Introduction

The Coronavirus Disease 2019 (COVID-19) epidemic began in Wuhan, China, in December 2019. On January 1st, 2020, WHO announced that this outbreak represents an international public health emergency, affecting 2,725,920 people by April 24, 2020, causing, 191,061 deaths. On February 11, the International Committee on Taxonomy of Viruses has made public the name of the virus causing COVID-19: severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2).

Transmission paths

The two modes of transmission are via aerosols, through drops of fluid spread by coughing, sneezing, and fecal-oral (digestive).

Characteristics of COVID-19

The incubation period is 1–14 days, most commonly 3–7 days. Patients are contagious in the latency period. On average, a patient can infect another 2–2.5 people. The main symptoms are represented by:

- Fever
- Cough (especially dry)
- Fatigue
- Sputum
- Shortness of breath
- Dry throat
- Headache
- Digestive manifestations in a small percentage of patients

The fraction of severe, critical cases and mortality rate is higher, compared to influenza. The number of deaths per day relative to the total number of cases gives us a percentage of 3–4%.

Control of infection in oral healthcare settings

In light of the thread of COVID-19 pandemic, the conception of strict and efficient protocols for oral healthcare settings is of paramount importance. This specialty is prone to cross infection among patients and healthcare workers. This article provides recommendation on patient evaluation, treatment approach for dental emergencies and infection control protocols.

Screening for COVID-19 status and triaging for dental treatments

During the pandemic, it is recommended to perform exclusively emergency dental procedures to protect the medical personnel, the patients and to reduce as much as possible the consumption of personal protective
equipment. Patients’ general health assessment before dental treatment is very important (Fig. 1), as dental health workers can identify undiagnosed COVID-19 patients. Emergency dental patients that test positive for SARS-CoV-2 should be referred for emergency care where appropriate Transmission-Based Precautions are available.
indication for SARS convalescing patients was to postpone
dental treatments for 1 month. Same recommendation
could be adopted for COVID-19 patients.

What is considered an emergency in dentistry, according
to ADA?

Dental emergencies are those that put the patient’s life
at risk and require immediate treatment to stop bleeding,
reduce pain and stop infection. The emergency dental
cases are represented by:

- Severe pain of pulp origin
- Pericoronaritis, pain in the third molar region
- Postoperative osteitis, dry alveolitis
- Dental fractures causing pain or soft-tissue injuries
caused by trauma
- Luxations, dental avulsions
- Dental treatments required before general medical
procedures
- Final cementation of crowns, decks if provisional resto-
ration is lost, deteriorated or causes gum irritation
- Biopsies

Other emergencies shall be considered as follows:

- Extended cavities or damaged restorations causing pain
  (Temporary restorations are performed)
- Suppression of suture threads
- Dental treatments of oncology patients
- Dental adjustments when function is impaired
- Change of temporary fillings in endodontic access cav-
ities, if they have caused pain
- Adjustment of the orthodontic apparatus if it has caused
  pain or ulceration on the oral mucosa.

Assessment of the gravity of the dental emergency is
very important. The evaluation of the dental and general
health status of the patient is based on the workflow in
Fig. 1. Dental practitioners should aim to ease patients
suffering and alleviate the burden that dental emergencies
would place on hospital emergency departments.

Effective control of infection in the dental office

Social distancing protocol for patients should be adopted in
the dental office. Appointments should be scheduled apart
to minimize contact between patients. If this standard is
not applicable, patients can wait in their personal vehicle,
until it is their turn.

Since the main route of transmission of the virus is the
aerial one, it is necessary to use personal protective
equipment, gloves, face masks (N-95 or FFP2), goggles or
facial shield to protect the skin and mucous membranes
of the medical personnel as well as waterproof robes, jump-
suits. If the mask is damaged, or the doctor has difficulties
breathing, the mask should be changed. Dental health
worker should have a seasonal flu vaccine this year, ill-
health status of medical personnel has to be assessed daily.

Rigorous hand hygiene and surfaces in the dental office is
the most important measure of reducing the transmission of
microorganisms to patients. Depending on surface type,
temperature, humidity, SARS-CoV-2 may persist on surfaces
from a few hours to a few days. All reading materials, mag-
azines and toys should be removed from the dental office.

To minimize the formation of drops and aerosols, it is
recommended to perform minimally invasive procedures,
to use the surgical vacuum cleaner, 4-hand work, and rub-
ber dam isolation of the operator field. Before dental
procedures it is recommended that the patient rinses with antimicrobial oral solutions. Resorbable sutures after surgical procedures are recommended. Aerosol generating procedures should be scheduled at the end of the program. If procedures were performed without N95 masks, both the healthcare provider and the patient are at moderate risk for SARS-CoV-2 infection/transmission. Fourteen days of quarantine are recommended after this exposure. As intraoral x-ray can induce saliva secretion and coughing, extraoral radiographies (panoramic, Cone Beam Computer Tomography) are alternatives.

After providing dental care, facial protective equipment should be cleaned and disinfected. The X-ray equipment, the light and the dental chair should be disinfected according to the instructions of the manufacturer. The floors should also be disinfected. Handpieces must be sterilized after each patient. Frequently used surfaces such as: door handles, bathrooms, desks must be disinfected often.

In the areas severely affected by COVID-19, the patients arriving in the waiting room should receive protective masks. In the areas severely affected by COVID-19, the patients arriving in the waiting room should receive protective masks. In the areas severely affected by COVID-19, the patients arriving in the waiting room should receive protective masks. In the areas severely affected by COVID-19, the patients arriving in the waiting room should receive protective masks. In the areas severely affected by COVID-19, the patients arriving in the waiting room should receive protective masks.

Conclusion
The COVID-19 pandemic represents a global challenge, given the increased contagiousness of SARS-CoV-2, dental healthcare providers have to adopt new protocols for a better infection prevention in the dental office and new working protocols aimed to prevent spreading the virus.

Declaration of Competing Interest
The authors have no conflicts of interest relevant to this article.

Acknowledgements
The authors received no funding for this work.

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