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Title
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Permalink
https://escholarship.org/uc/item/9gj9g1mf

Journal
Annals of family medicine, 14(3)

ISSN
1544-1709

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Publication Date
2016-05-01

DOI
10.1370/afm.1924

Peer reviewed
What Happens After Health Coaching? Observational Study 1 Year Following a Randomized Controlled Trial

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ABSTRACT

PURPOSE Health coaching is effective for chronic disease self-management in the primary care safety-net setting, but little is known about the persistence of its benefits. We conducted an observational study evaluating the maintenance of improved cardiovascular risk factors following a health coaching intervention.

METHODS We performed a naturalistic follow-up to the Health Coaching in Primary Care Study, a 12-month randomized controlled trial (RCT) comparing health coaching to usual care for patients with uncontrolled diabetes, hypertension, or hyperlipidemia. Participants were followed up 24 months from RCT baseline. The primary outcome was the proportion at goal for at least 1 measure (hemoglobin A1c, systolic blood pressure, or LDL cholesterol) that had been above goal at enrollment; secondary outcomes included each individual clinical goal. Chi-square tests and paired t-tests compared dichotomous and continuous measures.

RESULTS 290 of 441 participants (65.8%) participated at both 12 and 24 months. The proportion of patients in the coaching arm of the RCT who achieved the primary outcome dropped only slightly from 47.1% at 12 to 45.9% at 24 months (P = .80). The proportion at goal for hemoglobin A1c dropped from 53.4% to 36.2% (P = .03). All other clinical metrics had small, nonsignificant changes between 12 and 24 months.

CONCLUSIONS Results support the conclusion that most improved clinical outcomes persisted 1 year after the completion of the health coaching intervention.

Ann Fam Med 2016;14:200-207. doi: 10.1370/afm.1924.

INTRODUCTION

Cardiovascular disease and risk factors, including diabetes, hypertension, and hyperlipidemia, are increasing in prevalence in the United States and contribute to growing morbidity and mortality. Underserved patients, including low-income and racial/ethnic minorities, disproportionately suffer from cardiovascular diseases. Given this disparity, accessible and low-cost interventions are needed, especially in the primary care safety net, which provides the bulk of care for the underserved.

Health coaching, provided by a member of a primary care team trained to support patient engagement in chronic disease self-management, is a promising intervention that helps offset the heavy workload placed on primary care providers for chronic disease management. Health coaching has been shown to improve outcomes in cardiovascular risk factors including diabetes and hypertension. Since health coaching applies principles of motivational interviewing and goal-setting to influence behavioral change and chronic disease self-management, it may have longer-lasting benefits than traditional interventions such as medications, which are only effective when taken.

To date, the majority of health coaching research has focused on effects limited to the period of active intervention, with little known about the persistence of a positive effect after health coaching has ended.
The few studies of post-intervention effects of health coaching that demonstrate some maintenance of effect either were not randomized controlled trials,\textsuperscript{13} did not study cardiovascular risk factors,\textsuperscript{14,15} or were not among safety-net populations.\textsuperscript{16} We conducted a pragmatic study to follow up a 1-year randomized controlled trial of a health coaching intervention among a safety-net population to determine whether the significant improvements in control of diabetes, hypertension, and hyperlipidemia were sustained.\textsuperscript{17}

**METHODS**

We conducted a 12-month observational study of patients after their participation in the Health Coaching in Primary Care study, a 1-year, prospective randomized controlled trial (RCT) of health coaching provided by trained medical assistants for patients with poorly controlled diabetes, hypertension, and/or hyperlipidemia.

The study was approved by the University of California, San Francisco Committee on Human Research (approval number 10-02813) and registered with clinicaltrials.gov (NCT01220336). Detailed descriptions of the study methods and findings for the original RCT have already been published.\textsuperscript{17,18}

### Setting and Participants

Participants in the observational study were patients who had participated in the original RCT—patients attending 2 safety-net, adult-medicine primary care clinics in San Francisco, California, serving a predominantly Latino and African-American population. Patients eligible for the RCT included adult (aged 18 to 75 years) English or Spanish speakers who had telephone access and who planned to come to the clinic for the next year. Patients were included if they had diabetes, hypertension, or hyperlipidemia uncontrolled at baseline, defined as having a hemoglobin A\textsubscript{1c} (HbA\textsubscript{1c}) of at least 8.0% in the prior 3 months, a systolic blood pressure (SBP) of at least 140 mmHg at baseline and at a previous visit at least 2 weeks but not more than 1 year before baseline, or a low-density lipoprotein (LDL) of at least 160 mg/dL (if diabetic) within 6 months before enrollment.

**Intervention Period for the Original Randomized Controlled Trial (Baseline to 12 Months)**

Eligible patients were invited to participate in the RCT via letter and follow-up phone call. Those interested in participating provided informed consent and were enrolled and randomized to health coaching or usual care over the next 12 months (Figure 1). Patients randomized to the usual-care arm had access to resources available at their clinic site including primary care, pharmacy, diabetes educators, chronic care nurses, and nutrition counseling. Patients randomized to the intervention arm had access to the services of usual care plus health coaching for 1 year.

Health coaches were 3 diploma-certified Latina medical assistants who were bilingual in English and Spanish. All health coaches received 40 hours of health coach training, the details of which have been published.\textsuperscript{18,19} Health coaches accompanied patients to clinic visits, met with them before encounters with their primary care physician to identify key questions for the visits and review medications, remained in the exam room during the medical visits, reviewed the care plan after visits, and contacted patients by phone at least 100 mg/dL (if diabetic) within 6 months before enrollment.

**Figure 1. CONSORT Diagram of study participants.**

|  | 441 Participants enrolled |
|---|---|
| Random assignment | 224 Participants assigned to health coaching arm |
|  | 217 Participants assigned to usual care arm |
| Clinical outcome measures available for 208 participants at 12 months |
| Clinical outcome measures available for 182 participants at 12 months |
| Limited health coaching offered for patients known to not be at goal for one or more conditions |
|  | 56 Participants received health coaching |
|  | 126 Participants did not receive health coaching |
| Clinical outcome measures available for 157 participants at both 12 and 24 months. |
| Clinical outcome measures available for 48 participants at both 12 and 24 months. |
| Clinical outcome measures available for 85 participants at both 12 and 24 months. |
phone between visits. At the 12-month conclusion of the RCT, patients in the health coaching arm were significantly more likely than those in usual care to have achieved the composite outcome of meeting at least 1 clinical goal for either HbA1c, SBP, or LDL (46.4% vs 34.3%), and were almost twice as likely to reach their goal for HbA1c (48.6% vs 27.6%), as previously reported. This improvement was limited to the larger of the 2 clinic sites, with no significant difference between arms at the smaller clinic site.

Observational Study Period (12 to 24 Months)

Before the start of the RCT, the study team decided with partnering clinics to offer health coaching to the usual-care patients and to support clinic sites in developing the internal capacity to maintain coaching after completion of the 12-month RCT. All patients from the usual-care arm with diabetes, hypertension, or hyperlipidemia out of goal range at 12 months were offered a limited amount of health coaching, resulting in 56 usual-care patients receiving post-RCT coaching. The limited coaching was in the same format and provided by the same health coaches as the original intervention, but for a shorter period (less than 6 months) because support funds were limited. Patients who received this limited coaching participated in an average of 4.0 health coaching interactions for an average total of 444.3 (SD 331.3) minutes. This was significantly less than the mean of 13.5 interactions and 648.9 minutes received by patients in the health coaching arm of the RCT. Usual-care patients who had achieved their clinical goals and patients from the RCT health coaching arm did not receive coaching during the post-RCT period, although clinic staff received training in health coaching during this period.

The Current Study

At 24 months after enrollment in the original RCT, we conducted an observational survey of all participants. The purpose of this 24-month follow-up was not to make a second round of comparisons between the arms of the RCT, as such a comparison would have little meaning given that selected patients from the usual-care arm received non-randomized post-intervention coaching. Rather, the aim of the 24-month follow-up was to describe the natural history of patients from within each arm after the RCT. We compared outcomes at 12 and 24 months within each of 3 groups: participants from the RCT health coaching arm, participants from the usual care arm who received post-RCT coaching, and participants from the usual care arm who never received coaching.

Study staff attempted to contact all patients enrolled in the randomized trial by phone between 23 and 28 months from enrollment, making up to 9 calls if necessary, and arranged to meet those interested in the observational follow-up study. After gaining informed consent, study staff obtained 24-month clinical measures. Participants in the 24-month observational study received $20 in recognition of their time commitment.

Measures

Clinical measures obtained at baseline, 12, and 24 months included HbA1c, blood pressure, lipids, weight, and height. We used the clinical measures closest in time to 12 and 24 months from baseline, respectively. If there was no measure available within a 5-month window between 1 month before to 4 months after the target date, the measure was considered to be missing. Full details of protocols for obtaining each measure have been published previously. The primary clinical outcome at both 12 and 24 months was the proportion of patients achieving control for at least 1 of the conditions uncontrolled at RCT entry, defined as having HbA1c less than 8%, LDL less than 130 mg/dL for patients without diabetes and less than 100 mg/dL for those with diabetes, and SBP less than 140 mm Hg for patients without diabetes and less than 130 for those with diabetes. Secondary clinical outcomes included reaching composite goal for all clinical conditions and for each individual condition the individual participants were eligible for on study entry. Additional outcomes were changes in mean HbA1c, LDL, and SBP.

Statistical Analysis

The proportions of participants reaching composite and condition-specific goals were evaluated using McNemar’s χ² test for differences between 12 and 24 months within study arms and χ² tests for differences between study arms. Paired t-tests were used for continuous outcomes within study arms and 2-sample independent t-tests for continuous outcomes between study arms. Additional subgroup analyses were conducted comparing participants in the usual-care arm who received post-RCT health coaching and those who did not. Chi-square and t-tests were conducted to test for baseline differences between study arms. Logistic regression models examined potential differences between dropouts (participants without clinical outcome data at the 12- or 24-month follow-up) and continuing participants. All statistical analysis was performed using Stata version 13.1 (StataCorp LP).

RESULTS

Of the original 441 participants at RCT entry, 290 (65.8%) provided clinical outcome data at both 12 months and 24 months (157 patients from the health
## Table 1. Baseline Participant Characteristics From Original RCT and Current 24 Month Follow-Up, Overall and by Study Arm

| Demographic Characteristics | All Participants at Baseline (n = 441) | All Participants in 12- and 24-Month Analysis (n = 290) | Usual Care Arm Participants in 12- and 24-Month Analysis (n = 133) | Health Coaching Arm Participants in 12- and 24-Month Analysis (n = 157) |
|-----------------------------|---------------------------------------|--------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------|
| **Clinic site, % (No.)**    |                                       |                                                        |                                                               |                                                               |
| Clinic site A               | 75.3 (332)                            | 76.2 (221)                                             | 77.4 (103)                                                    | 75.2 (118)                                                    |
| Clinic site B               | 24.7 (109)                            | 23.8 (69)                                             | 22.6 (30)                                                    | 24.8 (39)                                                    |
| **Age, mean (SD), y**       | 52.7 (11.1)                           | 53.2 (10.8)                                           | 52.5 (11.5)                                                  | 53.7 (10.2)                                                  |
| **Female sex, % (No.)**     | 55.3 (244)                            | 56.6 (164)                                            | 62.4 (83)                                                    | 51.6 (81)                                                    |
| **Married or in long-term relationship, % (No.)** | 53.1 (234) | 51.97 (150) | 57.1 (76) | 47.1 (74) |
| **Born in United States, % (No.)** | 25.6 (113) | 26.6 (77) | 25.6 (34) | 27.4 (43) |
| **Years in United States, mean (SD)** | 18.2 (11.2) | 18.6 (11.0) | 17.4 (11.6) | 19.6 (10.4) |
| **Primary language, % (No.)** |                                       |                                                        |                                                               |                                                               |
| English                     | 27.7 (122)                            | 28.3 (82)                                             | 27.1 (36)                                                    | 29.3 (46)                                                    |
| Spanish                     | 68.7 (303)                            | 69.0 (200)                                            | 70.7 (94)                                                    | 67.5 (106)                                                   |
| Other                       | 3.6 (16)                              | 2.8 (8)                                               | 2.3 (3)                                                      | 3.2 (5)                                                       |
| **Race/Ethnicity, % (No.)** |                                       |                                                        |                                                               |                                                               |
| Asian/Pacific Islander      | 4.1 (18)                              | 3.5 (10)                                              | 4.5 (6)                                                      | 2.6 (4)                                                       |
| African American            | 19.0 (84)                             | 20.0 (58)                                             | 19.6 (26)                                                    | 20.4 (32)                                                    |
| Latino or Hispanic          | 70.1 (309)                            | 69.7 (202)                                            | 71.4 (95)                                                    | 68.2 (107)                                                   |
| White                       | 2.5 (11)                              | 2.8 (8)                                               | 3.0 (4)                                                      | 2.6 (4)                                                       |
| Other                       | 4.3 (19)                              | 4.1 (12)                                              | 3.0 (4)                                                      | 6.4 (10)                                                      |
| **Working status, % (No.)** |                                       |                                                        |                                                               |                                                               |
| Employed full time          | 18.6 (82)                             | 18.3 (53)                                             | 17.3 (23)                                                    | 19.1 (30)                                                    |
| Employed part time          | 25.6 (113)                            | 27.9 (81)                                             | 29.6 (38)                                                    | 27.4 (43)                                                    |
| Homemaker                   | 13.8 (61)                             | 13.5 (39)                                             | 16.3 (22)                                                    | 10.8 (17)                                                    |
| Unemployed                  | 16.1 (71)                             | 14.5 (42)                                             | 16.3 (22)                                                    | 12.7 (20)                                                    |
| Retired, Disabled, SSI, other | 25.9 (114) | 25.9 (75) | 21.1 (28) | 29.9 (47) |
| **Education, % (No.)**      |                                       |                                                        |                                                               |                                                               |
| <5th grade                  | 22.7 (100)                            | 23.1 (67)                                             | 26.3 (35)                                                    | 20.4 (32)                                                    |
| 6th to 8th grade            | 21.1 (93)                             | 21.0 (61)                                             | 19.6 (26)                                                    | 22.3 (35)                                                    |
| Some high school            | 13.4 (59)                             | 13.1 (38)                                             | 12.0 (16)                                                    | 14.0 (22)                                                    |
| High school graduate or GED | 17.7 (78)                             | 16.9 (49)                                             | 13.5 (18)                                                    | 19.8 (31)                                                    |
| Some college                | 15.6 (69)                             | 15.9 (46)                                             | 19.6 (26)                                                    | 12.7 (20)                                                    |
| College graduate            | 9.5 (42)                              | 10.0 (29)                                             | 9.0 (12)                                                     | 10.8 (17)                                                    |
| **Income, % (No.)**         |                                       |                                                        |                                                               |                                                               |
| <$5,000                     | 34.0 (150)                            | 33.5 (97)                                             | 30.8 (41)                                                    | 35.7 (56)                                                    |
| $5,000-$10,000              | 24.3 (107)                            | 22.8 (66)                                             | 21.8 (29)                                                    | 23.6 (37)                                                    |
| $10,000-$20,000             | 29.5 (130)                            | 33.5 (97)                                             | 33.1 (44)                                                    | 33.8 (53)                                                    |
| >$20,000                    | 12.2 (54)                             | 10.3 (30)                                             | 14.3 (19)                                                    | 7.0 (11)                                                     |
| No. primary care visits in year before study, mean (SD) | 5.4 (3.9) | 5.2 (3.9) | 5.2 (4.2) | 5.3 (3.6) |
| **Baseline Clinical Characteristics** |                                       |                                                        |                                                               |                                                               |
| BMI, mean (SD), kg/m2       | 31.6 (6.6)                            | 31.7 (6.0)                                            | 31.7 (5.7)                                                   | 31.8 (6.2)                                                   |
| HbA1c, mean (SD), %^h        | 9.9 (1.5)                             | 9.8 (1.5)                                             | 10.0 (1.5)                                                   | 9.6 (1.4)                                                    |
| LDL, mean (SD), mg/dL^b      | 146.5 (34.9)                          | 143.1 (32.2)                                          | 143.9 (32.5)                                                | 142.6 (32.3)                                                |
| SBP, mean (SD), mm Hg^b      | 158.9 (15.1)                          | 159.3 (15.4)                                          | 160.4 (16.6)                                                | 158.3 (14.2)                                                |
| Uncontrolled at baseline, % (No.) |                                       |                                                        |                                                               |                                                               |
| For 1 condition             | 72.6 (320)                            | 74.5 (216)                                            | 75.9 (101)                                                  | 73.3 (115)                                                   |
| For 2 conditions            | 23.6 (104)                            | 22.1 (64)                                             | 21.1 (28)                                                    | 22.9 (36)                                                    |
| For 3 conditions            | 3.9 (17)                              | 3.5 (10)                                              | 3.0 (4)                                                     | 3.8 (6)                                                      |
| For HbA1c                   | 35.8 (158)                            | 35.5 (103)                                            | 33.1 (44)                                                    | 37.6 (59)                                                    |
| For SBP                     | 43.5 (192)                            | 44.8 (130)                                            | 46.6 (62)                                                    | 43.3 (68)                                                    |
| For LDL                     | 51.9 (229)                            | 48.6 (141)                                            | 47.4 (63)                                                    | 49.7 (78)                                                    |

HbA1c = hemoglobin A1c; LDL = low-density lipoprotein; SBP = systolic blood pressure; SSI = Supplemental Security Income

^h For participants born outside the United States.

^b Includes only patients eligible for the study on this measure (158 at baseline, and 103 at 24 months for HbA1c; 192 at baseline and 130 at 24 months for SBP; 218 at baseline, and 141 at 24 months for LDL).

Note: We found no significant differences between health coaching and usual care groups at 24 months.
coaching arm and 133 from the usual-care arm) (Figure 1). There were no significant baseline differences in patient characteristics by study arm (Table 1). In line with the previously reported 12 month RCT, there was a significantly higher dropout in the usual-care arm than the intervention arm (55.6% vs 44.4%, P = .05).

**RCT Health Coaching Arm**

Outcome measures for patients from the health coaching arm of the RCT showed little change between 12 and 24 months (Table 2, Figure 2). Effectively the same proportion of patients met the primary composite outcome of achieving at least 1 clinical goal at 12 months (47.1%) as at 24 months (45.9%) (P = .80). Similarly, almost the same proportion achieved the secondary outcome of meeting all clinical goals for which they were eligible on study entry at 12 months (35.7%) and 24 months (33.8%) (P = .66). A similar pattern was seen for SBP and LDL. The proportion achieving goal HbA1c (<8%) declined significantly between 12 and 24 months from 53.4% to 36.2% (P = .03).

Of the 74 patients in the health coaching arm of the RCT who achieved the primary outcome of at least 1 clinical goal at 12 months, 43 (58.1%) maintained the outcome at 24 months. Of the 83 patients who were not at goal at 12 months, an additional 29 (34.9%) achieved goal at 24 months.

**Usual-Care Arm: Coached Post-RCT and Never Coached**

Approximately one-third of the patients from the usual-care arm (48/133, 36.1%) received health coaching in the post-RCT period between 12 and 24 months. Comparison of usual-care patients who received limited post-RCT coaching with those who did not revealed notable differences. For patients in the usual care arm who received post-RCT coaching, the proportion achieving the primary outcome of at least 1 clinical goal increased from 10.4% at 12 months to 33.3% at 24 months (Table 3). For the usual-care patients who never received coaching, the proportion was essentially unchanged, from 45.9% at 12 months to 48.2% at 24 months, indicating that most of the improvement seen in the usual-care arm occurred among the patients who received coaching. Similarly, for most secondary outcomes, there were improvements in usual-care patients who received post-RCT coaching and minimal change in usual-care patients who never received coaching between 12 and 24 months.

**DISCUSSION**

This observational survey 1 year after a 12-month RCT provides a rare chance to follow patients after a health coaching intervention in an ethnic minority, safety-net population. The primary intent of the current study was to learn whether the positive effects of health coaching persisted after coaching was stopped. While our initial study found that a 12-month health coaching intervention significantly improved achievement of clinical goals, we now know that up to 1 year after health coaching, patients in the health coaching intervention arm experienced only minimal declines in clinical goals, with the exception of HbA1c, implying overall maintenance of health coaching effects. Very few studies have this length of follow-up; in our review of the literature we found only 2 RCTs of health coaching that had greater than 6 months follow-up time. One study was a single-blind RCT of a cardiovascular secondary prevention program with telephone coaching for 3 months. Follow-up 4 years after the intervention showed improved cardiovascular risk factors. Another cluster-randomized trial of 1-year peer telephone coaching for parents of children with asthma showed reduced ED visits in the intervention arm compared with usual care at 24 months. The finding in our study showing that most of the improvements seen at 12 months in the RCT health-coaching arm were maintained at 24 months is encouraging. The regression in achievement of goal HbA1c at 24 months in the health coaching arm suggests that maintaining

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**Table 2. Changes in Outcomes for Health Coaching Arm at 12 and 24 Months**

| Outcome                      | 12 months | 24 months | Difference, 12-24 months | P value |
|------------------------------|-----------|-----------|--------------------------|---------|
| Composite 1, Patients meeting at least 1 goal (n = 157), % (No.) | 47.1 (74) | 45.9 (72) | -1.2                     | .80     |
| Composite 2, Patients meeting all goals (n = 157), % (No.) | 35.7 (56) | 33 (53)   | -1.9                     | .66     |
| HbA1c at goal (n = 58), % (No.) | 53.4 (31) | 36.2 (21) | -17.2                    | .03     |
| LDL at goal (n = 70), % (No.) | 42.9 (30) | 47.1 (33) | 4.3                      | .58     |
| SBP at goal (n = 68), % (No.) | 25.0 (17) | 32.4 (22) | 7.4                      | .20     |
| HbA1c, (mean (SD), %)       | 8.3 (1.8) | 8.9 (2.1) | 0.6                      | .02     |
| LDL, (mean (SD), mg/dL)     | 111.6 (35.9) | 115.2 (45.7) | 3.6                     | .51     |
| SBP, (mean (SD), mm Hg)     | 148.4 (16.0) | 145.6 (16.1) | -2.8                    | .16     |

HbA1c = hemoglobin A1c; LDL = low-density lipoprotein; SBP = systolic blood pressure.

Note: The proportions of participants reaching composite and condition-specific goals were evaluated using McNemar’s χ² test for (paired) dichotomous outcomes and paired t-tests for continuous outcomes.
Figure 2. Outcome measures at baseline, 12, and 24 months for patients in the health coaching arm of the 12-month randomized controlled trial.

A. Percentage of Patients Achieving Clinical Goal for at Least One Eligible Condition

B. Percentage of Patients Achieving Clinical Goal for All Eligible Conditions

C. Percentage of Patients Achieving Clinical Goal for HbA1c

D. Average HbA1c for Eligible Patients

E. Percentage of Patients Achieving Clinical Goal for LDL

F. Average LDL for Eligible Patients

G. Percentage of Patients Achieving Clinical Goal for SBP

H. Average SBP for Eligible Patients

HbA1c = hemoglobin A1c; LDL = low-density lipoprotein; SBP = systolic blood pressure
The patients in the usual care arm who received post-RCT coaching between 12 and 24 months showed improvement in all outcomes. Patients from the usual-care arm of the original RCT who reached goal at 12 months, and who therefore did not receive post-RCT coaching, experienced only small changes between 12 and 24 months. While the improvement among usual-care patients receiving post-RCT coaching is intriguing, this subgroup received coaching in a non-randomized fashion and on average were under poorest control, meaning they likely had the most to gain from some amount of coaching and were more likely to experience improvement due to regression to the mean. Given the observational nature of this follow-up and purposeful assignment of coaching based on clinical parameters, it is not feasible to perform multivariate comparison between the usual-care subgroups; therefore, interpretations of the role of limited health coaching are speculative, with multiple implications possible.

Clinic-level changes in care may also explain some of the maintenance of gains in patients who received coaching during the RCT and improvements in the usual-care group, including those who never received coaching. There may have been overall improvements in care due to quality improvement initiatives, training received at the end of the study, or a “spillover effect” where providers exposed to the intervention incorporated health coaching principles into their care for usual-care patients.

Limitations of this study include the fact that this follow-up is an observational study, making our interpretations speculative. Not surprisingly in a 2-year follow-up period among a safety-net population, there was considerable attrition (34.2%) with higher dropout in the usual-care arm. Comparison of usual-care patients who received post-RCT health coaching with those who did not was limited by small sample sizes in the subgroups.

This observational study following a randomized controlled trial provides an important look at what happens to a safety-net population that received health coaching for cardiovascular risk factors. The original RCT showed that health coaching is an effective intervention in low-resource settings. The current study shows that most clinical effects are largely maintained up to a year after receiving coaching. Health coaching by medical assistants may provide a cost-effective way to provide self-management support with effects that are largely sustainable over time.

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Keywords: primary care; patient-centered care; chronic care; patient self-care support; health promotion; disease prevention; health behavior change; special population; underserved patients; minority health; practice-based research

Submitted June 26, 2015; submitted, revised, December 2, 2015; accepted December 15, 2015.
Funding support: This study was supported by a grant from the Gordon and Betty Moore Foundation. Dr Sharma was supported by National Research Service Award T32HP19025.

Prior presentations: Poster presented at University of California Family Medicine Department of Family Research Annual Rodnick Colloquium; May 28-2015; San Francisco, California; and North American Primary Care Research Group; October 24-28, 2015; Cancun, Mexico.

Acknowledgments: The authors gratefully acknowledge the work of health coaches Christina Araujo, Adriana Najmabadi, and Dalia Canizalez; study research assistants, Denise DeVore, Marissa Pimental, and Camille Prado; as well as the support of medical directors Dr Elsa Tsutaoka and Dr Ricardo Alvarez and the patients and staff at the participating clinics.

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What Happens After Health Coaching? Observational Study 1 Year Following a Randomized Controlled Trial
Sharma AE, et al.

Author Queries and Notes
Robert L. Edsall, manuscript editor

The following queries and comments are keyed to the attached proof by marginal numbers. Please refer to the proof for the context of each query. You will find the relevant passages highlighted in green.

1. Please check that the authors’ names (including degrees, middle initials where desired, etc.) and affiliations are given accurately, as is the corresponding author’s contact information.

2. From the abstract, I get the impression that you are talking about the follow-up study as separate from the Health Coaching in Primary Care study, but here you give the clinicaltrials.gov number for the original RCT as though that covers this study as well. I have edited on the assumption that these are two separate (but obviously related) studies. Does the 24-month observational study have separate registration and separate approval from the Committee on Human Research, or was it deemed not to need further approval?

3. Am I right in understanding that the difference in amount of health coaching is demonstrated to be statistically significant? Or is the term significantly used more loosely here?

4. Did my edit here change your meaning?

5. Is my edit here acceptable? The original mentioned the number of participants born outside the US at baseline (328) and the total number participating in the 24-month analysis (213), but it didn’t break the latter number down by study arm, potentially leaving the impression that 213 was the base for the percentages in all 3 columns that reference the 24-month analysis. I thought that eliminating numbers would solve the problem without complicating matters.

6. Is this data shown in any of the tables? And could you indicate where in the text references to the supplemental tables would be pertinent? If appropriate, you can insert a separate reference to each of the supplemental tables; we will turn them into links.

7. If I’m reading Figure 1 correctly, 56 got health coaching, and 48 of those had outcome data available at 24 months. Should this be 56/133, 42.1%?

8. Is my edit here correct and acceptable?

9. Would it be appropriate to add a disclaimer to the effect that the funders did not participate in the design, conduct or analysis of the study, etc.?
10. The *Annals of Family Medicine* follows International Committee of Medical Journal Editors practice in requiring that authors obtain written permission from any individuals listed in the Acknowledgments section and certify in writing to the journal that such permission has been obtained. Do you have permission from all the individuals named here?