An Uplifted over Logistics Costs Efficiency by the Hub and Spoke System at Cikarang Dry Port

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Abstract: This research aimed to discovered and analyzed those efficiency of logistics costs by hub and spoke system at Cikarang dry port that provides ports which included logistics services with logistics companies and supply chains so it would contributes to reducing logistics costs and dwelling time at Tanjung Priok Port. This research uses Factor Analysis and AHP (Analytical Hierarchy Process) method as a method to find out all factors which influence most towards logistics performance and how to reduce those logistics costs at Cikarang Dry Port. Factor Analysis result starting from 14 elements into 8 elements which divided into 3 factors such as transportation, administration and inventory costs. The weight of loading and unloading costs is 0.24709, the weight of container costs is 0.20384 and the weighting of stacking fees is 0.14429. So AHP results was obtained from factors and elements of logistics costs Cikarang Dry Port which has most influence are F1 (loading and unloading costs), F6 (custom service fees), F8 (forwarding service costs), F2 (goods inspection service costs), F4 (stacking fees), F12 (service quality that needs to be improved), F3 (container tariffs), F5 (loading and unloading labor rates).

Keywords: Analytical Hierarki Process, Logistics Costs, Factor Analysis.

I. INTRODUCTION

Economic activities especially in world of trade which closely related to export and import activities are main activities in distribution of goods. The presence of industries in hinterland region encourages the creations of dry port concept that has functions like a seaport in general, and support to export, import and distribution of goods also commodities produced.

Dry Port is one of the logistics infrastructure, whereas dryport acts as a node in transportation network and supporter of economic activity. Cikarang Dry Port plays an important role of national connectivity by simplifying access between port and hinterland (for example an industrial area) as well as reducing traffic and congestion at Port of Tanjung Priok. CDP provides a port and logistics services which integrated with dozens of logistics companies and supply chains so it is expected to be able to reduce the density of loading and unloading currents and contribute to reducing dwelling time which will have an impact on reduction of container buildup at Tanjung Priok Port.

Based on 2019 performance index logistic report, the waiting time at Tanjung Priok Port is still at 3-4 days, it is still inferior against Singapore which has very fast dwelling time movement with only 1 day.

| Country/Port          | Dwell (in Day) 2019 | Remarks          |
|-----------------------|---------------------|------------------|
| Singapore             | 1                   | Excellent/Fast   |
| Hongkong, China       | 2                   | Very Good/Fast   |
| Thailand              | 2-3                 | Very Good/Fast   |
| Port Klang (Malaysia) | 3                   | Good/Fair        |
| Tanjung Priok (INA)   | 3-4                 | Good/Fair        |

Table 1: Dwelling Time of Asean Countries
Source: Logistic Performance Index (2019)

By long waiting time often has results in shortages of goods, fluctuations and high disparity in prices of goods between regions. Beside that the high waiting time at Indonesia's logistics performance is seen to be low, which only has position 46 in 2018. The low performance of Indonesian logistics was influenced by low performance of logistics at PT. Cikarang Dry Port Indonesia.

Fig 1: The growth of Asean Logistics Performance Index
Source Logistic Performance Index (2019)

The logistical performance assessment based on six aspects, such as efficiency of customs & border management clearance (customs), the quality of trade and transportation infrastructure, an ease of international shipping arrangements, the competence and quality of logistics services, capabilities to do track & tracing and frequency of timely deliveries. The Logistics Performance Index (LPI) also highlights over logistical costs in Indonesia, which still high at 23.5% in 2018.
A. Logistics

According to Li, X. in Karosekali and Santosos (2019) logistics is management of flow of goods movement start from original point and ends at point of consumption to meet certain demands. Whereas the understanding of logistics according to the Council of Supply Chain Management Professionals in Karosekali and Santosos (2019) logistics is part of supply chain management in planning, implementing and controlling the flow and storage of goods, information, and services which is effective and efficient from the original point to destination point according to consumer demand. Bowersox in Karosekali and Santosos (2019) said that there has 5 components which shaping logistic system, such as: structure facility location, transportation, inventory, communication and handling & storage. With good logistics management it will be very effective to increase the company's marketing efforts by providing an efficient transfer of product to customers, time and place utility for the product. (Lambert and Stock in Karosekali and Santosos, 2019).

B. Sizing of Logistics Performance

According to Sorooshian and Yin (2013) SCM is network management of organizations from up to down which includes relations between two or more companies and flow of material both of information and resources. While logistics is a process of planning, implementing, and controlling procedures for transportation and storage of goods efficiently and effectively. Therefore its important to sizing up supply-logistics chain performance by apply it well through customer satisfaction surveys. Beside that, role of distribution network and its management is very important to meet consumer demand thereby increasing sales and profits. (Haryotejo, 2015).

C. Crossdocking

There are several types of crossdocking that can generally be applied, such as pre-packed cross docking, and intermediate handling cross docking. Meanwhile, in crossdocking warehouse management scenario it has 3 types, such as: manufactured cross docking, distributor cross docking and retail cross docking. (Abdillah in Karosekali and Santosos, 2019).

D. Dry Port Concept

According to Roso (2008) dry port concept is briefly characterized as an integrated transport terminal that located in some distance from seaport, connected to the seaport by road transportations such as, train or waterway and offers services available at sea ports, such as custom clearance, container maintenance, storage, forwarding, etc. He added that main purpose of dry port was to move activities from sea port to Dry Port to reduce congestion and achieve other benefits.

E. Warehouse

According to Rushton in Karosekali and Santosos (2019) stockroom or warehouse is an important component of modern supply chain. The supply chain involves activities in various stages such as sourcing, production and distribution of goods from handling raw materials and processed goods to finished products. Warehouse could be described as part of a company's logistics system that has functions to store products and provide information about status and condition of material or inventory stored in warehouse so the information will always up-to-date and easily accessible by anyone with an interest.

F. Transportation

According to Ritonga, et. al. (2015) Transportation is a process of movement of people or goods from one place to another by using certain system to meet human needs by moving and interacting. He further said that transportation costs are influenced by two factors, such as product-related factors to determine product classification for needs of manufacturing level and market-related factors to decide the level of competition, market location, applied regulations and balance of goods traffic in an area.

G. Stock

According to Stevenson W. J. & Chuong S.C in Karosekali and Santosos (2019) inventory is stock or storage of goods. Inventories are not only necessary for operations but also contribute to customer satisfaction. Heizer and Render (2014) added that inventory has several functions, one of that is to eliminate risk of delays in delivery of raw materials or goods needed by the company, eliminate risk of availability of material which is not good so it should be returned, eliminate risk of seasonal price increases or inflation, and to store raw materials produced seasonally so the company won't have difficulties if the material is not available on the market.
**H. Scheduling**

According to Stevenson W. J. & Chuong S.C in Karosekali and Santoso(2019) said that scheduling related to timing of the specific use of resources of the organization. Scheduling mostly related to the use of equipment, facilities, and human activities. Scheduling occurs within each organization regardless of the nature of its activities. Effective schedule could get good result by savings costs and increased productivity.

**I. Factor Analysis**

According to Karosekali and Santoso(2019) factor analysis is an analysis used to reduce or summarize a number of variables to be fewer, but does not reduce the meaning of the original variables. Factor analysis aims to confirm the structure of factors analyzed based on the concept (theory) or measure the construct validity which shows how well the results that obtained from the use of meters accordance to theories. Another goal of factor analysis is to get a measure (in the form of a score) of latent variables based on several measurable variables. Based on the purpose of factor analysis, there are two types of factors analysis which is exploratory factor analysis and confirmatory factor analysis.

**J. Analytical Hierarchy Process (AHP)**

According to Saaty Karosekali and Santoso(2019) Analytical Hierarchy Process (AHP) is a method which seen details a complex or unstructured situation into components then organizes parts or variables of these components into a hierarchical arrangement and gives numerical value to this consideration to determine which variable has the highest priority. Furthermore, he added that AHP is useful to complex problems which not structured, do not have enough written data, such as problems: planning, discovering alternatives, prioritizing, selecting policies, source allocation, determining needs, forecasting results, system design, performance recognition and optimization in problem solving.

**K. Theoretical Framework**

The framework for this research could be seen as follows:

Fig 2:- Theoretical Framework
III. METHODOLOGY

This type of research were conducted by quantitative research because in this research has several analyzes of numerical data. Among the statistical analyzes which carried out in the modeling stage of trip generation / pull of motion to determine the influence of socio variables of goods loading and unloading flows in Cikarang Dry Port. Based on research title, there has two types of variables that attributes in these research which is responsibility accounting (X) and cost control (Y).

The population that used in this research was logistics service users priority lane, red lane, yellow lane and green lane as many as 120 companies who caught used logistics services in Cikarang Dry Port. The researchers took a sample of logistics service users from red line as many as 30 companies because its most expensive one than the others.

The data collection techniques used interviews that conducted in logistics section, especially domestic import section, direct and indirect observations on the field at domestic imports in Cikarang Dry Port and Cikarang Dry Port logistics service's users and questionnaires distributed to respondents.

In this research the authors used the Factor Analysis method which effective to reduce or summarize the number of elements to be fewer, but did not reduce the meaning of the original one. Beside that, the authors also use Analytical Hierarchy Process (AHP) method which could detailing complex or unstructured situation into components which arranged into hierarchical arrangement and provides numerical values in consideration to discovers which elements who has the highest priority.

IV. RESULT AND DISCUSSION

A. Validity and Reliability Test

According to the results over validity test, it was found that entire value of r results > r table (0.3610). This means that all statement items were declared valid. The results of validity test could be seen in Table 3 below.

| Variable | Correlation | Information |
|----------|-------------|-------------|
| F1       | 0.614       | Valid       |
| F2       | 0.489       | Valid       |
| F3       | 0.515       | Valid       |
| F4       | 0.404       | Valid       |
| F5       | 0.485       | Valid       |
| F6       | 0.674       | Valid       |
| F7       | 0.372       | Valid       |
| F8       | 0.442       | Valid       |
| F9       | 0.562       | Valid       |
| F10      | 0.483       | Valid       |
| F11      | 0.506       | Valid       |
| F12      | 0.379       | Valid       |
| F13      | 0.406       | Valid       |
| F14      | 0.486       | Valid       |

Table 3:– Validity Test Results

Then, the reliability test results showed from that Cronbach's Alfa result 0.861 > 0.60. Then it could be defined that results of these measurement of variables were reliable to use in subsequent analyzes, such as factor analysis.

| Cronbach’s Alfa | N of Item |
|-----------------|-----------|
| 0.753           | 14        |

Table 4:– Reliability Test Results

B. Measure of Sampling Adequacy (MSA)

Measure of Sampling Adequacy (MSA) used to discover whether an element is sufficient for further analysis. This value could be seen from the anti-image correlation matrix value. The MSA estimation value which process was carried out four times until finally all variables have a MSA value > 0.5, there are 8 variables that will be used for the next factor analysis process.

| Variable | First Calculation | Second Calculation | Third Calculation | Fourth Calculation |
|----------|-------------------|--------------------|------------------|--------------------|
|          | Anti image correlation matrix | Anti image correlation matrix | Anti image correlation matrix | Anti image correlation matrix |
| F1       | 0.557             | F1                 | 0.614            | F1                 |
| F2       | 0.500             | F2                 | 0.562            | F2                 |
| F3       | 0.602             | F3                 | 0.595            | F3                 |
| F4       | 0.530             | F4                 | 0.577            | F4                 |
| F5       | 0.663             | F5                 | 0.565            | F5                 |
| F6       | 0.690             | F6                 | 0.803            | F6                 |
| F7       | 0.445             | F7                 | 0.539            | F8                 |
| F8       | 0.624             | F8                 | 0.805            | F12                |
| F9       | 0.431             | F9                 | 0.430            | F13                |
| F10      | 0.328             | F10                | 0.430            | F14                |
| F11      | 0.487             | F11                | 0.539            | F14                |
| F12      | 0.521             | F12                | 0.539            | F14                |
| F13      | 0.680             | F13                | 0.539            | F14                |
| F14      | 0.680             | F14                | 0.539            | F14                |

Table 5:– Test Results of Measure of Sampling Adequacy (MSA)
C. Kaiser Meyer-Olkin (KMO) Measure of Sampling Adequacy and Bartlett's Test of Sphericity

The Kaiser Meyer-Olkin Index (KMO) Measure of Sampling Adequacy and the Bartlett's Test of Sphericity significance value were used to examine those accuracy of use of factor analysis. From these results of tests that have been done, it can be seen that the KMO value is 0.665 or between 0.5-1 and the significance value is 0.009 < 0.05 so it could be interpreted that factor analysis is appropriately used.

| Kaiser-Meyer-Olkin Measure of Sampling Adequacy | 0.665 |
|-----------------------------------------------|-------|
| Bartlett’s Test of Sphericity Approx. Chi-Square | 48.775 |
| Df                                            | 28    |
| Sig                                           | 0.009 |

Table 6: Results of KMO and Bartlett’s Test

D. Shapping Factor

After found those elements and selected and correlation estimation has been fulfilled as for requirements, and next step is to creating a factor to determined the structure that underlies to the link between the initial variables. The method that used in shapping factor was the principal component analysis method. The two main steps in shapping the factors were determining the number of factors and rotating the factors formed. These results could be seen in Table 7 below.

| Component | Initial Eigenvalues | Extraction Sums of Squared Loadings |
|-----------|---------------------|-------------------------------------|
|           | Total               | % of Variance | Cumulative % | Total | % of Variance | Cumulative % |
| 1         | 2.798               | 34.845       | 34.845       | 2.798 | 34.845       | 34.845       |
| 2         | 1.425               | 17.815       | 52.660       | 1.425 | 17.815       | 52.660       |
| 3         | 1.134               | 14.169       | 66.829       | 1.134 | 14.169       | 66.829       |
| 4         | 0.751               | 9.391        | 76.220       |       |              |              |
| 5         | 0.674               | 8.424        | 84.644       |       |              |              |
| 6         | 0.527               | 6.586        | 91.230       |       |              |              |
| 7         | 0.363               | 4.532        | 95.762       |       |              |              |
| 8         | 0.339               | 4.238        | 100.000      |       |              |              |

Extraction Method: Principal Component Analysis.

Table 7: Total Variance Explained

The first criteria used is the eigenvalue, from the table above, an eigenvalue greater than 1 in factors 1, 2 and 3 is obtained. With this criterion, the number of factors used is 3 factors. The second criterion is the determination based on the percentage value of total variance that can be explained by the number of factors to be formed. From the table above, interpretation can be made relating to the cumulative total variance of the sample. If the elements are summarized into several factors, then the total value of variance that can be explained is as follows:

- If all 8 elements are extracted into 1 factor, the total variance that can be explained is 2.788 / 8 x100% = 34.845%.
- If the 8 elements are extracted into 2 factors, the total variance that can be explained is 1.425 / 8 X 100% = 17.815%, and the cumulative total variance for the 2 factors is 34.845% + 17.815% = 52.660%
- If all 8 elements are extracted into 3 factors, the total variance that can be explained is 1.134 / 8 X 100% = 14.169%, and the cumulative total variance for the 3 factors is 34.845% + 17.815% + 14.169% = 66.829%

Thus the extraction of 3 factors obtained can be stopped and has met the second criterion. The third criterion is the determination based on the scree plot, from the results of the scree plot test it is known that the scree plot begins to level off at the extraction of the initial elements into 3 factors. From the combination based on these three criteria, it could be said that the most appropriate factor extraction is 3 factors.

![Scree Plot](image_url)

E. Communality

Communality is basically the amount of variance of a variable that can be explained by existing factors. Based on the results of the community test, it is known that extraction values for all variables are > 0.50. Thus, it can be concluded that all variables can be used to explain factors.
Table 8: Communalities Test

|      | F1  | F2  | F3  | F4  | F5  | F6  | F8  | F12 |
|------|-----|-----|-----|-----|-----|-----|-----|-----|
| Initial | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 |
| Extraction | 0.589 | 0.772 | 0.8 | 0.607 | 0.775 | 0.55 | 0.653 | 0.6 |

Table 9: Component Matrix

| Factor | F1  | F2  | F3  | F4  | F5  | F6  | F8  | F12 |
|--------|-----|-----|-----|-----|-----|-----|-----|-----|
| 1      | 0.708 | 0.449 | 0.624 | 0.672 | 0.618 | 0.733 | 0.498 | 0.496 |
| 2      | -0.506 | 0.735 | 0.346 | 0.339 | -0.234 | -0.066 | -0.579 | 0 |
| 3      | -0.022 | 0.177 | -0.539 | 0.201 | -0.582 | 0.094 | 0.264 | 0.595 |

Table 10: Rotated Component Matrix

| Factor | F1  | F2  | F3  | F4  | F5  | F6  | F8  | F12 |
|--------|-----|-----|-----|-----|-----|-----|-----|-----|
| 1      | 0.708 | -0.21 | -0.056 | 0.221 | 0.35 | 0.518 | 0.808 | 0.492 |
| 2      | -0.009 | 0.843 | 0.381 | 0.718 | -0.035 | 0.433 | 0.016 | 0.548 |
| 3      | 0.297 | 0.131 | 0.807 | 0.207 | 0.807 | 0.307 | 0.009 | -0.239 |

Table 11: Results of Grouping and Naming Elements into Factors

| Element | F1  | F6  | F8  | F12 |
|---------|-----|-----|-----|-----|
| Transportation | F1, F6, F8 |
| Administration | F2, F4, F12 |
| Stock | F3, F5 |

I. Logistics Cost Evaluation by Hierarchy Structure at PT. Cikarang Dry Port

Hierarchical structure used to find out cost factors that most influence to logistics costs at PT. Cikarang Dry Port on current. The costs was obtained by grouping by factor analysis in previous stage then arranged into hierarchical form as can be seen in Figure 4 below.
J. Pairwise Comparison Matrix

Paired comparison matrices at level 2 were obtained from the results of a questionnaire that is part of the AHP. This matrix aimed to see the comparison of each cost and the level of important of each cost.

| Element       | Respondent 1 |             |             | Respondent 2 |             |             | Respondent 3 |             |
|---------------|--------------|-------------|-------------|--------------|-------------|-------------|--------------|-------------|
|               | Transportation | Administration | Stock       | Transportation | Administration | Stock       | Transportation | Administration | Stock       |
| Transportation| 1            | 3           | 5           | 1            | 1/3          | 5           | 1            | 1/3          | 1           |
| Administration| 1/3          | 1           | 3           | 3            | 1/5          | 5           | 1/3          | 3            | 1/5          |
| Stock         | 1/5          | 1/3         | 1           | 5            | 3            | 1/5         | 1/3          | 1            | 1           |

Table 12: Pairwise Comparison Matrix level 2

Pairwise comparison matrices at level 3 were obtained from the results of questionnaires that are part of the AHP. This matrix aims to see the comparison of each of the factors of each cost and the level of important of each of these factors.

| Element       | Respondent 1 |             |             | Respondent 2 |             |             | Respondent 3 |             |
|---------------|--------------|-------------|-------------|--------------|-------------|-------------|--------------|-------------|
|               | F1           | F6          | F8          | F2           | F4          | F12         | F3           | F5           |
| F1            | 1            | 3           | 7           | 5            | 1/3         | 9           | 3            | 3           |
| F6            | 1/3          | 1           | 3           | 3            | 1/5         | 5           | 1/3          | 5           |
| F8            | 1/7          | 1/3         | 1           | 1/3          | 1/5         | 3           | 1/5          | 3           |
| F2            | 1/5          | 1/3         | 3           | 1            | 1/2         | 3           | 1/3          | 5           |
| F4            | 3            | 5           | 5           | 2            | 1           | 9           | 3            | 3           |
| F12           | 1/9          | 1/5         | 1/3         | 1/3          | 1/9         | 1           | 1/9          | 1/5          |
| F3            | 1/3          | 3           | 5           | 3            | 1/3         | 9           | 1            | 3           |
| F5            | 1/3          | 1/5         | 3           | 1/5          | 1/3         | 5           | 1/3          | 1           |

Table 13: Pairwise Comparison Matrix Level 3
K. The Estimation of Average weight for Each Cost and Variables Costs

In AHP, weighting average estimation was done by using geometric averages. The geometric values are considered as the results of group assessments of the values given by respondents. The following results calculate the average weighting for costs.

| Transportation | Administration | Stock |
|----------------|----------------|-------|
| 1.000          | 1.442          | 5.000 |
| 0.693          | 1.000          | 4.217 |
| 0.200          | 0.237          | 1.000 |

Table 14: Estimation of Average Weighting for Costs

The calculation for weighting average of each cost factor has done by using the same method as the weighting calculation for criteria.

| F1 | F6 | F8 | F2 | F4 | F12 | F3 | F5 |
|----|----|----|----|----|-----|----|----|
| 1.000 | 3.000 | 8.277 | 3.557 | 2.268 | 9.000 | 1.442 | 1.000 |
| 0.333 | 1.000 | 3.915 | 1.442 | 0.794 | 6.804 | 0.333 | 0.333 |
| 0.131 | 0.255 | 1.000 | 0.333 | 0.281 | 3.000 | 0.212 | 0.131 |
| 0.281 | 0.693 | 3.000 | 1.000 | 0.382 | 4.718 | 0.333 | 0.281 |
| 0.441 | 1.260 | 3.557 | 2.621 | 1.000 | 7.399 | 0.585 | 0.441 |
| 0.111 | 0.147 | 0.333 | 0.212 | 0.135 | 1.000 | 0.111 | 0.111 |
| 0.693 | 3.000 | 4.718 | 3.000 | 1.710 | 9.000 | 1.000 | 0.693 |
| 0.195 | 0.281 | 4.217 | 0.212 | 1.442 | 4.217 | 0.333 | 0.195 |

Table 15: The Calculation of Average weighting for Variable Costs

L. The Estimates of Partial weighting and Matrix Consistency for Elements Level (Cost)

Before calculating the partial value and consistency matrix, there has an initial step that should be carried out, such as finding the average number of quality for each criteria. Those Calculation of the average value for criteria of transportation, administration and inventory costs could be seen as follows.

| Element | Amount |
|---------|--------|
| Transportation | 1.893 |
| Administration | 2.679 |
| Stock | 10.217 |

Table 16: Sum of Average weighting for Elements Level 2

Next, the value on each cell was divided by sum of the results in each column. The results often called normalization matrix where the sum of numbers contained in each column will produce 1.

| Transportation | Administration | Stock | Partial Weight |
|----------------|----------------|-------|----------------|
| 0.5282         | 0.5383         | 0.4894 | 0.5186         |
| 0.3662         | 0.3732         | 0.4128 | 0.3841         |
| 0.1056         | 0.0885         | 0.0979 | 0.0973         |
| 1.0000         | 1.0000         | 1.0000 | 1.0000         |

Table 17: Normalization Matrix and weighting of Each Element Line at Level 2

M. The Calculation of Partial weighting and Matrix Consistency for Elements Level 3 (Cost Variables)

Before doing partial weight calculations and matrix consistency, there are some initial steps which should be done. For example The first thing to do is find the average number of weights for each criteria. Calculation of the average number of weights for F1, F6, F8, F2, F4, F12, F3, and F5.

| Element | Total |
|---------|-------|
| F1      | 3,1862 |
| F6      | 9,6368 |
| F8      | 290,167 |
| F2      | 123,772 |
| F4      | 8,0118 |
| F12     | 45,1376 |
| F3      | 4,3501 |
| F5      | 16,7547 |

Table 18: Sum of Average Weightings for Each Elements Level 3
Next, the value in each cell was divided by the sum of results in each column. Which called the normalization matrix where the sum of numbers every each column will produce 1.

N. Determination of Priority Weighting

After obtained values from geometric mean, the partial weighting and consistency of the matrix which is the output of the AHP step will be sought. To get the priority list, the researchers used Super Decisions software. With initial step taken from this software to build the AHP hierarchy. Then the hierarchy and connection between levels in hierarchy were found out and the matrix of geometric averages that have been obtained in previous manual calculation will be input to the software as well. After all geometric averages were input then the priority results would be obtained from the research by AHP method which seen as in Table 20.

From Table 20, it can be seen that 3 cost elements with highest contained and evaluation materials on logistics costs at PT. Cikarang Dry Port are elements of Loading and Unloading Costs (F1), Container Costs (F3), and Stacking Fee Rates (F4). As for the biggest cost factor contained is the quantity of Transportation Cost Factor which is equal to the Cost of Loading and Unloading Goods (F1) + Customer Service Fee (F6) + Forwarding Services Tariff (F8) = 0.24709 + 0.13984 + 0.03943 = 0.42636 (42.63%), followed by the Inventory Cost Factor for the Container Fee (F3) + TKBM Services Tariff (F5) = 0.20384 + 0.09461 = 0.29845 (29.84%) and finally the Factor Administrative costs of Goods Inspection Fee (F2) + Stacking Fee (F4) + Service Quality that needs to be improved (F12) = 0.10932 + 0.14429 + 0.02159 = 0.2752 (27.52%).

V. CONCLUSION AND SUGGESTION

A. Conclusion

Based on these results that have been described above, therefore several conclusions which could be drawn from this research are as in follows:

- The results of the factor analysis which started from 14 cost elements into 8 cost elements and were divided into 3 factors, which is transportation costs, administrative costs and inventory costs.
- The results from AHP and obtained the most important cost which is transportation costs, when viewed from the total priority weighting owned is 0.42636 consisting of loading and unloading costs (F1), custom service costs (F6) and forwarding service costs (F8).

B. Suggestion

Based on the results that has been described above, as for suggestions the authors could draw several recommendations as such:

- The establishment of several new regulations and policies related to logistics cost elements at PT. Cikarang Dry Port which has most impact over the efficiency of logistics costs so it could be reduce logistics costs at PT. Cikarang Dry Port.
- Find out and Add another cost elements for logistics at PT. Cikarang Dry Port which not include in cost elements that carried out in this research.
- Try to discovered and compare this research by using other decision support methods such as ANP, Topsis, and others.
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