A Corpus for Research on Deliberation and Debate

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Abstract

Deliberative, argumentative discourse is an important component of opinion formation, belief revision, and knowledge discovery; it is a cornerstone of modern civil society. Argumentation is productively studied in branches ranging from theoretical artificial intelligence to political rhetoric, but empirical analysis has suffered from a lack of freely available, unscripted argumentative dialogs. This paper presents the Internet Argument Corpus (IAC), a set of 390, 704 posts in 11, 800 discussions extracted from the online debate site 4forums.com. A 2866 thread/130, 26 post extract of the corpus has been manually side for topic of discussion, and subsets of this topic-labeled extract have been annotated for several dialogic and argumentative markers: degrees of agreement with a previous post, cordiality, audience-directon, combativeness, assertiveness, emotionality of argumentation, and sarcasm. As an application of this resource, the paper closes with a discussion of the relationship between discourse marker pragmatics, agreement, emotionality, and sarcasm in the IAC corpus.

Keywords: online, dialogue, debate

1. Introduction

A critical function of public discourse and debate is the expression and formation of opinions related to current social and political issues. Public discourse and debate has always occurred in both informal and formal settings – from conversations in social or workplace settings – to classrooms, courtrooms, or formal organized debates. See Fig. 1. What is different now is that: (1) these debates, whether formal or informal, are typically captured and made part of a permanent record, (2) the context of debate is often a virtual social community (members of a forum, or viewers of a televised debate), rather than a community sharing the same space and time in the real world, and (3) the scale of participation and exposure to other views in the virtual community can be much larger than in the past.

![Figure 1: Formal and informal debate over time.](image)

Our primary aim is to use these permanent records of deliberation and debate to deepen our theoretical and practical understanding of deliberation, how people argue, how they decide what they believe on issues of relevance to their lives and their country, how linguistic structures in debate dialogues reflect these processes, and how debate and deliberation affect people’s choices and their actions in the public sphere. These conversations range from current political topics such as national health care to religious questions such as the meaning of biblical passages. We are also interested in understanding how differences in affordances of different online forums shape how opinions are expressed. One affordance type that has a major effect are CONTEXTUAL AFFORDANCES, such as the ability to quote another person’s post or to break a previous post up into dialogic bites, and then responding to each part of the post. See Figure 2.

| Topic            | Q-R: Post                                                                 |
|------------------|---------------------------------------------------------------------------|
| Evolution        | Q: How can you say such things? The Bible says that God CREATED over and OVER and OVER again! And you reject that and say that everything came about by evolution? If you reject the literal account of the Creation in Genesis, you are saying that God is a liar! If you cannot trust God’s Word from the first verse, how can you know that the rest of it can be trusted? R: It’s not a literal account unless you interpret it that way. |
| Gay marriage     | Q: Gavin Newsom- I expected more from him when I supported him in the 2003 election. He showed himself as a family-man/Catholic, but he ended up being the exact oppisate, supporting abortion, and giving homosexuals marriage licenses. I love San Francisco, but I hate the people. Sometimes, the people make me want to move to Sacramento or DC to fix things up. R: And what is wrong with giving homosexuals the right to settle down with the person they love? What is it to you if a few limp-wrists get married in San Francisco? Homosexuals are people, too, who take out their garbage, pay their taxes, go to work, take care of their dogs, and what they do in their bedroom is none of your business. |
| Abortion         | Q: Equality is not defined by you or me. It is defined by the Creator who created men. R: Actually I think it is defined by the creator who created all women. But in reality your opinion is gibberish. Equality is, like every other word, defined by the people who use the language. Currently it means “the same”. People aren’t equal because they are not all the same. Any attempt to argue otherwise is a display of gross stupidity. |

Figure 2: Sample Quote/Response Pairs

This paper details the Internet Argument Corpus (IAC), a collection of 390, 704 posts in 11, 800 discussions extracted from the online debate site 4forums.com. The IAC should
support a much deeper understanding of argumentative dialogue. Below, we describe the IAC in more detail and some of the initial results that can be derived from it. We are making it available at http://nlds.soe.ucsc.edu/software.

2. Corpus Description

2.1. Overview

The IAC was scraped from 4forums.com, a website for political debate and discourse. The site is a fairly typical internet forum where people post some discussion topic, other people post responses and a conversation ensues. The entire corpus consists of 390,704 posts in 11,800 discussions (aka threads) by 3,317 authors. A subset of these discussions fall into our list of topics. The forum is a shallow tree of sub-forums with each discussion posted under a specific topic (e.g. Topics > Economic Debates > Tax Debates). These sub-forums cover a broad range of topics relevant to the US political landscape.

Each discussion has a tree structure enabling people to respond to posts out of order and engage in side conversations. The forum software facilitates this by providing an option to view the discussion in “threaded mode”.

Some discussions contain polls and some polls contain a list of users and how they vote. This information could be used for stance classification.

One important feature in this forum (and others like it) is a mechanism for quoting another post. A poster may decide to link to and replicate a previous post in whole or in part. This establishes very precise context - something very useful for forum participants and NLP applications alike. Quotes need not be derived from other posts, the same mechanism may be repurposed for external or even original content. Someone may use “quotes” to quote a news article, cite a study, include an excerpt from Wikipedia, religious texts, or the US constitution, or they may even use it to satirize a previous post or opposing viewpoint. Because the site’s layout encourages quoting, 72.3% of all posts contain at least one quote. We will refer to quotes and the immediately following response text up until the next quote or the end of the post as a quote-response pair or Q-R pair. A post may have more than one Q-R pair. Although rare, quotes sometimes nest within one another. On the site, quotes sometimes lack information referencing their originating post; because of this and the usefulness in knowing these associations, we go to great lengths to find the original post. Interestingly, this means that our corpus has higher quality information about the reply structure than the original site!

The site has a number of additional affordances which we capture. For discussions we capture the title, a reference URL, breadcrumbs indicating the sub-forum it belongs to, and poll information if present. For posts we capture text, author, timestamp (with minute resolution), reply structure, links, formatting (i.e. bold, italic, color, etc.), quotes, and post title if present. We don’t capture attachments or tags & discussion ratings which are rarely used.

The forum provides a set of stylized and sometimes animated emoticons which participants may choose to use. These range from the standard smiley face :) to the somewhat less standard clown face. We include these in the text with their own markers.

2.2. Annotations

Scraping a website and organizing it into a database for processing does not require extensive effort. The value of the IAC is in the annotations. We selected a set of contentious issues and hand-labeled discussions for topic from this set (note: more recently acquired discussions may be missing this annotation). See Table 1 above for topics and details. We used Amazon’s Mechanical Turk to gather annotations on a large set of Q-R pairs and post triples for various dialogic interactions. The final annotation we present here used Mechanical Turk to label participant stance relative to several of the aforementioned topics.

For our dialogic interaction surveys we used two sets of data. One set involved 10,003 Quote-Response (Q-R) pairs as defined above; the other involved 6,797 chains of three posts defined as the series P1, P2, and P3 such that P3 is a response to P2 which is itself a response to P1 (henceforth we will refer to this task & data as P123). For the P123 data we stripped quotes from each post.

These annotation tasks were motivated by our interest in how specific discourse markers were used in this medium so we biased the selection of post triples and Q-R pairs in favor of certain keywords. For Q-R pairs we selected 5000 examples which started with one of the selected terms, 2003 which had a term starting in the first 10 tokens, and 3000 which did not have any term starting in the first 10 tokens. The 5000 term initial examples were selected according to a distribution defined by hand based on data availability and interest. For the P123 set we required that all posts either start with one of the terms or do not contain any term in the first 10 tokens. Thus resampling is necessary if one desires a natural distribution for some analysis or NLP task. The excluded data is perfectly usable as part of a development set and/or training set. The distribution we used means that it is possible to derive a natural distribution from the Q-R set of around 3000 examples in size, but this is not possible for the P123 set. 1717 of 6797 P123 triples have no terms starting in the first 10 tokens for any of the 3 posts.

For both sets we restricted ourselves to the topic list described above. Due to problems scraping, which have since been overcome, we only used posts up to a depth of 5 in the discussion tree, meaning chains of length at most six from root to leaf. Note that this does not preclude posts from very far into a large discussion if they have a short path to the discussion’s root post. The text presented to the Turkers was also missing emoticons represented as images. We chose not to enforce that quotes come from a prior post, and thus some quotes from external sources are included.

For the Q-R and P123 annotation tasks we constructed a number of HITs (Human Intelligence Tasks), each consisting of seven pairs of context and response text. We asked the Turkers (Mechanical Turk Workers) to judge the response given the context according to several measures.
such as Agreement/Disagreement as shown in Figure 2. In any given HIT and for each Turker, we took steps to avoid showing multiple context-response pairs derived from the same discussion or posts. The Q-R and P123 data were not mixed. For the Q-R pair data set, the context portion consisted of the quote and the data were not mixed. For the Q-R set. Furthermore, for the questions in Survey 2 we both sets of data (Q-R and P123) while Survey 2 only used separate surveys, Survey 1 and Survey 2. Survey 1 used sets of data (Q-R and P123) while Survey 2 only used the Q-R set. Furthermore, for the questions in Survey 2 we were only interested in instances where the response was a disagreement so we first asked the agree/disagree binary question and only showed the remaining questions if the Turker marked it as a disagreement. It should be noted that Survey 2 was conducted before we had results from Survey 1 and thus the results from Survey 1 were unavailable for use as a filter. For the binary agree/disagree question, the question of what to do if the annotator was uncertain was raised on the Mechanical Turk forums; we decided to instruct them to mark it as disagreement so we could have more annotations and better coverage.

For the Q-R and P123 tasks we required that Turkers use a US IP address and have high approval ratings. We paid between $0.20-$0.36 USD per HIT. Due to the complexity of our HITs and setup, we hosted the HITs on our own server. We believe that this had a side effect of making it more difficult for bots to automatically submit answers. We have not attempted to remove unreliable annotators. By using the mean rating of all annotators, we get fairly reliable annotations for this task, but filtering out unscrupulous annotators may lead to even higher quality annotations. The raw data is included in the IAC.

In addition to annotating these features of particular posts, we leveraged Mechanical Turk to annotate the stances of 6144 posters within 380 threads across our 10 topics ($\mu_{posters} = 16.2$). There were 1054 unique poster, topic

Table 1: Characteristics of Different Topics. KEY: Number of discussions and posts on the topic (Discs, Posts). Number of authors (NumA). Posts per author (P/A). Authors with more than one post (A > 1P). Median post Length in Characters (PL) after stripping quotes. Percentage of resampled Q-R pairs (Samp) that agree (Agree), use sarcasm (Sarcasm), are emotional (Emote), attack the previous poster (Attack), and are nasty (Nasty). The scalar values are threshold at $\pm 1$ inclusive, for sarcasm we required that at least half of all annotators marked it sarcastic.

| Topic                  | Discs | Posts | NumA | P/A | A > 1P | PL | Samp | Agree | Sarcasm | Emote | Attack | Nasty |
|------------------------|-------|-------|------|-----|--------|----|------|-------|---------|-------|--------|-------|
| Evolution              | 871   | 139199| 744  | 53  | 80%    | 430| 1224 | 11%   | 11%     | 19%   | 19%    | 14%   |
| Abortion               | 564   | 35721 | 755  | 47  | 73%    | 338| 733  | 13%   | 9%      | 30%   | 15%    | 10%   |
| Gun Control            | 824   | 27122 | 514  | 53  | 70%    | 323| 589  | 12%   | 13%     | 23%   | 18%    | 14%   |
| Gay Marriage           | 305   | 15678 | 435  | 36  | 72%    | 362| 256  | 14%   | 14%     | 25%   | 16%    | 9%    |
| Existence of God       | 105   | 5914  | 321  | 18  | 72%    | 347| 211  | 12%   | 14%     | 35%   | 22%    | 16%   |
| Healthcare             | 81    | 1810  | 170  | 9   | 58%    | 375| 42   | 12%   | 14%     | 17%   | 14%    | 10%   |
| Climate Change         | 40    | 1470  | 170  | 9   | 58%    | 375| 42   | 12%   | 14%     | 17%   | 14%    | 10%   |
| Communism vs Capitalism| 38    | 1154  | 148  | 8   | 60%    | 333| 16   | 13%   | 12%     | 12%   | 6%     | 6%    |
| Marijuana Legalization | 13    | 653   | 140  | 5   | 68%    | 298| 32   | 12%   | 16%     | 25%   | 16%    | 16%   |
| None                   | 8934  | 260498| 2824 | 92  | 60%    | 330| 0    |       |         |       |        |       |
| All                    | 11800 | 390704| 3317 | 118 | 63%    | 341| 3158 | 12%   | 12%     | 24%   | 17%    | 12%   |

Table 2: Mechanical Turk Annotations (Binary = B and Scalar = S) and level of agreement as Krippendorff’s $\alpha$.  

| Type | $\alpha$ | Survey Question |
|------|----------|-----------------|
| S    | 0.62     | Agree/Disagree: Does the respondent agree or disagree with the prior post? |
| S    | 0.32     | Fact/Emotion: Is the respondent attempting to make a fact-based argument or appealing to feelings and emotions? |
| S    | 0.42     | Attack/Insult: Is the respondent being supportive/respectful or are they attacking/insulting in their writing? |
| B    | 0.46     | Nice/Nasty: Is the respondent attempting to be nice or is their attitude fairly nasty? |
| B    | 0.62     | Agree/Disagree: Does the respondent agree or disagree with the prior post? (No Unsure option) |
| S    |          | Audience: Is the respondent’s arguments intended more to be interacting directly with the original poster OR with a wider audience? |
| S    |          | Undercutting: Is the argument of the respondent targeted at the entirety of the original poster’s argument OR is the argument of the respondent targeted at a more specific idea within the post? |
| S    |          | Negotiate/attack: Does the respondent seem to have an argument of their own OR is the respondent simply attacking the original poster’s argument? |
| S    |          | Question/Assert: Is the respondent questioning the original poster OR is the respondent asserting their own ideas? |
elements. For each of these threads, annotators were provided with a visualization of the thread’s conversational reply tree and were asked to side each poster as either pro or con the issue in question. Because many posters on forums have either unclear or complicated positions on these issues, we also allowed annotators to select an other category. In earlier rounds of annotations, we found that Turkers often over-selected the other category, and directions were iteratively altered to advise workers to select other only as a last resort, and additionally required that such answers be accompanied by a short free-text justification. These strategies reduced selection of other to 11% of annotations, of which approximately 8% were justified as unclear instances (the justifications included in the IAC). Turkers were provided with one hour to complete this task, and averaged 8.4 minutes (or, roughly 2 poster annotations per minute). They were paid $0.035 per poster, or on average $0.567.

Initial experiments revealed that Turkers found this task difficult and highly subjective, and average $\kappa$ across threads was 0.25. We thus devised a two-level training/filtering scheme. In the first stage, 212 debates with between 7 and 38 posters ($\mu = 17.0$) were hand-selected from our five most prolific topics (gun control, gay marriage, abortion, evolution, existence of God). For each of these posts, we hand-annotated gold standard siding for one pro and one con poster and used this to filter Turkers. Of the 293 Turkers who attempted this stage, 124 (42%) were eliminated. The remaining 169 were used to annotate the 212 threads (with 5 annotators per thread). In the second round of annotation, we selected those Turkers who correctly annotated gold standard data on 4 or more threads from the original 212. These annotators were invited to annotate the remaining 178 threads, which we did not examine or determine gold standard labels for. Of these threads, 97 comprised all of these topic-annotated for the least prolific 5 topics (climate change, communisms vs. capitalism, death penalty, healthcare, marijuana legalization) and the remaining 81 were distributed roughly uniformly across the most prolific topics. Figure 3 provides the Cohen’s $\kappa$ values for each topic.

3. Analysis

Previous computational work has drawn from two distinct threads of research. One thread approaches the problem from the perspective of social structures and social network models (Agrawal et al., 2003; Murakami and Raymond, 2010). The other thread draws on computational natural language text processing techniques, e.g., building on research in text classification andtopic modeling and applying it to both face-to-face and online debate and deliberation (Lin et al., 2006; Thomas et al., 2006; Somasundaran and Wiebe, 2009; Somasundaran and Wiebe, 2010; Bansal et al., 2008; Greene and Resnik, 2009; Anand et al., 2011; Walker et al., ; Forsyth and Martell, 2007; Awadallah et al., 2010). Our theoretical and empirical orientation draws on both of these lines of previous work, as well as incorporating our previous work on human dialogue in both mediated and non-mediated settings. As described above, we have collected annotations on Mechanical Turk for agreement, stance side, and emotive and affective elements such as sarcasm.

Figure 4 provides examples from the end points and means of the annotations for three of the questions, Respect/Insult, Sarcasm, and Fact/Emotion. Nice/Nasty and Respect/Insult are strongly correlated by worker annotations $r(54003) = 0.84$, $p < 2.2e-16$ and both weakly correlated with Agree/Disagree ratings $r(54003) = 0.32$ and $r(54003)=0.36$, respectively; $p < 2.2e-16$ and Fact/Emotion ratings $r(54003) = 0.32$ and $r(54003)=0.31$, respectively; $p < 2.2e-16$, while Agree/Disagree and Fact/Emotion ratings show the smallest correlation, $r(54003)=0.11, p < 2.2e-16$. For the linguistic marker correlations discussed below we averaged scores across annotators, a process which sharpened correlations (e.g., Respect/Insult means correlate with Agree/Disagree means more strongly ($r(5393) = 0.51$) as well as Nice/Nasty means ($r(5393) = 0.91$): Agree/Disagree is far less correlated with Fact/Emotion ($r(5393) = 0.07$). Interannotator agreement was computed using Krippendorff’s $\alpha$ (due to the variability in number of annotators that completed each hit), assuming an ordinal scale for all measures except sarcasm; see Figure 2. The low agreement for Sarcasm accords with native intuition – it is the class with the least dependence on lexicalization and the most subject to interspeaker stylistic variation. The relatively low results for Fact/Emotion is perhaps due to the emotional charge many ideological arguments engender; informal examination of posts that showed the most disagreement in this category often showed a cutting comment or a snide remark at the end of a post, which was was ignored by some annotators and evidence for others (one Emotional post in Figure 4 is clearly an insult, but was uniformly labeled as -5 by all annotators).

**Discourse Markers.** Because both psychological research on discourse processes (Fox Tree and Schrock, 1999; Fox Tree and Schrock, 2002; Groen et al., 2010) and computational work on agreement (Galley et al., 2004) indicates that discourse markers are strongly associated with particular pragmatic functions, we first tested the role of turn-initial markers in predicting upcoming content (Fox Tree and Schrock, 2002; Groen et al., 2010). Based on manual
inspection of a subset of the IAC, we constructed a list of discourse markers; 17 of these occurred at least 50 times in a quote response (upper bound of 700 samples): actually, and, because, but, I believe, I know, I see, I think, just, no, oh, really, so, well, yes, you know, you mean.

The top discourse markers highlighting disagreement were really (67% read a response beginning with this marker as prefacing a disagreement with a prior post), no (66%), actually (60%), but (58%), so (58%), and you mean (57%). At this point, the next most disagreeable category was the unmarked category, with about 50% of respondents interpreting an unmarked post as disagreeing. On the other hand, the most agreeable marker was yes (73% read a response beginning with this marker as prefacing an agreement) followed by I know (64%), I believe (62%), I think (61%), and just (57%). The other markers were close to the unmarked category: and (50%), because (51%), oh (51%), I see (52%), you know (54%), and well (55%).

The overall agreement on sarcasm was low, as in other computational work on recognizing sarcasm (Davidov et al., 2010). At most, only 31% of respondents agreed that the material after a discourse marker was sarcastic, with the most sarcastic markers being you mean (31%), oh (29%), really (24%), so (22%), and I see (21%). Only 15% of respondents rated the unmarked category as sarcastic (e.g., fewer than 1 out of 6 respondents). The cues I think (10%), I believe (9%), and actually (10%) were the least sarcastic markers.

Taken together, these ratings suggest that the cues really, you mean, and so can be used to indicate both disagreement and sarcasm. However, but, no, and actually can be used for disagreement, but not sarcasm. And I know (14% sarcastic, similar to None), I believe, and I think can be used for non-sarcastic agreement.

From informal analyses, we hypothesized that really and oh might indicate sarcasm. While we found evidence supporting this for really, it was not the case for oh. Instead, oh was used to indicate emotion; it was the discourse marker with the highest ratings of feeling over fact.

Despite the fact that it would seem that disagreement would be positively correlated with sarcasm, disagreement and sarcasm were not related. There were two tests possible. One tested the percentage of people who identified an item as disagreeing against the percentage of people who identified it as sarcasm, r(16) = -.27, p = .27 (tested on 17 discourse markers plus the None category). The other tested the degree of disagreement (from -5 to +5) against the percentage of people who identified the post as sarcastic, r(16) = -.33, p = .18.

However, we did observe differences between sarcasm and other variables. Two results support the argument that sarcasm is emotional and personal. The more sarcastic, the nastier (rather than nicer), r(16) = .87, p < .001. In addition, the more sarcastic, the more emotional (over factual) respondents were judged to be, r(16) = .62, p = .006, and the more the respondents were judged to be questioning the poster rather than asserting their own ideas, r(16) = .76, p < .001. Finally, the more the respondents’ argument was judged to be directed at the single poster rather than a broader audience, the more sarcastic, r(16) = .74, p < .001. Taken together, these analyses suggest that sarcasm is emotional and personal, but not necessarily a sign of disagreement.

4. Conclusion

This paper presents a new corpus with useful annotations for exploring issues pertaining to online debate, a medium not well represented by existing corpora. We are actively using, expanding, and improving this corpus as we explore research which this dataset enables. The dataset has broad applicability and we look forward to seeing what others do with it.

The Internet Argument Corpus is available at http://nlds.soe.ucsc.edu/software

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