Tourism Competitiveness Evaluation: Evidence From Mountain Tourism in China

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The evaluation of tourism competitiveness is an important tool for analyzing the potential of tourism in a specific context. Enshi Autonomous Prefecture (EAP) in China is selected as a case through which to explore the potential of mountain tourism and its competitiveness in the tourism industry. This study develops EAP’s mountain tourism competitiveness model focusing on three criteria: core competitiveness of mountain tourism, the economic environment’s competitiveness, and infrastructure competitiveness. Context-specific customized evaluation index has been applied to data collected from EAP Statistical Yearbook for 2005–2014. The study reveals that the value of EAP’s mountain tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness are 84.292, 13.4, and 2.308%, respectively. When tourism core competitiveness is increased by one unit, EAP’s mountain tourism competitiveness will increase by 0.84292 units. Similarly, when economic environment competitiveness is increased by one unit, EAP’s mountain tourism competitiveness will increase by 0.134 units. EAP’s mountain tourism competitiveness increases by 0.02308 units when infrastructure competitiveness increases by one unit. The major reasons for low levels of competitiveness were lack of awareness of the county authority, a low level of cooperation, and weak infrastructure. The recommendations from the study’s findings are as follows. Firstly, the county authority should appropriately improve the relationship between competition and cooperation, maintaining cooperation in competition, and competition in cooperation. Secondly, the county authority should strengthen communication by establishing an effective coordinated mechanism. Thirdly, the county authority should improve the sense of cooperation and jointly develop the mountain tourism market. Fourthly, the county authority should improve the construction of tourism infrastructure and break down the barriers to tourism cooperation. The study’s findings help develop a “win-win” cooperation mechanism within the competition and support the sustainable development of the mountain tourism industry while reducing poverty and promoting the revitalization of the mountains of China.

Keywords: tourism psychology, Enshi Autonomous Prefecture (EAP), tourism industry, tourism competitiveness, competitiveness evaluation
INTRODUCTION

Mountain tourism is considered to be a key tool for poverty reduction, economic development, and environmental management. Rapidly increasing the level of the mountain tourism industry can enhance the progress of society, national income, the demand for tourism, and overall economic development (Wang et al., 2013). The tourism industry also plays an important role in promoting cultural exchange, employment, and regional economic development (Liu et al., 2022). At present, the tourism industry has become the fastest growing industry and is one of the important pillars of world economic activities, with this highly recognized in all countries worldwide (Shen et al., 2019). China also places great importance on developing the mountain tourism industry, strengthening various measures to promote the development of this industry and encouraging mountain tourism competition between regions (Zeng et al., 2022). Tourist destination competition usually affects the redistribution of market opportunities (Patton, 1985; Shi et al., 2016). The associated challenges include scientifically evaluating the competitiveness of mountain tourism destinations and the formation of measures to enhance tourism competitiveness (Nazmfar et al., 2019). In contrast to other tourism sectors (such as spa, heritage, and sightseeing tourism), Mountain tourism allows visitors to pursue wellness and associated passions (Zeng et al., 2022). Because of its recreational, detaching, healing, and sporting characteristics, the mountain attracts the largest flows of tourists, and it is becoming a key social and educational component for the community (Bacos and Gabor, 2021). Considering the importance, this study focuses on the potential of mountain tourism and its competitiveness in the tourism industry.

Tourism climate focuses on the physical, thermal, and aesthetic variables. Most physical and aesthetic qualities are subjective, which plays a significant role in tourism. China’s tourist business has grown into an all-encompassing sector encompassing a wide range of activities. Tourism has emerged as a new engine for developing the national economy in China. In contrast to the falling trend in the number of incoming tourists to China, the quality of Chinese tourism services has remained “generally constant with steady growth” in recent years (Peng and Yuan, 2019). As a result, the slow growth of inbound tourism in recent years has had only a negligible impact on the quality of tourism services. Intuitively, the confluence of increased haze and decreased incoming visitor numbers may explain the slow growth of inbound tourism, and the link between the two has piqued the interest of academics. Haze has a detrimental effect on inbound tourism traffic in China. Furthermore, haze has impacted inbound tourism and domestic tourism, which has seen a drop in demand and market growth, exacerbating the tourist sector’s cyclical oscillations. The Chinese government recently suggested the development strategy of constructing an ecological civilization and the grand objective of building a “beautiful China” to alleviate the threat of significant environmental degradation to the Chinese economy’s long-term viability (Zeng et al., 2022). Therefore, an investigation on tourism competitiveness is urgent to develop the industry.

Several studies have been conducted on the evaluation of tourism competitiveness. For example, Li and Du (2021) investigated the coupling coordination relationship between culture and tourist flow in China and used the competitiveness evaluation index for measuring tourism competitiveness. Gao et al. (2021) conducted a study on tourism competitiveness and sustainability in China by using an evaluation index approach. Haahlite (1986) formulated this evaluation index system, evaluated Finland’s tourism competitiveness, and proposed a series of measures to consolidate Finland’s tourism competitiveness. Kozak and Rimmington (1999) divided the indicators of tourism competitiveness into hard indicators and soft indicators, thus being able to measure the tourism competitiveness of tourism destinations by combining hard indicators with soft indicators. Sánchez et al. (2006) used social information technology (IT), national policy, and tourism talent in their evaluation index system of tourism competitiveness. The brand image of tourism is an extremely important factor in evaluating tourism competition (Law, 2001; Law, 2007; Greene et al., 2007; Chon et al., 2010; Zhang et al., 2011; Zhang and Lu, 2012). Zhang and Lu (2012) selected evaluation indexes from the following four aspects: factor competitiveness, market competitiveness, management competitiveness, and development competitiveness. Su et al. (2003) established an index system from the perspectives of urban tourism competitive performance, competitive potential of urban tourism, and urban tourism competitive environment support. Zhang and Zhou (2005) selected evaluation indexes using four aspects: tourism development scale, outbound tourism ability, tourism organization ability, and tourism reception ability, using a province as their study area.

Tourism competitiveness is a key issue for governments and destinations seeking a competitive edge in the ever-changing global tourist industry. The relative competitiveness of tourism sites influences their performance in global marketplaces (Sedlacek et al., 2022). Attracting tourists to locations has gotten more difficult as global tourism market growth has slowed and market shares have shifted. As a result, the tourist competitiveness of locations has received more attention. The strength or capacity of a place to give a great experience to tourists is at the heart of tourism competition (Zeng et al., 2022). The issue of tourism competitiveness is critical for countries that want to monitor and perform effectively in the global tourism sector. Understanding a country’s tourism competitiveness is critical for policymakers and a significant task for professionals in producing evidence to support decision-making.

Tourism competitiveness has become a hotspot of theoretical and practical research. Scholars have conducted a few studies on the basic connotation (Zhang et al., 2011; Deng et al., 2019), management (Maso et al., 2016), influencing factors (Wang et al., 2013), rurality (Cvelbar et al., 2016; Shen et al., 2019), and evaluation methods (Mendola and Volo, 2017; Jiao et al., 2018). These scholars have achieved rich results, but some issues still need to be solved urgently. Firstly, evaluations have been done regarding the competitiveness of different regional tourism destinations (Lopes et al., 2018; Sedlacek et al., 2022). Existing studies mostly focus on national, provincial, and developed
urban tourism destinations (Lee et al., 2010; Chen et al., 2011), thus belonging to macro-evaluation research. However, few studies have been conducted on the micro-evaluation of tourism destinations for underdeveloped regions, especially for regions in which ethnic minorities live, as in the Western mountains of China. Secondly, the existing evaluation index system is relatively macroscopic, incomplete, and not specific; thus, it is not suitable for the systematic evaluation of the competitiveness of local or regional tourism destinations. Thirdly, the existing research is mainly from the perspective of competitiveness but lacks the perspective of cooperation in exploring the competitiveness of tourism destinations. This study intends to fill the research gap by addressing a couple of questions, like what is the potential of mountain tourism? Is mountain tourism being competitive in the tourism industry in China? And what will be the context-specific measurement of mountain tourism competitiveness? These issues are becoming increasingly important to the government, academics, and the general public.

It is critical to construct a technology-based system for evaluating mountain tourism competitiveness, to statistically evaluate and scientifically identify obstacles impeding actual demands, as well as the simultaneous pressures of the authority and competition (Gao et al., 2021). Tourist destinations need both competition and cooperation (Zhang et al., 2022). To fundamentally enhance the competitiveness of tourist destinations, it is necessary to strengthen cooperation between these destinations, such as in the mountain tourism industry in China, and achieve “win-win” cooperation.

Enshi Autonomous Prefecture (EAP), an important tourist destination in Western China, has eight counties and is located in China’s Western mountains. As tourism resources are mainly concentrated in mountain areas, mountain tourism is the main form of tourism. The EAP government has given higher priority to developing the mountain tourism industry to make it the prefecture’s leading industry. An analysis and evaluation of EAP’s mountain tourism competitiveness can help clarify the attractiveness of each region’s mountain tourism industry and identify the direction for its development. Therefore, the development of evaluation indicators and models, the analysis of key competitiveness factors, and the development of future directions are conducive to maintaining long-term competitive advantage. These drivers can promote the sustainable and healthy development of EAP’s mountain tourism industry. Therefore, the aim of this study is to construct an evaluation model of tourism competitiveness for the mountain tourism industry. The rest of the manuscript is arranged as follows. Section “Literature Review” presents the literature review, sections “Materials and Methods” and “Results” respectively describe the methodology, results, and discussion, while section “Discussions” concludes the manuscript with recommendations.

LITERATURE REVIEW

Rapid urbanization in China is stimulating its citizens to develop feelings for nature and to spend the maximum amount of their leisure time in tourist destinations. Mountain tourism provides not only a place of entertainment but also acts as a key tool for developing the mainstream economy. Tourism competitiveness is defined as the ability of a tourist destination to attract and satisfy potential tourists (Enright and Newton, 2004; Zhang et al., 2011). Ritchie and Crouch (2000) explained the concept of tourism competitiveness in terms of the value addition from tourism destination development in a country. Pearce (1997) believed that the competitiveness of tourist destinations depends on the method of evaluation of their development. Tourism competitiveness is also the ability of tourism competitors to obtain comprehensive benefits from international and domestic perspectives. Some scholars have conducted research on tourism competitiveness in a provincial region, revealing that the essence of tourism destination competitiveness is the comprehensive quality of tourism development in different regions (Zhang and Zhou, 2005; Wen and Liang, 2007; Zhang et al., 2011).

The formation and development of tourism competitiveness are affected by many factors. For example, Eraqi (2011) assessed the influencing factors of tourism competitiveness from different aspects, and discussed in depth the importance of Egyptian enterprises’ marketing strategies and their tourism management attitudes toward tourism competitiveness. Finally, he analyzed ways to better implement these aspects in the Egyptian tourism industry to make full use of the potential of tourism competitiveness, finding the suitability of a marketing strategy for this purpose (Law and Ting, 2011). Mayaka and Akama (2007), in their study in Kenya, reported that the key factor for tourism competitiveness is the quality of human resources in Kenya’s tourist destinations. Mihalić (2000) reported that tourist destinations, tourist routes, and the tourism industry are the main factors to use when measuring tourism competitiveness. Scholars have found that the main influencing factors of tourism competitiveness are human resources, talent competition, image marketing, and knowledge-based management (Wei, 2000; Nie, 2006; Zhang et al., 2011; Cvelbar et al., 2016; Yang et al., 2020; Lan et al., 2021). In addition, tourists’ perceptions and the level of scientific and technological development of tourist destinations have a significant impact on the competitiveness of urban tourism destinations.

Mountain tourism is considered to be a vital factor for economic development and forms the soul of the tourism industry (Chin et al., 2014). This adds to the competition within the mountain tourism industry. Assessment of the competitiveness of mountain tourism has a pivotal role in the sustainable development of this industry (Lo et al., 2019). Appropriate assessment can help to develop this industry into becoming a competitive environment. Although mountain tourism may not be a top contributor in the mainstream economy, it makes a valuable contribution to the mountain economy in a large country like China. Previous studies have focused on mountain tourism as a way to generate income, support local communities, and create local employment (Wang et al., 2013; Shi et al., 2016; Mendola and Volo, 2017; Shen et al., 2019). However, research is lacking on the assessment of mountain tourism competitiveness. Therefore, this study intends to fill the research gap by developing a model for assessment of tourism competitiveness and testing the model in a case in the Western mountains of China. This study adopts all
available indicators from prior studies and customizes them in the EAP context.

**MATERIALS AND METHODS**

**Study Area**

The Enshi Autonomous Prefecture (EAP) of China is full of natural resources; its climate, topography, vegetation, and other features are distinctive, as are its tourism opportunities. The expansion of the tourism sector is a critical component of the southwestern region’s economic prosperity. As a result, the current study’s research focus is southwestern China (EAP).

Enshi Autonomous Prefecture is located in the southwest of Hubei Province. It is a typical mountainous area; thus, it is mainly mountain tourism. The prefecture’s territory covers an area of 24,000 km². It comprises eight counties: Enshi County, Lichuan County, Jianshi County, Badong County, Xuanen County, Laiyang County, Xianfeng County, and Heleng County, as shown in Figure 1. The registered population is 4,020,000, among whom the population of minorities accounts for 54%. In the 1990s, EAP’s mountain tourism industry began to develop gradually. By the end of 2016, 31 A-level scenic spots were designated: mentionable among them were two scenic spots at 5A level and 16 scenic spots above 4A level. A-level scenic spots rank in the forefront of Hubei Province, with EAP spots at 5A level and 16 scenic spots above 4A level. A-level scenic spots were designated: mentionable among them were two scenic spots at 5A level and 16 scenic spots above 4A level. Among different dimensions of each indicator.

The non-dimensionalization of indicators is used to transform different indicators into uniform relative values through mathematical transformation, eliminating the influence of the different dimensions of each indicator.

\[ Z_i = \frac{x_i - \bar{x}_i}{\sqrt{\frac{1}{N} \sum_{i=1}^{N} (x_i - \bar{x}_i)^2}}, (i = 1, 2, \ldots, N) \]

**Computation of Eigenvalues**

In accordance with the eigenvalue equation \(|R - E| = 0\), the eigenvalues \(\lambda\) and corresponding eigenvectors \(A\) of the correlation matrix are calculated. The sizes of the eigenvalues describe the role of each factor in interpreting the object.

**Factor Contribution Rate**

The factor contribution rate represents the ratio of the degree of variation of each factor to the degree of variation of all factors.

The formula is as follows:

\[ C_i = \frac{\lambda_i}{\sum_{i=1}^{P} \lambda_i} \]

\(C_i\) denotes the contribution rate of variance. When the cumulative contribution rate is over 85% or the characteristic root \(\lambda\) is not less than 1, the number of common factors is determined.

**Factor Load Matrix**

With \(X = AF\), the factor load matrix \(A\) is not unique, but this study uses different parameter estimation methods to obtain the corresponding estimation matrix. The parameter estimation methods mainly include the following: least squares, maximum likelihood, principal component, principal factor, and multiple regression.

If the factor load is relatively average, the initial factor load matrix meaning will not be properly shown. It is difficult to judge the relationship between factors if rotation in the factors is required. The contribution of common factors after rotation is more dispersed by factor rotation, which mainly includes the two methods of orthogonal rotation and oblique rotation.

The factor score coefficient matrix \(B\) of the factors is obtained through the factor load matrix. The score \(F = BZ\) of each factor is then calculated. Finally, the weight of the variance contribution rate of each factor to the total variance of the factor
is taken as the weighted sum, and the comprehensive score is obtained.

\[ F = \frac{\lambda_1}{\sum_{i=1}^{m} \lambda_i} F_1 + \frac{\lambda_2}{\sum_{i=1}^{m} \lambda_i} F_2 + \ldots + \frac{\lambda_m}{\sum_{i=1}^{m} \lambda_i} F_m \]

By using the factor module calculation function of the analysis software, IBM SPSS Statistics (v. 20.0), the entire process of factor analysis can be quickly completed. Therefore, this study evaluates EAP's tourism competitiveness through the use of SPSS software.

**Data Variables**

The success of an objective and scientific evaluation of regional tourism competitiveness depends on the rationality and integrity of the index system design. In this study, the selection of evaluation indicators for EAP's mountain tourism competitiveness mainly referred to the existing literature, both from China and internationally, on the evaluation of tourism competitiveness (Leong and Tan, 1992; Kozak and Rimmington, 1999; Kim et al., 2000; Wei, 2000; Zhou et al., 2002; Zhang and Zhou, 2005; Nie, 2006; Sánchez et al., 2006; Zhang and Lu, 2012), and was carried out using systematic analysis and screening. In strict accordance with the basic principles of rationality and effectiveness, this study combines the characteristics of EAP's mountain tourism industry development. A multi-dimensional index system is established, which consists of three first-level indicators and 18 second-level indicators (presented in Table 1). The structure of the evaluation index system of EAP's mountain tourism competitiveness is as follows:

- **Core competitiveness of tourism**:
  \[ A_1 = (B_1, B_2, B_3, B_4, B_5, B_6, B_7) \]

- **Economic environment’s competitiveness**:
  \[ A_2 = (B_8, B_9, B_{10}, B_{11}, B_{12}, B_{13}, B_{14}) \]

- **Infrastructure competitiveness**:
  \[ A_3 = (B_{15}, B_{16}, B_{17}, B_{18}) \]

**Data Sources**

By consulting the *EAP Statistical Yearbook*, EAP's mountain tourism data from 2005 to 2014 were collected. From 2005 to 2014, the mountain tourist reception numbers, comprehensive income from tourism, foreign exchange income, domestic and foreign tourist reception numbers, travel agencies, star-rated
TABLE 1 | Evaluation index system of EAP mountain tourism competitiveness.

| Destination layer | Criteria layer | Index layer |
|-------------------|----------------|-------------|
| EAP's mountain tourism competitiveness (A) | Core competitiveness of tourism (A1) | Comprehensive tourism income (B1) |
| | | Tourist reception numbers (B2) |
| | | Domestic tourist reception numbers (B3) |
| | | Number of travel agencies (B4) |
| | | Number of star-rated hotels (B5) |
| | | Number of star-rated rooms (B6) |
| | | A-score of tourism resources (B7) |
| Economic environment’s competitiveness (A2) | Gross domestic product (GDP) (B8) |
| | | Third industry output value (B9) |
| | | Financial expenditure (B10) |
| | | Financial revenue (B11) |
| | | Per capita disposable income of urban residents (B13) |
| | | Per capita disposable income of mountain residents (B14) |
| Infrastructure competitiveness (A3) | Highway mileage (B15) |
| | | Highway density (B16) |
| | | Passenger and freight transport volume (B17) |
| | | Passenger turnover (B18) |

Table 2

| Table 2 | Analyzed, as shown in Table 2.

RESULTS

Standardization of Data Processing

To make the data comparable and reflect the relative position of the indicators, standardization was used to eliminate the influence of the original indicators from the different kinds of raw data. Finally, the analysis was carried out as shown in Table 3.

Analysis of the Core Competitiveness of Tourism

Seven of the indicators that affect the core competitiveness of the EAP tourism industry underwent the Kaiser–Meyer–Olkin (KMO) test and Bartlett’s test of sphericity. Judging of the correlation coefficients and partial correlation coefficients was used to determine if these indicators were suitable for factor analysis. If the KMO statistic was greater than 0.5 and less than 1, these seven indicators could be used for factor analysis. The closer the value of the KMO statistic was to 1, the more suitable it would be as a factor.

With the KMO value of 0.547 at 5% level of significance, this indicates that the core competitiveness index data are suitable for factor analysis (Table 4).

The study uses factor analysis to analyze the correlation coefficient matrix of EAP’s core competitiveness and the eigenvalues, variance contribution rate, and cumulative contribution rate are calculated. From the seven indicators, this study chooses an eigenvalue greater than 1 with a common factor to ensure the method’s validity and reliability. This reveals that the eigenvalue is 6.030, and the cumulative variance contribution rate is 86.139%. Shi et al. (2016) obtained almost similar results (79.7%) for tourism competitiveness in the border counties of Liaoning and Guangxi Province of China. This common factor properly reflects the level of EAP’s tourism core competitiveness (Table 5).

As shown in Table 5, each index value’s load for the common factor is obtained, and the size of the common factor is then calculated according to the load of each index. The public factors are mainly determined by the following seven indicators: comprehensive tourism income; number of mountain tourist receptions; number of domestic tourist receptions; number of travel agencies; number of star-rated hotels; number of star-rated rooms; and A-score of tourist attractions. The revenue can be raised for specific tourism if more tourists visit there (Liu et al., 2021). When tourism revenue grows faster, local tourism income rises, residents’ and staff’s income rises, local economic development improves, and the competitiveness of mountain-based other factors also rises (Zeng et al., 2021). The load of these seven indicators on the public factors is 0.958, 0.984, 0.983, 0.739, 0.984, 0.948, and 0.875, respectively, as expressed in F1.

The formula for calculating the common factor F1 is obtained from the component coefficient matrix, as shown in Table 6.

$$F_1 = 0.159B_1 + 0.163 \times B_2 + 0.163 \times B_3 + 0.123 \times B_4 + 0.163 \times B_5 + 0.157 \times B_6 + 0.145 \times B_7$$

Among them, B1, B2, B3, B4, B5, B6, and B7 are the variables of the original data after standardization. The mountain tourism core competitiveness of EAP is expressed by the public factor F1, from which the score of A1 can be obtained for EAP’s mountain tourism core competitiveness and the ranking of its core competitiveness, as shown in Table 7.

The score reflects the size of EAP’s mountain tourism core competitiveness. The values in Table 7 show that EAP ranks the core competitiveness of tourism in its counties from strong to weak, in descending order, from Enshi County, Lichuan County, Badong County, Xianfeng County, Jianshi County, Laifeng County, Xuanen County, and Hefeng County. Enshi County has the highest score among the eight counties, with its core tourism competitiveness value being 1.61.

Analysis of Economic Environment’s Competitiveness

Using the factor analysis module of SPSS (v. 20.0), the standardized EAP economic environment’s competitiveness index is analyzed, with the factor analysis model’s validity judged...
TABLE 2 | Indicators of EAP mountain tourism competitiveness.

| Indicators | Enshi County | Lichuan County | Laifeng County | Badong County | Xianfeng County | Jianshi County | Hefeng County | Xuanen County |
|------------|--------------|----------------|----------------|---------------|----------------|---------------|---------------|---------------|
| B1         | 761,313      | 385,693        | 49,041         | 313,800       | 304,338        | 105,108       | 43,253        | 37,582        |
| B2         | 10,694,446   | 7,325,123      | 988,847        | 4,841,620     | 3,632,040      | 1,680,501     | 963,940       | 877,629       |
| B3         | 10,679,253   | 7,323,661      | 988,847        | 4,505,269     | 3,632,40       | 1,680,390     | 963,940       | 877,629       |
| B4         | 43           | 8              | 3              | 0             | 3              | 5             | 0             | 0             |
| B5         | 43           | 8              | 3              | 0             | 3              | 5             | 0             | 0             |
| B6         | 3,147        | 2,161          | 86             | 1,028         | 405            | 903           | 167           | 120           |
| B7         | 30           | 25             | 6              | 24            | 8              | 8             | 4             | 6             |
| B8         | 1,565,030    | 904,681        | 528,189        | 8,14,511      | 603,784        | 709,908       | 435,522       | 500,584       |
| B9         | 679,461      | 353,565        | 257,149        | 307,495       | 269,990        | 293,219       | 157,604       | 216,255       |
| B10        | 1,366,674    | 919,882        | 513,494        | 785,547       | 527,737        | 727,928       | 438,534       | 375,078       |
| B11        | 289,606      | 386,688        | 195,769        | 299,573       | 144,889        | 269,872       | 186,726       | 201,808       |
| B12        | 234,974      | 151,769        | 68,596         | 77,165        | 57,666         | 84,755        | 35,720        | 36,896        |
| B13        | 22,142       | 20,092         | 19,398         | 19,123        | 18,919         | 19,018        | 19,231        | 18,870        |
| B14        | 7,453        | 7,091          | 7,050          | 7,140         | 7,077          | 7,145         | 7,546         | 7,048         |
| B15        | 2311.5       | 3865.51        | 1112.53        | 3455.89       | 1961.5         | 2275.65       | 2041.32       | 1855.01       |
| B16        | 30.24        | 87.71          | 45.5           | 81.56         | 61.29          | 54.87         | 101.46        | 61.56         |
| B17        | 943          | 581            | 494            | 414           | 197            | 241           | 227           | 184           |
| B18        | 58,153       | 35,820         | 30,458         | 25,519        | 12,156         | 14,889        | 14,022        | 11,371        |

Source: EAP Statistical Yearbook 2005–2014.

TABLE 3 | Standardized results of EAP mountain tourism competitiveness indicators.

| Indicators | Enshi County | Lichuan County | Laifeng County | Badong County | Xianfeng County | Jianshi County | Hefeng County | Xuanen County |
|------------|--------------|----------------|----------------|---------------|----------------|---------------|---------------|---------------|
| B1         | 1.89         | 0.68           | −1.01          | 0.32          | 0.27           | −0.73         | −1.04         | −1.07         |
| B2         | 1.29         | 1.32           | −1.1           | 0.37          | −0.09          | −0.84         | −1.11         | −1.14         |
| B3         | 1.3          | 1.35           | −1.1           | 0.26          | −0.08          | −0.83         | −1.11         | −1.14         |
| B4         | 2.59         | 0.02           | −0.35          | −0.57         | −0.35          | −0.57         | −0.57         | −0.57         |
| B5         | 1.75         | 0.95           | −1.05          | 0.58          | −0.67          | −0.57         | −0.92         | −0.92         |
| B6         | 1.25         | 1.46           | −1.16          | 0.03          | −0.76          | −0.09         | −1.06         | −1.12         |
| B7         | 0.61         | 1.35           | −0.96          | 1.23          | −0.71          | −0.71         | −1.2          | −0.96         |
| B8         | 2.22         | 0.49           | −0.77          | 0.19          | −0.52          | −0.16         | −1.08         | −0.86         |
| B9         | 2.38         | 0.27           | −0.44          | −0.07         | −0.34          | −0.17         | −1.17         | −0.74         |
| B10        | 1.78         | 0.85           | −0.77          | 0.31          | −0.71          | 0.08          | −1.07         | −1.32         |
| B11        | −1.22        | 1.75           | −0.64          | 0.66          | −1.28          | 0.29          | −0.75         | −0.56         |
| B12        | 1.7          | 1.19           | −0.51          | −0.33         | −0.73          | −0.18         | −1.18         | −1.16         |
| B13        | 2.33         | 0.56           | −0.23          | −0.54         | −0.77          | −0.66         | −0.42         | −0.83         |
| B14        | 1.79         | −0.51          | −0.71          | −0.27         | −0.58          | −0.24         | 1.74          | −0.72         |
| B15        | −1.55        | 1.51           | −1.23          | 1.11          | −0.48          | −0.07         | −0.31         | −0.49         |
| B16        | −2.12        | 0.82           | −0.74          | 0.59          | −0.16          | −0.39         | 1.32          | −0.15         |
| B17        | 1.79         | 0.85           | 0.42           | 0.02          | −1.06          | −0.84         | −0.91         | −1.12         |
| B18        | 1.8          | 0.85           | 0.41           | 0.02          | −1.06          | −0.84         | −0.91         | −1.12         |

using the KMO test and Bartlett’s test of sphericity. The KMO value is 0.562 which is higher than 0.5 at the 10% significance level, but less at the 5% significance level. These indicators, shown in Table 8 below, meet the requirements for factor analysis (Table 8).

The factor analysis of EAP’s economic environment competitiveness is carried out, and the eigenvalues, variance contribution rate, and cumulative contribution rate are calculated as shown in Table 9. According to the principle that the eigenvalue is greater than 1, two common factors, namely, F2 and F3, are selected for the seven indicators of EAP’s economic environment’s competitiveness. The variance contribution rates of the two common factors are 68.921 and 21.722%, respectively. The cumulative variance contribution rate is 90.642%, and the eigenvalues are 4.887 and 1.458, respectively. These two public factors reflect the competitiveness of EAP’s economic environment (Table 9).

The competitiveness of EAP’s economic environment has two public factors, namely F2 and F3. On the one hand, F2 is mainly determined by gross domestic product (GDP). The tertiary industry’s output value, investment in fixed assets, fiscal revenue, urban residents’ per capita disposable income, and
The study chooses an eigenvalue greater than 1, with two common factor components is calculated as follows:

\[ F_2 = 0.203 \times B_8 + 0.190 \times B_9 + 0.216 \times B_{10} + 0.217 \times B_{11} + 0.101 \times B_{12} + 0.176 \times B_{13} + 0.038 \times B_{14} \]
\[ F_3 = 0.003 \times B_8 + 0.072 \times B_9 - 0.131 \times B_{10} - 0.147 \times B_{11} - 0.622 \times B_{12} + 0.148 \times B_{13} + 0.474 \times B_{14} \]

The scores and rankings of the two public factors of EAP's economic environment's competitiveness, namely, F2 and F3, are then used to determine A2, using the formula below, as listed in Table 11.

\[ A_2 = (68.921/90.642\%) \times F_2 + (21.722/90.642\%) \times F_3 \]

According to the comprehensive score, namely, A2, of the two public factors, this study reveals that EAP's economic and environmental competitiveness rankings are as follows, in descending order: Enshi County > Lichuan County > Badong County > Jianshi County > Hefeng County > Laifeng County > Xianfeng County > Xuanen County. Of these, Enshi County has the strongest economic and environmental competitiveness, scoring 1.34, while Xuanen County has the weakest economic and environmental competitiveness, scoring 0.66. Zeng et al. (2022) argue that the economic environment is a key dimension of mountain tourism development. The competitive market fails to distribute resources efficiently to overcome the unfavorable consequences. As a result, worldwide cooperation is required to keep mountain tourism alive as a tourist savior (Nguyen et al., 2022).

### Analysis of Infrastructure Competitiveness

Through the KMO test and Bartlett's test of sphericity, this study determines that the value of the KMO statistic is 0.524 which is greater than 0.5 at the 10% significance level, but less at the 5% significance level. Therefore, the EAP's infrastructure competitiveness index can be analyzed by factor analysis (Table 12).

The study uses SPSS to analyze the factor values in the correlation coefficient matrix of EAP's infrastructure competitiveness. The eigenvalues, variance contribution rates, and cumulative contribution rates are also calculated (Table 13). To ensure the validity and reliability of the method, this study chooses an eigenvalue greater than 1, with two common factors, namely, F4 and F5, focusing on four indicators of EAP's infrastructure competitiveness. The variance contribution rates of these two common factors are 53.523 and 42.365%, respectively. The cumulative variance contribution rate of 95.887% is greater than an eigenvalue of 1. Therefore, these two factors can be used as public factors to reflect the competitiveness of EAP's infrastructure.
EAP’s infrastructure competitiveness, in particular, the size of

As shown in Table 14, the scoring matrix of the two common factor components is calculated as follows:

\[ F_4 = 0.190 \times B_{15} - 0.071 \times B_{16} + 0.486 \times B_{17} + 0.486 \times B_{18} \]
\[ F_5 = 0.635 \times B_{13} + 0.472 \times B_{16} + 0.089 \times B_{17} + 0.88 \times B_{18} \]
\[ A_3 = \left( \frac{53.523}{95.887} \right) \times F_4 + \left( \frac{42.365}{95.887} \right) \times F_5 \]

This study obtains the scores and rankings of the public factors of EAP's infrastructure competitiveness, in particular, the size of EAP's infrastructure competitiveness, tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness. These weighted values are 84.292, 13.4, and 2.308%, respectively (Table 15).

As shown in Table 15, the descending order of EAP's infrastructure competitiveness is Lichuan County > Badong County > Enshi County > Xianfeng County > Jianshi County > Xuanen County > Hefeng County. The counties with strong infrastructure competitiveness are Lichuan, Badong, and Enshi, measured as 1.25, 0.54, and 0.15, respectively. From a competition point of view, the competitiveness of Lichuan County, Badong County, and Enshi County is higher due to the long mileage and high road density of these three counties. Lo et al. (2019) measured the destination competitiveness of rural tourism in Malaysia and reported that the infrastructure of the tourist place has a vital effect on attracting tourist and competitiveness of the industry. Yang et al. (2020) argue that to prolong tourist travel, enhance tourism consumption, and raise tourism revenue, it is required to strengthen tourism infrastructure construction. Similarly, Reisinger et al. (2019) argue that infrastructure is important but not sufficient for tourism, and its success is dependent on several other factors.

### Analysis of Enshi Autonomous Prefecture’s Mountain Tourism Competitiveness

The proportion of variances to total variances is determined, using the weighted method, from the results of EAP's mountain tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness. These weighted values are 84.292, 13.4, and 2.308%, respectively (Table 16).

This study also obtained EAP's mountain tourism competitiveness A by weighting the scores of EAP's mountain tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness (Table 17).

\[ A = 0.84292 \times A_1 + 0.134 \times A_2 + 0.02308 \times A_3 \]

The values in Table 17 show that the mountain tourism competitiveness of each county in EAP is quite different.

| Component | Initial eigenvalue | Extract squared sum loading | Rotating squared sum loading |
|-----------|--------------------|-----------------------------|----------------------------|
|           | Total Variance%    | Accumulated%                | Total Variance%             | Accumulated%                | Total Variance% | Accumulated% |
| 1         | 4.887              | 69.818                      | 69.818                      | 4.887                        | 69.818          | 69.818       |
| 2         | 1.458              | 20.824                      | 90.642                      | 1.458                        | 20.824          | 90.642       |
| 3         | 0.507              | 7.243                       | 97.885                      | 0.507                        | 7.243           | 97.885       |
| 4         | 0.119              | 1.695                       | 99.580                      | 0.119                        | 1.695           | 99.580       |
| 5         | 0.024              | 0.337                       | 99.917                      | 0.024                        | 0.337           | 99.917       |
| 6         | 0.004              | 0.063                       | 99.980                      | 0.004                        | 0.063           | 99.980       |
| 7         | 0.001              | 0.020                       | 100.000                     | 0.001                        | 0.020           | 100.000      |

### Table 10 | Component score coefficient matrix.

| Factor | Component 1 | Component 2 |
|--------|-------------|-------------|
| B_{13} | 0.157       | –0.179      |
| B_{12} | 0.163       | 0.255       |
| B_{11} | 0.123       | 0.918       |
| B_{10} | 0.163       | 0.232       |
| B_{9}  | 0.159       | 0.036       |
| B_{3}  | 0.163       | –0.066      |
| B_{2}  | 0.163       | –0.134      |
| B_{1}  | 0.190       | 0.036       |

### Table 11 | Scores and rankings of EAP's economic environment’s competitiveness (A_{3}).

| Region     | F_2  | Ranking | F_3  | Ranking | A_{2} | Ranking |
|------------|------|---------|------|---------|-------|---------|
| Enshi County| 1.67 | 1       | 0.26 | 4       | 1.34  | 1       |
| Lichuan County| 0.91 | 2       | –1.25 | 8       | 0.40  | 2       |
| Jianshi County| –0.13 | 4      | –0.17 | 7       | –0.14 | 4       |
| Badong County| 0.10 | 3       | –0.14 | 6       | 0.04  | 3       |
| Xuanen County| –1.01 | 8      | 0.46  | 2       | –0.66 | 8       |
| Xianfeng County| –0.83 | 6      | 0.32  | 3       | –0.56 | 7       |
| Laifeng County| –0.66 | 5      | 0.11  | 5       | –0.48 | 6       |
| Hefeng County| –0.96 | 7      | 1.66  | 1       | –0.33 | 5       |
Enshi County, Lichuan County, and Badong County have positive scores in tourism competitiveness, indicating that their tourism competitiveness is relatively strong and has competitive advantages. However, five counties, namely, Xianfeng County, Jianshi County, Laifeng County, Hefeng County, and Xuanen County, had negative scores in tourism competitiveness, indicating that these five counties had weak tourism competitiveness. Enshi County's score of 1.54 indicates that it has the strongest tourism competitiveness while Xuanen County's score of −1.02 indicates that it has the weakest competitiveness. Although each county is in the same region, the development of the tourism industry across the counties is not balanced. The descending order of tourism competitiveness is Jianshi County > Xianfeng County > Lichuan County, Xuanen County, and Hefeng County. Enshi County, Lichuan County, and Badong County are strong in tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness, while Jianshi County, Xianfeng County, Xuanen County, Laifeng County, and Hefeng County have weak competitiveness.

Therefore, EAP’s mountain tourism competitiveness is quite different in terms of the respective contributions of tourism core competitiveness, economic and environmental competitiveness, and infrastructure competitiveness. The findings are almost similar to other studies that assessed mountain tourism (Bacoş and Gabor, 2021; Gao et al., 2021; Zeng et al., 2021; Zeng et al., 2022). The main contribution to EAP’s mountain tourism competitiveness is tourism core competitiveness, followed by economic and environmental competitiveness, and, finally, infrastructure competitiveness. When tourism core competitiveness is increased by one unit, EAP’s mountain tourism competitiveness will increase by 0.84292 units. Similarly, when economic environment competitiveness is increased by one unit, EAP’s mountain tourism competitiveness will increase by 0.134 units. When infrastructure competitiveness increases by one unit, EAP’s mountain tourism competitiveness increases by 0.02308 units. Michael et al. (2019) claim that tourism competitiveness is influenced by destination resources, destination infrastructure and support services, and the general business environment in United Arab Emirates. Similarly, Cvelbar et al. (2016) argue that tourism infrastructure and destination management are the primary competitiveness drivers in developing countries, whereas destination competitiveness in developed countries is influenced by tourism-specific factors like infrastructure, economic, and business environment.
DISCUSSION

A Large Gap Exists in Tourism Competitiveness Between Enshi Autonomous Prefecture’s Counties

Enshi County has the highest score for mountain tourism competitiveness (1.54), while Xuanen County has the lowest (−1.02); thus, the competitiveness gap between Enshi County and Xuanen County is 2.56. Analysis of these model values shows that the level of Enshi County’s tourism competitiveness gap is large, with obvious polarization and excessively strong cooperation. Therefore, this weakens the basis for cooperation between counties, leading to ineffective overall cooperation in EAP’s mountain tourism industry. There are numerous benefits of mountain tourism, including the development of suburban rural tourism, many issues eventually arise that limit its growth. Mountain tourism may be an essential driver for rural development in remote mountain villages that confront major economic, social, and environmental issues, according to case studies from Germany, Italy, Romania, Ukraine, and Poland (Lun et al., 2016). As a result, retail trade, transportation, and communication strategies should focus on maintaining natural and cultural resources more successfully. A sufficient local, employable population is critical in establishing mountain tourism locations with greater employment prospects (Zeng et al., 2022).

The Degree of Tourism Cooperation Between Enshi Autonomous Prefecture’s Counties Is Low

The degree of tourism cooperation focuses on the extent of relationships between two or more actors who agree to share information, technical assistance, management training, capital, and/or market intelligence, either formally or informally (Reisinger et al., 2019). Interorganizational connections impact the entire local system in tourism (Li and Du, 2021). An autonomous organization interacts to generate joint actions, utilizing common rules, conventions, and structures to deliberate and act on issues linked to the region’s tourism growth (Dias et al., 2021). Public and private organizations are active in interorganizational collaboration to promote the tourism destination’s long-term viability and competitiveness. The interorganizational linkages extend to tourist management agencies, which help managers, company owners, and government officials develop communication channels and narrow interpersonal interactions (Gao et al., 2021). Publicity for Enshi County’s Mountain tourism product is self-centered. Even though it formulates mountain tourism routes as a unit, the mountain tourism products of various regions have not been effectively combined. Most existing high-quality tourist routes are designed around scenic spots in Enshi County, Lichuan County, Badong County, and Jianshi County, with the tourist attractions of Xianfeng County, Xuanen County, Hefeng County, and Laifeng County not listed. Even though some scenic spots in Jianshi County and Badong County are listed in the high-quality tourist routes, insufficient cooperation is evident. Therefore, tourism competition between EAP’s counties is greater than tourism cooperation, with the degree of cooperation between counties rated as low. Wilke et al. (2019) argue that organizational learning is facilitated by accessing new sources of information, which aids in the development of dynamic capacities in the tourism industry.

Lack of a Sense of Cooperation Between Enshi Autonomous Prefecture’s Counties

Cooperation between organizations is critical for enterprises to gain valuable resources like information and knowledge, commodities and services, finance, markets, and technology (Luštický and Štumpf, 2021). Cooperation has been emphasized in particular in the context of tourist destinations, where ties and integration between companies involved in tourism on a direct or indirect basis contribute to providing consumers with a comprehensive tourist experience (Nguyen et al., 2022). In essence, research indicates that the tourism business would not reach its full potential without cooperation amongst many stakeholders (Wu et al., 2022). Currently, no sense of cooperation is found between EAP’s counties. Cooperation in EAP’s mountain tourism industry is still at a low level, with the importance of cooperation not really understood in terms of ideology and action. Each county in EAP is fighting for its own independent development and its own competitiveness, so it is difficult for them to reach consensus and form a joint force. Therefore, it is necessary to elevate the cooperative consciousness of EAP’s mountain tourism, form an industrial cluster of mountain tourism, and bring into play the cooperative effect of “1 + 1 > 2.” According to Wilke et al. (2019), organizations create a variety of talents through collaboration, which results in sustained competitive advantage and higher performance.

Imperfect Infrastructure in Enshi Autonomous Prefecture’s Counties

The analysis of EAP’s infrastructure competitiveness shows a large gap. The tourism competitiveness of each county is closely related to its infrastructure construction. Due to the mountainous area, road construction is difficult and costly, with EAP having few tourist highways. Although the main highway has been built between counties, the quality of the highway is not at the same standard and the road is narrow, contributing to the failure of effective cooperation between counties. At present, only Enshi County, Lichuan County, Jianshi County, and Badong County have railways. Existing transportation facilities cannot meet the needs of tourists, which greatly hinders EAP’s ability to attract foreign tourists. Bazargani and Kiliç (2021) argue that the infrastructure is a fundamental driver of tourism success, but policy conditions, the institutional framework, and socio-cultural resources are all important drivers. Similarly, Lim et al. (2019) report that infrastructures alone are insufficient yet crucial aspects that attract visitors to tourism destinations and meet their needs once they arrive at a competitive destination.

CONCLUSION

Benign interaction between competition and cooperation is the driving force for the healthy development of EAP’s mountain tourism industry. Enshi County has the highest tourism competitiveness score, but there is a large gap in competitiveness between counties. Cooperation between counties is not really understood in terms of ideology and action. Each county is fighting for its own independent development and its own competitiveness, so it is difficult for them to reach consensus and form a joint force. Therefore, it is necessary to elevate the cooperative consciousness of EAP’s mountain tourism, form an industrial cluster of mountain tourism, and bring into play the cooperative effect of “1 + 1 > 2.” According to Wilke et al. (2019), organizations create a variety of talents through collaboration, which results in sustained competitive advantage and higher performance.
tourism industry. To effectively overcome the problems from tourism competition between EAP’s counties, solutions need to achieve “win-win” cooperation within the competition. It is found that Enshi county is more competitive in terms of tourism than other seven counties under EAP. This study explores that core competitiveness, economic and environmental competitiveness, and infrastructural competitiveness are worth 84.29, 13.4, and 2.31%, respectively. EAP’s mountain tourism competitiveness rises by 0.84 units when tourism core competitiveness rises by one unit. Similarly, when the competitiveness of the economic environment improves by one unit, the competitiveness of EAP’s mountain tourism improves by 0.134 units. EAP’s mountain tourist competitiveness grows by 0.023 units when infrastructural competitiveness increases by one unit. Lack of awareness of the county administration, a low level of cooperation, and poor infrastructure were the main causes of low competitiveness.

The recommendations from this study’s findings are as follows. Firstly, it is necessary to properly handle the relationship between competition and cooperation, maintaining cooperation in competition and competition in cooperation, and promoting the healthy development of EAP’s regional mountain tourism industry. Secondly, county authorities should strengthen communication, establish an effective coordination mechanism, achieve effective regional coordination and benefit distribution, and jointly promote the development of EAP’s mountain tourism industry. Thirdly, the sense of cooperation must be enhanced and jointly developed within the mountain tourism market. For example, EAP could formulate joint mountain tourism image promotional plans, with the slogan “EAP’s Wonderland” to develop the overall mountain tourist market. Fourthly, the construction of tourism infrastructure must be strengthened to break down the barriers to tourism cooperation. Strengthening the construction of transportation infrastructure is the first priority for EAP’s mountain tourism competition and cooperation. Traffic links between county towns and scenic spots are also necessary to strengthen, rebuild, and optimize existing roads, and ensure the smooth flow of traffic on mountain tourist roads in each county’s area. Road network links between different counties and scenic spots should be strengthened to promote the coordinated development of the mountain tourism industry involving all counties. This study’s findings will be helpful for developing a cooperation mechanism and sustainable development, thus reducing poverty and promoting the mountain revitalization of China. The results of this study are applicable for mountain regions worldwide in general and China in particular.

**DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author.

**AUTHOR CONTRIBUTIONS**

QC designed the research plan, collected and analyzed the data, and wrote the manuscript. MNIS, DZ, JS, and JD analyzed the data and revised the manuscript. TX collected and analyzed the data and revised the manuscript. All authors have checked the final version of the manuscript and approved it for publication.

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