Nonoperative Care Including Rehabilitation Should Be Considered and Clearly Defined Prior to Elective Orthopaedic Surgery to Maximize Optimal Outcomes

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Abstract: Orthopaedic surgery has revolutionized the expectations for restoration of physical function after musculoskeletal injury and, along with physical therapy, has transformed the limits of recovery. Many orthopaedic procedures have a high success rate for improving quality of life and patient-reported outcomes, yet these procedures carry some level of risk, including postoperative complications. The stepped-care model of health care delivery, when applied to musculoskeletal care, recommends implementing less-intense and lower-risk treatments with known efficacy, such as promotion and education of self-management strategies and physical therapy, before more-invasive and higher-risk treatments such as surgery. This model of managing musculoskeletal disability can improve efficiency of care delivery and reduce medical costs at the health system level. Unfortunately, there is a documented lack of implementing an appropriate course of conservative care, especially physical therapy, prior to surgery across multiple orthopaedic disciplines including sports, spine, and trauma medicine and joint arthroplasty. Failure to respond to nonsurgical treatment has been suggested as a requisite component of the surgical appropriateness criteria, yet practical application can be elusive. Multiple barriers to adequate utilization of conservative treatment exist, including U.S. payment models that increase out-of-pocket expense for patients, negative patient perception of therapy, unreasonable patient expectations from therapy versus surgery, and communication barriers between patient, surgeon, and therapist. Surgeons should ensure that high-quality guideline-appropriate care is delivered early and adequately to their patients. Rehabilitation professionals have a responsibility to deliver high-value care, properly documenting the type and extent of treatment to improve surgical decision-making between surgeons and patients. Criteria to determine appropriateness for surgery should include a standardized and extensive assessment of failed therapies prior to certain elective surgeries. Improved collaboration between surgeons and rehabilitation professionals can result in improved outcomes for patients with musculoskeletal disorders. Level of Evidence: V, expert opinion
However, surgical interventions come with some risk of harm and the possibility of adverse events. For example, even though total knee arthroplasty results in substantial improvement in quality of life and function for most individuals, it still poses risk for adverse events and complications not present with nonsurgical care.4,5 ACL reconstruction affords some athletes the opportunity to return to sport (≤70% have been shown to return to high-level sport6); however, studies have reported that ≤1 in 5 athletes can reinjure their ACL,7 with even higher rates of ≤1 in 4 athletes if they are age <25 years.8 Although less common, other potential postoperative complications can occur including infection, loss of joint motion, and long-term strength deficits.9,10 Complications and adverse events are ubiquitous within the field of orthopaedic surgery, with varying incidence and severity. Because of these potential risks, and the fact that there are many evidence-based nonsurgical treatment options that lead to successful recovery, surgeons should entertain a trial of lower-risk, nonsurgical treatments when feasible, before consideration of surgical options.

**Stepped-Care Models of Health Care Delivery for Managing Orthopaedic Injuries**

Stepped-care delivery was initially defined in the mental health and psychiatric fields of medicine.11,12 The goal was to use the most effective, yet least resource-intensive, treatment as the initial option for most patients, and then transition (i.e., step up) to more specialized and intensive care only for those who failed to respond with lower tiers of care. The term has subsequently been used for the management of some musculoskeletal pain conditions, specifically low back pain.13,14 Less-intense and lower-risk treatments with known efficacy (self-management guidance to stay active and positive, nonopioid analgesics, etc.) are used first, reserving more intense interventions (opioids, epidural injections, surgical procedures) for those who fail to respond to initial care.

These models for managing musculoskeletal pain improve efficiency of care and reduce medical costs at the health system level.15 Many clinical guidelines and best-care recommendations endorse a stepped-care approach for managing musculoskeletal disorders, namely to offer high-quality nonsurgical care prior to surgery.16,17 In scenarios where high-quality evidence and clinical practice guidelines consider physical therapy and surgical repair to be equally appropriate and effective, such as with the American Academy of Orthopaedic Surgeons guidelines for managing rotator cuff tears18 or nonobstructive meniscus tears,19 the recommendation is to start with conservative management, which is less costly and carries lower risk for complications. Surgery in place of physical therapy for some conditions has even been defined as “low-value” care.20

**Using Failure to Respond to Nonsurgical Treatment as Part of Surgical Appropriateness Criteria**

Although stepped-care guidelines for pain management recommend a trial of nonsurgical management (which is more conservative) prior to surgery, how often this occurs in practice is less known. Peters and colleagues conducted a systematic review of the literature to determine a consensus for reported surgical criteria for femoroacetabular impingement (FAI) syndrome.21 The authors found that only 44% of all studies reported that previously failed conservative treatment was a requirement for surgery. In another cohort of 1870 individuals undergoing hip arthroscopy for FAI syndrome, only 40.9% of patients had physical therapy in the year prior to surgery.22 Of those that did have physical therapy, the median number of rehabilitation visits by each individual was 2, and only 11.8% of the cohort attended ≥6 visits of rehabilitation prior to surgery. This is in light of evidence suggesting that 6 visits is likely the lowest conservative limit of what might be considered an appropriate dose to expect any effect from exercise therapy.23

The lack of prescribing physical therapy prior to surgery is also seen within other orthopaedic subspecialties. In a cohort of 411 patients undergoing elective spine surgery, only 34.8% received any physical therapy in the year prior, and only 14.6% had ≥6 sessions of rehabilitation.24 In an epidemiological assessment of 11 million patients undergoing knee arthroplasty in the United States, only 10% of all patients were referred to physical therapy at any point in the 5 years prior to surgery.25 An assessment of claims data over a 2-year period for patients undergoing hip or knee arthroplasty found that only 10.5% of all patients (n = 4733) had any physical therapy prior to surgery.26 In another cohort of 88,985 patients with musculoskeletal disorders, only 29.3% were referred to physical therapy in the first 90 days after the initial diagnosis, and this delay in seeing a physical therapist was associated with a greater risk for receiving opioids.27 Finally, Khoja et al.28 assessed 2.4 million knee osteoarthritis-related visits between 2007 and 2015, finding a 50% reduction in referrals to physical therapy placed by orthopaedic surgeons during that time frame. Referral rates to physical therapy from primary care providers were unchanged during the period but were much lower than those of orthopaedic surgeons. Rates of referrals to physical therapy equated to <5% for primary care and 9% to 15% for orthopaedic surgeons.28 Overall, it seems there is room for improvement of stepped-care options for many musculoskeletal
conditions that end up being treated surgically. Should a proper regimen of nonsurgical care be a prerequisite for determining the appropriateness of elective surgical procedures?

**Practical Reasons That Adequate Nonsurgical Care May Be Dismissed Prior to Surgery**

Identifying reasons for inadequate utilization of conservative management prior to surgery may not be as straightforward as one might suspect. The reasons likely reflect the often-complicated and sometimes discordant nature of health care delivery, which involves multiple medical disciplines and potentially complicated payment models. In the United States, reimbursement models have been changing, requiring greater out-of-pocket costs for patients to attend physical therapy, and higher out-of-pocket expenses are associated with reduced physical therapy visits. Opioids are much cheaper for patients, which may be why they are prescribed more often than physical therapy.

Patient perception and expectation can be a factor, with some patients convinced that nothing other than surgery can adequately address their problem, causing reluctance to try other treatments such as physical therapy. A qualitative assessment of patient beliefs prior to knee arthroplasty revealed erroneous beliefs about the disease process: that their knee was “bone on bone” or caused by “wear and tear,” and that joint vulnerability would only be exacerbated by exercise and physical activity. These potentially harmful beliefs can preclude progress and effective care delivery, especially since exercise and physical activity are core recommendations in most guidelines for the management of knee osteoarthritis and considered front-line treatment, and there is no evidence to indicate they should be avoided, even in cases with severe joint degeneration. Many patients have doubts about the effect of exercise as a treatment, especially when they’ve been given a pathobiological diagnosis. The diagnostic label used by the surgeon itself can influence a patient’s perception of the need for surgery, as seen in the treatment for rotator cuff injuries, and can influence whether the patient is even willing to try or avoids any other treatments.

Patient expectations are powerful prognostic variables for both surgical and nonsurgical care. A large meta-analysis found low to moderate association between patient expectations about surgery outcomes and quality of life scores after surgery. Surgeons can improve the value of care by helping set realistic expectations for both surgical and nonsurgical care. Finally, there is the potential for patients to be referred to physical therapy and have it consist of low-value care. Reimbursement models tied to high-value physical therapy treatments have been discussed and could address this problem. Along those lines, and in some scenarios, a supervised course of physical therapy is not always superior to a single session focused on self-management advice and guidance, or even a self-directed internet-based exercise program.

**Recommendations for Future Practice and Research**

We provide recommendations for improving stepped-care for musculoskeletal disorders, relevant to 3 different stakeholders (Table 1).

**Rehabilitation Specialists**

Clinicians providing nonsurgical care for patients should focus on interventions supported by the best evidence and with the potential for greatest impact. Even when patients were referred to see physical therapists prior to surgery, <50% of patients in some settings received exercise therapy, and even fewer (<12%) participated in what could be considered a minimal effective dose of ≥6 sessions. High-value treatment options are imperative, which also includes appropriate dosing of the intervention. Dosing can influence the magnitude of the treatment effect size and should always be considered when evaluating a proper course of nonsurgical care, with greater intensity often associated with better outcomes. However, more does not always mean better. In short, the goals should be to maximize effectiveness of treatment so that the need for surgical intervention is either postponed or eliminated entirely. Documentation should be adequate to allow a surgeon to easily understand that the patient was offered an appropriate regimen of the best nonsurgical care available, should the need arise to determine the appropriateness and timing of surgery.

**Surgeons**

Surgeons should examine the content of prior nonsurgical care to ensure that the poor response to treatment was based on a best-evidence regimen of care that would reasonably elicit any improvement if it were possible. They should encourage high-value care from the physical therapists to whom they refer patients. Although adequate dosing is context and condition specific, anything short of 10 visits or <6 weeks—the bare minimum threshold for exercise therapy—is likely not enough to result in meaningful physiological and therapeutic change. Caution is warranted in relying on a patient’s recollection of treatment details, as a dichotomous yes or no answer to whether they have had “physical therapy” may not be enough to consider the adequacy of nonsurgical care.

When initially referring patients to physical therapy for a trial of conservative care, the surgeon plays a critical role in setting the patient’s expectations for the
potential effectiveness of the nonsurgical care. In a survey, 71% of patients reported that the physician recommendation was their primary influence in determining appropriateness of treatment options. In turn, patient expectations are associated with quality of life after surgery. Even the use of common terms such as “failure” and “conservative” has been criticized because the terms can bias patients toward surgical interventions. For example, “failing” nonsurgical care can imply that surgical care is then where “success” can ultimately be achieved. It conveys that nonsurgical care is just a step on the normal trajectory toward surgery. When nonsurgical care is labeled “conservative,” the meaning is not clear for patients and can implicitly suggest that surgical alternatives somehow are bolder—and therefore more powerful or adequate. For these reasons, recommendations have been made to just use plain labels of “surgical” or “nonsurgical” care. Patient adherence with treatment can be improved simply with quality communication skills on the part of the physician. The diagnostic label alone can influence a patient toward or away from a surgical procedure, including how the results of radiology reports are portrayed to the patient.

### Summary

In summary, surgeons and rehabilitation professionals can work together to improve outcomes for patients with musculoskeletal disorders. Surgeons should ensure that high-quality, guideline-appropriate care is delivered early and adequately to patients. Rehabilitation professionals have a responsibility to deliver high-value care and properly document the type and extent of treatment to improve decision-making between surgeons and patients. Criteria to determine appropriateness for surgery should include a standardized and extensive assessment of tried and failed therapies that took place prior to certain elective surgeries. Improved collaboration between surgeons and rehabilitation professionals will result in improved outcomes for patients with musculoskeletal disorders.

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| **Rehabilitation Specialists** | **Surgeons** | **Researchers** |
|-------------------------------|--------------|----------------|
| • Ensure adequate regimen of nonsurgical care (appropriate frequency, duration, and intensity) | • Examine content of nonsurgical care to confirm that dose was proper for therapeutic effect | • In surgical trials, report type and details of nonsurgical care received by all participants leading up to surgery (could be part of criteria for entry into study or simply provided descriptively for all) |
| • Adequately document dosing information (including total visits for each type of treatment) so that surgeons can better interpret adequacy of treatment before determining appropriateness of surgical interventions | • Set patient expectations about the value of nonsurgical care with proper education and use of empowering language (surgeon is likely to have the greatest influence of any clinician on patient’s beliefs, expectations, and choice of treatment) | • Continue to address gaps in knowledge about barriers to completing adequate nonsurgical care (driven by patients, clinicians, and/or health systems and payers) |

### Table 1. Summary of recommendations to improve use of adequate nonsurgical treatment before elective orthopaedic surgery procedures
Agency, the Department of Defense, the Uniformed Services University, nor the U.S. Government.

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