Interview Guide: Resident
1. What is your understanding now of where you are with your illness/medical condition?
2. How much information about what is likely to be ahead with your illness would you like to receive from your medical caregivers?
3. How would you describe your quality of life?
4. When you think about the future, what are your expectations for your health?
5. What are your most important goals given your medical condition?
6. What are your biggest fears and worries about your future in regard to your health?
7. What abilities are so critical to your life that you can’t imagine being able to live without them?
8. If you have a setback in your health that makes it harder to reach your goals, how much more would you be willing to go through for the possibility of gaining more time?
9. How much does your family know about your priorities?
10. What causes you most distress related to your health?
11. What do you struggle with most in your day-to-day life?
12. What has been most difficult for you when you needed more or different medical care?
13. Are there people (family, friends, healthcare providers) who have made things easier or harder when you have had setbacks in your health? Could you provide an example?
14. How does your family respond when you have had setbacks in your health?
15. When you think about your health getting worse, what worries you the most?

Interview Guide: Family Member
1. What is your understanding of where your loved one is with their illness/medical condition?
2. How much information about what is likely to be ahead with your loved one’s illness would you like to receive from their medical caregivers?
3. How would you describe the quality of life of your loved one?
4. How would you describe your quality of life?
5. When you think about the future, what are your expectations for your loved one’s health?
6. What are the most important goals given your loved one’s medical condition?
7. What are your biggest fears and worries about the future of your loved one in regard to their health?
8. If your loved one has a setback in their health that makes it harder for them to reach their goals, how much do you think they would be willing to go through for the possibility of gaining more time?
9. What causes you most distress related to your loved one’s health?
10. What do you think your loved one struggles with most in their day-to-day life?
11. What has been most difficult for your loved one when they needed more or different medical care?
12. Are there people (family, friends, healthcare providers) who have made things easier or harder when you’re loved one has had setbacks in your health? Could you provide an example?
13. How does your loved one respond when they have had setbacks in their health?
14. How have you responded when your loved one has had setbacks in their health?
15. When you think about your loved one’s health getting worse, what worries you the most?
Interview Guide: Healthcare Provider
1. What is it like for you working at [Facility]?
2. How would you describe the overall quality of care provided to residents at [Facility]?
3. How would you describe resident medical care? What about other types of care provided to residents?
4. What is most important to you in providing care? What does good care look like?
5. What do you think residents and their family members understand of their illness/medical condition?
6. What do you think is important to residents and family members?
7. What do you think are resident and family members biggest fears and worries?
8. What causes you distress in caring for [Facility] residents? Or what are the most challenging aspects of caring for [Facility] residents?
9. What do you struggle with most in the day-to-day care of [Facility] residents?
10. When residents have needed more or different medical care, what has been most difficult for you?
11. Are there people (colleagues, resident family members) who have made things easier or harder when a resident has had a health setback? Could you provide an example?
12. When you think about a resident’s health getting worse, what worries you the most?
13. What do you think could be improved for [Facility] Residents?