Original Article

Oral Health Literacy and Oral Health Behavior of Senior Medical and Pharmacy Students

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Abstract

**Background and Aim:** Oral health literacy plays an important role in oral health promotion. This study aimed to assess the level of oral health literacy of senior medical and pharmacy students.

**Materials and Methods:** This cross-sectional study was conducted on senior medical and pharmacy students (n=300) of Tehran University of Medical Sciences in 2015. The oral health literacy-adult questionnaire (OHL-AQ) was used for data collection. This questionnaire has 17 items in four sections. The first section relates to the assessment of the perception of oral health. The second section is for the assessment of the ability to calculate values related to antibiotic and mouthwash prescriptions. The third section assesses the efficacy of communication skills, and the fourth section is about decision-making with regard to oral health problems. Chi-square and linear regression were used for descriptive analyses.

**Results:** The mean score of oral health literacy was 12.09 ± 3.85 for medical students and 10.48 ± 4.29 for pharmacy students. University degree of the father (P<0.001) and being a medical student (P=0.002) were significantly correlated with a higher level of oral health literacy. The comparison of the mean score of oral health literacy and its association with oral health behavior showed a significant correlation between a high level of oral health literacy and a higher frequency of tooth brushing, use of toothpaste, regular dental visits, and dental visits during the last 1-2 years (P=0.001).

**Conclusion:** Considering the moderate level of oral health literacy of medical and pharmacy students, it is necessary to include oral health topics in the curricula of medical and pharmacy schools.

**Key Words:** Oral Hygiene, Oral Health Literacy, Health Behavior, Medicine, Pharmacy

**Introduction**

Health literacy is one of the factors determining the incidence of health problems as individuals with a low level of health literacy often have greater health problems [1]. Limited health literacy is a global dilemma, and about half of the adults in the United States, one-fifth of the British and Canadian adults, and over half of the Iranian adults have a limited health literacy [2-6].

Oral health literacy, similar to general health literacy, plays an important role in the maintenance and promotion of oral health [7]. Oral health literacy is described as the ability of individuals to perceive and analyze oral health information for
decision-making with regard to oral health problems [8]. A low level of oral health literacy can independently be a predictor of a poor oral health status in adults [9].

All health-care providers, aside from dentists, can play a role in oral health promotion. People more commonly refer to pharmacists and physicians than to dentists, and this can be an opportunity to promote their oral health [10,11]. Pharmacists and physicians should participate in preventive and educational programs and should refer the patients to dental centers [12]. Obviously, they can be influential in public oral health promotion given that they have an adequate level of oral health literacy themselves. The Association of American Medical Colleges (AAMC) has designed and incorporated oral health instruction guidelines in medical education curricula [13].

Since studies on oral health literacy of medical and pharmacy students are limited, this study aimed to assess the level of oral health literacy and oral health behavior of senior medical and pharmacy students attending Tehran University of Medical Sciences in 2015.

Materials and Methods
This cross-sectional study was conducted on senior medical (n=200) and pharmacy (n=100) students of Tehran University of Medical Sciences in 2015. The data collection tool in our study was the oral health literacy-adult questionnaire (OHL-AQ). The validity and reliability of this questionnaire for use among the Iranian and English-speaking population have been previously confirmed [14,15]. The self-administered questionnaire was distributed among the students at their classes, dormitories, hospital, and pharmacy. This questionnaire has 17 items in four sections for the assessment of oral health literacy. The first section (perception) includes six questions to assess the perception and knowledge of the students with regard to oral health. The second part is the calculation section and includes four questions for the assessment of calculation skills related to mouthwash and antibiotic prescriptions. The third section is the listening section and includes two questions for the assessment of communication skills, and the last section is the decision-making section and includes five questions related to common dental problems and items retrieved from the medical history form. Each correct answer was allocated a score of one, while each wrong answer or no answer was given a score of zero. Based on this scoring system, the lowest and highest acquired scores were 0 and 17, respectively. For further analysis, the scores were assigned into three categories of 0-9: inadequate, 11-12: borderline, and 12-17: adequate [9,14].

The demographic variables including age, gender, level of education, and the grade point average (GPA), and oral health behaviors such as the frequency of tooth brushing, consumption of sugary foods between meals, use of toothpaste, and dental visits were also included as well as self-report questions regarding oral health status. Socioeconomic status was self-reported by each student as very good, good, moderate, poor, or very poor.

Data were analyzed by using descriptive and analytical statistics. Chi-square test was applied to compare the answers to each question, while multiple linear regression was used to compare the level of oral health literacy between the groups and to determine its correlation with the demographics and oral health behavior and practice. The confounders were adjusted as covariates. The significance level was set at 0.05.

The study protocol was approved by the ethics committee of Tehran University of Medical Sciences (IR.TUMS.REC.1394.822). The students participated in the study voluntarily and filled out the questionnaire anonymously.

Results
Out of 300 distributed questionnaires, 265 were answered and returned. 178 questionnaires belonged to medical students (response rate=89%), while 87 questionnaires were answered by pharmacy students (response rate=87%). The mean age of medical students was 24.99±1.80 years, and the mean age of pharmacy students was 25.04±1.89 years. Also, 88 (50.9%) medical and 38 (44.2%) pharmacy students were males. The mean GPA was 15.43±1.52 (of a total of 20) for medical students and 15.81±1.48 for pharmacy students. With regard to the level of education of the parents, the majority of the parents had a bachelor’s degree in both groups. Also, most
medical students reported a moderate socioeconomic status, while most pharmacy students reported their socioeconomic status to be poor. The mean score of oral health literacy was 12.09±3.85 (of a total of 17) for medical and 10.48±4.29 for pharmacy students. The results showed that 31.6% of medical and 51.2% of pharmacy students had an inadequate level of oral health literacy (Diagram 1).

Diagram 1. Frequency distribution (%) of the level of oral health literacy of senior medical and pharmacy students of Tehran University of Medical Sciences (n=265) in 2015

Regarding the knowledge of medical and pharmacy students about oral and dental conditions, the highest frequency of correct answers belonged to pharmaceutical instructions as 164 (95.9%) medical and 80 (95.2%) pharmacy students gave correct answers to the question “if you take the first capsule at 2 p.m., at what time should you take the next capsule?”. In both groups, the lowest number of correct answers was given to the question “what teeth erupt in the mouth at six years of age?” since 67 (39.2%) medical and 31 (36.5%) pharmacy students gave a correct answer to this question (Table 1).

Most students in both groups responded correctly to the questions regarding how to manage oral and dental problems and to the following two questions: What does this sentence mean?: "The dentist is not held responsible for unwanted consequences." and "What does it mean to have a history of hypersensitivity or allergy?”. The lowest number of correct answers by medical students was given to the question “What is the best action when bleeding following the use of dental floss?” as ninety (52.3%) medical students gave a correct answer to this question. Among pharmacy students, the lowest frequency of correct answers belonged to the question “What is the best action when feeling swelling and pain in the mouth?” as only 33 (38.8%) pharmacy students gave a correct answer to this question (Table 2).

In terms of the oral health behaviors and practice, 90 (51.7%) medical students and 51 (60%) pharmacy students replied “once daily” to the question regarding the frequency of tooth brushing per day. Ten (5.7%) medical students and one (1.2%) pharmacy student reported that they never or rarely brush their teeth. In both groups, most students had visited a dentist during the last 1-2 years. Medical students reported a higher frequency of consuming sugary snacks compared to pharmacy students. About one-third of the students stated that they have a good oral health status (Table 3).

The current results showed that oral health literacy was not significantly correlated with gender (P=0.313). On the other hand, the father’s level of education (P<0.001) and the field of study (pharmacy or medicine, P=0.002) were significantly correlated with oral health literacy. The higher the father’s level of education, the higher the oral health literacy of the students. Medical students had a higher level of oral health literacy compared to pharmacy students. However, the mother’s level of education, GPA, and socioeconomic status showed no significant association with the level of oral health literacy (P>0.05). The comparison of the mean score of oral health literacy and oral health behaviors showed a significant association between a high level of oral health literacy and a higher frequency of tooth brushing per day, use of toothpaste, regular dental visits, and the date of the last dental visit (P=0.001). No significant association existed between consumption of sugary snacks and the self-reported oral health status of students and the mean level of oral health literacy (P>0.05).

**Discussion**

This study was conducted on senior medical and
Table 1. Knowledge about oral health topics, pharmaceutical instructions, and prevention of oral diseases among senior medical and pharmacy students of Tehran University of Medical Sciences (n=265) in 2015

| Questions                                                      | Choices                        | Medical students N (%) | Pharmacy students N (%) |
|---------------------------------------------------------------|--------------------------------|------------------------|-------------------------|
| Correlation between oral diseases and other diseases          | Skin diseases                  | 4 (2.3)                | 2 (3.2)                 |
|                                                              | Myocardial infarction*         | 77 (43.8)              | 32 (37.2)               |
|                                                              | Psychological diseases         | 19 (10.8)              | 10 (11.6)               |
|                                                              | Muscular disorder              | 17 (9.7)               | 9 (10.5)                |
|                                                              | I do not know                  | 59 (33.5)              | 33 (38.4)               |
| Effective ingredients in toothpastes against caries           | Flavors                        | 0 (0.0)                | 2 (2.3)                 |
|                                                              | Whitening agent                | 10 (5.6)               | 8 (9.3)                 |
|                                                              | Abrasives                      | 17 (9.6)               | 5 (5.8)                 |
|                                                              | Fluoride*                      | 14 (81.9)              | 69 (80.2)               |
|                                                              | I do not know                  | 5 (2.8)                | 2 (2.3)                 |
| Twice tooth brushing is adequate in this time interval        | One month                      | 0 (0.0)                | 0 (0.0)                 |
|                                                              | After meal                     | 12 (6.9)               | 15 (17.4)               |
|                                                              | One day*                       | 152 (87.9)             | 58 (67.4)               |
|                                                              | Week                           | 7 (4.0)                | 11 (12.8)               |
|                                                              | I do not know                  | 2 (1.2)                | 2 (2.3)                 |
| Nutrients causing dental caries                               | Salt                           | 0 (0.0)                | 2 (2.3)                 |
|                                                              | Pepper                         | 2 (1.2)                | 0 (0.0)                 |
|                                                              | Fat                            | 10 (5.8)               | 12 (14.0)               |
|                                                              | Sugar*                         | 156 (90.2)             | 62 (72.1)               |
|                                                              | I do not know                  | 5 (2.9)                | 10 (11.6)               |
| Knowledge about number of teeth (n=32)                        | Incisors                       | 8 (4.6)                | 7 (8.2)                 |
|                                                              | Primary teeth                  | 4 (2.3)                | 18 (21.2)               |
|                                                              | Molars                         | 10 (5.7)               | 11 (12.9)               |
|                                                              | Permanent teeth*               | 137 (78.7)             | 43 (50.6)               |
|                                                              | I do not know                  | 15 (8.6)               | 6 (7.1)                 |
| Knowledge about eruption time of permanent teeth at the age of six years | Most                           | 51 (29.8)              | 24 (28.2)               |
|                                                              | First*                         | 67 (39.2)              | 31 (36.5)               |
|                                                              | Last                           | 16 (9.4)               | 13 (15.3)               |
|                                                              | All                            | 9 (5.3)                | 11 (12.9)               |
|                                                              | I do not know                  | 28 (16.4)              | 6 (7.1)                 |
| Drug instruction, determining the time of next antibiotic dose | Before 8 hours                 | 2 (1.2)                | 1 (1.2)                 |
|                                                              | Right at the time*             | 164 (95.9)             | 80 (95.2)               |
|                                                              | After 8 hours                  | 2 (1.2)                | 3 (3.6)                 |
|                                                              | I do not know                  | 3 (1.8)                | 0 (0.0)                 |
| Continuation of antibiotic therapy after resolution of symptoms | Yes*                           | 143 (83.6)             | 79 (94.0)               |
|                                                              | No                             | 20 (11.7)              | 3 (3.6)                 |
|                                                              | I do not know                  | 8 (4.7)                | 2 (2.4)                 |
| Instructions for mouthwash, swallow after rinse               | Yes*                           | 18 (10.5)              | 11 (13.1)               |
|                                                              | No*                            | 133 (77.3)             | 69 (82.1)               |
|                                                              | I do not know                  | 21 (12.2)              | 4 (4.8)                 |
| Time of food intake after use of a mouthwash                  | Less than 30 minutes           | 0 (0.0)                | 0 (0.0)                 |
|                                                              | 30 minutes*                    | 147 (90.7)             | 62 (81.6)               |
|                                                              | After 30 minutes               | 9 (5.6)                | 6 (7.9)                 |
|                                                              | I do not know                  | 6 (3.7)                | 8 (10.5)               |
| Instructions for tooth extraction, proper time of keeping the gauze in the mouth | Before 8:20-8:30               | 1 (0.6)                | 0 (0.0)                 |
|                                                              | 8:20-8:30*                     | 155 (92.8)             | 67 (89.3)               |
|                                                              | After 8:20-8:30                | 6 (3.6)                | 5 (6.7)                 |
|                                                              | I do not know                  | 5 (3.0)                | 3 (4.0)                 |
| Intake of hot food after tooth extraction                     | Yes                            | 40 (23.3)              | 25 (30.9)               |
|                                                              | No*                            | 116 (67.4)             | 53 (65.4)               |
|                                                              | I do not know                  | 16 (9.3)               | 3 (3.7)                 |

*Correct answer
### Table 2. Decision-making by senior medical and pharmacy students of Tehran University of Medical Sciences (n=265) with regard to oral and dental problems

| Questions                                                                 | Choices                                                                 | Medical students N (%) | Pharmacy students N (%) |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------|-------------------------|-------------------------|
| Best action after gingival bleeding when using dental floss              | Not using toothbrush or dental floss                                     | 31 (18.0)               | 22 (26.2)               |
|                                                                           | Chewing gum instead of tooth brushing and dental floss                   | 4 (2.3)                 | 4 (4.8)                 |
|                                                                           | Continue using toothbrush and dental floss*                            | 90 (52.3)               | 37 (44.0)               |
|                                                                           | Use of toothpicks instead of toothbrush and dental floss                | 18 (10.5)               | 14 (16.7)               |
|                                                                           | I do not know                                                          | 29 (16.9)               | 7 (8.3)                 |
| Best action in case of swelling and pain                                  | Antibiotic use                                                         | 58 (33.5)               | 26 (30.6)               |
|                                                                           | Analgesic use                                                          | 15 (8.7)                | 21 (24.7)               |
|                                                                           | Family consultation                                                    | 3 (1.7)                 | 3 (3.5)                 |
|                                                                           | Visiting a physician or dentist*                                        | 93 (53.8)               | 33 (38.8)               |
|                                                                           | I do not know                                                          | 4 (2.3)                 | 2 (2.4)                 |
| Best action to eliminate calculus and stains                              | Chewing hard stuff such as apple                                        | 7 (4.0)                 | 6 (7.2)                 |
|                                                                           | Use of a mouth rinse                                                    | 10 (5.8)                | 7 (8.4)                 |
|                                                                           | Use of anti-calculus and whitening toothpastes                         | 43 (24.9)               | 28 (33.7)               |
|                                                                           | Getting a dental cleaning*                                              | 111 (64.2)              | 36 (43.4)               |
|                                                                           | I do not know                                                          | 2 (1.2)                 | 6 (7.2)                 |
| What does this sentence mean? “The dentist is not held responsible for unwanted consequences” | The dentist is responsible for unwanted complications                 | 11 (6.3)                | 10 (12.0)               |
|                                                                           | I am completely satisfied with the treatment procedures                 | 9 (5.2)                 | 6 (7.2)                 |
|                                                                           | I give permission to the dentist to do whatever needs to be done        | 19 (10.9)               | 11 (13.3)               |
|                                                                           | The dentist is not responsible for unwanted consequences*.             | 123 (70.7)              | 42 (50.6)               |
|                                                                           | I do not know                                                          | 12 (6.9)                | 14 (16.9)               |
| What does it mean to have a history of hypersensitivity or allergy?      | I develop impaired speech and convulsion after using some medications   | 0 (0.0)                 | 4 (4.8)                 |
|                                                                           | I develop severe chest pain after taking some medications               | 11 (6.4)                | 5 (6.0)                 |
|                                                                           | I develop dyspnea and skin rash after taking some medications*          | 132 (76.3)              | 49 (59.0)               |
|                                                                           | I develop anxiety and dizziness after taking some medications           | 16 (9.2)                | 14 (16.9)               |
|                                                                           | I do not know                                                          | 14 (8.1)                | 11 (13.3)               |

*Correct answer
Table 3. Oral health behaviors and self-reported oral health status of senior medical and pharmacy students of Tehran University of Medical Sciences (n=265)

| Questions                              | Medical students | Pharmacy students |
|----------------------------------------|------------------|-------------------|
|                                        | N (%)            | N (%)             |
| Use of toothbrush                      |                  |                   |
| Rarely or never                        | 10 (5.7)         | 1 (1.2)           |
| Once a week                            | 1 (0.6)          | 3 (3.5)           |
| Two or three times a week              | 24 (13.8)        | 9 (10.6)          |
| Once a day                             | 90 (51.7)        | 51 (60.0)         |
| Two times a day or more                | 49 (28.2)        | 21 (24.7)         |
| Use of toothbrush and toothpaste       |                  |                   |
| Always                                 | 97 (56.1)        | 42 (50.6)         |
| Most of the time                       | 59 (34.1)        | 34 (41.0)         |
| Rarely                                 | 15 (8.7)         | 6 (7.2)           |
| Never                                  | 2 (1.2)          | 1 (1.2)           |
| Last dental visit                      |                  |                   |
| Within the past six months             | 29 (16.6)        | 11 (13.1)         |
| Within the past six months to one year ago| 46 (26.3)    | 25 (29.8)         |
| One to two years ago                   | 61 (34.9)        | 36 (42.9)         |
| Two to five years                      | 21 (12.0)        | 5 (6.0)           |
| More than five years                   | 3 (1.7)          | 5 (6.0)           |
| I do not recall                        | 8 (4.6)          | 2 (2.4)           |
| Never done that                        | 7 (4.0)          | 0 (0.0)           |
| Consumption of sugary snacks between meals |            |                   |
| Three times a day or more              |                  |                   |
| Two times a day                        | 32 (18.6)        | 8 (9.5)           |
| Once a day                             | 56 (32.6)        | 12 (14.3)         |
| Sometimes but not every day            | 40 (23.3)        | 32 (38.1)         |
| Rarely, I do not usually eat snacks between meals | 32 (18.6)  | 22 (26.2)         |
| between meals                          | 12 (7.0)         | 10 (11.9)         |
| Self-reported oral health status       |                  |                   |
| Very good                              | 8 (4.6)          | 1 (1.2)           |
| Good                                   | 56 (32.0)        | 28 (32.9)         |
| Moderate                               | 76 (43.4)        | 39 (45.9)         |
| Poor                                   | 26 (14.9)        | 8 (9.4)           |
| Very poor                              | 4 (2.3)          | 3 (3.5)           |
| I do not know                          | 5 (2.9)          | 6 (7.1)           |

pharmacy students as health-care providers. These individuals can promote community oral health as non-dental professionals [10]. The AAMC has included oral health guidelines in medical curricula to achieve this goal [13]. The level of oral health literacy and oral health behavior of these groups can, to some extent, determine their role in oral health promotion. Physicians and pharmacists can play a role in public oral health promotion only when their level of oral health literacy and oral health behaviors improve [16].

Our study showed that the level of oral health literacy and oral health behavior of senior medical and pharmacy students was inadequate and similar to that of the general population of Tehran city [9]. One-third of medical and half of pharmacy
students had an inadequate oral health literacy. This difference can be explained by the fact that most courses provided for medical students in their curriculum are clinical, while pharmacy students mainly receive paraclinical and basic science courses. Pharmacy students require more extensive oral health educational programs in their curriculum. This finding is in line with that of other studies on the oral health knowledge of medical students [17,18]. The lack of educational programs on oral health is the reason behind the low level of knowledge about oral health among students. These results highlight the need for oral health instructions and inclusion of such courses in the curricula of medical and pharmacy schools. Our study showed that oral health literacy had no significant association with gender. Naghibi et al [9] evaluated the health literacy of adults in Tehran in 2013 and showed that the mean level of health literacy of females was higher than that of males. In 2009, Sabbahi et al [4] evaluated adults in Canada and showed that gender was not correlated with health literacy. Our study was conducted on medical and pharmacy students; this may explain the difference with the results of the studies conducted on the general population since males and females of the general population may have different levels of education. However, there is no need to provide separate oral health instruction programs for males and females in universities.

In terms of the perception of the topic and decision-making with regard to dental problems, approximately one-third of the students gave correct answers to the questions in our study. These results confirm the low mean level of oral health literacy and highlight the inadequate dental knowledge of the students. This indicates the need for inclusion of oral health topics in the educational curricula. These programs can promote the oral health of students and the public since these students are the future health care providers of the community.

The mean score of oral health literacy and its association with oral health behaviors showed significant correlations between a high level of oral health knowledge and a higher frequency of tooth brushing per day, use of toothpaste, regular dental visits, and the date of the last dental visit. These results show that a high level of oral health literacy results in proper oral health behaviors which lead to individual and public oral health promotion. Parker and Jamieson [19] showed that individuals who do not regularly brush their teeth have a lower level of oral health literacy. Based on the results of the present study, subjects with a higher level of oral health literacy reported a better oral health status. This finding was in agreement with those reported by Naghibi et al [9] and Parker and Jamieson [19] on oral health status of adults. However, the present assessment was subjective (self-reported by students); therefore, future clinical studies are required to confirm this finding and to validate the accuracy of self-reports by students.

We used the OHL-AQ in our study, which is one of the most comprehensive and up-to-date questionnaires for the assessment of oral health literacy in adults [14,15]. This questionnaire simultaneously evaluates perception, knowledge, calculation skills, communication skills, and decision-making. Clinical examinations combined with the use of this questionnaire can yield more accurate results in future studies.

**Conclusion**

The results of the present study showed that senior medical and pharmacy students, as future health-care providers, demonstrated a moderate level of oral health literacy. The oral health literacy of these students can be promoted by inclusion of oral health courses in their educational curricula.

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