Food Insecurity in Primary Care: Patient Perception and Preferences

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BACKGROUND AND OBJECTIVES: Screening for and addressing food insecurity in primary care may improve associated comorbidities. The purpose of this study was to explore patient attitudes regarding screening for food insecurity and to elicit patient preferences for intervention in a primary care setting.

METHODS: Patients (N=284) completed a brief, voluntary survey in a university-based clinic and two community-based clinics over a 5-month period. Respondents were classified as either food-secure or food-insecure based on their responses to a validated food insecurity screener.

RESULTS: Participants stated that screening for food insecurity was valuable in the primary care setting (83.9%). Patients preferred having a nurse ask the screening questions (41.2%). The most popular intervention preference, regardless of food security status or clinic type, was to provide a list of food bank locations (76.4%) and local community organizations (71.6%) and to have referral to financial assistance programs (75.4%). There were no differences in preferences for screening or attitudes toward screening by food security status or clinic type (all P≥.05).

CONCLUSIONS: Screening for food insecurity is not yet standard practice, partly due to concerns over potentially alienating patients with the screening questions. Based on our surveyed patient population and their indicated preferences, screening and providing resource referrals for food insecurity is not likely to damage the clinician-patient relationship.

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Only patients over 18 years of age completed the survey. The institutional Institutional Review Board approved this study under exempt status.

Survey Design
We designed a one-page survey that consisted of eight questions including an adapted, brief version of the USDA’s food security survey module to screen for food insecurity. The brief screener had previously demonstrated 97% sensitivity in identifying food insecurity compared to the full USDA screen. The survey also explored patients’ attitudes and intervention preferences regarding food insecurity.

Survey Administration
The study team conducted the survey in 2018, and all adult patients who presented to the clinics during the study period were eligible. We educated front desk staff of participating primary care clinics about this study and aided in survey distribution, explaining the survey objectives and the patients’ right to anonymity. Patients completed surveys in the waiting room lobby prior to seeing a clinician. Participants did not receive any type of incentive to take part in this study. Study staff asked participants not to complete the survey during their follow-up visits. Study staff were not available to administer the survey verbally, which may have unintentionally excluded patients with poor literacy, lack of proficiency in English, or significant visual impairment. There were no formal exclusion criteria.

Data Analysis
The survey explored patients’ attitudes and intervention preferences regarding food insecurity. Researchers assigned participants a food security status—either food secure or food insecure—during data interpretation, consistent with prior scoring recommendations. Researchers presented patient attitude questions in a Likert scale format and used one-sample t tests for assessing differences between groups on these items. Researchers used χ² tests to assess differences between groups regarding binary options (yes/no) when asking if patients felt a specific intervention would be helpful. Significance was set at α<.05.

Results
Respondents
A total of 284 participants completed the FI questionnaire. About 75% of the surveys were university campus patients (n=212), and 25% of the surveys were neighborhood clinic patients (n=72). Many patients (40.8%) indicated food insecurity with higher rates in the university clinic (42.9%) than in the neighborhood clinic (34.7%). This difference was not significant in a χ² comparison (χ² = 1.50, P=.22).

Preference for Screening
Most patients indicated it was important to ask about food insecurity (83.9%), and there were no differences on this attitude by patient food security status (t [277]=-0.74, P=.46) or clinic type (t [277]=1.23, P=.22). Overall, patients preferred having a nurse ask about food security (41.2%) or completing a short survey on paper (33.5%) versus having a doctor ask (18.7% preferred this option). There were no differences in preference of administration mode based on food security (χ²=0.12, P=.73) status or clinic type (χ²=4.32, P=.12).

Attitudes About Screening
Most agreed or strongly agreed that asking about food insecurity would show patients that the clinic cared (82.7%) and that FI assessment would improve care (73.2%). Few agreed or strongly agreed that it would waste their time (11.7%). T-test comparisons for each of these items for FI status were not significant (all P<.42), nor was the clinic type comparison for the item on showing care (P=.39) or wasting time (P=.05).

Regarding their personal experience with a food insecurity screen,

| Table 1: Demographics of the Patient Population by Clinic Type |
|---------------------------------------------------------------|
| Race                                | University Clinic (%) | Neighborhood Clinic (%) |
|-------------------------------------|-----------------------|------------------------|
| Black or African American           | 52                    | 42                     |
| White                               | 40                    | 49                     |
| Alaska Native or Native American    | 0.5                   | 0.5                    |
| Asian                               | 2                     | 3                      |
| Native Hawaiian or other Pacific Islander | 0.1                  | 0.1                    |
| Other                               | 5                     | 5                      |
| Insurance Type                      |                       |                        |
| Medicare                            | 16                    | 14                     |
| Medicaid                            | 26                    | 13                     |
| Medicare advantage                  | 10                    | 7                      |
| Commercial or private               | 37                    | 57                     |
| Uninsured                           | 13                    | 9                      |
few patients agreed or strongly agreed that they would be embarrassed (21.6%) or offended (12.1%). Patients did not differ by food security status on feelings of being offended ($P=0.11$) or being embarrassed ($P=0.06$) in t-test comparisons. Clinic types did not differ on possible feelings of embarrassment ($P=0.24$) or offense ($P=0.05$).

Most participants agreed or strongly agreed that they would be comfortable telling the truth (78.3%) and would feel better-understood (67.9%) when screened for food security. There were no significant differences found between food security statuses (all $P>0.12$) or clinic types regarding these values (all $P>0.17$). Table 2 presents means and standard deviations for each item by group as well as t-test and significance values for each comparison.

### Preference for Referral

The most popular preferences for referral were a list of food bank locations (76.4%), help with signing up for financial assistance programs (75.4%), and information about local community organizations (71.6%). More than half of participants expressed an interest in farmer’s markets locations (66.4%) and referral to nutritionists (54.3%). There were no significant differences in preference for referral types by clinic type ($\chi^2=3.17, P=0.08$). While food insecure patients were more likely to indicate they would rather not discuss their personal food security status than the food secure group ($\chi^2=4.87, P=0.03; Z=1.5$), a majority (70.8%) of patients with food insecurity did prefer to discuss this topic in clinic. Table 3 presents percentages of endorsement by food security status as well as $\chi^2$ and significance values.

### Discussion

This study provides patients’ perspectives about food insecurity in our primary care clinics. This study found a higher than average prevalence of food insecurity in our patient population (40.8%). Overall, most participants seemed to value having their clinic screen for food insecurity. The largely similar responses on preference for screening and referral between the two groups suggests that approaches to address food security could be applied equally across food security status.

The current study addresses several previously identified barriers to FI screening. First, these data suggest that addressing FI is not likely to damage the clinician-patient relationship, contrary to previous concerns. In our survey, patients received FI screening well and reported high levels of acceptability about FI screening. Second, a previously identified barrier to screening is clinician uncertainty with managing a positive screen. Respondents in our study favored assistance with resource acquisition. Social workers could help facilitate this by discussing nutrition assistance programs and providing a list of local resources. Third, a previously identified barrier to screening was concern for patient comfort. Most of the respondents in our study felt comfortable and would not feel embarrassed regarding FI screening. Finally, time to complete the screen is a clinician-cited barrier. However, in our study, participants preferred for screens to be administered either by the nursing staff or via paper survey. Either method would minimize impact on clinician encounter time.

This study has several limitations and strengths. Given the nature of convenience sampling, small sample size, restriction to English-speaking patients, and urban patient population, the generalizability of our findings may be limited. Replication of this survey at other clinical sites is recommended. Further, our study did not include the participants’ demographics on the survey. This limits our ability to conduct comparisons or draw conclusions on patient preferences by these salient characteristics.

A key strength of our study is the high rate of black/African American patients. African American households face food insecurity and hunger at higher rates than whites. Developing and maintaining trust with patients of color is critical to providing high-quality care to this population who suffer from health disparities.

### Table 2: Comparison of Attitudes Toward Screening by Food Security Status*

|                                     | Mean (SD) Food Insecure | Mean (SD) Food Secure | $t$ Test | $P$ Value |
|-------------------------------------|-------------------------|-----------------------|----------|-----------|
| If my health care team asked me about food security, it would: |                         |                       |          |           |
| Show they care.                     | 3.15 (1.04)             | 3.25 (1.00)           | 0.80     | 0.42      |
| Improve the care they give me.      | 2.96 (1.05)             | 3.03 (1.06)           | 0.50     | 0.62      |
| Waste my time.                      | 0.99 (1.19)             | 0.87 (1.14)           | -0.73    | 0.46      |
| If I were asked about food insecurity, I would feel: |                         |                       |          |           |
| Embarrassed to answer.              | 1.65 (1.40)             | 1.31 (1.00)           | -1.93    | 0.06      |
| Comfortable telling the truth.      | 2.87 (1.16)             | 3.09 (1.00)           | 0.15     | 0.12      |
| Offended.                           | 1.15 (1.21)             | 0.90 (1.12)           | -1.59    | 0.11      |
| Better understood.                  | 2.94 (1.09)             | 2.80 (1.02)           | -0.96    | 0.34      |

*All items measured on a 0 (strongly disagree) to 4 (strongly agree) 5-point scale.*
insecurity for this population may aid in that goal.

**Conclusions**

Screening for FI is not yet standard practice due, in part, to concerns over potentially alienating patients. Based on our surveyed patient population and their indicated preferences, screening and providing resource referrals for food insecurity is not likely to damage the clinician-patient relationship. Universal FI screening, particularly with patient populations who bear the burden of health disparities, may improve patient care and health outcomes.

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