Investigating the sources of low-energy events in a SuperCDMS-HVeV detector

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Recent experiments searching for sub-GeV/c² dark matter have observed event excesses close to their respective energy thresholds. Although specific to the individual technologies, the measured excess event rates have been consistently reported at or below event energies of a few-hundred eV, or with charges of a few electron-hole pairs. In the present work, we operated a 1-g silicon SuperCDMS-HVeV detector at three voltages across the crystal (0, 60 and 100 V). The 0 V data show an excess of events in the tens of eV region. Despite this event excess, we demonstrate the ability to set a competitive exclusion limit on the spin-independent dark matter–nucleon elastic scattering cross section for dark matter masses of $O(100)$ MeV/c², enabled by operation of the detector at 0 V potential and achievement of a very low $O(10)$ eV threshold for nuclear recoils. Comparing the data acquired at 0, 60 and 100 V potentials across the crystal, we investigated possible sources of the unexpected events observed at low energy. The data indicate that the dominant contribution to the excess is consistent with a hypothesized luminescence from the printed circuit boards used in the detector holder.

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I. INTRODUCTION

Low-mass (sub-GeV/c²) dark matter searches have benefited from detector development with low energy threshold and low readout noise. Despite this progress, their reach has been challenged by unexpected, excess event rates. These include reports from experiments using cryogenic calorimeters instrumented for readout of phonon signals, such as EDELWEISS [1,2], CRESST [3], NuCLEUS [4,5], and SuperCDMS-CPD [6]. Unexpected events are also present in detectors instrumented for charge readout, such as the CCD-based experiments SENSEI [7] and DAMIC [8], as well as the phonon-based measurement of ionization signals [9,10].

These latter measurements were made possible by the development by the SuperCDMS Collaboration of silicon-based gram-scale detectors: the high-voltage eV-resolution (HVeV) detectors [11,12]. These detectors can be operated in high voltage (HV) mode in which an applied electric field amplifies the signal from electron-hole pairs ($e^-/h^+$) via the Neganov-Trofimov-Luke (NTL) effect [13,14]. If the voltage is sufficiently high, the signal represents the number of $e^-/h^+$, and a trigger threshold of well below a single $e^-/h^+$ was reached. However, these devices can also be operated in zero-voltage (0 V) mode. In this case the measured signal represents the actual interaction energy.

We undertook an above-ground search for dark matter with a second-generation Si HVeV detector. An analysis of the data taken in the HV mode (100 V) was described in Ref. [10] and measured an unexplained excess of events similar to those observed with a previous version of the detector [9]. In order to better understand this excess event rate, in this manuscript we analyze the data taken in the 0 V mode alongside the data taken at two different high-voltage settings: 60 and 100 V. We infer information about the origin of the observed events by comparing how the spectrum scales with the applied voltages.

This manuscript is arranged as follows: We review the experimental setup in Sec. II and present the event reconstruction algorithms in Sec. III. We present a dark matter analysis of the data taken in the 0 V mode in Sec. IV. The investigation of the low-energy events starts in Sec. V, where we discuss a class of events with anomalous pulse shape found in the dark matter search data, and in Sec. VI we compare the pulse shapes and energy spectra from data taken at different voltages. In Sec. VII, we discuss a plausible explanation for the low-energy events with the anomalous pulse shape.

II. EXPERIMENTAL SETUP AND DATA COLLECTION

The experimental setup and data collection conditions used in this analysis are identical to those described in Ref. [10]. Details pertinent to this report follow. The detector substrate is a 0.93 g high-purity Si crystal with dimensions of $1.0 \times 1.0 \times 0.4$ cm³. Two distributed channels of quasiparticle-trap-assisted electrothermal-feedback TESs [12,15] (QETs) are patterned on the front surface to

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measure phonon signals. An aluminum grid is patterned on the back surface to enable application of a voltage bias across the crystal. Two printed circuit boards (PCBs) clamp the detector for thermal sinking and to facilitate electrical connections. The QETs are connected via wire bonds to traces on the PCB top surface. A light-tight copper box surrounds the detector and the PCB clamps. The detector is deployed in an adiabatic demagnetization refrigerator (ADR). A continuous data acquisition system digitized detector signals at a sampling frequency of 1.51 MHz.

We collected data during April 29–May 16 of 2019, including calibration data and dark matter (DM) search data at 0, 60 and 100 V. Each day during the data-taking campaign, the ADR was recooled down from above 4 K. The ADR base temperature was stabilized at 50 mK from April 29th to May 7th and at 52 mK from May 8th to May 16th. Both channels of QETs were operated at 45% of their normal-state resistance. We calibrated the detector energy response daily using a 635 nm laser that was fiber coupled from room temperature to the detector housing. We also took calibration data on May 14 with an $^{55}$Fe source at crystal biases up to 60 V to extend the detector calibration to $\sim$100 keV.

### III. EVENT RECONSTRUCTION

In this section we describe the triggering and energy-reconstruction algorithms, and the energy calibration procedure. In-depth discussions of the algorithms and calibration procedure can be found in Refs. [10,12].

#### A. Triggering and energy reconstruction

We read out a continuously sampled time stream of the current flowing through each QET detector channel. The sum of the traces from the two channels is filtered with an optimum filter (OF) [16,17] before applying the threshold trigger as part of the off-line data processing. In this analysis we use an OF time window of 10.8 ms, with equal pre- and post-trigger regions of 5.4 ms. We build a pulse template for the OF using events with a total phonon energy of $\sim$100 eV from laser-calibration data, an energy deposition where the detector is far from its saturation regime and thus its response is expected to be linear. We also calculate the noise power spectral density (PSD) on a daily basis from randomly selected sections of the data that lack pulses. We set a 9.2 eV trigger threshold for the dark matter constraints discussed in Sec. IV, which results in a 20 Hz trigger rate. For the comparison of 0 V and HV data discussed in Sec. V and onward, we use a higher threshold of 15 eV to reduce the contribution from triggers caused by noise.

We use the amplitudes calculated by the OF algorithm as the energy estimator for low energy events, and use an integral-based energy estimator for high-energy events. At higher energies the TESs approach their normal-state resistances, resulting in “flat-topped” pulses. These saturated pulses have shapes that deviate significantly from the pulse template, resulting in degradation of the energy sensitivity of the OF amplitude. The integral-based energy estimator integrates over the raw trace when the detector is saturated and the signal-to-noise ratio is high, and integrates the area below a fit to the tail of the pulse using the average pulse template where the signal-to-noise ratio is low. We refer to this estimator as the “matched filter (MF) integral” [12].

The detector energy reconstruction is based on the OF amplitude below 600 eV and MF integral above 800 eV, with a linear transition in between.

#### B. Energy calibration

In this section, we discuss the calibration procedure using HV data, the application of the daily gain corrections, and their combination into a single calibrated energy estimator. We also discuss how this calibration is applied to 0 V data in the end.

We calibrate the detector from the threshold to $\sim$100 keV. The calibration is divided into two parts: (i) low-energy calibration using a laser, up to 700 eV at 100 V bias; (ii) high-energy calibration using a combination of laser data up to 700 eV and $^{55}$Fe source data up to 104 keV with bias voltages up to 60 V. We collected laser data every day for robust low-energy calibrations that account for the daily gain change due to thermal cycling of the ADR. In contrast, it was not practical to conduct daily high-energy calibration, because of the extended source exposure required to acquire sufficient event statistics. We, therefore, took the high-energy calibration data only once during the data-taking campaign on a dedicated day (“Fe-day”).

The low-energy calibration follows a similar method as described in Ref. [10]. We use laser data to calculate calibration functions $E_{\text{OF},i}$ to convert OF amplitudes ($A_{\text{OF},i}$) to energies up to 700 eV. The subscript $i$ denotes the $i$th day of data taking. The function is a second order polynomial

$$E_{\text{OF},i} = a_i \cdot A_{\text{OF}} + b_i \cdot A_{\text{OF}}^2,$$

where $a_i$ and $b_i$ are the two calibration coefficients for the $i$th day. An example of the OF calibration curve is shown in Fig. 1.

We derive a second calibration function based on the MF integral up to 98 keV with the laser data and the $^{55}$Fe data at 40 and 50 V as well as 60 V with data at the additional voltages used to map out the nonlinearity in the high-energy range. The $^{55}$Fe source emits X-rays with two characteristic energies of 5.9 and 6.5 keV [18]. The total phonon energy of the two characteristic lines at the applied voltages are calculated according to Ref. [12]. We use a 4th-order polynomial to model the MF integral as a function of the total phonon energy, as shown in Fig. 1. This parametrization is used to accommodate the high-energy data points which
suffer from saturation effects. These effects cannot be described by a 2nd-order polynomial as they are intrinsically of higher order, driven by the response of a TES to large energy depositions. The resulting calibration function is denoted as $E_{\text{MF,Fe}}$, where the subscript “Fe” specifies that it is derived from data acquired on the dedicated high-energy calibration day.

To account for daily variation of the detector working point relative to Fe-day, we calculate a day-by-day correction factor as the ratio of the low-energy calibration’s linear-term coefficient between the $i$th and Fe-day: $k_i = \frac{a_{\text{OF}}}{a_{\text{MF}}}$.

We then scale the calibration function based on the MF integral by this multiplicative factor. The corrected high-energy calibration function for the $i$th day is $E_{\text{OF,Fe}} = k_i \cdot E_{\text{MF,Fe}}$.

We combine the low-energy and high-energy estimators with the smooth transition shown in Eq. (2),

$$E_{\text{ph}} = \begin{cases} E_{\text{OF}}, & E_{\text{OF}} < 600 \text{ eV} \\ (1-c)E_{\text{OF}} + c \cdot E_{\text{MF}}, & 600 \text{ eV} \leq E_{\text{OF}} \leq 800 \text{ eV}, \\ E_{\text{MF}}, & 800 \text{ eV} < E_{\text{OF}} \end{cases}$$

in which $c = \frac{E_{\text{OF}} - 600 \text{ eV}}{200 \text{ eV}}$. $E_{\text{ph}}$ is the calibrated total phonon energy of an event, and $E_{\text{OF}}$ and $E_{\text{MF}}$ are the energy of an event calculated by the low-energy and high-energy calibrations, respectively.

We note that the above calibration is derived with data collected in the HV mode. Reference [12] shows that the calibration of the same detector for the 0 V mode can be different from that for the HV mode by $\sim 11\%$. For this study, we use the above described calibration for both HV-mode and 0 V-mode data, and use the difference as the systematic uncertainty of the calibration (as shown in Fig. 1). As shown in Sec. VI, this systematic uncertainty is negligible in the comparison of the 0 V and HV mode data.

### IV. DARK MATTER CONSTRAINTS WITH 0 V SPECTRUM

In this section we consider the energy spectrum with zero bias across the crystal to constrain the spin-independent DM–nucleon elastic scattering cross section. We describe the live-time and event-based selection criteria and present the dark matter exclusion limit.

#### A. Live-time estimate

We apply the following live-time selection criteria to ensure a stable data-taking environment: (1) a fridge temperature selection discards time intervals with unstable ADR temperatures; (2) an average pre-pulse baseline selection removes time intervals that lie on the tail of high energy particle hits; and (3) a 120 Hz selection removes time intervals affected by the power-line noise. The selection criteria (1) and (2) are similar to the ones used in the electron recoil dark matter search in Ref. [10] without the only difference being that we use a time bin of 0.1 s instead of 1 s to preserve more live time. The necessity of the 120 Hz selection arises from the use of a much lower trigger threshold for the 0 V data compared to the HV data in Ref. [10]. We observe that the trigger rate fluctuates with a 120 Hz frequency. We relate this feature to the power-line-induced noise and identify its phase by clustering triggered events in the phase vs time plane as shown in Fig. 2, where the phase is defined as time modulo 1/120 s. The average phase of the event clusters varies in time due to the varying ac power phase relative to the stable data acquisition clock cycle. We fit the time-dependent phase trend of the increased trigger rate with a 5th-order polynomial and remove a 50% live-time band around the fit, as shown in Fig. 2. After applying all three live-time selection criteria to the 0 V data, the remaining science exposure is $0.185$ g · days.

#### B. Event-based selections

We perform pulse-shape-based selections to remove pulses not consistent with particle energy depositions in the region of interest (ROI) between 9.2 and 250 eV. The reduced-$\chi^2$, in both the time and frequency domains, between the pulses and the pulse template serves as the metric. We refer to the reduced-$\chi^2$ as $\chi^2$ in this paper for simplicity. We reject events for which the $\chi^2$ quantity deviates from the corresponding mean of the laser calibration data by over $3\sigma$, which rejects anomalous triggers such as those caused by electromagnetic interference (EMI) pickup. Figure 3 shows the energy spectrum of the dark...
matter search data before and after applying the $\chi^2$ selections. The combined efficiency of the two selections is calculated as the passage fraction of the laser data with an energy-independent fit and is shown in Fig. 4. We tested how the selection-efficiency uncertainty affects the dark matter limit and found that even a large uncertainty of up to 20% is subdominant to the other uncertainties, as discussed in the following subsection. Therefore, the $\chi^2$ selection-efficiency uncertainty is not included in the estimate of the systematic uncertainty shown in Fig. 5.

C. Dark matter limit

We obtain an exclusion limit on the spin-independent DM–nucleon scattering cross section using a signal-only hypothesis and the data described in the previous subsection.

The calculation uses the standard signal model in Ref. [19] with the following parameters: an asymptotic value of the Maxwellian velocity distribution $v_0 = 220$ km/s, a galactic escape velocity $v_{esc} = 544$ km/s, a local DM mass density $\rho_0 = 0.3$ GeV/(c$^2$·cm$^3$) and a mean orbital velocity of the Earth $v_{lab} = 232$ km/s [20–22].

To account for the effect of detector resolution on the energy reconstruction, we perform a detector response simulation. We scale the pulse template to energies between 0.5 and 260 eV in 0.5 eV steps, and inject these scaled template pulses into randomly triggered noise traces collected throughout the data-taking period. We use the same triggering and energy-reconstruction algorithms that are used for the experimental data to reconstruct the energy of an injected pulse, thus obtaining detector response probability distributions $P(E|E_0)$, where $E_0$ is the true energy of the injected pulse and $E'$ is the reconstructed energy. We use a trigger-time selection to ensure that the triggered events correspond to the injected pulses. The dark matter signal model as a function of true energy is then convolved with the detector response probability distributions to construct the signal model as a function of reconstructed energy:

$$\frac{\partial R}{\partial E}(E'|M_{DM}) = \Theta(E' - \delta)\epsilon$$

$$\times \int_{E_0=0}^{260 \text{ eV}} \left[ \Theta(E' - E_0 + 3\sigma(E_0)) \right.$$  
$$\times \Theta(E_0 + 3\sigma(E_0) - E') \times P(E'|E_0) \frac{\partial R}{\partial E_0}(E_0, M_{DM}) \bigg] dE_0. \tag{3}$$

Here $E_0$ is the true recoil energy, $E'$ is the reconstructed energy, $\frac{\partial R}{\partial E_0}$ is the differential DM-nucleon scattering rate,
$M_{\text{DM}}$ is the dark matter candidate mass, $\delta$ is the trigger threshold, and $\varepsilon$ is the selection efficiency (assumed energy-independent in this analysis). The trigger efficiency is included in the detector response probability distributions $P(E'|E_0)$. The two Heaviside functions $\Theta$ inside the integral perform a 3σ cutoff of the detector response function, where $\sigma(E_0)$ is the width of the Gaussian fits to each $P(E'|E_0)$ distribution. This cutoff simplifies the numerical calculation by restricting the convolution of the detector response with the signal model to a range of $\approx 1.7$ to 258.7 eV and avoids an undefined recoil rate at zero energy.

We utilize the optimum interval (OI) method [23,24] to set a 90% confidence level exclusion limit on the DM–nucleon scattering cross section. The result of this work is depicted in solid red with an estimate of the systematic uncertainties in light red. The results of other surface experiments using solid-state detectors are depicted as solid lines: blue for SuperCDMS-CPD [6], dark gray for EDELWEISS [1], and gold for CRESST-surface [4]. Underground searches using solid-state detectors are depicted as dashed lines: gold for CRESST-III [3], dark gray for CDMSlite [25], and cyan for DAMIC [26]. Other experimental constraints are shown as dash-dotted lines: light gray for NEWS-G [27] and purple for Collar [28]. Right: the same results with upper- and low-mass boundaries on the exclusion areas derived from the atmosphere and Earth shielding effect [1,6,29]. The upper boundary limits the low-mass reach of the current experiment to 92 MeV/$c^2$.

A very-low-energy threshold allows us to reach dark matter masses below 100 MeV/$c^2$, but the relatively high cross-section values in this mass range require us to consider the shielding by the atmosphere and Earth. At high values of the cross section, a presumed dark matter particle would not reach the detector due to its interactions with the atmosphere and the Earth, therefore such cross-section values cannot be probed by our experiment. To calculate the upper bound on the cross-section exclusion region (Fig. 5, right), we use the \texttt{verne} package [30], which takes into account the mean direction of the DM flux at the location and the time of the experiment and estimates the impact of shielding on the standard halo model velocity distribution, assuming straight-line particle trajectories and continuous energy loss in the shielding (atmosphere and Earth). While these assumptions are in general only valid for high-mass particles (> $10^5$ GeV/$c^2$), a comparison with a more complete Monte Carlo approach demonstrates that the simplified approach used in the \texttt{verne} package leads to similar results [31]. Accounting for shielding removes the sensitivity of this analysis to dark matter masses below 92 MeV/$c^2$. To make a comparison to other experimental results in the same parameter space [1,6,29],

\[
\sigma_{\mathrm{SI}} \text{(this work)} \quad \text{--} \quad \sigma_{\mathrm{SI}} \text{(other experiments)}
\]

\[
\frac{\sigma_{\mathrm{SI}}}{E_0} \cdot \frac{N_{\text{tot}}}{A_{\text{tot}}}
\]

\[
\sigma_{\mathrm{SI}} \text{(this work)} \quad \text{--} \quad \sigma_{\mathrm{SI}} \text{(other experiments)}
\]

\[
\sigma_{\mathrm{SI}} \text{(this work)} \quad \text{--} \quad \sigma_{\mathrm{SI}} \text{(other experiments)}
\]
we do not correct the lower bound of the exclusion region for shielding. However, this correction should be done in general at cross sections \( \geq 10^{-33} \text{ cm}^2 \), especially for experiments probing new parameter spaces. Further efforts are required to consider shielding in the OI method, as it introduces a dependency of the DM spectrum shape on the value of the cross section. In the current analysis, if the entire energy ROI is used instead of the OI method, considering DM shielding would increase the lower bound of the exclusion region by a factor of \( \sim 2.1 \) at 100 MeV/cm².

V. PULSE SHAPE ANOMALIES

We observe populations of events with pulse shapes different from the calibration data in the dataset even after the \( \chi^2 \) cut. Anomalously shaped events exist in both the 0 V and HV DM exposures with different characteristics. In the 0 V data, we observe events that have a significantly longer pulse decay time than the laser-pulse shape. In HV data, we notice a large population of events with more than one pulse closely packed in time, which we refer to as “burst” events in this manuscript. Figure 6 shows one example of a burst event. To study these anomalous events, we do not use the event-based selections described in Sec. IV because they tend to remove these events. We instead establish looser selections described in this section and use them to investigate the pulse shape anomalies in the 0 V and HV data. We then discuss the pulse shape anomalies in 0 V and HV data in the rest of this section.

A. Data selection

To study the pulse shape anomalies and facilitate the comparison of the 0 V and HV datasets, we apply the same live-time selections (1) and (2) described in Sec. IV to both datasets. We increase the analysis threshold for this investigation to 25 eV to avoid near-threshold noise effects such as the 120 Hz power-line-induced noise events, which allows us to preserve more exposure because live-time selection (3) is not needed. The resulting exposures are 0.4 g \cdot days at 0 V, 0.7 g \cdot days at 60 V, and 1.7 g \cdot days at 100 V.

We use a loose \( \chi^2 \) selection to remove trigger artifacts caused by the OF. We also use a pulse-width selection to reject EMI noise, for which the average pulse width is wider (> 160 \( \mu \text{s} \)) than for particle-interaction events (< 100 \( \mu \text{s} \)). The two selections are applied to both HV and 0 V data. The selection efficiencies are evaluated in Sec. V.

For the pulse-shape study reported in this section, we also remove a population of “slow events” from the 0 V data. These events have pulse-decay times 2 orders of magnitude slower than the decay time for laser-calibration events. Such a slow time constant indicates that these events are the result of a different type of energy deposition in the detector. We discuss this class of events further in Sec. VII B.

B. 0V mode: Long-tail events

The \( \chi^2 \) metric is sensitive to differences in pulse shape relative to the pulse template, and different event populations are apparent in the \( \chi^2 \) versus reconstructed-energy plane (Fig. 7 top) for the 0 V data. Using event selections in this plane, we create average pulses for each group (Fig. 7 bottom). We split the data into a low-energy region (up to 100 eV) where the signal-to-noise ratio is modest and a high-energy region from 100–800 eV where pulse-shape differences are more easily distinguishable by \( \chi^2 \). Events above 800 eV are subject to strong detector saturation effects and have hence been excluded in this pulse-shape study. For each energy region, we select events with a template-like shape with an empirical selection of \( \chi^2 < 2 \) and an anomalous shape with \( \chi^2 > 2 \). We compare these to the aforementioned template made with laser pulses. To rule out pulse-shape differences associated with different interaction types, we verified that this pulse template is also consistent with the pulse shape of nuclear recoil events both at 0 and 100 V, using data taken at a neutron beam [32].

The average pulse of the anomalous \( \chi^2 > 2 \) events between 100 and 800 eV, shown in green in Fig. 7 (bottom), exhibits a pronounced slower decay time, or “long tail,” compared to the pulse template. The average pulse of events in this energy range with \( \chi^2 < 2 \) is very similar in shape to the pulse template, see the cyan pulse in Fig. 7 (bottom). The small deviation of the 100–800 eV average pulse (cyan) from the template is a result of including some events with slight saturation and some of the long-tail...
As is visible in Fig. 7 (top) the discrepancy in $\chi^2$ diminishes with decreasing energy and is close to our selection boundary at $\sim 100$ eV. Hence, we do not expect a full event-by-event separation of these long-tail events for the low-energy selection of $\chi^2 < 2$ (events in pink). Curiously, we observe an average pulse from this population that is much closer to the pulse shape of the anomalous events in the 100–800 eV range than that of the laser-pulse template. This suggests that the low-energy data are dominated by long-tail events.

C. HV mode: Burst events

When the detector is operated in HV mode, we classify all events with more than one pulse in the 5.4 ms post-trigger time window as a burst event, as exemplified by the event shown in Fig. 6. We divide the pulses in a burst event into two categories: the primary pulse occurring at the trigger time of the event, and the secondary pulses occurring after the primary pulse. Pulses from both categories are treated as a single event.

To study the time distribution of the individual pulses, we identify the individual pulses inside a burst event with an edge detection algorithm. This algorithm searches for peaks after filtering the raw event with a first-order Gaussian derivative kernel. The interarrival time ($dt$) is defined as the time distance between sequential rising edges as shown in Fig. 6. The $dt$ distribution of all pulses is shown in Fig. 8. If all the pulses were from a random Poissonian process with uncorrelated pile-up probabilities, the $dt$ distribution would follow a single exponential function. We note that the distribution roughly follows such an exponential function in the region of $0.5 \text{ s} < dt < 1.5 \text{ s}$, while deviating from it at smaller and larger timescales. The deviation at larger timescales suggests there may be long-time correlation between events, though this is not investigated in this report. Meanwhile, at smaller timescales the non-Poissonian component dominates. For example, within the post-trigger trace length of 5.4 ms, the Poissonian component contributes only 2% of all pulses. This suggests that the majority of the individual pulses in burst events are correlated in time and likely have a common origin.

We further characterize the burst events via the distribution of secondary-pulse arrival times relative to the primary pulse, Fig. 9. This time distribution is used later in Sec. VI B to simulate burst events. The rate of secondary pulses decreases nonexponentially, which suggests there are multiple timescales.
The high rate of secondary pulses within a short time requires a special methodology to reconstruct their individual energies. First, we use a much shorter trace length of $\sim 150 \mu s$ as opposed to the 10.8 ms used in our standard event reconstruction. We then fit the pre-pulse baseline with an exponential function and subtract this function from the trace to minimize the impact of the preceding pulse on the reconstructed energy. Finally, we correct for the baseline-dependent gain variations as defined in Ref. [12] and use the best-fit OF amplitude to estimate the energy.

The energy spectra of the primary pulses and the secondary pulses are shown in Fig. 10. We note that the primary pulse energy goes up to several keV, while the secondary pulse energy peaks around the energy of a single $e^-/h^+$. The energy of single $e^-/h^+$ events is given by the initial recoil energy $E_r$ and the NTL phonon energy, $e \cdot V_{NTL}$. The distribution of secondary pulses peaks at $\sim 2eV$ above $e \cdot V_{NTL}$; this excess is interpreted as the recoil energy, where the systematic uncertainty of the energy calibration is estimated to $O(1)$ eV.

VI. COMPARISON BETWEEN 0V AND HV

The only difference between the 0 V and HV datasets is the crystal voltage bias; so, we consider the possibility that the anomalous pulse shapes in the 0V data have the same origin as the burst events in the HV data. Under this assumption, we compare the 0V and HV pulse shapes based on ensemble averages which will be done in Sec. VI A. In order to also make a spectral comparison and take into account potential effects of the event selections and detector response, we develop a burst event simulation to estimate the detector response for burst events with and without NTL amplification. The simulation is described in Sec. VI B. Note that while we expect a nonzero voltage bias to introduce charge-leakage events in the HV data that will not be present in the 0V data, these events are below the energy region of interest for the comparison discussed in this section. We also note that we cannot rule out the alternative hypothesis that the crystal voltage bias can induce time correlated events. We will elaborate on this point in Sec. VII.

A. Pulse shape comparison

At 0 V, we cannot distinguish events with an energy that would typically produce a single $e^-/h^+$ from random noise fluctuations, making it difficult to identify potential burst events at 0 V. Thus, we focus on the averaged pulse shape when comparing between the 0 V and HV data. We select 0 V data in the energy range between 25 and 100 eV (pink events in Fig. 7). The inset plot shows the enlargement of around the energy of $e^-/h^+$ for secondary pulses. The red vertical line in the inset plot indicates the energy of the NTL contribution ($e \cdot V_{NTL}$) for a single $e^-/h^+$, which is 60 and 100 eV, respectively.
the higher end of this energy range, which have no more than one pulse identified within the 5.4 ms post-trigger window and thus are less likely to be burst events. We use this group of "nonburst" events from the HV data to produce an average pulse shape for events that have some saturation. The resulting averaged pulse shapes are shown in Fig. 12.

The average pulse shapes for both the 0 V sample and the HV data burst events show visibly longer decay times than the laser-pulse template, which suggests the potential for these 0 V and HV events to have a common origin. Conversely, the average pulse shape of the nonburst HV sample is similar to the laser-pulse template, indicating that detector saturation effects are unlikely to be the cause of the longer decays times in the other samples.

### B. Burst event simulation

The different energy estimators—OF amplitude in the low-energy region, and MF integral in the high-energy region—have different sensitivities to secondary pulses, which is expected to lead to a systematic bias when scaling the HV-mode spectra for comparison to the 0 V spectrum. We correct for this bias by applying a response matrix evaluated with the burst event simulations described below. We also use the burst event simulation to evaluate the event selection efficiencies.

We simulate the burst events with the time and energy distributions measured in the 60 V dataset. Burst events are characterized by the following parameters:

(i) Primary-pulse energy, \( E_p \)
(ii) Number of secondary pulses, \( N_s \)
(iii) Energy of the secondary pulses, \( E_s \)
(iv) Time of each secondary pulse, \( t_{s,i} \)

We modeled the distributions of \( E_p \) and \( t_{s,i} \) with probability density functions extracted from the data, conforming to the distribution shown Figs. 9 and 10, respectively. \( E_s \) is set to 2 eV, which is consistent with single \( e^-/h^+ \) events. The distribution of \( N_s \) from data is shown in Fig. 13, and is modeled as a linear function of the energy of the primary pulse with a Gaussian distribution and standard deviation equal to its mean value, as a trial ansatz. The model with nominal parameters is shown as the center red line. The boundaries of the red shaded region, corresponding to double and half the number of secondary pulses compared to the red line, are chosen to bracket the mean number of secondary pulses we observed in data. We simulated three different scenarios corresponding to the red line and the upper and lower edges of the red shading region in Fig. 13.

We construct the trace of each event by summing a noise trace obtained from randomly triggered data, a primary pulse with the energy-dependent pulse shape empirically determined from calibration data, and \( N_s \) secondary pulses using the pulse template and onset times following the \( t_{s,i} \) distribution. The simulated datasets are then reconstructed using the same algorithms as the detector data.

### C. Energy spectra comparison

The energy spectra measured with a crystal voltage bias of 60 and 100 V correspond to the total phonon energy with NTL gain, while the energy spectrum measured at 0V represents the recoil energy. The NTL gain depends on the averaged \( e^-/h^+ \) production energy, \( \epsilon_{\text{eff}} \). By comparing the spectra at different voltages we can estimate \( \epsilon_{\text{eff}} \) of the anomalous events.

Before comparing the energy spectra, we correct the energy spectra for their event-selection efficiency. We evaluated the selection efficiency of the \( \chi^2 \) and pulse width.
selections in the region of 25–150 eV of reconstructed recoil energy. We expect the 0 V data to be a mix of both calibration-like events and the long-tailed events. The selection efficiency is thus evaluated on both the laser-calibration data and burst event simulation. We estimate the uncertainty for the latter from the three simulated secondary-pulse scenarios. We estimate the selection efficiency as the combination of the two efficiency curves and assign their total uncertainty as the systematic uncertainty (see Fig. 14). We note that for the corresponding energy region in the 60 and 100 V data, the selection efficiency evaluated with the burst event simulation is 100%.

We then use response matrices to correct for the detector response difference between the HV mode and the 0 V mode. The response matrices quantify the probability density function of an event being reconstructed in an energy bin with high voltage applied, provided that it is observed in a specific energy bin in the 0 V data. The response matrices are evaluated with the burst event simulation. For each event in the simulation, traces at 0, 60 and 100 V are generated with $e_{\text{eff}}$ from 2–7 eV in steps of 0.5 eV. We processed the events at different voltages with the same algorithms as the detector data, and use the 2D histogram of the reconstructed energy of HV events versus 0 V events to build response matrices. Examples of response matrices with the three different $N_s$ models as described in Sec. VI B are shown in Fig. 15, which also shows a fourth response matrix estimated from a simulation sample with no secondary pulses. We perform the correction by multiplying these matrices with the uncorrected recoil energy spectra. For each HV-mode spectrum, we assign an envelope corresponding to the spread of the spectra calculated with the four matrices as the systematic uncertainty for the correction.

Finally, we scan over $e_{\text{eff}}$ and compare the goodness of the fit ($\chi^2$) between the converted HV spectra and the 0 V spectrum in the recoil energy region of 25 to 150 eV. Figure 16 shows an example of the 0 V spectrum along with the converted 100 and 60 V spectra at $e_{\text{eff}} = 4$ eV. We find that the converted HV spectra best match the 0 V spectrum for an $e_{\text{eff}}$ of 4–5 eV, with a shallow minimum in $\chi^2$ for these averaged $e^−/h^+$ production energies. We note that the $\chi^2$ does not take into account the correlation and systematic uncertainties, thus we are not reporting the exact minimum

FIG. 14. 0 V data selection efficiencies evaluated with laser calibration data (orange) and burst event simulation (blue), and associated uncertainties (shading). The dashed red lines are the envelope of the two uncertainty bands, which is used as the total uncertainty of the selection efficiency.

FIG. 15. Response matrices that convert the 100 V spectrum to 0 V assuming $e_{\text{eff}} = 4$ eV. The four panels correspond to different settings for the rate of secondary pulses in the burst event simulation.
and uncertainties of $\epsilon_{\text{eff}}$. Figure 16 also shows the spectra before the conversion in the inset panel.

**VII. DISCUSSION**

The comparison of the pulse shapes and energy spectra in Sec. VI suggests that the HV and 0V background may be dominated by events from the same origin. In this section, we discuss a model that is consistent with these observations drawing from the information in Sec. VI and additional circumstantial evidences.

**A. A possible explanation of the burst events**

In Sec. VI C we showed that the primary pulse of burst events has an $\epsilon_{\text{eff}}$ around 4–5 eV, with the assumption that the HV and 0V background events have the same predominant origin. There are at least two possible mechanisms that will result in an $\epsilon_{\text{eff}}$ close to 4–5 eV: (1) a single electron recoil event with an energy higher than 20 eV, which will have $\epsilon_{\text{eff}} = 3.8$ eV; 2) a group of sub-10 eV electron recoil events that all occur within a couple of $\mu$s timescale (and thus look like a single higher-energy pulse) can have an $\epsilon_{\text{eff}}$ around 4–5 eV according to Ref. [34].

Furthermore, we found that the luminescence effect can explain what we have observed assuming that the primary pulse is a collection of 4–5 eV events. For example, SiO$_2$, the primary component of the PCB that holds the detector, can create luminescence photons of 4.4, 1.9, and 2.7 eV with a decay time of 1.5 $\mu$s, 20 $\mu$s, and 7 ms, respectively [35,36]. The energies and timescales of the 4.4 and 2.7 eV photons are consistent with the results of Sec. V and Sec. VI. The time constant of the 1.9 eV photons is close to the pulse fall time in our detector, and can be reconstructed as part of the primary pulse.

Besides luminescence, Cherenkov radiation and transition radiation have been suggested as possible sources of the low-energy excess seen in DM searches with an ER signal [37]. We do not evaluate these two mechanisms here because they will not produce a chain of events on the timescale of $\mu$s observed by our dominant source of background events, the burst events. They may become important once we can eliminate burst events.

**B. Slow events**

Interestingly, we also noticed a group of events in the 0 V dataset with a large slope in the pulse during the 5.4 ms post-trigger region. Upon further investigation, we found that all of these events have a long-timescale pulse with fall time > 10 ms following the initial pulse. Similar events also appear in 100 V data, as shown in Fig. 17. We refer to
these events as “slow events.” We note that the first, fast pulses of the 0 V slow events have an average shape compatible with 0 V long-tail events within 0.5 ms, as shown in the inset plot in Fig. 17 top panel. We also note that about one-third of the 100 V slow events are accompanied by a series of single $e^-/h^+$ size pulses, while the slow pulses are of similar sizes like those in the 0 V data.

The slow pulses could be from energy deposition of high energy particles in the detector holder PCBs of which we would expect a much longer time constant than of energy depositions in the detector directly. The energy deposition in the PCB may generate luminescence photons, some of which might then be absorbed in the HVeV detectors, causing slow pulses with single $e^-/h^+$ burst events as seen in the HV data. In 0 V data these would show up as long-tail events combined with the slow pulses, consistent with our observation. The presence of these slow pulses with single $e^-/h^+$ burst events is then consistent with the luminescence explanation of the burst and long-tail events.

VIII. CONCLUSION

In this paper we have presented an analysis of data taken with a SuperCDMS-HVeV detector operated at 0, 60 and 100 V. We obtained a dark matter limit with the 0 V data and HV data can be explained by a common scintillationlike burst events is then consistent with the luminescence explanation of the burst and long-tail events.

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