A Prospective Study of the Effect of Tinnitus Sound Matching Degree on the Efficacy of Customized Sound Therapy in Patients with Chronic Tinnitus

JinYu Wang\(^a,b,c,d\)  Juan Ding\(^a,b,c,d\)  Jing Song\(^a,b,c,d\)  Li Hu\(^a,b,c,d\)  Ning Cong\(^a,b,c,d\)  Zhao Han\(^d,e\)

\(^a\)Department of Otology and Skull Base Surgery, Eye Ear Nose & Throat Hospital, Fudan University, Shanghai, China; \(^b\)Shanghai Auditory Medical Center, Shanghai, China; \(^c\)NHC Key Laboratory of Hearing Medicine (Fudan University), Shanghai, China; \(^d\)Fudan University, Shanghai, China; \(^e\)Department of Otorhinolaryngology, HuaDong Hospital Affiliated to Fudan University, Shanghai, PR China

Keywords
Chronic tinnitus · Tinnitus sound matching · Customized sound therapy · Sound therapy effect

Abstract

Objectives: The aim of this study was to explore and compare the customized sound therapy effect between tinnitus sound matching and nonmatching patients in tinnitus customized sound therapy and therapy-related influencing factors. Methods: This prospective study investigated a total of 100 patients with unilateral chronic tinnitus who received customized sound therapy. The participants were dichotomously divided into matching (group A) and nonmatching (group B) groups after 4 stages of tinnitus matching via the tinnitus assistant app (provided by Sound Ocean Company, SuZhou, China). Each group consists of 50 participants. Before and 6 months after the treatment, Hospital Anxiety and Depression Scale (HADS), tinnitus handicap inventory (THI), and tinnitus loudness Visual Analog Scale (VAS) were used to evaluate the customized sound therapy effect and explore other related influencing factors. Results: (1) The HADS-A, HADS-D, THI, and VAS scores of 2 groups were both significantly decreased after treatment. (2) The HADS-A and THI scores improved markedly in group A than that in group B, which could be related to the hearing loss of the tinnitus side ear before treatment; the lighter the degree of hearing loss, the better the improvement. No statistically significant differences were detected in HADS-D and VAS scores between the 2 groups, and also, these were not related to the degree of hearing loss. The differences in age, gender, and tinnitus duration did not show any statistically significant effect on the improvement of the 2 groups. Conclusions: Both tinnitus sound matching and nonmatching of the customized sound therapy brought a significant effect to tinnitus participants. Our study also suggests that THI and HADS-A scores of those with tinnitus matching participants improved markedly as compared to those of nonmatching participants, and the customized sound therapy effect is negatively correlated with the severity of hearing loss.

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Correspondence to:
Ning Cong, congningent@126.com
Zhao Han, sfhanzao@163.com


Introduction

Tinnitus is one of the most common chief complaints in the otorhinolaryngology clinic. It is often divided into subjective and objective tinnitus. Hitherto, the mechanism of subjective tinnitus is not completely elucidated. Based on the results of current research, it is hypothesized that subjective tinnitus originates in the peripheral auditory system and is developed and maintained in the central system due to central remodeling, which is the result of adaptive changes causing auditory cortex abnormalities secondary to hearing impairment [1]. The subjective tinnitus had different treatment methods. The commonly used clinical symptomatic treatments include drug treatment, sound therapy, tinnitus retraining therapy (TRT), psychological treatment [1], and tinnitus activities treatment [2].

In recent years, based on the principle of central remodeling, Okamoto et al. [3] proposed the use of customized sound to personalize the treatment of subjective tinnitus, which reduces tinnitus-related cortical activity and subjective tinnitus sensation. Previous studies have showed that sound therapy effectively reduces the excitability of tinnitus brain neural activity [4]. With the development of clinical diagnosis and treatment, the clinical efficacy of customized sound for tinnitus has been affirmed, and there are almost no side effects rendering it as a favorable method [3].

Hospital Anxiety and Depression Scale (HADS), tinnitus handicap inventory (THI), and tinnitus loudness Visual Analog Scale (VAS) are used to describe the severity of tinnitus and evaluate of tinnitus curative effect. According to our clinical experience, the 3 questionnaires THI, HADS, and VAS have demonstrated their internal consistency, using the 3 aforementioned scales at the same time helped us to comprehensively evaluate the efficacy of tinnitus sound therapy. HADS is composed of 7 anxiety scoring items (HADS-A) and 7 depression scoring items (HADS-D), each with a score of 0–21; the higher the score, the more serious the anxiety or depression symptoms. It is widely used to score the severity of anxiety and depression in tinnitus patients [5], THI is based on patient’s subjective feelings of tinnitus perception, include 25 items grouped into functional, emotional, and catastrophic subscales, which can be used to quantify the impact of tinnitus in daily life. And the scores ranged from 0 to 100 points according to the degree of tinnitus impact on the patients. The higher the patient’s score, the more severe the effect of tinnitus; it is used to show the degree of the negative effect of tinnitus [6]. VAS is a visual scale used to mark the loudness of patient’s tinnitus on scale from 0 to 10 points, and the loudness of tinnitus is subjectively judged by the patient. The higher the score, the higher the tinnitus loudness, that is, more serious the impact of tinnitus to patients.

While customizing personalized therapeutic sounds, the tinnitus sound matching is oftentimes considered as a critical reference factor [7]. However, we found that the customized sound could not match the tinnitus sound of some patients during sound therapy, and the customized sound therapy effect of these patients remains inconclusive. Tinnitus matching commonly includes loudness matching and pitch matching, and specifically, Pan found that results of tinnitus pitch matching were inconsistent with their primary frequency of hearing loss [8]. Furthermore, a study on the differential effects of different tinnitus sound matching degrees with respect to the curative effect of chronic subjective tinnitus by customized sound therapy is yet lacking. Therefore, this prospective study enrolled 100 patients who received customized sound therapy with chronic subjective tinnitus. The patients were classified as those with matching tinnitus sounds and those with nonmatching tinnitus sounds and compared to explore the curative effect; also, other related factors that may affect these results were investigated.

Materials and Methods

Clinical Data

A total of 100 patients with tinnitus as the first complaint were enrolled and treated in the Otolaryngology Clinic of the Eye, Ear, Nose, and Throat Hospital of Fudan University from December 2017 to June 2019. The inclusion criteria included age ≥18 years and unilateral chronic tinnitus for ≥6 months with normal middle ear function, with or without sensor neural hearing loss. Pure-tone average (PTA) of the tinnitus side ear was used to estimate patient’s hearing, classified as normal (if PTA was −10 to 25 dB HL) and hearing loss (if PTA was >25 dB HL, the degree worsen as PTA increased). The exclusion criteria included patients with ear disease, such as otitis media, acoustic neuroma, and objective tinnitus, such as middle ear myoclonus and vascular pulsatile tinnitus, and systemic diseases that may cause tinnitus symptoms, such as hyperthyroidism, high blood pressure, and diabetes, poor compliance, and communication problems, and those currently under other tinnitus treatments. The exit criteria included patients who chose to quit customized sound therapy according to their own considerations and those who no longer met the inclusion criteria, for example, abnormal vital organ function, poor compliance, aggravation of the disease, serious adverse reactions that require stopping treatment and adopting other treatment methods, or subjects who chose not to quit voluntarily. More than 300 patients were enrolled to this study and 200 patients have been excluded. The patients who received the sound therapy were informed and well-educated prior to the execution. All the subjects (or their par-
Relation of Matching Degree and Therapeutic Assessment in Tinnitus

The procedure was performed using the customized personalized tinnitus sound method (strategies provided by Sound Ocean Company and approved by the US FDA), the refined customized tinnitus sounds for different patients are charged. Meanwhile, the follow-up and counseling systems have been installed in the paid section under the education of professionals; improprieties in the treatment process would be pointed out and corrected in time.

The patients were instructed to use recommended headphones to receive personalized treatment every day in a quiet environment without external sound interference. The cumulative time of listening to customized music was a minimal of 2 h/day, and the treatment implementation of each patients include the treatment time and duration was automatically uploaded to the Cloud in time and recorded by professionals in this software. The loudness of therapeutic sound was similar to the tinnitus loudness, to which degree patient’s tinnitus sound can also be heard when listening carefully to therapeutic music. All patients were followed up after 6 months of treatment through the tinnitus assistant app. Electronic tinnitus assessment instruments were given and back-and-forth communications about treatment-related problems were replied. We will follow-up the patients regularly by phone or email through the patented software. Meanwhile, patients will be followed up monthly in outpatient clinics, to ensure the accuracy of patient data. The flow diagram is shown in Figure 1.

Table 1. Characteristics of each treatment group

| Characteristic                        | Group A          | Group B          |
|--------------------------------------|------------------|------------------|
| Numbers                              | 50               | 50               |
| Matching degree                      | Match            | Nonmatch         |
| Average age (years)                  | 43.04±11.13      | 43.44±12.76      |
| Sex (male/female)                    | 25/25            | 27/23            |
| Average hearing of tinnitus side ear (DB HL) | 2.94±2.82       | 3.00±2.89        |

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**Evaluation Methods of the Tinnitus Curative Effect**

Our previous study showed that patients' tinnitus changed in the same trend after 1, 3, and 6 months of the beginning of the tinnitus treatment; based on this, we chose to take the longer time (6 months after treatment) as the study standard [11]. Before and 6 months after the treatment, all patients in either group filled out the HADS, THI, and VAS distributed on the tinnitus assistant app inventory. The numerical data were collected by professional instructors. We compared the changes in HADS-A, HADS-D, THI, and VAS scores before and 6 months after the treatment to evaluate the curative effect of each group. In addition, the gender, age, tinnitus duration, and hearing loss before the treatment were included to analyze the difference between the 2 groups of patients.

**Statistical Analysis**

To investigate whether the significant difference exists in the hearing characteristics between patients before and after treatment, the differences in the 4 indexes of HADS-A, HADS-D, THI, and VAS before and after treatment were analyzed in patients. The paired sample $T$ test method was used to compare numerical data before and after treatment. A multiple linear regression model was selected to fit previously considered confounders of the symptoms related to tinnitus and patients' characteristics to investigate a significant difference between the 2 group using entry methods. All remaining variables were adjusted when evaluating the relationship between the posttreatment scores and other variables. $p < 0.05$ is considered statistically significant. All statistical analyses were performed using SPSS 21.0 software (SPSS Inc., Chicago, IL, USA).

**Results**

**Curative Effect of Sound Therapy in the Two Groups**

Table 2 demonstrates that the mean HADS-A score decreased from $10.6 \pm 3.93$ to $5.24 \pm 4.06$ ($p < 0.001$), the mean HADS-D score decreased from $9.02 \pm 4.08$ to $4.38 \pm 3.85$ ($p < 0.001$), the mean THI score decreased from

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**Fig. 1.** Flow diagram of this study.
59.68 ± 23.95 to 33.72 ± 23.95 (p < 0.001), and the mean VAS score decreased from 6.10 ± 2.59 to 3.26 ± 2.17 (p < 0.001) in group A. It showed that the scores of HADS-A, HADS-D, THI, and VAS after receiving tinnitus sound matching sound therapy were significantly lower than before the treatment. Table 3 exhibits that the mean HADS-A score decreased from 10.64 ± 3.96 to 6.30 ± 4.70 (p = 0.013), the mean HADS-D score decreased from 8.62 ± 3.48 to 4.96 ± 4.49 (p = 0.024), the mean THI score decreased from 54.68 ± 22.60 to 31.16 ± 24.99 (p < 0.001), and the mean VAS scores decreased from 5.86 ± 2.18 to 3.44 ± 2.25 (p < 0.001) in group B. It showed that the scores of HADS-A, HADS-D, THI, and VAS after receiving tinnitus sound nonmatching sound therapy were significantly lower than before the treatment.

Results of the Multiple Linear Regression Analysis of the Influencing Factors and Curative Effect Differences between the 2 Groups

From the first regression results in Tables 4 and 5, the regression coefficient of the core dependent variable tinnitus sound matching degree is −2.177 (p = 0.008). From the third regression results in Tables 4 and 5, the regression coefficient of the core dependent variable is −9.969 (p = 0.017), indicating that there is no significant difference between the HADS-D and VAS scores after receiving sound matching and non-matching therapy. The other control variables did not have any significant effect on the HADS-D and VAS scores after the treatment.

Discussion

Tinnitus is one of the most common symptoms that can only be perceived by the patients subjectively. Tyler focused on the 4 primary activities impaired by tinnitus often occurred in emotions, hearing, sleeping, and concentration [12]. It affects the patient’s daily life, affects concentration and sleep quality so that hinders mental work, causes emotional diseases, such as anxiety and depression, and, to
an extreme, makes some individuals prone to suicide. Tinnitus is at the same time an intractable symptom that plagues many clinicians. The difficulty of diagnosis and treatment is ascribed to subjective tinnitus patients who do not have any detectable signs of disease, and hence, there is almost no objective technology to display the existence of tinnitus. Subjective tinnitus has many forms of sounds, which can persist or only appear temporarily. Typically, it is impossible to correlate the occurrence of tinnitus with a specific time or event [1]. In most cases, the possible cause of tinnitus is abnormal excitability at the level of the brainstem, subcortex, or cerebral cortex caused by damage to the peripheral auditory system [13].

Tyler proposed the psychological model which suggested that the overall annoyance of the tinnitus was a result of the tinnitus characteristics and the psychological makeup of each individual patient. Several parts of the brain will be involved in the representation of the tinnitus and of the reactions to the tinnitus. Treatments can be focused on reducing the tinnitus (e.g., pills) or on reducing the reactions to the tinnitus (e.g., counseling) [14]. Hitherto, the commonly used clinical treatment methods for subjective tinnitus include tinnitus masking therapy and TRT. Interestingly, the long-term clinical practice has deemed these 2 methods as effective therapeutic methods for patients; Nonetheless, TRT has been considered a better treatment method in contrast to the tinnitus masking therapy, and hence, TRT has gained a broader clinical application [15]. Meanwhile, Tyler found that TRT is not better than total masking, since the mixing point is too high for most patients, and might increase tinnitus or increase hearing loss or interfere with speech perception [16]. And they proposed another effective therapy method, tinnitus activities treatment, which concentrates on the 4 primary functions affected by tinnitus: (1) thoughts and emotions, (2) hearing, (3) sleep, and (4) concentration [2]. In recent years, sound therapy has been used in the clinic as one of the main portions of TRT. It has been clinically evaluated as the first choice for chronic subjective tinnitus [17]. A recent study, without any counseling, has shown that sound therapy on its own, can help some tinnitus sufferers [18]. Li et al. [19] investigated the frequency-based personalized music therapy through randomized controlled trials and found that the THI score was decreased significantly, affirming its effectiveness for tinnitus treatment. Mahboubi et al. [20] found that customized sound therapy can be performed based on the Web, which helps overcome the limitations of traditional tinnitus masking therapy. It is reported that tinnitus loudness and annoyance decreased markedly after listening to the customized sound for 1 h [20]. The sound therapy method used in the current study was a personalized Web-based customized treatment for various characteristics of chronic tinnitus in different patients. It is a comprehensive treatment method certified, rather than a single TRT treatment method. In addition to the soothing effect of TRT on tinnitus, it is customized for different types of tinnitus of patients. Before receiving treatment, patients in both groups would receive the same education guide as they should understand the principle of tinnitus and treatment methods. After perfect communication, patients would choose whether to receive sound therapy or not according to their voluntary wishes. According to the tinnitus sound matching and not audiological characteristics,
symptoms of tinnitus patients are submitted to patented software with artificial intelligence to simulate tinnitus-related brain, identify the excitement parts of the brain and tinnitus-related lesions, and perform corresponding fixed-point editing processing on the music frequency through the computer model. Patients gradually reduce the activity of brain remodeling neurons by listening to customized sounds to alleviate tinnitus [21]. Moreover, it was also shown that the customized sound therapy reduces the THI scores of tinnitus patients and ameliorates the negative effects and distress caused by chronic tinnitus, while the curative effect is not affected by gender, tinnitus type, and the presence or absence of hyperacusis [11].

Clinically, tinnitus matching is often used as a critical indicator of tinnitus measurement method and tinnitus treatment evaluation [22]. Some researchers proposed that personalized sound therapy is significantly related to tinnitus pitch and loudness matching test results [23]. In our study, evaluation of the tinnitus sound matching degree served as an indicator for patients need to be tested before customizing the music. As our tinnitus matching technique is strictly protocolized during the customization of patient-specific tinnitus characteristics in reference to their own subjective perception of tinnitus sounds; subsequently, as studies have validated that the therapeutic sound most similar to patient’s tinnitus can be beneficial, we believe that our results are in line with our studies [7]. Due to the diversity and complexity of subjective tinnitus sounds, there are some patients whose tinnitus sounds would not match any of the existing edited sound fragments (as in group B) in all 4 steps of the matching test process. These patients often raise negative concerns over whether to receive customized sound therapy, leading them to suspect the curative effect beforehand, and thereby, causing delayed or abrogated sound therapy. However, our study found that the customized sounds, notwithstanding not perfectly matched to the characteristics of patient’s tinnitus, still manage to provide therapeutic benefits in the nonmatch group. As such, this suggests that the customized sounds may be prescribed generally to patients with chronic tinnitus.

In this prospective study, we explored and compared the curative effect of the patients with matching and non-matching tinnitus sounds. The tinnitus sound matching and nonmatching groups both showed a significantly improved effect, as assessed by the scores of HADS-A, HADS-D, THI, and VAS. These results suggested that regardless of the patient’s tinnitus sound matching degree, customized sound therapy has a significant efficacy, and the THI score is significantly reduced, which indicates markedly improved tinnitus-induced dysfunction and negative emotional state of the patient. We observed that some patients in the nonmatching group might suspect or even distrust the therapeutic effect before receiving customized sound therapy, owing to their concerns about mismatching of the tinnitus sound. The results of this study provided a positive basis for the promotion of the application of customized sound therapy in clinical diagnosis and treatment of tinnitus patients. Professionals should provide adequate and reasonable pre-education to patients, guiding them to try customized sound therapy and informing them to expect a good therapeutic effect. Furthermore, while receiving treatment, tinnitus patients need to follow the doctor’s guidance for compliance in the treatment. In addition, experienced doctors or trained staff are required to provide long-term follow-up guidance and adjust the patient’s treatment at first hand, in order to obtain the most optimal treatment effect.

The comparison of the difference between the 2 groups showed that the improvement in HADS-A and THI scores of the tinnitus sound matching group was better than that of the tinnitus sound nonmatching group. The data affirmed that such improvement is related to the degree of hearing loss at the tinnitus side of the patient before treatment. It can be extrapolated that the lighter the hearing loss is, the better the improvement will be. In other words, patients with significant hearing loss who received appropriate hearing loss treatments, for example, using appropriate hearing aids prior to the customized sound therapy are expected to obtain better curative effect afterward. Meanwhile, Tylor found that tinnitus can be reduced or eliminated with cochlear electrical stimulation [24] and the feasibility of cochlear implant for tinnitus suppression [25]. In addition, no significant difference was detected in the improvement of HADS-D and VAS scores between the 2 groups, and it was not related to the degree of hearing loss of the patients. VAS score is a subjective tinnitus loudness rating scale. Hence, it reflects that patients may concentrate primarily on their tinnitus loudness when they score their tinnitus loudness. Since the customized sound therapy cannot directly reduce the patients’ tinnitus loudness, the difference is that patients cannot ignore their tinnitus before treatment while acclimatizing to and ignoring their tinnitus after treatment. Nonetheless, the insignificant difference of HADS-D scores presumably results from the negative emotions related to the distrust/suspicion of our treatment strategy of participants who did not meet the matching requirements. In addition, negative emotion plays a pivotal role in provoking negative physiological and psy-
Psychological changes to human body while simultaneously impacts on the tinnitus per se, thereby forming a continuous vicious feedback loop and further aggravating sensation tinnitus [26]. In such scenario, patients may benefit from establishing a positive mindset or maintain a long-term optimistic and positive attitude when coping with tinnitus. Prescription of antidepressant drugs and consultation to psychiatric professionals can be recommended if patient’s negative emotions further worsen during the process of sound therapy, thus, tinnitus treatment could be combined with the psychiatric treatment. Some results also confirmed that other relevant control variables, such as age, gender, and tinnitus duration, have no effect on the customized sound curative effect.

The limitation of this study is the lack of a finer degree of tinnitus sound matching and longer follow-up duration; in addition, this study is not a randomized study. Thus, in future studies, the level of tinnitus sound matching should differentiate in a multiple-level form and longer follow-up duration of patients are warranted to further improve our data. In addition, there remains no objective observation on improving the matching degree of tinnitus patients or idealizing the customized sound, making it more suitable for specific patients. As such, attention should be paid to further expand the sound-matching database, as this study has shown preliminary results that customized sound therapy which is beneficial to tinnitus patients with regard to the therapeutic effect. Furthermore, this study is mainly to study the initial matching degree of patients, in future studies; we will conduct separate studies on the possible changes in tinnitus matching degree during the treatment process.

Conclusions

Sound therapy is currently an advanced and effective treatment for chronic subjective tinnitus. Customized sound therapy effectively reduces the tinnitus loudness and the negative effects of tinnitus for different individuals; the effect is better than that of broadband noise [27]. This study explored the influence of tinnitus sound matching degree to the efficacy of customized sound therapy, suggesting that customized sound therapy has a significant effect irrespective of patient’s tinnitus sound matching degree. Thus, reducing the psychological resistance of patients with nonmatching tinnitus sounds to receive customized sound therapy is critical for improving the curative effect in patients and promoting further clinical application.
Relation of Matching Degree and Therapeutic Assessment in Tinnitus

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