Introduction and Background

Innovations have helped to improve the quality of human life. Current era belongs to the technological advances and medical and dental field is no exception to these technological advances. It is changing drastically due to modern technological inventions with recent invention being the use of dental robot to drill the cavity on a tooth (GI Gadgets, 2016) [1]. Every aspect of the procedures as well as protocol can be measured, to determine the shortcomings in order improve quality of patient care, again big thanks to the technology.

Crown treatment requires certain skills and experience. It is one of the commonly performed treatment modalities in dentistry. Therefore, it is important to scrutinise its long term success rate to control and improve the possible outcomes in the future.

To achieve the aim and the objectives, an audit was considered as one of the appropriate methods for study because clinical audits can be undertaken either nationally or locally in trusts, hospitals, GP practic-es or any organisations where healthcare is provided. It involves many steps but the overall aim of an audit is to improve the patient care. Big organisations or institutions need to keep an eye on the quality of the work or the service being provided. Institutions spend huge sums of money on quality control because they know that improving it will earn them a higher profit [2]. This clinical audit was also a requirement of the institution. Audit can also serve as important tool to find out the potential factors impacting the successful treatment. Another factor is unlike any other field, success and failure of dental treatment depends on patient compliance and maintenance as well as providing best quality treatment by dental practitioner. Clarifying main related factors of the treatment failure would enable clinicians to work out appropriate answers to find out the underlying causes.

This study was done to determine the survival rate of the crown treatments performed in Barts and the London school of Medicine and Dentistry and to standardize the crown treatment.

Aims and Objectives

After considering the possible outcomes, the following aims and objectives were discussed and selected:

1) Set criteria and standards for crown longevity or survival.

Results of this specific study shows that maxillary teeth have about 1.5 higher risk of being treated by crown than mandibular teeth. This times study also showed that survival rate at The Barts and The London Dental Hospital, London, United Kingdom in this audit the collected data was formatted in a way to indicate aspects such as risk factors, mistakes and ways for improvement. However, the collected data for this project was entirely dependent on case notes of patients. Due to technical and other reasons, not all data was available which limited the sample size to 100 units.

Materials and Methods

The data collection was done at the Barts and The London Dental Hospital, London, United Kingdom. In this audit the collected data was formatted in a way to indicate aspects such as risk factors, mistakes and ways for improvement. However, the collected data for this project was entirely dependent on case notes of patients. Due to technical and other reasons, not all data was available which limited the sample size to 100 units.

Conclusion

Further study is needed to be done in terms of evidences and generated results to be able to improve the standard of care, clarify whether practitioners are meeting currently available standards and there are any further requirements to set specific standards. In addition, the results of this study may bring more confidence for our dental practitioners who provide patient’s needs. In conclusion, every practitioner should set criteria to improve crown survival rates. Clinicians should periodically compare their practice with the set standards, find out the failure reasons and re-audit- possibly against a modified standard.

Keywords: Audit; Crown longevity; Crown survival; Failure rates; Full coverage crowns; Survival rates
2) Compare current practice with the set standard.
3) Collect additional information to suggest reasons for failure
4) Suggest possible points that may impact the outcomes.
5) Re-audit- possibly against a modified standard. (Wales deanery, A Guide to undertake a clinical audit project [3]).

Terminology such as “successful treatment” can be ambiguous and depends on view of individual dental practitioner. Therefore, the term “Crown survival”, was used, as it is the appropriate terminology.

**Importance of Crown Longevity Audit**

Crowns are categorised in band 3 in the United Kingdom (UK) National Health Service (NHS). Their quality and success or survival for long period of time is important to both the patient and the dentist. Crowns are technically challenging and involve clinician’s skill and require a level of patient compliance. As far as the patient is concerned, the longevity of the crown is important in terms of money as well as health. Crown longevity is dependent on many patient factors such as the level of oral hygiene and the condition of the underlying tooth. Currently there are no standards and it would be possible to set criteria and standards for the minimum length of time most crowns can be expected to last set of guidelines [4].

**Materials and Methods**

This audit was conducted at Barts and The London School of Medicine and Dentistry, London, United Kingdom. Audit was approved with audit number “6214”. It took more than 3 months to collect the minimum required information to validate the study.

After conducting the literature search, two documents with relevant information were finalized. One was research paper published by Anusavice in year 2012 named “standardizing failure, success and survival decisions in clinical studies of ceramic and metal-ceramic fixed dental prosthesis” [5]. It was very helpful to get an idea about the guidelines of crown survival. Second set of guidelines were found in “Wales Deanery Cookbook”. It played an important role in getting precise idea regarding crown audit and its guidelines. After comparing both set of the guidelines “Wales Deanery guidelines” were selected as a standard for data collection as it covered many similar areas such as success and failure rates of all types of crowns whereas, Anusavice paper considered only ceramic and Porcelain Fused to Metal (PFM) crown survival rate.

According to the selected guidelines, 80% of all crowns should last for at least 5 years. Therefore, acceptable failure rate was 20%. This was selected as a gold standard and as a standard of good practice.

Method used to collect data of this study was retrospective analysis of patient record data from year 2003 to year 2009. The number of years were increased in order to get maximum records possible and to analyse long term survival and failure rates. Therefore, this audit can be termed as a retrospective audit.

Initial search showed that there was not a specific database for patients who have undergone crown treatment at The Barts NHS Trust. Therefore, it was decided to access lab work entries of the patient who underwent fixed crown treatment from year 2003 to year 2009 as this data was stored in computerised system of Barts NHS trust and was available easily. From the obtained list of the lab work, patient's records were found out from the patient's case notes stored in the record room of Barts NHS Trust. All the available list of patients were scrutinised thoroughly for five times in order to eliminate the factor of the human error and bias error. All case notes which were searched were manually arranged in alphabetical order according to surnames. Finding the patient's case notes according to the list was a very time consuming and laborious task.

Lab work list of the patients had 350 patients records from year 2003 to 2009 consisting of 565 units (crowns). To provide a fair study and simplify the work, mixed dentition cases with their complications were excluded from the study. After searching the case notes manually, 18% of the total patient list data (63 case notes) was available.

All of the available patients' case notes were analyzed which helped to achieve a sample size of 100 single unit crowns. Sample size was limited to 100 units as more data was not possible to obtain due to time constraint and technical difficulty.

To acquire the sample size, crown cementation date was noted (date/month/year). Then, all the pages of the case notes were scrutinized thoroughly to identify whether any retreatment was done to the placed crown and abutment tooth. Furthermore date of the last visit of patient to the hospital during last 10 years was indications for checking crown treatment information.

Crown failures were analyzed to determine the reasons of secondary visits such as re-cementation, fractures, extractions or any other issue and complication. Those crowns which didn't have any complaint in a span of 5 years from the cementation date were considered as successful treatments.

From all selected case notes 3 patients' records were not accepted because of the lack of information. The collected data were transferred to Microsoft Excel for interpretations and statistical analysis.

**Challenges**

A number of challenges were faced while conducting this study due to the fact that, this audit was retrospective audit and involved data from more than ten years.

• After comparing both set of the guidelines, One of the main challenges was to find out the relevant guidelines. Pubmed, Cochrane library, Scopus were the databases used to conduct literature search, search terms such as crown survival, full coverage crowns, survival rate, and crown longevity were used. Research paper published by Anusavice et al., in year 2012 named “standardizing failure, success and survival decisions in clinical studies of ceramic and metal-ceramic fixed dental prosthesis” was helpful to get an idea about the guidelines of crown survival [5]. Second set of guidelines were found in Wales Deanery Cookbook [3]. It helped in getting precise idea regarding crown audit and its guidelines.

• Some of the patients' records were not available and some had been destroyed, (10-20% patients’) due to long period of time span involved in the study (Year 2003-2013).

• In addition, about 50 to 60% of patients notes mentioned in the lab work list had been moved to another storage room from where they were not accessible.

• Handwriting on the number of patient's case notes was not readable which led to some difficulties in interpretation of the data.

• Case note sheets were not numbered and arranged numerical order which led to unavailability of required data.
Results

Microsoft Excel software was used to analyse the collected data. It led us to considering the following results and comparisons:

Within the limits of the conducted study,

- Maxillary teeth are at a higher risk of undergoing crown treatment as compared to their mandibular counterparts (Chart 1).

- Calculation of successful and failed crown treatment rates in percentages was done which is illustrated in (Chart 2). After comparing to the acceptable failure rates as per the existing guidelines (Wales Deanery Guidelines), failure rates at the Barts and the London School of Medicine and Dentistry (Chart 3) was about 10-15% higher than acceptable rate. After analysing the failure rates (Chart 4), it was seen that the maximum number of crown treatment failures occurred during the first 5 years.

- Another finding of this study was there was not a single person who left the treatment in between.

- Statistically formatted table (Table 1) was created to determine the relation between maximum and least crown treatment survival rates. It was found out that, Age range of 40-49 years showed maximum crown survival rate (p=0.20), whereas 60-69 years was the age range which showed the least survival rate (p=0.09).

- Percentages of each of the reasons of failures were calculated. According to the available information. (Chart 5). Failures were divided into following 7 groups.

Discussion

It is important to emphasize that survival of dental treatment is a multifactorial process and complicated to evaluate. Yet, in this study an attempt has been made to evaluate those factors.

The study shows that the success rate is related to a number of factors which may divided into two substantial groups: patient factors and non-patient factors.

Patient related factors considered in this study included,

- Para-functional habits
- Maintenance of good oral hygiene
- Occlusion
- Non-patient related factors included
- Preparation (Taper, reduction, height, Ferrule effect)
- Luting cement (Quality, quantity)
of endodontic treatment. According to one study, “incidence of 
hygiene. From the analysed factors for failure of crowns in results 
It is important to mention that patient should be educated and 
survival rate. Similarly, Luting cement issues need to be resolved. 
Crown preparations should be also monitored to increase the 

coronal tooth structure remaining, the survival probability increased. 
Molar teeth with maximum tooth structure remaining after endodon-
tic treatment had better survival rate after 5 years” [7]. One more study 
showed that “the risk involved in losing the endodontically treated 
posterior teeth to fracture if not supported by full cast crown is too 
high to take. To help reinforce the cusps of pulpless teeth weakened 
by tooth structure removal, the authors recommend the use of crown 
that encompasses the cusps to withstand the occlusal forces of 
everyday mastication. Clinically over a period of 25 years that root 
canal treated posterior teeth, irrespective of the amount of tooth 
structure lost either by caries or access cavity preparation, mostly 
fracture if not protected by full cast crowns [8]. Therefore, 
these studies reflect the fact that it is important to have coronal 
coverage after completion of endodontic treatment for long time 
 survival of clinical crown and abutment.

One study focussed on tooth survival of endodontically treated 
teeth without coronal coverage showed that “overall survival rates of 
endodontically treated molars without crowns at 1, 2, and 5 years 
were 96%, 88% and 36%, respectively. With greater amounts of 
coronal tooth structure remaining, the survival probability increased. 
Molar teeth with maximum tooth structure remaining after endodon-
tic treatment had better survival rate after 5 years” [7]. One more study 
showed that “the risk involved in losing the endodontically treated 
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In terms of materials used to restore the tooth after endodontic 
treatment, this study showed that, “post endodontic restorations 
with direct composite had a better survival rate than conventional 
amalgam and reinforced zinc oxide and eugenol with polymethacry-
late restorations. The amounts of remaining tooth structure and types 
of restorative material have significant association with the longevity 
of endodontically treated molars without crown coverage” [7].

It was tried to validate the audit by formatting the collected data 
in an appropriate way for studying and analyzing the outcomes. 
However, for better monitoring the quality and quantity of treatment 
it was suggested in an external/internal audit meeting at Barts and The 
London Dental Institute to follow up the notes, sequences and update 
discharged patients and repeat the audit cycle.

In conclusion, it is important to do an audit on crown surviv-
al which would give an idea about previous and on-going dental
practice. This will equip the practitioner with confidence in the treatment they provide in addition to providing benefit to the patients.

Limitations of the Study

- In this study, analysis of only single unit crowns were done. Multiple unit bridges were not selected due to time factor and availability of records.
- Data collection of the patients in this project was entirely depended to case notes. As mentioned before, due to old data and other reasons many records could be found. It limited data collection to 100. If more records were available, more data could have been collected. As it is known that higher the sample size, more distinguishable and unbiased is the results.
- Patients whose data was not available were contacted by telephone but as many of the patients had moved their houses and had changed the phone numbers, this was not successful.
- As case notes were searched manually, there is a chance of human error.

Suggestions and Future of the Project

Need of improvement in survival rates of crowns

As can be seen from results and interpretation of this audit project, crown survival rate after 5 years was found out to be 58% which is less by 22% than expected. Therefore, there is definitely a need to review treatment protocol and analyse dentist related reasons.

Need to device an updated system of filing data for future analysis

As mentioned before, the biggest problem in data collection was improper handwriting. Some case notes were not organized properly. Therefore, there should be some system to monitor these problems so that in future data collection will be easier. Suggestion after analyzing all the problems regarding data collection would be to create a new program for easy data collection in future, in which practitioners would enter the data after finishing each treatment or cementation of crowns. This coded data could be applied to some devices like iPad that are used currently and in future.

Follow up of the discharged patients

Following up of the discharged patients can play important role in tracking the crown survival. This can be done by creating software for auto contact (text-mail) with discharged patients in a certain time interval. There is no need to appoint a separate person for it.

Implement a monitoring system for handwriting in patient notes and date arrangements

Practically, it is impossible to keep track on each and every practitioner for handwriting and it is sensitive issue as it may hurt some practitioners’ ego. Hence, best solution for this problem would be to inform practitioners by gentle reminder or display message regarding this matter.

Study the reasons behind higher percentage of maxillary teeth treated with crown compared to mandibular

As it was seen in interpretation of analyzed data, within limits of this study and audited sample, maxillary teeth have 22% higher risk of being treated by crown as compared to mandibular teeth. More data is needed to verify this observation and understand possible reasons.

Find and analyse reasons why certain age group of people have distinguishable positive and negative survival rates

As seen from the interpretations of statistical table 3.1, within limits of this study, 40-49 year was the age range which showed the most crown survival rate whereas 60-69 years was the age range which showed the least crown survival rate. It is very important to find correlation between crown survival rate and age and other involved factors.

Conclusion

Further studies are needed to build evidence so as to improve the standard of care in the UK. This will help to clarify whether practitioners are meeting currently available standards and if there are any further requirements to set specific standards.

The results of this study may help to highlight to dental practitioners factors that are important in crown survival rates for our dental practitioners who provide patient’s needs. In conclusion, every practitioner should set criteria for herself or himself to improve crown longevity and survival rates. Clinicians should periodically compare their practice with the set standard, analyse the failure reasons and re-audit- possibly against a modified standard.

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