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Migration to the Downtown Eastside neighbourhood of Vancouver and changes in service use in a cohort of mentally ill homeless adults: a 10-year retrospective study

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ABSTRACT

Objectives: Little research has investigated the role of migration as a potential contributor to the spatial concentration of homeless people with complex health and social needs. In addition, little is known concerning the relationship between possible migration and changes in levels of service use over time. We hypothesised that homeless, mentally ill individuals living in a concentrated urban setting had migrated from elsewhere over a 10-year period, in association with significant increases in the use of public services.

Setting: Recruitment was concentrated in the Downtown Eastside neighbourhood of Vancouver, Canada.

Participants: Participants (n=433) met criteria for chronic homelessness and serious mental illness, and provided consent to access administrative data.

Methods: Linked administrative data were used to retrospectively examine geographic relocation as well as rates of health, justice, and social welfare service utilisation in each of the 10 years prior to recruitment. Generalised estimating equations were used to estimate the effect of migration on service use.

Results: Over a 10-year period there was significant movement into Vancouver’s Downtown Eastside neighbourhood (from 17% to 52% of the cohort). During the same period, there were significant annual increases in community medical services (adjusted rate ratio (ARR) per year=1.08; 95% CI 1.06 to 1.10), hospital admissions (ARR=1.08; 95% CI 1.04 to 1.11), criminal convictions (ARR=1.08; 95% CI 1.03 to 1.13), and financial assistance payments (ARR=1.04; 95% CI 1.03 to 1.06). Migration was significantly associated with financial assistance, but not with other types of services.

Conclusions: Significant increases in service use over a 10-year period coincided with significant migration into an urban area where relevant services were concentrated. These results highlight opportunities for early intervention in spatially diverse neighbourhoods to interrupt trajectories marked by worsening health and extremely high service involvement. Further research is urgently needed to investigate the causal relationships between physical migration, health and social welfare, and escalating use of public services.

Strengths and limitations of this study

- First investigation of geographic relocation among homeless mentally ill people over 10 years.
- Inclusion of comprehensive records of service use spanning health, justice and social welfare for each year studied.
- Demonstration that migration is associated with significant increases in service use.
- Cannot identify causal relationship between migration and service use.
- Limitations associated with use of administrative data (missing data, unmatched cases) apply.

Trial registration numbers: ISRCTN57595077 and ISRCTN66721740; Post-results.

INTRODUCTION

People who are chronically homeless are likely to have multiple health problems including mental illnesses, substance use disorders, and concurrent medical conditions. Health needs and social vulnerabilities among the homeless are associated with high rates of hospital service use as well as justice system contact. The associated pressure on urban authorities has led to responses that include large-scale programmes for rehousing as well as police practices intended to disperse the members of this subpopulation.

The prevalence of mentally ill and homeless individuals has been attributed in part to the closure of long-stay psychiatric hospitals, and their concentration in specific neighbourhoods has been linked to the geographic concentration of services for the homeless. Despite the intuitive logic of these explanations, little direct empirical evidence attests to...
the strength of their respective contributions to the phenomenon of visible street homelessness.

Previous research has found that housed people with mental illnesses migrate to locations where they have received care, and that those with serious mental illnesses change their location more frequently than either people with serious physical illnesses or people without a medical condition. Migration has also been shown to be a factor contributing to concentrations of homeless individuals in multiple urban centres including Sao Paolo, Osaka, Philadelphia and New York. Importantly, few if any studies have examined geographic migration or service use patterns preceding the spatial concentration of people who are both homeless and mentally ill. It is therefore unclear whether the members of this subpopulation tend to be drawn from the local region or whether they migrate from further afield. Moreover, little is known about the long-term course of service use among those who experience prolonged homelessness and mental illness, and whether geographic relocation is associated with increases in service use. One of the most influential and widely implemented approaches to supporting homeless mentally ill adults—Housing First—provides clients with choices of housing in dispersed neighbourhoods. It is unknown however whether greater investment in community-based services (including supported housing) has the potential to prevent migration into homelessness in the first place. If so, this could justify the reallocation of resources from neighbourhoods with high concentrations of homelessness to other communities where problems leading to homelessness may originate. Research is needed to help inform these crucial questions and develop their implications for health resource planning as well as health promotion.

The present study investigated migration and levels of service use among people who were recruited on the basis of current homelessness and serious mental illness. Participants were enrolled in the Vancouver At Home (VAH) project, an experimental investigation of Housing First. Recruitment was conducted through extensive community consultation and with diverse collaborators (shelters, police, outreach teams, etc) in and around Vancouver’s Downtown Eastside (DTES). The DTES neighbourhood includes the highest concentration of visible homelessness and related services in the city of Vancouver. The current study involved the analysis of data from administrative sources collected prior to randomisation and the implementation of interventions.

Previous research has shown that participants in VAH identified the DTES as the primary neighbourhood where they slept and spent time during the day. To date, several publications have described outcomes following randomisation in VAH, including impacts on residential stability, quality of life, emergency room visits, substance use and criminal offending. The present study examined the locations where participants received health, justice and social welfare services over the 10 years prior to study recruitment, and the volumes of each service in each year. Within the domain of health services we examined separately: discharges from the region’s tertiary psychiatric hospital; and community mental health services for psychiatric and non-psychiatric conditions. This is the first long-term retrospective analysis of the cohort, and the first study we are aware of describing the relationship between place and interagency service use in a sample of homeless and seriously mentally ill individuals. Data used in this study were derived from administrative sources over a decade prior to the interventions introduced by VAH. We hypothesised that there would be evidence of substantial migration into the DTES over 10 years, and evidence that rates of service use had increased in tandem with migration (ie, higher rates of service involvement in the DTES). Since local deinstitutionalisation was relatively complete 10 years prior to establishing this cohort, we hypothesised that few participants would have been discharged from the regional tertiary psychiatric hospital in the period of observation.

**METHODS**

**Ethics statement**

This study sample was recruited for two experimental trials: ISRCTN57595077 (Vancouver at Home study: Housing First plus Assertive Community Treatment vs congregate housing plus supports vs treatment as usual); and ISRCTN66721740 (Vancouver at Home study: Housing First plus Intensive Case Management vs treatment as usual). The study protocols and research designs include planned analyses of administrative data during the years prior to recruitment in order to generate knowledge related to the pattern and course of service use prior to the advent of experimental interventions. All variables included were collected pre-randomisation.

**Recruitment and eligibility**

Participants were recruited with the assistance of service providers and agencies serving individuals who are homeless and mentally ill in Vancouver, including shelters, drop-in centers, street outreach workers, hospitals, police and courts. Community partners were briefed on inclusion criteria and directed interested individuals for screening by research staff. Eligible participants were Canadian citizens at least 19 years of age who met criteria for homelessness or precarious housing and current mental disorder status. Homelessness was defined as having no fixed place to sleep or live for more than seven nights and little likelihood of obtaining accommodation in the coming month. Precarious housing was defined as currently residing in marginal accommodation, such as a single room occupancy hotel, and having two or more episodes of homelessness (as defined above) during the past 12 months. These were minimal criteria, and participants with more long-
standing homelessness were eligible for inclusion. Current mental illness was assessed using the Mini-International Neuropsychiatric Interview (MINI) for the following: major depressive episode, manic or hypomanic episode, post-traumatic stress disorder, mood disorder with psychotic features, and psychotic disorder. Where possible, mental disorder status was corroborated by physician diagnosis.

**Instruments and measures**

Data examined in the present study were drawn from the Baseline inventory of questionnaires administered to participants in the VAH study, including diagnostic information based on the MINI, substance-related details via the Maudsley Addiction Profile, and sociodemographic information. Separate consent was requested to enable researchers to receive administrative data records related to health, social service, and criminal justice encounters. Details concerning historical health service involvement were provided by the Provincial Ministry of Health for consenting individuals (all British Columbia (BC) citizens are required to enrol in the Provincial Medical Services Plan (MSP), which entails the recording of a location code in each year of registration). Details of service use were provided by government departments responsible for health, justice and social welfare within the province. A full description of the VAH protocol, measures and study design has been published separately. No additional data are available.

**Analysis plan**

We used descriptive statistics (means and SDs for continuous variables; frequencies and percentages for categorical variables) to characterise the entire recruited sample and sample eligible for inclusion in the current analyses (ie, consent obtained, linkable data). We used independent sample t tests to compare numerical variables (such as age at randomisation and homeless duration) and Pearson’s χ² tests to compare categorical data (such as gender and ethnicity) between eligible and non-eligible participants. Self-report was used to obtain ethnicity, including whether participants identified as being Aboriginal.

We analysed administrative data for eligible participants over a period of 10 consecutive fiscal years prior to study recruitment. First, we examined the location of each participant over the 10 years before recruitment. Local health areas (LHAs, see online supplementary appendix A) represent neighbourhood-level data. In the province of BC, there are 89 LHAs representing adult populations (over 19 years of age) ranging from 420 to over 300,000 people. There are six LHAs in the city of Vancouver and a seventh category for people who are registered in the city but with no known address, comprised of those who are homeless. In order to examine migration between LHAs, we categorised these neighbourhoods into three groups: DTES, other Vancouver LHAs and all other Provincial LHAs. The majority of people who are registered as living in Vancouver but with no known address are located in the DTES, where meal and shelter resources are concentrated. Therefore, the response ‘Vancouver unknown place’ was allocated to the DTES and analyses were repeated without these data to test for potential differences in results. Details regarding the profile of LHAs have been reported elsewhere. As a descriptive analysis, we conducted multinomial logistic regression to investigate the frequency of migration to the DTES and elsewhere in Vancouver compared with other more distant locations.

We selected the generalised estimating equations (GEE) method for the primary analysis, due to the longitudinal and count nature of our outcome variables. Our outcome variable was involvement with health, social and justice services measured at each fiscal year during the observation period. We used the number of community medical encounters (MSP) and hospitalisations as indicators of health service involvement; number of social assistance payments as an indicator of social support; and number of convictions as an indicator of justice involvement. Social assistance payments are issued each month, and the number of payments issued per year indicates the degree of continuous need for support. Our primary independent variable was residing in LHAs of BC (categorised into three groups: Downtown Eastside, other LHA of Vancouver and other LHAs of BC) measured at each fiscal year during the same observation period. For the GEE analysis, we selected negative binomial models (NBR; negative binomial distribution with log link) due to the over-dispersion and count nature of the outcome data, and for better goodness of fit statistics relative to Poisson regression. Autoregressive (first order) correlation structure and a robust method were chosen to control for dependency over time and to estimate SEs for the parameters, respectively.

We examined the effects of LHAs on outcome variables in bivariate and multivariable settings. We selected age (measured at each fiscal year), gender (male and female), ethnicity (white, Aboriginal and other), severe non-substance-related mental disorders (either schizophrenia or bipolar disorder) and severe substance-related mental disorders (either alcohol or drug dependence) as potential confounders in each multivariable model. Diagnostic codes to determine mental disorders using administrative data have been described elsewhere. We tested the interaction term between time and LHAs but did not include it in the final model due to non-significance (p>0.05). We reported both unadjusted and adjusted rate ratios along with 95% CIs as a measure of association (effect sizes). We chose the conventional α level (p<0.05) to report significance for the estimated parameters. All reported p values were two sided.

We used LHAs as a dependent variable, time as an independent variable and Subject ID as a cluster variable.
Participants with missing responses (unknown LHAs) were excluded from the analysis. IBM SPSS Statistics was used to conduct these analyses.32

RESULTS
Administrative data were obtained for 87% of the total sample (ie, informed consent provided followed by successful data linkage). Sociodemographic characteristics of the eligible sample (n=433) and entire sample (n=497) are summarised in table 1, with no significant between-group differences on the 19 variables examined. Participants were an average of 41 years old at the time of recruitment, and first experienced homelessness nearly 11 years prior to recruitment at a mean age of 30. Females comprised 26% of the sample, 54% self-identified as being of white ethnicity and 68% were single or never married. Participants had been homeless for an average of 58 months in total, and for 30 months continuously in their longest episode of homelessness. Schizophrenia, bipolar disorder, or mood disorder with psychotic features (‘severe cluster’) were assessed in 72% of the sample, 58% met criteria for substance dependence, 18% were assessed as being at high risk of suicide, 70% had three or more chronic medical conditions and 32% had blood-borne infectious diseases.

Migration between LHAs
In the year of their recruitment into the study (‘Last’ year), 52% of the sample registered their location as the DTES LHA, including those coded as Vancouver Unknown Place (see figure 1 and table 2). Ten years prior to recruitment only 17% of the sample were registered in the DTES. Over the same period of time the percentage of the sample registered in other parts of Vancouver was extremely stable (between 21 and 25% overall years), while the percentage registered in other parts of BC decreased from 39% to 21%. Those whose location was ‘unknown’ decreased from 20% to 3% over the 10 years observed. The multinomial regression analysis demonstrated an annual increase of 18% for DTES participants (p<0.001) and a 6% increase (p<0.001) for other Vancouver LHAs participants compared to other LHAs of BC.

Service use over 10 years
Over the 10 years prior to recruitment, participants’ use of community medical services and hospital services each tripled, while criminal convictions and welfare receipt doubled (see table 3). In the year prior to recruitment (‘Last’ year) participants had over 50

Table 1 Sociodemographic characteristics of ‘Vancouver At Home’ participants by consent status at enrolment visit

| Variable                                    | Entire sample (n=497) n (%)/mean (SD) | Eligible sample* (n=433) n (%)/mean (SD) | Not eligible sample† (n=64) n (%)/mean (SD) | P Value‡ |
|---------------------------------------------|--------------------------------------|-----------------------------------------|--------------------------------------------|---------|
| Age at randomisation (in years)             | 40.8 (11.0)                          | 40.8 (11.0)                             | 41.4 (11.0)                               | 0.682   |
| Age of first homelessness (in years)        | 30.3 (13.3)                          | 30.1 (13.4)                             | 31.9 (12.6)                               | 0.301   |
| Female                                      | 134 (27)                             | 112 (26)                                | 22 (34)                                   | 0.165   |
| Ethnicity                                   |                                       |                                         |                                           |         |
| Aboriginal                                  | 77 (16)                              | 70 (16)                                 | 7 (11)                                    | 0.054   |
| White                                       | 280 (56)                             | 235 (54)                                | 45 (70)                                   |         |
| Other                                       | 140 (28)                             | 128 (30)                                | 12 (19)                                   |         |
| Incomplete high school                      | 280 (57)                             | 247 (57)                                | 33 (52)                                   | 0.376   |
| Single/never married                        | 343 (70)                             | 293 (68)                                | 50 (79)                                   | 0.071   |
| Lifetime duration of homelessness (in months)| 60.2 (70.3)                          | 58.3 (64.8)                             | 72.9 (99.8)                               | 0.124   |
| Longest episode of homelessness (in months) | 30.9 (40.1)                          | 30.4 (39.5)                             | 34.1 (44.4)                               | 0.498   |
| Less severe cluster of mental disorders     | 264 (53)                             | 235 (54)                                | 29 (45)                                   | 0.180   |
| Severe cluster of mental disorders§         | 363 (73)                             | 311 (72)                                | 52 (81)                                   | 0.113   |
| Suicidality (high)                          | 87 (17)                              | 79 (18)                                 | 8 (12)                                    | 0.259   |
| Substance dependence                        | 288 (58)                             | 252 (58)                                | 36 (56)                                   | 0.768   |
| Daily substance use                         | 143 (29)                             | 131 (30)                                | 12 (19)                                   | 0.064   |
| Mental health severity/CSI score (per unit) | 37.2 (12.5)                          | 37.4 (12.5)                             | 35.8 (12.9)                               | 0.371   |
| Chronic medical conditions (3 or more)      | 344 (69)                             | 305 (70)                                | 39 (61)                                   | 0.124   |
| Blood-borne infectious disease (HIV, hepatitis B or C) | 157 (32) | 139 (32) | 18 (29) | 0.603 |

*Of 497 participants, 433 provided consent to access administrative health data and were linkable to health records.
†Of 64 participants, 60 did not consent to access administrative health data and 4 provided consent, but were unlinkable to health records.
‡Values based on comparisons of characteristics between eligible participants and non-eligible participants in the entire sample.
§Includes schizophrenia, bipolar disorders and mood disorder with psychotic features.
community medical services, of which the majority (34.7) were for non-psychiatric reasons. In the same year participants spent, on average, nearly 12 days in hospital, received nine income assistance payments (issued monthly, to a maximum of 12 payments per year), and had one criminal conviction. We examined records from the regional tertiary psychiatric hospital (results not tabulated) and found that members of the cohort were discharged 53 times over the 10 years observed.

Results of GEE indicate significant increases in each domain of service. Adjusted rate ratios (ARR) and 95% CIs (95% CI) are presented in table 4. There were significant annual increases in community medical services (ARR=1.08; 95% CI 1.06 to 1.10), hospital admissions (ARR=1.08; 95% CI 1.04 to 1.11), income assistance (ARR=1.08; 95% CI 1.03 to 1.13) and criminal convictions (ARR=1.04; 95% CI 1.03 to 1.06). The rate of financial assistance receipt increased significantly more in the DTES (ARR=1.12; 95% CI 1.05 to 1.18) and Vancouver (ARR=1.10; 95% CI 1.03 to 1.17) compared to other parts of the province. The rate of criminal convictions was significantly lower in ‘other LHAs of Vancouver’ (ie, excluding the DTES) compared to other parts of the province (ARR=0.71; 95% CI 0.51 to 0.97). For other service categories the rate of increase did not differ significantly between the geographic units examined.

A sensitivity analysis was conducted excluding those whose location was Vancouver Unknown Place and results were consistent with the previous model (see online supplementary table SAI).

**DISCUSSION**

Our findings indicate that people experiencing long-standing homelessness and serious psychiatric comorbidities in Vancouver’s DTES had overwhelmingly moved...
Table 3: Distribution of service utilisation by fiscal year over a decade (from previous year to 10th last year) for ‘Vancouver At Home’ participants (n=433)

| Service area                        | Last       | 2nd Last  | 3rd Last  | 4th Last  | 5th Last  | 6th last  | 7th last  | 8th last  | 9th last  | 10th last |
|-------------------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Number of any MSP services          | 50.3 (54.2)| 43.9 (57.4)| 37 (52.4) | 38.4 (56.6)| 38 (58.6) | 32.1 (55.9)| 29.4 (53.9)| 27.6 (50.7)| 21.4 (37.4)| 16.9 (30.3)|
| Mean (SD)                           | 15.7 (23.7)| 13 (23.3) | 10.7 (21.6)| 12.4 (24.5)| 11.7 (24.9)| 10.1 (24.1)| 10.2 (24.6)| 9.0 (21.9) | 7.7 (20.3) | 5.0 (14.9) |
| Number of psychiatric MSP services  | 34.7 (42.6)| 30.9 (45.4)| 26.3 (40.3)| 26 (42.9) | 26.3 (43.5)| 22.1 (39.5)| 19.2 (35.7)| 18.5 (35.1)| 13.7 (24.6)| 11.9 (22.1)|
| Mean (SD)                           | 11.8 (26.9)| 9.1 (23.6)| 6.4 (19.8)| 7.7 (22.2)| 6.4 (19.2)| 4.8 (18.7)| 4.5 (17.3)| 4 (14.5) | 3.8 (15) | 2.8 (11.6)|
| Acute hospital admissions           | 0.9 (1.8)  | 0.9 (1.8) | 0.6 (1.4) | 0.6 (1.4) | 0.5 (1.1) | 0.4 (1.3) | 0.4 (1.3) | 0.4 (1.3) | 0.3 (1.1) | 0.3 (0.9) |
| Mean (SD)                           | 11 (0.3)   | 5 (0.1)   | 4 (0.1)   | 8 (0.2)   | 7 (0.2)   | 8 (0.2)   | 6 (0.1)   | 6 (0.1)   | 1 (<0.1)| 0 (0.0) |
| Tertiary psychiatric hospitalisation (%) | 9.4 (4.2) | 8.5 (4.9) | 7.5 (5.3) | 7 (5.4) | 6.7 (5.6) | 6.1 (5.6) | 5.7 (5.5) | 5.6 (5.6) | 5.2 (5.5) | 4.8 (5.4) |
| Mean (SD)                           | 0.9 (2.3)  | 0.8 (2.1) | 0.6 (2)   | 0.6 (1.8) | 0.5 (1.8) | 0.6 (2)   | 0.6 (2.3) | 0.7 (2.5) | 0.5 (1.6) | 0.5 (1.9) |
| Number of social assistance payments | 118 (26.9) | 9.1 (23.6) | 6.4 (19.8) | 7.7 (22.2) | 6.4 (19.2) | 4.8 (18.7) | 4.5 (17.3) | 4 (14.5) | 3.8 (15) | 2.8 (11.6) |
| Mean (SD)                           | 0.9 (2.3)  | 0.8 (2.1) | 0.6 (2)   | 0.6 (1.8) | 0.5 (1.8) | 0.6 (2)   | 0.6 (2.3) | 0.7 (2.5) | 0.5 (1.6) | 0.5 (1.9) |
| Number of convictions*              | 9.4 (4.2)  | 8.5 (4.9) | 7.5 (5.3) | 7 (5.4) | 6.7 (5.6) | 6.1 (5.6) | 5.7 (5.5) | 5.6 (5.6) | 5.2 (5.5) | 4.8 (5.4) |
| Mean (SD)                           | 0.9 (2.3)  | 0.8 (2.1) | 0.6 (2)   | 0.6 (1.8) | 0.5 (1.8) | 0.6 (2)   | 0.6 (2.3) | 0.7 (2.5) | 0.5 (1.6) | 0.5 (1.9) |

*Of 497 participants, 428 provided consent to access administrative justice data and were linkable to justice records. Sample size varied across fiscal year (last year: 426, 10th last year: 366) due to inclusion criteria (at least 18 years old).

MSH, Medical Services Plan.
outside BC and therefore not enrolled in the province’s mandatory health insurance programme. Over the subsequent 10 years the percentage of the sample in the DTES increased to 52%, with commensurate reductions in the percentage outside Vancouver (21%) and among those whose status was unknown (3%). The percentage in Vancouver (outside DTES) remained stable over time (21%), indicating that migration was primarily associated with people relocating from outside the city.

Financial assistance involvement increased at a greater rate in the DTES and Vancouver than elsewhere in BC, perhaps reflecting the greater concentration of service providers and advocates in the urban environment to ensure that eligible people receive assistance. Rates of contact with other providers (hospital, medical and justice) did not increase differentially between regions, which may be due to the fact that these services are reactive to extreme or urgent circumstances and are deployed relatively consistently across geographic boundaries.

These results suggest that our sample of homeless and mentally ill individuals experienced long-term deterioration in health and social welfare despite significantly increased rates of public service use. Migration into urban regions with high concentrations of services may not lead to effective pathways to recovery, while exposing individuals to health and social risks associated with poverty. Members of the current cohort first experienced homelessness on average 11 years prior to recruitment, and prior to the observed process of migration. It is unclear whether the implementation of housing and support services adapted for rural settings could prevent the extreme morbidity, personal hardship and escalating rates of service use reported in this study. Further research is needed to replicate our findings and examine opportunities for early intervention.

Several limitations of this study relate to our use of administrative data, including potentially incomplete information, classification and coding errors, and the fact that 13% of the sample either did not provide consent or could not be linked to relevant data. Health registry data are an excellent source of information concerning the location in which individuals receive care. However, they may not indicate the location where homeless individuals are residing at night and therefore restrict inferences concerning environmental exposure and related risks. The correlational nature of our analysis does not address the causal relationships between migration, service availability and service use. Strengths of this study are the large sample of individuals meeting criteria for homelessness and mental illness, diverse sources of comprehensive service use and a 10-year period of analysis.

Our findings illustrate a long-term process of worsening personal and public health, decreases in personal and public safety, and large increases in the use of public resources. While many people may be well served by existing resources for the homeless, including those that are concentrated in urban settings, the current study focuses on the subset who are inadequately supported. People who are chronically homeless and mentally ill are at risk for premature mortality and...
becoming trapped in a costly ‘revolving door’ involving healthcare, the justice system and the street. Interventions to prevent chronic homelessness are crucial. The current research suggests that the geographical focus for these efforts may be distant from the places where street homelessness, mental illness and substance use are most visible.

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