Long-term effects on function, health-related quality of life and work ability after structured physiotherapy including a workplace intervention. A secondary analysis of a randomised controlled trial (WorkUp) in primary care for patients with neck and/or back pain

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ABSTRACT
Objective: To study the long-term effects of a workplace intervention in addition to structured physiotherapy regarding self-reported measures in patients with acute/subacute neck and/or back pain.

Design: WorkUp – a cluster-randomised controlled trial in 32 primary care centers in Sweden, from January 2013 through December 2014 (ClinicalTrials.gov ID: NCT02609750).

Intervention: Structured physiotherapy with the workplace dialogue ‘Convergence Dialogue Meeting’ (CDM), conducted by the treating physiotherapist as an add-on. Reference group received structured physiotherapy.

Subjects: Adults, 18–67 years (mean 43.7, standard deviation (SD) 12.2), 65.3% women with acute/subacute neck and/or back pain who had worked ≤4 weeks past year, considered at risk of sick leave or were on short-term sick leave (≤60 days) were included (n = 352).

Outcome measures: Self-reported function, functional rating index (FRI), health-related quality of life (EQ-5D-3L) and work ability (Work Ability Score, WAS) at 12 months follow-up.

Results: The mean differences in outcomes between intervention and reference group were; −0.76 (95% confidence interval (CI): −2.39, 0.88; FRI), 0.02 (95% CI: −0.04, 0.08; EQ-5D-3L) and −0.05 (95% CI: −0.63, 0.53; WAS). From baseline to 12 months, the intervention group improved function from 46.5 (SD 19.7) to 10.5 (SD 7.3) on FRI; health-related quality of life from 0.53 (SD 0.29) to 0.74 (SD 0.20) on EQ-5D and work ability from 5.7 (SD 2.6) to 7.6 (SD 2.1) on WAS.

Conclusion: Despite a clinically relevant improvement over time, there were no significant differences in improvement between groups, thus we conclude that CDM had no effect on self-reported measures in this study.

KEY POINTS
- In earlier analysis of the primary outcome (work ability measured by absenteeism) in this trial, a positive effect was found when the workplace intervention ‘Convergence Dialogue Meeting’ (CDM) was added to structured physiotherapy for patients with neck or back pain.
- By contrast, in this new analysis of secondary outcomes (self-reported function, health and perceived work ability), there was no added effect of CDM above structured physiotherapy alone, although patients in both the intervention and reference group improved over time.
- The addition of CDM to physiotherapy is therefore justified by its specific effect on behavior (work absence) rather than any effect on clinical outcomes.

Introduction
Musculoskeletal pain, especially back pain (BP) and neck pain (NP), is very common in the general population [1]. In 2015, BP and NP were the leading global causes of years lived with disability worldwide [2] and these individuals are often seen in primary
care [3]. Individuals seeking care for BP consume close to twice as much health care compared with the general population [4]. Most individuals with new episodes of BP recover quickly but recurrence is common and for some, the pain becomes persistent and disabling [5]. Evidence is mounting that BP should be treated more like a long-lasting condition with a variable course rather than unrelated episodes of BP [6]. Individuals with NP and/or BP have higher risk of reporting reduced work ability [7], decreased functional ability [8] and poor health-related quality of life (HRQoL) compared with those without pain [9,10]. The socio-economic consequences in terms of work disability, sick leave and health care costs are large for the individuals and the society [11]. It is therefore important for clinicians to early identify risk factors for work disability [12] and evaluate the effects of early interventions in primary care.

Early interventions and interventions with workplace involvement are important factors in preventing work disability [13] and implementing multi-domain interventions has been reported to reduce duration away from work for individuals with musculoskeletal pain [14]. Improving social and organisational support in the workplace may also be an effective strategy in reducing functional limitation and disability in patients with BP [15]. Vocational rehabilitation is strongly recommended but to be effective, work-focused healthcare and accommodating workplaces must be coordinated [16].

The ‘Convergence Dialogue Meetings’ (CDM) is a workplace dialogue between the patient, the health care provider and the employer, originally developed for patients on long-term sick leave due to burnout syndromes [17]. The CDM model consists of a three-step structured interview where the patient, the health care provider and the employer meet and together identify the needs for workplace adjustments and the aim is to find concrete suggestions and actions to support and maintain work ability or if sick-listed, facilitate return-to-work. In the WorkUp trial [18], the CDM has, in addition to structured physiotherapy, shown to increase the odds for having work ability at one-year follow-up (odd ratio (OR) 1.85, 95% confidence interval (CI) 1.01–3.38; work ability defined as working at least four consecutive weeks at one year follow-up) for patients with NP and/or BP. The CDM has also shown to be a cost-effective intervention in primary care, both from a societal and healthcare perspective [19]. The CDM has not been evaluated from the patient’s perspective in terms of self-reported data on function, HRQoL and work ability. The objective of the current study was therefore to study the long-term effects (one-year) of the workplace dialogue CDM, in addition to structured physiotherapy, regarding secondary endpoints in the WorkUp trial: self-reported function, HRQoL and work ability in patients with acute/subacute NP and/or BP in primary care. Our hypothesis was that patients in both groups would improve over time regarding all three outcomes. Further, we expected work ability to improve more in the intervention group.

Material and methods
We conducted a prospective pairwise cluster-randomised controlled trial in ordinary Swedish primary care with 12 months follow-up. Inclusion of patients was performed during January 2013 to December 2014 (ClinicalTrials.gov ID: NCT02609750) [18]. In this study we analyse the secondary outcomes in the WorkUp trial.

A total of 32 public and private primary care centres in southern Sweden, linked to 20 primary care rehabilitation units (including physiotherapists), took part in the trial. The rehabilitation units were matched in pairs, based on similar size (registered population and community size), health care need (adjusted clinical groups (ACG) and socioeconomic standard (care need index (CNI) and then randomised into 10 intervention units and 10 reference rehabilitation units. Each rehabilitation unit was either an intervention unit or a reference unit, never mixed. The patients and the rehabilitation units staff (including the physiotherapists) were therefore not blinded to allocation. A more detailed description of the randomisation process and the power analysis for the main confirmatory outcome work ability can be found elsewhere [18].

Study groups
Adults, in working age (18–67 years), who applied for physiotherapy by direct access in ordinary Swedish primary care due to an episode of acute/subacute (<12 weeks) NP and/or BP were eligible for inclusion. It could be either a first episode or a recurrent episode of NP and/or BP, after a period of at least three months of no substantial pain. After screening and informed consent the patients were asked to participate in the study if they had worked at least four consecutive weeks past year, had no more than 60 days of sick leave or were not currently on sick leave, but still considered at risk of sick leave, by scoring ≥40 points on the short form of the Örebro
Musculoskeletal Pain Screening Questionnaire (OMPSQ-short) [20]. Patients with full time disability pension, addiction diagnose, on-going medical treatment for an acute disease, pregnancy or unable to understand the Swedish language were excluded. After information in verbal and writing, 352 individuals were included in the trial after informed consent; 146 in the intervention group and 206 included in the reference group.

**Procedure**

At the first visit, the patients were examined by a physiotherapist. Signs of serious medical conditions (‘red flags’) and psychosocial risk factors (‘yellow flags’) were considered. If there were medical conditions in urgent need for medical care or examination, patients were referred to a doctor without delay. The patients completed a questionnaire with self-reported measures which also were completed after three-, six- and 12 months. The physiotherapy treatment was evidence-based and structured including return visits to the physiotherapist at three-, six- and 12-months follow-up. The treatment was individualised in terms of content and duration according to each patient’s condition. Based on patients needs and clinical assessments also other health care professionals could be engaged, i.e. a doctor, psychologist or an occupational therapist. Further referral to these professionals was based on ordinary clinical assessments, such as red and yellow flags. Within the WorkUp trial, but not for the aim of this study, patients also received weakly short text messages during the one year [18] and were asked to complete some clinician reported measures at baseline and at follow-ups (data to be published).

**Intervention**

In addition to the structured physiotherapy treatment, patients in the intervention group were offered CDM by their treating physiotherapist. The physiotherapist started CDM by an individual interview with the patient and the physiotherapist asked the patient about his/her consent for contacting the employer. In the second step, the employer was invited to talk to the physiotherapist, either in person or by phone. In the third step, the patient and the employer were invited to a convergence meeting together with the physiotherapist. The interviews were structured with questions that focused on NP and/or BP in relation to work and on possible or already conducted workplace adjustments. The aim of the CDM was to strengthen the patient’s work ability and to support him/her to stay at work or return to work. The last meeting with the patient, the employer and the physiotherapist ended up in a written plan of action with suggested workplace adjustments and changes to the patient’s daily life. The plan could also include contacts with other stakeholders [18]. The plan of action was then followed up at the return visits to the physiotherapist.

**Self-reported baseline and outcome measures**

The baseline questionnaire included type of treatment received (intervention or reference), age, sex, marital status, educational level, if born in Sweden, if on sick leave, International Classification of Diseases-10 diagnose, employment, symptoms of anxiety and/or depression (yes: ≥8 points on hospital anxiety and depression scale (HADS) [21], symptoms of exhaustion (no, moderate or pronounced exhaustion, according to the self-rating of stress-related exhaustion disorder (s-ED) [22]. We defined persons with any percentage of sick leave as sick listed. We did not ask for the reason of sick leave.

**Function**

Function was measured with the functional rating index (FRI) which is an instrument designed to measure the subjective perception of functional status and pain in patients with spinal pain [23]. Using a five-point scale for each item, the patient ranks his/her perceived different functions and activities, in relation to daily life. The total score is calculated as recommended by Feise et al. [23] with the range of scores from 0 to 100% disability. The higher the number, the higher perceived disability and pain.

**HRQoL**

HRQoL was measured with the EuroQol five-dimension (EQ-5D, 3 L) questionnaire [24]. We used the EQ-index which covers five dimensions of health: mobility, self-care, usual activities, pain/discomfort and anxiety/depression. Each dimension receives a score of one to three, based on three levels of severity: ‘no problems, moderate problems and severe problems’. We used the UK tariff to derive scores ranging from –0.594 to 1.0 where lower EQ-5D values reflect lower HRQoL.
Work ability

To measure work ability we used the Work Ability Score (WAS) which is the first single-item question (‘current work ability compared with the lifetime best’) from the widely used work ability index (WAI) [25]. The WAS is a good alternative to the complete WAI and a reliable measure for assessing the status and progress of work ability [26,27]. WAS ranges from 0 to 10 where the patient rank his/her current work ability from 0 representing ‘cannot work at all right now’ to 10 representing ‘my work ability as at its best right now’. The WAS classify work ability using the same type of categorisation as the whole WAI, namely: poor (0–5 points), moderate (6,7), good (8,9) and excellent work ability (10).

Statistical methods

Descriptive statistics on the study sample is presented by randomisation group with means and standard deviations or frequencies and percentages as appropriate. We strived to maintain the intention-to-treat approach. All persons with at least one measurement (at baseline, three, six or 12 months) were included in the analyses of WAS and EQ-5D. For the analysis of FRI, all persons with baseline value and at least one follow-up value were included. We used a linear mixed effect regression model with the rehabilitation unit and the individual as random effects, individuals were nested within rehabilitation units. The treatment group, follow-up time (as categorical variable) and their interaction were included as fixed effects. The estimates for the interaction effect between treatment group and follow-up time represent the between group difference between the two treatments. The between group difference at 12 months was the primary outcome in these analyses. The regression model was adjusted for the baseline value of the respective outcome variable and for age, sex and if on sick leave to account for a possible imbalance between the treatment groups. We performed model diagnostic of all models to check if the underlying assumptions were fulfilled. We used the ‘margins’ command (as implemented in Stata) to estimate the mean values in each treatment group and follow-up occasions presented in the figures. In a sensitivity analysis we repeated the above estimation using the above mentioned regression model additionally adjusted for (a) symptoms of anxiety and/or depression using HADS group (cut-off ≥8) [21] (three categories) or (b) symptoms of exhaustion (yes or no) using the s-ED [22], as measured at baseline. All estimates are given with 95% CI. We used Stata version 15 for statistical analyses (StataCorp, College Station, TX).

Results

We included a total of 352 individuals (mean age 43.7 [SD 12.2] years, 65.3% women) in the study, 146 in the intervention group and 206 in the reference group. The intervention and reference groups were comparable at baseline (Table 1). At 12 months follow-up, there were 115 patients (79%) in the intervention group and 171 patients (83%) in the reference group who had answered the self-reported questionnaires. Losses and reasons for exclusions of patients after randomisation are presented in the confirmatory study of WorkUp [18].

Between group comparisons

The mean differences in outcomes between the intervention and the reference group (adjusted for age, sex, if on sick leave and the baseline value of the outcome) for all three outcomes were small and not statistically significant (Table 2). The mean differences in outcomes between the intervention and the reference group after 12 months were for function: -0.76 (95% CI: -2.39, 0.88)(FRI), for health-related quality of life: 0.02 (95% CI: -0.04, 0.08)(EQ-5D) and for work ability: -0.05 (95% CI: -0.63, 0.53)(WAS) (Table 2). The results were similar in all sensitivity analyses (Table 2).

Changes over time

Improvement was observed within both the intervention and the reference group regarding all outcome measures after 12 months (Figures 1–3; Supplementary material). For function, the improvement was most apparent the first three months (Figure 1) and overall, disability decreased in the intervention group between baseline and 12 months from 46.5 (SD 19.7) to 10.5 (SD 7.3) and in the reference group from 49.8 (SD 18.7) to 11.7 (SD 8.2) on FRI.

Health-related quality of life improved during follow-up time (Figure 2). From baseline to 12 months, the intervention group improved from 0.53 (SD 0.29) to 0.74 (SD 0.20) and the reference group from 0.49 (SD 0.30) to 0.69 (SD 0.27) on EQ-5D.

For work ability, patients in both groups improved during the follow-up time, also most apparent between baseline and three months (Figure 3). From baseline to 12 months follow-up, the intervention group improved from 5.7 (SD 2.6) to 7.6 (SD 2.1) and
### Table 1. Baseline data for patients included in WorkUp, \( n = 352 \)\(^a\)

|                           | Reference group (\( n = 206 \)) | Intervention group (\( n = 146 \)) |
|---------------------------|---------------------------------|------------------------------------|
|                           | \( n \) | %    | \( n \) | %    |
| **Men**                   | 68    | 33.0 | 54    | 37.0 |
| **Women**                 | 138   | 67.0 | 92    | 63.0 |
| **Age (mean, SD)**        | 43.7  | 12.6 | 43.8  | 11.7 |
| **Marital status**        |       |      |       |      |
| Married/cohabitation      | 157   | 77.0 | 112   | 76.7 |
| Single                    | 47    | 22.8 | 34    | 23.3 |
| Missing                   | 2     |      |       |      |
| **Education**             |       |      |       |      |
| Primary school            | 14    | 6.8  | 16    | 11.0 |
| Upper sec school 2–3 years| 107   | 51.9 | 69    | 47.3 |
| University ≥3 years       | 49    | 23.8 | 28    | 19.2 |
| Other                     | 35    | 16.9 | 33    | 22.6 |
| **Born in Sweden**        |       |      |       |      |
| Yes                       | 173   | 84.0 | 132   | 90.4 |
| No                        | 32    | 15.5 | 14    | 9.6  |
| Missing                   | 1     |      |       |      |
| **Diagnoses**             |       |      |       |      |
| Cervicobrachial syndrome\(b\) | 49  | 23.8 | 27    | 18.5 |
| Cervical and lumbar syndrome\(c\) | 12  | 5.8  | 9     | 6.2  |
| Lumbago-ischias\(d\)      | 140   | 68.0 | 102   | 69.9 |
| Myalgia\(e\)              | 5     | 2.4  | 8     | 5.5  |
| **Employed**              |       |      |       |      |
| Yes                       | 194   | 94.6 | 142   | 97.3 |
| No                        | 11    | 5.4  | 4     | 2.7  |
| Missing                   | 1     |      |       |      |
| **Sick leave**            |       |      |       |      |
| Yes                       | 74    | 35.9 | 51    | 34.9 |
| If yes, 100% sick leave   | 62    | 83.8 | 40    | 78.4 |
| Missing                   | 1     |      | 2     |      |
| **Anxiety and depression (HADS 0-21 p)** |       |      |       |      |
| HADS-A < 8 points and HADS-D < 8 p | 128 | 62.1 | 95    | 65.1 |
| HADS-A ≥8 points or HADS-D ≥8 p | 48  | 23.3 | 40    | 27.4 |
| HADS-A ≥8 points and HADS-D ≥8 p | 29  | 14.1 | 10    | 6.8  |
| Missing                   | 1     | 1    |       |      |
| **Exhaustion (s-ED)**     |       |      |       |      |
| Yes                       | 54    | 26.3 | 38    | 26   |
| If yes, moderate s-ED     | 28    | 13.6 | 25    | 17.1 |
| If yes, pronounced s-ED   | 26    | 12.6 | 13    | 8.9  |
| Missing                   | 11    | 10   |       |      |

\(\text{HADS: hospital anxiety and depression scale; HADS-A: Anxiety subscale of HADS; HADS-D: Depression subscale of HADS; s-ED: self-rating of stress-related exhaustion disorder.}\)

\(\text{aThe numbers are frequencies (percentages) unless stated otherwise.}\)

\(\text{bM530, M531 and M542.}\)

\(\text{cCombination of cervicobrachial syndrome and lumbago-ischias.}\)

\(\text{dM543, M544, M545 and M546.}\)

\(\text{eM791.}\)

### Table 2. The mean difference in function, HRQoL and work ability between the intervention and the reference group.\(^a\)

|                                      | Unadjusted | Adjusted\(^b\) | Adjusted\(^b\) + HADS | Adjusted\(^b\) + Exhaustion |
|--------------------------------------|------------|----------------|------------------------|-----------------------------|
| **Function (FRI)**                   |            |                |                        |                             |
| 3 months follow-up                   | -2.17 [-4.42, 0.09] | 0.28 [-1.80, 2.36] | 0.37 [-1.64, 2.39] | -0.36 [-2.51, 1.78] |
| 6 months follow-up                   | 2.16 [-0.83, 5.16] | -0.42 [-2.02, 1.18] | -0.42 [-2.02, 1.19] | -0.06 [-1.71, 1.58] |
| 12 months follow-up                  | 1.97 [-1.08, 5.02] | -0.76 [-2.39, 0.88] | -0.77 [-2.41, 0.87] | -0.55 [-2.23, 1.14] |
| **HRQoL (EQ-5D)**                    |            |                |                        |                             |
| 3 months follow-up                   | -0.05 [-0.11, 0.02] | -0.05 [-0.11, 0.01] | -0.05 [-0.11, 0.01] | -0.05 [-0.11, 0.02] |
| 6 months follow-up                   | -0.00 [-0.06, 0.06] | -0.01 [-0.07, 0.06] | -0.01 [-0.07, 0.06] | -0.02 [-0.08, 0.05] |
| 12 months follow-up                  | 0.02 [-0.04, 0.08] | 0.02 [-0.04, 0.08] | 0.02 [-0.04, 0.08] | 0.01 [-0.05, 0.08] |
| **Work ability (WAS)**               |            |                |                        |                             |
| 3 months follow-up                   | -0.66 [-1.23, -0.08] | -0.69 [-1.26, -0.11] | -0.68 [-1.26, -0.11] | -0.66 [-1.25, -0.07] |
| 6 months follow-up                   | -0.23 [-0.80, 0.34] | -0.27 [-0.84, 0.30] | -0.27 [-0.84, 0.30] | -0.35 [-0.94, 0.23] |
| 12 months follow-up                  | -0.01 [-0.58, 0.57] | -0.05 [-0.63, 0.53] | -0.04 [-0.62, 0.54] | -0.15 [-0.74, 0.45] |

\(\text{The differences are presented at three, six and 12 months, respectively.}\)

\(\text{bAdjusted for age, sex, if on sick leave at baseline and the baseline value of the outcome. HADS: Hospital Anxiety and Depression Scale; Exhaustion: self-rating of stress-related exhaustion disorder (s-ED); HRQoL: health-related quality of life; FRI: Functional Rating Index (0 to 100% disability); EQ-5D: EuroQol five-dimension (0.594 to 1.0 where 1 correspond to full health); WAS: work ability score (0 to 10 from 0 representing 'cannot work at all right now' to 10 representing 'my work ability as at its best right now').}\)
the reference group improved from 5.4 (SD 2.9) to 7.3 (SD 2.4) on WAS.

Discussions
In this study we included patients in primary care with NP and/or BP, at risk for work disability. The aim was to study what impact a workplace dialogue (CDM) as an add-on to structured physiotherapy, had on self-reported measures. The results show that there were no effects of CDM, as an add-on to structured physiotherapy, on self-reported function, health-related quality of life and work ability at 12 months follow-up. As expected, all self-reported outcomes improved over time in both the intervention and the reference group.

Strengths and weaknesses of the study
The main strength of this study was inclusion of patients recruited from a large number of primary care settings (32) linked to 20 different rehabilitation units. The implementation was pragmatic and closely linked to the daily clinical practice within primary care. There was only a low risk of ‘contamination’ between rehabilitation units as the units were either an intervention or a reference unit, never mixed. Further strength is the utilisation of a mixed model in the analysis, which enabled us to include all individuals with at least one non-missing value thus minimising potential selection bias and preserving the balance created by the randomisation process. This model also accounts for the missing data during follow-up under the missing at random assumption. Since the CDM was originally developed for patients due to burnout [17], in a sensitivity analysis we chose to adjust for anxiety/depression and exhaustion at baseline. After adjustments, the results did not change substantially, further strengthening our conclusions. A weakness is that we did not record the number of eligible and non-consenting patients, or the reason for this and thus we are careful about the generalisability of the findings. More patients were recruited in the reference group compared to the intervention group (206 vs. 146) and there may have been patients who were eligible for the study but due to different reasons never were asked to participate. However, we have no reason to believe that this was occurring systematically or very often or that the selection of individuals was different in the two arms of the trial. EQ-5D is known not to follow normal distribution. However, we chose to analyse it by using linear regression models and
reporting the mean differences as this is a straightforward approach. At inclusion, we used a lower cutoff for OMPSQ-short [20] (≥40 points instead of ≥50 points) because we wanted to include patients at risk for long-standing work disability and patients who were at an early stage in their rehabilitation process. Therefore, these patients were found to be clinically relevant for treatment in primary care [18].

**Findings in relation to other studies**

In this study, the estimated difference in experience of work ability, measured with WAS at 12 months follow-up, does not support a clinically relevant benefit of added CDM at 12 months follow-up. In the study on confirmatory outcome of the WorkUp trial, we found that the added workplace dialogue CDM was effective compared to structured physiotherapy in reducing work absenteeism at 12 months later [18]. During the follow-up period, work ability was reported with a short text messages on a weekly basis. Patients were asked to answer with a number (0–7), how many days last week, they had been absent from work. The outcome work ability in the previous analysis was defined as working at least four consecutive weeks at follow-up [18]. In this study on secondary outcomes, work ability was measured with WAS as a point-prevalence. WAS captures how the individual experiences his or her work ability at a certain time, but do not need to be associated with work absenteeism. An individual can experience a decreased work ability, but not necessarily having decreased work productivity or being absent from work. There is a range of different ways of assessing work ability and there is no instrument that covers all aspects [28]. Work ability can be seen as ‘a continuum’ where work ability is acknowledged as a dynamic process that changes over time depending on different supportive and/or destructive factors during life [29] and we conclude that the two different measurements of work ability used in the WorkUp trial must not be in concordance with each other as they are measuring different aspects of work ability.

In the present study on secondary outcomes, self-reported work ability did not improve more in the intervention group. Similar results were found in a recent review where work interventions had impact on sick leave but not on self-reported outcomes [30]. This can be an indication of presenteeism; i.e. that patients may experience decreased work ability, even though they are still at work. Brouwer et al showed that >7% of employees in a Dutch firm were working with health problems indicating that productivity losses without absence is quite a common problem [31]. As not all productivity losses are quantitatively expressible (i.e. by sick leave), a quality indication as the WAS may provide valuable additional information about patients work ability. The WAS has shown to be predictive for future disability [27,32] and a planned register study within the WorkUp trial will further study sick leave rates at three years follow-up.

Improvement over time was observed within both the intervention and the reference group regarding all outcome measures after 12 months. Both groups received structured physiotherapy including follow-ups to the treating physiotherapist at three, six and 12 months as well as text messages every week during the one year [18]. We believe that this was a more comprehensive treatment than treatment as usual, and this may have an impact on the almost similar improvements in both groups. As this study did not include a ‘non-treated’ control group we can’t rule out that the improvement in outcomes were the result of either regression to the mean, placebo or other contextual factors [33].

The improvement concerning work ability, resulted in change of WAS category as both groups improved on average from ‘poor’ work ability at baseline to ‘moderate’ work ability at 12 months or from ‘moderate to good’ (if calculated on medians). As a change in the WAS has been validated to show a change in the entire WAI this change must be seen as a clinically relevant improvement [27].

Also function improved in both the reference and the intervention group which is in line with the received physiotherapy treatment that pay much attention to functional limitations. Functional limitations are an important component for having decreased work ability. For example, a recent study reported that functional limitations can have an impact on whether the patients with musculoskeletal pain are on sick leave or not [34].

Most patients in the study population (96%) were employed and patients in both groups improved in HRQoL on average from 0.5 on EQ-5D at baseline to 0.7 on EQ-5D at 12 months. There were no statistically significant differences between groups at 12 months but most patients (85%) reached a score of ≥0.6 on EQ-5D at 12 months which is a proposed limit for having enough capacity to work for patients with BP and NP [35].

**Conclusions**

Using self-reported outcomes are increasingly recognised as valuable tools in clinical trials of early
interventions by adding unique information about patients benefits of an intervention [36]. In this study we found no effects of the CDM, as an add-on to structured physiotherapy, on self-reported measures at 12 months follow-up. Patients in the intervention and the reference group improved function, health-related quality of life and work ability over time. Although we found no impact of CDM on patient self-report measures in this study, our earlier analysis of the primary outcome of the trial (actual absence from work) showed a positive effect from adding CDM to structured physiotherapy. This finding from the earlier primary outcome analysis together with the cost-effectiveness, must be enough to justify the introduction of the CDM more widely.

**Disclosure statement**

No potential conflict of interest was reported by the authors.

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