INTERVIEW TOPIC GUIDE

Note: The following topic guide is not intended to be too prescriptive. Interviews will be loosely structured using the headings indicated in the topic guide to facilitate flexibility in response to parental answers. Probing or clarifying questions will be used to elicit further information from parents.

A. Tell me about your experience of gathering information to inform yourself about your child’s hospital admission. Prompts or clarifying questions may include:
   - I’d like to start by asking you to tell me about your own understanding of your child’s hospital admission
   - What aspects of your child’s admission were you already aware of (prompts can include intravenous cannula, pain relief)
   - Who did you talk to when gathering information?
   - Did you talk to anyone in the healthcare field for information?
   - What tools did you rely on to gather information (prompts can include internet, hospital information leaflets, medical shows)

B. Tell me about the level and type of information you provided to your child. Prompts or clarifying questions may include:
   - How much information did you decide to share with your child and why?
     Or
     What information did you decide to share with your child and why?
   - Did you decide to omit any information or aspects of their care and why?

C. Tell me about the tools you used to give information to your child. Prompts or clarifying questions may include:
   - Tell me about how you relayed information to you child?
   - Did you show your child videos online or use apps on your phone?
   - Did you have friends in the medical field talk to your child?

D. Were you happy with the information provided by the hospital information tools. Prompts or clarifying questions may include:
   - Did you use the hospital educational booklet?
   - Can you tell me a little more about why you chose or did not choose to use the hospital educational booklet?
   - What do you think about the information provided in the booklet?
• Is there information you would have liked to see included to prepare you and your child after your hospital stay?

E. Have you or another of your children or family members had experiences of being in hospital. If they indicate that they have had such experiences you can ask them to, ‘Tell me about the experience…’ Prompts or clarifying questions may include:

• Was your/others stay an overnight stay in hospital?
• Tell me about how your experience (child’s or relatives experience) informed your talk with your own child about their hospital stay and the surgery?
• Was there anything you felt your child should/should not be informed of prior to coming into hospital?

F. Can you tell me about the level of support you received in order for you to prepare your child? Prompts or clarifying questions may include:

• Can you tell me more about that?
• What aspect of your child’s hospital stay has had the most impact on you?
• What aspect of your child’s stay has had the most impact on your child?