The significant gap between international standards and stroke management practices at Queen Elizabeth Central Hospital (Malawi): An audit report

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Abstract

Background
The Queen Elizabeth Central Hospital (QECH) is preparing to set up the first stroke unit in Blantyre, Malawi. We conducted this audit to assess current stroke management practices and outcomes at QECH and identify priority areas for intervention.

Methods
From April to June 2018, we prospectively enrolled patients with acute stroke and collected data on clinical presentation, cardiovascular risk factors, investigations and interventions, in-hospital outcomes, and follow-up plans after discharge. The American Heart Association/American Stroke Association (AHA/ASA) guidelines were used as the standard of care for comparison.

Results
Fifty patients with acute stroke were enrolled (46% women, 54% men). The mean age was 63.1 years (95% CI: 59.7–66.6). The diagnosis of stroke was based on the World Health Organization criteria. The diagnosis was made within 24 hours of admission in 19 patients (38%). Acute revascularisation therapy was not available. Forty-eight patients (96%) had their vital signs checked at baseline and <10% had their vital signs checked more than three times within the first 24 hours. Essential blood tests including random blood sugar (RBS), full blood count (FBC), urea/creatinine, and lipid profiles were performed in 72%, 68%, 48%, and 4%, respectively. An electrocardiogram was performed on 34 patients (68%). Blood pressure on admission was >140/90 mmHg in 34 patients (68%), including 4 with values >220/120 mmHg. Nine patients had an RBS >10 mmol/L and four received insulin. Prophylaxis for deep venous thrombosis was offered to 12 patients (24%). Aspiration pneumonia was reported in 16 patients (32%) and was the most common hospital complication. The mean duration of hospitalisation was 10.4 days (95% CI: 5.6–15.2), and case fatality was 18%. The modified Rankin scale at discharge was ≤2 in 32% of patients. Only four patients (8%) were transferred to a rehabilitation centre. At the time of discharge, only 32% of patients received education on stroke.

Conclusion
Acute stroke care is less than optimal in this setting. Simple interventions such as reducing the delay in making a stroke diagnosis, early swallow assessments, and closer monitoring of vital signs could make a significant difference in stroke outcome. Furthermore, treating cardiovascular risk factors and setting up health education programmes to improve secondary prevention represent key priorities.

Key Words
Stroke, diagnosis, management, outcome, low- to middle-income, Africa

Introduction
Stroke is one of the major public health concerns and the second leading cause of death globally. Based on current trends, the burden of stroke is expected to double by 2030. At a time when the incidence of stroke is declining in high-income countries, it is increasing in low- and middle-income countries, especially in Africa. This increase is not surprising given that Africa is undergoing an epidemiological transition driven by socio-demographic and lifestyle changes. The latter include increased consumption of unhealthy diets, sedentary lifestyle, and excessive alcohol intake and smoking. Furthermore, the high prevalence of HIV infection in sub-Saharan Africa is also a driver of stroke incidence, especially in young adults. The burden of stroke is compounded by the scarcity of resources and the absence or inadequacy of treatment and prevention guidelines.
address this knowledge gap by conducting an audit to collect data on stroke management and outcomes at QECH and identify key areas for improvement. Being the first audit conducted at QECH, the findings will form the basis of future studies to assess the impact of the stroke unit on patient care and outcomes and decisions on future resource allocation.

**Methods**

**Selection of patients and data collection**

From 1 April to 30 June 2018, we prospectively enrolled all patients aged 18 years and above diagnosed with an acute stroke who presented at QECH in Blantyre within 14 days of onset of symptoms. QECH is Malawi’s largest referral and teaching hospital which receives patients from surrounding district hospitals, health centres, and private healthcare facilities. The hospital has an official bed capacity of 1350 but usually the number of patients admitted exceeds this capacity (personal communication from Mr Chisi, QECH hospital administrator). The diagnosis of stroke was made on admission by the attending clinician. Patients were excluded if they were subsequently diagnosed with a non-vascular cause for their neurological deficit.

A pre-designed case report form was used to collect data on patients’ demographics, clinical presentation, cardiovascular risk factors, investigations performed and their results, inpatient care plan, in-hospital outcomes, and follow-up plans after discharge. Data were exclusively obtained through a review of medical records, except when assessing the overall satisfaction with care before discharge. This was done to minimise the interactions between the auditors, patients and health personnel. The auditors were formally instructed to avoid interfering with management.

**Data management and analysis**

Data were entered in Research Electronic Data Capture software (REDCap consortium, Vanderbilt University, TN, USA), then cleaned and validated by two independent data officers. Data analysis was performed using STATA (version 13, StataCorp LLC, College Station, TX, USA). Participants’ demographic and clinical data were summarised as proportions or means with 95% confidence intervals for categorical or continuous variables, respectively. The American Heart Association/American Stroke Association (AHA/ASA) guidelines were used as the standard to interpret the data and assess the quality of current stroke care in Malawi. Although written for high-income settings, these guidelines incorporate the latest evidence in clinical stroke care and provide clear, specific, and quantifiable criteria for the management of acute stroke.

**Ethical considerations**

All patients or their guardians provided written informed consent to participate in the audit, which was approved by the University of Malawi, College of Medicine Research Ethics Committee (COMREC) (Approval number P.02/18/2361) and the senior management team of QECH.

**Results**

**Baseline characteristics of the participants**

We enrolled 50 patients diagnosed with stroke, including 23 women (46%) and 27 men (54%). Seventy-five per cent of the patients were referred from health centres within Blantyre district while the remaining 25% were self-referrals from surrounding districts. The mean age of our study participants was 63.1 (95% CI, 59.7–66.6). More than half of the patients, 27 (54%), enrolled in this study had a primary school education (27; 54%). Fifteen participants (30%) had a salaried job while the others were either in informal employment (26; 52%) or not working at all (9; 18%). Twenty-four patients (48%) reached the hospital within 24 hours of stroke onset. There was no age or sex difference between patients arriving at the hospital within 24 hours of stroke onset and those arriving 24 hours after stroke onset. In these subgroups, the mean age was 61.8 and 64.4 (P=0.44) while the proportion of women was 43.4 and 56.5 (P=0.58), respectively.

**Table 1. Summary of the demographics and clinical characteristics of the study participants**

| Characteristic                          | Frequency |
|----------------------------------------|-----------|
| **Sex**                                |           |
| Females                                | 23 (46%)  |
| Males                                  | 27 (54%)  |
| **Age in years**                        |           |
| Mean                                   | 63.1 (95% CI: 59.7–66.6) |
| **Education level**                    |           |
| None                                   | 9 (18%)   |
| Primary                                | 18 (36%)  |
| Secondary                              | 18 (36%)  |
| Tertiary                               | 4 (8%)    |
| **Income status**                      |           |
| Fixed monthly income                   | 15 (30%)  |
| Variable daily income                  | 11 (22%)  |
| Occasional income                      | 15 (30%)  |
| No income                              | 9 (18%)   |
| **Residence**                          |           |
| Within Blantyre                        | 37 (75 %) |
| Outside Blantyre                       | 13 (25 %) |
| **Stroke risk factors**                |           |
| Hypertension                           | 25 (50%)  |
| Diabetes mellitus                      | 10 (20%)  |
| Smoking                                | 13 (26%)  |
| Alcohol consumption                    | 14 (28%)  |
| History of heart disease               | 0 (0%)    |
| Physical inactivity                    | 40 (80%)  |
| Personal history of stroke             | 11 (22%)  |
| Family history of stroke               | 15 (30%)  |
| **Common presenting symptoms**         |           |
| Motor deficit (upper or lower limbs)   | 44 (88%)  |
| Altered consciousness                  | 29 (58%)  |
| Altered speech                         | 15 (30%)  |
| Altered sensation                      | 0         |
| Facial asymmetry                       | 16 (32%)  |
| Altered balance                        | 2 (4%)    |

*The presenting symptoms are listed as they were recorded in the patients’ files; some patients could have more than one presenting symptom.
Table 2. Quantification of the gap between selected ASA/AHA recommendations current practice at QECH

| AHA/ASA recommendation                                      | Current practice at QECH | Comments                                                                                                                                 |
|--------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Stroke severity should be ascertained, preferably using the NIHSS scale. | Not done                 |                                                                                                                                 |
| Patients with acute stroke should receive brain imaging evaluation on arrival to hospital (NCCT scan ideal). | Not available            | At the time of this audit, QECH did not have a functioning CT scanner. Only three patients had an MRI on day 7, 8 and 9 post-admission. |
| Vital signs check done on admission and at least every 4 hours during the first 48 hours. | Admission check: BP (98%), temperature (82%), pulse rate (98%), oxygen saturation (62%) | A check was not done every 4 hours, even for patients managed in HDU.                                                                   |
| IV thrombolysis – AIS, less than 4.5 hours.                  | Not available            | No resources to allow for these acute interventions. The time window could allow mechanical thrombectomy in up to 48% of patients (who reached the hospital within 24 hours of symptoms onset). |
| Mechanical thrombectomy – AIS, up to 24 hours.              | Not available            |                                                                                                                                 |
| Blood glucose should be checked in all patients.             | 36 (72%) checked         |                                                                                                                                 |
| Blood pressure control                                       |                          |                                                                                                                                 |
| BP >220/120 mmHg – urgent lowering by 15%                   | 4 patients with BP >220/130 | There were variations in the management of raised BP among clinicians. Some allowed a raised BP in the first 48 hours while others treated it. |
| BP <220/120 mmHg – not to be treated in first 48–72 hours    | 12/18 (67%) received drugs |                                                                                                                                 |
| Aspirin to be administered in AIS patients within 24–48 hours after onset. | 38 (76%) received       | Among those who received aspirin, all had it orally, regardless of the level of consciousness. Standard dose: 75 mg |
| Urgent anticoagulation not recommended.                      | Adhered to               | No patient received anticoagulation in the first 72 hours.                                                                                                                                 |
| Patients to be managed in specialised stroke units.          | Not available            |                                                                                                                                 |
| Airway support and ventilatory assistance recommended for patients who have decreased consciousness or bulbar dysfunction (maintain oxygen saturation >94%). | 9/29 (31%) received oxygen | Patients could only receive supplemental oxygen when admitted to the HDU. There is limited bed space in the HDU for all medical patients. |
| Starting or restarting antihypertensive therapy during hospitalisation in patients with blood pressure >140/90 mmHg who are neurologically stable is safe and is reasonable. | 98% of hypertensive patients received | The choice of antihypertensive drug to prescribe is determined by what is in stock in the pharmacy. |
| Sources of hyperthermia (temperature >38°C) should be identified and treated. Antipyretic medications should be administered to lower temperature in hyperthermic patients with stroke. | 5/5 (100%) with fever treated | Paracetamol was prescribed as an antipyretic. FBC, chest X-ray, and rapid malaria tests were done to investigate fever. |
| Aim to maintain normal blood sugar. Treat hyperglycaemia and hypoglycaemia. | 4/11 (36%) received insulin to treat hyperglycaemia | Uncontrolled hyperglycaemia was a common complication observed.                                                                 |
The main cardiovascular risk factors identified were physical inactivity (80%) and hypertension (50%). Other reported risk factors were diabetes mellitus (20%), current smoking (26%), ongoing alcohol consumption (28%), previous history of stroke (22%) and family history of stroke (50%). The most common presenting symptoms were limb weakness (88%), altered level of consciousness (58%), facial asymmetry (32%) and aphasia (30%). Table 1 summarises the demographic and clinical characteristics of the study participants.

### Diagnosis and destination

None of the patients were assessed for stroke severity using the National Institutes of Health Stroke Scale (NIHSS) (http://www.nihstrokescale.org/). In all patients, the diagnosis of stroke was based on the clinical presentation. Only three patients (6%) subsequently had MRI scans of the brain on day 7, 8 and 9 post-admission, respectively. The diagnosis of stroke was made within 24 hours in 19 patients (38%), between 24 and 72 hours in 25 patients (50%), and over 72 hours in 6 patients (12%). Forty-one patients (82%) were admitted to the general medical wards, while the remaining nine (18%) were admitted to the High Dependency Unit (HDU). Of the 29 patients (58%) who had a reduced level of consciousness, only nine were admitted to the HDU. The former is available at QECH. An electrocardiogram (ECG) was usually performed by one officer within the medical department who has other duties as well. No prolonged cardiac monitoring is done.

### Monitoring and investigations

On admission, blood pressure was checked in 48 patients (96%), temperature in 41 patients (82%), and oxygen saturation in 31 patients (62%). Only five patients (10%) had their vital signs checked more than three times within the first 24 hours. None of the participants had dysphagia screening.

The random blood sugar (RBS), full blood count (FBC), urea/creatinine tests, and lipid profiles were performed in 36 (72%), 34 (68%), 24 (48%) and two (4%) patients, respectively. Two patients had liver function tests. Electrolytes and lipid profile tests were performed in a private laboratory since these tests are not offered by the QECH core laboratory. Syphilis test (Venereal Disease Research Laboratory) and coagulation tests were not performed on any patient though the former is available at QECH. An electrocardiogram (ECG) was performed on 34 patients (68%) but only seven patients had it within 24 hours of admission. Fifteen patients (30%) had a cardiac ultrasound scan during their hospital stay, and none had an ultrasound examination of the cervical and intracranial arteries.

### Treatment

Blood pressure on admission was $>140/90$ mmHg in 68% of patients, of whom four had values $>220/120$ mmHg. A total of 17 patients received antihypertensive treatment within 48 hours of admission, including three patients with blood pressure $>220/120$ mmHg. Nine patients had RBS $>10$ mmol/L and four of them received insulin to correct hyperglycaemia. Low dose aspirin was administered orally to 38 patients (76%), regardless of their level of consciousness. An intervention to prevent deep venous thrombosis (DVT) was administered in 12 patients (24%), including low molecular weight heparin ($n = 9$), unfractionated heparin ($n = 2$), or compression stockings ($n = 1$). The DVT prophylaxis was initiated after 48 hours in all 12 cases. Throughout their hospital stay, 30 patients (60%) received physiotherapy with only two starting treatment within 48 hours. The mean number of physiotherapy sessions was 3.1 (95% CI: 2.3–3.8) with only seven having four or more sessions. Acute revascularisation therapy (intravenous thrombolysis or endovascular thrombectomy), speech and language therapy,

### Table 2 Cont....

| Procedure                                      | Description                                                                 |
|------------------------------------------------|-----------------------------------------------------------------------------|
| Physiotherapy to be started in-hospital         | Ideally after 24 hours.                                                   |
| Cardiac monitoring to screen for atrial fibrillation/serious cardiac arrhythmias | To be performed for at least the first 24 hours.                           |
| Diabetes screening (HbA1c usage recommended)    | Not done                                                                   |
| High-dose statin therapy should be initiated or continued as first-line therapy in women and men ≤75 years of age who have clinical ASCVD* unless contraindicated. | 4% were prescribed statins. Patients had to purchase these drugs from private pharmacies. |
| In-hospital counselling for smoking cessation   | Not done                                                                   |
| Patient education about stroke is recommended   | 32% had stroke education. Medical students/student nurses were mostly involved with patients that received education. Not a structured education. |

*Clinical ASCVD: acute coronary syndromes, myocardial infarction, stable or unstable angina, coronary or other arterial revascularisation, stroke, transient ischaemic attack (TIA), or peripheral arterial disease presumed to be of atherosclerotic origin.
and occupational therapy were not offered to any of the patients as these treatments were not available.

**Outcome**

The most common in-hospital complications were aspiration pneumonia (32%) and thromboembolic events (24%). Other recorded complications were uncontrolled diabetes mellitus (10%), urinary tract infection (6%), malaria (6%), and pressure sores (4%). In-hospital death occurred in six patients (12%) and three additional deaths occurred within 48 hours after discharge. The mean duration of hospitalisation was 10.4 days (95% CI: 5.6–15.2). The modified Rankin scale, a measure of disability due to stroke, at discharge was 2 or lower in 32% of patients, 3–5 in 56%, and 6 in 12%. Patients were mostly discharged to their homes and only four patients (8%) were transferred to a rehabilitation centre. Half of the patients were given a follow-up appointment date on discharge. The time-to-first appointment ranged from 14 to 60 days. At the time of discharge, 35 patients (70%) were aware of their diagnosis and only 16 patients (32%) had received education on stroke. On a scale ranging from 0 to 10, 64% of patients indicated a satisfaction score of 6 or higher with respect to the overall care received during their hospital stay.

**Discussion**

We conducted the audit to understand the management of patients with stroke at QECH and to inform the design and implementation of future initiatives to improve the care of patients with stroke in Malawi. To our knowledge, this is the first audit done to document stroke management practices at QECH. Our findings show that there are huge gaps between international evidence-based stroke management guidelines and current practices. Specifically, there is no consistent and structured implementation of any guidelines in the management of patients with stroke. While the absence of radiological imaging (e.g. CT scan), key laboratory services, and drugs are the main reasons for the poor uptake of evidence-based practice, the audit found underutilisation of available services at QECH.

Despite the poor referral system for patients in Malawi, nearly half of the participants arrived at the hospital within the first 24 hours after the onset of symptoms. This highlights an opportunity to intervene early and thus reduce hospital death and disability. The absence of revascularisation therapies does not negate the opportunity to make a difference with a more systematic approach. An addressable area is the delay in making a stroke diagnosis and initiating in-hospital management. In the absence of a CT scan, a stroke diagnosis is made clinically, most often using the World Health Organization definition. An experienced stroke physician will make the correct diagnosis in 85% of cases, but the accuracy is likely to be lower in less experienced clinicians who are at the forefront of managing patients with stroke when they present at QECH. However, with a focus on training, led by stroke experts within a stroke platform, there is an opportunity to improve the clinical acumen of less experienced clinicians in recognising stroke. Although we did not look specifically at former hospital encounters, a previous stroke study at QECH suggests that at least 10% of patients have stroke symptoms before their main stroke. Therefore, training the accident and emergency staff to recognise minor stroke symptoms may improve risk-stratification and help reduce the number of patients that may return and present with a more severe stroke.

Early clinical deterioration was found in more than half of the patients enrolled. In most cases, the deterioration was attributed to medical complications, with aspiration pneumonia being the most prevalent. This is likely because patients do not undergo dysphagia screening and very few patients with reduced level of consciousness are fed or receive drugs through nasogastric tubes. Formal and early evaluation of swallowing function and appropriate dietary
modifications in patients with stroke are crucial to prevent respiratory infections. Early mobilisation and respiratory physiotherapy will also contribute to improve respiratory function and prevent pneumonia in an acute stroke setting.

In recent years, physiotherapy services have improved in Malawi. More than half of the patients in this audit received physiotherapy during their hospital stay, although the rehabilitation was initiated late with a few sessions conducted during hospitalisation. Referral to a rehabilitation centre is facilitated by a physiotherapist upon request by the attending physician. In this audit, only four patients (8%) were transferred to a rehabilitation centre at the end of acute stroke care. Strengthening multidisciplinary collaboration will help to get physiotherapists involved in the care process early and will facilitate appropriate triaging to the only rehabilitation unit in Blantyre.

The three deaths that occurred less than 2 days after discharge may suggest that patients are discharged before they are fit to go home. The mean length of stay was 10.4 days and is comparable to the average of 8.5 days found in a cross-sectional study conducted in four tertiary hospitals in Malawi, but lower than the average 18.5 days reported by Heikinheimo et al. at the same hospital in 2012. Earlier patient discharge is explained by the contrast between the increasing demand for hospitalisation and the limited number of medical beds at the hospital. This may also contribute to the overall mortality, which was 18% in this audit (including the three patients who died within 48 hours post-discharge). This is higher than the mortality rates observed in middle- to high-income countries.

This audit revealed inconsistencies in many aspects of the management of patients with stroke, which is likely due to the absence of clear stroke management guidelines endorsed by local authorities. For example, some patients received antihypertensive medication within the first 48 hours of stroke onset despite having blood pressure below 220/120 mmHg. It is not recommended to treat blood pressure below this threshold in the hyperacute phase, especially for ischaemic stroke. In addition, only four patients received insulin out of the nine admitted with a blood glucose >10 mmol/L whereas current AHA guidelines recommend that blood glucose levels should be maintained between 7.8 and 10 mmol/L. Indeed, several studies have reported an association between hyperglycaemia and poor stroke outcomes.

The last three decades have seen a major change and improvement in the management of stroke globally. Mechanical thrombectomy, intravenous thrombolysis, carotid endarterectomy, strict control of stroke risk factors, and managing patients in a stroke unit have proven effective in improving outcomes. Given the current infrastructure and available resources, QECH may not be able to implement these advanced interventions soon. However, setting up a stroke unit is feasible. Reducing the delay in making a diagnosis of stroke or starting rehabilitation, improving the monitoring of patients’ vital signs, controlling cardiovascular risk factors, and setting up health education programmes to improve secondary stroke prevention represent priority needs that the stroke unit should address. The World Stroke Organisation (WSO) devised a road map for delivering acute stroke care that gives realistic expectations of what different settings should have in terms of both resources and services. From our experience in conducting this audit, and with data reported in a case report that reflected on the challenges of stroke management in resource-limited settings, QECH falls in the ‘minimum healthcare services’ category of the WSO roadmap. Table 3 summarises the available resources and services at QECH. With such structural limitations, it would be expected that stroke care service provision would be suboptimal. Our audit found that the challenge of limited resources in this setting is further exacerbated by underutilisation of services that are already available. The laboratory has the capacity to perform FBC and kidney function tests, but these tests were not requested in all patients. These basic tests can have important clinical implications for stroke care. For instance, a low platelet count may raise suspicion of intracranial bleeding and would deter the administration of aspirin, whereas polycythaemia and leucocytosis may suggest a diagnosis of ischaemic stroke.

The strengths of this audit are the prospective consecutive recruitment of patients and the rigorous collection and management of data. Its limitations include the small sample size due to time and budgetary constraints. Moreover, as the data collection was based mainly on chart reviews, we assumed that any intervention not documented was not performed. This assumption may not be true in some cases. Lastly, the audit lacked a follow-up component. Data on stroke mortality and functional outcome at 3 months and compliance with the follow-up calendar would have been useful to inform the planning of long-term care after discharge.

Conclusion

This audit has unveiled a significant gap between current stroke management practices at QECH and international evidence-based guidelines. Reducing the delay in making a stroke diagnosis, performing early dysphagia screening, improving the monitoring of patients’ vital signs and the control of their cardiovascular risk factors, and setting up health education programmes to improve secondary prevention represent urgent and achievable goals. It is also important to optimise the use of available resources, strengthen the multidisciplinary approach in providing care to patients with stroke through regular meetings and continuing medical education programmes, and develop local care protocols with clearly defined evidence-based clinical pathways that are appropriate to this setting and the resources available.

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Authors’ contributions

Study conception and design: YG, JKT, TP, LB, HCM; data collection and entry: YG; data analysis: JKT and YG; drafting manuscript: YG and JKT; critical revisions: YG, JKT, TP, LB, HCM.

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Availability of data and materials

The database of this audit is available for consultation or reuse on request to the corresponding author. Sharing of all or part of the database is subject to prior authorization by the University of Malawi College of Medicine Research Ethics Committee.

Competing interests

None to declare.

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