Abstract—We consider the task of autonomously unloading boxes from trucks using an industrial manipulator robot. There are multiple challenges that arise: (1) real-time motion planning for a complex robotic system carrying two articulated mechanisms, an arm and a scooper, (2) decision-making in terms of what action to execute next given imperfect information about boxes such as their masses, (3) accounting for the sequential nature of the problem where current actions affect future state of the boxes, and (4) real-time execution that interleaves high-level decision-making with lower level motion planning. In this work, we propose a planning, learning, and reasoning framework to tackle these challenges, and describe its components including motion planning, belief space planning for offline learning, online decision-making based on offline learning, and an execution module to combine decision-making with motion planning. We analyze the performance of the framework on real-world scenarios. In particular, motion planning and execution modules are evaluated in simulation and on a real robot, while offline learning and online decision-making are evaluated in simulated real-world scenarios.

I. INTRODUCTION

Industrial automation has improved efficiency and decreased costs for modern industries, owing largely to the introduction of robots into factories [1]. In this work, we consider warehouse automation and tackle the problem of automated truck unloading. Unloading boxes from trucks is a daily operation in warehouses that requires manual labor and could benefit from automation [2], which can help increase throughput, i.e., rate of unloading boxes, and reduce employee work-related injuries. To achieve this goal, we propose a framework to plan robust actions for a custom-built truck-unloading robot (Fig. 1a) equipped with a mobile omnidirectional base referred to as base and two articulated mechanisms—a manipulator-like tool with suction grippers and a scooper-like tool with conveyor belts, referred to as arm and nose, respectively. The objective of the task is to unload boxes as quickly and efficiently as possible, without damaging the boxes or the robot in realistic truck environments (Fig. 1b).

Achieving high-level goals such as unloading a trailer involves both high-level decision making and low-level motion planning. Typically, such problems are formulated in deterministic settings where states are fully observable and outcomes of actions are deterministic. Task planning is then performed on logical predicates which require geometric reasoning to be applicable to real-world problems [3]. Due to the complexity that comes from hierarchical planning, these approaches often suffer from long computational times and thus are not well suited for time-critical applications such as truck unloading. Kaelbling and Lozano-Pérez [4] accounted for uncertainty when planning in non-deterministic settings but this comes at a cost of additional computational overhead. The computational complexity can be reduced, to some degree, by learning to predict solution constraints on the planner [5]. This approach allows to prune the search space but does not reason about the high-level sequential decision making for multi-step tasks. In contrast to these approaches, we use offline planners to precompute offline strategies and then use online decision making techniques to choose appropriate strategies in real time. This approach is similar to using slow offline planners to generate data to train online policies [6], [7].

Our domain is non-deterministic as we do not have perfect information about the world (e.g., box masses). Thus, we require planners capable of handling uncertainty. Planning under observation and model uncertainty is usually framed as a Partially Observable Markov Decision Process (POMDP) [8], [9]. Many POMDP solvers use point-based value iteration that requires explicit models for the probability distributions [10], [11]. Another approach to solving POMDPs is by running Monte-Carlo searches on a simulator [12] that does not rely on explicit probability distributions. In our work, we combine this approach with advanced heuristic-search methods [13] to efficiently plan robust actions.

There are several challenges in automated truck unloading: (1) requiring real-time motion planning capabilities to ensure high throughput, (2) dealing with imperfect information about the world, such as box masses, (3) accounting for sequential nature of the task where current actions affect future box configurations, and finally (4) ensuring real-time execution on the robot interleaving high-level decision mak-

Fig. 1: (a) Truck-unloader robot with its manipulator-like (arm) and scooper-like (nose) end effectors. (b) Examples of different trailers that need to be unloaded.

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We employ a high-fidelity simulator V-REP [14], that is capable of simulating the robot, the trailer and boxes. This simulator is used by the Strategy Generator module in the offline phase to compute high-level plans, strategies, for sampled environments accounting for uncertainty regarding the box masses while maximizing throughput. However, the space of environments is too large to use these precomputed strategies online without any adaptation. To this end, we learn a mapping, which we call the Strategy Chooser, that chooses the most relevant strategy among precomputed strategies given current boxes configuration. This enables our framework to generalize to previously unseen environments online. During execution, the Motion Planner module receives queries, and uses a state-of-the-art motion planner to plan joint trajectories for the robot minimizing execution time. Finally, the task of instantiating high-level planned strategies into low-level motion planning queries to move the robot’s end-effectors is done by the Strategy Executor module which ensures real-time execution. The framework is briefly summarized in Fig. 4. While the framework described above is general and we anticipate that it can be applied to many domains, we focus on its performance for our specific application of automated truck unloading.

II. PLR FRAMEWORK

The planning, learning and reasoning (PLR) framework is tasked with planning collision-free motions of the robot that will maximize the throughput i.e., rate of boxes unloaded, while avoiding damage to boxes and the robot. It continuously receives as an input, the current perceived world state \( W \) of the environment provided by the robot’s perception system, and outputs a trajectory to be executed by the robot’s actuators. The world state \( W \), contains (1) a voxel grid estimating the volume occupied by the trailer’s walls, ceiling and floor, and (2) an estimate of the position and orientation of all the perceived boxes in the trailer. Box masses are not provided, and they are the main sources of uncertainty in \( W \). We will also use the notion of the true world state \( W^T \), which contains information about all the boxes in the trailer including their masses.

The robot is equipped with a wide suite of sensors, such as RGB and depth sensors, that allow it to estimate occupancy of the trailer’s walls, and estimate box poses which are used to construct \( W \). In addition to the real robot, we also employ a simulation of the robot, trailer, and boxes to estimate the outcomes of actions, and perform offline learning. The sensors are not simulated and we assume ground truth box poses and trailer occupancy for simulation results. A discussion of robot’s sensor suite and perception module is outside the scope of this paper.

Before we detail the framework’s modules, we introduce two key notions that drive our framework—strategies, and abstract actions.
wall. This enables our framework to learn offline strategies that are applicable for a wide variety of environments.

B. PLR Framework Modules

The PLR framework uses an offline phase to design strategies which are then used in the online, truck-unloading phase. The framework is depicted in Fig. 4.

1) Motion Planner: The Motion Planner receives as an input a world state $W$ as well as a motion-planning query and plans a collision-free trajectory. The planner is capable of planning in both configuration and Cartesian spaces. All the modes that the motion planner receives queries for are listed in Table. I

In our system, minimizing execution time is of utmost importance to unload a large volume of boxes efficiently. Additionally, short planning times are desired to enable the framework to rapidly evaluate many potential motions, when determining the best way to accomplish an abstract action. Finally, planning times and generated plans should be consistent. Namely, similar queries should roughly take the same amount of planning time and result in similar plans. Unfortunately, sampling-based planners such as RRT [15] often have a large variance in their planning times and solutions due to the stochastic nature of the algorithm.

To this end, we chose ARA* [16] as our planner. ARA* is an anytime heuristic search-based planner which tunes solution optimality based on available search time. Specifically, it computes an initial plan quickly and refines its quality as time permits. Our search space consists of a uniformly-discretized state lattice with motion primitives [17], which are short, kinematically feasible motions for the robot. It also employs adaptive motion primitives that rely on an analytical IK solver similarly to the ones described in [17]. To produce efficient-to-execute paths, we use a cost function that approximates the time to perform each motion primitive. The heuristic function that we use for the ARA* search is the Euclidean distance to the goal pose for the arm end-effector, and Euclidean distance in joint space for nose and base. The planner checks for robot self-collisions using mesh-to-mesh collision checking and checks for robot collisions with boxes and trailer using Octree collision geometry. We use Flexible Collision Library [18] for collision checking.

2) Strategy Executor: The Strategy Executor executes a strategy by continually evaluating the current state of the world $W$ as received from the robot’s sensors and instantiating abstract actions (Fig. 3) into specific motion-planning queries which are then executed by the robot (in simulation or real world). This is done until the strategy is completed or an alternative one is provided by the Strategy Chooser. The robot is capable of executing two high level actions—Pick and Sweep, both depicted in Fig. 5. Pick action works well in unloading boxes in structured walls, whereas the Sweep action is geared towards boxes lying in unstructured piles on the trailer floor. In general, Sweep action has higher mean unloading rate than Pick action.

Once the Strategy Executor receives a strategy (see Fig. 2b for an example), the execution starts from the root of the strategy tree and goes down, executing actions $u_i$ at each level of the tree, corresponding to the observations $z_i$ made from the world state $W$. It instantiates the abstract actions into geometric motion planning queries which are sent to the Motion Planner. It then receives the planned trajectories from the Motion Planner and sends them to the robot controller or the simulator for execution.

3) Strategy Generator: The Strategy Generator is tasked with precomputing a set of robust and efficient strategies $L$ for a small set of sampled environments such as those depicted in Fig. 1b. Note that the generator only has access to the perceived world state $W$, but not to the ground truth $W^g$. Box masses, which affect the environment’s dynamics and the choice of best strategy, are unknown to the generator. To understand why box masses matter, consider a truck in which boxes are heavy. In such a case, picking large number of boxes at once might not be feasible as suction grippers have limited strength, so a better strategy might be to pick few boxes at a time.

This robust planning problem under uncertainty, also known as belief space planning, can be formulated as a POMDP [8], [9]. In this work, we employ a recent search-based POMDP solver, Partially Observable Multi-Heuristic Dynamic Programming (POMHDP), which incorporates multiple heuristics from the domain knowledge, particle filtering for belief representation, and iterative forward search for faster convergence [13].

The goal for this belief space planning problem is to unload all boxes in the truck. Heuristic functions are used to guide the search to the goal, so that the algorithm does not need to exhaustively evaluate all the possible action sequences. For this application, we used three heuristic functions, which are simple yet effective in practice as an ensemble: (1) a constant value if there are any boxes left in the truck, (2) the total number of boxes left in the truck, and (3) the maximum height of the box stacks in the truck.

The action set for the Strategy Generator consists of 12 parameterized abstract actions (Fig. 3). The observation set consists of 18 semantic observations which describe the world state at a semantic level, e.g., $BoxPileLowLeft$ is observed if the pile of boxes in front of the robot is lower than a threshold and its topmost box is in the left-hand side.

The belief, i.e., probabilistic estimation of the true state, is represented by a set of particles, encoding a probability mass function. Each particle is a sampled world state, thus, the masses of the boxes may differ between particles. For the given initial belief, POMHDP evaluates the possible sequences of abstract actions and observations (up to a finite horizon), and returns a decision tree with the best abstract actions and the corresponding observations.

4) Strategy Chooser: The Strategy Chooser is tasked with learning a mapping $M$ that is used in the online phase to choose the strategy to execute for a given $W$. As described before, the Strategy Generator precomputes robust and efficient strategies $L$ only for a small set of world states and during the online phase the system encounters new world states and needs to generalize one of the precomputed
One solution to tackle this problem is to use a hard-coded strategy $\mathcal{H}$, created by a human expert that encodes domain knowledge. The hard-coded strategy employed in our experiments is described in Fig. 6. However, encoding satisfactory behavior by a single strategy, hard-coded or automatically generated, for the large set of environments that will be encountered is extremely challenging. In contrast, we present a learning-based solution to train $\mathcal{M}$ as a binary classifier that chooses either the hard-coded strategy $\mathcal{H}$ or one of the precomputed strategies in $\mathcal{L}$ which is chosen using a simple strategies in $\mathcal{L}$ to ensure high throughput.

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The entire learning framework is summarized in Fig. 7 (right). Observe that the task of truck unloading is a sequential decision-making problem where current actions influence future world states. To keep the sample complexity required tractable, we formulate it as a supervised learning problem where the objective at every time step is to predict the strategy that will unload the largest number of boxes, given the current world state. In spite of the simplification, we find that this objective results in good long-term unloading performance. To train $M$, we need large amounts of data $D$ consisting of pairs of world states and corresponding best strategies. This data is obtained in the offline phase iteratively by initializing a random world state, executing (1) the strategy in $L$ as predicted by the nearest-neighbor classifier $NN$ using the designed features and (2) the hardcoded strategy $H$. This allows us to determine which strategy performs the best in terms of box unloading rate for the initialized world state. Once the best strategy is recorded in $D$, we retrain $M$ using $D$ and execute the strategy predicted by $M$ to obtain the subsequent world state. Crucial to such a data-collection procedure is the capability to reset the world state in the subsequent world state. Crucial to such a data-collection procedure is the capability to reset the world state in the simulator to properly simulate the vacuum suction cups, and train the simulator to properly simulate the complex robot body shapes. As a result, an abstract planning procedure is similar to DAgger [21].

### III. EXPERIMENTAL ANALYSIS

We present experimental analysis that highlights our design choices. All results were obtained using a C++ implementation of our PLR architecture. We used Intel Xeon Gold 3.40GHz CPU machine for all our experiments. All simulation environments used for evaluation were motivated by real-world scenarios (see Fig. 1b). To verify the validity of our basic modules, the Strategy Executor and Motion planner were also run on the real robot with the hardcoded strategy described in Fig. 6. In our simulated experiments, we used four different environments termed Env. A1, A2 and Env. B1, B2 (see Fig. 8). Env. A1 and A2 contain nicely-stacked boxes with varying masses and different sizes. In contrast, Env. B1 and B2 contain unstructured piles of boxes on the truck floor with a wide variety of box masses and sizes, which makes the unloading problem significantly harder. Env. A1 and A2 are significantly different from Env. B1 and B2 and thus would require very different strategies for efficient unloading. We used Env. A1 and B1 to generate the library $L$ and train $M$, according to the procedure described in Sec. II-B.3, II-B.4. Env. A2 and B2 were used only to evaluate the system’s performance.

#### A. Motion planner.

To demonstrate the extent to which each motion planning mode is invoked by the Strategy Executor within the PLR, we start by reporting on the number of queries per mode and the respective planning times and failure rate for the online phase of the PLR (Table I). The timeout for the motion planner was set to five seconds. To execute the Pick and Sweep actions the executor makes multiple calls to these modes as detailed in Table II.

| Plan mode | No. queries | Planner times [ms] | Failures [%] |
|-----------|-------------|--------------------|--------------|
| M1: Arm   | 4           | 10.9 ± 5.7         | 0 ± 0        |
| M2: Arm + Base | 5   | 11.1 ± 5.9         | 0.2 ± 0.4    |
| M3: Nose  | 3           | 47.6 ± 30.8        | 2.2 ± 1.1    |
| M4: Arm   | 1           | 22.8 ± 12.6        | 1.4 ± 2.7    |
| M5: Base  | 1           | 154.7 ± 56.3       | 3.2 ± 5.2    |
| M6: Pre-planning | 6 | 85.2 ± 31.7 | 70.9 ± 465.2 |

**TABLE I:** The different Motion-planner modes, corresponding planning DOF and planning times for both actions. The timeout for the motion planner was set to five seconds.

Fig. 5. We also report the overall planning times for the Pick and Sweep actions (Table II) which come from accumulated planning times for all the subactions.

As we can see, most planning queries are for relatively low-degree of freedom planning problems (less than five) and the planner efficiently finds the plans with almost no timeouts. The only exception is planning the coordinated motion for the arm and base (M2) which takes on average almost 1.1 seconds. M5 is the most frequent planning query as the robot base moves back and forth in each action.

#### B. Strategy Executor.

We evaluated the Strategy Executor module in simulation and in the real world. Table II shows the simulation results for each action, Pick and Sweep, the number of executions, planning and execution times and the box unloading rate. For Env. A1, the frequency of the two actions, Pick and Sweep, is fairly even. The execution times dominate the planning times for both actions. Note that even though it takes more time to sweep than to pick, the mean unloading rate of the Sweep action is about twice as much as the pick action.

For the real world experiment, we ran the motion planner and the executor modules with the hardcoded strategy for 10 minutes and 32 seconds. The real world environment is shown in Fig. 8e. The boxes in the scene vary in sizes. A total of 128 boxes were unloaded in the entire run which results in an unloading rate of 0.2 boxes/sec (see video.).

#### C. Strategy Generator

To assess the performance of the Strategy Generator, we report the strategy generation time in the offline phase. Strategies are generated for Env. A1 and B1 using five particles, and a planning horizon of six sequential actions. Note that we employed a high-fidelity slow-speed robot simulator to properly simulate the vacuum suction cups, compliant suction cup joints/plungers, conveyor belts, as well as the complex robot body shapes. As a result, an abstract action of 40 seconds for execution with the real robot takes about 400-600 seconds for simulation on the aforementioned machines. To reduce the strategy generation time, we used 25
simulators running in parallel on separate CPU cores. For Env. A1 and Env. B1, it took 3.2 ± 0.32 hours and 4.1 ± 0.87 hours to generate a strategy, respectively.

D. Overall Framework with the Strategy Chooser

We start by comparing the performance of the different methods (See Fig. 9 caption) for the case where there is no need for generalization, namely, where the environment used to compute strategies in the offline phases is identical to the one tested in the online phase. In our setup, these are Env. A1 and B1. Fig. 9 (left two plots) shows the number of unloaded boxes as a function of time on these environments averaged over 10 independent runs (with the shaded region depicting standard error). For both environments, we see that all the methods other than NN show comparable performance to the hardcoded strategy \( \mathcal{H} \) which demonstrates that the offline phase effectively computes efficient unloading strategies. The improvement is more prominent in Env. B1 than A1, since the hardcoded strategy is highly tailored for environments such as Env. A1. Also, note that open-loop execution of precomputed strategies often performs poorly as the unloading process is highly stochastic and we need online adaptation, like the chooser \( \mathcal{M} \), to ensure good performance. The nearest-neighbor strategy NN starts with high unloading rates but degrades later as the world states start to diverge from the ones observed in the offline phase due to compounding errors from stochastic dynamics. The chooser \( \mathcal{M} \), however, accounts for this by switching to the hardcoded strategy \( \mathcal{H} \). Thus, it ensures that our system never performs worse than \( \mathcal{H} \), and in some cases, significantly better than \( \mathcal{H} \) (like in Env. B1 and B2.)

We observe similar trends when we evaluate the performance on environments which have not been seen in the offline phase (Fig. 9 right two plots) Env. A2 and B2. For Env. A2, the NN strategy degrades in the later stage of the unloading task whereas the chooser \( \mathcal{M} \) switches to \( \mathcal{H} \). In contrast, NN performs the best in Env. B2 where the learned strategies generalize well but the chooser \( \mathcal{M} \) cannot attain the same performance due to misclassifications. However, \( \mathcal{M} \) still has a significantly better performance than \( \mathcal{H} \), demonstrating the benefit of our PLR framework with the offline Strategy Generator and online strategy chooser in terms of generalization.

IV. Conclusion and Future Work

In this work, we proposed a planning, learning, and reasoning framework that accounts for uncertainty in the world, generates robust motion plans offline that are adapted for online real-time execution in previously unseen environments for automated truck unloading. Our real world experiments show the real-time performance of our motion planning and execution modules, while the simulation experiments show the capabilities of our framework in learning robust offline strategies that generalize online with better throughput when compared to hardcoded strategy designed by a human expert.

Future work includes evaluating planned strategies and online adaptation on the real robot, learning features that are informative in choosing the appropriate strategy from raw sensor data using end-to-end learning techniques [22], efficient motion planning for recurring actions such as pick [23], and planning with adaptive simulation accuracy which would enable quicker generation of strategies [24], [25].
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