SHORT COMMUNICATION

Telling their own stories: Encouraging veterinary students to ethically reflect

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Abstract

Background: Veterinary practice raises complex and unique professional ethical dilemmas. There is increasing discussion of how best to deliver ethics education to veterinary students, so that they are fully prepared to address ethical conflicts in professional practice. This paper proposes the use of innovative methods to allow students to share and reflect on their own experiences of ethical dilemmas.

Methods: Two innovations are described. The first is formal and compulsory, and involves a small-group facilitated session for final year students, wholly designed around student dilemmas. The second is informal and voluntary, and constitutes a short-story writing competition.

Results: The methods described are conducive to student engagement in ethics and ethical reflection.

Conclusion: Veterinary schools should consider adopting student-led techniques, deliberately designed to allow students to tell their own stories. Similar methods could also be adapted for use in clinical practice, thereby creating opportunities for professional dialogue on ethical dilemmas.

KEYWORDS
education, ethics, veterinary profession

1 INTRODUCTION

Veterinary practice can often feel like a ‘moral maze’ of ethical dilemmas. Indeed, empirical research in the UK identified that vets in practice face ethical dilemmas at least weekly. Interestingly, increasing length of time in practice does not equate to improved ethical reasoning skills, nor does it reduce the ‘moral stress’ that ethical dilemmas can create. UK, European and North American Veterinary Federations have defined ethics as a core competency, and the World Organisation for Animal Health (OIE) recommends that veterinary schools ‘teach ethics and value issues to promote high standards of conduct and maintain the integrity of the profession’. A study of small animal veterinarians in the United States reported mixed views about the value of ethics training, but other studies of current students and alumni report more positive attitudes.

Most published research focuses on the why of veterinary ethics teaching, and whether the goal should be to teach students rules, develop virtues or enable skills. Less attention has been devoted to the how, although comparative work has shown major differences between European countries. This contrasts with a vast literature on how to teach human medical ethics: Indeed, vets have tended to follow human medics in using the ‘case method’ or ‘problem-based learning’ as a way to structure discussion.

Existing research confirms the merit of using intensive, small group teaching formats (as well as lectures) for veterinary ethics teaching. When cases or vignettes are used these are usually provided by the educator. Research also shows that the student educational experience is shaped by the wider institutional or professional context (see ref. on the hidden curriculum). Furthermore, studies have started to recognise that creativity matters in developing graduates who are fit for practice, and that elements of competition can be useful in welfare teaching.

This short communication introduces two potential teaching innovations. The first is formal and compulsory, and adopts the case-based approach. The other is informal and voluntary, and gives students an opportunity to demonstrate creativity and reflection. What unites both is the pedagogical rationale that
self-reflection and sharing personal experiences can be a useful route to student learning.

2 MATERIALS AND METHODS

2.1 Student-led ethics case analysis

In 2010, the University of Nottingham introduced a new 4 hours small group ethics session for year 5 students. Each compulsory session involved about eight students and was facilitated by a faculty member who was, or received training from, an ethics specialist. In 2013, this session was revised to only discuss examples chosen by the students. Students each volunteered a personal example of an ethical dilemma. This dilemma may have occurred before University when doing work experience, relate to their experiences on campus, or with their own animals.

Part 1 of the session involved a brief facilitator introduction, including outlining the Chatham House Rules (whereby students agree not to name ‘who said what’ outside of the session in order to create a safe space). The students were then split into two teams of about four. Each team shared their dilemmas with each other and chose one to work up into a full case. Part 2 involved each team working through the session plan (summarised in Figure 1). Part 3 consisted of each team presenting their case analysis to the whole group. Part 4 was led by the facilitator who wrapped-up the session, providing some feedback. Timings of each phase were variable, allowing the facilitator to be very responsive to the flow of the discussion.

Whilst students have formal routes to feedback on their work experience, particularly in terms of applying ethical theory to real life examples that matter to them, and the perception of listening to others’ viewpoints. A wide range of key topics were considered; for example related to euthanasia, and communication with clients and colleagues. Informal student feedback collected after each session was almost universally positive. Examples of comments included ‘I enjoyed talking about our own experiences and having a debate as it highlights there is never a right/wrong answer’; ‘This has made me consider the bigger overall picture, and has improved my self-reflection skills’; and ‘Would have been nice to perhaps have time to go through everyone’s “ethical dilemma”…but understand this would make for quite a long session!’

The short story competition did not attract significant numbers of entries (between 5 and 10 annually). However, publicly displaying all entries did generate discussion amongst the wider student body. By way of including the ‘results’ or outputs of this initiative, Figure 2 shows the winning competition entries.

3 RESULTS

Staff reported extremely high levels of student engagement with the ethics session, particularly in terms of applying ethical theory to real life examples that matter to them, and the perception of listening to others’ viewpoints. A wide range of key topics were considered; for example related to euthanasia, and communication with clients and colleagues. Informal student feedback collected after each session was almost universally positive. Examples of comments included ‘I enjoyed talking about our own experiences and having a debate as it highlights there is never a right/wrong answer’; ‘This has made me consider the bigger overall picture, and has improved my self-reflection skills’; and ‘Would have been nice to perhaps have time to go through everyone’s “ethical dilemma”…but understand this would make for quite a long session!’

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**FIGURE 2** Short story prize winning entries

| Fetch! |
|--------|
| Do you risk humiliation and ask for a detailed description of the item? Do you ask for the precise location amongst an array of densely stocked products? Unfortunately not. You reply confidently that you can return promptly, then proceed to frantically search the entire practice, knowing your reputation as a vet student is at stake (Fiona Tomczynska, 2016).

| Crisis in the Cowshed |
|-----------------------|
| Martha pushed her hair out of her eyes with the back of her hand, leaving a smear of blood and excrement across her brow as she did so. The cow groaned beside her. It needed shooting but the farmer wouldn’t agree to it. Her first day really wasn’t going as well as she had hoped (Mia Ball, 2017).

| Pig placement |
|---------------|
| Her leg dragged behind her. A sense of responsibility clung to the air. The farmer’s hands steadied. Bang. The sound reverberates. Her eyes flood with panic, squealing. It wasn’t enough, blood pouring. Bang. This time silence, a thump as she hits the floor. A quiet settles around the room. A bittersweet moment, peace in obliteration (Jordanne Came, 2018).

## DISCUSSION

A previous study has argued that veterinary students may find it ‘safer’ to analyse others’ decisions using pre-existing vignettes. However, our experience with the student-led ethics session was that participants did not struggle with discussing their own examples. Indeed, informal student feedback confirms that they found it to be an engaging format. As with all formats, there are limitations: Significant academic staff time is required, given the small class sizes. Another disadvantage is that whilst all students bring a dilemma to discuss, not all are worked up, although students are encouraged to follow the process again after the session. Overall, we contend that focusing explicitly on students’ own experiences represents an additional gain in developing professional self-identity and skills of reflective practice, another RCVS day one competency. Student-led ethics case analysis is now fully embedded in the University of Nottingham year 5 curriculum. Going forward, further research could be designed to compare the quality of vet student engagement using this format with more traditional structures, although education scholars disagree on how best to measure student engagement.

The use of creative writing in a Veterinary School may first appear to represent quite an ‘alternative’ technique. However, the entries included above suggest it can generate some powerful examples of ethical reflection: The first highlights the way that stress can be caused by apparently mundane issues (finding the right medicine or equipment), and that this matters to professionalism; the second reflects on the gap between student expectation and clinical practice; the third considers the dramatic, visceral aspects of euthanasia. As argued by Christianson in relation to human medicine, ‘The practice of medicine can be emotionally draining, and I use my 55-word stories as an outlet’. More follow-up research would be useful to track whether and how such formats could have an impact in the veterinary context, and, specifically, whether the use of creative methods could help vets cope with the ‘moral stress’ they experience. At the University of Nottingham, staff research leave meant that the competition was paused in 2019/2020. In terms of future development, an option being considered is to remove the competition element, but embed this creative writing activity into a self-directed learning session.

Whilst the veterinary curriculum is under constant pressure to add in more elements, veterinary schools have a duty to nurture a culture that encourages vet students to ‘speak up’. Crucially, if vets are not confident about speaking up in practice, this can lead to a failure of care for animals, poor animal welfare outcomes and poor job satisfaction. If allowing students to ‘tell their own stories’ encourages ethical awareness and self-reflection, wider experiment with these techniques in the UK and beyond could potentially impact on the daily lives of future veterinary surgeons.

Dedicated mechanisms also need to be created for vets once in practice to provide time and space for ethical reflection. This is echoed in the Vet Futures and the Animal Welfare Strategy, which identify that vets and vet nurses want support in this area; indeed, the British Veterinary Association (BVA) is now offering Continuing Professional Development (CPD) in practical ethical decision-making. However, further research is needed to confirm how best to do this, and whether the techniques of participant-led ethics case analysis, or even creative writing, could be successfully adapted for a clinical setting. This work is only likely to become more crucial, as public interest in animal welfare and ethics intensifies.
ACKNOWLEDGEMENTS
The authors would like to thank all Veterinary School colleagues and external partners who have supported the development of these veterinary ethics teaching approaches, and are grateful for the suggestions of the two anonymous referees. Special thanks to Fiona Tomczynska, Mia Ball and Jordannne Came for allowing their short stories to be reproduced here.

CONFLICT OF INTEREST
The authors declare that there is no conflict of interest.

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How to cite this article: Hobson-West P, Millar K. Telling their own stories: Encouraging veterinary students to ethically reflect. Vet Rec. 2021;1–4. https://doi.org/10.1002/vetr.17