Telephone PrEP Consultations – Patient Survey

1) What is your age?
   a. <18 years old
   b. 18 to 24 years old
   c. 25 to 29 years old
   d. 30 to 39 years old
   e. 40 to 49 years old
   f. 50 to 59 years old
   g. 60 to 69 years old
   h. 70 to 79 years old
   i. >80 years old
   j. Prefer not to say

2) Have you had a telephone assessment with a doctor or nurse to discuss your PrEP needs?
   a. Yes
   b. No

3) Which of the following best describes how you think of yourself?
   a. Female (including trans woman)
   b. Male (including trans man)
   c. Non-binary
   d. Prefer not to say
   e. Other, please specify:

4) Is your gender identity the same as the sex you were assigned at birth?
   a. Yes
   b. No
   c. Prefer not to say

5) In the last year, have your sexual partners been:
   a. Men only
   b. Women only
   c. Both men and Women
   d. Non-binary
   e. Other
   f. Prefer not to say

6) To which of these ethnic groups do you belong?
a. White
   i. British
   ii. Irish
   iii. Any other white background
b. Mixed
   i. White and Black Caribbean
   ii. White and Black African
   iii. White and Asian
   iv. Any other mixed background
c. Asian or Asian British
   i. Indian
   ii. Pakistani
   iii. Bangladeshi
   iv. Any other Asian background
d. Black or Black British
   i. Caribbean
   ii. African
   iii. Any other black background
e. Chinese or Other Ethnic Group
   i. Chinese
   ii. Any other ethnic group
f. Prefer not to say

7) What language do you speak most often at home? Please tick one box only
   a. English
   b. Other European language
   c. Asian language (such as Hindi, Gujarati, Punjabi, Urdu, Sylheti, Bengali, Chinese, Thai)
   d. African language (such as Swahili, Hausa, Yoruba)
   e. Other, including British Sign Language.

8) Thinking about your telephone PrEP appointment (or your most recent appointment if you have had more than one), how did you make this appointment?
   a. Online booking
   b. Phoning the main Sandyford phoneline
   c. It was rescheduled from a previous appointment
   d. It was made for me by a staff member from a different clinic/appointment
   e. Other, please specify:

9) Thinking about your telephone PrEP appointment (or your most recent appointment if you have had more than one), what was this PrEP appointment for?
   a. To start PrEP for the first time
b. To restart PrEP after taking a break  
c. To continue PrEP that you had been taking regularly  
d. Prefer not to say  
e. Other, please specify:

10) What was the outcome of this appointment?  
a. I was asked to attend the Sandyford for blood tests and/or STI check up  
b. I was asked to access a home self testing kit ("SH24")  
c. I have stopped PrEP  
d. Other, please specify:

11) Overall, how would you rate the care you received?  
a. Excellent  
b. Good  
c. Fair  
d. Poor  
e. Very poor

12) Would you be happy to be assessed by phone in the future?  
a. Yes  
b. No, I would prefer to be seen face-to-face  
c. No, I would prefer to do this online  
d. No, I would prefer to do this via a video call  
e. Not sure

13) Would you recommend this service to your friends?  
a. Yes, definitely  
b. Yes, probably  
c. No  
d. Not sure

14) What did you like about the telephone PrEP service?  

Free text

15) What did you not like about the telephone PrEP service?  

Free text
16) Do you have any other comments (good or bad) or suggestions for how we can improve our PrEP service?

*Free text*

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**Telephone PrEP Consultations – Staff Survey**

1) Since the COVID-19 outbreak, have you performed any telephone PrEP consultations?
   a. Yes
   b. No

2) What is your role?
   a. Band 7+ specialist nurse
   b. Consultant grade doctor
   c. SAS Grade or Associate Specialty grade doctor
   d. GP
   e. Specialty Trainee
   f. GP/FY2 trainee
   g. Prefer not to say
   h. Other (please specify)

3) Before the COVID-19 outbreak, did you regularly see patients for PrEP?
   a. Yes
   b. No
   c. Prefer not to say

4) Do you think telephone PrEP appointments allow you to safely assess a patient for initiating PrEP?
   a. Yes, definitely
   b. Yes, mostly
   c. Unsure
   d. Not really
   e. No not at all
5) Do you think telephone PrEP appointments allow you to safely assess a patient for continuing PrEP?
   a. Yes, definitely
   b. Yes, mostly
   c. Unsure
   d. Not really
   e. No not at all

6) Overall, how confident have you felt providing PrEP using telephone consultations?
   a. Very confident
   b. Somewhat Confident
   c. Unsure
   d. Not really confident
   e. Not at all confident

6.1) Please provide further details as to why you answered in this way:

   Free text

7) Do you think you have been provided with enough support to undertake telephone PrEP consultations?
   a. Yes, definitely
   b. Yes, mostly
   c. Unsure
   d. Not really
   e. Definitely not

7.1) Please provide further details as to why you answered in this way:

   Free text

8) In your opinion, what are some of the best things about the new telephone PrEP service model?

   Free text

9) In your opinion, what are some of the worst with the new telephone PrEP service model?
10) In the next 3-6 months, how would you like to see the telephone PrEP service change?

Free text

11) Do you have any other suggestions or comments about your experiences (positive or negative) during the pandemic which may help us as we further develop the service?

Free text