The Effect of Milkman on Productivity and Revenue in Dairy Herds*

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Summary: Nowadays, milking process in a dairy farm is carried out with the "animal, human and machine" trio closely related to each other. Expected success in milking process is ensured by the animal's accustomedness to the milking machine, the skill and experience of the milkman, and the functional conformity of the milking machine. The aim of this study was to determine the effect of milkman on milk productivity and revenue. As study material, average milk yields obtained from 387 milking of 35 Holstein cows raised in the farm was used. The cows were milked by 6 different milkmen. Linear Mixed Models were used to determine the effect of different milkman and milkman experience on the average milk yields. In addition, the difference in milk yields due to milkman was analyzed by terms of economy. In the study, it was determined that the individual milkman and milkman experience were significant for the average milk yields. Thus, a difference of 2.3 kg was determined between 1st milkman (the highest average milk yield; 22.6±0.46 kg), and 5th milkman (the lowest average milk yield; 20.3±0.76 kg), and the difference was statistically significant (P=0.011). This difference in the average milk yield was reflected in 80 liters of additional milk yield per day and 184 ₺ (31.9 $) additional revenue increase achieved in the farm where 35 cows were milked. This difference in income corresponds to the cost of an insured worker. Milkman experience has been split in three categories, the difference between the average milk yield obtained by the least experienced milkman and the average milk yield of the most experienced milkman was found to be statistically significant (P=0.04). This case shows that the experienced milkman income about 156 ₺ (27.03 $) more per day. In conclusion, it was determined that the milkman factor was important for the profitability of the farm in dairy cow. The experienced milkman may earn his own salary with the income increase provided for the farm, and, therefore, economically does not cost extra.

Key words: Cow, income, linear mixed models, milkman, productivity

Süt Sığırcılığı İşletmelerinde Sağımının Verimlilik ve İşletme Gelirine Etkisi

Özet: Günümüzde süt sağılığında sağım süreci birbirleriyle yakından ilişkili olan "hayvan, insan ve makine" üçlüsü ile gerçekleştirilir. Sağım sürecinde beklenen başarı, hayvanın sağım makinesine alışkanlığı, sağımının deneyimi ve sağım makinesinin fonksiyonel uygunluğunu ile sağlanır. Bu çalışmanın amacı sağımının süt verimine üzerine ve işletme gelirine etkisini belirlemektir. Çalışma materyali olarak, 35 adet sağım Holstein inek bulunan işletme ait 387 sağımdan elde edilen süt verimi ortalamaları kullanılmıştır. İnekler 6 farklı sağımci tarafından sağılmıştır. Araştırmandan farklı sağımçı ve sağımçılık deneyimlerinin ortalama süt verimine üzerine etkisini belirlemek için Linear Mixed Models kullanıldı. Ayrıca sağımçının kaynaklanan süt verimindeki fark ekonomik olarak analiz edilmiştir. Çalışma sonuçunda, bireysel olarak sağımının ve sağımçının deneyiminin ortalama süt verimindeki etkisinin önemini belirlemiştir. Buna göre, 1. sağımçı (en yüksek ortalama süt verimi; 22.6±0.46 kg) ve 5. sağımçı (en düşük ortalama süt verimi; 20.3±0.76 kg) arasında günlük ortalama 2.3 kg'lık bir fark belirlenmiştir ve bu fark istatistiksel olarak önemli bulunmuştur (P=0.011). Sağımçidan dolayı ortalama süt verimi farkı; 35 sağım alınan bulunduğu işletmede yaklaşık 80 lt daha fazla süt verimi ve 184 ₺ (31.9 $)lık gelir artışına sağlamıştır. Bu gelir farkı, sığırta bir ürünün maliyetine karşılık gelmektedir. Sağımci deneyimi için üç kategoride ayrılmıştır, en az deneyimli sağımçidan elde edilen ortalama süt verimi ile en deneyimli sağımçidan elde edilen süt verimi arasındaki fark istatistiksel olarak anlamlı bulunmuştur (P=0.04). Bu durum, en deneyimli sağımçının süt verimindeki farkın, en az deneyimli sağımçının süt verimindeki farkın önemli olduğu belirlenmiştir. Tecrübeli sağımçının, kendi giderlerini karşılayacak kadar gelir artışını sağlayabileceği ve işletme ilave maliyet oluşturarak ortaya çıkmıştır.

Anahtar kelimeler: Gelir, inek, lineer mixed model, sağımçı, verimlilik

Introduction

Milk is a valuable animal product, for it contained essential amino acids, vitamins and minerals (Koyubenbe and Konca, 2006). About 22 million tons of milk is produced in Turkey and 90.58% of this amount constitutes the cow milk. Therefore, dairy cows has an important place in Turkish livestock production (Çukur and Saner, 2012; Yavuz et al., 2003;
Livestock is a production sector where the highest profitability is targeted as in all commercial activities. The highest profitability can be achieved with high sales revenue and low production costs. Hence, human, cow, land, capital and other resources should be used rationally for higher profitability (Öz and Bilgen, 2002; Bakır and Kibar, 2019).

High milk yield (productivity) per animal in dairy cattle farms will increase sales revenue and have a positive impact on profitability. Milk yield may vary depending on some factors like gender, age, the number of lactations, nutrition, diseases, and milkman (Alpan and Arpacık, 1998).

As a result of diseases, unfavorable care and feeding conditions (management), and the resulting negative animal behavior adversely affect animal welfare, and accordingly, cause losses in product quantity and quality (Bozkurt et al., 2013; Knight et al., 1998; Hemsworth et al., 1998). This shows that there is a relationship between the caretakers’ and milkman’s attitudes and behaviors of caretakers and the behavioral responses of animals to humans (de Ondarza, 2019). It has been reported that human fear and related stress in cow may cause a decrease in milk yield (Rushen et al., 1999; Breuer et al., 2000). According to a previous study, it was observed that cows exposed to less stress during milking gave more milk than those under stress (Sreekumar, 2019). As a result of these, it is seen that human-animal interactions have a share on milk yield, which may have an effect (positive or negative) on profitability (Hemsworth et al., 1998; Lensink et al., 2001). Nowadays, milking process in dairy cattle farms is carried out with the "animal, human and machine" trio closely related to each other. Expected success in milking process is ensured by the animal’s accustomedness to milking machine, the skill and experience of the milkman, and the functional conformity of the milking machine. In the literature, the effect of milkman on milk yield and sales income was not encountered directly.

In this study, it was aimed to investigate the effects of different, individual, and experienced milkmen on milk yield, and to determine the economic reflections of the milkmen on farm income.

**Material and Methods**

Study material calculated from average milk yields obtained from 387 milking result of an average of 35 milking Holstein cows on a dairy farm. The mean age and parity of cows were 4.2±1.4 and 2.2±1.1 respectively. Milk yield data were obtained from a farm with automatic milking unit (2x5 fishbone) and milking twice a day. Cows were milked by six different milkmen with the same level of education (primary school). The income was calculated from retail price of milk. The experience was divided into 3 categories as beginner (<2 years), intermediate (2-5 years) and advanced (>5 years).

Linear Mixed Models were used to determine the effect of different milkman and milkman experience on the average milk yields. Linear mixed models are extensions of simple linear models to allow both fixed and random effects, and are particularly used when there is no independence in the data, such as those arising from a hierarchical structure. In this study;

Linear mixed model:

\[ Y_{ijk} = \mu + S_i + D_j + (S \times D)_{ij} + e_{ijk} \]

*Y<sub>ijk</sub>*: Dependent variable (the average milk yields)

*μ*: Constant

*S<sub>i</sub>*: Random and Repeated effect (Milkman)

*D<sub>j</sub>*: Fixed effect (Experience)

(S x D<sub>ij</sub>): Milkman and Experience interaction

*e<sub>ijk</sub>*: Random Error term / Residuals

**Table 1. Statistical significance of individual milkman effects on average milk yield**

| Milkman | Mean ± SEM | Difference from 1<sup>st</sup> milkman | Statistically Significance between the 1<sup>st</sup> milkman (P value) |
|---------|------------|----------------------------------------|---------------------------------------------------------------|
| 1<sup>st</sup> | 22.59±0.46 | -                                      | -                                                            |
| 2<sup>nd</sup> | 21.03±0.56 | 1.56                                   | 0.035                                                        |
| 3<sup>rd</sup> | 22.08±0.50 | 0.51                                   | 0.456                                                        |
| 4<sup>th</sup> | 22.16±0.49 | 0.43                                   | 0.522                                                        |
| 5<sup>th</sup> | 20.27±0.71 | 2.32                                   | 0.011                                                        |
| 6<sup>th</sup> | 20.9±0.74  | 1.68                                   | 0.052                                                        |

In this study, it was aimed to investigate the effects of different, individual, and experienced milkmen on milk yield,
Calculations were given both in TL (₺) and USD ($). Data of milk yield were given as Mean±SEM (X̄ ±Sx̄) in the tables.

Results

In the study, it was determined that the individual milkman efficiency and milkman experience were significant on the average milk yields. According to this, a difference of 2.3 kg was determined between 1st milkman (the highest average milk yield; 22.6±0.46 kg), and 5th milkman (the lowest average milk yield; 20.3±0.76 kg) and the difference was statistically significant (P=0.011) (Table 1).

Milkman experience has been split in three categories, the difference between the average milk yield obtained by the least experienced (Beginner) milkman (20.6±0.47 kg) and the average milk yield of the most experienced (Advanced) milkman (22.59±0.59 kg) was found to be statistically significant (P=0.004) (Table 2).

In addition, the difference in milk yields resulting from milking was analyzed economically. The average milk yield difference due to milkman experience, the income is increased by approximately 3.7 ₺ (6.27 $) per day for a cow (Selling price of 1 kg of milk 2.3 ₺(0.40 $) X 1.94 kg) and 156 ₺ (27.03 $) per day for 35 cows. This result shows that the experienced milkman income about 156 ₺ (27.03 $) more per day in this farm. This price corresponds to the cost of an insured worker (Table 4).

Discussion and Conclusion

Human factor is one of the factors affecting animal health and productivity in dairy cows and milkman plays an important role in effective management of animals. In addition, it has been reported that technical training and experience of milkman’s on the behavioral characteristics of cow can increase milk yield by applying more effective and stress-free management on animals (de Ondarza, 2019).

In this study, it was determined that the individual and experience characteristics of six different milkmen’s had an effect on milk productivity. Similarly, in many studies investigating the effects of herd management and animal welfare on milk yield, it has been stated that milkman experience had a positive effect on milk productivity (Özdemir and Singin 2016; Göncü et al. 2016; Rushen et al. 2001; Akbaş, 2013). However, Munksgaard et al. (2001) reported that milkman experience did not increase the productivity of dairy cow. According to the results of this study, the difference (2.3 kg/day) between 1st milkman (highest mean milk yield; 22.6±0.46 kg) and 5th milkman (mean milk yield; 20.3±0.76 kg) was found statistically significant (P=0.011). Due to this difference in the average milk yield, 80 liters of additional milk yield per day and 184 ₺ (31.89 $) additional revenue increase were
achieved in the farm where 35 cows were milked. This income difference corresponds to the cost of an insured worker. Six milkmen were divided into three categories according to experience level and difference was found to be statistically significant (P=0.04) between the milk yield obtained from the lowest and highest experienced milkman (20.6±0.47 kg - 22.6±0.46 kg). This result showed that the income from experienced milkman is about 156 ₺ (27.03 $) more per day. This means that experienced milkman caused 4.4 ₺ (0.76 $) /cow more income per day. As de Ondarza (2019) pointed out, the differences that arise with the experience of the milkman and the milkman can be thought to be due to the fact that the milkman communicates with the animals, acts in a reassuring manner and milking in a stress-free. In addition, experienced milkmen are thought to have more information than lower experienced milkmen about animal behavior, use of milking machines, hygiene and management.

In conclusion, it was determined that the milkman factor was important for the profitability of dairy farming. The experienced milkman may earn its own salary with his provided income increase to the farm and by this way milkman may not cost extra. Therefore, milkmen should be training in terms of animal behavior and hygiene in dairy farms.

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