Complications of Cosmetic Surgery Abroad – Cost Analysis and Patient Perception

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INTRODUCTION

The cosmetic surgery industry is expanding at such a rate that it has outgrown the regulations that aim to monitor its practice. The International Society of Aesthetic Plastic Surgery (ISAPS) statistics in 2017 revealed an overall 9% rise in cosmetic procedures over 12 months.1 There is an increasing trend for patients to seek cosmetic surgery abroad for a multitude of factors, including ease of access to surgery, lower costs, affordable airfares, positive marketing, and use of social media for foreign surgeons or even friends’ recommendations. However, the exact reasons behind the choice of certain countries over others remain unknown.2–4 The overarching reason for travel is failure to qualify for free cosmetic surgery under the National Health Service (NHS). The stringent criteria include body mass index (BMI, <25 kg/m²), not smoking and the ability to demonstrate functional impairment or significant psychological distress.5,6

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Background: Cosmetic surgery tourism is rapidly becoming more prevalent in the United Kingdom. We aim to identify the motivational factors underlying patients’ decisions to go abroad for their treatment and gather information about the ensuing complications.

Methods: A retrospective review (January 2013–August 2017) was conducted of patients seen at a single major trauma center for complications from cosmetic surgery performed overseas. Cost analysis was performed based on national tariffs. Complications were grouped based on Clavien-Dindo classification and the Clinical Commissioning Group cost. A telephone survey was conducted to evaluate reasons for travel, details of complications, and impression of healthcare at home and abroad.

Results: A total of 20 patients (one male, 19 females) with a mean age 36 years (23–59 years) were included. Lower cost was the most popular reason for travel, followed by lack of expertise and friend’s recommendation. Abdominoplasty (n = 9) had the highest number of complications followed by gluteal augmentation (n = 7). All major complications were due to gluteal augmentation (n = 4). The cost was for minor (n = 8, £3,448), intermediate (n = 8, £18,271), and major (n = 4, £42,083.59) complications.

Conclusions: We raise serious concerns about the lack of regulation in cosmetic tourism and the absence of patient follow-up abroad. A particular concern was all gluteal augmentation cases had major complications. An international consensus to regulate surgical practice abroad is crucial to protect patients’ interests and promote safe cosmetic surgery.

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METHODS

Study Population

A retrospective review was conducted in a tertiary hospital (The Royal London Hospital, Barts Health NHS Trust) for patients with complications following cosmetic surgery abroad. The project was approved by local institutions before data collection. The timeline for data spanned from January 2013 to August 2017. A minimum follow-up period of 6 months was mandatory.

Clinical Data Collection

The criteria for inclusion were being a patient with permanent residence in the United Kingdom, who had a cosmetic operation performed outside of the United Kingdom. The exclusion criteria was applied to the patients who were lost to follow-up due to relocation to a different country or county or whose care was transferred to another hospital.

Medical records based on cosmetic surgery codes were used to identify patients. Data were collected regarding basic demographics, medical comorbidities, smoking status, country and type of cosmetic surgery, complications, and timing of management [either early (<30 days) or delayed (>30 days)]. Data on number of admissions, length of inpatient hospital stay, outpatient (including dressing) clinics attended were also retrieved.

Cost Analysis

Patients were managed either as inpatients, outpatients, or a combination of both. Cost analysis was based on the NHS tariff and included inpatient hospital stay, investigations, and outpatient clinic appointments. The calculation used the following formula to work out an equitable reimbursement for similar treatments: Health Resource Groups × Market Forces Factor. The calculated cost is claimed from national health funding providers, Clinical Commissioning Groups (CCGs) across the United Kingdom. Complications were grouped into minor, intermediate, and major based on the cost and the CCG funding category. The Clavien-Dindo classification was used as a second system to group complications.10

Patient Telephone Survey

Patients were contacted via telephone to establish their views about their treatment abroad. The survey was conducted by one of the authors for consistency [SDC1; see figure, Supplemental Digital Content 1, which displays a breakdown of complications per year (2013–2017), http://links.lww.com/PRSGO/B114]. A total of 11 questions were asked including the reason for seeking treatment abroad, the cost of the procedure and how that compared to the UK quote, overall satisfaction with treatment for the ensuing complication, and whether, in hindsight, they would have had the surgery done in the United Kingdom.

RESULTS

A total of 20 patients (1 male and 19 females) were identified over a 4.5-year study period. Six cases were excluded due to loss of follow-up, transfer of care, or a lack of accurate cost data being available. One patient was excluded from the results analysis due to case complexity, follow-up in a different country, and significant cost implications. The excluded cases were abdominoplasties (n = 3), abdominoplasty and bilateral mastopexy (n = 1), abdominal liposuction (n = 1), liposuction, and fat transfer (n = 1). All excluded cases were managed in the outpatient setting for minor complications.

Mean age of included patients was 36 years (23–59 years). Mean BMI was 31 kg/m² (20–39). Seven patients were smokers before their overseas operations. One patient with a history of schizophrenia, intravenous drug use and hypertension had multiple simultaneous cosmetic operations (bilateral thigh lift, breast implants, and liposuction) and was later treated for severely infected wounds. Four patients had other comorbidities (Type II diabetes mellitus, anemia, hypertension, and gastric bypass) that may have affected wound healing.

Surgical Procedures

Abdominoplasty was the commonest operation causing complications (n = 9), either as a single operation (n = 2) or combined with other procedures (n = 7). The second commonest was buttock augmentation (n = 7) with either fat transfer (n = 4) or implants (n = 3). Third was breast augmentation (n = 3). The remaining operations causing complications were liposuction (n = 2), breast implant and mastopexy (n = 1), or breast implant exchange (n = 1; Table 1).

COMPLICATIONS AND MANAGEMENT SETTING

Infection, whether superficial or abscess-forming, was the commonest complication (n = 9) and microbiological findings from wound swabs were taken into account when prescribing antibiotics (Table 1). Complications were grouped based on degree of clinical severity into minor, intermediate, or major. Patients with intermediate and major complications (Clavien-Dindo Grade III and IV, respectively; n = 11) were admitted to hospital at the time of initial presentation. All of the major complications (n = 4) followed buttock augmentation operations performed abroad in 2017 and all required Intensive Treatment Unit (ITU) care. Intermediate complications required an inpatient stay and an emergency operation with 2 sole exceptions: a breast implant exchange (n = 1) and a wound dehiscence following abdominoplasty (n = 1), which were managed electively as an inpatient and as a day case, respectively. Patients with minor complications (Clavien-Dindo Grade II; n = 8) attended outpatient clinics and required pharmaceutical management (eg, antibiotics) only (Table 2). The period of hospitalization was highly variable (ie, 1–35 days; mean = 9 days), the longest being due to ITU admissions and multiple operations. Despite initial management abroad for severe complications in 2 out of 4 cases, patients still traveled back to the United Kingdom early for definitive treatment.
COST ANALYSIS

A detailed cost analysis taking into account complication severity and subsequent management was conducted. Minor and intermediate complications each formed 40% of the study population, whereas major cases provided the remaining 20%. Nevertheless, the total cost of minor cases (£3,448.60) was over 5 times that of intermediate cases (£18,271.35). Major complications (£42,083.59) cost more than double the intermediate group (Tables 3–5). The total cost of all complications was £63,803.54. This underestimates total cost as 6 cases were excluded from the study.

PATIENT SATISFACTION SURVEY

A total of 12 patients completed the telephone survey, which constituted a 60% response rate. The remaining patients were not contactable due to changes in telephone number.

Table 1. Type of Operations Performed Abroad

| Operation                  | N (%) | Microbiology                                                                 |
|----------------------------|-------|------------------------------------------------------------------------------|
| Single Operation           |       |                                                                              |
| Abdominoplasty             | 2 (10)| Mixed coliforms, *Enterococcus faecalis*, *Morganella morganii*, *Klebsiella pneumonia*—ESBL-producing bacteria |
| Breast implant exchange    | 1 (5) | N/A                                                                          |
| Buttocks implant           | 3 (15)| *Staphylococcus* species: Haemolyticus and Pasteuri, mixed coliforms, ESBL  |
| Liposuction (thigh and abdomen) | 2 (10)| Mixed anaerobes and skin flora                                              |
| Gluteal augmentation       | 2 (10)| *Fusobacteria* magna, coliforms, mixed anaerobes, and Actinomyces            |
| Breast implant             | 1 (5) | N/A                                                                          |
| Multiple operations        |       |                                                                              |
| Breast implants, bilateral thigh lift, and liposuction | 1 (5) | *Proteus* species, *E. faecalis*, *Pseudomonas* species, *Proteus mirabilis* |
| Brachioplasty + Mastopexy  | 1 (5) | *M. morganii*                                                                |
| Abdominoplasty             |       |                                                                              |
| Gluteal augmentation       | 2 (10)| *Acinetobacter baumannii*: highly resistant carbapenem-resistant organisms (oxa-51– and oxa-23–like carbapenemase genes present), *Pseudomonas aeruginosa*, *Citrobacter freundii*, *MRSA*—*Staphylococcus aureus*, *Bacteroides fragilis* |
| Brachioplasty              | 2 (10)| *Proteus* species, *E. faecalis*, *P. aeruginosa*                          |
| Mastopexy                  | 2 (10)| *P. aeruginosa*                                                             |
| Male breast reduction      | 1 (5) | *P. aeruginosa*                                                             |

*Extended Spectrum Beta-lactamase. ESBL, extended-spectrum β-lactamase; N/A = Not Applicable.

Table 2. Severity of Complications of Cosmetic Surgery Abroad and Initial Management

| No. | Operation                          | Complication                 | Classification | Timing   | Initial Management Setting |
|-----|-----------------------------------|------------------------------|----------------|----------|---------------------------|
| 1   | Abdominoplasty                    | Infected wound               | Intermediate   | Early    | Emergency, inpatient      |
|     | Abdominoplasty                    | Wound dehiscence              | Intermediate   | Delayed  | Elective, inpatient       |
| 2   | Breast implant exchange           | Industrial silicone (PIP Implant) | Minor          | Early    | Elective, outpatient      |
| 3   | Buttocks implant                  | Poor wound healing            | Minor          | Early    | Elective, outpatient      |
|     | Abdominoplasty                    | Infected wound                | Intermediate   | Early    | Emergency, inpatient      |
|     | Brachioplasty + Mastopexy         | Necroscopic-infected wounds   | Minor          |Early     | Elective, outpatient      |
| 4   | Liposuction                        | Wound dehiscence              | Minor          | Early    | Elective, outpatient      |
| 5   | Gluteal augmentation               | Abscess                       | Major          | Early    | Emergency, inpatient      |
|     | Abdominoplasty                    | Abscess, fat necrosis         | Major          | Early    | Inpatient                 |
| 6   | Breast implant                     | Wound dehiscence              | Minor          | Delayed  | Elective, outpatient      |

*PIP, Poly Implant Prostheses.*
numbers. We captured views across all complication categories (minor, intermediate, and major) on reasons for travel and on postoperative care both abroad and in the United Kingdom (Figs. 1 and 2).

Minor

One patient who had a minor complication (seroma and wound dehiscence) following abdominoplasty and brachioplasty was willing to accept this outcome and felt that they still could not justify paying the far higher UK cost for the procedures. Another patient who underwent the same operation and developed minor wound infection shared a similar view. The latter paid less as the operation was in a different country but had no complications cover from the overseas surgeon. This brings to light the ethical issues surrounding whether the operating surgeon offers management of postoperative complications and whether this means anything in practice. Most complications (of all severities) occurred when the patient was back in the United Kingdom and so returning to the operating surgeon became impractical or impossible11 (Table 6).

Intermediate

One of the patients who had a thigh lift developed a wound infection while abroad and was offered management of the complication there. However, the patient preferred to have treatment under the NHS and traveled back to the United Kingdom. The same patient also said that they would not accept the higher UK cost despite needing further surgery to manage her complication. In the same category, cellulitis and seroma postabdominoplasty and buttocks fat transfer was viewed to be a minor complication by patient. The operating surgeon abroad asked her to get an ultrasound scan but the eventual management of her infected wounds included hospital admission and intravenous antibiotics. These examples highlight the fact that the NHS often has to cover the complications of poor surgical follow-up abroad. On top of this, some patients express little regret in having their surgery abroad because they know that they are able to receive postoperative care in the United Kingdom if required. A 25-year-old woman presented with bilateral buttocks abscesses following fat transfer required incision and drainage with intravenous antibiotics during hospital admission (Fig. 3).

Table 3. Minor Complications Calculated Cost Analysis for Outpatients Management

| Operation                  | ED Cost (£) | Outpatient/ | Cost Per | Income from |
|----------------------------|-------------|Dressing Clinics| Clinic (£) | CCG (£)      |
| Abdominoplasty             | N/A         | 12           | 78.83    | 945.96      |
| Mastopexy                 | 232.86      | 8            | 52.15    | 417.20      |
| Brachioplasty             | 304.41      | 1            | 109.15   | 436.60      |
| Breast reduction           | N/A         | 5            | 93.39    | 466.95      |
| Brachioplasty + Mastopexy | 140.69      | 2            | 136.44   | 277.13      |
| Liposuction abdomen        | N/A         | 2            | 138.26   | 276.52      |
| Breast augmentation        | 238.92      | 2            | 87.93    | 414.78      |
| Buttock implants           | N/A         | 2            | 106.73   | 213.46      |
| Total                      | £916.88     | 54           | 802.88   | 3,448.60    |

ED, Emergency Department

Major

This group had several very interesting findings. The sole operation was gluteal augmentation (fat transfer = 3, implant = 1). The main reason for travel was lack of UK expertise followed by friend’s recommendation and cost. Half of this group (50%, n = 2) developed complications while abroad. One case had both implants removed and washed out abroad. She continued to have unresolved infection upon her return requiring a further washout in the United Kingdom. The second patient had abdominoplasty and buttock fat transfer, remained in ITU abroad for 12 days, and was admitted to ITU in the United Kingdom when she returned. She suffered pulmonary embolism and her buttock wound required washout due to an abscess. All patients with major complications were satisfied with the care provided by the NHS (Table 6).

One patient was excluded from the results analysis due to case complexity, follow-up in a different country, and significant cost implications: a 26-year-old woman who had abdominoplasty, bilateral thigh liposuction, and fat transfer for gluteal augmentation in Turkey. Day three postoperatively, the patient became septic and was admitted to ITU in Turkey. She returned to the United Kingdom on day 10 postoperatively and her sepsis treatment continued. The patient was diagnosed with necrotizing fasciitis and required multiple debridements of abdominal, buttock and thigh wounds. Intraoperative findings revealed frank pus inside gluteal muscles and fat necrosis. She remained in ITU for 18 days before being stepped down to the ward for a further 31 days in hospital. The patient went on to have abdominal, perineal, buttocks and thigh wound (total body surface area 20%) reconstruction with allograft temporarily then underwent split-thickness skin grafting for soft tissue reconstruction. The total cost for this case was £46,745. The patient was devastated by the final outcome and was physically deformed due to extensive soft tissue involvement.

DISCUSSION

There were a number of motivational factors behind traveling abroad to seek cosmetic surgery. Our results concurred with previous studies that cost is the main reason. Other factors included visiting a family member, a surgeon’s reputation, and what patients labeled “lack of UK expertise” for gluteal augmentation. Patients also may not qualify for these operations on the NHS in their countries of origin.
### Table 5. Major Complications Cost Analysis

| Criteria                        | Inpatient | Outpatient |
|---------------------------------|-----------|------------|
|                                 | Hospital Stay (days) | No. Admissions | Cost (£) | Emergency Attendance (£) | No. Clinics | Cost Per Clinic (£) | Total Clinics Cost (£) | No. Investigations | Cost (£) | Income from CCG (£) |
| Gluteal augmentation            | 1         | 5          | 9,589.63  | 0         | 1,064.83 | 2              | 106.73   | 213.46  | 0         | 0         | 10,867.92 |
|                                 | 2         | 35         | 13,557.26 | 0         | 893.84   | N/A          | N/A       | N/A     | 0         | 0         | 14,451.10 |
| + Abdominoplasty                | 3         | 2          | 8,287.08  | 0         | 232.86   | 2              | 106.75   | 213.46  | 0         | 0         | 2,765.75 |
| + Buttock implants              | 4         | 15         | 6,634.03  | 0         | 69.13    | 5              | 93.39    | 373.56  | 0         | 0         | 1,301.35 |
| **Total**                       | 36,492.01 | 2,260.66   | 324.76    | 1,702.78  | 52.15    | 42,083.59    |          |         | 52.15    | 42,083.59 |

*Cost for hospital stay per day is variable based on calculated year, ward setting, and management.

### Table 4. Intermediate Complications Cost Analysis

| Criteria                        | Inpatient | Outpatient |
|---------------------------------|-----------|------------|
|                                 | Hospital Stay | No. Admissions | Cost (£) | Emergency Attendance (£) | No. Clinics | Cost Per Clinic (£) | Total Clinics Cost (£) | No. Investigations | Cost (£) | Income from CCG (£) |
| Abdominoplasty                  | 1         | 6          | 2,846     | 3         | 786.42   | 0            | 126       | 650     | 0         | 0         | 3,631.24 |
|                                 | 2         | 1 (day case) | 772.55   | 0         | 0        | 155.24      | 129.16    | 645.81  | 1         | 118.85    | 1,565.28 |
| + Gluteal augmentation          | 3         | 2          | 2,219.43  | 0         | 0        | 232.86      | 106.75    | 213.46  | 0         | 0         | 2,765.75 |
| + Mastopexy                     | 4         | 1          | 772.55    | 1         | 155.24   | 0            | 93.39     | 373.56  | 0         | 0         | 1,301.35 |
| Breast implants, bilateral      | 12        | 3          | 3,531.71  | 0         | 0        | 140.69      | 121.88    | 487.52  | 0         | 0         | 4,129.92 |
| thigh lift, and liposuction     |           |            |           |           |          |              |           |         |           |           |           |
| Buttock implants                | 1         | 1          | 759.21    | 0         | 0        | 155.24      | 107.94    | 215.88  | 1         | 222.63    | 1,245.02 |
| Liposuction thighs              | 1         | 1          | 2,566.29  | 0         | 0        | 144.32      | 138.26    | 553.04  | 0         | 0         | 3,263.65 |
| Breast implant exchange         | 4         | 1          | 1,011.00  | 1         | 155.24   | 0            | 161.75    | 483.25  | 0         | 0         | 1,651.49 |
| **Total**                       | 14,478.74 | 1,096.9    | 828.35    | 985.11    | 3,604.52 | 1,642.83    | 18,271.35 |

*Cost for hospital stay per day is variable based on calculated year, ward setting, and management.

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due to high BMI, smoking, or certain comorbidities. A high BMI (>25 kg/m$^2$) has been deemed an independent risk factor for postoperative infection and thromboembolism in the literature,$^{12-14}$ which was reflected in our study. It was also discovered that a psychiatric patient was allowed to undergo multiple cosmetic operations abroad simultaneously, which highlighted the potential lack of safe preoperative screening and the overlooking of ethical considerations by overseas surgeons for surgical tourists.$^{11,15}$

It is difficult to comment on whether surgical technique or expertise played any role in the rate of complications. What is more clear is that the absence of a “cool off” recovery period after surgery led to the majority of postoperative complications occurring when the patient had already returned to the United Kingdom. Unfortunately, this illustrates the trend toward treating healthcare as a commodity to fulfill economic interests, which ultimately leads to poor and unsafe patient outcomes.$^{16}$

Patients’ tendency to travel to accessible destinations is influenced by personal, economic, and social reasons.$^8$ Most of our patients traveled from the United Kingdom on short flights to Europe (75%), South America (10%), Africa (10%), and Asia (5%).$^4$ The rise of cosmetic surgery globalization has directly influenced the reduction in the number of operations performed in the developed world. One of the concerns is the tendency of patients to underestimate the risks of operations, viewing “major” operations to be “safe elective” ones. The authors of this article suggest 3 ways to help prevent UK residents from traveling abroad for their operation. Firstly, a more internationally competitive price quote; secondly, the UK promotion of a particular subset of operations (eg, gluteal augmentation). Finally, the need for increasing patient awareness regarding the safety, risks, and recovery for cosmetic operations performed overseas.$^{17}$

CCG funding for cosmetic surgery varies throughout the United Kingdom. Many patients’ postmassive weight loss surgery do not meet the “functional reasons” requirement to qualify for body contouring surgery, causing an increase in the demand for cosmetic surgery abroad. On the other hand, offering such operations under the NHS may reduce the influx of complications from overseas. The cost of complications does not take into account the psychological, physical, and social impact of overall morbidity.$^{18}$

Overall, in both single (55%) and multiple (45%) operations, the vast majority of complications presented early (<30 days) postoperatively. We suspect that this trend is explained primarily by the nature of postoperative care offered. This includes early discharge, failure of patients to comply with advice, additional cost of care, and no “cool off” period. Complication rates postabdominoplasty are higher (4%–10%) with combined body contouring operations. This is further increased with a high BMI, which fits with our findings. Abdominoplasty complications formed 45% of cases across all subgroups of minor, intermediate, and major.$^9$ We believe that operations should be offered across the UK postmassive weight loss both for functional reasons and for debilitating appearance. Loss of productivity, lack of self-esteem, and social isolation are evident in this group of patients. The economic gain of performing operations labeled as “cosmetic” under the NHS could prove to be far more beneficial than withholding them.

The continued advancement in medical technology and treatment centers in low- and middle-income countries will lead to further growth of the overseas cosmetic surgery market.$^9$ The British Association of Plastic, Reconstructive, and Aesthetic Surgeons (BAPRAS) has raised concerns about the scale of marketing and advertising.
approaches (e.g., Billboards) abroad. The success of these marketing strategies is demonstrated in the yearly increase in the number of cosmetic operations performed overseas.

Guidance on cosmetic surgery practice is closely monitored in the United Kingdom. This is demonstrated by the Royal College of Surgeons (RCS) England, The General Medical Council, and BAPRAS guidelines to standardize practitioners’ qualifications and practice. These guidelines were issued in an attempt to standardize cosmetic surgery practice following the Poly Implant Prostheses breast implant complications and the 2013 Keogh report recommendations. The latter report recognized that the growing demand for cosmetic procedures is led by socioeconomic factors and has led to the trivializing of serious complication from such interventions. The guidance for cosmetic surgery abroad is comparatively basic and, in essence, often insufficient to make informed choices. Recently, the European Committee for Standardization (CEN) issued standards for cosmetic surgery within the member countries in an effort to improve the quality of services. Compliance with the guidance is voluntary. We would recommend a more global unified response.

Our series showed that major complications were predominantly related to gluteal augmentation alone or combined with other operations. This highlighted the concern regarding practicing new techniques with fat transfer and reconstruction. Implants for gluteal augmentation were

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1. What was the main reason for travelling abroad for operation?
   - O Cost
   - O Surgeon’s reputation
   - O friend recommendation
   - O Other ------

2. What operation did you have abroad? Quote in Pounds? Country?
   - O Abdominoplasty
   - O Breast Reduction
   - O Breast Implants
   - O Other -----
   ---------------British Pounds
   ---------------Country

3. How many days did you stay in private hospital abroad? (DAYS)
   - O One
   - O Two
   - O Three
   - O Other -------

4. Did you have any complications post-operatively?
   - O Yes
   - O No
   --Please State -----------------------------

5. Did you contact the operating surgeon abroad when developed complication?
   - O Yes
   - O No

6. Did you treatment cover any complications surgery in original quote?
   - O Yes
   - O No

7. Did you have the complication while abroad?
   - O Yes
   - O No

8. What was the original amount paid for operation abroad?
   ---------------British Pounds

9. Are you more satisfied with the treatment received at NHS for your complication than abroad?
   - O Yes
   - O No

10. In retrospect, would you accept the additional cost in the UK than going abroad?
    - O Yes
    - O No

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**Fig. 2.** Patient Satisfaction Questionnaire with cosmetic surgery abroad and NHS management.
originally described in 1969 with fat transfer arriving later, in 1989. The latter method has gained popularity in recent years. The ideal waist circumference to hip ratio is 0.7 regardless of ethnicity. It is unclear whether our cohort aimed for a trend beyond this ratio. The reported incidence in the literature of similar acute complications (implant removal, infection, and septic shock) is 0.4%–1.9%. The overall complication rate with gluteal fat transfer is lower than for implants in the literature (9.9% versus 21.6%). However, our series showed that 3 major complications were due to fat transfer compared to 1 implant case. It may suggest a poor technique abroad or a random pattern from a small sample size of patients that presented to our unit. The high infection rate can be explained by different surgical/medical care and bacterial pathogens abroad. Gluteal augmentation is a topic of great interest in cosmetic surgery as it is still evolving. Rohrich et al. set the principles of safe practice in terms of patient positioning, proper technique, anatomy, and trained surgeons. Complications with a high mortality risk like pulmonary embolism were evident in our series. This stems from either injury to the deep venous system or fat embolism. There remains serious concern surrounding the lack of patient awareness of significant risks and even mortality associated with these operations.

Table 6. Patient Survey for Travel Reasons, Complications Management, and Satisfaction

| Complication Criteria | Inpatient stay abroad (days) | Cost (£) | Reason for travel | Complication cover included? | Complications while abroad? | Treatment offered for complications abroad? | Satisfied with NHS care? | Would accept additional UK cost in retrospect? |
|-----------------------|----------------------------|---------|------------------|-----------------------------|----------------------------|---------------------------------|-----------------------------|-----------------------------------------------|
| Minor                 |                            |         |                  |                             |                            |                                 |                             |                                               |
| Abdominoplasty        |                            |         |                  |                             |                            |                                 |                             |                                               |
| 1                     | 2                          | 5,000   | Cost             | No                          | No                         | Yes                             | Yes                         | Yes                            |
| 2 + Brachioplasty     | 1                          | 5,500   | Cost             | Yes                         | No                         | Yes                             | No                          | No                            |
| 3 + Brachioplasty     | 1                          | 3,500   | Cost             | No                          | No                         | No                              | Yes                         | No                            |
| Intermediate          |                            |         |                  |                             |                            |                                 |                             |                                               |
| Abdominoplasty        |                            |         |                  |                             |                            |                                 |                             |                                               |
| 1                     | 3                          | 6,000   | Cost             | Yes                         | No                         | Yes                             | Yes                         | Yes                            |
| 2                     | 5                          | No Quote| Visit Family     | No                          | No                         | Yes                             | Yes                         | Yes                            |
| 3 + Gluteal augmentation | 2                   | 4,700   | Cost             | Yes                         | No                         | No                               | No                          | No                            |
| Thigh Lift            |                            |         |                  |                             |                            |                                 |                             |                                               |
| 1                     | 1                          | 2,000   | Cost             | Yes                         | Yes                        | Yes                             | Yes                         | No                            |
| 2 + Breast implants + Liposuction | 3 | No Quote| Cost             | No                          | No                         | No                               | No                          | Yes                            |
| Major                 |                            |         |                  |                             |                            |                                 |                             |                                               |
| Gluteal augmentation  |                            |         |                  |                             |                            |                                 |                             |                                               |
| 1                     | 2                          | 5,000   | Cost; surgeon’s reputation; lack of UK expertise | No                          | No                         | Yes                             | Yes                         | Yes                            |
| 2                     | 2                          | 2,500   | Cost; lack of UK expertise | No                          | No                         | Yes                             | Yes                         | Yes                            |
| 3 + Abdominoplasty    | 17                         | 6,500   | Cost; friend’s recommendation | No                          | Yes                        | Yes                             | Yes                         | Yes                            |
| 4 Buttock implants    | 2                          | 7,000   | Friend’s recommendation; lack of UK expertise | Yes                         | Yes                        | Yes                             | Yes                         | No                            |
| Total                 |                            |         |                  |                             |                            |                                 |                             |                                               |
|                       |                            |         |                  |                             |                            |                                 |                             |                                               |
|                       |                            |         |                  |                             |                            |                                 |                             |                                               |
|                       |                            |         |                  |                             |                            |                                 |                             |                                               |
|                       |                            |         |                  |                             |                            |                                 |                             |                                               |
|                       |                            |         |                  |                             |                            |                                 |                             |                                               |

Fig. 3. A. Preoperative bilateral buttocks abscesses following gluteal fat augmentation. B, Postoperative bilateral buttocks abscesses incision and drainage.
The success in negligence claims for cosmetic surgery (45%) compared to general operations (30%) in the United Kingdom has been reported by The Medical Defence Union.31

We suspect that the decline in offering particular cosmetic operations in the United Kingdom has contributed to this and to the resulting increase in insurance premiums. The reasons for such a trend were the ease of proving harm from “nonessential” cosmetic surgery, inadequate consent, and the inexperience of surgeons.31 None of the patients claimed for clinical negligence abroad regardless of the complication severity. Hence, the management of complications inevitably occurred at home and patients lost their rights to claim for negligence.32 This is one of the key factors behind the drive toward international consensus for cosmetic surgery practice. Patients are usually not aware of the rules and regulations for medical practice in the country where they choose to have their cosmetic surgery. Our results showed that 58% of patients surveyed were not covered for the cost of complications. Further surgical management was required for 25% of patients who had complications even after initial management abroad. This suggests that patients often assume that the surgery is “low risk” that is unlikely to require complication cover. There is an additional risk of traveling back so quickly after surgery, increasing the burden of complication management in the United Kingdom.33,34 We cannot begin to estimate the total number of complications following an unknown number of operations abroad in a rapidly growing worldwide industry. On a global scale, ISAPS and American Society for Aesthetic Plastic Surgery have issued guidance about the risks for patients seeking operations abroad. This entails operation details, quality of healthcare setting, qualifications tracking of surgeons, and patient suitability for procedures.1 Turkey is the commonest destination for our patients’ cohort. According to ISAPS, it ranked eighth country for top country performing cosmetic procedures worldwide (3.3%).1

It is clear that complication rates will rise with more patients traveling abroad. There is no clear national policy on how to deal with these cases other than offering emergency management for the complications. A striking finding was that 7 out of 12 patients surveyed would still travel abroad to have the same operation despite the complications. This is driven by the knowledge that any issues would be managed at home free of charge. The need for educating patients about the complications and recovery is critical to avert their intention to travel abroad. This suggests that patients often assume that the surgery is “low risk” that is unlikely to require complication cover. There is an additional risk of traveling back so quickly after surgery, increasing the burden of complication management in the United Kingdom.33,34 We cannot begin to estimate the total number of complications following an unknown number of operations abroad in a rapidly growing worldwide industry. On a global scale, ISAPS and American Society for Aesthetic Plastic Surgery have issued guidance about the risks for patients seeking operations abroad. This entails operation details, quality of healthcare setting, qualifications tracking of surgeons, and patient suitability for procedures.1 Turkey is the commonest destination for our patients’ cohort. According to ISAPS, it ranked eighth country for top country performing cosmetic procedures worldwide (3.3%).1

CONCLUSIONS

Cosmetic surgery abroad is rapidly expanding and under-regulated worldwide. There is a need for international regulations to monitor cosmetic surgery and a register for all accredited surgeons to improve patient care. Further patient education about the expected treatment journey and ensuring informed choices is vital to reduce complication rates. When making the decision to have these operations abroad, patients should understand that there is so much more to take into account than just differences in cost. The active involvement of national plastic surgery organizations (eg British Association of Aesthetic Surgery in the United Kingdom) is crucial to minimize the negative impact of this trend. We would recommend further research into the patient perception that UK surgeons lack expertise in certain aesthetic operations (eg, gluteal augmentation) and into ways of creating affordable and safe cosmetic surgery on an international level. We propose a national and an international audit to collect data on cosmetic surgery complications performed locally or abroad.

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