Phonetic Normalization for Machine Translation of User Generated Content

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Abstract

We present an approach to correct noisy User Generated Content (UGC) in French aiming to produce a pre-processing pipeline to improve Machine Translation for this kind of non-canonical corpora. Our approach leverages the fact that some errors are due to confusion induced by words with similar pronunciation which can be corrected using a phonetic lookup table to produce normalization candidates. We rely on a character-based neural model phonetizer to produce IPA pronunciations of words and a similarity metric based on the IPA representation of words that allow us to identify words with similar pronunciation. These potential corrections are then encoded in a lattice and ranked using a language model to output the most probable corrected phrase. Compared to other phonetizers, our method boosts a Transformer-based machine translation system on UGC.

1 Introduction

In this work we aim to improve the translation quality of User-Generated Content (UGC). This kind of content generally contains many characters repetitions, typographic errors, contractions, jargon or non-canonical syntactic constructions, resulting in a typically high number of Out-of-Vocabulary words (OOVs), which, in turn, significantly decreases MT quality and can introduce noisy artefacts in the output due to rare tokens. Hereby, we propose a normalization pipeline that leverages on the existence of UGC specific noise due to the misuse of words or OOV contractions that have a similar pronunciation to those of the expected correct tokens. This method works without any supervision on noisy UGC corpora, but exploits phonetic similarity to propose normalization token candidates. To explore the capacities of our system, we first assess the performance of our normalizer and then conduct a series of MT experiments to determine if our method improves the translation quality of some Phrase-Based Statistical Machine Translation (PBSMT) and Neural Machine Translation (NMT) baselines. Our results show that including a phonetization step in conjunction with a Transformer architecture (Vaswani et al., 2017) can improve machine translation over UGC with a minimum impact on in-domain translations. This suggests that phonetic normalization can be a promising research avenue for MT and automatic correction of UGC.

Our contribution in this paper is threefold:

- we propose a pre-processing pipeline to normalize UGC and improve MT quality;
- by quantifying the corrections made by our normalizer in our UGC corpora, we assess the presence of noise due to phonetic writing and demonstrate that this knowledge can be potentially exploited to produce corrections of UGC without any annotated data;
- we explore the performance improvement that can be achieved in machine translation by using a phonetic similarity heuristic to propose different normalization candidates.

2 Related Work

Several works have focused on using lattices to model uncertain inputs or potential processing errors that occur in the early stage of the pipeline. For instance, Su et al. (2017) proposed \textit{lat2seq}, an extension of \textit{seq2seq} models (Sutskever et al., 2014) able to encode several possible input possibilities by conditioning their GRU output to several predecessors’ paths. The main issue with this model is that it is unable to predict the score of choosing a certain path by using future scores, i.e., by considering words that come after the current
token to be potentially normalized. Sperber et al. (2017) introduced a model based on Tree-LSTMs (Tai et al., 2015), to correct outputs of an Automatic Speech Recognition (ASR) system. On the other hand, Le et al. (2008) use lattices composed of written subword units to improve recognition rate on ASR.

However, none of the aforementioned works have focused on processing noisy UGC corpora and they do not consider our main hypotheses of using phonetizers to recover correct tokens. They aim to correct known tokens such that a neural language model chooses the best output when an uncertain input is present (typically words with similar pronunciation from an ASR output). Instead, our approach calculates the phonetization of the source token and candidates are proposed based on their phonetic similarity to it, where this original observation can be a potential OOV.

On the same trend, (Qin et al., 2012) combined several ASR systems to improve detection of OOVs. More recently, van der Goot and van Noord (2018) achieved state-of-the-art performance on dependency parsing of UGC using lattices.

Closely related to our work, Baranes (2015) explored several normalization techniques on French UGC. In particular, to recover from typographical errors, they considered a rule-based system, SxPipe (Sagot and Boullier, 2008), that produced lattices encoding OOVs alternative spelling and used a language model to select the best correction.

Several works have explored different approaches to normalize noisy UGC in various languages. For instance, Stymne (2011) use Approximate String Matching, an algorithm based on a weighted Levenshtein edit distance to generate lattices containing alternative spelling of OOVs. Wang and Ng (2013) employ a Conditional Random Field and a beam-search decoding approach to address missing punctuation and words in Chinese and English social media text. More recently, Watson et al. (2018) proposed a neural sequence-to-sequence embedding enhancing FastText (Bojanowski et al., 2017) representations with word-level information, which achieved state-of-the-art on the QALB Arabic normalization task (Mohit et al., 2014).

3 Phonetic Correction Model

To automatically process phonetic writing and map UGC to their correct spelling, we propose a simple model based on finding, for each token of the sentence, words with similar pronunciations and selecting the best spelling alternative, using a language model. More precisely, we propose a four-step process:

1. for each word of the input sentence, we automatically generate its pronunciation. We consider all words in the input sentence as misspelled tokens are not necessarily OOVs (e.g. “j’ai manger” — literally “I have eat” — which must be corrected to “j’ai mangé” — “I have eaten”, the French words “manger” and “mangé” having both the same pronunciation /mɑ̃.ɡe/);

2. using these phonetic representations, we look, for each word $w$ of the input sentence, to every word in the training vocabulary with a pronunciation “similar” to $w$ according to an ad-hoc metric we discuss below;

3. we represent each input sentence by a lattice of $n + 1$ nodes (where $n$ is the number of words in the sentence) in which the edge between the $i$-th and $(i + 1)$-th nodes is labeled with the $i$-th word of the sentence. Alternative spellings can then be encoded by adding an edge between the $i$-th and $(i + 1)$-th nodes labeled by a possible correction of the $i$-th word. Figure 1 gives an example of such a lattice. In these lattices, a path between the initial and final nodes represents a (possible) normalization of the input sentence.

4. using a language model, we compute the probability to observe each alternative spelling of the sentence (note that, by construction, the input sentence is also contained in the lattice) and find the most probable path (and therefore potential normalization) of the input sentence. Note that finding the most probable path in a lattice can be done with a complexity proportional to the size of the sentence even if the lattice encodes a number of paths that grows exponentially with the sentence size (Mohri, 2002). In our experiments we used the OpenGRM (Roark et al., 2012) and OpenFST (Allauzen et al., 2007) frameworks that provide a very efficient implementation to score a lattice with a language model.

This process can be seen as a naive spellchecker, in which we only consider a reduced set of variations,
tailed to the specificities of UGC texts. We will now detail the first two steps discussed above.

**Generating the pronunciation of the input words** To predict the pronunciation of an input word, i.e. its representation in the International Phonetic Alphabet (IPA), we use the gtp-seq2seq python library\(^1\) to implement a grapheme-to-phoneme conversion tool that relies on a Transformer model (Vaswani et al., 2017). We use a 3 layers model with 256 hidden units that is trained on a pronunciation dictionary automatically extracted from Wiktionary (see Section 4.1 for a description of our datasets). This vanilla model achieves a word-level accuracy of 94.6%, that is to say it is able to find the exact correct phonetization of almost 95% of the words of our test set.

We also consider, as a baseline, the pronunciation generated by the Espeak program\(^2\) that uses a formant synthesis method to produce phonetizations based on acoustic parameters.

**Finding words with similar pronunciation** In order to generate alternatives spelling for each input word, we look, in our pronunciation dictionary\(^3\) for alternate candidates based on phonetic similarity. We define the phonetic similarity of two words as the edit distance between their IPA representations, all edit operations being weighted depending on the articulatory features of the sounds involved. To compute the phonetic similarity we used the implementation (and weights) provided by the PanPhon library (Mortensen et al., 2016).

To avoid an explosion of the number of alternatives we consider, we have applied a threshold on the phonetic distance and consider only homophones, i.e. alternatives that have the exact same pronunciation as the original word.\(^4\)

To account for peculiarities of French orthography we also systematically consider alternative spellings in which diacritics (acute, grave and circumflex accents) for the letter “e” (which is the only one that changes the pronunciation for different accentuation in French) were added wherever possible. Indeed, users often tend to ‘forget’ dia- critics when writing online and this kind of spelling error results in phonetic distances that can be large (e.g. the pronunciation of *bebe* and *bébé* is very different).

We ultimately only keep as candidates those that are present in the train corpus of Section 4.3 to filter out OOV, and nonexistent words.

## 4 Datasets

In this section, we present the different corpora used in this work. We will first describe the dataset used to train our phonetic normalizer; then, in §4.2, the UGC corpora used both to measure the performance of our normalization step and evaluate the impact of phonetic spelling on machine translation. Finally, in §4.3 we introduce the (canonical) parallel corpora we used to train our MT system. All our experiments are made on French UGC corpora.\(^5\) Some statistics describing these corpora are listed in Table 1.

### 4.1 Pronunciation Dictionary

To train our Grapheme-to-Phoneme model we use a dictionary mapping words to their pronunciation (given by their IPA representation). To the best of our knowledge, there is no free pronunciation dictionary for French. In our experiments, we have considered a pronunciation dictionary automatically extracted from Wiktionary dumps building on the fact that, at least for French, pronunciation information are identified using special templates, which makes their extraction straightforward (Pécheux et al., 2016).\(^6\)

The dictionary extracted from the French Wiktionary contains 1,571,090 words. We trained our G2P phonetizer on 1,200,000 examples, leaving the rest to evaluate its performance. When looking for words with similar pronunciation (§3), we consider only the word that appear in our parallel training data (described in §4.3) to speed up the search. After filtering, our dictionary contained pronunciation information for roughly 82K French words.

### 4.2 UGC Corpora

**The Parallel Cr#pbank corpus** The Parallel Cr#pbank, introduced in (Rosales Núñez et al., Applying our work to other languages is straightforward and left to future work.

\(^1\)https://github.com/cmusphinx/g2p-seq2seq

\(^2\)espeak.sourceforge.net

\(^3\)see §4.1 for the description of the data we used

\(^4\)We have explored using several values for this parameter but in this work only the most conservative distance (0) is used since higher values add too much candidates and rapidly decreases performance due to the number of ambiguities.

\(^5\)Our French pronunciation dictionary will be made available upon publication.
consists of 1,554 comments in French, translated from an extension of the French Social Media Bank (Seddah et al., 2012) annotated with the following linguistic information: Part-of-Speech tags, surface syntactic representations, as well as a normalized form whenever necessary. Comments have been translated from French to English by a native French speaker with near-native English speaker capabilities. Typographic and grammar errors were corrected in the gold translations but some of the specificities of UGC were kept. For instance, idiomatic expressions were mapped directly to the corresponding ones in English (e.g. “mdr” (mort de rire, litt. dying of laughter) has been translated to “lol” and letter repetitions were also kept (e.g. “ouiii” has been translated to “yesss”). For our experiments, we have divided the Cr#pbank into two sets (test and blind) containing 777 comments each. This corpus can be freely downloaded at https://gitlab.inria.fr/seddah/parsiti.

The MTNT corpus We also consider in our experiments, the MTNT corpus (Michel and Neubig, 2018), a multilingual dataset that contains French sentences collected on Reddit and translated into English by professional translators. We used their designated test set and added a blind test set of 599 sentences we sampled from the MTNT validation set. The Cr#pbank and MTNT corpora both differ in the domain they consider, their collection date, and in the way sentences were filtered to ensure they are sufficiently different from canonical data.

4.3 Canonical Parallel Corpora
To train our MT systems, we use the ‘standard’ parallel data, namely the Europarl and NewsCommentaries corpora that are used in the WMT evaluation campaign (Bojar et al., 2016) and the OpenSubtitles corpus (Lison et al., 2018). We will discuss the different training data configurations for the MT experiments more in detail in Section 5.

We also use the totality of the French part of these corpora to train a 5-gram language model with Kneser-Ney smoothing (Ney et al., 1994) that is used to score possible rewritings of the input sentence and find the best normalization, as we have discussed in Section 3.

5 Machine Translation Experiments
To evaluate whether our approach improve the translation quality of UGC, we have processed all of our test sets, both UGC and canonical ones with our phonetic normalization pipeline (Section 3). The corrected input sentences are then translated by a phrase-based and NMT systems.

We evaluate translation quality using SACREBLEU (Post, 2018). The MT baselines models were trained using the parallel corpora described in Section 4.3. We use 3 training data configurations in our experiments: WMT, Small OpenTest and Large.

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In our experiments we used Moses (Koehn et al., 2007) and OpenNMT (Klein et al., 2018).
Table 2: BLEU score results for our two benchmark models for the different train-test combinations. None of the test sets are normalized. The best result for each test set is marked in bold, in-domain scores with a dag. \textit{Crap, News} and \textit{Open} respectively stand for the \textit{Cr#pbank}, \textit{NeswTest} and \textit{OpenSubTest}.

|          | PBSMT                      | Transformer                  |
|----------|----------------------------|------------------------------|
|          | Crap | MTNT | News | Open | Crap | MTNT | News | Open |
| WMT      | 20.5 | 21.2 | 22.5†| 13.3 | 15.4 | 21.2 | 27.4†| 16.3 |
| Small    | 28.9 | 27.3 | 20.4 | 26.1†| 27.5 | 28.3 | 26.7 | 31.4†|
| Large    | 30.0 | 28.6 | 22.3 | 27.4†| 26.9 | 28.3 | 26.6 | 31.5†|

Table 3: BLEU score results for our three benchmark models on normalized test sets. The best result for each test set is marked in bold, in-domain scores with a dag.

|          | PBSMT                      | Transformer                  |
|----------|----------------------------|------------------------------|
|          | Crap | MTNT | News | Open | Crap | MTNT | News | Open |
| WMT      | 20.4 | 20.2 | 21.9†| 13.4 | 15.0 | 20.4 | 26.7†| 16.2 |
| Small    | 28.4 | 26.2 | 19.9 | 26.1†| 29.0 | 28.3 | 25.7 | 31.4†|
| Large    | 29.0 | 27.6 | 21.8 | 27.4†| 28.5 | 28.2 | 25.9 | 31.5†|

(a) (\textit{G2P}) phonetizer.

|          | PBSMT                      | Transformer                  |
|----------|----------------------------|------------------------------|
|          | Crap | MTNT | News | Open | Crap | MTNT | News | Open |
| WMT      | 20.4 | 20.4 | 21.7†| 13.4 | 14.6 | 20.7 | 26.5†| 16.1 |
| Small    | 28.0 | 26.3 | 19.8 | 26.2†| 28.5 | 28.8 | 25.6 | 31.4†|
| Large    | 28.3 | 27.7 | 21.6 | 27.4†| 27.5 | 28.6 | 25.8 | 31.5†|

(b) (\textit{Espeak}) phonetizer.

OpenTest, for which Table 1 reports some statistics. We will denote \textit{Small} and \textit{Large} the two \textit{OpenSubtitles} training sets used in the MT experiments. For every model, we tokenize the training data using byte-pair encoding (Sennrich et al., 2016) with a 16K vocabulary size.

BLEU scores for our normalized test sets are reported in Table 3a and Table 3b, for the \textit{G2P} and \textit{Espeak} phonetizers. Results of the unprocessed test sets are reported in Table 2. We present some UGC examples of positive and negative results along with their normalization and translation in Table 6.

6 Results Discussion

We noticed significant improvement in results for the UGC test corpora when using the \textit{Transformer} architecture trained with the \textit{Small OpenTest} training set. Specifically, a BLEU score improvement for the \textit{Cr#pbank} and \textit{MTNT} test corpora in Tables 3a and 3b, compared to the baseline translation in Table 2. Interestingly, these improvements only hold for the \textit{Transformer} model, whereas we consistently obtain a slight decrease of BLEU scores when the normalized text is translated using the PBSMT model. Moreover, our trained \textit{G2P} phonetizer achieved the best improvement over the \textit{Cr#pbank} corpus, attaining +1.5 BLEU points compared to the baseline. On the other hand, the \textit{Espeak} phonetizer produces the highest translation improvement on the \textit{MTNT} corpus (+0.5 BLEU).

Regarding the performance decrease on our non-UGC test corpora, \textit{newstest’14} and \textit{OpenSubtitles}, we observe that there is usually a considerable under-performance on the latter (-0.65 BLEU averaging over our 6 model and training set configurations), that is not as noticeable in the former (-0.1 BLEU in the worst case). This could be explained by the substantially longer sentences in \textit{newstest’14} compared to \textit{OpenSubtitles}, which have roughly 6 times more words in average according to Table 1. When sentences are longer, the number of possible lattices paths grow exponentially, thus adding confusion to our language model decisions that will ultimately produce the most probable normalization. Such observation strongly suggests that our normalizing method performances is somewhat dependent
on the length of the target sentence that are to be normalized.

In addition, we display the number of replacements performed by our normalizer over the Cr#pbank test set for several values of the phonetic distance threshold in Figure 3. We can notice that the higher this threshold is, the higher the number of replacements. In our experience, the normalization candidates proposed by our method do not share a close pronunciation for threshold values above 0.2, thus adding a substantial quantity of spurious ambiguities.

We have also calculated and proceed to display the BLEU score of the Cr#pbank corpus by groups of sentences length in Figure 2 in order to further investigate why our method enhances the Transformer MT systems output, whereas this is not the case for the PBSMT models, as seen in Table 3. In this way, in Figure 2, we can notice that the highest improvement caused by our phonetic normalization pipeline is present in short sentences (between 1 and 10 words). It is worth noting that this is the only case where the Transformer outperforms PBSMT in this Figure. Hence, the higher overall Transformer BLEU score over PBSMT is certainly due to a relatively high successful normalization over the shortest sentences of the Cr#pbank test set. This agrees with the documented fact that NMT is consistently better than PBSMT on short sentences (Bentivogli et al., 2016) and, in this concrete example, it seems that the Transformer can take advantage of this when we apply our normalization pipeline. Additionally, these results could be regarded as evidence supporting that our proposed method performs generally better for short sentences, as observed in Table 3 results’ discussion.

Furthermore, we have applied our method over a blind test set of the UGC corpora mTNT and Cr#pbank. These results are displayed in Table 4, we also show the performance of the (Michel and Neubig, 2018)’s baseline system on such test sets. The translation system is selected as the best for each of the UGC sets from Table 3. For such test corpus, we noticed a 0.5 and a 3 BLEU points decrease for Transformer and PBSMT systems, respectively, when our normalizer is used over the mTNT blind test. On the other hand, we obtained a 0.7 BLUE point loss for the Transformer and a 3.6 point drop for PBSMT, both on the Cr#pbank blind test. These results suggest that, when we do not tune looking for the best translation system, and for certain UGC, our approach introduces too much noise and MT performance can therefore be detrimentally impacted.
## Qualitative Analysis

We display the most frequent normalization changes in the Cr#pbank test set, along with their phonetic distance in Table 5. We notice that the 20 most frequent normalization changes are homophones, i.e., they have a 0.0 phonetic distance even when the threshold is set to 0.2.\(^{8}\) Replacements with a phonetic distance of 0.1 to 0.2, appear at most twice in this test set, except for “après” → “après” and “it” → “td” that appear, respectively, 6 and 4 times.

Table 6 reports some examples of the output of our method along with their translation before and after correction.

For Example 6.1, we can notice that our normalizer enables the MT system to produce the first part of the translation (“When I get to the taft”). This is a result of correctly changing the French homophones “arriver” → “arrivée”, i.e., from the infinitive to the past form. It is very interesting to notice that the robustness of the Transformer using subword units seems to be good enough to correctly translate the typographical error “ce met a battre”, thus, the correct proposed normalization (“se met à battre”) does not impact the MT result but it certainly does impact the correctness of the French phrase.

| Normalization | a→à | sa→ça | et→est | la→là | à→a | tous→tous | des→de | regarde→regardé | ils→il | prend→pends |
|---------------|-----|-------|--------|-------|-----|------------|--------|----------------|------|-------------|
| Number of app.| 87  | 16    | 15     | 13    | 12  | 11         | 8      | 7              | 6    | 6           |

\(^{8}\)This is the highest value for which we consider a related pronunciation, according to our preliminary trials.

Regarding Example 6.2, we can notice that our normalized proposition significantly improves MT translation, producing an output closer to the reference translation, when compared to the raw MT output. The key normalization change is the misused French token “faite” (pronounced /fɛt/) — “does” in English — by its correct homophone “fête” — “celebrates” in English. It is worth noting that the MT system robustness is once again capable of correctly translating a phonetic contraction “e” as the two correct tokens “c’est”.

Example 6.3 shows how semantically different can be a misused French word due to homophones confusion. We can observe that the normalization replacement “nez” (“nose” in English) → “né” (“born” in English), which are French homophones, drastically changes the meaning of the output translation. Additionally, the correction “marqué” → “marquer”\(^{9}\) (changing to correct verb tense) also causes the translation to be closer to the reference.

Finally, in Example 6 we display some inconveniences for our method, where the correct original plural “Cartes bancaires ... retrouvés” was changed to the singular form “Carte bancaire ... retrouvé”. This is due to the homophonic property of most French singular and plural pronunciations. Whenever there is no discriminant token with different pronunciation, such as an irregular verb, the language model has trouble choosing the correct final normalized phrase since both plural and singular propositions are proposed as candidates and can be indistinctly kept as final normalization since both forms are correct and theoretically very similar in their perplexity measure.

\(^{9}\)marked vs mark-INFINITIVE in English.

## Conclusions

In this work, we have proposed a pre-processing method that relies on phonetic similarity to normalize UGC. Our method is able to improve the translation quality of UGC of a state-of-the-art NMT system. Conversely, we have performed error analysis showing that the MT system achieves to correctly translate phonetic-related errors with its increased robustness. However, it must be noted that...
we obtained negative results on a blind test evaluation, suggesting that the phonetic normalization approach introduced more noise than useful corrections on totally unseen data. This highlights the importance of holding out data so that the real efficiency of an MT system can be verified. In addition, we have applied our normalizer to clean canonical test data and have shown that it slightly hurts MT quality. Further study is needed to assess whether our proposed normalization pipeline can correct phonetic-related errors on UGC for other languages and other difficult UGC scenarios, such as video-games chat logs (Martínez Alonso et al., 2016) while maintaining the level of the performance on cleanly edited text steady.

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