Packaging Health Services When Resources Are Limited: The Example of a Cervical Cancer Screening Visit

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ABSTRACT

Background

Increasing evidence supporting the value of screening women for cervical cancer once in their lifetime, coupled with mounting interest in scaling up successful screening demonstration projects, present challenges to public health decision makers seeking to take full advantage of the single-visit opportunity to provide additional services. We present an analytic framework for packaging multiple interventions during a single point of contact, explicitly taking into account a budget and scarce human resources, constraints acknowledged as significant obstacles for provision of health services in poor countries.

Methods and Findings

We developed a binary integer programming (IP) model capable of identifying an optimal package of health services to be provided during a single visit for a particular target population. Inputs to the IP model are derived using state-transition models, which compute lifetime costs and health benefits associated with each intervention. In a simplified example of a single lifetime cervical cancer screening visit, we identified packages of interventions among six diseases that maximized disability-adjusted life years (DALYs) averted subject to budget and human resource constraints in four resource-poor regions. Data were obtained from regional reports and surveys from the World Health Organization, international databases, the published literature, and expert opinion. With only a budget constraint, interventions for depression and iron deficiency anemia were packaged with cervical cancer screening, while the more costly breast cancer and cardiovascular disease interventions were not. Including personnel constraints resulted in shifting of interventions included in the package, not only across diseases but also between low- and high-intensity intervention options within diseases.

Conclusions

The results of our example suggest several key themes: Packaging other interventions during a one-time visit has the potential to increase health gains; the shortage of personnel represents a real-world constraint that can impact the optimal package of services; and the shortage of different types of personnel may influence the contents of the package of services. Our methods provide a general framework to enhance a decision maker's ability to simultaneously consider costs, benefits, and important nonmonetary constraints. We encourage analysts working on real-world problems to shift from considering costs and benefits of interventions for a single disease to exploring what synergies might be achievable by thinking across disease burdens.

The Editors' Summary of this article follows the references.
Introduction

Although substantial public health efforts are directed toward improving the health and birth outcomes of pregnant women [1], nearly two-thirds of healthy years lost by women in developing countries are caused by problems other than reproductive health [2]. A disease that is particularly relevant to women in developing countries is cervical cancer, which remains a leading cause of cancer death [3]. Cervical cancer is preventable by identifying (by Pap smears) and treating precancerous lesions before they progress to cancer. Mortality from this cancer has been reduced in countries able to sustain cervical screening programs, but these kinds of programs have been difficult to implement in poor countries because of the laboratory and technical expertise required, the multiple visits required for screening, diagnosis, and treatment, and the need for repeated screening at regular intervals. There is increasing evidence that cervical cancer screening once or twice between ages 35 and 45 years, using screening tests that both require less technical expertise and can be embedded in strategies that enhance the linkage between screening and treatment, would be beneficial to the health of patients, cost-effective, and feasible [4–8].

For countries considering the introduction of single lifetime screening strategies, the point of contact between a woman and the health care system during the screening visit represents an opportunity to offer other health interventions, increasing access to essential services, and reducing patient time and travel costs. The design of such a package of services requires careful consideration of both the potential health gains achievable with different interventions and the resources available to support them. Although an obvious constraint is the monetary resources available to fund health programs, the shortage of human resources is increasingly acknowledged as an even more formidable obstacle [9–11].

While other analyses have evaluated the costs and benefits of packaging health services in developing country settings [12], none have incorporated resource constraints other than the lack of funds. Motivated by the momentum associated with the international interest in single lifetime cervical cancer screening strategies, we developed an analytic framework to identify an optimal package of health services that explicitly takes into consideration both monetary and human resource constraints. We demonstrate this framework by presenting a simplified example, which includes a select group of diseases, interventions, and constraints that are relevant among women in four resource-poor regions of the world.

Methods

Analytic Overview

We developed a binary integer programming (IP) model capable of identifying an optimal package of health services to be provided during a single visit for a particular target population. We selected an IP model to make the explicit assumption that a chosen intervention must cover all eligible individuals. Inputs to the IP model are derived using state-transition models, which simulate the effects of an intervention on the natural history of disease and compute lifetime costs and health benefits associated with each intervention. The IP algorithm considers all possible combinations of interventions and identifies the package of services that simultaneously satisfies the objective function (e.g., maximize health benefits) while adhering to the specified constraints. The binary aspect requires that interventions are either fully implemented (1) or not implemented at all (0).

Data Requirements and Synthesis

Data on incidence, prevalence, and mortality for each health condition are synthesized using state-transition models. Individuals enter each disease-specific model at a particular age, transition through a series of health states reflecting the natural history of each disease, and face competing mortality rates from other causes. For each disease, multiple competing choice interventions with different levels of complexity, effectiveness, and costs may be considered. Depending on the perspective of the analysis, relevant costs are included in the model; for example, with a health systems perspective, direct medical costs associated with each intervention option would be included. Data on the effectiveness of screening and/or treatment are entered into the model. The models are then used to generate estimates of the average per-woman lifetime costs and health outcomes associated with each intervention option. Disease-specific outcomes are translated into standardized measures of lost years of healthy life, expressed as disability-adjusted life years (DALYs) [13]. DALYs include both years of life lost due to premature mortality and years lived in less than perfect health, adjusted for severity using a “disability weight” that can range from 0 (no disability) to 1 (complete disability). DALYs are estimated with and without the intervention, and the difference between the two measures represents the DALYs averted by the intervention.

In order to account for human resource requirements, we considered the personnel time required for the main initial visit at which women receive the package of services, as well as for follow-up diagnostic procedures for women who require them. Providers can be differentiated by level of training, education, and availability, such as “specialized” to indicate personnel with advanced skills or training (e.g., physicians and laboratory specialists), or “general” to indicate those with less specialized training (e.g., nurse midwives and auxiliary medical staff).

IP Model

As shown in Figure 1, the IP model consists of the objective function, which maximizes DALYs averted through the health interventions (equation 1), the constraint of choosing no more than one intervention option per disease (equation 2), a budget constraint, expressed as a per-woman lifetime health expenditure (equation 3), and human resource constraints, limiting the available general (equation 4a) and specialized (equation 4b) personnel time separately.

A Simplified Example

In order to demonstrate how one might synthesize data and conduct such an analysis, we elected to present a simplified example using our motivation for leveraging single lifetime cervical cancer screening to package other health services. We recognize and emphasize to the reader that the full set of data required for a comprehensive policy analysis were not available, but that we use this example to serve as a
Table 1. Percent Burden of Disease among Women Aged 30–59 Years Attributable to Selected Conditions

| Disease/Condition | AFR-D,E (%) | AMR-D (%) | EMR-D (%) | SEAR-D (%) |
|-------------------|-------------|-----------|-----------|------------|
| Breast cancer     | 1.0         | 2.3       | 2.0       | 1.3        |
| Cervical cancer   | 1.1         | 2.7       | 1.1       | 1.4        |
| Cardiovascular disease | 9.9       | 8.6       | 13.2      | 13.5       |
| Depression        | 4.0         | 12.7      | 9.6       | 11.4       |
| Iron deficiency anemia | 0.8      | 2.3       | 1.2       | 2.7        |
| STDs (excluding HIV) | 1.0       | 0.4       | 0.8       | 1.0        |
| Total             | 17.7        | 29.1      | 27.9      | 31.2       |

The percent burden of disease was calculated using data from the 2002 World Health Report [2] as the proportion of the total number of DALYs attributable to each disease among women aged 30–59 years. doi:10.1371/journal.pmed.0030434.t001

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Figure 1. Equations of the Integer Programming Model

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pedagogical tool and an application of the methods. It is important to note that provision of an intervention in a single visit refers to the delivery of the initial component of the intervention (e.g., screening test) but does not require that the follow-up of the identified subset of patients who require subsequent treatment occur in that same visit (see details below, and in Text S1).

Our target population was women between the ages of 35 and 40 years in four regions of the world with the highest burden of diseases and the highest child and adult mortality rates [2]. As categorized by the World Health Organization (WHO), these included Africa (AFR-D,E), Americas (AMR-D), Eastern Mediterranean (EMR-D), and Southeast Asia (SEAR-D). The designations D and E refer to WHO mortality strata that define states within the accompanying countries or regions; D indicates states with high child mortality and high adult mortality, and E indicates states with high child mortality and very high adult mortality. Future studies may contextualize the analysis to the regional, country, or clinic level, provided data are available.

In addition to cervical cancer, we chose five health conditions that affect women after their childbearing years, and for which data on burden of disease were available from the published literature (Table 1) [2]. These additional health conditions included breast cancer, cardiovascular disease (CVD), depression, iron deficiency anemia, and sexually transmitted diseases (STDs, excluding HIV). In this example, we excluded diseases already being targeted by major initiatives, such as AIDS, tuberculosis, and malaria [14].

Based on the best available data, we included two
among different personnel types. We also explored the implications of changing the budget.

**Results**

Table 4 shows the selection of interventions from our example of a one-time cervical cancer screening visit under different sets of constraints. When we constrained only the budget, interventions for cervical cancer, depression, and iron deficiency anemia were included in all four regions, while interventions for breast cancer and CVD were not (results for budget-only constraint). In AFR-D,E and SEAR-D, PCR testing for sexually transmitted diseases was also selected for the package. With the exception of hemoglobin testing for iron deficiency in AMR-D, the more costly option for each disease-specific intervention was chosen.

When we introduced a 50% shortage of both general and specialized personnel time (results on budget with all

**Table 2. Selected Interventions**

| Targeted Disease | Intensity | Screening (Sensitivity, % Specificity, %) | Diagnosis/Treatment | General Personnel Time (min)a | Specialized Personnel Time (min)a |
|------------------|-----------|----------------------------------------|---------------------|-------------------------------|----------------------------------|
| Breast cancer    | Low       | Clinical breast exam (54/94)           | Diagnostic biopsy/stage-specific treatmentb | 10                            | 2                               |
|                  | High      | Mammogram (71/93)                     | Diagnostic biopsy/stage-specific treatmentb | 25                            | 13                              |
| Cervical cancer  | Low       | VIA (68/85)                            | Diagnostic biopsy/stage-specific treatmentb | 20                            | 6                               |
|                  | High      | HPV DNA Test (84/68)                  | Diagnostic biopsy/stage-specific treatmentb | 15                            | 21                              |
| CVD              | Low       | BP measurement (56/63)c                | Triple drug therapyd | 5                             | 0                               |
|                  | High      | None                                   | Treat all with triple drug therapyd | 2                             | 0                               |
| Depression       | Low       | Questionnaire (98/75)e                 | TCA                 | 20                            | 0                               |
|                  | High      | Questionnaire (98/75)e                 | SSRI                | 20                            | 0                               |
| Iron deficiency anemia | Low | Hemoglobin test (71/95) | Iron supplements | 10 | 5 |
| STDs             | Low       | Syndromic management (73/55)f          | Doxycycline and ciprofloxacin | 10 | 0 |
|                  | High      | PCR assay of cervical sample (95/95)  | Doxycycline and/or ciprofloxacin | 10 | 5 |

Interventions were loosely classified as low- or high-intensity options. The screening phase involved an initial screening test for all women; some women required additional diagnosis and/or treatment that occurred either at the same visit or at subsequent visits within the course of one year, except for CVD treatment, which occurred for 5 years. See Text S1 for further details. Data on screening sensitivity and specificity were obtained from the published literature [15–28].

\[\text{BP, blood pressure; CBE, clinical breast exam; PCR, polymerase chain reaction; SSRI, selective serotonin reuptake inhibitor; TCA, tricyclic antidepressant; VIA, visual inspection with acetic acid.}\]

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personnel constraints), the less intensive strategy for cervical cancer was chosen (visual inspection with acetic acid), and treatment for depression was excluded, allowing for the adoption of other interventions, such as blood pressure screening for CVD in AFR-D,E and SEAR-D, and clinical breast examination in AMR-D and EMR-D. When we restricted only specialized personnel, a particularly scarce resource in developing country settings (results on budget and 50% specialized personnel time), the less intensive strategy for cervical cancer was again chosen. Because we assumed that there would be no shortage of general personnel in this scenario, one of the intervention options for depression was selected in each of the four regions; although CVD interventions met the personnel time requirements, they exceeded the budget constraint. For the most part, iron supplementation for all women was chosen as part of the package under this scenario, as well as the other two scenarios.

Figure 2 specifies the order in which interventions are added (or substituted) for the particular budget of $75 per woman in AFR-D,E. The introduction of personnel time constraints results in the adoption of the less intensive options for cervical cancer and CVD. The similarity of the optimal package under both scenarios of personnel constraints suggests that the relative mix of general versus specialized personnel has little influence on the package itself. When the budget was increased to $100 per woman (Figure 3), blood pressure screening for CVD was included in all scenarios. The packages with personnel constraints differed from the package that would be delivered with only the budget constraint, and they produced lower overall benefits, primarily due to the adoption of the less intensive option for cervical cancer. Furthermore, the type of personnel constraint had a greater influence on the contents of the package. When the budget was decreased to $50 per woman (results not shown), the personnel time constraints no longer influenced the contents of the package.

### Discussion

In our simplified analysis, we considered packaging interventions that may be delivered in a single contact in order to maximize the potential burden of disease averted for a relatively neglected segment of the population, subject to two important resource constraints. We found that multiple interventions were selected to be included in a package of health services during a single cervical cancer screening visit. When only a budget constraint was considered, these interventions included treatment for depression, and screening or treatment for iron deficiency anemia and STDs (in two regions). With the additional constraints on general and specialized personnel, the contents of the optimal package shifted and included the low-intensity intervention option for cervical cancer, allowing for the inclusion of other interventions in some regions, such as screening for breast cancer and cardiovascular disease.

The goal of this analysis was to demonstrate an analytic framework that can be used to explore potential advantages of bundling interventions to be delivered in a single visit. We encourage a shift from the traditional mindset of assessing costs and benefits of interventions for reducing mortality and morbidity attributable to a single disease to exploring what synergies might be achievable by thinking across disease burdens.

Many countries, both developed and developing, have explored the concept of packaging health services at select, opportune moments in an individual’s life, such as the perinatal period for both woman and child. The World Bank
has identified as many as 18 countries that have made attempts to design a package of essential health services, citing 12 countries that have engaged in formal quantitative analyses to inform these decisions, such as cost-effectiveness analysis [12]. Our analysis differs from a cost-effectiveness analysis in that we explicitly consider a human resource constraint in addition to a monetary constraint. Other linear programming models that have been used to optimize resource allocation in the context of health have generally considered only budget constraints [31–36].

Increasingly, decision makers are interested in constraints such as specialized personnel [9–11] as well as affordability. Our framework presents one method of formally and explicitly taking into account nonmonetary constraints when considering a package of services. The results from our example suggest that the addition of personnel constraints was influential under both budget limits. For example, although human papillomavirus (HPV) DNA testing was the preferred option for cervical cancer screening when only the budget was considered, an alternative screening option with fewer requirements for technical personnel was chosen when we placed constraints specifically on the specialized personnel time. The selection of the simpler strategy actually then allowed for the inclusion of interventions for other diseases, such as screening and treatment for CVD and breast cancer. Although a stylized example, this particular result provides insight into the potential value of investments in rapid and simple diagnostics for developing countries, such as the rapid HPV test [37].

There are several limitations to both our analytic framework and stylized example. First, we did not incorporate every potential advantage of packaging services. Since we did not include transportation costs, the potential travel-related savings from avoiding multiple visits were not included. We also did not include all shared resources among interventions. There may be as-yet unidentified negative consequences of packaging, and these were also not included [38]. We did not consider other constraints that may be influential (e.g., facilities, roads, infrastructure); however, the analytic framework flexibly allows for future analyses to include such resource requirements.

In our simplified example, we focused on a narrow group of health conditions and interventions and examined a limited range of budget and personnel constraints. Although infinite sets of diseases and interventions, and of budget and personnel constraints, are possible, we arbitrarily chose the current set to identify and illustrate key themes. For a particular country wishing to employ these methods to inform local decision making, in addition to identifying the relevant nonmonetary constraints for their setting, they may choose a predefined set of criteria to select the candidate diseases and interventions. Further, the DALY is only one metric of health outcomes, and limitations in the methods and data underlying the calculations of DALYs have been discussed elsewhere [39,40]; in future analyses, alternative measures of health outcomes, such as life expectancy, may be reflected.

Our choice to present the specific example as a pedagogical tool to demonstrate the use of these methods—rather than as a policy analysis—reflects the importance we place on explicitly acknowledging the data limitations. For this example there were substantial data gaps for effectiveness, costs, and personnel time estimates associated with all interventions, and therefore simplifying assumptions were
necessary. Even when estimates of efficacy were available, the studies from which they were extrapolated were conducted mainly in developed country settings, and for some variables (e.g., treatment efficacy) a good deal of uncertainty and variability among studies existed. For our example, we synthesized the best available data from multiple sources in the literature in order to demonstrate how the framework can be applied to a particular problem. A notable advantage of the model is that for future analyses, model parameters can easily be contextualized with country-specific data.

These methods provide a framework to enhance a decision maker’s ability to simultaneously consider costs, benefits, and important nonmonetary constraints. We encourage a shift from the traditional mindset of assessing costs and benefits of interventions that reduce mortality and morbidity attributable to a single disease to exploring what synergies might be achievable by thinking across disease burdens. As illustrated by our simplified example, the packaging of multiple health services during a one-time visit has the potential to increase health gains, and constraints such as specialized personnel shortages have the potential to influence the contents of the package. With the mobilization of health services for conditions such as cervical cancer, AIDS, tuberculosis, and malaria [14], this framework has real-world relevance and can be applied to multiple situations to leverage the contact between the health care system and those with limited opportunities to receive health care.

Supporting Information
Text S1. Technical Appendix
Found at DOI: 10.1371/journal.pmed.0030434.sd001 (558 KB DOC)

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Author contributions. All authors contributed to the conception and design of the study, the analysis and interpretation of data, and critically revising the manuscript for important intellectual content. All authors interpreted the results and wrote the report. JJK and SJG developed the epidemiological models and derived costing inputs. JJK, JAS, and MCW developed the integer programming model. JJK completed the technical analysis.

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Editors' Summary

Background. Public health decision makers in developed and developing countries are exploring the idea of providing packages of health checks at specific times during a person's lifetime to detect and/or prevent life-threatening diseases such as diabetes, heart problems, and some cancers. Bundling together tests for different diseases has advantages for both health-care systems and patients. It can save time and money (by generalizing existing services and by associating health checks with life events such as childbirth), it can take advantage of a valuable opportunity to catch the overall health of individuals who may otherwise rarely visit a doctor. But money and other resources (for example, nurses to measure blood pressure) are always limited, even in wealthy countries, so decision makers have to assess the likely costs and benefits of packages of interventions before putting them into action.

Why Was This Study Done? Recent evidence suggests that women in developing countries would benefit from a once-in-a-lifetime screening for cervical cancer, a leading cause of cancer death for this population. If such a screening strategy for cervical cancer were introduced, it might provide a good opportunity to offer women other health checks, but it is unclear which interventions should be packaged together. In this study, the researchers have developed an analytic framework to identify an optimal package of health services to offer to women attending a clinic for their lifetime cervical cancer screen. Their model takes into account monetary limitations and possible shortages in trained personnel to do the health checks, and balances these constraints against the likely health benefits for the women.

What Did the Researchers Do and Find? The researchers developed a “mathematical programming” model to identify an optimal package of health services to be provided during a single visit. They then used their model to estimate the average costs and health outcomes per woman for various combinations of health interventions for 35- to 40-year-old women living in four regions of the world with high adult death rates. The researchers chose breast cancer, cardiovascular disease, depression, anemia caused by iron deficiency, and sexually transmitted diseases as health conditions to be checked in addition to cervical cancer during the single visit. They considered two ways—one cheap in terms of money and other resources (for example, nurses to measure blood pressure) and by treating anemia but not depression; this freed up resources in some regions to screen for breast cancer or cardiovascular disease. By testing for human papillomavirus (an effective but complex test), some cancers. Bundling together tests for different diseases has advantages for both health-care systems and patients. It can save time and money (by generalizing existing services and by associating health checks with life events such as childbirth, it can take advantage of a valuable opportunity to catch the overall health of individuals who may otherwise rarely visit a doctor. But money and other resources (for example, nurses to measure blood pressure) are always limited, even in wealthy countries, so decision makers have to assess the likely costs and benefits of packages of interventions before putting them into action.

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