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Summary:

Resilience is considered to be “a mindset and skill set that can be nurtured into a stronger and more effective attribute” (1). Whether and how it can be nurtured in medical students is a subject of interest for medical educators (1,2). Little is known about how physicians develop resilience (3). While some interventions show promise (4), resilience training in medical education is not well studied. We aimed to develop a teaching intervention with high acceptability to undergraduate medical students, which would allow exposure to challenges in a controlled, psychologically safe environment, and might enhance their resilience. Simulation-based education provided opportunities for carefully designed scenarios and debriefing by trained facilitators. Structured debriefing enabled participants to recognise and discuss stressful situations, as well as increase their connection with each other and with their teachers. These factors have been found to enhance resilience in other contexts (5).

Participants’ impressions were explored qualitatively, and suggest that simulation can encourage reflection on the non-technical skill of resilience, provided there is careful design and debriefing of the simulation activity.

The project:

In this project we sought to understand whether simulation can be used as a tool to explore and enhance resilience in medical students.
Enhancing resilience is recognised as a worthy goal for a variety of reasons, including defensive (protection against mental health struggles), proactive (to optimize productivity), and as an important aspect of professional identify formation (6).

The challenge for medical educators is that building resilience requires exposure to a trial which is sufficient to cause growth, but not so difficult that it causes harm. We designed simulation exercises to provide stimulus for fostering resilience. Recognising that excessive trauma will lower resilience, whilst mild trauma may have no effect upon it, using simulation as an experiential learning modality was not without risk. This was carefully considered in our design and follow up, and ethics approval was obtained as part of the accountability structure of the project.

Participants were final year medical students in an eight-week critical care rotation at Bond University, Gold Coast, Australia in 2018. Of note, these students had significant prior exposure to simulation in their medical curriculum. Groups of three or four students were placed in a challenging simulated scenario (see Figure scenario 1).

Carefully selected facilitators debriefed each group. Facilitators were experienced clinicians and educators with specific training and experience in simulation debriefing. They encouraged discussion around active coping and reflective practice. Participants were then invited to re-enter the simulation and apply what they had just explored in the debriefing session. The scenario was changed subtly but core challenges were similar (Figure Scenario 2). The second debriefing again focused on active coping and reflective practice.
Please note that these were both fictional scenarios and do not describe information regarding actual patients or nurses. Any resemblance to real persons, living or deceased, is a coincidence.

After the simulations, four participating students discussed their learning and experiences in semi-structured phone interviews. Recordings were transcribed verbatim and de-identified prior to analysis.

Four main themes and two subthemes were identified by the research team:

**Theme 1: Differing perspectives as a source of conflict**

Differing perspectives within the healthcare system were identified by participants as key sources of conflict. Disagreements were described between doctors, within teams, with other healthcare providers, and with patients. Conflict was not always overt or dramatic, but was sufficient to cause distress.

“Most of the time it’s day to day, little, tiny things where certain people’s priorities don’t quite coincide with the doctor’s priorities and it’s just working through that.”

**Theme 2: Shifting perspectives to resolve conflict**

Being willing and able to shift perspectives was seen as key to processing conflict and coping with challenges. Two facilitating subthemes were identified: *Listening and talking,* and *Experiencing.*
Subthemes:

a. **Listening and talking** “I also learnt the power of just listening to people.”

   “Sometimes you don’t have the answer but if you just let them talk, then
   sometimes that helps a lot.”

b. **Experiencing** “I think we need more of these kind of simulations...Until you
   actually put yourself in a scenario and work through it yourself, I don’t think
   you ever quite grasp it.”

**Theme 3: Validating experiences and coping strategies**

The creation of experience was necessary to shift perspectives. Students described both
their personal experiences of difficulty and their learning through the experiences of others.

“It was valuable to see that all doctors experience these scenarios...”

**Theme 4: Outside and Inside - tension between the external and internal self**

Students reflected on the importance of paying attention to emotions; not over-riding them
but allowing them to inform decisions and behaviours in a constructive way. The challenge
of managing internal conflict while maintaining external professionalism was also described.

“We had to kind of think about why we said those things, and, yes, that’s something we’re
not used to doing. So, I found it helpful.”

General feedback suggested these scenarios held high face validity for students and offered
sufficient emotional and social load to recognize, manage and, reflect upon how they cope
with confronting circumstances.
The results demonstrate promising potential for simulation to help medical students to foster resilience, through semi-structured debriefing and deliberate practice. Next steps will be further exploration with larger numbers of participants, and to develop guidelines and training for faculty, ensuring optimal learning outcomes and psychological safety for this type of simulation exercise. The recommendations offered in this commentary may prove useful in the development of a theoretical framework for further exploration.

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All authors declare no conflicts of interest and have nothing to disclose

**Contributorship statement:**

NY and VB designed the study and obtained ethical approval

NY, AS and JS recruited and consented participants and conducted pre-intervention analysis

VB, SB and NA conducted the intervention and post-intervention quantitative analysis

EP conducted the post-intervention interviews

NY, VB and EP analyzed and interpreted the quantitative participant data

NY, VB, EP, NA and SB analysed and interpreted the qualitative participant data
All authors read and approved the final manuscript

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