Noise pollution and sleep disturbance among Neyshabur Hospital staff, Iran (2015)

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Article Info

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Article history
Received: Oct, 2017
Accepted: Dec, 2017

Print ISSN: 2251-8096
Online ISSN: 2252-0902

Peer review under responsibility of Journal of Occupational Health and Epidemiology

Abstract

Background: Noise pollution is the third most dangerous risk factor for human health after air and water pollution. The aim of this study was to evaluate the effect of noise pollution on sleep disturbance among Neyshabur governmental teaching hospital staff, Iran, in 2015.

Materials and Methods: This cross-sectional study was conducted in winter 2015. The sample size was 261 people from 2 hospitals in Neyshabur. The instruments for data collection were a CELL440 sound meter and the Pittsburgh Sleep Quality Index (PSQI) questionnaire. Data were analyzed using SPSS software.

Results: The mean sound level in the 22 Bahman and Hakim hospitals was 35.10 ± 8.79 dB and 44.60 ± 10.02 dB, respectively. 87% of the participants had poor sleep quality and 30% had to use sleeping pills to get to sleep. In 94.6%, poor nocturnal sleep caused poor performance during the day. 69.3% of participants reported that it took more than 30 minutes for them to get to sleep. Work history and exposure to noise had an inverse association with sleep quality. For each unit increase in noise, the score of sleep quality decreased significantly by 0.6.

Conclusions: Sleep quality can affect the performance of hospital personnel and can cause human errors in prescribing and injecting medications and other therapeutic interventions. It consequently has adverse effects on the patients. Therefore, necessary measures should be taken for reducing and controlling the noise, informing the personnel, changing shiftwork patterns, and allowing people to choose shift work voluntarily.

Keywords: Noise Pollution, Sleep Disorders, Hospitals, Iran

Introduction

Noise pollution is the third most dangerous factor for human health after air and water pollution. Noise and its effects on human health and the environment is now an important research topic (1, 2). The results
have indicated that 600 million workers are exposed to occupational noise. The effects of exposure to loud noise at workplaces and other locations have been well documented. Epidemiologic studies have shown that high noise levels can damage the auditory system, reduce sensory and neural hearing, directly impact speech communication, and have adverse effects on other organs including the nervous, cardiovascular, endocrine, and blood systems (3-5). Another response of the human body to noise is the secretion of adrenaline and noradrenaline that causes changes in the heart rate and blood pressure, and consequently results in misbehavior, violence, and lack of concentration.

Sleep disturbance is another probable adverse effect of occupational noise (6-8). Sleep is one of the most basic human needs and has a significant impact on quality of life, and physical and mental health (9). Sleep causes reduced consciousness and interaction with the environment. Sleep quality affects the immune system and human health (10).

Poor sleep quality is a stressor that causes the secretion of epinephrine and norepinephrine hormones that increase the heart rate, respiratory rate, blood pressure, and need for oxygen in the myocardial system and reduce renal blood flow, which exacerbates myocardial infarction (11). According to studies, 30-45% of people in the world suffer from insomnia, and 15-42% suffer from sleep disorders. Women have more sleep disturbances than men (12). The mortality rate for people who sleep more than 8:30 hours or less than 3:30 hours a day is 15% higher than those who sleep 7 hours a day (13). Sleep disorders can cause a variety of occupational problems, such as mistakes in calculating and prescribing medication, lack of proper decision making, job quitting, job dissatisfaction and non-occupational problems such as driving accidents, using hypnotic drugs and physical injuries (14).

Several factors affect the quality of sleep, among which noise is one of the most important ones. Noise is considered as an inclusive problem in most countries. The healthcare sector is one of the most important areas in human societies and has a direct relationship with human well-being and maintaining the health of the community, in which happy personnel and requires healthy and happy personnel (15). Hospitals may also be affected by noise pollution that can lead to a negative impact on the health and comfort of patients and personnel. The sources of noise pollution in hospitals are either internal sources, such as air conditioning systems, treatment equipment and the activity of the personnel, or external sources, such as urban traffic that is inevitable and rising (4). The noise pollution, in addition to other adverse effects, may also cause sleep disorders among the hospital personnel. Inappropriate sleeping, shift work, lack of appropriate equipment, encountering urgent and unpredictable situations, and noise pollution may have a number of negative effects on job performance, mental and physical health, social life, tolerance of occupational stress, and the increased probability of excessive use of different medications (16-21). In a study conducted for overnight shift workers such as hospital staff, more than 50% had sleep disorders (22).

According to the safety standards of Iran, the allowed volume of sound inside and the space around the hospital from 7 am to 10 pm should be 55 and 45 dB, respectively. Moreover, the allowable noise rate during the night from 10 pm to 7 am should be 45 dB and 35 dB, respectively (4).

In this study, in addition to measuring noise levels, the quality of sleep has been evaluated and compared among different occupational groups. Most of the previous studies have been about the hospital noise in big cities including Tehran, Mashhad, and Hamadan, Iran, and in busy hospitals. The noise levels measured in these hospitals
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were above the standard levels (23,24,4). This study was conducted in a small city and in a hospital with fewer patients and staff in order to evaluate noise levels in less busy hospitals. Therefore, the aim of this study was to evaluate the effect of noise pollution on sleep disturbance among different occupational groups of Neyshabur governmental teaching hospital, Iran, in 2015.

Materials and Methods

This cross-sectional study was conducted in the winter of 2015 with the permission of officials in two governmental hospitals affiliated to Neyshabur University of Medical Sciences, Iran. In order to measure noise exposure in the hospital environment, hospital wards were divided into sections and sound measurements were done in the interior wards with a sound level meter (CELL440, UK). Measurements were done by a trained expert in each station. The sound level meter was set at slow response speed and A-weighted network. Measurements were done in both hospitals. The sound dosimeter was calibrated each time, before use. The sound measurement was performed on all days of the week, even on holidays, in the morning and afternoon shifts.

Noise measurement was performed in different wards of the hospital such as the emergency department, neonates, dialysis, men's surgery, woman's surgery because of the sensitivity of the medical procedures in these sections. According to previous studies, the probability of noise pollution was higher in these wards. After doing an initial investigation and visiting the aforementioned wards, the sketch of each ward was drawn and then the wards were gridded into two by two squares. Then, the dosimeter was placed in the middle of the randomly selected grids and noise measurements were performed.

Measuring noise was done according to the International Organization for Standardization (ISO) 9612 standard (25). According to this standard, the dosimeter was placed in the middle of each selected square and at the height of the operator's ear, which was 1.50 ± 0.75 meters and the microphone was faced toward the source of the noise. In each square, measurements were done three times and each time for 10 minutes. Logarithmically averaged values were reported as total noise levels at each station.

All workers of two active teaching hospitals affiliated to Neyshabur University of Medical Sciences (Hakim and 22-Bahman hospitals) were invited to participate in the study and eventually, 261 people participated. 109 people from Hakim hospital and 152 people from the 22-Bahman hospital from different wards and four different occupational groups of physicians, nurses, midwives and cleaning services participated in this study. The objectives of the study and the methods were explained to the participants and all consented to participate in the study.

Demographic information was collected by a demographic questionnaire. In order to gather information about sleep quality, the Pittsburgh Sleep Quality Index (PSQI) questionnaire was completed by the individuals. The excluding criteria were having serious physical and mental illness, chronic pain and chronic diseases that affect sleep; and not being able to complete the questionnaires.

PSQI questionnaire used in this study, examines the quality of sleep in the past 4 weeks. This questionnaire has 18 questions, and 7 components, which are individual mental definitions of sleep quality, latency in sleep, sleep duration, sleep efficacy (the proportion of useful sleep duration from the total time spent in bed), sleep disturbances (defined as night waking), use of sleep medications, and daytime function. Sleep quality in this questionnaire has a score between 0 and
21. The higher scores of the questionnaire reflect the better the quality of sleep. A score of 0 to 6 shows good sleep quality and a score higher than 6 shows bad sleep quality (26). Farrahi et al. also studied the psychometric properties of this questionnaire in Persian, and reported 100% sensitivity, 93% specificity, and a Cronbach's alpha of 89% (27).

Data were analyzed using SPSS software (version 20, IBM Corporation, Armonk, NY, USA) and the analysis of variance (ANOVA) and chi-square statistical tests. Data normality was checked by the Kolmogorov-Smirnov test, and because the data were distributed normal parametric tests were used. \( P < 0.05 \) was considered significant.

![Figure 1](image1.png)

**Figure 1:** The average noise level in the morning and afternoon shifts, in both working days and holidays, in the Hakim hospital, Neyshabur, Iran

ICU: Intensive Care Units; NICU: Neonatal Intensive Care Unit

**Results**

The average noise level in different wards of the 22-Bahman hospital was 35.1 dB and the average noise level at the Hakim hospital was 44.6 dB. The results showed that in the morning and afternoon shifts, when various sections of the hospital were monitored, the highest level of sound reported was 65 dB which had been measured in the admissions section, emergency and neonatal departments. The lowest level of noise was measured in the intensive care units (ICU) section which was 15 dB (Figures 1 and 2).

![Figure 2](image2.png)

**Figure 2:** The average noise level in the morning and afternoon shifts in 22-Bahman Hospital, Neyshabur, Iran. CCU1: Coronary Care Unit; ICU: Intensive Care Units
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The participants included 261 personnel of two hospitals affiliated to Neyshabur University of Medical Sciences, including 22 doctors (8.4%), 155 nurses (59.4%), 36 nurse aides (13.8%) and 48 cleaning staff (18.4%). 137 of the participants were women (47.5%), and 23.4 percent were single. The demographic variables are classified according to the type of job in table 1.

Table 1: Summary of the demographic variables of participants

| Variable          | Cleaning staff      | Nurse aide    | Nurse | Doctor      |
|-------------------|---------------------|---------------|-------|-------------|
| Age (year)        | 43.01 ± 8.13        | 46.56 ± 10.11 | 38.60 ± 7.22 | 45.07 ± 8.02 |
| Height (cm)       | 166.00 ± 5.62       | 158.85 ± 9.33 | 166.56 ± 9.09 | 170.07 ± 11.64 |
| Weight (kg)       | 70.92 ± 13.14       | 65.14 ± 7.925 | 66.09 ± 12.70 | 72.00 ± 10.70 |
| BMI ** (kg/m²)    | 26.48 ± 4.18        | 26.07 ± 4.79  | 23.82 ± 4.52  | 24.86 ± 3.32  |
| Work experience (year) | 12.07 ± 5.18    | 13.00 ± 3.82  | 6.63 ± 4.65   | 8.28 ± 5.12   |

* Data are shown as mean ± standard deviation
** BMI: Body Mass Index

The results of this study showed that it took about 25 ± 10 minutes for the participants to go to sleep and their average wake-up time was around 7:30 in the morning, and they slept about 6.6 ± 1.1 hours. Initially, one question about sleep quality (their own opinion about their own sleep quality) was asked and in response to that 14.6% of the subjects reported poor sleep quality, 39.5% relatively poor sleep quality, 36.4% relatively good sleep quality and 9.6% good sleep quality.

Then, participants completed the PSQI questionnaire for sleep quality. According to that, 34 subjects (13%) had good sleep quality and 227 subjects (87%) had poor sleep quality. The average total sleep quality score of the staff members in the two hospitals was 8.39 ± 1.67. The higher score in this index indicates a more severe sleep quality disorder. The sleep quality of the subjects and their relationship with some of their demographic characteristics are presented in table 2.

Table 2: Demographic characteristics and sleep quality status

| Variable          | Sleep quality |
|-------------------|---------------|
|                   | Poor          | Good          |
|                   | Frequency (%) |               |
| Job               |               |               |
| Doctor            | 18(81.80)     | 4(18.20)      |
| Nurse             | 137(88.40)    | 18(11.60)     |
| Nurse aids        | 29(80.60)     | 7(19.40)      |
| Services          | 42(87.00)     | 6(10.40)      |
| BMI ** (kg/m²)    |               |               |
| < 19              | 11(84.60)     | 2(15.40)      |
| 19-22             | 27(84.40)     | 5(15.60)      |
| 22-25             | 29(96.70)     | 1(3.30)       |
| > 25              | 40(76.90)     | 12(23.10)     |
| Job satisfaction  |               |               |
| Yes               | (31.60)       | (68.40)       |
| No                | (76.60)       | (22.40)       |
| Marital status    |               |               |
| Married           | 158(78.90)    | 42(21.10)     |
| Single            | 33(54.45)     | 28(45.55)     |
| Sex               |               |               |
| Man               | 107(86.30)    | 17(13.70)     |
| Woman             | 120(87.60)    | 17(12.40)     |

* Data are shown as mean ± standard deviation
** BMI: Body Mass Index
Table 3: Frequency of sleep-related problems in the last month

| Sleep problem                                      | Not happened | Less than once a week | Once or twice a week | Three times or more per week |
|----------------------------------------------------|--------------|-----------------------|----------------------|-----------------------------|
| Takes more than 30 minutes to go to sleep          | 59 (22.6)    | 125 (47.9)            | 58 (22.2)            | 18 (6.9)                    |
| Waking up in the middle of the night or early in  | 43 (16.5)    | 151 (57.9)            | 57 (21.8)            | 10 (3.8)                    |
| the morning                                        |              |                       |                      |                             |
| Forced to get up and go to the bathroom            | 107 (41.0)   | 117 (44.8)            | 35 (13.4)            | 2 (0.8)                     |
| Inability to breathe easily                        | 129 (49.4)   | 97 (37.2)             | 32 (12.3)            | 3 (1.1)                     |
| Coughing or snoring loudly                         | 77 (29.5)    | 120 (46.0)            | 48 (18.4)            | 16 (6.1)                    |
| Feeling cold                                       | 30 (11.5)    | 115 (44.1)            | 93 (35.6)            | 23 (8.8)                    |
| Feeling hot                                        | 69 (26.4)    | 117 (44.8)            | 63 (24.1)            | 12 (4.6)                    |
| Nightmares                                         | 142 (54.4)   | 98 (37.5)             | 18 (6.9)             | 3 (1.1)                     |
| Having pain                                        | 88 (33.7)    | 134 (51.3)            | 38 (14.6)            | 1 (0.4)                     |
| Other factors                                      | 190 (72.8)   | 60 (23.0)             | 11 (4.2)             | 0 (0.0)                     |

* Data are shown as number (%)

Table 4: The results of the Pittsburgh sleep quality index (PSQI) questionnaire sleep quality questionnaire in each item

| PSQI * components         | Frequency (%) |
|----------------------------|---------------|
| Mental sleep quality       |               |
| Very good                  | 38 (14.6)     |
| Fairly good                | 103 (39.5)    |
| Fairly bad                 | 95 (36.4)     |
| Very bad                   | 25 (9.6)      |
| Latency in sleep           |               |
| Less than 15 minutes       | 1 (0.4)       |
| 16-30 minutes              | 79 (30.3)     |
| 31-60 minutes              | 148 (56.7)    |
| More than 60 minutes       | 33 (12.6)     |
| Sleep duration             |               |
| More than 7 hours          | 37 (14.2)     |
| 7-6 hours                  | 204 (78.2)    |
| 5-6 hours                  | 15 (5.7)      |
| Less than 5 hours          | 5 (1.9)       |
| Sleep efficiency           |               |
| More than 85%              | 187 (71.6)    |
| 75 to 84%                  | 54 (20.7)     |
| 65-74%                     | 14 (5.4)      |
| Less than 65%              | 6 (2.3)       |
| Sleep disturbances         |               |
| None                       | 0 (0)         |
| 1 to 9                     | 55 (21.1)     |
| 10 to 18                   | 198 (75.9)    |
| 19 to 27                   | 8 (3.1)       |
| Use of sleep medications   |               |
| Once a week                | 75 (28.7)     |
| Once or twice a week       | 12 (4.6)      |
| Three times or more than three times a week        | 0 (0)         |
|                     |               |
| Inappropriate performance throughout the day        |               |
| Never                      | 14 (5.4)      |
| Once or twice a week, very little                 | 105 (40.2)    |
| Once or twice a week, some                         | 104 (39.8)    |
| Three or more times a week, serious                | 38 (14.6)     |

* PSQI: Pittsburgh Sleep Quality Index
According to the data, a high percentage of doctors, nurses, healthcare providers and service providers suffered from low sleep quality. There was no statistically significant difference between different job groups (P = 0.49). Some sleep-related problems among the participants are reported in table 3.

According to the results shown in table 4, 33.3% of people used sleep medication. In 94.6%, an overnight sleep deprivation caused inappropriate daily functioning and 69.3% of the subjects reported it took more than 30 minutes for them to go to sleep.

75.2% of the staff of the 22-Bahman hospital and 89.9% of the staff of the Hakim hospital suffered from poor sleep quality, but the difference was not significant (P = 0.27).

The results of linear regression showed that there was an inverse relationship between work experience (β = -0.31) and sound exposure (β = -0.57) with sleep quality and this relationship was significant for voice exposure (P = 0.02), but not for work experience (P = 0.13). After adjusting for variables such as age, work experience, body mass index (BMI), marital status and type of job, noise exposure was still significant and for each unit increase in noise, sleep quality score decreased by 0.3 (Table 5).

| Variable                 | Single variable | Multivariate |
|--------------------------|-----------------|--------------|
| Age (year)               | 0.14            | 0.05         | 0.30         | 0.04 |
| Work experience (year)   | -0.31           | 0.13         | -0.38        | 0.34 |
| BMI                      | 0.43            | 0.13         | 0.71         | 0.51 |
| Marital status           | 6.02            | 0.03         | 2.60         | 0.54 |
| Sex                      | 3.82            | 0.75         | 4.53         | 0.59 |
| Job type                 | 0.56            | 0.05         | 0.44         | 0.05 |
| Shift work               | 0.43            | 0.03         | 0.21         | 0.04 |
| Exposure to sound (dB)   | -0.57           | 0.02         | -0.30        | 0.049 |

* Single regression test
** Multivariate regression test

Discussion

The results of this study showed that the average noise levels in the different wards of the 22-Bahman and Hakim hospitals were 35.1 dB and 44.6 dB, respectively. The average of the total sleep score in the two hospitals was 8.39 ± 1.67 and 87% of the subjects had poor sleep quality. Our results showed that for each one dB increase in noise, the score of sleep quality decreased by 0.3 scores.

This study also showed that the noise levels in both morning and afternoon shifts in the emergency department and admissions of the 22-Bahman hospital, and in the emergency department, operating rooms, admissions, and the labor and neonates wards of the Hakim hospital was higher than the standard of the World Health Organization (WHO) which is 35-40 dB in the morning and 30-40 dB in the afternoon and night (29).

Fasih-Ramandi and Nadri evaluated the background noise in the ICU of a governmental hospital of Tehran. The average equivalent sound levels (Leq) during the morning, afternoon, and evening shifts were reported to be 62.5, 60.5, and 59.0 dBA, respectively (23). Another study from Hamadan reported an average noise level of 54-57 dB in hospitals (4).
In our study, the highest average noise level was 65 dB which was in the admissions, emergency and neonatal wards, while the lowest level was in the ICU which was 15 dB. The results of our study are different from the results of Fasih-Ramandi and Nadri study. The reason for this difference might be related to the difference in a number of patients admitted to these hospitals. Fasih-Ramandi and Nadri study was conducted in a big and populous city, the number of visitors and patients was higher, the hospital was busier, traffic surrounding the hospital was heavier, and they had more staff working during the day. However, our study was done in a small city with fewer patients and visitors.

The results of this study are consistent with the study of Asgharnia et al., conducted in Babol hospitals, Iran, which showed that in all hospitals the emergency department was the noisiest ward (30). Also, a study was done by Hashemi et al. in Behbahan hospitals, showing that the specialized wards, emergency department and general clinics of the Shahidzadeh hospital had the highest mean noise level during morning hours (31).

In another study, Buemi et al. also reported that in a hospital in Italy, during the daytime, the maximum sound level at the ICU, the hemodialysis room, and the corridor was 76.8, 67.0, and 66.8 dBA, respectively (32). Ann et al. measured and evaluated the noise levels in Francis hospital and reported that the average noise level was 60 dBA, and almost 60% of patients believed their sleep had been disturbed by the noise from staff, equipment and other patients (33). In Morrison et al. study, the average sound levels measured in a major hospital of the USA was between 52.6 and 64.6 dB during daytime (34). The results of our study and other studies have shown that noise levels are higher than the standard threshold in some hospital wards such as admissions and the emergency department.

The findings of this study showed that the average total score of sleep quality in the two hospitals was 8.39 ± 1.67. In this study, 87% of the subjects had poor sleep quality. Roodbandi et al. evaluated the quality of sleep among nurses in Kerman and reported that according to the sleep quality index, 91.2% (n = 145) of the hospital nurses and 79.6% (n = 133) of the university employees had poor sleep quality (35). Salehi et al. (16) and Bozorg sohrabi (36) also showed that 62.5% of nurses working in Tehran Imam Khomeini Hospital and 84% of nurses working in the ICU of hospitals in Mazandaran province had low sleep quality. The results of these studies are consistent with the present study, and all indicate poor quality of sleep among the majority of personnel working in hospitals.

The poor sleep quality seen in our study and other similar studies is probably related to the environmental and working conditions. Many studies have mentioned constant confrontation with seriously ill patients, high environmental noise, high responsibilities, shift work (37, 38) and mental stressors as main factors related to poor sleep quality among nurses.

In the present study, among the dimensions of sleep quality, the most frequent problems were feeling cold or hot, delay in falling asleep and waking up in the middle of the night or early in the morning. In the studies done by Salehi et al. on nurses working at the Tehran Imam Khomeini Hospital (16) and Bozorg sohrabi et al. done on ICU nurses in Mazandaran (36), delay in falling asleep was also one of the most common problems of sleep quality, which is consistent with this study.

The results of this study show that 94.6% of the subjects had a problem in doing their daily work, because of poor nocturnal sleep, which is similar to Salehi et al. study (16), showing that approximately 65% of people complained of sleepiness during the day. Studies have shown a clear association...
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between sleep quality and drowsiness during the day (35).

In this study, there was no significant relationship between marital status, job type and BMI with sleep quality. The results of a recent epidemiological study in Japan showed that the prevalence of sleep problems in women is significantly higher than in men, and sleep time in men is considerably longer than women (39). In the present study, there was no significant association between sex and quality of sleep, but there was a significant association between age and sleep quality. There was a significant association between work experience and quality of sleep in Bozorg sohrabi et al. study (36), but a significant association was not observed in the present study.

A study conducted in Kerman showed that sex, age, education, marital status and the number of children were not effective on sleep, but shift work and the average daily working hours were significantly effective on sleep quality (35).

In this study, the quality of sleep was not significantly different in the two hospitals under study, but the mean sound level in both hospitals was higher than the permissible limit.

The significant association between noise and the quality of sleep in this study is in line with the results of Saremi et al. study which was about the association between traffic noise and the quality and quantity of sleep among 250 police officers in Tehran (40). In both studies, with increasing the mean sound level the quality of sleep decreases and the feeling of tiredness increases. In this study, we found that even after adjusting for other factors, noise affects the quality of sleep.

Basner et al. studied the effect of city traffic, trains and airplane noise in laboratory conditions on 72 healthy man subjects and stated that noise disturbs the structure and the continuity of human sleep (41). A similar result was reported by Kazemi et al. among the patients of a teaching hospital in Rafsanjan (42), with the difference that noise, and moans of other patients, movement of hospital equipment, and the noise of beds and mattresses and ventilation systems were among the main sources of noise in that research.

Sleep quality can greatly affect the function of hospital staff and cause human errors in diagnosis, administration, and injection of drugs and other healthcare issues which can have adverse consequences for the patients. Therefore, it is important to investigate and find out the factors affecting sleep quality. Further studies are needed to identify other environmental factors affecting the quality of sleep among hospital staff. The results of many local and international studies have reported that noise inside some hospitals was more than standard. The source of this noise may be visitors or patient’s family members, medical and nursing staff, rolling of trolley wheels, children playing, doors opening or closing, patients moaning or crying, renovation of hospitals, and people’s footsteps (43). Bayo et al. found that most of the noise in one major hospital in Spain was from sources located primarily inside the hospital (44).

In this study most of the noise in noisy wards was generated by patients and visitors, hospital employees, commuting vehicles and ambulances, devices and instruments falling on the ground, conversation between medical staff and patients, televisions, mobile phones, elevators, doors opening and closing, the ventilating systems, respirators, and monitors.

One of the shortcomings of this study was not analyzing noise frequencies and not evaluating the effect of noise on patients resting inside the hospital. We suggest that future researchers plan studies for identifying the source of noise, the noise frequencies involved and better ways for controlling the noise.
Conclusion

The results of this study showed that the average noise level in the hospital was higher than the permissible threshold. Most employees had poor sleep quality, which may be the result of noise pollution. Therefore, in order to improve working conditions and have a more efficient manpower, interventions should be implemented.

Hospitals have a limitation in using noise absorbing material because of infection control concerns and medical practice issues. Therefore the best practical initiative is building hospitals according to proper architecture principles and with construction materials that absorb noise or keep it confined. Making more single rooms for both patients and personnel, and acoustically isolating the family member’s waiting rooms, emergency departments, nursing stations or other noisy sections can also be helpful. The Second important intervention is emphasizing the culture of quiet, for example speaking quietly, wearing soft-soled shoes, and avoiding non-urgent interventions and noisy activities.

Acknowledgment

This research was financially supported by Neyshabur University of Medical Sciences. The Ethics Committee Number is 93-40. Authors would like to thank hospital authorities and all of the people who participated in this study.

Conflict of Interest: None declared

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