## Supplementary Table 1. Summary of Rapid Evaluations deployed by Centre for Evaluation and Research Evidence (March 2020 – March 2021)

| Rapid Evaluation                      | Target Population                                                                 | Methods                                                                 | Key stakeholders                                                                 | Outcomes                                                                                       |
|---------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| **Telehealth in Perinatal Services**  | Pregnant women                                                                    | Victorian Integrated Non-Admitted Health (VINAH) data from 21 specialist clinics. Estimated 10,000 women giving birth over the study period. | Women’s survey N=28 Workforce Survey N=87 (from 56% of services) N=15 interviews | Women/families Midwifery workforce Pregnancy and post-natal services Victorian public hospitals (54) Aboriginal Maternity Services (14) Koori Maternity Services Consumer Outcomes Minimised infection risk Continuity of care (clinical quality and access) Consumer satisfaction Workforce Outcomes Maintaining service engagement (and connection) for vulnerable groups Workforce empowerment and satisfaction Efficiency of service delivery e.g. reduced wait times System level outcomes Scalability of practice changes Sustainability over long term |
| **Family Violence Perpetrator Interventions** | Victims and survivors of family violence | N/A                                                                     | Staff Survey N=33 None N=12                                                      | Service providers Key stakeholders in the sector and government perpetrators and Service users (Victim survivors) |
| **Telehealth in Maternal Child Health Services** | Priority cohorts or Vulnerable women and children including ATSI Women with high risk pregnancies | CDIS data Parents children aged up to 3.5 years Survey. N= 1,614 Nurses Survey N=158 (42 MCH services) Managers’ Survey N=51 (45 MCH services) None N=11 | N=12 |
| **Telehealth in paediatric care for children with developmental vulnerability and/or autism spectrum disorder** | **Children with developmental vulnerability and/or autism spectrum disorder** | **VINAH data from 29 paediatric outpatient specialist clinics** | **Parent / Carer Survey (N=71)**<br>Paediatric Service Coordinators, Team Leaders and Managers Survey (N=16)<br>Workforce Survey (N=82) across outpatient clinics, community health services, CAMHS and ACCHOs | None | N=12 | Parents<br>Paediatric and allied health workforce<br>Public paediatric clinics for developmental vulnerability and autism<br>Royal Children’s Hospital Monash |
|---|---|---|---|---|---|---|
| **Telehealth in specialist clinics** | **Children with developmental vulnerabilities?** | **VINAH data** | **Service Managers N=142 Clinicians/Practitioners N=447 Victorian Health Experience Survey(VHES)** | **Telehealth Victoria Community of Practice Focus Group** | N=10 | Health Service managers<br>Clinicians (GPs)<br>VAHI<br>DHHS |
| **Pharmacotherapy change of guidance to prescribers and dispensers** | **Individuals supported through Medication Assisted Treatment for Opioid Dependence** | **DAPIS data**<br>Victorian Opioid Replacement Therapy Census data<br>AIHW Opioid Pharmacotherapy Statistics Annual Data collection | **Consumer Survey N=29 or 0.2 per cent of Victorian pharmacotherapy consumers<br>Workforce survey N=110** | None | N=10 | Workforce<br>Pharmacists<br>General Practitioners (GP) prescribers<br>Nurse practitioner |
| **Hospital in the Home during COVID-19 (new and extended services)** | **Patients who utilised Hospital and Homes services during COVID-19** | **Victorian Admitted Episode Dataset (VAED) data** | **Workforce Survey N=135** | None | N=40 | Clinicians<br>Managers<br>RCH and Monash Health<br>Djerriwarrh Health Service<br>St Vincent’s Health Service<br>Melbourne Health HITH |
| **COVID-19 pathways in** | **Individual who had tested COVID-19** | **Public Health Event Surveillance** | **COVID pathways Survey N=35** | None | N=10 | Metropolitan health services |
| Hospital settings | System (PHESS) Victorian Admitted Episodes Dataset (VAED) Victorian Emergency Minimum Dataset (VEMD) COVID-19 Positive Pathway Daily Census | Data from comprehensive COVID specific Victorian Healthcare Experience Survey | Regional health services General Practitioners (GPs), Primary Health Networks (PHNs) Community health and Local Public Health Units (LPHUs). Acute, community and primary care providers |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| Telehealth in specialist mental health services | Individuals at risk or experiencing Mental Health issues <br> Client Management Interface (CMI) <br> N=396, 621 | Consumers <br> N=87 <br> Mental Health Workforce <br> N=489 | N=9 <br> Aboriginal workforce, Aboriginal trainees, Ballarat Health, Barwon Health, Forensicare, Melbourne Health, Monash Health, St Vincent’s and the carers focus groups. N=47 | VMIAC <br> Clinicians <br> Mental Health Service Consumers <br> Aboriginal Mental Health workforce <br> Mental Health Collaborative Centre <br> DHHS Mental Health & Drugs Branch staff |
| Telehealth in mental health tribunal settings | Individuals had experience of phone Mental Health Tribunal hearings between March-July 2020 <br> Mental Health Tribunal administrative (2018-2020) | Consumer and Carer survey N=16 <br> Mental Health Workforce Survey N=179 | None | Consumers and carers <br> Peak MH organisations Clinicians <br> Mental Health Tribunal representatives |
| Webchat function family violence helpline(access to specialist family violence services) | Individuals at risk or experiencing family violence <br> Crime Statistics Agency data DHHS COVID-19 data dashboard | Domestic Violence Victoria survey including 29 agencies | None | Victim survivors <br> Domestic Violence Victoria Specialist family violence service providers |
| High Risk Accommodation Response (HRAR) and Infection Prevention and Outbreak Preparedness (IPOP) | Individuals in high-risk accommodation properties | N=3874 (97% properties) | Surveys N=59 | N=3 | N=15 | COVID-19 Readiness and Response Centre. |
| Community engagement for public housing residents | Residents in public housing in high risk COVID areas | None | N=1 | N=21 | Public housing residents DHHS community engagement team DHHS communications team |
| Emergency Housing for Homeless People | Homeless people or people at risk of experiencing homelessness | None | None | N=10 | Community Housing Organisations Housing Establishment Fund Providers |
| COVID communications in culturally and linguistically diverse communities | Culturally and Linguistically Diverse (CALD) populations in COVID high-risk settings | None | Web analytics of DHHS translated resources in 53 languages. N= 121,092-page views over June-July 2020. Highest use for Chinese, Vietnamese and Arabic. | None | N=11 round table forums | Victorian Multicultural Commission Community leaders Department of Premier and Cabinet |