An Otorhinolaryngologists Perspective on Using Face Masks by Health Care Professionals Based on an Online Survey

Manish Gupta1 · Anshul Singh1 · Monica Gupta2

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Abstract Acute respiratory infections pose a constant threat to society and health care professionals. The effectiveness of face masks covering mouth and nose in reducing aerosol spread and curbing respiratory infection acquisition is well-studied. Despite enough beneficial evidence in favour of wearing masks, general population and the health care workers needs to be convinced to wear it and often enforcement is required for the same. This study was designed to study various barriers perceived and experienced with poor mask usage among hospital staff from an otorhinolaryngological perspective. An online survey was conducted to study the awareness of health care professionals and other hospital staff about advantages and disadvantages of mask use. Total 100 questionnaire based responses were obtained using this method. The participants included the ministerial staff, nursing and paramedical staff and faculty and residents of various medical and surgical specialties. The data thus collected was analyzed to identify the perceived benefits and limitations in mask usage. The participants wore surgical mask more commonly (50%) as compared to N95 respirator and cloth mask. 58% of the participants were using masks due to professional need. Majority (40%) used masks for a period ranging from 4 to 8 h in a day. Most of the participants realized that the masks offered protection from aerosols (90%) and more than 60% also mentioned that it helped in avoiding touching the face inadvertently. 62% participants complained of fogging of vision while wearing masks and approximately 50% reported pain due to tight elastic bands, difficulty breathing through mask and excessive sweating in the masked area. In non-pharmaceutical measures to contain the aerosol-associated pandemics, face masks play an important precautionary role. It is cheap, easy to use and protects against respiratory infections, pollution and allergies. Certain minor issues like fogging of spectacles, and difficulty breathing through mask may need revisions in mask fabric and design.

Keywords Facemask · Respiratory infection · Prevention · Compliance · Airborne transmission · Mask use

Introduction

Use of surgical face mask to protect patients from surgical wound infection is almost a century old [1]. Its use also protects the operating personnel from contamination, while taking care of patients with blood borne infections, by protection against splashes or sprays of body fluids [1]. Acute upper respiratory tract infection is a very common illness and using face mask limits droplet transmission, thus controlling respiratory infections [2]. Well fitted face mask interrupts the movement of expelled droplets with airborne viruses from cough or sneeze, so these do not contaminate work space or enter in respiratory tract of person nearby [3]. The use of mask not only prevents
inhalation of respiratory pathogens but also reduces hand to
to nose contact transmission, besides protection from airborne
particulates and allergens. The transmission is reduced
when both the infected person and the contact wear mask,
but the compliance in latter is often poor [4].

The regular use of mask may cause respiratory dis-
comfort and inconvenience that may hinder its usage even
among the health care professionals at high risk of con-
tracting the disease. Even the mask itself may harbor
microbes if not changed at regular intervals and may cause
other health problems. Thus, various determinants, issues
and barriers associated with mask-wearing compliance
need to be highlighted and uncovered. Keeping in mind
various pros and cons associated with mask usage, this
survey was conducted among the hospital staff to receive
their feedback of using mask during recent COVID-19
(Coronavirus disease) pandemic. We are aware that
COVID-19 is a highly contagious and serious illness that
currently has no recommended treatment or vaccine and is
spreading in susceptible population worldwide. Realizing
this, there is little to lose and potentially something to gain
from this precautionary measure, provided it is worn
appropriately and consistently.

**Materials and Methods**

The computer assisted self-administered questionnaire was
prepared by a team of otorhinolaryngologists and physi-
cian. The questionnaire had 12 close-ended questions with
multiple choice options and also one open option. The
Institutional Ethical approval was obtained for same. After
obtaining informed consent, total 100 health care profes-
sionals of different categories working in a tertiary referral
centre with COVID facility were asked to take this
anonymous survey online. The responses were collected,
compiled and analyzed.

**Results**

In our survey total of 100 participants (n = 100), there was
preponderance of the middle-aged professionals as major-
ity of our participants were between 25 and 54 y of age
(Fig. 1) 0.58% of the participants were male and 42% were
females. 89% of the participants were living in urban and
11% lived in rural areas respectively. Among our study
participants, 32% were doctors from various fields, 52%
were health care workers including nurses, paramedical
workers, sanitation workers other than doctors and 16%
were departmental administrative staff (Fig. 2).

72% of our patients were married and 21% were un-
married and 7% were married but not living together. 60
Fig. 1 Percentage of participants from different age groups

Fig. 2 Percentage of participants according to their profession

individuals in married group were compliant with wearing
masks, while only 5 in unmarried were using mask regu-
larly. 68% of our participants were post graduates, 20%
were qualified graduates and 12% were undergraduates.

The type of mask usage differed among the various
participants. 17% used N95 respirator mask, 50% partici-
pants used surgical mask, while 23% used mask prepared
from cotton cloth. Among all the participants risk of aerosol
was high in 25%, moderate in 38% and low in 37% of the
surveyed population respectively.

In the study, 58% of the participants used the mask due
to professional need, 33% used due to self-awareness, 6%
on the advice of doctors and 3% under pressure from
government or administrative authorities. The duration of
face mask use differed among the participants. Majority
(40%) of the people used it for 4–8 h per day, 28% for less
than 4 h, 26% between 8–12 h and 5% and 1% for 12–16 h
and more than 16 h respectively.

Among the benefits of using mask by the participants
(Fig. 3), 90% perceived that it reduced aerosol and droplet
transmission. 67% expressed that it reduced the habit of
touching face. 64% conveyed that it offered protection
from air pollution and dust. 58% replied that it provided a

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sense of protection against infection. 45% reported reduced exposure to blood and body fluids during various surgeries. 33% reported reduction in nasal allergies and sneezing. 21% reported that it reduced nasal crusting and habit of nose picking. 21% reported that it reduced the habit of spitting in public. 15% reported reduced habit of smoking and tobacco use. 13%, 9%, 8%, 7% reported reduced tendency to nail biting, reduced incidence of nasal bleeding, recurrent tonsillitis, nasal myiasis infection respectively.

Among the various side effects mentioned by the participants (Fig. 4), 62% indicated fogging of spectacles which hindered their vision. 56% expressed that mask was very uncomfortable due to the pain caused by elastic bands. 55% reported suffocation and difficult and heavy breathing, especially while climbing stairs. 49% reported excessive sweating inside the masked area of the face. 44% expressed reduced quality and volume of speech. 43% conveyed development of skin marks and scarring due to pressure. 40% reported pain and redness due to friction. 28% revealed a false sense of security while wearing the mask. 19% reported significant ear discomfort due to constant pull from mask. 17% were concerned about the increased expenditure on purchasing masks due to shortage in hospital supply. 16% pointed out increased incidence of furunculosis on face. 14% manifested increased incidence of eyes irritation and claustrophobia. 4% indicated increased sense of embarrassment due to use of face mask. 3% reported ill-fitting of mask due to beard and moustache. Most these issues forced the participants to keep on readjusting, touching and removing the mask temporarily.
Discussion

The respiratory infections associated morbidity and mortality may be reduced significantly by cheap and non-invasive non-pharmaceutical interventions like frequent hand washing, respiratory etiquettes (during sneeze or cough) and use of facemask [2]. According to a study, the compliance with face mask use was lowest in comparison with other two methods of curbing spread of disease, i.e. vaccination and isolation used to contain influenza pandemic [5]. Nevertheless, during outbreaks, perceived susceptibility and perceived severity often overrides the effect of perceived barriers with regard to facemask use among health care professionals and frontline staff. Still, it is essential to know the factors responsible for poor or irregular mask usage, which when taken care of, may increase the adherence and acceptability.

Healthcare workers in general are more compliant with mask usage than general population. However, there is lack of awareness among hospital staff on which type of mask should be worn in the hospital as can be observed from our study. This was clarified in a study that assessed the filtration efficiency of common household material like cotton T-shirt, scarf, tea towel, pillow case, surgical mask, cotton mix, linen, silk etc. [6]. Cloth mask are cheap, easily available, washable, reusable, while surgical masks are costly as they are made up of multiple layers of synthetic microfiber and are single use/disposable. The authors found surgical mask to be three times more effective than routine cloth mask in terms of protection from virus transmission, thus concluding to stop cloth mask use by health care workers. Among the surgical masks also, mask with ties behind straps provided better fit seal while the mask with looped elastic straps to be worn on ear was easier to use [6].

In another study, the older participants were more willing to wear facemasks in comparison to younger people [5, 7]. This is explained by the increased risk-taking behaviors of the younger health care workers. There was a similar trend in increased adherence of mask usage in married people as compared to unmarried ones [5, 7]. This is because married are anxious about the health of their spouse and children and feel a sense of responsibility and conscious awareness towards their family’s safety [8]. The same was confirmed by our survey.

The survey conducted among traditional market workers and shoppers in Taiwan, revealed that people with higher education are more likely to adorn facemasks [9]. Illiteracy and unawareness lead to poor sense of perceived susceptibility and severity of disease; while it is otherwise for highly educated individuals [8]. In several studies, women were found to be more compliant of using facemasks in public, compared to men [10]. Though, in our survey both genders were equally compliant for regular mask usage. The literature shows that location of residence plays a role in mask usage. The people in rural areas were more compliant, in comparison to urban [5]. As majority of our survey participants were from urban area, there was no significant difference between two groups.

According to an observational study, exhalation during normal breathing produces predominantly aerosol i.e. particle size < 5 μm as compared to sneezing and coughing, which produces droplets [11]. Thus, virus in aerosol remain suspended in indoor environment for hours and likely to inhaled or disseminated by air currents, while droplets settle down, reducing time window of droplets having mucosal deposition. Another study on population-wide use of mask concluded that mask not only helps in containing influenza pandemic, but also reduces virus infection attack rate, by reducing transmission in healthy individuals and reducing infectiousness of carriers [12].

The regular use of mask in areas with fine particulate matter with an aerodynamic diameter < 2.5 μm (PM$_{2.5}$) and levels greater than World Health Organization air quality guidelines (< 10 μg/m$^3$), is recommended to avoid respiratory and cardiovascular illness [13]. These originate from burning of fossil fuels like coal in power plants and petrol, diesel combustion in vehicles and more troublesome during winter months, in the form of smog.

The surgical mask and N95 respirator mask (N denote non-oil, meaning mask filters out non-oil-based particles and number denotes the percentage blocked) can effectively block transmission of severe acute respiratory syndrome (SARS) causing viruses by 68% and 91% respectively [14]. Thus, surgical masks are of limited value when used in high or moderate risk environment. The absence of tight fit in surgical mask as compared to N95 respirator may be responsible for inward leak. The tight fit is provided by elastic bands, clip over nose and form fitted on sides. With these benefits, still the N95 respirator is not recommended for general public, due to high cost and limited supply, thus reserved for healthcare workers, immune-compromised persons and attendants of the patients [15]. Reuse of these masks may reduce cost, wastage and also protect the environment. But this requires thorough disinfection, which carries risk of damaging the blocking structure of these masks.

In a study on barriers to mask usage, it was found to cause discomfort by sliding repeatedly due to low cheekbones and small nose bridges as in children and became damp, more so in warm conditions [16]. Another study revealed, poor compliance for wearing mask due to social embarrassment and being considered a dangerous person by others [17]. The long beard may prevent good fitting of mask, thus exposing to contaminated air.
The N95 respirator mask without valve may increase the end tidal CO₂ and fractional concentration of inspired CO₂, reducing oxygen delivered to tissues [18]. The wearer has to work harder to inhale, suffering suffocation and respiratory trouble in return. Further, the moisture gets build up in N95 respirator mask without valve, especially in high humidity atmosphere, thus reducing filtration efficiency and become a harbor for bacteria to thrive [19]. The N95 respirator mask with a one-way smart valve enhances the comfort to the wearer, by improving the flow of exhaled gas out of the mask, while inhaled air must pass through filter material [20]. But, using mask with smart valve has one drawback of passing the pathogen in unfiltered exhaled air, thus not providing protection to other patients or health care workers.

The study in detail of various disadvantages listed by our participants revealed fogging on spectacles, pain at elastic site and difficulty breathing to be complained by more than 50%. While sweating, ear pull, cost or social embarrassments were minor issues. This may be explained, as majority were health care workers (68%), with free supply of mask in their facility and usage was professional need, so less embarrassment. These issues can be resolved by research on the development of ideal mask having the optimum fabric, thickness, outer water repellent layer and best adjustable fit. Masks which are comfortable yet effective are likely to be worn consistently and effectively.

The government and media play important role in educating population regarding their immune susceptibility and promoting anti-contagion measures including appropriate use of mask to prevent disease transmission and contain this pandemic [8]. The health care workers ought to educate and motivate their patients of proper mask-wearing and hand hygiene techniques and bring about positive behavior change by setting an example themselves. Mask wearing has to be the new norm. The availability of attractive, easy to wear and comfortable may further increase their potential usage. Moreover, universal use of mask will actively involve every citizen and may provide sense of social solidarity in response to the national response to the pandemic [21].

Conclusion

In conclusion, it is prudent to make efforts to decrease perceived barriers and to increase perceived benefits, thereby improving the essentiality of wearing the facemask appropriately and regularly. Considering various pros and cons associated with different variety of masks, the N95 respirator mask should be used by moderate and high risk population like health care workers actively handling COVID cases, aerosol-generating procedures, the laboratory staff responsible for processing of the swab sample and those in first contact with the patient. The 3-layered surgical mask is useful for mild risk personnel. The cloth mask is cheap, accessible and more convenient for population in general. Healthcare policy makers, mass media and educational institutions can make concerted campaigning to ensure social distancing and high mask-wearing compliance among all categories of citizens to substantially curb the spread of airborne infections.

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Compliance with Ethical Standards

Conflict of interest The authors declare that they have no conflict of interest.

Consent for publication The research ensured confidentiality of participant’s personal information along with the data they provided. Informed consent was obtained from an individual participant included in the study.

Ethical Approval Survey research did not deliver any sort of intervention to research participants; thus, there is no risk of physical harm to participating individuals. No procedures or interventions were performed in the study. The survey methodology used in this study involved adult human participants and was strictly in accordance with the ethical standards of the institutional research and ethics committee and with the 1964 Helsinki declaration and its later amendments or comparable ethical standards. No vulnerable groups were included in the study.

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