Collaborative Model of Care between Orthopaedics and Allied Healthcare Professionals Trial (CONNACT) – A Feasibility Study in patients with knee osteoarthritis using a mixed method approach

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Abstract

Background

Osteoarthritis is a leading cause of global disability resulting in significant morbidity and cost to the healthcare system. Current guidelines recommend lifestyle changes such exercises and weight loss as first line treatment prior to surgical consideration. Our current model of care is inefficient with suboptimal allied health intervention for effective behaviour changes. A 12-week community based, individualized, multidisciplinary new model of care for knee osteoarthritis was developed in light of current deficiencies.

Methods

The primary aim of this study was to determine the feasibility of a full randomized controlled trial evaluating this new model of care using pre-defined progression criteria. The secondary aim was to optimize the intervention and study design through a process evaluation. A pilot randomized trial design using a mixed method approach was utilized. Progression criteria for a full trial including key domains of patient recruitment and retention, outcome measure acceptability and improvement, adverse events were developed. The primary outcome measure was the Knee Injury and Osteoarthritis Outcome Score (KOOS) at baseline and 12-weeks. Secondary outcomes included quality of life, functional and psychological assessments. Semi-structured interviews were conducted with the patients at 12-weeks.

Results

20 patients (3 males, 17 females) were randomized (10 intervention, 10 control). Intervention arm patients reported better improvements in their knee function, quality of life, psychological outcome, dietary improvement and weight loss compared to the control arm at 12-weeks. Semi-structured interviews revealed several themes pertaining to feasibility and intervention optimization. 5 out of the 6 progression criteria’s domains were met.

Conclusion

This pilot has demonstrated the feasibility of a full randomized control trial investigating the potential effectiveness of the new proposed model of care for knee osteoarthritis using pre-defined progression
criteria and process evaluation. Results from the qualitative study were used to modify and improve the intervention content, delivery model and study design for a large effectiveness-implementation hybrid randomized control trial that is currently underway.

**Background**

With a rapidly aging population, Musculoskeletal (MSK) disorders account for the largest cause of disability around the world. In particular, osteoarthritis (OA) is currently the 11th highest global cause of disability(1). International guidelines are all consistent in their recommendations for individualized lifestyle changes, especially exercise and weight loss programs to manage knee OA(2, 3). Guidelines recommend a stepwise approach where surgery is considered when conservative treatment fails. Yet, international studies report that at least 60% of patients from established healthcare systems around the world such as Australia, Canada and the US are not receiving optimal conservative treatment(4–6).

There remains suboptimal use of conservative treatment such as allied health intervention delivered by e.g. physiotherapist and psychologists to support effective lifestyle and behaviour changes in most models of care(7). As a result, surgery is at present often a result not from a failure of conservative treatment but failure of the healthcare system to provide adequate and efficient conservative treatment. The literature suggests that at least a quarter of knee arthroplasty could have been avoided through optimal conservative treatment⁸. In the United States, it is anticipated that knee arthroplasty rates will rise by 673% between 2005 to 2030(8). In Australia similarly, it is anticipated there will be a 276% increase between 2013 to 2030(9). While knee arthroplasty surgery has been shown to be an effective option for knee OA, it is not without risks, complications or downsides. Firstly, it is expensive(10). Secondly, complications while uncommon can still occur and certain complications such as popliteal artery damage or deep implant infection can have devastating consequences(11). Thirdly, as knee implants have a limited lifespan, the earlier surgery is done the higher the likelihood of a revision surgery being required in the future(12). Fourthly, up to 25% of patients remain unsatisfied(13) and up to 34% of patients have unfavourable long-term pain outcomes post-surgery(14). Fifth, the majority of patient will not undergo a knee arthroplasty in their
There is an urgent need for new models of care for OA by optimizing evidence-based non-surgical treatments to deliver value-based care. With the potential systematic issues related to our current model of care, a multidisciplinary team involving the Department of Orthopaedic Surgery, Physiotherapy, Dietetics and Nutrition, Psychology and Social Work came together to develop a new model of care for knee OA. A literature review was done to review the best evidence in non-surgical treatment for knee OA and the current international models of care were carefully studied (7). Local experts guided by international collaborators who had developed similar programs overseas conceptualized the Collaborative Model of Care between Orthopaedics and Allied Healthcare Professionals (CONNACT) model of care.

Methodology

Aim and Study Design

The primary aim of this study was to determine the feasibility of a full randomized controlled trial (RCT) using pre-defined progression criteria. The secondary aim was to optimize the intervention and study design through a process evaluation in preparation for a full RCT. The RCT will test the clinical effectiveness of the community-based, individualized, multidisciplinary model of care for knee OA (CONNACT) compared to usual care.

A pilot randomized trial design was used for the proof of concept, feasibility study based on the conceptual framework developed by Eldridge et al (16). Guidelines based on the OA Research Society International (OARSI) clinical trials recommendations were used in the design of the study (17). It was conducted as a single centre pragmatic pilot randomized trial. Ethics approval was obtained through the Institution Review Board prior to the conduct of the study. The Consolidated Standards of Reporting Trials (CONSORT) checklist for pilot studies was used to ensure comprehensive reporting of this pilot study (18).

Participants and Recruitment Process

Patients who were referred by a primary healthcare or emergency medicine doctor to the Outpatient clinic at the Department of Orthopaedic Surgery at Tan Tock Seng Hospital, a tertiary referral centre
in Singapore with a suspected diagnosis of knee OA were screened based on the inclusion and exclusion criteria presented in Table 1. All referral letters were screened based on electronic medical records for inclusion and exclusion criteria. Patients who were eligible were invited to attend a recruitment clinic where they were assessed by the study team and invited to participate in the study if they met all the inclusion and exclusion criteria. Recruitment clinics were carried out in the Tan Tock Seng Hospital Specialist Outpatient Clinic.

Table 1
Inclusion and Exclusion Criteria

| Inclusion Criteria (all 5 must be present) | Exclusion Criteria |
|------------------------------------------|-------------------|
| National Institute of Health and Care Excellence (NICE) clinical criteria for knee OA (49) |
| 1. Age ≥ 45 years old and               | Alternative diagnosis to knee OA e.g. Referred pain from the spine or hip |
| 2. Has activity related knee pain and    |                   |
| 3. Has either no morning knee-related stiffness or morning stiffness than last no longer than 30 minutes |
| Radiographic severity of knee OA, Kellgren-Lawrence Score(50) > 1 |
| Knee Injury and OA Outcome Score(51) (KOOS4) ≤ 75 |
| Community ambulator with or without walking aid |

Intervention

The intervention consisted of a 12-week community based, individualized, multidisciplinary model of care for knee OA. The fundamental paradigm shift was moving from an acute episodic type treatment generally associated with OA to a chronic disease model of care (19). The key intervention principles are presented below. Table 2 outlines the intervention summary including each component, triaging criteria, intervention principles and delivery.
Table 2

| Intervention Component | Criteria to receive intervention | Healthcare Professional | Treatment Principles | Delivery |
|------------------------|----------------------------------|-------------------------|----------------------|----------|
| Exercise Therapy       | All patients                     | Physiotherapist         | American College of Sports Medicine (ACSM) (52) Neuromuscular Exercise (NEMEX) (43) guidelines | Group sessions x 6 |
| Clinical Assessment and Education | All patients | Orthopaedic Surgeon | Clinical and Radiological Assessment Pharmacological Intervention | Group Education sessions x 2 |
| Dietetics and Nutrition | BMI > 23.5#                      | Dietician               | Dietary intervention to increase dietary related nutrition knowledge and self-efficacy for effective weight loss(53) | Group sessions x 3 |
| Psychological support  | Patient Health Questionnaire 4 (PHQ-4) > 5 or Pain, Enjoyment, General Activity Scale (PEG) > 4 on all scales | Psychologist Medical Social Worker | Acceptance and Commitment Therapy (ACT) principles(54, 55) Pain Management Coping Strategies Improving compliance to behavioural modifications | Group sessions x 3 |

# A lower cut off of BMI 23.5 is recommended for Asians (56)

1. **Multidisciplinary**

2. **Synergistic** – Each component was designed to enhance the other components e.g. behavioural change strategies taught during the psychological class is used to improve compliance to exercise and diet modification

3. **Individualized** – Treatment tailored to individual needs based on established triaging criteria e.g. nutrition class for obese patients

4. **Community-based** – Bringing care closer to the patients and remove the disease stigma associated with a hospital environment. The intervention was conducted at Ang Mo Kio St Luke Eldercare Centre, a community-based rehabilitation centre with exercise facilities.

**Usual Care**

Usual care constituted a referral to the outpatient physiotherapist at the tertiary hospital where patients were seen 1–2 weeks post referral. The physiotherapist would conduct an assessment and
recommend a variety of lifestyle modifications and exercise therapy. The type of exercises and number of physiotherapy sessions were at the discretion of the patient and the physiotherapist.

Outcomes Measures

The primary outcome measure used was the Knee Injury and Osteoarthritis Outcome Score (KOOS$_4$).

KOOS contains 5 domains of questions namely symptoms, pain, function (daily living), function (sports, recreational activities) and quality of life. Consistent with other studies with similar population of elderly patients with knee OA, the function (sports, recreational activities) subscale were deemed to be less relevant for this population and the remaining 4 domains were combined to form a composite score(20). The KOOS score has been validated in Singapore(21). Secondary outcomes included KOOS individual subscales, quality of life scoring, functional assessment, diet and psychological related outcomes. Outcome measures were collected at baseline and 12-weeks. Any adverse events were collected through the study during all follow up visits. Table 3 summarizes all the outcome measures. Baseline data on the patient demographics, socioeconomical status, Co-morbidities and functional status (Charlson comorbidity index(22), Barthel Index for Activities of Daily Living(23)) were collected as well.

| Physiotherapy | Dietetics | Psychology |
|----------------|-----------|------------|
| Knee Injury and Osteoarthritis Outcome Score (KOOS$_4$)(51) | Body Mass Index (BMI) | Patient Health Questionnaire 4 (PHQ-4)(57) |
| Quality of Life EQ-5D-5L(58) | Modified Semi-Quantitative Food Frequency Questionnaire (FFQ) (59) | Pain, Enjoyment, General Activity Scale (PEG)(60) |
| Functional Assessment (30 s chair stand, 10 m fast paced walk, stair climb, timed up-and-go) | | Acceptance and Action Questionnaire 2 (AAQ-II)(32) |
| Adverse events | | Chronic Pain Acceptance Questionnaire 8 (CPAQ-8)(33) |
| | | Global Impression of Change (GIC) (34) |

The EQ-5D-5L value set that has been validated for the Singapore population using a time trade-off method was used to calculate utility values(24). The choice of functional assessments was based on the recommended OARSI performance test for functional testing in OA(25). Modification to the original Food Frequency Questionnaire (FFQ) was performed to reduce the length to reduce questionnaire burden and adapt it based on local dietary practices. Scoring was developed based on the weightage
of fat/sugar/fibre content of the particular food item based on the energy and nutrient composition reported by the Singapore Health Promotion Board (http://focus.hpb.gov.sg/eservices/ENCF/). Modified FFQ was only done for patients who had a BMI > 23.5.

Progression Criteria to decide whether to proceed with RCT

Randomized Controlled Trials (RCT) are expensive, time consuming endeavours. Having robust progression criteria to a larger, definitive RCT based on pilot data is crucial to objectively determining if the pilot RCT should be developed into a larger, definitive RCT. Based on the guidelines and key considerations proposed by Avery for developing and using progression criteria for internal pilot studies(26), progression criteria were developed by the study team (Table 4). The progression criteria for the feasibility trial followed a red/amber/green traffic light system instead of a simple stop/go basis.

Table 4
Progression Criteria for RCT

| Domain                        | Proceed with RCT                  | Proceed, but changes to the protocol need to be discussed | Do not proceed with main trial unless the problem can be solved |
|-------------------------------|-----------------------------------|----------------------------------------------------------|---------------------------------------------------------------|
| Recruitment                   | Recruitment of 30 participants with OA within 3 months | Recruitment of 30 participants with OA within 3–6 months | 30 participants with OA are not recruited within 6 months    |
| Retention                     | At least 75% retention of participants through follow up | At least 50% retention of participants through follow up | Less than 50% retention of participants through follow up    |
| Completion of Intervention    | At least 75% complete more than half of the intervention | At least 50% complete more than half of the intervention | Less than 50% complete more than half of the intervention    |
| Outcome Measures              |                                   |                                                          |                                                              |
| Acceptability                 | At least 80% of participants do not find the outcomes so burdensome that they would not participate in the study again | At least 70% of participants do not find the outcomes so burdensome that they would not participate in the study again | Less than 70% of participants do not find the outcomes so burdensome that they would not participate in the study again |
| Function and/or Quality of Life Improvement | Improvements in function and/or quality of life found by at least 50% of the participants | Improvements in function and/or quality of life found by at least 25% of the participants | Improvements in function and/or quality of life found by less than 25% of the participants |
| Adverse events                | No serious care-related adverse events during follow up | Less than five serious care-related adverse events during follow up | Five or more serious care-related adverse events during follow up |

Sample Size

Whitehead et al proposed a method using the standardized effect size to estimate the sample size for a pilot randomized trial instead of using the rule of thumb method which ranged from 24–70 patient sample size(27). Based on an estimated standardized effect size 0.5 reported by a systematic review and meta-regression analysis of RCTs for exercise based interventions for knee OA in pain and
disability(28), assuming 90% power and two-sided 5% significance, 15 patients in each arm were recommended.

Randomization and Data Collection

Study data were collected and managed using REDCap electronic data capture tools(29, 30). Patients who consented to participate were randomized (1:1 allocation ratio) between the intervention and usual care using a permuted block randomization method using block sizes of 4, 6 and 8. The random allocation sequence was generated by an independent statistician and was kept concealed from the study team. Randomization was done using the REDCap randomization module and allocation was locked once assigned. Randomization was only performed after the patient was counselled fully about the study and had provided informed consent.

Blinding

Outcome measures were measured by blinded outcome assessors. The outcome assessors received training prior to study initiation to ensure good inter- and intra-observer reliability particularly for the functional outcome testing. Patients were instructed not to reveal their allocation to the outcome assessors.

Statistical Analysis

The results were analysed using an intention-to-treat (ITT) principle. Data was entered and analysed using the IBM SPSS Statistical Software Version 25. The data was checked for completeness and consistency prior to analysis. Descriptive frequency analysis was used for baseline characteristics. In view of the sample size, independent hypothesis testing using non-parametric Mann Whitney U test to look for differences between intervention and control group. Results were presented in table format with p values using 5% level of significance.

Process Evaluation

Through purposive sampling, semi-structured interviews were conducted with the intervention arm patients at 12-weeks as part of the process evaluation. The Medical Research Council (MRC) has developed a set of guidelines for the conduct of process evaluations(31). MRC recommends a basic framework for process evaluation with the emphasis being different at each stage of the study. In the
pilot phase, the key is in understanding the feasibility and intervention design optimization. The interview guide and questions (Table 5) were based on the key emphasis on feasibility for a full RCT based on the proposed progressive criteria above and intervention design optimization based on the MRC guidance.

### Table 5

| Topic                          | Questions                                                                 |
|-------------------------------|---------------------------------------------------------------------------|
| Intervention Design Optimization | Did you feel that you benefitted from the intervention? Why?            |
|                               | What specific part of the intervention did you find most useful? Why?    |
|                               | Did you find being in a group helpful or would you have preferred more individual attention? |
|                               | Do you have any suggestions on how we can make the program better?      |
| Feasibility                   | Were you able to complete the whole program?                             |
|                               | Were there external reasons that prevented your full participations?    |
|                               | Would you participate again in the program if given a chance? Would you recommend your friends to participate in the program? |
|                               | Did you find the outcome measures too burdensome to complete? Which ones? |

The semi-structured interviews were conducted by a research assistant, TCY, who was involved with the patient recruitment and coordination of care. The potential bias the interviewer had on the patients as part of the study team was balanced by the fact that having journeyed with the patients, she had gained the trust of all the patients, most of them who were willing to share with her their personal problems. As a member of the study team but yet not a healthcare professional who delivered the intervention, patients were more open to share with her their honest opinions. In addition, having seen the entire 12-week process, she was in an ideal position to probe intelligently during the interview guided by the topic guide. Extensive hand written notes and quotes were noted down during the interview and the results were interpreted through a thematic analysis by a senior researcher (BTY) with qualitative experience.

### Results

**Participants and Baseline characteristics**

From September to October 2018, a total of 20 patients were recruited. Final follow up at 3 months were completed in January 2019. Baseline characteristic are presented in Table 6 and study flow in Fig. 1.
Table 6
Baseline Characteristics

|                                | Control (n = 10) | Intervention (n = 10) |
|--------------------------------|-----------------|-----------------------|
| Age (years), mean              | 59.6            | 68.0                  |
| Women, n (%)                   | 7 (70%)         | 10 (100%)             |
| Weight (kg), mean              | 65.5            | 62.9                  |
| Affected Knee Joint, n (%)     |                 |                       |
| Right                          | 4               | 2                     |
| Left                           | 3               | 4                     |
| Bilateral                      | 3               | 4                     |
| Radiographic knee OA severity  |                 |                       |
| (Kellgren-Lawrence), n(%)*     |                 |                       |
| Grade 2                        | 5               | 2                     |
| Grade 3                        | 3               | 7                     |
| Grade 4                        | 2               | 1                     |
| Barthel Index, mean            | 19.7            | 19.5                  |
| Charlson Comorbidity Score, n (%) | 6 (60%) | 9 (90%) |
| 1                              | 4 (40%)         | 1 (10%)               |
| 2 or above                     | 0               | 0                     |
| KOOS score, mean*              |                 |                       |
| KOOS4                          | 55.15           | 55.34                 |
| KOOS symptoms/stiffness        | 52.50           | 51.79                 |
| KOOS pain                      | 64.72           | 58.33                 |
| KOOS function (daily living)   | 68.38           | 67.50                 |
| KOOS quality of life           | 35.00           | 43.75                 |
| Quality of Life, mean          |                 |                       |
| EQ-5D Index                    | 0.42            | 0.51                  |
| EQ-5D VAS                      | 70.56           | 65.63                 |
| Psychology, mean               |                 |                       |
| PEG                            | 6.33            | 5.33                  |
| PHQ-4                          | 2.20            | 3.60                  |
| Functional Assessment          |                 |                       |
| Timed 10 m walk test (sec), mean | 6.06              | 6.85                |
| Time up-and-go test (sec), mean | 11.43             | 12.17               |
| 30 s chair stand test (count), mean | 7.44              | 8.50                |
| 4 stairs climb test (sec), mean | 4.77              | 4.92                |

*for bilateral knee OA, the index/most serve joint was used

Outcomes

In terms of knee function scores and quality of life, there was a clear trend of the intervention arm patients having a higher KOOS4, KOOS symptoms/stiffness, KOOS quality of life, EQ-5D VAS.

Psychological outcomes wise, there was a clear trend where the PEG was positively impacted to a greater extent at 12-weeks in the intervention group compared to the control group. This was the case of weight where intervention patients lost weight compared to the control arm where patients gained weight after 12-weeks. Functional outcomes were equivocal where the control arm demonstrated faster timed 10 m walk test and time up-and-go test and intervention arm patients demonstrating a higher 30 s chair stand test. None of the results reached statistical significance.

Table 7 summarises the outcome measures.
Table 7
12-weeks Outcome Measures

| Outcome Measure                  | Improvement in Control (Median) | Improvement in Intervention (Median) | p-value |
|----------------------------------|---------------------------------|-------------------------------------|---------|
| KOOS score                       | 9.46                            | 21.38                               | 0.34    |
| KOOS4                            | 5.36                            | 28.57                               | 0.28    |
| KOOS symptoms/stiffness          | 13.89                           | 25.00                               | 0.39    |
| KOOS pain                        | 10.30                           | 22.88                               | 0.63    |
| KOOS quality of life             | 12.50                           | 25.00                               | 0.41    |
| Quality of Life                  |                                 |                                     |         |
| EQ-5D Index                      | 0.46                            | 0.34                                | 0.56    |
| EQ-5D VAS                        | 10.00                           | 15.00                               | 0.47    |
| Psychology                       |                                 |                                     |         |
| PEG                              | -1.50                           | -2.33                               | 0.89    |
| PHQ-4                            | 0.00                            | 0.00                                | 0.18    |
| Weight                           | 1.80                            | -0.30                               | 0.59    |
| Functional Assessment            |                                 |                                     |         |
| Timed 10 m walked test (sec)     | 0.44                            | 0.29                                | 0.45    |
| Time up-and-go test (sec)        | 1.23                            | 0.40                                | 0.20    |
| 30 s chair stand test (repetitions) | 2.00                        | 3.00                                | 0.23    |
| 4 stairs climb test (sec)        | 0.62                            | 1.59                                | 0.42    |

For all the patients with BMI > 23.5, all the patients in the intervention arm (n = 3) demonstrated positive change in their dietary habits based on the modified FFQ compared to the control arm (n = 7) where only 57.1% of patients demonstrated a positive change in their dietary habits after 12-weeks.

1 patient in the intervention arm suffered adverse events. The patient developed concurrent back pain during the course of the program. It was ascertained that the patient had long standing low back pain which was exacerbated during the intervention. Assessment by an independent physiotherapist deemed that the exercises prescribed were unlikely to cause the exacerbation. The back exacerbation was treated successfully with physiotherapy and analgesia. 1 patient in the control arm who deteriorated was subsequently diagnosed with spontaneous osteonecrosis of the knee and underwent knee arthroplasty.

Progression Criteria Results

All domains except patient recruitment met progression criteria to proceed with the RCT based on the evaluation by the study team. Table 8 summarizes the feasibility for full RCT based on the progression criteria.
Table 8
Progression Criteria

| Domain                                | Results      | Readiness for Progression                           |
|---------------------------------------|--------------|-----------------------------------------------------|
| Patient Recruitment                   | 20 patients  | Do not proceed with RCT unless problem can be solved|
| Patient Retention                     | 85%          | Proceed with RCT                                    |
| Intervention Completion                | 80%          | Proceed with RCT                                    |
| Outcome measure acceptance            | 100%         | Proceed with RCT                                    |
| Improvement in function and/or quality of life (Intervention arm) | 88.8%         | Proceed with RCT                                    |
| Serious Adverse events                | 0            | Proceed with RCT                                    |

Process Evaluation

A total of 8 patients in the intervention arm were interviewed as part of the process evaluation.

The first focus was on intervention optimization. Several themes were identified. Firstly, for the exercise component, all the patients felt that it was beneficial. 3 patients felt the number of sessions could be increased with an additional 2 sessions for greater benefit. Learning different exercises techniques and how to adapt them based on individual fitness and needs was a key benefit that patients reported. While patients recognized that it was beneficial to exercise, there was a realization that they were unlikely to return to normal function. This point was emphasized during the education and psychology sessions where an acceptance of the irreversible effects of aging was important while at the same time, recognizing how exercise can help patients cope better with these changes.

“It’s good to learn about the different exercises techniques and how to improvise them” (P002)

“Knee condition seems to improve but don’t think it will go back to normal” (P019)

Secondly, for nutrition and dietetic components, patients felt that while most of the dietary information was not new to them, the emphasis on “mindful eating” was particularly useful where patients were taught to actively monitor their dietary intake instead of taking a passive stance.

Thirdly, for the psychology sessions, there was an initial reluctance due to social stigma that psychology intervention was associated with mental illness such as depression. However, the patients felt that it was very beneficial upon completion of the program. Enhancing self-management was a common theme that many patients felt would help them maintain their improvement.

“It serves as a reminder to direct our mindsets to a positive direction” (P013)

Fourthly, in terms of general feedback received, there was very positive feedback for an intact group concept where patients were kept together throughout the 12-week program instead of having
patients constantly moving in and out of the program. They felt that the community setting was welcoming and many of the patients looked forward to the sessions. Some patients shared information about how they wanted to keep in touch even after the program concluded. Many patients expressed some form of positive peer pressure from fellow patients.

“Happy to see the same faces….. making friends” (P012)

“You feel motivated to be even better when you see others improved over time” (P002)

“Everyone is very caring and accommodating. Feels warm coming to the program” (P013)

The second focus of the process evaluation and interview was the feasibility of a larger trial. All the patients in participating in the study did not express any regret participating however reporting significant difficulty understanding certain psychological outcome measures (AAQ-II(32), CPAQ-8(33), GIC(34)) and thus the majority of these outcome measures were not able to be completed by the patients. Several patients expressed that they would recommend their friends suffering from similar conditions to participate in the program.

Discussion

The CONNACT model of care is a complex intervention consisting of several different components interacting with each other. The Medical Research Council guidance on developing and evaluating complex interventions recommends a feasibility and piloting phase at the start prior to a full study(35). The primary aim of the pilot study was to determine the feasibility of a full RCT through pre-defined progression criteria. The secondary aim was to optimize the intervention and study design through a process evaluation in preparation for a full RCT. Results from pilot affirmed the feasibility of the study to progress to a full RCT. Secondly, results from the process evaluation through the interviews informed trial design methodology and intervention optimization.

Feasibility of a full RCT

Based on the proposed progression criteria, all the areas of the pilot were ready to proceed with a full RCT except the recruitment aspect where only 20 patients were recruited for the study. The primary reason identified was that insufficient recruitment clinics were organized during the recruitment period. Based on the recruitment rate from the pilot, additional recruitment clinics are planned to be
organized during subsequent recruitment cycles for the sample size calculation to be fulfilled within the duration of the study. This coupled with a more robust screening criteria into the recruitment clinic, decision was made to still proceed with a full RCT.

Pilot study results suggested that patients who underwent the intervention were more likely to have a better knee function score, better quality of life, have less anxiety and depression, lose weight and exhibit a positive dietary change compared to control arm patients. Although none of the results reached statistical significance potentially owing to low patient numbers, these results are promising.

Proposed changes to intervention

Results from the qualitative study informed changes to the intervention protocol that could potentially enhance its effectiveness. The number of exercise sessions will be increased from 6 to 8 sessions in line with international programs which can utilize up to 24 sessions over a 12 week period(20). The dietetic syllabus will be modified to focus more on “mindful eating” and practical examples on how to make a sustainable diet change compared to simply giving patients a dietetic lecture on the relative health benefits of different food groups. The group-based intervention format will be retained where social network platforms will also be utilized to facilitate patient interaction even post-intervention. Group-based interventions have been shown to be more effective compared to individual interventions(36). A flexible post-intervention program will be developed for patients who would like continue to exercise together in a group.

In line with the overall thrust of enhancing patient self-management, patient activation is a key concept that will be included as part of the intervention. Patient activation is defined as an individual’s propensity to engage in adaptive health behaviour that may lead to improved outcomes. Activation levels is measured by the Patient Activated Measure (PAM)(37), a validated questionnaire that looks at knowledge, skills and confidence in managing health. There has been increasing evidence in the literature that high PAM scores have been associated with more satisfaction with healthcare services, better self-management behaviour and improved health outcome(38, 39). In addition to PAM being added in as an outcome measure, PAM levels of less than 3 will also serve as an independent eligibility criterion for psychological intervention. Several key areas has been
identified when including activation as part of any intervention, including physician-patient relationships, self-management, facilitating behaviour change and tailoring interventions according to activation levels(40). Based on these principles, a greater emphasis on patient activation will also be included into the psychological intervention.

A recent Cochrane review on exercise interventions and patient beliefs for people with hip or knee OA revealed that many patients are confused about the cause of their pain and are unsure about what steps they should take to manage their pain generally resulting in activity avoidance for fear of causing harm(41). Evidence has shown the potential that proper education and behaviour modification has in producing long lasting sustainable positive effects in OA programs(42). Proposed topics for the education sessions are based on areas of patients’ knowledge deficiencies identified by the Cochrane review. These topics include the following.

1. Pathophysiology behind OA
2. Flare management – what causes flares and how to deal with them
3. Treatment options and their relative effectiveness, pros and cons

“Expert patients” is a relatively novel concept where patients who have successfully completed the program are invited to share their experiences with the incoming batch of participants. Expert patients have previously been included in similar programs(43). “Expert patients” will be incorporated in the main trial intervention as part of the educational component.

Proposed changes to methodology

There were several modifications to the outcome measures based on the process evaluation. Firstly, some of the psychological questionnaires (AAQ-II(32), CPAQ-8(33), GIC(34)) were removed as the majority of the patients had difficulty understanding and completing the questionnaires. Other outcome measures such as the PAM, Global Perceived Effect (GPE)(34), Patient Acceptable Symptom State (PASS) and treatment failure(44) which are sensitive but simple questionnaires will be included for the subsequent RCT in place of the excluded questionnaires as these outcome measures have previously been used in musculoskeletal conditions of the knee(45). The overall respondent burden
would be reduced.

Compliance to exercises is a key outcome measure and a potential confounder when interpreting trial results that was not measured in the initial pilot. In the current literature, there is a lack of validated questionnaire that reliably measures exercises compliance or adherence(46). Compliance can be assessed in 2 different ways, either through patient reported measures or clinician assessment. For the main trial, a comprehensive assessment for compliance was deemed to be crucial due to nature of intervention where patient participation played a critical role. For patient reported outcomes, a simple questionnaire will be developed focusing on exercises compliance and reasons for non-compliance that will be administered to the intervention arm patients at 3 months, 6 months and 12 months. For clinician assessment, the Sports Injury Rehabilitation Adherence Scale (SIRAS)(47) is a validated tool for compliance assessment.

Strengths
This paper highlights a comprehensive approach of a feasibility study using a pilot randomized trial prior to an RCT for a complex intervention. Firstly, progression criteria based on established guidelines was developed prior to the conduct of the pilot study as an objective benchmark to decide if a full RCT was feasible at that point in time. These proposed progression criteria can be adopted and evaluated by other pilot studies looking at similar interventions for musculoskeletal conditions. Secondly, a process evaluation guided by the MRC guidelines(31) was embedded within the pilot study through qualitative methods focusing on intervention optimization and feasibility. This allowed for informed modifications to be made to both the intervention and study methodology to give the subsequent RCT every chance of success.

Limitation
We were only able to recruit 20 patients instead of the targeted sample size of 30 patients. While sample sizes for pilot studies are less critical in ensuring adequate power, this highlighted a key area moving forward for our main RCT. Recruitment was one of the key elements described in the progression criteria. Our patient recruitment strategy was critically evaluated and key changes will be made for the main trial.
There were significant differences between the control and intervention population group in terms of gender distribution and mean age. The mean age in the control arm was significantly younger and had more males compared to the intervention arm. This could be a result of the small sample size. This issue will likely be addressed during the main RCT where a much larger sample size will be targeted and use of stratified randomization to control for gender.

Conclusion
This pilot has demonstrated the feasibility of a full RCT investigating the potential effectiveness of the CONNACT model of care for knee OA using pre-defined progression criteria and process evaluation. Results from the qualitative study were used to modify and improve the intervention content, delivery model and study design for a large effectiveness-implementation hybrid RCT that is currently underway. This main trial includes 1-year follow-up, economic evaluation and process evaluation using the MRC guidelines(31), RE-AIM framework(7) and the Global Alliance for MSK Health (GMUSC) framework(48) to guide large scale implementation.

Abbreviations
CONNACT – Collaborative Model of Care between Orthopaedics and Allied Health Professionals Trial
MSK – Musculoskeletal
OA – Osteoarthritis
RCT – Randomized Controlled Trial
NICE - National Institute of Health and Care Excellence
ACSM - American College of Sports Medicine
NEMEX - Neuromuscular Exercise
OARSI - Osteoarthritis Research Society International
KOOS – Knee Injury and Osteoarthritis Outcome Score
EQ-5D-5L - EuroQol 5 dimensions 5 level
Body Mass Index – BMI
PHQ-4 - Patient Health Questionnaire 4
PEG - Pain, Enjoyment, General Activity Scale
ACT - Acceptance and Commitment Therapy

AAQ-II - Acceptance and Action Questionnaire 2

CPAQ-8 - Chronic Pain Acceptance Questionnaire 8

GIC - Global Impression of Change

FFQ - Food Frequency Questionnaire

ITT - Intention-to-treat

PAM – Patient Activation Measure

GPE - Global Perceived Effect

PASS – Patient Acceptable Symptom State

SIRAS – Sports Injury Rehabilitation Adherence Scale

Declarations

Ethics approval and Consent to participate - Ethics approval was obtained through the Institution Review Board prior to the conduct of the study (National Healthcare Group Domain Specific Review Board Ref: 2018/00408). Written consent was obtained from the study participants.

Consent for publication - NA

Availability of data and materials - The datasets used and/or analysed during the current study are available from the corresponding author on reasonable request.

Competing interest - The authors declare that they have no competing interest

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Authors contributions - BYT was the lead investigator involved in the study design, patient recruitment, data analysis and manuscript preparation. BTKD and MJP were involved in the patient recruitment and data collection. STS, JT and JC were the senior authors providing input in the study design, data analysis and interpretation. All the authors were involved in the preparation of the manuscript and have approved the final manuscript.

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Figure 1
Flow diagram