Impact on Utilization and Shift in Treatment Needs Post-COVID Lockdown of Pediatric Dentistry in a Tertiary Care Hospital

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Background: The COVID-19 pandemic has brought all treatments other than emergencies to a halt. Dental disease, being a multifactorial microbial disease, is capable of progressing to pulps and its sequelae. The purpose of this study is to predict the impact of utilization of dental services and the progression of treatment needs in children during the lockdown and partial lockdown.

Methods: Outpatient department data from the year 2017–2019 from the Department of Pediatric and Preventive Dentistry, JSS Dental College was collected. A table of treatments provided was prepared. Utilization of services as care-seeking rates at 10, 25, and 50% were assumed and modeled corresponding to each stage of the lockdown using linear regression analysis. Dental caries progression was calculated as shifts in treatment needs from permanent restorations to temporary restorations, pulpectomies, or extraction, assuming a 10% progress to each sequela.

Results: The p-values for 10, 25, and 50% care-seeking rates were 0.021, <0.001, and <0.001, respectively.

Conclusion: The number and severity of cases were predicted to have increased. However, after removal of lockdown, it was noted that the number of patients seeking care was significantly less. The advancement in progression of dental disease further adds to the burden of society and caregivers.

Keywords: disease accumulation, COVID-19, dental caries, epidemiology, pediatric dentistry, disease progression

INTRODUCTION

Dental caries is a multifactorial microbial disease process caused by the bacterial metabolism of acids diffusing into hard dental tissues and dissolving the mineral content. It is progressive in nature involving the pulp followed by the dissolution of enamel and dentin, which may further progress to pulpsitis and its sequelae (1). Caries prevalence in the children of India is as high as 70–80%. Pediatric dentistry is a specialized branch of dentistry catering to the dental needs of children and adolescents as well as that of special patients.
The novel coronavirus disease-2019 (COVID-19) pandemic due to severe acute respiratory syndrome virus-2 (SARS-CoV-2) was declared by WHO as an international concerning public health emergency on January 30, 2020, with Chinese horseshoe bat being the source of origin (2). Its transmission is through droplet spread and contact routes, thereby increasing the risk of cross infection between dental professionals and patients (3). India, having the second largest population in the world with an underdeveloped healthcare system and a majority of the population following an unhygienic lifestyle, managed to follow a strict and early social distancing protocol during the lockdown (4).

The timeline of lockdown in India can be divided into four phases. Phase one began on March 25, 2020 and lasted for 21 days, followed by phase two beginning on April 15, 2020, and ending on May 3, 2020. Phase three and four beginning on May 4, 2020 and May 18, 2020, respectively lasted for 2 weeks each (5). Lockdown restrictions were partially lifted from June 1, 2020 onwards, with services being resumed in a phased manner; this was termed as unlock. Unlock 1.0 lasted the month of June followed by unlock 2.0 announced for the period of July with more ease in restrictions. Unlock 3.0 was further extended for the month of August followed by unlock 4.0.

The Ministry of Health and Family Welfare (MoHFW), Indian Dental Association (IDA), and the Dental Council of India (DCI) issued several guidelines for dental professionals allowing only emergency dental procedures which increased the risk of a patient to death. In children, acute pulpitis and unavoidable dental extractions were treated as “very high” risk. Modifications of dental operatories were also mentioned as per WHO and CDC guidelines. These restrictions ensued during the lockdown and unlock phases in light of the novel COVID-19 pandemic, which caused most activities to halt. This included all elective medical and dental procedures (6). With this regard, many medical and dental institutions including JSS Dental College and Hospital had shut their out-patient department (OPD) as of March 19, 2020, with only emergency procedures being performed. The beginning of March itself had warranted screening of in-patients and preferable postponement of elective procedures of new OPD patients. The lockdown that began on March 25, 2020 has created a large gap in the demand and supply operations as well as an increasing attention toward optimal patient management and treatment with available resources due to acute shortage of provision of routine dental treatments (7, 8). Treatments began upon beginning of the unlock phase in India in June with added infection control measures including personal protective equipment (PPE) kits in dentistry, a field with preexisting high standards of infection control.

The objectives for this study were set to compare the assumed care-seeking rates at 10, 25, and 50% to the actual rates upon the beginning of unlock period in India commencing on June 1, 2020, as well as to predict the treatment needs due to progression and accumulation of dental caries using linear regression analysis. This was carried out utilizing the average outpatient data for treatments done between the years 2017 and 2019 at the Department of Pediatric and Preventive Dentistry, JSS Dental College and Hospital. Such a prediction model would enable the department to be better prepared for the future in terms of resources and manpower, as literature states that children reporting for treatment are to be considered as potential carriers of the disease unless otherwise proven (9–11). This would further enable health care providers to reduce overcrowding in the outpatient area and improve scheduling of appointments so as to provide better quality patient care services. The care-seeking rates upon the beginning of unlock were to be reviewed as the impact of utilization of services due to the lockdown.

**MATERIALS AND METHODS**

This study was done in the Department of Pediatric and Preventive Dentistry at JSS Dental College and Hospital, Mysuru. It was designed as a retrospective observational study. Data used as sample population was the outpatient data records of the years 2017–2020. This data was retrieved from the Medical Records Department of JSS Dental College and Hospital. Analysis has been done cumulatively from 2017 to 2019 as well as individually for each of the treatment procedures.

Data from the department were retrospectively collected from monthly records of the Medical Records Department of the years 2017–2019 and used as database. Average out-patient (OP) numbers of the years 2017 to 2019 were modeled at 10, 25, and 50% using linear regression analysis to predict the expected number of treatments for the year 2020. These were compared with the actual OP numbers of 2020 coming to a halt during the lockdown and inflow during the unlock phase post the lockdown. These numbers represent the care-seeking rates of the pediatric population.

Data of the various treatment procedures done in the Department of Pediatric and Preventive Dentistry were tabulated for the years 2017–2019 on Microsoft excel spreadsheet into nine categories including temporary restorations (TEMP), indirect pulp capping (IPC), direct pulp capping (DPC), glass ionomer cement restorations (GIC), light cure composite restorations (LC), pulpectomies (PULPEC), permanent teeth root canal treatments (RCT), extractions of deciduous teeth (EXT), and extractions of permanent teeth (EXT) from the database. Data on cleft lip and palate management, orthodontic treatments, and trauma have been excluded from this analysis. The average number of treatments done from 2017 to 2019 were used in calculating the predictions of this study (Table 1). A linear regression analysis has been done to predict the expected number of treatment procedures during the lockdown and postlockdown period.

This research was approved by the Institutional Ethics Committee of JSS Dental College and Hospital (JSSDCH IEC Research Protocol No: 27/2020).

**CALCULATIONS**

Calculations for acquiring expected OP numbers were made assuming a possible turn up of 10, 25, and 50% corresponding to the end of May (lockdown phases one and two), June.
### TABLE 1 | Average OP statistics of the Department of Pediatric and Preventive Dentistry, JSS Dental College and Hospital, Mysuru.

| Treatment                  | January | February | March | April | May | June | July | August | September | October | November | December |
|----------------------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| New OP                     | 201     | 138      | 152   | 320   | 341 | 178  | 200  | 153    | 147       | 226     | 162      | 184      |
| Old OP                     | 787     | 722      | 486   | 725   | 850 | 619  | 592  | 501    | 395       | 507     | 438      | 582      |
| Total OP                   | 985     | 860      | 638   | 1,046 | 1,191| 879  | 791  | 661    | 543       | 731     | 601      | 767      |
| Treated OP                 | 809     | 687      | 690   | 840   | 1,068| 806  | 774  | 638    | 471       | 608     | 592      | 628      |
| Temporary Restorations (TEMP) | 60      | 59       | 58    | 72    | 62  | 60   | 49   | 55     | 35        | 74      | 86       | 113      |
| Indirect pulp capping (IPC) | 38      | 29       | 26    | 30    | 52  | 32   | 22   | 27     | 19        | 23      | 23       | 36       |
| Direct pulp capping (DPC)  | 3       | 3        | 1     | 7     | 4   | 5    | 3    | 2      | 3         | 1       | 1        | 4        |
| Glass ionomer cement (GIC) | 170     | 151      | 137   | 210   | 247 | 168  | 188  | 161    | 109       | 143     | 125      | 159      |
| Light cure composite (LC)  | 44      | 33       | 41    | 28    | 42  | 33   | 32   | 20     | 18        | 13      | 17       | 26       |
| Pulpectomies (PULPEC)      | 23      | 42       | 43    | 40    | 53  | 48   | 33   | 39     | 25        | 30      | 41       | 63       |
| Root canal treatment (RCT)—Permanent teeth | 36 | 33 | 30 | 29 | 29 | 37 | 29 | 20 | 29       | 26      | 36       |
| Extractions—deciduous teeth (EXT) | 105 | 75 | 80 | 122 | 138 | 93 | 90 | 73 | 55       | 76      | 67       | 82\(^a\)  |

\(^a\)Average OP statistics, Department of Pediatric and Preventive Dentistry, JSSDCH, Mysuru.

### TABLE 2 | Initial baseline prediction and possible care-seeking rates.

| Treatment                 | May (Lockdown phases 1 and 2) | June (Lockdown phases 3 and 4) | September (Unlock 1.0–3.0) |
|---------------------------|-------------------------------|--------------------------------|-----------------------------|
| Turn up                   | 10%                           | 25%                           | 50%                         |
| New OP                    | 81                            | 203                           | 407                         |
| Old OP                    | 206                           | 515                           | 1,031                       |
| Total OP                  | 287                           | 719                           | 1,437                       |
| Temporary Restorations (TEMP) | 19       | 48    | 96    |
| Indirect pulp capping (IPC) | 11    | 27    | 54    |
| Direct pulp capping (DPC)  | 1    | 3    | 6    |
| Glass ionomer cement (GIC) | 60    | 149   | 298   |
| Light cure composite (LC)  | 11   | 28    | 56    |
| Pulpectomies (PULPEC)      | 14   | 34    | 68    |
| Root canal treatment (RCT)—Permanent teeth | 9 | 22 | 45 | 12 | 30 | 59 | 21 | 51 |
| Extractions—deciduous teeth (EXT) | 34 | 85 | 170 | 43 | 108 | 217 | 65 | 163 | 326 |

The initial baseline prediction and possible care-seeking rates as observed as utilization of pediatric dental services by patients modeled at 10, 25, and 30% care-seeking rates.

Dental caries progression was calculated as shifts in treatment needs, modeled on the following criteria:

1) A 10% progression of the treatments took place every month. A 10% progression was assumed as per observations of previous data from the department revealing an 8–10% shift in treatment needs.

2) The disease progressed such that there was a 10% shift in progression of the disease to the next treatment need as per the flow chart in Figure 2 with the following: 10% temporary restoration progressed to IPC; 10% IPC progressed to DPC; 10% DPC to PULPEC and RCT. Ten percent GIC and LC progressed to temporary restorations; 10% of which moved to IPC followed by DPC and further followed by PULPEC and RCT. Ten percent of PULPEC and RCT shifted to deciduous and permanent tooth extractions, respectively (Figure 1).

3) The elective procedures were restricted in March 2020 while undertaking only emergency treatment as per government interim advisories; hence calculations on progression were made from March onwards.

4) Treatments were resumed upon unlock beginning in June 2020 with additional personal protective equipment.

The progression of treatment needs was calculated using linear regression analysis for the months of May, June, and September which corresponded with the end of lockdown phases one and (lockdown phases three and four), and September (unlock 1.0–3.0), respectively (Table 2).
FIGURE 1 | Progression of Treatment Needs. The progression of dental caries as shift in treatment needs: 10% temporary restoration progressed to IPC; 10% IPC progressed to DPC; 10% DPC to PULPEC and RCT. 10% GIC and LC progressed to temporary restorations; 10% of which moved to IPC followed by DPC and further followed by PULPEC and RCT. Ten percent of PULPEC and RCT shifted to deciduous and permanent teeth extractions respectively.

TABLE 3 | Prediction of progression of treatment needs in pediatric dentistry.

| Treatment                                | Expected May 2020 cases | Expected June 2020 cases | Expected September 2020 cases |
|------------------------------------------|-------------------------|--------------------------|-------------------------------|
| Temporary Restorations (TEMP)            | 62                      | 303                      | 597                           |
| Indirect pulp capping (IPC)              | 189                     | 212                      | 506                           |
| Direct pulp capping (DPC)                | 4                       | 83                       | 277                           |
| Glass ionomer cement (GIC)               | 390                     | 559                      | 425                           |
| Light cure composite (LC)                | 70                      | 106                      | 70                            |
| Pulpectomies (PULPEC)                    | 157                     | 223                      | 372                           |
| Root canal treatment (RCT)—Permanent teeth | 78                      | 110                      | 152                           |
| Extractions—deciduous teeth (EXT)        | 357                     | 447                      | 742                           |
| Extractions—permanent teeth (EXT)        | 0                       | 9                        | 52                            |

Prediction of shift in treatment needs due to progression of dental disease modeled as per the assumptions taken in the study. The expected cases in progression of diseases as viewed due to accumulation and underutilization of services corresponding to various stages of the lockdown and unlock in India.

RESULTS

The average and expected care-seeking rates obtained on performing linear regression analysis of the Department of Pediatric and Preventive Dentistry are presented in Table 2, and comparison with the actual care-seeking rates upon the beginning of unlock period are presented in Figure 2, respectively. It can be noted that the expected care-seeking rates at 10, 25, and 50% for each month amount to a very high value that further increases as the number of untreated cases of previous months get accumulated. However, the actual care-seeking behavior can be observed to be lesser than the lowest assumed value of 10%, with slight improvement as the months progressed. Thus, it can be concluded that the number of patients seeking care and utilizing dental services are significantly lesser than those predicted to report to the pediatric department.
Chi square test for trend was performed to compare the actual and expected care-seeking rates (OP numbers) of 10, 25, and 50%. A statistically significant variation was observed in the number of actual and expected number of out-patients seeking dental treatment.

A tabulation of a shift in progression of treatment needs to the next sequela of pulpitis modeled on the predictive progression and accumulation of treatment procedure has been presented in Table 3 for each procedure. A graph representing the progression and accumulation of treatment procedures for each of the lockdown and unlock stages considered in this study has been prepared (Figure 3). The prediction of progression of dental caries as the shift in treatment needs are noted to have increased with every stage of the lockdown, possibly due to the unavailability of treatment during the lockdown (expected 2020 progression) and underutilization of services post the lockdown (expected 2020 due to other treatment needs). Hence, this shift can be attributed to the unavailability (due to restriction of elective procedures by national and international advisories) and underutilization of dental services during the lockdown period.

An increase in the number of temporary restorations, indirect pulp capping, direct pulp capping, pulpectomies, and root canal treatments is seen due to the predictive progression and also the accumulation of newer cases at the end of each month. Whereas, an increase in the treatments requiring glass ionomer cement and light cure composite restorations occurred only due to the accumulation at the end of each month and not due to progression from any other treatment need. Extraction of deciduous and permanent teeth are also noted to have increased in number owing to their progression from pulpectomies and root canal treatments, respectively.

**DISCUSSION**

This study aims to predict the care-seeking rates, utilization, progression, and accumulation of treatment need in children in a tertiary care hospital during the lockdown and partial lockdown period in a tertiary dental hospital in Mysore city, India.

As per the data processed in this study, there has been a notable underutilization of all dental services in a tertiary care hospital setting post the lockdown due to the coronavirus pandemic. In the Department of Pediatric and Preventive Dentistry, an increase in the utilization of dental manpower was expected post the lockdown. However, the actual care-seeking rates are viewed to have dropped drastically owing primarily to the inherent fear and stigma associated with the virus spread. It was noted in China that despite the large scale transmission of the disease, the urgent dental treatment had decreased by only 38%, indicating the need for urgent dental treatment as an essential service (12).

In the pediatric setting, children are assumed to be potential carriers of the disease until proven otherwise thereby causing further underutilization of services (11). This is despite the lack of evidence that aerosols generated during dental treatment can lead to transmission of the virus (13). The fear of the spread of COVID due to aerosols generated during dental procedures caused several national and international bodies including WHO, CDC, IDA, DCI, and MoHFW to restrict all elective dental procedures. The risk of caries in children has increased compared with previous decades because of high sugar diets, sedentary lifestyles, and chronic health conditions (14). This may impact the pediatric population with a greater number of urgent dental treatments required for advanced dental conditions, including acute irreversible pulpitis and abscesses.
The shift in progression of treatment needs may have increased due to progression, accumulation as well as newer incoming cases owing to the inherent progressive nature of dental caries. However, various problems are associated with such an increase in number of cases advancing to pulpectomies as they require a specialist for the provision of treatment. This would create a load for the limited specialists, including post graduate students and staff. Further referral from local centers or private practitioners hesitant to work during an ongoing pandemic might increase the load.

According to an online survey conducted in the country, the preparedness of Indian dental professionals seemed inadequate during and after the pandemic due to professional as well as medico-legal concerns (15). A survey assessing the knowledge, attitudes, practices of practitioners regarding the current pandemic across various countries, including most Asian ones, found dentists having good knowledge and practice scores. These scores were found to be significantly associated with years of practice and qualifications (16). Another study done in the Indian scenario among dental health professionals to assess the knowledge, awareness, and hygiene practices showed notable deficiencies regarding some vital aspects of COVID-19. The authors recommended an urgent need for health education and training programs for improving the knowledge of dentists (17). A similar cross-sectional study was carried out to evaluate the knowledge, attitude, and practices along with the perceived barriers in practicing dentistry during the pandemic elicited poor median score for “knowledge.” However, the “attitude” median score was observed to be good and “practices scores” for participants over 40 years of age were significantly better (18). These surveys indicate that health care professionals treating and not treating COVID-19 positive patients seem unprepared and urge the policymakers for better protocols. A model to assess the impact of lockdown and the disease transmission in India suggested a reduction in the transmission of the COVID-19 virus as well as in the burden on the health care system (19). At the time of writing this paper, we did not come across any study with respect to the accumulation or progression of disease states in pediatric dentistry.

A literature review on the current clinical practices in pediatric dentistry post COVID 19 concluded that behavior management would include a thorough explanation with regard to the professional dressing up in PPEs (20). Treatments avoiding aerosol procedures and those that incorporated minimally invasive procedures were sought to be preferred wherever possible (20). Hence, a change in the way routine pediatric dental treatments are managed may be seen with more focus on minimal interventional dentistry, atraumatic restorative treatments, application of fissure sealants, usage of silver diamine fluoride, and Hall technique (21, 22).

The increased number of cases in the dental operatory warrants a proper disinfection protocol with special personal protective gear for treatments generating aerosols and those not generating aerosols (21). Therefore, a structured pretreatment, treatment and posttreatment protocol need to be followed with proper hand hygiene, oral hygiene, and tele-dentistry practices for future implications (3, 23). An increased emphasis on disinfection and prevention of cross contamination with the use
of preprocedural mouth rinses and environmental disinfection is warranted (20, 24). The Hospital was fully geared as per the interim guidance by WHO and other guidelines by MoHFW with PPEs, UV and chemical sterilizations, screening procedures, and triage. The dental hospital was also backed up with the Medical Hospital in case of any emergency. Despite the increased preparedness, a fall in the care-seeking rates was noted in this study.

**CONCLUSION**

Although there is plenty of literature around the biosafety of dental practices in pediatric dentistry post COVID, none provides a perspective on the increased suffering due to the progression of dental caries and the pain it can cause. This in turn can have a decreased quality of life in children due to perceived pain leading to chewing difficulties. From this study, it can be safely concluded that the care-seeking rates after removal of lockdown were lesser than the assumed 10% values in a tertiary health care hospital in Mysuru, a city in Southern Karnataka. The progression of dental disease as modeled in this study is significantly high with underutilization of services. This adds to the burden on society and the caregivers due to the progression of disease states and the increased cost of treatments. Thus, we urge the medical practitioners to help make patients aware of safe utilization of dental services at the appropriate time before further advancement of the disease occurs, leading to disability in children. The fear of cross infection is also advocated to be limited due to the high standards of infection control followed in the field of dentistry, which have improved further to avoid cross infection of the coronavirus as well.

**LIMITATIONS**

i. Gender and age distribution of data was missing electronically.
ii. Shift in treatment needs was assumed to be 10%, which may not be accurate due to the absence of direct literature on the same.
iii. Further studies are required to generalize the results to a global population.

**DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

**ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by the Institutional Ethics Committee of JSS Dental College and Hospital (JSSDCH IEC Research Protocol No: 27/2020). Written informed consent was not required for this study, in accordance with the local legislation and institutional requirements.

**AUTHOR CONTRIBUTIONS**

All authors listed have made a substantial, direct and intellectual contribution to the work, and approved it for publication.

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