VALUE CHAINS ANALYSIS ANALYSIS OF ORGANIC VEGETABLES
(Case Study at Mulyo Santoso Farmer Group in Sukun District of Malang City)

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Abstract: Increased income and healthy lifestyle trend encourage people to switch to consuming non-organic food products to organic food products. This encourages producers in developing organic vegetable business. This research was conducted for the development of organic vegetable business by using value chain analysis. Respondent determination was done by census as many as 30 farmers of organic farming at Mulyo Santoso Farmer Group in Malang City, and the determination of merchant respondents using snowball sampling. The results show that farmers earn the smallest margin compared to other actors this is because the price received by farmers is determined by the trader. Organic vegetable marketing channel there are four kinds of channels, where farmers who can sell directly to consumers will get the highest profit. This is also related to the efforts of farmers in increasing the added value in processing vegetables into chips and sauces, where farmers are able to increase added value then the profits are also increased. The results of Benchmarking and Upgrading indicate that increasing the added value and capability of farmers to increase production capacity and harvesting the utilization of technology needed to reduce losses post-harvest.

Keywords: organic vegetables, margins, added value

INTRODUCTION
The government through the Ministry of Agriculture has been promoting the program "Go Organic" since 2010 ". In 2015 in accordance with Program Nawacita for food program Ministry of Agriculture has launched the development of 1000 Organic Village several commodities other than rice, namely horticultural commodities, food commodities, and plantation commodities.

The total area of organic land in Indonesia is 76,013.20 hectares in 2014, most of this organic land is spread in Java Island, with main commodities such as vegetables, coffee, cashew, tea and organic rice. Increasing consumer demand for organic food, especially organic vegetables, encourage producers to do organic farming. This study would like to see how improving the economy through value chain analysis approaches can help farmers in the organic vegetable value chain activities as well as the role of government through policies that strengthen farmers' market access so that farmers earn higher income and highly competitive products. (Kaplinsky and Morris, 2000).

One of the factors that helps in increasing the value of products in the value chain is technology and information in marketing the product, knowing the consumer's wishes, and making decisions (Chan 2007). Good information when combined with technology will be able to drive marketing (Pietrobelli and Rabellotti 2011). Regional employment creation and income are constantly referring to the value chain with an understanding of what the market will pay (Stringer, 2007; Stringer 2009). Therefore, this study aims to analyze the value chain of organic vegetables by mapping from main actors to end customers along the chain, determining market segmentation with and how organic farmers' vegetables can be improved by doing Benchmarking and Upgrading.
RESEARCH METHODS

The object of this research is farmers who are members of farmer group Mulyo Santososo and partner farmers who cooperate with farmer group Mulyo Santososo. Technique of sampling farmers by census with the number of farmers respondents as much as 30 people next the determination of respondents’ merchant done with Snowball Sampling. Data collection is done by focusing on the actors involved with interview technique (indepth interview) and questionnaire distribution, supporting data in can from related institution. Value chain analysis in use is a concept of the concept of ACIAR (2012) and Kaplynski Morris (2001). The concept of the value chain was originally popularized by Porter (1985); then, it is developed with the Wallerstein concept of the commodity chain (Raikes et al, 2000; Bair, 2005). As well as Gereffi's (2003) and Humphrey's (2002) incorporated with the Global Value Chain (GVC) Concept. McGregor and Stice (2014), Value Chain Analysis is a tool for seeing each step as well as looking at actors along the value chain and identifying the weaknesses of both so that they can be resolved and provide an opportunity for income generation for all actors involved in the chain. Lazarrini et al. (2001) developed the Netchain Concept to show the relationship between horizontal and vertical dimensions in the value chain.

RESULTS AND DISCUSSION

Value Chain Analysis of Organic Vegetables

1. Mapping of Value Chain

The mapping of the organic vegetable value chain can be seen in Figure 1. The core process mapping flow in the organic vegetable value chain starts from the supplier / input provider as a supplier of seeds and fertilizer from the input supply distributors as well as from the farmers themselves providing the production inputs, then the production process is carried out by farmers Mulyo...
Santoso and partner farmers who have established cooperation in organic vegetable farming. Market participants are conducted by collecting traders, agents / sales, wholesalers, processed industries and retailers. Distributors in addition to supplying to Restaurants and Hotels in Surabaya also supply to retailers whose marketing areas are mostly located outside Kota Malang for retailers located in Surabaya area such as supermarket plaza and hypermart royal Surabaya, while the area of home industry (pulp baby) is in Sidoarjo, the industry is included in the category of small and medium enteIDRrises with the sale of ready-made baby porridge using organic vegetable base. Farmers also conduct direct selling (direct sales) to consumers who come directly to plantation land to buy organic vegetable.

2. Marketing Channel Mapping And Product Volume

Based on the observation in the field, the marketing channel of organic vegetables poktan mulyo santoso is as follows:
1. Marketing Channel 1 = Farmer - Consumer (Direct Sales)
2. Marketing Channel 2 = Farmer - Agent / Sales – Consumer
3. Marketing Channels 3 = Farmers - Home Industry - Consumers
4. Marketing Channels 4 = Farmers - Overseas Distributors - Retailers / Retailers – Consumer

From the figure above the highest volume of vegetable shipment is in the distributor of 40% this is because the distributors do the next marketing to the retail (supermarket) where consumers who buy in supermarkets mostly come from households, hotels and restaurants, the volume of consumer purchases directly buy to the farmer for 20 percent, agency / sales 24% and the lowest of the home industry by 16%.

2. Cost Mapping and Margin Marketing

Costs incurred by farmers for fixed costs and variable costs of IDR 5,530,000, - , total farmer receipts of IDR 21.6 million, - and income earned by farmers of IDR 16,070,000, - (Table 1). R / C results of farmers in get 2.9. If the ratio of R/C is less than 1, then the farm is feasible. So organic vegetable farms provide benefits and it is feasible to develop more.

| No | Description                  | Amount    |
|----|------------------------------|-----------|
| 1  | Cost incurred                |           |
|    | - Fixed cost (IDR)           | 2,200,000 |
|    | - Variable cost (IDR)        | 3,330,000 |
|    | - Total cost (IDR)           | 5,530,000 |
| 2  | Reception (IDR)              | 21,600,000|
| 3  | Income (IDR)                 | 16,070,000|
| 4  | R/C Ratio                    | 2.9       |

Source: Primary data (analyzed)
Table 2. Results of Cost, Profit, and Margin Analysis The marketing of organic vegetables of each actor

| Value Chain Actor   | Production cost ( IDR ) | Purchase ( IDR ) | Total Cost ( IDR ) | Seller ( IDR ) | Profit ( IDR ) | Margin ( IDR ) |
|---------------------|-------------------------|------------------|-------------------|----------------|----------------|---------------|
| Farmers             | 3,500                   |                  |                   | 8,500          | 5,000          |               |
| Collector Dealer    | 8,500                   | 3,000            | 11,500            | 22,500         | 11,000         | 14,000        |
| Agent / Sales       | 22,500                  | 3,000            | 25,500            | 30,000         | 4,500          | 7,500         |
| Wholesalers         | 15,000                  | 5,000            | 20,000            | 28,000         | 8,000          | 13,000        |
| Merchant Dealer     | 28,000                  | 5,000            | 33,000            | 50,000         | 17,000         | 22,000        |
| Consumer            | 50,000                  |                  |                   |                |                |               |

Source: Primary data (analyzed)

From table 2 it is known that the lowest margin obtained by farmers is IDR 5,000, - this is because the farmer only as Price Taker only as the recipient of the price determined by the trader. The highest margin earned by retailers is IDR 22,000, - retailers incur greater transportation costs related to farmland distance to consumers and storage costs for cold storage (refrigerator).

3. Product Segmentation with Critical Success Analysis Factor (CSF's)

Critical success factor's analysis (CSF's) is used to determine the success factors of the company or failure obtained during organic farming, and which variables must be improved to improve the performance of organic vegetable farming. There are ten variables in critical success factors in this study, namely: Certification Label, Price, Freshness, Quality, Delivery, Promotion, Ease of Getting Vegetable Products in the Market, Stock, Standard, and Packaging. (Table 3).

From the research result in Table 3 and Figure 3, it is known that at the farmer's level a very important factor is that this certificate is related to the level of income of farmers, with certification affecting the interest of traders and consumers to buy organic vegetables, then the freshness, quality and packaging attributes also influence consumers to keep buying organic vegetable products. Farmers do this thing by farmers to maintain consumer confidence in their organic vegetable products.

Furthermore, at the consumer attribute level with the highest gap value of 4.8 perceptions of freshness and quality, consumers want organic vegetables that are kept fresh, promotion and stock attributes with a 4.6 gap value also affect consumer interest, for that farmers should promote genjar and increase production capacity to the maximum so that the stock of organic vegetables can meet consumer demand.
4. Benchmarking

Table 4. Results of Organic Vegetable benchmarking between Mulyo Santoso Farmers Group and Organic Vigur Farmers Group

| Benchmark Parameters                  | Mulyo Santoso Farmer Group                                      | Organic Vigur Farmer Group                                      |
|---------------------------------------|-----------------------------------------------------------------|----------------------------------------------------------------|
| Price*                                | IDR 4,500, - / pack 200 gr                                      | IDR 7,500, - / pack 200 gr                                      |
| Certification Agency                  | Certified LSPO INOFICE                                          | LESO LSPO certified                                              |
| Product Differentiation               | Fresh organic vegetables                                        | Fresh organic vegetables, organic rice and processed products   |
| Readiness In The Market               | Stock is always available in the market                         | Stock sometimes not available                                   |
| Distribution channel                  | Consumers in and outside Malang city, baby slurry industry      | Restaurant, local supermarket, small gift shop                   |
| Marketing Area                        | Malang, Surabaya and Sidoarjo                                   | Malang city                                                     |
| Diversity of Vegetables               | Many types                                                     | Limited                                                         |
| Quality                               | Good                                                            | Good and bad                                                    |
| Promotion                             | Market farm, direct communication, and online market in promoted by agent /sales | Direct communication, brochures, social media, bazaars and domestic exhibitions |
| Design on the packaging               | Packaging is divided into 3 levels for direct consumers, sales / agents and distributors | Has a distinctive feature of the product                        |
| Turnover                              | IDR 60,000,000, - / month                                      | IDR 35,000,000, - / month                                      |
| Target                                | New markets domestically and abroad, opened a restaurant with an all-organic menu | Markets out of the poor city, opened a special training organic farming |

Source: Primary data (analyzed)
Based on Table 4 above, it shows that there is a significant difference between the Mulyo Santoso farmer group and the Vigur Organic farming group, in terms of price. The price offered by Multan Santoso farmers is cheaper than the Organic Vigurant Poktan, besides in terms of marketing where the marketing area and product availability in the market Mulyo Santoso is superior to its competitors, this is because the land area owned by Mulyo Santoso and the partnership system are carried out by farmer groups outside the city of Malang so that the supply of organic vegetables is more widely available in the market, so the turnover received is more than competitors. In contrast to competitors, Mulyo Santoso Poktan relied more on marketing through sales / agents and from the mouth of consumer mouth, compared to Mulyo santoso Poktan, Vigur Organik Poktan in the use of information technology through social media, brochures, following a national-level exhibition for the promotion of organic vegetable products, besides the Organic Vigurant Poktan is superior in differentiation Products not only sell in vegetables in the fresh form but also in the form of processed (vegetable chips) and products are not limited to vegetables but also Organic rice, organic rice crackers, organic soy sauce, sauce and organic sauce and etc. Mulyo Santoso Poktan does not use social media in terms of marketing his products due to providing sales / agent opportunities to promote his own organic vegetables. This is because Mulyo Santoso Poktan has a desire to provide opportunities for those who partner with him to expand product marketing (empowering the people around him).

5. Upgrading of Value Chain

Table 5. Improvement of the Value Chain/Upgrading for each actor

| Value Chain Actor | Barriers in the value chain | Value Chain Repair / Upgrading |
|-------------------|----------------------------|-------------------------------|
| Market Access     | Increase production capacity in order to reach new markets | **Marketer** |
| Technology        | Improve partnerships with partner farmers, traders and consumers | Speed of delivery for vegetables to reach consumers in a state of freshness. |
|                   | Establish cooperation with modern market | Conditioning the travel route so that delivery can be accelerated. |
|                   | Participation in promotions through local and national exhibitions | Open new markets in order to reach consumer demand from other regions |
|                   | Pricing together | Increase promotion in order to attract consumers |
| Farmers           | Post-harvest technology innovation so as not to lose much of the harvest during the process of sorting and grading | **Consumer** |
|                   | Application of appropriate technology in the production process | Need to provide information to consumers related to national certified organic food. |
|                   | Training of processed product development | Transfer Promotional information to customers |
|                   | The use of information technology through social media | **Information Transfer** |
| Quality Management| Improve product quality with a focus on what consumers want. | Increase the stock in order to meet consumer demand |
|                   | Introduction of organic food quality standards that meet national and international standards | Increasing the diversity of organic vegetables in the market |
|                   | Training quality assurance of organic vegetables and processed products | The price offered in the market is not too expensive |

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### Table 5. Improvement of the Value Chain/Upgrading for each actor (Continue)

| Value Chain Actor | Barriers in the value chain | Value Chain Repair / Upgrading |
|-------------------|----------------------------|--------------------------------|
| Supporting Institutions | Regulation | - Establishment of good government regulation at central and regional level in the ease of process of obtaining organic food certificate<br>- Need for making road map of organic agriculture development activities<br>- Increased access to capital sources in the provision of soft credit schemes<br>- Increased field extension, especially extension of organic agriculture in assisting farmers in the development of organic farming<br>- Training policies and fostering of farmers, especially the improvement of product quality so that the products produced by farmers can have a competitive advantage in the domestic market. |
| Supporting Institutions | organization | - Establishment of organic farming containers / associations at farmers and traders level to accommodate the aspirations of each actor in the value chain and establish communication among stakeholders<br>- The need to establish an institution / cooperative that can assist farmers in the development of organic vegetables |

### CONCLUSION AND SUGGESTION

#### Conclusion
The main actors in the organic vegetable value chain are Input Providers, farmers, collecting traders, agents/sales, distributors, retailers/supermarkets, and consumers. Organic vegetable marketing is located in Malang, Sidoarjo and Surabaya.

The marketing channel consists of 4 channels. From the Margin mapping result, it is known that the collector's margin is IDR 14,000, agent / Sales IDR 7,500, distributor IDR 13,000, - and at the retailer level of IDR 22,000. Ten variables in the critical success factor are certification label, price, freshness, quality, delivery, promotion, ease in accessing vegetable products, stock, standard, and packaging. Moreover, the attributes of price, quality and promotion greatly affect the demand from consumers. While at the farm level a very important factor is the certificate this is related to the level of sales of farmers in the market while the lowest is delivery.

#### Suggestions
Improved value chains and improvement opportunities can be done by looking at the obstacles faced by the actor. At the farm level is increasing skills and knowledge about organic vegetable cultivation, development of processed products, cooperate with modern market. Traders should do the speed of delivery so that consumers can enjoy fresh vegetables in addition to promoting in order to attract consumers. At the consumer level things need to be done by adding stock and multiplying the diversity of organic vegetables.

The government and related agencies need to make policies that are beneficial to organic vegetable farmers especially in terms of ease of obtaining organic certificates, ease of access to markets, especially modern markets, pricing information and provision of farming capital, institutional or cooperative establishment that accommodates organic producers, as well as coaching and training on organic farming to increase the competitive advantage of organic vegetable products.

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