The Role of Telemedicine in Surgical Specialties During the COVID-19 Pandemic: A Scoping Review

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Abstract

Background The objective of this study was to evaluate the current body of evidence on the use of telemedicine in surgical subspecialties during the COVID-19 pandemic.

Methods This was a scoping review conducted in compliance with the Preferred Reporting Items for Systematic Reviews and Meta-Analyses extension for scoping reviews (PRISMA-ScR). MEDLINE via Ovid, PubMed, and EMBASE were systematically searched for any reports discussing telemedicine use in surgery and surgical specialties during the first period (February 2020–August 8, 2020) and second 6-month period (August 9–March 4, 2021) of the COVID-19 pandemic.

Results Of 466 articles screened through full text, 277 articles were included for possible qualitative and/or quantitative data synthesis. The majority of publications in the first 6 months were in orthopedic surgery, followed by general surgery and neurosurgery, whereas in the second 6 months of COVID-19 pandemic, urology and neurosurgery were the most productive, followed by transplant and plastic surgery. Most publications in the first 6 months were opinion papers (80%), which decreased to 33% in the second 6 months. The role of telemedicine in different aspects of surgical care and surgical education was summarized stratifying by specialty.

Conclusion Telemedicine has increased access to care of surgical patients during the COVID-19 pandemic, but whether this practice will continue post-pandemic remains unknown.

Introduction

The first case of unknown pneumonia was reported in Wuhan City, Hubei Province of China, on December 31, 2019. After only 71 days on March 11, 2020, the World Health Organization declared the COVID-19 pandemic, historically the first caused by a coronavirus. The first case in the USA was reported on January 11, 2020. Globally, as of July 21, 2021, there have been 191,148,056 confirmed cases of COVID-19, including 4,109,303 deaths, as reported by WHO [1]. As of July 20, 2021, a total of 3,568,861,733 vaccine doses have been administered. In the USA alone as of July 22, 2021, >600,000 people have died [2].

Overall, the COVID-19 pandemic has caused major disruption, but it is surgical practice that has suffered the most. A moratorium on elective procedures was implemented in the majority of hospitals [3–5]. Deferral of elective care has increased complications in many types of surgical diseases, especially in patients with cancers,
recurrent inflammatory diseases, and/or chronic organ failures [6]. The need for mandatory physical distancing and the fear of transmission of the virus during COVID-19 increased the role of telemedicine [7, 8]. The objective of this study was to review the current body of evidence and the implementation of telemedicine in surgical subspecialties during the COVID-19 pandemic.

Methods

Design and research question

The protocol of this scoping review was developed and published prospectively [9] and complies with prior developed protocol as well as the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) extension for scoping reviews (PRISMA-ScR) [10]. Three independent researchers carried out the literature search followed by screening of the yielded records (MG, AP, and LAL). The quality assessment of the included studies was carried out by two researchers independently (MG and AP) with the assistance of the senior author (RL). Three independent researchers (MG, AP, and LAL) performed data extraction and analysis followed by critical appraisal; any disagreements were resolved after discussion with the senior author (RL). The research question was formulated within the PICOTS framework as follows:

(P) Population Any reports discussing telemedicine regardless of the design, methodological quality, or level of evidence.

(I) Intervention Use of telemedicine.

(C) Comparator intervention Not applicable.

(O) Outcomes Description of study and future perspectives.

(T) Time Short- or long-term.

(S) Setting In- or outpatient.

Eligibility criteria and endpoints

The inclusion criterion was any reports discussing telemedicine use in surgical specialties during the first and second 6 months of the COVID-19 pandemic regardless of the design, methodological quality, or level of evidence. Exclusion criterion was lack of report of the outcomes of interest. The endpoints of interest were current state of implementation, future perspectives of telemedicine in surgery, and surgical subspecialties during the COVID-19 pandemic.

Search strategy and study selection

MEDLINE via Ovid, PubMed, and EMBASE were systematically searched for papers published in English with the following terms: ‘telemedicine’, ‘telehealth’, ‘ehealth’, ‘virtual’, ‘video’, ‘digital divide’, ‘remote consultation’, ‘Covid-19’, and ‘surgery’. The Medical Subject Heading terms for surgical specialties were included in the advanced search as well. In addition, ClinicalTrials.gov was searched for any ongoing studies. Moreover, medRxiv.org was searched for unpublished studies and gray literature. Relevant records were identified, and the records yielded from the literature search were screened through by title, abstract, and/or full-text article. References of the included articles were screened to test the sensitivity of the search for additional publications.

Data extraction and quality assessment

Data from included studies were extracted and collected to prospectively design MS Excel tables by two independent reviewers (MG and AP). Collected data included author, publication, country, study design, and outcomes of interest. The quality assessment of the included studies was carried out using Oxford Centers for Evidence-Based Medicine classification of levels of evidence [11].

Data analysis and presentation

Extracted data from the included papers to predefined tables were formulated with standardized concepts to ensure that the findings were generalizable and to address the predefined objectives and research questions. A combination of an inductive and deductive approach was implemented for iterative process and qualitative data analysis. Standardized concepts examined by this scoping review aimed to clearly guide the scope and breadth of the inquiry. Concepts relevant to the current implementation of telemedicine, challenges that it faces, and future perspectives of its use and development were mostly generated using inductive approach. They were discussed between the three independent researchers (MG, LAL, and AP) in the process of data extraction, and any discrepancies were resolved in discussion with the senior author. Qualitative and quantitative data syntheses were performed using Microsoft Excel (Microsoft; Redmond, WA). Tables, histograms, pie charts, arrow plots, and radial graphs were used to present the findings of this scoping review. The graphs were generated using DataWrapper.de (Datawrapper; Berlin, Germany) in addition to Microsoft Excel.
Results

The details of the study selection process are depicted in Fig. 1. A total of 3001 articles were yielded by the search of the three databases, and 1810 of those were screened through title and abstract by three independent reviewers (MG, AP, and LAL). After excluding non-relevant records, 466 articles were screened through full texts. Ultimately, 277 articles were included for possible qualitative and/or quantitative data synthesis. The search of the databases for the first and second six months was performed on August 8, 2020, and March 4, 2021, respectively.

A search revealed a twofold increase in publications searchable with the term ‘telemedicine,’ and more than a twofold increase in publications searchable with the terms ‘telemedicine’ and ‘surgery’ in 2020 as compared to 2019 (Fig. 2).

Comparison of the first and second 6 months

The vast majority of the articles on the use of telemedicine in surgical subspecialties during COVID-19 were published in the first six months (205 vs. 72 publications).

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Fig. 1 PRISMA flow diagram

| Identification | Records identified through Pubmed and EMBASE search n=3,001 | Additional records found through ClinicalTrials.gov & MedRxiv n=6 |
|----------------|-------------------------------------------------------------|-------------------------------------------------------------|
| Screening      | Records after duplicates removed n=1,862                    | Language other than English n=67 |
|                | Records screened through title and abstract n=1,810         | Not relevant to research question's objectives n=1,344 |
| Eligibility    | Full text articles assessed for eligibility n=466           | Records not meeting eligibility criteria n=189 |
| Included       | Articles included in qualitative and quantitative data synthesis n=277 | |

Fig. 2 Trend in publications on telemedicine

Figure 3 depicts the stratification of such articles by surgical specialty while comparing the first and second 6
months. It is noteworthy that the largest number of publications in the first 6 months was in orthopedic surgery followed by general surgery and neurosurgery, whereas in the second 6 months, urology and neurosurgery were the most productive, followed by transplant and plastic surgery.

Another important difference between the first and second 6 months was found in the types of articles (Fig. 4). In fact, the overwhelming majority of publications in the first 6 months were opinion articles (80%), followed by summary design studies (9%), cross-sectional surveys (4%), clinical case or data reports (4%), and guidelines or position statements (3%). In the second 6 months, this distribution changed drastically so that the proportion of opinion articles decreased to 33%, whereas the proportion of summary design studies, cross-sectional surveys, clinical case or data reports, and guidelines or position statements increased to 12%, 25%, 24%, and 6%, respectively.

Telemedicine in surgery and surgical specialties during the pandemic

The phases and the reasons for the use of telemedicine in surgical specialties (general surgery, bariatric surgery, surgical oncology, cardiac surgery, colorectal surgery, head and neck surgery, transplant surgery, surgical education, plastic surgery, neurosurgery, ophthalmology, otolaryngology, orthopedic surgery, and urology) are generalized and summarized in Fig. 5. Selected publications among included records are presented in Supplemental Table 1.

Many authors advocated for the active use of telemedicine clinics in general surgery during the first six months of the pandemic [12], which was believed to play a key role in the perioperative management of surgical patients during COVID-19 pandemic, allowing monitoring progression of the underlying disease and determining urgency [13]. In a cross-sectional survey, 88.5% of surgeons and 91% of patients reported positive perceptions on the use of telemedicine [14]. In another cross-sectional survey, where 86% of respondents were somewhat or extremely satisfied with telemedicine encounters, only one-third, nonetheless, preferred telemedicine after COVID-related social distancing ends [15]. The two-thirds preferring actual visits felt that “establishing trust and comfort” was best accomplished in person.

Telemedicine in postoperative care and follow-up of bariatric patients has been suggested as an important modality of communications [16].

While the use of telemedicine has shown different diffusion into clinical practice in different countries [17], there were few challenges. In this study, from Italy the authors reported a 24% no-show rate with the implementation of telemedicine seemingly due to technology-related factors as well as lack of digital literacy [18]. On the other hand, another study conducted at a well-established
comprehensive bariatric center found the no-show rate to be decreasing in the post-pandemic era [19].

Active use of telemedicine in oncology patients has been reported for remote management of chemotherapy, symptom management, overall supervision of care, palliative care, and clinical trials [20]. A 3-tiered approach: high-, medium-, and low-priority for telemedicine in patients with pancreatic cancer was reported [21], while other reported use of telemedicine for disease progression or recurrence breast cancer [22, 23], as well as assessment of signs and symptoms of COVID-19 before surgery [24]. In the second 6 months of the pandemic, position statements of different societies have also found benefits of telemedicine in preoperative assessment and triage, as well as postoperative follow-up in patients with gynecological cancers [25, 26], particularly in large screening programs [27], and colorectal surgery [28, 29].

Telemedicine has been used in cardiac surgery for cases in which physical examination was not required prior to the pandemic [30, 31]. In addition, telemedicine was also reported to be associated with high provider and patient satisfaction rates in aortic disease for first evaluations and routine surveillance, but not for routine postoperative visits [32]. Store-and-forward telemedicine is thought to enhance the utility of real-time consults and decrease the costs of ambulatory clinic visits [33]. Another benefit of telemedicine was intraoperative teleproctoring while performing challenging procedures [34]. Need for increased knowledge and skills on the use of technology, payment system, credentialing for effective implementation of telemedicine, as well as understanding the modalities of telemedicine were identified as challenges [35].

Patients undergoing head and neck surgery were generally highly satisfied with their telemedicine experience [36]. Telemedicine was utilized in doctor–nurse consultations, outpatient wound care, home-based palliative care, academic meetings, and tumor board conferences [37]. Patient selection was considered one of the keys to success.

Telemedicine was advocated for liver transplant programs to expedite evaluation and listing of liver transplant candidates, improve readmission rates and quality of life, in addition to multidisciplinary virtual tumor boards for hepatocellular carcinoma cases [38]. One of the cross-sectional studies evaluating current telemedicine use in the USA reported an increase of the telemedicine use rate from 16% in the pre-pandemic era to 98% [39]. Tele-hepatology program allows liver transplant evaluations and better triage, thereby decreasing the interval from referral to evaluation and listing [40–42], and improves patient compliance [42].

Despite the lack of widespread integration of telemedicine into the curricula in undergraduate medical education, medical students were able to complete virtual rotations, which allowed for participation in interactive live-streamed surgeries, outpatient telehealth visits, and virtual small group didactics during the pandemic [43]. In addition to creation of virtual consult rooms [44], weekly lectures, grand rounds, tumor boards, case conferences, journal clubs, and other similar academic and educational activities became online [45, 46].

The rate of telemedicine use in plastic surgery increased significantly from 23 to 91% during the pandemic [45] and afterward [46–48]. In one survey of plastic surgeons, 71% of the respondents stated that they plan to incorporate telemedicine in their daily practice even after the pandemic subsides. Patient satisfaction was equal to or better than face-to-face visits owing to decreased costs and time spent on travel [49].

In neurosurgical practice, the patient and provider satisfaction rates were reported to be 90% and 95%, respectively [50]. The patient satisfaction rate was found to be even higher at 98% in a cross-sectional survey conducted in the Philippines [51]. A quite exemplary picture was described in a retrospective study comparing pre-pandemic 7 weeks to the 7 weeks following the start of the pandemic, which found an increase in the median number of telemedicine visits per week from 0 (IQR 0–0) per week to 151 (IQR 126–156; \( H = 73.50; P < 0.001 \)) [52]. A systematic review of 52 studies from the USA and international
institutions found that telemedicine was successful in nearly 100% of the cases [53]. The rate of failure was less than 0.5%, mostly related to technology and a need for face-to-face evaluation. In some institution, new and follow-up appointments were converted to telemedicine [54], while others offered patients and providers the choice between in-person and telemedicine visits [55], while others used it for effective remote proctoring during complex aneurysm cases [56].

In otorhinolaryngology, telemedicine was especially helpful for patients with nasal symptoms, hearing impairment, tinnitus, treated sleep apnea, benign hoarseness, dizziness, and following simple plastic surgery [57]. In a survey evaluating the acceptability of telemedicine in oral and maxillofacial surgery in the UK, patients were found to be mostly happy with telemedicine [58]. However, inability to inspect cavities due to poor lighting during the telemedicine encounters [59, 60] was reported as one of the challenges.

In ophthalmologic practice, mobile applications were recommended for visual acuity testing and perimetry [61], as well as for prescription refills, medication delivery, and to teach self-testing [62], cataract service, and virtual glaucoma clinic [63]. Patients with ptosis, eyelid retraction, entropion, ectropion, dermatochalasis, epiphora, congenital deformities, and other conditions that rarely threaten vision can be identified readily using telemedicine [64].

In orthopedic surgery, face-to-face contact was recommended only for urgent cases and those cases when care cannot be delivered remotely including wound care, suture removal, evaluation for reduction of fractured bones, healing complications, and follow-up visits that change the treatment plan virtual fracture clinics [65]. Other reports indicated an increased rate of telemedicine use in orthopedic surgery [66–69]. A systematic review evaluating effectiveness and clinical relevance of virtual fracture clinics concluded that there was excellent evidence to support virtual fracture clinic for non-operative management of fifth metatarsal fractures, with moderate evidence for radial head and neck fractures [70]. Nonetheless, the routine use of virtual fracture clinics is presently not validated for all stable, undisplaced fracture patterns.

The adoption of telemedicine became more active in the second six months in urological practice, in particular for kidney stones [71]. In addition, a cross-sectional survey from the UK reported that a total of 2361 outpatient clinic (52.6% for oncology and 47.4% benign urology) were scheduled. Of the total 1242 patients, 66.3% with oncology conditions were virtual consultations, 20% were face-to-face, and 13.6% were canceled. Of the total benign outpatient conditions (n = 1119), 81% were virtual consultations, 9.7% were face-to-face, and 9.3% were canceled.

These findings indicate that telemedicine and telehealth should be whenever possible [72].

Discussion

Interpretation of the findings

This scoping review evaluated and summarized the current literature on the actual and/or proposed the implementation of telemedicine in surgery and surgical subspecialties during the COVID-19 pandemic. The majority of the published papers in the first six months were expert opinions. In most cases, these opinions were based on the authors’ experience of using telemedicine or proposing for a novel program (rarely) or re-exploring previous ideas. One of the most important findings of this scoping review was that the COVID-19 pandemic transformed telemedicine from an alternative to standard of care, used by a number of telemedicine enthusiast and institutions, to an essential modality of providing medical and surgical care, overcoming this way a well-known Semmelweis reflex.

Interestingly, there are substantial differences in the literature between the first and second six months since the onset of the COVID-19 pandemic. The second 6 months showed a clear shift from opinion-based articles to evidence-based reports. Secondly, the productivity of different surgical subspecialties differed between the evaluated periods. Although an increase was observed in almost all aspects of patients care, the mention of the use of telemedicine in preoperative decision making and survival follow-up slightly decreased. On the other hand, there was a large increase in outpatient management (virtual clinics), new patient consultation, telesurgery use in education, followed by preoperative evaluation/triage.

Advantages of telemedicine

Among others, telemedicine’s major advantages include remote consultations, remote evaluation and management of surgical diseases, monitoring disease progress and drug supply, delivery of instructions, preoperative triage, immediate postoperative and/or long-term follow-ups, and multiple types of educational activities including telesurgery. The rate of satisfaction with telemedicine was estimated to be virtually maximal.

Current challenges

The challenges to a greater adoption and continued diffusion of telemedicine into our current daily practice were clearly formulated in the included expert opinions. The main challenges identified were jurisdictional boundaries,
cross-state bounders practice, reimbursement, malpractice, and HIPAA protection. Other challenges include access to technology, particularly amongst elderly population leaving in rural settings, and digital literacy, as well as evaluation of patients with impaired vision or hearing or with other special needs. This challenge is another factor to be considered in digital “clinics” or telemedicine protocols.

Lastly, despite constantly growing telehealth and tele-mentoring infrastructure and integration into the practice, most experts agreed that there is still no clear definition of the components of telemedicine and no clear patient selection criteria.

Strengths and limitations

The major strength of this scoping review was a rigorous literature search in addition to the large number of records included. Moreover, prospective development and publication of the protocol of this scoping review was another strength, which allowed minimizing reporting bias risks.

The biggest limitation of this scoping review was that all included records were either expert opinions with the level of evidence of 4 or cross-sectional surveys with the level of evidence of 3b. Another limitation was the fact that the research question of this scoping review was not the aim of most included papers but rather was reported as a secondary subject. This fact has probably led to a gross under-reporting of the authors’ experiences with telemedicine. An additional limitation is the fact that paper publication date or month may not be an accurate reflection of the time it was written and/or submitted, given the substantial heterogeneity in publication turnaround among medical journals.

Conclusion

Telemedicine has not only provided an adequate aid in the management of surgical patients during the moratorium of elective care imposed by the COVID-19 pandemic, but also was able to change the established long-standing surgical practice. Although the current body of evidence on the performance and clinical outcomes of telemedicine use in surgery is improving, more active research in different settings is needed. Moreover, there is need for an expert consensus statement in order to standardize patient selection criteria and a core descriptor set to guide future research.

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Declarations

Conflict of interest The authors declared that they have no conflict of interest.

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