Effect of COVID-19 vaccine allocation strategies on vaccination refusal: a national survey

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\textbf{ABSTRACT}
Currently, one of the most pressing public health challenges is encouraging people to get vaccinated against COVID-19. Due to limited supplies, some people have had to wait for the COVID-19 vaccine. Consumer research has suggested that people who are overlooked in initial distribution of desired goods may no longer be interested. Here, we therefore examined people’s preferences for proposed vaccine allocation strategies, as well as their anticipated responses to being overlooked. After health-care workers, most participants preferred prioritizing vaccines for high-risk individuals living in group-settings (49\%) or with families (29\%). We also found evidence of reluctance if passed over. After random assignment to vaccine allocation strategies that would initially overlook them, 37\% of participants indicated that they would refuse the vaccine. The refusal rate rose to 42\% when the vaccine allocation strategy prioritized people in areas with more COVID-19 – policies that were implemented in many areas. Even among participants who did not self-identify as vaccine hesitant, 22\% said they would not want the vaccine in that case. Logistic regressions confirmed that vaccine refusal would be largest if vaccine allocation strategies targeted people who live in areas with more COVID-19 infections. In sum, once people are overlooked by vaccine allocation, they may no longer want to get vaccinated, even if they were not originally vaccine hesitant. Vaccine allocation strategies that prioritize high-infection areas and high-risk individuals in group-settings may enhance these concerns.

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\textbf{Introduction}

Vaccines are central to public-health strategies aiming to mitigate the SARS-CoV-2 (COVID-19) pandemic, with vaccines now being rolled out in different countries. Due to supply constraints, initial vaccine allocation in the United States (US) first targeted health-care workers, with experts disagreeing about who to vaccinate next (Gayle et al. 2020; Kocher and Goldman 2020). US residents also disagreed about who to vaccinate after prioritizing vaccines for health-care workers (Gollust et al. 2020). While COVID-19 vaccines are now more widely available in the US, some people initially had to wait. In countries where supplies are limited, many people are still waiting.
There is a potential concern that being overlooked by initial vaccine allocation strategies may unintentionally contribute to vaccine hesitancy. According to classic studies in consumer research, being overlooked during a limited sale of a desired product can cause disinterest in the product (Biraglia, Usrey, and Ulqinaku 2021; Farrell 1983; Hirschman 1970; Rusbult, Zembrodt, and Gunn 1982). As a result, after being denied initial vaccinations, people may refuse the COVID-19 vaccine. In national sample recruited in the United States, we therefore examined people’s preferences for vaccine allocation strategies, and effects of specific (vs. undefined) vaccine allocation strategies on whether or not they would refuse the vaccine.

### Methods

#### Sample

Participants were 5,968 of 7,699 (77%) invited members of the Understanding America Study (UAS), a nationally representative online panel of US residents. UAS members were recruited from randomly selected US addresses, oversampling underrepresented populations. To avoid traditional biases of online panels, interested individuals received internet access and tablets if needed (Alattar, Messel, and Rogofsky 2018). Surveys were offered in English and Spanish. All analyses used statistical weights to ensure representativeness regarding age, gender, race/ethnicity, and location (https://uasdata.usc.edu/page/Weights). Respondents’ demographics were comparable to the US population and to non-responders, except that responders were slightly less likely than non-responders to be older than 65 (16% vs. 20%; Table 1).

#### Procedure

The present study was approved by the University of Southern California’s Institutional Review Board, as part of their ongoing Understanding America Study (UP-14-00148-CR005). The funding source had no role in the study. Participants provided consent and completed an online survey between September 30 and October 28, 2020. The survey and associated data are publicly available from the University of Southern California’s Understanding America Study (https://uasdata.usc.edu; survey 264).

#### Preferences for vaccine allocation strategies

Participants were asked “when a COVID-19 vaccine becomes available, health-care workers and nursing home workers will likely get it first. If you had to choose, who do you think should be vaccinated next?” Recommended vaccine allocation strategies were taken from the literature (Gayle et al. 2020; Gollust et al. 2020; Kocher and Goldman 2020), and appeared in random order:

| Demographic characteristic | 2018 US population | Responders \((N = 5968)\) | Nonresponders \((N = 1801)\) | Test of difference between responders and nonresponders |
|---------------------------|-------------------|-----------------|------------------|------------------------------------------|
| At risk age group \(65^+\) | 17\% | 21\% | 86\% | \(\chi^2(1) = 2586.00, p < 0.001\) |
| Male | 49\% | 48\% | 48\% | \(\chi^2(1) = 0.00, p = 0.96\) |
| College degree | 32\% | 47\% | 44\% | \(\chi^2(1) = 4.42, p = 0.15\) |
| African-American | 13\% | 12\% | 13\% | \(\chi^2(1) = 2.37, p = 0.32\) |
| Hispanic-Latinx | 18\% | 16\% | 18\% | \(\chi^2(1) = 4.41, p = 0.44\) |
| Other minority | 9\% | 6\% | 5\% | \(\chi^2(1) = 2.43, p = 0.29\) |
| White | 60\% | 66\% | 64\% | \(\chi^2(1) = 1.15, p = 0.48\) |

Note: Statistical weights were used in all analyses.
1. “People at high risk of getting sick or dying from COVID-19 who live in group-housing. For example: people who are older, or have heart disease, diabetes, and other health conditions”;  
2. “People at high risk of getting sick or dying from COVID-19 who live with their families. For example: people who are older, or have heart disease, diabetes, and other health conditions”;  
3. “People who are more likely to spread COVID-19 to others, because of their social behavior or employment. For example: young adults and teachers”;  
4. “People who live in areas with more COVID-19 infections”; and  
5. “People who are selected randomly through a lottery.”

Participants indicated their preferred vaccine allocation strategy, and ranked remaining strategies.

**Concerns associated with vaccine allocation**
Participants rated how concerned they were with the fairness of vaccine allocation strategies, and with reducing the number of infections and deaths of vaccine allocation strategies (1 = not at all; 5 = very much).

**Responses to randomly assigned vaccine allocation strategy**
Participants were randomly assigned to one of the five vaccine allocation strategies above, excluding vaccine allocation strategies that targeted groups of which participants indicated being a member. Hence, in each case, participants would initially have to wait to get vaccinated. In an additional control condition, participants also had to wait to get vaccinated, but the vaccine allocation strategy was unspecified. Subsequently, participants were asked “If this were to happen, what would you do?” They answered yes or no to “I would get the vaccine once it became available to me”, in line with studies in consumer research that examined people’s responses to being overlooked in the distribution of a product (Farrell 1983; Hirschman 1970; Rusbult, Zembrodt, and Gunn 1982).

**Control variables**
Control variables reflect questions that already appeared on the Understanding America Study and were not specifically designed for this study (https://uasdata.usc.edu). As in previous research (Szilagyi et al. 2021), participants were determined vaccine hesitant (vs. not), if they answered ‘very unlikely or ‘somewhat unlikely’ (vs. ‘unsure,’ ‘somewhat likely,’ ‘very likely’) to “How likely are you to get vaccinated for coronavirus once a vaccine is available to the public?”

**Statistical analysis**
To examine preferences for vaccine allocation strategies, we computed the percent of participants who indicated preferring it and mean rank-order preference (Table 2). To examine

| Vaccine allocation strategy | Percent of participants preferring it | Mean (SD) rank |
|-----------------------------|--------------------------------------|----------------|
| (1) High-risk individuals living in group-housing. | 49% | 1.87 (1.07) |
| (2) High-risk individuals living with their families. | 29% | 2.14 (1.02) |
| (3) People who are more likely to spread COVID-19 to others. | 11% | 3.14 (1.09) |
| (4) People who live in areas with more COVID-19 infections. | 10% | 3.14 (1.03) |
| (5) People who are selected randomly through a lottery. | 1% | 4.68 (0.81) |

Note: Vaccine allocation strategies were presented to participants in random order. Rank 1 = most preferred, 5 = least preferred. Statistical weights were used in all analyses.
participants’ responses to the randomly assigned vaccine allocation strategy that would initially overlook them, we conducted two sets of logistic regressions. The first set predicted reported vaccine refusal to each vaccine allocation strategy (vs. control condition with unspecified vaccine allocation strategy), while controlling for vaccine hesitancy and demographics (Table 3). To check for robustness, analyses were repeated for participants who indicated that they were not in any of the groups targeted by vaccine allocation strategies (henceforth: low-risk sample), as well as participants who had indicated that they were vaccine hesitant, and participants who had indicated that they were not vaccine hesitant (Table 3). Because the low-risk participants could be overlooked by any of the vaccine allocation strategies, they were randomly assigned to one of all available conditions. We also examined interactions between randomly assigned vaccine allocation strategies and participants’ vaccine hesitancy, in the full sample and the low-risk sample (Table S1). Additional analyses of the low-risk, vaccine hesitant, and not vaccine hesitant samples controlled for concerns with fairness, and reducing the number of infections and deaths in relation to vaccine allocation preferences (Table S2).

Results

Vaccine allocation preferences

Table 2 shows that, after health-care workers, most participants wanted vaccine allocation to prioritize high-risk individuals living in group-housing (49%) or with their families (29%). In order, vaccine allocation strategies were less preferred if they prioritized individuals who are more likely to spread COVID-19 (11%), who live in areas with more COVID-19 infections (10%), and who are randomly selected through a lottery (1%). Mean ranks also suggest this preference order

| Vaccine allocation strategy | Full sample N = 5,968 | Low-risk sample N = 2,627 | Vaccine hesitant N = 1,775 | Not vaccine hesitant N = 4,193 |
|----------------------------|-----------------------|---------------------------|---------------------------|-----------------------------|
| (1) High-risk individuals living in group-housing | 1.41* (1.04, 1.91) | 1.48 (0.90, 2.44) | 2.18** (1.25, 3.80) | 1.15 (0.77, 1.71) |
| (2) High-risk individuals living with their families | 1.45* (1.03, 2.05) | 1.34 (0.81, 2.24) | 1.28 (0.74, 2.21) | 1.44 (0.95, 2.18) |
| (3) People who are more likely to spread COVID-19 to others. | 1.06 (0.76, 1.48) | 1.45 (0.86, 2.45) | 1.14 (0.68, 1.91) | 0.95 (0.61, 1.49) |
| (4) People who live in areas with more COVID-19 infections | 1.63*** (1.17, 2.26) | 1.78* (1.08, 2.95) | 1.56 (0.88, 2.77) | 1.57* (1.06, 2.33) |
| (5) People who are selected randomly through a lottery | 1.22*** (0.90, 1.65) | 1.45 (0.90, 2.36) | 1.21 (0.76, 1.95) | 1.18 (0.81, 1.70) |
| (6) Allocation strategy unspecified (control-group) | (omitted) | (omitted) | (omitted) | (omitted) |

Control variables

| Vaccine hesitancy | 17.68*** (14.46, 21.61) | 25.50*** (18.54, 35.06) | – | – |
| Public spaces or crowds’ avoidance | – | – | – | – |
| Over 65 years old (vs. not) | 0.41*** (0.32, 0.52) | 0.38*** (0.26, 0.55) | 0.31*** (0.21, 0.45) | 0.48*** (0.35, 0.66) |
| Male (vs. female) | 0.69** (0.57, 0.84) | 0.84 (0.64, 1.12) | 0.72 (0.52, 1.00) | 0.67** (0.53, 0.85) |
| College degree (vs. not) | 0.57*** (0.48, 0.69) | 0.47*** (0.35, 0.62) | 0.83 (0.60, 1.14) | 0.47*** (0.37, 0.60) |
| Non-Hispanic African-American (vs. white) | 1.39* (1.00, 1.92) | 1.38 (0.80, 2.38) | 0.67 (0.42, 1.07) | 1.98*** (1.38, 2.85) |
| Hispanic/Latinx (vs. white) | 0.92 (0.67, 1.27) | 1.14 (0.71, 1.82) | 0.50** (0.32, 0.80) | 1.29 (0.89, 1.88) |
| Other minority (vs. white) | 0.63 (0.39, 1.03) | 0.56 (0.27, 1.17) | 0.23*** (0.11, 0.49) | 1.04 (0.64, 1.69) |

Note: ***p < 0.001, **p < 0.01, *p < 0.05. Statistical weights were used in all analyses. Low-risk sample includes participants who do not identify as a member of the first four vaccine allocation strategies in Table 2.
Reasons for choosing vaccine allocation strategies included, in order, concerns about reducing deaths ($M = 4.13; SD = 1.14$), reducing infections ($M = 3.77; SD = 1.22$), and fairness ($M = 3.65; SD = 1.37$).

Responses to randomly assigned vaccine allocation strategy

After random assignment to vaccine allocation strategies that would initially require participants to wait to get vaccinated, reported vaccine refusal was highest (42%) among participants who were overlooked due to prioritization of other people in areas with more COVID-19 (Figure 1A). By comparison, 37% of participants indicated that they would refuse the vaccine in the control group, which considered being overlooked by a vaccine allocation strategy targeting unspecified "others" (Figure 1). Logistic regressions suggested that this pattern held in the full sample and in the low-risk sample, even after controlling for previously reported vaccine hesitancy and demographics (Table 3). Interestingly, it also held among participants who had previously indicated that they were not actually vaccine hesitant, while controlling for demographics (Table 3). Of participants who had previously indicated that they were not vaccine hesitant, 22% indicated wanting to refuse the vaccine if others in high-risk areas were vaccinated first (vs. 16% if it want to unspecified others in the control group.)

Overall, 30% of participants had already indicated that they were hesitant to take the vaccine. Those vaccine hesitant participants reported much greater inclinations to refuse vaccines after being overlooked by vaccine allocation strategies as compared participants who had indicated that they were not vaccine hesitant (Figure 1B). Moreover, participants who had previously indicated that they were vaccine hesitant wanted to refuse the vaccine in the condition that prioritized high-risk individuals in group-housing rather than the control condition that prioritized...
unspecified “others” (87% vs. 75%). That distinction did not affect participants who had indicated that they were not vaccine hesitant (17% vs. 16%; Figure 1B). This significant interaction is also confirmed in logistic regressions (Table S1; Table 3). Yet, 15%-22% of participants who had previously indicated that they were not vaccine hesitant reported that they would no longer want the vaccine if they were overlooked in the initial vaccine allocation (Figure 1B).

Generally, the reported findings in each sample (Table 3) held after controlling for participants’ concerns with fairness, and with reducing the number of infections and deaths (Table S2). Thus, these concerns did not statistically explain their vaccine allocation preferences.

**Discussion**

Supplies of COVID-19 vaccines were limited when they were first allocated in the United States, and are still limited in many other countries. Various experts have suggested that initial vaccine allocation should have prioritized health-care workers, at-risk populations, or those most likely to infect others (Gayle et al. 2020; Kocher and Goldman, 2020). US residents largely agreed on prioritizing vaccination of health-care workers, but disagreed who to vaccinate next (Gollust et al. 2020).

When people are overlooked in the initial allocation of desired products, the consumer research literature suggests that they may lose interest (Farrell 1983; Hirschman 1970; Rusbult, Zembrodt, and Gunn 1982). Here, we find that people may respond negatively to being overlooked by vaccine allocation, by refusing the vaccine, even if they had not previously considered themselves vaccine hesitant. Nevertheless, we found that vaccine refusal is somewhat sensitive to the specific vaccine allocation strategy by which people might be overlooked.

Most participants preferred that, after health care workers, vaccines go to high-risk individuals in group-settings and living with their families. Reported vaccine refusal was greatest when participants were passed over by vaccine allocation strategies that prioritized people in high-infection areas – even among those who had previously indicated that they were not vaccine hesitant. Participants who were vaccine hesitant (vs. not) were more likely to report vaccine refusal if they were passed over by vaccine allocation strategies that prioritized high-risk individuals living with their families.

**Limitations**

Like any study, ours had potential limitations. Since vaccines were not yet available at the time of this survey, all questions were hypothetical in nature. Furthermore, we were unable to identify why participants responded differently to vaccine allocation strategies, and whether reasons for vaccine hesitancy varied between different groups of participants. Concerns about fairness and concerns about effectiveness did not appear to statistically explain responses to vaccine allocation strategies. Thus, other unmeasured concerns may have contributed to differences in vaccine hesitancy in response to presented vaccine allocation strategies. For example, people may have want to refuse vaccinations after being overlooked because they feel upset, or because they feel that they do not need to get vaccinated after others get vaccinated.

**Conclusion**

Some experts have recommended vaccine allocation strategies that prioritize individuals living in high-infection areas and high-risk individuals living in group-settings – after health-care workers (Gayle et al. 2020). In line with previous suggestions that COVID-19 risk reduction strategies can have unintended negative consequences (Balog-Way and McComas 2020; Collins, Florin, and Renn 2020), our findings suggest that restricted vaccine allocation may unintentionally increase
disease transmission due to subsequent vaccine refusal. Implementation of vaccine allocation strategies should therefore consider people’s responses, be transparent, and manage their expectations.

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**Data availability statement**

The survey and data are publicly available from the University of Southern California’s Understanding America Study ([https://uasdata.usc.edu](https://uasdata.usc.edu); survey 264).

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