Test Anxiety and Its Relationship to Self-Esteem During the COVID-19 Pandemic

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Abstract

This research aimed to investigate the level of test anxiety and the relationship between test anxiety and self-esteem among the students of the faculty of Science and Arts in Rafha campus, Northern Border University, KSA during the COVID-19 pandemic. In addition, it intended to identify the differences in test anxiety among the students according to gender variable. The researcher applied the descriptive method, prepared a preliminary data form, and used the Westside Test Anxiety Scale by Driscoll (2007) and the Self-esteem Scale by El Sayed (2019). The data were collected online, and the sample size was (336) students. The results showed that the level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic was high. The correlation coefficient between the impairment subscale and self-esteem was negative but statistically insignificant. Moreover, the correlation coefficients between both the worry subscale and the test anxiety total scores with the self-esteem resulted in a negative sign and statistically significant. There were significant differences in test anxiety among the students in the impairment subscale, the P-value was (0.005), which indicates that the difference between the two means is statistically significant, and the males’ mean is greater. While the P-value for the worry subscale was (0.226), which indicates that the difference was insignificant, the P-value of the test anxiety total scores was (0.029), which reveals that the difference between the two means is statistically significant, and the males’ mean is greater.

Keywords: test anxiety, self-esteem, students of faculty of science and arts, COVID-19 pandemic

1. Introduction

Anxiety, to some extent, is needed because it works as a motivator and encourages a student to study hard, but if it is over the normal level, it will affect the performance negatively, as well as the well-being of the student.

In January 2020, the World Health Organization announced the outbreak of a novel coronavirus disease as a Public Health Emergency of International Concern, and in March 2020, stated that the COVID-19 could be characterized as a pandemic. However, this crisis is causing stress among the population across the globe (World Health Organization, 2020). Preliminary data mark that the COVID-19 pandemic might have a great effect on mental health and well-being (Jung et al., 2020). The spread of the novel coronavirus has significantly disrupted every aspect of human life including education. Hence, campuses are closed down, and the teaching-learning process has moved online in many educational institutions around the world (Jena, 2020) aimed at limiting the transmission of the virus.

As exams are an integral part of education, which cannot be denied (Neemati et al., 2014), it is significant to find out the extent the students have obtained the theoretical and practical skills required for both personal and national development (Iliyasu & Abiodun, 2020). Furthermore, the continuity of a student in education, the grade point average (GPA), the level of his/her qualification and the competitiveness in the labor market depend on performance on examinations. Thus, it is predicted that students’ level of test anxiety will increase during the examination period in comparison to other times of the term (Ndirangu et al., 2009). A student with test anxiety may be incapable of concentrating on studies even if he/she intends to study. In addition, even if he/she has studied, he/she cannot remember the information during the exam and makes mistakes (Yüksel et al., 2018).

The COVID-19 pandemic is expected to cause an elevation in anxiety levels all over the world (Arora et al., 2021). Moreover, a research study by Irawati & Hajat (2012) demonstrated that there were significant and
positive correlations between self-esteem and learning achievement. Also, a study by Sarı et al. (2018) revealed that self-esteem and test anxiety levels were negatively correlated. In this regard, Wachelka et al. (1999) state that test anxiety can be greatly significant when it leads to high levels of hardship and academic failure even among capable students. Onyeizugbo (2010) argues that “Gender could possibly predict differences in levels of test anxiety”, and Sugiyanto et al. (2020) mention that gender becomes a clear factor that raises the stress level. Therefore, the main objective of the current research is to investigate the level of test anxiety and the relationship between test anxiety and self-esteem among the students as well as identify the differences among the students in test anxiety according to gender variable.

1.1 Research Problem

Test anxiety has a significant role in a student’s educational, occupational and emotional life (Asghari et al., 2012). It becomes a problem as it affects performance. Moreover, test anxiety could impede students’ ability to do well on exams and prevent them from exerting their knowledge. Some students have got good skills and knowledge to excel in the exams, however, their extreme anxiety hinders their performance (Javanbakht & Hadian, 2014). Also, test anxiety could lead to mental and physical problems (Yoon & Kwon, 2015). More significantly, the COVID-19 scourge is the current foe of humanity; therefore, one must be aware of correlated effects and be able to respond strongly to the outcomes (Khoshaim et al., 2020). Accordingly, it has become extremely important to explore the negative indicators of students’ academic achievements in order to train them to deal effectively with the stress (Singh & Jha, 2013).

Khoshaim et al. (2020), in their study which focused on anxiety levels among university students during the COVID-19 pandemic in Saudi Arabia, noticed that 35% of the students experienced moderate to extreme levels of anxiety. Furthermore, Elgendy’s (2020) study, which was aimed to examine the effect of using a proposed teaching strategy to reduce test anxiety among College students, proposed that research studies need to be conducted to deal with university students with reference to the variables associated with their personality and academic achievement. In addition, Alqudah & Rashid (2020) contend that personality contributes to the mental well-being of learners.

The current research problem can be addressed in terms of the following questions:

1) What is the level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic?
2) Is there a negative correlation between test anxiety and self-esteem among the students of the faculty of Science and Arts during the COVID-19 pandemic?
3) Are there differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to the gender variable?

1.2 Research Importance

The importance of the current research stems from its attempt to investigate test anxiety and its relationship to self-esteem among the students of the faculty of Science and Arts during the COVID-19 pandemic. In addition, the significance of this research comes from the scarcity of research studies that intended to reveal the relationship between test anxiety and self-esteem among university students during the COVID-19 pandemic. In this regard, Zhang et al. (2020) state that less attention has been paid to the negative consequences related to mental health or efficacious alleviation plans to improve mental health.

Previous studies prior to the spread of coronavirus across the globe confirmed the existence of test anxiety among university students. As the COVID-19 pandemic is an extraordinary crisis, it increases the level of test anxiety on top of the anxiety that already existed. Therefore, the current research represents a response to the previous study conducted by Elgendy (2020) which suggested investigation of factors associated with the students' personalities. Furthermore, the practical significance of the current research lies in the possibility of benefiting from its results in revealing the level of test anxiety and its relationship to self-esteem among university students during the COVID-19 pandemic. It is also possible that the concerned institutions could benefit from its results and recommendations in the fields of psychological counseling as well as developing and providing preventive and curative programs.

1.3 Related Literature Review

1.3.1 Test Anxiety

Anxiety is a common problem all over the world, and it is one of the main barriers to academic performance. Learners with anxiety show a negative attitude in their education: such as the absence of interest in learning,
poor performance on examinations, and lower academic achievement (Khan et al., 2021). Test anxiety is an unpleasant experience, it affects performance and personal development (Sarason & Sarason, 1990).

Test anxiety can be defined as a tensed and stressed mental state encountered by students when they think of a test or when they are taking the test (Alqudah & Rashid, 2020). Fear is rational, but extreme fear intervenes with performance, and many researchers point out that a little worry is good for learners as it keeps their task-oriented; nevertheless, excessive worry can be very debilitating and it influences the results in case not dealt with appropriately (Hashmat et al., 2008). Moreover, a study by Ndirangu et al. (2009) indicated that there is a statistically significant difference between test anxiety levels pre and after examinations, and high anxiety was experienced before the examination.

### 1.3.2 Self-Esteem

Self-esteem is persons' experience that they are appropriate to life and its requirements. Specifically, self-esteem is confidence in the ability to think, deal with the challenges of life; and confidence in the right to be happy, the feeling of being valuable, entitled to confirm one's desires and needs, and enjoy the fruits of his/her efforts. Moreover, self-esteem is an essential human need that makes a fundamental contribution to the life process; that is necessary to normal and healthy development; and has survival-value. Individuals with a decent level of self-esteem are currently needed economically in large numbers (Branden, 1990). High self-esteem prospectively forecasts success and well-being in life (Orth & Robins, 2014). In addition, research studies among the university students, such as Kharsah & Fatmawati (2016), Arshad et al. (2015), demonstrate that there was a significant relationship between self-esteem and academic performance.

Self-esteem is a pre-requisite for motivation, it raises the morale of a human being as it develops positive attitudes and self-image. Thus, high self-esteem individuals enjoy performing various activities in their daily life. They are full of positivity and excitement, and they act to find answers to their problems and face challenges in their lives positively. So, they accept themselves as they are, and they are open to change and do not suffer from any inferiority complex. In reverse, persons with low self-esteem are low in confidence and resistant to change (Cheema & Bhardwaj, 2021).

### 1.3.3 The Relationship between Test Anxiety and Self-Esteem

Self-esteem is an important and strong predictor of test anxiety (von der Embse, 2018). So, People with a high level of self-esteem have great expectations of their performance and they are eager for success. Therefore, they attempt to perform better in learning than the others. Thus, the more an individual faces test anxiety, the less academic achievements he experiences and vice versa (Khaledian, 2013). However, a research study by Fathi-Ashtiani et al. (2007) revealed that self-concept and self-esteem are correlated and have positive effects on increasing academic achievement. Also, the increase of self-concept and self-esteem are related to the reduction of anxiety and there is a negative significant relationship between self-concept, self-esteem, and depression which will result in decreasing academic achievement. Similarly, a research study by Effiom et al. (2018) showed that test anxiety and self-esteem directly significantly affected academic performance.

Since the unprecedented spread of the coronavirus globally, several research studies have been concentrated to investigate test anxiety among university students during this pandemic. These studies include, for instance, a research study conducted by Park & Byun (2021) among nurse students confirmed that there was a negative correlation between test anxiety and self-esteem. Further, a study by Khaledian (2013) revealed that there are significant negative correlations between students’ self-esteem and their test anxiety. In addition, the cross-sectional study among the medical students during the COVID-19 conducted by Mastour et al. (2021) showed that the level of anxiety among female students is significantly higher than among male students. Moreover, a research study conducted by Arora et al. (2021) among university students was aimed at analyzing the effect of COVID-19 and online education on student’s anxiety and self-efficacy. Their findings explained that students’ anxiety has a negative effect on their self-efficacy. The results also marked that the students experienced much anxiety because of online examinations in comparison to coronavirus-induced anxiety. It was also found that the relationship between anxiety and self-efficacy was stronger at low levels of coping strategy, whereas it got greatly weakened at high levels of the coping strategy. Moreover, the study of Alsaady et al. (2020) among bachelor level university students was intended to examine the impact of the COVID-19 pandemic on student’s exam anxiety and its relationship with other factors. It revealed that both female and male students have high anxiety levels. In addition, no significant correlation between any demographic information and anxiety level was noticed, except the gender: female students have a higher anxiety level than male students. The current research is consistent with the previous studies, such as Mastour et al. (2021) & Alsaady et al. (2020), in investigating the level of test anxiety among university students during the COVID-19 crisis. Also, it is
compatible with the previous study by Park & Byun (2021) in examining the relationship between test anxiety and self-esteem among university students during the COVID-19 pandemic. However, the current research is different from the previous studies in terms of the sample.

As test anxiety can cause psychological and physiological problems, it is necessary to examine the relationship between test anxiety and self-esteem in order to tackle this problem (Yoon & Kwon, 2015). Furthermore, the COVID-19 pandemic is an extraordinary conundrum, so it increases the need to shed light on test anxiety and its relationship to self-esteem during the pandemic.

1.4 Research Hypotheses

1) The level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic is high.

2) There is a significant negative correlation between test anxiety and self-esteem among the students of the faculty of Science and Arts during the COVID-19 pandemic.

3) There are significant differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable.

2. Method

2.1 Participants

The population of the research was the students of the faculty of Science and Arts at Northern Border University, Rafha campus, KSA, who were in the second semester of the academic year 2020-2021: (n= 1115) students, (352) male and (763) female students.

2.2 Sample

After obtaining approval from the authorities of Northern Border University to conduct the research, the data were collected from the 23rd of February to the first of March 2021, i.e., prior to the commencement of the midterm exams of the second semester. The sample of the research consisted of (336) students who responded electronically and they represent (30.13%) of the research population. The title of the research, confidentiality of the questionnaires, and the objective of collecting the data were stated to the students in the first part of the questionnaire.

Research Sample Description:

Table 1. Sample description according to gender variable

| Gender  | Frequency | Percent |
|---------|-----------|---------|
| Males   | 91        | 27.1    |
| Females | 245       | 72.9    |
| Total   | 336       | 100.0   |

Figure 1. Participants according to gender variable
2.3 Research Instruments

2.3.1 A preliminary data form designed by the researcher to determine the gender of the student.

2.3.2 Westside Test Anxiety Scale by Driscoll (2007)

The researcher used the Scale for the following reasons:

1) The scale has excellent psychometric properties.
2) The scale is a widely-used screening tool for assessing test anxiety in educational settings (Talwar et al., 2019) and it has been used to measure test anxiety among university students.

The scale consists of ten items classified into two main dimensions:

1) Impairment (memory loss and poor cognitive processing) consists of 6 paragraphs, which are 1, 4, 5, 6, 8, 10.
2) Worry (catastrophizing) consists of 4 paragraphs, which are 2, 3, 7, 9.

The total score for the Scale ranges between 10 & 50 and the rating is from 1 to 5.

Psychometric properties for the Scale in the current research

The Scale was translated into the Arabic language by the researcher and then exposed to fourteen faculty members as arbitrators, two of them specialized in the English language in the department of languages and translation; two in the Arabic language and ten in psychology, to ensure that the Arabic translation is identical and consistent with the English version in terms of accuracy and clarity of the items.

A Pilot Study for the Westside Test Anxiety Scale

To investigate the psychometric properties of the items included in the Westside Test Anxiety Scale, the researcher applied the scale in a pilot study consisted of (48) students selected randomly from the current research population. After scoring the responses, the researcher did the following:

A – Items internal consistency

The researcher applied the Person correlation equation to get correlation coefficients between the scores of each item to the corrected total score of the subscale. The following table shows the results of these computations:

| Impairment (memory loss & poor cognitive processing) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|-----------------------------------------------------|----------|---------------------------------|----------------------------|
|                                                     | 1        | .551                            | .001                       |
|                                                     | 4        | .695                            | .001                       |
|                                                     | 5        | .652                            | .001                       |

| Impairment (memory loss & poor cognitive processing) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|-----------------------------------------------------|----------|---------------------------------|----------------------------|
|                                                     | 6        | .729                            | .001                       |
|                                                     | 8        | .822                            | .001                       |
|                                                     | 10       | .516                            | .001                       |

| Worry (Catastrophe) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|--------------------|----------|---------------------------------|----------------------------|
|                    | 2        | .477                            | .001                       |
|                    | 3        | .677                            | .001                       |
|                    | 7        | .664                            | .001                       |
Table 5. Person corrected Item-Total correlation coefficients for the item (9) of the Westside Test Anxiety Scale (n = 48)

| Worry (Catastrophe) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|---------------------|----------|---------------------------------|-----------------------------|
| 9                   | .589     | .001                            |                             |

From Tables (2-5), the researcher notes that the values of all correlation coefficients are positive and significant at the level of (0.001). These results indicate that all items have a high internal consistency with their corrected total scores of the subscale.

B – Reliability Coefficients

The researcher computed both Cronbach's Alpha and Spearman-Brown Coefficients for each subscale, and the Westside Test Anxiety Scale total scores. The following table explains the results of these computations:

Table 6. Results of Cronbach's Alpha and Spearman-Brown Reliability Coefficients for the Westside Test Anxiety Scale total scores (n = 48)

| Subscales                  | No of Items | Reliability Coefficients |
|----------------------------|-------------|--------------------------|
|                            | Alpha       | Spearman-Brown           |
| Impairment total scores    | 6           | .864                     | .801                        |
| Worry total scores         | 4           | .786                     | .867                        |
| Test Anxiety total scores  | 10          | .916                     | .938                        |

Based on Table 6, the researcher realizes that the values of all reliability coefficients are greater than (0.785). These results mark that all total scores are reliable.

2.3.3 Self-Esteem Scale by El Sayed (2019)

The researcher adopted this scale for the following reasons:

1) The scale has excellent psychometric properties and high stability.

2) The scale has been designed and used to measure self-esteem among university students in the KSA.

The scale consists of 14 items and uses the five-point Likert method, whereby the respondent is given an opportunity to determine the degree of his agreement with the item. That is, the respondent’s determination is based on the five alternatives ranging from (never apply to me = 1, it applies to me perfectly = 5), whereby rating (1) indicates low self-esteem to its lowest levels, whereas appreciation (5) refers to a high level of self-esteem. A higher score on the scale interprets an increased level of self-esteem.

*Psychometric properties for the scale in the current research*

To examine the psychometric properties of the items included in the Self-esteem Scale, the researcher applied the scale in a pilot study, consisted of (48) students chosen randomly from the current research population. After scoring the responses, the researcher carried out the following:

A – Items internal consistency

The researcher applied the Person correlation equation to obtain correlation coefficients between the scores of each item to the corrected total score of the Self-esteem Scale. The following table shows the results of these computations:

Table 7. Person corrected Item-Total correlation coefficients for items (1-6) of the Self-esteem Scale (n = 48)

| Item No. | Corrected Correlation | Item-Total Correlation Probability (significance) | Item No. | Corrected Correlation | Item-Total Correlation Probability (significance) |
|----------|-----------------------|---------------------------------------------------|----------|-----------------------|---------------------------------------------------|
| 1        | .386                  | .003                                              | 4        | .318                  | .014                                              |
| 2        | .121                  | .206                                              | 5        | .402                  | .002                                              |
| 3        | .365                  | .006                                              | 6        | .342                  | .008                                              |
Table 8. Person corrected Item-Total correlation coefficients for items (7-12) of the Self-esteem Scale (n = 48)

| Item No. | Corrected Item-Total Correlation | Probability (significance) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|----------|---------------------------------|---------------------------|----------|---------------------------------|---------------------------|
| 7        | .635                            | .001                      | 10       | .474                            | .001                      |
| 8        | .379                            | .004                      | 11       | .689                            | .001                      |
| 9        | .704                            | .001                      | 12       | .328                            | .012                      |

Table 9. Person corrected Item-Total correlation coefficients for items (13 and 14) of the Self-esteem Scale (n = 48)

| Item No. | Corrected Item-Total Correlation | Probability (significance) | Item No. | Corrected Item-Total Correlation | Probability (significance) |
|----------|---------------------------------|---------------------------|----------|---------------------------------|---------------------------|
| 13       | .252                            | .043                      | 14       | .056                            | .349                      |

From Tables (7-9), the researcher notes that the values of all correlation coefficients are positive and significant at the level of (0.05), except the values of items (2) and (14), and thus the researcher decided to drop them out. Following this decision, the final structure of this scale consists of only (12) items, all of which have good internal consistency with the scale’s total score.

B – Reliability Coefficients:

The researcher computed both Cronbach’s Alpha and Spearman-Brown Coefficients for the Self-esteem total scores. The following table shows the results of these computations:

Table 10. Results of Cronbach’s Alpha and Spearman-Brown Reliability Coefficients for the Self-esteem total scores (n = 48)

| Scale                  | No of Items | Reliability Coefficients |
|------------------------|-------------|--------------------------|
|                        |             | Alpha | Spearman-Brown |
| Self-esteem total scores | 12          | .796  | .746          |

From Table 10, the researcher notices that the values of reliability coefficients are greater than (0.745). These results point out that the total scores of this scale are reliable.

2.4 Research Design

A descriptive approach was adopted because it suits the purpose of the current research, which meant to examine the level of test anxiety and the relationship between test anxiety and self-esteem among college students during the COVID-19 pandemic, as well as identify the differences in test anxiety among the students according to gender variable. Moreover, the descriptive method reflects the data on the phenomenon as it occurs in reality.

3. Results and Discussion

3.1 Results of Hypothesis (1)

To test hypothesis (1), which states "the level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic is high", the researcher did the following:

Table 11. Confidence intervals of the means of observed means for test anxiety scores among the students of the faculty of Science and Arts during the COVID-19 pandemic (n = 336)

| Test anxiety subscales | Mean (SD) | 95% CI of observed means |
|------------------------|-----------|--------------------------|
|                        | Theoretical | Observed | LL | UL |
| Impairment             | 18.0 (4.00) | 21.93 (5.62) | 21.33 | 22.53 |
| Worry                  | 12.0 (2.67) | 15.22 (3.86) | 14.81 | 15.64 |
| Total scores           | 30.0 (6.67) | 37.15 (9.02) | 36.19 | 38.12 |

Table 11 demonstrates that the theoretical mean of impairment as test anxiety subscale was (18.0), and the observed mean was (21.93). The theoretical mean for worry as test anxiety subscale was (12.0), and the observed mean was (15.22). The theoretical mean for the total scores of the scale was (30.0), and the observed mean was (37.15).
Table 12. Results of one sample (t) test to determine the level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic (df = 335)

| Test anxiety subscales | Mean (SD) | Test Value | T value | Sig. (1-tailed) | Statistical Inference |
|------------------------|-----------|------------|---------|-----------------|-----------------------|
| Impairment             | 21.93 (5.62) | 20.00      | 6.303   | .001            | High                  |
| Worry                  | 15.22 (3.86) | 13.33      | 8.983   | .001            | High                  |
| Total scores           | 37.15 (9.02) | 33.33      | 7.764   | .001            | High                  |

Table 12 explains that all the calculated (t) values for the subscales and the total scores of the test anxiety were positive and statistically significant at the level of (0.001), which indicates that the level of test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic is high. These results confirm the first hypothesis of the current research.

Table 13. Confidence intervals for the percentage of test anxiety total scores levels among the students of the faculty of Science and Arts during the COVID-19 pandemic: normal, mild and med

| Levels of test anxiety | Frequency | Percent | SE of percent | 95% CI |
|------------------------|-----------|---------|---------------|--------|
|                        | LL        | UL      |               |        |
| Normal (LT 20)         | 9         | 2.68    | .0538         | Zero   | 13.23 |
| Mild (20 - 26)         | 31        | 9.23    | .0519         | Zero   | 19.41 |
| Med (27 - 33)          | 80        | 23.81   | .0476         | 14.48  | 33.14 |

Table 14. Confidence intervals for the percentage of test anxiety total scores levels among the students of the faculty of Science and Arts during the COVID-19 pandemic: high and severe

| Levels of test anxiety | Frequency | Percent | SE of percent | 95% CI |
|------------------------|-----------|---------|---------------|--------|
|                        | LL        | UL      |               |        |
| High (34 - 40)         | 84        | 25.00   | .0472         | 15.74  | 34.26 |
| Severe (GT 40)         | 132       | 39.29   | .0425         | 30.95  | 47.62 |

Tables (13 and 14) display that, in terms of levels of test anxiety, there are (9) (2.68%) participants who reported a normal level of test anxiety, whereas (31) (9.23%) participants showed a mild level of test anxiety. Also, (80) (23.81%) respondents reported a medium level of test anxiety, while (84) (25.00%) participants revealed a high level of test anxiety. Finally, there are (132) (39.29%) respondents who reported a severe level of test anxiety. These results show that more than three-fifths, exactly (64.29%), of the research sample had reported high and severe levels of test anxiety, which ensuring the previous results of the first hypothesis.

Figure 2. Percent Bars of test anxiety total scores’ levels among the participants
Furthermore, from figure (2), the percentage of the students who reported high and severe levels of test anxiety is greater than the percentage of the students in the other levels of test anxiety. The current research explored the level of test anxiety during the COVID-19 pandemic and its results were aligned with the findings of a previous study carried out by Alsaady et al. (2020). However, a study by Arora et al. (2021) marked that the students reported more anxiety due to online examinations in comparison to coronavirus-induced anxiety.

The main concerns which correlate to anxiety and stress among college students are academic performance, pressure to succeed, and post-graduation plans (Beiter et al., 2015). Moreover, owing to the COVID-19, the higher education institutions were forced to change their entire instructional system to online. Although it allows learners to study from home, it hinders the delivery of interactive, face-to-face, personalized experience-based learning in lively campus life (Arora, 2021). However, during the COVID-19 pandemic, learners have different psychosocial responses (Sugiyanto et al., 2020). For example, test anxiety could be one of several variables which have a potential effect on the exam score (Mohamadi & Soleimani, 2014). Considering these arguments, the researcher believes that much attention should be paid to the level of test anxiety during the COVID-19 pandemic.

3.2 Results of Hypothesis (2)

To test hypothesis (2), which states "there is a significant negative correlation between test anxiety and self-esteem among the students of the faculty of Science and Arts during the COVID-19 pandemic", the researcher did the following:

Table 15. Results of Pearson Correlation coefficients to explain the significance of the relationship between test anxiety and self-esteem among the students of the faculty of Science and Arts during the COVID-19 pandemic (n = 336)

| Test anxiety subscales | Correlation coefficients | Sig. (1-tailed) | Statistical Inference         |
|-----------------------|--------------------------|-----------------|-------------------------------|
| Impairment            | -.062                    | .129            | There isn't a sig. correlation|
| Worry                 | -.135                    | .007            | There is a negative correlation|
| Total scores          | -.096                    | .039            | There is a negative correlation|

From Table 15, it becomes clear that the sign of the value of the correlation coefficient between the impairment subscale and self-esteem is negative but statistically insignificant. On the other hand, the values of the correlation coefficients between both worry subscale and test anxiety total scores with self-esteem are negative signs, and both are statistically significant, which illustrates that there was a negative correlation between both worry subscale and test anxiety total scores with self-esteem. These results partially confirm the second hypothesis of this research.

To explore the significance of differences between different categories of the students according to their self-esteem scores, the researcher classified those students into four categories (low, med, high, and extremely high), and applied a one-way analysis of variance. The following tables represent the results of these procedures.

Table 16. Frequencies and percent of self-esteem total scores levels among the students of the faculty of Science and Arts during the COVID-19 pandemic: low, med and high

| Levels of self-esteem | Frequency | Percent |
|-----------------------|-----------|---------|
| Low (LT 32)           | 19        | 5.7     |
| Med (32 - 40)         | 76        | 22.6    |
| High (41 - 48)        | 92        | 27.4    |

Table 17. Frequencies and percent of self-esteem total scores levels among the students of the faculty of Science and Arts during the COVID-19 pandemic: extremely high

| Levels of self-esteem | Frequency | Percent |
|-----------------------|-----------|---------|
| Extremely High (GT 48)| 149       | 44.3    |

Tables (16 and 17) explain that there were (19) (5.7%) participants, who showed a low level of self-esteem, while (76) (22.6%) participants reported a medium level of self-esteem. Furthermore, the participants who revealed high and extremely high levels of self-esteem were (92) (27.4%) and (149) (44.3%) respectively. It is obvious that more than two-third, exactly (71.7%), of the research participants, reported high and extremely high levels of self-esteem.
Table 18. ANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to the levels of self-esteem: impairment

| Test anxiety Source of variance | Sum of Squares | Df | Mean Square | F       | Sig. | Statistical Inference          |
|--------------------------------|----------------|----|-------------|---------|------|-------------------------------|
| Impairment Between Gs          | 334.278        | 3  | 111.426     | 3.614   | .014 | The four groups’ means are not equal |
| Within Gs                      | 10235.148      | 332| 30.829      |          |      |                                |
| Total                          | 10569.426      | 335|             |          |      |                                |

Table 19. ANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to the levels of self-esteem: worry

| Test anxiety Source of variance | Sum of Squares | Df | Mean Square | F       | Sig. | Statistical Inference          |
|--------------------------------|----------------|----|-------------|---------|------|-------------------------------|
| Worry Between Gs               | 185.767        | 3  | 61.922      | 4.284   | .006 | The four groups’ means are not equal |
| Within Gs                      | 4798.492       | 332| 14.453      |          |      |                                |
| Total                          | 4984.259       | 335|             |          |      |                                |

Table 20. ANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to the levels of self-esteem: total scores

| Test anxiety Source of variance | Sum of Squares | Df | Mean Square | F       | Sig. | Statistical Inference          |
|--------------------------------|----------------|----|-------------|---------|------|-------------------------------|
| Total scores Between Gs        | 995.711        | 3  | 331.904     | 4.194   | .006 | The four groups’ means are not equal |
| Within Gs                      | 26274.242      | 332| 79.139      |          |      |                                |
| Total                          | 27269.952      | 335|             |          |      |                                |

Tables (18-20) explain that the means of the two subscales and total scores of the test anxiety for the four groups of levels of self-esteem were not equal, which indicates the existence of significant differences. To explore the positions of these significant differences, the researcher applied the Duncan test, which explains the following results:

Table 21. Duncan test results for test anxiety means among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to levels of self-esteem: high and extremely high

| Levels of self-esteem total scores | Subset for alpha = 0.05 |
|-----------------------------------|------------------------|
|                                    | Impairment | Worry | Total Test Anxiety |
| Impairment                        | 1   | 2     | 1   | 2     | 2   |
| High                              | 20.68        | 14.51 | 35.19 |
| Extremely high                    | 22.01        | 15.03 | 37.04 |

Table 22. Duncan test results for test anxiety means among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to levels of self-esteem: med and low

| Levels of self-esteem total scores | Subset for alpha = 0.05 |
|-----------------------------------|------------------------|
|                                    | Impairment | Worry | Total Test Anxiety |
| Impairment                        | 1   | 2     | 1   | 2     | 2   |
| Med                               | 22.55        | 15.88 | 38.43 |
| Low                               | 24.84        | 17.52 | 42.37 |

From Tables (21 and 22), the researcher notes that the means of the students at the low level of self-esteem was the greatest: they were (24.84), (17.52), (42.37) for impairment, worry, and the total test anxiety respectively; compared to the other levels of self-esteem. It is obvious that the values of the means of total test anxiety scores are increasing gradually with decreasing of levels of self-esteem total scores, which confirm the negative correlation between these two variables, therefore, ensuring the results of the second hypothesis. These results are compatible with the results of the previous studies by Park & Byun (2021) and Khaledian (2013). However, the study conducted by Nugroho et al. (2021) which aimed to investigate the effectiveness of the solution-focused brief counseling approach to develop self-esteem for high school students for the 2020/2021 academic year, shows that the solution-focused brief counseling approach is effective for developing students' self-esteem. Relatively, Liu et al. (2006) argue that "Test anxiety should be related to the personality and self-esteem", and a research
study conducted by Akinleke (2012) revealed that low anxiety students experienced higher GPAs than high anxiety students, and there was a positive relationship between self-esteem and academic performance. Therefore, the researcher thinks that higher education institutions and all concerned bodies should keep an eye on the mental health of the students during the COVID-19.

3.3 Results of Hypothesis (3)

To test hypothesis (3), which states "There are significant differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable", the researcher did the following:

Table 23 Results of two independent samples T-Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: impairment

| Test anxiety subscales | Gender Groups | Mean   | SD     | T value | df  | P      | Statistical Inference                        |
|------------------------|--------------|--------|--------|---------|-----|--------|---------------------------------------------|
| Impairment             | Males        | 23.33  | 6.23   | 2.608   | 141 | .005   | The difference is Sig. males’ mean is greater |
|                        | Females      | 21.41  | 5.29   |         |     |        |                                             |

Table 24 Results of two independent samples T-Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: worry

| Test anxiety subscales | Gender Groups | Mean   | SD     | T value | df  | P      | Statistical Inference                        |
|------------------------|--------------|--------|--------|---------|-----|--------|---------------------------------------------|
| Worry                  | Males        | 15.48  | 4.15   | .753    | 334 | .226   | The difference is not significant            |
|                        | Females      | 15.13  | 3.75   |         |     |        |                                             |

Table 25. Results of two independent samples T-Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: total scores

| Test anxiety subscales | Gender Groups | Mean   | SD     | T value | df  | P      | Statistical Inference                        |
|------------------------|--------------|--------|--------|---------|-----|--------|---------------------------------------------|
| Total scores           | Males        | 38.81  | 10.09  | 1.911   | 141 | .029   | The difference is Sig. males’ mean is greater |
|                        | Females      | 36.54  | 8.53   |         |     |        |                                             |

Tables (23-25) demonstrate that the P-value of the impairment subscale was (0.005), which shows that the difference between the two means is statistically significant, and the males’ mean was greater. While the P-value for the worry subscale was (0.226), which indicates that the difference was insignificant, the P-value of the test anxiety total scores was (0.029), which discloses that the difference between the two means is statistically significant, and the males’ mean is greater.

Table 26. Results of Mann-Whitney Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: impairment

| Test anxiety subscales | Gender Groups | Mean of ranks | U Value | Z Value | P      | Statistical Inference                        |
|------------------------|--------------|--------------|---------|---------|--------|---------------------------------------------|
| Impairment             | Males        | 195.54        | 8687    | -3.117  | .001   | The difference is Sig. males’ mean is greater |
|                        | Females      | 158.46        |         |         |        |                                             |

Table 27. Results of Mann-Whitney Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: worry

| Test anxiety subscales | Gender Groups | Mean of ranks | U Value | Z Value | P      | Statistical Inference                        |
|------------------------|--------------|--------------|---------|---------|--------|---------------------------------------------|
| Worry                  | Males        | 178.03        | 10280   | -1.103  | .135   | The difference is insignificant              |
|                        | Females      | 164.96        |         |         |        |                                             |
Table 28. Results of Mann-Whitney Test to explain the significance of differences in test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic according to gender variable: total scores

| Test subscales | Gender Groups | Mean of ranks | U Value | Z Value | P | Statistical Inference |
|----------------|---------------|---------------|---------|---------|---|-----------------------|
| Total scores   | Males         | 189.35        | 9250    | -2.401  | .008 | The difference is Sig. |
|                | Females       | 160.76        |         |         |     | males’ mean is greater |

It is observed from Tables (26-28) that the Z value of the impairment subscale was statistically significant, and this confirms the existence of differences, and the males’ mean was greater. While the Z value of the worry subscale was insignificant, which means there were no differences, the Z value for the test anxiety total scores was statistically significant, which points out that the differences and the males’ mean were greater. These results confirm the previous results of the (t) test.

Table 29. MANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to gender variable

| Source of variance | Test anxiety Sum of Squares | Df | Mean Square | F | Sig. | Statistical Inference |
|--------------------|-----------------------------|----|-------------|---|-----|-----------------------|
| Gender (G)         | Impairment 220.972 1 220.972 7.299 .007 The difference is Sig. |
| Worry 7.386 1 7.386 .507 .477 The difference is not Sig. |
| Total 309.156 1 309.156 3.928 .048 The difference is Sig. |

Table 30. MANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to levels of self-esteem

| Source of variance | Test anxiety Sum of Squares | Df | Mean Square | F | Sig. | Statistical Inference |
|--------------------|-----------------------------|----|-------------|---|-----|-----------------------|
| Self-Esteem Levels | Impairment 245.205 3 81.735 2.700 .046 The difference is Sig. |
| Worry 127.271 3 42.424 2.910 .035 The difference is Sig. |
| Total 718.615 3 239.538 3.044 .029 The difference is Sig. |

Table 31. MANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to gender variable and levels of self-esteem: interaction (G*SEL)

| Source of variance | Test anxiety Sum of Squares | Df | Mean Square | F | Sig. | Statistical Inference |
|--------------------|-----------------------------|----|-------------|---|-----|-----------------------|
| Interaction (G*SEL) | Impairment 62.181 3 20.727 .685 .562 The interaction is not Sig. |
| Worry 6.613 3 2.204 .151 .929 The interaction is not Sig. |
| Total 104.383 3 34.794 .442 .723 The interaction is not Sig. |

Table 32. MANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to gender variable and levels of self-esteem: error

| Source of variance | Test anxiety Sum of Squares | Df | Mean Square | F | Sig. | Statistical Inference |
|--------------------|-----------------------------|----|-------------|---|-----|-----------------------|
| Error              | Impairment 9930.010 328 30.274 |
| Worry 4781.243 328 14.577 |
| Total 25814.596 328 78.703 |

Table 33. MANOVA for test anxiety among the students of the faculty of Science and Arts during the COVID-19 pandemic, according to gender variable and levels of self-esteem: corrected total

| Source of variance | Test anxiety Sum of Squares | Df | Mean Square | F | Sig. | Statistical Inference |
|--------------------|-----------------------------|----|-------------|---|-----|-----------------------|
| Corrected Total    | Impairment 10569.426 335 |
| Worry 4984.259 335 |
| Total 27269.952 335 |
Tables (29-33) indicate that there were significant differences in test anxiety subscales and total scores according to self-esteem levels. According to students’ gender, the differences were significant only in impairment subscale and test anxiety total scores. All interactions between students’ gender and self-esteem levels on test anxiety subscales and total scores were insignificant.

Figure 3. Absence of the interaction between students’ gender & self-esteem levels on the impairment subscale among the participants

As shown in figure (3), the means for the male students was greater than the means for the female students at all levels of self-esteem.

Figure 4. Absence of the interaction between students’ gender & self-esteem levels on the worry subscale among the participants

It is clear from figure (4) that, in terms of worry, the means for both male and female students at a med level of self-esteem have the same value, whereas the males’ means at the other levels of self-esteem were not too greater than the females’ means at the corresponding levels of the self-esteem.
Figure 5. Absence of the interaction between students’ gender & self-esteem levels on the test anxiety total scores among the participants

Figure (5) confirms that the means of test anxiety total scores for males were greater than females at all levels of self-esteem.

The results of the current research are consistent with the results of the previous study aimed to investigate test anxiety among university students (Ojediran & Oludipe, 2016). Other studies have shown that females have a higher anxiety level than males (Mastour et al., 2021; Alsaady et al., 2020; Rezazadeh, 2009). Moreover, the previous study carried out by Onyeizugbo (2010) among university students indicated that gender was an insignificant predictor of test anxiety. The researcher believes that this contradiction indicates that further research studies are needed.

Finally, stress during education has a negative effect on cognitive functioning and learning and can cause mental distress (Khan et al., 2006), so more investigations are needed to determine the most vulnerable group in order to focus on it.

4. Conclusion

The current research attempted to explore the impact of the COVID-19 pandemic on the mental health of the students. In other words, the main objective of the research was to examine the level of test anxiety and the relationship between test anxiety and self-esteem among the students during the COVID-19 pandemic and also identify the differences in test anxiety among the students according to gender variable. To achieve the aims of the research, the descriptive method was used, and data were collected electronically. Results revealed that the level of test anxiety among the students during the COVID-19 pandemic was high. The correlation coefficient between the impairment subscale and self-esteem was negative but statistically insignificant. The findings also confirmed that the correlation coefficients between both worry subscale and test anxiety total scores with self-esteem have resulted in a negative sign, and both are statistically significant. There were significant differences in test anxiety among the students in the impairment subscale, and the males’ mean was greater. While there were no significant differences in the worry subscale, there were significant differences in test anxiety total scores, and the males’ mean was greater.

General speaking, besides self-esteem, there could be other risk factors standing behind the level of test anxiety during the COVID-19 pandemic. Thus, more efforts and research studies are needed to save the students’ mental health and well-being and limit the negative effects of the COVID-19 pandemic on their performance.

5. Recommendations

In accordance with the research findings, the following recommendations have been made:

1) Providing psychological counseling programs online for the students during the pandemic.
2) Implementing online training courses for the students to support them psychologically and protect them in order to reduce anxiety.

3) Developing plans and strategies to enhance the mental health of university students and eradicate the negative effects of the COVID-19 pandemic.

4) Further research studies must be conducted to determine the risk factors and predictable variables of test anxiety during the COVID-19 pandemic, so as to focus firmly on the vulnerable group.

Based on the research results, the researcher proposes the following suggestions:

1) Conducting a research study to investigate the level of test anxiety among high academic achievements students during the COVID-19 pandemic.

2) Researching to examine the relationship between test anxiety and future anxiety among university students during the COVID-19 pandemic.

3) Conducting a research study to explore the relationship between test anxiety and academic variables (academic achievements and the level of study) among university students during the COVID-19 pandemic.

4) Carrying out a research study to examine the level of test anxiety among university students during the COVID-19 pandemic: a comparative study between the students affected with the virus and unaffected ones.

5) Conducting a research study to find out university students’ attitudes towards studying via virtual classes.

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