Learning Inconsistent Preferences with Gaussian Processes

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Abstract

We revisit widely used preferential Gaussian processes (PGP) by [Chu and Ghahramani 2005] and challenge their modelling assumption that imposes rankability of data items via latent utility function values. We propose a generalisation of PGP which can capture more expressive latent preferential structures in the data and thus be used to model inconsistent preferences, i.e. where transitivity is violated, or to discover clusters of comparable items via spectral decomposition of the learned preference functions. We also consider the properties of associated covariance kernel functions and its reproducing kernel Hilbert Space (RKHS), giving a simple construction that satisfies universality in the space of preference functions. Finally, we provide an extensive set of numerical experiments on simulated and real-world datasets showcasing the competitiveness of our proposed method with state-of-the-art. Our experimental findings support the conjecture that violations of rankability are ubiquitous in real-world preferential data.

1 Introduction

Data concerning user preferences for items or services is ubiquitous and is often used to detect patterns in user behaviour and to make recommendations. Moreover, these user preferences are often relative (i.e. based on recording choices between a pair of competing items) and may involve an abundance of ranking inconsistencies, e.g. preference of A over B, B over C, but C over A – sometimes called a rock-paper-scissors relation, and reported, e.g. in mating strategies of certain species (Sinervo and Lively 1996). Situation like this arises in many domains and is an example of the Condorcet Paradox extensively investigated in social choice theory (Gehrlein 1983). Such inconsistencies may arise due to latent structures determining the criteria for preferences, where different item features may be relevant for making each of these three choices. As an example, consider the case where a cue is present in an item description for C, which may be relevant for its comparison to A but not for its comparison to B, and that this cue changes the user’s criterion when making the choice. Motivated by such inconsistent preferences, we will propose a Gaussian process (GP) model which can capture such latent structures by seamlessly incorporating all the available context information, i.e. sets of item covariates.

Our main contributions can be summarised as follows:

1. We propose a simple generalisation of PGP by [Chu and Ghahramani 2005], allowing to model preferences that do not conform to a consistent ranking. Our method can be integrated directly into many existing probabilistic preference learning algorithms in fields such as rank aggregation [Simpson and Gurevych 2020], Bayesian optimisation [González et al. 2017], duelling bandits [Zoghi et al. 2015], recommender systems [Nguyen et al. 2014] and reinforcement learning [Zintgraf et al. 2018].

2. The proposed Generalised Preferential Gaussian Processes (GPGP) use Generalised Preferential Kernels – we give a simple construction of these kernels which we prove to satisfy the appropriate notion of universality, i.e. the corresponding RKHS is rich enough to approximate any bounded continuous skew-symmetric function arbitrarily well. While a weaker form of this result has previously appeared in [Waegeman et al. 2012], our proof uses different techniques, building on c0-universality notions as developed by [Sriperumbudur et al. 2011], allowing for more general domains like Rd.

3. We extend ideas from partial ranking [Cheng et al. 2012] and propose a spectral decomposition
method to extract clusters of comparable items from preferential data using GPGP. This allows us to extract interpretable substructures from a complex network of preferential relationships.

The paper is outlined as follows: in section 2, we outline the problem and overview related work. In section 3, we introduce GPGP, describe universality of the corresponding kernel function and how GPGP can be used to uncover clusters of comparable items. Section 4 provides extensive experiments on synthetic and real-world data. Our results improve performance over PGP on all real-world datasets, giving further evidence for ubiquity of inconsistent preferences. We conclude in section 5.

2 Background

Assume we would like to choose a data item from domain $\mathcal{X}$. The well established paradigm in this context is preference learning (PL), which is concerned with predicting and modeling an order relation on a collection of data items (Fürnkranz and Hüllermeier 2010). Typical PL models (Chu and Ghahramani 2005; d’Aspremont et al. 2021; González et al. 2017; Houlsby et al. 2012) assume that there is a latent utility function $f : \mathcal{X} \rightarrow \mathbb{R}$ to be optimised. We may observe noisy evaluations of $f$ in forms such as item ratings or rankings, but in many cases, an explicit direct feedback from $f$ is scarce or expensive and the quantity of implicit feedback data typically far outweighs the explicit data. Moreover, when the feedback comes from human users, they are better at evaluating relative differences than absolute quantities (Kahneman and Tversky 1979), and in absence of a reference point explicit feedback may be unreliable and its scale may be ambiguous or difficult to determine. This motivates us to consider the situation where the feedback is duelling, i.e. consisting of binary preferences. Formally, a pair of items $(x, x') \in \mathcal{X} \times \mathcal{X}$ is presented to the user and we observe a binary outcome which tells us whether $x$ or $x'$ won the duel. For simplicity, we will assume here that no draws are allowed.

Binary preference data are often represented as Directed Acyclic Graphs (DAGs), where items are denoted as nodes and an edge from node $x \rightarrow x'$ implies that $x$ won the duel over $x'$. Pahikkala et al. (2009) can be seen as an Eigenvector centrality measure on a preference graph. For the rest of the paper, we will use the term preference graph and preferential data interchangeably.

One simple model for the duelling feedback is given by

$$p(y|(x, x')) = \sigma(yg(x, x')), \quad y \in \{-1, +1\}$$

(1)

for some $g : \mathcal{X} \times \mathcal{X} \rightarrow \mathbb{R}$, logistic function $\sigma(t) = \frac{1}{1 + e^{-t}}$ and $y = +1$ denoting that $x$ is preferred over $x'$. We note that $g$ must be skew-symmetric, i.e. $g(x, x') = -g(x', x)$ to satisfy the natural condition $p(y|(x, x')) + p(y|(x', x)) = 1$ since there are only two outcomes allowed: a win for $x$ or a win for $x'$. Considering general relations on pairs of items in $\mathcal{X} \times \mathcal{X}$, Pahikkala et al. (2010) term relations which satisfy skew-symmetry reciprocal.

An instance of model (1) is Preferential Gaussian Process (PGP) introduced by Chu and Ghahramani (2005). It is assumed therein that $g$ imposes rankability on $\mathcal{X}$. If we define $x \leq x' \iff g(x, x') \leq 0$, then $\leq$ is a total order on all of $\mathcal{X}$. This corresponds to writing $g(x, x') = f(x) - f(x')$, where $f$ is the utility function which is determined up to a global shift. Pahikkala et al. (2010) consider a similar notion of a reciprocal relation and term it weakly ranking representable when such $f$ exists. In the PGP model, a GP prior is imposed on latent $f$ and the likelihood for a given observation $(x_{i, j}, y_{i, j})$ now becomes

$$p(y_{i,j}|(x_{i, j})) = \sigma((f(x_{i}) - f(x_{j}))y_{i,j}).$$

(2)

Inference on $f$ can then proceed similarly as in GP classification, using methods such as Laplace approximation (Williams and Rasmussen 2006. Section 3.4) or variational methods (Hensman et al. 2015).

A multitude of probabilistic PL algorithms are developed based on PGP. An extension of the model to predict crowd preferences is introduced by Simpson and Gurevych (2020), where a low-rank structure is imposed on the crowd preference matrix and each component is modelled using a GP. On the other hand, González et al. (2017) developed preferential Bayesian optimisation to optimise black-box functions where queries only come in the form of duels. Houlsby et al. (2012) incorporated PGP with unsupervised dimensionality reduction for multi-user recommendation systems. Under a similar setting, Nguyen et al. (2014) applied PGP into a GP factorisation machines to model context-aware recommendations. PGP is also used in the field of reinforcement learning to provide preference elicitation strategies for supporting multi-objective decision making (Zintgraf et al. 2018). Finally, one can directly incorporate the learned preference function into learning to rank problems (Ailon and Mohri 2010). All models mentioned above assume the data to be perfectly rankable and this is the assumption we challenge in this paper.

Other preference learning models also typically assume data to be rankable and that a well defined utility
function exists. Classical examples are random utility model (Thurstone, 1927; Bradley and Terry, 1952; Luce, 1959), the Thurstone-reciprocal relationships, motivating it using transitive methods (Thurstone, 1994), Bradley-Terry-Luce models (Mosteller and Nogee, 1951) and many of their variants. Non-probabilistic preference models such as SVM-Rank (Joachims, 2009), Serial-Rank (Fogel et al., 2016), Sync-Rank (Cucuringu, 2016) and SVD-Rank (d’Aspremont et al., 2011) also typically assume rankability in their formulations.

In practice however, total rankability is often too strong of an assumption. There might be many reasons why some “noisy” preferences do not conform to a single overall ranking. For example, it is well studied that cognitive biases often lead to inconsistent human preferences in behavioral economics (Tversky and Kahneman, 1992). In fact, not until very recently did the ranking community start to challenge this assumption by proposing quantitative metrics on measuring rankability of duelling data: Anderson et al. (2019); Cameron et al. (2020) considered rankability as a metric measuring the difference between the observed preference graph and a perfectly rankable complete dominance graph. This motivates the need to consider a general preference modelling methods without assuming total rankability.

To relax rankability assumptions and thus capture more complex latent structures in preferential data, we will consider a Gaussian process formulation for a general case where no single order can be formed and it is, in particular, possible that transitivity is violated, i.e. $x \preceq x', x' \preceq x''$ but $x'' \not\preceq x$. We believe that in many cases, such inconsistent relationships are fundamental to the data generating process. In fact, this conjecture is supported by the findings of Zoghi et al. (2015) who consider discrete choice (duelling bandits) problem with the application in ranker evaluation for information retrieval. They concluded that the instances where the Condorcet winner (an item which beats all the others with probability larger than $\frac{1}{2}$) does not exist far outweigh those where it does. Since the existence of a single objective function $f$ with a unique global maximum would imply the existence of the Condorcet winner, we see that inconsistent preferences may, in fact, be prevalent in practice.

A thread of important related work arises in the inference of general (i.e. not necessarily preferential) relations between pairs of data points (Pahikkala et al., 2010) using frequentist kernel methods. In particular, Pahikkala et al. (2010) similarly emphasise the importance of being able to model intransitive reciprocal relationships, motivating it using sports games examples. They also introduce the same kernel function we will consider in this work. (Waegeman et al., 2012) take this work further, consider more general graded relations, reiterating importance of intransitivity, and study the connections to fuzzy set theory. Waegeman et al. (2012) also prove the theoretical result which is a slightly weaker form of our Theorem 1 on universality. As such, we emphasise that the generalised preferential kernels we will consider are not new, but to the best of our knowledge they have not been used in Gaussian process modelling, nor in discovering richer latent structure behind preferential data, which we propose in this work. There is also work that considers intransitive relations using different types of statistical models – without using item covariates and operating only on the matrix of match outcomes. For example, Causeur and Husson (2005) extend the classical Bradley-Terry model, while Chen and Joachims (2016) introduce so called Blade-Chest model and discover that substantial intransitivity exists in contexts such as online video gaming data.

We will in this paper deliberately adopt both Bayesian and frequentist viewpoints to kernel methods. We consider and implement a new Gaussian process framework, generalising PGP of Chu and Ghahramani (2005) which can hence be integrated in many probabilistic preference learning algorithms that build on PGP. But we also study the properties of the RKHSs associated to the corresponding kernel functions, arriving at conclusions essentially equivalent to those in Pahikkala et al. (2010); Waegeman et al. (2012), although we use different proof techniques which are more grounded in the notions of RKHS universality developed by Sriperumbudur et al. (2011), allowing us to consider more general spaces $\mathcal{X}$ of item covariates. We note that GPs and RKHSs have deep connections, as described in Kanagawa et al. (2018).

3 Methodology

3.1 Generalised preferential kernels

Recall that in PGP we express the preference function $g(x,x')$ as $f(x) - f(x')$ and place a GP prior on $f$. In fact, one can recast the inference solely in terms of $g$ as $f$ directly induces a GP prior on $g$ by linearity. The corresponding covariance kernel $k_E^0$ is then given by

$$ k_E^0((u,u'),(v,v')) = \text{cov}(f(u) - f(u'), f(v) - f(v')) = k(u,v) + k(u',v') - k(u, v') - k(u', v), \tag{3} $$

where the base kernel $k$ is the covariance structure on $f$. Houlsby et al. (2012) called $k_E^0$ the preference kernel. This reformulation allows us to directly apply many state-of-the-art GP classification methods.

Now consider a more general case where $g : \mathcal{X} \times \mathcal{X} \rightarrow \mathbb{R}$ corresponds to any skew-symmetric function. We will
consider the following skew-symmetric kernel:

\[ k_E((u, u'), (v, v')) = k(u, v)k(u', v') - k(u, v')k(u', v), \]  

(4)

termed Generalised Preferential Kernel and the corresponding GP will be called the Generalised Preferential Gaussian Processes (GPPG).

The kernel (4) is not new and was previously studied by Pahikkala et al. (2010); Waegeman et al. (2012) in their work on intransitive relations, as well as in persistent homology analysis to enforce appropriate symmetry conditions (Kwitt et al. 2015; Reininghaus et al., 2015). In particular, Pahikkala et al. (2010) take a feature mapping \( \psi \) on \( \mathcal{X} \times \mathcal{X} \) and “skew-symmetrise” it in the following way: \( \varphi(x, x') = \psi(x, x') - \psi(x', x) \). Now \( \varphi \) and the corresponding kernel can be used to model skew-symmetric functions and, thus, reciprocal relations. In case where \( \psi \) corresponds to the Kronecker product kernel \( k \otimes k \), this results exactly in (4). We give some further details of the feature map view of these kernels in the Appendix.

One can interpret both \( k_E^2 \) and \( k_E \) as kernels between edges in a preference graph. \( k_E \) can be extended further to tackle more complex preference data settings such as learning from crowd preferences and preference learning from distributional data. We will keep the exposition here simple and a further description of these extensions is included in the Appendix.

For any kernel function \( \kappa \), denote its RKHS by \( \mathcal{H}_\kappa \). \( \mathcal{H}_{k_E} \) is clearly more expressive than \( \mathcal{H}_{k_E^2} \) as it imposes no rankability assumption on its elements. We next consider how expressive \( \mathcal{H}_{k_E} \) is, given suitable regularity conditions on \( \mathcal{X} \) and \( k \). In particular, for any skew-symmetric bounded continuous function \( g \) on \( \mathcal{X} \times \mathcal{X} \), can one find a function in \( \mathcal{H}_{k_E} \) that arbitrarily well approximates \( g \)? We denote a suitable notion of \( c_0 \)-universality below which allows for a very general domain \( \mathcal{X} \). There are different notions of universality for kernels and we refer the reader to Micchelli et al. (2006); Sriperumbudur et al. (2011) and references therein for further details.

Definition 1 (ss-\( c_0 \)-universality). Let \( \mathcal{X} \) be a locally compact Hausdorff space and let \( C_{0,ss}(\mathcal{X} \times \mathcal{X}) \) be the space of functions \( f: \mathcal{X} \times \mathcal{X} \to \mathbb{R} \) which are continuous, bounded, skew-symmetric and vanish at infinity. A kernel \( k \) is said to be ss-\( c_0 \)-universal on \( \mathcal{X} \times \mathcal{X} \) if and only if \( \mathcal{H}_k \) is dense in \( C_{0,ss}(\mathcal{X} \times \mathcal{X}) \) with respect to the uniform norm.

We next prove a theorem which allows us to easily construct ss-\( c_0 \)-universal kernels \( k_E \) by simply selecting \( k \) to be \( c_0 \)-universal (Sriperumbudur et al. 2011). We note that a weaker form of this result was first proved in (Waegeman et al. 2012, Theorem III.4) using different techniques. Our proof (included in Appendix) builds on the notion of \( c_0 \)-universality and its relationship with integrally strictly positive definite kernels developed by Sriperumbudur et al. (2011), making the construction applicable to any locally compact Hausdorff space \( \mathcal{X} \), whereas Waegeman et al. (2012) require compact metric spaces, thereby excluding interesting domains such as \( \mathbb{R}^d \) or infinite discrete spaces.

Theorem 1 (ss-\( c_0 \)-universality of \( k_E \)). Assume that the base kernel \( k \) is \( c_0 \)-universal on the locally compact Hausdorff space \( \mathcal{X} \). Then the generalised preferential kernel \( k_E((u, u'), (v, v')) = k(u, v)k(u', v') - k(u, v')k(u', v) \) is ss-\( c_0 \)-universal on \( \mathcal{X} \times \mathcal{X} \).

3.2 Clusters of comparable items

Clustering is a popular method to consider latent structures behind preferential data. Many existing methods (Cao et al., 2012; Li et al., 2018; Grbovic et al., 2013; Fogel et al., 2016) cluster items based on their similarity directly and is ss-\( c_0 \)-universality. In particular, we are interested in discovering groups of items that are comparable and thus rankable within clusters but not across. Cases like this might arise when the pairwise comparison is defined indirectly. For example, product preferences are often deduced using product search histories in e-commerce (Karmaker Santu et al., 2017) and products may not always belong to the same categories. A related problem is studied in partial rankings (Cheng et al., 2012), where certain pairs of items can be declared as incomparable by thresholding the probabilities of pairwise preferences between items. In contrast to partial rankings though, we do not need to consider individual probabilities, and by clustering the items, all pairings across clusters are declared as incomparable.

Consider a latent preference function \( g \) and assume that it belongs to \( \mathcal{H}_{k_E} \). We can associate to \( g \) a skew-symmetric Hilbert-Schmidt operator \( S_g : \mathcal{H}_k \to \mathcal{H}_k \) which satisfies

\[ (k(\cdot, x), S_g k(\cdot, x'))_{\mathcal{H}_k} = g(x, x'). \]  

(5)

For example, if \( g(x, x') = f(x) - f(x') \) then \( S_g \) is a rank two operator given by \( S_g = f \otimes e - e \otimes f \) and \( e(x) = 1 \) is the constant function. Conversely, if \( S_g \) has rank two and one of its top singular functions is constant, a total order can be imposed on \( \mathcal{X} \) by the non-constant top singular function. Similar reasoning can also be applied to the match outcomes matrix directly and is
the core idea behind SVD-based approaches to ranking (d’Aspremont et al., 2021; Chau et al., 2020).

In general, however, $S_g$ may have a higher rank. Specifically, in the case of the existence of $L$ clusters of comparable items, $S_g$ can be written as an operator of rank $2L$ given by

$$S_g = \sum_{l=1}^{L} (f_l \otimes e_l - e_l \otimes f_l)$$

where $f_l$ is the utility function of the $l$-th cluster and $e_l$ is the $l$-th cluster indicator function, i.e. it equals to 1 if item $x$ belongs to cluster $l$, and 0 otherwise.

We are now interested in extracting clusters of comparable items from a fitted function $g$. Assuming (6), the true complete preference matrix $G$ with $G_{i,j} = g(x_i, x_j)$ satisfies

$$G = \sum_{l=1}^{L} (f_l 1_l^T - 1_l f_l^T).$$

To recover the clusters, we first estimate the preference matrix $\hat{G}$ using GPGP and treat it as a noisy version of the true low rank matrix $G$. The clusters can then be recovered by applying standard clustering algorithms (e.g. $K$-means) to the data representation given by the top $2L$ singular vectors from $\hat{G}$, analogously to classical spectral clustering.

3.3 Data augmentation baseline

It is simple to extend any classification algorithm to model skew-symmetric duelling preferences using data augmentation, without assuming rankability. One example is to take an observation $(x_i, x_j, y_{ij})$ of the match between $x_i$ and $x_j$, and concatenate the two sets of item covariates in two different orders, as $x_{i,j} = [x_i, x_j]$ and $x_{j,i} = [x_j, x_i]$ and pass them to a classification model with both $x_{i,j}, x_{j,i}$ as inputs and $y_{i,j}$ and $y_{j,i} = -y_{i,j}$ as their respective targets. While such data augmentation does encourage skew-symmetry, the resulting function is not guaranteed to be skew-symmetric on all inputs. Skew-symmetry can then be enforced by averaging the model outputs:

$$\hat{p}(y_{ij} = 1|x_i, x_j) = \frac{1}{2} \hat{p}_{cat}(y_{ij} = 1|x_{i,j}) + \frac{1}{2} \hat{p}_{cat}(y_{ji} = -1|x_{j,i}),$$

where $\hat{p}_{cat}$ are the probabilities fitted on the concatenated item covariates. Although this ad-hoc augmentation allows us to relax the rankability assumption in preference learning and is applicable to any models, including GPs, its theoretical justification is questionable, and the additional computational cost due to doubling the data size may be problematic.

We note that another approach applicable to linear models would be to impose skew-symmetry via model coefficients directly, but it is not clear how one might extend it to nonparametric methods such as GPs. We provide further discussion of this line of reasoning with its connection to the feature maps of PGP and GPGP in the Appendix.

3.4 Scalability

Since GPGP is formulated on the joint item space $\mathcal{X} \times \mathcal{X}$ of pairs of items, computational considerations need to be taken into account. In the worst case scenario, we may be storing and inverting a $n \times n$ kernel matrix for $n$ items, if a match is played between every pair of items. This seldom happens in practice, however. In fact, most real-world comparison data is highly sparse, especially if the number of items $n$ is large. Nonetheless, there are a large number of well established ways to scale up GPs that can be readily applied to GPGP, e.g. variational inducing points (Hensman et al., 2015) or conjugate gradient methods (Filippone and Engel, 2015). In addition, Gardner et al. (2018) proposed techniques to reduce the asymptotic complexity of exact GP inference from cubic to quadratic. One can also use methods such as KISS-GP (Wilson and Nickisch, 2015) exploiting Kronecker and Toeplitz algebra for further speedups. Kronecker structure of kernel matrices, as well as conjugate gradient methods were also exploited by Pahikkala et al. (2013) in the context of regularized least squares with generalised preferential kernel.

4 Experiments

Our experiments demonstrate the key aspect of GPGP: the ability to model cyclic and inconsistent preferences from duelling data. In section 4.1, we study the robustness of GPGP using simulated preferences with different levels of sparsity and inconsistencies. Section 4.2 studies the problem of clusters of comparable items using simulation to further showcase how GPGP can learn complex preferential structures. Finally, we conclude the experiments by testing GPGP against alternative preference prediction methods using 4 real-world datasets with a total of 22 examples. As baselines, we compare GPGP with Preferential GP (PGP), GP with data augmentation (PAIR-GP) and Logistic Regression with data augmentation (PAIR-LOGREG). The latter two baselines use a scheme described in 3.3. For all methods involving kernels, we use the Gaussian radial basis function kernel (RBF) $k(x, x') = \exp \left( -\frac{||x-x'||^2}{2\gamma^2} \right)$.
and obtain lengthscale $\gamma$ by optimising the evidence lower bound. We use Laplace approximation and conjugate gradient methods for inference in GPGP, PGP and PAIR-GP.

4.1 Simulation: Cyclic and inconsistent preferences

Data generation Consider a comparison network with $n$ items and a covariate matrix $X \in \mathbb{R}^{n \times p}$. We assign to each node a latent state $z \in \{1, \ldots, L\}$ and generate a set of utility functions $\{r_{z,z'}\}_{z,z'=1}^L$, i.e. there is a different utility function for each pair $(z, z')$ of latent states. We let $r_{z,z'}(x) = \sum_{j=1}^n \alpha_j z_i z_j' k(x, x_j)$ with each vector $\alpha_j z_i z_j' \text{i.i.d.} \sim N(0, I_n)$. Comparison between node $i$ and $j$ is then conducted based on the utility selected by their latent states, i.e. $i \leq j \iff r_{z,z}(x_i) < r_{z,z}(x_j)$. This setup brings in cyclic and inconsistent preferences to the overall preference graph. Figure 1a provides a visual illustration of the experiment with $L = 2$ with a cycle indicated in bold. Different colour of the edges indicates that a different criterion, i.e. utility function, is used in pairwise comparisons.

We simulate a preference graph with $n = 30$ players each containing $p = 5$ covariates with different level of graph sparsity and number of latent states ($L = 1, 2, 5$). Latent states are simulated uniformly. Item features are generated conditionally on latent states with $x_j \sim N(z_j, I_p)$, thus allowing the features to encapsulate information about the latent states. We perform a 70–30 train-test-split on the data and repeat the experiments 20 times.

Results Figure 2 gives the accuracy of GPGP when predicting preferences on held-out data in comparison with baselines. As $L$ increases, we see a significant decrease in accuracy for PGP and PAIR-LOGREG whereas GPGP and PAIR-GP performed relatively stable. On average GPGP outperforms the other methods, except in the high sparsity regime with $L = 1$, where PGP performed better. In fact, this is not surprising as $L = 1$ corresponds to a perfectly rankable duelling problem since there is only one utility function.

4.2 Simulation: Clusters of comparable items

Data generation Similar to the setup from section 4.1 we assign to each data a latent state and match outcomes follow utility functions dependent on these states. However, when comparisons are made across latent groups, the outcome is a Bernoulli$(1/2)$, independent of all else, due to items being non-comparable. See Figure 1b for a visual illustration. We simulate matches between 30 players each containing 5 features with different level of sparsity and number of latent clusters $L = 2, 3$.

We give three possible approaches of finding the clusters of comparable items,

1. GPGP-CLUS: First recover the latent preference matrix $G$ using GPGP, then run KMeans on the top $2L$ corresponding singular vectors of $G$.

2. PR-CLUS: First apply the partial ranking with abstention method from [Cheng et al. (2012)] to remove non-comparable matches. SVD and KMeans are then applied to the trimmed comparison matrix.

3. SVD-CLUS: Apply KMeans to the data representation given by the top $2L$ singular vectors from the comparison graph directly.

We report the proportion of items which are correctly clustered as a metric of performance. We do not include PGP-CLUS here because PGP performs poorly when there are multiple ranking signals.

Results Figure 3 gives the performance of the methods in recovering clusters of comparable items, comparing the proportion of the items each method clustered correctly. On average GPGP-CLUS performed better than the rest, except at low sparsity, i.e. dense graphs, where it performed similarly to SVD-CLUS. This is expected as for a highly dense preference graph, modelling with GPGP will not gain further additional information about the overall preference structure. On the other hand, PR-CLUS performed consistently poorly because it assumes rankability of the data. In other words, it only removes matches that agree with the sole ranking signal the algorithm recovered.

4.3 Predicting preferences on real data

We apply GPGP and baselines to a variety of real-world comparison graphs, and measure outcome by their accuracy in predicting preferences on the test set. A 70-30 train-test split is applied to the data over 20 trials. Table 1 summarises the test results on 4 datasets for preference learning. We report the average network clustering coefficient $C_{avg}$ ([Saramäki et al. 2007]) as a proxy to illustrate how non-rankable the problem is.

Male Cape Dwarf Chameleons Contest This data is used in the study by [Stuart-Fox et al. 2006]. Physical measurements are made on 35 male Cape dwarf chameleons, and the results of 104 contests are recorded. From Table 1 we see that GPGP statistically outperformed all baselines. In particular, PGP was the worst performer due to the moderately high clustering coefficient.
Figure 1: (a) Items belong to different groups and preference between items corresponds to the utility function determined by their latent states (different colors indicate that different utility function is used). Overall preferences exhibit cycles (indicated in bold) (b) Items belong to different groups and items are rankable within the groups but preferences across groups are random.

Figure 2: Comparisons of algorithms for simulations at different sparsity and inconsistency level. Accuracies are averaged over 20 runs and error bars of 1 standard deviation are provided.

Figure 3: (a, b) Comparisons of algorithms for simulations with different number of clusters and sparsity level. Proportion of items correctly clustered are averaged over 20 runs and error bars of 1 standard deviation are provided. (c) Proportion of times GPGP performed better than baselines.

**Flatlizard Competition** The data is collected at Augrabies Falls National Park (South Africa) in September-October 2002 (Whiting et al., 2009), on the contest performance and background attributes of 77 male flat lizards (*Platysaurus Broadleyi*). The results of 100 contests were recorded, along with 18
Table 1: Test results on the 4 datasets for preference learning. Accuracy averaged over 20 trials is reported along with its standard deviation. \( C_{\text{avg}} \) is the average clustering coefficient of a comparison graph. The symbol * indicates when the algorithm’s accuracy is significantly worse than that of GPG. Wilcoxon rank-sum test with level 0.05 was used to determine the statistical significance.

| DATASET       | # Item | # Edge | \( C_{\text{avg}} \) | GPG       | PGP       | PAIRGP     | PAIRLOGREG |
|---------------|--------|--------|-----------------------|-----------|-----------|------------|------------|
| Chameleon     | 35     | 104    | 0.33                  | 0.78 ± 0.06 | 0.61 ± 0.09* | 0.72 ± 0.08 | 0.71 ± 0.08* |
| Flatlizard    | 77     | 100    | 0.07                  | 0.83 ± 0.06 | 0.80 ± 0.09 | 0.78 ± 0.07* | 0.77 ± 0.09* |
| NFL 2000-18   | 32     | 213x19 y rs | 0.54                  | 0.59 ± 0.03 | 0.51 ± 0.02* | 0.58 ± 0.03 | 0.65 ± 0.03 |
| ArXiv Graph   | 1025   | 1000   | 0.11                  | 0.74 ± 0.02 | 0.66 ± 0.03* | 0.70 ± 0.02* | 0.62 ± 0.02* |

5 Conclusion and Discussion

We proposed Generalised Preferential Gaussian Processes (GPG), a new probabilistic model for preferential data. GPG relaxed the rankability assumption and comes with a strong theoretical justification in terms of universality of the corresponding kernel function. It can be readily integrated into many existing preference learning algorithms that are based on PGP. Experimental results on simulations and real-world datasets show the superior performance in comparison to PGP, the latter demonstrating the prevalence of inconsistent preferences and the need for relaxing the rankability assumptions in practice. We demonstrated how GPG can be used to solve a specific problem which goes beyond rankability, i.e. recovering clusters of comparable items. A number of other problems which similarly involve more complex preferential structures can be studied based on the proposed framework.

Relaxing rankability allows to investigate latent structures influencing preferences, including the case where preferences are inconsistent, cyclical or when many items are simply not comparable to each other. Building on the existing preferential Gaussian Process (PGP) model, our approach introduces additional flexibility but preserves the advantages of having a Bayesian probabilistic model and faithful uncertainty quantification. The algorithms we proposed may enable more robust and customised recommendations to users in recommender systems and information retrieval. It is also envisaged that our work will find applications in A/B testing, gaming systems, and Bayesian optimisation with implicit or relative feedback.

Digital trails such as web searches and purchase patterns are often collected for targeted recommendations. It is worth noting that these features might include sensitive personal information and utilising them without careful consideration might be unethical. Therefore, an important practical research direction will be to consider combining GPG with algorithmic fairness approaches applicable to kernel methods and GPs (Li et al., 2019), or to use differentially private mechanisms for GPs (Smith et al., 2018).

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*data collected from nfl.com
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