Impact of the Prevalence of Concordant and Discordant Conditions on the Quality of Diabetes Care in Family Practices in England

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ABSTRACT

PURPOSE The purpose of this study was to examine the association between the prevalence of both diabetes-concordant and diabetes-discordant conditions and the quality of diabetes care at the family practice level in England. We hypothesized that the prevalence of concordant (or discordant) conditions would be associated with better (or worse) quality of diabetes care.

METHODS We conducted a cross-sectional study using practice-level data (7,884 practices). We estimated the practice-level prevalence of diabetes and 15 other chronic conditions, which were classified as diabetes concordant (ie, with the same pathophysiologic risk profile and therefore more likely to be part of the same management plan) or diabetes discordant (ie, not directly related in either their pathogenesis or management). We measured quality of diabetes care with diabetes-specific indicators (8 processes and 3 intermediate outcomes of care). We used linear regression models to quantify the effect of the prevalence of the conditions on aggregate achievement rate for quality of diabetes care.

RESULTS Consistent with the proposed model, the prevalence rates of 4 of 7 concordant conditions (obesity, chronic kidney disease, atrial fibrillation, heart failure) were positively associated with quality of diabetes care. Similarly, negative associations were observed as predicted for 2 of the 8 discordant conditions (epilepsy, mental health). Observations for other concordant and discordant conditions did not match predictions in the hypothesized model.

CONCLUSIONS The quality of diabetes care provided in English family practices is associated with the prevalence of other major chronic conditions at the practice level. The nature and direction of the observed associations cannot be fully explained by the concordant-discordant model.

INTRODUCTION

Type 2 diabetes is a common, lifelong condition affecting 3.1 million people in England.1 Accordingly, providing high-quality diabetes care is an important priority for the English National Health Service, and family (general) practices are mainly responsible for delivering most of this care.2 Quality of diabetes care in family practices has been examined primarily in relation to the individual patients.3 Less evidence exists regarding the practice-level factors that could influence diabetes care. Available evidence suggests that some characteristics of family practices and the populations they serve, including deprivation (more affluent practice population), list size (larger), and geography (urban), are associated with higher quality of diabetes care.3-7 The volume of patients with diabetes per practice has also been examined as a potential determinant of quality of diabetes care, but the evidence is inconclusive.5,8,9

No study, however, has previously assessed the potential impact of the practice-level prevalence of diabetes-concordant and -discordant condi-
Comorbidity and Quality of Diabetes Care

It is possible that family practices with a higher proportion of patients having different diseases in the cardiometabolic cluster (i.e., diabetes and diabetes-concordant conditions) prioritized and more efficiently allocated resources for the management of these conditions,10 potentially improving the quality of health care for patients with diabetes. Conversely, those practices with a higher proportion of patients who have diabetes-discordant conditions (i.e., those that are not directly related to each other in either their pathogenesis or management) could be impaired in their ability to deliver high-quality diabetes care as a result of competition for resources and attention.

The notion of concordant and discordant conditions, initially proposed to characterize comorbidities in relation to an index disease at the patient level,11 could also have implications for health services evaluation and improvement at the practice level. In England, capitation payments are distributed to practices according to their list size, population age, social deprivation, or practice location, but not to their disease prevalence profile.12

We conducted a study to explore whether the practice-level prevalence of diabetes-concordant and -discordant conditions could explain variations in the quality of health care provided to patients with diabetes registered in family practices in England.

**METHODS**

**Study Design and Setting**

We conducted a cross-sectional study using data from family practices in England, where the great majority of the population is registered with a family practice for the provision of primary care services, which are free at the point of care. Computerization is almost complete and driven by participation in the profitable Quality and Outcomes Framework (QOF),13 a national pay-for-performance scheme.14

We included data for all family practices participating in the scheme, which provides care for more than 99% of patients registered in England. We excluded practices that had incomplete data, provided only specialized services (e.g., addiction services), served primarily specialized populations (e.g., care homes), and had no recorded patients with diabetes. The analyses are based on 7,884 practices (96% of all practices).

**Data Sources**

Data on indicators for quality of diabetes care and on exception reporting rates (proportion of patients registered in the practice who had been excluded from QOF calculations) for the financial year 2012-2013 were obtained from the Quality Management and Analysis System (QMAS), which automatically extracts data from the clinical record systems of practices.

We obtained demographic data, number of general practitioners per practice, and the Carr-Hill normalized practice weighted list size15 (used for resource allocation for family practices in England, as it includes a number of adjustments to ensure that resources reflect more accurately the contractor’s workload and the unavoidable costs of delivering high-quality care to the local population) from the Health and Social Care Information Center Indicator Portal.16 We also obtained the Index of Multiple Deprivation (IMD)17 for the practice postcodes from the Department of Communities and Local Government.18 The IMD is calculated at the level of Lower Layer Super Output Area (geographical areas containing about 1,500 residents), which is based on 38 indicators organized across 7 different domains of deprivation (income, employment, health and disability, education, housing and services, living environment, and crime).

The data for this study are publicly available. In keeping with the requirements of Oxford University, the authors did not seek human subjects approval.

**Prevalence of Concordant and Discordant Conditions**

For each practice we calculated the prevalence for diabetes and each of 15 chronic conditions based on the number of patients with the index condition on the clinical register of each practice (numerator) as a percentage of the total number of patients on practices’ lists (denominator).

We established a map of shared pathophysiologic associations19-21 (Figure 1) and used it to classify conditions as either diabetes-concordant (obesity, hypertension, coronary heart disease, chronic kidney disease, stroke/transient ischemic attack, atrial fibrillation, and heart failure) or diabetes-discordant (asthma, cancer, chronic obstructive pulmonary disease [COPD], dementia, depression, epilepsy, hypothyroidism, and severe mental health disorders, such as schizophrenia, bipolar disorder, and other psychoses).

**Quality of Diabetes Care**

We used 2 overall measures of practice-level quality of diabetes care: (1) process of care, and (2) intermediate outcomes. They were based on 8 (processes) and 3 (intermediate outcomes) evidence-based, diabetes-specific indicators in the QOF for 2012 to 2013 (Table 1).7,22-24 We used logit transformation of the reported achievement rate in each practice for each indicator (proportion of eligible patients for which the target was met) because of the highly skewed distribution.
(empirical logit transformation, Supplemental Appendix 1, available at http://www.annfammed.org/content/13/6/514/suppl/DC1). The 2 overall measures (process and intermediate outcomes) were then obtained by calculating separately the arithmetic mean of the logit-transformed achievement rates of the corresponding indicators in each set.

We also considered an alternative quality of care outcome, the total number of achieved points, and analyzed this outcome as a sensitivity. The complexity and clinical importance of each indicator is reflected on the maximum number of points attributed to it, as a single predictor, followed by unadjusted multiple analyses, and we then adjusted for potential confounders previously identified in the literature (age, sex, list size, ethnicity, deprivation, number of family physicians, Carr-Hill list size, and exception reporting rate). Given that the ability of practices to develop economies of scale in the management of concordant conditions may be determined by their size, we stratified our analysis by practice size (practices with ≤3,000 patients; 3,000 to 6,000; 6,001 to 10,000;...
and ≥10,000). For easier interpretation, coefficient estimates quantifying the associations between predictors and the logit-transformed outcomes were back-transformed to percentages.

The fit of the models was assessed using the adjusted $R^2$ statistic, and violations of model assumptions were investigated using plots of residuals and fitted values. In the presence of minor violations of the model assumptions, we carried out a sensitivity analysis using bootstrap methods of 1,000 samples. Under this approach, no assumptions are made for the sampling distribution of the estimated parameters, and the obtained standard errors are considered more robust. We investigated potential collinearity by estimating the variance inflation factors (VIF) associated with all predictors. We conducted a sensitivity analysis consisting of removing and subsequently including 1 by 1 those predictors with a VIF of greater than 4. This approach enabled us to detect potential relevant changes in the magnitude or direction of the regression coefficients caused by collinearity. All analyses were carried out in Stata 12.1 (StataCorp) and we used an $\alpha$ of 5% throughout.

RESULTS
Characteristics of the Practices
There were 54,220,050 patients registered with the practices in this study (mean patients per practice = 6,877, SD = 4,001) (Table 2). The median achievement rate was 92.46% for processes of care for diabetes (interquartile range [IQR] = 4.47%) and 73.73% (IQR = 7.42%) for intermediate outcomes.

Impact of the Prevalence of Conditions on the Process of Care for Diabetes
Table 3 displays the association between the prevalence of the selected conditions and the composite measure of quality of processes of diabetes care, across all practices and by practice list size. Across all practices, the prevalence of diabetes was negatively associated with the quality of processes of care measure (back-transformed effect, –0.31%). Thus, for a practice with an average achievement rate, a relative increase of 1% in the prevalence of diabetes was associated with a 0.31% higher achievement rate across the overall processes of care.

Four of the 7 diabetes-concordant conditions were positively associated with our measure of quality of process of care, including obesity (0.33%), chronic kidney disease (0.18%), atrial fibrillation (0.57%), and heart failure (0.60%). No association was observed for stroke or transient ischemic attack, and a negative association was observed for both hypertension (–0.08%) and coronary heart disease (–0.38%).

Table 2. Characteristics of the Practices Included in the Study (N = 7,884)

| Characteristic | Mean (SD) | Range |
|---------------|----------|-------|
| Registered patients, No. | 6,877 (4,001) | 572-37,474 |
| Female patients, % | 50.16 (6.08) | 8.64-75.85 |
| Patient age ranges | | |
| 18-24 y, % | 9.82 (5.91) | 0-91.65 |
| 25-34 y, % | 17.50 (8.46) | 0-71.15 |
| 35-44 y, % | 18.02 (5.63) | 0-45.09 |
| 45-54 y, % | 18.47 (4.30) | 0-42.38 |
| 55-64 y, % | 14.76 (4.42) | 0-32.54 |
| 65-74 y, % | 11.70 (4.71) | 0-30.00 |
| 75-84 y, % | 6.98 (3.13) | 0-22.21 |
| ≥85 y | 2.74 (1.65) | 0-14.41 |
| Ethnicity | | |
| White, % | 84.15 (21.72) | 0-100 |
| Asian, % | 7.98 (14.00) | 0-87.48 |
| Black, % | 3.28 (6.41) | 0-59.07 |
| Index of multiple deprivation score | 21.78 | 18.54 |
| Prevalence of diabetes, % | 6.21 (1.77) | 0.10-18.00 |
| Prevalence of diabetes-concordant conditions | | |
| Obesity, % | 11.25 (3.83) | 0-43.30 |
| Hypertension, % | 13.81 (3.67) | 0-36.10 |
| CHD, % | 3.34 (1.17) | 0-9.10 |
| CKD, % | 4.16 (2.08) | 0-6.50 |
| Stroke and TIA, % | 1.45 (0.66) | 0-5.10 |
| Atrial fibrillation, % | 0.71 (0.33) | 0-3.90 |
| Heart failure, % | | |
| Prevalence of diabetes-discordant conditions | | |
| Asthma, % | 5.95 (1.36) | 0-13.70 |
| Cancer, % | 1.87 (0.74) | 0-5.50 |
| COPD, % | 1.79 (0.89) | 0-8.20 |
| Dementia, % | 0.55 (0.39) | 0-9.60 |
| Depression, % | 5.78 (3.01) | 0-35.90 |
| Epilepsy, % | 0.78 (0.28) | 0-4.00 |
| Hypothyroidism, % | 3.17 (1.05) | 0.10-8.50 |
| Severe mental health disorders, % | 0.87 (0.45) | 0-11.80 |

Two of 8 diabetes-discordant conditions were negatively associated with quality of process of care: epilepsy (–0.80%) and severe mental health disorders (–0.76%). No associations were observed for 3 other discordant conditions (dementia, depression, and hypothyroidism), whereas positive associations were observed for asthma (0.19%), cancer (0.59%), and COPD (0.23%).

Impact of the Prevalence of Conditions on Intermediate Outcomes
Table 4 shows the association between the prevalence of the selected conditions and the composite
Table 3. Association Between Quality of Diabetes Care (Process) and the Prevalence of Diabetes and Diabetes-Concordant and Diabetes-Discordant Conditions

| Condition                  | <3,000 Patients (n = 1,376) % (95% CI) | 3,000–6,000 Patients (n = 2,466) % (95% CI) | 6,001–10,000 Patients (n = 2,354) % (95% CI) | >10,000 Patients (n = 1,688) % (95% CI) | All Practices (N = 7,884) % (95% CI) |
|----------------------------|---------------------------------------|---------------------------------------------|---------------------------------------------|----------------------------------------|---------------------------------------|
| Diabetes                   | –0.32 (–0.57 to –0.07)*               | –0.23 (–0.41 to –0.05)*                    | –0.26 (–0.44 to –0.08)*                    | –0.54 (–0.78 to –0.29)*               | –0.31 (–0.41 to –0.21)*               |
| Diabetes concordant        |                                       |                                              |                                              |                                       |                                       |
| Obesity                    | 0.37 (0.29 to 0.44)*                  | 0.31 (0.26 to 0.38)*                       | 0.35 (0.30 to 0.41)*                       | 0.27 (0.20 to 0.35)*                  | 0.33 (0.30 to 0.37)*                  |
| Hypertension               | –0.13 (–0.26 to –0.01)*               | –0.10 (–0.20 to 0.00)*                     | –0.11 (–0.20–0.01)*                       | 0.09 (–0.03–0.21)*                   | –0.08 (–0.13 to –0.02)*               |
| CHD                        | –0.31 (–0.77 to 0.14)                | –0.09 (–0.92 to –0.20)*                    | –0.43 (–0.43 to 0.24)                     | –0.84 (–0.84 to 0.05)                 | –0.58 (–0.58 to –0.20)*               |
| CKD                        | 0.29 (0.14 to 0.45)*                  | 0.21 (0.10 to 0.33)*                       | 0.07 (–0.02 to 0.17)                      | 0.21 (0.09 to 0.32)*                  | 0.18 (0.12 to 0.24)*                  |
| Stroke and TIA             | 0.81 (0.05 to 1.50)*                  | 0.87 (–0.97 to 0.32)                       | 0.35 (–0.26 to 0.91)                      | 0.28 (–0.53 to 1.03)                  | 0.57 (–0.05 to 0.60)                  |
| Atrial fibrillation        | –0.38 (–1.29 to 0.45)                | 0.87 (0.30 to 1.46)*                       | 1.25 (0.71 to 1.76)*                      | 0.25 (–0.13 to 1.31)                  | 0.60 (0.25 to 0.89)*                  |
| Heart failure              | 0.89 (–0.10 to 1.78)                 | 0.59 (–0.13 to 1.30)                       | 0.40 (–0.31 to 1.06)                      | 0.44 (–0.51 to 1.29)                  | 0.60 (0.25 to 0.89)*                  |
| Diabetes discordant        |                                       |                                              |                                              |                                       |                                       |
| Asthma                     | 0.09 (–0.13 to 0.30)                 | 0.30 (0.15 to 0.46)*                       | 0.01 (–0.14 to 0.16)                      | 0.32 (0.13 to 0.51)*                  | 0.19 (0.10 to 0.27)*                  |
| Cancer                     | 1.05 (0.49 to 1.59)*                  | 0.70 (0.29 to 1.13)*                       | 0.10 (–0.32 to 0.50)                      | 0.41 (–0.04 to 0.85)                  | 0.59 (0.37 to 0.81)*                  |
| COPD                       | 0.29 (–0.14 to 0.70)                 | 0.26 (–0.06 to 0.59)                       | 0.06 (–0.28 to 0.38)                      | 0.19 (–0.26 to 0.62)                  | 0.23 (0.05 to 0.41)*                  |
| Dementia                   | –0.11 (–0.83 to 0.56)                | –0.28 (–0.24 to 0.78)                      | –0.15 (–0.83 to 0.48)                     | –0.62 (–1.52 to 0.21)                 | 0.01 (–0.30 to 0.31)                  |
| Depression                 | –0.02 (–0.12 to 0.08)                | –0.05 (–0.12 to 0.02)                      | –0.03 (–0.09 to 0.03)                     | 0.01 (–0.06 to 0.09)                  | –0.03 (–0.07 to 0.01)                 |
| Epilepsy                   | –0.12 (–0.90 to 1.05)                | –0.77 (–1.75 to 0.08)                      | –1.07 (–2.07–0.15)*                      | –1.65 (–3.06–0.39)*                  | –0.80 (–1.30 to –0.33)*              |
| Hypothyroidism             | 0.06 (–0.28 to 0.38)                | 0.19 (–0.05 to 0.45)                       | 0.07 (–0.17 to 0.31)                      | –0.06 (–0.35 to 0.22)                 | 0.08 (–0.05 to 0.22)                  |
| Severe mental health disorder | –0.85 (–1.42 to –0.31)*             | –1.16 (–1.82 to –0.62)*                    | –0.42 (–0.99 to 0.12)                     | –0.45 (–1.27 to 0.31)                 | –0.76 (–1.04 to –0.49)*              |

CHD = coronary heart disease; CKD = chronic kidney disease; COPD = chronic obstructive pulmonary disease; TIA = transient ischemic attack.

Note: Based on multivariate linear regression analysis. Dependent variable is the logit-transformed achievement rate of processes of care indicators. Independent variables are the prevalence of diabetes and conditions concordant and discordant to diabetes. Analysis adjusted for age, sex, ethnicity, deprivation, number of general practitioners, Carr-Hill list size, and exception rate. Coefficients have been back-transformed to percentages from logit-transformed achievement rates. β is the fully adjusted, absolute percentage change in achievement rate across the overall processes of care, per 1% change in prevalence.

* P < .05.

A measure of diabetes intermediate outcomes. Diabetes prevalence was not associated with the intermediate outcomes measure (–0.06%). Positive associations with the intermediate outcomes measure were observed again for the same 4 diabetes-concordant conditions, including obesity (0.24%), chronic kidney disease (0.30%), atrial fibrillation (0.97%), and heart failure (0.98%), whereas negative associations were observed again for hypertension (–0.22%) and coronary heart disease (–0.31%), and no association was observed for stroke or transient ischemic attack.

With respect to the discordant conditions, negative associations with the intermediate outcomes measure were observed similarly for epilepsy (–1.58%) and severe mental health problems (–0.95%). No associations were observed for asthma, dementia, depression, and hypothyroidism. Positive associations were observed for cancer (0.89%) and COPD (0.95%).

Both for processes of care and intermediate outcomes, stratified analyses by practice list size showed a pattern of associations similar to the overall models.

**Sensitivity Analyses**

The fully adjusted multivariable models explained 28% and 29% of the variation in our measures of processes of care and intermediate outcomes. On inspection of residual plots, the assumption of normally distributed residuals with constant variance appeared to be vio-
Table 4. Association Between the Quality of Diabetes Care (Intermediate Outcomes) and the Prevalence of Diabetes and Diabetes-Concordant and Diabetes-Discordant Conditions

| Condition                        | <3,000 Patients | 3,000 to 6,000 Patients | 6,001 to 10,000 Patients | >10,000 Patients | All Practices |
|----------------------------------|----------------|-------------------------|--------------------------|-----------------|---------------|
|                                  | % (95% CI)     | % (95% CI)              | % (95% CI)               | % (95% CI)      | % (95% CI)    |
| Diabetes                         | 0.06           | 0.04                    | 0.08                     | 0.25            | 0.06          |
|                                  | (–0.32 to –0.44)| (–0.22 to 0.31)         | (–0.22 to 0.36)          | (–0.11 to 0.60) | (–0.09 to 0.22)|
| Diabetes concordant              |                |                         |                          |                 |               |
| Obesity                          | 0.27           | (0.15 to 0.39)*         | (0.18 to 0.36)*          | (0.18 to 0.37)* | 0.24          |
|                                  |                | (–0.04 to 0.20)         | (0.19 to 0.29)*          |                 |               |
| Hypertension                     | –0.21          | (–0.40 to –0.02)*       | (–0.37 to –0.08)*        | (–0.49 to –0.18)*| (–0.40 to –0.04)*|
|                                  |                | (–0.33)                 | (–0.22)                  | (–0.30 to –0.14)*|               |
| CHD                              | 0.28           | 0.30                    | 0.09                     | 0.60            | 0.14          |
|                                  |                | (–0.45 to 0.62)         | (–0.86 to 0.45)          |                 |               |
| CKD                              | 0.36           | 0.30                    | 0.26                     | 0.32            | 0.30          |
|                                  |                | (–0.93 to 0.07)         | (–0.86 to 0.45)          |                 |               |
| Stroke and TIA                   | 0.28           | 0.15                    | 0.11                     | 0.53            | 0.14          |
|                                  |                | (–1.07 to 0.76)         | (–0.71 to 1.72)          |                 |               |
| Atrial fibrillation              | –0.57          | 1.30                    | 2.39                     | 1.17            | 0.97          |
|                                  |                | (–2.30 to 1.14)         | (–1.37 to 0.65)          |                 |               |
| Heart failure                    | 1.19           | 1.30                    | 0.26                     | 1.42            | 0.98          |
|                                  |                | (–1.45 to 0.90)         | (–0.01 to 2.77)*         |                 |               |
| Diabetes discordant              | –0.39          | –0.21                   | 0.18                     | 0.04            | –0.07         |
|                                  |                | (–2.21 to 2.36)*        | (–0.51 to –0.01)*        |                 |               |
| Asthma                           | –0.22          | –0.05                   | 0.22                     | –0.29           | –0.20         |
|                                  |                | (–0.55 to 0.11)         | (–0.51 to –0.01)         | (–0.29 to 0.30) | (–0.20 to 0.07)|
| Cancer                           | 2.01           | 0.81                    | 0.89                     | 0.56            | 0.89          |
|                                  |                | (1.09 to 2.91)*         | (–0.46 to 0.89)          | (–0.14 to 1.26) | (0.53 to 1.25)*|
| COPD                             | 0.99           | 0.85                    | 0.89                     | 1.12            | 0.95          |
|                                  |                | (0.33 to 1.64)*         | (0.36 to 1.42)*          | (0.45 to 1.78)* | (0.68 to 1.23)*|
| Dementia                         | 0.38           | 0.42                    | –0.09                    | –0.63           | 0.17          |
|                                  |                | (–0.69 to 1.42)         | (–1.16 to 0.95)          | (–1.91 to 0.61) | (–0.30 to 0.64)|
| Depression                       | 0.10           | –0.05                   | 0.08                     | 0.05            | 0.03          |
|                                  |                | (–0.05 to 0.24)         | (–0.02 to 0.18)          |                 |               |
| Epilepsy                         | 0.39           | –0.46                   | –1.74                    | –2.97           | –1.58         |
|                                  |                | (–3.78 to –1.18)*       | (–4.86 to –1.14)*        | (–2.30 to –0.87)*|               |
| Hypothyroidism                   | 0.33           | 0.28                    | –0.16                    | –0.08           | 0.13          |
|                                  |                | (–0.18 to 0.85)         | (–0.91 to 0.82)          |                 |               |
| Severe mental health disorder    | –1.76          | –0.54                   | –0.04                    | –1.06           | –0.95         |
|                                  |                | (–2.58 to –0.95)*       | (–2.25 to 0.11)          | (–1.35 to –0.56)*|               |

CHD = coronary heart disease; CKD = chronic kidney disease; COPD = chronic obstructive pulmonary disease; TIA = transient ischemic attack.

Note: Based on multivariate linear regression analysis. Dependent variable is the logit-transformed achievement rate of intermediate outcomes indicators. Independent variables are the prevalence of diabetes and conditions concordant and discordant to diabetes. Analysis adjusted for age, sex, ethnicity, deprivation, number of general practitioners, Carr-Hill list size, and exception rate. Coefficients have been back-transformed to percentages from logit-transformed achievement rates. β is the fully adjusted, absolute percentage change in achievement rate across the overall intermediate outcomes, per 1% change in prevalence.

* P < .05.
of the conditions. Although the prevalence of most concordant conditions was associated with higher quality of care, contrary to the hypotheses, the prevalence of hypertension and coronary heart failure were negatively associated with both processes and intermediate outcomes of care for diabetes. A mixed picture of associations was observed for discordant conditions, including strong positive associations for cancer and COPD.

**Diabetes Prevalence**

Previous studies have identified a number of practice-level characteristics that could influence diabetes care.\textsuperscript{3,7} A volume-outcome relationship has also been suggested for diabetes care in family practices, although evidence is inconclusive.\textsuperscript{5,8,9}

The observation that the practice-level prevalence of diabetes is associated with a lower quality of process of care as measured by our composite indicator, although perhaps counterintuitive, is actually consistent with previous research.\textsuperscript{9,28} This finding may be attributable to residual confounding on account of socioeconomic status of the practice population, which could also explain the similar patterns of associations observed in such conditions as epilepsy or mental health disorders, which tend to be more common in more deprived areas.\textsuperscript{29,30} No association was observed between the prevalence of diabetes and intermediate outcomes, which might reflect that intermediate outcomes are the result of not only the medical care provided, but also of other factors, such as patients’ adherence to medication and lifestyle recommendations.

Our sensitivity analyses based on QOF points rather than achievement scores revealed some differences from the main analysis, most notably a reversal in the direction of the association between process of care and the prevalence of diabetes. These differences could be explained from an organizational perspective if practices with a higher proportion of patients with diabetes are more responsive to financial rewards related to diabetes care, as previously suggested by Kontopantelis et al.\textsuperscript{3}

**Prevalence of Concordant and Discordant Conditions**

The practice prevalence of most chronic conditions was associated with quality of care. Some associations, although statistically significant, were relatively weak. For example, even a relative difference of 10% in diabetes prevalence was associated with only a 3.6% higher quality process of diabetes care—a relatively small effect. Some other conditions, however (atrial fibrillation, heart failure, cancer, COPD, epilepsy and mental disorders), were more strongly associated with our measures of quality of care.

We had hypothesized that the pattern of associations predicted by the concordant-discordant model might operate at an organizational level, with practices responding to the specific nature of the morbidity burden of their practice population. Although our observations do not confirm this hypothesis, observed levels of departure from the model were different for concordant and discordant conditions. It is because concordant conditions were broadly in accordance with the proposed model that the negative associations for hypertension and coronary heart failure are more difficult to explain. Speculation based on ad hoc explanations for this overall mixed picture does not appear to be justified.

The key observation is that, when measured at the practice level, disease prevalence of a great number of chronic conditions is associated with quality of diabetes care and that the concordant-discordant model does not seem to explain the observed patterns.

**Future Research and Implications for Health Services Organization**

This study is the first to be conducted at the practice level, and replication of findings with other data sources, ideally in other countries, would be desirable before our findings can be used to inform policy. If confirmed, however, our observations would suggest that prevalence of a number of chronic conditions can be a predictor of quality of care of diabetes. Incentive programs (financial or otherwise) should consider the number of chronic conditions when assessing performance of individual clinicians.

Different factors could contribute to the observed associations, and the mechanisms by which these associations operate remain to be identified. Specifically, practice characteristics at the interface between structure and process of care (such as, specialized nurses and physician associates or assistants, specialized clinics, community outreach programs) and potentially increased opportunities for patient peer support in communities with high rates of discordant conditions should be prioritized. In addition, service utilization is a known mediator of the relationship between morbidity burden and quality of care, because patients with comorbid conditions tend to be more frequent service users and are thus exposed to more opportunities for their care needs to be met.\textsuperscript{11,12} To increase our understanding in this area, multilevel analyses at the patient level are needed. These analyses would benefit from a number of repeated measurements of both prevalence of the conditions and quality of diabetes care, while considering sources of variation at the patient, the primary or named physician, the practice, and potentially higher organizational levels. Secondary analyses of
available cohort studies of patients with diabetes may offer an efficient approach to further study this issue.

**Strengths and Limitations**

Although our study included data for most practices in England, and we used robust analytic methods, it has some limitations. First, the cross-sectional nature of this study makes causal inference problematic. It is implausible that quality of diabetes care may have affected the prevalence of discordant conditions. For concordant conditions, however, current quality of diabetes care might be a valid proxy for previous quality, which may have helped to prevent the development of some discordant conditions. Second, we measured quality of diabetes care based on practice-reported information, which may differ from actual care. Data were extracted from clinical records, however, increasing the confidence in their validity. Third, the indicators used to measure quality of diabetes care represent only a proportion of the health care provided by a practice to patients with diabetes. The nature, scope, and evidence base of the activities included, however, makes it unlikely that this limitation may have introduced any major bias. Fourth, our regression models explained a relatively low percentage of the variation in our composite measures of quality of diabetes care (between 28% and 29%). Although we controlled for practice-level variables previously identified, other potentially relevant confounders were not included, especially patient-level characteristics, such as self-management behavior, medication adherence, or service use. Examining the role of patient-level characteristics was outside the scope of this practice-level analysis, a first step in investigating the concordant-discordant model. Future work, however, should focus on patient-level data and fully evaluate the role of patient and practice covariates.

The concordant-discordant model does not explain the patterns of association between the prevalence of chronic conditions and the quality of diabetes care provided by family practices in England. Even so, the strength of the associations and their consistency across different types of practices, quality of care domains, and measures support the validity of our findings.

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**Key words:** health care delivery/HSR; quality of care; endocrinology; diabetes; chronic care: comorbidity/multimorbidity; primary health care

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