Analysis of patient and nurse preferences for self-administered FSH injection devices in select European markets

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Purpose: The purpose of this study was to assess product-specific features for a variety of self-administered injection devices and identify key factors that patients and nurses in select European markets find most important when selecting injection devices for self-administration of recombinant human follicle-stimulating hormone and urinary human follicle-stimulating hormone for fertility/reproductive therapy.

Patients and methods: Patients (N=402) in France, Italy, Spain, Germany, the UK, the Netherlands, and Belgium, as well as reproductive/fertility nurses (N=40) in Germany, Italy, France, Spain, and the Czech Republic were surveyed. All patients were previously prescribed a follicle-stimulating hormone (FSH) treatment for either in vitro fertilization or ovulation induction. Patient and nurse preferences for attributes across all injection devices in the market were obtained via an online questionnaire and evaluated using the maximum differential scaling (MaxDiff) and conjoint analyses, which captured the relative importance of the selected FSH injection device attributes to determine specific qualities in overall product preference.

Results: Both the MaxDiff and conjoint analyses indicated that, for patients and nurses, the ideal FSH injection device would be a highly accurate, multi-use reusable pen injector with a dial-back function that would be easy for both use and education/instruction. Patients and nurses each selected attributes pertinent to their own experiences with the FSH injection device. Categorically, patients valued factors that resulted in minimal impact on daily life, including reduced injection volume to minimize injection-site pain, as well as a reusable device that would be easy to use; nurses placed greater value on a device that would be easy to teach in order to instruct the greatest number of patients while minimizing risk.

Conclusion: Patient and nurse preferences were aligned on certain selected attributes of the FSH products. Although this study was an unbranded examination of attributes across all injection devices currently in the market, results demonstrated that the preferred product attributes were all characteristics of the Ovaleap® Pen.

Keywords: infertility, prefilled pen device, recombinant human follicle-stimulating hormone, urinary follicle-stimulating hormone, preference

Introduction

Fertility rates in Europe are among the lowest worldwide, with an average of 1.5 children per woman.1 This low fertility rate can be largely attributed to the current cultural shifts, where women are deciding to have children later in life, which can lead to significant difficulties in conception. As such, the use of in vitro fertilization (IVF) and other treatment-based fertilization techniques has continued to rise in Europe in recent years. During IVF and intracytoplasmic sperm injection procedures, subcutaneous...
injection of medications is used for ovarian stimulation in order to trigger the production and development of multiple eggs, thereby increasing the chances of conception. Although there are a growing number of infertile individuals using IVF or intracytoplasmic sperm injection to conceive, discontinuation is always a central issue surrounding fertility treatment. A number of factors such as psychological burden, physical challenge, depersonalized care, and complex injection protocol tend to impair treatment adherence. Efficacy (pregnancy rate), tolerability (reaction to injection pain), and convenience (dosing accuracy, ease of use, and number of injections) have been the primary points of concern for patients when choosing self-administered injection devices for IVF treatment.

In a prospective, observational study that evaluated 5,328 patients across 43 German IVF centers over a period of 1.75 years, Welcker et al found the use of pen devices to be less painful, less stressful, and easier and more convenient, and their use was associated with greater patient satisfaction. In a market research study of a redesigned follitropin alfa pen injector for infertility, Abbotts et al argued that a key attribute of any injection device is the number of steps required to prepare and administer the injection; fewer, easier steps are likely to reduce injection errors and contribute to patient confidence.

In recent years, injection devices for self-administration of recombinant human follicle-stimulating hormone (r-hFSH) and urinary human follicle-stimulating hormone (u-hFSH) have been introduced in an effort to reduce treatment burden by providing higher quality of treatment and, therefore, better quality of life. Evaluating women undergoing IVF from six clinics in Sweden between May 2010 and December 2010, Landfeldt et al found that patients were willing to pay several hundred euros to administer follicle-stimulating hormone (FSH) using a prefilled injection pen rather than a conventional syringe and for saving time during the application procedure. Furthermore, conducting a prospective survey on 123 patients over 1 year, Weiss found that 93.7% of patients preferred the use of a pen device vs a needle-free reconstitution and conventional syringe method. The most attractive feature of the prefilled pen was the ease of use, with a simple, reliable dosing mechanism and minimal perceived chance of error. These prefilled injection devices not only improve patient adherence but have become more frequently used in fertility treatment by health care practitioners who often have significant influence on patients’ choice of administration method.

Despite the importance of FSH injection devices in improving treatment adherence, data are limited concerning product-specific features that drive both patient and health-care practitioner preferences for these devices. In a market research study of a redesigned follitropin alfa pen injector for infertility, Abbotts et al found that the nurses preferred devices that could significantly reduce training time and simplify treatment protocol. However, only one pen injector and limited product features were assessed in this study, and answers about the tested device were primarily based upon recall. A study conducted by Schertz et al that assessed the usability testing of a redesigned follitropin alfa pen injector shared similar limitations. Therefore, in this study, we sought to assess a number of product-specific features across an array of self-administered injection devices and aimed to identify the key factor that patients and nurses in select European markets find most important when selecting specific injection devices for self-administration of r-hFSH/u-hFSH for fertility or reproductive treatment.

### Materials and methods

#### Study participants

This study was conducted among patients and nurses across eight European countries from May 2016 to June 2016. We surveyed 402 patients in the UK, Germany, France, Spain, Italy, the Netherlands, and Belgium, as well as 40 nurses working in reproduction/fertility spaces in Germany, Italy, France, Spain, and the Czech Republic. The sample size of patients and nurses surveyed in each individual country was proportional to their population.

Patients were eligible for study inclusion if they were females aged 18–45 years, had completed at least one IVF cycle or at least one ovarian stimulation, and had a mix of successful and unsuccessful ovarian stimulation, embryo implantation, and/or live birth. Male patients were excluded from the study. Survey responders who were not prescribed any FSH treatment in the past were also excluded from the study. Surveyed nurses included those who worked in either reproductive endocrinologist practices or infertility clinics and were familiar with, or had instructed, patients in the use of injectable ovarian stimulation treatment.

#### Study design and methods

Patient and nurse preferences for r-hFSH/u-hFSH self-administered injection devices were obtained via an online
questionnaire. Two quantitative analyses – the maximum differential scaling (MaxDiff) analysis, which ranks a large number of products at an individual level, and the conjoint analysis, which evaluates a smaller set of product attributes at a product level and determines specific qualities in overall product preference – were used to evaluate the survey results and derive the preferences of survey responders. In the MaxDiff survey, respondents were asked to select the most and least important attributes from a subset of product features. User preferences were then revealed through a direct comparison between the attributes. The result was a rank of attributes based upon the relative importance score to determine specific qualities in overall product preference. A total of 20 tested attributes were determined through the examination of the FSH injection devices that are currently available in the market (Table 1).

In the conjoint analysis, six product attributes of the 20 tested attributes from the MaxDiff survey were selected (Table 2). The selection of the attributes was based upon a review of 18 peer-reviewed journal articles published between 2006 and 2015 on patient and nurse preferences for r-hFSH/u-hFSH injection devices. The attribute of “pen type” was separated from the attribute of “injection device” and was categorized into three detailed levels: single-use pen, multiple-use reusable pen, and multiple-use disposable pen. This categorization allowed more detailed learnings of user preference within attribute level. Comparing and evaluating product profiles that are constructed of individual attributes, the conjoint analysis simulates the real-world trade-off experience in decision-making process.

Respondents completed a questionnaire consisting of 10 conjoint analysis questions. Each question had two hypothetical products (A and B), each of which consisted of the tested attributes for responders to select (Table 3). The respondent was then asked to select one of the two hypothetical products that were built with selected attributes, assuming that both the products had the same cost, efficacy, and safety profile.

The study is a primary market research, conducted in accordance with European Society for Opinion and Marketing Research (ESOMAR) guidelines, that only solicited opinions from stakeholders with no actual clinical information collected. All product profiles shown in the survey form are hypothetical. No physical products are available. No personal information was collected, and no medical interventions were provided. All the surveys were conducted via the Internet with no physical interaction with the survey respondents. Participation was voluntary, and informed consent was taken by completion and return of the online survey. Therefore, this study did not go through an institutional review board for approval.

Data analysis
Survey data were cleaned and transferred to SAS version 9.2 (SAS Institute Inc., Cary, NC, USA). We derived descriptive and relative importance scores using a multinomial logit statistical modeling for both MaxDiff and conjoint analyses. The output of the model included mean coefficients representing the relative weights of each attribute conditional on other attributes. We converted these scores to ratio-scaled probabilities that range from 0 to 100. The higher the score, the more important is the attribute or the stronger is the preference.

Results
The characteristics of surveyed patients and nurses
A total of 402 female patients from the UK (n=76), Germany (n=94), France (n=76), Spain (n=55), Italy (n=69), the Netherlands (n=20), and Belgium (n=12) completed the surveys. The baseline characteristics of the patient population are shown in Table 4. The patients aged from 18 to 45 years (mean age: 34.25 years). Among 379 patients who previously completed IVF treatments, 207 (54.62%) patients experienced a successful pregnancy, and 194 (51.19%) patients had a healthy, live birth. Among 23 patients who previously followed a non-IVF procedure, 12 (52.17%) patients experienced a successful pregnancy and all of them have had a healthy, live birth. Compared with the non-IVF procedure treatments, IVF treatments have resulted in more successful pregnancies but slightly fewer live births.

In addition, we surveyed 40 nurses who worked in relatively large reproductive endocrinologist practices or infertility clinics in France (n=9), Germany (n=11), Italy (n=9), Spain (n=7), and the Czech Republic (n=4); baseline characteristics are shown in Table 5. Nurses reported seeing an average of 299 patients per month.

Results from the MaxDiff analysis
The objective of using the MaxDiff analysis was to achieve relative importance scores for each attribute. A higher score deemed the attribute more important. The MaxDiff analysis indicated that the surveyed patients and nurses had preference discrepancies for product attributes.

According to the ranking scores (relative importance score [scale: 0–100]), patients ranked daily injection volume (8.91) and a desire for a pen injector (8.66) as the two most important factors when choosing a device, followed by an
Table 1 The list of tested attributes and levels associated with each attribute

| ID | Attributes                                      | Levels                                                                 | Description                                                                                                                                                                                                 |
|----|------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Injection device                                | Single-use pen, Multiple-use pen, disposable                           | Type of injector used for administering the drug                                                                                                                                                           |
| 2  | With “Steady Grip” feature                     | Yes                                                                    | Grip that helps the user to stably hold the pen injector                                                                                                                                                  |
| 3  | Visibility of remaining product in cartridge    | Yes                                                                    | User can see the level of leftover drug in the loaded cartridge                                                                                                                                             |
| 4  | Number of needles in the package                | Range from 5 to 14                                                     | The number of replacement needles in the package                                                                                                                                                           |
| 5  | With large display                              | Yes                                                                    | A large display window for the amount of drug to be injected                                                                                                                                                |
| 6  | Dosing accuracy                                 | Percentage of errors (range from 1% to 3%)                             | Variation per day measured as percentage of the total daily injection amount                                                                                                                               |
| 7  | Minimum dosing                                  | Range from 8.33 IU to 150 IU                                          | Smallest amount of drug that can be injected using the device                                                                                                                                                |
| 8  | Unit display                                    | Dash, Numerical                                                        | This attribute describes how the injection amount can be read from the device.                                                                                                                             |
| 9  | Dial back function                              | Yes                                                                    | Dose correction can be made by turning the dial backwards to set a lower dose                                                                                                                              |
| 10 | Daily injection volume                          | 0.01, 0.1, 0.3 mL for pens, 1–2 mL for syringes                      | Total volume of liquid being injected                                                                                                                                                                      |
| 11 | Operation                                       | Side button (semi-automatic), Push plunge (manual)                     | The mechanism by which the injection is being performed                                                                                                                                                   |
| 12 | Has overfilled cartridge for device priming     | Yes                                                                    | Overfilled cartridge provides additional medicine for injector preparation                                                                                                                               |
| 13 | Able to use multiple cartridges for one injection | Yes                                                                    | Multiple cartridges can be combined in pen to supply sufficient medicine to complete the required dose in a single injection                                                                             |
| 14 | Dosing increment                                | 12.5–25 IU for pens (should not exceed 150 IU per adjustment for syringes) | Smallest incremental value for which the injection can be adjusted                                                                                                                                           |
| 15 | Treatment diary                                 | Yes                                                                    | Allows the user to track their injection activities                                                                                                                                                         |
| 16 | Product wastage                                 | High, Low                                                              | Medicine wasted due to dosing change.                                                                                                                                                                      |
| 17 | Easy for nurse to teach                         | Yes                                                                    | This is a general assessment about how easy it is to teach a patient to use the device for self-injection                                                                                                 |
| 18 | Time to remove from refrigerator before use     | 10 minutes, 30 minutes                                                 | Time required between the medicine being removed from the refrigerator and administration                                                                                                                   |
| 19 | Needle size                                     | Range from 27 to 30 gage                                              | Size of needle, where larger number indicates a smaller needle                                                                                                                                                |
| 20 | Carrying pouch size                             | Standard, Small                                                        | Size of the container for the injection product bundle:                                                                                                                                                   |

**Notes:**
- Dash: Numerical:
- High wastage: >100 IU
- Low wastage: <50 IU
injector with a dial-back function (6.78), low incremental dosing (6.22), and ability to reuse multiple cartridges (5.61). The five attributes that patients found least important were product wastage (3.33), the feature of having a large display window (3.26), treatment diary (3.06), unit display (3.06), and the number of needles in the package (2.85; Figure 1).

Compared to the surveyed patients, nurses had different preferences for product attributes. Survey data (relative importance score [scale: 0–100]) indicated that nurses placed greater value on features related to patient management, including dosing accuracy (16.82), a dial-back function (13.09), ease of teaching the patients (12.27), and a visibility feature (11.14) that would enable patients to estimate residual cartridge content. Nurses were less driven by convenience factors, including needle size (1.56), number of needles in the package (0.88), carrying pouch size (0.44), and treatment diary (0.38; Figure 2).

Results from the conjoint analysis
Compared to the MaxDiff analysis, the conjoint analysis provides a clearer picture of respondent preferences for the key attributes. As shown in Figure 3, the type of injection device (pen vs syringe) served as the greatest point of influence on patient selection of preferred r-hFSH/u-hFSH self-administered products (relative importance score = 67.64%). Patients ranked dosing accuracy (relative importance score [scale: 0%–100%]) as the second most important factor in choosing a device (12.60%), followed by pen type (10.05%), daily injection volume (4.95%), a visibility feature (4.61%), and product wastage (0.15%).

Like patients, “injection device” predominantly impacted nurses’ choice of FSH self-administration products (relative importance score = 53.22%, Figure 4). Additional attributes (ranked using relative importance score) considered important to nurses were features related to patient management, including ease of teaching patients (21.63%) and the visibility feature (13.48%). Nurses were less driven by convenience factors, including pen type (6.67%) and daily injection volume (1.24%). Dosing accuracy was also found to be less important (3.76%) in impacting nurses’ choice for a self-administered FSH product vs patients’ choice (Figure 4).

| Hypothetical product A                                                                 | Hypothetical product B                                                                 |
|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| It is provided in an injection pen                                                     | It is provided in either a prefilled syringe or a syringe that needs to be filled prior to injection |
| The pen can be used for multiple injections as long as the reservoir is not depleted. The pen is also disposable | The pen can be used for a single injection only and is non-reusable                     |
| The remaining drug in a loaded cartridge cannot be seen through a window on the pen   | The remaining drug in a loaded cartridge cannot be seen through a window on the pen   |
| On average, this product will have an injection error within 1.5% of the patient’s prescribed daily dosage | On average, this product will have an injection error within 3.0% of the patient’s prescribed daily dosage |
| The daily injection volume using product A is 0.3 mL                                    | The daily injection volume using product B is 0.01 mL                                    |
| The product wastage is more than 100 IU                                               | The product wastage is less than 50 IU                                                |
In addition, a series of scenario analyses were conducted to better identify the importance of product attributes to influence patients’ choices. Assuming that only one attribute was changed at one time, with all other factors being equal, we found that the results were aligned with the preference rankings provided in Figures 3 and 4. For instance, assuming dosing accuracy and product wastage were the same for two products (as displayed in Table 6), 63% of patient respondents preferred product A to product B, indicating the preference for a pen device over a conventional syringe. Also, assuming that product A is a multiple-use pen and product B is a single-use pen, with all other factors remaining the same (as displayed in Table 7), we found that >50% of the patient respondents preferred product A to product B, indicating a slightly greater preference for a multiple-use pen vs a single-use pen.

Differences between countries

Conjoint analysis by individual country suggested that patients from all surveyed countries, apart from Belgium, shared similar views of the relative importance of certain FSH injection device attributes (Figure 5). Results showed that patients from Belgium found the six selected attributes equally important in terms of influencing their choice for r-hFSH/u-hFSH products. Compared with respondents from other countries, the Belgian survey responders were very young, with approximately one-half of surveyed patients aged 18–25 years. These respondents were also less experienced in IVF treatment; only four patients had experienced a successful pregnancy.

Conjoint analysis by individual country suggested that nurse preferences for the selected attributes varied greatly between countries (Figure 6). Nurses from Germany and France indicated that the type of injection device (eg, pen vs syringe) dominated all other product attributes. Nurses from Spain and Italy, however, felt that, in addition to injection device, “ease to teach” and a visibility feature were also important. For the nurses from the Czech Republic, attributes of “ease to teach” and “visibility to leftover product in cartridge” were both important.

### Table 5 Baseline characteristics of nurses participating in survey

|                        | UK                | Germany | France | Italy  | Spain | The Netherlands | Belgium |
|------------------------|-------------------|---------|--------|--------|-------|-----------------|---------|
| Total number of nurses who have completed the surveys | 40                |         |        |        |       |                 |         |
| Total number of nurses who work in reproductive endocrinologist practice | 11                |         |        |        |       |                 |         |
| Total number of nurses who work in infertility clinics | 37                |         |        |        |       |                 |         |
| Average number of physicians at the practice where the nurse works | 5                 |         |        |        |       |                 |         |
| Average number of nurses at the practice where the nurse works | 6                 |         |        |        |       |                 |         |
| Average number of patients that the nurse sees monthly | 299               |         |        |        |       |                 |         |
| Percentage of patients that these nurses see who are using self-administered injectable ovarian stimulation treatments | 69                |         |        |        |       |                 |         |
| Percentage of patients who are using self-administered ovarian stimulation treatments via injection pens | 67                |         |        |        |       |                 |         |
| The average number of years of infertility treatment experience | 9                 |         |        |        |       |                 |         |

Abbreviation: IVF, in vitro fertilization.

### Table 4 Baseline characteristics of female patients participating in the survey

|                        | UK                | Germany | France | Italy  | Spain | The Netherlands | Belgium |
|------------------------|-------------------|---------|--------|--------|-------|-----------------|---------|
| Patients, n            | 76                | 94      | 76     | 69     | 55    | 20              | 12      |
| Mean age, years        | 33.30             | 35.51   | 33.64  | 35.42  | 33.56 | 31.58           | 31.5    |
| Previously on IVF treatments, n (%) | 75 (98.68) | 89 (94.68) | 74 (93.37) | 63 (91.30) | 50 (90.90) | 18 (90.00) | 10 (83.33) |
| Previously on non-IVF treatments, n (%) | 1 (1.32) | 5 (5.32) | 2 (2.63) | 6 (1.50) | 5 (9.10) | 2 (10.00) | 2 (16.67) |
| Pregnancy with IVF (%) | 57.33             | 56.18   | 60.81  | 44.44  | 58.00 | 44.44           | 40.00   |
| Live birth with IVF (%) | 57.33            | 49.44   | 56.76  | 42.86  | 52.00 | 44.44           | 40.00   |

Abbreviation: IVF, in vitro fertilization.
Figure 1: Patient preference ranking of the tested attributes from the MaxDiff analysis. Abbreviation: MaxDiff, maximum differential scaling.

Figure 2: Nurse preference ranking of the tested attributes from the MaxDiff analysis. Abbreviation: MaxDiff, maximum differential scaling.

Figure 3: Patient preference ranking of selected attributes from the conjoint analysis.
is easy to use), while nurses value ease of teaching in order to instruct the greatest number of patients while minimizing risk. Our results indicate that, with respect to reproductive/fertility treatment, patients care greatly about product attributes associated with the quality of care, while nurses place greater value on protocols and technical attributes. The lack of importance of daily injection volume indicated by nurses compared with patients is most likely reflective of the relative impact injection volume has on the experience of that stakeholder. That is, injection volume will exhibit a minimal impact on a nurse’s ability to provide appropriate treatment; however, as it is associated with significant injection-site pain, it may have an adverse impact on patient quality of life.

Our findings also suggest that, apart from Belgian and Dutch patients, product wastage is a nondetermining factor for the patients surveyed across the selected European markets. This may be attributed to patients not realizing the relationship between increases in the overall cost of treatment and, thus, out-of-pocket patient expenses as a result of product wastage. This may also be due to higher environmental awareness in these countries.

Data from the overall survey support the conclusion that patients perceived similar needs for FSH injection device design at the country-specific level, focusing on factors that affect daily living as well as accurate treatment. Country-specific differences exist in overall order of product characteristics; however, most important features typically remain constant.

This study encompassed characteristics of all FSH devices on the market without reference to any brands in the survey, and our results showed a variability in the features preferred by patients and nurses, most of which are present in the Ovaleap® Pen. The selected preferred attributes for available FSH treatments are listed in Table 8. The corresponding attributes that were considered favorable to patients and nurses are highlighted.

To the best of our knowledge, there are currently no studies that holistically evaluate the product attributes selected in this study using both MaxDiff and conjoint analyses. For instance, evaluating women undergoing IVF from six clinics in Sweden between May 2010 and December 2010, Landfeldt et al employed a conjoint analysis and tested five hypothetical product attributes. They found that dosing accuracy and reduced variability were the most important characteristics sought by patients who were even ready to pay a substantial amount of money to reduce the dose variability. This echoes our findings that dosing...
Patient and nurse preferences for self-administered FSH injection accuracy is the feature that patients care about most. Using a conjoint analysis, Palumbo et al also evaluated female Spanish patients’ preferences of five product attributes, including price. In a discrete choice experiment, van den Wijngaard et al assessed patient preference for long-acting or daily-administered r-hFSH under only three attributes: efficiency, safety, and burden. Therefore, the present study may provide some unique insights on patient and nurse preferences for r-hFSH/u-hFSH injection devices and fill the current literature gap on this topic.

**Limitations**

One limitation of this study was the sample size. The sample of surveyed patients and nurses was sufficient for a pooled data analysis at the larger European/continental level. However, it may not be adequate for stratified analysis of certain individual countries. For instance, only 12 Belgian patients participated in the online surveys, which may lead to a potential issue of generalizability when investigating Belgium separately. An additional study with a larger sample size to compare different treatment products is warranted. Another limitation is related to the study design. Both patient and nurse surveys comprised 19 similar MaxDiff questions, which may have led to the issue of survey fatigue. As such, respondents may answer questions using copy strategies. In this study, we found that 14 patient respondents never changed their answers across all questions.
Table 8  Selected preferred product attributes of currently available FSH injection devices

| Attributes                          | Gonal-f® | Puregon® | Bemfola® | Ovaleap® | Bravelle® | Menopur® |
|------------------------------------|----------|----------|----------|----------|-----------|----------|
| 1 Daily injection volume (150 IU)  | 0.25 mL  | 0.18 mL  | 0.25 mL  | 0.25 mL  | 1–2 mL    | 1–2 mL   |
| 2 Injection device                 | Single-use, multidose, pen | Multi-use, single-dose, pen | Single-use, single-dose, pen | Multi-use, multidose, pen | Syringe and vials | Syringe and vials |
| 3 Dial-back function               | Yes      | No       | Yes      | Yes      | –         | –         |
| 4 Dosing increments                | 12.5 IU  | 25 IU    | 12.5 IU  | 12.5 IU  | –         | –         |
| 5 Perform injection                | Push knob | Push knob | Plunger  | Release button | –         | –         |
| 6 Visibility of leftover in cartridge | Yes     | NA       | NA       | Yes      | –         | –         |

Conclusion
Although patients value factors that result in minimal impact on daily life when choosing self-administered FSH injection devices and nurses value ease of teaching in order to instruct the greatest number of patients while minimizing risk, patient and nurse preferences were generally aligned. Overall, the preferred attributes identified – an easy-to-use, multi-use reusable pen injector, with a dial back function and a visibility feature – were all characteristics of the Ovaleap® Pen.

Disclosure
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