The Impact of Ride-Hailing Services on Private Car Use in Urban Areas: An Examination in Chinese Cities

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1. Introduction

As the use of Internet is becoming more widespread and smartphone usage is increasing, a sharing economy platform came into being in recent years that helps ride-hailing services, such as Uber and Didi Chuxing, which thrive in the context of the sharing economy. A ride-hailing services in China has been defined as follows: “the service platform built based on Internet technology, enabling eligible cars and drivers to access the service platform and integrating supply and demand information so as to provide passengers with noncruise taxi reservation service” (see the website of the Ministry of Transport of the People’s Republic of China for more details at http://xsgk.mot.gov.cn/ijgou/fgs/201607/t20160728_2973471.html). The ride-hailing services provide a real-time, efficient, and convenient supply-demand matching mechanism for passengers and drivers through the platform [1].

According to the 44th Statistical Report on Internet Development in China released by the China Internet Network Information Center (CNNIC), in June 2019 (available in Chinese at http://www.cac.gov.cn/2019-08/30/c_1124938750.html), the number of online taxi bookings in China reached 337 million, an increase of 6.7 million compared with the end of 2018 and accounting for 39.4% of total Internet users. The rapid growth of ride-hailing services is bound to have a greater impact on urban transportation. Moreover, it will have an impact on urban traffic congestion and environmental pollution. The impact of ride-hailing services on urban traffic is a problem that urban transportation administrators and government policymakers consider closely.

In the past few years, with the development of the Chinese economy and the improvement in people’s living standards, more and more people purchase private cars. Even though the private car is convenient, comfortable, and flexible, it has a low utilization rate and can cause a series of
problems, including urban traffic congestion and environmental pollution [2].

In comparison, ride-hailing services can reduce travel costs, improve vehicle utilization, and reduce traffic congestion, environmental pollution, and parking pressure [3, 4]. Therefore, the relationship between ride-hailing services and the use of private cars in urban settings is an issue worth studying. It will enrich studies on the impact of emerging ride-hailing services on traditional travel patterns [5–7].

If ride-hailing services can significantly reduce the use of private cars, it may alleviate urban traffic problems and environmental pollution. This research has implications and significance for the governance of ride-hailing services. In addition, whether and to what extent ride-hailing services decrease the use of private cars is an issue of concern for ride-hailing platform companies and car sales companies.

Ride-hailing services, as an emerging travel mode, have been underdeveloped and continue to change. At present, although many scholars have focused on ride-hailing services, research on the impact of ride-hailing services on traditional modes of travel, which mainly include traditional taxis, public transit, and private car use, is still very limited [8–10]. In the relevant literature, research on the influence on private car use is still very immature.

Existing research studies provide highly controversial conclusions and seldom fully clarify the relationship between the two sides [2, 11]. For example, Ward et al. found that Uber and Lyft have reduced the average use of private cars by 4.1% in urban areas of the United States [12], but Gong et al. reported a contrary finding that Uber has increased new vehicle registrations by 8% in China [13].

This paper is devoted to addressing the limitations of previous studies. The impact of ride-hailing services on the use of private cars in different urban areas is analyzed, and the paper utilizes a more highly scientific, reasonable, and rigorous research design than that used in previous studies. In addition, rational choice theory and prospect theory are used to analyze the reasons that citizens choose one mode of transportation over another.

Uber and Didi Chuxing account for a large proportion of ride-hailing services in China. In 2014, they both started ride-hailing services in China. They entered seven large cities in that year: Beijing, Shanghai, Guangzhou, Shenzhen, Chongqing, Chengdu, and Hangzhou. Over the next few years, they continuously entered other cities. The major ride-hailing services entered different cities at different times. This timeline provides favorable conditions for natural experiments to analyze the changes in the use of private cars in urban areas before and after large-scale ride-hailing services enter cities.

This paper collected balanced panel data from 109 cities in China from 2010 to 2016 to study the impact of ride-hailing services on private car use in urban areas. In particular, this paper addresses the following questions. (1) How do ride-hailing services affect private car use in urban areas? (2) Is the impact of ride-hailing services on private car use in urban areas long term? (3) Is there urban location heterogeneity in the influence of ride-hailing services on private car use in urban areas?

The answers to these questions can provide the basis for the formulation of ride-hailing policies for urban transport administrators and are significant for automobile dealers with regard to the formulation of marketing strategies.

The elements of this study are arranged as follows. Section 2 outlines the findings of literature review, and Section 3 describes the empirical test design. Section 4 provides a description of the empirical analysis. The robustness test is discussed in Section 5, and Section 6 outlines the findings regarding the heterogeneity of urban locations. Section 7 provides a discussion and conclusion.

2. Literature Review

2.1. Online Platform and Its Impacts. Online platforms that are constructed based on emerging technologies bring many benefits. For example, P2P platforms such as eBay, Uber and Airbnb promote matching between the seller and the buyer by using their advanced algorithms [14]. Many platforms can reduce market failure by using advanced search and matching algorithms [15]. The platform can increase the transparency of transactions by reducing information asymmetry [16], and the platform can reduce transaction friction by increasing the transparency of price information [17].

An issue that has been emphasized by scholars is the impact of Internet-based platforms on traditional industries. In the hotel industry, there is evidence that the increasing supply of Airbnb had a significant negative impact on the revenue of the traditional hotel industry [18]. Dogru et al. supported this view by finding that the increased supply of Airbnb had a negative impact on room revenue, average daily rate, and occupancy in the traditional hotel industry [19]. However, another study found that Airbnb had no significant impact on traditional hotel occupancy and turnover in several cities in the United States [20].

As for the transportation industry, many scholars found the emergence of ride-hailing services had a significant influence on traditional travel modes. However, scholars have not reached a consensus. For example, Clewlow and Mishra studied the impact of Uber on urban transportation in the United States and found that Uber could reduce the use of public transit by 6% when all other things are equal [21]. However, empirical work by Hall et al. found that Uber had a complementary effect on the use of public transit in American cities [22]. Berger et al. showed that ride-hailing services shocked the traditional taxi industry, and they found that the introduction of Uber into cities reduced the income of taxi drivers by approximately 10% [23]. However, Wallsten et al. showed that ride-hailing services brought benefits to taxi industry. They found that after Uber entered cities, the traditional taxi industry was forced to passively improve service quality, and the number of passenger complaints significantly decreased [24].

Many studies have touched upon the impact of ride-hailing on the use of private cars. Some scholars believe that ride-hailing will substitute the use of private cars. Vanderschuren et al. found that, in Cape Town, more and more people are using ride-hailing instead of using a private
car, and some of them gave up ownership of private cars [2]. Ward et al. estimated the impact of the entry of Uber and Lyft into cities in U.S. on local private cars per capita via a difference-in-differences method. The research results showed that the introduction of Uber reduced local private cars per capita by 2.8% in the first two years after its entry into cities, whereas Lyft reduced local per capita private car ownership by 4.6% in the first two years after its entry into cities [9]. However, other scholars believe the emergence of ride-hailing services in a city may increase the number of private cars. Guo et al. found that, due to the low threshold, high income, and free time to participate, many people consider buying a new car to engage in ride-hailing services, thus increasing the ownership of private cars [25]. Gong et al. believe that the flexible work schedule and earning additional income through sharing excess capacity have attracted many private car drivers to join ride-hailing services, thus increasing the use of private cars [13].

2.2. Rational Choice Theory and Prospect Theory. In this section, we refer to the existing literature to analyze how travelers choose between private cars and ride-hailing. The choice of individual travel mode is influenced by various factors such as travel cost, travel purpose and travel time [26, 27]. Travelers’ choice between private car and ride-hailing needs to be analyzed at the psychological level. The choice of travel mode is unpredictable because of risk and uncertainty of information [28]. At the same time, travelers always want to maximize their own interests when they travel. Therefore, we need to combine rational choice theory with prospect theory to comprehensively analyze travelers’ choice between private cars and ride-hailing.

Rational choice theory has evolved from a classical economic paradigm (based on the “hypothesis of economic man”) to a modern, nonmainstream economics paradigm (based on the “hypothesis of the limited rationality actor”). According to rational choice theory, no matter how it has evolved, maximization of individual utility is always the decision-maker’s principal aim [29]. The rational choice theory of classical economics takes the “economic man hypothesis” as the premise and “complete information and complete rationality” as the background and pursues utility maximization under the condition of cognitive determination [30]. Therefore, the rational choice theory in the classical economics paradigm is similar to expected utility theory. Rational choice theory in a modern, nonmainstream economics paradigm takes the “limited rational actor hypothesis” as the premise, which states that “bounded information and bounded rationality” are the background, and this means that individuals pursue self-interest under the condition of cognitive uncertainty [31]. In this way, it can objectively and truly analyze the psychological and behavioral performance of people in real life. In the context of the rise of ride-hailing platforms, travelers will make rational decisions based on cost comparison (e.g., the cost of ride-hailing and time delay vs. the cost of owning a private car) [32, 33]. To increase market share, ride-hailing platforms are devoted to reducing travelers’ ride-hailing costs by providing discount prices and employing many of vehicles. These efforts have attracted plenty of passengers.

However, people are not always rational when they make decisions. When people are disturbed by many factors, they often make irrational decisions [34]. Prospect theory can help to explain people’s irrational behavior in uncertain situations [35]. Prospect theory mainly describes different reactions to gain and loss in the same environment [36]. It is mainly explained by three effects: certainty effect, frame effect, and endowment effect [37–39]. A certainty effect means that people tend to overestimate certain results and underestimate uncertain results in the decision-making process. The certainty effect primarily acts by promoting risk-aversion under the condition of gain and risk-seeking under the condition of loss. The endowment effect means that people give better appraisal to what they own than what others own. The main manifest is that people’s pain for the loss of something is greater than their happiness for the gain of something. The framing effect is mainly manifested in that people tend to avoid risks in a positive frame (i.e., a gain) but seek risks in a negative frame (i.e., a loss). In the context of the rise of ride-hailing platforms, ride-hailing has undoubtedly become an important mode of transportation. Then, how will travelers choose between private cars and ride-hailing? The prospect theory can help to analyze this question. For example, according to the certainty effect, the traveler’s sense of certainty is usually based on tangibility rather than functionality. Even private cars and ride-hailing have the same functionality, travelers think that private cars have greater certainty than ride-hailing. Therefore, the value of private cars, which are tangible, is overestimated, and the value of ride-hailing with the same travel functionality is underestimated [40].

Detailed analyses based on these two theories are given in Section 4 to explain the findings.

3. Empirical Test Design

3.1. Natural Experiment and Analysis Model. Market entry of ride-hailing services (such as Uber and Didi) into different cities in China varies over time, which provides us an opportunity to do a natural experiment. Both Uber and Didi started their ride-hailing services in China’s major cities in 2014, and their share of the Chinese market has risen rapidly due to their strong capital backing. According to a report on China’s ride-hailing market released by Analysys, which is a commercial information service platform based on the research results of new media economy (internet, mobile internet, telecom, etc.), Uber and Didi are the top two companies in China’s ride-hailing rental market, and their market share totals 93.1% in 2015. After the merger of Didi and Uber in 2016, Didi has occupied more than 90% of China’s ride-hailing market. The merger of Didi and Uber in China triggered the market to ride-hailing industry monopoly concerns (for more details, refer to http://finance.ifeng.com/a/20160804/14684740_0.shtml (in Chinese)). Therefore, Didi and Uber can be viewed as representative of the whole ride-hailing industry in China. Although a small number of ride-hailing services entered Chinese cities before
2014, the scale was too small to have a significant impact on urban transport. Uber was launched in Beijing, Shanghai, Guangzhou, Shenzhen, Chongqing, Chengdu, and Hangzhou in 2014, and Didi started operating in Beijing in 2014. After this, ride-hailing services in China have had a great momentum. At the end of 2013, there were only 32 million ride-hailing users in China. However, in 2014, there were 211 million ride-hailing users in China, and after 2015, the number stabilized to approximately 300 million, according to Speed Transit Research Institute: Ride-Hailing Market Research Report in 2017 (available at: http://www.sootoo.com/content/675157.shtml (in Chinese)). We designed a Research Report in 2017 (available at: http://www.sootoo.com/content/675157.shtml (in Chinese)). We designed a natural experiment based on the time heterogeneity of ride-hailing services entering different cities.

We used a time window of seven years, from 2010 to 2016, for the research. Ride-hailing services such as Didi Chuxing and Uber were introduced to cities in 2014. We analyzed the impact of ride-hailing services on private car use in urban areas in the year when a ride-hailing service entered the city. By the end of 2016, there were still many cities in China that had not been introduced to ride-hailing services. We were able to construct a comparable experimental group (cities with ride-hailing services) and a control group (cities with no ride-hailing services) by closing the research time window in 2016. China’s ride-hailing services are being promoted in cities at a relatively rapid rate. By the end of 2017, China’s major cities were basically covered by ride-hailing services, while only a small number of small cities had not been introduced to ride-hailing services. If we had included the years after 2016 in our sample, we would have been unable to construct comparable experimental and control groups. Therefore, we chose 2010–2016 as the time window of the research. This decision may have affected our exploration of the long-term effects of the introduction of ride-hailing, but considering the rapid development of ride-hailing, the dynamic effect of a platform’s entry into a city for two years can also help us understand its relatively “long-term” effect.

In 2014, only seven cities, Beijing, Shanghai, Guangzhou, Shenzhen, Chongqing, Chengdu, and Hangzhou, had been introduced to large-scale ride-hailing services. Therefore, we included these seven cities in the experimental group. The characteristics of these cities (in 2014, 2015, and 2016) are shown in Table 1. In these cities, there were no large-scale ride-hailing services from 2010 to 2013, and there were large-scale ride-hailing services from 2014 to 2016. We selected cities with no large-scale ride-hailing services during the whole sample study period (2010–2016) as the control group. After a careful search of relevant information, we selected a total of 102 cities that had no ride-hailing services before 2017 to form a control group. See Table 2 for the list of control cities.

After controlling other factors that may affect the use of private cars in urban areas, we applied the difference-in-differences method to estimate the impact of the entry of ride-hailing services on the use of private cars in urban areas. To construct the difference-in-differences model, we set up two dummy variables. For those cities that had ride-hailing services in 2014, the dummy variable TREATED was assigned a value of 1, and otherwise, it was assigned a value of 0. The other dummy variable T was assigned a value of 1 in the year when the ride-hailing services entered the experimental city and the following years. T was assigned a value of 0 before the ride-hailing services entered the experimental city. Therefore, the samples can be divided into four groups: control group before ride-hailing services entered the city (TREATED = 0, T = 0), control group after ride-hailing services entered the city (TREATED = 0, T = 1), experimental group before ride-hailing services entered the city (TREATED = 1, T = 0), and experimental group after the ride-hailing services entered the city (TREATED = 1, T = 1). The econometric model is as follows:

\[
PCO_{it} = \beta_0 + \beta_1 \text{TREATED}_i + \beta_2 T_{it} + \beta_3 \text{TREATED}_i \times T_{it} + \beta_4 \text{CONTROL}_{it} + \mu_i + \lambda_t + \epsilon_{it}.
\]

The concept we were concerned with in this paper was the use of private cars. However, it is difficult to collect data on private cars use in our sample cities, so we used a proxy variable to indicate this concept. The use of private cars mainly depends on private car ownership [41, 42], and it is less likely to be affected by other factors (e.g., built environment, travel distance, and travel purpose) [43–45]. Studies have shown that private cars are very appealing to people. Once people own a private car, their use of it will increase [43, 46], leading to the formation of a habit [47–49]; this habit will result in exclusive travel behavior.

After this habit is reinforced, people who own private cars will use them exclusively, and their frequency of using other modes of travel will be lower [50, 51]; almost no other modes of travel will be used [52]. Therefore, private car ownership and private car use in cities are highly positively correlated. Previous studies have adopted private car ownership as a proxy variable for private car usage [53, 54], and this article follows this method. Therefore, we chose PCO as private car ownership in city i in year t, to measure private car use. The coefficients of TREATED and T will be absorbed by individual fixed effects and time fixed effects, respectively. This paper cares most about the interaction between TREATED and T. Its coefficient measures the net effect of the entry of ride-hailing services on the use of private cars in urban areas.

CONTROL is a set of control variables that will be described in the next section. \(\mu_i\) is the individual effect, \(\lambda_t\) is the time effect, and \(\epsilon_{it}\) indicates the error term. This paper uses clustered robust standard errors to solve the potential problems of cross-sectional correlation and heteroscedasticity. A two-way fixed effect model including individual effects and time effects needed to be adopted to reduce the interference of the individual effect and time effect on the analysis.

### 3.2. Control Variables

We controlled for several variables that could affect the use of private cars in urban areas, which mainly includes socioeconomic indicators, transport-related indicators, and number of mobile telephone subscribers.
Many socioeconomic indicators of the city have been verified having significant influences on the use of private cars in urban areas. These indicators include the average wage of employed workers [55, 56], number of employed persons [57], number of unemployed persons [58], population density [59, 60], per capita GDP [61, 62], GDP growth rate [63], and the number of college students [64, 65].

Some transport-related indicators also influence the use of private cars in cities, which include miles on the metro [66], number of public transit vehicles per 10,000 people [67, 68], number of taxis [69], and total area of urban roads [55].

The number of mobile telephone subscribers is related to the degree of informatization, modernization, and economic development of a city [70]. We also included it as a control variable.

All variables were treated logarithmically except the use of private cars, miles of metro, and GDP growth rate. The data used in this paper came from the global statistical analysis platform of the Economy Prediction System (in Chinese). A few missing data were filled from The Statistical Yearbook of Prefecture-level Cities (in Chinese). All experimental data were annual. The definitions and descriptive statistics of the variables are shown in Table 3.

### 4. Empirical Analysis

4.1. Multicollinearity Test. There may be multicollinearity among the control variables. The multicollinearity test results are shown in Appendix Table 4. All VIF values are less than 10. Therefore, we can say that there is no multicollinearity in this study.

4.2. The Average Impact of Ride-Hailing Services on Private Car Use in Urban Areas. According to (1), the logarithm of the use of private cars in urban areas is the outcome variable for the test, and the results are shown in Table 5. Column (1) of Table 3 shows the regression results without adding control variables, and column (2) of Table 3 shows the regression results after adding control variables. In the model without control variables, the DID coefficient \((T \times TREATED)\) is -0.1325, which is statistically significant at the 10% level. After controlling for the impacts of socioeconomic and transport heterogeneity between cities, the DID coefficient \((T \times TREATED)\) is −0.0869, which is statistically significant at the 10% level. The results suggest that the use of private cars in the experimental cities decreased by about 9% in the year when ride-hailing services entered the cities. This result excludes the impact of all control variables and the impact of time. It is the net impact of a ride-hailing service entering the city on the use of private cars in urban areas.

In addition, in the regression results presented in column (2) of Table 5, the coefficients of socioeconomic indicators such as \(LnAWE\), \(LnNEP\), \(LnPD\), and \(LnPCGDP\) are all significantly positive. This indicates that the higher the average wage of employed workers is, the more the likely employed persons can afford to buy private cars and the more the people will thus use private cars to travel. The number of employed persons will have a positive impact on the use of private cars. A private car is an important and
luxurious means of commuting, and when people are employed, their economic status is usually good. Therefore, the greater the number of employed people in a city is, the greater the number of people who will use private cars. The greater the urban population density is, the higher the degree of urbanization is, and the wealthier the citizens are, the more likely the citizens are to use private cars to travel. Some studies have found that high-density population areas have a lower usage rate for urban private cars [71–73], and an increased usage rate for public transportation as well as for walking and cycling. However, we examined the effect of population density on private car use at the city level, rather than in specific areas of the city only (e.g., the CBD). This finding supports the research of Guo et al. [25], Guo et al. [74], and Guo et al. [75], who also find that the urban population has a significant positive impact on new car sales.

### Table 3: Definition and descriptive statistics of the main variables.

| Variable     | Description                       | Unit     | Mean       | Std. dev. | Min      | Max      |
|--------------|-----------------------------------|----------|------------|-----------|----------|----------|
| Explained variable | LnPCO | Private car ownership            | (unit)   | 12.2525   | 0.9822   | 9.0156   | 15.3258  |
| T            | Year dummy, 2010–2013 is assigned a value of 0, and 2014–2016 is assigned a value of 1. | (j)      | 0.0275    | 0.1637    | 0        | 1        |
| TREATED      | City dummy, cities with ride-hailing entry are assigned a value of 1, otherwise 0. | (j)      | 0.0642    | 0.2453    | 0        | 1        |
| TREATED×T    | Difference-in-differences term    | (j)      | 0.0275    | 0.1637    | 0        | 1        |
| LnAWE        | The average wage of employed workers | (Yuan)   | 10.6402   | 0.2929    | 9.9236   | 11.7179  |
| LnNEP        | Number of employed persons (1000 persons) | (Person) | 3.5147    | 0.8439    | 1.96     | 6.6739   |
| LnNUP        | Number of unemployed persons (Person) | (Person) | 8.7952    | 1.0107    | 5.786    | 12.6639  |
| LnPD         | Population density              | (Person/ sq.km) | 5.7356 | 0.8235    | 2.8639   | 7.7328   |
| LnPCGDP      | Per capita GDP                | (Yuan)   | 10.4539   | 0.5609    | 8.7028   | 12.2806  |
| LnNCS        | The number of college students (Person) | (Person) | 1.0463    | 1.2365    | 2.4079   | 4.6608   |
| ML           | Miles on the metro           | (km)     | 15.0489   | 74.6292   | 0        | 614.23   |
| LnPTVPER10000 | Number of public transit vehicles per 10000 people | (unit) | 1.7669    | 0.7865    | -2.4079  | 4.7051   |
| LnNT         | The number of taxis          | (unit)   | 7.3147    | 1.0778    | 4.4067   | 11.1343  |
| LnRA         | The total area of urban roads (1000 m2) | (km) | 6.7928    | 0.9405    | 4.1588   | 9.7856   |
| LnNMP        | Number of mobile telephone subscribers | (10000 subscribers) | 7.3147 | 1.0778    | 4.4067   | 11.1343  |

### Table 4: Multicollinearity analysis results.

| Variables | VIF | 1/VIF |
|-----------|-----|-------|
| LnPTVPER10000 | 1.91 | 0.523205 |
| LnCOLLEGE | 2.95 | 0.339406 |
| LnNEP | 9.43 | 0.106064 |
| LnNMP | 7.07 | 0.141526 |
| LnRA | 5.37 | 0.186358 |
| LnAWE | 2.78 | 0.359586 |
| LnNT | 3.52 | 0.284127 |
| ML | 2.22 | 0.449716 |
| LnNUP | 2.87 | 0.348012 |
| LnPCGDP | 3.25 | 0.307604 |
| LnPD | 1.67 | 0.599565 |
| GDPGR | 1.38 | 0.722834 |
| VIF mean | 3.70 | — |

### Table 5: Average impact of ride-hailing services on private car use in urban areas.

| Explained variable: the logarithmic transformation of private car usage | (1) | (2) |
|--------------------------|-----|-----|
| DID (TREATED × T)        | -0.1325 * (0.07519) | -0.0869 ** (0.045) |
| LnAWE                    | 0.0074 *** (0.0017)  | 0.1451 ** (0.0685)  |
| LnNEP                    | -0.0422 * (0.0214)   | -0.0005* (0.0001)   |
| LnNUP                    | 0.4903* (0.2905)     | 0.0064 (0.0041)     |
| LnPD                     | 0.0366*** (0.0109)   | 0.0087 (0.0569)     |
| LnPCGDP                  | -0.1325* (0.07519)   | -0.0005** (0.0003)  |
| GDPGR                    | 0.0064 (0.0041)      | -0.0781*** (0.0203) |
| LnNCS                    | 0.0087 (0.0569)      | 0.1909* (0.084)     |
| ML                       | 0.0001                | 0.0003               |
| LnPTVPER10000            | 0.1909** (0.084)     | 0.0428 (0.071)      |
| LnNT                     | 0.1909** (0.084)     | 0.0428 (0.071)      |
| LnRA                     | 0.0087 (0.0569)      | 0.1909** (0.084)    |
| Clustering on city       | Yes                    | Yes                  |
| Number of observations   | 763                    | 763                  |

p value, * p < 0.1; ** p < 0.5; *** p < 0.1. Robust standard errors in parentheses (clustered by city).
the people who use private cars. Therefore, the per capita GDP will have a positive impact on the use of private cars. The coefficients of LnUP are all significantly negative, indicating that the number of unemployed persons in cities will have a negative impact on the use of private cars. Private cars are an important and luxurious means of commuting. The use of private cars for travel requires a certain degree of financial well-being. People who are unemployed usually have poorer economic conditions than those who are employed. Therefore, the greater the number of unemployed persons in a city is, the fewer the people who use private cars are. The coefficients of transport-related indicators such as ML, LnPTVPER10000, and LnNT are all significantly negative, indicating that miles traveled on the metro, urban public transit development level, and number of taxis will all have negative impacts on the use of private cars. That is, use of the metro, public transit, and taxis will compete with private car use. The coefficient of LnNMP is significantly positive, indicating that the greater the number of mobile telephone subscribers in a city, the more the people who use private cars. The number of mobile telephone subscribers reflects the degree of informatization of a city, so it is no surprise that there is a positive relationship between the number of mobile telephone subscribers and the usage of private cars.

In summary, the main control variables are significant and in line with expectations, which to a certain extent illustrates the rationality of the model built.

4.3. The Dynamic Effect of Ride-Hailing Services on Private Car Use in Urban Areas. Table 5 shows the average impact of ride-hailing services on private car use in urban areas. Next, we use (2) to estimate the continuous impact on the use of private cars in urban areas after ride-hailing services entered the city:

$$PCO_{it} = \beta_0 + \beta_1 TREATED_i + \beta_2 T_i + \beta_3 post TREATED_i \times T_i^{post} + \beta_4 CONTROL_{it} + \mu_i + \lambda_t + \epsilon_{it}.$$  

(2)

The difference between (2) and (1) is that \(T_i^{post}\) is the dummy variable in the year after ride-hailing services enter a city. \(Post = 1\) represents the first year after the ride-hailing services enter the city (in 2015). \(Post = 2\) refers to the second year after the ride-hailing services enter the city (in 2016). \(\beta_3\) measures the impact of ride-hailing services on private car use in urban areas in the year after they enter cities.

In Table 6, regardless of whether control variables are added, the coefficient of \(TREATED_i \times T_i^{post}\) is significant and negative, which indicates that the use of private cars in urban areas is significantly reduced after ride-hailing services enter the city. As time goes by, the coefficient of \(TREATED_i \times T_i^{post}\) initially increases and then decreases. The negative impact of ride-hailing services on private car use in urban areas initially strengthens and then weakens. Specifically, in 2015, the first year after ride-hailing services entered the city, the use of private cars in urban areas in the experimental group is reduced by 11.52%. In the second year after ride-hailing services entered the city, the use of private cars in urban areas in the experimental group was reduced by 4.16%.

It is easy to conclude that the entry of ride-hailing services significantly reduces the use of private cars in urban areas from the previously mentioned research results. Due to the convenience and flexibility of ride-hailing services and the fact that there is no maintenance fee or parking fee, some citizens delay or give up purchasing private cars. In our sample cities, the use of private cars decreases by 4–11.5% in the two years after ride-hailing services entered the cities. That change is enough to draw the attention of car dealers, city environmental regulators, and urban transportation administrators.

5. Robustness Test

5.1. Parallel Trend Test. To ensure the validity of the evaluation results obtained by the difference-in-differences method, we must meet an important prerequisite. Before the “experimental shock,” the use of private cars in the experimental and control cities must show the same trend over time (meet the parallel trend [76, 77]). For this purpose, we drew a chart of the use of private cars in the experimental group and the control group from 2010 to 2016 (Figure 1). Figure 1 shows that, before ride-hailing services entered the city, the change in the use of private cars in the experimental group city and the control group city was the same (the use of private cars in urban areas increased considerably). However, after ride-hailing services entered the experimental group, the increase in private car use in the experimental group slowed down significantly. The use of private cars in the control group maintained the previous growth trend to a large extent. Therefore, we can say that the difference-in-differences model used in this paper conforms to the parallel trend hypothesis.

5.2. Robustness Test Based on PSM-DID. All cities in the experimental group are large cities, but in control groups there are some middle-sized cities. This may lead to bias. We employed the method which integrates propensity score

| Table 6: Dynamic effect of hailings services on the use of private cars urban areas. |
| Explained variable: the logarithmic transformation of private car usage |
| (1) | (2) |
| TREATED × T¹ | −0.1456* (0.079) | −0.115* (0.066) |
| TREATED × T² | −0.1132* (0.0639) | −0.0416** (0.02) |
| Control variables | No | Yes |
| City fixed impacts | Yes | Yes |
| Time fixed impacts | Yes | Yes |
| Clustered on city | Yes | Yes |
| Constant | 12.12*** (0.012) | 16.6422*** (2.9151) |
| R-squared | 0.63 (within) | 0.66 (within) |
| Number of observations | 763 | 763 |

p value:* p < 0.1; ** p < 0.5; *** p < 0.1. Robust standard errors in parentheses (clustered by city).
matching with difference-in-differences method (PSM-DID) to test the robustness of the results obtained by the difference-in-differences method [78, 79].

The main idea of propensity score matching (PSM) is to find city $j$ in the control group and make it as similar as possible to city $i$ in the experimental group, that is, $x_i = x_j$. When the entry of ride-hailing services in a city can be determined by observable variables, the probability of the entry of ride-hailing services in city $j$ and city $i$ is similar. However, there are also some limitations. If there are an excessive number of matching variables, it will require high-dimensional space for matching. This demand may cause data sparseness and made it difficult to find $x_j$ that is close to $x_i$. If there are too few matching variables, an inappropriate control group of cities may be generated. PSM calculates the propensity score $p$ according to the multidimensional matching index and matches them according to the similarity of $p$ values between the experimental group and the control group. The propensity score $p$ is a one-dimensional variable between 0 and 1, which can better solve the previously mentioned problems.

Before using PSM-DID for the robustness test, this paper estimated the propensity score $p$ using a Logit model and used the kernel matching method for matching. PSM requires that there are no significant differences in observable variables between the matched experimental group and the control group. If there is a significant difference between the experimental group and the control group, it indicates that the kernel matching estimation is not effective. Therefore, this paper carried out the matching balance test before reporting the results. The results are displayed in Table 7 of the appendix. After matching, the standard deviation between the experimental group and the control group on urban characteristics such as the number of public transportation units per 10,000 and GDP growth rate was significantly reduced, and the absolute value of the standard deviation was less than 10%, which indicates that PSM can greatly reduce the differences between experimental and control groups. In addition, the absolute value of the $T$ test was significantly smaller, which means that the difference in covariates between the two groups after matching was further reduced. The results showed that there was no systemic difference between the experimental group and the control group after matching. Therefore, PSM-DID can be used for robustness tests in this paper.

We used PSM-DID to check the robustness of the preliminary results. First, the PSM was used to select the experimental group and the control group with similar characteristics in all aspects of the observable variables. Then, the difference-in-differences method was used to examine the impact of ride-hailing services on the use of private cars in urban areas after PSM matching. The results in Table 8 show that the use of private cars in experimental cities decreased by 19.27% in the year when ride-hailing services entered the cities. This finding revealed that the impact of ride-hailing services on private car use was much larger (compared to the results in Table 3) after the systematic differences between the experimental and control cities were excluded. This section may be divided by subheadings. It should provide a concise and precise description of the experimental results, their interpretation, and the experimental conclusions that can be drawn.

5.3. Counterfactual Tests. We conducted a counterfactual test by changing the time that ride-hailing services entered the experimental city. We assumed that the time for ride-hailing services entering the experimental city was advanced by two or three years. If the coefficient of $TREATED \times T$ is significant and negative, it indicates that the decrease in the use of private cars in urban areas is caused by other random factors, and the conclusion that ride-hailing services have a negative impact on the use of private cars in urban areas is probably not valid. The estimated results in Table 9 show that after the time for ride-hailing services entering the experimental city was advanced by two or three years, the coefficient of $TREATED \times T$ was not significant and negative. This finding verifies that the decrease in the use of private cars in urban areas was not caused by other random factors.

5.4. Control Variables Lag by One Period. There may be inverse relationships between the selected variables and ride-hailing services entering a city, which may cause an endogeneity problem. To settle this problem, we lagged the selected controls for one period and conducted regression again. The results are shown in Table 10. It can be seen from Table 7 that the main results are not qualitatively different from those in Table 3. The robustness of the preliminary results is further demonstrated.

6. Heterogeneity of Urban Location

In China, the development of eastern cities is generally better than that of western cities. Does the impact of ride-hailing services also differ in eastern and western cities? From an empirical perspective, we analyzed the negative impact of ride-hailing services on the use of private cars in different urban locations.
The experimental cities of Beijing, Shanghai, Guangzhou, Shenzhen, and Hangzhou are located in east of China, whereas Chengdu and Chongqing are western cities. Therefore, we analyzed the impact of ride-hailing services on the use of private cars in eastern and western cities, respectively. The results are shown in Table 11. It can be seen from Table 11 that, whether control variables are included or not, ride-hailing services in eastern cities had a negative impact on the use of the private cars. Without adding control variables, ride-hailing services in western cities had a positive impact on the use of the private cars. After adding control variables, ride-hailing services in western cities had no significant influence on the use of the private cars. Specifically, ride-hailing services in eastern cities reduced the use of the private cars by 14.78%, but in western cities it had no significant impact on the use of the private cars. This conclusion confirms the hypothesis that the impact of ride-hailing services on the use of private cars in urban areas is heterogeneous according to city location.

### Table 7: Propensity score matching balance test results (2010–2016).

| Variable name | Samples | Mean difference | Standardized difference | Decreasing range | T value | p value |
|---------------|---------|-----------------|-------------------------|------------------|--------|---------|
| PTVPER10000   | Prematch| 27.393          | 12.53                   | 90.3             | 95.5   | 5.92    | 0.001  |
|               | Postmatch| 6.9229         | 13.441                  | -4.0             | -0.09  | 0.939   |
| GDPGR         | Prematch| 10.237          | 10.237                  | 12.3             | 83.7   | 0.26    | 0.796  |
|               | Postmatch| 9.768          | 10.161                  | 2.0              | 0.06   | 0.950   |

### Table 8: Robustness test based on PSM-DID.

| Explained variable: the logarithmic transformation of private car usage | (1) | (2) |
|---------------------------------------------------------------------|-----|-----|
| DID (TREATED × T)                                                   | -0.222* (0.1235) | -0.1927** (0.1157) |
| Control variables                                                   | No  | Yes |
| City fixed impacts                                                  | Yes | Yes |
| Time fixed impacts                                                  | Yes | Yes |
| Clustered on city                                                  | Yes | Yes |
| Constant                                                            | 11.8779*** (0.0242) | 16.7197*** (2.4764) |
| R-squared                                                           | 0.85 (within) | 0.89 (within) |
| Number of observations                                              | 238 | 238 |

* p value, *p < 0.1; **p < 0.5; ***p < 0.1. Robust standard errors in parentheses (clustered by city).

### Table 9: Counterfactual test.

| Explained variable: the logarithmic transformation of private car usage | 2011 | 2012 |
|------------------------------------------------------------------------|------|------|
| DID (TREATED × T)                                                      | -0.047 (0.038) | -0.0774 (0.0565) |
| Control variables                                                      | Yes  | Yes  |
| City fixed impacts                                                    | Yes  | Yes  |
| Time fixed impacts                                                    | Yes  | Yes  |
| Clustered on city                                                     | Yes  | Yes  |
| Constant                                                              | 12.5053*** (4.055) | 8.8253*** (3.0212) |
| R-squared                                                             | 0.76 (within) | 0.82 (within) |
| Number of observations                                                | 763  | 763  |

* p value, *p < 0.1; **p < 0.5; ***p < 0.1. Robust standard errors in parentheses (clustered by city).

### Table 10: Regression results of all control variables lagged for one period.

| Explained variable: the logarithmic transformation of private car usage | (1) |
|------------------------------------------------------------------------|-----|
| DID (TREATED × T)                                                      | -0.1428** (0.062) |
| All control variables lag for one period                               | Yes |
| City fixed impacts                                                    | Yes |
| Time fixed impacts                                                    | Yes |
| Clustered on city                                                     | Yes |
| Constant                                                              | 11.93*** (0.144) |
| R-squared                                                             | 0.72 (within) |
| Number of observations                                                | 642  |

* p value, *p < 0.1; **p < 0.5; ***p < 0.1. Robust standard errors in parentheses (clustered by city).
services relative to private cars will be reduced. According to
are reduced, for travelers, the advantages of ride-hailing
vious to travelers, and more travelers are willing to choose
of ride-hailing services relative to private cars are more ob-
ride-hailing platform provides high subsidies, the advantages
of ride-hailing services relative to private cars are more ob-

to find a place to park) and so on. Thus, many travelers are willing to abandon private cars to travel
and use ride-hailing services when ride-hailing service enters the city. We find that ride-hailing services have a greater
impact on private car use in urban cities, whereas ride-hailing services had no significant impact on private car use in western cities.

Travel by private cars is convenient and flexible, and it is a
very appealing travel mode for citizens [50, 51, 80]. Most of the
vehicles joining ride-hailing platforms are private cars, which have the same functions, comfort, and convenience as private cars. Based on rational choice theory, a traveler will comprehensively consider costs, time, comfort, convenience, parking pressure, and so on in the choice to use a ride-hailing service or take a private car. Compared with using private cars, ride-hailing has cost advantages (e.g., no expensive up-front purchase or parking cost) and convenience advantages (e.g., there is no need to find a place to park) and so on. Thus, many travelers are willing to abandon private cars to travel
and use ride-hailing services when ride-hailing service enters the city. We find that ride-hailing services have a greater
impact on the use of private cars in 2015 than in 2014.
The principal reason is that Uber and Didi fought a price war, where Uber lost $1 billion a year in the price war with Didi Kuaidi in China. For more details, refer to the article at the following link: http://help.3g.163.com/16/0223/08/BGGEDCUN00964KN4.html (in Chinese). Both services offered very high subsidies for passengers and drivers. When a ride-hailing platform provides high subsidies, the advantages of ride-hailing services relative to private cars are more ob-
ous to travelers, and more travelers are willing to choose ride-hailing services.

However, after high subsidies for ride-hailing platform
are reduced, for travelers, the advantages of ride-hailing
services relative to private cars will be reduced. According to
a certain effect from prospect theory, using private cars to travel is more certain than using a ride-hailing service, and
this certainty is attractive to many people. People weigh the
tension between cost and the feeling of certainty. When the
cost of ride-hailing increases, it is outweighed by the feeling of
certainty (use private cars to travel). In addition, driving
will become a pleasure and habit for private car owners
[47, 48, 81]. Therefore, when the advantages of ride-hailing over private cars are no longer obvious, many traveler use private cars to travel. Therefore, the number of people traveling by private cars will increase. Another interesting
finding emerged from the regression analyses. Ride-hailing
services had a less negative impact on private car use in 2016
than in 2014. There was no high subsidy policy in 2014 or 2016, and the high subsidy policy was only implemented in 2015. It led to a sharp rise in the use of private cars after the policy was suddenly cancelled, and the quantity after the rebound was even larger than that before the policy was implemented. This phenomenon can also be explained by
prospect theory. According to the endowment effect from
prospect theory, the “loss” brought by the cancellation of
some goods is greater than the “gain” brought by the ac-
quision of the same quantity of the goods. When travelers
realize that they have lost the high subsidy, their feeling of
loss is much larger than their happiness when they acquired
the subsidy. They are more inclined to use private cars to travel after the cancellation of high subsidies. Subsidies will
increase the platform’s appeal to both drivers and passen-
gers. Guo et al. [75] found that the subsidy policy
substantially attracts many people to be ride-hailing drivers
and then increases the new car sales. Our finding suggests
that subsidy policy has a negative impact on the use of
private cars. In comparison, becoming a ride-hailing driver
requires considering more factors, taking on more costs,
and being more cautious; however, passengers can make
decisions quickly and may change their travel behavior.
Therefore, platform subsidies attract travelers more easily
than they attract drivers, and it is easier for the platforms to
reach a critical mass. Therefore, ride-hailing services have a
negative impact on the use of private cars in urban areas.

The heterogeneity analysis showed that ride-hailing
services had a more significant negative impact on private
car use in eastern cities. The economic level of eastern cities
is higher and people’s expectations for quality of life are
relatively high, but the cost of living in an eastern city is also
high (e.g., housing prices are generally high), the parking

### Table 11: Analysis of urban location heterogeneity.

| Explained variable: the logarithmic transformation of private car usage | Eastern city | Western city |
|---------------------------------------------------------------|--------------|--------------|
| DID (TREATED × T)                                              | (1)          | (2)          |
| Constant                                                      | 11.7039***   | 13.8621**    |
| R-squared                                                     | 0.76 (within)| 0.78 (within)|
| Number of observations                                         | 749          | 749          |

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### 7. Discussion and Conclusions

#### 7.1. Discussion
Based on the balanced panel data of 109
prefecture-level cities in China from 2010 to 2016, this paper
empirically analyzed the impact of ride-hailing services on
the use of private cars in urban areas. The main conclusions
were as follows: (1) ride-hailing services had a significant
negative impact on the use of private cars in urban areas; (2)
in the long run, the negative impact of ride-hailing services
on the use of private cars in urban areas initially
strengthened and then weakened; (3) ride-hailing services
had a greater negative impact on private car use in eastern
cities, whereas ride-hailing services had no significant impact
on private car use in western cities.

Travel by private cars is convenient and flexible, and it is a
very appealing travel mode for citizens [50, 51, 80]. Most of the
vehicles joining ride-hailing platforms are private cars, which have the same functions, comfort, and convenience as private cars. Based on rational choice theory, a traveler will comprehensively consider costs, time, comfort, convenience, parking pressure, and so on in the choice to use a ride-hailing service or take a private car. Compared with using private cars, ride-hailing has cost advantages (e.g., no expensive up-
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pressure is greater, the proportion of the population that is young is high \[82\], and the pressures of city life are generally greater, which increases the difficulty of using a private car. Travelers will weigh the pros and cons of ride-hailing services and private cars based on rational choice theory when the economic conditions of the travelers are not moderate, demand for private cars is elastic, and cities have travel mode options that function very similarly to private cars. Generally, when ride-hailing services are used infrequently, the total cost of their usage is not high; however, the cost of using a private car remains high because it includes the purchase of the car, maintenance, fuel consumption, and parking. Therefore, in this case, many travelers would not choose to use a private car for travel, and they are more willing to choose ride-hailing services. This finding explains why ride-hailing services have a greater negative impact on private car use in eastern cities.

This paper is different from previous studies in several respects. First, Guo et al. \[25\] and Guo et al. \[74\] mainly discuss the impact of a ride-hailing service (Didi Chuxing) on new car sales. This paper mainly discusses ride-hailing services (Uber and Didi Chuxing) on the use of private cars in urban areas. We adopted private car ownership as a proxy variable for private car usage because it is difficult to collect data on private car usage in our sample cities, and private car ownership and private car usage in cities are highly and positively correlated. As is widely known, China is a developing country with low per capita income. For most private car owners, the demand for travel via private car is inelastic. People tend not to own private cars if they find that traveling by private car is not necessary. Private cars are a comfortable and convenient mode of travel. Therefore, Chinese families are willing to travel by private car once they own one. As described by Button et al., in low-income countries, although the use of private cars is affected by factors such as income, gas prices, urbanization, and road conditions, once people own a private car, they rely on their private car to travel \[41\]. Similarly, Wang et al. found private car owners in Beijing strongly depend on their private cars and tend not to travel by other modes. Additionally, they found that once a family owns a private car, the family members use it for commuting no matter how far away they are from their workplaces \[42\]. Van Acker and Witlox studied the relationship between the built environment and private car use by taking private car ownership as a mediating variable and found that private car use is highly correlated with private car ownership \[43\]. Some scholars have demonstrated that the dependence of car owners on their private cars is not affected by the alternative means of transportation available. For example, Cao et al. and Shen et al. both found that residents living near a subway station do not significantly reduce their use of private cars \[44, 45\]. In addition, the survey conducted by Cullinane indicated that although the public transit network in Hong Kong is very developed, once people have a private car, they exhibit a high dependence on their private car for travel \[52\]. Guo et al. \[25\] and Guo et al. \[74\], who focused on new car sales and registrations, used data from the Chinese Vehicle Management Offices under the administration of the Ministry of Public Security. We focused on private car usage (private car ownership), and our data are from the China City Statistical Yearbook.

Second, we considered two leading ride-hailing platforms (Uber and Didi Chuxing) and found that ride-hailing services had a negative impact on the use of private cars in urban areas. This conclusion differs from Guo et al. \[25\] and Guo et al. \[74\], who found that Didi Chuxing had a positive impact on new car sales. On the one hand, our research object is different from Guo et al. \[25\] and Guo et al. \[74\], who focused on new car sales, while we focused on private car usage. On the other hand, we considered the case of two leading ride-hailing platforms (Uber and Didi Chuxing), while Guo et al. \[25\] and Guo et al. \[74\] only considered one platform. This indicates that the impact of different ride-hailing platforms (ride-hailing services) on new car sales or private car use is heterogeneous and needs to be studied in the future.

Third, Guo et al. \[74\] conducted a dynamic effect analysis of only one year in their study and failed to capture the attractive effect of the ride-hailing platform’s promotional subsidy on passengers and drivers, leading to an insufficient analysis of the problem. In studying the impact of ride-hailing services on private car use in urban areas, we conducted a two-year dynamic effect analysis, which can capture the attractive effect of promotional subsidies from ride-hailing platforms on passengers and drivers.

Fourth, when conducting a robustness test on the change in new car sales before Didi Chuxing entered the experimental city, the previous study only altered the entrance of Didi Chuxing into the city by a month. When we conducted our robustness test on the impact of ride-hailing services on the use of private cars in urban areas, we altered the entrance of ride-hailing cars entering the experimental city by two to three years, which enhances the persuasiveness of the counterfactual effect in this paper and reduces the likelihood that our results are due to chance.

Fifth, Guo et al. \[75\] found that the competitive effect of ride-hailing services (Uber and Didi Chuxing) had a positive impact on new car sales and that the ride-hailing platforms mainly provided subsidies for drivers so that a large number of drivers bought new cars in order to join the ride-hailing platform. We find that ride-hailing services have a negative impact on the use of private cars. We believe that platform subsidies for passengers are more likely to push platforms to a critical mass and generate word-of-mouth effects and are more likely to change the travel behavior of passengers. In the promotional process of ride-hailing platforms, subsidies are given to both drivers and passengers in order to reach a critical mass. Subsidies may create tension in the overall volume of private cars used in the city. On the one hand, subsidies to passengers reduce their willingness to use private cars and therefore decrease the usage of private cars in the city. On the other hand, as verified by Guo et al. \[25\], Guo et al. \[74\], and Guo et al. \[75\], subsidies to drivers may spur them towards buying new cars to join the ride-hailing service and may increase the usage of private cars in the city.
7.2. Theoretical Contribution. This paper was the first study to use official data to test the impact of ride-hailing services on the use of private cars in China’s cities. It enriches the research on the effect of ride-hailing services in cities.

We developed the theoretical analysis on the effect of ride-hailing services based on a combination of rational choice theory and prospect theory. Then, we verified for the first time that ride-hailing services had a significant, negative impact on the use of private cars in Chinese cities. Then, we also found how the negative impact changed over time and revealed the heterogeneity of its negative influence in different urban locations. These findings lay a solid foundation for research on the influence of ride-hailing services on traditional travel modes in cities.

7.3. Implications for Policy. The research conclusions of this paper have some practical implications. We demonstrate that ride-hailing services have a negative impact on the use of private cars in urban areas, which can provide a reference for the government to formulate policies for ride-hailing. As a new transportation industry, ride-hailing brings extra options to transport in cities, facilitates citizens’ daily travel, improves the utilization of automobiles, alleviates the high cost of private car parking and the shortage of parking spaces to a certain extent, and contributes to urban transportation and the environment. Based on these effects, the government, especially in eastern cities, needs to govern the ride-hailing platform rationally and optimize the ride-hailing services size so that it cannot only facilitate citizens’ daily travel but also produce a “substitution effect” on the use of private cars in urban areas.

Our conclusion also provides important information for car dealers. We find the entry of ride-hailing services to negatively impact the use of private cars, and we also find this impact is different in different cities. Therefore, car dealers should adjust their marketing strategies. In large eastern cities especially, they need seek cooperation with ride-hailing services platforms. For example, a car dealer may give discount prices to ride-hailing cars. This effort may increase the dealer’s sales.

7.4. Limitations and Future Research. There are also some limitations in this study, which are expected to be overcome in future studies.

(1) This paper uses annual data to analyze the impact of ride-hailing services on the use of private cars in urban areas, which makes the time dimension of the dynamic effect relatively short. If monthly data on ride-hailing services in cities can be obtained in future research, this problem could be addressed.

(2) Further research should also extend to the impact of ride-hailing services on other modes of transportation and the impact of ride-hailing services on urban traffic congestion.

Data Availability
The data used to support the findings of this study are available from the corresponding author upon request.

Conflicts of Interest
The authors declare no conflicts of interest.

Authors’ Contributions
Jun Zhong was responsible for conceptualization, methodology, and writing the original draft. Lin Yan was responsible of project administration, and Siqi Yang was responsible of data curation. All authors have read and agreed on the published version of the manuscript.

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