Protocol for an exploratory, longitudinal single case study of a novel palliative care rehabilitative service [version 2; peer review: 2 approved, 1 approved with reservations]

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Abstract

Background: Early access to rehabilitation can improve quality of life for those with life-limiting illnesses and is highlighted as a core component of the Adult Palliative Care Services Model of Care for Ireland. Despite this, palliative rehabilitation remains under-utilised and under-developed. In 2020, the Sláintecare Integration Fund provided opportunity to pilot a novel rehabilitative palliative care service, “Palliat Rehab”. This protocol proposes a case study, which aims to advance understanding of the form, content, and delivery of the pilot service.

Methods: A prospective, longitudinal, mixed-methods, case study design will be used to describe the service and to explore the experiences of patients, informal carers and clinicians. Additionally, data collection instruments will be tested and the utility of outcome measures will be examined. Data will be collected from documentary, survey, and interview sources. Quantitative data will be analysed using descriptive statistics, including chi-square tests for categorical variables, Mann-Whitney U tests for ordinal data, and t-tests/ ANOVA for continuous data. Qualitative data will be analysed using thematic analysis.

Conclusions: New pathways are required to advance service provision to ensure that patients receive the ‘right care, in the right place, at the right time’. This protocol outlines a case study which will aim to develop current understanding of the implementation and delivery of a novel rehabilitative palliative care service in Ireland and will consider its potential contribution to the achievement of Sláintecare goals. Investigating the service within its environmental context will lead to a better understanding of ‘how’ and ‘why’ things happen. Findings will be used to inform efforts to further develop and tailor the service.
intervention.

**Keywords**
Palliative Care, Rehabilitation, Study protocol, Quality of Life

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Amendments from Version 1

Following the comments of reviewers, we now present an updated version of the Palliat Rehab protocol, which contains a number of changes in the interest of clarity and improved readability. The introduction section of the protocol now contains greater discussion of evidence in the field of palliative rehabilitation and the Adult Palliative Care Services Model of Care in Ireland, as the theoretical basis for the intervention. The methods section has been restructured to include new subsections entitled 'Intervention' and 'outcomes', and all relevant and existing information pertaining to each has now been moved under these headings. As this protocol details two components of data collection, these two components have now been clearly outlined as the 'Concurrent component', referring to data collection that occurs concurrently with the service delivery, and the 'Phased component', referring to data collection that occurs after the service delivery and that relates to the experience of relevant stakeholders. Amendments to Table 1 include a new heading of 'Eligibility Criteria for components of the study', in addition to specifying for which component(s) each sample group will be recruited. Table 2 has now been moved to the subsection 'Outcomes', as this details the specific quantitative measures to be collected. Smaller updates have been made to the Discussion and Conclusion to highlight that this protocol refers to a case study that is underway currently.

Any further responses from the reviewers can be found at the end of the article.

Introduction

Rehabilitative palliative care has been defined as a paradigm integrating rehabilitation, enablement, self-management, and self-care into the model of palliative care to provide patients with support to enjoy the fullest possible life until death. The unmet rehabilitative needs of those with serious illness are increasingly recognised - that is, the need to be normal and in control, the need for better every day functioning and mobility, and the need to alleviate the fear of being a burden.

Interventions adopting a rehabilitative palliative care approach can benefit individuals with life-limiting illnesses. Specific studies have pointed to the benefit of an exercise programme for patients with cancer-related fatigue and advanced non-small cell lung cancer. Recently, Nottelmann and colleagues conducted a randomised controlled trial of a novel, integrated rehabilitative palliative care programme for individuals newly diagnosed with advanced cancer and identified a benefit to their quality of life from the programme. These results are increasingly relevant in the Irish context, as the number of older people living with a palliative care need in Ireland is projected to increase by 89% between 2016 to 2046. This population will account disproportionately for disability burden, pain prevalence and health care use, leading to increased population health burdens and health care utilisation. It is estimated, for example, that there will be a 106% increase in requirement for the hours of healthcare delivered at home. As such, rehabilitative care offers an important way for the Irish health system to re-tool to meet these challenges, yet it is an under-developed component of palliative care for all adults receiving services in Ireland.

Though there may be substantial benefits to be gleaned from adopting a rehabilitative palliative care approach, difficulties implementing the approach have been noted internationally. In 2016, Thuesen and colleagues conducted a literature review on the international evidence for coordination of rehabilitation and palliative care. This extensive review made notable recommendations for the implementation of rehabilitation in the palliative care approach, such as a coordinated programme that should be individualised to the needs of the patient, dynamically revised to suit their progress, and effectively assessed using outcome measures for all programme elements. Despite the growing evidence base for the benefits of offering rehabilitation programmes for individuals with palliative care, the publication of Thuesen and colleagues also highlighted substantial gaps in available guidelines for coordinating palliative care and rehabilitation in a single care approach. The authors concluded that there remained a lack of consensus on when and how rehabilitative palliative care should be offered and recommended that further research was required with regards to methods, activities, frameworks, and practical guidelines for service provision. As such, the current knowledge base on designing, coordinating, and delivering rehabilitative palliative care interventions remains incomplete and requires greater development to facilitate the coordination of these approaches.

Rehabilitative Palliative Care in Ireland

In Ireland, the few studies which have been conducted to date on palliative care rehabilitation have been descriptive or exploratory in nature, and the only interventional study that has been published has focused on health and social care professional education. Rehabilitation was, however, highlighted in the Adult Palliative Care Services Model of Care for Ireland produced in 2019. The Adult Palliative Care Services Model of Care for Ireland recognises the importance of rehabilitative palliative care as a core part of service provision, while acknowledging the deficits that exist in staffing and development of services. The aim of the model of care is to ensure all individuals with a life-limiting illness in Ireland have access to the appropriate level of palliative care services to enhance their quality of life, irrespective of diagnosis and care setting. Included in the model of care is the optimal pathway of care for individuals with life-limiting illnesses, which entails a thorough needs assessment, initiating the correct care (e.g., specialist, generalist, integrated services), planning for ongoing and future care needs, engaging end-of-life care supports, and care for loved ones through the process of bereavement. Overall, the model of care acts as a guiding document for palliative care provision using eight core foundations to deliver an accessible and appropriate palliative care service.

Given the increasing demand for palliative care services in Ireland and the notable benefits of a rehabilitation approach in palliative care, greater coordination between palliative care and rehabilitation services is likely to prove a valuable approach in the health service. Greater integration of rehabilitation into palliative care in Ireland also aligns with the goals of healthcare reform in Ireland, as outlined in the Sláintecare Report. Established in 2017, Sláintecare is a ten-year reform programme in Ireland aimed at providing a more efficient and universal healthcare services, including the commitment to develop universal palliative care. Responding to the urgent need to provide support to the healthcare system to test and scale ideas that meet
Sláintecare goals, the Sláintecare Integration Fund was established in 2019. The Fund aims to support projects that:

- Demonstrate innovative ways in which citizens can engage in their own health,
- Represent best practice in the management of chronic diseases and caring for older people, and
- Encourage innovations in shift of care to the community or promoting hospital avoidance.

Following application to the Fund, our team was awarded a grant to deliver an integrated rehabilitation service for patients with palliative care needs and to conduct an exploratory, longitudinal case study. The novel intervention draws on the core foundations of the Model of Care\(^3\) as a means of enhancing research and innovation capacities in palliative care by examining the feasibility of providing the integrated service between hospital and community care settings. A description of each core foundation is available in the Extended Data, accompanied by a brief outline of elements in the intervention drawing upon each one. The case study aims to advance understanding of the form, content, and delivery of the novel rehabilitative palliative care service (“Palliat Rehab”) in the provision of specialist palliative care for academic, policy and practice purposes.

**Objectives**

This is a protocol for a case study which will examine a palliative rehabilitation intervention. The specific study objectives are:

- To describe the novel rehabilitative palliative care service that spans hospital and community settings.
- To explore the experiences of patients, informal carers and clinicians while receiving or providing the service.
- To test data collection instruments and examine the utility of selected outcome measures.

**Methods**

**Design**

Guided by an exploratory case study framework\(^16\), and adopting a post-positivist approach\(^17\), this case study will examine the novel service, as delivered by one hospital organisation and one community-based organisation, for an 18-month period of service provision and will provide insight into the delivery of palliative care rehabilitation. ‘Palliat Rehab’ is a new service initiative, and a case study design was chosen because of the need to capture information to answer ‘how’, ‘what’ and ‘why’ questions using a naturalistic method\(^14\). Case studies allow for investigation of a contemporary phenomenon within its real-life context when the boundaries between phenomenon and context are not clearly evident\(^14\) and provide an in-depth, multi-faceted understanding of issues that can help develop or refine theory\(^14\).

The scope of our study includes the rehabilitation service, the staff delivering the service, and the direct and indirect recipients of the service (patients and informal caregivers/family members). This study will comprise two components of data collection: a ‘concurrent’ component, where routine, quantitative data will be collected from participants during the intervention sessions, and a ‘phased’ component, where patients will be invited to contribute data on their experiences of Palliat Rehab using a quantitative survey and during semi-structured, qualitative interviews. Their informal caregivers and relevant staff members will also be invited to engage in semi-structured interviews on their views of the service as an additional element of the phased component. In doing so, the study will contribute to opening the ‘black box’ of palliative care rehabilitation interventions and provide transferable knowledge that will be of value to the future development of interventional studies of service delivery.

**Study setting**

The rehabilitation service will be provided by the Mater Misericordiae University Hospital (Mater Hospital) and St Francis Hospice for an 18-month period.

The Mater Hospital is a 630-bed teaching hospital providing local services for its catchment population of Dublin’s north inner city and a range of specialist services on a regional and national level. St Francis Hospice Dublin is a specialist palliative care service organisation providing in-patient, out-patient, and home-based services to people with progressive, life-limiting illness in the North Dublin area. The rehabilitation service will be delivered by a hospital-based senior occupational therapist and a community-based senior physiotherapist, both of whom work as members of specialist palliative care teams.

**Eligibility Criteria**

The case study will recruit participants from the specialist palliative care services of the Mater Hospital and the community palliative care services of St Francis Hospice Dublin. Overall, the following three groups of participants have been identified and will be recruited during this case study: patients who receive Palliat Rehab, informal caregivers/ family members of patients receiving the rehabilitation service, and staff engaging in either the design or delivery of Palliat Rehab.

For patients receiving palliative care in the Mater Hospital or in St. Francis Hospice, referral to Palliat Rehab will depend on a palliative needs assessment, where severe ill-health, symptom burden and/or cognitive deficit may preclude individuals from taking part. Needs assessments comprise holistic assessments of individual need that include, but are not limited to, assessment of physical condition, appraisals of pain, examination of function and mobility, discussion of potential difficulties completing activities of daily living, and identifying goals patients may have for their care. As rehabilitation needs can vary substantially between individuals and their conditions, however, inclusion will be determined on a case-by-case basis. If the specialist palliative team think that an individual has a rehabilitation need that could be met by the service, then the new service will be explained and offered to the patient by a team member. Specific eligibility criteria for each group have been highlighted in Table 1, where criteria for patients refers
to both the concurrent and phased components, and criteria for caregivers and staff refers to the phased component.

**Intervention**

Palliat Rehab will be delivered by an occupational therapist in the Mater Hospital and a physiotherapist in St. Francis Hospice. It has been observed that rehabilitation is best described as a process containing specific actions\(^1\), and for this reason, the bundle of interventions, based on individual rehabilitation needs, will be investigated rather than specific components. The occupational therapist and physiotherapist delivering Palliat Rehab will engage with the patients directly about their rehabilitation wants and needs and will construct individualised plans on a case-by-case basis. As the specific elements of each patient’s experience will vary, no set number of intervention sessions have been planned. The number of intervention sessions will depend on the patient’s health, their desire to continue with the service, and their ongoing connection with either the Mater Hospital and/or St. Francis Hospice. A description of the intervention service based on TIDIER criteria is available in the [Extended data](#).

**Outcomes**

This case study will collect multiple outcome measures to describe the intervention, to explore the experiences of participants, and to assess the utility of particular quantitative measures for such an intervention. The quantitative outcome measures to be collected from consenting patient participants during the concurrent component are divided into three categories (demographic, service-usage, and health and symptom data) and are listed in Table 2. By collecting these three categories of data, it is anticipated that this case study will be equipped to adequately describe the sample served, the experience of patients receiving the intervention, and the feasibility of embedding the service into the existing healthcare infrastructure using service-usage data. All quantitative data measures will be collected once following initial enrolment of each patient, with the exception of the Palliative Care Outcomes Collaborative (PCOC) scale, which will be collected at baseline during the first intervention session and repeatedly collected during each session thereafter.

For the phased component, patients receiving Palliat Rehab will be asked if they are willing to contribute survey data based on their satisfaction with the service. Outcomes relating to the phased component of the case study also include the qualitative interview data collected from all three participant groups to effectively explore the general experiences and views of the service from the patient, informal caregiver, and staff perspective.

**Sample size**

The sample size for a case study depends on the number of participants that is sufficient to describe the phenomenon\(^1\). As this case study design comprises two components, namely the concurrent component and the phased component, the rationale for each component’s sample size is described below.

| Table 1. Eligibility criteria for components of the study. |
|------------------------------------------------------------|
| **Patient inclusion criteria**                             |
| **Concurrent and phased components**                       |
| 1. Receiving the novel palliative care rehabilitation service due to the identification of a rehabilitation need |
| 2. ≥ 18 years of age                                       |
| 3. English speaking                                       |
| 4. Able to provide informed consent                        |
| 5. Patients do not need a caregiver willing to participate in the study |
| **Caregiver inclusion criteria**                           |
| **Phased component**                                       |
| 1. Self-endorsing or identified by the patient as a primary caregiver |
| 2. ≥ 18 years of age                                       |
| 3. English speaking                                       |
| 4. Able to provide informed consent                        |
| 5. Caregivers related to a participating patient are eligible for inclusion if the above criteria are satisfied, regardless whether their loved one participates in the research element or receives the intervention only. |
| **Staff inclusion criteria**                               |
| **Phased component**                                       |
| 1. Identified as a clinical staff member who has been involved in the design and/or delivery of the palliative care rehabilitation service |
| **Patient exclusion criteria**                             |
| **Caregiver exclusion criteria**                           |
| 1. Unable to complete the study measures and/or participate in an interview in the opinion of attending clinician. Patients may be unable to complete measures or participate due to ill-health, symptom burden or cognitive impairment. |
| 1. Patient does not wish caregiver to be invited to participate in the study |
| **Caregiver inclusion criteria**                           |
| **Phased component**                                       |
| 1. Self-endorsing or identified by the patient as a primary caregiver |
| 2. ≥ 18 years of age                                       |
| 3. English speaking                                       |
| 4. Able to provide informed consent                        |
| 5. Caregivers related to a participating patient are eligible for inclusion if the above criteria are satisfied, regardless whether their loved one participates in the research element or receives the intervention only. |
| **Staff inclusion criteria**                               |
| **Phased component**                                       |
| 1. Identified as a clinical staff member who has been involved in the design and/or delivery of the palliative care rehabilitation service |
Concurrent Component
The aim of the case study is not to test the rehabilitation service, therefore it would not be appropriate to use traditional power calculations when considering sample size for the quantitative data collection component of the case study. The purpose of quantitative data collection in the case study is to contribute to the understanding of care delivery and stakeholder experience and to test data collection instruments and examine the utility of selected outcome measures. Considering the issue of justification of sample adequacy, anonymised, routine data will be collected on all patients who receive the service, and all eligible patients will be offered the opportunity to participate in survey data collection.

Phased Component
Following the concurrent component, all patients who receive Palliat Rehab will be offered the opportunity to participate in a survey detailing their satisfaction with the service. The second element of the phased component refers to the qualitative interviews. As sample size estimation for qualitative interview samples is an area of conceptual debate and practical uncertainty, the projected sample size is based on the concepts of data adequacy and research practicality. The population included within this case study is relatively homogeneous, as participants will be availing of one single palliative care rehabilitation service. A sample of 16–22 individuals will therefore be recruited for qualitative data analysis across three stakeholder groups; patients receiving the service (n = 4–6), family members of individuals receiving the service (n = 4–6), and clinicians involved in the design and/or delivery of the new service (n = 8–10).

Recruitment
Patients. All potential participants will be provided with an information leaflet detailing the purpose of the data collection, the potential risks and benefits to participation, and data protection rights. Following a minimum of 24 hours, potential participants will be asked whether they are interested in being contacted by a researcher to discuss participation in the concurrent and phased components. Patients will be assured that they may receive Palliat Rehab through the concurrent component without further engaging in the phased component of the study. Once a patient receives input from the service, a researcher will make telephone contact with individuals who indicate that they are willing to be contacted and enquire if they are interested in participating in the phased component.

Caregivers. Patients receiving ‘Palliat Rehab’ will also be asked by either the physiotherapist, occupational therapist, or consultant to consider whether they wish for their primary caregiver to also be invited to participate in a separate Zoom or telephone interview. It will be explained that the reason for inviting their caregiver to participate is to include caregiver perspectives in the research study. It will again be emphasised that their decision or that of their caregiver will not influence the patient’s care in any way. Following a minimum of

| Demographic data | Service-usage data | Health and symptom data |
|------------------|-------------------|------------------------|
| 1. Gender Identity | 1. Response times between referral and service enrolment | 1. The Palliative Care Outcomes Collaborative (PCOC) scale\textsuperscript{22} |
| 2. Age | 2. The number, type, period of clinical interactions with the rehabilitative palliative care service | 2. Charlson Comorbidities Index (CCI)\textsuperscript{23} |
| 3. Marital status | 3. Length of hospital stay (for hospitalised patients only) | 3. The Clinical Frail Scale\textsuperscript{24} |
| 4. Primary diagnosis | 4. Whether re-admitted to hospital within 30-days of discharge or receipt of services enrolment | 4. Palmar Grip Strength |
| 5. Primary care network | | 5. 5x Sit-to-Stand test\textsuperscript{25} |
| 6. Current living conditions including home supports | | |
24 hours and allowing sufficient time for the patient to discuss the matter with his/her caregiver, the patient will be asked whether their caregiver is interested in being contacted by a researcher to discuss participation. A researcher will telephone individuals who indicate that they are willing to be contacted and answer questions and provide information, as needed.

**Staff.** Clinical staff who have been involved in the design and/or delivery of the palliative care rehabilitation service will be invited to take part in two interviews by the Principal Investigator (PI). The researcher will provide the potential participant with written information on the study and the consent form and will be available to answer further questions, as needed. Both interviews will be separated by a minimum of 6 months to contrast learnings and applications of developed knowledge during the piloting of the intervention. It will be explained that the reason for inviting the staff member to participate is to include the perspectives of health and social care professionals in the study. Information will be provided to them regarding the study, the potential risks and benefits to participation, and data protection rights. It will be emphasised that the decision of the staff member will not influence or affect their career or work relationships in any way. If the staff member expresses interest in participating, the PI will send an individualised email introducing the staff member to the researcher.

**Data collection**

Using a mixed-methods approach, multiple sources of quantitative data will be collected in a sequential manner. Qualitative data collection will take place from service commencement, while qualitative interviewing will take place at two points—approximately 4–6 months after commencement of the service and in the final two months of service provision.

**Quantitative data.** Quantitative measures will include data that is recorded as a necessary or usual part of palliative care or rehabilitative palliative care service provision during patient assessments in patient charts or electronic patient records. All quantitative measures are summarised in Table 2 under three category headings: demographic data, service-usage data and, health and symptom data. Following the establishment of informed consent from patients, demographic, service use and health and symptom data necessary for the delivery of care will be collected by the service’s occupational therapist and/or physiotherapist. As part of the phased component, survey data on patient satisfaction will be collected on completion of engagement with the rehabilitation service intervention.

**Qualitative data.** Semi-structured interview schedules for the first set of interviews for each group of participants were developed using a five-step framework of design. The five steps are as follows: (1) identifying the prerequisites for using semi-structured interviews; (2) retrieving and using previous knowledge; (3) formulating the preliminary semi-structured interview guide; (4) pilot testing the guide; and (5) presenting the complete semi-structured interview guide. Interviews across all three participant cohorts may take place in person or remotely according to the participant’s preference. Only an audio recording will be made regardless of method of interview. Interviews are estimated to last approximately 30–40 minutes and protocols will be piloted with volunteers in St. Francis Hospice to ensure question clarity, in addition to monitoring time demand.

**Data management**

Potential participants personal data will be processed under article 6 (1)(e) Public Interest and under article 9 (2)(j) Scientific Research of the General Data Protection Regulation (GDPR) 2016, and data will be secured in accordance with the requirements of the Data Protection Act (2015). Data will be anonymised and where applicable, pseudonyms will be used in reports and publications.

**Analytic plan.** Data analysis will be iterative and will continue over the course of the study.

Descriptive statistics will be generated using R to summarize participant characteristics across demographic and service usage domains, where categorical variables will be reported as raw numbers and percentages. Reports of continuous variables will include mean, median, range and standard deviation values. For repeated measures analysis of health and symptom data, pre- and post-service engagement, significance of variations will be determined using x^2 tests or Fisher’s Exact Test, when required, for categorical data. Mann-Whitney U tests for ordinal data, and t-tests/ ANOVA for continuous data. 95% confidence intervals (CI) will be used, and significance levels will be assessed at the alpha level of 0.05.

Interview audio will be transcribed using Happy Scribe (2021) transcription software and reviewed using original audio-recordings to ensure accuracy, the removal of identifiable information and to engage in data familiarity. For qualitative data, reflexive thematic analysis will be used to generate descriptive themes related to the experiences and perspectives of stakeholders on the novel service. Thematic analysis was selected for analysis given its flexibility in application, enabling the collation of differing perspectives and the iterative construction of common themes.

Coding will be conducted both inductively and deductively using the open-source QDA Miner programme (version Lite), where inductive coding will entail annotating similarities and intriguing features across the dataset. Deductive coding will comprise the construction of a deductive codebook based on the core foundations of the Adult Palliative Care Services Model of Care, and contemporary literature on rehabilitation, integration and palliative care.

Coding will be completed by three researchers forming a coding team with diverse academic backgrounds in health economics, rehabilitative palliative care, and psychology. These researchers will not be involved in the provision of the rehabilitative service. Coding will be completed through individual coding sessions and facilitatory discussions to gauge differences in...
interpretation and to fully explore the breadth of data collected. As the dataset will be coded progressively, base codes will be continually revised and refined in response to new facets of data. Theme construction will then be facilitated by the design of a coding tree to identify similar concepts generated during the coding process. To ensure regular reflection during the analytic process, a reflexive log will be maintained to track and detail aspects of the coding process to identify potential assumptions underlying their approach\(^3\). Qualitative analysis will be reported in line with the COREQ reporting guidelines\(^4\).

The construct validity, internal validity, external validity, and reliability of the data will be established through use of the following methods. First, the use of a protocol and exact documentation of each step of the process facilitates traceability\(^6\). Second, the use of multiple methods increases validity by providing multiple perspectives on the same phenomenon\(^7\). Third, a researcher diary will be used to record thoughts, feelings, and expectations that may at a later stage be used for data analysis\(^8\). Fourth, a well-structured database will be used for data management and will serve as the evidentiary source of conclusions\(^9\). Fifth, analytical techniques during data analysis such as explanation building and addressing rival explanations will be employed\(^10\). Sixth, the multidisciplinary composition of the team will allow the researchers to raise questions throughout the course of the study, particularly regarding the fit between the methods used and the results obtained, and study conclusions\(^11\). Finally, thick description will establish transferability\(^12\). Convergence of quantitative and qualitative data will be undertaken to describe the service and its implementation from the perspectives of patients, informal carers and clinicians.

**Ethics**

The research protocol has been approved by the Mater Misericordiae University Hospital (IRB Ref 1/378/2113) and St Francis Hospice Dublin (Rec. approval 16/1/20).

The case study will be conducted in accordance with the ethical standards of the organisations and with the 1964 Helsinki declaration and its later amendments\(^13\). The protocol was designed giving consideration to best practice in palliative and rehabilitative care and ensuring that risks (e.g., participant distress occurring during interview) will be minimised to the greatest possible degree for patients, carers and staff. The autonomy of participants will be respected by providing informed choice. All participants will receive oral and written information prior to the interview, and written informed consent will be obtained prior to interview. Participants will be allotted a minimum time period of 24 hours to consider their interest in participating. Additionally, all participants will be informed that they may withdraw from the study, and/or withdraw their data, at any point without affecting their access to services. All data will be anonymized and will not be identifiable and will be managed securely.

**Public and patient involvement**

Due to required timeframes and available resources, public involvement in the development of the case study protocol has been at level one of the Public Participation Spectrum\(^40\) developed by the International Association for Public Participation. A virtual meeting was held with members of Voices4Care in March 2021 where the study protocol was presented, and a question-and-answer session held. Voices4Care is an initiative of All Ireland Institute of Hospice and Palliative Care (AIHPC) – an all-island organisation working to improve palliative and end-of-life care for patients and their families. Voices4Care is a volunteer group with members comprising people living with a life-limiting illness/with palliative care needs, informal carers of adults with palliative care needs, and people from the wider community interested in palliative care.

**Dissemination plans**

In keeping with the mission of the research to develop service provision and meet patient needs, knowledge exchange activities will be undertaken to support a dissemination plan that reaches the public, health and social care professionals and policy makers. Dissemination materials will be developed to meet the needs of individual groups and a final project report will be provided to the Sláintecare Programme Implementation Office. Additionally, the case study will be submitted for publication in a peer-reviewed journal. Findings will be presented at national and international meetings. A project webpage has been created and may be accessed at https://palliativecare.ie. Information will also be shared via the Rehabilitative Palliative Care Sláintecare Project Twitter feed (@PalliativeRehab).

**Study status**

Data collection commenced in February 2020 but was interrupted by the COVID-19 pandemic. The palliative care rehabilitation service was suspended for a three-month period and data collection re-commenced in July 2020. Preliminary data collection is due to finish on December 31\(^{st}\) 2021, with follow-up interviews with professional staff expected to be completed by May 2022.

**Discussion**

Overall, this case study will examine Palliat Rehab by (i) outlining the structures and components of the integrated service, (ii) investigating the perspectives of key stakeholders, and (iii) analysing the chosen outcome measures for suitability in the intervention. Given the projected increases in both palliative care and rehabilitative needs among the Irish population over the next two decades\(^1\), this case study is likely to uncover valuable insights into offering an accessible and integrated services to meet these growing demands. Moreover, Palliat Rehab will uphold the aims of Sláintecare reform in the Irish healthcare system, which seeks to achieve a universal single-tier health and social care system where everyone has equitable access to services based on need, and not ability to pay\(^33\). Core Sláintecare goals are the achievement of a shift in care from the acute to the community setting to bring care closer to home for service users, and a focus on enablement and well-being. Palliative rehabilitation aligns well with these objectives as it seeks to integrate enablement, self-management, and self-care into the holistic model of palliative care.
Despite being recognised as an essential part of palliative care service provision, rehabilitation services remain under-developed and under-utilised in Ireland and beyond. New pathways and models of care are required to advance service provision to ensure that patients receive the ‘right care, in the right place, at the right time, by the right people’. The development of “Palliat Rehab” offers opportunity to study an innovative service and consider its potential contribution to the achievement of Sláintecare goals. Investigating the rehabilitation service in-depth and within its environmental context will lead to a better understanding of ‘how’ and ‘why’ things happen. Case study findings will be of value in assessing whether there is evidence that supports the rehabilitation service, and will be used to inform efforts to further develop and tailor the intervention.

**Limitations**

Several limitations should be considered. The rehabilitation intervention is being delivered during a period of great change within health services that has been precipitated by the pandemic. This has resulted in a period of suspension of the service but has also impacted on usual ways of working (e.g., the requirement for physical distancing, utilisation of remote forms of communication). Detailed contextual description will be provided to enable others to understand the effect of the pandemic on service provision.

The case study will appraise the suitability of selected outcome measures for use within the rehabilitation service. This is of particular importance given that the clinical usefulness of function and mobility-based outcome measures for individuals receiving specialist palliative care are currently a topic of debate. Selecting an appropriate outcome measure is a critical step in designing valid and useful clinical trials and outcome studies, as the best design cannot make up for the use of an inappropriate measure. It is possible that the quantitative measures may have limited utility in contributing to knowledge of effectiveness. However, the application of mixed methods methodology will ensure that the strengths of one approach complements the restrictions of another and qualitative data will be used to understand the meaningfulness, or otherwise, of the quantitative outcomes. While the design of the Palliat Rehab service was informed by expert opinion and the evidence base, the staffing of the team was limited by funding availability and the required timelines of the project. Case study findings will provide important data on this issue.

**Conclusion**

This case study aims to advance our knowledge of the implementation and delivery of a novel rehabilitative palliative care service in Ireland. By providing an in-depth description of the experiences of patients, carers and health and social care professionals, a better understanding of the ‘how’ and ‘why’ (or ‘why not’) of the service’s perceived effectiveness will be obtained. Findings will be used to develop and tailor the intervention and will inform the development of future interventional studies as part of the journey towards evidence-based service provision.

**Data availability**

**Underlying data**

No data is associated with this article.

**Extended data**

Open Science Framework: Palliat Rehab Service, [https://doi.org/10.17605/OSF.IO/RA93N](https://doi.org/10.17605/OSF.IO/RA93N)

This project contains a description of the novel service in line with the TIDieR checklist, an outline of the core foundations of the Adult Palliative Care Services Model of Care for Ireland and the elements of Palliat Rehab drawing on each foundation, and interview schedules for each sample.

Data are available under the terms of the Creative Commons Zero “No rights reserved” data waiver (CC0 1.0 Public domain dedication).

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Version 2

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✔ JongKyu Kim
Department of Physical Medicine and Rehabilitation, Seoul Medical Center, Seoul, South Korea

Thank you for your enthusiasm to this research. I totally agreed with your responses. And I am hoping your next step of the Palliative Rehabilitation program.

Competing Interests: No competing interests were disclosed.

Reviewer Expertise: Rehabilitation for the patients who taken care of palliative care.

I confirm that I have read this submission and believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard.

Version 1

Reviewer Report 25 January 2022

https://doi.org/10.21956/hrbopenres.14672.r31107

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❓ Mai-Britt Guldin
REHPA, The Danish Knowledge Centre for Rehabilitation and Palliative Care, Odense University Hospital, Odense, Denmark

Jette Thuesen
1 Department of Public Health, Unit for User Perspectives and Community Interventions,
Dear Colleagues,

Thank you for this manuscript. We were excited to read that you had undertaken developing a protocol on a case study of a novel palliative care rehabilitation service. We think this is exactly the type of study that can lift this novel research area. Therefore, we appreciate the subject of your study.

This is a description of a protocol for a prospective, longitudinal, mixed-methods case-study design that describes a novel early access palliative rehabilitation service. The study will explore the experience of patients, carers, and clinicians by using documentary, survey and interview data.

While the topic is important and certainly of interest in promoting novel and early access to rehabilitation, the manuscript in its current form suffers from some important limitations which detract from its quality. Revisions are necessary to make the manuscript ready for indexing.

Below we have commented on some specific points that we find would improve the readability and validity of the study.

Introduction:

- Our main point in the introduction is that the references are not clear and the background for a palliative rehabilitation intervention should be clearer. Is reference # 3 a book?

- It is quoted that there is ‘growing evidence base’ on palliative rehabilitation, but it is not backed with references? A systematic literature search should give you an overview of several palliative rehabilitation intervention studies completed within the last ten years. To mention some, Feldstein and colleagues have published several papers on their interdisciplinary palliative rehabilitation program in 2016-2018.

- We would suggest also visiting the palliative rehabilitation projects from King’s College, London. Finally, we would suggest that the theoretical underpinnings of a palliative rehabilitation service are described better and the reference to The Adult Palliative Care Services Model for Ireland is supplemented with a figure or table that shows its contents. This would lift the understanding of the need for a palliat rehab service further, and make the service model much clearer to the reader and therefore the study protocol more transparent. We would also shorten the introduction regarding the Slaintecare goals in order for it to be interesting to a wider readership, or it needs to be apparent why this is important information to understand this protocol and the reader.

- The aim of the paper is to describe the protocol. However, the authors have chosen to describe the aims of the case study. This gets very confusing. We would suggest describing the aims of this paper clearly – which in our opinion is to present a protocol - and it would be of great help for a clear manuscript that a guidance is used for presenting a protocol. For instance the SPIRIT-statement.org or another guidance. Further, it would also be helpful with a development model or theoretical model to underpin the development and description of the protocol. This should preferably be differentiated from the aims of the
case study. Moreover, the development of the palliative rehabilitation intervention might have been framed by a complex intervention development model such as the one described by Bleijenberg et al (2018). This would help you to structure the different background factors for designing the intervention (e.g. problem identification and definition, patient's needs, theory, evidence etc).

Methods:
○ In the description of methods, we think the authors succeed in presenting why the case study design is the most appropriate for the proposed study. Nevertheless, also here the paper needs to be differentiated between this paper/the protocol and the study design which is described for the future study.

○ There seems to be some points of confusion regarding the methods (and therefore a guidance on presenting protocols would be helpful): Initially, the study is described as an 18 months period. Later it is described as a 15 month period. The same point about sample size. Initially, it is described as ‘a single, holistic case’. Later it is described as ‘the sample size...depends on the number of participants that is sufficient’ and later again ‘a purposive sample of 16-22 individuals...’. Study setting and recruitment (sample) have repetitions which could be more omitted. These points need to be clearer, more aligned, and maybe even shorter so it is not stating the obvious.

○ Additionally, it also seems the section about Sample also describes types of data that will be collected. Consider if these should be described under data collection instead.

Participation selection and recruitment:
○ Eligibility assessment is described thoroughly and maybe a little lengthy. We would recommend shortening to ensure clarity and readability. Recruitment is also described at length and with other information in between. The recruitment procedure is difficult to get a clear picture of and could even profit from a figure with a flow chart which shows the procedure rather than the lengthy description. This would enhance transparency.

○ Be aware that both in Sample and in recruitment, data sources are described. It would make the study more reader friendly to put all description on data sources under data collection.

○ Maybe it could also be considered to differentiate between recruitment and study procedure. It seems both types of descriptions are put in the same long section. This makes it harder to understand.

○ The section on ‘As discussions involving an individual’s experience with a life-limiting illness...’ is really about ethical considerations and would deserve to be moved to the ethics section of the protocol.

○ Finally, we applaud the use of TIDIER to describe the service. However, we miss a whole section on describing the form and content of the intervention. Otherwise, the protocol seems incomplete and too abstract and ultimately uninteresting to a wider readership.

Data collection:
○ We miss an overview of the case study’s research questions and the methods and materials.
It is not clear what is actually being investigated by the methods mentioned.

- A suggestion could be to add a table that provides an overview of the different phases in the study procedure, the participants and which types of data are collected in the different phases. We had to read these aspects several times to grasp the idea of it.

- According to the health and system data, mentioned in table 2, it is not clear why these specific measures are being applied. We miss some arguments for selecting them as the most relevant measures to evaluate the goals of palliative rehabilitation. We suggest that the authors reflect on what are the relevant goals of palliative rehabilitation – and how should they be measured.

- Further, all the quantitative measurements scales that are proposed really should be presented with information on whether they are validated and can be compared to a larger data set (as this study only will collect data on very few participants). Measurement points should be presented together with measures.

- It is described, that the bundle of interventions will be investigated rather than specific components. How does that align with the ambition of ‘opening the black box’ as mentioned earlier in the paper.

- Finally, we would suggest to pay attention not only to the patients that are being included in the study but also to the patients choosing not to take part and to the dropouts as well. Previously, palliative rehabilitation intervention studies have documented a remarkable difference between patients who were considered eligible, patients who were included, and patients that completed (Chasen et al 2013; Jones et al 2013).

Data management:
- Data analyses of quantitative data should be seen according to the very small N of the study. Hence, there needs to be a reflection of the appropriateness of the statistical analysis plan – preferably with reference to former studies on the subject.

Public and patient involvement:
- This section is very hard to understand for a reader outside of Ireland. Authors could consider the international readership of the journal and make this section more widely understandable as there surely are good points to learn from.

Discussion:
- This section refers to The Slaintecare Report and Core Slaintecare goals. Unfortunately, as these have not been fully presented in the manuscript, this discussion does not seem readily understandable or even relevant to understand this protocol. Authors need to consider what is relevant information for the reader and for the presentation of the protocol.

Conclusion:
- As has been mentioned under introduction and aim, it is also relevant in the conclusion to differentiate between ‘this paper’ and the case study.
Best of luck with your manuscript.

Mai-Britt Guldin
Jette Thuesen

Is the rationale for, and objectives of, the study clearly described?
Partly

Is the study design appropriate for the research question?
Partly

Are sufficient details of the methods provided to allow replication by others?
Partly

Are the datasets clearly presented in a useable and accessible format?
Not applicable

Competing Interests: No competing interests were disclosed.

Reviewer Expertise: Mai-Britt Guldin: Palliative Rehabilitation and Palliative Care Research and Education
Jette Thuesen: Palliative Rehabilitation and Rehabilitation Research and Education

We confirm that we have read this submission and believe that we have an appropriate level of expertise to confirm that it is of an acceptable scientific standard, however we have significant reservations, as outlined above.

Author Response 25 Apr 2022

Fóidhla Ní Chéileachair, Mater Misericordiae University Hospital, Dublin, Dublin, Ireland

Dear Dr. Guldin and Dr. Thuesen,
Many thanks for taking the time to review the protocol for the Palliat Rehab case study. We are delighted you feel this study can contribute positively to the growing field of research. Based on your comments, we have made a number of changes to the original version of the manuscript, which has now been resubmitted:

Introduction:
- We agree that the background would benefit from greater discussion of the evidence and have now cited wider evidence and ongoing studies in the field for the background and evidence base on palliative rehabilitation. Regarding reference 3 (Tiberini et al., 2015), this is a practical guide for rehabilitative palliative care produced as part of the Towards Excellence series for Hospice UK. We note that the link appears to be non-functional and have updated this with a hyperlink for additional information on this reference (See rehabilitative-palliative-care-enabling-people-to-live-fully-until-they-die.pdf (hospiceuk.org))
- Many thanks for highlighting that more detail of the theoretical underpinnings of the
service would be beneficial to the reader. We have now provided additional text on the model and its discussion of rehabilitative palliative care. We have also provided an overview of how the Palliat Rehab service draws directly on the Adult Palliative Care Services Model of Care for Ireland in a table available in our supplementary materials on Open Science Framework.

- Sláintecare is the all-encompassing health reform programme in Ireland, that aims to deliver the World Health Organisation’s goal of universal healthcare. It is for this reason that we have included a description of the programme - we feel that it is important for readers to understand the system within which Palliat Rehab is being delivered, so that they can make an assessment of the transferability and generalisability of the protocol and case study to their own settings.

Aim:
- Indeed, we feel the original version of the text did not emphasise clearly that this protocol is for a case study. Following your comments, we have now revised the section outlining the aims and objectives of the study to highlight the role of the protocol and the objectives of the case study. Furthermore, we appreciate the suggestion to include a framework for intervention design and found the citation you provided helpful.
- We note the suggestion to follow an established guide for protocol presentation. We apologise for any confusion caused by the original outline of the manuscript. Given that this is a protocol for a case study of a novel service, rather than a clinical trial, we have instead consulted Yin (1984), as this provides guidance on the development of a case study protocol.

Methods:
- Thank you for your suggestions to improve the readability of our paper. We have restructured elements of this section by doing the following:
  - Reorganising the text in the Design section to ensure the case study approach has been made clear to readers
  - Including new subsections entitled ‘Intervention’, ‘Outcomes’ to clearly outline the elements of each under a specific subheading.
  - Renaming the original subheading ‘Sample’ to ‘Eligibility Criteria’ and reordered all information relating to data to ‘Outcomes’ and ‘Data Collection’. The Eligibility Criteria section has also been shortened.
  - Renaming the original subheading ‘Participation Selection and Recruitment’ to ‘Recruitment’. The recruitment process for each participant group has also been edited to include only relevant details for the recruitment process.
  - Specifically separating the elements pertaining to the ‘intervention’ procedure for patients, which we have called ‘the concurrent component’, and subsequent elements of data collection to examine the experience of stakeholders, now titled ‘the phased component’ in the following sections; Eligibility Criteria, Sample Size, Data Collection.

We have now amended all reference to the study period to be 18-months as the correct length. We have also moved the highlighted text regarding the ethical issue to the Ethics section. Further, we have also clarified that we are using a case study method (section Method- Design,) and discussion on sample size can be found under Method- Sample size section.

Discussion and Conclusion:
We have made changes to the text in the first paragraphs of the discussion and conclusion to indicate that this protocol refers to a case study that is now in process. We appreciate your comment on the form and content of the intervention. We hope the addition of the intervention subsection may add some clarity for readers and that the protocol may be of interest to those investigating issues in healthcare integration, universal healthcare globally, and those interested in Sláintecare developments in Ireland. Thank you again for your expert commentary which we feel has strengthened the manuscript; we hope that you find our revisions satisfactory.

With best wishes,
Fóidhla Ní Chéileachair (Corresponding Author)

**Competing Interests:** Corresponding Author

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**Reviewer Report 19 January 2022**

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**JongKyu Kim**
Department of Physical Medicine and Rehabilitation, Seoul Medical Center, Seoul, South Korea

Thank you for your great study protocol. It is very interesting and I am looking forward to the result from this study protocol.

**Major recommendations:**

1. This study protocol is for the program of 'Palliat Rehab', but showed only a webpage address. If possible, could you explain the summary of the 'Palliat Rehab' program contents?

2. For the data and measures, a previous study for rehabilitation of palliative care patients noticed patients' satisfactions and dissatisfactions (Lee et al. (2018)). Could you add measurements about patients' and caregivers' satisfaction?

**References**

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**Is the rationale for, and objectives of, the study clearly described?**

Partly
Is the study design appropriate for the research question?
Yes

Are sufficient details of the methods provided to allow replication by others?
Partly

Are the datasets clearly presented in a useable and accessible format?
Not applicable

**Competing Interests:** No competing interests were disclosed.

**Reviewer Expertise:** Rehabilitation for the patients who taken care of palliative care.

I confirm that I have read this submission and believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard, however I have significant reservations, as outlined above.

---

Author Response 25 Jan 2022

Fóidhla Ní Chéileachair, Mater Misericordiae University Hospital, Dublin, Dublin, Ireland

Dear Dr. Kim,

We are delighted you took the time to review the article and welcome your comments! In relation to the key components of Palliat Rehab, we would like to direct you to the OSF storage link in the Extended Data section, as a brief description of the service is available as a downloadable document in this file. Indeed, we do stress that differences are likely to be seen between the rehabilitation plans constructed for participants, as the service will be based on individual needs, and provided this service description as a broad overview of the Palliat Rehab programme. We also agree that an evaluation of patients' and caregivers' satisfaction would be a welcome addition. Unfortunately, the programme is currently underway, however we are keen to gather qualitative data on the experiences of patients and their caregivers using semi-structured interviews.

Many thanks for your contribution and your review. We look forward to disseminating findings of the current programme soon!

With best wishes,
Fóidhla Ní Chéileachair

**Competing Interests:** Corresponding author of the protocol.

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Author Response 25 Apr 2022

Fóidhla Ní Chéileachair, Mater Misericordiae University Hospital, Dublin, Dublin, Ireland

Dear Dr. Kim,
Many thanks again for your helpful comments. We agree that it would be helpful to summarise the components of ‘Palliat Rehab’ and we have restructured the manuscript to provide this. To provide additional clarity, we have also reorganised the methods to include a subsection titled ‘Intervention’.

We also agree that an evaluation of patients’ and caregivers’ satisfaction and experience is important. Given the exploratory nature of the proposed case study, we felt that a qualitative methodology was best suited to understand the aspects of the service that affect satisfaction and experience at this point. The insights gained from qualitative analysis will guide the selection of measures to be used in further planned research of the service. We are appreciative of the time you gave to review this protocol and hope that you find our amendments satisfactory.

With best wishes,
Fóidhla Ní Chéileachair (Corresponding Author)

Competing Interests: Corresponding Author

Reviewer Report 12 January 2022
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Lubayna Fawcett
1 Physical Therapy Department, Mayo Clinic, Scottsdale, AZ, USA
2 Arizona State University, Tempe, AZ, USA

This article will contribute to the much needed ‘way forward’ in palliative rehabilitation. The study settings and sampling as well as the outcome measures tools can all be easily implemented/replicated even in low income countries.

In addition, this article underscores the essence of comprehensive palliative care, in which palliative rehabilitation is the critical and missing component by which to improve the quality of care for people with serious illnesses.

Is the rationale for, and objectives of, the study clearly described?
Yes

Is the study design appropriate for the research question?
Yes

Are sufficient details of the methods provided to allow replication by others?
Yes

Are the datasets clearly presented in a useable and accessible format?
Not applicable

Competing Interests: No competing interests were disclosed.

Reviewer Expertise: Palliative Rehabilitation/Cancer Care/Women's Health.

I confirm that I have read this submission and believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard.

Author Response 25 Jan 2022

Fódhla Ní Chéileachair, Mater Misericordiae University Hospital, Dublin, Dublin, Ireland

Dear Dr. Fawcett,

We're delighted with your comments on the protocol. Many thanks for taking the time to review this publication.

With best wishes,
Fódhla Ní Chéileachair

Competing Interests: Corresponding author of the protocol.