Adaptive Learning Strategies with Gamification to Enhance Learning Engagement

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Abstract

Background/Objectives: In an adaptive learning strategy, the educator will decide what to teach manage and engage a student. Then, a student will get learning activities that suit their intelligence. Gamification is not an integral part of adaptive learning. However, adaptive learning using gamification can successfully organize to increase learning engagement. Methods/Statistical analysis: There are five phases involved in this study: (i) Determining Student Intelligence; (ii) Defining Learning Goal; (iii) Structuring Learner Experience; (iv) Analyze Suitable Game Elements and (v) Heutagogy Design Process. This study is designed for TVET students to collaborate, share the idea and discuss related issues to the context of the subject. This promotes critical thinking and communication skills among students. Participants involved in this study are undergraduate students from two TVET institutions in Malaysia. Findings: The findings demonstrate that students learn better and enhance students’ engagement. Activities in the class used real projects as an alternative assessment. Students won several awards. Improvements/Applications: Through e-Learning competition, give students opportunities to reflect their learning in order to help them develop critical thinking skills.

Keywords: Adaptive Learning, Design Process, Gamification, Heutagogy, Multiple Intelligences

1. Introduction

It is important to understand on how to apply adaptive learning with gamification nowadays. In adaptive learning strategy, educator will decide what to teach manage and engage student. Then, student will get learning activities that suit to their intelligences. Gamification is not an integral part of adaptive learning. However, adaptive learning using gamification can successfully organize to increase learning engagement. Researchers have used this gamification method for few years already1-4. The goals were to provide gamified educational sites based on Multiple Intelligence (MI) theory as shown in Figure 1. Students took the MI Test before they accessed the learning materials. Nowadays, educators act as facilitator and guide students to perform the tasks. This initiative has sought to encourage students to work independently and cooperatively in teams as well as to encourage students to share their opinion and ideas with others.

2. An Adaptive Learning Strategies with Gamification

Learning is fun and its feel like gaming but not playing. Therefore, using the adaptive learning strategies with gamification makes student to have fun and at the same
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Figure 1. Gamified E-learning site based on students intelligence.

time, learn the lesson. Furthermore, using this method can help students to improve learning engagement, suit students’ learning style, and provide more adaptive learning. There are five phases involved in this study:

2.1 Determining Students Intelligences

Every student has at least two or more intelligences\(^3\). In\(^6\) stressed that understanding target students is the main factor to succeed in education. In\(^2\) applied adaptation and personalization through the Intelligent Tutorial System to offer different interface elements to students. They used different techniques to suit students’ preference as well as define user profile and learning content that allow the personalization. In\(^3\) also applied the theory of MI in her study to motivate student learning and provide suitable teaching tools that match the students’ strength. In\(^8\) suggested that different types of students may be drawn towards gamification in different ways. In\(^9\) also applied adaptive learning that seeks to personalize learning. Students’ profiles were identifying from the results of the responsive analysis obtained through the MI Test as shown in Figure 2.

Figure 2: MI test.

Table 1. Top twelve of game elements

| No | Gamification Instruction Interaction Dimension | Gamification Elements          |
|----|-----------------------------------------------|--------------------------------|
| 1  | Learner-Content                              | Virtual Goods                 |
|    |                                               | Wally’s Games                 |
|    |                                               | Memory Game                   |
|    |                                               | Check Points                  |
| 2  | Learner-Instructor Trophies-Badges Progress Bar| Rewards                       |
|    |                                               | Redeemable Points             |
|    |                                               | Skill Points                  |
|    |                                               | Peer grading                  |
|    |                                               | Peer Emoticon Feedback        |
| 3  | Learner-Learner                              | Team Leaderboard             |
2.5 Heutagogy Design Process

It is important for educator to understand the Heutagogy Design Process. Defining the learning goals and guide students toward the technology that can allow every student to explore and collaborate. Student will learn using the learning materials that suit to their intelligence and giving the student freedom to create. Table 2 shows the heutagogy design process applied in this study.\[14-15\]

Table 2. Heutagogy design process

| Step | Heutagogy Design Process | Activities | Types of Intelligences |
|------|--------------------------|------------|------------------------|
| 1    | Explore                  | 1. Online Whiteboard | 1. Visual Spatial |
|      |                          | 2. Online Presentation | 2. Verbal Linguistic |
|      |                          | 3. Mind Map maker | 3. Intrapersonal |
| 2    | Create                   | 1. Drawing Avatar | 1. Visual Spatial |
|      |                          | 2. Poster Designing | 2. Verbal Linguistic |
|      |                          | 3. Competition | 3. Intrapersonal |
|      |                          | 4. Writing | 4. Writing |
| 3    | Collaborate              | 1. Creative Platform Project | 1. Interpersonal |
|      |                          | 2. Problem based Learning | 2. Logic Mathematic |
|      |                          | 3. Train The Trainer | 3. Visual Spatial |
|      |                          | 4. Freelancer of IT Platform (Netizen testing) | 4. Writing |
| 4    | Connect                  | 1. Social Media (Telegram) | 1. Interpersonal |
|      |                          | 2. Online Discussion | 2. Verbal Linguistic |
|      |                          | 3. LMS (U-Learn) | 3. Logic Mathematic |
|      |                          | 4. Adobe Education Exchange | 4. Writing |
|      |                          | 5. Massive Open online Courses | 5. Visual Spatial |
| 5    | Reflect                  | 1. Drag and Drop Activities | 1. Interpersonal |
|      |                          | 2. Crossword Puzzle | 2. Logic Mathematic |
|      |                          | 3. Quizzes | 3. Visual Spatial |
|      |                          | 4. Face to Face Discussion | 4. Visual Spatial |
| 6    | Share                    | 1. Adobe Education Exchange | 1. Interpersonal |
|      |                          | 2. Peer Review | 2. Verbal-Linguistic |
|      |                          | 3. Class Presentation | 3. Class Presentation |

2.6 Material and Methods

This study is design for TVET students to collaborate, share the idea and discuss related issue to the context of the subject (Figure 3). This promotes critical thinking and communication skills among students. Participants involved in this study are undergraduate students from two TVET institutions in Malaysia as shown in Table 3.

Table 3. Participants involved in this study

| Group | TVET Institution | Level | Subject | No of Student |
|-------|------------------|-------|---------|---------------|
| 1     | Universiti Teknikal Malaysia Melaka (UTeM) | Bachelor in Interactive Media | Multimedia System | 36 |
| 2     | Kolej Komuniti Masjid Tanah (KKMT) | Certificate in Information Technology | Fundamental of Multimedia | 34 |

The first group is students from TVET Public University (Level 6) and the second group is Certificate students from TVET Community College (Level 3). The first group consists of 36 students and the second group consists of 34 students.

Aligned with the revolution Education 4.0, this study used Engaging Gamification Massive Open Online Courses (Eg-MOOC) and Learning Management System (LMS) called ULEARN to share teaching and learning materials and stay connected with others. Currently, there are 904 students registered in Eg-MOOC for Multimedia subject. Students from other TVET institutions also collaborate and participate in this platform as mentioned before. The gamified E-Learning site (OMIG) is also embedded into ULEARN, as well as linked to Open Courseware (OCW) and Eg-MOOC. The novelty of OMIG, students can go through the learning process based on student intelligences. The system will guide the students to follow the lesson based on the results from MI Test. Table 4 shows E-Learning Platform with Gamification that have been used in this study.
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Table 4. E-Learning platform with gamification

| E-Learning Platform              | Category | URL                                                                 |
|----------------------------------|----------|----------------------------------------------------------------------|
| Eg-MOOC (Open Learning)          | Public   | https://www.openlearning.com/courses/multimedia-system               |
|                                  |          | https://www.flipsnack.com/995DFECEF8D6/a-mooc-multimedia-system.html  |
| Learning Management System (Moodle) | Private | http://ulearn.utm.edu.my/                                           |
|                                  |          | https://www.flipsnack.com/995DFECEF8D6/c-ulearn-usage.html           |
| Open Courseware (OCW)            | Public   | http://ocw.utm.edu.my/web/course/view.php?id=21                      |
| Online Multiple Intelligences Gamification (OMIG) | Public | http://onmitt.net/omig/index.html                                   |
|                                  |          | https://www.flipsnack.com/995DFECEF8D6/a-online-delivery.html        |
| Mobile Gamification Leaderboard (MGLb) (Android) | Private | http://www.mgleb.smartgreen.my/                                     |
|                                  |          | https://play.google.com/store/apps/details?id=my.odekan.mgl.blec&hl=en |

Figure 4 shows the flowchart for adaptive learning with gamification. In order to identify students intelligences, students need to answer few questions. In a few minutes, system shows the percentage of each intelligences. Students also can choose her/his mentor before start learning and systems will suggest a learning path for students based on highest mark.

3. The Challenges, Outcomes, Evaluations and Achievements

This part discussed about the three challenges during the case study, outcomes, evaluations used in this study and student achievements.

3.1 The Challenges

There are three challenges that have been identified in this study:

3.1.1 Student Background

It was really challenging to manage and provide suitable activities to student with different level and institution. Cooperation from each institution is needed to ensure students can develop high level skills and are knowledgeable. Taking the first step by using adaptive learning with gamification is the best move for all parties. With a proper design, learning activities can be efficient in providing motivation for students driving engagement. The mission design must be average level. The activities are above-average skill level to make students keen to learn. Table 5 shows Course Learning Outcome (CLO) Achievement. Finding shows that the percentage of student achievement is not achievable where students still cannot understand multimedia subjects well. Hence, these students need to be guided and given the opportunity to communicate with students from other institutions. Indirectly can help students to improve their knowledge and motivate them to learn.

Table 5. CLO achievement

| CLO | CLO Statement                                   | Student Achievement | Note            |
|-----|------------------------------------------------|--------------------|-----------------|
|     | Explain well the basic concept of multimedia   | 80.00              | 60.00 Not Achieved |
|     | Edit multimedia element using suitable software| 80.00              | 50.00 Not Achieved |
|     | Spreading multimedia presentation using suitable medium | 80.00 | 60.00 Not Achieved |

3.1.2 Variety Learning Materials

In certain situations, most of educators lacked of innovative ideas to design interactive teaching and learning activities in classroom that can suit students’ strength. As a result, students become tense and less motivation. Thus, students would perceive learning as a force and thus this will be difficult for educators to educate gifted students as well as to create the potentials for the country. Implementing gameful design into an educational website can overcome these problems.

3.1.3 Gameful Design Activities

21st century, educators also faced with the younger generation that is highly skilled in ICT and exposed to
Figure 4. Flowchart for adaptive learning with gamification.
source of information. In did mention that most of the educator applies gamification as a tool for engagement and motivation. In order to adapt gamification efficiently, educators need to understand suitable game elements that can be used in teaching and learning process either it provides intrinsic or extrinsic motivation. Incorporating fun elements in learning activities is a good alternative to engage students learning. Learning should be challenging so it needs student to think deep and cannot be achieved by guessing. Students need to collaborate with team members to achieve the mission given. Students are able to learn with each other's and improve their task until complete their mission.

3.2 Outcomes

This part is to determine whether learning outcomes have been achieved or not. The competencies and students' skills are also identified. Students need to be involved in what and how they learn. Evaluation from peer review and grading allows student to learn from each other's. Educators can apply leader board to display ranks of all participation in the learning for comparison. Assignments are known as mission and challenge where students have to complete the mission and claim the rewards. The learning outcomes achieved include:

3.2.1 Develop Collaborative Work Strategies across Network

Students learn to work in team in order to complete the mission given (Figure 5). Students will get point of each task and can claim the reward. It is a good approach to connect with team members as well as to gain experience and improve their skills. At the same time, students learn on how to work cooperatively with partners and understand their roles.

3.2.2 Motivated More by a Failure than Success

When playing game, a player could lose a life and required to start over. In learning process also, student can try over and over again to improve their work quality. So student will pay closer attention, more focused and engage with the task given.

3.2.3 Enhance Written Communication Skills

Figure 6 shows sample of discussion through example MOOC. Students give their opinion, sharing related documents and link as well as upload related learning materials. From this activity, other students can read and responses to each other's. Class can still active everywhere and anytime.

3.2.4 Be Entrepreneurial

Students also trained as trainers and act as facilitator. Sharing knowledge to others and involved with the real project. In this study, student can identify suitable job through creative platform like Design Crowd and up work. As a reward, students will get payment from client via Paypal.

3.3 Evaluation

3.3.1 Point and Reward

In this study, students get the points based on the date of submission. Students need to submit task before due date given and get a point. Students are also encouraged to submit early to get more point. Figure 7 shows that at the end of the task, student can claim the reward to improve the percentage of carry marks as well as get bonus point if students get highest score.

Figure 5. Mission.

Figure 6. Online discussion via Eg-MOOC.

Figure 7. Online discussion via Eg-MOOC.
3.3.2 Peer Grading

In this study, students are required to evaluate and comment on other student's tasks. Scores are given from 1-9 as shown in Figure 8. From the comments, students can improve their work and get the rank.

![Peer grading](image)

Figure 8. Peer grading.

3.4 Achievements

Activities in class were use real project as an alternative assessment. Students are rewarded and won several award in E-Learning competition as well as have opportunities to reflect their learning in order to help them develop critical thinking skills. Table 6 shows the list of student achievement for this study.

Table 6. Students Achievement

| No | Event/ Platform | Organizer | Award |
|----|-----------------|-----------|-------|
| 1. | FTMK Final Year Project Showcase 2017 | FTMK, UTeM | 1st Runner Up (Best Product), 2nd Runner Up (Best Presenter) |
| 2. | E-Learning Carnival 2017 (ELC 2017) | PSTP, UTeM | 1st Innovation Prize, 3 Gold Award, 3 Bronze Award |
| 3. | International University Carnival on eLearning (IUCEL 2017) | MEIPTA, Malaysia | Gold Award |
| 4. | Collage Design Competition | MBMB, Melaka | Finalist (7 students) |
| 5. | Creative Design Platform/ IT Platform | Netizen Testing Design Crowd | Acceptance |

4. Conclusion

Successful gamification needs to adapt as per students' intelligence and provide suitable teaching materials to mastery their skills. Adaptive Learning strategies with gamification need to be applying in teaching and learning activities to enhance student engagement. In future, creative educators are able to update the digital content easily and make students enjoy learning and also use the appropriate 4.0 technology.

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