Floor and Ceiling Effects, Time to Completion, and Question Burden of PROMIS CAT Domains Among Shoulder and Knee Patients Undergoing Nonoperative and Operative Treatment

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Background: The Patient-Reported Outcomes Measurement Information System (PROMIS) computer adaptive tests (CATs) have emerged as an efficient technique for measuring patient-reported outcomes among orthopaedic patients. The purpose of this study was to investigate the floor and ceiling (F/C) effects, time to completion (TTC), and question burden of PROMIS CATs administered to patients presenting to a shoulder and sports medicine orthopaedic clinic.

Methods: Patients prospectively completed PROMIS CATs including the physical function (PROMIS-PF) or upper-extremity function (PROMIS-UE), pain interference (PROMIS-PI), and depression (PROMIS-D) domains at their initial encounter and were retrospectively included in this study. Adult patients indicating a single problem involving either the shoulder or knee were included. Patients were also grouped as either preoperative or nonoperative. F/C effects were defined as the proportion of respondents scoring the highest (ceiling) or lowest (floor) possible score across a given domain.

Results: Included were 2,952 patients (average age, 51.0 ± 16.9 years). The PROMIS-UE, PROMIS-PF, and PROMIS-PI demonstrated negligible F/C effects across all shoulder and knee patients (<2%). The PROMIS-D displayed moderate to significant floor effects (13.9% to 18.9%) and a 0% ceiling effect in all main patient groups. The mean TTC and mean question burden of the PROMIS-UE, PROMIS-PF, and PROMIS-PI ranged from 45.3 to 54.4 seconds and 4.1 to 4.9 questions for all patient groups, while the PROMIS-D exhibited a TTC ranging from 20.9 to 38.6 seconds for all groups and a question burden that ranged from 6.2 to 6.7 questions.

Conclusions: The PROMIS-PF, PROMIS-UE, and PROMIS-PI demonstrated favorable F/C effects, TTC, and question burden among both nonoperative and preoperative patients. These findings justify consideration of the PROMIS-PF, PROMIS-UE, and PROMIS-PI for clinical and research applications involving shoulder and knee sports medicine patients. Additionally, we found moderate to significant floor effects for the PROMIS-D in all patient groups, which may be multifactorial in nature and may not be unexpected in patients with an isolated joint concern.

Clinical Relevance: This study highlights the psychometric properties of PROMIS CAT forms for knee and shoulder patients. Understanding these basic properties is important in considering the adoption of PROMIS CAT forms for patients with musculoskeletal conditions.

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questionnaires have demonstrated favorable psychometric properties, with improved efficiency (decreased question burden and shorter completion times), increased convergent validity (high correlation with previously established patient-reported outcome measures [PROMs]), and increased reliability (consistency of the questionnaire in ranking patients according to their responses) when compared with traditional “legacy” PROMs. As 1 example, Hancock et al. found that the PROMIS Physical Function CAT had high convergent validity (Pearson correlation of 0.82) with the Short-Form Health Survey (SF-36) Physical Function score among patients with anterior cruciate ligament (ACL) tears but with decreased question burden (4 versus 36, respectively) and improved floor (0% versus 1%, respectively) and ceiling (0% versus 5%, respectively) effects. However, these assessments are still relatively new, and they require rigorous validation in order to justify widespread adoption in clinical and research efforts.

One important component of this validation is the identification of floor and ceiling (F/C) effects of PROMIS CAT assessments, which indicate the ability of a questionnaire to distinguish between respondents at the extreme ends of the scale. F/C effects are defined as the proportion of respondents scoring the highest (ceiling) or lowest (floor) possible score across any given domain, measuring the sensitivity and coverage of a questionnaire at each end of the scale. For example, if a large proportion of patients receive the lowest possible score on a questionnaire, then that suggests that all of those patients have the same level of health, which in turn indicates the inability of that instrument to differentiate among those at the low end of the spectrum. High F/C effects also may suggest limited instrument range, measurement inaccuracy, and response bias, all of which indicate inadequate questionnaire performance. Significant F/C effects have historically been set at 15%; however, others have stated that <10% or even 5% is an acceptable benchmark. Recently published studies have demonstrated variable findings with regard to the F/C effects of PROMIS CAT domains. However, these studies have typically focused on condition-based patient cohorts as opposed to large groups representing heterogenous patient populations.

The primary purpose of the current study, therefore, was to determine the F/C effects of PROMIS CAT domains (physical function, upper-extremity physical function, pain interference, and depression) among patients presenting to a shoulder and sports medicine ambulatory orthopaedic clinic. Our secondary purpose was to determine whether the F/C effects as well as the time to completion (TTC) and question burden (number of questions) per PROMIS assessment differed between patients indicated for surgery and those indicated for nonoperative treatment of the shoulder and knee, and among demographic groupings of age, sex, and race. We hypothesized that the PROMIS CATs would demonstrate generally favorable F/C effects and measures of efficiency in all patient groups and subgroups, thus justifying consideration for widespread use in orthopaedic clinical and research applications.

Materials and Methods

Study Design and Participants

This study was approved by our institutional review board. All patients presenting to the ambulatory clinic setting between May 1, 2017, and February 27, 2019, and treated by 1 of 3 fellowship-trained orthopaedic surgeons (2 shoulder and sports medicine surgeons and 1 shoulder and elbow surgeon) were prospectively enrolled in a PROMIS registry. Our inclusion criteria were as follows: completion of an intake form, completion of at least 1 PROMIS CAT domain (within 1 year before surgery for preoperative patients), indication of a single problem involving either the shoulder or knee, and the ability to communicate in written and spoken English. Patients <18 years of age (303 patients) were excluded. More than 99.5% of the included patients completed all PROMIS CAT domains.

**TABLE I Patient Characteristics**

|                      | Shoulder          | Knee            | P Value† |
|----------------------|------------------|-----------------|----------|
|                      | Preop. | Nonop. | Preop. | Nonop. |         |
| No. of patients      | 520    | 1,088 | 404    | 940    |         |
| Age* (yr)            | 54.9 ± 15.9 | 56.0 ± 16.0 | 41.3 ± 15.7 | 47.1 ± 16.2 | <0.001  |
| Female sex (%)       | 42.9   | 50.5  | 40.8   | 49.1   | 0.003   |
| Caucasian race (%)   | 67.5   | 61.0  | 64.4   | 60.5   | 0.070   |
| T-score*             |        |       |        |        |         |
| PROMIS-UE            | 30.6 ± 7.2 | 33.4 ± 8.5 | —      | —      | <0.001  |
| PROMIS-PF            | —      | —      | 38.9 ± 7.6 | 41.6 ± 7.3 | <0.001  |
| PROMIS-PI            | 62.9 ± 5.9 | 60.8 ± 7.0 | 62.1 ± 6.8 | 60.4 ± 7.1 | <0.001  |
| PROMIS-D             | 49.0 ± 9.1 | 48.2 ± 9.8 | 48.5 ± 9.8 | 48.0 ± 9.4 | 0.337   |

*The values are given as the mean and standard deviation. †P values from comparison of patient characteristics among the 4 groups for the given row. Sex and race were compared using chi-square tests, and age was compared using 1-way ANOVA. Bold indicates a significant value.
Patient data, including age, sex, race, and anatomic location of the problem, were also collected at the office visit using a standardized intake form. PROMIS forms and patient data from each patient’s initial encounter were then retrospectively obtained from the registry for this study. Patients were grouped by indication (or nonindication) for surgery such that patients with a Current Procedural Terminology (CPT) surgical code were identified and grouped as “preoperative” and those without a CPT surgical code were identified and grouped as “nonoperative.” Patients were further classified according to the involved anatomic location (knee or shoulder), such that 4 groups were established: preoperative knee, preoperative shoulder, nonoperative knee, and nonoperative shoulder. Additionally, age groups were classified as follows: 18 to 39, 40 to 59, and ≥60 years.

**Instruments**

Each patient completed PROMIS forms for physical function, pain interference (the impact of pain on patient quality of life), and depression. Patients with a knee problem completed the PROMIS Physical Function-CAT version 2.0 (PROMIS-PF), while those with a shoulder problem completed the PROMIS Upper Extremity Physical Function-CAT version 2.0 (PROMIS-UE). Additionally, all patients completed the PROMIS Pain Interference-CAT version 1.1 (PROMIS-PI), as well as the PROMIS Depression-CAT version 1.0 (PROMIS-D). The PROMIS-PF pulls questions from a 165-item bank and covers both upper and lower-extremity function, with a score range of 14.7 to 75.6. The PROMIS-UE pulls questions from a 46-item bank covering only upper-extremity function, with a score range of 14.7 to 61.0. The PROMIS-PI draws from a 40-item bank, with a score range of 38.7 to 83.8, while the PROMIS-D draws from a 28-item bank of questions that measure depressive symptoms over the preceding 7 days, with a score range of 34.2 to 84.4.

All PROMIS instruments have a standardized scoring system, with a reference-population mean T-score of 50 and a standard deviation of 10 and with higher scores indicating more of the health domain in question. For example, a high score on the physical function forms denote a high functional ability, while a high score on the depression and pain forms indicate high levels of depressive symptoms and pain. In the CAT format, question prompts are made in response to answers on the prior item, thus creating a dynamic and efficient scoring algorithm. All demographic and PROMIS information was collected on tablet computers using Research Electronic Data Capture (REDCap) and the REDCap cloud system, with a reference-population mean T-score of 50 and a standard deviation of 10 and with higher scores indicating more of the health domain in question.

### TABLE II Psychometric Properties of PROMIS CAT Domains by Anatomic Location and Surgical Status

| PROMIS CAT Domain and Variable | Shoulder | Knee | P Value* |
|-------------------------------|----------|------|----------|
|                               | Preop.   | Nonop. | Preop. | Nonop. |        |
| Upper extremity               |          |       |         |         |        |
| Floor effects (%)             | 1.3      | 0.6   | —       | —       | 0.218   |
| Ceiling effects (%)           | 0.4      | 1.4   | —       | —       | 0.123   |
| Time to completion (TTC) † (sec) | 50.0 ± 33.7 | 54.4 ± 43.7 | —       | —       | 0.083   |
| No. of questions ‡ † †        | 4.4 ± 1.4 | 4.9 ± 2.0 | —       | —       | <0.001  |
| Physical function             |          |       |         |         |        |
| Floor effects (%)             | —        | —     | 0.0     | 0.0     | —       |
| Ceiling effects (%)           | —        | —     | 0.0     | 0.2     | —       |
| Time to completion (TTC) † (sec) | —       | —     | 45.3 ± 40.2 | 48.1 ± 41.4 | 0.340   |
| No. of questions ‡ † †        | —        | —     | 4.1 ± 0.7 | 4.1 ± 0.8 | 0.798   |
| Pain interference             |          |       |         |         |        |
| Floor effects (%)             | 0.2      | 1.4   | 0.7     | 1.9     | 0.060   |
| Ceiling effects (%)           | 0.2      | 0.1   | 0.0     | 0.0     | 0.625   |
| Time to completion (TTC) † (sec) | 50.0 ± 37.1 | 54.3 ± 43.1 | 45.4 ± 38.8 | 48.4 ± 41.4 | <0.001  |
| No. of questions ‡ † †        | 4.1 ± 0.5 | 4.2 ± 1.2 | 4.2 ± 0.9 | 4.2 ± 1.2 | 0.025   |
| Depression                    |          |       |         |         |        |
| Floor effects (%)             | 13.9     | 18.9  | 17.1    | 18.4    | 0.145   |
| Ceiling effects (%)           | 0.0      | 0.0   | 0.0     | 0.0     | —       |
| Time to completion (TTC) † (sec) | 20.9 ± 40.7 | 27.0 ± 73.5 | 32.2 ± 94.2 | 38.6 ± 109.7 | 0.003   |
| No. of questions ‡ † †        | 6.2 ± 3.3 | 6.7 ± 3.5 | 6.4 ± 3.4 | 6.5 ± 3.5 | 0.123   |

*P values from comparison of psychometric properties among groups for the given row. For the upper-extremity and physical function domains, T-scores, TTC, and number of questions were compared using independent samples t tests, and floor and ceiling effects were compared using chi-square tests. For the pain interference and depression domains, T-scores, TTC, and number of questions were compared using 1-way ANOVA, while the floor and ceiling effects were compared with chi-square tests. Bold indicates a significant value. †The values are given as the mean and standard deviation. ‡Question burden.
Data Capture (REDCap), a HIPAA (Health Insurance Portability and Accountability Act)-compliant data collection application maintained by Vanderbilt University.

**Statistical Analyses**

Patient demographics and psychometric variables are presented with descriptive statistics. Sex and race are presented as the percentage of females and the percentage of Caucasians, respectively. F/C effects were defined as the proportion of respondents scoring the highest (ceiling) or lowest (floor) possible score across any given domain. F/C effects were classified as significant if ≥15%, moderate if 10% to <15%, minor if 5% to <10%, and negligible if <5%. The evaluation of continuous variables (mean age, T-scores, TTC, and number of questions) was performed using independent samples t tests for 2-group comparisons and analysis of variance (ANOVA) for comparisons of ≥3 groups. Comparisons between categorical variables (F/C effects, sex, and race) were analyzed using chi-square tests. Because of the numerous statistical tests in this study, the Benjamini-Hochberg method of adjusting p values to control for the false discovery rate (set at 0.05) was used for all tests. Significance was set as alpha = 0.05. SPSS Statistics for Windows (version 25.0; IBM) was used for all data analysis.

**Results**

Included were data from 2,952 patients (average age [and standard deviation] of 51.0 ± 16.9 years); 924 were indicated for surgery and 2,028 received nonoperative treatment. Generally, shoulder patients were older than knee patients, and preoperative knee patients were younger than nonoperative knee patients. Additionally, among both shoulder and knee patients, the nonoperative patients were more likely to be female. Also, preoperative patients had more pain interference and less function than nonoperative patients, both among shoulder and knee patients. Demographic data and mean T-scores are shown in Table I.

Table II shows a comparison of the F/C effects, TTC, and number of questions answered for each of the 4 PROMIS CAT domains, by anatomic location and surgical status. With the exception of moderate to significant floor effects for the depression domain, the F/C effects were negligible for all domains and did not differ by anatomic location or surgical status.

The psychometric properties for each PROMIS CAT domain were also compared by age group, sex, and race (Table III). Generally, younger patients completed the PROMIS-UE and PROMIS-PI in less time than older patients, but they took longer to complete the PROMIS-D. Finally, while

| TABLE III Psychometric Properties of PROMIS CAT Domains by Age, Sex, and Race |
|---------------------------------|-----------------|-----------------|------------------|-----------------|------------------|-----------------|-----------------|-----------------|-----------------|
| PROMIS CAT Domain and Variable | Age in Yr | Sex | Race | P Value* | Sex | Race | P Value* | Sex | Race | P Value* |
|---------------------------------|-----------------|-----------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upper extremity                  | | | | | | | | | | |
| Floor effects (%)                | | | | | 0.0 0.8 1.1 | 1.2 0.5 | 0.009 | 0.5 1.7 | 0.055 | 1.4 0.7 | 0.279 |
| Time to completion (TTC) (sec)  | | | | | 41.2 ± 31.6 51.5 ± 46.0 59.2 ± 43.3 | <0.001 | 53.9 ± 44.5 52.8 ± 37.6 | 0.659 | 52.2 ± 41.2 55.4 ± 40.7 | 0.020 |
| No. of questions †‡             | | | | | 5.4 ± 2.6 4.7 ± 1.8 4.6 ± 1.7 | <0.001 | 4.4 ± 1.4 5.1 ± 2.2 | <0.001 | 4.8 ± 1.9 4.7 ± 1.9 | 0.337 |
| Physical function               | | | | | | | | | | |
| Floor effects (%)                | | | | | 0.0 0.0 0.0 | — | 0.0 0.0 | — | 0.0 0.0 | — |
| Time to completion (TTC) (sec)  | | | | | 46.0 ± 42.2 47.3 ± 44.6 49.1 ± 29.6 | 0.069 | 46.1 ± 38.0 47.6 ± 40.7 | 0.569 | 44.4 ± 31.7 51.6 ± 51.9 | 0.014 |
| No. of questions †‡             | | | | | 4.3 ± 1.1 4.1 ± 0.5 4.1 ± 0.4 | <0.001 | 4.1 ± 0.7 4.2 ± 0.8 | 0.370 | 4.2 ± 0.8 4.2 ± 0.8 | 0.948 |
| Pain interference               | | | | | | | | | | |
| Floor effects (%)                | | | | | 2.4 0.9 0.9 | 0.015 | 0.9 1.5 | 0.205 | 1.6 0.7 | 0.083 |
| Ceiling effects (%)              | | | | | 0.0 0.1 0.1 | 0.765 | 0.1 0.0 | 0.205 | 0.1 0.1 | 0.769 |
| Time to completion (TTC) (sec)  | | | | | 44.9 ± 43.4 47.4 ± 33.6 58.0 ± 45.8 | <0.001 | 49.6 ± 41.4 51.2 ± 40.8 | 0.391 | 49.5 ± 39.9 52.1 ± 42.9 | 0.163 |
| No. of questions †‡             | | | | | 4.3 ± 1.4 4.2 ± 0.9 4.2 ± 0.9 | 0.009 | 4.2 ± 0.9 4.2 ± 1.2 | 0.229 | 4.2 ± 1.1 4.2 ± 1.0 | 0.621 |
| Depression                      | | | | | 21.0 17.4 15.4 | 0.020 | 15.6 19.5 | 0.015 | 17.6 17.6 | 0.989 |
| Floor effects (%)                | | | | | 0.0 0.0 0.0 | — | 0.0 0.0 | — | 0.0 0.0 | — |
| Ceiling effects (%)              | | | | | 39.2 ± 110.5 28.1 ± 76.4 26.3 ± 73.8 | 0.014 | 26.5 ± 64.9 33.9 ± 101.0 | 0.044 | 30.5 ± 85.0 30.1 ± 87.0 | 0.931 |
| Time to completion (TTC) (sec)  | | | | | 6.8 ± 3.6 6.4 ± 3.4 6.4 ± 3.4 | 0.085 | 6.3 ± 3.3 6.7 ± 3.5 | 0.003 | 6.5 ± 3.4 6.5 ± 3.5 | 0.692 |

*P values from comparison of psychometric properties among groups for the given row. When comparing age groups, the T-scores, TTC, and number of questions were compared using 1-way ANOVA, and floor and ceiling effects were compared using chi-square tests. When comparing sex and race groups, the T-scores, TTC, and number of questions were compared with independent samples t tests, and floor and ceiling effects were compared with chi-square tests. Bold indicates a significant value. †The values are given as the mean and standard deviation. ‡Question burden.
the floor or ceiling effect differed by age group for the PROMIS-UE, PROMIS-PI, and PROMIS-D, and by sex for the PROMIS-D, all F/C effects were negligible, with the exception of significant floor effects for the PROMIS-D, in all demographic subgroups.

**Discussion**

Our results indicated that the PROMIS-PF, PROMIS-UE, and PROMIS-PI demonstrated favorable F/C effects for both nonoperative and preoperative shoulder and knee patients. Conversely, moderate to significant floor effects were found for the PROMIS-D for all 4 main patient groups. Additionally, the TTC and question burden were favorable for all PROMIS domains and all patient groups.

In our study, we found that the PROMIS-PF demonstrated negligible F/C effects among nonoperative and preoperative knee patients (<1%). Additionally, both patient groups and all subgroups were able to complete the PROMIS-PF in <1 minute, answering an average of only 4 questions. Our results agree with those of other studies that found <1% F/C effects when used for several other lower-extremity patient populations, including those presenting for knee conditions, ACL reconstruction, hip conditions, meniscal repair or meniscectomy, and foot and ankle conditions. In comparison, the International Knee Documentation Committee (IKDC) Subjective Knee Form, a validated and frequently utilized PROM for knee patients, has shown high correlation with the PROMIS-PF, with comparably low floor (0% to 1%) and ceiling (0% to 6%) effects. However, the PROMIS-PF is much quicker to administer, with reduced test burden. Furthermore, the PROMIS-PF has been successfully utilized and validated for many other anatomic locations, including the hand, shoulder, spine, neck, and back, making it efficient and practical for routine PROMs administration in the ambulatory setting. These favorable psychometric and administrative properties justify consideration of the PROMIS-PF for widespread adoption as a physical function measure for orthopaedic patients.

With regard to upper-extremity function, we found that the PROMIS-UE demonstrated negligible F/C effects among both preoperative and nonoperative shoulder patients (<2%). As with the PROMIS-PF, both patient groups and all subgroups were able to complete the PROMIS-UE in <1 minute, answering an average of only 4 to 5 questions. Several prior studies also demonstrated negligible F/C effects for shoulder patients. However, 2 recent studies reported minor ceiling effects when used in non-shoulder upper-extremity and hand clinics (6.9% and 7.6%). Prior studies have consistently reported a ceiling effect (7.2% to 28.2%) for earlier versions of the PROMIS-UE. Our findings demonstrated that the newer PROMIS-UE (version 2.0) is more suitable for greater sensitivity toward the upper end of the scale, has improved ceiling effects for shoulder patients. Yet, the 2 aforementioned studies suggest that minor ceiling effects may still be observed when used for non-shoulder upper-extremity patients. However, these minor ceiling effects are within reasonable bounds (well below 15%) and should not preclude consideration of the PROMIS-UE version 2.0 for clinical and research purposes.

When considering measures of pain, there were negligible F/C effects for the PROMIS-PI in all patient groups. Several studies have also noted negligible ceiling effects for upper-extremity, lower-extremity, spine, neck, and trauma patients. In fact, only 1 study noted a ceiling effect of >3% (4.7%). However, there is variation among reported PROMIS-PI floor effects that appears to depend on patient population. For example, 2 longitudinal studies found negligible floor effects prior to surgery but moderate to significant floor effects postoperatively. Additionally, no floor effects were exhibited in 1 study of trauma patients, while a moderate floor effect was exhibited in another study of hand and upper-extremity patients. Our findings suggest that the PROMIS-PI has reliable coverage for preoperative and nonoperative shoulder and knee patients. Because of the variability within the literature based on patient population, further research is needed to better determine the floor effects of the PROMIS-PI for specific populations.

With regard to depression, the PROMIS-D exhibited moderate to significant floor effects (13.9% to 18.9%) and a 0% ceiling effect for all main patient groups. Significant floor effects have also been reported when used in an academic orthopaedic center and a tertiary hip center as well as when used for patients with glenohumeral osteoarthritis. Guatter et al. suggested that “hasty” completion of the PROMIS-D may contribute to the floor effect. Our data support this finding, with the PROMIS-D requiring more questions but less TTC than the pain and function domains for all patient groups. Additionally, given the high prevalence of depressive symptoms in the United States, it is likely that patients are not forthcoming about experiencing depressive symptoms and may be prone to minimizing these symptoms. Moreover, depression is rarely the primary concern for a patient presenting with a shoulder or knee problem, and its prevalence should be expected to be lower than that of pain. However, the clinical utility of the PROMIS-D may be limited in patients with isolated shoulder and knee problems until additional studies validate the PROMIS-D in these populations and determine how to minimize the floor effect.
This study had pertinent limitations. Only patients reporting isolated shoulder and knee problems presenting to a shoulder and sports medicine clinic were included in this study; therefore, we cannot draw conclusions regarding the F/C effects for other patient populations. Additionally, this study included PROMIS forms administered in English, thus limiting generalizability to patients who do not speak or communicate in English. Also, nonoperative patients were not followed to other health systems, and thus, it is possible that patients included in our nonoperative groups elected to undergo surgery in a different health system. Lastly, many diagnoses may fall within a single anatomic location, and thus, the F/C effects cannot be directly related to a specific diagnosis.

Conclusions

The PROMIS-PF, PROMIS-UE, and PROMIS-PI demonstrated favorable F/C effects, TTC, and question burden among both nonoperative and preoperative patients. These findings justify consideration of the PROMIS-PF, PROMIS-UE, and PROMIS-PI for clinical and research applications involving shoulder and knee sports medicine patients. Additionally, we found moderate to significant floor effects for the PROMIS-D in all patient groups, which may be multifactorial in nature and may not be unexpected for patients with an isolated joint concern.

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