Evaluation of the experiences and needs of users of a drug information resources website

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APPENDIX

Questionnaire

Question 1: Consent

By clicking on the “Agree” button below, I consent to participate in this survey. I am aware that I am free to withdraw from the survey at any time up until I submit my responses to the survey.

- Agree
- Do not agree (When chosen, survey does not proceed, and a closing screen thanks them for their interest in the Drug Information Resources [DIR] website)

Question 2: I am a/an: (select all that apply)

- Student
- Health care professional
- Faculty member
- Librarian
- Other, please specify: ___________

Question 3 (Branch when “Student” was selected in Q2): Please indicate what type of student you are:

- Undergraduate, please specify your area of study: _________________________
- Health care professional program, please specify your area of study: __________
- Graduate/postgraduate studies, please specify your area of study: ___________

Question 4 (Branch when “Health care professional” was selected in Q2): Please indicate your field of practice.

- Pharmacy
- Medicine
- Nursing
- Other, please specify your field of practice: ___________

Question 5: Which device(s) do you use to access the DIR? (select all that apply)

- Desktop computer
- Laptop or netbook
- Mobile phone or smartphone
- Tablet
- Other, please specify: ___________

Question 6: Are you located in Canada?

- Yes (break out to provinces)
  - Question 7: Which province are you located in? ___________
- No; please specify your country: ___________

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Question 8: On average, how often do you use the following for seeking drug information:

|                                      | Daily | Weekly | Monthly | Every few months | Yearly | Never |
|--------------------------------------|-------|--------|---------|------------------|--------|-------|
| Internet                             |       |        |         |                  |        |       |
| Wikipedia                            |       |        |         |                  |        |       |
| Ask a colleague                      |       |        |         |                  |        |       |
| University or library resources      |       |        |         |                  |        |       |
| (excluding DIR)                      |       |        |         |                  |        |       |
| DIR website                          |       |        |         |                  |        |       |

Question 9: When do you use DIR? (select all that apply)
- When I require an urgent answer (i.e., within 20 minutes)
- When I require an immediate answer (i.e., within 1 day)
- When I require a non-immediate answer (i.e., greater than 1 day)
- When I am searching an area of interest, without a specific clinical question or time frame
- Other, please specify: ______________

Question 10: How much time can you/are you willing to spend on trying to find the answer to a clinical question on DIR before trying another resource?
- Less than 10 minutes
- 10 to 20 minutes
- 20 to 30 minutes
- More than 30 minutes

Question 11: How did you learn about the DIR website? (select all that apply)
- From an instructor/professor
- Suggested by a colleague, classmate, or friend
- Linked from another website
  - Question 12: Which website linked or directed you to DIR? ______________
- Web search (e.g., Google search)
- Other, please specify: ______________
Question 13: Please indicate your agreement with the following statements regarding DIR.

| Statement                                                                 | Strongly agree | Agree | Uncertain | Disagree | Strongly disagree | NA |
|---------------------------------------------------------------------------|----------------|-------|-----------|----------|-------------------|----|
| The website is easy to use upon my first visit                           |                |       |           |          |                   |    |
| The website is visually appealing                                        |                |       |           |          |                   |    |
| Information is clearly organized on the website                          |                |       |           |          |                   |    |
| Topic pages (e.g., Compounding) are well designed                        |                |       |           |          |                   |    |
| Terminology used in the website is clear                                 |                |       |           |          |                   |    |
| Content on the website met my expectations                               |                |       |           |          |                   |    |
| I found the website cumbersome to use                                    |                |       |           |          |                   |    |
| I am able to find the information I need easily on this site             |                |       |           |          |                   |    |
| Clicking on the links takes me to what I expect                          |                |       |           |          |                   |    |
| I would use this website in the future                                   |                |       |           |          |                   |    |
| Overall, the website is easy to use                                      |                |       |           |          |                   |    |

Question 14: How do you plan to use the information you found on the DIR website? (select all that apply)
- General information
- Patient/health care recommendations
- Review resources to purchase
- Review resources for inclusion in course syllabi
- To complete school assignments/tasks
- Other, please specify: ______________
Question 15: How often do you carry out the following actions as a result of obtaining clinical information from DIR?

| Action                                                                 | Daily | Weekly | Monthly | Every few months | Yearly | Never | NA |
|------------------------------------------------------------------------|-------|--------|---------|------------------|--------|-------|----|
| Change or recommend a change in a patient’s medication(s)              |       |        |         |                  |        |       |    |
| Print out information for a patient or recommend a website to a patient |       |        |         |                  |        |       |    |
| Recommend a behaviour modification or change of habits (e.g., lifestyle) to a patient |       |        |         |                  |        |       |    |
| Modify or recommend a modification to a patient’s treatment/therapy    |       |        |         |                  |        |       |    |
| Request or recommend further tests or a referral                       |       |        |         |                  |        |       |    |
| Request more information about a product or medication                 |       |        |         |                  |        |       |    |
| Conduct further research using other resources                         |       |        |         |                  |        |       |    |

Question 16: While utilizing DIR, did you find the information and/or resource that you needed?
- Yes
- No
  - Question 17: If your need was not met by DIR, what other resource(s) did you use?
    _________

Question 18: What are the greatest strengths of the DIR website?

Question 19: What new content or features would you like to see added to DIR in the future?
Question 20: Do you have any other suggestions for ways to improve the DIR website?

Question 21: Would you recommend the DIR site to others?
○ Yes
○ No

Please explain why or why not?

Question 22: Thank you for taking the time to complete this questionnaire. Please feel free to make any additional comments: