Study of the Influencing Factors of Cyberbullying Among Chinese College Students Incorporated With Digital Citizenship: From the Perspective of Individual Students

Jinping Zhong, Yunxiang Zheng*, Xingyun Huang, Dengxian Mo, Jiaxin Gong, Mingyi Li and Jingxiu Huang

School of Educational Information Technology, South China Normal University, Guangzhou, China

Understanding the influencing factors of cyberbullying is key to effectively curbing cyberbullying. Among the various factors, this study focused on the personal level of individual students and categorized the influencing factors of cyberbullying among college students into five sublevels, i.e., background, Internet use and social network habits, personality, emotion, and literacy related to digital citizenship. Then a questionnaire survey was applied to 947 Chinese college students. The results show that cyberbullying among Chinese college students are generally at a low level. There are many factors influence cyberbullying. Specifically, at the personal background level, gender has a significant impact on cyberbullying and being cyberbullied. In terms of personal Internet use and social network habits, students’ average daily online time has no significant correlation with cyberbullying and being cyberbullied; however, the proportion of online non-learning time has a significantly positive correlation with cyberbullying, and the proportion of online learning/work time has a significant impact on being cyberbullied. At the personality level, the Big Five personality traits have varying degrees of correlation with and influence on cyberbullying and being cyberbullied; however, the personal emotions level, students’ life satisfaction has a significantly negative correlation with cyberbullying and being cyberbullied while it only has a significant impact on being cyberbullied; the personal stress and empathetic concern aspects of empathy have a significantly positive correlation with cyberbullying and being cyberbullied among female students. At the literacy related to digital citizenship level, students’ understanding of and compliance with Internet etiquette have significantly negative impacts on cyberbullying; the ability to communicate and collaborate online and Internet addiction have significantly positive impacts on cyberbullying and being cyberbullied; the understanding of and compliance with relevant digital laws and regulations have significantly negative correlations with cyberbullying and being cyberbullied. Overall, college students’ digital citizenship level has a significantly negative correlation with
cyberbullying but no significant correlation with being cyberbullied. Finally, analysis and suggestions were provided according to these statistical results and the effects of these factors on cyberbullying and being cyberbullied among college students, so as to help solve this problem and provide a new perspective for research in this field.

**Keywords:** cyberbullying, college student, influencing factors, digital citizenship, individual students

**INTRODUCTION**

Currently, the Internet has penetrated into all aspects of people's lives. While providing various conveniences, the Internet has also caused a series of social problems such as spam, Internet addiction, and Internet crime. In recent years, cyberbullying, as a representative of abnormal Internet behaviors, has been prominent in many countries (e.g., the United States, Japan, and Australia), in which countermeasures and preventive measures against cyberbullying have been formulated. Instagram, a well-known social platform, began developing automated cyberbullying filtering tools in 2019. In his book, Ivester (2011) maintains that social media is evolving into an alternative mechanism of communication and contact among people and is continuously in fashion among students, greatly increasing the likelihood of cyberbullying on college campuses (Washington, 2015). This is especially true for Chinese college students. Statistical results show that Internet users aged 10–19 and 20–29 accounted for 14.8 and 19.9% of the whole population in China (China Internet Network Information Center, 2020), and 87.8% of college students love to use social communication applications (iiMedia Research, 2018). Partly because Chinese college students have much free time and are curious about the outside world, which, coupled with the absence of parental supervision, has led to college students being the major Internet users among the adolescent population. However, negative information is becoming more common in digital society. Being inexperienced and immature emotionally and intellectually, without having established the “Three Views”\(^1\), college students are more inclined to be inadvertently involved in cyberbullying (as a perpetrator or a victim) and exert adverse influences on others and society as a whole.

Under this circumstance, it is necessary to know the current situation of cyberbullying among Chinese college students and reveal potential influencing factors to help curb it effectively. However, the literature survey of the China National Knowledge Infrastructure (CNKI) indicated that as of July 2020, there has been only 13 publications on “cyberbullying” and “influencing factors,” all published after 2015, accounting for 3.8% of all 337 articles with the subject “cyberbullying.” The lack of studies on the influencing factors of cyberbullying makes relevant prevention strategies and containment mechanisms ineffective and impertinent. Additionally, in terms of research objects, most of the previous studies in China have focused on cyberbullying among youth, with only 32 articles on college students and none on influencing factors. In fact, college life is the most critical time before an individual enters society and thus a critical period for the formation and establishment of personality, morals, and the “Three Views.” Being deeply involved in the Internet and digital society, college students should be guided to keep away from cyberbullying. Therefore, understanding the influencing factors of cyberbullying among them and developing targeted prevention strategies are very important for effectively addressing the problem. In this regard, based on discovering the current situation of college student cyberbullying in China, this paper examined its influencing factors from the perspective of individual students to provide suggestions for the intervention and prevention of cyberbullying.

**LITERATURE REVIEW AND HYPOTHESES**

**Literature Review**

Literature review showed that the existing studies mainly focused on individual students, families, schools, society, and the environment. Specifically, in terms of individual students, Li (2007), Kowalski et al. (2012b), Topcu and Erdur-Baker (2012) and many other investigators revealed that cyberbullying is gender related. Hsu and Wang (2010) found that personality traits are predictive of cyberbullying, and Gibb and Devereux (2014) and Goodboy and Martin (2015) showed that the dark personality theory can describe the common characteristics of cyberbullies: self-righteous, ruthless, and aggressive. From the psychological perspective, Sun and Deng (2016) found that both perpetrators and victims of cyberbullying have more negative emotions; Liu and Xu (2019) found that the psychological factors related to cyberbullying include empathy, narcissism, self-esteem, depression, and anxiety; Gini and Pozzoli (2009) and Renati et al. (2012) found that cyberbullying is associated with an individual’s empathy; cyberbullying perpetrators often lack empathy and have emotional difficulties (Weaver and Lewis, 2012; Barlińska et al., 2013). Zhao and Wang (2019) demonstrated that college students’ perception of well-being is closely correlated with their Internet usage, and Li (2007), You (2013), Hayton (2017), and Nurlita et al. (2018) showed that the frequencies of Internet use and social media use have an important impact on cyberbullying.

In terms of family factors, Ybarra and Mitchell (2004) found that cyberbullying is closely related to the relationship between

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\(^1\)View of world: The fundamental cognitive orientation of an individual or society encompassing the whole of the individual’s or society’s knowledge and point of view. View of life: The general and fundamental view of the purpose and meaning of life, the path of life and the way of life formed by people in practice. It determines the goal of people's practical activities, the direction of life, and also the value orientation of people's behavior choices and their attitude toward life. View of value: Cognitions, understandings, judgments, or choices made based on people's certain thinking and senses. That is, a kind of thinking or orientation by which people recognize things and distinguish right from wrong.
family members; Wang et al. (2012), Bayraktar et al. (2015), and Elsaesser et al. (2017) confirmed the connection between cyberbullying behavior and a lack of parental support; and Pillay (2012) and Park et al. (2014) found that cyberbullying is associated with individuals’ family socioeconomic status to some extent. In addition, some studies revealed that parental supervision is also a factor affecting cyberbullying (Ybarra and Mitchell, 2004; Chen and Astor, 2012; Kowalski et al., 2012a; Low and Espelage, 2013).

Regarding school factors, Bevilacqua et al. (2017) showed that the degree of cyberbullying varies with school type and quality, and organizational/management factors within a school affect students’ behavior; Guarini et al. (2012) found that students’ negative relationship with teachers and low recognition of the school are risk factors for cyberbullying; and Calvete et al. (2010) and Souza et al. (2018) found that cyberbullying is related to school atmosphere and environment. Moreover, school culture (Monks et al., 2016), safety (Bottino et al., 2015) and regulatory measures (Song, 2015), sense of belonging (Baldry et al., 2015; Chen et al., 2016), and education and training on mental health and cybersecurity (Gao, 2018; Liang, 2019) are also important factors affecting cyberbullying.

With respect to social and environmental factors, Huang and Chou (2010) argued that cyberbullying behaviors, in various countries, are highly dependent on the environment and are affected by the education system, school environment, cultural norms, and interpersonal relationships. Markward et al. (2001) found that various factors, such as herd mentality, traditional bullying influence, and cultural background differences, affect cyberbullying behavior. In addition, workplace stress (Vranjes et al., 2017) and peer factors (Liu and Xu, 2019) are also related to the risk of cyberbullying among youth, which is also affected by the characteristics of the Internet (Kiesler et al., 1985; Holland, 2012).

In recent years, digital citizenship education has gradually attracted widespread attention from scholars around the world. With the aim of cultivating qualified digital citizens in the information age, digital citizenship education requires digital citizens to acquire global awareness, legal awareness as well as digital citizenship awareness so that technology is used in a safe, responsible, and ethical way (Yang et al., 2016). However, the rise and spread of cyberbullying are inextricably linked to each digital citizen: current Internet users are mostly digital natives who have acquired the ability to use information technology but still lack the corresponding technical ethics and responsibilities. In other words, the occurrence of many cyberbullying incidents is the outcome of weak cyber legal and moral awareness among these digital natives. That’s exactly the core of digital citizenship education (Ivester, 2011; Zheng et al., 2020). Therefore, while providing a new perspective for the study of cyberbullying, digital citizenship education is an important means to control cyberbullying (Lin, 2017; Zheng et al., 2020). In this regard, digital citizenship, in conjunction with the relevant digital citizenship education content were investigated in this study to conduct an in-depth examination on the influencing factors of cyberbullying at the personal level.

The above literature review and analysis categorizes the influencing factors of cyberbullying into four levels: (1) Personal level, including gender, age, personality traits, well-being, empathy, length or frequency of Internet uses, social behavior type, and digital citizenship; (2) Family level, including relationship between family members, parental support, family socioeconomic status, and parental supervision; (3) School level, including school type and teaching quality, school management, teacher-student relationship, school climate and environment, school culture, school safety and supervision, and education and training on mental health and Internet security; (4) Social and environmental level, including national education system, cultural norms, community influence (herd mentality), cultural differences, interpersonal (peer) relationship, work pressure, and Internet characteristics.

Among the above-described influencing factors, those at students’ personal level have a direct impact on students’ cyberbullying behavior, and are the basis for investigating and analyzing the influencing factors of cyberbullying at other levels. So it sounds reasonable to start from the perspective of individual students. Nevertheless, previous studies have focused on students’ personal variables (e.g., gender, age or grade, and personality traits) and Internet usage (e.g., hours online and frequency per day), without considering students’ literacy related to digital citizenship. Therefore, in this study, personal influencing factors of cyberbullying among college students were categorized into five sublevels, i.e., (1) Background (including gender, age, and time to start using the Internet), (2) Internet use and social network habits (including average daily time online, the proportion of online learning/non-learning time, the number of online social communities joined, and social behavior type), (3) Personality (including five personality traits, i.e., openness, neuroticism, extroversion, agreeableness, and conscientiousness (Howard et al., 1996)), (4) Emotion (including subjective well-being and empathy), and (5) Literacy related to digital citizenship [including digital identity and dignity, digital citizenship awareness and accountability, the understanding of and compliance with Internet etiquette, digital communication and collaboration capabilities, degree of Internet addiction, and the understanding of and compliance with relevant laws and regulations (Ribble, 2015; Zheng et al., 2020)].

Hypotheses

In order to explore the impact of personal factors on cyberbullying, this study inspected these variables one by one, as illustrated in the following hypotheses:

Hypothesis 1: The degree of cyberbullying among Chinese college students is affected by students’ personal background. Specifically, college students of different genders and with different ages to start using the Internet have significantly different scores regarding the degree of cyberbullying. This hypothesis corresponds to exploring the influence of individual background (sublevel 1) on cyberbullying.

Hypothesis 2: The degree of cyberbullying among Chinese college students is affected by students’ use of the Internet
and social network habits. Specifically, cyberbullying among college students has a significantly positive correlation with students' length of time online and the proportion of online non-learning time, and students who show different social network habits differ significantly regarding cyberbullying. This hypothesis corresponds to exploring the influence of individual Internet use and social network habits (sublevel 2) on cyberbullying.

Hypothesis 3: The degree of cyberbullying among Chinese college students is affected by students’ personality traits. Specifically, the degree of cyberbullying has a significantly positive correlation with neuroticism and openness but a significantly negative correlation with extroversion, agreeableness, and conscientiousness. This hypothesis corresponds to exploring the influence of individual personality (sublevel 3) on cyberbullying.

Hypothesis 4: The degree of cyberbullying among Chinese college students is affected by students' emotions. Specifically, the degree of cyberbullying has a significantly negative correlation with their life satisfaction and empathy. This hypothesis corresponds to exploring the influence of individual emotion (sublevel 4) on cyberbullying.

Hypothesis 5: The degree of cyberbullying among Chinese college students is affected by students' level of digital citizenship and has a significantly positive correlation with their degree of Internet addiction and a significantly negative correlation with their digital identity and dignity, digital citizenship awareness and accountability, understanding of and compliance with Internet etiquette, digital communication and collaboration skills, and understanding of and compliance with relevant laws and regulations. This hypothesis corresponds to exploring the influence of individual literacy related to digital citizenship (sublevel 5) on cyberbullying.

RESEARCH DESIGN AND IMPLEMENTATION

Research Subjects and Process

In this study, through random sampling, college students and graduate students of different cities in China took part in this online survey anonymously. Specifically, a text message and a questionnaire link were first sent to the students of South China Normal University randomly via social communication software (e.g., WeChat groups, QQ groups), then they were asked to forward the message to their classmates or ex-classmates (e.g., their high school classmates but now learning in different universities). Gradually the survey was spread out in a non-linear way. Each student was asked to provide responses to the survey within a specified time. Since ethical review and approval is not required for the study on human participants in accordance with the local legislation and institutional requirements of China, an instruction about the purpose of this survey and how the data will be used later was provided at the beginning of the questionnaire, so that the participants had a total understanding of the survey.

Eventually a total of 1,188 online questionnaires were collected, of which 947 were valid, for an effective rate of 79.7%.

Questionnaire Design

The questionnaire consisted of five parts:

1. Questions regarding students’ personal background, Internet use and social network habits, including students' gender, age, time to start using the Internet, average daily time online, proportion of online learning/non-learning time, number of online social communities joined, and types of social behavior, in a total of seven items. In China, students mainly use popular social networking platforms such as Sina Microblog, Tencent Microblog, QQ Groups, WeChat Groups, Tianya social community, Zhihu social community, and the like. Of course, some of them may use Facebook, Instagram, Twitter or similar platforms. They will all be considered by default when it comes to statistical analysis of one's online social networking experience. This instruction was also provided in the questionnaire to make students clearly understand.

2. A personality questionnaire, i.e., The Big Five Personality Test, compiled by Howard et al. (1996) and used to measure the personality inclination of college students, in a total of 25 items. This questionnaire has been widely used in many studies, with high reliability and validity [0.736 < Cronbach’s α < 0.904 and KMO = 0.806 (Hee, 2014)].

3. Emotion questionnaires to analyze subjective well-being and empathy, measured, respectively, with the Life Satisfaction Scale developed by Diener et al. (1985) and the Interpersonal Reactivity Index scale compiled by Davis (1980). Both scales have been tested and have good reliability and validity [Cronbach's α = 0.86 and KMO = 0.84 for the Life Satisfaction Scale (Silva et al., 2015) and Cronbach's α = 0.75 and KMO = 0.833 for the Interpersonal Reactivity Index Scale (Zhang et al., 2010)]. There are totally 27 items in this part.

4. A digital citizenship questionnaire that measures, using 35 questions answered with a five-point Likert scale, digital identity and dignity, digital citizenship awareness and accountability, the understanding of and compliance with Internet etiquette, digital communication and collaboration capabilities, degree of Internet addiction, and the understanding of and compliance with relevant laws and regulations. Among them, the Internet Addiction Scale was derived from the simplified version of Young's Internet Addiction Test with high reliability and validity [Cronbach's α = 0.848 and KMO = 0.924 (Pawlakowski et al., 2013)], the scales for the rest variables were modified from or developed based on, respectively, the self-esteem scale for the assessment of adolescents’ self-worth and self-acceptance by Rosenberg (1965), the digital citizenship scale (Al-Zahrani, 2015), the monograph on digital citizenship education by Ribble (2015) and the content decomposition of digital citizenship by Zheng et al. (2020). The whole questionnaire in this part was tested in this study.
and found to have good reliability and validity (Cronbach’s $\alpha = 0.789$ and KMO = 0.671).

(5) A cyberbullying questionnaire derived from Topcu and Erdur-Baker’s (2010) Cyberbullying Scale that measures the degree to which college students act as perpetrators or victims of cyberbullying. The questionnaire uses 14 items for 14 cyberbullying behaviors, with another 14 for being cyberbullied behaviors. So totally there are 28 items, with high reliability and validity [Cronbach’s $\alpha = 0.818$ and KMO = 0.873 (Murwani, 2019)]. In order to get a better understanding of how personal factors have influence on cyberbullying among college students, the questionnaire limits cyberbullying experience (commit or suffer) to be within the recent one or 2 years. In other words, students will be asked if they have had these experiences (14 cyberbullying behaviors and 14 being cyberbullied behaviors) recently.

RESULTS

Descriptive Statistics

Figure 1 shows the geographical distribution of the respondents. It’s clear that the participants were mostly from big and modern cities of China, such as Guangzhou, Beijing, Zhengzhou, and Shenzhen, where Internet access is easier and faster, and social network application is more popular as well.

The respondents’ demographic information, Internet use and social network habits are shown in Table 1. They were young people with an average age of 20.71 (SD = 2.234). Two-thirds of them were female, indicating that in China girls showed more willingness to help others academically than boys. Over one-half of the respondents (53.9%) started their online experience prior to middle school; on average, 45.2% of the students spent 3–6 h online daily, and one-third of the students spent over 6 h online daily. College students spent an average of 66.63% of time online on social networks and doing other activities unrelated to learning. When using social networks, 54.1% of the students joined at least three online communities while 65.3% did not participate in any online discussions.

Current Situation of Cyberbullying Among College Students

According to Topcu and Erdur-Baker’s (2010) Cyberbullying Scale, the total score ranges from 14 to 56 points. The higher the score is, the higher the level of cyberbullying or being cyberbullied. As shown in Table 2, overall, the average cyberbullying score for the 947 college students was 17.14,
indicating a low cyberbullying level; the average score for being a victim of cyberbullying was 19.93, which is low but higher than that for cyberbullying. Among the 14 cyberbullying behaviors, “Making fun of comments in online forums” appeared most frequently in both situations \( (M = 2.20 \text{ and } SD = 1.319 \text{ for cyberbullying, and } M = 1.88 \text{ and } SD = 1.201 \text{ for being cyberbullied}) \), while “Excluding others by blocking or moving their comments” \( (M = 1.87 \text{ and } SD = 1.077 \text{ and } “Stealing email access (usernames and passwords) and blocking true owner’s access”} \( (M = 1.84 \text{ and } SD = 0.999) \) ranked second in frequently appeared forms of cyberbullying and being cyberbullied, respectively.

According to Brack and Caltabiano (2014), when committing (suffering) any of the 14 behaviors two or more times, an individual can be deemed as a cyberbullying perpetrator (victim). Those with a dual identity of cyberbullying perpetrator and victim must meet the standards for a cyberbullying perpetrator and victim simultaneously while those who are deemed as non-participants either never committed or experienced any cyberbullying or experienced one incident, at most, of cyberbullying or being cyberbullied. According to these criteria, the proportion of college students who are cyberbullying victims \( (58.6\%) \) is a bit higher than that of students who are cyberbullying perpetrators \( (51.2\%) \), and more than 40\% of them have a dual identity as both a victim and perpetrator \( (41.6\%) \); approximately one-third of the students have never experienced cyberbullying \( (31.8\%) \). Though results show high percentages of cyberbullying while daily non-learning time online is significantly positively correlated with the degree of cyberbullying but is not significantly correlated with the degree of being cyberbullied.

### TABLE 3 | Significance tests for gender differences in cyberbullying.

| Gender          | Cyberbullying | Being cyberbullied |
|-----------------|---------------|-------------------|
|                 | Male          | Female            | Male          | Female            |
| Number of cases | 305           | 642               | 305           | 642               |
| Average score   | 18.36         | 16.56             | 22.25         | 18.83             |
| Mann-Whitney U  | 70650.000     | 68003.500         |
| Sig. (progressive significance) | 0.000          | 0.000             |

### TABLE 4 | Significance tests for time to start using the Internet in cyberbullying.

| Time to start using the Internet | Cyberbullying | Being cyberbullied |
|---------------------------------|---------------|-------------------|
|                                 | 1\(^a\) | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Number of cases                 | 34 | 476 | 324 | 102 | 11 | 34 | 476 | 324 | 102 | 11 |
| Average score                   | 18.62 | 17.58 | 16.46 | 16.64 | 18.00 | 23.76 | 20.46 | 18.79 | 19.74 | 20.73 |
| \( \chi^2 \)                    | 30.699 | 0.000 |
| Sig.                            | 0.000 | 0.000 |

\(^a\)Kruskal–Wallis test. 1 = Pre-school, 2 = Elementary school, 3 = Middle school, 4 = College, 5 = Other.

Influencing Factors of Cyberbullying Among College Students

Effect of Personal Background on Cyberbullying

**Gender**

Gender differences in cyberbullying were examined through the two independent samples non-parametric test. As shown in Table 3, the progressive significance values are lower than 0.05, indicating that gender differences in cyberbullying is significant. The scores for male students are significantly higher than those for female students, indicating that male students are more likely to cyberbully others or be cyberbullied by others than are female students.

**Time to start using the Internet**

The relationship between the time to start using the Internet and cyberbullying was examined through the two independent samples non-parametric test. As shown in Table 4, the progressive significance values are lower than 0.05, indicating that students with different ages to start using the Internet differ significantly regarding cyberbullying.

Effect of Internet Use and Social Network Habits on Cyberbullying

**Internet use**

The correlation between the degree of cyberbullying and daily average time online or daily average non-learning time online was analyzed using the Spearman correlation method. As shown in Table 5, daily average time online is not significantly correlated to cyberbullying while daily non-learning time online is significantly positively correlated with the degree of cyberbullying but is not significantly correlated with the degree of being cyberbullied.

**Social network behavior**

The effect of social behavior type on the degrees of cyberbullying and being cyberbullied was analyzed through variance analysis. As shown in Table 6, the significance values are all lower than 0.05, indicating that different social behaviors have significant effects on cyberbullying among college students.

Effect of Personality Traits on Cyberbullying

The relationship between the personality traits of college students and cyberbullying behavior was examined through the Big Five Personality Test and Spearman correlation analysis. As shown in Table 7, the degree of cyberbullying is significantly positively correlated with openness and significantly negatively correlated
TABLE 5 | Correlation between Internet use and cyberbullying.

|                          | Cyberbullying | Being cyberbullied |
|--------------------------|--------------|-------------------|
| Daily average time online| Spearman correlation coefficient | 0.062 | 0.038 |
|                          | Sig. (two-tailed) | 0.058 | 0.248 |
|                          | Number of cases | 947 | 947 |
| Proportion of daily non-learning time online | Spearman correlation coefficient | 0.073* | −0.025 |
|                          | Sig. (two-tailed) | 0.025 | 0.440 |
|                          | Number of cases | 947 | 947 |

*p < 0.05; the same below.

with neuroticism, agreeableness and conscientiousness. The degree of being cyberbullied is significantly positively correlated with openness, and significantly negatively correlated with neuroticism and conscientiousness.

Effect of Emotions on Cyberbullying

Life satisfaction
The results of the Spearman correlation between life satisfaction and cyberbullying/being cyberbullied are shown in Table 8, indicating that students' life satisfaction is negatively correlated with the degree of cyberbullying as well as with the degree of being cyberbullied.

Empathy
Given the gender differences in empathy, the samples were grouped based on two genders, and Spearman correlation between empathy and cyberbullying was conducted for the two groups, respectively. As shown in Table 9, the correlation between each of the empathy variables and cyberbullying (or being cyberbullied) is non-significant in the male student group while the personal distress and empathetic concern variables of empathy are significantly positively correlated with both cyberbullying and being cyberbullied in the female student group.

Effect of Digital Citizenship on Cyberbullying
The effect of digital citizenship on cyberbullying among college students was examined through the Spearman correlation of cyberbullying with students' digital identity and dignity, digital citizenship awareness and accountability, understanding of and compliance with Internet etiquette, digital communication and collaboration capabilities, and understanding of and compliance with relevant laws and regulations. As shown in Table 10, the average scores for all variables related to college students' digital citizenship (except Internet addiction) are higher than 10; that for students' understanding of and compliance with relevant laws and regulations is the highest, and that for students' digital communication and collaboration capabilities is the lowest. The correlation analysis results showed that the degrees of cyberbullying and being cyberbullied are significantly positively correlated with students' digital communication and collaboration capabilities, and are

TABLE 6 | Variance analysis results for the effect of social behavior type on cyberbullying.

| Types of social behavior | Cyberbullying | Being cyberbullied |
|--------------------------|--------------|-------------------|
|                          | M            | SD                | Sig. | M            | SD                | Sig. |
| Self-expressive          | 17.91        | 3.681             | 0.000 | 22.04        | 7.800             | 0.002 |
| Socially active          | 17.67        | 3.469             |       | 20.65        | 6.736             |       |
| Participates in discussions | 18.02       | 3.540             |       | 20.93        | 6.542             |       |
| Does not participate in discussions | 16.77     | 3.326             |       | 19.39        | 5.841             |       |

* p < 0.05; ** p < 0.01.
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TABLE 9 | Correlation between empathy and cyberbullying.

| Spearman | Cyberbullying | Being cyberbullied |
|----------|--------------|-------------------|
| Male     | Empathy-personal distress | Correlation coefficient | 0.082 | 0.029 |
|          | Sig. (two-tailed) | 0.152 | 0.478 |
|          | N | 305 | 305 |
| Empathy-perspective taking | Correlation coefficient | −0.076 | 0.011 |
|          | Sig. (two-tailed) | 0.185 | 0.781 |
|          | N | 305 | 305 |
| Empathy-fantasy | Correlation coefficient | 0.002 | 0.072 |
|          | Sig. (two-tailed) | 0.970 | 0.084 |
|          | N | 305 | 305 |
| Empathy-Empathetic concern | Correlation coefficient | −0.019 | 0.038 |
|          | Sig. (two-tailed) | 0.745 | 0.361 |
|          | N | 305 | 305 |
| Female   | Empathy-personal distress | Correlation coefficient | 0.113** | 0.100** |
|          | Sig. (two-tailed) | 0.004 | 0.001 |
|          | N | 642 | 642 |
| Empathy-perspective taking | Correlation coefficient | −0.057 | −0.022 |
|          | Sig. (two-tailed) | 0.150 | 0.452 |
|          | N | 642 | 642 |
| Empathy-fantasy | Correlation coefficient | 0.042 | 0.043 |
|          | Sig. (two-tailed) | 0.293 | 0.138 |
|          | N | 642 | 642 |
| Empathy-Empathetic concern | Correlation coefficient | 0.083* | 0.066* |
|          | Sig. (two-tailed) | 0.035 | 0.024 |
|          | N | 642 | 642 |

*p < 0.05; **p < 0.01.

TABLE 10 | Statistics for students’ digital citizenship and correlations between students’ digital citizenship and cyberbullying.

| Variable | Range | Min. | Max. | M | SD | Correlation coefficient | Sig. (Two-tailed) | Correlation coefficient | Sig. (Two-tailed) |
|----------|-------|------|------|---|----|-------------------------|-------------------|-------------------------|-------------------|
| Digital communication and collaboration capabilities | 10 | 7 | 17 | 11.56 | 1.760 | 0.191** | 0.000 | 0.174** | 0.000 |
| Digital identity and dignity | 16 | 4 | 20 | 17.10 | 2.376 | 0.026 | 0.420 | −0.027 | 0.398 |
| Digital citizenship awareness and accountability | 12 | 8 | 20 | 15.91 | 1.623 | −0.027 | 0.398 | −0.007 | 0.827 |
| Understanding of and compliance with Internet etiquette | 16 | 4 | 20 | 16.99 | 2.320 | −0.156** | 0.000 | −0.042 | 0.200 |
| Understanding of and compliance with relevant laws and regulations | 19 | 6 | 25 | 20.32 | 2.397 | −0.127** | 0.000 | −0.076* | 0.020 |
| Digital citizenship level | 45.89 | 18 | 63.89 | 51.10 | 5.754 | −0.138** | 0.000 | −0.052 | 0.112 |

*p < 0.05; **p < 0.01.

significantly negatively correlated with students’ understanding of and compliance with relevant laws and regulations; whereas only the degree of cyberbullying is significantly negatively correlated with students’ understanding of and compliance with Internet etiquette. In general, students’ level of digital citizenship is significantly negatively correlated with the degree of cyberbullying but is not significantly correlated with the degree of being cyberbullied.

In order to reveal the relationship between Internet addiction and cyberbullying, the Internet addiction status of Chinese college students was first analyzed, then followed by the correlation between Internet addiction and cyberbullying/being
The degree of cyberbullying, while other traits were eliminated. Only conscientiousness has a significantly positive impact on the degree of cyberbullying. At the personality trait level, the number of online communities joined have significant impacts on use and social network habits level, social behavior type and the degree of cyberbullying. At the Internet use and social network habits level, gender has a significant impact on the degree of being cyberbullied. As shown in Table 14, at the personal background level, gender has a significant impact on the degree of being cyberbullied. At the Internet use and social network habits level, the number of online communities joined and online learning/work time has significant impacts on the degree of being cyberbullied. At the emotion level, life satisfaction has a significantly negative impact on the degree of being cyberbullied. At the personality level, conscientiousness has a significantly positive impact on the degree of being cyberbullied. At the digital citizenship level, the degree of Internet addiction, digital communication and collaboration capabilities, and digital citizenship awareness and accountability have significantly positive impacts on the degree of cyberbullying, while students’ understanding of and compliance with Internet etiquette has a significantly negative impact on the degree of cyberbullying.

In the stepwise multivariate regression equation for factors influencing the degree of being cyberbullied, ten predictors remained in the equation, each having a tolerance greater than 0.4 and a VIF value below 5, showing no multicollinearity problem between the variables. The significance of the F value (sig.) is lower than 0.001, indicating that these predictors have a significant linear relationship with the degree of being cyberbullied. As shown in Table 14, at the personal background level, gender has a significant impact on the degree of being cyberbullied. At the Internet use and social network habits level, the number of online communities joined and online learning/work time has significant impacts on the degree of being cyberbullied. At the emotion level, life satisfaction has a significantly negative impact on the degree of being cyberbullied. At the personality level, conscientiousness has a significantly positive impact on the degree of being cyberbullied. At the digital citizenship level, the degree of Internet addiction, digital communication and collaboration capabilities, and digital identity and dignity have significantly positive impacts on the degree of being cyberbullied.

**DISCUSSION**

This study randomly selected 947 college students in China as survey subjects to investigate the current situation of cyberbullying and conducted an in-depth analysis on the impact of students’ personal background, Internet use and social network habits, personality traits, emotions and literacy related to digital citizenship on the degrees of cyberbullying and being cyberbullied. Further analysis and discussions are presented as follows.

**Effect of Student’s Personal Background on Cyberbullying Among College Students**

Regarding gender, the male students’ total scores for cyberbullying and being cyberbullied were significantly higher...
### TABLE 13 | Results of the multivariate regression analysis of factors influencing the degree of cyberbullying in students who do not participate in online discussions.

| Model                                    | Unstandardized coefficient | Standardized coefficient | t       | Significance | Collinearity statistics |
|------------------------------------------|-----------------------------|--------------------------|---------|--------------|-------------------------|
|                                          | B                           | SE                       | Beta    |              | Tolerance   | VIF                    |
| (Constant)                               | 11.151                      | 1.393                    | 8.003   | 0.000        | 0.938       | 1.066                  |
| Gender (reference group: male)           | −1.610                      | 0.223                    | −0.219  | −7.223       | 0.000       | 0.995      | 1.005                  |
| Time to start using the Internet         | 0.909                       | 0.944                    | 0.028   | 0.963        | 0.336       | 0.995      | 1.005                  |
| Social behavior type (reference group:   | −0.515                      | 0.222                    | −0.072  | −2.325       | 0.020       | 0.914      | 1.095                  |
| socially active)                         | Number of online             | 0.237                    | 0.080   | 0.091        | 2.979       | 0.003       | 0.938      | 1.066                  |
| communities joined                       | Conscientiousness            | 0.133                    | 0.036   | 0.114        | 3.743       | 0.000       | 0.925      | 1.081                  |
| Internet addiction level                 | 0.088                       | 0.014                    | 0.193   | 6.279        | 0.000       | 0.917      | 1.091                  |
| Digital communication and collaboration   | 0.259                       | 0.060                    | 0.133   | 4.302        | 0.000       | 0.909      | 1.101                  |
| capabilities                             | Understanding of and         | −0.213                   | 0.049   | −0.144       | −4.333      | 0.000       | 0.783      | 1.278                  |
| compliance with Internet etiquette       | Digital citizenship          | 0.177                    | 0.070   | 0.084        | 2.536       | 0.011       | 0.799      | 1.252                  |
| awareness and accountability             |                              |                          |         |              |             |            |            |                        |
|                                          |                              |                          |         |              |             |            |            |                         |
|                                          |                              |                          |         |              |             |            |            |                         |
|                                          |                              |                          |         |              |             |            |            |                         |
|                                          |                              |                          |         |              |             |            |            |                         |

$R = 0.434; R^2 = 0.189; \text{adjusted } R^2 = 0.181; F = 24.220; \text{Sig. } < 0.001.$

### TABLE 14 | Results of the multivariate regression analysis of factors influencing the degree of being cyberbullied in students who do not participate in online discussions.

| Model                                    | Unstandardized coefficient | Standardized coefficient | t       | Significance | Collinearity statistics |
|------------------------------------------|-----------------------------|--------------------------|---------|--------------|-------------------------|
|                                          | B                           | SE                       | Beta    |              | Tolerance   | VIF                    |
| (Constant)                               | 6.197                       | 2.183                    | 2.839   | 0.005        | 0.961       | 1.041                  |
| Gender (reference group: male)           | −3.317                      | 0.407                    | −0.249  | −8.152       | 0.000       | 0.992      | 1.008                  |
| Time to start using the Internet         | 0.986                       | 1.747                    | 0.017   | 0.565        | 0.572       | 0.992      | 1.008                  |
| Social behavior type (reference group:   | 0.585                       | 0.411                    | 0.045   | 1.422        | 0.155       | 0.905      | 1.105                  |
| socially active)                         | Number of online             | 0.319                    | 0.147   | 0.067        | 2.171       | 0.030       | 0.942      | 1.061                  |
| communities joined                       | Online learning/work time    | 0.032                    | 0.011   | 0.087        | 2.614       | 0.005       | 0.904      | 1.070                  |
| Life satisfaction                        | −0.092                      | 0.034                    | −0.086  | −2.670       | 0.008       | 0.868      | 1.152                  |
| Conscientiousness                        | 0.149                       | 0.067                    | 0.070   | 2.230        | 0.026       | 0.898      | 1.114                  |
| Internet addiction level                 | 0.148                       | 0.027                    | 0.178   | 5.549        | 0.000       | 0.871      | 1.148                  |
| Digital communication and collaboration   | 0.507                       | 0.111                    | 0.143   | 4.548        | 0.000       | 0.905      | 1.105                  |
| capabilities                             | Digital identity and dignity | 0.181                    | 0.081   | 0.089        | 2.238       | 0.025       | 0.941      | 1.063                  |

$R = 0.405; R^2 = 0.164; \text{adjusted } R^2 = 0.155; F = 18.324; \text{Sig. } < 0.001.$

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other words, the longer the daily non-learning time a student spends online, the more likely he/she is to become a perpetrator of cyberbullying; the longer the daily learning/work time a student spends online, the more likely he/she is to become a cyberbullying victim. In previous studies, time online was not divided into learning and non-learning hours, but cyberbullying usually occurs in non-learning situations, such as social interactions, games, and entertainment; therefore, the conclusions of this study can be considered consistent with those of previous studies (Hinduja and Patchin, 2008; Sticca et al., 2013; Zhu et al., 2016).

In terms of social behavior, different types of online behavior are significantly correlated with cyberbullying or being cyberbullied. Regarding average cyberbullying scores, students who are self-expressive and participate in discussions are more inclined to cyberbully others. Students with these two behaviors belong to active social network types and are prone to voice their views and follow suit when participating in debates; when questioned or refuted or when questioning or debating others, these students are liable to have conflict with others and even engage in cyber-stalking and violate the privacy of others, thereby cyberbullying others. Regarding average scores for being cyberbullied, students who are self-expressive had significantly higher scores than those of students with other behaviors, indicating that those who like to voice their opinions and ideas online are more likely to be cyberbullied, especially when their opinions or views are not accepted by others.

These results mostly confirm Hypothesis 2, suggesting that in the cyberbullying intervention and governance processes, it is necessary to strictly control the non-learning/work hours of college students and treat those with different social behaviors differently, so that targeted measures can be taken to prevent cyberbullying.

**Effect of College Students’ Personality on Cyberbullying**

First, the personality trait “openness” is significantly positively correlated with cyberbullying and being cyberbullied, i.e., college students with a high level of openness are more likely to cyberbully others or be cyberbullied, which is consistent (Hsu and Wang, 2010; You, 2013; Peluchette et al., 2015) or partially consistent (Celik et al., 2012) with the results reported in other studies, indicating that these students are curious about the outside world, fond of trying new things and thus more prone to be involved in Internet events or comment on others’ opinions, leading to online conflicts. Moreover, students with a high degree of openness have more Internet interactions on a wider range of topics and thus are more prone to be exposed to misinformation or disinformation while fully exposing their own information on the Internet, making them more susceptible to cyberbullying.
Second, neuroticism and conscientiousness are significantly negatively correlated with students’ cyberbullying and being cyberbullied, i.e., college students with strong neuroticism and those who are conscientious are less likely to cyberbully others or be cyberbullied, which is consistent (Festl and Quandt, 2013; You, 2013) or partially consistent (Celik et al., 2012) with the results of other studies, indicating that college students who can more effectively balance emotions, such as anxiety and hostility, maintain emotional stability and are more organized, with a greater sense of responsibility and self-control, are less likely to exhibit cyberbullying behaviors and be cyberbullied.

Third, agreeableness is significantly negatively correlated with cyberbullying, i.e., college students with a high level of agreeableness are less likely to cyberbully others, which is consistent with the result of a previous study (Celik et al., 2012). Students with a high level of agreeableness give priority to others, get along with others well and interact with others more harmoniously and thus are popular among others; they are often friendly and considerate and rarely bully others online. However, agreeableness is not significantly correlated with being cyberbullied, which is inconsistent with the findings of other studies (Celik et al., 2012; You, 2013; Semerci, 2017), likely because students with a high level of agreeableness are always ready to help others and friendly to others; therefore, they are less likely to become a target of bullying by others.

These results partly confirm Hypothesis 3, suggesting that in cyberbullying intervention and governance processes, it is necessary to first determine a student’s personality traits and propose specific measures for college students with different personalities, and if conditions permit, big data and data mining techniques can be employed to determine their personality traits and predict cyberbullying behavior more accurately.

Effect of Students’ Emotions on Cyberbullying

Students’ life satisfaction is significantly negatively correlated with cyberbullying and being cyberbullied and has a significant impact on being cyberbullied, indicating that the higher the level of students’ life satisfaction, the less likely the students will bully others or be bullied, which is consistent with the results of a previous study (Zhu et al., 2016) but different from those of another study (Pillay, 2012); this inconsistency is likely due to the differences between college students in China and other countries when perceiving happiness and the aspects different assessment scales focusing on.

In terms of empathy, personal stress, and empathic concern are significantly positively correlated with cyberbullying and being cyberbullied among female students; however, this correlation is absent among male students, indicating that gender plays a mediating role in the effect of empathy on cyberbullying, which is consistent with the results of some early studies (Topçu and Erdur-Baker, 2012; Baldry et al., 2015; Del Rey et al., 2016) but contrary to those of other studies (Renati et al., 2012; Brewer and Kerslake, 2015; Peterson and Densley, 2017). These inconsistent results are likely due to the differences in the active areas of male and female brains regarding displaying empathy (Schulte-Rüther et al., 2008); the emotional awareness of females is stronger, making them more inclined to sympathize and emphasize with others’ stress and perceive and understand others by taking the position of others, ultimately resulting in “being involved too deeply to be able to disengage” and thus being more susceptible to being cyberbullied. They may also turn empathy into vengeance and condemn those who they consider perpetrators through inappropriate ways, such as breaching privacy, verbal abuse and insults, turning a self-righteous act into cyberbullying.

These results mostly confirm Hypothesis 4, suggesting that in cyberbullying intervention and governance processes, it is necessary to pay attention to students’ life satisfaction as well as the emotional stability of female students and integrate Internet supervision mechanism to dynamically display students’ emotional data so that cyberbullying behaviors can be accurately monitored and prevented.

Effect of College Students’ Literacy Related to Digital Citizenship on Cyberbullying

In the first place, students’ understanding of and compliance with Internet etiquette has a significantly negative impact on cyberbullying, indicating that college students’ understanding and recognition of digital ethics, such as Internet etiquette and technical etiquette, actively practicing positive ethics and codes of conduct in the digital space, and regulating their behaviors in digital society through etiquette in real society can allow the vast majority of people to enjoy the convenience and joy brought by digital technology and effectively reduce the probability of cyberbullying. Therefore, it is advisable to fully acknowledge the advantages of school, family and community education, improve college students’ awareness of Internet etiquette, expand the Internet etiquette knowledge base, and cultivate relevant operational skills and norms in all life aspects through supplementation with various lifelong education models, coupled with related online and offline promotion to effectively improve college students’ understanding of and compliance with Internet etiquette, so as to effectively prevent cyberbullying.

In the second place, college students’ digital communication and collaboration capabilities have a significantly positive impact on cyberbullying and being cyberbullied. Cyberbullying mainly manifests as verbal abuse with insulting and offensive language, or privacy disclosures. The results showed that college students who are more able to skillfully select appropriate means of communication and collaboration with others online are more adept at mastering a variety of communication means and skills; once their emotions are out of control, they are prone to voice some inappropriate opinions or disclose the privacy of others, thus resulting in cyberbullying. On the other hand, college students with digital communication and collaboration capabilities are more likely to join more online communities, have richer online social networks or collaboration experience and spend longer amounts of time online, increasing their likelihood of being cyberbullied. Therefore, it is necessary to supervise and control the time and space of communication and collaboration;
in particular, schools and families should pay special attention
to those students with strong digital communication and
collaboration capabilities, and when necessary, administrative
to technical means should be used to strictly manage their social
networks and collaborations to prevent cyberbullying incidents.

In the third place, college students' degree of Internet
addiction has a significantly positive impact on cyberbullying
and being cyberbullied, indicating that students who are more
addicted to the Internet are more dependent on the Internet,
resulting in higher probabilities of cyberbullying others and
being cyberbullied, which is consistent with the results of earlier
studies (Floros et al., 2013; Chang et al., 2015; Hou, 2017). College
students are not fully mature mentally, are profoundly
affected by emotions and have not yet formed the “Three Views”;
when lingering online for too long, they are vulnerable to
mental, emotional, and moral erosion through misinformation
and disinformation on the Internet and thus develop negative
behaviors, intentionally or unintentionally cyberbullying others
or being cyberbullied by others. Therefore, it is necessary to
pay attention to their digital health and wellness; in schools and
families, when necessary, administrative and technical means
should be utilized to strictly monitor and control their online
time, establish an early warning mechanism for excessive Internet
use and take various anti-addiction measures to prevent Internet
addiction, encouraging them to find a balance between online
and offline life.

In the fourth place, college students' understanding of
and compliance with relevant digital laws and regulations
are significantly negatively correlated with cyberbullying and
being cyberbullied, indicating that the understanding of and
compliance with laws and policies on technology use, especially
rules related to Internet ethics, digital rights and responsibilities
in the form of legal regulations (e.g., copyright protection for
intellectual property), are particularly important for college
students' online behavior. These laws and regulations restrict
and regulate the online behaviors, allowing them to clearly know
which behaviors are illegal in digital society so that they can
strictly abide by them, which helps to significantly reduce the
probability of cyberbullying and being cyberbullied. Therefore,
it is necessary to strengthen college students' knowledge and
understanding of relevant digital laws and regulations through
education at schools, in families and in the community, guiding
them to use information technology legally and regulating
their words and actions online to avoid cyberbullying and
being cyberbullied.

In general, the level of digital citizenship is significantly
negatively correlated with the degree of cyberbullying but
is not significantly correlated with the degree of being
 cyberbullied, indicating that improving college students' digital
citizenship level can help significantly reduce their likelihood
of cyberbullying others, which mostly confirms Hypothesis 5.
Digital citizenship is about the values, necessary qualities, key
abilities, and behavior habits for using technology safely, legally,
and ethically (Hao, 2014; Zheng et al., 2020). Improving college
students' literacy related to digital citizenship will definitely lead
to their mastery of knowing how to use technology legally and
ethically in daily learning and life, so that the probability of
cyberbullying and being cyberbullied among college students
can be reduced, and the harm to individuals' body and mind
as well as to society can be avoided, which will ultimately
purify cyberspace to a certain extent and prompt the formation
of a healthy cyber civilization. Education departments and
schools should emphasize and strengthen college students' digital
citizenship education to enhance their digital citizenship in all
aspects, thereby ensuring better survival and development in
the digital world.

CONCLUSION

While bringing convenience to people's interactions, the Internet
also causes an obscuration of values and a deficiency in
subjectivity (Hao, 2014). It has been well established that
cyberbullying has become one of the increasingly serious social
problems in the Internet era. Preventing cyberbullying not only
relies on means that emphasize “blocking” approaches, such as
traditional Internet monitoring, regulations, and legislation, but
also requires the adoption of “dredging” approaches to guide
youth to correct online behaviors and improve their digital
citizenship level, which is also one of the main objectives of
digital citizenship education (Lin, 2017; Zheng et al., 2020).
Incorporated with digital citizenship, this study conducted
a questionnaire survey to assess the current situation of
cyberbullying among Chinese college students and examined
the effect of students' personal background, Internet use
and social network habits, personality traits, emotions, and
digital citizenship on cyberbullying from the perspective of
individual students. The results showed that cyberbullying
among college students is generally at a low level but still
requires attention. At the personal background level, gender
has a significant impact on college students' cyberbullying
and being cyberbullied, and the time to start using the
Internet is significantly correlated to cyberbullying and being
 cyberbullied but has no significant impact on them. At
the personal Internet use and social network habits level,
the students' average daily time online is not significantly
related with cyberbullying and being cyberbullied; however,
the proportion of online non-learning time is significantly
positively correlated with cyberbullying, and the proportion of
online learning/work time has a significant influence on students'
being cyberbullied. At the personality trait level, different Big
Five personality traits have different correlations with and
impacts on cyberbullying and being cyberbullied: openness is
significantly positively correlated with cyberbullying and being
cyberbullied; neuroticism and conscientiousness are significantly
negatively correlated with cyberbullying and being cyberbullied;
and agreeableness is significantly negatively correlated with
cyberbullying. At the personal emotion level, life satisfaction
is significantly negatively correlated with cyberbullying and being
cyberbullied and has a significant impact on being cyberbullied;
the personal stress and empathetic concern aspects of empathy
are significantly positively correlated with cyberbullying and
being cyberbullied among female students. At the personal digital
citizenship level, students’ understanding of and compliance
with Internet etiquette has a significant negative impact on
cyberbullying, and digital communication and collaboration
capabilities and Internet addiction have significantly positive impacts on cyberbullying and being cyberbullied; furthermore, their understanding of and compliance with digital laws and regulations is significantly negatively correlated with cyberbullying and being cyberbullied. Overall, college students’ digital citizenship level is significantly negatively correlated with cyberbullying but is not significantly correlated with being cyberbullied.

In this study, an attempt was made to explore the influencing factors of cyberbullying among college students, not only enriching the theory and practice of cyberbullying among students but also providing a new perspective for research in this field. Limited by several conditions, this paper only surveyed a small group of college students from modern cities in China. In a follow-up study, the sample size should be expanded as much as possible to provide more rational and reliable data support for drawing conclusions with a higher reference value. Furthermore, the effect of other levels such as the family, school, society, and the environment on cyberbullying should be taken into account so that comprehensive measures and governance processes can be developed to effectively curb cyberbullying among college students.

DATA AVAILABILITY STATEMENT

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

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Conflict of Interest: The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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