A Simulation of Consumer-side Multihoming of Original and Derivative Digital Games: Evidence from Japan

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Abstract This study examines the consumer-side multihoming among original and derivative digital games are developed for different platforms such as arcade game cabinets and video game consoles, both of which are popular with consumers in the Japanese market. To do this, the system dynamics model accounts for arcade game, console game, and multihoming users, and the effects of advertising and word-of-mouth is proposed. After the validation of model using a single case study, the business policies implementation by varying the release dates of a console game (derivative content) are simulated and the fluctuating patterns of arcade game and console game sales, the multihoming ratios are examined. The simulation results indicate that the multihoming user may be a preferred customer who pays more usage fees for the original content, moreover, the multihoming user may pay usage fees for the derivative content or purchase it, rather than single homing user. This study suggests various hypotheses regarding consumer-side original and derivative content-level multihoming together with options for business scenarios within the digital game industry, which would develop the insights on the diversity of a set of contents and the interfaces, and how they form the pseudo-ecosystems and create the values by the interactions.

Keywords Trading Card Arcade Game (TCAG), Console Game, Multihoming Ratio, System Dynamics, Bass Model

1. Introduction

Original and derivative digital games are often developed on different platforms, such as arcade game cabinets and video game consoles, both of which consumers use. Digital games represent copyrighted products classified as original and derivative content that forms part or all of the original content inherited to create secondary copyrighted works. This research is concerned with the original and derivative content that operates on different platforms and discusses the strategic management of consumer-side multihoming.

This paper first presents the most significant aspects of prior research concerning multihoming for console games and then indicates the concept of consumer-side content-level multihoming (consumer purchases and the simultaneous use of both original and derivative content used on different platforms). Next, a calculation model of the consumer-level multihoming ratio (the percentage of all users who are multihoming users) and the consumer-side multihoming ratio at the content level are derived from a single case study. The original content of the case study is represented by a trading card arcade game, and the derivative content is represented by a console game with card reader. A sensitivity analysis is conducted employing a changing release date for the console game, the multihoming ratios of the original and derivative content, and the patterns of changes in sales performance are investigated. The results of the simulation suggest various hypotheses concerning consumer-side content-level multihoming on different platforms and strategic management options for original and derivative content. Conventionally, the concept of multihoming has been discussed in terms of the benefits of using competing platforms, such as the benefits for credit card payment systems and the resulting increased efficiency (Evans [1], Rochet and Tirole [2]). Choi [3] defined consumer-side multihoming as “the ability to participate in multiple platforms (or purchase multiple products) in order for the consumer to obtain the maximum possible benefit from the network” and proposed a model of a “two-sided market with multihoming” in which both the consumers and content providers become either single homing or multihoming.

The empirical studies on the indirect network effects in the US home video game industry have progressed (Clements and Ohashi [4], Corts and Lederman [5], Gretz [6]). Landsman and Stremersch [7] noted the significance of multihoming across platforms rather than mere network size in the US home video game industry and conducted an empirical study of seller-side multihoming. Seller-side multihoming can be separated and arranged into two levels: seller-level multihoming on a given platform (the extent to
which the applications of a particular seller on the platform are also available to buyers on competing platforms) and platform-level multihoming (the extent to which applications on a particular platform are also available to buyers on a competing platform). However, they did not consider the buyer-side extensively because consumer-side multihoming was outside the scope of their research.

Moreover, Babb et al. [8] examine video game sales by platform in the global market from a period spanning 2006 through 2011, employing a Kruskal-Wallis test to compare eight different gaming platforms. From the political economic view, Nichols [9] attempts to describe the global development of video game industry such as industrial history, market structure, and production, from 1972 to 2010. However, this study is different from the previous research in the market size, the time scale and the modeling methodology.

2. Materials and Methods

2.1. Consumer-side Multihoming

This research adopts the seller-level and platform-level multihoming concept advocated by Landsman and Stremersch[7] and investigates multihoming with respect to specific original and derivative content on the consumer-side game-software (content) level. This represents consumer-side multihoming at the original and derivative content level and the extent to which consumers purchase or simultaneously use both original and derivative content on different platforms. For example, if consumers (users) who use only original content constitute a low (high) percentage of all users of original content, then the extent of consumer-side original content-level multihoming increases (decreases). Additionally, if the number of users of both original and derivative content constitutes a high (low) percentage of the total number of users of derivative content, then the extent of consumer-side derivative content-level multihoming increases (decreases). The extent of consumer-side content-level multihoming can be expressed in simple numerical terms using the multihoming ratios of each content type.

The users of original content who are also users of derivative content represent multihoming users of the original content. These multihoming ratios are formulated as follows.

The original content multihoming ratio = number of original content multihoming users ÷ total number of original content users

The specific derivative content multihoming ratio = number of specific derivative content multihoming users ÷ total number of specific derivative content users

By constructing a quantitative model, within special, non-observed conditions, numerical solutions for changes to the multihoming ratios and changes to original and derivative content sales performances are obtained, which facilitates a discussion that extends beyond a qualitative perspective.

2.2. Single Case Study

“Fashionable Witches: Love and Berry” [Oshare Majo Rabu and Berii] was a Sega-developed arcade game targeted at young girls that began operating in late October 2004. A single play cost 100 JPY and offered a reward of one “fashion magic” [Oshare Mahou] card with barcodes. This “magic” card came in four types: hair and make-up, clothing, footwear, and special item cards [10]. When a player scanned the magic cards with barcodes, one of the computer graphics female characters, Love or Berry, appeared on the device’s screen dressed in the fashions shown on the cards. A point value was awarded for a combination of cards, and the choreography of the subsequent dance game was based on this. The player’s success was determined by pressing buttons to the rhythm of the dance. The "Love and Berry" arcade cabinet was available as a free rental and commonly placed in shopping center game corners throughout Japan. Sega also created special designated areas for "Love and Berry" in its directly operated video arcades. "Love and Berry" was popular with young girls interested in fashion and with their mothers. Sega Toys, a Sega subsidiary, developed a line of toys based on the property, and official “LB Style Square” shops selling original young girls’ apparel and character goods were opened in department stores and shopping centers. By August 2006, one year and ten months after the release of the game, 10,100 arcade cabinets had been distributed and 194 million cards had reportedly been sold. Two years after the release of the game, on November 22, 2006, a console game version for the Nintendo DS handheld console, “Fashionable Witches: Love and Berry – DS Collection,” was released at a retail price of 6,090 JPY.

Love and Berry DS was packaged with a card reader device to scan cards with barcodes collected for the arcade game. The console game had limitations concerning input and output, but allowed for play in a way that was faithful to the arcade game. The console version sold over a million copies, and the 2007 Tokyo Game Show honored the game's unprecedented and groundbreaking success with a special award. However, the popularity of the arcade cabinet game began to decline following the release of the console version.
2.3. Model

This multihoming calculation model is proposed by system dynamics (SD) notation, as an amended Bass diffusion model (Bass [11], Bass et al. [12]), which includes the number of users of both the arcade game (ARG) and the console game (CSG) and the monthly sales performances of the ARG and CSG (see Figure 2).

The Bass diffusion model assumes that potential adopters are influenced by two means of communication: mass media (external influence) and word-of-mouth (internal influence) and adopts the coefficients of external influence and internal influence (Mahajan et al. [13, 14]).

SD is the causal relationship and the feedback loop modeling techniques utilizing the four kinds of components such as stock, flow, variable, arrow to understand the interdependency of complex system. The SD model has an advantage in generating and executing the time-differential equations by the modelling of the compound domain that the mathematical model does not establish and the graphical combination of several kinds of concepts (Sterman [15]).
Figure 2. The SD diagram of the multihoming calculation model

Table 1. A comparison of sales performance ratios and ARG multihoming ratios

| CSG release date after the start of the ARG business | By type of ARG user | User numbers (final time) | Accumulated ARG sales (number. of trading cards) | ARG multihoming ratio (final time) | ARG multihoming ratio (final time) | MAPE of Accumulated ARG sales performance |
|-----------------------------------------------------|---------------------|---------------------------|-------------------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------------|
| [Data]                                              |                     |                           |                                                 |                                   |                                   |                                           |
| 25th month                                          |                     |                           | 270,709,984                                    |                                   |                                   | 0%                                        |
| [Simulation]                                        |                     |                           |                                                 |                                   |                                   |                                           |
| 13th month                                          | Single homing user  | 1,404,168                 | 163,146,107                                    | 33.28%                           | 20.61%                           | 18.1%                                     |
|                                                    | Multihoming user    | 354,650                   | 44,104,413                                     |                                   |                                   |                                           |
| 16th month                                          | Single homing user  | 1,408,016                 | 164,857,568                                    | 50.68%                           | 27.91%                           | 10.74%                                    |
|                                                    | Multihoming user    | 545,034                   | 66,444,519                                     |                                   |                                   |                                           |
| 25th month                                          | Single homing user  | 1,434,771                 | 167,990,104                                    | 80.15%                           | 36.75%                           | 5.27%                                     |
|                                                    | Multihoming user    | 833,634                   | 101,627,510                                    |                                   |                                   |                                           |
| 28th month                                          | Single homing user  | 1,467,088                 | 171,773,969                                    | 86.64%                           | 37.28%                           | 5.92%                                     |
|                                                    | Multihoming user    | 871,973                   | 106,301,387                                    |                                   |                                   |                                           |
The difference equations of the multihoming calculation model are described as follows, where the value for \( \Delta t \) was one month.

**Recognized Potential Users** = Potential Game Users(\( t \)) × ARG Recognition Ratio

**Market Scale** = Potential Game Users(\( t \)) + Arcade Game Users(\( t \)) + Console Game Users(\( t \)) + Multihoming Users(\( t \))

**Market Diffusion Ratio** = (Arcade Game Users(\( t \)) + Console Game Users(\( t \)) + Multihoming Users(\( t \))) ÷ Market Scale

**Actual Market Scale** = Recognized Potential Users × Market Diffusion Ratio

New ARG Users = WOM Effect

Potential Game Users (\( t=0 \)) = Population of Girls in 2008 × Potential Diffusion Ratio

Potential Game Users (\( t + \Delta t \)) = Potential Game Users (\( t \)) − (New ARG Users + New CSG Users) × \( \Delta t \)

Arcade Game Users (\( t + \Delta t \)) = Arcade Game Users (\( t \)) + (New ARG Users − MHG Users) × \( \Delta t \)

Arcade Game Users (\( t=0 \)) = 10000

Advertising Effect SHG = Arcade Game Users (\( t \)) × Advertising Coefficients

Advertising Effect P = Advertising Coefficients × Potential Game Users(\( t \))

New CSG Users = Advertising Effect P × CSG Sales Period

Console Game Users (\( 0 \)) = 0

Console Game Users (\( t + \Delta t \)) = Console Game Users (\( t \)) + New CSG Users × \( \Delta t \)

New MHG Users = Advertising Effect SHG × CSG Sales Period

Multihoming Users (\( 0 \)) = 0

Multihoming Users (\( t + \Delta t \)) = Multihoming Users (\( t \)) + New MHG Users × \( \Delta t \)

ARG Sales Performance MHG = Lifetime Purchase Cards MHG × Multihoming Users (\( t \))

ARG Sales Performance SHG = Arcade Game Users × Lifetime Purchase Cards SHG

Accumulated ARG Sales Performance = ARG Sales Performance SHG + ARG Sales Performance MHG

The following conditions were assumed in this multihoming calculation model (see Appendix). The increase in the number of ARG users is a result of the word-of-mouth effect only, not the advertising effect. The increase in CSG user numbers is a result of the advertising effect only, not the word-of-mouth effect. A multihoming user is assumed to be an ARG user who is also a CSG user. An increase in the number of multihoming users is from the advertising effect only, not from the word-of-mouth effect.

If we consider users who become multihoming users through the word-of-mouth effect on ARG users then, over time, CSG sales performance will record a simple increase. This contradicts a general feature of CSGs whereby the number of units sold is highest immediately after the sales release and subsequently declines uniformly. The "Fashionable Witches: Love and Berry" case study shows that the weekly and monthly sales totals for the CSG declined uniformly directly after its release.

The imitation and advertising coefficients were set by the step function. These constants are obtained from the Markov Chain Monte Carlo (MCMC) method using Vensim Professional software (Ventana Systems [16]) through the calibration by a comparison of the actual measurement values and the calculated values of the ARG and CSG sales performances. The number of ARG single homing users’ and multihoming users’ lifetime purchases of cards (the number of times the ARG is used per person) was optimized in the same way, with a result of 117.085 and 121.909 cards respectively.

The scope of time integration was up to 38 months. Additionally, the number of potential game users was set at 2,512,000 people, which corresponds to 40% of the total estimated population of girls aged from 2 to 12 in Japan in 2008.

### 3. Results

#### 3.1. Sales Performances of ARG and CSG

Figure 3 shows the trends in the ARG and CSG sales performances. These trends reflect the actual values (data) in the release of the CSG in month 25 following the release of the ARG, and they are taken from the multihoming calculation model. As shown in Table 1, the validity of simulated results are confirmed by the mean absolute percentage error (MAPE) of accumulated ARG sales performance (number of cards). In the typical business data, the case of less than 10 percent of the value of MAPE being high accurate forecasting, and then, the case of under 20 percent be good forecasting, in the other words, practical (Lewis [17]). The MAPE value by the simulation of the release of the CSG in month 25 following the release of the ARG, is 5.27%, which is evaluated extremely accurate.
Figure 3. Results from the multihoming calculation model (CSG sales release in the 25th month of the ARG business)

Figure 4. ARG accumulated performance by varying CSG release date
Moreover, as the business policies are implemented, the cases of changing CSG release date, are simulated by the multihoming calculation model with the same parameter values. The simulated results of changing CSG release date after the start of ARG business, such as 13th, 16th, and 28th month are also shown in Table 1. Figures 4 and 5 show the trends in the ARG and CSG sales performances and monthly new ARG and CSG user numbers of their cases. Figure 5 shows that the monthly sales peak of ARG occurs mainly in month 15 following the release of the ARG.

These simulation results indicate that the accumulated ARG sales performances are increased by postponing the CSG release date. The ARG and CSG multihoming ratios are also increased in the same way. The results of the simulation that attempted to approximate the "Love and Berry" case study performance showed that approximately 37% of the ARG, original content users were also CSG users (multihoming user), and approximately 20% of the CSG, derivative content users were new users who did not play the ARG (single homing users).

Theoretically, when a transition in a single direction is established for complementary data between the original and derivative content, the derivative content becomes a complete substitute for the original content and users can transfer between them. The trading card with barcodes can be interpreted as complementary content. However, the results of this simulation showed that approximately 63% of the original content users became single homing users who did not become multihoming users).

It may be preferable for the original and derivative content business operators to envisage from the beginning that more than half of the original content users will become single homing users. However, if we assume a scenario in which approximately 20% of the derivative content users are new users and the rest are multihoming users (also original content users), then the acquisition of new users by increasing potential user recognition should not be the focus of the derivative content business operators. Instead, it is better to prioritize advertising that transitions the original content users who already have a high level of recognition.

3.2. Sensitivity Analysis and Business Scenarios

Table 2 shows the potential effects of derivative content release dates after the start of the original content business with each period between the dates given a business scenario. A sensitivity analysis for the "Love and Berry" case was also conducted using the multihoming calculation model. Figure 6 shows the trends in the ARG and CSG sales performances and the multihoming ratios for business scenarios B, C, and D. The final ARG accumulated sales performance (the accumulated sales of the cards) is increased by delaying the CSG release date with month 16 representing the inflection point, after which the sales performance increases gradually. This means the diffusion peak of ARG should be 15 month following the release of the ARG in this case study.

Conversely, even if the CSG release date is delayed, the
CSG sales performance (the accumulated sales of the units) does not change significantly. If business scenarios B is selected, in which the CSG is released in the period prior to the inflection point on the ARG accumulated sales performance curve, the ARG multihoming ratio increases and the CSG multihoming ratio exponentially increases. Even in business scenario C, in which the CSG is released on the inflection point, the ARG sales performance and the ARG multihoming ratio, the CSG multihoming ratio are higher than the values of business scenario B. In business scenario D, in which the CSG is released after the 17th month, the CSG multihoming ratio increases uniformly. Therefore, when the CSG release date is delayed, the CSG multihoming ratio increases, and when the CSG is released in month 30, the CSG multihoming ratio exceeds 90%. Conversely, the ARG multihoming ratio becomes a convergence value at 37% when the CSG is released in month 25. In the "Love and Berry" case study, the CSG is released in month 25 following the release of the ARG, therefore, it is included in business scenario D. The result of this sensitivity analysis also supports the validity of business scenario D, which aims to secure the performance of an ARG through releasing the CSG after the diffusion peak of the original content (the maximum number of monthly new user numbers).

**Figure 6.** ARG and CSG multihoming ratios in the Business scenarios
Table 2. Associations between the business scenarios and the results of the sensitivity analysis

| Business scenario | Directionality of the growth of the digital content business, centered on the original content | CSG release date after the start of the ARG business | ARG (original content) multihoming ratio | CSG (derivative content) multihoming ratio |
|-------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------|----------------------------------------|------------------------------------------|
| A                 | Independence of the complementary content for the original content (the complementary content cannot be used for the derivative content) | Unclaran | Unclaran | Unclaran |
| B                 | One-sided transition of the complementary content from the original to derivative content (derivative contents are released prior to the diffusion peak of the original content) | Within 3-15 months. | 9 to 25% | 12 to 44% |
| C                 | One-sided transition of the complementary content from the original to derivative content (derivative contents are released during the same period as the diffusion peak of the original content) | Within 16 months | 28% | 51% |
| D                 | One-sided transition of the complementary content from the original to derivative content (derivative contents are released after the diffusion peak of the original content) | Within 17 to 34 months | 29 to 37% | 54 to 94% |
| E                 | Original content and its complementary content are upgraded continuously (no derivative content) | N/A | N/A | N/A |

4. Discussion and Conclusion

4.1. Discussion

Theoretically, when a transition in a single direction is established for complementary data between the original and derivative content, the derivative content becomes a complete substitute for the original content and users can transfer between them. The trading card with barcodes can be interpreted as complementary content. However, the results of simulation showed that approximately 63% of the original content users became single homing users who were not also derivative content users (i.e., they did not become multihoming users).

It may be preferable for the original and derivative content business operators to envisage from the beginning that more than half of the original content users will become single homing users. However, if we assume a scenario in which approximately 20% of the derivative content users are new users and the rest are multihoming users (also original content users), then the acquisition of new users by increasing potential user recognition should not be the focus of the derivative content business operators. Instead, it is better to prioritize advertising that transitions the original content users who already have a high level of recognition.

Moreover, considering the results of the sensitive analysis and business scenarios, we can propose hypotheses with respect to consumer-side content level multihoming when both the original and derivative content are digital games realizing a transition of data from original to derivative content on different platforms.

Hypothesis 1: There is a positive relationship between the interval (time lag) for the provision of the original and derivative content and the consumer-side derivative content multihoming ratio.

Hypothesis 2: There is a positive relationship between the consumer-side multihoming ratios of the original and derivative content, manifesting in an increasing derivative content multihoming ratio.

Hypothesis 3: There is a positive relationship between the consumer-side derivative content multihoming ratio and the original content accumulated sales performance.

To address the hypotheses concerning consumer-side multihoming with respect to original and derivative content, we present guidelines for improvements in the performances of original and derivative content on different platforms. First, by setting the release date for the derivative content after the diffusion peak of the original content (when the maximum number of monthly new users is attained), we can expect the multihoming ratios of the original and derivative content to improve. When this occurs, we also expect that the multihoming ratio of the derivative content will be higher than the ratio of the original content. Alternatively, a situation in which the original content multihoming ratio rises excessively should not be anticipated. However, the derivative content has an optimum release date and, if delayed, the derivative content accumulated sales performance may suffer.

4.2. Managerial Implications

By the qualitative perspective, it is assumed that the original content single homing user is loyal to the original content and is a heavy user who pays more costs (usage fees). However, the simulation using the multihoming calculation model revealed that it is estimated that the multihoming user uses the original content to a greater extent than the single homing user, or must pay more fees to
do so. The multihoming user may be a preferred customer (although probably a light user) who pays more usage fees for the original content. Moreover, the multihoming user may pay usage fees for the derivative content or purchase it. These hypotheses concerning consumer-side multihoming between original and derivative content in the digital game industry that have been presented in this research assume that the original content multihoming ratio does not increase above a certain level. However, strategic management choices exist that can improve total earnings by raising the derivative content multihoming ratio.

4.3. Remaining and Future Issues

The concept of multihoming ratio between the original and derivative content such as digital games, would allow the researchers and the managers to develop the insights on the diversity of a set of contents and the interfaces, and how they form the pseudo-ecosystems and create the values by the interactions among them. However, this paper proposes only a single case study and its SD model to reproduce the diffusion pattern by the modified Bass model integrated with the multihoming ratio. The multihoming calculation model presented in this research is the simplest quantitative model that considers trends in the user numbers of the original content and one type of derivative content based on a given number of potential users. The model’s reproducibility was only affirmed from a single case study. With respect to the single case study used for this research, while the model was validated using the measurement values of the game’s sales performance, the measurement values of users’ multihoming ratios could not be obtained. Therefore, the new findings obtained for consumer-level multihoming for digital games are, ultimately, findings obtained from an investigation of simulation results. A comparison of multiple case studies could verify the measurement values of consumer-side multihoming ratios and the calculation values.

The future research requires to explore the more complex pattern of interactions and monitor the consumer-side multihoming, theoretically and empirically. To do this, we intend to examine multihoming between multiple generations of derivative content and original content. Moreover, the multihoming calculation model with its circulating structure that links an increase in derivative content to an increase in potential user numbers, should be developed for the future study.

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Appendix: The Formulation of the Multihoming Calculation Model

| Equation | Description |
|----------|-------------|
| \[\text{Accumulated ARG Sales Performance} = \text{ARG Sales Performance SHG} + \text{ARG Sales Performance MHG}\] | Accumulated ARG Sales Performance= ARG Sales Performance SHG + ARG Sales Performance MHG |
| [Units: Month*Card] | |
| \[\text{Actual Market Scale} = \text{Recognized Potential Users} \times \text{Market Diffusion Rate}\] | Actual Market Scale= Recognized Potential Users*Market Diffusion Rate |
| [Units: Person] | |
| \[\text{Advertising Coefficients} = \text{DELAY FIXED(External Effect, CSG Sales Start Months,0)}\] | Advertising Coefficients=DELAY FIXED(External Effect, CSG Sales Start Months,0) |
| [Units: 1/Month] | |
| \[\text{Advertising Effect P} = \text{Advertising Coefficients} \times \text{Potential Game Users}\] | Advertising Effect P=Advertising Coefficients*Potential Game Users |
| [Units: Person] | |
| \[\text{Advertising Effect SHG} = \text{Arcade Game Users} \times \text{Advertising Coefficients}\] | Advertising Effect SHG=Arcade Game Users*Advertising Coefficients |
| [Units: Person] | |
| \[\text{Arcade Game Users} = \text{INTEG (New ARG Users-New MHG Users, 10000)}\] | Arcade Game Users= INTEG (New ARG Users-New MHG Users, 10000) |
| [Units: Person*Month] | |
| \[\text{ARG Multihoming Ratio} = \text{IF THEN ELSE} (\text{Total ARG Users} = 0, \text{Multihoming Users}/\text{Total ARG Users} )\] | ARG Multihoming Ratio=IF THEN ELSE (Total ARG Users=0, 0, Multihoming Users/Total ARG Users ) |
| [Units: Dmnl] | |
| \[\text{ARG Recognition Rate} = 0.153938\] | ARG Recognition Rate=0.153938 |
| [Units: 1/Month] | |
| \[\text{ARG Sales Performance SHG} = \text{Arcade Game Users} \times \text{Lifetime Purchase Sheets SHG}\] | ARG Sales Performance SHG=Arcade Game Users*Lifetime Purchase Sheets SHG |
| [Units: Card*Month] | |
| \[\text{Console Game Users} = \text{INTEG (New CSG Users,0)}\] | Console Game Users= INTEG (New CSG Users,0) |
| [Units: Person*Month] | |
| \[\text{CSG Multihoming Ratio} = \text{IF THEN ELSE} (\text{Total CSG Users} = 0, \text{Multihoming Users}/\text{Total CSG Users} )\] | CSG Multihoming Ratio=IF THEN ELSE (Total CSG Users=0, 0, Multihoming Users/Total CSG Users ) |
| [Units: Dmnl] | |
| \[\text{CSG Sales Period} = \text{IF THEN ELSE}(\text{PULSE(CSG Sales Start Months,FINAL TIME)},1,0)\] | CSG Sales Period=IF THEN ELSE(PULSE(CSG Sales Start Months,FINAL TIME),1,0) |
| [Units: Dmnl] | |
| \[\text{CSG Sales Start Months} = 24\] | CSG Sales Start Months=24 |
| [Units: Month] | |
| \[\text{External Effect} = \text{IF THEN ELSE}(\text{PULSE}(0,\text{Period1}),\text{Value1},\text{IF THEN ELSE}(\text{PULSE}(\text{Period1},\text{Period2}),\text{Value2},\text{IF THEN ELSE}(\text{PULSE}(\text{Period2},\text{Period3}),\text{Value3},\text{Value4})))\] | External Effect=IF THEN ELSE(PULSE(0,Period1),Value1,IF THEN ELSE(PULSE(Period1,Period2),Value2,IF THEN ELSE(PULSE(Period2,Period3),Value3,Value4))) |
| [Units: 1/Month] | |
| \[\text{FINAL TIME} = 37\] | FINAL TIME = 37 |
| [Units: Month] | |
| \[\text{Imitation Coefficients} = \text{IF THEN ELSE}(\text{PULSE}(0,\text{CSG Sales Start Months}),\text{Internal Effect},\text{ValueE})\] | Imitation Coefficients=IF THEN ELSE(PULSE(0,CSG Sales Start Months),Internal Effect, ValueE) |
| [Units: Dmnl] | |
| \[\text{Internal Effect} = \text{IF THEN ELSE}(\text{PULSE}(0,\text{PeriodA}),\text{ValueA},\text{IF THEN ELSE}(\text{PULSE}(\text{PeriodA},\text{PeriodB}),\text{ValueB},\text{IF THEN ELSE}(\text{PULSE}(\text{PeriodB},\text{PeriodC}),\text{ValueC},\text{ValueD})))\] | Internal Effect=IF THEN ELSE(PULSE(0,PeriodA),ValueA,IF THEN ELSE(PULSE(PeriodA,PeriodB),ValueB,IF THEN ELSE(PULSE(PeriodB,PeriodC),ValueC,ValueD))) |
A Simulation of Consumer-side Multihoming of Original and Derivative Digital Games: Evidence from Japan

Lifetime Purchase Sheets MHG=121.909
[Units: Card/Person]
Lifetime Purchase Sheets SHG=117.085
[Units: Card/Person]

Market Diffusion Rate=(Arcade Game Users+Console Game Users+Multihoming Users)/Market Scale

Market Scale=Potential Game Users+Arcade Game Users+Console Game Users+Multihoming Users

Multihoming Users= INTEG (New MHG Users,0)
[Units: Month*Person]
New ARG Users=WOM Effect
[Units: Person]
New CSG Users=Advertising Effect P*CSG Sales Period
[Units: Person]
New MHG Users=Advertising Effect SHG*CSG Sales Period

Value1=0.169634
[Units: 1/Month]
Value2=0.119379
[Units: 1/Month]
Value3=0.00982922
[Units: 1/Month]
Value4=0.00268006
[Units: 1/Month]
ValueA=5.73332
[Units: Dmnl]
ValueB=1.96307
[Units: Dmnl]
ValueC=1.04923
[Units: Dmnl]
ValueD=1e-005
[Units: Dmnl]
ValueE=0.981038
[Units: Dmnl]

WOM Effect=Imitation Coefficients*Actual Market Scale

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