Research Article

Pre-exposure prophylaxis (PrEP) uptake and service delivery adaptations during the first wave of the COVID-19 pandemic in 21 PEPFAR-funded countries

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Abstract

Background

Mitigation measures for the first wave of the COVID-19 pandemic and burden on health systems created challenges for pre-exposure prophylaxis (PrEP) service delivery. We examined PrEP uptake in PEPFAR programs before and after the start of the COVID-19 pandemic.

Methods

We studied two PEPFAR program monitoring indicators, using routine Monitoring, Evaluation, Reporting (MER) indicators capturing uptake of PrEP (PrEP_NEW) and overall use of PrEP (PrEP_CURR). We also analyzed descriptive program narratives to understand successes and challenges field teams encountered after the start of the COVID-19 pandemic. To assess changes in coverage of PrEP across 21 countries, we calculated the “PrEP to need ratio” (PnR) using a published methodology. We defined the pre-COVID time period as April 1, 2019 – March 31, 2020 and the COVID time period as April 1, 2020 – March 31, 2021.

Findings

The total number of persons who initiated PrEP increased by 157% from 233,250 in the pre-COVID-19 period compared with 599,935 in the COVID-19 period. All countries, except five, noted significant increases in PrEP uptake. PrEP uptake among adolescent girls and young women (AGYW) increased by 159% from 80,452 AGYW in the pre-COVID-19 period to
208,607 AGYW in the COVID-19 period. There were 77,430 key populations (KP) initiated on PrEP in the pre-COVID-19 period and 209,114 KP initiated in the COVID-19 period (a 170% increase). The PrN increased 214% in the COVID-19 period across all PEPFAR-supported countries. Adaptations, such as multi-month dispensing (MMD) of PrEP; virtual demand creation activities; decentralized, community-based and virtual service delivery, were implemented to maintain PrEP services.

Conclusions
PEPFAR programs continued to maintain and initiate new clients on PrEP despite the challenges posed by the COVID-19 pandemic. Adaptations such as MMD of PrEP and use of technology were vital in expanding service delivery and increasing PrEP coverage.

Funding
This project has been supported by the U.S. President's Emergency Plan for AIDS Relief.

Background
By 2020, 37.6 million persons were living with HIV globally and 1.5 million were newly infected that year [1]. To achieve HIV epidemic control, comprehensive HIV prevention efforts are needed. Pre-exposure prophylaxis (PrEP), an antiretroviral medication used to prevent HIV prior to or for ongoing exposure among at-risk persons, is an effective HIV prevention tool [2]. PrEP programs have been slow to scale-up in some countries due to policy and accessibility barriers. In 2016, only nine countries had initiated approximately 100,000 persons on PrEP; four were in Africa: Ethiopia, Senegal, South Africa, and Zimbabwe [3]. Thus, the total number of people who have been enrolled on PrEP has fallen short of the UNAIDS goal of three million persons on PrEP by 2020 [4]. The U.S. President’s Emergency Plan for AIDS Relief (PEPFAR) started implementing PrEP in 2016 and made PrEP a core requirement for programs in 2020 with a target of reaching one million persons by the end of September 2021 with $98 million of dedicated funding. This and other strides made in HIV epidemic control, such as scale-up of antiretroviral therapy, are now threatened by the novel coronavirus disease-19 (COVID-19) pandemic which is caused by severe acute respiratory syndrome coronavirus 2 (SARS CoV-2) [5].

In response to the COVID-19 pandemic, PEPFAR released COVID-19 guidelines for programming and made PrEP an essential service, prioritizing the maintenance of current clients on PrEP during the COVID-19 pandemic [6]. The COVID-19 adaptation recommendations included multi-month dispensing (MMD) of PrEP; decentralized services from clinics to communities including drug delivery; virtual service delivery; use of technology such as short message service for adherence reminders and appointment reminders, and demand creation using no-contact or contact-limited platforms (e.g., social media such as WhatsApp) with the engagement of peers and community leaders [6–9]. Some of these adaptations such as decentralized community-based service delivery models and use of technology for reminders were used in a few countries [7–9]. Given the heterogeneity across countries of the COVID-19 epidemic as well as implementation of PrEP—many programs were nascent—we were unsure how the majority of PEPFAR-supported PrEP programs were impacted by COVID-19 mitigation strategies. We hypothesize that the countries with large, seasoned programs were best poised to maintain service delivery. To understand PrEP use in the context of COVID-19, we
examined available data during the COVID-19 pandemic compared with a similar period of time prior to the COVID-19 pandemic for all PEPFAR-supported countries that are currently implementing PrEP. We also described the COVID-19 related mitigation measures and adaptations to PrEP service delivery, including best practices, to maintain programming in selected countries. This analysis aims to understand the extent to which PEPFAR PrEP programs have continued to implement and maintain continuity of services by adapting services to the COVID-19 context.

Methods

PrEP implementation in PEPFAR countries

In 34 PEPFAR-supported countries, PrEP is offered to at-risk clients, as defined by protocols based on the World Health Organization (WHO) and national guidelines which includes HIV risk assessment and adherence counseling [10]. The HIV risk screening occurs in both community and health facility settings and is adapted to country-specific HIV epidemiology. Once initiated, clients are counseled on adherence which assesses their ability to take PrEP as prescribed. PrEP should be initiated as a part of combination prevention strategies, which include testing and treatment for sexually transmitted infections, condoms, family planning counseling, contraception, and mental health counseling, as available. Follow-up, including HIV testing and risk assessment and counseling, occurs every three months; follow-up of some clients, such as adolescents, also occurs after the first month of PrEP initiation in some programs. Some programs elicited input from potential PrEP clients, such as how to reach certain groups, how best to communicate with them about PrEP, to provide access to PrEP, and to design patient-centered PrEP services to ensure successful delivery.

PrEP implementation in PEPFAR-supported countries was facilitated by special PEPFAR initiatives such as the Determined, Resilient, Empowered, AIDS-free, Mentored, and Safe (DREAMS) program for HIV prevention among adolescent girls and young women (AGYW) [11] and the Key Populations Investment Fund (KPIF) [12]. As defined by PEPFAR, AGYW consist of females aged 15–24 years old [11], and key populations (KP) consist of multiple high risk groups including men who have sex with men (MSM), sex workers (SW), people who inject drugs (PWID), people in prisons and other closed settings, and transgender people [12]. DREAMS, which started in 2016, is implemented in 15 countries: Botswana, Côte D’Ivoire, Eswatini, Haiti, Kenya, Lesotho, Malawi, Mozambique, Namibia, Rwanda, South Africa, Tanzania, Uganda, Zambia, and Zimbabwe. KPIF, which started in 2018, is implemented in 19 PEPFAR regions and countries: Asia region, Guatemala, Côte D’Ivoire, Dominican Republic, Eswatini, Haiti, Kenya, Lesotho, Malawi, Mozambique, Namibia, Nigeria, South Africa, Tanzania, Ukraine, Uganda, West Africa region, Zambia, and Zimbabwe. Both initiatives include PrEP implementation and scale-up as a core component of combination prevention.

Analytic approach

We describe PrEP uptake (new initiations) and continuation in the context of COVID-19 (April 1, 2020-March 31, 2021) compared with a period of time prior to the COVID-19 pandemic (April 1, 2019-March 31, 2020) for all PEPFAR-supported countries implementing PrEP and reporting data during the two time periods, overall and by country [13]. These dates were chosen because the majority of PEPFAR-supported countries experienced their first wave of COVID-19 in March 2020. The analyses were limited to countries that reported at least 25 clients initiated on PrEP in each quarter for the time periods of these analyses. We also describe PrEP use among AGYW and KP as they are priority populations for PrEP implementation. For this analysis, we used two quantitative Monitoring, Evaluation, and Reporting
(MER) indicators developed by PEPFAR, PrEP_NEW and PrEP_CURR. PrEP_NEW is the
number of individuals who were newly enrolled on oral PrEP. PrEP_CURR is the number
of individuals, inclusive of those newly enrolled, that received oral PrEP to prevent HIV
during the reporting period. For select countries, we describe the COVID-19 related
mitigation measures and adaptations to PrEP service delivery. Country PEPFAR teams
were required to submit descriptive narratives that included data and detailed
information about aspects of PrEP programming. These narratives primarily informed
PrEP service delivery adaptations in the context of COVID-19. These data were submitted
quarterly by PEPFAR-supported countries. This activity was reviewed in accordance with
CDC human research protection procedures and was determined to be a non-research
public health program activity.

Qualitative analysis
Two main qualitative datasets were accessed and analyzed: (1) the narrative reports for
the MER indicators, PrEP_NEW and PrEP_CURR, and (2) the COVID-19 mitigation
strategies and policies. A thematic analysis of the MER narratives was conducted using a
combination of inductive and deductive coding processes. Deductive codes were
developed through team discussion and review, including prior narrative analyses for
the indicators of interest. Example deductive and inductive codes include “COVID-19
Challenges” and “Partnerships” respectively. Coding of the MER narratives was
conducted by two of the authors of this paper. The steps followed for the thematic
analysis were (1) project staff discussed and identified initial deductive codes; (2)
each narrative was read and brief memos written, noting emerging themes or issues;
(3) coders and project staff discussed themes from the second step, identifying
inductive codes to use in analysis; (4) a formal codebook was constructed of both the
deductive and inductive codes; (5) all narratives were then coded, with summative
memos written for each narrative by one coder; (6) narratives were iteratively recoded
upon developing new inductive codes; (7) main themes were developed from the coded
segments and summative memos; visual mapping methods were utilized including
MAXMaps during this step (VERBI Software, Berlin, Germany). Project staff selected
PrEP datasets for the qualitative analysis from three countries–Kenya, South Africa,
Uganda–that were early adopters; part of both DREAMS and KPIF; that had large,
interagency PrEP programs in 2019 (Kenya, South Africa, and Uganda accounted for
>33% of PrEP initiations by September 2019); and that reported on adaptations in
their narratives. All narratives from the three countries were coded and analyzed within
the period of study (Kenya (n = 324), South Africa (n = 125), Uganda (n = 128)) using
MAXQDA Analytics Pro 2020 (VERBI Software, Berlin, Germany).

The mitigation strategy and policy qualitative dataset consisted of data from the
International Task Force’s (ITF) COVID-19 Dashboard within the CDC’s COVID-19
pandemic response and the World Health Organization’s Public Health and Social
Measures global data [13]. The COVID-19 mitigation policy dataset was reviewed with
descriptions of actions taken being placed into overarching categorical values applied
consistently across all three countries. Examples include “school closures”, “point of
entry,” and “social gathering”. Additionally, each measure or policy action taken was
coded as being “implemented,” “strengthened,” or “eased” for the event date. These events
could then contextualize the MER narrative data and then be overlaid with PrEP uptake
quantitative data to visually depict PrEP uptake in relation to implementation of
COVID-19 mitigation measures.

Quantitative analysis
We examined both PrEP uptake, the number of persons initiating PrEP, in the two
time periods and the percentage change in uptake from the pre-COVID-19 period to the
COVID-19
period as the primary outcomes of the analysis. Given that the PrEP landscape was different in the COVID-19 period with aspirations to reach one million persons, we estimated PrEP_NEW achievement to understand the contextual relevance of PrEP_NEW results. PrEP_NEW achievement was estimated using the ratio of PrEP_NEW divided by the corresponding PrEP target (i.e., goal) for that time period. Annual targets were divided evenly across each quarter in the time periods examined. (see Appendix). Of persons who received PrEP as reflected by PrEP_CURR, we examined the disaggregate of the indicator for persons with three-month follow-up HIV testing during the time period examined as a proxy for continuation in the PrEP program, but not adherence. Because targets for PrEP_CURR were not available for FY2019, calculations for achievements were not conducted. Results are reported and calculated at the country-aggregated level and represent data from implementing partners. We conducted z-statistic based statistical tests to determine if the percent changes were statistically significant at a predetermined level. For counts, we used Poisson distribution, and for percentages, we used binomial distribution to formulate the test statistics. Significance of the tests were determined under the assumption of asymptotic normality and the level of significance was set at p-value = 0.05.

We calculated the PrEP-to-need ratio (PnR), which is defined as the ratio of the number of new PrEP users to the number of new HIV diagnoses for a given geographic area or population [14]. PrEP users were defined as persons initiating PrEP during the time period, therefore, we used PrEP_NEW to estimate cumulative PrEP users during the annual time period. As national HIV incidence data were unavailable for these time periods, we used the number of persons with an HIV positive test in the reporting period as a proxy for new HIV diagnoses. This number was calculated using the MER indicator, HTS_TST_POS. We use PnR to assess PrEP coverage in the same geographic region for two different time periods. We used the MER structured dataset from FY21Q2 for all data analyses [15], which were conducted using Excel 2016 (Microsoft Corporation, Seattle, WA). For global COVID-19 data, we used the WHO Coronavirus-19 (COVID-19) Dashboard [16].

Results

All populations

Of the 34 countries examined, 13 countries were excluded from this analysis because they did not meet the designated reporting threshold of 25 clients initiating PrEP each quarter during the time period. In the 21 countries with PEPFAR PrEP programs examined, the total number of persons who initiated PrEP increased from 233,250 in the pre-COVID-19 period to 599,935 in the COVID-19 period, a significant increase of 157% (Table 1). All countries, except five, noted significant increases in PrEP uptake. The number of PrEP clients receiving three-month HIV testing during follow-up increased by 174% in the COVID-19 period compared with the pre-COVID-19 period. Ninety-nine percent of the PrEP_NEW target was achieved in the pre-COVID-19 period compared with 87% in the COVID-19 period; however, the absolute number of PrEP initiators doubled in the COVID-19 period. (Table 1). Most countries noted a positive percent change in PrEP uptake during the COVID-19 period (Fig 1A and 1B).

Adolescent girls and young women (AGYW)

Overall, 80,452 AGYW initiated PrEP in the pre-COVID-19 period and 208,607 initiated PrEP in the COVID-19 period, reflecting a significant increase of 159%. All countries noted an increase in the number of AGYW initiated on PrEP in the COVID-19 period compared with the pre-COVID period except two (Table 2). Among adolescents aged 15–19 years old, 31,088 initiated PrEP in the pre-COVID-19 period and 76,630 initiated PrEP in the COVID-19 period.
period, a 146% increase. Similarly, among young women aged 20–24 years, 49,364 initiated PrEP in the pre-COVID-19 period and 131,977 initiated PrEP in the COVID-19 period, a 96% increase. Among all AGYW, programs reached 80% of the PrEP_NEW target in the pre-COVID-19 period compared with 70% in the COVID-19 period; however, the absolute number of PrEP initiators more than doubled. Declines in PrEP_NEW target achievement were seen among adolescents aged 15–19 years (-25%) compared with young women aged 20–24 years (-12.3%) (Table 2). Of the 13 countries with DREAMS programs included in this analysis, 11 demonstrated increases in PrEP initiations among AGYW in the COVID-19 period. Six countries had increases in PrEP_NEW achievement in the COVID-19 period compared with the pre-COVID-19 period (Table 2). Cote D’Ivoire and Haiti were the two countries with DREAMS programs excluded from the AGYW-focused analysis because they did not meet the reporting threshold for inclusion.

Table 1. New and current preexposure prophylaxis (PrEP) users in PEPFAR-supported countries, by pre-COVID-19 and COVID-19 time periods.

| PEPFAR Countries | Time period | Percent change |
|------------------|-------------|----------------|
|                  | Pre-COVID   | COVID-19       |
|                  | (April 1, 2019 –March 31, 2020) | (April 1, 2020 –March 31, 2021) |
|                  | Percent change |Persons with three-month follow-up | Percent change |Persons with three-month follow-up |
| PrEP uptake (n)  | PrEP uptake achievement (%) | PrEP uptake (n) | PrEP uptake achievement (%) | PrEP uptake¹ | PrEP uptake² | Persons with three-month follow-up³ |
| All countries    | 233,250 | 100 | 599,935 | 90 | 221,331 | 157.2 | -12.4 | 95.6 |
| Botswana         | 1,732 | 170 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |
| Eswatini         | 6,213 | 160 | 1,174 | 3,829 | 100 | 174 | 121.1 | -40.0 | -85.2 |
| Cameroon         | 433 | 10 | 260 | 50 | 0 | 0 | 0 | 0 |
| Democratic Republic of the Congo | 646 | 70 | 2,217 | 30 | 1,017 | 243.2 | -49.3 | 107.1 |
| Dominican Republic | 720 | 130 | 993 | 50 | 725 | -8.6 | -58.8 | -27.0 |

* Indicates possible reporting error.
†All changes are significant at 0.05 level except that of Dominican Republic.
§All changes are significant at 0.05 level.

https://doi.org/10.1371/journal.pone.0266280.t001
Table 2. New and current pre-exposure prophylaxis (PrEP) users in PEPFAR-supported countries, by pre-COVID-19 and COVID-19 time periods, among adolescent girls and young women aged 15–24 years.

| PEPFAR Countries | Time period               | Percent change |
|------------------|---------------------------|----------------|
|                  | Pre-COVID (April 1, 2019 –March 31, 2020) | COVID-19 (April 1, 2020 –March 31, 2021) |
|                  | PrEP uptake (n) | PrEP uptake achievement (%) | PrEP uptake (n) | PrEP uptake achievement (%) | PrEP uptake† | PrEP uptake achievement† |
| All countries    | 80,452            | 80                        | 208,607         | 70                          | 159.3        | -17.2                      |
| Botswana         | 972               | 140                       | 1,976           | 80                          | 103.3        | -45.4                      |
| Cameroon         | 46                | 20                        | 255             | 50                          | 454.3        | 116.4                      |
| Democratic Republic of the Congo | 129              | 70                        | 337             | 30                          | 161.2        | -52.3                      |
| Dominican Republic | 88              | 120                       | 97              | 70                          | 10.2         | -39.4                      |
| Eswatini         | 1,238             | 160                       | 3,349           | 100                         | 170.5        | -36.2                      |
| Ethiopia         | 423               | 130                       | 4,367           | 220                         | 932.4        | 73.8                       |
| Kenya            | 11,955            | 120                       | 17,357          | 80                          | 45.2         | -34.3                      |
| Lesotho          | 6,068             | 190                       | 5,424           | 80                          | -10.6        | -56.3                      |
| Malawi           | 432               | 30                        | 168             | 0                           | -61.1        | -88.7                      |
| Mozambique       | 3,001             | 150                       | 7,495           | 60                          | 149.8        | -57.8                      |
| Namibia          | 5,169             | 100                       | 8,198           | 100                         | 58.6         | 0.7                        |
| Nigeria          | 298               | 20                        | 9,877           | 110                         | 3,214.4      | 402.0                      |
| Rwanda           | 289               | 70                        | 4,081           | 170                         | 1,312.1      | 134.2                      |
| South Africa     | 28,568            | 50                        | 83,266          | 60                          | 191.5        | 7.0                        |
| Tanzania         | 2,038             | 30                        | 10,383          | 20                          | 409.5        | -32.1                      |
| Uganda           | 8,519             | 130                       | 21,199          | 230                         | 148.8        | 81.8                       |
| Vietnam          | 203               | 60                        | 357             | 40                          | 75.9         | -23.7                      |
| Zambia           | 6,381             | 250                       | 20,538          | 120                         | 221.9        | -53.8                      |
| Zimbabwe         | 4,635             | 230                       | 9,883           | 210                         | 113.2        | -7.9                       |

*All changes are significant ($p<0.05$) except that of Dominican Republic.
†All changes are significant except for Namibia.

https://doi.org/10.1371/journal.pone.0266280.t002
Overall, there were 77,430 KP initiated on PrEP in the pre-COVID-19 period and 209,114 initiated on PrEP in the COVID-19 period, reflecting a significant increase of 170%. All countries noted an increase in the number of KP initiated on PrEP in the COVID-19 period compared with the pre-COVID period except three: Dominican Republic (-16%), Thailand (-13%), and Ukraine (-22%). Among female sex workers (FSW), 43,552 initiated PrEP in the pre-COVID-19 period and 125,103 initiated PrEP in the COVID-19 period, a 187% increase. Similarly, among men who have sex with men (MSM), 28,940 initiated PrEP in the pre-COVID-19 period and 63,710 initiated PrEP in the COVID-19 period, a 120% increase. Among all KP, programs reached 100% of PrEP_NEW achievement in the pre-COVID-19 period compared with 120% in the COVID-19 period; similar to AGYW, the absolute number of PrEP initiators more than doubled for KP (Table 3). Increases in PrEP_NEW achievement were largely seen in the African countries, specifically Malawi, South Africa, Zambia, Uganda, Ethiopia, Namibia, Lesotho, and Nigeria. All countries with increases in PrEP_NEW achievement, except Ethiopia, were participating in KPIF activities. However, nine countries (Botswana, Dominican Republic, Kenya, Rwanda, Tanzania, Thailand, Ukraine, Vietnam, Zimbabwe) with KPIF programs had decreases in PrEP_NEW achievement.
COVID-19 mitigation measures in three select countries

An analysis of the COVID-19 mitigation strategy and policy data showed that the first COVID-19 mitigation policies were implemented in late January 2020 and were related to screening of incoming travelers for SARS-CoV-2 infection in Kenya, Uganda, and South Africa. Additional commonly implemented strategies included restrictions on public or social gatherings, closure of schools and universities, lockdowns, curfews, border closures, and travel restrictions; although timing of implementation and duration varied. COVID-19 mitigation efforts varied regionally, or even by city within each country (Fig 2). As such, the implications for programming can vary across programs within a given country.

Several challenges to PrEP programming stemmed directly from COVID-19 mitigation strategies or policies. Some challenges noted in the MER narrative reports, particularly in regions of South Africa, were due to not having current contracts in place for PrEP programming, which prevented specific programs from reserving “essential services” status under regional and national authorities. Many countries faced extended periods of lockdowns and/or curfews, restricting the movements of clients and limiting access to PrEP programming. PrEP health care staff were unavailable due to widespread worker strikes, due to COVID-19 realignment, or COVID-19 quarantine and isolation protocols, which were reported most widely in Kenya and South Africa. Community delivery channels such as safe spaces and drop-in centers were closed as these were considered non-essential clinical services. School closure limited access to AGYW.

PrEP program adaptations and best practices

As reported in the MER narratives, many adaptations such as MMD of PrEP, virtual demand creation, and community and/or virtual service delivery were implemented to maintain access to service delivery and are considered best practices (Table 4) [7–9]. MMD reduced the need for frequent in-person appointments with clients and ensured clients had the medication they required. Programs reported different approaches to decentralize services, including the utilization of mobile units such as vans to provide PrEP and other services in the community and using virtual service delivery by holding PrEP initiation appointments and adherence counseling with clients over the phone or sending prescriptions and/or appointment reminders via WhatsApp. Programs from all three countries reported leveraging media for demand creation or community education for PrEP services. They also heavily utilized new media such as social media, video streaming platforms, and other internet-based means to engage their communities. Technology was reported to be key in maintaining all facets of PrEP programming.

PrEP-to-need ratio in the pre-COVID-19 and COVID-19 period

The PnR increased 214% in the COVID-19 period across all PEPFAR-supported countries compared with the pre-COVID-19 period. All countries, except the Dominican Republic, Thailand, Malawi, and Ukraine, noted an increased PnR from the pre-COVID-19 time period to the COVID-19 period (Fig 3). In the COVID-19 period, four countries had a PnR ≥ 1.0 (Lesotho (PnR = 1.01), Rwanda (PnR = 1.04), Namibia (PnR = 1.19), and Vietnam (PnR = 1.25). For all other countries, the PrEP-to-need ratio was below 1.0.

Discussion

Overall, our analyses indicate that several PEPFAR programs were successful in expanding PrEP service delivery despite challenges related to COVID-19 mitigation strategies, particularly lockdown, quarantine, and school closure policies. PEPFAR had ambitious plans to scale
Fig 2. Pre-exposure prophylaxis (PrEP) uptake, by country and by reporting time period, with select COVID-19 mitigation strategies.

https://doi.org/10.1371/journal.pone.0266280.g002
### Table 4. Summary of pre-exposure prophylaxis program adaptations by country and by population.

| Country & Program Area | PrEP Program Adaptations                                                                 | Date of Reported Activity*
|------------------------|------------------------------------------------------------------------------------------|---------------------|
| **Kenya**              | Adaptations consistent across two-three countries in bold                                 | FY20 Q2 FY20 Q4 FY21 Q1 |
| **Management and Policy** | Virtual staff training                                                                   |                    |
|                        | Prioritization of cases                                                                   |                    |
|                        | Public-private sector partnerships                                                         |                    |
|                        | Rearranged workflow and schedules implemented for COVID-19                               |                    |
|                        | Strategic information generation/coordination/implementation and standardized reporting   |                    |
|                        | Automation (records management & tracking; service delivery facilitation including appointment reminders, prescription refills, follow-up/check-in calls) |                    |
| **Service Delivery**   | Decentralization of services                                                             |                    |
|                        | Multi-Month Dispensing (MMD) of PrEP                                                     |                    |
|                        | Integrate PrEP with other services or delivery points                                     |                    |
| **Communication and Outreach** | PrEP awareness campaigns                                                                |                    |
|                        | COVID-19 PrEP information, education, and communication (IEC) materials                  |                    |
|                        | Virtual engagement (forums, demand creation)                                             |                    |
|                        | Individual education and mobilization adhering to COVID-19 prevention practices           |                    |
| **South Africa**       |                                                                                          | FY20 Q2 FY20 Q4 FY21 Q1 |
| **Management and Policy** | New sites identified for PrEP                                                           |                    |
|                        | Doctor networks identified and contracted for service implementation                     |                    |
|                        | Virtual training or upskilling staff                                                     |                    |
|                        | Retrained staff for remote call center                                                   |                    |
|                        | Community venues identified as alternative to closed/restricted schools w/COVID-19 measures |                    |
|                        | Automation of records and follow up via Emergency Call Center                            |                    |
|                        | New partnerships developed                                                               |                    |
| **Service Delivery**   | Scheduling initial PrEP appointments upon request by potential client once lockdown lifted |                    |
|                        | Decentralization of service delivery: Mobile units for treatment, appointments, PrEP maintenance, specimen collection, other services |                    |
|                        | Appointment and treatment reminders                                                      |                    |
|                        | Decentralization of service delivery: Community-based services provided                  |                    |
|                        | Extended service hours upon lifting of lockdowns                                          |                    |
|                        | Decentralization of service delivery: PrEP delivery via registered mail                  |                    |
|                        | Motivational interviewing & links to services                                             |                    |
|                        | Multi-Month Dispensing (MMD) of PrEP–dispensing three months at a time                   |                    |
|                        | Reduced group size for program sessions adhering to COVID prevention practices            |                    |
|                        | Decentralization of service delivery: PrEP home deliveries and service provision (appointments) |                    |
| **Communication and Outreach** | M-groups/Clinicians at M-groups for follow up appointments                             |                    |
|                        | COVID-19 PrEP IEC materials developed                                                    |                    |
|                        | Virtual engagement: Social media education, myth busting, outreach, and promotion         |                    |
|                        | Extended Call Centre expansion of staff and services                                      |                    |
|                        | Call center for follow up & obtaining PrEP commitments for uptake upon visits being allowed |                    |
|                        | Awareness and promotional campaigns upon ease of COVID restrictions                      |                    |
|                        | Virtual engagement: PrEP campaigns including on social media                             |                    |
|                        | Key Population (KP) targeted video clips and live interviews over social media           |                    |
|                        | Radio coverage                                                                           |                    |

(Continued)
up PrEP implementation in 2020 and 2021; thus, countries had plans to reach a substantial number of clients during this time. Recently, there was a significant investment of resources by PEPFAR as well as policy and guideline development by PEPFAR and global partners [17]. This allowed countries to respond to challenges imposed by COVID-19 mitigation strategies and to adapt programs quickly without losing gains in PrEP implementation. As of October 2021, PEPFAR has exceeded achievement of the one million goal set before the pandemic began, initiating 1,593,326 persons on PrEP; PEPFAR PrEP programs support the majority (>80%) of persons who have initiated PrEP worldwide, emphasizing PEPFAR’s major contribution to the global UNAIDS goal [3,4]. Although, declines in achievement were noted initially and expected given COVID-19 mitigation strategies and focusing limited healthcare resources to containing the COVID-19 pandemic, the absolute number of persons initiating PrEP doubled during the COVID-19 period by adapting programs for virtual and community service delivery. Therefore, best practices from countries with successful adaptations such as decentralized service delivery, virtual approaches to aspects of service delivery including training and demand creation, and multi-month dispensing which have also been proven to be

Table 4. (Continued)

| Country & Program Area | PrEP Program Adaptations | Date of Reported Activity |
|------------------------|--------------------------|--------------------------|
| **Kenya**              | Adaptations consistent across two-three countries in bold | FY20 Q2 FY20 Q4 FY21 Q1 |
| **Management and Policy** | PrEP commodity tracking |                         |
|                        | Continuous quality improvement site activities |                         |
|                        | Data reviews to identify implementation gaps (reasons for declining PrEP or missed appointments) |                         |
|                        | PrEP technical working group worked with Ministry of Health to revise national PrEP guidelines to provide a more favorable policy environment for AGYW and pregnant/breast-feeding women |                         |
| **Service Delivery**   | Routine HIV tests at one- and -three-months follow-up |                         |
|                        | Integration with index testing services |                         |
|                        | Community distribution points & refills at key population (KP)-friendly drop-in centers in KP hotspots |                         |
| **Multi-Month Dispensing (MMD) of PrEP—three months at a time** | Peer leaders providing door-to-door refills |                         |
|                        | Continuation of risk screening tools, client enrollment, counseling, follow-ups, and retesting |                         |
|                        | **Decentralization of service delivery**: Virtual options for client initiations, refills, and check-ins |                         |
|                        | Flexible clinic hours for community refills |                         |
|                        | KP Civil Society Organization (CSO) follow-ups for those who missed appointments |                         |
|                        | Peer support meetings |                         |
|                        | KP CSO delivering refills |                         |
| **Communication and Outreach** | Demand creation with CSOs such as peer-led dialogues |                         |
|                        | **Virtual engagement**: Phone and SMS reminders for refills |                         |
|                        | Print media used |                         |
|                        | **Awareness and promotional campaigns**: Radio Talk Shows used for demand creation |                         |
|                        | Site outreach and client referrals |                         |
|                        | **Virtual engagement**: Social media use including WhatsApp groups |                         |

**Acronyms** = KP: Key population, FY: Fiscal year, MMD: Multi-Month Dispensing, CSO: Civil-society Organization, AGYW: Adolescent girls and young women

IEC: Information, educational and communication.

**Color coding** = Management and policy; Service delivery; Communication and outreach.

*Some reported adaptations as both implemented and planned without further clarity. Adaptations reported in PrEP_CURR & PrEP_NEW narratives are counted twice here.
effective in other programs should be disseminated PEPFAR-wide to ensure all countries are able to continue PrEP service delivery as a new standard of care and during future waves of the COVID-19 pandemic [7–9, 18–20]. Furthermore, we note that four countries (Lesotho, Rwanda, Namibia, Vietnam) were also able to significantly improve PrEP coverage; these countries may not have been severely impacted by the first wave of the COVID-19 pandemic and some had already made progress towards HIV epidemic control prior to the start of the pandemic [21–23]. Although the 2020 UNAIDS global PrEP target was missed, PEPFAR-supported countries are poised to adapt service delivery and overcome policy barriers for future growth and expansion of PrEP; this will contribute to progress towards the UNAIDS target and ending AIDS by 2030.

Adaptations to PrEP programming, including MMD of PrEP, use of technology, and decentralized, virtual service delivery/engagement, proved to be essential for continued PrEP delivery during the time of COVID-19. Special initiatives, such as DREAMS and KPIF which included funding for PrEP, may have contributed to innovative approaches to PrEP implementation. In addition, successful countries did not issue policy mandates to halt new PrEP enrollment due to pandemic waves, recognizing access to PrEP for vulnerable populations as an essential service.

PrEP is a core component of DREAMS programming and considerable efforts were focused on PrEP delivery in the pre-COVID period. Because countries were already using technology in their AGYW PrEP programs, increased uptake was noted among AGYW in 11 of 13 countries with DREAMS programs. Given ambitious scale-up plans, the increase in AGYW
initiated on PrEP was substantial, yet lower than the aspirational goals, which were three times higher in the COVID-19 period compared with the pre-COVID-19 period. DREAMS is a comprehensive HIV prevention initiative for AGYW that utilizes community-based groups and engagement as well as schools for programming [8]. Therefore, many aspects of DREAMS implementation were halted during the COVID-19 pandemic. In particular, AGYW could not gather in their mentor-led groups, known as safe spaces, which serve as critical access points for interventions. Lack of access to safe spaces and health facilities may explain the declines in uptake in two countries and declines in target achievement; however, the absolute number of AGYW initiating PrEP did increase substantially in 11 countries. As noted in countries with increases in PrEP uptake among AGYW, utilizing virtual platforms and decentralized services might improve PrEP programming during the COVID-19 pandemic such that the ambitious PEPFAR PrEP goals might be achieved in the coming year.

Among KPs, many countries that demonstrated increases in PrEP uptake were participating in KPIF, except Botswana and Ethiopia. KPIF was a central PEPFAR initiative designed to accelerate gains in KP programming in several countries. Its main strategy aimed at strengthening the capacity of KP-led civil society organizations (CSO) to deliver friendly and competent services to KPs. PrEP service delivery underwent pivotal adaptations, as mentioned above and including hot spot drug delivery, during the COVID-19 pandemic, resulting in minimal interruptions of service delivery. Although hot spots were closed in some countries, activities were focused on bringing services closer to KPs and seemed to be more convenient models for people to start and continue PrEP, while adhering to the COVID-19 mitigation strategies. KP-led CSOs were instrumental in the implementation of the PrEP differentiated service delivery models and relentlessly monitored PrEP initiation and continuation among KPs by tracking and maintaining contact with clients. However, many countries participating in KPIF noted decreases in uptake of PrEP among KP and thus continued diligence is warranted to improve scale-up.

Our analysis is not without limitations. We were only able to examine routinely reported MER indicators and PrEP_CURR has not been consistently reported across countries. Although we present data for AGYW and KP separately, there may be overlap that varies across countries. Thirteen countries without PrEP results in FY19 were excluded from our analysis, resulting in an underestimate of uptake in the COVID-19 period. Discrepancies in achievement and absolute number could have arisen due to variation in target setting approaches as well as differing severity of the COVID-19 pandemic across countries. Also, the decline in achievement observed in some countries may be due to other contextual issues, such as hesitancy to roll-out PrEP, that were not necessarily linked to the COVID-19 pandemic, but merely coincidental. The doubling of PrEP initiations suggests that the programs were successful regardless. We are not able to draw associations between countries with the biggest percentage increases in PrEP uptake and which adaptations they implemented due to limited data available in the MER narratives and lack of consistent reporting across all countries. HTS_TST_POS, used in the PnR calculation, reflects the number of individuals that received an HIV positive test in a reporting period, and it may be difficult to de-duplicate the data for repeat testers. Repeat testers likely represent a small proportion of persons who receive a positive test; however, this may vary across countries given different testing strategies and in some, could lead to an overestimation of new HIV diagnoses [24,25]. In addition, many countries observed a decline in HIV testing volume and decline in new HIV positive diagnoses following the first pandemic wave, shrinking the denominator of the PnR [26]. However, declines in testing overall were smaller than increases in PrEP use overall; after July 2020, testing volume and percent of positive HIV tests increased to pre-COVID-19 levels [26]. We did not have access to country-level HIV incidence data from population-based surveys.
Furthermore, PnR is an ecological construct; it only represents one moment in time and does not account for changing individual risk.

The PEPFAR PrEP program grew during the period we examined despite the challenges posed by the COVID-19 pandemic, which has inspired innovation and the use of technology for health service delivery [27]. PEPFAR countries implemented pivotal adaptations and differentiated service delivery models as recommended [28]. These adaptations and models proved to be vital for minimal service delivery interruption. To realize the ambitious future PEPFAR PrEP goals, more countries will need to implement these best practices. These approaches will not only sustain vital programming during future waves of the pandemic due to variants [29] but will be essential in reaching all vulnerable populations that may benefit from PrEP.

Supporting information

S1 Checklist. (DOCX)

S1 File. (DOCX)

S2 File. (XLSX)

Acknowledgments

Author contributions: A. De, M. Kerzner, P. Patel, and R. Yee had full access to all the data in the study and take responsibility for the integrity of the data and the accuracy of the data analysis. All data are publicly available or will be made publicly available per routine protocols. PEPFAR MER data are available here: https://data.pepfar.gov/ [15] (Used for Fig 1A and Tables 1–3). MER narrative data (Fig 2 and Table 4) will be made available on request. WHO COVID-19 data are available here: https://covid19.who.int/ [16] (Used for Fig 1B).

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Additional contributions
We would like to acknowledge the governments and ministry staff of the PEPFAR countries for their support of PrEP guidelines development and implementation as well as all PEPFAR headquarters, field staff in country offices, and implementing partners who worked tirelessly to offer PrEP to those most vulnerable. Additionally, we would like to recognize the CDC COVID-19 Response Team and specifically the International Task Force for their support to countries in controlling the COVID-19 pandemic worldwide. We also appreciate the data that they shared with us in support of this analysis.

Disclaimer. The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the funding agencies.

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