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Nurses in leading positions and measures to prevent occupational exposure: facilities and barriers*

ABSTRACT
This descriptive study aimed to assess the facilities and barriers that nurses in leading positions endure with respect to the nursing team's compliance to measures for preventing occupational exposure involving biological materials, based on Rosenstock's Health Belief Model. The study was carried out with 87 nurses of a university hospital in São Paulo, Brazil, in the year of 2006. Data were collected through a semistructured form with open and closed questions and analyzed through Content Analysis. Individual protection equipment was mentioned as the greatest form for preventing accidents, but lack of compliance to usage and incorrect use were indicated as barriers to accident prevention and as the main reasons for their occurrence. It is important for these nurses to be prepared to develop individualized and motivating strategies focused on compliance to the use of individual protection equipment in their work sectors.

KEY WORDS
Occupational exposure.
Occupational risks.
Nursing supervisory.

RESUMO
Este estudio descritivo teve como objetivo avaliar as facilidades e barreiras enfrentadas por enfermeiros com cargo de chefia quanto às medidas preventivas à exposição ocupacional envolvendo material biológico, tendo como base o Modelo de Crenças em Saúde de Rosenstock. O estudo foi realizado com 87 enfermeiros de um hospital escola do interior paulista em 2006. Os dados foram coletados através de um roteiro semi-estruturado, com questões abertas e fechadas e analisados pela técnica de Análise de Conteúdo. O equipamento de proteção individual foi citado como a maior facilidade para a prevenção de acidentes, porém a falta de adesão ao uso e o uso incorreto foram referidos como barreiras para a prevenção de acidentes e como os principais motivos para a ocorrência destes. É importante que estes enfermeiros estejam preparados para desenvolver estratégias individualizadas e motivadoras para a adesão ao uso do equipamento de proteção individual em seus setores de trabalho.

DESCRITORES
Exposição ocupacional.
Riscos ocupacionais.
Supervisão de enfermagem.

RESUMEN
En este estudio descriptivo se tuvo como objetivo evaluar las facilidades y barreras enfrentadas por enfermeros con cargo de jefe en cuanto a las medidas preventivas a la exposición ocupacional que involucre material biológico, teniendo como base el Modelo de Creencias en Salud de Rosenstock. El estudio fue realizado con 87 enfermeros de un hospital escuela del interior de São Paulo, en el 2006. Los datos fueron recolectados a través de una guía de entrevista semi-estructurada, con preguntas abiertas y cerradas y analizados con la técnica del Análisis de Contenido. El equipamiento de protección individual fue citado como la mayor facilidad para la prevención de accidentes, no obstante la falta de adhesión al uso y uso incorrecto fueron referidos como barreras para la prevención de accidentes y como los principales motivos para que éstos ocurran. Es importante que estos enfermeros estén preparados para desarrollar estrategias individualizadas y motivadoras para el uso del equipamiento de protección individual en sus sectores de trabajo.

DESCRIPCIONES
Exposición ocupacional.
Riesgos ocupacionales.
Supervisión de enfermería.
INTRODUCTION

Nursing professionals are constantly exposed to the risk of acquiring infections transmitted by blood-borne pathogens, since their work is closely and frequently related to blood and organic fluids. Studies show that over 20 agents may be transmitted through percutaneous exposure, through the blood, and this is the main pathway of transmission of the human immunodeficiency virus (HIV), hepatitis B virus (HBV) and hepatitis C virus (HCV).

The first confirmed case of the AIDS virus transmission by percutaneous exposure to a healthcare professional occurred in 1984. Worldwide, there were 57 cases of healthcare professionals infected by the HIV during occupational exposure. In 48 cases, percutaneous exposure was the main reason for infection and 139 other cases involving health professionals are being investigated to confirm whether there was HIV infection during occupational exposure.

In Brazil, there are reports that a nursing assistant was infected by the HIV and also three other reports with nursing professionals exposed to contaminated blood through percutaneous injuries, acquiring the virus.

Among the risk factors, the accident with needlestick injuries is the main occupational exposure cause in health institutions, accounting for 87.5% of the accidents occurred in a health institution.

Studies show that accidents with needlestick injuries represent greater incidence with biological materials and more effective measures should be implemented, such as update courses, educative programs, medical accompanying, vaccination and the use of safety equipment to perform invasive procedures.

Prevention measures designed to avoid and reduce occupational exposure were implemented in several countries through training and personal development programs, service education, lectures and courses. In the USA, these programs are being annually reviewed so as to evaluate the new technologies implanted in order to reduce occupational exposure risks involving biological materials.

The adoption of these preventive measures poses a challenge to nursing. They require a change of habits, which many experienced professionals have difficulties to deal with. It turns out to be an obstacle that hinders occupational accident prevention involving contaminated biological materials.

The criteria to include nurses in the study sample were: being a nurse, being the head of a nursing team, being a head nurse or in charge of hospitalization or ambulatory units and handing the data collection form after no more than three visits by the researcher.

According to the inclusion criteria, the sample was composed of 126 nurses who had leading positions, nurses in charge and lead-nurses. However, 87 nurses answered the form and 17 were unwilling to participate. The form was not handed by 13 nurses within the pre-determined time for data collection and 9 were not acting as leaders when data were collected.

The study was approved by the institution’s Ethics Committee (Process HCRP no. 15336/2005) and took the research norms involving human beings (Resolution no. 196/1996) into consideration. The information provided by the participants was kept anonymous and confidential.
The semi-structured script for data collection elaborated for this investigation was composed by multiple-choice questions regarding the professionals’ profiles. The questions were open-ended when the themes were related to occupational exposure and the HBM dimensions. The instrument was subjected to validation, regarding form and content, by five specialists in the thematic. Their considerations were then obeyed.

Data were collected during all shifts and the instrument to collect data was applied after the nurses showed willingness in participating in the research and after they signed the term of consent.

The data extracted from the multiple-choice questions were analyzed quantitatively through the software EpiInfo, version 3.3.2. There was also descriptive statistical analysis, whose results are displayed in tables, percentages, averages and intervals.

The qualitative answers were analyzed descriptively and categorized so as to enable the interpretation of the answer percentage, through content analysis\(^{13}\), whose steps consist of careful speech analyses, pre-analyses, exploration, treatment and result interpretation.

**RESULTS AND DISCUSSION**

Of the 87 (100.0%) nurses participating in the study, 69 (79.3%) work at unit A and 18 (20.7%) at unit B. The difference is explained by the lower number of beds available and nurses working at unit B. There are also differences when it comes to hierarchical structure and forms of work organization between the units of the institution.

Regarding leading roles, 41 (47.1%) were working as nurses in charge, 41 (47.1%) as head nurses and 05 (5.7%) as directors. The predominance of women in the nursing team is confirmed in this study, accounting to 90.8% of the sample.

The participants’ age group ranged from 25 to 56 years, with an average age of 41 years. The experience in the institution ranged from 2 to 30 years, with an average period of 14 years. Over all, 35 (40.2%) of them had been working in the institution for less than 10 years. Regarding the time when they participated in courses, 61 (70.1%) nurses did not remember or did not know how to answer. Among those who answered, the participation varied from 1 and 12 years (average = 1 year). 06 answered that their participation had occurred one year before.

When the professional realizes their own vulnerability and that the risky situations occurred due to a lack of protective measures, they are more likely to make decisions towards behaving preventively. The acceptance of personal susceptibility to risk and the belief that this is dangerous produces a propelling power to action\(^{12-13}\).

The 70 (81%) nurses considered themselves susceptible to HIV, HBV and HCV by occupational exposure. Seventeen (19.5%) other nurses did not consider themselves susceptible because they adopted IPE. They were fully aware of the procedures involving biological materials and correct disposal of contaminated materials, as the following answers show.

...because I use all SP with attention when performing the procedures (E13).

...because I use all the IPE recommended by the hospital (E56).

Authors of a study carried out with healthcare workers demonstrated that they have superficial information about their work. Their knowledge is not turned into effective action to prevent accidents and occupational diseases. The study shows the need of actions that may cause this situation to change\(^{11-12}\).

The HBM describes that severity is related to the level of severity a given disease has over physiological functioning, its reflex over mental, psychological and social status and the implications of the disease over work, over family life and workers’ social relationships\(^{11-12}\).

The nurses indicate that AIDS, hepatitis B, hepatitis C and tuberculosis as the main diseases that may be transmitted by occupational exposure. They have impacts both on the professionals and the institution where they work. Besides the infection risk of a contagious agent, the risk of falling sick and emotional problems, the study participants cited the loss of benefits such as food assistance, income reduction and sector transference as the main consequences for the injured professions.

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...I received specific training about the thematic every year, through the nineteen years I’ve worked for this institution (E71).

...I participated in a SP training when I was admitted in the institution eight years ago (E23).

...the only training I had was through an educational folder about preventive measures, four years ago (E69).

The 41 (47.1%) remaining nurses claimed not to have received SP training during their activities in the institution and 05 (5.7%) did not know how to answer.

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The following answers describe the consequences for the injured professionals, from the perspective of nurses in leading positions.

... risk of contracting diseases, and when you’re not using IPE at the moment of the accident, you may be punished (E68).

... acquiring the disease and having your paycheck reduced because of the leave (E75, E83).

...temporary or permanent loss of functional capacity, physical and psychological damage which may be reversible or not, onset of diseases, financial restriction and difficulties to survive (E23).

Emotional problems related to a likely infection and uncertainty of the exam results, which may lead to family and partner instability, were also mentioned as consequences of a professional accident, as described here.

... emotional impairment, being likely to acquire one of these diseases and transmit to your spouse (E26).

... damage to physical and psychological health, which may eventually compromise your family stability (E19, E38, E63, E86, E87).

Nevertheless, the risk of falling ill was also mentioned in the subsequent answers, as one of the main consequences of the accident for the professionals, since they are likely to acquire a disease that will cause temporary or permanent physical impairment, with risk of death.

... acquiring a disease that may cause future damage and even death (E3, E14, E17, E20, E25, E27, E43, E44, E49, E51, E53, E61, E70, E85).

... chronic or occupational disease and treatment with aggressive drugs (E5, E56).

... health problems, stress, work leave and routine alterations (E7, E9, E28, E29).

The conflicts experienced by the workers performing their activities, as well as the subjective aspects that may influence their jobs, should be considered when accidents are analyzed. As it is a predominantly female profession, several subjective aspects should be considered. Many nurses have double work shifts and perform household chores and take care of their children[55].

In relation to the facilities, the nurses were asked to cite five measures, available at the institution, that they considered favorable to be adopted as preventive measures regarding exposure to potentially contaminated biological materials. This item was not answered by two nurses and 339 answers were obtained. They were put in three categories: a) material resources, b) human resources and c) physical structure, shown in table 1.

The availability of IPE to prevent accidents was cited in 149 (44.0%) answers and stood out as the greatest facility. The use of disposable collectors for needlesticks was cited by 27 (31%) participants. However, only one (1.1%) cited availability of safety equipment as a prevention measure. This is curious, since this strategy has been considered one of the main measures to reduce occupational accidents in several countries[5,9-10].

Permanent education at work using SP is appointed by 54 (16.0%) answers related to the institution’s human resources. It is a key strategy to diminish occupational exposure to biological materials, especially when handling needles and other sharp materials.

Table 1 - Distribution of answers shown by nurses in leading positions, according to available facilities that they have to prevent accidents - Ribeirão Preto - 2006

| Facilities                                      | F   | %   |
|------------------------------------------------|-----|-----|
| **Material Resources**                          |     |     |
| Equipment for individual protection            | 149 | 44,0|
| Collectors to discharge needlesticks.          | 27  | 8,0 |
| Immediate medical treatment                    | 23  | 6,8 |
| Foot protector                                 | 10  | 3,0 |
| Vaccination available at the institution       | 8   | 2,3 |
| Medication for prophylaxis in case of accidents| 4   | 1,2 |
| Alcohol gel for hand hygiene                   | 1   | 0,3 |
| Safety equipment                               | 1   | 0,3 |
| **Human Resources**                            |     |     |
| Permanent education at work                    | 54  | 16,0|
| Commission of Hospital Infection Control       | 26  | 7,7 |
| Nursing team working together                  | 4   | 1,1 |
| Internal commission to prevent accidents        | 3   | 1,0 |
| Trained professionals to clean the units maintain hygiene | 2 | 0,5 |
| **Physical Structure**                         |     |     |
| Suitable machinery and material                | 21  | 6,1 |
| Suitable places for hand washing               | 4   | 1,1 |
| Suitable ventilation                           | 2   | 0,5 |
| **Total**                                      | 339 | 100 |

Note: (N=87)
The occurrence of accidents in their work sectors is linked to several factors and thus, the nurses were asked to cite five reasons that determine the occurrence of accidents in their units. There were 184 answers that were put into three categories: a) professional-related aspects, b) institution-related aspects and c) patient-related aspects, as shown in Table 2.

Table 2 - Distribution of answers given by nurses in leading positions, according to reasons that determine the occurrence of accidents at the unit, which are related to professional, institutional and patient aspects - Ribeirão Preto - 2006

| Reasons that determine the occurrence of accidents at the unit | f  | %  |
|---------------------------------------------------------------|----|----|
| Professional                                                  |    |    |
| Resistance from the professional to use equipment for individual protection | 76 | 41.3 |
| Inappropriate disposal of contaminated material                 | 32 | 17.4 |
| Belief of the professional that accidents will not happen       | 16 | 8.7 |
| Contaminated needles being recapped                            | 16 | 8.7 |
| Lack of attention during procedure performance                 | 11 | 6.0 |
| Negligence, incompetence and imprudence                        | 5  | 2.7 |
| Institution                                                    |    |    |
| Inadequate number of professionals                              | 18 | 9.8 |
| Isolation for infectious diseases in sufficient number          | 2  | 1.1 |
| Materials without safety equipment                              | 2  | 1.1 |
| Patient                                                        |    |    |
| Movement of patient during the procedure performance            | 6  | 3.2 |

Total 184 100

Note: (N=87)

Of all nurses, only 01 (1.1%) did not know how to answer the reasons related to the occurrence of accidents at the unit. However, the professional resistance in using IPE was cited in 76 answers that refer to the professional-related category.

A study carried out on nursing compliance to SP demonstrated that the lack of credibility of the protection measure effectiveness, including IPE, associated with the difficulty in training staff, non-compliance with the pre-established norms and the workers’ apathy. These are the situations found on a daily basis[16].

Attitudes as recapping the needles and incorrectly disposing the contaminated materials were found in 16 (8.7%) and 32 (17.4%) answers. They are the main causes of accidents among nursing professionals in a hospital setting[17]. In the patient-related aspects category, the movement of the patient was the only reason mentioned in 6 (3.2%) answers. It also appears in other nursing studies.

When they were asked to cite five barriers found on a daily basis to adhere to preventive measures of occupational exposure with biological materials, 190 answers were obtained. They were divided into three categories: a) related to the nursing professionals; b) related to the institution and c) related to the patients, as shown in Table 3.

Table 3 - Distribution of answers attributed by nurses in leading positions of a university hospital, according to barriers that impair or impede the prevention of occupational accidents with biological risk - Ribeirão Preto - 2006

| Barriers endured to prevent accidents with biological materials | F  | %  |
|-----------------------------------------------------------------|----|----|
| Professional                                                    |    |    |
| Lack of compliance with SP                                      | 58 | 30.6 |
| No information about the risks                                  | 41 | 22.0 |
| Hurried procedures                                              | 12 | 6.3 |
| Individual beliefs that accidents will not occur                | 11 | 5.9 |
| Not informing the accident due to fear of contracting an infectious disease | 4  | 2.1 |
| Insufficient number of nursing professionals                    | 17 | 9.2 |
| Work overload                                                   | 13 | 6.9 |
| Insufficient number of material to perform the procedures       | 10 | 5.2 |
| Inappropriate physical space                                    | 9  | 4.7 |
| Institution                                                     |    |    |
| Bureaucracy and delay in medical treatment of the injured professionals | 3  | 1.7 |
| Unknown contaminated material                                   | 3  | 1.7 |
| Lack of safety equipment                                        | 2  | 1.1 |
| Insufficient number of isolation units                          | 2  | 1.1 |
| Patient                                                         |    |    |
| Movement of patient during procedure                            | 2  | 1.0 |
| Patient's gravity                                               | 2  | 1.0 |
| Late diagnosis for application of isolation measures            | 1  | 0.6 |
| Total                                                           | 190| 100|

Note: (N=87)
The lack of compliance to SP and the lack of information about the risks were cited as the main barriers related to nursing professionals, showing the importance of nurses in leading positions when it comes to professional education regarding biosecurity.

Insufficient number of professionals, work overload and an insufficient amount of material to perform the procedures were cited as being the main barriers related to the institution. Regarding patients, besides their movement during the procedures that involved needlestick injuries, the clinical status gravity and late diagnosis of an infectious disease were cited as barriers that impede or impair the accident prevention. Regarding late diagnosis, it is often impossible to identify, surely and quickly, the status and the transmission probabilities. This fact is shown at the moment of assistance. Any person should be seen as potentially infected, which demands the adoption of special measures to protect health care workers\(^{18}\).

Preventive programs are fundamental. When the efforts are focused on motivation and compliance with the SP norms, the frequency to blood exposure can be reduced\(^{16}\).

Thus, the lead-nurse will be able to influence the actions of other members to determine and meet objectives. They can guide other workers, providing assistance in how, what and where to do. They can also establish bilateral communication with people, providing attention, support and encouragement\(^{19}\).

This nurse will also be able to develop activities so as to stimulate the professionals to become aware of the work-related risks. Hence, health service management has been historically performed by female nurses. They have used their skills of organization and routine systematization, making the hierarchy and discipline present in public institutions legitimate. However, female nurses lack the awareness of the potential of change that their managerial activities have. Through their work process, they may introduce new instruments to reorganize their activities.

The participation of nurses in coordination positions is fundamental regarding the reporting of work accidents. They can advise the injured professionals and lead them to specialized services, not only for clinical treatment, but also in order to register the accident officially. It helps the institution to implement effective safety measures based on the service reality.

**CONCLUDING REMARKS**

The data analysis has allowed us to conclude that the main difficulties endured by nurses in leading positions to prevent accidents among nursing workers are related to the lack of compliance of other professionals in the nursing team to the measures established by the SP.

Nearly all the study participants realized that they were susceptible to contracting some pathogens or diseases, and they described that the pathogen infection may cause health problems such as the development of chronic diseases, the risk of developing generalized infections or skin injuries. Also, risk of developing diseases that may lead to death.

However, although they may resort to facilities available at the institution, such as the appropriate equipment to implement all the prevention measures against occupational exposure, nursing professionals resist using these materials.

It is essential that these professionals often receive proper guidance and training. Therefore, they will be able to develop new, creative strategies to stimulate the nursing team and comply with the practices of prevention against occupational exposure, such as the appropriate use of the IPE.

Permanent education as an educational and transformational strategy at work may aid these nurses to perform their leading positions. They will be able to work directly with their service sectors, with more individualized and effective strategies, based on the reality found on a daily basis by the work team.

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