RESEARCH ARTICLE

UNDERSTANDING BETWEEN MEDICAL AND DENTAL PROFESSIONALS.

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Abstract

Aim and objective: The aim of this survey is to find out the attitude of medical professionals to the field of dentistry. Thereby creating an awareness of the developing good rapport between medical professionals and dentist and also encouraging dental professionals to be equally aware of the importance of the medical field and also be equally competent and discipline in their approach. Background: Various dental professionals come across unhealthy professional egoism and criticism from medical professionals in their daily practice. Also, many medical professionals are unaware of the scope of dentistry and thereby encroach into their field of interest, thus, creating an unhealthy professional relationship. Reason: The reason this survey was conducted is to make aware of the importance of dentistry in medical sciences. It is essential to understand the knowledge and understanding of all dental profession within the medical sector to ensure a better care for patients as a whole. Materials and Methods: A survey was done to find out the attitude of medical professionals to the field of dentistry. A pretested questionnaire containing 10 questions on personal experiences of dentists dealing with medical professionals was prepared for the dental professionals to be filled up. 100 dental professionals, both male and female from Saveetha Dental College were assessed through the questionnaire. The questionnaires were directly distributed to the subjects and finished questionnaires were immediately collected on site. The subjects are between the age of 23 to 59 years old. Results: A total of 100 questionnaires were distributed and 100 (100%) were returned. Based on the survey, the level of understanding and attitude between medical and dental professionals were positive towards each other. Most of the subjects agree that their relationship with medical doctors are in good rapport and are stable. Conclusion: The findings from this survey showed that the subjects have established good rapport with their medical acquaintances despite the differences in their field of career.
Introduction:--
Dental practitioners and medical doctors have their patients’ wellbeing secured head to toe, yet they advance health in various ways. While dental specialists concentrate on oral health, specialists treat disease and harm in other physiological system. Their range of focus isn’t the main contrast: They take after separate educational paths, and dental practitioners have less specialty alternatives than doctors. What both offer, however, is a brilliant occupation viewpoint or above-average pay[1].

They likewise endorse medications, request diagnostic tests, diagnose afflictions, and record patient data[2]. Doctors of medicine regularly have a specialization, for example, general practice, gynaecology, dermatology, paediatric drug, orthopaedics, or numerous others. All surgeons are medicinal specialists.

Medical doctors’ employments change by forte and workplace. While emergency room doctors will work in quick pace, high-stretch situations, numerous family specialists can set their own schedules in a private medicinal practice. Peopling in sickness and harm can be extremely compensating, yet the employment can be distressing and convey an enthusiastic toll, also.

Another important branch of medicine is dentistry. It is included in the study, diagnosis, aversion, and treatment of diseases, disorders and states of the oral depression, regularly in the dentition additionally the oral mucosa, and of adjoining and related structures and tissues, especially in the maxillofacial (jaw and facial) area [3].It is thought that dental surgery was the first specialization from medicine[4].

Dental practitioners' areas of consideration incorporate their patients' teeth and gums as well as the muscles of the head, neck and jaw, the tongue, salivary organs, the nervous system of the head and neck and different ranges[5]. During a comprehensive exam, dental practitioners inspect the teeth and gums, however they likewise search for lumps, swellings, discolorations, ulcerations — any variation from the norm. Whenever fitting, they perform procedures, for example, biopsies, diagnostic tests for infectious or chronic disease, salivary gland function, and screening tests for oral tumour. Oral diseases are major public health problems due to their high incidence and prevalence across the globe with the disadvantaged affected more than other socio-economic groups [6].

Furthermore, dental practitioners can spot early cautioning signs in the mouth that may indicate illness somewhere else in the body. Dental specialists' preparation additionally empowers them to perceive circumstances that warrant referring patients for care by dental specialists or doctors.

Various dental professionals come across unhealthy professional egoism and criticism from medical professionals in their daily practice. Also, many medical professionals are unaware of the scope of dentistry and thereby encroach into their field of interest, thus, creating an unhealthy professional relationship.

This survey is important in order to understand the attitude of medical professionals to the field of dentistry and make aware of the importance of dentistry in medical science.

Materials and Methods:-
A pretested questionnaire containing 10 questions on personal experiences of dentists dealing with medical professionals was prepared for the dental professionals to be filled up. 100 dental professionals, both male and female from Saveetha Dental College were assessed through the questionnaire. The questionnaires were directly distributed to the subjects and finished questionnaires were immediately collected on site. The subjects are between the age of 23 to 59 years old.

The questionnaire includes age and sex of the subjects, to their profession, relationship with medical colleagues and their opinion and ideas on how to improve the understanding between medical and dental professionals.
UNDERSTANDING BETWEEN MEDICAL AND DENTAL PROFESSIONALS
SURVEY AMONG PROFESSIONALS IN SAVETHA UNIVERSITY

Dear participants (Sir/Ma'am/Ms),
This questionnaire is part of the Behavioural Science research project. Please answer by ticking one alternative for each question or by writing your or by writing your comments below the questions. Your participation is highly appreciated!

Age:  Gender:  

1. Are you a/an  
   a) academician  b) practitioner  c) consultant

2. Are you associated with any medical colleagues in your practice or profession?  
   Yes / No

3. Do you find any difficulty in communicating with a medical professional?  
   Yes / No

4. Do you think a medical professional is aware of the scope of a dental professional?  
   Yes / No / Maybe

5. Do you feel any change in attitude in your colleagues in the medical fraternity towards your profession?  
   Yes / No / Maybe

6. If so, what could be the possible reason?  
   Comment:

7. Do you consider a dental professional as equal to a medical professional for service to a patient?  
   Yes / No

8. Do you feel professionals in the field of medicine encroach into your field of expertise?  
   Yes / No

9. Do you feel the rapport between medical and dental can be improved right from the training periods itself?  
   Yes / No

10. What would you think could improve the understanding between medical and dental professionals?  
    Comment:

    

THANK YOU
Results:
A total of 100 dental professionals in Saveetha Dental College participated in this study. The response rate of participants was 100%. Among the participants, 43% were female and 57% were male, aged 23 to 59 years. The results were gathered through the questionnaires and they were as follows.

In question one, the participants were asked whether they are academicians, practitioners or consultants. 18% claimed to be academicians only, 7% are practitioners only and 11% are consultants only while 18% are both academicians and practitioners, 8% are academicians and consultants, 13% are practitioners and consultants, and the remaining and highest percentage are of altogether academician, practitioner and consultant, which is 26%.

Figure 1: shows the result of the second question, which is whether the participants are associated with any medical colleagues in their practice or profession. From the figure, it shows that 76% answered yes and 24% answered no. This shows that most dental professionals do have the experience of working closely with medical professionals while a minor number do not.

Figure 2: shows the participants’ respond to question 3, which is whether they have any difficulty in communicating with a medical professional. According to figure 2, only 6% of the participants have difficulty in conversing with medical doctors while a major percentage of 94 do not face this problem.
When asked whether they think medical professionals are aware of the scope of dentistry, exactly 44% agreed on medical professionals’ awareness on the scope of dental professionals. Contrary to that, 28% answered no while the remaining 28% answered maybe. This is shown in Figure 3.

![Figure 3: Response to Question 3- Thought on Medical Professionals' Awareness on the Scope of Dental Professional](image)

Respond to Question 5 as shown in Figure 4 portray 18% of the participants agreed there are changes in attitudes of their colleagues in the medical fraternity towards their profession. Most of the participants disagree with the statement, with the percentage of 49%. 33% are somewhat in between.

![Figure 4: Response to Question 5- Change in Attitude of Medical Colleagues Towards Dentistry](image)

Question 6 asked on their opinion as to what could be the possible reason for the change for those who answered (a) and (c) which are yes and maybe respectively. Most of them gave common opinions. Some of opinions given is the sense of superiority of medical doctors as their profession involves the overall health and major part of human body.
of an individual. Other thoughts are some medical doctors do not understand that dentists deal with overall head and neck region and not the oral cavity alone. Despite both medical and dental doctors share a common above-average pay, egoism continues to show-off among medical doctors toward dentists as they feel more superior and knowledgeable, as one of the answers suggest. On a different viewpoint, a majority (87%) of those who answered yes and maybe for the previous question, believe that there is a positive change in the attitude of their medical colleagues towards dentistry as some cases are in need of discussion and teamwork from both sides.

When asked whether dental professionals consider themselves as equal to a medical professional for service to a patient in Question 7, 21% circled no while the remaining (79%) responded yes, as shown in Figure 5.

![Figure 5: Response to Question 7 - Service of Dental Professional is Equal to Medical Professional](image)

**Figure 5:** shows the percentage of yes and no answer to Question 8. In Question 8, participants were asked if they feel professionals in the field of medicine encroach into their field of expertise. Results from the survey showed that 47% of the participants agreed on answering yes, while 57% disagree with the fact that medical doctors encroach into their field of expertise.

![Figure 6: Response to Question 8 - Medical Professionals Enroach in the Field of Dentistry](image)

**Figure 6:**- shows the percentage of yes and no answer to Question 8.

When asked if they feel the rapport between medical and dental doctors can be improved right from the training periods itself in Question 9, a majority of the participants, exactly 94% have given a yes to the question. The remaining 6% went with a no. Percentage of response to Question 9 is shown in Figure 7.

![Figure 7: Percentage of response to Question 9](image)
Question 10 requires the participants to give their opinions and ideas on improving understanding between medical and dental professionals. Their comments include:

- Discussing cases that require teamwork from both sides
- Make first year of study common for both
- Yearly conference and seminars with special cases to share ideas
- Include dental studies in medical colleges
- Explain the importance of dentistry
- Organizing joint case discussions
- Make aware the effect of oral health to overall systemic health

Discussion:

The results of this study show that most of the interviewed professionals are aware of their relationship with medical professionals and understand the importance of keeping a good rapport. There are many ways to keep the rapport between medical and dental professionals, one of the most effective is by collaboration.

Physicians and dentists rarely have the opportunity to discuss the oral and systemic links. Health care provider sees oral health problems as being separate from general health and should be treated by dentists alone. This goes to show that not all doctors understand the importance of oral hygiene to systemic health. Mouth is clearly part of the body and are connected to other tissue and organs. For instance, more severe periodontal diseases are associated with diabetes mellitus and impaired immunity [7, 8] and also teeth erosion can be caused by gastroesophageal reflux [9].

Doctors should also pay attention oral health conditions and work closely with dentists as necessary to ensure holistic health care. A study showed that one of the commonest disease of pre-schoolers in Hong Kong is dental carries that affect more than half of them by the age of 5 years [10]. This is when understanding and knowledge of both medical doctors and dentists become helpful. Paediatricians and doctors should have a good understanding of this important epidemic, give appropriate health advice, and make appropriate early referrals to dentists[11]. The importance of maintaining good oral hygiene and oral health in the prevention of pneumonia among nursing home residents[12], as well as in the management of patients with diabetes[7], cardiovascular diseases[13], and chronic kidney disease [14] have been amply reported.

Oral and systemic health are certainly related. In order to provide high-quality health service, an interdisciplinary and holistic approach should be adopted [15]. Despite the differences in the level of knowledge, work experience
and income, both medical and dental professionals share a passion and goal to provide health treatment as a whole and not just respective body parts.

**Conclusion:**
The findings from this survey showed that the subjects have established good rapport with their medical acquaintances despite the differences in their field of career. There is also a need to introduce dentistry as a compulsory unit in other health sciences, so as to improve knowledge of the profession and thus, improve the quality of the profession. This will improve equity and teamwork, hence improve management of patients.

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