Being and becoming a teacher: Professional Wellbeing Amidst COVID-19 Pandemic

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Abstract—Covid-19 has a significant impact on higher education worldwide, not just in the Philippines. This study described the professional quality of life of the college teachers in terms of compassion satisfaction and compassion fatigue. This study ascertained the relationship of socio demographic profile of the college teachers and their professional quality of life. This study used a quantitative-descriptive method of research. Convenience sampling was used in this study. A total of 76 college instructors were surveyed (44 from public schools and 32 from private schools). Based on the results of the study, it is concluded that the college teachers have high compassion satisfaction for getting satisfaction from being able to teach people, being proud of what they can do to teach, and being happy to their chosen profession. These college teachers have exposure work related secondary traumatic stress on a moderate degree level by having a feeling of worn out because of their work as a teacher and feeling overwhelmed because of their teaching load and other work-related activities. However, the secondary traumatic stress of college teachers did not result to having high level of burnout, though college teachers still experience burnout but in low degree level only.

Keywords—COVID-19, Pandemic, college instructor.

I. INTRODUCTION

Covid-19 has a significant impact on higher education worldwide, not just in the Philippines. The fact is that lockdown and work and study from home have a substantial and detrimental effect on the learning process in school (Burgess & Sievertsen, 2020). Further, it was verified that teachers’ quality of life deteriorated throughout the pandemic, which according to some studies resulted in negative effects on teachers’ mental and physical health (Lizana et al., 2021). On the contrary, despite the moderate to high threat posed by COVID-19, teachers appear to have managed with the virus's impact, as evidenced by the mild impact on their QoL about mental health nearly six months after the country’s huge lockdown (Rabacal et al., 2020).

The formation of learning disorders throughout the learning process as a result of the lack of school activities has a negative influence on vulnerable groups, such as young pupils, social disadvantages, learning disabilities, or the setting of family labor to supervise children studying at home (Brown et al., 2020). As suggested, the government's participation in education, through policies, enables students and instructors to have access to the internet and acquire literacy skills (Supriyanto et al., 2020).

To accomplish their objectives, healthy companies must utilize their human resources; they must integrate their programs and empower their workers (Santos & Nocum, 2020). Further, it is recommended that a company should create a self-care program for contract employees who are suffering burnout (Santos & De Jesus, 2020).

In light of the foregoing, the researchers would like to assess the college instructors’ professional quality of life during the COVID-19 scenario. Additionally, the researchers sought to make recommendations based on the obtained data to assist college faculty and their respective institutions in coping with the pandemic scenario.

II. OBJECTIVES OF THE STUDY

This study described the professional quality of life of the college teachers in terms of compassion satisfaction and compassion fatigue. This study ascertained the relationship...
of socio demographic profile of the college teachers and their professional quality of life.

III. METHODOLOGY
This study used a quantitative-descriptive research technique, which entails the description, recording, analysis, and interpretation of a real-world condition. When obtaining information on the current state of affairs, it is acceptable to employ the descriptive technique (Creswell, 2014). The study adopted the questionnaire on Professional Quality of Life: Compassion Satisfaction and Fatigue (Stamm, 2010). Convenience sampling was used in this study. A total of 76 college instructors were surveyed (44 from public schools and 32 from private schools). Survey research was employed in this study because it incorporates scientific techniques through critical examination and assessment of source materials, data analysis and interpretation, and generalization and prediction (Salaria, 2012).

IV. RESULTS AND DISCUSSIONS

Table 1. Professional Quality of Life of College Teachers as to Compassion Satisfaction

| Statement                                                                 | Weighted Mean | Verbal Interpretation |
|---------------------------------------------------------------------------|----------------|-----------------------|
| 1. I get satisfaction from being able to teach people.                    | 4.53           | Very Often            |
| 2. I feel invigorated after working with those I teach.                   | 4.26           | Very Often            |
| 3. I like my work as a teacher/professor.                                 | 4.21           | Very Often            |
| 4. I am pleased with how I am able to keep up with teaching techniques and protocols. | 4.00           | Often                 |
| 5. My work makes me feel satisfied.                                       | 4.21           | Very Often            |
| 6. I have happy thoughts and feelings about those I teach and how I could help them. | 4.26           | Very Often            |
| 7. I believe I can make a difference through my work.                     | 4.16           | Often                 |
| 8. I am proud of what I can do to teach.                                  | 4.42           | Very Often            |
| 9. I have thoughts that I am a “success” as a teacher/professor.          | 4.16           | Often                 |
| 10. I am happy that I chose to do this work.                               | 4.42           | Very Often            |

Total Weighted Mean: 42.63 High Level

This domain is about the pleasure a teacher can experience from being able to help others and to make a positive difference in the world.

Based on the result, the compassion satisfaction of the college teachers has a sum of the weighted means of 42.63 with a high level degree. Item 1 got the highest mean of 4.56 with verbal description of ‘very often’ among other items in this domain. This item suggests that very often these college teachers get satisfaction from being able to teach people. Further, it can be supported by the Items 8 and 10 which got a mean rating of 4.42 with a verbal description of ‘very often’. These describe how the college teachers are proud of what they can do to teach and how happy they are in choosing teaching as their work.

Table 2. Professional Quality of Life of College Teachers as to Burnout

| Statement                                                                 | Weighted Mean | Verbal Interpretation |
|---------------------------------------------------------------------------|----------------|-----------------------|
| 1. I am happy.                                                            | 1.63           | Very often            |
| 2. I feel connected to others.                                            | 1.53           | Very often            |
| 3. I am not as productive at work because I am losing sleep over traumatic experiences of a person I teach. | 1.79           | Never                 |
| 4. I feel trapped by my job as a teacher/professor.                       | 2.05           | Rarely                |
5. I have beliefs that sustain me.  
6. I am the person I always wanted to be.  
7. I feel worn out because of my work as a teacher/professor.  
8. I feel overwhelmed because my teaching load seems endless.  
9. I feel "bogged down" by the system.  
10. I am a very caring person  

Note: Italicized statements were reverse scored  

Based on the responses of the school college teachers, the sum of the weighted means of this domain is 21 with low level degree. This implies college teachers are associated with low feelings of hopelessness and difficulties in dealing with work or in doing their job effectively.  

However, it can be noticed on item 8 (mean = 3.21; verbal interpretation = sometimes) that it has the highest mean among the other items. This describes of feeling overwhelmed because of their teaching load seems endless. This can be attributed to other schoolwork of the college teachers aside from teaching.  

Other reasons that college teachers have low level degree of burnout are can be found on their responses on Items 1, 2, 5 and 10 and all has verbal description ‘very often’. This illustrates that college teachers are happy (mean = 1.63), feel connected to others (mean = 1.53), have beliefs that sustain them (mean = 1.79), and very caring persons (mean = 1.63).  

| Statement                                                                 | Weighted Mean | Verbal Interpretation |
|---------------------------------------------------------------------------|---------------|-----------------------|
| 1. I am preoccupied with more than one person I teach.                    | 3.79          | Often                 |
| 2. I jump or am startled by unexpected sounds.                            | 3.42          | Often                 |
| 3. I find it difficult to separate my personal life from my life as a teacher/professor. | 2.53          | Rarely                |
| 4. I think that I might have been affected by the traumatic stress of those I teach. | 2.00          | Rarely                |
| 5. Because of my teaching, I have felt "on edge" about various things.    | 2.63          | Sometimes             |
| 6. I feel depressed because of the traumatic experiences of the people I teach. | 1.84          | Rarely                |
| 7. I feel as though I am experiencing the trauma of someone I have taught. | 2.21          | Rarely                |
| 8. I avoid certain activities or situations because they remind me of frightening experiences of the people I teach. | 2.79          | Sometimes             |
| 9. As a result of my teaching, I have intrusive, frightening thoughts.    | 2.53          | Rarely                |
| 10. I can’t recall important parts of my work with trauma victims.        | 2.37          | Rarely                |

Total Weighted Mean 26.11 Moderate Level  

Secondary traumatic stress may lead to compassion fatigue, where exposure to work related secondary stressful events are present. It was found out that the college teachers have a moderate degree level of secondary traumatic stress with a sum of weighted means of 26.11. This was also shown in this domain that Item 1 got the highest mean of 3.79 with a verbal description of ‘often’. This item describes that college teachers are often preoccupied with more than one person they teach. Further, they the jump or startled by unexpected sounds (mean = 3.42, verbal interpretation = often). This experience is usually observed to people under traumatic stress.
Table 4. Summary of the Professional Quality of Life of College Teachers

| Domain                          | Total Weighted Mean | Verbal Interpretation |
|---------------------------------|---------------------|-----------------------|
| Compassion Satisfaction         | 42.63               | High Level            |
| Burnout                         | 21                  | Low Level             |
| Secondary Traumatic Stress      | 26.11               | Moderate Level        |

Based on table 4, the summary of the professional quality of life of college teachers is composed of the combination of high degree of level in compassion satisfaction (mean = 42.63), low degree of level in burnout (mean = 21) and average degree of level in secondary traumatic stress (mean = 26.11). This implies a positive result. It means that despite of some secondary traumatic stresses the college teachers had experienced this only resulted to low burnout. In fact, these college teachers find satisfaction from their work and being able to teach others that they experience happy thoughts, feel successful, are happy with the work they do, want to continue to do it, and believe they can make a difference.

Table 5. Correlation of the College Teachers’ Demographic Profile and their Professional Quality of Life

|                          | Highest Educational Attainment | Number of Years in teaching profession | Compassion Satisfaction | Burnout | Secondary Traumatic Stress |
|--------------------------|-------------------------------|----------------------------------------|-------------------------|---------|---------------------------|
| Age                      | Age                           | Sex                                    |                         | Compassion Satisfaction | Burnout | Secondary Traumatic Stress |
|                          | Age                           | Sex                                    |                         | Compassion Satisfaction | Burnout | Secondary Traumatic Stress |
|                          | .002                          | .000                                   |                         | .455                | .197   | .412                      |
| Highest Educational Attainment | .807**                       | .197                                   | .412                    | 1                   | 1      | 1                         |
| Number of Years in teaching profession | -.166                        | -.127                                  | -.155                   | -.077               | 1      | 1                         |
| Compassion Satisfaction | -.135                         | -.125                                  | .417                    | -.033               | -.326  | 1                         |
| Burnout                  | -.142                         | -.311                                  | .475*                   | -.145               | .232   | .650**                    |

** Correlation is significant at the 0.01 level (2-tailed).
* Correlation is significant at the 0.05 level (2-tailed).

Results show that highest educational attainment is positively related to secondary traumatic stress ($r = .475, p < .05$). This indicates that college teachers with high educational attainment have high secondary traumatic stress. But based on the computed $r$ value, it only means it has a moderate correlation. Furthermore, secondary traumatic stress is positively related to burnout ($r = .650, p < .01$); strong correlation. This implies that if the college teachers have high exposure to secondary traumatic stress they will more likely to have high level of burnout.

V. CONCLUSIONS AND RECOMMENDATIONS

Based on the results of the study, it is concluded that the college teachers have high compassion satisfaction for getting satisfaction from being able to teach people, being proud of what they can do to teach, and being happy to their chosen profession. These college teachers have exposure work related secondary traumatic stress on a moderate degree level by having a feeling of worn out because of their work as a teacher and feeling overwhelmed because of their teaching load and other work related activities. However, the secondary traumatic stress of college teachers did not result to having high level of...
burnout, though college teachers still experience burnout but in low degree level only.

The following recommendations were drawn from the findings and conclusions:

1. Individual scores of the college teachers’ professional quality of life should be explored to identify whose teachers, most possibly, have moderate to high level of secondary traumatic stress and burnout for them to get an intervention from the institution;

2. Determine the coping strategies used by the college teachers in order for them to handle stress and burnout;

3. Identify the specific problems or challenges the college teachers are experiencing; and

4. Determine what secondary traumatic stress the college teachers get from teaching people.

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