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ABSTRACT

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Using a unique panel of household businesses for Vietnam, this paper sheds light on the links between households’ and entrepreneurs’ social networks and business performance. We address two related questions. One first question asks if we can find evidence of a differentiated effect of employment of members of the family versus hired workers on the business performance. A second question tackles the respective effects of various dimensions of social networks on the business technical efficiency. The hypothesis is that, beyond the channel of labour productivity, entrepreneurs that are confronted with an unfavourable social environment may produce less efficiently and realize a lower output than what could be possible with the same amount of resources. We find evidence of a marginal productivity differential between family and hired labour and highlight results consistent with the presence of adverse social network effects faced by households running a business, in particular ethnic minorities. We stress the importance of professional networks for successful entrepreneurship.

JEL Classification: D13, D61, O12
Keywords: family labour, kinship and ethnic ties, sharing norms, social network capital, Informality, household business, panel, Vietnam

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1. Introduction

In many developing countries, small entrepreneurs often have to rely on social networks in order to access physical capital, information on market opportunities, innovation, suppliers and clients. This might be because there is a general lack of incentives and public support policies towards the domestic private sector. In the economic literature, it is then widely recognised that performance of micro and small enterprises (MSE), especially household businesses in the informal sector, greatly depends on the presence of an efficient social network surrounding the business owner. In fact, MSEs around the world employ members of the extended family – paid or unpaid. The majority of literature in this area has focused on the microenterprise (or the household that owns it) as an isolated unit, with much literature on interesting interventions such as access to finance (De Mel et al., 2008; Field et al., 2013), access to training (McKenzie and Woodruff, 2013), and the like, but with much less attention to the surrounding environment of the business (or if so, in crude ways such as business climate or institutional measures). The local social environment clearly has the potential to be an important factor in mitigating labour recruitment, business and competitive relationships (Fafchamps, 2001). While there is a consensus in the existing economic literature that social networks provide a wide range of benefits to workers by reducing transaction costs, facilitating access to information, helping overcome the dilemmas of collective action, generating learning spinoffs and providing informal insurance, much less is known about the possible adverse effects of family and kinship ties, in particular for entrepreneurial success. The empirical literature that investigates the costs and benefits of family labour for instance is rather scarce, particularly in developing countries where such labour resource is yet more widespread, and the little evidence that exists is not conclusive (Johnston and Leroux, 2007).

In this paper, we focus on both the benefits and the possible adverse effects of social networks on small entrepreneurship by looking at two different transmission channels. We start by comparing the productivity of family labour with that of hired labour in small household businesses. Can we find evidence of a differentiated effect of employment of members of the family (most often unpaid workers) on household businesses’ economic performance? We then look at whether and to what extent family, kinship/ethnic ties and other forms of ‘social network capital’ influence the performance of these household firms through their technical efficiency. We contribute to the literature by adding evidence on these issues for a developing country using a unique panel sample of non-farm household businesses (NFHBs). While we lack in the data
some identifying variables that would allow us to draw causal inferences, we are still able to provide a set of robust and interesting correlation patterns controlling for observed and unobserved heterogeneity at the entrepreneur level.

A cross-cutting issue in our analysis is that we observe formal and informal NFHBs. Can we identify differentiated effects depending on the informality status of the businesses? There is indeed a possible existence of heterogeneity in the effects described above depending on whether the household business operates in the formal or in the informal economy. One may think for instance that social networks are more critical in the informal sector as there is there a lack of formal institutions and/or mechanisms supporting access to business inputs and other necessary resources, such as physical and human capital, but also public infrastructure. An interesting question is then to examine whether the hypothetical adverse effects of family and kinship ties may be more prevalent in an informal context. While there are good reasons to believe that family and kinship redistribution – either under the forms of employed labour or in-cash and in-kind transfers – could be important in households running informal businesses, the reverse might also be true: formal (and potentially better performing) businesses may foster demands from the kin as the business becomes more visible and attractive. Hence, the benefits and costs of family and kinship networks may differ between formal and informal businesses, but it is not clear to what extent and in what way.

We investigate these issues in the case of Vietnam, a country where family and kinship support is widely seen as a key ingredient of entrepreneurial success. In the last decades, Vietnam has experienced spectacular social, economic and political changes. Impressive economic growth in the last decade has entailed a remarkable drop in poverty figures, drastic changes of the labour market structure, but also a surge in inequalities as trade liberalization and world integration have expanded. Reforms since the Đổi Mới (process of moving away from central control towards a market economy) aimed at allowing entrepreneurship to flourish but no specific policies were designed to assist the private domestic sector, in particular the household business sector (Oudin, 1999; Cling et al., 2010). In this formerly centrally planned economy, small or micro-enterprises benefit not much support for the acquisition of physical capital from finance institutions. Recent surveys of the informal sector in Hanoi and Ho Chi Minh City report very low rate of obtaining bank and microfinance loans among household enterprises (Cling et al., 2010). Hence, household businesses still self-finance most of their accumulated capital. One can wonder whether the Đổi
Moe has shaped the relationship between social networks and entrepreneurship, for those workers who have to cope with a changing economic environment.

This lack of access to formal sources of credit has repercussions on employment practices. The weak use of formal capital market has indeed reinforced the development of the private sector through the proliferation of new small enterprises, rather than through growth of existing ones. This resulted in a steady growth of self-employment for middle-aged workers. However, in the absence of external capital, few young people have the resources required to establish their own enterprise and they often have to rely on kinship ties to obtain a job. Twenty years ago, analysing a survey of private entrepreneurs in Vietnam, Ronnås (1992) noted that recommendations by friends, relatives and other workers and personal contacts remained by far the most important ways of recruiting new workers, both in urban and rural areas. Nowadays, this hiring practice has probably developed significantly as Vietnamese workers increasingly cope with a rapidly changing socio-economic environment. The associated risks also increase due to important labour market mutations (Cling et al., 2010).

We rely on data drawn from two rounds of the Vietnam Household Living Standard Surveys (VHLSS) undertaken in 2004 and 2006. For the first time, to the best of our knowledge, we matched samples of NFHBs across the 2004-2006 waves, allowing for a large panel of more than 1,200 formal and informal NFHBs. We start by presenting the literature and discussing what we understand by social networks (Section 2), in particular the notions of family and kinship ties as opposed to the concept of ‘social network capital’. We then present the context of entrepreneurship in Vietnam and on our data (Section 3). In the first part of our econometric analysis (Section 4), we estimate the returns to different types of labour. In the next steps, we investigate other channels through which social network dimensions could affect business performance, i.e. beyond the channel of labour productivity. In Section 5, we discuss the determinants of the transfers received and given by households running businesses in order to identify some key factors of solidarity mechanisms, in particular those linked to the characteristics of the social network and the community. This allows us to come up with a set of social network proxies that we use to observe, in a last step, whether and why business managers may use factor inputs in a technically inefficient and sub-optimal way. In case we find evidence for such a sub-optimal use, it may hint to adverse incentive effects related to family labour and/or other social network dimensions. Such adverse incentive effects could arise if entrepreneurs feel that most of what they earn needs to be shared with the kinship network or that higher earnings may even
attract more family members that have to be employed by the firm. This part of the paper will rely on the estimation of the household businesses’ technical efficiency using the panel structure of the data. The paper ends with a summary of the findings and some policy conclusions (Section 6).

2. The related literature: linking social networks, family vs. hired labour and entrepreneurship

2.1 Social network capital, family and kinship ties

A significant literature in sociology and economics has emphasized the widespread use of friends, relatives and other acquaintances to search for jobs or to help employers locate prospective employees (Granovetter, 1973; Ioannides and Loury, 2004). Granovetter (1973) develops the idea that the labour market outcomes of using social networks depend on the link between individuals and their contacts, the ‘strength of their tie’. In this paper, family labour implies family and kinship ties, ‘strong ties’ following Granovetter’s terminology, as opposed to the broader concept of social networks. By ‘social network capital’ we understand the individual asset that benefits a single individual or firm. This meaning emphasizes that agents derive benefits from knowing others with whom they form networks of interconnected agents, which may involve shared norms, values and understandings – trust – that facilitate co-operation (Granovetter, 1995; Fafchamps, 2001). More restrictively, and in line with La Ferrara (2007), we use family and kinship ties to refer to any form of blood relationship. At one end, we situate family ties as the most proximate type of relationship. At the other end, we place kinship ties as a rather distant type that is characterized by socially recognized relationships based on supposed as well as actual genealogical ties. The main difference of family and kinship ties, on the one hand, and a generic set of individuals who interact (social networks), on the other hand, is that family and kinship ties can be seen as largely exogenous and cannot be freely changed or only at a high psychological cost. As we will show in our empirical analysis, given our data, we will have to deviate slightly from these very strict definitions (by looking for instance at ethnic ties), and so there may be some overlaps between the groups identified by these concepts.

2.2 Bright and dark sides of social networks for entrepreneurship

Empirical evidence in developing countries shows that social networks play both a positive and adverse role in the performance of entrepreneurs. For Asia, empirical findings are relatively scarce and existing research remains divided on the precise nature and roles of social networks in
the mechanisms of facilitating entrepreneurial success (Knight and Yueh, 2008). For Vietnam, some papers have stressed the efficient function of social networks (Turner and Nguyen, 2005; Knorringa and van Staveren, 2005; Digregorio, 2006; Kinghan and Newman, 2015).

Family and kinship ties may also imply adverse incentive effects for small entrepreneurs. This question has first been tackled in economic studies which shed light on the so-called ‘dark side of social capital’ in household resource allocation and savings, either directly or indirectly (Hoff and Sen, 2006; Luke and Munshi, 2006; Baland et al., 2011; Di Falco and Bulte, 2011; Anderson and Baland, 2002).

Other recent studies address specifically the potential adverse effects of family and kinship ties on entrepreneurial activities. They argue that family and kinship ties may become an important obstacle in the process of firm development. Members of the kin system that achieve economic success may be confronted with sharing obligations by less successful fellows. This may imply to remit money, to employ or to host them in the city home. The need to meet such demands can adversely affect the incentives of entrepreneurs to pursue and develop their economic activity. Examples of such adverse effects are described in various developing countries such as Nigeria (Meagher, 2006), Mali (Whitehouse, 2011), Ghana (Fafchamps et al., 2011), and several countries in West Africa (Grimm et al., 2013a; 2013b). To date, no such specific economic studies have been conducted for Vietnam, while there are anthropological studies showing the importance and persistence of non-trade transfers and kinship solidarity mechanisms among Vietnamese households, under notably the forms of gifts and expected reciprocity (see, e.g., Tessier, 2009; Pannier, 2013).

2.3 The use of family labour

The type of labour used in small businesses is another channel linking social networks and entrepreneurship performance. In addition to the lack of labour market intermediaries able to channel information about jobs, family labour may exist because entrepreneurs think it is more reliable and offers flexibility that is difficult to find on the labour market. Family labour may also exist because the extended family simply expects jobs in small or household firms, either because egalitarian norms require it, or because the extended family helped set up the business and wants to be rewarded for that effort once the company is running. To our knowledge, there are very little studies that specifically addressed the potential adverse effects of employing family workers for entrepreneurial success, especially in developing countries (Nordman, 2016).
A priori, one might expect family and hired labour to play differently on business performance, because they may have different compositions of male and female, adult versus child, skilled versus unskilled labour, and work intensity. In developing countries, females and children may constitute a larger proportion of family than of hired labour. This would tend to drive down the marginal product of family relative to hired labour if the marginal productivity of women and children is lower than that of adult males (Deolalikar and Vijverberg, 1987). Besides, the skills differential between family and hired labour may also be an important source of heterogeneity in the productivity of workers. Fafchamps and Minten (2002) suggest that family members work less hard than hired workers, which could be explained by a familial pressure to distribute jobs that leads to a number of workers uncorrelated with the necessary amount of work to produce.

Other theoretical arguments contradict the common hypothesis that hired labour is necessarily more productive than family labour. Moral hazard and their associated monitoring costs are mechanisms enlightening plausible greater productivity of family versus hired labour (Johnston and Leroux, 2007; Binswanger and Rosenzweig, 1986). A reason of superior family worker incentives is that such labour may share the income generated by the firm. Consequently, there will be shared incentives between entrepreneurs and other household members and so little need for additional supervision. The composition of tasks performed by both types of labour may also be considered. Since family workers may perform management and supervisory duties, their work may have larger effects on output than that of hired workers, who may only perform manual tasks. The performance of managerial and supervisory tasks by family members may then reduce the substitutability between family and hired labour.

Hence, it seems difficult to predict a priori which of the two types of labour will have a greater effect on business performance. Up till now, there are a small number of studies testing the existence of differences in productivity between hired and family labour, but for farm-plants essentially. Deolalikar and Vijverberg (1987) and Onumah et al. (2010) are rare examples using microeconomic farm-level data on heterogeneous labour inputs for developing countries (India, Malaysia and Ghana). They find that output elasticities for hired and family labour are both significant, but these studies differ on whether labour inputs are found statistically different from each other. For Vietnam, a rather early study (Brown and Salkin, 1974) estimates Cobb-Douglas production functions for paddy transplant producers in South Vietnam, using family and hired labour as separate inputs. They obtain insignificant coefficients ranging in magnitude from 0.04
to 0.01 for family labour but significant ones for hired labour (ranging from 0.15 to 0.22). Thus, while there is some evidence of a productivity differential between family and hired labour, there is no consensus in the literature on the direction or magnitude of this differential. To our knowledge, these questions are addressed for the first time with Vietnamese panel data on non-farm household businesses.

3. Entrepreneurship in Vietnam: context and data

3.1 The non-farm household businesses (NFHBs) and VHLSS data

NFHBs are defined as businesses with no more than ten employees and one establishment only. Above this threshold, or if they run two or more establishments, NFHBs must become enterprises governed by the Law on Enterprises. The number of NFHBs was often used as an approximation of the informal sector in Vietnam while, today, its size is a debated issue (Cling et al., 2010). At the national level, the vast majority of informal HBs consist of just one own-account worker, working at home or outdoors in the street. In general, informal HBs benefit from the haziness surrounding the issue of registration regulations.

We use the data available from two rounds of the Vietnam Household Living Standards Surveys (VHLSS 2004 and 2006). The sample size is 45,000 households surveyed in the full sample each year. A detailed questionnaire (including expenditures and other subject specific modules) has been applied to a random subsample of around 9,000 households. The construction of the panel of household businesses follows the method applied in Nguyen et al. (2013) to construct a three-year panel dataset at both household and individual levels. Matching the 2004 and 2006 waves has been achieved on the basis of three merging keys: household identifier, business head identifier, and industry code. We provide details on our matching procedure in Table A1 in Appendix while Table A2 reports on the different available questionnaire modules and variables for the two years. Our empirical analysis is finally based on a balanced panel. To reduce a possible bias due to measurement and reporting errors in the value added of NFHBs and important explanatory variables, notably inputs, we trim the data and drop influential outliers and observations with high leverage points from our sample that we identify by the DFITS-statistic. The regression panel sample comprises 1,902 year-household businesses (457 formal and 1,445 informal NFHBs).
3.2 Descriptive statistics of the panel sample and social network proxies

Table A3 in Appendix reports descriptive statistics for the pooled samples of formal and informal NFHBs. We focus on three groups of variables: the NFHBs’ economic characteristics, the entrepreneurs’ socio-demographic characteristics, and those related to the associated households.

As regards household businesses’ characteristics, the statistics are in line with stylized facts in the literature on non-farm household enterprises and the informal sector (Oostendorp et al., 2009). NFHBs tend to be small in terms of both factors of production (labour and physical capital) and generated outcomes. There are significant gaps between formal and informal NFHBs in their main input factors. The average total number of workers excluding the employer is 1.01 for formal NFHBs and only 0.35 for informal NFHBs. The difference between the two segments of NFHBs is also revealed by the higher propensity of formal businesses to use hired workers (on average 0.59 versus 0.12). However, both NFHBs rely on unpaid workers a lot, with proportions of this labour in the total number of workers amounting respectively to 60 and 80 percent.

Regarding ‘paid’ and ‘unpaid’ labour, one would like to know ideally the actual relationship of the employees with the entrepreneur, and to be able to define groups of employees according to age, sex, education, and experience. Unfortunately, the VHLSSs do not provide such detailed information. We then make the assumption that the unpaid employees have a kin relationship with the entrepreneur (relatives). Of course, this does not preclude that paid workers could be family or kin workers. For this reason, we refer to this category as ‘hired’ workers and not as ‘non-kin workers’. In a sense, what we are distinguishing here is two forms of employees: those who are hired and paid a wage, eventually family-related workers, from those who are unpaid workers and, without much uncertainty, are essentially family-related. In a nutshell, given the Vietnamese social norms and looking at the data, we believe that considering ‘unpaid’ workers as having any form of family and kinship ties with the entrepreneur is not a strong assumption. The data also comfort the intuition that paid workers as essentially non-household members.

Looking at physical capital, we know the amount of capital stock initially invested in the business in the 2004 wave. As information on investment in fixed assets during the current year was not included in both years, we construct a proxy of capital using available information on the households' value of business-related assets, such as desk appliances, vehicles, and so excluding non-business related materials (TV, household furniture, etc.). The statistics for these variables
show a significant gap between formal and informal NFHBs. The mean value of informal NFHBs’ initial investment amounts to 2,321 thousands VND, whereas it is about four times higher for formal NFHBs. The value of business-related assets of households running a formal business is almost twice that of households running an informal one (respectively 12,000 versus 6,098 thousands VND). Hence, there is much less disparity when the comparison between the two types of NFHBs is based on households’ assets rather than on business’ initial capital.

Turning to indicators of business outcomes, a common view on formal and informal NFHBs is that this sector of small-scale businesses is rather unstable. We measure annual value added as the sum of the entrepreneur’s earnings for the past twelve months, from which we deduct the value of self-consumption and intermediate costs (such as material, small and non-durable tools, electricity, water, etc.). At the aggregate level, our figures indicate that a formal NFHB generates a value added near three times higher than that of an informal business on average. This result slightly differs, but somewhat corroborates findings from exhaustive surveys of household businesses and informal sector (HB&IS surveys 2007 and 2009) conducted by the General Statistics Office (GSO) of Vietnam (Cling et al., 2010; Demenet et al., 2010). The gap is narrower when the comparison is based on labour productivity figures. Indeed, the average amount of generated value added per worker in formal NFHBs is ‘only’ twice that generated by informal NFHBs. Regarding entrepreneurs’ main characteristics, formal NFHBs are operated in greater proportion by males (51 percent versus 39 percent for informal NFHBs). Informal NFHBs are more likely to be run by entrepreneurs with lower levels of education.

We further introduce in Table A3 statistics on proxies of family and kinship ties, external resources of households, and entrepreneurs’ social network capital. A first important proxy of kinship ties is the share of the population from the same ethnic group in the district in which a household resides. This share is computed using the household questionnaire of the VHLSS 2004 using population weights such that it exactly reflects the true share in the total population. Districts correspond to neighbourhoods of 402 localities in Vietnam. Following Grimm et al. (2013a), this measure of ethnic concentration is used as a measure of the potential intensity of kinship ties, and more broadly community ties. Indeed, the higher the concentration of the own ethnic-group in the neighbourhood, the higher might be, we argue, the probability that family members or relatives live in the neighbourhood, and hence the higher the potential pressure to share earnings. However, while Vietnam is a multi-ethnic country with 54 distinct groups (recognized by the Vietnamese government, each with its own language, lifestyle, and cultural
heritage, many of them are concentrated in the mountains of the central highlands and north, and in the Mekong delta (e.g. Khmer). The Kinh (Viet) are by far the most numerous ethnic group, representing more than 85 percent of the total population. Hence, ethnic concentration is high. But whether it is likely to act in favour of kin pressure, or the reverse, is not clear (Pannier, 2013). For instance, members of very small ethnic communities being surrounded by large ethnic groups are likely to attach more importance to social ties and hence to maintain and/or reinforce them.  

In order to account for potential heterogeneity in the effects of ethnic concentration, we construct six dummies describing the household head’s ethnic situation *vis-à-vis* its environment: belonging to the majority ethnic group (Kinh) in a district with a high share of Kinh (above 75 percent); being Kinh in a district with a mixed ethnic fragmentation (that is, a share of Kinh comprised between 25 and 75 percent); belonging to a minority ethnic group (non-Kinh) in a district with mixed ethnic fragmentation; being Kinh in a district with a small share of Kinh (below 25 percent); belonging to a minority ethnic group in a district with high share of Kinh; and belonging to a minority ethnic group in a district with small share of Kinh. Looking at these statistics, a high ethnic concentration (more than 90 percent) is reported for both types of entrepreneurs, formal and informal. Besides, around 86 percent of the NFHBs have a Kinh household head and operate in a district with high share of Kinh. The second largest proportion concerns ‘Kinh NFHBs’ operating in a mixed ethnic environment (9 and 6 percent of the formal and informal household businesses respectively). The remaining categories represent roughly 7 percent of the NFHBs. Among them, the two categories representing those households (either belonging to the majority or any minority ethnic group) surrounded by an overwhelming share of households belonging to different ethnic groups (more than 75 percent of the district population) will be clubbed together, as they reflect ethnically isolated households where social (ethnic) ties are to be preserved.

To go beyond social network proxies, the additional module on non-farm activities in VHLSS 2004 provides information for constructing a set of dummies reflecting some characteristics of the entrepreneurs’ ‘social network capital’, in a broad sense: whether the NFHB head is member of a professional association, whether he/she has any relationship with other NFHBs doing the same activity and owned by his/her relatives or friends; whether initial capital of the business was financed by loans from family members, relatives or friends; and whether the entrepreneur inherited the NFHB from the kin, friends or other acquaintances. Interestingly, we do not observe much difference across formal and informal entrepreneurs in terms of these social
network resources. Concerning the household-associated characteristics of the NFHBs, we use variables related to (1) household member characteristics, and (2) commune-level information where the households reside. The first group of variables comprises the activity portfolio of the members, the intensity of non-farm activities, the total expenditures and amount of transfers received and given of the household running the considered NFHBs. The second group includes the share of poor households (ratio of poor to total number of households in the communes), whether the commune is a craft village, and whether the commune benefits from government project/programme on employment creation, which may attenuate pressure of employment on the households. These commune-level variables are only available for a sub-sample of households.

4. The effect of hired versus family labour on household business performance

4.1 Production functions

We start by investigating one important channel of the link between social networks and entrepreneurship performance by comparing the contribution of two forms of labour as factor inputs: family-related workers and hired workers which could be recruited on the market. Simple production functions where we introduce these two forms of labour as inputs are estimated, controlling for the physical capital and the determinants of the overall productivity of the firm, including characteristics of the head of the NFHB and household characteristics.

We assume that the production function is a Cobb-Douglas type:

\[
\ln Y_{it} = \beta_0 + \beta_1 \ln K_{it} + \beta_2 \ln L_{it} + \sum_k \beta_k X_{it} + \epsilon_{it}
\]

Where \(\ln Y_{it}\) represents the log output of NFHB\(i\) at time \(t\) (the annual value added), \(K\) stands for physical capital of the NFHB, and \(L\) for labour inputs. \(X_{it}\) is a vector of \(k\) time-varying or invariant control variables including the NFHB head’s sex, education, experience, number of hours worked annually, whether the entrepreneur’s activity is a main job, household characteristics such as the dependency ratio, the activity portfolio of the household members, the number of NFHBs run by the same household, a set of NFHB characteristics (age, seven regional dummies, eight branch of activity dummies), and a time dummy to capture common shocks to the firms over time.
Physical capital ($K$) of the NFHB is captured by the log value of initial capital declared in 2004, and is complemented by the log value of business-related assets declared by the households in both years. Labour input is expressed in numbers of workers engaged in the NFHBs’ activity (the data do not provide hours worked of the employees of the household businesses, except those of the owner). We further assume that labour services are produced using family labour, $L_f$, and hired labour, $L_h$, by a generalized quadratic production function (Deolalikar and Vijverberg, 1987):

$$\ln L_{it} = \alpha_1 \ln L_{fit} + (1 - \alpha_1) \ln L_{hit} + \gamma_{11} (\ln (L_{fit}))^2 + \gamma_{12} (\ln (L_{fit})) (\ln (L_{hit}))$$

Combining equation (2) in (1) yields a generalized production function allowing any elasticity of substitution between family and hired labour:

$$\ln Y_{it} = \beta_0 + \beta_1 \ln K_{it} + \beta_2 \alpha_1 \ln L_{fit} + \beta_2 (1 - \alpha_1) \ln L_{hit} + \beta_2 \gamma_{11} (\ln (L_{fit}))^2 + \beta_2 \gamma_{12} (\ln (L_{fit})) (\ln (L_{hit})) + \sum_k \beta_k X_{it} + \epsilon_{it}$$

Few econometric issues are common to the estimation of production functions. First, we have to deal with the issue of heterogeneous labour quality attached to the two types of labour. Unfortunately, the VHLSS does not provide much information on qualitative features of the workers employed in the NFHBs. To help control for unobservables specific to both types of labour, we add dummies of the activity portfolio of the household members, and the household dependency ratio, which might be good proxies of the available human capital inside the household (see Table A1 in Appendix). Second, there is an unobserved dimension of the business itself. Assuming that business heterogeneity is time-invariant, especially in a short-panel, we deal with this problem using business (NFHB) fixed effect regressions. Third, biases may be present in the estimates of the inputs elasticities if these factors are correlated with the residual. Unfortunately, with a two-year panel, it is impossible to address this issue using standard instrumental variable approaches exploiting lagged values of the explanatory variables. Fourth, labour supply of the kin might be endogenous to business performance, and so to value added. Higher profits may attract more members of the extended family. Assuming decreasing marginal returns to labour, this may downward bias the contribution of family labour. We tried to instrument family labour using variables exploiting exogenous sources of variation in unpaid labour (for instance community or village-level variables). As using this information necessitated reducing the size of our firm sample, we refrained from this option.
Adding the household business/heterogeneity component \( \mu \) in the model then yields:

\[
\ln Y_{it} = \beta_0 + \beta_1 \ln K_{it} + \beta_2 \alpha_1 \ln L_{fit} + \beta_2 (1 - \alpha_1) \ln L_{hit} + \beta_2 \gamma_{11} (\ln (L_{fit}))^2 + \beta_2 \gamma_{22} (\ln (L_{hit}))^2 + \beta_2 \gamma_{12} (\ln (L_{fit}))(\ln (L_{hit})) + \sum \beta_k X_{it} + \mu_i + \epsilon_{it}
\]

Finally, disaggregating family and hired labour in production functions raises the problem of zero observations in some firms. Following Battese (1997) and Onumah et al. (2010), we avoid unsatisfying procedures and choose to set the log-value of the zero-observation of labour to zero instead, while controlling for dummy variables equal to one if the number of family (respectively hired) labour is positive. The intercept coefficients for these two dummies ensure that we use the full data set at our disposal and that we obtain estimators without any bias.\(^{13}\)

We correct standard errors for intra-cluster correlations, either at the district or at the community levels depending on the regressions considered.

### 4.2 Results

Table A4 in Appendix reports on various production function results for the overall sample of NFHBs, while summary regression coefficients for formal and informal NFHBs are reported in Table 1. Each table includes a set of eight specifications using pooled OLS over the two years (columns (A) to (C)) and fixed effect regression models (columns (D) to (G)). Columns (A) and (D) report the estimates of the Cobb-Douglas (CD) production function (1) using OLS and fixed effect (FE) estimators, while columns (B), (C), (F) and (G) present the coefficient estimates of the extended (generalized) production function (3) allowing non-null elasticity of substitution between family and hired labour. Columns (C), (E) and (G) report regressions imposing a linear constraint (constraint linear regression, CLR) on the elasticities of capital and labour inputs, i.e. constant returns to scale (see footnote12). In the models (E) and (G), for a tractability reason, we exploit the panel structure of the data using a ‘time-demeaning’ method instead of introducing the business fixed effects explicitly. A final model (H) provides estimates for a restricted sample of businesses comprising at least two workers.

In the production functions estimated for the overall sample of NFHBs, we add a dummy indicating whether the business is informal. As expected, its coefficient is negative and significant at the 1percent level in all regressions. In the pooled OLS models, all else being equal, being an
informal NFHB corresponds to a penalty in annual value added of about 30 percent (computed as: \((\exp(coefficient)-1)\times100\)). Controlling for NFHBs FE leads us to re-evaluate this penalty to nearly 15 percent, which suggests that unfavourable unobserved business characteristics are generally associated to poorly performing NFHBs in the informal sector.

The regressions overall show that physical capital and labour are both positively and significantly correlated to the value added of the NFHBs. The regressions always stress greater elasticities of hired labour compared to family labour. This is even true in the FE regressions of columns (D) to (G), which may be considered as our preferred results. As shown previously, inputs greatly differ between formal and informal NFHBs. Returns to inputs might then differ a great deal across sectors as well. This suggests turning to regressions differentiated by sector (Table 1).

The regressions for the formal and informal NFHBs exhibit somewhat sector-specific patterns. First, the elasticities of labour and capital are of the same magnitude as those estimated in various countries, in particular for African informal firms (see Grimm et al., 2013a; Vaillant et al., 2014). The pooled OLS Cobb-Douglas regressions (column (A)) show significant differences in the elasticities of family and hired labour, for both sectors: a one percent increase in the number of hired (respectively family) workers leads to a 6.5 (2.1) percent increase in the formal NFHBs’ annual value added. These percentages are, respectively for hired and family labour, 8.2 and 4.7 percent for informal businesses. These elasticities do not take into account firm heterogeneity which could bias these estimates. Results in column (A) should then be compared to the fixed effect estimates reported in column (D). From (A) to (D), the gap between labour productivities diminishes for formal businesses (from 43 to around 35 percentage points), but widens for informal ones. It is then particularly large (and statistically significant) for informal businesses who exhibit a 61 percentage point difference between hired and family labour. Looking at these estimates, there is evidence of a marginal productivity differential between family and hired labour in both sectors.
Table 1. Summary elasticity estimates of the production functions
(Independent variable: Log annual value added)

|                         | Formal sector | Informal sector |
|-------------------------|---------------|-----------------|
|                         | Pooled OLS   | Pooled OLS     | Fixed Effects | Fixed Effects | Fixed Effects | Fixed Effects | Fixed Effects |
|                         | Cobb-Douglas | Extended PF    | Cobb-Douglas | Extended PF   | Findings      | Findings      | Findings     |
|                         | (A)           | (B)            | (C)          | (D)           | (E)           | (F)           | (G)          | (H)          |
| Log initial capital of  |               |                |              |               |               |               |              |              |
| the NFHB                | 0.063***      | 0.060***       | 0.062***     | 0.023         | 0.030         | 0.015         | 0.033        | 0.024        |
|                         | (0.021)       | (0.022)        | (0.022)      | (0.028)       | (0.020)       | (0.028)       | (0.020)      | (0.026)      |
|                         |               |                |              |               |               |               |              |              |
| Log business-related    | 0.024**       | 0.025**        | 0.025**      | 0.026*        | 0.019*        | 0.032**       | 0.021**      | 0.032**      |
| capital of the HH       | (0.010)       | (0.010)        | (0.014)      | (0.014)       | (0.010)       | (0.014)       | (0.011)      | (0.015)      |
|                         |               |                |              |               |               |               |              |              |
| Log family labour       | 0.213*        | -0.022         | 0.384*       | 0.409**       | 0.297***      | -1.064**      | 0.167        | 0.600***     |
|                         | (0.128)       | (0.411)        | (0.202)      | (0.193)       | (0.100)       | (0.489)       | (0.222)      | (0.207)      |
|                         |               |                |              |               |               |               |              |              |
| Log hired labour        | 0.648***      | 0.504***       | 0.591***     | 0.751***      | 0.684***      | 0.418         | 0.812***     | 0.711***     |
|                         | (0.083)       | (0.216)        | (0.205)      | (0.163)       | (0.100)       | (0.289)       | (0.222)      | (0.126)      |
|                         |               |                |              |               |               |               |              |              |
| Log family labour squared | 0.228        | -0.134         | 1.190***     | 1.190***      | 1.190***      | 1.190***      | 1.190***     | 1.190***     |
|                         | (0.393)       | (0.242)        | (0.418)      | (0.287)       | (0.124)       | (0.098)       | (0.124)      | (0.098)      |
|                         |               |                |              |               |               |               |              |              |
| Log hired labour squared | 0.073         | 0.036          | 0.099        | -0.056        | 0.274         | 0.169         |              |              |
|                         | (0.101)       | (0.096)        | (0.124)      | (0.098)       | (0.206)       | (0.234)       |               |              |
|                         |               |                |              |               |               |               |              |              |
| Log fam. lab. * Log hired lab. | 0.031    | 0.111          | 0.274        | 0.169         |              |              |              |              |
|                         | (0.190)       | (0.219)        | (0.206)      | (0.234)       |               |              |              |              |
|                         |               |                |              |               |               |               |              |              |
| Constant                | 5.834***      | 5.847***       | 6.070***     | 3.865         | 0.030***      | 2.741         | 0.030***     | 0.027*       |
|                         | (0.578)       | (0.583)        | (0.580)      | (5.757)       | (0.009)       | (5.668)       | (0.009)      | (0.014)      |
|                         |               |                |              |               |               |               |              |              |
| Observations            | 457           | 457            | 457          | 457           | 457           | 457           | 457          | 212          |
|                         |               |                |              |               |               |               |              |              |
| R-squared               | 0.684         | 0.685          | 0.548        | 0.576         |              |              |              |              |
|                         |               |                |              |               |               |               |              |              |
| Number of id            | 319           | 319            | 319          | 319           | 319           | 319           | 319          | 149          |

Note: Robust standard errors are in parentheses (clustered at the district level). *** p<0.01, ** p<0.05, * p<0.1. CLR stands for constrained linear regression model (constant return to scale). Other controls included in the regressions are reported in the regression for the global sample in TableA4 in Appendix.

Looking at the extended production function (PF) where elasticity of substitution between family and hired labour is allowed, the signs of the coefficients on the interacted family and hired labour
variables are generally positive but insignificant for formal businesses and could not be estimated for informal businesses due to collinearity (columns (C) and (F)). This prompts us to rely on the simple CD specifications. We then look at the elasticities by imposing the restriction of constant returns to scale while controlling for FE and using a simple CD PF (column (E)): formal NFHBs exhibit roughly the same gap in elasticities of hired and family labour as in the unconstrained FE model (D), around 38 percentage points. Similarly, the gap remains large for informal businesses even though it slightly reduces to 44 percentage points. For formal and informal businesses respectively, the ratios of family to hired labour marginal productivities, $\alpha_1/1 - \alpha_1$, amount to 0.43 and 0.38 in model (E). As a final robustness check, we restrict the sample of household businesses to firms comprising at least one employee in addition to the enterprise owner (column (H)). This reduces the samples of formal and informal businesses by 53 and 76 percent respectively. While the gap in marginal labour productivities reduces to 11 percentage points in the formal sector, that of informal businesses remains large at around 34 percentage points. Other coefficients using our preferred model together with additional robustness checks are detailed in previous online drafts. All together, we highlight evidence of quite large and persistent gaps in labour productivities to the favour of paid labour for both formal and informal businesses.

5. Family, Ethnic Ties, Social Network Capital and Household Business Efficiency

We have identified so far one channel linking social networks and household business performance, the output elasticities of family versus hired labour. We now try to understand how other social network dimensions could affect business performance (value added) beyond the channel of labour productivity. The hypothesis is that this may happen through positive externalities (access to information, learning spillover, informal insurance; see section 2.2), but also negative ones such as social pressure and/or sharing norms endured by the households running a business. Monetary or in-kind transfers across households could be direct measures of these sharing obligations. The literature identifies in fact three main reasons for the existence of such transfers: risk sharing, altruism, and forced solidarity (or ‘coerced altruism’ as in Alger and Weibull, 2008). Verifying the determinants of the transfers received and given by these households is thus a way to identify some key factors of solidarity mechanisms, in particular those linked to the characteristics of the social network and the community. Before turning to the
effects of social networks on business outcomes, in particular technical efficiency, we provide a brief discussion on these transfers.

5.1 Linking social networks with transfers received and given across households

The VHLSS asks households to report what they have transferred to and received from other households in-cash or in-kind. In-kind transfers are given in self-estimated money values. The given transfers can be disaggregated into several types of outflows. These include wedding and engagement ceremony, funerals and death anniversaries, entertainment and parties, gifts, donation, support, lending and contribution to revolving credit groups. The received transfers may be separated into inflows from senders who are not household members, either from abroad or as a form of domestic in-cash remittances. Here, we have aggregated the total given and total received transfers (in thousands VND), and computed the net transfers as the difference between the total transfers received and given. Descriptive statistics of these transfers in Table A3 in Appendix show that they are largely practiced by the households holding NFHBs. Only 10 and 12 percent of households with formal and informal NFHBs, respectively, have no transfers at all (regarding both inflows and outflows). On average, the amount received is not much higher than the amount given for both households. This would imply, to some extent, the diversity of social ties and relationships of the households holding NFHBs.

We explored to what extent our social network proxies (in particular the share of family labour used in the household business, different ethnic ties and community level characteristics) could have an effect on given and received transfers using random effect regressions of the households’ given, received and net transfers (while controlling for a set of household, community or village level characteristics). The models revealed that the share of the population from the same ethnic group in the district was significantly correlated to both received and given transfers. This confirmed the intuition that ethnic concentration was positively correlated to solidarity mechanisms (either altruistic or coercive). The share of the family workers employed in the NFHBs was significantly and positively related to net transfers. An interesting interpretation is that hiring a family member might be a substitute to allocating transfers, and so to direct solidarity mechanism: instead of remitting money, the business owner may hire a family member.

Finally, these results were consistent with the idea that family, ethnic and community level information was relevant in explaining the transfer behaviours of households in Vietnam, and thus also reflected to some extent the solidarity mechanisms of the households. These proxies
seemed then to be good candidates to explain the distribution of inefficiencies of those small firms managed within the households.

5.2 Concept of technical efficiency and empirical strategy

The possible channel investigated here is the business’ technical efficiency, i.e. whether after having allocated family, hired labour and capital, entrepreneurs would use them in a sub-optimal way. Inefficiency is usually defined as the distance which separates the firm’s frontier of outputs from the observed realization of outputs given the entrepreneur’s and firm’s observed characteristics (Fried et al., 2008). Hence, while the use of family labour could be part of a rational business strategy, it may also be an impediment to business expansion if it responds to a sharing obligation. Here we wonder whether the household’s social network dimensions could adversely (or positively) affect business performance above the sole input productivity effect of family labour.

Social networks in general may or may not help operate efficiently. Entrepreneurs that are confronted with an unfavourable social environment and/or a strong pressure for redistribution from their community may produce less efficiently and realize a lower output than what could be possible with the same amount of resources. One reason is that the management itself may be less efficient if the entrepreneur is often interrupted by the need to deal with problems due to a poor environment (weak surrounding human capital, bad infrastructure). A second possible explanation is that of adverse incentive effects (see sections 2.2 and 2.3), possibly related to excess undesired family labour, but also to other social network dimensions. Such adverse incentive effects could arise if entrepreneurs feel that most of what they earn needs to be shared with the family and the kin or that higher earnings may attract more family members that have to be employed by the firm. In such case, the owner might be encouraged to allocate factors sub-optimally to the production or even to lower his/her level of effort (Platteau, 2000).

By contrast, positive effects of social networks on technical efficiency might be expected if the entrepreneur’s social capital acts as a positive externality on his/her activity. For example, the entrepreneur may be subject to knowledge spillovers when starting the business, i.e. exposed to the diffusion of management skills amid the kin or professional network.15

The usual procedure is to estimate stochastic frontier production functions that are the production possibility frontiers for a given set of inputs using an error components model
(Kumbhakar and Lovell, 2000; Greene, 2008). Hence, most studies using cross-sectional datasets infer the efficiency dispersion from the skewness of the production function residuals. In our case, we use panel data so that we can rather infer the technical efficiency term using actual estimates of the firm unobserved component in the production function, i.e. the business fixed effects (BFE). Business fixed effect estimates are indeed fairly good proxies of the firms’ efficiency once inputs and entrepreneurs’ characteristics are accounted for. This approach is notably retained in Söderbom and Teal (2004) who benefit from panel data on Ghanaian manufacturing firms. We believe this procedure is less subject to debate than methods estimating technical efficiency from stochastic frontiers which require strong parametric assumptions in order to identify technical efficiency from pure production function residuals.\(^{16}\)

We estimate the fixed effects based on the output production functions reported in Column (D) of Table 1. We then use these as our measures of technical inefficiency. The estimates of the fixed effects are simply obtained by averaging the predicted residuals of the fixed effect production functions by household business. By normalizing the fixed effect so as to bound it in the \((0,1]\) interval, we obtain the efficiency index, \(te\), such as: 
\[
    te_i = e^{-(\hat{\mu}_{\text{max}}-\hat{\mu}_i)},
\]
where \(\hat{\mu}_{\text{max}}\) is the sample maximum of the fixed effects, and \(\hat{\mu}_i\) is the estimated fixed effect for NFHB\(i\). This implies that a score equal to 1 indicates efficiency or ‘frontier’ technology, and a score less than 1 implies inefficiency of the considered NFHB.

### 5.3 Distribution and determinants of household business efficiency

Figure 1 in Appendix shows the distributions of the efficiency scores computed separately for formal and informal NFHBs. The sample means of these distributions are respectively 0.12 and 0.15, with a somewhat large right-skewness (the overall NFHB sample average is 0.14).\(^{17}\) Compared to Söderbom and Teal (2004) who use the same methodology, our estimates of the firm efficiency appear fairly low. They report a firm efficiency at the mean of 0.53 for Ghanaian manufacturing firms. One reason could be that their sample comprises rather large firms, with an average size of 67 employees. This is clearly not the characteristic of our sample of household businesses. Interestingly enough, technical efficiency appears to be slightly higher for informal NFHBs, but this difference is not statistically significant. One may expect a higher efficiency of informal businesses due to possible administrative burden borne by formal NFHBs compared to informal ones.
We then look at the distribution of technical efficiency along two social network dimensions. First, technical efficiency is significantly lower for NFHBs employing only family workers compared to NFHBs having some proportion of hired workers (respectively, 0.13 versus 0.20, difference significant at the 1 percent level). This is in accordance with the idea that entrepreneurs that are confronted with strong employment pressure from the kin may produce less efficiently. Second, dividing the sample of NFHBs according to the share of people of the same ethnic group as the household head in the NFHB's neighbourhood, we find that those NFHBs operating in an environment with less than 50 percent of the same ethnic group have a slightly lower technical efficiency than those operating in a highly ethnically concentrated neighbourhood (respectively, 0.11 versus 0.14; difference significant at the 10 percent level). Although the difference is not large, this may confirm that local networks have positive effect on firm management, perhaps thanks to mutual support from the own community and/or facilitated knowledge spillovers.

In Table 2, we regress the fixed effects estimates on time-invariant covariates to identify possible effects of social network variables on the distribution of the NFHBs’ efficiency. Three blocks of explanatory variables are introduced sequentially. The first block concerns households’ family and kinship network proxies, including the share of the same ethnicity in the locality, four dummies describing the household head’s ethnic situation vis-à-vis its environment (which are introduced alternatively to the ethnic share), and the share of family workers employed in the NFHB. Regressions (1) and (6) show that while the share of the same ethnicity in the district is insignificantly associated with efficiency for both formal and informal NFHBs, the effect of the share of family labour in the business is significant at the 5 percent level and negative for formal NFHBs. Hence, a greater share of employed family workers plays a negative effect on formal business technical efficiency. This confirms the descriptive statistics reported above and complements the results in Section 4.2 regarding the gap in labour productivities of hired vs. family labour.

In columns (2) and (7), we replace the share of the same ethnicity by the qualitative dummies of ethnic groups in relation to the ethnic environment of the households. Indeed, while ethnic concentration is high in Vietnam, in particular in certain mountainous areas, whether it is likely to act in favour of kin pressure, or the reverse, is not clear. This may explain the non-significant effect of the share of ethnicity in columns (1) and (6). For instance, members of very small ethnic communities being surrounded by a dominant ethnic group may be likely to attach more
importance to social ties and hence to maintain and/or reinforce them. We then try to characterise the ethnic environment of these households running businesses using four ethnic dummies. The reference is households belonging to the majority ethnic group (the Kinh) living in a district with a high share of Kinh, perhaps then representing an environment with relatively weak and diluted social ties. Interestingly, we obtain a robust and positive effect for both firm samples of the dummy indicating households belonging to a minority ethnic group and living in a district characterised by what we call ‘mixed ethnic fragmentation’ (where the Kinh represents between 25 and 75 percent of the population). The other ethnic dummies are non-significant in this first specification, although some will become significant in the next ones.

We next turn to the proxies for the entrepreneurs’ social network capital (columns (3) and (8)). Few of these explanatory variables are significantly associated with NFHBs’ efficiency. Two noticeable exceptions are the variable indicating whether the entrepreneurs inherited the business from a friend or other acquaintances (column (3), negative effect for formal business owners), and whether the owner has a friend with NFHB doing the same activity (column (8), positive effect on efficiency). These results confirm the potential importance of learning spillovers for informal business owners, and the detrimental effect of formal NFHB inheritance on technical efficiency (Pasquier-Doumer, 2013).

The last block are the commune level variables discussed in Section 5.1 on the determinants of household transfers (columns (4) and (9)). We obtain one significant and expected effect: the share of poor households in the locality of the NFHBs has a negative effect on both formal and informal business efficiency, that is being in a poor commune is harmful to efficient business management, maybe due to the presence of poor public infrastructure (electricity, water).

Turning back to the social network determinants, we now refine previous estimates (although we should note that the samples are reduced due to missing observations on the community level variables). For formal businesses, the four ethnic dummies are now strongly significant. The positive effect of ‘ethnic minority within mixed fragmentation’ is confirmed and reinforced for both samples of firms. It may then reflect the importance of social (ethnic) ties for small business management in localities where minorities are not too isolated, that is, where there is enough homophily across households to foster solidarity mechanisms, learning spinoff, reciprocity and informal risk-sharing arrangements. The same positive effect appears strongly, and thus confirms the previous one, for formal businesses belonging to minority ethnic groups in an environment where the dominant ethnic group (the Kinh) is not too prevalent (dummy ‘ethnic
minority within small share of majority ethnic group"). By contrast, and in coherence with these previous results, a robust negative effect is reported on the dummy characterizing those households (either belonging to the majority or any minority ethnic group) surrounded by a high share of households belonging to a different ethnic group. This last category could then characterize ethnically isolated households where social (ethnic) ties are very important to be preserved and maintained, and thus could be rather detrimental to business activity, perhaps because the solidarity mechanisms could be there coercive, inefficient economically, and so adversely affect the technical efficiency of the small businesses (note that the sign is also negative for informal businesses).

The last columns (5) and (10) of Table 2 include an entrepreneurs’ heterogeneity component as an additional regressor. Discussion of the method and associated results of this exercise, together with additional robustness checks, are reported in the Appendix. They essentially confirm previous findings.
Table 2. Household Business Efficiency Regressions, OLS
Dependent Variable: Firm Fixed Effects from Production Functions (D)

|                           | Formal Household Businesses | Informal Household Businesses |
|---------------------------|----------------------------|-------------------------------|
|                           | (1)                        | (2)                          |
| Households' family and kinship network proxies |                           |                               |
| Share of the same ethnicity in the district | -0.233                      | 0.064                        |
| (Ref: Eth. majority with high share of majority in district) | (0.518)                      | (0.232)                      |
| Eth. majority within mixed ethnic fragmentation | 0.018                       | 0.915**                      |
| (0.257)                   | (0.422)                     | (0.362)                      |
| Eth. minority within mixed ethnic fragmentation | 0.930**                     | 1.601***                     |
| (0.429)                   | (0.460)                     | (0.567)                      |
| Eth. minority within high share of majority/ Eth. majority within small share of majority | -0.540                      | -1.439***                    |
| (1.360)                   | (0.380)                     | (0.368)                      |
| Eth. minority within small share of Majority | 0.148                       | 1.827***                     |
| (0.508)                   | (0.582)                     | (0.589)                      |
| Share of family labour in the NFHB | -0.551**                    | -0.509**                     |
| (0.217)                   | (0.226)                     | (0.294)                      |
| Entrepreneurs' social network capital proxies |                           |                               |
| Member of business association | 0.668                       | 0.121***                     |
| (0.864)                   | (0.406)                     | (0.510)                      |
| Relative with NFHB producing the same product | -0.069                      | -0.114                       |
| (0.206)                   | (0.329)                     | (0.267)                      |
| Friend with NFHB producing the same product | -0.004                      | 0.132                        |
| (0.195)                   | (0.291)                     | (0.253)                      |
| Entrepreneur got initial capital from network | -0.332                      | -0.243                       |
| (0.241)                   | (0.354)                     | (0.290)                      |
| Entrepreneur inherited NFHB from the kin | -0.370                      | -0.855                       |
| (0.372)                   | (0.646)                     | (0.388)                      |
| Business handed over by friend or other | -1.174**                    | -1.530**                     |
| (0.458)                   | (0.582)                     | (0.581)                      |
| Community level variables |                           |                               |
| Craft village in the commune | 0.088                       | -0.113                       |
| (0.339)                   | (0.310)                     | (0.177)                      |
| Share of poor households in the commune | -3.396**                    | -1.464                       |
|                               | (0.153)                     | (0.153)                      |
|                               | (1.211) | (1.210) | (0.688) | (0.623) |
|-------------------------------|---------|---------|---------|---------|
| Job-creation programme in the commune | -0.261  | -0.149  | -0.024  | 0.010   |
|                               | (0.287) | (0.276) | (0.136) | (0.121) |
|                               | 0.088   | -0.113  | -0.152  | -0.228  |

**Entrepreneurs’ heterogeneity control**

|                               |         |         |         |         |
|-------------------------------|---------|---------|---------|---------|
|                               | 1.124***|         | 0.871***|         |
|                               | (0.163) |         | (0.068) |         |

|                               | Yes     | Yes     | Yes     | Yes     | Yes     | Yes     | Yes     | Yes     | Yes     | Yes     |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sector dummies                |         |         |         |         |         |         |         |         |         |         |
| Region dummies                |         |         |         |         |         |         |         |         |         |         |
| Constant                      | 0.073   | -0.186  | -0.094  | 0.216   | 0.314   | -0.299  | -0.249  | -0.273  | -0.163  | 0.481   |
|                               | (0.642) | (0.420) | (0.444) | (1.106) | (0.718) | (0.297) | (0.182) | (0.198) | (0.795) | (0.719) |
| Observations                  | 333     | 333     | 315     | 174     | 174     | 900     | 900     | 827     | 569     | 569     |
| R-squared                     | 0.048   | 0.058   | 0.092   | 0.221   | 0.405   | 0.025   | 0.032   | 0.037   | 0.065   | 0.291   |

Notes: Other controls in the regressions include sector dummies (manufacturing, trade and services), business location dummies (at home, fixed place in the street, itinerant), urban/rural area and regional dummies. Robust standard errors are in parentheses (clustered at the district or commune levels). *** p<0.01, ** p<0.05, * p<0.1.
6. Conclusion

Using a unique two-year panel of non-farm household businesses (NFHBs) for Vietnam, this paper is a first attempt to shed light on the links between households’ and entrepreneurs’ social networks and household business performance. We address two related questions. One asks if we can find evidence of a differentiated effect of employment of the extended family versus hired workers on the business performance. Is there a productivity differential between family and hired labour? The second question relates to the respective effects of various dimensions of social networks on the distribution of the household business technical efficiency. After having identified the driving forces of possible sharing norms and those of the potential benefits of social networks making use of inter-household transfers, we examine the links between family labour, ethnic ties, social network capital, and community level characteristics and the household businesses’ technical efficiency. A cross-cutting issue in our study is that all these analyses are performed separately for formal and informal businesses so that we can ask whether kinship ties and social network capital are, for instance, more critical in the informal economy, because of a lack of formal institutions to support access to factor inputs. This enables us to examine if the hypothetical adverse effects of family and kinship ties are more prevalent in a formal or an informal context.

Estimations of production functions of NFHBs always stress greater elasticities of hired labour compared to family labour. The gap in marginal labour productivities is particularly large for informal businesses (around 35 percentage points) where such type of labour is more widespread. For these NFHBs, hired labour seems more productive. Admittedly, although we control for a wide range of entrepreneurs’ and households’ characteristics, the issue of heterogeneous labour intensity and quality attached to the two types of labour might still be at play here (in particular the existence of lower human capital and/or skill mismatch of family labour, and labour intensity). Besides, finding a lower marginal labour productivity of unpaid workers than paid workers does not mean that the entrepreneur strategy of employing family labour is necessarily unfortunate, as family labour certainly provides non-economic benefits such as reduced supervision costs, greater labour and management flexibility, and risk-diminishing guaranties too.\textsuperscript{22} While the data do not seem to support the hypothesis of substitutability between family and hired labour, the possibility that managerial and supervisory tasks may be mainly performed by family members cannot be excluded. Besides, the differential results between formal and informal firms may also be interpreted along the lines of the subsistence vs transformational view of entrepreneurship (Schoar, 2010), where the latter view refers to entrepreneurs who aim to
create large and dynamic businesses that grow much beyond the scope of an individual’s subsistence needs, and to provide jobs and income for others, including for family members.

Then we turn to another channel of transmission of social networks on business performance. Preliminary regressions of inter-household transfers are consistent with the idea that family, ethnic and community level features exert an effect on the size and type of transfers to and from households in Vietnam. Besides, hiring a family member might be a substitute to allocating transfers, and so to using direct solidarity mechanism.

The analysis of technical efficiency helps examine whether the household’s social network dimensions could adversely (or positively) affect business performance above the sole input productivity effect of family labour. Interestingly, on average, technical efficiency is not significantly different across formal and informal NFHBs. Compared to households in localities with relatively weak and diluted social/ethnic ties, we obtain a robust and positive effect, for both formal and informal firms, of a dummy indicating households belonging to a minority ethnic group and living in a district characterised by ‘mixed ethnic fragmentation’, i.e. where small businesses operate in localities where minorities are not too ethnically isolated in the district. This situation reflects perhaps a necessary condition for the stimulation of learning spinoff among the ethnic network, reciprocal solidarity and informal risk-sharing arrangements. By contrast, a robust negative effect is reported on the dummy characterizing those households overwhelmingly surrounded by households belonging to different ethnic groups. This points to the potential management difficulties of ethnically isolated households in localities where cultural norms are to be preserved, and hence where coercive solidarity mechanisms may appear (from which it may be impossible to escape by fear of community sanctions), to the detriment of the expansion of small business activities. Interestingly, these effects are even stronger and more significant for formal businesses, a result that backs up the intuition that better performing businesses (or the so-called ‘transformational entrepreneurs’) may foster demands from the kin as the business becomes more visible and attractive.

Finally, using information on the entrepreneurs’ social capital, we confirm the importance of improving access to professional support for successful household entrepreneurship. Being a member of a business association is beneficial in terms of efficiency, perhaps thanks to knowledge spillover and/or shared clienteles (although the direction of causality here is unclear). Professional network capital thus appears to be one important ingredient of business performance. However, the findings do not clearly support the idea that the social network effects on business performance, be they positive or negative, could be more prevalent in an
informal context. We still highlight sector-specific patterns. In particular, while the gap in marginal labour productivity between family and hired labour is particularly large for informal businesses, family labour rather seems to reduce technical efficiency in the case of formal businesses. For informal entrepreneurs, having a friend producing the same product seems to be beneficial in terms of technical efficiency, perhaps because this may play a role of substitute of the scarce formal support mechanisms in the management of factor inputs. By contrast, business inheritance is detrimental to technical efficiency of formal and large businesses. This might be interpreted as further evidence of the burden which employment of the kin represents for business performance, especially when the use of family labour becomes compulsory due to inheritance of a family business.

Overall, the findings of this paper may have important policy implications with regards to the economic integration of poor communities in Vietnam, in particular the ethnic minorities which have been shown to be largely left behind by the growth process over the last few decades (Baulch et al., 2002; World Bank, 2009). This paper provides some evidence on where and to what extent social advantages and constraints may exist in the development of small private enterprises. Additional quantitative as well as qualitative research are needed now to distinguish the best practices, which can be achieved through careful case studies and learning from the successful individuals or communities. The diversity of cultural and socio-economic responses to private economic success may call then for similar diversity in the policy interventions that are designed to assist household entrepreneurship.
APPENDIX

Panel construction, Figures and Tables, and Robustness Checks

The construction of the panel of household businesses 2004-2006 with VHLSS

In terms of sample design, the Vietnam Household Living Standards Surveys (VHLSS) is a classical three-stage stratified random survey, covering households at the national level. The primary sample units are the communes/wards, the secondary sample units are the census enumeration areas or villages and the tertiary sample units correspond to households.

The core modules (see Table A2), which are included in both rounds, provide information on the main characteristics of the households and the NFHBs such as the households' transfers and remittances, the NFHBs’ branch of activity, operations, business registration (information used for distinguishing formal and informal businesses), which allow us to construct economic variables of business outcomes. An additional module, available for 2004 only, provides detailed information on various qualitative aspects of NFHBs’ activities such as business history, market, involvement in association and contacts with functional agencies, and difficulties faced by the entrepreneurs. This information will be used as the NFHBs’ measures of social network capital.

We first tried to construct a three-wave panel of household businesses by mobilizing also the 2002 VHLSS. The results were, however, unsatisfying as we found many differences in the content of the considered modules between the 2002 database and that of the two rounds in 2004 and 2006. The difficulty of matching households and individuals in the 2002-2004 VHLSS and its consequences have notably been discussed in McCaig (2009). Vijverberg and Haughton (2002) were the first to match household businesses using the 1993 and 1998 waves of the VHLSS. They did so on the basis of three most obvious pieces of information: enterprise age, industry code, and identity of the entrepreneur. After removing inconsistencies, they could finally come up with a panel of 969 enterprises. The construction of the two-year panel 2004-2006 also proved to be a complicated process as there arose ambiguities that we summarize below.

First, when matching files in the first step, there was no information in the non-farm household business modules of the 2004 VHLSS (M10 and M4C) to identify exactly the “most knowledgeable” household member to be considered as the head of the household business. As key variables for matching the different modules, we hence used, on one side, the household identifier together with the branch code of jobs of occupied members (available from the module on individual socio-demographics) and, on the other side, the branch code of non-farm businesses of the household. This may result in uncertainties or non-matched cases since there might have been errors during the coding of branches. To overcome this issue, we first only retained household occupied members who were identified in the module of employment as engaged in non-farm household activities as their main job. This helped excluding from each household all the occupied members who were not working in non-farm household activities, whose industry codes of main job resembled that of other non-farm self-employed members. For the non-matched cases of household businesses with the occupied members of household as their main job, we then searched for matches by using information on the second job. The results of this matching process yield 3848 observations with information on both non-farm household business modules and characteristics of the entrepreneur.

The availability of information on the identifier of the household business head in the non-farm business module of the VHLSS 2006 made it possible to match directly each non-farm activity of households with the information on the individual characteristics of the correspondent member of the households who is identified as the head of the business. We found, however, some ambiguities when matching both modules each year and then the two years. These concerns the cases where a household member runs two
or more businesses coded in the same branch. We decided to aggregate these businesses to obtain a unique production unit defined as the firm that generates the highest value added, with economic indicators (production, value added, inputs, etc.) computed as the sum of the related indicator of all the identical non-farm activities for each household. Regarding all other characteristics, such as those of the owner, we kept the values from the main production unit. In so doing, we found 174 cases in the 2004 wave, in which there were 171 households having non-farm household businesses (NFHBs) aggregated from two embryonic businesses, and 3 NFHBs made up of 3 businesses. Regarding the 2006 wave, this procedure yields only 34 cases.

Finally, matching the 2004 and 2006 waves has been achieved on the basis of three merging keys: household identifier, business head identifier, and industry code. The intermediate and final results of the whole panel construction process are presented in Table A1 below. Keeping observations for which information was collected for all modules of the questionnaire, we identified 3848 and 3985 NFHBs in 2004 and 2006, respectively. As the VHLSS incorporates a rotating panel component of about 4000 potentially matched households between each two adjacent years, we found more than two thousands NFHBs each year whose corresponding households were not surveyed in the other year. It remained in the potentially matchable samples 1701 production units in 2004, and 1829 units in 2006. The final matching step found out that there were 563 NFHBs in 2004 that did not exist anymore in the same households in 2006. Similarly, the matching revealed also 691 NFHBs in 2006 which were not found in the same households in 2004. Our empirical analysis is then based on a two-year balanced panel comprising 1138 NFHBs, thus a total of 2276 observations.

Table A1. Building the panel of NFHBs based on VHLSS 2004 and 2006

|                                      | 2004   | 2006   |
|--------------------------------------|--------|--------|
| Full sample (households)             | 45,000 | 45,000 |
| Detailed sample (households)         | 9,189  | 9,189  |
| Total household businesses surveyed   | 3848   | 3985   |
| - Household was not included in 2006 sample | 2147   | -      |
| - Household was not included in 2004 sample | -     | 2156   |
| Household Businesses potentially matchable | 1701   | 1829   |
| - Household had no NFHB in 2006      | 563    | -      |
| - Household had no NFHB in 2004      | -      | 691    |
| Matched NFHBs                        | 1138   | 1138   |

Source: VHLSS 2004 and 2006; authors’ calculation.
Table A2. Sections related to non-farm household businesses

| Questionnaire modules                                                                 | 2004 | 2006 |
|--------------------------------------------------------------------------------------|------|------|
| Information on all the NFHBs of each household                                        |      |      |
| 4C: Main characteristics of NFHBs, income from and expenditure for business          | Yes  | Yes  |
| 10: Detailed information on NFHBs (business history, market, involvement in association and contact with functional agencies, difficulties faced by NFHBs) | Yes  | No   |
| Characteristics of the household members that could be the manager of the NFHB        |      |      |
| 1: Demographic characteristics                                                      | Yes  | Yes  |
| 2: Education                                                                         | Yes  | Yes  |
| 4A: Employment (main job & secondary job)                                            | Yes  | Yes  |
| Keys used for linking 4C+10 and 1+2+4A                                              |      |      |
| + Household identifier                                                                | Yes  | Yes  |
| + Order of members in the household                                                  | No   | Yes  |
| + Branch of the activity                                                              | Yes  | Yes  |

Source: Authors.

Figure 1. Distribution of Technical Efficiency of Non-Farm Household Businesses (NFHBs)

![Graph showing distribution of technical efficiency](image-url)
Table A3. Descriptive Statistics of the Panel Sample of Non-Farm Household Businesses (NFHBs)

| Variable                                                                 | Formal NFHBs | Informal NFHBs |
|-------------------------------------------------------------------------|--------------|---------------|
|                                                                         | Obs  Mean    | Std. Dev.     | Min  Max  | Obs  Mean    | Std. Dev.     | Min  Max  |
| **Household businesses’ economic characteristics and regional distribution** |              |               |        |              |               |        |
| Total annual value added (thousands VND)                                 | 457 31509    | 40155         | 1566   | 431728      | 1445 11733    | 14738   | 597 203616 |
| Total annual value added per worker (thousands VND)                      | 457 15255    | 11189         | 100438 | 1445 8570    | 6425 334     | 49113   |
| Total number of workers (excluding entrepreneur)                        | 457 1.01     | 1.80          | 0      | 15          | 1445 0.35     | 1.06    | 1 19       |
| Number of unpaid workers/family workers                                 | 457 0.42     | 0.69          | 0      | 4           | 1445 0.24     | 0.52    | 0 5        |
| Number of hired (paid) workers                                          | 457 0.59     | 1.63          | 0      | 15          | 1445 0.12     | 0.88    | 0 18       |
| Share of family labour (family workers to total workers)                | 457 0.60     | 0.44          | 0      | 1           | 1445 0.80     | 0.38    | 0 1        |
| Number of hours worked in the past year by entrepreneur                 | 457 1945.25  | 965.41        | 0      | 4704        | 1445 1626.57  | 997.97  | 0 5040     |
| Initial capital stock (thousands VND)                                   | 457 8956     | 33121         | 0      | 487000      | 1445 2321     | 9954    | 0 250000   |
| Dummy for no capital                                                    | 457 0.01     | 0.10          | 0      | 1           | 1445 0.03     | 0.16    | 0 1        |
| Age of the household business (years)                                   | 457 10.56    | 6.92          | 1      | 51          | 1445 9.83     | 7.09    | 1 56       |
| Manufacturing                                                           | 457 0.18     | 0.38          | 0      | 1           | 1445 0.27     | 0.44    | 0 1        |
| Trade                                                                   | 457 0.54     | 0.50          | 0      | 1           | 1445 0.47     | 0.50    | 0 1        |
| Services                                                                | 457 0.28     | 0.45          | 0      | 1           | 1445 0.26     | 0.44    | 0 1        |
| **Entrepreneurs’ characteristics**                                      |              |               |        |              |               |        |
| Male                                                                    | 457 0.51     | 0.50          | 0      | 1           | 1445 0.39     | 0.49    | 0 1        |
| Age of the entrepreneur                                                 | 457 42.34    | 9.30          | 19     | 67          | 1445 42.81    | 11.21   | 17 81      |
| Belongs to ethnic minority                                              | 457 0.04     | 0.20          | 0      | 1           | 1445 0.06     | 0.24    | 0 1        |
| No education                                                            | 457 0.09     | 0.29          | 0      | 1           | 1445 0.16     | 0.37    | 0 1        |
| Primary education                                                       | 457 0.22     | 0.41          | 0      | 1           | 1445 0.31     | 0.46    | 0 1        |
| Secondary education                                                     | 457 0.51     | 0.50          | 0      | 1           | 1445 0.43     | 0.50    | 0 1        |
| Higher education                                                        | 457 0.18     | 0.38          | 0      | 1           | 1445 0.09     | 0.29    | 0 1        |
| Already occupied a related job                                          | 457 0.08     | 0.27          | 0      | 1           | 1445 0.05     | 0.23    | 0 1        |
| **Characteristics of households running the NFHBs**                     |              |               |        |              |               |        |
| Public wage worker in the household                                     | 457 0.17     | 0.38          | 0      | 1           | 1445 0.12     | 0.32    | 0 1        |
| Category                                                                 | Frequency | Mean | Std Dev | Min | Max | Count |
|-------------------------------------------------------------------------|-----------|------|---------|-----|-----|-------|
| Private wage worker in the household                                   | 457       | 0.15 | 0.35    | 0   | 1   | 457   |
| Other combination in the household                                     | 457       | 0.05 | 0.21    | 0   | 1   | 457   |
| Household has one other HB or more                                     | 457       | 0.31 | 0.46    | 0   | 1   | 457   |
| Number of NFHBs in the household                                       | 457       | 1.34 | 0.53    | 1   | 4   | 457   |
| Dependency ratio (unemp. or inactive/employed)                         | 457       | 0.96 | 0.71    | 0   | 6   | 457   |
| Total annual real expenditures of household (thousands VND)            | 457       | 32003 | 17640  | 2384 | 162986 | 457 |
| Total value of fixed assets of household (thousands VND)               | 457       | 19143 | 22776  | 51  | 245162 | 457 |
| Total value of business-related fixed assets of household (thousands VND) | 457     | 12009 | 18769  | 0   | 221340 | 457 |
| Received transfers                                                     | 457       | 4679 | 14159  | 0   | 221081 | 457 |
| Given transfers                                                         | 457       | 3993 | 9199   | 0   | 128862 | 457 |
| Net transfers (received - given)                                       | 457       | 0.69 | 15.57  | -129 | 220  | 457   |
| Craft village in the commune                                           | 217       | 0.20 | 0.40   | 0   | 1   | 217   |
| Share of poor households in the commune                                | 217       | 0.14 | 0.13   | 0.89 | 1   | 217   |
| Non-farm job-creation programme in the commune                         | 217       | 0.70 | 0.46   | 0   | 1   | 217   |

### Social network proxies for households and entrepreneurs

| Category                                                                 | Frequency | Mean | Std Dev | Min | Max | Count |
|-------------------------------------------------------------------------|-----------|------|---------|-----|-----|-------|
| Share of the same ethnicity in the district                             | 457       | 0.91 | 0.18    | 0.03 | 1   | 457   |
| Minority ethnic hh head within high share of majority ethnic group in district | 457       | 0.86 | 0.35    | 0   | 1   | 457   |
| Majority ethnic hh head within mixed ethnic fragmentation               | 457       | 0.09 | 0.29    | 0   | 1   | 457   |
| Minority ethnic hh head within mixed ethnic fragmentation              | 457       | 0.02 | 0.12    | 0   | 1   | 457   |
| Minority ethnic hh head within high share of majority eth.             | 457       | 0.01 | 0.07    | 0   | 1   | 457   |
| Majority ethnic hh head within small share of major. eth.              | 457       | 0.01 | 0.07    | 0   | 1   | 457   |
| Minority eth. hh head within small share of major. eth.                | 457       | 0.02 | 0.15    | 0   | 1   | 457   |
| Entrepreneur member of business association                             | 214       | 0.02 | 0.13    | 0   | 1   | 214   |
| Relative with NFHB producing the same product                           | 214       | 0.20 | 0.40    | 0   | 1   | 214   |
| Friend with NFHB producing the same product                             | 214       | 0.43 | 0.50    | 0   | 1   | 214   |
| Entrepreneur got initial capital from network                           | 214       | 0.09 | 0.28    | 0   | 1   | 214   |
Entrepreneur inherited NFHB from the kin
Business handed over by friend or other

Table A4. Production Functions for All Household Businesses
Dependent Variable: Log Annual Value Added (panel 2004-2006)

|                      | (A) Pooled OLS Cobb-Douglas | (B) Pooled OLS Extended PF | (C) Pooled OLS Extended PF CLR | (D) Fixed Effects Cobb-Douglas | (E) Fixed Effects Cobb-Douglas CLR | (F) Fixed Effects Extended PF | (G) Fixed Effects Extended PF CLR | (G) Fixed Effects PF CLR N Workers>1 |
|----------------------|-----------------------------|----------------------------|-------------------------------|--------------------------------|-----------------------------------|-----------------------------|-------------------------------|----------------------------------|
| Dummy for informal NFHB | -0.272***                   | -0.272***                  | -0.272***                    | -0.139***                     | -0.139***                        | -0.141***                   | -0.139***                     | -0.153*                          |
|                      | (0.036)                     | (0.036)                    | (0.036)                       | (0.048)                       | (0.048)                           | (0.049)                     | (0.048)                       | (0.083)                           |
| Log initial capital   | 0.060***                    | 0.060***                   | 0.060***                      | 0.042***                      | 0.042***                          | 0.042***                    | 0.043***                      | 0.024                            |
|                      | (0.014)                     | (0.014)                    | (0.014)                       | (0.013)                       | (0.013)                           | (0.013)                     | (0.013)                       | (0.017)                           |
| Log business-related capital of the HH | 0.033***                   | 0.033***                  | 0.033***                      | 0.004                          | 0.004                             | 0.004                        | 0.003                         | 0.016                            |
|                      | (0.006)                     | (0.006)                    | (0.006)                       | (0.008)                       | (0.008)                           | (0.008)                     | (0.008)                       | (0.012)                           |
| Dummy for no initial capital | 0.672***                   | 0.665***                   | 0.666***                      | 0.680***                      | 0.681***                          | 0.692***                    | 0.701***                      | 0.326                            |
|                      | (0.217)                     | (0.217)                    | (0.217)                       | (0.212)                       | (0.213)                           | (0.213)                     | (0.213)                       | (0.274)                           |
| Log number family labour | 0.341***                   | 0.145                      | 0.206                         | 0.326***                      | 0.310***                          | -0.258                      | 0.122                         | 0.345***                          |
|                      | (0.094)                     | (0.265)                    | (0.144)                       | (0.122)                       | (0.074)                           | (0.336)                     | (0.189)                       | (0.076)                           |
| Log number hired labour | 0.675***                   | 0.742***                   | 0.761***                      | 0.696***                      | 0.687***                          | 0.749***                    | 0.874***                      | 0.639***                          |
|                      | (0.054)                     | (0.169)                    | (0.145)                       | (0.096)                       | (0.074)                           | (0.226)                     | (0.189)                       | (0.077)                           |
| Log family labour squared | 0.218                      | 0.162                      | 0.162                         | 0.593*                        | 0.241                            | (0.834)                     | (0.214)                       |                                 |
|                      | (0.242)                     | (0.157)                    | (0.157)                       | (0.334)                       | (0.214)                           | (0.334)                     | (0.214)                       |                                 |
| Log hired labour squared | -0.030                     | -0.038                     | -0.038                        | -0.048                        | -0.103                           | (0.102)                     | (0.087)                       |                                 |
|                      | (0.070)                     | (0.061)                    | (0.061)                       | (0.102)                       | (0.087)                           | (0.102)                     | (0.087)                       |                                 |
| Log fam. lab. * Log hired lab. | -0.147                     | -0.151                     | -0.151                        | 0.225                         | 0.250                            | (0.225)                     | 0.250                         |                                 |
|                      | (0.240)                     | (0.242)                    | (0.242)                       | (0.181)                       | (0.219)                           | (0.181)                     | (0.219)                       |                                 |
| Dummy for presence of family labour | 0.479***                   | 0.481***                   | 0.480***                      | 0.334***                      | 0.335***                          | 0.341***                    | 0.334***                      | 0.285***                          |
|                      | (0.041)                     | (0.041)                    | (0.040)                       | (0.053)                       | (0.053)                           | (0.054)                     | (0.053)                       | (0.056)                           |
| Dummy for presence of hired labour | 0.688***                   | 0.677***                   | 0.673***                      | 0.346***                      | 0.340***                          | 0.339***                    | 0.322***                      | 0.297***                          |
|                      | (0.057)                     | (0.059)                    | (0.059)                       | (0.084)                       | (0.082)                           | (0.082)                     | (0.083)                       | (0.083)                           |
| Log hours worked of entrepreneur | 0.403***                   | 0.403***                   | 0.402***                      | 0.274***                      | 0.274***                          | 0.280***                    | 0.278***                      | 0.259***                          |
|                      | (0.031)                     | (0.031)                    | (0.031)                       | (0.040)                       | (0.040)                           | (0.040)                     | (0.040)                       | (0.079)                           |
| Dummy for male entrepreneur | 0.252***                   | 0.251***                   | 0.251***                      |                                |                                  |                             |                               |                                 |
| Age of the entrepreneur | -0.009*** | -0.009*** | -0.009*** | 0.044 | 0.044 | 0.043 | 0.043 | 1.011 |
|-------------------------|-----------|-----------|-----------|-------|-------|-------|-------|-------|
| Primary education       | 0.052     | 0.054     | 0.053     | -0.056 | -0.057 | -0.048 | -0.052 | 0.004 |
| Secondary education     | 0.103**   | 0.105**   | 0.104**   | -0.087 | -0.087 | -0.084 | -0.086 | -0.107|
| Higher education        | 0.173**   | 0.176**   | 0.176**   | 0.037  | 0.036  | 0.041  | 0.036  | -0.066|
| Experience in related job| 0.101*    | 0.103*    | 0.103*    | -0.075 | -0.076 | -0.083 | -0.079 | -0.084|
| NFHB is entrepreneur’s main job | 0.258***  | 0.260***  | 0.260***  | 0.221*** | 0.221*** | 0.218*** | 0.220*** | 0.079|
| Age of the NFHB         | 0.011***  | 0.011***  | 0.011***  | 0.007** | 0.007** | 0.007** | 0.007** | 0.009*|
| HH member in the public sector | 0.023     | 0.022     | 0.023     | -0.080 | -0.080 | -0.080 | -0.081 | -0.017|
| HH member in the private wage sector | -0.064    | -0.065    | -0.065    | -0.036 | -0.036 | -0.038 | -0.038 | 0.028 |
| Other combination of activity in hh | -0.148** | -0.150**  | -0.149**  | -0.147* | -0.147| -0.151* | -0.149* | -0.254*|
| HH has 1 other NFHB or more | -0.022    | -0.022    | -0.022    | -0.222** | -0.222** | -0.225** | -0.224** | -0.357*|
| Number of NFHBs in the hh | 0.106**   | 0.106**   | 0.105**   | 0.157** | 0.157** | 0.158** | 0.157** | 0.189 |
| Dependency ratio of the hh | 0.158***  | 0.158***  | 0.158***  | 0.072** | 0.071** | 0.071** | 0.072** | 0.088*|
| Year dummy (2004)       | -0.252*** | -0.248*** | -0.248*** | -0.071 | -0.070 | -0.075 | -0.074 | 0.074 |
| Branch effects          | Yes       | Yes       | Yes       | Yes    | Yes    | Yes    | Yes    | Yes   |
| Regional effects        | Yes       | Yes       | Yes       | Yes    | Yes    | Yes    | Yes    | Yes   |
| Constant                | 5.637***  | 5.637***  | 5.210***  | 4.402** | -0.003 | 4.410** | -0.003 | 0.012*|
| Observations            | 1902      | 1902      | 1902      | 1902   | 1902   | 1902   | 1902   | 545   |
| R-squared               | 0.667     | 0.667     | 0.367     | 0.371  |       |       |       |       |
| Number of id            | 951       | 951       | 951       |       |       |       |       |       |

Notes: Robust standard errors are in parentheses (clustered at the district level). *** p<0.01, ** p<0.05, * p<0.1. CLR stands for constrained linear regression model (constant return to scale).
Robustness checks and additional results

Distribution and determinants of household business efficiency

As a first robustness check on the effect of ethnicity variables, we ran efficiency regressions segmented by broad regions (available upon request). Due to limited sample sizes within each of the 8 sub-regions, we had to club them into four geographical regions: (1) Red River Delta, (2) North West and North East, (3) Central coasts and highlands (North Central Coast, Central Coast, Central Highlands), and (4) South (South East and Mekong River Delta). These estimates confirm the findings drawn from the aggregated regressions in Table A5, but highlight then where these specific effects come from locally. Hence, except in the Red River Delta regression, we obtain the positive effect of the dummy indicating households belonging to a minority ethnic group and living in a district characterized by ‘mixed ethnic fragmentation’. The effect is the strongest in the North West and East. Another important local effect, obtained for the South districts only, is the negative coefficient for the dummy for ethnic minorities (majority) within high share of majority (minorities).

How much of the effects evidenced so far derives from personal unobserved characteristics of the entrepreneurs? Indeed, in addition to observed heterogeneity in labour quality, there is potentially an unobserved dimension of the entrepreneurs. Some studies have shown that entrepreneurs differ in their goals and ambitions, which could be transmitted through ethnic, cultural networks or upbringing (de Mel et al., 2008, 2009; Iyer and Schoar, 2010). If unobserved ability (or other unobservables) is firm-specific and time-invariant, this may not be a problem provided that we control for business fixed effects in the regressions. However, if the unobservable is also entrepreneur-specific (and not necessarily firm-specific) controlling for NFHB fixed effects does not solve this difficulty.

We tackle this question through the use of an indirect indicator of unmeasured ability and motivation of the entrepreneurs (see Longhi and Brynin, 2010 for a similar approach). If such unmeasured characteristics are essentially time-invariant, we can quantify them by means of individual fixed effects resulting from earnings functions of the entrepreneurs. For this purpose, we benefit from a panel of individual earnings in the VHLSS for the years 2004-2006 (Nguyen et al., 2013). From this panel, it is then possible to extract the same sample of entrepreneurs used in this paper and to estimate their individual fixed effects. The earnings function used includes a set of demographic, human capital and job characteristics of the entrepreneurs and is described in details in Nguyen et al. (2013).

The last columns (5) and (10) of Table 2 include the entrepreneurs’ heterogeneity component as an additional regressor. As expected, provided that we consider this heterogeneity component as reflecting mostly ability, this term is always highly significant and has a positive effect on efficiency. We can then check whether our main previous results are robust to the inclusion of this entrepreneurs’ heterogeneity component. First, the various effects of ethnicity hold for both formal and informal businesses. In addition, highly significant negative effects of the share of family worker appear for all NFHBs. We now safely conclude that a greater share of family workers does reduce NFHBs’ technical efficiency and that this effect is not driven by the heterogeneity of the entrepreneurs.

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1 Fixed effects, which are individual-specific dummies, are then computed after a so-called within transformation, in which the individual average of each variable is subtracted from the variable itself.

2 Of course, while the innate ability or the ‘talent parabola’ is commonly stressed in the labour economics literature, many other interpretations of this component can be put forward. For instance, the entrepreneurs’ heterogeneity may have to do with more efficient social networks to start and manage a business, and being a member of the dominant VCP (Vietnamese Communist Party).
Turning to the second block of covariates, we confirm the detrimental effect of business inheritance from both the kin and the social network in general (friends, acquaintances). This result is only significant for formal NFHBs. Other positive effects of the social network are reinforced: holding his/her unobserved heterogeneity constant, a manager (either formal or informal) being member of a business association seems to benefit from his/her professional network in terms of technical efficiency. In the same vein, having a friend producing the same product is beneficial in terms of efficiency in the informal sector, perhaps thanks to knowledge spillovers and/or shared customers.

Finally, with regard to the community level variables, the effect of the share of poor households previously observed vanishes. This provides evidence that the entrepreneurs’ heterogeneity component is somewhat associated with their geographical distribution in Vietnam: more able entrepreneurs may be attracted to certain localities.

As an additional robustness check, we introduce a set of interactions of the social network variables with a variable counting the number of workers in the NFHBs. The idea is that there might be some heterogeneity of the effects of kinship and social network capital depending on the size of the NFHBs. We use the specification of regressions (3) to avail ourselves of the full sample of household businesses. We find no evidence of heterogeneous effects as all the coefficients on the interaction terms turn out to be insignificantly different from zero, with one interesting exception: all else being equal, technical efficiency is weaker for large informal businesses that were inherited from the kin. This might be interpreted as another evidence of the burden represented by employment of the kin for business performance, especially when the use of family labour is the norm due to family inheritance.

Lastly, we ran the specifications (4) and (5) by segmenting by sectors of activity of the businesses (manufacturing, trade and services), but we removed the informality divide to preserve the sample sizes. The results (not reported) show that the ethnic effects are essentially robust and depends on the sector of activity: while the positive effects (interpreted as learning spillover, risk-sharing insurance, solidarity mechanisms) are observed in all three sectors, and more strongly in the manufacturing sector, the adverse (negative) and significant effect of ethnic ties is only shown for businesses evolving in the service sector (which includes transportation, such as small motorbike shops or taxis and food services). Intuitive examples of professions potentially subject to such inefficiencies include the taxi driver that could take time to drive relatives around for free rather than take a paying client (Whitehouse, 2011; Nordman and Vaillant, 2014). Besides, in this service sector, the positive effect of social network capital (the entrepreneur being a member of a business association) is particularly strong, while the detrimental effect of business inheritance is essentially reported for business operating in the manufacturing sector.

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3 Given the sample sizes, it is problematic to run segmented regressions according to business sizes. The results of this exercise are available upon request.
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1 See e.g. Coleman (1990), Fafchamps (1996, 2001), Woolcock (2001), Minten and Fafchamps (1999) and Platteau (2000).

2 See Nordman (2016) for a review of part of the literature described in the two next subsections.
Decolalikar and Vijverberg (1987) show for India and Malaysia that there is an efficiency difference between hired and family labour and so reject the idea of labour homogeneity, contrary to Onumah et al. (2010) for Ghana. The former find that the labour of household members is a complement to hired labour and a substitute for the head’s (manager’s) labour. The informal sector is now defined as all private unincorporated enterprises that produce at least some of their goods and services for sale or barter, are not registered, and are engaged in non-agricultural activities. Vijverberg (2005), drawing on the VHSS, estimated the number of NFHBs at 9.3 million. The Annual Household Business Survey (AHBS) estimates this number at 2.9 million for the same year (GSO, 2006). Using a methodology which adopts a mixed household-enterprise survey approach, Cling et al. (2010) show that the informal sector accounted for almost a quarter of all main jobs (8.4 million informal NFHBs out of 10.3 million).

We use a cutoff-value $|DFITS| > 2\sqrt{k/N}$, with $k$ the degrees of freedom (plus 1) and $N$ the number of observations. Using the estimates of a production function, this procedure removes 85 NFHBs from our initial balanced panel sample. The main results of the production functions will remain qualitatively unchanged without trimming, only numerically refined, especially for informal NFHBs which display potentially greater measurement errors in the declaration of inputs and outputs.

Using the questionnaire addressed to all household members, it was possible to examine within each household the activity portfolio of the members to know whether this was too strong an assumption. We could calculate for instance the numbers of members employed as self-employed in another household, as self-employed in a household business (any), and those employed as wage workers in the public or private sectors. These numbers could be computed for both main and secondary jobs. We then computed pair-wise correlation coefficients of each computed variable with the two main variables of labour inputs, the number of ‘paid’ and ‘unpaid’ employees of the NFHBs. The results were comforting: among all the computed variables (number of self-employed in another household, number of self-employed in any household businesses, number of wage workers in private and public enterprises), only the number of workers in any household businesses was positively and significantly correlated with the number of ‘unpaid’ workers declared by the NFHB’s head (correlation coefficient of 0.50, significant at the 1 percent level). Other correlations coefficients with the ‘paid’ worker variable of the NFHBs turned out to be very small (below 0.03) and insignificant. Besides, these results held if we considered both main and secondary jobs.

The household questionnaire provides a detailed list with values of more than 40 items declared by the household head. Labour costs, which include the wages, social insurance and health insurance of hired workers, are computed separately but are not deducted from this value added measure. Thus value added reflects the sum of entrepreneur’s earnings, the implicit earnings of the unpaid workers, the wages of the hired workers, and some other input costs.

The World Bank (2009)’s report on Vietnam’s ethnic minorities provides illustrations supporting this view. Surveys on ethnic minorities indicate for example that only 18 percent of ethnic minorities surveyed had ever ventured outside of their home province. Higher mobility among the dominant ethnic group (the Kinh) gives them social advantages such as wider exposure to information and more extensive social networks.

As examples of the strength of ethnic ties, the World Bank (2009) reports that many small minorities declare being unwilling to divide families up for economic gain, such as leaving one’s family behind to engage in labour migration, or having cultural barriers to economic transactions, such as norms against charging interest on loans from kin and neighbours.

While it is true that the alternative CES production function has less restrictive assumptions about the interaction of capital and labour in production, the CES suffers from identification problems due to its nonlinearity. As we use a two-year panel dataset, and the nice properties of the fixed effects are not likely to carry over to a nonlinear model especially when $T$ is small, our preference goes then to the linear CD production function.

A requirement for the overall production function (3) to be concave is that equation (2) is concave. Necessary conditions for this are that $\gamma_1$ and $\gamma_2$ are non-positive and that the marginal products of $\ln(L_k)$ and $\ln(L_o)$ are non-negative. Note that if $\gamma_1 + \gamma_2 = 0$, equation (3) reduces to a simple Cobb-Douglas production function. In one set of regressions, we impose the restriction of constant return to scale, i.e. $\beta_1 + \beta_2 + \beta_3 (1 - \alpha_i) = 1$ or $\beta_1 + \beta_2 = 1$, and then check the consistency of the generalized form.

The log labour input is then written as $\ln(\max(\text{Labour}, 1-\text{DL}))$, with $\text{Labour}$ the number of workers used in firm $i$ and $\text{DL}$, the dummy variable equal to one if the number of labour used is positive.

Previous versions of this paper reported these regressions and discussions which are now available from the authors. Looking at allocative efficiency, Grimm et al. (2013a) find some evidence for West African informal entrepreneurs that family and kinship structures within the city enhance labour effort and the use of capital, maybe because local networks help overcome labour market imperfections. Here we do not focus on allocative efficiency.

We also tested alternative methods such as that of Battese and Coelli (1995), and the most recent true fixed (and random) effect models of Greene (2008), that estimate simultaneously the stochastic frontier production function and the determinants of efficiency using maximum likelihood, but convergence could not always be achieved.

We dropped influent outliers, i.e. we eliminated the largest and smallest fixed effects, respectively 13 and 6 NFHBs in the formal and informal sectors. We checked and discussed elsewhere the consistency of this method by removing bottom and top extreme values of the fixed effects (1 and then 10% trimming). Results are available upon request.

We average the commune level variables over the two years. All other covariates, such as sector, business location (home, fixed place in the street, itinerant), urban/rural area and regional effects, are fixed over time.
Recent research in rural and ethnic communities in Vietnam back up the existence of such community cohesion (Zylberberg, 2010; Wells-Dang, 2012). In particular, households who live in communes where their ethnic group constitutes a numerical majority will have a relative advantage (in particular the Khmer), due to more established social relationships and trust among the group. Larger ethnic groups may have advantages over smaller ones, such as the ability to pool resources and access loans at more preferential rates than from outside moneylenders. More cohesion resulting in lower levels of alcoholism, gambling, and other social problems, may be found in groups that maintain traditional customs, speak their local ethnic language, and share religious practices (Wells-Dang, 2012).

Another interpretation of the observed pattern suggested by a referee is that, if labour is lumpy, the entrepreneur might use family labour first, then hire outside the household, cutting back initially on some of the household labour. With further expansion, household labour becomes more important again, until there is another hire. Thus the household labour may be flexible and, at times, less important at the margin.