Abstract

Recognizing offensive text is an important requirement for every content management system, especially for social networks. While the majority of the prior work formulate this problem as text classification, i.e., if a text excerpt is offensive or not, in this work we propose a novel model for offensive span detection (OSD), whose goal is to identify the spans responsible for the offensive tone of the text. One of the challenges to train a model for this novel setting is the lack of enough training data. To address this limitation, in this work we propose a novel method in which the large-scale pre-trained language model GPT-2 is employed to generate synthetic training data for OSD. In particular, we propose to train the GPT-2 model in a dual-training setting using the REINFORCE algorithm to generate in-domain, natural and diverse training samples. Extensive experiments on the benchmark dataset for OSD reveal the effectiveness of the proposed method.

1 Introduction

It’s no secret that social networks are growing in popularity. However, growth in popularity also brings some challenges, including the toxicity associated with the content posted by users. It may take different forms in social media, including insults, mockery, threats, discrimination, or swearing. The presence of offensive text in social networks can have a detrimental effect on their users, making it desirable to identify and remove them from the text.

Since this is an important requirement, the task of offensive language detection has been extensively studied in NLP community (Schmidt and Wiegand, 2017; Wulczyn et al., 2017; Feng et al., 2018; Borkan et al., 2019; Pavlopoulos et al., 2019; Sivanaiah et al., 2020; Yasaswini et al., 2021) Most existing works, however, only classify a text snippet as offensive or not, failing to provide further information on which specific words and phrases in the text contribute the most to its offensive tone. If the text snippet is lengthy, the moderators will need this information to decide how to proceed with the offenses flagged. As such, in this work, we fill this gap by proposing a novel model for the task of offensive span detection (OSD). As an example, in the given text “This live streamer clearly has no brain; he is such a tool!”, the phrase “has no brain” and the slang word “tool” are two offensive spans responsible for the toxicity of the text. One of the barriers to this task is the lack of labeled data. Inspired by the recent advances in the application of pre-trained language models to augment training data for low-resources tasks (Zhang et al., 2020; Yang et al., 2020; Peng et al., 2020; Kumar et al., 2020; Anaby-Tavor et al., 2020), we propose to employ the GPT-2 model to overcome the data scarcity of OSD. To address this limitation, we propose a novel model in which the OSD training data are augmented with the synthetic samples generated by a transformer-based language model. In particular, the original labeled samples of OSD, with special markers before and after each offensive span, are employed to fine-tune the parameters of the GPT-2 model to generate sentences containing offensive spans. Moreover, in order to increase the quality of the generated samples, we propose to explicitly encourage the GPT-2 model to generate diverse sentences while keeping them similar to the original training samples. Also, the model is encouraged to generate sentences that will result in improvement of the performance of the OSD task. To fulfill these objectives, in a dual training setting, the REINFORCE algorithm (Williams, 1992) is exploited to train the GPT-2 model. We evaluate the proposed model on a recently released dataset for offensive span detection. Our extensive experiments show the effectiveness of the proposed model by outperforming the strong baselines.
2 Model

Formal Task Description: The input to the model is the document \( D = [w_1, w_2, \ldots, w_n] \) consisting of \( n \) words. The label provided for the document is also the sequence \( Y = [y_1, y_2, \ldots, y_n] \) in which \( y_i \) is the label for the word \( w_i \) in BIO format. This problem is modeled as a sequence labeling task in which the model predicts the label of every word \( w_i \) in the document \( D \). In this work, we propose a method to augment the original training samples \( O \), with synthetic labeled text \( G \) generated by a fine-tuned GPT-2 model. The rest of this section describes the base model and the data augmentation process.

2.1 Base Model

In our approach, we employ the pre-trained BERT\textsubscript{base} transformer as the base sequence labeling model which is trained on \( D = O \cup G \). Specifically, the document \( D \in \mathcal{D} \) is fed into the BERT model in the form of \([CLS]w_1w_2 \ldots w_n[SEP]\) to obtain the word representations \( X = [x_1, x_2, \ldots, x_n] \). Note that for the words consisting of multiple word pieces we take the average of their corresponding word-piece representations. Next, the representations \( x_i \) are sent to a feed-forward network to predict the label distribution \( P(y_j|D, \theta) \), where \( \theta \) is the parameters of the BERT model. To train the model, we employ the negative log-likelihood:

\[
\mathcal{L}_{\text{base}} = - \frac{1}{|D|} \sum_{i=1}^{n} \sum_{j=1}^{L} P(y_j|D_i, \theta) \tag{1}
\]

where \( y_j \) is the gold label for \( j \)-th word of the document \( D_i \).

2.2 Data Augmentation

One of the limitations for OSD is the lack of enough labeled data. To address this limitation, inspired by the success of the generative language models to augment data for other tasks, we propose to employ GPT-2 to generate labeled synthetic data. We first discuss the generation process, then we provide details on how the generative model is encouraged to generate high-quality data.

Generation: Following prior works (Zhang et al., 2020), to generate synthetic data we employ GPT-2 (Radford et al., 2019) model. GPT-2 is a transformer-based language model pre-trained on 40 GB of textual data. In order to fine-tune GPT-2 for generating labeled data for OSD, we propose to employ the original labeled data \( G \). Specifically, the document \( D \in \mathcal{G} \) is first augmented with special tokens at the beginning and the end of the document and also around the offensive spans: \( D' = [BOS]w_1, w_2, \ldots, [OFFENSIVE]w_i, w_{i+1}, \ldots, w_{i+t}, [OFFENSIVE]w_{i+t+1}, \ldots, w_n[EOS] \), where \( t \) is the length of the offensive span in \( D \). Note that there might be multiple offensive spans in a document. Next, the GPT-2 model is trained in an auto-regressive manner on the labeled augmented documents \( D' \). Specifically, the following loss is employed for the fine-tuning process:

\[
\mathcal{L}_f = - \sum_{i=1}^{|O|} \sum_{j=1}^{|D'_i|} P_G(w_j'|D'_{i,j}, \alpha) \tag{2}
\]

where \( w_j' \) is the \( j \)-th word in the label augmented document \( D'_i \), \( D'_{i,j} \) is the left context of the word \( w_j' \) in the document \( D'_i \), and \( \alpha \) is the parameters of the GPT-2 model.

Finally, the fine-tuned GPT-2 model is employed to generate \( |O| \) synthetic data. Specifically, the model is prompted with \([BOS]\) token and the generation is stopped by generating the \([EOS]\) token. In order to ensure that the generated data are labeled, we keep only the generated samples with at least one pair of \([OFFENSIVE]\) and \([OFFENSIVE]E_E\) tokens. The generated samples, i.e., \( \mathcal{G} \), are combined with the original samples \( O \), to obtain the final \( D \) dataset to train the base model.

Improving Quality of Generated Samples: While the fine-tuning process of GPT-2 is supposed to be effective to generate high-quality data, it has been shown that the generated data might be noisy or have repeated sentences (Pouran Ben Veyseh et al., 2021), providing harmful or less supervision signals to the base model training. As such, we propose to explicitly encourage GPT-2 model to generate documents that results in better performance on OSD task and satisfy the diversity requirements of the generated data. In particular, we propose to employ dual training with REINFORCE to ensure the following requirements are observed:

1. **Usefulness**: The generated documents should be helpful to improve the performance on the final task. As such, the F1 score of the base model, trained using \( D \), on the original data \( O \) is employed as a measure of usefulness of the generated data: \( R_u(\mathcal{G}) = F1(O) \);
2. **Diversity**: If the generated
samples are identical or similar to the original data, they will not provide enough new training signals to the base model. As such, it is necessary to ensure that the generated data can increase the diversity of the data. To this end, using the representation of the $[CLS]$ token of each input document $D$ obtained from the base model, we cluster the documents in the combined dataset $D'$.

The overall reward for the generated documents $G$ is computed as $R = \beta R_u(G) + \gamma R_d(G)$, where $\beta$ and $\gamma$ are trade-off parameters. The REINFORCE algorithm is employed to update the parameters of the GPT-2 model. Concretely, the parameters of the generative model are updated using the estimated gradient: $\nabla L_G = -(R(G)) \nabla \log P(G|\alpha, O)$, where $P(G|\alpha, O)$ is the probability of the generated data $G$ computed as the product of the probabilities $P(D'|\alpha, O) = \sum_{t=1}^{|D'|} P_G(w'_t | D'_<, \alpha)$.

**Training Procedure**: In order to simultaneously update the parameters of the base model and also the GPT-2 model, we propose a dual training procedure. Specifically, at the first epoch, the parameters of the GPT-2 model are updated using the loss $L_f$. Next, GPT-2 model is employed to generate the labeled synthetic data to obtain the combined dataset $D$. After one epoch of training the base model using the loss $L_{base}$, the parameters of the GPT-2 model are updated using the REINFORCE algorithm. The updated GPT-2 model is employed to generate a new set of synthetic data to be replaced with the previously generated data in $D$. The new combined data will be next employed to update the base model. This process is repeated until the convergence of training.

### 3 Experiments

In order to evaluate the effectiveness of the proposed model, called GAOSD (Generation-based Augmentation for Offensive Span Detection), in our experiments, we use the dataset of SemEval 2021 Task 5 (John Pavlopoulos and Laugier, 2021). This dataset contains annotations for 10,000 posts (comments) obtained from the archive of Civil Comment platform (a platform for community to share comments about various civility issues). We use the official splits with 7939/690/2000 documents in train/development/test sets. For each document, the word indices of offensive spans are provided. In our experiments, we create the BIO labels using the provided word indices of the offensive spans.

In our experiments, we use the BERT$_{base}$ to encode data; 2 layers for feed-forward neural networks with 250 hidden dimensions. The trade-off parameters $\beta$ and $\gamma$ are set to 0.1 and 0.05, respectively. The learning rate is set to 0.3 for the Adam optimizer and the batch size of 64 is employed during training. To evaluate the performance, we use the official evaluation metrics for the SemEval 2021 Task 5 (John Pavlopoulos and Laugier, 2021).

We compare the performance of GAOSD with the following baselines: (1) **BiLSTM+CRF**: The GloVe embedded document is encoded by BiLSTM and the labels are predicted by a CRF layer; (2) **BERT+CRF**: BERT$_{base}$ parameters are fine-tuned on OSD task and the task-specific head, i.e., CRF, is employed for label prediction; (3) **HITSZ-HLT** (Zhu et al., 2021): This baseline is the existing SOTA model on SemEval 2021 Task 5 dataset; (4) **SANER** (Nie et al., 2020): This baseline is the SOTA model for sequence labeling on user-generated text; (5) **DUAL-MRC** (Mao et al., 2021): This is the SOTA model for opinion and aspect term extraction. Note that since there are not target annotations in SemEval dataset, we skip the aspect term extraction task to train this baseline. To evaluate the performance we use the official metric, i.e. char-level F1-score, as the evaluation metric. Following prior work (Zhu et al., 2021), we also report the average of char-level precision and recall (Note that due to averaging, $F1 \neq 2(PR)/(P+R)$).

**Results**: Table 1 shows the performance of the models on the test set. There are several observations from this table. First, the BiLSTM-CRF model significantly underperforms the other base-lines that employ BERT embedding. It clearly shows that the background knowledge encoded in the BERT model is necessary for the task of offensive span detection. Second, both DUAL-
| Model  | Precision | Recall | F1  |
|--------|-----------|--------|-----|
| GAOSD  | 78.39     | 93.82  | 74.21 |
| UR−    | 73.29     | 88.22  | 68.99 |
| DR−    | 74.77     | 83.91  | 69.51 |
| UDR−   | 72.49     | 84.14  | 66.59 |
| DT−    | 70.03     | 79.58  | 67.12 |

Table 2: Ablation study on the development set of the SemEval 2021 Task 5 dataset

| ID | Document |
|----|----------|
| 1  | Such beautiful screen that will never turn on!!! Thanks [OFFENSIVE] stupid designer [OFFENSIVE]! |
| 2  | He constantly talks about his career [OFFENSIVE] without having any idea about what he says! [OFFENSIVE] |
| 3  | Never trusted this brand as it always deliver just [OFFENSIVE] crap [OFFENSIVE] products! |

Table 3: Sample texts generated by the fine-tuned GPT-2 model. The toxic spans are also denoted by the special tokens [OFFENSIVE] generated by the model.

MRC and SANER baseline outperform the BERT-CRF model. This higher performance could be attributed to their capability to enhance the representation of the words obtained from the BERT model. Third, among all baselines, our proposed model achieves the highest performance. Our hypothesis for the achieved improvement is that in the proposed method we employ more diverse sets of patterns for expressing toxic. The increased diversity is realized by generating more diverse sentences. Also, this improvement proves that the generated sentences are in-domain and task specific, as such resulting in an improvement. The better performance of our model is impressive, especially considering that we use relatively simple base model compared to other baselines (in particular HITSZ-HLT which is an ensemble model).

Analysis: To study the contribution of the proposed techniques, we conduct an ablation study on the development set of the SemEval 2021 Task 5 dataset. Specifically, we ablate the quality improvement component which ensures the usefulness and diversity of the generated samples. In particular, we study the performance of the model when the Usefulness Reward (UR−), the Diversity Reward (DR−), or both of them (UDR−) are ablated. Also, we study the performance of the model when no dual training is employed (DT−). Specifically, we first pre-train the base model on the available original data. Next, we fix the parameters of the base model and we use it to compute the usefulness reward. The results are shown in Table 2. This table shows that all components are necessary, as removing each will hurt the performance. Specifically, the dual training has the largest effect on the final performance, indicating the importance of the proposed method. Also, among the two proposed rewards to improve the quality of the generated data, we observe that usefulness reward is more critical, indicating the importance of task-specific generation for data augmentation.

Finally, in order to provide more insight into the quality of the generated data, we provide some randomly selected text generated by the fine-tuned GPT-2 model. The results are shown in table 3. This table shows that the generated samples are natural and also they contain the offensive spans. The generative model is able to correctly locate the offensive spans in the generated text, thereby provided high-quality training samples for the base model. It is worth noting that the offensive spans generated by the fine-tuned GPT-2 model can be either short spans, as in samples 1 and 3 in table 3, or longer phrases, as in sample 2.

4 Related Work

Prior works related to this task can be categorized into two groups: (i) Toxicity Detection: These works aim to classify a piece of text as toxic or non-toxic (Wulczyn et al., 2017; Borkan et al., 2019; Schmidt and Wiegand, 2017; Pavlopoulos et al., 2017a,b, 2019; Zampieri et al., 2019). The main limitation of these works is that they cannot recognize the spans in the text that are responsible for the toxicity of the text. (ii) Opinion Word Extraction: In this group of prior works, models perform a sequence labeling task to identify the spans in the text that convey the sentiment (Liu et al., 2015; Xu et al., 2018; Yin et al., 2016; Wang et al., 2016, 2017; Li and Lam, 2017; Mao et al., 2021). The major limitation of all these models is that they require the existence of the target opinion (i.e., the word or phrase that the text has a sentiment polarity toward it).

5 Conclusion

In this work, we propose a novel method for augmenting data for offensive span detection tasks. Specifically, we employ the pre-trained language model GPT-2 to be fine-tuned on the available training samples for OSD. The fine-tuned model is able to generate in-domain texts with special tokens in-
indicating the offensive spans in them. Moreover, to improve the quality of the generated documents, we propose a novel dual training setting in which the feedback from the OSD model is employed to guide the GPT-2 model to generate more impact synthetic data. Together with a reward for encouraging the diversity of the generated data, the proposed method is effective to augment the training data for OSD, resulting in the state-of-the-art performance on the recent benchmark datasets.

Ethical Consideration

In this work, we present a method for automatically generating offensive spans using the pre-trained generative language model GPT-2. While the sole purpose of the proposed method is to enhance the performance of the offensive content detection systems in social networks, such a generative model can also be misused by someone to automatically make offensive posting continuously without much effort. Prior to our discussion on our measures to mitigate the potential harms of this research, we first justify the risk of this harm. First, as shown in the experiments, employing generation-based models can improve the offensive span detection performance by exposing the model to more diverse patterns of offensive content. Second and more importantly, automatically generating training data for this task reduces the need to expose annotators to a large amount of offensive content. More specifically, since the GPT-2 generated data is effective for training an OSD model, less offensive content is needed to be annotated by human. Thereby, the risk of harmful effects on the annotators is decreased. However, as mentioned before, there is still room for misuse of the findings of this research to automatically generate offensive content. As such, to mitigate the potential harms of this method, we take extra measures into account. In particular, first, we don’t release the fine-tuned GPT-2 model on the offensive data, therefore, no one can directly use the artifacts of this research for harmful purposes. Second, since this research demonstrates the potential of the GPT-2 for generating natural-looking offensive content, in return, we also study the effectiveness of a defensive method in which a classifier is employed to identify contents generated by GPT-2 from contents posted by a human. More specifically, we train a BERT model on a dataset consisting of 7,939 human-generated and the same number, i.e., 7,939, automatically generated offensive posts. The input content, i.e. $[CLS] w_1 w_2 \ldots w_n [SEP]$, where $w_i$ is the $i$-th word of the post, is encoded using the BERT base model. The representation of the $[CLS]$ vector obtained from the final layer of the BERT base is sent to a binary classifier to identify human-generated and automatically generated texts. We evaluate the performance of the trained binary classifier on a test set of 4,000 offensive posts, with a ratio of 50% human-generated content. The accuracy of the classifier on the test set is 92.7% (note that a random baseline would have an accuracy of 50%). Given the simplicity and the high performance of the classifier to recognize the automatically generated posts, we expect that one can directly use this defensive model to automatically and quickly identify the model-generated offensive contents in social networks, thereby mitigating the potential harms of the findings of this research. Also, in future work, with a more comprehensive classifier, better defensive performance is expected. One potential improvement is to incorporate the context of the postings. In particular, while this work shows that GPT-generated content is helpful to improve OSD performance, it does not show the degree to which the generated offensive content is related to the context of the posting. Finally, although this research is conducted on a publicly available dataset of offensive content, in order to prevent disclosing the identity of people mentioned in the dataset, both in the training of the GAOSD and GPT-2 models, we hire 5 undergrad students to double-check and anonymize the SemEval 2021 Task 5 dataset. We expect by anonymizing the data, fewer human subjects can be targeted by automatically generated offensive text.

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