Abstract. There is persistent and endemic confusion between the true (future) horizon and the illusory (past) horizon of a black hole. The illusory horizon is the redshifting surface of matter that fell into the black hole long ago. A person who free-falls through the horizon of a black hole falls through the true horizon, not the illusory horizon. The infaller continues to see the illusory horizon ahead of them, all the way down to the classical singularity. The illusory horizon is the source of Hawking radiation, for both outsiders and infallers. The entropy of a black hole is \(1/4\) of the area of the illusory horizon, for both outsiders and infallers. The illusory horizon holographically encodes states hidden behind it, for both outsiders and infallers. The endpoint of an infaller approaching the classical singularity is to merge their states with the illusory horizon. The holographic boundary of the black hole is then the union of the illusory horizon and the classical spacelike singularity. When an infaller reaches the classical singularity, any entanglement of the infaller with outsiders or other infallers is transferred to entanglement with the states of the black hole, encoded on the illusory horizon. Locality holds between an infaller and a spacelike-separated outsider or other infaller as long as their future lightcones intersect before the singularity, but breaks down when the future lightcones no longer intersect.

1. Introduction

There is persistent and endemic confusion in the literature between the true (future) horizon and the illusory (past) horizon of a black hole. The
The presence of a black hole introduces a bifurcation boundary to spacetime, separating the spacetime into a region that an observer can see, and a region that is invisible to the observer. This bifurcation horizon is the illusory horizon, and it is observer-dependent. The illusory horizon is the boundary of the past lightcone of an observer watching the black hole.

When an observer measures thermodynamic variables such as temperature or entropy, they must measure degrees of freedom that are actually available to them, which is to say, degrees of freedom along their past lightcone. Thus a consistent description of generalized thermodynamics by an actual observer must involve the observer’s illusory horizon, not the true horizon.

The purpose of this paper is to set forward a number of proposals regarding generalized thermodynamics from the perspective of observers who fall through the true horizon. The proposals are motivated by the classical appearance of the illusory horizon seen by an infaller. The classical appearance suggests that the principles of generalized thermodynamics and holography extend to infallers in the simplest and most obvious way.

For simplicity, this paper considers only a spherically symmetric, uncharged (Schwarzschild) black hole.

Figure 1. Penrose diagram of a Schwarzschild black hole. The arrowed line represents the trajectory of an observer, while the wiggly lines represent light rays perceived by the observer from the illusory (red) and true (blue) horizons.
2. The illusory horizon

Figure 1 shows the familiar Penrose diagram of a Schwarzschild black hole, with the illusory (past) and true (future) horizons labelled. In the analytically extended Schwarzschild geometry, the illusory horizon is a true horizon, the horizon of a white hole and parallel universe. In a real black hole however, the Schwarzschild past horizon is replaced by the exponentially dimming and redshifting image of the star that collapsed to the black hole long ago.

As the Penrose diagram of the Schwarzschild black hole shows, when an observer outside the black hole looks at the black hole, they are looking at the illusory horizon. When an observer free-falls through the horizon of the black hole, they fall through the true horizon, not the illusory horizon. The true horizon becomes visible to the observer only after the observer has passed through it. The illusory horizon continues to appear ahead of the observer even after they have passed through the true horizon.

Figure 2 illustrates three frames from a visualization of the scene seen by an observer who free-falls into a Schwarzschild black hole [3, 5]. These scenes are general relativistically ray-traced, not artist’s impressions. The illusory and true horizons of the black hole are painted with grids of latitude and longitude, so that they can be seen. The illusory horizon is of course infinitely redshifted in the Schwarzschild geometry, but it is nevertheless possible to ray-trace light rays from an infinitesimal distance off the illusory horizon.

The visualization confirms the expectation from the Penrose diagram. When the observer falls through the horizon, they do not fall through the illusory horizon, which continues to appear a finite distance ahead of the observer. Instead, the observer falls through a new entity, the true horizon, which was invisible until the observer passed through it. At the moment the observer passes through the true horizon, it forms a line extending down to the illusory horizon. As the observer falls inward, the true horizon expands into a bubble over the observer’s head. The circle where the illusory and true horizons intersect expands.

Are visualizations of the Schwarzschild geometry a reliable guide to visualizations of real spherical black holes? Yes. Figure 3 shows three frames from the collapse of a spherical, uniform density, pressureless star that starts from zero velocity at infinity, a problem first solved by Oppenheimer and Snyder [10]. The frames are as seen by an observer at radius 20 geometric units. Again, these frames are general relativistically ray-traced, not artist’s impressions. The frames take into account the differential light travel time from different parts of the star’s surface to the observer. As the star approaches its horizon, the star freezes, and takes on the appearance of a Schwarzschild black hole.
Figure 2. Visualization of the scene seen by an observer falling into a Schwarzschild black hole on a geodesic with specific energy and angular momentum $E = 1$ and $L = 3.92$ geometric units, from [3]. In the upper panel, the observer is at a radius of 3.000, outside the true horizon; in the middle panel the observer is at a radius of 1.613, inside the true horizon; in the bottom panel the observer is at a radius of 0.045, near the central singularity. The illusory horizon is painted with a dark red grid, as befits its infinitely redshifted appearance, while the true horizon is painted with an appropriately red- or blue-shifted blackbody color. Further frames and details of this visualization are at [3]. The background is Axel Mellinger’s Milky Way [9] (with permission).
3. The illusory horizon is the source of Hawking radiation, for outsiders and insiders

At its most fundamental level, Hawking [6] or Unruh [14, 2] radiation arises when an observer watches an emitter that is accelerating relative to the observer. When waves that are pure negative frequency (positive energy) in the emitter’s frame are propagated to the observer, the acceleration causes the waves to appear to be a mix of negative and positive frequencies in the observer’s frame. In particular, the emitter’s vacuum (“in” vacuum) is not the same as the observer’s vacuum (“out” vacuum). A classic calculation (e.g. [15, 11]) shows that if the acceleration is approximately constant over several acceleration timescales, then the observer will see the emitter’s vacuum as a thermal state with temperature proportional to the acceleration.

An observer watching a black hole sees Hawking radiation because matter that collapsed to the black hole long ago appears classically frozen at the illusory horizon, apparently accelerating away from the observer, redshifting and dimming into the indefinite future. When an infaller free-falls through the true horizon, they do not encounter the redshifting surface at the true horizon. Rather, the infaller sees the redshifting surface of the collapsed matter continue to remain on the illusory horizon ahead of them, as illustrated by Figure 2.

An exact calculation of the Hawking emission seen by an infaller is
Observing angle (degrees)

Figure 4. Acceleration $\kappa$ on the illusory horizon seen by a radially free-falling non-rotating infaller, relative to the acceleration $\kappa_0$ directly below (towards the black hole), as a function of the viewing angle relative to directly below. The example curve shown is as seen by an infaller well inside the horizon, at radius 0.01 geometric units. The acceleration is constant out to near the perceived edge of the black hole, where the acceleration diverges. Curves at other radii are similar.

difficult, as illustrated by the efforts of [8] reported at this conference. The reason for the difficulty is that, whereas for a distant observer only the monopole mode of emission is important, for an infaller all angular modes contribute. However, it is possible to predict the qualitative character of the Hawking radiation from a classical calculation of the acceleration at the illusory horizon, as witnessed by an infaller.

The acceleration, hence the Hawking or Unruh radiation, that an infaller sees depends on the state of motion of the infaller. The simplest case is that of an observer who free-falls radially from zero velocity at infinity, and who fixes their gaze in a particular direction (that is, the infaller’s detector is non-rotating). Figure 4 shows the acceleration on the illusory horizon seen by such an infaller well inside the true horizon, at a radial position $r = 0.01$ geometric units. Note that the observer here is staring at a fixed angular direction relative to their own locally inertial frame, not at a fixed angular position on the black hole. Figure 4 shows that the acceleration is approximately constant out to near the perceived
Figure 5. Acceleration at the illusory horizon directly below, and at infinity directly above, seen by a radially free-falling infaller at radius \( r \). The dashed line shows the reciprocal of the proper time left until the infaller hits the singularity. The acceleration diverges towards the singularity \( r \to 0 \), suggesting a logarithmic divergence in the total number of Hawking quanta observed by an infaller reaching the singularity.

Figure 5 shows the acceleration on the illusory horizon directly below, as seen by the radially free-falling infaller as a function of their radial position \( r \). The acceleration is approximately constant (1/4 geometric units) far from the black hole, but increases inward, diverging as the infaller approaches the classical singularity, \( r \to 0 \). The Figure shows that the acceleration changes on a timescale comparable to the proper time left for the infaller to hit the singularity. Thus the usual connection between acceleration and temperature (which requires the acceleration to remain approximately constant over several acceleration times) fails. Nevertheless, the calculation does suggest that the Hawking radiation witnessed by an infaller might diverge as the infaller approaches the singularity. The calculation suggests of order one Hawking quantum per time remaining, or a logarithmically diverging total number of quanta. Rigorous calculation will be required to test this proposal.

Figure 5 also shows the acceleration on the distant sky directly above, as
seen by the radially free-falling infaller. The acceleration is negligible when the infaller is far from the black hole, but increases inward. Interestingly, the acceleration on the sky above approaches the same diverging value as that on the illusory horizon below as the infaller approaches the singularity. This suggests that the infaller approaching the singularity might see logarithmically diverging Hawking radiation from all directions.

4. The entropy of a black hole is \( \frac{1}{4} \) the area of the illusory horizon, for outsiders and insiders

Generalized thermodynamics (e.g. [16]) postulates that from the perspective of an observer outside the true horizon, a black hole that has reached near stationarity should be treated as an object in near thermodynamic equilibrium, with an entropy equal to \( \frac{1}{4} \) of its horizon area in Planck units, and a temperature equal to \( \frac{1}{1/(2\pi)} \) times the acceleration at the illusory horizon.

Generalized thermodynamics may reasonably be expected to hold also for infallers. For example, it would be quite extraordinary if an infaller witnessed a violation of the second law of thermodynamics. As remarked in the Introduction, an observer must count entropy that is visible to them, that is, entropy along their past lightcone. The boundary of the observer’s past lightcone towards the black hole is the illusory horizon. Generalized thermodynamics teaches that entropy must be associated with the boundary, the illusory horizon.

Figure 2 shows that the appearance of the illusory horizon is seamless for infallers who free-fall through the true horizon. It is natural therefore to propose that the entropy of the black hole is \( \frac{1}{4} \) the area of the illusory horizon not only for outsiders, but also for infallers. Indeed, if an infaller saw the horizon entropy decrease when they fell inside, then that would violate the second law. Conversely if the infaller saw the horizon entropy increase, then the black hole would appear to the infaller to contain more entropy than a quarter its horizon area, contradicting the notion that a stationary black hole is in a thermal condition of maximum entropy.

The idea that the illusory horizon, not the true horizon, is the carrier of the hidden states of the black hole is consistent with the fact that Hawking radiation originates from the illusory horizon, not the true horizon.

5. The illusory horizon is a holographic screen, for outsiders and insiders

The information paradox originated in a seminal paper by Hawking [7]. The paradox is that one of two revered principles of quantum field theory must break down in the presence of black hole horizons: either locality must fail, or else unitarity must fail. Locality is the proposition that
Near its singularity, a black hole contains numerous regions whose future light cones do not intersect. If locality held inside a black hole, then it would be legitimate to accumulate entropy along a spacelike surface slicing through these causally disconnected regions. Dissipative processes inside a black hole can potentially cause the entropy accumulated along the spacelike surface to exceed greatly the Bekenstein-Hawking entropy of the black hole [17], leading to a violation of the second law when the black hole evaporates. This argument strongly supports the idea that locality must break down inside black holes. Whereas entropy passing through a spacelike surface inside the black hole may exceed the Bekenstein-Hawking entropy, the entropy passing through any null surface inside the black hole is always less than the Bekenstein-Hawking entropy, consistent with Bousso’s [1] covariant entropy bound.

Spacelike-separated field operators must commute. Locality ensures that no information can be transmitted between spacelike-separated points, enforcing causality at the quantum level. Unitarity is the proposition that dynamics is reversible at the quantum level. Hawking tacitly assumed that locality holds, and showed that the Hilbert space of states inside a black hole is then disjoint from those of an observer to the future of when the black hole has evaporated. Consequently information is destroyed, violating unitarity.

The most widely accepted resolution of the information paradox is holography, an idea originally proposed by t’Hooft [13] and Susskind [12].
Holography asserts that the quantum states seen by an insider are seen by an outsider as residing on the horizon of the black hole. Holography violates locality because the Hilbert spaces of spacelike-separated regions, far from being disjoint, are identified with each other. Information about what happens inside the black hole is encoded on its horizon, and eventually radiated to the outside as Hawking radiation, preserving unitarity. Holography has received impetus from gauge/gravity dualities that arise in string theory, whereby a strongly gravitating system is dual to a conformal gauge theory residing on the boundary of the system.

Arguments favouring a breakdown of locality become stark when one considers not just one insider, but a succession of infallers. As shown by [17], if a black hole accretes gas, increasing its Bekenstein-Hawking entropy by some amount, then processes of dissipation inside the black hole can potentially increase the entropy of the gas not merely by the increase in the Bekenstein-Hawking entropy, but rather by some fraction of the total Bekenstein-Hawking entropy of the entire black hole. If locality held, then it would be legitimate to accumulate the entropy from multiple parcels of infalling gas, leading to a total entropy inside the black hole many orders of magnitude greater than its Bekenstein-Hawking entropy. This would imply a gross violation of the second law when the black hole subsequently evaporated, as illustrated by Figure 6. To save the second law of thermodynamics from the [17] argument, locality must be abandoned not only across the horizon, but between a multiple succession of infallers.

Holography produces just the kind of breakdown of locality that is needed to save the second law of thermodynamics inside black holes. Just as an outsider must count states hidden behind their illusory horizon as being holographically encoded on their illusory horizon, so also an infaller must count states hidden behind their illusory horizon as being holographically encoded on their illusory horizon. In this view, an infaller should not count the entropy production witnessed by earlier infallers if that entropy production occurred behind the later infaller’s illusory horizon.

6. An infaller merges states with the illusory horizon at the classical singularity

The bottom panel of Figure 2 shows that, as an infaller approaches the classical singularity, they have the impression of reaching the illusory horizon, which gives the appearance of a flat plane. Any quantitative measure of distance to the illusory horizon, such as the affine distance (the affine parameter normalized to measure proper distance in the observer’s frame), or the angular diameter distance (the distance inferred from the apparent angular separation of objects a known distance apart, such as
Figure 7. The illusory horizon and the singularity constitute the holographic boundary of an evaporating black hole. The diagram illustrates the delocalization of an entangled pair created at the star point. Locality holds between an inside observer $I$ and an outside observer as long as their future lightcones intersect, so that they can communicate before $I$ hits the singularity. Thus locality holds between $I$ and $A$, is at the brink of failure between $I$ and $B$, and fails between $I$ and $C$.

In the light of the classical appearance, it is natural to propose that an infaller who reaches the singularity merges their states with the illusory horizon. It has been argued in this paper that prior to the singularity, the experience of an infaller can be described by general relativity coupled with a natural extension of generalized thermodynamics. Such a description must fail at the singularity, where the tidal force diverges, and, as argued in §3, the Hawking radiation may also diverge. The proposal is that the description of physics at the singularity should be replaced by a holographic dual description. In this picture, as illustrated in the Penrose diagram in Figure 7, the complete holographic boundary of the black hole consists of the union of the illusory horizon and the singularity.

7. Where locality breaks down inside black holes

The simplest possibility is that the transition from a classical to a dual holographic description at the singularity is so rapid as to be effectively instantaneous. If so, then any quantum entanglement between
an infaller and an outsider or other infallers will be replaced “instantly” by entanglement with the holographic image of the black hole when the infaller hits the singularity.

Figure 7 illustrates how locality between a pair of particles created in an entangled state (e.g. a spin-zero singlet of spin-up and spin-down particles) breaks down as one of the pair falls inside the black hole towards the singularity. Locality holds between an insider who observes the inside particle at $I$, and an outsider who observes the outside particle at $A$, because their future lightcones intersect, so they can compare their measurements of spin. But locality fails between $I$ and an outsider who observes the outside particle at $C$, because their future lightcones do not intersect, so it is too late to compare measurements. The transition between locality and non-locality takes place at $B$, where the future lightcones just intersect at the singularity.

8. Summary

In this paper I have presented several arguments and proposals about generalized thermodynamics and holography from the point of view of observers who fall through the true horizon of a black hole. The proposals are motivated by the classical appearance of a black hole as seen by an infaller. The proposals are consistent with, and extend, prevailing popular ideas about generalized thermodynamics and holography from the point of view of observers who remain outside the horizon.

An important point is that observers see Hawking radiation not from the true (future) horizon, but from the illusory (past) horizon, which is the redshifting surface of matter that fell into the black hole long ago. The illusory horizon is the boundary of the past lightcone of an observer, and is observer-dependent. The illusory horizon is the holographic screen of the black hole for both outsiders and insiders, encoding for each observer the states hidden behind their illusory horizon.

An infaller who nears the singularity has the impression that they actually reach the illusory horizon. This motivates the most speculative proposal in this paper, that an infaller who hits the singularity merges their states with the illusory horizon, the holographic image of the black hole. In this picture, the holographic boundary of the black hole is the union of the illusory horizon with the spacelike singularity.

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