The influence of visual objects and music on anxiety levels of breast cancer patients scheduled to experience chemotherapy for the first time: a prospective randomized clinical study

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Abstract
Objective To investigate the influence of music together with visual objects as an ambiance in the waiting room on anxiety levels of breast cancer patients scheduled to receive chemotherapy in outpatient setting for the first time.

Material and method Breast cancer patients planned to receive adjuvant or neoadjuvant chemotherapy for the first time between November 1, 2020, and July 31, 2021, were included. Two designs, including a standard waiting room (StWR) and an intervention waiting room (IWR) that was created by adding music and visual objects to the standard room, were constructed. These 2 designs were repeated sequentially in monthly periods, and a total of 104 patients with 52 in each group were randomized. The State Trait Anxiety Inventory (STAI) and Hospital Anxiety and Depression Scale (HADS) were used for assessments. Results of the patients in StWR and IWR groups were compared.

Results Both HADS anxiety and STAI-state anxiety scale scores were lower in patients who waited in IWR compared to those who waited in StWR \((p = 0.041, \ p = 0.012\), respectively). In patients in the IWR group, mean heart rate was lower by 7.6 bpm \((p = 0.009\). No difference was found between the groups with regard to HADS depression score and STAI-trait anxiety score \((p = 0.305, \ p = 0.535\), respectively). For all patients, HADS anxiety scale \((r = 0.400, \ p < 0.001\) and STAI-state anxiety scale \((r = 0.475, \ p = < 0.001)\) scores increased as the waiting time increased.

Discussion and conclusion The present study is the first to investigate the influence of adding music together with visual objects to the standard ambiance of the chemotherapy waiting room on anxiety levels of breast cancer patients. We propose that introduction of paintings, artificial plants, and music to the ambiance of the waiting room has a significantly positive effect on alleviating anxiety levels of cancer patients waiting for chemotherapy.

Keywords Breast cancer · Chemotherapy · Anxiety · Music

Introduction
Anxiety, which was first described by Sigmund Freud, is a feeling of danger against moral, neurotic, and objective risks [1]. During anxiety, the individual feels alarmed and experiences a sense of expecting something negative. Spielberg and colleagues divide anxiety into two as state anxiety and trait anxiety. While state anxiety is a mood-related with “that moment” induced by environmental stress factors, trait anxiety is a “long-standing” mood that arises independently from immediate risks and continues lifelong, affecting the behaviors of the individual [2, 3].

Breast cancer is among the most common cancer types in women and causes approximately 15% of cancer-related deaths in women [4]. Breast cancer patients feel intensive psychological stress at the time of diagnosis, and anxiety and depression are common in these patients [5, 6].

Breast cancer patients experience different levels of anxiety at different stages of their treatment [7]. Anxiety and depression have harmful effects on several components of quality of life in these women receiving adjuvant therapy for breast cancer [8]. Furthermore, psychological stress may lead to an increase in side effects such as chemotherapy-related nausea and vomiting [8, 9]. Regardless of the reason, delayed treatment inevitably leads to increased morbidity.
and mortality [10, 11]. Psychological interventions are thought to reduce anxiety and increase treatment adherence [12]. For a successful treatment process, necessary measures should be taken, and reducing anxiety should be addressed as a component of the treatment.

Environments the patients scheduled to receive chemotherapy for the first time are exposed to may be effective on stress levels. While urban environments have negative effects on individuals, natural environmental stimuli that do not cause a threat have stress-reducing and regenerative effects [13]. Today, visual and audial interventions are commonly used in the hospital environment due to their positive effects [14, 15]. However, the influence of visual and audial designs of waiting rooms has not been sufficiently investigated in breast cancer patients who are to receive adjuvant or neoadjuvant chemotherapy for the first time.

In the present study, it was aimed to investigate the influence of a visual and audial ambiance of the waiting room on the anxiety breast cancer patients experience before their first chemotherapy in an outpatient setting.

**Material and method**

**Participants**

Breast cancer patients scheduled to receive neoadjuvant or adjuvant chemotherapy between November 1, 2020, and July 31, 2021, were included in the study. Patients aged 18 to 60 years who would receive a cyclophosphamide-epirubicin regimen as initial therapy were included in the study. Patients who had male gender, metastatic breast cancer, diagnosis or suspicion of epilepsy, history of previous chemotherapy, vision or hearing loss, who would not be able to receive treatment via peripheral intravenous route, and who did not provide consent for participation were excluded.

This study conformed to the provisions of the 1995 Declaration of Helsinki. All patients provided informed consent, and the Local Ethics Committee granted formal approval to this prospective randomize study (approval no: 2020.188.07.21 on July 30, 2020). The project was registered to clinicaltrials.gov with the ID number NCT04839835.

**Study design and procedure**

The present study was designed as a prospective, randomized, controlled, open-label study. Two designs were created as the standard waiting room (StWR) and the intervention waiting room (IWR), with the latter including music and visual objects. These two designs were repeated with monthly periods (the last working day of each month), and a total of 104 patients, with 52 in each group, were randomized to waiting rooms. The study was started by including patients into the StWR group. (Fig. 1).

Informed consent was obtained from the patients when they arrived at the chemotherapy outpatient clinic, and they were asked to wait half an hour at minimum. After the waiting was completed, the heart rate was measured by the nurses in the waiting room, as walking could affect the heart rate. Then they were invited to the examination section. Hospital Anxiety and Depression Scale (HADs) and State-Trait Anxiety Inventory (STAI) were filled out by the oncologist through face-to-face interviews. After these measurements, other standard examinations were performed, and the patients were taken to the treatment area.

![Study design](image-url)
Experimental design of the waiting room and intervention

Audial intervention

Four speakers were installed into the ceiling by a professional team so that the music could be heard equally from each point of the waiting room. One Magicvoice® MV-510 50 Amplification was used for computer connection of the speakers. The music with its original name “3 Hour Relaxing Guitar Music: Meditation Music, Instrumental Music, Calming Music, Soft Music” available on youtube.be/ss7EJ-PW2Uk with an internet connection using a computer has been added to the waiting room design.

Visual intervention

Four images with blue and green dominancy that were considered to lead to relieving and without images such as mountains that do not stimulate the feeling of being restricted were downloaded from pixabay.com (id numbers: 3369304, 2,135,026, 1,993,704, 2,413,078) under a free license. Afterwards, printing measuring 150×100 cm was done on cotton canvas by a professional team. Paintings were placed onto both walls that could be completely illuminated by spotlights so as to be at equal distances to perspectives. For isolation purposes, artificial bamboo plants measuring 200 cm in width and 50–90 cm in height were placed and interaction with outer stimuli was minimized (Fig. 2 a and b).

Measurements

The Hospital Anxiety and Depression Scale

HADs is a reliable self-assessment scale developed for the detection of anxiety and depression status of patients in an outpatient setting. The scale, which was developed by Zigmond and Snaith in 1983, consists of a total of 14 items composed of HADs-A (anxiety, 7 questions) and HADs-D (depression, 7 questions) [16]. All items are scored between 0 and 3. Each sub-scale yields minimum 0, and maximum 21 points, and there is a positive correlation between higher scores and anxiety-depression. HADs, which was translated to Turkish by
Aydemir et al., has been reported to be a reliable and valid scale for the Turkish population [17].

The State-Trait Anxiety Inventory

STAI was first developed by Spielberg in 1970s [18]. It is a reliable assessment questionnaire which consists of two parts as state anxiety and trait anxiety (general feelings). Each part consists of 20 questions. The first sub-scale, STAI-state anxiety, evaluates state anxiety through questioning subjects about how they feel “at the moment.” The second sub-scale, STAI-trait anxiety, evaluates how patients “usually” feel. Each answer is scored between 1 and 4 according to symptom severity. The state and trait anxiety subscales are scored separately. The possible score of each sub-scale varies between 20 and 80, and there is a positive correlation between higher scores and higher anxiety levels. STAI was translated to Turkish and validated by Öner and LeCompte [3].

Power analysis

In a similar study conducted by using the STAI-anxiety score, Line et al. found approximately 5.6 points of difference between the groups [19]. In sample calculation done by using MedCalc for Windows, version 19.4 (MedCalc software Ltd. Acacialan, 22 8400 Ostend, Belgium), a sample size of 104 individuals (52 study participants, 52 controls) was found to be sufficient for making a comparison between the groups at 80% power with 5% alpha error.

Statistical analyses

Descriptive statistics were summarized as frequency and percentage for categorical variables and mean and standard deviation for continuous variables. Kolmogorov–Smirnov test was applied to test the normality distribution of all data. Independent samples T-test was used for comparison of normally distributed independent continuous variables, and Mann–Whitney U test was used for non-normally distributed variables. For the comparison of categorical variables, chi-square test (Fisher’s exact test when chi-square test was inappropriate) was used. Correlations between data were evaluated with Pearson’s correlation analysis or Spearman’s correlation analysis (for non-normally distributed data). Statistical analyses were performed using the SPSS Statistic software version 24 (SPSS Inc., Chicago, III), and a p-value of <0.05 was considered statistically significant.

Table 1 Patient characteristics and demographics (n = 104)

| Age (years)       |          |
|-------------------|----------|
| • Under 50        | 58 (55.8%) |
| • Between 50–60   | 46 (44.2%) |
| Marital status    |          |
| • Married          | 84 (80.8%) |
| • Single           | 15 (14.4%) |
| • Divorced         | 3 (2.9%)  |
| • Widowed          | 2 (1.9%)  |
| Social support (companion) |   |
| • Spouse           | 63 (60.6%) |
| • Children         | 20 (19.2%) |
| • Others           | 18 (17.3%) |
| • None             | 3 (2.9%)  |
| Education status  |          |
| • Elementary school| 43 (41.3%) |
| • High school      | 49 (47.1%) |
| • College or higher| 12 (11.5%) |
| Monthly income (USD) |       |
| • 300–600          | 69 (66.3%) |
| • 600–1000         | 24 (23.1%) |
| • 1000 and above   | 11 (10.6%) |

Results

Patient characteristics

A total of 104 patients were randomized with 52 in each group. Mean age of the patients was $47.4 \pm 8.0$ years, and median age was 48 years (min: 27, max: 60). In our country, minimum wage is approximately 350 USD per month, and 69 participants (66.3%) had a monthly income of 300–600 USD and most of the patients (60.6%) were receiving social support from their spouses (Table 1).

Mean age of the patients randomized to the StWR group was $46.8 \pm 8.4$ years, mean age of those in IWR was $48.0 \pm 7.6$ years, and the groups were statistically similar with regard to age ($p = 0.435$). Groups were distributed homogeneously with regard to treatment type and breast cancer stage ($p = 0.539$, $p = 0.642$, respectively). Patients in the IWR group waited for a mean of 37.7 min (min: 30, max: 51), and those in the StWR group waited for a mean of 40.4 min (min: 30; max: 56) before the measurements so that both groups had similar waiting times ($p = 0.069$) (Table 2).
When the groups were compared with regard to HADs anxiety scale scores, the mean score of the StWR group was found to be 9.0 ± 4.5 and the mean score of IWR was 6.9 ± 3.6 (p = 0.041). Mean STAI-state anxiety inventory score was found to be 50.2 ± 9.8 in the StWR group and 44.8 ± 11.5 in the IWR group (p = 0.012). There was no difference between the groups with regard to HADs depression scale score and STAI-trait anxiety inventory score (p = 0.305, p = 0.535, respectively). Mean heart rate was 89.2 bpm in patients in the StWR group, 81.6 bpm in those in the IWR group, and the difference was statistically significant (p = 0.009) (Table 2).

For all patients, anxiety levels increased as the waiting time increased (r = 0.400, p < 0.001 for HADs-A, r = 0.475, p < 0.001 for STAI-state anxiety). There was a positive correlation between waiting times and HADs-A scale scores (r = 0.315, p = 0.023), and STAI-state anxiety scores (r = 0.317, p = 0.022) of the patients in the StWR group. Similarly, there was a positive correlation between waiting times and HADs-A scale scores (r = 0.443, p = 0.001), and STAI-state anxiety inventory scores (r = 0.568, p = 0.000) of the patients in the IWR group (Table 3).

**Measurement results**

Table 2  Comparison of patients waiting in the standard waiting room and the intervention waiting room with regard to measurement results and other characteristics

|                        | Standard waiting room (StWR) (n = 52) | Intervention waiting room (IWR) (n = 52) | p     |
|------------------------|---------------------------------------|------------------------------------------|-------|
| Age (years)            | Mean ± SD/n | Median | Mean ± SD/n | Median | 0.435t |
| Disease stage          | Two (25.0%) | 13     | 48.0 ± 7.6  | 49.0   | 0.642×2 |
|                        | Three (75.0%) | 39     | 78.8%       |        |        |
| Social support (companion) | Yes (96.2%) | 50     | 98.1%       |        | 0.500f |
|                        | No (3.8%) | 2      | 1%          |        |        |
| Treatment type         | Neo-adjuvant (61.5%) | 32     | 73.6%       |        | 0.539×2 |
|                        | Adjuvant (38.5%) | 20     | 13.7%       |        |        |
| Waiting time (min)     | 40.4 ± 6.9  | 38     | 37.5 ± 5.7  | 36.5   | 0.069m |
| HADs Anxiety           | 9.0 ± 4.5   | 8      | 6.9 ± 3.6   | 7      | 0.041m |
|                        | Depression 6.5 ± 4.7 | 5.5     | 5.7 ± 4.3   | 4      | 0.305m |
| STAI State anxiety     | 50.2 ± 9.8  | 50.5   | 44.8 ± 11.5 | 46.5   | 0.012t |
|                        | Trait anxiety 45.1 ± 9.2 | 45.5   | 46.1 ± 6.7  | 46     | 0.535t |
| Heart rate (per min.)  | 89.2 ± 16.0 | 87.5   | 81.6 ± 12.9 | 80     | 0.009t |

**Table 3** The correlation analysis between HADs-anxiety scale score, STAI-State anxiety score, and patient characteristics

|                        | Standard waiting room (n = 52) | Intervention waiting room (n = 52) |
|------------------------|-------------------------------|-----------------------------------|
|                        | HADs Anxiety Scale score | STAI-State Anxiety Inventory score | HADs Anxiety Scale score | STAI-State Anxiety Inventory score |
| Treatment type         | 0.075  | 0.595 | 0.025  | 0.860 | 0.034  | 0.809 | 0.048  | 0.048 | 0.737  |
| Age                    | 0.051  | 0.717 | 0.051  | 0.718 | 0.218  | 0.120 | 0.050  | 0.050 | 0.724  |
| Heart rate             | 0.105  | 0.459 | −0.006 | 0.964 | 0.104  | 0.461 | 0.226  | 0.226 | 0.107  |
| Waiting time           | 0.315  | 0.023 | 0.317  | 0.022 | 0.443  | 0.001 | 0.568  | 0.001 | <0.001 |
| Disease stage          | 0.649  | <0.001 | 0.395  | 0.004 | 0.647  | <0.001 | 0.610  | <0.001 | <0.001 |
| HADs-Depression        | 0.714  | <0.001 | 0.260  | 0.062 | 0.552  | <0.001 | 0.411  | 0.002 |
| STAI State anxiety     | 0.693  | <0.001 | 0.812  | <0.001 |        |        |
| STAI Trait anxiety     | 0.526  | <0.001 | 0.253  | 0.071 | 0.493  | <0.001 | 0.485  | <0.001 |

Significant values are indicated in bold
Discussion and conclusion

Anxiety, an affective disorder, is commonly seen in breast cancer patients [20, 21]. In studies conducted with breast cancer patients, early intervention to anxiety provide many benefits including improved quality of life, treatment compliance, and improved mood [22, 23]. In this study, we achieved a positive effect on HADS anxiety measures (2.1 points, $p = 0.041$) and STAI-state anxiety measures (5.4 points, $p = 0.012$) with visual objects and music added to the waiting room ambiance. Recent studies have revealed that increased anxiety leads to an increase in cancer-related mortality in patients under 60 years of age [24]. Therefore, there is a need to relieve the anxiety of patients as a part of cancer treatment.

The influence of music on anxiety has been investigated in patients receiving chemotherapy and music therapy has been proven to reduce anxiety [25–27]. Besides, systematic reviews report that music interventions not only reduce anxiety but also have many positive effects such as reducing pain, fatigue, heart rate, and improving quality of life [28, 29]. In a study from China, breast cancer patients who listened to music during the first 2 chemotherapy cycles following radical mastectomy described less pain compared to those who did not listen to music [30]. In many studies conducted with different patient populations, listening to music was found to have several positive effects on anxiety, pain, and dissatisfaction [31–33]. Approximately 65% of the patients who experience chemotherapy want relaxing or enjoyable activities like listening to music in the waiting room [34].

Different types of studies are available in the literature investigating the effects of music types on anxiety levels of patients. In a study by Malakoutikhah et al., it was found that while pop, Western classical music, and Persian traditional music provided relief in patients from the Iran population, the types of music used in the study were found to reduce anxiety [35]. In studies conducted with cancer patients, guitar, piano, and flute music were found to have positive effects on anxiety [19, 36]. In our literature-based music preference, we selected a music which includes Latin guitar, piano, and flute, and used it as an ambiance in the waiting room.

Being subjected to visual objects have been known to have positive effects on stress for many years [13, 37, 38]. In the study of Becker and Dauglas conducted in waiting rooms of gynecology, dermatology, and gastro-enterology clinics, the authors have shown that physical attractiveness can reduce patients’ anxiety levels. [39]. However, the ambiance they created was not a practical design. Nanda et al. were able to achieve positive effects on the anxiety and stress the patients felt during the waiting time through the ambiance they designed by using only visual elements in the waiting room of the emergency department [14].

Using still art by covering a frame in waiting rooms has positive effects on anxiety and stress through a “window-like” effect [40]. Beukeboom et al. obtained a similar effect through artificial nature in a heterogeneous patient population in the radiology department [15]. In our study, in order to create such a “window-like effect,” real nature scenic views such as natural coasts and meadows which do not include restrictive elements were used. In order to strengthen the impact of visual effects, artificial plants were also placed. The fact that closed environments do not have sufficient sunlight for nourishment of live plants leads to the decision of choosing artificial plants instead of live ones. In the intervention group where both visual and audial interventions were implemented, HADS-anxiety scale score was detected to be 2.1 points lower ($p = 0.041$), and STAI-state anxiety inventory score was detected to be 5.4 points lower ($p = 0.012$).

Long waiting times were related with increased anxiety in the studies conducted at dentistry and radiology departments [41, 42]. In our study, there was a positive correlation between waiting times and anxiety levels with correlation coefficients varying between 0.32 and 0.57 (Table 3). Independently from the ambiance of the waiting room, pretreatment waiting times should be reduced in order to anxiety.

There was no difference between the groups with regard to HADS-D score that measures the depression level of the patients ($p = 0.305$). Similarly, there was no difference between the groups with regard to STAI-trait anxiety scores that reveal anxiety levels ($p = 0.535$). These results suggest that state anxiety may be reduced through visual and audial interventions to the boring settings where patients wait; however, depression and trait anxiety may not be changed with such interventions. In addition, in the designed waiting room, a significant reduction (7.6 bpm) in the heart rate of the patients was achieved ($p = 0.009$). These results are consistent with those which revealed that music reduces heart rate [43].

The present study has certain limitations. Although the exposure time to audial factors could be measured, the exact exposure time to visual factors was an unmeasurable factor. In addition, social interaction of the patients with others in the waiting room could not be recorded and this leads to an insufficient measurement of the social support parameter. During waiting times, restrictions of internet or social media use through cell phones were not asked due to ethical principles. The likelihood that interactions through cell phones may have led to different effects on anxiety levels of the patients was another limitation of our study [44]. On the other hand, the fact that visual intervention was easily applicable, did not require professional architectural support, and the photos we used being accessible from anywhere worldwide were the strengths of our study.
To the best of our knowledge, this is the first study to investigate the influence of waiting room ambience on the anxiety level of non-metastatic cancer patients before chemotherapy. Other studies have investigated metastatic patient groups, implemented interventions directly on the patients and not the waiting environment, or the anxiety during chemotherapy was investigated [34, 45].

In conclusion, we have concluded that visual and audial interventions in waiting rooms may reduce the anxiety level of non-metastatic cancer patients before chemotherapy was investigated [34, 45]. Other studies have investigated metastatic cases of a yoga program in early breast cancer patients undergoing conventional treatment: a randomized controlled trial. Complement Ther Med 17(1):1–8

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