Psychosocial Stressors and Coping Strategies Among African Americans During Early Stages of the COVID-19 Pandemic: a Qualitative Study

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Abstract

Objectives The disproportionate impact of coronavirus (COVID-19) on African Americans along with associated inequities in social determinants of health (SDOH) and racism increase their vulnerability to the psychosocial impact of COVID-19. This qualitative study applied the socio-ecological model (SEM) to explore psychosocial stressors, coping styles, and needs to improve psychosocial health among unique subgroups of African Americans in early pandemic stages.

Methods Sixty-two African Americans (16 parents, 15 young adults, 16 essential workers, and 15 individuals with underlying medical conditions) participated in qualitative, semi-structured interviews between May and September 2020. Interview data were analyzed based on the SEM using thematic analysis.

Results The majority (84%) reported being stressed with parents having the highest level. Four themes emerged: (1) our COVID-19 pandemic state of mind, (2) top stressors in the early stages of the COVID-19 pandemic, (3) coping strategies during COVID-19, and (4) needs during the COVID-19 pandemic to reduce stress. While there were similarities, different stressors were experienced among subgroups, which yielded different coping styles and needs from stakeholders across multi-levels to improve their psychosocial health.

Conclusions Findings suggest current and future pandemic response plans need targeted strategies across multiple levels of influence to address the psychosocial impact of the COVID-19 pandemic on African Americans.

Keywords COVID-19 · Psychosocial distress · Mental health · African Americans · Public health emergency · Coping style

Introduction

As of December 2021, COVID-19 cases were the highest in the USA, having over 50.3 million confirmed cases, including over 800,000 deaths [9]. The rapid spread of COVID-19 has negatively impacted the mental health of Americans. According to the Kaiser Family Foundation (KFF) Health Tracking Poll, approximately 53% of Americans reported experiencing worry and stress from the pandemic in July 2020 and 47% in March 2021. Women, parents, young adults, essential workers, and individuals with underlying medical conditions bear the greatest mental health impacts [26]. Early in the pandemic, the mental health status largely reflected the significant disruption in economics, healthcare systems, childcare, food systems, and social exchange [43]. Furthermore, the transmission dynamics of SARS-CoV-2 and the disparate COVID-19 outcomes in morbidity and mortality further sparked impromptu stay-at-home orders...
by the governments and the implementation of preventive mandates (e.g., face masks and social distancing) [31, 56]. Everchanging updates, lack of information, and even the circulation of mis- and/or disinformation continues to impact the mental health of Americans [39, 43]. Increasing evidence has shown long-term biological consequences of stress [29, 47]. Therefore, how one copes is significantly related to how these psychological stressors are handled in the COVID-19 pandemic and ultimately influences health outcomes [50].

Many racial and ethnic minorities experience inequities in social determinants of health (SDOH) (e.g., lack of or limited access to quality care, crowded housing, jobs as essential workers or job loss, and experience discrimination) often caused by structural racism. These inequities in SDOHs place them at greater risk for psychosocial distress and have negatively impacted their ability to cope [3, 37, 45]. The COVID-19 pandemic highlighted these many inequities, fueling this global public health crisis [27]. Unsurprisingly, African Americans have and continue to be disproportionately impacted by COVID-19. While comprising only 13% of the US population, COVID-19 hospitalizations and death rates among African Americans are almost three and two times higher compared to Whites [9]. Due to the link between economic and physical health [18], disproportionate COVID-19 outcomes partially reflect African Americans (57%) being more likely to worry about themselves or their families getting COVID-19 compared to Whites (43%) [26]. Furthermore, compared to Whites, African Americans are about 1.7 times more likely to say they had trouble covering usual household expenses, 2.5 times more likely to report not having enough to eat, and 3 times more likely to self-report not being caught up on rent [11]. They are also more likely to be threatened by reductions in pay or hours, temporary furloughs, or permanent layoffs [35]. Collectively, this syndemic—COVID-19 pandemic, racism, and “structural inequity”—contributes to psychosocial distress in marginalized communities and has prompted the opportunity for a transformational change [52].

Pandemic response plans often lack or have a limited response in the area of psychosocial stress [1]. For example, during the SARS epidemic of 2002–2003, there lacked little expert guidance on how to address these demands [6]. Similarly, the world’s leading experts have placed the majority of their attention on managing COVID-19 and associated complications, preventive behaviors, and vaccine and treatment developments. In addition, individuals lack access to mental health services especially those already facing psychosocial distress prior to the pandemic. This warrants great concern as (1) past research has highlighted the long-lasting cognitive and mental health effects of a pandemic on a population [55]; and (2) we are experiencing a syndemic. Recently, there has been a shift to focus on the psychosocial impact of the pandemic on the public. So, there is a need to identify the root cause and strategies to mitigate the psychosocial stress among African American communities during and post-COVID-19 pandemic.

The purpose of this qualitative study was to explore the mental health status and stressors of uniquely vulnerable subgroups of African Americans during the initial stages of the COVID-19 pandemic through the framework of the Socio-Ecological Model. We further explored the coping strategies and perceived needs from stakeholders across multilevels to reduce the psychosocial stress of African Americans bearing the greatest mental health impact.

Methods

Socio-Ecological Model (SEM) and COVID-19

According to the SEM, there are five levels of influence on health behavior, which are interactive and reinforcing [34, 46, 54]. The intrapersonal level includes the knowledge, attitudes, and motivations of an individual around COVID-19 that affect mental health. Interpersonal level refers to the influence received from family, friends, and peers during the COVID-19 pandemic. The organizational level involves the practices and policies of the organizations around COVID-19. The community refers to the collaboration of organizations to create change during COVID-19. Last, the societal level refers to local, state, and national laws that are developed and/or activated to influence change. For this study, we explore how factors on each of these levels influence mental well-being and strategies perceived by uniquely vulnerable African American subgroups to improve or mitigate the psychosocial impact of the COVID-19 pandemic.

Study Design, Sample, and Recruitment

Semi-structured interviews were conducted between May and September 2020 amid the COVID-19 pandemic. A phenomenological approach was chosen to explore the mental status of vulnerable African American subgroups and gain an in-depth understanding of coping strategies and needs from multilevel stakeholders to help improve their mental health. Interviews via Zoom, an online teleconferencing software program, were chosen due to the nature of the pandemic (e.g., need to physically distance). In addition, they have several advantages including improved access to interviewees, reduced costs, and increased convenience for interviewees [16, 36, 57].

To recruit participants, a purposive sampling method was used [42]. Inclusion criteria were aged 18 and older and a member of one of the following categories—essential worker (i.e., “one who conducts a range of operations and
services in industries that are essential to ensure the continuity of critical functions in the United States” [10]), parent, young adult aged 18 to 35 years, or individual with an underlying medical condition. We chose these categories to gain diverse perspectives on the impact of COVID-19 on mental health among subgroups bearing the greatest health impact. We used our existing database, community partners, and flyers as recruitment mechanisms. We assigned participants upon recruitment to the subgroups and informed participants they would address questions from this perspective.

**Measures**

Socio-demographics were collected to provide a description of the sample only. Stress was measured as a categorical variable (yes/no). This was confirmed in qualitative responses identifying participant stressors during the early pandemic stages. Age was a continuous variable measured in years. Participants self-identified as African American and indicated membership in the following categories: essential worker, UMC, young adult, or parent. Education categories were some high school, GED or high school diploma, associate’s degree, some college, bachelor’s degree, master’s degree, and doctoral/professional degree. Categories were collapsed to create a dichotomous variable (some college or less and associate’s degree or higher). Income categories were less than $40,000, $20,001–$40,000, $40,001–$60,000, $60,001–$80,000, over $80,000, and prefer not to answer. Categories were combined to form less than $40,000, $40,001–$80,000, over $80,000, and do not want to answer.

**Data Collection Procedures**

Three medical students and two researchers conducted interviews. The research team had extensive experience in qualitative research and provided training to the medical students prior to study initiation. Interested individuals received a survey link to a REDCAP survey (i.e., a secure online platform for organizing and storing surveys and data) to screen for study eligibility [22]. During the interview, participants were read a study information sheet and informed consent documentation. After providing verbal consent, interviewers used the protocol based on the SEM to elicit views toward the impact of COVID-19 on African Americans’ mental health. The SEM was also used to guide the discussion related to stressors (i.e., coping strategies and needs from multilevel stakeholders) to help address psychosocial stressors associated with the syndemic from the perspective of their assigned subgroup. Interviews lasted 45–90 min and were audio-recorded. One team member conducted the interviews, while another team member took notes.

**Data Analysis**

Prior to analysis, all interviews were transcribed via Zoom. Members of the research team reviewed each transcript for accuracy. SPSS (version 26) was used to conduct a descriptive analysis (i.e., frequencies, percentages, cross-tabulations, and ANOVA) for socio-demographics among those who stated they were stressed compared to those who stated they were not stressed. To guide the coding process, a hierarchical coding system was developed using the questions and preliminary review of five transcripts per group. To establish reliability in the coding system, each researcher independently coded five transcripts, compared the codes, and added or removed codes. Then, the coding of the remaining transcripts was completed by the two researchers. When no new codes emerged, saturation was met. Codes were then placed into categories based on the overall group, the subgroups, and then by constructs of the SEM, a process known as axial coding [20]. We then conducted thematic analyses, a qualitative approach, which involved (1) a constant comparison of codes to explore patterns in responses; and (2) identification of themes within and across subgroups by the degree of stress. Verification procedures were intercoder reliability, investigator triangulation, and thick, rich descriptions [30].

**Results**

Interviews were conducted with 62 African Americans belonging to uniquely vulnerable populations to gain diverse viewpoints on the mental health impact of the COVID-19 pandemic: 16 parents, 16 essential workers, 15 individuals with underlying medical conditions (UMCs) (e.g., autoimmune disorders, sickle cell disease, diabetes), and 15 young adults (ages 18–35). In the overall sample, the majority were female (n = 43; 69.4%) with a mean age of 40.29 years. For essential workers, the majority were female (n = 10; 62.5%) with a mean age of 38.81 years. Individuals with underlying medical conditions were primarily female (n = 12; 80%) with a mean age of 55.47 years. Young adults were primarily female (n = 10; 66.7%) with a mean age of 27.60 years. For parents, the majority were female (n = 11; 68.8%) with a mean age of 39.44 years. Approximately 84% stated they were stressed during early pandemic stages. See Table 1 for socio-demographics by subgroup. There were no significant differences in socio-demographics within each subgroup (results not shown). We also explored stress levels by socio-demographics (see Table 2). Gender by stress was marginally significant (p = 0.055) with females having higher levels of stress.

Four major themes emerged in this study: (1) our COVID-19 pandemic state of mind, (2) top stressors in early stages of
COVID-19 pandemic, (3) coping strategies during COVID-19, and (4) needs during the COVID-19 pandemic to reduce stress. See brief descriptions below and Table 3 for sample quotes.

**Table 1** Socio-demographics by subgroup

|                      | Essential worker (n = 16) | Individual with underlying medical condition (n = 15) | Young adult (n = 15) | Parent (n = 16) |
|----------------------|---------------------------|------------------------------------------------------|---------------------|-----------------|
| **Gender (n, %)**    |                           |                                                      |                     |                 |
| Male                 | 6 (37.5)                  | 3 (20.0)                                             | 5 (33.3)            | 5 (31.3)        |
| Female               | 10 (62.5)                 | 12 (80.0)                                            | 10 (66.7)           | 11 (68.8)       |
| **Income (n, %)**    |                           |                                                      |                     |                 |
| Less than 40K        | 6 (37.5)                  | 2 (13.3)                                             | 8 (53.3)            | 4 (25.0)        |
| 40K–80K              | 6 (37.5)                  | 6 (40.0)                                             | 2 (13.3)            | 3 (18.8)        |
| Over 80K             | 2 (12.5)                  | 4 (26.7)                                             | 2 (13.3)            | 8 (50.0)        |
| No response          | 2 (12.5)                  | 3 (20.0)                                             | 3 (20.0)            | 1 (14.5)        |
| **Education (n, %)** |                           |                                                      |                     |                 |
| Some college or less | 6 (37.5)                  | 5 (33.3)                                             | 4 (26.7)            | 7 (43.8)        |
| Associate’s degree and up | 10 (62.5)              | 10 (66.7)                                            | 11 (73.3)           | 9 (56.3)        |
| **Stressed (n, %)**  |                           |                                                      |                     |                 |
| Yes                  | 3 (18.8)                  | 2 (13.3)                                             | 4 (26.7)            | 1 (6.3)         |
| No                   | 13 (81.3)                 | 13 (86.7)                                            | 11 (73.3)           | 15 (93.8)       |
| **Age (μ, SD), years** | 38.8 (12.7)              | 55.5 (12.7)                                          | 27.6 (5.1)          | 39.4 (8.5)      |

*Note: There were no significant differences among socio-demographics by subgroup.

**Table 2** Socio-demographics by the level of stress

|                      | Not stressed | Stressed |
|----------------------|--------------|----------|
|                      | Mean         | Standard deviation | Mean         | Standard deviation |
| **Age**              | 35.90        | 12.810    | 41.13        | 14.25             |
| **Gender**           |              |           |              |                   |
| Male                 | 6            | 60.0      | 13           | 25.0              |
| Female               | 4            | 40.0      | 39 note      | 75.0              |
| **Category**         |              |           |              |                   |
| Essential worker     | 3            | 30.0      | 13           | 25.0              |
| Underlying medical condition | 2        | 20.00     | 13           | 25.0              |
| Young adults         | 4            | 40.00     | 11           | 21.2              |
| Parents              | 1            | 10        | 15           | 28.8              |
| **Education**        |              |           |              |                   |
| Some college or less | 6            | 60.0      | 16           | 30.8              |
| Associates degree or higher | 4   | 40.0      | 36           | 69.2              |
| **Income**           |              |           |              |                   |
| Less than $40,000    | 3            | 30.0      | 17           | 32.7              |
| $40,001–$80,000      | 3            | 30.0      | 14           | 26.9              |
| Over $80,000         | 1            | 10.0      | 15           | 28.8              |
| Do not want to answer | 3            | 30.0      | 6            | 11.5              |

There were no significant differences in socio-demographics by level of stress.

**Theme 1: Our COVID-19 Pandemic State of Mind**

Most participants across subgroups expressed they were experiencing heightened stress, anxiety, and/or depression due to the COVID-19 pandemic. Many feared getting infected with SARS-CoV-2 along with potential sequelae...
Table 3  Examples of interview quotes by theme

| Themes                          | Level of socioecological model or subtheme | Sample quotes                                                                                                                                 |
|--------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Current state of mind           | (Theme 1)                                 | “I was one of those people who was always overloaded with work and then to go from being overloaded with work to not having a clue what to do today... I couldn’t read my books anymore. I just couldn’t make my brain do it. In the quiet, I realized that mentally I just was a little lost. I was a little lost. But at no point did I feel sorry for myself because I’ll say it for you. I was lacking nothing. Not knowing what to do with myself because again, you know, it was personally and professionally. Both ways were like everything stopped. The only thing we had to do was be in this house, but everything stopped and I couldn’t think of anything to do and at no point have I ever felt so useless, for lack of a better word. My purpose was gone. I felt like in a lot of ways my purpose was gone, and I could not see what it was supposed to be going forward” (I3). |
|                                |                                           | “I’m in my bubble working, taking care of my kids, running errands. Yeah, but I’m not stressed or anything about the state of things. I feel like, we have chaos here every summer. So, whether it’s a pandemic, or a scandal or... there’s always something... the clowns at one point. Something that makes you go crazy. But yeah, I’m just carrying on with my life because what else can you really do. Be scared if you want to.” (Y2) |
|                                |                                           | “I’ve got a seventy-year-old mom. I’ve got three kids that are, you know, that will be going to school and coming home exposing her. My office is going to go open back up. Now I’m going back to work now that’s even more exposure, um, that whole thought makes me so nervous. Not necessarily for myself, but definitely for my mom and definitely for my kids” (P10). |
| Top stressors                   | Intrapersonal                             | “And financial burdens, because people think that unemployment is enough money for people to survive off of when it’s really not.” (Y4). |
|                                |                                           | “I couldn’t keep getting them bills from UAB so out the window went psychotherapy.” (P18) |
|                                |                                           | “And if you go get tested it puts more fear in you until you get those results that tells you whether you were negative or positive. So I think it’s just a fear of the pandemic that’s really the distressful thing.” (E3) |
|                                |                                           | “We probably have been more traumatized than we realize, but we don’t have the luxury of expressing it. Right now, we don’t have the luxury of breaking down. It’s kind of like being a Black man in America, you know, we carry our whole life as indicative of what’s going on right now. But we don’t have the luxury of quitting. Not of pushing through. We have to somehow find the will and way and strength to go on in spite of what’s going on, either in our lives or around our lives. So I’m probably more messed up in the head than I realized.” (B) |
|                                |                                           | “We’re spending more time than we ever had, yet a lot of the time I feel like we’re not engaged in each other.” (E18) |
|                                | Interpersonal                             | “It really, really kind of depresses you to a certain point, because of that touch and human touch, we, we, that we crave. That you can’t really do that right now.” (I6). |
|                                |                                           | “It’s very stressful. They like sports...but that’s out of the question, cuz that’s not even happening. Because when they first started, they couldn’t even go outside. The apartments we stay in. It was like, you can’t even go to the park all of the amenities off limits. So my kids were just like can we just go walk around the parking lot...and the maintenance man will send them back in the house. They didn’t want nobody outside when it first happened” (P17). |
|                                | Community/organizational                  | “Just the school, the district wasn’t prepared for it. And it turned into us having to learn the lessons, teach it to our son, and then make sure he understood it. But then also balance work and so it was all a mess.” (P2) |
|                                |                                           | “Just the uncertainty. Not really knowing what’s going on, what’s happening, how long it will be this way. Oh, probably the media, social media, news media.” (E13) |
|                                | Societal                                  | Add quote about being overworked and underpaid                                                                                                                                                  |
|                                |                                           | “These things have been under the surface. Our lives have been ripped. It’s been an unveiling of how funky, how dysfunctional our lives really already were. Because coronavirus ain’t new. COVID is. You see what I’m saying. You see what I’m saying. Uh huh institutional distrust ain’t new. Stigma ain’t new. It’s just been ripped. That’s what’s going on now. We’re having to see too much. We’re seeing things we never wanted to see. And that is uncomfortable. It’s uncomfortable to see things for what they really are. And that’s what this virus has done. That’s what this pandemic has done. It has unveiled the wickedness, the selfishness, the grotesqueness of humans.” (P18) |
|                                |                                           | “The stressor with the news of not knowing what’s truly happening. Like now they’re saying that well, first, we heard, you know, a vaccine can’t come out until next year and that you know that’s kind of aligned with every other, you know, their vaccine that comes out as a trial. There’s no research done etc. etc. But now the other day, there’s this one that’s going to be out right before the election. And we know that the CDC got pressured on it from Donald Trump.” (I11) |
Table 3 (continued)

| Coping strategies                                      | Meaning-making (religion/spirituality, personal growth, connection)                                                                 |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| “But for me, I've just looked at it like God is just telling me to sit down.” (P2)                                                                                                                   |
| “My pastor will call out of the clear blue. It’s my pastor friend. Because God. That’s how God works. I have another prayer warrior. We do Bible study together, we talked about the Lord on the phone, we said is bad on the phone together.” (I5)                                        |
| “I tell you, it’s going to have something to do with God. That’s because that’s where I am. That’s my life. It’s everything. Everything that I see, I see God in and there is nothing on the face of this earth that God is not in it because God created it all.” (I6) |
| Health promotion (exercise, yoga, healthy eating, meditation)                                                                                                                                      |
| “I increased my exercise. I do more exercise than I was doing at first. Because I want to make sure that my body is strong, not to say that I was going to keep them from getting COVID. But hopefully, it would help me from being too sick if I didn’t need to be sick.” (I14) |
| “So I had to like find outlets like, like yoga and meditation.” (Y17)                                                                                                                               |
| “I’ve been trying to be a little bit healthier and cooking dinner.” (P1)                                                                                                                               |
| Cognitive (therapy, positive thinking)                                                                             |
| “Music is actually part of therapy because music is key to a lot of things and you can listen to certain types of music and it can either put you in situations or take you out of certain situation and so that’s one of my coping mechanisms that we talked through in therapy.” (P2) |
| Interests (travel, reading, new hobbies)                                                                             |
| “Do play with makeup, as I like to call it, I’ll do that. A lot of plants...Reading, anything to relax. I’m getting outside and walking” (E13)                                                 |
| “I’ve started reading and listening to more audio books. Along with that, I have a Spotify membership, so I listen to a lot of motivational channels like not only songs, but speeches. That seems to help a lot actually.” (E18) |
| “So I’ve, you know, tried to read more, and I’m not really big on watching TV, but I got, I did get a gazebo. So that I could just sit outside and drink coffee and enjoy life.” (P3) |
| Structure/organization (routine, cleaning, work)                                                                     |
| “You know, little things like cleaning the house.” (Y5)                                                                                                                                       |
| “My daily routine’s pretty still normal, you know, me and my son workout daily together.” (P13)                                                                                                     |
| “I think I got what I needed. When I decided to get a job and make myself get back on a structured schedule and and things with school picked up.” (Y6)                                                |
| Maladaptive (drug/alcohol use, violence, ignoring the problem)                                                          |
| “I drink more now, drink a little bit more. Alcohol, wine. That’s my unhealthy way of coping.” (P14)                                                                                           |
| “I ain’t never drunk this much in my life.” (P18)                                                                                                                                         |
| “And then smoking at least probably two ounces a month. I’m like, being honest. Like, I think I’m like at two ounces a month smoking. I’m not even joking like. Like I’ll be 100% real. If I did not have marijuana right now there would definitely be some dead people. Y’all better thank the greenery.” (Y4) |
### Table 3 (continued)

| Needs from support systems (Theme 4)                           |  
|----------------------------------------------------------------|-------|
| **Intrapersonal**                                              |       |
| “I pray really because, I mean, I have to get strength from a higher power. I have to move myself out of this atmosphere.” (E9) |       |
| “The thing to remember is your happiness can’t be dependent on others. No, that’s internal, you have to figure that out on your own.” (P3) |       |
| “I don’t know how to answer that or even that I didn’t feel like I needed support and I was the opposite just let me stay to myself.” (Y3) |       |
| “I have a hard time reaching out to people and telling them this is what I need and this is what’s going on, you know, pray with me pray for me kind of thing.” (S5) |       |
| **Interpersonal**                                             |       |
| “...just like relying on each other to be there, even if it’s not just about kids and I also have co-workers that...well co-workers in public health, specifically...and then co-workers with kids, specifically, that I think it’s also helpful just to chat with them and hear what they’re going through.” (P1) |       |
| “I guess the, the only thing I would say would be like my family not acting like I was being dramatic. About wanting to go out, um, because I felt like it was serious and not that they weren’t taking it as seriously, I think they were just looking at me like I’m taking it too far. I just felt like they weren’t taking it far enough.” (Y7) |       |
| “I think the biggest thing is probably their consistency. As long as that stays, I don’t see there being any issues whatsoever. They’re not pushing you, when it comes to go out and doing things. Because some of them are more able to...they don’t have any threats, they rarely get sick. They take their own precautions into consideration, so they will still go out and travel, go to their parks or eat out. They still make sure that before they approach me or want to visit they’ve cleansed themselves, that they do clean, that they’ve sprayed disinfectant. So I just need that continued assistance until things can calm down. Long as they can do that, we should be okay.” (I7) |       |
| **Community/organizational**                                   |       |
| “We need more consistency across the board with –first we need better communication. The communication is just not reaching all families. Want to know more information more quickly. And I know they’re working on plans and you know you don’t want to tell everything right away. I just see some principals and school leadership teachers really doing a really good job with communication and connectivity with their families and some it’s just like, I would like to see more come from them. And I just think it needs to almost be top down. From the district telling, you know, this is a minimum standard of what is expected for you to reach out to your family, but we expect you to exceed this and we just don’t get that across the board...we need more funding to increase communications, especially since we’re all virtual um that’s been frustrating.” (P14) |       |
| “You know, what is it I need to know the pros and cons of this disease. If it’s because you know you’re buying vegetables you need it. I need to know what I need to eat more of, you know, is anything that I eat more of. So I don’t contract this disease to stay more healthier. I know you can’t go to the gym and even the providers. I think they should provide people with those things they put over their feet, those shoes, socks or whatever.” (E9) |       |
| **Societal**                                                   |       |
| “Federal is really messing up public education and the demands they’re trying to make for families to go back to school, threatening not to release funds for those families that are not at school, and then from the state they are right now making recommendations to do, to integrate testing in person in the spring. What kind of pressures is that putting on teachers or principals to teach to this testing guide and you may not even reach families online. We don’t know what the connectivity is going to be. So there’s a lot of frustrations I have also that comes from the federal and state government and how this pandemic is being handled in, you know, the, um...with Betsy DeVos. I mean she has no clue. And I just, I’m so ready to get through this administration, because it is affecting us at the local level. I mean, we are going virtual because we don’t have the funds to safely minimize risk going back to school. And that’s ridiculous. That’s ridiculous, the way our education is and our decision makers, you know, and it is political.” (P14) |       |
| “Always need more information. Always need more information. I don’t think it would ever be...I think the more valuable information we get the better. So yeah, I mean, researchers, they come out, they say this is what’s coming on, then it gets. Yeah, I love that because then I can know. Okay. According to research, this is what’s happening and it can make me better prepared.” (I14) |       |

P, parent; I, individual with underlying medical condition; E, essential worker; Y, young adult

and outcomes such as hospitalization and even death. Some further described how their relationships (e.g., marriages, parent-child, extended family, friendships) were feeling less connected or too connected due to physical distancing, living in multi-generational homes, and lack of distancing in their work environment. Some further stated how they felt...
“vulnerable” due to the politically motivated government not providing equitable resource allocation along with poor access to physical and mental healthcare services or COVID testing. Hence, they feared an emerging syndemic, the interaction of a “racial pandemic,” public health pandemic, and health inequities. This syndemic was perceived to magnify the existing mental health issues within the African American community that are exacerbated due to structural racism. Therefore, many anticipated a lasting effect of this pandemic on mental health throughout the entire population.

Within the subgroups, many parents stated how their children had limited understanding of the COVID-19 pandemic and were not prepared socially and emotionally for the changes (e.g., virtual or lack of learning, physical distancing, face-mask wearing). Many with UMCs discussed withdrawal, being a “zombie,” or feeling as if “walls were closing in” since they had to isolate themselves. Specifically, they mentioned the toll of relying on others to perform tasks (e.g., grocery shopping) and not being able to help loved ones who contracted the virus. Some also expressed feelings of uselessness and depression. Essential workers often described their high COVID-risk jobs, the varying labor protections, and the need to engage in preventive behaviors to protect themselves and those in their home environment. Despite this, many participants attempted to maintain a positive outlook, and some stated they were adapting to the current state of the pandemic.

Few individuals in each subgroup expressed that their mental state had been unaffected by the pandemic. One young adult shared that the pandemic was just the next chaotic thing to happen in the USA, so she was not stressing about it. A few individuals with UMCs shared this was not anything new to them since they were already living life as a “sick person,” and incorporating preventative behaviors (i.e., social distancing, wearing masks) did not add extra stress. Last, a few parents indicated the social distancing mandates and stay-at-home orders allowed them to spend more time with family.

**Theme 2: Top Stressors in Early Stages of the COVID-19 Pandemic**

We describe the stressors using the SEM at the intrapersonal, interpersonal, community/organizational, and societal levels and highlight similarities and emerging differences by subgroup within those levels.

**Intrapersonal** One major effect of this global pandemic was the loss of jobs/income and subsequent financial instability described within all subgroups. Along with the loss of income came the loss of health insurance coverage, preventing people from obtaining essential healthcare. While the government provided stimulus checks, many young adults and parents shared sentiments that the amount was insufficient and the overall economic plan was not equitable. Young adults were already living “paycheck to paycheck,” and some lost their jobs during the pandemic. A few were claimed as dependents on their parents’ income taxes and could not receive the funds. Participants with UMCs and even some essential workers mentioned the difficulty of obtaining necessities, accessing healthcare, and adhering to public safety measures, particularly their avoidance of large crowds. Gaining weight due to being more sedentary, closed gyms, and less healthy eating was also identified as a stressor. Participants also reflected on the fear and anxiety of exposure to the virus especially due to their current health conditions and financial situations. Furthermore, a small number of participants mentioned the stigma of a COVID diagnosis adding another layer of anxiety and even hesitancy when deciding to get tested. A few participants also shared that being Black and a male heightened the trauma that might be experienced from situations like the pandemic. Particularly, the anxiety of all mothers of Black males and young adult men heightened in light of racial violence and the need to engage in face mask wearing during the COVID-19 pandemic. Last, many essential workers stressed about the possibility of losing their job or getting COVID-19 especially due to lack of personal protective equipment (PPE) based on the political stance on masks.

**Interpersonal** Many participants expressed the need for emotional support from family and friends, yet many lacked this physical connection and intimacy. Particularly, young adults feared visiting family due to their inability or refusal to physical distance. Most individuals with UMCs preferred to physically distance themselves to protect their health. In contrast, some participants especially essential workers feared exposing loved ones to SARS-CoV-2. In both instances, a few individuals lived in multigenerational homes, which exacerbated these fears. Parents also shared the distress of trying to balance working from home while simultaneously caring for children, facilitating playtime, and maintaining virtual schooling. Another layer of stress was the parent’s inability to teach the lessons provided by their children’s schools due to their own educational background. A minute number of parents mentioned the emotional burden of explaining the pandemic to their children. Lastly, some individuals were exhausted from hearing about or not talking enough about COVID-19 with their family, friends, and peers.

**Community/Organizational** Across all subgroups, participants shared that the lack of communication and cohesiveness from local government and institutions contributed to their mental distress. The amount of uncertainty surrounding the pandemic origins, contradicting information on
preventive behaviors, and poor adherence to public safety protocols among employees and public places contributed to their stress. Multiple parents shared that the lack of communication from their children’s schools along with the lack of attention to the inequities in access to remote learning and resources was a stressor for many in marginalized communities. Many essential workers and individuals with UMCs shared their frustration with people not being considerate of others and not following prevention mandates. While a few essential workers mentioned their employers were prepared in terms of providing PPE and ensuring labor protection laws were enforced, others shared that theirs were not concerned and/or lacked access to PPE for their employees. Multiple essential workers mentioned being overworked and undercompensated or lacked leave due to a COVID-19 diagnosis further exacerbating stress levels. Last, many participants also perceived the health system was not prepared for a pandemic (e.g., lack of medicines to treat COVID-19, telemedicine to increase access, or pandemic response plans) to engage with the community, which stressed them further.

Societal Across all subgroups, the uncertainty and the fear surrounding the COVID-19 perpetuated by the media was a top stressor. Participants highlighted the barrage of information that came from many different sources, including the national government, and how the information did not align or was untimely. This heightened anxiety in being unaware of how to protect themselves and their loved ones. Many participants also shared that the current sociopolitical landscape, racial violence, and discrimination against the Black community exacerbated the stress of the pandemic itself. A young adult participant shared the COVID-19 pandemic revealed how the government was not working for the people through structural racialization. Most participants discussed the lack of or poor measures to ensure access to healthcare or mental healthcare along with poor issuance or demanding compliance of policies for workplace safety. A few parents highlighted the inequitable distribution of school funding, emphasizing the digital divide and the negative impact on their child’s education. Last, participants highlighted the inequities in the COVID-19 response and resources, which further complicated the lived Black experience.

Theme 3: Coping Strategies During COVID-19

Participants were asked about strategies used to cope with their stressors. The answers were grouped into six categories: (1) meaning-making, (2) health promotion, (3) cognitive, (4) interests, (5) structure/organization, and (6) maladaptive coping strategies.

Multiple participants coped by reframing their stress as opportunities for growth and development (i.e., meaning-making). Some perceived this pandemic as a sign from God to slow down and focus on aspects of their lives that were previously neglected while others mentioned this experience strengthened their spiritual connection. This was common among many essential workers and individuals with UMCs. Many mentioned the shutdown allowed time to cook healthier meals or be more mindful about their diet. Others shared that the increased time spent at home caused them to adopt a more sedentary lifestyle. Therefore, they increased engagement in healthier behaviors—exercise, meditation, and yoga—all serving as “stress relievers.” The individuals with UMCs set boundaries and guidelines for interacting with family and peers (e.g., Zoom meetings). Participants also utilized cognitive coping strategies (e.g., positive thinking, limited interaction with media or social media platforms, and even formal therapy) to deal with their stressors. However, a few parents stated they connected with other parents to discuss strategies to engage children during the COVID-19 pandemic.

Many participants developed new hobbies and interests such as reading, journaling, music, and gardening as a means of coping. Multiple individuals also shared that they were coping with and managing their stress by looking to provide more structure and organization, which includes some parents getting assistance from family, to establish routines and a sense of normalcy in their home/family life.

Although most participants shared somewhat healthy coping strategies, a handful of individuals reported the use of maladaptive methods. A few participants, particularly essential workers and young adults, stated their increased drug and alcohol use during the COVID-19 pandemic. Others highlighted the loss of sleep. With the increased time spent at home, often alone, many people especially those with UMCs shared that they were often overindulging in unhealthy food habits or eating more takeout/fast food. This led to increased weight gain and more stress. A few young adults also highlighted online shopping and hanging with friends as coping strategies.

Theme 4: Needs During the COVID-19 Pandemic to Reduce Stress

Participants described their needs to reduce stress during the COVID-19 pandemic, which aligned with the SEM. We described each of their needs by level and subgroups (see Fig. 1 for a summary).

Intrapersonal Multiple participants in each group mentioned they either did not need anything or they did not know how to define what they needed. To manage emotional stressors, many participants also stated they did not feel the burden should be on anybody to support them, and that their happiness was solely their responsibility. Many participants who were essential workers and individuals with
UMCs stated they needed to lean deeper into their spirituality. A few participants especially young adults and parents indicated a need to identify multiple income strategies to reduce financial stressors.

**Interpersonal** Many of the participants’ needs fell into the interpersonal category, where people were emotionally drawn to the need for physical contact with others and support with tasks around the house. A few participants, particularly young adults and parents, mentioned the need for consistent check-ins, phone or in-person, from their friends and family. Last, participants, especially those with UMCs, wanted their friends to take COVID more seriously and support them in engaging in preventive practices consistently.

**Community/Organizational** Across groups, participants needed better effort from businesses, schools, and community institutions to “keep things sanitized and just try to be as safe as possible” as it relates to COVID-19. Improved and cohesive communication from local government and community institutions was identified as a need. Participants also shared they definitely need “the health care providers and to have the researchers to present the factual data about this thing.” Last, many participants across subgroups, especially essential workers, wanted their employers to enforce labor protections, provide PPE, and protect their benefits if affected by COVID-19.

**Societal** A few participants in each group mentioned the need for the pandemic response to be depoliticized so that the focus could actually be on helping the people. All participants emphasized the need for improved communication on the pandemic from the national and state government. Many participants in each group shared needs related to improved policies and financial support across several initiatives, which they perceived should have occurred before the pandemic. They mentioned the need for better financial support outside of the stimulus and improved unemployment benefits to ensure their families and themselves could “survive” the pandemic. Improved healthcare policies were requested to accommodate those without healthcare access and those who lost jobs due to the pandemic. Essential workers identified the need for improved or enforced labor protections at their jobs (e.g., provision of PPE, better job benefits) and allocated funding for PPE. Multiple parents mentioned the need for better federal policies and financial support for their local schools to improve sanitation procedures and lower the digital divide that is commonly faced among communities of color.
Discussion

In the USA, the COVID-19 pandemic has had a profound, yet the disproportionate impact on African Americans, especially uniquely vulnerable subgroups. Particularly, the emerging syndemic of COVID-19, health inequities, and racism has yielded poor outcomes in health, economics, and social wellness, which has exacerbated poor mental health among African Americans [51]. We found that almost all participants were experiencing stress on some level with women having higher stress levels, reflecting studies emerging in the literature [17, 33, 52, 59]. Because women naturally experience more stress and anxiety compared to men, the COVID-19 pandemic may be exacerbating this difference [12, 21]. Surprisingly, when we viewed stress levels by each subgroup, we found that there were no significant differences. These findings suggest that each subgroup has stressors that could be similar within or unique to each subgroup.

To our knowledge, this study is the first to apply the SEM to explore differences in COVID-19 stressors and needs among subgroups within the African American population. Our qualitative findings demonstrated similar and different stressors across multilevels, which impact their psychological health. Participants experienced varying degrees of loneliness and uncertainty regarding COVID-19. This was exacerbated by untimely communication, misinformation, and lack of resources (e.g., lack of access to healthcare and COVID-testing, mental healthcare, and PPE) from local and federal government along with community institutions and organizations were unsurprising. As identified in prior studies [28, 48], participants carried the weight of the sociopolitical climate, Black Lives Matter movement, and political exploitation, which underscored the structural inequities in the midst of a global pandemic. Poor pandemic responses and social injustice have been a long-standing issue especially for communities of color [14, 58]. For mental health, racial and ethnic disparities have commonly existed with few available resources, and COVID-19 has exacerbated this issue as identified in our study [19, 32]. Collectively, these findings support the need for equitable public health policies, which are inclusive of mental health services to address the psychological impact of pandemics ([38] and 4).

The unfair distribution of financial resources yielded unique stressors among our groups (i.e., parents concerned about the inequitable distribution of digital technology and trained teachers among schools; essential workers lacked or had poor compliance of safety policies and benefits; individuals with UMC’s working without mask mandates and access to care, and young adults lacked access to stimulus packages or lost jobs). COVID-19 exposed the structural effects of racism through the digital divide experienced in K-12 education [49, 24], demonstrated by the increased level of stress associated with homeschooling and the increased economic spending among parents in our study. Studies suggest that individuals experiencing an increased care burden during the COVID-19 pandemic suffer from the highest levels of psychosocial distress [7]. Women, particularly, bear the brunt as they are more apt to work part-time or be unemployed in order to homeschool their children. Furthermore, there is a spillover effect on their children (Russell 2020 and others). Nearly 30% of essential workers perceive their mental health has worsened, and more than half rely on unhealthy behaviors to navigate the pandemic [4]. Our findings shed light on the lack of or poor enforcement of policies, which play a role in the current mental state of essential workers. More policy support from society and community/organization could be instrumental in combatting these COVID-19 stressors. In addition, young adults highlighted their financial anxiety in our study, which is found in other studies and may in part reflect increased unemployment and food security [8, 41]. Last, individuals with UMC’s are particularly vulnerable to COVID-19 and mental distress due to structural racism (e.g., racial bias in the healthcare system), and their health conditions increase their fear and anxiety as demonstrated in our findings [13]. Together, these further confirm that targeted approaches, including support from public policy, are necessary to address the mental health stressors within the African American population during the COVID-19 pandemic.

Many of the coping strategies within the Black community, such as familialism and spirituality, were hampered due to the safety measures and restrictions due to COVID-19 [25, 53]. A few participants in our study did revert to their prayer life and scriptures to cope as cited in past studies [25]. However, studies have found that the closure of churches may disproportionately impact the coping of the African American community during the pandemic [15]. Our findings identified exploration of new hobbies, the establishment of structure in the home, limitation of media exposure, meditation, and engagement in health promotion as key coping mechanisms among African Americans [5]. It was unsurprising that maladaptive coping strategies such as drug and alcohol use emerged. This could reflect the existing opioid crisis in the African American community in addition to fewer resources or strategies available to reduce psychosocial stress [2, 23].

Future Directions

When exploring needs from additional stakeholders, unsurprisingly, the needs differed across multilevels by groups. 
We merge the existing literature with our findings to provide the following targets to reduce psychosocial stressors among each subgroup for the current and future pandemics:

- All participants: needs: (1) accurate, ongoing communication on the COVID-19 pandemic; (2) access to healthcare and mental healthcare; (3) coping strategies to address loneliness and grief; and (4) improved financial assistance. Targets: (1) identify and implement pandemic information using preferred sources and channels; (2) restructure the healthcare system and mental healthcare treatment system to increase access (e.g., training of staff; establishing a system to identify and treat mental health issues); (3) educate on coping strategies (e.g., open communication between family and peers); and (4) improve policies around unemployment.

- Essential workers: needs: (1) provision of PPE; (2) improved and enforced labor protection laws; (3) determine best preventive behaviors against COVID-19; and (4) financial assistance. Targets: (1) policies to ensure all have access to PPE; (2) improve benefits package (e.g., paid sick leave, flexibility); (3) educate on best preventive behaviors; and (4) create and/or enforce work safety policies including monitoring of mental health related to COVID-19.

- Young adults: needs: (1) financial assistance; and (2) social interaction. Targets: improve federal government financial assistance policy; and (2) educate on COVID risks and how to safely gather socially.

- Parents: needs: (1) training on the use of technology; (2) access to technology; and (3) address parental burnout. Targets: (1) offer training on digital technology to parent, child(ren), and teachers; (2) educate on self-coping strategies for parents and children; (3) jobs that offer childcare benefits; (4) improved communication plans from schools; and (5) policies that offer financial solutions (e.g., vouchers for WiFi hotspots) to costs associated with technology and ensures equal access (e.g., ability to lay cables for access).

- Individuals with underlying medical conditions: needs: (1) continued access to care; (2) improved communication from providers. Targets: (1) revision of healthcare infrastructure (e.g., identify strategies to prevent disruption of healthcare); (2) education for providers on how to engage and communicate with patients during pandemics.

**Strengths and Limitations**

This is one of the first studies to capture psychosocial stressors, coping strategies, and needs from other stakeholders to address stressors among different subgroups of African Americans. This work can inform response plans that address the psychosocial impact of the COVID-19 pandemic and future pandemics. However, these views cannot be generalized to the African American community as a whole and other groups within the population. Hence, a quantitative study is necessary to predict whether factors influencing stress and coping strategies differ across subgroups. This study was conducted in the beginning of the pandemic, and stressors and needs may have changed over time. For example, we did not find the rise in interpersonal and domestic violence reflected in our narratives [40, 44]. Researchers’ personal biases could influence data collection procedures and interpretation; however, there were several checkpoints to reduce these including investigator triangulation and establishment of researcher biases. Last, we are aware that intersectionality is at play in our findings; however, that was not the scope of this work and should be explored in future studies.

**Conclusions**

Insights from this study suggest the need for comprehensive yet equitable public health programs inclusive of mental health to improve the psychological health of uniquely vulnerable subgroups of African Americans during and post-pandemic. Clinicians and researchers can use these insights to better understand targeted strategies that African American communities use to cope with stressors and how best to prepare and support them in the current and future pandemics. Furthermore, policy makers, and even community institutions and organizations now have an opportunity to address many systemic issues, which contribute to mental health inequities.

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**Data Availability** Due to the confidentiality agreements, supporting data cannot be made openly available.

**Declarations**

**Consent to Participate** Informed consent was obtained from all study participants.

**Conflict of Interest** The authors declare no competing interests.
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