Chiropractic website claims related to non-musculoskeletal conditions: a cross-sectional study

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Abstract

**Introduction:** Chiropractors frequently use spinal manipulation therapy as a treatment modality in the management of musculoskeletal (MSK) conditions such as spinal pain and in some cases in the treatment of non-MSK disorders. The latter is not supported by evidence. This study aimed to investigate the extent of non-MSK website claims from French chiropractors to assess if websites were aligned with current recommendations on evidence-based practice.

**Method:** This was a cross-sectional study of a representative sample of French chiropractors. Information on non-MSK conditions were collected from chiropractic professional websites by two independent observers. For each non-MSK condition, it was noted whether a clarifying explanation justifying the mentioning of the condition was available. In addition, data on professional association affiliation status, country of education, years since graduation, and special clinical focus (e.g., seniors, children) were collected.

**Results:** A total of 287 randomly selected websites were included in the study corresponding to 22% of all chiropractors registered in France. One or more of 42 different non-MSK conditions were identified on 231 websites, of which 5 (2.2%) provided a clarifying explanation. 226 (79%) websites mentioned a non-MSK condition without a clarifying explanation. The non-MSK conditions most often mentioned were sleep problems, constipation/digestive problems, unease/discontent in children and menstrual cramps/pains. A larger proportion of the websites advertising treatment for non-MSK disorders were found among those claiming a special clinical focus on infants/children, seniors, pregnant women or athletes compared to those that did not. Also, a larger proportion of chiropractors who were affiliated with a professional association were advertising treatment for non-MSK disorders compared to those who were not affiliated.

**Conclusion:** Eight out of ten chiropractic websites mentioned one or more non-MSK diagnoses or symptoms. It is unclear if this reflects inaccurate communication or if treatments for non-MSK conditions are provided by the chiropractors.

**Introduction**

Health care providers are expected to adhere to an evidence-based practice approach, and to respect ethical and legal requirements when providing information to patients and the general public. Practicing according to an evidence-based model includes integrating clinical expertise and patient preferences with the best available evidence from systematic research [1]. The latter has been defined as: “... clinically relevant research [...] especially from patient centred clinical research into the accuracy and precision of diagnostic tests (including the clinical examination), the power of prognostic markers, and the efficacy and safety of therapeutic, rehabilitative, and preventive regimens” [1].

The term ‘manual therapies’ represents a group of therapeutic modalities that have been investigated for their effectiveness on both musculoskeletal (MSK) and non-MSK disorders. For example, clinical guidelines and recent meta-analyses recommend spinal manipulation therapy (SMT) as a safe
alternative to other conservative treatments for spinal pain [2–6]. However, an extensive systematic review from 2021 found no evidence of an effect of SMT on the management of non-MSK disorders including childhood asthma, hypertension, and primary dysmenorrhea. [7]. This review confirmed previous conclusions from systematic reviews on the topic [8–10].

Chiropractors frequently use SMT as a treatment modality in the management of MSK conditions such as spinal pain and in some cases in the treatment of non-MSK disorders [11]. In some countries (e.g., Denmark, Switzerland) chiropractors are recognized as a health care profession and fully integrated in the national health care system. In other countries the profession is only partly integrated in the health care system, which is the case with the French chiropractic profession.

Chiropractic was recognized in France in 2002 [12, 13] and is taught in a private college with an evidence-based approach. The education is accredited by the French Ministry of Health and the Ministry of Higher Education but in contrast to for example Denmark and Switzerland, it does not have an undergraduate university connection [14]. According to French legislation, all French chiropractors are authorized to prevent and treat neuro-MSK disorders and its consequences [12, 13], and are obligated to be guided by an evidence-based approach in their practice [14]. In contrast to physiotherapists and medical doctors, chiropractic treatment is not reimbursed by health care state insurance in France.

French legislation regarding the possibility for a medical doctor to communicate on the internet [15] advises the doctor to do so with caution and on the basis of documented information. It is against the law to i) mislead patients toward non-useful health care and ii) be prejudicial for the dignity of the medical profession. It is also against the law for a medical doctor to present preliminary data as validated information on the clinic website.

Chiropractors in France do not have this kind of guidance yet. However, as they aim to improve their integration in the French health care system, chiropractors would be expected to follow similar legislation. By comparison, Danish chiropractors have a university-based education and are integrated in the national health care programme. Yet, surprisingly, a cross-sectional study investigating website claims by Danish chiropractors found that 26% mention non-MSK conditions [16]. French chiropractors do not enjoy the same privileges as the Danish chiropractors, and it is unknown to what extent they claim to prevent or treat non-MSK disorders. Therefore, this study aimed to investigate the content of websites claims from French chiropractors to access if they were aligned with current recommendations on evidence-based practice.

Our specific objectives were to investigate:

1. if French chiropractors offer treatment for non-MSK conditions on their websites, and if so, how common this is and for which types of conditions they offer treatments.

2. whether the professional association affiliation, the country of education or the years since graduation were associated with the content of their websites.
Method

Design

An observational cross-sectional study.

Setting

Data were collected from websites owned by French chiropractors. It is mandatory for a chiropractor practicing in France to be registered with a state-administered regional health agency. A list of all registered chiropractors who practice in France was obtained through the French Chiropractic Association executive board in May 2020.

For practical reasons, it was not possible to assess all chiropractic websites in France, therefore a representative sample was extracted. For the results to be representative of the whole of metropolitan France (i.e., inside Europe's geographical borders), a sample of chiropractors from each of the 13 regions was randomly selected. The chiropractors’ websites were then searched on the two first pages on a Google search using the equation: “[First name] [Last name] [chiropracteur]”.

If a chiropractic clinic did not have a website or if the website was already included in the sample (duplicate) – due to more than one chiropractor working in the same clinic – another chiropractic clinic (from the same region) was randomly selected. Professional websites containing only basic information (i.e., chiropractors’ contact information, testimonials, and eventually a link to make an appointment) were not considered as eligible. All sampling sessions were performed between June 29th, 2020 and July 4th, 2020.

Data collection

Prior to data collection, a data collection tool used in a similar Danish study [16] was translated into French by GG and a senior researcher bilingual in Danish and French (CLY). The English version of the data collection tool is available as Additional file 1. Two training sessions with all five members of the collection group (GG, PF, CC, MP, SP) were carried out. During the first training session, each item of the data collection tool was discussed among the members and one website evaluated as an example. At the end of this session, all members of the collection group were asked to individually evaluate a small sample of websites (n = 5). During the second training session, the results of the evaluated websites were discussed, and consensus reached on all items.

Websites were divided into four groups, each assessed by one of the four pairs of data collectors (GG/PF, GG/CC, GG/MP, GG/SP). Each person independently examined the sampled websites and extracted data between July 27th, 2020 and December 31st, 2020. In case of disagreement, consensus was reached by discussion within the pair or – if necessary – after consulting another pair.

To ensure that all relevant information was retrieved, it was possible to add new variables if they emerged during data collection. Website information was recorded as present if mentioned on the website in the
main text or in a drop-down menu. If the chiropractic website provided a link to another website describing a disorder, it was recorded as not present unless the chiropractic website clearly mentioned that the link provides information on the conditions treated in the clinic.

**Variable of interest**

**Chiropractors**

To enable an equally distributed geographical representation, the sampling was stratified according to region i.e., Region 1) Auvergne Rhône Alpes; Region 2) Haut de France; Region 3) Provence Alpes Côtes d’Azur; Region 4) Grand Est; Region 5) Occitanie; Region 6) Normandie; Region 7) Nouvelle Aquitaine; Region 8) Centre Val de Loire; Region 9) Corse; Region 10) Bourgogne Franche Comté; Region 11) Pays de la Loire; Region 12) Bretagne; Region 13) Ile de France.

Information on the chiropractor’s affiliation to the French Chiropractic Association (through the professional association registry) was collected as well as country of education and year of graduation (through website content and/or professional registry). The information was collected on all randomly selected chiropractors even if they were not included due to a missing website. This enabled comparison between included and non-included chiropractors from all the selected chiropractors.

**Patient groups**

It was registered if the chiropractors had a special interest in treating specific patient groups. This information was recorded and categorised as ‘infant’, ‘children’, ‘seniors’, ‘pregnant women’, ‘athletes’ and ‘disabled people’. After the two training sessions, the data collection group (GG, PF, CC, MP, SP) decided to add ‘musicians’ as a new specific patient group to the previously used data collection tool. ‘Animals’ was also added as a special interest.

**Diagnoses and symptoms of non-musculoskeletal conditions**

Information on non-MSK conditions from the websites was noted in the French data collection tool. If a diagnosis or symptom did not fit any of the predefined categories a new category was added. Predefined categories included both specific diagnosis such as ‘High blood pressure’ or ‘Allergy’ and more general symptoms as for example ‘Abdominal pain’.

For each non-MSK condition, it was recorded whether a ‘clarifying explanation’ was available. These explanations were assessed and categorised for compliance with the chiropractic scope of practice as defined by the French 2011 decree [12, 13].

‘Clarifying explanation’ was defined as text related to a non-MSK condition that revealed whether a website actually claimed to offer treatment for non-MSK conditions, as opposed to describing non-MSK symptoms as secondary to MSK disorders or vice versa. For example, it was considered to be adequate to claim that patients can have sleeping disorders due to some MSK pain during the night, and to claim that
MSK back pain can induce dysfunctional breathing or abdominal pain. However, it was not considered to be adequate if there was no clarifying explanation or if the treatment of non-MSK disorders was justified with the *subluxation theory* (i.e., organ dysfunctions could be caused by nerves being compromised in the spinal canals; freeing these nerves – with spinal adjustments [manipulations] – would prevent/treat organs dysfunctions).

After the two training sessions, the data collection group (CC, GG, MP, SP, PF) decided to add two new non-MSK conditions to the data collection tool: ‘Sleep problems among adults’ and ‘Skin disease (other than herpes zoster)’.

**Statistical analysis**

The equation used for sample size calculations estimates the finite population corrected sample size for proportions. With a population of 1286 chiropractors, a confidence level of 95% and a margin of error of 5% a sample of 296 (23%) chiropractic websites would reflect the target population.

In order to evaluate the representativeness of the final sample (i.e., included chiropractors), the characteristics (sex, affiliation to French Chiropractic Association, country of education and years since graduation) of the selected but not included chiropractors was compared with the final sample of included chiropractors (i.e., chiropractor with a website to be analysed) using t-test or a non-parametric equivalent for continuous variables and chi-squared test for categorical variables.

The results were presented as descriptive statistics and frequency tables. Pearson's chi-squared test were used to evaluate differences in the clinics’ characteristics and the frequency of reporting treatment of non-MSK conditions. In case of significant differences, pairwise (post-hoc) comparisons were performed using chi-square tests for proportions or Fishers exact test to identify the specific groups that differed. Statistical significance level was set at 5%. Data management and analysis including sample size calculation were performed using STATA version 16.0 (StataCorp LLC, TX77845, USA).

**Results**

**Selection of included chiropractors**

A total of 1286 chiropractors were registered in France at the time of data collection. After the first random selection, 295 (23%) chiropractors were selected. As many of the selected chiropractors did not have a website, several random selection rounds were required to reach 295 chiropractors with a website. The number of random selection rounds varied between two (region 9) and 18 (region 12). A flow-chart (Fig. 1) illustrates the selection process of included chiropractors. A detailed figure describing the selection rounds per region is available in Additional file 2. At the time of data extraction, another eight websites turned out to be unavailable. This was because the website was shut down between the time of selection of websites and the time of data extraction. Consequently, the final number of included websites were 287. Descriptive information and a comparison between included and ‘selected but not
included' chiropractors are presented in Table 1. The ‘included’ group contained more chiropractors educated in France compared to the ‘selected but not included’ group, where chiropractors were more often educated in USA. Also, a larger proportion of the included chiropractors were members of the AFC compared to the ‘selected but not included’ chiropractors. No other differences were found.
### Table 1
Characteristics of included and the selected but not included chiropractors

|                           | Included     | Selected but not included | Total     | P-value | Missing / N (%) |
|---------------------------|--------------|---------------------------|-----------|---------|-----------------|
| n (%)                     | 287 (63.1)   | 168 (36.9)                | 455 (100) |         | 0 / 455 (0.00)  |
| Region, n (%)             |              |                           |           |         |                 |
| 1) Auvergne Rhône Alpes   | 38 (13.2)    | 13 (7.7)                  | 51 (11.2) |         |                 |
| 2) Haut de France         | 15 (5.2)     | 6 (3.6)                   | 21 (4.6)  |         |                 |
| 3) Provence Alpes Côtes d’Azur | 25 (8.7)   | 16 (9.5)                  | 41 (9.0)  |         |                 |
| 4) Grand Est              | 18 (6.3)     | 13 (7.7)                  | 31 (6.8)  |         |                 |
| 5) Occitanie              | 33 (11.5)    | 20 (11.9)                 | 53 (11.6) |         |                 |
| 6) Normandie              | 13 (4.5)     | 8 (4.8)                   | 21 (4.6)  |         |                 |
| 7) Nouvelle Aquitaine     | 35 (12.2)    | 23 (13.7)                 | 58 (12.7) |         |                 |
| 8) Centre Val de Loire    | 7 (2.4)      | 7 (4.2)                   | 14 (3.1)  |         |                 |
| 9) Corse                  | 1 (0.3)      | 1 (0.6)                   | 2 (0.4)   |         |                 |
| 10) Bourgogne Franche-Comté | 9 (3.1)   | 1 (0.6)                   | 10 (2.2)  |         |                 |
| 11) Pays de la Loire      | 10 (3.5)     | 6 (3.6)                   | 16 (3.5)  |         |                 |
| 12) Bretagne              | 12 (4.2)     | 9 (5.4)                   | 21 (4.6)  |         |                 |
| 13) Ile de France         | 71 (24.7)    | 45 (26.8)                 | 116 (25.5)| 0.71    | 0 / 455 (0.00)  |
| Sex, n (%)                |              |                           |           |         |                 |
| Male                      | 133 (46.3)   | 76 (45.2)                 | 209 (45.9)|         |                 |
| Female                    | 154 (53.7)   | 92 (54.8)                 | 246 (54.1)| 0.82    | 0 / 455 (0.00)  |
| Years in practice, median (IQR) | 7.0 (4.8; 15.0) | 8.0 (3.0; 23.0) | 8.0 (4.0; 17.0) | 0.83 | 34 / 455 (7.47) |
| Country of education, n (%) |              |                           |           |         |                 |
| France                    | 259 (90.2)   | 123 (80.4)                | 382 (86.8)|         |                 |
|                | Included | Selected but not included | Total | P-value | Missing / N (%) |
|----------------|----------|---------------------------|-------|---------|-----------------|
| USA            | 25 (8.7) | 25 (16.3)                 | 50 (11.4) |        |                 |
| UK             | 3 (1.0)  | 5 (3.3)                   | 8 (1.8)  | 0.01    | 15 / 455 (3.30) |

Affiliation to the French Chiropractic Association (AFC), n (%)

|                | Included | Selected but not included | Total | P-value | Missing / N (%) |
|----------------|----------|---------------------------|-------|---------|-----------------|
| No             | 102 (35.7) | 93 (55.4)                 | 195 (43.0) |        |                 |
| Yes            | 184 (64.3) | 75 (44.6)                 | 259 (57.0) | 0.00    | 1 / 455 (0.22) |

Descriptive information about the eight included but unavailable websites are shown in Table 2.

Table 2
Descriptive information about eight chiropractors with an unavailable website to evaluate

| Chiropractor | Region | Sex   | Affiliation to French Chiropractic Association | Country of education | Years since graduation |
|--------------|--------|-------|-----------------------------------------------|----------------------|------------------------|
| 1            | 4      | Female | No                                            | France               | 11                     |
| 2            | 5      | Male   | No                                            | USA                  | 21                     |
| 3            | 5      | Female | No                                            | France               | -                      |
| 4            | 12     | Male   | Yes                                           | France               | 19                     |
| 5            | 12     | Male   | No                                            | USA                  | 37                     |
| 6            | 13     | Male   | No                                            | France               | 1                      |
| 7            | 13     | Female | No                                            | France               | 5                      |
| 8            | 13     | Female | Yes                                           | France               | 1                      |

Disagreement within pairs of data collectors was resolved through discussion and a second opinion about a website was never required.
No added variables emerged during the data collection process and the predefined list of 44 potential diagnoses and conditions was used for assessment of the websites.

**Patient groups**

The special interest groups most often mentioned on the websites were ‘children’ (n = 251, 87%), ‘pregnant women’ (n = 245, 85%), ‘athletes’ (n = 243, 85%), ‘seniors’ (n = 241, 84%), and ‘infants’ (n = 238, 83%). A total of 215 websites (75%) mentioned all of these five groups. ‘Musicians’ (n = 13, 5%) and ‘disabled people’ (n = 7, 2%) were only rarely mentioned. Finally, ‘animals’ were mentioned on 4% of the websites (n = 12).

**Diagnoses and symptoms of non-musculoskeletal conditions**

Of the 44 different diagnoses or symptoms of non-MSK origin on the predefined list, 42 were identified on the websites. One or more of these 42 diagnoses or symptoms were present on 231 (80.5%) of the 287 websites. Of these, 5 (2.2%) websites provided an adequate clarifying explanation for all their non-MSK claims. A total of 226 (78.7%) websites mentioned one or more non-MSK conditions or diagnoses without a clarifying explanation. The non-MSK conditions most often mentioned on the websites were ‘Sleep problems (among adults)’ (n = 153, 68%), ‘Constipation/digestive problems’ (n = 149, 66%), ‘Insomnia/unease/discontent (in children)’ (n = 133, 59%), and ‘Menstrual cramps/pains’ (n = 97, 43%). Detailed information is provided in Table 3.
| Symptoms/diagnosis                                      | Number of websites reporting non-MSK in total (n = 231) | Number of websites reporting non-MSK without an adequate explanation (n = 226) |
|--------------------------------------------------------|--------------------------------------------------------|----------------------------------------------------------------------------|
| Sleep problems (among adults)                          | 153                                                    | 149                                                                      |
| Constipation/digestive problems                        | 149                                                    | 133                                                                      |
| Insomnia/unease/discontent (in children)               | 133                                                    | 133                                                                      |
| Menstrual cramps/pains                                 | 97                                                     | 94                                                                       |
| Immune system                                          | 79                                                     | 53                                                                       |
| Chronic fatigue syndrome (CFS)                         | 70                                                     | 70                                                                       |
| Concentration/attention problems (in children)         | 67                                                     | 67                                                                       |
| Otitis media/ear infection (in children)               | 64                                                     | 64                                                                       |
| Respiratory problems (other than asthma)               | 62                                                     | 46                                                                       |
| Tinnitus                                               | 56                                                     | 54                                                                       |
| Skin disease (other than herpes zoster)                 | 54                                                     | 54                                                                       |
| Hyperactivity/restlessness (in children)                | 45                                                     | 45                                                                       |
| Problems with suckling/breast-feeding (in children)    | 40                                                     | 40                                                                       |
| Hormonal imbalance                                     | 40                                                     | 29                                                                       |
| Abdominal pain                                         | 38                                                     | 38                                                                       |
| Internal organs                                        | 38                                                     | 36                                                                       |
| Asthma                                                 | 37                                                     | 37                                                                       |
| Allergy                                                 | 28                                                     | 28                                                                       |
| High blood pressure                                    | 28                                                     | 28                                                                       |
| Learning problem (in children)                         | 28                                                     | 28                                                                       |
| Symptoms/diagnosis                                      | Number of websites reporting non-MSK in total (n = 231) | Number of websites reporting non-MSK without an adequate explanation (n = 226) |
|--------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------|
| Incontinence/bed-wetting (in children)                 | 27                                                     | 27                                                                          |
| Sinusitis                                              | 25                                                     | 25                                                                          |
| Infection                                              | 23                                                     | 23                                                                          |
| Common cold                                            | 22                                                     | 22                                                                          |
| Language, reading or writing difficulties               | 21                                                     | 21                                                                          |
| Changes in mood (in children)                          | 18                                                     | 18                                                                          |
| Nausea                                                 | 18                                                     | 18                                                                          |
| Low blood pressure                                     | 17                                                     | 17                                                                          |
| Impotence                                              | 15                                                     | 15                                                                          |
| Irritable bowel syndrome                               | 14                                                     | 14                                                                          |
| Attention-deficit/hyperreactive disorder (in children) | 13                                                     | 13                                                                          |
| Vision impairment/disturbance                          | 13                                                     | 13                                                                          |
| Eye and ear pain                                       | 11                                                     | 11                                                                          |
| Trigeminal neuralgia                                   | 11                                                     | 11                                                                          |
| Highly sensitive children                              | 7                                                      | 7                                                                           |
| Ménière's disease                                      | 4                                                      | 4                                                                           |
| Concussion                                             | 3                                                      | 3                                                                           |
| Vestibular neuronitis                                  | 3                                                      | 3                                                                           |
| Chronic Obstructive Pulmonary Disease                  | 2                                                      | 2                                                                           |
| Shingles (herpes zoster)                               | 2                                                      | 2                                                                           |
| Swelling/bleeding/wounds                               | 2                                                      | 2                                                                           |
| Tumor                                                  | 1                                                      | 1                                                                           |
| Symptoms/diagnosis               | Number of websites reporting non-MSK in total (n = 231) | Number of websites reporting non-MSK without an adequate explanation (n = 226) |
|---------------------------------|------------------------------------------------------|--------------------------------------------------------------------------------|
| Complex regional pain syndrome 1| 0                                                    | 0                                                                              |
| Osteoporosis                    | 0                                                    | 0                                                                              |

**Difference between chiropractors**

No difference was observed in geography (Region), country of educational background or years since graduation between those chiropractors who advertised treatment for non-MSK disorders and those who did not. However, a larger proportion of chiropractors who were members of the French Chiropractic Association were advertising treatment for non-MSK disorders (84%) compared to those who were not members (69%) (p = 0.002).

**Advertising for special interest groups**

A larger proportion of websites advertising treatment for non-MSK disorders was found among chiropractors claiming a special clinical focus on infants or children (84%) compared to websites that did not focus on infants or children (40%) (p < 0.001). The same pattern was observed for those claiming a special clinical focus on seniors (85%) compared to those not advertising for seniors (48%) (p < 0.001), for those claiming a special clinical focus on pregnant women (85%) compared to those who did not (47%) (p < 0.001) and for those claiming a special clinical focus on athletes (82%) compared to those who did not (59%) (p = 0.001).

**Discussion**

**Summary of the results**

Of the 287 randomly selected websites, one or more non-MSK claims were identified on almost 8 out of 10 websites. The non-MSK conditions most often mentioned on the websites were sleep problems (among children and adults), constipation/digestive problems and menstrual cramps/pains. A larger proportion of chiropractors who were members of the French Chiropractic Association (AFC) were advertising treatment for non-MSK disorders compared to those who were not members. A larger proportion of websites advertising treatment for non-MSK disorders was found among chiropractors claiming a special clinical focus on infants/children, seniors, pregnant women or athletes compared to websites that did not focus on these special interest groups.

**Comparison with previous studies**

A study by Ernst and Gibley (2010) [17] investigated the frequency of claims to treat some non-MSK conditions, including asthma and ear infection/otitis media/earache, by chiropractors in the English-speaking world. The study found that among 200 chiropractic websites (convenience sample), 52%
reported treating asthma compared to 13% (37/287) in our study and 55% reported treating ear infection/otitis media/earache compared to 22% for ‘otitis media/ear infection in children’ and 4% for ‘eye and ear pain’ in our study. Another study by Murdoch et al. (2016) [18] investigated claims on diagnosis, treatment and/or efficacy for allergy and asthma by some Canadian complementary and alternative medicine practitioners (including chiropractors). The study found that among 100 chiropractic websites, 33% claimed diagnosis, treatment and/or efficacy for allergy/sensitivity and 38% for asthma. By comparison, allergy and asthma was mentioned by 10% (28/287) and 13%, respectively, in the present study. Compared to the two studies mentioned above, French chiropractors seem to be less likely to mention diagnoses like asthma and allergy. However, 78.7% still mentioned one or more non-MSK conditions but these claims were more often related to symptoms rather than specific diagnosis. Sleep problems, constipation/digestive problems and menstrual cramps/pains were the non-MSK conditions most often mentioned in the present study, and they were all related to unspecific symptoms rather than specific diagnoses.

The method used in the present study is comparable to a recent cross-sectional study by Jensen et al. (2020) [16] investigating website claims by Danish chiropractors. In the present study, a larger proportion of chiropractors (78.7%) mentioned diagnoses or symptoms of non-MSK origin without an acceptable clarifying explanation compared to the Danish study (25.9%). Six non-MSK conditions were reported by 20% or more of all chiropractic clinics in both studies: Abdominal pain; Concentration/attention problems (in children); Constipation/digestive problems; Hyperactivity/restlessness (in children); Insomnia/unease/discontent (in children); Otitis media/ear infection (in children).

Except for otitis media, all these conditions are related to symptoms or syndromes rather than specific diagnoses. Also, most of them are relevant for children. It is important to specify that these results only provide a general view on what is advertised on chiropractic websites. The results do not identify what chiropractors treat in their practice. We also do not know what the chiropractors specifically meant by what they wrote or what the patients understand from reading these claims.

The data collection group identified that a standardized website, which included several of the non-MSK claims listed on the collection tool, was used by a large proportion of the included chiropractors. This website corresponds to an old version of the AFC website created by a private company. The company and AFC engaged in co-operation in order to offer preferential fees and assistance for chiropractors who wanted a professional website. The assistance included use of pre-written texts. It is possible that this could help explain why a larger proportion of chiropractors who were a member of the French Chiropractic Association were advertising treatment for non-MSK disorders. If this is the case, it would illustrate the influence that a professional association can have on its members.

**Methodological considerations**

Websites were selected from all regions, ensuring that the findings include the ‘underrepresented’ smaller regions (e.g., regions 6, 8, 9 and 10). Several random selections were made in order to ensure that the
included chiropractors were randomly chosen. This ensured that the final sample included in this study was representative of all chiropractors with a website.

The creation of the French data collection tool was supervised by a senior researcher who were bilingual in Danish and French and who have lived and worked in both counties. This reduced the risk of linguistic or cultural errors when adapting the tool to a French context. One member of the data collection team reviewed all of the websites to ensure the best possible homogeneity between the evaluation teams. However, although agreement was reached without involving a third person, it is not possible to avoid subjectivity when assessing if the clarifying explanation was adequate or not if non-MSK disorders was mentioned.

**Perspectives**

This study examined website claims by extracting and interpreting information provided on the websites. However, it is not clear what the chiropractor intended by providing the information. It is possible that the wording is inaccurate, the focus on non-MSK conditions were unintentional or the website neglected. To better understand the intentions of the website claims it is necessary to conduct qualitative studies or explorative surveys. Also, some websites leave an impression of pseudo-scientific phrases, for example: i) absence of non-indication to chiropractic treatment; ii) testimonials as proof of efficacy; iii) extraordinary claims; or iv) argumentation based on historical chiropractic theories. These types of claims should be considered for inclusion in future studies in this area of research.

To our knowledge, no similar study has been conducted among other health care providers who work with manual therapies (e.g., physiotherapists/kinésithérapeutes, osteopaths) in France. It would be relevant to investigate the communication of these professionals, and to compare the results with the respective level of recognition of these professionals in the healthcare system.

In chiropractic, non-MSK conditions are not a predominant reason for patients seeking care [11], and treatment of non-MSK conditions is not in accordance with the latest scientific consensus as per a recent systematic review [7] which did not find evidence of an effect of SMT on the management of several non-MSK disorders (e.g., childhood asthma, hypertension, primary dysmenorrhea). Mentioning non-MSK conditions on professional chiropractic websites can mislead patients toward non-useful treatments or even delay relevant medical care. It can also be prejudicial for dignity of the chiropractic profession as a whole and thereby unintentionally delay or obstruct integration into the national health care systems.

Also, researchers in the field of manual therapies and professional chiropractic associations should work closely together on these issues in order to provide evidence-based communication materials for clinicians.

**Conclusion**

In a random sample of 287 chiropractic websites in France, 78.7% mentioned one or more non-MSK diagnoses or symptoms. It is unclear if this reflects unclear communication or if treatments for non-MSK
conditions are provided by the chiropractors. Either way it could be misleading to patients and is not in agreement with the French legislation.

**Abbreviations**

AFC
French Chiropractic Association (*Association Française de Chiropraxie*)
MSK
Musculoskeletal
SMT
Spinal Manipulative Therapy
UK
United Kingdom
USA
United States of America

**Declarations**

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**Availability of data and material**

The data used for the current study are available from the corresponding author on reasonable request.

**Authors’ contributions**

GG and RKJ designed the study.

GG, PF, CC, MP and SP collected the data.

All authors contributed to the interpretation of the results.

GG and RKJ wrote the first draft of the manuscript and all authors then improved it.

All authors approved of the final version.
Competing interest

GG is president of the Société Franco-Europénne de Chiropraxie.

PF is member of the executive board of the Association Française de Chiropraxie. He was president of this association during the time of the study.

CC is member of both the executive boards of the Société Franco-Europénne de Chiropraxie and the Association Française de Chiropraxie.

MP is member of the executive board of the Société Franco-Europénne de Chiropraxie.

SP declare that he has no competing interest.

RKJ is Associate Professor at the University of Southern Denmark and Senior Researcher at the Chiropractic Knowledge Hub, Denmark, which is funded by the Foundation for Advancement of Chiropractic Research and Postgraduate Education.

Ethics approval and consent to participate

Not applicable

Consent for publication

Not applicable

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Figures

The number of random selection rounds varied between two (region 9) and 18 (region 12). A flow-chart (Figure 1) illustrates the selection process of included chiropractors.

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