OPTIMISATION

Anticipated Outcomes?
- Increase
- Reduce
  - Cost
  - Mistakes/error
  - Time
  - "inefficiencies"

Single or repetitive?
- Quality Improvement
- Continuous Quality Improvement

When/timing?
- Organisation lead/initiated
- Locus of control?
- Philosophy "engineered"
- Process or Philosophy?
- Process/mechanisms

Locus of control?
- Based on what?
  - "data-driven/guided"

Purpose?
- Meet internal needs of organisation/management
- Meet external needs of stakeholders/customers

Based on what?
- Purpose?
- Meet internal needs of organisation/management
- Meet external needs of stakeholders/customers

When/timing?
- Quality Improvement
- Continuous Quality Improvement

Locus of control?
- Based on what?
  - "data-driven/guided"