The Effect of an Education Module to Reduce Weight Bias among Medical Centers Employees: A Randomized Controlled Trial

Shiri Sherf-Dagan\textsuperscript{a, b} Yafit Kessler\textsuperscript{a, c} Limor Mardy-Tilbor\textsuperscript{b} Asnat Raziel\textsuperscript{c} Nasser Sakran\textsuperscript{c, d, e} Mona Boaz\textsuperscript{a} Vered Kaufman-Shriqui\textsuperscript{a}

\textsuperscript{a}Department of Nutrition Sciences, School of Health Sciences, Ariel University, Ariel, Israel; \textsuperscript{b}Department of Nutrition, Assuta Medical Center, Tel Aviv, Israel; \textsuperscript{c}Assia Medical Group, Assuta Medical Center, Tel Aviv, Israel; \textsuperscript{d}Department of Surgery, Holy Family Hospital, Nazareth, Israel; \textsuperscript{e}The Azrieli Faculty of Medicine Safed, Bar-Ilan University, Ramat Gan, Israel

Keywords
Obesity · Weight bias · Weight stigma · Weight discrimination · Healthcare professionals

Abstract
Introduction: Weight bias, stigma, and discrimination are common among healthcare professionals. We aimed to evaluate whether an online education module affects weight bias and knowledge about obesity in a private medical center setting. Methods: An open-label randomized controlled trial was conducted among all employees of a chain of private medical centers in Israel (\(n = 3,290\)). Employees who confirmed their consent to participate in the study were randomized into intervention or control (i.e., “no intervention”) arms. The study intervention was an online 15-min educational module that included obesity, weight bias, stigma, and discrimination information. Questionnaires on Anti-Fat Attitudes (AFA), fat-phobia scale (F-scale), and beliefs about the causes of obesity were answered at baseline (i.e., right before the intervention), 7 days, and 30 days post-intervention. Results: A total of 506, 230, and 145 employees responded to the baseline, 7-day, and 30-day post-intervention questionnaires, respectively. Mean participant age was 43.3 ± 11.6 years, 84.6% were women, and 67.4% held an academic degree. Mean F-scale scores and percentage of participants with above-average fat-phobic attitudes (≥3.6) significantly decreased only within the intervention group over time (\(p ≤ 0.042\)). However, no significant differences between groups over time were observed for AFA scores or factors beliefs to cause obesity. Conclusions: A single exposure to an online education module on weight bias and knowledge about obesity may confer only a modest short-term improvement in medical center employees’ fat-phobic attitudes toward people with obesity. Future studies should examine if reexposure to such intervention could impact weight bias, stigma, and discrimination among medical center staff in the long-term.

Introduction

Obesity is a complex, progressive, and relapsing chronic disease associated with an elevated risk of adverse health outcomes and premature death and is characterized by abnormal or excess adiposity [1–4]. It is caused by a complex interplay between various factors, including...
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host genes, dietary habits, lifestyle, metabolic factors, psychological issues, gut microbiota, and environmental factors [4]. Scientific bodies have recognized obesity as a disease, with the number of people affected by this disease increasing globally [4–9]. However, it has been reported that substantial proportions of health professionals from various health disciplines hold negative attitudes, beliefs, and behaviors towards people with obesity (PwO) [10–14]. Expression of negative attitudes, beliefs, and behaviors towards PwO among health professionals could include poor communication, spending less clinical contact time, providing less needed information, missing diagnoses, using inappropriate medical equipment, and attributing a considerable part of patient health issues to their excess weight [10, 11, 15]. Experiencing weight bias, stigma, and discrimination by patients may lead to adverse physiological and psychological outcomes such as depression, anxiety, stress, feeling embarrassed about their body size, decreased self-esteem, substance use, and lower quality of life [10, 13–17]. Moreover, patients who internalize these negative beliefs about themselves may develop less adaptive coping responses, including low compliance to medical advice, lack of trust, and avoidance, delay, or cancellation of health services [10, 12, 18, 19]. Therefore, strategies to reduce weight bias, stigma, and discrimination among healthcare professionals are needed to create a more accepting, respectful, and effective treatment environment for PwO [10–12, 14]. However, well-designed experimental research to find effective strategies to reduce weight bias, stigma, and discrimination among practicing health professionals is lacking, and no single preferred approach exists [11, 14, 20–25]. The majority of the trials among healthcare professionals were small, included short-term interventions, and showed little or no effect in reducing weight bias [20–25]. Employees of Assuta Medical Centers’ must carry out educational modules on various topics such as infection prevention, prevention of sexual harassment, and data security as part of their routine work on an annual basis. Therefore, we decided to carry out an intervention in the form of an educational module that could be integrated into the natural work environment of the employees. This study aimed to evaluate the effect of an online education module on weight bias and knowledge about obesity in Assuta Medical Centers, a chain of private medical centers in Israel. We hypothesized that the participants in the intervention group would better improve their attitudes and beliefs towards PwO compared to the participants in the control group.

Methods

An open-label parallel randomized controlled trial (RCT) was conducted among employees of Assuta Medical Centers. Assuta Medical Centers, the largest chain of private medical centers in Israel, includes four hospitals and three medical centers with operating rooms and outpatient care. Request for consent to participate in the study was sent by the organization’s email address and SMS between January 17 and February 14, 2021, to all employees of Assuta Medical Centers. Employees who confirmed their consent to participate in the study were randomized into intervention or control (i.e., “no intervention”) arms using an online software program http://www.randomization.com/, stratifying for gender using permuted blocks for every four participants [26]. To maintain cohesion between the various measures, each participant was assigned a permanent code number that was used throughout the study.

The study intervention included an online 15-min educational module which was administered to participants via a secured link. The educational module was based on the constructive social learning model and composed of four components, including (a) knowledge about obesity, including obesity definition and prevalence, risk factors, and treatment options; (b) weight bias, stigma, and discrimination definitions and impact; (c) strategies to reduce weight bias, stigma, and discrimination in the healthcare setting; (d) a short quiz.

The educational module development was carried out throughout recommended steps [27]. The first step included a comprehensive literature review [4, 15, 28, 29]. The second step included the preparation of a preliminary draft of the plan by two investigators (S.S.-D. and Y.K.). The third step included evaluation of the planned educational module in terms of content and face validity by five experts in the field of obesity (three dietitians [V.K.-S., M.B., and L.M.-T.] and two bariatric surgeons [N.S. and A.R.]). Their recommendations were incorporated into the final planned education module. The final version of the module was produced by HRplus Co. (https://hiteachtests.com/customer_files/assuta-obesity/story.html).

Data Collection

At baseline (i.e., right before the intervention), 1 week (“7-day follow-up”), and 1-month post-intervention (“30-day follow-up”), both groups received an anonymous online survey using “Survey Monkey” software by the organization’s email address and SMS. The survey was constructed with the assistance of experts in the obesity field and based on validated questionnaires [30–33] with some necessary adaptations. For all original questionnaires (i.e., Anti-Fat Attitudes [AFA] questionnaire [31], short form of fat-phobia scale [F-scale] [32], and beliefs about the causes of obesity questionnaire [33]), language (i.e., forward and backward translation) and cultural adaptations were performed in steps according to developed methodologies [34–36]. The last was managed by an expert committee (S.S.-D., Y.K., Y.K.-S., and M.B.), who reviewed all the translation versions and achieved equivalence to the original questionnaires in terms of language and culture as recommended [34, 36].

Moreover, data on demographics, occupation, current weight and height, self-perception of weight status, and weight history of study participants were collected at baseline. The final stage included a preliminary pilot testing in a small sample of diverse
healthcare personnel \((n = 20)\) to assess the survey’s face validity and provide feedback on wording and content [35].

The AFA questionnaire indicates explicit AFA toward PwO and comprises 13 items divided into 3 subscales (“dislike,” “fear about fat,” and “willpower”). The “dislike” subscale includes seven items and assesses aversion towards PwO (e.g., “I really don’t like fat people much” and “I don’t have many friends that are fat”). The “fear about fat” subscale includes three items and assesses personal concerns and distress about weight gain (e.g., “I feel disgusted with myself when I gain weight” and “I worry about becoming fat”). The “willpower” subscale includes three items and assesses the belief that being obese is a matter of personal control (e.g., “Some people are fat because they have no willpower” and “Fat people tend to be fat pretty much through their own fault”). Each item was asked to be ranked on a 10-point Likert-scale response format (0 = very strongly disagree; 9 = very strongly agree). AFA total score and each subscale score were summed up and divided by the number of items used to create the subscale, while higher total scores indicated stronger AFA [31, 37]. This outcome was analyzed solely as a continuous parameter as an acceptable cut-off is not presently available [38].

Short form of F-scale indicates fat-phobic attitudes toward PwO and comprises 14 pairs of adjectives that are used to describe PwO (e.g., “no willpower” vs. “has willpower,” “unattractive” vs. “attractive,” “lazy” vs. “industrious,” and “weak” vs. “strong”). Each pair of adjectives was asked to be ranked on a 1–5 scale according to the point closest to the adjective name that describes their feelings and beliefs toward PwO. Then, total answers were summed up and divided by the number of items answered, while high scores indicated stronger fat-phobic attitudes [32]. This outcome was analyzed as a continuous parameter. Moreover, a score of ≥3.6 was defined as above the average amount of fat-phobic attitudes, as previously stated [32, 37].

Beliefs about the causes of obesity were assessed by having participants rate the importance of 20 factors contributing to obesity. Items included biological (e.g., “genetics,” “hormonal disorders,” and “side effect of some medications”), behavioral (e.g., “physical inactivity,” “high-calorie diet,” and “not keeping regular meal times”), and environmental (e.g., “advertising of harmful foods,” “high cost of healthy food,” and “high availability of low-cost fast food”) potential causes. For the present study, nine more factors were added to the original questionnaire based on current literature [4]. Items were rated using a 5-point Likert-scale response format (1, not at all important; 5, extremely important). This outcome was analyzed as a continuous parameter.

The study flow is presented in online supplementary Figure 1 (see www.karger.com/doi/10.1159/000521856 for all online suppl. material). The study was approved by the Assuta Medical Centers’ Institutional Review Board (#0008-20ASMC), and the study was preregistered on the NIH registration website (TRIAL no. NCT04741113). The study methods are in accordance with the CONSORT Statement [40].

**Statistical Methods**

Statistical analyses were performed using SPSS software version 26. For continuous variables, tests of normality distribution were used. Means of continuous variables were compared between the groups using the independent-samples \(t\) test. The prevalence of dichotomous or categorical variables was compared using the \(\chi^2\) test. Linear mixed model repeated measures analysis was conducted to test differences in continuous variables within and between the study groups over time. To compare dichotomous variables within groups over time, the Cochran Q test was performed. The study endpoints were analyzed according to the intention-to-treat principle. The level of significance for all analyses was set at \(p < 0.05\). When needed, a Bonferroni correction was used to control for multiple testing.

Cronbach’s alpha, a measure of internal consistency, was used to assess the reliability of the AFA and the F-scale. Cronbach’s alpha values of ≥0.70 were regarded as satisfactory internal consistency [41].

**Results**

**Participants’ Characteristics**

The survey was administrated to all employees of Assuta Medical Centers \((n = 3,290)\). As presented in Figure 1, a total of 506 employees agreed to participate in the study \((15.4\%)\) and were randomized to receive the intervention \((n = 249)\) or control \((n = 257)\). A total of 230 participants \((45.5\%)\) responded to the 7-day follow-up survey, and 145 participants responded to the 30-day follow-up survey \((28.7\%)\). At the 7-day follow-up time point, 83.5% of participants of the intervention group reported they viewed the whole educational module and completed the quiz at the end of the module (“per protocol”), 6.1% reported they viewed the educational module partially, and 10.4% reported that they did not view it. Participants who completed the study were older \((45.2 \pm 11.1\) vs. \(42.6 \pm 11.7\) years; \(p = 0.024)\) but had similar gender distribution and mean body mass index (BMI) compared to participants who withdrew from the study. Table 1 presents the characteristics of participants in the survey. The majority of participants were medical secretaries \((27.3\%)\), followed by nurses \((22.3\%)\) and managerial staff \((15.6\%)\). Mean participant age was \(43.3 \pm 11.6\) years (range: 19–76), \(84.6\%\) were women, and \(67.4\%\) held an academic degree. Mean participant reported BMI was \(26.3 \pm 5.1\) kg/m\(^2\), 21.5% were found to have obesity according to self-reported weight and height, but only 14.2% defined themselves as obese, and 40.9% reported that they are currently attempting to lose weight. No significant differences were found in any of the collected baseline parameters between the study groups. Compared with the group who declined to participate in the survey, the group who agreed to participate in the survey included a higher percentage of women \((84.6\%\) vs. \(76.7\%\); \(p = 0.024)\) and had different occupation distribution \((p < 0.001)\).
The AFA Questionnaire

At all time points and for both study groups, scores of “fear of fat” and “willpower” subscales were higher than the “dislike” subscale. Over time, means of AFA total scores, “fear of fat” subscale scores, and “willpower” subscale scores decreased for both study groups ($p < 0.001$ for all), but no significant difference between groups was found. Additionally, no changes were found for the mean “dislike” subscale scores over time for both groups. Moreover, although mean scores for the “willpower” subscale decreased for both groups compared to baseline, they stayed lower until the 30-day follow-up only within the intervention group (Table 2). The internal consistency of the AFA was high at baseline, 7-day follow-up, and 30-day follow-up.

Fig. 1. Flow chart of the study population. At 7-day follow-up time point, 83.5% of participants of the intervention group reported they viewed the whole educational module and completed the quiz at the end of the module (“per protocol”), 6.1% reported they viewed the educational module partially, and 10.4% reported that they did not view it.
day follow-up (Cronbach’s α = 0.720, 0.776, and 0.790, respectively). These relatively high internal consistency outcomes are in accordance with previous studies [31, 37, 38].

### The Short Form of F-Scale
Over time, mean F-scale scores decreased for both study groups (p = 0.009). However, the scores were significantly decreased at the 7-day and 30-day follow-up points com-

### Table 1. Characteristics of the survey’s participants

| Parameters† | All participants (n = 506) | Control group (n = 259) | Intervention group (n = 249) | p value |
|-------------|---------------------------|-------------------------|-----------------------------|---------|
| Demographics |                           |                          |                             |         |
| Age, years  | 43.3±11.6 (19–76)         | 43.6±12.1 (19–74)       | 43.0±11.0 (21–76)           | 0.542   |
| Gender (females), % | 84.6 | 82.5 | 86.7 | 0.185 |
| Marital status (married), % | 61.9 | 61.1 | 62.7 | 0.525 |
| Children (yes), % | 75.5 | 74.3 | 76.7 | 0.532 |
| Education, % |                           |                          |                             |         |
| Less than 12 years of studies | 2.2 | 1.2 | 3.2 |         |
| 12 years of studies | 17.2 | 19.1 | 15.3 |         |
| Professional license | 13.2 | 11.7 | 14.9 | 0.212 |
| Academic degree | 67.4 | 68.1 | 66.7 |         |
| Occupation, % |                           |                          |                             |         |
| Medical secretaries | 27.3 | 27.6 | 26.9 |         |
| Nurses | 22.3 | 20.2 | 24.5 |         |
| Managerial staff | 15.6 | 15.2 | 16.1 |         |
| Medical technicians | 13.0 | 12.1 | 14.1 |         |
| Patient services assistants | 9.1 | 10.4 | 7.6 | 0.676 |
| Physicians | 5.9 | 7.8 | 4.0 |         |
| Dietitians | 2.2 | 1.6 | 2.8 |         |
| Physiotherapists | 1.8 | 1.9 | 1.6 |         |
| Pharmacists | 1.6 | 1.9 | 1.2 |         |
| Psychologists or social workers | 1.2 | 1.2 | 1.2 |         |
| Years in practice, % |                           |                          |                             |         |
| Less than 1 year | 5.3 | 6.6 | 4.0 |         |
| 1–5 years | 23.9 | 23.3 | 24.5 |         |
| 6–10 years | 19.2 | 17.5 | 20.9 | 0.744 |
| 11–15 years | 13.4 | 14.0 | 12.9 |         |
| 16–20 years | 10.9 | 10.5 | 11.2 |         |
| More than 20 years | 27.3 | 28.0 | 26.5 |         |
| Weight status and history of weight status |                           |                          |                             |         |
| Current weight,1 kg | 72.6±16.1 (41–135) | 73.4±16.2 (41–130) | 71.8±15.9 (44–135) | 0.261 |
| Current height,2 m | 1.66±0.08 (1.33–1.96) | 1.66±0.08 (1.33–1.96) | 1.65±0.07 (1.42–1.93) | 0.146 |
| BMI,3 kg/m² | 26.3±5.1 | 26.5±5.0 | 26.2±5.2 | 0.607 |
| Classification of underweight by self-reported BMI,3,4 % | 1.8 | 2.0 | 1.6 |         |
| Classification of normal weight by self-reported BMI3,4 | 42.9 | 40.9 | 44.9 | 0.828 |
| Classification of overweight by self-reported BMI3,4 | 33.8 | 35.3 | 32.2 |         |
| Classification of obesity by self-reported BMI3,4 | 21.5 | 21.8 | 21.2 |         |
| Self-defined weight status,5 % |                           |                          |                             |         |
| Underweight | 0.4 | 0.8 | 0.0 |         |
| Normal weight | 38.3 | 38.1 | 38.6 |         |
| Overweight | 44.9 | 44.0 | 45.8 | 0.812 |
| Obesity | 14.2 | 14.8 | 13.7 |         |
| Obesity in the last decade (yes), % | 49.2 | 48.2 | 50.2 | 0.661 |
| Obesity during childhood (yes), % | 25.9 | 23.7 | 28.1 | 0.261 |
| Currently attempting to lose weight (yes), % | 40.9 | 40.5 | 41.4 | 0.837 |

BMI, body mass index. †Values are expressed as mean±SD unless otherwise stated. 1 n = 499 for this outcome. 2 n = 501 for this outcome. 3 n = 497 for this outcome. 4 BMI of <18.5 kg/m² was considered as underweight, BMI between 18.5 and 25.0 kg/m² was considered as normal weight, BMI between 25.0 and 30.0 kg/m² was considered as overweight, and BMI of >30.0 kg/m² was considered as obesity. 5 n = 11 did not know how to define their current weight status.
pared to baseline only within the intervention group, but not within the control group (Table 3). The percent of participants with F-scale scores ≥3.6 significantly declined over time within the intervention group, but not within the control group (p = 0.042 and p = 0.607, respectively) (shown in Fig. 2). The internal consistency of the F-scale was high at baseline, 7-day follow-up, and 30-day follow-up (Cronbach’s α = 0.854, 0.844, and 0.858, respectively). These relatively high internal consistency outcomes are in accordance with previous studies [32, 37, 38, 42].

The Beliefs about the Causes of Obesity Questionnaire
According to the mean ranking order of all factors at baseline, the leading factors were overeating, a high-calorie diet, and high consumption of processed food. The lowest-ranked factors were eating in restaurants, the high cost of healthy food, and the advertising of foods with harmful substances. No meaningful differences were noted between groups over time for all factors (Table 4).

Discussion
To better tackle the obesity epidemic, the problem of weight bias, stigma, and discrimination must be addressed [14, 15]. Therefore, initiatives aimed at preventing this phenomenon in healthcare settings are required.

Table 2. Changes in the Anti-Fat Attitudes (AFA) questionnaire scores in the intervention and control groups over time

| Outcome variableA, B | Group | Baseline | 7-day follow-up | 30-day follow-up | p time | p time* group |
|----------------------|-------|----------|-----------------|------------------|--------|-------------|
| AFA questionnaire scores | Intervention | 3.17 (0.07) | 2.94 (0.08)a | 2.96 (0.10)a | <0.001 | 0.892 |
| | Controls | 3.27 (0.08) | 3.01 (0.09)a | 3.03 (0.10)a | | |
| | p groups* | 0.307 | 0.507 | 0.184 | | |
| Scores by domain | | | | | | |
| Dislike subscale scores | Intervention | 1.13 (0.07) | 1.21 (0.09) | 1.22 (0.10) | 0.471 | 0.523 |
| | Controls | 1.29 (0.08) | 1.26 (0.09) | 1.35 (0.10) | | |
| | p groups* | 0.135 | 0.720 | 0.511 | | |
| Fear of fat subscale scores | Intervention | 6.15 (0.15) | 5.74 (0.18)a | 5.66 (0.20)a | <0.001 | 0.328 |
| | Controls | 6.12 (0.16) | 5.62 (0.19)a | 5.27 (0.22)a | | |
| | p groups* | 0.929 | 0.894 | 0.826 | | |
| Willpower subscale scores | Intervention | 4.95 (0.13) | 4.17 (0.17)a | 4.27 (0.19)a | <0.001 | 0.430 |
| | Controls | 5.05 (0.13) | 4.45 (0.17)a | 4.71 (0.20) | | |
| | p groups* | 0.584 | 0.141 | 0.013 | | |

1 p time = p value for changes over time in the two groups. 2 p time* group = p value for interaction between the trend of change over time and the group effect. 3 p groups = p value for between-groups differences in each time point. A Data are presented as estimated mean (SE) according to the mixed model analysis. B Data were available at baseline for n = 255 and n = 249, at 7-day follow-up for n = 118 and n = 112 and at 30-day follow-up for n = 72 and n = 73 for the control group and the intervention group, respectively. a Within groups differences compared to baseline (p ≤ 0.05).

Table 3. Changes in the short form of Fat Phobia Scale scores in the intervention and control groups over time

| Outcome variableA, B | Group | Baseline | 7-day follow-up | 30-day follow-up | p time | p time* group |
|----------------------|-------|----------|-----------------|------------------|--------|-------------|
| The short form of fat phobia scale scores | Intervention | 3.45 (0.04) | 3.36 (0.05)a | 3.33 (0.05)a | 0.009 | 0.161 |
| | Controls | 3.41 (0.04) | 3.40 (0.04) | 3.37 (0.05) | | |
| | p groups* | 0.445 | 0.330 | 0.473 | | |

1 p time = p value for changes over time in the two groups. 2 p time* group = p value for interaction between the trend of change over time and the group effect. 3 p groups = p value for between-groups differences in each time point. A Data are presented as estimated mean (SE) according to the mixed model analysis. B Data were available at baseline for n = 241 and n = 232, at 7-day follow-up for n = 113 and n = 106 and at 30-day follow-up for n = 71 and n = 72 for the control group and the intervention group, respectively. a Within groups differences compared to baseline (p ≤ 0.05).
In the present study, we aimed to evaluate the effect of an online education module on weight bias and knowledge about obesity among employees of a private chain of medical centers. Our results demonstrated that exposure to a 15-min online intervention modestly reduced fat-phobic attitudes toward PwO, while sustained improvement up to 30 days post-intervention was noticed. However, the intervention did not significantly improve explicit AFA toward PwO or change the beliefs about the causes of obesity.

To the best of our knowledge, only a limited number of experimental studies to reduce weight bias, stigma, and discrimination among practicing health professionals have been published, while, in most of them, the methodology was flawed, including lack of randomization, lack of control group, and small sample size [11, 20–25]. Moreover, the comparability of previous findings with the present study findings is limited due to differences in study design, target population, intervention implementation, and tools used to assess outcomes. In an RCT conducted on 949 participants, including 150 nurses and 148 physicians, a two-and-a-half-minute animated video with neutral information on obesity and related treatment found that the intervention had no influence on fat-phobic attitudes toward PwO among all subgroups [25]. A pilot quasi-experiment (“pretest-posttest design”) in 342 public health workers found that participation in a day-long workshop on awareness of weight bias and healthy living led to a significant reduction in explicit AFA toward PwO and the internalization of media stereotypes and to a significant elevation in self-efficacy to address weight bias immediately post-intervention, while the effects started to decline by the 6-week follow-up [22]. Another quasi-experiment (“posttest-only design”) in 266 nurses found that exposure to an annual bariatric sensitivity training by a web-based module which included an overview of obesity, bias, and discrimination in one hospital compared to non-exposure to such training in another hospital was related to better attitudes toward PwO, but not to beliefs toward PwO, regardless of the respondent’s BMI [21]. A quasi-experiment (“pretreatment design”) in 30 nurses, patient care technicians, and unit secretaries found that a bariatric sensitivity educational module delivered in a written format effectively decreased weight stigmatization a month after intervention completion [20]. A quasi-experiment (“pretest-posttest design”) in 30 nurses and nurses found that exposure to 2 days of an educational intervention for an obesity management program coupled with networking electronic tools improved attitudes toward PwO after the intervention and at 1-year post-intervention among physicians, but not among nurses [23]. A cluster-RCT in 50 primary care practices found that a brief web-based “5A model” intervention for obesity counseling did not improve weight stigma at 12 months follow-up, but the intervention group showed higher stigma towards PwO at baseline [24]. Some experimental studies that examined the effect of various delivery platforms of interventions to reduce weight bias among...
Table 4. Changes in the beliefs about the causes of obesity questionnaire in the intervention and control groups over time

| Outcome variableA,B | Group | Baseline | 7-day follow-up | 30-day follow-up | p time1 | p time* group2 |
|---------------------|-------|----------|----------------|------------------|---------|---------------|
| Physical inactivity | Intervention | 4.14 (0.06) | 4.08 (0.08) | 4.08 (0.09) | 0.011 | 0.122 |
|                     | Controls | 4.18 (0.06) | 4.06 (0.08) | 3.86 (0.09) |         |               |
|                     | p groups*3 | 0.621 | 0.882 | 0.342 |         |               |
| Overeating          | Intervention | 4.74 (0.04) | 4.63 (0.05) | 4.66 (0.06) | 0.012 | 0.988 |
|                     | Controls | 4.69 (0.04) | 4.59 (0.05) | 4.62 (0.07) |         |               |
|                     | p groups*3 | 0.312 | 0.711 | 0.995 |         |               |
| High-calorie diet   | Intervention | 4.61 (0.05) | 4.62 (0.06) | 4.63 (0.07) | 0.439 | 0.192 |
|                     | Controls | 4.52 (0.05) | 4.48 (0.06) | 4.37 (0.07) |         |               |
|                     | p groups*3 | 0.227 | 0.148 | 0.147 |         |               |
| High consumption of processed foodC | Intervention | 4.47 (0.05) | 4.56 (0.06) | 4.55 (0.07) | 0.150 | 0.008 |
|                     | Controls | 4.46 (0.05) | 4.40 (0.07) | 4.21 (0.08) |         |               |
|                     | p groups*3 | 0.894 | 0.021 | 0.011 |         |               |
| Lack of nutritional knowledge | Intervention | 3.87 (0.06) | 3.94 (0.09) | 3.91 (0.10) | 0.608 | 0.150 |
|                     | Controls | 3.88 (0.06) | 3.75 (0.09) | 3.71 (0.10) |         |               |
|                     | p groups*3 | 0.996 | 0.090 | 0.413 |         |               |
| Genetics            | Intervention | 4.13 (0.06) | 4.01 (0.07) | 4.13 (0.08) | 0.249 | 0.360 |
|                     | Controls | 3.99 (0.05) | 3.95 (0.07) | 3.91 (0.08) |         |               |
|                     | p groups*3 | 0.055 | 0.327 | 0.057 |         |               |
| Psychological disorders (e.g., depression, anxiety, post-trauma) | Intervention | 4.27 (0.05) | 4.33 (0.07) | 4.24 (0.08) | 0.246 | 0.163 |
|                     | Controls | 4.18 (0.06) | 4.05 (0.08) | 4.02 (0.09) |         |               |
|                     | p groups*3 | 0.234 | 0.003 | 0.070 |         |               |
| Chronic stressC     | Intervention | 4.10 (0.05) | 4.26 (0.07) | 4.24 (0.08) | 0.415 | 0.088 |
|                     | Controls | 4.02 (0.06) | 3.95 (0.08) | 4.04 (0.09) |         |               |
|                     | p groups*3 | 0.329 | 0.003 | 0.052 |         |               |
| Repeated dieting    | Intervention | 3.75 (0.06) | 3.81 (0.08) | 3.82 (0.10) | 0.640 | 0.831 |
|                     | Controls | 3.66 (0.07) | 3.71 (0.09) | 3.65 (0.10) |         |               |
|                     | p groups*3 | 0.415 | 0.138 | 0.108 |         |               |
| Eating in restaurants | Intervention | 3.04 (0.08) | 3.24 (0.10) | 3.20 (0.11) | 0.205 | 0.119 |
|                     | Controls | 3.06 (0.08) | 3.08 (0.10) | 2.94 (0.11) |         |               |
|                     | p groups*3 | 0.796 | 0.124 | 0.200 |         |               |
| Lack of willpower   | Intervention | 4.12 (0.06) | 3.94 (0.08) | 3.91 (0.09) | 0.021 | 0.619 |
|                     | Controls | 4.12 (0.06) | 4.04 (0.08) | 4.00 (0.10) |         |               |
|                     | p groups*3 | 0.922 | 0.273 | 0.517 |         |               |
| Metabolic disorders | Intervention | 4.26 (0.05) | 4.28 (0.07) | 4.31 (0.08) | 0.231 | 0.141 |
|                     | Controls | 4.22 (0.06) | 4.03 (0.08) | 4.14 (0.09) |         |               |
|                     | p groups*3 | 0.573 | 0.061 | 0.314 |         |               |
| Hormonal disorders  | Intervention | 4.23 (0.05) | 4.29 (0.07) | 4.34 (0.08) | 0.495 | 0.035 |
|                     | Controls | 4.20 (0.06) | 4.03 (0.08) | 4.11 (0.09) |         |               |
|                     | p groups*3 | 0.743 | 0.043 | 0.161 |         |               |
| Side effect of some medicationsC | Intervention | 4.05 (0.06) | 4.22 (0.08) | 4.24 (0.09) | 0.642 | 0.004 |
|                     | Controls | 4.02 (0.06) | 3.84 (0.08) | 3.94 (0.10) |         |               |
|                     | p groups*3 | 0.758 | <0.001 | 0.043 |         |               |
| Lack of quantity or quality of sleepC | Intervention | 4.02 (0.06) | 4.07 (0.08) | 4.04 (0.09) | 0.366 | 0.086 |
|                     | Controls | 3.94 (0.06) | 3.77 (0.08) | 3.78 (0.09) |         |               |
|                     | p groups*3 | 0.421 | 0.001 | 0.011 |         |               |
student trainees pursuing a health-related degree have been published in the literature [11]; however, inconsistency in results was noted, and a majority of the studies suffered from methodological weaknesses [11].

One plausible explanation for the less-than-expected results in the present study might be that participants in the intervention group were asked to view the educational module only once and were followed up for 30 days. Therefore, it is possible that a single exposure to the education module content is not enough to create a fundamental change in participant knowledge, thoughts, and beliefs about PwO, and presumably, it is possible that re-exposure with long-term follow-up is required. Moreover, the results of the current study may have been affected by the tools used to assess outcomes measured. Fatphobic attitudes toward PwO were assessed by the F-scale, while the mean baseline F-scale scores in the present study were below the accepted average level of fat-phobia for both study groups and lower than reported in other studies amongst students and health professionals [24, 37, 38, 42–44]. Similarly, the baseline means AFA “dislike” and “willpower” subscales scores in the present study were lower than previous studies in a similar population [33, 44, 45]. Therefore, it is conceivable that the tools used to assess outcomes in the present study may not have been sensitive enough to detect changes over time. Future studies should also apply qualitative along with quantitative methodologies and assess if educational interventions could cause “real life” improvements in patient care experience.

**Strengths and Limitations**

The primary strength of the present study is the use of an RCT methodology to examine the intervention. An additional strength is designing a simple, inexpensive, and practical intervention tool that can be easily integrated into medical center routine. Additional major strengths include the high rates of adherence to protocol, the broad range of medical centers’ staff who participated in the study, and the use of validated questionnaires. Nevertheless, some limitations are noteworthy. First, a

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**Table 4 (continued)**

| Outcome variableA,B | Group | Baseline | 7-day follow-up | 30-day follow-up | p time1 | p time* group2 |
|---------------------|-------|----------|----------------|-----------------|--------|---------------|
| Not keeping regular meals timesC | Intervention | 4.11 (0.06) | 4.09 (0.08) | 3.95 (0.09) | <0.001 | 0.034 |
| | Controls | 4.12 (0.06) | 3.86 (0.08)* | 3.66 (0.10)* | 0.019 | 0.043 |
| | p groups* | 0.876 | 0.048 | 0.079 | 0.760 | 0.199 |
| Advertising of harmful foods (“junk foods”)C | Intervention | 3.53 (0.07) | 3.65 (0.10) | 3.73 (0.12) | 0.048 | 0.079 |
| | Controls | 3.49 (0.08) | 3.41 (0.11) | 3.42 (0.13) | 0.076 | 0.251 |
| | p groups* | 0.794 | 0.048 | 0.079 | 0.760 | 0.199 |
| High cost of healthy foodC | Intervention | 3.34 (0.08) | 3.49 (0.10) | 3.50 (0.11) | 0.048 | 0.079 |
| | Controls | 3.22 (0.08) | 3.27 (0.10) | 3.26 (0.12) | 0.076 | 0.251 |
| | p groups* | 0.343 | 0.048 | 0.079 | 0.760 | 0.199 |
| High availability of low-cost fast foodC | Intervention | 3.88 (0.06) | 3.98 (0.09) | 3.79 (0.10) | 0.242 | 0.078 |
| | Controls | 3.82 (0.07) | 3.67 (0.09) | 3.68 (0.11) | 0.242 | 0.078 |
| | p groups* | 0.581 | 0.002 | 0.377 | 0.760 | 0.199 |
| Sedentary lifestyleC | Intervention | 4.26 (0.05) | 4.12 (0.07) | 4.08 (0.08) | 0.007 | 0.274 |
| | Controls | 4.14 (0.06) | 3.95 (0.08) | 4.12 (0.10) | 0.007 | 0.274 |
| | p groups* | 0.147 | 0.150 | 0.977 | 0.760 | 0.199 |

*Beliefs about the causes of obesity by a factor. 1 p time = p value for changes over time in the two groups. 2 p time* group = p value for interaction between the trend of change over time and the group effect. 3 p groups = p value for between-groups differences in each time point. 4 Data are presented as estimated mean (SE) according to the mixed model analysis. 5 Data were available at baseline for n = 231 and n = 222, at 7-day follow-up for n = 109 and n = 102 and at 30-day follow-up for n = 69 and n = 72 for the control group and the intervention group, respectively. 6 Factors which were added to the original questionnaire. 7 Within groups differences compared to baseline (p ≤ 0.05).
relatively low response rate was achieved (15.4%). Moreover, although most study participants meet and deliver various services to patients, about 15% were managerial staff that usually have minimal contact with patients. Thus, selection bias cannot be ruled out. Additionally, high attrition rates in both study groups were observed. A reasonable explanation might be that the study was conducted during the coronavirus period, which could affect healthcare professionals’ study participation and completion due to staff shortages and heavy work schedules. However, the study timing was deemed appropriate because obesity is considered a risk factor for unfavorable coronavirus outcomes [12, 46]. Moreover, the sample size in the present study was larger than previous studies, which have examined similar themes [11, 20–25]. Second, the study was performed in a single chain of private medical centers and the follow-up period was short. However, many performed medical procedures are done under non-private health insurance, and about a third of all bariatric procedures in Israel are performed in our centers. Furthermore, in Israel, 24.1% of adults (age 20–64) were obese as of 2019 [47], and 21.5% of the participants were found to have obesity according to self-reported weight and height. Therefore, a diverse population, including PwO, is often seen in our centers. Furthermore, this study was conducted in “a real-life setting,” increasing the generalizability of our results. Third, the questionnaires were self-reported, and thus might be influenced by social desirability. However, anonymity may have reduced this source of bias. Finally, the Hawthorne effect could affect the study results for both study groups.

Conclusions

A single exposure to an online education module on weight bias and knowledge about obesity may only modestly improve medical center employees’ fat-phobic attitudes toward PwO, even 30 days afterward. Future studies should examine if reexposure to such intervention could impact weight bias, stigma, and discrimination among medical center staff in the long-term.

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Statement of Ethics

This study was reviewed and approved by the Ethics Committee of the Assuta Medical Centers (#0008-20ASMC). The study was preregistered on the NIH registration website (TRIAL no. NCT04741113). All participants were asked to approve their consent by electronic approval.

Conflict of Interest Statement

The authors have no conflicts of interest to declare.

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Author Contributions

The authors’ contributions were as follows – S.S.-D., Y.K., M.B., V.K.-S., N.S., and A.R. designed the research; S.S.-D., Y.K., and L.M.-T. performed the research; S.S.-D. analyzed the data; and S.S.-D., Y.K., and V.K.-S. wrote the manuscript. All authors read and approved the final manuscript.

Data Availability Statement

All data generated or analyzed during this study are included in this article and its online supplementary material. Further inquiries can be directed to the corresponding author.

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