Social Networking Use Across Gender: Its Association with Social Connectedness and Happiness Amidst the COVID-19 Pandemic

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Abstract
With the increasing popularity of social networking platforms, it serves a greater purpose that is no longer contained simply as a means of social leisure. Social networking sites (SNSs) form and maintain social interactions. Various phenomena revolve around how this usage is associated with certain behaviors, such as keeping social ties online and affecting well-being. It is vital to understand how SNSs may affect users differently during this time, viewing this in the context of the COVID-19 pandemic in the Philippines. Moreover, studies have also suggested that gender plays a role in these behaviors. The present study investigated SNS use and showed evidence of its association with social connectedness and happiness across gender during the COVID-19 pandemic. We empirically examined the association of social networking use with the sense of social connectedness and state of happiness among 420 Generation Z Filipinos (31.4% male) aged 18 to 27. We found that social networking use is not associated with either social connectedness or happiness. Multiple-sample path analysis was performed to investigate further the association between social networking site use, social connectedness, and happiness across gender. SNS use for male participants during stress-related periods predicted decreased social connectedness and happiness levels. General motives for use, or reasons people are likely to use SNSs, also predicted reduced happiness levels among males. Overall, the findings suggest that SNS use by itself may not be sufficient to influence substantial change in social connectedness and happiness and that gender alters the ways of SNS use, given its importance as a crucial channel for communication at the time of the COVID-19 pandemic.

Keywords Generation Z · Social networking use · Social connectedness · Happiness

Aside from leisure, social networking sites (SNSs) are commonly used to maintain relationships and affect well-being; this is partly due to extensive online communication and networking growth in the past few years. Sites such as Facebook, Twitter, and Instagram have facilitated more complex forms of communication—in addition to instant messaging and commenting, they have provided a forum to receive feedback, interact with peers, practice social skills, and observe others (Boyd & Ellison, 2007). As a result, SNSs have become the world’s fastest developing personal networking tool.

With the multitude of literature covering SNSs and their connection to human emotion and connectedness, the present study is the first to investigate these variables in the Philippine setting while taking gender into account. The relationship is examined using a Generation Z sample and data collected during the first year of the COVID-19 pandemic, a period of abrupt and unique changes with an individual’s purpose of using SNSs. The present study explored the relationships between SNSs with social connectedness and happiness across gender, and we hypothesized that significant associations exist among social networking use, social connectedness, and happiness.

Social Networking Use, Social Connectedness, and Happiness

Socialization, whether face-to-face or online, is an essential process in an individual’s everyday life. Social connectedness, defined as the subjective awareness of being close to the social world (Lee & Robbins, 1998), is what one feels...
when connecting and interacting with others. Many commonly perceive social connectedness as a basic psychological need, and belonging is a fundamental motivation of human to achieve a broad sense of well-being (Jose et al., 2012). With the increase in Internet technology, many factors now influence how one seeks a sense of connectedness during the digital era (Wu et al., 2016). Studies investigating SNS use have suggested that it can be associated with social connectedness through examining its components (Ryan et al., 2017). Social capital is the information, and emotional support people retrieve from their social network (Utz & Muscanell, 2015). With the height of technological advancements, social capital, the fundamental need to belong, and social connectedness significantly influence SNSs.

Previous research suggests that SNS use can be associated with emotional and psychological outcomes such as well-being and happiness. For instance, Castillo de Masa et al. (2020) observed that when young people have necessary digital skills obtained from using SNSs (such as Facebook), it improves their self-esteem, life satisfaction, and social well-being. Perceptions of social support, affection, and a sense of security increase when young people have such digital skills. However, opposite effects may also prevail, as in the study by Wheatly and Buglass (2019), who found that heavy use of social networking sites also has negative impacts such as reduced subjective well-being. The definition of happiness to be used in the present study is expressed based on the theoretical hedonic tradition, which emphasizes the balance between pleasure and pain. This definition posits that what is suitable for an individual is the balance between positive and negative affect, which emerges from experiences of fun, enjoyment, comfort, and satisfaction (Belzak et al., 2017). In a critical review by Verduyn et al. (2017), studies showed that SNSs could influence subjective well-being. However, the decision as to whether social networking usage leads to an increase or decrease in subjective happiness is highly dependent on how one uses them. Research shows that active self-presentation seems to increase subjective well-being or does not decrease its level (Vaate et al., 2020).

This study focuses on how the satisfaction of belonging through social networking use may be associated with one’s social connectedness and happiness. Guided by Baumeister and Leary’s (1995) belongingness hypothesis, social connection is viewed as an inherent need in human beings. This theory aims to demonstrate and suggest the broad applicability of the need to belong over a wide range of behaviors. The need to belong is a pervasive fundamental motivation for human beings and satisfying or disrupting this need greatly influences their cognition, emotion, and behavior. The belongingness hypothesis posits that human beings have an innate drive to form and maintain a minimum amount of non-negative and significant interpersonal relationships expected to last. To satisfy this need, the individual establishes a framework of mutual concern that extends into the past and future while maintaining a series of non-negative interactions (Baumeister, 2012, p.125).

Furthermore, there is also an expected increase in the perceived happiness upon continued use of SNSs. In Baumeister and Leary’s (1995) belongingness hypothesis, humans possess a set of internal mechanisms that guide them into social groups and long-term relationships. Some of these mechanisms are presumed to include a tendency for humans to orient themselves toward other species’ members and feel pleasure or positive affect from social interactions. Emotion seems to operate as a feedback system by making positive social contact reinforcing and social deprivation punishing (Baumeister & Leary, 1995; Baumeister, 2012, 132). Baumeister and Sommer’s commentary (1997) also emphasized how men and women are motivated to pursue belongingness in different spheres, translating into differences in social strategies and criteria. Indeed, differences were observed in the reactions of men and women in social interactions, depending on the context of the situation (Hyde, 2005). The social motivations of men are patterned to extend towards large groups and networks of shallow relationships, in contrast to women who emphasize the intimacy of close relationships (Baumeister, 2012, p.131).

**Gender Differences in SNS Use**

Besides age, substantial differences were found in using social networking sites across gender (Krasnova et al., 2017; Lin et al., 2017). A study on motivation indicated that men were more motivated to establish relationships, gain general information and play online games. At the same time, women were more motivated to maintain already established close relationships, gain social details, communicate with friends, and view others’ photos using social media platforms (Barker, 2009; Hogue & Mills, 2019; Krasnova et al., 2017; Muscanell & Guadagno, 2012). The difference in motivation patterns across gender can alter these motivations with indicators of psychological well-being in men and women. Guadagno et al.’s (2011) study also notes that people behave according to traditional gender role expectations; where women were reported engaging in more communal activities as compared to men who reported engaging in more agonistic activities—suggesting that, even when men and women have the freedom to behave in any way they want, men and women still choose to act in a manner that is consistent with social role expectations. These role expectations may play a part in SNS engagement.
Generation Z

Generation Z, born from 1993 to 2005 (Turner, 2015), is often called “digital natives” because they never experienced life before the Internet. Technology has always been accessible to this generation (also called Generation I, Gen Tech, Gen Wii), so they have become accustomed to communicating in a connected world. No generation has demonstrated proficiency or comfort with technology at such an early age as Generation Z (Palley, 2012). This study involves Generation Z individuals as technology is part of their identity. Young adults spend increasing time using SNSs (Lin et al., 2016; Roisman et al., 2004). Kolhar et al. (2021) recently found that 97% of female undergraduates between 17 and 29 used social media applications. Most of them reported prolonged use of SNSs for not associated with their studies. Azizi et al. (2019) also pointed out that undergraduates use SNSs more extensively than other age groups of students.

SNS Use in the Philippines During the Pandemic

The 2019 novel coronavirus (COVID-19) has disrupted millions of lives across the globe since it was declared a pandemic last March 2020. In the Philippines, the COVID-19 lockdown has been deemed one of the world’s longest. Lockdown restrictions, public health protocols, and adjustments from face-to-face to work-from-home and online learning setups have been implemented for strict compliance. Recent studies report an increased mental health burden in the Philippines following the prolonged lockdown. About one in three Filipino adults can be potentially screened for moderate to severe anxiety (Mendoza & Dizon, 2021). This statement aligns with the findings of Giray et al. (2022), showing that Filipino college students report a general difficulty in adjusting towards online learning due to mental health, connectivity, and financial problems. Following these adjustments in lockdown protocols in the country, social media use has been expected to increase and become a crucial channel for communicating, keeping in touch with peers, and information dissemination regarding COVID-19.

The Aims of the Study

As social networking sites have slowly become an integral aspect of life for the new generation, this digitized world has provided more opportunities than ever to communicate and interact with one another. With this in mind, the study aims to investigate the following problems: (1) Are there significant relationships among social networking use, social connectedness, and happiness among Generation Z Filipinos across gender? And (2) can different social networking use predict Generation Z Filipinos’ perceived social connectedness and happiness?

Method

Design

The present study used a correlational research design to investigate the associations among social networking use, social connectedness, and happiness of Generation Z Filipinos during the COVID-19 pandemic. Social networking use was the independent variable, while social connectedness and happiness were the dependent variables in our study. Cronbach’s alphas above 0.6 were considered acceptable based on the generally accepted rule, and 0.8 or above were considered high (Hulin et al., 2001; Ursachi et al., 2015).

Participants

A total of 420 Gen Z Filipinos (132 male; 288 female), ages ranging from 18 to 27 years old (M = 20.7 years; SD = 1.6), comprised the study’s sample. The participants were individuals who belong to Generation Z (born between 1993 – 2002). According to Turner (2015), technology played a distinctive and centric role in Generation Z (Gen Z) individuals. Social networking sites such as Facebook had an undeniable impact on regulating their social life through online interactions such as messaging and sharing their personal lives. Participants must be Filipinos who reside in the Philippines at the time of data collection and must also be literate in English to understand the questionnaires and answer accurately. Once deemed qualified as participants for the study, we sent the online questionnaire link privately via instant messaging on SNSs, such as Facebook Messenger and Instagram. Online posts regarding the study were also posted on our social media to reach more potential participants. Data were collected online via a non-probability sampling method, specifically snowball sampling, to get a gross estimate of the results without incurring the cost or time required to select a random sample. Informed consent was obtained before online participation, which was voluntary without remuneration.
Measures

Social Networking Time Use Scale

The Social Networking Time Use Scale (SONTUS) is a standardized scale that measures time spent on social networking sites by considering the reasons for use and places or situations where it is used (Olufadi, 2016). The scale is a 29-item instrument, consisting of 5 subscales (relaxation and free periods, academic-related periods, public-place-related use, stress-related periods, motives for use), and answered using an 11-point Likert scale (1 = not applicable to me during the past week to 11 = I used it more than three times during the past week but spent more than 30 min each time). Exploratory factor analysis reveals that all five subscales are internally consistent, with a Cronbach’s alpha ranging from 0.83 to 0.91 (Olufadi, 2016). In the present study, the SONTUS subscales had the following reliability coefficients: relaxation and free periods (0.68), academic-related periods (0.69), public places-related use (0.61), stress-related periods (0.79), and motives for use (0.61). Items under motives for use included four items that ask about why people are likely to use SNSs. These items were “When you need to maintain contact with existing friends,” “When you need to communicate with your families and friends,” “When you need to find out more about people you met offline,” and “When you need to find people you haven’t seen in a while.” A Cronbach’s alpha of 0.87 was found for the SONTUS global score.

Social Connectedness Scale-Revised

Lee and Robbins (1995) developed the Social Connectedness Scale to measure social connectedness as described by Kohut (1984); that people with low connectedness fail to develop appropriate interpersonal behaviors necessary to maintain relationships later in life. A series of studies validated the SCS as relatively distinct from proxy measures of connectedness such as social reassurance, social identity, loneliness, social support size, group membership, and social provisions (Lee & Robbins, 1995, 1998, 2000). In a 2001 study by the same authors, the SCS was revised to measure social connectedness, now defined as a psychological sense of belonging, specifically as cognition of enduring interpersonal closeness with the social world in toto (Lee et al., 2001). The SCS-R is a self-report questionnaire consisting of 20 items; 10 positive (e.g., “I am in tune with the world”) and ten negative items (e.g., “I feel disconnected from the world around me”) and uses a Likert scale for its response options (1 = strongly agree, 6 = strongly disagree). The SCS-R has internal item reliability with a coefficient alpha of 0.92 (Lee et al., 2001). In the current study, the Social Connectedness Scale-Revised has a Cronbach’s alpha reliability of 0.92.

Affectometer 2: A Scale to Measure Current Level of General Happiness

The Affectometer 2 is a scale designed to measure the current state of general happiness (Kammann & Flett, 1983). It is a 5-min inventory of general happiness or sense of well-being to measure the balance of positive and negative feelings in recent experiences. The scale consists of 40 self-report items, 20 positive items, and 20 negative items, each split into ten sentences and ten adjectives. The Affectometer 2 instructs examinees to report their feelings “over the past few weeks,” then asks how often the feeling was present on a graded response scale with the following choices: “not at all,” “occasionally,” “some of the time,” “often,” and “all of the time.” Well-being is also characterized into 10 “qualities of happiness,” specifically (1) confluence, (2) optimism, (3) self-esteem, (4) self-efficacy, (5) social support, (6) social interest, (7) freedom, (8) energy, (9) cheerfulness, and (10) thought clarity. The basic psychometric properties include a coefficient alpha of 0.95, with a median item correlation of 0.57; with the sentences and adjectives items representing two equivalent subscales, their alpha coefficients being 0.88 and 0.93, respectively. In the present study, alpha reliability of 0.76 is found for the total score of Affectometer 2.

Procedure

Online data gathering using the Google Forms platform occurred after receiving approval from the Ethics Review Committee of the University of Santo Tomas – College of Science. Likewise, permission was also sought from the original test authors if their tests could be administrated online. The online questionnaire included the Social Networking Time Use Scale (SONTUS) test battery, the Social Connectedness Scale-Revised, and the Affectometer 2, together with an informed consent and debriefing section. The order effect was controlled in the test administration by programming the order of presentation of the three scales in the test battery. The participants did not take the three scales in the same order. The online questionnaire was successfully administered to 508 Gen Z Filipinos from November to December 2020, but 88 participants were excluded due to incomplete responses and an apparent response set. Thus, final data from 420 Gen Z Filipinos composed of 132 males and 288 females ages 18–27-years-old were scored, interpreted, profiled, and were analyzed.
Statistical Analysis

Descriptive statistics were calculated using SPSS 21.0 (IBM SPSS Inc., Chicago, Illinois), while the multiple-sample path analysis was performed using Mplus 7.4 (Muthén & Muthén, 1998–2015). The robust maximum likelihood estimator (MLR) was used, robust to non-normal data distribution. A fully saturated model was performed; therefore, fit indices were set at $\chi^2=0; df=0$, comparative fit index (CFI)=1.00; Tucker-Lewis index (TLI)=1.00; root-mean-square error of approximation (RMSEA)=0.00 by default. All variables were defined as observed variables in the model. Independent (predictor) variables were the five SONTUS subscales (i.e., relaxation and free periods, academic-related periods, public places-related use, stress-related use, motives for use). In contrast, the two dependent variables (i.e., social connectedness and happiness) were entered simultaneously. Age was used as a control variable. Applying the generally accepted rule of thumb (i.e., 15–20 observations per predictor) (Siddiqui, 2013), we needed at least 90 participants for the models (6 predictors). One model was conducted using gender as a grouping variable. A schematic figure of the model is presented in Fig. 1.

Results

Based on the mean scores calculated from the data gathered, the participants were within the average range for social networking use ($M=12.70, SD=3.34$) and happiness ($M=3.38, SD=13.54$). In addition, the mean scores for social connectedness indicated that the participants scored high on the social connectedness scale ($M=78.99, SD=15.89$), reflecting a strong sense of connectedness.

When investigating the associations across gender, it was found that social networking use was not associated with either social connectedness or happiness among women (see Table 1 for details). Specifically, neither social connectedness nor happiness was significantly correlated to the Social Networking Time-Use Scale (SONTUS) components. However, two social networking use components (i.e., SONTUS

| 1. SONTUS relaxation and free periods | 2. SONTUS academic-related periods | 3. SONTUS public places-related use | 4. SONTUS stress-related use | 5. SONTUS motives for use | 6. Social connectedness | 7. Happiness |
|--------------------------------------|----------------------------------|----------------------------------|---------------------------|------------------------|-----------------------|-------------|
| 0.45***                             | 0.46***                          | 0.38***                          | 0.44***                   | -0.02                  | -0.08                 |
| 0.49***                             | 0.33**                           | 0.27***                          | 0.41***                   | 0.05                   | 0.03                  |
| 0.55***                             | 0.39***                          | -0.13**                          | 0.24***                   | 0.02                   | 0.001                 |
| 0.43***                             | 0.39***                          | 0.06                            | -0.31***                  | -0.02                  | -0.05                 |
| 0.48***                             | 0.43***                          | 0.24**                          | 0.35***                   | -                      | 0.05                  |
| 0.02                                | 0.001                            | 0.006                           | -0.14                     | -0.07                  | -0.69***              |
| -0.07                               | -0.07                            | -0.006                           | -0.25**                   | -0.26**                | 0.65***               |

Correlation coefficients ($r$) for men are presented below the diagonal, while women’s correlation coefficients ($r$) are given above the diagonal.

$SONTUS$ Social Networking Time Use Scale

$*** p<0.001; ** p<0.01; * p<0.05$
stress-related use and SONTUS motives for use) showed a weak, negative association with happiness among men (r = 0.25, p < 0.01 for stress-related use; r = 0.26, p < 0.01 for motives for use). In addition, social connectedness and happiness were strongly associated among both men (r = 0.65, p < 0.001) and women (r = 0.69, p < 0.001).

To further explore possible gender differences, a multiple-sample path analysis was conducted. Results in Table 2 showed that social networking use during stress-related periods significantly predicted social connectedness (β = −0.19, p < 0.05) and happiness (β = −0.24, p < 0.01) in men after controlling for age. The negative coefficients entail that social connectedness and happiness decrease with the stress-related period component increase. Likewise, the fifth component of the social networking time use scale, which accounts for motives for use, was significantly associated with happiness in men (β = −0.27, p < 0.01). Due to the negative association between motives for use and happiness, an increase in social networking use based on motives for use is associated with decreased happiness in men. There were no associations between social networking use and social connectedness or happiness among women, although happiness was weakly associated with age. Age predicted happiness in both men (β = 0.22, p < 0.05) and women (β = 0.12, p < 0.05), indicating that levels of happiness slightly increase with age. The explanatory power of these variables was limited (5% for social connectedness and 13% for happiness in men, see Table 2).

**Discussion**

This study investigated social networking use and its association with social connectedness and happiness across gender. These findings suggest important implications for SNS use and its effects on the target population, Gen Z, during the COVID-19 pandemic. We explored the research problem through two research questions: (1) Are there significant relationships among SNS use, social connectedness, and happiness across gender? And (2) Can different ways of social networking use predict perceived social connectedness and happiness? Are there any gender differences?

Contrary to our first research question, data analysis revealed that social networking use seems to have no significant relationship with either social connectedness or happiness among women. Only two aspects (i.e., stress-related use and motives of use) were weakly associated with happiness in men. These unexpected results are not as uncommon as initially thought upon investigating previous research. Williams et al. (2000) found no relationship between belongingness and SNS use in a gaming context. They found that social networking use outcomes can vary systematically, affecting a user’s experience of belongingness within an online community. This diversity in attitudes Gen Z has towards SNSs, in terms of overall experience and reasons for use, may have resulted in the lack of a significant relationship among our study variables. Overall, person-specific effects seem to play an integral role in the lack of significant relationships among SNS use, social connectedness, and happiness across gender. These findings suggest important implications for social networking use and its effects on the target population, Gen Z, during the COVID-19 pandemic.

**Table 2** Multivariate multiple-regression analysis exploring the associations of social networking time use with social connectedness and happiness across gender

| Predictor variables | Social connectedness | Happiness |
|---------------------|----------------------|-----------|
|                     | Men (n = 132)        | Women (n = 288) | Men (n = 132) | Women (n = 288) |
|                     | β (SE) 95% CI        | β (SE) 95% CI | β (SE) 95% CI | β (SE) 95% CI |
| Age (years)         | 0.13 (0.09) −0.05; 0.31 | 0.02 (0.06) −0.10; 0.13 | 0.22 (0.09)** 0.05; 0.39 | 0.12 (0.06)** 0.01; 0.24 |
| SONTUS relaxation and free periods | 0.15 (0.11) −0.06; 0.37 | −0.08 (0.08) −0.24; 0.08 | 0.12 (0.10) −0.05; 0.34 | −0.14 (0.08) −0.28; 0.01 |
| SONTUS academic-related periods | 0.07 (0.12) −0.16; 0.30 | 0.06 (0.08) −0.09; 0.21 | 0.09 (0.09) −0.10; 0.27 | 0.07 (0.07) −0.07; 0.21 |
| SONTUS public places-related use | −0.07 (0.09) −0.24; 0.09 | 0.03 (0.07) −0.10; 0.15 | −0.04 (0.10) −0.24; 0.17 | 0.03 (0.06) −0.08; 0.15 |
| SONTUS stress-related periods | −0.19 (0.09)** −0.37; −0.01 | −0.03 (0.07) −0.16; 0.11 | −0.24 (0.08)** −0.41; −0.08 | −0.04 (0.07) −0.17; 0.10 |
| SONTUS motives for use | −0.10 (0.11) −0.30; 0.11 | 0.07 (0.07) −0.08; 0.21 | −0.27 (0.10)** −0.46; −0.09 | 0.05 (0.07) −0.08; 0.17 |
| R²                  | 0.05                 | 0.01       | 0.13               | 0.03               |

* SONTUS Social Networking Time Use Scale
** p < 0.01; * p < 0.05
role when investigating variables related to SNS use (Beyens et al., 2020).

Aside from time spent on social media, another factor that may have significantly affected the results of this study is the social media environment and the societal context and significant events, which in this case, is the COVID-19 pandemic. Regardless of social media’s many benefits in a time wherein face-to-face communication has become limited in the Philippines. Social media remains a threat to its users because of its power to spread fake news, rumors, and misinformation from updates regarding the coronavirus and other relevant social issues (Chan et al., 2020). Social media also has an adverse emotional climate and toxicity during crisis times (Steinert, 2020). The pandemic may have consequently triggered a contrast or conflict in SNS user behavior—if users would either increase or decrease social media use to feel more connected or happy, depending on how they perceive social media to serve them.

The shift from in-person to purely online classes poses challenges for Generation Z college students. Universities in the Philippines, especially state-funded colleges, find the change difficult. It is a stark contrast to the traditional learning environment, coupled with its abrupt demand during the pandemic’s beginning (Giray et al., 2022). These problems include lack of access to reliable bandwidth, lack of pedagogical innovation, and the proclivity to replace traditional, teacher-led lectures—limiting independent learning among students (Giray et al., 2022). All of these factors can influence a student’s time spent on SNSs, as the modalities used for learning involve extensive use of social media. With that in mind, the study’s findings generally reveal those associations with SNS usage, which may stem from the accumulation of different within-person and external factors, greatly influence SNS use and the outcomes felt from it.

Regarding the study’s second research question, our findings revealed significant gender differences in how SNS use is associated with Gen Z users’ social connectedness and happiness. While controlling for age, the regression model showed that SNS use during stress-related periods significantly predicted social connectedness and happiness in males. This association was negative, implying that males’ social connectedness and happiness decrease with increased SNS use during stress-related periods.

These findings highlight how gender differences may play a critical role in explaining why people use the Internet through different pathways and outcomes (Tang & Koh, 2017). Specifically, gender was found to be associated with each element in the stress process as much in the input by determining whether a situation will be perceived as stressful, and as in the output, influencing coping responses and the health implications of stress reactions (Matud, 2004). Several studies have also found that men were less likely than women to seek social support (Ptacek et al., 1994). It is possible that men in our study used social media when they were stressed as a coping strategy, not for socialization, but for the platform’s other functions.

There is a limited opportunity to experience social connectedness as social capital is absent, which may explain the negative association of SNS use during stress-related periods with social connectedness for men.

Indeed, men’s happiness was found to decrease with an increase in SNS use during stress-related periods. Studies with similar results include Huang et al.’s (2020) findings that the emotions of men, which were extracted from SNS use, were found to be biased—reflecting that male SNS users in real life may not be as happy as they present themselves in an online context. Since it is culturally more common for men than women to mask their emotions, online feelings may not reflect their real feelings. With the changed atmosphere of SNSs during the COVID-19 pandemic, higher emotional investment in social media use has been associated with anxiety and depression (Alsunni & Latif, 2021), which may apply to the men of our study, as they may be less likely to seek support to alleviate negative feelings.

Our study also showed that Motives of Use (Component 5 of the SONTUS) was negatively associated with happiness for men. Highlighting Weinstein’s (2018) study, they explored participants’ affective expression across four functional dimensions of social media use and found that relational interactions are the most common positive defining affective experience. However, they have also mentioned feeling overwhelmed and anxious about the volume of content and perceived social obligations. The latter three dimensions: self-expression, exploration, and browsing, were all reported to have both advantages and disadvantages concerning well-being. Regardless of the motive, SNS users may find that dimensions of social media each have their strengths and weaknesses that can vary with subjective experiences.

Additionally, one possible explanation for the negative association of motives for use with happiness for men could be the gender differences in prosocial behaviors. (Paulin et al., 2014) contended that although both genders engage in prosocial behaviors, men and women appear to do so differently. Women’s behaviors are more communal and relational, whereas men’s behaviors are more agentic and self-assertive. Women may recognize the benefits of social media use for any motive more than men since they may see it as a more “relational” platform than men’s predisposition to view it as a “competitive” platform. As the findings of our study, male SNS users may have perceived the motives for social media use as unfavorable, which decreased their feelings of happiness.

With the study’s results in mind, participants frequently using social media could know how these technologies promote neither happiness nor connectedness. This awareness can lead to self-contemplation regarding their online
practices and exploration of other modes or instruments that can be used to gain these feelings. Educational institutions would also benefit from these findings, especially in the Philippines. It may provide a better understanding of how the online class setup and online communication may not enhance students’ well-being. These findings may point out the importance that teachers and guidance counselors should remain observant of how the online setup is affecting their students and how using SNSs can impact their well-being and, eventually, their learning capabilities during the online setup. As of writing, the Department of Education (DepEd) and the Commission on Higher Education (CHED), the two government offices holding jurisdiction over national policies and welfare of the country’s educational system, have made guidelines for students and educational institutions to offer two learning online modalities. Namely, synchronous and asynchronous, the students can choose the most suitable model for their preferences (Giray et al., 2022).

Lastly, mental health professionals could better understand how their Gen Z patients struggle with anxiety and mood problems. Social media is one of the few available modes of communication, especially in areas with strict lockdown restrictions. Mental health professionals may devise and research more effective strategies for people at this age to cope with the lack of quality relationships in this “new normal.”

Other than SNS use, Gen Z SNS users may prefer offline means to attain better contentment with feelings of connectedness and happiness during the COVID-19 pandemic. Given the prevalence and importance of SNSs as the pandemic remains a barrier to face-to-face communication, studying how it affects individuals’ well-being and social connectedness has never been more critical.

Limitations and Future Directions

Caution in interpreting and generalizing the results is advised since the present study holds certain limitations. First, the present study was correlational research. Therefore, it would prove not easy to make causal inferences. Second, the study group was composed of Gen Z Filipinos, with most female college students, limiting the generalizability of the findings. For this reason, further research targeting other age groups or populations is recommended. Third, to date, no validated evidence of the scales (Social Networking Time Use Scale, the Social Connectedness Scale-Revised, Affectometer 2) used exists in the Philippines’ context. We assumed these scales to be valid for use in our study because these are standardized scales that have good psychometric properties. Moreover, the scales have acceptable reliability coefficients in our study despite the lack of validity evidence from the literature. However, we recommend that future studies test the validity of the scales in the Philippine context. Fourth, extraneous variables such as the living standards of the participants and the time of data collection may have influenced the participants’ responses since the last quarter of 2020. The Philippines was at the height of a crisis, with the pandemic and typhoons hitting vulnerable areas of the country. Fifth, our study did not require the participants to report the pleasant and unpleasant moods and emotions they felt specifically during SNS interactions. Hence, the type of affective interactions during SNS use may have contributed to its non-significant associations with other variables in this study.

Future studies may investigate these specific factors to understand SNS use and its associations with social connectedness. Lastly, previous studies have shown that the pandemic could have had a crucial effect on the use patterns of social networking sites and their associations with people’s feelings of social connectedness and happiness (Fernandes et al., 2020; Fox, 2020; Nabity-Grover et al., 2020). Investigating social networking use and its implications during stress-related periods could provide better insights and further exploration.

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Availability of Data and Material Not applicable.

Code Availability Not applicable.

Declarations

Ethics Approval All procedures performed in the present study that involved human participants were in accordance with the ethical standards of the Ethics Review Committee (ERC) of the College of Science, University of Santo Tomas.

Consent to Participate Each participant in the current study signed informed consent before voluntary participation. Participants briefed on the nature of the study were assured that all data collected would be kept confidential and that participation was purely voluntary without remuneration.

Consent for Publication Not applicable.

Conflict of Interest The authors declare no competing interests.

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