Research Article

Applications of the Multiattribute Decision-Making for the Development of the Tourism Industry Using Complex Intuitionistic Fuzzy Hamy Mean Operators

Abrar Hussain,1 Kifayat Ullah,1 Jihad Ahmad,2 Hanen Karamti,3 Dragan Pamucar,4 and Haolun Wang5

1Department of Mathematics, Riphah International University (Lahore Campus), Lahore 54000, Pakistan
2Department of Mathematics, Aden University, Aden, P. O. Box 6014, Yemen
3Department of Computer Sciences, College of Computer and Information Sciences, Princess Nourah bint Abdulrahman University, P.O.Box 84428, Riyadh 11671, Saudi Arabia
4Department of Operations Research and Statistics, Faculty of Organizational Sciences, University of Belgrade, Belgrade, Serbia
5School of Economics & Management, Nanchang Hangkong University, Nanchang 330036, China

Correspondence should be addressed to Kifayat Ullah; kifayat.khan.dr@gmail.com and Jihad Ahmad; jihadalsaqqaf@gmail.com

Received 11 January 2022; Revised 21 June 2022; Accepted 23 June 2022; Published 10 October 2022

Academic Editor: Dalin Zhang

Copyright © 2022 Abrar Hussain et al. This is an open access article distributed under the Creative Commons Attribution License, which permits unrestricted use, distribution, and reproduction in any medium, provided the original work is properly cited.

In the aggregation of uncertain information, it is very important to consider the interrelationship of the input information. Hamy mean (HM) is one of the fine tools to deal with such scenarios. This paper aims to extend the idea of the HM operator and dual HM (DHM) operator in the framework of complex intuitionistic fuzzy sets (CIFSs). The main benefit of using the frame of complex intuitionistic fuzzy CIF information is that it handles two possibilities of the truth degree (TD) and falsity degree (FD) of the uncertain information. We proposed four types of HM operators: CIF Hamy mean (CIFHM), CIF weighted Hamy mean (CIFWHM), CIF dual Hamy mean (CIFDHM), and CIF weighted dual Hamy mean (CIFWDHM) operators. The validity of the proposed HM operators is numerically established. The proposed HM operators are utilized to assess a multiattribute decision-making (MADM) problem where the case study of tourism destination places is discussed. For this purpose, a MADM algorithm involving the proposed HM operators is proposed and applied to the numerical example. The effectiveness and flexibility of the proposed method are also discussed, and the sensitivity of the involved parameters is studied. The conclusive remarks, after a comparative study, show that the results obtained in the frame of CIFSs improve the accuracy of the results by using the proposed HM operators.

1. Introduction

MADM is an essential process of decision-making (DM) science whose objective is to see the best options from the arrangement of likely ones. In DM, a singular requirement is to evaluate the given choices by different classes, such as single, range, and so for appraisal purposes. Nevertheless, in various fanciful conditions, it is, for the most part, pursuing for the person to convey their choices as a new number. For this, the frame of the fuzzy set (FS) [1] was developed. FS is a significant device for managing problematic and complex data in everyday normal life issues, and various analysts have utilized it in various fields. Notwithstanding, now and again, the hypothesis of FS is not equipped for managing such a sort of worry; for instance, if someone gives specific knowledge of the information, including the level of TD and lie, then, at that point, the hypothesis of FS becomes unable to be applied. To manage such issues, Atanassov [2] generalized the idea of FS to an intuitionistic fuzzy set (IFS) by utilizing the sum of TD and FD on the interval [0,1].

Sometimes, the information has more than one aspect. For example, when we want to purchase a laptop, there may
be many things one can keep in mind such as its RAM, ROM, its generation, its price, and so on. To express single information having two aspects, Ramot et al. [3] gave the theory of complex FS (CFS) where the TD describes two aspects of uncertain phenomena by using a complex number having a magnitude less than or equal to 1. A complex fuzzy number (CFN) has the form $r \ e^{i \theta}$ where $r, \theta \in [0, 1]$ and such kind of framework describes two different aspects of an uncertain phenomena. Moreover, the idea of CFS recently got a large number of attractions, and some useful work may be found in [4–7]. Consequently, Alkouri and Salleh [8] enhanced the concept of CFS by introducing the notion of complex IFS (CIFS) by adding the FD into the evaluation. A CIFN having two further aspects of the TD and FD of a phenomenon, known by amplitude and phase terms related with concurring values, represents the strength of suitable information, and the phase terms require additional information, which is associated with periodicity. The notion of CIFS has been applied to several real-life problems based on aggregation operators (AOs) and information measures. Gulzar et al. [9] utilized the notion of CIFS in group theory. Rajareega et al. [10] analyzed and proposed some distance measures in the frame of CIFS soft lattice ordered sets. Khalaf et al. [11] worked on similarity measures of temporal CIFSs and analyzed the structure of temporal CIFSs. Akram et al. [12] worked on CIF Hamacher AOs and used a DM model to solve the problem of electricity generation. Garg et al. [13] defined new geometric AOs by using t-norm rules in the environment of CIFS. Al-Hasban et al. [14] discovered the idea of a CIF normal subgroup and investigate a numerical example by using a DM method.

Aggregation of information is a significant tool that has some widespread applications especially when it comes to MADM problems. There are several AOs that are used for MADM problems including weighted averaging (WA) and weighted geometric (WG) AOs [15], Einstein WA operator and Einstein WG AOs [16, 17], Dombi WA and Dombi WG AOs [18], Pythagorean fuzzy (PyF) Aczel Alsina (PyFAA) AOs [19], interval-valued PyFAA AOs [20], Einstein geometric AOs [21], AOs of picture FSs [22], and Hamacher AOs [23, 24]. In a decision-making (DM) problem, the mutual relationship of the information has created a certain impact on results. The above-discussed AOs do not discuss the relationship of the information being aggregated and are hence unable to provide reliable information.

To deal with problems in a reliable way, the concept of the Hamy mean (HM) operator is noticeable. First of all, Hara et al. [25] introduced the concepts of HM operators to investigate the correlation of any numbers among them by using the various parameters. Qin [26] extended the concept of the HM operator in the framework of interval type 2 FS for DM. After that, Wu et al. [27] worked on the HM operator in the environment of interval-valued IFS (IVIFS) and develop the HM and weighted HM operators for MADM purposes. Wu et al. [28] investigated the service quality in tourism by using Dombi t-norm-based HM operators through a MADM approach under the environment of IVIFSs. Wang et al. [29] utilized the idea of HM operator under q-rung orthopair FS (q-ROFS) for the selection of enterprise resource planning. Liu et al. [30] analyzed the neutrosophic power HM operator based on vague information that exists in real-life problems. Liu and Wang [31] of IFSs and proposed some interactive HM operators for IFSs. Sinani et al. [32] introduced some Dombi-based HM operators in rough set theory and utilized them in the evaluation of logistics providers. Liu and Liu [33] studied the linguistic IFSs and developed some HM operators for MADM problems. Liu and You [34] investigated the linguistic HM operators in neutrosophic settings for MADM. Liang [35] gave a series of new AOs using the HM theory based on IFSs. The Concepts of Hesitant fuzzy linguistic power HM AOs were discovered by Liu et al. [36]. AOs of Dual Hesitant PyF HM operators were proposed by Wei et al. [37]. Wei et al. [38] proposed the notion of power HM operators for 2-tuple linguistic picture FSs and studied their applications in MADM, and Li et al. [35] introduced the idea of intuitionistic fuzzy (IF) Dombi HM operator and solved the Multi attributes group DM problem to carry out the selection of most suitable car for a transportation company. Some other work on HM operators can be found in [40, 41].

CIFSs have information in the form of TD and FD. Furthermore, TD has two aspects: amplitude terms and phase terms. Similarly, FD also has two aspects: amplitude terms and phase terms. CIFSs are the extension of FSS, CIFS, and IFSs. Both aspects of amplitude and phase terms of the parameters are distinguished between IFSs and CIFSs. Keeping in mind the significance of HM operators and the diverse nature of CIFSs, our target is to introduce HM operators into the layout of CIFS. The main advantage of doing such work is to consider the relationship of the decision preferences and to handle complex situations where the uncertain information is described by using the CIFSs where the TD and FD of fuzzy information have further two aspects. The main features of this article are as follows:

1. Utilizing the concepts of HM operators under the environment of CIFSs, we established AOs of CIFHM operators
2. We study properties of CIFHM operators such as idempotency, monotonicity, and boundedness
3. To evaluate the techniques of the MADM process, we established an application with the help of numerical examples based on the tourism industry in which the selection of the best tourism destination is carried out
4. We show the compatibility of the proposed HM operators by comparing the results with other existing AOs operators.

This paper is organized as follows: In Section 1, we evoke the previous background of the proposed work and discuss the research gap. In Section 2, we recall the basic definitions of IFS, CIFS, and some of their properties. In Section 3, we recall the idea of HM operators and some previously existing HM operators of IFSs and PyFSSs. We also discussed the limitations of the previous HM operators in this section. In
Section 4, we use the idea of HM operator in the environment of CIFS and develop the concepts of CIFHM and CIFWHM operator. In Section 5, we generalize the idea of a dual HM (DHM) operator in the environment of CIFS and introduce CIFDHM and CIFWDHM operators with some necessary conditions. In Section 6, we apply the HM operator of CIFS in a MADM problem where the problem of the selection of the best tourism destination is thoroughly discussed and investigated. We also study the impact of associated parameters on the ranking results and check the sensitivity of the proposed HM operators. In Section 7, we compare the results obtained using the proposed HM operator of CIFS and some other AOs of the CIFSs to study the reliability of the proposed operator. We conclude the manuscript with some significant remarks and future plans in Section 8.

2. Preliminaries

In this section, we recall some basic concepts of FS, ISF, CIFS, and CIFS along with other notions. A nonempty set $H$ is the universal set, and $\mu(x)$ and $\nu(x)$ represent the TD and FD, respectively, in this whole article.

Definition 1 (see [2]). An IFS is of the form of $\mathcal{C}_1 = \{(x, \mu_C(x), \nu_C(x))|x \in Y\} 
\text{ where } \mu_C(x) : Y \rightarrow [0,1]$ and $\nu_C(x) : Y \rightarrow [0,1]$ provided that $0 \leq \mu_C(x) + \nu_C(x) \leq 1$ and hesitancy degree represents $\nu_C(x) = 1 - (\mu_C(x) + \nu_C(x))$, $(x) \in [0,1]$. Furthermore, $\mathcal{C}_1 = (r_{\mu_C}^C, s_{\nu_C}^C)$ denotes an intuitionistic fuzzy number CIFN.

Definition 2 (see [42]). A CIFS is of the form of $\mathcal{C}_2 = \{(x, \mu_C(x), \nu_C(x))|x \rightarrow y\}$ such that $\mu_C(x) = r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}$ and $\nu_C(x) = s_{\nu_C}(x)e^{-2\pi i / \nu_C(x)}$ where $r_{\mu_C}(x), \Phi s_{\nu_C}(x)$ denote the amplitude terms and $\theta_{\nu_C}(x)\Phi s_{\nu_C}(x)$ denote the phase terms of $\mu_C(x)$ and $\nu_C(x)$, respectively, from $[0,1]$ provided that $0 \leq r_{\mu_C}(x) + s_{\nu_C}(x) \leq 1$ and $0 \leq \theta_{\nu_C}(x) + \Phi s_{\nu_C}(x) \leq 1$ and hesitancy degree represents $h(x) = 1 - (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)} + s_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$, $h(x) \in [0,1]$. Furthermore, $\mathcal{C}_2 = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, s_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ represents a complex intuitionistic fuzzy number CIFN.

Definition 3 (see [42]). Let $\mathcal{C} = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, s_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ be a CIFN. The score function $S$ is as follows:

$$\mathcal{S}(\mathcal{C}) = \frac{1}{2} \left( r_{\mu_C}(x) - s_{\nu_C}(x) \right) + \left( \theta_{\nu_C}(x) - \Phi s_{\nu_C}(x) \right), \mathcal{S}(\mathcal{C}) \in [-1,1].$$

Definition 4 (see [42]). Let $\mathcal{C} = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, r_{\nu_C}(x)e^{-2\pi i / \nu_C(x)})$ be a CIFN. The accuracy function $H$ is as follows:

$$H(\mathcal{C}) = \frac{1}{2} \left( r_{\mu_C}(x) + r_{\nu_C}(x) \right) + \left( \theta_{\nu_C}(x) + \Delta \Phi s_{\nu_C}(x) \right), H(\mathcal{C}) \in [0,1].$$

We gave Example 1 to support Definitions 3 and 4.

Example 1. Let $\mathcal{C}_1 = (0.3e^{2\pi i / 0.45}, 0.5e^{2\pi i / 0.25})$ and $\mathcal{C}_2 = (0.6e^{2\pi i / 0.70}, 0.2e^{2\pi i / 0.25})$ be two CIFNs. By using Definitions 3 and 4, we get the following:

1. If $S(\mathcal{C}_1) < S(\mathcal{C}_2)$, then $\mathcal{C}_1 < \mathcal{C}_2$.
2. If $S(\mathcal{C}_1) > S(\mathcal{C}_2)$, then $\mathcal{C}_1 > \mathcal{C}_2$.
3. If $S(\mathcal{C}_1) = S(\mathcal{C}_2)$, then:
   - (a) $H(\mathcal{C}_1) < H(\mathcal{C}_2)$, then $\mathcal{C}_1 < \mathcal{C}_2$.
   - (b) $H(\mathcal{C}_1) > H(\mathcal{C}_2)$, then $\mathcal{C}_1 > \mathcal{C}_2$.
   - (c) $H(\mathcal{C}_1) = H(\mathcal{C}_2)$, then $\mathcal{C}_1 = \mathcal{C}_2$.

Remark 1. Let $\mathcal{C}_1 = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, r_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ and $\mathcal{C}_2 = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, r_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ be two CIFNs. Then

1. If $S(\mathcal{C}_1) < S(\mathcal{C}_2)$, then $\mathcal{C}_1 < \mathcal{C}_2$.
2. If $S(\mathcal{C}_1) > S(\mathcal{C}_2)$, then $\mathcal{C}_1 > \mathcal{C}_2$.
3. If $S(\mathcal{C}_1) = S(\mathcal{C}_2)$, then:
   - (a) $H(\mathcal{C}_1) > H(\mathcal{C}_2)$, then $\mathcal{C}_1 > \mathcal{C}_2$.
   - (b) $H(\mathcal{C}_1) < H(\mathcal{C}_2)$, then $\mathcal{C}_1 < \mathcal{C}_2$.
   - (c) $H(\mathcal{C}_1) = H(\mathcal{C}_2)$, then $\mathcal{C}_1 = \mathcal{C}_2$.

Definition 5 (see [43]). Let $\mathcal{C}_1 = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, r_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ and $\mathcal{C}_2 = (r_{\mu_C}(x)e^{2\pi i / \nu_C(x)}, r_{\nu_C}(x)e^{2\pi i / \nu_C(x)})$ be two CIFNs. Then some fundamental operations are defined as follows:

1. If $\mathcal{C}_1 \subseteq \mathcal{C}_2 \iff r_{\mu_C}(x) \leq r_{\mu_C}(x), \theta_{\mu_C}(x) \leq \theta_{\mu_C}(x)$ and $r_{\nu_C}(x) \geq r_{\nu_C}(x), \Phi s_{\nu_C}(x) \geq \Phi s_{\nu_C}(x)$.
2. $\mathcal{C}_1 = \mathcal{C}_2 \iff r_{\mu_C}(x) = r_{\mu_C}(x), \theta_{\mu_C}(x) = \theta_{\mu_C}(x), r_{\nu_C}(x) = r_{\nu_C}(x), \Phi s_{\nu_C}(x) = \Phi s_{\nu_C}(x)$.
3. $\mathcal{C}_1 \cup \mathcal{C}_2 = \left\{ \left( r_{\mu_C}(x)\nu r_{\mu_C}(x)e^{2\pi i / \nu_C(x)} \right), \left( r_{\nu_C}(x)\nu r_{\nu_C}(x)e^{2\pi i / \nu_C(x)} \right) \right\}$.
(4) \(C_1 \cap C_2 = \left\{ \left( r_{p_1}(x) r_{p_2}(x) e^{2\pi i (\theta_{p_1}(x) \theta_{p_2}(x))}, \left( r_{r_1}(x) r_{r_2}(x) e^{2\pi i (\theta_{r_1}(x) \theta_{r_2}(x))} \right) \right) \right\} \)

(5) \(C_1' = \left\{ \left( r_{r_1}(x) e^{\phi_{r_1}(x)}, r_{p_1}(x) e^{\theta_{p_1}(x)} \right) \right\} \)

**Definition 6** (see [42]). Let \(C_1 = (r_{p_1}(x) e^{2\pi i \theta_{p_1}(x)}, r_{r_1}(x) e^{2\pi i \theta_{r_1}(x)})\) and \(C_2 = (r_{p_2}(x) e^{2\pi i \theta_{p_2}(x)}, r_{r_2}(x) e^{2\pi i \theta_{r_2}(x)})\) be two CIFNs and \(\lambda > 0\) be a real number. Then

(1) \(C_1 \oplus C_2 = \left\{ \left( r_{r_1}(x) + r_{r_2}(x) - r_{r_1}(x) \cdot r_{r_2}(x) e^{2\pi i (\theta_{r_1}(x) - \theta_{r_2}(x))}, \left( r_{r_1}(x) \cdot r_{r_2}(x) e^{2\pi i (\theta_{r_1}(x) + \theta_{r_2}(x))} \right) \right) \right\} \)

(2) \(C_1 \ominus C_2 = \left\{ \left( r_{r_1}(x) + r_{r_2}(x) - r_{r_1}(x) \cdot r_{r_2}(x) e^{2\pi i (\theta_{r_1}(x) + \theta_{r_2}(x))}, \left( r_{r_1}(x) \cdot r_{r_2}(x) e^{2\pi i (\theta_{r_1}(x) - \theta_{r_2}(x))} \right) \right) \right\} \)

(3) \(\lambda C_1 = \left\{ (1 - (1 - r_{r_1}(x)) \lambda e^{2\pi i (1 - \theta_{r_1}(x))}, \lambda r_{r_1}(x) \right\} \)

(4) \(C_1^{-1} = \left\{ (r_{p_1}(x) e^{2\pi i \theta_{p_1}(x)}), 1 - (1 - r_{r_1}(x)) e^{2\pi i (1 - \theta_{r_1}(x))} \right\} \)

### 3. Previous Study

In this section, we recall the basic definition of HM operator. We also discuss the HM operators that are previously defined. Furthermore, we point out towards the limitations of such existing HM operators that lead us to propose some new HM operators.

Consider the HM operators defined for real numbers.

**Definition 7** (see [25]). The HM operator is as follows:

\[
HM^{(r)}(C_1, C_2, \ldots, C_k) = \frac{\sum_{1 \leq i_1 < \cdots < i_n \leq n} \left( \prod_{i=1}^{n} C_{i} \right)^{1/x}}{C_n^{1/x}},
\]

where \(x\) is such that \(1 \leq x \leq n\) and \(C_k^n\) represent the binomial coefficient, that is, \(1^n = \frac{x}{1^n!}(x - n)!\).

The HM operator is likely to satisfy the following properties:

1. \(HM^{(r)}(C_1, C_2, \ldots, C_k) = C\) if \(C_i = C_i(i = 1, 2, 3, \ldots, k)\)

### IVIFHM^{(r)} (C_1, C_2, \ldots, C_n)

\[
IVIFHM^{(r)}(C_1, C_2, \ldots, C_n) = \frac{\Phi_{1 \leq i_1 < \cdots < i_n \leq n} \left( \prod_{i=1}^{n} C_{i} \right)^{1/x}}{C_n^{1/x}},
\]

(7)

All the above-discussed HM operators deal with two real values TD and FD. Consider a scenario with TD and FD having further two aspects, then the operators discussed above become unable to deal with such information.
Therefore, we aim to propose the concept of HM operator in the framework of CIFS because such an operator can deal with two aspects of TD and FD at a time.

### 4. Complex Fuzzy Hamy Mean Operator

In this section, we introduced the idea of HM operators in the framework of CIFS. We also proved that the CIFHM operator satisfied the basic properties of AO. We give example to support the proposed operator. First, consider the HM operators based on CIFNs as follows.

\[
\text{CIFHM}^{(x)}(\mathbf{C}_1, \mathbf{C}_2, \ldots, \mathbf{C}_n) = \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} r_{p_j}(x) \right)^{1/x} \right)^{1/C_{s_i}^{(x)}} - e^{-2m} \left( 1 - \left( \prod_{j=1}^{x} \left( 1 - s_{p_j}(x) \right) \right)^{1/x} \right)^{1/C_{s_i}^{(x)}} \right)
\]

Proof. This theorem has two parts: first, we derive the formula given in equation (6) as follows:

\[
\begin{align*}
\Phi_{\mathbf{C}_j}^{(x)} &= \left( \prod_{j=1}^{x} r_{p_j}(x) \right)^{1/x} - e^{2m(1-\prod_{j=1}^{x} \Phi_{p_j}(x))}, \\
\Phi_{\mathbf{C}_i, \mathbf{C}_j}^{(x)} &= \left( \prod_{j=1}^{x} r_{p_j}(x) \right)^{1/x} - e^{2m(1-\prod_{j=1}^{x} \Phi_{p_j}(x))}, \\
\end{align*}
\]

**Definition 11.** Let \( \mathbf{C}_j = (r_{p(x)}(x)e^{ip_{p_j}(x)}, s_{p(x)}(x)e^{sp_{p_j}(x)}), j = 1, 2, \ldots, k \), be the collection of CIFNs. Then, the CIFHM operator is defined as follows:

\[
\text{CIFHM}^{(x)}(\mathbf{C}_1, \mathbf{C}_2, \ldots, \mathbf{C}_n) = \frac{\left( \Phi_{\mathbf{C}_1, \mathbf{C}_2}^{(x)} \right)^{1/C_{s_i}^{(x)}}}{\Phi_{\mathbf{C}_1, \mathbf{C}_2}^{(x)}}.
\]

**Theorem 1.** Let \( \mathbf{C}_j = (r_{p(x)}(x)e^{ip_{p_j}(x)}, s_{p(x)}(x)e^{sp_{p_j}(x)}), j = 1, 2, \ldots, k \), be the collection of CIFNs. Then the aggregated value of the CIFHM operator is also a CIFN such that

\[
\begin{align*}
\end{align*}
\]
Now, we prove that equation (6) represents a CIFN as follows:

\( r_\mu(x), s_\mu(x) \in [0, 1], \theta_\mu(x), \Delta_\mu(x) \in [0, 2\pi]. \)  \( (11) \)

\[
\begin{align*}
    r_\mu(x) &= 1 - \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} r_{\mu j}(x) \right)^{1/x} \right) \right)^{1/C_n}, \\
    \theta_\mu(x) &= \left( 1 - \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \theta_{\mu j}(x) \right)^{1/x} \right) \right) \right)^{1/C_n}, \\
    s_\mu(x) &= \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} (1 - s_{\mu j}(x)) \right)^{1/x} \right) \right)^{1/C_n}, \\
    \Delta_\mu(x) &= \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} (1 - \Phi_{\mu j}(x)) \right)^{1/x} \right) \right)^{1/C_n}.
\end{align*}
\]

We know that \( 0 \leq r_\mu(x) \leq 1 \) and \( 0 \leq \theta_\mu(x) \leq 1 \). We have

\[
\begin{align*}
    0 &\leq r_\mu(x)e^{2\pi i \theta_\mu(x)} \leq 1, \\
    0 &\leq \prod_{j=1}^{x} r_{\mu j}(x)e^{2\pi i \theta_{\mu j}(x)} \leq 1, \\
    0 &\leq \prod_{j=1}^{x} r_{\mu j}(x) \leq 1, \\
    0 &\leq 1 - \left( \prod_{j=1}^{x} r_{\mu j}(x) \right)^{1/x} e^{2\pi i \left( \prod_{j=1}^{x} \theta_{\mu j}(x) \right)^{1/x}} \leq 1, \\
    0 &\leq \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} r_{\mu j}(x) \right)^{1/x} \right) e^{2\pi i \left( \prod_{j=1}^{x} \theta_{\mu j}(x) \right)^{1/x}} \leq 1, \\
    0 &\leq \left( 1 - \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} (1 - r_{\mu j}(x)) \right)^{1/x} \right) \right) \leq 1.
\end{align*}
\]

Similarly,

\[
0 \leq s_\mu(x)e^{2\pi i \theta_\mu(x)} \leq 1. \]  \( (14) \)

Since \( 0 \leq r_\mu(x)e^{2\pi i \theta_\mu(x)} \leq 1 \) and \( 0 \leq s_\mu(x)e^{2\pi i \theta_\mu(x)} \leq 1 \), we have

\[
0 \leq r_\mu(x)e^{2\pi i \theta_\mu(x)} + s_\mu(x)e^{2\pi i \theta_\mu(x)} \leq 1. \]  \( (15) \)

Now, we prove that the CIFHM operator satisfies the properties of the aggregation function in Theorems 2-4, respectively.

**Theorem 2** (Idempotency Property). Let \( \mathcal{C}_j = (r_\mu(x)e^{i\theta_\mu(x)}), s_\mu(x)e^{i\Delta_\mu(x)}, j = 1, \ldots, k \) be the collection of all identical values of CIFNs. Then

\[
\text{CIFHM}^x(\mathcal{C}_1, \mathcal{C}_2, \ldots, \mathcal{C}_n) = \mathcal{C}.
\]  \( (16) \)
Proof. We know that $C_i = (r_{i_j}(x)e^{\mu(x)}e^{\Phi(x)}, s_{i_j}(x)e^{\Phi(x)})$\, $s_{i_j}(x)e^{\Phi(x)} = C_i, j = 1, 2, \ldots, k$. Then

$$\text{CIFHM}^\mu(C_1, C_2, \ldots, C_n) = \left(\prod_{j=1}^{\phi} (1 - \left(\prod_{i=1}^{\phi} (1 - r_{i_j}(x))^{1/\phi}\right))^{1/\phi}, e^{\left(\prod_{i=1}^{\phi} (1 - s_{i_j}(x))^{1/\phi}\right)}\right),$$

(17)

$$= \left(\prod_{j=1}^{\phi} (1 - (r_{i_j}(x))^{1/\phi})^{1/\phi}, e^{\left(\prod_{i=1}^{\phi} (1 - s_{i_j}(x))^{1/\phi}\right)}\right),$$

(18)

$$= (r_{i_j}(x)e^{\mu(x)}, s_{i_j}(x)e^{\mu(x)}) = C_i.$$

Theorem 3 (Monotonicity Property). Let $C_i = (r_{i_j}(x)e^{\mu(x)}e^{\Phi(x)}, s_{i_j}(x)e^{\Phi(x)})$, $j = 1, 2, \ldots, k$ and $D_j(x) = (g_{i_j}(x)e^{\mu(x)}e^{\Phi(x)}, h_{i_j}(x)e^{\Phi(x)}, j = 1, 2, \ldots, k$ be two sets of CIFNs. If $C_i(x) \leq D_j(x)$, that is, $r_{i_j}(x) \leq g_{i_j}(x), \theta_{i_j}(x) \leq \alpha_{i_j}(x)$ and $s_{i_j}(x) \leq h_{i_j}(x), \Phi_{i_j}(x) \leq \beta_{i_j}(x)$ then

$$\prod_{j=1}^{\phi} r_{i_j}(x)e^{\mu(x)}, s_{i_j}(x)e^{\mu(x)} \leq \prod_{j=1}^{\phi} g_{i_j}(x)e^{\mu(x)}, s_{i_j}(x)e^{\mu(x)}.$$

(19)
According to equation (19), $r_{\mu_j}(x)e^{2\pi i \mu_j(x)} \leq ge^{2\pi i \mu_j(x)}$. In a similar way, we can investigate the value of $s_{\nu_j}(x)e^{2\pi i \nu_j(x)}$. If $r_{\mu_j}(x)e^{2\pi i \mu_j(x)} < g_{\mu_j}(x)e^{2\pi i \mu_j(x)}$ and $s_{\nu_j}(x)e^{2\pi i \nu_j(x)} > h_{\nu_j}(x)e^{2\pi i \nu_j(x)}$, then

$$CIFHM^+(C_1, C_2, \ldots, C_n) < CIFHM^-(D_1, D_2, \ldots, D_n),$$

(20)

(2) If $r_{\mu_j}(x)e^{2\pi i \mu_j(x)} = g_{\mu_j}(x)e^{2\pi i \mu_j(x)}$ and $s_{\nu_j}(x)e^{2\pi i \nu_j(x)} = h_{\nu_j}(x)e^{2\pi i \nu_j(x)}$, then

$$CIFHM^x(C_1, C_2, \ldots, C_n) = CIFHM^x(D_1, D_2, \ldots, D_n).$$

(21)

**Theorem 4 (Boundedness Property).** Let $C_{\mu_j} = (r_{\mu_j}(x)e^{2\pi i \mu_j(x)}, s_{\nu_j}(x)e^{2\pi i \nu_j(x)})$, $j = 1, 2, \ldots, k$ be the collection of CIFNs. If $C_{\mu_j}^- = \min(C_1, C_2, C_3, \ldots, C_n)$ and $C_{\mu_j}^+ = \max(C_1, C_2, C_3, \ldots, C_n)$, then

$$CIFHM^x(C_1, C_2, \ldots, C_n) = \left(\prod_{1 \leq i_1 < \cdots < i_x \leq n} \left(1 - \left(\prod_{j=1}^{x} r_{\mu_{ij}}(x)\right)^{1/x}\right)^{1/C_n^+}\right)^{1/C_n^-},$$

(25)

**Theorem 5.** Let $C_{\mu_j} = (r_{\mu_j}(x)e^{2\pi i \mu_j(x)}, s_{\nu_j}(x)e^{2\pi i \nu_j(x)})$, $j = 1, 2, \ldots, k$ be the collection of CIFNs. Then the aggregated value of the CIFWHM operator is also a CIFN such that

$$\begin{align*}
CIFWHM^x(C_1, C_2, \ldots, C_n) &= \left(\prod_{1 \leq i_1 < \cdots < i_x \leq n} \left(1 - \left(\prod_{j=1}^{x} r_{\mu_{ij}}(x)\right)^{1/x}\right)^{1/C_n^+}\right)^{1/C_n^-},
\end{align*}$$

(26)
Proof.

\[
(C_i^\gamma)^{w_j} = \left( r_{\mu_j}(x) \right)^{w_j} e^{2m \left( \theta_{\xi_j}(x) \right)^{w_j}}, 1 - \left( 1 - s_{\eta_j}(x) \right)^{w_j} e^{2m \left( 1 - \Phi_{\nu_j}(x) \right)^{w_j}}.
\]

\[
\Phi_i^{w_j} = \left( \prod_{j=1}^{x} \left( r_{\mu_j}(x) \right)^{w_j} e^{2m \left( \prod_{j=1}^{x} \theta_{\xi_j}(x) \right)^{w_j}} \right)^{1/x},
\]

\[
\prod_{i=1}^{x} \left( 1 - s_{\eta_j}(x) \right)^{w_j} e^{2m \left( 1 - \prod_{j=1}^{x} \Phi_{\nu_j}(x) \right)^{w_j}} \right)^{1/x}.
\]

\[
\Phi_{1\leq i_1 < \ldots < i_k \leq n}^{w_j} = \prod_{1\leq i_1 < \ldots < i_k \leq n} \left( \prod_{j=1}^{x} r_{\mu_j}(x) \right)^{w_j} e^{2m \left( \prod_{j=1}^{x} \theta_{\xi_j}(x) \right)^{w_j}} \right)^{1/x},
\]

\[
\Phi_{1\leq i_1 < \ldots < i_k \leq n}^{w_j} = \prod_{1\leq i_1 < \ldots < i_k \leq n} \left( \prod_{j=1}^{x} \left( 1 - s_{\eta_j}(x) \right)^{w_j} e^{2m \left( 1 - \prod_{j=1}^{x} \Phi_{\nu_j}(x) \right)^{w_j}} \right)^{1/x}.
\]

\[
CIFWHM^{(x)}(C_1, C_2, \ldots, C_n) =\]

Now, we have to show that is a CIFN.

\[
r_{\mu}(x), s_{\xi}(x) \in [0, 1], \theta_{\eta}(x), \Delta_{\eta}(x) \in [0, 2\pi].
\]
(1) \(0 \leq r_{\mu}(x) + s_{\nu}(x) \leq 1\) and \(0 \leq \theta_{\mu}(x) + \Delta_{\nu}(x) \leq 1\)

\[
\begin{align*}
 r_{\mu}(x) &= 1 - \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} r_{i,j}(x) \right)^{1/x} \right) \right)^{1/C_{n}}, \\
 \theta_{\mu}(x) &= \left( 1 - \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \theta_{i,j}(x) \right)^{1/x} \right) \right) \right)^{1/C_{n}}, \\
 s_{\nu}(x) &= \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} s_{i,j}(x) \right)^{1/x} \right) \right)^{1/C_{n}}, \\
 \Delta_{\nu}(x) &= \left( \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \Phi_{i,j}(x) \right)^{1/x} \right) \right)^{1/C_{n}}.
\end{align*}
\]

We know that \(0 \leq r_{\mu}(x) \leq 1\) and \(0 \leq \theta_{\mu}(x) \leq 1\) We have

\[
0 \leq r_{\mu}(x)e^{2m\theta_{\nu}(x)} \leq 1, \\
0 \leq \prod_{j=1}^{x} r_{\mu}(x) e^{2m(\prod_{j=1}^{x} \theta_{\mu}(x))} \leq 1, \\
0 \leq \prod_{j=1}^{x} \left( r_{\mu}(x) \right)^{w_{j}} e^{2m\left( \prod_{j=1}^{x} \theta_{\mu}(x)^{w_{j}} \right)} \leq 1, \\
0 \leq 1 - \left( \prod_{j=1}^{x} \left( r_{\mu}(x) \right)^{w_{j}} \right)^{1/x} e^{2m\left( 1 - \left( \prod_{j=1}^{x} \theta_{\mu}(x)^{w_{j}} \right) \right)^{1/x}} \leq 1, \\
0 \leq \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \left( r_{\mu}(x) \right)^{w_{j}} \right)^{1/x} \right) \cdot e^{2m\left( 1 - \left( \prod_{j=1}^{x} \left( \theta_{\mu}(x)^{w_{j}} \right) \right) \right)^{1/x}} \leq 1, \\
0 \leq \left( 1 - \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \left( 1 - r_{\mu}(x) \right)^{w_{j}} \right)^{1/x} \right) \right)^{1/C_{n}} \cdot e^{2m\left( 1 - \prod_{1 \leq i < j \leq n} \left( 1 - \left( \prod_{j=1}^{x} \left( 1 - \theta_{\nu}(x)^{w_{j}} \right) \right) \right) \right)^{1/x}} \leq 1.
\]

Similarly,

\[
0 \leq s_{\nu}(x)e^{2m\theta_{\nu}(x)} \leq 1. \tag{31}
\]

Since \(0 \leq r_{\mu}(x)e^{2m\theta_{\nu}(x)} \leq 1\) and \(0 \leq s_{\nu}(x)e^{2m\theta_{\nu}(x)} \leq 1\) so we have

\[
0 \leq r_{\mu}(x)e^{2m\theta_{\nu}(x)} + s_{\nu}(x)e^{2m\theta_{\nu}(x)} \leq 1. \tag{32}
\]
If \( w = (0.3, 0.1, 0.4, 0.2) \). Then we use the proposed CIFWHM operator to aggregate the given CIFNs. Suppose that \( x = 2 \).

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) = \left\{ 1 - \left( \prod_{j=1}^{n} \left( 1 - \left( \prod_{i=1}^{I} w_{i}^{j}(x) \right) \right)^{c_{j}} \right) \right\}^{1/c_{j}}
\]

(33)

**Theorem 6** (Idempotency Property). Let \( C_j = (r_{j}(x), s_{j}(x), \theta_{j}(x), \Phi_{j}(x)) \), \( j = 1, 2, \ldots, k \) be the collection of all identical values of CIFNs. Then

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) = C.
\]

(34)

**Proof.** Similar to Theorem 2, we can easily prove Theorem 6. \( \square \)

**Theorem 7** (Monotonicity Property). Let \( C_j = (r_{j}(x), s_{j}(x), \theta_{j}(x), \Phi_{j}(x)) \), \( j = 1, 2, \ldots, k \) and \( D_j = (g_{j}(x), \eta_{j}(x), \mu_{j}(x)) \), \( j = 1, 2, \ldots, k \) be two sets of CIFNs. Then \( r_{j}(x) < g_{j}(x), \theta_{j}(x) < \alpha_{j}(x) \) and \( s_{j}(x) > h_{j}(x), \Phi_{j}(x) > \beta_{j}(x) \). Then

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) \leq \text{CIFWHM}^{(s)}(D_1, D_2, \ldots, D_n).
\]

(35)

**Proof.** Similar to Theorem 3, we can easily prove Theorem 7. \( \square \)

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n)
= \left[ 1 - \left( \prod_{j=1}^{n} \left( 1 - \left( \prod_{i=1}^{I} w_{i}^{j}(x) \right) \right)^{c_{j}} \right) \right]^{1/c_{j}}
\]

\[
= \left( \prod_{j=1}^{n} \left( 1 - \left( \prod_{i=1}^{I} \min \left( s_{i}^{j}(x) \right) \right) \right)^{c_{j}} \right)^{1/c_{j}}
\]

(36)

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n)
= \left[ 1 - \left( \prod_{j=1}^{n} \left( 1 - \left( \prod_{i=1}^{I} s_{i}^{j}(x) \right) \right) \right)^{c_{j}} \right]^{1/c_{j}}
\]

\[
= \left( \prod_{j=1}^{n} \left( 1 - \left( \prod_{i=1}^{I} \max \left( s_{i}^{j}(x) \right) \right) \right)^{c_{j}} \right)^{1/c_{j}}
\]

(37)

From boundedness property:

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) = C^-.
\]

(38)

\[
\text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) = C^+.
\]

(39)

From monotonicity property:

\[
C^- \leq \text{CIFWHM}^{(s)}(C_1, C_2, \ldots, C_n) \leq C^+.
\]

(40)

**Proof.** From Theorem 5, we have
From property 4, we have
\[ C^{-} \leq \text{CIFWHM}^+(C_1, C_2, \ldots, C_n) \leq C^{+}. \]  

(42)

5. The Dual Hamy Mean Operator

In this section, we use the idea of the DHM operator in the framework of CIFNs. We prove the validity of the proposed AO. We also give a numerical example to support the proposed CIFDHM operator.

Definition 13. Let \( C_j = (r_{\mu_j}(x)e^{i\theta_{ij}}), s_{\nu_j}(x)e^{i\phi_{ij}}, j = 1, 2, \ldots, k \) be the collection of CIFNs. Then CIFDHM operator is defined as follows:

\[ \text{CIFDHM}^{(x)}(C_1, C_2, \ldots, C_n) = \left( \prod_{1 \leq j \leq n} \frac{\sum_{j=1}^{x} C_j}{x} \right)^{1/C_{+}}. \]  

(43)

Theorem 9. Let \( C_j = (r_{\mu_j}(x)e^{i\theta_{ij}}, s_{\nu_j}(x)e^{i\phi_{ij}}), j = 1, 2, \ldots, k \) be the collection of CIFNs. Then CIFDHM operator is defined as follows:

\[ \text{CIFDHM}^{(x)}(C_1, C_2, \ldots, C_n) = \left( \prod_{1 \leq j \leq n} \frac{\sum_{j=1}^{x} C_j}{x} \right)^{1/C_{+}}. \]  

(44)

Proof. The proof is analogous to the proof of Theorem 1. \( \square \)

Remark 2. The CIFDHM operator also satisfies the basic properties of aggregation as discussed in Theorems 2–4.

Now we will elaborate on the concepts of DHM operator in the framework of CIFNs by keeping the weight under observation.

Definition 14. Let \( C_j = (r_{\mu_j}(x)e^{i\theta_{ij}}), s_{\nu_j}(x)e^{i\phi_{ij}}, j = 1, 2, \ldots, k \) be the collection of CIFNs with weight vector \( w_i = (w_1, w_2, \ldots, w_k)^T, w_i \in [0, 1] \), and \( \sum_i^k w_i = 1 \). Then the CIFWDHM operator is defined as follows:

\[ \text{CIFWDHM}^{(x)}(C_1, C_2, \ldots, C_n) = \left( \prod_{1 \leq j \leq n} \frac{w_j C_j}{x} \right)^{1/C_{+}}. \]  

(45)

Theorem 13. Let \( C_j = (r_{\mu_j}(x)e^{i\theta_{ij}}, s_{\nu_j}(x)e^{i\phi_{ij}}), j = 1, 2, \ldots, k \) be the collection of CIFNs. Then the aggregated value of the CIFWDHM operator is also a CIFN and is given by

\[
\text{CIFWDHM}^{(x)}(C_1, C_2, \ldots, C_n) = \left( \prod_{1 \leq i_1 < \cdots < i_n \leq n} \left( 1 - \prod_{j=1}^{x} \left( 1 - r_{\mu_{i_j}}(x)^{w_{i_j}} \right)^{1/x_{i_j}} \right) \right)^{1/C_{+}}.
\]

(46)

Example 3. Let \( C_1 = 0.55e^{2\pi i(0.45)}, 0.70e^{2\pi i(0.85)}, C_2 = 0.40e^{2\pi i(0.70)}, 0.82e^{2\pi i(0.77)}, C_3 = 0.60e^{2\pi i(0.40)}, 0.72e^{2\pi i(0.60)}, C_4 = 0.50e^{2\pi i(0.75)}, 0.52e^{2\pi i(0.35)} \) be the CIFNs with the weight vector of the attributes be \( w = (0.4, 0.2, 0.3, 0.1) \). Then we...
the algorithm as follows: MADM algorithm, and then we present a comprehensive development of the tourism industry. First, we proposed the CIFWDHM operators to solve a problem involving the aspects: amplitudeterms and phaseterms. In this section, we

| Step 1: Information are collected from the decision-maker about the tourism industry (about the finite number of alternatives based on attributes). All information are in the form of CIFNSs. |
| Step 2: This step involves the utilization of the proposed CFWHM and CIFWDHM operator to aggregate the CIF information depicted in the decision matrix given in step 1. |
| Step 3: This step is about the analysis of the aggregated information based on score values of CIFNs by using Definition 3. |
| Step 4: In this step, we investigate the score values of all aggregated information for ordering and ranking the attributes. |

6. Application

A CIFS is an extension of an IFs in which the sum of TD and FD lies on interval [0, 1]; each TD and FD has two aspects: amplitude terms and phase terms. In this section, we developed a MADM method based on CFWHM and CIFWDHM operators to solve a problem involving the development of the tourism industry. First, we proposed the MADM algorithm, and then we present a comprehensive example to utilize the proposed algorithm.

6.1. Algorithm. In this subsection, we describe the steps of the algorithm as follows:  

Table 1: Tourist destinations decision matrix.

| $G_1$ | $G_2$ | $G_3$ | $G_4$ |
|-------|-------|-------|-------|
| $0.5e^{2m(0.3)}$ | $0.35e^{2m(0.4)}$ | $0.3e^{2m(0.2)}$ | $0.6e^{2m(0.4)}$ |
| $0.3e^{2m(0.2)}$ | $0.6e^{2m(0.5)}$ | $0.6e^{2m(0.3)}$ | $0.1e^{2m(0.4)}$ |
| $0.4e^{2m(0.2)}$ | $0.7e^{2m(0.4)}$ | $0.3e^{2m(0.0)}$ | $0.4e^{2m(0.5)}$ |
| $0.6e^{2m(0.3)}$ | $0.5e^{2m(0.1)}$ | $0.5e^{2m(0.4)}$ | $0.4e^{2m(0.2)}$ |

Table 2: Aggregated values computed by using the CFWHM and CIFWDHM operators.

| CFWHM | CIFWDHM |
|-------|---------|
| $A_1$ | $0.9541e^{2m(0.9247)}$, $0.7610e^{2m(0.7949)}$ |
| $A_2$ | $0.9067e^{2m(0.9189)}$, $0.8547e^{2m(0.8020)}$ |
| $A_3$ | $0.9629e^{2m(0.9093)}$, $0.7346e^{2m(0.7838)}$ |
| $A_4$ | $0.9144e^{2m(0.9023)}$, $0.8193e^{2m(0.8203)}$ |
| $A_5$ | $0.8886e^{2m(0.9528)}$, $0.8241e^{2m(0.7399)}$ |

use the proposed CIFWDHM operator to investigate the CIFN. Suppose that $x = 2$.

\[
\text{CIFWDHM}^{(x)} (C_1, C_2, \ldots, C_n) = \left( \begin{array}{c}
\prod_{1 \leq i_1 < \ldots < i_k \leq n} \left( 1 - \left( \prod_{j=1}^{x} \left( 1 - r_{i_kj}(x) \right) \right)^{w_{ij}} \right)^{1/x} \\
\prod_{1 \leq i_1 < \ldots < i_k \leq n} \left( 1 - \left( \prod_{j=1}^{x} s_{i_kj}(x) \right)^{w_{ij}} \right)^{1/x} \\
\end{array} \right)^{1/C(x/n)}
\]

Remark 3. The CIFWDHM operator also satisfies the basic properties of aggregation as discussed in Theorems 2, 3, and 8.

Example 4. The average increase in the economy induces ever-greater competitive surroundings for tourism enterprises. The essential competition of the tourism industry depends on the tour destination. In the tourism environment, to assure the regular development of a visitor vacation spot, it is essential to take measures to increase tourism vacation spots
to enhance competitiveness. The vital role of the tourism industry is to analyze and evaluate the vacation spot competitiveness, which can display the attraction strength of a vacation spot and imply the direction for the efficient allocation of assets. Therefore, it is a crucial manner for determining the vacation spot development mode and route to analyze the important elements of tourism destination and extract qualitative and quantitative assessment index, which can uphold long-term competitive benefit and the nonstop improvement of vacation spot. This is a problem of interest, and we try to investigate this problem using our proposed AOs and adopt the tourism destination problem from [25].

Consider five possible tourist destinations \( A_i (i = 1, 2, 3, 4, 5) \) that have to be evaluated. These five destinations are to be examined based on four attributes where \( G_1 \): is the attractiveness of tourism sources, \( G_2 \) is the infrastructure and development of the tourism industry, \( G_3 \) is supporting force of the tourism environment, and \( G_4 \) is the tourist demand. The five possible vacationer locations are to be assessed with IVIFNs that are weighting vectors \( w = (0.4, 0.2, 0.1, 0.3) \) as shown in Table 1. Then, we use the approach developed to decide on the best tourist destinations.

**Table 3: Score values of tourist destinations.**

|     | CIFWHM | CIFWDHM |
|-----|--------|---------|
| \( A_1 \) | 0.1615  | −0.1907 |
| \( A_2 \) | 0.0844  | −0.3650 |
| \( A_3 \) | 0.1769  | −0.1870 |
| \( A_4 \) | 0.0886  | −0.3767 |
| \( A_5 \) | 0.1387  | −0.3548 |

**Table 4: Order of tourist destinations.**

| Order | CIFWHM | CIFWDHM |
|-------|--------|---------|
| \( A_3 \) | 0.2482  | −0.1195 |
| \( A_1 \) | 0.2138  | −0.1233 |
| \( A_5 \) | 0.1082  | −0.3073 |
| \( A_4 \) | 0.0983  | −0.3116 |
| \( A_2 \) | 0.0706  | −0.3363 |

Step 1: The decision matrix containing the information about the five alternatives by anonymous decision-makers is provided in Table 1.

Step 2: Aggregate CIFNs are shown in the decision matrix in Table 1, according to the given attributes by the decision-maker utilizing the proposed AOs of CIFWHM and CIFWDHM at the parameter \( x = 3 \). All aggregated results are shown in Table 2.

Step 3: By utilizing Definition 3, we obtained the score values of the consequences shown in Table 2, and the results are shown in Table 3.

In Table 4, we listed the order of the tourist destinations based on the score value obtained in Table 3. We observed that the best destination came out to be \( A_3 \) by using the CIFWHM operator and \( A_1 \) by using the CIFWDHM operator at the parameter of \( x = 3 \). Consider Table 4 for further comprehensive orderings.

Another view of the results of Tables 3 and 4 can be seen in Figure 1 where the results obtained by using CIFWHM operators are described in the first bar graph, while the results obtained by using CIFWDHM operators are described using the second bar graph in orange color. Results using both the HM operators can be seen explicitly.
Table 5: Results and order of the CIFWHM operator.

| Operator | Environment | Results |
|----------|-------------|---------|
| CIFWHM operator (current work) | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| CIFWDHM operator (current work) | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| Garg et al. [39], CIFWA | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| Garg et al. [39], CIFWG | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| Akram et al. [10], CIFHWA | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| Akram et al. [10], CIFWHG | CIFs | $A_1 > A_2 > A_3 > A_4$ |
| Ali et al. [43], CIFMSM | CIFIFSs | $A_1 > A_2 > A_3 > A_4$ |
| Wang et al. [42] | CIFIFSs | Failed |
| Wu et al. [24] | IVIFSs | Failed |
| Wu et al. [24] | IVIFSs | Failed |
| Li and Wei [37] | PyFSs | Failed |
| Fan et al. [44] | IFs | Failed |

6.2. Influence Study. In this subsection, we see the impact of parameter $x$ on the results. We see the effect on ordering and ranking of the results by the variation of the parameter $x = 1, 2, 3, 4$ obtained by using CIFWHM and CIFWDHM operators. We listed the analysis of the results after varying the parameter $x$ in Tables 5 and 6.

We analyzed $A_3$ as the best tourist destination when we take $x = 1, 2, 3, 4$ in the case of the CIFWHM operator also. Variation of $x$ is studied in both cases, and we reached the following results:

1. Variation of $x$ does not create any impact on ranking results.
2. Variation of $x$ may have an impact in some other cases depending on the data we dealt with must be analyzed each time in each case.

7. Comparative Analysis

In this section, we aim to analyze the aggregated results obtained using the CIFHM operators with the aggregated results obtained using the AOs of Akram et al. [10], Wang et al. [42], Wu et al. [24], Li and Wei [37], Garg et al. [39], Ali et al. [43], and Fan et al. [44]. The comparison results can be seen in Table 7.

From Table 7, it is observed that the previously existing AOs in different fuzzy frameworks such as Wang et al. [42], Wu et al. [24], Li and Wei [37], and Fan et al. [44] cannot be applied to the information that is discussed in the decision matrix in CIF environment given in Table 1. Further, the results obtained using Garg et al. [39] and Akram et al. [10] (by using CIFHWA operator) give us $A_3$ is the suitable destination. Moreover, CIFHWG operator by Akram et al. [10] and CIFMSM operator by Ali et al. [43] gave $A_3$ and $A_1$ as suitable destinations, respectively. The only reason for having different results is that the operators discussed in [10, 39, 43] do not consider the relationship of the information being used, while our proposed HM operators take into account this factor and hence gave us reliable results. A geometrical view of comparison results is depicted in Figure 2 followed by the advantages of the proposed work.

The advantages of the proposed work are as follows:

1. CIFHM and CIFDHM operators are the generalizations of the results discussed in [39, 40] and so on.
2. CIFWHM and CIFWDHM operators deal with such information that has two aspects of the TD and FD denoted by amplitude term and phase term.
8. Conclusion

In this paper, we utilized the idea of HM operators to elaborate the CIFSs in the framework of CIFHM operators to find the reliability of CIFSs. A CIFS has two aspects: TD and FD; TD has also two aspects amplitude terms and phase terms; and similarly, FD has two parts: amplitude terms and phase terms of FD that carried the more flexible information. The main contribution and key factors in this paper are as follows:

1. We proposed CIFHM and CIFDHM operators based on CIFSs

2. We also investigated the basic properties of the proposed work in the form of idempotency, monotonicity, and boundedness

3. We elaborated the concepts of the DHM operator in the framework of CIFSs by keeping the weight under observation

4. We analyzed the consequences of the proposed work through application and numerical examples to illustrate the CIFSs.

Data Availability

The data used to support the findings of this study are available from the corresponding author upon request.

Conflicts of Interest

The authors declare that there are no conflicts of interest.
Authors’ Contributions
All authors contributed equally and significantly to writing this article. All authors read and approved the final manuscript.

Acknowledgments
Princess Nourah bint Abdulrahman University Researchers Supporting Project number (PNURSP2022R192), Princess Nourah bint Abdulrahman University, Riyadh, Saudi Arabia. The authors are also thankful to the office of Research, Innovation, and Commercialization (ORIC) of Riphah International University Lahore for supporting this research under the project: Riphah-ORIC-21-22/FEAS-20.

References
[1] L. A. Zadeh, "Fuzzy sets," Information and control, vol. 8, no. 3, pp. 338–353, 1965.
[2] K. T. Atanassov, “Intuitionistic fuzzy sets,” Intuitionistic Fuzzy Sets, pp. 1–137, 1999.
[3] D. Ramot, M. Friedman, G. Langholz, and A. Kandel, “Complex fuzzy logic,” IEEE Transactions on Fuzzy Systems, vol. 11, no. 4, pp. 450–461, 2003.
[4] R. K. Bajaj, “On complex intuitionistic fuzzy soft sets with distance measures and entropies,” Journal of Mathematics, vol. 2014, pp. 1–12, 2014.
[5] H. T. Nguyen, A. Kandel, and V. Kreinovich, “Complex fuzzy sets: towards new foundations,” in Proceedings of the Ninth IEEE International Conference on Fuzzy Systems. FUZZ-IEEE 2000 (Cat. No. 00CH37063), vol. 2, pp. 1045–1048, San Antonio, TX, USA, May 2000.
[6] J. S. Alkouri and A. R. Salleh, “Complex intuitionistic fuzzy sets,” AIP Conference Proceedings, vol. 1482, no. 1, pp. 464–470, 2012.
[7] M. Gulzar, M. H. Mateen, D. Alghazzawi, and N. Kausar, "A novel applications of complex intuitionistic fuzzy sets in group theory," IEEE Access, vol. 8, Article ID 196075, 2020.
[8] S. Rajareja, J. Vimala, and D. Preethi, "Complex intuitionistic fuzzy soft lattice ordered group and its weighted distance measures," Mathematics, vol. 8, no. 5, p. 705, 2020.
[9] M. M. Khalaf, S. O. Alharbi, and W. Chammam, “Similarity measures between temporal complex intuitionistic fuzzy sets and application in pattern recognition and medical diagnosis,” Discrete Dynamics in Nature and Society, vol. 2019, pp. 1–16, 2019.
[10] M. Akram, X. Peng, and A. Sattar, “A new decision-making model using complex intuitionistic fuzzy Hamacher aggregation operators,” Soft Computing, vol. 25, no. 10, pp. 7059–7086, 2021.
[11] D. Rani, “Generalized geometric aggregation operators based on t-norm operations for complex intuitionistic fuzzy sets and their application to decision-making,” Cognitive Computation, vol. 12, no. 3, pp. 679–698, 2020.
[12] A. Salleh and A. Ahmad, “Complex intuitionistic fuzzy normal subgroup,” International Journal of Pure and Applied Mathematics, vol. 115, no. 3, pp. 455–466, 2017.
[13] D. Yu, “Intuitionistic fuzzy information aggregation under confidence levels,” Applied Soft Computing, vol. 19, pp. 147–160, 2014.
[14] X. Liu, “Intuitionistic fuzzy information aggregation using Einstein operations,” IEEE Transactions on Fuzzy Systems, vol. 20, no. 5, pp. 923–938, 2012.
[15] M. Riaz, H. Athar Farid, H. Kalsoom, D. Pamucar, and Y.-M. Chu, “A robust q-Rung orthopair fuzzy Einstein prioritized aggregation operators with application towards MCGDM,” Symmetry, vol. 12, no. 6, p. 1058, 2020.
[16] A. Hussain, K. Ullah, M. N. Alshahrani, M.-S. Yang, and D. Pamucar, “Novel aczel-alsina operators for pythagorean fuzzy sets with application in multi-attribute decision making,” Symmetry, vol. 14, no. 5, p. 940, 2022.
[17] A. Ashraf, K. Ullah, A. Ullah, M. Hussain, and M. Bari, “Interval-valued picture fuzzy maclaurin symmetric mean operator with application in multiple attribute decision-making,” Reports in Mechanical Engineering, vol. 3, no. 1, pp. 301–317, 2022.
[18] Z. Ali, T. Mahmood, K. Mahmood, Q. Ullah, and Q. Khan, “Einstein geometric aggregation operators using a novel complex interval-valued pythagorean fuzzy setting with application in green supplier chain management,” Reports in Mechanical Engineering, vol. 2, no. 1, pp. 105–134, 2021.
[19] R. Sahu, S. Dash, and S. Das, “Career selection of students using hybridized distance measure based on picture fuzzy set and rough set theory,” Decision Making: Applications in Management and Engineering, vol. 4, no. 1, pp. 104–126, 2021.
[20] L. Wang, H. Garg, and N. Li, “Pythagorean fuzzy interactive Hamacher power aggregation operators for assessment of express service quality with entropy weight,” Soft Computing, vol. 25, no. 2, pp. 973–993, 2021.
[21] K. Ullah, T. Mahmood, and H. Garg, “Evaluation of the performance of search and rescue robots using T-spherical fuzzy hamacher aggregation operators,” International Journal of Fuzzy Systems, vol. 22, no. 2, pp. 570–582, 2020.
[22] T. Hara, M. Uchiyama, and S.-E. Takahasi, “A refinement of various mean inequalities,” Journal of Inequalities and Applications, vol. 1998, no. 4, Article ID 932025, 1998.
[23] J. Qin, “Interval type-2 fuzzy Hamy mean operators and their application in multiple criteria decision making,” Granular Computing, vol. 2, no. 4, pp. 249–269, 2017.
[24] L. Wu, J. Wang, and H. Gao, “Models for competitiveness evaluation of tourist destination with some interval-valued intuitionistic fuzzy Hamy mean operators,” Journal of Intelligent and Fuzzy Systems, vol. 36, no. 6, pp. 5693–5709, 2019.
[25] L. Wu, G. Wei, H. Gao, and Y. Wei, “Some interval-valued intuitionistic fuzzy Dombi Hamy mean operators and their application for evaluating the elderly tourism service quality in tourism destination,” Mathematics, vol. 6, no. 12, p. 294, 2018.
[26] C. Wei,Zhang and Y. Zhang, “Some q -rungh orthopair fuzzy Hamy mean operators in multiple attribute decision-making and their application to enterprise resource planning systems selection,” International Journal of Intelligent Systems, vol. 34, no. 10, pp. 2429–2458, 2019.
[27] A. Liu, D. Božanović, A. Mišić, D. Tešić, W. Salabun, and D. Pamučar, “D numbers - fiscom - fuzzy raši model for selecting the group of construction machines for enabling mobility,” Facta Universitatis – Series: Mechanical Engineering, vol. 19, no. 3, p. 447, 2021.
[28] Y. Wang, “Intuitionistic fuzzy interaction Hamy mean operators and their application to multi-attribute group decision making,” Group Decision and Negotiation, vol. 28, no. 1, pp. 197–232, 2019.
[29] F. Sinani, Z. Erceg, and M. Vasiljević, “An evaluation of a third-party logistics provider: the application of the rough
Dombi-Hamy mean operator,” Decision Making: Applications in Management and Engineering, vol. 3, no. 1, pp. 92–107, 2020.

[30] X. Liu, “Linguistic intuitionistic fuzzy hamy mean operators and their application to multiple-attribute group decision making,” IEEE Access, vol. 7, Article ID 127728, 2019.

[31] P. Liu and X. You, “Some linguistic neutrosophic Hamy mean operators and their application to multi-attribute group decision making,” PLoS One, vol. 13, no. 3, p. e0193027, 10.1371/journal.pone.0193027, 2018.

[32] Y. Zhang, “Models for multiple attribute decision making with fuzzy number intuitionistic fuzzy hamy mean operators and their application,” IEEE Access, vol. 8, Article ID 115634, 2020.

[33] P. Liu, H. Xu, and Y. Geng, “Normal wiggly hesitant fuzzy linguistic power Hamy mean aggregation operators and their application to multi-attribute decision-making,” Computers & Industrial Engineering, vol. 140, Article ID 106224, 2020.

[34] G. Wei, J. Wang, C. Wei, Y. Wei, and Y. Zhang, “Dual hesitant pythagorean fuzzy hamy mean operators in multiple attribute decision making,” IEEE Access, vol. 7, Article ID 866977, 2019.

[35] Z. Li, H. Gao, and G. Wei, “Methods for multiple attribute group decision making based on intuitionistic fuzzy Dombi Hamy mean operators,” Symmetry, vol. 10, no. 11, p. 574, 2018.

[36] Ç. Karamaya, D. Karabasevic, D. Stanujikic, A. R. KookhdanKookhdan, A. R. MishraMishra, and M. Ertürk, “An extended single-valued neutrosophic AHP and MULTIMOORA method to evaluate the optimal training aircraft for flight training organizations,” Facta Universitatis – Series: Mechanical Engineering, vol. 19, no. 3, p. 555, 2021.

[37] Z. Li, G. Wei, and M. Lu, “Pythagorean fuzzy hamy mean operators in multiple attribute group decision making and their application to supplier selection,” Symmetry, vol. 10, no. 10, p. 505, 2018.

[38] M. S. Sindhu, T. Rashid, and A. Kashif, “Multiple criteria decision making based on Hamy mean operators under the environment of spherical fuzzy sets,” Journal of Intelligent and Fuzzy Systems, pp. 1–26, 2021.

[39] D. Rani, “Robust averaging-geometric aggregation operators for complex intuitionistic fuzzy sets and their applications to MCDM process,” Arabian Journal for Science and Engineering, vol. 45, no. 3, pp. 2017–2033, 2020.

[40] H. Rani and D. Rani, “Novel aggregation operators and ranking method for complex intuitionistic fuzzy sets and their applications to decision-making process,” Artificial Intelligence Review, vol. 53, no. 5, pp. 3595–3620, 2020.

[41] B. Xu, “Methods for evaluating the computer network security with fuzzy number intuitionistic fuzzy dual Hamy mean operators,” Journal of Intelligent and Fuzzy Systems, pp. 1–15, 2020.

[42] U. Mandal, “Intuitionistic fuzzy Dombi aggregation operators and their application to multiple attribute decision-making,” Granular Computing, vol. 6, no. 3, pp. 473–488, 2021.

[43] R. Ali, S. Abdullah, S. Muhammad, M. Naeem, and R. Chinram, “Complex intuitionistic fuzzy Maclaurin symmetric mean operators and its application to emergency program selection,” Journal of Intelligent and Fuzzy Systems, vol. 41, no. 1, pp. 517–538, 2021.

[44] C.-L. Fan, Y. Song, Q. Fu, L. Lei, and X. Wang, “New operators for aggregating intuitionistic fuzzy information with their application in decision making,” IEEE Access, vol. 6, Article ID 27214, 2018.

[45] K. Ullah, “Picture fuzzy maclaurin symmetric mean operators and their applications in solving multiattribute decision-making problems,” Mathematical Problems in Engineering, vol. 2021, pp. 1–13, 2021.

[46] A. Hussain, A. Alsanad, K. Ullah, Z. Ali, M. K. Jamil, and M. A. A. Mosleh, “Investigating the short-circuit problem using the planarity index of complex q-rung orthopair fuzzy planar graphs,” Complexity, vol. 2021, pp. 1–22, 2021.

[47] T. Mahmood, “A novel approach towards bipolar soft sets and their applications,” Journal of Mathematics, vol. 2020, pp. 1–11, 2020.

[48] T. Mahmood, K. Ullah, Q. Khan, and N. Jan, “An approach toward decision-making and medical diagnosis problems using the concept of spherical fuzzy sets,” Neural Computing & Applications, vol. 31, no. 11, pp. 7041–7053, 2019.

[49] M. Riaz, N. Çagman, N. Çagman, N. Wali, and A. Mushtaq, “Certain properties of soft multi-set topology with applications in multi-criteria decision making,” Decision Making: Applications in Management and Engineering, vol. 3, no. 2, pp. 70–96, 2020.

[50] Z. Ali, T. Mahmood, and M.-S. Yang, “Complex T-spherical fuzzy aggregation operators with application to multi-attribute decision making,” Symmetry, vol. 12, no. 8, p. 1311, 2020.

[51] D. E. Tamir, N. D. Rishe, and A. Kandel, “Complex fuzzy sets and complex fuzzy logic an overview of theory and applications,” Fifty Years of Fuzzy Logic and its Applications, pp. 661–681, 2015.

[52] L. Bi, S. Dai, B. Hu, and S. Li, “Complex fuzzy arithmetic aggregation operators,” Journal of Intelligent and Fuzzy Systems, vol. 36, no. 3, pp. 2765–2771, 2019.

[53] D. Rani, “Complex interval-valued intuitionistic fuzzy sets and their aggregation operators,” Fundamenta Informaticae, vol. 164, no. 1, pp. 61–101, 2019.