About Digital Twins, agents, and multiagent systems: a cross-fertilisation journey*

Stefano Mariani\textsuperscript{1}[0000–0001–8921–8150], Marco Picone\textsuperscript{1}[0000–0001–8902–6909], and Alessandro Ricci\textsuperscript{2}[0000–0002–9222–5092]

\textsuperscript{1} Department of Sciences and Methods of Engineering, University of Modena and Reggio Emilia, Italy name.surname@unimore.it
\textsuperscript{2} Department of Computer Science and Engineering, University of Bologna, Italy a.ricci@unibo.it

Abstract. Digital Twins (DTs) are rapidly emerging as a fundamental brick of engineering cyber-physical systems, but their notion is still mostly bound to specific business domains (e.g. manufacturing), goals (e.g. product design), or application domains (e.g. the Internet of Things). As such, their value as general purpose engineering abstractions is yet to be fully revealed. In this paper, we relate DTs with agents and multiagent systems, as the latter are arguably the most rich abstractions available for the engineering of complex socio-technical and cyber-physical systems, and the former could both fill in some gaps in agent-oriented engineering and benefit from an agent-oriented interpretation—in a cross-fertilisation journey.

Keywords: Digital Twin · Agent · Multi-agent system · Cyber-physical system.

1 Introduction

In the last decade, the Digital Twin (DT) paradigm has been explored in different domains \cite{38,22,34} as an approach to virtualise entities existing in the real world, creating software counterparts meant to be faithful digital replicas, deeply intertwined with their physical twin \cite{14,15,25} and only recently they have been shaped through a well-defined set of abstract capabilities and responsibilities.

Intelligent agents and multiagent systems (MASs) \cite{18} can exploit DTs as a virtual environment (or, application environment \cite{41}) enabling access and interaction with the physical world. In this view, a DT functions first of all as a shared medium used by agents to observe and act upon the Physical Assets (PAs) structuring the physical world. Besides, a DT may provide further higher-level functionalities with respect to the associated PA, conceptually augmenting its native capabilities, that could be exploited by agents to support their reasoning and decision making upon the resulting cyber-physical system \cite{2}.

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However, it is also possible to envision the opposite scenario: DTs exploiting agents and MASs to deliver more intelligent functionalities, as a way of realising the vision of cognitive DTs [10], that refers to those DTs that autonomously perform some intelligent task within the context of the PA, related to e.g., smart management, maintenance, and optimisation of performances. Even DTs modelled or implemented as agents have been reported in the literature [35].

Whatever the case, the agent and DT abstractions lend themselves to a clear separation of concerns from a design perspective, depicted in Figure 1—that we develop in this paper, especially in Sections 3.1 and 4.1: DTs operate within the boundaries set by the local context of their associated PA, for instance in terms of which information they can access and which actions they can carry out, that they are perfectly aware of due to their deep bond with the PA. Agents, instead, do not have such limitation, for instance may access information provided by other agents or third party services as well as request others to carry out actions on their behalf. Nevertheless, agents do not have the knowledge about the cyber-physical context as DTs do. This is the main motivation for their synergistic exploitation—as well as for the discussion put forward in this paper.

Accordingly, in this perspective paper, we aim to highlight the importance to identify responsibilities and operational boundaries between DTs, and agents and MAS, – briefly described for background knowledge in Section 2 –, and to shed light about their existing and potential synergies by analysing both perspectives of what DTs can do for agents and MASs (Section 3), and what agents and MASs can do for DTs (Section 4). After that, we speculate about more exotic research lines that are currently not considered but could prove to be meaningful (Section 5). Finally, we conclude the paper with some final remarks (Section 6).

We emphasise that the upcoming figures do not depict a system architecture (not even an abstract one), but are a graphical way to represent the mindset.
that the system designer should keep in mind when adopting the perspective described in the corresponding Section. In fact, depending on specific deployment constraints and implementation requirements, each perspective could give raise to different architectures (e.g. deployment at the Edge vs. on Cloud). This aspect is better discussed in Section 6.

2 Background

DTs are well known outside of the MAS community, where they started to gain traction much more recently. Here we provide a brief account of both traditional DT literature and agent-oriented exploitation of DTs.

2.1 Digital Twins outside of MAS

The concept of Digital Twin (DT), introduced between 1999 and 2002 [37], has been recently revisited due to the advent of the Internet of Things (IoT) and the quick migration to a technological ecosystem where the effective collaboration between cyber and physical layers represent a fundamental enabler for the next generation of applications.

A DT represent the digitised software replica of a Physical Asset (PA) with the responsibility to clone available resources and functionalities and to extend existing behaviours with new capabilities. DTs have been recently characterised and shaped in the scientific literature [25,24,33] through a specific set of abstract responsibilities and capabilities, with the aim to identify a common set of features and to provide a unified conceptual framework for clarifying the fundamental concepts, without limiting them to any specific application domain or custom implementation. A DT is uniquely identified and directly associated to its physical counterpart, in order to represent it as much as possible within the context where it is operating. The representativeness of a DT is defined in terms of attributes (e.g. telemetry data, configurations, etc.), behaviours (e.g. actions that can be performed by the physical device or on it by external entities) and relationships (e.g. a link between two assets operating in the same logical space, or two subparts of the same device).

The physical and the digital counterparts mutually cooperate through a bidirectional synchronization (aka shadowing, mirroring) meant to support the original capabilities of the mirrored device, while, at the same time, enabling and augmenting (new) features and functionalities directly on the digital replica, both for monitoring and control. In this context, DTs represent a fundamental architectural components to build a privileged abstraction layer responsible to decouple digital services and applications from the complexity and heterogeneity of interacting and managing deployed PAs. They allow observers and connected services to easily integrate cyber-physical behaviours in their application logic, and to design and execute high level policies and functionalities without directly handling the complexity of end devices.
2.2 Digital Twins within MAS

A good overview of DTs exploitation in MAS to date is given in [19], although still focussed on the manufacturing domain. There, DTs are mostly assumed to always undergo a process of “agentification” meant to improve DTs capabilities, e.g. inherit agents’ abilities to negotiate and interact with other peers of the same system. On the contrary, the Activity-resource-type-instance (ARTI) architecture [39] starts to foster synergy of DTs with MAS as distinct entities, by differentiating among decision-making “agents” from reality-reflection “beings” (the DTs), a distinction similar to the separation of concerns we described in the introduction. Also reference [12] promotes the idea that through a MAS a set of DTs can create a network named as “asset fleet”, essentially enabling DTs to obtain information about events that have not affected them yet, as a way to improve their individual knowledge of the environment. Another review in favour of a synergistic exploitation of MAS and DTs, while recognising the need for further research along this line, argues that agents and MAS are good examples of how autonomous decision-making can be modelled and implemented based on digital representations of physical entities [17]—as DTs are.

Another literature review [28], explicitly targeting the supply chain business domain, sums up well how MAS and DTs are currently mostly exploited in synergy (emphasis added)—also outside of the supply chain domain:

“Since supply chains are now building with increasingly complex and collaborative interdependencies, Agent-Based Models are an extremely useful tool when representing such relationships [. . .]. While Digital Twins are new solutions elements for enable real-time digital monitoring and control or an automatic decision maker with a higher efficiency and accuracy.”

The literature also accounts for works that apply agents for modelling, designing, implementing, or even exploiting DTs. In [3] BDI agents – being BDI (Belief-Desire-Intention) a main model/architecture adopted to implement knowledge-based intelligent agents [30] – are proposed to represent DTs of real-life organisations claiming that beliefs, desires, and intentions are suitable abstractions for characterising mental attitudes of anthropomorphic organisations. A similar approach is proposed in [35] where agents are adopted as a metaphor to revise the structure of a DT in an autonomous, behaviour-centred perspective encapsulating the inherent agent’s perception–decision–action cycle and intelligence. Finally, a previous work of co-authors [9] builds agent-based DTs for the healthcare domain. In [8] instead, a whole MAS is used to implement the DT of a whole city transportation system. A similar approach is taken in reference [40] to realise the concept of “communicating material” in the energy supply business domain.

3 DTs for agents and multi-agent systems

As already anticipated, the most natural way to relate DTs with agents and MASs, is via the environment abstraction of a MAS, as depicted in Figure 2.
there, DTs encapsulate PAs state (properties, relationships) and behaviour, and decouple agents access to PAs, both for monitoring and control. Under this perspective, DTs work as the software engineering abstraction enabling cyber-physical modelling of the MAS environment and supporting agents interaction with it.

3.1 Individual perspective

In this sense, DTs are akin to the artefacts of the A&A metamodel [26], as they are used by agents to bidirectionally interact with the physical layer, augment their functionalities, or coordinate their execution according to the target goals. They can be also exploited by system designers to either give structure and dynamics to the MAS computational environment, or model and enable access to a physical environment the MAS has to cope with. However, they are also potentially more powerful than artefacts, as they are strongly coupled with their associated PA: DTs should guarantee that changes in the PA are promptly reflected in the DT, and, the other way around, that changes to the DT affect the associated PA when due. Artefacts, instead, do not have this deep bond with the physical world by design, but simply are a model of an object of interest that is not worth to be modelled as an agent—according to the system designer discretion.

To be more practical, by accepting this view an agent-oriented application designer could naturally ascribe to agents tasks requiring abilities such as planning, reasoning and inference, complex analytics, and any other task that can be placed under the umbrella term “decision making”, and to DTs functions such as monitoring, events logging, remote operations, and any other task related to perception and control of the associated PA (hence, of the environment), as exemplified in Figure 3—albeit not exhaustively. However, there are also a whole
bunch of tasks that are not so easy to be ascribed to either entity: prediction capabilities, and simulation of alternative scenarios or courses of actions, for instance, are examples of complex functionalities that can be given to agents, by leveraging their intelligence, to DTs, by leveraging their entanglement with PAs, but also to an agent-DT couple, where each entity contributes with its own capabilities, and it is their synergistic exploitation that delivers the sought functionality optimally—as depicted in Figure 3.

For instance, let us assume that the goal to achieve is some sort of “what-if” analysis in a generic industry 4.0 deployment: an agent may reason about which controlled variables (actuators in the physical environment) need to change to reflect the simulated scenario, then send the appropriate control commands to a DT that generates the associated effects in the digital world, without affecting the actual PA (it is a simulation), so as to enable observation of uncontrolled variables (sensors in the physical environment) in the alternative, simulated scenario. This kind of “on/off switch” enabling to bind/unbind the DT to its PA on a temporary basis already represents a software engineering challenge per se. Then, when simulation results are satisfactory, DTs may be exploited to actually bring about, on their associated PAs, the actions corresponding to the information gained from the what-if analysis—closing the feedback loop realising the idea of actionable knowledge. Neither component would achieve the same result alone: the agent may not known the inner dynamics of the PA, and the DT may lack the knowledge of the application domain required to understand how to generate the what-if scenario.

3.2 System perspective

The literature on DTs is abundant and mostly settled on what to expect from an individual DT, but not much is said about how to structure complex shadowing scenarios besides simple aggregation of DTs: is there one DT for each PA? Can DTs be somehow “linked together” to give structure to the mirrored environment? Should such structure, if any, be hierarchical? Can it be changed dynamically and spontaneously by DTs themselves, to reflect endogenous dynamics between the associated PAs? The most domain-agnostic view of these
issues is given in the *Web of Digital Twins* (WoDT) vision [31], where DTs are seen as entities interlinked in a *web of semantic, dynamic relationships*, that enable structuring a dynamic application domain.

According to the WoDT vision, as depicted in Figure 4, a layer of networked DTs work as the interface between applications (either agent-oriented or not) and the physical environment they must cope with, thus decoupling the two layers while possibly providing augmented and cross-domain functionalities. The DTs network in WoDT is a *knowledge graph* [16] – that is, a semantic network where links amongst nodes in the graph have meaning specified by an accompanying domain and application-specific ontology – created through both design-time relationships reflecting the structure of the PAs in the physical environment, and run-time linking operations spontaneously carried out by DTs (or requested by applications) to timely reflect the ever evolving environment dynamics. The result of this semantic linking is the dynamic creation of semantic overlay networks that applications can navigate to makes sense of the physical world and affect it according to their goals, while exploiting the added functionalities provided by DTs, and most importantly disregarding any specific heterogeneity and technicalities of interactions with the associated PAs. For instance, a WoDT could be deployed to provide basic services in the context of a smart city, such as opportunistic ride-sharing, smart parking, intelligent intersection management, and the like. There, DTs would be created of vehicles, Road Side Units (RSUs), and possibly people, and the links amongst some of these DTs would only be established dynamically, depending on what happen in the physical world. As an example, the DT of an intersection may create a link with all incoming vehicles...
as soon as they are detected via monitoring cameras, with the semantics that such vehicles need orchestration of that intersection to cross safely.

Remarks. This interpretation where DTs essentially work as the environment abstraction in a MAS is not the only possible one, but the most natural from the standpoint of agent-oriented engineering. Under this perspective, DTs may bring to MAS a powerful engineering abstraction on top of which to design interaction with a physical environment, both as regards observation of the environment to gather information and plan actions accordingly, and regarding control of the environment given the agents’ goals. In Section 5 further perspectives are discussed.

4 Agents and multi-agent systems for DTs

When switching to a DT-oriented perspective (opposite to the agent-oriented one adopted in previous Section), the most natural way to exploit agents for the benefit of DTs is possibly as enablers of intelligent behaviours and as orchestrators and mediators of DTs interactions.

4.1 Individual perspective

Besides providing a digital replica of a PA, always synchronised with its physical counterpart, the literature about DTs often times mention their capability to provide intelligent functionalities [11] and/or to augment the innate capabilities of the associated PA via software. Prediction of possible future events, detection of anomalies, and simulation of alternative configurations of a PA are common examples of such added capabilities. However, there is no consensus yet on a standard and application independent way of delivering such functionalities, and on a way to encapsulate them in reusable components available across applications and serving multiple DTs. In other words, there is not yet a shared model of how to deliver intelligence in the context of DTs. Sometimes it is achieved by hard-wiring machine learning training pipelines or models into DTs [20], some other time it is an external service built ad-hoc for the application at hand [22].

Agents, instead, do offer reference models/architectures for defining intelligent behaviours, such as the BDI model [30], and most importantly allow to encapsulate the required intelligence in an autonomous and independent component, that may be then requested to provide its functionalities in a loosely coupled way, as a service to multiple DTs concurrently. Under this perspective, as depicted in Figure 5, agents are peers of DTs, offering services meant to be exploited to get whatever the required intelligent behaviour is, e.g., prediction of future possible events based on historical data threaded by the DT, simulation of alternative configurations based on agent’s own reasoning and inference capabilities, planning of complex sequence of actions to be undertaken on the PAs associated to the DTs.
From a design perspective, the same considerations depicted in Figure 3 apply: agents and DTs have complementary capabilities that the designer of the application at hand can exploit synergistically to achieve the intended goal in the best possible, and by adequately separating concerns. However, the solution designed follows a very different paradigm from the one depicted in Figure 2 (compare with Figure 5): there, applications are structured around agents, hence agents are the one responsible to achieve the application goals (possibly exploiting DTs for accessing and controlling the physical world), whereas here, instead, the application revolves around DTs and the services and functionalities they deliver, while agents are transparent to the user (i.e. she may not even be aware that DTs are exploiting agents’ capabilities to deliver their intelligent functionalities).

4.2 System perspective

In non trivial cyber-physical systems a multitude of DTs co-exist, are possibly distributed across space, and could be created and disposed dynamically—in an open systems perspective. There, it is not always clear, according to the available literature [25], how DTs should interact to realise the application goals as well as who is responsible for their lifecycle: is there an orchestrator? Is it a DT itself? Can DTs be composed somehow akin to service composition patterns [42]? Is composition the only interaction pattern they need?

All of these open questions could find an answer in agent-oriented software engineering. Agents can work as the orchestrators responsible to handle DTs lifecycle in compliance with the goals and constraints put forth by applications. Agents can also mediate DTs interactions, as the MAS literature is abundant in communication protocols and coordination models going well beyond simple service composition schemes [27,43,7,15].
For instance, Figure 6a depicts how a logical interaction between DTs (the bold dashed line) may actually unfold as a complex coordination protocol – i.e. a structured sequence of interactions – carried out by agents on DTs behalf (the greyed out area with lines and arrows). In this way, that is, by delegating administration of interactions to agents, DTs can simply express the intended interaction semantic and let agents figure out the actual communication or coordination protocol required to enact such semantics. As an example, a DT may express the need for an information along with a minimum degree of confidence that the information is truthful, and let agent carry out a ContractNet protocol amongst other DTs to find the one with the highest degree of confidence.

Figure 6b instead depicts how DTs could be orchestrated by agents, decoupling the “DevOps” logic from the application logic (the dotted lines with diamond ending). Agents may be responsible for DTs creation, linking, disposal, replication, relocation (across the Edge-to-Cloud deployment spectrum), etc. as they are aware of the application context—beyond the PA context that DTs are aware of.

5 Research directions

The opportunities for synergistic exploitation of agents, MAS, and DTs presented so far are possibly the most natural to think about given the nature of agents and DTs as described by main body of the related literature. In summary, the cross-fertilisation opportunities brought to light in this paper revolve around two core ideas: on the one hand, adopt DTs as the engineering abstraction to structure and encapsulate the resources and dynamics of the cyber-physical system at hand, while, on the other hand, rely on agents as the engineering abstraction to encapsulate decision making towards realisation of the application goals. The contact point between the two lies in the fact that such decision
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making is affected by (and must affect, in turn) the cyber-physical system itself. Hence synergistic exploitation of agents and DTs is more of a requirement than a desirable design choice, for these kinds of systems.

However, this perspective is not the only one worth exploring, nor the broadest one, hence we here provide some discussion about ongoing or potentially viable research activities, regarding agents and DTs integration.

5.1 Cognitive DTs

Recent advancements in IoT, big data, and machine learning have significantly contributed to the improvements in DTs regarding their real-time capabilities and forecasting properties. Collected data constitute the so-called *digital threads*, that is, the information on which simulation or machine learning algorithms rely to make predictions, enabling failures to be anticipated, optimisation of system performance, and the like [38,33]. The DT is thus not only a model of the PA, but it can *autonomously* evolve through simulation and AI-enabled algorithms, to understand the world, learn, reason, and answer to *what-if* questions [21]. Accordingly, the concept of DT has evolved into that of a Cognitive Digital Twin (CDT) [10,1], that refers to those DTs that autonomously perform some intelligent task within the context of the PA, related to e.g. smart management, maintenance, and optimisation of performances. This corresponds to stage 4 DTs envisioned in [33].

Whenever autonomy of decision making enters the picture, it is natural to look at agent models and technologies to deliver such autonomy. Hence, research about the possibly many architectural relationships between agents and DTs must be carried out. Embedding of agents inside DTs, service-oriented integration, hypermedia-based cooperation, and artefact-mediated coordination are some of the possibilities to let DTs gain advantage of agents autonomy, and agents to exploit DTs deep bond with the cyber-physical system composed by the mirrored PAs.

5.2 Anticipatory planning

Cognitive DTs are strongly related to prediction and simulation capabilities. But these capabilities may enable another advanced form of reasoning: anticipatory planning, that is, planning not in reactions to present contextual conditions, such as when the beliefs of an agent change due to novel perceptions, but in anticipation to future likely events.

In fact, when DTs are endowed with the capability to predict future configurations, states, or behaviours of the mirrored PA, intelligent agents may exploit such predictions to undertake anticipatory coordination actions, meant to improve their or the system performance before disruption of the status quo actually occurs [23]. Furthermore, intelligent agents may exploit the ability of DTs to digitally replicate the PA to simulate alternative configurations, operating processes, or scenarios, with the aim to carry out what-if analyses without affecting the actual PA.
5.3 Sociotechnical systems

DTs are commonly associated to PAs intended as physical objects of the physical reality, such as sensor and actuator devices, products, or machinery, that they mirror (or shadow) in the digital plane. But in a socio-technical system, where people and organisations are involved, there may be more than these kinds of physical objects to mirror. As fostered in [31], PAs are anything worth digitising according to the application at hand, there including processes, people, organisations, as well as virtual resources (e.g. a database, a virtual machine, a server).

The literature is already starting to consider this option, as in the case of the work in [9] were the DT of a patient is modelled. Other works consider whole organisations and systems, such as in the context of smart cities [34]. Also works considering DTs of (production) processes are available [29], as further witness of the increasing broadening of term “Physical Asset” taken as reference in the literature.

In the specific context of agent societies, the mirroring opportunities are even more: DTs may mirror communication channels or infrastructures, such as an event-bus or a messaging service. However, why mirroring such virtual resources, since they are already digital, is a question that should be answered as soon as possible if one would like to explore this research line.

5.4 Mirror Worlds

By pushing to its limits the idea to have a pervasive substrate of DTs, not only mirroring physical objects and equipment, but also providing digital artefacts embodied in some way into our physical reality (e.g. via holograms), we get to the idea of mirror worlds, as originally inspired by D. Gelernter in [13], and further explored and developed in the context of agents and multi-agent systems in [32]. Following Gelernter, mirror worlds are “software models of some chunk of reality” [13], that is: “a true-to-life mirror image trapped inside a computer”, which can be then viewed, zoomed, analysed by real-world inhabitants with the help of proper software (autonomous) assistant agents. The primary objective of a mirror world is to strongly impact the lives of the citizens of the real world, offering them the possibility to exploit software tools and functionalities provided by the mirror world, generically, to tackle the increasing life complexity.

The same vision applies to Web of Digital Twins, which could be considered a concrete approach to design and develop mirror worlds under this perspective.

5.5 Standardisation & Interoperability

As clearly reviewed and pointed out also in [25], the literature is conceptually aligned on an idea and the importance of DT in multiple fields, but the definition of an interoperable set properties, behaviours and standard description language is an ongoing activity and a great opportunity involving the collaboration between academia (pushing to avoid vendor lock-in) and industrial players (mainly focusing on their siloed solutions) [36].
The fragmentation of existing solutions is mostly related to their specificity for a target sector and the missing detailed definition of how DTs should be represented and operate. On the one hand, the resulting trend generates innovative approaches in disparate fields. However, on the other hand, it limits the real potential of uniformed DTs by creating an unnecessary substrate of heterogeneous approaches. The opportunity to define an uniform and interoperable layer of DTs is a fundamental building block if we really aim to exploit them through a synergistic interaction with intelligent agents and multiagent systems. On one hand, we want to delegate to DTs the complexity of managing and interacting with the physical layer, on the other hand we cannot force MASs to embrace the complexity of handling a plethora of heterogeneous and isolated digital twin platforms.

In order to obtain an effective multi-layer architecture where PAs, DTs, and MASs can seamlessly cooperate there is the tangible need to start working on existing platforms on both sides in order to identify how existing functionalities and models can be extended to work together through the use of standardized solutions and avoiding the creation of an additional substrate of custom integration modules. Within this context, standardisation of DTs may be for agent-environment interaction what FIPA has been for agent-agent interaction [4].

6 Concluding remarks & outlook

In this paper, we analysed the potential synergies between agents and DTs, and multi-agent systems and (networks of) DTs, to reason about both the individual and collective (system) level. Our aim was to shed light on the responsibilities each abstraction has with respect to cyber-physical systems engineering, and on the motivations and expected benefits of their integration. As such integration can be realised in many different ways, as witnessed by the extremely heterogeneous literature about DTs exploitation within MAS, we tried to discuss the available alternatives starting from the most natural ones, that is, those that (seem to) best adhere to the defining characteristics of the agent and DT abstractions. Nevertheless, we also briefly commented on more exploratory research activities that need to be carried out to exhaustively carry on research about DT and agents integration.

We did so in the attempt to clarify the mindset that system engineers should have while designing their solution, not as the proposal of a reference architecture. In fact, many are the factors that influence integration of agents-oriented engineering and DTs at the architectural level, hence it is more likely that each perspective described in this paper gives raise to slightly different architectures, than that each perspective has a direct mapping with one and only admissible architecture. Defining a methodology to devise out a specific architecture given a perspective and some constraints (regarding deployment, implementation, application requirements, etc.) would indeed be an interesting research thread.
Accordingly, we hope this perspective paper can stimulate critical discussion in the MAS community regarding this emerging and broadening novel characterisation of Digital Twins, that cannot be ignored.

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