HonestChain: Consortium blockchain for protected data sharing in health information systems

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Abstract
Healthcare innovations are increasingly becoming reliant on high variety and standards-compliant (e.g., HIPAA, common data model) distributed data sets that enable predictive analytics. Consequently, health information systems need to be developed using cooperation and distributed trust principles to allow protected data sharing between multiple domains or entities (e.g., health data service providers, hospitals and research labs). In this paper, we present a novel health information sharing system viz., HonestChain that uses Blockchain technology to allow organizations to have incentive-based and trustworthy cooperation to either access or provide protected healthcare records. More specifically, we use a consortium Blockchain approach coupled with chatbot guided interfaces that allow data requesters to: (a) comply with data access standards, and (b) allow them to gain reputation in a consortium. We also propose a reputation scheme for creation and sustenance of the consortium with peers using Requester Reputation and Provider Reputation metrics. We evaluate HonestChain using Hyperledger Composer in a realistic simulation testbed on a public cloud infrastructure. Our results show that our HonestChain performs better than the state-of-the-art requester reputation schemes for data request handling, while choosing the most appropriate provider peers. We particularly show that HonestChain achieves a better tradeoff in metrics such as service time and request resubmission rate. Additionally, we also demonstrate the scalability of our consortium platform in terms of the Blockchain transaction times.

Keywords Blockchain · Health information sharing · Hyperledger · Reputation · Trust

1 Introduction

The increase in data-driven methods to create healthcare innovations requires use of voluminous, high variety and standards compliant (e.g., HIPAA [1], common data model [2]) distributed datasets that enable predictive analytics. These data sets have to be shared by data custodians or providers from multiple domains (e.g., health data service providers, hospitals and research labs) with data requesters (e.g., researchers, clinicians) with stringent processes that ensure information assurance and auditability. Handling health big data has many challenges and requires innovative technologies to ensure efficient and secure data processing. Authors in [3, 4] provide comprehensive surveys on big data handling challenges. Security aspects are considered in [5] for handling health big data. Health information systems are being developed to allow such protected data sharing from amongst multiple domains [6]. All of them involve authorization of approval for receiving requested data as part of a data governance process, which also handles interoperability of heterogeneous data sets for the staging data [7], and subsequent query/storage of the requested data for analysis.

The authorization step in health information systems can cause data access bottlenecks due to trust issues among the data custodians and requesters. Such trust issues lead to the fear of “Loss of Value” for the data being provided by the data custodians. To cope with risks associated with “Loss of Value” and to ensure assurance/auditability in data access [8], data custodians use high-touch methods that require a governance committee to manually approve data requests. Consequently, manual approvals in the data access transactions cause long queues of data requests. In addition, hu-
man error in the forms filled out by data requesters can pro-
long the deliberation of the governance committee and cause
over-provisioning or under-provisioning of data queries for
data analytics/visualization. These factors cause frictions in
the innovation process and causes delayed patient care deci-
sions, which ultimately leads to a “Loss of Opportunity” [9] in
the requested data.

Figure 1 illustrates four cases involving either authorized
access or access with Loss of Opportunity/Value. In the first
case, Requester 1 submits a data request that does not com-
ply with the security standards, and as a result data is not provided
and a Loss of Opportunity is experienced. In the second case,
Requester 2 submits a data request that is han- dled without the
proper auditability mechanisms, which po-
tentially leads to Loss of Value. In the third case, Requester 3 submits a request
that complies with the security standards, and hence data is
provided without delays. In the last case, Requester 4 submits
a data request which is approved with the required audit logs in
place, and hence shared data main- tains its value. In the autho-
rized access cases, protected data sharing can be made more
efficient if health information sharing processes are designed
with techniques that promote cooperation and distributed trust
between multiple domain- s/entities. Effective techniques can
ultimately enable auto- assurance [10] and auto-auditability
[11], which reduces man- ual governance hurdles in health
information sharing and in- creases the speed/volume of access-
sibility of protected data to authorized data consumers [12].

Blockchain technology can be a promising solution for cre-
ating effective techniques that can help in minimizing the above
Loss of Value and the Loss of Opportunity is- sues in health
information systems. However, a solution with Blockchain
technology should address the following research questions:
How to convey diverse datasets and overcome the lack of trust
between parties involved in health data sharing? How can the
health records be tamper-proof and distributed to allow for a
faster data accessibility? How to enable a con- sistent represen-
tation of authorization to access health infor- mation in a se-
cured network platform? How to create a smart platform
equipped with a conversational agent i.e., a chat- bot that
interacts with the data consumer with a knowledge- driven
capability to have a better consumer-platform inter- action?
How can the quality of health information service be improved
by incentives for data consumers and providers to cooperate?

In this paper, we propose a novel “HonestChain” system
that uses Blockchain technology to allow organizations to
have incentive-based and trustworthy cooperation to either
access or provide protected healthcare records. More specif-
ically, HonestChain addresses the above research questions
and expedites the protected data request validation process
while ensuring auditability via a consortium Blockchain re-
fERENCE architecture and a chatbot-based user interface. We
adopt a permissioned/consortium Blockchain architecture ow-
ing to the following benefits that include: (a) relatively
short deployment duration and less resource-intensive prop-
ties in terms of the consensus mechanism, and (b) more effec-
tive than a permissionless/public Blockchain architecture for
protected data sharing amongst a consortium of organiza-
tions. Moreover, in the permissionless Blockchain architec-
ture (using e.g., Ethereum), there is no barrier of participat-
ing entities as the access roles are open for anyone to join and
a rigid consensus mechanism is ensured.

Lastly, we implement our HonestChain system using the
Hyperledger Composer in a realistic simulation testbed [13].
Our experimental testbed is realistic because it comprises of a
consortium of multiple domains, including a number of ser-
vice provider peers cooperating in order to share pro- tected
health data, as well as a set of requesters needing access to
protected health records. Through testbed exper-
iments, we compare the service time benefits with minimal request resub-
mission rate based on the reputation scheme in our
HonestChain with state-of-the-art requester reputa-
tion schemes such as: Recency-based [14], Catalog [15]a n d
Manual [16]. The Recency-based scheme includes the in-
formation about the last two requests submitted, whereas the
Catalog includes requests that prompt users to choose partic-
ular dataset(s) from a limited catalog list; the Manual scheme
involves filling out paper forms for data request and
authorization/access processes.

Fig. 1 Healthcare information
sharing cases involving either
authorized access or access with
Loss of Opportunity/Value

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The main contributions summary of this paper is as follows:

- We propose a consortium Blockchain based “HonestChain” system for real-time health information sharing that enables auto-auditability and auto-assurance which reduces the Loss of Value and Loss of Opportunity issues.
- We equip our HonestChain system to facilitate distributed trust through analysis of User Reputation and Provider Reputation of peers to help a data consumer to request protected health datasets(s), and data provider(s) to provide health records in a secured manner.
- We include Chatbot assistance to guide users in submitting data request forms intelligently by minimizing errors, expediting data approval process and increasing reputation of the users.
- We evaluate our HonestChain implementation through comparisons with state-of-the-art schemes for data request process determination. Our results show that Honest Chain outperforms the existing schemes by providing least request resubmission rate through enforcement of chain code-based risk policies. Additionally, we demonstrate Blockchain scalability capability through analysis of transaction rates for servicing a number of requests.
- We propose a consortium Blockchain based HonestChain implementation through chatbot technologies to enable health information sharing in a secured, expedited and standards-compliant manner. Our Honest Chain system leverages Blockchain platform and chatbot technologies to enable health information sharing in a secured and standards-compliant manner. Using a consortium Blockchain-based approach, protected data sharing is efficiently facilitated in HonestChain by using reputation value calculations of the peers (both Requesters and Providers) and by performing risk assessment of each transaction using automation to ensure auto-assurance and auto-auditability. The extent of benefit of Honest Chain system is dependent on the automation of distributed trust. Additionally, usability of the chatbot-based requester guidance can also either be beneficial or can be a hindrance in the process of minimizing the Loss of Value and Loss of Opportunity issues. Further, our Honest Chain system provides access to protected data sets, but their analysis will require integration of various analytic tools and visualizations by users such as e.g., Jupyter notebooks.

The remainder of the paper is organized as follows: Section 2 presents a background and relevance of Blockchain to the work in this paper. Section 3 details related works. Section 4 presents our HonestChain system design and components within a consortium Blockchain reference architecture. Section 5 describes performance evaluation results. Section 6 concludes the paper.

2 Blockchain background and relevance

Blockchain was first proposed in 2008 and implemented in 2009 [17]. A Blockchain is a distributed ledger that is managed by a peer-to-peer network. Blockchain can be regarded as a public ledger in which all committed transactions are stored in the ledger. The chain grows as new blocks or transactions are added. Transactions are validated and recorded by distributed consensus in the peer-to-peer network, eliminating a trusted central entity’s need. Once transactions are validated, they become irreversible, verifiable, permanent, and secure on the Blockchain. Blockchain offers key characteristics, such as audibility, persistency, decentralization. Due to its advantages, it is widely utilized in applications such as finance, healthcare, transportation, and law.

It facilitates trust through its distributed consensus mechanism. Trust building in the HonestChain is performed through a peer reputation system that acts as an overlay on top of the Blockchain distributed trust capabilities. The reputation system helps us to determine the effectiveness of a service delivery performed by data custodian peers when a service request is submitted to the consortium by peer data requesters. Our consortium Blockchain trust building between data custodians and data requesters is further supported via chatbot guidance that helps requesters to: (a) comply with data access standards by minimizing human errors, and (b) allows them to gain reputation in a consortium for expedited data access in future transactions. HonestChain’s reputation scheme allows for creation and sustenance of the consortium with peers, and uses novel protocols to rate the peers objectively/subjectively using ‘Requester Reputation’ and ‘Provider Reputation’ metrics.

Our Honest Chain system leverages Blockchain platform and chatbot technologies to enable health information sharing in a secured, expedited and standards-compliant manner. Using a consortium Blockchain-based approach, protected data sharing is efficiently facilitated in HonestChain by using reputation value calculations of the peers (both Requesters and Providers) and by performing risk assessment of each transaction using automation to ensure auto-assurance and auto-auditability. The extent of benefit of Honest Chain system is dependent on the automation of distributed trust. Additionally, usability of the chatbot-based requester guidance can also either be beneficial or can be a hindrance in the process of minimizing the Loss of Value and Loss of Opportunity issues. Further, our Honest Chain system provides access to protected data sets, but their analysis will require integration of various analytic tools and visualizations by users such as e.g., Jupyter notebooks.

3 Related works

3.1 Health information sharing systems

Health data sharing challenges have been widely approached by organizations for many years around efficient and secure ways to conduct the data brokering process. The data brokering process includes: data integration, data protection, Institutional Review Board (IRB) approval, brokering auditability, data assurance, and data request for analysis/visualization.

The data integration issue has been an extensively studied topic in prior works. Related efforts focus on defining frameworks to consolidate healthcare data from disparate sources into a unified platform. Authors in [18] proposed a common data model to serve as data hub for data brokering processes, which improves data accessibility and availability. Works such as [19] that aim to improve data protection automate the data de-identification process and...
centralize the IRB request evaluation. While above works expedite the data brokering function, all of them however require human intervention to evaluate requests and manually approve or deny them. Moreover, they don’t systematically address the issues related to auditability and assurance of the brokering process, and don’t devise methods to minimize human intervention. In contrast, there have been recent efforts such as the work in [20] to semi-automate the honest broker processes through automation in compliance checking to expedite the data sharing.

Our goal in the current work is to extend the above prior works and implement a fully automated honest broker solution using Block chain and chat bot technologies with minimal custodian-in-the-loop intervention. Our approach establishes distributed trust by improving efficiency in compliance checking, incorporating auditability, and including a common data model to improve data accessibility. Thus, we address long delays in data accessibility due to human intervention based on automation of assurance and auditability steps during requester-custodian co-operation in protected data access.

3.2 Guided data brokering with trust

The work in [20] proposed a semi-automated honest broker that partially addresses the lack of trust between data custodians and data consumers in order to improve the data sharing process. Their methodology does not focus on improving the consumer interactions within a trusted health information sharing platform. Trust can be established by having data custodians use guided interfaces such as conversational agents i.e., chat bots to avoid human errors in over/under-provisioning of data requests or enable quick submission of protected complex data requests. Advantages of using chat bots have been presented in works such as [21], where mobile health care services have been improved using relevant knowledge bases to provide fast requirement analysis and quick response to address conditions of patients impacted by accidents.

However, the design of chat bot guided systems need to be built in a manner that ensures maximum service, component re-usability and scalability. In addition, chat bots need to be designed with suitable natural language processing (NLP) techniques as detailed in [22] based on ranking and sentence similarity calculations. Some of the algorithms in [23, 24] completed certain image processing operations with improved performance as part of providing users a better experience.

The novelty of our approach is in the development of an automated brokering system using a chatbot incorporated with the necessary NLP techniques that helps in improving the data custodians’ and data consumers’ reputation. Our chat bot development follows the best practices for chatbot creation as outlined in [25]. We leverage chat bot technology to minimize the service times caused by human errors and its integration with the Block chain technology minimizes trust bottlenecks.

3.3 Blockchain in broker systems

Several prior works address the problem of lack of trust in sharing protected healthcare data. One of the exemplar works in [26] proposes a trust-building brokering architecture that fosters patient-centric cloud eHealth services. This model seeks user feedback and enables auditability by tracking transactions through a Block chain solution. Additionally, brokering systems with Block chain technology can both improve the quality of patient care and reduce the cost of care with targeted safe sharing of healthcare data as shown in [27].

To overcome the limitations in a centralized architecture of health information sharing such as high dependence on network connectivity and a single point of failure, authors in [28] propose the use of a Block chain solution. Their approach uses distributed ledger technologies to facilitate multi-site, collaborative studies in the data-intensive sciences such as genetics/genomics, and enables auditability through single institutional ethics review in their Block chain platform. The work in [29] uses technologies such artificial intelligence, machine learning and Block chain to enable re-searchers to access medical data by transforming simple facial pictures and videos into powerful sources of data via predictive analytics.

Blockchain technology when integrated with an online machine learning model as shown in [30] can further help in distribution of partial models, and also drive the design new proof-of-information algorithms. Blockchain combined with asynchronous collaborative machine learning can help with sharing of information between distributed agents [31]. Blockchain can be utilized for efficient and privacy-preserving data sharing. In this context, work in [32] allows distributed management of identity and authorization policies by leveraging Blockchain technology. Similarly, in [33], Block chain is used for the identity authentication, and the access control permission of data is redesigned and stored on the Blockchain. Authors in [34] use Block chain to extract and analyze the requested permissions in an Android application. Work in [35] proposed a Blockchain-based and decentralized trusted service mechanism for the crowdsourcing system in 5G-enabled smart cities to overcome security risks in crowdsourcing systems. Furthermore, a Blockchain-enhanced security access control scheme is shown to help support traceability and revocability within IoT systems in [36]. Blockchain technology has also been leveraged to ensure data integrity [37] in cloud applications as part of cloud audit systems. To reduce storage and communication cost, works in [38, 39] propose ultra-lightweight mutual authentication protocols. A salient work in [40] aims to improve the process quality by providing published results against COVID-19 on the Blockchain, and thus improves productivity of scientific research for the researchers.

Our HonestChain is inspired by the above works and is a system that takes into account both the objective and sub-
jective reputation attributes. Our reputation scheme with an automated risk assessment technique ensures that data requests comply with health information sharing standards. Through our Blockchain-based platform, we incentivize the consortium of peers through rewards that use the reputation of data custodians and data consumers. This interaction between data custodians and data consumers in our HonestChain builds a trusted network of peers, e.g., data custodians automate data requests via audit log notifications to data custodians, and serve data consumers with a faster data access decision process.

4 HonestChain system design

4.1 HonestChain system overview

Figure 2 illustrates our proposed reference architecture in a consortium where our HonestChain is hosted on a cloud infrastructure that is accessible by different peers that want to leverage the service. The key component in our HonestChain is the consortium Blockchain-based trust setup built on top of our reputation scheme, and incentives for information sharing as detailed later in this section. Within this consortium, we assume that there are peers (Requesters) requesting for protected health data, and peers (Providers) providing the records from cooperating domains. Furthermore, peers in each domain are assigned with a reputation value based on their contributions to the other consortium peers.

Our HonestChain rates the Requester and Provider peers using metrics such as compliance score, dataset risk, and user’s feedback. Using our reputation scheme, we minimize the issues of Loss of Value and Loss of Opportunity in enabling protected data access. HonestChain system design includes on-chain and off-chain components for storage, processing, and sharing of health information:

**On-Chain:** this component fetches and displays the details such as e.g., user id, dataset id, risk level, decision, reputation from the Common Data Model (CDM) and the related automated honest broker services in HonestChain. These details are fed into the chaincode that helps in calculation of User and Provider Reputations. Hyperledger Fabric platform often uses the terms smart contract and chaincode interchangeably. When chain codes are deployed, all smart contracts within it are made available to applications.

**Off-Chain:** this component stores information such as the details about the domain form filled by requester, the requester details, compliance score, and dataset details. Depending on the number of requests submitted and the heterogeneity of requested data, the storage of the related data will require large amounts of storage (in the order of terabytes or even petabytes in core network domain scenarios) and a homogenized data format. For this purpose, we utilize the CDM as an off-chain storage that interacts periodically through the related honest broker services in HonestChain. The dataset id from the CDM is fetched from honest broker services and is referenced in our chaincode. This approach allows us to deliver a dynamic, standards-compliant and efficient protected data retrieval process in a peer-to-peer manner.

4.2 HonestChain system architecture

Our HonestChain architecture includes the CDM module, and a cloud instance hosting the honest broker services, the User Interface (UI), the Blockchain module, and computational analytics workspace module as shown in Fig. 3. The CDM module integrates heterogeneous data from multiple sources.
into a common model based on the OMOP-CDM framework [2]. An Extraction Transformation and Load (ETL) process retrieves the data from each data-source and applies the required data transformations to homogenize and fit the data into the common model. Once the data is in the CDM module, standard queries can be defined and executed to quickly retrieve the data in a consistent manner. The CDM module alleviates the users from the need to know specific data query languages, or database structures.

To allow the Requester to interact with the HonestChain system, the UI module provides the functionality to submit and review the status of data requests. System administrators can use the UI to review the status and manage data requests submitted by Requesters. The UI provides data request forms to define the data needs in terms of data Identifiers and data Domains. It also provides a dashboard for the Requesters to review the status of requests and retrieve their dataset, if the request has been approved. If the Requester needs assistance to fill the request form, a chatbot service in HonestChain provides the necessary guidance for the Requester to answer the questions and make the right item selections in the request and domain forms. The chatbot service relies on the information from a knowledge base to generate the conversation responses. Once a request is submitted via the UI, the Blockchain module, based on the Hyperledger Composer, calculates the risk and verifies if the request is in compliance with the HIPAA and IRB parameters previously approved and stored in a relational repository. We remark that our Blockchain implementation helps to enforce HIPAA privacy rules through risk calculations for data requests based on factors such as e.g., healthcare data sensitivity levels and data requester reputation. In this way, HonestChain ensures that individually identifiable information release can be automated when the calculated risk is low, and routed to a governance committee for other risk cases.

Based on the calculated risk level and compliance checking, the request is approved or denied and the result is recorded in a Blockchain node. Once a data request is approved, the request record includes a link that allows the Requester to trigger a query, and retrieve the data in the CDM format. Once the data is retrieved, it may be available in a Computational and Analytics Workspace module for the Requesters to consume the data in their analyses/visualizations.

### 4.3 HonestChain system modules

Herein, we present an example to show how to leverage our HonestChain system on a request for health data from data custodians. We can identify two main steps in the data brokering process as shown in Fig. 4. The step (A) corresponds to request submissions following the IRB and HIPAA guidelines. Although it is expected that this step is completed in a single request, our solution provides the flexibility for the users to customize the request if needed. Consequently, the process will turn into a negotiation between the data custodians and the data requesters about the scope and conditions to release the data for a particular research/clinical project. The negotiation is an interactive process with one or more iterations until an agreement is met. Upon IRB and HIPAA compliance approval through a governance process, multiple data requests can be filed during the life cycle of a related research project. The request submitted is handled by step (B), in which a validation process is conducted to determine if the requested protected data is within the limits agreed during step (A). A validation and data request refinement could also take place in an interactive manner. Upon approval, the data is retrieved from the repository and the dataset is made available to be used by the data requester. HonestChain functionality aims to address step (B), and
assumes the IRB and HIPAA negotiation process has already been performed. As these two steps are automatically assisted by our HonestChain system, no significant delays are introduced while helping the user to complete the request to avoid Loss of Opportunity.

The sequence flow for system module interactions in HonestChain is illustrated in Fig. 5. Data requesters login via the user interface that handles the authentication and authorization step. The login credentials are then mapped to the tokens in the Hyperledger Composer. Upon successful authentication and authorization, the data requester fills the ‘data request form’ and the corresponding parameters are stored in a relational database. This is followed by submitting the transaction to the consortium Blockchain, which executes the relevant chaincode and broadcasts the decision to the consortium peers.

If the data request is approved, a data query is supported followed by the related data retrieval for analysis/visualization. An alternate approach can involve storage of the custodian data in the InterPlanetary File System (IPFS) and maintenance of the references to the hashes in the chaincode. IPFS features as a high-performance and secure protocol for a peer-to-peer network to store and share data across a distributed file system.

4.4 HonestChain user interface

The HonestChain system provides an UI that allows users to submit requests, and a backend Blockchain process calculates compliance scores, and performs risk assessment. Based on these calculations, a reputation value is attributed to the data.
requester(s) and data provider(s), using which decisions for approval or denial are made for the protected data access.

Our UI is built using the Flask framework in the back-end, and the front-end is built using HTML, CSS, Bootstrap and JavaScript. Additionally, our Blockchain module leverages the Hyperledger Composer deployed on a multi-organization setup on Hyperledger Fabric. Being a consortium Blockchain, it allows us to easily create business networks that can be deployed on a public cloud infrastructure. Figure 6 provides an example scenario of our workflow instantiation. HonestChain allows internal (Intra-domain) and external (Inter-domain) Requesters to log in and complete a domain form and request form.

When a Requester login is authenticated in the dashboard, he/she is directed to complete a request form which consists of data request fields (e.g., project title, data set name), and the domain form which consists of project related information, domain fields (e.g., laboratory reports, radiology images, demographic information). The domain form allows users to specify the domain fields corresponding to the request data. We perform compliance checking where domain policies are compared with the domain form items submitted by the Requester. Once compliance verification is completed, the details are sent to the Blockchain module.

To fill the request and domain forms, the Requester is guided by our HonestChain chatbot. Our chatbot is implemented using the Dialog flow API maintained by Google to promote human–computer interaction based on natural language conversations. Our HonestChain user interface hosts the client API for Dialog flow and is built using the Flask framework on the back-end and HTML, CSS, Bootstrap and JavaScript in the front-end. Whenever a requester asks his/her question, the request-data intent is sent to the chatbot through API calls and this will fetch a response from the knowledge base which supports collection, retrieval and sharing of prior curated knowledge. Thereby, the chatbot guides the Requesters with pertinent answers using the knowledge base, and assists them e.g., when they are facing difficulty in filling out the request or domain forms.

The Blockchain module is triggered to ensure auditability, transparency and immutability. The interaction of the UI with the Blockchain network starts with the transfer of data request parameters from the REST API calls as shown in Fig. 7. We map the requesters’ identities through the UI with our Blockchain network peer interactions. Through authorization and authentication by the Hyperledger Fabric, certificates are generated and the peer is authorized to instantiate the chaincode. Our Blockchain network is comprised of the Hyperledger Composer model file, script file, access control language (ACL) file that provides declarative access control over the elements of the domain model, and query file. All of these files make the Blockchain Network implementation configurable in the Hyperledger Fabric.

The chaincode in Hyperledger Composer allows approval or denial of a request. The chaincode implementation is essentially a script file that is added on to the distributed nodes.

To perform decision making, several parameters are retrieved through the REST API calls i.e., user id(Id), compliance score(Cs), and dataset risk. This step is followed by consensus and deployment of the chaincode, which ultimately adds the transaction to the global transaction list. The consensus here i.e., Proof of Authorization occurs very fast and the transaction is successfully submitted. Upon submission, data custodians can inspect the Blockchain to view all the transactions and view the risk levels, reputation values and data access decisions for auditability. This information is broadcasted to all the relevant peers (other data custodians) in the network. Our HonestChain system also provides the functionality to automatically redirect the response to the UI, where a Requester is able to see the decision as approved or denied.

Fig. 6 HonestChain workflow with requester peers and provider peers sharing health information cooperatively
With the approval decision, a call to the CDM module takes place that fetches the data and is transferred back to the UI. All of these REST API calls occur instantly and the requester is able to view the requested health data in a few seconds.

4.5 HonestChain system roles

There are three different roles i.e., Healthcare Data Requester, Healthcare Data Provider, Healthcare Brokering System Administrator that serve as central actors in our HonestChain implementation. In the following, we provide their definitions:

4.5.1 Healthcare data requester

Requester is an actor who needs the health data and submits the requests to a consortium of peers. Once the request is identified, our honest broker service in HonestChain determines the parameters to send to the Blockchain network, and determines the Requester’s reputation. The transaction gets submitted when all the parameters are sent via REST API calls and the Provider is notified.

4.5.2 Healthcare data provider

Provider is an actor who provides health records to the requests from a Requester if the decision is approved from the Blockchain chaincode. To incentivize Providers to provide high-quality services, a reputation $R_p$ is given to the Provider so that their service is regarded as a trustworthy and reputable service.

4.5.3 Healthcare brokering system administrator

Admin is an actor who: (a) analyzes and monitors the submission of the data request, and (b) identifies the result of the request to determine if any manual action of reviving and approving the request is needed. The Admin is responsible for taking care of the ‘manual approval required’ decisions by passing the details of the requester and requested data to the honest broker governance process (manual or automated) for further evaluation. Admin here is also the point of contact for further assistance for the request related queries by the Requesters.

4.6 Reputation based healthcare data brokering protocols

4.6.1 User reputation

Prior works in [41][42][43] determine HIPAA compliance in order to consider functionality of healthcare systems based on predefined regulations. Our proposed HonestChain solution features an automated HIPAA [1] compliance checking method to establish the trust and ensures auditability through Blockchain of data request transactions. To determine the trust of a Requester, we first calculate if the data requested by the Requester is compliant or not. This process is done by comparing the policies of requested data with the answers from the data domain request form filled by Requester. A Requester needs to fill the domain form that consists of 18 questions. Each domain fields include Yes ($Y$), and No ($N$). Additionally, each type of data (aggregated, de-identified, limited, or identified) also maintains its own policies based on the sensitivity. The data policies are also stored in the form of a list of 18 respective categories. Furthermore, we categorize the policies based on the Requester role that is internal and external. The data policies include 1 and 0, where 1 means compliant and 0 means not-compliant.

HonestChain retrieves the answers from the form and compares them to the policies of the requested data. The recorded comparison outcomes are assigned a compliance score as shown in Eq. 1. The equation first computes the score and then the resulting value is normalized in the range from $[1, 10]$ as done by Eq. 2. We compute the risk on the basis of output of the average function as shown in Table 2. This function takes as an input compliance and dataset risk. Once the average is computed, the risk levels are computed and are described as Low (L), Medium (M) and High (H) risks as shown in Eq. 3. Our reputation scheme is based on two modules that are reputation of Requester and reputation of Provider. The reputation of the Requester is computed based on the risk levels. We describe our reputation as $0, -1$ and $+1$ based on the risk levels as shown in Eq. 4. The base reputation default is set to 10 for a new Requester, and this value is updated based on new requests submitted.
Table 1 shows the notations used in the remainder of this section. The Score calculation ($S_i$), Approved Data Element ($a_i$), Requested Data Element ($r_i$), Compliance score ($C_s$), Risk evaluation ($R_u$), and Reputation value calculation ($B_p$) can be given as (Table 2):

Score calculation: where ($0 < i < n$), and $n =$ number

$$S_i = \begin{cases} 1 & \text{if } (a_i = r_i) \text{ or } (a_i = 1 \text{ and } r_i = 0) \\ 0 & \text{if } (a_i = 0) \text{ and } (r_i = 1) \end{cases} \tag{1}$$

of terms in domain form, ($a_i = 0$) if it was not included in the request and ($a_i = 1$) if it was included, and ($r_i = 0$) if it was not included in the request, and ($r_i = 1$) if it was included.

Compliance score normalization from 1 to 10:

$$C_s = \frac{\left( \sum_{i=1}^{n} (S_i \ast 10) \right)}{n} \tag{2}$$

User Risk Level definition:

$$R_u \begin{cases} L : C_s \in [1, 3] \\ M : C_s \in [4, 6] \\ H : C_s \in [7, 10] \end{cases} \tag{3}$$

User Reputation calculation: Algorithm 1 shows the compliance score computation steps

$$B_p = \begin{cases} -1 & \text{if } (R_u = H); \text{request is denied} \\ 0 & \text{if } (R_u = M); \text{manually evaluated} \\ 1 & \text{if } (R_u = L); \text{request is approved} \end{cases} \tag{4}$$

Table 1 Notations used in the descriptions

| Notation | Description |
|----------|-------------|
| $C_s$    | Compliance score |
| $R_u$    | Risk associated with requester user |
| $S_i$    | Score calculation |
| $L$      | Low risk |
| $M$      | Medium risk |
| $H$      | High risk |
| $n$      | Number of interactions |
| $\beta_k$ | Average reputation |
| $\beta_w$ | Overall reputation |
| $B_a$    | Requester User Reputation |
| $B_p$    | Provider Reputation |
| $S_p$    | Provider score given on each feedback |
| $K$      | Initial provider reputation |
| $I_d$    | User Id |

for a number of requests submitted to the HonestChain system. The main purpose of the steps is to utilize the User Reputation protocol for computation of risk levels. As an input, the chaincode receives various requests submitted by users. For each $r_p$, the compliance score is calculated which is then used to obtain the risk level. Following this, we use $s_i$ and $n$ to determine $c_s$.

Algorithm 1 Algorithm for calculation of the Compliance Score that is used to obtain the Risk Level

Input: $r_i$ List of Requests

Output: $c_s$ Compliance Score

Function $Main(r_i)$:

```
foreach $r_i$ do:
    if $r_i = a_i \lor a_i = 1 \lor r_i = 0$ then
        $s_i \leftarrow 1$;
    if $a_i = 0 \land r_i = 1$ then
        $s_i \leftarrow 0$;
    $c_s \leftarrow \text{compliance } (s_i, n)$;
end Function
```

Function $Compliance(s_i, n)$:

```
$c_s \leftarrow 0$;
foreach $s_i$ do
    $c_s \leftarrow (c_s + s_i \ast 10) / n$;
return $c_s$;
end Function
```

4.6.2 Data provider reputation

Chatbot guidance in the request form helps the Requesters to fill the data more accurately, which in return increases the reputation of the Requester. After the request is handled successfully and protected data access is granted, the Requester will fill out a feedback form where they subjectively give responses on Provider’s performance. In this way, we account for subjective opinions in increasing Providers’ reputation in addition to using objective metrics such as number of requests handled, service time per request, number of feedback received, etc. We calculate reputation of the Provider based on Eq. 5 borrowed from a related work [44]: In our consortium Blockchain, we ensure that the providers

$$B_p = \begin{cases} 1 & \text{if } \text{(positive); trust worthy} \\ 0 & \text{if } \text{(neutral); no assessment} \\ -1 & \text{if } \text{(negative); not trust worthy} \end{cases} \tag{5}$$

are incentivized to provide the accurate data and the information is shared across the trusted peers. We incorporate an optimistic approach where we provide rewards to Providers as an incentive to share the protected healthcare data. This
reward is the increase in reputation that helps them by allowing more Requesters to be paired to use the Provider’s data. Our reputation value calculation is given by:

\[
B_p = K + \sum_{i=1}^{m} S_p
\]

where: \(0 < i < m\); \(K\) is a constant that represents the initial reputation of provider \(p\); \(m\) is the number of feedback values received on Provider \(p\); \(S_p\) is the value given to Provider \(p\) on each feedback.

Initially, we assign a base reputation of 10 by default that is given by constant \(K\) to the Provider. Our base reputation is given in order for defining a specific matrix throughout out. Through our reputation value calculation, providers can increase or decrease their reputation. The determination of reputation value is given by \(S_p\), which is obtained through a feedback form provided to the Requester after the user receives the requested data. Requester can rate the Provider and the value goes into the \(-1, 0\) or \(1\) category. The overall feedback given by the Requester results in a cumulative value calculation for the Provider. In this optimistic model, our goal is to allow Provider and Requesters to gain reputation by contributing honestly and sharing the healthcare data in a trusted, automated manner via an immutable ledger.

### 4.7 Incentives for sharing

We consider risk and reputation as the primary HonestChain factors in performing the decision making to authorize protected data access. This allows the HonestChain to rate a Requester and a Provider based on their respective historic feedback and risks. We follow a semi-legal approach including both objective and subjective ratings as detailed above, where we focus on determining the reputation of a Requester and Provider(s) based on their service performance and data request parameters. With the historic reputation information, and owing to the design of the reputation protocols in our HonestChain, we enable a trustworthy platform in HonestChain for health information sharing. A higher reputation value leads to a higher probability of a Provider peer being selected for delivering service to the Requester, and a higher reputation value leads to a higher probability of Requester peer data being approved and delivered in a fast manner in the future.

### 4.8 Exception Handling.

#### Prevention against Sybil attacks

Sybil attacks occur when the attacker disguises as an authorized user and generates multiple illegitimate and fake identities in order to disrupt the functioning of the service and to take undesired control over the peers within the consortium. Our HonestChain system allows an inbuilt trust creation through certificates. When Hyperledger Composer is deployed to the Fabric, all the Hyperledger Fabric Certificate Authority servers share the same database for keeping track of identities and certificates. The identity management here is centralized and helps in protection against Sybil attacks.

#### Replay attacks

Replay attack occurs when a user tries to delay or repeat the data transmission in a network. Our scheme is immune to replay attacks due to the incorporation of Admin authorization. It allows us to associate a certificate and a private key. The ability to deploy a network is only given to the trusted authority and furthermore, each transaction has a unique timestamp id that can be traced back to the user’s identity. Additionally, due to automatic generation of a valid private key, a user without a key is unable to modify the content and the transaction will not reach consensus.

### Authorization

In our scheme, we first authorize the Requester through our UI and then we map his/her identity to the Blockchain chaincode. Our scheme only allows the trusted authorities to execute transactions. If the connection profile matches with the peer’s details, then the chaincode is
executed. This mapping allows us to trace-back the real identity of Requesters to avoid potential frauds and thefts. Additionally, mapping of the user credentials with the Hyperledger Composer peers prevents the creation of multiple fake identities.

5 Performance evaluation

5.1 Experiment Testbed setup

To evaluate our Honestchain, we implemented our solution using a realistic simulation testbed on a public cloud infrastructure as shown in Fig. 8. In this testbed setup, we included a node dedicated for the User Interface (UI). Our UI is built using the Flask framework and is integrated with a chatbot created using Dialog Flow following the best practices [25]. Requester fills the protected data access request in “request form” with the guidance of the chatbot. The Blockchain implementation is hosted on an AWS EC2 instance and involves an Hyperledger Composer installation that utilizes 20 GB memory. Additionally, we utilize an AWS RDS instance for hosting the CDM service. To allow CDM service to handle large datasets, we configure 40 GB memory on the RDS. The request details are send to the HonestChain services for risk assessment calculations, and the peer reputation calculations. Based on the calculated values, HonestChain allows data custodians to automate decisions on approvals or denials of the data requests.

We considered state-of-the-art healthcare requester reputation schemes to compare performance and evaluate reputation values of our HonestChain. Specifically, we compare the performance of HonestChain with Recency-Based [14], Catalog [15], and Manual [16] schemes. The Recency-based scheme includes the information about the last two requests submitted, whereas the Catalog includes requests that prompt users to choose particular dataset(s) from a limited catalog list; the Manual scheme involves filling out paper forms for data request and authorization/access processes. We choose these schemes because they help us in deriving close-to-real results based on the types of request submissions.

We performed simulation experiments by choosing a different set of Requesters and Providers over 25 iterations. The goal here was to simulate real world situations that allow us to create a fair chance of interactions. Each Requester and Provider have different values of data corresponding to the dataset that they request, or the dataset that they provide. We performed simulations of the request process by taking into account parameters such as: type of dataset required, compliance score, and dataset risk levels to determine the reputation values. Each request associated with these schemes have different values of data corresponding to the data request parameters that they employ. We evaluate our HonestChain in the testbed experiments using metrics such as: reputation values, service time and request resubmission rate. Reputation value is the cumulative score assigned to the Providers/Requesters based on the approval/denial of a series of requests. Service time is the total time that our HonestChain takes to process each request. Request resubmission rate is the number of requests that are resubmitted upon denial in the previous transaction.

5.2 Reputation scheme results

Our first experiment was to evaluate the decision making process in pairing a Provider, when a request arrives from a Requester for a particular dataset. We performed simulations of Requesters and Providers for evaluating decision making schemes. We simulated a total set of 20 Requesters and Providers. From this total set, we randomly generated a subset of 15 requests evaluating the various decision making schemes. With our HonestChain, the Requesters ended up pairing with Providers based on their calculated Reputation values. The other schemes use different algorithms for pairing the Requesters and Providers. For instance, the Recency-based scheme will pair one Requester or Provider based on the last couple of requests, whereas the Catalog scheme will pair the Requester/Provider peers based on the request submission involving the completion of a pre-defined form (without guidance); the Manual-based scheme will pair the Requester/Provider through a long tedious form submission process. Our results show that Requesters and Providers paired by our HonestChain have better overall reputation values when compared to the state-of-the-art schemes. This can be seen in Fig. 9(a), where the HonestChain’s performance improvement
ranges from 1.3x - 4x times higher in terms of reputation values. This improvement in reputation in our HonestChain is due to the fact that we consider a comprehensive set of parameters to determine the Reputation values, rather than pairing Requesters/Providers based on a pre-defined form filling criteria in Catalog or using last couple of submitted requests in Recency-based approach. By comparing performances in the reputation of different state-of-the-art schemes, we were able to carry out step of analyzing performance trade-offs in service time and request resubmission rate.

Upon choosing the Provider using our HonestChain, we analyze the performance trade-offs in the service time, with the request resubmission metric. Our simulations helped us in determining performance and tradeoffs in different state- of-the-art schemes. As shown in Fig. 9b and c, HonestChain takes up to 1.5 times more service time in the worst case as compared to the Recency-based [14], Catalog [15], and Manual [16] schemes. This is due to the rigorous multiple stages involved in the HonestChain process of compliance checking, risk determination and decision making process and data retrieval process using the CDM module. However, these steps only consume a few minutes and the related overhead times can be compensated by using automation to make the risk assessment strategies more efficient.

More importantly, we should note that our HonestChain produces the least request resubmission rate compared to the other schemes. It is due to our chatbot guided interface, consortium Blockchain architecture and the automation for efficient risk enforcement policy implementation that together ensure that protected data requests are compliant with the security standards (thus minimizing Loss of Value) and have inherent auditability that avoids manual intervention (thus reducing the chance of Loss of Opportunity). The request resubmission rate is an important measurement of the healthcare broker systems, and all Requesters will inherently get a much higher weight or reputation in real-world scenarios if their resubmission rate is low. Thus, we show that our HonestChain has much higher performance overall considering trade-offs in comparison to the state-of-the-art decision-making schemes in pairing the appropriate Requesters and Providers in a consortium.

In Table 3, we summarize various properties about algorithms that we have used in the HonestChain system for comparison purposes. Based on HonestChain comparison with other schemes such as Recency-based, Catalog and Manual, we found notable strengths and weaknesses that can help in evaluating suitable models. HonestChain has an accurate assessment of reputation through its risk-based reputation scheme that outperforms the data brokering process in other schemes. Our scheme ensures that Requesters and Providers have better reputation due to our robust reputation based data brokering protocols. With the limited freedom for
ad-hoc requests to choose data sets present in the catalog, we are able to ensure that the privacy of data requested is compliant with relevant health data standards.

### 5.3 Scalability results

Lastly, we evaluate our HonestChain based on the scalability performance as shown in Fig. 10. Specifically, we compare HonestChain throughput results involving measurement of transaction rate (throughput rate per second) in terms of increasing block sizes ranging from 10,000 to 100,000. For a fair comparison, we used the same transaction chaincode for all experiments. Each transaction process involves a series of independent read/write operations focusing on I/O, caching and parallelism. We get transaction throughput of 210,000 (tx/s) for a block size of 10,000 transactions. A smaller block size of 10,000 transactions corresponds to a lower batch size as per [45], which produces a lower throughput.

In contrast, a higher block size of 40,000 transactions corresponds to a higher batch size, which produces a larger throughput rate. As the block size further increases up to 40,000, we see the highest transaction throughput. When the block size goes beyond and reaches to a level of 60,000, there is a sharp decrease in the transaction throughput. This decrease can be attributed to the delay in accepting the committed transactions by the endorsing peers in the Hyperledger Fabric, and the limited number of endorsing peers to accept the consensus mechanism. We also note that this delay occurs due to the limited resources available in our cloud testbed setup to process transactions above 60,000. It is possible however to minimize this time delay by allowing participation of higher number endorser peers, and by increasing the resource availability in real-world HonestChain deployments to meet service demands. In summary, the scalability experiment results show that by achieving a highest throughput on 40,000 block size, our HonestChain system is practical and is able to scale for a reasonably large number of protected health data requests in a consortium of Requesters and Providers.

### 6 Conclusion

In this paper, we developed a novel HonestChain system that allows Providers to perform faster data decision making when processing protected data requests from Requesters. These Provider benefits for multi-source data sharing and analysis can support rapid innovations for clinical research informatics and engender next-generation decision support for researchers/clinicians in the cure of diseases.

Our evaluation results from a realistic experimental cloud testbed of a health information system show that our HonestChain is effective in increasing reputation of both Providers and Requesters. Consequently, HonestChain reduces the request re-submission rate in comparison to state-of-the-art requester reputation schemes such as Recency-based, Catalog and Manual schemes that allow for secure and speedy access to protected data for authorized Requesters. Lastly, we showed that our HonestChain is practical and scalable to handle tens of thousands of transactions per block with high-performance.

As future work, HonestChain performance can be improved by integration of optimization strategies and related Blockchain policies for higher-scale workloads. Towards this aim, one can use high-performance computing back-ends in

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**Table 3** Properties comparison for different algorithms handled with the HonestChain system

| Properties          | Honest Chain     | Recency based | Catalog           | Manual               |
|---------------------|------------------|---------------|-------------------|----------------------|
| **Features**        | Risk-based reputation scheme | Last two request reputation | Limited selection options | User-custodian compliance checking |
| **Strength**        | Accurate assessment of reputation | Probabilistic reputation | Suitable selection of data needs | Flexible process |
| **Weaknesses**      | Limited freedom for ad-hoc requests | Limited view of overall performance | Lack of ad-hoc requests | Loss of Opportunity |

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**Fig. 10** HonestChain Throughput results involving measurement of transaction rate in terms of block sizes ranging from 10,000 to 100,000 transactions, findings, and conclusions or recommendations expressed in this publication are those of the author(s) and do not necessarily reflect the views of the National Science Foundation. The authors would like to thank the following colleagues who provided valuable inputs to this work: Matthew Joseph Carroll, Brett Young and Keaton Meyer.
cloud platforms as well as Jupyter notebook front-ends to enable faster data analysis/visualization for the requested protected datasets. Additionally, with a more robust tested platform, we plan to conduct usability tests with real-world use case scenarios engaging key users in order to analyze transaction results in the HonestChain system. These results can subsequently be used to further improve the usability of the HonestChain system for diverse real data analysis use cases in healthcare data sharing applications.

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