Effects of Occupational Noise on the Hearing Ability of Outpatient Clinic Nurses in Different Classes of Hospitals in Guangzhou

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Abstract

Background: Occupational noise can induce hearing impairment. Work-related hearing impairment has become a growing threat to medical practitioners who feel anxious about occupational noise exposure and its health outcomes or even experience auditory dysesthesia (including drumming, distending pain in the ears, and otalgia) after long-term exposure to a noisy work environment. Objective: To investigate the effects of occupational noise on the hearing ability of outpatient clinic nurses in Grade III, Level A and Grade II, Level A hospitals in Guangzhou. Methods: During June 2019, noise monitoring was performed by quantifying the noise levels at four measuring points (reception, waiting area, hallway, blood-sampling room) in five Grade III, Level A and five Grade II, Level A hospitals, in Guangzhou, four times a day (8 AM, 10 AM, 2 PM, and 4 PM) for 19 working days, using a professional noise measuring application for smartphones. The measurements were verified and used to create a database in Excel. Data analysis was conducted using SPSS22.0, and questionnaires were distributed to nurses who had been working at outpatient clinics for five years and above to assess the impacts of occupational noise exposure on the hearing ability. Results: In the Grade III, Level A hospitals, the sound levels at the four measuring points during the specific time periods were 4.92 - 6.75 dB above the permissible limit of 55 dB and were all significantly higher than the sound levels at the outpatient clinics of the Grade II, Level A hospitals (P < 0.001). Outpatient clinic nurses who had been serving with the Grade III, Level A hospitals for at least five years (n = 140, mean age: 44 ± 5.1) had a prevalence ratio of auditory dysesthesia higher than their counterparts (n = 110, mean age: 42 ± 6.1) in the Grade II, Level A hospitals (P < 0.01). Conclusions: Exposure to excess noise can lead
to auditory dysesthesia in outpatient clinic nurses. Compared to those from
Grade II, Level A hospitals, outpatient clinic nurses from Grade III, Level A
hospitals are at higher risk of auditory dysesthesia. The noise levels at outpa-
tient clinics should be closely monitored, and effective measures should be
taken to reduce occupational noise exposure. Outpatient clinic nurses should
enhance protective measures and receive preventive health exams on a regu-
lar basis.

Keywords
Noise, Outpatient Clinic Nurse, Auditory Dysesthesia, Survey

1. Introduction
Hazardous occupational noise is a public health threat. Occupational noise
brings gradual damage to the hearing system and is particularly linked to hear-
ing impairment. Existing studies on noise-induced hearing impairment largely
focus on workers in the manufacturing industry, with only very few reports cov-
ering the impacts of occupational noise exposure on medical practitioners. As
the medical and health sector develops, occupational safety and health are con-
sidered an increasingly important research interest.

In the recent five years, anxiety grows in hospitals as nurses have experienced
auditory dysesthesia (including drumming, distending pain in the ears, and otal-
gia) closely associated with day-to-day exposure to occupational noise even
though relevant symptoms are usually relieved after they leave their workplaces.
Studies have suggested that there is a clear link between occupational
noise-induced hearing loss and noise intensity, age, and length of service [1] [2].
In China, researchers mainly focus on occupational noise exposure in enterpris-
es. For instance, Chen et al. [3] [4] [5] pointed out that workers in such eco-
nomic subsectors as automobile manufacturing, site operation, and textile in-
dustries were high-risk populations for noise-induced hearing impairment and
cardiovascular problems; of the workers having been exposed to occupational
noise for five years, 36.04% were diagnosed with hearing impairment; those who
had been employed for over five years were more likely to have hearing prob-
lems, blood pressure conditions, and abnormal ECG patterns. A foreign study
suggested [6] that both patients and medical practitioners could be severely af-
fected by noise pollution in hospitals. Chinese researchers largely emphasize the
physiological and psychological impacts on patients exposed to a noisy hospital
environment. Wang et al. [7] [8] [9] [10] showed that a noisy environment had a
strong impact on a patient’s emotions and could raise the risk of anxiety by up to
91.07%. Despite all that, noise-induced auditory dysesthesia in medical practi-
tioners is rarely reported. To fill the gap, we carried out a one-month investiga-
tion concerning occupational noise and distributed questionnaires to nurses
who had been working at the same outpatient clinics for at least five years for
self-evaluation of auditory dysesthesia (including drumming, distending pain in the ears, and otalgia). The results are reported as follows:

2. Subjects and Methods

2.1. Subjects

Five Grade III, Level A and five Grade II, Level A hospitals were selected randomly for noise monitoring at their outpatient clinics. Questionnaires were distributed to 250 nurses who had been working at these outpatient clinics for at least five years, including 140 from the Grade III, Level A hospitals (range: 35 - 56; mean age: 44 ± 5.1) and 110 from the Grade II, Level A hospitals (range: 28 - 54; mean age: 42 ± 6.4).

2.1.1. Hospitals

Five Grade III, Level A hospitals with at least 2000 outpatient visits per day and five Grade II, Level A hospitals with 400 to 700 outpatient visits per day were chosen for noise monitoring when the ambient temperature was 22˚C - 26˚C and the relative humidity was 50% - 70%.

2.1.2. Inclusion Criteria

Nurses were eligible for inclusion if they 1) had been working at the same outpatient clinics for at least five years, and 2) denied having a familial history of hearing loss, known ototoxic drug usage, excessive use of earphone, preexisting otological problems, known exposure to organic solvents, viral infection/vascular disease-induced inner hair cell dysfunction or physiological and structural damage to the inner ear, and any other underlying conditions. This study has obtained informed consent from all participants.

2.2. Methods

2.2.1. Noise Monitoring

Noise monitoring was performed using a professional sound level meter application (iDOBOOKER, Beijing, China) at four measuring points (reception, waiting area, hallway, blood-sampling room) in each of the 10 hospitals, four times a day (8 AM, 10 AM, 2 PM, and 4 PM) for 19 working days. Smartphones were installed with the noise measuring application and placed about 1.5 m away from windows, 1.2 - 1.5 m above the ground, and at least 1 m away from other reflecting surfaces. Parallel measurement (three times in total) was made at every measuring point during each period (1 min). For each measuring point, there were 12 measured values as the sound level during each period was measured three times. On this basis, a total of 3040 measured values were obtained after 19 working days, and the sound level at every measuring point was averaged over the specific period.

2.2.2. Questionnaire Survey

Questionnaires were randomly distributed to 140 outpatient clinic nurses from
the Grade III, Level A hospitals and 110 from the Grade II, Level A hospitals. The sample size of this survey was determined using formula \( n = \frac{Z^2 \sigma^2}{d^2} \). We used the confidence interval of 95\%, the significant level of 0.05, the power of 0.8, and the overall standard deviation of 0.5, which were substituted into the formula to reach the minimum sample size as 97. The questionnaire is designed independently and has passed the assessment of reliability and validity of expert judgment. The questionnaire asks details about age, sex, length of service, whether the respondent has a familial history of hearing loss, known ototoxic drug usage, excessive use of earphone, preexisting otological problems, known exposure to organic solvents, viral infection/vascular disease-induced inner hair cell dysfunction or physiological and structural damage to the inner ear, and any other underlying conditions, whether the respondent experiences auditory dysesthesia (including drumming, distending pain in the ears, and otalgia) and if so, whether such symptoms are relieved after the respondent leaves the workplace. (This questionnaire survey focuses on the self-evaluation of auditory dysesthesia. Hearing exam will be performed in the follow-up study).

### 2.3. Indicators

#### 2.3.1. Noise

GB 3096-2008 Environmental Quality Standard for Noise and GB 22337-2008 Emission Standard for Community Noise. China Environmental Science Press (Beijing) [11].

#### 2.3.2. Nurses’ Subjective Experience

Whether they experienced auditory dysesthesia (including drumming, distending pain in the ears, and otalgia) and if so, whether such symptoms were relieved after they left their workplaces.

### 3. Statistical Analysis

All statistics were registered, and a database was created and verified via Excel. SPSS22.0 was used for data analysis. Measurement data were expressed in the form of “mean ± standard deviation (x ± s)”; enumeration data were presented by percentage (n\%). The \( t \)-test and the chi-squared test were applied in the data analysis, with \( P < 0.05 \) being considered statistically significant.

### 4. Results

As shown in Table 1, there is no statistically significant difference between the outpatient clinic nurses from Grade III, Level A and Grade II, Level A hospitals in age, length of service, and length of outpatient service, which indicates a high degree of comparability.

Table 2 suggests that at all measuring points, the outpatient clinics of the Grade III, Level A hospitals have higher sound levels compared to the outpatient clinics of the Grade II, Level A hospitals, and the differences are statistically significant. In other words, the outpatient clinics of the Grade III, Level A hospitals...
Table 1. Demographic characteristics of nurses from the Grade III, Level A and Grade II, Level A hospitals.

| Demographic Characteristics | Grade III, Level A (n = 140/100%) | Grade II, Level A (n = 110/100%) | t-value | p-value |
|-----------------------------|----------------------------------|----------------------------------|---------|---------|
| Age                         | 43.76 ± 5.11                     | 42.38 ± 6.16                     | 1.936   | 0.054   |
| Length of service           | 23.63 ± 6.07                     | 22.73 ± 7.15                     | 1.076   | 0.283   |
| Length of outpatient service| 9.67 ± 4.36                      | 10.10 ± 5.38                     | 0.698   | 0.486   |

Table 2. Sound levels (dB) at the measuring points in the Grade III, Level A and Grade II, Level A hospitals.

| Area                      | Grade III, Level A Hospital | Grade II, Level A Hospital | t-value | p-value |
|---------------------------|----------------------------|---------------------------|---------|---------|
| Reception                 | 60.78 ± 4.87               | 53.36 ± 3.46              | 13.520  | <0.001  |
| Waiting area              | 61.75 ± 4.98               | 53.76 ± 3.30              | 14.507  | <0.001  |
| Hallway                   | 59.92 ± 6.64               | 52.98 ± 3.49              | 9.934   | <0.001  |
| Blood-sampling room       | 59.37 ± 5.19               | 52.48 ± 2.39              | 12.482  | <0.001  |

are faced with a greater noise challenge than those of the Grade II, Level A hospitals.

Table 3 reveals that compared to the Grade II, Level A hospitals, the Grade III, Level A hospitals have a higher proportion of outpatient clinic nurses who experience auditory dysesthesia (including drumming, distending pain in the ears, and otalgia), and the difference shows statistical significance. Further, about 66.43% of the outpatient clinic nurses from the Grade III, Level A hospitals report relief of relevant symptoms after work, which indicates that occupational noise is closely associated with the occurrence of auditory dysesthesia in these nurses.

5. Discussion

5.1. Definition of Noise and Relevant Standards

Noise [12] is defined as a sound produced by industrial production, construction, transportation or social life that causes disturbance to the surrounding living environment. Environmental noise pollution means the phenomenon where the noise level exceeds a specific threshold and causes disturbance to people’s everyday life, work and study.

Threshold Noise Level in Urban Environment (dB).

| Category | Daytime | Night-time |
|----------|---------|------------|
| 0        | 50      | 40         |
| 1        | 55      | 45         |
| 2        | 60      | 50         |
| 3        | 65      | 55         |
| 4        | 70      | 55         |
### Table 3. Manifestations of auditory dysesthesia in outpatient clinic nurses from the Grade III, Level A and Grade II, Level A hospitals.

| Manifestations                  | Grade III, Level A (n = 140/100%) | Grade II, Level A (n = 110/100%) | $\chi^2$ | $p$-value |
|--------------------------------|-----------------------------------|----------------------------------|---------|-----------|
| Drumming                       | 36/25.71%                         | 0/0.00%                          | 33.04   | <0.01     |
| Distending pain in the ears     | 36/25.71%                         | 0/0.00%                          | 33.04   | <0.01     |
| Otalgia                        | 30/21.43%                         | 0/0.00%                          | 26.79   | <0.01     |
| Relief of symptoms (if any) after work | 93/66.43%                       | -                                | -       | -         |

Outpatient clinics and other medical spaces are subject to Category 1, that is, the sound level should remain below 55 dB during the daytime and 45 dB in the evening. According to the applicable national standards, noise in daytime means the sound level in such areas beyond the permissible limit of 55 dB [13].

### 5.2. The Influence of Different Levels of Occupational Noise on Clinic Nurses

The two groups of outpatient clinic nurses from the Grade III, Level A and Grade II, Level A hospitals are highly comparable in the light of the fact that they have no significant difference in age, length of service, and length of outpatient service. After noise monitoring for 19 working days, it was found that the average daytime sound levels at the four measuring points of the five Grade III, Level A hospitals were as follows: waiting area 61.75 ± 4.98 dB > reception 60.78 ± 4.87 dB > hallway 59.92 ± 6.64 dB > blood-sampling room 59.37 ± 5.19 dB; the average daytime sound levels at the four measuring points of the five Grade II, Level A hospitals were as follows: waiting area 53.76 ± 3.30 dB > reception 53.36 ± 3.46 dB > hallway 52.98 ± 3.49 dB > blood-sampling room 52.48 ± 2.39 dB. Clearly, the average sound levels at the four measuring points of the five Grade III, Level A hospitals during the 19 working days were all above the daytime limit of 55 dB, whereas none of the five Grade II, Level A hospitals exceeded the given threshold. The outpatient clinics of the Grade III, Level A hospitals are noisier than those of the Grade II, Level A hospitals probably because they have a greater number of daily outpatient visits, inadequate outpatient settings, and larger patient flows. Studies have shown that the proportion of outpatient clinic nurses from Grade III, Level A hospitals who suffer from auditory dysesthesia is 72.86% higher than that of Grade II, Level A hospitals, which provides support for concluding that long-term occupational noise exposure predisposes nurses to auditory dysesthesia.

### 5.3. Reports on Noise Health Effect(s)

A survey regarding noise and urban dwellers’ health suggests that the incidence of hypertension increases by 3% when the noise level in an area is up by 1 dB. This is in agreement with the findings of Pang et al. [14] [15] [16] [17], which
revealed that long-term exposure to high-level noise could lead to hearing impairment and nonspecific injury of the cardiovascular system. Ryherd et al. [18, 19] pointed out that working in a noisy environment for a long time might cause dizziness, memory loss, irritability, fatigue, and low work efficiency; also, it could affect interpersonal communication and lower the energy level. When this occurs in medical practitioners, they may make mistakes in diagnosis and treatment. Sometimes loud noises can cause discomfort. Studies [20, 21] showed that most nurses did not fully understand noise health outcomes and their knowledge of noise largely varied because of sex, age, and length of service; if not keenly aware of the importance of self-protection against occupational noise at the beginning, they might face serious consequences. In this study, the incidence rates of drumming, distending pain in the ears, and otalgia in the outpatient clinic nurses from the Grade III, Level A hospitals were 25.71%, 25.71%, and 21.43%, respectively, while 66.43% reported relief of relevant symptoms after leaving the workplaces, which is significantly higher than the proportion of symptom relief in the Grade II, Level A hospitals and implies that for outpatient clinic nurses in Grade III, Level A hospitals, occupational noise is probably an important risk factor of auditory dysesthesia. A heightened awareness of self-protection and early prevention and control play a critical role in preventing occupational noise-induced hearing loss [22]. Therefore, hospitals should implement effective noise control to protect patients and medical practitioners.

6. Conclusions

Exposure to excess noise can lead to auditory dysesthesia in outpatient clinic nurses. Compared to those from Grade II, Level A hospitals, outpatient clinic nurses from Grade III, Level A hospitals are at higher risk of auditory dysesthesia. The noise levels at outpatient clinics should be closely monitored, and effective measures should be taken to reduce occupational noise exposure. Outpatient clinic nurses should enhance protective measures and receive preventive health exams on a regular basis.

This study has its limitations as other risk factors of auditory dysesthesia that may affect the study results have not been fully discussed.

Further study is needed for comparative analysis of auditory dysesthesia in nurses when multiple measures are taken to reduce noise exposure in the outpatient clinics of Grade III, Level A hospitals.

Conflicts of Interest

The authors declare no conflicts of interest regarding the publication of this paper.

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**Supplemental**

**Table S1.** Results of expert judgment (n = 12).

| Questionnaire      | Completely feasible (#/%) | Strongly feasible (#/%) | Feasible (#/%) | Weakly feasible (#/%) | Infeasible (#/%) |
|--------------------|----------------------------|-------------------------|---------------|-----------------------|-----------------|
| Content validity   | 4/33.33                    | 5/41.67                 | 3/25.00       |                       |                 |
| Construct validity | 4/33.33                    | 6/50.00                 | 2/16.67       |                       |                 |

**Table S2.** Results of test-retest reliability (two weeks after the preceding questionnaire survey, n = 50).

|          | N  | R   | P     |
|----------|----|-----|-------|
| Questionnaire | 50 | 0.88| P < 0.01 |