Smoke signals: The decline of brand identity predicts reduced smoking behaviour following the introduction of plain packaging

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Abstract

This study tests a social identity based mechanism for the effectiveness of plain tobacco packaging legislation, introduced in Australia in December 2012, to reduce cigarette smoking. 178 Australian smokers rated their sense of identification with their brand, positive brand stereotypes, quitting behaviours and intentions, and smoking intensity, both before and seven months after the policy change. Mediation analyses showed that smokers, especially those who initially identified strongly with their brand, experienced a significant decrease in their brand identity following the introduction of plain packaging and this was associated with lower smoking behaviours and increased intentions to quit. The findings provide the first quantitative evidence that brand identities may help maintain smoking behaviour, and suggest the role of social-psychological processes in the effectiveness of public health policy.

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speculated that plain packaging may have stronger effects if the brand is personally relevant to the smoker, but could not confirm this because they did not conceptualise or measure personal relevance. Finally, tobacco industry documents show that companies develop explicit marketing strategies that seek to maintain and grow sales by creating meaningful identities through tobacco brands (Fellows & Rubin, 2006).

From a social psychological perspective, this use of cigarette branding reflects the industry’s grasp of the identity processes that explain much of our consumer behaviour (Oyserman, 2009). According to the social identity approach (Tajfel & Turner, 1979; Turner, Hogg, Oakes, Reicher, & Wetherell, 1987) a person’s self-concept is informed by their psychological group memberships (e.g., I am Australian, I am a scientist, I am a Manchester United fan). Moreover, people are likely to identify with a social category when that category reflects positively on the self. For example, a smoker who identifies as a ‘Winboro Man’ does not just regularly purchase Winboro tobacco, but also derives a positive sense of who he is by belonging to that social category.

Tobacco brand identities may now be more important than ever in maintaining smoking. In the past, the category “smoker” was viewed quite favourably (Klein, 1995). However many countries, including Australia, have since enacted ‘denormalisation’ policies (e.g., graphic anti-smoking advertisements) aimed at publicly stigmatising smokers (Chapman & Freeman, 2008). Smokers are now viewed by many as unhealthy (Kim & Shanahan, 2003), unattractive (Chapman, Wakefield, & Durkin, 2004), and even dirty (Farrimond & Joffe, 2006). One of a number of possible responses to such devaluation (Jetten, Schmitt, Branscombe, Garza, & Mewe, 2011) is for smokers to identify not just as a smoker, but as a smoker of a particular brand (Hoek et al., 2012; Mussweiler, Gabriel, & Bodenhäuser, 2000). Doing so deflects the negative connotations of the superordinate category (dirty etc.) and may help to define the self with more positive content (e.g., ‘Winboro Woman’ can be sassy, independent and minty fresh).

Speaking to this point, there is some evidence that social identification as a ‘user’ of a particular substance, or with social groups where use of that substance is normative, is a barrier to recovery from addiction (Buckingham, Frings, & Albery, 2013; Dingle, Stark, Cruywys, & Best, 2015). There is also evidence that people can derive a sense of belonging and positive esteem from their social networks of substance users (Dingle, Cruywys & Frings, 2015). However, social identity processes have not been investigated in the context of cigarette brand identity or as a mechanism for the effectiveness of public health policy more generally.

Until the recent Australian policy change, branded packaging was the only avenue left to observe and enact one’s brand identity, because all other tobacco advertising has been banned in Australia since 1992. Consequently, plain packaging is likely to further divest a brand of its characteristics at W1. Participants rated their level of agreement on a 1 (strongly disagree) to 7 (strongly agree) scale: “I feel that a typical smoker of (brand) is”: “trendy/stylish”; “confident/successful”; and “sophisticated” (α = 0.90).

1.2.2. Brand identification

At W1, participants rated 7 items indicating their identification with their preferred brand on a Likert scale from 1 (strongly disagree) to 7 (strongly agree). These items were programmed so that smokers’ previously selected brands were automatically incorporated into questionnaire wording. Scale items were based on widely used measures of identification with a social group (Leach et al., 2008; Postmes, Haslam, & Jans, 2012), for example “I feel a bond with other (brand) smokers”, “I identify with the group of (brand) smokers”, (α = 0.89). At W2, all participants were asked the same questions.

Table 1

| Characteristics of W2 responders and non-responders and independent samples t-tests (chi-square tests) to assess differential attrition | Responded to W2 | N | Mean (%) | Std. deviation | p |
|---|---|---|---|---|---|
| W1 brand identification | No | 83 | 3.69 | 1.23 | 0.37 |
| | Yes | 178 | 3.55 | 1.16 | |
| W1HSI | No | 83 | 2.07 | 1.44 | 0.32 |
| | Yes | 178 | 2.27 | 1.51 | |
| Age | No | 83 | 28.98 | 10.18 | <0.001 |
| | Yes | 178 | 34.80 | 12.90 | |
| Index of relative socio-economic disadvantage | No | 83 | 1015.73 | 127.82 | 0.18 |
| | Yes | 178 | 1035.31 | 101.68 | |
| Gender (male) | Yes | 83 | 67.5 | 0.03 | <0.01 |
| | No | 178 | 50.6 | 0.18 | |
| Completed university | Yes | 83 | 28.9 | 0.26 | |
| | No | 178 | 36.0 | 0.64 | |
| Intend to quit in next 6 months (%) | Yes | 178 | 72.0 | 0.54 | |

1.2. Materials and procedure

In W1, smokers were asked to indicate which brand they smoked most often. At W2, participants who smoked at least a puff during the past week, were reminded of their previously preferred brand (automatically coded to appear in each participant’s individual survey) and were asked if they still smoked this brand most often. Participants who indicated that they no longer smoked this brand most often were asked to indicate which brand they now smoked most often.

In the three months prior to the introduction of plain packaging legislation (between 21 September and 14 November 2012), Australians over the age of 18 who smoked branded cigarettes at least daily were invited, via online discussion forums and noticeboards, to complete a 15–20 min online survey about “social factors influencing smoking” in exchange for a AUD$10 voucher. Following this Wave 1 (W1) survey, participants were sent an email invite to complete a follow-up Wave 2 (W2) survey approximately six months after the introduction of plain packaging (May 2013), in exchange for another $10 voucher. W1 participants were not eligible if they (1) did not smoke branded cigarettes daily, (2) reported having already purchased plain packaged tobacco or (3) if they quit prior to December 1, 2012. From a final eligible sample at W1 of 261 (112 females), 178 (85 females) responded to the W2 survey. Further sample details are provided in Table 1.
1.2.3. Smoking behaviour and intentions

The Heaviness of Smoking Index (HSI; Heatherton, Kozlowski, Frecker, Rickert, & Robinson, 1989) was used to provide a validated measure of nicotine dependence based on the reported time to first cigarette each day and the number of cigarettes smoked per day.

Quit intentions were assessed with a single item: ‘Are you seriously thinking of quitting smoking’ (1 = ‘yes, within the next 30 days’, 2 = ‘yes, within the next 6 months’, 3 = ‘no, not thinking of quitting’) in W1 and W2. These items were recoded to a dichotomous variable (1 = intending to quit in the next six months, 0 = not intending to quit).

At W2, participants were asked “Do you currently smoke cigarettes” with the response options: “yes, every day”, “some days (if less than 7 days per week or less than 1 cigarette per day)”, or “not at all”. Participants who responded “not at all” were asked “How many days ago did you last smoke a cigarette, even a puff?””. Participants who indicated they last smoked more than seven days ago were classified as having quit (Velicer & Prochaska, 2004). Participants were asked “SINCE DECEMBER 1 2012, how many times have you made a serious attempt to stop smoking that lasted for at least a day”. Responses to this item were recoded to a dichotomous measure of quit attempts since 1 December 2012 (0 = “no quit attempts”, and 1 = “at least one quit attempt”).

1.2.4. Exposure to plain packaging and health warning labels

In W1, participants were then asked how many, if any, plain packaged cigarettes they had purchased previously. Participants then rated the salience of health warning labels (“In the last month, how often if at all, have you noticed the warning labels on cigarette packages?”, “1 = “Never” to 5 = “Very Often”) using a validated measure of the salience of health warning labels (Borland et al., 2009). The same questions were asked at W2 after participants had completed the brand identification questions.

1.2.5. Socio-demographic covariates

Participants indicated their age, gender, education level, and suburb. Suburbs were recoded using the socio-economic index of relative disadvantage for areas (Australian Bureau of Statistics [ABS], 2014), assessing area-level characteristics including income and unemployment, to provide an indicator of socio-economic status (SES).

2. Results

Of the 378 participants who completed the W1 survey, participants were excluded who had already purchased plain packaged cigarettes at W1 (N = 90), did not smoke branded cigarettes (n = 2) or smoked ciga-

Please note that the rest of the text is cut off at this point and is not fully visible. The text continues and includes further details on the observations and findings from the study, including statistical analyses and interpretations of the results. The full report would include discussions on the implications of the findings, comparisons with previous research, and conclusions drawn from the data. The specific details and discussions would depend on the full context of the study and the nature of the hypotheses or questions being addressed.
are recommended for addressing this confound (McArdle, 2009). Such that extreme scores are more likely to moderate toward the sample average over time. 

Controlled for W1 HSI, the residualised increase in perceived salience of health warning labels, and socio-demographic covariates. Table 5 shows the corresponding parameter estimates and fit statistics, indicating that our proposed model demonstrated a good fit to the data. W1 brand identity significantly predicted latent brand identity decrease in both the full sample (M = 0.62, 95% confidence interval: 0.70, 0.51) and the non-quitting subsample (M = 0.58, 95% confidence interval: 0.69, 0.44), such that participants who had high brand identity at W1 were most likely to experience decreases in their brand identity following the introduction of plain packaging. As shown in Table 1, this in turn predicted quit intentions and reduced smoking behaviours, such that there was a significant negative indirect effect of initial brand identification on quit intentions and smoking behaviours. The direct effect between initial brand identification and quit intentions and smoking behaviours, however, was positive, indicating a suppression effect. This is consistent with Hypothesis 3 and implies that while brand identification is typically associated with greater smoking behaviour (directly), but following the introduction of plain packaging, identification also led to a reduction in smoking behaviour (indirectly) as these individuals were most sensitive to the new legislation due to their sense of identity derived from, and signalled by, the cigarette brand. 

Hypothesis 3 was therefore confirmed: people with higher W1 brand identity were most likely to experience a reduction in brand identity, which in turn predicted a higher likelihood of quitting, attempting to quit, smoking less, and intending to quit in the future.

### 3. Discussion

These results are consistent with the proposed social identity analysis for explaining the impact of plain packaging on adult smoking behaviour. As predicted in Hypothesis 1, both brand identity and positive brand stereotypes decreased following the introduction of plain packaging, consistent with previous experimental evidence showing plain packaging reduces positive brand perceptions (Stead et al., 2013). In line with Hypothesis 2, reductions in brand identity were associated with decreased smoking behaviours, even after controlling for demographic characteristics, prior smoking intensity and perceived changes in the salience of health warning labels. Specifically, decrease in brand identity was associated with higher odds of quitting. For those still smoking at W2, decreased brand identity was associated with higher odds of attempting to quit since the legislative change, intending to quit smoking in the next six months, and smoking less intensely at W2. Finally, we found evidence that plain packaging is particularly likely to impact high brand identifiers (Hypothesis 3). This implies that those smokers who perceived their brand to be self-defining to begin with were more likely to be affected by plain packaging because they experience a decline in their brand identity (which

#### Table 3

Zero order correlation matrix for main study variables.

|     | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   |
|-----|------|------|------|------|------|------|------|------|------|------|
| 1   | Sex (1 = male, 0 = female) | 1.00 |      |      |      |      |      |      |      |      |
| 2   | Age | 0.071 | 1.00 |      |      |      |      |      |      |      |
| 3   | Education (1 = university, 0 = less than university) | 0.061 | 0.205* | 1.00 |      |      |      |      |      |      |
| 4   | SES (1 = above average, 0 = below average) | 0.159 | 0.099 | 0.093 | 1.00 |      |      |      |      |      |
| 5   | W1 HSI | 0.276 | 0.339 | 0.276 | 0.236 | 1.00 |      |      |      |      |
| 6   | W1 Brand Identity | 0.123 | 0.006 | 0.025 | 0.107 | -0.038 | 0.045 | 0.012 | na* | 1.00 |
| 7   | Residualised decrease in brand identity | -0.157 | -0.024 | -0.018 | 0.045 | 0.012 | na* | 1.00 |      |      |
| 8   | Quit for at least 7 days | 0.150 | 0.218* | 0.087 | 0.060 | -0.033 | -0.063 | 0.163* | 1.00 |      |
| 9   | W2 HSI | -0.142 | -0.181 | 0.746* | -0.127 | -0.138 | na 1.00 |      |      |      |
| 10  | W2 quit intentions (intend to quit in next 6 months = 1, no intent = 0) | 0.108 | 0.280* | 0.142 | -0.172 | 0.085 | -0.017 | -0.142 | -0.025 | 1.099* |
| 11  | W2 quit intentions (intend to quit in next 6 months = 1, no intent = 0) | -0.072 | -0.119 | -0.020 | 0.087 | 0.053 | -0.332** | 0.267** | na -0.206 | 1.00 |

* Decrease in brand identity, measured as: 1−(residualised change in brand identity).

b Correlations with quitting are calculated based on the full sample (N = 178); all other correlations are presented for the sample who had not quit (N = 149).

c The association between brand identity and residualised change, is zero by definition. The latent decrease score analysis shown in Fig. 1 provides a valid method for statistically analysing the relationship between W1 brand identity and the decrease in brand identity (see McArdle, 2009 for a statistical discussion of this issue).

p < 0.05.

⁎⁎ p < 0.01.

1 There is a possible confound explaining why high brand identifiers might be more likely to experience a decline in brand identity, other than their (hypothesised) greater sensitivity to the introduction of plain packaging. The problem is regression to the mean, such that extreme scores are more likely to moderate toward the sample average over time (Barnett, van der Pols, & Dobson, 2005; Burt & Obarovit, 2013). Latent change scores are recommended for addressing this confound (McArdle, 2009).
was a likely maintenance factor for their smoking) compared to smokers with a weak brand identity.

These results build on qualitative research showing how smokers use brand identities as a social tool (Fry et al., 2008) for conveying information about their smoking status (Barnard & Forsyth, 1996), making positive associations with specific regional, gender and class identities (Scheffels, 2008), and resisting unfavourable connotations of being a smoker (Hoek et al., 2012). Our findings extend these insights by showing for the first time how brand identity, operationalised as a social identification as a smoker of a particular cigarette brand, can predict quantitative changes in self-reported smoking behaviour in the context of plain packaging. These findings support the argument that social identities can powerfully shape both the meaning and enactment of health behaviours and do so in ways that cannot be predicted by predominant health behaviour models focussing on individual and socio-demographic characteristics (see also Jetten, Haslam & Haslam, 2012). Moreover, while social identities are often important resources for promoting health and wellbeing (Jetten, Haslam, Haslam, Dingle, & Jones, 2014), these findings are a reminder that the social identity approach can also elaborate how identities sometimes maintain unhealthy behaviours (see also Best et al., 2016; Cruwys & Gunaseelan, 2016; Walter, Jetten, Parsell, & Dingle, 2015). This focus can assist in the development of novel ‘social cures’ that harness group processes to drive positive behavioural change.

Any causal interpretations of the current study are obviously limited by the observational design. By including W1 HSI, age, education, socio-economic status and perceived increases in the salience of health warning labels as covariates, we attempted to control for other factors that might explain our results – for example that high brand identifiers smoked less intensely to begin with, or that the more prominent health warning labels reduced both brand identification and smoking behaviours. Our mediation analysis also showed that high initial brand identification was prospectively (indirectly) associated with lower smoking behaviour. This makes it less plausible that brand identity decreases were outcomes of other attitudinal or behavioural changes, or reflected natural declines in brand identity.

A further potential limitation of the study is that smoking behaviours were self-reported. While such measures have been validated in previous research (Heatherton et al., 1989), it is likely that most smokers would have been aware of the intention of plain packaging legislation and so participants’ responses may reflect a degree of expectancy bias. In light of this, future research could usefully examine how, over time, and as plain packaging becomes normalised, the sharp reductions in brand identity observed here reach a plateau. Conceivably, remaining

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### Table 4

| Outcome variable and predictor variables | Model 1a | | | Model 2a | | | Model 2b | | |
|-----------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|
|                                         | AdjOR (β) | 95% CI   | N  | p       | AdjOR (β) | 95% CI   | N  | p       | AdjOR (β) | 95% CI   | N  | p       |
|-----------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|
| Quit at W2                              | 1.67     | 1.06,2.61| 0.024    | 1.61     | 1.02,2.54| 0.041    | 1.91     | 1.17,3.11| 0.01     |
| W1 Heaviness of Smoking Index           | 1.16     | 0.81,1.65| 0.42     | 1.04     | 0.73,1.49| 0.83     |
| Increased warning label salience        | 1.02     | 0.64,1.64| 0.92     | 1.03     | 0.63,1.68| 0.90     |
| W2 HSI                                 | 1.80     | 1.20,2.71| 0.001    | 1.75     | 1.16,2.63| 0.01     | 1.94     | 1.17,3.21| 0.01     |
| Brand identity decrease                 | 1.44     | 1.01,2.05| 0.044    | 1.47     | 1.03,2.11| 0.036    | 1.35     | 0.88,2.07| 0.16     |
| W1 Heaviness of Smoking Index           | 0.88     | 0.68,1.15| 0.36     | 0.95     | 0.71,1.28| 0.74     |
| Increased warning label salience        | 1.56     | 1.08,2.25| 0.017    | 1.78     | 1.16,2.72| <0.01    |
| At least 1 quit attempt                 | 1.67     | 1.06,2.61| 0.024    | 1.61     | 1.02,2.54| 0.041    | 1.91     | 1.17,3.11| 0.01     |
| W1 Heaviness of Smoking Index           | 1.16     | 0.81,1.65| 0.42     | 1.04     | 0.73,1.49| 0.83     |
| Increased warning label salience        | 1.02     | 0.64,1.64| 0.92     | 1.03     | 0.63,1.68| 0.90     |
| W2 HSI                                 | 1.80     | 1.20,2.71| 0.001    | 1.75     | 1.16,2.63| 0.01     | 1.94     | 1.17,3.21| 0.01     |
| Brand identity decrease                 | 1.44     | 1.01,2.05| 0.044    | 1.47     | 1.03,2.11| 0.036    | 1.35     | 0.88,2.07| 0.16     |
| W1 Heaviness of Smoking Index           | 0.88     | 0.68,1.15| 0.36     | 0.95     | 0.71,1.28| 0.74     |
| Increased warning label salience        | 1.56     | 1.08,2.25| 0.017    | 1.78     | 1.16,2.72| <0.01    |

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a Model 1 adjusted for gender, age, education, and socio-economic status.

b Model 2a adjusted for Model 1 covariates in addition to W1 HSI, and residualised increase in W2 salience of health warning labels.

c Model 2b was identical to Model 2a but excluded participants who stated they no longer regularly smoked the same brand at W2.

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Fig. 1. Hybrid structural equation model, testing mediation between brand identity and smoking behaviours (HSI). All exogeneous variables were covaried (not depicted here). The model depicted shows the standardised path coefficients and significance levels (*p < .05, **p < .01, ***p < .001) for the model testing the direct and indirect effects between W1 Brand ID and W2 HSI (n = 149). An otherwise identical model was tested, replacing the main DV presented here (W2 HSI), with the outcome variables: quitting smoking (N = 178), quit attempts (N = 148), and W2 quit intentions (N = 149).
smokers could also identify more strongly as “united smokers” rather than as smokers of a particular brand.

This study is the first to investigate social identity as a mechanism of action for a large-scale public health intervention. Given that Australia is the first testing-ground for the highly contentious legislation to require plain packaging of cigarettes (legislation that has been subject to legal challenge from multinational tobacco companies), these findings have particular relevance not just to social and health researchers, but also to policymakers. From this perspective, it is worth highlighting not only that our data support the effectiveness of plain packaging (in line with other early evidence, e.g., Durkin et al., 2015), but also that those who derived a positive identity from their cigarette brand were most sensitive to this intervention. These smokers might be harder to reach with policies targeting other mechanisms such as economic disincentives (Hughes, 2011). This suggests that attention to social identity phenomena in the context of addiction is a fruitful avenue for both conceptualising and informing public health policy.

Our results imply that, in addition to selling a product that causes death, tobacco companies also sell strong brand identities that help positively redefine what smoking means for a smoker’s sense of self. The introduction of plain packaging was a rare opportunity to consider this thesis: since we can barely imagine what the world would be like without brands, we can easily underestimate their influence in shaping identity, perceptions and behaviour. Plain packaging allows us to glimpse such a world, and to begin to understand the power of branding and brand identity in maintaining smoking behaviour.

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