online cognitive behavioural treatment for people with posttraumatic stress disorder.

Trial registration: ISRCTN16806208. Registered prospectively on 5 January 2018.

Keywords: Posttraumatic stress disorder, Randomised controlled trial, Clinical trial, Cognitive behaviour therapy, Cognitive therapy, Stress management, Trauma-focus, Digital intervention, Internet, Protocol

Background

Posttraumatic stress disorder (PTSD) is a common and disabling stress disorder with an estimated 12-month prevalence of 1.3 to 3.6% [1]. Over the last two decades, significant advances in the understanding and treatment of PTSD have been made. Several versions of cognitive behavioural therapies have been shown to be effective. The UK National Institute for Health and Care Excellence (NICE) [2] and international treatment guidelines [3–5] currently recommend trauma-focussed psychological therapies, including trauma-focussed cognitive behavioural therapy (TF-CBT) and eye-movement desensitisation and reprocessing (EMDR), as first-line treatments for PTSD. A recent Cochrane review [6] of psychological therapies for PTSD, however, suggested that nontrauma-focussed cognitive behavioural therapies may achieve similar outcomes (at least in the short term), and, like TF-CBT, are superior to wait-list and other therapies. Further direct comparisons to evaluate the relative merits of trauma-focussed (such as cognitive therapy for PTSD [7]) and nontrauma-focussed cognitive behavioural therapies (such as stress-management therapy [8]) in the treatment of PTSD are warranted.

Despite advances in treatment options, many people with PTSD are currently unable to access effective psychological treatments due to a range of factors, such as shortage of therapists, living too far away from treatment centres, mobility problems, or being unable to attend therapy during usual working hours due to work or childcare. Given the large number of people suffering from PTSD, it is, therefore, desirable to develop more efficient forms of treatment delivery that can be widely accessed, and online treatment delivery appears to be a promising alternative to face-to-face therapy. There is initial evidence that therapist-assisted, Internet-based psychological treatments are effective for PTSD [8–13]. In a meta-analysis based on 11 trials and 1139 participants, Sijbrandij et al. [14] reported an average between-group effect size at post treatment of $d = 0.71$ compared to wait-lists or treatment as usual. It remains unclear which of these Internet-based treatments work best and are most acceptable to patients, and whether they are cost-effective [15, 16].

The present study will compare a novel, trauma-focussed therapist-assisted online psychological therapy (internet-based cognitive therapy for PTSD, iCT-PTSD) and a comprehensive nontrauma-focussed therapist-assisted online psychological therapy (Internet-based stress management therapy, iStress-PTSD). Both treatments will be compared with a wait-list to control for the natural recovery that is sometimes seen in PTSD samples.

Cognitive therapy for PTSD is a TF-CBT programme that has been shown to be highly effective and acceptable to patients [7, 17–20]. The treatment focusses on changing problematic appraisals that induce a sense of current threat, updating trauma memories and changing problematic behaviours that maintain the problem. A pilot study of an internet-delivered version of this treatment suggested that it may be as effective as face-to-face CT-PTSD [9].

Nontrauma-focussed CBT programmes for PTSD focus on teaching strategies that help patients cope better with PTSD symptoms, solve problems and reduce avoidance. The present study will use Internet-based stress management therapy (iStress-PTSD), developed by Andersson and colleagues, a very comprehensive CBT stress-management programme that includes applied relaxation, mindfulness, thought challenging, and exposure to avoided situations. It has been shown to be effective in several randomised trials [8, 10]. The programme was translated into English and adapted for patients with PTSD.

The primary objective of the trial is to determine

1. Whether iCT-PTSD is superior to iStress-PTSD in reducing symptoms of PTSD

Other objectives are to determine

2. Whether iCT-PTSD and iStress-PTSD are efficacious, i.e. whether they lead to greater improvement in PTSD symptoms than a wait-list condition
3. Whether iCT-PTSD leads to greater improvement in depression, anxiety, well-being, disability, quality of life and sleep problems than iStress-PTSD
4. Whether iCT-PTSD and iStress-PTSD lead to greater improvement in depression, anxiety, well-
being, disability, quality of life and sleep problems than a wait-list condition.

5. Whether iCT-PTSD is cost-effective compared with iStress-PTSD in terms of cost per participants with a clinical improvement in PTSD symptoms and costs per quality-adjusted life year (QALY) gained

### Methods/design

#### Design

The design is a single-blind, randomised controlled trial comparing two therapist-assisted internet-based psychological treatments for PTSD and a wait-list condition (superiority trial), with an embedded process study. Assessors of treatment outcome will be blinded.

#### Study setting

The study will be conducted in three locations in the UK (Oxford, London, and Brighton and Hove). Participants will be recruited from primary care Improving Access to Psychological Therapies (IAPT) services in rural and urban areas (Buckinghamshire, Berkshire, Croydon, Lambeth, Lewisham, Oxfordshire, Southwark, Brighton and Hove, and East Sussex). Self-referrals and referrals from other National Health Service (NHS) services are also accepted.

#### Eligibility criteria

Table 1 shows the inclusion and exclusion criteria. Eligibility criteria were chosen to recruit a representative sample of patients with PTSD treated in IAPT services in the UK with a wide range of PTSD severity. Comorbidities such as comorbid depression, other anxiety disorders, or substance misuse and a history of previous trauma, including childhood abuse, and previous treatment for PTSD are common in these patients and will **not** be used as exclusion criteria.

Figure 1 shows the participant time line of activities during the trial. The methods of enrolment, interventions and assessments are summarised in Fig. 2. Potential participants who are referred by the collaborating IAPT services, other NHS services, or who self-refer, will receive information about the trial on the phone, answer basic questions about eligibility (e.g. age, access to the internet), will be sent an information sheet and will have the possibility to ask questions. The information sheet provides information about the aims of the study, the clinical assessment and random allocation process, treatment and assessment schedule with details of time involved (including a flowchart), potential benefits and risks of taking part, ethical approval, sponsor and funder information, data management and confidentiality, freedom to withdraw at any time, financial reimbursement and contact details. If they are interested, potential participants will be invited for a clinical eligibility assessment by a clinical psychologist at one of the trial locations. Participants will be given written consent for the assessment, which will include the Life Event Checklist for DSM-5 (LEC-5) [22], PTSD Checklist for DSM-5 (PCL-5) [23], Impact of Event Scale-Revised (IES-R) [24], Patient Health Questionnaire (PHQ-9) [25], Generalised Anxiety Disorder 7-item Scale (GAD-7) [26], Work and Social Adjustment Scale (WSAS) [27], Alcohol Use Disorders Identification Test (AUDIT) [28], Structured Clinical Interview for DSM-5 [21] (for disorders screening positive on the Psychiatric Diagnostic Screening Questionnaire [29]), and the borderline and paranoid personality disorder section of the Structured Clinical Interview for DSM-5 Personality Disorders [30] (if screening positive on the Structured Clinical Interview for DSM-5 Screening Personality Questionnaire [31]), Standardised Assessment of Personality Abbreviated Scale (SAPAS) [32], and standardised risk assessments assessing suicide risk and risk to others, including ongoing threat from others.

If the clinical assessment shows that the participant is eligible for the trial, they will be informed, will have the
opportunity to ask further questions and, if they agree to participate, sign the Informed Consent Form for the trial. Those who are not eligible or do not agree to participate in the trial will be advised about treatment options and referred to the appropriate services.

Interventions
iCT-PTSD and iStress-PTSD will be delivered online via a series of therapy modules over 3 months, with the therapist support by messages within the programme, SMS and weekly phone calls (on average taking 4 h total of therapist time per participant). The therapist releases the modules gradually, two to three modules per week. Participants will retain access to the programme for a year post intervention and will be able to print and keep the therapy modules that they completed online. They will have up to three monthly phone calls with the therapist in the first 3 months of follow-up to help maintain treatment gains. Therapists will be experienced in cognitive behavioural therapy and will have received training in the delivery of both online treatments and have treated at least two supervised training cases in each condition.

Fig. 1 Participant timeline of the activities during the trial
### Fig. 2 Schedule for enrolment, interventions and assessments.

If Informed Consent Form (ICF) part 2 is not completed at the time of the eligibility assessment it will be completed at the beginning of the baseline visit ahead of randomisation. Followed by random allocation to iCT-PTSD or iStress if still meets criteria for posttraumatic stress disorder (PTSD). Collected by the online therapy programme, Improving Access to Psychological Therapies. Services require weekly measures of IES-R, PHQ-9, GAD-7 and WSAS for patient records.

| TIMEPOINT | STUDY PERIOD |
|-----------|--------------|
|            | Treatment | Follow-up | Post-treatment | Long-term follow-up |
| Eligibility assessment | Informed consent for eligibility assessment | X |  |  |  |
|            | Demographics (Patient Registration Form) | X |  |  |  |
|            | Structured Clinical Interview for DSM-5 (SCID-5) | X |  |  |  |
|            | Life Event Checklist (LEC) | X |  |  |  |
|            | Psychiatric Diagnostic Screening Questionnaire (PDSQ) | X |  |  |  |
|            | Standardized Assessment of Personality (SAPAS) | X |  |  |  |
|            | Structured Clinical Interview for DSM-5 Screening (SCID-5 Screener) | X |  |  |  |
|            | Personality Disorder, Borderline and paranoid personality disorder only | X |  |  |  |
|            | EAM Risk Screen and PICOMS Screener Clinical Interviews | X |  |  |  |
|            | Medication use | X | X | X | X |
|            | Informed consent for assessment / trial | X | O* |  |  |
|            | Randomisation | X |  |  |  |
| INTERVENTIONS | Internet-delivered cognitive therapy for PTSD (iCT-PTSD) | |  |  |  |
|            | Internet-delivered stress management therapy for PTSD (iStress) | |  |  |  |
|            | Well-ll condition | |  |  |  |
| ASSESSMENTS | Outcomes: Symptom and Well-being Measures | |  |  |  |
|            | PTSD Checklist for DSM-5 (PCL-5) | X | X | X** | X | X | X | X | X |
|            | Clinician Administered PTSD Scale for DSM-5 (CAPS-5) | X |  | X | X | X | X | X | X |
|            | Impact of Event Scale revised | X | X | X** | X | X | X | X | X | X |
|            | Patient Health Questionnaire-9 (PHQ-9) | X | X | X** | X | X | X | X | X | X |
|            | Generalized Anxiety Disorder Scale (GAD-7) | X | X | X** | X | X | X | X | X | X |
|            | WHOQOL Well-being index | X | X | X | X | X | X | X | X | X |
|            | Work and Social Adjustment Scale (WSAS) | X | X | X** | X | X | X | X | X | X |
|            | Endicott Quality of Life Scale (QL) | X | X | X | X | X | X | X | X | X |
|            | Insomnia Sleep Index (ISI) | X | X** | X | X | X | X | X | X | X |
| Health Economic Measures | EuroQol EQ-5D-5L | X | X | X | X | X | X | X | X | X |
|            | MTA Productivity Cost Questionnaire (PCQ) | X | X | X | X | X | X | X | X | X |
|            | Client Service Receipt Inventory (CSRI) | X | X | X | X | X | X | X | X | X |
|            | Employment status and state benefits | X | X | X | X | X | X | X | X | X |
|            | Treatment delivery costs (number of sessions, therapist contact time and taking with patient) | X | X | X | X | X | X | X | X | X |
| Process Measures | Posttraumatic Cognitions inventory (PTCI) | X | X** | X | X | X | X | X | X | X |
|            | Trauma Memory Questionnaire (TMQ) | X | X** | X | X | X | X | X | X | X |
|            | Response to Trauma Questionnaire (RTQ) | X | X** | X | X | X | X | X | X | X |
|            | Safety Behaviours Questionnaire (SBQ) | X | X** | X | X | X | X | X | X | X |
|            | Trait-State Dissociation Questionnaire (T-D) | X | X** | X | X | X | X | X | X | X |
|            | Generalized Self-Efficacy Scale (GSE) | X | X | X | X | X | X | X | X | X |
|            | Clinician Treatment Experience Interview and IAPT Patient Experience Questionnaire | X | X | X | X | X | X | X | X | X |
|            | Working Alliance Inventory (WAI) | X |  |  |  |
|            | 2 weeks | X |  |  |  |
| Clinical Measures | Alcohol Use Disorders Identification Test (AUDIT) | X | X | X | X | X | X | X | X | X |
|            | International Trauma Questionnaire (complex PTSD) | X | X | X | X | X | X | X | X | X |
|            | Emotion scale | X | X | X | X | X | X | X | X | X |
|            | Treatment Credibility | X | X | X | X | X | X | X | X | X |
|            | Adverse event/ effect monitoring | X | X | X | X | X | X | X | X | X |
The online treatments have the same user interface and design, and can be accessed by PCs, tablets or smart phones. Participants who do not have a PC or tablet will be able to borrow a tablet for the duration of treatment. Both interventions will be delivered via online modules that are identical in design and share the same multimedia features to facilitate engagement and accessibility (text with information and patient examples, videos of a therapist talking or whiteboard videos for key information, videos of patient testimonies, questions and text boxes for the patient to complete, audio-recordings for the patient to listen to, graphs and pictures). The modules and design were developed with extensive input from service-users. Therapists can, with the participant’s knowledge, read the information that the participant provides in the modules and can write notes for the participants directly into the modules.

**iCT-PTSD**

iCT-PTSD is the internet-delivered version of cognitive therapy for PTSD, one of the TF-CBT programmes recommended by NICE and international treatment guidelines [2, 3, 5]. The treatment modules (see Table 2) focus on changing problematic appraisals that induce a sense of current threat, updating trauma memories and changing problematic behaviours that maintain the problem. It does not include iStress-PTSD’s training in stress-reduction strategies (such as applied relaxation and mindfulness). An uncontrolled pilot study suggested that iCT-PTSD may be as effective as face-to-face CT-PTSD [9].

**iStress-PTSD**

The iStress stress management therapy programme developed by Andersson and colleagues has been shown to be effective in several trials [8, 10]. It was adapted for people with PTSD and includes psycho-education about PTSD, training in problem-solving and training in techniques for stress reduction and coping with PTSD symptoms such as applied relaxation training, challenging irrational thoughts, mindfulness and training to improve sleep efficiency, as well as exposure to avoided situations. Treatment modules are listed in Table 3. Patients also work on challenge areas of their choosing such as coping with memories or worry. Therapists will focus on supporting the participant in learning and practising the stress management skills. Participants will choose to which stressful situations they will apply the techniques. Some participants may apply a trauma focus to some tools, such as thought challenging and using exposure to overcome avoidance to trauma triggers, such as people, places or situations. If they choose to do this, therapists will support them with trauma- focussed applications of the stress management techniques, but therapists will not direct participants to adopt trauma-focused applications of exposure and thought challenging if they do not choose to do so. The programme does not include iCT-PTSD’s specific trauma-focussed procedures for testing.

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### Table 2 Internet-delivered cognitive therapy for posttraumatic stress disorder (iCT-PTSD) modules

| Module Description                                                                 |
|------------------------------------------------------------------------------------|
| 1. Introducing the Treatment                                                        |
| 2. Reclaiming your Life (with my Weekly Plan)                                       |
| 3. It’s All Understandable                                                          |
| 4. Updating your Memories – Part 1 – Telling the Story of your Trauma               |
| 5. Updating your Memories – Part 2 – Finding your Hot Spots                         |
| 6. Updating your Memories – Part 3 – How to Update your Hot Spots                   |
| 7. Updating your Memories – Part 4 – Updating your Hot Spots                        |
| 8. Spotting Memory Triggers                                                         |
| 9. Beating Memory Triggers – Part 1 – THEN versus NOW                               |
| 10. Beating Memory Triggers – Part 2 – THEN versus NOW practise using the My Triggers page |
| 11. Beating Memory Triggers – Part 3 – Tackling Triggers in Everyday Life           |
| 12. Understanding and Dealing with Risk – Part 1                                     |
| 13. Understanding and Dealing with Risk – Part 2                                     |
| 14. My Site Visit                                                                  |
| 15. My Blueprint                                                                   |
| 16. Preparing for your First Follow-up                                              |
| 17. Preparing for your Second Follow-up                                             |
| 18. Preparing for your Final Follow-up                                              |
| 19. Rumination                                                                     |
| 20. Overcoming Shame and Humiliation                                                |
| 21. Dealing with Anger                                                              |
| 22. Dealing with Guilt                                                              |
| 23. Sleep                                                                          |
| 24. Dissociation                                                                   |
| 25. I am Physically Different Now                                                   |
| 26. Earlier Memories                                                               |
| 27. Childhood Trauma                                                               |
| 28. Self-esteem                                                                    |
| 29. Chronic Pain and PTSD                                                           |
| 30. Death of a Loved One                                                            |
| 31. Panic Attacks                                                                  |
| 32. Overcoming Depression                                                           |
| 33. Managing your Inner Critic                                                      |
| 34. Dealing with Drugs and Alcohol                                                  |

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trauma-related appraisals or working on the content of trauma memories and their triggers.

**Wait-list**
Participants allocated to the wait-list condition will receive assessments only at baseline, 6 weeks and 13 weeks, and will then be randomly allocated to iCT-PTSD or iStress if they still meet the criteria for PTSD. If they no longer have PTSD, their participation in the trial is finished.

**Treatment fidelity and credibility**
Therapists will receive weekly group supervision for each of the treatment conditions to ensure adherence to the protocol and quality of treatment delivery. The iCT-PTSD supervision group will be led by Professor Anke Ehlers, and the iStress-PTSD supervisor will be Dr. Alexander Rozental. Therapists’ adherence to treatment components will be assessed by independent raters from messages therapists send via the online system and randomly selected audio-recordings of the phone calls between therapist and participant. Competence of delivery will be assessed by an independent clinical psychologist, using rating forms informed by the Cognitive Therapy Rating Scale-Revised [33]. Participants will be made aware of this in the participant information sheet. Credibility of treatments will be assessed with the self-report Borkovec and Nau’s Credibility Scale [34] in week 2 of treatment.

**Outcomes**

**Measures of symptoms and well-being**
Details of assessment instruments and time points are found in the Standard Protocol Items: Recommendations for Interventional Trials (SPIRIT) Checklist (Fig. 2). The primary assessment is at 13 weeks (end of weekly phone calls/wait-list).

The primary outcome measure is the PTSD Checklist for DSM-5 (PCL-5) [23], a standardised self-report measure of PTSD symptoms according to the DSM-5 which is expected to yield the most complete data. Further measures of PTSD symptom severity include the IES-R [24], which is the PTSD measure used by IAPT services, and the Clinician Administered PTSD Scale for DSM-5 (CAPS-5) [35], a semi-structured clinician-administered diagnostic interview for PTSD symptoms. The latter will be conducted by an independent trained assessor (a psychologist who is not one of the trial therapists) who will be unaware of the participant’s trial arm.

Measures of other symptoms and well-being include the Patient Health Questionnaire (PHQ-9) [25] to assess symptoms of depression; the Generalised Anxiety Disorder Scale 7-items (GAD-7) [26] to assess symptoms of anxiety; the WHO(Five) Well-Being Index [36] to assess psychological well-being; the Work and Social Adjustment Scale (WSAS) [27] to assess disability and interference with functioning; the Endicott Quality of Life Scale (QoL) [37] to assess quality of life and the Insomnia Sleep Index (ISI) [38] to assess sleep disturbance.

**Measures for health economics analysis**
The health economics analysis will use a measure of resource use, the Client Service Receipt Inventory (CSRI) [39]; the iMTA Productivity Cost Questionnaire (PCQ) [40]; two measures of quality of life, the EuroQol-5 Dimensions-5 Levels health survey (EuroQol EQ-5D-5 L) [41] (which is commonly used in health economic analyses but may be less sensitive to the effects of psychological interventions as most items refer to physical health) and the Endicott Quality of Life Scale (QoL) [37]; as well as employment status and state benefits. Treatment delivery costs will be calculated from
therapist records of the number of minutes per week that the therapist spend messaging and talking with the participant.

**Process measures**

Process measures for analyses of patterns of change during treatment and mediation effects include short versions of the Posttraumatic Cognitions Inventory (PTCI) [42], Trauma Memory Questionnaire (MQ) [43], Response to Intrusion Questionnaire (RIQ) [44, 45], Safety Behaviours Questionnaire (SBQ) [46], Trait-State Dissociation Questionnaire (TSDQ) [45], and Generalised Self Efficacy Scale (GSES) [47]. In addition, participants and therapists complete the Working Alliance Inventory (WAI) [48], at 2 and 6 weeks. The Online Treatment Experience Interview and IAPT Patient Experience Questionnaire [49] will provide qualitative and quantitative information on patient treatment experience. Participants’ compliance with treatment will be assessed by the types and percentage of core modules completed, time spent on the programme, and weekly therapist ratings of module and assignment completion.

**Additional measures**

Participants will also complete some measures to help the therapist with selecting the appropriate module, for moderation analyses and collect descriptive information on the sample. These include the Alcohol Use Disorders Identification Test (AUDIT) [28], International Trauma Questionnaire [50] (to assess features of complex PTSD), and an emotion rating scale. The Patient Registration Form will collect demographic information.

**Sample size**

The trial has been powered to detect an effect size of Cohen’s \( d = 0.50 \) for the comparison between iCT-PTSD and iStress-PTSD. This effect size was chosen as it corresponds to clinically meaningful differences on the primary outcome measure (PCL-5), and was used in the NICE [1] guidelines to define a clinically significant difference in placebo-controlled trials. For the comparison between psychological treatments and wait-lists an effect size of \( d = 0.80 \) is considered as clinically meaningful by NICE [1].

To detect a difference with an effect size of \( d = 0.50 \) with 80% power at \( \alpha = .05 \), 63 participants per group are required. In addition, we have allowed for effects of clustering of observations within therapists, design factor = 1.18, assuming a conservative intra-class correlation of 0.01 (following Baldwin et al.’s recommendation [51]) and an average cluster size of 12 and a coefficient of variation of \( CV = .68 \), and conservatively allowed for 15% for drop-outs, yielding a sample size of 91 per group for this comparison [52]. Thus, as the initial allocation ratio is 3:3:1 (iCT-PTSD: iStress-PTSD: wait-list), 93 participants will be allocated to each of the treatment conditions, and 31 to the wait-list, and a total of 217 participants will be randomly allocated. The power to detect a difference between the treatments and wait-list conditions of \( d = 0.80 \) is greater than 98%.

**Allocation**

After the eligibility assessment and giving informed consent for the trial, eligible participants will be randomised to one of the three trial conditions (iCT, iStress, wait-list) at a 3:3:1 ratio, stratified by location (Oxford, London, and Brighton and Hove), duration of PTSD (less than 18 months/18 months and above), and severity of PTSD symptoms on the PCL (high versus low), using an online random allocation programme developed by the Primary Care Clinical Trials Unit at the University of Oxford for this study. The programme uses a minimisation algorithm with a random component. The allocation sequence is not visible to the administrators who generate the treatment allocation with the programme.

For participants taking psychotropic medication, randomisation will take place after they have been on a stable dose for 1 month. For those currently receiving another psychological treatment, randomisation will take place after the end of this treatment. Participants originally allocated to the wait-list who have not recovered from PTSD at 13 weeks (end of wait) will be randomised to either iCT-PTSD or iStress at a 1:1 ratio.

**Blinding**

Assessors of treatment outcome will be blinded. Therapists supporting the Internet-based treatments, trial administrators and participants will not be blind to treatment allocation due to the nature of the intervention.

**Recruitment**

Recruitment will be mainly via referral from collaborating IAPT services (Buckinghamshire, Berkshire, Croydon, Lambeth, Lewisham, Oxfordshire, Southwark, Brighton and Hove, and East Sussex). Referrals from general practitioners (GPs) and other NHS services, such as Hospital Trauma Services or local therapists, are also accepted. Consent will be obtained for the GP or referring NHS service to be informed about the participants’ progress in therapy. Participants can also self-refer in response to information listed on the research team’s website (https://www.psy.ox.ac.uk/research/oxford-centre-for-anxiety-disorders-and-trauma/anxiety-disorders/post-traumatic-stress-disorder), trial registration websites (ISRCTN and UK Clinical Trials Gateway), or the University of Oxford’s trial website, email circulars at the collaborating site, and posters in GP practices, or
media reports (such as local radio or newspapers) about the study.

**Data collection**

Data will be collected from all participants, including those who discontinue treatment. Most of the outcome data will be collected via Qualtrics (anonymised by participant ID number), a widely used data collection software programme. If participants prefer, paper-and-pencil measures (anonymised by participant ID), these will be provided. Data for the process analyses will be captured online via the online therapy programmes (weekly measures). Access to the data will be restricted to named study personnel only and via a secure login (two-factor authentication).

The independent CAPS-5 assessors will receive comprehensive training in conducting and scoring the interview. Interrater reliability will be determined and discrepancies will be resolved by consensus.

In the event of source data being collected on paper, including the SCID-5 interview at the eligibility clinical assessment and the CAPS-5 interview at baseline (initial), 13, 26, 39 and 65 weeks, an exact copy of the anonymised data will be manually entered into the trial database by named study personnel, with the electronic data record being verified against the original paper record.

To aid retention, participants will be reimbursed £20 for completing each trial assessment at baseline, 6 weeks (including measures during treatment), 13 weeks, 26 weeks, 39 weeks and 65 weeks (see Fig. 2). They will not be paid for the clinical eligibility assessment and treatment.

Dropout, or premature termination from the study or treatment at any point after randomisation, will be recorded along with reason for discontinuation or termination. Participants can choose to withdraw from the trial intervention, withdraw from follow-up, withdraw from both aspects, or withdraw from both aspects and ask that previously collected data not be used. Their care in the NHS will not be affected at any time by declining to participate or withdrawing from the trial. A participant may be withdrawn from the intervention if they develop a condition which would exclude them from the study based on the eligibility criteria or a change in their clinical condition requiring urgent other treatment (e.g. the participant develops a psychotic disorder). Participants who withdraw/are withdrawn from the intervention part of the trial will continue in follow-up unless they withdraw their consent for this. Withdrawn participants will not be replaced.

Unless a participant has withdrawn consent to participation, repeated attempts using different approaches will be made to contact participants who cannot be easily contacted at assessment points. For any participant reluctant to complete the full outcome assessment at follow-up we will attempt to obtain the PCL-5, IES-R, PHQ-9, GAD-7, WSAS and ISI as a minimum dataset. As much information as possible will be collected from protocol non-adherers including reasons for non-adherence.

**Data management**

The trial staff will ensure that the participants’ anonymity is maintained. The trial will comply with the Data Protection Act, which requires data to be anonymised as soon as it is practical to do so. Participants will be identified by a participant ID number on outcome measures and any electronic trial database. Personal information will be kept separate from the trial data.

No interim analyses are planned. For statistical analysis, the anonymised data will be downloaded onto password-protected computers. Any changes made to the data will be stored in the audit log with a full history of changes being recorded. The final data file of the anonymised data will be accessible to the trial statisticians, health economist and principal investigators (PIs). It will be maintained by the trial statisticians and stored on a secure Oxford University server for 10 years post completion of the trial.

The internet programme supporting the online therapies was developed in collaboration with FRY-IT (https://www.fry-it.com). It has numerous security features representing current best practice. It will employ secure client-server communication, full encryption of the server database, enforcement of strong passwords, two-factor authentication (i.e. login requires both a password and a PIN sent to the participant’s mobile phone) and hosting on a tier-4 hosting server. External access to the database using SSH protocol is prohibited. The system has been subjected to industry-standard penetration testing.

**Statistical methods**

**Analysis of symptom and well-being measures**

All analyses will be intent-to-treat from randomisation. The primary outcome measure will be the PCL-5 and the primary assessment point will be 13 weeks (end of weekly treatment calls/wait). Group comparisons on mean scores of primary and secondary symptom outcome measures will be performed with linear mixed-effect regression models. Both the main effects of repeated assessments and condition and their interactions are specified, and baseline scores are included as a covariate. Superior outcome will show in significant treatment condition or time x treatment condition interactions. All randomised cases will be included in the analyses, irrespective of missing data (mixed models
and structural equation models account for data missing at random). Missing data mechanisms will be explored and reported.

The effect size for the primary research question will be categorised as statistically significant, trend for superiority (nonsignificant effect size of $d = 0.25$ and above), possible small superiority (nonsignificant effect size between $d = 0.10$ and $d < 0.25$), possible equivalence (nonsignificant effect size between $d < 0.10$ and $d > -0.10$). Analyses will explore effects of location and therapist on outcome. A range of potential covariates will be considered, for example: duration of PTSD, age at trauma, trauma type, number of traumas, severity of physical consequences of the trauma, history of childhood trauma, comorbid major depression, comorbid anxiety disorder, substance use, SAPAS score, gender, education level, ethnicity. A complier-adjusted causal effect analysis (CACE) [53] will account for differences in participant adherence to the protocol. Details will be specified in a separate statistical analysis plan.

**Process evaluation**

A process evaluation conducted alongside the main trial will explore moderators of outcome and mediators of change. Candidate moderators include comorbid depression, disturbances in self-organisation, substance use, education level, gender, treatment credibility. Mediators of treatment outcome to be considered are processes hypothesised to maintain PTSD (problematic appraisals, memory qualities, maintaining behaviours such as rumination and thought suppression) and self-efficacy. Details will be specified in a separate statistical analysis plan.

**Health economic evaluation**

A full economic evaluation will be performed to compare the costs and effects of providing iCT-PTSD versus iStress-PTSD. The results of the economic evaluation will be expressed in costs per patient with a clinical improvement in PTSD symptoms and costs per QALY gained, using non-parametric metrics and Cost-Effectiveness Planes and Cost-Effectiveness Acceptability Curves. Details will be specified in a separate health economic analysis plan.

**Monitoring**

There are no stopping rules for the trial as it is a low-risk trial that does not use Investigational Medicinal Products (non-CTIMP).

**Trial monitoring**

The independent Trial Oversight Committee (TOC) will review the protocol and the statistical analysis plan, and regularly review recruitment rates, compliance with protocol, adverse events and effects, and completeness of data collection at least annually. Members are independent experts specialising in clinical trials, PTSD, or statistics and a service-user representative. The Trial Management Committee will meet monthly to oversee trial procedures and progress.

**Safety**

Adverse effects or events will be monitored throughout treatment (during weekly phone calls with the therapist) and follow-up (during independent assessments) [54]. Number and type of adverse events will be reported in the main trial publication. All serious adverse events (SAEs) must be reported immediately (and within 24 h of knowledge of the event) to the investigator and will be reported to the Research Ethics Committee (REC) that gave a favourable opinion of the study if they are ‘related’ (resulted from administration of any of the research procedures) and ‘unexpected’ in relation to those procedures. In addition to the usual SAE categories, for the purposes of this trial severe self-harm and harm to others must be reported. Therapists will be asked to notify the PI directly should they be concerned at any time that a participant has caused, or is likely to cause, significant harm to themselves. The therapist should conduct a risk assessment and also inform the participant’s GP. Therapists will be asked to inform the appropriate authorities directly should they become concerned at any time that a participant has, or is likely to cause significant harm to others. Assessors will be asked to complete a brief risk assessment if the participant discloses suicidal ideation and should discuss with a member of the clinical team what action to take.

**Dissemination**

The results of the trial will be published in peer-reviewed international journals. In line with Wellcome Trust guidance, publications will be made open access. In addition, information about the results will be made available to the participating services, NHS Trusts, participants, and to the wider public by media releases, public engagement events and University and NHS Trust websites.

**Discussion**

This study will be the first to compare the efficacy of a trauma-focussed and nontrauma-focussed, therapist-assisted, online cognitive behavioural treatment for people with PTSD. The study will investigate whether these treatments are acceptable to patients and whether they are effective. The treatments will be compared on a broad range of outcomes in addition to PTSD symptom severity, including well-being and quality of life measures, patients’ experience of completing the online
treatments and a health economic analysis. While we expect that both treatments will lead to substantial improvement, the results will be informative about their relative benefit across outcomes, and their potential in increasing access to cognitive behaviour therapy for PTSD.

Possible advantages of online treatments include convenience for patients in that they can work on the treatment in a place and at a time that suits them and do not need to travel to therapy. They may also worry less about possible stigma with an internet-based treatment. Another possible advantage is that the treatments are efficient as they require only 20 to 25% of the therapist time compared to face-to-face therapy. Thus, more patients can be treated in the same time. It is also possible that treatment fidelity may be more consistent across therapists than for face-to-face therapy, as the content of the treatments is mainly delivered through online modules.

Possible challenges include drop-outs from treatment and low compliance in completing the online modules. Previous studies of online treatments for psychological disorders have found high drop-out rates [55]. The development of iCT-PTSD and iStress-PTSD was facilitated by service-user involvement, which helped make the platform and modules user-friendly. Nevertheless, the results from this trial may help identify further ways to enhance treatment acceptability.

Another challenge is that while iStress-PTSD was chosen to represent a nontrauma-focussed treatment and focusses on general stress management skills to stressors in everyday life, it contains some trauma-related content. For example, the About Stress modules explain and normalise the effects of traumatic events as stress reactions, the Coping with Memories and Understanding Dissociation modules teach participants to apply the techniques to their intrusive memories, and all modules give examples of other people who experienced trauma and how the modules or tools helped them. Some participants may use skills such as thought challenging and exposure to trauma-related thoughts and situations. Thus, there will be a degree of overlap between the treatments in CBT techniques and trauma-related content despite their different focus. The degree of trauma-focus in both treatments will be monitored so that it can be included in exploratory analyses.

### Trial status

Recruitment started on 15 January 2018 and will continue until 31 March 2020. Protocol version 3, 26 September 2019.

### Abbreviations

AUDIT: Alcohol Use Disorders Identification Test; CACE: Complier-adjusted causal effect analysis; CAPS-5: Clinician Administered PTSD Scale for DSM-5; CR: Credibility rating; CSR: Client Service Receipt Inventory; CTS-R: Cognitive Therapy Rating Scale-Revised; DSM-5: The Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition; EMOR: Eye-movement desensitisation and reprocessing; EQ-SD-5 L: EuroQol-5 Dimensions-5 Levels; GAD-7: Generalised Anxiety Disorder Scale; GCP: Good Clinical Practice; GSES: General Self Efficacy Scale; IAPT: Improving Access to Psychological Therapies; IES-R: Impact of Event Scale-Revised; ISI: Insomnia Severity Index; ITQ: International Trauma Questionnaire; LEC-5: Life Events Checklist for DSM-5; MQ: Trauma Memory Questionnaire; NHS: National Health Service; NICE: National Institute for Health and Care Excellence; NIHR: National Institute of Health Research; non-CTIMP: Clinical trial not involving Investigational Medical Products; PCL-5: PTSD Checklist for DSM-5; PCQ: IMTA Productivity Cost Questionnaire; PEQ: IAPT Patient Experience Questionnaire (online version); PHQ-9: Patient Health Questionnaire; PTCT: Post-Traumatic Cognitions Inventory; PTSD: Post-Traumatic Stress Disorder; QALY: Quality-adjusted life year; QoL: Endicott Quality of Life Scale; RCT: Randomised controlled trial; RQ: Response to Intrusion Questionnaire; SAE: Serious adverse event; SAPAS: Standardised Assessment of Personality Abbreviated Scale; SBQ: Safety Behaviours Questionnaire; SCID-5: Structured Clinical Interview for DSM-5; SCID-5-PD: Structured Clinical Interview for DSM-5 Personality Disorders; TF-CBT: Trauma-focussed cognitive behavioural therapy; TFPT: Trauma-focussed psychological therapy; TOC: Trial Oversight Committee; TSDQ: Trait-State Dissociation Questionnaire; WAI: Working Alliance Inventory; WHO-5: WHO(Five) Well-Being Index

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### Authors’ contributions

AE and DMC wrote the grant application for this study, with statistical input from RPS and health economic input from AT. AE drafted the protocol. ETB drafted the statistical analysis plan with input from senior statisticians at the Primary Care Clinical Trials Unit at the University of Oxford, and AT drafted the health economic analysis plan. All authors provided critical revisions and approved the final version of the protocol.

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### Availability of data and materials

Trial materials can be obtained from the first author. Given the highly personal nature of the study data, participants will be asked for optional consent to sharing their anonymised data with other researchers.

### Ethics approval and consent to participate

The study was approved on 4 January 2018 by the West Midlands – Black Country Research Ethics Committee, ref: 17/WM/0441 (IRAS project ID: 224759, Protocol version 1, 9 November 2017) and local research governance approval has been obtained for all collaborating NHS Trusts. All participants will give written consent prior to their taking part in two steps, consent to initial assessment and consent to participate in the trial, which will be obtained by a trial administrator or the clinician conducting the clinical
assessment. The original power analysis had to be revised in November 2018 due to loss of therapists, and therapist dropout due to illness and maternity leave, which increased the cluster size and coefficient of variation compared to the original power calculation (Protocol version 2, 25 November 2018). The adjustment is in line with statistical guidance for clinical trials [56]. Minor edits of the wording of the statistical analysis section were completed in line with the statistical analysis plan (Protocol version 3, 26 September 2019). The trial will be conducted in compliance with the principles of the Declaration of Helsinki (1996) and the principles of Good Clinical Practice.

Consent for publication
Not applicable

Competing interests
ICT-PTSD was developed by Anke Ehlers and David M Clark’s team and iStress was developed by Gerhard Andersson’s team.

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