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Impact of telehealth on pharmacist reimbursement due to dermatological conditions
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The impact of the COVID-19 pandemic caused dermatology providers to use telemedicine to safely arrange clinic appointments during lockdowns. This study aimed to evaluate the impact of telemedicine on pharmacy reimbursement. The pharmacy claims of 143,048 patient visits from 2016 to 2019 were compared to visits from 2020. The pandemic caused a significant reduction in telemedicine visits, with a decrease of 3.98% in 2021 (p < 0.0001). This analysis demonstrates the decreased telemedicine visits from 0.75% (2019) to 18.51% (2020), with a decrease to 3.98% in 2021 (p < 0.0001). This decrease was observed for all dermatology providers, with a decrease of 6.7% for dermatology fellows, 12.3% for dermatologist residents, and 15.5% for resident physicians. The results show that telemedicine visits are a valuable tool for dermatology providers during the pandemic.