End-of-life quality metrics among medicare decedents at minority-serving cancer centers: A retrospective study

Garrett T. Wasp1,2 | Shama S. Alam3 | Gabriel A. Brooks1,2,3 | Inas S. Khayal3,4 | Nirav S. Kapadia1,2,3 | Donald Q. Carmichael3 | Andrea M. Austin3 | Amber E. Barnato1,2,3

1Department of Medicine, Geisel School of Medicine, Hanover, NH, USA
2Norris Cotton Cancer Center at Dartmouth-Hitchcock Medical Center, Lebanon, NH, USA
3The Dartmouth Institute, Geisel School of Medicine at Dartmouth, Lebanon, NH, USA
4Thayer School of Engineering, Dartmouth College, Hanover, NH, USA

Correspondence
Garrett T. Wasp, Rubin 4th floor, One Medical Center Drive, Lebanon, NH 03756, USA.
Email: garrett.t.wasp@hitchcock.org

Funding information
This work was supported by American Cancer Society Grant number RSG-18-017-01-CPHPS.

Abstract

**Background:** We calculated the performance of National Cancer Institute (NCI)/National Comprehensive Cancer Network (NCCN) cancer centers’ end-of-life (EOL) quality metrics among minority and white decedents to explore center-attributable sources of EOL disparities.

**Methods:** We conducted a retrospective cohort study of Medicare beneficiaries with poor-prognosis cancers who died between April 1, 2016 and December 31, 2016 and had any inpatient services in the last 6 months of life. We attributed patients’ EOL treatment to the center at which they received the preponderance of EOL inpatient services and calculated eight risk-adjusted metrics of EOL quality (hospice admission ≤3 days before death; chemotherapy last 14 days of life; ≥2 emergency department (ED) visits; intensive care unit (ICU) admission; or life-sustaining treatment last 30 days; hospice referral; palliative care; advance care planning last 6 months).

We compared performance between patients across and within centers.

**Results:** Among 126,434 patients, 10,119 received treatment at one of 54 NCI/NCCN centers. In aggregate, performance was worse among minorities for ED visits (10.3% vs 7.4%, \( P < .01 \)), ICU admissions (32.9% vs 30.4%, \( P = .03 \)), no hospice referral (39.5% vs 37.0%, \( P = .03 \)), and life-sustaining treatments (19.4% vs 16.2%, \( P < .01 \)). Despite high within-center correlation for minority and white metrics (0.61-0.79; \( P < .01 \)), five metrics demonstrated worse performance as the concentration of minorities increased: ED visits (\( P = .03 \)), ICU admission (\( P < .01 \)), no hospice referral (\( P < .01 \)), and life-sustaining treatments (\( P < .01 \)).

**Conclusion:** EOL quality metrics vary across NCI/NCCN centers. Within center, care was similar for minority and white patients. Minority-serving centers had worse performance on many metrics.

**KEYWORDS**
cancer, end-of-life quality, minority, treatment intensity
1 | INTRODUCTION

The Institute of Medicine has identified increasingly aggressive, burdensome, and expensive end-of-life treatment as a major public health problem.1 The National Quality Forum (NQF) endorses five quality metrics relating to aggressive end-of-life treatment in patients with cancer, including receipt of chemotherapy in the last 14 days of life, more than one ED visit in the last 30 days of life, any ICU admission in the last 30 days of life, and late or no hospice.2 These end-of-life treatment intensity metrics vary by more than twofold across major academic centers.3,4 Racial and ethnic minority groups are more likely to receive aggressive treatment,5-7 potentially in disproportion to their preferences.8,9 Some of this is attributable to receipt of treatment at centers with systematically higher end-of-life intensity.8,10

While these end-of-life treatment intensity metrics are widely recognized surrogates for end-of-life quality, other interventions, like palliative care, have been shown to improve end-of-life quality and promote less aggressive end-of-life care for patients with advanced cancer.11,12 Additionally, advance care planning—the process by which people express their values and priorities for future medical care, including treatments they might wish to receive if they are near the end-of-life—has also been associated with improved end-of-life quality of care.13 As compared to the NQF metrics, relatively little is known about utilization of palliative care services and advance care planning for advanced cancer patients.

Our objective was to assess racial differences in performance on end-of-life quality metrics among NCI-designated and/or NCCN-affiliated cancer centers. We focused on NCI/NCCN centers because they set national standards for high quality care. Specifically, we sought to profile cancer centers’ minority and white-specific end-of-life quality metrics and to test whether minority-serving cancer centers had systematically lower end-of-life quality metrics.

2 | METHODS

We conducted a retrospective study of decedents following previously developed methods,4,14 enhanced using Part D chemotherapy prescriptions, palliative care codes, and advance care planning codes. We summarize these methods below.

2.1 | Data

We used a 100% sample of Medicare fee-for-service beneficiaries drawn from 2015 to 2016 Centers for Medicare and Medicaid Services (CMS) files, including: (a) the Master Beneficiary Summary file, (b) the Medicare Provider Analysis and Review (MedPAR) file, (c) Physician/Supplier Carrier file, (d) the Outpatient file, (e) the Hospice file. We used a 40% subsample of these FFS beneficiaries drawn from: (f) Drug coverage/Part D files.

2.2 | Cohort definition

We identified Medicare fee-for-service beneficiaries with poor prognosis cancers who died between April 1, 2016 and December 31, 2016 between the ages 66 and 99 for whom we had complete look-back data between October 1, 2015 and March 31, 2016. We defined the study period as October 2015-December 2016 to allow for uniform definitions of diagnosis and treatment using the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM). The lookback period was used to identify comorbidities for risk-adjustment.15 The purpose of identifying patients with poor prognosis cancers was to specify a decedent cohort where deaths were likely to be attributable to cancer. We defined poor prognosis cancers using the method of Iezzoni and colleagues,15 as done in a prior study,4 which identifies conditions with a high risk of near-term death. Briefly, this method identifies patients with metastatic cancers (as identified through diagnosis codes for secondary malignant neoplasms) as well as patients with primary cancers that are associated with high mortality risk regardless of cancer stage (eg pancreatic cancer and acute myeloid leukemia). Since the taxonomy for poor prognosis cancers was originally defined using the International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM),8,15 we used General Equivalence Mapping (GEM) to map them in the ICD-10 system (See Appendix A).16 Additionally, we used a modification of the Agency for Healthcare Research and Quality (AHRQ) Clinical Classifications Software (CCS) approach to group cancers.15 We tested the validity of the ICD-9 to ICD-10 mapping by comparing case volumes in 2014-2016.17 Lastly, in light of CMS suppression rules, we pooled heterogeneous race and ethnicity categories (Hispanic, black, Asian, and other) into a single minority group.

2.3 | Hospital assignment

Beneficiaries with at least two outpatient oncologist visits or at least one hospital admission for cancer in the last 6 months of life were included in state and hospital referral region measure calculations (data not included in this report; see Dartmouthatlas.org for downloadable data). Only beneficiaries with at least one admission for cancer in the last 6 months of life were attributed to a particular hospital for hospital measure calculations.15,18 We attributed the patient’s medical care to the hospital providing the preponderance of
cancer care hospitalizations in the last 6 months of life. We
defined cancer care hospitalizations as those with a primary
diagnosis of cancer or a secondary diagnosis of poor-progno-
sis cancer.15

We obtained hospital characteristics from the 2015-
2016 Medicare Provider of Services File. We categorized
hospitals into three, mutually exclusive groups based on
their membership status as of December 31, 2017: NCI-
designated comprehensive cancer center and/or NCCN-
affiliated cancer centers (n = 54, hereafter referred to as
“NCI/NCCN cancer centers”); other academic medical cen-
ters (n = 118); and community hospitals (n = 2,002).19,20

For cancer centers with multiple satellite affiliates (eg
Mayo Clinic, Dana-Farber Cancer Institute, etc), we an-
alyzed each geographically unique institution separately.
We further stratified NCI/NCCN cancer centers into three
groups based on the proportion of minority decedents
served: low, defined as <15% minority-serving (n = 20),
medium, 15%-30% minority-serving (n = 18), and high,
whose decedent population was more than 30% minorities
(n = 15).

2.4 | End-of-life care and quality metrics

We calculated NQF-endorsed end-of-life cancer care qual-

ty metrics including: (a) receipt of chemotherapy in the last
14 days of life (NQF #0210), (b) more than one ED visit in
the last 30 days of life (NQF #0211), (c) ICU admission in
the last 30 days of life (NQF #0213), (d) nonreferral to hos-
pice (NQF #0215), or (e) late (NQF #0216) referral to hos-
pice, defined as within 3 days of death. In addition to these
5 metrics, we calculated: (f) life-sustaining treatment rates
in the last 30 days of life (eg, mechanical ventilation, hemo-
dialysis, feeding tubes, or cardio-pulmonary resuscitation);
(g) palliative care claims in the last 6 months of life (ICD-
10 diagnosis codes Z51.5, V66.7); and (h) advance care
planning claims in the last 6 months of life (billing codes
G9054, S0257, 99 497, and 99 498). We identified chemo-
therapy administration using claims and event records from
the carrier, outpatient, Part D (40% sample), and MEDPAR
files. We used Healthcare Common Procedure Coding
System (HCPCS) codes to identify use of chemotherapy
drugs in the carrier, outpatient, and MEDPAR files, and
we used NDC codes to identify chemotherapy prescription
fills in the Part D event file (see HCPCS and NDC code
lists in Appendix C,D respectively). In addition, we identi-
fied chemotherapy administration using the ICD10-CM
diagnosis codes Z51.11 and Z51.12 (carrier, outpatient,
and MEDPAR files), the ICD10 procedure code 3E0330S
(MEDPAR file), and revenue center codes 0331, 0332,
and 0335 (MEDPAR file). We identified ED visits from
the outpatient claims (not resulting in an admission), ICU
admission from MedPAR claims, hospice use and length of
stay from the hospice claims, life-sustaining treatment use
using ICD-10 CM/PCS in MedPAR and the HCPCS in the
Carrier claims, and palliative care and advance care plan-
ing visits using HCPCS in the Carrier claims (by any bill-
ing provider, not just specialty palliative care providers).
A description of the codes used to classify end-of-life health
care use is provided in Appendix E.

2.5 | Statistical analysis

We summarized cohort characteristics and calculated age,
gender, race, and comorbidity-adjusted proportions and
95% confidence intervals (CIs) for the eight end-of-life
quality metrics by hospital type (NCI/NCCN, academic
medical center, community). We calculated quality metrics
for all decedents, then separately for minority and white
decedents. The magnitude of variation for each end-of-
life quality measure among the NCI/NCCN centers was
calculated by dividing the highest value by the lowest,
nonzero, value. For race-specific end-of-life quality met-
rics we did not include race as a risk-adjuster. Following
the Dartmouth Atlas algorithm,3 comorbidity adjustment
included: CCS defined cancers of the lung, hematologi-

cal and vague types21; hospital type, using NCI or NCCN
designation as the reference; and Iezzoni chronic condi-
tions,15 chronic pulmonary disease, coronary artery dis-
ease, congestive heart failure, peripheral vascular disease,
severe chronic liver disease, diabetes w/end organ damage,
chronic renal failure, and dementia.

For hospitals with at least 11 decedents (per CMS sup-
pression rules), we calculated age, gender, race (when
appropriate), and comorbidity-adjusted proportions and
95% CIs for each measure among all decedents assigned
to the hospital and then separately for minority and white
decedents.

For NCI/NCCN centers, we then conducted within- and
across-center comparisons for each measure. Within centers
we explored the correlation between minority and white-spe-
cific rates for the end-of-life metrics using Pearson correla-
tion coefficients and mean differences using Chi-square tests.
We restricted within-center comparisons to metrics with suf-
cient sample size (ie, with at least 11 minority decedents)
to calculate a minority-specific rate in at least ten centers.
Across centers we explored the relationship between the
concentration of minorities and performance on end-of-
life quality metrics. Specifically, we conducted a one-sided
Cochran-Armitage test for trend from low to high minority serving; for palliative
TABLE 1  Characteristics of Medicare fee-for-service beneficiaries 66 years of age or older who died with poor-prognosis cancera in 2016, by hospital type

| Variable | All hospitals (n = 2,174) | NCI or NCCN cancer centers (n = 54) | Academic medical centers (n = 118) | Community hospitals (n = 2002) |
|----------|--------------------------|--------------------------------------|----------------------------------|-------------------------------|
| Number of decedents, n (% row) | 126 434 (100) | 10 119 (8.0) | 11 706 (9.3) | 104 609 (82.7) |
| Non-Hispanic white n, (% column) | 104 414 (82.6) | 7964 (78.7) | 8860 (75.7) | 87 590 (83.7) |
| Minorityb | 22 020 (17.4) | 2155 (21.3) | 2846 (24.3) | 17 019 (16.3) |
| Black | 11 989 (9.5) | 1124 (11.1) | 1833 (15.7) | 9032 (8.6) |
| Asian | 2582 (2.0) | 348 (3.4) | 246 (2.1) | 1988 (1.9) |
| Hispanic | 5220 (4.1) | 442 (4.4) | 536 (4.6) | 4242 (4.1) |
| Other | 2229 (1.8) | 241 (2.4) | 231 (2.0) | 1757 (1.7) |
| Age, mean (SD) | 77.8 (7.7) | 75.7 (7.1) | 77.4 (7.8) | 78.1 (7.7) |
| Female gender, n (% column) | 60 190 (47.6) | 4668 (46.1) | 5697 (48.7) | 49 825 (47.6) |
| Dual Full eligible any month in the last 6 months, n (% column) | 17 598 (13.9) | 1192 (11.8) | 2160 (18.5) | 14 246 (13.6) |
| Cancer type, n (% column) | | | | |
| Bronchus, Lung | 32 926 (26.0) | 1671 (16.5) | 2586 (22.1) | 28 669 (27.4) |
| Hematologic malignancies | 13 706 (10.8) | 1416 (14.0) | 1285 (11.0) | 11 005 (10.5) |
| Vague, other unspecified | 11 661 (9.2) | 833 (8.2) | 1047 (8.9) | 9781 (9.4) |
| Pancreas | 8746 (6.9) | 788 (7.8) | 922 (7.9) | 7036 (6.7) |
| Colon/Rectum | 8409 (6.7) | 514 (5.1) | 751 (6.4) | 7144 (6.8) |
| Comorbiditiesc, mean (SD) | 7.16 (2.7) | 7.04 (2.6) | 7.23 (2.8) | 7.16 (2.7) |

Abbreviation: SD, standard deviation.

aAppendix A.
bWe pooled racial and ethnic groups to achieve sufficient sample size to address CMS suppression rules.
cElixhauser comorbidity count.

FIGURE 1  Geographic distribution, size, and minority concentration of NCI/NCCI cancer centers. Each bubble is a cancer center. The size of the bubble is proportionate to the total number of decedents assigned to the cancer center in 2016 and the shading of the bubble is proportionate to the concentration of minorities (low: <15%; medium: 15%-30%; and high: >30%). For an interactive version of this figure, visit [Dartmouth Atlas URL TBD]. [NCI – National Cancer Institute; NCCN – National Comprehensive Cancer Network]
### TABLE 2  
Adjusted end of life treatment intensity among white and minority patients who died with poor-prognosis cancers in 2016, by hospital type

| Variable | All hospitals (n = 2,174) | Community hospitals (n = 2,002) | Academic medical centers (n = 118) | NCI or NCCN cancer centers (n = 54) | NCI or NCCN minority vs white P-value |
|--------------------------|--------------------------|-------------------------------|-----------------------------------|-----------------------------------|--------------------------------------|
| Receipt of infusion chemotherapy<sup>d</sup> last 14 d, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 3.9 (3.7 - 4.2) | 4.0 (3.8 - 4.3) | 3.0<sup>e</sup> | 4.0<sup>e</sup> | .07 |
| Minority | 3.5 (3.0-4.0) | 3.6 (3.0-4.3) | 2.8<sup>e</sup> | 3.3<sup>e</sup> |                                      |
| White | 4.0 (3.8-4.3) | 4.1 (3.8-4.4) | 3.0 (2.3-3.9) | 4.2 (3.3-5.4) |                                      |
| Receipt of infusion or oral chemotherapy<sup>d</sup> last 14 d, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 4.4 (4.1-4.7) | 4.5 (4.1-4.8) | 3.6 (2.8-4.7) | 4.5<sup>e</sup> | .75 |
| Minority | 4.1 (3.5-4.8) | 4.2 (3.5-5.0) | 3.5 (2.0-6.1) | 4.6<sup>e</sup> |                                      |
| White | 4.4 (4.1-4.8) | 4.5 (4.2-4.9) | 3.7 (2.8-4.9) | 4.4 (3.3-5.9) |                                      |
| Two or more ED visits last 30 d, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 9.2 (8.9-9.5) | 9.3 (9.0-9.7) | 9.0 (8.0-10.2) | 8.0 (6.9-9.2) | <.01 |
| Minority | 11.1 (10.2-12.0) | 11.1 (10.1-12.1) | 11.9 (9.4-15.0) | 10.3 (7.8-13.6) |                                      |
| White | 8.8 (8.5-9.2) | 9.0 (8.6-9.4) | 8.1 (7.0-9.4) | 7.4 (6.2-8.7) |                                      |
| ICU admission last 30 d, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 34.5 (33.9-35.2) | 34.9 (34.2-35.6) | 33.8 (31.8-35.9) | 30.9 (28.8-33.2) | .03 |
| Minority | 38.3 (36.7-40.0) | 39.3 (37.4-41.2) | 36.5 (31.7-41.9) | 32.9 (30.0-38.5) |                                      |
| White | 33.7 (33.0-34.4) | 34.1 (33.3-34.9) | 32.9 (30.7-35.3) | 30.4 (28.0-33.0) |                                      |
| Late<sup>f</sup> hospice referral, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 12.8 (12.5-13.2) | 13.2 (12.8-13.6) | 12.4 (11.2-13.7) | 9.5 (8.3-10.8) | .16 |
| Minority | 10.8 (9.9-11.7) | 11.0 (10.0-12.1) | 10.8 (8.4-13.8) | 8.7 (6.4-11.7) |                                      |
| White | 13.3 (12.8-13.7) | 13.6 (13.1-14.1) | 12.9 (11.5-14.4) | 9.7 (8.4-11.2) |                                      |
| No hospice referral, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 34.2 (33.5-34.8) | 33.4 (32.8-34.1) | 38.0 (35.9-40.3) | 37.5 (35.1-40.1) | .03 |
| Minority | 38.9 (37.2-40.6) | 38.1 (36.2-40.0) | 43.4 (38.3-49.2) | 39.5 (34.2-45.8) |                                      |
| White | 33.2 (32.5-33.9) | 32.5 (31.8-33.3) | 36.3 (33.9-38.8) | 37.0 (34.3-39.9) |                                      |
| Life-sustaining treatment<sup>g</sup> last 30 d, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 15.7 (15.3-16.2) | 15.2 (14.7-15.7) | 19.8 (18.2-21.4) | 16.9 (15.3-18.6) | <.01 |
| Minority | 20.9 (19.7-22.2) | 20.6 (19.2-22.1) | 24.1 (20.3-28.6) | 19.4 (15.7-24.0) |                                      |
| White | 14.6 (14.2-15.1) | 14.1 (13.7-14.7) | 18.4 (16.7-20.2) | 16.2 (14.4-18.1) |                                      |
| Palliative care code<sup>h</sup> last 6 mo, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 26.3 (25.8-26.9) | 24.1 (23.5-24.7) | 38.9 (36.7-41.2) | 36.6 (34.2-39.2) | .46 |
| Minority | 26.9 (25.4-28.4) | 24.0 (22.5-25.6) | 37.9 (33.1-43.5) | 36.0 (30.7-42.1) |                                      |
| White | 26.2 (25.6-26.9) | 24.1 (23.5-24.8) | 39.2 (36.7-41.8) | 36.8 (34.1-39.7) |                                      |
| Advance care planning code<sup>i</sup> last 6 mo, % (95% CI) |                      |                               |                                   |                                   |                                      |
| All | 5.8 (5.5-6.1) | 5.5 (5.2-5.8) | 10.2 (9.0-11.4) | 3.7 (3.0-4.6) | .20 |
| Minority | 6.6 (5.9-7.3) | 6.3 (5.5-7.1) | 10.4 (8.1-13.3) | 4.2 (2.7-6.5) |                                      |
| White | 5.6 (5.3-5.9) | 5.4 (5.0-5.7) | 10.1 (8.8-11.6) | 3.6 (2.8-4.7) |                                      |

<sup>a</sup>We pooled racial and ethnic groups to achieve sufficient sample size to address CMS suppression rules.

<sup>b</sup>Appendix A.

<sup>c</sup>Represents an “N-1” Chi-squared test.

<sup>d</sup>Infusion chemotherapy from carrier claims calculated on a 100% sample; infusion or oral chemotherapy from carrier and Part D claims calculated on 40% sample.

<sup>e</sup>Due to large standard error estimates, the 95% confidence intervals extend beyond the range of possible probabilities, thus we have suppressed the confidence intervals.

<sup>f</sup>Admission onto Hospice three days or fewer before death.

<sup>g</sup>Mechanical ventilation, hemodialysis, enteral/parenteral feeding, cardio-pulmonary resuscitation and intraaortic balloon pump placement.

<sup>h</sup>Includes nonhospice related palliative care content billed using ICD-10 codes Z51.5 and V66.7.

<sup>i</sup>Includes only billed advance care planning conversations, which must be at least 16 minutes in length.
care and advance care planning we hypothesized a decreasing trend.
All statistical analyses were completed using SAS software version 9.4, and visualizations were completed using Tableau version 2018.3.2.

3 | RESULTS

3.1 | Cohort

Among 126,434 Medicare patients with poor prognosis cancers who died, their cancer care was attributed to 2,174 US hospitals in 2016, 22,020 (17.4%) were minorities. A total of 10,119 patients died at an NCI/NCCN cancer center, and 2,155 (21.3%) of these were minorities. On average, patients treated at NCI/NCCN cancer centers were younger and less likely to be enrolled in Medicaid than patients treated at academic medical centers or community hospitals (Table 1). Academic medical centers saw the highest proportion of minority patients (24.3%) and community hospitals saw the highest proportion of white patients (83.7%). Most NCI/NCCN cancer center hospitals are concentrated in major population centers (Figure 1). The 20 NCI/NCCN cancer centers classified as low minority-serving centers cared for 17.5% of all minorities seen at NCI/NCCN centers, the 19 centers classified as medium minority-serving cared for 47.8% of minorities and the 15 centers classified as high minority-serving cared for 34.6% of minorities.

3.2 | End-of-life quality metrics

There was wide variation in end-of-life quality metrics across hospitals (Table 2). NCI/NCCN cancer centers varied more than two-fold on all metrics. Receipt of chemotherapy in the last 14 days ranged from 0% to 9.7%; (2) more than one ED visit in the last 30 days ranged from 0%-13.5%; (3) ICU admission in the last 30 days ranged from 13.7%-59.1%; (4) late hospice enrollment ranged from 5.4%-19.2%; (5) Nonreferral hospice ranged from 18.7%-52.6%; (6) Life-sustaining treatments in the last 30 days ranged from 6.3%-36.1%; (7) palliative care claims ranged from 12.9%-66.2%; and; (8) advance care planning claims ranged from 0% to 18.1%. Using benchmarks from Earle et al 2005,22 we found that for NCI/NCCN cancer centers with unsuppressed end-of-life measure values: 13 of 13 (100%) met chemotherapy in the last 14 days <10%; 2 of 33 (6.1%) met more than one ED visit in the last 30 days <4%; 0 of 54 (0%) met ICU admission in the last 30 days <4%; 8 of 38 (21.1%) met late hospice enrollment <8%; and 46 of 54 (85.2%) met Nonreferral hospice <45%. In aggregate, performance was worse among minorities for ED visits (10.3% vs 7.4%, P < .01), ICU admissions (32.9% vs 30.4%, P = .03), no hospice referral (39.5% vs 37.0%, P = .03), and life-sustaining treatment (19.4% vs 16.2%, P < .01) (Table 2). Full details are reported in the Supplement; to download data, visit [https://dataverse.dartmouth.edu/dataset.xhtml?persistentId=doi:10.21989/D9/BWKLG5; See Supplement].

3.3 | Within-center comparisons

Among the subset of NCI/NCCN centers with sufficient numbers of minority patients to calculate a minority-specific value for 4 of 8 metrics (ranging from 15 for life-sustaining treatment, 28 for ICU admission and palliative care codes, and 31 for nonhospice referral) there was strong correlation between end-of-life quality metrics among minority and white decedents (r = 0.61-0.79; Figure 2). In this subset, within center minorities had slightly lower rates of life-sustaining treatment in the last 30 days of life (18.8% vs 19.0%, P = .02); there were no significant differences for ICU use in the last 30 days of life (35.9% vs 33.8%, P = .37), no hospice referral (40.2% vs 38.0%, P = .06) and palliative care code use in the last 6 months of life (43.4% vs 41.2%, P = .27).

3.4 | Across-center comparisons

As the concentration of minorities served increased, end-of-life quality metrics decreased for 5 of 8 of the metrics (Table 3), including multiple ED visits (P = .03), any ICU admission (P < .01), no hospice referral (P < .01), life sustaining treatments (P < .01), and palliative care codes (P < .01).
4 | DISCUSSION

In this retrospective cohort study of Medicare fee-for-service decedents with poor prognosis cancer whose cancer care could be attributed to either a NCI or NCCN cancer center, we demonstrate three major findings. First, our work redemonstrates findings that end-of-life quality metrics vary significantly, even across NCI/NCCN cancer centers. Second, within any given cancer center, rates of white and minority-specific end-of-life quality metrics were highly correlated, suggesting that provider norms influence end-of-life treatment decision making, irrespective of patient race. Third, we found only partial support for our hypotheses that minorities systematically receive lower quality end-of-life care and that minority-serving cancer centers perform worse on end-of-life quality metrics.
**Table 3** Patient characteristics and end of life treatment intensity metrics among decedents with poor prognosis cancer treated at NCI/NCCN cancer centers in 2016, by concentration of minorities served

| Variable | Lowa (n = 20) | Mediuma (n = 19) | Higha (n = 15) | P-valueb |
|----------|---------------|-----------------|----------------|----------|
| Non-Hispanic white, n (% column) | 3353 (89.9) | 3447 (77.0) | 1164 (60.9) | 1.00 |
| Minorityc, n (% column) | 378 (10.1) | 1031 (23.0) | 746 (39.1) | 1.00 |
| Black, n (% column) | 174 (4.7) | 542 (12.1) | 408 (21.4) | 1.00 |
| Asian, n (% column) | 46 (1.2) | 158 (3.5) | 144 (7.5) | 1.00 |
| Hispanic, n (% column) | 73 (2.0) | 233 (5.2) | 136 (7.1) | 1.00 |
| Other, n (% column) | 85 (2.3) | 98 (2.2) | 58 (3.0) | 1.00 |
| Age, mean (SD) | 76 (7.3) | 75 (7.0) | 76 (7.2) | 1.00 |
| Female gender, n (% column) | 1658 (44.4) | 2104 (47.0) | 906 (47.4) | 1.00 |
| Comorbiditiesd, mean (SD) | 7.0 (2.6) | 7.1 (2.6) | 7.1 (2.6) | 1.00 |
| Receipt of infusion chemotherapy last 14 days, % | 3.98 | 3.99 | 4.01 | .48 |
| Minority | 4.22 | 3.25 | 3.02 | .84 |
| White | 4.08 | 4.22 | 4.51 | .27 |
| Receipt of infusion or oral chemotherapy last 14 days, % | 4.22 | 4.65 | 4.58 | .26 |
| Minority | 5.85 | 4.53 | 4.22 | .83 |
| White | 4.07 | 4.70 | 4.84 | .13 |
| Two or more ED visits last 30 days, all | 6.82 | 9.25 | 7.61 | .03 |
| minority | 11.67 | 11.17 | 8.14 | .98 |
| white | 6.01 | 8.55 | 7.60 | <.01 |
| ICU admission last 30 days, % | 29.33 | 29.78 | 36.53 | <.01 |
| Minority | 29.23 | 30.73 | 37.64 | <.01 |
| White | 29.09 | 29.43 | 36.02 | <.01 |
| Latef hospice referral, % | 10.37 | 8.53 | 9.77 | .91 |
| Minority | 9.24 | 8.96 | 8.03 | .78 |
| White | 10.63 | 8.38 | 10.65 | .87 |
| No hospice referral, % | 34.99 | 39.36 | 38.26 | <.01 |
| Minority | 38.56 | 39.79 | 39.60 | .40 |
| White | 34.31 | 39.18 | 37.69 | <.01 |
| Life-sustaining treatmentg last 30 days, % | 15.46 | 16.98 | 19.51 | <.01 |
| Minority | 17.72 | 18.08 | 22.04 | .02 |
| White | 14.88 | 16.59 | 18.34 | <.01 |
| Palliative care codeh last 6 mo, % | 39.85 | 34.22 | 36.08 | <.01 |
| Minority | 36.34 | 35.13 | 36.76 | .62 |
| White | 40.07 | 33.94 | 35.98 | <.01 |
| Advance care planning codei last 6 mo, % | 2.41 | 4.48 | 4.38 | 1.00 |

(Continues)
The wide range in end-of-life quality metrics, even among 54 elite NCI/NCCN cancer centers, reinforces the utility of these metrics, which were originally pioneered by Earle et al. We found that the range of chemotherapy receipt in the last 14 days at NCI/NCCN cancer centers in 2016 (0%-9.1%) is lower than Earle’s historical comparisons from 1999 when, on average, the majority of all Medicare cancer decedents received chemotherapy in the last 14 days of life. Based on benchmarks set at the 10th decile of highest performing hospitals in 1999 (<10% of patients), even when imputing the highest possible value for hospitals with suppressed counts, the majority of NCI/NCCN cancer centers achieved this benchmark in 2016. Similarly, a majority of centers met the benchmark for nonreferral to hospice (<45%). In contrast, no centers met the ICU benchmark (<4%).

Our finding that end-of-life quality metrics varied widely across institutions, but that minority and white end-of-life treatment intensity were correlated within center, corresponds with previously published results showing hospital-level correlation in end-of-life treatment intensity among black and white patients among cancer and noncancer related death. This provides evidence for qualitative research suggesting that provider norms—shared beliefs and behaviors among members of group or institution—influence end-of-life treatment decision making, not patient preferences.

We found partial support for our hypotheses that minorities receive systematically lower quality end-of-life cancer care than their white counterparts, and that this observation can be explained by minority-serving centers having systematically lower end-of-life quality metrics. In aggregate, minorities had worse outcomes on 4 of 8 metrics. Five of 8 metrics showed a statistically significant trend toward worse performance on end-of-life quality metrics, measured among white patients and minority patients, as the center’s concentration of minorities served increased. We speculate that this heterogeneity further evinces the presence of provider norms; both within and across institutions, various metrics are under the influence of various providers. For example, metrics such as ICU admission or life-sustaining treatment use are more likely influenced by inpatient/acute care providers, whereas chemotherapy use, ED use, hospice use, palliative care, and advance care planning are likely influenced by ambulatory oncology providers.

The strengths of this study include use of multiple end-of-life quality metrics, five of which are NQF-endorsed. We used recent Medicare claims data, including Part D chemotherapy claims. Nevertheless, our analysis has many limitations. Those common to this class of retrospective research include biases introduced by the decedent follow-back method and lack of generalizability to Medicare Advantage populations and commercially insured younger populations. Also, we restricted the cohort to the time period after ICD-10 conversion to avoid problems with cohort comparability, resulting in small sample sizes—particularly for minority decedents—and therefore more suppression and less precision in center-specific end-of-life quality metrics. Consequently, grouping black, Asian, and Hispanic patients into a single “minority” category limits understanding of potentially important differences between these distinct racial and ethnic groups. We restricted analyses to cohort members with at least one inpatient admission for purposes of hospital attribution. While the majority of patients with poor prognosis cancer had at least one hospitalization, centers with lower end-of-life hospitalization rates will have artificially elevated rates of inpatient service use (eg, ICU, life-sustaining treatments) and potentially suppressed rates of hospice. Since we attributed patients’ EOL treatment to the center at which they received the preponderance of EOL inpatient services, patients who traveled to receive their cancer-directed therapy at an NCI/NCCN cancer center but received the preponderance of their last 6 months of life inpatient care at their local hospital would be attributed to their local hospital rather than the NCI/NCCN center. This may be appropriate for hospital-based services they...
received at the local hospital (eg, ICU use in the last 6 months of life) but not for outpatient-based services they may have received at the NCI/NCCN center (eg, chemotherapy in the last 14 days of life). It is not possible to estimate the direction of this misspecification bias, unless we advanced some hypotheses regarding the relative EOL treatment intensity received by patient who did and did not travel for their cancer care. Additionally, we focused on 54 NCI/NCCN centers because they set national standards for high quality care; however, the substantial majority of cancer patients are treated in the other 2120 academic and community centers. Patients who seek care at NCI/NCCN cancer centers likely differ systematically from those treated in academic and community centers, including their preference for aggressiveness of treatment. While the NQF-endorsed metrics have face validity, there is no consensus regarding the “right” rate for each outcome; given prognostic uncertainty, it is not feasible to expect any of these metrics to be 0 or 100%.23

In summary, our findings reinforce the now well-recognized phenomenon that hospital-level practice patterns influence treatment for white and minority cancer patients. More work needs to be done to elucidate the mechanisms behind differences in end-of-life quality metrics—particularly norms of provider decision making and their influence on patient and family treatment expectations—as well as the ways in which concentration of minorities served may influence these phenomena.

ACKNOWLEDGMENTS
The authors acknowledge the intellectual contributions of Nancy Morden MD, Chiang-Hua Chang PhD, and Rebecca Emeny PhD.

ORCID
Garrett T. Wasp https://orcid.org/0000-0002-1224-717X

DATA AVAILABILITY STATEMENT
Currently reflects a draft version as the url is being created: The data that support the findings of this study are openly available in [Atlas Dataverse] at http://doi.org/[10.21989/D9/BWKLG5i], reference number [reference number].

REFERENCES
1. Institute of Medicine. Dying in America. Washington, D.C: National Academies Press; 2015. https://doi.org/10.17226/18748.
2. National Quality Forum. National quality forum quality positioning system. http://www.qualityforum.org/QPS/. Published 2018. Accessed March 7, 2019.
3. Goodman DC, Fisher ES, Chang C-H, et al. Quality of End-of-Life Cancer Care for Medicare Beneficiaries: Regional and Hospital-Specific Analyses. Lebanon, NH: 2010. http://archive.dartmouthatanl.org/downloads/reports/Cancer_report_11_16_10.pdf. Accessed March 7, 2019.
4. Morden NE, Chang C-H, Jacobson JO, et al. End-of-life care for medicare beneficiaries with cancer is highly intensive overall and varies widely. Health Aff. 2012;31(4):786-796.
5. Check DK, Samuel CA, Rosenstein DL, Dusetzina SB. Investigation of racial disparities in early supportive medication use and end-of-life care among medicare beneficiaries with stage IV breast cancer. J Clin Oncol. 2016;34(19):2265-2270.
6. Barnato AE, Chang C-CH, Lave JR, Angus DC. The paradox of end-of-life hospital treatment intensity among black patients: a retrospective cohort study. J Palliat Med. 2018;21(1):69-77.
7. Byhoff E, Harris JA, Langa KM, Iwashyna TJ. Racial and ethnic differences in end-of-life medicare expenditures. J Am Geriatr Soc. 2016;64(9):1789-1797.
8. Barnato AE, Berhane Z, Weissfeld LA, Chang C-CH, Linde-Zwirble WT, Angus DC. Racial variation in end-of-life intensive care use: a race or hospital effect? Health Serv Res. 2006;41(6):2219-2237.
9. Barnato AE, Anthony DL, Skinner J, Gallagher PM, Fisher ES. Racial and ethnic differences in preferences for end-of-life treatment. J Gen Intern Med. 2009;24(6):695-701.
10. Barnato AE, Chang C-CH, Sayinosa O, Garber AM. Influence of race on inpatient treatment intensity at the end of life. J Gen Intern Med. 2007;22(3):338-345.
11. Jang RW, Krzyzanowska MK, Zimmermann C, Taback N, Alibhai SMH. Palliative care and the aggressiveness of end-of-life care in patients with advanced pancreatic cancer. J Natl Cancer Inst. 2015;107(3):424.
12. Temel JS, Greer JA, El-Jawahri A, et al. Effects of early integrated palliative care in patients with lung and gi cancer: a randomized clinical trial. J Clin Oncol. 2017;35(8):834-841.
13. Bischoff KE, Sudore R, Miao Y, Boscardin WJ, Smith AK. Advance care planning and the quality of end-of-life care in older adults. J Am Geriatr Soc. 2013;61(2):209-214.
14. Wennberg JE, Fisher ES, Stukel TA, Skinner JS, Sharp SM, Bronner KK. Use of hospitals, physician visits, and hospice care during last six months of life among cohorts loyal to highly respected hospitals in the United States. BMJ. 2004;328(7440):607.
15. Iezzoni LI, Heeren T, Foley SM, Daley J, Hughes J, Coffman GA. Chronic conditions and risk of in-hospital death. Health Serv Res. 1994;29(4):435-460.
16. Centers for Medicare and Medicaid Services. ICD-10. https://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=ICD10/01_Overview.asp. Published 2018. Accessed March 7, 2019.
17. Boyd AD, Li JJ, Burton MD, et al. The discriminatory cost of ICD-10-CM transition between clinical specialties: metrics, case study, and mitigating tools. J Am Med Informatics Assoc. 2013;20(4):708-717.
18. Berke EM, Smith T, Song Y, Halpern MT, Goodman DC. Cancer care in the united states: identifying end-of-life cohorts. J Palliat Med. 2009;12(2):128-132.
19. Network National Comprehensive Cancer. NCCN Member Institutions. https://www.nccn.org/members/network.aspx. Published 2018. Accessed March 7, 2019.
20. National Cancer Institute. Cancer Center List.Office of Cancer Institutions. https://cancercenters.cancer.gov/Center/CCList. Published 2019. Accessed March 7, 2019.
21. Agency for Healthcare Research and Quality. Clinical Classification Software (CCS) for ICD-9-CM. Healthcare Cost and Utilization Project (HCUP). www.hcup-us.ahrq.gov/toolssoftware/ccs/ccs.jsp. Published 2017. Accessed March 7, 2019.
22. Earle CC, Neville BA, Landrum MB, et al. Evaluating claims-based indicators of the intensity of end-of-life cancer care. Int J Qual Heal Care. 2005;17(6):505-509.
23. Earle CC, Landrum MB, Souza JM, Neville BA, Weeks JC, Ayanian JZ. Aggressiveness of cancer care near the end of life: is it a quality-of-care issue? *J Clin Oncol*. 2008;26(23):3860-3866.

24. Barnato AE, Mohan D, Lane RK, et al. Advance care planning norms may contribute to hospital variation in end-of-life ICU use. *Med Decis Mak*. 2014;34(4):473-484.

25. Barnato AE, Tate JA, Rodriguez KL, Zickmund SL, Arnold RM. Norms of decision making in the ICU: a case study of two academic medical centers at the extremes of end-of-life treatment intensity. *Intensive Care Med*. 2012;38(11):1886-1896.

26. Barnato AE, Herndon MB, Anthony DL, et al. Are regional variations in end-of-life care intensity explained by patient preferences? *Med Care*. 2007;45(5):386-393.

27. Bach PB, Schrag D, Begg CB. Resurrecting treatment histories of dead patients. *JAMA*. 2004;292(22):2765.

28. Falchook AD, Dusetzina SB, Tian F, Basak R, Selvam N, Chen RC. Aggressive end-of-life care for metastatic cancer patients younger than age 65 years *J Natl Cancer Inst*. 2017;109(9). https://doi.org/10.1093/jnci/djx028.

29. Wright AA, Keating NL, Ayanian JZ, et al. Family perspectives on aggressive cancer care near the end of life. *JAMA*. 2016;315(3):284.

30. Kumar P, Wright AA, Hatfield LA, Temel JS, Keating NL. Family perspectives on hospice care experiences of patients with cancer. *J Clin Oncol*. 2017;35(4):432-439.

**SUPPORTING INFORMATION**

Additional supporting information may be found online in the Supporting Information section.

**How to cite this article:** Wasp GT, Alam SS, Brooks GA, et al. End-of-life quality metrics among medicare decedents at minority-serving cancer centers: A retrospective study. *Cancer Med*. 2020;9:1911–1921. [https://doi.org/10.1002/cam4.2752](https://doi.org/10.1002/cam4.2752)