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Impact of COVID-19 on nursing time in intensive care units in Belgium

Arnaud Bruyneel a,b,c, Maria-Cécillia Gallani d, Jérôme Tack b,e, Alain d’Hondt f, Sebastien Canipel b,f, Stéphane Franck a, Pascal Reper g, Magali Pirson c

a Soins intensifs – Centre Hospitalier Universitaire Tivoli, Belgium
b SIZ Nursing, A Society of Intensive Care Nurses, Belgium
c Health Economics, Hospital Management and Nursing Research Dept, School of Public Health, Université Libre de Bruxelles, Belgium
d Université de Laval, Canada
e Soins intensifs – Cliniques Universitaire de Bruxelles – Hôpital Erasme, Belgium
f Soins intensifs – Centre Hospitalier Universitaire Ambroise Paré, Belgium
g Soins intensifs – Centre Hospitalier de la Haute Senne, le Tilleriau, Belgium

Abstract

Introduction: The COVID-19 pandemic has had a significant impact on nursing practice in intensive care units and consequently, on workload.

Objective: To assess the nurse-patient ratio required by COVID-19 patients and to identify the factors that influence nursing in this context.

Design: This study was a retrospective observational study that evaluated the ratio using the Nursing Activities Score (NAS).

Setting: Three Belgian French-speaking hospitals, including five ICUs. Patients included COVID-19 and non-COVID-19 patients.

Measurements and main results: The study included 95 COVID-19 patients and 1604 non-COVID-19 patients (control group) resulting in 905 and 5453 NAS measures, respectively. The NAS was significantly higher among the COVID-19 patients than in the control group (p < 0.0001). In the COVID-19 group, these higher scores were also observed per shift and uniformly across the three hospitals. COVID-19 patients required more time in the activities of monitoring and titration ($\chi^2 = 457.60$, p < 0.0001), mobilisation ($\chi^2 = 161.21$, p < 0.0001), and hygiene ($\chi^2 = 557.77$, p < 0.0001). Factors influencing nursing time measured by NAS in the COVID-19 patients were age <65 years old (p = 0.23), the use of continuous venovenous hemofiltration (p = 0.002), a high APACHE II score (p = 0.006) and patient death (p = 0.002). A COVID-19 diagnosis was independently associated with an increase in nursing time (OR = 4.8, 95% CI:3.6–6.4).

Conclusions: Patients hospitalised in the ICU due to COVID-19 require significantly more nursing time and need an average ratio of almost 1:1.

Implications for clinical practice

- The nurse per patient ratio should be adapted in ICU COVID-19 patients.
- Factors significantly increase the nursing time, such as a continuous venovenous hemofiltration, high APACHE II score and patient death; this must be taken into account when determining the nurse per patient ratio.
- Further research in other countries is needed to confirm the impact of COVID-19 on intensive care nursing time.
Introduction

Since March 2020, following in the footsteps of China, Europe has been facing the COVID-19 pandemic, caused by the SARS-CoV-2 virus (Cucinotta and Vanelli, 2020). In Belgium, the Hospital Emergency Plan (cessation of elective surgery and consultations, and reassignment of nurses to intensive care as well as COVID-19 units) was launched on March 13, 2020. The peak of the epidemic occurred around April 10, 2020, with the country having more than 1500 patients hospitalised in intensive care units (ICU), an increased capacity to 2000 ICU beds (Sciensano, n.d) and an excess mortality of 4.8% in patients over 65 years (Ioannidis et al., 2020).

COVID-19 ICU patients regularly require mechanical ventilation in the prone position or even extracorporeal membrane oxygenation (ECMO) (Elharrar et al., 2020; Grasselli et al., 2020). This significant increase in critically ill patients influences the nursing workload in the ICU (Lucchini et al., 2020) and optimal management of the nurse-patient (N:P) ratio is essential in order to ensure the quality and safety of care. Indeed, studies have demonstrated an association between inadequate N:P ratio and hospital mortality (Aiken et al., 2014; Margadant et al., 2020; Needleman et al., 2020; Neuraz et al., 2015). More specifically, in the ICU there is an association between an increase in N:P ratio and an increase in incidents and adverse events (Stone et al., 2007; Venier et al., 2014; West et al., 2009) and, an increase in nosocomial infections (Cimiotti et al., 2012; Daud-Gallotti et al., 2012; Jansson et al., 2019; Needleman et al., 2020). This association is explained by an increase in missing care when the N:P ratio is inadequate (Ball et al., 2018). Complications are more pronounced in the ICU than in conventional care units because of the critical and urgent nature of the organ support required (Ball et al., 2018).

In Belgium, a recent study in 16 Belgian hospitals, before the COVID-19 pandemic, demonstrated a significant gap between the N:P ratio suggested by the Nursing Activities Score (NAS) scale (1:1.5) and the ratio recommended by Belgian legislation (1:3) (Bruyneel et al., 2019). The impact of COVID-19 on the NAS was analysed in a preliminary Italian study of the first 15 patients admitted to the ICU. Significantly higher NAS was observed in the COVID-19 group (M = 84 ± 10), compared to the non-COVID-19 group (M = 63 ± 15) (Lucchini et al., 2020). However, this first study was carried out with a small cohort of patients, in a single ICU and for a limited time.

In this study, we used the NAS scale to compare the calculated N:P ratio, between COVID-19 patients and those without the virus in five ICUs in Belgium and analysed the factors that increased nursing time.

Materials and methods

Setting and patients

This was a retrospective observational study conducted in three hospitals in French-speaking Belgium and included five ICUs with a total of 42 mixed ICU beds (surgical and medical). These ICUs do not have ECMO, thus, patients in need of this therapy were transferred to a specialised centre. The five ICUs are located in the same Belgian province that was heavily impacted by the pandemic. The occupancy rate in these units was 100% and there was a need to refer patients to other hospitals for lack of beds. However, the five ICUs had no more COVID-19 patients after the end of May 2020. Patients admitted between September 2, 2019 and 16 March 2020 comprised of the non-COVID-19 group, and those admitted from 16 March 2020 through May 17, 2020 comprised of the COVID-19 group.

Diagnosis of COVID-19 was performed via Polymerase Chain Reaction (PCR) testing from a nasopharyngeal swab and/or a chest CT scan.

In Belgian ICU units, as determined by Belgian regulations, the N:P ratio is fixed (1:3) but external nurses from outside the ICU (e.g. from the operating room or consultation nurses) were required to increase staffing during the COVID-19 pandemic.

Instruments

The NAS scale represents 81% of nursing activities and is independent of the severity of the pathology. This retrospective scale, specific to intensive care, can be encoded by shift or by 24-hour period (Miranda et al., 2003). Each item representing a nursing activity is subject to a dichotomous variable (for 18 items) and multiple choice (5 items). The score is expressed as a percentage and ranges from 0% to 177%. This represents the proportion of nursing time required to provide patient care.

The NAS scale used in this study has previously been translated for use in Belgium (Bruyneel et al., 2018) and the NAS calculation follow the guidelines published in 2015 (Padilha et al., 2015). The score was encoded in Epimed Monitor® at the end of each shift by nurses at the bedside. Nurses in the study units worked 12 hour shifts (night and day). All scores were encoded on admission and up until the time of discharge. The NAS is encoded as part of routine practice in the three hospitals. The NAS score per 24 hours was obtained by taking the maximum of each item recorded each shift (Miranda et al., 2003).

Statistical analyses

For comparisons of asymmetric variables, the Mann-Whitney (U) and Kruskal-Wallis (H) tests were used. For symmetric variables, Student’s T (t) test and the Chi-square test (χ²) were used for proportion comparisons. Statistical analyses were performed with Software for Statistics and Data Science (14.0, Texas). A p value < 0.05 was considered statistically significant. Mean and standard deviation (±) were used to describe symmetric variables and median (Mdn) and InterQuartile Range (IQR) were used to describe asymmetric variables.

Spearman's rank-order (rho) correlation (r) was used to identify relationships between NAS score and age, length of stay, body mass index (BMI), Simplified Acute Physiology (SAPS) 3 scores and Acute Physiology and Chronic Health Evaluation (APACHE) II scores.

Multiple logistic linear regression analyses were performed in order to determine which of the independent variables would work as predictors of higher ICU nursing time. The factors chosen to perform the multivariate analysis were the data items encoded in the files routinely and already analysed in previous studies (Bruyneel et al., 2019; Padilha et al., 2008). We dichotomised (high or low values) the continuous variables by referring to either the median (e.g. NAS > 74.6%) or one of the international cut-offs for Body Mass Index (BMI), Odds ratio (OR) and 95% Confidence Intervals (IC) were used to describe the results.

Ethical considerations

A unique, anonymous number was randomly assigned for each patient and hospital institution included in the study. In addition, the company, Epimed Monitor®, signed confidentiality agreements with all the hospital departments. Finally, all of the hospital ethics committees were consulted and we obtained the authorisation of the local committees for the three hospitals (n=1348:096, 65,417,518 and 11-05-20-01). Due to the observational nature of the study and the anonymisation of the data, the written consent of patients or relatives was not required.
Results

Sociodemographic characteristics

The study included 95 patients with COVID-19 and 1604 patients without COVID-19 admitted to the ICU. The length of stay (U = 26.54, p = 0.0001), proportion of men (χ² = 8.34, p = 0.004), BMI (t = 15.7, p = 0.002), and duration of mechanical ventilation (U = −7.36, p = 0.0001) were significantly higher in the COVID-19 patients (Table 1). With regard to medical severity scores, no difference was observed between the two groups for the SAPS 3 (U = 1.08, p = 0.28) score and the APACHE II score (U = −2.16, p = 0.03). The death rate was higher (29 vs 11%) in the COVID-19 group. Finally, the most common reason for admission in the non-COVID-19 group were postoperative monitoring (25%), cardiogenic shock (15%), and sepsis (10%) (Table 1).

Nursing activities score

A total of 905 NAS scores recorded for the COVID-19 group and 5453 NAS scores recorded for the non-COVID-19 group were included in the study. The average NAS increased significantly by 5453 NAS scores recorded for the non-COVID-19 group were between 50% and 76% and 100% for COVID-19 patient with 30% of them over 100%, different. In fact, more than 50% of the NAS scores were between

Table 1

| Characteristic          | COVID patients (n = 95) | Non-COVID-19 patients (n = 1,604) | Test values | p value* | Total (n = 1,699) |
|-------------------------|------------------------|-----------------------------------|-------------|----------|------------------|
| Age-y, mean ±          | 64.1 ± 16.2            | 63.0 ± 12.5                       | t = 1.57    | 0.51     | 65.0 ± 16.0      |
| Men, n (%)              | 66 (70)                | 871 (54)                          | χ² = 8.34   | 0.004    | 937 (55)         |
| BMI - kg/m², mdn (IQR) | 29.4 (7.4)             | 26.7 (8.7)                        | t = −15.72  | 0.002    | 273 (8.5)        |
| Length of stay - d, mdn (IQR) | 9 (16) | 3 (3) | U = −26.54| <0.0001 | 2 (4) |
| APACHE II, mdn (IQR)   | 17 (11)                | 14 (16)                           | U = −2.16   | 0.03     | 14 (15)          |
| SAPS 3, mdn (IQR)      | 48 (21)                | 46 (24)                           | U = 1.08    | 0.28     | 46 (24)          |
| Readmission ICU, n (%) | 8 (8.4)                | 87.5 (54)                         | χ² = 3.52   | 0.06     | 95 (5.6)         |
| Ventilated patients, n (%) | 62 (65) | 439 (27) | χ² = 49.03 | <0.0001 | 501 (29) |
| Mechanical ventilation time-d, mdn (IQR) | 11 (15) | 2 (4) | U = −7.36 | <0.0001 | 2 (6) |
| Patients with CVVH, n (%) | 32 (34) | 82 (5) | χ² = 116.97 | <0.0001 | 114 (7) |
| Type of admission n (%) | Emergency             | 30 (31)                           | χ² = 3.27   | 0.07     | 704 (41)         |
|                         | Ward                  | 65 (69)                           | χ² = 116.84 | <0.0001 | 431 (25)         |
|                         | Elective surgery      | 0                                 | –           | –        | 473 (27)         |
|                         | Urgent surgery        | 0                                 | –           | –        | 77 (5)           |
| Destination, n (%)      | Decedent              | 28 (29)                           | χ² = 19.40  | <0.0001 | 216 (13)         |
|                         | Ward                  | 55 (58)                           | χ² = 384.54 | <0.0001 | 1309 (77)        |
|                         | Other hospital        | 12 (12)                           | χ² = 113.49 | <0.0001 | 134 (8)          |
|                         | Home                  | 0                                 | –           | –        | 40 (2)           |
| Reason for admission, n (%) | Sepsis/Sepsis shock | –                                 | –           | –        | –                |
|                         | Cardiogenic shock / cardiac decancellation | – | – | – |
|                         | Hemorrhagic shock / severe hemorrhage | – | – | – |
|                         | Trauma                | –                                 | –           | –        | –                |
|                         | De novo acute respiratory failure | – | – | – |
|                         | Decompensation of chronic respiratory failure | – | – | – |
|                         | Coma / convulsions    | –                                 | –           | –        | –                |
|                         | Acute renal failure   | –                                 | –           | –        | –                |
|                         | Acute liver failure   | –                                 | –           | –        | –                |
|                         | Cardiac arrest        | –                                 | –           | –        | –                |
|                         | Intoxication          | –                                 | –           | –        | –                |
|                         | Post-operative monitoring | – | – | – |
|                         | Other                 | –                                 | –           | –        | 25 (1)           |

Abbreviations: y = years, BMI = Body Mass Index, d = days, APACHE II = Acute Physiology And Chronic Health Evaluation, SAPS 3 = Simplified Acute Physiology Score, CVVH = Continuous VenoVenoous Hemofiltration

*p value: T test for parametric variable (t), the Wilcoxon ranksum test for non-parametric test (U) and chi-square for categorical variables (χ²)

Factors associated with nursing time

No factor is significantly correlated with NAS in COVID-19 patients. For the non-COVID-19 group, length of stay (r = 0.17, p = <0.0001), SAPS 3 (r = 0.26, p = <0.0001), and APACHE II (r = 0.22, p = <0.0001) demonstrated a weak but significant correlation with the NAS (Table 3).

In multivariate analysis, the presence of CVVH (OR = 10.27, 95% CI: 2.42–20.58), APACHE II (OR = 6.37, 95% CI: 1.78–31.78), and patient mortality (OR = 3.34, 95% CI: 1.56–7.31) were significant predictors of a higher NAS in the COVID-19 group. In non-COVID-19 patients, BMI > 30 kg/m² (OR = 1.31, 95% CI: 1.08–1.60), presence of CVVH (OR = 5.79, 95% CI: 3.76–8.91), SAPS 3 > 46 (OR = 1.82, 95% CI: 1.44–2.32), APACHE II > 14 (OR = 2.65, 95% CI: 1.97–3.56), and mechanical ventilation (OR = 3.89, 95% CI: 3.05–4.97) were significant predictors of a higher NAS. Finally, for the whole sample, COVID-19 was strong predictor of a higher NAS (OR = 4.84, 95% CI: 3.63–6.42) (Table 3).

Discussion

In this study, the proportion of men BMI, length of stay and APACHE II scores were higher in COVID-19 patients. This has COVID-19 required more time for monitoring, mobilisation, and hygiene care (Table 2). COVID-19 significantly increased the NAS in the three hospitals and on the two shifts (day and night). This increase was more marked at night than during the day (27% vs 21%, respectively) (Fig. 1).
previously been observed in other COVID-19 studies (Caussy et al., 2020; Grasselli et al., 2020; Petrilli et al., 2020; Zou et al., 2020). With regard to the duration of mechanical ventilation, duration was significantly higher in COVID-19 patients than in non-COVID-19 patients, supporting previous findings (Bhatraju et al., 2020; Grasselli et al., 2020). Finally, the mortality rate (29%) we observed in intensive care for COVID-19 patients was very close to that reported in a recent literature review (26%) (Quah et al., 2020). COVID-19 has fundamentally changed medical practice in intensive care in terms of the severity of the condition, mortality and the number of ventilated patients.

To assess nursing time, the NAS was chosen because it is highly cited in the literature (Hoogendoorn et al., 2020; Lachance et al., 2015). Furthermore, the tool is used worldwide (Padilha et al., 2015) and takes very little time to encode (Bruyneel et al., 2018). The mean NAS in COVID-19 patients (M = 92 ± 16) in this study was very high compared to other internationally published NAS scores (Aziz et al., 2020; Lucchini et al., 2014; Padilha et al., 2015; Stafseth et al., 2011). In an Italian study in 15 COVID-19 patients, the authors reported a mean score (M = 84 ± 10) slightly lower than in our study. In our study, nursing activities were significantly higher in monitoring and titration, mobilisation, and

Table 2
NAS description and score according to admission source.

| Characteristic | COVID-19 patients (NAS = 905) | Non-COVID-19 patients (NAS = 5,453) | Test values | p value* | Total (NAS = 6,358) |
|----------------|-------------------------------|-------------------------------------|-------------|----------|--------------------|
| NAS per 24 h, mean ± | 92.0 ± 16.1 | 71.7 ± 18.2 | t = –31.48 | <0.0001 | 74.6 ± 0.19.3 |
| NAS per 24 h admission day, mdn (IQR) | 96.4 (29.2) | 71.1 (21.5) | U = –29.52 | <0.0001 | 81.75 (24.5) |
| NAS per 24 h discharge ICU, mdn (IQR) | 91.8 (16.7) | 68.3 (22.6) | U = –30.52 | <0.0001 | 69.7 (18.3) |
| NAS < 50%, n (%) | 1 (0.1) | 611 (11) | χ² = 109.82 | <0.0001 | 612 (10) |
| NAS: 51%-75%, n (%) | 148 (16) | 2,680 (49) | χ² = 338.01 | <0.0001 | 2,828 (44) |
| NAS: 76%-100%, n (%) | 482 (53) | 1,793 (33) | χ² = 140.28 | <0.0001 | 2,275 (36) |
| NAS > 100%, n (%) | 274 (30) | 369 (7) | χ² = 471.90 | <0.0001 | 643 (10) |

Analysis by item

| Monitoring and titration n (%) | | | | | |
|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| Normal (4.5% in NAS) | 220 (24) | 3,524 (65) | χ² = 521.09 | <0.0001 | – |
| More than normal (12.1% in NAS) | 489 (54) | 1,743 (32) | χ² = 165.04 | <0.0001 | – |
| Much more than normal (19.6% in NAS) | 196 (22) | 186 (3) | χ² = 457.60 | <0.0001 | – |

Hygiene and procedures n (%)

| Normal (4.1% in NAS) | 41 (4) | 2,817 (52) | χ² = 665.95 | <0.0001 | – |
| More than normal (16.5% in NAS) | 535 (60) | 2,148 (39) | χ² = 151.67 | <0.0001 | – |
| Much more than normal (20.0% in NAS) | 329 (36) | 488 (9) | χ² = 557.77 | <0.0001 | – |

Mobilisation and positioning n (%)

| Normal (5.5% in NAS) | 53 (6) | 1,306 (24) | χ² = 151.20 | <0.0001 | – |
| More than normal (12.4% in NAS) | 637 (70) | 3,640 (67) | χ² = 4.66 | 0.031 | – |
| Much more than normal (17.0% in NAS) | 215 (24) | 507 (9) | χ² = 161.21 | <0.0001 | – |

Abbreviations: ICU = Intensive Care Unit, NAS = Nursing Activities Score

*p value: T test for parametric variable (t), the Wilcoxon ranksum test for non-parametric test (U) and chi-square for categorical variables (χ²)

Fig. 1. Box plots representing the median NAS according to shift and hospital. Black: no-COVID-19 patients. Grey: COVID-19 patients; NAS d = NAS day; NAS n = NAS night. All comparisons are significant (H: 4613.77, p value < 0.001).
hygiene care items. This is explained by the fact that COVID-19 patients were more critical as indicated by their higher APACHE II score, the use of the prone position, and by isolation measures that require increased time direct care.

The NAS score per shift was slightly lower on the night shift when compared to the morning shift as already demonstrated in a previous study (Bruyneel et al., 2019). In fact, in Belgium, a majority of hygiene care is carried out during the day, which explains this difference. The NAS score increased in COVID-19 patients fairly uniformly across the five ICUs.

According to the NAS score, COVID-19 patients demand an ideal N:P ratio close to 1:1 while the legal N:P ratio in Belgium in the ICU is 1:3. Due to the fact that additional pandemic waves of COVID-19 are possible (Kissler et al., 2020), it is necessary to urgently adapt the nursing staff in intensive care in Belgium to maintain quality of care (Margadant et al., 2020; Phua et al., 2020; Sprung et al., 2010; Rosa et al., 2020). Competent nurses trained in critical care and easily mobilised to the hospital could be a solution to manage this need to increase the N:P ratio. The NAS observed in this study for non-COVID-19 patients was very similar to an earlier in Belgium study published recently (Bruyneel et al., 2019).

Regarding factors associated with nursing time (age, length of stay, BMI, severity score), no correlations were significant in COVID-19 patients. On the other hand, there was a weak positive association for length of stay, BMI, SAPS 3, and the APACHE II score in non-COVID-19 patients. This supports findings of other published studies (Alfarin et al., 2014; Padiha et al., 2008) and the NAS was written to assess nursing time independently of the patient’s pathology (Miranda et al., 2003). In multivariate analysis, three factors are associated with a higher NAS score in the COVID-19 group: presence of a CVVH, APACHE II, and patient mortality. Conversely, older patients were associated with a lower NAS. This can perhaps be explained by therapeutic limitations in the elderly. In the non-COVID-19 group, there were other factors associated with a higher NAS score, BMI, SAPS 3, and patients on mechanical ventilation. We observed different factors in the two groups because COVID-19 patients have a greater disease severity, a very high average NAS, and were more often on mechanical ventilation. The APACHE II score significantly influenced the NAS in COVID-19 patients but not the SAPS 3. For the entire sample, the diagnosis of COVID-19 was a significant predictor of a high NAS. These factors can, therefore, help to manage the distribution of patients in the nursing team.

### Limitations

This study has certain limitations. First, we had a limited number of COVID-19 patients (95 patients) and only five ICUs. It would be interesting to repeat this study with more patients and more ICUs in order to improve representation and statistical power. Second, it would also be interesting to carry out an international study on the association between the NAS and COVID-19 to assess the impact of this pathology on nursing work time in several countries. Third, there are factors missing that could explain the association with a high NAS. For example, we do not have patients on ECMO (Lucchini et al., 2019) and we did not extract prone positioning sessions. Finally, we compared patients at different times of the year. However, one study has shown that the NAS score is not significantly different between winter and summer (Bruyneel et al., 2019).

### Conclusions

COVID-19 significantly increases the nursing time in the intensive care unit and the ideal nurse-to-patient ratio is close to 1:1. Consequently, there is a need to increased ICU nursing staff numbers to adequately manage new waves of COVID-19 or other possible infectious disease pandemics. Further research is needed in this area.

### Declaration of Competing Interest

The authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

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