Family Medicine Residents’ Experience During Early Phases of the COVID-19 Pandemic

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Abstract

**Background and Objectives:** Residents have been thrust onto the front lines of the US medical response to COVID-19. This study aimed to quantify and describe the experiences of family medicine residents nationally during the early phases of the pandemic. Specific areas of interest included training received and the residents’ personal sense of safety. The purpose of this study was to look for differences among residents based on geographic location.

**Method:** This May 2020 survey was conducted by the Council of Academic Family Medicine Educational Research Alliance (CERA) of a random sample of 5,000 resident members of the American Academy of Family Physicians (AAFP).

**Results:** The overall response rate for the survey was 5.66% (283/5,000). More than 40% of residents reported having felt in moderate to significant personal danger during the COVID-19 pandemic. Fewer than 20% had been tested for COVID-19 themselves. Among all respondents, 176 (65.7%) of the residents had provided direct patient care for COVID-19-positive patients. Most had been trained on personal protective equipment and the medical aspects of COVID-19, but 16.2% reported no training on how to care for COVID-19 patients. Minority residents, and residents in larger urban areas were less likely to receive timely training.

**Conclusions:** The COVID-19 pandemic has had a major impact on family medicine residents’ medical education and their sense of safety. Regional variations in residents’ educational experiences during the pandemic exist. Training prior to COVID-19 exposure was not universal. In our sample, minority residents were less likely to receive timely training than White residents.

Introduction

The COVID-19 pandemic reshaped health care delivery almost overnight. Because resident physicians provided a large proportion of direct patient care in many health systems, they faced unique burdens as the pandemic unfolded.¹,²

Residency training structures can make rapid change difficult. Evolving information and misinformation, coupled with shortages of medical equipment created challenges and ethical dilemmas for trainees and
Programs struggled with protecting trainees from harm, preparing them to care for patients with COVID, and continuing their education. Many trainees lost valuable months of patient care interactions. Caring for patients without proven treatment options produced existential distress for residents and supervising physicians.

The Council of Academic Family Medicine Educational Research Alliance (CERA) surveyed a national sample of family medicine residents to explore their experiences early in the pandemic.

Methods

This study was part of a CERA omnibus survey approved by the American Academy of Family Physicians (AAFP) Institutional Review Board and conducted in May 2020. CERA methodology has been previously described. A random sample of 5,000 resident members of the AAFP were sent email invitations with a link to the survey. Follow-up emails were sent on days 4 and 10.

We conducted statistical analysis with SPSS software (Version 25, IBM Corp., Armonk, NY). After initial descriptive statistics, we collapsed some categories due to underrepresentation in some groups, to allow bivariate analysis by $\chi^2$. For instance, some regions were combined. An example is the New England and Middle Atlantic regions, which we combined into one region titled “Northeast.” We also performed multivariate analysis using logistic regression.

Results

The response rate was 5.66% (283/5000). Table 1 displays demographic data. Gender, training level, and state were known for all 5,000 residents. Respondents generally resembled the target population on these variables; postgraduate year-1 (PGY1) residents were underrepresented, and PGY3s overrepresented. Women outnumbered men congruent with Association of American Medical Colleges data.

Table 2 summarizes respondents’ early pandemic experiences. Most (65.7%) had provided direct care for COVID-19 patients. Most of these residents had received training, but 16.2% reported receiving no training on caring for COVID-19 patients. More than 40% reported feeling in moderate to significant personal danger.

National regions did not differ significantly in the distribution of gender, race, age, or program type (Table 3). The Northeast region had the smallest percentage of residents (39.5%) receive training before exposure to a COVID-19-positive patient. This was not statistically significantly less than the West North Central region, where 62.1% of residents received training before seeing their first positive case ($P=.06$), but it is a noteworthy difference. Comparing those same two regions on the amount of personal danger felt shows that 61.1% of residents in the Northeast felt moderate or significant fear for their personal safety, compared to 29.6% in the West North Central region ($P=.01$).

Few residents (13%) reported that their program did not allow them to see COVID-19 patients. Another 26% reported that caring for COVID-19 patients was strictly voluntary. Most respondents felt that the pandemic had a negative impact on their education.

Table 4 summarizes data for those residents who had cared for COVID-19-positive patients. More than half reported never having received training or only receiving training after exposure to their first positive patient. Over half reported having felt in moderate to significant personal danger.

Logistic regression modeling (Table 5) revealed that after controlling for program type, US versus international medical graduate status, age, postgraduate year level, region of the country, and gender, minority residents and residents practicing in larger urban areas were less likely to have received training before caring for their first
COVID-19 positive patient.

A separate logistic regression model evaluated variables associated with moderate to significant fear of personal danger among those residents that had cared for COVID-19 patients. After controlling for multiple variables, the only factor associated with reduced fear was having received training before care for their first COVID-19 patient (AOR=0.22, 95% CI=0.13-0.57, P=.001).

Conclusions

A significant number of family medicine residents provided care for COVID-19 patients. We know from other reports that family medicine was part of the pandemic response in all patient care environments.\textsuperscript{10,11} This underscores the need for family medicine to maintain a broad-based educational curriculum.

For learners, the level of impact of the pandemic on their education has been immense. COVID-19 has had a formative impact on all current medical learners, with unpredictable long-term implications for this cohort that should be tracked. For residency programs, the pandemic presented a flood of novel challenges with no clear best response.\textsuperscript{12} More than 10% of programs did not allow residents to care for COVID-19 positive patients. It is possible that factors such as a lack of PPE were the rationale for such decisions. Additional research of the rationale behind these variations would likely reveal significant innovativeness.\textsuperscript{13}

In mid-March 2020, the Accreditation Council for Graduate Medical Education established that residents should not take care of known or suspected COVID-19 positive patients unless provided with proper PPE and training.\textsuperscript{14} Our data suggest that this did not occur in a surprisingly high percentage of cases. Residents in larger cities may have been exposed to positive patients earlier, without enough time for proper training. Family medicine residents of color were less likely to receive proper training before being exposed COVID-19 positive patients. This finding was still highly statistically significant after controlling for numerous other variables. One possibility is that residents of color are more likely to train at institutions with fewer resources.\textsuperscript{15} However, systematic racism in medical education must be included as a possible factor.\textsuperscript{16}

This study has some weaknesses. The response rate was low. Surveys are always subject to recall bias. It is also important to note that the data were collected during a brief period of time in May 2020. At this point in the pandemic, only some areas of the West Coast and New England had experienced intense waves of COVID-19 cases. Many other areas of the country had been relatively spared at that time. The same residents might answer some of these questions differently now.

The low response rate, while probably not surprising for resident research, is another clear weakness of this study. The respondents were also skewed towards upper-level residents. Given that PGY1s often perform a disproportionate amount of the direct patient interaction with hospitalized patients, the response rate among the most highly-involved residents is even lower and limits the generalizability of these findings.

Future research should evaluate the long-term psychological impact on learners who cared for COVID-19-positive patients. Future investigation should also explore racial inequities in medical education, and approaches to eliminating those inequities. Systematic evaluation of programs’ responses to the pandemic, and how those differences impacted educational outcomes could lead to a more uniform educational response in future disasters.

Tables and Figures
Table 1: Demographic Data of Respondents. Known Demographic Data of the Entire 5,000 Residents Sample Is Also Represented

| Variable                          | Respondents n=283 (%) | Entire Pool N=5,000 (%) |
|-----------------------------------|-----------------------|------------------------|
| **Program Type (n=282)**          |                       |                        |
| University based                  | 50 (17.7)             |                        |
| Community based, university affiliated | 138 (48.9)           |                        |
| Community based, not university affiliated | 87 (30.9)            |                        |
| Military                          | 6 (2.1)               |                        |
| Other                             | 1 (0.4)               |                        |
| **Region (n=277)**                |                       |                        |
| New England (NH, MA, ME, VT, RI, or CT) | 6 (2.2)              | 141 (2.8)              |
| Middle Atlantic (NY, PA, or NJ)   | 35 (12.6)             | 743 (14.9)             |
| South Atlantic (PR, FL, GA, SC, NC, VA, DC, WV, DE, or MD) | 45 (16.2)            | 863 (17.3)             |
| East South Central (KY, TN, MS, or AL) | 12 (4.3)             | 231 (4.6)              |
| East North Central (WI, MI, OH, IN, or IL) | 51 (18.4)            | 949 (19.0)             |
| West South Central (OK, AR, LA, or TX) | 28 (10.1)            | 554 (11.1)             |
| West North Central (ND, MN, SD, IA, NE, KS, or MO) | 29 (10.5)            | 366 (7.3)              |
| Mountain (MT, ID, WY, NV, UT, AZ, CO, or NM) | 29 (10.5)            | 358 (7.1)              |
| Pacific (WA, OR, CA, AK, or HI)   | 42 (15.2)             | 786 (15.7)             |
| **City Size (n=282)**             |                       |                        |
| Less than 30,000                  | 22 (7.8)              |                        |
| 30,001 to 75,000                 | 39 (13.8)             |                        |
| 75,001 to 150,000                | 51 (18.0)             |                        |
| 150,001 to 500,000               | 79 (27.9)             |                        |
| 500,001 to 1,000,000             | 39 (13.8)             |                        |
| Over 1,000,000                   | 52 (18.4)             |                        |
| **Training Level (n=282)**        |                       |                        |
| PGY-1                             | 65 (23.0)             | 1,647 (32.9)           |
| PGY-2                             | 92 (32.6)             | 1,677 (33.5)           |
| PGY-3                             | 125 (43.9)            | 1,651 (33.0)           |
| PGY-4                             | 1 (0.4)               |                        |
| Other                             | 0 (0.0)               | 25 (0.5)               |
| **Program Size (n=281)**          |                       |                        |
| <19                               | 107 (38.1)            |                        |
| 19-31                             | 120 (42.7)            |                        |
| >31                               | 54 (19.2)             |                        |
| **Age in Years (n=281)**          |                       |                        |
| <25                               | 3 (1.1)               |                        |
| 25-29                             | 86 (30.6)             |                        |
| 30-34                             | 133 (47.3)            |                        |
| 35-39                             | 39 (13.9)             |                        |
|          |        |        |
|----------|--------|--------|
| 40-44    | 8 (2.8)|        |
| >44      | 12 (4.3)|        |

**Marital Status (n=280)**

|                      |        |        |
|----------------------|--------|--------|
| Single               | 96 (34.3)|        |
| Married              | 152 (54.3)|        |
| Single with a long-term partner | 32 (11.4)|        |

**Children (n=282)**

|      |        |        |
|------|--------|--------|
| No   | 191 (67.7)|        |
| Yes  | 91 (32.3)|        |

**Gender (n=274)**

|                  |        |        |
|------------------|--------|--------|
| Male             | 112 (40.9)| 1,749 (35.0)|
| Female           | 158 (57.7)| 2,057 (41.1)|
| Transgender male | 1 (0.4)| 1 (0.0)|
| Transgender female | 1 (0.4)| 1 (0.0)|
| Preferred not to answer | 2 (0.7)| 1,192 (23.8)|

**Race (n=272)**

|                              |        |        |
|------------------------------|--------|--------|
| American Indian or Native Alaskan | 5 (1.8)|        |
| Asian                         | 33 (12.1)|        |
| African American              | 23 (8.5)|        |
| White                         | 186 (68.4)|        |
| Other                         | 13 (4.8)|        |
| Preferred not to answer       | 12 (4.4)|        |

**Medical School (n=273)**

|                              |        |        |
|------------------------------|--------|--------|
| US medical graduate          | 210 (76.9)|        |
| International medical graduate | 63 (23.1)|        |
### Table 2: Resident Experiences During the Early Phases of the COVID-19 Pandemic

| Question and Responses for All Respondents (Total n=283) | n (%) |
|----------------------------------------------------------|-------|
| Have Cared for COVID-19-Positive Patients (n=268)        |       |
| No                                                       | 92 (34.3) |
| Yes                                                      | 176 (65.7) |

| Impact of COVID-19 Pandemic on Medical Training (n=259) |       |
|----------------------------------------------------------|-------|
| Completely, in a negative direction                       | 52 (20.1) |
| Moderately, in a negative direction                       | 121 (46.7) |
| Minimally, in a negative direction                        | 33 (12.7) |
| No impact                                                 | 9 (3.5) |
| Minimally, in a positive direction                        | 9 (3.5) |
| Moderately, in a positive direction                       | 32 (12.4) |
| Completely, in a positive direction                       | 3 (1.2) |

| Had Been Tested for COVID-19 (n=262)                      |       |
|-----------------------------------------------------------|-------|
| No                                                        | 211 (80.5) |
| Yes                                                       | 51 (19.5) |

| Type of Training for Direct Care of Patients With COVID-19 (n=266) |       |
|---------------------------------------------------------------------|-------|
| No training on caring for patients with COVID-19                   | 43 (16.2) |
| Training on PPE only                                               | 30 (11.3) |
| Training on the medical aspects of COVID-19 only                   | 16 (6.0) |
| Training on both                                                   | 177 (66.5) |

| Program Expectations Regarding Residents Caring for COVID-19-Positive Patients (n=270) |       |
|--------------------------------------------------------------------------------------------|-------|
| Not allowed                                                                                  | 35 (13.0) |
| Strictly voluntary with no extra pay                                                         | 33 (25.2) |
| Strictly voluntary with extra pay                                                            | 3 (1.1) |
| Required with no extra pay                                                                  | 195 (72.2) |
| Required with extra pay                                                                     | 4 (1.5) |

| Extent of Personal Danger Felt During the COVID-19 Pandemic (n=262) |       |
|---------------------------------------------------------------------|-------|
| None                                                                | 19 (7.3) |
| Minimal                                                             | 126 (48.1) |
| Moderate                                                            | 82 (31.3) |
| Significant                                                         | 35 (13.4) |
Table 3: Findings by Region of the United States

| Regional Differences Among Resident Who Had Cared for COVID-19-Positive Patients* (Total n=283) | NE    | SA    | SC    | ENC   | WNC   | M     | P     | P Value |
|-------------------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|-------|---------|
| Residents at university-based or university-affiliated programs                               | 65.9% | 66.7% | 60.8% | 75.0% | 89.7% | 58.6% | 59.5% | .09     |
| International medical graduates                                                               | 26.3% | 14.0% | 40.8% | 35.9% | 10.3% | 3.6%  | 16.7% | <.01    |
| White race                                                                                     | 60.5% | 67.4% | 86.7% | 71.8% | 75.0% | 74.1% | 65.1% | .20     |
| Female                                                                                         | 63.2% | 47.6% | 58.3% | 66.7% | 62.1% | 53.6% | 61.0% | .68     |
| Felt COVID-19 had negatively impacted their medical training                                   | 72.2% | 82.5% | 83.3% | 81.1% | 96.3% | 73.1% | 75.0% | .25     |
| Received training before contact with their first COVID-19-positive patient                   | 39.5% | 51.2% | 54.2% | 50.0% | 62.1% | 44.4% | 42.9% | .57     |
| Had felt moderate or significant personal danger                                              | 61.1% | 35.0% | 47.9% | 41.0% | 29.6% | 57.7% | 41.5% | .11     |

Regions:
NE: Northeast (NH, MA, ME, VT, RI, CT, NY, PA, or NJ)
SA: South Atlantic (PR, FL, GA, SC, NC, VA, DC, WV, DE, or MD)
SC: South Central (KY, TN, MS, AL, OK, AR, LA, or TX)
ENC: East North Central (WI, MI, OH, IN, or IL)
WNC: West North Central (ND, MN, SD, IA, NE, KS, or MO)
M: Mountain (MT, ID, WY, NV, UT, AZ, CO, or NM)
P: Pacific (WA, OR, CA, AK, or HI)
| Family Medicine Residents Who Had Cared for COVID-19-Positive Patients (Total n=176) | n (%) |
|---|---|
| **Program Type (n=176)** |  |
| University based or university affiliated | 116 (65.9) |
| Not university affiliated, military, or other | 60 (34.1) |
| **Training Level (n=176)** |  |
| PGY-1 | 40 (22.7) |
| PGY-2 | 64 (36.4) |
| PGY-3 or 4 | 72 (40.9) |
| **Gender (n= 173)** |  |
| Male | 74 (42.8) |
| Female | 99 (57.2) |
| **Race (n=166)** |  |
| White | 120 (72.3) |
| All minorities | 46 (27.7) |
| **Region (n=173)** |  |
| Northeast (NH, MA, ME, VT, RI, CT, NY, PA, or NJ) | 28 (16.2) |
| South Atlantic (PR, FL, GA, SC, NC, VA, DC, WV, DE, or MD) | 22 (12.7) |
| South Central (KY, TN, MS, AL, OK, AR, LA, or TX) | 29 (16.8) |
| East North Central (WI, MI, OH, IN, or IL) | 26 (15.0) |
| West North Central (ND, MN, SD, IA, NE, KS, or MO) | 18 (10.4) |
| Mountain (MT, ID, WY, NV, UT, AZ, CO, or NM) | 21 (12.1) |
| Pacific (WA, OR, CA, AK, or HI) | 29 (16.8) |
| **Had Been Tested for COVID-19 (n=176)** |  |
| No | 131 (76.2) |
| Yes | 41 (23.8) |
| **Impact of COVID-19 Pandemic on Medical Training (n=176)** |  |
| Negative | 132 (78.1) |
| Neutral or positive | 37 (21.9) |
| **Extent of Personal Danger Felt During the COVID-19 Pandemic (n=172)** |  |
| None or minimal | 80 (46.5) |
| Moderate or significant | 92 (53.5) |
| **Type of Training for Direct Care of Patients With COVID-19 (n=157)** |  |
| Training on PPE only | 22 (14.0) |
| Training on the medical aspects of COVID-19 | 10 (6.4) |
| Training on both | 125 (79.6) |
| **Timing of Training (n=176)** |  |
| No training or only after first contact with first COVID-19-positive patient | 101 (57.4) |
| Training before contact with first COVID-19-positive patient | 75 (42.6) |
Table 5: Logistic Regression Model of Having Received Training Before Caring for First COVID-19-Positive Patient

| Variable                                      | AOR  | 95% CI     | P Value |
|-----------------------------------------------|------|------------|---------|
| Program type (university or university-affiliated versus all other) | 0.76 | 0.38-1.55  | .46     |
| Medical school (US versus international)      | 0.86 | 0.39 - 1.93| .72     |
| Race (all minorities versus White)            | 0.41 | 0.19 - 0.91| .03     |
| Age (30 years or older versus under 30 years) | 1.01 | 0.50 - 2.05| .97     |
| PGY level                                     | 0.89 | 0.58 - 1.36| .58     |
| Gender (male versus female)                   | 1.04 | 0.53 - 2.02| .92     |
| Region                                        | 1.12 | 0.98 - 1.28| .11     |
| City size (over 150,000)                      | 0.49 | 0.25 - 0.96| .04     |

Abbreviation: AOR, adjusted odds ration, adjusted for other variables in the model.

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