Documentation of the Clinical Blood Transfusion Practice at a Teaching and Referral Hospital in Western Kenya

Japheth Chebii Kipkulei1, Nathan Gyabi Buziba1, Simeon Kipkoech Mining2

1Department of Haematology and Blood Transfusion, School of Medicine, College of Health Sciences, Moi University, Eldoret, Kenya
2Department of Immunology, School of Medicine, College of Health Sciences, Moi University, Eldoret, Kenya

Email address: jkipkulei@gmail.com (J. C. Kipkulei)

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Abstract: Blood transfusion is an essential component of modern health care. It can restore normal life expectancy and improve quality of life when used safely. Blood is scarce, costly and its use could be associated with complications. Good clinical practice, which includes proper documentation, ensures safe and effective transfusion practice. The objective of the study was to analyze the process of documenting the clinical blood transfusion practice at public teaching and referral hospital. A hospital based medical chart review of 384 patients who were transfused from June 2013 to November 2013 was carried out. Systematic random sampling method was used to sample the patient medical charts and a data was collected using a structured data collection. Data was analyzed using frequency tables and is presented in form of text, tables and charts. Approval was obtained from Institutional Research and Ethical Committee of Moi University and the patient’s medical records were de-identified. The median age of the recipients was 31.5 years (IQR 13, 45.8) and the range was 1 day to 89 years. Females comprised 55.2% of the recipients. The indication of the transfusion, pre-transfusion Hb, consent, blood and blood product unit number, start times, duration of transfusion and observations of vital signs were documented in the charts of 91.1%, 99.0%, 0.8%, 73.4%, 43%, 47.1% and 27.6% of all the recipients respectively. It was concluded that there were inadequacies in the documentation of the transfusion process. The strategies of clinical audit and continuing medical education of health workers ought to be applied in order to improve the documentation of the clinical practice of blood transfusion. In addition, studies to establish the reasons for inadequate documentation of the transfusion process should be carried out.

Keywords: Documentation, Blood Transfusion Practice, Transfusion Process

1. Introduction

Blood transfusion is an essential component of modern health care. It can restore normal life expectancy and improve quality of life when used safely. According to World Health Organization (WHO) [1] someone in the world needs blood every second. Although blood transfusion is lifesaving, its use is associated with both infectious and non-infectious complications. Blood is also a scarce and costly resource. In order to minimize the risks and the costs associated with blood use, safe and effective blood transfusion practice has to be ensured. The two main elements for safe and effective transfusion are sufficient supply of safe blood and good clinical practice. Good clinical practice contributes to safe and effective transfusion by ensuring that the right blood and blood product is given to the right patient at the right time, appropriate decision-making about the appropriate use of blood based on assessment of clinical findings and laboratory parameters, and the monitoring of patients for adverse effects of transfusion and their management if they occur and documentation of the process [2].

The clinical practice of blood transfusion is a complex multi-step process involving professionals of different background, including clinicians and nurses. The key steps include the decision to transfuse, obtaining an informed consent, taking and labeling of blood samples, collecting of blood from the laboratory, administration and monitoring of the recipients. The entire process of clinical blood transfusion practice has to be well documented. Good record keeping is an essential component in the provision of safe and effective health care [3]. In addition, proper documentation can also
prevent future costs resulting from malpractice claim as cases of malpractice are frequently decided based on the documentation that occurred [4]. The aim of this study was to assess the adequacy of the documentation of the clinical blood transfusion process in a public Referral and Teaching Hospital, in order to provide information and guide initiatives for improving the quality of transfusion practices.

2. Methodology

This was a retrospective hospital-based chart review carried out at Moi Teaching and Referral Hospital which is a 900-bed capacity hospital located in Eldoret town, Kenya and it serves western Kenya, parts of Southern Uganda and South Sudan.

The study targeted patients who were admitted to the general wards of the hospital and were transfused whole blood or packed red cells between the months of June to November 2013. A sample of 384 patient charts were sampled using systematic random sampling method. Data was collected using a structured data collection form and information was extracted from the clinical notes, laboratory request forms, blood transfusion chart and the nursing notes. The information collected included data on age, gender, clinical department, blood and blood product transfused and documentation of the transfusion process (indication, pre-transfusion Hb, consent, time taken from ordering of blood to arrival in the ward, time taken from arrival of the unit to initiation, start times and observations of vital signs). The data was entered into SPSS software version 20 and it was summarized and analyzed using frequency tables.

An approval was obtained from Institutional Research and Ethical Committee (IREC) of Moi University and Moi Teaching and Referral Hospital. The patients’ medical records were de-identified.

3. Results

3.1. Demographic and Clinical Characteristics

A total of 384 patient medical records were reviewed. The median age of the patients (IQR) was 31.5 (13, 45.8) and the range was 1 day to 89 years. Females comprised 172 (44.8%) of the recipients. Of all the transfused patients, 59.9% (230) were admitted to the medical and surgical wards, with the majority being transfused due to anaemia (62.5%). Whole blood was transfused to 60.2% of the recipients. The demographic and clinical characteristics of the transfusion recipients is as shown in table 1.

| Age groups (years) | Frequency | Percent (%) |
|--------------------|-----------|-------------|
| 0-4                | 54        | 14.0        |
| 5-14               | 52        | 13.5        |
| 15-24              | 31        | 8.0         |
| 25-34              | 78        | 20.2        |
| 35-44              | 71        | 18.4        |
| 45-54              | 41        | 10.6        |

3.2. Documentation of the Clinical Blood Transfusion

The indication of the transfusion was documented in 8.9% (34/384) while the pre-transfusion Hb was documented in 99.0% (380/384) of the recipients. Only 0.8% (3/384) of patients had documented evidence of informed consent in their medical records. The duration of completion of the transfusion was documented in 47.1% (181/384) and it was within 4hrs for 33.9% (130/384) of the patients. Documentation of transfusion start times was carried out in 57.0% (219/384) of the transfusion recipients and the number of recipients who had blood product unit number and vital signs recorded were 73.4% (282/384) and 27.9% (107/384) respectively. The documentation of the various clinical transfusion processes is shown in table 2 and the recording of vital signs before, during and after transfusion is as shown in figure 1.

![Figure 1. Observations of the vital signs before, during and after transfusion.](image-url)
4. Discussion

There were inadequacies regarding documentation of the transfusion process. There were no records for indication, pre-transfusion Hb, informed consent, transfusion start times, duration of completion of the transfusion, blood product unit number in and vital signs in 8.9%, 1.0%, 99.2%, 57%, 26.6% and 27.9% of all recipients, respectively. There were also no records for vital signs before, during and after transfusion in 69.9%, 48.2% and 98.4% of patients respectively. Our findings compare with those of other studies [5–9]. The study by Audet [5] showed that patient consent was documented in only 1% (2/155) of transfusion events. As our study was a retrospective medical chart review, it cannot be ascertained whether the consent was not documented or it was not obtained at all from the patients in the first place. It is also of importance to note that there was no specific consent form for blood transfusion in our hospital.

In a study by de Graaf [6], the documentation of the transfusion process was carried in around 50% of the patients but this was done only briefly and inaccurately. In the same study, blood product number, the starting times and duration of the procedure were documented occasionally, but not consistently while the pre and post transfusion vital signs were not recorded at all. A similar study by Natukunda [7] found that there were no records for pre-transfusion hemoglobin, transfusion start-times and vital signs in 30.2%, 21.5% and 97.6% of all recipients respectively. Proper and diligent monitoring of the patients receiving a blood transfusion for adverse signs or symptoms, can help prevent or manage a potentially fatal reaction such as haemolytic reaction caused by an earlier process error or an unavoidable physiologic condition [10].

From our findings, it appeared that forty patients (10.4%) had to wait for blood for more than 24 hours after being ordered before getting the transfusion. The main reason for the delay was lack of blood in the blood bank. In their study, Mosha [11], found that 8% of patients had to wait for more than 6 hours from the doctor’s decision for a blood transfusion to the actual initiation of it due to lack of blood. The limited availability of blood has been reported by the World Health Organization [12], and the Kenya National Blood transfusion Service [13]. The delay in initiating blood transfusion might increase mortality due severe anaemia [14-16]. In a model adjusting for such features of severe illness, Thomas [14], showed that children who had a transfusion ordered and given on the same day compared with those with a delay in receiving blood (1 day after prescription) had lower mortality (OR = 0.58, 95% CI = 0.38–0.87), whereas those not transfused had higher mortality (OR = 1.8, 95% CI = 1.3–2.49).

In regards to the documentation of the duration of the blood transfusion, completion of the transfusion was more than the recommended time of 4 hours in 13.0% of the patients. This finding differs from that of studies by Reis (3) and Mosha [11], where the duration of the transfusion was more than the recommended time in 8% and 40% of the recipients respectively. However, in our study, 57% of the recipients did not have any documentation of the start times of the transfusion. Long transfusion time increases risk of bacterial growth of the blood [17-18]. It may also delay the time before a viable Hb level is restored.

One of the major limitations of our study is that it is a retrospective study carried out in a single centre. However, our study findings provided insights into the current practice of documentation of blood transfusion process at a regional hospital and came up with recommendations aimed at ensuring the quality and safety of blood transfusion throughout the process.

5. Conclusion and Recommendation

The documentation of the blood transfusion process was inadequate which could lead to unsafe administration of blood and blood components. The clinical transfusion processes with the most documentation inadequacies were the informed consent, start times and duration of the transfusion. The clinicians and nursing staff involved in blood transfusion ought to be trained on the importance of proper documentation of the transfusion process. Furthermore, the hospital needs to adopt the strategies of clinical audit to monitor the documentation of clinical blood transfusion process. A consent form dedicated solely for the blood transfusion service should be designed and utilized and lastly the reasons for the poor documentation of the transfusion process and non-adherence to the national guidelines, hence unsatisfactory level of appropriate blood use needs to be established.

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| Table 2. The frequency and percentages of the documentation of the clinical transfusion processes. |
|---------------------------------|-----------------|-----------------|
| Transfusion processes          | Documented n (%)| Undocumented n (%)|
| Indication                     | 350 (91.1)      | 34 (8.9)        |
| Pre-transfusion Hb             | 380 (99.0)      | 4 (1.0)         |
| Consent                        | 3 (0.8)         | 381 (99.2)      |
| Blood unit number              | 282 (73.4)      | 102 (26.6)      |
| Start times                    | 219 (57.0)      | 165 (53.0)      |
| Duration of transfusion        | 181 (47.1)      | 203 (52.9)      |
| Observation of Vital signs     | 277 (72.1)      | 107 (27.9)      |

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