Increasing socioeconomically disadvantaged patients’ engagement in breast cancer surgery decision-making through a shared decision-making intervention (A231701CD): protocol for a cluster randomised clinical trial

Jessica R Schumacher,1 David Zahrieh,2 Selina Chow,3 John Taylor,3 Rachel Wills,3 Bret M Hanlon,1 Paul J Rathouz,4 Jennifer L Tucholka,1 Heather B Neuman5

ABSTRACT

Introduction Socioeconomic disparities for breast cancer surgical care exist. Although the aetiology of the observed socioeconomic disparities is likely multifactorial, patient engagement during the surgical consult is critical. Shared decision-making may reduce health disparities by addressing barriers to patient engagement in decision-making that disproportionately impact socioeconomically disadvantaged patients. In this trial, we test the impact of a decision aid on increasing socioeconomically disadvantaged patients’ engagement in breast cancer surgery decision-making.

Methods and analysis This multisite randomised trial is conducted through 10 surgical clinics within the National Cancer Institute Community Oncology Research Program (NCORP). We plan a stepped-wedge design with clinics randomised to the time of transition from usual care to the decision aid arm. Study participants are female patients, aged ≥18 years, with newly diagnosed stage 0–III breast cancer who are planning breast surgery. Data collection includes a baseline surgeon survey, baseline patient survey, audio-recording of the surgeon–patient consultation, a follow-up patient survey and medical record data review. Interviews and focus groups are conducted with a subset of patients, surgeons and clinic stakeholders. The effectiveness of the decision aid at increasing patient engagement (primary outcome) is evaluated using generalised linear mixed-effects models. The extent to which the effect of the decision aid intervention on patient engagement is mediated through the mitigation of barriers is tested in joint linear structural equation models. Qualitative interviews explore how barriers impact engagement, especially for socioeconomically disadvantaged women.

Ethics and dissemination This protocol has been approved by the National Cancer Institute Central Institutional Review Board, and Certificate of Confidentiality has been obtained. We plan to disseminate the findings through journal publications and national meetings, including the NCORP network. Our findings will advance the science of medical decision-making with the potential to reduce socioeconomic health disparities.

STRENGTHS AND LIMITATIONS OF THIS STUDY

Longrightarrow The strategy for decision aid implementation used in this trial was developed with input from clinic and patient stakeholders.

Longrightarrow Trial uses a national cancer research network to engage diverse clinical practices across the country.

Longrightarrow The stepped-wedge study design allows all practices to experience the decision aid, allowing insight into implementation.

Longrightarrow The COVID-19 pandemic negatively impacted accrual.

Longrightarrow As the decision aid was only available in English, non-English speakers were excluded from the study.

Trial registration number ClinicalTrials.gov Registry (NCT03766009).

INTRODUCTION

Socioeconomic disparities for breast cancer surgical care exist. Multiple clinical trials and registry studies demonstrate at least equivalent survival between breast-conserving therapy (BCT) and mastectomy (with or without reconstruction) for women diagnosed with early-stage breast cancer.1–6 However, patient-centred outcomes differ greatly, with some women experiencing a higher risk of local recurrence after BCT7–9 and a greater impact on body image with mastectomy.10–12 As many women are candidates for both procedures, patients’ preferences should drive decision-making.13–19 Despite this, population-based studies demonstrate that socioeconomically disadvantaged women—those being challenged by low income, limited education, and substandard living conditions for both herself and her neighbourhood—are less likely to
undergo BCT or receive post-mastectomy reconstruction. These disparities may lead to negative long-term outcomes such as treatment regret, poorer body image and reduced quality of life.

Increased patient engagement in decision-making may mitigate existing socioeconomic disparities in breast cancer surgical care. Prior studies have demonstrated that socioeconomically disadvantaged women have less understanding of treatment options, are less likely to recall discussing a choice with their surgeon and participate less actively in decision-making. Although the aetiology of the observed socioeconomic disparities is likely multifactorial, patient engagement during the surgical consult is a critical component for this preference-sensitive choice.

Shared decision-making (SDM) may reduce health disparities by addressing barriers to patient engagement in decision-making that disproportionate impact socioeconomically disadvantaged patients. SDM interventions (eg, decision aids) have the potential to increase patient involvement in decision-making, improve health outcomes and lower costs. To engage in SDM, patients must have both the power to influence decision-making and knowledge about the options. Decision aids increase patients’ knowledge about treatment options. Decision aids may also increase patients’ power in decision-making by preparing patients for the surgical consult by establishing expectations of their role during the consult, specifically that their input (ie, their values and preferences) is welcome and essential. By preparing patients for surgical consultation, decision aids may increase patients’ confidence in their ability to interact with their surgeon, empowering them to engage in SDM during the consult. However, barriers to patient engagement may exist even after receipt of a decision aid, including lack of awareness about treatment choices, patients’ perceptions that their personal input is not valued and doctor–patient power imbalances. These persistent barriers to engagement may be disproportionately experienced by socioeconomically disadvantaged patients. Combining routine delivery of a decision aid with the delivery of adjunct interventions targeting persistent barriers to engagement may therefore reduce disparities in care.

In this clinical trial, we test the impact of a decision aid on increasing socioeconomically disadvantaged patients’ engagement in breast cancer surgery decision-making. The aims of our study are as follows:

Aim 1: test the effectiveness of a breast cancer surgery decision aid in increasing patient engagement in decision-making in clinics serving a high proportion of socioeconomically disadvantaged patients.

Aim 2: test the extent to which the effect of a decision aid on patient engagement is mediated through the mitigation of barriers, and determine if persistent barriers are disproportionately experienced by socioeconomically disadvantaged patients.

Aim 3: characterise how persistent barriers influence patient engagement in decision-making in order to identify targets for adjunct interventions that could be implemented in clinics serving a high proportion of socioeconomically disadvantaged patients.

METHODS AND ANALYSIS
Setting
Ten surgical clinics within the National Cancer Institute Community Oncology Research Program (NCORP) agreed to participate in our study (table 1). NCORP is a community cancer research network created with the goal of improving cancer care outcomes, expanding access to cancer care and reducing cancer disparities. The Alliance for Clinical Trials in Oncology, a National Cancer Institute Clinical Trials Network group, serves as the research base for this trial and is responsible for protocol development, statistical and data management, and overall study operations. NCORP sites were selected that (1) annually provide surgical care for 120–300 patients with newly diagnosed breast cancer, and (2) serve a high proportion of socioeconomically disadvantaged patients.

Figure 1 Our conceptual model is based on the theory that in order to engage in SDM, patients must have both the power to influence decision-making and knowledge about the options. Pre-consultation review of a decision can address these key conditions by preparing patients for the surgical consultation and increasing their confidence in interacting with the surgeon. However, barriers to engagement may limit the effect of the decision aid. These barriers disproportionately impact socioeconomically disadvantaged patients. SDM, shared decision-making.
stratified into two groups, with the primary factor considered in the stratification being whether (group 2) or not (group 1) the site was a minority/underserved NCORP.

**Patient and public involvement**

The strategy for decision aid implementation used in this trial was developed with input from clinic and patient stakeholders at the University of Wisconsin Health (Madison, Wisconsin) and Baptist Medical Center (Nashville, Tennessee). Additional study design input was elicited from the Alliance for Clinical Trials in Oncology Patient Advocate and Community Oncology Committees to ensure the developed protocol would be feasible in diverse clinical settings and would meet the needs of the target population.

**Study design**

This study is a multisite cluster randomised trial using a stepped-wedge design with seven waves (figure 2). The stepped-wedge design was selected as it was not feasible to implement the decision aid simultaneously at all clinics. Further, this design ensured all clinics have the opportunity to experience the intervention. All clinics began in the usual care arm. The 10 clinics were randomised to the timing of crossover to the decision aid intervention, stratified by group so that each step included a clinic from each group. Every 10 weeks (length of one wave) and following a 10-week implementation period, two clinics crossed over into the intervention arm. To avoid anticipatory effects, clinics were blinded to crossover wave until the latest possible time. If the current accrual for a given

### Table 1 Participating NCORP sites and stratification grouping

| Clinic                                      | City, state                   | NCORP                                      |
|---------------------------------------------|-------------------------------|--------------------------------------------|
| **Group 1**                                 |                               |                                            |
| Marshfield Clinic                           | Marshfield, Wisconsin         | Wisconsin NCORP                            |
| Carle Cancer Center                         | Urbana, Illinois              | Carle Cancer Center NCORP                  |
| Bay Area Breast Surgeons                    | Emeryville, California        | Bay Area Tumor Institute NCORP             |
| Billings Clinic Cancer Center               | Billings, Montana             | Montana Cancer Consortium NCORP            |
| Kapiolani Medical Center for Women and Children | Honolulu, Hawaii             | Hawaii Minority Underserved NCORP          |
| **Group 2**                                 |                               |                                            |
| John H Stroger Hospital of Cook County      | Chicago, Illinois             | Stroger Hospital of Cook County Minority Underserved NCORP |
| Augusta University Medical Center           | Augusta, Georgia              | Georgia Cares Minority Underserved NCORP   |
| New Mexico Cancer Center Alliance           | Albuquerque, New Mexico       | New Mexico Minority Underserved NCORP      |
| Medical University of South Carolina        | Charleston, South Carolina    | Medical University of South Carolina Minority Underserved NCORP |
| Virginia Commonwealth University (VCU)/Massey Cancer Center | Richmond, Virginia | VCU Massey Cancer Center Minority Underserved NCORP |

NCORP, National Cancer Institute Community Oncology Research Program.
The effectiveness of the decision aid in increasing patient engagement in decision-making is assessed by comparing patients in the usual care arm with patients in the intervention arm.

**Intervention (decision aid)**

The web-based decision aid was developed collaboratively by the Informed Medical Decisions Foundation and Health Dialog. We use the strategy developed in our pilot work to guide implementation. After crossover to the intervention arm, all new patients with breast cancer being cared for within a participating clinic are offered the web-based decision aid prior to the surgical consultation as a component of usual care in the clinic (regardless of whether they ultimately participate in the research study).

**Participants**

Patients who receive care at participating clinics were eligible if they were female, 18 years of age or older, newly diagnosed with stage 0–III breast cancer and planning breast surgery as a component of treatment. Patients were not eligible for the study if they have impaired decision-making capacity, have a hearing impairment or were a non-English speaker requiring the use of an interpreter. All surgeons at participating sites who perform breast surgery were eligible to participate in study activities. Clinic staff at participating clinics were also eligible.

**Recruitment, consent and registration**

**Patients:** each week, the research teams at each site pre-screen clinic schedules of enrolled surgeons to identify eligible patients. A research team member obtains written informed consent from interested eligible patients, and registers them into the Oncology Patient Enrollment Network system.

**Clinic stakeholders:** prior to initiation of patient accrual, all breast surgeons at a participating site received an email providing study information and an opportunity to opt out. Surgeons provided written informed consent for completion of the baseline survey and audio-recording of surgical consults. Surgeons were registered. Participating surgeons may also be recruited later for a focus group. Clinic staff at participating clinics may be recruited later for participation in a focus group.

**Data collection**

The overall schema for data collection for patients and clinic stakeholders is presented in figure 3. In the stepped-wedge design, patient quantitative data collection (baseline in-person patient survey, audio-recording of the consult, Qualtrics follow-up survey and chart review) within each clinic before and after implementation of the decision aid intervention is the same. A subset of patients in the decision aid intervention arm are eligible to participate in interviews, based on their survey responses. We interview a subset of patients who experience accessibility barriers, defined as patients who declined the decision aid, had difficulty accessing it or did not use it (~30 patients). We also interview a subset of patients who used the decision aid and experienced preparatory/interpersonal barriers and low engagement (lowest tertile) in decision-making (~50 patients). Finally, we conduct three patient focus groups at three separate clinics. We selected clinics with a relatively high prevalence of patients experiencing persistent barriers to engagement. All interviews and focus groups are audio-recorded and transcribed verbatim. We provide patients $10 for participation in the audio recording and baseline survey and $10 for completion of the post-consultation follow-up survey. We provide patients an additional incentive of $20 for interview and $20 for focus group participation.

Surgeons completed a baseline survey at time of enrolment. We also plan to conduct two virtual focus groups.

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**Figure 3** Overview of data collection scheme at patient, clinic stakeholder and clinic levels.
with clinic stakeholders from our participating clinics, including both surgeons and nurses ($100 incentive). Focus groups are fully audio-recorded and transcribed.

**Outcome variables: aims 1 and 2**

Our study conceptualises engagement (figure 1) as being comprised of power (primary outcome) and knowledge (secondary outcome). We define power as ‘patients’ self-perceived need and capacity to influence the decision-making encounter’.36 We measure this in two ways, with the Patient’s Self-Efficacy in Patient-Physician Interactions (PEPPI-5).54-55 and active patient participation behaviours (table 2).53-55 PEPPI-5 is a survey-based measure assessed on the follow-up survey with a total score ranging from 5 to 25, where higher scores indicate increased self-efficacy. The active patient participation behaviour is assessed directly from the patient-surgeon consultation. It is a summary measure of patients’ active involvement in the interaction and represents a count of patients’ communicative behaviours, ranging from 0 to 100, where higher scores indicate increase active patient participation. The two measures provide complimentary but unique insight into the impact of the decision aid on engagement. Patients contribute data to the primary outcome analysis if they have audio-recorded consult or follow-up survey data. Secondary outcome includes knowledge.56

**Predictor variables: aims 1 and 2**

The primary predictor variable for aims 1 and 2 is intervention group assignment (decision aid yes/no). Socioeconomic disadvantage is an additional predictor variable for aim 2. We define socioeconomic disadvantage to be comprised of power (primary outcome) and knowledge (secondary outcome). We define power as ‘patients’ self-perceived need and capacity to influence the decision-making encounter’.36 We measure this in two ways, with the Patient’s Self-Efficacy in Patient-Physician Interactions (PEPPI-5).54-55 and active patient participation behaviours (table 2).53-55 PEPPI-5 is a survey-based measure assessed on the follow-up survey with a total score ranging from 5 to 25, where higher scores indicate increased self-efficacy. The active patient participation behaviour is assessed directly from the patient-surgeon consultation. It is a summary measure of patients’ active involvement in the interaction and represents a count of patients’ communicative behaviours, ranging from 0 to 100, where higher scores indicate increase active patient participation. The two measures provide complimentary but unique insight into the impact of the decision aid on engagement. Patients contribute data to the primary outcome analysis if they have audio-recorded consult or follow-up survey data. Secondary outcome includes knowledge.56

**Aim 3 data**

In qualitative interviews with a subset of patients who experienced accessibility or preparatory/interactional barriers, we ask questions designed to increase our understanding of the patient’s experience with the decision aid and the process of decision-making. The accessibility barrier interviews elicit from patients their perspectives on how the decision aid was presented, reasons for not reviewing it and perceived value of the decision aid in supporting decision-making. The preparatory/interactional barrier interviews begin by exploring what patients had done to prepare for the consult and what they were expecting. The interviewer asks about the interactions with the surgeon, including how confident the patient felt talking with her surgeon and whether she felt the surgeon understood what was important to her. In both interviews, the interview probes on specific barriers to engagement patients reported in the survey.

We begin each focus group with a review of the persistent barriers to engagement identified through the quantitative and interview components of the study. We elicit participants’ perceptions of how these barriers impede engagement. We then present participants with potential adjunct interventions to target these barriers, identified through the existing literature. At the completion of the focus group, we use nominal group technique to identify three interventions perceived to have the greatest potential.51-62

**Statistical considerations**

**Analysis plan for aims 1 and 2**

**Aim 1 analysis plan**

The goal is to evaluate the effectiveness of a decision aid in increasing patient engagement in decision-making in clinics serving a high proportion of socioeconomically disadvantaged patients. We follow an intention-to-treat approach in that all patients recruited after a clinic transition to the decision aid arm are considered to be in the intervention arm, regardless of whether they were offered or accepted the decision aid. The data have a nested structure: patients nested within surgeons and surgeons nested within clinics, this last level being the formal level of intervention. Descriptive analyses will summarise patient, surgeon and clinic characteristics. We test intervention effects in the framework of generalised linear mixed-effects models (linear mixed-effects models for the approximately continuous and symmetrically distributed outcomes and logistic random-effects models for binary outcomes) with an ‘intervention versus usual care’ dummy variable (which varies over patients within

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**Table 2 Outcomes and predictor variables**

| Construct                     | Variable type | Specific measure                                      | Source                                      |
|-------------------------------|---------------|------------------------------------------------------|---------------------------------------------|
| Power                         | Primary outcome | Patient’s Self-Efficacy in Patient-Physician Interactions51-52 | Patient follow-up survey                   |
| Power                         | Primary outcome | Active patient participation behaviours53-55         | Audio-recording                            |
| Knowledge                     | Secondary outcome | Decision Quality Instrument-Breast Surgery56         | Patient follow-up survey                   |
| Intervention group            | Predictor variable | Decision aid (yes/no)                               | Site randomisation                         |
| Socioeconomic disadvantage   | Predictor variable | Area Deprivation Index57-60                          | Medical record review                      |
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Table 3: Measures related to barriers to engagement and participant characteristics

| Construct                                      | Specific measure                                                                 | Source                                      |
|------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------|
| Accessibility barriers                         |                                                                                  |                                             |
| Reach                                          | Proportion of patients sent the decision aid/total number of eligible patients seen in clinic | Clinic logs and clinic characteristics      |
| Acceptability of decision aid                  | Questions on email delivery, how the decision aid was used and the decision aid content | Patient baseline survey                     |
| Health literacy                                | Brief Health Literacy Screen                                                    | Patient baseline survey                     |
| Preparatory barriers                           |                                                                                  |                                             |
| Patients’ expected role in the consult         | Control Preferences Scale                                                       | Patient baseline survey                     |
| Preparation for shared decision-making (SDM)   | Preparation for Decision Making Scale                                           | Patient follow-up survey                    |
| Perceived level of knowledge                   | ‘How informed do you feel?’                                                     | Baseline survey                             |
| Uncertainty in choosing options               | SURE Decisional Conflict Scale                                                  | Patient follow-up survey                    |
| Interactional barriers                         |                                                                                  |                                             |
| Surgeon facilitative behaviours                | Coding system                                                                  | Audio-recording                             |
| Preparatory barriers                           |                                                                                  |                                             |
| Patients’ expected role in the consult         | Control Preferences Scale                                                       | Patient baseline survey                     |
| Preparation for shared decision-making (SDM)   | Preparation for Decision Making Scale                                           | Patient follow-up survey                    |
| Perceived level of knowledge                   | ‘How informed do you feel?’                                                     | Baseline survey                             |
| Uncertainty in choosing options               | SURE Decisional Conflict Scale                                                  | Patient follow-up survey                    |
| Patient, surgeon and clinic characteristics    |                                                                                  |                                             |
| Patient characteristics                        | Demographic (age, race, zipcode +4, payer), clinical (stage, receptor status) and treatment factors (surgery, radiation, systemic therapy) | Medical record review                       |
| Surgeon characteristics                        | Gender, race, ethnicity, fellowship training, % of practice comprised of breast, years in practice | Surgeon baseline survey                     |
| Clinic characteristics                         | Number of staff, presence of a navigator and annual breast cancer volume        | Review of clinic resources                  |

Aim 2 analysis plan

The goals are to: (1) test the extent to which the effect of a decision aid on patient engagement is mediated through the mitigation of preparatory and interactional barriers, and (2) determine if persistent barriers are disproportionately experienced by socioeconomically disadvantaged patients. Because a decision aid can only be effective if patients are able to access/review it, we first assess accessibility barriers and then examine the impact of preparatory/interactional barriers.

**Accessibility barriers:** this is a largely descriptive analysis that guides sampling and interview content for aim 3. Reasons why patients declined the decision aid will be summarised. We will summarise other survey responses regarding decision aid accessibility and will perform exploratory analyses evaluating the association with socioeconomic disadvantage. Statistical tools will include standard X² tests and ORs for categorical variables and analysis of variance mean differences for continuous variables, respectively.

**Preparatory and interactional barriers:** we will first perform analyses to test and quantify the extent to which the effect of the decision aid intervention on patient engagement endpoints is mediated through the mitigation of candidate preparatory and interactional barriers. We will quantify the indirect effect relative to the total effect of the decision aid in joint linear structural equation models (SEMs) for the endpoint and the candidate mediators,
including random clinic and surgeon effects for each of the mediator and endpoint parts of the models. Each of the preparatory and interactional barriers will be represented by a continuous latent construct in the SEM. SEMs will be specified, estimated and tested using Mplus V.7.3. Standardised coefficient estimates from the SEM, representing total, direct and indirect effects, allow for the determination of whether the mechanism by which the decision aid leads to increased patient engagement is through the mitigation of preparatory and/or interactional barriers (see figure 4 for a simplified example). The coefficients X and Y will be tested together using the product null hypothesis XY=0. If either latent construct for preparatory or interactional barriers is significant, then each individual observed item will be tested, post hoc, as candidate barriers. Candidate barriers will be barriers for which the indirect effect is significant and/or barriers with lower levels of engagement (ie, coefficient Y). Barriers for either primary outcome (PEPPI-5 or active patient behaviours) will be prioritised for inclusion in the qualitative interviews (aim 3).

Persistent barriers to engagement experienced by socioeconomically disadvantaged patients: we will estimate logistic and Poisson regression models with socioeconomic deprivation as the explanatory variable, and each candidate persistent barrier as described above as the outcomes, in order to assess the extent to which persistent barriers to engagement are associated with socioeconomic disadvantage. Models will include surgeon and clinic random effects to account for patient clustering.

Sample size and power calculations for aims 1 and 2

Aim 1
We estimate a sample size of 563 patients and assume 23 surgeons. This was reduced from our original estimate of 1050 patients largely due to challenges associated with the COVID-19 pandemic. Aim 1 has two primary endpoints: PEPPI-5 self-efficacy and active patient participation behaviours (count). We desire a family-wise two-sided type I error rate of α=0.05; under a Bonferroni correction; tests will be conducted with nominal α=0.05/2=0.025. We consider half of an SD difference to be clinically relevant.65

Self-efficacy: assuming PEPPI-5 has an SD of 4.3 and both within-surgeon and within-site-between-surgeon intra-class correlation coefficient (ICC) of 0.07,55 we will have 80% power to detect effects as small as 0.55×4.3=2.4 and 90% power to detect effects as small as 0.63×4.3=2.7 on a scale of 5–25.

Active patient participation behaviours: assuming the active patient participation behaviour count has an SD of 23.1 and a within-surgeon ICC of 0.01 and within-site-between surgeon ICC of 0.0001,55 we have 80% power to detect a difference of 0.50×23.1=11.6 and 90% power to detect a difference as small as 0.57×23.1=13.2 on a 0–150 scale.

Aim 2
MacKinnon et al have shown that one of the most accurate tests for mediation or indirect effect is the ‘asymmetric distribution of products’ test66 and have provided extensive simulation studies for estimating power for a variety of mediation tests.67 68 PowMedR software69 was developed based on that work, which we exploit here. We assume a sample size of 563 and then deduct 23 df for surgeon effects and 7 df for number of waves, yielding an effective sample size of 533. In addition, because we are testing two mediators, we set α=0.05/2=0.025 for these two tests. Suppose we have small mediation effects with R2=2% for the effect of the intervention on the latent barrier mediator (figure 4) and for the effect of the latent mediator on PEPPI-5 score or on active patient participation behaviour count. Suppose additionally that the three observed items have correlation of at least r=0.60. Then, the average of those three items will have reliability of λ=(r+(1/3)(1−r)), yielding net R2 values between the intervention and the observed mediator and between the observed mediator and PEPPI-5 score or active patient participation behaviour count of λR=0.82×0.02=1.6%. Using the PowMedR software, we will have 60% power to detect mediation with small effect size and >99% power to detect mediation with medium effect size. Power will be higher with five items.

Once mediating barriers are detected, we use a model to test for an association of each barrier to a baseline indicator of socioeconomic disadvantage. We assume 30% of the sample will be disadvantaged, evenly distributed among clinics and surgeons. Assuming we will be testing up to four barriers, as we desire a family-wise two-sided type I error rate of α=0.05, under a Bonferroni correction, tests will be conducted with nominal α=0.05/4=0.0125. We will have 80% power to detect an effect size of 0.31 and 90% power to detect an effect size of 0.35.

Analysis plan for aim 3
Early interviews will be reviewed independently by at least three investigators to generate a preliminary list of
conceptual codes that will be used to reduce the data. The identified coding schemes will be compared and discussed to reach consensus for a preliminary coding taxonomy, which will guide primary coding of subsequent interviews. If new concepts emerge during subsequent interviews, this coding taxonomy will undergo iterative revisions, and earlier interviews will be recoded to include the emerging constructs. We will use visual displays to broadly categorise the data and organise them into overarching themes, facilitating comparisons between our patient cohorts. We will use NVivo basic program (QSR International-Melbourne) to manage data and facilitate analysis.

We will take two approaches to data analysis. First, we will perform directed content analysis to identify and categorise barriers to engagement deductively. We will also perform inductive coding to identify previously unrecognised barriers and to characterise the mechanisms by which the identified barriers limited patient engagement despite a decision aid. We will also explore how patients were able to overcome, or not overcome, identified barriers. We will compare and contrast the experiences reported by patients based on their characteristics to elucidate the interaction between socioeconomic disadvantage and patient engagement.

Data integration
We use an explanatory mixed-methods approach to integrate the quantitative findings in order to identify potential targets for adjunct interventions (figure 5). The quantitative analysis will identify and prioritise persistent barriers to engagement that exist despite the decision aid. By understanding patients’ experiences with these barriers, we can obtain insight into potential ways to ameliorate them. From this integration, we will identify a list of potential targets for adjunct interventions, prioritised by the proportion of patients who experience the barrier and perceived impact of the barrier on engagement.

Focus groups
We will perform directed content analysis to identify those components of the discussion directly relevant to our goal of identifying adjunct interventions to target identified barriers. The deliverable from the focus groups will be a list of potential adjunct interventions to target prioritised barriers.

COVID-19 response
The COVID-19 pandemic necessitated a number of changes to our study protocol. First, trial accrual was halted on 24 March 2020, in response to the pandemic. Starting in August 2020, sites resumed recruitment when local conditions allowed (start times varied between August 2020 and January 2021). The impact of COVID-19 necessitated a minor redesign of the analytical plan to include post-COVID-19 indicators and time effects (described in this manuscript). Next, trial procedures were altered (eg, allowing remote consent, converting site visits to virtual, increasing flexibility in modality of interviews and focus groups). Finally, the pandemic led to slower accrual than expected. The stepped-wedge design made it difficult to adjust for COVID-19-related changes in accrual without introducing bias, as our sites were in both usual care and intervention arms at the time the pandemic started. Rather than disrupt the integrity of the stepped-wedge design, we accepted a smaller overall sample size for aim 1 (primary effectiveness analysis) than was originally planned. This manuscript presents the power for the updated projected sample size. We also revised the protocol to increase the sample of patients to be included in the analysis for aim 2 and the sampling pool for aim 3. We accomplished this by extending the period of enrolment beyond wave 7 (through 31 December 2021) for the sites that are still recruiting within the stepped-wedge design as of 30 August 2021.

ETHICS AND DISSEMINATION

Ethical review
This protocol has been approved by the National Cancer Institute Central Institutional Review Board. All participants provide written informed consent. Identifying information is redacted prior to analysis. A Certificate of Confidentiality has been issued to protect the privacy of subjects by limiting the disclosure of identifiable, sensitive information. We have regular review by the Data and Safety Monitoring Board of the Alliance for Clinical Trials in Oncology.

Relevance and dissemination
SDM has the potential to improve quality of care and reduce health disparities. To engage in SDM, patients must have both (1) knowledge of the treatment options, and (2) power—the self-perceived need and capacity—to influence decision-making. SDM interventions, for example, decision aids, consistently increase knowledge. However, barriers to patient empowerment hinder engagement. Importantly, socioeconomically disadvantaged patients disproportionately experience these barriers to engagement. Understanding how decision aids address these barriers to disadvantaged patients’ engagement in decision-making and identifying persistent barriers that can be targeted by adjunct interventions are critical steps toward reducing health disparities.
Our findings will advance the science of medical decision-making with the potential to reduce socioeconomic health disparities. By understanding barriers to engagement in SDM that persist despite receipt of a decision aid, we will identify targets for adjunct interventions. We propose a sustainable model of SDM that maximises clinics’ finite resources by combining the routine pre-consultation delivery of a decision aid with the tailored delivery of adjunct interventions, thereby addressing persistent barriers to engagement. If proven effective, this approach will have far-reaching implications across a variety of healthcare decisions.

**Author affiliations**

1Department of Surgery, University of Wisconsin-Madison, Madison, Wisconsin, USA
2Department of Quantitative Health Sciences, Mayo Clinic, Rochester, New York, USA
3Medicine-Geriatrics and Palliative Care, University of Chicago Pritzker School of Medicine, Chicago, Illinois, USA
4Population Health, University of Texas at Austin Dell Seton Medical Center, Austin, Texas, USA
5Department of Surgery, University of Wisconsin-Madison School of Medicine and Public Health, Madison, Wisconsin, USA

**Contributors**

Conception and design of the protocol—JRS, DZ, SC, JT, RW, BMH, PJR, JLT and HBN. Drafting the article—JRS, JLT and HBN. Critical revisions of the article—JRS, DZ, SC, JT, RW, BMH, PJR, JLT and HBN. Final approval of the version to be published—JRS, DZ, SC, JT, RW, BMH, PJR, JLT and HBN.

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**Competing interests**

None declared.

**Patient and public involvement**

Patients and/or the public were involved in the design, conduct, or reporting, or dissemination plans of this research. Refer to the Methods section for further details.

**Patient consent for publication**

Not required.

**Provenance and peer review**

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**Open access**

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**ORCID iDs**

Bret M Hanlon http://orcid.org/0000-0002-4517-1204
Heather B Neuman http://orcid.org/0000-0001-7462-8333

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