NeuS: Neutral Multi-News Summarization for Mitigating Framing Bias

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Abstract

Media news framing bias can increase political polarization and undermine civil society. The need for automatic mitigation methods is therefore growing. We propose a new task, a neutral summary generation from multiple news articles of the varying political leanings to facilitate balanced and unbiased news reading. In this paper, we first collect a new dataset, illustrate insights about framing bias through a case study, and propose a new effective metric and model (NEUS-TITLE) for the task. Based on our discovery that title provides a good signal for framing bias, we present NEUS-TITLE that learns to neutralize news content in hierarchical order from title to article. Our hierarchical multi-task learning is achieved by formatting our hierarchical data pair (title, article) sequentially with identifier-tokens (“TITLE=>”, “ARTICLE=>”) and fine-tuning the auto-regressive decoder with the standard negative log-likelihood objective. We then analyze and point out the remaining challenges and future directions. One of the most interesting observations is that neural NLG models can hallucinate not only factually inaccurate or unverifiable content but also politically biased content.

1 Introduction

Media framing bias occurs when journalists make skewed decisions regarding which events or information to cover (information bias) and how to cover them (lexical bias) (Entman, 2002; Groeling, 2013). Even if the reporting of the news is based on the same set of underlying issues or facts, the framing of that issue can convey a radically different impression of what actually happened (Gentzkow and Shapiro, 2006). Since the news media plays a crucial role in shaping public opinion toward various important issues (De Vreese, 2004; McCombs and Reynolds, 2009; Perse and Lambe, 2016), bias in media reporting can reinforce the problem of political polarization and undermining civil society rights.

Allsides.com (Sides, 2018) mitigates this problem by displaying articles from various media in a single interface along with an expert-written roundup of news articles. This roundup is a neutral summary for readers to grasp a bias-free understanding of an issue before reading individual articles. Although Allsides fights framing bias, scalability still remains a bottleneck due to the time-consuming human labor needed for composing the roundup. Multi-document summarization (MDS) models (Lebanoff et al., 2018; Liu and Lapata, 2019) could be one possible choice for automating the roundup generation as both multi-document summaries and roundups share a similar nature in extracting salient information out of multiple input articles. Yet the ability of MDS models to provide neutral description of a topic issue – a crucial aspect of the roundup – remains unexplored.

∗ This work was done when the author was studying at The Hong Kong University of Science and Technology.
In this work, we fill in this research gap by proposing a task of Neutral multi-news Summarization (NEUS), which aims to generate a framing-bias-free summary from news articles with varying degrees and orientation of political bias (Fig. 1). To begin with, we construct a new dataset by crawling Allsides.com, and investigate how framing bias manifests in the news so as to provide a more profound and more comprehensive analysis of the problem. The first important insight from our analysis is a close association between framing bias and the polarity of the text. Grounded on this basis, we propose a polarity-based framing-bias metric that is simple yet effective in terms of alignment with human perceptions. The second insight is that titles serve as a good indicator of framing bias. Thus, we propose NEUS models that leverage news titles as an additional signal to increase awareness of framing bias.

Our experimental results provide rich ideas for understanding the problem of mitigating framing bias. Primarily, we explore whether existing summarization models can already solve the problem and empirically demonstrate their shortcomings in addressing the stylistic aspect of framing bias. After that, we investigate and discover an interesting relationship between framing bias and hallucination, an important safety-related problem in generation tasks. We empirically show that the hallucinatory generation has the risk of being not only factually inaccurate and/or unverifiable but also politically biased and controversial. To the best of our knowledge, this aspect of hallucination has not been previously discussed. We thus hope to encourage more attention toward hallucinatory framing bias to prevent automatic generations from fueling political bias and polarization.

We conclude by discussing the remaining challenges to provide insights for future work. We hope our work with the proposed NEUS task serves as a good starting point to promote the automatic mitigation of media framing bias.

2 Related Works

Media Bias Media bias has been studied extensively in various fields such as social science, economics, and political science. Media bias is known to affect readers’ perceptions of news in three main ways: priming, agenda-setting, and framing\(^1\)\(\text{(Scheufele, 2000)}\). Framing is a broad term that refers to any factor or technique that affect how individuals perceive certain reality or information \(\text{(Goffman, 1974; Entman, 1993, 2007; Gentzkow and Shapiro, 2006)}\). In the context of news reports, framing is about how an issue is characterized by journalists and how readers take the information to form their impression \(\text{(Scheufele and Tewksbury, 2007)}\). Our work specifically focuses on framing “bias” that exists as a form of text in the news. More specifically, we focus on different writing factors such as word choices and the commission of extra information that sway an individual’s perception of certain events.

Media Bias Detection In natural language processing (NLP), computational approaches for detecting media bias often consider linguistic cues that induce bias in political text \(\text{(Recasens et al., 2013; Yano et al., 2010; Lee et al., 2019; Morstatter et al., 2018; Lee et al., 2019; Hamborg et al., 2019b; Lee et al., 2021b; Bang et al., 2021)}\). For instance, Gentzkow and Shapiro count the frequency of slanted words within articles. These methods mainly focus on the stylistic (“how to cover”) aspect of framing bias. However, relatively fewer efforts have been made toward the informational (“what to cover”) aspect of framing bias \(\text{(Park et al., 2011; Fan et al., 2019)}\). Majority of literature doing informational detection are focused on more general factual domain (non-political information) in the name of “fact-checking” \(\text{(Thorne et al., 2018; Lee et al., 2018, 2021a, 2020)}\). However, these methods cannot be directly applied to media bias detection because there does not exist reliable source of gold standard truth to fact-check biased text upon.

Media Bias Mitigation News aggregation, by displaying articles from different news outlets on a particular topic \(\text{(e.g., Google News,\(^2\) Yahoo News\(^3\))}, is the most common approach to mitigate media bias \(\text{(Hamborg et al., 2019a)}\). However, news aggregators require willingness and effort from the readers to be resistant to framing biases and identify the neutral fact from differently framed articles. Other approaches have been proposed to

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1 Priming happens when news reporting tells the reader what context of the event should they evaluate the event in; Agenda-setting is when news reporting tell readers what are the most important problems to think about

2 https://news.google.com/

3 https://news.yahoo.com/
provide additional information (Laban and Hearst, 2017), such as automatic classification of multiple viewpoints (Park et al., 2009), multinational perspectives (Hamborg et al., 2017), and detailed media profiles (Zhang et al., 2019b). However, these methods focus on providing a broader perspective to readers from an enlarged selection of articles, which still puts the burden of mitigating bias on the readers. Instead, we propose to automatically neutralize and summarize partisan articles to produce a neutral article summary.

Multi-document Summarization As a challenging subtask of automatic text summarization, multi-document summarization (MDS) aims to condense a set of documents to a short and informative summary (Lebanoff et al., 2018). Recently, researchers have applied deep neural models for the MDS task thanks to the introduction of large-scale datasets (Liu et al., 2018; Fabbri et al., 2019). With the advent of large pre-trained language models (Lewis et al., 2019; Raffel et al., 2019), researchers have also applied them to improve the MDS models, performance (Jin et al., 2020; Pasunuru et al., 2021). In addition, many works have studied particular subtopics of the MDS task, such as agreement-oriented MDS (Pang et al., 2021), topic-guided MDS (Cui and Hu, 2021) and MDS of medical studies (DeYoung et al., 2021). However, few works have explored generating framing-bias-free summaries from multiple news articles. To add to this direction, we propose the NEUS task and creates a new benchmark.

3 Task and Dataset

3.1 Task Formulation

The main objective of NEUS is to generate a neutral article summary $A_{\text{neu}}$ given multiple news articles $A_{0 \ldots N}$ with varying degrees and orientations of political bias. The neutral summary $A_{\text{neu}}$ should (i) retain salient information and (ii) minimize as much framing bias as possible from the input articles.

3.2 ALLSIDES Dataset

Allsides.com provides access to triplets of news, which comprise reports from left, right, and center American publishers on the same event, with an expert-written neutral summary of the articles and its neutral title. The dataset language is English and mainly focuses on U.S. political topics that often result in media bias. The top-3 most frequent topics are ‘Elections’, ‘White House’, and ‘Politics’.

We crawl the article triplets to serve as the source inputs $\{A_L, A_R, A_C\}$, and the neutral article summary to be the target output $A_{\text{neu}}$ for our task. Note that “center” does not necessarily mean completely bias-free (all, 2021) as illustrated in Table 1. Although “center” media outlets are relatively less tied to a particular political ideology, their reports may still contain framing bias because editorial judgement naturally leads to human-induced biases. In addition, we also crawl the title triplets $\{T_L, T_R, T_C\}$ and the neutral issue title $T_{\text{neu}}$ that are later used in our modeling.

To make the dataset richer, we also crawled other meta-information such as date, topic tags, and media name. In total, we crawled 3,564 triplets (10,692 articles). We use 2/3 of the triplets, which is 2,276, to be our training and validation set (80:20 ratio), and the remaining 1,188 triples as our test set. We will publicly release this dataset for future research use.

4 Analysis of Framing Bias

The literature on media framing bias from the NLP community and social science studies provide the definition and types of framing bias (Goffman, 1974; Entman, 1993; Gentzkow et al., 2015; Fan et al., 2019) — Informational framing bias is the biased selection of information (tangential or speculative information) to sway the minds of readers. Lexical framing bias is a sensational writing style or linguistic attributes that may mislead readers. However, the definition is not enough to understand exactly how framing bias manifests in real examples such as, in our case, the ALLSIDES dataset. We conduct a case-study to obtain concrete insights to guide our design choices for defining the metrics and methodology.

4.1 Case-Study Observations

First, we identify and share the examples of framing bias in accordance with the literature (Table 1).

Informational Bias This bias exists dominantly in the form of “extra information” on top of the salient key information about an issue that changes the overall impression of it. For example, in Table 1, when reporting about the hold put on mil-
Table 1: Illustration of differences in framing from Left/Right/Center media with examples from ALL-SIDES dataset. We use titles for the analysis of bias, since they are simpler to compare and are representative of the framing bias that exists in the article.

Table 3. The source input example, the right-leaning media’s title, and article are mildly mocking of the “desperate” democrats’ failed attempts to take down President Trump. In contrast, the left-leaning media’s title and an article show a completely different frame – implying that many investigations are happening and there is “possible obstruction of justice, public corruption, and other abuses of power.”

5 Metric

We use three metrics to evaluate summaries from different dimensions. For framing bias, we propose a polarity-based metric based on the careful design choices detailed in §5.1. For evaluating whether the summaries retain salient information, we adopt commonly used information recall metrics (§5.2). In addition, we use a hallucination metric to evaluate if the generations contain any unfaithful hallucinations.

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cinatory information because the existence of such hallucinatory generations can make the summary fake news (§5.3).

5.1 Framing Bias Metric

5.1.1 Design Consideration

Our framing bias metric is developed upon the insights we obtained from our case study in §4.

First of all, we propose to build our metric based on the fact that framing bias is closely associated with polarity. Both model-based and lexicon-based polarity detection approaches are options for our work, and we leverage the latter for the following reasons: 1) There is increasing demand for interpretability in the field of NLP (Belinkov et al., 2020; Sarker et al., 2019), and the lexicon-based approach is more interpretable (provides token-level human interpretable annotation) compared to black-box neural models. 2) In the context of framing bias, distinguishing the subtle nuance of words between synonyms is crucial (e.g., dead vs. murdered). The lexicon-resource provides such token-level fine-grained scores and annotations, making it useful for our purpose.

Metric calibration is the second design consideration, and is motivated by our insight into the relativity of framing bias. The absolute polarity of the token itself does not necessarily indicate framing bias (i.e., the word “riot” has negative sentiment but does not always indicate bias), so it is essential to measure the relative degree of polarity. Therefore, calibration of the metric in reference to the neutral target is important. Any tokens existing in the neutral target will be ignored in bias measurement for the generated neutral summary. For instance, if “riot” exists in the neutral target, it will not be counted in bias measurement through calibration.

5.1.2 Framing Bias Metric Details

For our metric, we leverage Valence-Arousal-Dominance (VAD) (Mohammad, 2018) dataset which has a large list of lexicons annotated for valence ($v$), arousal ($a$) and dominance ($d$) scores. Valence, arousal, and dominance represent the direction of polarity (positive, negative), the strength of the polarity (active, passive), and the level of control (powerful, weak), respectively.

Given the neutral summary generated from the model $\hat{A}_{neu}$, our metric is calculated using the VAD lexicons in the following way:

1. Filter out all the tokens that appear in neutral target $A_{neu}$ to obtain set of tokens unique to $\hat{A}_{neu}$. This ensures that we are measuring the relative polarity of $\hat{A}_{neu}$ in reference to the neutral target $A_{neu}$ – results in calibration effect.
2. Select tokens with either positive valence ($v > 0.65$) or negative valence ($v < 0.35$) to eliminate neutral words (i.e., stopwords and non-emotion-provoking words) – this step excludes tokens that are unlikely to be associated with framing bias from the metric calculation.
3. Sum the arousal scores for the identified positive and negative tokens from Step 2 – positive arousal score ($Arousal_+$) and negative arousal score ($Arousal_-$). We intentionally separate the positive and negative scores for finer-grained interpretation. We also have the combined arousal score ($Arousal_{sum} = Arousal_+ + Arousal_-$) for a coarse view.
4. Repeat for all $\{A_{neu}, \hat{A}_{neu}\}$ pairs in the test set, and calculate the average scores to use as the final metric. We report these scores in our experimental results section (§7).

In essence, our metric approximates the existence of framing bias by quantifying how intensely aroused and sensational the generated summary is in reference to the target neutral reference. We publicly release our metric code for easy use by other researchers.\footnote{https://github.com/HLTCHKUST/framing-bias-metric}

5.1.3 Human Evaluation

To ensure the quality of our metric, we evaluate the correlation between our framing bias metric and human judgement. We conduct A/B testing\footnote{Please refer the appendix for more detail of the A/B testing} where the annotators are given two generated articles about an issue, one with a higher $Arousal_{sum}$ score and the other with a lower score. Then, annotators are asked to select the more biased article summary. When asking which article is more “biased”, we adopt the question presented by Spinde et al. We also provide examples and the definition of framing bias for a better understanding of the task. We obtain three annotations each for 50 samples and select those with the majority of votes.

A critical challenge of this evaluation is in controlling the potential involvement of the annotators’
personal political bias. Although it is hard to eliminate such bias completely, we attempt to avoid it by collecting annotations from those indifferent to the issues in the test set. Specifically, given that our test set mainly covers US politics, we restrict the nationality of annotators to non-US nationals who view themselves bias-free towards any US political parties.

After obtaining the human annotations from A/B testing, we also obtain automatic annotation based on the proposed framing bias metric score, where the article with a higher $A_{\text{sum}}$ is chosen to be the more biased generation. The Spearman correlation coefficient between human-based and metric-based annotations is 0.63615 with a p-value < 0.001, and the agreement percentage 80%. These values indicate that the association between the two annotations is statistically significant, suggesting that our metric provides a good approximation of the existence of framing bias.

5.2 Salient Info
The generation needs to retain essential/important information while reducing the framing bias. Thus, we also report ROUGE (Lin, 2004) and BLEU (Papineni et al., 2002) between the generated neutral summary, $A_{\text{neu}}$, and human-written summary, $A_{\text{neu}}$. Note that ROUGE measures the recall (i.e., how often the n-grams in the human reference text appear in the machine-generated text) and BLEU measures the precision (i.e., how often the n-grams in the machine-generated text appear in the human reference text). The higher the BLEU and ROUGE-1-R score, the better the essential information converges. In our results, we only report Rouge-1, but Rouge-2 and Rouge-L can be found in the appendix.

5.3 Hallucination Metric
Recent studies have shown that neural sequence models can suffer from the hallucination of additional content not supported by the input (Reiter, 2018; Wiseman et al., 2017; Nie et al., 2019; Maynez et al., 2020; Pagnoni et al., 2021; Ji et al., 2022), consequently adding factual inaccuracy to the generation of NLG models. Although not directly related to the goal of NEUS, we evaluate the hallucination level of the generations in our work. We choose a hallucination metric called FeQA (Durmus et al., 2020) because it is one of the publicly available metrics known to have a high correlation with human faithfulness scores. This is a question-answering-based metric built on the assumption that the same answers will be derived from hallucination-free generation and the source document when asked the same questions.

6 Models and Experiments
6.1 Baseline Models
Since one common form of framing bias is the reporting of extra information (§4), summarization models, which extract commonly shared salient information, may already generate a neutral summaries to some extent. To test this, we conduct experiments using the following baselines.

- **LEXRANK** (Erkan and Radev, 2004): an extractive single-document summarization (SDS) model that extracts representative sentences that hold information common in both left- and right-leaning articles.
- **BARTCNN**: an abstractive SDS model that fine-tunes BART-large (Lewis et al., 2019), with 406M parameters, using the CNN/DailyMail (Hermann et al., 2015) dataset.
- **BARTMULTI**: a multi-document summarization (MDS) model that fine-tunes BART-large using Multi-News (Fabbri et al., 2019) dataset.
- **PEGASUSMULTI**: an MDS model that fine-tunes Pegasus-base (Zhang et al., 2019a), with 568M parameters, using the Multi-News dataset.

Since the summarization models are not trained with in-domain data, we provide another baseline model trained with in-domain data for a full picture.

- **NEUSFT**: a baseline that fine-tunes the BART-large model using ALLSIDES.

6.2 Our NEUS Models (NEUS-TITLE)
We design our models based on the second insight from the case study (§4) - the news title serves as an indicator of the framing bias in the corresponding article. We hypothesize that it would be helpful to divide-and-conquer by neutralizing the title first, then leveraging the “neutralized title” to guide the final neutral summary of the longer articles.

Multi-task learning (MTL) is a natural modeling choice because two sub-tasks are involved – title-level and article-level neutral summarization.

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9Experimental details are provided in the appendix for reproducibility.
### Table 2: Experimental results for ALLSIDES test set. We provide the level of framing bias inherent in “source input” from the ALLSIDES test set to serve as a reference point for the framing bias metric. For framing bias metric, the lower number is the better (↓). For other scores, the higher number is the better (↑).

| Models          | Avg. Framing Bias Metric | Salient Info | Hallucination |
|-----------------|--------------------------|--------------|--------------|
|                 | $A_{\text{Arousal}}$↓ | $A_{\text{Arousal}}$↓ | $A_{\text{Arousal sum}}$↓ | BLEU↑ | ROUGE1-R↑ | FeQA↑ |
| All Source input | 6.76 | 3.64 | 10.40 | 8.27 | 56.57% | - |
| LERANK          | 3.02 | 1.74 | 4.76 | 12.21 | 39.08% | 53.44% |
| bartCNN         | 2.09 | 1.23 | 3.32 | 10.49 | 35.63% | 58.03% |
| PEGASUSMULTI    | 5.12 | 2.39 | 7.51 | 6.12 | 44.42% | 22.24% |
| bartMULTI       | 5.94 | 2.66 | 8.61 | 4.24 | 35.76% | 21.06% |
| NeuSFT          | 1.86 | 1.00 | 2.85 | 11.67 | 35.11% | 58.50% |
| NeuS-TITLE      | **1.69** | 0.83 | **2.53** | 12.05 | 36.07% | 45.95% |

Meanwhile, we also have to ensure a hierarchical relationship between the two tasks in our MTL training because article-level neutral summarization leverages the generated neutral title as an additional resource. We use a simple technique to do hierarchical MTL by formatting our hierarchical data pair (title, article) in a single natural language text with identifier-tokens (“Title=>”, “Article=>”). This technique allows us to optimize for both title and article neutral summarization tasks easily by optimizing for the negative log-likelihood of the single target $Y$. The auto-regressive nature of the decoder also ensures the hierarchical relationship between the title and article.

We train BART’s autoregressive decoder to generate the target text $\hat{Y}$ formatted as follows:

\[
\text{TITLE} \Rightarrow T_{\text{neu}}, \text{ARTICLE} \Rightarrow A_{\text{neu}},
\]

where $T_{\text{neu}}$ and $A_{\text{neu}}$ denote the neutral title and neutral article summary.

The input $X$ to our BART encoder is formatted similarly to the target text $Y$:

\[
\text{TITLE} \Rightarrow T_L, \text{ARTICLE} \Rightarrow A_L,[\text{SEP}]
\]

\[
\text{TITLE} \Rightarrow T_C, \text{ARTICLE} \Rightarrow A_C,[\text{SEP}]
\]

\[
\text{TITLE} \Rightarrow T_R, \text{ARTICLE} \Rightarrow A_R,
\]

where $T_{L/C/R}$ and $A_{L/C/R}$ denote the title and article from left-wing, center, and right-wing media, and [SEP] denotes the special token that separates different inputs. Note that the order of left, right, and center are randomly shuffled for each sample to discourage the model from learning spurious patterns from the input.

### 7 Results and Analysis

In this section, we point out noteworthy observations from the quantitative results in Table 2 along with insights obtained through qualitative analysis. Table 3 shows generation examples that are most representative of the insights we share.\(^{10}\)

#### 7.1 Main Results

Firstly, summarization models can reduce the framing bias to a certain degree (drop in $A_{\text{Arousal sum}}$ score from 10.40 to 4.76 and 3.32 for LERANK and bartCNN). This is because informational framing bias is addressed when summarization models extract the most salient sentences, which contain common information from the inputs. However, summarization models, especially LERANK cannot handle the lexical framing bias, as shown in Table 3. Moreover, if we further observe the results of LERANK, it is one of the best performing models in terms of ROUGE1-R (39.08%), the standard metric for summarization performance, but not in terms of the framing bias metric. This suggests that having good summarization performance (ROUGE1-R) does not guarantee that the model is also neutral – i.e., the requirement for summaries to be neutral adds an extra dimension to the summarization task.

Secondly, one interesting pattern that deserves attention is that only the single-document summarization models (bartCNN and LERANK) reduced framing bias well, not the multi-document summarization models (PEGASUSMULTI and bartMULTI). This is rather surprising because our task setup is more similar to MDS than SDS. One of the major contributors to high bias in the MDS models is probably the hallucination because MDS models portray drastically poor hallucination performance than all the other models (both the MDS models PEGASUSMULTI and bartMULTI achieve

\(^{10}\)More examples are provided in the appendix.
Democrats on the House Judiciary Committee on Monday sent document requests to 81 agencies, entities and individuals close to President Donald Trump as part of a broad investigation into possible obstruction of justice, public corruption and other abuses of power. The list includes Trump’s sons, Eric Trump and Donald Trump Jr., as well as his son-in-law, Jared Kushner.

Democrats are desperate to take down President Donald Trump. The Russia probe has proven to be ineffective and, quite frankly, a waste of time and taxpayer money. They didn’t find what they wanted so now they’re launching another probe.

Democrats are desperate to take down President Donald Trump. The Russia probe has proven to be ineffective and, quite frankly, a waste of time and taxpayer money.

Table 3: Generation examples for analysis purposes. Red highlights the tokens identified by VAD lexicons. Refer to the appendix for more examples.

Table 4: Illustration of hallucinatory framing bias from MDS models and the corresponding “most relevant source snippet” from the source input. Refer to the appendix for more examples with full context.

22.24% and 21.06%, when most of the other models achieve over 50%). This suggests that the framing bias of MDS models may be related to the hallucination of politically biased content. We investigate into this in the next subsection (§7.2).

Thirdly, although summarization models help reduce the framing bias scores, we, unsurprisingly, observe a more considerable bias reduction when training with in-domain data. NEUSFT shows a further drop across all framing bias metrics without sacrificing the ability to keep salient information. However, we observe that NEUSFT often copies directly without any neutral re-writing – e.g., the NEUSFT example shown in Table 3 is a direct copy of the sentence from the input source.

Lastly, we can achieve slightly further improvement with NEUS-TITLE across all metrics except the FeQA score. This model demonstrates a stronger tendency to paraphrase rather than directly copy, and has comparatively more neutral framing of the issue. As shown in Table 3, when LEXRANK and NEUSFT are focused on the “ineffectiveness of Russia probe”, the TARGET and NEUS-TITLE focus on the start of the investigation with the request for documents. NEUS-TITLE also generate a title with a similar neutral frame to the TARGET, suggesting this title generation guided the correctly framed generation.

7.2 Further Analysis and Discussion

Q: Is hallucination contributing to the high framing bias in MDS models? Through qualitative analysis, we discovered the MDS generations were hallucinating politically controversial or sensational content that did not exist in the input sources. This is probably originating from the
memorization of either the training data or the LM-pretraining corpus. For instance, in Table 4, we can observe stylistic bias being injected – “the ‘dishonest’ and ‘fake news’ news outlet”. Also, the excessive elaboration of the president’s comment towards the news media, which does not appear the in source or target, can be considered informational bias – “they are trying to make it look like the president is trying to hide something, but it is not true!”

This analysis unveils the overlooked danger of hallucination, which is the risk of introducing political framing bias in summary generations. Note that this problem is not confined to MDS models only because other baseline models also have room for improvement in terms of the FeQA hallucination score.

Q: What are the remaining challenges and future directions? The experimental results of NeUS-TITLE suggest that there is room for improvement. We qualitatively checked some error cases and discovered that the title-generation is, unsurprisingly, not always accurate, and the error propagating from the title-generation step adversely affected the overall performance. Thus, one possible future direction would be to improve the neutral title generation, which would then improve the neutral summarization.

Another challenge is the subtle lexical bias involving nuanced word choices that manœuvre readers to understand the events from biased frames. For example, “put on hold” and “stalled” both mean the same outcome, but the latter has a more negative connotations. Improving the model’s awareness of such nuanced words or devising ways to incorporate style-transfer-based bias mitigation approaches (Liu et al., 2021) could be another helpful future direction.

We started the neutral summarization task assuming that framing bias originates from the source inputs. However, our results and analysis suggest that hallucination is another contributor to framing bias. Leveraging hallucination mitigation techniques would be a valuable future direction for the NeUS task. We believe it will help to reduce informational framing bias, although it may be less effective to lexical framing biases. Moreover, our work can also be used to facilitate hallucination research as well. We believe the proposed framing bias metric will help researchers evaluate hallucinatory phenomena from different angles other than “factuality”. The proposed framing bias metric could also be adapted to the hallucination problem without a “neutral” reference. The source input can substitute the “neutral” reference to measure if the generated summary is more politically biased than the source – a potential indication of political hallucination.

8 Conclusion
We introduce a new task of Neutral Multi-News Summarization (NeUS) to mitigate media framing bias by providing a neutral summary of articles, along with the dataset ALLSIDES and a set of metrics. Throughout the work, we share insights to understand the challenges and future directions in the task. We show the relationships among polarity, extra information, and framing bias, which guides us to the metric design, while the insight that the title serves as an indicator of framing bias leads us to the model design. Our qualitative analysis reveals that hallucinatory content generated by models may also contribute to framing bias. We hope our work stimulates researchers to actively tackle political framing bias in both human-written and machine-generated texts.

Ethical Considerations
The idea of unbiased journalism has always been challenged because journalists will make their own editorial judgements that can never be guaranteed to be completely bias-free. Therefore, we propose to generate a comprehensive summary of articles from different political leanings, instead of trying to generate a gold standard “neutral” article.

One of the considerations is the bias induced by the computational approach. Automatic approaches replace a known source bias with another bias caused by human-annotated data or the machine learning models. Understanding the risk of uncontrolled adoption of such automatic tools, careful guidance should be provided in how to adopt them. For instance, an automatically generated neutral summary should be provided with reference to the original source instead of standing alone.

We use news from English-language sources only and largely American news outlets throughout this paper. Partisanship from this data refers to domestic American politics. We note that this work does not cover media bias at the international level or in other languages. In future work, we

https://www.allsides.com/blog/does-unbiased-news-really-exist
will explore the application of our methodology to different cultures or languages. However, we hope the paradigm of NeUS, providing multiple sides to neutralize the view of an issue, can encourage future research in mitigating framing bias in other languages or cultures.

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Appendix

A Topics covered in ALLSIDESdataset

The ALLSIDESdataset language is English and mainly focuses on U.S. political topics that often result in media bias. The top-5 most frequent topics are ‘Elections’, ‘White House’, ‘Politics’, ‘Coronavirus’, ‘Immigration’.

The full list is as follow (in a descending order of frequency): ['Elections', 'White House', 'Politics', 'Coronavirus', 'Immigration'].

The list includes topics such as U.S. political events, government figures, and political issues. The dataset aims to provide a comprehensive view of media bias in the U.S. political context.
B  Additional Salient Information Score Results

We report additional Salient information F1 (Table 5) and Recall (Table 6) scores for ROUGE1, ROUGE2 and ROUGE-L.

|            | ROUGE1 F1 | ROUGE2 F1 | ROUGE-L F1 |
|------------|-----------|-----------|------------|
| LEXRANK    | 33.60%    | 13.60%    | 29.77%     |
| BARTCNN    | 33.76%    | 13.67%    | 30.57%     |
| PEGASUSMULTI | 30.03%   | 10.28%    | 26.70%     |
| BARTMULTI  | 23.01%    | 6.84%     | 20.55%     |
| NEUSFT     | 36.76%    | 16.27%    | 32.86%     |
| NEUS-TITLE | 35.49%    | 15.69%    | 32.05%     |

Table 5: Additional Salient Info Scores. F1 scores for ROUGE1, ROUGE2 and ROUGE-L for ALL-SIDES testset. For the scores, the higher number is the better.

C  Details for Human Evaluation (A/B testing)

We first presented the participants with the definition of framing bias from our paper, and also showed examples in Table 1 to ensure they understand what framing bias is. Then we asked the following question: “Which one of the articles do you believe to be more biased toward one side or the other side in the reporting of news?” This is modified to serve as a question for AB testing based on “To what extent do you believe that the article is biased toward one side or the other side in the reporting of news?” The original question is one of the 21 questions which are suitable and reliable for measuring the perception of media bias, designed by Spinde et al. (2021).

The participants (research graduate students) have different nationalities including Canada, China, Indonesia, Iran, Italy, Japan, Poland and South Korea (ordered in an alphabetical order). All of participants answered to be not having political leaning towards U.S. politics. All participants are fully explained on the usage of collected data in this particular work and agreed on it.

D  Experimental Setup Details

All our experimental codes are based on the HuggingFace (Wolf et al., 2020). We used the following hyperparameters during training and across models: 10 epoch size, $3e-5$ learning rate, and a batch size of 16. We did not do hyper-parameters tuning since our objective is to provide various baselines and analysis. Training run-time for all of our experiments are fast (< 6hr). We ran all experiments with one NVIDIA 2080Ti GPU with 16 GB of memory. The experiment was a single-run.

E  Generation Examples from Different Models

To help better understand performances of each models, we provide more examples of generation
from all baseline models and our proposed models along with the target neutral article summary. The examples can be found in Table 7, 8, 9.

F Illustration of hallucinatory framing bias

In Table 10, we provide more examples of hallucinatory framing bias that was discussed in analysis.
The House Ways and Means Committee has requested that the IRS turn over the last six years of tax returns from President Trump.

Representative Richard Neal invoked law that allows House Ways and Means Committee chair to obtain any person’s tax information. The request by House Democrats for six years of Donald Trump’s tax returns opens a serious new political, legal, constitutional and personal front in the party’s battle to use its new majority to check a defiant President.

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The battle over President Trump’s tax returns is officially on. Rep. Richard H. Neal, chairman of the House Ways and Means Committee, on Wednesday formally asked the IRS for six years of Trump’s personal and business tax returns, as well as the returns of some of his companies, reports the Washington Post. The panel has the power to subpoena someone’s tax information, and Neal has signaled that he plans to do just that. "The American people have a right to know who the president of the United States is, and we have a responsibility to do our part to ensure that the tax laws are administered in an efficient and thorough manner," he said in a statement, per the Hill. The White House has signaled that it will fight the request, with press secretary Sarah Huckabee Sanders calling it "an abuse of the tax-writing committee’s authority." The letter to the IRS was signed by Neal, a Massachusetts Democrat, and was obtained by the Wall Street Journal. The Journal notes that Neal has the authority under a law passed in 1969 that allows the House Ways and Means Committee to obtain tax information from anyone.

The head of the powerful house tax-writing committee has asked the government for six years of president trump’s tax returns, a move that is expected to lead to a long court battle with the white house, the washington post reports. in a letter to the irs on wednesday, rep. richard h. neal, chairman of the house ways and means committee, invoked a law that allows any person to obtain any person’s personal tax information, the wall street journal reports. according to the hill, the move is a “serious new political, legal, constitutional, and personal front in the party’s battle to use its new majority to check a defiant president.” it is a bid to solve one of the most tantalizing and enduring mysteries of the trump campaign and his presidency — what is it in the president’s unseen financial and business life that he doesn’t want americans to see!

House Ways and Means Committee Chair Richard Neal (D-MA) has formally requested President Trump’s tax returns from the IRS.

Table 7: Neutral Summary Generation Examples from baseline models and NEUS-TITLE.
The State Department has blocked Gordon Sondland, the U.S. Ambassador to the European Union, from testifying at a scheduled deposition on the Ukraine controversy. Sondland is a key figure as he had texted with Bill Taylor, a top U.S. diplomat in Ukraine, arguing over allegations of a quid pro quo. This move by the State Department has triggered a new clash with House Democrats as part of their impeachment inquiry, and President Trump has dismissed the deposition as a “a kangaroo court” as he defended the State Department decision.
Ukrainian police have opened an investigation into whether or not U.S. Ambassador Marie Yovanovitch came under surveillance before she was recalled from her post in Ukraine last May. Democrats have released documents that show Lev Parnas, an associate of Rudy Giuliani, communicating about Yovanovitch’s removal.

Ukraine’s government announced Thursday that police are investigating whether ousted U.S. ambassador Marie Yovanovitch was subject to illegal surveillance, in response to new documents released ahead of President Trump’s impeachment trial. Those documents, released by Democratic lawmakers, showed Lev Parnas – an associate of Trump lawyer Rudy Giuliani – communicating about the removal of Marie Yovanovitch as the ambassador to Ukraine.

Police in Ukraine have opened a criminal investigation into whether allies of President Trump had the U.S. ambassador to the country under surveillance. Newly released documents suggest that Ms. Yovanovitch was being watched in Kyiv. The Ministry of Internal Affairs of Ukraine says it’s asking the FBI to help its inquiry.

The Ukraine has opened a criminal investigation into allegations that President Trump’s allies had the US ambassador to the country under surveillance while she was stationed in the country, the New York Times reports. According to the Wall Street Journal, the allegations surfaced in newly released documents released by Democrats ahead of Trump’s impeachment trial. The documents show that Rudy Giuliani’s associate, Lev Parnas, communicated about the removal of Marie Yovanovitch as ambassador to Ukraine with Yovanovitch’s former boss at the State Department, Sergey Kislyak. Yovanovitch was removed from her post in May of last year. Ukraine’s Ministry of Internal Affairs says it’s asking the FBI to help with the investigation. “Ukraine cannot ignore such illegal activities on the territory of its own state,” the ministry says in a statement.

new documents released ahead of president trump’s impeachment trial suggest that the us ambassador to the country was under surveillance while she was stationed in the country, the new york times reports. according to the wall street journal, the allegations were made in a text message between a us politician and an associate of trump lawyer rudy giuliani. in the messages, the politician says he’d like to see former ambassador to ukraine and current ambassador to russia, former deputy foreign minister oleksandr turchynov, removed from his post. ” i would like to remove him from his position,” the politician wrote in the message, which was sent in april 2017. the messages were sent in response to newly released documents from the house intelligence committee. those documents show that former trump lawyer paul ryan had been trying to get rid of yovanovitch, who was ambassador at the time, for more than a year, the journal reports. the messages also show that ryan’s chief of staff, george w. bush, had been in touch with ryan about removing her from her post.

Ukraine’s national police are investigating allegations that U.S. Ambassador Marie Yovanovitch was subjected to illegal surveillance while she was stationed in Kyiv.

Ukraine Opens Investigation Into Claims U.S. Ambassador Yovanovitch Was Under Surveillance. ARTICLE=> Ukraine’s national police are investigating allegations that former U.S. ambassador Marie Yovanovitch was subjected to surveillance while she was stationed in Kyiv, following the release of documents by Democratic lawmakers.

Table 9: Continued from Previous Page: Neutral Summary Generation Examples from baseline models and NEUS-TITLE.
Newly released documents suggest that Ms. Yovanovitch was being watched in Kyiv while she was the U.S. ambassador there. The police in Ukraine have opened a criminal investigation into whether allies of President Trump had the United States ambassador to the country under surveillance while she was stationed in Kyiv, the Ukrainian government said on Thursday. [SEP] Ukraine’s government announced Thursday that police are investigating whether ousted U.S. ambassador Marie Yovanovitch was subject to illegal surveillance, in response to new documents released ahead of President Trump’s impeachment trial. Those documents, released by Democratic lawmakers, showed Lev Parnas – an associate of Trump lawyer Rudy Giuliani – communicating about the removal of Marie Yovanovitch as the ambassador to Ukraine. [SEP] Ukraine’s national police are investigating allegations that U.S. Ambassador Marie Yovanovitch was under surveillance in Kyiv last spring — an allegation made in WhatsApp messages between a U.S. politician and Lev Parnas. “Ukraine cannot ignore such illegal activities on the territory of its own state,” the Ministry of Internal Affairs of Ukraine said in a statement Thursday. The ministry says it’s asking the FBI to help its inquiry.

MDS Hallucination: new documents released ahead of president trump’s impeachment trial suggest that the us ambassador to the country was under surveillance while she was stationed in the country, the new york times reports. according to the wall street journal, the allegations were made in a text message between a us politician and an associate of trump lawyer rudy giuliani. in the messages, the politician says he’d like to see former ambassador to ukraine and current ambassador to russia, former deputy foreign minister oleksandr turchynov, removed from his post. “i would like to remove him from his position,” the politician wrote in the message, which was sent in april 2017. the messages were sent in response to newly released documents from the house intelligence committee. those documents show that former trump lawyer paul ryan had been trying to get rid of yovanovitch, who was ambassador at the time, for more than a year, the journal reports. the messages also show that ryan’s chief of staff, george w. bush, had been in touch with ryan about removing her from her post.

A tense phone conversation between a reporter for the Washington Examiner and White House senior counselor Kellyanne Conway was published by the newspaper on Thursday. In the conversation, Conway objected that a story written by the reporter, Caitlin Yilek, mentioned that her husband George Conway is a fierce critic of President Trump on Twitter. Yilek was writing a story on Conway possibly becoming President Trump’s next White House chief of staff if Trump decides to move on from the official now in the position, Mick Mulvaney. [SEP] Kellyanne Conway defended her phone call with a Washington Examiner reporter during an appearance on Fox News. Fox News host Sandra Smith described the phone call Friday between reporter Caitlin Yilek and the counselor to the president as a “heated clash” during which things got “very personal.” Conway claimed, “Everything I said in that phone call, I’ve said publicly before. Every single thing. I said it again.” Smith asked Conway if there was anything she regretted about how she handled her phone call, which she denied.

MDS Hallucination: a recording of a tense phone call between senior white house adviser and reporter catherine yilek was published by the washington examiner on friday, and it’s not going over well. in the recording, yalek says she was told by the white house that she would be fired if she didn’t back off from her reporting on president trump’s controversial son-in-law, and that she’d have to go to court if she did not. “i’m not going to do that,” she says in the recorded conversation, per the new york times. “you’re going to get fired if you don’t shut the f — up.” in the call, she also says she’ll use the office of management and budget to investigate the personal life of the reporter. “if i threaten someone, you’ll know it,” the caller can be heard saying in the audio recording, per politico. “don’t use those words. it’s not a threat. i never threatened anyone.” but on monday, white house counselor to the president katie holmes told fox news that she had never threatened the reporter.