ASTD: Arabic Sentiment Tweets Dataset

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Abstract

This paper introduces ASTD, an Arabic social sentiment analysis dataset gathered from Twitter. It consists of about 10,000 tweets which are classified as objective, subjective positive, subjective negative, and subjective mixed. We present the properties and the statistics of the dataset, and run experiments using standard partitioning of the dataset. Our experiments provide benchmark results for 4 way sentiment classification on the dataset.

1 Introduction

Arabic sentiment analysis work is gaining large attention nowadays. This is mainly due to the need of a product that can utilize natural language processing technology to track and analyze the public mood through processing social data streams. This calls for using standard social sentiment analysis datasets. In this work we present ASTD (Arabic Sentiment Tweets Dataset) an Arabic social sentiment analysis dataset gathered from Twitter. We discuss our method for gathering and annotating the dataset, and present its properties and statistics through the following tasks: (1) 4 way sentiment classification (2) Two stage class classification; and (3) sentiment lexicon generation. The contributions in this work can be summarized as:

1. We present an Arabic social dataset of about 10k tweets for subjectivity and sentiment analysis gathered from.

2. We investigate the properties and the statistics of the dataset and provide standard splits for balanced and unbalanced settings of the dataset.

3. We present a set of benchmark experiments to the dataset to establish a baseline for future comparisons.

4. We make the dataset and the used experiments publicly available\(^1\).

2 Related Work

The detection of user sentiment in texts is a recent task in natural language processing. This task is gaining a large attention nowadays due to the explosion in the number of social media platforms and the number of people using them. Some Arabic sentiment datasets have been collected (see Table 1). (Abdul-Mageed et al., 2014) proposed the SAMAR system that perform subjectivity and sentiment analysis for Arabic social media where they used different multi-domain datasets collected from Wikipedia TalkPages, Twitter, and Arabic forums. (Aly and Atiya, 2013) proposed LABR, a book reviews dataset collected from GoodReads. (Rushdi-Saleh et al., 2011) presented an Arabic corpus of 500 movie reviews collected from different web pages. (Refae and Rieser, 2014) presented a manually annotated Arabic social corpus of 8,868 Tweets and they discussed the method of collecting and annotating the corpus. (Abdul-Mageed and Diab, 2014) proposed SANA, a large-scale, multi-domain, and multi-genre Arabic sentiment lexicon. The lexicon automatically extends two manually collected lexicons HUDA (4,905 entries) and SIFFAT (3,325 entries). (Ibrahim et al., 2015) built a manual corpus of 1,000 tweets and 1000 microblogs and used it for sentiment analysis task. (ElSahar and El-Beltagy, 2015) introduced four datasets in their work to build a multi-domain Arabic resource (sentiment lexicon). (Nabil et al., 2014) and (El-Sahar and El-Beltagy, 2015) proposed a semi-supervised method for building a sentiment lexicon that can be used efficiently in sentiment analysis.

\(^1\)https://github.com/mahmoudnabil/ASTD
Table 1: Arabic sentiment data sets

| Data Set Name | Size   | Source                  | Type            | Cite                                      |
|---------------|--------|-------------------------|-----------------|-------------------------------------------|
| TAGREED (TGRD)| 3,015  | Tweets                  | MSA/Dialectal   | (Abdul-Mageed et al., 2014)               |
| TAHRIR (THR)  | 3,008  | Wikipedia TalkPages     | MSA             | (Abdul-Mageed et al., 2014)               |
| MONTADA (MONT)| 3,097  | Forums                  | MSA/Dialectal   | (Abdul-Mageed et al., 2014)               |
| OCA (Opinion Corpus for Arabic) | 500    | Movie reviews            | Dialectal       | (Rushdi-Saleh et al., 2011)               |
| AWTIF         | 2,855  | GoodReads.com            | MSA/Dialectal   | (Abdul-Mageed and Diab, 2012)             |
| LABR (Large Scale Arabic Book Reviews) | 63,257 | TripAdvisor.com         | MSA/Dialectal   | (ElSahar and El-Beltagy, 2015)            |
| Hotel Reviews (HTL) | 15,572 | Qtym.com                 | MSA/Dialectal   | (ElSahar and El-Beltagy, 2015)            |
| Restaurant Reviews (RES) | 10,970 | Elcinemas.com            | MSA/Dialectal   | (ElSahar and El-Beltagy, 2015)            |
| Movie Reviews (MOV) | 1,324  | Souq.com                 | MSA/Dialectal   | (ElSahar and El-Beltagy, 2015)            |
| Product Reviews (PROD) | 4,272  | Tweets                   | MSA/Dialectal   | (Refaee and Rieser, 2014)                |
| Arabic Twitter Corpus | 8,868  | Tweets                   | MSA/Dialectal   | (Refaee and Rieser, 2014)                |

Figure 1: Tweets Histogram: The number of tweets for each class category. Notice the unbalance in the dataset, with much more objective tweets than positive, negative, or mixed.

3 Twitter Dataset

3.1 Dataset Collection

We have collected over 84,000 Arabic tweets. We downloaded the tweets over two stages: In the first stage we used SocialBakers ² to determine the most active Egyptian Twitter accounts. This gave us a list of 30 names. We got the recent tweets of these accounts till November 2013, and this amounted to about 36,000. In the second stage we crawled EgyptTrends ³, a Twitter page for the top trending hash tags in Egypt. We got about 2500 distinct hash tags which are used again to download the tweets. We ended up obtaining about 48,000 tweets. After filtering out the non-Arabic tweets, and performing some pre-processing steps to clean up unwanted content like HTML, we ended up with 54,716 Arabic tweets.

3.2 Dataset Annotation

We used Amazon Mechanical Turk (AMT) service to manually annotate the data set through an API called Boto ⁴. We used four tags: objective, subjective positive, subjective negative, and subjective mixed. The tweets that are assigned the same rating from at least two raters were considered as conflict free and are accepted for further processing. Other tweets that have conflict from all the three raters were ignored. We were able to label around 10k tweets. Table 2 summarizes the statistics for the conflict free ratings tweets.

3.3 Dataset Properties

The dataset has 10,006 tweets. Table 2 contains some statistics gathered from the dataset. The histogram of the class categories is shown in Fig. 1.

Table 2: Twitter dataset statistics

| Total Number of conflict free tweets | 10,006 |
|---------------------------------------|--------|
| Subjective positive tweets            | 799    |
| Subjective negative tweets            | 1,684  |
| Subjective mixed tweets               | 832    |
| Objective tweets                      | 6,691  |

Figure 3: Feature Counts. Number of unigram, bigram, and trigram features per each class category.

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²http://www.socialbakers.com/twitter/country/egypt/
³https://twitter.com/EgyptTrends
⁴https://github.com/boto/boto
Figure 2: ASTD tweets examples. The English translation is in the second column, the original Arabic review on the middle column, and the rating shown in right.

Table 3: Twitter Dataset Statistics.

| Description               | Value       |
|---------------------------|-------------|
| Number of tweets          | 10,006      |
| Median tokens per tweet   | 16          |
| Max tokens per tweet      | 45          |
| Avg. tokens per tweet     | 16          |
| Number of tokens          | 160,206     |
| Number of vocabularies    | 38,743      |

where we notice the unbalance in the dataset, with much more objective tweets than positive, negative, or mixed. Fig. 2 shows some examples from the data set, including positive, negative, mixed, and objective tweets.

4 Dataset Experiments

In this work, we performed a standard partitioning to the dataset then we used it for the sentiment polarity classification problem using a wide range of standard classifiers to perform 4 way sentiment classification.

4.1 Data Preparation

We partitioned the data into training, validation and test sets. The validation set is used as a mini-test for evaluating and comparing models for possible inclusion into the final model. The ratio of the data among these three sets is 6:2:2 respectively.

Fig. 4 and Table 4 show the number of tweets for each class category in the training, test, and validation sets for both the balanced and unbalanced settings. Fig. 3 also shows the number of n-gram counts for both the balanced and unbalanced settings.

4.2 4 Way Sentiment Classification

We explore using the dataset for the same set of experiments presented in (Nabil et al., 2014) by applying a wide range of standard classifiers on the balanced and unbalanced settings of the dataset. The experiment is applied on both the token counts and the Tf-Idf (token frequency inverse document frequency) of the n-grams. Also we used the same accuracy measures for evaluating our results which are the weighted accuracy and the weighted F1 measure.

Table 5 shows the result for each classifier after training on both the training and the validation set and evaluating the result on the test set (i.e. the train:test ratio is 8:2). Each cell has numbers that represent weighted accuracy / F1 measure where the evaluation is performed on the test set. All the experiments were implemented in Python using Scikit Learn. Also the experiments were performed on a machine with Intel® Core™ i5-4440

![Figure 4: Dataset Splits. Number of tweets for each class category for training, validation, and test sets for both balanced and unbalanced settings.](http://scikit-learn.org/)
Table 4: Dataset Preparation Statistics. The top part shows the number of reviews for the training, validation, and test sets for each class category in both the balanced and unbalanced settings. The bottom part shows the number of features.

Table 5: Experiment 1: 4 way Classification Experimental Results. Tf-Idf indicates whether tf-idf weighting was used or not. MNB is Multinomial Naive Bayes, BNB is Bernoulli Naive Bayes, SVM is the Support Vector Machine, SGD is the stochastic gradient descent and KNN is the K-nearest neighbor. The numbers represent weighted accuracy / F1 measure where the evaluation is performed on the test set. For example, 0.558/0.560 means a weighted accuracy of 0.558 and an F1 score of 0.560.

CPU @ 3.10GHz (4 cores) and 16GB of RAM.

From table 5 we can make the following observations:

1. The 4 way sentiment classification task is more challenging than the 3 way sentiment classification task. This is to be expected, since we are dealing with four classes in the former, as opposed to only three in the latter.

2. The balanced set is more challenging than the unbalanced set for the classification task. We believe this because the balanced set contains much fewer tweets compared to the unbalanced set. Since having fewer training examples create data sparsity for many n-grams and may therefore lead to less reliable classification.

3. SVM is the best classifier and this is consistent with previous results in (Aly and Atiya, 2013) suggesting that the SVM is reliable choice.

5 Conclusion and Future Work

In this paper we presented ASTD an Arabic social sentiment analysis dataset gathered from twitter. We presented our method of collecting and annotating the dataset. We investigated the properties and the statistics of the dataset and performed two set of benchmark experiments: (1) 4 way sentiment classification; (2) Two stage classification. Also we constructed a seed sentiment lexicon from the dataset. Our planned next steps include:

1. Increase the size of the dataset.
2. Discuss the issue of unbalanced dataset and text classification.
3. Extend the generated method either automated or manually.

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