Abstract

A thorough examination of the head and neck is necessary to establish a diagnosis in pyrexial children, and for the exclusion of rare, but not to be missed conditions, such as Lymphoma and EBV. Scoring systems are a key tool in providing feedback to clinicians on how well these are carried out, and tracking their improvements.

This audit looked at how well children with suspected respiratory illness were examined and how this was improved with such a tool. Feverish children over the age of 6 months were tracked: by whom they saw and how well they were examined. The quality of examination was stratified under a 3-tier standard (Gold, Silver and Bronze) with the “Gold” examinations including correct documentation of the state of ears, throat and lymph nodes, with Silver and Bronze allocated to standards approaching this.

This Fenobacci-weighted scoring system was employed to average a score achieved by each grade over 21-month periods. Clinicians had re-education on the clinical exams in the interim. Junior doctors improved scores by 25%, nurse practitioners by 112% and more senior grades by 6%. The scoring system proved a motivational feedback mechanism across teams.

Revalidation and confidence-building are required for doctors in training to achieve a high consistency in clinical examination, and novel scoring systems can be helpful in achieving this.

Keywords: otolaryngology, paediatrics, clinical examination, fever, COVID 19

Abbreviations: SHO, senior house officer; ANP, advanced nurse practitioner; FA, first assessor; ENT, ear nose and throat

Introduction

Respiratory infections of the head and neck are a common presentation in the paediatric population, but, being routine, present an opportunity for serious pathology to be missed. Epstein-Barr Virus, Kawasaki’s Disease and Lymphoma, for instance, can present with signs not dissimilar to the common cold. A thorough examination of the head and neck is necessary to establish a diagnosis in pyrexial children, and for the exclusion of these rarer, but not to be missed, conditions. Such in depth clinical examinations are not often employed outwith the specialty of otolaryngology, but paediatrics is an area where they are well employed. In light of the coronavirus pandemic of 2020, the effective triage and discharge of children with respiratory infections from hospital has heightened relevance.

This project established a feedback mechanism for clinicians in training, and examined whether simple re-education of medical staff suffices to elicit a detectable improvement in practice, aiding safe discharge of these children. The audit was conducted in a Paediatric Assessment Unit in a District General Hospital receiving referrals from primary care, from where patients were to be either admitted or discharged based on this assessment.

Scoring systems have been used effectively to stratify clinical competencies across grades of clinicians. A Fenobacci weighted points system, such as that used in the Olympic games to declare overall leaders across diverse teams, was used to assess overall performance of each clinician team. This led to development of a Gold/Silver/Bronze rating, which was hoped to be motivational.

Materials and methods

Case note review

Case note records were obtained for 2 groups of patients (43 and 36 respectively) in two cycles of analysis, by Foundation Year 2 Doctors and GP trainees (collectively SHO’s), Advanced Nurse Practitioners (ANP’s) and Paediatric Specialty Trainees and Staff Grades (Registrars). Included were children who were older than 6 months, those presenting to the acute paediatric assessment unit (accepting ages 0-15), and temperature >37.5°C or “Pyrexia,” “Fever,” “Hot” or “[High] Temperature” recorded on either nursing or medical admission notes. Excluded were examinations by medical students or those conducted in the emergency department.

Fenobacci scoring system

The results were collated by clinician group they saw and how well they were examined. A 1:2:3 (a+b=c)’scoring system was employed: full documentation of the ear, throat and neck was awarded 3 points, a focussed examination of two of these systems qualified 2, and any other documented attempt of ENT examination falling short of these, was awarded 1 (Table 1).

In Fibonacci sequences, a higher number is the sum of the two preceding, ensuring the ‘gold standard’ examinations contributing to scoring as much as two poorer examinations combined [IX]...
Collation of scores by clinician grade

The standards of the examinations being thus identified, a mean of the maximum score of 3 would be applied to each subgroup of clinicians. The process was repeated after an interval of a month, with the aim of demonstrating an augmentation of scores.

Action taken

A departmental presentation was given on the first round of results, highlighting the clinical relevance of the ENT examination, and clinicians were invited to participate in an online survey, summarising attitudes towards what was considered effective. The national guidelines for assessment of feverish children were signposted.

Results (Graph 1-3)

During the first cycle the SHO’s (Regs, ANP’s) completed a total of 23 (16,2) examinations which grew to 29 (12,7). As a cohort SHO’s demonstrated improvement in scores towards the gold standard, with an increase in net score of 2.17 to 2.34 in response to retraining. Registrar level doctors showed no overall improvement, with their decreased rate of attaining gold-level examinations being proportional to the decrease in bronze level. From the relatively small numbers of ANP’s sampled there was a noticeable improvement in scores from 1.00 to 1.57.

| Number of Examinations per category | SHO | Reg | ANP |
|------------------------------------|-----|-----|-----|
| Bronze = 1pt                        | Cycle 1 | Cycle 2 | Cycle 1 | Cycle 2 | Cycle 1 | Cycle 2 |
| Silver = 2pts                      | 11   | 9   | 8   | 8   | 0   | 4   |
| Gold = 3pts                        | 8    | 15  | 4   | 2   | 0   | 0   |
| Average fibonacci weighted score   | 2.17 | 2.34 | 2   | 2   | 1   | 1.57 |

SHO, senior house officer; Reg, registrar staff grade; ANP, advanced nurse practitioner
Graph 2: Scores per doctor grade during Cycle 2.

Graph 3: Improvement in score: SHO’s vs. Registrar/Staff Grade.

**Discussion**

Simple education sufficed to close the gap towards best practice, especially for junior grade doctors and ANP’s. During the process no serious pathology was missed. Revalidation and confidence-building for doctors in training achieved a higher consistency in clinical examination. The lack of confidence of non-ENT specialists in examining uncooperative children is potential factor, with a need for more robust undergraduate confidence-building in this skill, and/or for it to be re-taught as part of a paediatric departmental induction. There is a need to develop tools for eliciting increased cooperation from children in this scenario. The scoring system used was a helpful feedback mechanism, articulating to doctors how their standards measured up against best practice and motivating improvement.

**Conclusion**

1. Full Ear, Throat and Neck examinations should be carried out for children presenting with feverish illness
2. Feedback to front line clinicians is helpful in maintaining best practice with the help of scoring systems
3. Further education and revalidation of these clinicians is called for in light of the challenges presented by children and COVID-19, particularly for training grade, non ENT specialists.

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Conflicts of interest

No conflict of interest to declare.

Endnotes

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