Introduction COVID-19 has affected plastic surgeons like never before. We conducted an all-India survey to find how the practice was affected among public/private sector, reconstructive/aesthetic practice, and consultants/residents. We have proposed some solutions to the identified problems, which are supported by previous literature.

Methods A survey framed in Google forms was circulated through WhatsApp and emails in August 2020. Closed and semiopen questions regarding changes in personal and professional lives, coping strategies adopted, and open questions for suggestions in improving practice, academics and measures to tackle the pandemic were included. Responses were collected in an Excel sheet and analysis done using SPSS software.

Results A total of 220 consented responses were obtained. Public hospital practitioners had to bear the COVID-related administrative as well as executive works, especially residents, which led to anxiety, family concern, burnout, and concern about the loss of skills and academics. Patient interaction was also reduced. Aesthetic surgeons bore more financial loss.

Conclusions Plastic surgeons in India faced decrease in caseload, financial loss, COVID-related duties, workload for residents, reduced academics, family and mental health problems, difficulty with personal protection equipment (PPE) during surgeries, and queries from patients. These can be solved by doing cases within the limits of protocols and safety, pooling public and private sector for COVID duties, rotating residents’ groups to reduce workload, using telemedicine for academics and patient consultations, and providing social support groups to surgeons.
Our study is intended to add to the evidence by assessing and comparing the impact of the pandemic among the various categories of plastic surgeons.

**Materials and Methods**

A cross-sectional study was conducted using a survey with Google forms which was circulated via WhatsApp and email. The survey was active from August 13 to September 4, 2020. Plastic surgery consultants and MCh and DNB trainees of India participated. The questionnaire included consent and closed and semiopen questions regarding the changes in personal and professional lives and coping strategies adopted. Open questions for suggestions in improving practice, academics, and measures to tackle the pandemic were included. The responses entered into Microsoft Excel and were analyzed using SPSS version 25.

**Results**

A total of 220 responses were collected. Mean age was 44 years. 

- Fig. 1 shows statewise distribution of survey participants.

**Comparison of Responses among Various Categories**

(i) Public (39.1%) versus private sector practice (60.9%).

About 63.6% aesthetic practice was done in private clinics (p-value < 0.05). Public sector had more reduction in elective cases. But there was not much reduction in emergency cases in public and private hospitals compared with private clinics. Private sector used online classes more (54.5%) than public sector (19.8%) (p = 0.001). As much as 81.3% of private sector were not involved in COVID duties, only 11.4% underwent quarantine (p-value < 0.05), and 46.3% enjoyed a lot of family time during the lockdown. About 76.7% of public sector were involved in COVID duties (p-value < 0.05) and 43% did quarantine (p-value < 0.05). Nearly 60.5% of public doctors were afraid of family members getting infected (p-value < 0.05).

About 64% of the public doctors incurred earning loss of < 25%, 54.5% of private clinics incurred a loss > 75%, and 35.8% of private hospitals incurred a loss between 50 to 75% (p-value < 0.05). About 60.2% of private doctors used telemedicine, while only 39.5% of public sector used it (p-value = 0.010). Both sectors do not think telemedicine will reduce their workload and improve patient care. Private sector
patients were more concerned about postop care, finance, and contracting COVID. Public sector patients were concerned about the delay in surgery. Nearly 50% public doctors were concerned about their practical skills, while 54.5% private doctors were about social interaction with patients. As much as 67.5% of private surgeons were reluctant to change their old practices even after the pandemic was over (p-value = 0.005). But public sector doctors were equivocal about this.

(ii) Consultant (83.6%) versus residents (16.4%).

About 75% residents and 34.2% consultants performed COVID-related duties (p-value < 0.05). About 71.4% residents and 20.7% consultants did quarantine. Some 38% consultants and 13.9% residents spent a lot of family time (p-value < 0.05). Nearly 52.8% of residents had spent time with academics during lockdown (p-value = 0.006). As much as 77.8% trainees incurred income loss of < 25%, while 85.2% consultants incurred losses between was < 25 to 75% (p-value < 0.05). Some 57.6% consultants used telemedicine to attend patients, while 75% residents did not use it. The satisfaction of patient interaction was the major concern for consultants, while residents were worried about the loss of practical skills.

(iii) Aesthetic (11.4%) versus reconstructive surgeons (88.6%)

As much as 39.5% reconstructive surgeons lost about < 25% of earnings, while 40% aesthetic surgeons lost between 51 to 75% (p-value = 0.002). Aesthetic patients were concerned about postop care and traveling to facilities, whereas reconstructive patients were concerned about the delay in surgery and contracting COVID. As much as 63.1% reconstructive surgeons do not think that telemedicine will reduce their workload, while aesthetic surgeons were equivocal about this. As much as 30.8% reconstructive surgeon were concerned about loss of practical skills, while it was the satisfaction of patient interaction for 40% aesthetic surgeons (p-value = 0.447).

Discussion

Most of the participants belonged to south and central India with very little input from north and east India. Similar discrepancy was found in a survey done by Shalabh et al in which most participants were from north India.2

The reduction in case load in public sector might be due to the fact that public sector hospitals were converted to COVID centers. From our results, public sector was involved in more COVID duties and quarantine than private sector. Public sector was mostly involved in online teaching may be because most public sector hospitals were teaching institutes. Financial loss was mainly for private sector, possibly due to reduction in case load. However, public sector earned their regular salaries from the government. Telemedicine was used mostly in private sector than public sector, which might be due to lack of infrastructure in public sector.

While comparing consultants and residents, residents had to perform more COVID related works and subsequent quarantine. The reason might be that older consultants were not involved directly in COVID duties, considering their age and comorbidities. Subsequently, consultants enjoyed more time with family than residents. However, residents got more time for their theoretical academics during the lockdown. However, they suffered loss of time at acquiring practical skills.

Financial loss of aesthetic surgeons may be due to travel restriction for patients and the decision to reduce nonemergency cases. Majority of plastic surgeons wanted to go back to previous non-COVID practices. Although some needed means to practice their skills, others were concerned about their diminishing income and adverse effects of lockdown on their psyche.

From our survey, the major difficulties faced were decrease in surgical practices, financial loss, COVID-related works, increased workload for residents, reduced academics, family and mental health problems, difficulty with personal protection equipment (PPE) during surgeries, and queries from patients.

We would like to propose some solutions based on the findings from our survey, which are supported by previous literature. Previous literature from Ministry of Health and Family Welfare, articles by Agarwal et al, and Shivangi Saha et al have provided certain guidelines.3–6 A study by Rahim et al lists out the framework opted for surgical safety as Kerala model in containing the pandemic.7

Problems will be resolved only if our previous practices are restored to some extent, for which recommendations are proposed earlier.6–8–10 Suggestions by our survey participants were screening of all patients, using PPE kit, reduction of IP cases and attenders, use of telemedicine to avoid crowded op, asepsis/mask/gloves/social distancing, patient segregation, multiple team approach to reduce infection, and negative pressure theaters.

Türsen et al proposed that aesthetic procedures with lower viral infection risks can be done to prevent emotional stress, anxiety, depression, and isolation of patients during COVID times.10 When the strain on health care facilities has reduced and local prevalence and incidence of COVID infection has decreased for at least 2 weeks, elective procedures can be started6–9.

We suggest that to reduce COVID-related workload of public doctors, doctors from both public and private sectors can be pooled and duties shared. Hospitals having a shortage of manpower can recruit resource from the pool. Facilities should be made available by the public for interfacility travel and financial providence arranged for private doctors in the pool.

Poore et al suggests reducing residents’ workloads by limiting departmental meetings and conducting rounds electronically. Create groups consisting of some faculty and four residents for every 5 days. They complete the rounds, consultations, and emergency cases. A junior resident is kept for surplus cases. Night duties are done by an intermediate-level resident11.
Loss of academics can be compensated to some extent using online teaching platforms such as Plastiquest, School of PHIL, PRS refresher course, and YouTube channels like GK hand surgery or plastic surgery education. Journal clubs, seminars, case discussions, and planning using photos can be conducted online. In a study, students preferred prerecorded classes, as they could attend at any time and at any speed. Most of the students were of opinion that practical classes can never be learned online. Newer resident assessment techniques like online objective structured practical examination (OSPE) and objective structured clinical examination (OSCE) were explored in some centers, considering safety of patients and residents. Communication skills and patient relationship will be compromised. Confidence, discussing plans, and academic presentations are necessary skills. Minimal one-to-one teaching in online platform is a concern.

Health workers have anxiety about personal and family health during pandemics. Support structures help to find burnout, report symptoms, self-monitor and quarantine, monitor each other for burnout, and schedule “virtual” social time and social time. According to the Indian Medical Association (IMA), 728 and 730 doctors have succumbed to COVID during the first and second wave, respectively.

Our survey responders said they were unsatisfied with PPE due to poor vision, fogging, difficult to use loupes, headaches, sweating, and heat. Adequate hydration and nutrition should be taken before wearing PPE. Fogging can be reduced by using adequate sealing masks.

According to our survey, telemedicine helped a lot in managing patients. But there was concern about satisfaction of patient interaction. It has been used in trauma and burns and found to be simple, reliable, and cost-effective. Post-operative follow-up can be conducted using telemedicine. Nowadays, smartphone applications like “Doctoral diagnosis,” help to make a quick diagnosis just by seeing an image.

Conclusions
The COVID pandemic has affected plastic surgeons differently. Public sector suffered more loss of plastic surgery caseload and were involved more in COVID-related duties. Residents had to do COVID-related duties at the expense of loss of practical skills. However, they got enough time for their theoretical academics during lockdown. Aesthetic surgeons working in private clinics incurred more financial loss compared with others. These difficulties can be solved to some extent by doing cases within the limits of protocols and safety, pooling public and private sector for COVID duties, forming rotatory resident groups to reduce workload, using telemedicine for academics and patient consultations, and providing social support groups to surgeons.