Medication discrepancies and potentially inadequate prescriptions in elderly adults with polypharmacy in ambulatory care

Juan Víctor Ariel Franco1,2,3,4, Sergio Adrián Terrasa1,2, Karin Silvana Kopitowski1,3

1Research Area, Family and Community Medicine Division, Hospital Italiano de Buenos Aires; 2Department of Public Health, Instituto Universitario Hospital Italiano and Research Department, Hospital Italiano de Buenos Aires; 3Department of Research, Instituto Universitario Hospital Italiano, 4Department of Toxicology and Pharmacology, Universidad de, Buenos Aires, Argentina

ABSTRACT

Objectives: The objective of this study is to describe the frequency and type of medication discrepancies (MD) through medication reconciliation and to describe the frequency of potentially inadequate prescription (PIP) medications using screening tool of older persons’ prescriptions criteria. Design: Cross-sectional comparison of electronic medical record (EMR) medication lists and patient’s self-report of their comprehensive medication histories obtained through telephone interviews. Inclusion criteria: Elderly individuals (>65 years old) with more than ten medications recorded in their EMR, who had not been hospitalized in the past year and were not under domiciliary care, affiliated to a private community hospital. Outcome Measures: The primary outcomes were the proportion of patients with MD and PIP. Secondary outcomes were the proportion of types of discrepancies and PIP. We analyzed possible associations between these variables and other demographic and clinical variables. Results: Out of 214 randomly selected individuals, 150 accepted to participate (70%). The mean number of medications referred to be consumed by patients was 9.1 (95% confidence interval [CI] =8.6–9.6), and the mean number of prescribed medications in their EMR was 13.9 (95% CI = 13.3–14.5). Ninety-nine percent had at least one discrepancy (total 1252 discrepancies); 46% consumed at least one prescription not documented in their EMR and 93% did not consume at least one of the prescriptions documented in their EMR. In 77% of the patients, a PIP was detected (total 186), 87% of them were at least within one of the following categories: Prolonged used of benzodiazepines or proton pump inhibitors and the use of aspirin for the primary prevention of cardiovascular disease. Conclusions: There was a high prevalence of MD and PIP within the community of elderly adults affiliated to a Private University Hospital. Future interventions should be aimed at reducing the number of PIP to prevent adverse drug events and improve EMR accuracy by lowering medications discrepancies.

Keywords: Medication discrepancies, medication reconciliation, polypharmacy, potentially inadequate prescriptions, screening tool of older persons’ prescriptions criteria

Introduction

Approximately, one-third of patients over 60-year-old consume daily between 5 and 9 medications, and 12% consume ten or more. The risk of adverse drug events (ADE) increase significantly when the number of consumed medications is 5 or higher.10 Potentially inadequate prescriptions (PIPs) are those whose benefits are generally outweighed by their potential risks of ADE throughout inadequate dosing or duration of treatment, dangerous interactions or poor clinical effectiveness.
PIP can also include the nonprescription of drugs with a significant clinical benefit. Medication discrepancies (MD) are those detected through medication reconciliation (MR). MR is a formal process for creating the most complete and accurate list possible of a patient's current medications and comparing the list to those in the patient record or medication orders. MR was the #8 Patient Safety Goals by the Joint Commission in 2005, and then it was suspended and reformulated within #3 Goal “Improving the safety of using medication.” MD are common in all clinical settings, ranging from 70% to 100% and about one-third are linked to potential harm. It is unclear whether interventions aimed at reducing MD prevents ADE or other harms since most of the research has been focused to inpatient settings and transitions of care. In one outpatient setting study, MR reduced the number of MD from 89% to 66%, though most of them were in minor discrepancies. Another study in our country used screening tool of older persons’ prescriptions (STOPP) and Beers criteria and found that approximately one-third of comorbid elderly adults had PIP.

This study aims to describe the frequency and type of both MD and PIP in a population of elderly adults with polypharmacy in a Private Academic Community Hospital of Buenos Aires, Argentina.

Methods

Study design and population

We performed a cross-sectional study. Random sequence generation was used to identify eligible participants from our hospital database (May 31, 2014) of elderly adults (65 year-old or older) with ten or more active prescriptions in their electronic medical records (EMR). An exclusion criterion was hospital admission or domiciliary care within the last 12 months.

Outcomes

We defined as primary outcomes the proportion of patients with MD and PIP. We defined as secondary outcomes the proportion of types of discrepancies and PIP. We also analyzed the association between the number of MD and PIP and other demographic and clinical variables.

Data collection

A family physician (first author initials, removed for blinding) called patients from the sample and invited them to participate in a telephone interview using a protocolized oral consent. If the patient accepted, then a form [Appendix I] was used to collect basic demographic characteristics (age, education, marital status) and the complete list of medications currently consumed by the patients (P-LIST). Each patient was called three times at a different time and day before catalogued as “nonrespondent.” The P-LIST was then compared with the list present in the EMR (EMR LIST), and MD was consigned and classified [Table 1]. PIP was detected using STOPP criteria applied to the P-LIST. Since these criteria require in some cases clinical information when necessary the physician consulted the EMR or asked directly to the patient for information.

Sample size and statistical analysis

Sample size calculation was based on an estimated proportion of MD of 75% and a semi-amplitude confidence interval (CI) of 7%. From previous experience in our institution, we estimated a response rate of approximately 50%. Therefore, a randomized sample of 214 patients was needed to achieve 150 individually completed telephone interviews.

We calculated summary statistic measurements using STATTA 13 (StataCorp, College Station, Texas, USA) software. We used Chi-square test and two-sample t-test for dichotomous and continuous hypothesis testing respectively. Measures of associations were tested using regression models. We defined an alpha level of $P = 0.05$.

Ethics

This study protocol and its oral consent form were approved by our Hospital’s Research Ethics Committee.

Appendix 1: Abridged version of the form used in telephone interview (translated from Spanish)

| Age: ______ |
| Marital status: ______ |
| Sex: ______ |
| Household constitution: Lives alone/lives with relative/lives with caregiver |
| Education: ______ |
| Has a written list of medication: Yes/no |
| 1. Could you tell me what medication are you currently taking? (spontaneous report) |
| Name, dosage, regimen |
| 2. Review medication in EMR and ask about each prescription |
| 3. Check for duplicates, discrepancies and STOPP criteria |
| Types of discrepancies: |
| a. Patient did not consume medication in EMR |
| b. Patient consumed medication not listed in EMR |
| c. Difference in regimen |
| d. Difference in dose |
| e. Duplication (consuming duplicated prescription) |
| 4. Number of prescriptions |
| 5. Number of medication consumed |

Table 1: Basic demographic characteristics of those who accepted (n=150) to participate and those who did not (refused or were nonrespondent, n=64)

| Accepted | Refused or did not answer | $P$ |
|________|________|______|
| Age (years) | 78.55 | 78.42 | 0.90 |
| Percentage of female | 85 | 81 | 0.45 |
| Number of prescriptions | 13.91 | 13.98 | 0.90 |

EMR: Electronic medical record; STOPP: Screening tool of older persons’ prescriptions
Results

Population characteristics

Out of the 214 randomly selected individual, 150 accepted to participate with a response rate of 70%. Twenty-eight declined the interview, and 36 were nonrespondent. There were no differences in sex, age, and number of prescriptions in the EMR between those who accepted and those who refused or were “nonrespondent” [Table 2].

The majority of interviewees were women, and half of them were widows. The mean age was 78 years old. The mean number of medication referred to be consumed by patients was 9.1 (95% CI = 8.6–9.6), and the mean number of prescribed medications in their EMR was 13.9 (95% CI = 13.3–14.5). Table 3 shows the additional characteristics.

Medication discrepancies

When comparing P-LIST with EMR LIST, a total of 1252 discrepancies were found. Ninety-nine percent of patients had at least one discrepancy. The most frequent discrepancy was that in which the patient was not consuming a prescribed medication in the EMR (93%, 95% CI = 88%–97%), and in a minority of patients (5%, 95% CI = 2%–9%) they were consuming a duplicated prescription (e.g. two types of benzodiazepines simultaneously). Other clinically relevant discrepancies are described in Table 1. The mean number of discrepancies per patient was 8.34 (95% CI = 7.65–9.04).

When performing linear regression analysis, we found that the number of prescribed medication was strongly associated with the number of MD even after adjusting by sex, age, household constitution, and marriage status [Figure 1]. For each additional prescription in the EMR, an additional mean of 0.9 MD could be found. No other variables were associated with the number of MD.

Potentially inadequate prescriptions

Using STOOP criteria, 186 PIP were detected in 77% of patients (95% CI = 70%–83%). The mean number of PIP per patient was 1.24 (95% CI = 1.09–1.39). The number of PIP per patients is described in Table 4.

Table 2: Other demographic characteristics of those who accepted (n=150) and their 95% confidence intervals

| Characteristics                  | Point estimate |
|----------------------------------|----------------|
| Number of prescriptions in EMR*  | 13.91 (13.32–14.51) |
| Number of medications P LIST*    | 9.1 (8.62–9.57) |
| Marriage status (%)              |                |
| Widow                            | 52             |
| Married                          | 34             |
| Single or divorced               | 14             |
| Household constitution           |                |
| Lives alone                      | 48             |
| Lives with relative              | 38             |
| Lives with caregiver             | 14             |
| Has a written list of medication | 69% (61%–76%)  |

*P LIST comprises the medication referred to be consumed by patients in the telephone interview. EMR: Electronic medical record

Table 3: Proportions of discrepancies found by type (95% confidence intervals)

| Type of discrepancy                                      | Proportion                  |
|----------------------------------------------------------|-----------------------------|
| Patient did not consume medication in EMR                | 93% (88%-97%)               |
| Patient consumed medication not listed in EMR            | 46% (38%-54%)               |
| Difference in regimen                                    | 68% (60%-75%)               |
| Difference in dose                                       | 51% (42%-59%)               |
| Duplication (consuming duplicated prescription)          | 5% (2%-9%)                  |

EMR: Electronic medical record

Table 4: Proportion of patients and number of potentially inadequate prescriptions

| Number of PIP | Number of patients (%) |
|---------------|------------------------|
| 1             | 62 (41)                |
| 2             | 39 (26)                |
| 3             | 14 (9)                 |
| 4             | 1 (1)                  |
| No PIP        | 34 (23)                |

PIP: Potentially inadequate prescriptions

Table 5: Description of potentially inadequate prescriptions

| PIP                                                        | Number of patients (%) |
|------------------------------------------------------------|------------------------|
| Prolonged use of benzodiazepines                            | 30 (20)                |
| Prolonged use of proton pump inhibitors                     | 70 (47)                |
| Aspirin for primary prevention of cardiovascular disease    | 62 (41)                |
| Potentially inadequate use of opiates (e.g., prolonged use in constipated patients without the use of laxatives) | 3 (2)                  |
| Other potentially inadequate use of aspirin (e.g., dose >150 mg daily) | 8 (5)                  |
| Potentially inadequate use of NSAID (e.g., prolonged use or in combination with anticoagulants) | 10 (7)                 |
| Potentially inadequate use of other psychotropics (e.g., tricyclic antidepressants in dementia) | 3 (2)                  |

Percentages do not add up to 100% since some patients had more than one PIP: PIP: Potentially inadequate prescriptions; NSAID: Nonsteroidal anti-inflammatory drugs.
Up to 87% of PIP involved three STOPP criteria: The prolonged use (>1 month) of benzodiazepines, the use of proton pump inhibitors for a period longer than 8 weeks and the use of aspirin for the primary prevention of cardiovascular disease [Table 5].

Discussion

MD was common between their prescriptions in their EMR, and the medication referred to be consumed by patients during their telephone interview. This is consistent with previous findings by Milone et al.[12] where up to 98.5% of patients with 10 or more prescriptions had discrepancies when MR was performed by a pharmacist in a family medicine clinic. In that study, the most frequent source of discrepancies was “patient no longer taking medication” (54.1%) followed by “current medication not on list” with an average of 6.6 discrepancies per patient. In Table 6, other experiences in MR are described. Possible factors associated with the high number of medication no longer taken by the patients are: The inadequate prescription of medication for acute conditions, the inadequate cancellation of old prescriptions when new treatments are indicated, conflicting prescriptions between multiple providers, low adherence, and insufficient stock.

A large proportion of patients with PIPs was found in our study sample. Regueiro et al.[9] found a lower proportion in a similar population in our country (21.3%), however, the most frequently found STOPP criteria were similar: Prolonged use of proton pump inhibitors, potentially inadequate use of aspirin and benzodiazepines. In a systematic review of studies using STOPP criteria to detect PIP, a wide range of prevalence of PIP was found (21%–79%), but the most commonly encountered were also the three most frequently found in our study.

Limitations

There are several limitations in our study. The use of telephone interviews could have selected a population of elderly adults, nevertheless there was a high response rate and the demographic characteristics of responders were similar to those who did not. The recall could be a source of bias, especially in patients trying to remember long list of prescriptions or when medication taken by the patient and not registered in EMR could not be recalled. Our data collection method adapted from Stewart and Lynch[13] and Ekedahl et al.[14] was not validated in our population, but was compatible with our current medical practice of comprehensive MR and review.

Conclusions

There is a high prevalence of MD and PIP within the community of elderly adults in ambulatory care affiliated to a Private University Hospital. Future interventions should be aimed at reducing the number of PIP to prevent ADEs and improve EMR accuracy by lowering medications discrepancies. Research in this area should also focus on the effect of these interventions in the incidence of adverse drug reactions.

Financial support and sponsorship

Hospital Italiano de Buenos Aires – Fundación MF.

Conflicts of interest

There are no conflicts of interest.

References

1. Johnell K, Klarin I. The relationship between number of drugs and potential drug-drug interactions in the elderly: A study of over 600,000 elderly patients from the Swedish prescribed drug register. Drug Saf 2007;30:911-8.
2. Delgado Silveira E, Muñoz García M, Montero Errasquin B, Sánchez Castellano C, Gallagher PF, Cruz-Jentoft AJ. Inappropriate prescription in older patients: The STOPP/START criteria. Rev Esp Geriatr Gerontol 2009;44:273-9.
3. Commision TJ. National Patient Safety Goals. Available from: http://www.jointcommission.org/standards_information/npsgs.aspx. [Last accessed on 2015 Oct 10].
4. Milone AS, Philbrick AM, Harris IM, Fallert CJ. Medication reconciliation by clinical pharmacists in an outpatient family medicine clinic. J Am Pharm Assoc 2014;54:181-7.
5. Stewart AL, Lynch KJ. Identifying discrepancies in electronic medical records through pharmacist medication reconciliation. J Am Pharm Assoc 2012;52:59-66.
6. Mueller SK, Sponsler KC, Kripalani S, Schnipper JL. Hospital-based medication reconciliation practices: A systematic review. Arch Intern Med 2012;172:1057-69.
7. Porcelli PJ, Waitman LR, Brown SH. A review of medication reconciliation issues and experiences with clinical staff and information systems. Appl Clin Inform 2010;1:442-61.
8. American Geriatrics Society Beers Criteria Update Expert Panel for potentially inappropriate medication use in older adults. J Am Geriatr Soc 2012;60:616-31.
9. Regueiro M, Mendy N, Cañás M, Farina HO, Nagel P. Use of medication in non-institutionalized elderly adults. Rev Peru Med Exp Salud Pública 2011;28:643-7.
10. Orrico KB. Sources and types of discrepancies between electronic medical records and actual outpatient medication use. J Manag Care Pharm 2008;14:626-31.
11. Bedell SE, Jabbour S, Goldberg R, Glaser H, Gobble S, Young-Xu Y, et al. Discrepancies in the use of medications: Their extent and predictors in an outpatient practice. Arch Intern Med 2000;160:2129-34.
12. Ernst ME, Brown GL, Klepser TB, Kelly MW. Medication discrepancies in an outpatient electronic medical record. Am J Health Syst Pharm 2001;58:2072-5.
13. Johnson CM, Marcy TR, Harrison DL, Young RE, Stevens EL, Shadid J. Medication reconciliation in a community pharmacy setting. J Am Pharm Assoc 2010;50:523-6.
14. Ekedahl A, Brosius H, Jönsson J, Karlsson H, Yngvesson M. Discrepancies between the electronic medical record, the prescriptions in the Swedish national prescription repository and the current medication reported by patients. Pharmacoepidemiol Drug Saf 2011;20:1177-83.
15. Coletti DJ, Stephanou H, Mazzola N, Conigliaro J, Gottridge J, Kane JM, et al. Patterns and predictors of medication discrepancies in primary care. J Eval Clin Pract 2015;21:831-9.
16. Patel CH, Zimmerman KM, Fonda JR, Linsky A. Medication complexity, medication number, and their relationships to medication discrepancies. Ann Pharmacother 2016;50:534-40.
17. Hill-Taylor B, Sketris I, Hayden J, Byrne S, O’Sullivan D, Christie R. Application of the STOPP/START criteria: A systematic review of the prevalence of potentially inappropriate prescribing in older adults, and evidence of clinical, humanistic and economic impact. J Clin Pharm Ther 2013;38:360-72.