Managing visitor sites in Svalbard: from a precautionary approach towards knowledge-based management

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Abstract
Increased tourism in the Arctic calls for more knowledge to meet management challenges. This paper reviews existing knowledge of the effects of human use on vegetation, fauna and cultural heritage in Svalbard, and it addresses the need for site-specific knowledge for improved management. This paper draws upon scientific studies, knowledge held by management authorities and local people, the Governor's database on visitors and visited sites and our own data from landing sites we visited. There is a certain level of basic knowledge available, allowing us to roughly grade the vulnerability of sites. However, there is a thorough lack of site-specific data related to the management of single locations or groups of similar locations. Future research needs to address specific on-site challenges in the management of visitor sites. Relevant management models and measures are discussed. We contend that a shift away from a blanket application of the precautionary principle and towards a more integrated, site-specific and evidence-based management plan will contribute to more trusted and reliable, and thereby acceptable among stakeholders, decisions in the management of growing tourism activity in Svalbard.

Many management policies are not evidence-based. Sutherland et al. (2004) found that conservation practitioners often (77% of cases) based management decisions on anecdotal information (“common sense”, personal experience and speaking to other managers), and they called for more evidence-based management. The lack of knowledge-based management can be caused by an absence of data or by barriers to utilizing existing data—for example, decision-makers’ access to the existing data may be restricted, or the data may have limited relevance for a particular management issue.

When managers lack data, the default policy is to use the precautionary principle, a widely accepted general principle in environmental management. This approach provides for action to avoid environmental damage in advance of scientific certainty of damage, and can result in regulating or forbidding human activities “just in case” (Cooney 2004). The precautionary principle is central to Norway’s management of its biodiversity and protected areas, including the Svalbard Environmental Protection Act (which passed into law in 2001 and went into effect in 2002).

When several societal interests are present, as is usually the case, there is a risk that strict management precautions that override stakeholder interests or local input may escalate conflicts, frustrate stakeholders and undermine the trust and legitimacy of management decisions (Stern 2008). Scientific knowledge, rationality and democratic decision-making processes are strongly associated in our society. There is a need for transparency and evidence to achieve accepted and reliable management decisions (Geelmuyden 1993).

Increased tourism in the Arctic, including Svalbard, calls for more knowledge to meet management challenges. The United Nations Environmental Program’s report on tourism in the polar regions highlighted potential problems for the Arctic environment and local societies connected to the growth in tourism (2007).
Managing visitor sites in Svalbard

D. Hagen et al.

The authors of the report pointed out that some of the criticism against tourism was not based on evidence, illustrating a need for more knowledge. The Auditor General of Norway (2006-07) has requested a new overall plan for Svalbard, with special focus on environmental protection, local population growth and increased traffic. In a recent white paper about Svalbard, the Ministry of Justice and the Police (2008-09) stated that new tools need to be developed to regulate and manage Svalbard's increased traffic and that recording and monitoring are necessary.

Some proposed strategies for managing tourist visitor sites in Svalbard have generated conflict. One proposed management action—based on a documented increase in visitors and landing sites, not on documented effects on vegetation, fauna or cultural heritage at individual sites—would reduce public landing access along the east coast of the archipelago. These areas were designated as nature reserves in 1973 to preserve large expanses of the Arctic as pristine natural reference sites for scientific research. Local residents and tourist operators strongly oppose the proposal of restricted landings, and different management institutions and levels have diverging opinions (Aarskog 2008).

This paper aims to: (1) review the status of existing knowledge and identify knowledge gaps and barriers for a future knowledge-based management of visitor sites; (2) address the need for including existing and new site-specific knowledge to improve resource and visitor management; (3) formulate a framework for a management strategy that is capable of assessing the level of vulnerability of individual visitor sites.

We reviewed existing knowledge of the effects on fauna, vegetation and cultural heritage with focus on relevant Arctic scientific studies, including the relatively few studies from Svalbard. We relied on existing databases to assess relevant environmental data for Svalbard, including Artskart (http://artskart.artsdatabanken.no/), Svalbardkartet (www.npolar.no/svalbardkartet) and Environmental Monitoring of Svalbard and Jan Mayen (MOSJ: http://mosj.npolar.no/). We drew on data from Svalbard Tourism, which systematically gathers sailing schedules, landing sites and tourist numbers from tour operators. We were granted access to the database of the Governor of Svalbard: since 1998, all individual visitors travelling outside the primary visitor area (Management Area 10: Kaltenborn & Emmelin 1993) must register and report their travel route to the Governor’s office (Governor of Svalbard 2008). We limited our focus to include only the summer tourists visiting landing sites by boat.

In summer seasons from 2008 to 2010 we visited about 35 landing sites in the western and northern parts of Svalbard to collect data pertaining to site vulnerability to damage as a result of tourist traffic. The sites represented diverse use, natural and cultural heritage conditions and geographic positions. We also interviewed tourist operators, management authorities and scientists.

Reviewing existing knowledge related to management procedures, traditional and present human use and older biological studies was challenging since such information is found in internal reports and notes or has not been written up at all. To the extent we were able to access such information, we reviewed it for this study.

Legislation and management framework for tourism in Svalbard

The Svalbard Treaty (signed in 1920) established the archipelago as Norwegian territory, giving Norway sovereignty but also permitting all treaty parties (40 countries at present) to engage in economic activity here. This extraordinary legislation influences the political and economic goals for the archipelago and also has management implications, including Norway’s obligation to protect Svalbard’s natural environment. Norway’s Svalbard policy aims to uphold the nation’s sovereignty over the archipelago, protect its wilderness and cultural heritage sites and maintain Norwegian settlements (Ministry of Justice and the Police 2008-09). Management plans for Svalbard’s economy list three core activities: coal mining, scientific research and tourism, with environmental protection having priority over natural resource extraction such that the archipelago can be seen as “one of the best managed wilderness areas in the world” (Over- rein 2001; Ministry of Justice and the Police 2008-09).

The Svalbard Environmental Protection Act (accessible on the internet http://www.regjeringen.no/en/doc/Laws/Acts/Svalbard-Environmental-Protection-Act.html?id=173945) is a collection of environmental legislation addressing protected areas, species management for flora and fauna, cultural heritage, land-use planning, pollution, waste disposal, traffic and private cabins. The purpose of the act is to safeguard pristine areas in Svalbard while still providing for settlement, research and commercial activity (Governor of Svalbard 2010). Today 65% of Svalbard’s land area and 87% of its territorial waters are protected by law, including seven national parks, six nature reserves, 15 bird sanctuaries and one geological protected area (Fig. 1). All traces of human activity originating prior to 1946, including a zone of 100 m in all directions, are also protected, and it is forbidden to disturb historical objects in any way. All traffic is forbidden in bird sanctuaries between 15 May and 15 August. Camping is prohibited in vegetated areas and in the safety zone around historical
Fig. 1 The Svalbard Archipelago, including protected areas and place-names discussed in the text. Black dots represent the geographical distribution of landing sites used by coast cruise ships at least once between 2001 and 2010. Graded symbols show average numbers of visitors during the same time period.
remains. Tourists visiting Svalbard pay an environment fee to the Svalbard Environmental Protection Fund that supports initiatives that preserve Svalbard's unique wilderness and cultural heritage (Governor of Svalbard 2010).

The management plan for tourism and outdoor recreation approved by the Ministry of Environment (1995) uses a zoning system, adapted from the Recreational Opportunity Spectrum planning model (Kaltenborn & Emmelin 1993), with four categories: nature reserve, national park, recreation area and tourism area. The primary tourism area, called Management Area 10, encompasses central parts of Spitsbergen, including Isfjorden and the settlements of Longyearbyen and Ny-Ålesund. The 1995 plan was based on field studies concerning accessibility and regional suitability for different activities as well as surveys among different visitor groups and the local population. It was supposed to be updated every fourth year, and followed by a specific action plan. However, neither updates nor action plans have been implemented. The most recent tourism and outdoor recreation strategy statement explains that while regulation should not limit the number of visitors to Svalbard, regulations and restrictions should be used to address unacceptable tourist activities and behaviour and to protect vulnerable areas (Governor of Svalbard 2006).

In its public documents (Svalbard Næringsutvikling 1997) and marketing materials (see http://www.spitsbergen travel.no/ and http://www.aeco.no/) the tourism industry itself also claims to have ambitious goals concerning its role in protecting Svalbard’s wilderness.

Tourism impact and management models

Most tourists moving beyond the immediate vicinity of Longyearbyen travel by cruise ships. In 2009 cruise ships carried more than 100 000 visitors (60 000 if settlements are excluded; Norwegian Polar Institute 2011) and the number of people landing from cruise ships has more than doubled over the last 10 years (Fig. 2). The number of visited landing sites peaked in 2005, but seems to have stabilized at about 160 sites per year (Fig. 2). Landing sites are distributed throughout the archipelago, and the volume of traffic differs dramatically between sites (Fig. 1). We suspect that reporting of landing site visitors was inaccurate prior to 2001, so the increase in tourist landings may therefore not be as steep as Fig. 2 indicates (Overrein 2010). Moreover, it is not mandatory to report visits in Management Area 10, making it difficult assess geographical distribution of “traffic load” from the available statistics.

Social and ecological impacts at visited sites are not only determined by the total numbers of visitors but also by the type, timing and seasonality of the activities, as well as the spatial aspects of specific sites (Stankey et al. 1985; Cole 2004; Monz et al. 2010). In a review of recreation sites in protected areas, Monz et al. (2010) contend that the greatest impact on vegetation and soil comes when the visitor intensity is moderately low, and that impact flattens out with increasing visitor volume, provided visitors continue to use the same “spots and paths”. Monz et al. (2010) also found that impact on
visited sites tends to have a radial impact pattern, with impact decreasing towards the periphery, and is influenced by a combination of the focal attraction of the site and other reasons visitors’ might have for visiting it. Frequently visited sites with multiple attractions can develop use patterns with high impact immediately surrounding attractions (or nodes), which are connected by routes (linkages). Other factors also influence the relationships between environmental or social impact and visitor density, including the environmental vulnerability of the site (Graefe et al. 1990). The assessment of visitors’ impacts on Svalbard’s landing sites therefore needs to investigate visitors’ behaviour, and not just the total visitor load.

The social impact, or human perceptions of visitors’ impacts at sites, is an important aspect that is not as easy to quantify as the impact on vegetation and soils. For example, visitors react more negatively to vandalism and littering than they do to moderate wear patterns on the ground (Kuss et al. 1990; Cole & Hall 2009). Social tolerance of encountering other visitors at sites can also be quite low, especially in wilderness areas (Clark & Stankey 1979a; Watson et al. 2007; Cole & Hall 2009; Vistad & Vorkinn 2012).

As mentioned earlier, Svalbard’s plan for the management of outdoor recreation and tourism (Ministry of Environment 1995) was based on the Recreational Opportunity Spectrum (ROS) concept. ROS was the first ambitious and influential American visitor management model, developed partly because the US Forest Service (as a management authority) needed a tool for better integration of resource and visitor management (Clark & Stankey 1979b). ROS was founded on the premise that all kinds of visitation and human activity in nature have an ecological and social impact, but not all of these impacts are controversial or significant (Clark & Stankey 1979b). The subsequent management model Limits of Acceptable Change (LAC) addresses what kind of human activities are preferable or tolerable, under what conditions and how much environmental change (due to these activities) can be accepted before some management action should be implemented in order to limit, stop or repair the actual environmental change. Clark & Stankey write, “In considering what constitutes appropriate or inappropriate impact, it is helpful to distinguish between the magnitude of impact and its importance” (1979b: 34; original emphases). Scientific knowledge and value judgements must be combined when standards for “acceptable change” are to be decided. Site-specific knowledge about the ecology and cultural heritage of the location, and social conditions (who the visitors are, local behaviour, reasons for visiting, whether groups are guided, etc.), as well as broad stakeholder involvement are crucial within an LAC framework and within knowledge-based management in general.

**Values, vulnerability and normative management decisions**

Conflicts within nature management are inextricably tied to the concept of value. This is a complicated and challenging concept because the term is perceived differently within different disciplines (Erikstad et al. 2008). At the level of the individual, values “serve as guiding principles in peoples’s lives”, strongly influencing a person’s attitudes and preferences (Schwartz 1994: 88; see also Manfredo et al. 2004). At the level of groups or social institutions, values are related to societal norms and culture, and they guide political goals and priorities (see Lehman 1977; Ritzer 1992).

Individual values and personal preferences come into play when leisure travellers are considering Svalbard as their destination. With their diverse values and interests, visitors seek different experiences at this destination concerning accessibility, social interaction, wilderness qualities, tolerance for environmental impacts and so on (Butler & Waldbrook 2003). At a higher level, values of the wider society are put into action when, for example, Norwegian politicians have decided that coal mining, tourism and scientific research shall be the economic pillars of Svalbard and at the same time the archipelago shall be “one of the best managed wilderness areas in the world” (Ministry of Justice and the Police 2008–09: 9). The day-to-day practice of nature management involves making normative choices based on these partly conflicting political priorities, environmental policy, local management culture and evidence about what kinds of nature and which recreational opportunities should be given priority (Roggenbuck et al. 1993). The critical step of determining the limits of acceptable change in the LAC model (and in any other integrated planning or management model) must be based on a combination of ideal goals, scientific knowledge and pragmatic decisions, since several political goals are to be combined. The result is usually a geographical differentiation (zones) where various political goals (“values”) are given different priority in each zone category (Manning 2004; UNEP 2007). The aforementioned plan for the management of outdoor recreation and tourism in Svalbard (Ministry of Environment 1995) is based on this kind of zonation.

Like the concept of value, the notion of vulnerability is used differently by different disciplines, and the...
Vegetation and terrain in Svalbard

Effects of human traffic on vegetation and terrain

With more than 170 species of vascular plants, 370 species of bryophytes, 600 species of lichens and 700 species of fungi, Svalbard has high species diversity compared to other Arctic areas at similar latitudes (Elvebakk & Prestrud 1996). The West Spitsbergen Current, which carries warm water along the western coast of Spitsbergen, shapes the climatic conditions that make the western fjords the most favourable for vegetation and terrestrial ecosystem productivity in the archipelago. There are numerous landing sites for cruise ships on the western side of the island (Fig. 1; Elvebakk 2005).

The recovery rate for most Arctic plant communities is generally very slow and any disturbance effects on vegetation are likely to persist for long time. The vulnerability of vegetation to disturbance depends on both its tolerance and its resilience (Strandberg 1997; Speed et al. 2010): wet, flat, small and fine-grained soil sites in general recover better than sloping, dry and coarse-grained sites (Klokk & Ronning 1987; Speed et al. 2010). Sites with moderately dry and coarse soils also generally tolerate trampling better than sites with wet and fine-grained soils, and different soil types often occur in a small-scale mosaic in Arctic vegetation. Arctic landscapes are often characterized by ecological conditions that vary greatly within short distances, implying large variation in vulnerability within a single visitor site and complicating management at the level of individual landing sites.

The effects from human traffic on Arctic vegetation depends on the actual activity (type, intensity, season) taking place (e.g., Graefe et al. 1990; Monz 2002; Nepal & Way 2007) and physical and ecological conditions at the site (water, soil, plant community, terrain; (Forbes et al. 2001; Jorgenson et al. 2010). The effects of human traffic can be measured and recorded at different scales from single species up to landscapes (Table 1). Distinguishing between moderate and severe disturbance is important in management. Moderate disturbance can cause changes in species composition and abundance, but if the disturbance terminates, e.g., as a result of management actions, the vegetation cover is still present and recovery can occur if physical conditions are favourable. If the disturbance is severe—the vegetation is destroyed and the bare soil exposed to wind and...
water—further degradation and erosion is more likely than the establishment of a new vegetation cover.

**Existing knowledge about vegetation in Svalbard**

Scientists have studied flora and vegetation in Svalbard for more than a century (Berggren 1873; Resvoll-Holmsen 1921). Most of the observations records on plant species specimens and reported to Norway’s scientific museums and are available at the Global Biodiversity Information Facility (GBIF). While these data are valuable for many scientific purposes, they are largely inadequate as input to site-level management decisions for two main reasons. First, the geographic precision of the reported/collected plant is in general very low (often reported at >10–100 km accuracy). Secondly, field observations are unevenly distributed, with sampling concentrated in a few parts of Svalbard and very low density in most areas (Evju et al. 2010; GBIF 2010). This clustering likely explains the high degree of correlation between rare species occurrence and settlement locations (Hagen & Prestø 2007; GBIF 2010). Of the 170 vascular plant species found in the archipelago, 50 are included in the Svalbard Red List (Solstad et al. 2010). Inadequate information regarding the distribution and abundance for other plant groups (bryophytes, lichens, algae) and fungi has prevented assembling a Red List for these groups in Svalbard (Å. Viken, Norwegian Biodiversity Information Centre, pers. comm.).

Svalbard’s vegetation types and plant communities have been described and mapped since the 1960s (Rønning 1965; Brattbak 1986; Elvebakk 2005; Johansen et al. 2009). Although such studies are clearly an important basis for documenting and describing types and variation, they have not been further developed to define valuable, rare or vulnerable vegetation types. Existing ecological knowledge and general knowledge about values and vulnerability in Arctic and alpine vegetation can work as a baseline to establish a system for classification of Svalbard vegetation types by vulnerability level, level of tolerance and resilience. Lack of detailed distribution maps for rare species, and the definition and distribution of rare or vulnerable vegetation types complicates the management of vegetation in Svalbard.

**Vegetation: monitoring data and relevance for management decisions**

The lack of monitoring data for Svalbard’s vegetation has been pointed out in recent decades (Hop et al. 1998; Auditor General of Norway 2006–07). Occasional studies from Svalbard provide repeated analysis of vegetation, but are neither designed as monitoring programmes nor related to human use (Prach et al. 2010). MOSJ, Svalbard’s ongoing comprehensive environmental monitoring programme, did not include botanical data until 2009 (Sander et al. 2006). The last revision of MOSJ included two parameters: general vegetation monitoring related to large-scale environmental influences such as climate and pollution, and effects on vegetation from human traffic at selected landing sites (J.R. Hansen, Norwegian Polar Institute, pers. comm.). Baseline data for these two parameters were collected in 2009; the first re-analysis is scheduled for 2014.

Monitoring the effects of human traffic on vegetation is particularly challenging because the selection of sites and methods for monitoring must contend with variation in use and variation in a site’s vulnerability due to environmental conditions. Collecting relevant monitoring data within a limited number of monitoring sites presupposes a broad and multidisciplinary approach.

**Svalbard’s fauna**

**Effects of human traffic on animals**

Of Svalbard’s 19 species of marine mammals three are included in Norway’s Red List of threatened species: polar bear (*Ursus maritimus*), walrus (*Odobenus rosmarus*) and harbour seal (*Phoca vitulina*) (Swendson et al. 2010). The same is true for 16 of the 203 bird species found in or around Svalbard (Kålås et al. 2010). None of the 59 recorded species of springtails (Collembola) is threatened (Fjellberg 2010). Red Lists for Svalbard have not been worked out for other animal groups represented in the archipelago. Few studies have investigated animal species-specific responses to different types of human activity in Svalbard (see Overrein 2002; Aastrup et al. 2005; Vistad et al. 2008). Nonetheless, using the literature and researcher interviews, it is possible to make a rough grading (e.g., unlikely; possible; likely) of the likelihood of negative responses to disturbance for different groups of birds and mammals.

Disturbance studies are often completed at very different scales (Table 2). Most often disturbance studies focus on individual responses at a very local scale, with little attention to effects at regional scales and cumulative population effects. Although some studies manage to link (local) physiological responses to (cumulative) reproductive responses (e.g., Beale 2007), there is not necessarily an immediate link between responses at local level to effects at population level for species in general.

Most studies that group species into disturbance-likelihood categories address animal responses to
motorized traffic, and not to people on foot, leaving a knowledge gap for managing Svalbard’s visitor landing sites, where people mostly move on foot. Responses of animals to people on foot versus moving in motorized vehicles can be quite different. For example, comparing the responses of Svalbard reindeer (Rangifer tarandus platyrhynchus) to motorized traffic (Tyler & Mercer 1998) and to humans on foot (Colman et al. 2001) reveals that the animals show greater aversion to the latter.

From an ecological point of view disturbance from human traffic can be defined as negative when it has an effect at the population level. Any measured responses without population effects touch on the ethical dimensions of disturbance. If absolute “undisturbed” is a goal, then any responses to human presence have relevance (Vistad et al. 2008). While many studies focus primarily on individual behavioural or physiological responses to disturbance, we argue that only cumulative effects at the population level (i.e., effects on reproduction and mortality) should be regarded as the most relevant indicator of change. This is consistent with the ecosystem approach. Species that have both a “high” score in terms of their likelihood of being disturbed and a “high” conservation (Red List) status have the most pronounced need for management priority, for example, at visitor sites. Site-specific registrations of species could result in higher priority for regulations at sites where Red-listed species that are highly likely to be disturbed are recorded.

### Fauna: monitoring data and relevance for management decisions

The terrestrial animals of Svalbard—Arctic fox (Vulpes lagopus), Svalbard reindeer and Svalbard rock ptarmigan (Lagopus muta hyperborea)—are included as indicators in the MOSJ monitoring programme, as are populations of four species of marine birds: common eider (Somateria mollissima), common guillemots (Uria aalge), Brünnich’s guillemot (Uria lomvia) and black-legged kittiwake (Rissa tridactyla) (Norwegian Polar Institute 2011). MOSJ is not designed to test species-specific responses to human activity, and only one (common eider) of the most disturbance-sensitive species (ground nesting birds) are included. Some information from existing monitoring (mainly what MOSJ gathers) could, however, contribute to documenting long-term changes in relation to human activity when used together with site-specific knowledge of human traffic. However, studies that investigate cause–effect relations must be specially designed for that purpose. Systematic recordings of species observations at some of the most visited sites could serve as a kind of monitoring tool, but this sort of data collection is subject to many artefacts that undermine its reliability in documenting changes in animal population sizes over time.

In our view, the existing literature on animal responses to human disturbance provides an adequate foundation for identifying Svalbard’s most vulnerable visitor sites with regard to the potential for disturbing wildlife, and for developing management priorities and a management framework. However, site-specific management is not possible without knowledge of species abundances at the individual sites. Such information is available for only a limited number of visitor sites at Svalbard.

#### Cultural heritage in Svalbard

### Effects of human traffic on historical remains

Remains of earlier human activity are often the main attraction at Svalbard’s visitor sites. They are highly visible in the open landscape, attracting attention and testifying to the capacity of people to cope with tough
conditions. Among the historical relics are the remains of blubber trying furnaces and small houses from the whaling industry in the 17th century, trapper huts from the 18–20th centuries, and mines, buildings, machinery and other artefacts from the mining industry in the 19–20th centuries (Arlov 2003). Historical relics are vulnerable to the effects of present human use (Pearson et al. 2010), in addition to the continual wear caused by Svalbard’s harsh physical conditions (Flyen 2009). Unlike a landscape’s biotic features, historical structures cannot recover from disturbance, and they lose authenticity if restored. Svalbard has no indigenous population, but people from many countries have used the archipelago for over 400 years, making Svalbard’s cultural sites an international heritage.

Assessing the vulnerability of a historical site involves considering both a site’s general appeal and the degree to which it awakens an awareness among the visitors as well as a site’s heritage value and the technical condition of the structures (Hüblner 2009; Table 3). The technical condition of a historic structure is essential to classify its vulnerability. For example, decayed wood collapses easily when stepped on. When evaluating the heritage value of a specific site the most valuable features within the site are described and the changes can be clarified (Directorate for Cultural Heritage 2009). There are several distinct categories of heritage value. Authenticity and experience are regarded as the most important values in Svalbard (Dahle et al. 2000). The state of the structures also influences the comprehension of the site: visitors have an easier time understanding a standing historic structure than a pile of driftwood or rubble. The existing data on the historical value and the physical condition of the remains at Svalbard’s cultural heritage sites are not detailed enough to use for assessing their vulnerability level (Dahle et al. 2000).

### Existing knowledge of cultural heritage in Svalbard: status and relevance

Historical remains in Svalbard have been mapped and surveyed for more than four decades (Dahle et al. 2000). Diaries, logs and archaeological surveys have provided lots of data about Svalbard’s history (Arlov 2003), but data concerning the technical state of historical structures and their vulnerability to human use are sparse. There are no data addressing visitors’ awareness and understanding of Svalbard’s historic sites. Microclimate in materials and constructions of wooden structures found on Svalbard can be surprisingly favourable for biological activity and decay (Mattsson et al. 2010).

Norway has developed a system for condition analysis of its mainland historic buildings and structures (Norsk Standard NS 3423 2004). The system has been used at a small scale in Svalbard, but it is mainly designed to handle complicated buildings and structures and is therefore not very useful for analysing the decaying remains often found at Svalbard.

MOSJ (Sander et al. 2006) was intended to include data concerning degradation and human use of historical structures in Svalbard, but no cultural heritage data have been added to the database since 1998. Using aerial photography, the Governor of Svalbard monitored archaeological sites from 1998 to 2004. These data have not yet been collected in a database or sufficiently analysed. Moreover, the monitoring period has been too short to reveal changes through time (Auditor General of Norway 2006–07).

Criteria need to be developed to measure site vulnerability. Further development of the existing system used to analyse the condition of historical buildings and structures can be a useful basis for this. The lack of precise data concerning the technical condition of the historic structures and the historic values of the sites makes it impossible to develop site-specific management actions at present state. Considering today’s lack of data and the fact that the effects of human use vary within and between sites it is necessary to visit each historical site in order to evaluate its vulnerability.

### Achieving knowledge-based management in Svalbard

The future management of Svalbard—and many other Arctic regions—presents a number of important

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### Table 3 Examples of documented effects of human traffic on cultural heritage and historical remains.

| Scale           | Effects                                                                 | Literature                     |
|-----------------|-------------------------------------------------------------------------|--------------------------------|
| Artefacts, objects | Elimination of artefacts/objects (souvenir gathering), mechanical disturbance or damage, and subsequently bits and pieces blown away | Bjerc (1999)*                  |
| Cultural monuments | Mechanical disturbance or damage of historic structures, reduced plant cover, sand drift and sand cover on the site/ruin | Arlov & Reyment (2000)*        |
| Historic site    | Mechanical disturbance, damage of plant cover within the site, changes in geological structures, creating paths, causing landslides on slopes | Kværner et al. (2006), Pearson et al. (2010) |

*Based on Svalbard data.
Managing visitor sites in Svalbard

D. Hagen et al.

challenges: there are a range of political goals to be achieved, involving many legitimate stakeholders, and tourism must find balance between its activities and its ambitions for sustaining the Arctic wilderness (UNEP 2007). The Auditor General of Norway (2006-07) has stated the need for a comprehensive new plan for Svalbard. We contend that a shift towards a more integrated and evidence-based management will contribute to more trusted and reliable, and thereby acceptable, decisions in the management of growing tourism activity at Svalbard.

Knowledge status and knowledge barriers

The amount and quality of relevant data vary considerably, particularly when it comes to monitoring data. There is a certain level of basic knowledge available and, despite its limitations, we are confident that this knowledge can be used to develop a consistent framework to evaluate vulnerability at individual sites. However, the lack of site-specific data makes it difficult to use this knowledge in the management of single locations or groups of similar locations, i.e., as a tool for developing site-specific guidelines. In Svalbard, several institutions, as well as tourism operators, can contribute site-specific data related to land use, attractions, preferences, local behaviour and so on.

To reduce barriers for utilizing the existing knowledge, management authorities and other relevant users and decision makers need to have legal and technical access to all relevant data and they need to know where to find the data and have the time to refine them and put them into context. Data are available from a large variety of sources and in very different shapes. It is impossible to extract and use all available knowledge in day-to-day management and this is a particular challenge in Svalbard, where fixed-term employment produces pronounced staff turnover in the Governor’s office. Establishing databases in which to collect the available information, and implementing routines for systematically updating the material, could streamline and improve management efforts.

Site-specific management

Both Svalbard’s tourism activities and its natural environment are characterized by variation: sites have a wide range of abiotic conditions, species present, ecosystem attributes and historical remains, and are being visited by groups that differ with respect to size, timing, behaviour, knowledge levels and other characteristics. We use two visitor sites from the west coast of Svalbard as examples to illustrate this variation and the need for site-specific management: Trygghamna in Isfjorden and London in Kongsfjorden (Fig. 1).

One of the most visited sites in Svalbard, Trygghamna witnessed an increase from 850 to 2700 visitors per year between 2001 and 2009 (Fig. 3). This site has several attractions distributed over a large area, including historical remains dating from different periods (17th century whale-hunting, 18th century hunting by Russians, 20th century trapping by Norwegians) and a large bird-cliff (Norwegian Polar Institute 2007; own data). There are no restrictions to use, beyond general Svalbard regulations. Most visitors spend a few hours at this site, taking short walks between the attractions or staying in a very limited area. Some years there is also a camp near some of the cultural remnants. Traces of paths can be seen near some of the attractions but at present Trygghamna exhibits limited visible effects of tourism. However, some types of behaviour are potentially detrimental: artefacts and cultural remains can easily be moved, removed or destroyed, intentionally or inadvertently; birds nesting on the ground are easily accessed and disturbed; some paths have developed in vegetation types that have low tolerance to trampling.

London (Peirsonhamna) has also experienced an increase in visitors: from 700 to about 1500 per year between 2001 and 2009. London features remnants of a small marble mining settlement established in the early 1900s (Norwegian Polar Institute 2007). The remnants are well preserved and it is possible to visit the quarry and the crane by walking along the processed stone paths originally constructed as a railway line (Fig. 4). There are no restrictions in use, beyond general Svalbard regulations. The cabins are closed for visitors, but can be used by residents of nearby Ny-Ålesund for recreational purposes. Most visitors come by boat and stay for an hour or two, but a few groups of visitors hike from a permanent camp located a few hours walking distance away. This site is more vulnerable than Trygghamna: the main access route—a slope between the shoreline and the buildings—has fine-grained soil and a thin vegetation layer with very low tolerance to trampling. Natural erosion processes combined with increased human-caused erosion will gradually undermine the stability of the buildings.

Effective site-specific management requires identifying a site’s vulnerable elements. Our own site surveys revealed that the vulnerable elements cover a small part of the total area in a majority of landing sites. Some environmental elements are present during a limited period of the year (nesting birds), and some are easy to identify for visitors (charismatic species, and some
Fig. 3 Trygghamna, in the western part of Isfjorden, is one of the most popular landing sites in Svalbard and has experienced a marked increase in visitors since 2001. The site has diverse historic remains and nature qualities, but is not a particularly vulnerable site. Photo: Kari Sivertsen, Norwegian Institute for Nature Research.

Fig. 4 Lonfon, in Kongsfjorden, is a fascinating site with remains from a rather unsuccessful and short-lived history of marble quarrying. The site has experienced increased visitor numbers during the last decade, and part of the site is very vulnerable to human traffic. Photo: Dagmar Hagen, Norwegian Institute for Nature Research.
cultural monuments), while others are not (such as most plant and insect species, decaying historical relics, special soil attributes). Both examples profiled here experienced large increases in visitor numbers over the last years, a trend that could either continue or terminate. The Governor of Svalbard does not wish to regulate the number of visitors travelling to Svalbard and has so far only regulated the number of visitors per landing in exceptional circumstances (e.g., in Virgohamna). This is different from Antarctica, where visitation is partly regulated through the tourism industry’s Site Visitor Guidelines and the Antarctic Treaty (Johnston 1997). This unwillingness to limit the number of visitors in Svalbard underscores the need for site-specific information concerning visitor behaviour and the vulnerability of nature and cultural heritage. The level of management regulations (total prohibition of visits as the most extreme) must be appropriate to handle the relevant problems and sites. A management strategy that is too general and neglects local variation will not be able to prevent critical negative impact at the most vulnerable sites and will needlessly restrict activity in more tolerant and resilient sites.

Foundation for an improved management system

Integrated planning frameworks for wilderness management like LAC (Stankey et al. 1985), ROS (Clark & Stankey 1979b) and Visitor Impact Management (Graefe et al. 1990), provides models that are adaptive, guided by objectives and based on knowledge (Manning 2004). They require a satisfactory basic understanding of both environmental and social aspects, with knowledge about vulnerability being a key issue. Management objectives must be reviewed and given priority in accordance with the planning mandate, and the planning process must feature good relationships between involved parties; managers, policy-makers, researchers and other relevant stakeholders (Stankey & McCool 2004). Using these planning models, parties can achieve a high level of consensus in cases that require an innovative approach with probability and the need to clearly illustrate the challenge of balancing a precautionary approach in Svalbard when sufficient knowledge is missing.

Within the past decade, strategies for protecting natural resources in Norway have shifted from simply establishing national parks and other protected areas to placing greater emphasis on managing these areas (Ministry of Environment 2009–10). This shift is partly due to the 2009 Nature Diversity Act, which states that natural resources management must be evidence-based. The “management steered by objectives” (“målstyrt forvaltning” in Norwegian; Gundersen et al. 2011) approach that has recently been introduced to mainland Norway also seems to have reached Svalbard. This calls for more detailed knowledge to formulate plans and address the “right level” of regulations as well as developing targeted tools.

The Norwegian Ministry of Environment initiated the Governor’s process of making management plans for all the national parks and nature reserves in Svalbard: “The plans shall contribute to strengthening the knowledge base, and ensure that management has a solid scientific founding” (letters dated 3 June 2009 and 14 July 2010; our translation). While the new Nature Diversity Act for Norway does not apply to Svalbard, the order from the Ministry states the necessity of a precautionary management approach in Svalbard when sufficient knowledge is missing.

The precautionary principle states that the decision-making must be based on the best available information, including that related to human drivers of threats, and traditional and indigenous knowledge (IUCN 2005b). Management will always need new knowledge, since new questions rise and new situations occur; consequently there will always be an interaction between precautionary management decisions and knowledge-based management. The optimal situation is when all stakeholders are confident that all existing knowledge—including knowledge of local residents—is used and the process results as a formal decision. Conflicts might easily occur if involved stakeholders feel that the precautionary principle has been a substitute for using existing knowledge, in particular if the policies are perceived to conflict with sustainable management and economic development (Scott 2001; Cooney 2004). Risk analysis and environmental impacts from shipping and expedition cruise traffic around Svalbard have identified large oil spill as the largest threat to the coastal and marine ecosystem, but reports state that the risk and probability for such accidents is relatively low (Evenseth & Christensen 2011; Norddal 2011). Oil spill scenarios also clearly illustrate the challenge of balancing a precautionary approach with probability and the need to develop a knowledge-based management strategy.
Management tools

When unacceptable effects from human activity are either very likely or have already occurred, management intervention can be the next step. Determining the need for such intervention can be subjective and can depend on both personal attitudes and different stakeholder perspectives (Vistad 1995; Hagen et al. 2002). The goal of intervention can be to prevent further negative effects or to restore a desired condition (Vistad et al. 2008). Several tools or techniques are available in practical management (Anderson et al. 1998; UNEP 2007). Here we comment on some tools that we consider particularly relevant for Svalbard.

Marked paths channel human traffic and can thereby either reduce the risk of increasing the geographical distribution of ground impact or direct traffic away from especially vulnerable heritage sites or fauna habitats. Physical installations, such as fences and information boards, can produce similar effects. However, we found that none of the involved stakeholders in Svalbard are interested in installing such infrastructural elements—not the managers, the tourism operators nor remote area visitors (Governor of Svalbard 2006; Hagen et al. 2012). There is a similar lack of support among stakeholders for the installation of information signs by cultural heritage monuments (Dahle et al. 2000). Compared to Greenland and Iceland (Høgvard 2003), negative views towards physical measures such as fences and information boards are pronounced in Svalbard. Such attitudes are likely a product of the culture of Norwegian management, where such installations are seen more as a service for visitors than a way of protecting environmental qualities (Høgvard 2003; Vistad et al. 2008). Yet, at some of the most popular and vulnerable sites in Svalbard (Virgohamna and Magdalenefjorden) fences, trails and information boards have been implemented due to a pressing need (Governor of Svalbard 2006).

Visitor behaviour can be strongly influenced by site-specific behaviour guidelines (Scioscia et al. 2009), codes of conduct (Mason 1997; AECO 2011) and well-qualified guides (UNEP 2007). Licensed guides and tour operators should be held directly responsible for both resource protection and visitor safety (UNEP 2007). Establishing criteria for guide qualifications could be especially effective in Svalbard, where the great majority of tourists travel with a guide. Landau & Spletsstoesser (2007) and the Governor of Svalbard (2006) highlight the potential and effects of self-regulation, knowledge and caution within the polar tourism industry.

Priority of vulnerable sites

The most vulnerable sites, or those having the highest risk of incurring negative or unacceptable impact from human traffic, must be given the highest priority in local management. Determining which sites receive priority will require a system that helps identify and quantify the level of vulnerability both within and between sites. Vulnerability at individual sites can differ tremendously according to variation in vegetation, fauna and cultural heritage. Future research related to Svalbard management needs to address specific on-site challenges concerning a system for classification of vulnerability. Knowledge that is both empirically based and sufficiently broad, including that held by local residents, should be the baseline for differentiating between sites.

Concluding remarks

Tourism is a politically desired activity in Svalbard, and at present resource managers are reluctant to limit number of visitors to the archipelago. This situation generates a pressing need for knowledge-based management strategies to shape sound, rational and trusted policies. The great variation—between and within sites—in visitation levels and vulnerability to damage calls for a site-specific and adaptive management approach. Site-specific management objectives and planning frameworks enable managers to assess the level of vulnerability or robustness of individual visitor sites. Both scientific research and stakeholder input are essential for matching management strategies with sites and their visitors. Neither natural nor social conditions are invariant, and new management challenges will produce a continuous demand for updated knowledge and a balance between precautionary management and adapted knowledge-based decisions.

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Managing visitor sites in Svalbard

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