Is It so Severe for Social Entrepreneurship in a Transitional Economy? The Role of Work-Related Wellbeing and Political Connection in Shaping the Exit Intention

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In the context of a transitional economy, there are much more studies with a heroic characterization of social entrepreneurs, whereas there is limited exploration of their less positive stories. A range of studies tried to address this issue, although very few delved into the “inner layer” (work-related mental health) to unveil the mechanism of how social entrepreneurs develop their intention to quit their businesses. With a sample of 196 social business owners from China, this research focuses on the prosocial motivation of social entrepreneurs as well as its impacts on their work-related wellbeing and thus their business exit intention. With the partial least squares structural equation modeling, this research finds that prosocial motivation decreased entrepreneurs’ partial work-related wellbeing, increasing their exit intention, and the mediating effects among the three components of work-related wellbeing were different. Furthermore, this research finds that work-related wellbeing’s impact on exit intention was largely stronger for the social entrepreneurs without political connections.

Keywords: social entrepreneur, entrepreneurial exit intention, prosocial motivation, transitional economy, work-related wellbeing, political connection

INTRODUCTION

Exiting decision is an inevitable component of the entrepreneurial process and central to entrepreneurial decision-making research (1–4). When entrepreneurs are confronted with pressures, they will more or less decide whether to persist or pull the plug and exit the business (5–7). Nevertheless, very little research has attempted to document or investigate it (4, 8–10). This is particularly prominent in social entrepreneurship research, somewhat owing to the excessive heroic characterization of a social entrepreneur highlighting their success in improving people's lives, compared to the limited concerns on their less positive stories (11, 12). As it is much more common for an entrepreneur, especially a social entrepreneur, to cease his or her business, while the success is rare and hardly replicable, conducting in-depth research on the entrepreneurial failure becomes rather necessary and meaningful (12).

One of the research directions that arouses great interest in social entrepreneurial exit decision is how it occurs in the context of a transitional economy (12–14). Although we know that institutional environments imply constraints, incentives, and resources
jointly affecting entrepreneurs and their activities (12, 15, 16), how exactly social entrepreneurship is affected is rarely empirically investigated (12–14). Moreover, scholars highlighted that current studies deficiently unveil how institutions interplay with social entrepreneurship generally and in non-US and non-Western institutional contexts (14, 17). Therefore, narrowing those gaps by investigating the exit of social entrepreneurs in the institutional context of a transitional economy can substantially contribute to the comprehensive understanding of social entrepreneurship.

As a psychological antecedent of entrepreneurial exit, the typical personality trait of social entrepreneurs—prosocial motivation, has attracted increasing research interest (12, 18). However, current research findings on the relationship between prosocial motivation and entrepreneurial exit are controversial. On the one hand, Mcmullen and Bergman (19), as well as Cardon and Wincent (20), suggested that the feelings of commitment toward their ventures (as “their babies”) evoked by prosocial motivation can impede their exit. On the other hand, Renko (20) as well as Wennberg, Wiklund (21) indicated a contradictory view that social entrepreneurs are less likely to be successful in developing a viable firm than the entrepreneurs who are mainly motivated by financial goals, inevitably leading to their exit.

Addressing the debate above, scholars suggest introducing a mediator that can play an essential role in the relationship between prosocial motivation and exit intention (22, 23) for two reasons. First, it might be simplistic to investigate whether prosocial motivation will determine entrepreneurial exit; rather, with a zoomed-in lens, before taking the substantial step of ceasing a business, there can be both expediting and impeding intentions around such a step (24, 25). Thus, in-depth research is needed. Second, as failure is relatively common for entrepreneurship and even more for social entrepreneurship, due to the commitment to both economic and social value creation (26), exit intention is rather critical and hardly ignorable (19, 20). Previous research has indicated that work-related attitudes can be such a mediating variable between personality traits (in this research: prosocial motivation) and job-related outcomes (in this research: exit intention) (23), while work-related wellbeing essentially indicates a pervasive and persistent attitude (positive or negative) toward job or job situation (27–30).

In addition to the work-related wellbeing, in the context of a transitional economy, the impacts of response to and interaction with the environment can be hardly ignored as well. Although the transitional economy’s institutional environment is unsupportive to social business (14, 27), several social enterprises have successfully emerged in such a context in China (14, 27). This somewhat challenges the predominant view on the relationship between institutional environment and entrepreneurial exit intention (28–30), assuming that the latter is uniformly impacted by the former. Nevertheless, firms’ linkages with institutional authorities are diverse and heterogeneous (31, 32). This type of difference in political connections thus somewhat alters how entrepreneurs respond to the institutional environment of a transitional economy, which in turn, implies another research gap: how social entrepreneurs’ divergent political connections affect their exit intention in the context of a transitional economy (12–14).

Accordingly, with a sample of 196 social entrepreneurs in China and the method of PLS-SEM (33) operated by SmartPLS (v.3.3.3), this research investigated how their prosocial motivation affects their exit intention mediated by work-related wellbeing (three dimensions: job satisfaction, work anxiety, and work burnout) in the context of a transitional economy, and how political connections can alter those impacts. The findings indicate that job satisfaction and work anxiety separately mediates prosocial motivation’s effect on exit intention, while the mediating effects of work burnout is not significant. Moreover, we find that political connection moderates most of the relationships between work-related wellbeing and exit intention: job satisfaction and work anxiety’s effects on exit intention are stronger for the social entrepreneurs without political connections than the ones with political connections, while the moderating effect of political connection on the relationship between work burnout and exit intention is insignificant.

The findings of this study imply three contributions. First, it furthers the researches on the relationship between prosocial motivation and exit intention (19, 20, 34) by unveiling the role of social entrepreneurs’ work-related wellbeing and by extending our understanding on what types of work-related wellbeing influence their exit intention. Second, it discusses the necessity of involving political connection in further understanding of the relationship between prosocial motivation and work-related wellbeing as well as its effect on social entrepreneurs’ exit intention in the context of a transitional economy. Third, it supplements the knowledge about how social entrepreneurs can increase their success rate in the context of a transitional economy, although this context can be rather different from and harsher than the one of a developed economy (35).

THEORETICAL BACKGROUND AND HYPOTHESIS DEVELOPMENT

Allport (36) and Eysenck (37) suggested the hierarchical approach to personality provides a structural basis for integrating personality traits, situations, and behavioral intentions of individuals. One of the key assumptions of the hierarchical approach is that personality flows from higher to lower levels of the hierarchy, leading to behavioral intentions of individuals (36, 37). At the higher level of the hierarchy are the basic personality traits (38), while at the lower level are the surface traits, which are more specific and have a significant effect on behavioral intention.

Basic personality traits are an enduring disposition that originate from genetics and early learning history (38), while surface traits are an enduring disposition to behave in a specific context. Mowen and Spears (39) claim that a situation’s potential requirement, such as the role demands of a job as a server in a restaurant, exerts pressures on people to shape a subjective pattern for behaving in such a situation.

Researchers including Licata, Mowen (40), Licata, Mowen (41), Brown, Tom (42) and Prentice and King (43) suggest that: basic
personality traits and contextual elements jointly impact surface traits that eventually affect behavioral intentions of individuals.

Following the hierarchical approach to personality (36, 37), prosocial motivation, “the desire to benefit others or expend effort out of concern for others,” is regarded as a basic personality trait and represents “a person’s affective lens’ remains constant over the time” on the world) (44–46). Work-related wellbeing, a pervasive and persistent attitude (positive or negative) toward one's job or job situation, is normally regarded as a type of surface personality traits, jointly developed by prosocial motivation and contextual features (in this research: transitional economy) (47–50).

Largely, a transitional economy was typically under central planning by the government and is now becoming market-oriented (40). It mostly adopts various types and levels of pro-market reforms to decentralize and limit the state's control in market, privatize property rights, reduce industry entry barriers and minimize governmental intervention in resource allocation (51). However, this transition cannot be achieved with one step; normally, it takes a long journey with various defects in fostering entrepreneurship (52, 53). For example, despite the gradualism of marketization in China, the delay in granting full rights to private entrepreneurs largely reflects ideological rigidity and institutional inertia against changes (54). As a result, the regulation systems are still weak and the political uncertainties surrounding businesses are relatively high (52, 53). Largely, in a transitional economy, social entrepreneurship can be hardly supported and facilitated, due to the survival-oriented or short-term culture, incomplete institutional arrangement for supportive resource allocation, and ambiguous policy and administrative procedures (15, 55, 56). Thus, their work-related wellbeing based on prosocial motivation is likely affected negatively. Indubitably, social entrepreneurs cannot be just impacted by the environment without any reaction and thus interaction with it (15, 56). This, in turn, may alter the degree of their work-related wellbeing's influence on their intention to exit social entrepreneurship.

Mostly, work-related wellbeing includes three dimensions: job satisfaction, work burnout, and work anxiety (57–65), indicating an attitude (positive or negative) to rank one's job or job situation (47–50). The three dimensions seem interrelated, but they can be independent of each other (66). For example, people may regard their work as difficult and demanding (low job satisfaction) and may suffer from performance anxiety (high anxiety), but still feel enthusiastic (low burnout) about their work (67). With the three dimensions of work-related wellbeing, we are able to disentangle the impact mechanism between prosocial motivation and exit intention via each of the dimensions.

**Prosocial Motivation, Job Satisfaction and Exit Intention**

Job satisfaction is commonly defined as an attitudinal evaluative judgment of one's job or job experiences (68). In a transitional economy, prioritizing the values and beliefs of materialism can cause high levels of social injustice and disparity in wealth derived from the unjust social conditions, creating a society that is socially ill and ethically apathetic (69). The local opinion leaders, key stakeholders, or communities may form values, beliefs and hopes incongruent with the ones of entrepreneurs with prosocial motivation (70). Moreover, the distorted values and beliefs may weaken the formal institutions’ efficacy and incubate a propensity for the public to be less concerned about the impact of ethical or responsible social behaviors without guilt (69). Under such a circumstance, social entrepreneurs' original intentions, values and implications can be hardly recognized and comprehended, furthering potential conflicts with the local opinion leaders, key stakeholders or communities. This can transform the entrepreneurs with prosocial motivation into a minority, impeding solution development for the social problems and eventually diminishing their job satisfaction (14, 71, 72). Grounded in the relationship between job satisfaction and exit intention, turnover theory suggests that a lower level of job satisfaction can cause a higher level of exit intention (73), as low-level job satisfaction implies that individuals will decrease their commitment to work and doubt their career choice. When one's job satisfaction deviates from his or her expectation, lower job satisfaction provides immediate aversive feedback to avoid pain from the work (29, 74, 75), resulting in low-level productivity and high-level absence and expediting higher exit intention (76, 77). Hence, prosocial motivation can incur extra burdens and pertinent pressures (78, 79), decreasing job satisfaction. And the weakened job satisfaction can undermine their job productivity and efficacy, as the social entrepreneurs may negatively interpret their works, and even start to doubt their work's values and social identity (29, 74, 75). To avoid a worse situation, they may choose latent escape and job absence, fostering their exit intention. Therefore, this research hypothesizes:

**Hypothesis 1a:** Prosocial motivation is negatively related to job satisfaction.

**Hypothesis 1b:** Job satisfaction mediates the relationship between prosocial motivation and entrepreneurial exit intention.

**Prosocial Motivation, Work Anxiety and Exit Intention**

Work anxiety is defined as an emotional state of perceived apprehension and increased distress (80, 81), and characterized by worry and uneasiness about one's job performance (82). In a transitional economy, social ventures often face tensions related to scarcity of resources, especially financial resources (83, 84). For instance, the unaddressed issues about the ideological status of social enterprises in China can engender considerable uncertainties for decisions on policies such as tax exemptions and subsidies (85). This institutional ambiguity created by administrative inaction can undermine the critical legitimacy, support, and resources that can enhance social ventures’ survival (86). For example, as there is no legal framework for social enterprises in a transitional economy mostly, financial institutions mostly do not lend money to this kind of organizations of which the priority is not profitability (87–90). However, given that adequate income and financial support is a buffer against anxiety and psychological strain of running a business (91), social entrepreneurs who suffer from income issues and scarcity of financial resources may develop...
anxiety since their strong commitment to a social business can be jeopardized (92–94). Meanwhile, work anxiety creates feelings of tension, potentially affecting the entire work process and even the outcome (95). Furthermore, this tension prompted by work anxiety can be converted into affective rumination (95), inducing escape from the work for the psychological restoration (95–97). Hence, when the work anxiety stemming from the contradiction between their strong commitment to social businesses and financial hardship increases, they may develop more feelings of tensions that can be transformed into stronger willingness to escape from their current works for the psychological restoration, increasing their intention to quit the social business. Therefore, this research hypothesizes:

Hypothesis2a: Prosocial motivation is positively related to work anxiety.
Hypothesis2b: Work anxiety mediates the relationship between prosocial motivation and entrepreneurial exit intention.

Prosocial Motivation, Work Burnout and Exit Intention

Work burnout refers to the condition of physical and emotional exhaustion, as well as the associated negative attitudes resulting from the intensive interaction with the people at work (98). On the one hand, in a transitional economy, the non-supportive and unclear rules and regulations plus the fear of violating them increase the psychological burden of running a social enterprise (14). Besides, social entrepreneurs need to respond to relatively more governmental bureaucracy and political uncertainty in a transitional economy (27, 99, 100). This not only can impair the potential capacity to obtain resources to pursue both the economic and prosocial targets (3, 45), but also can create a tension between unsupportive and unclear regulations and entrepreneurial activities. On the other hand, through the process of social entrepreneurship in a transitional economy, social entrepreneurs are trying to stimulate a re-evaluation of the social values stemming from the institutions or non-institutions and retrieve the prosocial values (101). But attempts to alter the prevailing social values by introducing alternate values are often associated with confrontational approaches and tension between the alternate values and the dominant norms and values of communities and larger societies (88, 102). As a result, the tension between social entrepreneurship and non-supportive and unclear regulations, together with the tension between the alternate values and dominant norms and values, engender a burnout experience (103–105). Individuals who feel burnout at work are less likely to be satisfied and more likely to make a change (106), including work termination. Several studies have provided evidence that burnout is strongly associated with work withdrawal behavior. High levels of work burnout, which in turn, can be transformed into counterproductive behaviors (e.g., turnover, absenteeism, etc.). Hence, social entrepreneurs who feel burnout are more likely to become unsatisfied and counterproductive, which in turn, may induce withdrawal behaviors (107, 108) and even disengagement from the venture with consideration of leaving or exiting the social business entirely (109). Therefore, this research hypothesizes:

Hypothesis3a: Prosocial motivation is positively related to work burnout.
Hypothesis3b: Work burnout mediates the relationship between prosocial motivation and entrepreneurial exit intention.

Entrepreneur’s Political Connection as a Moderator

Prior studies claim that in transitional economies, social mechanisms (e.g., social networks, kinship networks) can be employed to buffer the negative effects on entrepreneurship caused by institutional deficiencies (28, 54, 110). Given the significant role of government and political authorities in transitional economies, political connections (as a social mechanism) are likely to be perceived as indispensable (27), potentially moderating the effects of social entrepreneurs’ work-related wellbeing on their exit intention.

In a transitional economy that prioritizes materialism’s values and beliefs, prosocial values and motivation can hardly be recognized by local opinion leaders, key stakeholders or communities, leading to lower job satisfaction and thus higher exit intention (70). But the political connections of social entrepreneurs may weaken the negative relationship between job satisfaction and exit intention. In transitional economies, local governments can be a critical source of information related to social entrepreneurial opportunities, and political connections can serve as informational cues to help identify such opportunities, drawing the social entrepreneurs’ attention to the unaddressed social issues (111, 112), and thus confining their negative sense-making due to the impaired job satisfaction (29, 74, 75). Therefore, the negative effect of weakened job satisfaction on exit intention can be ameliorated.

In addition, previous research claims that in the context of an emerging economy, social entrepreneurs may develop anxiety because they need to respond to the lack of critical legitimacy, support, and resources resulting from the institutional ambiguity (86). Although such work anxiety can cause an increase in exit intention due to the tension between their commitment and the difficulties as well as their potential affective rumination (92–94), political connections may provide entrepreneurs a sense of security in such a context (27). Given the incompletely developed market mechanism and resourceful government, political connections may help attain access to more information and details about the social entrepreneurs’ peers or similar entrepreneurs and how they sustain their businesses (113, 114). Those complete or partial stories can inspire the social entrepreneurs with weakened work anxiety, encouraging them to learn from the stories (115, 116). This, in turn, can somewhat mitigate the tension and even affective rumination, thus alleviate the negative effect of work anxiety on exit intention.

Prior studies revealed that social entrepreneurs need to respond to considerable governmental bureaucracy and political uncertainty in a transitional economy (99, 100), stimulating work burnout (103–105) and subsequent entrepreneurial exit (107–109). But the political connections of social entrepreneurs may counteract this effect. Based on the reciprocity principle in political connections, both sides will have to benefit each
other to sustain the relationship (99). In transitional economies, the government normally does not have sufficient resources to engage in social welfare projects (117), thus the reciprocity principle in political connections implies possible congruence and entanglement between the government and social enterprises in terms of “doing good” (99, 118). Accordingly, this reciprocal and continuous relationship can facilitate social entrepreneurs considering potential favorable actions of the government besides simply quitting their businesses, when they feel work burnout caused by the aforementioned bureaucracy and political uncertainty. This, in turn, can ameliorate the negative effect of work burnout on exit intention. Therefore, based on the arguments above, this research hypothesizes:

*Hypothesis 4a*: The relationship between job satisfaction and exit intention is stronger for social entrepreneurs without political connections.

*Hypothesis 4b*: The relationship between work anxiety and exit intention is stronger for social entrepreneurs without political connections.

*Hypothesis 4c*: The relationship between work burnout and exit intention is stronger for social entrepreneurs without political connections.

Figure 1 shows the theoretical model.

**METHOD**

**Sample and Procedure**

Data for this research were collected in China, which is a typical context with the issues for social entrepreneurship raised above. We contacted the All-China Federation of Industry and Commerce for the data collection. This organization is a quasi-government organization of private firms that consists of business owners from firms of different sizes in various industries across China. It operates at the national, provincial, municipal and county level. The data were collected via an online questionnaire with Wenjuanxing (a survey tool), responded by the entrepreneurs who participated in the two large-scale colloquiums (onsite) organized by this organization in July (Jinan) and August (Qingdao) in 2021.

Since the questionnaire adopted by prior studies was initially developed in English, this research adopted the approach suggested by Brislin (119) for the translation. After the questionnaire draft was completed, a pilot test was performed ($n = 50$) to check whether it was necessary to make any adjustments. Finally, with a complementary literature review and field interviews, 22 items for seven constructs were eventually adopted. The Cronbach’s alpha value of the pilot test was over 0.7, indicating that the internal consistency and stability of the questionnaire were acceptable (120).

We obtained 196 responses out of 450 invitations; the response rate is 43.6%. The questionnaire consisted of a general filter question and 7-point Likert items. According to the Global Entrepreneurship Monitor (GEM), the general filter was deployed to identify social entrepreneurs for this study:

“Are you, alone or with others, currently trying to start or currently owning and managing any kind of activity, organization or initiative that has a particularly social, environmental or community objective? This might include providing services or training to socially deprived or disabled persons, using profits for socially-oriented purposes, organizing self-help groups for community action, etc.”

Entrepreneurs marking “no” were identified as ordinary/commercial entrepreneurs and excluded from this research; while the entrepreneurs choosing “yes” were regarded as social entrepreneurs for this research (121). This method has been widely adopted by other studies on social entrepreneurship (15, 122).

After screening for the invalid samples with significant missing or apparently problematic values, the sample size of this research remained to be 196. Among the respondents, 82.2% were more than 35 years old; 55.6% were women; 69.9% were married or living with a partner; and 52.6% of them had a bachelor’s degree. Table 1 shows an overview of the sample demographics.

**Variables and Measurement**

**Dependent Variable**

**Exit Intention**

This research measured entrepreneurs’ exit intention using the three items developed by Pollack, Vanepps (123).
TABLE 1 | Sample demographics.

| Characteristics                          | Frequency | Percent (%) |
|------------------------------------------|-----------|-------------|
| Age                                      |           |             |
| 18–25                                    | 9         | 4.6%        |
| 26–35                                    | 26        | 13.3%       |
| 36–45                                    | 106       | 54.1%       |
| 46–55                                    | 55        | 28.1%       |
| Gender                                   |           |             |
| Male                                     | 87        | 44.4%       |
| Female                                   | 109       | 55.6%       |
| Marital status                           |           |             |
| Married                                  | 137       | 69.9%       |
| Non-married                              | 59        | 30.1%       |
| Length of current business ownership     |           |             |
| <3 years                                 | 56        | 28.6%       |
| 3–5 years                                | 62        | 31.6%       |
| 6–10 years                               | 36        | 18.4%       |
| 11–15 years                              | 29        | 14.8%       |
| >15 years                                | 13        | 6.6%        |
| Educational level                        |           |             |
| Junior high school                       | 0         | 0%          |
| High school or equal                     | 5         | 0.31%       |
| Junior college                           | 37        | 18.9%       |
| Bachelor degree                          | 103       | 52.6%       |
| Postgraduate or above                    | 51        | 26.0%       |

entrepreneurs responded to each of them with a 7-point Likert scale ranging from 1 (strongly disagree) to 7 (strongly agree).

Independent Variable

Prosocial Motivation

This research measured the prosocial motivation with the four items adopted by Grant (124), and a 7-point Likert scale ranging from 1 (strongly disagree) to 7 (strongly agree) for each of the items.

Mediating Variable

Job Satisfaction

Based on the elaboration of the advantages (125) following prior studies (126, 127), this research measured entrepreneurs’ job satisfaction with a single item developed by Chordiya, Sabharwal (127): “Generally speaking, I am satisfied with my job”, and a 7-point Likert scale ranging from 1 (strongly disagree) to 7 (strongly agree).

Work Anxiety

We measured work anxiety using the four-item general work anxiety scale developed by Haider, Fatima (128). Entrepreneurs responded to each of them with a 7-point Likert scale ranging from 1 (strongly disagree) to 7 (strongly agree).

Work Burnout

We adopted the ten-item general work burnout scale developed by Malach-Pines and Ayala (129). Entrepreneurs responded to each of them with a 7-point Likert scale ranging from 1 (strongly disagree) to 7 (strongly agree).

Moderating Variable

Political Connection

Following the representative studies (130, 131), affiliation with the state’s political councils was employed by this study as an indicator of political connection. The survey asked whether the entrepreneur served as a representative in the National People’s Congress (NPC) or Chinese People’s Political Consultative Conference (CPPCC) at a national, provincial, municipal, or county level, since those two are the most important political institutions in which entrepreneurs have opportunities to develop political connection (132, 133). In this study, the respondents without political connection were coded as “1” and the respondents with political connection were coded as “2.”

A summary of the operational definitions is shown in Table 2. And the English questionnaire has been appended, presenting details of all the measurements (see Appendix A).

Measurement of Control Variables

In accordance with most of the entrepreneurship studies, we included several demographic variables as the control variables (see Table 1) due to their potential impacts on sustaining social entrepreneurship (134, 135), such as age (136), educational achievement (coded as “1” = “Junior high school,” “2” = “High school or equal,” “3” = “Junior college,” “4” = “Bachelor degree,” and “5” = “Postgraduate or above”), gender (137) and time length of current business ownership.

Analytical Techniques

As an exploratory study, the partial least squares structural equation modeling (PLS-SEM) was adopted. This method is suitable for studying what has not been well tested before (138)—in this case, lack of knowledge or studies about the relationship between prosocial motivation and entrepreneurial exit intention. To decrease measurement error and avoid collinearity while examining the complicated relationship between prosocial motivation, job satisfaction, work burnout, work anxiety and exit intention, PLS becomes more suitable for this research than other SEM methods (139).

RESULTS

Deploying PLS-SEM, this research followed the two-step approach (140): the first step is to assess the outer model and the second step is to examine the inner model. Table 3 presents the correlations and descriptive statistics for the constructs included in the research.

Outer Model and Scale Validation

The related tests for the outer model included the reliability of each item as well as the internal consistency, convergent validity, and discriminant validity of each construct. For the reliability of each item, the threshold value should be 0.5 for the individual reliability (141), and Fornell and Larcker (142) suggested the Cronbach’s alpha value should be 0.7 for statistical significance. Besides, Fornell and Larcker (142) recommend a value 0.7 for the composite reliability, while Fornell and Larcker...
TABLE 2 | Operational definition.

| Construct               | Definition                                                                 | Source                      |
|-------------------------|-----------------------------------------------------------------------------|-----------------------------|
| Exit intention          | An entrepreneur’s desire or goal, at some point in the future, to leave his or her venture. | Pollack et al. (123)       |
| Prosocial motivation    | The desire to benefit others or expend effort out of concern for others.     | Grant (124)                 |
| Job satisfaction        | An attitudinal evaluative judgment of one’s job or job experiences.         | Chordiya et al. (127)      |
| Work anxiety            | An emotional state of perceived apprehension and increased arousal.          | Haider et al. (128)        |
| Work burnout            | The condition of physical and emotional exhaustion.                          | Malach-Pines and Ayala (129)|

TABLE 3 | Descriptive statistics and correlations.

| Variable | Mean | S.D. | PM | JS | WA | WB | EI |
|----------|------|------|----|----|----|----|----|
| PM       | 4.91 | 0.78 | NA |    |    |    |    |
| JS       | 1.78 | 0.74 |    | −0.33** |    |    |    |
| WA       | 4.98 | 1.04 | 0.52** | −0.11 |    |    |    |
| WB       | 3.82 | 1.37 | −0.09 | 0.43 | 0.12 | NA |    |
| EI       | 5.12 | 1.03 | 0.52** | −0.56** | 0.41** | −0.04 | NA |

PM, prosocial motivation; JS, job satisfaction; WB, work burnout; WA, work anxiety; EI, exit intention.

**p < 0.01.

TABLE 4 | Reliability and AVE of the outer model.

| Construct | Indicators | Cronbach’s alpha | Factor loading | Composite reliability | AVE |
|-----------|------------|------------------|----------------|-----------------------|-----|
| PM        | PM 1       | 0.847            | 0.869          | 0.897                 | 0.686 |
| PM 2      |            | 0.845            |                |                       |     |
| PM 3      |            | 0.763            |                |                       |     |
| PM 4      |            | 0.831            |                |                       |     |
| WB        | WB 1       | 0.968            | 0.625          | 0.953                 | 0.677 |
| WB 2      |            | 0.581            |                |                       |     |
| WB 3      |            | 0.677            |                |                       |     |
| WB 4      |            | 0.766            |                |                       |     |
| WB 5      |            | 0.911            |                |                       |     |
| WB 6      |            | 0.946            |                |                       |     |
| WB 7      |            | 0.840            |                |                       |     |
| WB 8      |            | 0.944            |                |                       |     |
| WB 9      |            | 0.946            |                |                       |     |
| WB 10     |            | 0.885            |                |                       |     |
| WA        | WA 1       | 0.925            | 0.885          | 0.945                 | 0.812 |
| WA 2      |            | 0.932            |                |                       |     |
| WA 3      |            | 0.904            |                |                       |     |
| WA 4      |            | 0.887            |                |                       |     |
| EI        | EI 1       | 0.931            | 0.910          | 0.956                 | 0.880 |
| EI 2      |            | 0.962            |                |                       |     |
| EI 3      |            | 0.941            |                |                       |     |

PM, prosocial motivation; WB, work burnout; WA, work anxiety; EI, exit intention.

**p < 0.01.

TABLE 6 | Reliability and AVE of the outer model.

| Construct | Indicators | Cronbach’s alpha | Factor loading | Composite reliability | AVE |
|-----------|------------|------------------|----------------|-----------------------|-----|
| PM        | PM 1       | 0.847            | 0.869          | 0.897                 | 0.686 |
| PM 2      |            | 0.845            |                |                       |     |
| PM 3      |            | 0.763            |                |                       |     |
| PM 4      |            | 0.831            |                |                       |     |
| WB        | WB 1       | 0.968            | 0.625          | 0.953                 | 0.677 |
| WB 2      |            | 0.581            |                |                       |     |
| WB 3      |            | 0.677            |                |                       |     |
| WB 4      |            | 0.766            |                |                       |     |
| WB 5      |            | 0.911            |                |                       |     |
| WB 6      |            | 0.946            |                |                       |     |
| WB 7      |            | 0.840            |                |                       |     |
| WB 8      |            | 0.944            |                |                       |     |
| WB 9      |            | 0.946            |                |                       |     |
| WB 10     |            | 0.885            |                |                       |     |
| WA        | WA 1       | 0.925            | 0.885          | 0.945                 | 0.812 |
| WA 2      |            | 0.932            |                |                       |     |
| WA 3      |            | 0.904            |                |                       |     |
| WA 4      |            | 0.887            |                |                       |     |
| EI        | EI 1       | 0.931            | 0.910          | 0.956                 | 0.880 |
| EI 2      |            | 0.962            |                |                       |     |
| EI 3      |            | 0.941            |                |                       |     |

PM, prosocial motivation; WB, work burnout; WA, work anxiety; EI, exit intention.

**p < 0.01.

Inner Model and Hypotheses Testing

Figure 2 and Table 7 summarize the structural model from PLS analysis by showing the standardized path coefficients (β) and their significance (t-values) as well as the explained variance of endogenous variables (R²). We calculated t-values through a bootstrap approach based on 5,000 random resamples.

Figure 2 and Table 7 show that the prosocial motivation negatively and significantly affects job satisfaction, supporting hypothesis 1a (PM → JS: β = −0.328, t-value = 5.382); prosocial motivation positively and significantly impacts work anxiety, supporting hypotheses 2a (PM → WA: β = 0.535, t-value = 8.358); prosocial motivation has an insignificant impact on work burnout, rejecting hypotheses 3a (PM → WB: β = −0.224, t-value = 1.248).

Besides examining R², we also tested the model’s predictive validity by analyzing the predictive relevance of the exogenous variables Q² (144). With regard to Q², we find that the values of Q-square for job satisfaction (Q² = 0.105), work anxiety (Q²...
which means that the total indirect effect explains 28.4, 27.3, and 1.1% of the total effect respectively. According to Hair Jr, Hult (141), if VAF > 80%, it is full mediation; if VAF ≤ 80%, it is partial mediation; if VAF < 20%, there is no mediation. Table 6 indicates that job satisfaction and work anxiety were significant partial mediators between prosocial motivation and exit intention, whereas work burnout was not a significant mediator. Hence, these results confirm hypotheses 1b and 2b while reject hypothesis 3b.

Multi-Group Analysis

In this research, given political connection is a categorical variable (1 = without political connection, and 2 = with political connection), multiple group analysis procedure (PLS-MGA) via SmartPLS (Version 3.3.3) for group comparisons became an appropriate approach for the analysis. PLS-MGA was conducted with a bootstrapped sample of 5,000 to examine the statistical significance of the two comparable groups’ path coefficients (146). The path coefficients of different groups allow us to see which path is distinct, how different the paths are, and whether there is difference in path direction. The results are presented in Table 9.

The path coefficients (β) have been estimated, and the differences of the two coefficients have been analyzed. The results indicated that the path coefficient between prosocial motivation and job satisfaction for group A (without political connection) was significantly greater than that for group B (with political connection) (H4a: βdiff = 0.269, p = 0.008). Meanwhile, the path coefficient between prosocial motivation and work anxiety for group A (without political connection) was significantly larger than that for group B (with political connection) (H4b: βdiff = 0.252, p = 0.030). Therefore, H4a and H4b are supported.

Comparatively, the PLS-MGA results indicate that there was no statistically significant difference between the subsample of social entrepreneurs without political connection and the one with political connection in the path between prosocial motivation and work burnout. Accordingly, H4c is not supported.

DISCUSSION

Echoing the prior studies calling for in-depth investigation on the negative facets of social entrepreneurship (12, 147), this research unveiled how entrepreneurs’ prosocial motivation can affect their exit intention in the context of a transitional economy through the mediation of work-related wellbeing. In addition to the theoretical implications, the findings have significant implications for the social entrepreneurs, especially those running social businesses in a transitional economy (12–14). By doing so, we shift the focus of prior research (3, 18) from the “bright side” to the “dark side” of its (prosocial motivation’s) potential effect on entrepreneurs (45).

Theoretical Implication

This study found support for the negative relationship between prosocial motivation and job satisfaction (H1a). This is not
in line with the result reported by Brieger et al. (58) who found that entrepreneurs’ prosocial characteristics positively impact job satisfaction in Germany. This difference is related to the developmental stage of an economy, and entrepreneurial activities are unquestionably embedded in the pertinent social and cultural norms and values (55). Compared to a developed economy like Germany, in a transitional economy, materialistic values and beliefs, instead of pursuing a balance between economic and social performance, are prioritized (58). Thus, social value creation embedded in entrepreneurial activities can hardly gain the respect of family members, friends and the broader community in a transitional economy, negatively affecting the social entrepreneurs’ job satisfaction. Besides, previous research based on World Values Survey (WVS) (148) claimed a considerable variation in social entrepreneurial prevalence among different societal cultures. In a traditional or survival society, human beings’ physical and economic security is regarded to have more priority over other issues, implying negative attitudes toward social entrepreneurial activities. Therefore, this research somewhat responds to prior studies calling for examining how different contextual conditions of diverse economies affect social entrepreneurial activities.

In addition, we found that prosocial motivation is positively related to work anxiety (H2a), which is unique since no prior studies have specifically investigated such a nexus between prosocial motivation and work anxiety. While Azmat, Ferdous (83) and Mair and Marti (84) suggested that social ventures often face tensions owing to scarcity of resources especially financial ones, our findings imply that entrepreneurs with strong prosocial motivation can be regarded as non-profit-driven in a transitional economy, leading to more difficulty of financing their enterprises and thus their work anxiety. Hence, this study somewhat extends the work of Azmat, Ferdous (83) and Mair and Marti (84).

Moreover, we found that prosocial motivation is indirectly related to exit intention via job satisfaction (H1b) and work anxiety (H2b) in a transitional economy. On the one hand, this finding echoes prior studies demonstrating how (dis)satisfaction with specific life domains (work, family) is linked to exit intentions (149–151). On the other hand, this corresponds to the call for studying potential mediating variables to enhance understanding of the connections between prosocial motivation and entrepreneurial exit intention (22, 152), advancing our relevant understanding (12, 58, 105).

Furthermore, we found that the relationship between job satisfaction and exit intention as well as work anxiety and exit intention is stronger for the social entrepreneurs without political connections, respectively (H4a and H4b).
imply that in spite of the negative work-related wellbeing of social entrepreneurs in a transitional economy caused by the unfavorable socioeconomic environment (13), connections with political authorities can provide buffers against its negative effect on their exit intention. For instance, the political connections can provide more information regarding potential societal issues and thus necessity of social works (27, 89), mitigating the negative effect of weakened job satisfaction on exit intention. Likewise, the political connections can help transfer the information about how an exemplary social entrepreneur in such a context managed to sustain his or her social venture (27, 130, 153), ameliorating the negative effect of attenuated work anxiety on exit intention. Hence, those findings are remarkable since it further implies the necessity of studies in the context of a transitional economy and the significance of “human condition,” which prevalent social entrepreneurship theories do not adequately include (12). As social entrepreneurs cannot be utterly reactive in the context of a transitional economy with more turbulent dynamics (14, 27), there can be more additional alternatives like political connections adopted by the social entrepreneurs, diminishing the exit intention. Furthermore, there could be a more complex mechanism leading to the exit intention. For instance, political connections might incur the reciprocity irrelevant to the growth of social entrepreneurship (99, 118), which in turn may further attenuate the weakened job satisfaction or work anxiety, somewhat undermining the buffering effect of political connections on the negative relationship between job satisfaction or work anxiety and exit intention. Therefore, those findings are remarkable also in terms of the implication for further studies, narrowing an essential gap in extant social entrepreneurship literature: comprehensive mechanisms that map how individual-level political connections aggregate into the entrepreneurial decision of social entrepreneurs (12, 147).

However, contrary to our prediction, we did not find support for prosocial motivation’s effects on entrepreneurial work burnout (H3a), work burnout’s mediating role in the relation between prosocial motivation and exit intention (H3b), and political connection’s moderating effect on the nexus between work burnout and exit intention (H4c). The inconsistency between our prediction and the empirical results is probably due to the sampled entrepreneurs’ age, gender, and marital status. First, over 70% of the respondents were below 45 years old in this research. Prior literature pointed out a non-linear trend peaking around the age of 35–44 (154). Accordingly, young, especially nascent entrepreneurs are more enthusiastic about starting an autonomous career and managing a business. Second, gender role theory claimed that most occupations remain gender-typed (155), and men in female-typed occupations reported more significant psychological distress and poorer self-evaluated health, and vice versa. Previous research claimed that social entrepreneurs are female-typed occupations (156, 157), while over 55% of the respondents were female in this research. Third, nearly 70% of the respondents were married in this research, and the spouse or partner can provide significant help to cope with the work burnout (158, 159). Therefore, the entrepreneurs’ work burnout in this research might be less perceptible and underestimated.

### Practical Implication

According to this study, social entrepreneurs in a transitional economy tend to have a lower level of work-related wellbeing, escalating their exit intention that undermines their business sustainability and career development. Based on the findings, first, social entrepreneurs need to be fully aware of the role of work-related wellbeing in such a context, which may otherwise expedite entrepreneurial failure eventually. Second, given the critical role of work-related wellbeing in shaping the social entrepreneurs’ exit intention, entrepreneurship educators may need to provide more knowledge and tools to enhance and maintain the social entrepreneurs’ work-related wellbeing. Only focusing on the successful case studies for the training programs on entrepreneurship can be problematic and misleading. Third, relevant governmental agencies should provide more support such as relevant policies, facilities, training, and consultation to improve social entrepreneurs’ work-related wellbeing. Fourth, establishing political connections according to relevant laws, regulations and policies with the governmental agencies or agents who support or need to support social businesses can be an alternative for social entrepreneurs surviving in the context of a transitional economy.

### Limitations and Future Research Directions

Before concluding, the limitations of this research should be noted. First, as the data of this study were collected in China which has a distinctive institutional and cultural environment, future research that replicates our findings in other distinctive institutional and cultural environments may strengthen the generalizability of our conclusions. Second, a sample without the imbalanced ratio of gender, marital status and educational level can be employed in future studies to test our findings.
and the potential moderating effects of gender, marital status and educational level can also be examined. Third, this research did not measure the respondents’ actual exit. Although research on intentions indicates a high probability of pertinent action (particularly when individuals have perceived control over their actions), and 70% of those who had exit intention take the substantial step eventually (160), it is certainly plausible that the actual exit differ from the exit intention, and further studies could employ behavioral measurements to corroborate our findings. Finally, although this study supplements the yet rare quantitative studies in social entrepreneurship research (161), the detailed mechanism and the interplay between the variables are still unknown, which in turn may need qualitative approaches for more in-depth exploration.

**DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary materials, further inquiries can be directed to the corresponding author/s.

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**ETHICS STATEMENT**

Ethical review and approval was not required for the study on human participants in accordance with the local legislation and institutional requirements. The patients/participants provided their written informed consent to participate in this study.

**AUTHOR CONTRIBUTIONS**

Conceptualization: JD, XW, XC, and DH. Methodology, software, validation, formal analysis, investigation, resources, data curation, writing—original draft preparation, and visualization: JD. Writing—review and editing, supervision, and funding acquisition: XW. All authors contributed to the article and approved the submitted version.

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# APPENDIX

## Appendix A | The questionnaire.

| Construct          | Items                                                                 |
|--------------------|-----------------------------------------------------------------------|
| Prosocial motivation (PM) | (1) I care about benefiting others through my work.  
                         | (2) I want to have positive impact on others.  
                         | (3) Because I want to have positive impact on others.  
                         | (4) It is important to me to do good for others through my work. |
| Job satisfaction (JS) | (1) Generally speaking, I am satisfied with my job.                  |
| Work anxiety (WA)   | (1) I have felt fidgety or nervous as a result of my job.            
                         | (2) My job gets to me more than it should.                          
                         | (3) There are lots of times when my job drives me right up the wall. 
                         | (4) Sometimes when I think about my job, I get a tight feeling in my chest. |
| Work burnout (WB)   | When you think about your work overall, how often do you feel the following?  
                         | (1) Tired  
                         | (2) Disappointed with people  
                         | (3) Hopeless  
                         | (4) Trapped  
                         | (5) Helpless  
                         | (6) Depressed  
                         | (7) Physically weak/Sickly  
                         | (8) Worthless/Like a failure  
                         | (9) Difficulties sleeping  
                         | (10) “I’ve had it” |
| Exit intention (EI) | Participants rated the extent to which they would, in the next year?  
                         | (1) Avoid entrepreneurial positions  
                         | (2) Feel anxious about entrepreneurial positions  
                         | (3) Feel less excited about entrepreneurial positions |