Pain control, adverse effects and degree of satisfaction of postsurgical patients in the acute pain unit in a Mexican hospital using an electronic platform as a tool for assessment

Abstract
In Mexico, about 16 million people use health services every year. Of this group, four million are be hospitalized. 27% of hospitalized patients have an obvious surgical etiology, 60% have moderate to severe postoperative pain.1 Recovery after surgery is determined by organic dysfunction induced by stress, intestinal paralysis, cardiopulmonary complications and thromboembolism and fatigue, and patients must remain in the hospital until they reach a state of autonomous care.23 Advances in our understanding of pathophysiology and perioperative care suggest that several factors contribute to postoperative morbidity, length of hospital stay and convalescence, there are accelerated programs of postoperative recovery, or rapid surgery, which implies a coordinated effort to combine the preoperative education of patients, the optimization of resources, the attenuation of surgical stress, the dynamic relief of pain, mobilization and oral feeding.4–7 Acute postoperative pain is a response to surgery and not only do patients go through unnecessary suffering, but it is also a cause of delayed discharge and a greater risk of other complications.8 Risk factors for postoperative pain are usually a surgical technique, and it is likely that intraoperative nerve injury plays an important role.9,10

Introduction
Pathophysiology
The pathophysiology is the result of the harmful stimulation of the skin, the subcutaneous tissues, the viscera and the neuronal structures, so this is a form of exceptional acute pain. The pain occurs because inflammatory and sensitizing mediators are released that include cytokines, bradykinin and prostaglandins from injured and inflammatory cells at the site of tissue damage. Noceceptor demonstrate reversible plasticity in response to inflammatory mediators. The activation threshold of nociceptors decreases, which results in greater sensitivity to pain at the site of tissue injury. The release of ATP by the injured cells plays an important role in allodynia and the spontaneous activity by incision in the primary afferent fibers provides a maintenance of the neurons of wide dynamic range in the posterior horn in a sensitized state, as well as the repetitive stimulation of primary afferents Type C fibers that promote an exaggerated response to painful stimuli.11 The NMDA receptor acts through the large influx of calcium ions (Ca2+) that occurs when the channel is activated. Once inside the cell, Ca2+ can activate several effectors and promote later changes. That can promote plasticity mechanisms such as long-term potentiation.

Similar plastic mechanisms are produced after acute high-intensity stimulation of C-fiber, peripheral nerve damage and inflammation, and can result in a responsiveness and high activity of the dorsal horn neurons. This phenomenon, called central sensitization.12

Postoperative complications
The use of opioids and some anesthetic interventions are the best way to control or even prevent acute postoperative pain; but equally important are the adverse effects.2,3 In anesthesiology, the different components that keep a patient hospitalized is important. Cost considerations require us to identify strategies to reduce inhospital stay. Identifying the relevant factors of the patient, anesthesia and surgery have a strong effect on the duration of the postoperative stay and is an important step to reduce the cost of care. Once these predictors are known, we can predict the duration of the postoperative stay, which also allows us to plan and provide adequate perioperative care for individual patients. However, the increase in the duration of postoperative stay associated with a given factor should be considered together with the frequency of that factor.16

The type of surgery, the choice of anesthesia, the use of opioids and interventions for the treatment of pain are risk factors for the development of adverse events, the main adverse events are sedation, nausea and vomiting, pruritus, residual blockade of the lower extremities, inactivity of the intestine or its movements and urinary retention.13–15 Post-operative nausea and vomiting (PONV) are common and distressing for patients. The overall incidence of vomiting is approximately 30%, the incidence of nausea is approximately 50%, and in a subset of high-risk patients, the PONV rate can be as high as 80%.16 Published evidence suggests that the Universal prophylaxis of PONV is not cost-effective. Although some recommend prophylactic antiemetic therapy for high-risk patients
and salvage antimetic treatment for episodes of PONV, the optimal approach to managing PONV remains unclear for many physicians.\textsuperscript{18}

Excessive postoperative sedation, as well as other complications, is multifactorial and is caused by the patient’s physical state, the type of surgery and, in large part, by the use of opioids during the transoperative period,\textsuperscript{19} in the case of opioid sedation, the drug to reverse said effect is naloxone or naltrexone which are non-selective antagonists of the opioid receptors, but have the disadvantage of also antagonizing the analgesia mediated by them. Postoperative ileus is a concern among surgical patients. Epidural anesthesia and analgesia with local anesthetics may decrease the duration of ileus. The sparing of opioids and the use of intravenous lidocaine have been shown in some studies to improve this complication.\textsuperscript{20} Urinary retention can be a major source of anxiety and discomfort for the patient. Retention prolongs hospital stay, increases costs and can cause significant morbidity.\textsuperscript{21} In elderly patients, urinary retention can be associated with restlessness, confusion and possible delirium development. Urethral catheterization to treat postoperative retention conveys the risk of urinary tract infection, which increases each day the catheter remains in place.\textsuperscript{22}

Technology in medicine

During the last two decades, the use of technology as a help tool in the different areas of health has been widely accepted, biomedical informatics is already a useful component in the different health services and biomedical research in the world, and each day is more used in hospitals and research centers for obtaining and processing data obtained from patients or projects. Although the electronic file used in hospitals and research centers has shown to be an efficient and safe way to improve the quality of medical care, its adoption still faces resistance from the health sector. The biggest obstacle is the lack of a standardized universal system for the creation of clinical files.\textsuperscript{23}

Material and methods

Transversal clinical study, prospective and observational study, 350 patients were studied who underwent surgery regardless of the type. Patients were treated by the Acute Pain Unit of our Hospital, either with IV or neuro-axial analgesia with local anesthetic and opioid. A software was made in conjunction with the Department of Pain and Palliative, Systems and Medicine of the Hospital General De Occidente, where it is possible to capture and access information in real time of post-surgical patients when they are registered on a platform, which consists of a section of the general information of the patient, the diagnosis and surgical procedure (Figure 1), type of anesthesia, choice of analgesic therapy, the most common adverse effects related to the procedure and drugs such as motor blockade, nausea, vomiting, neurological deterioration, intestinal inactivity and urinary retention (Figure 2). The analgesic efficacy with VAS scale at rest and in movement was also measured, the information of subsequent visits of each patient was captured. In intravenous analgesia, a multimodal analgesia system was used, with opioid as the basis of this and coadjuvanted with drugs that act in different pain management pathways such as: NSAID, paracetamol, lidocaine, ketamine and magnesium sulfate.

Results

In total, 350 patients were evaluated with 607 visits in total, the most common adverse effects were: motor block and intestinal inactivity in 20% and 22% (Figure 3).

The postoperative pain

79 of the 607 patient entries with a visual numerical scale equal to or greater than 4 at rest, which gives a result of 13% (Figure 4). 174 of the 607 patient entries presented a visual numerical scale equal or greater than 4 in movement, which gives a result of 28% (Figure 5). Type of postoperative analgesia (Figure 6). The opioid most commonly used in intravenous analgesia was buprenorphine with 77% (270 visits) Intestinal activity according to type of postoperative analgesia (Table 1). Satisfaction was very satisfied in most patients (Figure 7).
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Table 1 Relation between choice of analgesia and bowel movement.

| Analgesia       | Bowel movement | Total |
|-----------------|----------------|-------|
| Home pump       | 208            | 258   |
| Opioids         | 270            | 349   |
| Total           | 478            | 607   |

Figure 3 Frequency of adverse effects in postsurgical patients.

Figure 4 Pain at rest after surgery with VAS.

Figure 5 Pain in movement after surgery with VAS.

Figure 6 Choice of analgesia after surgery.

Figure 7 Satisfaction grade of the postsurgical patients.

Discussion

The literature proposes techniques for sparing opioids and anesthetics to reduce adverse effects, 14% of the tendency is to use multimodal analgesia, which means a use of drugs and interventions that act synergistically. Synergistic interactions between different analgesics may allow lower doses of individual drugs that may provide a better safety and tolerability profile (provided there is no additivity or synergy for adverse effects). The use of 2 drugs (A+B) will almost always be superior to any drug alone (ie, A>B and A>B) and should contain agents that are effective on their own (ie, A>placebo and B>placebo). Although multimodal analgesia has been described for decades, in our country they are not yet a part of clinical practice guidelines, protocols of decrease in in-hospital stay (PROSPECT or ERAS) propose pharmacological techniques and strategies that we can use, unlike the statistics of our country that indicate that at least 60% of post-operated patients presented a pain with VAS scale greater than or equal to 4, in the acute pain unit of the Hospital General de Occidente, moderate to intense pain is significantly lower, which can explain a favorable response in the satisfaction of our patients.

According to the research cycle to have a Mexican clinical practice guide, first, several clinical studies with an acceptable sample of patients for some intervention are needed, then meta-analyses are carried out to support this assertion and after several meta-analyses it is possible to propose a practical guide. More studies like this are necessary to change the way anesthetists handle pain, since the commitment with the patient forces us to be updated and offer the best possible management. In our hospital, although the degree of satisfaction is high, side effects are still common and have only had a slight decrease in relation to the literature, more studies like this are needed to give more weight to patient satisfaction and empower it to demand the best possible care, the relationship between opioid use and some adverse effects was not statistically significant, several reasons may be responsible, in our unit we use low doses of opioids when adding adjuvants such as Lidocaine, Ketamine, Magnesium Sulfate, NSAID and Paracetamol among others, also perhaps biased by anesthetic and surgical techniques. Progress speaks of a state of improvement of the human condition and technology not only improves the daily life of people, it is imperative to advance in medicine to more practical and efficient systems, although some
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Conflicts of interest

Author declares that there is no conflict of interest.

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