How to create an innovation accelerator

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Abstract. The purpose of this White Paper of the EU Support Action “Visioneer” (see www.visioneer.ethz.ch) is to address the following goals:
1. Identify new ways of publishing, evaluating, and reporting scientific progress.
2. Promote ICT solutions to increase the awareness of new emerging trends.
3. Invent tools to enhance Europe’s innovation potential.
4. Develop new strategies to support a sustainable technological development.
5. Lay the foundations for new ways to reach societal benefits and respond to industrial needs using ICT.

1 Introduction

The way in which science is organized today has largely missed to use the opportunities of the information revolution, particularly the Web2.0. It will therefore be discussed which parts of scientific knowledge creation and spreading need to be improved or reinvented, what tools are available, and which ones need to be created to achieve the required changes.

Problems have become apparent in particular in the social and economic sciences, which are facing emerging challenges at an accelerating rate. President Lee C. Bollinger of New York’s prestigious Columbia University described the situation as follows: “The forces affecting societies around the world ... are powerful and novel. The spread of global market systems ... are ... reshaping our world ..., raising profound questions. These questions call for the kinds of analyses and understandings that academic institutions are uniquely capable of providing. Too many policy failures are fundamentally failures of knowledge” [1]. This has become particularly apparent during the recent financial and economic crisis, which is questioning the validity of mainstream scholarly paradigms. Given the impact that the financial crisis has had on economies and societies all over the world—and will have for many more years—it appears necessary to get from a situation of doing the aftermath of crises into a position of being able to anticipate and mitigate them efficiently, which also calls for contingency plans and the exploration of alternatives [2].

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Altogether, this requires to close a number of knowledge gaps and to accelerate the rate of knowledge creation, taking into account the wisdom obtained in other research fields. In other words, it seems appropriate to pursue a multi-disciplinary approach, involving researchers and methods from other disciplines, and to establish new institutional settings which remove or reduce obstacles impeding efficient knowledge creation. While the first part of this White Paper will make suggestions on how to modernize and improve the academic publication system, the second part will address the issue of supporting scientific coordination, communication, and co-creation in large-scale multi-disciplinary projects. Both constitute important elements of what we envision to be an “Innovation Accelerator” or “Knowledge Accelerator”.

2 Identify new ways of publishing, evaluating and reporting scientific progress

2.1 Stylized characterization of the current situation

The way in which the current publication system works dates back to times where

1. scientists were a small and hand-selected elite,
2. the creation of papers was a cumbersome and slow process (using type-writers),
3. the publication of papers was quite expensive,
4. the world was changing at a relatively slow pace as compared to today,
5. coherent scientific paradigms could only be reached by a selection process that may be compared with cultivating a garden or forest (planting certain flowers or trees and removing others that did not fit well).

Before we describe the paradigm shift that current and future information system will bring about regarding the way in which we create, disseminate, select, and harvest knowledge, let us start with highlighting some side effects that the present publication system seems to have (of course, not always, but tendentially): The conventional way of spreading scientific knowledge is passing through the system of peer-reviewed journals\(^1\). This means that the publication process is slow and that valuable information may be lost in the selection process. Surprisingly, despite a considerable literature, there is little sound peer-review research examining criteria or strategies for improving this process [4].

Before introducing the concepts of a Science 2.0 framework (Sec. 2.2) and of the Innovation Accelerator (Sec. 4.2), let us first discuss some problems of the selection process, which is based on the idea that there are good and bad papers, and that they may be well distinguished from each other. However, any classification process suffers from errors of first and second kind, i.e. bad contributions may be accepted and good ones may be rejected. Misclassifications occur not only due to occasional conflicts of interest. As the manuscript assessment is based on small numbers and as referee opinions vary dramatically in many cases[5], the statistical validity of the individual manuscript selection process is rather questionable. In this context one should mention recent results of computer simulation indicating that a fraction of only 30% “rationally behaving” referees (rejecting all papers which do not promote their own interest) is sufficient to bring down the quality of peer-review to pure random selection [6]. This underlines how sensitive the results of peer review are to the choice of referees.

\(^1\) At least this is valid for the natural sciences and part of the social sciences, in the humanities still book production is important [3]
What is worse is the fact that referees often do not agree on what is a good or a bad paper (e.g. some social scientists prefer detailed models with many parameters, others prefer minimalistic models with a few parameters only, and again others do not consider mathematical models appropriate at all to understand social systems). The consistency of evaluations largely depends on the homogeneity of a scientific field and its standardization. For example, although interdisciplinary contributions are considered to be highly desirable, they typically face more difficulties to pass the referee process. This increases their publication times, reduces their average impact, and discourages many scientists from doing multi-disciplinary work.

Moreover, the judgement of what is a good model or a bad one may change over time, while we often imagine that science would reveal universal, ever-lasting truths. It is even quite questionable whether one universal and consistent theory exists at all. If it did exist, it is not clear whether it would be decidable which is the right theory, given the large level of heterogeneity and randomness in human decision-making and behavior [7]. In fact, the success of scientific theories is often determined by herding effects and scientific fashions, and it appears to have a lot to do with social networking, not only with the brilliance or deepness of an idea.

Prominent examples of milestone papers which have been rejected are:

– in mathematics: Mordell’s conjecture, which was later proved by Falting, winning him the Fields Medal,
– in physics: Enrico Fermi’s paper predicting the existence of neutrinos,
– in chemistry: the paper on the Belousov-Zhabotinsky reaction,
– in economics: numerous examples are discussed in Ref. [8].

It is not known how many great inventions have never gained the attention of a wider audience. The problem has probably increased with the recent policy of desk rejection by Nature, Science, PNAS, and numerous other journals. It is said that, due to the often unpredictable outcome of review procedures at high-impact journals and in order to escape the potential slow-down and copying through competitors, Nobel prize winners in high-temperature supraconductivity have chosen to publish in a low-impact journal (Zeitschrift für Physik) and to provide the correct chemical formulas only in the final page proofs. A similar strategy is said to have determined the Nobel prize winner for the discovery of quarks in elementary particle physics.

It is, therefore, no wonder that the current peer-review system has been many times accused of lacking transparency, reliability, and fairness, discouraging scientific collaborations rather than encouraging them, and supporting methods and mechanisms which have been referred to as “feudal” [9,10]. Only 8% members of the Scientific Research Society agreed that “peer review works well as it is.” [11]. Moreover, according to Horrobin [12] “A recent U.S. Supreme Court decision and an analysis of the peer review system substantiate complaints about this fundamental aspect of scientific research.” The paper concludes that peer review “is a non-validated charade whose processes generate results little better than does chance”. A more differentiated picture is given by a recent survey study [13].

For illustration, the current publication system may be compared to a funnel with a very small hole at its bottom, distilling very parsimoniously drops of knowledge. It is questionable, however, whether creating an artificial scarcity of research space is still justified in the age of electronic publication, particularly at times where the urgency to find solutions to world’s problems would rather appear to suggest the use of a filter or colander. In certain academic environments the publication system is a real bottleneck for innovation today.

As indicated before, publication, particularly in the social and economic sciences, is a slow process which often takes two or three years, given the manuscript is accepted by the first journal. This may well be slower than the world is changing. In case the
paper is rejected and subsequently submitted to another journal, further precious time is wasted along the way between the formulation of an idea and its dissemination. Moreover, it is not exceptional that innovative contributions are not even considered for publication, particularly when they do not fit the mainstream theories and trends covered by a journal.

Also Albert Einstein had to suffer from the opposition of many established colleagues, before finally receiving the deserved credit for his theory of relativity. Anecdotally, his response to the booklet “100 Authors Against Einstein” was: “Why 100 authors? If I were wrong, then one would have been enough!”, but not everybody has his standing. Many authors instead follow scientific trends, and mainstream economics is probably the best example of a field where researchers have been more impressed by brilliant ideas of their colleagues than by economic data. It is this herding effect which lets science progress through a succession of revolutionary paradigm shifts [14] and which made Max Planck believe that “Science progresses funeral by funeral”. Even thought empirical evidence seems to support a somewhat more optimistic view regarding the spreading of new ideas [15], it is hard to deny a tendency towards large delays and substantial inertia in the adoption of new knowledge certainly exists.

Since Max Planck’s famous quote, more than 50 years have passed, but the situation has not changed much. The reward structure of the scientific system, particularly the orientation at high citation rates, rather tends to reinforce herding effects, while fundamental innovations start off as minority ideas and may take a long time to be taken up, particularly if they do not happen to be promoted by big players [16]. Hence, the current publication system is slowing down scientific innovation, but not only this.

1. It discourages the replication of results due to a lack of novelty, although replicability is considered to be a fundamental pillar of modern science.
2. Many journals tend not to publish papers contradicting previously published results, since this may question the editorial process. If controversial contributions are not rejected by the editorial desk, they are often stopped by the referees.
3. Most journals do not publish commentaries or methodological contributions which could point out weaknesses of current results and questions (“grand challenges”) which should be addressed.
4. It is almost impossible to publish negative results, i.e. studies that did not deliver the results one was looking for. However, describing a model or experiment that failed would avoid similarly fruitless attempts and could help to identify successful variants more quickly. The Journal of Negative Results in Biomedicine [17] is one of the rare exceptions publishing “unexpected, controversial, provocative and/or negative” results.

All these circumstances slow down science and do not use resources (funding and manpower) efficiently. In particular, it can take a long time until incorrect or useless results are revealed, and generations of PhD students may be wasted on paths which eventually turn out to be dead ends. If the publication system could be changed such that important results would be confirmed more quickly, authors would be more careful to make sure their results are replicable. Also, scientific fraud would be discovered much earlier.

In summary, the way in which science is organized today does not appear to promote the efficient collaborative solution of problems that humanity is facing. First of all, there are only few methodological contributions which identify and raise the crucial questions. Second of all, the system is more competitive than what seems to be good for collaboration. The research and publication process is slow and wastes resources. Multi-disciplinary contributions, although urgently needed, often do not make it into high-impact journals. In fact, for interdisciplinary work and
socio-economic contributions, the current publication system lacks established science journals beyond Nature, Science and PNAS with a rewarding impact factor. Moreover, most papers that do successfully pass the review process are never read or cited [18]. According to Meho [19], “Only 50% of (accepted) peer-reviewed articles are ever read by someone other than the authors and the reviewers. Furthermore, 90% of articles are never cited.”

Heterodox contributions have particular difficulties to be published and noticed. Furthermore, scientific controversies tend to be discouraged, although they would probably be very stimulating. Finally, a curiosity of the scientific production system is that, in contrast to many other creative areas, authors write (and review) for free, while their institutions pay a high price to be able to read contributions of others. Alternatively, if they want to make their contributions freely available to everyone (including smaller universities and less developed countries), they have to pay a considerable price for open-access publication.

2.1.1 Emerging trends in scientific publication

Recently, an intense discussion about the future of scientific publishing has set in. This is reflected by a number of contributions and events [9,10,18,20–25] and by the fact that Europe has lately been funding projects addressing this issue [26–28].

This has also created a number of changes in the publication landscape and the behavior of scientists. For example, preprints of publications are now often uploaded to electronic archives before their acceptance and publication in a journal. The most well-known example is probably arXiv.org [29]. Some communities, such as in high-energy physics, seem to have even replaced journal publications by archive publications to a certain extent. Archives are also more and more used in the social sciences (e.g. SSRN [30]).

In an analysis of the advantages of open access publishing in High Energy Physics (HEP), Gentil-Beccot et al. [31] summarize:

– “Submission of articles to an Open Access subject repository, arXiv, yields a citation advantage of a factor of five.”
– The citation advantage of articles appearing in a repository is connected to their dissemination prior to publication, 20% of citations of HEP articles over a two-year period occur before publication.
– HEP scientists are between four and eight times more likely to download an article in its preprint form from arXiv rather than its final published version on a journal web site.”

As a consequence, they conclude:

– “There is an immense advantage for individual authors, and for the discipline as a whole, in free and immediate circulation of ideas, resulting in a faster scientific discourse.”
– “Peer-reviewed journals have lost their role as a means of scientific discourse, which has effectively moved to the discipline repository.”

However, what worked in the well-networked HEP community does not seem to be directly transferable to other disciplines. In areas different from particle- and astrophysics, arXiv does by far not cover 100% of published papers, and the fraction of manuscripts uploaded there is apparently not converging to full coverage [32]. Also the establishment and spreading of recent public access journals (such as the Public Library of Science, PLoS) and of public access options of classical journals suggests that there is still a considerable interest in journal publications. This may
relate to the promise of publishers to keep scientific results accessible over long
time periods (over which old file formats may disappear and new ones may become
temporary standards). Moreover, journals seem to play a role in terms of
dissemination (marketing).

2.2 Science 2.0: A new open framework for scientific publication

While facing the intricate challenges of our century, such as AIDS, cancer, climate
change, the financial crisis, poverty, etc., it is our responsibility to make sure that
available knowledge is recognized and used, and that new progress is made efficiently.
In order to accomplish this, we need to create suitable ICT systems to produce, share,
filter, combine and present scientific discoveries. This is only slowly happening in
science. We are still wasting time due to the wide application of outdated concepts,
technologies, and incentives. In the following, we will sketch a concept that shows
how current journals may be developed further, combining the advantages of classical
journals and archives, and providing community-based quality selection mechanisms
to discover the pearls among a large quantity of scientific contributions. In fact,
suitable filtering and discovery techniques may replace the practise of excessive review
and revision procedures (which are very time consuming for scientists today), cutting
them back to a reasonable level. A journal of the envisioned kind may be multi-
disciplinary in nature and imagined as outlined in the following subsections.

2.2.1 Archiving

The basis of the proposed journal of the future would be an archive, where manuscripts
could be uploaded by authenticated users. To save hardware and maintenance costs,
the archive could be based on a decentralized platform such as a peer-to-peer system.
If several preprint platforms are used in parallel, interoperability would be a desirable
feature. A search engine for scientific papers would then pull the information from all
platforms together and integrate them in one portal. It would be able to present the
search results in a unified way.

As soon as a manuscript is uploaded to any of these archives, it would become
available for public download world-wide. As orientation for users, a usage statistics
could be provided (number of views, number of downloads, etc.), reflecting the popular-
ity of the paper. However, to avoid intensifying the Matthew effect [33] beyond
what seems to be useful, it would make sense to randomize the order of display to a
certain degree.

According to the storage mechanism of the decentralized archive, papers that
have not been accessed for a long time would lose visibility, while frequently accessed
papers would gain visibility (and could be downloaded more quickly).

2.2.2 Peer review

Today’s peer review system tends to overload referees with papers they may not even
be interested in reading (remember that most published papers are never downloaded
or cited, see above). Therefore, in future not all manuscripts (preprints) should be
reviewed anymore. However, in order to promote scientific quality, specialized editors
would select certain archive contributions (preprints) for an anonymous peer review
procedure. Reviews may also be submitted by readers. In this way, a top-down se-
lection would be combined with a bottom-up (“grass-roots”) procedure, given some
mechanisms to ensure quality control.
Referees would be asked to make critical contributions which help the authors to improve the quality of the manuscript in a revision round. Papers which had at least one positive report out of three would be considered for revision, given the positive referees have enough reputation points (see Sec. 2.2.8). The anonymous referees would write comments on the revised manuscript, which are published in an electronic journal together with the paper and with replies of the authors to these comments (given there was a positive editorial board decision based on the referee comments, author replies and revisions, which would be the standard case). Moreover, journal papers would get an initial rating by the referees and editorial board. In other words, a quality improvement mechanism would apply, but the publication of potentially valuable scientific contributions would not be suppressed.

The new assessment procedures would make sure that scientific journal publications would have high standards and that the scientific debate would be stimulated. Referees would identify the weak points of a manuscript, while authors would have full responsibility for their quality and a fair chance to refute criticism. Rejected contributions would remain in the archive and be publicly accessible for a long time. All relevant agents in this process (i.e. authors, referees, and editors) would be rated (see below), i.e. they could gain or lose reputation depending on the quality of their work. The risk of negative ratings, comments, or replies would encourage everyone to do their job well.

2.2.3 Journals

Based on the wide range of disciplinary and multi-disciplinary contributions undergoing the peer-review procedure, different kinds of disciplinary journals should be created to target certain readerships. Multi-disciplinary contributions could appear in different disciplinary journals. These journals would usually appear in print (printed information has probably still the longest survival time over a period of several hundred years). A small subset of contributions would additionally be highlighted by “best-of editions” or “editor’s choices”. These would serve similar functions as today’s letter magazines, trying to promote the rapid communication of particularly important results, but they would not suffer from space limitations.

Journals would also stimulate scientific debates and organize contributions according to different paper categories (see Sec. 2.2.5). Besides supporting a wider scope of contributions, journals could be improved in a number of ways, building on opportunities offered by what is called the Web2.0. A list of various Web2.0 tools and platforms for science is provided in the Appendix B. These technologies could, for example, be used for an individually customized information filtering and retrieval system, and to support scientific convergence by interaction rather than selection. In fact, repeated social interaction is known to support the convergence of ideas in a natural way [34]. A proposal of how a journal could be made up in the era of Web2.0 is presented in the next section.

2.2.4 Web article presentation

Journals should present each reviewed paper on a dedicated Web2.0-like portal, which would be a Web environment stimulating the scientific discussion of scientific subjects. Comments and replies relevant to the topic should be supported. Comments would usually not be anonymous, but in certain cases this may be acceptable. To avoid inappropriate content, anonymous comments would be monitored by moderators chosen by the editorial board. Discussion should be stimulated by implementing suitable
incentives schemes for contributions [35,36] (for example, the reputation system outlined in Sec. 2.2.8).

One crucial feature of the Web2.0 platform would be to support the rating of articles, authors, referees, and editors. These ratings could be carried out by registered users and would be visible to everyone.

The Web page would link a publication to related contents such as

- older versions of the same article (visual diff tools could help to highlight changes between different versions),
- related multimedia files and other supplementary materials,
- cited articles and, even more importantly, missing citations as determined by a suitable algorithm,
- the dataset used,
- related materials as listed in Sec. 2.2.5.

The Web2.0 platform should also be endowed with a recommender system, indicating in particular relevant contributions from other fields (see Sec. 2.2.9). It should furthermore provide a forum for the discussion of work in progress (something like question and answer channels, which could be run by subject-specific user groups).

2.2.5 Paper categories

In the age of electronic publication, the dissemination of information has become much cheaper, and there is no limitation of pages. Besides, it would be easy to create a network of interrelated contributions. When doing so, a number of different categories should be distinguished:

- Original research papers, reporting results of recent studies (which is the only or at least the main category of most journals),
- proposals and methodological papers, identifying research needs and elaborating important questions, e.g. scientific grand challenges,
- review papers, summarizing the progress in a field,
- opinion contributions, allowing for subjective judgements,
- summaries, such as conference reports or book reviews, insights into other fields, etc.,
- replications reporting an independent confirmation of a result, preferably with another method,
- contradictions which report results that are inconsistent with previously reported findings,
- negative results reporting unexpected failures one may learn from,
- errata (corrections of previously published results, e.g. mistakes that were made in calculations),
- controversies which would promote a critical dialogue between different points of views on a certain subject,
- blogs and podcasts, highlighting particularly relevant advances,
- interviews, asking for points of views on certain subjects and revealing implications of certain findings, e.g. for society, technology, and economy,
- comments and replies (discussions) which reflect on any of the other categories.

All these contributions, linked in a network-like structure, could be supported by a set of digital libraries, including videos and other resources, and offering real meeting points for discussing and possibly video recording arguments and controversies. However, it should not be forgotten that also the classical structure of papers itself can
be significantly improved. For example, authors should be requested to formulate in
special (sub)sections as precisely as possible
1. the research question (puzzle, challenge, “mystery”) addressed,
2. the research methodology/approach,
3. the underlying assumptions,
4. the current evidence,
5. implications or predictions allowing to assess the explanatory power,
6. the expected range of validity or limitations of the approach.

2.2.6 Editorial board

Editorial boards have a fundamental role in stimulating high-level scientific exchange.
They should be composed of people who have had impact and earned international
reputation already. In order to concretely define who is entitled to sit on a board,
minimum scientific requirements should be formulated. For example, one may start
with scientists who have published in leading journals and/or have had several pub-
lications with 100+ citations. Additional editorial board members may be elected by
the editorial board, if this is necessary to fill gaps in the coverage of certain areas.
In the long run, however, the editorial board would be composed of the scientists
who reached the highest reputation points (see Sec. 2.2.8). Finally, turnover policies
should be implemented, which regularly exchange editorial board members in order
to avoid their overload and to counteract the emergence of systematic biases in favor
or against certain fields, approaches, or authors.

2.2.7 Rating

Journal contributions would be rated on a multi-dimensional scale, based on criteria
such as readability, importance, novelty, controversy, etc. Registered users could rate
a contribution once and only once, and rectifications should be possible. Users would
be endowed with a fixed amount of rating points per month.

Regarding the actual rating widget, special solutions should be implemented that
allow to visualize multiple dimensions at the same time. For example, ratings in
different categories could be displayed in different customized ways, such as

- bar diagrams with bars in different shapes and colors,
- star diagrams, or
- facial diagrams.

Besides the colors, also their saturation and luminosity values would be varied. Initial
ratings would be in light colors, but the rating symbols would become more intense,
the more ratings are made, while a large variability of ratings would reduce the color
intensity.

Depending on their focus, each journal could select their own rating criteria and
the weight they are giving to them. For example, they could weight certain dimensions
like novelty or controversy more than others.

2.2.8 Reputation system

Besides journal contributions, also raters would be rated and evaluated. That is,
authors, referees, and editors would earn a reputation, which would determine the
weight they have in the determination of average ratings. Higher reputation would
also imply certain user benefits (see Sec. 2.2.10). Therefore, raters should be concerned about their reputation.

Reputation and reputation systems have been the object of scientific study already for some time [37–39, 39–42]. For most collaboration systems, reputation and its management is the key point that decides over success or failure. Challenges to address include the identification of communities [43] and of collusion or defaming [44] (see Sec. 7 in [45] for some related proposals).

Reputation could be determined, for example, from the average ratings of the contributions of a rater. Unusual rating patterns (as compared to other users) would be identified by algorithms, to reveal possible misuse of personal reputation in rating activities. (In case of disagreements with general opinion trends, it would be appropriate to make a comment.) Attempts to manipulate the rating system would be sanctioned, e.g. by setting the weight to zero for some time.

### 2.2.9 Recommender system

Another challenge besides the design of a manipulation-resistant reputation system is the creation of a privacy-respecting recommender system. Both issues have been addressed in another White Paper [45].

The Web2.0 science journal could offer their users to customize their own rating system. Consequently, they may create their own indices by setting personal weights determining the ranking of papers (e.g. they may overweight novelty or controversy). Of course, they would also specify their field of interest.

The system would recommend contributions based on keywords, title and abstract (tagging concept), or based on correlations in download patterns (Amazon concept). Alternatively, a user may choose to get recommendations on author network analysis or citation analysis, or on recommendations of certain raters, or a surprise mechanism. Users may also be alerted when new manuscripts of interest (e.g. in certain subject areas or by specific authors) appear. The recommender system may also analyze the impact of papers or authors, or determine emerging fields.

### 2.2.10 Incentives

So far, a number of journals have made experiments with several of the above features, but the success has been limited. The main reason seems to be that user participation in rating and commenting tends to be low. In order to change this, users need to have incentives to contribute.

For example, the Web2.0 journal could foresee different kinds and levels of access to the publication, information and recommender system. Depending on the amount of user contributions and their quality (as determined by the rating system), users may have earlier or later access to newly published articles, or they may be able to use certain functions of the recommender system or not.

The number of rating points per months could be coupled with the number and quality of contributions as well. Furthermore, the reputation of contributors would determine their weight as referees. Contributors with high reputation would also qualify for bottom-up review (see Sec. 2.2.2).

Contributors with particularly high reputation would qualify themselves for the editorial board (see Sec. 2.2.6). To provide incentives to work as editorial board member, these may be allowed to select number (e.g. three) of their papers per year for the “best of selection” (see Sec. 2.2.3). Furthermore, they may select (“sponsor”) a limited number of papers of other authors for it. The other contributions in the printed “best of” volumes would be determined according to the ratings of the scientific community.
3 ICT solutions to increase the awareness of new emerging trends

Ideas and successful innovations often start off in a minority position [16], and they are hard to notice in an information-rich environment. They require targeted support in order to flourish. Therefore, suitable tools are needed to identify emerging fields, rising stars, and natural scientific alliances early on.

IBM’s shortsightedness in foreseeing the potential of personal computers is just one example for the difficulty to determine the potential of innovations. It is well reflected by the famous 1943 quote by Thomas J. Watson (Chairman of the Board of International Business Machines – IBM): “I think there is a world market for about five computers.” Even more sensational was Xerox’s donation of the mouse concept as we know it today to Apple during a visit of Steve Jobs to the Xerox PARC research center. This was 1979, and as it is well-known that it significantly contributed to the great success of Apple computers. Also, the widespread use of text messaging on mobile phones was not at all anticipated.

Fortunately, these technologies eventually found their way, but many potentially useful innovations never did, and this is true for both industry and science. We therefore need tools to systematically discover the most innovative ideas.

3.1 Classical scientific impact analysis

In the landmark contribution “On the electrodynamics of moving bodies”, in which Albert Einstein elaborated his theory of special relativity in 1905, readers will be surprised to find no references to other scientific publications. Today, the number of citations is often considered to be the gold standard for rating a scientists’ value.

Knowing of the benefits and limitations of citation analyses, there are a number of different indices that try to identify good scientific contributions, authors, and journals, as is reflected by the following incomplete list [46–48]:

- **Hirsch’s** $h$-index. The most famous index for measuring scientists quality is named after its inventor Jorge Hirsch [49]. It is defined as the maximum integer $n$ such that there are $n$ papers which received at least $n$ citations each.

- **Egghe’s** $g$-index. Proposed by Leo Egghe [50], it aims to improve on the $h$-index by giving more weight to highly-cited articles. It is defined as follows: Given a set of articles ranked in decreasing order of the number of citations received, the $g$-index is the largest number such that the top $g$ articles received on average at least $g$ citations.

- **Zhang’s** $e$-index. The $e$-index as proposed by Chun-Ting Zhang [51] tries to differentiate between scientists with similar $h$-indices, but different citation patterns. It is the square root of the surplus of citations in the $h$-set beyond the theoretical minimum required to obtain an $h$-index of $h$.

- **Contemporary** $h$-index. Proposed by Antonis Sidiropoulos, Dimitrios Katsaros, and Yannis Manolopoulos [52], it aims to improve the $h$-index by putting more weight on recent articles, thus rewarding scientists who maintain a steady level of activity.

- **Age-weighted citation rate (AWCR) and AW-index.** The AWCR [53] measures the average number of citations to an entire body of work, adjusted for the age of each individual paper.

- **Individual** $h$-index. Proposed by Pablo D. Batista, Monica G. Campiteli and O. Kinouchi [54], it compares researchers with different scientific interests. It divides the standard $h$-index by the average number of authors in the articles that contribute to the $h$-index, in order to correct for the beneficial effects of co-authorship.
Multi-authored \textit{h-index}. A multi-authored version of the \textit{h-index} by M. Schreiber \cite{55} uses fractional paper counts instead of reduced citation counts to consider the shared authorship of papers. It determines the multi-authored \textit{hm} index based on the resulting effective rank of the papers, using undiluted citation counts.

\textit{h_b-index} and \textit{m-number}. The \textit{h_b}-index \cite{56} has been developed as another extension of the \textit{h-index}. It applies to scientific topics instead of to individual scientists. Assuming that \textit{h_b} increases linearly with the number of years \textit{n} from the first published paper in a given topic, the \textit{h_b} index can be defined as \textit{h_b} = \textit{nm}, where \textit{m} is the gradient, which varies from topic to topic. Large values of \textit{m} and \textit{h_b} denote hot-topics.

\textbf{Journal Impact Factor (JIF)}. The Journal Impact Factor has been invented by Eugene Garfield in 1975 \cite{57}. It is a proxy for the relative importance of a journal within its field. Given a reference year, say 2009, it is defined as the total number of citations received in 2009 by papers published in the journal in the previous 2 years, divided by the number of these papers. The journal impact factors are calculated yearly for those journals that are indexed in Thomson Reuter’s Journal Citation Reports.

\textbf{Immediacy index}. It reflects the average number of citations that articles in a given journal receive during the year they are published. It is part of the yearly Journal Citation Report, calculated by ISI \cite{58}.

\textbf{Cited half-life}. The Cited Half-life is the median age of articles that were cited in the Journal Citation Reports each year. For example, if a journal’s half-life in 2005 is 5, it means that the citations from 2001–2005 are half of all the citations of that journal in 2005. The other half of the citations precede 2001.

\textbf{Aggregate impact factor}. The aggregate impact factor is determined from the number of citations of all journals in a subject category and the number of articles in all journals belonging to that subject category.

\textbf{Eigenfactor\textsuperscript{TM} Score}. The Eigenfactor Score calculation is based on the number of times articles from the journal published in the past five years have been cited in the Journal Citations Report year. It also takes into account the impact factors of journals and eliminates the effects of journal self-citation.

\textbf{Article Influence\textsuperscript{TM} Score}. The Article Influence shows the average influence of a journal’s articles over the first five years after publication. It is calculated by dividing a journal’s Eigenfactor Score by the number of articles in the journal, normalized as a fraction of all articles in all publications.

\textbf{Co-citation index}. Two documents are said to be co-cited if they appear simultaneously in the reference list of a third document. The co-citation frequency is defined as the frequency with which two documents are cited together. The co-citation index has been first proposed by Henry Small \cite{59}.

\subsection*{3.2 New indices to discover innovations}

The indices mentioned in the previous section can certainly be helpful to determine promising scientific contributions, but they also have a number of weaknesses. For example, they are not rewarding scientific contributions that are not separately cited (such as data sets or computer animations or many of the contributions called for in Sec. 2.2.5). Moreover, scientific impact is still largely measured in a journal-centric way, while it should be measured directly where it matters, i.e. on the articles level \cite{60}. Therefore, in an attempt to extend classical bibliometric measures, a new discipline called Scientometrics 2.0 is trying to mine Web 2.0 sources, such as clickstreams \cite{61}, downloads, news, tweets, Digggs and blog entries, looking for signals of scholarly
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Impact [62]. Citations in traditional journals may take years to accumulate [16], while on the Web the community response can be measured almost immediately. Successful further steps in this direction could permit to create a quasi-real-time monitoring of cutting-edge scientific innovation across disciplines.

Another dissatisfactory point of the current way of measuring impact is the circumstance that the number of citations does not reflect the relative scientific importance of a contribution well, as some fields are small and others are large. One consequence of the orientation at citation rates is, therefore, that scientists are pulled into highly cited fields. Such herding effects cause that people turn their attention away from other important research fields, particularly from difficult ones with low publication and citation rates.

One would therefore need to have indices allowing one to compare contributions and scientists from different disciplines, and to judge multi-disciplinary publications in a fair way. A first step in this direction has been recently made [63]: The $h_f$-index proposed by Radicchi, Fortunato and Castellano aims at reducing the strong field dependence of the $h$-index due to different sizes of scientific fields and their heterogeneous publication rates. It is computed like the $h$-index, but after scaling both the number of citations and the rank of the papers by suitable constants depending on the discipline. Unfortunately, these constants are currently not available for all fields.

In addition, it would be important to compare the potential of contributions by junior scientists with those by senior scientists. Consequently, suitable indices will have to be developed for this. Recent analyses give hints how this could be done [16].

A further relevant question is, how to translate performances measured on multiple scales into one single indicator (i.e. a rank). This is traditionally done by weighting each criterion with a certain factor. Such an approach, however, promotes average performance rather than excellence, as the latter is typically characterized by extreme values on one or a few rating scales, but not in all of them. In order to give everyone a fair chance and to reward excellence in specific areas, one needs to introduce new metrics capable of spotting out individual talents. Appendix A: suggests two promising ways of doing this.

Finally, it seems to be advisable to complement citation analysis with reputation analysis, as outlined in Sec. 2.2.8 and in Ref. [45]. In order to determine the potential of innovations, it is also necessary to separate the effects of institutional settings (such as better equipment or better networking, which can largely accelerate the dissemination of scientific work) from the quality of contributions (which reflect individual talent). Spotting the right talents and the right institutions is quite important. Moreover, it would be desireable to quantify conditions of scientific success, such as a multidisciplinary collaboration culture. Questions like these are recently being addressed by research fields like Scientometrics [64,65], or, more recently, Science of Science [66,67]. Both fields are largely overlapping, but the latter focuses more on the financial, social, geographical and institutional factors contributing to scientific success.

4 Tools to enhance Europe’s innovation potential

4.1 Why and how to free up scientists’ time for research

A recent Europe-wide initiative, called Trust Researchers [68] has pointed out an urgent need to reduce the administrative overload of scientists and find better ways to fund research. In fact, great scientific talent is extremely rare, and consuming time of these talents for anything else than science is an extreme waste of resources. It causes that less high-level research can be performed, a problem that can only partly
be compensated for by employing additional (less talented) scientists. Consequently, it is imperative to protect scientists from overusing their most precious and scarce resource, which is *time*.

In spite of this, over the last decades, scientists found less and less time for research, as they had to pay more attention to teaching, to a growing number of students (with, consequently, less talent on average), on grant applications, managing projects, preparing reports, presenting at project meetings, on public dissemination through the media, etc. This large variety of activities is extremely distracting and makes it impossible to concentrate on one task over extended time periods, as it is typically required for breakthroughs. However, fractionalization of time into small pieces is just one problem. A fact known from logistics is that it takes a massively longer time to complete tasks, when one operates too close to maximum capacity (time reserves), and most scientists already work much longer than the time they are paid for (often 60 hours per week or more).

The fact that scientists are performing many additional tasks without extra payment (typically) has caused a “tragedy of the commons” [69] in the scientific system. While evaluations were focused originally on evaluations for tenure and search committees, they are now made for a steadily growing number of papers and project proposals, for students, even for conference applications. This cancerous spreading of evaluation load is a serious waste of resources. While the classical idea of Humboldt’s university concept foresees 50% research and 50% teaching, administrative loads can easily exceed 80% today. Estimates regarding the time spent in EU projects on administrative tasks (including proposal writing, coordination, meetings, reporting, evaluation, financial accounting, presentation, dissemination) reach from 40% to 75%. It is obvious that tax payers’ money could be used more efficiently, if better funding schemes were available.

Given the scientific performance indices that are available today or under development, one could move from funding of promised research results (proposals) towards refunding for research results obtained. Scientists would then focus on research and the publication of their results. Proposals, intermediate and final reports would not be necessary anymore. Instead, publications would be evaluated. This would free up time for research and publications, which are anyway subject to a quality evaluation process. In fact, Universities in the Netherlands and in China, for example, grant money for publications. This funding principle could be largely extended (see the paragraph on “incentive-based crowd sourcing” in the next Sec. 4.2). Research proposals would then only be needed for special investments (e.g. expensive laboratories) which cannot be covered by overheads.

However, scientists are not only burdened by administrative and managerial tasks. Finding relevant information for their studies becomes a more and more inefficient process due to the world information overload that is sometimes called “data deluge” [45]. For example, in 2008 there were about 47,000 papers and more than 350,000 datasets containing useful information about the p53 protein which regulates the cell cycle and that could prevent the development of cancer [70]. This means that, at present, there is no way for a single human being to browse through and get all the possible knowledge out of such a vast literature. Yet the problem of finding a definitive cure for cancer remains open.

In other words, researchers must waste a considerable amount of their time in mining vast scientific corpora with inefficient techniques, looking for the most significant contributions. Obviously, finding related work in complementary disciplines is even harder. Therefore, scientists need the support of specific searching, archiving, sharing and discovery tools. Conditions should be provided, in which they can devote as much of their time as possible to the creation of quality. The “Innovation Accelerator” or “Knowledge Accelerator” sketched in the following, could create such conditions.
The Innovation Accelerator is an integrated ICT-based platform aimed at fostering the creation and sharing of scientific excellence by reducing all unnecessary friction of today’s scientific knowledge production and dissemination. It will help business people, politicians and scientists to find the best experts for a project, ease the communication in large-scale projects and support their flexible coordination, co-creation, and quality assessment. New trends will be discovered earlier on, allowing the investment into emerging trends and technologies.

The Innovation Accelerator requires the provision of new tools to
- support a community-specific definition of scientific quality,
- easily setup and manage large-scale scientific collaborations,
- allow efficient scientific co-creation,
- allow efficient many-to-many communication,
- promote schemes for a fair distribution of public funding based on scientific merits.

The innovation accelerator is expected to trigger many positive externalities, e.g.
- to increase interactions among scientists,
- to stimulate scientific debates,
- to promote the exchange between different scientific communities,
- to provide better chances for scientific innovations and heterodox research approaches,
- to support all steps in the scientific production process.

Some of the principles that will be required to make such a system work are a balance of power (symmetry), transparency, feedback, sanctioning of misuse, and ownership of, responsibility for and control of results of creative activity. In the next section we will describe how such a Web 2.0-like, distributed platform could look like, and what features it should have.

4.2 How to create an Innovation Accelerator (IA)

Quite recently, it has been impressively demonstrated how powerful massive collaboration can be used to solve complex problems, for example, in mathematics [71]. The Innovation Accelerator (IA) is envisioned to be a tool to support such large-scale creative collaborations. It can be imagined as a distributed internet-based platform, implementing the trinity of zero-install, ubiquitous access and rich and intuitive UI (User Interface) [72].

The IA framework could be realized through the use of standardized building blocks that are explicitly created to communicate with a large information network infrastructure, acting as backbone for sharing data across multiple communities. Each building block would represent an independent entity, offering a well-defined service hidden behind a standard interface. Finally, an intuitive administration panel would permit each community to create a customized IA tailored to their needs, combining the desired blocks in a simple-to-use, but powerful tool.

In order to promote innovation rather than obstructing it, the use of the IA should be free or at least affordable for academic institutions all over Europe. For example, the IA architecture could be open-source in order to reach the openness and dynamics ensuring that it is well functioning and widely used. The IA architecture would include the following modules:

- A forward-looking resource manager optimizing the use of resources (money, space, staff, etc.). For example, it should be able to suggest different options how project money at an institute (potentially coming from different funding sources with different spending restrictions) would be best spent, considering plans and constraints.
A project and team calendar would support a coordinated project schedule and send reminders or alerts, when appropriate.

An intelligent career manager would try to match job openings and the best experts on a European scale. For example, required competencies could be searched against a tag database or against similarity scores in recent publications. Interested researchers would create a list of institutions where they would like to work, and they would be automatically notified of the next available positions. On the other hand, institutions could tune the number of desired applications by requiring to pass a certain reputation barrier or test before applying.

The same system could determine an appropriate salary range, based on the respective set of skills, publications, and other factors.

A social networking module would provide standardized building blocks for the creation of project websites and discussion groups (e.g. workpackage-specific ones). It will offer standard interfaces to organize and combine the other components of the IA in a fully customized way.

Clicking on names (or pictures) of the mutually entangled social networks would bring up their most recent contact information, and to alleviate personal contacts, would indicate at which conferences one could meet the person (given his or her permission). One could also directly e-mail or skype the person or would get an information when the person is reachable (given this information is made visible).

A many-to-many communication system will allow one to manage complex messaging patterns within a simple and intuitive interface. For example, users will be able to activate specific (e.g. workpackage-related) mailing groups within a few clicks, tuning parameters such as adding or removing members, enabling or disabling the reply-all function, blind-carbon copies, hiding the email addresses of recipients, but showing their names, etc. It should manage groups easily via the social networking module and automatically resolve address duplication and address updating issues. The messaging should support the inclusion of crowd sourcing widgets such as polls, doodles and maps.

Additional security and reliability protocols could be enabled directly from the same interface, and encryption and/or digital signatures of messages should be easily possible. Other procedures such as public key retrieval, handshake phases, etc. should be automatically handled by the system.

Sanctioning mechanisms against spammers and other abusers should also be implemented.

A virtual conference module would allow one to set up Web seminars (“webinars”) or Second-Life-like environments for virtual group meetings, thereby reducing the need for travelling. Mechanisms for moderating, assigning turns, and reserving the next speech should permit every participant to express opinions in an orderly fashion.

Participants of the virtual meeting would be supported by a series of virtual gadget. For example, electronic documents such as articles, images, videos or maps should be easily and immediately accessible. Moreover, virtual dashboards would capture in real-time all relevant information of the meeting, store it in an encrypted file and send out a link and decryption information to authorized recipients who want to have access to the recordings.

An incentive-based crowd sourcing system would collect ideas how to address the most important scientific challenges. These would previously be elaborated at “Hilbert workshops”, at which scientists gather not to present their results to each other, as usual, but to identify open problems. The resulting set of questions would be published on-line, and there would prizes to reward the best solutions. Prizes could be diverse, ranging from a “medal” or monetary prize up to research grants or academic positions. The selection and formulation of the grand challenges
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should make sure that practically relevant, goal-driven, and multi-disciplinary research would be particularly stimulated. Such an approach has been very successfully applied by Innocentive [73] or in the DARPA’s balloon-finding challenge [74]. It is also being used in certain software development communities, for example in discovering and documenting bugs in new releases of Internet browsers [75]. A comprehensive collection of prizes issued to stimulate innovation can be found in Ref. [76]. Of course, less fundamental challenges could be posted in separate subject- or community-based user forums and worked out in a similar way, according to customized settings.

– A **public dashboard** will allow people to announce the current subject of their study. This serves to stimulate collaborations and to avoid too much multiplicity in attacking scientific challenges. For example, scientists working on a certain challenge will be displayed next to it, and additional information such as the solution approach may be announced as well. They could also look for partners with competencies they are lacking themselves (see the “intelligent career manager”, the “information discovery and retrieval system” and the “reputation system” for details). Ideally, the system should foster both collaboration and competition to the right extent (“coopetition”).

– A **decentralized co-creation system** would allow researchers from all over the world to actively and efficiently take part in large-scale projects. Commonly produced documents would be stored within a versioning system which would keep track of all the changes and highlight them, with the possibility to easily revert or merge them by semi-automatically resolving conflicts between diverged versions.

   Ideally, project participants would be able to work on different parts of the document in parallel. Mechanisms to assign or reserve portions of the document for a given amount of time to certain editors should be implemented (through suitable access right management). Moreover, the system should automatically invite people to work on certain parts, and it should highlight who is currently editing them.

   Document versions and their sections and paragraphs could be rated

   1. by the authors themselves,
   2. by invited reviewers or
   3. by public audience (according to what has been decided by the authors).

Different roles for commenting and rating could be easily implemented here. When the quality of the ratings reaches a certain level, which means that the majority of authors has found an agreement, that part or version of the document is frozen and eventually submitted for publication. Authors could continue working on other parts or on new versions of the document.

   The system would record the activity of each author, and should be able to visualize their contributions in the joint document. Author contributions may also be summarized in words or by statistics at the end of the document. This would help to clearly identify who did what, which can usually only be guessed from the order of authors names (a situation that is particularly dissatisfactory when a publication is co-authored by many scientists). In fact, journals like Nature and Science have started to explicitly state Author Contributions.

– A **quick annotation system** would store and retrieve important notes for the future, and it would allow one to easily import (“pull in”) graphics, statistics, Web links, videos, scientific references, and other relevant information.

– A **semi-automated reporting system** should take care of reporting duties. This requires that the information (about publications, projects, and presentations, etc.) would be standardized, searchable through a single tool, and entered only
once, while the resulting output could be formatted automatically in individually customized ways (such as a publication list, for example, or a CV, or annual report).

- An information discovery and retrieval system would consist of a rich user interface allowing to easily and simultaneously query multiple databases and archives. When searching information, people could choose between different options. Information of interest would be determined based on information such as time-window of generation, author name, tags (key words), ratings, author reputation, number of comments, number of downloads, etc. (see Sec. 2.2.9). Advanced search criteria could be: user-defined compound indices, correlations in download patterns, author network analyses, citation analyses, direct recommendations of other users, or a surprise mechanism. Users could choose among the above-mentioned search criteria or combine them in order to find the one fitting their needs best.

Moreover, comfortable tools for information navigation and the visual browsing of query results would be available. Finally, users may choose to be alerted of new information of the kind they like. Further statistical evaluations could provide a trend analysis, identify new users or subjects, emerging fields, and collaboration clusters.

- A networked knowledge manager would be in charge of linking together and updating all pieces of relevant information that were already discovered. References and citations of a scientific paper should be immediately accessible. Figures and underlying empirical data could be made directly downloadable, while memorizing (and displaying) the original source.

- A shared context-aware reputation system would implement mechanisms to store, exchange, modify, convert and share reputation points within decentralized communities. Reputation would result from the evaluation of citations and a rating system (see Secs. 2.2.7, 2.2.8, 3.1, and 3.2). Compared to current systems, raters would be rated as well, and their weight would depend on their own reputation. Moreover, reputation would be measured on multiple scales, allowing one to distinguish, for example, people who have many good ideas on different subjects from disciplinary specialists who can elaborate a difficult theory, experimental scientists, or people who can write good reviews or criticize others’ work in a fruitful way. Fairness would be rated as well, and content would be classified into information (that can be substantiated), opinions, and further categories. The novelty of the information would be easily visible, as well as the frequency and homogeneity of user responses in the different categories. There would be non-anonymous and anonymous kinds of ratings and information, but they would be separately evaluated and clearly marked. Attempts to manipulate the ratings would be sanctioned by reducing the reputation values.

When rating on multiple scales and recording the identity codes of raters (in case of non-anonymous votes), reputation could be evaluated in an individualized way. Therefore, the reputation of some information or of the person who generated it could vary from one user community to another, depending on their customized settings. In this way, communities could develop their own quality standards.

- An integrated micro-credit system to provide incentive schemes that reward scientists for their personal contributions. Credits could be earned by certain activities (e.g. rating, reviewing, commenting, etc.), and they would be lost in case of vandalism, lack of participation, or spamming etc.

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2 Advanced name disambiguation algorithms would be automatically invoked whenever required.
The virtual credits would be primarily spent within the IA system. For example, recipients of e-mails could set a price for spending their time on them, which may depend on how busy they are, or on the categories of the persons or companies contacting them. Such micropayments should make sure that time budgets of scientists will be better used.

The micro-credit system is also important to reward people for participating in crowd sourcing activities (mentioned before). It would therefore be good to foresee mechanisms which would allow one to convert virtual money raised by this micro-credit system into travel grants or project funding, for example. Micro-credits could also be used to obtain premium information services from the information discovery and retrieval system (see Sec. 2.2.9).

- A virtual education module should support interactive scientific presentations from home without setup or travel times. Presentations would be recorded and could be played at any convenient time, allowing one to download related materials, make notes or comments, or ask questions. Notes would be easily searchable and related to each other via tags which would be extracted by the system automatically, while users could add further tags. Furthermore, notes could be easily shared with selected friends or colleagues. Besides lectures, scientists would use podcasts to explain their research.

  Eventually, lectures could more and more become like serious, interactive computer games, in which students would interactively explore virtual physical, biological, chemical or sociological worlds. The next level in these games would be reached, if enough understanding and reputation points have been collected. Such educational games could stimulate the imagination, ambition, and learning of students and the interested public.

- Finally, a privacy settings panel should offer an intuitive interface to regulate and specify at a fine-grained level of detail, what data to share with whom, how, for how long, and under what conditions (see [45] for more details).

5 New strategies to support a sustainable technological development

5.1 Rating Systems and eGovernance

The general principle of individualized services using a community-based quality evaluation, where not only objects are rated, but raters are rated as well (defining their “reputation” and influence/weight), can be transferred to other application areas. Examples would be new evaluation procedures for project proposals, policies, or public and private services (including the administrative, transport, and health sectors). These issues will be discussed in more detail in the following.

In particular, rating and reputation systems could be used to support a sustainable technological development. If the dimensions of the rating scales are properly chosen, an eGovernance system results. eGovernance can promote positive externalities in several areas, from politics, to business and science. The implementation of eGovernance solutions requires interfaces to set up opinion polls on a variety of subjects in an easy way. Standpoints of different stakeholders would be marked accordingly, and attempts to purposely cheat the system would be sanctioned. Fine-grained, semi-instant and automated polls could allow policy-makers to identify people’s current factual and normative projections of the world, i.e. what they are expecting for the future and how they would like it to be. Obviously, participation in such polling activities would be voluntary. It could be coupled to the right to vote and viewed as materialization of it.
Governance opens up many new opportunities. Politicians could get quick feedback on a certain issue from a large number of people in order to
- get to know their preferences among certain alternative solutions,
- get feedback during the implementation of decisions taken, and
- evaluate long-term effects and the degree of satisfaction, even years after a policy measure has been implemented.

5.2 Towards indices of human well-being

The rating and reputation approach could, in particular, help to replace the gross national product (GDP) by better indices oriented at human well-being and sustainability, which have been hard to implement in the past due to difficulties in measuring these. Classically, increasing the gross national product (GDP) has had a great importance in political agendas in the past decades. However, it becomes more and more visible that increasing economic output alone is not sustainable. Therefore, scientists think about better indices to measure human development already for some time. The most prominent document in this connection is probably the manifesto on “Measuring Economic Performance and Social Progress” [77]. The author list of this report includes several Nobel prize winners such as Joseph Stiglitz, Armatya Sen, Kenneth Arrow, and Daniel Kahnemann. Here are some excerpts from a summary of it [78].

The seemingly bright growth performance of the world economy between 2004 and 2007 may have been achieved at the expense of future growth. It is also clear that some of the performance was a “mirage”, profits that were based on prices that had been inflated by a bubble.

The whole Commission is convinced that the crisis is teaching us a very important lesson: those attempting to guide the economy and our societies are like pilots trying to steering a course without a reliable compass. The decisions they (and we as individual citizens) make depend on what we measure, how good our measurements are and how well our measures are understood. We are almost blind when the metrics on which action is based are ill-designed or when they are not well understood. For many purposes, we need better metrics. ... the time is ripe for our measurement system to shift emphasis from measuring economic production to measuring people’s well-being.

To define what well-being means, a multidimensional definition has to be used. Based on academic research and a number of concrete initiatives developed around the world, the Commission has identified the following key dimensions that should be taken into account. At least in principle, these dimensions should be considered simultaneously:

i. Material living standards (income, consumption and wealth);
ii. Health;
iii. Education;
iv. Personal activities including work;
v. Political voice and governance;
vi. Social connections and relationships;
vii. Environment (present and future conditions);
viii. Insecurity, of an economic as well as a physical nature.

All these dimensions shape people’s well-being, and yet many of them are missed by conventional income measures. Steps should be taken to improve measures of people’s health, education, personal activities and environmental conditions. In particular, substantial effort should be devoted to developing and implementing robust, reliable measures of social connections, political voice, and insecurity that can be
shown to predict life satisfaction. Statistical offices should incorporate questions to capture people’s life evaluations, hedonic experiences and priorities in their own surveys.” For this, the above proposed rating system could be very useful.

5.3 The economics of happiness

It is remarkable that many of the above mentioned dimensions correlate very well with “happiness”. While economic research has paid attention to it only recently [79], happiness indeed plays a prominent role in the American Declaration of Independence on July 4, 1776. The second paragraph starts with the statement: “We hold these truths to be self-evident, that all men are created equal, that they are endowed by their Creator with certain unalienable Rights, that among these are Life, Liberty and the pursuit of Happiness.”

Happiness as a concept and goal of life is being rediscovered, recently. For example, a study of Deutsche Bank Research [80] reached the following conclusions:

– Germany as one of best ranked countries in the GDP statistics has a less happy population as compared to many other countries ranked far behind Germany.
– Happy societies tend to be characterized by a high level of trust, a low level of corruption, a low level of unemployment, a late retirement, a small shadow economy, a high education, many freedoms, a high income, and more children.

In other words, happy societies seem to be more sustainable in the long run. Based on suitable rating scales, the rating system of the Innovation Accelerator could be used to measure the relevant dimensions of happiness, which certainly entail, but at the same time go beyond, monetary reward [81,82]. The outcomes of such measurements could be used to orient policy-makers, i.e. give them a better compass than GDP was.

5.4 New incentive systems

One important component in the creation of a more sustainable economics could be the creation of new incentive systems which go beyond mere profit maximization. In fact, it is well-known that individuals respond to non-monetary incentives as well [79,85,86], such as prizes or medals or just compliments. The current science system is, in fact, a very good illustration of this principle. Authors spend a lot of time – and spare time – on creating manuscripts which they usually publish without taking money for this. In the same way, they participate in review, dissemination and administration activities without monetary compensation. One of the main motivations for this seems to be the reputation that they can gain among their peers (their colleagues). The existence of ranking scales (such as citation scales) is often enough to stimulate their ambition. Therefore, other ranking scales, something like area-specific “hit parades”, could probably create suitable incentives to engage in voluntary, socially beneficial activities in various areas of society and economy. Multi-dimensional reputation scales (see Sec. 2.2.8) could serve this purpose. For example, it is well known from computer games (and multi-player online games) that individual points or rankings on competitive scales can be very efficient incentives for people, stimulating their ambition and making them invest a lot of time.

It is worth noting that, recently, a “Bank of Happiness” [83] has been established, where people can trade good deeds instead of companies’ stocks. Other initiatives point into the same direction [84].
6 New ways to reach societal benefits and respond to industrial needs using ICT

Quite obviously, individualized services using a community-based quality evaluation, where not only objects are rated, but raters are rated as well, can be also used to assess product quality, to rate architectural designs, or to support the decision-making in companies. This only requires a suitable choice of the rating scales (the price, the quality of ingredients, durability, production conditions, environmental impact, etc.). Rating and information services could also be based on mobile phones and WLAN architectures, e.g. when consumers buy products in a shop and want to have product information or want to rate products.

Such technologies would allow companies to produce goods which come closer to their clients' dreams. This apparently requires to systematically analyze and consider meaningful customer opinions (e.g. wish lists) in the design of all stages of the product life cycle. However, not only could companies scale and speed up their early R&D activities dramatically by using crowd sourcing and other tools offered by the Innovation Accelerator. The feedback loops created by its rating systems would make it possible as well to realize the vision of participating consumers, or even consumers contributing to the production process (so-called “prosumers” [87]).

It is certainly not our task here to define the policies and technologies which serve the purpose of supporting economic progress best, while promoting social well-being and a sustainable environment. We believe that there is no simple and unique answer to this question. Nonetheless, there is a responsibility to prepare adequate tools to put future policy-makers into the position to take decisions based on the best available knowledge. “The world is filled with minds that can contribute. And when the information is shared, we can just move faster” [88].

7 Summary and final considerations

The “Lisbon agenda” aims at creating a knowledge-based economy in Europe driven by innovation. In order to achieve this, it is necessary to re-invent innovation, in particular the way how science is performed at academic institutions. It is apparent that

– the evaluation system does not work well anymore – it has passed its optimum and becomes more and more a burden,
– a new funding system is needed, which could be based on rewarding previous performance,
– for this, one needs to develop multi-dimensional and fairer performance measures, as current indices are too biased and unfair,
– new publication, communication, coordination, and co-creation concepts are needed to optimize the innovation rate and the dissemination of the best ideas.

While various activities in this direction have started, there is still a long way to go. However, the benefits of novel ICT-based systems are expected to be large not only for science, but also for societies and economies. For example, multi-factorial reputation and recommender systems could connect producers and consumer communities more closely with each other, simplifying everything from crowd sourcing and prediction markets over customized services and personalized education to participatory production and consumption.

The need for an Innovation Accelerator becomes particularly obvious when analyzing some institutional obstacles in the socio-economic and other research fields that the financial crisis has revealed. Despite its inherent logic, the current economic crisis
and its course of events has not been well anticipated (cheap credits, US real estate bubble, quant meltdown, default of Lehmann Brothers, liquidity crisis, bank bankruptcy cascade, defaults of companies, mass unemployment, public spending deficits, instability of European currency, public saving plans, ...). This suggests that current mainstream theories do not describe such phenomena well enough. Considering that economic crises implies a loss of property and security for many people and potentially serious impacts on their lives, it seems required to think about beneficial institutional changes.

7.1 The education system

Some of the institutional problems that need to be overcome concern the education system. In many scientific fields, including various socio-economic sciences, academic curricula seem to lag considerably behind the scientific state-of-the-art. For example, in economics, rather than promoting principles like sustainability and fairness, economics still confronts students predominantly with a world view of profit maximization, while scientists have revealed since a long time that humans responds to other, non-monetary incentives as well [79, 85, 86], and that monetary incentives can damage voluntary commitments [89]. This biased educational approach results from the leading paradigm of the “homo economicus”, i.e. of the “perfect egoist”, which is promoted by most economics text books and many research articles despite of contradicting evidence (see Ref. [90] for a more detailed discussion of this point). It is quite interesting to ask why the discoveries of Nobel prize winners in economics, like Kahnemann and Tversky, Selten, Schelling, Akerlof, Stiglitz, Krugmann, or Ostrom, to give just a few examples, have not managed to change this paradigm over the decades. Most likely, this is a consequence of the difficulty to obtain suitable data to test socio-economic theories in the past. However, university courses also need to change in other respects. They should be significantly adapted, considering the revolution in the area of information technology that the world has seen and the significant progress in areas such as complex systems modeling and computer simulation, or data mining.

7.2 The recruitment system and incentive structures

One of the central question is why we not see a larger degree of innovation and change as compared to other fields. In physics, for example, classical mechanics was replaced by quantum mechanics and relativistic mechanics. Moreover, it has been complemented by electrodynamics, statistical mechanics, and a variety of other fields. New, interdisciplinary fields like bio-, traffic-, econo- or socio-physics have been created. In the past few decades, there have been a number of new research focuses such as superconductivity, nanoscience, spin glasses, neural networks, chaos theory, or network science. It appears that not all scientific fields have the same innovation dynamics.

One of the underlying problems may be the prevalent recruiting system. In order to become professor of economics, one must have published in the leading peer-reviewed journals of economics. The number of these A-rated journals is relatively small, and the number of articles is limited. The selection of papers that are finally published in these journals is carried out by a relatively small number of people who are following more or less the same economic paradigm(s). This creates similar problems as known from oligopolies. Not only can an “old boys club” control the market of publications by the way, in which manuscripts are selected. Ambitious junior scientists also have
to subject their research subject and research approach to the preferences of these journals, otherwise they are punished with the “academic death penalty” of being chance-less in the competition for chairs in economics.

7.3 The publication system

Many scientists are complaining about their journals:

1. for the long publication delays (in some fields, the publication of scientific manuscripts in case of acceptance typically takes 2 or 3 years as compared to 4 to 6 months in physics or biology, and it takes even longer in case of rejection),
2. for the narrow selection of manuscripts and the little freedom to come up with innovative ideas (quality control also introduces a certain degree of “censorship” into the scientific system, in contrast to the way the public media work).

The level of pluralism seems to be largely dependent on the field. In microeconomics, for example, there is just one predominant approach, which is the paradigm of the “homo economicus”. In macroeconomics, there are just two, namely Keynesianism and neoclassical economics, and both of these are not fully supported empirically. Nevertheless, they are the prevailing approaches informing today’s policies.

For systems as complex as economies, a pluralistic modeling approach would certainly be more appropriate [7]. Today, it appears that innovation is often slowed down by requiring that new results should be consistent with previous ones. Kuhn’s work on scientific revolutions [14] suggests that the evolution of knowledge is not gradual, but characterized by paradigm shifts. It appears, however, that such paradigm shifts have not happened in certain fields for a long time.

A further obstacle to innovation seems to be the focus on purely analytical results. This restricts research mainly to relatively simple models. It is therefore hard to see what can happen in complex systems with strong non-linear interactions, random influences, spatio-temporal and network dynamics, and heterogeneity. We think that many of the remaining scientific challenges these days cannot be solved without the use of computers. The tools and instruments dominating in certain scientific fields do not appear to be fully sufficient to understand the complexity of the studied systems [90]. While areas like physics and biology are using the most powerful computers to simulate their systems and turn data into knowledge by sophisticated data mining concepts, these methodologies have not spread into all scientific fields so far. It is almost as if we would not use all our senses to get a picture of the world.

7.4 The research approach

While the scientific problems to be solved are big, average research teams are very small. This promotes the specialization on details, while systemic studies, e.g. the study of systemic risks, are rare. In fact, certain fields seem to be pretty much fragmented. This situation seems largely due to a lack of

1. methods from complexity science,
2. computational modeling,
3. empirical and experimental data,
4. engineering-like solutions and tested alternatives.

In areas dominated by mathematical analysis, multi-disciplinary collaborations seem to be rare, although behavioral studies, statistical physics and complex systems theory, agent-based modeling, machine learning, artificial intelligence, systems design
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and advanced testing would be highly relevant to advance the knowledge and design in a number of fields involving human behavior.

A problem that comes with a largely axiomatic approach (which can be quite successful, of course) is the lack of orientation at the real world (data and problems). Experimental and data mining approaches are coming up in some fields only recently, and suitable experimental and measurement procedures still need to be developed. Although difficult, it does not seem to be out of reach. Moreover, many analytical results are only achievable with approximations. Consequently, the quality of an approximation must be either tested against a quasi-exact numerical solution or against experimental data sooner or later to identify the limitations of a model. Again, the collaboration with other disciplines should be fruitful here.

7.5 The knowledge creation cycle

One must be aware that the remaining puzzles concerning the behavior of complex systems can probably not be solved with the methods used in the past, but require the use of new approaches. When resulting from non-linear feedback effects, which are typical for networked systems with strong interactions, they often have counter-intuitive explanations. Most large real-life systems are of exactly this kind. Such non-linear interactions often give rise to self-organization and emergent phenomena, i.e. the sudden appearance of new properties (innovations are typical examples). As the system behavior is difficult to predict, control may be an illusionary concept (see Refs. [91,92] for a detailed discussion). It is essential here to underline that self-organization and emergence cannot be understood with equilibrium or linear models. They require non-linear dynamical models, while many empirical studies use (multivariate) linear models, i.e. statistical approaches that cannot reveal the non-linear laws underlying complex systems.

Scientific progress requires a number of different steps, including non-linear data analysis, mathematical modeling, computer simulation, and finally, optimization, management, control or systems design. Specialization often prevents researchers to be engaged in all steps of this scientific knowledge creation process. Therefore, working in larger, multi-disciplinary teams appears to be a necessary development, particularly when considering the long publication times at present.

It must be underlined that scientific knowledge creation is neither a one-step process nor a linear progress, but is better imagined as a networked system with feedback loops. It seems natural, for example, to start off with simple models to explain certain stylized facts. As good data sets become available, e.g. through lab experiments, empirical analyses, or technological developments, models can be calibrated, tested, verified, falsified, or improved. Usually, the data analysis reveals new facts that require a consequent modification or extension of the model(s). Therefore, a plurality of alternative models can speed up the development of realistic models [7]. Some day, models become so good that they can reproduce the majority of observations. It becomes possible then to apply them to practical problems.

Realistic challenges on the other hand call for specific types of models. For some questions, aggregate (“macroscopic”) models may be more adequate, for other questions, “microscopic” (e.g. agent-based approaches) may be more suitable. Moreover, overseeing the collection of stylized facts that the interaction between data analyses and computational predictions has revealed, it becomes possible to simplify realistic models in a way that allows an analytical understanding at the cost of quantitative accuracy. All these different approaches and steps are needed to make scientific progress. If the interaction between these steps is obstructed, scientific progress may be slow or impossible. For example, when requiring realistic models right away, or
when narrowing down the number of models too much in an early stage of the development of a field, scientific progress will be hardly possible. Unfortunately, it seems that the interaction between different disciplines involved into the research process currently does not work very well in some scientific fields, i.e. there are missing links or at least weak ones, as compared to other scientific fields. This is not only a problem of research traditions, but also an institutional problem, which needs to be addressed and can be overcome.

7.6 Suggestions for institutional changes

In the following, we suggest some measures that can be taken to overcome the problems mentioned before:

1. The content of university studies should be adapted to the general scientific and technological progress (state-of-the-art). Students should have courses in programming languages and the use of data mining, computer simulation, and visualization tools. Moreover, the study contents should be more interdisciplinary. It would certainly advantageous to get a basic overview of complexity science, the social and natural sciences (e.g. network science) and engineering (e.g. cybernetics).

2. The preselection of faculty members should better be based on relative citations rather than the (impact factor of the) journals one has published in. However, even more important than this is the assessment of the content and quality of publications written, particularly their intellectual depth and level of innovation. Therefore, reputation values as determined by suitable rating systems would be important complementary information.

3. Recruitment committees should reward interdisciplinary research projects as well as data-oriented and problem-oriented research rather than the use of certain methods.

4. The publication system should become more efficient (in terms of publication times), more transparent for innovative (heterodox) approaches, and pluralistic (scientific convergence should happen based on successful testing, not through selective control).

5. Replacing journal editors by open-minded, multi-disciplinarily oriented editors may help. Accepting a certain percentage of heterodox papers (say 20–30%) would stimulate innovation and support plurality rather than narrow, unidirectional research. Journals should also support formats such as comments and replies, e.g. through a discussion section or by providing a corresponding functionality at the internet portals of the electronic journal version. Furthermore, methodological contributions and contributions from related fields, such as econophysics, for example, should be sporadically accepted. Such contribution could be marked as guest contributions, comments, opinions, etc., depending on the respective kinds of contributions. Moreover, new, multi-disciplinarily oriented journals should be launched, using the various possibilities offered by Web2.0 platforms (see Sec. 2.2).

6. Funding agencies should reward collaborative, interdisciplinary, goal-driven research. Furthermore, incentives for computational, experimental and data-mining studies should be provided.

7. Research agencies should create special funding schemes and evaluation procedures for non-standard, high-risk research. For example, scholarships that allow researchers to travel and to visit different institutions and departments would be useful. Moreover, large research grants would encourage universities to recruit faculty members who were awarded with them, particularly when they come with overheads for the hosting institution under the condition that a permanent position is offered.
8. The research cycle should be improved, creating missing links and feedback loops. The development of an Innovation Accelerator, as outlined in Sec. 2, would provide the right communication, coordination, and co-creation tools for this.

7.7 Final considerations: Publishers as future information brokers?

It is quite obvious that both, the scientific system and the publication system will face major paradigm shifts. In fact, we are expecting “more change in the next 50 years of science than in the last 4 hundreds years of inquiry” [93]. For example, the journal business of publishers may change considerably. Journals could largely be replaced by self-organizing information systems, using reputation and crowdsourcing methods. The future role of publishers may be that of knowledge scouts or knowledge brokers, earning mainly on discovering and connecting information rather than on disseminating information. Thereby, they could play an important role for future knowledge transfer, connecting science with business and politics much better than it has happened in the past. In order to make this knowledge transfer successful, however, it will be crucial to find fair ways of sharing profits proportionally with the originators of ideas and inventions.

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Appendix A: Pluralistic indices promoting individuals talents

One important question is, how the performance values $X_i$ on multiple scales $i$ can be translated into one scale. Traditionally, this is done by weighting each criterion $i$ with a certain factor $w_i$. This results in average values

$$x = \sum_i w_i x_i,$$

where $x_i = X_i / \langle X_i \rangle$ is the value $X_i$, which has been scaled by the average performance $\langle X_i \rangle$. The individual values $x$ can ordered on a one-dimensional scale, i.e. ranked. Such an approach, however, promotes average performance rather than excellence, as the latter is typically characterized by extreme values on one or a few rating scales, but not on all of them. In order to reward individual rather than average talent, two methods seem to be interesting:

1. Similar to the world of sports, one could classify different leagues (A-league, B-league, C-league, etc.). The A-league could consist of those people, who are among the $y\%$ best on one scale, or among the $2y\%$ best on two scales, or among the $3y\%$ best on three scales among all competitors (where one could, for example, choose $y = 10$). The B-league would consist of the candidates, who would not be good enough to meet the standards of the A-league, but would meet them for a suitably chosen, higher value of $y$. One could proceed similarly with the C-league.
2. Political decision-makers could choose the weight they attribute to each criterion, say $w_1 = 0.35$, $w_2 = 0.25$, $w_3 = 0.25$, and $w_4 = 0.15$, where criterion $i = 1$ could, for example, be scientific excellence, $i = 2$ industrial relevance, $i = 3$ societal or political relevance, and $i = 4$ dissemination. An index, which would be favorable with respect to individual talent, would be

$$y = \sum_i w_i x_i + 0.1(y_1 + y_2 - y_3 - y_4), \quad (A.2)$$

where the values $y_i$ correspond to the values $x_i$, sorted according to their size in descending order. This formula overweights particular individual talents, i.e. it gives everyone a fair chance and rewards excellence in specific areas.

Both indices overcome some a number of problems of the ranking methods that are primarily used today (one-dimensional ones or those averaging in an individually non-differentiated way). Nevertheless, it is advised to use them only for preselection and give human experts the final word in the performance assessment, as automated procedures are not perfect and tend to overlook relevant factors (such as family- or health-related ones).

**Appendix B: Noteworthy 2.0 Collaborative Initiatives**

**B.1 Crowdsourcing**

- **Innocentive**
  Innocentive offers a web dashboard where companies can post scientific challenges seeking for alternative solutions. Successful problem solvers get rewarded with monetary prizes.
  http://www.innocentive.com/

- **Stack Overflow**
  Stack Overflow is a collaboratively edited question and answer site for programmers.
  http://stackoverflow.com/

- **Stack Exchange**
  Stack Exchange is a network of free, community-driven Q&A sites. We highlight and aggregate the best recent contents from our entire network here. Area 51 is a side-component of the website which allows the creation of new Q&A sites through an open and democratic process.
  http://stackexchange.com/  
  http://area51.stackexchange.com/

- **Toolbox**
  Toolbox provides a web solution for knowledge sharing within topic-centric communities of professionals.
  http://www.toolbox.com/

- **Corporate Executive Board**
  The Corporate Executive Board delivers authoritative data and tools, best practice research, and peer insight to the leaders of the worlds great enterprises.
  http://www.executiveboard.com/

- **43 Things**
  On 43 Things people can post a list of 43 goals to reach in their lives, from watching a space shuttle launch to grow my own vegetables. It entails a social space where people answer questions regarding how they achieved specific goals.
  http://www.43things.com/
- **Kickstarter**
  Kickstarter offers an intuitive web interface for performing fund-raising for artistic, scientific and engineering projects.
  http://www.kickstarter.com/

- **Taking It Global**
  TakingITGlobal tries to pull together people from all over the world toward globally relevant issues.
  http://www.tigweb.org/

- **Bank of Happiness**
  The purpose of the Bank of Happiness is to promote non-monetary values in order to help people find their way back to the deeper values. It offers a Web 2.0 site from which people can exchange good deeds for free.
  http://www.onnepank.ee/

**B.2 Content aggregation**

- **Research Blogging**
  ResearchBlogging.org is a system for identifying thoughtful blog posts about peer-reviewed research. Users create properly-formatted research citation for the journal articles with an automated citation generator, then they paste a special code into their blog entry and an automated aggregator finds their post and publishes it on the front page.
  http://researchblogging.org/

- **Digg**
  Digg allows to discover and share content on the Internet, by submitting links and stories, and voting and commenting on submitted links and stories.
  http://digg.com/

- **Redditt**
  Redditt allows to discover and share content on the Internet, by submitting links and stories, and voting and commenting on submitted links and stories.
  http://www.reddit.com/

- **Delicious**
  A social bookmarking tool to share and tag internet references.
  http://www.delicious.com/

- **Yahoo Pipes**
  Pipes is a powerful composition tool to aggregate, manipulate, and mashup content from around the web.
  http://pipes.yahoo.com/pipes/

- **StumbleUpon**
  Stumble Upon allows the discovery of new web content on the basis of powerful recommendation system applied to a vast user-base.
  http://www.stumbleupon.com/

**B.3 Project management**

- **Stakesource**
  Social networking tool that automatically identifies and prioritises the stakeholders for your projects, engages with the stakeholders, and understands their needs. Crowdsourcing, collaborative filtering and prioritised lists are among the tools available here.
  http://www.stakesource.co.uk/
Scrum
Scrum is an agile framework for completing complex projects. Scrum was originally formalized for software development, but it suits well any complex and innovative project.
http://www.scrumalliance.org/

SharePoint Workspace 2010
Formerly known as Groove, it is a collaborative work platform used by Microsoft.
http://office.microsoft.com/en-us/sharepoint-workspace/

B.4 Measuring scientific progress

Scholarometer
Scholarometer (beta) is a social tool to facilitate citation analysis and help evaluate the impact of an author's publications.
http://scholarometer.indiana.edu/

Liquid Pub
This project promotes the notion of Liquid Publications which are evolutionary, collaborative, and composable scientific contributions. Based on lessons learnt from open source software development and from Web 2.0 applications, it promotes a software platform for collaborative evaluation of knowledge artifacts.
http://liquidpub.org/

HistCite
HistCite helps science professionals to make better use of the results of their searches of the Web of Science. HistCite lets you analyze and organize the results of a search to obtain various views of the topics structure, history, and relationships.
http://www.histcite.com/

Phys Author Rank Algorithm
Phys Author Rank Algorithm is a website where physicists can check the evolution of their own scientific rank. Scientific rank is calculated using the Science Author Rank Algorithm on a weighted author citation network.
http://www.physauthorsrank.org

Citebase
Citebase Search is a semi-autonomous citation index for free, online research literature. Citebase contains articles from physics, maths, information science, and (published only) biomedical papers. Currently, only an experimental demo is working.
http://www.citebase.org/

Publish or perish
Publish or Perish is a software program that retrieves and analyzes academic citations from Google Scholar. It obtains the raw citations, analyzes them, and presents several statistics.
http://www.harzing.com/pop.htm

Scholar Index
Scholar index is a free service to query Google Scholar and to compute and visualize the corresponding h-index and other metrics.
http://interaction.lille.inria.fr/roussel/projects/scholarindex/

SPIRES
SPIRES is an eprint repository for particle and nuclear physics contributions. It displays a number of additional information about citations and indexes.
http://www.slac.stanford.edu/spires/
- **SciVal**
  Based on co-citation analysis, SciVal by Elsevier offers an overview of institutions’ research performance, indicating growing areas of multidisciplinary strength and identifying key competitors and potential collaborators. Not free of charge.

**B.5 Scientific references management**

- **Citeulike**
  Citeulike is a free service for managing and discovering scholarly references. It allows one to easily store references, to find new ones through recommendations and to share references with peers.
  [http://www.citeulike.org/](http://www.citeulike.org/)

- **Zotero**
  Zotero is a free, easy-to-use Firefox extension for collecting, managing, citing and sharing your research sources.
  [http://www.zotero.org/](http://www.zotero.org/)

- **Mendeley**
  Mendeley is a free research management tool to organize, share and discover research papers. Improved services are available for charge.
  [http://www.mendeley.com](http://www.mendeley.com)

- **Connotea**
  Free online reference management for all researchers, clinicians and scientists. It saves and organizes links to your references and shares them with colleagues.
  [http://www.connotea.org/](http://www.connotea.org/)

- **Bibsonomy**
  Bibsonomy is a tags-based system for sharing and organizing lists of scientific references.
  [http://www.bibsonomy.org/](http://www.bibsonomy.org/)

- **CiteSeerX**
  CiteSeerX is a scientific literature digital library and search engine that focuses primarily on the literature in computer and information science. Rather than creating just another digital library, CiteSeerX attempts to provide resources such as algorithms, data, metadata, techniques, and software that can be used to promote other digital libraries. The code of the engine is open source and downloadable.
  [http://citeseerx.ist.psu.edu/](http://citeseerx.ist.psu.edu/)

- **World Wide Science**
  WorldWideScience.org is a global science gateway comprised of national and international scientific databases and portals. WorldWideScience.org provides one-stop searching of databases from around the world. A beta feature adds real-time translation of multilingual scientific literature.
  [http://worldwidescience.org/](http://worldwidescience.org/)

- **Faculty of 1000**
  Faculty of 1000 Biology and Medicine are authoritative online services in which over 5,000 leading researchers and clinicians share their expert opinions by highlighting and evaluating the most important articles in biology and medicine.
  [http://f1000.com/](http://f1000.com/)

- **SAO/NASA ADS**
  Managed by NASA, it supplies detailed bibliographic information about physics papers. Users can obtain on a record by record basis all the information available about a particular bibliographic entry (including the bibliographic code, title, authors, author affiliations, journal reference, publication date, category, comments, origin, keywords, and abstract text when available).
  [http://adsabs.harvard.edu/physics_service.html](http://adsabs.harvard.edu/physics_service.html)
B.6 Spatial visualization of science

- **Living Science**
  Living Science is a real-time global science observatory based on publications submitted to arXiv.org. It covers daily submissions of publications in areas as diverse as Physics, Astronomy, Computer Science, Mathematics and Quantitative Biology. Currently, contents are dynamically updated every day. Living Science is an analysis tool to identify the magnitude and impact of scientific work worldwide.
  http://www.livingscience.ethz.ch/

- **AuthorMapper**
  AuthorMapper searches journal articles and book chapters and plots the location of the authors on a map.
  http://authormapper.com/

- **Eigenfactor**
  Eigenfactor offers interactive visualizations based on the Eigenfactor™ Metrics and hierarchical clustering to explore emerging patterns in citation networks.
  - http://eigenfactor.org/
  - http://well-formed.eigenfactor.org/

- **Visualizing Arts and Humanities Citation Index**
  The site displays the position and environment of every individual journal in A&HCI (2008) based on their similarities in citation patterns.
  http://vks2.virtualknowledgestudio.nl/ahci/index.html

B.7 Scientific social networks and collaborative tools

- **Academia.edu**
  Academia.edu is a system that manages publications and shows institutions and scientists in a graphical tree representation. It allows to follow other colleagues’ work and share one’s own publications within a network of trusted peers.
  http://www.academia.edu

- **Research Gate**
  Research Gate is a professional social network for scientists. It’s free of charge.
  http://www.researchgate.net/

- **BioMedExperts**
  BioMedExperts (BME) is a web platform to allow scientists and researchers across multiple organizations and nations to share data and to collaborate.
  http://www.biomedexperts.com/

- **ResearcherID**
  ResearcherID is a global, multi-disciplinary scholarly research community. With a unique identifier to each author in ResearcherID, one can eliminate author misidentification and view an author’s citation metrics instantly. ResearcherID allows one to search the registry in order to find collaborators, review publication lists, and explore how research results are used around the world.
  http://www.researcherid.com/

- **Science Commons**
  Science Commons designs strategies and tools for faster, more efficient web-enabled scientific research.
  http://www.sciencecommons.org/
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- NeuroCommons
  It is a “proof-of-concept” project from the Science Commons Initiative within the field of neuroscience. The NeuroCommons is a beta open source knowledge management system for biomedical research.
  http://www.neurocommons.org

- Nature Network
  Nature Network is an online network for scientists to discuss scientific news and events.
  http://network.nature.com/

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