Food shopping and food hygiene related knowledge and practices during the COVID-19 pandemic: The case of a developing country

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Abstract

The aim of this study was to assess the level of food hygiene and food shopping knowledge and practices among residents of Lebanon during the COVID-19 pandemic, and to identify their socio-demographic determinants. A cross-sectional study was conducted through an online questionnaire composed of 13 questions about demographics, and 25 questions related to knowledge and practices in terms of hand maintenance, mask placing, and food shopping. A total of 1337 participants filled the survey. On average, participants scored 73±15 and 67±17% on food hygiene and knowledge and practices, respectively. In terms of best practices by section, they scored 77±22, 51±42, and 65±23% on hand maintenance, mask placing, and food shopping, respectively. Hand maintenance best practices score was significantly (p<0.05) affected by gender; mask placing best practices score was significantly affected by age and major of study; shopping best practices score was significantly affected by gender; overall best practices score was significantly affected by gender and major of study; food hygiene knowledge score was significantly affected by gender, age, marital status, educational level, and major of study. Food hygiene practices and knowledge scores were significantly (p<0.001) related with a weak correlation coefficient (R=0.114). No study has determined the food hygiene and shopping knowledge and practices during the COVID-19 pandemic in a developing country before.

Introduction

The world is facing an unprecedented threat from the coronavirus disease (COVID-19) pandemic caused by the SARS-CoV-2 (coronavirus). The primary method of transmitting COVID-19 is droplet spread from being close to an infected person (who may have no symptoms). This particular coronavirus causes respiratory illness and is spread from person-to-person, unlike foodborne gastrointestinal or GI viruses, such as norovirus and hepatitis A that often make people ill through contaminated food (WHO, 2020). Scientists and health authorities around the world are closely monitoring the spread of COVID-19, and social distancing remains the most important way to mitigate the risk of contagion (FDA, 2020; Health Canada, 2020). While there is no published evidence of contracting COVID-19 from touching food or food packaging that came in contact with the virus due to coughing or sneezing from an infected person, the virus can survive on surfaces and objects for up to about 3 days on hard surfaces like metal or plastic, and about 1 day on soft surfaces like cardboard (van Doremalen et al., 2020).

At home, Health Canada recommends to use common cleaning and disinfection methods, to wash hands with soap and warm water for at least 20 seconds before and after handling food and food packaging, and to avoid washing fresh produce with soap, chlorine or other chemicals whenever safe running water is not available (vinegar is not effective in this regard). In addition, food must be cooked to recommended safe internal temperatures as the virus is killed by normal cooking temperatures. Cross-contamination of raw and ready-to-eat or cooked foods must be avoided, and any surfaces that will come in contact with food must be disinfected (Health Canada, 2020).

In terms of shopping behavior, it is recommended that a shopping list be prepared in advance, to buy 1 to 2 weeks-worth of groceries at a time, to use hand sanitizers when entering and exiting the store, and one’s own clean reusable grocery bags. Furthermore, a distance of approximately 2 meters from other people while shopping must be maintained, trips to the store at peak hours must be minimized to avoid crowds, and touching items that the customer is not going to take must be avoided. Also, touching eyes, nose and mouth must be avoided, a face covering or mask must be worn while in the store, and hands must be washed when getting back home. In addition, contactless payment (online, tap and go, mobile) and contactless delivery by having food dropped off at the doorstep are recommended whenever possible (FDA, 2020; Health Canada, 2020).

Understanding the knowledge and practices related to food hygiene and food shopping can be used for designing effective interventions to help in mitigating the COVID-19 health consequences. Identifying the demographics of the groups with the lowest knowledge is the point from which an educational program can be tailored. Many studies in the literature have reported the demographic characteristics of social classification, income, gender, education level, age, and residential location as contributing factors to food handling knowledge and practices (Unusan, 2007; Sanlier, 2009; Gong et al., 2011; Hassan & Dimassi, 2014; Ostvold, Njorge, & Raspor, 2014; Migliorati et al., 2015; Hassan et al., 2018). These studies show mixed results due to variations in study designs, study populations, and survey questions. In Lebanon, we investigated the food hygiene knowledge and practices among university students and food handlers in households (Hassan and Dimassi, 2014; Hassan et al., 2018). The objective of this study was to assess the self-reported food hygiene and shopping knowledge and practices in Lebanon during COVID-19, in order to measure the post-pandemic changes in this...
regard, and to detect the demographic characteristics of “high-risk” groups with the poorest knowledge. This will provide practical guidance for tailoring targeted educational programs.

Materials and methods

Study population

In compliance with social distancing measures, and after obtaining consent from the university’s Institutional Review Board, established in accordance with the US Code of Federal Regulation (45CFR 46.107, 21CFR 56.107), and Good Clinical Practice ICH (Section 3), and using a cross-sectional observational design, data was collected via a short 15-minute Google form-based questionnaire from a convenient sample that filled it. The questionnaire was broadcasted on different social media platforms of the researchers, our university and influential acquaintances. Also, nutrition students at our university broadcasted the link to the questionnaires via WhatsApp to ensure recruitment of participants from different regions, age groups, genders, and socioeconomic statuses. The completion of the questionnaire was voluntary and anonymous, and no extra credit was given. Incomplete questionnaires were excluded automatically. One thousand three hundred and thirty-seven questionnaires were completed.

Table 1. Practice questions and their corresponding best practice answers used to calculate the score for each section.

| Question                                                                 | Best Practice | Section          |
|-------------------------------------------------------------------------|---------------|------------------|
| Since the emergence of the Coronavirus pandemic, how frequently have you been placing the mask? | Always         | Mask Placing Score |
| While interacting with people outside your home                          | Always         |                  |
| Since the emergence of the Coronavirus pandemic, how frequently have you been placing the mask? | Always         |                  |
| While walking outside the home                                           | Always         |                  |
| Since the emergence of the Coronavirus pandemic, have you been washing your hands with soap or using hand sanitizer all the time? | Always         | Hand Maintenance Score |
| Upon entering your home                                                  | Always         |                  |
| Since the emergence of the Coronavirus pandemic, have you been washing your hands with soap or using hand sanitizer all the time? | Always         |                  |
| After touching your face                                                 | Always         |                  |
| Since the emergence of the Coronavirus pandemic, have you been washing your hands with soap or using hand sanitizer all the time? | Always         |                  |
| After sneezing or coughing on your hand                                   | Always         |                  |
| Since the emergence of the Coronavirus pandemic, have you been washing your hands with soap or using hand sanitizer all the time? | Always         |                  |
| After receiving a food delivery                                          | Always         |                  |
| Since the emergence of the Coronavirus pandemic, have you been washing your hands with soap or using hand sanitizer all the time? | Always         |                  |
| After handling grocery items                                             | Always         |                  |
| What were the methods used for the sanitation of fruits and vegetables at your home AFTER the crisis? | Using soap and water AND/OR using water with chemicals/antiseptic | Shopping Score |
| Do you sanitize your fruits and vegetables before storing them in the fridge of your home? | Yes            |                  |
| Have you been spraying the grocery bags and packaged items with a disinfecting solution upon getting them home? | Yes, all the time |                  |
| Have you been throwing away the grocery bags after emptying them?        | Yes, all the time |                  |
| After the emergence of the Coronavirus pandemic, did the frequency of your visits to the food shops get affected? | Yes, decreased |                  |
| Have you shifted from shopping in big supermarkets to smaller markets/shops due to the emergence of the Coronavirus pandemic? | Yes            |                  |

Questionnaire

A questionnaire, composed of 3 sections and 38 questions. Reliable and valid food hygiene instruments (Osaili et al., 2011; Gong et al., 2016; Byrd-Bredbenner et al., 2007; Hassan & Dimassi, 2014; Hassan & Dimassi, 2017) were used as starting point. General food hygiene questions (related to personal hygiene for example) were kept, while COVID-19 specific questions were added (Tables 1 and 2) based on the recommendations of the World Health Organization, Canada (Health Canada), USA (CDC and FDA) as the local recommendations pertaining to COVID-19 were developed based on these aforementioned sources. The questionnaire got translated to Arabic by a sworn translator and back translated to English to validate the translation. Both versions were piloted to assess clarity and the average time needed for its completion. The first section of the questionnaire (13 questions) was concerned about general demographic characteristics of the participants (gender, age, area of residence, marital status, educational level, educational background, and number of people living in the house), in addition to questions related to who cooks at home, frequency of cooking before and during the crisis, abiding to social distancing and stay at home. The second section (15 questions) was about the food hygiene and shopping practices (Table 1); while the third section (10 questions) was about the food hygiene knowledge (Table 2).

Statistical analysis

SPSS v23 Statistical computer software was used to perform all statistical analyses. The demographic characteristics represented the independent variables. Overall food hygiene knowledge (10 questions), overall food hygiene and shopping practices score (13 questions), hand maintenance best practices score (5 questions), mask placing best practices score (2 questions), shopping best practice score (6 questions) represented the dependent variables (Tables 1 and 2). Each question was given one point if answered correctly and zero point if answered incorrectly. Frequencies (counts and percentages) were calculated for each answer choice. Mean score and the standard deviation were calculated for all sections. The scores were converted to 100. Student t test for independent groups was used to compare the mean sum of correct responses of every section by gender, age, residential area, major of study, marital status, educational level, major of study, number of people living in the house, and abiding to social distancing/stay at home. Normal distribution assumptions of scores were tested using the Kolmogorov–Smirnov test, Shapiro Wilk test, mean vs. median, Q-Q plots, and standardized Skewness and kurtosis. Differences in proportions were tested using the Pearson’s chi-square for independent groups and the Mc Nemar Chi-square for paired groups. Significance level of 0.05 was used.
Results and Discussion

A total of 1337 questionnaires were included in the study. Of the respondents, 72.7% were women, 84.8% below 45 years old, 37.2% married, and 44.4% holders of a bachelor degree, 31.6% of a health educational background, 78.3% living with 5 people or less, 73.4% abiding by the social distancing/stay at home all the time (Table 3).

Distribution of the answers on the questions of the five sections (hand maintenance, mask placing, shopping, overall food hygiene and shopping practices, food hygiene knowledge) are presented in Supplementary Tables. Mean score of the hand maintenance best practices was 77% (SD = 22), and women scored significantly better (p<0.05), while the marital status was borderline significant (p=0.07). In terms of mask placing best practices, mean score was 51% (SD = 42), and older participants (≥35 years) who had a health related major (Nutrition, Chemistry, Biology, Nursing and Pharmacy) scored significantly better (p<0.05). On the other hand, mean score of the shopping best practices was 65% (SD = 23), and females scored significantly better (p<0.05), while the major of study was border-line significant (p=0.07). In terms of overall best practices score, the mean value was 68% (SD = 18), and women participants who had a health related major scored significantly better (p<0.05). With regard to the food hygiene knowledge score, mean value was 74% (SD = 15), and the significant difference was found among old (≥35 years), married, female, who had a health related, university degree, scored significantly better (p<0.05) (Table 4).

Literature reported the fact that women, older participants, married, and those having health related major scored higher when it comes to food hygiene knowledge and practices. This is attributed to the fact that, in developing countries, including Lebanon, women are traditionally in charge of food shopping and kitchen hygiene and cleaning (Hassan et al., 2018). In addition, participants with a health education background took modules and courses relevant to food hygiene, hygiene and microbiology in the curricula of their majors. Also, married participants had offspring in general, which makes them more responsible towards their offspring and food hygiene aware. Furthermore, older participants got more likely exposed to health messages throughout years, explaining why they scored higher in all sections (Unklesbay et al., 1998; Garayoa et al., 2005; Byrd-Bredbenner et al., 2007; Sharif & AlMalki, 2010; Osailli et al., 2011; Lazou et al., 2012; Ovca et al., 2014; Hassan and Dimassi, 2014; Hassan et al., 2018). Our study presents insights into the food hygiene and shopping practices, and food hygiene knowledge among residents of a developing country, Lebanon, in time of pandemics, like COVID-19. In terms of food hygiene knowledge, our study reported a score of 73.6%, which is higher to the score (71.3%) reported by Hassan et al. (2018) among domestic food handlers in Lebanon, and that (53.6%) reported by Hassan and Dimassi (2014) among Lebanese university students. This can be attributed to the massive COVID-19 related awareness campaigns done on different media outlets. Only 37% of participants reported putting the mask on while walking outside home (Supplementary Tables), and 37.2% reported washing their hands or applying hand sanitizers after touching their face (Supplementary Tables), which is alarming. These two malpractices must be highlighted in awareness campaigns.

Table 2. Demographic characteristics of the sample (n=1337).

| Demographics                                           | n   | %     |
|--------------------------------------------------------|-----|-------|
| Gender                                                 |     |       |
| Male                                                   | 365 | 27.3  |
| Female                                                 | 972 | 72.7  |
| Age                                                    |     |       |
| 18 - 24                                                | 578 | 43.2  |
| 25 - 34                                                | 319 | 23.9  |
| 35 - 44                                                | 238 | 17.7  |
| 45 - 54                                                | 111 | 8.3   |
| 55 and above                                           | 93  | 7.0   |
| Marital status                                         |     |       |
| Single                                                 | 840 | 62.8  |
| Married with children                                  | 437 | 32.7  |
| Married without children                               | 60  | 4.5   |
| Education                                              |     |       |
| Below higher school certificate                         | 17  | 1.3   |
| Higher school certificate                              | 151 | 11.3  |
| Technical degree                                       | 58  | 4.3   |
| Bachelors                                              | 594 | 44.4  |
| Postgraduate studies/msc/phd                           | 517 | 38.7  |
| Major of study                                         |     |       |
| Health                                                 | 372 | 31.6  |
| Non health                                             | 807 | 68.4  |
| Number of people living in your house (Including yourself and the helper) |     |       |
| 1                                                      | 41  | 3.1   |
| 2 to 4                                                 | 663 | 49.7  |
| 5 to 7                                                 | 585 | 43.8  |
| 8 and above                                            | 46  | 3.4   |
| District (Muhafaza) of residence                       |     |       |
| Beirut                                                 | 383 | 28.6  |
| Mount Lebanon                                          | 639 | 47.8  |
| Nabatieh                                               | 42  | 3.1   |
| South                                                  | 63  | 4.7   |
| North                                                  | 88  | 6.6   |
| Baalbeck-Hermel                                        | 39  | 2.2   |
| Bekaa                                                  | 92  | 6.9   |
| Have you been abiding by the social distancing / stay at home? |     |       |
| No                                                     | 28  | 2.1   |
| Yes, all the time                                      | 981 | 73.4  |
| Yes, often                                             | 328 | 24.5  |
| Does the nature of your work make it impossible for you to stay at home during the coronavirus pandemic? |     |       |
| No                                                     | 1084| 81.1  |
| Yes                                                    | 253 | 18.9  |

[Italian Journal of Food Safety 2021; 10:9384]
Applying different methods to sanitize produce increased significantly (p<0.05) after the pandemic emerged (Supplementary Tables). Sanitizing produce by immersing in a vinegar or brine solution was the most common practice before and after COVID-19, followed by the use of soap and water, the use of chemicals, and the use of water only. While authorities in many countries recommend applying water only (CDC, 2020; Health Canada, 2020), this cannot be applicable to developing countries, like Lebanon, due to the contamination of water supply. Instead, using a chemical can be the best alternative as long as the proper dilution is used as per the manufacturer’s instructions. Using the soap is a good option, but improper rinsing may result in toxic residues. Vinegar and salt were found to be ineffective against SARS-CoV-2 (US EPA, 2020). Awareness campaigns must address this point.

In terms of produce sanitizing prior to storage, and disinfecting grocery bags and packaged foods, there was a high positive rate (82.2 and 77.6%, respectively) reported by respondents (Supplementary Tables), which matches the recommendations. On the other hand, the frequency of using home delivery service of food shops and restau-

Table 3. Answers to the food hygiene and knowledge questions.

| Question and respective answer choices | N (%) |
|---------------------------------------|-------|
| Coronavirus can be transmitted to humans directly via the consumption of foods that are contaminated with the virus | 471 (35.2)* | 650 (48.6) |
| False | 216 (16.2) |
| True | 471 (35.2)* |
| I do not know | 650 (48.6) |
| What is the safest AND most effective way to disinfect fruits and vegetables | 928 (69.4)* | 576 (42.1) |
| Using vinegar or salt* | 439 (32.8) |
| Using soap and water | 53 (4.0) |
| Using water with chemicals/antiseptic …* | 76 (5.7) |
| Using water only | 6 (0.4) |
| Do not know | 76 (5.7) |
| While washing your hands, it is enough to rub them with soap for at least: | 33 (2.5) | 1156 (86.5)* |
| 10 seconds | 92 (6.9) |
| 20 seconds* | 50 (3.7) |
| 40 seconds | 33 (2.5) |
| 60 seconds | 1115 (83.4)* |
| I do not know | 244 (18.2) |
| Which is more effective against coronavirus? | 23 (1.7) |
| Hand sanitizers | 23 (1.7) |
| Handwashing using soap* | 6 (0.4) |
| Both have the same effectiveness | 244 (18.2) |
| I do not know | 1049 (78.5)* |
| Which of these individuals is the LEAST likely to develop the coronavirus disease? | 227 (17.0) |
| Old people | 63 (4.7) |
| Pregnant women | 16 (1.3) |
| Teenagers* | 1155 (83.4)* |
| Cancer patients | 30 (2.2) |
| I do not know | 111 (8.3) |
| Chlorine-based disinfectants are effective against coronavirus on surfaces | 1255 (93.9)* |
| No | 227 (17.0) |
| Yes* | 1062 (78.4)* |
| I do not know | 48 (3.6) |
| During the Coronavirus pandemic, it is recommended to make a list of food items to buy before heading to the shop | 19 (1.4) |
| No | 1255 (93.9)* |
| Yes* | 227 (17.0) |
| I do not know | 48 (3.6) |
| Which concentration of alcohol is more recommended against coronavirus? | 63 (4.7) |
| Less than 60% | 81 (6.1) |
| Between 60% and 95%* | 1101 (82.3)* |
| More than 95% | 88 (6.6) |
| I do not know | 67 (5.0) |
| Which part of the coronavirus does soap target? | 486 (36.4) |
| DNA | 77 (5.8) |
| Lipids in the membrane* | 672 (50.3)* |
| Proteins | 102 (7.6) |
| I do not know | 486 (36.4) |
| In food safety, what is the best strategy to control the coronavirus? | 354 (26.5) |
| Personal hygiene* | 829 (62.0)* |
| Cooking at the right temperature | 111 (8.3) |
| Wearing gloves | 43 (3.2) |
| I do not know | 48 (3.6) |

*Correct answer.
Table 4. Relations between demographic characteristics and practices/knowledge scores.

| Variable                        | Hand maintenance best practices score (%) | Mask placing best practices score (%) | Shopping best practices score (%) | Overall best practices score (%) | Food hygiene knowledge score (%) |
|--------------------------------|------------------------------------------|--------------------------------------|----------------------------------|---------------------------------|----------------------------------|
| Score                          | 77 (±22)                                  | 51 (±42)                             | 65 (±23)                         | 68.0 (±18)                      | 73.6 (±15.0)                     |
| Gender                         |                                          |                                      |                                  |                                 |                                  |
| Male                           | 71 (±25)                                  | 51 (±45)                             | 65 (±24)                         | 64.3 (±19.7)                    | 71.2 (±15.4)                     |
| Female                         | 79 (±20)                                  | 51 (±42)                             | 66 (±23)                         | 68.7 (±16.9)                    | 74.5 (±14.7)                     |
| p-value                        | < 0.01                                    | 0.952                                | 0.023                            | < 0.01                          | < 0.01                           |
| Age                            | 76 (±23)                                  | 49 (±17)                             | 65 (±23)                         | 66.9 (±18.1)                    | 72.9 (±15.3)                     |
| 18 - 34 years old              | 78 (±20)                                  | 55 (±16)                             | 66 (±23)                         | 68.7 (±17.2)                    | 75.2 (±14.0)                     |
| p-value                        | 0.132                                     | 0.02                                 | 0.718                            | 0.082                           | 0.006                            |
| Marital status                 |                                          |                                      |                                  |                                 |                                  |
| Single                         | 76 (±23)                                  | 50 (±17)                             | 65 (±23)                         | 66.9 (±18.2)                    | 72.7 (±15.2)                     |
| Married (with/without children)| 78 (±20)                                  | 53 (±16)                             | 66 (±23)                         | 68.5 (±17.3)                    | 75.2 (±14.5)                     |
| p-value                        | 0.065                                     | 0.185                                | 0.699                            | 0.123                           | 0.003                            |
| Educational level              |                                          |                                      |                                  |                                 |                                  |
| Below Higher School Certificate/Higher School Certificate | 77 (±21) | 53 (±18) | 63 (±24) | 67.2 (±18.3) | 67.6 (±16.6) |
| Technical degree/Bachelors/Postgraduate studies/MSc/PhD | 77 (±22) | 51 (±17) | 63 (±23) | 67.5 (±17.8) | 74.5 (±14.5) |
| p-value                        | 0.714                                     | 0.62                                 | 0.261                            | 0.764                           | < 0.01                           |
| Major of study                 |                                          |                                      |                                  |                                 |                                  |
| Health                         | 77 (±22)                                  | 46 (±17)                             | 64 (±23)                         | 66.2 (±17.2)                    | 79.1 (±12.7)                     |
| Non Health                     | 77 (±22)                                  | 55 (±17)                             | 66 (±23)                         | 66.6 (±18.0)                    | 71.1 (±15.0)                     |
| p-value                        | 0.32                                      | 0.001                                | 0.067                            | 0.029                           | < 0.01                           |
| Number of people living in your house (including yourself and the helper) | 76 (±22) | 53 (±17) | 66 (±23) | 67.5 (±18.2) | 73.7 (±14.6) |
| 1 to 4                         | 78 (±22)                                  | 50 (±17)                             | 65 (±23)                         | 67.5 (±17.5)                    | 73.5 (±15.4)                     |
| p-value                        | 0.08                                      | 0.245                                | 0.468                            | 0.985                           | 0.747                            |
| Have you been abiding by the social distancing / stay at home? | 79 (±27) | 43 (±15) | 61 (±25) | 65.3 (±20.8) | 77.5 (±14.0) |
| No                             | 77 (±22)                                  | 52 (±17)                             | 65 (±23)                         | 67.5 (±17.8)                    | 73.5 (±15.0)                     |
| p-value                        | 0.345                                     | 0.262                                | 0.357                            | 0.524                           | 0.165                            |

Conclusions

The notable low awareness about food hygiene, as indicated by low practices scores reported by Lebanese respondents, contributes, at the short term, to higher susceptibility to food poisoning and higher likelihood to get SARS-CoV-2 infected. Particular focus should be given to younger adults, single, men and those who do not have smartphones to fill them, our study gave considerable insights to the status of food hygiene and food shopping knowledge and practices in Lebanon.

Although its limitations related to the design as sampling was not a true random sample, in addition to the fact that data consisted of self-reports, introducing the possibility of a mono-method bias, and data were collected using online questionnaires, while many people do not have access to the Internet or do not have smartphones to fill them, our study gave considerable insights to the status of food hygiene and food shopping knowledge and practices in Lebanon.
have university degree. This study showed that there was an association between demographic information and the food hygiene knowledge and practices among residents of Lebanon, which conforms to the findings of previous studies. Our study revealed the high need for ongoing education efforts through different media means.

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