XLM-T: Multilingual Language Models in Twitter for Sentiment Analysis and Beyond

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Abstract
Language models are ubiquitous in current NLP, and their multilingual capacity has recently attracted considerable attention. However, current analyses have almost exclusively focused on (multilingual variants of) standard benchmarks, and have relied on clean pre-training and task-specific corpora as multilingual signals. In this paper, we introduce XLM-T, a model to train and evaluate multilingual language models in Twitter. In this paper we provide: (1) a new strong multilingual baseline consisting of an XLM-R (Conneau et al., 2020) model pre-trained on millions of tweets in over thirty languages, alongside starter code to subsequently fine-tune on a target task; and (2) a set of unified sentiment analysis Twitter datasets in eight different languages and a XLM-T model fine-tuned on them.

Keywords: sentiment analysis, language models, Twitter, multilinguality

1. Introduction
Multilingual NLP is increasingly becoming popular. Despite the concerning disparity in terms of language resource availability (Joshi et al., 2020), the advent of Language Models (LMs) has indisputably enabled a myriad of multilingual architectures to flourish, ranging from LSTMs to the arguably more popular transformer-based models (Chronopoulou et al., 2019; Pires et al., 2019). Multilingual LMs integrate streams of multilingual textual data without being tied to one single task, learning general-purpose multilingual representations (Hu et al., 2020). As testimony of this landscape, we find multilingual variants stemming from well-known monolingual LMs, which have now become a standard among the NLP community. For instance, mBERT from BERT (Devlin et al., 2019), mT5 (Xue et al., 2020) from T5 (Raffel et al., 2020) or XLM-R (Conneau et al., 2020) from RoBERTa (Liu et al., 2019). Social media data, however, and specifically Twitter (the platform we focus on in this paper), seem to be so far surprisingly neglected from this trend of massive multilingual pretraining. This may be due to, in addition to its well-known uncurated nature (Derczynski et al., 2013), because of discursive and platform-specific factors such as out-of-distribution samples, misspellings, slang, vulgarisms, emoji and multimodality, among others (Barbieri et al., 2018; Camacho-Collados et al., 2020). This is an important consideration, as there is ample agreement that the quality of LM-based multilingual representations is strongly correlated with typological similarity (Hu et al., 2020), which is somewhat blurred out in the context of Twitter.

In this paper, we bridge this gap by introducing a toolkit for evaluating multilingual Twitter-specific language models. This framework, which we make available to the NLP community, is initially comprised of a large multilingual Twitter-specific LM based on XLM-R checkpoints (Section 2), from which we report an initial set of baseline results in different settings (including zero-shot). Moreover, we provide starter code for analyzing, fine-tuning and evaluating existing language models. To carry out a comprehensive multilingual evaluation, while also laying the foundations for future extensions, we devise a unified dataset in 8 languages for sentiment analysis (which we call Unified Multilingual Sentiment Analysis Benchmark, UMSAB henceforth), as this task is by far the most studied problem in NLP in Twitter (cf., e.g., (Salameh et al., 2015; Zhou et al., 2016 [Meng et al., 2012; Chen et al., 2018; Rasooli et al., 2018; Vilares et al., 2017; Barnes et al., 2019; Patwa et al., 2020 [Barriere and Balahur, 2020]). XLM-T and associated data is released at https://github.com/cardiffnlp/xlm-t.

Finally, in order to have a solid point of comparison with respect to standard English Twitter tasks, we also report results on the TweetEval framework (Barbieri et al., 2020). Our results suggest that when fine-tuning task-specific Twitter-based multilingual LMs, a domain-specific model proves more consistent than its general-domain counterpart, and that in some cases a smart selection of training data may be preferred than large-scale fine-tuning on many languages.

2. XLM-T: Language Models in Twitter
Our framework revolves around Twitter-specific language models. In particular, we train our own multilingual language-specific language model (Section 2.1), which we then fine-tune for various monolingual and multilingual applications, and for which we provide a suitable interface (Section 2.2). Additionally, we complement these functionalities with starter code for these and other typical Twitter-related NLP tasks (Section
e.g., computing tweet embeddings and multilingual sentiment analysis evaluation.

## 2.1. Released Language Models

We used the Twitter API to retrieve 198M tweets\(^1\) posted between May’18 and March’20, which are our source data for LM pretraining. We only considered tweets with at least three tokens and with no URLs to avoid bot tweets and spam advertising. Additionally, we did not perform language filtering, aiming at capturing a general distribution. Figure 1 lists the 30 most represented languages by frequency, showing a prevalence of widely spoken languages such as English, Portuguese and Spanish, with the first significant drop in frequency affecting Russian at the 11th position.

In terms of opting for pretraining a LM from scratch or building upon an existing one, we follow (Gururangan et al., 2020) and (Barbieri et al., 2020) and continue training an XLM-R language model from publicly available checkpoints\(^2\), which we selected due to the high results it has achieved in several multilingual NLP tasks (Hu et al., 2020). We use the same masked LM objective, and train until convergence in a validation set. The model converged after about 14 days on 8 NVIDIA V100 GPUs\(^3\).

While this multilingual language model (referred to as XLM-Twitter henceforth) is the main focus on this paper, our toolkit also integrates monolingual language models of any nature, including the English monolingual Twitter models released in Barbieri et al. (2020) and Nguyen et al. (2020).

## 2.2. Language Model Fine-tuning

In this section we explain the fine-tuning implementation of our framework. The main task evaluated in this paper is tweet classification, for which we provide unified datasets. One of the main differences with respect to standard fine-tuning is that we integrate the adapter technique (Houlshy et al., 2019), by means of which we freeze the LM and only fine-tune one additional classification layer. We follow the same adapter configuration proposed in Pfeiffer et al. (2020). This technique provides benefits in terms of memory and speed, which in practice facilitates the usage of multilingual language models for a wider set of NLP practitioners and researchers.

## 2.3. Starter code

In order to enable fast prototyping on our framework, in addition to datasets and pretrained models we also provide Python code for feature extraction from Tweets (i.e., obtaining tweet embeddings), tweet classification, model fine-tuning, and evaluation.

### Feature extraction

Figure 2 shows sample code on how to extract tweet embeddings using our XLM-T language model, including its applicability for tweet similarity.

### Fine-tuning

Figure 3 shows the fine-tuning procedure using a custom language model. This process can be performed with either adapters (used in our evaluation for efficiency) or the more standard language model fine-tuning. In practice, note that both options would be implemented in a very similar way, as both sit on top of the Huggingface transformers library.

### Inference (tweet classification)

We provide an easy interface to perform inference with our fine-tuned models. To this end, we rely on Hugging Face’s pipelines. Figure 4 shows an example for a sentiment prediction using our XLM-T model fine-tuned on UMSAB. Note that, while the examples provided are for sentiment analysis, any tweet classification task such as those included in TweetEval are compatible.

### Evaluation

Finally, XLM-T includes evaluation code to seamlessly evaluate any language model on senti-
Figure 2: Code snippet showcasing the feature extraction and tweet similarity interface. Note that using our Twitter-specific XLM-R model leads to emoji playing a crucial role in the semantics of the tweet.

Figure 3: Fine-tuning procedure including the declaration of dataset and parameters, training procedure and saving of the model.

Experimental Setting. In each experiment we perform three runs with different seeds, and use early stopping on the validation loss. We only tune the learning rate (0.001 and 0.0001) and, unless noted otherwise, all results we report are the average of three runs of macro-average F1 scores. In terms of models, we evaluate a standard pre-trained XLM-R and XLM-Twitter, our XLM-R model pretrained on a multilingual Twitter dataset starting from XLM-R checkpoints (see Section 2.1). For the monolingual experiments we also include a FastText (FT) baseline (Joulin et al., 2017), which relies on monolingual FT embeddings trained on Common Crawl and Wikipedia (Grave et al., 2018) as initialization for each language lookup table.

3. Evaluation

We assess the reliability of our released multilingual Twitter-specific language model in three different ways: (1) we perform an evaluation on a wide range of English-specific datasets (Section 3.1); (2) we compose a large multilingual benchmark for sentiment analysis where we assess the multilingual capabilities of the language model (Section 3.2); (3) we perform a qualitative analysis based on cross-lingual tweet similarity (Section 3.3).

3.1. Monolingual Evaluation (TweetEval)

In order to provide an additional point of comparison for our released multilingual language model, we perform an evaluation on standard Twitter-specific tasks in English, for which we can compare its performance with existing models. In particular, we evaluate XLM-Twitter on a suite of seven heterogeneous tweet classification tasks from the TweetEval benchmark (Barbieri et al., 2020). TweetEval is composed of seven tasks: emoji prediction (Barbieri et al., 2018), emotion recognition (Mohammad et al., 2018), hate speech detection (Basile et al., 2019), irony detection (Van Hee et al., 2018), offensive language identification (Zampieri et al., 2019), sentiment analysis (Rosenthal et al., 2019) and stance detection (Mohammad et al., 2016).

Table 1 shows the results of the language models and TweetEval baselines. As can be observed, our proposed XLM-R-Twitter improves over strong baselines such as RoBERTa-base and XLM-R that do not make use of Twitter corpora, and RoBERTa-Twitter, which is trained on Twitter corpora only. This highlights the reliability of our multilingual model in language-specific settings. However, it underperforms when compared with monolingual Twitter-specific models, such as the RoBERTa model further pre-trained on English tweets proposed in (Barbieri et al., 2020), as well as BERTweet (Nguyen et al., 2020), which was trained on a corpus that is an order of magnitude larger. This is to be expected as goes in line with previous research that shows that multilingual analysis, either focusing on a subset or all of the languages included in UMSAB (cf. Section 3.2). Specifically, we provide bash scripts which handle input arguments such as gold test data, prediction files and target language(s).

![Figure 4: Sentiment analysis inference using XLM-T.](image)
We list the languages and relevant statistics in Table 1. We aim at constructing a balanced multilingual SA datasets for eight diverse languages.

| Metric  | Emoji | Emotion | Hate | Irony | Offensive | Sentiment | Stance | ALL  |
|---------|-------|---------|------|-------|-----------|-----------|--------|------|
| SVM     | 29.3  | 64.7    | 36.7 | 61.7  | 52.3      | 62.9      | 67.3   | 53.5 |
| FastText| 25.8  | 65.2    | 50.6 | 63.1  | 73.4      | 62.9      | 65.4   | 58.1 |
| BLSTM   | 24.7  | 66.0    | 52.6 | 62.8  | 71.7      | 58.3      | 59.4   | 56.5 |
| RoB-Bs  | 30.9±0.2 | 76.1±0.5 | 76.6 | 46.6±2.5 | 44.9 | 59.7±5.0 | 55.2 | 79.5±0.7 | 78.7 | 71.3±1.1 | 72.0 | 68.4±0.8 | 70.9 | 61.3 |
| RoB-RT  | 31.4±0.4 | 31.6 | 78.5±1.2 | 79.8 | 52.3±0.2 | 55.5 | 61.7±0.6 | 62.5 | 80.5±1.1 | 81.6 | 72.6±0.4 | 72.9 | 69.3±1.1 | 72.6 | 65.2 |
| XLM-TE  | 29.3±0.4 | 29.5 | 72.0±0.9 | 71.7 | 46.9±2.9 | 45.1 | 65.4±3.1 | 65.1 | 77.1±1.3 | 78.6 | 69.1±1.2 | 69.3 | 66.7±1.0 | 67.9 | 61.0 |
| XLM-R   | 28.6±0.7 | 27.7 | 72.3±3.6 | 68.5 | 44.4±0.7 | 43.9 | 57.4±4.7 | 54.2 | 75.7±1.9 | 73.6 | 68.6±1.2 | 69.6 | 65.4±0.8 | 66.0 | 57.6 |
| XLM-Tw  | 30.9±0.3 | 30.8 | 77.0±1.5 | 78.3 | 50.8±0.6 | 51.5 | 69.9±1.0 | 70.0 | 79.9±0.8 | 79.3 | 72.3±0.2 | 72.3 | 67.1±1.4 | 68.7 | 64.4 |
| SotA    | 35.4  | 79.3    | 56.4 | 82.1  | 79.5      | 73.4      | 71.2   | 67.9 |

Table 1: TweetEval test results. For neural models we report both the average result from three runs and its standard deviation, and the best result according to the validation set (parentheses). SotA results correspond to the best TweetEval reported system, i.e., BERTweet.

3.2. Multilingual Evaluation (Sentiment Analysis)

We focus our evaluation on multilingual Sentiment Analysis (SA). We first flesh out the process followed to compile and unify our cross-lingual SA benchmark (Section 3.2.1). Our experiments 1 can then be grouped into two types: when no training in the target language is available, i.e., zero-shot (Section 3.2.2), and when the evaluated models have access to target language training data, either alone or as part of a larger fully multilingual training set (Section 3.2.3).

3.2.1. Unified Multilingual Sentence Analysis Benchmark (UMSAB)

We aim at constructing a balanced multilingual SA dataset, i.e., where all languages are equally distributed in terms of frequency, and with representation of typologically distant languages. To this end, we compiled monolingual SA datasets for eight diverse languages. We list the languages and relevant statistics in Table 2 as well as their spanning timeframes. Given that retaining the original distribution would skew the unified dataset towards the most frequent languages, we established a maximum number of tweets corresponding to the size of the smallest dataset, specifically the 3,033 for the Hindi portion, and prune all data splits for all languages with this threshold. This leaves 1,839 training tweets (with 15% of them allocated to a fixed validation set), and 870 for testing. The total size of the dataset is thus 24,262 tweets. Let us highlight two additional important design decisions: first, we enforced a balanced distribution across the three labels (positive, negative and neutral), and second, we kept the original training/test splits in each dataset. After this preprocessing, we obtain 8 datasets of 3,033 instances, respectively.

7 Note that some languages in this dataset agglutinate or refer to specific variations. In particular, we use Hindi to refer to the grouping of Hindi, Bengali and Tamil, Portuguese for Brazilian Portuguese, and Spanish for Iberian, Peruvian and Costa Rican variations.

3.2.2. Zero-shot Cross-lingual Transfer

Table 2 shows zero-shot results of XLM-R and XLM-Twitter in our multilingual sentiment analysis benchmark. The performance of both models is competitive, especially considering the diversity of domains and that the source language was not seen during training. An interesting observation concerns those cases in which zero-shot models outperform their monolingual counterparts (e.g., English→Arabic or Italian→Hindi). Additionally, XLM-Twitter proves more robust, achieving the best overall results in six of the eight languages, with consistent improvements in general, and with remarkable improvements in e.g., Hindi, outperforming XLM-R by 7.9 absolute points. Finally, let us provide some insights on the results obtained in an all-minus-one (the All-1 columns in Table 2) setting. Here, notable cases are, first, Hindi, in which XLM-R and XLM-Twitter models benefit substantially by having access to more training data, with this improvement being more pronounced in XLM-Twitter. Second, the results for the English dataset suggest that compiling a larger training set helps, although this may be also attributed to identical tokens shared between English and the other languages, such as named entities, hashtags or colloquialisms and slang.

8 For instance, for Arabic we find trending topics such as iPhone or vegetarianism, where the Portuguese dataset is dominated by comments on TV shows.
As an additional qualitative analysis, we plot in Figure 5 a sample of similarity scores (by cosine distance) between XLM-Twitter-based embeddings obtained from the English training set and the sentiment analysis test sets for the other 7 languages (see Section 3.2.1). In addition to the clearly low resemblance with Hindi, we find that the most similar languages in the embedding space are English and French, suggesting that not only typology, but also topic overlap, may play an important role in the quality of these multilingual representations. This becomes even more apparent in Arabic, which differs from English in typology and script, but has similar representations. The Arabic and English datasets were obtained using the same keywords.

### 4. Conclusions

We have presented a comprehensive framework for Twitter-based multilingual LMs, including the release of a new multilingual LM trained on almost 200M tweets. As main test bed for our multilingual experiments, we focused on sentiment analysis, for which we collected datasets in eight languages. After a unification and standardization of the evaluation benchmark, we compared the Twitter-based multilingual language model with a standard multilingual language model trained on general-domain corpora. This multilingual language model along with starting and evaluation code are re-
We would like to thank Eugenio Mart´ınez C´amara for his involvement in the first stages of this project. Jose Camacho-Collados is supported with a UKRI Future Leaders Fellowship.

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A. Full Experimental Results

This appendix includes the full experimental results, including standard deviation after three runs and the best runs according to the validation set. Table 5 includes the monolingual results; Table 6 the cross-lingual results; and Table 7 the multilingual experiments.
| XLM | F1 macro | F1 Best |
|-----|----------|---------|
| Ar  | 63.56 ± 1.29 | 64.89   |
| En  | 68.18 ± 2.57 | 69.64   |
| Fr  | 71.98 ± 1.46 | 72.86   |
| De  | 73.61 ± 0.22 | 73.75   |
| Hi  | 36.6 ± 4.36  | 41.46   |
| It  | 71.47 ± 1.35 | 73.02   |
| Pt  | 67.11 ± 1.1  | 67.89   |
| Es  | 65.87 ± 1.67 | 67.75   |

Table 5: Monolingual experiments. XLM and XLM-Twitter are finetuned for each language. F1 macro is the average of three runs and F1 best is the best one of them.

| XLM | F1 Avg | F1 Best |
|-----|--------|---------|
| Ar  | 64.31 ± 1.92 | 66.52   |
| En  | 68.52 ± 1.42 | 69.85   |
| Fr  | 70.52 ± 1.76 | 72.24   |
| De  | 72.84 ± 0.28 | 73.15   |
| Hi  | 53.39 ± 2.00 | 54.97   |
| It  | 68.62 ± 2.23 | 70.97   |
| Pt  | 69.79 ± 0.57 | 70.37   |
| Es  | 66.03 ± 1.31 | 66.94   |

Table 6: Bilingual experiments. We finetune XLM and XLM-Twitter models for S/A in the target language (Tar.) but instead of starting with random initialization of the adapter, we start with the adapter pretrained (Pre.) in the language that best performed in the zero shot classification for the Target language (using validation).

| XLM | F1 Avg | F1 Best |
|-----|--------|---------|
| Ar  | 66.93 ± 0.16 | 67.07   |
| En  | 69.45 ± 0.63 | 70.11   |

Table 7: Multilingual experiments. XLM-R and XLM-Twitter are finetuned using one single multilingual dataset. We evaluate the two multilingual models with the test set of each language and with the composition of all the test sets (All). F1 macro is the average of three runs and F1 best is the best one of them.