Assessment of patient delay in healthcare seeking behavior and associated factors among women with tuberculosis in governmental health institution, Mekelle City, Tigray, Ethiopia, 2012

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Abstract: Objectives: was to assess patient delay in health care seeking behavior and associated factors among women with Tuberculosis in Mekelle City Governmental health facilities, Ethiopia 2012.Methods: The study design was Cross-sectional study and systematic random sampling technique was used to select participants from all governmental health facilities in Mekelle City. The study periods were from May 2012 to December, 2012.Data collection procedure was by using interviewer administered questionnaire. After completing data collection, data was coded and entered into SPSS version 20 software for analysis. univariate, Bivariate and multivariate logistic regression was computed and data was presented in texts, tables and figure. Result: A total of 257 participants were interviewed using standardized structured questionnaire and included in the analysis. Of those 15 respondents were excluded from the analysis for gross incompleteness and inconsistency of responses, made a response rate of 94.16 %. The mean age of respondents was30.59+12.61 years ranging from 16-75 years old. Being in age group >55 (AOR: 0.23, 95% CI 0.006, 0.03) was at risk for delay. Marital status 79(75.2%)was also found to be significantly associated with patient delay to seeking care and was found to be at great risk delay in seeking care (AOR: 0.002, 95% CI 0.001, 0.32) than that of other (divorce& widowed). Educational status was also found to be significantly associated with patient delay, illiterate 63(98.4%) by adjacently (AOR: 27, 95% CI 1.30, 60.45) was at risk for patient delay. Conclusion and Recommendation In conclusion the finding of this result showed that from the total respondents the reason of patient delay for seeking care for more than two third of the respondents were lack of money, illiteracy and being married was significantly associated with patient delay Therefore, Delay in care seeking behavior among women with TB more specific and effective education and income improvement needs work on self-esteem development on care seeking behavior among women’s with TB.

Keywords: Patient Delay, Health Care Seeking, Associated Factors

1. Introduction
1.1. Background

Ethiopia is one of the countries with high burden of TB. ranked 8th in the world with an estimated incidence rate of tuberculosis 163 per 100,000 of the population. The case detection rate was only 32.7% in 2005 with the WHO target of 70% detection rate. The treatment success rate 79% in 2004 compared with the WHO target of 85% success rate. It is important to recognize that components of the DOTs strategy are, in fact, responses to behavioral challenges in TB control. Despite the effectiveness of the DOTs strategy, delays in seeking care among tuberculosis patients Sex inequalities can lead to poorer access to healthcare and delays to diagnosis of tuberculosis in women. In a
population-based survey we assessed health-seeking behavior in adults with long-term cough. The prevalence of cough was 1% (213) and 2% (279) in men and women, respectively. The annual incidence of smear positive pulmonary TB is still high. Despite the implementation of Directly Observed Treatment Short course strategy over the past two decades. Delay in TB diagnosis increases the risk of transmission and economic costs to patients and communities at large. The median patient delay at any public health facility is alarmingly prolonged with studies reporting from 2 to 4 months globally, tuberculosis kills approximately 500 people daily 98% of deaths occurring in developing world, affecting mostly young adults in their most productive years. In recent years, TB has been reported to be the leading killer among HIV-infected people with weakened immune systems; and that a quarter of a million TB deaths are HIV-associated, with most of them in Africa.

The Direct Observed Treatment Short course is the main strategy in the control of tuberculosis despite the effectiveness of the DOTS strategy; delays in seeking care among women tuberculosis patients are common in a number of developing countries. It has been reported that a reasonable number of tuberculosis patients treated by traditional medical practitioners before they seek care at healthcare facilities. Delays in seeking care for TB have also been associated with stigma, in parts where the disease is considered as a ‘dirty’ disease, which mainly affects poor people.

1.2. Statements of the Problem

Worldwide about two-thirds of all known people with tuberculosis are women. Whether this proportion indicates a true difference in frequency between the sexes or an under-notification of female cases is subject to speculation. Long’s findings indicate that sex inequalities lead to poorer access to health care and delays in diagnosis and treatment of tuberculosis in women. Studies have identified several factors that account for patient delay and health care service delay. Numerous studies have found association between patient delay and knowledge, awareness, stigma, external constraints, and gender differences.

Burden of tuberculosis on public health is staggering, and has become of growing concerns to stakeholders in recent times worldwide. In 1993, the World Health Organization declared a state of global emergency for TB. By 1995, the directly observed treatment short-course strategy was established to achieve TB control. Two of the key component of a good TB control programs are an early diagnosis and prompt institutions of effective treatment. This is especially important in patients with smear positive pulmonary tuberculosis in order to reduce the transmission time of mycobacterium TB in the communities. TB case detection is predicted on passive case finding using sputum smear microscopy. This is limited and has not been able to confront the growing burden and transmission of TB in most developing countries.

Study conducted in Tigray showed that women took more health-care actions than men, but chose less qualified providers and reported lower health expenditure per visit. Delay before seeking hospital treatment was longer for women (41 days) than men (19 days; p=0.04), and more men (27; 36%) than women (14; 14%; p=0.0006) reported giving a sputum sample at hospital. Sex-sensitive strategies for tuberculosis control are needed and should take into account sex differences in health-care seeking behavior as well as a possible sex bias among health-care providers.

Little is known about delay in health care seeking behaviors among women TB patients towards tuberculosis. Thus, this study attempts to assess the patient delay in health care seeking behavior and associated factors among women with TB.

1.3. Justification of the Study

Despite the fact that similar studies are undertaken about delays in treatment and care seeking behavior in Ethiopia and elsewhere in the world, factors influencing this delay varies from culture to culture and from local to local. Identifying factors contributing to delay in treatment among women TB patients have paramount importance to reduce morbidity and could contribute in addressing the behaviors and challenges particular to the area under study. There are few studies done on delay and care seeking behaviors among TB patients. This study was assessed patient delay of care seeking. The aim of this study is to generate information which contributes for action regarding patient delay in health care seeking and in Mekelle Governmental health facilities. The finding of this study will be help full for further study by researchers and for service provision by health facilities and health policy makers. Conducting this study will be help full in reducing risk of transmission of tuberculosis in the community.

2. Methodology

2.1. Study Area and Period

Mekelle is found in Tigray region, northern Ethiopia 778Km far from Addis Ababa. The city has an area of 28 squares Km, which comprises 7 KifleKetemas and 107 Ketena. The ketenas are the smallest administrative unites of the city ,where as kifleketemas are the middles administer. According to 2011 population and housing censes of Ethiopia, the total population of the city was 264,907 among those total women’s of reproductive age in the city was 57,310.Among those age above fifteen was first quarter reported 290 women infected with TB. And Tuberculosis infected individual is high in the city and report of Mekelle regional health bureau showed that prevalence rate in 2003 E.C (2011) is 168 per 100,000 populations which are higher than the country’s prevalence rate. Because of this TB is a serious public health concern in the city . The study area was conducted in Mekelle Governmental health facility. Mekelle has four public hospitals, four private hospitals, and 12 health centers, and 38 private clinics. This study was
conducted from May to December 2012.

2.2. Study Design, Population and Eligibility Criteria

Study design was institution based cross sectional study. Source population was all TB diagnosed women patients in the selected governmental health facilities in Mekelle city during the study period. Study population was all selected women with TB from the selected health facilities in 3 hospitals and 9 health centers which is TB attending in Mekelle city. All above 15 years old TB diagnosed women in Mekelle public health facility were included in this study. Mentally and seriously ill women were excluded from this study.

2.3. Sample Size Determination

This study was used single mean population proportion formula, and with the assumption of 95% confidence interval and a precision of 5 %. To compensate for some non-response 10% was added, since no study separately among women with TB, 50% prevalence was taken., then the initial sample size was n = 384Since my study population is less than 10,000 by using correction formula. Finally By adding 10% non-response rate the final sample size was 257. So to have equaled number of women with TB from the nine governmental health facilities sample size of each public facility allocated based on proportion to size allocation formula according to patient flow.

2.4. Sample Procedure

Systematic random sampling was used to select the study participants. There are twelve Governmental health facilities in Mekelle city, so data was collected from all Governmental health facilities. The study participants were allocated from each health facilities by using proportion allocation to size.

2.5. Data Collection Procedure and Data Tool

The Interviewer questionnaire developed from delay care seeking behavior with TB which was the study conducted in Ethiopia. The questionnaire includes socio-demographic variables, health care seeking and delay variables. The questionnaire was translated in to local language Tigrigna before it reaches to the respondents. Data was collected by six diploma graduated nurses with previous data collection experience. The principal investigator and supervisor were check for completed of each collected data daily.

2.6. Data Quality Assurance, Study Variables and Operational Definition

Those data collectors were trained for three days on data collection process in general before they start data collection.5% of the questionaire was pretested at Wukro town for individuals with same inclusion criteria. Necessary correction was made based on the pretested result to avoid any confusion and for better completed of the questions. Dependent variable Patient delay of Care seeking and Independent variables were Age, Marital status, Religions, Ethnicity, Occupation, Education, Monthly income. Operational definitions: Patient delay - Is the time from onset of first symptom to visit health facility above two week, Health seeking behavior -To those entire things humans do to prevent diseases and to detected diseases in symptomatic stage.

2.7. Data Analysis

After data collection completed, data were coded during data entry and entered in to SPSS version 20 software for analysis. Univariate analysis was done on socio-demographic characteristics to see the frequency of each variable. Bivariate analysis was used to test association between dependent variable and each independent variable. Significant association between dependent and independent variables was interpreted accordingly. Multivariate analysis was employed to control for possible the effects of the two or more independent variables on the dependent variables.

2.8. Ethical Clearance

This study was conducted after the approval of the proposal by Mekelle University, college of health sciences ethical review committee. Permission was also obtained from Mekelle zonal health office and respective public health facilities. The purpose of this study was explained to selected patients and Informed consent was obtained from patients who were willing to participate in this study. Confidentiality was kept by omitting participant’s personal identification.

3. Results

3.1. Socio-Demographic Characteristics of Study Participants

A total of 257 participants were interviewed using standardized structured questionnaire and included in the analysis. Of those 15 respondents were excluded from the analysis for gross incompleteness and inconsistency of responses, made a response rate of 94.16 %. The mean age of respondents was 30.59 ± 12.61 years ranging from 16-75 years old. Majority of the respondents were in the age group 35-44 which is 91(37.6%). Most women TB patients 105 (43.4%) were married, while 87 (36%) were single, 32 (13.2%), 18 (7.4%) were divorced and widowed respectively. Sixty-four participants (26.4%), 37 (15.3%) were illiterate and literate basic respectively. While 67 (27.7%) TB patients attended high school and 114 (4.5%) participants were bachelor degree holders. The distribution of religious background in the TB patients were orthodox 207 (85.5%), Muslims 9 (3.7%) and protestants 26 (10.7%). Majority of respondents 208 (90.1%) were from urban residence. The employment status of TB patient reflects 58 (24%) of TB patients were Jobless, While house wife TB patients, privately and government employed accounted for 58 (24.0%), 43 (17.8%) and 29 (12.0%) of TB
patients respectively, only 17(7.0%) of TB patients were merchants (Table 1).

3.2. Health Care Seeking Behavior of Women with TB

From the total respondents 13.6 %, 23.1%, 20.2 %, 43 % started to recognize sign and symptoms like cough, fever, night sweating and weight loss 1,2,3 and > 3 weeks before they came to health institution respectively of the frequency percent. The majority of patients 177 (73.1%) made their first consultation at health in situations. A total of 59 (24.38%) had not sought informal care for their symptoms between the onset of their illness and their first consultation at a public health facility, from whom 45 (18.6%) had been treated with holy water, 6 (2.5%) by religious/traditional healers, 5 (2.1%) by ten quay/kalicha and 9 (3.7%) others (Table 2).

| Variables             | Frequency | Percent (%) |
|-----------------------|-----------|-------------|
| **Age**               |           |             |
| 15-24                 | 36        | 14.9        |
| 25-34                 | 50        | 20.7        |
| 35-44                 | 91        | 37.6        |
| 45-54                 | 29        | 12.0        |
| >55                   | 36        | 14.9        |
| **Religion**          |           |             |
| Orthodox              | 207       | 85.5        |
| Muslim                | 9         | 3.7         |
| Protestant            | 26        | 10.7        |
| **Residence**         |           |             |
| Rural                 | 218       | 90.1        |
| Urban                 | 24        | 9.9         |
| **Ethnicity**         |           |             |
| Amhara                | 17        | 7.0         |
| Afar                  | 1         | 0.4         |
| **Tigre**             | 223       | 92.1        |
| **Marital status**    |           |             |
| Single                | 87        | 36.0        |
| Separated/divorced    | 32        | 13.2        |
| Married               | 105       | 43.4        |
| Widowed               | 18        | 7.4         |
| **Education background** |       |             |
| Illiterate            | 64        | 26.4        |
| Literate basic        | 37        | 15.3        |
| 1-8                   | 43        | 17.8        |
| 9-12                  | 67        | 27.7        |
| Diploma               | 20        | 8.3         |
| Bachelor              | 11        | 4.5         |
| **Occupation status** |           |             |
| Employed by government| 29        | 12.0        |
| Employed by private   | 43        | 17.8        |
| House wife            | 58        | 24          |
| Merchant              | 17        | 7           |
| Student               | 28        | 11.6        |
| Others                | 9         | 3.7         |
| **Income**            |           |             |
| < 200                 | 51        | 21.1        |
| 200-400               | 47        | 19.4        |
| 401-600               | 67        | 27.7        |
| 601-1000              | 66        | 27.3        |
| >1000                 | 11        | 4.5         |

Table 1. Socio-demographic characteristics of women with TB (N=242) in Mekelle governmental health facilities Ethiopia, May-Dec 2012.

Table 2. Health care seeking among pulmonary tuberculosis patients (n=242) in Mekelle governmental health facilities May-Dec 2012

| Sources of alternative treatment | Frequency | Percent |
|---------------------------------|-----------|---------|
| Holy water                      | 45        | 18.6    |
| Religious healers               | 6         | 2.5     |
| Sheke/Kalicha                   | 5         | 2.1     |
| Health institution               | 177       | 73.1    |
| Others*                          | 9         | 3.7     |

3.3. Patient Delay in Health Care Seeking

3.3.1. Socio-Demographic Variables and Patient Delay

The overall prevalence of Patient delay in health care seeking behavior was 75.6%. Respondents categorized in age group 35-44 which is 61 (33.5%) had longest delay to visit health institution than the other age group categories. Respondents who are illiterate were more likely to delay longer in first seeking care at a health facility which is 63(34.4%). Among women with TB patient respondents’ house wife and Jobless had longest delay to visit health institution which is 43(23.5%), 47(25.7%) respectively. Respondents residing urban area had longer delay to visit health institution than respondents residing rural area which was 160(87.4%). Regarding marital status 79(43.2%) married respondents were more likely to delay in visiting to health institution. Prevalence of patient delay was higher among respondents who perceived their illness as not serious which is 61(33.33%),(Table 3).

3.3.2. Reason for Patient Delay in Health Care Seeking

Common reasons given for delay were: Perception of illness as not serious 71 (29.3%), Lack of information 58(24%), Lack of money 55(22.7%) and other problems 39 (16.1%) (Fig 1).

3.4. Factors Associated with Patient Delay in Healthcare Seeking

3.4.1. The Association between Delay in Seeking Care and Socio Demographic Variables

The association between socio-demographic variables and delay in health seeking care was tested in a binary logistic
regression both bi-variants and multi-variants analysis was done and presented in. Among socio-demographic variables, age, marital status educational status, and income were significantly associated with delay in seeking care among woman with TB treatment. Accordingly age group 35-44 were found to be 61(33.3%) significantly associated with patient delay. Being in age group >55 (AOR: 0.23, 95% CI 0.001, 1.49) was at risk for delay in TB diagnosis (p=0.012). Marital status was also found to be Patient who already married 79(75.2%) significantly associated with patient delay (p=0.006) were four times more at risk patient delay (p=0.001). And also who were no married (single) found associated with delay (AOR: 0.02, 95% CI 0.0101, 0.41)(p=0.011).

Educational status was also found to be associated patient delay (p=0.035) accordingly illiterate 63(98.4%) significantly associated with patient delay by adjacent (AOR: 27, 95% CI 1.30, 60.45) was at risk for patient delay. Regarding respondents income it was also found to be significantly associated with patient delay. Almost half of the respondents have monthly income of less than 200.00 ETB (AOR: 53.249 95% CI 2.8, 1.12) was significantly associated with patient delay (p=.008). (Table 3)

The association between other selected variables were tested in a binary logistic regression both Bivariate and multi-variant analysis was also done and as result a place where they seek care and reason to delay was found to be significantly associated with patient delay. Accordingly from the total respondents the reason of patient delay more than two third of reported lack of information 45(77.6%). And that patient who reported perception of illness as not serious on TB service had twice more at risk than other causes for reason for patient delay. Thirty (71.4%) of respondent reported that their reason for patient delay was lack of money and it had also significantly associated with patient delay. Accordingly those respondents who reported lack of money to get TB treatment (AOS=0.23, 95%, CI0.006, 0.03) more at risk than other cause of reason for delay.(p=0.039)(Table 4)

### Table 3. Factors associated with delay in health seeking care

| Socio demographic variables | Delay in health care seeking behavior among woman with TB :n=242 | AOR 95% CI |
|-----------------------------|-------------------------------------------------------------|------------|
| Age 15-24                    | 5 (13.9%)                                                   | 1          |
| 25-34                       | 9(18.0%)                                                    | 0.74(0.23, 2.45) | 1(0.2, 4.98) |
| 35-44                       | 30(33.0%)                                                   | 0.32(0.12, 0.43) | 0.34(0.08, 1.49) |
| 45-54                       | 9(31.0%)                                                    | 0.36(0.11, 1.23) | 0.27(0.03, 2.22) |
| ≥ 55                        | 9(16.7%)                                                    | 0.81(0.22,2.93) | 0.06(0.01,0.53) |
| Marital status Widowed      | 1(5.6%)                                                     | 179(04.4%) | 1 |
| Single                      | 28(32.2%)                                                   | 59(67.8%) | 0.013(0.02, 0.98) | 0.02(0.001, 0.41) |
| Married                     | 26(24.8%)                                                   | 79(75.2%) | 0.18(0.02,1.41) | 0.02(0.000, 0.32) |
| Divorces/separate           | 4(12.5%)                                                    | 28(87.5%) | 0.041(0.40, 3.9) | 0.09(0.004,2.06) |
| Educational Status Bachelor | 2(18.2%)                                                    | 9(81.8%) | 1          |
| Illiterate                  | 1(1.6%)                                                     | 63(98.4%) | 41(1.15, 170.56) | 27(1.30,604.45) |
| Literate basic              | 1(11.7%)                                                    | 26(70.3%) | 0.53(0.09, 2.83) | 0.42(0.04, 4.42) |
| 1-8                         | 9(20.9%)                                                    | 34(79.1%) | 0.84(0.15,4.60) | 0.36(0.04,3.37) |
| 9-12                        | 22(32.8%)                                                   | 46(67.2%) | 0.45(0.09,2.28) | 0.39(0.0053,13) |
| Diploma                     | 14(70.8%)                                                   | 29(30.0%) | 0.09(0.02, 0.60) | 0.02(0.002, 0.02) |
| Income                      | <200 birr                                                   | 50(98.0%) | 18.75(1.73,203.21) | 53.249(2.8,112) |
| 200-400                     | 26(55.3%)                                                   | 21(44.7%) | 0.3(0.07,1.29) | 0.26(0.03, 1.96) |
| 401-600                     | 13(19.4%)                                                   | 54(81.6%) | 1.56(0.36, 6.70) | 4.65(0.63, 34.21) |
| 601-1000                    | 16(24.2%)                                                   | 50(75.8%) | 3.125(0.042,3.207) | 3.9(0.45, 26.90) |
| >1000                       | 3(27.3%)                                                    | 8(72.7%) | 1          |

### Table 4. Selected variables evaluated for possible association with length of care seeking behavior among women with TB, Mekelle City, 2012 (n=242).

| Reason for Delay | Delay in Health Care seeking behavior | COR 95% CI | AOR 95% CI |
|------------------|---------------------------------------|------------|------------|
| Where you go to seek care |                                    |            |            |
| Holly water      | 6(13.3%)                              | 39(86.7%) | 8.13(1.7, 39.08) | 11.60(9, 153.65) |
| Religious healer | 1(16.7%)                              | 5(83.3%)  | 6.25(0.5, 77.5) | 2.1(0.01, 54.0) |
| wisare, "Kalicha"| 1(20.0%)                              | 4(80.0%)  | 5(0.4, 64.40) | 0.81(0.004, 16.00) |
| Health institution| 46(26.0%)                             | 131(74.0%)| 3.63(0.92, 13.85) | 0.21(0.000, 1.5174) |
| Others           | 5(55.6%)                              | 4(44.6%)  | 1          |
| Reason to delay  |                                       |            |            |
| Lack of information| 13(22.4%)                         | 45(77.6%) | 1.04(0.395,2.732) | 0.5(0.10, 2.26) |
| Lack of money    | 12(28.6%)                             | 30(71.4%) | 0.4(0.14,0.89) | 0.23(0.006, 0.03) |
| Lack of transportation| 1(9.1%)                           | 10(90.9%) | 3(0.337,26.710) | 1.51(0.04, 62.06) |
4. Discussion

This study has identified the delay care seeking behaviors from onset of symptoms the total was above two weeks of the patients delay among women’s with TB. In Southern Nigeria revealed that Women were found to have a significantly longer total delay before diagnosis of tuberculosis 3.3 months for women. Factors associated patient delay in care seeking behavior among woman with TB early detection needs such efforts therefore need to focus on women among who are illiterate ensuring that educational materials are adapted to their level of education and literacy and are culturally appropriate developed. So respondents categorized in age group 35-44(33.3%) had longest delay to visit health institution than the other age group categories and who are illiterate were more likely to delay longer in first seeking care at a health facility which is 63(34.4%).Similar study in Amazon(2008) female gender was associated with a 52% longer delay; and education less than complete secondary schooling was associated with a religious issue 44% longer delay and first consultation (>21 days since onset of illness) was significantly higher among patients with no formal education (Adjusted Odds Ratio (AOR)=2.46; 95%Confidence Interval (CI)=1.21-5.01), among those treated first by a private and/or traditional practitioner (AOR=2.9; 95% CI=1.42-6.08) 9,12.

Educational status was also found to be associated patient delay. Accordingly being illiterate AOR: 27, 95% CI 1.30, 60.45) was at risk for patient delay. Consequently 55(22.7%) of respondent reported that their reason for patient delay was lack of money accordingly those respondents who reported lack of money to get TB treatment. Similarly those who reported lack of money to get TB treatment and care service had 3 times more at risk than other causes for reason for patient delay. When they visited traditional healers, women had a significantly longer delay first visit to health care providers to diagnosis 3.0 months for women). More women (35%) visited traditional healers before diagnosis, and were more likely to receive more complicated charms from traditional healer most of them. Tended to visit the government medical establishment first if they knew that free TB treatment was available, but women did not and that patient who reported lack of information on TB service had twice more at risk than other causes for reason for patient delay.13

Accordingly the longest patient delay (median = 90 days) recorded was among patients who had been treated with holy water. Patients who have been treated with holy water and by private practitioners contributed 52% and 27% of the total delayed consultations respectively also Patient delay was longer than 90 days in 15% of cases delay among women was 54%; 95% CI (54%, 58%).3, 4)Hence the majority of patients 177(73.1%) made their first consultation at health institutions total of 59 patients (24.38%) had not sought TB early detection needs such efforts therefore need to focus on women among who are illiterate ensuring that educational materials are adapted to their level of education and literacy and are culturally appropriate developed. So respondents categorized in age group 35-44(33.3%) had longest delay to visit health institution than the other age group categories and who are illiterate were more likely to delay longer in first seeking care at a health facility which is 63(34.4%). Similar study in Amazon(2008) female gender was associated with a 52% longer delay; and education less than complete secondary schooling was associated with a religious issue 44% longer delay and first consultation (>21 days since onset of illness) was significantly higher among patients with no formal education (Adjusted Odds Ratio (AOR)=2.46; 95%Confidence Interval (CI)=1.21-5.01), among those treated first by a private and/or traditional practitioner (AOR=2.9; 95% CI=1.42-6.08) 9,12.

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leading to it might be the disease become worsens.

5. Conclusion and Recommendations

This study assessed patient delay in health care seeking behavior among women with TB and identifies factors associated. Accordingly from the total respondents the reason of patient delay for more than two third of the respondents were lack of money, illiteracy and being married was significantly associated with patient delay. Based on this finding we recommend the following activates to be accomplished: Regional Health Bureau should participate in preparing community based awareness creation programs towards women with TB, as a result it may have its own impact in improving self esteem and behavioral change of women to early seek for TB treatment.

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