The reverse buffering effects of social support on the relationships between stresses and mental health: a survey of Chinese adults during the COVID-19 lockdown

Chengbin Liu, Ning Huang, Farooq Ahmed, Muhammad Shahid, Xiaohua Wang and Jing Guo

Abstract

Background: People lived through different types of stresses during the COVID-19 pandemic, and stresses from different sources are believed to associate differently with mental health.

Objectives: The current study aims to examine the relationship between types of stresses and mental health among the general Chinese adult population, and further explore the moderating role of social support in these relationships.

Methods: This study was conducted from 1 to 10 February 2020, and 2441 participants were recruited through an online cross-sectional survey from 31 provinces in China. We used multiple linear regression analyses to examine the associations among stresses’ types, social support, and mental health.

Results: The study revealed that all types of stresses were associated with more mental health symptoms. Stresses from lockdown policy presented stronger associations with mental health symptoms (Beta = 0.387 for depressive symptoms and Beta = 0.385 for post-traumatic stress symptoms (PTSS)) than stresses from pandemic fear (Beta = 0.195 for depressive symptoms and Beta = 0.221 for PTSS). Moreover, greater social support enhanced the positive associations between stresses and mental health symptoms.

Conclusions: Stresses from lockdown policies during the early stage of the COVID-19 epidemic are worthy of more attention. We urge more interventions are required to reduce the side-effect of lockdown policies, and also discuss implications for mental health promotion.

Los efectos amortiguadores inversos del apoyo social en las relaciones entre el estrés y la salud mental: Un encuesta de adultos chinos durante el confinamiento de COVID-19

Antecedentes: Las personas vivieron diferentes tipos de estrés durante la pandemia de COVID-19, y se cree que el estrés de diferentes fuentes se asocia de manera diferente con la salud mental.

Objetivos: El presente estudio pretende examinar la relación entre los tipos de estrés y la salud mental entre la población general adulta china, y explorar además el papel moderador del apoyo social en estas relaciones.

Métodos: Este estudio se llevó a cabo del 1 al 10 de febrero de 2020, y 2441 participantes fueron reclutados a través de una encuesta transversal en línea de 31 provincias de China. Se utilizaron análisis de regresión lineal múltiple para examinar las asociaciones entre los tipos de estrés, el apoyo social y la salud mental.

Resultados: El estudio reveló que todos los tipos de estrés se asociaron con más síntomas de salud mental. El estrés derivado de la política de confinamiento presentó asociaciones más fuertes con los síntomas de salud mental (Beta=0,387 para los síntomas depresivos y Beta=0,385 para los síntomas de estrés posttraumático (PTSS, en siglas en inglés)) que el estrés derivado del miedo a la pandemia (Beta=0,195 para los síntomas depresivos y Beta=0,221 para los PTSS). Además, un mayor apoyo social mejoró las asociaciones positivas entre el estrés y los síntomas de salud mental.

Conclusiones: El estrés provocado por las políticas de confinamiento durante la fase inicial de la epidemia de COVID-19 merece más atención. Instamos a que se realicen más intervenciones para reducir el efecto secundario de las políticas de confinamiento, y también discutimos las implicaciones para la promoción de la salud mental.

Keywords

Stress; social support; depressive symptoms; PTSS; COVID-19

Highlights

• Compared to virus-related stress, lockdown-related stress is more strongly related to adverse mental health.
• In addition, social support moderated the association between stress and mental health symptoms.

CONTACT Jing Guo, jing624218@bjmu.edu.cn, Department of Health Policy and Management, School of Public Health, Peking University, No.38, Xueyuan Road, Beijing, 100191 P. R. China

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1. Introduction

Stress is a common physical and psychological response to harmful stimuli (Wu et al., 2020). The persistence of stress may result in mental and physical disorders (Alzahem, Van Der Molen, Alaujan, Schmidt, & Zamakhshary, 2011). In the context of the COVID-19 outbreak, virus-related stresses including the spread, loss of control, and infection risk of the COVID-19 virus, which were naturally stimulated from the worries and fear of the COVID-19 virus itself, were associated with higher levels of mental health symptoms (González-Sanguino et al., 2020). Due to the highly infectious feature of the COVID-19 virus, together with its dramatically elevated morbidity and mortality, people in the pandemic context experienced great fear of being infected, and were easier to perceive a loss of control (Tang et al., 2020; Yan & Huang, 2020). To minimize virus transmission, many countries adopted lockdown policies, curtailing social and economic activities strictly. These lockdown policies alleviated the spread speed of the pandemic but also resulted in negative consequences like prevalent lockdown-related stresses (Lund, 2020). The stresses come from the negative effect of lockdown measures on individuals’ life and work, containing the change in work, being isolated, and lack of material-like food, masks, and other supplies during the lockdown. All of these could promote mental health symptoms (Brooks et al., 2020; Gracia & Rubetta, 2020; Pacheco et al., 2020).

Specifically, the lockdown policies drastically changed multiple facets of peoples’ daily life (De Haas, Faber, & Hamersma, 2020). According to Maslow’s needs theory, lockdown policy is possible to associate with mental symptoms via unmet basic needs, intensive economic pressure, and social orientation (Henwood, Derejko, Couture, & Padgett, 2015; Maslow, 1943). Because public transportation was severely restricted and was specifically being used in controlling pandemic, inadequate supplies of water, food, masks, thermometers, and other such items were common during the lockdown. Unmet basic needs were examined to relate to more mental stresses by existing studies (Brooks et al., 2020). Besides, in the pandemic context where economic recessions are prevalent, strict restrictions on social activities disrupted the working patterns of individuals, and thus job insecurities were imposed on people with intensive pressures (Pacheco et al., 2020; Zhou et al., 2020). Furthermore, being in isolation promoted mental health symptoms, as it did not meet humans’ social needs such as visiting their non-co-residential relatives, friends, and family members especially during the Spring Festival, which is the most important time in China to reunite with family members, friends, and relatives (Gracia & Rubetta, 2020).

Previous studies believed that the side effects of lockdown policies overpassed that from the COVID-19 virus itself (Grigolotto et al., 2020). However, few studies have simultaneously investigated the virus-related and lockdown-related stresses, and compare the size of their effects on mental health with empirical evidence. Post-traumatic stress symptoms (PTSS) and depression are the results of intense or continuous stress which has not been managed (Hamouche, 2020). Previous pandemic research suggested that stresses related to the COVID-19 virus and lockdown could be prolonged traumatic stressors, which were difficult to cope with and easily induced post-traumatic stress symptoms (PTSS) and depressive symptoms (Kira et al., 2020; Ye et al., 2020). PTSS are severe mental health symptoms following traumatic occurrences outside the range of common human experience (Liu et al., 2020), and depression refers to a psychological state of low mood and aversion to activity (Stankovska, Memedi, & Dimitrovski, 2020). A systemic review revealed relatively high rates of PTSS (7% to 53.8%) and depressive symptoms (14.6% to 48.3%) were reported among the general public during the COVID-19 epidemic, which stressed the importance of estimating PTSS and depressive symptoms in the context of pandemic (Xiong et al., 2020). Therefore, we need to further explore how each stress source from the COVID-19 virus and lockdown correlated with PTSS and depressive symptoms. In addition, most studies related to stressors or sources of stress focused on medical personnel, giving minor attention to the general population. In reality, the general public has other substantial stress-related mental health problems, sometimes...
to a higher degree than healthcare workers (Li et al., 2020a). Thus, studying the stresses related to the novel virus and lockdown and their associations with mental health symptoms among the general public is essential, and it will provide effective advice into preventive interventions.

Moreover, social support is possible to moderate the relationship between stress and mental health symptoms. As a psychological and material resource to cope with stress (Cohen, 2004), social support was believed to mitigate the adverse effect of stress sources on individuals’ mental health by the stress-buffering model (Cohen & Wills, 1985). However, some researchers also indicated that there exists a ‘reverse buffering effect.’ Social support is possible to strengthen the associations between stresses and negative psychological outcomes (Kokoroko & Sanda, 2019) from two aspects. First, excessive social support threatens people’s self-esteem and makes them feel dependent, which hurts their confidence in overcoming the stresses. Second, social support involves communication, where negative sharing could emphasize or exaggerate stressors (Tucker, Jimmieson, & Bordia, 2018). Thus, whether social support moderates the association from stress sources to mental health yet remains unclear and requires to be identified further.

In summary, the objectives of the present study were to evaluate the relationships between types of stresses and mental health and to further explore the moderation of social support in the associations above. Based on the above pieces of literature, there were three hypotheses and one explorative question in this study. Our first hypothesis supposed that the virus-related stresses, including the spread of the virus, loss of control, and worries about the health of self and family, were associated with a higher degree of PTSS and depressive symptoms in the COVID-19 epidemic. Considering the adverse outcomes of lockdown measures, we proposed the second hypothesis that the lockdown-related stresses, such as the change in work, isolation, and lack of material, correlated with more mental health symptoms. Combining the two hypotheses and the views about the effect size of two kinds of stresses on mental health in the previous studies, we raise an explorative question whether there might be a stronger association between lockdown-related stresses and mental health than virus-related stresses. Lastly, two competing hypotheses were proposed that social support could strengthen or weaken the association from stressors to mental health.

2. Method

2.1. Study design

The cross-sectional survey was conducted in China from 1st to 10th February of 2020, by the Ethics Committee of Peking University Medical Center. Before the survey, the Chinese government has announced a complete lockdown of Wuhan city on 23 January 2020. From 29th January, all provinces in China initiated the first-level emergency response to the public health emergencies and lockdown measures including stay-at-home orders, closure of business, and travel restrictions, etc. (The State Council Information Office of the People’s Republic of China, 2020). To prevent the transmission of COVID-19 through contact or droplets, we collected data via a web-based platform (https://www.wjx.cn/app/survey.aspx). Two thousand nine hundred and ninety-three participants were recruited through the Quota sampling and convenience sampling method. In the process of Quota sampling, we recruited seven different occupational groups, including medical workers, non-professional employees, social service workers, teachers, students, workers, and farmers, as well as unemployed and others. Among them, some groups like workers, farmers, unemployed individuals and others with lower social economic status, may have more pressure of survival and less access to the internet in the COVID-19 lockdown. Other groups such as medical workers and social service workers with higher risks of infection, might confront huge virus-related stresses and have overload work and limited time to surf the internet during the COVID-19 outbreak. Therefore, the targeted recruitment of these specific occupational groups could reduce the under-representation of individuals with more stress and limited access to the internet, caused by the online survey, and thus enhancing the sample’s representativeness. In the following, we present two steps of convenience sampling. First, several key contacts from different occupational groups were selected. Second, the key contacts share the questionnaire link to the group members and ask them to forward the link to their friends and colleague via WeChat, a Chinese APP for communication about work and life. All participants gave their informed consent after being informed about the study’s purpose as well as their right to keep the information confidential.

Five hundred and fifty-two students were excluded. Because most of them do not have the change in work that our study focuses on, the stresses of them are more related to academic activities (Kapasia et al., 2020), and they have less economic stress caused by lockdown since they may not have the responsibility to earn money. Finally, a total of 2441 subjects from 31 provinces in China were included. Nearly half of the sample participants were male, and 70% were married. Only 9.42% of the respondents were over 50 years old, and less than 10% belonged to the minority ethnicity and had a religious belief. More than half of the respondents completed undergraduate studies and worked in the informal sector. Almost 90% of subjects
identified themselves as not poor. Subtle differences in these demographic characteristics existed among the participants with or without direct exposure (for details, see Table 1). In addition, missing data in Table 1 included seven non-students without age information. We used the list-wise approach in all statistical analyses to deal with missing data, which would delete cases incorporating missing values before data analysis (Aiello et al., 2011). Therefore, a final analytical sample of 2434 was included in all regression analyses.

### 2.2. Measurements

#### 2.2.1. Depressive symptoms

For measuring the severity of depressive symptoms, the study used a Chinese version 20-item Center for Epidemiologic Studies Depression Scale (CESD). The self-report scale has been extensively used and validated (Radloff, 1977; Yang, Jia, & Qin, 2015). Respondents answered each item equivalent to the frequency of symptoms on a 4-point scale from 0 (less than one day) to 3 (5–7 days). These items were summed to yield a total score ranging from 0 to 60. The higher the score indicates the higher degree of depressive symptoms. The reliability coefficient (Cronbach’s α) in the current study was 0.93.

#### 2.2.2. PTSD symptoms

The 20-item self-report PCL-5 scale was employed to evaluate the level of DSM-5-related PTSD symptoms during the past month (Weathers et al., 2013). Participants rated the 20 items on a 5-point Likert scale from 0 (not at all) to 4 (extremely). A total score ranging from 0 to 80 was obtained by summing all the items. The higher the score the more severe symptoms of PTSD. The reliability coefficient (Cronbach’s α) was 0.97 in this study.

#### 2.2.3. Social support

The multidimensional scale of perceived social support (MSPSS) was employed to estimate the level of social support from family, friends, and other special people (Zimet, Dahlem, Zimet, & Farley, 1988). It is

| Table 1. Descriptive analysis of sample characteristics. | Direct exposure | No direct exposure | Total |
|-----------------------------------------------------------|----------------|-------------------|-------|
| N %                                                       |                  | N %               |       |
| Female 316 53.74                                           | 963 51.97        | 1279 52.40        |
| Male 272 46.26                                            | 890 48.03        | 1162 47.60        |
| Age                                                      |                  |                   |       |
| Over 50 51 8.67                                           | 179 9.66         | 230 9.42          |
| 41–50 97 16.50                                            | 301 16.24        | 398 16.30         |
| 31–40 229 38.95                                           | 660 35.62        | 889 36.42         |
| 26–30 131 22.28                                           | 482 26.01        | 613 25.11         |
| 18–25 79 13.44                                            | 225 12.14        | 304 12.45         |
| Missing 1 0.17                                            | 6 0.32           | 7 0.29            |
| Ethnicity(else) 18 3.06                                    | 70 3.78          | 88 3.61           |
| Marriage (No) 159 27.04                                   | 566 30.55        | 725 29.70         |
| Religion (No) 528 89.80                                   | 1656 89.37       | 2184 89.47        |
| Education                                                |                  |                   |       |
| Junior high school and below 50 8.50                      | 220 11.87        | 270 11.06         |
| High school/Technical school 66 11.22                      | 300 16.19        | 366 14.99         |
| Junior College 97 16.50                                   | 356 19.21        | 453 18.56         |
| Undergraduate 281 47.79                                   | 765 41.28        | 1046 42.85        |
| Postgraduate and above 94 15.99                           | 212 11.44        | 306 12.54         |
| Job                                                      |                  |                   |       |
| Formal sector 268 45.58                                   | 675 36.43        | 943 38.63         |
| Informal sector 320 54.42                                 | 1178 63.57       | 1498 61.37        |
| Income (Not poor) 525 89.29                              | 1654 89.26       | 2179 89.27        |
| Wuhan exposure (No) 418 71.09                             | 1727 93.2        | 2145 87.87        |
| Media exposure (Frequently)                               |                  |                   |       |
| Very frequent 342 58.16                                   | 1061 57.26       | 1403 57.48        |
| Often 153 26.02                                            | 474 25.58        | 627 25.69         |
| Some 50 8.50                                              | 155 8.36         | 205 8.40          |
| Almost none 43 7.31                                      | 163 8.80         | 206 8.44          |
| Previous trauma (No) 451 76.70                            | 1580 85.27       | 2031 83.20        |
| Two weeks illness (No) 510 86.73                          | 1775 95.79       | 2285 93.61        |

| Mean SD | Mean SD | Mean SD |
|---------|---------|---------|
| Depression 16.740 12.507 | 13.887 11.353 | 14.574 11.702 |
| PTSS 20.412 18.781 | 16.614 17.527 | 17.529 17.901 |
| Social support 57.051 15.249 | 56.974 16.206 | 56.992 15.978 |
| Virus-related stress 2.340 0.709 | 1.974 0.696 | 2.062 0.716 |
| Health of self 2.222 0.731 | 1.864 0.694 | 1.951 0.720 |
| Health of family and others 2.370 0.723 | 2.093 0.744 | 2.159 0.748 |
| Spread of virus 2.541 0.906 | 2.071 0.884 | 2.184 0.911 |
| Vulnerability/loss of control 2.227 0.863 | 1.868 0.793 | 1.955 0.825 |
| Lockdown-related stress 2.088 0.756 | 1.797 0.704 | 1.867 0.727 |
| Changes in work 2.187 0.896 | 1.863 0.801 | 1.941 0.836 |
| Being isolated 1.597 0.864 | 1.448 0.736 | 1.484 0.771 |
| Lack of material 2.480 0.954 | 2.078 0.947 | 2.175 0.964 |
a 12-item self-report inventory rated on a 7-point Likert scale between 1 (strongly disagree) and 7 (strongly agree). Each item was summed to a total score ranging from 12 to 84, in which a higher score indicates more social support the respondents perceived. The Cronbach’s Alpha reliability of social support was 0.96 in our study.

2.2.4. Sources of stress

A 21-item self-administrated questionnaire was used to measure the sources of stress. We designed the scale based on the relevant literature of stress sources related to the COVID-19 and lockdown and the experience of the general population exposed to these stress sources (Wong et al., 2005; Wong, Gao, & Tam, 2007). The validity and comprehensibility of each item design were ascertained and tested by our expert panel. The overall reliability of the whole scale was 0.95. The subjects were asked to rate how frequently they perceived each stress source according to a four-point Likert scale (1 = never; 4 = often). There were 21 statements on different stress sources that could be grouped into two main categories based on previous research (Chandola, Kumari, Booker, & Benzeval, 2020; Flandias et al., 2020): 1) lockdown-related stress (Cronbach’s α = 0.80) and 2) virus-related stress (Cronbach’s α = 0.91). The first category included three subscales like change in work (Cronbach’s α = 0.78), being isolated (Cronbach’s α = 0.87) and lack of material (Cronbach’s α = 0.86). However, latter contained four subscales such as health of self (Cronbach’s α = 0.83), health of family (Cronbach’s α = 0.68), the spread of virus (Cronbach’s α = 0.82) and loss of control (Cronbach’s α = 0.88). Confirmatory factor analysis (CFA) was conducted to evaluate the fit of the two expected subscales using confa command of Stata 16.0. The results indicated one stress factor explained the correlational structure of the two latent subscale factors (RMSEA = 0.148; CFI = 0.942; TLI = 0.906; RMSR = 0.035). There was less than 5% missing data on any variable. The scores for each variable are calculated as the mean of relevant items and range from 1 to 4. A higher mean score indicates that they perceived certain stress more frequently.

2.2.5. Confounding variables

Similar to previous literature on mental health, the covariates in the current study covered the following three domains: demographic characteristics, the COVID-19 exposure situation, and health status (Boyraz & Legros, 2020; Pirutinsky, Cherniak, & Rosmarin, 2020). Demographic characteristics consisted of gender (male, female), age (18–25, 26–30, 31–40, 41–50, over 50), ethnicity (Han, else), religion (yes, no), marital status (yes, no), educational level (Junior high school and below, High school/Technical school Junior College, Undergraduate, Postgraduate and above), work in the formal sector (yes, no), and income (poor, not poor). The COVID-19 exposure situation contained direct exposure (yes, no), Wuhan exposure (yes, no), and media exposure (very frequent, often, some, almost none). Health status comprised physical health, that is, two-week illness (yes, no), and mental health, that is, previous traumatic experiences (yes, no).

2.3. Statistical analysis

We adopted multiple linear regression analysis in this study since PTSS and depressive symptoms are continuous. Each regression analysis controlled the same confounding variables: gender, age, ethnicity, married, religion, education status, job, income, various exposure, and prior physical and mental health.

Firstly, several linear models were used to examine seven stress sources’ associations with the depressive and PTSS symptoms, after controlling the covariates and social support. Secondly, the moderation role of social support on these relationships was tested by added interactive variables of each stress source and social support in corresponding models. Moreover, we estimated what categories of stress sources [lockdown-related stressors including self-health, health of the family, the spread of virus and loss of control and virus-related stressors containing changes in work, being isolated and lack of material] were associated with more mental health symptoms by reporting and comparing their standardized regression coefficients. Finally, by separately introducing interactive variables of two categories of stresses and social support, we tested the moderating effects of social support on the relationship between lockdown-related stresses, virus-related stresses, and mental health. All analyses were performed using Stata version 16.0.

3. Results

The correlations between mental health symptoms, stresses, and social support, were presented in Table 2. PTSS and depressive symptoms were all significantly correlated with virus-related stress, lockdown-related stress, and their subscales. And social support was significantly associated with PTSS, depressive symptoms, and virus-related stress, but it was only remarkably associated with partial subscales of stress sources, such as self-health, the health of the family, the spread of the virus, being isolated, and lack of material.

Table 3 displays the results of the multiple linear regression for the relationship between each source of stress, social support, and mental health symptoms. Model 1 indicates that health of self (B = 5.796, p < .001), health of family and others (B = 4.212,
p < .001), spread of virus (B = 4.435, p < .001), loss of control (B = 6.220, p < .001), changes in work (B = 5.317, p < .001), being isolated (B = 6.595, p < .001), lack of material (B = 4.068, p < .001) strongly associated with more severe depressive symptoms, respectively. Besides, social support had a negative association with depressive symptoms (B = −2.442, p < .001). Model 2 also shows that all seven sources of stress were significantly positively associated with PTSS, and higher social support correlated with a low degree of PTSS.

Table 4 presents the results of the interaction of social support with seven stress sources on depressive symptoms and PTSS. When independent variable was depressive symptoms, we found social support had significant interaction effects with health of self (B = 0.66, p < .001), health of family and others (B = 0.52, p < .01), spread of virus (B = 0.51, p < .01), loss of control (B = 0.56, p < .01), changes in work (B = 0.52, p < .01), being isolated (B = 0.79, p < .001) on depressive symptoms, separately. More social support would enhance the effects of the above six stress sources on the depressive symptoms (see, Figure 1(a–f)). However, it did not modify the correlation between lack of material and depressive symptoms. When PTSS was entered as the dependent variable, social support significantly positively moderated the association between seven sources of stress and PTSS, indicating individuals with greater stress sources and more social support would have a higher degree of PTSS (see, Figure 2(a–g)).

Table 5 reports the standardized regression coefficients of lockdown-related and virus-related stresses, to evaluate the strength of their correlations with mental health. Model 1 indicated that lockdown-related stress (Beta = 0.387) had a stronger correlation with depressive symptoms than virus-related stress (Beta = 0.195). Model 2 showed that lockdown-related stress (Beta = 0.385) was more correlated with PTSS than virus-related stress (Beta = 0.221). In Table 6, two interaction variables (social support*virus-related stress and social support*lockdown-related stress) were separately introduced into linear regression models. It demonstrated that whether PTSS or depressive symptoms was used as the dependent variable, both interaction variables’ coefficient was significantly positive. And it indicated that participants who perceived more stress related to the virus itself and lockdown measures and high social support would suffer higher PTSS and depressive symptoms (see, Figure 3(a–d)).

4. Discussion

This study examines the relationships between seven types of stress and mental health symptoms and further compared the strength of the association of lockdown-related stresses and virus-related stresses with mental health while taking social support as a moderator. The study supports the first hypothesis that each source of stress is significantly associated with greater mental health symptoms among general Chinese populations during the COVID-19 outbreak. And we find that lockdown-related stress is more...
Table 4. Multiple linear regression for the relationship between interactions (seven stress sources* Social support) and mental health.

| Model 1 | Depressive symptoms | PTSS |
|---------|---------------------|------|
|         | B       | SE    | Beta  | R-squared | B     | SE    | Beta  | R-squared |
| Social support (SS) | −2.80   | 0.20  | −0.24*** | 0.36 | −1.43 | 0.31  | −0.08*** | 0.34 |
| Health of self      | 5.70    | 0.20  | 0.49***  | 0.36 | 8.04  | 0.31  | 0.50***  | 0.34 |
| SS* Health of self  | 0.66    | 0.18  | 0.06***  | 0.36 | 1.41  | 0.27  | 0.09***  | 0.34 |
| Model 2 | Social support (SS) | −2.95   | 0.22  | −0.25*** | 0.26 | −1.72 | 0.33  | −0.10*** | 0.24 |
| Health of family    | 4.17    | 0.22  | 0.36***  | 0.26 | 6.85  | 0.34  | 0.38***  | 0.24 |
| SS* Health of family| 0.52    | 0.18  | 0.05**   | 0.26 | 1.13  | 0.29  | 0.07***  | 0.24 |
| Model 3 | Social support (SS) | −2.69   | 0.21  | −0.23*** | 0.27 | −1.32 | 0.32  | −0.07*** | 0.26 |
| Spread of virus     | 4.40    | 0.22  | 0.38***  | 0.27 | 7.29  | 0.33  | 0.41***  | 0.26 |
| SS* Spread of virus | 0.51    | 0.19  | 0.05***  | 0.27 | 1.1   | 0.29  | 0.07***  | 0.26 |
| Model 4 | Social support (SS) | −2.47   | 0.19  | −0.21*** | 0.40 | −0.94 | 0.30  | −0.05**  | 0.37 |
| Vulnerability       | 6.18    | 0.19  | 0.53***  | 0.40 | 9.54  | 0.30  | 0.53***  | 0.37 |
| SS* Vulnerability   | 0.56    | 0.17  | 0.03**   | 0.40 | 1.3   | 0.27  | 0.08**   | 0.37 |
| Model 5 | Social support (SS) | −2.55   | 0.20  | −0.22*** | 0.33 | −1.03 | 0.31  | −0.06*** | 0.32 |
| Changes in work     | 5.26    | 0.20  | 0.45***  | 0.33 | 8.29  | 0.31  | 0.47***  | 0.32 |
| SS* Changes in work | 0.52    | 0.18  | 0.05**   | 0.33 | 1.44  | 0.28  | 0.09***  | 0.32 |
| Model 6 | Social support (SS) | −2.28   | 0.18  | −0.20*** | 0.45 | −0.67 | 0.29  | −0.04   | 0.40 |
| Being isolated      | 6.52    | 0.18  | 0.56***  | 0.45 | 9.76  | 0.29  | 0.55***  | 0.40 |
| SS* Being isolated  | 0.79    | 0.17  | 0.07***  | 0.45 | 1.65  | 0.27  | 0.10***  | 0.40 |
| Model 7 | Social support (SS) | −2.65   | 0.21  | 0.21      | 0.25 | −1.23 | 0.33  | −0.07*** | 0.23 |
| Lack of material    | 4.04    | 0.22  | 0.22      | 0.25 | 6.72  | 0.34  | 0.37***  | 0.23 |
| SS* Lack of material| 0.36    | 0.19  | 0.19      | 0.25 | 0.92  | 0.30  | 0.06**   | 0.23 |

* B represents Non-standardized coefficients; SE represents standard error; Beta represents standardized coefficients. In Model 1 and Model 2, each of the interaction variables was included separately to estimate their association with dependent variables, after controlling all confounding variables (gender, age, ethnicity, marital status, religion, education, job, income, various exposure, previous trauma, two-week illness).

Figure 1. The interaction effect of seven sources of stress and social support on depressive symptoms.

strongly related to adverse mental health, compared to virus-related stress. Additionally, our results indicated that social support significantly moderated the association between various sources of stress and mental health symptoms. Our study empirically verifies the ‘reverse buffering effect’ of social support, namely that social support may enhance the negative effect of various stress sources on mental health. The above findings may enlighten future psychological health interventions.

First, virus-related stress was visibly associated with a higher degree of PTSS and depressive symptoms. Among them, the spread and uncontrol of the novel virus come with more mental health symptoms. It
Besides, with severity demonstrated COVID-19 explained by Stella & Grover, 2020). In sum, virus-related stresses, including the health of self, the health of family and others, spread of the virus, and loss of control are positively related to PTSS and depressive symptoms.

Besides, stress sources generated from the lockdown policy were positively correlated with more mental health symptoms. Among them, the work change caused by stay-at-home orders might bring risks of income reduction and job insecurity to people, which results in enormous financial stress that may induce severe mental health symptoms (Every-Palmer et al., 2020). Lack of medical protection supplies, in the period of COVID-19 pandemic, may increase the uncertainty and insecurity when they cannot meet people’s safety needs (Liu et al., 2020). And lack of basic supplies would not meet the most basic human survival needs and lower individuals’ quality of life (Bo et al., 2020; Henwood et al., 2015). Therefore, lack of materials in the public health emergency would induce negative emotions like anger, anxiety, and frustration, which may develop into PTSS and depressive symptoms (Jeong et al., 2016). Being isolated was strongly correlated with adverse mental health. Possible reasons are as follows: First, since quarantined participants might be blamed as potential ‘sources of infection’, they may be susceptible to stigma or discrimination that correlated with mental distress (Xin et al., 2020). Second, because the social isolation occurred during the Spring Festival, a principal time for family and friend reunion, several migrant workers stranded outside and could not visit their relatives on this important holiday, which induced chronic loneliness and boredom (Banerjee & Rai, 2020; Tang et al., 2020). It is obvious that the lockdown has affected more aspects of life than the covid-19 virus itself.

### Table 5. Multiple linear regression for the relationship between two kinds of stresses, social support, and mental health symptoms.

|                                | Social support | Virus-related stress | Lockdown-related stress | R-squared |
|--------------------------------|----------------|----------------------|-------------------------|-----------|
| **Model 1 – Depressive symptoms** | 0.14           | 0.17                 | 0.38                   | 0.39      |
| B SE Beta                       | 2.785 0.305    | -0.240***            | -1.494 0.473            | 0.001     |
| **Model 1 – PTSS**              | 0.14           | 0.17                 | 0.38                   | 0.39      |
| B SE Beta                       | 4.492 0.187    | 0.387***             | 6.830 0.291             | 0.385***  |

***p < 0.001. B represents Non-standardized coefficients; SE represents standard error; Beta represents Standardized coefficients. 95% confidence intervals in parentheses. All confounding variables (gender, age, ethnicity, marital status, religion, education, job, income, various exposure, previous trauma, two week illness) were controlled in above models.
Table 6. Multiple linear regression for interaction effects between two categories of stresses and social support on mental health symptoms.

|                      | Model 1 – Depressive symptoms | Model 2 – Depressive symptoms | Model 3 – PTSS | Model 4 – PTSS |
|----------------------|-------------------------------|-------------------------------|----------------|---------------|
|                      | B    | SE  | Beta | B    | SE  | Beta | B    | SE  | Beta | B    | SE  | Beta |
| Social support (SS)  | -2.699 | 0.189 | -0.233*** | -2.722 | 0.188 | -0.236*** | -1.301 | 0.292 | -0.073*** | -1.331 | 0.291 | -0.075*** |
| Virus-related Stress | 2.240 | 0.311 | 0.192*** | 2.247 | 0.312 | 0.193*** | 3.860 | 0.482 | 0.217*** | 3.867 | 0.482 | 0.217*** |
| Lockdown-related Stress | 4.471 | 0.304 | 0.386*** | 4.459 | 0.305 | 0.385*** | 6.782 | 0.471 | 0.382*** | 6.743 | 0.471 | 0.380*** |
| SS * Virus-related Stress | 0.549 | 0.165 | 0.872*** |                |                |                | 1.237 | 0.255 | 1.736*** |                |                |
| SS * Lockdown-related Stress | 0.049 | 0.165 | 0.872*** |                |                |                | 2.007 | 0.383 | 0.086*** | 2.035 | 0.383 | 0.087*** |
| Male(female)         | 0.494 | 0.168 | 0.823**  | 2.820 | 0.593 | 0.079*** | 1.285 | 0.259 | 1.794*** | 2.868 | 0.592 | 0.080*** |
| Age(over51)          |                |                |                |                |                |                |                |                |                |                | 0.706 | 0.186 | 0.009*** |
| 41–50                | 1.908 | 0.777 | 0.060*   | 1.922 | 0.777 | 0.061*   | 2.472 | 1.202 | 0.051*   | 2.508 | 1.202 | 0.052*   |
| 31–40                | 2.104 | 0.712 | 0.087**  | 2.102 | 0.713 | 0.087**  | 2.657 | 1.102 | 0.072**  | 2.653 | 1.102 | 0.072**  |
| 26–30                | 2.311 | 0.769 | 0.086**  | 2.309 | 0.769 | 0.086**  | 3.436 | 1.190 | 0.083**  | 3.423 | 1.189 | 0.083**  |
| 18–25                | 2.205 | 0.896 | 0.062*   | 2.139 | 0.896 | 0.061*   | 3.782 | 1.386 | 0.070**  | 3.626 | 1.386 | 0.067**  |
| Ethnicity(else)      | -0.118 | 0.988 | -0.002   | -0.117 | 0.989 | -0.002   | 0.054 | 1.529 | 0.001   | 0.047 | 1.529 | 0.000   |
| Marriage (No)        | -0.006 | 0.500 | 0.000    | -0.030 | 0.500 | -0.001   | 2.665 | 0.773 | 0.068*** | 2.615 | 0.773 | 0.067*** |
| Religion (No)        | 1.427 | 0.603 | 0.038*   | 1.430 | 0.603 | 0.038*   | 1.899 | 0.933 | 0.033*   | 1.892 | 0.932 | 0.033*   |
| Education (Junior high school and below) |                      |                |                |                |                |                |                |                |                |                |                | 0.052 | 0.754 | 0.015   |
| High school/Technical school | -0.085 | 0.749 | -0.003   | -0.072 | 0.749 | -0.002   | 0.281 | 1.159 | 0.006   | 0.312 | 1.159 | 0.007   |
| Junior College       | -0.562 | 0.721 | -0.024   | -0.558 | 0.722 | -0.024   | -0.021 | 1.116 | -0.001  | 0.000 | 1.116 | 0.000   |
| Undergraduate        | -1.571 | 0.881 | -0.045   | -1.626 | 0.881 | -0.046   | -1.712 | 1.362 | -0.032  | -1.814 | 1.361 | -0.034  |
| Formal sector (No)   | -0.990 | 0.446 | -0.041*  | -0.966 | 0.446 | -0.040*  | -1.546 | 0.690 | -0.042*  | -1.493 | 0.690 | -0.041*  |
| Income (Not poor)    | 0.508 | 0.610 | 0.013    | 0.509 | 0.611 | 0.013    | 1.122 | 0.944 | 0.019   | 1.138 | 0.944 | 0.020   |
| Direct exposure (No) | -0.195 | 0.462 | -0.007   | -0.192 | 0.462 | -0.007   | -0.771 | 0.714 | -0.018  | -0.743 | 0.714 | -0.018  |
| Wuhan exposure (No)  | -0.276 | 0.595 | -0.008   | -0.257 | 0.595 | -0.007   | -1.379 | 0.921 | -0.025  | -1.339 | 0.920 | -0.024  |
| Media exposure (Frequently) | -0.091 | 0.440 | -0.003   | -0.122 | 0.441 | -0.005   | -1.975 | 0.681 | -0.048** | -2.053 | 0.681 | -0.050** |
| Some                 | 0.534 | 0.682 | 0.013    | 0.492 | 0.682 | 0.012    | -1.134 | 1.056 | -0.018  | -1.215 | 1.055 | -0.019  |
| Almost none          | -0.124 | 0.694 | -0.003   | -0.161 | 0.694 | -0.004   | -2.079 | 1.074 | -0.032  | -2.162 | 1.073 | -0.034*  |
| Previous trauma (No) | 1.901 | 0.497 | 0.061*** | 1.912 | 0.497 | 0.061*** | 0.873 | 0.768 | 0.018   | 0.914 | 0.766 | 0.019   |
| Two weeks illness (No) | 3.059 | 0.765 | 0.064*** | 3.064 | 0.766 | 0.064*** | 4.602 | 1.184 | 0.063*** | 4.569 | 1.184 | 0.063*** |
| R-squared            | 0.417 | 0.416 | 0.403    | 0.404  | 0.404  | 0.404    | 0.404  | 0.404  | 0.404    | 0.404  | 0.404  | 0.404    |

*p < 0.05, **p < 0.01, ***p < 0.001. B represents Non-standardized coefficients; SE represents standard error; Beta represents Standardized coefficients. 95% confidence intervals in parentheses. All confounding variables (gender, age, ethnicity, marital status, religion, education, job, income, various exposure, previous trauma, two week illness) were controlled in above models.

Figure 3. The interaction effect of two types of stresses and social support on mental health.
The sources of stress interconnected with lockdown, for example, financial stress might have a long-term effect on individuals. In contrast, the stress sources about the COVID-19 virus may diminish over time, as perceived severity and probability of COVID-19 roughly followed an inverse U-shaped pattern (Glöckner et al., 2020 [pre-print]).

In addition, overall social support from family, friends, and relatives was negatively correlated with PTSS and depressive symptoms, which is consistent with prior research (Harandi, Taghinasab, & Nayeri, 2017; Simon, Roberts, Lewis, Van Gelderen, & Bisson, 2019). Although our results verified the main effect of social support protecting mental health in the COVID-19 pandemic, a reverse buffering effect of social support (Hobman, Restubog, Bordia, & Tang, 2009) was also observed in this study. This can be explained in the following situations. First, when recipients perceived excessive social support from peers in a stress process, they might tend to regard themselves as less competent than the support providers by increasing upward social comparison and lead to a reduction of self-efficacy, in coping with stress, which enhance the relationship between stresses and negative emotion (Bolger & Amarel, 2007). Second, people are required to admit some limitation of independent problem-solving capability when they obtain social support, according to the esteem enhancement theory (Batson & Powell, 2003; Nahum-Shani, Bamberger, & Bacharach, 2011). Therefore, receiving excessive social support, especially when support received exceeds support given, may undermine recipients’ self-reliance and autonomy, and consequently damage the self-image of independence and competence, which is harmful to their physical and mental health (Nahum-Shani & Bamberger, 2011).

Moreover, in critical circumstances, social support may not protect individuals from stresses but exacerbate the negative effect of stresses on mental health, since talking about the stress sources, a part of emotional support, may represent an additional traumatic exposure in emergency (Setti, Lourel, & Argentero, 2016). And a study also found that people could reflexively suffer from the emotional pain experienced and communicated by other close group members (Johnstone, Jetten, Dingle, Parsell, & Walter, 2016). Particularly during the COVID-19 lockdown, people could only receive online support from their non-coresident family members, relatives, and friends via the internet or phone, which may involve much discussion about their stresses. In addition, under particular circumstances, group membership and identification guiding exchange of support, could become an additional source of stress and concerns and have negative repercussions for health (Kellezi, Bowe, Wakefield, McNamara, & Bosworth, 2019). Prior research interviewing immigrants detained in removal centres, found that such concerns can consist of feelings of burdening close ones and increase respondents’ distress, since they are mandatory to protect their loved ones against their detention experiences (Kellezi et al., 2019). Similarly, individuals, during the COVID-19 crisis, may confront many kinds of stressful events, and feel afraid of burdening their families, relatives and friends. Especially for individuals with high social support, they may have many family members, relatives, and friends to worry about, which may increase their distress. Therefore, social support could enhance the relationship between various sources of stress and mental health symptoms. It should also be noticed that social support could not modify the correlation between lack of material and mental health. This is because Chinese people have high household saving rates (Choi, Lugauer, & Mark, 2017), and they could not obtain any supplies from others due to social isolation and massive restrictions on transport.

4.1. Limitations and implications

Our study results must be understood with caution due to some limitations. First, the study used a cross-sectional design limiting causal inference, therefore, we must exert caution in interpretations of our findings, and future research should employ longitudinal or experimental methods to provide stronger evidence to further explore the causality. Second, since our research sample was selected online using the voluntary sampling technique, there might be selection biases, for example, the correlation between the lack of material and mental health may be underestimated because of the underrepresentation of the poor population with no internet access. Besides, quota and convenience sampling we utilized is a non-probability sampling method, which may cause selective bias restricting the generalizability of our findings. Third, the existence of missing data may have impaired the statistical power of the study and lead to biased parameter estimates. Fourth, the assessment of core variables using self-report questionnaires may be accompanied by some related biases. Thus, it is necessary to confirm or negate the findings of the current study by measuring the objective aspects of stress sources and social support in future similar studies. In addition, because our study was conducted during the early period of the COVID-19 outbreak, the results may be sensitive to the time point chosen. Future research should continue to monitor the changes in the association between each stress source, social support, and mental health over time. Finally, results may differ across cultures and geographical areas. Our data was only collected from China; therefore, the current findings might not be generalized to other countries. Further research could explore the cultural difference in these results.
Despite these limitations, the research also yields several important implications. First and foremost, our study validated the idea that lockdown-related stresses correlated with more depressive symptoms and PTSS than virus-related stresses. Thus, more special attention should be paid to the stress sources from lockdown measures. For Chinese policymakers, they should provide psychological, financial, and material support to the general population, especially those who feel isolated, job insecure, and short of supplies during the COVID-19 lockdown (Brooks et al., 2020).

Simultaneously, governments need to take notice of the virus-related stresses, including worries about the health of self and family, the spread of the virus, and loss of control. To reduce these stresses, it is essential to establish effective risk communication and psychological health programmes. For mental health practitioners, they could employ the assessment of stress sources in our study to identify the greatest stresses of individuals and provide the appropriate intervention to their clients with specific stresses in a targeted manner. For example, they could provide consultation of the correct information on preventing COVID-19 virus to reduce people’s virus-related stress or help their clients to learn how to get benefit from lockdown policy and meet clients’ basic survival, safety, and emotional needs to lower the lockdown-related stress. Also, our findings also inform that the general population should sufficiently utilize online psychoeducation interventions, including cognitive–behavioural techniques, stress management techniques, mindfulness-based stress reduction, and positive psychotherapy via the internet or the phone during the lockdown (Shayyan, Yazdani, & Valibeygi, 2021), which could mitigate stresses associated with PTSS and depressive symptoms.

Furthermore, people may benefit from proper social support, but excessive social support from family, friends, and relatives strengthens the positive association from stress sources to mental health symptoms, according to the moderation role of social support. Therefore, efforts must be made to improve the quality and effectiveness of social support in mental health interventions (Shang et al., 2020). To be more specific, due to the negative effect of excessive social support from informal groups on mental health, governments could increase the quantity and quality of social support from official and formal groups. The clinic or mental health intervention staff could guide people to decrease the negative information exchange and increase positive emotional communication in social interaction to improve the effectiveness of social support and thus relieving the adverse effect of stress on mental health. The general public should learn to selectively receive effective social support from informal groups, and seek more official or formal support from governments or mental health staff.

5. Conclusions

The study analyzes the association of virus-related stress and lockdown-related stress sources with the general Chinese public mental health in the context of wide-scale lockdown immediately after the global COVID-19 pandemic. The results show that various stress sources are correlated with high mental health symptoms. These findings highlight the importance of developing targeted interventions aimed at strengthening the population’s capacity to manage stress. Because lockdown-related stress was more associated with mental health than virus-related stress, therefore, policymakers must pay close attention to the side-effect of lockdown. More importantly, these relationships are enhanced by social support. So programmes to elevate the general public’s mental health should improve the quality and effectiveness of social support.

Disclosure statement

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

Ethics statement

The study was approved by the Ethics Committee of Peking University Medical Center.

Data availability statement

The data that support the findings of this study are available on request from the corresponding author. The data are not publicly available due to privacy reasons.

Funding

This work was supported by the National Social Science Fund of China [Number: 20VYJ042], and The Fundamental Research Funds for the Central Universities [Number: BMU2021YJ029].

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