From Recession to Depression? Prevalence and correlates of depression, anxiety, traumatic stress and burnout in healthcare workers during the COVID-19 pandemic in Greece: a multi-center, cross-sectional study

Full names of authors:

Sofia Pappa, MD, PhD¹²; Nikolaos Athanasiou, MD²; Nikolaos Sakkas²; Stavros Patrinos²; Elpitha Sakka²; Zafeiria Barmparessou MD²; Stamatoula Tsikrika, MD, PhD³; Andreas Adraktas MD⁴; Athanasia Pataka, MD, PhD⁵; Ilias Migdalis MD⁶; Gida Sofia, MD⁷; Paraskevi Katsaounou, MD, PhD²⁸

1. Dept of Psychiatry, Imperial College London, London, United Kingdom
2. National and Kapodistrian University of Athens, Athens, Greece
3. Respiratory Failure Clinic, Sotiria Hospital, Athens, Greece
4. Pammakaristos Hospital, Athens Greece
5. Respiratory Failure Unit, Papanikolaou Hospital Thessaloniki Greece
6. 417 Army Equity Fund Hospital (NIMTS), Athens, Greece
7. Trikala Hospital, Greece
8. Pulmonary and Respiratory Failure Department, First ICU, Evaggelismos Hospital. Athens, Greece

Correspondence:

Dr Sofia Pappa

sofia.pappa@westlondon.nhs.uk, s.pappa@imperial.ac.uk
ABSTRACT

COVID-19 pandemic has the potential to adversely affect the mental health of healthcare workers (HCWs). The public healthcare system in Greece was already facing serious challenges at the outset of the outbreak following years of austerity and an escalating refugee crisis. The multi-center, cross-sectional study aims to assess the levels and associated risk factors of anxiety, depression, traumatic stress and burnout of frontline staff in Greece. A total of 464 HCWs in six reference hospitals completed a self-administered questionnaire comprising of sociodemographic and work-related information and psychometric scales. The proportion of HCWs with symptoms of moderate/severe depression, anxiety and traumatic stress were 30%, 25% and 33% respectively. Burnout levels were particularly high with 65% of respondents scoring moderate/severe in Emotional Exhaustion, 92% severe in Depersonalization and 51% low/moderate in Personal Accomplishment. Predictive factors of adverse psychological outcomes included fear, perceived stress, risk of infection, lack of protective equipment and low social support. The psychological burden associated with Covid-19 in healthcare professionals in Greece is considerable with more than half experiencing at least mild mental health difficulties. Findings signal the need for immediate organizational and individually tailored interventions to enhance resilience and support wellbeing under pandemic conditions.

KEYWORDS: COVID-19; health care workers; Greece; mental health; depression; anxiety, traumatic stress; burnout
INTRODUCTION

In December 2019, a highly infectious acute respiratory syndrome caused by a novel coronavirus (SARS-CoV-2) emerged in Wuhan, China. By early March 2020, the World Health Organization (WHO) had declared COVID-19 a pandemic [Huang et al., 2020].

Previous experience from SARS and Ebola epidemics underscored the potential of such outbreaks to affect the mental health of the general population, as well as of patients and healthcare workers (HCWs) [Liu et al., 2012; Lung et al., 2009; Wu et al., 2009]. An early position paper in The Lancet [Holmes et al. 2020], emphasized the central role of mental health scientific research to the international response to the Covid-19 pandemic and called for high-quality data on the mental health effects across the whole population and vulnerable groups such as health care professionals.

Inadequate personal equipment, physical exhaustion, nosocomial transmission and risk or infections of friends and relatives, stigma, isolation and loss of social support, the need to make ethically difficult decisions and adjust to drastic changes may all have dramatic effects on the physical and mental well-being of HCWs and compromise their resilience [Papoutsi et al., 2020]. Previous reviews have explored the prevalence and factors associated with psychological outcomes in HCWs during past infectious disease outbreaks [Maunder et al., 2004] and several studies have emerged during the current pandemic demonstrating the considerable occupational and psychological impact of this pandemic on the workforce across different countries and healthcare systems [Chen et al., 2020]. Subsequent rapid reviews further confirmed that, despite the heterogeneity of the included studies and some degree of variation in findings, HCWs are particularly vulnerable to mental health difficulties, including fear, anxiety, depression, insomnia, traumatic stress and burnout [Luo et al., 2020; Pappa et al., 2020a; Deng et al., 2020].
In Greece, the first wave was mostly benign following the implementation of a successful lock down during the early phase of the outbreak. However, studies conducted during this period in the general population showed high levels of depression and anxiety symptoms which were similar or higher compared to past assessments especially when compared to the period preceding the 2009 economic crisis due to the already heightened prevalence rates amid the recession in the country [Parlapani et al., 2020; Fountoulakis et al., 2021] A strong emotional impact of the epidemic was observed more often in women and in those with severe financial difficulties and depressive symptoms were higher in the younger, in students, and in those isolated due to symptoms or overexposed to media for COVID-19-related news [Skapinakis et al., 2020]. Another study also confirmed the high prevalence of depressive symptoms in students during the same period [Kaparounaki et al., 2020].

Furthermore, the public healthcare system was already fragile and compromised by a decade of austerity and cuts and an increasingly unmanageable refugee crisis. However, to date, the full impact of the current unprecedented crisis on the psychological well-being of medical and nursing staff in Greece is yet to be established. The aim of the current study was to examine the effects of the COVID-19 outbreak on the mental health of Greek frontline HCWs and particularly in relation to the prevalence and correlates of anxiety, depression, traumatic stress and burnout. Immediate interventions are essential in order to enhance psychological resilience and strengthen the healthcare systems’ capacity [Bao et al., 2020] and of critical importance in view of the challenges faced during the considerably more fatal second wave.
MATERIALS AND METHODS

Study design and population

We conducted a cross-sectional study at six Covid-19 reference hospitals in Greece dedicated to treating hospitalized COVID-19 confirmed patients during the first wave of the pandemic from beginning of May, 2020, to end of June, 2020. These hospitals were located in regions with higher transmission rates and mortality in Greece and frontline medical, nursing and allied health care professionals were asked to participate in this self-administered survey, following approval by the clinical research ethics committee of each site (Ethical Approval Number - 198). Participants were provided with a link which enabled the participation to the study after giving informed consent. The study was anonymous and confidential, and participants were allowed to terminate the survey at any time if they wanted. All health care professionals who were working in frontline clinical services of these hospitals were eligible to participate with no other restrictions.

Questionnaire

Data collected in the self-reported survey questionnaire included socio-demographic information, medical history, lifestyle, work environment as well as psychometric scales assessing levels of fear, anxiety, depression, insomnia, traumatic stress and burnout:

- Socio-demographic and clinical factors: gender, age, occupation, medical and psychiatric history, smoking and recent vaccination history (influenza/S. pneumoniae)

- COVID-19 work-related factors: exposure to COVID-19 cases (no exposure, exposure to suspect or confirmed COVID-19 case), working on wards or departments dedicated exclusively or treating COVID-19 patients, access to adequate information and adequate personal protective equipment for prevention COVID-19 infection, if participants were
considered ‘high risk’ depending on age and comorbidities and if they tested positive, had symptoms of COVID-19 and/or had to self-isolate.

- Covid-19 emergency-related worries: “I am worried of getting infected by COVID-19”, “I am worried of transmitting COVID-19 to family & friends/others”, “I am worried COVID-19 will have an impact on my mental health/my job/my ability to care for individuals, /my family & friends /my financial status /on society”). Items were rated on a 5-point Likert type scale, ranging from 0 (not at all) to 4 (extremely).

- COVID-19 emergency-related psychological factors: Including questions concerning sleep difficulties, experiencing nightmares or flashbacks as well as self-harming behavior or suicidal ideation. Responses were rated on a 4-point scale ranging from 0 (No, not at all) to 1 (Yes, less than before), 2 (Yes, same as before) and 3 (Yes, more than before). Moreover, the participants were asked if they would seek professional wellbeing advice and support if needed and if they are aware how to access it.

**Psychometric scales**

- Patient Health Questionnaire-9 (PHQ-9) is a nine-item self-administered screening tool for depression [Kroenke et al. 2001]. The scale investigates symptom severity over the past two weeks. Items are rated on a 4-point Likert type scale, ranging from 0 (not at all) to 3 (nearly every day). Total scores range between 0 and 27; scores of 0–4 are regarded as “minimal or none,” 5–9 as “mild,” 10–14 as “moderate,” 15–19 as “moderately severe,” and 20–27 as “severe”. The recognized cut-off point of 10 or greater corresponds to moderate to severe symptomatology indicative of a clinically significant problem. The scale has been validated in Greek [Patient Health Questionnaire Screeners, 2020]
• General Anxiety Disorder-7 (GAD-7) is a seven-item self-reported anxiety scale evaluating symptom severity in the preceding two weeks [Spitzer et al., 2006]. Items are rated on a 4-point Likert-type scale, ranging from 0 (not at all) to 3 (nearly every day). Total scores range between 0 and 21. Total scores of 0–4 were regarded as “not at all,” 5–9 as “mildly,” 10–14 as “moderately,” and 15 as “severely”. The scale has been validated in Greek [Patient Health Questionnaire Screeners, 2020]

• Impact of Event Scale-Revised (IES-R) is a validated 22-item self-report that measures the subjective psychological distress in response to traumatic events [Weiss et al., 1997; Beck et al., 2008]. Respondents are asked to indicate on a 5-point Likert scale ranging from never (score 0) to often (score 4) how frequently each symptom was experienced during the past week. It has 3 subscales (Intrusion, Avoidance and Hyperarousal), which are closely associated with post-traumatic stress disorder (PTSD) symptom. Total scores range between 0 and 88 and are graded for severity from normal (0–23), mild (24–32), moderate (33–36), to severe psychological distress (>37). A cut-off score of 24 is commonly used to define PTSD of a clinical concern [Creamer et al., 2003]. The Greek version used has shown good psychometric features [Mystakidou et al., 2007].

• Burnout: Maslach Burnout Inventory (MBI) is a 22-item questionnaire which assesses three dimensions: emotional exhaustion (EE, 9 items), depersonalization (DP, 5 items), and personal accomplishment (PA, 8 items) [Maslach et al., 1997]. Higher scores in the emotional exhaustion and depersonalization dimensions indicate more severe burnout, whereas higher scores in the personal accomplishment subscale indicate less burnout. Cut-offs for moderate and severe emotional exhaustion were ≥17 and ≥27, for moderate and severe depersonalization ≥7 and ≥13, and for moderate and severe reduced personal accomplishment ≤38 and ≤21. The Greek translation of the scale was employed [Galanakis et al., 2009].
A numerical fear rating scale (NFRS) was used to measure the level of fear in the study which has been reported to have good reliability, and validity [Ahorsu et al., 2020]. It is a segmented numeric version of the visual analog scale (VAS) in which a respondent selects a whole number (0–10 integers) that best reflects the intensity of their fear. Higher scores indicate greater fear as follows: 0 for no fear, 1–3 for mild fear, 4–6 for moderate fear, 7–9 for severe fear, 10 for extreme fear.

**Statistical analysis**

Statistical analysis was performed using Stata v12.0. Descriptive statistics were used to present sociodemographic and other COVID-related information and continuous outcome variables including, fear, anxiety, depression, traumatic stress and burnout; categorical variables were expressed as absolute values (percentages) and continuous variables as mean values ± (standard deviation). Student’s *t*-test and Analysis of Variance (ANOVA) were used to examine the association between continuous variables and Pearson’s chi-square test or Fisher’s exact was used to evaluate categorical variables. Multivariable logistic regression was used to determine independent associations of binary outcomes. Two-tailed *p* values of less than 0.05 were deemed statistically significant.

**RESULTS**

**Participant characteristics**

A total of 464 health workers participated in the study with a mean age of 41.37 (SD:11). The sample was predominantly female (68%), nurses (43%), married (49%), with higher education (77%) and directly involved in the care of Covid-19 patients (87%). Table 1 summarises the sociodemographic and basic clinical information of the sample.
Most participants were worried about infecting others, particularly friends and family and the impact of the pandemic on friends, family and the society as shown in figure 1. Furthermore, a fair proportion of respondents reported experiencing far more self-reported sleeping difficulties, nightmares, perceived stress and flashbacks compared to before the start of the pandemic (figure 2). In addition, a very small minority reported the presence/increase of suicidality.

Only a combined 30% (yes/probably yes) indicated that they would like more information/access to psychological support, although a 68% indicated that they knew where to find help for their mental health if needed.

*Psychometric scales outcomes*

A significant proportion of HCWs reported at least mild symptoms of depression, anxiety, traumatic stress and/or burnout. The levels of severity of are illustrated in table 2 and figure 4.

The proportion of healthcare workers with symptoms of moderate/severe depression were 30.18% and moderate/severe anxiety were 25.66%. The logistic regression analysis showed that higher level of perceived stress due to COVID – 19 (OR: 15.6, p=0.018), fear (OR: 1.22, p=0.006), lack of protective equipment (67 - 77% -p<0.01), lack of social support (OR:0.29, p=0.002), and more frequent nightmares (OR:2.6, p=0.02) and flashbacks (OR:2.8, p=0.008) were significantly associated with a higher likelihood of exhibiting symptoms of depression. A higher level of perceived stress (OR: 2.95, p=0.025) and fear (OR: 1.3, p<0.001), flashbacks (OR:3, p=0.001), the presence of Covid-19 symptoms (OR:2, p=0.018) and higher education level (OR:0.56, p=0.046) were significant predictors of anxiety.

A considerable proportion experienced traumatic stress with 45% reporting symptoms above the cut-off for possible Post-Traumatic Stress Disorder and 33% reporting moderate and severe stress. Traumatic flashbacks (OR:4-4.8, p<0.001), financial worry (OR:0.375, p=0.044), low
social support (OR: 5, p=0.012), and experiencing more nightmares (OR:3.7, p=0.001) were significant predictors of traumatic stress.

Furthermore, HCWs reported high levels of burnout in all three dimensions: Emotional Exhaustion was moderate in 21.35% and high in 44.01% and Depersonalization was high in 92.22, while Personal Accomplishment was low in 26.55% and moderate and high in 24.12% and 49.34% respectively. The regression analysis model revealed that perceived stress (b=6.6 - 9, p<0.01), traumatic flashbacks (b=6.2 - 8.2, p<0.001), suicidality (b=-6.1, p=0.021) and severe worry about the impact of the pandemic on society (b=6.2, p=0.036) were significant predictors of emotional exhaustion. Worry of self-infection (b=3.2, p=0.034), high infection risk group (b=2.5, p=0.017), and lack of protective equipment (b=-3.2, p=0.003) alongside perceived stress (b=4.8 – 5.8, p<0.001) and traumatic flashbacks (b=2.5 – 4, p<0.03), were significantly associated with depersonalization. Worry of friend/family infection (b=8.1 – 10.4, p<0.02), female gender (b=4.3, p<0.001), perceived stress (b= (-5.5) – (-10.3), p<0.05), traumatic flashbacks (b=-4.1, p=0.02) and awareness about support seeking (b=2.5, p=0.037) were found to correlate with a lower sense of personal accomplishment.
### Table 1. Sample Characteristics

| Table 1. Sample Characteristics   |     |     |
|-----------------------------------|-----|-----|
| Age                              |     |     |
| Male/Female                      | 464 | 41.37±11 |

| Sex                               | N   | %   |
|-----------------------------------|-----|-----|
| Male                              | 145 | 31.25 |
| Female                            | 319 | 68.75 |

| Marital Status                    |     |     |
|-----------------------------------|-----|-----|
| Married                           | 228 | 49.14 |
| Single/Divorced/Widowed           | 236 | 50.86 |

| Educational Level                 |     |     |
|-----------------------------------|-----|-----|
| Secondary education               | 107 | 23.06 |
| Higher education                  | 357 | 76.94 |

| Occupation                        |     |     |
|-----------------------------------|-----|-----|
| Doctor                            | 179 | 38.58 |
| Nurse                             | 200 | 43.10 |
| Other                             | 85  | 18.32 |

| Work Department                   |     |     |
|-----------------------------------|-----|-----|
| COVID Department                  | 89  | 19.18 |
| Pulmonary Clinic                  | 83  | 17.89 |
| Internal Medicine Department      | 56  | 12.07 |
| ICU                               | 73  | 15.73 |
| Emergency Department              | 74  | 15.95 |
| Other                             | 89  | 19.18 |

| Direct Care of COVID-19 Patients  |     |     |
|-----------------------------------|-----|-----|
| No                                | 57  | 12.31 |
| Yes                               | 407 | 87.69 |

| COVID-19 Status                   |     |     |
|-----------------------------------|-----|-----|
| COVID-19 disease                  | 5   | 1.08 |
| Quarantine                        | 47  | 10.13 |
| Neither                           | 412 | 88.79 |

| Experience of COVID-19 symptoms   |     |     |
|-----------------------------------|-----|-----|
| No                                | 364 | 78.45 |
| Yes                               | 100 | 21.55 |
| High-risk group for COVID-19                  |   |   |
|---------------------------------------------|---|---|
| No/Maybe no                                 | 311| 67.03 |
| I am not sure                               | 58 | 12.50 |
| Yes/Maybe yes                               | 95 | 20.47 |

| Compliance with recommended measures        |   |   |
|---------------------------------------------|---|---|
| No                                          | 118| 25.43 |
| Yes                                         | 346| 74.57 |

| Sufficient personal protective equipment     |   |   |
|---------------------------------------------|---|---|
| No/Maybe no                                 | 114| 24.57 |
| I am not sure                               | 64 | 13.79 |
| Yes/Maybe yes                               | 286| 61.64 |

| Sufficient information from hospital authorities |   |   |
|--------------------------------------------------|---|---|
| No/Maybe no                                     | 112| 24.14 |
| I am not sure                                   | 84 | 18.10 |
| Yes/Maybe yes                                   | 268| 57.75 |

| Smoking status                                 |   |   |
|-----------------------------------------------|---|---|
| Current smoker                                | 155| 33.41 |
| Never smoker                                  | 220| 47.41 |
| Ex-smoker                                     | 89 | 19.18 |

| Influenza Vaccination                         |   |   |
|-----------------------------------------------|---|---|
| No                                            | 235| 50.65 |
| Yes                                           | 229| 49.35 |

| Pneumococcal Vaccination                      |   |   |
|-----------------------------------------------|---|---|
| No                                            | 395| 85.13 |
| Yes                                           | 69 | 14.87 |
Table 2. Psychometric Scales outcomes: Means and level of severity

| Scale | Category       | Male     | Female   | Total    | P-value |
|-------|----------------|----------|----------|----------|---------|
|       |                | N (%)    |          | P (%)    |         |
| PHQ-9 | No/Minimum     | 71 (50.35) | 152 (48.56) | 223 (49.12) | 0.835   |
|       | Mild           | 25 (17.73) | 69 (22.04)  | 94 (20.70)  |         |
|       | Moderate       | 27 (19.15) | 54 (17.25)  | 81 (17.84)  |         |
|       | Higher moderate| 14 (9.93)  | 27 (8.63)   | 41 (9.03)   |         |
|       | Severe         | 4 (2.84)   | 11 (3.51)   | 15 (3.30)   |         |
|       | GAD-7          | No stress | 60 (43.17)  | 114 (36.42) | 174 (38.50) | 0.468   |
|       | Mild           | 47 (33.81) | 115 (36.74) | 162 (35.84) |         |
|       | Moderate       | 22 (15.83) | 64 (20.45)  | 86 (19.03)  |         |
|       | Severe         | 10 (7.19)  | 20 (6.39)   | 30 (6.64)   |         |
|       | IES-R          | No stress | 83 (59.29)  | 152 (51.70) | 235 (54.15) | 0.374   |
|       | Mild           | 13 (9.29)  | 39 (13.27)  | 52 (11.98)  |         |
|       | Moderate       | 8 (5.71)   | 14 (4.76)   | 22 (5.07)   |         |
|       | Severe stress  | 36 (25.71) | 89 (30.27)  | 125 (28.80) |         |
| MBI_EE| Low            | 48 (33.33) | 90 (28.57)  | 138 (30.07) | 0.430   |
|       | Moderate       | 28 (19.44) | 56 (17.78)  | 84 (18.30)  |         |
|       | High           | 68 (47.22) | 169 (53.65) | 237 (51.63) |         |
| MBI_PA| Low            | 65 (46.76) | 172 (55.48) | 237 (52.78) |         |
|       | Moderate       | 18 (12.95) | 58 (18.71)  | 76 (16.93)  | 0.007   |
|       | High           | 56 (40.29) | 80 (25.81)  | 136 (30.29) |         |
| MBI_DE| Low            | 26 (18.31) | 42 (13.50)  | 68 (15.01)  | 0.153   |
|       | Moderate       | 20 (14.08) | 64 (20.58)  | 84 (18.54)  |         |
|       | High           | 96 (67.61) | 205 (65.92) | 301 (66.45) |         |

Mean ± Std. Error

| Scale | Male     | Female   | Total    | P-value |
|-------|----------|----------|----------|---------|
| PHQ-9 | 6.41 ± 0.50 | 6.72 ± 0.34 | 6.63 ± 0.28 | 0.6110   |
| GAD-7 | 6.05 ± 0.40 | 6.78 ± 0.27 | 6.55 ± 0.22 | 0.1309   |
| IES-R | 22.42±1.71  | 26.26±1.23 | 25.02±1.00 | 0.0734   |
| MBI_EE| 26.22±1.04  | 26.93±0.76 | 28.08±0.62 | 0.0421   |
| MBI_PA| 35.62±1.10  | 39.89±0.64 | 38.57±0.56 | 0.0004   |
| MBI_DE| 14.05±0.60  | 14.01±0.41 | 14.02±0.34 | 0.4802   |
**Figure 1.** Covid-19 related self-reported concerns about risk of infection and impact of pandemic

![COVID-19 related concerns & worries](image)

**Figure 2.** Self-reported emotional impact during Covid-19 pandemic

![Emotional/psychological impact during COVID-19 pandemic](image)
**DISCUSSION**

To our knowledge, this is the first multi-center study to report on the prevalence and correlates of depression, anxiety and burnout in the medical workforce in Greece during the Covid-19 pandemic. The findings revealed high levels of mental health symptoms among healthcare workers during the early phase of the outbreak despite its relatively benign course at the time.

Greece has suffered endemics and epidemics before but has been by and large spared following the most severe pandemic crisis in recent history the 1918 Spanish flu; the SARS 2003 epidemic did not affect Greece while HIV outbreak was confined to a specific subpopulation of injecting drug users [Bonovas and Nikolopoulos, 2012]. Similarly, the impact of the West Nile virus and influenza A (H1N1) was limited [Athanasiou et al. 2010]. Although their psychological impact on the Greek general population was not investigated it was most likely
low though a study of healthcare workers revealed moderately high concern in over half of the sample during the H1N1 outbreak [Goulia et al., 2010]. Nevertheless, the Greek public healthcare system was facing serious challenges at the dawn of the Covid-19 pandemic following more than a decade of economic recession and difficult to contain refugee crisis; hence, levels of resilience and morale amongst HCWs were likely to be already compromised at the outset of this crisis. [Peppou et al., 2020]

Hence prevalence rates in our sample are generally at the higher end of psychological outcomes previously reported among HCWs across different countries and regions though some of these may have experienced considerably higher transmission rates and pressures on healthcare services at the time. Furthermore, our analysis did not demonstrate important gender, age, occupational or regional differences as had been the case in previous studies but underpinned a number of potential predictive or mediating factors. Again, it is important to note, that comparisons between studies have to made with caution given the inherent heterogeneity across studies as different assessment scales were utilized for population screening and different cut offs applied [Pappa et al., 2020b].

Regardless, however, of the criteria applied for case definition, our study adds to the existing evidence regarding the need for early detection and effective treatment not only of the more severe but also the milder clinical mental health symptoms or sub-threshold syndromes in HCWs before they evolve to more complex and enduring psychological reactions.

Depression and Anxiety

Over 50% of participants reported at least mild depressive symptoms; of these 30% were moderate to severe. The proportion of healthcare workers with symptoms of at least mild anxiety were 61.5% with 25% reporting moderate to severe symptoms. Higher levels of fear and perceived stress, more frequent nightmares and flashbacks and lack of protective
equipment and social support were significantly associated with a higher likelihood of exhibiting symptoms of depression. Likewise, higher level of fear and perceived stress, more frequent flashbacks, the presence of Covid-19 symptoms and a higher education level (OR:0.56, p=0.046) were significant predictors of anxiety.

Overall anxiety symptoms were overall higher compared to depression; a finding consistent across most studies to date. Our own rapid review with meta-analysis on 12 studies performed in China and one study performed in Singapore showed similar prevalence rates of depression (22.8%), anxiety (23.2%) and insomnia (38.9%) in HCWs (Pappa et al., 2020a). Pooled prevalence of depression and anxiety were 28% and 33% respectively in a subsequent metanalysis; rates were highest among patients with pre-existing conditions and COVID-19 infection (56% and 55%) and overall similar between healthcare workers and the general public; though, studies from a number of countries such as China, Italy, Turkey, Spain and Iran reported higher-than-pooled prevalence among healthcare workers and the general population [Luo et al., 2020]. Common risk factors included being female and nurse, having lower socioeconomic status, high infection risk, and social isolation and protective factors having sufficient medical resources and protection and up-to-date and accurate information.

Depressive symptoms were ranging between 27.5–50.7%, severe anxiety symptoms were reported in 45% and insomnia symptoms in 34–36% of HCW in the systematic review by Preti et al. [2020]

In our study, the levels of depression and anxiety in HCWs were higher or similar to those reported in the general Greek population around the same period of time, although these may be difficult to compare due to the different methodologies used across studies. Clinical depression was present in 9.3 % and increased anxiety in more than 45% of the sample in a study by Fountoulakis et al. [2020], whereas suicidal thoughts increased in 10.4% and decreased in 4.4%. In another study, a significant proportion reported moderate to severe
depressive symptoms (22.8%), moderate to severe anxiety symptoms (77.4%) or COVID-19-related fear (35.7%) with women scoring altogether significantly higher than men [Parlapani et al., 2020].

A further study conducted in early April, showed that a strong emotional impact of the epidemic was more often observed in women and in those with severe financial difficulties [Skapinakis et al., 2020]. Depressive symptoms were higher in the younger, in students, in those with a stronger emotional impact, in those isolated due to symptoms, and those overexposed to media for COVID-19-related news. Students were also likely to report depression independently of age: major depression was present in 12.43% with 13.46% experiencing severe distress [Patsali et al., 2020]. Risk factors were female sex and a history of self-injury and suicidal attempts.

**Traumatic Stress**

A considerable proportion of HCWs experienced traumatic stress with one third of the sample reporting moderate to severe stress and a total of 45% reporting symptoms above the cut-off for possible Post-Traumatic Stress Disorder. Furthermore, low social support and financial worry were significant predictors of traumatic stress.

The prevalence of traumatic stress observed in this study is at the higher end of rates reported previously. In an earlier online survey involving 270 participants, Greek health care professionals appeared to be moderately stressed from the COVID-19 crisis, with women scoring significantly higher than men on all clinical scales; this was not the case in our sample [Blekas et al., 2020]. Furthermore, criteria for a probable posttraumatic stress disorder diagnosis were met by 16.7% (21.7% of women; 5.1% of men)

A systematic review which included forty-four studies showed that between 11- 73.4% of HCWs experienced PTSD-type symptoms during the latest outbreaks of SARS, MERS, Ebola,
and Influenza A, with symptoms lasting for at least 1–3 years in 10–40%. [Preti et al., 2020]. The vast variation among these results could be explained by differences in contagion rates, pressure and preparedness of health care systems, incidence of mediating factors and access to occupational and psychological support. In addition, risk factors, such as female gender, younger age, occupation, lack of adequate protective equipment, and exposure to infected people, have been found to be associated with higher levels of traumatic stress and PTSD in previous epidemics [Brooks et al., 2020; Rajkumar et al., 2020].

Regarding the COVID-19 outbreak, available studies show a significant impact of COVID-19 trauma and stress-related symptoms in the general population and in patients [Bo et al., 2020; Ren et al., 2020; Wang et al., 2020]. The reported prevalence of clinically relevant traumatic stress in HCWs ranged from 7.4 to 35% [Befante et al., 2020; Chew et al., 2020; Lai et al., 2020; Ren et al., 2020; Wang et al., 2020]. Female age, younger age, occupation, exposure to infected people, poor social support, insomnia and physical symptoms are some common risk factors for traumatic symptoms in HCWs [Chew et al., 2020; Xiao et al., 2020].

A recent meta-analysis showed that PTSD features among HCWs were more frequent in MERS (40.7%) than in SARS (16.7%) and COVID-19 (7.7%) which could relate to the higher mortality rates of MERS [de Pablo et al., 2020]. Similarly, the frequency of PTSD features in HCW exposed to SARS/MERS/COVID-19 appeared lower (20.7%) than in the general population with SARS/MERS infection (32.5%) [Rogers et al., 2020, de Pablo et al., 2020]. Having said that, PTSD symptoms usually have a delayed onset following the traumatic experience, and it may be too early to evaluate the full effects in the case of COVID-19 pandemic as has been the experience from previous epidemics [Chong et al., 2004]. Future studies are needed to evaluate the long-term trajectories of trauma and stress-related symptoms in HCW exposed to COVID-19.
**Burnout**

HCWs recorded particularly high levels of burnout with 65% reporting moderate to high Emotional Exhaustion and 92% scoring high on Depersonalization while Personal Accomplishment was low in 26%, moderate in 24% and high in 49%. According to the regression model, increased levels of perceived stress and flashbacks were significant predictors of all three dimensions. Furthermore, suicidality and concern about the impact of the pandemic on society were significantly associated with emotional exhaustion and high-risk group, worry of self-infection and lack of protective equipment with higher levels of depersonalization. Interestingly, female sex and worrying about infection of friends/family correlated with lower rates of personal accomplishment.

Burnout is already high among physicians in ordinary times (with prevalence rates up to or over 50%) [Rotenstein et al., 2018] and a frequently associated feature during previous epidemics particularly for HCWs working long hours [Kim and Choi, 2016]. During the current pandemic, prevalence of burnout among health professionals has overall attracted less attention compared to other psychological outcomes but a number of studies have confirmed the presence of considerable emotional exhaustion and sense of reduced accomplishment [Morgantini et al., 2020; Elhadi et al., 2020]. Again, the noted variation in reported figures may be explained by socioeconomic and cultural differences alongside differences in preparedness and infrastructure of healthcare systems.

In the study by Giusti et al. [2020], that evaluated the psychological impact of Covid-19 pandemic on HCWs in Italy – one of the harder hit regions during the initial stages of the outbreak - moderate to severe levels of emotional exhaustion were present in 67% and of depersonalisation in 26% of the sample while reduced personal accomplishment was recorded in more than 60% of the sample. In this study, predictors of all the three components of burnout
were long work hours, psychological comorbidities, fear of infection and perceived support by friends. Predictors of both emotional exhaustion and depersonalization were female gender, being a nurse, working in the hospital, being in contact with COVID-19 patients. Interestingly, in our study female gender was only associated with a reduced sense of personal accomplishment as women are more likely to experience higher levels of work–family conflict.

Overall the above results have important implications for both staff wellbeing and the capacity and efficiency of the health care systems. Burnout is associated with physical and psychological long-term negative consequences for physicians and other healthcare professionals, resulting in increased sick leave, absenteeism, reductions in work hours, medical errors, road accidents, various mental health concerns and suicidality [West et al., 2018]. Self-reported suicidal ideation and behavior was low in our sample but physicians are already at an increased risk of suicide compared to the general population and there have been already reports of suicides of health care professionals faced with accumulated psychological pressure and intense fear of dying during this outbreak (Montemurro, 2020). Hence, both organizational solutions and individual-focused interventions are required to support wellbeing and prevent the development of burnout [Restauri et al., 2020].

**Limitations**

The study has some key limitations. It was a cross-sectional online survey involving a convenience, auto-selected sample thus not allowing for causal inferences to be made and limiting our understanding of potential risk factors. The assessment of mental health symptoms was performed using self-reported instruments and may vary from clinical or specialist interviews as reported difficulties may not necessarily translate to a clinical syndrome. The total number of participants and the inclusion of different occupational groups from multiple sites, albeit more representative, introduces greater heterogeneity of the sample and limits the
generalizability of the results. Moreover, longitudinal studies are needed to examine the trajectories of the mental health outcomes including PTSD which can often have a delayed onset.

CONCLUSIONS

Overall, the study results confirmed the potential of this pandemic to adversely affect the psychological well-being of health care workers demonstrating high prevalence rates of depression, anxiety, traumatic stress and burnout among Greek frontline staff. Findings can help to quantify staff support needs and inform tailored interventions under pandemic conditions that enhance resilience and mitigate vulnerability particularly in lights of the high levels of burnout and low morale observed.
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SP and PK designed the study. SP, NA and ZB designed the questionnaire. All authors contributed to data collection. StP, SP and NA performed the statistical analysis. SP, NA and StP created the tables. SP, NS and ES performed the literature search. SP, NA, StP, NS and ES created the first draft of the manuscript. SP created the second draft. SP and PK reviewed the second draft. All authors reviewed and accepted the final form of the manuscript.

Declaration of interests

All authors have nothing to disclose in relation to the submitted work

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