Cross-sectional study of paediatric case mix presenting to an emergency centre in Cape Town, South Africa, during COVID-19

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ABSTRACT

Objective To describe and compare the effect of level 5 lockdown measures on the workload and case mix of paediatric patients presenting to a district-level emergency centre in Cape Town, South Africa.

Methods Paediatric patients (<13 years) presenting to Mitchell’s Plain Hospital were included. The level 5 lockdown period (27 March 2020–30 April 2020) was compared with similar 5-week periods immediately before (21 February 2020–26 March 2020) and after the lockdown (1 May 2020–4 June 2020), and similar time periods during 2018 and 2019. Patient demographics, characteristics, International Statistical Classification of Diseases and Related Health Problems, 10th Revision (ICD-10) diagnosis, disposition and process times were collected from an electronic patient tracking and registration database. The χ² test and the independent samples median test were used for comparisons.

Results Emergency centre visits during the lockdown period (n=592) decreased by 58% compared with 2019 (n=1413) and by 56% compared with the 2020 prelockdown period (n=3142). The proportion of under 1 year olds increased by 10.4% (p<0.001), with a 7.4% increase in self-referrals (p<0.001) and a 6.9% reduction in referrals from clinics (p<0.001). Proportionally more children were referred to inpatient disciplines (5.6%, p=0.001) and to a higher level of care (3.9%, p=0.004). Significant reductions occurred in respiratory diseases (66.9%, p<0.001), injuries (36.1%, p<0.001) and infectious diseases (34.1%, p<0.001). All process times were significantly different between the various study periods.

Conclusion Significantly less children presented to the emergency centre since the implementation of the COVID-19 lockdown, with marked reductions in respiratory and infectious-related diseases and in injuries.

INTRODUCTION

Paediatric emergency care decreases childhood morbidity and mortality, but an epidemic has the potential to disrupt access to care and essential child health services.1–3

COVID-19 was declared a global pandemic by the WHO on 11 March 2020 and is caused by SARS-CoV-2.4 The pandemic resulted in most countries implementing social distancing measures to curb the spread of the disease. The South African government implemented a national lockdown on 27 March 2020, consisting of five levels.5 Level 5 is the most restrictive with only essential services permitted to operate and strict limitations on public transport services with regards to capacity and operating times. The sale of alcohol and tobacco is prohibited as well as any form of exercise in public spaces. Lower levels are a stepwise easing of the restrictions imposed on level 5 in varying degrees to attempt to limit community transmission and resurgence of the virus, while allowing for economic recovery. Level 1 allows for near normal activity to resume but with the recommended public health guidelines to be followed at all times, including wearing a facemask, maintaining social distancing of at least 2 m and frequently washing or sanitising.
hands. The South African lockdown started at level 5, which lasted 5 weeks (27 March–30 April 2020) and was followed by level 4 (1 May–31 May 2020). Level 3 restrictions were implemented on 1 June 2020 and was still in place at the time of data collection.

The implemented lockdown measures under level 5 resulted in all non-urgent healthcare appointments being cancelled, including the de-escalation of services at community healthcare centres and the rescheduling of elective surgeries and outpatient department visits at hospital level. An upsurge in patients visiting the emergency centre was anticipated as most other healthcare services were de-escalated. Furthermore, the pandemic and subsequent lockdown periods coincided with autumn and the beginning of winter where an increase in respiratory-related cases are typically experienced, especially in the paediatric population. However, the effect of the closing of early childhood development centres and schools, as well as most parents forced to work from home, are unknown but could also change the number and type of presentations to the emergency centre.

Previous studies presented conflicting results of healthcare utilisation during an epidemic. An increase in paediatric patients presenting to emergency centres was seen during the swine influenza (H1N1pdm09 virus) pandemic in 2009. However, paediatric-related presentations decreased by up to 40% during the 2015 Middle East respiratory syndrome (MERS) epidemic in Korea. A more pronounced decrease (80%) was witnessed during the 2003 severe acute respiratory syndrome (SARS) epidemic in Taiwan. A decline in trauma cases presenting to emergency centres across South Africa has already been noticed, but the effect of the national lockdown on paediatric presentations remains unclear. The aim of the study was to describe and compare the effect of the level 5 national COVID-19 lockdown measures on the workload and case mix of paediatric patients presenting to a district-level emergency centre in Cape Town, South Africa.

**METHODS**

**Study design**

A descriptive analysis was conducted on existing data. Data were extracted from an existing database that collects routine data prospectively (in real time).

**Study setting**

Mitchells Plain Hospital is a 365-bed hospital providing district hospital health service to the surrounding community. It serves a low-income to middle-income health district of approximately 600 000 people. The health district has many social challenges, including gangsterism, crime and drug abuse. Interpersonal violence and other injuries are particularly prevalent during weekends. Mitchells Plain Hospital is situated on the outskirts of Cape Town and has an emergency centre that manages around 4100 patients per month; 950 being children under the age of 13 years. A quarter of the children are deemed very urgent or emergent at presentation (orange or red according to the South African Triage Scale (SATS)), and an average of 135 are admitted to the inpatient paediatric service. Monthly paediatric presentations increase to around 1 200 during the annual respiratory surge season (March–June), of which about 190 are admitted. Normally, the paediatric department assists with providing staff for the emergency centre, and non-specialist physicians from the paediatric department have been the treating clinician for around 40% of acute paediatric presentations. Since the lockdown measures

![Figure 1](http://bmjpaedsopen.bmj.com/) Number of paediatric emergency centre visits over a 5-week period before, during and after the COVID-19 level 5 lockdown.
came into effect, the paediatric department has been responsible for over 90% of acute paediatric presentations to free up emergency centre staff to assist with the adult workload. This was made possible by closing the paediatric outpatient department and reverting to telephonic consultations that needed less staff.

An electronic patient tracking and registration database (Hospital and Emergency Centre Tracking Information System (HECTIS)) is used to collect routine clinical data for each patient that is managed within the emergency centre.

HECTIS is an official electronic application of the Western Cape Department of Health, which follows the flow of patients in an emergency centre from arrival to discharge or admission. It is used by numerous emergency centres to streamline patient processes and capture data related to process times, triage scores, International Statistical Classification of Diseases and Related Health

| Variables n (%) | 21 February–26 March (prelockdown) | 27 March–30 April (level 5 lockdown) | 1 May–4 June (postlockdown) |
|----------------|------------------------------------|------------------------------------|-----------------------------|
| Age (year)     |                                    |                                    |                             |
| <1             | 243 (18.1)                         | 169 (28.5)*                        | 116 (21.9)†                 |
| 1–5            | 787 (58.6)                         | 314 (53)*                          | 279 (52.6)                  |
| >5             | 312 (23.2)                         | 109 (18.4)*                        | 135 (25.5)†                 |
| Gender         |                                    |                                    |                             |
| Female         | 565 (42.1)                         | 267 (45.1)                         | 251 (47.4)                  |
| Male           | 777 (57.9)                         | 325 (54.9)                         | 279 (52.6)                  |
| Transport method|                                   |                                    |                             |
| Self           | 1115 (83.1)                        | 489 (82.6)                         | 476 (89.8)†                 |
| Ambulance      | 145 (10.8)                         | 69 (11.7)                          | 52 (9.8)                    |
| Police or fire service | 0 (0)                          | 0 (0)                              | 0 (0)                       |
| Unknown        | 82 (6.1)                           | 34 (5.7)                           | 2 (0.4)†                    |
| Arrival from   |                                    |                                    |                             |
| Scene/home     | 1000 (74.5)                        | 485 (81.9)*                        | 457 (86.2)§                 |
| Other healthcare facility | 260 (19.4)               | 74 (12.5)*                         | 52 (9.8)§                   |
| General practitioner | 81 (6)                             | 33 (5.6)                           | 21 (4)§                     |
| Unknown        | 1 (0.1)                            | 0 (0)                              | 0 (0)                       |
| Triage category|                                    |                                    |                             |
| Non-urgent (green) | 344 (25.6)                    | 142 (24)                           | 172 (32.5)†§                |
| Urgent (yellow) | 663 (49.4)                         | 300 (50.7)                         | 256 (48.3)                  |
| Very urgent (orange) | 267 (19.9)                       | 115 (19.4)                         | 78 (14.7)†§                 |
| Emergency (red) | 30 (2.2)                           | 25 (4.2)*                          | 17 (3.2)                    |
| Unknown        | 38 (2.8)                           | 10 (1.7)                           | 7 (1.3)                     |
| Disposition    |                                    |                                    |                             |
| Death          | 4 (0.3)                            | 4 (0.7)                            | 0 (0)                       |
| Referred to in-hospital disciplines | 163 (12.1)†                     | 105 (17.7)*                        | 91 (17.2)§                  |
| Discharged     | 871 (64.9)                         | 351 (59.3)*                        | 346 (65.3)†§                |
| Absconded      | 160 (11.9)                         | 33 (5.6)                           | 13 (2.5)†§                  |
| Transferred to higher level facility | 92 (6.9)                           | 64 (10.8)*                         | 65 (12.3)§                  |
| Refer to other | 52 (3.9)                           | 35 (5.9)                           | 15 (2.8)†                   |

*Statistically significant difference (p<0.05) between prelockdown period 2020 and level 5 lockdown period 2020 (see online supplemental table 2).
†Statistically significant difference (p<0.05) between level 5 lockdown period 2020 and postlockdown period 2020 (see online supplemental table 2).
‡Statistically significant difference (p<0.05) between level 5 lockdown period 2019 and 2020 (see online supplemental table 2).
§Statistically significant difference (p<0.05) between postlockdown period 2019 and 2020 (see online supplemental table 2).
¶Statistically significant difference (p<0.05) between prelockdown period 2019 and 2020 (see online supplemental table 2).

Table 1 Demographics and characteristics of paediatric patients presenting to the emergency centre during the level 5 COVID-19 lockdown period and corresponding 5-week periods immediately before and after the lockdown.
Problems, 10th Revision (ICD-10) diagnoses and dispositions. The database has been built on an Oracle platform and is stored off-site. The database is access controlled, and authorised users are granted access and authorisation according to their specific clinical role. A triage nurse will thus have access to different parts of the database than a clinician in the emergency centre.

Study participants
Convenience sampling was used to include all patients <13 years of age that presented to the emergency centre of Mitchells Plain Hospital over the study periods. Time periods included the level 5 lockdown period (27 March 2020–30 April 2020), a 5-week period immediately before the lockdown (21 February 2020–26 March 2020), a 5-week period immediately after the lockdown (1 May 2020–4 June 2020) and corresponding periods during 2018 and 2019.

Data collection and management
Data were exported from the HECTIS database for the various study periods. Variables included age, gender, mode of transport, type of presentation, triage category, ICD-10 diagnosis, process times and disposition. The triage category was determined at arrival to the hospital, and patients were categorised into emergency (red), very urgent (orange), urgent (yellow) and non-urgent (green) as stipulated by the SA TS. Patients’ diagnosis was determined from ICD-10 codes documented as the main diagnosis. Disposition refers to where a patient is being discharged from the emergency centre. Patient process times were calculated from electronic timestamps and included time to triage (arrival at emergency centre to time of triage), time to consultation (arrival at emergency centre to time seen by physician), time to disposition (arrival at emergency centre to time when emergency centre disposition was decided) and time in emergency centre (arrival at emergency centre to time when patient left the emergency centre). Process times of patients that absconded were only included to calculate the time to triage (if a triage time was documented) and were excluded from the other process times.

Statistical analysis
Summary statistics were used to describe all variables. Categorical data are summarised using frequency counts and percentages and are presented as two-way tables or bar charts. Median was used as the measure of central tendency for continuous responses and quartiles as indicators of spread. The relationship between categorical variables was determined with the χ² test or the Fisher’s exact test, and process times were compared with the independent samples median test. A 5% significance level was used, and data were analysed using SPSS Statistics for Windows, V.26.0.

Patient and public involvement statement
This research was done without patient involvement. Patients were not invited to comment on the study.
design and were not consulted to develop patient relevant outcomes or interpret the results. Patients were not invited to contribute to the writing or editing of this document for readability or accuracy.

RESULTS
Overall emergency centre visits
A total of 39,905 emergency centre visits were documented over the study periods, of which 9983 were younger than 13 years of age (a 15% reduction in all (adult and paediatric) emergency centre visits compared with 2019 was observed, as well as a 35% reduction over the lockdown period). One patient was excluded as the visit only pertained to special investigations; 9982 were thus analysed. There were 2464 paediatric emergency centre visits during the 2020 time periods, 1601 less than in 2019 (n=4065) and 989 less than in 2018 (n=3453). There was a 6.2% (n=78) increase in the actual number of patients seen during the 2020 prelockdown period compared with 2019, followed by a 58.1% (n=821) reduction for the level 5 lockdown periods and a 61.8% (n=858) reduction over the postlockdown periods (figure 1).

Demographics and characteristics
The demographics and characteristics of patients whom presented during 2020 are presented in table 1 (see online supplemental table 1 for data pertaining to 2018 and 2019). Significant differences during level 5 lockdown compared with the 2020 prelockdown period were seen in patient’s age, referral type, triage category and disposition. The proportion of children younger than 1 year increased by 10.4% (p<0.001), with a decrease in the 1–5 year group (5.6%, p=0.022) and in patients over the age of 5 years (4.8%, p=0.02). The proportions in the age category changed as lockdown measures were eased; children over 5 years were the only group showing an increase (7.1%, p=0.005). An increase in the proportion of self-referrals occurred (7.4%, p<0.001), with a subsequent decrease in referrals from primary healthcare clinics (6.9%, p<0.001) and general practitioners (0.4%, p=0.754). Children presenting during the level 5 lockdown periods were also sicker with a 2% increase in the proportion of emergency (triaged red) cases (p=0.018), although the actual number of patients decreased (n=5). The difference in triage category most likely contributed to the proportional increase of inpatient referrals (5.6%, p=0.001), as well as patients referred for higher level of care (3.9%, p=0.004). This also resulted in a proportional decrease in patients being discharged directly home from the emergency centre (5.6%, p=0.019).

Diagnostic categories
The top three diagnostic categories during the level 5 lockdown were related to the respiratory system (n=141, 23.8%), injuries and poisonings (n=133, 22.5%) and infectious diseases (n=110, 18.6%). In the different age groups, infectious diseases were most frequent in the under 1-year group (n=52, 30.8%), respiratory-related diseases in the 1–5-year group (n=84, 26.8%) and injury-related presentations in the over 5-year group (n=46, 14.6%) (table 2). The top five diagnostic categories per age group and per time period is presented in online supplemental table 3. The actual number of presentations during the level 5 lockdown decreased in all the diagnostic categories compared with the 2020 prelockdown period (table 3). Significant reductions occurred in respiratory diseases (n=285, 66.9%, p<0.001), injuries (n=75, 36.1%, p<0.001) and infectious and parasitic diseases (n=57, 34.1%, p<0.001). Proportionally, diseases of the respiratory system decreased by 7.9%,

| ICD-10 category | 21 February–26 March (prelockdown) versus 27 March–30 April (level 5 lockdown) | 27 March–30 April (level 5 lockdown) versus 1 May–4 June (postlockdown) |
|-----------------|---------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
|                 | Actual n (%) | Proportional (%) | P value | Actual n (%) | Proportional (%) | P value |
| I. Certain infectious and parasitic diseases | -57 (-34.1) | 6.2 | <0.001 | -40 (-36.4) | -5.4 | 0.015 |
| VI. Diseases of the nervous system | -12 (-28.6) | 2.0 | 0.050 | -14 (-46.7) | -2.1 | 0.097 |
| VIII. Diseases of the ear and mastoid process | -43 (-66.2) | -1.1 | 0.287 | -8 (-36.4) | -1.1 | 0.316 |
| X. Diseases of the respiratory system | -285 (-66.9) | -7.9 | <0.001 | -7 (-5.0) | 1.5 | 0.579 |
| XI. Diseases of the digestive system | -17 (-60.7) | -0.2 | 0.861 | 13 (118.2) | 2.6 | 0.015 |
| XII. Diseases of the skin and subcutaneous tissue | -23 (-46.9) | 0.7 | 0.445 | -2 (-7.7) | 0.1 | 1.000 |
| XIV. Diseases of the genitourinary system | -26 (-65.0) | -0.6 | 0.462 | -2 (-14.3) | -0.1 | 1.000 |
| XVIII. Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified | -64 (-71.9) | -2.4 | 0.046 | 6 (24.0) | 1.6 | 0.220 |
| XIX. Injury, poisoning and certain other consequences of external causes | -75 (-36.1) | 7.0 | <0.001 | 20 (15.0) | 6.4 | 0.016 |

ICD-10, International Statistical Classification of Diseases and Related Health Problems, 10th Revision.
infectious-related diseases increased by 6.2% and injuries increased by 7.0% (table 3) (see online supplemental table 4 for comparisons of 2020 vs 2019).

The diagnostic categories for all the time periods are presented in online supplemental table 5. In admitted patients, actual infectious-related diseases decreased by 40% (n=24) and diseases of the respiratory system by 63% (n=67) during the lockdown period compared with 2019. A 28% (n=14) reduction was seen in actual infectious-related and respiratory-related diseases comparing the 2020 lockdown periods (see online supplemental table 6 for the diagnostic categories of admitted patients).

In patients transferred to higher level of care, actual infectious-related diseases increased by 91% (n=10) and injuries by 33% (n=4) during the lockdown period compared with 2019. A 30% (n=7) reduction was seen in the actual number of injuries and a 5% (n=1) increase in infectious-related diseases comparing the 2020 lockdown periods (see online supplemental table 7 for the diagnostic categories of transferred patients).

**DISCUSSION**

The volume of children visiting the emergency centre during and after the level 5 lockdown period was significantly lower than similar previous time periods. Significant reductions in the number of presentations were seen in respiratory diseases, infectious diseases and injuries (table 3). A reduction in the proportion of diseases related to the respiratory system occurred in all age groups, while infectious diseases increased in younger patients (<1 year) and injuries increased in children older than 1 year.

The overall reduction in paediatric emergency centre visits is similar to experiences from the SARS and MERS pandemics, as people tend to avoid or delay attending hospitals due to the fear of contracting the communicable disease.9–11 Anecdotal evidence does suggest that attendance to the primary healthcare services also decreased. This is of concern and child health needs to be monitored closely over the coming 12 months. The likely reduction in immunisations, specifically measles, could result in outbreaks of non-COVID-19 communicable disease. The impact of this would be substantially worse in impoverished communities.

The reduction in respiratory and infectious-related diseases were substantial contributors to the overall reduction in emergency centre attendance, although the table 4

| Process times (minutes), median(Q1–Q3)*(maximum) | 2018 | 2019 | 2020 |
|-----------------------------------------------|-----|-----|-----|
| 21 February–26 March                       |     |     |     |
| 27 March–30 April                           |     |     |     |
| 1 May–4 June                                |     |     |     |
| 21 February–26 March                        |     |     |     |
| 27 March–30 April                           |     |     |     |
| 1 May–4 June                                |     |     |     |
| 21 February–26 March (prelockdown)          |     |     |     |
| 27 March–30 April (level 5 lockdown)        |     |     |     |
| 1 May–4 June (postlockdown)                 |     |     |     |
| Time to triage                              | 12 (5–31)(581) | 15 (4–39)(690) | 19 (6–47)(612) |
| Time to consultation                        | 81 (45–132)(1067) | 95 (54–159)(2005) | 104 (69–171)(1222) |
| Time to disposition decision                | 146 (94–216)(1437) | 157 (99–242)(1146) | 160 (106–246)(1291) |
| Time in emergency centre                    | 188 (126–278)(1438) | 205 (129–320)(1797) | 207 (130–330)(3803) |
| 2018 P value                                |     |     |     |
| 2019 P value                                |     |     |     |
| 2020 P value                                |     |     |     |
| Process times                                |     |     |     |
| Time to triage                              | 19 (6–47)(612) | 16 (5–43)(368) | 16 (6–49)(695) |
| Time to consultation                        | 107 (61–187)(754) | 119 (66–214)(742) | 118 (65–208)(685) |
| Time to disposition decision                | 190 (121–295)(1506) | 193 (121–314)(1521) | 191 (112–291)(1263) |
| Time in emergency centre                    | 274 (165–495)(2043) | 262 (146–429)(1717) | 251 (142–411)(2632) |
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| Time in emergency centre                    | 274 (165–495)(2043) | 262 (146–429)(1717) | 251 (142–411)(2632) |

*Q1–Q3: 25th–75th percentile.
The proportion of children with infectious diseases increased. These reductions are most likely multifactorial, and one important consideration could be the closing of early childhood development centres. It has been well documented that children attending crèches have a higher incidence of infectious diseases, including respiratory tract infections. About three quarters of paediatric attendees. The burden of trauma presentations to a regional emergency centre across all COVID-19 lockdown levels remains unknown and should be investigated in future.

CONCLUSION
Significantly less children presented to the emergency centre since the implementation of the national COVID-19 level 5 lockdown. The closure of early childhood development centres and schools, together with the restriction of movement of children and their caregivers, markedly reduced the infectious and respiratory-related component of paediatric attendees. The burden of injuries in resource-limited societies remains a problem, even during a period of national lockdown. However, the change in paediatric presentations to the emergency centre across all COVID-19 lockdown levels remains unknown and should be investigated in future.

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