Assessing the Walk-Score of Walking Paths in Kandy City Area for Better Walking Experience for the Tourists

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Abstract: Walking has been always considered as a sustainable method of transportation which is more suitable for short distance trips. It is observed that tourists would prefer to walk more than local residents in cities with many tourist attractions located in close proximity. The City of Kandy, in Sri Lanka, can be recognized as one good example for such cities. Even though the tourists are willing to walk longer distances, this study has assessed the walking experience of a pedestrian in the city limits of Kandy, based on a walk score. Several walkability characteristics are taken into account to generate the walk score for segments of roads in the city and Pedestrian Level of Service (PLOS) was also considered. The objective of this study was to recognize the best walking paths between the tourist attractions using these qualities. This study used an evaluation criterion previously developed by Dias in 2012 to obtain the walk-score, and tourism specific features such as availability of shops and ATM machines were considered. The study area was based on the tourist attractions in Kandy. Data were collected through field surveys in 2018 to identify walking facilities provided and to estimate PLOS in the selected street segments. Twenty-six road segments were selected for the study and the Walk-score ranged from 24% to 60% with an average of 45%, which cannot be considered as a satisfactory situation. The results showed lack of pedestrian amenities in many street segments could be discouraging tourists to choose the street segment for their route. When selecting a walking path to reach a tourist destination it is expected that tourists will tend to select the best walking path.

Keywords: Walkability, Walk score, Pedestrian amenities, Tourism, Kandy

1. Introduction

Walking has been always considered as a sustainable method of transportation which is more suitable for short distance trips. There are several, but not many yardsticks available to measure walkability. When the definition is taken, “walkability” is simply how walking is facilitated by infrastructure and urban planning. Further, the concept of “short distance trip” changes with the convenient maximum walking distance of a human being. As a result, a resident might not walk longer distances as compared to a foreign tourist.

However, it is observed that tourists would prefer to walk more than local residents. Tourism has a significant relationship with walking. Most tourists like to feel the close connection to the environment through walking. This is noticeable specially in cities with many tourist attractions located within proximity and also when the weather is perceived as comfortable. In order to develop walking as a popular travel mode among the tourists, a city should have a variety of walking facilities provided to encourage walking. Most importantly tourists should be able to do walking as an active travel mode without any interruption. Tourists may use walking as a travel mode to reduce traffic congestion they may have to face during their trips.

1.1 Background

Kandy city, the cultural capital of Sri Lanka, is one of the major tourist attraction areas inside the country. City has prominent tourist attractions like temple of tooth, Old Royal Palace compound (headquarters of Malwatta and Asgiriya within its precincts) Annual Esala Perahara, Udawatte preserve and many cultural heritage sites. It was declared a world heritage site by UNESCO in 1988[1].

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Within the Kandy city area, lesser foreign tourists could be observed due to lack of walking facilities and amenities. The sidewalks inside the city area are often overcrowded and it forces the pedestrians to use the road causing traffic congestion. It is important to analyse the adequacy of the walkways to facilitate higher pedestrian volumes without interruption. One basic requirement for pedestrians is sufficiently wide sidewalks. Within the Kandy city limits, walkways are obstructed due to many reasons and some are shown in Figures 1 to 3.

The outcome can be used to superimpose in a digital map of Kandy, so that a tourist can make an informed decision on which road links to use to reach a particular destination from their origin. This could also be used to plan out a walking route to cover all the tourist attractions within the city.

Factors that need to be considered in order to develop a walkscore are, walkway width, pedestrian amenities, recreational activities, etc. Walking is a good solution to prevent unnecessary traffic congestion, but there are better walking routes within the city which are not recognized by the tourists. Thus, tourists are not well informed.

2. Literature Review

Tourists who ever come to visit some place are mostly like to walk through the destination and in-between their journey. As tourism becomes more sustainable, there is interest in encouraging tourists to use an active travel mode when visiting destinations. A study done by Kumaraige and Bandara (2018) has proven that tourists are willing to walk to the destinations which are more attractive and it has also mentioned that most of the tourists believe that walking is the best way to experience the city [2]. Hall and Ram (2017) have identified that walkability affects urban as well as rural tourism in many ways [3]. Furthermore, tourists are also interested in walking through built-up environments which is potentially an asset for tourist attraction and services such as transport, accommodation, restaurants. It is also mentioned that tourists are not only interested in walking and they use walking as a travel mode to maximize sightseeing.

In contrast with the interest to walk, an individual’s willingness to walk varies greatly
depending on age, health, time availability, quality of surroundings, safety, climate, and many other factors. As the convenient maximum walking distance varies for different individuals, an average distance of 400m can be accepted [4].

2.1 Pedestrian Level of Service

Pedestrian Level of Service (PLOS) is defined by the Highway Capacity Manual (HCM) and the version considered in this study is 2000 [5]. Use of PLOS concept to evaluate walking conditions is not new and it was observed in past literature as well. Miranda and Carrasco (2011) in their study have discussed various practical methods to obtain pedestrian data for these studies [6]. They have found that pedestrians walking in the same direction chooses the side of the road that has wider sidewalks to do their walk. Shaban and Muley (2016) studied the impact of weather conditions on pedestrian volume and they have discussed the importance of considering all seasons for pedestrian studies [7]. Sony and Destri (2018) have studied various PLOS methods other than HCM and concluded that the evaluations vary but the recommendations related to effective walking width improvements are much more reliable through HCM [8].

2.2 Evaluating the Walkscore

Sidewalks are defined as the backbone of the pedestrian transportation network. Sidewalks narrow than 1.5 m are not encouraged to be proposed for the score cards and sidewalks more than 1m can score because of the presence of the sidewalks [9]. According to Dias (2012), the effective length of an obstruction is considered as five times its effective width and it further reduces the effective area of the sidewalk [9].

Connectivity factor which can describe as connectivity to the main roads, linkage to other important walking paths which have higher scenic views also very important when considering walking of tourists[10]. Buffers along sidewalks can be provided to increase pedestrian comfort by increasing the lateral separation between pedestrians and fast-moving cars [9]. These buffers can be landscaped and include street trees, green infrastructure, street infrastructure such as light toilet or utility poles, and transit stops. They also provide space for driveway pads while allowing the sidewalk to remain level. Presence of buffers is taken as a measuring element by Dias (2012) in the walkability evaluation criterion. Other than that, modal conflict is safeguarded by elevated sidewalks and that is also considered in the same criterion.

Walkways should be comfortable for all road users including differently abled people. Disability infrastructure listed by Dias (2012) is shown in Table 1.

Pedestrians seek frequent crossing points for their convenience. Most people will walk 150 feet (46 m) to get to locations rewarding their arrival. If pedestrian crossings are not available at frequent distances, pedestrians tend tojaywalk and increase the ability for road crashes [9].

| Disability Infrastructure                                      | YES | NO |
|---------------------------------------------------------------|-----|----|
| i Correctly placed tactile paving along the sidewalks          | YES | NO |
| ii Correctly placed tactile paving along the crossings         | YES | NO |
| iii Gradient/ slope of sidewalks are convenient (less than 1:20)| YES | NO |
| iv Cross slopes are convenient (less than 1:50)                | YES | NO |
| v Dropped curbs/ curb ramps are present at road junctions where there is a change in level | YES | NO |
| vi Water does not pool on pathways                            | YES | NO |
| vii No open drains/ tree routes across pathways               | YES | NO |
| viii Central ramps with flared sides                          | YES | NO |
| ix Ramp surface is wider than 900mm                           | YES | NO |
| x Ramps have non-slip surfacing                               | YES | NO |
| xi Color of ramps and flare sides are in contrast with surrounding | YES | NO |
| xii Curb ramps leave at least 900mm of the pathway and do not obstruct through flow | YES | NO |
| xiii No overhead obstructions below 2200 mm                    | YES | NO |
| xiv Audible warnings at pedestrian crossings                  | YES | NO |
In many studies it is found that pedestrian friendly community include safety, weather, distance, lifestyle, and best suited layout that is having flat terrain, mild climate, interconnected network allows to develop pedestrian friendly community[11][12]. In that research, it was also mentioned that importance of building recreational paths and walk paths should be designed knowing that residents are willing to walk 10-15 minutes at a time. Some have identified factors affecting the walkability as continuity, connectivity, absence of barriers, linkage to the transport modes, safety from traffic, physical condition of the path and contextual values such as aesthetic and historic values[13].

A study done for Dhaka city, identified walking parameters as walking path modal conflict (15%), availability of walking paths (25%), availability of crossings (10%), grade crossing safety (10%), motorist behavior (5%), amenities (10%), disability infrastructure (10%), obstructions (10%) and security from crime (5%) and all these parameters have given different weight to determine the walkability ratings (which are given within brackets) [14]. According to a study done to compare neighbourhood walkability to community facilities in Putrajaya emphasized that, facilities such as, grocery/supermarket, parks or recreational facilities (indoor and outdoor), elementary schools, other schools, community centres, banks, bus stops, post offices, and pharmacies and their availability within 400m, increase the tendency of walking [15].

3. Methodology

The study area is Kandy City and 26 street segments in the city as shown in Figure 4 are analysed. High pedestrian volumes can be observed in the morning peak hours where commuters, school children and many other pedestrians are included on a regular day. In the month of July, Esala Perahara (also known as Kandy procession) is starts and held for ten days. Data collection was done in the above-mentioned roads during both in season and off-season time periods.

3.1 Pedestrian Level of Service (PLOS)

PLOS was considered in this study only as a check to determine whether the minimum required pedestrian facilities are available on the selected road segments. Facilitating the foreign or local tourists in walking could become the second need to improve the walking infrastructure in the city. To evaluate the PLOS for each segment, Highway Capacity Manual (2000) [5] was used.

![Figure 4 - Street Segments on a Map](image)

In summary, the steps involved in estimating PLOS are as follows:

Step 1: Measure walkway width (m) - \( W_t \)
Step 2: Find the sum of obstructions (m) - \( W_o \)
Step 3: Calculate effective width (m) - \( W_e \)
Step 4: Measure peak 15-min flow (p/15-min) - \( V_{15} \)
Step 5: Calculate pedestrian flow rate (p/min/m) - \( V_p \)
Step 6: determine pedestrian level of service

Exhibit 18-6 of HCM (2000) lists the average flow LOS criteria for walkways and sideways.

However, it is important to note that HCM does not provide PLOS evaluation measures for pedestrian activity where pedestrian walk on roadway, bicycle lanes. For these locations PLOS as a concept is considered LOS F as well as for situations where pedestrian platooning occurs. Platoon-adjusted LOS criteria could be found in Exhibit 18-4 [5]. Flow rates less than 16 p/min/m is LOS A, 16-23 is LOS B, 23-33 is LOS C, 33-49 is LOS D, 49-75 is LOS E and when available pedestrian space is less than 0.75 m²/p and when the flow rate varies, the LOS is considered as F. The platoon adjusted flow rates range from 1.6 to 59 p/min/m. Field data were collected on walking weekdays from 7.00 am to 10.00 am to identify the morning peak hour and 3.00 pm to 6.00 pm to identify the evening peak hour.
3.2 Determining the Walkscore
Walkscore was evaluated using several aspects. Walkability measurement criterion proposed by Dias [9] was used for these aspects.

- Presence and continuity of sidewalks
- Effective width of sidewalks
- Modal conflict
  - Presence of buffer
Buffers along sidewalks can be provided to increase pedestrian comfort by increasing the lateral separation between pedestrians and fast-moving cars [9]. These buffers can be on-street parking spaces, landscaped and including street trees, green infrastructure, bicycle lanes, street infrastructure such as lighting or utility poles, or bollards etc.. They also provide space for driveway pads while allowing the sidewalk to remain level.

\[
\text{Score} = \left( \frac{\text{Total length of sidewalk that satisfy the minimum width of buffer}}{\text{Total length of the street segment}} \right) \times 100\% \quad \ldots (1)
\]

- Elevation difference between sidewalks and carriageway
Height difference of the sidewalks and the carriageway affects the protection of the pedestrian from motorized or non-motorized traffic flow. Most of the countries, instead of raising the whole sidewalk, only the curb length is raised up to some level to prevent conflict between pedestrians and motor traffic. If such curb is available, it should be taken in account as same as a raised sidewalk[9]. Elevation of the curb depend on the Annual Daily Traffic (ADT) of the conflicting road network and its land use [9].

\[
\text{Score} = \left( \frac{\text{Total length of sidewalk that satisfy the minimum height of sidewalk}}{\text{Total length of the street segment}} \right) \times 100\% \quad \ldots (2)
\]

Disability infrastructure
Walking should be comfortable for all road users including people with disabilities, parents using baby strollers, etc. Score for this is evaluated according to the disability infrastructure proposed by Dias [9] (See Table 1).

- Availability of crosswalks
- Distance to pedestrian (tourist) amenities
  - Banks
  - ATMs
  - Restaurants
  - Shopping malls
  - Public transportation

A Tourists may have their own preference to these amenities depending on their requirements. Hence, as an output level, when the concept proposed in this paper is available through a digital version - as a mobile application, the users can feed their preference to the application. Then, a factored score will be calculated from Equation 3.

\[
\text{Score for amenities} = \frac{\sum_{i=1}^{n} C_i F_i}{n} \quad \ldots (3)
\]

Where, \( C_i \) is the score related to the distance to each amenity and \( F_i \) is the weight factor for each amenity.

A similar method used by Cubukcu et al (2015) in their study [16]. By allowing the users to choose the weight factor according to their preference will improve the suggested paths in a customized manner.

The weight factors used for these sample calculations are shown in Table 4.

- Availability of aesthetic views or recreational areas
Only four road segments among these 26 segments scored to have aesthetic views or recreational areas. Those were: Segments B, D, E, and F. Hence this factor was removed from the final analysis to prevent bias.

3.3 Identifying the Street Segments
Street segments are codes by alphabetical letters such as Greek letters as shown in Figure 4. The list of names of the considered roads is shown in Table 2. Even though walkscore was determined for 26 road segments, PLOS was determined for three extra road segments.

| Table 2 - Street Names and Included Segments |
|---------------------------------------------|------------|-------------|
| Street name | Letter Coding | # of road segments |
| EL Senanayake Street | A,J,O,U,X | 5 |
| Sri DaladaVeediya | B,G | 2 |
| YatinuwraVeediya | C,H,M,S,V | 5 |
| Colombo Street | D,E | 2 |
| DS Senanayake Street | F,I,R,Z | 4 |
| Raja Veediya | J,K | 2 |
| Kumara Veediya | N | 1 |
| SWRD Bandaranayake Mawatha | P | 1 |
| KandeVeediya | W,Y | 2 |
| Cross Street | Q,T | 2 |
| Kappetipola Mawatha | α | 1 |
| Sri WickramaRajasinghe Mawatha | β | 1 |
| Sangaraja Mawatha | γ | 1 |
4. Results and Discussion

4.1 Pedestrian Level of Service Calculations

Examples of PLOS estimations are given below. Street segment A is considered as EL Senanayake Street. Several important amenities and restaurants are located on this street and this road segment is crowded because of the Kataragama Kovil located on the roadside. PLOS and walk score evaluation sheets for segment A are provided in Table 3, 4 and 5.

Table 3 - PLOS Calculations for Road Segment A

| Segment | Equation | Amenity | Weight Factor | Score for the distance | Final Score |
|---------|----------|---------|---------------|------------------------|-------------|
| A       | $\text{Score for amenities} = \frac{\sum_{i=1}^{n} C_i F_i}{n}$ | Banks | 0.75 | 89.60 | 56.68 |
|         |          | Restaurants | 1.00 | 100.00 | |
|         |          | Shopping malls | 0.75 | 100.00 | |
|         |          | Bus stops/ train stations | 0.50 | 52.37 | |
|         |          | ATMs | 0.25 | 60.00 | |

Table 4 - Distance to Pedestrian Amenities - Score for Road Segment A

| Segment | Factor | Equation | Amenity | Weight | Score for distance | Final Score |
|---------|--------|----------|---------|--------|--------------------|-------------|
| A       | Accessibility to amenities | $\text{Score} = \sum \text{Discontinuity lengths} / \text{Total length of the street}$ | Banks | 0.75 | 89.60 | 56.68 |
|         |        |          | Restaurants | 1.00 | 100.00 | |
|         |        |          | Shopping malls | 0.75 | 100.00 | |
|         |        |          | Bus stops/ train stations | 0.50 | 52.37 | |
|         |        |          | ATMs | 0.25 | 60.00 | |

Table 5 - Further Estimation of Scores - Road Segment A

| Road Segment | Main Factor | Equation | Considered Factor | Data | Score % |
|--------------|-------------|----------|-------------------|------|---------|
| A            | Presence and continuity of side walks | $\text{Score} = \left( 1 - \frac{\sum \text{Discontinuity lengths}}{\text{Total length of the street}} \right) \times 100\%$ | Total walkway length (m) | 137 | 100 |
|              |             |          | Legth of discontinuity (m) | 0 | 0 |
|              | Effective width | $\text{Score} = \frac{\text{Effective length of side walk that satisfy the minimum width}}{\text{Total length of the street segment}}$ | Total walkway width (m) | 1.4 | 0 |
|              |             |          | Effective length that satisfy the minimum width (m) | 0.5 | 0 |
|              | Present of buffer | $\text{Score} = \frac{\text{Total length of side walk that satisfy the minimum width of buffer}}{\text{Total length of the street segment}} \times 100\%$ | Total walkway length (m) | 137 | 0 |
|              |             |          | Sidewalk length that satisfy the minimum width of buffer (m) | 0 | 0 |
|              | Height different between side walks and carriageway | $\text{Score} = \frac{\text{Total length of side walk that satisfy the minimum height of sidewalk}}{\text{Total length of the street segment}} \times 100\%$ | Total walkway length (m) | 137 | 0 |
|              |             |          | Sidewalk length that satisfy the minimum height of sidewalk (m) | 0 | 0 |

4.2 Distances to the Nearest Pedestrian Amenities/Services

Figure 5 shows the Color-Coded Map according to the distances to the banks and ATMs. The key to the color code shown in Figure 5 is applicable to Figure 6, 7 and 8 as well. Figure 6 shows the Color-Coded Map according to the distances to the restaurants. Figure 7 shows the Color-Coded Map according to the distances to the shopping malls. Figure 8 shows the Color-Coded Map according to the distances to the bus stops or railway stations.
benches at lake side, higher number of hotels and restaurants are also available in this street segment.

### 4.4 Total Walkscore

When all the above parameters are considered, a total walkscore can be generated assuming equal weight to each parameter. If an opinion survey could be conducted to take the preference for each parameter from the foreign and local tourists, a weightage could be determined. However, that task was not carried out during the study period. Table 6 lists the names of the road segments, in a descending order from the highest walkability to the lowest. With that, it is observed that the highest walkscore obtained by a street segment in the Kandy city is 65%, which is not so satisfactory. Furthermore, when the PLOS is considered, the street segment with the highest walk score “G” has PLOS of F which is the worst condition. It shows that, even though some street segments are facilitated with sufficient amount of walkability measures, due to high pedestrian volumes, the Level of Service for pedestrians is lower. If PLOS A is considered as 100, and PLOS F as zero and respectively, PLOS can be included to estimate the average walkscore, in that manner, street segment “G” gets 57%. However, that decision can be made by each tourists by themselves depending on their priorities or preferences. It is also emphasized that the best route suggested through the highest walk score may or may not be the shortest path between the selected origin and the destination. Hence it has to be understood that it is always the decision of the tourist to decide what they value and select the route accordingly.

### 4.5 Walk Score for a Selected Walking Path

Here, it is shown how to take an informed decision on choosing the most favourable route from an origin to a destination. The estimated walk scores in Table 6 are uses. A route consists of one or more street segments and as a combination. If the distance factor is put aside, this concept can be discussed more elaboratively, when two alternative routes with similar trip length is considered. An example is from the Kandy Railway Station to the Temple of Tooth Relic (Maligawa). Figure 9 shows the shortest route Route 1 from the Kandy Railway Station to the Temple of Tooth Relic (Maligawa), but to discuss the walk score, two other alternatives are recognized to

#### Figure 6 - Color-Coded Map for Restaurants

#### Figure 7 - Color-Coded Map for Shopping Malls

#### Figure 8 - Color-Coded Map Bus Stops or Railway Stations

### 4.3 Aesthetics

The total or the average walk-score shown in Table 6 has not incorporated aesthetics factor. Satisfactory levels of aesthetics or the availability of recreational areas were scored by only four street segments, namely B, D, E, and F.

Considered recreational areas were parks, roadside benches, availability of trees for shade etc. Although street segment y does not have a higher walk score, it has higher number of recreational areas like parks, tennis courts and activities like boat rides. Amenities like trees, benches at lake side, higher number of hotels and restaurants are also available in this street segment.

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fulfil that trip: Route 2 (Figure 10) and Route 3 (Figure 11).

Table 6 - Total Walk-Scores (without amenities)

| Street Segment | Score for continuity % | Score for effective walkway width | Modal conflict | Height difference between sidewalk and carriageway | Availability of cross walks | Average Walk Score* | PLOS Buffer Height difference between sidewalk and carriageway | Average Walk Score | PLOS Buffer Height difference between sidewalk and carriageway | Average Walk Score | PLOS Buffer Height difference between sidewalk and carriageway |
|----------------|------------------------|-----------------------------------|----------------|---------------------------------|---------------------------|---------------------|-----------------------------------------------------------------|------------------|-----------------------------------------------------------------|------------------|-----------------------------------------------------------------|
| P              | 100                    | 80                                | 100            | 100                             | 0                         | 76.0                | E                                                               | 71.9             | E                                                               | 66.0             | E                                                               |
| G              | 100                    | 59.4                              | 0              | 100                             | 100                       | 71.9                | F                                                               | 66.0             | E                                                               | 65.9             | C                                                               |
| H              | 100                    | 80                                | 0              | 100                             | 50                        | 66.0                | E                                                               | 65.9             | C                                                               | 65.5             | E                                                               |
| Q              | 100                    | 79.5                              | 0              | 100                             | 50                        | 65.9                | C                                                               | 65.5             | E                                                               | 65.5             | E                                                               |
| U              | 100                    | 66.7                              | 0              | 61                              | 100                       | 65.5                | E                                                               | 65.5             | E                                                               | 65.5             | E                                                               |
| X              | 100                    | 73.9                              | 0              | 100                             | 50                        | 64.8                | D                                                               | 64.8             | D                                                               | 64.8             | D                                                               |
| Y              | 100                    | 73.9                              | 0              | 100                             | 50                        | 64.8                | D                                                               | 64.8             | D                                                               | 64.8             | D                                                               |
| F              | 100                    | 86.4                              | 0              | 0                               | 100                       | 57.3                | D                                                               | 57.3             | D                                                               | 57.3             | D                                                               |
| Z              | 100                    | 84                                | 0              | 0                               | 100                       | 56.8                | C                                                               | 56.8             | C                                                               | 56.8             | C                                                               |
| B              | 100                    | 82.1                              | 0              | 0                               | 100                       | 56.4                | F                                                               | 56.4             | F                                                               | 56.4             | F                                                               |
| K              | 100                    | 80.9                              | 0              | 90                              | 0                         | 54.2                | C                                                               | 54.2             | C                                                               | 54.2             | C                                                               |
| R              | 100                    | 64.8                              | 0              | 0                               | 100                       | 53.0                | C                                                               | 53.0             | C                                                               | 53.0             | C                                                               |
| W              | 100                    | 63.7                              | 0              | 100                             | 0                         | 52.7                | E                                                               | 52.7             | E                                                               | 52.7             | E                                                               |
| T              | 100                    | 0                                 | 0              | 100                             | 50                        | 50.0                | D                                                               | 50.0             | D                                                               | 50.0             | D                                                               |
| C              | 69                     | 75                                | 0              | 100                             | 0                         | 48.8                | E                                                               | 48.8             | E                                                               | 48.8             | E                                                               |
| L              | 100                    | 42.9                              | 0              | 0                               | 100                       | 48.6                | E                                                               | 48.6             | E                                                               | 48.6             | E                                                               |
| O              | 100                    | 62.5                              | 0              | 0                               | 50                        | 42.5                | E                                                               | 42.5             | E                                                               | 42.5             | E                                                               |
| E              | 100                    | 0                                 | 0              | 100                             | 0                         | 40.0                | D                                                               | 40.0             | D                                                               | 40.0             | D                                                               |
| M              | 100                    | 94.4                              | 0              | 0                               | 0                         | 38.9                | E                                                               | 38.9             | E                                                               | 38.9             | E                                                               |
| I              | 100                    | 0                                 | 0              | 79                              | 0                         | 35.8                | C                                                               | 35.8             | C                                                               | 35.8             | C                                                               |
| A              | 100                    | 0                                 | 0              | 0                               | 50                        | 30.0                | D                                                               | 30.0             | D                                                               | 30.0             | D                                                               |
| V              | 0                      | 80                                | 0              | 0                               | 50                        | 26.0                | E                                                               | 26.0             | E                                                               | 26.0             | E                                                               |
| N              | 64                     | 0                                 | 0              | 13                              | 50                        | 25.4                | C                                                               | 25.4             | C                                                               | 25.4             | C                                                               |
| J              | 100                    | 0                                 | 0              | 0                               | 0                         | 20.0                | F                                                               | 20.0             | F                                                               | 20.0             | F                                                               |
| D              | 100                    | 0                                 | 0              | 0                               | 0                         | 20.0                | D                                                               | 20.0             | D                                                               | 20.0             | D                                                               |
| S              | 0                      | 80                                | 0              | 0                               | 0                         | 16.0                | E                                                               | 16.0             | E                                                               | 16.0             | E                                                               |

*This average score is calculated without the score for the distance to amenities.

Note: Scores for disability infrastructure were zero for all road segments. Hence, it was removed from the table.
Figure 9 - Shortest Route from the Railway Station to Maligawa (Route 1)

Figure 10 - Route 2 (P-B-A-E-F)

Figure 11 - Route 3 (P-C-D-E-F)

As indicated in Table 7, the shortest path has the highest walk score and a tourist may choose that path. If they were to select between Route 2 and 3, both the Routes 2 and 3 have trip lengths of 971 m, but the walk score for Route 2 is slightly higher than Route 3. Hence, it is clear that a pedestrian (tourist) can make an informed decision using these results.

Table 7 - Walk Score Comparison for Route 1 and 2

| Route No. | Street segments included in order | TripLength (m) | Walk Score % |
|-----------|----------------------------------|----------------|--------------|
| 1         | P-B-G                            | 738            | 54.88        |
| 2         | P-B-A-E-F                        | 971            | 49.60        |
| 3         | P-C-D-E-F                        | 971            | 48.86        |

5. Conclusions

Twenty-six (26) street segments were selected to evaluate walk score from the Kandy city area. HCM 2000 was used to evaluate Pedestrian Level of Service for the selected street segments. By conducting pedestrian surveys during both morning and evening peak hours, it was identified that the higher pedestrian volume occurs on the road during the morning peak hours. Collected data was taken used to calculate PLOS and to check the adequacy of the walkway segments under two parameters, continuity, and effective walkway width.

Evaluation of walk score of the street segments was done according to a developed method by Dias in 2012 [9] and suitable approaches were also studied from other literature. Walkscore for each street segment basically indicates a qualitative measure of the street segment and it was given a quantitative nature considering several parameters. In this study, all parameters were given equal weight. However, due to limited availability, aesthetics and recreational areas were not incorporated into the total average walk score. Finally, total walk score is evaluated from taking the average walk score from each category and given a single walk score for each street segment. Walk scores are given considering factors that are important to both local and foreign tourists in the city. Road segment J on EL Senanayake Street has lowest PLOS value, which calls for widened sidewalks.

When selecting the best walking route from an origin to a destination, a local tourist may not want to select a longer route instead of the shortest path, unless they want to access an ATM or a restaurant etc. For any of these preferences, this study gives sufficient data for a user to take an informed decision. This is done by considering each street segment’s length with the total route length.

Outcome of this study has to be developed into a mobile or web application. With such facility, amenities will be indicated on a map. No weightages were given for the amenities as the weightage can vary between local and foreign tourist groups. However, the mobile app could be developed in a way that the user can select their own preference to those amenities and get the output customized to their needs. In that case, this concept can be used by both local and foreign tourists.
This study has assessed how walkable the Kandy city is. Also, the municipal council can recognize the road segments which require improvements and road segments that are lacking the minimum requirements for pedestrians. This can be used when prioritizing funding allocations as well. It is realized from the literature review that improved pedestrian facilities reduce traffic congestion in downtown road segments.

Many road segments got lower PLOS due to frequent obstructions to pedestrians. These include improper garbage disposal, street vendors, unauthorized constructions encroaching into the sidewalks. Hence, it is important to remove such obstructions to optimize the available walking space. One other factor is installing roadside benches where pedestrian crowding occurs, and where sufficient space is available. It should be noted to maintain them clean without bird drops etc.

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This study has assessed how walkable the city is. Also, the municipal council can be involved through developing pedestrian-oriented policies, such as providing the greatest pedestrian access to public facilities.

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