Attacking Black-box Recommendations via Copying Cross-domain User Profiles

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ABSTRACT
Recently, recommender systems that aim to suggest personalized lists of items for users to interact with online have drawn a lot of attention. In fact, many of these state-of-the-art techniques have been deep learning based. Recent studies have shown that these deep learning models (in particular for recommendation systems) are vulnerable to attacks, such as data poisoning, which generates users to promote a selected set of items. However, more recently, defense strategies have been developed to detect these generated users with fake profiles. Thus, advanced injection attacks of creating more ‘realistic’ user profiles to promote a set of items is still a key challenge in the domain of deep learning based recommender systems. In this work, we present our framework CopyAttack, which is a reinforcement learning based black-box attack method that harnesses real users from a source domain by copying their profiles into the target domain with the goal of promoting a subset of items. CopyAttack is constructed to both efficiently and effectively learn policy gradient networks that first select, and then further refine/craft, user profiles from the source domain to ultimately copy into the target domain. CopyAttack’s goal is to maximize the hit ratio of the targeted items in the Top-k recommendation list of the users in the target domain. We have conducted experiments on two real-world datasets and have empirically verified the effectiveness of our proposed framework and furthermore performed a thorough model analysis.

KEYWORDS
Recommender Systems; Cross-Domain; Data Poisoning Attacks, Black-box Attacks

1 INTRODUCTION
Recommender systems aim to suggest a personalized list of items that users are likely to interact with (e.g., click or purchase) in online worlds, especially in many user-oriented online services such as E-commerce (e.g., Amazon and Taobao), and Social Media sites (e.g., Facebook and Twitter). Recent years have witnessed increasing efforts in adopting deep learning techniques such as RNNs and GNNs for recommendations [19]. These deep learning based recommender systems have achieved the state-of-the-art performance. However, it is well known that deep neural networks (DNNs) are highly vulnerable to adversarial attacks [7, 10, 29] where adversaries tend to manipulate the data for degrading the prediction performance. Recent studies have demonstrated that the DNNs based recommender systems are also vulnerable to adversarial attacks [6, 23] where adversaries intend to manipulate users’ decisions for their desires. One of the most popular ways to attack recommender systems is data poisoning attacks (also called as shilling attacks) [5, 6, 9, 16, 23]. In these attacks, adversaries generate users in a recommender system with well-designed profiles to promote a carefully chosen subset of items [6, 15, 16]. However, recent defense studies [2, 5, 22, 26] have demonstrated that these fake profile users are easy to be detected since they present very different patterns from real profiles. Thus, how to inject users with profiles similar to real ones is still a key challenge to attack the DNNs based recommender systems.

Some real-world recommendation platforms have similar functionalities and as a consequence, they have a lot of information in common. For example, movie recommendation platforms IMDb and Netflix share a lot of movies and e-commerce sites Amazon and eBay have millions of products in common. Moreover, users from these platforms with similar functionalities also share similar behavior patterns/preferences. In fact, these observations have encouraged a
We introduce a novel strategy to obtain real user profiles by copying cross-domain user profiles to attack the target recommender systems;

- We propose a novel framework (CopyAttack) to attack recommendations under the black-box setting via reinforcement learning, which can effectively and efficiently select cross-domain user profiles to perform effective attacks; and

- We conduct comprehensive experiments on two real-world datasets to demonstrate the effectiveness of the proposed attacking framework.

The remainder of this paper is organized as follows. In Section 3 we introduce the problem definition. Thereafter we introduce the proposed framework in Section 4. In Section 5, we conduct experiments on two real-world datasets to illustrate the effectiveness of the proposed method. In Section 2, we review related work. Finally, we conclude our work with future directions in Section 6.

2 RELATED WORK

Recommender systems aim to recommend potential items to specific users. Attacking recommender systems can influence users’ beliefs and decisions with malicious purposes [5, 6, 15]. Some methods are proposed to study this directions. More specifically, [16] apply Projected Gradient Method and Stochastic Gradient Langevin Dynamics (SGLD) [20] to optimize data poisoning attack model with full knowledge of factorization-based collaborative filtering. [6] introduces two steps adversarial framework for recommendations, in which they first generate fake users through Generative Adversarial Networks (GAN), and then apply Projected Gradient Method for further crafting fake user profiles with a suitable adversarial intent. [25] proposed hybrid attacks, which elaborate fake user profiles via fusing ratings information and social relationships for social recommendations. However, many of these data position methods fundamentally rely on the white-box model, in which the attacker requires the adversary to have full knowledge of the target model and dataset [16]. That is, they crucially require direct access to the target model, as well as the dataset in recommender systems. For recommender systems as real-world application scenarios, expecting these kinds of complete access is not realistic. Therefore, it is desired to study black-box attacks in recommender system, where the attackers do not have full knowledge of the target model. Therefore, we propose a novel framework to attack under black-box setting to fill this gap.

3 PROBLEM STATEMENT

Let a target recommender system $A$ be defined as having a set of users $\mathcal{U}^A = \{u^A_1, u^A_2, ..., u^A_n\}$ and a set of items $\mathcal{I}^A = \{i_1, i_2, ..., i_m\}$, where $n^A$ is the number of users and $m^A$ is the number of items in $A$. In addition, user-item interactions are represented as the matrix $Y^A \in \mathbb{R}^{n^A \times m^A}$, where an interaction $y_{ij}$ indicates that user $u^A_i$ interacted with item $i_j$ (e.g., clicked/bought), and 0 otherwise. Furthermore, we define the set of items a user $u^A_i$ interacts with in $\mathcal{I}^A$ (i.e., their user profile) as:

$$p^A_{u^A_i} = \{i_1 \rightarrow ... \rightarrow i_j \rightarrow ... \rightarrow i_l\}$$

where $\rightarrow$ denotes the sequential order of the $l$ items $u^A_i$ has

\[\text{Figure 1: Two domains share some movies. The profile of user } u^B_n \text{ in the source domain } B \text{ is copied into the target domain } A \text{ for attacking the target item } v_j.\]
interacted with (and the length $l$ can vary between users). We then denote the set of all user profiles in the target domain $A$ as $\mathcal{P}_A^A = \left\{ \mathcal{P}^A_{u_0}, ..., \mathcal{P}^A_{u_k} \right\}$.

We define the source recommender system $B$ similarly, having the set of users $\mathcal{U}^B$, set of items $\mathcal{Y}^B$, interaction matrix $\mathcal{Y}^B \in \mathbb{R}^{n \times m^B}$, and set of user profiles $\mathcal{P}^B$. Note that the source domain $B$ is selected such that there are overlapping items between the target domain $A$ and source domain $B$. In other words, there exists a set of items $\mathcal{Y} = \mathcal{Y}^A \cap \mathcal{Y}^B$, where $|\mathcal{Y}| \neq \emptyset$ and the overlap (i.e., size of $\mathcal{Y}$) is assumed to be sufficiently large. Thus, we then define an item profile $\mathcal{P}^A_{v_j}$ for $v_j \in \mathcal{V}$, which is the set of users from $A$ who have interacted (e.g., purchased/clicked) with $v_j$ in $\mathcal{Y}$. As follows:

$$\mathcal{P}^A_{v_j} = \{ u_0^A \rightarrow \rightarrow u_k^A \rightarrow \rightarrow u_0^A \}$$

where $o$ is the number of user’s in the items profile (that can differ from item to item). Let $\mathcal{P}^A_{\mathcal{Y}} = \{ \mathcal{P}^A_{v_1}, ..., \mathcal{P}^A_{v_k} \}$ denote the set of item profiles in target domain $A$.

Now, given the notations of the target and source recommender systems $A$ and $B$, respectively, we formally define the goal of the target recommender system $A$. Overall, the objective of $A$ (which we denote here as $\text{Rec}(\cdot, \cdot)$) is to predict whether user $u_i^A$ likes (i.e., will interact with) an item $v_j$ as $y_{ij}^A = \text{Rec}(u_i^A, v_j)$. Thus, without loss of generality, the target recommender system task is to predict a list of Top-$k$ ranked potential items for each user. More formally, this recommendation is as follows:

$$\mathcal{Y}^{A}_{i, > k} = \{ v_1, v_2, ..., v_k \} = \text{Rec}(P_{A, i}^A, \mathcal{P}^A_{\mathcal{Y}})$$

where $\mathcal{Y}^{A}_{i, > k} = \{ o_1, o_2, ..., o_k \}$ denotes the Top-$k$ candidate items for user $u_i^A$. For completeness, we note that these candidate items in $\mathcal{Y}^{A}_{i, > k}$ are ranked by $\text{Rec}(\cdot, \cdot)$, where user $u_i^A$ is more likely to click/purchase item $v_{ij}$ than $v_{ij+1}$.

Finally, we define the problem of a black-box injection attack to promote a target item $v_i \in \mathcal{V}$ by copying a set of users $\mathcal{U}^{B\rightarrow A} = \left\{ \mathcal{U}^B_{o_1}, ..., \mathcal{U}^B_{o_l} \right\}$ from the source domain to the target domain, where $\Delta$ is the budget given to the attacker (in terms of the number of profiles to copy). Note that these results in the target domain having the set of polluted users $\mathcal{U}^A = \mathcal{U}^A \cup \mathcal{U}^{B\rightarrow A}$ and thus also polluting the interaction matrix $\mathcal{Y}^A$. More precisely, the pollution of $\mathcal{Y}^A$ is due to the fact that introducing the copied users brings their interactions with the set of items $\mathcal{Y}$ and hence disrupts the relations between users and items. Furthermore, to be more specific, we define the promotion of a target item $v_o$ as having this item appear in the Top-$k$ recommendation list for users in $\mathcal{U}^A$ that previously (before injecting the copied users $\mathcal{U}^{B\rightarrow A}$ and their associated interactions) did not have $v_0$ in their Top-$k$ recommendation list.

4 THE PROPOSED FRAMEWORK

In this section, we will first give an overview of the proposed framework, then provide details for each of the frameworks components, and finally discuss how to learn the model parameters.

4.1 An Overview of the Proposed Framework

To perform attacking in recommender systems in the black-box setting, traditional gradient-based methods [6, 16] are not applicable. Thus, we propose a reinforcement learning (RL) based attack method, CopyAttack, to learn the strategy of copying cross-domain user profiles. This is because reinforcement learning provides a natural way to interact with a black-box recommender system. The architecture of CopyAttack is shown in Figure 2, which consists of three major components: user profile selection, user profile crafting, and injection attack and queries.

The first component is to perform user profile selection for specific target item attack, which is proposed to select user profiles from $\mathcal{P}^B$ (i.e., user profiles from the source domain $B$). This can be seen in the left part of Figure 2. However, modeling this process of selection with reinforcement learning technique is rather challenging under limited resources (i.e., number of queries (or interactions) allowed to the target recommender system), since a huge number of user profiles (discrete action space) in the source domain $B$ might lead to inefficiency and ineffectiveness at the same time. Moreover, not all the user profiles are useful to help attack the specific target item in the target recommender system. To address these challenges, we propose to adopt hierarchical-structure policy gradient [1, 4, 18, 21] with masking mechanism to efficiently learn the strategy of effectively selecting cross-domain user profiles, so as to maximize long-run rewards.

Next, once having selected a user profile from the first component, the second component is used for profile crafting. Here profile crafting aims to further modify the user profile by considering the reduction of attack cost and can be seen in the center part of Figure 2. We note that users can have user profiles consisting of varying lengths (i.e., number of items they have interacted with). Thus, it could be the case that not all the interactions that the user has given towards items in their user profile are helpful. Furthermore, too long of a user profile might include some noise as well as increase the attack cost (i.e., number of interactions the copied user would need to perform in the target domain). Hence, we introduce a second step policy gradient network to craft the the user profiles by considering this attacking cost issue. More specifically, this second step policy gradient network will decide what percentage of the user profile is kept around the target item $v_o$.

Lastly, the third component’s first objective is to attack the target recommender system by copying the crafted cross-domain user profiles (i.e., those coming from the source domain). After having copied the crafted cross-domain user profile, queries on the target recommender system are performed to obtain some feedback in the form of Top-$k$ recommendations. This feedback is then used to form a reward for optimizing the whole framework (i.e., updating the policy gradient networks of the first and second components). This component can be seen in the right part of Figure 2.

Next, we will discuss an overview of the attacking environment of our black-box reinforcement learning based attacking method.

4.2 Attacking Environment Overview

The attacking black-box framework can be modeled as Markov Decision Process (MDP) [11]. The definition of the MDP contains the state space $S$, action set $A$, transition probability $P$, reward $R$, and discount factor $\gamma$ (i.e., $(S, A, P, R, \gamma)$) that are defined as follows:

State $S$. A state $s_t$ consists of all the intermediate injected user profiles at $t$. 
Action \( A \). The action has two components and is defined as \( A = \{ a_t = (a_t^B, a_t^A) \} \). More specifically, the attacker is allowed to first select a user \( a_t^B \) from the cross-domain (i.e., source domain) system \( B \) at state \( t \). Then, the attacker can modify the original profile \( p_{u_t^B}^B \) of \( a_t^B \) to craft a profile of perhaps shorter length resulting in \( a_t' \). Note that this crafted user profile would be the one ultimately injected into the target recommender system.

Transition probability \( P \). Transition probability \( p(s_{t+1}|s_t, a_t) \) defines the probability of state transition from the current \( s_t \) to the next state \( s_{t+1} \) when the attacker takes action \( a_t \).

Reward \( R \). The goal of the attacker is to attack a target item \( v_s \) in the target recommender system \( \text{Rec}(-, -) \) with their desires (such as promotion/demotion of that target item). In this work, we focus on the promotion attack, where the attacker seeks to have the target items recommended to as many users as possible. A natural way to define the reward for the RL based method is on the basis of ranking evaluation measures. We note that this type of reward function based on ranking evaluation is quite general and could be used for either a promotion or demotion attack. Thus, for the reward function based on ranking, we assign a positive reward for action \( a_t \) when the target item \( v_s \) belongs to the Top-K recommended list for users \( u_{t+1}^A \in \mathcal{U}_t \). More specifically, the set of users \( \mathcal{U}_t^A \) is a set of pretend users that the attacker had already established in the target domain before the injection attacks (as seen in Figure 2). We note that these pretend users solely exist in the target recommender system so that the attacker can use them as a proxy for determining how effective their copied user profiles are at promoting the target items to all users in \( \mathcal{U}_t^A \). We use the Hit Ratio (HR@K) as the ranking evaluation in our reward function \( r(s_t, a_t) \) for a given state \( s_t \) and action \( a_t \), which we define as follows:

$$ r(s_t, a_t) = \frac{1}{|\mathcal{U}_t^A|} \sum_{i=1}^{|\mathcal{U}_t^A|} HR(u_{t+1}^A, v_s, k) $$

where \( HR(u_{t+1}^A, v_s, k) \) returns the hit ratio for a targeted item \( v_s \) in the Top-k listing of the attackers pretend user \( u_{t+1}^A \) (i.e., whether \( v_s \) is in the set \( u_{t+1}^A \) or not) and the reward is averaged over the hit ratio of all the pretend users in \( \mathcal{U}_t^A \).

Terminal. The attacking process will stop when the number of actions reaches the budget \( \Delta \). In addition, in the case when fewer user profiles are enough to successfully satisfies the promotion task, the process stops.

4.3 User Profile Selection via Hierarchical-structure Policy Gradient

User profile selection aims to learn the strategy of selecting cross-domain user profiles. More specifically, it seeks to discover the set of users \( \mathcal{U}^B \supset \mathcal{U}^A \) that we can then inject their user profiles
4.3 Hierarchical Clustering Tree over Cross-domain User Profiles.

In the hierarchical clustering tree, each leaf node is represented as a cross-domain user profile, while each non-leaf node is a policy network. However, the question remains how to construct the clustering tree. Hence, we propose to employ a top-down divisive approach that will repeatedly divide each cluster into small sub-clusters where leaf nodes under the same non-leaf node in the clustering tree should be more similar to each other than leaf nodes coming from another non-leaf node. We note that this process starts with the entire set of nodes at the root of the clustering tree.

When constructing our hierarchical clustering tree, we further add the constraint that it should be balanced to ensure the proper speedup (as an unbalanced clustering tree in the worst case could result in a linked list of policy networks on the order of the number of users). Hence, we use K-mean clustering method [17] and further modify it such that it forms clusters of equal size (off by at most a single user in size). To achieve this, at each non-leaf node when constructing the tree (top down), we first apply the traditional K-mean clustering on that current set of users to obtain the set of centroids. Note that the number of clusters is set to as the same number of child nodes in the hierarchical clustering tree. Hence, we propose to employ a top-down divisive approach that will repeatedly divide each cluster into small sub-clusters until reaching a leaf node (i.e., a user profile), which can form the path of length $d$ from the root to the leaf node as follows:

$$a^u_t = \{a^u_{t,1}, a^u_{t,2}, ..., a^u_{t,d}\}$$

This selection process can be decomposed to multiple steps according to selected path $a^u_t$ as follows:

$$p^u(a^u_t | s^u_t) = \prod_{d=1}^{d} p^u(a^u_{t,d} | s^u_{t-1})$$

We represent the state $s^u_t$ with the target item $v_t$ and previous selected users $\mathcal{U}^B_t \rightarrow A = \{u^B_1, ..., u^B_t\}$. We combine them together with a Multi-Layer Perceptron (MLP). To decide which path we will move to, by estimating the probability distribution over the children at node $t$ (i.e., the policy network parameterized by $\theta_t$), as follows:

$$x_{\theta_t} = RNN(\mathcal{U}^B_t \rightarrow A),$$

$$p^u_t(\cdot | s^u_t) = \text{softmax}(\text{MLP}(q^u_{\theta_t} \oplus x_{\theta_t}) | \theta_t^u)$$

and the number of non-leaf nodes of the tree is $I = \frac{c^{d-1}}{c+1}$. In Section 5, we perform an analysis of our proposed framework CopyAttack where we vary this balance between $c$ and $d$.
where $q^B_i \in \mathbb{R}^e$ is the pre-train item representation via Matrix Factorization (MF) coming from the source domain $B$. We model the selected users $U^B_{t} \rightarrow \lambda$ at state $s_t$ with an RNN model and denote its representation as $x_o$. Here we use $\oplus$ to denote the concatenation operation. Also, here we seed the process by selecting action $a^B_0$ (i.e., the first user to inject in the target recommender system) at random, since at that time $U^B_{t} \rightarrow \lambda$ is empty and would not provide any insights from the RNN. We leave it as future work to investigate other methods of seeding this process, although a random action is commonly performed in practice.

An illustration example of the process of selecting cross-domain user profiles is shown in the left part in Figure 2. We have 8 user profiles, and build a balanced hierarchical clustering tree with depth 3 over user profiles in the source domain $B$. For a given state $s_t$, the status point is initially located at the root $(node_1)$, and moves to one of its child nodes to $(node_2)$ according to the probability distribution given by the policy network $PN-1$ corresponding to the root $(node_1)$. The process of selecting can stop when the state point arrives at a leaf node in the tree; in this case, user $u^B_2$’s profile. Note that at the state point $nodes$, the path from $nodes$ to leaf node $u^B_2$ is masked since the profile of source domain user $u^B_2$ does not include the currently attacking target item. The example path for this selection is $a'_t = \{node_1, node_2, nodes, u^B_2\}$, as the path with green color in the figure.

Although we now have an efficient mechanism for selecting the set of source domain users that the attacker will copy into the target domain, we again note that there could be some problems with directly copying these nodes. It could be the case that not all items in a user’s profile are useful in the promotion attack and could just inject noise and/or increase the attack cost. Hence, next we will introduce another policy gradient network that will learn how to craft user profiles by reducing the number of items in the user’s profile (i.e., the items they have interacted with).

### 4.4 User Profile Crafting

Not all the interactions towards items in cross-domain user profiles are helpful. Directly injecting the raw user profiles into the target recommender system may lead to increase the attacking budgets and include some noise. To address this challenge, we propose a clipping operation to craft the raw user profiles via policy network, as shown in the middle of Figure 2.

More specifically, we first discrete the length into 10 different levels as follows,

$$W = \{10\%, 20\%, 30\%, 40\%, 50\%, 60\%, 70\%, 80\%, 90\%, 100\%\}$$

Then, a policy network is introduced to choose the action $a'_t = w$ from the set $W$ to decide the length we keep (i.e., number of interactions for that selected user profile). As the raw selected user profile includes the target item $v_\*$, the raw user profile is clipped around the target item with the window size $w$. As such, we can consider the forward and backward related items. For example, the selected raw profile of user $u^B_2$ with 10 items is as follows,

$$P^B_{u_2} = \{v_1 \rightarrow v_2 \rightarrow v_3 \rightarrow v_4 \rightarrow v_5 \rightarrow v_6 \rightarrow v_7 \rightarrow v_8 \rightarrow v_9 \rightarrow v_{10}\}$$

If the policy network takes the action $a'_t = 50\%$, the new user profile through the clipping operation can keep around $50\%$ raw user profile as follows:

$$\hat{P}^B_{u_2} = \{v_3 \rightarrow v_4 \rightarrow v_5 \rightarrow v_6 \rightarrow v_7\}$$

The state $s'_t$ for model clipping operation can be decided by the selected user $u_t$ and target item $v_\*$. We estimate the probability of choosing action $a'_t$ over the set $W$ with the state $s'_t$, as follows,

$$p_i^t(|s'_t) = \text{softmax}(\text{MLP}([P^B_{u_t} \oplus q^B_{v_\*}]|\theta|^1))$$

where $P^B_{u_t} \in \mathbb{R}^e$ and $q^B_{v_\*} \in \mathbb{R}^e$ are the pre-trained user and item representations via MF in source domain, respectively. Also, we note that when considering how to craft the user profiles there are perhaps a few options that could be taken on how to utilize $a'_t$ for reducing the user profile size. For example, intuitively randomly selecting a subset to keep would not make sense due to the fact it would lose the temporal relations of items that were interacted by the given user around the same time as the target item. Furthermore, if we were to select perhaps based on the most similar nodes to the target node from the user’s profile, then this might result in a less realistic user profile that could potentially more easily be detected. Hence, our selection of clipping the user profile with a window size $w$ around the target item indeed appears to be the logical mechanism for clipping.

### 4.5 Injection Attack and Queries

To perform attacking in the black-box setting, we only have query access to the target model and can get query feedback consisting of Top-$k$ recommended items for specific users. Hence, in CopyAttack’s last stage we actually inject the selected user profiles that we have crafted from the source domain to the target domain. Then, once injected, the attacker can utilize their set of pretend users $U^A_{k}$ they have already established in the target domain to gauge the effectiveness of the injected user profiles and define a corresponding reward. More specifically, here we use the reward function defined in Eq. (1) where the effectiveness is defined based on the hit ratio (HR@K) of the target item $v_\*$, aggregated over the set of pretend users’ (i.e., those in the set $U^A_{k}$) Top-$k$ recommendations. We note that these Top-$k$ recommendations are the result/feedback upon performing queries of target system $A$. Once obtaining the reward it is then used to update the policy networks for both the profile selection and profile crafting CopyAttack components.

## 5 EXPERIMENT

In this section, we conduct experiments to verify the effectiveness of our model. We first introduce the experimental settings, then discuss the results (i.e., performance comparison) of various baselines, and finally study the impact of different components in our model.

### 5.1 Experimental Settings

#### 5.1.1 Datasets

We have used two cross-domain real-world datasets in our experiments to validate the performance of CopyAttack.

**MovieLen10M** & **Flixster** (ML10M-FX). Both datasets are popular online platforms for movie recommendation services, in which they have millions of movies. Users in these two platforms can watch them and give their personal comments (e.g., rating).

1. https://grouplens.org/datasets/movielens/10m/
2. https://sites.google.com/view/mohsenjamali/home
Here, we take Movielens10M (ML10M) dataset as the target domain, which is utilized to be attacked. Flixster (FX) dataset is treated as the source domain to be used to copy some user profiles to attack the Movielens10M (ML10M) domain. In these two datasets, they have a lot of items in common, where overlapping items can be aligned by the movie names. We only keep the interactions that have a rating score of 5. After filtering, this cross-domain dataset (ML10M-FX) has 5,815 overlapping items.

MovieLens20M\(^3\) & Netflix\(^4\) (ML20M-NF). These two datasets are also online platforms for movie recommendation services. We take Movielens20M (ML20M) dataset as the target domain and Netflix (NF) is the source domain. We identify movies with the same name and the published year. We then perform filtering operations similar to the ML10M-FX dataset. In this cross-domain dataset we have 5,193 overlapping items.

The statistics of these datasets are presented in Table 1. Note that we only keep the overlapping items in the source domain.

### 5.1.2 Evaluation Metrics.
In order to evaluate the quality of the recommender systems, we use two popular accuracy metrics for Top-K recommendation [13]: Hit Rate (HR@K) and Normalized Discounted Cumulative Gain (NDCG@K). We set $K$ as 20, 10, and 5. Higher values of the HR@K and NDCG@K indicate a better predictive performance. As the ranking task is too time-consuming to rank all the items for all the users, we randomly sample 100 items that the user did not interact with and then rank the test item among them.

### 5.1.3 Attacking Environment and Parameter Settings.
Graph Neural Networks (GNNs) based techniques are the state-of-the-art models for recommender systems [19]. The popular GNNs model in recommendations, PinSage, for item recommendations [24], which aggregates the local neighbors (users/items) in an inductive way, has been applied in industry [12, 24]. Therefore, we adopt this model as our target model, where user and item representation is trained with Matrix Factorization (MF) and deep learning methods as follows:

#### 5.1.4 Baselines.
Most of existing attacking methods in recommender systems are under white-box setting, where they assume the attack can have full knowledge of the target model (e.g., model structure, parameters) and access the datasets. There is not existing black-box attack for recommender systems. We build some baselines to evaluate the performance of attacking as follows:

**RandomAttack:** This baseline is proposed to randomly sample cross-domain user profiles to attacking the target recommender systems. **TargetAttack40:** Rather than randomly sampling user profiles from source domain, this baseline is to sample the user profile from the source domain with the target item which is going to be attacked. Moreover, we apply the user profile crafting operations as our proposed model to reserve 40% of user profiles. **TargetAttack70:** This baseline is similar with TargetAttack40, while setting the length of user profile as 70%. **TargetAttack100:** This method is used to directly random sample user profiles including target items from source domain, without further crafting the selected user profile as TargetAttack40 and TargetAttack70.

In addition, we also build some baselines based on our proposed methods as follows:

**PolicyNetwork:** This method directly uses the policy gradient on the action space, without considering the hierarchical clustering tree. **CopyAttack-Masking:** This method is used to evaluate the effectiveness of masking mechanism in our proposed framework. In other words, the attack can select any user profile in the source domain. Note that the user profile crafting operation in this baseline is also be removed, since the attack has larger probability to select the user profile without the target items. **CopyAttack-Length:** This method is used to evaluate the effectiveness of user profile crafting operation in our proposed framework, where we remove the user profile crafting operation.

### Table 1: Statistics of Two Datasets

| Datasets (Target, Source) | (ML10M, Flixster) | (ML20M, Netflix) |
|---------------------------|-------------------|------------------|
| **Target Domain**         |                   |                  |
| # of Users                | 19,267            | 38,087           |
| # of Items                | 6,984             | 8,325            |
| # of Interactions         | 437,746           | 538,491          |
| **Source Domain**         |                   |                  |
| # of Users                | 93,702            | 478,471          |
| # of Overlapping Items    | 5,815             | 5,193            |
| # of Interactions         | 4,686,700         | 62,937,958       |

\(^3\)https://grouplens.org/datasets/movielens/20m/
\(^4\)https://www.kaggle.com/laowingkin/netflix-movie-recommendation
### Table 2: Performance comparison of different attacking methods for recommender systems

| Dataset       | Algorithms      | HR@20   | HR@10  | HR@5   | NDCG@20 | NDCG@10 | NDCG@5   | # Average Items per User Profile |
|---------------|-----------------|---------|--------|--------|---------|---------|---------|----------------------------------|
| ML10M-FX      | Without Attack  | 0.0378  | 0.0228 | 0.0220 | 0.0231  | 0.0195  | 0.0192  | 0                                 |
|               | RandomAttack    | 0.0391  | 0.0230 | 0.0222 | 0.0233  | 0.0195  | 0.0192  | 46                                |
|               | TargetAttack40  | 0.1203  | 0.0583 | 0.0094 | 0.0353  | 0.0195  | 0.0041  | 495                               |
|               | TargetAttack70  | 0.1772  | 0.0834 | 0.0354 | 0.0569  | 0.0341  | 0.0181  | 818                                |
|               | TargetAttack100 | 0.1166  | 0.0520 | 0.0226 | 0.0369  | 0.0209  | 0.0114  | 1350                               |
|               | PolicyNetwork   | 0.1936  | 0.0665 | 0.0250 | 0.0570  | 0.0258  | 0.0126  | 705                                |
|               | CopyAttack-Masking | 0.0576 | 0.0227 | 0.0220 | 0.0230  | 0.0193  | 0.0192  | 49                                 |
|               | CopyAttack-Length | 0.0857 | 0.0434 | 0.0198 | 0.0282  | 0.0177  | 0.0101  | 1280                               |
| ML20M-NF      | Without Attack  | 0.0461  | 0.0043 | 0.0000 | 0.0115  | 0.0013  | 0.0000  | 0                                 |
|               | RandomAttack    | 0.0468  | 0.0050 | 0.0000 | 0.0118  | 0.0015  | 0.0000  | 124                                |
|               | TargetAttack40  | 0.1016  | 0.0405 | 0.0056 | 0.0288  | 0.0133  | 0.0024  | 203                                |
|               | TargetAttack70  | 0.1006  | 0.0402 | 0.0054 | 0.0285  | 0.0132  | 0.0023  | 321                                |
|               | TargetAttack100 | 0.0581  | 0.0006 | 0.0000 | 0.0139  | 0.0002  | 0.0000  | 593                                |
|               | PolicyNetwork   | -       | -      | -      | -       | -       | -       | -                                 |
|               | CopyAttack-Masking | 0.0500 | 0.0045 | 0.0000 | 0.0125  | 0.0001  | 0.0000  | 133                                |
|               | CopyAttack-Length | 0.0655 | 0.0018 | 0.0000 | 0.0158  | 0.0005  | 0.0000  | 496                                |
|               | CopyAttack      | 0.2704  | 0.124  | 0.0797 | 0.0969  | 0.0609  | 0.0467  | 255                                |

5.2 Performance Comparison of Recommender Systems

We first compare the attacking performance of all methods. Table 2 shows the overall attacking performances on different methods w.r.t HR@K and NDCG@K on ML10M-FX and ML20M-NF datasets. We have the following main findings.

Randomly sampling cross-domain user profiles without any strategies cannot help promote the target items. When sampling user profiles with the sampling strategy where the user profiles should include the target items, the performance can be improved significantly. In addition, when we constrain the sampling cross-domain user profile scope into the users who include the target items, this kind of method can obtain much better performance. This indicates the user profiles with the target item are informative to help perform attacking.
When considering the length of cross-domain user profiles, the methods without target item constraint have very low item budget (less than 50). When harnessing this constraint on different TargetAttack-(40, 70, 100), we found that the methods without user profile without crafting perform the worse. It implies that introducing the user profile crafting is important. We will further analyse the budget from the number of user profile perspective in next section.

To better understand CopyAttack, we compare with PolicyNetwork, CopyAttack-Masking, and CopyAttack-Length. We can see that, for PolicyNetwork method, the performance of CopyAttack degrades when eliminating the effect of the hierarchical clustering tree. Note that PolicyNetwork method on ML20M-NF does not work, since we can not obtain its results in 48 hours, while we can obtain the results of others in just few hours. These observations suggest the power of the hierarchical clustering tree. We also further study the impact of the hierarchical clustering tree on next section. Meanwhile, when we remove the user profile crafting component, the promotion performance decrease too much and the item budget is very huge, since the selected user profiles might introduce too much noise and degrade the performance. Moreover, when the masking mechanism is removed upon the CopyAttack-Length, CopyAttack-Masking performs much worse. These results support that the masking mechanism and user profile crafting component are beneficial to select strong user profiles and reduce the item budget for each user profile.

5.3 Model Analysis
In this subsection, we study the impact of model components and model hyper-parameters.

5.3.1 Effect of Depth on Hierarchical Clustering Tree. The hierarchical clustering tree, as discussed in Section 4.3.1, is investigated here where we have shown the performance when varying the depth of the tree (i.e., the value of $d$). We can observe in Figure 3 that for 20M $d = 3$ performs the best in terms of HR@20 and NDCG@20. Similarly, in 20M $d = 6$ performs the best. The reason for this is believed to be the trade of in terms of detailed how the clusters can be and the number of policy networks. This is because the deeper the tree we have more policy networks that need to be learned. In comparison, shallower trees have less policy networks, but can harness the efficiency in terms of run-time and ability to have a few large clusters to guide the source user profile selection.

5.3.2 Effect of Item Popularity. In this section, we study what kinds of items are vulnerable to attack. To achieve it, we group the item in target domain based on their popularity. Specifically, we have 10 different groups, where each group account for 10% of items in target domain. We then sample 50 target items from these 10 different groups respectively. At last, we evaluate the performance on them. Th results are given on Figure 4. We note that the target items with high popularity can be vulnerable to attack, while the top 30% of items are vulnerable.

5.3.3 Effect of Budget (Cross-domain User Profiles). To perform attacking under black-box attack, the budget is very important. In this section, we investigate how the budget affect the performance on different attacking methods. Figure 5 show the performance with varied budget on ML10M-FX dataset. We first note, the RandomAttack remains stable not matter how many user profiles. When the value of budget increase, the performance of methods injecting user profile with target items tends to increase first. And then TargetAttack40, TargetAttak70, and TargetAttack100 can not keep increasing when budget becomes too large, while CopyAttack keep increasing since this method perform queries and get more and more reward to train the attack. The results on ML20-NF is shown at Supplementation Section.

6 CONCLUSION AND FUTURE WORK
Many user-oriented online services make use of deep learning based recommender systems to suggest personalized lists for users to interact with. Although works have shown that these models are susceptible to attack, more recent studies have shown that state-of-the-art defense strategies are able to detect data poisoning attacks in recommender systems. This is primarily due to the fact that injected fake user profiles are easily detected. Hence, in this work we have proposed a cross-domain approach to copy users from a source domain to the target domain towards the goal of promoting certain target items. More specifically, we have introduced a reinforcement learning based black-box approach that makes use of policy gradient networks to first select users to copy, refines/crafts their profiles, and finally injects them in the target domain where we can then observe some feedback in terms of Top-k recommendations on our set of pretend users. These pretend users are then used to determine the reward for updating our model parameters.

Our thorough experiments on two real-world datasets show the superiority of the proposed framework, CopyAttack, over a
set of competitive baselines. Then, we furthermore performed model analysis to better understand the behavior of CopyAttack. Our future work will be towards effective strategies for targeted attacks on items that need not be in the source domain and also for demotion and furthermore include more rich side information.

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A SUPPLEMENTATION

We include the experiment result about the effect of budget for understanding our proposed method in Figure 6. We again note that in this dataset the PolicyNetwork baseline was unable to finish in a reasonable time limit of 48 hours, so we do not report their performance. This also further strengthens the usefulness of the hierarchical clustering tree as compared to a single policy gradient network for the entire action space of all users (in the source domain), since CopyAttack obtains the results in just a few hours (e.g., 3 hours). Please note that we will release our code upon the acceptance of this paper for reproducibility.