Quality of Life in Patients with Chronic Thyroid Eye Disease in the United States

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ABSTRACT

Introduction: Thyroid eye disease (TED) is an autoimmune condition producing ocular pain, dysmotility, and ocular structure and function changes. As disease activity changes, redness, swelling, and pain can improve, but eye comfort, appearance, and motility alterations often persist. There are limited data on chronic TED patient-reported outcomes. This study examined chronic US TED patient-reported symptoms and quality of life (QOL).

Methods: Existing data from an online survey regarding chronic TED signs/symptoms and patient QOL were retrospectively examined. The Graves’ Ophthalmopathy QOL instrument (GO-QOL; 0–100, 100 = highest QOL) evaluated overall, appearance, and vision-related QOL. Influencing factors were examined by stratifying patients into low (overall QOL < 50), moderate (50 ≤ QOL < 75), and high (QOL ≥ 75) QOL categories.

Results: One hundred patients (47 women, 81 Caucasian, 45.2 ± 7.6 years) were included. The duration of inactive TED was 3.0 ± 4.6 years and total duration of TED was 5.8 ± 5.9 years. Patients reported an average of 20 doctor visits/year and high prevalence of anxiety (34%) and depression (28%). Prior TED treatments for the polled population included systemic corticosteroids during active TED (25%), orbital radiation (5%), and surgery (25%). The overall GO-QOL score was 60.5 ± 21.8 (vision-related: 58.6 ± 24.0, appearance-related: 62.3 ± 25.1). Patients with low QOL more frequently reported hypothyroidism, anxiety, and a larger number of chronic TED signs/symptoms (average: 4.2). Compared to high QOL patients, low QOL patients had more pain (39% vs. 13%), blurry vision (30% vs. 17%), and diplopia (27% vs. 3%, all p < 0.025). Additionally, the low QOL group more often had TED-specific

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surgical history (45% vs. 10%, \( p = 0.002 \)), more often reported disability/unemployment (21% vs. 3%, \( p = 0.055 \)), and had a higher number of doctor visits (40 vs. 5 visits/person/year, \( p < 0.001 \)).

**Conclusion:** TED severely impacts patient QOL, despite becoming stable and chronic. Patients reported vision and appearance impairment and psychosocial impact long after acute TED had subsided.

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**PLAIN LANGUAGE SUMMARY**

Thyroid eye disease (TED) occurs when loss of immune tolerance results in orbital and retro-orbital inflammation. Fat and muscle tissue can swell severely, causing debilitating symptoms, including pain around/behind the eyes, eye movement abnormalities, bulging eyes (proptosis), and double vision (diplopia), manifesting in appearance and vision quality of life (QOL) changes. Some improvement can occur as inflammation quiets and TED becomes chronic/inactive. However, appearance and visual changes often remain due to persistent proptosis and eye muscle and eyelid changes. This study examined TED symptoms and QOL in 100 chronic TED patients. They answered questions about symptoms, how TED affected them, and their medical care. The average duration of TED was 6 years (3 years inactive), patients had an average of 20 TED-related doctor visits/year, and nearly one-half (42%) of patients reported having anxiety and/or depression. Prior TED treatments included steroids (25% when TED-related inflammation was present), orbital radiation (5%), and surgery (25%). Disease-specific QOL scores (average score: 60.5 out of 100) indicated that these chronic patients reported similar QOL impact as those with moderate-to-severe, active disease. Compared with the least impacted group, the most impacted patients reported higher rates of hypothyroidism (18% vs. 0%), anxiety (48% vs. 17%), disability/unemployment (21% vs. 3%), number of doctor visits (40 vs. 5 visits/person/year), pain (39% vs. 13%), blurry vision (30% vs. 17%), diplopia (27% vs. 3%), and surgical treatment for TED (45% vs. 10%). This study demonstrates that QOL continues to be severely impacted by TED long after TED-related inflammation has quieted.

**Keywords:** Thyroid eye disease; Inactive; Chronic; Quality of life; Clinical presentation

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**Key Summary Points**

**Why carry out this study?**

The literature on chronic thyroid eye disease (TED) is sparse, particularly that pertaining to long-term disease, but a better understanding is crucial as medical therapies for all stages of TED emerge.

This study examined QOL and TED signs and symptoms in 100 chronic TED patients in the United States.

**What was learned from the study?**

Patients had long-term TED (average duration: 6 years [3 years chronic, inactive TED]), but low QOL (average score: 61 out of 100), frequent mental health issues (42%), and high healthcare utilization (average: 20 visits/patient in the year prior to survey).

Patient QOL continued to be severely impacted by persistent TED signs and symptoms long after TED-related inflammation had quieted.

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**INTRODUCTION**

Thyroid eye disease (TED) is an autoimmune disease that causes inflammation and expansion of the muscles and fat in the orbit. These structural changes result in pain, ocular dysmotility, blurred vision, and appearance changes that result in a low quality of life (QOL). Acute, active disease generally presents with ocular redness, conjunctival swelling, eyelid redness and swelling, and/or pain behind or around the eyes. Retro-orbital fat tissue and
extraocular muscles can enlarge markedly, leading to proptosis, diplopia, and/or compressive optic neuropathy which may compromise vision. Eyelid retraction can result in an incomplete blink and/or alterations in the tear film, causing tearing, irritation, and blurred vision. Even though TED signs and symptoms can improve as inflammation subsides, many persist over the long term [1] and continue to negatively impact QOL. More specifically, patients’ ability to work [2, 3], perform everyday tasks [4, 5], and maintain social relationships [5, 6] have been shown to chronically suffer, along with mental health [5, 7, 8]. Many patients only have one initial inflammatory episode, but an estimated 16% have an inflammatory flare after at least 6 months of stability [9], and 5% have a flare after at least 5 years of stability [10].

A recent study examined QOL in active, moderate-to-severe TED patients in the United States (US), showing a large QOL impact and mental health burden [11]. One older study in the US (n = 120) showed that TED patients continued to suffer from ocular discomfort and appearance dissatisfaction years after their initial TED diagnosis (mean follow-up time: 9.8 years) [12]. Additionally, Dutch TED patients (n = 154) who had been treated with radiotherapy or prednisone treatment continued to suffer over the long term (median follow-up time: 11.7 years) from proptosis (60%), diplopia (51%), and impaired visual acuity (worse than 20/25, 28%) [5]. As a result, both physical and mental function were markedly impaired [5]. Further, QOL was previously evaluated in two placebo-controlled trials in 171 randomized moderate-to-severe active TED patients with recent (< 9 months) symptom onset. Baseline QOL was measured in these patients with a TED-specific instrument (Graves’ Ophthalmopathy Quality of Life questionnaire [GO-QOL]) and demonstrated a low mean QOL score (61 out of 100) [13]. However, the long-term QOL impact of chronic TED on US patients has not been well reported. Additionally, information regarding which TED signs and symptoms persist over the long term and how these impact patient QOL is sparse. Given the ongoing development of new therapies for all phases of TED, a better understanding of chronic TED and how it impacts patient QOL is of the utmost importance. The current survey aimed to better understand the US TED population, particularly chronic TED sign and symptom persistence that interfered with tasks of daily life and impacted overall patient QOL. Potential factors that influenced QOL were also investigated.

**METHODS**

We analyzed existing, de-identified patient survey data. Therefore, this study was assigned exempt status by the Western Institutional Review Board (IRB; Puyallup, WA). All study conduct adhered to the tenets of the Declaration of Helsinki. Patients who completed the survey were paid $85 as reimbursement for their time.

One hundred patients with inactive/chronic TED completed an online survey in January 2020. Patients with all levels of TED severity were included. A third party (Instar, New York, NY) designed the survey in collaboration with the sponsor (Horizon Therapeutics, Deerfield, IL), administered the survey, and collated data in a de-identified manner before providing it to the authors for analysis. After confirming they had a formal diagnosis of “thyroid eye disease (TED) also called Graves ophthalmopathy, thyroid-associated ophthalmopathy, and Graves orbitopathy,” patients were asked, “Is your thyroid eye disease (TED) currently active or inactive?” Patients were provided brief descriptions of both active and inactive TED for reference (Supplemental Table 1). Participants were also asked, “What phrase did the healthcare professional use when they told you that your thyroid eye disease (TED) was inactive?” The following key words/phrases were looked for as confirmation of TED inactivity: quiet, stable, inactive/no longer active, improving/overall better, dormant, less irritated/inflamed, not a lot of redness, and no longer changing. Further, QOL was previously evaluated in two placebo-controlled trials in 171 randomized moderate-to-severe active TED patients with recent (< 9 months) symptom onset. Baseline QOL was measured in these patients with a TED-specific instrument (Graves’ Ophthalmopathy Quality of Life questionnaire [GO-QOL]) and demonstrated a low mean QOL score (61 out of 100) [13]. However, the long-term QOL impact of chronic TED on US patients has not been well reported. Additionally, information regarding which TED signs and symptoms persist over the long term and how these impact patient QOL is sparse. Given the ongoing development of new therapies for all phases of TED, a better understanding of chronic TED and how it impacts patient QOL is of the utmost importance. The current survey aimed to better understand the US TED population, particularly chronic TED sign and symptom persistence that interfered with tasks of daily life and impacted overall patient QOL. Potential factors that influenced QOL were also investigated.

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The survey included items pertaining to demographic information, smoking status, comorbidities, age at TED diagnosis and at time of survey, TED treatment history, and thyroid
levels (high, normal, or low). Treatment history items included both medical (i.e., over-the-counter pain relievers [acetaminophen, NSAIDs], glucocorticoids [topical, oral, intravenous], and biologics [rituximab, tocilizumab]) and surgical/procedural (i.e., orbital decompression, strabismus, eyelid, cosmetic, orbital radiation) treatments. Patient characteristics and TED parameters were inquired about both at the time of diagnosis and after patients were told their TED had become inactive (applicable survey items listed in Supplemental Table 2). QOL in patients with chronic TED was measured using the English version [14] of the Graves’ Ophthalmopathy Quality of Life (GO-QOL) instrument [15]. GO-QOL scores range from 0 (worst) to 100 (best), with a score of 90–100 considered normal. Overall QOL scores, along with appearance-related and visual function QOL sub-scores, were examined. Factors that potentially influenced QOL were examined by stratifying patients by overall GO-QOL score into the following terciles: low QOL (less than or equal to 50), middle QOL (between 50 and 75), and high QOL (greater than or equal to 75). Algorithms were used to verify that data were from actual patients, identify verbatim responses, and monitor survey completion time for responses that were too rapid to be accurate or real. Incomplete surveys and those suspected of containing low-quality or imposter responses were excluded from analyses. Data are presented as mean ± standard deviation or n (%) as appropriate. Differences between groups were examined using unpaired, two-tailed Student’s t-tests for continuous parameters and two-tailed Fisher’s exact tests for categorical parameters. Statistical significance was defined as \( p < 0.05 \).

| Table 1 continued |
|-------------------|
| Patient characteristics | \( N = 100 \) |
| TED duration, mean ± SD, years |
| Active/acute disease | 2.7 ± 2.5 |
| Inactive/chronic disease | 3.0 ± 4.6 |
| Total TED duration | 5.8 ± 5.9 |

SD, standard deviation; TED, thyroid eye disease

### Table 1 Characteristics of inactive, chronic thyroid eye disease survey respondents

| Patient characteristics | \( N = 100 \) |
|-------------------------|---------------|
| Age at survey, years    |               |
| Mean ± SD               | 45.2 ± 7.6    |
| Median (range)          | 45 (23 – 64)  |
| Age at TED diagnosis, years |
| Mean ± SD               | 39.5 ± 9.7    |
| Median (range)          | 40 (17 – 60)  |
| Female, n (%)           | 47 (47%)      |
| Patient ethnicity, n (%)|
| Caucasian               | 81 (81%)      |
| African-American        | 11 (11%)      |
| Asian                   | 4 (4%)        |
| Native American         | 2 (2%)        |
| Other (Hispanic, biracial) | 2 (2%) |
| Smoking status, n (%)   |
| Current smoker          | 13 (13%)      |
| Former smoker           | 26 (26%)      |
| Never-smoked            | 61 (61%)      |
| Most common comorbidities, n (%) |
| Non-thyroid autoimmune disease | 24 (24%) |
| Type 1 diabetes         | 5 (5%)        |
| Inflammatory bowel disease | 5 (5%) |
| Rheumatoid arthritis    | 5 (5%)        |
| Lupus                   | 4 (4%)        |
| Psoriasis               | 3 (3%)        |
| Psoriatic arthritis     | 3 (3%)        |
| Autoimmune blood disorder | 1 (1%) |
| Unspecified autoimmune disease | 1 (1%) |
| Myasthenia gravis       | 1 (1%)        |
| Hypertension            | 22 (22%)      |
| Overweight/obese        | 16 (16%)      |
RESULTS

A total of 4950 patients in an existing research database were emailed an invitation to complete the survey. All patients had been profiled as having a thyroid condition, Graves' disease, or TED to maximize the chances of reaching a TED patient (1497 [30%] previously reported TED or Graves' disease, 3453 [70%] previously reported a thyroid condition). Of these, 773 (16%) clicked on the survey link to indicate their interest, with 206 inactive TED patients (27%) ultimately identified (567 patients did not have inactive TED). Of these 206 inactive TED patients, 100 were included in this analysis (67 did not complete the survey, 39 surveys removed for quality issues). Participants were geographically well distributed across the United States, with 35 states represented (Supplemental Figure).

Patient Characteristics

The 100 included patients had an average age of 45.2 ± 7.6 years at the time of survey (Table 1). Approximately half of patients were female (47%) and most were Caucasian (81%). The majority of patients were non-smokers (87%) at the time of survey, and comorbidity prevalence was fairly low, with non-thyroid autoimmune disorders (24%) and hypertension (22%) most commonly reported. At the time of survey, thyroid levels were self-reported as “normal” in 63% of patients, “too high” in 23% of patients, and “too low” in 14% of patients. Male and female patients were similar in terms of age (43.8 ± 6.8 and 46.8 ± 8.2 years), but male patients reported lower rates of obesity (8% vs. 26%), anxiety (23% vs. 47%), cancer (0% vs. 11%), chronic fatigue syndrome (0% vs. 15%), fibromyalgia (2% vs. 17%), osteoarthritis (0% vs. 17%), and ulcerative colitis/Crohn’s/inflammatory bowel disease (0% vs. 11%; all \( p \leq 0.027 \)).

Average TED duration was reported as 5.8 ± 5.9 years, with 2.7 ± 2.5 years in the active, progressive phase and 3.0 ± 4.6 years in the inactive, chronic phase (Table 1). Most patients reported receiving their thyroid diagnosis before (45%) or at the same time (40%) as their TED diagnosis, with 45% receiving the two diagnoses within a 6-month period and 67% within 18 months. At TED diagnosis, the most commonly reported symptoms included ocular dryness/grittiness (57%), pain behind the eyes (54%), headache (49%), light sensitivity (48%), watery eyes (48%), eye inflammation/swelling

![Image of prevalence of patient-reported TED symptoms](image-url)
Table 2  Characteristics of patients in quality-of-life terciles, as measured using the thyroid eye disease-specific GO-QOL instrument

| Overall GO-QOL score | Low QOL (n = 33) | Middle QOL (n = 37) | High QOL (n = 30) | p-value (low vs. high) |
|----------------------|-----------------|---------------------|------------------|----------------------|
| Female, n (%)        | 15 (45%)        | 20 (54%)            | 12 (40%)         | 0.800                |
| Caucasian, n (%)     | 23 (70%)        | 31 (84%)            | 27 (90%)         | 0.064                |
| Patient age, mean ± SD, years | 43.8 ± 6.6 | 46.6 ± 8.6 | 44.9 ± 7.2 | 0.528           |
| TED duration, mean ± SD, years | | | | |
| Total TED duration   | 7.0 ± 6.9       | 4.6 ± 4.8           | 5.8 ± 6.0        | 0.473                |
| Active/acute TED duration | 2.6 ± 2.3       | 2.7 ± 2.9           | 2.8 ± 2.2        | 0.729                |
| Inactive/chronic TED duration | 4.4 ± 6.0       | 1.9 ± 3.0           | 3.0 ± 4.3        | 0.299                |
| Patient-reported thyroid hormone levels, n (%) | | | | |
| Normal               | 18 (55%)        | 18 (49%)            | 27 (90%)         | 0.002                |
| Too low              | 6 (18%)         | 8 (22%)             | 0 (0%)           | 0.025                |
| Too high             | 9 (27%)         | 11 (30%)            | 3 (10%)          | 0.112                |
| Disabled/unemployed, n (%) | 7 (21%)       | 6 (16%)             | 1 (3%)           | 0.055                |
| Mental health issuea, n (%) | 18 (55%)       | 16 (43%)            | 8 (27%)          | 0.040                |
| Anxiety              | 16 (48%)        | 13 (35%)            | 5 (17%)          | 0.009                |
| Depression           | 12 (36%)        | 10 (27%)            | 6 (20%)          | 0.174                |
| Number of doctor visits/person/yearb | | | | |
| Mean ± SD            | 40.2 ± 46.3     | 13.5 ± 15.2         | 4.8 ± 4.9        | < 0.001              |
| Median (range)       | 14 (2 – 160)    | 7 (1 – 60)          | 4 (1 – 24)       | ––                   |
| Patients with a history of TED-related procedurec, n (%) | 15 (45%) | 9 (24%) | 3 (10%) | 0.002 |
| Number of chronic TED signs/symptoms, mean ± SD | 4.2 ± 2.5 | 3.5 ± 2.0 | 2.2 ± 1.2 | < 0.001 |
| Pain behind the eyes, n (%) | 13 (39%) | 8 (22%) | 4 (13%) | 0.025 |
| Light sensitivity, n (%) | 12 (36%) | 11 (30%) | 4 (13%) | 0.046 |
| Blurry vision, n (%) | 10 (30%) | 10 (27%) | 5 (17%) | 0.024 |
| Diplopia, n (%)      | 9 (27%)         | 4 (11%)             | 1 (3%)           | 0.014                |

Quality of life measured at the time of survey during chronic TED. Two-tailed p-values calculated with unpaired t-tests for continuous variables and Fisher’s exact tests for categorical variables
a Includes patients who reported anxiety and/or depression
b Reported for the 12 months prior to survey
c Includes orbital decompression, strabismus surgery, eyelid surgery, cosmetic surgery, and orbital radiation. QOL, quality of life
(47%), itchy eyes (46%), blurry vision (45%), and lid inflammation/swelling (41%, Fig. 1). Diplopia was reported in 29% of patients at TED diagnosis. TED symptoms were reported at a similar rate in men and women, with the exception of watery eyes [36% vs. 62%, \( p = 0.016 \)], dryness/grittiness [47% vs. 68%, \( p = 0.044 \)], and light sensitivity [36% vs. 62%, \( p = 0.016 \)], which were all reported less often in men.

Symptoms that most commonly persisted into chronic disease included dryness/grittiness (47%), itchy eyes (43%), headache (33%), watery eyes (32%), light sensitivity (27%), blurry vision (25%), and pain behind the eyes (25%, Fig. 1). Diplopia was reported during chronic TED in 14% of patients. Ocular dryness/grittiness, headache, watery eyes, and itchy eyes were noted as the most bothersome symptom during chronic TED (≥ 10% of patients). Of note, headache and itching are not typical symptoms attributed to either acute or chronic TED. Male and female patients experienced similar symptoms during chronic TED, except that women more often reported light sensitivity (38% vs. 17%, \( p = 0.024 \)).

**Effect of Thyroid Eye Disease on Quality of Life and Mental Health**

Patient QOL was markedly impaired by TED at the time of survey, as indicated by an overall GO-QOL score of 60.5 ± 21.8, an appearance sub-score of 62.3 ± 25.1, and a visual function sub-score of 58.6 ± 24.0. Of note, 70% of patients had an overall GO-QOL score < 75, and 33% of patients had an overall score of ≤ 50. Additionally, 42% of patients reported having anxiety and/or depression (34% reported anxiety, 28% reported depression), more than double the prevalence of mental health issues in the general US adult population (National Institutes of Health 2019 statistic for prevalence of “any mental health issue”: 20.6% [16]). Further, patients sought medical care often for their TED, with an average of 19.7 ± 31.7 TED-related doctor visits/patient reported in the year prior to survey. Endocrinologists and ophthalmologists were most often seen, followed by optometrists and primary care physicians. Fourteen percent of patients reported being disabled/unemployed at the time of survey.

**Factors that Influenced Quality of Life**

Patients were divided into terciles of low, middle, and high QOL groups to examine factors that potentially influenced QOL. Characteristics of each QOL group are summarized in Table 2. Briefly, patient demographics were similar, but mental health issues were more prevalent in the low versus high QOL tercile (55% vs. 27%, \( p = 0.040 \)). Additionally, more patients reported being disabled or unemployed in the low QOL group (21% vs. 3%, \( p = 0.055 \)). TED-related differences between the high and low QOL terciles were identified and included the number of TED-related doctor visits, a history of TED surgery (Fig. 2b), and the number of TED signs and symptoms reported during chronic TED (Fig. 2a). More specifically, pain behind the eyes (39% vs. 13%, \( p = 0.025 \)), light sensitivity (36% vs. 13%, \( p = 0.046 \)), blurry vision (30% vs. 17%, \( p = 0.024 \)), and diplopia (27% vs. 3%, \( p = 0.014 \)) were present significantly more often in the low versus high QOL tercile. Additionally, more patients in the high versus low QOL group had normal thyroid hormone levels (90% vs. 55%, \( p = 0.002 \), with low levels negatively impacting QOL (Table 2). Further, patients who underwent one or more TED-related procedures (including orbital decompression, strabismus surgery, eyelid surgery, cosmetic surgery, and/or orbital radiation) had significantly lower GO-QOL scores at the time of survey than patients who had not undergone surgery (overall: 51.8 ± 16.8 vs. 63.7 ± 22.6, visual function: 50.8 ± 20.1 vs. 61.5 ± 24.9, appearance: 53.2 ± 19.4 vs. 65.7 ± 26.3; all \( p \leq 0.031 \)). Of note, more male patients had undergone orbital decompression (21% vs. 6%, \( p = 0.019 \)), but overall GO-QOL score was nearly identical at data collection (male: 60.7 ± 22.2, female: 60.1 ± 21.5; \( p = 0.893 \)).
Systemic Glucocorticoid Use During Active Thyroid Eye Disease

A total of 25 patients (25%) had been treated with oral and/or intravenous (IV) glucocorticoids during active TED (21 patients oral only, 1 patient IV only, 3 patients both oral and IV). Patient characteristics were similar between patients with and without prior systemic glucocorticoid use. At the time of survey, there was no patient-reported difference in overall, vision-related, or appearance-related QOL between patients previously treated and not treated with systemic glucocorticoids during active, progressive TED (Fig. 3). However, patients previously treated with intravenously administered (IV) glucocorticoids during active TED (overall GO-QOL score = 42.5 ± 11.7; includes IV only, oral and IV) had significantly lower overall QOL at the time of survey, during chronic TED, than those who had received only an oral glucocorticoid (62.7 ± 17.0, p = 0.028) or no systemic glucocorticoid (60.8 ± 23.1, p = 0.042).

DISCUSSION

This study demonstrates that TED patients in the United States continue to be negatively impacted by their disease years after TED-related inflammation has quiesced. Average TED duration at the time of survey was approximately 6 years, with 3 years of disease inactivity. The most common TED symptom reported during chronic TED was ocular dryness/grittiness, which was not surprising given the direct relationship between TED and dry eye disease [17]. Further, patients with TED have tear film aqueous deficiencies more often than patients with dry eye disease, thought to result from immune-mediated lacrimal gland dysfunction [17, 18]. QOL remained heavily impaired, as indicated by overall, vision-related, and appearance-related GO-QOL scores that averaged approximately 60 points. Interestingly, these scores were nearly identical to those observed in the teprotumumab clinical trial population of recent-onset (≤ 9 months), who underwent the listed procedure. It should be noted that some patients in the low and middle QOL groups underwent more than one type of procedure. QOL groups were determined using overall GO-QOL score (low: ≤ 50 [n = 33], middle: between 50 and 75 [n = 37], high: ≥ 75 [n = 30]). *Indicates statistical significance from the high QOL tercile (p ≤ 0.001).
active, moderate-to-severe TED patients [13]. Our findings are in agreement with patient experiences [19] and prior studies outside of the US, which have shown a marked impact of TED on patient-reported QOL [20–24]. One study of a US population of moderate-to-severe TED patients also demonstrated a decrease in QOL, as reported by physicians [11]. The current study identified several factors that influenced QOL, including the total number of reported TED signs and symptoms. More specifically, pain behind the eyes, blurry vision, light sensitivity, and diplopia were all significantly more prevalent in patients with the lowest QOL. These findings are in agreement with prior studies, which have shown relationships between QOL and TED-related pain [11, 24, 25], vision loss [11], and diplopia [11, 25–29]. The current study also showed that patients who had undergone a surgical procedure for TED had a significantly lower QOL than patients who had not. This finding is in agreement with Terwee et al. [30], who found low mean appearance and visual function GO-QOL scores in chronic TED patients following TED-specific surgical procedures.

The heavy psychosocial health burden of TED has been previously documented in populations around the globe [8, 11, 20, 21, 25, 26, 31–33]. In agreement, mental health issues were highly prevalent (42%) in this cohort of chronic TED patients. This rate was similar to a population of active, moderate-to-severe TED patients (36%) [11] and was more than twice as frequent as that reported in the general US adult population (“any mental illness” prevalence: 20.6% [16]). The individual prevalence of anxiety and depression was 34% and 28%, respectively, nearly identical to a small population of TED patients presenting for orbital decompression surgery (37% and 26%, respectively [8]). The proportion of patients reporting anxiety increased as QOL decreased (from 17% in the high QOL group to 48% in the low QOL group), but rates of depression were not significantly different across QOL groups.

The chronic TED patients included in this study sought medical care for TED approximately 20 times in the year prior to survey. This number increased markedly from approximately 5 TED-related doctor visits/year/patient in the high QOL group to 40 TED-related doctor visits/year/patient in the low QOL group. It is likely that the low QOL group had the highest number of severe TED cases. Prior studies have shown that QOL decreases as TED severity increases [11, 22, 26, 27, 34, 35], and it would be expected that patients with more severe TED would either seek out care more often or be followed more closely by their healthcare provider. However, because our data were patient-reported, the clinical severity of TED could not be assessed. A previous report showed that TED patients often have negative interactions with healthcare providers [21] and that quality of care impacts patient QOL [36]. In that study, only one in four patients felt they had been adequately helped to manage the psychological burdens of TED [36]. Further, physician and patient assessments of TED impact often do not align, with physicians tending to underestimate both TED-associated facial changes [37] and QOL impact of medical conditions [38, 39]. All of these factors may have contributed to the increased healthcare utilization by chronic TED patients in the low QOL group.
Compared to patients who had not received systemic glucocorticoids during active, progressive TED, QOL was the same in patients who had been treated with oral glucocorticoids and significantly higher than in patients who received IV glucocorticoids. However, in the United States, glucocorticoids, particularly IV glucocorticoids, tend to be reserved for the most severe TED patients and those with the most heavily impacted QOL [40]. Therefore, it is likely that QOL was lower in systemic GC-treated patients during acute TED. We also found that the number of surgeries increased as patient QOL decreased. Again, surgery is reserved for patients with more severe TED, and patients undergoing multiple surgeries likely had more severely impacted QOL during acute TED. It should be noted that this survey was completed prior to the commercial availability of teprotumumab, and highlights the extreme unmet need at the time for effective, disease-modifying treatments for TED.

This study had several limitations. First, our sample size was relatively small. Second, TED phasing and clinical information relied upon patient knowledge of their condition in both the present and the past. Of the 206 patients initially identified as having inactive TED, only 100 were included in analyses. This may have biased our results towards patients who were the least satisfied, because unsatisfied patients tend to be more vocal than satisfied ones. We are confident that patients in this survey had inactive TED, as the vast majority (75%) of patients reported their physician using at least one confirmatory word/phrase for inactive TED, with 49% specifically reporting the words “inactive” or “no longer active.” However, for patient-reported outcome measures, the Food and Drug Administration (FDA) recommends a short recall period because a patient’s current state can influence how they report a past state [41]. Because the survey asked patients to recall information from several years prior, it is possible that recall errors and biases were introduced. That said, the survey results correspond well with what is seen in clinical practice. TED patients with moderate-to-severe disease are often very discontent despite therapeutic interventions, have persistent mental health challenges, and have interpersonal issues that make social and professional relationships difficult. Lastly, our study population was approximately half male, which could be viewed as unexpected given the higher proportion of women reported in the overall TED population [11, 42]. However, this higher female proportion might not be found in more symptomatic chronic, inactive patients, as this has not yet been evaluated in large epidemiological studies. Male and female patients in our study had similar demographics, TED symptom reporting, and overall GO-QOL scores. Therefore, it is unlikely that the high proportion of males influenced study findings for this chronic TED population.

CONCLUSION

Patient QOL is markedly impacted by TED on a chronic basis, and the QOL scores reported here are very similar to those reported in more active patients. Both patient appearance and visual function remain affected over the long term in many TED patients due to the persistence of TED signs and symptoms into the chronic presentation of the disease. As potential treatments for chronic TED emerge [43, 44], having a better understanding of clinical presentation and impact of QOL becomes increasingly important. Further exploration is warranted to better understand the impact of chronic TED on QOL, particularly with prospective, longitudinal studies that include both patient-reported outcomes and clinical examination.

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**Data Availability.** The datasets generated during and/or analyzed during the current study are owned by the sponsor and are not publicly available.

**Prior Presentation.** Preliminary data were presented at the 2021 annual meeting of the North American Neuro-Ophthalmology Society (virtual meeting, February 20-23, 2021).

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