A cross-sectional, population-based study of HIV physicians and outpatient health care use by people with HIV in Ontario

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Abstract

Background: People with HIV are living longer and their care has shifted towards the prevention and management of comorbidities. However, little is known about who is providing their care. Our objective was to characterize the provision of HIV care in Ontario by physician specialty.

Methods: We conducted a retrospective population-based observational study using linked administrative databases in Ontario, Canada, a single payer health care system. All Ontarians with HIV were identified using a validated case ascertainment algorithm. We examined office-based health care visits for this cohort between April 1, 2009 and March 31, 2012. Physician characteristics were compared between specialty groups. We stratified the frequency and distribution of physician care into three categories: (a) care by physician specialty (family physicians, internal medicine specialists, infectious disease specialists, and other specialists), (b) care based on physician caseload (low, medium or high categorized as ≤ 5, 6-49 or ≥ 50 HIV patients per physician), and (c) care that is related to HIV versus unrelated to HIV.

Results: Family physicians were older, graduated earlier, were more often female, and were the only group practicing in rural settings. Unlike other specialists, most family physicians (76.8%) had low-volume caseloads. There were 406,411 outpatient visits made by individuals with HIV; one-third were for HIV care. Family physicians provided the majority of care (53.6% of all visits and 53.9% of HIV visits). Internal medicine specialists provided 4.9% of all visits and 9.6% of HIV visits. Infectious disease specialists provided 12.5% of all visits and 32.7% of HIV visits. Other specialties provided 29.0% of visits; most of these (33.0%) were to psychiatrists.

Conclusions: The distribution of visits to physicians caring for HIV patients reveals different patterns of health care delivery by specialty and HIV caseload. Further research should delineate how specialties share care for this population and how different patterns relate to quality of care.

Keywords: Human immunodeficiency syndrome, Primary health care, Chronic disease, Comorbidity, Multimorbidity, Health services delivery
Background

People with HIV on combination antiretroviral therapy (ART) are now living longer [1,2]. This increase in HIV survival rates means there is a growing prevalence of people with longstanding HIV in Canada and other high-income countries. With this increased survival, people with HIV are likely to acquire additional chronic conditions due to normal aging as well as the effects of HIV and its treatment [3-5]. In prioritizing care for HIV patients, this has led to a shift away from a specialist focus and towards the prevention and management of comorbidities.

This shift raises questions about how to provide the best care for this diverse and complex population. These questions are particularly relevant in the United States, where the Affordable Care Act has the potential to extend health care coverage for a large number of people living with HIV [6,7]. In the early ART-era, a high-volume specialist approach was the main source of care of this population and resulted in improved HIV-specific outcomes [8-10]. However, there is increasing recognition that specialty HIV providers and those with high HIV caseloads are less comfortable preventing and managing the comorbidities associated with chronic HIV infection [11-15]. A new medical home model consistent with chronic disease management of other conditions that bridges both primary and specialty care is likely required [6,16-18].

Little is known about who is actually providing care for people with HIV. One challenge has been lack of standardization of provider terminology in the literature. A “primary care provider” may be defined based on role (i.e. first point source of care or physician responsible for coordination of care) or based on accredited specialty training (i.e. certified family medicine or general medicine specialist). An HIV “specialist” may be accredited as such through residency training or further accreditation, or self-defined based on volume of HIV care or experience. More information about HIV providers and their provision of care to people with HIV is required for health services planning.

In the US, the majority of accredited HIV “specialists” are male, specialty trained, 79% have an annual caseload of over 200 HIV patients, and about 40% are over 50 years of age [16,17]. A survey of U.S. primary care providers found that only 54% report treating HIV patients [16]. Most of these primary care providers were female, family medicine trained, urban practicing, and 36% reported an annual caseload of over 200 HIV patients [7]. Similar ambiguity exists in Canada, where little is known about who is providing HIV care. In a survey of Canadian family physicians, only 33.4% of respondents reported providing any level of care to people with HIV in 2001 [19]. Another study found that even when patients with HIV had a previously identified family physician, many did not identify with and seek care from that provider [15].

The objectives of this study were to (1) determine the proportion of physician care provided to patients with HIV in Ontario by physician specialty (family physicians, infectious disease specialists, general internists, and others), (2) describe the amount and type of care by physician specialty. The study includes virtually all HIV patients receiving care in Ontario, an ethnically diverse industrialized setting with HIV patients with a range of sociodemographic backgrounds and disease risk factors. The Ontario health care system is a single payer system for physician services, and to our knowledge, this is the first such population-based study.

Methods

Study design

We conducted a retrospective observational study to examine the characteristics of and health care visits to physicians caring for people living with HIV in Ontario, Canada. To do this, we analyzed the administrative databases held at the Institute for Clinical Evaluative Sciences (ICES) comprising data on over 13 million individuals from the province of Ontario. These databases are made available to accredited researchers through a data sharing agreement with the Ontario Ministry of Health and Long Term Care and are linked using unique, encoded identifiers and analyzed at ICES in accordance with the provincial Personal Health Information Protection Act. This study was approved by the Ottawa Hospital and Sunnybrook Health Sciences Centre Research Ethics Boards.

Participants

We identified eligible individuals in Ontario from the Registered Persons Database (RPDB), an electronic registry that contains patient demographic information, including age, sex, postal code and mortality data on all Ontarians eligible for coverage under the provincial health insurance plan. To obtain a cohort of people with HIV in the province, we used data from the Ontario Health Insurance Program (OHIP) billing claims system, which records claims for approximately 95% of physician services conducted in the province. To these data, we applied a previously validated algorithm to people 18 years of age and older and living in Ontario between April 1, 1992 and March 31, 2012 to identify those with HIV [20]. Briefly, this algorithm requires at least 3 physician claims (International Classification of Diseases, Ninth Revision (ICD-9) code for HIV infection (042, 043, 044)) over a 3-year period. It has a sensitivity of 96.2% (95% CI 95.2% - 97.9%) and specificity of 99.6% (95% CI 99.1% - 99.8%) for identifying people with HIV and receiving care in Ontario.
We then used the OHIP database to identify all outpatient health care visits made to physicians by patients in our HIV cohort between April 1, 2009 and March 31, 2012 to derive our physician cohort.

**Main measures**

We obtained information about physicians in the cohort (including age, sex, and year of graduation from medical school) from the ICES Physician Database (IPDB). This database comprises information from the Ontario Health Insurance Plan (OHIP) Corporate Provider Database (CPDB), the Ontario Physician Human Resource Data Centre (OPHRDC) database and the OHIP database of physician billings. The CPDB contains information about physician demographics, specialty training and certification, and practice location. This information is validated against the OPHRDC database, which verifies this information through telephone interviews with all physicians practicing in Ontario.

To assign physicians to a rurality category, we used the postal code of the physician’s main practice venue along with the Rurality Index of Ontario [21]. Physicians were categorized as practicing in major urban areas (score 0 to 9), non-major urban areas (10 to 44), or rural areas (45 or higher). We used the number of unique patients in the HIV cohort that a physician billed for at least once during the 3-year study period to determine the physician’s HIV caseload, categorized as low (≤5), medium (6-49), or high-volume (≥50) practice, as 6-49 patients is a HIV volume threshold that may lead to improved care [9]. As patients may have seen more than one physician, the HIV patient population of each physician was not mutually exclusive. If physician specialty was not available in the IPDB database, then the most common specialty code among the physician’s office billings in the OHIP database was used to define their specialty. Specialty was categorized into four groups: as “Family Medicine/General Practice” (comprising the specialties of family medicine, family medicine/emergency medicine, general practice or community medicine, all of whom may be licensed to practice family medicine/general practice in Ontario), “Internal Medicine”, “Infectious Diseases” or “Other”. Finally, using billing diagnoses, we classified each visit as either an HIV visit (any diagnosis code of '042', '043', or '044') or non-HIV visit (any non-HIV diagnostic code). In Ontario, only a single diagnostic code can be billed per visit.

**Statistical analysis**

We used descriptive statistics to compare the characteristics of providers across the specialty categories using two-sample t-tests (for continuous variables) and chi-squared tests (for categorical variables). We stratified the frequency and proportion of physician care into three categories: (a) care by physician specialty, (b) care based on physician caseload, i.e. the number of HIV patients per physician, and (c) care that is related to HIV versus unrelated to HIV. Frequencies less than or equal to 5 were excluded from analysis by collapsing them with the closest variable category.

All statistical analyses were performed using SAS version 9.2 (SAS Institute, Cary, North Carolina).

**Results**

After excluding individuals who were not alive on or not diagnosed with HIV by April 1, 2009, those who had an invalid OHIP number (n = 9,046), and those with an HIV diagnosis date after their date of death (n = 1), there remained 14,282 individuals aged 18 years or older in our HIV cohort. Their characteristics are described in more detail previously [5].

There were 4,756 physicians who provided care to people in the HIV cohort, defined as having submitted at least one claim within the study period for a patient in the HIV cohort: 3,699 (77.8%) family physicians, 55 (1.6%) infectious disease specialists, 70 (1.5%) internal medicine specialists, 895 (18.8%) other specialists, and 30 (0.6%) physicians with no identified specialty.

Table 1 presents the characteristics of physicians by specialty. The ‘other’ specialty physicians represented a diverse group of specialists (Table 2), and were therefore excluded from this comparison of demographic characteristics. There were several demographic differences between the specialties. The mean ages of the internal medicine and infectious disease specialists were significantly lower than that of family physicians (47.0 years and 47.4 years vs. 49.8 years). Family physicians had a higher proportion of female physicians than the other specialty groups (30.8% of family physicians vs. 20.0% of internal medicine specialists and 23.6% of infectious disease specialists), although this difference was not statistically significant. There were also significant differences in the time since graduation between specialties; 58.2% of family physicians graduated prior to 1990, compared with 38.6% of internal medicine specialists and 47.3% of infectious disease specialists.

There were significant differences in practice location between specialties. In particular, all infectious disease specialists and 92.9% of internal medicine specialists practiced in major urban settings. In contrast, 16.6% of family physicians had practices in rural or non-major urban settings.

There were significant differences between specialties in the distributions of low, medium and high-volume physicians based on their HIV caseloads. The majority of family physicians (76.8%) had low-volume caseloads. Only 2.1% of family physicians had high-volume caseloads. In contrast, the majority of infectious disease
specialists (63.6%) had high-volume caseloads. Internal medicine specialists were more evenly distributed, with 50.0% having medium-volume caseloads. Subanalysis revealed that there was little variation in prevalence of rurally-practicing family physicians among those with low, medium, or high HIV caseloads (data not shown).

The distribution and proportion of outpatient health care visits for our HIV cohort (total visits, HIV visits and non-HIV visits) by specialty category is presented in Table 3, Figures 1 and 2. One third of all visits were for HIV care (33.6% or 136,590 of a total of 406,411 outpatient health care visits).

Family physicians provided the majority of outpatient visits for HIV patients in Ontario (217,850 visits, or 53.6% of all visits and 53.9% of HIV visits). Family physicians in low- and medium-volume practice provided 28.9% of all visits, most of which were for non-HIV care (95.7%). In contrast, family physicians in high-volume practice provided 24.8% of all visits, most of which were for HIV care (85.5%).

Internal medicine specialists provided 20,088 visits for HIV patients in Ontario (4.9% of all visits and 9.6% of HIV visits). Most visits were to specialists in high-volume practice (70.2%). For those in low- and medium-volume practice, only 3.6% and 26.0% of visits were HIV visits, respectively. However, for those in high-volume practice, 85.5% of visits were HIV visits.

Infectious disease specialists provided 50,788 visits for HIV patients in Ontario (12.5% of all visits and 32.7% of HIV visits). Again, most visits were to specialists in high-volume practice (96.6%). For those in low-volume practice, only 30.5% of visits were HIV visits. However, for those in medium and high-volume practice, 78.2% and 88.3% were HIV visits.

Other specialties provided 117,685 visits to people with HIV in Ontario (29.0% of all visits and 3.8% of HIV visits); only 4.4% of these visits were billed for HIV care. Psychiatrists provided the majority of these visits (33.0% of other specialist visits and 9.6% of all visits). Figure 3 shows the number of visits provided by those specialties for which the proportion of visits exceeded 2% of the total. A complete distribution of the proportions of visits to other specialties is presented in Table 2.

Discussion

Our study describes two key aspects of HIV care in Ontario. First, we found that family physicians providing care to people with HIV are, on average, more often female, older and graduated longer ago than internal medicine and infectious disease specialists caring for these patients. Family physicians were the only
specialty with a presence in rural settings. Contextualizing the respective contribution of physician specialty to HIV care has been difficult, as there has been a lack of standardization of provider terminology in the HIV literature. For example, studies describe ‘HIV primary care’ regardless of the specialty of the physician. As such, this study makes an important contribution to our understanding of the HIV physician workforce.

Second, our study describes how these physicians are providing care. Family physicians, most of whom have low- or medium- HIV caseloads, were by far the most common specialty providing care to people with HIV in Ontario. Furthermore, family physicians provided the majority of both HIV and non-HIV care. Internal medicine and infectious disease specialists with lower HIV caseloads provided fewer and mostly non-HIV visits, but higher caseload specialists provided mostly HIV visits. These findings may speak to patterns of consultation or shared care at lower caseloads versus a specialist acting as the ‘primary care provider’, measured as the provision of high proportions of all care, at higher HIV caseloads. Finally, other specialties provide a large proportion of care. Psychiatrists provided an amount of care to people with HIV that approaches HIV specialists (9.6 versus 12.5% of all visits).

This study adds to understanding how volume of care and provider specialty are reflected in the actual health care utilization of people living with HIV. Historically, specialty physicians with high HIV caseloads have been required to manage the complexities of HIV care. However, we know that for many complex chronic conditions specialty care may improve disease-specific indicators while strong primary care is required for improved whole-person care for those with multiple conditions [22]. Our findings are consistent with previous work demonstrating a decrease in ambulatory visits to infectious disease specialists associated with a concomitant increase in visits to other physician specialties [23], but visits to family physicians have not been previously explored. Representing 30.2% of the 12,252 Ontario family physicians providing care in 2009, the proportion of care this represents for this population is surprisingly substantial. Questions remain regarding the best ways to merge HIV expertise and generalist knowledge to meet the needs of this increasingly diverse population [17,24].

Our findings have implications for health care planning, especially given that the Affordable Care Act may substantially increase the number of people with HIV eligible for health care insurance in the United States. Family physicians caring for people with HIV are older and graduated many years ago, yet are the only group practicing in rural settings. These results reflect concerns in the United States of an aging HIV workforce.

### Table 2 Distribution of visits by other specialists

| Provider specialty                  | Visits (n) | Visits (%) |
|------------------------------------|------------|------------|
| Psychiatry                         | 38830      | 33.0       |
| Dermatology                        | 8015       | 6.8        |
| Ophthalmology                      | 7756       | 6.6        |
| Obstetrics and gynecology          | 6823       | 5.8        |
| General surgery                    | 5919       | 5.0        |
| Gastroenterology                   | 5434       | 4.6        |
| Orthopedic surgery                 | 3982       | 3.4        |
| Urology                            | 3881       | 3.3        |
| Otolaryngology                     | 3785       | 3.2        |
| Cardiology                         | 2868       | 2.4        |
| Medical microbiology               | 2708       | 2.3        |
| Anesthesia                         | 2500       | 2.1        |
| Plastic surgery                    | 2318       | 2.0        |
| Hematology                         | 2247       | 1.9        |
| Radiation oncology                 | 2213       | 1.9        |
| Neurology                          | 2205       | 1.9        |
| Endocrinology                      | 2166       | 1.8        |
| Respiratory                        | 2021       | 1.7        |
| Pediatrics                         | 1844       | 1.6        |
| Nephrology                         | 1842       | 1.6        |
| Medical oncology                   | 1415       | 1.2        |
| Rheumatology                       | 1400       | 1.2        |
| Physical medicine and rehab.       | 1100       | 0.9        |
| Emergency medicine                 | 1004       | 0.9        |
| Vascular surgery                   | 717        | 0.6        |
| Clinical immunology                | 625        | 0.5        |
| Geriatric medicine                 | 416        | 0.4        |
| Thoracic surgery                   | 327        | 0.3        |
| Neurosurgery                       | 320        | 0.3        |
| Diagnostic radiology               | 290        | 0.2        |
| Hematological pathology            | 176        | 0.1        |
| Anatomical pathology               | 173        | 0.1        |
| Cardio. And thoracic surgery       | 168        | 0.1        |
| General pathology                  | 86         | 0.1        |
| Medical biochemistry               | 35         | 0.0        |
| Medical genetics                   | 27         | 0.0        |
| Occupational medicine              | 22         | 0.0        |
| Therapeutic radiology              | 13         | 0.0        |
| Pediatric cardiology               | 9          | 0.0        |
| Nuclear medicine                   | 5          | 0.0        |
| **Total**                          | **117685** | **100.0**  |
and the need for community-based care [17,24]. In addition, our results highlight the substantial mental health resources required for people with HIV, consistent with the observed high mental health burden in this population.

There are several limitations to our study. First, although we used a highly validated algorithm to identify people with HIV, the algorithm only identified patients who were being cared for by physicians. We were not able to identify those who were unaware of their HIV status (estimated to be 26% of prevalent infections in Canada [25]), or those not accessing health care, who may differ from those in care [26]. As the focus of our study was to describe who is actively providing care to people with HIV, this constraint is appropriate to the research question. Furthermore, there are some practice settings in Ontario (most notably community health centres) whose data were not included in the administrative

Table 3 Distribution and proportion of outpatient health care visits between April 1, 2009 and March 31, 2012 (all visits, HIV visits and non-HIV visits) by specialist category and HIV caseload

| Physician specialty     | Physician HIV caseload | All visits (n) (%) | HIV visits (n) (%) | Non-HIV visits (n) (%) | Proportion HIV visits/all visits (%) |
|-------------------------|------------------------|-------------------|-------------------|------------------------|-------------------------------------|
| Family Medicine         | Low                    | 54,712 (13.5%)    | 1,246 (0.9%)      | 53,466 (19.8%)         | 2.3%                                |
|                         | Medium                 | 62,541 (15.4%)    | 3,841 (2.8%)      | 58,700 (21.8%)         | 6.1%                                |
|                         | High                   | 10,0597 (24.8%)   | 68,503 (50.2%)    | 32,094 (11.9%)         | 68.1%                               |
|                         | All                    | 217,850 (53.6%)   | 73,590 (53.9%)    | 144,260 (53.5%)        | 33.8%                               |
| Internal Medicine       | Low                    | 2,106 (0.5%)      | 75 (0.1%)         | 2,031 (0.8%)           | 3.6%                                |
|                         | Medium                 | 3,872 (1.0%)      | 1,007 (0.7%)      | 2,865 (1.1%)           | 26.0%                               |
|                         | High                   | 14,110 (3.5%)     | 12,060 (8.8%)     | 2,050 (0.8%)           | 85.5%                               |
|                         | All                    | 20,088 (4.9%)     | 13,142 (9.6%)     | 6,946 (2.6%)           | 65.4%                               |
| Infectious Disease      | Low                    | 118 (0.03%)       | 36 (0.03%)        | 82 (0.3%)              | 30.5%                               |
|                         | Medium                 | 1,632 (0.4%)      | 1,276 (0.9%)      | 356 (0.1%)             | 78.2%                               |
|                         | High                   | 49,038 (12.1%)    | 43,316 (31.7%)    | 5,722 (2.1%)           | 88.3%                               |
|                         | All                    | 50,788 (12.5%)    | 44,628 (32.7%)    | 6,160 (2.3%)           | 87.9%                               |
| Other specialist        | Low                    | 36,465 (9.0%)     | 293 (0.2%)        | 36,172 (13.4%)         | 0.8%                                |
|                         | Medium                 | 47,239 (11.6%)    | 894 (0.7%)        | 46,345 (17.2%)         | 1.9%                                |
|                         | High                   | 33,981 (8.4%)     | 4,043 (3.0%)      | 29,938 (11.1%)         | 11.9%                               |
|                         | All                    | 117,685 (29.0%)   | 5,230 (3.8%)      | 112,455 (41.7%)        | 4.4%                                |
| Total                   |                        | 406,411 (100%)    | 136,590 (100%)    | 269,821 (100%)         | 33.6%                               |

Caseload volume categories by number of patients in HIV cohort seen during the 3-year study period: low (≤5 patients), medium (6-49 patients) and high (50+ patients).

Figure 1 Number of visits to physicians by physician HIV caseload volume and specialty. Caseload volume categories by number of patients in HIV cohort seen during study period: low (≤5 patients), medium (6-49 patients) and high (50+ patients).
databases; thus, HIV patients seeking care in these settings could not be included in the study. While community health centres are estimated to serve only 0.9% of the Ontario population [27], they do serve more marginalized populations, thus we may be missing a higher proportion of HIV patients by not capturing care in these settings. Second, we are unable to measure the contribution of care provided by other health care providers who do not bill the provincial insurance system or the care provided by community based HIV/AIDS agencies. Third, as only one billing code is recorded per patient outpatient visit, patients may present with several health issues that are not captured in our HIV-related versus non-HIV related dichotomy. Fourth, in Canada, family physicians are primary care providers whereas internal medicine physicians act as consultant specialists. This differs from the United States where general medicine specialists may also provide primary care. However, the analysis of ambulatory visits by both physician specialty and HIV caseload allows generalization across settings. Finally, these data do not allow us a deeper understanding of how different specialties share care for the same patients.

Conclusions

Our study demonstrates that differences exist between specialists caring for people with HIV in Ontario. Further, the distribution of visits unveils patterns of health care delivery by physicians depending on their specialty and their HIV caseloads. Family physicians with high and low caseloads provide substantial proportions of care for this population, as do psychiatrists. Further research should delineate the ways these specialty groups...
share care for this complex, chronic population and how different provider patterns relate to quality of care.

Abbreviations
HIV: Human immunodeficiency syndrome; ART: Antiretroviral therapy; ICES: Institute for Clinical Evaluative Sciences; RPDB: Registered Persons Database; OHP: Ontario Health Insurance Program; IPDB: ICES Physician Database; CPDB: Corporate Provider Database; OPHRDC: Ontario Physician Human Resource Data Centre; SAS: Statistical analysis system.

Competing interests
The authors declare that they have no competing interests.

Authors’ contributions
CK designed the study and oversaw its implementation, performed the analysis, was the primary author and approved the final version of the manuscript. JW and JY were involved in the data analysis, participated in the editing of the manuscript and approved the final version of the manuscript. DM, MT, RG and WH contributed to the concept of the study, oversaw its implementation, helped guide the analysis and participated in the writing and approved the final version of the manuscript. All authors read and approved the final manuscript.

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