Cancer Survivors and Returning to Work Perspectives from Occupational Health Physicians in Korea

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ABSTRACT

Background: This study was conducted from an occupational health perspective to document cancer survivors’ ability to return to work, the role of clinical care, and the current status of effective return-to-work.

Methods: This cross-sectional study was conducted to evaluate the experiences and opinions of occupational health physicians (OHPs) regarding cancer survivors’ return-to-work. A self-reported survey was conducted from December 30, 2015, to January 30, 2016, targeting 337 OHPs. Questions included: 1) treatment experiences of survivors in the words of OHPs, 2) current status of the assessments of fitness for work of cancer survivors, 3) experiences associated with workplace and treatment, and 4) problems of returning to work and overcoming system.

Results: Only 25% of the respondents said that they had experience treating cancer survivors, and the average number of patients was 12.6 per annum, which indicated that few cancer survivors were treated. Eleven cases included conducting assessment of fitness for work. There were 17 respondents who did not treat cancer survivors. Both those who had and did not have experience in treating survivors showed higher musculoskeletal system disorders (53.8 vs. 63.5) than cancer (15.5 vs. 11.2) in terms of frequency of the diseases in the assessment of fitness for work. Most respondents said that OHPs evaluate the current role appropriately and preferred OHPs in the future. They responded that OHPs found it difficult to treat cancer survivors, and it was psychologically tough to communicate with them (61.4%). Regarding the association of patient rehabilitation with workplaces, 48.9% said that workplaces provide inadequate support.

Conclusion: As a preliminary study, we found that OHPs were found to have little experience in treating cancer survivors and undergo difficulties owing to poor collaboration with workplaces and communication with patients. This study will provide basic data for future studies to promote cancer survivors’ return to workplaces.

Keywords: Cancer Survivor; Return to Work; Work Place
INTRODUCTION

The relative survival rate of cancer has reached approximately 70% in Korea with advances in diagnosis and improved treatment technologies. However, the number of patients with cancer exceeds 1.6 million, and about 57% of those are between 15 and 64 years of age. This population of survivors is in their working prime, but the effects of cancer treatment on employment have not been sufficiently investigated. The majority of cancer survivors have a higher rate of absence from work than the general population (e.g., 81 days for gastric cancer patients vs. 1.8 days for the general population); overall, work loss owing to cancer constitutes 53%. Moreover, 47% of cancer survivors lose their jobs after treatment. The work-return rate by cancer survivors is 30.5% in Korea, half that of the global average of 63.5% (range, 24%–94%).

The implication of cancer survivors returning to jobs is vital in terms of reintegration. Many employees affected by cancer feel a profound sense of boredom and isolation during their period of sick leave, and several acknowledged that they had been diagnosed with depression. Conversely, returning to work can improve the quality of life of many cancer patients. Physicians as well as occupational health service providers may contribute to a successful return to work, and can thus enhance the quality of life of cancer patients.

The assessment of fitness for work entails evaluating workers' abilities and health risks in relation to the working environment. In other words, the goal is to ensure that workers are fit to effectively perform tasks without further risk to their health. Cancer survivors can continue to show side effects such as fatigue, lymphedema, and pain after acute treatment. Those who return to the community can adapt to their workplaces; cooperating with the ongoing communication between medical staff and workplaces to ensure that their symptoms are not aggravated. Accordingly, the assessment of fitness for work can be employed as a tool to determine efficient decision-making of cancer survivors, medical staff, and workplace managers.

However, many cancer survivors receive little advice from their treating physicians about return-to-work issues, and they experience a lack of guidance from their general practitioners and occupational health physicians (OHPs). In fact, a large number of cancer survivors in Korea do not receive a medical evaluation before returning to work, and few studies have addressed the status of assessing fitness for work.

Therefore, in this study, we assessed cancer survivors' ability to return to work, the role of clinical care, and the current status of effective return-to-work.

METHODS

Study design and population
A cross-sectional study involving a self-reported survey was conducted by mail from December 30, 2015, to January 30, 2016. Participants were recruited online. Hospitals with functioning departments and institutes of Occupational and Environmental Medicine were identified, and this study targeted OHPs working there. The subjects of the study were
recruited from a total of 337 people. The criterion for the participants was being an OHP trainee; those with no license were excluded. The survey took approximately 5 minutes, and an envelope was included for the respondents to send in their questionnaires. Due to a change in address (78 copies) and no responses (215 copies), 44 valid responses were received (response rate of 13.0%).

**Measures**
Cancer survivors were defined as patients who had been diagnosed with cancer for 2 years or whose treatment was completed.\(^1\) The definition of major cancer included stomach, lung, liver, colorectal, breast, and cervical cancer.\(^2\)

Questions evaluating the current status of diagnosis by medical staff in Occupational and Environmental Medicine departments regarding cancer survivors returning to work included: 1) treatment experiences of cancer survivors, 2) current status of assessments of fitness for work, 3) connection with workplaces, and 4) current problems of returning to work and future improvements. First, treatment experiences of cancer survivors comprised questions on OHP’s experiences in treating cancer survivors (yes or no) and the mean number of patients they treated. Second, the current status of assessments of fitness for work comprised 4 questions including the assessment of work fitness of patients in daily routines (yes or no), the percentage of assessing work fitness according to diseases (free text), workers in charge of assessing work fitness of cancer survivors (free text), and workers in charge of assessing return to work of cancer survivors (free text). Third, questions associated with workplaces regarding cancer survivors returning to work comprised connecting acts (6), experiences in communicating with OHPs (4), accessibility to information on cancer through OHPs (4), and cooperation with other medical experts through OHPs (3). These 17 questions were evaluated on a 5-point scale (strongly disagree = 0, disagree = 1, neither agree nor disagree = 2, agree = 3, and strongly agree = 4).\(^3\) Current problems of cancer survivors returning to work and future improvements comprised free description questions. Finally, the respondents’ general characteristics included gender (men, women), age (31–49, ≥ 50 years old), workplace type (university hospital, general hospital, health examination institution, other), major type of work (special health examination, general health examination, vicarious health service organization, other), and number of patients undergoing special health examinations each year (< 5,000, 5,0,00–9,999, 10,000–19,999, ≥ 20,000).

**Statistical analyses**
We conducted a frequency analysis to identify the general characteristics of participants who responded to our survey. In addition, $\chi^2$ analyses and Mann-Whitney $t$-tests were performed by using a non-parametric test to compare the mean assessments of work fitness according to the presence of treatment for cancer survivors. The $P$ value test was two-tailed. Obstacles to returning to work and improvement measures were classified according to the homogeneity of the subjective answers, and the data are presented as frequencies. All statistical analyses were performed using the SPSS Statistics 18.0 statistical program (IBM Co., Armonk, NY, USA).

**Ethics statement**
This study was administered after obtaining the approval of the National Cancer Center’s Institutional Review Board (NCCNCS 2014–0142). This has been approved as a waiver of consent.
RESULTS

Population characteristics

The total number of respondents was 44 (39 men [88.6%] and 5 women [11.4%]), and 24 respondents (54.5%) were ≥ 50 years old. In all, 18 respondents (42.9%) had work experience of 10–19 years, 36 (81.8%) worked in general hospitals and higher, 30 (66.7%) underwent special health examinations, and 26 (59.1%) lived in a city/rural area (Table 1).

Experience treating cancer survivors and current status of work fitness assessments

Eleven respondents (25.0%) had experience in treating cancer survivors and 33 (75.0%) had no experience. Nine respondents treated more than 10 cancer patients (81.8%) and 12.6 patients annually on an average. Seven respondents (63.6%) comprised the group that treated survivors based on the current status of work fitness assessments according to experiences in treating cancer survivors, while 16 respondents (48.5%) were in the group that did not have experience treating cancer survivors. The comparison of annual mean assessment cases of work fitness according to diseases showed that the group that treated cancer survivors actually treated 53.8 cases of musculoskeletal system disorders and only 15.5 cases of cancer, while the group that did not treat cancer survivors treated 63.5 cases of musculoskeletal system disorders and 11.2 cases of cancers. Both groups of respondents (66.7% for both groups) preferred that the assessments of fitness for work of cancer survivors be conducted by OHPs, which was statistically significant ($P < 0.001$). Moreover, both groups (88.9% and 77.8%, respectively) preferred evaluations by OHPs future assessment of fitness for work of cancer survivors, which was statistically significant ($P < 0.001$) (Table 2).

Table 1. Respondents' general characteristics (n = 44)

| Variables                                      | No. (%)  |
|------------------------------------------------|----------|
| Gender                                         |          |
| Men                                            | 39 (88.6) |
| Women                                          | 5 (11.4)  |
| Age, yr                                        |          |
| 31–49                                          | 24 (54.5) |
| ≥ 50                                           | 20 (45.5) |
| Place of residence                             |          |
| Metropolitan                                   | 18 (40.9) |
| City/rural                                     | 26 (59.1) |
| Working years                                  |          |
| < 10                                           | 15 (35.7) |
| 10–19                                          | 18 (42.9) |
| ≥ 20                                           | 9 (21.4)  |
| Institution                                    |          |
| University hospital                            | 18 (40.9) |
| General hospital                               | 18 (40.9) |
| Health examination institution                 | 3 (6.8)  |
| Other                                          | 5 (11.4)  |
| Major work type                                |          |
| Special health examination                     | 30 (66.7) |
| General health examination                     | 13 (29.5) |
| Vicarious health service organization           | 12 (27.3) |
| Others                                         | 9 (14.3)  |
| No. of patients undergoing special health exams, per yr |          |
| ≤ 5,000                                        | 6 (14.0)  |
| 5,000–9,999                                    | 13 (30.2) |
| 10,000–19,999                                  | 19 (44.4) |
| ≥ 20,000                                       | 5 (11.6)  |
OHPs' opinions on cancer survivors' return-to-work in terms of workplace and medical care

About 41% of the respondents did not agree with the statement: “Managers always do all they reasonably can to accommodate an employee likely to require only a temporary period of rehabilitative duties to secure a sustained return to normal work,” and 48.9% did not agree with the statement: “Managers always do all they reasonably can to accommodate an employee likely to require temporary rehabilitative duties and longer term restricted duties to secure a sustained return to normal work.” Approximately 61% did not agree with the statement: “Frank and open communication with cancer-surviving employees is more emotionally challenging than those with other diagnoses.” Approximately 25% did not agree with the statement: “I have access to sufficient information regarding the potential psychological impact of a cancer diagnosis and its subsequent treatment to comment on managing such issues as part of a return-to-work plan.” Approximately 57% did not agree with the statement: “Doctors of employees with common cancers have good insight into the role of OH in supporting employees during periods of treatment and subsequent return to work.” Approximately 45% did not agree with the statement: “Doctors of employees with common cancers have good insight into the nature of the information required by employers to help identify the most appropriate occupational outcome for their patients.” Approximately 39% did not agree with the statement: “There is usually good-quality communication between all health professionals about what is required to help identify the most appropriate occupational outcome for cancer survivors” (Table 3).

Table 2. Experience with cancer survivor care experience and current status of work fitness assessments (n = 44)

| Variables                                      | Experience with cancer survivor care group (n = 11) | Non-experience with cancer survivor care group (n = 33) | P value |
|------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------|
| No. of cancer survivors treated, per yr       |                                                  |                                                   | 0.200   |
| ≤ 10 people                                   | 2 (18.2)                                        | 0 (0)                                            |         |
| > 10 people                                   | 9 (81.8)                                        | 0 (0)                                            |         |
| Average                                       | 12.6 ± 6.97                                     | -                                                |         |
| Experience with work fitness assessments     |                                                  |                                                   | 0.763   |
| Yes                                           | 7 (63.6)                                        | 16 (48.5)                                       |         |
| No                                            | 4 (36.4)                                        | 17 (51.5)                                       |         |
| Average number of work fitness assessments   | 10.7 ± 11.14                                    | 16.93 ± 25.89                                   | 0.764   |
| Work fitness assessments by illness (average) |                                                  |                                                   |         |
| Musculoskeletal system                        | 53.8 ± 36.2                                     | 63.5 ± 29.7                                     | 0.369   |
| Cardiovascular system                         | 19.8 ± 11.6                                     | 16.8 ± 12.2                                     | 0.422   |
| Respiratory system                            | 14.0 ± 11.8                                     | 13.0 ± 13.6                                     | 0.931   |
| Cancer                                        | 15.5 ± 26.9                                     | 11.2 ± 15.9                                     | 0.710   |
| Nervous system                                | 9.5 ± 11.9                                      | 10.2 ± 5.3                                      | 0.639   |
| Neuropsychiatric system                       | 5.7 ± 4.2                                       | 5.5 ± 2.6                                       | 0.931   |
| Digestive system                              | 5.0 ± 3.6                                       | 15.3 ± 12.9                                     | 0.114   |
| Others                                        | 13.4 ± 13.8                                     | 20.3 ± 21.3                                     | 0.762   |
| Current return-to-work evaluator             |                                                  |                                                   | 0.001   |
| OHP                                           | 6 (66.7)                                        | 12 (66.7)                                       |         |
| Oncologist                                    | 1 (11.1)                                        | 1 (5.6)                                         |         |
| Others                                        | 2 (22.2)                                        | 5 (27.8)                                        |         |
| Future return to work evaluator               |                                                  |                                                   | 0.001   |
| OHP                                           | 8 (88.9)                                        | 14 (77.8)                                       |         |
| Oncologist                                    | 0 (0)                                           | 1 (5.6)                                         |         |
| Others                                        | 1 (11.1)                                        | 3 (16.7)                                        |         |

Values are presented as number of patients (%) or mean ± standard deviation.
SD = standard deviation, OHP = occupational health physicians.
The results of the survey conducted to determine the obstacles to returning to work were cited as worker-related factors (n = 8). From the workplace perspective, the workload (system) at the workplace, absence of a rehabilitation program, and lack of legal/financial support were cited (n = 5). From the social perspective, issues such as the lack of consideration for others and the perception that cancer is incurable, unlike other illnesses, were cited (n = 23). Measures for overcoming the obstacles to returning to work included cultivating the ability to return to work at the same level as that of the general public (n = 1). From the workplace perspective, it is important to ensure that employees with cancer receive adequate support and accommodations to facilitate their return to work. This may include access to rehabilitation programs, legal/financial support, and consideration for others. From the social perspective, it is important to raise awareness about the challenges faced by cancer survivors and to challenge the perception that cancer is incurable. Measures may include education and awareness campaigns, and the provision of support and accommodations to facilitate the return to work of cancer survivors.
perspective, improving the sick leave system, obtaining welfare funds, and requesting a return program were cited (n = 15), while, from the social perspective, improving the general public’s understanding of cancer through education, and improving the perception of employers were cited (n = 9) (Table 4).

DISCUSSION

The societal reintegration of cancer survivors has been increasing. A large proportion of younger and middle-aged survivors constitute a part of the workforce at the time of treatment. Thus, returning to work is an important element of social reintegration and a sign of a return to normalcy. In this study, we identified the current status of clinical care, the relationship between cancer survivors and the workplace, obstacles from the viewpoint of OHPs, and measures for survivors’ return to work.

The findings were as follows: First, only 25% of the respondents had experience caring for cancer survivors. Moreover, the assessments of fitness for work were lower for cancer (16 times) than for disorders of the musculoskeletal system (54 times). Currently, the procedures in place to help cancer survivors return to work are insufficient in Korea. Such inadequate medical practice can lead to a void in the continuity of care for cancer survivors. The Institute of Medicine had suggested that employers, legal advocates, healthcare providers, sponsors of support services, and government agencies should help eliminate discrimination and minimize the adverse effects of cancer on employment, while also supporting cancer survivors over both the short and long term. Currently, cancer is considered a chronic illness in the EU and the US, and an attempt has been made to ensure cancer survivors’ return to work. For example, in a study conducted by Clark and Landis, the OHP team was

| Factors                  | Response                                                                 |
|--------------------------|--------------------------------------------------------------------------|
| Obstacle factors         |                                                                          |
| Individual (8)*          | Worker's physical ability                                                |
|                          | Concern for recurrence, decreased physical strength, and fatigue         |
|                          | Long-term care duration and incomplete therapy                           |
| Workplace (5)            | Workload                                                                 |
|                          | Lack of a system that addresses social considerations                     |
|                          | Lack of a rehabilitation program                                         |
|                          | Lack of the legal and financial support for rehabilitation after returning to work |
| Society (23)             | Workplace perception and lack of consideration for others                |
|                          | Perception that cancer is incurable, unlike other illness                |
|                          | Company's stereotype regarding cancer patients' work capability          |
| Measures for overcoming obstacles | Cultivation of the ability to return to work with the same skill set as that of the general population |
| Individual (1)           | Improved sick-leave system                                               |
| Workplace (15)           | Decrease in medical costs through in-house welfare fund                   |
|                          | Company's active will such as the inquiry for the program to return to work to the OHP |
|                          | Rehabilitation center at the company                                      |
|                          | Legal rehabilitation period guarantee, preservation of income for income reduction |
|                          | Adoption of rehabilitation program in stages                              |
|                          | Improvement in the level of comprehension of cancer through education    |
|                          | Training and materials about the issue for physicians                    |
|                          | Public awareness of the issue and enhancement of cancer survivors' image |
|                          | Framework in society so that cancer survivors can return to their former workplace after full recovery |

*Numbers in parentheses are the number of answers for each response.

OHP = occupational health physician.

https://jkms.org https://doi.org/10.3346/jkms.2019.34.e98
involved in the outpatient clinic when cancer patient care was being administered, providing a comprehensive work-reentry plan and counseling as a work-directed intervention. In work-rehabilitation research conducted by Verbeek et al., sick leave was shortened and patient satisfaction improved as a result of the OHPs’ assessment of return-to-work for workers who needed vocational rehabilitation. However, in Korea, cancer practitioners decide the date for terminating the treatment of cancer survivors and only provide treatment for the recurrence of cancer or chronic disease care through a follow-up examination; they do not handle return-to-work issues. However, our results indicate that physicians should pay attention to and get involved in cancer patients’ return-to-work issues to prevent a void in the continuity of care.

A total of 81.5% of the OHPs in our survey indicated duties related to being involved in cancer survivors’ return-to-work in the future. The role of responsible physicians in cancer survivors’ return-to-work is to influence their decision making with regard to the procedure and method of returning to their workplace and to shorten sick leave. This has the potential to positively impact the relationship between the patient and the employer, while supporting the patient’s safe adaptation to the work environment. Physicians in charge of assessing fitness for work will need to consider specific diseases and assess their progression. From the perspective of occupational health, one may be suitable for work even if she/he has a certain disease. On the other hand, a disease that may not prevent a patient from working per se but which may indirectly affect the abilities or health of a coworker would make that patient unfit for work in that particular capacity. Whether conducted by specialists in occupational medicine or other physicians, a proper examination requires a clear understanding of how to serve and protect the interests of the employee, employer, and physician. Accordingly, OHPs should be prioritized as the personnel in charge of cancer survivors’ healthy return to work. They should be able to play the additional role of a mediator between the physician and the employer. In the future, a domain should be established to take charge of the clinical environment based on extensive experience and discussion.

With regard to opinions on workplace managers, the lack of consideration during the rehabilitation period and when adjusting the duties of cancer patients when they return to work was pointed out. Korea still lacks a clear system for cancer survivors’ return-to-work. The right to resume a job depends on the perception, knowledge, and attitude of the employees returning to work after cancer treatment. Employers require training, support, and resources to help them facilitate employment and job retention among such employees. With the inclusion of cancer in the Disability Discrimination Act (DDA) 2005 and the Equality Act (2010), employers in the UK now have a legal responsibility to provide appropriate advice to not only employees with cancer but also those caring for a cancer patient. “The Working with Cancer Survey” reported that more than 1 in 5 employers (22%) is unaware that the DDA includes cancer as a disability and nearly three-quarters (73%) do not have a formal policy in place for managing employees affected by cancer. In the future, Korea needs to clarify employers’ responsibilities and roles regarding cancer survivors’ return-to-work and provide training to increase knowledge and awareness regarding this matter.

OHPs in our study faced further difficulty in counseling employees who used to be cancer patients than employees with other illnesses, and the majority of OHPs were not adequately trained to communicate with cancer patients. This questions the extent to which current specialist training and continuing professional development for established OHPs can meet...
this important training need. The current training curriculum for occupational medicine in the
UK identifies disability, rehabilitation, and chronic disease care as core competencies. Our results suggest potential areas for improvement in the knowledge base and training of OHPs in relation to these competencies and in advising cancer survivors. Accredited training in the Netherlands began in 2011; it consists of a 5-day theoretical module and a practical internship in an oncological center. OHP tasks can be described in terms of support and counseling on the following sub-tasks: continuing work during cancer treatment, general return-to-work, legislation on sickness and disability, intervention referral, and deliberation with the OHP and the clinical care team. It is necessary to introduce the curriculum to OHPs to allow counseling for cancer patients’ return to work after completing cancer treatment in Korea. Moreover, more than half of the OHPs indicated that their role was not understood by physicians from other departments, a finding that corresponded to that by Zaman et al. However, Tamminga et al. found that communication improved between oncologists and OHPs during support interventions and increased interdisciplinary collaboration. Hence, efforts should be made to improve multidisciplinary interventions in the clinical environment.

The obstacles in the way of cancer survivors’ return-to-work include culturing their capability to return to work at the same level as that of the general public and overcoming the deficiency in the physical abilities of workers. Cancer survivors experience long-term effects of curative therapy, such as fatigue, depression, pain, and functional limitations, which can affect their confidence and self-esteem when resuming paid employment. Accordingly, they will inevitably experience a decrease in work capacity after treatment. Therefore, an attempt must be made in clinical practice to counterbalance this impact through some type of intervention. Berglund et al. introduced a rehabilitation program called “Starting Again,” which included training and information on coping skills delivered by oncology nurses in a 2 hours session. Purcell et al. created an educational program conducted by a multidisciplinary team that uses a handbook, goal-setting sheet, and progress diary to decrease patient fatigue. The program includes follow-up telephone calls after 2 and 4 weeks to monitor and enhance the effects of training. Similar programs need to be established in Korea.

Many cancer survivors have successfully returned to work with the support of their companies. For example, Grunfeld et al. surveyed 252 companies and identified ways companies help cancer survivors to return to work. These included phased returns, changes in work duties (e.g., less physical, client-facing), changes to the physical environment, and counseling and therapeutic services. Various in-company support programs are also needed to ensure that cancer survivors can return to work in a stable manner and maintain their jobs.

Improving the level of understanding of cancer through education is important to change the perception that it is an incurable disease, unlike other common illnesses. It has also been suggested that OHPs nationally promote assessments of work fitness for cancer survivors. In the last decade, increasing emphasis has been placed on including people with disabilities (including cancer) in society and the labor market. This has been encouraged by a Europe-wide movement, away from passive measures to more active ones, and has been achieved by implementing legislation including obligatory employment quota schemes, anti-discrimination laws, job-protection rights, and targeted labor-market policies. Because cancer survivors are also members of society, they need to be provided with social support and alternatives for reintegration, and there is a need to create an environment for them to work along with the general public.
This study had some limitations. First, it has a selection bias because of the low response rate, thereby making it difficult to generalize the results. It is necessary to determine how to increase the response rate by conducting a mail questionnaire survey 2 or more times to determine the views of non-responders. Second, it is difficult to prove the validity of the results because no validated questionnaire has been developed for OHPs in Korea. Therefore, this method should be adopted only in preliminary research.

Despite these limitations, this study identified the current status of clinical care, from the OHPs' perspective, for cancer survivors' return to work, the current status of the association between cancer survivors and workplace, and the obstacles they face. Thus, this study is considered meaningful as a basic preliminary study to assess the fitness of cancer survivors returning to work and to outline the role of OHPs in the future.

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