Calorie Labeling, Fast Food Purchasing and Restaurant Visits

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Objective: Obesity is a pressing public health problem without proven population-wide solutions. Researchers sought to determine whether a city-mandated policy requiring calorie labeling at fast food restaurants was associated with consumer awareness of labels, calories purchased and fast food restaurant visits.

Design and Methods: Difference-in-differences design, with data collected from consumers outside fast food restaurants and via a random digit dial telephone survey, before (December 2009) and after (June 2010) labeling in Philadelphia (which implemented mandatory labeling) and Baltimore (matched comparison city). Measures included: self-reported use of calorie information, calories purchased determined via fast food receipts, and self-reported weekly fast-food visits.

Results: The consumer sample was predominantly Black (71%), and high school educated (62%). Post-labeling, 38% of Philadelphia consumers noticed the calorie labels for a 33% point ($P < 0.001$) increase relative to Baltimore. Calories purchased and number of fast food visits did not change in either city over time.

Conclusions: While some consumers report noticing and using calorie information, no population level changes were noted in calories purchased or fast food visits. Other controlled studies are needed to examine the longer term impact of labeling as it becomes national law.

Introduction

Obesity is a significant contributor to poor health. Multiple public health strategies have been proposed to address this problem, including the recent focus on altering the “food environment,” specifically those locations where food and drink are purchased and consumed. A significant policy effort in this regard is calorie labeling of menus at fast food and other restaurants, which attempts to change the food environment by providing prominent information on the caloric content of menu items at the point of purchase.

Labeling legislation has been mandated in several cities and states, and the Food and Drug Administration has been tasked to set up a system nationally as part of the Patient Protection and Affordable Care Act (PPACA). Section 4205 of PPACA dictates that restaurant chains with 20 or more locations nationally must post the calorie content of all regular food and drink items on their menu board or printed menu (1) and other nutritional information must be disclosed, in writing, upon request. Policymakers expected this large-scale change in the food environment would induce consumers to make healthier food choices, among other potential benefits.

Despite the potential importance of this policy, there is limited empirical evidence from controlled, real world studies of calorie labeling. Those that do exist have found a small to nonexistent impact on calories purchased, though the results have been somewhat mixed (2,3). However, prior studies of calorie labeling suffer significant methodological limitations or other shortcomings, including a small sample size, examining food choice in a laboratory rather than real world setting, examining only a single chain, and/or lacking a comparison group (2-10). Additionally, the outcomes examined have been very limited. No study has observed whether consumers were avoiding fast food altogether as a result of labeling, since all prior studies limited their data collection to customers eating at fast food restaurants. These studies have also generally not examined whether labeling is more or less effective.
for particular subgroups. Such data are critical to understand the overall public health impact and effectively refine the policy and/or buttress it with additional efforts. Related, while research indicates that the proportion of meals purchased away from home has dramatically increased in recent years, there is little recent information on the prevalence of eating out at fast food chain restaurants, per se (11,12). This information is needed in order to assess the potential impact of this menu labeling policy on overall nutrition and obesity.

This article reports on an evaluation of calorie labeling that improves upon limitations of prior research by using both consumer and telephone-based samples to examine consumer responses to calorie labeling as it was implemented in Philadelphia, PA. In a controlled study, researchers provide data on an important public policy for the overall population and subgroups. Specifically, researchers evaluated whether calorie labeling was associated with (1) consumer awareness and reported use of calorie labeling; (2) number of visits made by consumers to fast food restaurants; and (3) amount of calories purchased.

Methods

Researchers utilized a difference-in-differences study design as the analytic framework. Two sets of data collection were conducted: (a) a point-of-purchase receipt collection and brief interview at fast food restaurants and (b) a telephone survey via random-digit dialing. Consumers’ changes in fast-food purchasing behaviors were examined in Philadelphia before and after calorie labeling was implemented, and these outcomes were simultaneously compared to consumer purchases in a comparison city that did not implement labeling. Baltimore was selected as the city most comparable to Philadelphia by calculating Euclidean distances between Philadelphia and each of the largest 100 US cities using standardized city-level measures derived from Census 2000 data, including population size, poverty, unemployment, education, race/ethnicity, and income measures. Data were collected in both cities simultaneously. Baseline data collection occurred in December 2009, two months before calorie labeling took effect in Philadelphia in February 2010. Follow-up data collection began four months later, in June 2010. This study was approved by the Institutional Review Board of New York University School of Medicine.

For the consumer survey fast food restaurants in Philadelphia and Baltimore were matched based on the comparability of ZIP code-level demographics. Based on the top matches two of the largest fast food chains in the US were selected (13): McDonald’s and Burger King. Initially 28 restaurants were selected; as some managers asked not to survey their customers, the final sample was from 23 of them.

Research staff stood outside the busiest doorway of each fast food restaurant during lunch (approximately 11:30 am–2:30 pm) or dinner (approximately 5:00 pm–8:00 pm) hours, and approached every customer appearing 18 years and older by asking them to bring their itemized receipt back to us in exchange for $2. Any customer aged 18-64 with any food or beverage purchased was eligible; older consumers were excluded as they are most likely to be on a special diet. For customers who returned with their receipt, research staff asked a short series of questions confirming: what food was ordered for the consumer in question (other food on the receipt was not considered); the exact nature of all food items (i.e., any customizations added to the order, cheese, mayonnaise, diet or regular drink, etc.); how frequently they visited “big chain” fast food restaurants in the last week (at breakfast, lunch, dinner, and snack); whether they noticed calorie information in the restaurant; and if so, whether they used the information to purchase more or fewer calories than they otherwise would have at the restaurant. The receipt was used to assign calories to all items purchased based on the nutrition information provided on each restaurant’s website as of May 2010.

During the same time period as receipt collection, a professional survey firm conducted a random-digit-dialed landline telephone survey of residents within the city limits of Philadelphia and Baltimore. Any adult aged 18-64 who answered the phone was eligible. Residents of ZIP codes in the lower one-third of the income distribution were oversampled (to represent half the sample) in order to more precisely estimate effects on this high-risk group. The primary outcome variable collected in the telephone survey was the usual weekly frequency of visits to “big chain” fast food restaurants. Respondents were first asked whether they had consumed any “big chain” fast food within the last 3 months. If they had, they were asked a series of additional questions about their frequency of fast food consumption and demographic details, including their height and weight (from which body mass index (BMI) was calculated).

Data analysis

Because of the imperfect covariate balance by case status and time period (Supporting Information Table 1), the sample was weighted via inverse probability of treatment weights (IPTW). IPTW is a propensity scoring method, described elsewhere (14), that is well-accepted for achieving an unbiased estimate of the average treatment effect. Treatment probabilities were estimated by multinomial logit with predictors: age, gender, race, education, homeownership (phone survey), and BMI (phone survey) and BMI profile [point of purchase survey; Stunkard figure rating scale (15)] and then the weights were used in all subsequent analyses. For the phone survey, additional sampling weights were added to the IPTW to reflect the oversampling of residents in poorer ZIP codes and number of landlines. However, the results of unweighted models did not change the statistical inferences regarding program effects.

Categorical variables are presented descriptively as frequency cross-tabulations with city and time period, along with chi-square tests of statistical independence. To test seeing and using calorie labels logistic regression was used; for number of times eating at fast food restaurants negative binomial was used; and for number of calories purchased ordinary least squares was used. The key test in these regression models of the effectiveness of calorie labeling policies is the coefficient on the interaction term between city (Philadelphia versus Baltimore) and the time period (post- versus pre-labeling) while also including these two main effect variables. All regression models included the demographic variables listed above as covariates, and restaurant chain (in the point-of-purchase survey).

Standard errors were adjusted for clustering of observations at the restaurant or ZIP code level. Marginal effects derived from these models are presented for each city and time period, along with within-city differences between time periods, and the net impact of labeling (e.g., the difference between the cities’ calorie-consumption changes over time).
TABLE 1 Sample characteristics: propensity score weighted*  

| Point of purchase (consumer) sample | Philadelphia Pre (N = 599) | Post (N = 570) | Baltimore Pre (N = 433) | Post (N = 481) | Total |
|-----------------------------------|---------------------------|----------------|-------------------------|----------------|-------|
| Age                               |                           |                |                         |                |       |
| 18-24                             | 18.60%                    | 19.80%         | 20.00%                  | 21.90%         | 20.10%|
| 25-39                             | 30.60%                    | 31.10%         | 31.70%                  | 30.00%         | 30.80%|
| 40-49                             | 22.80%                    | 21.60%         | 20.60%                  | 22.60%         | 21.90%|
| 50-64                             | 28.00%                    | 27.50%         | 27.00%                  | 25.50%         | 27.20%|
| Pearson: Uncorrected chi2(9)       |                           |                |                         |                | 3.1377, P = 0.982 |
| Gender                            |                           |                |                         |                |       |
| Male                              | 56.00%                    | 55.90%         | 54.60%                  | 51.20%         | 54.40%|
| Female                            | 36.80%                    | 37.70%         | 38.30%                  | 41.50%         | 38.60%|
| Missing                           | 7.20%                     | 6.40%          | 7.10%                   | 7.40%          | 7.00% |
| Pearson: Uncorrected chi2(6)       |                           |                |                         |                | 3.5406, P = 0.875 |
| Race                              |                           |                |                         |                |       |
| Black                             | 69.70%                    | 70.00%         | 70.60%                  | 70.60%         | 70.20%|
| White                             | 20.00%                    | 19.40%         | 19.30%                  | 20.00%         | 19.70%|
| Latin/Other                       | 10.30%                    | 10.60%         | 10.10%                  | 9.40%          | 10.10%|
| Pearson: Uncorrected chi2(6)       |                           |                |                         |                | 0.5238, P = 0.995 |
| Education                         |                           |                |                         |                |       |
| HS or Less                        | 61.70%                    | 61.00%         | 62.00%                  | 59.40%         | 61.00%|
| Some college or more              | 35.50%                    | 35.90%         | 35.80%                  | 35.70%         | 35.70%|
| Missing                           | 2.80%                     | 3.00%          | 2.20%                   | 4.80%          | 3.20% |
| Pearson: Uncorrected chi2(6)       |                           |                |                         |                | 6.7996, P = 0.658 |
| Telephone survey sample           |                           |                |                         |                |       |
| Age                               |                           |                |                         |                |       |
| 18-24                             | 7.6%                      | 7.3%           | 7.6%                    | 7.0%           | 7.4%  |
| 25-39                             | 20.2%                     | 20.1%          | 20.2%                   | 20.4%          | 20.2% |
| 40-49                             | 23.1%                     | 22.7%          | 22.8%                   | 22.2%          | 22.7% |
| 50-64                             | 48.2%                     | 48.7%          | 48.5%                   | 49.7%          | 48.8% |
| Missing                           | 0.9%                      | 1.1%           | 1.0%                    | 0.8%           | 0.9%  |
| Pearson: Uncorrected chi2(12)      |                           |                |                         |                | 1.0271, P = 1.000 |
| Race                              |                           |                |                         |                |       |
| Black                             | 42.8%                     | 43.0%          | 42.7%                   | 42.9%          | 42.8% |
| White                             | 46.6%                     | 46.9%          | 46.7%                   | 46.7%          | 46.7% |
| Other                             | 10.7%                     | 10.2%          | 10.6%                   | 10.4%          | 10.5% |
| Pearson: Uncorrected chi2(6)       |                           |                |                         |                | 0.1347, P = 1.000 |
| Education                         |                           |                |                         |                |       |
| HS or Less                        | 40.3%                     | 39.8%          | 40.1%                   | 39.3%          | 39.9% |
| More than HS                      | 59.7%                     | 60.2%          | 59.9%                   | 60.7%          | 60.1% |
| Pearson: Uncorrected chi2(3)       |                           |                |                         |                | 0.1700, P = 0.986 |
| Income                            |                           |                |                         |                |       |
| <$20K                             | 19.2%                     | 19.9%          | 17.6%                   | 17.7%          | 18.6% |
| $20K-$39K                         | 21.8%                     | 23.2%          | 22.1%                   | 20.8%          | 22.0% |
| $40K-$59K                         | 16.3%                     | 19.5%          | 17.0%                   | 18.0%          | 17.7% |
| $60-$79K                          | 12.6%                     | 11.4%          | 12.0%                   | 12.3%          | 12.2% |
| $80K+                              | 19.4%                     | 13.7%          | 20.6%                   | 22.2%          | 19.0% |
| Missing                            | 10.7%                     | 12.3%          | 10.6%                   | 8.5%           | 10.5% |
| Pearson: Uncorrected chi2(15)      |                           |                |                         |                | 25.6440, P = 0.125 |
| BMI category                       |                           |                |                         |                |       |
| Normal                             | 31.4%                     | 31.5%          | 31.3%                   | 31.1%          | 31.3% |
| Overweight                         | 33.2%                     | 33.3%          | 33.2%                   | 33.6%          | 33.3% |
| Obese                              | 35.5%                     | 35.2%          | 35.4%                   | 35.3%          | 35.3% |
| Pearson: Uncorrected chi2(6)       |                           |                |                         |                | 0.0564, P = 1.000 |

*Observations were propensity score weighted to balance demographic characteristics across cities and time periods.
Results

Table 1 presents propensity score weighted characteristics of the consumer survey sample (in Supporting Information Table S1 we present the unweighted results). The total usable sample size was 2,083 observations across both cities and data collection periods, or an average of 91 per restaurant. Sample members were roughly evenly distributed by age, with slightly more males (51-56%, depending on city and time period) than females. The sample was predominantly Black (70%), and the majority of sample members had a high school education or lower. The telephone survey only reports results for those who had been to a fast food restaurant in the past three months (59% of those screened), had a response cooperation rate of 11%, a contact rate of 35% (16) and a sample size of 2,815. This sample was slightly older than the customer survey and more likely to be female and white.

### Consumer survey: Influence of labeling on awareness and reported use

No restaurants in the study presented calories on their menu board before the labeling regulation officially began (though calories may have been on food wrappers, tray liners or other less prominent places), and all restaurants in Philadelphia adopted this policy afterwards. Philadelphia residents interviewed after calorie labeling took effect were significantly more likely to report seeing calorie information than those interviewed before enactment of the policy (Table 2).

| Table 2 Results for the consumer sample: Propensity score weighted| Philadelphia | Baltimore |
|---|---|---|
| | Pre | Post | Change | P | Pre | Post | Change | P | Impact | P |
| Reported seeing calorie information | | | | | | | | | | |
| Full sample | 0.09 | 0.38 | 0.29 | <0.001 | 0.14 | 0.10 | −0.04 | 0.076 | 0.33 | <0.001 |
| Male | 0.09 | 0.34 | 0.24 | <0.001 | 0.13 | 0.10 | −0.03 | 0.291 | 0.28 | <0.001 |
| Female | 0.11 | 0.43 | 0.32 | <0.001 | 0.16 | 0.10 | −0.06 | 0.142 | 0.38 | <0.001 |
| 18-24 | 0.13 | 0.36 | 0.22 | <0.001 | 0.14 | 0.04 | −0.10 | 0.034 | 0.33 | <0.001 |
| 25-39 | 0.09 | 0.40 | 0.31 | <0.001 | 0.17 | 0.09 | −0.08 | 0.054 | 0.39 | <0.001 |
| 40-49 | 0.12 | 0.40 | 0.28 | <0.001 | 0.11 | 0.14 | 0.02 | 0.614 | 0.25 | <0.001 |
| 50-64 | 0.05 | 0.36 | 0.31 | <0.001 | 0.12 | 0.13 | 0.01 | 0.902 | 0.30 | <0.001 |
| Black | 0.11 | 0.36 | 0.25 | <0.001 | 0.14 | 0.08 | −0.06 | 0.019 | 0.31 | <0.001 |
| White | 0.06 | 0.49 | 0.43 | <0.001 | 0.20 | 0.21 | 0.00 | 0.944 | 0.43 | <0.001 |
| <HS | 0.08 | 0.32 | 0.24 | <0.001 | 0.14 | 0.09 | −0.05 | 0.103 | 0.28 | <0.001 |
| >HS | 0.12 | 0.51 | 0.39 | <0.001 | 0.14 | 0.12 | −0.02 | 0.551 | 0.41 | <0.001 |
| Reported buying fewer calories as a result of seeing calorie information | | | | | | | | | | |
| Full sample | 0.02 | 0.10 | 0.08 | <0.001 | 0.01 | 0.02 | 0.00 | 0.581 | 0.08 | <0.001 |
| Male | 0.01 | 0.08 | 0.07 | <0.001 | 0.01 | 0.04 | 0.03 | 0.089 | 0.04 | 0.052 |
| Female | − | − | − | − | − | − | − | − | − | − |
| 18-24 | − | − | − | − | − | − | − | − | − | − |
| 25-39 | 0.01 | 0.07 | 0.06 | 0.007 | 0.01 | 0.03 | 0.03 | 0.093 | 0.03 | 0.240 |
| 40-49 | 0.01 | 0.14 | 0.13 | <0.001 | 0.03 | 0.03 | 0.00 | 0.936 | 0.12 | 0.006 |
| 50-64 | 0.02 | 0.11 | 0.10 | 0.001 | 0.03 | 0.02 | −0.01 | 0.692 | 0.10 | 0.003 |
| Black | 0.01 | 0.07 | 0.06 | <0.001 | 0.02 | 0.02 | 0.00 | 0.737 | 0.06 | 0.002 |
| White | 0.03 | 0.18 | 0.16 | 0.001 | 0.01 | 0.03 | 0.02 | 0.383 | 0.14 | 0.009 |
| <HS | 0.02 | 0.08 | 0.07 | <0.001 | 0.02 | 0.02 | 0.00 | 0.932 | 0.06 | 0.001 |
| >HS | 0.02 | 0.14 | 0.12 | <0.001 | 0.01 | 0.02 | 0.01 | 0.534 | 0.11 | 0.001 |
| Reported buying more calories as a result of seeing calorie information | | | | | | | | | | |
| Full sample | 0.00 | 0.03 | 0.03 | <0.001 | 0.01 | 0.00 | −0.01 | 0.108 | 0.04 | <0.001 |
| Male | − | − | − | − | − | − | − | − | − | − |
| Female | 0.01 | 0.04 | 0.03 | 0.045 | 0.02 | 0.01 | −0.01 | 0.659 | 0.03 | 0.089 |
| 18-24 | − | − | − | − | − | − | − | − | − | − |
| 25-39 | − | − | − | − | − | − | − | − | − | − |
| 40-49 | − | − | − | − | − | − | − | − | − | − |
| Black | 0.00 | 0.03 | 0.03 | 0.005 | 0.02 | 0.01 | −0.02 | 0.104 | 0.04 | 0.002 |
| <HS | 0.00 | 0.03 | 0.02 | 0.033 | 0.02 | 0.01 | −0.02 | 0.113 | 0.04 | 0.012 |
| <HS | − | − | − | − | − | − | − | − | − | − |

*Above marginal effects are derived from logistic regression models controlling for gender, age, race, education, restaurant chain, and being overweight or obese. Observations were propensity score weighted to balance demographic characteristics across cities and time periods. P values were calculated using robust standard errors. Missing marginal effects are due to perfect prediction for subgroups defined by combinations of covariates.*
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TABLE 3 Average number of times consumer sample members reported eating from a big chain fast food restaurant each week: Propensity Score Weighted

|                      | Philadelphia Pre | Philadelphia Post | Change | P          | Baltimore Pre | Baltimore Post | Change | P          | Impact | P          |
|----------------------|------------------|-------------------|--------|------------|---------------|----------------|--------|------------|--------|------------|
| Full sample          | 5.58             | 6.79              | 1.21   | <0.001     | 7.08          | 7.38           | 0.30   | 0.448      | 0.91   | 0.070      |
| Male                 | 6.16             | 7.17              | 1.01   | 0.013      | 7.60          | 7.47           | -0.13  | 0.789      | 1.14   | 0.073      |
| Female               | 4.59             | 5.90              | 1.31   | 0.001      | 6.54          | 7.12           | 0.57   | 0.409      | 0.74   | 0.356      |
| 18-24                | 6.59             | 7.98              | 1.39   | 0.045      | 6.93          | 8.68           | 1.75   | 0.115      | -0.36  | 0.778      |
| 25-39                | 5.76             | 6.86              | 1.10   | 0.034      | 7.28          | 6.45           | -0.83  | 0.195      | 1.93   | 0.019      |
| 40-49                | 5.22             | 6.01              | 0.79   | 0.230      | 7.63          | 7.06           | -0.57  | 0.349      | 1.36   | 0.123      |
| 50-64                | 4.97             | 6.53              | 1.56   | 0.003      | 6.58          | 7.58           | 1.00   | 0.139      | 0.56   | 0.523      |
| Black                | 5.57             | 7.34              | 1.76   | <0.001     | 7.42          | 7.72           | 0.30   | 0.501      | 1.47   | 0.103      |
| White                | 4.98             | 4.82              | -0.15  | 0.804      | 7.05          | 6.60           | -0.45  | 0.557      | 0.30   | 0.753      |
| ≤HS                  | 5.86             | 7.43              | 1.57   | <0.001     | 7.80          | 7.82           | 0.02   | 0.974      | 1.56   | 0.020      |
| >HS                  | 5.06             | 5.81              | 0.76   | 0.097      | 5.60          | 5.99           | 0.39   | 0.473      | 0.37   | 0.601      |

aAbove marginal effects are derived from negative binomial regression models controlling for gender, age, race, education, restaurant chain, and being overweight or obese. Observations were propensity score weighted to balance demographic characteristics across cities and time periods. P values were calculated using robust standard errors.

2), with 38% reporting that they had seen calorie information in the restaurant versus 9.14% who said they had seen calorie information in Philadelphia before, or in Baltimore either before or after, calorie labeling began in Philadelphia. The overall difference-in-differences impact in this measure was 33 percentage points (pp) (P < 0.001). The change in consumers’ reported awareness of calorie information is substantial for every subgroup analyzed, though with notable variation. Calorie labels were less visible to those who had high school or lower education (28 pp impact; P < 0.001), as opposed to those with at least some college education (42 pp impact; P < 0.001). White respondents reported an increase in noticing labeling information at a higher rate than did Black respondents (43 pp vs. 31 pp increase, respectively; P < 0.001 for both values).

Calorie labeling appears to be associated with the frequency with which participants reported using the information to purchase fewer calories, with 10% overall indicating this to be true in Philadelphia after labeling began (or 26% of those who saw the labels), for an 8 pp total increase (P < 0.001). This effect was fairly consistent across subgroups, with the notable exception being among Whites (15 pp increase, P = 0.006) vs. Blacks (5 pp increase, P = 0.003). In addition to this effect, calorie labeling was associated with a 4 pp increase (P < 0.001) in self-reported use of the information to purchase more calories.

Consumer survey: Influence of labeling on calories purchased

Mean calories purchased in Philadelphia after labeling were 904, and the number of calories purchased did not change over time in either city (Table 4). Both overall and for all subgroups, there was no net impact of the policy on total calories purchased. The policy also had no net impact on the purchase of just food or just beverage calories considered separately (results not shown).

Telephone survey: Influence of labeling on visits to fast food restaurants

When focused at the population level with data from the telephone survey, consumers in Philadelphia averaged 1.4 visits per week after enactment of the calorie labeling policy (Table 5). No statistically significant changes in number of fast food visits per week were recorded at the 95% level, and the only subgroup effects that were significant in the difference-in-differences results were those for Blacks (an increase of 0.74 of a visit per week, P = 0.023), and for 50-64 year olds (0.65, P = 0.007).

Discussion

This examination of responses to calorie labeling in fast food restaurants includes objective receipt data from a diverse sample of individuals. Included are a comparison group, and a reasonable time period after the policy’s introduction to allow for behavior change. Additionally, not just actual purchases were examined, but also changes in the reported utilization of fast food restaurants from a separate telephone survey, conducted simultaneously in both cities. Researchers also examined for a differential impact on a number of important subgroups. The estimates produced from this study substantially improve on past work evaluating the public health influence of calorie labeling (3).

After the policy was introduced an increase was found in consumers reporting seeing labels (net 33 pp) and a small increase in both self-
reported use of labels to purchase fewer calories (net 8 pp) and use of labels to purchase more calories (net 4 pp). However, researchers found no difference in calories purchased after labeling was introduced and no evidence of a decrease in fast food visits after the introduction of the policy.

This study affirms much recent research (3) in finding no change in calories purchased, either for the sample as a whole or for various subgroups. One notable distinction as compared to past work: only 38% of consumers in Philadelphia reported noticing the calorie labels after they were posted, smaller than past results of

### TABLE 4 Average total calories purchased by consumer sample members (from receipt data): Weighted

|              | Philadelphia |          |          |          |          |          |          |          |          |          |
|--------------|--------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
|              | Pre | Post | Change |   P      | Pre | Post | Change |   P      | Impact |   P      |
| Full sample  | 959 | 904  | −55     | 0.167    | 992 | 940  | −52     | 0.276    | −3.84   | 0.951    |
| Male         | 964 | 955  | −9      | 0.879    | 998 | 999  | 1       | 0.981    | −10.21  | 0.912    |
| Female       | 979 | 886  | −93     | 0.122    | 996 | 856  | −140    | 0.062    | 47.48   | 0.612    |
| 18-24        | 879 | 895  | 16      | 0.819    | 1146 |972   | −174    | 0.141    | 190.23  | 0.152    |
| 25-39        | 1041 |1049 | 8       | 0.915    | 970 | 971  | 1       | 0.994    | 7.67    | 0.949    |
| 40-49        | 866 | 813  | −53     | 0.555    | 948 | 947  | −1      | 0.989    | −52.20  | 0.654    |
| 50-64        | 978 | 823  | −155    | 0.052    | 934 | 893  | −41     | 0.631    | −114.56 | 0.319    |
| Black        | 936 | 866  | −70     | 0.129    | 1014 |878 | −137    | 0.011    | 66.84   | 0.341    |
| White        | 1048 |951 | −97     | 0.283    | 902 | 950  | 48      | 0.607    | −145.32 | 0.238    |
| <HS          | 944 | 861  | −83     | 0.105    | 999 | 979  | −20     | 0.755    | −63.25  | 0.436    |
| >HS          | 1019 |987 | −31     | 0.667    | 976 | 947  | −29     | 0.680    | −2.11   | 0.983    |

*aAbove marginal effects are derived from ordinary least squares regression models controlling for gender, age, race, education, restaurant chain, and being overweight or obese. Observations were propensity score weighted to balance demographic characteristics across cities and time periods. P values were calculated using robust standard errors.

### TABLE 5 Average times telephone sample ate fast food in the seven days prior to interview: propensity score weighted

|              | Philadelphia |          |          |          |          |          |          |          |          |          |
|--------------|--------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
|              | Pre | Post | Change |   P      | Pre | Post | Change |   P      | Impact |   P      |
| Full sample  | 1.33 | 1.40 | 0.07 | 0.588    | 1.84 | 1.57 | −0.26 | 0.056    | 0.33   | 0.076    |
| Male         | 1.32 | 1.54 | 0.23 | 0.333    | 1.94 | 1.62 | −0.32 | 0.209    | 0.54   | 0.118    |
| Female       | 1.31 | 1.35 | 0.03 | 0.836    | 1.78 | 1.55 | −0.23 | 0.143    | 0.26   | 0.228    |
| 18-24        | 1.92 | 1.62 | −0.30 | 0.523    | 1.88 | 1.63 | −0.25 | 0.592    | −0.05  | 0.937    |
| 25-39        | 1.68 | 1.35 | −0.33 | 0.289    | 2.04 | 2.11 | 0.07 | 0.832    | −0.40  | 0.361    |
| 40-49        | 1.28 | 1.78 | 0.50 | 0.099    | 1.72 | 1.83 | 0.11 | 0.696    | 0.39   | 0.360    |
| 50-64        | 1.10 | 1.24 | 0.14 | 0.376    | 1.80 | 1.28 | −0.52 | 0.005    | 0.65   | 0.007    |
| Black        | 1.54 | 1.98 | 0.45 | 0.039    | 2.26 | 1.97 | −0.29 | 0.225    | 0.74   | 0.023    |
| White        | 1.02 | 0.90 | −0.13 | 0.391    | 1.40 | 1.17 | −0.22 | 0.119    | 0.10   | 0.645    |
| <HS          | 1.56 | 1.71 | 0.15 | 0.483    | 2.05 | 1.90 | −0.15 | 0.545    | 0.30   | 0.351    |
| >HS          | 1.18 | 1.22 | 0.04 | 0.774    | 1.67 | 1.36 | −0.31 | 0.053    | 0.35   | 0.112    |
| Normal weight| 1.20 | 1.19 | −0.01 | 0.979    | 1.74 | 1.35 | −0.39 | 0.115    | 0.38   | 0.240    |
| Overweight   | 1.33 | 1.64 | 0.31 | 0.175    | 1.52 | 1.59 | 0.07 | 0.739    | 0.24   | 0.447    |
| Obese        | 1.41 | 1.39 | −0.02 | 0.915    | 2.19 | 1.80 | −0.39 | 0.101    | 0.37   | 0.230    |
| <$20K income | 1.71 | 1.78 | 0.07 | 0.827    | 2.24 | 2.47 | 0.24 | 0.581    | −0.16  | 0.765    |
| $20K-$39K income | 1.43 | 1.77 | 0.34 | 0.193    | 1.89 | 1.85 | −0.04 | 0.891    | 0.39   | 0.347    |
| <$40K-$59K income | 1.47 | 0.84 | −0.63 | 0.028    | 1.97 | 1.37 | −0.60 | 0.039    | −0.02  | 0.952    |
| <$60K-79K income | 1.13 | 1.71 | 0.58 | 0.110    | 1.76 | 1.57 | −0.19 | 0.610    | 0.77   | 0.131    |
| ≥$80K+ income | 1.04 | 1.09 | 0.05 | 0.852    | 1.43 | 1.24 | −0.18 | 0.445    | 0.24   | 0.524    |

*aAbove marginal effects are derived from negative binomial regression models controlling for gender, age, race, education, income, and BMI category calculated from self-reported height and weight. Observations were propensity score weighted to balance demographic characteristics across cities and time periods. P values were calculated using robust standard errors. Sample is the 59% of consumer who report eating at a fast food restaurant in the last 3 months.
57-64% in NYC over a generally similar time period (4,17). This relatively low percentage may contribute to limiting the effectiveness of labeling. The exact reasons for these differences are not clear, given that labeling regulations are similar and anecdotally appear to have been implemented similarly. However, the researchers note differences between consumers who reported seeing calorie information at McDonald’s (34%) and Burger King (49%), which could explain some difference in local implementation or in customers. In NYC, mandatory labeling was implemented in 2008 after 1.5 years of legal challenges (18) which garnered much media attention. In contrast, Philadelphia’s implementation went largely unchallenged and had less media coverage which perhaps contributed to the lower proportion of consumers who reported noticing the information. Also important is that most of the consumer sample had only a high-school education and consumers with low educational attainment are least likely to report seeing or using nutrition information, though education is controlled for in the analysis (19). Those in the consumer sample were, however, getting a rather large dose of exposure to labels in Philadelphia, given that they averaged dining at fast food chains approximately six times per week.

A trend was noted among some groups in Philadelphia to increase their fast food visits relative to the comparison group, a finding that requires further examination. There may be heretofore unanticipated mechanisms by which calorie labeling could have a deleterious impact—not by changing calories purchased per visit, but by changing visit frequency. This could occur for a number of reasons, including that consumers regard more calories as better “value” for their dollar or the presence of labels legitimates the healthfulness of the food, even if much of the food purchased is not healthier. A related experimental study found that the mere introduction of healthier foods into the choice set increased the purchasing of unhealthy food items (20). However, <40% saw the labels and even fewer indicated they were influenced by them, thus increases in visits could be due to increased marketing by Philadelphia area fast food locations in response to labeling, or other trends that did not result from consumers’ response to labeling.

An important limitation of this study is the possibility of selection bias, in terms of restaurants chosen or consumers who choose to take part in the survey. While data were not collected on consumer survey response rates, other studies have reported 60% participation (9). Any bias should be addressed by using the same data collection procedures before and after labeling, and in both cities. The same is true for the telephone survey; while the response rate is low, the goal of the survey is not to produce a population level estimate, but to examine for a difference over time and across cities. In terms of generalizability, the problem should be no less acute, and by some measure much less so, than the similar issues contended with based on who opts into or is even offered a randomized controlled trial (21).

Consumers could have purchased differently as a result of the survey or incentive ($2), but given that the data collection procedures were consistent across all periods and locations this should not influence the impact estimates. Researchers also looked at a limited set of consumer outcomes—purchasing practices, along with number of times these restaurants were visited. They did not examine any potential supply-level changes, including whether restaurants might have changed their menus to include healthier products or a reformulation of products as a result of labeling (22,23). Changes in the positive direction could increase the overall impact of these policies. Additionally, only two fast food restaurant chains were included, and consumers at other restaurants could respond differently. Researchers were not able to observe whether consumers only consumed part of their meals in the presence of calorie labeling, though another study has found this not to be the case after the introduction of labeling (24), and consumers generally eat all the food placed in front of them (25). Finally, the researchers conducted a relatively large set of sub-group comparisons and interpreted the P values cautiously.

Despite these limitations, the data provide a robust examination of menu labeling. The findings indicate that many consumers, particularly vulnerable groups, do not report seeing calorie labeling information and very few report using labeling to purchase fewer calories. No large scale population level changes in fast food visits are noted. In terms of policy enhancements to increase the impact, the researchers offer two related possibilities. The context and significance of calorie information could be better conveyed to consumers, enabling labeling to resonate more powerfully. Simultaneously, labels themselves could be made easier to interpret (26). An Institute of Medicine panel that examined front-of-package food labeling recommended moving away from a numeric labeling system to one featuring simple, heuristic-based symbolic systems (27,28) while other work suggests utilizing “negative” labels highlighting “unhealthy” food (29); both have been successful in experimental settings and such systems could be useful to consider as a supplement or alternative to calorie labeling. At the same time, given the limits of labeling reported here and in other studies, other policy responses to obesity must be sought out that rely less on consumers responding to the presentation of numerical information. More substantial changes to the food environment could have a larger impact.

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