Medical students’ perception on the usefulness of online formative assessment: A single-center, mixed-method, pilot study

Himel Mondal, Manas Ranjan Sahoo1, Ritushri Samantaray2, Shaikat Mondal3

Abstract:

BACKGROUND: Distance digital learning is newly implemented in the Indian medical institutions. Formative assessment is also conducted online. In this context, this study aimed at finding the perception on the usefulness of online formative assessment along with online classes among 1st-year medical students.

MATERIALS AND METHODS: This cross-sectional, observational study was conducted in August 2020. The students were exposed to online classes and online formative assessments with five multiple choice questions for a period of 4 months before the conduct of the survey. An online survey was conducted (both quantitative and qualitative data collection) to ascertain the perception on the online formative assessment quiz.

RESULTS: A total of 36 (14 female, 21 male, 1 did not disclose sex) 1st-year medical students with a mean age of 19.97 ± 1.16 years participated in the survey. The majority of the students agreed that the online quiz was a valuable learning activity and has potential to replace the face-to-face assessment. The online quizzes provided them feedback of classroom learning and helped in identifying the weak area and motivated students to the study. The qualitative data showed that students like to get a greater number of questions and also like to participate in chapter wise multiple quizzes in spare time.

CONCLUSION: First-year medical students considered the online formative assessments quiz coupled with the online classes as a valuable learning activity. It provided them feedback of learning and a motivation for further study on the topic. They like to participate in anonymous quiz with a greater number of questions with online classes. The finding of this pilot study should be further evaluated with multicenter study with more participants.

Keywords: Distance education, learning, medical students, quiz, self-assessment

Introduction

Medical education in India has observed a sudden shift from traditional face-to-face learning to distance digital learning due to the coronavirus disease – 2019 (COVID-19) pandemic. Distance education is no new concept in India as several universities are offering distance education through different medium (e.g., books are sent to students via posts and students write the assignment and send back to teachers, attend online teaching sessions, and finally appear in one final face-to-face examination). Along with the other universities, health universities also started blended learning with the help of different digital medium. However, the COVID-19 pandemic forced the institution to adopt a fully digital teaching-learning activity as students are staying home. In our institution, along with online classes we
were conducting online formative assessments through Google form immediately after the class. Hence, the students could get feedback about their learning from the online class.

Formative assessment is a type of self-assessment by the students to judge their learning on a particular topic. It may also provide feedback to the students about their classroom learning if the assessment is conducted after the class. Several studies have ascertained the impact of the online formative assessment on students’ learning in undergraduate medical and dental students. Perception of students about the usefulness of online formative assessment has also been ascertained. Pharmacology students from USA perceive online formative assessment to be an valuable learning activity. In addition, the formative assessment is perceived to identify the weakness in learning and help in directing orientation toward improvement in final year medical students in Chile. However, compulsory online assessments are not so popular in medical students in South Africa. To the best of our knowledge, no previous study has explored the perception of Indian medical students on the usefulness of online formative assessment.

With this background, we aimed to conduct this pilot study to find out the perception on the usefulness of online formative assessment conducted along with online classes among 1st-year medical students.

**Materials and Methods**

**Type, settings, and ethics**
This was a cross-sectional, observational, single-center pilot study. The survey was conducted on August 27, 2020. This survey was conducted in a government-run medical college in the eastern region of India. The survey tool was a self-administered questionnaire. Hence, the students were exposed to negligible risk. The survey was a fully anonymous one, and the participation in this survey was voluntary. The survey questionnaire had a segment with informed consent, and any students agreeing to participate voluntarily were allowed to go to the survey questionnaire. This was considered equivalent to the paper-based signed informed consent form. We declare that the study was conducted in accordance highest ethical standard as per the World Medical Association Declaration of Helsinki (Ref. RBB-17; IC-26,2013/2020).

**Sample**
The survey was conducted with 1st-year medical students. The students were exposed to online classes (synchronous distance learning) and online formative assessments immediately after the class with five multiple choice questions (MCQs) for a period of 4 months. As this was a single-center pilot study, we did not calculate the minimum sample size but expected a minimum of 30 responses to be a credible pilot study.

**Questionnaire**
We created the survey questionnaire for this survey after consulting relevant literature. The questionnaire had three parts. The first segment is the informed consent. This segment has only one response option – “I agree” and the response was compulsory. Any students who would select on the “I agree” can only proceed to the next segment (i.e., the survey form). Part I of the survey collected data on the age, sex, number of participations, device, and technical difficulty faced. The Part II collected data on the perception and opinion of the students about the online formative assessment. First four questions were to know their perception on the usefulness of online formative assessment in learning and rest there were to collect the preference about implementation method [Annexure 1]. This segment had an option to share text comments on the online formative assessment. The questionnaire was checked by three subject experts for content validity and was found to have good agreement among the experts.

**Data collection**
The formative assessment sessions were conducted at the end of the online classes. A Google form (i.e., quiz) link was shared in students’ WhatsApp group and the students participated in the quiz. Similarly, on August 27, after the online class, we shared the online survey link to the students’ group and asked them to provide their opinion. The students were informed that the participation in this fully anonymous survey is voluntary. The form was kept online for 3 days from sending the link to the group. Then, the form was stopped for further responses. The form response was exported as a Microsoft Excel sheet for further analysis.

**Data analysis**
We had only the age of the participants as a continuous variable which was expressed in mean and standard deviation and compared between male and female with unpaired t-test. We expressed the categorical values as numbers and percentages and those were compared by the Chi-square test. For all the statistical analysis, we fixed the \( P < 0.05 \) to be considered as the statistical significance. All the statistical analyses were carried out in Microsoft Excel and in IBM SPSS. The open text responses were analyzed thematically by the first author. Cronbach’s alpha was computed as an indicator of internal consistency of the questionnaire.

**Results**

**Participants’ characteristics**
A total of 36 students participated in the survey. There
were 44 students present in the online class at the end of which the survey was conducted. Hence, the survey response rate may be considered as 81.82%. Among the participants, there was 14 (38.89%) female, 21 (58.33%) male, and 1 (2.78%) did not want to divulge sex ($\chi^2 = 17.17, P = 0.0002$). The mean age of the participants was 19.97 ± 1.16 years (female 19.93 ± 0.83 years, male 20.1 ± 1.3 years; unpaired t-test between male and female $t = 0.42, P = 0.67$; one who did not disclose the sex was of 18 years).

**Participation**

All of the students use smartphone to participate in the quiz. Fourteen students (38.89%) never faced any technical difficulty in participation, 15 (41.67%) students rarely faced, and 7 (19.44%) students sometimes faced technical difficulty ($\chi^2 = 3.17, P = 0.21$). Among the 36 respondents, 19 participated in 16–20 quizzes followed by 10, 6, and 1 students in 11–15, 6–10, and 1–5 quizzes, respectively ($\chi^2 = 19.33, P = 0.0002$) [Figure 1].

**Major finding**

The survey response is presented in Table 1. Majority of the students agree that the online quiz is a valuable learning activity. It enables them to get feedback of their classroom learning and helps in identifying the weak area and motives themselves to study. The online quiz may be considered a replacement for offline quiz. Although many of the students think the online formative assessment should be compulsory, a significant number remains neutral and disagree on that. However, an anonymous formative assessment was favored by majority of the students.

**Qualitative data**

Among the 36 students, 13 (36.11%) shared their views in addition to the compulsory questions. The thematic analysis of the qualitative data is presented in Table 2 where the statements of the students are quoted and identifier is designed according to age, sex, and number of participations in 20 sessions of formative assessments. For example, 20F11–15 indicates that the commentator is a 20-years-old female who attended 11–15 sessions (range was given in questions as they may not remember the exact number of participation).

Students want more questions after online classes. In addition, they would like to participate in topic or chapter wise formative assessments, and it would help them to revise the topic according to the score. They expressed that the online quizzes are interesting and it would help them in their future National Exit Test (NEXT) examination.

**Questionnaire characteristics**

With confidence level 95%, the confidence interval was 13.13. This indicates that if 52.78% of the students strongly agree that online formative assessment is valuable learning activity, 39.65% (52.78 - 13.13) to 65.91% (52.78 + 13.13) of the 1st-year medical students of other centres would have responded like our students.[12]

The internal consistency of the questionnaire to know the perception of the students about the online formative assessment (i.e., first four question) was “good” ($\alpha = 0.848$). Hence, this segment of the questionnaire may be used in future similar studies. For further insight, item wise statistics for internal consistency is shown in Table 3.

**Discussion**

The majority of the students participated in all sessions of the formative assessment without facing any technical difficulty on their smartphone. Hence, online quiz may be a quick feasible method for conducting formative assessment among 1st-year medical students.

Students opined it to be a valuable learning activity. This finding is corroborative with the finding by Lull and Mathews and Labarca et al.[8,9] Formative assessments provides continuous feedback to the learners. With the feedback, students can plan their strategy of further study on the topic. We found that majority of the 1st-year medical students think that the online formative assessments provided them feedback about the learning from the online classes. It helped them to identify their weakness in learning and motivated them to further study the topic. The result of this study on online formative assessment is found to be similar to the offline formative assessment.[13]

Although formative assessment is an effective tool for the improvement of students’ academic performance, it should be anonymous.[14] Students of our institution also
Table 1: Students’ perception on online formative assessment with online classes

| Item                                    | Response                          | χ², P          |
|-----------------------------------------|-----------------------------------|----------------|
| Feedback about learning                  | Strong disagreement 0  Disagreement 0  Neutral 1 (2.78)  Agreement 12 (33.33)  Strong agreement 23 (63.89) | 20.17, <0.0001* |
| Identify areas of weakness              | Strong disagreement 0  Disagreement 1 (2.78)  Neutral 2 (5.55)  Agreement 15 (41.67)  Strong agreement 18 (50) | 25.56, <0.0001* |
| Motivation for study                    | Strong disagreement 1 (2.78)  Disagreement 1 (2.78)  Neutral 5 (13.89)  Agreement 19 (52.78)  Strong agreement 10 (27.8) | 31.78, <0.0001* |
| Valuable learning activity              | Strong disagreement 0  Disagreement 0  Neutral 1 (2.78)  Agreement 16 (44.44)  Strong agreement 19 (52.78) | 15.5, 0.0004* |
| Replacement for offline quiz            | Strong disagreement 0  Disagreement 2 (5.55)  Neutral 10 (27.8)  Agreement 14 (38.89)  Strong agreement 10 (27.8) | 8.44, 0.0377* |
| Should be compulsory for all            | Strong disagreement 0  Disagreement 5 (13.89)  Neutral 8 (22.22)  Agreement 14 (38.89)  Strong agreement 9 (25) | 4.67, 0.1979 |
| Should be anonymous                     | Strong disagreement 2 (5.55)  Disagreement 1 (2.78)  Neutral 6 (16.68)  Agreement 16 (44.44)  Strong agreement 11 (30.55) | 22.06, 0.0002* |

*Statistically significant P values are of Chi-square test

| Table 2: Qualitative data from the open comment option |
|-------------------------------------------------------|
| Theme | Description | Identifier* | Selected comments |
| Number of questions | Seven out of 13 students opined that more questions to be added to the current structure of 5 MCQ | 18N6-10 | “More number of questions should be added in the quiz” |
| | | 20F11-15 | “You should give more questions” |
| | | 18M16-20 | “Can increase the number of questions” |
| Additional formative assessment | Three students suggested to allocate them a topic to read and MCQ related to that topic in addition to the current quiz with the online class | 22M6-10 | “Better if u give us some small topics to study and take quizzes on any other day this will motivate me to study” |
| | | 19M16-20 | “It will be better if quiz covering a chapter or more done in further times” |
| Interest | Three students expressed that the online quizzes are interesting and would be beneficial to them | 19F16-20 | “Sir, it is very interesting” |
| | | 19M16-20 | “Quizzes are interesting and it will be very beneficial for us” |
| Scope for revision | One student suggested to conduct a combined quiz after completing a segment of the chapter so that students can identify the lacuna and plan their revision accordingly | 20M16-20 | “A combined test of previous topics should be given so that students can assess their revision strategy” |
| Helpful for examination | One student opined that MCQ based test would help them in their future “National exit test” which is yet to be implemented | 20M16-20 | “MCQ will be helpful for our NEXT Exam” |

F: Female, M: Male, N: Sex not divulged. *First two digit indicates age, the letter indicates sex, and the range indicate the approximate number (as recalled by the participants) of participation in 20 online quiz sessions. MCQ=Multiple choice question, NEXT=National Exit Test

| Table 3: Item-total statistics of internal consistency test |
|-----------------------------------------------------------|
| Item | Scale mean if item deleted | Scale variance if item deleted | Corrected item-total correlation | Squared multiple correlation | Cronbach’s α if item deleted |
| Feedback about learning | 12.89 | 3.59 | 0.699 | 0.495 | 0.812 |
| Identify areas of weakness | 13.11 | 2.79 | 0.833 | 0.737 | 0.738 |
| Motivation for study | 13.5 | 2.66 | 0.647 | 0.477 | 0.853 |
| Valuable learning activity | 13 | 3.6 | 0.672 | 0.602 | 0.820 |

supported this view and majority of them wanted it to be faceless. In addition, it should be an optional academic activity. So, that the students are not bound to participate. However, the assessments should be made interesting so that students participate with their personal interest. Offline formative assessment may be coupled with 1-h lecture class where the teachers can provide the self-assessment questions at the end of the class. Our students suggested that online quiz have the potential to replace the face-to-face quiz. The major advantage of online quiz is that the students get immediate customized feedback on the learning which difficult in face-to-face paper based quiz.\[13\]

Face-to-face formative assessment with objective structured practical examination has been found to be an effective method for improvement of practical skills among Indian medical undergraduate students.\[16\] Furthermore, a frequent conduct of face-to-face formative assessment with feedback for filling the lacunae in learning improves the performance of the students.\[17\] However, the current study was about the online formative assessment. In our institution, we were using five MCQs at the end of the online classes. However, in the open comment section, majority of the students commented that they want more number of questions. However, this may not be feasible due to time limitation as we cannot compromise the class time. Besides, students may engaged in solving the questions in their next immediate class too if there is more questions. To solve the issue, students suggested conducting additional formative assessment in spare time. They would like to self-assess after completing a segment of the chapter. The online formative assessment was an interesting academic
activity to the students. Hence, other institutions may also start this method of formative assessment after online classes. As pointed out by two students in the open comment that these MCQ-based quizzes would help them in setting revision strategies and would help in their future NEXT examination. NEXT is a national level qualifying examination for medical graduate that is to be implemented in India in future.[18]

The result of this pilot study can be considered as a reference for future studies. As per the result of this study, 1st-year undergraduate medical students are interested to participate in online formative assessment. Medical teachers may design their online classes along with MCQ based quizzes. However, care should be taken so that the quizzes are optional and anonymous. A chapter-wise online formative assessment may also be designed for students.

We tested the questionnaire for any further usage and found the internal consistency to be good.

This is the first study to ascertain the perception of Indian medical students on online formative assessment conducted with online classes. We conducted a fully anonymous survey so that the students could provide their opinion freely. The qualitative data provided further insight from the students that where not otherwise collected with the questionnaire we designed.

This study was conducted in a medical college from eastern part of India. Although the participants in the survey were adequate for this pilot study, a survey with more number of students would be better in future.

**Conclusion**

First-year medical students perceive that the online formative assessments along with the online classes are valuable learning activity that provide them feedback about the learning and motivates them for further study. Students would like to participate in optional anonymous quiz and they think the online quiz may be a replacement of face-to-face formative assessment quiz. The finding of this pilot study should be further evaluated with multi-center study with more participants.

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**Conflicts of interest**

There are no conflicts of interest.

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**Annexure 1**

**Online questionnaire**

*My opinion on online formative assessment quiz*

This is an anonymous survey. Please provide your opinion freely.

This is a survey to know your opinion on the usefulness of online formative assessment quiz conducted at the end of online classes. Participation in this survey is voluntary. Your identity remains undisclosed. Anonymous data of this survey will be analysed and published in future. To respond to the survey, please select “I agree” and click on the “Next” to go to the survey form. If you do not wish to participate, you may exit the browser. If you want to exit from the survey while in the form, please do not click on the “Submit” button. Your response will not be captured.

**Part I**

| Statements                                      | Response option |
|------------------------------------------------|-----------------|
| I am                                           | Female          | Male            | Prefer not to say |
| My age is ____ years                           |                 |                 |                  |
| I participated in ____ quizzes                 | 1-5             | 6-10            | 11-15            | 16-20            |
| I participate in the quiz on my ____           | Smartphone      | Tablet          | Laptop           | Desktop          | Others |
| I faced technical difficulty during the participation | Always         | Very often      | Sometimes        | Rarely           | Never  |

**Part II**

| Statements                                      | Response option |
|------------------------------------------------|-----------------|
| Strongly disagree                               | Disagree        | Neutral         | Agree            | Strongly agree   |
| Online quizzes give me feedback about my learning |                 |                 |                  |                  |
| Online quizzes helped me to identify areas of weakness |                 |                 |                  |                  |
| Online quizzes motivated me to study            |                 |                 |                  |                  |
| The online quiz is a valuable learning activity |                 |                 |                  |                  |
| Online quiz is an adequate replacement for formal in-class pen and paper quiz |                 |                 |                  |                  |
| Online quizzes should be compulsory for all students |                 |                 |                  |                  |
| Online quizzes should be anonymous              |                 |                 |                  |                  |
| Your open opinion about the online formative assessment | Undefined text response |                 |                  |                  |