Abstract
We investigate the use of deep bi-directional LSTMs for joint extraction of opinion entities and the IS-FROM and IS-ABOUT relations that connect them — the first such attempt using a deep learning approach. Perhaps surprisingly, we find that standard LSTMs are not competitive with a state-of-the-art CRF+ILP joint inference approach (Yang and Cardie, 2013) to opinion entities extraction, performing below even the standalone sequence-tagging CRF. Incorporating sentence-level and a novel relation-level optimization, however, allows the LSTM to identify opinion relations and to perform within 1–3% of the state-of-the-art joint model for opinion entities and the IS-FROM relation; and to perform as well as the state-of-the-art for the IS-ABOUT relation — all without access to opinion lexicons, parsers and other preprocessing components required for the feature-rich CRF+ILP approach.

1 Introduction
There has been much research in recent years in the area of fine-grained opinion analysis where the goal is to identify subjective expressions in text along with their associated sources and targets. More specifically, fine-grained opinion analysis aims to identify three types of opinion entities:

- **opinion expressions**, $O$, which are direct subjective expressions (i.e., explicit mentions of otherwise private states or speech events expressing private states (Wiebe and Cardie, 2005));

- **opinion targets**, $T$, which are the entities or topics that the opinion is about; and

- **opinion holders**, $H$, which are the entities expressing the opinion.

In addition, the task involves identifying the IS-FROM and IS-ABOUT relations between an opinion expression and its holder and target, respectively. In the sample sentences, numerical subscripts indicate an IS-FROM or IS-ABOUT relation.

S1 [The sale]$_{T_1}$ [infuriated]$_{O_1}$ [Beijing]$_{H_{1,2}}$ which [regards]$_{O_2}$ [Taiwan]$_{T_2}$ an integral part of its territory awaiting reunification, by force if necessary.

S2 “[Our agency]$_{T_1}$,$H_2$ [seriously needs]$_{O_2}$ [equipment for detecting drugs]$_{T_2}$,” [he]$_{H_1}$ [said]$_{O_1}$.

In S1, for example, “infuriated” indicates that there is an (negative) opinion from “Beijing” regarding “the sale.”

Traditionally, the task of extracting opinion entities and opinion relations was handled in a pipelined manner, i.e., extracting the opinion expressions first and then extracting opinion targets and opinion holders based on their syntactic and semantic associations with the opinion expressions (Kim and Hovy, 2006; Kobayashi et al., 2007). More recently, methods that jointly infer the opinion entity and relation extraction tasks (e.g., using Integer Linear Programming (ILP)) have been introduced (Choi et al., 2006; Yang and Cardie, 2013) and show that the existence of opinion relations provides clues for the identification of opinion entities and vice-versa, and thus results in better performance than a pipelined approach. However, the success of these methods depends critically on the availability of opinion lexicons, dependency parsers, named-entity taggers, etc.

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1This paper does not attempt to determine the sentiment, i.e., the positive or negative polarity, of an opinion.
Alternatively, neural network-based methods have been employed. In these approaches, the required latent features are automatically learned as dense vectors of the hidden layers. Liu et al. (2015), for example, compare several variations of recurrent neural network methods and find that long short-term memory networks (LSTMs) perform the best in identifying opinion expressions and opinion targets for the specific case of product/service reviews.

Motivated by the recent success of LSTMs on this and other problems in NLP, we investigate here the use of deep bi-directional LSTMs for joint extraction of opinion expressions, holders, targets and the relations that connect them. This is the first attempt to handle the full opinion entity and relation extraction task using a deep learning approach.

In experiments on the MPQA dataset for opinion entities (Wiebe and Cardie, 2005; Wilson, 2008), we find that standard LSTMs are not competitive with the state-of-the-art CRF+ILP joint inference approach of Yang and Cardie (2013), performing below even the standalone sequence-tagging CRF. Inspired by Huang et al. (2015), we show that incorporating sentence-level, and our newly proposed relation-level optimization, allows the LSTM to perform within 1–3% of the ILP joint model for all three opinion entity types and to do so without access to opinion lexicons, parsers or other preprocessing components.

For the primary task of identifying opinion entities together with their IS-FROM and IS-ABOUT relations, we show that the LSTM with sentence- and relation-level optimizations outperforms an LSTM baseline that does not employ joint inference. When compared to the CRF+ILP-based joint inference approach, the optimized LSTM performs slightly better for the IS-ABOUT\textsuperscript{2} relation and within 3% for the IS-FROM relation.

In the sections that follow, we describe: related work (Section 2) and the multi-layer bi-directional LSTM (Section 3); the LSTM extensions (Section 4); the experiments on the MPQA corpus (Sections 5 and 6) and error analysis (Section 7).

\textsuperscript{2}Target and IS-ABOUT relation identification is one important aspect of opinion analysis that hasn’t been much addressed in previous work and has proven to be difficult for existing methods.

2 Related Work

LSTM-RNNs (Hochreiter and Schmidhuber, 1997) have recently been applied to many sequential modeling and prediction tasks, such as machine translation (Bahdanau et al., 2014; Sutskever et al., 2014), speech recognition (Graves et al., 2013), NER (Hammerton, 2003). The bi-directional variant of RNNs has been found to perform better as it incorporates information from both the past and the future (Schuster and Paliwal, 1997; Graves et al., 2013). Deep RNNs (stacked RNNs) (Schmidhuber, 1992; Hihi and Bengio, 1996) capture more abstract and higher-level representation in different layers and benefit sequence modeling tasks (Irsoy and Cardie, 2014). Collobert et al. (2011) found that adding dependencies between the tags in the output layer improves the performance of Semantic Role Labeling task. Later, Huang et al. (2015) also found that adding a CRF layer on top of bi-directional LSTMs to capture these dependencies can produce state-of-the-art performance on part-of-speech (POS), chunking and NER.

For fine-grained opinion extraction, earlier work (Wilson et al., 2005; Breck et al., 2007; Yang and Cardie, 2012) focused on extracting subjective phrases using a CRF-based approach from open-domain text such as news articles. Choi et al. (2005) extended the task to jointly extract opinion holders and these subjective expressions. Yang and Cardie (2013) proposed a ILP-based joint-inference model to jointly extract the opinion entities and opinion relations, which performed better than the pipelined based approaches (Kim and Hovy, 2006).

In the neural network domain, Irsoy and Cardie (2014) proposed a deep bi-directional recurrent neural network for identifying subjective expressions, outperforming the previous CRF-based models. Irsoy and Cardie (2013) additionally proposed a bi-directional recursive neural network over a binary parse tree to jointly identify opinion entities, but performed significantly worse than the feature-rich CRF+ILP approach of Yang and Cardie (2013). Liu et al. (2015) used several variants of recurrent neural networks for joint opinion expression and aspect/target identification on customer reviews for restaurants and laptops, outperforming the feature-rich CRF based baseline. In the product reviews domain, however, the opinion holder is generally the reviewer and the task
does not involve identification of relations between opinion entities. Hence, standard LSTMs are applicable in this domain. None of the above neural network based models can jointly model opinion entities and opinion relations.

In the relation extraction domain, several neural networks have been proposed for relation classification, such as RNN-based models (Socher et al., 2012) and LSTM-based models (Xu et al., 2015). These models depend on constituent or dependency tree structures for relation classification, and also do not model entities jointly. Recently, Miwa and Bansal (2016) proposed a model to jointly represent both entities and relations with shared parameters, but it is not a joint-inference framework.

3 Methodology

For our task, we propose the use of multi-layer bi-directional LSTMs, a type of recurrent neural network. Recurrent neural networks have recently been used for modeling sequential tasks. They are capable of modeling sequences of arbitrary length by repetitive application of a recurrent unit along the tokens in the sequence. However, recurrent neural networks are known to have several disadvantages like the problem of vanishing and exploding gradients. Because of these problems, it has been found that recurrent neural networks are not sufficient for modeling long term dependencies. Hochreiter and Schmidhuber (1997), thus proposed long short term memory (LSTMs), a variant of recurrent neural networks.

3.1 Long Short Term Memory (LSTM)

Long short term memory networks are capable of learning long-term dependencies. The recurrent unit is replaced by a memory block. The memory block contains two cell states – memory cell $C_t$ and hidden state $h_t$; and three multiplicative gates – input gate $i_t$, forget gate $f_t$ and output gate $o_t$. These gates regulate the addition or removal of information to the cell state thus overcoming vanishing and exploding gradients.

$$
\begin{align*}
    f_t &= \sigma(W_f x_t + U_f h_{t-1} + b_f) \\
    i_t &= \sigma(W_i x_t + U_i h_{t-1} + b_i)
\end{align*}
$$

The forget gate $f_t$ and input gate $i_t$ above decides what part of the information we are going to throw away from the cell state and what new information we are going to store in the cell state. The sigmoid outputs a number between 0 and 1 where 0 implies that the information is completely lost and 1 means that the information is completely retained.

$$
\begin{align*}
    \tilde{C}_t &= \tanh(W_c x_t + U_c h_{t-1} + b_c) \\
    C_t &= i_t \ast \tilde{C}_t + f_t \ast C_{t-1}
\end{align*}
$$

Thus, the intermediate cell state $\tilde{C}_t$ and previous cell state $C_{t-1}$ are used to update the new cell state $C_t$.

$$
\begin{align*}
    o_t &= \sigma(W_o x_t + U_o h_{t-1} + V_o C_t + b_o) \\
    h_t &= o_t \ast \tanh(C_t)
\end{align*}
$$

Next, we update the hidden state $h_t$ based on the output gate $o_t$ and the cell state $C_t$. We pass both the cell state $C_t$ and the hidden state $h_t$ to the next time step.

3.2 Multi-layer Bi-directional LSTM

In sequence tagging problems, it has been found that only using past information for computing the hidden state $h_t$ may not be sufficient. Hence, previous works (Graves et al., 2013; Işın and Cardie, 2014) proposed the use of bi-directional recurrent neural networks for speech and NLP tasks, respectively. The idea is to also process the sequence in the backward direction. Hence, we can compute the hidden state $\overline{h}_t$ in the forward direction and $\overline{h}_t$ in the backward direction for every token.

Also, in more traditional feed-forward networks, deep networks have been found to learn abstract and hierarchical representations of the input in different layers (Bengio, 2009). The multi-layer LSTMs have been proposed (Hermans and Schrauwen, 2013) to capture long-term dependencies of the input sequences in different layers.

For the first hidden layer, the computation proceeds similar to that described in Section 3.1. However, for higher hidden layers $i$ the input to the memory block is the hidden state and memory cell from the previous layer $i - 1$ instead of the input vector representation.

For this paper, we only use the hidden state from the last layer $L$ to compute the output state $y_t$.

$$
\begin{align*}
    z_t &= \overline{V} \overline{h}_t^{(L)} + \overline{V} \overline{h}_t^{(L)} + c \\
    y_t &= g(z_t)
\end{align*}
$$

4 Network Training

For our problem, we wish to predict a label $y$ from a discrete set of classes $Y$ for every word in a sentence. As is the norm, we train the network by
maximizing the log-likelihood
\[ \sum_{(x,y) \in T} \log p(y|x, \theta) \]
over the training data \( T \), with respect to the
parameters \( \theta \), where \( x \) is the input sentence and \( y \) is
the corresponding tag sequence. We propose three
alternatives for the log-likelihood computation.

4.1 Word-Level Log-Likelihood (WLL)
We first formulate a word-level log-likelihood
(WLL) (adapted from Collobert et al. (2011))
that considers all words in a sentence independently. We interpret the score \( z_t \) corresponding
to the \( i^{th} \) tag \( [z_i] \) as a conditional tag probability
\( \log p(y|x, \theta) \) by applying a softmax operation.
\[ p(i|x, \theta) = \text{softmax}(z^i_t) \]
\[ = \frac{e^{z^i_t}}{\sum_j e^{z^j_t}} \]
For the tag sequence \( y \) given the input sentence \( x \)
the log-likelihood is:
\[ \log p(y|x, \theta) = z^y - \log \text{add}_j z^j \]

4.2 Sentence-Level Log-Likelihood (SLL)
In the word-level approach above, we discard the
dependencies between the tags in a tag sequence.
In our sentence-level log-likelihood (SLL) formulation
(also adapted from Collobert et al. (2011))
we incorporate these dependencies: we introduce a transition score \([A]_{i,j,d} \)
for jumping from tag \( i \) to
tag \( j \) of adjacent words in the tag sequence to the set of parameters \( \theta \). These transition scores are
going to be trained.

We use both the transition scores \([A]\) and
the output scores \( z \) to compute the sentence score
\( s(x|T, y|T, \tilde{\theta}) \).
\[ s(x, y, \tilde{\theta}) = \sum_{t=1}^{T} ([A]_{y_{t-1}, y_t} + z^y_t) \]

We normalize this sentence score over all possible paths of tag sequences \( \tilde{y} \) to get the log conditional probability as below:
\[ \log p_{\text{sent}}(y|x, \tilde{\theta}) = s(x, y, \tilde{\theta}) - \log \text{add}_y s(x, \tilde{y}, \tilde{\theta}) \]

Even though the number of tag sequences grows
exponentially with the length of the sentence, we
can compute the normalization factor in linear
time (Collobert et al., 2011).

At inference time, we find the best tag sequence
\[ \arg\max_{\tilde{y}} s(x, \tilde{y}, \tilde{\theta}) \]
for an input sentence \( x \) using Viterbi decoding. In
this case, we basically maximize the same likelihood as in a CRF except that a CRF is a linear model.

The above sentence-level log-likelihood is useful
for sequential tagging, but it cannot be directly used for modeling relations between non-adjacent
words in the sentence. In the next subsection, we extend the above idea to also model relations be-
tween non-adjacent words.

4.3 Relation-Level Log-Likelihood (RLL)
For every word \( x_t \) in the sentence \( x \), we output the
tag \( y_t \) and a distance \( d_t \). If a word at position \( t \) is
related to a word at position \( k \) and \( k < t \), then \( d_t = t - k \). If word \( t \) is not related to any other word
to its left, then \( d_t = 0 \). Let \( D_{rel} \) be the maximum
distance we model for such \( \text{left}\)-relations.
\[ z_t = V_r 
\]
We let \( V_r \in \mathbb{R}^{(D_{rel}+1) \times Y \times d_h} \) (where \( d_h \) is the
dimensionality of hidden units) such that the output
state \( z_t \in \mathbb{R}^{(D_{rel}+1) \times Y} \) as compared to \( z_t \in \mathbb{R}^{(1) \times Y} \) in case of sentence-level log-likelihood.
In order to add dependencies between tags and
relations, we introduce a transition score \([A]_{i,j,d'} \) for jumping from tag \( i \) and relation distance \( d' \) to tag \( j \) and relation distance \( d' \) of adjacent words in the tag sequence, to the set of parameters \( \theta' \). These transition scores are also going to be trained similar to the transition scores in sentence-level log-likelihood.

The sentence score \( s(x|T, y|T, d' \text{, } \theta') \) is:
\[ s(x, y, d, \theta') = \sum_{t=1}^{T} ([A]_{y_{t-1}, y_t \text{, } d\text{, } d_t} + z^y_t) \]
We normalize this sentence score over all possible
paths of tag \( \tilde{y} \) and relation sequences \( \tilde{d} \) to get
the log conditional probability as below:
\[ \log p_{\text{rel, left}}(y, d|x, \tilde{\theta}) = s(x, y, d, \theta') \]
\[ - \log \text{add}_y s(x, \tilde{y}, \tilde{d}, \tilde{\theta}') \]

3Later in this section, we will also add a similar like-
ilhood in the objective function for \( \text{right}\)-relations, i.e., for each word the related words are in its right context.
The sale infuriated Beijing which regards Taiwan an integral part ...

Figure 1: Gold standard annotation for an example sentence from MPQA dataset. O represents the ‘Other’ tag in the BIO scheme.

We can still compute the normalization factor in linear time similar to sentence-level log-likelihood.

At inference time, we jointly find the best tag and relation sequence

$$\text{argmax}_{\tilde{y}, \tilde{d}} s(x, \tilde{y}, \tilde{d}, \theta')$$

for an input sentence $x$ using Viterbi decoding.

For our task of joint extraction of opinion entities and relations, we train our model to predict tag $y$ and relation distance $d$ for every word in the sentence by maximizing the log-likelihood (SLL+RLL) below using Adadelta (Zeiler, 2012).

$$\sum_{(x,y) \in T} \log p_{\text{sent}}(y|x, \theta') + \log p_{\text{rel,Left}}(y, d|x, \theta')$$

$$+ \log p_{\text{rel,Right}}(y, d|x, \theta')$$

5 Experiments

5.1 Data

We use the MPQA 2.0 corpus (Wiebe and Cardie, 2005; Wilson, 2008). It contains news articles and editorials from a wide variety of news sources. There are a total of 482 documents in our dataset containing 9471 sentences with phrase-level annotations. We set aside 132 documents as a development set and use the remaining 350 documents as the evaluation set. We report the results using 10-fold cross validation at the document level to mimic the methodology of Yang and Cardie (2013).

The dataset contains gold-standard annotations for opinion entities — expressions, targets, holders. We use only the direct subjective/opinion expressions. There are also annotations for opinion relations — IS-FROM between opinion holders and opinion expressions; and IS-ABOUT between opinion targets and opinion expressions. These relations can overlap but we discard all relations that contain sub-relations similar to Yang and Cardie (2013). We also leave identification of overlapping relations for future work.

Figure 1 gives an example of an annotated sentence from the dataset: boxes denote opinion entities and opinion relations are shown by arcs. We interpret these relations arcs as directed — from an opinion expression towards an opinion holder, and from an opinion target towards an opinion expression.

In order to use the RLL formulation as defined in Section 4.3, we pre-process these relation arcs to obtain the left-relation distances ($d_{\text{left}}$) and right-relation distances ($d_{\text{right}}$) as shown in Figure 1. For each word in an entity, we find its distance to the nearest word in the related entity. These distances become our relation tags. The entity tags are interpreted using the BIO scheme, also shown in the figure. Our RLL model jointly models the entity tags and relation tags. At inference time, these entity tags and relation tags are used together to determine IS-FROM and IS-ABOUT relations. We use a simple majority vote to determine the final entity tag from SLL+RLL model.

5.2 Evaluation Metrics

We use precision, recall and F-measure (as in Yang and Cardie (2013)) as evaluation metrics. Since the identification of exact boundaries for opinion entities is hard even for humans (Wiebe and Cardie, 2005), soft evaluation methods such as Binary Overlap and Proportional Overlap are reported. Binary Overlap counts every overlapping predicted and gold entity as correct, while Proportional Overlap assigns a partial score proportional to the ratio of overlap span and the correct span (Recall) or the ratio of overlap span and the predicted span (Precision).

For the case of opinion relations, we report precision, recall and F-measure according to the Binary Overlap. It considers a relation correct if there is an overlap between the predicted opin-
ion expression and the gold opinion expression as well as an overlap between the predicted entity (holder/target) and the gold entity (holder/target).

5.3 Baselines

**CRF+ILP.** We use the ILP-based joint inference model (Yang and Cardie, 2013) as baseline for both the entity and relation extraction tasks. It represents the state-of-the-art for fine-grained opinion extraction. Their method first identifies opinion entities using CRFs (an additional baseline) with a variety of features such as words, POS tags, and lexicon features (the subjectivity strength of the word in the Subjectivity Lexicon). They also train a relation classifier (logistic regression) by over-generating candidates from the CRFs (50-best paths) using local features such as word, POS tags, subjectivity lexicons as well as semantic and syntactic features such as semantic frames, dependency paths, WordNet hypernyms, etc. Finally, they use ILP for joint-inference to find the optimal prediction for both opinion entity and opinion relation extraction.

**LSTM+SLL+Softmax.** As an additional baseline for relation extraction, we train a softmax classifier on top of our SLL framework. We jointly learn the relation classifier and SLL model. For every entity pair \([x_j^e, x_k^e]\), we first sum the start and end word output representation \([z_k]\) and then concatenate them to learn softmax weight \(W'\) where \(W' \in \mathbb{R}^{3 \times 2d_h}\).

\[
y_{rel} = \text{softmax}(W' \left[ [z_k] + [z_l] \right])
\]

The inference is pipelined in this case. At the time of inference, we first predict the entity spans and then use these spans for relation classification.

### 5.4 Hyperparameter and Training Details

We use multi-layer bi-directional LSTMs for all the experiments such that the number of hidden layers is 3 and the dimensionality of hidden units \((d_h)\) is 50. We use Adadelta for training. We initialize our word representation using publicly available word2vec (Mikolov et al., 2013) trained on Google News dataset and keep them fixed during training. For RLL, we keep \(D_{Left}\) and \(D_{Right}\) as 15. All the weights in the network are initialized from small random uniform noise. We train all our models for 200 epochs. We do not pre-train our network. We regularize our network using dropout (Srivastava et al., 2014) with the drop-out rate tuned using the development set. We select the final model based on development-set performance (average of Proportional Overlap for entities and Binary Overlap for relations).

### 6 Results

#### 6.1 Opinion Entities

Table 1 shows the performance of opinion entity identification using the Binary Overlap and Proportional Overlap evaluation metrics. We discuss specific results in the paragraphs below.

**WLL vs. SLL.** SLL performs better than WLL on all entity types, particularly with respect to Proportional Overlap on opinion holder and target entities. A similar trend can be seen for the example sentences in Table 3. In S1, SLL extracts “has been in doubt” as the opinion expression whereas WLL only identifies “has”. Similarly in S2, WLL annotates “Saudi Arabia’s request on a case-by-case” as the target while SLL correctly includes “basis” in its annotation. Thus, we find that modeling the transitions between adjacent tags enables
SLL to find entire opinion entity phrases better than WLL, leading to better Proportional Overlap scores.

**SLL vs. SLL+RLL.** From Table 1, we see that the joint-extraction model (SLL+RLL) performs better than SLL as expected. More specifically, SLL+RLL model has better recall for all opinion entity types. The example sentences from Table 3 corroborate these results. In S1, SLL+RLL identifies “announced” as an opinion expression, which was missing in both WLL and SLL. In S3, neither the WLL nor the SLL model can annotate opinion holder ($H_1$) or the target ($T_1$), but SLL+RLL correctly identifies the opinion entities because of modeling the relations between the opinion expression “will decide” and the holder/target entities.

**CRF vs. LSTM-based Models.** From the analysis of the performance in Table 1, we find that our WLL and SLL models perform worse while our best SLL+RLL model can only match the performance of the CRF baseline on opinion expressions. Even though the recall of all our LSTM-based models is higher than the recall of the CRF-baseline for opinion expressions, we cannot match the precision of CRF baseline. We suspect that the reason for such high precision on the part of the CRF is its access to carefully prepared subjectivity-lexicons\(^4\). Our LSTM-based models do not rely on such features except via the word-vectors. With respect to holders and targets, we find that our SLL model performs similar to the CRF baseline. However, the SLL+RLL model outperforms CRF baseline.

**CRF+ILP vs. SLL+RLL.** Even though we find that our LSTM-based joint-model (SLL+RLL) outperforms our LSTM-based only-entity extraction model (SLL), the performance is still below the ILP-based joint-model (CRF+ILP). However, we perform comparably with respect to target entities (Binary Overlap). Also, our recall on targets is much better than all other models whereas the recall on holders is very similar to CRF+ILP. Our SLL+RLL model can identify targets such as “Australia’s involvement in Kyoto” which the ILP-based model cannot, as observed for S1 in Table 3. In S3, the ILP-based model also erroneously divides the target “consider Saudi Arabia’s request on a case-by-case basis” into a holder “Saudi Arabia’s” and opinion expression “request”, while SLL+RLL model can correctly identify it. We will compare the two models in detail in Section 7.

### 6.2 Opinion Relations

The extraction of opinion relations is our primary task. Table 2\(^5\) shows the performance on opinion relation extraction task using Binary Overlap.

**SLL+Softmax vs. SLL+RLL.** The opinion entities and relations are jointly modeled in both the models, but we see a significant improvement in performance by adding relation level dependencies to the model vs. learning a classifier on top of sentence-level dependencies to learn the relation between entities. LSTM+SLL+RLL performs much better in terms of both precision and recall on both IS-FROM and IS-ABOUT relations.

**CRF+ILP vs. SLL+RLL.** We find that our SLL+RLL model performs comparably and even slightly better on IS-ABOUT relations. Such performance is encouraging because our LSTM-based model does not rely on features such as dependency paths, semantic frames or subjectivity lexicons for our model. Our sequential LSTM model is able to learn these relations thus validating that LSTMs can model long-term dependencies. However, for IS-FROM relations, we find that our recall is lower than the ILP-based joint model.

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\(^4\)http://mpqa.cs.pitt.edu/lexicons/ subj_lexicon/

\(^5\)Yang and Cardie (2013) omitted a subset of targets and IS-ABOUT relations. We fixed this and re-ran their models on the updated dataset, obtaining the lower F-score 54.39 for IS-ABOUT relations.
Table 3: Output from different models. The first row for each example is the gold standard.

7 Discussion

In this section, we discuss the various advantages and disadvantages of the LSTM-based SLL+RLL model as compared to the joint-inference (CRF+ILP) model. We provide examples from the dataset in Table 4.

From Table 2, we find that SLL+RLL model performs worse with respect to the opinion expression entities and opinion holder entities. On careful analysis of the output, we found cases such as S1 in Table 4. For such sentences SLL+RLL model prefers to annotate the opinion target ($T_o$) “US requests for more oil exports”, whereas the ILP model annotates the embedded opinion holder ($H_o$) “US” and opinion expression ($T_e$) “requests”. Both models are valid with respect to the gold-standard. In order to simplify our problem, we discard these embedded relations during training similar to Yang and Cardie (2013). However, for future work we would like to model these overlapping relations which could potentially improve our performance on opinion holders and opinion expressions.

We also found several cases such as S2, where the SLL+RLL model fails to annotate “said” as an opinion expression. The gold standard opinion expressions include speech events like “said” or “a statement”, but not all occurrences of these speech events are opinion expressions, some are merely objective events. In S2, “was martyred” is an indication of an opinion being expressed, so “said” is annotated as an opinion expression. From our observation, the ILP model is more relaxed in annotating most of these speech events as opinion expressions and thus likely to identify corresponding
opinion holders and opinion targets as compared to SLL+RLL model.

There were also instances such as S3 and S4 in Table 4 for which the gold standard does not have an annotation but the SLL+RLL output looks reasonable with respect to our task. In S3, SLL+RLL identifies “is no criticism” as an opinion expression for the target “This”. However, it fails to identify the relation-link between “known and appreciated” and the target “This”. Similarly, SLL+RLL also identifies reasonable opinion entities in S4, whereas the ILP model erroneously annotates “mothers” as the opinion holder and “care” as the opinion expression.

We handle the task of joint-extraction of opinion entities and opinion relations as a sequence labeling task in this paper and report the performance of the 1-best path at the time of Viterbi inference. However, there are approaches such as discriminative reranking (Collins and Koo, 2005) to rerank the output of an existing system that offers a means for further improving the performance of our SLL+RLL model. In particular, the oracle performance using the top-10 Viterbi paths from our SLL+RLL model has an F-score of 82.11 for opinion expressions, 76.77 for targets and 78.10 for holders. Similarly, IS-ABOUT relations have an F-score of 65.99 and IS-FROM relations, an F-score of 70.80. These scores are on average 10 points better than the performance of the current SLL+RLL model, indicating that substantial gains might be attained via reranking.

8 Conclusion

In this paper, we explored LSTM-based models for the joint extraction of opinion entities and relations. Experimentally, we found that adding sentence-level and relation-level dependencies on the output layer improves the performance on opinion entity extraction, obtaining results within 1-3% of the ILP-based joint model on opinion entities, within 3% for IS-FROM relation and comparable for IS-ABOUT relation.

In future work, we plan to explore the effects of pre-training (Bengio et al., 2009) and scheduled sampling (Bengio et al., 2015) for training our LSTM network. We would also like to explore re-ranking methods for our problem. With respect to the fine-grained opinion mining task, a potential future direction to be able to model overlapping and embedded entities and relations and also to extend this model to handle cross-sentential relations.
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