The mediating role of compassion in the relationship between COVID-19 anxiety syndrome and COVID-19 burnout

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Abstract:

BACKGROUND: The coronavirus has caused fundamental changes in our way of life, leading to a wave of psychological distress associated with the COVID-19 epidemic, including stress, anxiety, perceived threats, and fear. Considering the psychological consequences of COVID-19, the present study was conducted with the aim of mediating the role of compassion in the relationship between COVID-19 anxiety syndrome and COVID-19 burnout.

MATERIALS AND METHODS: The design of the present study was descriptive correlation. The present study population included all students of Ahvaz Jundishapur University of Medical Sciences in the academic year 2020. Two hundred and fifty-one students were selected and completed the COVID-19 Anxiety Syndrome Questionnaire, Compassion Scale, and COVID-19 Burnout Scale. Pearson correlation coefficient test and structural equation model were performed using SPSS version 18 and LISREL 8.8.

RESULTS: The results showed that COVID-19 burnout had a positive and significant relationship with the overall score of anxiety syndrome ($r = 0.42$, $P = 0.01$), while it has a negative and significant relationship with compassion ($r = -0.37$, $P = 0.01$). Compassion also has a significant negative relationship with anxiety syndrome ($r = -0.35$, $P = 0.01$). In addition, the results of path analysis showed that compassion plays a mediating role in the relationship between COVID-19 anxiety syndrome and COVID-19 burnout.

CONCLUSION: Based on the findings of the present study, it can be said that compassion acts as a protective factor against the negative effects of anxiety syndrome. Therefore, this factor can be considered in the development of prevention and treatment programs for burnout caused by COVID-19.

Keywords: Anxiety, burnout, COVID-19

Introduction

COVID-19 spread exponentially and significantly over all continents over several months.[1] Due to the high rate of infection, transmission, and mortality, COVID-19 can lead to many psychological problems, including depression, fear stress, anxiety,[2] and possibly burnout.[3,4] Recent research has shown that people in quarantine experience a variety of psychological problems such as fear, stress, and failure.[5] To date, uncertainty remains about when and how the virus will end, despite the ease of COVID-19 measures such as maintaining social distance and wearing a face mask in public places.[4]

Thus, the uncertainty associated with COVID-19 and the length of time we stay at home can make a notable difference in

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our daily lives. Such changes in daily life caused by COVID-19 can increase the levels of stress, anxiety, burnout, fear, and failure.\textsuperscript{[2,3]} Stressful living conditions have significant adverse effects on a person’s mental health and psychological functioning and lead to psychological problems such as anxiety, mental confusion, social deprivation, and depression.\textsuperscript{[2]}

Excessive stress can lead to a wide range of psychological problems such as anxiety, emotional disorders and burnout. Understanding how COVID-19 pandemic disease affects a person’s response to a stressful situation (and conversely) can creating and developing useful and effective interventions.\textsuperscript{[6]} In the broader literature, burnout has been found to be associated with a wide range of health, mental health, and well-being indicators such as increased anxiety, depression, sleep problems, alcohol consumption, memory impairment, and neck and back pain.\textsuperscript{[7]} The importance of psychological interventions in the COVID-19 era has become apparent.\textsuperscript{[8,9]}

Researchers have looked at the relationship of compassion with COVID-19. The Dalai Lama defines compassion as sensitivity to one’s own and another’s suffering and the motivation to reduce or prevent it. In this definition, the first component of compassion is engagement with distress.\textsuperscript{[10]} This component reflects our ability to be aware of and pay attention to suffering and to move toward it. According to this component, compassion involves a kind of strength and courage to deal with distress rather than avoid it.\textsuperscript{[10]} The second component of compassion is compassionate motivation to help reduce and prevent suffering. While awareness of suffering may be obvious, the goal of compassion is to help clients alleviate their suffering.\textsuperscript{[10]} Research supports the protective role of compassion against the psychological consequences of COVID-19.\textsuperscript{[11-15]} Neff (2003) considers three components of compassion that are interrelated. In Neff (2003) conceptualization, each component consists of two parts, and in front of each aspect of a component, there is a negative aspect. These three components are as follows: (a) being kind and understanding oneself versus self-judgment, (b) considering error as part of the vast human condition and experience versus isolation, and (c) looking at painful thoughts and feelings with the mind awareness instead of avoiding or overidentification them.\textsuperscript{[16]} There is ample evidence that compassion is negatively related to psychopathology and acts as a protective factor against various mental disorders.\textsuperscript{[17-19]} Compassion is associated with COVID-19 anxiety.\textsuperscript{[13,14]}

Given the protective role of compassion, COVID-19-associated anxiety syndrome is a variable that appears to be a risk factor for burnout.\textsuperscript{[20,21]} Another study examining the relationship between burnout, anxiety, and stress disorders during the COVID-19 epidemic found that physicians and nurses experienced mental health problems, including burnout.\textsuperscript{[22]} Because of the long-term nature of the virus, individuals can greatly suffer from the common burnout caused by COVID-19. Maintaining positive mental health is just as important as maintaining physical health in the event of an outbreak. In this regard, evaluating the effect of COVID-19 on the psychological health of individuals is a prominent topic for study during the epidemic. The question arises as to whether the relationship of COVID-19 anxiety syndrome with burnout is a simple and direct relationship or other psychological variables can also mediate in this relationship?. Therefore, considering the protective role of compassion against burnout, it may also play a mediating role in the relationship between anxiety syndrome and burnout.

Given the psychological consequences of COVID-19, determining its predictors can be an important step in the intervention and treatment. The lack of such a study is felt to identify the factors affecting the psychological consequences of COVID-19 and to use the research results for treatment.

### Materials and Methods

#### Objective

The present study intends to examine these contrasts in the context of positive psychology and psychopathology. This study was conducted to investigate the mediating role of compassion in the relationship between COVID-19 anxiety syndrome and COVID-19 burnout.

#### Study design and setting

The design of the present study is descriptive and cross sectional. The study environment was Ahvaz Jundishapur University of Medical Sciences.

#### Study participants and sampling

The study population included all students of Ahvaz Jundishapur University of Medical Sciences in the 2020 academic year. From this population, 251 people were selected according to the minimum sample size in the structural equation model.\textsuperscript{[23]} The inclusion criteria in the present study were satisfaction with participating in the intervention and treatment. The lack of such a study is felt to identify the factors affecting the psychological consequences of COVID-19 and to use the research results for treatment.

#### Data collection tool and technique

Data collection of the present study was done online through WhatsApp and Telegram virtual network, considering the epidemic of COVID-19 and its high infection and transmission capacity. Data analysis was performed using SPSS version 25 (IBM Corp. Released 2017. IBM SPSS Statistics for Windows, Version 25.0, Armonk, NY: IBM Corp.) and LISREL 8.8 (version 8.8,
The assumptions of modeling structural equations including the data level for all variables are interval; the normality of the data, the linearity, and the absence of multicollinearity were investigated. The assumptions were made to perform the structural equation model. The prepared questionnaires were given to the subjects. In addition, a guide sheet for filling out the questionnaire, consent form, and also how to use the information were provided to the participants along with the questionnaire. In addition, the participant was free to refrain from continuing cooperation at any stage of the research. The implementation of this study did not impose any financial costs on the participants.

**Ethical consideration**

This study was approved by the Ethics Committees of Ahvaz Jundishapur University of Medical Sciences (IR.AJUMS.REC.1399.897).

**Measures**

**The COVID-19 Anxiety Syndrome Scale**

A short tool is to identify the characteristics of COVID-19-related anxiety syndrome. This scale has 9 items. Participants respond to each phrase on a five-point Likert scale from 1 (not at all) to 5 (almost always). Cronbach’s alpha for this scale was 0.86. The COVID Anxiety Syndrome Scale 19 has desirable psychometric properties.

**The COVID-19 Burnout Scale**

This scale consists of 10 items. Each item is graded on a five-point Likert scale from 1 (never) to 5 (always). The total score can be calculated by adding 10 items and scores are from 10 to 50. A higher score indicates a higher level of burnout related to COVID-19. The scale also has a very high internal consistency and has good psychometric properties. The COVID-19 Burnout Scale has desirable psychometric properties.

**The Compassion Scale**

It is a 16-item scale that measures compassion for others and is based on Naf’s model of self-compassion. This scale measures the four dimensions of kindness, common humanity, mindfulness, and lessened indifference. This scale has very desirable psychometric properties (reliability, convergent validity, structural validity, and internal consistency).

**Statistical analysis**

Data analysis was performed using SPSS version 25 and LISREL 8.8. The model’s fit was examined using multiple indices, including the Chi-square statistic ($\chi^2$), the comparative fit index (CFI), the standardized root mean square residual (SRMR), nonnormed fit index (NNFI), and the root mean square error of approximation (RMSEA), adjusted goodness of fit index (AGFI) and normed fit index (NFI). Model fit indices are assumed to be good if AGFI $\geq 0.90$, NNFI $\geq 0.90$, CFI $\geq 0.90$, SRMR $\leq 0.10$, and RMSEA $\leq 0.08$.

**Results**

**Description of the sample**

The results were analyzed on 251 students of Ahvaz Jundishapur University of Medical Sciences with an age range of 18–56 years with a mean and standard deviation of 27.52 ± 4.87. Of these, 146 (58.16) were single, 99 (39.4) were married, and 6 (2.4) were divorced. Educational status: 107 B.Sc. individual (42.62%), 65 MSc individual (25.9%), and 79 Ph. D. individual (31.47%).

As you can see in Table 1, The results showed that COVID-19 burnout had a positive and significant relationship with the overall score of anxiety syndrome ($r = 0.42$, $P = 0.01$), while it has a negative and significant relationship with compassion ($r = -0.37$, $P = 0.01$). Compassion also has a significant negative relationship with anxiety syndrome ($r = -0.35$, $P = 0.01$).

In the present study, the hypothesized model investigated the relationship between COVID-19 anxiety syndrome and COVID-19 burnout mediated by compassion. First, the assumptions of modeling structural equations including the data level for all variables are interval; the normality of the data, the linearity, and the absence of multicollinearity were investigated. The assumptions were made to perform the structural equation model. The results of the fit indices of the proposed model are shown in Table 2, which shows that the proposed model has the desired fit.

As shown in Figure 1, anxiety syndrome has a direct effect coefficient ($t = 2.93$, $\beta = 0.28$) on COVID-19 burnout and is significant. Compassion has a direct effect ($t = -2.69$, $\beta = -0.35$, $P = 0.01$).
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β = −0.23) on COVID-19 burnout. Given that in the structural model, the significance of the path coefficient is determined using the value of t. If the value of t is >1.96, the relationship between the two variables is significant. Model fit indices are assumed to be good if SRMR ≤ 0.10, NNFI ≥ 0.90, CFI ≥ 0.90, and RMSEA ≤ 0.08.[26]

**Discussion**

COVID-19 disease has many psychological effects on individuals.[27-30] The results showed that COVID-19 anxiety syndrome had a positive and significant correlation with COVID-19 burnout and had a reliable predictor in the path analysis model for burnout. This result is consistent with the research of Yıldırım and Solmaz who showed that COVID-19 anxiety syndrome is significantly associated with COVID-19 burnout.[4] Morgantini et al. showed that there is a positive and significant relationship between stress and burnout.[31] Sung et al. in another study examined the relationship between burnout, anxiety, and stress disorders during the COVID-19 epidemic. The results showed that physicians and nurses faced mental health problems including burnout.[32]

Stress and anxiety can weaken the immune system and make them vulnerable to diseases such as COVID-19 disease. These changes appear to have led to a wave of psychological distress associated with the COVID-19 epidemic, including stress, anxiety, perceived threat, and fear. For example, preliminary findings from China show that more than a quarter of the general population experienced moderate-to-severe stress or anxiety-related symptoms in response to COVID-19.[32,33]

The results of our study also showed that compassion plays a mediating role in the relationship between COVID-19 anxiety syndrome and COVID-19 burnout. These results are consistent with other studies.[14,13] Yıldırım and Solmaz showed that resilience mediates the association between COVID-19 anxiety syndrome and COVID-19 burnout.[4] Research supports the protective role of self-compassion against the psychological consequences of COVID-19.[11-15,34-37] Compassion helps people understand that much of what goes on in our minds is not designed by us and therefore not our fault. Clarifying this aspect when people are anxious or depressed, tired, or feel out of control has a key role to play in eliminating feelings of worthlessness, uselessness, and inadequacy. Compassion helps people realize that most of life’s problems, and even how to respond to them, are not their own choice or planning, and that they are not to blame for them. Compassion helps people accept suffering under the influence of compassion and face it of our own free will, but do not drown in it. One of the consequences of helping clients is that it leads to the transformation of compassionate motivation.

Many people get caught up in threatening patterns of thinking, such as worrying about the future, rummaging through past actions, and self-blame about aspects of themselves. Compassionate thinking and reasoning involves training the mind to deliberately engage in compassionate, supportive, and helpful ways of thinking about yourself, other people, and the situations in which you find yourself. This can include guiding thinking. In fact, while helping clients understand what compassionate thinking looks like, it is also useful to compare compassionate thinking with threat-based thinking. Compassionate behavior is doing (along with wisdom) actions and behaviors that help us alleviate the suffering of ourselves and others, and as a result, this process helps you to grow, prosper, and prosper.

**Limitation and suggestion**

There are many limitations in interpreting and generalizing the results of our study. First, data collected solely on the basis of self-report scales may be subject to poor self-reporting and reminder errors. Subsequent research can use more objective measures to determine the individual experience of COVID-19 burnout. Second, this study uses a cross-sectional and correlational scheme that does not allow causal interpretations and inferences. Due to the use of correlation design, it is suggested to use experimental designs with more control to better understand the factors.

**Conclusion**

Covid-19 leads to burnout. Burnout is a serious mental health issue with severe pathological consequences. On the other hand, the results of the present study showed that anxiety syndrome is an effective factor in COVID-19 burnout that can be mediated by the construct of compassion. Compassion-focused therapy and acceptance and commitment-based therapy have been suggested as a treatment option, according to which compassion helps people with COVID-19 burnout to become better aware of their moment-by-moment
experience and better tolerate their distressing and painful experiences and learn ways to compassion with themselves in the face of emotional distress.\textsuperscript{[20]} Therefore, it is suggested that further research investigates and examines the effectiveness of these interventions as a mediating role of compassion.

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Conflicts of interest
There are no conflicts of interest.

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