COVID-19 has caused the collapse of medical systems in metropolitan areas around the world. Medical personnel are at high risk of mental health problems. Furthermore, they are also susceptible to deterioration of human relations and income reduction due to fear of contagion and stigma. Some have been encouraged by their families to quit their jobs, some have been avoided by others due to their medical occupations, and some have been prevented from working in multiple facilities, thus leading to financial burdens. Such situations have negatively influenced the motivation of some personnel towards their work. For a stable medical system, the mental health and motivation of medical personnel are critical. Mental illness and voluntary absenteeism could lead to a collapse of medical systems. To date, there has been no tool to comprehensively assess the mental and social factors that potentially impact the mental health and motivation of medical personnel during the COVID-19 pandemic. The purpose of this study was to develop a new scale, termed the Tokyo Metropolitan Distress Scale for Pandemic (TMDP), which can concisely evaluate pandemic-related mental health and social factors.

To this end, we used the data from a questionnaire to survey the mental health of medical personnel at the Tokyo Medical and Dental University Hospital after the onset of the COVID-19 pandemic. Participant characteristics of 260 medical personnel are provided in Table S1. The details of ethics, study cohort, and statistical analysis are described in Appendix S1.

We conducted a factor analysis of nine question items related to the COVID-19 pandemic (Table S2). This revealed two factors, namely, concerns about infection (five items) and social stress (four items). Cronbach’s $\alpha$, factor loadings (pattern matrix), and unique variances for each item are shown in Table S3. The original nine-item scale was named the TMDP (Table S2). The Japanese version is provided in Table S4.

Next, we conducted convergent validity analysis of the TMDP versus the Patient Health Questionnaire – 9 (PHQ-9), the Generalized Anxiety Disorder – 7 Scale (GAD-7), and the Perceived Stress Scale – 10 (PSS-10). The TMDP demonstrated convergent validity with the PHQ-9 ($\gamma = 0.42, P < 0.0001$), GAD-7 ($\gamma = 0.50, P < 0.0001$), and PSS-10 ($\gamma = 0.44, P < 0.0001$). Furthermore, Factor 1 and Factor 2 were also correlated with the PHQ-9, GAD-7, and PSS-10 (Table S5).

One of the purposes of developing the TMDP was the simultaneous and concise detection of the depressive state or anxiety. Thus, we first analyzed whether the TMDP could detect the depressive state or anxiety. We defined the depressive state and anxiety as PHQ-9 $\geq 10$ and GAD-7 $\geq 10$, respectively. Among the 260 participants, eight individuals had PHQ-9 scores of 10 or higher. The TMDP’s area under the receiver–operator curve (AUC) for depressive state was 0.90 (95% confidence interval [CI], 0.80–0.98; Figure S1A). Among the 260 participants, 17 individuals had GAD-7 scores of 10 or higher. The TMDP’s AUC for anxiety was 0.89 (95%CI, 0.79–0.95; Figure S1B). These results suggested that the TMDP can detect both depressive state and anxiety with high accuracy. Nineteen individuals had PHQ-9 scores and GAD-7 scores of 10 or higher. In fact, six of the subjects had PHQ-9 and GAD-7 scores above 10. The TMDP’s AUC for either depressive state or anxiety was 0.90 (95%CI, 0.80–0.94; Fig. 1). The sensitivities and specificities for each of the cut-offs are described in Tables S6–S8. A recommended cut-off score is 14.

In addition to detecting depressive state and anxiety, the TMDP features other advantages, such as inclusion of the social stress factor. Aside from depressive state and anxiety, this is related to motivation, and it cannot be detected by the PHQ-9 or GAD-7. It should be noted that in a psychotherapeutic intervention screening with the TMDP, detection of these problems before interviews was helpful. It is reportedly important for medical personnel to feel that hospital organizations and public administrations protect them from infections, social stigma, and financial burden, which would represent effective factors to increase their motivation and reduce their hesitation to work. Therefore, comprehensively understanding the situation of medical personnel with the TMDP and intervening at an early stage will lead to prevention of turnover and absenteeism due to decreased motivation.

In conclusion, we developed a novel scale for assessing the mental health and social stress of medical personnel during the COVID-19 pandemic. Further long-term analysis will be necessary to show the usefulness of the TMDP for early intervention to maintain the mental health and prevention of turnover and absenteeism of medical personnel.

Fig.1 Receiver–operator curve (ROC) showing accuracy of the Tokyo Metropolitan Distress Scale for Pandemic (TMDP) for either depressive state or anxiety ($N = 260$). Area under ROC = 0.90.
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Disclosure statement
The authors have no conflicts of interest to declare.

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Supporting information
Additional Supporting Information may be found in the online version of this article at the publisher’s web-site:

Figure S1. (A) Receiver–operator curve (ROC) showing accuracy of the Tokyo Metropolitan Distress Scale for Pandemic (TMDP) for depressive state as defined by the Patient Health Questionnaire – 9 (PHQ-9) ≥ 10 (N = 260). Area under ROC = 0.90. (B) ROC showing accuracy of TMDP for anxiety as defined by the Generalized Anxiety Disorder – 7 Scale (GAD-7) ≥ 10 (N = 260). Area under ROC = 0.89.

Table S1. Characteristics of respondents.
Table S2. Tokyo Metropolitan Distress Scale for Pandemic (TMDP).
Table S3. Factor loadings (pattern matrix) and unique variances.
Table S4. Tokyo Metropolitan Distress Scale for Pandemic (TMDP): Japanese version.
Table S5. Pearson correlation coefficients of the Tokyo Metropolitan Distress Scale for Pandemic (TMDP) with Patient Health Questionnaire – 9 (PHQ-9), Generalized Anxiety Disorder – 7 Scale (GAD-7), and Perceived Stress Scale – 10 (PSS-10).
Table S6. Operating characteristics of Tokyo Metropolitan Distress Scale for Pandemic (TMDP) against depression at different cut-offs.
Table S7. Operating characteristics of Tokyo Metropolitan Distress Scale for Pandemic (TMDP) against anxiety at different cut-offs.

Table S8. Operating characteristics of Tokyo Metropolitan Distress Scale for Pandemic (TMDP) against either depression or anxiety at different cut-offs.

Appendix S1: Supporting information.

Individual psychotherapy using psychological first aid for frontline nurses at high risk of psychological distress during the COVID-19 pandemic

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During the coronavirus disease 2019 (COVID-19) pandemic, medical staff have experienced increased psychological distress.1,2 There is therefore an urgent need for effective intervention systems for individuals at high risk of mental health problems.

In April 2020, as part of our actions for mental health care, such as providing posters and lectures about mental health during the pandemic for all hospital staff, we initiated a mental health-care system for ward nurses caring for inpatients with COVID-19 in our hospital, as COVID-19 patients were treated in the ward from 8 April 2020. The system was designed to detect individuals at high risk of mental health problems and to provide brief psychotherapy for them. Longitudinal assessments of psychological distress were obtained at Time 1 (15–24 April), Time 2 (11–27 May), and Time 3 (17 June–3 July). The university ethical committee approved the study protocol as a retrospective study on 6 July and informed consent was obtained from participants in the form of opt-out on the website [20-083].

The self-report questionnaire for longitudinal assessments comprised the short-form Kessler Psychological Distress Scale (K6) and an additional four questions: two on sleep disturbance, one on alcohol misuse, and one on appetite change (Table S1). These four questions were added because of the established relations between psychological distress and these phenomena.1,2,4 The cut-off score to detect high-risk individuals was based on the K6 threshold: individuals with K6 scores ≥10; and individuals with K6 scores 5–10 and scores above 40% of the full mark.