Quality performance measures for small capsule endoscopy: Are the ESGE quality standards met?

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ABSTRACT
Background and study aims The European Society of Gastrointestinal Endoscopy (ESGE) recently issued a quality performance measures document for small bowel capsule endoscopy (SBCE). The aim of this nationwide survey was to explore SBCE practice with ESGE quality measures as a benchmark.

Patients and methods A dedicated per-center semi-quantitative questionnaire based on ESGE performance measures for SBCE was created by a group of SBCE experts. One-hundred-eighty-one centers were invited to partici-
pate and were asked to calculate performance measures for SBCE performed in 2018. Data were compared with 10 ESGE quality standards for both key and minor performance measures.

**Results** Ninety-one centers (50.3%) participated in the data collection. Overall in the last 5 years (2014–2018), 26,615 SBCEs were performed, 5917 of which were done in 2018. Eighty percent or more of the participating centers reached the minimum standard established by the ESGE Small Bowel Working Group (ESBWG) for four performance measures (indications for SBCE, complete small bowel evaluation, diagnostic yield and retention rate). Conversely, compliance with six minimum standards established by ESBWG concerning adequate bowel preparation, patient selection, timing of SBCE in overt bleeding, appropriate reporting, reading protocols and referral to device-assisted enteroscopy was met by only 15.5%, 10.9%, 31.1%, 67.7%, 53.4%, and 32.2% of centers, respectively.

**Conclusions** The present survey shows significant variability across SBCE centers; only four (4/10: 40%) SBCE procedural minimum standards were met by a relevant proportion of the centers (≥80%). Our data should help in identifying target areas for quality improvement programs in SBCE.

Introduction

Variation in endoscopic quality was found to impact important health outcomes, which improve when physicians receive timely feedback and meet consensus threshold goals [1–5]. This led to substantial efforts to develop quality assurance policies and quality improvement programs [6–11]. The development of robust, consensus- and evidence-based key performance measures is the first step in any quality improvement program. Ideally, these measures should help physicians and services to identify, appraise, and monitor the key steps in the endoscopy-based care processes, determine if variability exists across centers exists and indicate where systems are suboptimal and whether the service is providing high-quality patient-centered healthcare [7].

To develop standards for high quality in gastrointestinal endoscopy, the European Society of Gastrointestinal Endoscopy (ESGE) has established the ESGE Quality Improvement Committee, which involved several gastrointestinal endoscopy experts to set up quality indicators [9–12] that, when met, reflect a high-quality examination for different endoscopic procedures. The ESGE Quality Improvement Committee recently appointed a Small Bowel Working Group (ESBWG) to identify a list of performance measures for small bowel endoscopy, including small bowel capsule endoscopy (SBCE) [13], which has unique technical features. The ESBWG identified six key quality performance measures and four minor performance measures. For each of them, a minimum standard and a target standard was established by consensus [13] (▶Table 1).

To the best of our knowledge, at present, there are no studies in which SBCE performance has been compared to these quality standards. The aim of the present survey was to explore variability in SBCE performance in clinical practice with ESGE standards as a quality benchmark to provide a snapshot of the quality of Italian endoscopy SBCE services and to identify areas that might be targeted for quality improvement programs.

| Domain                  | Performance measure               | Minimum standard | Target standard |
|-------------------------|-----------------------------------|------------------|-----------------|
| Pre-procedure           | Indication for SBCE               | ≥ 95 %           | ≥ 95 %          |
|                         | Adequate bowel preparation        | ≥ 95 %           | ≥ 95 %          |
|                         | Patient selection                 | ≥ 95 %           | ≥ 95 %          |
| Completeness of procedure| Caecal or stoma visualization    | ≥ 80 %           | ≥ 95 %          |
| Identification of pathology | Lesion detection rate            | ≥ 50 %           | ≥ 50 %          |
|                         | Timing of SBCE for overt bleeding | ≥ 90 %           | ≥ 90 %          |
|                         | Use of standard terminology       | ≥ 90 %           | ≥ 90 %          |
|                         | Reading speed of SBCE             | ≥ 90 %           | ≥ 95 %          |
| Management of pathology | Appropriate referral for DAE      | ≥ 75 %           | ≥ 90 %          |
| Complications           | Capsule retention rate            | <2 %             | <2 %            |

Key performance measures are indication for SBCE, cecal or stoma visualization, lesion detection rate, timing of SBCE for overt bleeding, appropriate referral for DAE, and capsule retention rate. The other performance measures are minor SBCE, small bowel capsule endoscopy; DAE, device-assisted enteroscopy.
Material and methods

In February 2019, a panel of 16 Italian gastroenterologists, including both capsule endoscopy experts (ER, MP, CS, RC, SC, CC, RdF, LE, CMG, RM, MER, SO, GS, MS and MV; all of them read >500 SBCEs and 7/15 also performed DAE on a routine basis) and quality assurance experts (CH, CS), created a dedicated questionnaire (Appendix 1), based on the SBCE performance measures. It was a per-center semi-quantitative multiple-choice questionnaire: no data on individual patients were collected, and intervals or ranges were reported when quantitative or numerical variables were concerned.

The questionnaire had four sections. Section A (14 items) was focused on center features (e.g., location, number of physicians performing SBCE, number of SBCE performed per year, etc.). Section A was intended to provide a snapshot of the diffusion of the SBCE technique over the country and over time; therefore, data about a broader timeframe (2014–2018) were collected. Section B (7 items) evaluated the current policy of centers toward the evaluation of quality indicators concerning both non-small bowel and small bowel endoscopic procedures before the publication of ESGE performance measures for small bowel endoscopy. In “Section C” (10 items) the questions mirrored the ESBWG document structure: a participating center was asked to measure each performance indicator, according to the description and the construct addressed in the ESGE document, and to report whether the ESGE standard (minimum and target) was met. To collect reliable data and to map the existing situation in Italy at the time of publication of the ESGE quality standards, the centers were asked to answer questions in “Section C,” taking into account only SBCEs performed in 2018 by checking hospital databases and SBCE reports. Focusing on a definite and relatively short (12-month) timeframe allowed for collection of more reliable, solid, representative, and actual data. All the questions included in Section C addressing performance measures were labeled as mandatory. At the end of Section C questionnaire respondents who were willing to be involved in further research and/or quality improvement programs had the opportunity to identify themselves. Section D was optional; it included nine questions about procedural and practical issues.

In April 2019, the questionnaire was uploaded to a web-based platform. Through March 2019, only one physician per center was initially invited; if no answer was provided in 3 weeks, a second physician from the same center was then automatically invited. As a consequence, in some cases, more than one physician per center might have received the invitation e-mail. To prevent data duplication, a strong disclaimer was included in the invitation e-mail, as well as in each questionnaire section, asking the recipient to provide only one dataset per center. Furthermore, to identify possible multiple entries from the same center, the structural data reported in Section A, along with the self-identification at the end of Section C, if provided, were matched on a regional basis. In case of suspected data duplication, only the latest uploaded dataset was included.

The web link reported above contained a numerical individual code that differed from center to center and allowed the system to automatically send periodic reminders, keeping the entire process fully anonymous. It was not possible for either the person sending the invitation or those who analyzed the data to identify the center or the physician filling the questionnaire, unless the respondent decided to identify himself or herself by completing Section C last question. The questionnaire was available on the website for 6 months. During that time, automatic reminder e-mails were sent on a monthly basis. Collected data were presented and discussed in January 2020, during the Capsule Endoscopy Annual Meeting (Riunione Annuale Videocapsula Endoscopica-RAVE, January 24–25, Vimercate, Italy) to which at least one representative per center had been invited. Both gastroenterologists who completed the questionnaires and those who did not participated in the meeting: overall 110 gastroenterologists participated in the last RAVE meeting.

Statistical analysis

Information only from centers that answered more than 80% of questions, including all those labeled as mandatory was included in the data analysis. The data were collected, reviewed, and analyzed only by the experts who generated the questionnaire. Non-normally distributed data were presented using median and interquartile ranges (IQR). Comparisons of proportions were performed by Fisher’s exact test or chi-square test (with Yates correction, if cell frequencies were below 10), as appropriate. For all comparisons, a P ≤ 0.05 (2-sided statistical hypothesis test) was considered statistically significant. The statistical analysis was carried out with Excel software (Office package V.2016; Microsoft Co, Redmont, Washington, United States), or through the GraphpadQuickcalcs website, available online at www.graphpad.com/quickcalcs/contMenu/.

Subanalyses

Performance measures were stratified according to center type: for this purpose, centers were dichotomized as academic (including research hospitals and university hospitals) or non-academic (including both public hospitals and private hospitals part of the “state-run” healthcare system; these institutions follow the same rules and the same reimbursement policy, as far as SBCEs procedures are concerned). Similarly, 2018 performance measures were also analyzed according to the 2018 caseload: centers performing ≤ 35 SBCEs in 2018 were defined as low volume centers, whereas those performing ≥ 36 SBCEs were defined as medium-high volume centres. Although we have to acknowledge that this threshold (35 procedures*) is fully arbitrary, taking into account the available evidence [13–17] the recently published ESGE Position Statement [18] stated that competence in SBCE can be assessed by considering a minimum of 30 SBCEs. Therefore, we might argue that 35 could represent a reasonable number of procedures to achieve and maintain proficiency in reading SBCE over time. Therefore, we defined as “low-volume” centers performing less than 35 examinations/year and “medium-high volume” those performing more than 35 SBCEs/year and.
Results

Center features

Of 181 invited physicians, 106 (58.6%) accessed the website and 91 of them answered more than 80% of questions, including all the mandatory questions. Taking into account that 62 questionnaire respondents agreed to identify themselves, the remaining 29 respondents provided center-focused data (e.g., the center location, the workload in the timeframe 2014 to 2018, and the number of gastroenterologist involved in the SBCE reading), which were so different that no duplicated data entries were disclosed; 91 centers were therefore included in the final analysis. Centers participating in the data collection were located in 17 of 20 Administrative Regions (85%) (Appendix 2). SBCE was reimbursed as an outpatient procedure in 11 regions (55% of regions; 69.3% of centers participating in the data collection) (Appendix 2), whereas patency capsule (PC) was not reimbursed in any of them. Thirty-six centers were academic (39.6%), 49 were public hospitals (53.8%) and 6 (6.6%) were private hospitals that were part of the state-run health care system; no private hospitals outside the state-run health care system participated in the present survey. Most centers (95.6%) performed SBCE examinations mainly in adults, whereas four centers were pediatric hospitals. The 91 centers participating in the data collection were equipped with 107 SBCE workstations, whereas PC and DAE were readily accessible in 63 (69.2%) and 35 (38.5%) of them, respectively. The geographical distribution of centers participating in the survey performing SBCE and DAE is represented in Appendix 2. SBCE was performed on a full open-access basis in 11.7% of centers, while in the remaining 88.3%, an interview with a SBCE-dedicated gastroenterologist (who checked the patient’s medical history, indication and contraindications) was required before receiving SBCE. Practical and procedural data collected in Section D are reported in Appendix 3.

In the 84 centers (92.3%) that provided SBCE workload data, 16,535 examinations were performed in the 5-year timeframe from 2014 to 2018. The number of centers performing SBCE and the overall number of SBCEs per year are reported in Fig. 1. In 2018, 3899 SBCEs were performed overall in 84 centers (median number of examinations per center: 46, IQR: 25–72, range: 3–142). Stratifying SBCEs performed in 2018, according to center type, 1618 SBCEs (41.5%) were performed in 33 academic centers (median number of examinations per center: 48, IQR: 26–70, range: 12–142), whereas 2281 (58.5%) in 51 non-academic centers (median number of examinations per center: 30, IQR: 20–61, range: 3–123). According to the 2018 caseload, 41 centers were defined as low-volume (median number of examinations per center: 21, IQR: 14–30, range: 3–35) and 43 as medium-high volume (median number of examinations per center: 63, IQR: 48–84, range: 36–142) centers. In 2018, nine centers (10.7%) performed 614 (15.7%) of SBCE on a full open access basis, whereas in the remaining 75 centers (89.3%) 3285 (84.3%) SBCEs were preceded by a clinical evaluation by a SBCE-dedicated gastroenterologist.

Sixty-two (68.1%) questionnaire respondents agreed to identify themselves by answering the last question in Section C.

Center policy concerning the measure of endoscopic procedures performances

Fifty-one centers (56.7%) participating in the data collection routinely monitored performance measures for non-SB procedures: in 36 (70.6%) and 15 (29.4%) cases at physician and service level, respectively. Before the publication of ESGE performance measures for small bowel endoscopy, 41 centers (45.0%) already measured some self-established SBCE-related performance parameters, such as the spectrum of indications (36 of 41 centers, 87.8%), the complication rate (23 centers, 56.1%), the diagnostic yield (DY, 32 centers, 87.8%), the rate of complete small bowel evaluation (28 centers, 78.0%), the DAE referral rate (13 centers, 31.7%) and the small bowel cleansing level (1 center, 2.4%).

Performance measures of 2018 SBCEs

More than 80% of centers reached the minimum standard established by the ESBWG in four of six key performance measures (the rate of correct indication for SBCE, the rate of complete small bowel evaluation, the lesion detection rate and the retention rate). Detailed results are reported in Table 2. Concerning the remaining two key performance measures, the rate of patients with overt bleeding receiving SBCE within 14 days

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**Fig. 1** Number of centers performing small bowel capsule endoscopy (SBCE) (left y-axis) and number of SBCEs performed (right y-axis) in the last five years (2014–2018).
was ≥90% in 31.1% of centers and the rate of patients with positive SBCEs referred to DAE was ≥75% in 32.2% of centers (▶Table 2).

None of the four minor performance measure minimum standards were achieved by a relevant proportion (≥80%) of centers. In detail: the rate of patients with an adequate small bowel cleansing was ≥95% in 15.5% of centers, the rate of patients with high risk for capsule retention receiving PC was ≥95% in 10.9%, the rate of SBCE reports written by using standard terminology was ≥90% in 67.7%, and the rate of SBCE videos evaluated according to the reading speed suggested by ESBWG was ≥90% in 53.4% (▶Table 2). Variability across centers for both key and minor procedural quality performance measures is shown in Appendix 4.

▶Table 3 summarizes the rate of centers reaching the minimum standards proposed by ESBWG, according to both the type of center and the 2018 caseload. No significant differences were found by comparing Academic and non-Academic Centers, whereas a significantly higher rate of patients receiving SBCE for an appropriate clinical indication was observed in low volume centers, when compared with medium-high-volume centers (90.2% vs. 72.1%; P=0.05). Taking into account the very low number of centers performing SBCE on a full open-access basis and the lack of information about criteria applied in centers systematically evaluating patients before SBCE, we did not perform any comparison according to the policy for accessing the procedure.

Discussion

To the best of our knowledge, this is the first study comparing SBCE performance in everyday clinical practice with ESGE standards as quality benchmarks. This survey confirms that in Italy, capsule endoscopy is a widespread diagnostic procedure with a constantly growing number of centers and examinations. The overall number of participating centers, their geographical distribution, and the overall number of procedures collected in this survey suggest that the present data might provide a reliable picture of SBCE performance on a nationwide basis. Interestingly, the percentage of centers (45%) that had already been measuring some SBCE-related quality indicators, partially overlapping with those suggested by ESBWG, before specific indicators and standards were identified, as well as the publication of previous collaborative studies [19], confirms the clinical relevance of the topic and the interest of the Italian centers toward SBCE quality issues.

However, for the majority of the 10 SBCE performance measures, our data demonstrate wide variability across Italian centers. For four performance measures (indication for SBCE, complete small bowel evaluation, diagnostic yield and complication rate) the minimum standard established by ESBWG was met by more than 80% of the participating centers. Conversely, the minimum standard established by ESBWG for adequate bowel preparation, patient selection, timing of SBCE in overt bleeding, appropriate reporting, reading protocols and referral to DAE was reached by only 15.5%, 10.9%, 31.1%, 67.7%, 53.4% and 32.2% of centers, respectively.

Although the SBCE has been used in clinical practice for more than 20 years, the optimal preparation schedule is still being debated and recent evidence seems to question the schedule endorsed by guidelines [20, 21]. This uncertainty may significantly contribute to variability across centers, which achieved the minimum standard in only 15% of cases, without significant differences, according to the caseload and the type of center. On one hand, this highlights the need to identify an effective preparation protocol that can be easily implemented in all centers. On the other hand, only one-quarter of centers participating in this survey used standardized scales to evaluate
small bowel cleansing. As recommended by ESGE technical guidelines [19] cleansing scales and scores are helpful in standardizing the SBCE report, thus avoiding long, arbitrary, and sometimes ambiguous descriptions. Interestingly the low rate of centers achieving adequate bowel preparation in more than 95% of patients somewhat conflicts with the high percentage of centers achieving adequate bowel preparation in more than Rondonotti Emanuele et al. Quality performance measures… Endoscopy International Open 2021; 09: E122–E129 | © 2021. The Author(s).

| Performance measure | Rate of Academic centers achieving the ESGE minimum standard (33 centers) | Rate of non-Academic centers achieving the ESGE minimum standard (51 centers) | P value1 | Rate of low-volume (≤ 35) centers achieving the ESGE minimum standard (41 centers) | Rate of high-volume (> 36) centers achieving the ESGE minimum standard (43 centers) | P value2 |
|---------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|----------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------|
| Indication for SBCE | 24/33 (72.7)                                                             | 44/51 (86.3)                                                             | 0.158    | 37/41 (90.2)                                                                     | 31/43 (72.1)                                                                     | 0.050    |
| Adequate bowel preparation | 7/33 (21.2)                                                             | 7/50 (14.0)                                                             | 0.550    | 7/41 (17.1)                                                                     | 7/42 (16.7)                                                                     | 1.000    |
| Patient selection | 4/33 (12.2)                                                              | 4/51 (7.8)                                                              | 0.706    | 5/41 (12.2)                                                                     | 3/43 (7.0)                                                                      | 0.478    |
| Caecal or stoma visualization | 29/33 (87.9)                                                             | 46/51 (90.2)                                                            | 0.733    | 38/41 (92.7)                                                                     | 37/43 (86.1)                                                                     | 0.484    |
| Lesion detection rate | 26/32 (81.2)                                                             | 40/51 (78.4)                                                            | 1.000    | 33/40 (82.5)                                                                     | 33/43 (76.7)                                                                     | 0.592    |
| Timing of SBCE for overt bleeding | 13/32 (40.6)                                                            | 12/51 (23.5)                                                            | 0.140    | 15/40 (37.5)                                                                     | 10/42 (23.8)                                                                     | 0.232    |
| Use of standard terminology | 22/31 (71.0)                                                             | 33/51 (64.7)                                                            | 0.633    | 27/40 (67.5)                                                                     | 28/42 (66.7)                                                                     | 1.000    |
| Reading speed of SBCE | 18/31 (58.1)                                                             | 26/50 (52.0)                                                            | 0.651    | 18/38 (47.4)                                                                     | 26/42 (61.9)                                                                     | 0.261    |
| Appropriate referral for DAE | 9/32 (28.1)                                                              | 17/51 (33.3)                                                            | 0.808    | 11/40 (27.5)                                                                     | 15/43 (34.9)                                                                     | 0.171    |
| Capsule retention rate | 30/32 (93.7)                                                             | 48/51 (94.1)                                                            | 1.000    | 38/40 (95.0)                                                                     | 40/43 (93.0)                                                                     | 1.000    |

1 SBCE, small bowel capsule endoscopy. DAE, device-assisted enteroscopy.

2 Comparison between low-volume and high-volume centers (Fisher’s exact test)
in feces is unpleasant for the patient and a precise PC location might still require computed tomography scanning [29, 30].

In the present survey, the rate of centers referring 75% or more of patients with positive SBCE for DAE is surprisingly low (32%). This figure might result from several factors. On one hand, some SBCE positive findings might have limited clinical relevance and/or do not necessitate subsequent DAE, such as multiple non-bleeding small bowel angioectasias, which might initially be managed conservatively with iron supplementation. On the other hand, this could be also related to the limited availability of centers performing DAE in Italy. According to the collected data, fewer than 40% of centers performing SBCE are also performing DAE and their geographical location appears to be inhomogeneous, with five regions in which there were nine centers performing SBCE overall but no centers performing DAE, and definitely suboptimal.

The present survey has some limitations. First, the study was observational, and the evaluation of performance parameters was retrospective. Therefore, reported percentages, although based on several consecutive examinations in a well-defined timeframe, represent estimations more than precise measurements. Unfortunately, some parameters we evaluated, such as reading speed, are not systematically included in the SBCE reports; therefore, the answer provided was most likely to reflect the reader’s usual policy rather than actual data. In addition, the descriptive nature of the survey did not provide for any explanation regarding the observed variation. To fully address this issue, a questionnaire with long list of additional questions (definitely longer and more detailed than Section D) focused on several practical, technical and organizational issues in each center should be planned. The knowledge of these data, along with a better dissemination of ESGE standards and a well-established accreditation path, would be helpful to improve adherence to ESGE guidelines and to optimize SBCE in clinical practice. Second, as in every survey, a selection bias cannot be fully ruled out; nevertheless, the high number of participating centers and their geographical distribution might contribute to reducing the relevance of the possible selection bias. Third, some parameters were difficult to check, such as the adoption of a reading protocol in line with ESGE recommendations and the exact time between the overt bleeding episode and SBCE, and although the questionnaire mirrored the original ESGE document, it was semi-quantitative. On one hand, this allowed for collection of reliable data anonymously, quickly, and easily, without consulting hospital databases for most of the topics. On the other hand, the data lacked precision and might have increased the risk of biases, such as recall or estimator bias. Fourth, the questionnaire was self-reported; even if that facilitated the participation of centers in data collection, it introduced a potential response bias. Response bias is a widely discussed phenomenon in research fields (such as behavioral and health care research) where self-reported data are used [31]. It occurs when individuals offer self-assessed measures of some phenomenon and a respondent wants to look good in the survey, even if the survey is anonymous, or when there is a misunderstanding about what a proper measurement is. Last but not least, to facilitate the data analysis and results interpretation, some arbitrary thresholds were established, such as, if more than 80% of centers reached the ESGE minimum standard, we assumed that the variability across centers was low and centers were classified as medium-high volume if more than 35 procedures were performed in 2018.

**Conclusion**

In conclusion, this data collection, involving 91 centers, clearly demonstrates that although SBCE is widely used and largely available in Italy, the performance of this procedure in clinical practice is extremely variable and still suboptimal in many centers. We, therefore, focused on aspects where wider variability was observed, because they are target areas for corrective measures and for further quality improvement programs in SBCE. This data collection is the first attempt to evaluate SBCE performance in light of standardized expert consensus-based thresholds. Unfortunately, mostly because of its descriptive nature, it brings to our attention more questions than answers. Therefore, international prospective studies, covering a longer timeframe, merging a questionnaire on performance with more detailed center-focused data and involving a higher number of centers and countries, are warranted. They would be also helpful to validate the ESBWG quality standard thresholds in order to optimize the quality improvement process in the field of SBCE.

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Competing interests

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