IMPROVING THE QUALITY OF TEACHERS’ TEACHING ADMINISTRATION PLANS THROUGH ACADEMIC SUPERVISING AT SMA IN KABUPATEN ROKAN HULU, RIAU PROVINCE

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ABSTRACT

The research was aimed at improving the teachers’ competence in managing their teaching administration effectively. At the beginning, it was found that majority of English teachers in SMA did not have complete the components of teaching Administration as suggested by the educational ministry regulation number 41/2007 in Kurikulum Tingkat Satuan Pendidikan (KTSP). It was because almost all English teachers did not know what they should prepare for their administration fulfillment. The research is a case study. The data collection of the study was gained through the activities of pre-observation, field notes, real observation, colleague coaching or training, and documentation. Those data were then analyzed using table of scores in the professional competence instrument. The steps taken to overcome the teachers’ teaching administration problems are among others by doing some strategies of coaching, guiding, discussing and socializing the standardized process of Indonesian National Standard of Education to English teachers. As a result of the study, from almost zero to hero, the teachers’ understanding and competences about teaching administration fulfillment raised, ranging from 29% to 87% (at the beginning to the end of the study). School supervisors are recommended to do similar research activities to prove the truth of the findings. For teachers, particularly English teachers, it is suggested that they change their mind set in managing their jobs. Finally, it is expected that this study will have good contribution to enhance the English teachers’ competences in managing their jobs.

Key words: improvement, academic supervising, teachers’ teaching administrations, observation, coaching
INTRODUCTION

Many people thought that the position of being supervisors in Indonesia was a disposal one or unnecessary position. The writer, however, believes it is not really true. In fact, it is a grace from the almighty God. One proof which the writer felt thankful to God was the fact that this position was really needed by teachers at schools. Some teachers said, frankly speaking, at first the writer felt unstable because of the writer’s shortage of experience in teaching and managing school. In July 2011, the writer was once assigned by the head of Rokan Hulu regency office of education, youth, and sports to be duty headmaster at SMA Negeri 2 Rambah Hilir. It lasted only for two months before the writer was posted as the headmaster at SMP Negeri 3 Rambah on September 7th, 2011 by the regency head of education, youth, and sport office. It lasted only for 4 months and 11 days. The head of Rokan Hulu regency office of education, youth, and sports again posted the writer as a supervisor for senior high school English teachers, exactly on 18th of January 2012. A three-change of position happened in a short time, ranging from July 2011 to January 2012.

In the running of tasks as supervisor, the writer believed that having high curiosity was a good capital for overcoming problems in running the jobs as supervisor. One of the problems the writer felt successful to overcome was about teachers’ problems in administrating their tasks and teaching plans. It was the fact that majority of the teachers as the writer’s coached members were not good at administrating their teaching activities and plan. It was due to the absence of knowledge about administration components needed by a teacher. This indication was one of the causes of teachers’ failure to plan their future actions and find the solutions to problems they had confronted previously. They did not have the minimal standard administration as suggested by Kurikulum Tingkat Satuan Pendidikan (KTSP). This problem made the writer feel uneasy. The writer was curious about how to overcome the problems. Through pre-observation, the writer tried to collect real data from the teachers. Using a pre-supervision instrument, the writer collected data. The data showed that from 20 English teachers, no one had a complete teaching administration yet. It means that 100% English teachers did not administer their teaching and plan activities as well as required in KTSP.
Judging from the fact above, the writer did some actions to find probable good solutions to overcome the teachers’ problems. Among other, the supervisor did coaching, guiding, discussing and socializing of standardized process as released in the educational ministry regulation number 41 year 2007 to coached teachers. Based on the regulation, a teacher should complete their teaching activities and plan administration, as follows:

### Table 1 Documents of Teaching Activities and Plan Administration

| No | Administration Components | No | Administration Components |
|----|---------------------------|----|---------------------------|
| 1  | Yearly Program            | 6  | Schedule of teaching     |
| 2  | Semester Program          | 7  | Daily Notes/Agenda       |
| 3  | Teaching Syllabus         | 8  | Assessment Book          |
| 4  | Lesson Plan               | 9  | Processes of determining Learning Mastery |
| 5  | Education Calendar        | 10 | Student Attendance List  |

From the background of the problems above, the writer concluded the problems as follows:

What are the effective steps to be taken to overcome English teachers’ teaching administration problems?

This study was aimed at improving English teachers’ teaching professions particularly in administration. For Rokan Hulu regency office of educational, Youth, Sports, this was expected to become one recommendation for its future program.

For schools, teachers, and school headmasters, this writing was addressed to enhance their dedication as well as invite their willingness to find out best solution to the problems their coached teachers faced. For students, this writing was expected to be medium to make them study in a joyful learning situation.
Gardner and Tremblay (1994) claimed that there had been orientation differences in motivation between *instrumental* and *integrative*. *Integrative* motivation oriented more on the wish to learn language based on a positive push to the community of language users then on the wish to get carrier, education, money, etc (as in *instrumental motivation*). If we tried to observe the teachers today, they tended to do things on the push of instrumental motivation like getting money or repayment. Unless they didn’t do things as they were suggested to do. This is in line with what Brown (2001:75) who calls this as away from *integrative* motivation.

School supervisors are Civil servants who are given tasks, authority, and responsibility absolutely by authorized official to carry out academic and managerial supervision (paragraph 1, *Permeneg PAN&RB No 21/2010*). In addition, their duties comprise the activities of monitoring, assessing, coaching, reporting and following up. Supervision is professional colleague assistance in the finding out of solution to overcome educational problems.

Adopted the concept of *Instructional Supervision*, Zepeda (2007) defines the aim of instructional supervision is: *growth and learning, ultimately leading*. It means that the aims of academic supervision are to improve the teachers’ competences and professionalisms.

According to the ministry of education regulation no. 16/2017, teachers’ competences are ranging from pedagogical, professional, personality, and social. From those competences, the highlighted competence was teachers’ pedagogical competence on how to administer their teaching activities and plans or it is called optimum professionalism (Alwasilah, 2000:30), or school qualified productivity as in Laeham dan Wexley (1992), cited in Mulyasa, (2007:135).

“…performance appraisals are crucial to the effective management of an organization’s human resources, and the proper management of human resources is a critical variable affecting an organization’s productivity”.

**RESEARCH METHODOLOGY**

This study used qualitative approach. The data collection were done through the activities of pre-observation, field notes, real observation, colleague coaching or training, and documentation. The collected data were then analyzed using *table of scores* in the professional competence instrument. This study based its findings on the assumption that this was the best practice the writer had experienced at the time. This best practice was conducted for coached teachers for about five months started from February through June 2015 at some Senior High Schools in Rokan Hulu. The participants of this study were 20 English teachers.

1. Procedures of the Study
The steps of conducting academic supervision as efforts of finding solutions to overcome the teachers’ teaching activities and plans problems were as follows:

RESEARCH FINDINGS

1. Research Finding and Discussions

At the beginning of monitoring and pre-observation, it was found that majority of teachers did not have any administration of teaching activities and plans with them. Some teachers said, It means that most of teachers didn’t know what teaching administrations they should fulfill as teachers (particularly English teachers). The next proof about the teachers’ incompetence about teaching administrations was gained after doing pre-observation. From 20 English teachers participated in this study, it was found that there were only 29% of teachers having teaching administration. The teaching administration they had was not complete yet as suggested by KTSP. Majority of the teachers did not have daily notes/agenda, the process of determining a learning mastery. The beginning data gathered were as shown in table 2 below.

| No | Initial Names of Teacher | YP | SP | TS | LP | EC | Sot | DNA | AB | LM | SAL | TcS |
|----|--------------------------|----|----|----|----|----|-----|-----|----|----|-----|-----|
| 1  | MZ                       | X  | X  | X  | ✓  | X  | X   | X   | X  | X  | X   | X   |
| 2  | DIG                      | X  | X  | X  | ✓  | X  | X   | X   | X  | X  | X   | X   |
| 3  | MIS                      | X  | X  | X  | ✓  | X  | X   | X   | X  | X  | X   | X   |
| 4  | KHAD                     | X  | X  | X  | ✓  | X  | X   | X   | X  | X  | X   | X   |
|   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 5 | YE | X | X | X | √ | X | X | X | X | X | X | X | 1 |
| 6 | KAR | X | X | X | √ | X | X | X | X | X | X | X | 1 |
| 7 | YW | √ | √ | √ | √ | √ | X | X | √ | √ | 8 |
| 8 | DAR | √ | √ | √ | √ | X | X | X | X | X | X | 4 |
| 9 | LT | √ | √ | √ | √ | √ | X | √ | √ | √ | 9 |
| 10 | MV | √ | √ | √ | √ | X | X | X | X | X | X | 4 |
| 11 | NE | √ | √ | √ | √ | √ | X | √ | √ | √ | 9 |
| 12 | JR | X | X | X | √ | X | X | X | √ | X | X | 2 |
| 13 | MAS | X | X | X | √ | X | X | X | X | X | X | 1 |
| 14 | TP | X | X | X | √ | X | X | X | X | X | X | 1 |
| 15 | HER | X | X | X | √ | X | X | X | X | X | X | 1 |
| 16 | KHAI | X | X | X | √ | X | X | X | X | X | X | 1 |
| 17 | RE | X | X | X | √ | X | X | X | X | X | X | 1 |
| 18 | RMI | X | X | X | √ | X | X | X | X | X | X | 1 |
| 19 | CS | X | X | X | √ | X | X | X | X | X | X | 1 |
| 20 | NI | √ | √ | √ | √ | √ | X | √ | √ | √ | 9 |
|   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   | 58/200 |

**Percentage (%)** | The amount of scores gained by a teacher/max. score×100% | **29%**

Notes:

- **Y** = Yearly Program
- **P** = Schedule of teaching
- **S** = Semester
- **T** = Daily Notes/Agenda
- **A** = Program
- **AB** = Daily Notes/Agenda
- **C** = Program
- **CS** = Daily Notes/Agenda
- **L** = Teaching Syllabus
- **LM** = Teaching Syllabus
- **E** = Lesson Plan
- **SA** = Lesson Plan
- **P** = Processes of determining Learning Mastery
- **C** = Processes of determining Learning Mastery
- **E** = Processes of determining Learning Mastery
- **C** = Processes of determining Learning Mastery
TcS = Teacher’s scores

As shown by table 2 above, according to the regulation of ministry of educational no. 41/2007, there are 10 administration elements a teacher should prepare for their teaching activities and plans.

2. The Processes of coaching Teachers and collecting Data

On 10th February 2015, the writer did supervision activities for coached teachers. The writer observed and interviewed them about their teaching activities and plans administration (hereafter abbreviated TAPA). After a week, on February 17th, 2015, the educational ministry regulation no. 41/2007 containing TAPA was zeroxed and then distributed to coached teachers. The writer did a meeting with coached teachers discussing about TAPA at every school. In the meeting a teacher asked “what is this administration” At that time the writer felt that teachers began to feel burdened. But after it was explained as prerequisites recommended by the educational ministry regulation no. 41/2007, they came to understand. The benefits of administrating TAPA are as follows:

a. By administrating and completing TAPA, a teacher will be assisted either in mastering the teaching materials or deepening of them. It means when a teacher was in a hurry he/she can consult his/her plan in short the problem could be minimized.

b. The objective angel of the teaching materials can be controlled, so Standardized Competence and Basic Competence, together with their teaching indicator will be achieved optimally.

c. By completing TAPA, a teacher will minimize the student disappointment in studying, particularly in doing test.

d. By completing TAPA, a teacher will be able to use the time of teaching effectively.

e. By completing TAPA, a teacher will have a fair attitude to all students.

f. By completing TAPA, a teacher will be helped for controlling their students’ learning progress. By having this TAPA, every activity the students did will be documented.

g. Completing TAPA will help teacher feel to select students to delegate school for a certain competition held by Rokan Hulu government.

h. Completing TAPA will help teacher map student personality, behavior, attitude, achievements, etc. i.e. students who frequently come late to school.

i. Completing TAPA will help teacher avoid anger to students, because the teachers have known the students’ characteristics.

j. Completing TAPA will help teacher do enrichment and remedial, because the teachers
have had the data about the students’ achievement.

On March 10th, 2015, all coached teachers were gathered at one school. They were given training about teachers’ pedagogical competence. On April 7th through 28th, 2015, the writer visited every school where the coached teachers were teaching.

Table 3 Data of Teachers’ Teaching Administration Fulfillment

| No | Initial Names of Teacher | YP | SP | TS | LP | EC | Sot | DNA | AB | LM | SAL | TcS |
|----|---------------------------|----|----|----|----|----|-----|-----|----|----|-----|-----|
| 1  | MZ                        | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 2  | DIG                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 3  | MIS                      | ✓  | ✓  | X  | ✓  | X  | X   | X   | X  | X  | X   | 3   |
| 4  | KHAD                     | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 5  | YE                       | ✓  | ✓  | X  | ✓  | X  | X   | X   | X  | X  | X   | 3   |
| 6  | KAR                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 7  | YW                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  |   | ✓   | 8   |
| 8  | DAR                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 4   |
| 9  | LT                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  | ✓  | ✓   | 9   |
| 10 | MV                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 4   |
| 11 | NE                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  | ✓  | ✓   | 9   |
| 12 | JR                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | X  | X  | X   | 7   |
| 13 | MAS                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 4   |
| 14 | TP                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 15 | HER                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 6   |
| 16 | KHAI                     | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 4   |
| 17 | RE                       | ✓  | ✓  | X  | ✓  | X  | X   | X   | X  | X  | X   | 3   |
| 18 | RMI                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X  | X   | 4   |
| 19 | CS                       | ✓  | ✓  | X  | ✓  | X  | X   | X   | X  | X  | X   | 3   |
Improving The Quality of Teachers’ …

Table 3 above shows that 55% of teachers had fulfilled their teaching administration. On May 5th, 2015, the activity of coaching, supervising, and guiding were carried out to all participants.

| No | total submission | YP | SP | TS | LP | EC | Sot | DNA | AB | LM | SAL | TcS |
|----|------------------|----|----|----|----|----|-----|-----|----|----|-----|-----|
| 1  | 13               | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | ✓  | X   | 13/10 |
|    |                  |    |    |    |    |    |     |     |    |    |     |      |
|    |                  |    | 7/10 | X100% = 70% Administration components |

Table 4 Data of Teachers’ Teaching Administration Fulfillment

The table above shows that 65% of teachers had fulfilled 70% of their teaching administration. It means teachers had enhanced their competence in managing their teaching administration.

On June 5th, 2015, a month after, 87% teachers had finished their teaching activities and plan administration (TAPA) as shown by Table 5 below.

| Notes: |
|--------|
| Y = Yearly Program |
| P = Program |
| S = Semester |
| T = Teaching |
| S = Syllabus |
| L = Lesson Plan |
| E = Education |
| C = Calendar |
| P = Processes of determining Learning |
| A = Assessment Book |
| N = Daily Notes/Agenda |
| DNA = Daily Notes/Agenda |
| AB = Assessment Book |
| LM = Processes of determining Learning |
| SAL = Student Attendance List |
| TcS = Teacher’s scores |

Percentage (%) The amount of scores gained by a teacher/max. score X100%
Table 5 Data of Teachers’ Teaching Administration Fulfillment

| No | Initial Names of Teacher | YP | SP | TS | LP | EC | Sot | DNA | AB | LM | SAL | TcS |
|----|--------------------------|----|----|----|----|----|-----|-----|----|----|-----|-----|
| 1  | MZ                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 2  | DIG                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 3  | MIS                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 4  | KHAD                     | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 5  | YE                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 6  | KAR                      | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 7  | YW                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 8  | DAR                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 9  | LT                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 10 | MV                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 11 | NE                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 12 | JR                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 13 | MAS                      | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 8   |
| 14 | TP                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 15 | HER                      | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 16 | KHAI                     | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |
| 17 | RE                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | ✓   | ✓  |   |     |     | 9   |
| 18 | RMI                      | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | X   | X  | X |     |     | 7   |
| 19 | CS                       | ✓  | ✓  | ✓  | ✓  | ✓  | X   | X   | X  | X |     |     | 5   |
| 20 | NI                       | ✓  | ✓  | ✓  | ✓  | ✓  | ✓   | ✓   | ✓  |   |     |     | 10  |

|       | 6 | 6 | 6 | 20 | 4 | 4 | 0 | 4 | 4 | 4  | 74 /200 |

Percentage (%) = The amount of scores gained by a teacher/max. score X 100%

Notes:
The table indicates that there is a significant improvement gained by teachers or participants after following activities of supervising, coaching, and guiding from supervisor.

This is the best and first experience I had as a school supervisor in supervising teachers, in this case English teachers.

CONCLUSION AND SUGGESTION

1. Conclusion

Although not 100% of teachers had teaching activities and plans administration document well, the writer felt grateful to Allah the almighty God for the first experience as school supervisor. As stated in research findings of the study, it is effective to improve the teachers’ quality of teachers’ teaching administration plans by doing academic supervising, coaching, and guiding. The improvement progress was ranging from 29% to 87% (beginning to end of the research activities). In addition, to improve the teachers’ competence and professionalism effectively and optimally in managing their teaching administration, we also have to do friendly shares and discussion with coached teachers; in short, we have to keep in touch one another.

2. Suggestion

Based on the research findings, school supervisors are recommended to do similar activities to prove the truth of them. For teachers, particularly English teachers, it is suggested that they have a serious will to change their mind set in order to improve their competence and professionalism. Fulfilling teaching administration is a must for us to do as suggested by KTSP. Finally, the writer expects that this writing will contribute beneficial values for the sake of improving the quality of education, particularly in Kabupaten Rokan Hulu.

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