Multi-hop Question Answering

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ABSTRACT

The task of Question Answering (QA) has attracted significant research interest for long. Its relevance to language understanding and knowledge retrieval tasks, along with the simple setting makes the task of QA crucial for strong AI systems. Recent success on simple QA tasks has shifted the focus to more complex settings. Among these, Multi-Hop QA (MHQA) is one of the most researched tasks over the recent years. In broad terms, MHQA is the task of answering natural language questions that involve extracting and combining multiple pieces of information and doing multiple steps of reasoning. An example of a multi-hop question would be “The Argentine PGA Championship record holder has won how many tournaments worldwide?”. Answering the question would need two pieces of information: “Who is the record holder for Argentine PGA Championship tournaments?” and “How many tournaments did [Answer of Sub Q1] win?”. The ability to answer multi-hop questions and perform multi step reasoning can significantly improve the utility of NLP systems. Consequently, the field has seen a surge with high quality datasets, models and evaluation strategies. The notion of ‘multiple hops’ is somewhat abstract which results in a large variety of tasks that require
multi-hop reasoning. This leads to different datasets and models that differ significantly from each other and makes the field challenging to generalize and survey. We aim to provide a general and formal definition of the MHQA task, and organize and summarize existing MHQA frameworks. We also outline some best practices for building MHQA datasets. This book provides a systematic and thorough introduction as well as the structuring of the existing attempts to this highly interesting, yet quite challenging task.
1

Introduction

1.1 Question Answering

An eventual goal of artificial intelligence (AI) is to impart the ability to reason over natural language to machines. In order to achieve this, several natural language understanding and generation tasks have been proposed that require an agent to do some reasoning to get to the goal. One such example is the task of Question Answering (QA) where given a question and some relevant context, the goal is to predict the correct answer. The question answering task provides a quantifiable way to evaluate a system’s capability of language understanding and reasoning (Qiu et al., 2019; Rajpurkar et al., 2016a; Hermann et al., 2015). It is a critical problem in the fields of natural language processing (NLP) and information retrieval (IR), and a long-standing AI milestone.

Abundance of readily-available, high-quality information on the internet facilitates the need of automated QA systems that help probe this rich content based on individual needs. Due to recent advancements in Deep Learning techniques (Lan et al., 2019), the machines have become able to successfully beat human performance on datasets like SQUAD 2.0 (Rajpurkar et al., 2016b). However, we have only scratched the surface of what these modern systems are capable of achieving.
Depending on the user requirements, the complexity of QA tasks may vary. Some questions can be answered in brief (e.g., “Which color do you get when you mix red and yellow paints?”) - such questions are called objective questions or factoid questions. On the other hand, there exist subjective questions that demand detailed explanations to meet user requirements (e.g., “Why does mixing red, green and blue paints give black color paint, but projecting red, green, and blue light on a white surface return white light?”). A question can also be considered complex, if it requires a very niche domain expertise to answer the question (e.g., “What symptoms help diagnose chickenpox?”).

1.2 What is Multi-hop Question Answering (MHQA)?

For questions mentioned above, there might exist a single document or a single passage (formally referred as a ‘context’) that can provide a justifiable answer. However, there exists certain questions that cannot be answered using a single context (e.g., “What is the national bird of the nation that has a negative carbon footprint?”). The task of answering such questions is called multi-hop question answering (MHQA). The goal of MHQA is to predict the correct answer to a question that requires multiple reasoning ‘hops’ across given contexts (text, table, knowledge graph etc). We look at a more detailed definition of the task in Chapter 2.

The success in simple QA systems (also referred as single hop QA) does not necessarily entail success of MHQA systems. Min et al. (2018) and Qiu et al. (2019) observe that most questions in existing single-hop QA datasets are answerable without much reasoning, by retrieving a small set of sentences. Moreover, multi-step reasoning is required by the models to answer complex questions (refer to Table 1.1). Humans can easily perform these multi-step reasoning in their everyday tasks, yet this is still a difficult task for machines. An agent can be said to perform multi-step reasoning if it reaches one or more intermediate conclusions before deriving the final answer and each of the intermediate conclusions serves as a necessary premise for some other conclusion. This sequence of intermediate conclusions, including the final answer, is called a reasoning chain and each step from one conclusion to the next
can be referred to as a *hop*.

**Table 1.1:** Examples of various types of multi-hop questions.

| Type of question | Question                                                                 | Answer             |
|------------------|--------------------------------------------------------------------------|--------------------|
| Bridge Entity-based (temporal entity) | Who was the president of United States in the year in which Mike Tyson declared his retirement? | George W. Bush     |
| Bridge Entity-based (geographical entity) | What is the national bird of the nation that has a negative carbon footprint? | The Raven          |
| Bridge Entity-based (named entity) | What is the birth place of the tennis player who has won the most grand slams? | Belgrade, Serbia   |
| Intersection     | Who is the only person to win an olympic medal and a Nobel prize?       | Philip John Noel-Baker |
| Comparison       | Which country has won more soccer world cups - Argentina or Brazil?     | Brazil             |
| Commonsense Reasoning | If A prefers fruits over meat, when given an option of apple and chicken sandwich, what will A prefer? | Apple              |

It is important to note that the inability of AI systems to perform multiple steps of reasoning can be severely limiting, significantly reducing their usability. One such instance can be as shown in Fig. 1.1. Say a user is interested in knowing more about ‘the daughter of A’ and the only relevant information available in this context is ‘B’s father is C and her mother is A’. In this case, the AI system has to first infer that B is female and her mother is A. The system will then have to use common sense reasoning to conclude that B is the entity of interest and then retrieve the required information (refer to Fig. 1.1 for visual aid). Something like this seems trivial to humans but it may fatally confuse many existing AI systems. Therefore, we argue that multi-step reasoning is a crucial challenge and solving it can be a giant leap towards the goals of AI.

## 1.3 Applications of MHQA

As discussed above, MHQA serves as an appropriate benchmark task for evaluating an agent’s ability to perform multi-step reasoning. Along with this scientific significance, the task of MHQA has various practical applications. Queries given to current web search systems can often require multi-hop reasoning to reach the relevant documents. User satisfaction when using such systems can be greatly improved by utilizing multi-hop reasoning models. Furthermore, conversations
between humans and agents can be smoother and more informative if the latter can handle complex questions. Answering a multi-hop question requires systems to aggregate information over multiple contexts. Therefore, techniques that are successful for MHQA can inspire progress in tasks such as sentence fusion (Weiss et al., 2021; Geva et al., 2019b) and abstractive summarization (Nayeem et al., 2018; Lebanoff et al., 2019), event occurrence time prediction (Wang et al., 2021c), as well as multi-document summarization (Ma et al., 2020; Goldstein et al., 2000; Haghighi and Vanderwende, 2009; Barzilay et al., 1999) or timeline summarization (Yan et al., 2011; Ghalandari and Ifrim, 2020; Steen and Markert, 2019; Yu et al., 2021) that require information aggregation over multiple documents. Additionally, most applications of QA such as information extraction (IE) and entailment, can be immensely benefited by multi-hop reasoning abilities (Boros et al., 2021).

Kumar et al. (2019) argue that MHQA is a challenging task to an extent that they quantify the difficulty of a question as the number of inference steps (or hops) required to answer the question. This illustrates the direct utility of MHQA for the task of Difficulty controllable Question Generation (DQG) (Gao et al., 2018) that has various applications including curriculum-learning based methods for QA systems (Kurdi et
and designing school exams of certain difficulty levels (Sachan and Xing, 2016).

Another problem closely related to MHQA consists of generating clarifying questions for conversational QA (chatbots) (Sun et al., 2021; Zaib et al., 2021). In this setting, the original question/query can be ambiguous and hence more information is needed to disambiguate it. The model is supposed to generate a clarifying question in natural language, asking the user for the missing information. This can be considered as another task involving multi-step reasoning and can be greatly helped by improvements in MHQA.

1.4 Overview

Recently, a variety of datasets and techniques have been proposed for MHQA, including ones designed for MHQA over Knowledge Bases and Knowledge Graphs as well as those designed for QA over tables and text. A substantial number of recent works have focused on the task of MHQA and contributed to significant advancements. High quality datasets (Yang et al., 2018; Welbl et al., 2018; Kočiský et al., 2018; Mihaylov et al., 2018; Khashabi et al., 2018; Chen et al., 2020b; Khot et al., 2020) have encouraged better models to be proposed which in turn have achieved impressive accuracy on these benchmarks. There has been a significant research in the recent years to solve the task. A variety of methods model the task as performing inference over static or dynamic graphs to find the reasoning paths (Ding et al., 2019; Fang et al., 2020; Zhang et al., 2021; Cao et al., 2019; Thayaparan et al., 2019; De Cao et al., 2019; Zhang et al., 2020; Qiu et al., 2019; Huang and Yang, 2021; Shao et al., 2020; Cao and Liu, 2021). A number of works have also attempted to decompose the multi-hop questions into single hop questions or generate follow-up questions based on the retrieved information (Min et al., 2019b; Cao and Liu, 2021; Sun et al., 2021; Zhang et al., 2021; Malon and Bai, 2020). The recent success of large language models (LLMs) has significantly influenced MHQA as well, with multiple attempts of using LLMs’ strong natural understanding and emergent abilities for answering complex multi-hop questions (Zhao et al., 2023b; Patel et al., 2022; Balepur et al., 2023; Wang et al., 2023;
Rahgouy et al., 2023; Xu et al., 2021). We discuss all these methods in a detailed and organized manner in Chapters 4, 5 and 6.

Due to the surge in the attention received by the task over the last decade, we believe that the community would benefit from an extensive survey encompassing recent advancements in MHQA. In this work, we closely cover ∼75 works from top venues including but not limited to EMNLP, ACL, NAACL, TACL, AAAI, EACL, SIGIR, ICLR, COLING, CoRR etc. published from 2016 to 2024. The research community has already several surveys in the field of question-answering, such as for single-hop QA (Allam and Haggag, 2012; Bouziane et al., 2015; Mishra and Jain, 2016; Höhner et al., 2017; Soares and Parreira, 2020; Dimitrakis et al., 2020), open-domain QA (Roy and Anand, 2021; Etezadi and Shamsfard, 2023; Zhu et al., 2021), medical QA (Lin et al., 2021; Jin et al., 2022), visual QA (Srivastava et al., 2020; Wu et al., 2017), etc. The surveys that are most relevant to MHQA are the ones focused on QA over knowledge bases (Fu et al., 2020; Lan et al., 2021; Diefenbach et al., 2018; Roy and Anand, 2021) and visual QA (Srivastava et al., 2020; Lin et al., 2021; Wu et al., 2017). However, these can be considered as sub-domains of the more general formulation of the MHQA field that this book aims to survey. Since the existing works go a long way in summarizing their intended domains, we choose to exclude Visual MHQA and MHQA over Knowledge Bases and Knowledge Graphs from the scope of this work.

We observe that despite the impressive accuracy of recent models on MHQA benchmarks, significant concerns have been raised regarding whether the models are actually able to perform multi-step reasoning in order to answer the multi-hop questions. Several works (Jansen, 2018; Wang et al., 2019; Chen and Durrett, 2019; Min et al., 2019a; Trivedi et al., 2020; Jhamtani and Clark, 2020; Inoue et al., 2020; Tang et al., 2021; Tu et al., 2020) conduct experiments and demonstrate that a significant portion of the accuracy can be ascribed to pattern matching and single step reasoning (also termed as shortcut reasoning). This points to new challenges and future directions for research in MHQA. Above all, it is fair to say that despite the inspiring progress made so far, the task of MHQA is still a long way from being solved.

A promising direction for solving some of these challenges is the task
of explainable MHQA, a particular setting of MHQA that requires the model to output the correct reasoning chain (or equivalently, some kind of representation of the reasoning chain) along with the correct answer. This increases the model’s accountability and interpretability to the end user since the model now has to also explain how it reached the answer. Interpretability of the AI systems is crucial for their wide adoption for most high-stake applications such as finance, law and healthcare (Samek et al., 2017; Alvarez-Melis and Jaakkola, 2017; Arras et al., 2016; Biran and Cotton, 2017; Gilpin et al., 2018). Consequently, more recent works (Feng et al., 2020; Chen et al., 2019; Yang et al., 2018; Inoue et al., 2020; Jhamtani and Clark, 2020) have focused on this setting. Yang et al. (2018) have also argued that training the model to output reasoning chain can further help in training to predict the correct answer as it serves as a useful auxiliary task. Tu et al. (2020) also find that using the reasoning chain as a supervision signal during training improves the performance on adversarial examples as well.

The remainder of this book is structured as follows: Chapter 2 aims to formalize the task of MHQA in a way that encompasses most existing variants. Chapter 3 describes existing MHQA datasets, their creation techniques, critiques and challenges\(^1\). Chapter 4 discusses traditional pre-LLM models in-depth in a structured way that leads to a taxonomy for existing methods in Chapter 6. Chapter 5 is dedicated to recent LLM based methods for MHQA, challenges of incorporating LLMs and their proposed solutions. Chapter 7 discusses the standard evaluation metrics along with evaluation methods specifically designed for evaluating multi-step reasoning/retrieval. Chapter 8 touches upon the multi-hop question generation problem. Chapter 9 then summarizes the insights of the book and critiques of the existing methods and datasets, to propose promising directions for future research in MHQA.

\(^1\)We discuss the datasets before methods as doing so provides an overview of the existing variants of the tasks which would be helpful to understand the intuition behind the proposed architectures.
Before diving into the advancements, we try to provide a formal and descriptive definition of the task. Although many attempts at formally defining the task have been made, we observe that they tend to focus on specific cases of the broader task. However, we aim to cover a large variety of tasks that can be considered as variants of the MHQA task. Therefore, we try to propose a broader definition that encompasses many variants of the task that have been tackled. By doing so, we also aim to clearly define the scope of what concerns Multi-Hop Question Answering for the rest of this book.

Formally defining the task of multi-hop question answering is not straightforward, since the definition of a hop is ambiguous in itself. For instance, in the context of open-domain QA on text documents, a hop could signify reasoning across different documents (Yang et al., 2018) whereas for QA over long documents, reasoning across different sections or paragraphs is a hop (Sun et al., 2021). To the best of our knowledge, existing works do not provide a general definition of the task that encompasses its different variants. We argue that in order to systematically tackle the problem, and to obtain a good understanding of the progress in MHQA, it is crucial to first have a general definition.
We attribute the generality of the MHQA by keeping the notion of a context abstract. Depending on the task, a context can be any single independent piece of information: a sentence, a document, an image or an entity in a knowledge graph. Keeping this in mind, we formally define the task of multi-hop question answering as:

Let \( C \) denote the set of all contexts, \( S \) denote the set of all questions and \( A \) denote the set of all possible answers. Given a question \( q \in S \) and a set of related contexts, \( C \subseteq C \), the task is to approximate a function \( f : S \times C^n \mapsto A \cup \{\Phi\} \), that satisfies:

\[
f(q, C) = \begin{cases} a \in A & \exists P_q = \{p_1, \ldots, p_k\} \subseteq C, k > 1 \\ & \land P_q \models (a \text{ answers } q) \\ \Phi & \text{otherwise} \end{cases}
\] (2.1)

where \( \models \) represents entailment, and \( \Phi \) is the output when \( q \) is unanswerable using \( C \). Given a question \( q \) and a set of contexts \( C \), \( f \) returns an answer \( a \) that answers \( q \) by using a subset of ‘gold’ supporting contexts \( P \) from \( C \). The number of gold supporting contexts \( k \) is restricted to be more than 1 to ensure that the question is not solvable using a single hop (\( k = 1 \) reduces the task to traditional QA).

This definition captures the commonly adopted breakdown of the task to two sub-problems: Information Retrieval (IR) and Reading Comprehension (RC). Typically, \( f \) can be decomposed into (IR) \( g : S \times C^n \mapsto C^k \) and (RC) \( h : S \times C^k \mapsto A \cup \{\Phi\} \), for some \( k \in \mathbb{N} \), \( k > 1 \) such that:

\[
g(q, C) = P_q
\] (2.2)

where \( P_q \subseteq C \) is the set of contexts relevant to \( q \).

\[
h(q, P_q) = \begin{cases} a & P_q \models (a \text{ answers } q) \\ \Phi & \text{otherwise} \end{cases} \text{ and}
\]

\[
f(q, C) = h(q, g(q, C))
\] (2.4)

\(^1\)In case of multiple correct answers to \( q \), Eq. 2.1 allows \( f \) to output any \( a \) that answers \( q \), which is the case for datasets like SQuAD (Rajpurkar et al., 2016a; Rajpurkar et al., 2016b). However, some applications may require \( f \) to output all correct answers (Min et al., 2020) when multiple correct answers exist.
Reasoning chain: A reasoning chain for a question $P'_q = \{p'_{q,i}\}_{i=1}^k$ is defined as an ordered permutation of the set $P_q$ defined above, such that:

$$\forall j, 1 \leq j < k, \ p'_{q,j} \rightarrow p'_{q,j+1}$$ represents the $j^{th}$ reasoning step and $p'_{q,k} \rightarrow a$ is the $k^{th}$ reasoning step.

It is important to note that the granularity of what constitutes a reasoning chain can also be smaller than that of the contexts. For example, when the granularity of a context is passage, the reasoning chain may consist of particular sentences or particular entities belonging to those passages.

Hop: Each reasoning step of the reasoning chain can be termed as a hop. Furthermore, some commonsense knowledge might additionally be required to perform a reasoning step from one context (i.e., a document, table, etc.) to another. In that case, the commonsense reasoning can also be considered as a hop. The definition provided here does not consider reasoning hops over external/commonsense knowledge although it can be accommodated by allowing $P_q \subseteq C \cup Q$, where $Q$ is the external/commonsense knowledge base. However, we omit this for simplicity.

As mentioned in the introduction, many recent works focus on explainable MHQA to ensure the accountability and interpretability of the models while answering multi-hop questions. Formally, explainable MHQA is the setting of MHQA that requires $f$ to output the reasoning chain $P'_q$ (as an explanation for the answer) along with the answer, $a$. The set of ‘facts’ in the reasoning chain are often referred to as supporting facts (Yang et al., 2018).

The given definition is generic and can be extended to accommodate multiple variations of MHQA, some of which are listed below. Note that the given list is not exhaustive and the proposed definition of MHQA may be extended with new variations.

- **MHQA via fact composition**: $C_i$ represents independent facts.

- **MHQA over long documents**: QA over long documents can be considered multi-hop if the question requires the model to aggregate information across different sections, passages or sentences
of the same document (Khashabi et al., 2018; Sun et al., 2021). Here, each $C_i$ is a section/passage in the same document.

- **MHQA over multiple text documents**: Each $C_i$ is an independent document.

- **Multiple choice MHQA**: For each question, there is a small set of possible answers given beforehand. Thus, $A$ in Eq. 2.1 is dependent on $q$, $A = A(q)$.

- **Open Domain vs Closed Domain MHQA**: In the open domain setting, the set of contexts relevant to the question, $C$ spans the entire corpus i.e., $C = C$ whereas in the closed domain setting, $C$, the input to the model along with the question $q$, is a small subset of $C$ and may be different for each question i.e., $C = C_q \subset C$. The closed domain setting guarantees that $C_q$ is sufficient to answer $q$ and might also contain noisy irrelevant passages. It is important to note that the distinction between open-domain and closed-domain is regardless of the sizes of $C, C$, but is determined by the input of the task - whether each question is provided with a specific subset of sufficient contexts or not. As we will see in Chapter 4, the open-domain setting can be reduced to closed-domain by performing a preliminary retrieval over $C$.

- **MHQA over Knowledge Bases/Knowledge Graphs**: $C$ is a Knowledge Base (KB) or a Knowledge Graph (KG) with $C_i$ representing a triplet or a graph node.

- **Visual MHQA**: $C$ is a set of images and/or videos (or equivalently, sequence of images).

- **Conversational QA with clarifying questions**: Conversational QA can be regarded as an MHQA problem if answering the question requires the model to ask follow-up questions to the

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2For the scope of this book, we do not consider QA over KB or KG since these have been extensively covered by Fu et al. (2020), Lan et al. (2021), and Roy and Anand (2021).

3For the scope of this book, we only consider text based QA.
user. In this task, the user asks a question and the model tries to answer it based on some context. If the model cannot find the information necessary to answer the question, it generates a follow-up question for the user and enquires the missing information. Here, each follow-up question can be considered as a retrieval hop and figuring out the missing information can be regarded as a reasoning hop (Sun et al., 2021).

- **Temporal MHQA:** $C_i$ represents here diverse temporal contexts which could be defined in several different ways. These could be simply documents published over different time points. However, on a more general level, contexts could be in the form of relevant time periods. Such time periods could mark bursts in the temporal distribution of relevant documents returned for an input question, or they could be formed by the focus time (Jatowt et al., 2013) of relevant documents estimated either based on the embedded temporal expressions in the documents (Wang et al., 2021a; Wang et al., 2020), or inferred from past events and entities mentioned in text (Wang et al., 2021c).

We conclude this chapter by acknowledging some of the limitations of the proposed definition. Firstly, there may be multiple ways of mathematically denoting the same task. We do not claim the presented notation to be better than other possible notations in any way. We use the definition and notation that works best for us and allows us to clearly distinguish the scope of this book. We also prefer this notation as it allows us to naturally derive the commonly used concepts in MHQA such as reasoning chains, contexts and hops. It also allows us to capture the two-step process of retrieval and reasoning that is commonly adopted in question answering. We welcome the community to progress towards a more accurate and widely acceptable definition.
A Comprehensive Study of Datasets: Analysis and Guidelines

The previous chapter highlighted the different forms of the task which implies the existence of multiple datasets that are unique and equally significant, and are suited to different variants of the problem. In this chapter we aim to briefly summarize existing datasets and provide their comparison. This chapter details on the process of dataset creation, statistics, comparison among the existing datasets, and is followed by our critique of these datasets. We start the discussion with existing datasets as this will provide necessary context and intuition of the data for the following chapters devoted to methods which operate on top of these datasets.

We split our discussion on datasets into three broad sections. In the first section, we dive into details of how the datasets are created, followed by a section devoted to some statistics and comparisons among the existing datasets. We end the discussion with a section explaining some critiques and observed shortcomings of the current datasets.

3.1 Dataset Creation

We begin by describing how MHQA datasets are generated. In this section, we include major challenges for creating these datasets, followed
by different steps involved in the process.

3.1.1 Challenges

Creating a dataset for multi-hop question answering is more challenging than for a traditional (i.e., single hop) QA setup. The major challenges include:

- Contexts used for questions should form a valid and unambiguous reasoning chain. This implies that a context used for a particular question should have some information overlap or some kind of entailment relation with at least one of the other contexts present in the expected reasoning chain (Yang et al., 2018).
- Since the questions should require reasoning over multiple contexts, the process of question generation itself needs to somehow encapsulate information across those particular contexts.
- The creation process needs to ensure that the question is not answerable by using any single context. For instance, the question “Who was the president of United States in the year in which World War II began?” requires two contexts containing “World War II began in 1939.” and “Franklin D. Roosevelt was the president of United States in 1939.” However, there may be a separate context containing “Franklin D. Roosevelt, president of United States at the start of World War II, was unwilling to...”. This challenge is more prevalent in the setting of Open Domain QA because of the incomplete prior knowledge about the possible contexts.

Therefore, it becomes crucial to look at the methods adopted during creation of existing datasets, along with their advantages and drawbacks and possible ways to mitigate these. In general, the dataset creation task can involve three major steps, which we discuss next.

1. Generating reasoning chains
2. Question generation by crowd-sourcing
3. Automatic/manual filtering
3.1. DATASET CREATION

3.1.2 Reasoning Chain Candidates

Methods for coming up with reasoning chains are highly specific to the task and domain and thus, differ significantly for each dataset. Thus, we look at a few datasets individually.

1. **HotpotQA (Yang et al., 2018):** HotpotQA contains only 2-hop questions formed using the first passages of documents from the English Wikipedia dump\(^1\). Two passages are chosen as a reasoning chain (termed *candidate passage pair*) if they satisfy either of the two conditions:

   - There exists a hyperlink from the first document to the second. The entity which forms the hyperlink is termed as the *bridge entity* and the questions are termed as *bridge* questions.
   - The entities for those passages belong to the same category (e.g. Michael Jordan and Kobe Bryant). These are specifically sampled from 42 manually created lists. Such pairs are used for creating *comparison* questions.

2. **MultiHop-RAG (Joshi et al., 2023a):** MultiHop-RAG uses a set of diverse news articles and prompts GPT-4 to extract factual sentences from each article. These articles are again passed to GPT-4 for paraphrasing the factual sentence into a natural language claim. A topic and an entity are also generated in this step which are used as bridge entities for the reasoning chains.

3. **HybridQA (Chen et al., 2020b):** In HybridQA, the definition of a context can be either a passage or a table. It is argued that using a table as context avoids the ambiguity of the questions that could arise when using texts. To ensure at least two hops, the questions are restricted to have reasoning chains containing at least one table and one text document. The tables are filtered from the set of tables released in WikiTables (Bhagavatula et al., 2013), and the Wikipedia hyperlinks present in the cells of the

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\(^1\)https://en.wikipedia.org/
table are used to retrieve relevant passages. At most 12 sentences of the first passage of each Wikipedia page are treated as the passages.

4. **NarrativeQA (Kočiský et al., 2018):** The dataset is for answering multi-hop questions on long stories. To ensure that the questions are indeed multi-hop and answering requires non localized reasoning, the annotators are asked to form questions using human-generated summaries of the stories. The stories are collected from books from Project Gutenberg\(^2\), while movie scripts are scraped from the web.

5. **OpenBookQA (Mihaylov et al., 2018):** OpenBookQA requires question answering on the scientific domain using a book (in simpler words, a collection) of scientific facts along-with a broad common knowledge (large open-domain scientific sentences). The book and common knowledge are the two contexts required to answer the questions in OpenBookQA. Book is collected by filtering a subset of the WorldTree corpus identified by Jansen et al. (2018) where the common knowledge is collected from a collection of 14M scientific facts across Wikipedia, ConceptNet and other scientific corpora.

6. **QASC (Chen et al., 2020b):** QASC is also a dataset for two-hop QA using scientific facts. The process of generating reasoning chains is very similar to that of OpenBookQA. The two contexts of the reasoning chain are chosen from a set of good quality seed facts and a large corpus of auxiliary facts, respectively.

7. **MultiRC (Khashabi et al., 2018):** The purpose of this dataset is to create multi-domain multi-hop questions. Documents across various domains are selected from multiple corpora. Here, the multiple contexts are part of the same passage and the task of candidate reasoning chain generation is left to the annotators; each document is given to the annotators and they are asked to form valid multi-hop reasoning questions.

\(^2\)https://www.gutenberg.org/
3.1. DATASET CREATION

3.1.3 Generating Questions

Generating multi-hop QA pairs requires accumulation of information across different contexts which itself is an unsolved problem (Min et al., 2019b; Jansen, 2018; Khot et al., 2020; Kumar et al., 2019; Su et al., 2020; Gupta et al., 2020; Sachan et al., 2020; Pan et al., 2021; Yu et al., 2020).

**Automatic generation:** Welbl et al. (2018) automatically generate questions using existing KBs where WikiData and DrugBank (Wishart et al., 2008) are used as the knowledge bases, and Wikipedia and MEDLINE\(^3\) are used as the document corpus. However, the question and answer types in the two datasets are highly constrained, owing to the creation technique. For instance, the only question type in the MedHop dataset is of the kind \((\text{drug}_1, \text{interacts}\_\text{with}, ?)\), where in the WikiHop dataset we have \((\text{item}_1, \text{property}, ?)\). Therefore, automatic generation using KBs is argued to result in datasets limited by the incompleteness of entity relations and schema of the KB used (Zhang et al., 2020; Yang et al., 2018). Furthermore, automating the generation of free-form text questions is known to be a challenging task and requires substantial training data (Gatt and Krahmer, 2018; Novikova et al., 2017; Min et al., 2019b). However, with the latest research in LLMs, automatic question generation followed by semi-automatic verification is commonly adopted for creating small scale datasets (Joshi et al., 2023a).

**Crowd sourcing:** Consequently, traditional datasets propose that the question creation step should be done using human-intelligence. Since the task is not very straightforward even for humans, existing works have added comprehensive guidelines for creating questions. These annotation guidelines follow a common pattern, with slight nuances, irrespective of the task. We aim to summarize the annotation guidelines used by various datasets and hope that this could serve as a reference for the relevant future endeavours. Based on the techniques adopted by the existing datasets, the common annotation instructions and best-practices include:

\(^3\)https://www.nlm.nih.gov/medline/medline_overview.html
1. To ensure that the questions **require multi-hop reasoning**:

   - Give examples of both positive and negative instances of what the task requires.
   - Break down the question generation task into simpler steps to prevent mistakes.
   - Use rule-based techniques to provide in-the-loop friendly hints and prevent the annotators from submitting trivial incorrect samples.
   - Use simple single-step IR or PLM (Pre-trained Language Models) based techniques to check if the question submitted is answerable using a single context only.
   - Ask annotators to submit the reasoning chain along with the question and answer.
   - Ask a different set of annotators to answer the questions using only a single context.
   - Ask a different set of annotators if the question requires multiple contexts to be answered.

2. To ensure that the questions **are answerable**:

   - Ask the annotator to also provide the answer to the question.
   - Prohibit the use of negation words in answer choices that can trivially fool baselines.
   - Ask for questions with very specific answers.
   - Ask a different set of annotators to answer the question and discard questions with significant error rates.

3. To ensure that the questions and answers **are formed well**:

   - Restrict the annotators to experts/native speakers of the intended language of the dataset.
   - Ask a different set of annotators to verify if the questions are grammatically well-formed.
   - Place a limit on the length of the answer.
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- For multiple choice questions, randomly shuffling answer choices can avoid annotator biases, such as choice A being the correct answer more often than choice D.

4. To ensure that the questions **are challenging to answer**:  
   - Prohibit the annotator from copying spans of text from the input contexts.
   - Ask the annotators to make the questions challenging.
   - Ask the annotators to create confusing and irrelevant incorrect answer choices.
   - Ask the annotators to consider high-level relations between entities and events rather than localized relations.

However, crowd-sourced datasets also have severe limitations. Dua *et al.* (2021) argue that these datasets usually only present a partial picture of the underlying data distribution and are marred by numerous biases, such as annotator bias (Geva *et al.*, 2019a), label bias (Dua *et al.*, 2020; Gururangan *et al.*, 2018), survivorship bias (Min *et al.*, 2019a; Tu *et al.*, 2020), and ascertainment bias (Jia and Liang, 2017). Furthermore, the absence of adversarial contexts during training time allows the models to learn shortcuts in reasoning and perform the task without doing multi-hop reasoning.

**Post-processing:** The above-mentioned practices and instructions might not preclude all human errors. Thus, a further manual or rule-based automatic screening is generally done to get rid of these errors. For instance, Chen *et al.* (2020b) remove a question 1) if the answer cannot be found from either table or passage, 2) if the answer is longer than 20 tokens, or 3) if the answer passage is easily retrieved using a single hop of TF-IDF retrieval. Mihaylov *et al.* (2018) and Khot *et al.* (2020) remove questions that the annotators are unable to answer correctly. Khashabi *et al.* (2018) remove a question if the annotators are able to answer it using only a single context. Welbl *et al.* (2018) aim to resolve the candidate frequency imbalance by sub-sampling the dataset to ensure that questions having any particular answer candidate
constitute not more than 0.1% of the dataset, and also by omitting articles that are about the United States. They tackle the issue of document-answer correlation by discarding the questions having any commonly occurring pair of a document and candidate answer. Finally, Joshi et al. (2023a) use GPT-4 to evaluate examples in the dataset against the following criteria: 1) The generated query must utilize all provided evidence in formulating the response; 2) The query should be answerable solely based on the provided evidence; 3) The response to the generated query should be either a single word or a specific entity; 4) The query must conform to its designated query type.
Table 3.1: Comparison of MHQA datasets. $\mathbb{C}$ represents the set of all contexts present in the dataset whereas $C$ represents the set of contexts for a single question. In OD (Open Domain setting), $C = \mathbb{C}$.

| Dataset     | Context granularity | $|\mathbb{C}|$ | Size        | $|C|$   | Question Source | Context source | Domain  | Ans. type |
|-------------|---------------------|------------|-------------|--------|----------------|----------------|---------|-----------|
| HotpotQA    | Passage             | [Wikipedia] | 112,779     | 10 / OD $^a$ | Wikipedia       | Wikipedia       | Generic | Span      |
| HybridQA    | Passage Table,      | Tables: 13k | 69611       | 1 table | Wikitables,     | Wikitables,     | Generic | Span      |
|             | Passage Passages: 293k |           |             | passages | Wikipedia       | Wikipedia       |         |           |
| NarrativeQA | Sentence Books: 783 | 46765      | 1 story     | Multiple$^b$ | Multiple        | Multiple        | Fiction | Generative |
|             | Movies: 789         |            |             |         |                |                |         |           |
| MultiRC     | Sentence            | 871        | 2.37        | 1 passage | Multiple$^c$    | Multiple        | Generic |           |
|             |                      |            |             |         |                |                |         |           |
| Medhop      | Passage             | Medline    | 2508        | OD      | Drugbank       | Medline         | Medicine|           |
| Wikihop     | Passage             | [Wikipedia] | 51318       | OD      | Wikidata       | Wikipedia       | Generic |           |
|             |                      |            |             |         |                |                |         |           |
| QASC        | Sentence Core: 928  | 9980       | 2           | OD      | Core: World Tree | Core: World Tree | WorldTree| Science   |
|             | Aux: 7672           |            |             |         | Aux: (Becker et al., 2020) | Aux: (Becker et al., 2020) | WorldTree| Science   |
|             |                      |            |             |         |                |                |         |           |
| OpenBookQA  | Sentence Core: 1326 | 5947       | 2           | OD      | WorldTree      | WorldTree       | Science | MCQ $|A|$: 8 |
|             | Aux: 6000           |            |             |         |                |                |         |           |

$^a$10 for distractor setting and OD for Full-wiki setting  
$^b$Summary: Wikipedia; Stories: Gutenberg; Movies: [http://www.imsdb.com/](http://www.imsdb.com/), [http://www.dailyscript.com/](http://www.dailyscript.com/), [http://www.awesomefilm.com/](http://www.awesomefilm.com/)  
$^c$News: CNN, WSJ, NYT; Wikipedia; Articles on society, law and justice; Articles on history and anthropology; Elementary school science books; Stories: Gutenberg project, MCTest; Movies: CMU movie summary corpus
3.2 Existing Datasets: Statistics, Comparisons and Examples

A comparison of the popular datasets used for MHQA is shown in Table 3.1. Some of these datasets have multiple settings, and different statistics for different settings. We describe these settings along with some additional details for three such datasets below:

1. **HotpotQA** test set has two settings i) *Full-wiki setting* which is open domain with the set of contexts being the first passages of all Wikipedia pages, and ii) *Distractor setting* which is closed domain with a set of 10 passages (2 gold + 8 distractors) provided with each question. The 8 distractors are collected by using a TF-IDF retriever with the question as the query. The dataset also evaluates an auxiliary task of predicting *supporting facts*. These are the sentences in the gold passages which were used by the annotator to create the question. Since many of the *comparison* questions in the dataset are of yes/no type, many models also use the answer type prediction as an auxiliary task. This involves a 3-way classification of the answer being ‘yes’/’no’/the extracted span.

The train set of HotpotQA is split into easy/medium/hard. The easy subset predominantly consists of single-hop answerable questions (over 70%) whereas distinction between medium and hard questions is determined by training multiple baselines and testing the answerability of the questions. Although the dev and test set contain only the hard questions, authors show that the easy questions are also useful while training the model.

2. **QAngaroo** datasets (MedHop and WikiHop) contain a masked version along with the original unmasked dataset for avoiding the candidate frequency imbalance. For instance, in the MedHop dataset, some drugs (such as Aspirin) interact with more drugs than others (such as Isotretinoin), which can lead to candidate frequency imbalance. To mitigate this, any candidate expression is randomly replaced by a unique placeholder token (e.g. “Mumbai is the most populous city in <MASK7>”). It is argued that doing this removes the answer frequency cues and also removes statis-
tical correlations between frequent answer strings and relevant contexts.

3. **NarrativeQA** question-answer pairs are created using the summaries of movies or books whereas the model is asked to answer the question based on the original story (referred to as the *story version*). Another somewhat less challenging task of answering questions by directly using the summaries, referred to as the *summary version* is also provided.

### 3.3 Critiques and Challenges

Even with carefully designed datasets it remains to be doubtful whether the datasets in fact require the model to perform multi-step reasoning to conclude the answer. Min *et al.* (2019a) show that the questions formed by compositions of two contexts (as used by many datasets) are not the same as they do not generalize well to multi-hop questions generated in typical use cases. Consequently, there have been multiple insightful methodologies proposed to test this aspect.

Chen and Durrett (2019) design two baseline models to predict the sentence containing the answer and constrain them to score each sentence from each context independently without looking at other sentences. Thus, the models should ideally perform poorly when trying to answer multi-hop questions. However, the performance of these baselines is overwhelmingly closer to the state-of-the-art than to a random classifier. This is observed more so for multiple choice MHQA datasets (WikiHop and a multi-choice modification of HotpotQA) than for a span-based MHQA dataset (HotpotQA). Furthermore, a no-context baseline that predicts the answer only by looking at answer candidates performs almost as good as the baselines defined above even when the number of candidates is increased significantly (refer to Figure 3 in Chen and Durrett (2019)). Thus, it is argued that multiple choice questions are easier to hack while testing and less helpful while training when compared to the span based questions.

Min *et al.* (2019a) train a single-paragraph BERT model (Kenton and Toutanova, 2019) that achieves comparable performance to the
state-of-the-art on the distractor setting, while it lags behind on the open-domain setting indicating that the open-domain setting is more challenging for a single-hop model and is worthy of future study. To further verify the hypothesis that the distractor setting is majorly single-hop solvable, human evaluation is performed. Humans achieve an accuracy of $87.37$ F1 when using all the ten input paragraphs and that of $82.06$ when one of the gold paragraphs is missing. In order to improve the quality of these distractors, an adversarial set of distractors is collected by training a single-hop BERT model and picking the top scoring incorrect paragraphs. Although, the performance of the single-hop model drops significantly, it is recovered after fine-tuning the model on these distractors.

Another possible way to improve the quality of distractors is to add a large number of such distractors. However, it is observed that even with 500 distractors, the single hop model performance is significant (Min et al., 2019a). For the open domain setting, the performance goes down significantly indicating the challenging nature of open-domain MHQA.

On manual analysis of single-hop solvable questions, it is found that $35\%$ of the questions in the HotpotQA dataset are solvable only by matching the entity type. These questions would require multi-hop reasoning in the open-domain setting. However, other $26\%$ of the questions are single-hop solvable even in the open-domain setting. These are questions whose answers can be derived by finding an entity that uniquely satisfies two properties (intersection-type questions) but a unique answer can also be found by using only one of these properties. Another $8\%$ of the questions are non-compositional single-hop and only the remaining $27\%$ require multi-hop reasoning.

Similarly, Min et al. (2019b) split the HotpotQA dev set into single-hop solvable (3426) and single-hop non-solvable (3979) questions.

Das et al. (2019) make a similar conclusion by observing that 1184 (20\%) of the questions have the answer span mentioned in both of the supporting passages and the answer can be extracted by only considering one of them.

Xiong et al. (2019) conduct an experiment that compares a QA model that has access to all the supporting passages in HotpotQA,
to another model that has access only to the answer (or the second hop) passage and observe that the model with full access only gives a marginal improvement from 49.43 EM to 50.96 EM.

Trivedi et al. (2019) find that more than 60% of the dev questions in MultiRC have at least one adjacent relevant sentence pair making the multi-hop reasoning very easy.

In summary, there seems to be enough evidence that the existing datasets have some flaws and a model should be able to exploit these flaws and show an impressive performance without being actually good at multi-hop reasoning. At the same time, these experiments point out the potential issues and challenges relating to MHQA datasets, and motivate development of higher quality datasets.
In this chapter, we will be taking a look at the existing approaches used for solving multi-hop question answering. Since there is a very large number of works we aim to cover, we try to categorize them on many levels into categories and sub-categories. We hope this leads to a more structured study culminating into a taxonomy proposed in the Chapter 6. For each level of categorization, we briefly describe the category/sub-category followed by a deep dive into some of the representative methods for the category and finally, contrast the sub-categories and list some known pros and cons for each. To avoid over technicality, the readers can skip the deep dive into particular methods.

As discussed in Chapter 2, a large number of works divide the task of MHQA into two steps, a retrieval (IR) step that extracts all the relevant contexts from the corpus and a reading comprehension (MRC) step that reads the resulting contexts to find the answer. In general, the existing works have three basic units - Retriever, Reasoner (or Reader) and Answer Predictor. These units are often employed iteratively to be able to perform multiple hops. A coarse level classification of methods

\footnote{Although initial works have a single module for reasoning as well as answer prediction, more recent works recommend further segregating these two as different modules. Therefore, we consider these as separate modules in our discussion.}
can be how these units interact with each other. One way is to complete all the iterations of one unit before moving to the next one, and the other is to perform two or three of the tasks in a single iteration and repeat for the corresponding hops. Thus, there are four possibilities that arise by considering the multi-step nature of the retrieval and reasoning modules. These four types of models are shown in Figure 4.1.

Figure 4.1: The four types of architectures used for MHQA. A self loop at a module indicates that that module is independent of the succeeding modules whereas an incoming connection from a succeeding module represents some kind of feedback from that block. a) The IR and reasoning modules perform multiple hops independent of each other as well as of the answering module. b) At each hop, the IR module sends its output to the reasoning module which then gives feedback to the IR module. Answering module then predicts the answer in a single step. c) IR module first iteratively retrieves all the relevant documents for all the hops. The reasoning module performs a hop and sends the output to the answering module. Answering module either answers the question or sends feedback to the reasoning module asking for another hop of reasoning. d) At each hop, the IR module sends its output to the reasoning module which further sends its output to the answering module. The answering module either predicts a final answer or provides feedback to the IR module indicating that some required information is missing.

A few models retrieve important sentences or entities from the contexts as an intermediate step for reasoning. Since the granularity of the context is sentences for some datasets like MultiRC and OpenBookQA, it can be difficult to determine what constitutes reasoning and what constitutes retrieving. To avoid such confusion, we refer back to our definition of the task in Section 2. If the granularity of the output of a step is the same as the granularity of the context, we refer to that step
as part of the retrieval process. If the granularity is lower, we take it as part of the reasoning. We begin by describing the techniques used for these three units followed by some auxiliary tasks in practice.

**Figure 4.2: Retrieval Module.** The process of retrieval can be decomposed into two steps: a) Preliminary retrieval which is a quick and high recall step to retrieve all the relevant context from the set of all contexts in the open domain setting. It can be performed either as a single pass or iteratively. b) Final retrieval which is a more thorough step to filter out all the irrelevant contexts. Because of a smaller number of input contexts, more complex re-ranking models can be used at this step. Some models directly pass the concatenation of the input documents to the reasoning module. Note that the closed domain setting of MHQA eliminates the need for preliminary retrieval.

### 4.1 Retrieval

The retrieval step can be a bottleneck when the set of available contexts for a question is large and becomes a particularly challenging task in case of Open Domain QA. Intuitively, multi-hop retrieval is significantly more challenging than a single-step retrieval since any retrieval error in a hop is accumulated with each subsequent hop of retrieval and leads to a well known problem of semantic drift (Yadav et al., 2020). Das et al. (2019) verify the hypothesis by running a simple BM25 on ‘easy’ and ‘hard’ subsets of HotpotQA (which contain predominantly single-hop and multi-hop questions respectively) to find that the accuracy drops from 53.7% on the easy subset to 25.9% on the hard subset. Similarly, Feldman and El-Yaniv (2019) run a TF-IDF retriever and find that
although it succeeds in retrieving at least one of the gold passages among the top 32 passages for more than 90% questions, it often fails to retrieve both the gold passages.

The existing methods for retrieval can be broadly classified into two categories as shown in Figure 4.2: open domain retrieval where the model has to search through the entire context set $\mathcal{C}$, and closed domain retrieval where the model is provided with a smaller set of relevant (and noisy) contexts $C \subset \mathcal{C}$ along with the question $q$. Many of the techniques working in the open domain setting use a two step strategy: a) the first step (referred in this text as preliminary retrieval) is a fast and high recall filtering to get an initial set of relevant contexts. b) the second step (referred in this text as final retrieval) is then reduced to the closed domain setting where more complex techniques can be used to further remove the noisy contexts. This two step approach combines the best of both worlds, getting the good time efficiency of coarse retrievers and the good performance of fine-grained retrievers.

### 4.1.1 Preliminary Retrieval

The first step of the open domain retrieval (referred to preliminary retrieval from hereon) can be a single shot retrieval as done in single hop question answering i.e., the model attempts to extract all the relevant contexts in a single retrieval step. We call this strategy single-pass. Another solution would be to retrieve the passages iteratively, where each iteration of retrieval can correspond to each hop in the reasoning. We describe in detail some of these approaches below.

**Single-pass approach**  As mentioned above, the single-pass approach performs the retrieval in one step. We list some of the representative methods of this approach below.

- **Qi et al. (2019)** and **Chen et al. (2020b)** follow a simple setting of the single-pass retrieval approach, calling the retrieval only once for each query.

- For the multi-choice questions setting, **Yadav et al. (2019b)** append each candidate answer with the question to get multiple queries
and BM25 is used on these queries to extract top \(n(=20)\) contexts (sentences in case of the MultiRC dataset).

- For the text and table hybrid setting, Chen et al. (2020b) parse the passages linked to each cell in the given table and retrieve all the cells relevant to the question in one go.

**Critique:** This strategy works well for a few-hop case where the number of contexts to be retrieved is limited and the candidate answers are provided for the multi-choice scenario. However, for more than two hops, the retrieval or the ranking algorithm could fail to capture the terms relevant to the intermediate hops. For instance, in a three-hop question, the information in the second hop could be unrelated to both the question and the candidate answers. Furthermore, if the candidate answers are not provided, this strategy could also fail to capture the second hop well (Ding et al., 2019). To validate this hypothesis, Ding et al. (2019) and Feldman and El-Yaniv (2019) use a simple BM25 with the original question as the query to evaluate the second hop paragraph recall on HotpotQA and find the results to be indeed underwhelming.

**Iterative approach** Many of the existing techniques, therefore, propose a multi-step retrieval. Two main classes of iterative retrieval are query reformulation and entity-linking, described below.

*Query reformulation:* Deriving a query for the current hop \((q_t)\) from the previous hop query \((q_{t-1})\) is commonly known as query reformulation (sometimes also referred to as pseudo-relevance feedback). Based on the strategy used for query reformulation, these methods can be further classified into two subcategories: text space reformulation and hidden space reformulation.

*Hidden space query reformulation:* In this case, the query is reformulated in the embedding space. As a representative example for hidden space query reformulation, we take a detailed look at Feldman and El-Yaniv (2019). They first encode the question using a Bi-GRU layer on contextualized ELMo (Peters et al., 2018) embeddings and retrieve all the relevant passages using MIPS. To reduce the search space for MIPS, a TF-IDF based retriever (Chen et al., 2017a) is employed to get top \(n_i\) passages. A supervised re-ranker scores the paragraphs and
each of the top k paragraphs is used to modify the question hidden representation to give k new search vectors for the next step. The reformulation module uses a bi-directional attention (Seo et al., 2016) on the paragraph and question encodings followed by a linear layer with ReLU activation. A residual connection is added with this output being passed to a Bi-GRU layer followed by another linear layer with ReLU activation. Max pooling is applied to the residual output to give the updated query vector. At every step, top k paragraphs are selected by the re-ranker. The paragraph encoding being independent of the question allows the encodings to be pre-computed for an efficient retrieval during training and inference.

Text space query reformulation: Some methods reformulate the question by adding to, modifying or re-weighting the text of the question. Changing the questions in the text space allows the intermediate questions to be interpretable. We dive a little deeper into some of the methods following this approach:

- Yadav et al. (2020) concatenate the question with each answer candidate to obtain initial queries. Justification sentences are retrieved using the unsupervised alignment method proposed by Yadav et al. (2019a) which uses GloVe embeddings (Pennington et al., 2014). They compute a matrix storing the cosine similarity of embeddings of the query tokens with the sentence tokens. Max pooling across sentence tokens is applied to get the most similar tokens for each query token. Dot product between this vector and a vector containing the IDF values of the query tokens is calculated to produce the overall alignment score. For MultiRC, these are selected from the sentences in all the relevant paragraphs. For QASC, relevant sentences are retrieved using heuristic IR approaches. The reformulation process only keeps the uncovered tokens and if the number of such tokens is $\leq T (= 2-4)$, new tokens are added from the previously retrieved sentences. The process is repeated until either a) no new query tokens are retrieved or b) all tokens are discovered. 10.7% improvement is observed when the tokens are identified using soft matching over GloVe embeddings.

- Zhang et al. (2021) use TF-IDF with the question to get the
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For each subsequent hop, the ALBERT based reader module is used as a span extractor on the previously retrieved documents to extract the text relevant to the question. The extracted span is concatenated with the query of the previous step for performing the next hop of retrieval. This is repeated until the reader module finds an answer or a maximum number of hops is reached.

- Qi et al. (2019) follow a similar approach to Zhang et al. (2021) with DrQA’s Document Reader model used as the span extractor. During training, heuristics are used to find the oracle query.

- Yadav et al. (2021) retrieve k justification sentences using an alignment technique similar to Yadav et al. (2020). The question \(Q\), is concatenated with each retrieved justification \(q_k\), and the token weights are assigned as: For each token \(t\) in original question, if \(q_k\) contains \(t\), weight for \(t\) is 1, else it is 2. All terms in \(q_k\) have a weight of 1. This is expected to result in a higher coverage. The queries are used for second hop retrieval to get a final set of \(N\) contexts. Then, \({N \choose p}\) evidence chains are generated and each evidence set is ranked by how many query terms are included (coverage) and top \(n\) are picked for the supervised reranking.

- Malon and Bai (2020) propose generating text based free-form follow-up questions for performing iterative retrieval. An IR model (BM25) retrieves the set of relevant contexts using the question. A BERT based three-way controller module predicts whether each context contains the final answer, contains some intermediate information or is irrelevant. A QG model is used for generating a follow up question for each passage that contains intermediate information. BERT is used for getting the answers from contexts containing the final answer. Irrelevant passages are ignored. The QG model by Zhao et al. (2018a) is trained on the reverse SQuAD. The controller model is trained with cross-entropy loss for ternary classification on the ground truth triplets.

Critique: Das et al. (2019) argue that query reformulation methods do not necessarily use the information about entities present in the
evidence as they might not be the most frequent/salient terms in it. Therefore, many works have proposed using entity mentions in the retrieved contexts for performing the second hop retrieval.

Using entity links/hyperlinks: In this approach, entity mentions in the first hop retrieval are used to find Wikipedia passages with titles containing any of these entities. This is an efficient technique since the entities can be extracted as part of the pre-processing step. It can be noted that this technique is particularly effective for HotpotQA since the creation process of the HotpotQA uses the Wikipedia paragraph for a bridge entity as the second hop context. However, this also indicates a bias of dataset design when building models (Fang et al., 2020). Trying to imitate (or benefit from the knowledge of) the creation process of some dataset while building the models for this dataset can improve accuracy on that dataset but is not guaranteed to perform well on the other datasets. On similar lines, Das et al. (2019) even suggest not to use off-the-shelf entity linker as they are usually trained on Wikipedia and can lead to data leakage.

Below, we list some of the representative methods for this class of methods.

- Das et al. (2019) use BM25 for the first hop retrieval and then retrieve Wikipedia paragraphs for each mentioned entity. Since HotpotQA is known to contain both single-hop and multi-hop questions, a self-link is added for each entity retrieved in the first hop to deal with single hop questions.

- Xiong et al. (2019) use a Hybrid TF-IDF + BM25 for the first hop retrieval to get 10 documents. Span prediction and external entity linking is used to get the bridge entities from the first hop passages. A supervised re-ranker gives top 10 entities and Wikipedia passages for these entities are used as the second hop passages. A span loss is added for predicting answer passage title entities as an auxiliary task.

- Ding et al. (2019) and Fang et al. (2020) retrieve Wikipedia passages whose titles contain an entity mentioned in the question as the first hop passages. Hyperlinks from these passages are used
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to get the second hop passages.

- Shao et al. (2021) extract key words and match them with the paragraphs title and select top $N_1$ paragraph with best TF-IDF scores. Apart from these, top $N_2$ paragraphs with best TF-IDF scores are added. For the second hop, add all the paragraphs having hyperlinks from and hyperlinks to the first hop paragraphs.

**Critique:** Sidiropoulos et al. (2021a) evaluate the performance of the two sub-categories of iterative retrieval approaches by evaluating the performance on each of the two hops on HotpotQA dataset. It is argued that entity based retrieval is limited by the availability of such hyperlinks and passages whereas the reformulation approach is limited by the performance of lexical term-based retrieval. They observe that while BM25 followed by BERT based reranking performs well on the first hop, it fails on the second hop retrieval (evaluated as the ability to retrieve second passage given the first passage). Similarly, although the model by Xiong et al. (2020) has the best overall performance, it has some room for improvement when evaluated for the second hop retrieval. Hence, a hybrid technique is proposed where the re-rank model is used for the first hop and a single-hop dense passage retrieval model (Sidiropoulos et al., 2021b) is used for the second hop. Results show that the hybrid technique outperforms the existing techniques which calls for further study in this direction.

### 4.1.2 Final Retrieval

After getting an initial pool of retrieved contexts, many works suggest using a more fine-grained and more sophisticated retrieval on the retrieved contexts to get a better quality of contexts. Based on how the initial pool of retrieval output is processed, we can categorize the approaches into concatenation, supervised re-ranking and unsupervised re-ranking.

**Concatenating/union** Some of the methods do not filter the input contexts and directly pass a union or concatenation of the contexts to the reasoning model. For example:
Yadav et al. (2020) maintain N-parallel reasoning chains in the preliminary retrieval step and a union of these chains is passed to the answer prediction module.

Ding et al. (2019) and Yadav et al. (2019b) do not filter the passages and directly perform reasoning at a lower granularity.

Supervised re-ranking Majority of the methods use a supervised module to score and rank the input contexts, and then use some criterion to filter the less relevant documents before passing to the answer prediction module:

- Feldman and El-Yaniv (2019) use a linear layer with sigmoid activation to get a relevance score of each sentence in a paragraph with the question. Max pooling across all sentences is applied to give a relevance score and top-k most relevant paragraphs are picked. Max pooling allows only one of the sentences in a paragraph to be relevant to the question with a high score.

- Das et al. (2019) use BERT to compute query-aware embeddings for every pair of the first hop and second hop paragraph. The two paragraphs are concatenated and fed to 2-layer Neural Network to get a score. Top $k$ pairs are passed to the reader module.

- Xiong et al. (2019) use a bi-LSTM layer (Hochreiter and Schmidhuber, 1997a) to predict relevance of each second hop passage with the question.

- Fang et al. (2020) use a RoBERTa encoder (Liu et al., 2019) followed by a fine tuning layer to get the top $N$ paragraphs.

- Zhang et al. (2021) pass the node (document) representations to a binary classifier for predicting their relevance and keep the $k$ highest scoring documents.

- Yadav et al. (2021) use RoBERTa (Liu et al., 2019) for reranking trained to predict the F-1 score of evidence chain.

- Zhang et al. (2020) and Huang and Yang (2021) concatenate paragraphs with the question and feed it to a BERT followed by
a binary classifier and keep $N(=3)$ paragraphs with the highest scores. Qiu et al. (2019) follows a similar approach but set a threshold to retrieve a variable number of paragraphs.

• Shao et al. (2021) use the gated memory flow network inspired by the Neural Turing Machine (Graves et al., 2014) to model the probability of a paragraph being the next context in the reasoning chain, conditioned on the question and the previous paragraphs in the reasoning chain. At every time step $t$ BERT is used to compute the question aware embeddings of the paragraphs, $x_t$. A KVMemNN architecture models the memory as a set of key-value pairs. The model passes the key vectors and $x_t$ to linear layers and applies Softmax to the output of $W_k x_t \cdot W_k k_i$. The output after Softmax multiplied with another matrix $W_v$ is then used as weights while summing the value vectors $v_i$ to give the readout vector $o_t$. The memory reading process is similar to computing self-attention (Vaswani et al., 2017a) and the authors concatenate the outputs after computing $o_t$ for the $h$ attention heads. $o_t$ and $x_t$ are passed to another linear layer with tanh and sigmoid activation to give the relevance score $s_t$. $x_t$ is written to the memory if $s_t > \text{gate}$ where $\text{gate}$ is a hyper-parameter. Hard negative examples are generated by training a BERT based model to predict the relevance score $s_t$ and choosing the top-8 of the non-evidence paragraphs.

• Dua et al. (2021) propose generative context selection that learns to predict how the question would have been formed. Mathematically, the model tries to learn $p(a, q|C)$ instead of $p(a|q, C)$ (as in discriminative models). This probability is modeled as

$$p(a, q|C) = \sum_{c_{ij}} p(a|q, c_{ij}) \cdot p(q|c_{ij}) \cdot p(c_{ij}|C) \quad (4.1)$$

where $p(c_{ij}|C)$ is the prior that computes compatibility between any two contexts, $p(q|c_{ij})$ is the question generation model that predicts the probability of $q$ being formed from the given contexts, and $p(a|q, c_{ij})$ is the standard answering model. During inference, the model retrieves the contexts as $c_{ij}^* = \arg\max_{c_{ij}} p(q|c_{ij}) \cdot p(c_{ij}|C)$. To model these probabilities, a pre-trained T5 is used.
for obtaining the contextual embeddings. The prior and generative models are trained together. Concatenation of every pair of contexts is passed to an encoder and a Pointer Generator Network (PGN) (See et al., 2017a) decoder is used to predict the question. The training objective is to increase the likelihood of the question for gold context pairs and the unlikelihood (Welleck et al., 2019) for a sample set of negative context pairs. T5 is used for answering using the best pair of contexts. The advantage of using a generative model is that it avoids the annotator biases in the dataset. This hypothesis is tested by running the model on the adversarial set of questions formed by Tu et al. (2020). A multi-label sentence classifier $p(s|q, C)$ that selects relevant sentences is found to have a better performance but at the same time, is more biased.

- Chen et al. (2020b) feed each cell along with its neighboring cells to the cell encoder to obtain their representations. The representations are aggregated and further fed to a feed-forward neural network to obtain a score.

- Sun et al. (2021) perform the retrieval in two steps where the first step retrieves a paragraph, and the second step retrieves a sentence from these paragraphs. A weighted sum of paragraph and sentence retrieval scores is computed to find the best retrieved sentence. The retrieval score of the paragraph retrieved from the first hop is broadcast to the sentences in the paragraphs. The best retrieved sentence fed to BERT-large for extractive QA.

**Unsupervised re-ranking** Some of the methods for supervised re-ranking include:

- Yadav et al. (2019b) consider all $\binom{n}{k}$ ($k \in [2, 5]$) reasoning chains formed by the $n$ retrieved passages and use a simple formula to compute the scores. They define Relevance as the average BM25 scores of the chain, Overlap as the word overlap between each sentence pair in the chain and Coverage as the product of word overlap of sentence with the question and with the answer. The final score is given by $\frac{R \cdot C}{O}$. By experiments, $k = 3, 4$ are found to
be the best values with the justification that getting two correct retrieved passages in a chain of size two is tough while a chain of size 5 will suffer from noise.

- Chen et al. (2020b) retrieve cells from the table in the HybridQA dataset in an unsupervised manner. A cell is selected if its value is either mentioned in the question, or is min/max of the corresponding column. A cell is also added if it hyperlinks to one of the passages that are retrieved by a TF-IDF retriever.

**Critique:** Supervised re-ranking can lead to a model that is more suited to the task at hand but requires some training signals which may not be available for certain tasks. On the other hand, unsupervised methods are more flexible but might not be optimized for a given task. In particular, Yadav et al. (2019b) and Yadav et al. (2020) experimentally verify that using a supervised re-ranking method has an implied shortcoming of resulting in a domain dependent performance. The performance for each domain depends on the portion of training data belonging to that domain. Thus, it is attempted to propose **unsupervised re-ranking** techniques that can lead to similar level of quality as supervised re-ranking.

Another parallel classification of the re-ranking approaches is based on whether the module scores each retrieved context independently or together as constituents of a possible reasoning chain. We call the two categories of methods **Context re-ranking** and **Chain re-ranking** respectively. Table 6 lists the methods belonging to the two categories. Yadav et al. (2019b) show that evaluating the reasoning chain as a whole leads to better performance than evaluating each passage independently.

### 4.2 Reading Comprehension

A reading comprehension module is responsible for reading the final set of retrieved contexts, combining the information across contexts and performing the reasoning steps or hops. The output of this module can either be an answer or some representation of the reasoning performed (for example, a reasoning chain, a semantic graph or some latent representation). A vast majority of approaches have used graphs or question
decomposition to perform the reasoning, therefore we classify the reading comprehension techniques into graph-based, question decomposition based and miscellaneous categories.

4.2.1 Graph-based Techniques

The general flow of the graph based methods can be summarized in a three-step process: 1) A graph of one or more types of nodes (entity, sentence, paragraph, document nodes, etc.) is constructed and edges are added based on some lexical heuristics. 2) Contextual encodings of the nodes are passed to one or more layers of a Graph Neural Network (Kipf and Welling, 2016a) (or a Graph Attention network (Veličković et al., 2018) or a Graph Convolutional Network (Kipf and Welling, 2016b)). These layers update the representation of each node using the representation of each of its neighbouring nodes. In this way, after $n$ such layers, nodes separated by a path of $\leq n$ edges have shared information with each other. Therefore, each layer is expected to perform one hop of the reasoning process. 3) The updated embeddings are passed to the answering module.

As can be expected, some methods slightly deviate from the proposed general flow. We describe these differences below along with some details on graph building and reasoning steps.

- Ding et al. (2019) build an entity graph by starting with the entities extracted during the retrieval process. For each node, a BERT model takes its representation along with the question and a retrieved passage and extracts entities from the paragraph to be added to the graph. The process is repeated until either a) no new nodes can be added or b) a maximum number of nodes are extracted. Sentences containing the extracted entities are considered as `clues` for the respective entities. Clues are then used for updating the node representations using a Graph Neural Network (GNN). Clues are also used later for the auxiliary task of supporting facts prediction.

- Fang et al. (2020) propose constructing a hierarchical graph network with four types of nodes that represent question text, relevant
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paragraphs, sentences in these paragraphs and entities in these sentences. Bidirectional edges are introduced between the first hop source sentences and second hop target paragraphs. Edges are also introduced between paragraph and its sentences; sentence and the entities it contains; question and the entities it contains; between all paragraphs; between each sentence and its previous and next sentences. RoBERTa is used for encoding and a bi-attention and a Bi-LSTM layer are used for getting initial contextualized representations of the nodes. Graph Attention Network (GAT) (Veličković et al., 2018) is applied over the hierarchical graph and the updated representations are merged with the original contextual representations using a gated attention mechanism. The merged representations are passed to the answer prediction module. The proposed gated merging is supposed to be effective for dealing with smaller number of hops.

• Xu et al. (2021) build a use abstract meaning representations (AMR) (Banarescu et al., 2013) to build a semantic graph from a passage. Graphs across passages are connected by adding edges between the same concepts in different graphs. A non-parametrized method is employed for generating reasoning chains. A depth first search (DFS) is used to find all paths from the question nodes to the answer nodes and all the edges on the path are used to recover the facts from the context that form the reasoning chain. The reader reads these reasoning chains and the question to predict the answer. A reinforcement learning based chain-aware loss is proposed to boost the performance of the system.

• Similar to Xu et al. (2021) ll13 and Li and Du (2023) build a semantic graph. However, the entities and relations are extracted using GPT-3.5.

• Zhang et al. (2021) construct a graph of documents and add edges if the documents have a shared entity. Question aware embeddings of the document are generated by Albert and used as initial node representations. GAT is used to update the representations of each shared entity. To update the representations of non-entity tokens,
they are fed to a transformer along with the updated representations for multi-document fusion. The updated representations are passed to the answer prediction module.

- Cao et al. (2019) make entity graph of all entity mentions of the answer candidate in supporting documents. Cross-document edges are added between the mentions about the same entity and within-document edges are added between every node pair belonging to the same document. For initial representations, GloVe and ELMo are used for token-level and contextualized embeddings respectively. Contextualized embeddings are crucial since graph nodes only contain entity tokens. To deal with entities containing multiple words, average is taken over their embeddings. The two embeddings are passed to a 1 layer NN (replaced by Bi-LSTM for encoding the question) for getting the initial node representations which are concatenated with the NER and POS embeddings before feeding to a GCN layer.

- Thayaparan et al. (2019) compute similarity between GloVe embeddings of each word of the sentence with each word of the query and take the mean among $m(=5)$ closest sentence words to get a sentence score and select top $k(=25$ or $30)$ sentences. A graph containing sentence nodes and document nodes is created with only the selected sentences. Edges are added between documents if they have a shared entity and between a paragraph and all its sentences. Adding edges among sentences adds complexity without much improvement. Initial representation of a node is computed by passing the matrix of GloVe embeddings of the entities contained in the sentence or paragraph to a bi-linear attention (Kim et al., 2018) layer on nodes and query. To compress the representations into fixed size, self-attention is used. $T(=3)$ layers of Gated Graph Neural Network is used to update the representations.

- De Cao et al. (2019) create an entity graph similar to Cao et al. (2019) but have some additional edge types: co-reference edges: between co-reference mentions of the same entity (separate type since these are less reliable) and complement edges which signify
no connection between the two nodes. Co-reference edges is a separate edge type since these are less reliable owing to the error in the co-reference system. These are not required for the masked version. The query representations are formed by passing ELMo (Peters et al., 2018) to a Bidirectional RNN (Rumelhart et al., 1985). Initial query dependent node representations are formed by passing the ELMo contextual embeddings to a feed forward network. L layers of a gated relational-GCN (Schlichtkrull et al., 2017) R-GCN, a version of GCN are applied to get the final representations which are passed to the prediction module. Relational-GCN is able to accommodate different edge types by using different weight matrices for the neighbouring nodes connected by different edge types. An ablation experiment verifies that, although useful, co-reference edges have the least contribution to performance. Another experiment tries to predict the edge type by training a model but the performance is poor.

- Chen et al. (2020b) solve the text-table hybrid MHQA by using the retrieved cells from the previous stage to then decide which neighboring cell to hop to.

- Qiu et al. (2019) construct an entity graph and add edges between entities with the same mention text, between entities belonging to the same sentence, and between each entity in a paragraph and each entity in its title. Question and contexts are concatenated and passed to a BERT model followed by a bi-attention layer to get the contextual node representations. The following four steps are performed iteratively: 1) Mean-max pooling over tokens in an entity mention to update the entity embeddings. 2) Attention between query and entity is used to compute the mask weights which are multiplied to the entity representations before feeding to a GAT. 3) Updated entity representations are concatenated to entity tokens and representations of all tokens are updated using an LSTM layer. 4) Bi-directional attention between query and entity representations is used to update the query representation. Updating embeddings of each token is necessary since the answer might not be an entity.
Zhang et al. (2020) create two different graphs: a) sentence graph with edges between sentences belonging to the same paragraph and between sentences that share an entity. b) entity graph with edges between entities appearing in the same sentence, between different mentions of same entities and between each entity in the paragraph to each entity in its title. The intuition is that humans first focus on question-related paragraphs, then sentences, and then the important words. BERT word embeddings are passed to a bidirectional attention layer to get the contextual embedding. They also propose a novel similarity matrix for the layer. Self attention is applied to the query and query aware node embeddings are passed to a GAT. Self attention is applied on the sentence node representations and the output is appended by the representation of each word in the sentence. An LSTM is applied to fuse the output of 2 graphs.

Huang and Yang (2021) form a sentence graph and add an edge between sentences $s_i$ and $s_j$ with the weight $w_{ij}$ given by:

$$w_{ij} = \begin{cases} 
\frac{1}{1+e^{-n+\kappa_1}} & s_i \text{ and } s_j \text{ have } n > 0 \text{ shared entities} \\
\frac{1}{1+e^{d+\kappa_2}} & s_i \text{ and } s_j \text{ belong to the same paragraph separated by } d \text{ sentences.} 
\end{cases}$$

(4.2)

These weights allow the model to deal with the edge types in a novel way. The concatenated paragraphs along with the question are fed to a BERT followed by a bi-attention layer. Sentence representations are obtained by extracting token level embeddings from the paragraph encoding and a weighted addition of token embeddings where the weights are calculated using a two layer MLP (Multi Layer Perceptron). Most methods using GNN perform message passing for each node in parallel. This requires the representation of nodes to be updated exactly $L$ times where $L$ needs to be specified as a hyper-parameter. If $L$ is large, it leads to over-smoothing. If it is too small, it inhibits long-path reasoning. Moreover, this algorithm performs unnecessary updates leading to inefficiency. Thus, a novel message passing algorithm is proposed.
which performs a BFS starting from the question and passing the messages through every edge that is visited in the process.

**Critique:** Thayaparan *et al.* (2019) argue that the advantage of using graph-structured representations lies in reducing the inference steps necessary to combine multiple pieces of information related in a path-like manner. The fact that the required graphs (or some parts of it) can be created offline gives it a computational advantage. However, graph structure also has certain limitation (Shao *et al.*, 2021), particularly for comparison type questions in HotpotQA where the evidence paragraphs about the two entities are independent. Many of the techniques assume that the relation between nodes is directional which may not always be the case. For gated GNNs, computational efficiency as well as the learning ability of the model degrades with the increasing number of nodes and edge types in the graph used.

While the graph structure is prevalent for multi-hop reasoning, Shao *et al.* (2020) argue that it is not necessary and that graph attention can be considered as a special case of self-attention. Treating Qiu *et al.* (2019) as the baseline, results are compared after removing the graph fusion module. It is observed that the performance gained by using the graph structure can be easily compensated for by fine-tuning the BERT based encoder. While the graph structure enables the model to focus only on adjacent nodes, a model without any prior knowledge can still learn this behaviour. This is verified by further experiments. When the graph fusion module is replaced by self-attention layers the results are very similar whereas replacing it by a transformer leads to a significant improvement. Graph attention reduces to self-attention for a fully connected graph making it a special case of self-attention. Attention patterns are visualized and observed similar to Kovaleva *et al.* (2019). It is found that the pre-trained transformers are able to capture several types of attention patterns: a) between entities, b) between co-referenced entities, c) between an entity and its attribute, and d) between an entity and a sentence. Depending on the structure of the graph, these patterns may or may not be covered by graph attention. Therefore, self-attention can be said to be more general and flexible than graph attention.
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4.2.2 Question Decomposition Techniques

The key idea here is to decompose the multi-hop question into multiple single hop questions and use a single-hop QA model to answer each of the questions. This approach is particularly effective for questions like the bridge questions in HotpotQA that are constructed using a bridge entity. These questions can be easily decomposed into two sub-questions by finding the bridge entity. Patel et al. (2022) manually label the decomposition for questions across multiple datasets and use GPT-3 and RoBERTa to answer the questions and observe that question decomposition can help fix 60% of the errors made on the original multi-hop questions. However, this technique exploits the knowledge about the structure of question and thus, is difficult to adapt when the structure of the questions can be flexible. Below we list some representatives methods for this approach:

- Min et al. (2019b) use the hypothesis that each sub-question can be formed from a multi-hop question by copying and lightly editing a key span from it. Questions in HotpotQA are categorized into four categories: bridge (47%), comparison (22%), intersection (23%) (questions asking for an entity that satisfy multiple properties) and others (8%). Editing methods are proposed to be dependent on the question type for the first three categories. Question text is segmented into several spans by training a pointer network that predicts $p_{ij}$, the probability of the $i^{th}$ word to be the $j^{th}$ index to split the question. 400 annotations are manually generated for training. For each question, three such indices for bridge questions, two indices for intersection and four indices for comparison questions are predicted by maximizing the joint probability of the decomposition. These spans are modified slightly depending on the reasoning type. Any single-hop QA model can be used for answering each single hop question. Concatenation of the question, the reasoning type, the answer, and the evidence is encoded using BERT and scored using 1 layer feed forward NN with sigmoid activation. The reasoning type is decided as the one resulting in the maximum score. An alternative way where the reasoning type is predicted before decomposing and answering is
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tried and found to be giving poor results. To verify the original hypothesis, same technique is tested with span-based questions replaced by human written questions. There is a little difference in model performance indicating that the span-based sub-questions are as effective as free-form sub-questions.

- Cao and Liu (2021) break down the task of MHQA into two components: Coarse grained decomposition and Fine grained interaction. The decomposition module is responsible for making the high dimensional vector distribution of entity nouns or pronouns more inclined to the intermediate answer to the question. The fine grained interaction module is a modified bidirectional attention module. The resulting context representations are passed to a self-attention layer and then used for supporting facts prediction by passing to a Bi-GRU layer.

- Sun et al. (2021) propose MHQA methods for four different datasets: HybridQA, QASPER, HotpotQA-Long and ShARC-Long. QASPER is originally proposed as single hop QA over long documents whereas ShARC is proposed as a conversational QA task. The paper utilizes the fact that long documents are often structured into sections and subsections which can be used as separate contexts with limited dependence among them. A pre-trained ETC model (Ainslie et al., 2020) is used as the question encoder and the context encoder. ETC is a pre-trained Mask Language Model that employs a global-local attention mechanism. ETC assigns to each sentence a special global token that only attends to local tokens in the sentence, and its embedding is trained to summarize the information of local tokens in the sentence. ETC additionally adopts Contrastive Predictive Coding (CPC) (Van den Oord et al., 2018) to train the embedding of global tokens to make them aware of other sentences in the context. It takes in a sequence of sentences and outputs the contextualized representations of each sentence. For conversational QA, the question is formed by concatenating the original question with a sentence formed by each pair of follow-up question and answer. ETC is again used to encode the question paragraph. For the
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2-hop questions (HotpotQA, HybridQA), a null sentence is passed to ETC along with the question to get two question encodings. The paragraph embeddings are computed by a weighted sum of sentence embeddings, where weights are the attention score of the query vector to that sentence. At every step, each sentence and every paragraph in the document is attended to the query and the output is used to update the query representations. The updated query representation are then combined with the embedding of next query sentence to give the query vector for the next hop.

Critique: Min et al. (2019b) also find that some of the questions are not composed of two single-hop questions but require implicit multi-hop reasoning, hence cannot be decomposed. Secondly, for some questions, answer for each sub-question does not exist explicitly in the text and has to be inferred with commonsense reasoning.

4.2.3 Miscellaneous Techniques

In this section, we list some interesting approaches that do not fall into the above defined categories.

• **Question generation:** Li et al. (2023) propose multi-task training of a model to perform both multi-hop question answering and sub-questions generation. The motivation is that a model capable of asking good sub-questions corresponding to a complex question should perform well at MHQA. The system consists of a GNN based QA component and an LM based QG component that are trained together with a shared encoder.

• **Entailment based MHQA:** Equation 2.1 presents MHQA roughly as an entailment task, where the premise consists of multiple contexts and the hypothesis is "a answers q" (referred as $H_{aq}$ henceforth). This indicates the utility of entailment models for the task. However, modelling MHQA as entailment faces three major challenges: a) A larger set of possible answers makes this method difficult to scale. b) MHQA requires aggregation of multiple contexts and single sentence based entailment models can not be used directly. c) Entailment models are usually not
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Trivedi et al. (2019) aim to tackle the two latter challenges on Multiple choice datasets, OpenBookQA and MultiRC. Two simple baselines are proposed: Concatenate that concatenates all sentences as the input to an entailment task, and Max of local decisions that uses entailment on each sentence independently and then aggregate the results with a max operation. The two baselines perform poorly validating the challenges mentioned above. Therefore, a novel method ‘Mul-tee’ comprising of a sentence relevance module and a multi-level aggregation is proposed. The sentence relevance module uses a pre-trained entailment model to produce hypothesis aware representation of each sentence which are passed to a Bi-LSTM layer to give contextual representation of each sentence which is fed to a feed forward layer to get the relevance scores $\alpha_i$. The multi-level aggregation module pass each sentence along with the hypothesis to $k$ ESIM (Chen et al., 2017b) entailment stacks to generate $k$ paragraph level vectors which are concatenated and passed to a feed forward layer to predict the entailment. Each entailment stack has $m$ layers, $l$ of these layers process each sentence independently and the outputs are aggregated by using $\alpha_i$’s. Rest of the layers process this aggregated output to result in paragraph level embeddings. The aggregation is also done in the cross attention layer to produce a cross attention matrix containing attention between each hypothesis token and each paragraph token. The sentence relevance weights are used here as well. Each entailment stack used is pre-trained on SNLI (Bowman et al., 2015) and MultiNLI (Williams et al., 2018).

- Commonsense knowledge for MHQA: Bauer et al. (2018) argue that a pre-trained model may not be able to capture every grounded common-sense knowledge even with large corpora and propose using ConceptNet (Speer et al., 2016) for extracting the same and using it, form reasoning paths leading to the answer. A tree of various reasoning paths, all starting from the question concepts ($c_1's$) is formed by following four steps: a) Selecting relations $r_1's$ from ConceptNet that link $c_1$ to another concept
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c_2 from the context. b) selecting relations r_2's that link c_2 to another concept c_3 from the context. c) Selecting all neighbouring concepts c_4 of c_3 connected by r_3. d) Selecting relations r_4 that link c_4 to another concept c_5 from the context. This results in a large number of reasoning paths that are scored in two steps: a) n-score is computed by term frequency of each of c_2, c_3, c_5 in the context C. c_4 is scored with its Point-wise Mutual Information (PMI) (Church and Hanks, 1990) with c_1−3. Each node’s score is normalized across all its siblings in the tree using Softmax. b) c-score The node scores are accumulated starting from the leaf node and updating each non-leaf node recursively.

\[
\text{n-score}(c_i) = \begin{cases} 
\text{n-score}(c_i) & \text{c_i is a leaf node} \\
\text{n-score}(c_i) + \frac{\text{c-score}(c_{i+1}) + \text{c-score}(c''_{i+1})}{2} & \text{otherwise}
\end{cases}
\]

(4.3)

where c'_{i+1} and c''_{i+1} are the top two scoring children of c_i. At each level of the tree, for every node, only the two top scoring children are maintained and the rest are pruned resulting in a total of 2^4 reasoning paths. Context representation is attended to the commonsense representations formed by embedding the tokens in each of the reasoning paths. Updated context representation is combined with the original one using a sigmoid gate. The gate incorporates the fact that the commonsense might be optional. Hence, the unit is called NOIC (Necessary and Optional Information Cell).

- **Reasoning over tables:** Chen et al. (2020b) use BERT to encode a cell in a table where a cell is represented by its value, position, hyperlinks etc. Encoding of a cell along with the encodings of its neighbouring cells is fed to a feed forward model and a Softmax layer to find the cell for the next hop. The model can also hop to the same cell. The cell value is prepended to the hyperlinked passage and passed to the answer prediction module.

- **Pointer network for reasoning chain prediction:** Chen et al. (2019) encode the question and obtain query dependent paragraph encoding by using BERT. Sentence encodings are extracted from
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the paragraph encoding similar to Huang and Yang (2021). Alternative baselines are a) BERT-Sent that obtains query aware encoding of each sentence by using BERT and b) BiDAF-Para that uses BiDAF (Seo et al., 2016) to encode paragraphs. Results show that BERT-para performs the best. An LSTM Pointer Network is trained to predict probability of each sentence being the \( t^{-th} \) sentence in the reasoning chain i.e., \( P(s_t = rc_t) \). The ground truth reasoning chain is determined using a chain extractor model discussed in Section 4.4. The model is trained using both Negative Log Likelihood (NLL) and Reinforcement Learning (RL). However, RL does not improve the performance significantly. During test time, a beam of possible chains is maintained since the best chain may not be evident until it is entirely retrieved.

- **Bi-directional attention baseline**: Yang et al. (2018) propose a baseline by modifying the architecture of Song et al. (2018). Question and the concatenation of paragraphs is passed to an RNN for combining the character and word level embeddings. Bi-directional attention is applied across the question and context embeddings to get query aware context representations. A residual connection is added to the output of another RNN on these representations before passing to a self-attention layer.

### 4.3 Answer Prediction Module

After the reasoning module outputs a reasoning chain or some latent space representations of the reasoning, an answer prediction module predicts the final answer. This module can be directly categorized based on the type of answer required by the task at hand:

#### 4.3.1 Candidate Answering

This category corresponds to the multi-choice setting of the MHQA task. Methods dealing with candidate answer prediction usually start the retrieval/reasoning process by using a candidate-aware embedding of the question, and output the representations for each candidate independently. We look at some of these methods below:
A Bi-directional attention layer on query and context (Cao et al., 2019), or a self-attention layer on the embeddings may also be employed.

Some of the methods use these representations to perform an independent binary classification for each candidate (for multiple-correct type questions such as MultiRC) (Yadav et al., 2019b; Yadav et al., 2020; Yadav et al., 2021; Trivedi et al., 2019).

On the other hand, some methods perform a multi-way classification for all candidates (for single-correct type questions such as OpenBookQA, WikiHop) (Yadav et al., 2020; Yadav et al., 2021; Cao et al., 2019; De Cao et al., 2019; Chen et al., 2019).

De Cao et al. (2019) use an ensemble of five models, each trained with a different weight initialization.

Yadav et al. (2020) use both the answering methods for QASC and find that the multi-way classification results in an improvement of 5% accuracy.

### 4.3.2 Span Answering

For tasks requiring the answer as a text span from the contexts, the following methods have been proposed:

Yang et al. (2018) suggest a span answering approach where the output of the reasoning module is passed to another RNN for supporting facts prediction. Another RNN is used to predict the start and end token of the answer span. Finally, a three-way classifier layer is used to predict the answer type among ‘yes’, ‘no’ and the extracted span. Many methods focusing on the first two units use this baseline as the answer prediction unit (Feldman and El-Yaniv, 2019; Das et al., 2019; Shao et al., 2021; Zhang et al., 2020; Cao and Liu, 2021; Qiu et al., 2019; Shao et al., 2020).

Qi et al. (2019) make two changes to the above baseline: a) Concatenating passages before encoding makes the representations depend on the order while concatenating. Thus, a shared RNN
encoder first encodes each passage independently and then concatenates the representations. b) All the attention layers are replaced by self-attention on the concatenated question and context representation.

- Ding et al. (2019) and Fang et al. (2020) replace the RNNs in the above baseline by MLPs and directly feed the node representations for answering. Xiong et al. (2019) deal only with bridge question and hence use a single MLP for span prediction on entities. Thayaparan et al. (2019) only deal with supporting facts prediction and use a single MLP for the same.

- Zhang et al. (2021) use an AlBERT model to predict the answer span among the $K$ identified passages. The model then predicts if the answer was found in the given passage. If not, the predicted span is used for iterative retrieval for the next hop.

- Min et al. (2019b) use an off-the-shelf single-hop answering module to answer the sub-questions formed by the reasoner.

- Malon and Bai (2020) use a simple BERT model to answer the question from the paragraph identified as the answer paragraph. Dua et al. (2021) do the same from the concatenation of the two identified passages.

- Chen et al. (2019) concatenate question and all sentences of all the retrieved reasoning chains and feed to BERT to perform the 4 tasks.

- Huang and Yang (2021) propose to use the output of the GNN model. Sentence scores are computed using MLPs on the sentence node representations. Paragraph scores are computed using MLPs on max pooling over the sentence representations. The two scores are combined with the span extraction score to predict the final answer. Separate MLPs are used for predicting the answer type and the supporting facts.

- Sun et al. (2021) Concatenate the embeddings at all retrieved steps $\{k^0, \cdots, k^*, \cdots, k^0, \cdots, k^*\}$ and perform a weighted sum
to get $K$ that is used to make the final prediction. The Softmax weight $Y_j$ is computed across the retrieved sentences from all steps.

### 4.4 Auxiliary Tasks

A lot of existing approaches suggest using an auxiliary training task that can help the training of the model by providing an extra signal. Here are two of the commonly used auxiliary tasks:

#### 4.4.1 Reasoning Chain Prediction

Reasoning chains are an integral part of explainable MHQA. HotpotQA contains the supporting facts that are required to answer the question, however these are not ordered. Several works have aimed to predict the order among these supporting facts by using simple lexical heuristics (Jhamtani and Clark, 2020; Trivedi et al., 2020; Wang et al., 2019) so that the reasoning chain formed can be used to further train or evaluate a model. However, it is also crucial for the models to be able to predict the reasoning chains only by using the question and contexts.

- Feng et al. (2020) propose a semi supervised reinforcement learning for two modules to recover the reasoning chain in a cooperative-game approach. Apart from predicting the reasoning chain, the model is also able to predict the relations among the sentences.

### 4.3.3 Generative Answering

Previously, generative answering models had a low prevalence because of the unsatisfactory performance of models to generate relevant texts as well as the lack of reliable evaluation techniques. As a representative of the earlier approaches, Bauer et al. (2018) use a self-attention layer followed by a PGN decoder to get the final answer.

However, with the recent advancements relating to large language models (LLMs), generative answering approaches have become a lot more popular. We describe these methods in detail in Chapter 5 designated to LLMs for MHQA.
The two modules are: a) Ranker module that, given $k$ passages and a question, selects a reasoning chain. Question and passages are encoded by bi-GRU (Cho et al., 2014) and a Match-LSTM (Wang and Jiang, 2016) model is used to get a probability for each passage containing a part of the reasoning chain. A passage is then sampled and used to update the question by passing to an MLP. The process is repeated with the updated question. The ranker module is rewarded for selecting the correct passage at the correct reasoning step. b) Reasoner module that predicts the entity from the current passage to the next passage. Given the first passage (called head) selected by the trained Ranker, the Reasoner uses a Math-LSTM model to predict the probability of each entity appearing in the second passage (called tail). While the ordering of the supporting facts is generated similar to Yang et al. (2018) for HotpotQA, the reasoning chains need to be manually annotated for MedHop. The manual annotation is done by extracting all valid paths such that the first sentence contains an entity in the second sentence and the second contains the answer. A chain is manually labelled as positive if the corresponding passage describes the drug-protein interaction. Reasoning chains extracted in this way may not be unique.

- Chen et al. (2019) derive pseudo gold chains using NER and co-reference resolution. A sentence (only) graph is constructed with edges between sentences that belong to the same paragraph and between those that have a shared entity. Reasoning chains are collected by starting from the question node and finding all possible paths in the graph that lead to an answer containing sentence. These chains are then ranked by two heuristics: a) shorter chains are given higher scores. b) chains whose sentences have a high F-1 ROUGE overlap with the question are given higher scores. Experimental results indicate that b) is a good criteria for scoring chains. Human evaluation shows that the reasoning chains produced are of similar quality compared to the supporting facts present in the HotpotQA. A pointer network is then trained to predict each sentence in the reasoning chains.
4.4.2 QA with Partial Knowledge

Khot et al. (2019) propose a new sub task of MHQA where the model has to figure out and fill the knowledge gap for question answering. It is assumed that the first hop retrieval has been performed ideally and the task is to use the retrieved context to answer the question. A modified version of OpenBookQA is released where the core fact is part of the input and several relations have been modified.

4.5 Conclusion

In this chapter, we covered a large number of pre-LLM machine learning methods proposed to solve MHQA. While doing so, we provided some structural patterns that many methods follow. We also provided various levels of classifications of the methods, with technical details for some representative methods of each category or subcategory. In chapter 6, we build on this classification to propose a taxonomy covering most of the works discussed in this chapter. In the next chapter, we provide details for how LLMs have been incorporated for different stages of the task along with some challenges and their proposed solutions.
Large Language Models (LLMs), including the multiple variants of GPT, BERT and T5 models, have achieved remarkable success in various natural language tasks. We present a comprehensive background of LLMs and various prompting techniques in the Appendix A.5. We also recommend Zhao et al. (2023b) as an additional reading for a comprehensive survey on LLMs.

Since language models like T5, BERT have been used for multiple tasks in most methods we have discussed so far, we use the following distinction for LLM-based methods: A method is LLM-based if it makes use of the emergent abilities of the LLMs (Zhao et al., 2023b) which include in-context learning and instruction following\(^1\). We categorize LLM based methods based on the sub-task the LLM performs.

### 5.1 Retrieval

Nair et al. (2023) explore using LLMs for retrieving relevant evidences from long documents. Major challenge in using LLMs for retrieval is their limited context window size. The performance decreases drastically

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\(^1\)This distinction is made for the sole purpose of better structuring the discussion.
as the input context becomes larger than the context window size. To deal with this challenge, each section in the document is independently summarized by an LLM. These summaries are concatenated together in another LLM prompt, where the instruction is to get a list of relevant sections. Once a set of relevant sections is obtained, the next step is to retrieve the relevant paragraphs from each of these sections. For this, each paragraph is summarized and passed to the LLM to get the set of relevant paragraphs. A bart-large (Lewis et al., 2019) trained over the CNN/Daily-Mail Corpus (Nallapati et al., 2016) is used for summarization, and GPT-3.5 is used for retrieval and answering.

5.2 Reasoning Chain Generation

Existing works have extensively explored GPT prompting for various QA tasks. Although few-shot prompting on LLMs for reasoning showed limited success (Han et al., 2022), chain of thought prompting (CoT) has shown better reasoning abilities. CoT is particularly useful for explainable MHQA since the generated chain of thought can be used as the reasoning chain (Zelikman et al., 2022; Wang, 2021). Saparov and He, 2023 use synthetic data to evaluate GPT-3’s reasoning ability and measure the coherence of generated reasoning chains. Results indicate that GPT-3 can perform multiple steps of reasoning but may rely on background knowledge rather than explicit reasoning over the given context.

Below, we list a few works and describe in detail how the LLM was used for generating reasoning chains.

- Rahgouy et al., 2023 evaluate T5 and Flan-T5 (Chung et al., 2022) models with and without fine-tuning on chain-of-thought explanations and in zero-shot, few-shot and CoT prompting settings on complex multi-hop queries. The results indicate the need for improvement in the existing methods.

- Zelikman et al., 2022; Wang, 2021 get promising results by directly using the chain-of-thought explanations as reasoning chains.

- PathFiD Yavuz et al., 2022 was one of the first to use a large language model for modeling the task as a sequence generation
problem. However, the task was not modelled as a free-text natural language generation. A pre-trained T5 model was fine-tuned to generate a ‘reasoning path’. A reasoning path is defined as a sequence of sentences from the context passage along with the corresponding passage title, followed by the answer to the question. The encoder independently encodes the ‘blocks’ (sentence and corresponding paragraph title) in the retrieved context and the decoder decodes the reasoning path by selecting the relevant blocks and deriving the answer.

- Haji et al. (2023) extend the idea of PathFiD by proposing the LLM to generate parallel exploratory inference chains (EICs). They follow a multi-step generation process, prompting an LLM multiple times with different prompts in the process. During the first step, a LLM is prompted to generate some keywords from the question and the paragraph titles. These keywords are then processed independently in parallel. A keyword is matched lexically with available paragraph titles to retrieve the paragraphs for the next step, and the LLM is prompted with the retrieved passage to predict some structured facts about the keyword. The object in these generated fact is used as a keyword for the next reasoning step. Two independent LLMs are prompted to aggregate the facts for each keyword and to aggregate facts across keywords to generate a final answer. Impressively, the resulting system is able to significantly outperform a single chain-of-thought prompt.

- Trivedi et al., 2023 propose IRCoT which uses interleaving-retrieval with CoT reasoning to iteratively perform retrieval and reasoning together. For each iteration, 1) the CoT-guided retrieval step (“Retrieve”) uses the last generated CoT sentence as a query to retrieve more paragraphs and adds them to the accumulating set of the collected paragraphs, and 2) the retrieval-guided reasoning step generates the next sentence of the CoT using the previously generated sentences along with the retrieved contexts. Finally, another LLM derives the answer using the generated CoT and the retrieved paragraphs.
5.3 Hybrid Text-table Reasoning

The following methods for utilizing LLMs for solving hybrid MHQA have been proposed:

- Lei et al. (2023) were one of the first to use LLMs for solving table-text hybrid MHQA. They train a sequence-to-sequence LLM similar to Yavuz et al. (2022), to encode the retrieved contexts and question. The decoder, however, performs auto-regressive generation to predict the answer sentence. They also compare a prompting based approach where the retrieved contexts are provided to GPT-3.5 along with few-shot and CoT prompts. The results showed promising performance of CoT but still the fine-tuned model outperformed all the prompting techniques.

- Chen et al. (2021) propose converting a table into text using template based transformation and then use a RoBERTa to retrieve sentences from the combined set of original text and converted text.

- Mavi et al. (2023) test the GPT-3.5 and Llama2’s ability to parse tabular data by representing a table in text by using separators such as | and || to separate cells in a row and multiple rows respectively and observe promising performance on tabular reasoning.

- Shi et al. (2024) explore using program generation and execution based framework for hybrid MHQA and get promising results.

5.4 Question Decomposition

Since GPT has shown remarkable language understanding, motivating its use as a decomposition module for decomposition based MHQA (Khot et al., 2023; Zhou et al., 2023).

- Zhou et al. (2022) explore large-scale intermediate pre-training of a T5 model to perform question decomposition. For constructing a large enough dataset for pre-training, distant supervision from comparable texts is used. In particular, parallel news articles describing the same events are used. The hypothesis is that seeing
multiple descriptions of the same facts will help the model make better educated guesses. The proposed model, called DecompEntail, first generates explicit question decomposition, then makes factual corrections on the decomposed statements with GPT-3. As a final step, an entailment model is used to derive the final answer with the generated decomposition as the premise and the question and candidate answer as the hypothesis.

- **Deng et al. (2022)** perform question decomposition in the semantic space by using an AMR graph. They build an AMR graph from the question and add an additional ‘amr-unknown’ node denoting a concept that represents the answer. The AMR is segmented into sub-graphs using some heuristics and each sub-graph is passed to a pre-trained BART model that converts it into a sub-question. Finally, a single-hop QA model is used for answering the sub-questions.

- **Wu et al. (2024)** fine-tune a sequence-to-sequence LLMs to generate sub-questions using the given multi-hop question. A set of retrieved context is also given as input during this step. The sub-questions are used for performing a second round of retrieval using a DeBERTa model (He et al., 2021). Another DeBERTa model is used on the concatenation of the retrieved paragraphs and sub-questions to generate the final answer.

5.5 **Graph Construction**

Li and Du (2023) prompt an LLM with a Wikipedia passage to build a semantic graph. This is done by prompting the LLM to extract all the entities in the document and then prompt it again to get all the relations among these entities. Finally, each passage and the corresponding semantic graphs are concatenated into a prompt for generating reasoning chain and the final answer.
5.6 Multi-hop Retrieval Augmented Generation

Retrieval Augmented Generation (RAG) is the term given to the general framework where a generative model (usually a LLM) performs generation by using a set of facts extracted by a retriever. In RAG, an external corpus containing multiple documents serves as the knowledge base. Each document within this corpus is segmented into a set of chunks. These chunks are then transformed into vector representations using an embedding model and stored in an embedding database. Given a user query, the system typically retrieves the top-K chunks that best match the query. The retrieved chunks, combined with the query and an optional prompt, are then fed into an LLM to generate a final answer.

Joshi et al., 2023a build a novel dataset for the development and benchmarking of multi-hop RAG models. The dataset contains a knowledge base for retrieval, a set of multi-hop queries along with their ground truth answers and corresponding supporting facts. The knowledge base is built from a set of news articles. GPT-4 is prompted to extract factual sentences from the news articles.

5.7 Critique and Limitations

Despite the impressive linguistic and reasoning abilities of LLMs, they face certain limitations. In this section, we list these limitations and some attempts at resolving these.

5.7.1 Hallucinations

The biggest challenge that the LLMs currently face is that they are known to hallucinate at times, i.e., generating text that is factually incorrect or not derivable from the given information. This poses a threat to accountability of the resulting MHQA system and can produce incorrect results. A large number of works have tried to propose sophisticated and clever ways of overcoming this challenge. We describe few such interesting works in detail below:

- **Self-consistency**: Self-consistency (Wang et al., 2023) is proposed as an alternative for the naive greedy decoding used in chain-of-
thought prompting. Instead of only taking the greedy decoded reasoning path, a diverse set of reasoning paths are sampled, and then the most consistent answer across the reasoning paths is predicted by marginalizing out the sampled reasoning paths. Self-consistency is motivated by the intuition that a complex reasoning problem typically admits multiple different ways of thinking leading to its unique correct answer. Assuming that the hallucinations in the LLM output are random, self-consistency is more likely to lead to the correct answer since it is unlikely that majority of the reasoning paths with hallucinations lead to a common answer. Therefore, self-consistency has been adopted to mitigate hallucinations.

- **Self-refine:** In self-refine (Madaan et al., 2023), the LLM generates an initial response to the prompt, and then iteratively provides feedback for the output and refines it. The same LLM serves as the generator, feedback provider as well as the refiner. During self-refine, the LLM can also evaluate the response on factual correctness, thus fixing the hallucinations.

- Joshi et al., 2023b extend self-consistency and self-refine by fine-tuning external LLMs for providing feedback on the generated reasoning chains. The authors collect labelled data for correctness, error types and descriptions, and the required corrections for each reasoning chain and answer pairs for 2361 examples. They use a weighted self-consistency approach where a fine-tuned Llama2 predicts a score for whether each answer and its corresponding reasoning path are correct or not. This score is used as the weight while voting for the correct answer. They also explore extending self-refine by using a fine-tuned Llama2 model to identify the errors in a reasoning path and refining the generated output.

- Zhao et al., 2023a propose ‘Verify and Edit’ that combines self-consistency and self-refine. It follows a three-step process: finding uncertain predictions using self-consistency, editing their rationales by searching for supporting facts, and using the edited rationales to generate final answers. An answer is considered as uncertain, if
none of the generated answers gets the majority agreement. For each of the predictions corresponding to the uncertain answer, each sentence in the reasoning chain is verified by generating corresponding questions. These questions are answered after retrieval and the answer is used to update the particular sentence in the original reasoning chain. Finally, the updated reasoning chain is used to generate the final corrected answer.

- Balepur et al., 2023 propose a claim decomposition based technique for self-evaluation of the LLM generated answers. The complex question is broken down into a set of claims that a correct answer to the question must satisfy. The LLM then identifies which claims mention the same entities and include extra tags for them. For evaluating a generated answer, the answer is replaced in each of the claims and the LLM is prompted to answer true/false based on whether the answer satisfies the claim or not. The answer is then scored on the ratio of claims satisfied by it. Multiple answers are predicted by sampling based generation of the reasoning chains and the one with the highest score is predicted.

5.7.2 Knowledge Gaps

Feng et al., 2024b argue that the challenge of hallucinations is difficult to overcome since the LLMs might always suffer from knowledge gaps. A knowledge gap here refers to some missing or outdated information. Since LLMs heavily rely on knowledge gained during the pre-training phase, outdated or incomplete information in the pre-training corpus can confuse the model, leading to generating factually incorrect text. Further, pre-training LLMs is extremely expensive in terms of time and compute. It is therefore ideal that the LLM is able to detect a knowledge gap and refrain from generating information in such a case. For identifying knowledge gaps, the following approaches can be followed:

- **Calibration-based:** getting a probability score for an answer by either using token probabilities and temperature during generation (Radford et al., 2019; Liang et al., 2023) or directly asking the
model to generate its confidence in its output (Tian et al., 2023).

- **Training based:** training an extra layer (Slobodkin et al., 2023), or an external module (Cobbe et al., 2021) to predict whether the answer produced has a high enough confidence. Another interesting way is to use identifying knowledge gaps as one of the instruction tuning tasks (Ouyang et al., 2022).

- **Prompting based:** techniques such as self-reflect (Kadavath et al., 2022), self-consistency (Wang et al., 2023) predicting none-of-the-above (Kadavath et al., 2022) or more information needed (Feng et al., 2024a) instead of predicting the answer.

- **Multi-LLM collaboration:** using two independently trained LLMs for either providing feedback to each other, or complementing each other to fill the knowledge gaps in both (Feng et al., 2024b).
This chapter builds on the distinctions and classifications drawn in Chapter 4 and our taxonomy that covers the existing methods in a structured way. Creating a taxonomy of existing methods for multi-hop QA is key for sorting through research and making comparisons. It also helps spotting where the community needs to pay more attention. We summarize these in Table 6. The titles and acronyms used in the table are described below, and illustrated in Figure 6.1.

- **General:**

  - **Datasets used**\(^1\): The datasets used for MHQA along with their acronyms in Table 6 are: HotpotQA (Yang et al., 2018) in the full-wiki (HP-F) and distractor (HP-D) settings. Sun et al. (2021) provide the modified versions of the ShARC (Saeidi et al., 2018) and the HotpotQA datasets as ShARC-Long (Sh-L) and HotpotQA-Long (HP-L). Other datasets are referenced as: MultiRC (Khashabi et al., 2018) (MRC),

\(^1\)Note that we do not include the datasets used in the proposed Taxonomy, but describe it in this section for the sake of completion still add it in the Table 6 for the sake of completeness.
ARC (Clark et al., 2018) (ARC), QAngaroo datasets (Welbl et al., 2018) WikiHop (WH) and MedHop (MH), HybridQA (Chen et al., 2020b) (Hy), QASPER (Dasigi et al., 2021) (QSP), OpenBookQA (Mihaylov et al., 2018) (OB), QASC (Khot et al., 2020) (QSC) and Nr (Kočiský et al., 2018).

- **Hop Constraints:** Some of the methods require the type of questions to be exactly two-hop questions (Two) or require the number of hops in the question to be provided as an input (N). Other methods are flexible for answering any-hop questions without any additional input (Any).

- **Answer types:** Whether the methods proposed work for MCQ type questions (MCQ), Span based questions (Span) and generative answers (Gen). Note that some methods focus on more than one of these answer types.

- **Domain Specificity:** Whether the works focus on domain specific (Specific) or domain generic techniques (Generic).

- **Retrieval:**
  - **Retriever Type:** Whether the preliminary retrieval step
uses a dense (Dense) or a lexical (Lexical) retriever.

- **No. of Retrieval Passes**: Whether the preliminary step is single pass (Single) or iterative (Iter). In case it is iterative, whether it uses query reformulation (Iter-QR) or Entity-links/Hyperlinks (Iter-EL/H).

- **Final Retrieval Strategy**: Whether the final retrieval step uses a simple concatenation/union (Concat) of the contexts or it is uses a re-ranking approach (RR). In case, it uses re-ranking, whether the re-ranking is supervised (RR-S-?) or unsupervised (RR-U-?), and whether the individual contexts (RR-?-X) or the entire chain candidates (RR-?-C) are scored during the re-ranking.

- **RC based**:
  
  - **Node Granularity**: In case the reasoner is a graph based model, what kinds of nodes it has: entity nodes (Ent), sentence nodes (Snt) or passage nodes (Psg). Note that the graph may have more than one type of nodes. (-) in case the reasoner is not graph based.

  - **Relational Edge**: Whether the graph is a relational graph (Yes) (i.e., has multiple types of edges) or not (No) (i.e., has single edge type). (-) in case the reasoner is not graph based.

  - **Question Decomposition**: Whether the reasoning module uses question decomposition (QuesD) or not (Other). The rows where both graph-based and decomposition-based columns are (-) are for the models that use other techniques like (Seo et al., 2016).

By proposing the taxonomy, we hope to help the readers dive into these techniques, see what suits best to their needs or what needs more attention in the existing setup. This should help the research community keep pushing the boundaries for solving MHQA.
## Table 6.1: Comprehensive study of existing work using the proposed taxonomy.

| General | Retrieval | Reasoning |
|---------|-----------|-----------|
| Datasets | Hop Constraints | Answer type | Domain Specificity | Preliminary | Final | Graph based | Ques Decomp |
| datasets | Type | Technique | Technique | Node types | Relational graph? |
|---------|---|---|---|---|---|
| Ding et al. (2019) | HP-F | N | Span | Generic | Lexical | Iter-EL/H | Concat | Ent | Yes | Other |
| Feldman and El-Yaniv (2019) | HP-F | N | Span | Generic | Dense | Iter-QR | RR-S-X | - | - | Other |
| Das et al. (2019) | HP-F | Two | MCQ | Generic | Lexical | Iter-EL/H | RR-S-C | - | - | Other |
| Yadav et al. (2019b) | ARC, MRC | Any | MCQ | Generic | Lexical | Single | RR-U-C | - | - | Other |
| Xiong et al. (2019) | HP-F | Two | Span | Specific | Lexical | Iter-EL/H | RR-S-X | - | - | Other |
| Fang et al. (2020) | HP-F | Two | MCQ | Generic | Lexical | Iter-EL/H | RR-S-C | Ent-Snt-Psg | No | Other |
| Yadav et al. (2020) | MRC, QSC | Any | MCQ | Specific | Lexical | Iter-QR | Concat | - | - | Other |
| Zhang et al. (2021) | HP-F | Any | Span | Generic | Lexical | Iter-QR | RR-S-X | Psg | Yes | Other |
| Yadav et al. (2021) | MRC, QSC | Two | MCQ | Generic | Dense | Iter-QR | RR-S-C | - | - | Other |
| Shao et al. (2021) | HP-F | Two | Span | Generic | Lexical | Iter-EL/H | RR-S-X | - | - | Other |
| Sidiropoulos et al. (2021a) | HP-F | Two | Span | Generic | Dense | Single | RR-S-X | - | - | Other |
| Cao et al. (2019) | WH | N | Span | Generic | - | - | Concat | Ent-Snt-Psg | No | Other |
| Thayaparan et al. (2019) | HP-D | N | Span | Generic | - | - | Concat | Snt-Psg | No | Other |
| Min et al. (2019b) | HP-D | Two | Span | Generic | - | - | Concat | - | - | Other |
| De Cao et al. (2019) | WH | N | Span | Generic | - | - | Concat | Ent | No | Other |
| Zhang et al. (2020) | HP-D | N | Span | Generic | - | - | Concat | RR-S-X | Ent-Snt | No | Other |
| Malon and Bai (2020) | HP-D | Any | Span | Generic | Lexical | Iter-QR | RR-S-X | - | - | QuesD |
| Feng et al. (2020) | MH, HP-D | N | Span | Specific | Dense | Single | RR-S-C | - | - | Other |
| Chen et al. (2019) | WH, HP-D | N | Span | Generic | - | - | Concat | Snt-Psg | No | Other |
| Huang and Yang (2021) | HP-D | Any | Span | Generic | - | - | Concat | Snt | No | Other |
| Cao and Liu (2021) | HP-D | Any | Span | Generic | - | - | Concat | - | - | QuesD |
| Sun et al. (2021) | HP-L, Sh-L QSP, Hy | N | Span | Specific | - | - | Concat | - | - | Other |
| Dua et al. (2021) | WH, HP-D | Two | Span | Generic | - | - | RR-S-C | - | - | Other |
| Qi et al. (2019) | HP-D | N | Span | Generic | Lexical | Iter-QR | Concat | - | - | Other |
| Qiu et al. (2019) | HP-D | N | Span | Generic | - | - | RR-S-X | Ent | No | Other |
| Shao et al. (2020) | HP-D | N | Span | Generic | - | - | RR-S-X | - | - | Other |
| Bauer et al. (2018) | Nr | N | Gen | Specific | - | - | RR-S-X | Ent | Yes | Other |
| Trivedi et al. (2019) | MRC, OB | Any | MCQ | Generic | - | - | Concat | - | - | Other |
| Khot et al. (2019) | OB | - | MCQ | Specific | Lexical | Single | Concat | - | - | Other |
Having evaluation metrics suited to a task is crucial for grasping the task’s nuances and gauging the performance of the existing or proposed methods accurately. It ensures researchers assess systems effectively and compare results meaningfully. Future research should benefit clear metrics guide development, revealing where improvements are needed and facilitating advancements in techniques tailored to the intricacies of the task. In this chapter, we look at some commonly used evaluation metrics and potential limitations of using them. We follow our discussion with various sophisticated and clever experiments conducted by the community which shed further light on the intricacies of how the existing systems perform and suggest some directions where further research and development is required.

7.1 Evaluation Metrics

Diversity in multi-hop QA tasks and datasets engenders the need for different evaluation metrics. The general trend in multi-hop QA methods is to split the task into a retrieval (IR) component that finds the relevant contexts, and a reading (RC) component that produces the answer. Therefore, it makes sense to evaluate the two together as well
as separately. We describe the methods used for the two evaluations below:

### 7.1.1 Retrieval Evaluation

As mentioned in Chapter 4, retrieval is often broken down into two steps. Different metrics can be used to evaluate the two steps:

**Preliminary retrieval:** Ye et al. (2019) propose three evaluation metrics: P EM (Paragraph exact match) that measures the ability of the retriever to retrieve all the gold paragraphs in the reasoning chain; PR (Paragraph recall) that computes the recall of gold paragraphs among the retrieved paragraphs; and AR (answer recall) that checks if any of the retrieved paragraph contains the answer. Das et al. (2019) propose acc@k which measures the fraction of cases where the model was able to retrieve all the supporting facts within top k retrieved documents. Sidiropoulos et al. (2021a) define the per-hop retrieval evaluation that treats each hop of retrieval independently. First hop retrieval performance is measured by fraction of cases where the first gold context is retrieved in the first hop of retrieval. For the second hop, the gold paragraph is added to the set of contexts retrieved in the first hop and the ability to retrieve the second hop gold paragraph is evaluated. Since the paper only deals with 2-hop questions, the definition is originally limited to 2 hops. However, we note that this might be extended to n hops where the nth retrieval step is evaluated by the ability to retrieve the nth gold paragraph \( p_n \) given \( \bigcup_{i=1}^{n-1} (\{p_i\} \cup R_i) \) where \( R_i \) is the set of contexts retrieved during \( i^{th} \) hop.

**Re-ranking:** Jhamtani and Clark (2020) require the models to classify or rank several reasoning chains as valid explanations of the answer. Therefore, they use AUC-ROC (Melo, 2013) (area under the Receiver Operating Characteristics (ROC) curve) and F1 scores for classification, and P@1 and Normalized Discounted Cumulative Gain (NDCG) (Järvelin and Kekäläinen, 2002) for ranking. P@1 measures the fraction of cases where the top ranked chain is valid, whereas NDCG is a commonly used metric for evaluating rankings. MRR (Järvelin and
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Kekäläinen, 2002) (Mean Reciprocal Rank) is another ranking based metric used for evaluating ranking of reasoning chains (Jansen, 2018; Kočiský et al., 2018). Das et al. (2019) also use Mean Average Precision (MAP) (Liu and Özsu, 2009) that considers the relative position of the relevant document in the ranked list (Kadlec et al., 2017).

7.1.2 Answer Evaluation

Based on the type of the answer, the following evaluation metrics have been used for large scale evaluation for the task:

Multi-choice questions: MCQ questions are straight-forward to evaluate when there is a single correct answer, and classification accuracy over the answer choices is used. To deal with multiple correct answer candidates, Khashabi et al. (2018) propose F1a and F1m. Precision and Recall are computed by evaluating each predicted answer candidate. Macro harmonic mean of average precision and average recall is the F1m score. F1a uses micro harmonic mean of precision and recall values for all answer candidates.

Span based answers: The most commonly adopted metrics are Exact Match (EM) and F1 scores on the predicted string tokens. Tang et al. (2021) argue that EM can often be too strict and propose an alternative Partial Match (PM) where a predicted answer ap is said to be a partial match with the ground truth answer ag if either (a) F1(ap, ag) > 0.8 or (b) F1(ap, ag) > 0.6 and one of ap, ag is a substring of the other. These evaluation metrics are known to work well when the answer spans are small (< 10 tokens).

Auxiliary task evaluation: supporting facts: Yang et al. (2018) propose to evaluate the reasoning chains by reporting EM and F1 on the supporting facts (note that this is different from reasoning chain as supporting facts are sentences and the contexts are passages). They also propose Joint-EM and Joint-F1 where the precision is defined as Pjoint = Pans · Psup and the recall as Rjoint = Rans · Rsup. Qiu et al. (2019) compute the score of a reasoning path in the entity graph by
multiplying the corresponding soft masks and attention scores along the path and selecting the top-k scoring paths. If any entity in a supporting fact is reached by any of the k paths, that fact is said to be a hit. Entity-level Supporting fact Prediction (ESP) scores are reported as Exact Match (EM) and Recall values over these supporting facts.

**Generative answers:** For longer sequences of texts, directly matching strings to give a binary score fails to tell which answers are closer to the gold answers. Thus, natural language generation (NLG) evaluation metrics are required. Kočiský et al. (2018) propose using Bleu-1, Bleu-4, Meteor (Papineni et al., 2002; Banerjee and Lavie, 2005) and ROUGE-L (Lin, 2004) to evaluate predictions on their dataset. Bauer et al. (2018) also use CIDer (Vedantam et al., 2014) for evaluating long answers on NarrativeQA which emphasizes on annotator consensus.

The above discussed evaluation metrics serve the purpose of providing representative scores for large scale evaluation of methods and facilitating comparison among different techniques. However, multi-hop QA is a complex task and further evaluation experiments designed particularly for the task might be needed to capture nuances of the model. We discuss these in the next section.

### 7.2 Adversarial Evaluation

Adversarial evaluation is a commonly used evaluation technique for various types of models. It involves testing the models against intentionally crafted difficult examples to assess their robustness and expose potential weaknesses or vulnerabilities.

As indicated in Section 3.1, the particular choice of available contexts (C) for a question in the dataset can lead to ‘reasoning shortcuts’ where a model can correctly answer the question by using only a single context. To avoid such shortcuts in the HotpotQA’s distractor setting, the authors used TF-IDF for retrieving confusing contexts. Min et al. (2019b) collect a different set of distractor paragraphs for the HotpotQA dataset, to evaluate if the models are robust to this change. Same strategy as Yang et al. (2018) is used while making sure that there is no overlapping distractor paragraph with the original set. An adversarial
set of comparison questions is also created by altering the original question so that the correct answer is inverted (for instance, replacing 'which is higher' by 'which is lower').

Tu et al. (2020) use a clever technique to add fake distractors that can fool a model which uses single hop reasoning shortcuts to answer the questions. A word in the final answer is replaced by another word having a similar GloVe embedding to create a fake answer. For instance, ‘Mumbai’ is replaced by ‘Delhi’. All occurrences of the word are replaced in the answer passage to get a confusing distractor passage. Since the bridge entity is mentioned in the title of the answer passage, all mentions of a word from the title are also replaced with a similar entity. This is done to break the connection between the fake distractor and the first gold context. This ensures that there is only a single reasoning chain and that a model cannot answer the question by only looking at the answer’s paragraph. Evaluation using the adversarial distractors shows a significant drop in the accuracy of a baseline model. Moreover, training using adversarial distractors leads to better performance on the original distractors as well. Therefore, more confusing distractors would lead to better training as well as testing of the MHQA models.

7.3 Verifying the Extent of Multi-Hop Reasoning

Despite the improved scores of models indicated by multiple evaluation metrics on various datasets, it remains doubtful whether the models are actually performing the multi-hop reasoning and following the expected reasoning path for reaching the correct answer. Therefore, different evaluation techniques and modifications of existing datasets are proposed as benchmarks for testing the multi-hop reasoning capabilities of a model. In this section, we list various experiments and benchmarks proposed for the same along with their outcomes and conclusions:

- In order to evaluate the interpretability of a model, Ding et al. (2019) define the Logical rigor of a model as Joint EM/Ans EM. Intuitively, it tries to measure among the questions that were answered correctly, what fraction also had correct supporting facts prediction. Surprisingly, baselines have scores of only 30.3%
and 7.9%.

- **Wang et al. (2019)** modify and further annotate HotpotQA to provide three settings, where the models are provided (1) only the passage containing the answer, (2) both supporting passages in random order and (3) both supporting passages in the order of their occurrence in the reasoning chain, with the intuition that a model that employs multi-step reasoning to answer multi-hop questions should benefit from the supporting passages whereas a model that tries to guess the answer directly would instead be confused by the extra information given. Two common techniques, BERT and HotpotReader were tested after employing both query-reformulating and co-matching approaches (see Section 6 on taxonomy). It was observed that the models could gain very little performance (∼1% and 4% accuracy with query reformulation and co-matching respectively) by using the reasoning chains provided. This highlights the inability of the existing techniques to incorporate multi-hop reasoning to perform MHQA. Further, it is found that BERT and co-matching show slightly higher improvements than their respective counter-parts.

- **Tang et al. (2021)** use BERT and DecompRC (Min et al., 2019b) to generate single hop sub-questions comprising the 2-hop questions in the HotpotQA dataset and the answers to these questions. The claim is that if a model employs multi-hop reasoning to answer a question, it should trivially be able to answer the individual sub-questions. Surprisingly, for ∼50 – 60% of the questions correctly answered, at least 1 of their corresponding sub-questions could not be answered correctly. Further, of the questions where both the sub-questions were answered correctly, ∼10% were incorrectly answered. This indicates that the models tend to jump directly to the answer instead of breaking down the questions into simpler questions.

- **Jhamtani and Clark (2020)** propose three modifications of the QASC dataset that require the model to explicitly predict the reasoning chains along with the final answers (explainable MHQA).
7.3. VERIFYING THE EXTENT OF MULTI-HOP REASONING

i) eQASC: For each question in QASC, up to 10 candidate reasoning chains are automatically generated and each candidate chain is annotated to be valid (if the chain can imply the answer) or invalid (otherwise). ii) eQASC-perturbed: In the candidate chains of QASC, one word/phrase that is likely to be a bridge entity among two facts, is replaced by a similar meaning word ensuring that the chain remains to be valid. This is done by crowd sourcing where workers were asked to replace one occurrence of the word that appears in different sentences of a candidate chain. iii) eOBQA: a small number of questions in OpenBookQA are used for generating candidate reasoning chains using sentences present in QASC and are annotated by crowd-sourcing. This is done to test the generalization of the model on an unseen dataset.

• Trivedi et al. (2020) use the term Disconnected Reasoning (DiRe) for when the model is able to arrive at the correct answer using (possibly multiple independent) incomplete reasoning chains. To measure disconnected reasoning, a DiRe probe is created that checks if the output of $h(q, C \{p_1\})$ and $h(q, C \{p_2\})$ (refer to Chapter 2 for notations) can be trivially combined to answer $q, C$ (where ‘\’ denotes set difference). To discourage disconnected reasoning, the dataset is modified to include negative samples where the given $C$ is not sufficient to answer the question i.e., $C \cap P_q \neq \emptyset$ and the model is required to identify these questions as unanswerable. When running the DiRe probe, disconnected reasoning is found to be reduced significantly after training using this modification.

• Inoue et al. (2020) argue that requiring the model to only output the supporting facts might not be enough to ensure the explainability of the model and the model should be required to also output the derivation steps. A derivation step is formalized as a triplet of the form $(d^h, d^r, d^l)$, where $d^h, d^l$ are entities (noun phrases), and $d^r$ is a verb phrase representing a relationship between the two entities. A small subset of the HotpotQA dataset is annotated by crowd-sourcing and released. Evaluating models on this set indicates the scope of improvement on this benchmark.
Results of these works are significant as they suggest that improved accuracy on existing datasets may not correlate well with the models’ ability to perform multi-hop reasoning. Furthermore, they highlight the inefficacy of existing models to perform multi-hop reasoning as well as the inefficacy of the datasets to evaluate the same. This implies a need for more carefully created datasets and challenging benchmarks that do not allow the models to score well without accurately following the required reasoning paths. Additionally, it is encouraged to formulate better and more such tests/probes that check and prevent the models from using loop-holes instead of doing multi-hop reasoning. Above all, it is fair to say that the task of MHQA is far from solved.
The task of Multi-Hop Question Generation (MHQG) is very closely related to MHQA and shares some of the required reasoning and natural language understanding abilities. The task has many applications and has also received a growing attention in the recent years. Therefore, we add a brief discussion of MHQG in this chapter.

The goal is to generate a multi-hop question given a set of contexts and optionally, an answer. In chapter 3, we already discussed the challenges of question generation while creating MHQA datasets. A lot of those challenges directly apply to the task of MHQG as well. MHQG has widespread applications in multiple domains including education, where generating questions that require multiple steps of reasoning can be very useful for inspiring critical thinking in students (Lindberg et al., 2013). QG also has a direct application for chat-bots e.g., in initiating conversations, asking and providing detailed information to the user by considering multiple sources of information. MHQG will enhance the ability of these chat-bots to ask useful questions (Yao et al., 2018). It can also combine with question answering (QA) models as dual tasks to boost QA systems with reasoning ability (Tang et al., 2017).

The task of traditional question generation (QG) has gained a lot
of interest recently (Du et al., 2017; Zhao et al., 2018b; Scialom et al., 2019). However, MHQG is a more challenging task than simple QG. It requires the model to first identify scattered pieces of information that can be aptly combined to form a valid reasoning path from the answer to the question, and then reason over these pieces of information to generate a factual and coherent question.

8.1 Datasets

The datasets for MHQA can also be used to train and evaluate MHQG models by modifying the input and the required output of the model (Su et al., 2020; Gupta et al., 2020). Since HotpotQA has annotated supporting facts, it is able to provide stronger training supervision and hence, it is the most commonly used dataset for MHQG. Kumar et al. (2019) use the DecompRC model (Min et al., 2019b) to decompose each question in HotpotQA into two sub questions and fine tune a GPT2-small model to rewrite the first question into the second. Yu et al. (2020) use HotpotQA as the labelled dataset and ComplexWebQuestions (Talmor and Berant, 2018) and DROP (Dua et al., 2019) as large corpora for multi-hop questions.

8.2 Evaluation

Language generation metrics such as BLEU (BLEU1-4), ROUGE-L, METEOR are usually adopted for MHQG (Kumar et al., 2019; Su et al., 2020; Gupta et al., 2020; Sachan et al., 2020; Yu et al., 2020). QBLEU4 (Nema and Khapra, 2018), a QG metric which was shown to correlate significantly better with human judgements, is also used for evaluating MHQG (Kumar et al., 2019; Su et al., 2020). The task also often requires human evaluation of fluency, semantics, answerability etc of the generated questions. Sachan et al. (2020) also use GLEU (Wu et al., 2016) for their experiments. Another method of evaluating MHQG is to measure the gain in performance of SOTA MHQA models when trained with data augmentation using the generated questions (Kumar et al., 2019; Pan et al., 2021).
8.3 Methods

Kumar et al. (2019) tackle the problem of difficulty controllable question generation (DQG) (Gao et al., 2018) by generating questions which require a particular number of reasoning hops. The assumption is that the difficulty of a question directly correlates to the number of inference steps required to answer it. The first step of the proposed algorithm builds a context graph in the same way as (Fan et al., 2019). All sentences from the context are converted into triplets of the form \{s(subject), r(relation), o(object)\} and a relational edge of type \(r\) is added from \(s\) to \(o\). Co-reference resolution is used to merge the nodes referring to the same entity. Next, a node \(N_0\) is sampled as the final answer and with \(N_0\) as the root, a maximum spanning tree is extracted. For generating a question with difficulty (same as the number of hops) \(d\), the tree is pruned to have \(d + 1\) nodes. A GPT2-small model is fine-tuned on HotpotQA and used to generate an initial question \(q_0\) using \(N_0, N_1\) and the context sentence connecting the two nodes \(S_1\). Another GPT-2 model is used to rewrite the question iteratively and successively increase the difficulty. In simpler words, for generating a question \(q_d\) with difficulty \(d\), the re-writer model is run on \(q_0\) for \(d\) iterations. While the model performs well for up-to 3 hops, the input to the re-writer model becomes too large for subsequent hops and results in questions with poor quality.

Su et al. (2020) leverage a graph constructed similar to Qiu et al. (2019) to generate multi-hop questions. Pre-trained GloVe embeddings and answer tagging embeddings (Lindberg et al., 2013) are passed to two Bi-LSTM layers to get the initial contextual representations. An attention layer and another Bi-LSTM layer is used to get the answer aware context embeddings. An answer aware sub-graph is computed by masking the entities that are irrelevant to the answer and Graph Attention Network is applied to this sub-graph. The context encodings across the hops are combined via a gated fusion module. The Answer embeddings are updated using bi-attention and The Maxout Pointer (Zhao et al., 2018b) framework is used on top of a Uni-directional LSTM decoder to generate the question. An additional BFS loss proposed by (Qiu et al., 2019) is found to improve the performance.
Gupta et al. (2020) exploit the presence of supporting facts in HotpotQA while training by adopting an RL reward of the auxiliary task of supporting facts prediction (SFP). Similar to Su et al. (2020), answer tagging features are concatenated with the document word embeddings and fed to a Bi-LSTM encoder. The output of the encoder is shared by the MHQG and supporting fact prediction (SFP) models. The SFP model is a binary classifier trained on HotpotQA to output the probability of each sentence being a supporting fact. The F1 score between the predicted and ground truth supporting facts is added as a reward. The REINFORCE algorithm (Williams, 1992) is used with the self-critical sequence training (Rennie et al., 2017) framework to avoid the high variance. In order to make the training more stable, a weight history similar to Rennie et al. (2017) is added. The output probabilities of the SFP model are also used to update the answer aware encodings by another Bi-LSTM model. For generating the question, a LSTM decoder with global attention mechanism (Luong et al., 2015) is used along with the copy mechanism (See et al., 2017a; Gulcehre et al., 2016).

Sachan et al. (2020) argue that using standard transformers instead of Graph networks should be enough to reason about the relations between entities for forming multi-hop questions. A transformer is extended with sentence id embeddings and answer token indicator embeddings and trained with an additional contrastive loss as regularization. The contrastive learning setup assumes supporting fact sentences as positive samples and others as negative samples and a binary classifier consisting of a MLP. A significant mismatch in the distribution of question length over train and dev set of HotpotQA is observed and mitigated by filtering out all the questions that are more than 30 words long. Most of the pruned questions are from the train-easy subset. Both data filtering and contrastive training are found to boost the performance significantly.

A novel graph-augmented transformer encoder (GATE) is proposed which has two additional layers than the standard transformer encoder (TE): a) Graph-attention sub-layer computes the similarity scores for attention using only the nodes that are connected in a dynamically created graph. The graph is a multi-relational graph with three types
8.3. METHODS

of nodes: named-entity mentions, co-referent-entities and sentence-ids.
b) Fused attention sub-layer which uses a MLP with ReLU activation to aggregate the graph-attention embeddings and the TE embeddings. Experiments show that the added layers alone do not improve the performance significantly whereas an ensemble of TE and GATE does.

Pan et al. (2021) propose a question generation technique for the task of unsupervised MHQA. Following HotpotQA, their method generates two types of questions:

Bridge questions: Given two contexts as inputs, all entities common to the two contexts are considered as bridge entities. A Google T5 model (Raffel et al., 2019) is fine-tuned on SQuAD to generate two single hop questions using the answer entity and the bridge entity respectively. The latter question is converted to a declarative form, following Demszky et al. (2018). The bridge entity in the bridge entity question is replaced with "The [MASK] that {s}" and BERT-Large is used to fill the [MASK].

Comparison questions: Entities with NER types Nationality, Location, DateTime and Number are treated as potential comparative properties. Two single hop questions are generated on two entities of the same NER type and a pre-defined template is used to combine these into a multi-hop comparison question.

For generating questions using a table, a GPT-TabGen model (Chen et al., 2020a) is used to generate sentences that describe a given entity using information from the given table. These sentences are then used for generating either bridge or comparison type questions. We refer the reader to Figure 4 of the original paper (Pan et al., 2021) for a better understanding of the different types of generated questions. A pre-trained GPT-2 model is used to filter questions that are unnatural or dis-fluent. A BART model (Lewis et al., 2019) is also used to paraphrase the generated questions. The generated questions are then used to train the model resulting in a zero shot algorithm.

Yu et al. (2020) aim to tackle MHQG in a low resource setting. Specifically, the model uses a small amount of labelled data $D_L$, in the form of (context, answer, question) triplets, and a large set of multi-hop questions $D_U$. The idea is to first learn the semantics of multi-hop questions by training a neural hidden semi-Markov model (Dai et al., 2017) on the unlabelled data $D_U$. The model uses two latent variables
for parameterizing the similar segments in questions from $D_U$: a) a state variable $z_t$, indicating which segment the $t^{th}$ term belongs to, and b) a length variable $l_t$, specifying the length of the current segment. The term probabilities are computed using a GRU decoder followed by an attention layer.

The patterns learned in the first step are used as priors for the QG model for regularization. Prior is estimated by sampling a sequence of states $z_t$ having length $l_t$. The reasoning chain extraction is similar to as described in Su et al. (2020). For encoding the textual input, BERT embeddings are passed to a bi-GRU followed by an attention layer. The decoder is another GRU with a copy mechanism (Gu et al., 2016) which is regularized to fit the prior pattern. The training loss is the weighted sum of the cross entropy loss and RL policy gradient (Li et al., 2017). The reward function evaluates a) fluency (following Zhang and Lapata (2017)), b) Answerability (using QBLEU4), and c) Semantics (using WMD).

**Conclusion:** The task of multi-hop question generation has gained some attention of the community and has advanced at a rapid pace. Solving MHQA would go a long way in solving MHQA since we can use MHQG models to generate high quality large scale datasets for the development of powerful MHQA models. Further, by dynamically constructing intricate questions that traverse multiple pieces of information, we pave the way for more nuanced understanding and exploration of complex knowledge domains, ultimately driving the evolution of AI-driven information retrieval and comprehension.
Multi-hop QA has been researched quite extensively in the recent years with multiple diverse models proposed that aim to model the multi-step retrieval-reasoning process and achieve promising improvements on existing datasets and benchmarks. Such systems capable of performing multi-step reasoning have a variety of applications ranging from chatbot assistants that are capable of interactive conversations, to search engines that are capable to retrieve results that may be relevant but not reachable directly from the query text. At the same time the task of MHQA is significantly more challenging than its single hop counterpart. Since paragraphs multiple hops away from the question could share few common words and little semantic relation with the question (Ding et al., 2019), the task to retrieve such contexts is challenging and suffers from semantic drift. The ability of pre-LLM models to combine multiple contexts for reasoning is also limited. Further challenges for solving MHQA is the difficult process of creating datasets that require the models to perform multi-hop reasoning, as well as the task of evaluating the models’ abilities to do so without any hacks. Some challenging benchmarks and evaluation methods have been recently proposed that bring out some surprising and interesting observations. These results
point out to several limitations of existing systems and call for further research.

Below, we list and discuss some of these directions for future research (including ones originating from the currently recognized shortcomings) which we believe could be promising to be explored.

9.1 Flexible Any-Hop Models

As discussed in Section 6, majority of the existing methods for MHQA are either limited to two hops or require the number of hops to be a hyper-parameter. Since natural questions can require any number of reasoning hops, this attribute of existing models is artificially limiting. QA systems should be flexible and robust to the number of hops in a question in order to be practically usable. In order to do so, methods following the type III and IV in Figure 4.1 should be explored with a greater interest since feedback from the answering module can serve as a useful stopping criteria.

9.2 Explainable Multi-Hop QA

Despite the impressive gains in performance on various multi-hop datasets, it is not evident whether the models are performing the multi-step reasoning or just guessing the answers. Therefore, following the release of HotpotQA, a large number of works have focused on explainable MHQA. Apart from the standard evaluation metrics, various evaluation methods and dataset benchmarks have been proposed to test the explainability of the models which have revealed several significant results. Further such benchmarks and evaluation strategies are encouraged to measure and reflect the true progress of models in performing multi-hop reasoning. While LLM prompting strategies such as CoT prompting make the task naturally explainable, LLMs suffer from hallucinations which lowers their trust for such applications.
9.3 Better Datasets

Many works have highlighted the limitations of existing MHQA datasets. Chen and Durrett (2019) show experimentally that multi-choice questions are easier to hack by models, regardless of number of answer candidates being small or very large. Similarly, Min et al. (2019b) show that the distractor setting, even with as many as 500 distractors, is easier to hack for single-hop QA models. Yang et al. (2018) and Zhang et al. (2020) argue that datasets that are created using KBs suffer from lack of diversity in question and answer types. Following these observations, it is encouraged that the future datasets are in the open-domain setting, have questions with either span-based or generative answers, and do not rely completely on the structure of existing KBs.

Das et al. (2019), Xiong et al. (2019), Min et al. (2019b) and Min et al. (2019a) find that a significant portion of questions in the existing datasets are single-hop solvable due to a variety of reasons. One of these reasons is that the source of the questions is same as the set of contexts. Therefore datasets like (Welbl et al., 2018; Kočiský et al., 2018; Wang et al., 2021b; Trischler et al., 2016; Choi et al., 2018) that use separate sources for generating and answering questions are encouraged. However, attention needs to be given to the cases where there is a discrepancy between what is mentioned in the two sources (Fang et al., 2020).

Most of the existing works have focused on datasets with MCQ or questions with span answers and more focus on the more challenging problem of generative MHQA is desirable.

9.4 Better Evaluation Metrics

As discussed in Section 7, a variety of evaluation metrics have been used for evaluating MHQA models. However, existing metrics face some challenges and might not be sufficient for evaluating MHQA. Since MHQA is a more complex task compared to single-hop QA, more metrics specific to MHQA are encouraged. One promising direction is to perform per-hop evaluation and accumulate the per-hop scores to get a final score. This kind of evaluation would require the models to be explainable as well as interpretable.
Some challenges are common to both single-hop and multi-hop QA evaluation metrics. For instance, while evaluating span based answers, metrics based on lexical matching would mark U.S. as incorrect when the gold answer is United States (Fang et al., 2020). Therefore, evaluation metrics should be able to deal with synonyms when matching the answers. Another issue might be a metric giving a score of 0 to the answer U.K. when the gold answer is London. These cases are frequent in datasets like WikiHop where the sources of question and the contexts are different (De Cao et al., 2019) and might have answers mentioned with different granularity. Therefore, it might be useful to give some partial score for the answer being geographically close or for the answer having a coarser granularity. Similarly, answering January, 1989 should earn some score if the gold answer is December, 1988 due to the predicted answer being temporally close to the gold answer. Some partial score can also be rewarded to answers having a coarser granularity (December, 1988 vs 1988). On similar lines, using hypernym relations from ConceptNet or WordNet (Miller, 1995) for evaluating the answer can be a possible direction.

Following a similar reasoning, the evaluation should match the semantics of the answer rather than the lexical overlap. Therefore, evaluation metrics like word mover similarity (Kusner et al., 2015) or sentence mover similarity (Clark et al., 2019) that perform soft matching over embeddings might be a promising direction. Since the evaluation of language generation tasks are widely known to have a scope of improvement, evaluation of generative MHQA is also an open problem and new evaluation techniques are encouraged.

9.5 Methods to Incorporate Commonsense

A hop in multi-hop reasoning can be performed using some retrieved context, where the context may either be retrieved from the corpus or from the commonsense knowledge. Fang et al. (2020) find that 16% of the failures of their model were caused by missing commonsense background knowledge. Bauer et al. (2018) propose a novel method for incorporating commonsense for MHQA that shows impressive results. More techniques for exploiting the rich commonsense knowledge bases
to perform multi-step reasoning can be a promising direction to explore.

### 9.6 Arithmetic Questions

The inability of QA systems to perform arithmetic operations is well known (Patel et al., 2021; Hendrycks et al., 2021; Schubotz et al., 2018) and this inability is exacerbated in the multi-hop setting. Min et al. (2019a) observe that 45% of the comparison questions in HotpotQA are numerical questions. Qiu et al. (2019), Fang et al. (2020), and Min et al. (2019b) find that their model is unable to give a correct answer when the query is a comparison between two dates “February 20, 1959” and “February 10, 1967”. Arithmetic calculation may also be required for non-comparison type questions. For example, answering “Who was the president of USA in 1994” from the context “Bill Clinton: 1993-2001” requires some arithmetic computation. Wang et al. (2021a) approached this kind of temporal problems by computing the overlap of content time expressions that occur in text with the computed question’s time scope using kernel density estimate. Another example is (Wang et al., 2021c) that answers “when” type questions by predicting the event dates based on the analysis of multi-variate time series derived from underlying news collection. Even powerful LLMs have been shown to perform poorly with arithmetic reasoning (Gao et al., 2023; Maltoni and Ferrara, 2024) and multiple methods are being proposed for the same (Imani et al., 2023; Guo, 2023; Maltoni and Ferrara, 2024; Gao et al., 2023).

Multi-hop QA systems that are capable of solving arithmetic comparisons and computations would greatly enhance accuracy of MHQA.

Similarly, it is observed that some particular types of questions (temporal, geographical, count) are more challenging than others (Ding et al., 2019; Zhang et al., 2021; Min et al., 2019b; De Cao et al., 2019). Figure 3 in Zhang et al. (2021) shows the complexity and model performance on different types of questions in HotpotQA. Targeting the more challenging questions specifically could also lead to better MHQA systems.
9.7 Better Incorporation of Powerful LLMs

LLMs have been widely adopted due to their performance exceeding expectations for most tasks. Existing works employ LLMs for some components of the task to boost performance. The MHQA community would benefit from keeping up with the rapid developments of LLMs, incorporating the advancements in the models’ abilities and efficiency. Consequently, developing more robust and powerful LLMs suited to multi-step reasoning would greatly help the development of MHQA systems.

9.8 Conclusion

As we conclude, acknowledging both the strengths and weaknesses of existing data, models, and evaluation methods in multi-hop QA provides a solid foundation for charting future research paths. By leveraging insights gained from these limitations, we can propel advancements towards more robust, adaptable, and comprehensive question answering systems, shaping the landscape of AI-driven knowledge exploration for years to come.
A

Background

A.1 BM25

BM25 is a ranking function used to retrieve documents given a search query. BM25 stands for Best Match 25\(^1\). It uses a bag-of-words mechanism to score proximity between the search query and the documents. Given a query \(Q = q_1, q_2, \ldots, q_n\), where \(q_i\) denotes a keyword in the query \(Q\), the BM25 score of the document \(D\) is defined as follows -

\[
BM25(D, Q) = \sum_{i=1}^{n} IDF(q_i) \cdot \frac{freq(q_i, D). (k_1 + 1)}{freq(q_i, D) + k_1.(1 - b + b \cdot \frac{|D|}{\text{avg.doc.len.}})}
\]  

(A.1)

where \(freq(q_i, D)\) is the number of times \(q_i\) occurs in \(D\), \(|.|\) denotes the number of words in \(D\), \(\text{avg.doc.len.}\) denotes the average number of words in the document, \(k_1\) and \(b\) are free parameters\(^2\), and \(IDF(q_i)\) denotes the inverse document frequency weight of query term usually

\(^1\)BM25 is also known as Okapi BM25, which was used first by the Okapi information retrieval system implemented by London’s City University (https://en.wikipedia.org/wiki/Okapi_BM25).

\(^2\)Typically \(k_1 \in [1.2, 2.0]\) and \(b = 0.75\).
computed as follows -

\[ IDF(q_i) = \ln\left( \frac{N - n(q_i) + 0.5}{n(q_i) + 0.5} \right) + 1 \]  

(A.2)

where \( N \) is the total number of documents in the collection, and \( n(q_i) \) is the number of documents containing \( q_i \).

Even though the technique was devised in 1970s-80s, BM25 and its variations are still widely adopted for document retrieval, especially when the document corpus is very large and using dense retrievers\(^3\) has a big computational overhead.

A.2 Recurrent Neural Networks

Recurrent Neural Networks (RNNs) are a class of artificial neural networks that have loop connections that allow information propagation across time through the same neurons. Prior to transformer networks (Vaswani et al., 2017b), RNNs were the most popular framework class to process sequential information, and are still widely adopted in real-world systems. Most practical RNN-based architectures have additional stored states that allow the vanilla RNN architecture to overcome its shortcoming of short-term memory loss. Gated recurrent units (GRU) cells (Cho et al., 2014) and long short term memory (LSTM) cells (Hochreiter and Schmidhuber, 1997b) are two of the most popular stateful RNN cells that use gated mechanism to handle long term memory. (See et al., 2017b) proposed a pointer generator network to overcome the over-repetition of RNN generated output using coverage loss. We point the readers to the comprehensive survey of recurrent neural networks by (Lipton et al., 2015) for extensive explanation on the topic.

A.3 Transformers for Language Modeling

Even the advanced RNN models like LSTMs and GRUs have a tough time dealing with long sequences. Luong et al. (2015) introduced the

\(^3\)Dense retriever is a general umbrella term used to refer to the neural network based retrieval systems.
attention mechanism which allows the model to focus on certain parts of the input when predicting a particular output token. Doing so significantly helps with tasks like machine translation where certain words of the input sequence are directly related to a word in the output sequence. Many forms of attention have since been used effectively for various tasks.

Vaswani et al. (2017a) extended the idea of attention by removing the recurrent component of the model altogether and proposed the transformer model where both the encoder and the decoder consist of several self-attention and feed forward layers. The transformer model also introduced the multi-head attention. These components allows for very large models which can have a lot more parameters without compromising on the performance. Transformers are also proved to be very versatile, having great success in a large number of natural language applications.

While the original transformers model was trained using the next-token prediction task implying the unidirectionality of the encoder model, BERT (Kenton and Toutanova, 2019) was a bidirectional encoder based transformer which was trained using the masked language modeling task. BERT has proved to be a versatile model and the word representations learned using BERT have been used as embeddings for almost all natural language tasks.

Success of transformer models including BERT led to their use as large pre-training models and several models like ALBERT (Lan et al., 2019), RoBERTa (Liu et al., 2019) and GPT were proposed. ALBERT uses parameter reduction techniques which allow for smaller and faster training of the BERT models while achieving a similar level of accuracy as BERT. RoBERTa is a much more robustly optimized version of BERT, trained with optimized design and hyperparameters choices, which could significantly outperform the originally trained BERT model.

Pre-training of large language models (LLMs) has become increasingly popular leading to larger and larger models trained on huge corpora of natural language. The different versions of the model follow the same principle, with GPT-1 having 117 million parameters and GPT-4 having about a 100 trillion parameters. GPTs are trained on huge corpora using the next token prediction task. An extensively detailed explanation of
different architectures and training techniques for transformer based models is neither feasible nor in the scope for this work. Therefore, we point the readers to the comprehensive survey of transformers by (Lin et al., 2022) for further details on the topic.

A.4 Graph Neural Networks

Graphs are a very simple and versatile method of representing data and its inherent structure. Neural Networks could be adapted to incorporate this structure leading to Graph Neural Networks (GNNs). GNNs can be adopted for various different types of data and tasks, leading to several improvements increasing their capabilities. The integral part of all these models is the message passing algorithm briefly explained below.

Given a graph $G = (V, E)$ having $n = |V|$ nodes, the representation of each node is updated following the given steps:

- **Initialization:** The representation of every node $v$ is initialized as $h_v^0 = X_v$, where $X_v$ is the feature vector.

- **Update:** For each layer $i$, the representations of each node $v$ is updated as:

  $$h_v^i = \sigma_{ucN(v)}(W_i \Sigma_{u \in N(v)} h_{u}^{i-1} + U_i h_{v}^{i-1}) \quad (A.3)$$

  where $\sigma$ is the activation function, $W_i$ and $U_i$ are the weight matrices corresponding to the layer $i$ and $N(v)$ is the set of neighbouring nodes of the node $v$.

- **Prediction:** The representations after layer $K$ are passed to a linear network for the eventual prediction task.

At every layer, the representation of node $v$ is updated with an activation applied to the weighted average of representations of the nodes directly connected to $v$. Therefore, after $k$ layers, the node $v$ is supposed to receive the ‘message’ from all nodes having a path to $v$ of length $\leq k$. The weighted average also ensures that the nodes that are closer to $v$ in the graph end up affecting its representation more.
A layer of a Graph Convolutional Network (GCN) (Kipf and Welling, 2016b) consists of a GNN layer followed by a Linear layer. Relation GCN (R-GCN) (Schlichtkrull et al., 2017) allow for different kinds of edges by having different weight matrices for nodes connected to $v$ via different kind of edges. Graph Attention Networks (GAN) (Veličković et al., 2018) incorporate self attention into GNNs by using the attention weights while performing the message passing algorithm. Several other modifications of GNNs are proposed for different tasks.

We point the readers to the comprehensive survey of graph neural networks by (Wu et al., 2020) for further reading on the topic.

A.5 Large Language models

Language models refer to a class of self-supervised NLP models that are trained on large unlabeled datasets to learn to predict the likelihood of a word or sequence of words occurring based on the context provided by the preceding words. This ability to estimate the probability of a word given its context forms the foundation of language modeling. These models undergo training on various tasks, such as next-word prediction (Brown et al., 2020), masked language modeling (the task of predicting randomly missing tokens), and next-sentence prediction (Kenton and Toutanova, 2019), without the need for labeled data. Due to their reliance on extensive training data, language models develop a strong grasp of underlying language patterns and concepts. Generally, language models are not designed for specific tasks and can be fine-tuned with minimal data for various downstream applications. Extensive research has shown that utilizing large language models (LLMs) pre-trained on vast amounts of data yields impressive results in language understanding and generation tasks (Tan et al., 2023; Wang et al., 2021d; Hendy et al., 2023; Blair-Stanek et al., 2023). The advent of transformer models has made it possible to train such highly advanced language models, resulting in popular models like BERT, T5, and GPT-3 (Kenton and Toutanova, 2019; Raffel et al., 2019; Brown et al., 2020).
A.5. LARGE LANGUAGE MODELS

A.5.1 Generative Pre-trained Transformer (GPT)

GPT, a series of generative pre-trained large language models (Brown et al., 2020), is characterized by its decoder-only transformer architecture. Unlike other transformer models that have both encoder and decoder blocks, GPT models consist solely of decoder blocks, eliminating the encoder-decoder cross-attention layer from each block. The different versions of GPT, namely GPT, GPT-2, GPT-3, and GPT-4, vary in terms of model size and training data. For example, GPT-3 has 175 billion model parameters and is trained on a massive corpus of 499 billion tokens, while GPT-2 has 1.5 billion parameters and is trained on a dataset of 10 billion tokens.

A.5.2 Prompting GPT-3

GPT-3 has achieved remarkable success in various downstream natural language tasks, including question answering (Tan et al., 2023), Machine Translation (Hendy et al., 2023) and Entailment prediction (Wang et al., 2021d), with minimal supervision required. During a typical run of the model, an incomplete piece of text is provided as a ‘prompt’, and the model iteratively generates the most likely tokens to complete the text. This prompting technique has demonstrated impressive performance in the zero-shot setting, where the model is not provided with any in-context examples and is expected to predict the correct output for the given question in the prompt (Figure A.1). On the other hand, few-shot prompting (Fei-Fei et al., 2006) involves including a small number of sample input-output pairs within the prompt as references for the model (Figure A.1). The inclusion of a few reference examples provides valuable guidance to the model, allowing it to generate more accurate and relevant responses. In their work, Wei et al. (2023) introduced the concept of chain-of-thought (CoT) prompting, which goes a step beyond simply providing input-sample output pairs. CoT prompting includes a coherent sequence of reasoning steps that gradually build up to the correct answer. By presenting the model with a step-by-step thought process, CoT prompting offers explicit examples of how to arrive at the correct answer based on the given input facts. This method is particularly valuable for tackling
Figure A.1: Example of zero-shot (top), few-shot (middle), and CoT (bottom) prompting for the same question.
complex tasks that demand multiple layers of reasoning including the task that this study focuses on. Figure A.1 shows examples of zero-shot, few-shot, and CoT prompts for an arithmetic question. Here, the prompt consists of 2 in-context examples is 2.

For further background and details, we refer the readers to the comprehensive survey on LLMs by Zhao \textit{et al.} (2023b)
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