Attitudes & preferences of parents to the greeting used by healthcare professionals during the care of their child (F)

This questionnaire is anonymised and consists of 11 questions – Please turn over

Questionnaire

1) How are you related to the patient?
☐ Father ☐ Stepfather

2) How old are you? Please tick ONE
☐ ≤ 17 ☐ 18 - 24 ☐ 25 - 29 ☐ 30 - 34
☐ 35 - 39 ☐ 40 - 44 ☐ 45 - 49 ☐ 50 - 54
☐ 55 - 59 ☐ 60 - 64 ☐ 65 - 69 ☐ ≥ 70

3) What is your ethnic group? Please tick ONE

| White          | Asian         | Black          |
|----------------|---------------|----------------|
| ☐ White British| ☐ Bangladeshi | ☐ Black African|
| ☐ White Gypsy/Traveller | ☐ Pakistani | ☐ Black Caribbean|
| ☐ White Irish | ☐ Indian      | ☐ Black Other: ..............|
| ☐ White Other: .............. | ☐ Asian Other: .............. |                |
| Mixed          | Mixed         | Chinese        |
| ☐ Mixed White/Asian | ☐ Arab    | ☐ Chinese       |
| ☐ Mixed White/Black African | ☐ Any Other: .............. |                |
| ☐ Mixed White/Black Caribbean |             |                |
| ☐ Any Other Mixed |             |                |

4) What is the **highest** level of education you have achieved? Please tick ONE
☐ None ☐ Primary Education (primary school)
☐ Secondary Education (GCSEs/A-levels) ☐ Higher education (university degrees, HE diplomas etc.)

5) My child’s health condition is:
☐ Minor ☐ Major ☐ Don’t know

6) My child’s health condition is:
☐ Acute (short term) ☐ Chronic (long term) ☐ Don’t know

7) Have you been asked by any of the healthcare staff how you would like to be called?
☐ Yes ☐ No
8) “I feel it is important for healthcare professionals to ask me how I would like to be called before talking to me about my child”

| Strongly Disagree | Disagree | Neutral | Agree | Strongly agree |
|-------------------|----------|---------|-------|---------------|

9) What is the **ONE** greeting healthcare staff have used the most when talking to you directly during the care of your child? Please tick ONE

- [ ] “Dad”
- [ ] “Daddy” or other like name of endearment, specify: ………………..
- [ ] Your first name
- [ ] Your last name i.e. Mr
- [ ] Sir
- [ ] Avoided the use of a title or name
- [ ] Other, specify: ………………..

10) How do you feel about the following greetings if they were used by the healthcare team when talking to you?

a) “Dad”

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

b) “Daddy”

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

c) “Sir”

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

d) Avoiding use of any title or name

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

e) “Mr”

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

f) First name

| Strongly Dislike | Dislike | Neutral | Like | Like a lot |
|------------------|---------|---------|------|-----------|

11) Do you feel the way you have been called neglects your value in the care of your child?

| Strongly Disagree | Disagree | Neutral | Agree | Strongly agree |
|-------------------|----------|---------|-------|---------------|
