Improving Medical Education: A Narrative Review

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Abstract

With the advancement in basic and clinical sciences, medical education is also constantly evolving. The Accreditation Council for Graduate Medical Education (ACGME) has endorsed six core competencies to improve teaching and learning. This narrative review was conducted after searching the article databases (PubMed, PubMed Central, Embase, and Scopus) about the core competencies such as medical knowledge (problem-based learning), interpersonal communication, patient care, professionalism, practice-based learning and improvement, and system-based care endorsed by ACGME. We included randomized and quasi-experimental trials, cohorts, and case-control studies in this narrative review. In a problem-based learning modality, a real-life scenario is allocated to a group of students. Studies have shown that it is more effectively demonstrated by a better post-test score, improved concentration, and application of knowledge. Interpersonal communication skills promote collaboration with interdisciplinary teams, work quality, and patient adherence to treatment. Professionalism is a human attribute that creates a pleasant work environment and is an essential trait that improves patients’ adherence to treatment. In system-based care, patients are benefitted through a well-structured plan of care. Finally, in practice-based learning, medical trainees learn to systematically evaluate the pattern of care and practice the best modality to improve the overall patient care and physician satisfaction. These core competencies need to be incorporated into all levels of medical training.

Introduction And Background

Medical education is ever-evolving because of constant advancements in basic sciences, clinical skills, and professionalism. As a result, it has changed drastically over the last two decades [1]. In 1999, the Accreditation Council for Graduate Medical Education (ACGME) endorsed a set of competencies required in every practicing physician. The six ACGME core competencies are professionalism, patient care, medical knowledge, interpersonal and communication skills, system-based care, and practice-based learning and improvement. Recently, the ACGME has developed the milestones as the roadmap of growth and development based on the core competencies [2]. We intend to provide an up-to-date narrative review in each core competency.

Medical knowledge acquisition and retention is a challenge that the traditional lecture-based teaching method has not addressed. The problem-based learning (PBL) approach was first designed and carried out at McMaster University in Hamilton, Ontario, Canada, in 1969. Its main goal was to promote active learning among students through self-directed and group-based learning. This method stood ahead of the traditional concept of a teacher as the primary educator. The PBL format is widely used in medical schools, where students are allocated into small groups and are provided with cases that resemble real-life scenarios. Students are involved in self-directed learning followed by group discussions, which a tutor accompanies [3].

Interpersonal communication is a vital part of medical education, where health professionals from various departments collaborate to enhance the learning curve and promote patients’ overall health status. Incorporating interpersonal communication in medical education is vital for preparing trainees to work in interdisciplinary teams [4]. Patient care is a broad term but essential to consider while acquiring medical education and clinical skills. For example, the interdisciplinary multimodal pain rehabilitation (IMPR) approach collaborates among health professionals involved in patients’ physical and psychosocial wellness and educating them about their diseases and treatment strategies. Subsequently, patient care is fostered with this systematic and meticulous approach [5].

Professionalism is a critical clinical discipline that every health personnel must follow from the beginning of their medical career. The belief that personality development is primarily an intrapersonal phenomenon supports the idea of professionalism as a collection of human traits and mutable attributes [6]. The Association of American Medical Colleges (AAMC) in 1991 has provided a set of examples that describe...
medical professionalism, which fellow health professionals have used to gauge their professionalism in medical education [7]. However, different institutions have different ways of assessing it.

Although several evidence-based care treatment plans are developed for diverse medical conditions, they cannot be executed without well-functioning multidisciplinary teams. A system-based care strategy involves planning, cooperation, and a structured management plan based on evidence that benefits patient care [8].

In practice-based learning and improvement, the trainees in medicine are expected to systematically investigate and evaluate their care to their patients and the practice patterns of their workplaces to identify the areas of improvement. They incorporate the best practices and implement the changes with the goal of improvement. They participate in educating patients, families, students, and other healthcare professionals [9].

All these sectors have a crucial effect on the upliftment of medical education.

Review

Methods

We searched different databases such as PubMed, PubMed Central, Embase, and Scopus. Studies regarding problem-based learning, interpersonal communication, patient care, professionalism, practice-based learning and improvement, and system-based care were used for this review. Here, we have the narrative review to comply with the above terms.

Findings

Problem-Based Learning

Nine studies included in our problem-based learning review revealed its tremendous benefits. Most studies assessed this by conducting pre- and post-PBL sessions and pre- and post-traditional lecture-based sessions. Studies showed an increase in post-test scores after PBL sessions in comparison to team-based learning (TBL) [4,10]. This is further supported by the meta-analysis findings of Qin et al. and Galvao et al. [11,12].

In contrast, a study done in Harvard Medical School demonstrated no significant difference among the students whose mean prior exam scores were above the median in either group [7]. Apart from the scores, PBL improved attention, application of knowledge, better use of time, and available resources compared to conventional forms of learning [1,4,5,11,12]. Likewise, 97% of the students strongly agreed that PBL sessions should be part of the normal curriculum [11]. Due to the effect of the current pandemic, web-based learning has also become popular among medical students. Virtual learning was found to be as effective as face-to-face interaction learning [13].

Among nine studies on problem-based learning, four were from the USA, three from Europe, and one each from Africa and India. Five studies were from the medical profession, one each from nursing, dental, and physician assistant. Six studies enrolled undergraduate level, two including residents, and one enrolling postgraduate level. Three studies were randomized controlled trials (RCTs), two each cohort, a pre- and post-test single-group study, one each quasi-experimental trial, and a case-control study. A summary of some of the studies on problem-based learning is mentioned in Table 1 [10,13-20].

| S. No. | Study ID | Country       | Experimental (PBL/TBL)                                                                 | Control (Traditional learning)                             | P-value       |
|--------|----------|---------------|---------------------------------------------------------------------------------------|------------------------------------------------------------|---------------|
| 1      | Alaagib et al. (2018) [14] | Sudan         | Physiology: 7.95 ± 1.65/10 (Mean ± SD/Total marks) (N = 101)                              | Physiology: 9.68 ± 2.59/10 (Mean ± SD/Total marks) (N = 146)   | p < 0.001     |
|        |          |               | Respiratory: 9.68 ± 2.59/20 (Mean ± SD/Total marks) (N = 146)                           | Respiratory: 8.60 ± 4.02/10 (Mean ± SD/Total marks)         | p = 0.006     |
| 2      | Robson et al. (2009) [13]  | United Kingdom| Mean score improvement in extended matching questions (EMQs) (E-PBL) (N = total students) | Not applicable                                             |               |
|        |          |               | CKD = 0.009 (N = 23)                                                                   |                                                            | p = 0.998     |
|        |          |               | CD = 20.6 (N = 17)                                                                     |                                                            | p = 0.014     |
|        |          |               | UTI = 12 (N = 18)                                                                      |                                                            | p = 0.062     |
| No. | Authors                        | Country      | Study Details                                                                 | Results                                                                 | Significance |
|-----|-------------------------------|--------------|-------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------|
| 3   | Smith et al. (2006) [15]      | United States| Technical examination skills: \(n = \text{total students}\) Collaborative discovery (CD) = 10% (CI 4% to 17%) \((n = 24)\) | Demonstration and practice (DP) = 12% (CI 6% to 19%) \((n = 25)\) | \(p = 0.001\) |
|     |                               |              | Identifying key findings: CD = 5% (CI 2% to 9%)                                | Identifying key findings: DP = not significant                        | \(p = 0.004\) |
| 4   | Said et al. (2020) [16]       | United States| Post session score = 9.71 ± 2.31 (Mean ± SD)                                 | Pre-session score = 5.70 ± 1.88 (Mean ± SD)                           | \(p < 0.001\) |
| 5   | Weidenbusch et al. (2019) [17]| Germany      | Live case discussion (\(N = 30)\) (Mean ± SD) Pre-test = 5.34 ± 1.92          | Paper cases (\(N = 33)\) (Mean ± SD) Pre-test = 5.76 ± 2.24          |              |
|     |                               |              | Post-test = 14.10 ± 3.32                                                    | Post-test = 8.50 ± 2.44                                               |              |
|     |                               |              | Delayed knowledge application post-test = 3.36 ± 3.23                       | Delayed knowledge application post-test = 7.89 ± 2.41                 |              |
|     |                               |              | Subjective learning outcome = 4.20 ± 0.63                                   | Subjective learning outcome = 3.00 ± 0.99 \((N = 31)\)              |              |
|     |                               |              | Video-based discussion (\(N = 27)\) (Mean ± SD) Pre-test = 4.76 ± 1.90       | Delayed knowledge application post-test = 11.84 ± 2.92                 |              |
|     |                               |              | Post-test = 11.69 ± 3.34                                                    | Subjective learning outcome = 3.18 ± 1.24 \((N = 31)\)               |              |
|     |                               |              | Subjective learning outcome = 4.20 ± 0.63                                   | Post-test = 8.50 ± 2.44                                               |              |
| 6   | Knupat et al. (2016) [18]     | United States| Mean final exam score: students with prior scores below the median of 64 = 26.88 | Mean final exam score: students with prior scores below the median of 64 = 41.63 | \(p = 0.05\) |
|     |                               |              | Final key feature examination mean score, (Mean ± SD): 31.9 ± 7.2 out of 55 points | Final key feature examination mean score, (Mean ± SD): 31.7 ± 7.5 out of 55 points | \(p = 0.843\) |
| 7   | Raupach et al. (2009) [19]    | Germany      | Clinical case of chronic thromboembolic pulmonary hypertension (CTPH): \(T = 2.5 ± 1\) | Clinical case of CTPH: \(C = 2.0 ± 1\)                               | \(p = 0.003\) |
|     |                               |              | Summative MCQs: \(T = 50.3 ± 6.8\)                                        | Summative MCQs: \(C = 50.3 ± 6.5\)                                   | \(p = 0.973\) |
| 8   | Kelly et al. (2005) [20]      | United States| PBL – engaged with each other = 74%                                          | Lecture – engaged with each other = 9%                                 |              |
|     |                               |              | Engaged with teacher = 11%                                                   | Engaged with teacher = 58%                                            |              |
|     |                               |              | Self-engaged (reading/writing/not visibly interacting with others) = 15%      | Self-engaged (reading/writing/not visibly interacting with others) = 33% |              |
| 9   | Preeti et al. (2013) [10]     | India        | Mean marks obtained (\(N = 72)\) (Full marks: 20) Pre-test score = 10.04    | Post-test score = 14.89                                               |              |

**TABLE 1: Summary of various studies regarding problem-based learning.**

PBL = problem-based learning; TBL = team-based learning; E-PBL = electronic problem-based learning; CKD = chronic kidney disease; CD = Crohn’s disease; MCQ = multiple choice question; UTI = urinary tract infection; SD = standard deviation.

*Interpersonal Communication*

We included two studies under this heading. The first study was conducted in Switzerland to assess the triggers for conflict in a team and its impact on teamwork. Team members perceived that observed tensions were directly related to lower quality work based on multilevel regression analysis (except among anesthetists) with or without adjusting for hospital and surgery duration. Moreover, the quality of teamwork was rated high by all surgical team members [21]. The second study in Singapore showed increased self-confidence among the healthcare workers when they underwent a simulation-based interprofessional educational program for caring for a deteriorating patient [22]. Subsequently, a meta-analysis by Zolnierek
et al. revealed marked improvement in patient adherence after the physician communication training. Furthermore, it was clearly stated that non-adherence was common among the patients attended by physicians who communicate poorly [23]. All these findings highlight the importance of interpersonal communication.

Summary of the studies done regarding interpersonal communication is presented in Table 2 [21,24].

| S. No. | Study ID       | Country         | Interpersonal communication                                                                 | Controls                                                                 | P-value  |
|-------|----------------|-----------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|----------|
| 1     | Keller et al.  | Switzerland     | Total surgeries observed (N = 137)                                                          | Tension-free surgeon heading a surgical team = 12                        |          |
|       | (2019) [21]    |                 | Hospital 1 (H1) N1 = 86                                                                      |                                                                          |          |
|       |                |                 | Hospital 2 (H2) N2 = 51                                                                      |                                                                          |          |
|       |                |                 | Mean duration between incision and closure: (mean ± standard deviation) = 3.67 ± 2.21 hours  |                                                                          |          |
|       |                |                 | H1 = 3.74 ± 2.43 hours                                                                       |                                                                          |          |
|       |                |                 | H2 = 3.55 ± 1.89 hours                                                                       |                                                                          |          |
|       |                |                 | Total tense communications = 340                                                            |                                                                          |          |
|       |                |                 | Tensions per surgery (mean ± standard deviation) = 2.48 ± 5.19                              |                                                                          |          |
|       |                |                 | Tensions per hour of surgery (mean ± standard deviation) = 0.57 ± 1.02                       |                                                                          |          |
|       |                |                 | Tension free surgeries = 72 (52.6%)                                                          |                                                                          |          |
|       |                |                 | Total surgeons = 30                                                                         |                                                                          |          |
|       |                |                 | Teamwork quality with tension = 4.87 on a 7-point scale                                      | Teamwork quality without tension = 6.20 on a 7-point scale               |          |
| 2     | Liaw et al.    | Singapore       | Medical students (N1 = 33), nursing students (N2 = 92), medical and nursing group          |                                                                          | p = 0.001 |
|       | (2014) [24]    |                 | Self-confidence: Scale: 5-50, mean ± standard deviation = 34.26 ± 6.00                      | mean ± standard deviation = 27.68 ± 6.42                                 |          |
|       |                |                 | Perception: Scale: 8-40, mean ± standard deviation = 36.36 ± 3.46                           | Perception: Scale: 8-40, mean ± standard deviation = 31.90 ± 3.84        | p = 0.001 |

**TABLE 2: Studies regarding interpersonal communication.**

**Patient Care**

Three studies in our review showed improved patient satisfaction and care after a collaborative and multi-modal approach in their management [5,25,26].

A study in the United States of America that focused on improving the quality of diabetes care in community centers was intervened by collaboration with community organizations, a self-management tool to track the patient’s progress, group cluster visits, and diabetes flow sheet. Of the respondents, 95% strongly believed that the collaboration was successful, and >80% wished to continue the interventions [25]. Similarly, a study in Sweden using a multi-modality approach to pain management for musculoskeletal pain found a significant improvement in patients’ post-intervention status, which was sustained at the 12 months. However, the longer duration of the program was not found to be beneficial compared to shorter-duration programs [5]. A systematic review done by Hush et al. also exhibited that patient satisfaction is determined by interpersonal attributes and patient care approach. However, patient satisfaction was inconsistent with the treatment outcome [27]. Table 3 summarizes the findings of included studies.
| 1.  | Chin et al. (2004) [25] | United States | Matched patients (n = 969) |  |
|-----|------------------------|---------------|-----------------------------|----|
|     | One HbA1c measurement: 1998: 80% | 1999: 90% | <0.001 |  |
|     | Two HbA1c measurements at least 3 months apart: 1998: 37% | 1999: 54% | <0.001 |  |
|     | Eye exam referral: 1998: 36% | 1999: 47% | 0.02 |  |
|     | Dietary counseling/referral to nutritionist: 1998: 51% | 1999: 57% | 0.10 |  |
|     | Foot exam/referral to podiatrist: 1998: 40% | 1999: 64% | <0.001 |  |
|     | Dental referral: 1998: 7.2% | 1999: 18% | 0.001 |  |
|     | Lipid assessment: 1998: 55% | 1999: 66% | 0.02 |  |
|     | Urine microalbumin assessment: 1998: 13% | 1999: 25% | 0.001 |  |
|     | HbA1c value (%): 1998: 8.51% | 1999: 8.32% | 0.09 |  |
|     | All patients (n = 1628) |  |
|     | One HbA1c measurement: 1998: 80% | 1999: 90% | <0.001 |  |
|     | Two HbA1c measurements at least 3 months apart: 1998: 36% | 1999: 54% | <0.001 |  |
|     | Eye exam referral: 1998: 36% | 1999: 47% | 0.02 |  |
|     | Dietary counseling/referral to nutritionist: 1998: 49% | 1999: 58% | 0.04 |  |
|     | Foot exam/referral to podiatrist: 1998: 40% | 1999: 64% | <0.001 |  |
|     | Dental referral: 1998: 6.7% | 1999: 17% | <0.001 |  |
|     | Lipid assessment: 1998: 55% | 1999: 67% | 0.005 |  |
|     | Urine microalbumin assessment: 1998: 12% | 1999: 25% | 0.001 |  |
|     | HbA1c value (%): 1998: 8.52% | 1999: 8.40% | 0.30 |  |

| 2.  | Tseli et al. (2020) [5] | Sweden | Short-form Health Survey (SF-36) Physical Component Summary (PCS) (0-100) | Post-Interdisciplinary Multimodal Pain Rehabilitation (Post IMPR) |
|-----|------------------------|--------|-------------------------------------------------|-------------------------------------------------|
|     | Short: Baseline 27.9 | Post IMPR 30.2 | Medium: Baseline 28.6 | Post IMPR 31.6 | <0.001 |
|     | Long: Baseline 29.3 | Post IMPR 29.7 | 0.335 |  |
|     | SF-36 Mental Component Summary (MCS) (0-100) |  |
|     | Short: Baseline 36.2 | Post IMPR 39.6 | Medium: Baseline 33.8 | Post IMPR 38.6 | 0.084 |
|     | Long: Baseline 33.7 | Post IMPR 39.5 | 0.853 |  |
|     | Pain intensity last 7 days |  |
|     | Short: Baseline 7.0 | Post IMPR 6.2 | Medium: Baseline 7.0 | Post IMPR 6.1 | 0.166 |
|     | Long: Baseline 6.8 | Post IMPR 6.2 | 0.891 |  |
|     | Euro-Qol 5-dimensions (EQ-5D index) (-0.594-1) |  |
|     | Short: Baseline 0.25 | Post IMPR 0.35 | Medium: Baseline 0.22 | Post IMPR 0.37 | 0.313 |
|     | Long: Baseline 0.28 | Post IMPR 0.34 | 0.632 |  |
|     | Hospital Anxiety and Depression Scale (HADS) A (0-21) |  |
|     | Short: Baseline 8.8 | Post IMPR 7.9 | Medium: Baseline 9.9 | Post IMPR 8.0 | 0.528 |
| S. No. | Year        | Country     | Outcome                                                                 | Intervention group: number (%) | Post-intervention: number (%) | p-value |
|-------|-------------|-------------|-------------------------------------------------------------------------|--------------------------------|-------------------------------|---------|
| 1.    | Wiecha et al. (2008) [28]| United States | Identifying factors contributing to patient non-compliance control: number (%) | Intervention group: number (%) | Decreased 9 (8.8%) | Decreased 5 (4.5%) |
|       |             |             | No change 43 (42.2%)                                                   | No change 29 (25.9%)           | Gained 50 (49.0%)          | Gained 78 (69.6%) |
|       |             |             | Integrating patient’s cultural beliefs about health into your care of that patient control: number (percentage) | Intervention group: number (percentage) | Decreased 11 (10.7%) | Decreased 6 (5.4%) |
|       |             |             | No change 41 (39.8%)                                                   | No change 25 (22.3%)           | Gained 51 (49.5%)          | Gained 81 (72.3%) |
|       |             |             | Gained 51 (49.5%)                                                     | Gained 81 (72.3%)             |                               |         |
|       |             |             | Eliciting how a patient has been emotionally impacted by an illness control: number (percentage) | Intervention group: number (percentage) | Decreased 14 (13.5%) | Decreased 8 (7.1%) |
|       |             |             | No change 42 (40.4%)                                                   | No change 28 (25.0%)           | Gained 48 (46.2%)          | Gained 76 (67.9%) |
|       |             |             | Frequency of the best or second-best responses for scenarios presented by residents and faculty: number (percentage) | Number (percentage)            |                               |         |
|       |             |             | Gifts: Total (T) = 153 (88.9%); Resident = 73 (87.9%)                  | Faculty = 80 (89.8%)           |                               | 0.81    |

**TABLE 3: Summary of various studies included under “patient care.”**

HbA1c = glycosylated hemoglobin.

**Professionalism**

A total of five studies qualified for the study under the heading of "professionalism" and are summarized in Table 4 [28-31]. Most health professionals are well aware of professionalism and its impact on medical education and clinical practice [31]. In a study in Japan, emergency medicine (EM) residents scored higher than EM physicians when questioned about confidentiality and sexual harassment [32]. Another study showed that clinical groups of students scored higher than preclinical students in a quiz about professionalism. However, the finding was not statistically significant [29]. In a study done in Australia, 95% of respondents stated that personal and professional development (PPD) helped them learn about professional development. Interviewing patients in the community and writing from the patient’s perspective helped students understand the biopsychosocial aspect of medicine and guided appropriate behavior in clinical practice [6]. Health professionals who are well informed about work habits and work ethics will foster patient adherence and create a healthy working environment.
2. Shiga et al. (2020) [32] JAPAN

| Conflict of interest | T = 154 (89.7%); Resident = 72 (86.7%) | Faculty = 82 (92.2%) | 0.32 |
|----------------------|-------------------------------------------|-----------------------|------|
| Confidentiality     | T = 121 (69.9%); Resident = 64 (77.1%)   | Faculty = 56 (62.9%) | 0.048|
| Impairment          | T = 145 (84.3%); Resident = 67 (80.7%)   | Faculty = 78 (87.6%) | 0.29 |
| Harassment          | T = 77 (44.5%); Resident = 36 (43.3%)     | Faculty = 41 (46.1%) | 0.76 |
| Honesty             | T = 151 (87.3%); Resident = 76 (81.7%)    | Faculty = 74 (83.1%) | 0.11 |

3. Haque et al. (2016) [29] MALAYSIA

| Professionalism according to sex: mean (SD) |
|---------------------------------------------|
| Honesty: Male 22.39 (3.69) Female 22.33 (3.26) | 0.956 |
| Accountability: Male 17.82 (2.70) Female 18.69 (3.12) | 0.72 |
| Confidentiality: Male 15.31 (2.28) Female 15.61 (3.42) | 0.531 |
| Respectful: Male 24.00 (3.09) Female 24.76 (3.14) | 0.190 |
| Responsibility: Male 22.35 (2.98) Female 23.58 (2.82) | 0.020 |
| Compassion: Male 15.76 (2.64) Female 16.99 (5.98) | 0.130 |
| Communication: Male 18.08 (3.28) Female 19.10 (3.00) | 0.055 |
| Maturity: Male 23.39 (3.66) Female 24.04 (2.85) | 0.248 |
| Self-directed learning: Male 7.88 (1.29) Female 8.24 (1.51) | 0.086 |
| Grand total score: Male 166.98 (20.15) Female 173.34 (18.09) | 0.61 |

Comparison of mean score of professionalism by medical students according to educational phase: mean (SD) total possible score: 220

| Professionalism | Preclinical | Clinical | Friedman X2 (3) |
|-----------------|-------------|----------|----------------|
| Honesty         | Preclinical 22.67 (3.52) | Clinical 22.11 (3.34) | 0.361 |
| Accountability  | Preclinical 18.02 (2.48) | Clinical 18.62 (3.31) | 0.195 |
| Confidentiality | Preclinical 15.44 (3.47) | Clinical 15.54 (2.67) | 0.762 |
| Respectful      | Preclinical 24.19 (3.25) | Clinical 24.68 (3.04) | 0.234 |
| Responsibility  | Preclinical 23.33 (2.82) | Clinical 23.14 (3.04) | 0.676 |
| Compassion      | Preclinical 16.36 (2.50) | Clinical 16.64 (6.29) | 0.733 |
| Communication   | Preclinical 18.36 (3.39) | Clinical 18.97 (2.93) | 0.179 |
| Maturity        | Preclinical 23.01 (3.42) | Clinical 23.70 (3.01) | 0.918 |
| Self-directed learning | Preclinical 8.15 (1.41) | Clinical 8.12 (1.45) | 0.923 |
| Grand total score | Preclinical 170.17 (18.67) | Clinical 171.49 (19.49) | 0.694 |
| Male            | 166.98 ± 20.15 | Female 173.34 (18.09) | NS |
| Preclinical     | 170.17 ± 18.67 | Clinical 171.49±/19.49 | NS |

Friedman analysis of peer assessment score improvement over time; Work Habits Score (TP = time point)

- Mean: TP1 26.25; TP2 26.5; TP3 28.93; TP4 27.45; Friedman X2 (3) = 52.07 <0.001
- Mean Rank: TP1 1.95; TP2 2.22; TP3 2.50; TP4 3.33

Interpersonal Habits Score

- Mean: TP1 28.19; TP2 28.56; TP3 28.83; Friedman X2(3) = 56.23 <0.001
- Mean Rank: TP1 1.73; TP2 2.38; TP3 2.75; TP4 3.15

Duration in teaching service: median: 39; IQR 32.7-43.2

- Doctorate degree: 7 (22%)
- Master's degree: 23 (72%); Fellowship: 1 (3%)
- Bachelor's degree 1 (3%)
System-Based Care

Multiple studies have shown that system-based care aligns with the quality of patient care and decreases the risks associated with the clinical practice [8,33]. In addition, inter-specialty collaboration to manage hard and soft tissue injuries with a systematic approach has also boosted the confidence and reinforced their surgical skills [34]. For example, a study undertaken in the United States implementing the Six Building Blocks Program for managing patients taking opioids for chronic pain analyzed its effect on the work-life of primary care providers and staff. As a result, the involved staff reported improved work-life balance, confidence and comfort in clinical areas, ease in managing cases with chronic pain, increased comfort in work processes and their role, and increased collaboration after implementing the program [33]. Thus, system-based care has a two-way advantage where the patient gets better care along with physician satisfaction. Table 5 summarizes the study findings.

| S. No. | Year       | Country | Outcome                                                                 |
|-------|------------|---------|-------------------------------------------------------------------------|
| 1.    | Milne et al. (2020) [34] | United Kingdom | Before course: Reasons for inability to treat facial and oral wounds in the emergency department: Service pressures |
|       |            |         | 25/48 participants: confident to repair lip laceration in an adult either with supervision or independently |
|       |            |         | 15/48 participants: confident to repair full-thickness laceration of the pinna |
| 2.    | Stevens et al. (2010) [8] | United States | Clinical outcomes for 15 teams in California Academic Chronic Care Collaborative June 2007 |
|       |            |         | Clinical outcomes for 15 teams in California Academic Chronic Care Collaborative May 2008 |
|       |            |         | HbA1c < 7%, total registry size (n = 1302); weighted average 42.4 |
|       |            |         | HbA1c < 7%, total registry size (n = 1559); weighted average 44.7 |
|       |            |         | LDL < 100 mg/dL, total registry size (n = 1034); weighted average 50.9 |
|       |            |         | LDL < 100 mg/dL, total registry size (n = 1351); weighted average 59.5 |
|       |            |         | BP < 130/80, total registry size (n = 1302); weighted average 36.4 |
|       |            |         | BP < 130/80 total registry size (n = 1559); weighted average 47.4 |
|       |            |         | Retinal exam total registry size (n = 1178); weighted average 25.5 |
|       |            |         | Retinal exam total registry size (n = 1437); weighted average 41.1 |
|       |            |         | Foot exam total registry size (n = 1178); weighted average 30.4 |
|       |            |         | Foot exam total registry size (n = 1437); weighted average 56 |
|       |            |         | Documented self-management goal total registry size (n = 1300); weighted average 10.7 |
|       |            |         | Documented self-management goal total registry size (n = 1559); weighted average 41.4 |

Practice-Based Learning and Improvement

Practice-based learning and improvement (PBLI) connect continuous learning to good patient care. It is an experiential continuum that reveals trainees’ own learning needs and the needs of their practices. The trainees then develop and implement plans for their self-improvement and the improvement of their practices. Small and sustained changes in individual clinicians and practice patterns can result in the improvement of healthcare systems [35]. For example, a study by Ogrinc et al. in 2004 revealed that four
weeks of PBLI elective by internal medicine residents improved quality Improvement Knowledge Application Tool scores compared to the control group [36]. Other studies by Varkey et al. in 2009 describe that the application of PBLI and systems-based practice in the curriculum in Mayo Clinic resulted in a 13% increase in perceived ability to measure competency in systolic blood pressure (SBP), no change in their perceived ability to measure competency in PBLI, a 15% increase in their ability to provide written documentation of competence in PBLI and a 55% increase in their ability to provide written documentation of competence in SBP between 2005 and 2007. In addition, 70% of the residents participated in quality improvement (QI) projects during the time [37]. Therefore, it is crucial to develop and implement a curriculum in PBLI by every teaching medical institution.

Conclusions
Improvement of medical education involves integrating problem-based learning, robust interpersonal communication, patient care, professionalism, and practice-based learning and improvement and improving system-based care. Incorporating and implementing these core competencies in medical curricula is essential in all levels of medical training, including undergraduate level, residency, and fellowship training.

Additional Information
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