Impact of symptom severity in patients with diarrhoea-predominant irritable bowel syndrome (IBS-D): results from two separate surveys of HCPs and patients with IBS-D

Anton Emmanuel 1*, Richard William Goosey 2, Gwen Wiseman 3, Stephen Baker 4 and Hans Törnblom 5

Abstract

**Background:** Management of diarrhoea-predominant irritable bowel syndrome (IBS-D) is generally based on patient-reported symptoms; however, limited information on symptom severity exists. The objective of the study was to assess the impact of IBS-D severity on patient burden and patient and healthcare professional attitudes towards IBS.

**Methods:** We conducted two web-based surveys of healthcare professionals and patients from Australia, Canada and Europe. We analysed patient characteristics and attitudes by IBS-D severity, which was assessed retrospectively using a composite of four variables: worst abdominal pain, IBS symptom frequency, Bristol Stool Form Scale and quality of life.

**Results:** Of 679 healthcare professional respondents, one-third routinely classified patients by severity. The patient survey was completed by 513 patients with mild (26%), moderate (33%) and severe (41%) IBS-D, classified using the composite scale. Age, sex and treatment satisfaction did not change with severity; however, 19% of patients classified with severe IBS-D agreed with the statement: 'When my IBS is bad, I wish I was dead' versus 4 and 7% of patients with mild and moderate IBS-D, respectively (p < 0.05). Significantly more patients classified with severe IBS-D reported medication use versus mild IBS-D.

**Conclusion:** Compared with milder symptoms, severe IBS-D was associated with increased medication use and a negative perspective of IBS-D. This highlights the need for a validated severity scale to inform treatment decisions.

**Keywords:** Diarrhoea-predominant irritable bowel syndrome, Gastrointestinal symptom rating scale, IBS, Outcomes research, Patient-reported outcomes
**Background**

Irritable bowel syndrome (IBS) is a chronic functional bowel disorder with a global prevalence of around 11% [1]. IBS is characterised by abdominal pain with altered bowel habits, such as a predominance of constipation (IBS-C), diarrhoea (IBS-D), or a mixed pattern of both (IBS-M), as well as urgency and bloating [2, 3]. Symptoms vary from mild to severe and intermittent to continuous, with incidence of mild IBS estimated to be ~ 40%, moderate ~ 35% and severe ~ 25%, based on patients’ self-perceived severity [4]. Patients who self-report severe IBS-D have been described as experiencing greater impairments in health-related quality of life (QoL), increased work and activity impairment and increased healthcare resource use compared to patients who self-report mild or moderate IBS-D [5–9].

To date, there is no established definition of severity for IBS. The Rome IV diagnostic criteria do not classify patients according to IBS severity, but set out a multifactorial approach for the diagnosis of IBS based on symptoms, primarily abdominal pain and diarrhoea [2]. The Rome IV criteria state that IBS treatment should be dependent upon symptom type and severity [2] (for example, linaclotide is recommended for patients with moderate-to-severe IBS-C [10]); however, no validated scale is suggested to assess this beyond those available for IBS as a whole, such as the Birmingham-IBS questionnaire, functional bowel disorder severity index and the IBS symptom severity scale (IBS-SSS). These scales do not take into account the multifactorial diagnostic approach set out by the Rome IV criteria [4, 11–14] and are not specific to IBS-D or IBS-C. Therefore, classification of IBS-D severity is dependent upon the type of scale used and whether the patient or physician makes the severity definition, as well as variables such as symptom intensity, time of assessment and degree of disability or impairment [15].

We conducted a study that surveyed (a) patients receiving treatment for IBS-D and (b) treating gastroenterologists and primary care physicians (PCPs) to assess the health burden of IBS-D on patients and the attitudes and perspectives of treating healthcare professionals (HCPs) towards IBS-D. Our primary analysis found that many patients are dissatisfied with their current treatment and feel under-supported by their HCPs, whilst the physicians themselves find IBS-D to be a challenging condition to manage [16]. One surprising finding of the study was that faecal urgency was reported as the most troublesome symptom, rather than the characteristic diarrhoea and abdominal pain.

The aim of this post-hoc subanalysis was to evaluate HCPs’ attitudes towards the classification of severity in IBS-D based on the survey data and to evaluate symptom burden, medication consumption and patients’ attitudes graded by severity, as defined using patient-reported variables.

**Methods**

The study was comprised of two web-based, self-administered surveys of (a) patients with IBS-D and (b) treating HCPs. Detailed methodology of the surveys are described elsewhere [16]. Each structured questionnaire was administered via market research panels provided by Survey Sampling International and included individuals from Australia, Canada, France, Germany, Italy, Spain and the UK.

The 30-min patient survey was completed between January and February 2016. Patients with IBS-D opted in to complete the survey via an email link; they received a small monetary compensation for their time. The survey comprised 51 questions assessing patients’ attitudes towards their IBS and IBS treatments.

The 40-min HCP survey was completed between February and April 2016. Gastroenterologists and PCPs were included. HCPs were paid honoraria of up to $150 for participating in the survey. The analysis described here focusses on responses to questions around the assessment of IBS-D severity.

**Sample population**

The screening criteria for inclusion have been described previously for both the patient and HCP surveys [16]. The HCP survey included HCPs who had consultations with patients with diagnosed IBS-D within 3 months prior to the survey, and had prescribed medication or recommended over-the-counter treatments for patients with IBS-D. The patient survey included patients with diagnosed IBS-D currently using medications for symptoms experienced within the preceding 12 months.

**Responses to statements**

HCP and patient attitudes to statements were scored using a 7-point Likert scale (1 = completely disagree; 4 = neither agree nor disagree; 7 = completely agree). Participants who answered 6 or 7 were classed as agreeing with the statement; those who answered 1 or 2 were classed as disagreeing with the statement. Participants with a score of 3–5 were classed as neither agreeing nor disagreeing with the statement.

**Definition of IBS-D severity**

For the HCP survey, definitions of severity (mild, moderate and severe) were provided to survey participants, as defined by the 2011 Rome Foundation Working Team report [4]. For more details, see Additional file 1.

In the patient survey, IBS-D severity was calculated using an algorithm comprising four variables chosen retrospectively to reflect the Rome IV diagnostic criteria
recent clinical trial data and clinical experience: worst abdominal pain (WAP) scored from 0 (no pain) to 10 (worst pain imaginable); frequency of IBS symptoms measured in days/months; stool consistency scored from Bristol Stool Form Scale (BSFS) 3 (stool is like a sausage but with cracks on its surface) to 7 (watery stool with no solid pieces, entirely liquid); and a measure of QoL assessed according to patient responses to the statement ‘Having IBS stops me enjoying life’, scored on a 7-point Likert scale. A symptom frequency score was created by taking the maximum number of days from four questions regarding average monthly frequency of stomach pain and/or diarrhoea symptoms. For the questions and response choices, see Additional file 1: Table S1.

Symptom frequency, WAP, BSFS and QoL scores were grouped into high or low categories (and medium for QoL), based on the judgement of the lead investigators and informed by prior experience in the therapeutic area. These categories were the basis of the algorithm used to stratify patients into groups of mild, moderate or severe IBS-D (Fig. 1). For a detailed description of the algorithm used to stratify patients by severity, see Additional file 1.

### Statistical analysis

Anonymised patient responses were analysed at the respondent record level and stratified by the mild/moderate/severe classification. Statistical analyses were performed on the differences between the three severity groups. For additional details regarding the statistical analyses, see Additional file 1.

### Results

#### HCP survey

Of the 1460 HCPs screened, 313 gastroenterologists and 366 PCPs were eligible for inclusion and completed the survey. The demographics and caseloads of these HCPs are described elsewhere [16].

#### HCP classification of IBS-D severity

Approximately one-third each of PCPs (30%) and gastroenterologists (31%) reported that they routinely classify their IBS-D patients by severity (Table 1). Using the severity definitions provided, gastroenterologists estimated that 42% of their diagnosed or suspected IBS-D patients have mild, 41% have moderate and 18% have severe IBS-D (Fig. 1). For a detailed description of the algorithm used to stratify patients by severity, see Additional file 1.

### Table 1 Factors used by PCPs and gastroenterologists to classify patients with IBS-D by severity

| Factor                                      | PCPs (n = 366) | Gastroenterologists (n = 313) |
|---------------------------------------------|----------------|-------------------------------|
| Classifying patients by severity<sup>a</sup> | 110 (30)       | 98 (31)                      |
| Classification based on:<sup>b</sup>        |                |                               |
| Frequency/duration of symptoms              | 59 (54)        | 48 (49)                      |
| Impact on daily life                        | 52 (47)        | 50 (51)                      |
| Type of symptoms                            | 51 (46)        | 46 (47)                      |
| Intensity of symptoms                       | 21 (19)        | 23 (23)                      |
| Abdominal pain intensity scale              | 19 (17)        | 21 (21)                      |
| Guidelines                                  | 3 (3)          | 8 (8)                        |

<sup>a</sup>Based on responses to the question: “Do you classify or group your diagnosed IBS-D patients by severity in your day-to-day practice?”

<sup>b</sup>Based on responses to the question: ‘Please describe below how you classify or group your diagnosed IBS-D patients by severity in your day-to-day practice’ (select all that apply), expressed as a proportion of those HCPs answering ‘yes’ to the previous question

HCP healthcare professional; IBS-D diarrhoea-predominant irritable bowel syndrome; PCP primary care physician
severe IBS-D. Similarly, PCPs estimated that 46, 40 and 14% of their diagnosed or suspected IBS-D patients have mild, moderate and severe IBS-D, respectively.

Very few of the HCPs who routinely assessed IBS-D severity reported using guidelines to make this classification (3 and 8% of PCPs and gastroenterologists, respectively). In general, around half of the HCPs who classified patients by IBS-D severity reported that this was based on the frequency/duration of symptoms, type of symptom and/or impact on daily life (Table 1). Of those HCPs who did not routinely classify their patients by severity in their day-to-day practice, impact on QoL, level of abdominal pain, number of symptomatic days in an average month and frequency of diarrhoea were the factors most likely to be used for this purpose; gastroenterologists were more likely to use frequency of diarrhoea, whether a patient responds to treatment and stool consistency to make a severity assessment (Additional file 1: Fig. S1).

**Fig. 2** Use of the BSFS and WAP scale in the management of patients with IBS-D. Based on responses to the question: ‘At what point, if at all, do you use the following scales in managing your IBS-D patients?’ (a) $p < 0.05$ for PCPs vs gastroenterologists unaware of the BSFS, only using the BSFS at initial assessment with patient, and using the BSFS at each consultation with patient before and after diagnosis. (b) $p < 0.05$ for PCPs vs gastroenterologists unaware of the WAP scale, aware of the WAP scale but not using, and using the WAP scale at each consultation with patient before and after diagnosis. BSFS Bristol Stool Form Scale; Gastro gastroenterologist; HCP healthcare professional; IBS-D diarrhoea-predominant irritable bowel syndrome; PCP primary care physician; WAP worst abdominal pain
Use and awareness of the BSFS and WAP scale varied widely between the groups of HCPs: 61 and 63% of PCPs reported a lack of awareness/use of the BSFS and WAP scale, respectively, compared to 28 and 48% of gastroenterologists, respectively (Fig. 2).

**Patient survey**

**Demographics and health characteristics**

Overall, 8627 patients were screened, of whom 513 were eligible and completed the survey. The mean age was 40.9 years and 70% were female [16]. All 513 patient responses were anonymised and assessed for severity: 193 patients (38%) had severe IBS-D, 158 (31%) had moderate IBS-D and 124 (24%) had mild IBS-D (Table 2). In total, 38 patients (7%) did not meet the severity criteria and were excluded from the severity analysis. A significantly greater proportion of patients with severe IBS-D reported depression and fibromyalgia, and had undergone several prior diagnostic tests compared to patients with mild or moderate IBS-D (Table 2). Age and sex were not associated with IBS-D severity.

**IBS symptom characteristics**

The mean duration of IBS symptoms was 9.8 years, without any significant difference in duration across severity groups. The most common reason overall for a first visit to an HCP was a large impact on QoL for all severity groups (Additional file 1: Table S2).

A greater proportion of patients with severe IBS-D reported continual symptoms over the 3 months prior to the survey, compared to those with mild or moderate IBS-D (p < 0.05 for both comparisons; Fig. 3a). For individual IBS symptoms, a larger proportion of patients with severe IBS-D listed urgency as common, compared to patients with mild or moderate IBS-D (47% vs 35% each for mild and moderate; p < 0.05 for both comparisons) and a larger proportion with severe IBS-D listed faecal incontinence as common, compared to mild or moderate IBS-D (22% vs 16 and 13%, respectively; p < 0.05 for severe vs moderate groups; Additional file 1: Table S2). Finally, patients with severe IBS-D were more likely to report faecal urgency as the most troublesome symptom, compared to patients with mild or moderate IBS-D (34% vs 23 and 20%, respectively; p < 0.05 each; Fig. 3b).

**Medication use**

Patients with severe IBS-D were more likely to use anti-diarrhoeals or antidepressants compared to patients with mild or moderate IBS-D. For additional information regarding medication use, see Table 3. Treatment satisfaction for all medications considered was not found to be associated with IBS-D severity (data not shown).

**Patient attitudes**

Overall patient attitudes towards IBS-D are described in the initial overall report [16]. Response frequencies on

| Table 2 | Demographics and health characteristics by IBS-D severity |
|---------|----------------------------------------------------------|
|         | Mild IBS-D (n = 124) | Moderate IBS-D (n = 158) | Severe IBS-D (n = 193) |
| Female, N (%) | 81 (65) | 109 (69) | 143 (74) |
| Mean age, years (SD) | 40.4 (10.9) | 40.5 (11.2) | 42.0 (12.1) |
| Most common comorbidities, N (%)<sup>a,b</sup> | | | |
| Anxiety | 42 (34) | 60 (38) | 73 (38) |
| Depression | 26 (21) | 35 (22) | 65 (34)<sup>*</sup> |
| Migraine | 31 (25) | 41 (26) | 55 (28) |
| Gastric reflux | 23 (19) | 38 (24) | 39 (20) |
| Lactose intolerance | 11 (9) | 23 (15) | 30 (16) |
| Fibromyalgia | 3 (2) | 5 (3) | 22 (11)<sup>*</sup> |
| Diarrhoea due to bacterial infection | 13 (10) | 9 (6) | 10 (5) |
| Diagnostic testing history, N (%)<sup>c,d</sup> | | | |
| Blood tests | 94 (76) | 121 (77) | 158 (82) |
| Stool test | 72 (58) | 95 (60) | 128 (66) |
| Endoscopy/colonoscopy | 59 (48) | 91 (58) | 134 (69)<sup>*</sup> |
| Food allergy tests | 42 (34) | 56 (35) | 88 (46) |

<sup>*p < 0.05 vs patients with mild IBS-D; †p < 0.05 vs patients with moderate IBS-D. </sup>

<sup>aBased on responses to the question: ‘Which of the following conditions, if any, have you been diagnosed with by a doctor?’</sup>

<sup>bReported in ≥10% of patients</sup>

<sup>cBased on responses to the question: ‘Which of the following tests have been carried out since you first experienced symptoms of IBS?’</sup>

<sup>dReported in ≥20% of patients</sup>

IBS irritable bowel syndrome; IBS-D diarrhoea-predominant irritable bowel syndrome; SD standard deviation
negative emotions were significantly higher in patients with severe IBS-D for all emotions, compared to mild or moderate IBS-D, whereas response frequencies on positive emotions such as feeling ‘in control’ or ‘accepting’ were generally lower for patients with severe IBS-D compared to mild or moderate IBS-D (10% vs 40 and 20%, respectively, for ‘in control’; 23% vs 35 and 34%, respectively, for ‘accepting’; Fig. 4).

Compared to patients with mild or moderate IBS-D, there was a tendency for a significantly greater proportion of patients with severe IBS-D to report agreement with negative statements related to their IBS; over half (55%) of patients with severe IBS-D were constantly worried about when their symptoms would return, compared to patients with mild or moderate IBS-D (19 and 30%, respectively; \( p < 0.05 \) each). Further, 19% of patients
with severe IBS-D agreed with the statement: ‘When my IBS is bad, I wish I was dead’, compared to 4% of patients with mild IBS-D and 7% of patients with moderate IBS-D (\(p < 0.05\) for both comparisons; Additional file 1: Fig. S2a).

Similar severity associations were observed in terms of patients’ attitudes towards HCPs and services (Additional file 1: Fig. S2b). A significantly greater proportion of patients with severe IBS-D agreed with statements that there should be more services and education available for patients with IBS, compared to patients with mild or moderate IBS-D (59% vs 27 and 35%, respectively; \(p < 0.05\) each).

Regarding current therapies, 62% of patients with severe IBS-D agreed with the statement: ‘I would use a daily treatment for the rest of my life if it prevented IBS symptoms’, compared to 26% of patients with mild IBS-D (\(p < 0.05\)) and 49% of patients with moderate IBS-D (\(p < 0.05\); Additional file 1: Fig. S2c).

### Discussion

This post-hoc analysis indicates that increasing severity of IBS-D was associated with increased medication use and a negative impact on patients’ attitudes towards the condition itself, as well as HCPs, services and available treatments. In addition, we found that the majority of HCPs surveyed did not routinely assess severity in their patients with IBS. There is therefore a need for a standardised, multidimensional scale to assess severity in IBS-D, including measures of self-reported outcomes covering health-related QoL, psychosocial factors and burden of illness associated with IBS-D, particularly as new treatments emerge that are specific for this condition. A more complete understanding of symptom severity could not only improve the management and treatment of IBS-D, but could also inform patient stratification during future clinical trials to assess efficacy and safety across severity subgroups. One available method that could assist clinicians in monitoring symptoms is the IBS-D Daily Symptom Diary and Event Log, a patient-reported outcome measure designed to gauge treatment benefit, which includes measures of patient impression of severity and change over time [17–19].

In those HCPs who did routinely assess severity, this was largely based on the frequency/duration of symptoms, type of symptom and perceived impact on patients’ daily lives. It is particularly noteworthy, given that most IBS patients are managed in the community, that a large proportion of PCPs were found to be unaware of the BSFS and WAP scale. Among PCPs and gastroenterologists, only half of those surveyed used either scale in their clinical practice, despite the inclusion of the BSFS in the Rome IV criteria [2]. Further, very few respondents indicated that they used guidelines in the assessment of severity, suggesting that current IBS-D guidelines are inadequate in this respect. While various scales for the assessment of severity in IBS have been reported previously, such as the Birmingham-IBS questionnaire and IBS-SSS, these assessments are not specific to IBS-D [11–13].

In the current analysis, we used a composite severity scale to define subgroups of patients with IBS-D. This algorithm, although limited by the data already collected in the primary survey, was retrospectively designed to reflect the latest Rome IV diagnostic criteria [2], capturing information related to four key variables (abdominal pain, frequency of IBS symptoms, stool form and QoL). As such, this work was not powered to present a definitive research-oriented severity index, but rather to assess differences in physical symptoms, attitudes and behaviours

### Table 3: Medication use by IBS-D severity

| Types of medication used over the past 12 months a | Mild IBS-D (n = 124) | Moderate IBS-D (n = 158) | Severe IBS-D (n = 193) |
|--------------------------------------------------|----------------------|-------------------------|------------------------|
| Antidiarrhoeal                                    | 94 (76)              | 124 (78)                | 167 (87)\*            |
| Antispasmodic                                     | 71 (57)              | 99 (63)                 | 112 (58)               |
| Analgesic                                         | 17 (14)              | 27 (17)                 | 33 (17)                |
| Codeine-based painkiller                          | 18 (15)              | 28 (18)                 | 43 (22)                |
| Antidepressant                                    | 14 (11)              | 25 (16)                 | 38 (20)\*             |
| Other                                             | 9 (7)                | 11 (7)                  | 15 (8)                 |

| Current medication use b |                            |                         |                         |
|-------------------------|---------------------------|-------------------------|-------------------------|
| OTC medication only     | 59 (48)                   | 66 (42)                 | 75 (39)                 |
| Prescription and OTC medication | 30 (24)   | 46 (29)                 | 69 (36)\*              |
| Prescription medication only | 35 (28)   | 46 (29)                 | 49 (25)                 |

\*\(p < 0.05\) vs patients with mild IBS-D; \(p < 0.05\) vs patients with moderate IBS-D.

\*Based on responses to the question: ‘Which of the following have you taken in the past 12 months for your IBS?’

\*Based on responses to the question: ‘Do you take either of the following to help manage your IBS?’

IBS irritable bowel syndrome; IBS-D diarrhoea-predominant irritable bowel syndrome; OTC over-the-counter
in order to inform clinicians’ future management strategies according to IBS severity. A prospectively developed severity index for IBS-D will require external validation for use in clinical practice [20, 21]. This validation should include validation of the content, construct and criteria, as well as an assessment of the reliability and responsiveness of the index, with consideration given to the target sample numbers required a priori [22, 23].

IBS-D imposes a substantial burden on patients with the condition, who can experience troublesome symptoms, such as urgency, for long periods of time. Patients also express high levels of dissatisfaction with available treatments, which demonstrates an unmet need for the satisfactory management of these patients. This is important to note, as patient education has been shown to reduce IBS symptom severity [24, 25] and to improve QoL [25], suggesting that management of patients’ attitudes towards IBS will also help them manage their symptoms. Indeed, we found that a greater proportion of patients classified with severe IBS-D agreed that more education should be available.

Rome IV criteria state that IBS treatment should be dependent upon symptom type and severity, with initial treatment involving reassurance and diet and lifestyle

---

**Fig. 4** Patients’ feelings about having IBS by IBS-D severity. Based on responses to the question: ‘How do you currently feel about having IBS?’ (a) Negative emotions associated with IBS. (b) Positive emotions associated with IBS. *p < 0.05. IBS irritable bowel syndrome; IBS-D diarrhoea-predominant irritable bowel syndrome.
modifications [2]. Other treatment options include opioid antagonists, bile acid sequestrants, probiotics, antibiotics, and 5-HT₃ antagonists, yet prescription medications appear to be underutilised [26]. We observed in this study that while the majority of patients had received antidiarrhoeals, around 40% of patients with severe IBS-D were not taking any prescription medications, instead relying on over-the-counter medications, despite over 60% of patients with severe IBS-D expressing a willingness to receive regular treatment.

These results should be interpreted in light of the study limitations. The survey respondents were limited to those residing in seven countries, with only five countries (France, Germany, Italy, Spain and the UK) representing Europe, and attitudes to IBS-D severity may be subject to intercountry variation. Participants in the survey self-identified as having been diagnosed with IBS-D by an HCP, which may have led to selection bias, as it is possible that some patients may have under or overestimated the frequency and severity of their symptoms. In the present study, IBS patients made up a greater proportion of the PCP caseload than has been previously reported, which may be due to a greater prevalence of IBS-D, an increase in HCP visits for IBS or a sample selection bias [16]. As 60% of patients were required to have previously seen a gastroenterologist for their IBS-D, this patient population may have been skewed, leading to a higher estimate of patients suffering from severe IBS-D symptoms. Likewise, the requirement for gastroenterologists to be consultant grade may have excluded the perspectives of younger HCPs. Other limitations of the study were that a large proportion of the responses to the surveys were neutral and that there is a potential for bias towards the most ‘agreeable’ answer, which may also be affected by the response order [16]. In addition, the limitations of the survey itself include the use of a single question to assess troublesome symptoms (patients may have several highly troublesome symptoms), and also the lack of appropriate response options for certain questions. Indeed, a proportion of patients with severe IBS-D selected their most troublesome symptom as ‘other’ (ie not listed in this questionnaire). In particular, the troublesome symptom question did not take into account the severity of individual symptoms. Further, there may be inherent biases introduced by the use of the Likert format, such as acquiescence bias (the tendency for respondents to agree with statements) [27]. Finally, there are limitations to the severity algorithm used in this analysis. Although the categories selected to assess severity (WAP, BSFS, symptom frequency and QoL) reflected the key factors used to assess IBS-D in the clinic, the depth of available information, particularly within the QoL and symptom frequency categories, was limited by the retrospective development of the severity scale. This scale does not assess certain factors reported as important drivers of reduced QoL, such as abdominal distension or urgency [28]. However, this is also true of the IBS-SSS, which does not assess urgency and incontinence. That being said, this scale was able to demonstrate some clear differences in patient characteristics and attitudes according to the level of IBS-D severity, and therefore highlights the need for a validated scale.

### Conclusions
This post-hoc analysis demonstrated that patient characteristics and attitudes differ substantially according to the severity of their IBS-D symptoms. This indicates a need for the development of a symptom severity index. Further attention by the Rome IV Committees is warranted as part of their multiaxial work-up of patients with functional disorders [4]. We also identified a distinct need for improved pharmacological and supportive management of patients with IBS-D in order to reduce symptom burden, particularly in those with more severe IBS-D.

### Supplementary information
Supplementary information accompanies this paper at https://doi.org/10.1186/s12876-020-01252-9.

---

**Abbreviations**
- BSFS: Bristol Stool Form Scale
- HCP: Healthcare professional
- IBS: Irritable bowel syndrome
- IBS-C: Constipation-predominant irritable bowel syndrome
- IBS-D: Diarrhoea-predominant irritable bowel syndrome
- IBS-M: Mixed subtype irritable bowel syndrome
- IBS-SSS: IBS symptom severity scale
- PCP: Primary care physician
- QoL: Quality of life
- WAP: Worst abdominal pain

**Acknowledgements**
The authors would like to thank the participants of the survey for their contribution to knowledge in this area. Writing and editorial assistance in the writing and revision of the draft manuscript on the basis of detailed discussion and feedback from all the authors was provided by Laura George, PhD, and Katie L Beski, PhD, of Complete HealthVizion, Inc., Chicago, IL, USA and funded by Allergan plc.

**Authors’ contributions**
AE and HT were involved in the evaluation and interpretation of the data. RWG was involved in the study design and performance of data analyses. GW was involved in the study design and evaluation, and interpretation of the data. SB was involved in the study design and evaluation, data analyses, and interpretation of the data. All authors made substantial contributions to the writing and revision of the draft manuscript, and also read and approved the final manuscript. All authors met the ICMJE authorship criteria. Neither honoraria nor payments were made for authorship.
Funding
This study was funded by Allergan plc, Dublin, Ireland. Allergan plc was involved in and funded the study design, collection, analysis, interpretation of the data and writing of the report.

Availability of data and materials
The datasets generated and/or analysed during the current study are not publicly available as they were used under license for the current study, but are available from the corresponding author upon reasonable request, with the permission of Allergan plc.

Ethics approval and consent to participate
Ethical approval is not required because this is a market research survey per the ISPOR Code of Ethics [29]. However, all participants were required to review and agree to the following consent statements online before entering the survey:
I understand that the information I provide is for market research purposes only. I agree to keep confidential and not use for myself or disclose to anyone else any of the content of this survey.
I understand that my name will not be associated with my statements without my permission.

Consent for publication
Not applicable.

Competing interests
AE is supported by the UCL/UCLH Biomedical Research Centre and has served on advisory boards for Allergan plc, Almirall, Shire and Takeda. RWG is an employee of Kantar Health, which received study funding from Allergan plc. GW is a former employee of Allergan plc. SB is an employee of Allergan plc. HT has served on advisory boards for Almirall, Allergan plc and Shire, and has acted as a speaker for Shire, Allergan plc, Almirall and Tillotts.

Author details
1. University College Hospital, 235 Euston Road, London NW1 2BU, UK. 2. Kantar Health, Epsom, Surrey, UK. 3. Former employee of Allergan plc, Marlow, Buckinghamshire, UK. 4. Allergan Ltd, Marlow, Buckinghamshire, UK. 5. Department of Internal Medicine & Clinical Nutrition, Institute of Medicine, Sahlgrenska Academy, University of Gothenburg, Gothenburg, Sweden.

Received: 31 May 2019 Accepted: 30 March 2020
Published online: 26 April 2020

References
1. Lovell RM, Ford AC. Global prevalence of and risk factors for irritable bowel syndrome: a meta-analysis. Clin Gastroenterol Hepatol. 2012;10(7):121–21.
2. Lacy BE, Mearin F, Chang L, Chey WD, Lembo AJ, Simren M, et al. Bowel disorders. Gastroenterology. 2016;150:1393–407.
3. Lonnroth GF, Thompson WG, Chey WD, Houghton LA, Mearin F, Spiller RC. Functional bowel disorders. Gastroenterology. 2006;130:1480–91.
4. Drossman DA, Chang L, Bellamy N, Gallo-Torres HE, Lembo A, Mearin F, et al. Severity in irritable bowel syndrome: a Rome Foundation working team report. Am J Gastroenterol. 2011;106(1):749–59.
5. Flores NM, Tucker C, Canon RT, Abel JI, Leibet R. The humanistic and economic burden of irritable bowel syndrome with diarrhea (IBS-D) by disease severity among patients in the EU5 region. Value Health. 2016;19:A514–A5.
6. Wilpert K, Tomblin B, Swedlund J, Tack J, Simrén M, Van Oudenhove L. Coping skills are associated with intestinal symptom severity and somatization in patients with irritable bowel syndrome. Clin Gastroenterol Hepatol. 2017;15:1565–71.
7. Coffin R, Dapoigny M, Cloarec D, Comet D, Dyand D. Relationship between severity of symptoms and quality of life in 858 patients with irritable bowel syndrome. Gastroenterol Clin Biol. 2004;28:11–5.
8. De Gucht V. Illness perceptions mediate the relationship between bowel symptom severity and health-related quality of life in IBS patients. Qual Life Res. 2015;24:1845–56.
9. Bohm L, Störsrud S, Tomblin B, Bengtsson U, Simrén M. Self-reported food-related gastrointestinal symptoms in IBS are common and associated with more severe symptoms and reduced quality of life. Am J Gastroenterol. 2013;108:634–41.
10. Rey E, Mearin F, Alcedo J, Ciriza C, Delgado-Aros S, Freitas T, et al. Optimizing the use of linacotide in patients with constipation-predominant irritable bowel syndrome: an expert consensus report. Adv Ther. 2017;34:587–98.
11. Francis CY, Morris J, Whorwell PJ. The irritable bowel syndrome scoring system: a simple method of monitoring irritable bowel syndrome and its progress. Aliment Pharmacol Ther. 1997;11:395–402.
12. Lachner J, Jaccard J, Baum C, Smith A, Krasner S, Katz L, et al. Patient-reported outcomes for irritable bowel syndrome are associated with patients’ severity ratings of gastrointestinal symptoms and psychological factors. Clin Gastroenterol Hepatol. 2013;11:957–64.
13. Jasper F, Eglyf B, Roaffle A, Witthöft M. Latent structure of irritable bowel syndrome symptom severity. World J Gastroenterol. 2015;21:292–300.
14. Drossman DA, Morris CB, Schneck S, Hu YB, Norton NJ, Norton WF, et al. International survey of patients with IBS: symptom features and their severity, health status, treatments, and risk taking to achieve clinical benefit. J Clin Gastroenterol. 2009;43:541–50.
15. Lembo A, Ameen VZ, Drossman DA. Irritable bowel syndrome: toward an understanding of severity. Clin Gastroenterol Hepatol. 2005;3:717–25.
16. Törnblom H, Goosey R, Wiseman G, Baker S, Emmanuel A. Understanding symptom burden and attitudes to irritable bowel syndrome with diarrhea results from patient and healthcare professional surveys. United European Gastroenterol J. 2018;6:1417–27.
17. Delgado-Herrera L, Lasch K, Zieker B, Lembo AJ, Drossman DA, Banderas B, et al. Evaluation and performance of a newly developed patient-reported outcome instrument for diarrhea-predominant irritable bowel syndrome in a clinical study population. Ther Adv Gastroenterol. 2017;10:673–87.
18. Lasch K, Delgado-Herrera L, Kathari S, Rosa K, Zieker B, Lademacher C, et al. The Irritable Bowel Syndrome-Diarrhea (IBS-D) Daily Symptom Diary and Event Log: a newly developed patient-reported outcome (PRO) measure. Gastroenterology. 2011;140(Supp 1):615–622.
19. Rosa K, Delgado-Herrera L, Zieker B, Banderas B, Arbuckle R, Spears G, et al. Psychometric assessment of the IBS-D daily symptom diary and symptom event log. Qual Life Res. 2016;25:3197–208.
20. U.S. Department of Health and Human Services FDA Center for Drug Evaluation and Research, U.S. Department of Health and Human Services FDA Center for Biologics Evaluation and Research, U.S. Department of Health and Human Services FDA Center for Devices and Radiological Health. Guidance for industry: patient-reported outcome measures: use in medical product development to support labeling claims: draft guidance. Health Qual Life Outcomes. 2006;4:79.
21. Fayers PM, Machin D. Scores and measurements: validity, reliability, sensitivity. In: Fayers PM, Machin D, editors. Quality of life: the assessment, analysis and interpretation of patient-reported outcomes. 2nd ed. Chichester: Wiley; 2013. p. 43–71.
22. Anthoine E, Moret L, Regnault A, Séville V, Hardouin JB. Sample size used to validate a scale: a review of publications on newly-developed patient reported outcomes measures. Health Qual Life Outcomes. 2014;12:176.
23. Reeve BB, Wynich KW, Wu AW, Velkova G, Tenwee CB, Snyder CF, et al. ISOQOL recommends minimum standards for patient-reported outcome measures used in patient-centered outcomes and comparative effectiveness research. Qual Life Res. 2013;22:1889–905.
24. Ringström G, Störsrud S, Posserud I, Lundqvist S, Westman B, Simrén M. Structured patient education is superior to written information in the management of patients with irritable bowel syndrome: a randomized controlled study. Eur J Gastroenterol Hepatol. 2010;22:420–8.
25. Ringström G, Störsrud S, Simrén M. A comparison of a short nurse-based and a long multidisciplinary version of structured patient education in irritable bowel syndrome. Eur J Gastroenterol Hepatol. 2012;24:950–7.
26. Lacy BE. Irritable bowel syndrome and disease severity: are we undertreating our patients? Expert Rev Gastroenterol Hepatol. 2010;4:1–3.
27. Zhang X, Savalei V. Improving the factor structure of psychological scales: the expanded format as an alternative to the Likert scale format. Educ Psychol Meas. 2016;76:357–86.
28. Zhu L, Huang D, Shi L, Liang L, Xu T, Chang M, et al. Intestinal symptoms and psychological factors jointly affect quality of life of patients with irritable bowel syndrome with diarrhea. Health Qual Life Outcomes. 2015;13:49.
29. ISPOR. ISPOR Code of Ethics 2017. 4th ed; 2017. https://www.ispor.org/docs/default-source/addenda-and-errata/code-of-ethics-appendices.pdf?sfvrsn=74b074f5_0. Accessed 18 March 2020.