Changes in Anxiety and Stress Among Pregnant Women During the COVID-19 Pandemic: Content Analysis of a Japanese Social Question-and-Answer Website

Ritsuko Shirabe¹, MD, MPH; Tsuyoshi Okuhara², PhD; Rie Yokota¹, MPH; Hiroko Okada², PhD; Eiko Goto², MPH; Takahiro Kiuchi², MD, PhD

¹Department of Health Communication, Graduate School of Medicine, The University of Tokyo, Tokyo, Japan
²Department of Health Communication, School of Public Health, The University of Tokyo, Tokyo, Japan

Corresponding Author:
Ritsuko Shirabe, MD, MPH
Department of Health Communication
Graduate School of Medicine
The University of Tokyo
7-3-1 Hongo, Bunkyo-ku
Tokyo, 113-8655
Japan
Phone: 81 3 5800 9754
Fax: 81 3 5689 0726
Email: rshirabe-ty@umin.ac.jp

Abstract

Background: The changing pattern of anxiety and stress experienced by pregnant women during the COVID-19 pandemic is unknown.

Objective: We aimed to examine the sources of anxiety and stress in pregnant women in Japan during the COVID-19 pandemic.

Methods: We performed content analysis of 1000 questions posted on the largest social website in Japan (Yahoo! Chiebukuro) from January 1 to May 25, 2020 (end date of the national state of emergency). The Gwet AC1 coefficient was used to verify interrater reliability.

Results: A total 12 categories were identified. Throughout the study period, anxiety related to going outdoors appeared most frequent, followed by anxiety regarding employment and infection among family and friends. Following the declaration of the state of national emergency at the peak of the infection, infection-related anxiety decreased, whereas anxiety about social support and mood disorders increased. Stress regarding relationships appeared frequent throughout the pandemic.

Conclusions: The sources of anxiety and stress in pregnant women in Japan changed during the pandemic. Our results suggest the need for rapid communications in the early phase of a pandemic as well as long-term psychosocial support to provide optimal support to pregnant women in Japan. Health care professionals should understand the changing pattern of requirements among pregnant women.

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KEYWORDS
anxiety; content analysis; COVID-19; health communication; health information; mental health; pregnancy; social question-and-answer website; social support; stress

Introduction

During a pandemic, public health professionals have to communicate health information to vulnerable people [1]. Pregnant women are considered vulnerable because of the unknown risks to their health and to the fetus, pregnancy-related treatment restrictions, and restrictions on the number of prenatal hospital visits. In addition to specific infection prevention measures, pregnant women also require psychological care during a pandemic as excessive anxiety and stress adversely affect both maternal and infant health [2]. Many previous studies have reported a higher incidence of anxiety among pregnant...
women during the ongoing COVID-19 pandemic, with a prevalence rate of 30% for severe depressive and anxiety symptoms [3,4].

Effective risk communication campaigns require a “social constructionist approach,” which sees risk as being constructed through social and cultural processes [5-7]. In this concept, perceived risk may fluctuate through social processes and professionals have to understand what the stakeholders may ask and expect at each stage of a pandemic. Previous studies have reported that increased distress among pregnant women has been attributed to various factors, such as the risk of perinatal infection, unpreparedness for delivery, and altered support relationships [8,9]. However, little is known about changes in the sources of anxiety and stress over time.

To cope with isolation associated with enforced lockdown measures during the COVID-19 pandemic, many individuals began to use the internet to search for information and connect with others [10]. There are many social question-and-answer (Q&A) websites, where individuals may freely post questions to be answered by other community members. In the past, content analysis of questions posted to Q&A websites provided valuable insights into negative feelings and anxiety [11]. Social Q&A sites can be similarly useful for rapid investigation of anxiety and stress in dynamic situations such as the COVID-19 pandemic.

This study aimed to identify whether and how the sources of anxiety and stress in pregnant women in Japan changed during the COVID-19 pandemic, by carrying out content analysis of a social Q&A website, to inform preparations for timely essential support for this population in the ongoing and future pandemics.

Methods

Material Collection

The data were extracted from all questions posted in Japanese on Yahoo! Chiebukuro [12], the largest social Q&A website in Japan, from January 1 to May 25, 2020 (the end date of the national state of emergency). The questions were identified through a web-based search of the Japanese terms “corona AND ninnpu (pregnant woman),” “corona AND ninnshin (pregnancy),” “corona AND syussann (birth),” “corona AND bunhen (delivery),” and “corona AND osann (delivery).” We included only questions posted by pregnant women and excluded those posted by women with intrauterine fetal death, those unrelated to anxiety or stress about COVID-19, and duplicate questions. Because the data were publicly available, the requirement for informed consent was waived.

Coding Procedure

The unit of coding was each question. Author RS read the text of all questions and then inductively assigned codes and categories to the extracted descriptions of anxiety and stress. When a question expressed multiple sources of distress, we coded it into all applying categories or codes. We enumerated the questions in each category or code. RS also tabulated the posting dates to correlate changes with weekly events in Japan.

Two independent coders (RS an RY) coded 20% of the questions, and interrater reliability was measured using the Gwet AC1 coefficient [13]. We used the coding carried out by RS for the analysis.

Coding procedures were conducted using Excel (version 2011, Microsoft Inc). Statistical analyses were performed using R for Windows (version 4.0.2, R Foundation for Statistical Computing).

Results

Material and Coding

A total of 4200 “hits” were obtained from the search terms, of which 2040 were questions posted by pregnant women. After excluding questions by women with intrauterine fetal death (n=5), unrelated questions (n=376), and duplicate questions (n=659), we retained 1000 questions for analysis (Figure 1). The questions had a median of 360 (IQR 228-546) Japanese characters and yielded 12 categories and 20 constituent codes (Table 1), which demonstrated strong interrater reliability (Gwet AC1=0.93, 95% CI 0.92-0.94). The total number of the codes was 1677 (median 1, IQR 1-2).

Figure 1. Flow chart for the selection of questions for analysis on Yahoo! Chiebukuro (the Japanese version of Yahoo! Answers), the largest social question-and-answer website in Japan.
Table 1. Definitions of the assigned anxiety and stress categories and constituent codes.

| Codes                          | Content                                                                 | Example terms extracted from the questions                                                                 |
|-------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| **Personal infection**        |                                                                        |                                                                                                           |
| Risk of maternal infection    | Anxiety about personal infection as a pregnant woman                  | Infection, coronavirus, maternal death, become severe, risk to pregnant women, immune weakness, and contraindications |
| Pre-existing conditions or contacts with infected persons | Among nonpregnant women; anxiety about personal infection related to current symptoms, chronic conditions, or contact with a suspected infectious person | Fever, sore throat, asthma, and diabetes mellitus                                                       |
| Infecting others              | Anxiety about infecting others if asymptomatically infected             | Family, other pregnant women, and canceled consultation                                                   |
| **Fetal well-being**          |                                                                        |                                                                                                           |
| Adverse effects of infection  | Anxiety about transmitting SARS-CoV-2 to the fetus or neonate          | Baby, fetus, newborn, protect, mother-to-child transmission, abortion, stillbirth, disability, and sequelae |
| Adverse effects of stress     | Anxiety about adverse effects of maternal stress                      | Baby, fetus, newborn, and stress                                                                         |
| **Going outdoors**            |                                                                        |                                                                                                           |
| Daily life (eg, going to work) | Anxiety or stress about going outdoors for each purpose               | Shopping, supermarket, workplace, and government offices                                                 |
| Hospital visits (including prenatal check-ups) | Anxiety or stress about going outdoors for each purpose | Hospital, prenatal check-up, parents’ or mother’s class, and dentist                                       |
| Family events                 | Anxiety or stress about going outdoors for each purpose               | Wedding, graduation ceremony, and funeral                                                                |
| Social or leisure activities  | Anxiety or stress about going outdoors for each purpose               | Party, travel, beauty salon, and zoo                                                                     |
| **Infection among family and friends** | Anxiety or stress about contacts, including the behavior of those close to the person, such as partner, family members, and friends and workplace colleagues | Workplace, business trip, school, kindergarten, hospital, and daily shopping                                |
| Family events                 | Anxiety or stress about contacts, including the behavior of those close to the person, such as partner, family members, and friends and workplace colleagues | Wedding, graduation ceremony, and funeral                                                                |
| Undesirable outings or behaviors | Anxiety or stress about contacts, including the behavior of those close to the person, such as partner, family members, and friends and workplace colleagues | Dinner party, drinking party, travel, gambling, unwelcome visit, visit after delivery, not washing hands, and not wearing a mask |
| **Relationships**             |                                                                        |                                                                                                           |
| Discord from risk behavior    | Anxiety or stress and deteriorating relationships over others’ risk behaviors | Quarrel, get angry or annoyed, dislike, untrustworthy, divorce, and yelling at child                      |
| Discord from each other factors (eg, spending more time together, estrangement, and stress) | Distress about relationships with partners, children, family, or friends, apart from risk behavior | Quarrel, get angry or annoyed, dislike, untrustworthy, divorce, and yelling at child                      |
| Mood disorders                | Extreme feelings of sadness or depression                             | Cry, depressed, anxiety, finding it hard to live, wanting to die, abuse, symptoms of stress (eg, arrhythmia, stomach ache), and postponed or canceled ceremony |
| **Employment**                |                                                                        |                                                                                                           |
| Financial insecurity          | Anxiety about money                                                   | Salary, unpaid, allowance, retirement, unemployment,                                                      |
| Treatment as pregnant woman at the workplace | Anxiety or stress about workplace practices or system, such as being forced to work or forced retirement | Forced to work, reduced working hours, maternity or child care leave, intends to leave, harassment, and revealing the pregnancy |
### Distribution of Categories and Codes

Figure 2 shows the frequency distribution of the assigned categories and codes throughout the study period. The number for each category refers to the total number of applied questions and not the sum of the codes. Anxiety about going outdoors was most frequent, followed by anxiety related to work and anxiety related to infection among family and friends. Within the category “going outdoors,” anxiety or stress about infection in daily life (including going to work) was predominant, while in the category “infection in family and friends,” anxiety or stress related to undesirable activity was most frequent.

**Figure 2.** Frequency distribution of the anxiety and stress categories and codes described in the search questions. Some questions included multiple categories and codes.

| Codes                        | Content                                                                 | Example termsa extracted from the questions                                                                 |
|------------------------------|-------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Self-isolation               | Anxiety or stress about self-isolation or staying at home               | Stay at home, all day long, meal, exercise, and neighborhood noise                                         |
| Daily necessities or hygiene products | Anxiety about daily necessities or hygiene                              | Lifeline, mask, thermometer, baby supplies, hoarding, and lack                                           |
| Delivery facility            | Anxiety or stress about the delivery facility (excluding prenatal visits and delivering alone) | Delivery facility, large hospital, returning to parental home around delivery (Satogaeri), transfer, waiting time, postponed check-ups, and cesarean section |
| Society                      | Make or stress about social policies or systems                         | Government, municipality, system, emergency economic measures, and cash payment                           |
| Actions or words of community members | Anxiety or stress about talk or actions of people in the community   | Hoarding, blame, and public                                                                             |
| Social support               | Whether to accept support                                              | Stress about accepting support                                                                            |
|                               | Lack of support or isolation                                          | Self-restraint, parents, friends, homecoming, school, and kindergarten                                    |
|                               |                                                                         | Alone, no one to talk to, lonely, delivering alone, visit restrictions, father, refused consultation, and caring for a child alone |

aTerms have been translated from Japanese into English in this publication.
Changes in the Frequency Distribution of Categories

Figure 3 shows the weekly changes in the frequency distribution of the anxiety categories and the chronology of key events among pregnant women in Japan. There were 3 peaks in the number of questions: the first peak occurred in the week of February 24, 2020, which coincided with the first wave of infection spreading from China; the second peak occurred in the week of April 6, 2020, which coincided with the sharp increase in infection with the second wave spreading from Europe and the United States; and the third peak occurred in the week of May 4, which coincided with the extended state of emergency. Infection-related anxiety (maternal infection, going outdoors, and infection among family and friends), and contributed to the first and the second peaks but declined during the third peak, during which anxiety about social support and mood disorders increased. Questions related to relationship stress were frequent throughout the study period.

Discussion

Principal Findings

During the COVID-19 pandemic, pregnant women in Japan expressed anxiety about infection and work as well as stress regarding relationships and social support. The sources of anxiety and stress changed over time; infection-related anxiety increased during the early phase of rapid pandemic growth, while anxiety about social support and mood disorders increased with the extending period of self-isolation.

Anxiety and Stress in Pregnant Women

According to previous studies, many pregnant women were anxious about using public transportation and about infection among family members during the COVID-19 pandemic [14,15]. Pregnant women and new mothers were also uniquely impacted by stress related to reduced social and emotional support or family conflicts during the pandemic [9]. The anxiety and stress identified in this study is consistent with those reported previously. During the outbreak, the prevalence of severe depressive or anxiety symptoms among pregnant women increased with an increase in the number of cases and deaths [4]. Further, up to 30% of pregnant women reported experiencing anxiety symptoms even during the remission phase [16]. Given these findings, our study suggests the need for different types of care for pregnant women during a pandemic; rapid intervention is warranted during early stages of infection spread, whereas long-term support is needed even as the infection begins to wane.

At the beginning of the COVID-19 pandemic, risk communication campaigns seemed to fail owing to their reliance on a realist approach [6,7]. In this study, pregnant women frequently posted questions regarding their anxiety and stress related to maternal infection during the early spread of the pandemic. It has been reported that among expectant mothers, anxiety was heightened upon learning about infected new mothers and the lack of information from their physicians [17]. Pregnant women may perceive risk uniquely because the risk of affecting offspring is likely to be deemed greater [18]. Health care providers should use a variety of communication channels and added information resources to distribute audience-specific health messages [1]. Our results further suggest the need for
specific messages that target family and friends—undesirable behaviors in the people surrounding the pregnant woman account for most of the anxiety about infection in family and friends as well as for relationship stress. Through a constructionist approach, there may be a need for different types of messages for partners and family members.

As the period of self-isolation became prolonged, pregnant women frequently posted about mood disorders and the lack of social support. A previous study reported that minimal contact with health care providers and the lack of routine nursing care during the outbreak contributes to social isolation [17]. Provision of perinatal care as part of infection prevention protocols requires ingenuity. Our results also suggest that health care providers should continue to evaluate psychological distress in pregnant women during this extended period.

**Implication in Practice and Future Studies**

During a crisis, professionals must attempt to identify the needs of people in a timely manner because their needs may change with time or through social processes. In the expanding phase of a pandemic, health care providers should provide information regarding infection to pregnant women and their support network. With prolonging self-isolation, pregnant women also require psychosocial support. Evaluation of interventions including virtual perinatal care [19] will be needed in future.

**Limitations**

This study has some limitations. Although our results do not differ from those of previous studies, the descriptions of anxiety and stress posted on the social Q&A site may have been biased. Although Yahoo! Chiebukuro is widely used (resolving approximately 75,000 questions per month), its use as the data source may have introduced a selection bias, given that the characteristics of the user population were unknown. The assigned codes may also have reflected an author bias. Despite these limitations, to our knowledge, this is the first study to show the changing pattern of anxiety and stress in pregnant women during the COVID-19 pandemic.

**Conclusions**

Our findings show that pregnant women in Japan experienced anxiety and stress about infection in the early stages of the COVID-19 pandemic; however, over time, they increasingly experienced mood disorders and distress about the lack of social support. Professionals must understand these changing needs of vulnerable populations for effective communication during a crisis.

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**Authors' Contributions**

RS, TO, and RY designed the study. RS collected the data. RS and RY analyzed the data. RS drafted the manuscript. TO critically revised the manuscript. HO, EG, and TK made substantial contributions to strengthening the interpretation. RS was responsible for the final content. All authors read and approved the final manuscript.

**Conflicts of Interest**

None declared.

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