Injection of Botulinum Toxin A in the Lacrimal Gland for Treatment of Epiphora in Crocodile Tears Syndrome – A Case Report

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Purpose: Crocodile tears syndrome is a rare autonomic synkinesia, in which patients tear excessively in response to salivary stimuli. It usually occurs after idiopathic or traumatic facial palsy, as a result of aberrant reinnervation of the lacrimal gland by salivary efferent fibers from either the seventh or ninth cranial nerve.

Patients and Methods: We report the case of a 54-year-old woman, with a history of left Bell’s palsy, who attended our ophthalmology clinic due to epiphora of the left eye while eating or speaking, for 6 months.

Results: The ophthalmologic evaluation revealed a mild weakening of the frontal and left orbicularis oculi muscles without lagophthalmos. No other abnormalities were found, namely ocular surface swelling, ectropion, or obstruction of the lacrimal outflow system. Schirmer test II in the left eye increased from 12 to 23 mm while the patient was chewing. All these clues led to the diagnosis of crocodile tears syndrome and treatment with botulinum toxin A injection was proposed. One month after the injection of the palpebral lobe of the left lacrimal gland with 6 units of botulinum toxin A, the patient reported an almost complete resolution of the complaints, stated by a decrease in Munk scale and Lac-Q scores. Six months after injection, the patient conveyed recurrence of symptoms and a new treatment session was performed with comparable results.

Conclusion: Since crocodile tears syndrome is rare, it is crucial to increase awareness and knowledge about it among ophthalmologists and other medical doctors. Botulinum toxin is a safe and effective treatment modality, dramatically improving these patients’ quality of life.

Keywords: crocodile tears, gustatory lacrimation, epiphora, lacrimal gland, botulinum toxin A

Introduction

Bogorad syndrome, also called crocodile tears syndrome or gustatory lacrimation, is a rare autonomic synkinesia, in which patients tear excessively in response to salivary stimuli.¹ It is thought to result from aberrant reinnervation of the lacrimal gland by salivary efferent fibers from either the seventh or ninth cranial nerve, most commonly in the setting of idiopathic or traumatic facial palsy.²

The treatment of crocodile tears syndrome depends on the severity of the hyperlacrimation and its impact on patients’ quality of life. Treatment options include subtotal resection of the lacrimal gland, glossopharyngeal and facial nerve section at different levels, use of anticholinergic drugs, intraorbital injection of alcohol or cocaine to destroy postganglionic fibers from the sphenopalatine ganglion, and injection botulinum toxin A into the lacrimal gland.³

Botulinum toxin A is an acetylcholine release inhibitor at the neuromuscular junction. It acts by stopping transmission along the aberrantly regenerated parasympathetic nerve fibers to the affected gland.³ It can be administered both transcutaneously and transconjunctivally to the lacrimal gland in crocodile tears syndrome patients. Rare, minor, and transient complications were reported in the literature, including ptosis, superior rectus palsy, and dry eye. The transconjunctival route is proven to have lesser complications than injecting transcutaneously.⁴
Herein, we report the drastic improvement of a patient diagnosed with Bogorad syndrome and successfully managed with injections of botulinum toxin A.

**Materials and Methods**

This case report complies with the guidelines for human studies and was conducted ethically in accordance with the World Medical Association Declaration of Helsinki. The patient was informed of her medical condition and gave her written consent to publish this report and accompanying images. Institutional approval was required to publish the case details.

A Schirmer test under topical anesthesia was used to assess tear volume. The severity of epiphora was graded according to the Munk scale. The lacrimal symptom questionnaire (Lac-Q) was used to determine the social and lifestyle impact of epiphora. Higher scores in Munk score and Lac-Q represent higher severity of symptoms and impact in quality of life.

Botulinum toxin A (Botox, Allergan, Dublin, Ireland) was reconstituted with sterile, preservative-free 0.9% sodium chloride solution diluted to a concentration of 50 units/1 mL. Each patient received topical Oxybuprocaine Hydrochloride 0.4% w/v (Anestocil, Edol, Lisbon, Portugal) before injection. The lateral upper eyelid was manually distracted away from the globe, while the patient looked down and to the opposite side to expose the palpebral lobe of the lacrimal gland. A transconjunctival injection of 6 units of botulinum toxin A using a 27-gauge needle on a 1-mL syringe was given into the palpebral lobe.

**Results**

We present the case of a 54-year-old woman, who attended a general ophthalmology clinic complaining of painless epiphora in the left eye while speaking or eating, with 6 months of evolution. The patient had been diagnosed with Bell’s palsy on the left side one year earlier but recovered from the motor deficit with physical therapy. She had no other relevant medical history.

The ophthalmological evaluation revealed mild weakening of the left orbicularis oculi and frontal muscles without lagophthalmos. No other abnormalities were found, including inflammation of the ocular surface, ectropion, or obstruction of the tear outlet system.

A Schirmer test was performed under topical anesthesia for 5 minutes and the result was 12 mm for the left eye. The same test was then repeated while the patient was chewing, and the result was 23 mm (Figure 1A).

All these clues led to the diagnosis of Bogorad syndrome and treatment with botulinum toxin injection in the lacrimal gland was proposed.

![Figure 1](https://doi.org/10.2147/IMCRJ.S379024) 5-minute Schirmer Test under topical anesthesia: (A) before treatment; (B) 1 month after treatment. In both examinations, the test was performed in normal conditions (left strip in (A) and (B)) and then repeated while the patient was chewing (right strip in (A) and (B)). Red arrows indicate test results.
Two weeks after the transconjunctival injection of 6 units of botulinum toxin in the palpebral lobe of the left lacrimal gland (Figure 2), the patient reported a decrease in perceived tearing, and 1 month after the treatment there was an almost complete resolution of the complaints.

Schirmer test was repeated under the same previous conditions, and the result was 5 and 12 mm, respectively (Figure 1B).

Munk scale was used for epiphora grading and the patient noted a reduction of the symptoms from a score of 4 to 1 with treatment (Table 1).

The social impact was also assessed using the lacrimal symptom questionnaire (Lac-Q) and a score of 12 and 4 was reported by the patient before and 1 month after treatment, respectively (Tables 2 and 3).

Recurrence of the symptoms was detected 6 months after botulinum toxin treatment, and a new injection was performed with similar reported results.

No complications occurred after the two described procedures.

Discussion

Bogorad suggested in 1928 the term “crocodile tears syndrome” to describe gustatory hyperlacrimation, derived from the traditional belief that a crocodile sheds tears before devouring its victim.\(^1\) Over the years, several cases were described, the majority occurring after idiopathic or traumatic facial nerve palsy, as was the case of our patient, but also in congenital disorders, such as Duane’s retraction syndrome, Ramsay–Hunt syndrome, Dandy-Walker syndrome and Wildervanck syndrome.\(^8\)

| Grade | Clinical Finding                                | Before Treatment | After Treatment |
|-------|-----------------------------------------------|------------------|----------------|
| 0     | No epiphora                                   |                  |                |
| 1     | Occasional epiphora requiring dabbing less than twice a day |                  | \(X\)          |
| 2     | Epiphora requiring dabbing to 2–4 times a day. |                  |                |
| 3     | Epiphora requiring dabbing to 5–10 times a day.|                  |                |
| 4     | Epiphora requiring dabbing more than 10 times a day |                  | \(X\)          |

Note: \(X\) marks patient self-reported classification.

Figure 2 Transconjunctival injection of the left lacrimal gland palpebral lobe with 6 units of botulinum toxin A.
Table 2 Part 1 of the Lacrimal Symptom Questionnaire (Lac-Q). Social and Lifestyle Impact of Tear Duct Problem, Before and 1 Month After the First Botulinum Toxin-A Injection

| Which of These Five Statements is True About the Tear Duct Problem Overall in the Last Eight Weeks? | Before Treatment | After Treatment |
|---|---|---|
| Friends or family have commented about the watery eye problem. | X |  |
| The watery eye problem has caused embarrassment in company. | X |  |
| The watery / sticky eye problem has interfered with everyday activity, for example reading, driving, wearing make-up, wearing glasses, hobbies,… | X | X |
| The vision is sometimes blurred because of the watery / sticky eye problem. | X | X |
| Medical attendance: visit to the family doctor’s surgery, or the hospital eye clinic, because of tear duct problem. | X |  |
| **Total score for social impact** | 5 | 2 |

Note: X marks patient self-reported impact.

Table 3 Part 2 of the Lacrimal Symptom Questionnaire (Lac-Q). Classification of Left Eye Complaints, Before and 1 Month After the First Botulinum Toxin-A Injection

| For each of the Four Problems, Put a Tick in The box Next to the Statement Which Best Describes the Situation Over the Last Eight Weeks. | Before Treatment | After Treatment |
|---|---|---|
| **Watery eye** | | |
| No watery eye problem (0) | | |
| The eye waters occasionally, mainly outdoors (1) | | |
| Troublesome watering of the eye, indoors and outdoors, some days (2) | X | |
| Troublesome watering of the eye most days (3) | | |
| Troublesome watering of the eye every day (4) | X | |
| **Pain in or around the eye; soreness of eyelids** | | |
| No pain (0) | X | |
| Some pain or soreness, but has not sought medical advice or treatment (1) | | X |
| Pain or soreness, has used prescription eyedrops (2) | | |
| Painful and swollen (lacrimal abscess), requiring antibiotics or surgical drainage (4) | | |
| **Sticky eye** | | |
| No problem with sticky eye (0) | | X |
| The eye is sometimes sticky in the mornings (1) | | |
| The eye is sticky every day in the mornings (2) | X | |
| The eye has sticky or mucous discharge throughout the day (3) | | |
| There is infected discharge leaking through the skin of the lower eyelid (4) | | |
| **Swelling or lump at the medial canthus (mucocele)** | | |
| No swelling or lump (0) | X | X |
| Swelling present, but only intermittently (1) | | |
| Swelling present all the time (2) | | |
| **Total score** | 7 | 2 |

Note: X marks patient self-reported impact.
The pathogenesis of this syndrome is being unveiled by some theories. Consistently across the literature, it is believed that in the recovery period following facial nerve injury, the regenerating salivary nerve fibers undergo synkinesis or are misdirected via the greater superficial petrosal nerve to innervate the lacrimal gland instead of the submandibular gland. This results in excitation of the lacrimal gland to produce ipsilateral tearing rather than causing salivation by any stimuli of smell or taste of food.\(^4\)

After the description of a few patients with crocodile tears syndrome and concomitant lateral rectus palsy or co-existing Duane retraction syndrome, Spiers et al raised the hypothesis of a congenital cause for this syndrome, specifically the existence of a lesion in the pons adjacent to the abducens nerve.\(^9\)

Ephaptic interactions, in which electric fields generated by a specific neuron alter the excitability of neighboring neurons as a result of their anatomical and electrical proximity, may also occur in demyelinated but intact lacrimal fibers by efferent impulses in the salivary secretomotor fibers of the facial nerve.\(^3\)

Over the years, numerous different treatments were described to treat excessive tearing, some of which were radical and permanent such as excision of the palpebral lobe of the lacrimal gland, cutting of the chorda tympani nerve, denervation of the lacrimal gland either by dissection or diathermy, and sphenopalatine ganglion blockage by alcohol or cocaine.\(^4\)

In 1998, Boroojerdi et al published the use of botulinum toxin in the treatment of gustatory hyper lacrimation.\(^10\) Since then, some isolated case reports and small case series were published.\(^3,10–13\)

Botulinum toxin A affects neurotransmission by inhibiting the release of acetylcholine at the neuromuscular junction and cholinergic autonomic nerve terminals.\(^3\) Injection in the lacrimal gland can be delivered through both transcutaneous and transconjunctival routes. In the transcutaneous approach, the toxin is injected into the orbital lobe, whereas in the transconjunctival approach, it is injected under direct observation into the palpebral lobe of the lacrimal gland.\(^14\) The transconjunctival approach has the advantage of injecting a relatively lower dose into the gland by direct visualization, thus resulting in fewer complications.\(^15\)

The exact dosage of botulinum toxin A to reach the maximum improvement in crocodile tears syndrome is not well established, with reports using doses ranging from 2.5 to 60 units.\(^3,10–13\) The higher doses seem to have no additional benefit in terms of efficacy or duration.\(^2\) The minimum dose reported having successfully reduced tears in functional outflow obstruction was 2.5 units.\(^16\) Pattanayak et al published an interesting case series in which patients with Bogorad syndrome were treated with two injections of 5 units of botulinum toxin transconjunctivally administered into the lacrimal gland within an interval of 1 week. All six patients showed complete or partial disappearance of reflex lacrimation while chewing. However, two patients developed transient ptosis.\(^16\)

In our clinical case, the palpebral lobe of the left lacrimal gland was injected with 6 units of botulinum toxin A, which is in line with the small dosages adopted in the more recent studies.\(^8,16\) The patient reported a dramatic improvement in excessive tearing and quality of life, as stated by the notorious changes in auto-reported scores in the Munk scale and Lac-Q. To our knowledge, this is the first time these validated scales are applied to evaluate the results of botulinum toxin A injection in this setting.

No complications were identified after the two treatments performed on our patient. Minor complications were described in the literature, especially with transcutaneous botulinum toxin A injection, namely ptosis, superior and lateral rectus palsy, and dryness of the treated eye.\(^3,8,13\)

The effect of botulinum toxin usually peaks in the first week after the injection with a duration of effect persisting up to 3–6 months.\(^8,12\) Recurrence of symptoms was reported by our patient 6 months after the first injection. A similar treatment was performed with comparable results. There is a paucity of studies with extended follow-up periods to assess the long-term efficacy and safety of repeated injections of botulinum toxin A in the lacrimal gland. Moreover, repeated minor trauma of the injection could eventually impair lacrimal gland function.\(^2\)

**Conclusion**

Since crocodile tear syndrome is a rare entity, it is important to increase awareness and knowledge about it among ophthalmologists. Even though it is a benign condition, it has the potential to severely affect patients’ quality of life. Botulinum toxin A injection is a very safe and effective treatment for excessive tearing. However, long-term studies are needed to assess the efficacy and complications of this treatment after repeated injections.
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Disclosure
The authors declare no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

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