ABSTRACT

Background Socially disadvantaged populations carry a disproportionate burden of diabetes-related morbidity and mortality. There is an emerging interest in quality improvement (QI) strategies in the care of patients with diabetes, however, the effect of these interventions on disadvantaged groups remains unclear.

Objective This is a secondary analysis of a systematic review that seeks to examine the extent of equity considerations in diabetes QI studies, specifically quantifying the proportion of studies that target interventions toward disadvantaged populations and conduct analyses on the impact of interventions on disadvantaged groups.

Research design and methods Studies were identified using Medline, HealthStar and the Cochrane Effective Practice and Organisation of Care database. Randomised controlled trials assessing 12 QI strategies targeting health systems, healthcare professionals and/or patients for the management of adult outpatients with diabetes were eligible. The place of residence, race/ethnicity/culture/language, occupational status, gender/sexual identity, religious affiliations, education level, socioeconomic status, social capital, plus age, disability, sexual preferences and relationships (PROGRESS-Plus) framework was used to identify trials that focused on disadvantaged patient populations, to examine the types of equity-relevant factors that are being considered and to explore temporal trends in equity-relevant diabetes QI trials.

Results Of the 278 trials that met the inclusion criteria, 95 trials had equity-relevant considerations. These include 64 targeted trials that focused on a disadvantaged population with the aim to improve the health status of that population and 31 general trials that undertook subgroup analyses to assess the extent to which their interventions may have had differential impacts on disadvantaged subgroups. Trials predominantly focused on race/ethnicity, socioeconomic status and place of residence as potential factors for disadvantage in patients receiving diabetes care.

Conclusions Less than one-third of diabetes QI trials included equity-relevant considerations, limiting the relevance and applicability of their data to disadvantaged populations. There is a need for better data collection, reporting, analysis and interventions on the social determinants of health that may influence the health outcomes of patients with diabetes.

Strengths and limitations of this study

► The use of the ‘place of residence, race/ethnicity/culture/language, occupational status, gender/sexual identity, religious affiliations, education level, socioeconomic status, social capital, plus age, disability, sexual preferences and relationships’ framework provides a standardised approach for identifying and analysing equity-relevant information within research publications. The focus on only primary publications of trials meant any equity-relevant analyses in subsequent publications of the same trial were not captured in this review.

► The lack of standardised terminology for equity-relevant information in the general literature restricted our ability to fully capture all the various issues that may lead to disadvantages in medical care.

► The inclusion of only English language publications was a practical limitation on the scope of this study.

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INTRODUCTION

Diabetes affects approximately 8.5% of the adult population; the increasing prevalence of physical inactivity, obesity and an ageing population means that this number will increase over time.1 2 The burden of diabetes is not evenly spread through the population. Racial and ethnic minorities, as well as people of lower socioeconomic status are more likely to develop diabetes.2 3 Such individuals are also more likely to experience delayed diagnosis and lower quality of care, leading to greater risk for diabetes-related complications.2 3

Patients with diabetes require lifelong medications, routine follow-up with healthcare professionals and regular preventative screening exams to reduce the likelihood of morbidity and mortality.4 5
Socially disadvantaged groups may experience multiple barriers to high quality care due to factors such as differences in language or culture, inadequate financial resources or prohibitive distances from care centres. To ensure that innovations and standards of care in healthcare reach the most disadvantaged segments of the population, interventions must recognise and address these equity-based considerations.

Quality improvement (QI) in the care of patients with diabetes is a rapidly expanding field of interest. However, while many QI strategies are effective in improving diabetes care in general populations, it is unclear whether they improve or worsen health disparities among disadvantaged subgroups. QI strategies designed for the general population may not be accessible to disadvantaged groups or may not have the same efficacy in disadvantaged populations and may inadvertently lead to an increase in diabetes-related health disparities.

Recently, we updated a systematic review of trials of QI strategies for diabetes care. In this secondary analysis of that review, we examine the extent to which health equity concerns were considered in diabetes QI studies. Specifically, we quantified the proportion of QI studies that targeted interventions toward disadvantaged populations, looked at risk factors for disadvantage in the patient population and analysed the impact of interventions on disadvantaged subgroups.

**RESEARCH DESIGN AND METHODS**

Our goal was to examine the extent of focus in the literature on understanding the effects of diabetes QI for disadvantaged populations. A detailed description of methods used for searching and screening the relevant data for the underlying systematic review has been published. An experienced librarian developed the search strategy, which was peer reviewed independently by another information specialist. Studies were identified using Medline, HealthStar and the Cochrane Effective Practice and Organisation of Care database. Randomised controlled trials (RCTs) assessing 1 of the 12 predefined QI strategies targeting health systems, healthcare professionals and/or patients for the management of adult outpatients with diabetes were eligible. Studies had to report at least one process of care measure (eg, proportion of patients taking acetylsalicylic acid, statins or antihypertensive medication; screened for retinopathy or foot abnormalities and monitored for renal function) or intermediate outcomes (eg, glycosylated haemoglobin levels (HbA1c), low-density lipoprotein cholesterol levels, diastolic and systolic blood pressure; proportion of patients with controlled hypertension or who quit smoking).

For this secondary review, we developed a data extraction form using PROGRESS-Plus framework to consider the range of factors that may increase the risk for a population subgroup to be disadvantaged, including participants’ place of residence, race/ethnicity/culture/language, occupational status, gender/sexual identity, religious affiliations, education level, socioeconomic status, social capital, plus age, disability, sexual preferences and relationships. Specifically, we interpreted these risk factors in the context of a patient’s ability to access healthcare and effectively manage their diabetes. For example, it may be more difficult for patients living in rural or geographically isolated areas to access dependable primary care, leading to negative implications for their ability to achieve diabetes-related targets. Online supplementary table 1 outlines our full interpretation of PROGRESS-Plus factors in considering how these factors might lead to inequity in diabetes management across subpopulations, developed based on previous literature, PROGRESS framework, and in collaboration with PROGRESS authors (VW).

Two reviewers independently extracted data based on a thorough reading of the full text for all included studies. This allowed us to identify a cohort of equity-relevant trials that targeted or assessed equity factors as defined by PROGRESS-Plus framework. Within this cohort, trials were classified as either Targeted or General. Targeted equity-relevant trials were defined as a trial focused on a population with an identified disadvantage in health in order to improve the health status of that population or to reduce the health gradient. General equity-relevant trials were defined as a trial involved a broad participant population but made comparisons of effects in disadvantaged subgroups to assess the extent to which interventions may have differential impacts. For example, a trial testing a primary care-based culturally sensitive behavioural intervention in a population of urban African-Americans with type 2 diabetes would be classified as a targeted equity-relevant trial because it purposefully directed interventions towards a disadvantaged population. In contrast, a trial testing a tele-homecare monitoring system for patients with type 2 diabetes that explored the benefit of the intervention in female patients and those with lower education levels would be classified as a general equity-relevant trial.

The reviewers extracted PROGRESS-Plus factors identified in the baseline patient characteristics for all studies. Additionally, for equity-relevant studies, the reviewers extracted PROGRESS-Plus factors identified in the study objective, study design (eg, patient eligibility criteria and patient recruitment techniques) and analysis of results. We only coded instances when authors were explicit in their mention of PROGRESS-Plus factors. Discrepancies were resolved by discussion or the involvement of authors NMI and KJD.

**Data synthesis and analysis**

As we had no a priori hypothesis about the differences or similarities that would be found among trials regarding issues of equity or efforts to address areas of disadvantage, we provide here descriptive analyses only. We describe the proportion of trials that focused on equity-relevant
factors and types of factors considered in these trials. In addition, to explore for time-trends in the consideration of equity-relevant factors in diabetes QI trials, we split our analyses by median date of study conduct.

RESULTS

Literature search and review process

Figure 1 summarises the flow of literature in the QI review. The initial search identified a total of 7248 citations; review of 2691 full text articles resulted in a final sample of 309 reports, representing 272 unique trials.

Study characteristics

Ninety-five trials (34.9%) were identified as equity-relevant; 64 of these were classified as targeted and 31 as general. Characteristics were similar between non-equity studies and equity-relevant studies (table 1). Most trials focused on patients with type 2 diabetes and looked at glycaemic control combined with cardiovascular status or other health benchmarks (aspirin use, statin use, hypertensive drug use, screening for retinopathy/nephropathy/neuropathy and smoking cessation) as the primary outcomes of interest. Mean baseline HbA1c was comparable between non-equity and equity-relevant trials, but targeted trials reported the inclusion of a greater proportion of patients with HbA1c ≥8% compared with general trials.

Interestingly, 73.7% of equity-relevant trials were based in countries with private health insurance systems, whereas 32.6% of equity-relevant trials were based in countries with universal health insurance. However, this finding may simply reflect the predominance of publications from the USA included within this review, contributing 65 of 177 non-equity studies and 63 of 95 equity-relevant studies.

The relative frequency of individual QI strategies assessed in the studies were also comparable across non-equity and equity-relevant trials with a few exceptions. Overall, patient education, promotion of self-management and case management were the most frequently used QI interventions across all studies. Among equity-relevant trials, case management, team changes and patient education were evaluated more frequently in targeted trials compared with general trials.

Table 2 describes the frequency of PROGRESS-Plus factors examined in all studies. Among 177 non-equity studies, 94.4% reported data on the age of participants, 90.4% reported data on gender/sex, 35.0% reported data on race/ethnicity/culture/language, 32.2% reported data on education levels and 29.9% reported data on disability status. Overall, age and gender/sex were the most frequently documented PROGRESS-Plus factors, appearing equally in both equity-relevant studies and non-equity studies. In comparison, race/ethnicity/culture/language, socioeconomic status, education, social capital, occupation and place of residence appeared significantly more frequently in equity-relevant trials than in non-equity trials. PROGRESS-Plus factors of sexual preference, features of relationships and time-dependent relationships were not identified in any of the studies.

The targeted trials were most commonly directed toward race/ethnicity/language/culture (53.1% of targeted trials), place of residence (29.7%) and socioeconomic status (28.1%); occupation, gender/sex, religion or social capital were rarely addressed in the objectives of target trials. Most targeted trials used a single PROGRESS-Plus factor to define its patient population (eg, interventions targeted people in rural communities or patients belonging to a particular ethnic minority).

Twenty trials looked at population subgroups with two PROGRESS-Plus factors. Only two trials simultaneously targeted three factors.16 17 Fifteen targeted trials (23%) conducted sub-analyses to understand whether their intervention varied in its effectiveness across additional

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**Figure 1** Preferred Reporting Items for Systematic Reviews and Meta-Analyses flow diagram.

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**Table 1  Study characteristics**

| Study characteristics | Non-equity studies, n=177 | Equity-relevant studies | All, n=95 | Targeted, n=64 | General, n=31 |
|-----------------------|---------------------------|-------------------------|-----------|---------------|---------------|
| Sample size           | 931.6 (17–23 740)         | 733.5 (35–7557)         | 490.7 (35–7557) | 1226.8 (46–7009) |
| Duration of follow-up (months) | 14 (3–159.6)           | 13.2 (3–72)         | 12.5 (3–60) | 14.6 (3–72) |
| Types of diabetes     |                           |                         |           |               |               |
| Type 1                | 9 (5.1)                   | 5 (5.3)                | 1 (1.6)   | 4 (12.9)      |
| Type 2                | 116 (65.5)                | 51 (53.7)              | 37 (57.8) | 14 (45.2)     |
| Types 1 and 2         | 0 (0)                     | 17 (17.9)              | 9 (14.1)  | 8 (25.8)      |
| Type unclear or not reported | 19 (10.7)               | 22 (23.2)              | 17 (26.6) | 5 (16.1)      |
| Mean baseline HbA1c   |                           |                         |           |               |               |
| <8% or 64 mmol/mol    | 56 (31.6)                 | 33 (34.7)              | 19 (29.7) | 14 (45.2)     |
| ≥8% or 63 mmol/mol    | 90 (50.8)                 | 45 (47.4)              | 34 (53.1) | 11 (35.5)     |
| Not reported          | 31 (17.5)                 | 17 (17.9)              | 11 (17.2) | 6 (19.4)      |
| Primary focus         |                           |                         |           |               |               |
| Glycaemic only        | 44 (24.9)                 | 19 (20)                | 8 (12.5)  | 11 (35.5)     |
| Glycaemic and CVD     | 45 (25.4)                 | 30 (31.6)              | 21 (32.8) | 9 (29)        |
| Glycaemic and other   | 0 (0)                     | 33 (34.7)              | 25 (39.1) | 8 (25.8)      |
| CVD only              | 16 (9)                    | 6 (6.3)                | 4 (6.3)   | 2 (6.5)       |
| Other or unclear      | 8 (4.5)                   | 7 (7.4)                | 6 (9.4)   | 1 (3.2)       |
| Country of study by health system |          |                         |           |               |               |
| Universal healthcare  | 96 (54.2)                 | 31 (32.6)              | 12 (18.8) | 19 (61.3)     |
| Private health insurance | 79 (44.6)             | 70 (73.7)              | 52 (81.2) | 18 (58.1)     |
| Intervention methods  |                           |                         |           |               |               |
| AF                    | 29 (16.4)                 | 17 (9.6)               | 10 (5.6)  | 7 (4)         |
| CM                    | 110 (62.1)                | 71 (40.1)              | 53 (29.9) | 18 (10.2)     |
| TC                    | 74 (41.8)                 | 49 (27.7)              | 35 (19.8) | 14 (7.9)      |
| EPR                   | 48 (27.1)                 | 24 (13.6)              | 10 (5.6)  | 14 (7.9)      |
| CE                    | 72 (40.7)                 | 31 (17.5)              | 23 (13)   | 8 (4.5)       |
| CR                    | 35 (19.8)                 | 29 (16.4)              | 10 (5.6)  | 19 (10.7)     |
| FR                    | 73 (41.2)                 | 30 (16.9)              | 12 (6.8)  | 18 (10.2)     |
| PE                    | 165 (93.2)                | 98 (55.4)              | 74 (41.8) | 24 (13.6)     |
| PSM                   | 153 (86.4)                | 81 (45.8)              | 54 (30.5) | 27 (15.3)     |
| PR                    | 35 (19.8)                 | 25 (14.1)              | 13 (7.3)  | 12 (6.8)      |
| CQI                   | 9 (5.1)                   | 1 (0.6)                | 1 (0.6)   | 0 (0)         |
| FI                    | 6 (3.4)                   | 6 (3.4)                | 4 (2.3)   | 2 (1.1)       |

Sample size and duration of follow-up reported as mean (range). All other categories reported as n (%). Under primary focus, other refers to aspirin use, statin use, hypertensive drug use, smoking cessation, as well as screening for retinopathy, nephropathy or neuropathy. Countries with universal healthcare include: Argentina, Australia, Austria, Belgium, Brazil, Canada, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Luxembourg, New Zealand, Norway, Portugal, Singapore, South Korea, Spain, Switzerland, The Netherlands, UAE and UK. Countries with privatized health insurance include: China, India, Iran, Jordan, Mexico, Oman, Poland, South Africa, Thailand, Turkey and USA. Two trials were conducted over multiple countries, in which case each country was counted as a discrete entity.

AF, audit and feedback; CE, clinician education; CM, case management; CQI, continuous quality improvement; CR, clinician reminders; CVD, cardiovascular disease; DM, diabetes mellitus; EPR, electronic patient registry; FI, financial incentives; FR, facilitated relay; HbA1c, glycated haemoglobin; PE, patient education; PR, patient reminders; PSM, promotion of self-management; TC, team changes.

PROGRESS-Plus factors distinct from those used to define their intervention and their target patient populations.

Of the 31 general trials that did not contain an equity-specific objective but conducted stratified analyses across PROGRESS-Plus factors, gender/sex (71.0% of general trials), age (71.0%), race/ethnicity/culture/language (25.8%) and education (29.0%) were the most commonly stratified factors. Twelve trials found...
differential effects among disadvantaged subgroups when intervention outcomes were further analysed. Notably, six trials found differences in outcomes based on the sex of participants, five trials found differences based on age and four trials found differences based on race/ethnicity group.

Table 3 examines the extent of equity-relevance in diabetes QI trials over time. Prior to 2007, there were
18 Alternatively, adding care guides
the intervention outcomes differed between Caucasians
loss programmes to improve glycaemic control found
study examining the efficacy of telephone-based weight
foci of diabetes QI trials stand in contrast to the harsh
reality of many patients, for whom multiple social and
economic determinants of health intersect in complex
ways. The risk for health disparities often increases in
populations where multiple PROGRESS-Plus factors are
concerned. For example, there is a paucity of research
targeting elderly racial and ethnic minorities despite this
being one of the fastest growing demographic for diabetes
diagnoses and diabetes-related complications. Given that
these populations tend to bear a disproportionate burden
of disease, it is even more important that interventions
and analyses relevant to these patients be represented in
the current body of research.

Interventions tailored toward socially disadvantaged
populations show promising results in reducing health
disparities in diabetes care. In a review of 17 QI trials,
Glazier et al found that interventions worked best
when they were adapted to the local community to fit
local circumstances. Similarly, in a study of 42 QI trials,
Peek et al found evidence to suggest that culturally
tailored programming and community-based partners-
ships led to improvements in health outcomes for racial/
ethnic minorities and successfully contributed to reduc-
tions in health disparities in the population. Fisher et al showed narrowing of racial disparities in health-
care with culturally specific programming and health-
care messaging. Culturally sensitive strategies can help
strengthen connections between patients and health-
care organisations, thereby facilitating a more effective
exchange of health information and improved adher-
ence to treatment plans for ethnic and racial minorities.

In 2013, Clarke et al reported that interventions to
improve care in ethnic minorities predominantly focused
on patient-level strategies, placing the burden of change
on patients without addressing equally relevant factors
at the level of health providers, healthcare organisa-
tions and health systems. Here, we show that there is
increasing data from trials testing health system inter-
ventions, such as case management and team changes,
to consider when developing QI interventions to either
address or prevent worsening health inequities across
several PROGRESS-Plus characteristics.

This study has several limitations. First, we included
only English language publications as translation of
non-English studies was not feasible. Second, due the
large number of included studies we focused our review
of equity factors in the primary publication of trials. It is
possible that authors did additional equity-relevant anal-
yses in secondary publications, which were not captured
in this review. This may result in an underestimate of the
number of general studies that analysed effects in disad-
vantaged groups. However, by focusing on primary pub-
lication, we have identified studies in which equity concerns
were prioritised by authors, either through targeted
interventions or subsequent analyses, to warrant discus-
sion in a primary paper. Finally, our ability to capture
the full breadth of issues that may disadvantage patients
was restricted by limitations in reporting these variables
within each study and by the lack of a standardised termi-
ology in the literature.

As our objective was to assess the extent to which
researchers considered equity-relevant factors, we did
not analyse the effect of equity-relevant factors on study

CONCLUSIONS
Among 278 diabetes QI trials, only 34.9% provided equi-

Western populations where multiple PROGRESS-Plus factors are

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41 equity-relevant trials out of 126 diabetes QI studies. In
the period from 2007 to 2014, there were 54 equity-rele-
vant trials out of 146 diabetes QI studies. Targeted trials
were responsible for 56.1% of equity-relevant trials prior
2007. This number increased to 75.9% of equity-relevant
trials in the period from 2007 to 2014. The most notable
increases in the absolute number of targeted studies
occurred with occupation, education and disability.

While the majority of diabetes QI trials did not have
an equity focus, the vast majority collected some form
of equity-relevant data to assess balance between study
arms in RCTs. This collection of stratified data presents
a missed opportunity for researchers to further explore
equity-relevant analyses.

In this systematic review, only 22 trials (8.1%) directed
interventions toward a population that was impacted by
two or more risk factors for health disparities. The limited
foci of diabetes QI trials stand in contrast to the harsh
reality of many patients, for whom multiple social and
economic determinants of health intersect in complex
ways. The risk for health disparities often increases in
populations where multiple PROGRESS-Plus factors are

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outcomes. The effectiveness of interventions often varies based on the participant population and the existing health system. Based on the limited primary data that we have from targeted and general trials, it is difficult to make definitive conclusions about which interventions or QI strategies are effective or ineffective in reducing health disparities and/or improving health outcomes for disadvantaged groups without oversimplifying the issue and potentially misleading future enquiry. What ultimately works in one healthcare setting may not work in another. However, this represents an important area for future research.

In conclusion, the findings in this secondary study of a systematic review of diabetes QI trials indicate substantial room for improvement in the proportion of studies that address equity and the range of equity factors that can be reported and analysed.

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