The Study

From May 4, 2009, through October 31, 2010, participants received an automatically generated weekly email link to the online questionnaire, which asked whether they had experienced fever or cough and how many days they had been absent from work or normal duties because of these signs (recruitment details in 2,3; location of participants at www.flutracking.net). Each individual response usually took <15 seconds. Participants who had previously reported not receiving seasonal influenza vaccine were asked whether they had received influenza vaccination in the prior week during each weekly survey. If they answered yes, the question was automatically deleted from their subsequent weekly surveys. Participants were permitted to enroll at any time during the surveillance period. Participants could respond on behalf of household members, and children ≥12 years of age could complete their own survey. During online enrollment, participants provided the following information: their month and year of birth; whether they had received a seasonal influenza vaccine in the preceding year; whether they worked face to face with patients in hospitals, nursing homes, doctors’ clinics, or as community health workers; and their residential postal code.

The weekly proportion of participants with ILI signs or symptoms was calculated as the proportion of participants for that week who reported both fever and cough within the previous 7 days. These proportions were compared with influenza activity recorded in 2009 by other established New South Wales influenza surveillance systems, i.e., number of patients who visited emergency departments with ILI symptoms (5), laboratory-confirmed influenza A antigen tests (PCR and direct immunofluorescence) (5), Google Flu Trends data (aggregated Google search data used to estimate current influenza in Australia) (6), workplace absenteeism data (5), and Australian Sentinel Practice Research Network (ASPREN) general practice ILI data (7).

Surveillance data were compared with data from 2007 and 2008. NSW was selected because no other states had sufficient Flutracking participants in 2007 and 2008 to allow year-to-year comparisons. The number of NSW participants who completed ≥1 survey in the 2009 Flutracking surveillance system was 3,447.

The concordance across NSW influenza surveillance systems was high for ILI peak weeks during the past 3 years. During 2009, Flutracking, laboratory influenza notifications, and Google Flu Trends peaked 1 week before emergency department ILI, workplace absenteeism, and ASPREN ILI surveillance (Table).

A comparison of the weekly scale of NSW Flutracking fever and cough symptom rates during 2007, 2008, and 2009 showed that the peak attack rate of 6.8% in 2009 was significantly lower than that of 9.4% in 2007 and...
only slightly higher than the peak rate of 5.8% in 2008 (Figure). However, peak weekly NSW laboratory notifications were almost 9- and 17-fold higher in 2009 than in 2007 and 2008, respectively. Peak emergency department ILI patient visits were almost 3- and 6-fold higher in 2009 than in 2007 and 2008, respectively (Table; Figure).

The attack rate pattern for NSW Google Flu Trends data was similar to that of Flutracking; attack rates for 2009 were slightly lower than those for 2008 and about half those of for 2007. ASPREN ILI rates were slightly higher in 2009 than in 2007 and 2008. Workplace absenteeism data demonstrated a slightly more severe influenza season in 2007 than in 2009 (Table).

When the surveillance systems were compared, laboratory notifications and emergency department surveillance appeared to be more affected by health-seeking behavior and changes in physician’s testing protocols and may not have reflected true community ILI rates, in contrast to Flutracking, Google Flu Trends, workplace absenteeism, and ASPREN. Potential biases in laboratory notifications and emergency department surveillance may vary, depending on the pandemic phase. For example, during the protect phase of the pandemic, testing for influenza was recommended only for those admitted to the hospital for ILI or when test results could alter clinical care of a patient. Before the protect phase (during the contain phase), testing for pandemic (H1N1) 2009 virus was conducted to confirm diagnosis for anyone with ILI.

Flutracking’s finding of a 2009 peak ILI rate similar to those of previous years was also consistent with NSW mortality data. The number of NSW deaths attributed to influenza or pneumonia suggested that the 2009 influenza season did not result in excess overall deaths but rather a redistribution of deaths with a relative increase of deaths in younger age groups (8). The low ILI rate found by Flutracking was initially viewed with suspicion because other near real-time surveillance (laboratory notifications and emergency department surveillance) suggested a high pandemic (H1N1) 2009 attack rate compared with rates for previous years. However, Flutracking results were consistent with other pandemic influenza attack rate estimates in NSW and other countries (9–12).

Because Flutracking does not rely on the health sector for ILI or laboratory reporting, it is not biased by changes in testing, treatment seeking, jurisdictional protocols, or resource constraints. Flutracking, Gripenet, and other similar Internet-based surveillance could potentially facilitate near real-time comparison of ILI activity between regional jurisdictions and among countries to assist with monitoring the global spread of influenza (13).

### Conclusions

During the initial pandemic (H1N1) 2009 outbreak, Flutracking demonstrated its ability to accurately identify peak influenza activity timing and the relative magnitude of community influenza activity when compared with influenza

![Figure. Flutracking fever and cough rates, counts of emergency department visits for influenza, and number of laboratory notifications for influenza, New South Wales, Australia, 2007–2009. PHREDSS, Public Health Real Time Emergency Department Surveillance System.](image-url)
enza tracking efforts in previous years. Its results were also less affected by treatment-seeking behavior and by laboratory testing protocols during different pandemic phases than was health system–based surveillance.

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