Table S1. Positive and negative maternity care experience questions

| Positive maternity care experience questions | Negative maternity care experience questions |
|---------------------------------------------|---------------------------------------------|
| I would like to ask you some questions about your experience during your most recent labour and childbirth. | During your most recent childbirth, did you experience any of the following? |
| Were you respectfully greeted by health workers when they first saw you? | Being beaten, pushed, pinched, slapped, or poked during labour and childbirth? |
| Were you encouraged to have a support person present during labour and childbirth? | Being physically restrained, tied, or gagged during labour and childbirth? |
| Were you encouraged to have some light food during labour and delivery? | Sexually abused, touched inappropriately or raped during labour and childbirth? |
| Were you encouraged to move and change position during labour? | Birth attendant used harsh or rude language, judgmental, or accusatory comments during labour and childbirth? |
| Did you have a support person present during labour and childbirth? | Birth attendant used threats of withholding treatment or blamed you for poor birth outcomes during labour and childbirth? |
| Were the steps involved in every examination during labour and delivery explained to you? | Being discriminated against based on ethnicity/race/religion/income/HIV/age during labour and childbirth? |
| Were you encouraged to ask any questions? | Painful vaginal exams (not acknowledging your discomfort, pain, or refusal to provide pain relief) during labour and childbirth? |
| Were you asked which position you would like to deliver in? | Skilled attendant absent at time of childbirth? |
| | Birth attendant performed unconsented surgical operations? |
| | Birth attendant dismissed your concerns during labour and childbirth? |
| | Language and interpretation issues during labour and childbirth? |
| | Poor staff attitudes during labour and childbirth? |
| | Lack of supportive care from health workers during labour and childbirth? |
| | Denied food, fluids, or mobility during labour and childbirth? |
| | Birth attendant did not respect your choice of preferred birth positions? |
| | Detained in a facility for failure to pay for services? |
| | Lack of privacy during labour and childbirth? |