Time to Change’s social marketing campaign for a new target population: results from 2017-2019.

CURRENT STATUS: ACCEPTED

BMC Psychiatry  BMC Series

Clara González-Sanguino
School of Psychology, University Complutense of Madrid
mailto: clagon06@ucm.es Corresponding Author

Laura C Potts
King's College London

Maria Milenova
King's College London

Claire Henderson
King's College London

DOI: 10.21203/rs.2.14958/v1

SUBJECT AREAS
Psychiatry

KEYWORDS
Mental illness stigma; Global mental health; Social marketing campaign
Abstract

Background. Since 2009 Time to Change has included among its strategies a social marketing campaign to tackle the stigma surrounding mental health problems. At the start of its third phase (2016-2021) the target group of the campaign was kept as people aged between mid-twenties and mid-forties but changed to middle-low income groups and the content was focused on men.

Methods. Participants (n = 3700) were recruited through an online market research panel, before and after each burst of the campaign. They completed an online questionnaire evaluating knowledge [Mental Health Knowledge Schedule (MAKS)]; attitudes [Community Attitudes toward Mental Illness (CAMI)]; and desire for social distance [Intended Behaviour subscale of the Reported and Intended Behaviour Scale (RIBS)]. Socio-demographic data and awareness of the campaign were also collected.

Results. For each of the 3 bursts, significant pre-post awareness differences were found (OR=2.83, CI=1.90 to 4.20, p<0.001; OR=1.72, CI=1.22 to 2.42, p=0.002; OR=1.41, CI=1.01 to 1.97, p=0.043), and awareness at the end of the third burst was 33%. Demographic factors associated with awareness for one or more bursts included having children, familiarity with mental illness, male sex, being Black, Asian or other ethnic minorities and living in London or the East Midlands regions. An improvement across bursts in the “living with” subscale item of the RIBS, and in the “recover” and “advice to a friend” MAKS items were found. Familiarity with mental illness had the strongest association with all outcome measures, while the awareness of the campaign was also related with higher scores in MAKS and RIBS.

Conclusions. These interim results suggest that the campaign is reaching and having an impact on its target audience. While over the course of Time to Change we have found no evidence that demographic differences in stigma have widened, and indeed those by age group and region of England have narrowed, those for socioeconomic status, ethnicity and sex have so far remained unchanged. By targeting a lower socioeconomic group and creating relatively greater awareness among men and in Black and ethnic minority groups, the campaign is showing the potential to address these persistent differences in stigma.

Background
The stigma associated with mental illness involves negative thoughts, emotions and behaviours towards these people [1] who must not only face their psychological problems, but also the social discrimination caused by this phenomenon producing a restriction of rights and opportunities, leading to rejection in the social environment and favouring exclusion [2], social inequality and discrimination when obtaining a job or housing [3, 4].

Several initiatives have been launched to combat this phenomenon in various countries [5–8], among them the Time to Change programme in England [9] (https://www.time-to-change.org.uk/). Since 2009 it has aimed to be a growing social movement to change the way people think and act about mental health problems, raising awareness of what common mental health problems are, and letting the public know what they can do to help.

One of the main components of Time to Change is the social marketing campaign. Used to reach the public, its purpose is to tackle stigma surrounding mental health by demonstrating how common these problems are in all samples of society and giving people the tools to step in and support someone who is struggling. Both mass media and social media have been well documented as an immensely powerful source of social influence and intend to reach large numbers of people [10, 11].

From its launch to 2016 (Time to Change phases 1 and 2) the campaign was aimed at people aged between mid-twenties to mid-forties, from middle-income groups.

The evaluation of Time To Change is based on the theory that considers stigma as a lack of knowledge about mental illness; negative attitudes towards people with mental illness; and discriminatory behaviour towards them [15]. The results for phases 1 and 2 show an association between awareness of the campaign and each of, knowledge, attitudes and desire for social distance, and improvements over the course of phases 1 and 2 in these outcomes [12, 13].

Time to Change is currently in its third phase of delivery. While the target group age of 25–45 is unchanged the target income group is now low to middle and the content focusses on men to try to attract their attention. This change aims to address inequalities in demographic groups in stigma, due to persistent differences by income group and sex which have neither widened nor narrowed over the course of Time to Change [14].
The objectives of this study are to examine: awareness of Time to Change over the first three bursts of the Phase 3 campaign in the new target sample and factors associated with awareness; changes in outcomes of stigma related knowledge, attitudes and desire for social distance over this time period; and the relationship between awareness of the campaign and the outcomes.

Methods

Design

Participants were recruited via an online market research panel. Previous work suggests that behavioural intentions towards people with mental health problems may be better assessed using online self-complete methods rather than in-person interviews [17]. Quotas were set for each type of media used to enhance the likelihood that survey participants were exposed to campaign materials. Online panel interviews were performed pre and post each of the three bursts of campaign activity. Quotas were also set to include equal distributions of age, sex, and socio-economic status and the sample was designed to be geographically representative of the population in England. Ethnic minority participants were oversampled.

Intervention: the social marketing campaign

The social marketing campaign covered by this evaluation is comprised by three bursts of multimedia activity, each lasting several weeks, with one in late 2017 and two in 2018. The campaign media targeted men and women in their mid-twenties to mid-forties in an overlapping income group but lower than previous phases (C1: lower-middle class; C2: skilled working class; D: skilled manual occupation), and more directly towards men. It included the use of social media such as Facebook, Twitter, Instagram and Snapchat; radio adverts across several stations, digital content platforms; partnership with Joe Media [a media company established in the United Kingdom (UK) in 2015 specialised in sport, politics, lifestyle and pop culture] and beer mats and washroom posters in pubs. The previous key messages of the campaign were reworked for this target group. In the first two bursts the campaign encouraged people to ‘be in their mate’s corner’, harnessing the power of friendship and humour to reach a more detached audience. The third campaign burst developed this idea further, encouraging people to ‘ask twice’ if they feel like someone they know is acting
differently. This clear call to action provides the target audience with practical advice about starting a conversation, something for which there is evidence in terms of suicide prevention [16].

**Instruments**

**Knowledge**
Mental health-related knowledge was measured by the Mental Health Knowledge Schedule (MAKS) [18]. The MAKS comprises six items covering stigma-related mental health knowledge areas: help seeking, recognition, support, employment, treatment, and recover, and six items that enquire about classification of various conditions as mental illnesses [19]. Each item score on a 5-point Likert scale, from 5 = ‘strongly agree’ to 1 = ‘strongly disagree’. The total score is calculated by adding together the response values of each item, and a higher score indicated greater knowledge.

**Attitudes**
Attitudes towards mental illness were assessed based on the 12 version item of the Community Attitudes toward the Mentally Ill Scale (CAMI)[20], previously used in Time To Change campaign evaluation [12] and in the Health Survey for England [21]. Each item score on a 5-point Likert scale, from 5 = ‘strongly agree’ to 1 = ‘strongly disagree’. The total score is calculated by adding together each single item, and higher score indicated higher willingness to engage in the behaviour.

**Desire for Social Distance**
The desire for social distance (the level of intended future contact with people with mental health problems) was measured by the Intended Behaviour subscale of the Reported and Intended Behaviour Scale (RIBS) [23]. The RIBS consists of 4 domains (living with, working with, living nearby, and continuing a relationship with someone with a mental health problem) and assesses reported and the intended behaviour in each domain. In this study, only intended behaviour was evaluated. Each item is scored on a 5-point Likert scale, from 1 = ‘strongly disagree to engage in the stated behaviour’ to 5 = ‘strongly agree with engaging in the stated behaviour’. The total score is calculated by adding together each single item, and higher score indicated higher willingness to engage in the behaviour.

**Campaign awareness**
Prompted campaign awareness was assessed for each type of media and / or activity used by Time to Change. Individuals who reported seeing any of the advertisements were categorised as ‘campaign
aware’ while those who responded ‘no’ or ‘don’t know’ were categorised as ‘not campaign aware’.

Campaign awareness associated with the post-burst stage pertains to awareness of the specific media activity immediately preceding the survey, while awareness during the pre-stage refers to the recall of the media used in the previous campaign burst.

Social contact
Social contact with someone with a mental health problem was assessed by asking the following question: *Who is the person closest to you who has or has had some kind of mental health problem?*

Scoring the answers in the following categories: self, immediate family (spouse/sister/brother/parents...), one of your children, partner (living with you), partner (not living with you), other family (uncle/aunt/cousin/grandparent...), friend, acquaintance, work colleague, neighbours, ex-partner, no-one known. For more simplicity in the analysis the categories were reduced to three: no-one-known, self, other.

Statistical analysis
All analyses were weighted by gender, age and ethnicity to reflect population characteristics in England. Survey weights were taken directly from the UK Government’s Office for National Statistics.

All models were adjusted for the impact of the “Burst” as well as main relevant socio-demographic characteristics identified from the literature in the field (i.e., gender; age; ethnicity; socioeconomic group; geographic region; marital status; having children; working status; degree of familiarity with mental illness).

Descriptive statistics for participant demographics were calculated and presented using unweighted frequency and weighted percentage/mean/standard deviation.

Adjusted logistic regression models were used to analyse campaign awareness. To examine whether there was a consistent pre/post effect, we included a variable indicating whether the assessment occurred before or after the burst of media (pre vs. post). We also investigated factors significantly associated with campaign awareness where the following independent variables were entered into the model: ethnicity (categorical: White, Asian, Black, Mixed or Other), gender, age (categorical: 25–29, 30–34, 35–39, 40–45), marital status (married: yes/no), having children (children: yes/no)
employment status (categorical: employed (full or part-time employment), not working (unemployed or retired), student), socioeconomic group (categorical: lower middle class C1, skilled working class C2, semi-skilled and unskilled manual workers D), geographic region (categorical: Yorkshire and Humber, North East, North West, East Midlands, West Midlands, East of England, London, South East, South West) and social contact (categorical: having a mental health problem oneself, knowing someone with a mental health problem or not knowing anyone with a mental health problem).

Multivariable linear regression models were used to analyse the total MAKS, CAMI and RIBS scores. A pre/post effect for each outcome measure was investigated as described above. Multivariable logistic regression models estimated the odds of responding positively (i.e., agree strongly or agree slightly) to each of the MAKS and RIBS items. All items were coded so that agreement summarised a less stigmatising response. Presence of a long-term trend was examined by including campaign burst as a covariate in the model for the total score of MAKS, CAMI and RIBS, and for each item of the MAKS and RIBS scales.

The relationship between each of the outcome measures (CAMI, MAKS, RIBS) with campaign awareness was assessed by including the campaign awareness variable into the adjusted linear regression model. This will also inform us of factors associated with each outcome measure.

Results

Target population

3700 persons were interviewed between April 2017 and February 2019. The average age of the sample was 35.8 years, 51.8% were women, 44.8% lower-middle class (C1), 86.0% working at the time of the interview and 73.5% white. More details of the sample can be seen in table 1.

Table 1 about here

Campaign awareness

For each of the three bursts, significant pre-post awareness differences were found (OR = 2.83, CI = 1.90 to 4.20, \( p < 0.001 \); OR = 1.72, CI = 1.22 to 2.42, \( p = 0.002 \); OR = 1.41, CI = 1.01 to 1.97, \( p = 0.043 \)), with similar levels of post-burst awareness of 33%, 34% and 33% respectively.

Factors associated with campaign awareness
Characteristics significantly associated with campaign awareness in the first burst were being aged between 30 and 34 (OR = 1.59, CI = 1.09 to 2.31; p = 0.016) as compared to aged 40–45, being Asian (OR = 1.95, CI = 1.30 to 2.92; p = 0.001), knowing someone with a mental health problem (OR = 1.96, CI = 1.45 to 2.64; p < 0.001) and having children (OR = 1.49, CI = 1.06 to 2.09; p = 0.021).

In the second burst, the factors associated with campaign awareness were being Asian (OR = 1.60, CI = 1.04 to 2.48; p = 0.033) as compared to White, being male (OR = 0.74, CI = 0.55 to 0.99; p = 0.047), having children (OR = 1.47, CI = 1.05 to 2.06; p = 0.025), having or having had a mental health problem (OR = 2.40, CI = 1.46 to 3.93; p = 0.001) and knowing someone with a mental health problem (OR = 2.10, CI = 1.57 to 2.82; p < 0.001). Finally, for the third burst, characteristics significantly associated with campaign awareness include male sex (OR = 0.62, CI = 0.46 to 0.84; p = 0.002), having children (OR = 1.82, CI = 1.31 to 2.53; p < 0.001), knowing someone with a mental health problem (OR = 1.78, CI = 1.30 to 2.42; p < 0.001), being Black or other ethnicity (OR = 4.51, CI = 1.67 to 12.17; p = 0.003; OR = 12.53, CI = 1.52 to 103.03; p = 0.019) and being from London (OR = 2.06, CI = 1.17 to 3.64; p = 0.013) as compared to Yorkshire and Humber.

Results of the regression to explore factors associated with campaign awareness, including reference categories, can be seen in table 2.

**Effectiveness of TTC: knowledge, attitude and desire for social distance**

**Knowledge**

No significant pre/post differences were found in the total score of the MAKS after each of the three bursts. Over the course of all three bursts, analyses reveal a significant increase in the “Recover” item (OR = 1.10, CI = 1.00 to 1.20, p = 0.045) and the “Advice to a friend” item (OR = 1.10, CI = 1.01 to 1.21, p = 0.037), but not on any other item nor the total score. Overall and item scores from the MAKS scale for each time point can be seen in figures 1 and 2 respectively.

**Figure 1 and 2 about here**

When all three bursts were combined, campaign awareness was significantly associated with a greater MAKS score (β = 0.60, CI = 0.36 to 0.84; p < 0.001), Other factors associated with a greater
total MAKS score were being female ($\beta = 0.53$, CI = 0.30 to 0.76; $p < 0.001$), having children ($\beta = 0.38$, CI = 0.13 to 0.63; $p = 0.003$) and having had social contact with people with mental problems ($\beta = 1.44$, CI = 1.21 to 1.67; $p < 0.001$) or experiencing them oneself ($\beta = 2.91$, CI = 2.58 to 3.33; $p < 0.001$). Asian ethnicity was associated with lower MAKS score ($\beta = -0.71$, CI = -1.07 to -0.35; $p < 0.001$). Results of the linear regression model to explore factors associated with the total MAKS score, including reference categories, are presented in table 3.

Attitude

No significant pre/post differences were found in the total CAMI score after each of the bursts nor a significant improvement across all three bursts. CAMI total scores for each time point can be seen in figure 1.

When combining all three bursts, no significant association was found between campaign awareness and the CAMI total score. Factors associated with a more positive attitudes towards mental illness were being female ($\beta = 2.39$, CI = 1.82 to 2.96; $p < 0.001$), lower middle class ($\beta = 0.90$, CI = 0.25 to 1.55; $p = 0.007$), being from the North East ($\beta = 1.39$, CI = 0.10 to 2.68, $p = 0.035$) and having familiarity with people with mental problems ($\beta = 2.92$, CI = 2.35 to 3.49; $p < 0.001$) or suffering from them oneself ($\beta = 7.22$, CI = 6.40 to 8.04; $p < 0.001$). Being Asian or other ethnicity and living in London were factors associated with a lower CAMI scores ($\beta = -3.18$, CI = -4.01 to -2.35, $p < 0.001$; $\beta = -5.32$, CI = -8.23 to -2.41, $p < 0.001$; $\beta = -2.08$, CI = -3.08 to -1.07, $p<0.001$). Results of the linear regression model to explore factors associated with the total CAMI score, including reference categories, are presented in table 3.

Desire for Social distance

No significant pre/post differences were found in the total RIBS intended behaviour score after each of the bursts. However across all three bursts there was a significant improvement in the “living with” item (OR = 1.13, CI = 1.03 to 1.25; $p = 0.008$). Overall and item scores from the RIBS scale for each time point can be seen in figures 2 and 3 respectively.

Figure 3 about here

For all three bursts combined, there was a statistically significant positive association between
campaign awareness and the total RIBS score ($\beta = 0.58, \text{CI} = 0.31 \text{ to } 0.84; p < 0.001$). Other factors associated with the level of intended future contact with people with mental health problems are being under 40 years of age ($\beta = 0.38, \text{CI} = 0.06 \text{ to } 0.69, p = 0.019; \beta = 0.45, \text{CI} = 0.11 \text{ to } 0.79, p = 0.010; \beta = 0.76, \text{CI} = 0.41 \text{ to } 1.11, p < 0.001$), being married ($\beta = 0.39, \text{CI} = -0.06 \text{ to } 0.71; p = 0.021$) and having had social contact with people with mental problems ($\beta = 2.12, \text{CI} = 1.85 \text{ to } 2.38; p < 0.001$) or experiencing them oneself ($\beta = 3.20, \text{CI} = 2.82 \text{ to } 3.57; p < 0.001$). Being Black or of Asian ethnicity and living in London were associated with lower scores in the RIBS ($\beta = -0.90, \text{CI} = -1.66 \text{ to } -0.15, p = 0.019; \beta = -1.15, \text{CI} = -1.57 \text{ to } -0.72, p < 0.001; \beta = -0.75, \text{CI} = -1.29 \text{ to } -0.22, p = 0.005$). Results of the linear regression model to investigate factors associated with the total RIBS score, including reference categories, are presented in table 3.

Discussion

These interim results suggest that the campaign is reaching and having an impact on its new target audience, at least in terms of stigma related knowledge and desire for social distance. The results are similar than those obtained in the first phase of the campaign, with improvements only in RIBS item “living with” [13]; and in the second phase, with improvements in “work with” and “live nearby” items of RIBS, and “paid employment”, “advice”, and “recover” items of MAKS [12]. The strongest predictive variable of knowledge, attitude and social distance desire throughout the three bursts, was having or having had contact with a person with mental health problems or suffering from them oneself. These results might emphasize the enormous importance of actions focused on social contact carried out by the campaign, such as “ask twice” and giving practical advice, which seem to be a key to generate changes in reducing stigma towards mental illness. The importance of social contact in anti-stigma initiatives has been also demonstrated in previous studies [24, 25] which show the usefulness of these actions.

For each burst, moderate levels of awareness were reached, always being significantly higher in the post-measures, which indicates the transmission efficiency of the campaign. Compared to levels reached in previous campaigns (of up to 59% in 2012) [12, 13], the levels reached in this phase of the campaign are somewhat lower however suggesting more work may be needed to identify the best
methods to reach the new target group.

In our results, awareness is associated with better scores on MAKS and RIBS, but not with CAMI. These results are similar to evaluations obtained in other phases of the campaign, in which being aware of the social media campaign was associated with higher score at MAKS, RIBS and a subscale of CAMI [12]. This may be because attitudes are a more complex construct to change, as they are strongly related to the etiological belief of mental disorder in interaction with the culture [26, 27]. Since the causality of the disease was not among the main objectives of the campaign it is possible that changes in attitudes occur more slowly and in the long term.

We found that the main factors associated with awareness are having or having had social contact with a person with mental illness and having children. Other relevant factors are being male (2nd and 3rd burst), being Asian (1st and 2nd burst), and being Black or other ethnicity (3rd burst). While the results were not consistent across bursts in terms of the relationship between ethnicity and awareness, it was associated with either being Black or Asian for all three bursts. These results also seem to support the efficacy of the campaign in having focussed its content on men and adding the activities targeting parents.

While over the course of Time to Change we have found no evidence that demographic differences in stigma have widened, and indeed those by age group and region of England have narrowed, those for socioeconomic status, ethnicity and sex have so far remained unchanged [14]. By targeting a lower socioeconomic group and creating relatively greater awareness among men and in Black and ethnic minority groups, the campaign is showing the potential to address these persistent differences in stigma.

Certain limitations in the study should also be mentioned. Firstly, it is important to point out that, as self-reporting measures, evaluation can always be affected by response trends or phenomena such as social desirability, which can be accentuated by measuring a sensitive and controversial construct such as stigma. Moreover, it was not possible to randomize participants or to manipulate the intervention since this is a real-world study. In the same way it is possible that indirect effects of the
campaign will affect the results of the campaign, since there may be individuals who do not recognize the campaign but have discussed it with others. Finally, it is necessary to keep in mind that changes in attitudes and behaviours can occur in the longer term both positively and negatively, being phenomena in constant interaction with other influences. For instance, a participant might not have scored highly on the scales at the time of the post-burst but if a close relative suffers from a mental illness at a later stage, that same participant might act differently because of their previous experience with the campaign. However, despite the importance of long-term measures on the effects of anti-stigma programmes, few studies provide them [28].

Conclusions
The results of the present study reveal early evidence of the effectiveness of the third phase of Time to Change anti-stigma campaign targeting a lower income group than in the previous phases and more focused on men. The shift in content focus to men and the activities aimed at parents were effective in raising awareness of the campaign in these groups. However, it remains to be seen whether the campaign can lead to a narrowing of the pre-existing differences in stigma by socioeconomic status, ethnicity and sex. In order to address these inequalities most effectively, a better evidence base is needed regarding the reasons for these demographic differences in stigma.

Abbreviations
MAKS: Mental Health Knowledge Schedule; CAMI: Community Attitudes toward Mental Illness, RIBS: Reported and Intended Behaviour Scale, C1: lower middle class, C2: skilled working class, D: semi-skilled and unskilled manual workers, UK: United Kingdom; OR: odds ratio; CI: confidence interval.

Declarations
Ethics approval and consent to participate
The study was classified as exempt by the King’s College London psychiatry, nursing and midwifery research ethics subcommittee.

King’s College London Psychiatry Research Ethics Committee deem as exempt from the approval process the analysis of data which is sent anonymised for analysis, as was the case for these data.

Consent for publication
Not applicable
Availability of data and materials

Data are not yet available as this is part of an ongoing study. At the end of the study they may be available on reasonable request to the senior author (Claire Henderson), subject to approval from the funders.

Competing interests

The authors declare that they have no competing interests.

Funding

The Time to Change evaluation was funded by the UK Government Department of Health, Comic Relief and Big Lottery Fund. CH was supported by these grants during phases 1–3 of Time to Change and LP during phase 3. The funding source had no involvement in the study design, data, or report writing.

Authors’ contributions

CGS drafted the manuscript and conducted the analyses for Table 1.

LP conducted the analyses for the other tables and created the other tables and figures.

MM assisted with interpretation of the results and drafting the manuscript.

CH conceived the paper and edited drafts of the manuscript.

Acknowledgements

We are grateful for collaboration on the evaluation by: Mark Slater and Craig Meikle, Consumer Insight; Sue Baker, Paul Farmer, George Hoare and Jo Loughran.

References

1. Ottati V, Bodenhausen GV, Newman LS. Social Psychological Models of Mental Illness Stigma. On the stigma of mental illness: Practical strategies for research and social change. Washington, DC, US: American Psychological Association; 2005.

2. Office of the Deputy Prime M. Mental Health and Social Exclusion: Social Exclusion Report. London: Social Exclusion Unit; 2004.

3. Livingston JD, Boyd JE. Correlates and consequences of internalized stigma for people living with mental illness: a systematic review and meta-analysis. Social science & medicine (1982).
4. Corrigan PW, Watson AC. Understanding the impact of stigma on people with mental illness. World psychiatry: official journal of the World Psychiatric Association. 2002;1:16–20.

5. Rubio-Valera M, Fernández A, Evans-Lacko S, Luciano JV, Thornicroft G, Aznar-Lou I, et al. Impact of the mass media OBERTAMENT campaign on the levels of stigma among the population of Catalonia, Spain. European Psychiatry. 2016;31:44–51.

6. Corrigan PW, Morris, S. B., Michaels, P. J., Rafacz, J. D., Rüssch, N. Challenging the public stigma of mental illness: A meta-analysis of outcome studies. Psychiatric Services. 2012;63(10):963–73.

7. Grausgruber A, Schöny W, Grausgruber-Berner R, Koren G, Apor BF, Wancata J, et al. “Schizophrenie hat viele Gesichter”– Evaluierung der österreichischen Anti-Stigma-Kampagne 2000–2002. Psychiat Prax. 2009;36(07):327–33.

8. Livingston JD, Cianfrone M, Korf-Uzan K, Coniglio CJSP, Epidemiology P. Another time point, a different story: one year effects of a social media intervention on the attitudes of young people towards mental health issues. 2014;49(6):985–90.

9. Henderson C, Thornicroft G. Stigma and discrimination in mental illness: Time to Change. Lancet. 2009;373(9679):1928–30.

10. Corrigan PW, Shapiro JR. Measuring the impact of programs that challenge the public stigma of mental illness. Clinical psychology review. 2010;30(8):907–22.

11. Clement S LF, Barley E, Evans-Lacko S, Williams P, Yamaguchi S, Slade M, Rüssch N, Thornicroft G.. Mass media interventions for reducing mental health-related stigma. Cochrane Database of Systematic Reviews. 2013.

12. Sampogna G, Bakolis I, Evans-Lacko S, Robinson E, Thornicroft G, Henderson C. The impact of social marketing campaigns on reducing mental health stigma: Results from the 2009–2014 Time to Change programme. European psychiatry: the journal of the Association of European Psychiatrists. 2017;40:116–22.

13. Evans-Lacko S, Malcolm E, West K, Rose D, London J, Rüssch N, et al. Influence of Time to Change’s social marketing interventions on stigma in England 2009–2011. British Journal of Psychiatry.
14. Robinson EJ, Henderson C. Public knowledge, attitudes, social distance and reporting contact with people with mental illness 2009-2017. Psychological medicine. 2018:1-10.
15. Thornicroft G, Rose D, Kassam A. Stigma: ignorance, prejudice or discrimination. British Journal of Psychiatry. 2007;190:192-3.
16. Nicholas A, Rossetto A, Jorm A, Pirkis J, Reavley N. Importance of Messages for a Suicide Prevention Media Campaign. Crisis. 2018;39(6):438-50.
17. Henderson C, Evans-Lacko S, Flach C, Thornicroft G. Responses to mental health stigma questions: the importance of social desirability and data collection method. CanJPsychiatry. 2012;57(3):152–60.
18. Evans-Lacko S, Little K, Meltzer H, Rose D, Rhydderch D, Henderson C, et al. Development and psychometric properties of the Mental Health Knowledge Schedule. CanJPsychiatry. 2010;55(7):440-8.
19. Rusch N, Evans-Lacko SE, Henderson C, Flach C, Thornicroft G. Knowledge and attitudes as predictors of intentions to seek help for and disclose a mental illness. PsychiatrServ. 2011;62(6):675–8.
20. Taylor SM, Dear MJ. Scaling community attitudes toward the mentally ill. SchizophrBull. 1981;7(2):225-40.
21. Ilic N HH, Henderson C, Evans-Lacko S, Thornicroft G. Attitudes towards mental illness. In: Craig R FE, Mindell J, editor. Health Survey for England. I. London: Health and Social Care Information Centre; 2014.
22. Ilic N, Henderson, H, Henderson, C, Evans-Lacko, S, Thornicroft G. Attitudes towards mental illness. In: Craig R, Fuller, E, Mindell, J., editor. Health Survey for England 2014: Health, social care and lifestyles London: Health and Social Care Information Centre; 2016.
23. Evans-Lacko S, Rose D, Little K, Rhydderch D, Henderson C, Thornicroft G. Development and Psychometric Properties of a Stigma Related Behaviour Measure. Epidemiology and psychiatric sciences. 2011;20(3):263–71.
24. Evans-Lacko S, London J, Japhet S, Rusch N, Flach C, Corker E, et al. Mass social contact interventions and their effect on mental health related stigma and intended discrimination. BMC
25. Yamaguchi S, Ojio Y, Ando S, Bernick P, Ohta K, Watanabe K-i, et al. Long-term effects of filmed social contact or internet-based self-study on mental health-related stigma: a 2-year follow-up of a randomised controlled trial. 2019;54(1):33-42.

26. Mannarini S, Boffo M, Rossi A, Balottin L. Etiological Beliefs, Treatments, Stigmatizing Attitudes toward Schizophrenia. What Do Italians and Israelis Think? Front Psychol. 2018;8:22–89.

27. Corrigan PW, Rüsche N, Scior K. Adapting Disclosure Programs to Reduce the Stigma of Mental Illness. Psychiatr Serv. 2018;69(7):826-8.

28. Mehta N, Clement S, Marcus E, Stona AC, Bezborodovs N, Evans-Lacko S, et al. Evidence for effective interventions to reduce mental health-related stigma and discrimination in the medium and long term: systematic review. The British journal of psychiatry: the journal of mental science. 2015;207(5):377–84.

Tables
Table 1. Participant’s socio-demographic characteristics, un-weighted frequency and weighted percentages (n=3700)

| Demographic characteristic        | N (%)       |
|-----------------------------------|-------------|
| Gender, Female n (%)              | 1892 (51.82)|
| Age, mean (SD)                    | 35.77 (5.68)|
| Age group                         |             |
| 25-29                             | 639 (17.10) |
| 30-34                             | 880 (24.42) |
| 35-39                             | 1060 (29.04)|
| 40-45                             | 1121 (29.44)|
| Socioeconomic status, n (%)       |             |
| C1, lower middle class            | 1618 (44.84)|
| C2, skilled working class         | 1144 (29.89)|
| D, semi-skilled and unskilled manual workers | 938 (25.27) |
| Employment status, n (%)          |             |
| Working                           | 3209 (86.05)|
| Student                           | 22 (0.74)   |
| Not working                       | 469 (13.2)  |
| Married, yes, n (%)               | 2564 (69.69)|
| Children, yes, n (%)              | 2079 (57.49)|
| Ethnicity, n (%)                  |             |
| Black                             | 102 (4.71)  |
| White                             | 3140 (73.55)|
| Asian                             | 368 (17.56) |
| Mixed                             | 76 (3.66)   |
| Other                             | 14 (0.53)   |
| Region                            |             |
| North East                        | 223 (6.51)  |
| North West                        | 555 (18.57) |
| Yorkshire & Humberside            | 416 (12.04) |
| East Midlands                     | 361 (10.27) |
| West Midlands                     | 398 (10.49) |
| East of England                   | 398 (10.07) |
| London                            | 538 (13.04) |
| South East                        | 561 (14.44) |
| South West                        | 250 (4.58)  |

Who is the person closest to you who has or has had some mental illness?

- No-one-known: 1844 (49.45)
- Self: 384 (9.72)
- Other: 1472 (40.82)

Figures
### Table 2. Results of the multivariate logistic regression models to explore factors associated with campaign awareness

|                    | Burst 1 April 2017 (n=1349) |                  | Burst 2 February 2018 (n=1179) |                  |
|--------------------|------------------------------|------------------|-------------------------------|------------------|
|                    | OR (95% CI)                  | p value          | OR (95% CI)                   | p value          |
| Age                |                              |                  |                               |                  |
| 25-29              | 1.29 (0.85–1.97)             | 0.235            | 1.07 (0.70–1.64)              | 0.750            |
| 30-34              | 1.59 (1.09–2.31)             | 0.016            | 1.02 (0.69–1.51)              | 0.907            |
| 35-39              | 1.10 (0.75–1.62)             | 0.624            | 1.31 (0.91–1.90)              | 0.148            |
| 40-45 (ref)        | -                            | -                | -                             | -                |
| Gender             |                              |                  |                               |                  |
| Female             | 0.87 (0.65–1.17)             | 0.350            | 0.74 (0.55–0.99)              | 0.047            |
| Male (ref)         | -                            | -                | -                             | -                |
| Ethnicity          |                              |                  |                               |                  |
| Black              | 1.68 (0.89–3.17)             | 0.109            | 2.09 (0.88–4.97)              | 0.094            |
| Asian              | 1.95 (1.30–2.92)             | 0.001            | 1.60 (1.04–2.48)              | 0.033            |
| Mixed              | 0.94 (0.36–2.43)             | 0.895            | 1.73 (0.76–3.94)              | 0.191            |
| Other              | 2.80 (0.39–20.14)            | 0.305            | -                             | -                |
| White (ref)        | -                            | -                | -                             | -                |
| Socioeconomic status |                              |                  |                               |                  |
| Low-middle class C2, skilled working class D | 0.92 (0.65–1.29) | 0.624 | 1.32 (0.95–1.85) | 0.099 |
| Low-middle class C1, working class (ref) | 1.09 (0.77–1.55) | 0.629 | 0.95 (0.65–1.38) | 0.772 |
| Married            |                              |                  |                               |                  |
| Yes                | 1.13 (0.79–1.61)             | 0.504            | 1.08 (0.76–1.54)              | 0.663            |
| No (ref)           | -                            | -                | -                             | -                |
| Children           |                              |                  |                               |                  |
| Yes                | 1.49 (1.06–2.09)             | 0.021            | 1.47 (1.05–2.06)              | 0.025            |
| No (ref)           | -                            | -                | -                             | -                |
| Employment status  |                              |                  |                               |                  |
| Not Working        | 0.57 (0.14–2.35)             | 0.437            | 0.33 (0.04–2.69)              | 0.297            |
| Full/Partial work  | 0.78 (0.20–3.06)             | 0.717            | 0.46 (0.06–3.64)              | 0.461            |
| Student (ref)      | -                            | -                | -                             | -                |
| Region             |                              |                  |                               |                  |
| North East        | 1.15 (0.55–2.38)             | 0.713            | 0.97 (0.50–1.91)              | 0.936            |
| North West        | 0.97 (0.56–1.69)             | 0.916            | 1.36 (0.77–2.39)              | 0.291            |
| East Midlands     | 1.95 (1.05–3.64)             | 0.035            | 1.15 (0.63–2.08)              | 0.653            |
| East of England   | 1.35 (0.76–2.39)             | 0.311            | 0.97 (0.53–1.81)              | 0.936            |
| London            | 1.69 (0.94–3.04)             | 0.077            | 1.08 (0.59–1.96)              | 0.806            |
| South East        | 1.28 (0.72–2.26)             | 0.402            | 1.66 (0.97–2.85)              | 0.067            |
| South west        | 1.37 (0.78–2.38)             | 0.272            | 0.83 (0.45–1.52)              | 0.545            |
| Yorkshire & Humber | 1.40 (0.73–2.70)             | 0.316            | 0.76 (0.33–1.77)              | 0.522            |
| Closest person with MI |                    |                  |                               |                  |
| Self              | 1.52 (0.94–2.47)             | 0.091            | 2.40 (1.46–3.93)              | 0.001            |
| Other             | 1.96 (1.45–2.64)             | <0.001           | 2.10 (1.57–2.82)              | <0.001           |
| None (ref)        | -                            | -                | -                             | -                |

OR = Odds ratio; CI = Confidence interval

### Table 3. Results of multivariate linear regression models to explore factors associated with MAKs, CAMI and RIBS.
|                      | MAKS (n=3700) | CAMI (n=3700) |
|----------------------|--------------|---------------|
|                      | \( \beta \) (95% CI) | p value | \( \beta \) (95% CI) |  |
| Burst                | 0.10 (-0.03 to 0.23) | 0.125 | 0.01 (-0.30 to 0.33) | 0.928 |
| Awareness            | 0.60 (0.36 to 0.84) | <0.001 | 0.30 (-0.28 to 0.88) | 0.310 |
| **Age**              |                |      |                |      |
| 25-29                | -0.23 (-0.54 to 0.09) | 0.160 | -0.72 (-1.48 to 0.03) | 0.059 |
| 30-34                | -0.10 (-0.40 to 0.19) | 0.503 | -0.61 (-1.31 to 0.10) | 0.093 |
| 35-39                | -0.15 (-0.43 to 0.13) | 0.290 | -0.37 (-1.05 to 0.31) | 0.281 |
| 40-45 (ref)          | - | - | - | - |
| **Gender**           |                |      |                |      |
| Female               | 0.53 (0.30 to 0.76) | <0.001 | 2.39 (1.82 to 2.96) | <0.001 |
| Male (ref)           | - | - | - | - |
| **Ethnicity**        |                |      |                |      |
| Black                | -0.71 (-1.07 to -0.35) | 0.716 | -3.18 (-4.01 to -2.35) | 0.918 |
| Asian                | -0.80 (-2.84 to 1.23) | <0.001 | -5.32 (-8.23 to -2.41) | <0.001 |
| Mixed                | - | 0.309 | - | 0.465 |
| Other                | - | 0.439 | - | <0.001 |
| White (ref)          | - | - | - | - |
| **Socioeconomic status** |            |      |                |      |
| C2, skilled working class | -0.23 (-0.48 to 0.02) | 0.066 | -0.87 (-1.50 to -0.24) | 0.007 |
| D, working class     | -0.20 (-0.48 to 0.07) | 0.151 | -0.90 (-1.55 to -0.25) | 0.007 |
| 1, low-middle class  | (ref) | - | - | - |
| **Employed status**  |                |      |                |      |
| Married Yes          | 0.08 (-0.19 to 0.35) | 0.549 | -0.12 (-0.77 to 0.53) | 0.712 |
| No (ref)             | - | - | - | - |
| **Region**           |                |      |                |      |
| North East           | 0.17 (-0.37 to 0.71) | 0.530 | 1.39 (0.10 to 2.68) | 0.035 |
| North West           | 0.23 (-0.20 to 0.65) | 0.294 | 0.63 (-0.37 to 1.62) | 0.217 |
| East Midlands        | 0.03 (-0.44 to 0.49) | 0.915 | 0.47 (-0.62 to 1.56) | 0.394 |
| West Midlands        | 0.17 (-0.29 to 0.64) | 0.469 | -0.18 (-1.23 to 0.86) | 0.730 |
| East of England      | 0.17 (-0.30 to 0.63) | 0.483 | -0.77 (-1.92 to 0.38) | 0.188 |
| London               | -0.03 (-0.47 to 0.41) | 0.887 | -2.08 (-3.08 to -1.07) | <0.001 |
| South west           | 0.08 (-0.35 to 0.52) | 0.706 | -0.30 (-1.33 to 0.72) | 0.561 |
| Yorkshire & Humber   | 0.23 (-0.28 to 0.75) | 0.375 | 0.49 (-0.78 to 1.75) | 0.450 |
| (ref)                | - | - | - | - |
| **Closest person with MI** |              |      |                |      |
| Self                 | 2.96 (2.58 to 3.34) | <0.001 | 7.22 (6.40 to 8.04) | <0.001 |
| Other                | 1.44 (1.21 to 1.67) | <0.001 | 2.92 (2.36 to 3.49) | <0.001 |
| None (ref)           | - | - | - | - |

MAKS = Mental Health Knowledge Schedule; CAMI = Community Attitudes toward the Mentally Ill Scale; RIBS = Reported
Figure 1

Percentage scores for CAMI, MAKS and RIBS during the social marketing campaign (weighted estimates).
Figure 2

Scores of MAKS items during the three bursts of the social marketing campaign (weighted estimates)
Figure 3

Scores of RIBS items during the three bursts of the social marketing campaign (weighted estimates)