Benchmarking of scaling and fouling of reverse osmosis membranes in a power generation plant of paper and board mill: an industrial case of a paper and board mill study

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Abstract
The present study reports the characterization of reverse osmosis (RO) technology at water treatment plant Cogen-2 in paper and Board mills, Pakistan. RO is a commonly used process to obtain de-mineralized water for high-pressure boiler operation in thermal power plants. Scaling and fouling in three-stage RO plants is a major challenge in chemical industry due to the use of raw brackish water in the power plant of paper and board mills. In our study, the feed water quality of RO was changed from soft water to raw water to make it economical. The cleaning frequency was increased three times than normal, which was unsafe for operation and it was required to control scaling and fouling to achieve the desired result. Differential pressures behavior of all stages for 2-month data was observed without acid treatment, and the results of Langelier Saturation Index (LSI) control parameters (temperature, pH, total dissolved solids, calcium hardness, and alkalinity) clearly showed the abnormality. To optimize scaling and fouling of RO, the LSI factor was controlled in total reject water for the next 2 months by acid treatment in feed water. Duration of chemical cleaning and membranes’ life has been extended by fouling and scaling control. Understanding the effect of operational parameters in RO membranes is essential in water process engineering due to its broad applications in drinking water, sanitation, seawater, desalination process, wastewater treatment, and boiler feed water operation. The product flow increased from 18.3 to 19.9 m³/h, and this was due to a decrease in the rejection flow from 8.2 to 6.7 m³/h. The total reject stream pressure also increased from 8.1 to 9 bar. A lower value of LSI of 1.6 is obtained in the reject water stream after the acid treatment.

Keywords Acid treatment · LSI · Membrane · Reverse osmosis · Fouling

Introduction
Raw water cannot be used directly in high-pressure boilers in steam turbine operation due to the total hardness and presence of higher concentrations of total dissolved solids and other salts and chlorides. These solids and salts can strongly corrode and scale in boiler tubes and must be removed prior to feed in the boilers (Ansari and Pandit 2020). In addition, scaling creates a barrier to heat transfer which results in higher fuel consumption and maintenance cost which are required to overcome all these issues (Das et al. 2018). To overcome these issues permanently, the feed water quality must be improved. There are a lot of methods for the treatment of raw water in order to maintain water quality and to obtain the desired results of different parameters (pH, total dissolved solids (TDS), hardness, alkalinity, chlorides, silica, and iron) of boiler feed water. For example, there are electrochemical approaches (Zaidi et al. 2018, 2019),

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forward osmosis (Al Hawli et al. 2019), photocatalysis (Tran et al. 2020), nanofiltration (Shahriari and Hosseini 2020), capacitive deionization (Qin et al. 2019), and reverse osmosis. In reverse osmosis (RO) plant, water passes through a semi-permeable membrane from a higher concentration of salts to the lower concentration by applying force through the use of a high-pressure pump (Qasim et al. 2019). Product water is collected in the middle stream, and rejected water which has high salt concentration is collected in another stream. RO consumes relatively low energy as compared to other approaches (Park et al. 2020). Scaling and fouling in RO depend on the feed quality of water (Čuda et al. 2006).

Collection of deposition of particles on the surface of membranes is called membrane fouling. Fouling causes a decline in flux flow of RO and results in membrane damage requiring replacement due to permanent adsorption over the membrane surface. Significant types of fouling are organic, inorganic, and biological. There are different techniques which are used to control fouling on the membrane surface, including pretreatment, water softening, coagulation, and flushing. Usage of soft water for the RO plant enhances plant recovery and resolves the problem of scaling and fouling. To control fouling, residual chlorine removal and disinfection are frequently used. Oxygen removal from feed water can also reduce fouling in RO. The proper dosage rate of antiscalant and biocides help to control fouling and scaling. Till now, the mechanism of scaling and fouling has not been correlated with operating conditions like temperature, flow velocity, pH, and total dissolved solids (TDS) (Al-Ahmad and Aleem 1993). Precipitation of hard minerals such as deposition of CaSO₄, CaCO₃, and silica on the surface of membranes is known as scale formation.

Several types of membranes have been developed to slow down the scaling such as spiral wound membranes offer lower scale formation than cross flow membranes (Lee and Lee 2005). In another development, Pramanik et al. (Pramanik et al. 2017) used polyaspartic acid and its derivative as an anti-scaling agent in lab-scale RO followed by examination of the used membrane using a scanning electron microscope (SEM) and x-ray diffraction XRD for determining the type of fouling. Tong et al. (2020) studied the characteristic of fouling (e.g., biofouling, inorganic, organic) in a two-stage industrial RO system for reclamation of wastewater. Yin et al. (2019) focused on the silica scaling and studied its relationship with membrane surface chemistry to enhance surface flux in a RO plant.

In this paper, the membrane distillation process was examined, and fouling techniques were used for the distillation process in a real industrial setting. Fouling mechanism was discussed by the usage of brackish water. Moreover, a three-stage filtration RO plant was used in which the trend of fouling and scaling was different from two-stage or single-stage RO plants operated at the same feed water quality. Recovery and water quality of plants were changed in correlation with stages and as well scale formation tendency (Bonné et al. 2000; Hoek et al. 2000). The effectiveness of acid treatment in this work was benchmarked using Langelier Saturation Index (LSI) value which is widely used in an industrial setting for examining scale formation mostly calcium carbonate.

Material and methods

Experiments were carried out on a three-stage RO plant (Fig. 1) installed at water treatment plant Cogen-2 in paper and Board mills (PBM) Limited, Pakistan. Water testing was performed in a PBM water lab, Pakistan. The RO plant which was chosen for experimentation has a capacity of 20 tonnes/h product flow and 6.6 tonnes/h flow discharge in the reject water stream. This RO plant has raw water, high-pressure pump, and pre-filtration including multimedia filter and cartridge filter of 5 and 1 microns, respectively. Feed, product, and reject flow meter was installed to measure the flow rate. Scaling and fouling have been controlled by reducing feed velocity. Another treatment suggested was the usage of caustic regime instead of lime for brackish water. The concentration of feed water was changed by changing the softening process. In this way, permeate flow remained constant over a long period (Amiri and Samiei 2007).

Sulfuric acid (98%) and antiscalants were added at 0.28 and 3 ppm, respectively, to the RO feed to moderate the Langelier Saturation Index (LSI) value in the concentrate stream to <2, and the plant was safely operated up to recovery of 85% without any BaSO₄ scale formation. Daily consumption of sulfuric acid and antiscalant was 10 and 2 kg per day.

Sulfuric acid is preferred over HCl due to environmental impact and less cost consumption. An organophosphate biopolymer antiscalant, HDC-ASI-ECO1, which is a biodegradable antiscalant, was provided by Hatzenboer-water Rotterdam, Netherlands. Pressure gauges were installed on all stages, as shown in Fig. 1. LSI factor was used to calculate the tendency of scaling. This equilibrium model is derived from the theoretical concept of saturation, and it provides an indicator of the degree of saturation of water in CaCO₃. The LSI was calculated using the equation provided by Antony et al. (2011). The product was collected in the middle stream and stored in a 400-tonnes capacity RO tank, while reject water was collected in the concentrated stream.

Membranes were installed in the RO plant with the specifications provided in Table 1. Each stage had an individual sample point, as shown in Fig. 1. Water samples were collected from the feed of first, second, third stage, and total reject of RO. The temperature was calculated with a simple thermometer while for pH and TDS testing,
the meter of HANNA (model # HI 83,141, HI 8734) was used. LSI factors (calcium hardness and alkalinity) were calculated by the titration method in the lab.

### Results and discussion

#### Benchmarking of RO plant without acid treatment

**Effect of pressure of RO plant at different stages with time**

Figure 2 shows an increase of pressures at all the stages of RO plant rapidly with the passage of time as compared to expected pressures. The RO plant was operated at 75% recovery, and the trend of increase in pressures was found to be very rapid, which was caused by fouling and scaling of membrane abruptly. This, in turn, resulted in an increase in cleaning frequency. Repeated cleaning of RO membranes increased to TDS which caused a decline in salt rejection. The first-stage pressure of RO increased from 8.8 to 10.6 bar having a pressure drop of 1.8 bar and increased linearly. Similarly, the second- and third-stage pressures were also increased.

Figure 2 describes the increase of pressure due to cake formation on the membrane surface and in the first stage almost 20% increase in pressure was observed while in second, third stage, and total reject increase of pressures was found to be 23%, 30%, and 44% of initial values, respectively, over 2 months. In the second and third stages, the increase in pressures was relatively higher as compared to the first stage. Feed water had a high concentration of salts

### Table 1 Specification and characterization of RO plant

| Product | BW30–400 |
|---------|---------|
| Part number | 98,650 |
| Active area ft² (m²) | 400 (37) |
| Feed spacer thickness (mil) | 28 |
| Permeate flow rate gpd (m³/d) | 10,500 (40) |
| Stabilized salt rejection (%) | 99.50% |
| Minimum salt rejection (%) | 99% |
| Membrane type | Polyamide thin-film composite |
| Max operating temperature | 113 F (45 C) |
| Max operating pressure | 600 psig (41 bar) |
| Max pressure drop | 15 psig (1 bar) |
| pH range, continuous operation | 2–11 |
| pH range, short-term cleaning | 1–13 |
| Max feed flow | 19 m³/hr |
| Max feed silt density index | 5 |
| Free chlorine tolerance | <0.1 ppm |
in the second and third stages. Fouling and scaling phenomenon occurred more rapidly in these stages.

**Effect of LSI factor against time**

Figure 3 shows clearly LSI values of all stages of RO without acid plotting against time. In normal operation, when LSI factor was calculated, it resulted in high LSI values of all stages, particularly total reject where its LSI Value went up to 2.5. Due to the high LSI factor, RO membranes caused scaling and fouling rapidly and resulted in a rapid increase of RO pressures. Rapidly increased pressures and product flow drop needed chemical cleaning of RO membranes. Thus, RO membranes were cleaned repeatedly in order to normalize the pressure and product flow (Hoek et al. 2000).

**Benchmarking of RO plant after acid treatment**

Sulfuric acid started to dose in the feed line of RO. Table 2 clearly shows that after acid treatment product flow started to recover instead of dropped while pressures increment was normal during 2 months in Table 3. Therefore, scaling and fouling have been optimized as per regular operation. From Table 2, we can see that due to the acid treatment that has been applied to the raw water; the reject flow is constantly being reduced from 8.2 to 6.7 m³/h, while the product flow is increased from 18.4 to 19.9 m³/h. The pressure at each stage is also increased, as we can see from Table 3. The increase in pressure is due to the flow increase in the product flow. Tables 2 and 3 show that the acid treatment has improved the efficiency of the whole operation.

**Effect of pressure of RO plant with time**

Pressures of all stages with the passage of time did not increase abruptly as increased without acid addition, as shown in Fig. 4. Acid treatment is effective in such a way that pressure increment of first stage was 7.5% which was...
Reduced three times. Pressure increment in the second stage, third stage, and total reject was 8.3%, 9.8% and 11.1% respectively. Cleaning frequency and operational cost were reduced while maintaining the quality of permeate (Redondo and Lomax 2001).

Effect on LSI factor after acid treatment

Figure 5 shows the controlled LSI value by H$_2$SO$_4$ addition in the feed line to reduce pH from 7.6 to 7.2. Lowering the pH resulted in a lower value of LSI (1.6) in total reject. This controlled LSI factor resulted in minimizing the formation of scaling and fouling in RO membranes. Hence, pressures of all stages did not increase rapidly (ASTM D3739-19 2019).

Free mineral acidity and pH at cation exchanger

Free mineral acidity (FMA) can be measured by the anions of strong acids, namely sulfuric, nitric, and hydrochloric acid, which is free to react at the outlet of the cation exchanger (Ramzan et al. 2012). In Fig. 6, a stable FMA value around 52 was observed due to the injection of sulfuric acid during acid treatment in the feed line. All the anions of strong acid were filtered at the primary anion exchanger, which was shown the value of FMA reduced to 0 at the primary anion exchanger outlet. This shows that the ion exchangers are relatively stable over time and there was no leakage at the primary anion exchanger. The pH at the cation exchanger was significantly decreased from about 7.7 to 2.9 due to acid injection, which is shown in Fig. 7. These pH values are still within the operational range of the RO plant, which is 2–11 for continuous operation, as given in Table 1.

Effect of permeate water flow rate with time

Figure 8 shows clearly that product flow decreased with the passage of time due to fouling and scaling on RO membranes and resulted in a decrease of permeate flux as well as recovery rate. It clearly indicates that flux declined on the surface of the RO membrane was due to crystal formation and these crystals caused fouling and scaling by which hindrance to feed water, and it caused decrease in permeate water. Flux decline mechanism involved in the crystalline layer formation on the porous surface of membranes (Brusilovsky et al. 1992).
Effect of reject water flow rate with time

It is obvious from Fig. 8 that with the passage of time, highly concentrated water was not allowed to pass through the membrane pores, and it was directed into the reject stream. Therefore, fouling and scaling occurred and ultimately reject flow increased (Radu et al. 2012). The RO membrane was unable to handle the increased flow of highly concentrated water, this resulted in the increase of the Rejected water, which also caused more scaling. This resulted in a vicious circle, which is due to constant increasing scaling, the RO membrane becomes less and less effective, which causes more scaling and so on.

Effect of feed TDS with permeate TDS against time

Feed water quality directly affected the product. Higher TDS in feed resulted in higher TDS in the product, as shown in Fig. 9. For this reason, a high concentration of salts in feed was rejected by membranes and collected in the concentrate stream. These salts increased load on the membrane surface, and hence membrane permeates water quality automatically increased correspondingly (Sridhar 2002).

The normalized concentration of salt in reject water against time

The concentration of sodium, potassium, chloride, and sulfate ions was measured at the reject water tank, as shown in Fig. 10. It was found that breakthrough of several ions such as sodium, potassium, and sulfate can be observed, and the normalized concentrations were increased by 6.12%, 6.06%, and 2.52% from 900 to 2400 h for sulfate, potassium, and sodium ions, respectively. On the other hand, no chloride ion leakage was found. The salt leakage may lead to calcium carbonate scaling formation due to the following reactions.

\[
\text{CaCl}_2(\text{aq}) + \text{Na}_2\text{CO}_3(\text{aq}) \rightarrow \text{Ca}_2\text{CO}_3(\text{s}) + \text{NaCl}(\text{aq}) \quad (1)
\]

\[
\text{CaCl}_2(\text{aq}) + \text{K}_2\text{CO}_3(\text{aq}) \rightarrow \text{Ca}_2\text{CO}_3(\text{s}) + \text{KCl}(\text{aq}) \quad (2)
\]

CaCl\text, Na\textCO\text, and K\textCO\text are soluble in water while Ca\textCO\text is not soluble, creating precipitate or scaling (Jimoh et al. 2018). Due to no leakage in chloride ion, those breakthrough values still met the operational condition in which the recommended LSI is below 1.8 by the industrial standard.
The LSI value was found to be below 1.5 at the third stage in Fig. 3, meaning some scale formation occurred but still was at acceptable levels. Washing of membrane was minimized; hence, the quality of membrane for salt rejection can be preserved.

This study was focused on RO plant utilization, and different parameters related to the efficiency and operational analysis of parameters inlet and outlet of total dissolved solids, flow rates, LSI factor and thus the same meaningful results were concluded. As shown in results that designed RO three-stage plant in which first stage feed was rejected as a feed to second stage, and second stage was rejected to the feed of third stage. It was concluded that feed of the third stage of RO contained higher TDS, hardness in terms of CaCO₃, and total alkalinity. In the third stage, membrane load seemed to be higher than the other two stages. Due to the presence of higher salt concentration, the membrane fouling and scaling were seen. It was concluded that the rapid increase in pressure of all stages is due to membrane fouling and scaling in the RO plant. Hence, the LSI value depends on various factors (temperature, pH, TDS, calcium hardness, and total alkalinity) which can be controlled by changing these parameters.

In this research, pH value was adjusted by the addition of H₂SO₄ to control LSI and to avoid rapid fouling and scaling on the surface of membranes. It was obvious that under acidic condition, CaCO₃ was dissolved and reduction in alkalinity minimized the effect of pressure; fouling and scaling were controlled, which resulted in normalization of cleaning frequency. Keeping in view the results; pressures, flow rate, and LSI value changed after acid treatment in all stages of the RO plant. Three-stage RO unit with high LSI value in total reject water stream more than 2.5, resulted in fouling and scaling in membrane and pressures of all stages got higher subsequently. In order to control the LSI value, sulfuric acid had been dosed in the feed line and maintained pH up to 7.2 or 7.3. Ultimately, the LSI value was obtained < 1.5. Hence, by controlling of LSI value, fouling and scaling of RO-Membranes were optimized. Therefore, instead of a change of pH of feed water, alternate options are available that we can change temperature, calcium hardness, and total dissolved solids of feed water in order to reduce fouling and scaling in the RO membrane.

Water consumption is increasing day by day as the availability of clean water is shortened. The RO is the heart of the desalination process. Therefore, it is necessary to enhance the life of RO plants. Further research is required in this field due to its severity. In two-stage RO, fouling and scaling trends are to a smaller extent as compared to three-stage plant due to less concentrations of salts in the reject stream. Thus, the LSI value will be < 1.5 in the total reject of two-stage RO and ultimately fouling and scaling will be controlled. Hence, it is an alternate solution of optimization of fouling and scaling on RO membranes to change its design.

**Conclusion**

In the current paper, the reverse osmosis (RO) technology is used to improve the water treatment processing of a paper manufacturing plant. The same process can be applied to improve water processing in every industry where water is used. To study the improvements in the treatment of raw water, a before and after method was used to see how the RO and the chemical used have improved the processing of the raw water. There is a significant improvement in both the processing and efficiency of the raw water. The process increased the amount of the treated water which is obtained at the output and decreased the rejected outflow which is waste. The improved water flow caused increase in scaling at the RO membrane which decreased the overall efficiency of the process. The addition of acid improves the efficiency of the water treatment process while also maintaining the quality of the water obtained in the product flow.

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**Compliance with ethical standards**

**Conflict of interest** The authors declare no conflict of interest.

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