Exposure to Misinformation, Risk Perception, and Confidence towards the Government as Factors Influencing Negative Attitudes towards COVID-19 Vaccination in Malaysia

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Abstract: Introduction: This study explored exposure to misinformation, COVID-19 risk perception, and confidence towards the government as predictors of negative attitudes toward the COVID-19 vaccine. Methods: A cross-sectional survey was carried out from 30 June to 30 August 2021 involving 775 respondents. The survey instrument for the questionnaire was an adaptation from various different studies consisting of five main variables: (1) misinformation about vaccination; (2) risk perception toward COVID-19; (3) attitudes toward the vaccination programme; (4) intention to get vaccinated; and (5) public confidence in the government in executing the vaccination programme. Results: The results of this study indicate that higher exposure to misinformation led to higher levels of negative attitudes toward the COVID-19 vaccine. When the perceived risk of COVID-19 infection was high, mistrust of vaccine benefits was low but there were also higher worries about the future effects of the vaccine. Confidence in the government was associated with lower negative attitudes toward the COVID-19 vaccine. Conclusion: The results of this study may help develop an understanding of negative attitudes toward vaccinations in Malaysia and its contributing factors.

Keywords: COVID-19; vaccination; government; cross sectional survey; perceived risk

1. Introduction

COVID-19 vaccinations have become crucial in supplementing individual preventive actions to combat the pandemic, and vaccination coverage is critical for maintaining efficient public health measures. Governments worldwide have made significant efforts to implement successful procurement and vaccination programmes for individuals since the availability of COVID-19 vaccines [1]. The severity of the COVID-19 pandemic on populations worldwide will be reduced significantly only if the worldwide vaccination deployment is successful. On the other hand, a vaccination programme is not without difficulties, particularly on a global scale. While the goal is to make the COVID-19 vaccine available and accessible to everyone, persuading people to vaccinate themselves is a different issue.

Nonetheless, due to the rapid process of vaccine development, various questions concerning vaccine acceptability and safety emerged as community concerns potentially
influencing attitudes and behaviours toward vaccine hesitancy [2]. An earlier study proved how public negative attitudes toward the COVID-19 vaccine resulted in prominent resistance toward vaccination in the first phase of its introduction, even when the health authorities made it compulsory [3]. Among negative attitudes surrounding COVID-19 vaccine hesitancy were concerns about vaccine safety [4], worries about potential unforeseen side effects, a high level of mistrust of vaccine benefits [5], concerns of commercial profiteering [6], and preference towards natural immunity compared to the vaccine [7]. Therefore, to convince the public to agree to be vaccinated, trust must be built; information about the development of these vaccines must be made public so that people are aware and informed.

The significant growth of health information sources online has made it challenging for health authorities to ensure that accurate information reaches the public. Studies have documented the prevalence of misinformation on health-related issues such as vaccination, pandemic, non-communicable diseases, and medical treatment [8] and its role in diverting individuals from performing correct health behaviour, including preventive behaviour during the COVID-19 pandemic. Several factors, such as poor information infrastructure, lack of proper knowledge-sharing culture, and resistance to technology adaptation, remain the main challenges in dealing with misinformation [9]. Previous studies have shown that exposure to misinformation has led people to perform misguided COVID-19 preventive behaviours while discouraging them from performing the recommended ones [10]. Exposure to misinformation has also increased religious misinformation beliefs and conspiracy beliefs [11] and negatively impacted individuals’ mental health [12].

The prevalence of misinformation related to COVID-19 is high on social media and broadly delivered via online messaging services, making it an added challenge for the government to end the pandemic. Moreover, inaccurate beliefs can also be caused by the government’s inability to clarify and provide trusted information to counter the misinformation [13], which often leads to mistrust toward the government. Studies have suggested that clear messages and knowledge dissemination were positively associated with trust in the government when introducing COVID-19-preventive behaviours [14]. In regard to vaccination intake, several studies also revealed how the element of mistrust—mistrust toward health authorities and healthcare workers [15], mistrust towards biomedical science [16], and mistrust in medical information while believing conspiracy theories [17]—is significantly associated with vaccine hesitancy.

Another factor associated with the decision to take the vaccine is risk perception. A previous study has shown that public intention to be vaccinated is influenced by their perceived likelihood of being infected and the potential adverse effect of contracting COVID-19 [18,19]. In turn, risk perception is influenced by factors such as incorrect beliefs spread on social media (e.g., COVID-19 is no more dangerous than influenza, and there is no need to wear a mask) [20], experience of COVID-19, mass media exposure, knowledge about COVID-19, and perceived mortality. Populations of low-to-middle-income countries experienced higher mortality rates due to COVID-19 [21] yet showed more willingness to take the COVID-19 vaccines as compared to populations of high-income countries [22].

In Malaysia, there has been a discrepancy between public confidence in national and state governments in handling vaccination programmes. It was reported that most Malaysians trust the federal government’s ability to curb COVID-19 through its vaccination programme [23], which resulted in a high vaccination rate. However, a study in Sabah revealed confidence and convenience as factors associated with vaccine hesitancy among Sabah populations, particularly among the self-employed and unemployed [24]. The study also showed religious belief (being a Muslim) as one of the demographic factors associated with vaccine hesitancy. Corroborating the above findings, Ruhi et al., through their study comparing vaccine hesitancy among West and East Malaysian populations, noted that religious restrictions make vaccine hesitancy more problematic in East Malaysia as compared to in West Malaysia [25]. The lack of public confidence in the government and community disagreement over the religious permissibility of vaccines in certain parts of this
country has proven the lack of proper communication messaging and a system to counter the negative public perception towards vaccination. Even so, the opportunity to correct public misperception remains open as a study reported that many populations exposed to vaccine misinformation still want to acquire additional vaccine-related information to overcome their vaccine hesitancy [26].

While many studies have examined the role of negative attitudes toward vaccine hesitancy [3,4,27], the present study aims to explore factors that influence an individual’s negative attitudes toward vaccination. It is hypothesised that exposure to misinformation, COVID-19 risk perception, and confidence towards the government are predictors to negative attitudes toward the COVID-19 vaccine. This study employed a cross-sectional survey that was carried out from 30 June to 30 August 2021 during the second phase of the COVID-19 lockdowns in Malaysia and also when the COVID-19 vaccinations were initially being made available to the public. The results of this study may help in developing an understanding of negative attitudes toward vaccinations in Malaysia and their contributing factors.

2. Materials and Methods

2.1. Study Design and Setting

This cross-sectional investigation was conducted from 30 June to 30 August 2021 during the first phase of the National Recovery Plan period in Malaysia. This study was funded by Universiti Kebangsaan Malaysia (UKM) through a matching grant collaboration with UNICEF in order to investigate exposure to misinformation, risk perception, and public confidence in the government on the COVID-19 vaccination programme. The study received ethical approval from the UKM Ethics Committee which covered the aspects of protocol, procedures, the information sheet, and the consent statement (JEP-2020-276). A total of 775 respondents were involved in the study, representing the Malaysian population with a ±5% margin of error and a confidence level of 95% [28,29].

2.2. Data Collection

The data were collected online using the Survey Monkey platform, and the invitation to participate in this study was voluntary. To participate, respondents were required to read the information sheet and give consent by clicking the ‘Continue’ button prior to answering the self-administered questionnaire. Members of the Malaysian public who participated in the study were above the age of 18 and were currently residing in the country. Several strategies were employed to reach the targeted number of respondents despite the MCO. Overall, the dissemination of the survey utilised various social media platforms (WhatsApp, Facebook, Twitter, and Instagram). Facebook and WhatsApp were most effective as the most popular social media platforms in Malaysia [30]. The researchers also reached out to numerous networks through emails and personal outreach. The message to the survey link and a general description of the survey and questionnaire was prepared in English and the Malay language, considering the multi-ethnic demographics in Malaysia.

2.3. Survey Questionnaire

The survey instrument for the questionnaire was an adaptation from various different studies. The questionnaire consisted of five main variables: (1) misinformation about vaccination; (2) risk perception toward COVID-19; (3) attitudes toward the vaccination programme; (4) intention to get vaccinated; and (5) public confidence in the government in executing the vaccination programme. Since the questionnaire was bilingual (English and Malay language), the study used a backwards-translation approach to translate the items between both languages. This was done to ensure linguistic and conceptual equivalence [31]. For validation of language constructs, bilingual arbiters were sought to consult and rectify any discrepancies on both versions.

To measure exposure to misinformation on vaccination, 10 items were adapted from previous research [32] using a Likert scale (1—‘Not at all’ to 4—‘Very frequently’). In order
to measure risk perception toward vaccination, the respondents were asked to answer four questions adapted from previous studies [33–35]. The answer scale utilised was from 1—‘Not at all’ to 6—‘Completely’. Negative attitudes toward the vaccination programme were measured through four sub-domains: (i) mistrust of vaccine benefits (3 items); (ii) worries about unforeseen future effects (3 items); (iii) concerns about commercial profiteering (3 items); and (iv) preference for natural immunity (3 items). The Likert scale for these items ranged from 1—‘Strongly disagree’ to 6—‘Strongly agree’. Items for attitudes toward vaccination were adapted from past research [5,36]. To measure the intention of the Malaysian public to get vaccinated, 1 item was adapted from previous research [37] with a dichotomous answer scale (Yes or No). Finally, the measurement of public confidence was adapted from previous research [5] with 2 items. The Likert scale employed for both items was 1—‘No confidence’ to 6—‘Very high confidence’. Scores for the items in each variable were averaged to obtain total scores.

2.4. Statistical Analysis

For this study, the data collected were analysed using the Statistical Package for the Social Sciences (SPSS), version 26. Descriptive analysis focused on frequencies and percentages for demographics; for inferential tests, the statistical significance level was set at \( p < 0.05 \). Internal consistency of the knowledge measures was tested using a reliability test, where the Cronbach’s alpha coefficient aided in determining the reliability of the variables. The results showed that the Cronbach’s alpha for misinformation (10 items) was 0.842. For risk perception (4 items), the Cronbach’s alpha was 0.676. For the four domains of attitudes toward the vaccination programme, (i) for mistrust of vaccine benefit (3 items), the Cronbach’s alpha was 0.878; (ii) for worries about unforeseen future effects (3 items), the Cronbach’s alpha was 0.769; (iii) for concerns about commercial profiteering (3 items), the Cronbach’s alpha was 0.812; and (iv) for preference for natural immunity (3 items), the Cronbach’s alpha was 0.786. The Cronbach’s alpha for public confidence was 0.833. This adds credence to the results as stated by Griethuijsen, Cronbach’s alpha values above 0.6 were considered adequate and reliable [38]. A hierarchical regression procedure was conducted to determine the relationships between selected demographics, exposure to misinformation, risk perception toward COVID-19, public confidence, and attitudes toward the vaccination programme.

3. Results

3.1. Descriptive Statistics

The main characteristics of the study population are reported in Table 1. The pool of respondents was 69.2% female and 30.8% male, with an average age of 33.71 years (SD = 10.71). Most of the respondents were ethnic Malay (67.5%), from Selangor and Kuala Lumpur (47.5%), lived in urban areas (64.9%), and worked in the private sectors (47%). Moreover, 54% of the respondents had income less than MYR 4360 per month or no income at all. The majority of the respondents reported good health status (84.6%), and 81.3% reported having no diseases at the time of the survey.

| Socio-demographic profiles (n = 775). a Mean ± standard deviation (range). |
|---------------------------------------------------------------|
| **Total** | n | % |
| --- | --- | --- |
| **Socio-demographic:** | | |
| Gender | | |
| Female | 536 | 69.2 |
| Male | 239 | 30.8 |
| Age | 33.71 ± 10.71 (18–75) a | |
Table 1. Cont.

|                             | Total       |   |
|-----------------------------|-------------|---|
|                             | n           | % |
| **Ethnicity**               |             |   |
| Malay                       | 523         | 67.5 |
| Chinese                     | 167         | 21.5 |
| Indian                      | 20          | 2.6 |
| Bumiputera (Sabah/Sarawak)  | 59          | 7.6 |
| Others                      | 6           | 0.8 |
| **Locality**                |             |   |
| Urban                       | 503         | 64.9 |
| Rural                       | 272         | 35.1 |
| **State**                   |             |   |
| Johor                       | 60          | 7.7 |
| Kedah                       | 41          | 5.3 |
| Kelantan                    | 29          | 3.7 |
| Melaka                      | 19          | 2.5 |
| Negeri Sembilan             | 44          | 5.7 |
| Pahang                      | 31          | 4.0 |
| Perak                       | 43          | 5.5 |
| Perlis                      | 6           | 0.8 |
| Pulau Pinang                | 22          | 2.8 |
| Terengganu                  | 27          | 3.5 |
| Sabah                       | 30          | 3.9 |
| Sarawak                     | 41          | 5.3 |
| Selangor                    | 281         | 36.3 |
| Federal Territory of Kuala Lumpur | 87      | 11.2 |
| Federal Territory of Putrajaya | 1        | 0.1 |
| Federal Territory of Labuan | 13         | 1.7 |
| **Employment status**       |             |   |
| Government employee         | 147         | 19.0 |
| Private employee            | 364         | 47.0 |
| Self-employed (registered)  | 35          | 4.5 |
| Self-employed (not registered) | 29      | 3.7 |
| Unpaid family worker        | 4           | 0.5 |
| Not employed                | 196         | 25.3 |
| **Income**                  |             |   |
| Under MYR 4360 per month (including no income) | 416 | 53.7 |
| MYR 4361–9620 per month     | 210         | 27.1 |
| Above MYR 9621 per month    | 149         | 19.2 |
Table 1. Cont.

| Total |  |
|-------|--|
| Health status |  |
| Very bad | 10 | 1.3 |
| Bad | 14 | 1.8 |
| Average | 96 | 12.4 |
| Good | 381 | 49.2 |
| Very good | 274 | 35.4 |
| Health problem |  |
| Yes, more than one disease | 39 | 5.0 |
| Yes, only one disease | 106 | 13.7 |
| No diseases | 630 | 81.3 |

Table 2 presents the respondents’ primary sources of COVID-19 information. The most common information sources were government organisations, newspapers or online newspapers, and doctors or healthcare providers. Conversely, alternative medicine practitioners were the source least referred to by respondents when seeking COVID-19 information.

Table 2. Primary sources of COVID-19 information.

| Source of Information | Frequency | Percentage |
|-----------------------|-----------|------------|
| Government organisations | 255 | 32.9 |
| Newspaper or online newspapers | 231 | 29.8 |
| Doctor or healthcare provider | 108 | 13.9 |
| Brochures, pamphlets, etc. | 62 | 8.0 |
| Other | 48 | 6.2 |
| Friends/co-workers | 34 | 4.4 |
| Family | 33 | 4.3 |
| Alternative medicine practitioner | 4 | 0.5 |

As shown in Table 3, respondents utilised online, social, and mainstream media to access information about COVID-19 vaccines. The majority of respondents preferred to use online news portals, Facebook, and television. Few respondents used radio and YouTube for news related to COVID-19 vaccines.

Table 3. Media platforms used for COVID-19 vaccine news.

| Media | Yes | Percentage |
|-------|-----|------------|
| Online news portal | 69.0 | 31.0 |
| Facebook | 68.0 | 32.0 |
| Television | 64.4 | 35.6 |
| WhatsApp | 51.5 | 48.5 |
| Instagram | 39.5 | 60.5 |
| Telegram | 32.5 | 67.5 |
| Twitter | 31.6 | 68.4 |
| Radio | 29.4 | 70.6 |
| YouTube | 25.8 | 74.2 |

3.2. Exposure to Misinformation on COVID-19 Vaccination

Overall, the surveyed respondents were exposed to at least one kind of misinformation about COVID-19 vaccines (mean 1.81). Almost 60% of respondents reported that they
were not exposed to misinformation related to COVID-19 vaccines affecting human DNA, COVID-19 vaccines containing pig fat (60.9%), and that COVID-19 vaccines can cause infertility in women (64%). The survey indicated that respondents were exposed (rarely, occasionally, and very frequently) to information about the COVID-19 vaccine causing severe side effects such as allergic reactions (82.5%); that COVID-19 vaccines cause serious side effects such as allergic reactions (62.1%); that a nurse fainted after she received the COVID-19 vaccine (58%); that COVID-19 vaccines contain live viruses that can make people sick with COVID-19 (46.7%); that once a person receives the COVID-19 vaccine, they will not have to wear a mask or practice social-distancing (42.4%); that those who have recovered from COVID-19 do not need to get vaccinated (40.9%); that COVID-19 vaccines affect human DNA (40.2%); that vaccines for COVID-19 have a microchip that can track the location of the patient (40%); that COVID-19 vaccines contain pig fat (39.2%); and that the COVID-19 vaccine can cause infertility in women (36%). This is presented in Table 4.

Table 4. Exposure to misinformation on COVID-19 vaccination.

| Misinformation                                                                 | Total          | n   | %   |
|-------------------------------------------------------------------------------|----------------|-----|-----|
| COVID-19 vaccines affect human DNA.                                           |                |     |     |
| Not at all                                                                    | 464            | 59.9|     |
| Rarely                                                                        | 181            | 23.4|     |
| Occasionally                                                                  | 88             | 11.4|     |
| Very frequently                                                               | 42             | 5.4 |     |
| COVID-19 vaccines contain pig fat.                                            |                |     |     |
| Not at all                                                                    | 472            | 60.9|     |
| Rarely                                                                        | 181            | 23.4|     |
| Occasionally                                                                  | 78             | 10.1|     |
| Very frequently                                                               | 44             | 5.7 |     |
| A nurse fainted after she received the COVID-19 vaccine.                       |                |     |     |
| Not at all                                                                    | 326            | 42.1|     |
| Rarely                                                                        | 305            | 39.4|     |
| Occasionally                                                                  | 106            | 13.7|     |
| Very frequently                                                               | 38             | 4.9 |     |
| COVID-19 vaccines contain live viruses that can make people sick with COVID-19.|                |     |     |
| Not at all                                                                    | 413            | 53.3|     |
| Rarely                                                                        | 213            | 27.5|     |
| Occasionally                                                                  | 107            | 13.8|     |
| Very frequently                                                               | 42             | 5.4 |     |
| Those who have recovered from COVID-19 do not need to get vaccinated.         |                |     |     |
| Not at all                                                                    | 458            | 59.1|     |
| Rarely                                                                        | 171            | 22.1|     |
| Occasionally                                                                  | 97             | 12.5|     |
| Very frequently                                                               | 49             | 6.3 |     |
| Vaccines for COVID-19 have a microchip that can track the location of the patient.|            |     |     |
| Not at all                                                                    | 465            | 60.0|     |
| Rarely                                                                        | 129            | 16.6|     |
| Occasionally                                                                  | 79             | 10.2|     |
### Table 4. Cont.

| Perception | Total | n  | %  |
|------------|-------|----|----|
| Very frequently | The COVID-19 vaccines are not safe because they were developed rapidly. | 102 | 13.2 |
| Not at all | 293 | 37.8 |
| Rarely | 198 | 25.5 |
| Occasionally | 135 | 17.4 |
| Very frequently | 149 | 19.2 |
| The COVID-19 vaccine causes serious side effects like allergic reactions. | Not at all | 136 | 17.5 |
| Rarely | 296 | 38.2 |
| Occasionally | 185 | 23.9 |
| Very frequently | 158 | 20.4 |
| The COVID-19 vaccine can cause infertility in women. | Not at all | 496 | 64.0 |
| Rarely | 202 | 26.1 |
| Occasionally | 55 | 7.1 |
| Very frequently | 22 | 2.8 |
| Once you receive the COVID-19 vaccine, you will not have to wear a mask or practice social-distancing. | Not at all | 446 | 57.5 |
| Rarely | 153 | 19.7 |
| Occasionally | 84 | 10.8 |
| Very frequently | 92 | 11.9 |

### 3.3. Risk Perception about COVID-19

The study found that 88% of respondents believed that COVID-19 is a problem that is important to them, and 80% indicated that they were worried about being infected with COVID-19 in the future (Table 5). However, only one-third of respondents (38.7%) believed they were likely to be infected with COVID-19 and felt at risk of COVID-19 infection (39.6%).

### Table 5. Risk perception about COVID-19.

| Perception | Total | n  | %  |
|------------|-------|----|----|
| Not at all | The problem of the COVID-19 pandemic is important to me. | 6 | 0.8 |
| Slightly | 4 | 0.5 |
| Moderately | 18 | 2.3 |
| Quite a bit | 65 | 8.4 |
| Very much | 237 | 30.6 |
| Completely | 445 | 57.4 |
Table 5. Cont.

|                                      | Total          |
|--------------------------------------|----------------|
|                                      | n  | %  |
| I am worried that I may be infected with COVID-19 in the future. |     |    |
| Not at all                           | 11  | 1.4|
| Slightly                             | 16  | 2.1|
| Moderately                            | 37  | 4.8|
| Quite a bit                          | 91  | 11.7|
| Very much                            | 167 | 21.5|
| Completely                            | 453 | 58.5|
| It is likely that I will be infected with COVID-19. |     |    |
| Not at all                           | 40  | 5.2|
| Slightly                             | 98  | 12.6|
| Moderately                            | 141 | 18.2|
| Quite a bit                          | 196 | 25.3|
| Very much                            | 140 | 18.1|
| Completely                            | 160 | 20.6|
| I have felt at risk of COVID-19 infection. |     |    |
| Not at all                           | 120 | 15.5|
| Slightly                             | 92  | 11.9|
| Moderately                            | 106 | 13.7|
| Quite a bit                          | 150 | 19.4|
| Very much                            | 159 | 20.5|
| Completely                            | 148 | 19.1|

3.4. Attitudes toward the Vaccination Programme

A total of 82.2% of respondents agreed that they felt safe after being vaccinated. The majority of respondents (72.5% and 82.7%) agreed that they could rely on COVID-19 vaccines to stop serious infections and felt protected after getting vaccinated, respectively. Even so, respondents worried about unforeseen future effects of COVID-19 vaccines; the majority (81.7%) agreed that there might be problems with the vaccines that were currently unknown, although most of the vaccines appeared to be safe at the moment. Only 51.5% agreed that COVID-19 vaccines could cause unforeseen problems in children and 61.2% personally believed that there could be unknown long-term effects of the vaccine.

More than half of the respondents did not agree that vaccines make a large quantity of money for pharmaceutical companies but do not do much for regular people (63.7%); that authorities promote vaccination for financial gain, not for people’s health (81.4%); and that vaccination programmes are a big deception (89.6%). Moreover, the majority of respondents did not prefer natural immunity against COVID-19 infection, wherein 67.2% disagreed that natural immunity lasts longer than vaccination, 80% that natural exposure to viruses and germs gives the safest protection, and 82.9% that being exposed to diseases naturally is safer for the immune system than being exposed through vaccination (Table 6).
Table 6. Four domains of negative attitudes towards the vaccination programme. *a* Items were reverse coded.

|                              | Total       | %  |
|------------------------------|-------------|----|
|                              | n           |    |
| **Mistrust of vaccine benefits:** |            |    |
| I feel safe after being vaccinated. *a* |            |    |
| Strongly disagree           | 27          | 3.5|
| Disagree                    | 26          | 3.4|
| Slightly disagree           | 85          | 11.0|
| Slightly agree              | 186         | 24.0|
| Agree                       | 223         | 28.8|
| Strongly agree              | 228         | 29.4|
| I can rely on vaccines to stop serious infectious diseases. *a* |            |    |
| Strongly disagree           | 47          | 6.1|
| Disagree                    | 53          | 6.8|
| Slightly disagree           | 113         | 14.6|
| Slightly agree              | 207         | 26.7|
| Agree                       | 182         | 23.5|
| Strongly agree              | 173         | 22.3|
| I feel protected after getting vaccinated. *a* |            |    |
| Strongly disagree           | 22          | 2.8|
| Disagree                    | 28          | 3.6|
| Slightly disagree           | 84          | 10.8|
| Slightly agree              | 200         | 25.8|
| Agree                       | 229         | 29.5|
| Strongly agree              | 212         | 27.4|
| **Worries about unforeseen future effects:** |            |    |
| Although most vaccines appear to be safe, there may be problems that we have not yet discovered. |            |    |
| Strongly disagree           | 12          | 1.5|
| Disagree                    | 25          | 3.2|
| Slightly disagree           | 105         | 13.5|
| Slightly agree              | 214         | 27.6|
| Agree                       | 205         | 26.5|
| Strongly agree              | 214         | 27.6|
| Vaccines can cause unforeseen problems in children. |            |    |
| Strongly disagree           | 64          | 8.3|
| Disagree                    | 106         | 13.7|
| Slightly disagree           | 206         | 26.6|
| Slightly agree              | 195         | 25.2|
| Agree                       | 122         | 15.7|
| Strongly agree              | 82          | 10.6|
Table 6. Cont.

|                                | Total          |   |
|--------------------------------|----------------|---|
|                                | n   | %  |
| I worry about the unknown effects of vaccines in the future. | | |
| Strongly disagree              | 59  | 7.6|
| Disagree                       | 102 | 13.2|
| Slightly disagree              | 140 | 18.1|
| Slightly agree                 | 216 | 27.9|
| Agree                          | 130 | 16.8|
| Strongly agree                 | 128 | 16.5|

Concerns about commercial profiteering:

Vaccines make a lot of money for pharmaceutical companies, but do not do much for regular people.

|                                | Total          |   |
|--------------------------------|----------------|---|
|                                | n   | %  |
| Strongly disagree              | 160 | 20.6|
| Disagree                       | 141 | 18.2|
| Slightly disagree              | 193 | 24.9|
| Slightly agree                 | 143 | 18.5|
| Agree                          | 67  | 8.6 |
| Strongly agree                 | 71  | 9.2 |

Authorities promote vaccination for financial gain, not for people’s health.

|                                | Total          |   |
|--------------------------------|----------------|---|
|                                | n   | %  |
| Strongly disagree              | 335 | 43.2|
| Disagree                       | 177 | 22.8|
| Slightly disagree              | 119 | 15.4|
| Slightly agree                 | 92  | 11.9|
| Agree                          | 28  | 3.6 |
| Strongly agree                 | 24  | 3.1 |

Vaccination programs are a big deception.

|                                | Total          |   |
|--------------------------------|----------------|---|
|                                | n   | %  |
| Strongly disagree              | 457 | 59.0|
| Disagree                       | 131 | 16.9|
| Slightly disagree              | 106 | 13.7|
| Slightly agree                 | 63  | 8.1 |
| Agree                          | 10  | 1.3 |
| Strongly agree                 | 8   | 1.0 |

Preference for natural immunity:

Natural immunity lasts longer than vaccination.

|                                | Total          |   |
|--------------------------------|----------------|---|
|                                | n   | %  |
| Strongly disagree              | 173 | 22.3|
| Disagree                       | 149 | 19.2|
| Slightly disagree              | 199 | 25.7|
| Slightly agree                 | 128 | 16.5|
| Agree                          | 69  | 8.9 |
| Strongly agree                 | 57  | 7.4 |
Table 6. Cont.

| Total | n   | %   |
|-------|-----|-----|
| Natural exposure to viruses and germs gives the safest protection. | | |
| Strongly disagree | 272 | 35.1 |
| Disagree | 165 | 21.3 |
| Slightly disagree | 183 | 23.6 |
| Slightly agree | 95 | 12.3 |
| Agree | 38 | 4.9 |
| Strongly agree | 22 | 2.8 |
| Being exposed to diseases naturally is safer for the immune system than being exposed through vaccination. | | |
| Strongly disagree | 279 | 36.0 |
| Disagree | 173 | 22.3 |
| Slightly disagree | 191 | 24.6 |
| Slightly agree | 93 | 12.0 |
| Agree | 24 | 3.1 |
| Strongly agree | 15 | 1.9 |

3.5. Public Confidence in Government and Willingness to Get Vaccinated

Slightly half of the respondents expressed their trust in the Malaysian government’s ability to manage the COVID-19 vaccination programme effectively (55.6%). However, more than half of the respondents believed that the Malaysian public health service effectively managed the COVID-19 vaccination program (72.3%). Regarding intention to get vaccinated, 99% of the respondents expressed their willingness to get vaccinated against COVID-19 (Tables 7 and 8).

Table 7. Public confidence in the government. * Number for each item may not add up to a total number of study population due to missing values.

| Total | n   | %   |
|-------|-----|-----|
| I am confident in the Malaysian government’s ability to effectively manage the COVID-19 vaccination program. | | |
| 1 (No confidence) | 77 | 10.1 |
| 2 | 101 | 13.2 |
| 3 | 162 | 21.1 |
| 4 | 168 | 21.9 |
| 5 | 146 | 19.1 |
| 6 (Very high confidence) | 112 | 14.6 |
| I am confident in the ability of the Malaysian public health service to effectively manage the COVID-19 vaccination program. | | |
| 1 (No confidence) | 32 | 4.2 |
| 2 | 61 | 8.0 |
| 3 | 119 | 15.5 |
| 4 | 181 | 23.6 |
| 5 | 203 | 26.5 |
| 6 (Very high confidence) | 170 | 22.2 |
Table 8. Willingness to get vaccinated. * Number for each item may not add up to the total number of study respondents due to missing values.

| Total | n   | %   |
|-------|-----|-----|
| No    | 8   | 1.0 |
| Yes   | 756 | 99.0|

3.6. Ordinary Regression Analysis

Table 9 presents the results of regression models predicting four domains of negative attitudes towards the COVID-19 vaccine. Selected socio-demographic variables were controlled and entered in block one, while the main study variables were entered in block two. Overall, demographic variables accounted for a very small amount of variance in the four domains of negative attitudes towards COVID-19 vaccines ($R^2_{\text{Mistrust}} = 7.2\%$; $R^2_{\text{Worries}} = 4.3\%$; $R^2_{\text{Concerns}} = 13.2\%$; $R^2_{\text{Preference}} = 6.1\%$). More specifically, the results showed that age was positively associated with the four domains of negative attitudes towards COVID-19 vaccines ($\beta_{\text{Mistrust}} = 0.23$, $p = 0.000$; $\beta_{\text{Worries}} = 0.17$, $p = 0.000$; $\beta_{\text{Concerns}} = 0.21$, $p = 0.000$; $\beta_{\text{Preference}} = 0.22$, $p = 0.000$). Compared to females, males were positively associated with only two domains—concerns about commercial profiteering ($\beta_{\text{Concerns}} = 0.16$, $p = 0.000$) and preference for natural immunity ($\beta_{\text{Preference}} = 0.09$, $p = 0.015$). All ethnic groups were worried about unforeseen future effects of COVID-19 vaccines ($\beta_{\text{Chinese}} = 0.57$, $p = 0.003$; $\beta_{\text{Indian}} = 0.20$, $p = 0.006$; $\beta_{\text{Bumiputera}} = 0.32$, $p = 0.006$). Moreover, both Indians and Chinese had mistrust of vaccine benefits ($\beta_{\text{Chinese}} = 0.53$, $p = 0.002$; $\beta_{\text{Indian}} = 0.18$, $p = 0.016$) and had concerns about commercial profiteering of COVID-19 vaccines ($\beta_{\text{Chinese}} = 0.57$, $p = 0.001$; $\beta_{\text{Indian}} = 0.51$, $p = 0.033$). The results also revealed that income had a negative association with concerns about commercial profiteering of COVID-19 vaccines ($\beta = -0.09$, $p = 0.022$) and preference for natural immunity ($\beta = -0.09$, $p = 0.042$).

After controlling the demographic variables, the main predictors accounted for 8%–21.3% of variation for the four domains of negative attitudes towards COVID-19 vaccines ($R^2_{\text{Mistrust}} = 15\%$; $R^2_{\text{Worries}} = 8.7\%$; $R^2_{\text{Concerns}} = 21.3\%$; $R^2_{\text{Preference}} = 8.3\%$). As predicted, exposure to COVID-19 misinformation was positively associated with four domains of negative attitudes toward COVID-19 vaccines ($\beta_{\text{Mistrust}} = 0.11$, $p = 0.000$; $\beta_{\text{Worries}} = 0.13$, $p = 0.000$; $\beta_{\text{Concerns}} = 0.10$, $p = 0.003$; $\beta_{\text{Preference}} = 0.12$, $p = 0.001$). Perceived risk had a negative relationship with mistrust of vaccine benefits ($\beta = -0.07$, $p = 0.039$) but had a positive relationship with worries about unforeseen future effects of COVID-19 vaccines ($\beta = 0.10$, $p = 0.005$). Moreover, people’s confidence in the government in managing the inoculation program was negatively associated with four domains of negative attitudes towards the COVID-19 vaccine ($\beta_{\text{Mistrust}} = -0.26$, $p = 0.000$; $\beta_{\text{Worries}} = -0.12$, $p = 0.000$; $\beta_{\text{Concerns}} = -0.28$, $p = 0.000$; $\beta_{\text{Preference}} = -0.09$, $p = 0.017$).
Table 9. Results of regression models predicting four domains of negative attitudes towards the COVID-19 vaccine.

| Variables | Mistrust of Vaccine Benefits | Worries about Unforeseen Future Effects | Concerns about Commercial Profiteering | Preference for Natural Immunity |
|-----------|------------------------------|----------------------------------------|---------------------------------------|--------------------------------|
|           | Block 1 | Block 2 | Block 1 | Block 2 | Block 1 | Block 2 | Block 1 | Block 2 | Block 1 | Block 2 |
| Male (vs. female) | 0.002 | 0.059 | −0.02 | −0.44 | 0.06 | 1.68 | 0.05 | 1.22 | 0.16 | 4.52 *** | 0.14 | 4.09 *** | 0.09 | 2.44 * | 0.08 | 2.17 * |
| Age | 0.23 | 5.38 *** | 0.24 | 5.87 *** | 0.17 | 3.84 *** | 0.19 | 4.45 *** | 0.21 | 5.16 *** | 0.23 | 5.92 *** | 0.22 | 5.16 *** | 0.23 | 5.39 *** |
| Ethnicity (vs. other) | | | | | | | | | | | | | | | | | |
| Malay | 0.37 | 1.94 | 0.37 | 2.02 * | 0.57 | 2.98 ** | 0.56 | 2.95 ** | 0.31 | 1.70 | 0.31 | 1.77 | 0.06 | 0.32 | 0.05 | 0.26 |
| Chinese | 0.53 | 3.13 ** | 0.47 | 2.87 ** | 0.51 | 2.95 ** | 0.49 | 2.90 ** | 0.53 | 3.23 *** | 0.47 | 3.00 ** | 0.18 | 1.05 | 0.16 | 0.93 |
| Indian | 0.18 | 2.40 * | 0.17 | 2.42 * | 0.20 | 2.75 ** | 0.22 | 3.06 ** | 0.15 | 2.14 * | 0.15 | 2.29 * | 0.04 | 0.56 | 0.05 | 0.63 |
| Bumiputera Sabah/Sarawak | 0.21 | 1.84 | 0.24 | 2.17 * | 0.32 | 2.78 ** | 0.33 | 2.93 ** | 0.12 | 1.06 | 0.14 | 1.38 | 0.05 | 0.41 | 0.06 | 0.49 |
| Income | −0.04 | −0.95 | −0.06 | −1.41 | −0.03 | −0.79 | −0.04 | −1.07 | −0.09 | −2.29 * | −0.11 | −2.91 ** | −0.09 | −2.04 * | −0.09 | −2.22 * |
| Rural (vs. urban) | 0.06 | 1.64 | 0.08 | 2.18 * | 0.01 | 0.12 | 0.02 | 0.48 | −0.01 | −0.21 | 0.02 | 0.43 | 0.04 | 1.01 | 0.05 | 1.18 |
| Employment (vs. private) | | | | | | | | | | | | | | | | | |
| Government | −0.06 | −1.55 | −0.05 | −1.35 | −0.01 | −0.19 | −0.01 | −0.21 | 0.001 | 0.03 | 0.01 | 0.33 | 0.02 | 0.49 | 0.02 | 0.48 |
| Self-employed (registered) | 0.01 | 0.39 | −0.004 | −0.11 | 0.03 | 0.87 | 0.02 | 0.55 | 0.01 | 0.16 | −0.01 | −0.39 | −0.02 | −0.53 | −0.03 | −0.79 |
| Self-employed (non-registered) | 0.01 | 0.20 | −0.001 | −0.02 | −0.05 | −1.24 | −0.05 | −1.43 | −0.03 | −0.79 | −0.04 | −1.04 | −0.03 | −0.74 | −0.03 | −0.91 |
| Unpaid | −0.03 | −0.03 | −0.03 | −0.81 | −0.04 | −1.13 | −0.05 | −1.36 | −0.02 | −0.53 | −0.02 | −0.64 | −0.01 | −0.34 | −0.02 | −0.44 |
| Not employed | 0.06 | 1.57 | 0.04 | 1.19 | 0.01 | 0.18 | 0.01 | 0.29 | 0.01 | 0.17 | −0.01 | −0.18 | 0.00 | −0.01 | −0.003 | −0.07 |
| COVID-19 vaccine misinformation exposure | - | - | 0.11 | 3.31 ** | - | - | 0.13 | 3.57 *** | - | - | 0.10 | 2.96 ** | - | - | 0.12 | 3.21 *** |
| Perceived risk | - | - | −0.07 | 0.04 * | - | - | 0.10 | 2.81 ** | - | - | 0.003 | 0.08 | - | - | −0.003 | −0.08 |
| Confidence in government | - | - | −0.26 | −7.07 *** | - | - | −0.12 | −3.23 *** | - | - | −0.28 | −7.98 *** | - | - | −0.09 | −2.40 * |

Adj $R^2 = 0.132$  
Adj $R^2 = 0.068$  
Adj $R^2 = 0.197$  
Adj $R^2 = 0.063$  
$\Delta R^2 = 0.078$  
$\Delta R^2 = 0.044$  
$\Delta R^2 = 0.082$  
$\Delta R^2 = 0.022$  
$F(16, 749) = 8.26 ***$  
$F(16, 749) = 4.48 ***$  
$F(16, 749) = 12.70 ***$  
$F(16, 749) = 4.24 ***$

*p < 0.05. **p < 0.01. ***p < 0.001.
4. Discussion

The results of our study indicate that misinformation on COVID-19 is quite common, with respondents reporting that they have seen/read at least one inaccurate claim on the vaccine. Specifically, the claim that respondents were most exposed to was that the COVID-19 vaccine causes serious side effects such as allergic reactions. Corroborating the finding above, a previous study in the country suggested that public vaccination uptake is significantly influenced by the low risk of severe side effects [39]. Interestingly, misperception of the side effects of COVID-19 vaccination also happened to be the top predictor of vaccine hesitancy in other countries such as Egypt [40], the United States [41,42], and several countries in Europe [43]. Another false claim that the respondents were highly exposed to was that the vaccine is unsafe because it was developed rapidly. The rapid development of the COVID-19 vaccine has raised many concerns about its safety and efficacy [44]. The urgency to provide the vaccine within a short period of time has also resulted in a major challenge for the government to ensure transparency in the process of vaccine development [45]. Not only in Malaysia, but this false claim about vaccine safety is also common among unvaccinated populations in the United States, Canada, Sweden, and Italy [46].

In terms of risk perception, respondents felt that COVID-19 was an important issue for them, and worries that they would be infected in the future were very high. Additionally, the majority of respondents perceived that they would likely be infected with COVID-19 and have previously felt at risk of being infected. Several studies have also linked public COVID-19 risk perception with the willingness or hesitancy to get vaccinated. For instance, a study by Al-Qerem and Jarab suggested perceived risk of infection as a predictor of vaccination intention among the Middle Eastern population [47].

In the United States, it was proven that the vaccinated population showed a higher level of COVID-19 risk perception compared to those who were unvaccinated [48]. Additionally, in Malaysia, worry about being infected was also found to be a predictor of parental intention to vaccinate their children [49]. Therefore, increasing public perceived risk can be an imperative move to improve the population’s vaccine intake, in which the government may produce strategic regulations and the media can play its role to shape public perception.

The present study has also revealed that public confidence in the Malaysian government’s ability to manage the vaccination programme was high. This finding corroborates a past study conducted in Malaysia, which explained how the public had high trust in the government’s ability to manage the COVID-19 crisis in the beginning of the pandemic [50]. Studies conducted around the world have shown that although public confidence and trust in government are important to the success of vaccination programmes [51], many governments struggle with this. For instance, with a long history of vaccine hesitancy, the COVID-19 vaccination rate in Nigeria was reported as being very low due to public distrust toward the government [52]. In addition, a review study synthesising the determinants of COVID-19 vaccine hesitancy in South Africa reported public distrust as one of the predictors of low vaccination intake in the country [53]. Only 1% of respondents in the present study indicated that they would not take the COVID-19 vaccine. Comparatively, this rate is much lower than in other Southeast Asian countries such as Singapore (9.9%) [54], Thailand (10.2%) [55], and Indonesia (13.2%) [56].

When the COVID-19 vaccine became available to the public, there was a mix of reactions. Those who were hesitant were reported to believe that the vaccine is dangerous and useless, and COVID-19 is harmless, while those who were willing to be vaccinated were influenced by the number of COVID-19 cases and deaths in their respective locations [57]. The results of this study show that Malaysians held low levels of mistrust toward vaccine benefits, with many feeling safe and protected after taking the vaccine. Even so, there was a high level of worry about the unforeseen future effects of the vaccine. The same concern was common among the public in Pakistan [58] and the United States [59]. This sentiment is common in new medical developments such as treatment and vaccinations. One of
them is a false claim that the mRNA genetic material in several vaccines can possibly alter human DNA [60]. In addition, aside from safety and efficacy, the rapid development of COVID-19 vaccines has also raised concerns about long-term effects, with no exception among healthcare workers [2]. Earlier studies documented a small percentage of healthcare workers who were hesitant to receive the COVID-19 vaccine [61–63].

Studies in the West have identified concerns of commercial profiteering and a preference for natural immunity as prominent factors leading to vaccine hesitation. In the UK, where 16% of the public indicated a high-level mistrust of the COVID-19 vaccine, many people expressed extreme negative attitudes relating to commercial profiteering and a preference for natural immunity [5]. This was not reflected in the Malaysian public. The present study found that most did not agree that pharmaceutical companies made a profit off the vaccines as compared to regular members of the public. The majority also did not agree that natural immunity was better than vaccines in protecting individuals against COVID-19 infection.

In general, the results of this study indicate that higher exposure to misinformation led to higher levels of negative attitudes toward the COVID-19 vaccine. When the perceived risk of COVID-19 infection was high, mistrust of vaccine benefits was low but there were also higher worries about the future effects of the vaccine. In other words, the Malaysian public trust that the vaccine will keep them protected from COVID-19 but are wary of its long-term effects. Previously, it was reported that a high level of COVID-19 vaccine acceptance in the country was due to the high perceived benefits of the vaccine, although many are still in doubt about the risks after being vaccinated [64]. In this study, confidence in government was associated with lower negative attitudes toward the vaccine across all four domains (mistrust of vaccine benefits, worries about unforeseen future effects, commercial profiteering, and preference for natural immunity). These findings support previous studies on the moderating effect of trust in the success of national vaccination programmes. A global survey reported respondents from China, South Korea, and Singapore who had a higher level of trust toward the government were more likely to get vaccinated [65].

In the global context, patterns of vaccine acceptance have been shown to be higher in countries with higher levels of perceived risk [47] and higher trust and confidence in the government [65]. A study conducted in South Asia showed similarities between antecedents to COVID-19 vaccine acceptance between four different countries in the region [66]. Additionally, a systematic review found that vaccination acceptance rates were highest in Ecuador, Malaysia, Indonesia, and China (above 90%); the lowest (below 60%) in Kuwait, Jordan, Italy, Russia, Poland, Italy, and France [67]. This alludes to the idea that countries with similar characteristics may share similar sentiments toward COVID-19 vaccinations and similar antecedents to vaccine acceptance. An exploration of these broader contexts is recommended.

5. Limitations

This study utilised a convenience sampling procedure via personal and professional networks of the researchers, disseminated through online/short messaging services. This strategy may have introduced bias as some groups may have been excluded with this method of sampling. As a result, the sample does not accurately reflect the overall population. However, as the data collection was performed during a national lockdown, it was deemed the best way possible to collect data given the limitations. When compared to the national demographics, the gender distribution of the sample does not accurately reflect the current Malaysian population. The respondents of the study consisted of 69.2% women, while the current Malaysian population estimates that only 49% of the population is female. In terms of racial distribution, the study had a similar percentage reflecting the two main races in the country; however, only 2.6% of respondents were Indian, while the current national statistics estimates 6.8% of the country’s population is Indian. In terms of the income distribution, 53.7% of respondents belonged to the below 40% income bracket, only
27.1% of respondents were in the middle 40% income bracket, and 19.2% of respondents came from the top 20% income bracket. This variation affects the representativeness of findings to the overall population.

Another limitation that any self-administered survey has is a social desirability bias among respondents. Respondents tend to answer questions on the basis of what they think will make them look good or what they perceive is the answer that other people expect from them. However, this study has tried to reduce this bias by assuring anonymised data collection and utilising online platforms.

6. Conclusions

This study explored factors that influence an individual’s negative attitudes toward vaccination. Findings showed that higher exposure to misinformation and perceived risk of COVID-19 infection led to higher negative attitudes toward the COVID-19 vaccine. This study also found that the public’s confidence in the government was high and associated with lower negative attitudes toward the vaccine across all four domains (mistrust on vaccine benefits, worries about unforeseen future effects, commercial profiteering, and preference for natural immunity).

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Institutional Review Board Statement: The study was reviewed and approved by the Ethics Committee of Universiti Kebangsaan Malaysia, reference number: UKM PPI/111/8/JEP-2021-286.

Informed Consent Statement: Informed consent was obtained from all respondents of this study. Respondents were informed of the purpose of the study, were told of its risks and benefits, and were assured of anonymity. Those who consented to willingly participate in the survey indicated their agreement by ticking a box on the online survey form before being directed to complete the self-administered questionnaire.

Data Availability Statement: The data presented in this study are available on request from the corresponding author. The data are not publicly available due to ethical considerations.

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