Economic assessment of the implementation of distributed data registry platforms in multimodal transport

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Abstract. Task: to develop a concept for implementing distributed Ledger technologies (blockchain) in passenger railway transport and to justify the approach to evaluating the effectiveness of these technologies. Methods: content analysis of special industry research, analysis of specialized statistical reporting on the use of digital systems and technologies, survey, mathematical modeling, and others. Result. The author analyzes the trends of the multimodal passenger transport market, in particular the European segment. It is established that due to the significant development of multimodality in passenger transport, transport organizations will be able to meet modern customer requests mainly when switching to network technologies, mainly to digital systems of distributed transaction data registry. The concept of passenger blockchain in transport is proposed: its functionality, platform composition, digital modules, additional services for passengers. The effects resulting from the introduction of blockchain in passenger transportation are systematized, the sources of their occurrence, and their quantitative assessment for the passenger railway complex of Russia is given. Practical significance: the results of the study deepen methodological developments in the field of economic evaluation of investment projects for the introduction of digitalization technologies. They are in demand by managers of transport companies, development specialists, and analysts who evaluate digital technologies.

1 Introduction

Due to the significant development of transport multimodality in passenger transport, transport organizations will be able to meet customer requests mainly when switching to digital network technologies. One of the key technologies is distributed Ledger technology (blockchain), a decentralized digital register of transaction data that is used by a distributed network of market participants to improve the efficiency and transparency of processes [2].

2 Materials and methods

The study uses basic methods, such as the results of a survey of carrier companies, and systematization of data from industry surveys [5].

3 Discussion

The research has shown that the growth of the multimodal passenger travel market in Europe by 2030 will be almost 60%. The main growing segments are: railway + aviation, railway + bus, aviation + bus transport (table 1).

Table 1. Trends in the development of the European passenger transport market (involving multimodality).

| Segment | air + railway | air + bus | railway + bus | ferry and others | Total |
|---------|--------------|----------|---------------|-----------------|-------|
| Multimodal transport under a single contract, % | 2.1 | 1.1 | 0.05 | 0.05 | 3.3 |
| Multimodal transportation under different contracts and tickets, % | 40.6 | 20.9 | 0.9 | 0 | 62.4 |
| Total | 42.7 | 22 | 0.95 | 0.05 | 65.7 |
| The expected annual growth in the years 2019-2030, in % | 2.9 | 2.8 | 0.8 | 0 | 2.8 |
| Total expected in 2030 | 63.7 | 32.3 | 1.1 | ... | 97 |

Source: the table was created by the author based on the source: https://ec.europa.eu.

The archetype of the modern passenger confirms the need to create a “blockchain platform” for organization of multi-modal [1]. So, the modern consumer increasingly prefers a non-stop route, and more often plans a trip in terms that are as close as possible to the date of the trip. Many passengers are demanding to continue the trip (overcoming the “last mile”), for many
it is necessary to visit several places at the destination [3] (Fig. 1).

the consumer is more likely to choose a non-stop route

[Here are no direct messages, the desire to save money and reduce the price of transportation]

the consumer reserves the ticket purchase within the time period that is as close as possible to the departure date

(on average, only 60% of tickets are purchased in advance; 60 days in advance, mainly for resort destinations)

the demand for combined multimodal transport is shown by:

- passengers who plan to visit several places with stops at destinations and exact arrival/departure dates; people who live/go to points located far from railway stations and airports and prefer to use other types of transport to overcome the "last mile": railway car, water, transit passengers.

Fig. 1. The profile of the consumer of passenger transportation services.

Barriers that hinder the development of passenger multimodality: difficulties in creating a common technology platform with a single reservation system, difficulties with data access, and the use of various business models of interaction with the client (Fig. 2).

Fig. 2. The profile of the consumer of passenger transportation services (based on a survey of European carriers).

Source: the figure was created by the author based on the source: https://ec.europa.eu.

4 Results

In the course of research, the author analyzes the results of the activities of transport organizations that transport passengers by rail.

Revenue growth from long-distance passenger transportation from 2015 to 2019 was +31%. On the example of the North-West suburban passenger company – revenue growth from suburban transportation +28%. In some periods, passenger transport operations were unprofitable (for the Federal passenger company-2015-2016). the Return on sales for the Russian Railways holding is relatively stable. But for Russian Railways company, it tends to decrease by 2019.

Main conclusion:

- significant loss of market share in the passenger segment since 2010 (fig. 3);
- low profitability (2-3%), loss in some periods (fig. 4);
- the lag in the growth rate of value added in comparison with the overall macroeconomic growth in the country.

Fig. 3. Industry trends-dynamics of Russian passenger traffic in transport, including railway transport.

Investments in digital technologies of Russian railway companies. Investment in digital technologies has increased significantly in recent years. From 2005 to 2019, the volume of investment in real terms increased 4 times.

There is no data on “blockchain usage” in the statistical reports of Russian companies. But at the same time, there is an indicator in the reporting “the number and share of the total number of organizations that used cloud and distributed computing, virtualization and storage systems”. Based on this indicator, we can judge that approximately 11% of transport companies were working in this direction (this is higher than the average for the Russian economy) (Fig. 5).

Fig. 4. Profitability of sales (Russian railway companies), %.
The Russian Railways holding company is already engaged in the organization of multimodal passenger transportation [4]. The Innovative mobility company acts as an operator of an IT platform that is designed to distribute and sell e-tickets for all types of transport. Passengers have the opportunity to plan and arrange a door-to-door trip, taking into account all types of transport and additional services.

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The creation of digital platforms for multi-modal passenger transport is predetermined by the indicators reflected by the Russian Ministry of transport and the Russian Railways company in the strategic planning documents. In terms of transport, the number of passengers transported in mixed mode should increase by 30 times.

In the study, the author proposed the functionality of the passenger transportation blockchain. This will be a system that provides door-to-door passenger transportation via a digital platform, the formation and payment of a single electronic ticket, and the provision of additional services. Moreover, the organization of all these processes is carried out without the participation of intermediaries and operators.

The IT system itself is developed by an IT company. Program blocks: route network, full set of data (database) on transport infrastructure, integrator of carriers and other suppliers, system of booking, payment and registration of a single ticket (Fig. 6).

In addition to the blockchain itself, it should include modules: analysis and modeling, current monitoring of transport availability and infrastructure status, a query module, a data exchange module, and a data exchange module with other platforms (Fig. 7).

About the effects of the blockchain platform for carriers: revenue growth due to increased passenger traffic; an increase in the average receipt, an increase in Commission income from additional services, reduction of administrative, commercial expenses, unproductive expenses due to inefficient competition and duplication of routes, improvement of quality and speed, and others (Fig. 8).

Source: author's development.
Passengers will also get certain useful effects. These are the following: growth of transport mobility and citizens’ mobility; ease of planning and scheduling; individual offer; regular trips on the multimodal transport system.

When evaluating the effectiveness of investing in blockchain, the main principle was taken into account: long-term operational effects should significantly cover the development and implementation costs.

Table 2. Evaluating the effects and effectiveness of digital blockchain passenger transport.

| Effect sources                                      | Reporting data for 2019 (railway passenger complex) | The prognosis for implementation of the project (year) | Effect, billion rubles* |
|-----------------------------------------------------|-----------------------------------------------------|------------------------------------------------------|------------------------|
| Transport mobility of the population (railway transport) | 8.18 trips per resident | 10 trips per 1 resident | 1.85 |
| Number of passengers transported by Russian Railways infrastructure | 1201 mln. people | 1261 mln. people | 0.42 |
| Commission income | 9 bln. rubles | 14 bln. rubles | 0.4 |
| Wastage | 9.7 bln. rubles | 8.6 bln. rubles | 1.1 |
| Sales and administrative expenses | 30.2 bln. rubles | 28.9 bln. rubles | 1.3 |
| Labor costs | 90 bln. rubles | 89.2 bln. rubles | 0.8 |
| Network interaction | | | 0.6 |
| Information communications, unified access to the digital platform | | | 0.4 |
| TOTAL | | | 6.9 |

* The effect is to increase operating profit and reduce costs.

Source: the author's assessment.

In the research, we tried to evaluate the effects of blockchain implementation using an expert method. The sources of the effect and dynamics of indicators are formulated using data from industry publications, interviews with IT top managers of the Russian Railways company.

5 Conclusion

Our calculations allowed us to conclude the following. The blockchain will bring an additional 7 billion rubles in annual profit growth to the passenger complex of Russian Railways. According to our calculations, with a minimum life cycle of IT technology (5 years), the effect will be 34 billion rubles. The payback period is approximately 2.5-3 years.

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