A research on the factors of the new globalization model influencing the maritime transport

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Abstract. After the global financial crisis in 2008, world economy and trade have taken place in a radical change. Especially after 2012, global economic development is far from the rapid growth rates recorded in the 90s and 2000s. This term is called "New Globalization Era" and this era emphasizes the real-time economy. The aim of this study is to identify the variables that define the new globalization model from the point of view of the container shipping and port industry and to rank these variables by their importance. According to the results, it is expected that the most influential variables of the new globalization model that will affect the maritime transport in the future will be cybersecurity threat, Industry 4.0 technologies and climate change.

1 Introduction

In the world, the manufacturing industry has slowed down in response to the global financial crisis in 2008, especially after 2012, global commodity trade has almost fallen to GDP growth rates. In 2016, for the first time since 2001, commodity trading has remained below the world GDP growth rate of 1.3%. Between 2001 and 2008 container transport increased by an average of 10.8% per year, while growth between 2011 and 2016 was only 3.9% [1]. These statistics are far from the usual statistics in the 1990s and in the first half of the 2000s. It is understood that from these data, the world classical globalization model is changing.

It is inevitable that logistics and maritime transport sector like every sector will be influenced by this change. While maritime transport being always in an important position in global logistics activities, it is not clear which variables will affect the maritime future in the new global economic model, which is gradually felt at this point. This uncertainty constitutes the basic motivation of the research.

In this study, the basic variables of the new globalization model and the effects of these variables on the maritime transportation are questioned. The literature has revealed fundamental variables, followed by interviews with experts from the maritime industry and variables that will affect the maritime industry in the future. With the Fuzzy AHP study

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conducted with the same experts, the rank and importance of the variables have been
determined.

2 Literature Review

Globalization has a very fundamental link with transport and logistics [2]. From a mega
carrier ship to a small truck, the entire distribution system is integrated with production
activities in global markets. Thus, globalization is supported and spread by the development
of modern transport systems [3]. However, the role of transport in the global economy since
the beginning of the 21st Century is in a significant change. The motivators of this change
in the global transport system can be classically grouped into six main groups: politics,
society and demography, environment and energy, economics, finance and technology [4].
These variables play important roles together and separately. The process referred to as the
"New Globalization Model" after the 2008 global financial crisis differs with the fact that it
is more knowledge-based rather than labour or capital intensive [5].

The main reasons of the new globalization model are the slowing down of economic
growth in developing countries including China (1), the tendency to decrease in demand for
products as a result of the increase in average age ratios in developed countries and the
importance of the service sector (2), the productivity gains achieved in production
technologies, (3) and increasing countries' protectionism policies in response to the classic
model of globalization [1-6].

It is expected that this change will cause significant changes in global commerce and
maritime transport that is used 90% in the global supply chain. The International Transport
Forum (ITF), for example, emphasized that economic geography in developing countries
will be affected by changes in consumption and local demand, and the new economic
model will be pioneering in the coming period where the low-cost labour-based production
model will no longer apply. According to the ITF, the quantities of goods carried in the
world between the years 2015 and 2030 will increase by 4.2% per annum, and after 2030 it
will fall to 3.3%. While the flow rate of goods among developed countries is low, the flow
of goods among the developing countries themselves will be high [7].

So which elements of this new globalization model will most impact the maritime
industry? There is no clear answer to this question yet. Aggelakakis et al. [8] prepared a
report for the EU Commission entitled "Future of the Transport Industry" which is set out
the variables that will affect the transport industry. These variables are predominantly
derived from the Bernardino et al. [9] study. The variables include climate change,
globalization, urbanization, ageing, increasing knowledge of the community, individuality,
migrations, connectivity, urgent needs (here&now), slow movement, women's
strengthening in society, awareness, consciousness, the trends of being young, seeking for
experience and do it yourself. Bernardino et al. [9] called these variables "key drivers of
transport demand evolution".

3 Methodology

In this study, it is aimed to determine the key future factors affecting maritime transport. A
research process involving both qualitative and quantitative methods has used to collect and
analyse data [10-11]. A semi-structured interview technique is an ideal method for in-depth
understanding of the topic in qualitative research [12]. In this study, semi-structured
interview form has applied to experts for finding basic variables, then the variables have
ranked by Fuzzy Analytic Hierarchy Process (Fuzzy AHP).
3.1 Sampling

Boddy [13] says that 12 interviews are sufficient to reach the theoretical satisfaction in a qualitative research. On the other hand, when theoretically new variables are not produced, the sample size is assumed to be at a satisfactory level [14].

According to Rodrigue [4] “Maritime transport is composed of the maritime shipping and the ports dimensions”. 12 of the 24 interviews conducted in this study were carried out by experts from maritime shipping sector and the remaining 12 were conducted by experts in the port sector. While 12 of these experts living in Turkey, the rest 4 in Dubai, another 4 in Singapore, 3 in China and 1 is living in Hamburg. Half of the interviewees work in global container line operators and the others work in global container terminal operators as a senior manager. The main reason for selection of an equal number of administrators by shipping line and port is a balanced determination of the distinction between both sides. Interviewees have selected by judgemental sampling method so that the choice of the people who could answer the questions has secured [15].

3.2 Qualitative Research Process: Semi-structured Interview

The experts were asked about the variables related to the new globalization model that is expected to affect maritime transport in the future. Twelve interviews were conducted face-to-face, while the remaining twelve were conducted by video call. Interviews lasted approximately 50 minutes and records were kept. As a result of the interviews, 9 variables were determined and the quantitative step of the research was passed.

3.3 Quantitative Research Process: Fuzzy AHP

In this study, the Fuzzy AHP method was applied to find the weights of the 9 variables obtained from the interviews. Saaty was used the expression "the method of determining priority orders with pairwise comparisons of judges obtained from experts" when defining AHP method [16]. Although the method was developed by Saaty in 1977 [17], it has been widely used in many academic disciplines [18].

There are 3 basic levels in a typical AHP structure. At the top level, the objectives of the research are shown, while the second level is the criteria. Although there are alternatives to choose from at the bottom, there is no third level in this work due to the purpose of the study.

The questionnaire prepared for this research has two sections. The first part consists of the profile questions about the participants and the second part contains the pairwise comparison of the variables obtained from the interviews before.

In the questionnaires, a 9-point comparative scale was used as suggested by Saaty [16]. Interviews were conducted in January and February 2018 and provided 24 replies to the questionnaire from the experts.

Then the Fuzzy AHP method was applied. The reason for not applying the classical AHP method at this point is that it is criticized because it is inadequate to handle the uncertainty and indecision situations [19]. The focal point of these criticisms is that the acceptance of "something right or wrong" in classical logic does not overlap much with real life, and does not reflect the way human thinking works. In real life, however, there could be many situations between right and wrong.

The article entitled "Fuzzy Sets" published by Zadeh in 1965 [20] has been adapted to the AHP method as well as many other scientific methods. The Fuzzy AHP method, which
is able to make more consistent decisions because it is very close to the logic of human thinking, has a more advanced technique than Saaty's classic AHP [21-22].

Fuzzy numbers do not form a natural order like real numbers. For this reason, there are many studies in the literature for ranking the fuzzy numbers [23, 24, 25, 26, 27, 28, 29, 30]. In addition to these studies, Chang [31] developed a new approach and used triangular fuzzy numbers for pairwise comparison scales in the Fuzzy AHP. In this study, the widely used Fuzzy AHP method proposed by Chang [31] was used. The choice of this method is due to the low computational requirement and the use of classic AHP steps.

4 Research Findings

4.1 Interview results

According to the results obtained from the interviews, there are 9 basic variables that will affect maritime transport and the port in the future. These variables and the basic opinions expressed by interviewees regarding these variables are as follows:
- **Climate change:** Increasing precipitation affects the smooth operation of radar and radio equipment on ships, causing drainage systems in ports to be inadequate and storage areas to be damaged. Increased average temperatures cause damage to railways and roads, increasing the energy consumption of refrigerated containers. Storms cause the container to overturn in the port, increase the wave power and coastal erosion. On the other hand, storms cause the wave breakers and breakers in the ports to be inadequate. Rapid escalating winds adversely affect navigation and communication equipment, delay vessel port operations, damage old buildings and warehouse.
- **Change in business model:** Factors such as changes in customer needs and expectations, threats created by emerging and emerging competitors, and increased costs of risk reduction put pressure on managers to create a much more dynamic business model. This new business model has to be resilient to the growing fragility of global markets. It is thought that these business models will also affect the business models of maritime transport.
- **Political imbalances and protectionism policies:** It is estimated that in 2015, there will be an additional cost of $ 56 billion in the global supply chain due to unexpected weather changes, terrorism, forced migrations and criminal activities in the world [32]. In addition, the increasing complexity of regulations, the excessive and unpredictable political decisions of governments, the increase in safety and security rules, slowdown of operations due to safety concerns, protectionism policies that restrict competition, foreign trade customs procedures and taxes, changes in macro environmental factors, it will continue to create constraints in future commercial activities and in the transport sector.
- **Digital vulnerability and cybersecurity threat:** With the impact of mobile devices, digitalization has begun in every area of the world, and digital markets have become the most important markets. Technically it is not possible to switch to Industry 4.0 technology without digitalization. However, digitalization is bringing about security issues. Increasing dependence on digital markets requires measures against risks. Cyber-attacks for digital data and data breach violations have become a major threat. With cyber-attacks, IT systems are collapsing, which can lead to significant loss and disruption in business processes. As a matter of fact, it is stated that Maersk suffered a loss of 300 million dollars in the third quarter due to the cyber-attack in 2017 [33]. While it is difficult to keep up with this fast digital change process and technological progress, it is very much reliant on these technologies. Much more sophisticated models of operation emerge in the business world where interconnectivity is constantly increasing.
- **Industry 4.0 technologies**: Industry 4.0 is the industry's digital transformation. Intelligent robots that can respond quickly to customer requests with flexibility and productivity in production refer to 8 basic technologies such as the Internet of Things (IoT) and big data analysis. It is thought that these technologies will deeply affect not only the production but also the service sector. For example, with IoT, the transparency, efficiency and reliability of the supply chain and environmental awareness will increase with efficient resource planning. 3D printers will reduce transport demands, and transport will be predominantly directed at raw material shipments. With autonomous devices, the demand for labour force will be reduced and the performance of delivery processes will increase. With industrial robots, production efficiency will increase, production cost and dependence on labour force will decrease.

- **Return of production (Localization)**: With the reduced dependence on labour, it is expected that the return of production to the nearest point in developed countries will have a shortening effect on the global supply chain.

- **Ageing**: Especially in the developed countries, the increase in the average age causes the service sector to gain importance and increase the usage habit (Consumption 2.0) instead of buying the products, which is considered as an element that can negatively affect the global commodity trade.

- **Urbanization**: With controlled and uncontrolled migration, the population is concentrated in large cities. This is another important reason for the production facilities to be deployed around these cities. Especially urban logistics is expected to gain much more importance.

- **Disruptive innovation**: Many destructive innovations are expected in the future (Hyperloop, unmanned ships, drones, etc.) and new technologies are a threat to existing transportation vehicles and infrastructures.

### 4.2 The Results of Fuzzy AHP

In order to be able to determine the significance ratings of the criteria, the same decision makers have asked to answer the 9-point scale questionnaires based on pairwise comparisons. Then the data has transformed into a triangular fuzzy number by reducing the evaluations of these 24 decision makers to a single value to indicate the outcome of each decision maker's criterion (Table 1).

| C1   | C2     | C3     | C4     | C5     | C6     | C7     | C8     | C9   |
|------|--------|--------|--------|--------|--------|--------|--------|------|
| 1    | 1      | 1.02  | 1.69  | 2.38  | 1.52  | 2.29  | 3.00  | 1.66 | 2.29 |
| 0.42 | 0.59  | 0.98  | 1      | 1      | 1.32  | 2.23  | 3.09  | 2.05 | 2.96 |
| 0.33 | 0.44  | 0.60  | 0.32  | 0.45  | 0.76  | 0.85  | 1.26  | 1.85 | 0.47 |
| 0.33 | 0.45  | 0.66  | 0.26  | 0.34  | 0.49  | 0.54  | 0.79  | 1.18 | 0.70 |
| 0.44 | 0.60  | 0.87  | 0.46  | 0.62  | 0.86  | 1.42  | 2.13  | 2.91 | 0.68 |
| 0.32 | 0.40  | 0.54  | 0.21  | 0.27  | 0.37  | 0.38  | 0.50  | 0.72 | 0.29 |
| 0.47 | 0.62  | 0.78  | 0.20  | 0.25  | 0.35  | 0.81  | 1.16  | 1.54 | 0.35 |
| 0.17 | 0.21  | 0.26  | 0.14  | 0.16  | 0.19  | 0.31  | 0.41  | 0.58 | 0.16 |
| 0.12 | 0.14  | 0.16  | 0.13  | 0.15  | 0.18  | 0.22  | 0.27  | 0.35 | 0.18 |

Finally, the weights of each criterion have calculated by the Fuzzy AHP method (Table 2).
Table 2. The overall importance of all responses.

| Criteria                                      | Weight (%) |
|----------------------------------------------|------------|
| C2- Digital vulnerability and cybersecurity threat | 24.1       |
| C1- Industry 4.0 technologies                | 22.3       |
| C5- Climate change                           | 17.5       |
| C4- Disruptive innovation                    | 13.4       |
| C3- Political imbalances and protectionism policies | 10.6      |
| C7- Change in business model                 | 8.8        |
| C6- Return of production (Localization)      | 5.6        |
| C8- Urbanisation                             | 4.0        |
| C9- Ageing                                   | 3.0        |

Number of respondents: 24

Given the general conclusions of the 24 decision makers, it has been determined that the three most important variables that are expected to affect the maritime industry in the future are the cybersecurity threat, Industry 4.0 technologies and climate changes. These three variables are followed by disruptive innovations, political imbalances and protectionism.

On the other hand, the importance ranks of the two groups have calculated to see the disagreement of the participant groups is shown in Table 3.

Table 3. Respondent groups’ comparisons.

| Criteria                                      | Ship Operators | Terminal Operators |
|----------------------------------------------|----------------|--------------------|
|                                             | Weight (%)     | Rank   | Weight (%) | Rank   |
| C1- Industry 4.0 technologies                | 28.0%          | 1      | 17.4%      | 3      |
| C2- Digital vulnerability and cyber security threat | 23.9%          | 2      | 23.9%      | 1      |
| C5- Climate change                           | 15.2%          | 3      | 19.9%      | 2      |
| C4- Disruptive innovation                    | 12.8%          | 4      | 13.8%      | 4      |
| C3- Political imbalances and protectionism policies | 10.0%          | 5      | 11.1%      | 5      |
| C7- Change in business model                 | 7.4%           | 6      | 10.3%      | 6      |
| C6- Return of production (Localization)      | 5.5%           | 7      | 5.7%       | 7      |
| C8- Urbanisation                             | 4.0%           | 8      | 3.9%       | 8      |
| C9- Ageing                                   | 2.4%           | 9      | 3.8%       | 9      |

Number of respondents: 12

Although the order of the first three variables is different in the two groups, the order of the other variables have remained the same. While ship operators think that the maritime industry will be the most influential variable in the future for Industry 4.0 technologies, port operators think that the most important variables are “digital vulnerability” and “cybersecurity threats”.

5 Conclusion

The logistics sector is directly affected by economic activity around the world. In recent years, fundamental changes in the basic statistics on world economy and trade have revealed some doubts about the future of the logistics industry. It is difficult to determine how much the economic, technological, social, demographic and legal factors that are often mentioned today will affect the logistics industry in the future. However, it is relatively possible to identify these variables and to find their significance. In this study, interviews
with experts of the maritime industry revealed potential variables that will affect the maritime industry in the future. These variables have then ranked according to their significance from the point of view of both port and shipping sector representatives.

Taking into account all the responses of both ship and port operators, it is clear that the threat of cybersecurity is considered to be the most likely future element in the maritime industry. The second important variable, Industry 4.0, is in fact directly related to the first variable. Because Industry 4.0 is at the heart of digitalization and the digitalization of all business processes brings together digital vulnerability and cybersecurity threats. These two variables also at the top rank, when the responses of the ship operators are taken into consideration. When the only responses of port operators are taken into consideration, it is seen that the first two rows are accompanied by the cybersecurity threat and the climate change. Considering the possible negative effects of the climate change on the ports, this can be regarded as expected.

The most important limitation of this study is that it is made only for the container transport sector. It may be advisable to carry out studies that take into account other types of cargo and other modes of transport.

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