Current Perspectives on the Assessment and Management of Pain in the Intensive Care Unit

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Abstract: Critical illness is often painful, both from the underlying source of illness, as well as necessary procedures performed for the monitoring and care of these patients. Pain is often under-recognized in the critically ill, especially among those who cannot self-report, so accurate assessment and management continue to be major consideration in their care. Pain management in the intensive care unit (ICU) is an evolving practice, with a focus on accurate and frequent pain assessment, and targeted pharmacologic and non-pharmacologic treatment methods to maximize analgesia and minimize sedation. In this review, we will evaluate several validated methods of pain assessment in the ICU and present management options. We will review the evidence-based recommendations put forth by the largest critical care societies and several high-quality studies related to both the in-hospital approach to pain, as well as the short- and long-term consequences of untreated pain in ICU patients. We conclude with future directions.

Keywords: pain, critical illness, ICU liberation, PICS

Introduction

Critical illness, regardless of etiology, is a painful condition. Studies have noted that at least half of all critically ill patients would describe having moderate to severe pain at rest.¹² This is despite recommendations from the Society of Critical Care Medicine (SCCM) to utilize analgosedation, wherein a patient’s pain is treated adequately before using sedatives.³ As more focus has been directed toward minimizing sedation and early mobility, renewed attention is being paid to the assessment and treatment of pain in the critically ill in order to achieve these goals. In a critical care setting where many patients are mechanically ventilated, and over 30–50% develop delirium⁴ this can make an accurate and timely pain assessment difficult, and requires standardized and objective measurements.⁵,⁶ The most common and reliable way to assess pain is subjectively using self-report numeric scales; however, even in patients who cannot self-report, there are several validated tools to assess pain.⁷ Accurate assessment and treatment of pain can have effects on both short- and long-term outcomes.⁵ Untreated pain is associated with added psychological and physiological stress that can worsen critical medical conditions.⁹ With our increasing understanding of the importance of multi-modal pain regimens, there are many novel options for treatment. The Society for Critical Care Medicine (SCCM) recently published guidelines in both the most recent edition of ICU Liberation,¹⁰ as well as the 2018 PADIS Guidelines,³ elements of which will be reviewed in this article, along with potential future directions for research in ICU pain management.
Epidemiology of Pain in the ICU

More than 5 million patients are admitted to ICUs in the United States annually, with an average length of stay of 3.8 days. Unfortunately, over half of these patients will experience moderate to severe pain at rest associated with their admission, and 80% will have pain during procedures. The rates of pain do not differ between the causes of admission – either medical or surgical – and this is likely related to the various etiologies of pain. In medical admissions, patient often have inflammatory or ischemic pain related to their underlying disease. There can also be components of neuropathic pain with many disease processes and post-procedural, incisional, and traumatic pain in surgical and trauma patients. All these contribute to pain at rest. In addition to that, procedures add discrete episodes of acute pain. Recent studies have demonstrated that patients rate ICU-related procedures such as arterial line insertion, chest tube and drain removal as the most painful for ICU survivors. Other procedures rated as uncomfortable include mechanical ventilation, endotracheal tube suctioning, and repositioning.

To fully understand the etiology of pain in critically ill patients, one should consider the definition of pain established by the International Association for the Study of Pain (IASP). IASP has defined pain as “an unpleasant sensory and emotional experience associated with actual or potential tissue damage, or described in terms of such damage.” This definition allows that the experience of pain is multi-dimensional and not a purely physical entity, helping illuminate the experience of pain in the ICU. In the critical care setting, pain may be commonly augmented by the psychological distress of being hospitalized and the loss of a sense of control. In addition to the sudden dependence on others for survival that is inherent in the ICU, many patients can contend with pain while experiencing a limited ability to communicate, or in some cases, a near total loss of the ability to communicate (eg, while receiving mechanical ventilation). Evidence also suggests that “pain distress,” an emotional component of pain, may be experienced by patients undergoing procedures. Untreated pain in the ICU has even been associated with higher risk of death, and thus the prompt assessment, treatment and mitigation management of pain in the ICU is paramount.

Assessment of Pain in the ICU

The first element in the Society of Critical Care Medicine (SCCM) ICU Liberation Bundle and the 2018 Pain, Agitation/Sedation, Delirium, Immobility and Sleep Disruption (PADIS) Clinical Practice Guideline is the assessment and appropriate management of pain in ICU patients. Pain is a basic physiological pathway evolutionarily developed for the avoidance of tissue injury. What makes pain in the ICU unique, more complex, and potentially more harmful, is that critically ill patients typically cannot communicate, whether due to delirium, sedation, or mechanical ventilation, and cannot withdraw as they would normally do secondary to physical or chemical restraints. Pain is also a profoundly subjective experience such that no two individuals likely experience, or react to, the same painful event identically. These complex elements require a systematic and thoughtful approach to the assessment and management of pain in the ICU.

The appropriate assessment and management of pain in the ICU has been associated with improved patient outcomes such as fewer days of mechanical ventilation, decreased ICU length of stay, delirium and mortality rates. Appropriate analgesia can reduce sedation use, which might reduce delirium and its negative long-term effects.

Assessment Methods

There are a variety of validated tools for the assessment of pain in hospitalized patients. Many of these are anchored to a subjective assessment that is typically a numeric or visual scale. As suggested in the 2018 PADIS Guidelines and the ICU Liberation Bundle, providers should elicit a self-report of pain first. If the patient’s ability to communicate is limited by either sedation, mechanical ventilation or altered mental status, then one can use one of the objective, validated measures of pain assessment.

Subjective or Self-Report Assessment Tools

Upon admission to the ICU, a thorough pain assessment including the character (dull vs lancinating, etc.), duration, location and severity of pain should be attempted. The PQRST mnemonic can be helpful in this initial intake.

PQRST

Provocative/Palliative factors: Pain cause; pain-relieving strategies.

Q

Quality: Pain sensation.

Region: Pain location.
Severity: Pain intensity.
Time: Pain duration or temporality (constant, intermittent).
Understand: Previous pain experience and known problems.
Values: Values and preferences for pain treatment.

This assessment tool is recommended in the ICU Liberation Bundle for use on initial admission to the ICU, to be followed by numerical scale or objective pain assessment measures.

Subsequently, after the initial intake, pain should be assessed regularly. Pain can fluctuate over time, can be present at rest and escalate during procedures or movement. SCCM recommends pain be assessed every two to three hours at rest, and during procedures or other mobility events.

Numeric Scales
The most common self-report method for pain assessments are numeric rating scales, typically from 0 to 10, with 0 representing no pain and 10 representing severe pain. A preferred scale for ICU patients who may not be able to verbalize but are interactive is the Numeric Pain Rating Scale-Visual Component (NRS-V), in which patients report their pain on a scale from 0 to 10. An example of the NRS-V is shown in Figure 1. The visual component shows the scale in large font, with “no pain” next to the number 0 on the left side of the scale and “extreme pain” next to the number 10 on the right side of the scale. Intubated patients can point to their corresponding pain level with the use of a large communication board including the NRS-V scale, or providers can hold up the scale and ask the patient to nod when they point at the accurate rating of their pain. Practical limitations to using these visual scales are patients who have active delirium, those with vision or hearing impairment, or those who otherwise cannot follow commands.

![0-10 Numeric Pain Rating Scale](image_url)

**Figure 1** Numeric pain rating scale – visual component.

Objective/Behavioral Assessment Tools

Vital Sign Assessment
Vital sign derangements should be considered sensitive, but not specific, for predicting pain in critically ill patients. Vital signs are not adequate for the assessment of pain and should never be used as the sole measurement. Non-painful ICU experiences and underlying pathology such as sepsis may also trigger vital sign changes such as tachycardia that are unrelated to pain but may be inappropriately attributed to pain by providers. The wide variation of physiologic derangements of critically ill patients limits the use of vital signs as the sole method for assessing pain.

Validated Behavioral Pain Assessments
Given the complexity of communicating with non-verbal ICU patients, several, now well-validated, behavioral assessment tools have been developed for pain. There are two primary tools that we will discuss here: the Behavioral Pain Scale (BPS) and the Critical-Care Pain Observation Tool (CPOT).

The Behavioral Pain Scale ranges from 3 to 12 and has 3 domains: facial expression, upper limb movement, and compliance with mechanical ventilation (see Figure 2). A BPS score ≥ 6 signifies pain that should be addressed with treatment.

Behavioral pain scales have been validated in a variety of critically ill patient populations, but are not directly interchangeable with patient-reported scales, and should be used only when patient reported scales are unable to be assessed or obtained or as an adjunct to patient report.

The CPOT scoring system is similar, including facial expression, body movements, compliance with the ventilator or, for extubated patients, vocalization, and muscle tension. This scoring system is on a scale from 0 to 8, with scores greater than 2 signifying an unacceptable level of pain that requires treatment.

The adequate assessment of pain should be followed by appropriate titration of analgesic interventions to achieve the above-stated positive outcomes. However, the existing literature suggests that this is not as prevalent in practice. In one large multicenter prospective cohort study of medication administration in Canadian ICUs, over half of the ICUs studied had a standardized assessment and management protocol, but the assessment tool was used in only 19% and the management protocol in only 25%. In another large multicenter observational...
trial of over a thousand mechanically ventilated patients, limited to those who had pain assessments and analgesia administered on Day 2, those assessed for pain had less sedative use and more directed pain treatment surrounding painful procedures or interventions, and had improved patient outcomes. In this study, standardized protocols were more likely to be used in an academic university-affiliated setting. Thus, although having standardized protocols for the assessment and management of pain are critically important, the actual implementation and adherence to these protocols remains an area for improvement.

In summary, clinicians should assess critically ill patients for their level of pain regularly, using self-report if possible. If the patient cannot communicate, then one should use validated behavioral pain scales. Vital signs should not be used as surrogates for pain assessment. Pain should be reassessed every 2–3 hours and more frequently before painful procedures or mobilization.

### ICU Pain Management

Appropriate assessment of pain must be partnered with an adequate, multi-modal, and evidence-based management strategy. This multi-modal strategy should incorporate both pharmacologic and non-pharmacologic modalities of pain control. The recommended approach is to employ an inclusive assessment and management protocol, which directs recommended pain management strategies based on pain scores. In this section, we will discuss currently recommended pharmacologic and non-pharmacologic pain management strategies.

### Non-Pharmacologic Management

There have been several non-pharmacologic methods that have gained increasing evidence over the last several years. The SCCM ICU Liberation Bundle recommends four primary non-pharmacologic methods: massage therapy, cold therapy, music and sound, and relaxation therapy.
The goal of non-pharmacologic therapies is to address both physical sensory pain pathways (massage therapy, cold therapy) as well as the emotional, affective and cognitive elements of pain perception (music and sounds, relaxation therapy). A challenge in critically ill patients is in many cases they are unable to communicate their sensations, perceptions or emotions surrounding their pain. However, many of these methods have been shown to decrease both self-reported pain scores and behavioral pain assessments.3

**Massage Therapy**

Massage therapy for ICU patients typically involves massage on the back, feet and/or hands. Depending on the patient’s clinical status, hands-only massage is also acceptable.32 The ICU Liberation Bundle recommends at least 20 minutes of light pressure massage at least twice in a 24-hour period.3 Massage therapy, when done consistently, has been shown to reduce visual numeric pain scores by up to 2 points.33–35

Massage is typically paired with decreasing sensory stimuli such as dimming lights and either muting alarms or decreasing the volume and providing earplugs or an eye mask to the patient.3 This is often seen as a barrier to implementation of a massage protocol, given frequent disruptions in an ICU setting. There have been no feasibility studies performed on the implementation of a massage protocol. The ICU Liberation Bundle recommends engagement of family members to participate in massage care with guidance from the nursing staff.3,10

**Cold Therapy**

Cold therapy in ICU patients for pain management has been described by applying gauze-wrapped ice packs to procedural areas pre-procedure. This can be done with or without pharmacologic analgesia. In a randomized study of patients having chest tubes removed, this was done for a period of 10–20 minutes pre-procedure until the skin reached 15°C, and was associated with a 1 point drop on a 0–10 visual scale, with effects diminishing after 15 minutes.36–40

**Music/Sound Therapy**

Music or sound therapy has been associated with moderate decreases in pain scores in ICU patients.10,41–47 This intervention portends no physical risk to the patient so should be considered. The existing studies recommend at least 20–30 minutes,48 taking in the patient’s preferences into account. A randomized study of a music intervention compared to standard care or even noise reduction showed a decrease in self-reported pain scores as high as 2.6 points.45 This is another area that is ripe for patient family involvement, as family will likely know what music the patient would best enjoy. Familiar voices have not been as well studied as music interventions, but from the existing data and anecdotal recounts by ICU survivors, hearing a familiar voice, especially during procedures, is considered helpful in relieving anxiety symptoms or mental stress,49 and possibly pain.

**Relaxation Therapy**

Relaxation therapy includes techniques such as guided imagery, breathing exercises, biofeedback and self-hypnosis, with guided imagery and breathing exercises being the most frequently used in critically ill patients.3,10 These therapies have been shown to have an up to a 2.6-point reduction in visual scale pain scores (0–10), albeit from small sample size and limited study designs.3,10 Guided-image therapy which typically involves having the patient imagine a calm and relaxing location of their choice to take them psychologically out of the current painful environment and can sometimes utilize pre-recorded tapes instead of the bedside nurse, has been associated with decreased pain scores, less opioid use and shorter length of stay.50,51 In cardiac surgery patients, a study of breathing exercises led by a bedside nurse demonstrated significantly lower pain scores when combined with opioid therapy compared to opioid therapy alone for chest tube removal.52

We recommended using a combination of these non-pharmacologic therapies in conjunction with pharmacologic therapy as needed for ICU-related pain.10 These strategies can be compiled into a comprehensive pain assessment and management protocol that is standardized to ensure the highest quality of pain management in the ICU.

**Pharmacologic Management**

Pharmacologic management of pain has been the mainstay of treatment for critically ill patients. However, pharmacologic agents for pain are not without side effects, and can lead to unwanted issues such as opioid tolerance/withdrawal, and delirium. Pharmacologic management should be paired with protocolized pain assessments, and approached in a graduated fashion in response to pain scores.3,10 SCCM guidelines recommend opioids as first-line for non-neuropathic pain, being careful to use a protocol based on
Table 1 Non-Opioid Analgesics for the ICU

| Drug            | Dose               | Metabolism/Clearance | Considerations                                                                 |
|-----------------|--------------------|----------------------|-------------------------------------------------------------------------------|
| Acetaminophen   | <4 g/d             | Hepatic              | Dose adjust for cirrhosis: up to 2 g/d                                         |
| Gabapentinoids  |                    |                      |                                                                                |
| Gabapentin      | 100–1200 mg TID    | Renal                | Dose adjust for GFR; Commonly can cause somnolence, blurriness vision          |
| Pregabalin      | 50–300 mg TID      |                      |                                                                                |
| Ketamine Infusion | 2–5 mcg/kg/min   | Hepatic              | Avoid if history of PTSD/psychosis due to risk of hallucinations               |
| Lidocaine Infusion | 1–2 mg/min   | Hepatic              | Avoid if history of seizure disorder, on anti-arrhythmics                      |
| NSAI*D         | Varies             | Renal                | Caution with reduced GFR, peptic ulcers, age >65                               |
| SNRI*          | Varies             | Hepatic              | Analgesic effect is faster onset than anti-depressant effect; helps with anxiety component |

Note: *Not recommended for routine use by SCCM.
Abbreviations: TID, three times daily; GFR, glomerular filtration rate; PTSD, post-traumatic stress disorder; NSAIDs, non-steroidal anti-inflammatory drugs; SNRIs, serotonin/norepinephrine reuptake inhibitors.

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Pain and Delirium

Pain has a complex role in the epidemiology of ICU delirium. Untreated pain can both perpetuate delirium, especially in surgical patients, and the pharmacologic treatment of pain can also perpetuate it, especially opioid therapy in older adults. Figure 3 shows the complex interaction between pain, delirium, and agitation.

A common misconception is that sedated patients do not feel pain. In studies of patients and anecdotal recounts of ICU survivors of their ICU experience, this is untrue. These painful experiences tend to become distorted, and may become incorporated into severe and disturbing delusions of patients suffering from ICU delirium. This can be profoundly distressing to patients, even years after their critical illness, and is a contributing factor to Post-Intensive Care Syndrome (PICS), which will be discussed in more detail in a later section.

As mentioned previously, delirium is an important balancing risk factor when achieving adequate analgesia and sedation in the ICU. Delirium has effects on long-term cognition, even one to five years after hospital discharge. Many patients who experience ICU delirium develop Post-Traumatic Stress Disorder (PTSD) after hospitalization, with many patients reporting flashbacks to particularly painful experiences during their illness. Delirium is also a risk factor for mortality in ICU patients, making it critical to prevent and screen for delirium.

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pain scores for titration. They also recommend the method of “analgosedation,” which treats pain before initiating sedation therapy, and only using sedation if needed. Multi-modal adjunct therapies are recommended, such as ketamine infusions, acetaminophen, and gabapentinoids and in some populations non-steroidal anti-inflammatories (NSAIDs), lidocaine infusions, and regional anesthesia. See Table 1 for non-opioid pharmacologic treatment options.

Using a standardized pain assessment and management protocol is associated with a more efficient use of pharmacologic pain control, with lower doses of opioids and improved self-reported numeric pain scores, although this association is not always consistent across studies, with some showing increased doses in certain populations. In patients who were adequately assessed for pain, multi-modal adjunct therapy use such as ketamine, paracetamol and nefopam increased, as did the use of dedicated treatment during procedures.

Unlike many of the non-pharmacologic interventions, pharmacologic pain management has several adverse effects, the most concerning being ICU delirium. There is a complex interplay of pain, pharmacologic analgesia, and sedation when it comes to delirium, a needle that must be carefully threaded. Untreated pain has been associated with higher rates of delirium; however, the overuse of opioids and particularly benzodiazepines have been associated with increased delirium. This supports the analgosedation approach, in which the lowest possible dose to achieve target effect is recommended, and benzodiazepines in general should be avoided for sedation as they are strongly associated with delirium.
delirium on a regular basis, and utilize pain management strategies that minimize delirium, by the avoidance of benzodiazepines and maintaining the lowest possible dose of pharmacologic agents by employing a multimodal approach.

The utilization of an evidence-based and well-validated ICU Liberation Bundle, the first portion of which we have referenced heavily in this article, which was previously titled the ABCDEF Bundle (Assess, Prevent and Manage Pain, Both Spontaneous Awakening Trial (SAT) and Spontaneous Breathing Trials (SBT), Choice of Analgesia or Sedation, Delirium: Assess, Prevent, Manage, Early Mobility and Exercise, Family Engagement and Empowerment) has shown to decrease ICU delirium, but did not improve pain scores. Given that the bundle seeks to reduce sedation and allow patients to communicate, this likely facilitated patients being able to self-report pain, which is more reliable than behavioral pain assessments and may explain why pain scores do not improve with the bundle alone.

Pain-Related Long-Term Outcomes in ICU Patients

Uncontrolled pain in critically ill patients is not just an ethical or humanistic concern, but also a medical one. Pain pathways are intended to relay signals of tissue damage to the brain, in order to avoid the painful stimulus (by physical withdrawal or

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**Figure 3** Interaction between pain, delirium, and agitation.

**Notes:** From The New England Journal of Medicine, Reade MC, Finfer S. Sedation and delirium in the intensive care unit, Volume No. 370(5), Page No. 444–454, Copyright © (2014) Massachusetts Medical Society. Reprinted with permission from Massachusetts Medical Society.
avoidance) and further injury. Pain pathways are closely inter-connected to the sympathetic nervous system. Many of our physiologic signs of pain are sympathetic in nature, such as tachycardia, hypertension, and diaphoresis. Uncontrolled pain can leave a critically ill patient in a state of persistent adrenergic activation, which can lead to additional stress to an already ailing cardiovascular system. Critically ill patients are typically in catabolism, and uncontrolled pain leads to even higher levels of metabolic energy expenditure, which may worsen an already precarious metabolic state. Uncontrolled pain can even have unwanted immunomodulatory effects in cancer.

Post-Intensive Care Syndrome (PICS) is a constellation of symptoms related to physical, cognitive and psychological ailments that persist months to years after discharge from the ICU. Chronic pain is an aspect of PICS with between 33% and 77% of ICU survivors reporting persistent pain after discharge from the ICU that can last for years, with a third to three-quarters of patients still reporting pain at 1 year after ICU discharge.

In a large prospective cohort study of almost 300 ICU survivors that sought more granular detail of chronic pain after the ICU, Hayhurst et al. found that at one year post-discharge, 74% of patients reported any pain, with 35% of patients rating this pain as moderate to severe. In a study by Baumbach et al., 33% of patients reported chronic pain at 6 months post-discharge with half (16%) reporting this pain as resulting directly from their ICU stay, without a pre-existing history of pain symptoms. In another smaller study, Devine et al. found that 66% a mixed medical/surgical ICU cohort reported a new pain disorder associated with their critical illness. There has been at least one study that this chronic pain may persist long after the one-year mark, with 57% of patients reporting pain at 6 to 11 years after discharge.

Mental health disorders such as depression and anxiety are a large component of PICS, with one-third of ICU survivors suffering from depression, which is highly comorbid with pain conditions. This syndrome, including chronic pain, has a significant impact of quality of life and the ability of ICU survivors to return to work and other normal daily activities, even years after their illness. Chronic pain after critical illness affects patients’ ability to sleep, enjoy life, time with their families and/or return to work. At 5 years after ICU discharge, three-quarters of scores related to physical functioning on a quality of life assessment were below the population mean.

Although there has yet to be an adequately powered or rigorously conducted study to test the hypothesis that untreated pain, or amount of opioid received in the ICU is directly associated with chronic pain conditions after discharge, there is enough literature to signal there exists a link, and further work is necessary in this space to better identify modifiable risk factors or interventions to prevent the development of chronic pain conditions in these patients.

Summary and Future Directions

Recognition of pain as a prevalent problem in the critically ill, including those who are sedated and non-communicative is essential. The approach to assessment and treatment of pain in the ICU should be well-protocolized and multi-modal, with a focus on adequate and frequent assessment of pain both at rest and during procedures, with specific guidelines for addressing pain scores that are out of an acceptable range. Incorporating non-pharmacologic methods is important and may allow for less of a need for pharmacologic interventions. These efforts may be time-consuming, so engagement of the patient’s family and loved ones is paramount for successful pain management in these patients. Although opioid therapy remains the mainstay of pharmacologic pain management in the ICU, there are several multi-modal adjuncts that should be used in addition to non-pharmacologic methods when possible in the appropriate patient populations, as this may allow the minimization of opioid therapy, which has several undesired side effects, one of which is ICU delirium, especially when benzodiazepine-based sedation is utilized.

A major area in need of further research is identifying modifiable risk factors or interventions that can help prevent the development of chronic pain syndromes in ICU survivors. Over a third of ICU survivors report functional or physical limitations even at one-year post-ICU discharge, and a third suffer from depression. Many patients report pain as a contributing factor to their physical limitations, which has a profound impact on these patients from a quality of life and economic standpoint, with one-third unable return to work at one year, and for those who return to work, a third experience job loss and up to two-thirds require an occupation change, with up to 84% reporting a worsening employment status. Rigorous prospective studies identifying pain-related interventions either in-hospital, such as locoregional therapies or strictly protocolized analgesia regimens, or shortly after discharge, such as early referral to pain management and/or physical therapy, that could prevent this tremendous economic and public health issue of chronic
pain and debilitating of ICU survivors are desperately needed.

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