Quality of life of university students during the COVID-19 pandemic: Assessing the level of quality of life and the associated factors after the end of movement lockdown

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Research Article

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Abstract

Purpose: Despite the significant impact of COVID-19 on mental health among university students, data on the related quality of life (QoL) are lacking in this group of the population. This study aimed to evaluate quality of life (QoL) and determine its association with various factors and social support among university students during the COVID-19 pandemic after the end of movement lockdown.

Methods: This was an online, cross-sectional study recruited a total of 316 participants. Participants were administered a self-reported questionnaire to gather data on demographic, personal, clinical and psychological characteristics; the 21-item depression, anxiety and stress scale (DASS-21) to assess the severity of their depressive, anxiety and stress symptoms; the multidimensional scale of perceived social support (MSPSS) to assess the degree of social support; and the World Health Organization quality of life-BREF (WHOQoL-BREF) to assess QoL.

Results: The psychological and social QoL scores were lower than the non-pandemic norms of the general population, while the physical health and environmental QoL scores were comparable. After adjusting for relevant demographic, personal, and clinical variables, religious coping; greater number of hours of online classes attended; and greater social support from family, friends and significant others were found to be significantly associated with higher QoL among the participants. Frustration because of study disruption, living in areas with a high prevalence of COVID-19 cases, and a higher severity of depressive and stress symptoms were significantly associated with lower QoL.

Conclusion: COVID-19 impaired the QoL of university students even after the movement lockdown was lifted.

Introduction

The severe acute respiratory syndrome coronavirus-2 (SARS-CoV-2) is a highly infectious and contagious virus belonging to the coronavirus family. Since its announcement by the World Health Organization (WHO) as a global pandemic on 11 March 2020, it has caused a major health hazard globally—the coronavirus disease 2019 (COVID-19) pandemic [1]. Malaysia, which has been experiencing an alarming increase in the prevalence of COVID-19 since early March 2020, imposed a movement control order (MCO) throughout the entire country from March 2020 to June 2020. Under the MCO, all forms of public gatherings for social, religious, sporting, or cultural purposes were banned, and all places of worship and business premises except for essential services were closed [2]. The MCO was lifted in June 2020 but the rate of spread of COVID-19 in the country was not fully under control. Fear of being infected with COVID-19 and uncertainty about the future resulting from the socioeconomic downfall and academic disruption stemming from this global pandemic have enormous psychological effects on university students [3-7].

Quality of life (QoL) has emerged as an important measure in psychiatric research because of its frequent use as an assessment and treatment outcome indicator. The WHO's quality of life-BREF (WHOQoL-BREF) is a QoL measuring tool that can be used to compare health-related QoL across a huge
variety of conditions or illnesses; it is also used as a tool to indicate the outcome of various QoL interventions [8]. Several factors, such as gender, education environment, years of study, depression, and chronic illness have been identified as predictors of QoL in university students [9]. In the Malaysian context, despite the MCO was lifted in June 2020, all academic activities were still confined, in which all classes are still conducted online since April 2020 and university students were not permitted to access the university's facilities. These new norms in the academic setting in Malaysia disrupt the usual daily routine and academic progress among university students. To the best of our knowledge, to date, data on QoL assessment in university students in response to the COVID-19 pandemic are lacking, particularly after the end of movement lockdown. Hence, this study filled the research gap via the following activities: (1) evaluating the QoL of university students and (2) assessing the association between various psychological factors, social support, and QoL to identify significant predictors of QoL among university students while adjusting for demographic, personal and clinical factors during the uncertain time of the COVID-19 pandemic and after the movement lockdown was lifted.

Methods

Study setting and participants

This cross-sectional online survey was conducted from 1 July 2020 to 21 July 2020, which was 3 weeks after the Malaysian government lifted the MCO (MCO was lifted on 11 June 2020). During the period of data collection, although the MCO had been lifted, the rate of spread of COVID-19 in the country was not fully under control, with the number of cumulative COVID-19 cases at 8840 cases and the number of deaths at 123 cases at the end of the data collection period [10]. The sample size was calculated based on the formula:

\[ n = \frac{\left( Z_{1-\alpha/2} \times \bar{x} \right)^2}{\Delta^2} \]

(1) where \( n \) was the total estimated sample size, \( Z_{1-\alpha/2} \) was the value represented the desired confidence interval in which confidence level selected was at 95% with a critical value of 1.96, \( \bar{x} \) was standard deviation which was 18.2 based on the QoL of the general population [11], and \( \Delta \) was precision with a value of 2.5). Hence, the estimated sample size needed was 243 subjects (after considering an additional 20% of sample loss). Recruitment of study participants was carried out by snowball sampling from the medical faculties of Malaysian public university students in Klang Valley at the Central of Peninsular Malaysia and in the states of Penang and Kelantan located at the northern region of Peninsular Malaysia. Initially, the online survey was disseminated to medical postgraduate students and they were told to circulate the invitation to participate in the survey to other medical postgraduate students, medical undergraduate students, postgraduate and undergraduate students in medical sciences and other students within the medical faculties of public Malaysian universities located at the targeted regions. We selected participants with a diverse range of demographic characteristics according to age, gender and marital status. The study was approved by the Human Research Ethics Committee of USM (USM/JEPEM/COVID19-21) and the Medical Research Committee of the Faculty of Medicine, UKM (UKMPPPI/111/8/JEP-2020-370). Those who were 18 years and above, registered as students with the Faculty of Medicine of Malaysian public universities located in Klang Valley and the
states of Penang and Kelantan in Peninsular Malaysia, were eligible to participate in the study. Those who presented with psychotic disorders, bipolar mood disorder or a history of illicit drug use were excluded from the study. All the participants provided informed consent, and they were assured of anonymity and data confidentiality. They completed the questionnaires through an online survey platform (Google Forms). Initially, a total of 381 participants responded to the online survey. We excluded 65 participants who took less than 60% of the median time to complete the questionnaires in this study (median time= 15 minutes) to avoid any response bias. Double responses from the same participant were prevented by activating the “limiting responses to once per person” function in Google Forms. The final sample size of the study was 316 participants.

Data collection

A self-report questionnaire was administered to the participants to collect data on the following: demographic and personal characteristics, clinical factors, and COVID-19 related stressors and coping of the participants. The self-reported questionnaire was constructed based on previous surveys on the psychological impact of the SARS and MERS epidemics on university and medical students [12-16]. The participants were also administered the Malay version of the 21-item depression, anxiety and stress scale (DASS-21) to assess the severity of their depressive, anxiety and stress symptoms; the Malay version of the multidimensional scale of perceived social support (MSPSS) to assess the degree of social support; and the Malay version of the WHOQoL-BREF to assess QoL. In this study, the DASS-21 subscale scores, MSPSS domain scores and WHOQoL-BREF domain scores were presented as continuous variables.

Demographic characteristics

Data on demographic characteristics of the participants collected in this study included age, gender, marital status and monthly living expenses. The assessment and coding for demographic characteristics are summarized in Section 1 of the Supplementary material.

Personal characteristics

The personal characteristics assessed in this study were types of courses enrolled in university and living arrangement. The assessment and coding for personal characteristics are summarized in Section 1 of the Supplementary material.

Clinical factors

Data on two clinical factors were collected in this study, which were history of pre-existing medical illnesses and history of pre-existing depressive and anxiety disorders. The assessment and coding for clinical factors are summarized in Section 1 of the Supplementary material.

COVID-19 related stressors and coping
Data on COVID-19 related stressors and coping included in this study were hours of online classes attended per week, perceived prevalence of COVID-19 cases at place of living, frustration because of loss of daily routine, frustration because of disruption of study and use of religious coping to manage stress in response to the COVID-19 pandemic. The assessment and coding for COVID-19 related stressors and coping are summarized in Section 1 of the Supplementary material.

**Depression, anxiety and stress**

The presence of depression, anxiety and stress as well as the severity of these symptoms were evaluated with the DASS-21. The DASS-21 is a self-report questionnaire consisting of 21 items, with 7 items per subscale; the subscales are depression, anxiety and stress. Each item is scored on a Likert scale from 0 (did not apply to me at all) to 3 (applied to me very much). Sum scores are computed by adding the scores on the items per subscale and multiplying them by a factor of 2. Sum scores for each of the subscales may range between 0 and 42. Hence, the total score of the DASS-21 ranges from 0 to 120. The cut-off scores for case findings in DASS-21 are as follows: 9 for the depression subscale, 7 for the anxiety subscale and 14 for the stress subscale [17]. The Malay version of the DASS-21 has good Cronbach’s alpha values of 0.75, 0.74 and 0.79 for the depression, anxiety and stress subscales, respectively [18].

**Social support**

The perceived social support received from family, friends and significant others were measured by the MSPSS. The MSPSS is a self-administered instrument that measures the perceived adequacy of the available amount of social support individuals receive from friends, family and significant others/special persons. The MSPSS has 12 items, where each item is rated on a 7-point Likert scale ranging from 1 (very strongly disagree) to 7 (very strongly agree). Hence, the cumulative scores of the MSPSS range from 12 to 84. Each domain comprises four items; hence, the cumulative scores for each domain range from 4 to 28. The higher the score, the higher the level of perceived social support of the individual. The original version of the MSPSS has good internal consistency (Cronbach’s $\alpha = 0.88$) [19]. The Malay version of the MSPSS has been validated among Malaysian university students, showing a high internal consistency (Cronbach’s $\alpha = 0.94$) [20].

**Quality of life**

The quality of life of the participants was measured by the WHOQoL-BREF. The WHOQoL-BREF is a self-administered questionnaire that was used to assess the QoL of the subjects. It comprises 26 items; items 1 and 2 are general questions on QoL, whereas the other items are grouped into four domains (i.e. physical health, psychological, social relationship and environment-related QoL). Each item is scored on a Likert scale ranging from 1 to 5. Each domain is scored with values from 0 to 100, with higher scores indicating better QoL. The WHOQoL-BREF has good psychometric properties [21]. The general norms for the WHOQoL-BREF domain scores are as follows: 70.6 (standard deviation = 14.0) for psychological QoL, 73.5 (standard deviation = 18.1) for physical health QoL, 75.1 (standard deviation = 13.0) for environmental QoL and 71.5 (standard deviation = 18.2) for social relationships QoL [11]. The Malay
version of the WHOQoL-BREF has also demonstrated excellent psychometric properties, with an internal consistency (Cronbach's α) of 0.89 [22].

Statistical analysis

Statistical analyses were performed with the Statistical Package for Social Sciences (SPSS) version 26 (SPSS 26; SPSS Inc., Chicago, Illinois, USA). Descriptive statistics were reported for demographic, personal, clinical factors and COVID-19 related stressors and coping of the participants, as well as for the DASS-21, MSPSS and WHOQoL-BREF domain scores (to achieve objective 1 of the study). All the categorical variables were presented as frequencies and percentages, while the continuous variables were presented as means and standard deviations. There were no missing data.

To achieve objective 2 of the study, simple and multiple linear regression analyses were used to examine the association between COVID-19 related stressors and coping, psychological factors, perceived social support and quality of life domains. In the multiple linear regression analyses, we adjusted relevant demographic, personal, and clinical variables. Multicollinearity was assessed by referring to the variance inflation factor, in which all the independent variables included in the multiple linear regression models had a score of < 5, indicating no multicollinearity. The normal probability plot of residuals of all the multiple linear regression models demonstrated that all the points lay in a reasonably straight diagonal line from bottom left to top right, indicating that the errors of the linear regression models were normally distributed. Statistical significance was set at \( p < 0.05 \) for the multiple linear regression analyses, and all \( p \)-values were two-sided.

Results

Study participants

All the participants completed all the questionnaires. The demographic, personal, clinical characteristics and COVID-19 related stressors and coping of the participants are summarised in Table 1.

The mean physical health QoL, psychological QoL, social relationship QoL and environment QoL scores were 75.31 (SD = 15.11), 67.72 (SD = 17.14), 68.32 (SD = 18.22) and 74.61 (SD = 13.68), respectively. The psychological characteristics, social support and QoL of the participants are presented in Table 2.

Associations between various factors and physical health related QoL among the participants

Table 3 illustrates the association between COVID-19 related stressors and coping, psychological characteristics, social support and physical health–related QoL among the participants. Simple linear regression revealed that several factors were significantly associated with physical health–related QoL, and these are listed in Table 3. However, the multiple linear regression model indicated that only three variables were significantly associated with higher physical health–related QoL, which were a greater number of hours of online classes attended per week (\( B = 0.291, 95\% CI= 0.088 \) to 0.494, \( p = 0.005 \)), higher family support (\( B = 2.300, 95\% CI= 0.856 \) to 3.743, \( p = 0.002 \)) and higher friend support (\( B =2.662, \)
95% CI= 1.219 to 4.104, \( p < 0.001 \). In contrast, presence of frustration because of study disruption (\( B = -4.493, 95\% \text{ CI}= -7.320 \) to -1.667, \( p = 0.002 \)), and greater severity of stress symptoms (\( B = -0.302, 95\% \text{ CI}= -0.603 \) to -0.001, \( p = 0.049 \)) were significantly associated with lower physical health–related QoL. The multiple linear regression model contributed to a significant regression equation of \( F(19,296) = 16.793, p < 0.001 \) with adjusted \( R^2 = 0.488 \).

**Association between various factors and psychological-related QoL among the participants**

Table 4 presents the association between COVID-19 related stressors and coping, psychological characteristics, social support, and psychological-related QoL among the participants. Simple linear regression illustrated that several factors were significantly associated with psychological–related QoL, and these are listed in Table 4. The multiple linear regression model indicated that higher family support (\( B = 2.973, 95\% \text{ CI}= 1.631 \) to 4.315, \( p < 0.001 \)), higher friend support (\( B = 2.367, 95\% \text{ CI}= 1.027 \) to 3.708, \( p = 0.001 \)) and higher significant other support (\( B = 2.134, 95\% \text{ CI}= 1.007 \) to 3.262, \( p < 0.001 \)) were significantly associated with higher psychological-related QoL. Only two variables were significantly associated with lower psychological-related QoL, which were the perception that the area of residence had a high prevalence of COVID-19 cases (\( B = -3.046, 95\% \text{ CI}= -5.557 \) to -0.535, \( p = 0.018 \)) and greater severity of depressive symptoms (\( B = -0.645, 95\% \text{ CI}= -0.897 \) to -0.393, \( p < 0.001 \)). The multiple linear regression model contributed to a significant regression equation of \( F(19,296) = 32.616, p < 0.001 \) with adjusted \( R^2 = 0.656 \).

**Associations between various factors and social relationship QoL among the participants**

The associations between COVID-19 stressors and coping, psychological characteristics, social support, and social relationship QoL among the participants are summarised in Table 5. Simple linear regression indicated that several factors were significantly associated with social relationship QoL, and these are listed in Table 5. Nevertheless, the multiple linear regression model showed that only agreement that religious coping helped manage stress (\( B = 4.048, 95\% \text{ CI}= 0.798 \) to 7.299, \( p = 0.015 \)), higher family support (\( B = 2.105, 95\% \text{ CI}= 0.383 \) to 3.827, \( p = 0.017 \)), higher friend support (\( B = 5.307, 95\% \text{ CI}= 3.586 \) to 7.028, \( p < 0.001 \)) and higher significant other support (\( B = 2.161, 95\% \text{ CI}= 0.714 \) to 3.608, \( p = 0.004 \)) were significantly associated with higher social relationship QoL. None of the variables predicted lower social relationship QoL. The multiple linear regression model contributed to a significant regression equation of \( F(19,296) = 17.500, p < 0.001 \) with adjusted \( R^2 = 0.499 \).

**Associations between various factors and environment related QoL among the participants**

The association between COVID-19 related stressors and coping, psychological characteristics, social support, and environment QoL among the participants are illustrated in Table 6. Simple linear regression revealed that several factors were significantly associated with environment QoL, and these are listed in Table 6. The multiple linear regression model confirmed that agreeing that religious coping helped to manage stress (\( B = 3.947, 95\% \text{ CI}= 1.337 \) to 6.558, \( p = 0.003 \)), higher family support (\( B = 1.801, 95\% \text{ CI}= 0.418 \) to 3.184, \( p = 0.011 \)), higher friend support (\( B = 3.101, 95\% \text{ CI}= 1.719 \) to 4.483, \( p < 0.001 \)) and higher
significant other support (B = 2.367, 95% CI= 1.205 to 3.529, p < 0.001) were significantly associated with higher environment QoL. None of the variables predicted lower environmental QoL. The multiple linear regression model contributed to a significant regression equation of $F(19,296) = 13.323, p < 0.001$ with adjusted $R^2 = 0.426$.

**Discussion**

This study investigated the QoL of Malaysian university students and its association with various factors and social supports at a time when the country is still battling the COVID-19 pandemic and after the end of movement lockdown. As a comparison to the norms of the WHOQoL-BREF domain scores in the non-pandemic affected general population [11], the psychological (67.72 [study] vs 70.6 [general population]) and social relationship QoL levels (68.32 [study] vs 71.5 [general population]) reported in our study were relatively low, whereas the physical health and environment QoL levels were comparable. This finding was not surprising because the prevalence rates of depression, anxiety and stress among the participants in this study were 36%, 37% and 42%, respectively, which may lead to lower psychological QoL. Furthermore, the practice of social distancing and the restriction on organising and attending social activities as preventive measures to curb the spread of COVID-19 may contribute to lower social relationship QoL.

We found that only a greater number of hours of online classes attended per week and higher family and friend support significantly predicted an increase in physical health QoL among the participants. The literature pointed out that chronic absenteeism from class is associated with a higher risk of engaging in health risk behaviours, such as cigarette smoking, chronic alcohol use and risky sexual behaviours. In contrast, a sense of academic achievement is associated with a higher level of general health [23, 24]. Hence, the finding that university students who attended a greater number of hours of classes had higher physical health QoL in this study was in line with what was described in the literature. For the relationship between family and friend support and physical health QoL, a survey of 2348 adults in the United States reported that having good friend networking and friend support predicted increases in good subjective health status. Conversely, family and friend relationship strain may dampen long-term physical health [25]. In addition, greater family and friend support is related to increased moderate-and vigorous-intensity physical activity, which may enhance physical health–related QoL [26, 27]. Although our study did not assess the amount of physical activity engaged in by participants during the COVID-19 pandemic, increasing physical activities, such as exercise at home with family and friends, may be helpful to cope with boredom and a loss of daily routine, potentially enhancing the physical health QoL of the participants. Our findings identified that frustration because of study disruption and higher severity of stress symptoms significantly predicted a decrease in physical health QoL of the participants. Interestingly, further questioning of the participants indicated that they were complaining of uncertainty about their future as their study was prolonged, their graduation time would be delayed as a result of the COVID-19 pandemic and they were disturbed by loss of their daily academic routine, such as their usual classes and clinical sessions. These difficulties experienced by the participants were associated with increased severity of stress symptoms in this study. In fact, high level of stress among university
students, particularly medical students may lead to stress-related physical exhaustion which may impaired their physical health-related QoL [28]. Hence, our study findings further strengthened the link between higher severity of anxiety symptoms and lower physical health QoL.

Four factors were identified as significant predictors of higher psychological QoL, which were as follows: higher levels of 1) family, 2) friend and 3) significant other social support. Conversely, higher severity of depression and perception of living in an area with high prevalence of COVID-19 cases significantly predicted lowering of psychological QoL. Studies on the general population and healthcare workers during the spread of the COVID-19 pandemic pinpointed that higher social support was associated with lower anxiety and depression, whereas lower social support was associated with higher anxiety and depression [29-33]. Greater family and friend support, greater integration into a social network and having a larger social network are also protective against depression [34]. Higher family and friend support have also been shown to enhance psychological well-being [35]. Hence, it is not surprising that higher family, friend and significant other social support for the participants in this study was associated with higher psychological QoL. Our finding that those who perceived the area in which they lived to have a high prevalence of COVID-19 cases showed reduced psychological QoL is similar to the findings of two studies in China, which also reported that those who live and work in close proximity to the epicentre of COVID-19 infection had higher odds of experiencing psychological symptoms, such as depressive and posttraumatic stress disorder symptoms [33, 36]. The tighter movement control and fear of contracting the COVID-19 infection (for the self and family) in those who perceived that they lived in an area with a high prevalence of COVID-19 cases may have led to the emergence of higher negative affect, depreciating respondents’ psychological QoL. Depression has been reported to diminish psychological QoL, and this is attributed to the mood disturbance experienced by the depressed person. The degree of decrement of psychological QoL is inversely proportional to the severity of depressive symptoms [37]. A study of 394 depressive disorder patients in Ethiopia reported that the psychological QoL domain of the WHOQoL-BREF score were as low as 42.8 ± 8.2 [38]. Hence, our finding of the inverse relationship between depressive symptoms’ severity and psychological QoL is well documented in the literature.

Our study indicated that using religious coping to manage their stress during the COVID-19 pandemic and having higher family, friend and significant other support predicted increased social relationship QoL among university students. No factors were significantly associated with lower social relationship QoL. Religious practices like attending religious services often increase the social network of attendees and allow frequent exchanges and sharing of information compared with attending such services less frequently [39]. It has been found that persons who attend religious services with one or both parents have greater promoted feelings of well-being, and those who attend religious services with their spouses exhibit enhanced relationship commitment [40]. Further questioning of the participants in our study revealed that those who attempted to cope with the MCO and COVID-19 pandemic with religious coping spent more time in prayers with family at home during the MCO; hence, they strengthened their family ties and enhanced their social relationship QoL further. These results may explain the reason behind our finding that those who utilised religious coping to manage stress reported better social relationship QoL. The COVID-19 pandemic has changed the quality of social relationships, where people receive more good
support from their family, feel more caring towards family and others and share their feelings with others more often [41]. These shifts in social relationships support the association between higher family, friend and significant other support and greater social relationship QoL reported by the university students in this study.

The current study also highlighted that religious coping and greater family, friend and significant other support predicted an increase in the environmental QoL, while none of the COVID-19 related stressors and psychological complications were associated with lower environmental QoL among university students during the COVID-19 pandemic. Like our study, in which most participants were Muslim, Gardner et al. (2014) surveyed 114 Muslim university students in New Zealand and highlighted that religious coping was positively related with QoL [42]. Assessment of the individual domains of the WHOQoL-BREF also indicated that positive religious coping is associated with an increase in environmental QoL [43], supporting our finding that religious coping increased environmental QoL. Greater family, friend and significant other social support allow persons to strengthen their family ties, increase their social network size with friends and strengthen the positive relationship of a couple or partners. This may improve access of the person to resources and material goods, including financial support. Greater self-efficacy, competence and self-esteem as a result of good support from social networks may increase the sense of security of the physical surroundings and daily living, heightening environmental QoL [44]. Hence, it is not surprising that greater family, friend and significant other social support leads to higher environmental QoL, as reported by this study.

Based on the findings of this study, we can highlight a few recommendations to improve the QoL of university students during the COVID-19 pandemic. First, higher education institutions (HEIs) should pay more attention to students who live in areas where COVID-19 cases are highly prevalent because these groups of students may have impaired QoL. Second, several psychological factors were reported to dampen QoL in this study, such as frustration because of study disruption and higher severity of depressive and anxiety symptoms. During the COVID-19 pandemic, when social distancing is pivotal as an infection preventive measure, online psychosocial interventions that help curb these psychological complications are of utmost importance. Hence, HEIs should consider arranging online counselling or psychotherapy for university students needing these services. An example of an effective online psychosocial intervention for university students is the MePlusMe programme, which promotes psychological well-being, supports mood and daily functioning and enhances the study skills of university students [45]. Third, as religious coping and family, friend, and significant other social support increased the QoL of university students, HEIs and the government may focus on efforts to organise more online social support groups, encourage the use of web-conferencing applications to sustain social communication and relationships and organise more online religious talks through HEI websites during the COVID-19 pandemic. Finally, a sufficient duration of online classes should be arranged to enhance the sense of academic satisfaction and reduce feelings of uncertainty among university students, considering that a greater number of hours of online classes attended improve the QoL of university students.
There are a few limitations to take note of in this study. First, the cross-sectional design of this study did not allow the causal relationship between various factors and QoL to be determined across time. Second, as the participants were not sampled by random sampling, they may not be a representative sample of the university students in Malaysia. Despite these limitations, this study filled the research gap of the scarcity of data on QoL of university students after the movement lockdown ended and allowed several recommendations to be made.

**Conclusion**

In conclusion, this study indicated that university students had lower psychological and social relationship QoL levels in response to the COVID-19 pandemic even after the MCO was lifted. The current study identified two COVID related stressors which predicted lower QoL among university students: frustration because of study disruption and perception of living in an area with high prevalence of COVID-19 cases. Two psychological factors were predictive of lower QoL: higher severity of depression and stress. Conversely, greater number of hours of classes attended per week, religious coping, higher family, friends and significant others social support were associated with higher QoL among university students. Our findings indicated the pivotal role of online mental healthcare services and social support groups, and we made some recommendations to improve the QoL of university students during the COVID-19 pandemic.

**Declarations**

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**Conflicts of interest**

All the authors declare no conflict of interest influencing the present work.

**Availability of data and material**

Data of the study available upon reasonable request.

**Code availability**

Not applicable

**Ethical approval**

The study was approved by the Human Research Ethics Committee of Universiti Sains Malaysia (USM/JEPeM/COVID19-21) and the Medical Research Committee of the Faculty of Medicine, Universiti
Kabangsaan Malaysia (UKMPP/111/8/JEP-2020-370).

**Consent to participate**

All participants consented to the study participation.

**Authors’ contribution**

Bin Abdullah, M.F.I.L conceived and supervised the project and analysed the data. Mansor N.S. analysed the data and prepared the manuscript with support from Bin Abdullah, M.F.I.L. Teoh, S.H. and Mohammad, M.A. contributed in the design of survey questionnaire and data collection.

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Tables

Table 1. Demographic, personal, clinical characteristics, and COVID-19 related stressors and coping of the participants
Variables

Demographic characteristics:

- Age: 29.51* 6.16$

- Gender:
  - Male 95 30
  - Female 221 70

- Marital status:
  - Married 126 40
  - Single/divorced/widowed 190 60

- Living expenses spent per month:
  - ≤ Ringgit Malaysia 3000 196 62
  - > Ringgit Malaysia 3000 120 38

Personal characteristics:

- Types of course enrolled in university:
  - Medical science-based 69 22
  - Medicine-based 247 78

- Living arrangement:
  - Live alone/with friends 50 16
  - Live with family 266 84

Clinical characteristics:

- History of pre-existing medical illnesses:
  - No 261 83
  - Yes 55 17

- History of pre-existing depressive and anxiety disorders:
  - No
  - Yes 301 95

COVID-19 related stressors and coping:

- Frustration due to loss of daily routine:
  - No
  - Yes

- Mean hours of online classes attended per week 139 44

- Frustration due to study disruption:
  - No 5.49* 3.45$

Yes
-Was your place of living highly prevalent for COVID-19 positive cases? 107 34
No
Yes
-Religion helped you to cope with stress during COVID-19? 209 66
No 94 30
Yes 222 70

101 32
215 68

* = mean, $ = standard deviation

Table 2. Psychological characteristics, social support, and quality of life of the participants

| Variables                                   | Mean  | Standard deviation |
|---------------------------------------------|-------|--------------------|
| Psychological characteristics:              |       |                    |
| -Mean DASS-21 Depression Subscale score     | 8.53  | 8.37               |
| -Mean DASS-21 Anxiety Subscale score        | 6.83  | 7.98               |
| -Mean DASS-21 Stress Subscale score         | 10.52 | 8.95               |
| Social support:                             |       |                    |
| -Mean family support score                  | 22.28 | 4.87               |
| -Mean friend support score                  | 21.68 | 4.72               |
| -Mean significant other support score       | 22.07 | 9.16               |
| Quality of life:                            |       |                    |
| -Mean physical health QoL score             | 75.31 | 15.11              |
| -Mean psychological QoL score               | 67.72 | 17.14              |
| -Mean social QoL score                      | 68.32 | 18.22              |
| -Mean environment QoL score                 | 74.61 | 13.68              |

Table 3. The association between various factors and physical health-related QoL
| Variables                                                                 | Simple linear regression | Multiple linear regression |
|--------------------------------------------------------------------------|--------------------------|---------------------------|
|                                                                          | B (95% CI)               | p-value | B (95% CI)               | p-value |
| COVID-19 related stressors and coping:                                   |                          |         |                          |         |
| -Frustration due to loss of daily routine:                               |                          |         |                          |         |
| No                                                                       |                          |         |                          |         |
| Yes                                                                      |                          |         |                          |         |
| -Mean hours of online classes attended per week                          | Reference                |         | Reference                | 0.081 |
| -Frustration due to study disruption:                                    | -9.166 (-12.384 to      | <       | -2.455 (-5.216 to       | 0.305  |
| No                                                                       | -5.949)                  | 0.001*  | 0.493)                   | 0.050  |
| Yes                                                                      |                          |         |                          |         |
| -Was your place of living highly prevalent for COVID-19                   | 0.240 (-0.014 to        | 0.064   | 0.291 (0.088 to         | 0.494  |
| positive cases?                                                          | 0.493)                  |         | 0.493)                   |         |
| No                                                                       |                          |         |                          |         |
| Yes                                                                      |                          |         |                          | 0.002* |
| -Religion helped you to cope with stress during COVID-19?                | Reference                | <       | Reference                |         |
| No                                                                       | -8.367 (-11.783 to      | 0.001*  | -4.493 (-7.320 to       |         |
| Yes                                                                      | -4.952)                  |         | -1.667)                  |         |
| Psychological characteristics:                                           |                          |         |                          |         |
| -Mean DASS-21 Depression Subscale score                                   |                          |         |                          | 0.131  |
| -Mean DASS-21 Anxiety Subscale score                                     |                          |         |                          |         |
| -Mean DASS-21 Stress Subscale score                                      | Reference                | 0.050   | Reference                |         |
| Social support:                                                          | -3.647 (-7.289 to       |         | -2.076 (-4.778 to       |         |
| -Mean family support score                                               | -0.005)                  |         | 0.625)                   | 0.162  |
| -Mean friend support score                                               |                          |         |                          |         |
| -Mean significant other support score                                    |                          |         |                          | 0.110  |
|                                                                          | Reference                |         | Reference                | 0.653  |
|                                                                          | 2.910 (-0.667 to        | <       | 4.667)                   | 0.084  |
|                                                                          | 6.488)                  |         | 0.001*                   |         |
|                                                                          |                          |         |                          | 0.049* |
| Coefficient | Lower Limit | Upper Limit | p-value |
|-------------|-------------|-------------|---------|
| -0.997      | -1.164      | < 0.001     |         |
| 0.830       | -0.830      | < 0.001     |         |
| -0.909      | -1.093      | < 0.001     |         |
| -0.724      | -0.724      | < 0.001     |         |
| -0.959      | -1.113      | < 0.001     |         |
| -0.804      | -0.804      | < 0.001     |         |
| -0.302      | -0.603      | < 0.001     |         |
| -0.251      | -0.535      | < 0.001     |         |
| -0.302      | -0.603      | < 0.001     |         |
| -0.251      | -0.535      | < 0.001     |         |
| 6.284       | 5.068       | > 0.001     |         |
| 6.332       | 5.102       | > 0.001     |         |
| 6.284       | 5.068       | > 0.001     |         |
| 6.332       | 5.102       | > 0.001     |         |

* = statistical significance at p < 0.05; a = multiple linear regression model reported that \( F(19,296) = 16.793, p < 0.001 \) with adjusted \( R^2 = 0.488 \), adjusted for age, gender, marital status, living expenses, course enrolled in university, living arrangement, history of pre-existing medical, depressive and anxiety disorders

**Table 4.** The association between various factors and psychological-related QoL
| Variables                                                                 | Simple linear regression | Multiple linear regression model<sup>a</sup> |
|--------------------------------------------------------------------------|--------------------------|--------------------------------------------|
|                                                                          | B (95% CI) | p-value       | B (95% CI) | p-value       |
| COVID-19 related stressors and coping:                                   | Reference          | Reference |
| -Frustration due to loss of daily routine:                               |              |              |
| No                                                                       |              |              |
| Yes                                                                      |              |              |
| -Mean hours of online classes attended per week                          |              |              |
| -Frustration due to study disruption:                                    | -9.321 (-13.006 to -5.637) | < 0.001*   | -2.277 (-4.843 to 0.289) | 0.126 |
| No                                                                       | -5.637) | 0.001*        | -2.277 | 0.126 |
| Yes                                                                      |          |              |        |      |
| -Was your place of living highly prevalent for COVID-19 positive cases?  | 0.202 (-0.087 to 0.491) | 0.170    | 0.147 (-0.041 to 0.335) | 0.011* |
| No                                                                       | 0.491) |              | 0.147 | 0.011* |
| Yes                                                                      |          |              |        |      |
| -Religion helped you to cope with stress during COVID-19?                | Reference | 0.004*       |        |      |
| No                                                                       | -5.814 (-9.776 to -1.852) | Reference | 0.370 (-2.257 to 2.998) |      |
| Yes                                                                      | -1.852   |              | 0.370 |      |
| Psychological characteristics:                                           |              |              |        |      |
| -Mean DASS-21 Depression Subscale score                                  |              |              |        |      |
| -Mean DASS-21 Anxiety Subscale score                                     |              |              |        |      |
| -Mean DASS-21 Stress Subscale score                                      |              |              |        |      |
| Social support:                                                          |              |              |        |      |
| -Mean family support score                                               | -1.326) |              | -3.046 | 0.061 |
| -Mean friend support score                                               |          |              |        |      |
| -Mean significant other support score                                    |          |              |        |      |
| Reference                                                                |              |              |        |      |
| <                                                                       |              |              |        |      |
| 5.212 (1.180 to 9.245)                                                   |              |              | 2.421 (-0.112 to 4.954) | 0.178 |
| <                                                                       |              |              |        |      |
| 0.001*                                                                  |              |              |        |      |
| 0.395                                                                   |              |              |        |      |

<sup>a</sup> Reference is used for variables where the p-value is not provided.
-1.440 (-1.601 to -1.278)  -0.645 (-0.897 to -0.393)  <  0.001*
-1.119 (-1.323 to -0.916)  -0.181 (-0.446 to 0.083)  <  0.001*
-1.204 (-1.369 to -1.038)  -0.121 (-0.401 to 0.159)  <  0.001*

9.082 (7.854 to 10.311)  <  2.973 (1.631 to 4.315)
8.500 (7.200 to 9.800)  <  2.367 (1.027 to 3.708)
6.744 (5.589 to 7.899)  <  2.134 (1.007 to 3.262)

* = statistical significance at p < 0.05; a = multiple linear regression model reported that $F(19,296) = 32.616, p < 0.001$ with adjusted $R^2 = 0.656$, adjusted for age, gender, marital status, living expenses, course enrolled in university, living arrangement, history of pre-existing medical, depressive and anxiety disorders

Table 5. The association between various factors and social relationship-related QoL
| Variables                                                                 | Simple linear regression | Multiple linear regression model\(^a\) |
|--------------------------------------------------------------------------|--------------------------|------------------------------------------|
|                                                                          | B (95% CI)               | p-value                                  |
|                                                                          | B (95% CI)               | p-value                                  |
| COVID-19 related stressors and coping:                                   |                          |                                          |
| - Frustration due to loss of daily routine:                              |                          |                                          |
| No                                                                       |                          |                                          |
| Yes                                                                      |                          |                                          |
| - Mean hours of online classes attended per week                          | Reference                | 0.762                                    |
| - Frustration due to study disruption:                                   | -7.319 (-11.306 to 3.332) | <                                        |
| No                                                                       | -3.332                   | 0.001*                                   |
| Yes                                                                      | 2.785                    | 0.107                                    |
| - Was your place of living highly prevalent for COVID-19 positive cases?  | 0.235 (-0.072 to 0.542)  | 0.133                                    |
| No                                                                       | 0.542                    | 0.441                                    |
| Yes                                                                      |                          | 0.144                                    |
| - Religion helped you to cope with stress during COVID-19?                | Reference                | 0.004*                                   |
| No                                                                       | -6.224 (-10.435 to -2.012) | Reference                              |
| Yes                                                                      | -2.012                   | -2.511 (-5.882 to 0.861)                |
| Psychological characteristics:                                           |                          |                                          |
| - Mean DASS-21 Depression Subscale score                                  | Reference                | 0.282                                    |
| - Mean DASS-21 Anxiety Subscale score                                     | Reference                | 0.185                                    |
| - Mean DASS-21 Stress Subscale score                                      | Reference                |                                          |
| Social support:                                                          | -2.973 (-7.379 to 1.433) | Reference                              |
| - Mean family support score                                              | 1.433                    | -1.763 (-4.985 to 0.798)                |
| - Mean friend support score                                               | 0.004*                   | 1.459                                   |
| - Mean significant other support score                                    |                          | 0.491                                    |
|                                                                          | Reference                |                                          |
|                                                                          | 6.353 (2.080 to 10.627)  | <                                        |
|                                                                          | 0.001*                   | 4.048 (0.798 to 7.299)                  |
|                                                                          | <                        | 0.713                                    |
|                                                                          | 0.001*                   |                                          |
|          |          |          |
|----------|----------|----------|
|          | -1.068 (-1.279 to -0.858) | < 0.001* |
|          | -0.861 (-1.096 to -0.627) | < 0.001* |
|          | -0.913 (-1.115 to -0.711) | < 0.001* |
|          |          |          |
|          | -0.114 (-0.437 to 0.210)  | < 0.001* |
|          | -0.190 (-0.529 to 0.150)  | 0.004*   |
|          | -0.067 (-0.426 to 0.292)  | 0.001*   |
|          |          |          |
|          | 8.547 (7.149 to 9.945)     | < 0.001* |
|          | 9.576 (8.239 to 10.913)    | 0.004*   |
|          | 6.895 (5.647 to 8.142)     |          |

* = statistical significance at p < 0.05; a = multiple linear regression model reported that $F(19,296) = 17.500, p < 0.001$ with adjusted $R^2 = 0.499$, adjusted for age, gender, marital status, living expenses, course enrolled in university, living arrangement, history of pre-existing medical, depressive and anxiety disorders

Table 6. The association between various factors and environmental-related QoL
| Variables                                                                 | Simple linear regression | Multiple linear regression modela |
|--------------------------------------------------------------------------|--------------------------|-----------------------------------|
|                                                                          | B (95% CI)                | p-value                           | B (95% CI)                | p-value                           |
| COVID-19 related stressors and coping:                                   |                          |                                   |                          |                                   |
| -Frustration due to loss of daily routine:                               |                          |                                   |                          |                                   |
| No                                                                       |                          |                                   |                          |                                   |
| Yes                                                                      |                          |                                   |                          |                                   |
| -Mean hours of online classes attended per week                          | Reference                | 0.299                             | Reference                | 0.299                             |
| -Frustration due to study disruption:                                    | -4.879 (-7.886 to       | 0.002*                            | Reference                | 0.060                             |
| No                                                                       | -1.873                   | 0.016*                            |                          |                                   |
| Yes                                                                      |                          | 1.246                             | 0.060                    |                                   |
| -Was your place of living highly prevalent for COVID-19 positive cases?   | 0.281 (0.052 to         |                                   |                          |                                   |
| No                                                                       | 0.510                    | 0.186 (-0.008 to                  |                          |                                   |
| Yes                                                                      |                          |                                   |                          |                                   |
| -Religion helped you to cope with stress during COVID-19?                | Reference                | 0.065                             | Reference                | 0.065                             |
| No                                                                       | -4.390 (-7.556 to       |                                   | Reference                |                                   |
| Yes                                                                      | -1.223                   | -2.549 (-5.257 to                 |                          |                                   |
| Psychological characteristics:                                           |                          | 0.159                             |                          |                                   |
| -Mean DASS-21 Depression Subscale score                                  | 0.454                    | 0.641                             |                          |                                   |
| -Mean DASS-21 Anxiety Subscale score                                     |                          |                                   |                          |                                   |
| -Mean DASS-21 Stress Subscale score                                      | Reference                |                                   |                          |                                   |
| Social support:                                                         | -1.263 (-4.577 to       |                                   | Reference                |                                   |
| -Mean family support score                                               | 2.051                    | 0.008*                            | 0.614 (-1.973 to        | 0.003*                            |
| -Mean friend support score                                               |                          |                                   |                          |                                   |
| -Mean significant other support score                                     | Reference                | <                                  | 4.361 (1.146 to        | 0.001*                            |
|                                                                          |                          |                                   | 7.576)                   |                                   |
|                                                                          |                          |                                   | <                       |                                   |
|                                                                          |                          |                                   | 0.001*                  |                                   |

Reference: "<" indicates a p-value less than 0.05.

a Reference indicates a comparison with a baseline category.
-0.690 (-0.855 to -0.526)  <  -0.097 (-0.357 to 0.163)  0.011*
-0.544 (-0.724 to -0.363)  0.001*  0.013  <  0.001*
-0.588 (-0.745 to -0.431)  0.001*  0.051 (-0.237 to 0.340)  0.340

5.658 (4.556 to 6.760)  0.001*  1.801 (0.418 to 3.184)  3.184
6.328 (5.255 to 7.400)  3.101 (1.719 to 4.483)  4.483

4.756 (3.792 to 5.719)  2.367 (1.205 to 3.529)

*= statistical significance at p < 0.05;  a = multiple linear regression model reported that $F(19,296) = 13.323, p < 0.001$ with adjusted $R^2 = 0.426$, adjusted for age, gender, marital status, living expenses, course enrolled in university, living arrangement, history of pre-existing medical, depressive and anxiety disorders

**Supplementary Files**

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