A 10-point plan for avoiding hyaluronic acid dermal filler-related complications during facial aesthetic procedures and algorithms for management

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Abstract: The recent rapid growth in dermal filler use, in conjunction with inadequate product and injector control, has heralded a concerning increase in filler complications. The 10-point plan has been developed to minimize complications through careful preconsideration of causative factors, categorized as patient, product, and procedure related. Patient-related factors include history, which involves a preprocedural consultation with careful elucidation of skin conditions, systemic disease, medications, and previous cosmetic procedures. Other exclusion criteria include autoimmune diseases and multiple allergies. The temporal proximity of dental or routine medical procedures is discouraged. Insightful patient assessment, with the consideration of ethnicity, gender, and generational needs, is of paramount importance. Specified informed consent is vital due to the concerning increase in vascular complications, which carry the risk for skin compromise and loss of vision. Informed consent should be signed for both adverse events and their treatment. Product-related factors include reversibility, which is a powerful advantage when using hyaluronic acid (HA) products. Complications from nonreversible or minimally degradable products, especially when layered over vital structures, are more difficult to control. Product characteristics such as HA concentration and proprietary cross-linking should be understood in the context of ideal depth, placement, and expected duration. Product layering over late or minimally degradable fillers is discouraged, while layering of HA of over the same brand, or even across brands, seems to be feasible. Procedural factors such as photographic documentation, procedural planning, aseptic technique, and anatomical and technical knowledge are of pivotal importance. A final section is dedicated to algorithms and protocols for the management and treatment of complications such as hypersensitivity, vascular events, infection, and late-onset nodules. The 10-point plan is a systematic, effective strategy aimed at reducing the risk of dermal filler complications.

Keywords: assessment, complications, dermal fillers, prevention, treatment

Introduction
The use of dermal fillers has experienced tremendous growth over the past years, heralding an increase in more serious adverse events. The field of esthetic fillers is currently enduring an onslaught of factors compromising not only patient safety but also the reputation of the field. Although it is said that the courage of a soldier is heightened by his knowledge of his profession (Publius Flavius Vegetius Renatus),
in everyday filler practice, it is often the lack of knowledge that emboldens the esthetic physician.

In their review of the regulations of cosmetic interventions, the UK Department of Health cautioned that the use of injectable fillers is a crisis waiting to happen. This warning was prompted by several factors, including inadequate regulation of esthetic physicians, suboptimal control of filler quality, and the recent rapid growth in the filler market for purely financial gain. These factors warrant proactive intervention not only in the interest of patient safety but also in the interest of maintaining the credibility and viability of the field.

Filler complications are traditionally divided into four categories: allergic, infective, late-onset nodules/inflammation, and intravascular events. The incidence of complications, notably late-onset nodules and intravascular events (eg, skin necrosis and blindness), is increasing. More than 100 cases of blindness are documented in the literature, with most cases reported in recent years. These complications can be reduced or even prevented by a vigilant, systematic approach. This entails careful patient selection, wise product choice, aseptic technique, and insightful knowledge of facial anatomy coupled with constant awareness of the early signs of vascular compromise.

The 10-point plan (10PP) suggested here is a systematic, effective strategy aimed at reducing the risk of dermal filler complications. It is achieved through conscious awareness and careful preconsideration of the possible confounding factors specific to each procedure (Table 1). The 10PP is also presented in a table form as a quick-reference checklist for both entry-level and experienced esthetic physicians.

### Table 1 A 10-point plan for avoiding filler complications

| I. Patient | II. Product | III. Procedure | IV. Algorithms |
|------------|-------------|---------------|---------------|
| 1. History  | 4. Reversibility | 7. Photographs | Allergy/hypersensitivity |
| - Skin conditions | - Hyaluronidase | - Pre and post | - Early: vitals, adrenalin, IV |
| - Systemic disease | - Dilution + dosage | - Black background | - Late: cold compress |
| - Medication | - Cross-linking | - No makeup | - H1 + H2 antagonists |
| - Procedures | | - Rest and animation | - Oral corticosteroids |
| Selection | 5. Product characteristics | 8. Procedural planning and aseptic technique | Vascular events |
| - Skin + systemic | - determine placement | - Technical flow | - HDPH |
| - Pretreatment | - HA concentration | - Everything at hand | If visual disturbance occurs: |
| - Dental, vaccinations | - Cross-linking | - Skin: chlorhexidine/alcohol | a) Stop injecting |
| - Routine procedures | | - Chlorhexidine mouthwash | b) Consult an ophthalmologist |
| - Dysmorphophobia | | - Gloves + hand washing | c) 90-minute timeframe |
| 2. Assessment | 6. Product layering | 9. Injection anatomy | Infection |
| - Beauty, aging, gender, ethnicity | - HA over minimally biodegradable fillers | - Safety by depth | - Oral antibiotics |
| - Wants vs needs | | - Danger areas | - IV antibiotics |
| 3. Consent | | | - Hyaluronidase |
| - Informed consent | | | - Surgical drainage |
| - Procedure + complications | | | - Laser |
| - Financial consent | | | | |
| | | | | |

Abbreviations: HA, hyaluronic acid; IV, intravenous; SLR, single-lens reflex.
The 10 points are further divided into the following three categories:

- Patient-related factors.
- Product-related factors.
- Procedure-related factors.

Algorithms for the management of early, intravascular, and late-onset events are included.

**Patient-related factors**

**History and selection**

The patient is not a blank canvas. Whilst they may have requested a procedure, it is the aesthetic physician who should ultimately “select” the patient. An understanding of the treatment motivation is thus vital in minimizing inappropriate patient selection. Obtaining a thorough history of skin conditions, allergies, systemic disease, current medication, and previous procedures is mandatory.

Patients should be carefully selected by excluding both cutaneous and systemic contra-indications. Skin barrier disruption due to inflammatory or infective conditions allows the penetration of infective agents. Rosacea is an inflammatory condition presenting with decreased barrier function and proinflammatory antimicrobial peptides functioning as vasoactive mediators. In acne, *Propionibacterium acnes* induces a cytokine-mediated inflammasome in which Toll-like receptor-2 (TLR-2) has been proven to play a role. There are increased numbers of resistant *P. acnes* at the edges of topically treated acne areas, which may play a role in the formation of biofilms. It is important to realize that the “safe distance” for filler placement relative to an area of acne is unknown.

Pretreatment of inflammatory conditions such as acne, rosacea, and dermatitis is important as is allowing adequate time for the restoration of barrier function. This may require 3–4 weeks after apparent clearance. It is advisable that patients with remote infections involving, for example, the urinary tract, sinuses, intestinal tract, and oral cavity are deferred for treatment as it has been postulated that hematogenous spread of normally non-virulent bacteria may lead to binding to the TLR’s with possible triggering of an immune response and formation of late-onset nodules. It is prudent to note that late-onset nodules may be preceded by viral or flu-like illness. Prophylactic antivirals to prevent virus reactivation are best considered if there is a history of herpes simplex infection in the intended injection area. Filler treatments are contra-indicated in active autoimmune diseases such as systemic lupus erythematosus, rheumatoid arthritis, mixed connective tissue disease, and Hashimoto’s thyroiditis. It is preferable to avoid injecting patients with multiple, severe allergies and a history of anaphylaxis since drug allergies might preclude optimal management of complications.

Knowledge of previous surgical and nonsurgical cosmetic procedures is vital as these could lead to fixation and scarring of underlying vasculature, thus facilitating intravascular placement by both cannulae and needles. Determining the types and location of previously injected products may help to prevent compatibility issues with minimally degradable fillers and the attendant risk of late-onset nodules. Dental procedures and visits to the oral hygienist are best avoided during the 2–4-week period before and after filler treatment to reduce the risk of hematogenous bacterial seeding and potential development of biofilm. Tooth bleaching/whitening frequently implies concomitant dental descaling and should also be discouraged during this period. It is advisable to structure the treatment plan over time, with due consideration to pending medical procedures, dental visits, and immunizations, thus limiting inflammatory reactions or hypersensitivities due to a heightened immune system.

Unrealistic expectations or signs of body dysmorphic disorder are deemed a firm contraindication to cosmetic treatment.

Patients should be given a prefiller checklist serving as an exclusion questionnaire and emphasizing the importance of having no infective or inflammatory conditions (cutaneous or systemic) at the time of treatment. The undesirability of dental and routine medical procedures in the period adjacent to filler treatment should be noted, and facial procedures inducing inflammation or disruption of the skin barrier should likewise be planned away from the time of treatment. The checklist should also include a list of common blood thinners (medications and foodstuffs) to preferably be avoided in the week before treatment (aspirin, nonsteroidal anti-inflammatories, salmon oil, vitamin E, ginkgo biloba, red wine, dark chocolate, grapefruit, etc.). In the author’s clinic, it is a standard practice to contact patients 1 week before planned treatments to ensure that they are in possession of the prefiller checklist, understand the selection criteria, have no precluding factors, and are in possession of scripted antivirals where applicable. Investing adequate time in the initial consultation is pivotal in optimizing both the timing and outcome of the treatment process.

**Assessment**

Rapid globalization and an increase in social media use across generations have fundamentally changed patients’
perceptions of beauty. Esthetic inclinations vary and the injection specialist should communicate effectively to establish underlying motivations, differentiate between the patients’ wants and needs, and temper expectations within realistic goals. The influence of Fitzpatrick skin type should be considered for potential post-inflammatory hyperpigmentation.

Consent

Obtaining signed informed consent is crucial in creating awareness and acceptance of the potential risk of filler-induced complications. Supplying written pre- and post-instructions during the initial consultation can help to establish realistic expectations and minimize legal repercussions. Moreover, it might be wise to obtain informed consent for the management of inadvertent complications, should they arise, to expedite efficient management. It is advisable to outline the more common adverse events (legally considered >1% occurrence) as well as those that are particularly impactful such as skin necrosis and impairment in vision, in the consent form.

Beyond an unnatural look, the three main concerns patient face are pain, complications, and procedural costs. It is essential to discuss treatment costs, obtain financial consent, and plan over the long term to obviate financial stress. Addressing these issues upfront is instrumental in establishing the trust that underpins true patient satisfaction.

Product-related factors

Reversibility

The reversibility of hyaluronic acid (HA) fillers is a powerful advantage as most complications induced by these fillers can be addressed. The management of problems with irreversible fillers is far more challenging as no specific dissolving compounds currently exist. These products should ideally be restricted to clinicians with experience in their use.

HA fillers can be liquefied by the use of hyaluronidase, requiring that injection specialists familiarize themselves with the reconstitution and dosage necessary for the treatment of both intravascular complications and cosmetically unsatisfactory results.

Product characteristics

The hygroscopic nature of HA is an important determinant of product-related swelling as higher HA concentrations, associated free HA content, and limited cross-linking result in an increased tissue swelling. It is important that the esthetic physician differentiates between product-related swelling and tissue trauma. The HA concentration and the extent of cross-linking determine the product’s characteristics (viscosity, elasticity, resistance to degradation, $G'$ [$G$ prime/elastic modulus], $G''$ [$G$ double prime/viscous modulus], and Tan Delta) and ultimately its clinical efficacy at different tissue depths.

Every company obtains their raw HA product as disaccharide chains from the same source after which a solvent is added, resulting in a HA liquid with minimal in situ longevity. Cross-linker (typically 1,4-butanediol diglycydyl ether [BDDE]) is therefore added, converting the liquid into a semisolid gel that is too firm for syringe injection. Each company has a proprietary modification process, which allows a portfolio of HA filler consistencies with varied characteristics such as viscosity, gel hardness, lifting ability, and tissue integration. Therefore, cross-linking characteristics are pivotal in determining the optimal depth of placement and longevity of the product.

Product layering

A thorough history of previous product use is mandatory. Certain late or minimally biodegradable fillers may be provoked into reactivity by needle trauma alone, or when a second filler such as HA is layered over them, thus inducing long-lasting complications such as foreign body granulomas. Due to the inherent longevity associated with minimally biodegradable fillers, there is a portended increased incidence in more delayed-onset adverse events. Although HAs remain the most compatible fillers, it is important to proceed with caution when considering cross-brand layering.

Procedure-related factors

Photographs

Photographic records are essential not only for medico-legal purposes but also for critical appraisal of planning and results. They can serve as a major driver for progression to treatment and as an invaluable learning curve for the esthetic physician. To ensure good quality pre- and posttreatment photographs, remove all makeup and jewelry, use a hairband and preferably a black background. Multiple images at rest and during animation are recommended, including but not limited to anterior, oblique, and lateral views with the head in a neutral, neck-extended, and neck-flexed position. Proper lighting, consistent angles, and fixed distance from the camera are mandatory. It is advisable to use a single-lens reflex (SLR) camera and tripod rather than mobile cameras as the latter are frequently equipped with wide-angle lenses that may lead to photographic distortion.
Procedural planning and aseptic technique

Procedural planning is essential in preventing breaches of the clean workspace. Ensuring that everything is at hand before initiating the treatment helps to reduce breaks in the aseptic field and the concomitant risk of injection-related infections. As with all aesthetic procedures, a preconceived plan aids in a clear procedural flow that minimizes complications.

Stringent aseptic technique is mandatory. The patient’s skin should be cleaned, degreased, and disinfected. There are no universally recommended topical antiseptics, but chlorhexidine, chloroxylenol, iodophors, alcohol, and iodine may be appropriate. Makeup should be removed, and the skin cleansed carefully with 2% chlorhexidine gluconate in 70% alcohol, avoiding ocular exposure to the disinfectant. Rinsing the mouth with an antiseptic mouthwash containing chlorhexidine (0.2%) or povidone-iodine sterilizes the oral cavity for up to 8 hours and has been suggested as a preventative practice when treating the perioral area or those patients with a lip-licking habit. The esthetic physician should remove all jewelry, wash their hands with antiseptic cleanser, and use gloves for all cases of injection therapy. The procedure is not deemed to be sterile as the syringe itself is not completely sterile. Therefore, once the esthetic physician holds the syringe, sterility is lost and aseptic technique is of paramount importance. Transferring the component of the needle or cannula that penetrates the skin is highly advisable for optimal results and avoidance of complications. However, even expert esthetic physicians have a substantial history of intravascular injection in their careers with 61% of trainers inducing at least one such episode.

Technical knowledge

Knowledge of optimal placement and injection depth is cardinal to the esthetic success of dermal fillers. Unduly superficial placement may lead to adverse effects such as surface irregularities and the Tyndall effect. The hallmarks of sage injection technique include slow injection speed with least amount of pressure and small bolus size. Although controversial, the merits of aspiration before injection (especially in high-risk areas), vs constant movement of the tip of the needle, should be considered. Incremental injections of 0.1–0.2 cc of the product should be used while continually monitoring the skin of the surrounding area. Rapid injection speed, aggressive fanning, high-volume filler deposits, and large bolus size induce increased bruisability and the occurrence of delayed inflammatory reactions. The esthetic physician should understand the relative risks and advantages of using a needle vs cannula. Small-bore needles are recommended by some to slow the injection rate, and blunt cannulae are suggested in high-risk regions in an attempt to reduce vessel injury. Surgery, scarring, or multiple previous procedures may increase the risk of cannulating a vessel.

Applied facial anatomy

Knowledge of applied facial anatomy is of paramount importance and serves as the foundation for avoiding disastrous complications. Multiple documented variations and classifications of the vascular arcades in the face render it impossible for the injection specialist to determine the patient’s anatomy. There is no 100% guarantee of avoiding vascular injury once the needle or cannula has penetrated beneath the skin. The location of the tip of the needle or cannula determines the location of the deposition of product and, thus, its embolic potential. Nonetheless, potential danger areas can be identified by clear anatomical understanding of the depth of neurovascular structures across specific facial zones. Esthetic physicians should fully understand the appropriate depth and plane of injection (safety by depth) at different sites of treatment. Facial injection anatomy training is specific for nonsurgical syringe therapy and is highly advisable for optimal results and avoidance of complications. However, even expert esthetic physicians have a substantial history of intravascular injection in their careers with 61% of trainers inducing at least one such episode.

Algorithms

Algorithms and protocols

Complication management and recognition are the most significant unmet needs with HA fillers. From a temporal perspective, filler complications may be divided into early-onset (vascular, inflammatory, injection related, placement, and distant spread) and late-onset (inflammatory, nodules,
dyspigmentation, and displacement) events. An alternative classification would include:

- Allergic/hypersensitivity,
- Vascular events,
- Infective,
- Late-onset nodules or inflammation.

To ensure the optimal management of untoward events, it is prudent to have easily accessible practice protocols and algorithms as well as an excellent collegial backup system. A direct line to an ophthalmologist experienced in treating retinal artery occlusion and administering retrobulbar hyaluronidase is highly advisable. Efficient structures need to be in place for the treatment of both early- and delayed-onset reactions, and regular checks of expiry dates on emergency drugs (programmed computer prompts) should be instituted.

**Post-treatment checklist**

- Routinely check perfusion in the treated areas as well as areas with watershed perfusion (glabella, nasal tip, and upper lip) ensuring that makeup is not obscuring skin tone. Initial signs of vascular compromise may be subtle.
- The patient should be furnished with written posttreatment instructions and contact numbers.
- The esthetic physician/clinic should be available telephonically for 48 hours postprocedure.
- It is good practice to have a staff member call the patient the next day.

**Hypersensitivity**

Hypersensitivity or allergic reactions can occur when the injected filler activates an immune response. With early-onset hypersensitivity reactions, check vital signs and have resuscitation measures such as adrenalin, intravenous (IV) access, and fluids in place. Cold compresses may be used for delayed onset localized angioedema, with H1-receptor antagonist for histamine-induced hypotension and the reduction in pruritus. H2-receptor antagonists, oral corticosteroids, or ibuprofen may be considered as additional measures (Table 2).

**Vascular events**

The first symptoms of intravascular placement are often (but not always) pain and skin color change, which may be remote from the injection point. Although the first symptom of intravascular placement is often described as pain, the common addition of local anesthetics to filler formulations may obviate this sign. Vigilant observation of skin color change, which may be remote from the injection point, is mandatory. Although usually immediate, the onset has been reported to be delayed up to 24 hours. Any suspicion of inappropriate pain, skin blanching, or mottled discoloration warrants immediate cessation of injection with the application of warm compresses, injection of hyaluronidase, and massage of the affected area. The patient should be given two tablets (650 mg) of aspirin to chew and swallow. High-dose hyaluronidase (500–1000 IU) mixed with lidocaine in repeated hourly doses for 3 hours forms the backbone of the emergent therapy (Table 3). It is advisable to use a large bore cannula for instillation of the hyaluronidase in the subdermal plane to avoid bruising, which would confound the visual feedback of improving skin color.

For ophthalmic events, the following is suggested:

- Contact the ophthalmologist of choice directly and accompany the patient to his office.
- Respect the absolute 90-minute time frame for saving the loss of vision.
- Have multiple vials of hyaluronidase at hand and be knowledgeable regarding reconstitution and dosage.
- Carry own hyaluronidase to the ophthalmologist.
- If possible, annotate the time of the vascular event and the visual acuity if lack of light perception (LP) or loss of vision occurs.
- To facilitate accurate ophthalmological follow-up, immediate recording of vision should be annotated as no light perception (NLP), LP, hand motion (HM), and count fingers (CF), followed by a Snellen chart if available. An afferent pupillary defect should be noted if present.
- Attempt rapid ocular pulsed massage.
- Having the patient hyperventilate in a paper bag may promote retinal vessel dilation.

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**Table 2 Algorithm for early and delayed hypersensitivity reactions**

| Hypersensitivity reactions | Early | Delayed |
|---------------------------|-------|---------|
| Check vital signs          | Cold compresses |
| Resuscitation measures:    | H1-receptor antagonists |
| Adrenalin                  | H2-receptor antagonists |
| IV access                  | Leukotriene synthesis inhibitors |
| Fluids                     | Oral corticosteroids |
|                           | Propranolol |
|                           | Ibuprofen |

**Abbreviation:** IV, intravenous.
It is important to note that complications such as panophthalmpoplegia, pulmonary embolism, and cerebral infarction have been reported after filler injections.47

**Infection**

Injecting dermal fillers breaches the skin barrier, thus posing a risk of infection.32 The latter can be broadly categorized as acute infections, which appear as acute inflammation or abscesses at the site of injection, or as delayed-onset chronic infections, which generally develop 2 or more weeks after initial treatment. The differential diagnosis of cellulitis vs pure inflammation is often clinically challenging in the absence of fever or abscess formation and may require aspiration, culture, and blood tests to confirm etiology. Systemic steroids, although indicated to quell inflammation, are contraindicated in cases of infection. Infection can be treated with oral antibiotics, which exert immunomodulatory and anti-inflammatory effects.27,48,49 For additional treatment, hyaluronidase, IV antibiotics, laser, or surgical drainage of the abscess may be considered.14

**Late-onset nodules**

Late-onset nodules (4 weeks to >1 year posttreatment) most likely occur due to inflammatory or biofilm-related causes.50 The etiology of the nodules may be related to prolonged mechanical irritation or hemogenous seeding of relatively innocuous bacteria from a distant site (eg, dental cleaning). Binding of nonviral infectious agents around the time of procedure may lead to an immune response mediated via TLRs. For late-onset nodules, the use of antibiotics, hyaluronidase, topical tacrolimus (0.1%) or pimecrolimus (1%), and bacteriostatic/immunosuppressive agents such as hydroxychloroquine, cyclosporin A, and methotrexate depending on the etiology of the nodules is considered (Table 4).5,51 Recently, the successful use of colchicine has also been proposed (submitted for publication).

**Conclusion**

This 10PP not only informs safer practice but hopefully also deepens consideration of the factors that can safeguard the field of esthetic fillers. From the importance of careful patient...
selection, through informed product choice, to vigilant procedural planning, the aesthetic physician is empowered to perform optimally. The most feared complications are vascular compromise and blindness. Again, it is the detailed knowledge of facial anatomy combined with a systematic approach and the availability of appropriate algorithms that allows the esthetic physician to proceed with confidence.

As previously stated, the majority of adverse events are avoidable. Through vigilant practice, we may attempt to safeguard our patients and mitigate the threat to the field of esthetic fillers from within.

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