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Senior medical students as assistants in medicine in COVID-19 crisis: a realist evaluation protocol

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ABSTRACT

Introduction The assistant in medicine is a new and paid role for final-year medical students that has been established in New South Wales, Australia, as part of the surge workforce management response to the COVID-19 pandemic. Eligibility requires the applicant to be a final-year medical student in an Australian Medical Council-accredited university and registered with the Australian Health Practitioner Regulation Agency. While there are roles with some similarities to the assistant in medicine role, such as assistantships (the UK) and physician assistants adopted internationally, this is completely new in Australia. Little is known about the functionality and success factors of this role within the health practitioner landscape, particularly within the context of the COVID-19 pandemic. Given the complexity of this role, a realist approach to evaluation has been undertaken as described in this protocol, which sets out a study design spanning from August 2020 to June 2021.

Methods and analysis The intention of conducting a realist review is to identify the circumstances and mechanisms that determine the outcomes of the assistant in medicine intervention. We will start by developing an initial programme theory to explore the potential function of the assistant in medicine role through realist syntheses of critically appraised summaries of existing literature using relevant databases and journals. Other data sources such as interviews and surveys with key stakeholders will contribute to the refinements of the programme theory. Using this method, we will develop a set of hypotheses on how and why the Australian assistants in medicine intervention might ‘work’ to achieve a variety of outcomes based on examples of related international interventions. These hypotheses will be tested against the qualitative and quantitative evidence gathered from all relevant stakeholders.

Ethics and dissemination Ethics approval for the larger study was obtained from the Western Sydney Local Health District, Sydney, New South Wales, Australia. The role has been created to support the introduction of assistants in medicine into the health system. We will publish our findings in reports to policymakers, peer-reviewed journals and international conferences.

INTRODUCTION

New South Wales (NSW) State Ministry of Health, the largest health system in Australia, reviewed its workforce capacity in anticipation of a COVID-19 surge. As a result, a new assistant in medicine role has been created to work within non-COVID-19 multidisciplinary teams to provide extra medical assistance should junior medical officers be redeployed. These roles have been filled by final-year medical students. These students volunteered via their medical school, which reviewed their progress and certified them as having appropriate knowledge and skills. The assistant in medicine role is officially paid, workplace employment, rather than a clinical placement. Despite students being able to express an interest in a particular placement, this role has been designed so that it aligns with local health district service needs rather than with the students’ potential career interests. The role is part-time and based on a temporary contract extending to a maximum of 6 months at 32 hours per week, with variation across different local health districts, which equates to approximately 3–4 shifts per week at the most. The assistants in medicine...
continued with their university medical course 1 day per week to fulfil their curriculum requirements. Furthermore, some assistants in medicine received synchronous and asynchronous educational sessions and engaged with enthrustable professional activities (a competency framework). This unique assistant in medicine initiative has provided an opportunity to evaluate whether the clearly defined expectations and intended outcomes desired by the various stakeholders (including universities, local health districts and the NSW State Ministry of Health) are met. The results from the study will be disseminated to these key stakeholders to inform future policy decision-making concerning the ongoing nature of the assistant in medicine role and inform curriculum designers within medical schools regarding final-year students’ preparedness for practice issues. We also anticipate a reciprocal transferability of knowledge with other related initiatives outlined below.

**Relationships to other initiatives**

There are a number of existing roles that relate to the assistant in medicine scheme. These include the roles of assistantships in medicine, introduced in the UK to ease the transition of final-year medical students into their junior doctor roles, and the physician assistant/physician associate role, first introduced in the USA. Although these roles differ from the assistant in medicine role, they do offer significant insights into the implications of introducing new roles to fill the vacancy of clinical personnel within the hospital system and considering new options for the transition into practice for final-year medical students. We outline these roles below.

**Medical students’ assistantships**

Assistantships in the UK are medical students who, via a longitudinal full-time placement, are integrated into a healthcare team for the last few months of their clinical training to gain phased-in hands-on experience carrying out the work of a newly qualified doctor under appropriate supervision. Thus, the timing of assistantships is the same as the assistants in medicine. Similar to assistants in medicine, assistantships differ in length from 3 to 6 months, and they can be undertaken in the hospital where students will eventually be appointed. However, unlike assistants in medicine, some assistantships are aligned with the exact role to which they are about to transition. The purpose of this assistantship role is to smooth the transition from being a student to being a professional, hopefully easing their passage into a professional role by gradually preparing them for the responsibilities they will face as a junior doctor. This purpose is only partly aligned with that of the assistants in medicine, as their key purpose was to provide assistance should junior medical officers be otherwise deployed (so they are there to fill a service gap due to the pandemic-related demands).

This assistantship role is not without its challenges. Some students report struggling to participate effectively due to a lack of clarity about the nature of their role. Consequently, students narrate becoming passive, preventing open participation, active learning and the development of professional identity as a junior doctor. This, it is suggested, can compound student stress and clinical risk, and hamper meaningful appraisal of their professional development. As a result, the development of a sense of belonging and feeling like a doctor (ie, their professional identity) may be delayed due to the lack of meaningful participation in professional activities.

Students who report being supported narrated their experiences in a markedly different manner to those who did not. Indeed, this support eased students’ transition into their professional role, feeling it to be ‘business as usual’ due to their existing understanding of requirements and work practices for an F1 (Post Graduate Year 1 (PGY1)). As Crossley and Vivekananda-Schmidt state, ‘the gap then between student and doctor is quite clear. It is participation in healthcare delivery with a real purpose’. Indeed, responsibility and participation in professional activities appear to be crucial for furnishing students with confidence, resilience and proactive behaviours in professional practice and reinforcing aspects of personal development also delivered in the university curriculum. Key aspects of the assistantship programme appear to be the quality of supervision provided to students in this role, and the extent to which they are accepted and mentored into multidisciplinary teams.

The unpaid assistantship differs from the assistant in medicine role in that it is a full-time student role with the main intention of gradually integrating students into practice as paid employees, while the assistant in medicine is a part-time role that was intended to act as a fully functioning team member. They are similar to each other in that both roles are held by final-year medical students at the end of their degree, and there is an element of transition smoothing with both.

**Physician assistant/associate**

The role of physician assistant or physician associate was introduced in the USA in 1965 and then developed internationally (eg, in countries such as Australia, Canada, England, the Netherlands, Scotland, South Africa and Taiwan). In Australia, this role was proposed to meet the demand for medical services following a drive for a healthier society through the introduction of Medicare; however, it wasn’t implemented. Physician assistant/associates are usually able to undertake routine technical tasks and so relieve the load of the physician. However, physician associates are less qualified than a physician and unable to work independently.

A number of impediments restricting the use of physician assistant/Associates have been identified including legal issues, training programmes, lack of medical school attendance and unclear role relationships. However, it has been found that the physician assistant/associate role can reduce pressure on struggling health systems and successfully fill a much-needed gap in healthcare. In
addition, where these roles are deployed, patient feedback is largely favourable, and there is reportedly an increase of team flexibility, continuity of care and smooth patient flow.8 14 Physician assistant/associates offer the capacity to fill roles currently filled by medical staff, thus saving on resources,16 and provide opportunities for doctors to spend time on more complex patients and to attend to patients in clinic and theatre settings.14 15 Physician assistant/associates are found to be valued for their generalism, health background, confidence in differential diagnoses and communication. Furthermore, the presence of physician assistant/associates can enhance postgraduate medical education through filling in for junior doctors and releasing them from duties.32 13 However, doctors are concerned about the reduction of medical education opportunities for junior doctors caused by this role as attention is diverted to the training of new physician assistant/associates, which is not generally supported in practice.

In fact, this role has caused great disquiet among junior doctors. For example, in the UK, junior doctors voted to ‘actively oppose’ the medical associate professionals (MAPs) to being treated equally to them in relation to medical staffing. MAPs include physician associates and advanced critical care practitioners.11 Issues associated with the role are based around regulation, registration, autonomy and a lack of understanding or knowledge about the role.9 15 17 19 20 Ignorance about the physician assistant/associate role can cause problems for physician assistant/associates with regard to identity formation and identity dissonance,8 and there are issues around managing the expectations of the role by both those training to be physician assistant/associates and healthcare staff.10 Lastly, lack of options for physician assistant/associates can impact career advancement, and there is a propensity for burnout.19

While both the physician assistant/associate and assistant in medicine roles are paid positions and both filling a service gap, there are differences between the roles. For example, the physician assistant/associate is full time and does not include integrated study time, and the role will not lead to the position of a physician or open a career pathway to further progression or result in autonomy of practice. Second, the former have graduated from their medical programme, whereas the assistant in medicine has not graduated with some assistants in medicine having more curriculum and assessment to undertake. Furthermore, physician assistant/associates are interdependent, semiautonomous clinicians practising in partnership with physicians, whereas assistants in medicine work under clinicians’ supervision. The tasks that each assistant in medicine student is allowed to do are expected to vary according to the hospital and team they are allocated to.

Research aims
The NSW Health-sponsored Assistant in Medicine Initiative provides a unique opportunity to assess the extent to which this new workforce model works to achieve different outcomes for the stakeholders involved in the initiative (across both educational and workplace settings). This study seeks to evaluate the Assistant in Medicine Initiative by unpacking the nuances using realist synthesis and realist evaluation.27–29 in an integrated, coordinated and collaborative approach. Given the diverse range of expected outcomes by different stakeholders (namely, clinical schools, local health districts, the Ministry of Health, the assistants in medicine and their team workers), the protocol could be applied to other sites where this role has been implemented.

RESEARCH QUESTIONS (RQS)
Our study has two overarching RQs:

RQ1: To what extent does the assistant in medicine intervention meet the expectations (outcomes) of stakeholders, in terms of what works, for whom, how and in what circumstances?

RQ2: What conclusions can we draw from our findings that will benefit the future development and implementation of an assistant in medicine-type programme as an ongoing venture for final-year medical students?

METHODS
Theory-driven approaches such as realist synthesis and realist evaluation will be used to address our RQs. Based on the Realist And Meta-narrative Evidence Syntheses: Evolving Standards (RAMESES) protocol,30 the evaluation is based on three phases, namely, phase 1, realist synthesis; phase 2, realist evaluation; and phase 3, analysis.

Underpinned by realist philosophy of science, the methods’ strength lies in providing a generative understanding of causality. Thus, for any specific outcome (O), there are underlying mechanisms (M) that cause that outcome in a given context (C). These underlying mechanisms are not obvious and are subject to the interaction of combining factors that may alter depending on the opportunities that are embedded in specific context(s). An exploration of these mechanisms can reveal the drivers behind (un)intended outcomes and explain the circumstances in which these mechanisms are activated. Below, we outline the phases of our study.

Phase 1: a realist synthesis
Realist synthesis comprises a broad-based review of all literature available (including electronic articles, books and grey literature) regarding similar initiatives and roles (as outlined above). This study follows the iterative steps suggested by Pawson et al.31 and implemented in previous reviews undertaken by the lead author.31 32 We plan to report our realist syntheses according to RAMESES publication standards.33 This synthesis work will facilitate our development of an initial programme theory in which we will hypothesise the intended outcomes of the programme and the proposed mechanisms that bring forth those outcomes, alongside the various contexts in
which we believe these to occur. Through testing (see phase 3), this ideally results in a ‘revised, more nuanced and more powerful programme theory’. 29 31 The steps through which we will undertake our work are as follows:

Step 1: clarify the scope, locate existing theories and develop programme theory
We will conduct a broad database scan to search for existing theories, based on our own hypotheses, to help us build our initial programme theory. We will search through electronic published sources. We will identify the variations of the assistant in medicine role such as the physician assistant/associate and the assistantships in medicine and examine how they are supposed to work and their intended outcomes (developing initial CM-Os). Variations will be considered if they have considerable overlap with the assistant in medicine role in either the rationale for their inception (ie, to fill a physician service gap/need) or they involve final-year medical students learning/working in the clinical setting as they transition into their first job. We will review initial CM-Os, examining what these programmes achieve and also for explanations as to why such programmes do not always achieve expected outcomes.

Our search of literature to date has identified a number of aspects that might impact on the implementation of the role. Some of these include role regulation, acceptance, integration, extension and support. For example, a significant factor in the quality of the experience of an assistant in medicine is the appropriate delegation of substantial or significant responsibility to them, thereby integrating them into the team. Where this has occurred under appropriate supervision, the assistants in medicine experienced a higher level of professional development and preparedness. This requires an understanding of this role within the hospital system and how it can be effectively used. By comparison, the role of physician assistant has been hampered by a lack of a clear job description and ability to act with authority, leading to calls for regulation and registration within a new association. 17 18 20 Confusion about these roles can severely impact on the formation of professional identity leading to identity dissonance. 28

Step 2: search for evidence
Table 1 clarifies our inclusion and exclusion criteria for the literature search. Using these criteria, we will work with a university-based librarian to develop an appropriate search strategy to locate articles pertinent to the roles of assistantships in medicine, physician assistants and physician associates (box 1 is an example of this). Note that we include the term ‘pandemic’ in our search strategy as the assistant in medicine role was implemented in response to the pandemic. The rationale is to see if any other similar roles have been developed or any equivalent use of senior medical students, during the pandemic, and how they are being used. As the search develops, we will continue to iteratively monitor and assess our search terms, introducing new terms as required. An additional search of grey literature will commence if deemed appropriate, in which we will review documentation that contains policy, procedures and curriculum reports alongside any other literature that may come within the scope of the study.

Step 3: study selection procedure and appraisal
We will search first for evidence-based peer-reviewed articles and non-peer reviewed forms of literature such as conference papers, reviews and editorials published between 2015 and 2020. A reference list will be created in EndNote of titles and abstracts of the literature identified. As we are undertaking a realist synthesis, we will apply an iterative model of literature review: refining and reviewing theoretical elements as they are formed and developed. Any findings that are significant but stretch the inclusion criteria will be included, and the boundaries of the preliminary inclusion criteria will be adapted accordingly.

Step 4: data extraction and organisation
Relevant literature will be extracted in an Excel spreadsheet using realist synthesis appraisal form that includes the following categories: author, title, year of publication, construct under study, design, methods and findings. The literature will be graded, as advised by the RAMESES standards, 30 according to robustness and relevance to the programme theory, and will be checked for integrity and reliability. In this way, we will be able to evaluate the quality

| Construct          | Criteria                                                                 |
|--------------------|--------------------------------------------------------------------------|
| Timespan           | 2015–2020: exclude dates outside this range. Exception: key articles such as similar interventions due to past pandemics that may be found outside this date range |
| Reference types    | Full research papers, editorials, commentaries, brief reports and other short pieces, book chapters and conference proceedings. Exclude unpublished works |
| Research design    | All kinds of research design                                             |
| Participant groups | Final-year medical students, physician associates/assistants and other types of physician assistants designed to fill a service gap. Exclude all medical and non-medical personnel outside the inclusion range |
| Study contexts     | Hospital sites and similar clinical learning environments (eg, ambulatory settings). Exclude all contexts outside the inclusion range |
| Languages          | Articles written in English. Exclude other languages                     |

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of the research literature and the richness of its conceptual contribution to the programme theory development.

Next, the literature will be examined by the research team for contexts, mechanisms and outcomes. Once identified, the data categorised according to context, mechanisms and outcomes will be recorded in a coding framework, and the coding will be managed using ATLAS.ti V.8.

Step 5: data synthesis
The data will be synthesised by organising the categorised C-MOs into themes and subthemes prioritised by outcomes, thereby identifying patterns. We will use the recommended conceptual tools to test and adjust the programme theory:

- **Juxtaposing**: when reviewing data presented by the study to understand the outcome models mentioned in another paper.
- **Reconciling**: understanding why differences exist between contradictory sets of findings, which have occurred in seemingly similar situations.
- **Adjudicating the data**: judging the quality of research based on strengths and weaknesses in methodology.
- **Consolidating sources of evidence**: by developing a multi-dimensional reasoning for the intervention to explain why there are different outcomes in particular contexts.

**Phase 2: realist evaluation**
The initial part of our realist evaluation will be undertaken in tandem with the above realist synthesis and will facilitate the development of the initial programme theory. We will develop our initial programme theory by drawing on the research team’s content expertise (being directly involved in implementing the programme across one key geographical area of NSW), considering the outcomes we anticipate occurring, and how we believe these might come about. As such, we will develop a practice-informed set of C-M-Os.

As more ‘lines of enquiry’ are identified, for example, through interviews with key stakeholders who have been involved in initiating and developing the Assistant in Medicine Programme, these will be followed up, and further literature searches will be conducted (dovetailing onto our realist synthesis). In this way, our realist syntheses and evaluation will be iterative by nature, allowing for an ongoing and complex interpretation of the programme theory and the development of middle-range theories (ie, specific hypotheses that can be tested empirically and have a transferable quality).

**Participants**
Stakeholders participating in the realist evaluation will comprise as below:

Programme developers (n=15) are the members of NSW Health who originally devised the initiative, university representatives who have been involved in recruiting and advising on the implementation of the initiative and local health district representatives who are involved in developing the initiative on the ground.

Assistants in medicine (n=20 for interviews and audio diaries; n=55 for questionnaires) comprise the final-year medical students employed by the specific local health district we are studying.

Assistant in medicine supervisors and team members (n=40 for interviews; n=200 for questionnaires) comprise anyone who is working in the respective multidisciplinary team in which assistants in medicine are embedded. This includes interns, junior doctors, directors of medical services, junior medical officers (who the assistants in medicine will replace should the number of COVID-19 cases increase dramatically), junior medical officer managers, directors of assistant in medicine and interprofessional team members (eg, nursing and allied health).

**Data collection**
We will use a longitudinal, mixed-method approach to conduct the research over a period of 11 months (seven of which will comprise the data collection phase). The

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**Box 1 Example of search strategy**

| Ovid Technologies Email Service |
|-------------------------------|
| Search for: 1 or 18 or 19     |
| Results: 1                    |
| Database: MEDLINE(R) including daily update (1996–current) search strategy: |
| 1. One assistantship*.mp. (56) |
| 2. Two physician assistants.mp. or physician assistants/ (4178) |
| 3. (Clinician* adj2 (associate or associates or aide or aides or assistant or assistants)).ti,ab. (74) |
| 4. (Doctor* adj2 (associate or associates or aide or aides or assistant or assistants)).ti,ab. (150) |
| 5. (Clinical adj1 (associate or associates or aide or aides or assistant or assistants)).ti,ab. (231) |
| 6. (Physician* adj1 (associate or associates or aide or aides or assistant or assistants or extender*)).ti,ab. (3107) |
| 7. (Medical* adj1 (associate or associates or aide or aides or assistant or assistants or teaching or teaching assistant)).ti,ab. (306) |
| 8. Two or three or four or five or six or seven (5504) |
| 9. Pandemics/ (28328) |
| 10. Coronavirus infections/ (28137) |
| 11. COVID-19*.mp. (24457) |
| 12. Severe acute respiratory syndrome/ or SARS virus/ or sars.mp. (16339) |
| 13. Nine or 10 or 11 or 12 (42096) |
| 14. Medical education.mp. or education, medical/ (48897) |
| 15. Education, medical, undergraduate/ (17007) |
| 16. Medical students.mp. or students, medical/ (35915) |
| 17. 14 or 15 or 16 (78809) |
| 18. 13 and 17 (310) |
| 19. Limit eight to yr='2015–current' (1898) |
| 20. One or 18 or 19 (2262) |
The C-Phase 3: analysis

The CMO configurations of intended outcomes will be examined against the actual outcomes of the Assistants in Medicine initiative. We will also be interested in understanding the experiences of the Assistants in Medicine supervisors and team members. The CMO configuration of intended outcomes will be developed, examined and evaluated against the CMO configuration of actual outcomes. We will use the CMO configurations and associated mechanisms and contexts to identify any unintended outcomes, and the CMO configurations and associated mechanisms and contexts to identify any unintended outcomes.

The comparative CMO configurations of intended outcomes will be undertaken with all participant groups. Longitudinal audio diaries will be conducted with Assistants in Medicine participants at the end of their training. These will be undertaken to understand the lived experiences close to the events themselves. These will take around 10 min per week and comprise short narrative reflections on participants’ ongoing experiences as an Assistant in Medicine employment. The C-Phase 3: analysis will also be introduced to the longitudinal audio diary part of the study. The project officer will email participants to inform them of the rationale is to measure the prevalence of experiences that are narrated in the interviews across the participant cohort. Box 1 summarises the rationale for data collection for each participant group.

**Participant group** | **Data type** | **Purpose** | **How data will be obtained**
--- | --- | --- | ---
Programme developers | Qualitative semi-structured interviews (group or individual) with demographics form | To examine the rationale behind the programme, how it is supposed to work, the aims and intended outcomes will be undertaken | Programme developer interviews will be held via Zoom at the start of the study (August 2020)
Assistants in medicine | Qualitative narrative group (or individual) interviews with demographics form | To examine the day-to-day lived experiences around the programme outcomes and how they are facilitated (including unintended outcomes), this includes teamwork, preparedness and identities | We will begin with group interviews (time 1) and an invitation to participate in the longitudinal audio diary study. At the end of the assistant in medicine term (December 2020), we will undertake exit interviews as an opportunity for further reflections. We will contact the assistants in medicine when they have transitioned into the workplace full time for a third interview (February–March 2021)
 | Longitudinal audio diaries (including midway and exit interview) | To examine constructs over time and the interrelatedness of those constructs (tolerance of uncertainty, stress, profile of mood states, burnout and identity) | Administered two times at the beginning and end of the assistants in medicine term (August 2020 and December 2020)
 | Longitudinal validated questionnaires | | |
Assistant in medicine supervisors and team members | Qualitative semistructured interviews (group or individual) with demographics form | To explore in depth their daily experiences of working with the assistants in medicine | (August 2020 to December 2020)
 | Surveys | To capture the extent to which participants agree with a set of statements around the Assistants in Medicine Programme (linking with the developing programme theory, in particular focusing on outcomes) | One-off survey including an open-ended section at the end for ‘additional’ information/narratives of experiences (December 2020)

**Table 2**: Overview of data types
between the two sets of data (intended vs actual) to establish what worked for who, how and in what contexts. We will employ the process of data abduction. Abduction searches for an explanation of surprising results that are not readily explained by the initial programme theory. In doing so, we will consider new hypotheses or general rules that might explain any given case. This is an iterative process whereby hypotheses/rules are considered and data interrogated, until the expected results are discovered. Through this abductive process, we will formulate theoretical explanations based on empirical observations, drawing heavily on existing social theory as we consider the range of mediators for our explanations.

Data analysis

**Qualitative data (interviews and audio diaries)**

The audio recordings and transcripts will be loaded into a qualitative software (ATLAS.ti V.8) where they will be coded for data analysis. The use of ATLAS.ti V.8 will enable us to explore patterns across the data such as the similarities and differences in understandings and experiences across participant groups.

We will use a team-based primary-level analysis to identify outcomes (O), mechanisms (M) and contexts (C) for the development of C-M-O configurations. These will be matched to the C-M-Os from the programme developers and realist synthesis (initial programme theory), refining them to ascertain the ‘actual’ programme theory.

In-depth narrative analysis of selected illustrative data sets will be conducted to shed further light onto our topic of inquiry, in particular focusing on the outcome of professional identities and preparedness, should we have sufficient resources.

**Quantitative data (demographics, questionnaires and surveys)**

We will analyse the numerical data (Likert Scales) using descriptive (eg, percentage, range and mean) and inferential (eg, t-tests and Analysis of Variance) approaches where possible. Descriptive analysis will enable us to determine the extent to which participants address the context, mechanisms and outcomes of the Assistant in Medicine Programme; inferential analyses will enable us to examine significant differences in opinions/experiences across participant groups.

Appropriate non-parametric tests suitable for small sample analyses will be used should we receive fewer responses than expected. Other demographic categories may be added to or removed from this analysis of C-M-O configurations to test the developing theory. Open-ended questions will be analysed with the same team-based primary-level analysis as used for the qualitative data.

**Patient and public involvement statement**

Due to the tight timeframe, this study will be undertaken without patient and public involvement.

**Ethics and dissemination**

Ethical approval to undertake this study was granted by the Western Sydney Local Health District Human Research Ethics Committee on 13 August 2020 (2020/ETH01745). The outcomes of this study will inform programme developers of the impact that the Assistants in Medicine initiative has on the workplace (ie, as identified in the outcomes of the C-M-O configurations). It will directly contribute to the development of the initial programme theory through an understanding of what actually happens. Our final report will be of interest to these programme developers: clinical schools, local health districts and policymakers in the NSW State Ministry of Health. It is envisaged that it will therefore affect future decision-making around the assistants in medicine role. We will publish our findings in peer-reviewed medical education journals and at international conferences.

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