Experience at the Department of Pediatrics of a private facility in the Metropolitan Area of Buenos Aires during the COVID-19 pandemic

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ABSTRACT

Introduction. Towards the end of 2019, a novel coronavirus that causes COVID-19 was identified and became a pandemic. In Argentina, approximately 37% of the total population lives in the Metropolitan Area of Buenos Aires (AMBA), where most cases have been diagnosed. The objective of this study was to describe the clinical and epidemiological characteristics of COVID-19 patients and the impact on the operations of the Department of Pediatrics of a private facility located in the AMBA.

Methods. Retrospective, observational study conducted at a facility in the west of AMBA between March 12th and August 31st, 2020. All patients younger than 16 years diagnosed with COVID-19 were included. Demographic, epidemiological, and clinical characteristics; indication for hospitalization/outpatient follow-up; number of outpatient visits; hospitalization due to seasonal viral infections; staff on leave; changes in bed availability and health care providers’ activities were recorded.

Results. There were 5454 pediatric outpatient visits, COVID-19 was suspected in 753/5454 (13.8%) and 152/753 (20.2%) were confirmed cases. Their median age was 82 months (interquartile range: 20.5-147 months); 50% were males. Fever was the most common symptom. In total, 22/152 (14.5%) patients were hospitalized. Outpatient visits decreased by 87%; there were no hospitalizations due to seasonal viral infections; and 52.9% (91/172) of staff took a leave.

Conclusions. Most cases were mild, and fever was the main symptom. The department operations were considerably affected in terms of human resources. It is worth noting the need for a logistic organization at the Department of Pediatrics to face such contingency.

Key words: COVID-19, pediatrics, Metropolitan Area of Buenos Aires, private hospitals, human resources.

http://dx.doi.org/10.5546/aap.2021.eng.310

INTRODUCTION

Towards the end of December 2019, several cases of viral pneumonia were detected in Wuhan, in the province of Hubei in the People’s Republic of China.1 A novel coronavirus was identified and sequenced, now known as SARS-CoV-2, which causes the disease called COVID-19.2

The subsequent worldwide dissemination became a major challenge for public health.

In Argentina, an epidemiological alert was released on January 22nd, 2020 and surveillance was initiated. On March 3rd, the first COVID-19 case was confirmed and, on March 7th, the Ministry of Health reported the first death in Argentina and Latin America.3-5

On March 11th, 2020, the World Health Organization (WHO) officially declared that COVID-19 had reached the pandemic status.6

Until October 20th, 2020, 40 118 333 cases and 1 114 749 deaths had been reported globally.7

In Argentina, until October 20th, 2020, 1 018 999 cases and 27 100 deaths had been reported.8

The Metropolitan Area of Buenos Aires (AMBA) encompasses the Autonomous City of Buenos Aires and some districts of Greater Buenos Aires (40 municipalities). The AMBA is home to the highest population density of Argentina, with 37% of the country’s total population.9

The greatest number of cases were diagnosed in the AMBA: 648 628, which account for 63.65% of all the
country’s cases. In the pediatric population (children and adolescents younger than 19 years), to the same date, a total of 87,489 (8.6%) cases were reported across the country, all of whom had a mild-moderate course.10

The objective of this study was to describe the clinical and epidemiological characteristics of patients diagnosed with COVID-19 and describe the impact on the operations of a Department of Pediatrics located in the AMBA.

MATERIAL AND METHODS

Study design: Retrospective, observational.

Setting: The facility is located in the western area of the AMBA, in the city of Ramos Mejía, corresponding to the municipality of La Matanza, and has a total of 250 beds.

The Department of Pediatrics has 44 beds: 32 for general care and 12 for intensive care, and is prepared to provide care for patients with complex pathologies (cancer; major surgeries, such as neurosurgery, chest surgery, severe trauma). It does not perform cardiovascular surgery or organ or tissue transplants.

Inclusion criteria: All children seen at the facility who were younger than 16 years and had a diagnosis of COVID-19 confirmed by polymerase chain reaction (PCR) swab test.

Data collection and analysis: The following data were collected at the time of completing the medical record: population demographic characteristics (age and sex), epidemiological characteristics of the group sharing the household (confirmed COVID-19 and risk factors of a household member), presence of comorbidities (obstructive lung disease, seizures, congenital heart disease, Down’s syndrome, and chronic kidney disease), signs and symptoms motivating the consultation, indication for hospitalization or outpatient follow-up, and clinical presentation. The length of stay was registered for hospitalized patients.

In relation to the operations of the Department of Pediatrics, 2019 and 2020 were compared to analyze outcome measures: number of outpatient visits, defined as those conducted in the outpatient emergency service; patients hospitalized in the general ward and in the intensive care unit due to seasonal conditions, defined as those caused by viruses with peak circulation in the autumn and winter; total beds available at the department; bed occupancy rate in the general ward and in the intensive care unit. In relation to medical and nursing staff, the cause of leave of absence, either due to pre-existing conditions or pregnancy, detectable COVID-19 or close contact with a COVID-19 patient were recorded.

Ethical aspects

The study was approved by the institutional Teaching and Research Committee.

Data were not used for other purposes than those described for their collection, and investigators protected the identity of data subjects through anonymization mechanisms.

Statistical analysis

Descriptive statistics were used to describe the population characteristics. Continuous outcome measures were expressed as median and interquartile range (IQR) because their distribution did not meet normality criteria. Categorical outcome measures were expressed as frequency and percentage.

Continuous outcome measures were compared using the Mann-Whitney test, whereas categorical ones were compared with the χ² test. A value of \( p < 0.05 \) was considered statistically significant. The strength of associations was described using an odds ratio (OR) and a 95% confidence interval (CI).

The MS Excel 2010® (Microsoft, Redmond, WA) and Stata®, version 11 (StataCorp LLC, College Station, TX) software programs were used to record and analyze data.

RESULTS

Between March 12th and August 31st, 2020, a total of 5697 patients were tested at the facility because they were suspected cases; of these, 753 (13.2%) were younger than 16 years. In addition, of these 753 cases, 152 (20.2%) tested positive. Figure 1 shows the flowchart of care for the pediatric population.

The median age of positive cases was 82 months (IQR: 20.5-147 months).

Also, 52.6% of patients were males (80/152) and 15.13% of patients had a comorbidity (23/152).

Clinical manifestations

Fever was the most common symptom in 123/152 (81%), followed by respiratory symptoms (cough, odynophagia) in 85/152 (55.9%), neurological symptoms (headache)
in 34/152 (22.3 %), and digestive symptoms (gastroenteritis) in 28/152 (18.4 %).

Figure 2 describes the most common symptoms in the general population.

**Hospitalization**
A total of 22/152 (14.47 %) patients required hospitalization due to an epidemiological reason or based on clinical criteria. No patient had a severe or critical course. All hospitalized children had a favorable course.

A total of 10/22 (45.4 %) patients were males.

The median age was 72.5 months (IQR: 31-95) in hospitalized patients and 85 months (20-148) in those managed as outpatients. This was not a statistically significant difference ($p = 0.67$).

The presence of a comorbidity was higher among patients who required hospitalization. In relation to hospitalized children, 9/22 (40.9 %) had a comorbidity, versus 14/130 (10.9 %) of those who were managed as outpatients ($p < 0.001$), OR: 5.74 (2.1-15.8).

The median length of stay was 5 days (IQR: 3-7).

Table 1 describes the clinical presentation based on the setting.

**Impact on the department’s operations and health care staff**
**Outpatient emergency service**
This service has 5 walk-in offices that work as emergency areas, where 75 295 patients sought care during 2019.11

In the first months of 2020, a crisis committee was established; it developed standardized protocols and implemented an interdisciplinary strategy to train staff on personal care behaviors and patient management.

**Figure 1. Flowchart of suspected cases**

| Pediatric outpatient visits | n = 5454 |
|-----------------------------|----------|
| Suspected COVID-19          | n = 753  |
| COVID-19 +                  | n = 152  |
| Outpatient management       | n = 130  |
| Hospitalization             | n = 22   |

**Figure 2. Symptoms at the time of diagnosis**

| Symptom               | Frequency | Percentage |
|-----------------------|-----------|------------|
| Dysgeusia             | 3         | 2%         |
| Skin manifestations   | 6         | 4%         |
| Anosmia               | 13        | 8%         |
| Myalgia               | 20        | 13%        |
| Digestive symptoms    | 28        | 18%        |
| Neurological symptoms | 34        | 22%        |
| Respiratory symptoms  | 85        | 56%        |
| Fever                 | 123       | 81%        |
Each patient was assessed based on the biosafety recommendations made by the government authorities, so they underwent a complete clinical examination and ancillary tests, if necessary. Tests were done using a nasopharyngeal swab.

The treating team decided whether patients required hospitalization based on clinical criteria, such as oxygen requirement, intravenous antibiotic therapy or presence of comorbidities, or if it was possible to provide outpatient management based on the dynamic epidemiological recommendations made by the health authorities of the province of Buenos Aires. All cases were reported to the Argentine Integrated Health Care Information System (Sistema Integrado de Información Sanitaria Argentino, SISA).

In the case of patients managed as outpatients, their caregivers were contacted by telephone on a daily basis until they had an epidemiological discharge.

Hospitalization ward

In 2019, the bed occupancy rate was 78.48 % (general pediatric ward) and 59.84 % (pediatric intensive care unit [PICU]). In June, the bed occupancy rate showed a peak of 112.5 % (children had to be hospitalized in other areas of the hospital) and 100 %, respectively. The hospitalization area, both the general ward and the PICU, was modified and 2 separate areas were established: COVID and Non-COVID, with medical and non-medical staff assigned to each one.

Any suspected patient referred from the outpatient emergency service was admitted to the COVID area based on their severity, and contact and droplet isolation was indicated. With non-detectable COVID-19 test results, patients were relocated to the non-COVID area, completed the hospitalization until meeting discharge criteria or were discharged home with the relevant epidemiological recommendations.

After hospital discharge, patient follow-up of confirmed cases was done over the telephone on a daily basis until epidemiological discharge.

As of June 2020, with the increase in adult cases, the space assigned to the pediatrics area, both in the outpatient emergency service and in the hospitalization area, decreased progressively. Three observation rooms in the outpatient emergency service and 10 rooms from the pediatric area were assigned to the emergency and the general medicine departments, respectively; 4 common rooms from the pediatric area were turned into PICUs; and the closed unit was restructured into a post-surgery recovery area for adult patients undergoing minor surgeries and discharged on the same day. Table 2 describes how the department operations were affected.

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Table 1. Clinical presentation by health care setting

| Symptoms                  | Hospitalization (n = 22) | Outpatient (n = 130) | p    |
|---------------------------|--------------------------|----------------------|------|
| Fever (n, %)              | 14 (63.64)               | 109 (83.85)          | 0.026|
| Respiratory symptoms (n, %)| 13 (59.09)              | 72 (55.38)           | 0.746|
| Neurological symptoms (n, %)| 4 (18.18)              | 30 (23.08)           | 0.61 |
| Digestive symptoms (n, %) | 1 (4.55)                 | 27 (20.77)           | 0.069|
| Myalgia (n, %)            | 2 (9.09)                 | 18 (13.85)           | 0.542|
| Anosmia (n, %)            | 0 (0.00)                 | 13 (10.00)           | 0.12 |
| Skin manifestations (n, %)| 1 (4.55)                 | 5 (3.85)             | 0.87 |
| Dysgeusia (n, %)          | 0 (0.00)                 | 3 (2.31)             | 0.472|

Table 2. Impact on the operations of the Department of Pediatrics

| Outcome measure                                      | 2019 (March 12th-August 31st) | 2020 (March 12th-August 31st) |
|------------------------------------------------------|-------------------------------|-------------------------------|
| No. of outpatient visits                             | 42 456                        | 5386                          |
| Patients hospitalized at the PICU due to a seasonal condition | 45                            | 0                             |
| Patients hospitalized at the pediatric ward due to a seasonal condition | 101                           | 0                             |
| Total beds available                                 | 44                            | 20                            |
| Bed occupancy rate in the general ward (%)           | 83.86                         | 48.57                         |
| Bed occupancy rate in the PICU (%)                   | 78.23                         | 22.77                         |
During the study period compared to the same period of 2019.

During the study period, part of the health care team took a leave for different reasons, which resulted in greater staff absenteeism.

In addition, 2 out of 3 pediatricians from the outpatient emergency service witnessed an increment in their tasks, which now included the performance of nasopharyngeal swab tests in adult patients and filling in epidemiological cards.

Table 3 shows the total number of health care staff, their leaves, and the reasons.

DISCUSSION

Our study describes the clinical and epidemiological characteristics of more than 150 children diagnosed with SARS-CoV-2 infection, in whom a strict, daily telephone follow-up was done for clinical control, epidemiological surveillance, and family support until discharge. To our knowledge, this is the first report of a series of patients seen and followed at a private facility located in the AMBA.

Out of all suspected patients tested for COVID-19 at the hospital, only 13.2% were pediatric patients, which is consistent with what has been observed in other countries, where a smaller number of COVID-19 cases were also registered in the pediatric population and they also showed a less severe clinical presentation.

Most affected children had mild symptoms. The most common ones were fever, respiratory symptoms, such as cough and odynophagia, and neurological symptoms, such as headache. This is consistent with what has been reported in other publications, which showed that the pediatric population seemed to have fewer symptoms and a less severe course, with a much lower case fatality rate compared to adults.

In our series, less than 15% of children required hospitalization and no severe course or deaths were noted.

The initiation of the pandemic in Asia and its rapid spread to Europe allowed to observe the steep rise in the number of cases and its tragic consequences in those regions. In Argentina, in mid-March, such circumstances allowed the national and provincial governments to adopt harsh measures, such as closing down all educational institutions and establishing mandatory mask use and a strict preventive and mandatory social isolation policy with different stages and varying degrees of compliance.

Such unprecedented and exceptional situation had a great impact on the operations and functioning of the hospital’s Department of Pediatrics.

Unlike other years, practically no seasonal acute lower respiratory tract infections caused by other viruses were detected, especially respiratory syncytial virus. Actually, in the study period, no child was hospitalized in our facility due to bronchiolitis. In addition, the bed occupancy rate decreased by 42% in the general ward and 71% in the PICU.

In the Pediatric Emergency sector, outpatient visits decreased by 87% compared to 2019, and appointments with specialists and clinicians were canceled for the first months and were then slowly scheduled again.

Most likely, the reasons behind such sudden decline in the number of visits and hospitalizations are the closure of schools, kindergartens, and infant care centers, which has been in force to date, mandatory mask use, hand washing or using alcohol-based hand gel, social distancing measures, fear of becoming sick, lack of resources to go from one place to another, and restricted access to medical consultations.

As the pandemic advanced and the number of adult patients with COVID-19 increased, it was necessary for pediatricians to start working along emergency physicians and to include performing nasopharyngeal swab tests in adult patients and filling in epidemiological cards as part of their routine tasks. In addition, the space assigned to pediatric hospitalizations, especially in the PICU, was gradually reduced, and pediatric nurses and intensivists had the latent possibility of taking charge of the critically ill adult population. This has been observed in local and international facilities.

| Reason for leave                              | Medical staff (n = 103) | Nursing staff (n = 69) |
|----------------------------------------------|------------------------|-----------------------|
| Pregnancy or pre-existing condition (n, %)  | 9 (8.7)                | 7 (10.14)             |
| COVID-19 + (n, %)                            | 11 (10.67)             | 12 (17.4)             |
| Isolation due to close contact with COVID-19 patient (n, %) | 39 (37.86)             | 13 (18.84)            |
During the study period, no case of multisystem inflammatory syndrome in children was reported, as was the case in other publications. Such emergency situation is a warning that pediatric teams cannot overlook.\(^\text{18}\)

Health care workers have been one of the segments most affected by the pandemic. Having multiple jobs is a constant condition among health care workers. More than half of physicians and one third of nurses were affected at some point during the study period. In some cases, they took a leave due to pregnancy, a pre-existing condition or COVID-19, while others were isolated because they were a close contact of a COVID-19 patient. This is consistent with what has been observed and published by other authors.\(^\text{19-21}\)

The secondary effect of absenteeism is highly significant at a time when human resources are critical to meet the health care demand.

To date, our team, together with the different specialists, have managed to adapt to the pandemic in an unprecedented manner and is still adjusting several strategies to provide a better quality of care to pediatric patients.

We may conclude that most clinical forms observed in pediatrics were mild and the most common sign was fever. The department operations were considerably affected in terms of human resources. It is worth noting that the department requires to establish a logistic organization and develop health care protocols to face the COVID-19 pandemic.

Acknowledgments

We would like to thank Néstor Vain, M.D., for promoting the development of this study and making a critical reading; Norma Rossato, M.D., for her suggestions and educational attitude; and all the members of the health team of the Department of Pediatrics, health care providers and non-medical staff, for their unwavering commitment and silent work.

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