COVID-19 Outbreak in North Italy: An Overview on Dentistry. A Questionnaire Survey

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Abstract: This survey assessed the symptoms/signs, protective measures, awareness, and perception levels regarding COVID-19 among dentists in Lombardy, Italy. Moreover, an analysis of the answers gathered in areas with different prevalence of the disease was carried out. All Lombardy’s dentists were sent an online ad hoc questionnaire. The questionnaire was divided into four domains: personal data, precautionary measures (before patient arrival; in the waiting room; in the operating room), awareness, and perception. Three thousand five hundred ninety-nine questionnaires were analyzed. Five hundred two (14.43%) participants had suffered one or more symptoms referable to COVID-19. Thirty-one subjects were positive to the virus SARS-CoV-2 and 16 subjects developed the disease. Only a small number of dentists (n = 72, 2.00%) were confident of avoiding infection; dentists working in low COVID-19 prevalence areas were more confident than those working in the Milan area and high prevalence area (61.24%, 61.23%, and 64.29%, p < 0.01 respectively). The level of awareness was statistically significantly higher (p < 0.01) in the Milan area (71.82%) than in the other areas. This survey demonstrated that dentists in the COVID-19 highest prevalence area, albeit reported to have more symptoms/signs than the rest of the sample, were the ones who adopted several precautionary measures less frequently and were the more confident of avoiding infection.

Keywords: COVID-19; infection; dentist; protective measures; awareness; infection control

1. Introduction

The coronavirus pandemic has deeply affected the world. Up to 12 May, 2020, the total number of confirmed cases has exceeded four million and a half, with more than two hundred eighty thousand deaths. The SARS-CoV-2 human-to-human transmission has been described through airborne droplets or direct contact with cases or with contaminated surfaces [1]. Avoiding close contact (less than 1 m) with people, especially those with respiratory symptoms, is the most important preventive measure to be taken to prevent the spreading of the infection.

In May 2020, Italy is still among European countries with the highest number of Covid-19 cases, now in third place after Spain and the United Kingdom. The majority of cases are concentrated in the Northern part of the country (Lombardy) and held the sad European deaths record [2]. Another dark Italian record is the number of health care workers who were infected or who died as a result of the infection. The official number of infected health workers up to 12 May, 2020, according to the Italian Superior Health Institute, amounted to 21.981 workers [3]. According to the Italian National
Federation of the Order of Physicians, Surgeons, and Dentists, instead, the number of deceased physicians up to the 10 May, 2020 amounted to 160 deaths [4], of whom sixteen were dentists. Although patients affected by COVID-19 are not supposed to receive dental treatments, undiagnosed infected subjects without or with very mild symptoms could be eligible for dental treatment in emergency cases. Dental care in Italy is largely provided by private practitioners and mainly financed by patients’ direct payment, or, to a lesser extent, by private insurance schemes.

The risk of cross-infection in dentistry has been described considerably high [5] since splatters and aerosols produced during routine dental treatments contribute to increased risk [6]. This issue might be a relevant professional hazard when infective agents, such as coronaviruses, are widespread in the population [7]. Dentists and health care professionals working in wards with pneumonia patients are at higher risk of developing infective diseases during their regular activities [8]. Data on the real risk of virus diffusion by dental procedures are urgent since none is available in the literature [8,9]. In a recent paper, the stability of SARS-CoV-2 and SARS-CoV-1 in aerosols and on various surfaces was investigated in experimental conditions, showing that the airborne transmission of SARS-CoV-2 is plausible since the virus can remain viable and infectious in aerosols for hours [9]. Without data on airborne SARS-Cov-2 gained in real dental care situations, operational envelopes and disinfection procedures to face the viral infection are hypothetical.

Well-designed questionnaires are a useful method to easily collect data from participants in studies [10]. Questionnaires to investigate dentists’ knowledge, attitudes, and perceptions regarding viral infection control in the dental environment found in the literature [11–14] show that awareness and precautionary measures carried out by dentists on patients with a viral infection are not always completely satisfactory. The main aim of this survey was to assess the symptoms/signs, the protective measures, the level of awareness, and perception regarding the COVID-19 outbreak among dentists working in North Italy. The ancillary aim was also to appraise if the answers provided bear resemblance in areas with different prevalence of the disease.

2. Materials and Methods

2.1. Development and Building-Up of the Questionnaire

The first bunch of items related to the health situation, risk, and knowledge of an infectious disease was derived from the questionnaire developed for the SARS risk [15]. The authors followed the Stehr-Green scale to build up the questionnaire [16]. The questionnaire was structured into four domains, the first regarded personal data (age, gender, area of living, and working status), the second the health conditions (symptoms/signs relative to the COVID-19 flu), the third the working condition and personal protective equipment (PPE) adopted after the outbreak of the infection, and the fourth the knowledge and the self-perceived risk of infection (Table 1). Among the PPE included in the questionnaire, some, such as the use of sterile gloves, do not have a scientific justification but were deliberately inserted to check whether the answers were selected with the sole logic of demonstrating that any contrast measures regarding the virus had been implemented or whether the equipment adopted was the result of a thoughtful choice.

| Table 1. Questionnaire items. |
|-----------------------------|
| Items                      |
| Gender                      |
| Age                         |
| Zip Code (living)           |
| Zip Code (working)          |
| Working status              |
| From the start of the COVID-19 you had |

| Items                |
|----------------------|
| male                 |
| female               |
| Private dentist      |
| Private/NHS          |
| NHS                  |
| No symptoms/signs    |
| You resulted COVID-19 positive |
| You were hospitalized for COVID |


| I had one/more symptoms/signs | Fever | Cough | Fatigue | Short Breath | Nasal congestion | Headache | Rhinorrhea | Sore throat | Diffuse pain | Diarrhea | Anosmia | Ageusia | Conjunctivitis |
|-------------------------------|-------|-------|---------|--------------|------------------|----------|------------|-------------|--------------|----------|---------|---------|----------------|
| Only if you work in the NHS, are you currently working? | Yes | No |
| From the 21st February | You kept working as usual | You limited your activity to emergencies | You have stopped all activities |
| If you have limited your professional activity to emergencies, when did you start limiting? | Between 21–23 February | Between 24 February and 1 March | Between 2–6 March | Between 7–14 March | After 14th March |
| If you have stopped your professional activity, when did this happen? | Between 21–23 February | Between 24 February and 1 March | Between 2–6 March | Between 7–14 March | After 14th March |
| If you have continued working after 21st February, which of the following measures have you adopted? | None | Phone Triage | Spaced appointments so to not saturate the waiting room | Deferring therapies in elderly patients, or patients with systemic diseases | Handle disinfection several times a day | Disinfection of pushbuttons, Point of sale, chairs several times a day | Verify the patient’s current health status on access | Detecting the patient’s body temperature | Detecting the body temperature of all co-workers and ask to leave to those with a temperature above 37.5 °C. | Washing the patient’s hands | Space of at least one meter between patients | Mask for the patient | Frequent ventilation of waiting rooms | Removal of magazines and books from the waiting area | Storage of coats, bags, and other items outside the operating area | Pre-operative rinse with mouthwash containing 1% hydrogen peroxide | Pre-operative rinse with mouthwash containing chlorhexidine 0.12–0.2% | Pre-operative rinse with mouthwash containing 0.2–1% iodopovidone | Pre-operative rinse with mouthwash containing alcohol and essential oils | Pre-operative rinse with mouthwash containing Cetylpyridinium chloride at 0.05–0.10% | Rinse with diluted mouthwash | Ventilation of the operating area for at least 10 min after each patient | Surface disinfection with 70% ethyl alcohol | Surface disinfection with 0.5% sodium hypochlorite | Surface disinfection with usual disinfectants containing other active ingredients |
Washing operators’ hands before and after each procedure. Removal of all disposable protective devices and disinfection of non-disposable devices.

Which of the following protective equipment did you wear/use?

- Surgical mask
- Filtering facepiece 2 or filtering facepiece 3 masks
- Disposable headset
- Sterile microfiber disposable gown
- Water-repellent, non-woven fabric TNT disposable gown
- Disposable gown
- Safety glasses or visor
- Sterile disposable gloves
- Disposable gloves
- Rotating instrument with anti-retraction valve

Did you follow a course on Covid-19?

- Yes
- No

Do you think that you know enough on COVID-19?

- Yes
- No

Do you believe that the infection by SARS-CoV-2 is a risk for the dentist?

- Unlikely
- Very unlikely
- Likely
- Very likely

How sure are you that you can avoid becoming infected with SARS-CoV-2 during work activities?

- No confident
- Enough confident
- A bit confident
- Confident

In a health emergency situation such as the current one, do you believe that the risk of infection transmission in the dental practice is:

- Less than the risk run in a supermarket
- Comparable to the risk run in a supermarket
- Higher than the risk run in a supermarket

A preliminary questionnaire was built up and pre-tested on a small group of dentists (n = 12); Intraclass Correlation Coefficients (ICC) was run for the test-retest and intra-rater reliability for each item. An ICC value of 0.80 or higher was considered satisfactory. All the items with a value of ICC below 0.80 were discussed by the authors and modified following the preliminary study.

An anonymous online survey (Survey Monkey™, SVMK Inc. San Mateo, CA, US) has been prepared. On the 10th of April, all dentists n = 9247 included in the database of the Order of Physicians, Surgeons, and Dentists of Lombardy, 89.79% of all dentists registered in Lombardy, received an email asking their consent to participate in the questionnaire in accordance with applicable privacy laws. All the participants were asked to declare that they have read the privacy policy and voluntarily approve data collection and processing. If they answered No, the questionnaire was automatically closed, and no data were collected. A second reminder was emailed to the non-responders after four days and the last one on the 16th of April. The survey was stopped one week after its beginning.

2.2. Data Analysis

Answers to the questionnaire were inserted in Excel™ 2019 for Mac. The data were cleaned and then transferred to STATA16™ (StataCorp LLC, College Station, Texas, USA) for their statistical analysis. The 12 Lombardy provinces were grouped as follows: Milan province, with a COVID-19 prevalence of 0.53%, was considered alone, and provinces where the prevalence of COVID-19 was higher than 0.90% (Cremona, Lodi, Brescia, Bergamo) were grouped together. Provinces with lower prevalence (Varese, Como, Monza, Sondrio, Lecco, Pavia, Mantua) with a mean of 0.44 (data evaluated 24th April) were also grouped together [5]. Absolute and relative frequencies were calculated for each item. Difference in proportion was evaluated with χ² test or Fisher exact test if one cell had a value of less than five. Multiple testing for post hoc estimation was calculated, such as the number of observed frequencies, expected frequencies, percentage, and contribution to the chi-square. The symptoms most frequently reported in the literature (fever, cough, fatigue) were used for a comparison between areas with different COVID-19 prevalence [17]. A p-value less than 0.05 was considered statistically significant. The row data are available as Supplementary Materials (Table S1).
3. Results

In the pre-test evaluation, only two items showed an ICC below the threshold (i.e., “Which of the following protective equipment did you wear/use?” ICC = 0.73 and “Do you believe that the infection by SARS-CoV-2 is a risk for the dentist?” ICC = 0.78) and, after discussion among the authors, the questions were slightly modified. A total of 9247 invitations were emailed, and 112 (1.21%) were not delivered by the system. After the first dispatch, 65.95% of the emails were opened: 1.32% refused and 41.60% participated in the questionnaire. At the end of the survey, 4308 questionnaires were returned. Three thousand five hundred ninety-nine questionnaires (response rate 39.40%) were analyzed (69.27% males and 30.73% females). A statistically significant ($p < 0.01$) predominance of males was observed among dentists who compiled the questionnaire (Table 2).

Table 2. Participants’ distribution by age and gender.

| Age Groups   | Males n (%) | Females n (%) | Total n (%) |
|--------------|-------------|---------------|-------------|
| <30 years    | 180 (5.02)  | 181 (5.05)    | 361 (10.07) |
| 31–40 years  | 350 (9.76)  | 271 (7.56)    | 621 (17.32) |
| 41–50 years  | 401 (11.18) | 270 (7.53)    | 671 (18.71) |
| 51–60 years  | 692 (19.30) | 242 (6.75)    | 934 (26.05) |
| >60 years    | 861 (24.01) | 138 (3.85)    | 999 (27.86) |
| Total        | 2493 (69.27)| 1106 (30.73)  | 3599 (100.00)|

$\chi^2(4) = 285.48$ $p < 0.01$.

Thirty-one subjects (0.86% of the dentists whose questionnaires were analyzed) were positive to the virus SARS-CoV-2, and 16 subjects developed the disease. The triage of symptoms/signs related to COVID-19 showed that 474 (13.47%) participants claimed to have suffered one or more symptoms/signs referable to COVID-19.

Among the symptoms/signs (Table 3), the sense of fatigue and fever were the most common (7.63 and 7.21%, respectively), while breath difficulties and conjunctivitis were the less frequent (1.98 and 1.98%, respectively). Almost 10% of the dentists working in area with a high prevalence of COVID-19 reported to suffer or have suffered from three or more symptoms ($\chi^2(6) = 63.64$ $p < 0.01$ post ad hoc estimation likelihood-ratio $\chi^2(6) = 62.12$ $p < 0.01$).

Table 3. Prevalence of symptoms/signs related to the COVID-19 in the different Lombardy provinces. Percentages were calculated per column.

|            | Milan Area | High Prevalence Area | Low Prevalence Area |
|------------|------------|-----------------------|---------------------|
|            | OF EF %   | OF EF %   | OF EF %   | OF EF %   | OF EF %   | OF EF %   | OF EF %   | OF EF %   |
| No symptoms| 1072 1067.47 86.80 0.02 721 784.83 79.41 5.19 1221 1161.69 90.86 3.03 | 1221 1161.69 90.86 3.03 | 1221 1161.69 90.86 3.03 |
| One symptom| 38 34.35 3.08 0.39 39 25.26 4.29 7.47 20 25.26 1.50 8.09 | 20 25.26 1.50 8.09 | 20 25.26 1.50 8.09 |
| Two symptoms| 59 57.73 4.78 0.03 61 42.45 6.72 8.11 43 42.45 3.20 6.26 | 43 42.45 3.20 6.26 | 43 42.45 3.20 6.26 |
| Three or more symptoms| 66 75.44 5.34 0.14 87 55.46 9.58 17.93 60 55.46 4.46 5.95 | 60 55.46 4.46 5.95 | 60 55.46 4.46 5.95 |

$\chi^2(6) = 63.64$ $p < 0.01$ Post ad hoc estimation Likelihood-ratio $\chi^2(6) = 62.12$ $p < 0.01$. OF, observed frequency; EF, expected frequency; %, percentage; $\chi^2$, contribution to chi-square.

The three main common symptoms from the literature (fever, cough, and fatigue) were statistically highly ($\chi^2(6) = 59.20$ $p < 0.01$ Post ad hoc estimation Likelihood-ratio $\chi^2(6) = 52.31$ $p < 0.01$) reported from dentists working in Milan and the high prevalence area (Table 4).
was the most adopted (86.07%).

Frequent ventilation of the waiting room (88.98%) and the washing of the operators’ hands before and after each procedure (91.64%) were the most taken measures.

More than 90% of the responders worked as private dentists and only 242 (6.82%) worked partially or full-time in the National Health System (NHS). Almost half of the dentists continued to work after the outbreak of the disease (21st February).

Several precautionary measures were adopted by dentists who continued to work after SARS-CoV-2 outbreak; in Table 5, the measures were grouped in (1) measures adopted before the patient’s arrival, (2) measures adopted in the waiting room, and (3) measures adopted in the operating room. Among measures taken before the patient’s arrival, the delay of the appointments to not saturate the waiting room was the most adopted (86.07%). Frequent ventilation of the waiting room (88.98%) and the washing of the operators’ hands before and after each procedure (91.64%) were the most taken measures.

**Table 4.** Prevalence of the most associated symptoms/signs related to the COVID-19 in the different Lombardy provinces. Percentages were calculated per column.

| Symptoms/Signs         | Milan Area | High Prevalence Area | Low Prevalence Area |
|------------------------|------------|-----------------------|---------------------|
|                        | OF | EF       | %       | OF | EF       | %       | OF | EF       | %       |
| Fever                  | 17 | 16.29   | 11.97   | 0.03 | 21 | 11.98   | 13.38   | 6.80 | 8 | 17.73  | 7.84   | 5.34 |
| Cough                  | 15 | 19.50   | 10.57   | 1.03 | 26 | 14.32   | 16.56   | 9.52 | 14 | 21.20  | 13.73   | 2.45 |
| Fatigue                | 25 | 21.61   | 17.60   | 0.53 | 23 | 18.88   | 16.65   | 3.19 | 13 | 23.51  | 12.74   | 4.70 |
| Fever + Cough          | 11 | 10.98   | 7.75    | 0.00 | 10 | 8.07    | 6.37    | 0.46 | 10 | 11.95  | 9.80    | 0.32 |
| Fever + Fatigue        | 25 | 26.56   | 17.60   | 0.09 | 31 | 19.53   | 19.74   | 6.74 | 19 | 28.91  | 18.63   | 3.40 |
| Cough + Fatigue        | 11 | 11.33   | 7.75    | 0.01 | 9  | 8.33    | 5.73    | 0.05 | 12 | 12.33  | 11.77   | 0.01 |
| Fever + Cough + Fatigue| 38 | 35.77   | 26.76   | 0.14 | 37 | 26.30   | 23.57   | 4.35 | 26 | 38.93  | 25.49   | 4.30 |

χ²(6) = 59.20 p < 0.01 Post ad hoc estimation Likelihood-ratio χ²(6) = 52.31 p < 0.01.

**Table 5.** Precautionary measures taken by dentists that continued to work after the outbreak of COVID-19.

| Item                                             | n (%)       |
|--------------------------------------------------|-------------|
| Before patient arrival                           |             |
| Phone Triage                                     | 2542 (82.37) |
| Spaced appointments as not saturate the waiting room | 2656 (86.07) |
| Deferring therapies in elderly patients, or with systemic diseases | 1912 (61.96) |
| Detecting body temperature of all co-workers and leave those with a temperature above 37.5 °C. | 656 (21.26) |
| In the waiting room                              |             |
| Disinfection of pushbuttons, POS, chairs, several times a day | 2525 (81.82) |
| Verify the patient’s current health status on access | 2568 (83.21) |
| Detecting the patient’s body temperature         | 725 (23.49) |
| Washing the patient’s hands                      | 2413 (78.19) |
| Space of at least one meter between patients     | 2312 (74.92) |
| Mask for the patient                             | 1011 (32.76) |
| Frequent ventilation of waiting rooms            | 2746 (88.98) |
| Removal of magazines and books from the waiting area | 2418 (78.35) |
| Storage of coats, bags, and other items outside the operating area | 2103 (68.15) |
| In the operating room                            |             |
| Pre-operative rinse with mouthwash containing 1% hydrogen peroxide | 813 (26.34) |
| Pre-operative rinse with mouthwash containing chlorhexidine 0.12–0.2% | 1658 (53.73) |
| Pre-operative rinse with mouthwash containing 0.2–1% iodopovidone | 251 (8.13) |
| Pre-operative rinse with mouthwash containing alcohol and essential oils | 190 (6.16) |
| Pre-operative rinse with mouthwash with Cetylpyridinium chloride at 0.05–0.10% | 86 (2.79) |
| Rinse with diluted mouthwash                     | 112 (3.63)  |
| Ventilation of the operating area for at least 10 min after each patient | 2379 (77.09) |
| Disinfection of surfaces with 70% ethyl alcohol  | 1264 (40.96) |
| Disinfection of surfaces with 0.5% sodium hypochlorite | 611 (19.80) |
| Disinfection of surfaces with usual disinfectant with other active ingredients | 1875 (60.76) |
| Washing operators’ hands before and after each procedure | 2828 (91.64) |
| Removal of all disposable protective devices and disinfection of devices | 2484 (80.49) |
Table 5 reports precautionary measures with more than 80% positive replies, among those of Table 4, stratified by areas with a different prevalence of COVID-19. Statistically significant differences were found for all considered items. The delay of the appointments in order to not saturate the waiting room, the frequent ventilation of the waiting room, and the washing of the operators’ hands before and after each procedure were the items with the higher differences among areas ($p < 0.01$). Surprisingly, dentists from the area with the highest COVID-19 prevalence claimed to have used some virus containment strategies, such as the disinfection of pushbuttons, point of sale (POS), and chairs several times a day, the removal of all disposable protective devices, and disinfection of devices and washing hands, less frequently than dentists who work in the lower prevalence areas (Table 6).

In addition to the PPE commonly used by dentists, such as the use of disposable gloves (93.22%) and surgical masks (74.56%), the use of glasses/visors (91.28%), disposable headsets (63.75%), and facial filters (58.84%) were the equipment most claimed (Table 7).

Table 6. Precautionary measures against COVID-19 stratified by areas with different prevalence of the disease. The items with 80% or more positive replies were used. Percentages were calculated per column.

| Answers                                      | Milan Area | High Prevalence Area | Low Prevalence Area |
|----------------------------------------------|------------|----------------------|---------------------|
|                                              | OF | EF | %  | Cχ² | OF | EF | %  | Cχ² | OF | EF | %  | Cχ² |
| Phone triage                                 |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 185 | 344.3 | 17.57 | 3.90 | 126 | 252.7 | 15.91 | 0.04 | 233 | 372.9 | 18.78 | 4.27 |
| Yes                                          | 868 | 1092.98 | 82.43 | 1.51 | 666 | 803.58 | 84.09 | 0.02 | 1008 | 958.81 | 81.22 | 1.66 |
| Appointments delayed so to not saturate the waiting room |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 96  | 305.1  | 9.12  | 1.05 | 123 | 223.7  | 15.53  | 0.92  | 211  | 330.2  | 17.00  | 3.14 |
| Yes                                          | 957 | 923.9  | 90.88  | 0.35 | 669 | 677.3  | 84.47  | 0.30  | 1030 | 998.8  | 83.00  | 1.04 |
| Disinfection of pushbuttons, POS, chairs, several times a day |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 107 | 352.61 | 10.16 | 1.55 | 202 | 258.79 | 25.50  | 0.67  | 212  | 381.59 | 17.08  | 3.50 |
| Yes                                          | 946 | 876.38 | 89.24  | 0.62 | 590 | 643.20 | 74.50  | 0.27  | 1029 | 948.41 | 82.92  | 1.41 |
| Verify the patient’s current health status on access |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 161 | 336.28 | 15.29  | 1.81 | 89  | 246.81 | 21.60  | 0.67  | 268  | 363.91 | 16.78  | 3.75 |
| Yes                                          | 892 | 892.72 | 84.71  | 0.69 | 703 | 655.19 | 78.40  | 0.23  | 973  | 966.09 | 83.22  | 1.41 |
| Frequent ventilation of waiting rooms         |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 299 | 275.12 | 24.33  | 2.07 | 204 | 201.92 | 22.62  | 0.02  | 272  | 297.95 | 20.44  | 2.26 |
| Yes                                          | 930 | 953.87 | 75.67  | 0.60 | 698 | 700.08 | 77.38  | 0.01  | 1059 | 1033.04 | 79.56  | 0.65 |
| Washing operators’ hands before and after each procedure |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 262 | 246.15 | 21.32  | 1.02 | 199 | 180.46 | 22.09  | 1.91  | 232  | 266.38 | 17.44  | 4.44 |
| Yes                                          | 967 | 982.45 | 78.68  | 0.26 | 702 | 720.54 | 77.91  | 0.48  | 1098 | 1063.62 | 82.56  | 1.11 |
| Removal of all disposable protective devices and disinfection of devices |    |    |    |     |    |    |    |     |    |    |    |     |
| No                                           | 392 | 365.86 | 21.32  | 1.87 | 281 | 267.92 | 22.09  | 0.64  | 357  | 396.22 | 17.44  | 3.88 |
| Yes                                          | 837 | 863.14 | 78.68  | 0.79 | 619 | 632.08 | 77.91  | 0.27  | 974  | 934.77 | 82.56  | 1.65 |

Only one-third of the dentists reported to have followed a Continuous Educational Course on COVID-19, but 70.49% of the sample believed to have enough knowledge on the disease and the protective measures (data not in tables).
About the risk perception of being infected by SARS-CoV-2 (Table 8), the majority of the dentists (64.50%) replied that the dentistry is a profession at risk; only 2.13% of the dentists claimed to be confident in avoiding the infection and 68.50% believed that in the actual health emergency, the risk of infection transmission during the dental practice is higher than that run in a supermarket.

Table 7. Personal protective equipment (PPE) and devices adopted by the dentists.

| Items                                      | n (%)       |
|--------------------------------------------|-------------|
| Surgical mask                              | 2386 (74.56) |
| FFP2 or FFP3 facial filters                | 1755 (54.84) |
| Disposable headset                         | 2040 (63.75) |
| Sterile microfiber disposable gown         | 675 (21.09)  |

The same variables mentioned above were stratified by areas with different prevalence of COVID-19 (Table 8). Unlike what could be assumed, even though only a small number of dentists in all areas believe to be confident in avoiding the infection, dentists working in areas with a high COVID-19 prevalence are more confident than those working in a lower prevalence area (61.23% vs 64.29% and 66.41%). Dentists from different areas agree that the risk of infection is higher in the dental setting than in a supermarket, but a statistically significant difference among areas was noted (63.63% in high COVID-19 area, 68.25% in low COVID-19 area, and 71.82 in Milan area (Table 9).

Table 8. Perception of risk related to COVID-19.

| Items as n (%)                      |
|------------------------------------|
| Do you believe that the infection by SARS-CoV-2 is a risk for the dentist? |
| Very unlikely                      | 107 (3.11) |
| Unlikely                           | 121 (3.52) |
| Likely                             | 993 (28.91) |
| Very likely                        | 2214 (64.50) |
| How sure are you that you can avoid being infected by SARS-CoV-2 during work? |
| Not confident                      | 1275 (37.20) |
| A bit confident                    | 966 (28.19) |
| Enough confident                   | 1113 (32.48) |
| Confident                          | 73 (2.13) |

Table 9. Risk perception of COVID-19 stratified by areas with different prevalence of COVID-19. Percentages were calculated per column.

| Answers | Milan Area | High Prevalence Area | Low Prevalence Area |
|---------|------------|----------------------|---------------------|
|         | OF         | EF %                 | OF                  | EF %                 | OF %                  |
| DO YOU BELIEVE THAT THE INFECTION BY SARSCoV-2 IS A RISK FOR THE DENTIST? | | | | |
| $\chi^2(6) = 13.54, p < 0.03$ Post ad hoc estimation Likelihood-ratio $\chi^2(6) = 13.67, p = 0.03$ | | | | |
| Very unlikely | 48 | 40.97 | 3.74 | 1.21 | 22 | 30.40 | 2.51 | 2.32 | 46 | 44.64 | 3.57 | 0.04 |
| Unlikely | 38 | 37.08 | 2.96 | 0.02 | 29 | 27.51 | 3.31 | 0.08 | 38 | 40.41 | 2.95 | 0.14 |
| Likely | 311 | 344.67 | 24.26 | 3.29 | 289 | 255.74 | 32.95 | 4.33 | 376 | 375.59 | 29.19 | 0.00 |
| Very likely | 785 | 759.28 | 61.24 | 0.87 | 537 | 563.36 | 61.23 | 1.23 | 828 | 827.37 | 64.29 | 0.00 |
| HOW SURE ARE YOU THAT YOU CAN AVOID BECOMING INFECTED WITH SARSCoV-2 DURING WORK? | | | | |
| $\chi^2(6) = 17.91, p < 0.01$ Post ad hoc estimation Likelihood-ratio $\chi^2(6) = 17.99, p < 0.01$ | | | | |
| Not confident | 482 | 436.53 | 40.95 | 4.74 | 292 | 325.26 | 32.30 | 3.40 | 464 | 476.21 | 36.13 | 0.31 |
| Enough confident | 321 | 334.62 | 27.27 | 0.56 | 278 | 249.33 | 31.70 | 3.30 | 350 | 365.04 | 27.25 | 0.62 |
| A bit confident | 349 | 380.46 | 29.66 | 2.60 | 286 | 283.49 | 32.61 | 0.02 | 444 | 415.05 | 34.60 | 2.02 |
| Confident | 25 | 25.38 | 2.12 | 0.01 | 21 | 18.92 | 2.39 | 0.23 | 26 | 27.70 | 2.02 | 0.10 |

In a health emergency situation such as the current one, do you believe that the risk of infection transmission in the dental practice is higher than that run in a supermarket, is

$\chi^2(6) = 16.08, p < 0.01$ Post ad hoc estimation Likelihood-ratio $\chi^2(6) = 16.04, p < 0.01$
4. Discussion

The present survey was carried out during the period of maximum diffusion of COVID-19 in Europe. Lombardy, situated in Northern Italy, with about 10 million inhabitants (more than one-sixth of Italy’s entire population), is the region with the highest number of SARS-CoV-2 infections and deaths.

The sample of dentists to whom the questionnaire was emailed includes almost all Lombardy dentists. The response rate was quite low; however, given the high number of questionnaires sent, the sample of responders is high and representative of the Lombardy dentist population.

At the moment in which this paper was written, three papers were available in literature reporting data collected through a questionnaire administered to a sample of dentists investigating different aspects of the COVID-19 in the dental setting [13,14,18]. The first two papers investigated knowledge, attitudes, and practices of dental practitioners regarding COVID-19, one study involving a sample of dentists from different countries and continents and the second involving a sample of dentists from Jordan [13,14,18]. The third study, including a sample of dentists from all over the world, aimed to assess fear and practice modifications related to COVID-19 [18]. None of these studies addressed the health conditions of dentists related to the disease. In the present survey, among the interviewed dentists, the percentage of subjects diagnosed with the new coronavirus (0.86%) is similar to that reported in the population of high COVID-19 prevalence areas. This data could suggest a greater infection diffusion among dentists. However, this finding could be due to a possibly higher participation rate in the questionnaire of subjects infected with the virus or with claimed symptoms/signs. They were reported by a relatively high percentage of dentists (14.43%). Nevertheless, these symptoms/signs may have been caused by other conditions such as seasonal flu, still present in the period of the widespread of SARS-CoV-2. However, the highest prevalence reported by dentists working in the provinces where COVID-19 had spread, such as Bergamo and Cremona, is startling.

Regarding the precautionary measures taken by dentists that continued to work after the outbreak of COVID-19, it is possible to compare these data with those reported in a worldwide taken sample of dentists [19]. Patients’ body temperature before dental treatment was taken by less than a quarter of the Lombardy sample, while this measure was carried out by more than two-thirds of dentists interviewed all over the world. In the same study, considering the use of PPE, the majority of dentists reported to believe that the use of facial filters is a useful habit in the current outbreak, but only a minority claimed to use it. More than half of the Lombardy sample declared to use these PPE. Only a quarter of the international sample of dentists make their patients do a pre-treatment mouth-rinse, while in Lombardy, the majority of dentists use this protective measure on patients. Nevertheless, it is important to note that half of the Lombardy sample reported using chlorhexidine-containing rinse that appears not to be efficient against SARS-CoV-2, and only one-third reported to use a mouth-rinse containing more active compounds [19]. Finally, handwashing before and after each treatment was a habit reported by a high percentage of dentists from both samples. The majority of dentists from both surveys are afraid of getting infected with SARS-CoV-2 in the dental environment.

The use of sterile gloves and gown as well as other PPE included in the present questionnaire do not have a scientific justification in this pandemic situation, as reported above. Regarding the use of gloves, only a small minority of dentists claimed to use sterile gloves, while the use of sterile gowns was reported by about a fifth of the sample. However, it is possible to hypothesize that dentists unprepared for the pandemic used PPE that they already had to protect themselves, albeit knowing that some, such as sterile gloves and gowns, were not necessary to avoid the infection.

Unlike what could be expected, for both preventive measures and self-perceived infection risk related to COVID-19, dentists from the areas with the highest prevalence of the disease seem to be generally less preoccupied: they reported a lower implementation of some of the most frequently adopted preventive measures than their colleagues from areas at low COVID-19 prevalence as well as a lower perception of being infected. The different perception of the risk reported by dentists who live and work in areas with a different prevalence of the disease can be explained by the fact that where many infected people are present, the risk is seen as general, reducing the perception of a higher infection risk at the dental chair, while dentists who live and work in areas with a lower prevalence of the disease consider the occupational risk as higher.
Only one-third of the dentists reported to have followed a Continuous Educational Course on COVID-19, but more than two-thirds believe to have enough knowledge about the new disease. This discrepancy could represent a weakness. Throughout this international health crisis, a large amount of information reaches us every day, involving the circulation of many fake news, which can represent a danger especially in the health context [20].

5. Conclusions
In conclusion, this survey gives an insight into the dental profession in one of the European areas where COVID-19 has caused the greatest number of deaths in proportion to the number of inhabitants. A quite high percentage of the sample reported symptoms attributable to the infection, especially those working in the high prevalence area. However, only 31 of these subjects were diagnosed with COVID-19. Even though the majority of dentists adopted several precautionary measures, recognized as valid by the scientific community, those working in the highest prevalence COVID-19 area reported adopting several measures less frequently than dentists in low prevalence area. The same unexpected finding was disclosed regarding the COVID-19 risk perception: dentists in the highest prevalence area were more confident to avoid the infection than others.

Only one-third of the dentists report to have followed a Continuous Educational Course on COVID-19, but the majority of the sample believes to have enough knowledge on the disease and the protective measures to avoid infection.

Supplementary Materials: The following are available online at www.mdpi.com/1660-4601/17/11/3835/s1, Table S1: Row data.

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Abbreviation
MERS-CoV Middle East Respiratory Syndrome MERS-CoV
SARS-CoV Severe Acute Respiratory Syndrome
COVID-19 Coronavirus Disease
POS Point of sale
PPE Personal Protective Equipment
NHS National Health System

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