Increase percentage of trainees completing safety reports by 20% by June 2020

**PRIMARY DRIVERS**

- Education & awareness
- Time & effort
- Culture
- Lack of feedback & transparency

**SECONDARY DRIVERS**

- What is within the standard of care and what is a safety issue?
- What is reportable?
- Teaching during orientation only
- Structure & usability of system
- Time required to fill out report
- Unclear who to ask questions to
- Difficult to find in EHR/intranet
- Fear of retribution
- Lack of faculty role-modeling
- Lack of trainee involvement in safety reviews and efforts
- Limited feedback after reporting
- Not well connected with hospital safety priorities
- Difficult to follow up on changes due to schedule

**PROCESS CHANGES**

| Process Changes                                      | Impact/Effort   |
|------------------------------------------------------|-----------------|
| Enhanced teaching during orientation                 | Low/Medium      |
| “Just in Time” teaching                              | Medium/High     |
| Interactive patient safety education module with RCA  | High/High        |
| simulation                                            |                 |
| Tip sheets, education by reporting system team        | High/Low        |
| Incentives/Recognition                                | Medium/Medium   |
| Mobile interface of reporting system                  | High/High        |
| Create a list of common safety events to discuss with trainees | Medium/Medium   |
| Trainee integration into event reviews                | High/High        |
| Resident Morbidity, Mortality & Improvement Conference to increase education, awareness, engagement, feedback | High/Medium      |