Recommendation Systems For E-commerce Systems An Overview

Farah Tawfiq Abdul Hussien¹, Abdul Monem S. Rahma¹, Hala Bahjat Abdul Wahab¹
¹: Department of Computer Science, University of Technology, Baghdad, Iraq
E-mail: 10029@uotechnology.edu.iq
110003@uotechnology.edu.iq
110005@uotechnology.edu.iq

Abstract: Due to the huge expand in global markets and financial transactions, the importance of E-commerce has grown significantly, so to achieve fully functioning, scalable, reliable, efficient, secure, and user-friendly E-commerce system, Adequate system analysis and design procedures are essential. On the other hand, the internet has totally altered the way most companies work. The Internet has created a means for e-commerce, the internet has created a way to provide a unique avenue for companies and customers to sell and buy goods and services. When creating an e-commerce website, there are several goals that must be taken into account, one of them is how to increase the site’s efficiency to ensure customer turnout and thus achieve the required material profits. There are several methods that are followed to increase the efficiency of the site. One of these methods is the recommender system. This paper produces a study overview of the value of recommended systems and thoroughly analyzed Collaborative Recommender System (CF) techniques with its techniques, which presents proposals to customers according to their interests, making it easier for the customer to search and thus choose the goods that suit him.

1. Introduction
E-commerce is defined by Whinston and Kalakota as “the process of purchasing and marketing of information, goods and services by computer networks; which are mainly being the internet[1]. However, the term is used by others to include not only the previously mentioned buying and marketing, on the other hand, the internet technologies usage, such as email and intranets, to share or exchange information either within the enterprise or with external stakeholders. [2]. Other meanings agree that e-commerce often denotes the acts, techniques and principles are needed to promote the integration of electronic communication into the business climate. A more inclusive e-commerce’s concept would be: Capacity to achieve commercial contacts and full agreements Exchange of goods and services between the concerned parties through the use of instruments, regulations, methods and techniques for electronic, internet and/or telecommunications.

More businesses are producing online presence to keep track of their competitive advantage due to the massive growth of the internet network. For any organization to succeed domestically or internationally, the internet has become a critical instrument. The Internet’s exponential growth has completely altered the workings of most companies. The Internet provided e-Commerce firms with a unique platform to offer and buy products and services for consumers.
E-commerce can be categorized into several classes: Business-to-Business (B2B), Business-to-Consumer(B2C), Consumer-to-Consumer(C2C) [3].

(B2B) is very much anchored in the networks of electronic data interchange (EDI) created among companies and manufacturers / suppliers inside a certain sector. E-commerce helps businesses to conduct their business from mining to the collection and delivery of online orders. B2B e-commerce includes the use of Internet-based marketplaces links in which a diversity of goods, some general crossway businesses and others exclusive to a specific industry can be
purchased or sold by contributing businesses. [4]. Amazon invented an algorithm which looks at the products itself. It selects recommendations by buying or rated items from the consumer and pairs them to similar items, using metrics and a list of recommendations. The algorithm is called collaborative, item-based filtering. [5].” Some of the recommendation algorithms that have been designed for E-COMMERCE web sites will be reviewed below.

2. Recommender System

With the fast growth of internet and smart devices, e-commerce systems have become further convenient and common in our daily lives. There are various types of products in an inclusive online shopping site like Alibaba, Amazon and so on, therefore there is a problem for clients to find out a suitable item from all the others, which in turn would influence the clients’ interest for purchasing which in turn reduce the sales of trades. Therefore, an appropriate recommender system will be very essential for the clients and businesses of an inclusive e-commerce web site. In order to increase the performance of e-commerce system, recommendation system is used which is depends in most existing systems only on purchasing information. A recommender system acquires information from a client and recommends goods that it will find most valued from among the existing products.

Recommendation Systems are considered as software tools and techniques to suggest products for customers via taking into account their favorites in an automated way. The provided suggestions aimed to provide customers in numerous decision-making ability. Recommendation systems are embedded in various fields such as knowledge recovery (IR), machine learning, decision support systems (DSS), and text classification. Through recommending consumers with potentially important or useful items, to deal with the problem of information overload (IO), these systems are used. They have proven to be useful IO processing tools for online clients and have become one of the most common and powerful e-commerce tools. The Collaborative Filtering Algorithm (CF) is the basis of many existing recommendation systems and has been commonly used in e-commerce. In many popular e-commerce companies, they have stated that they are very strong and successful techniques [6].

![Fig.(1) Recommendation system function](image-url)
There are majorly six types of recommender systems which work primarily in the Media and Entertainment industry [7]:

2.1. Collaborative Recommender system

Based on the idea that the items that other customers of the same tastes liked earlier are suggested to the target customers. The similarity in perception of two or more customers is calculated by respects of the similarity in the previous scores of the customer. All CF algorithms share an ability of making use the previous scores of customers so as to recommend or predict new item that several customers will like.

The real theory relies heavily on the concept of similarity between customers or among objects, the similarity between previous preferences or ratings is expressed as a function of tradition. Two simple alternatives of CF algorithms can be listed as client based and item based algorithms [8].

Collaborative filtering Recommendation algorithms are typical personalized recommender approach which are broadly employed in many E-commerce recommendation systems. It is a method that depended on three rules: people have similar favorites and attentions, their favorites and attentions are steady, their choices can be concluded by denoting to their historical favorites. Therefore, collaborative algorithm is constructed on the action of users to find direct neighbors for each one and predict his interests according to his neighbor’s interests or favorites[9].

Amazon, applied collaborative filtering for the purpose of recommending products to clients[10].

Collaborative filtering recommendation methods have been improved quickly and, Many of these improved methods are Dedicate to build systems of recommendation, they can be categorized into two approaches user-based and item-based. Item-based CF to identify relations among dissimilar items; it Analyses the user-item matrix first then by means of these relations circuitously calculate recommendations for clients[11]. The first versions of CF have many problems including cold start, data sparsity, and low scalability. The basic concept of User-based mutual filtering of suggestions is made about the similarity between users, by measuring and comparing the similarity between target clients and other clients depending on the preference of client behavior. [12]. As the neighbor client for the target client is recognized, the system will be able to recommend the client product liked by his or her neighbor items When attempting to suggest objects, these neighbors are regarded as normal, this type of comparable clients is typically known as the nearest neighbor[14]. Nevertheless, the traditional CF algorithm can choose inadequately representative client as the active client’s neighbors, which means that subsequent guidelines are not adequately correct. [13]. However, the requirement of rising accuracy continuously makes recommendation methods compound and difficult to understand. Thus, an effective but at the same time easy-to-realize algorithm is required. Even CF algorithms suffer from high computational consumption and complexity of matrices when large data are involved, also it must recalculate every time the products are updated, therefore there are a lot of research based on CF algorithm to develop and gain butter recommendation system, some of these researches will be reviewed [14].

2.1.1. Model-Based AND Memory-Based Collaborative Filtering

Two types of collaborative filtering algorithms have been studied: CF Algorithm memory-based and CF Algorithm model-based. By comparing their ranking on a set of items, memory-based algorithms define the similarity between two customers. There have been two basic types of problems: scalability and sparsity. Alternatively, model-based approaches have been proposed to reduce these issues, but these approaches appear to reduce consumer selection [15].

- **Model-based CF**: This form of CF can also be used to imply considerable utility over a memory-based approach to competence, but the same degree of accuracy has not been provided until recently. [16,17]. It adopts an eager method of learning that obtains a probabilistic method for two tasks, predicting or recommending content, which pre-calculates a knowledge model, i.e. (user data or item data) with its scores for those items in the proposed framework. Machine
learning algorithms have usually been used in front of the model-based filtering model before, such as Bayesian networks, clustering and rule-based approaches. [18]. Khishigsuren Davagdorj, Kwang Ho Park and Keun Ho Ryu, presented the comparison of the two widely used efficient techniques such as biased matrix factorization and a regular matrix factorization, both using stochastic gradient descent (sgd). We have conducted experiments on two real-world public datasets: book crossing and movie lens 100 k and evaluated by two metrics such as root mean square error (rmse) and mean absolute error (mae). Our experiments demonstrated that biased matrix factorization used sgd technique results in a substantial increase in recommendation accuracy for rating prediction in experimental both datasets. Compute with a regular matrix factorization technique, biased matrix factorization produced the reduction of the rmse by 25.78% and mae by 19.69% for book crossing dataset and rmse by 19.69% and mae by 14.08% for movie lens 100 k dataset. As expected when comparing the results of different datasets, biased matrix factorization using sgd materialize less prediction error. [18 a]. A lot of calculations is made which increase the method complexity as disadvantage but on the other hand it increases prediction accuracy.

- **Memory-based algorithms:** These in fictional works, approaches are more characteristic than model-based, this method is necessary to enforce an intensive memory. It has developed into a CF design that is well established. It's been implemented in an interesting way in many e-commerce systems, particularly Amazon. All calculations are simply left till there is a need for estimation or recommendation[19]. Furthermore, pre-calculation is not mandatory for memory-based algorithms to be made and no off-line design is advanced. Therefore, All details relating to the most recent transaction records is directly accessible in order to make a forecast or suggestion in memory-based CF approaches, it can be a main advantage of these approaches [20]. To find K-nearest neighbors to the online clients or goal product, memory-based CF approaches classically perform statistical methods based on a history of shared ratings. In this scenario, depending on the distance of the neighbor or association from the online consumer, each neighbor gets a weight, then the algorithm somehow joins the favorites of the neighbors closest to create a recommendation for the target customer. In fact, as a neighbor-based CF, memory-based CF has been more frequently related to showing its complete dependency on the algorithm of the k-nearest neighbor. User-based nearest neighborhood and item-based nearest neighborhood are typically two essential NNH approaches implemented in their functions by a memory-based CF method. [21].

Ahmed Zahir, Yuyu Yuan and Krishna Moniz presented a paper, To solve the problems associated with prediction accuracy-based confidence extraction methods, they proposed a new trust-based methodology called AgreeRelTrust. This approach does not require the estimation of the initial prediction, unlike precision-based methods, and the trust relationship is more meaningful. In order to obtain the relationship of confidence, collective arrangements between any two users and their relative activities are combined. To assess the effectiveness of our approach, they applied it to three public data sets and compared the prediction accuracy with well-known collaborative filtering technique. The experimental findings indicate that our approach has great improvements over the other techniques[22]. As advantage this method reduce high computational cost and data sparsity but as drawback of the algorithm only on limit explicit feedback.

- **User-based neighborhood:** User-based neighborhood approaches first figure out who shared the same trend in the target user ratings and then use the same user ratings to predict forecasts and then suggestions. For that specific item, this method of calculating the rating for an active user's unrated item averages the ratings of the nearest neighbors. Weights are assigned to neighbor
ranking values according to their similarity to the target client to create more reliable predictions. Weights allocate this technique to generate a more precise prediction of neighboring values based on their similarity to the active customer. [23]. Mahamudul Hasan, Ahmed Shibbir, Md. In order to find three classes of related users that are super similar, super dissimilar and average similar, Ariful Islam Malik and Shabbir Ahmed suggested a method to combine some traditional metrics of similarity. They are also implementing a new measure of similarity that is useful in the case of an efficient average of identical clients pairs. Lastly, The proposed Recommendation Process is tested through experimentation including actual data from both Movielens and Epinions. Therefore, they may conclude that the proposed similarity metric paves the way for a comprehensive approach to the proposed user-based collaborative filtering system and performs better than other traditional similarity metrics. [24].

- **Item-based neighborhood**: User-based methods are converted into item-based nearest neighbor methods that produce predictions depending on item similarities. The similarity among objects takes advantage of an item-based system. This approach looks at the collection of items rated by a client and measures the similarity between the Goal Object (To decide whether to suggest it to the consumer,) [22]. In order to improve the accuracy of item-related recommendations by using the Apache Mahout library, we proposed a new data model based on user expectations to Ammar Jabakji, Hasan Da g. They also present descriptions of the operation of this model on a dataset taken from Amazon. Our experimental findings indicate that the proposed model will achieve significant changes in terms of recommendation efficacy. [26]. With no feedback from clients the method may face cold start situation as a problem but from another viewpoint recommendation accuracy is increased as benefit.

- **Similarity metrics in collaborative filtering**: An essential step in the CF algorithm is to compute the similarity between goods and customers and, eventually, to select a set of nearest neighbors as an active customer's recommendation partner. It is likely to reason about the similarities between clients or artifacts after a set of profiles is generated via the recommendation method and considers a community of nearest neighbors as suggestion partners for an active client [22]. A. Gujarathi, S. Kawathe, D. Swain, S. Tyagi and N. Shirsat A special CR pool solution was suggested based on the clustering algorithm of k-means. To find out the similarity between clients in the same clusters, the modified cosine similarity IS ADOPTED. Recommendation results for the target customers are then given for. The clustering algorithm beats the conventional k-means algorithm by mathematical analysis. [25].

The necessity for the accuracy of the recommendation algorithm continually makes it complicated and hard to apply a single algorithm in the field of CF recommendations. It is simple, efficient and effective to implement the slope-one algorithm. Yet this algorithm's prediction accuracy is not very high. Moreover, when dealing with customized recommendation processes it does not achieve that well given the relationship between clients. By proposing a slope one algorithm that can be used in many RSSss based on the fusion of trusted data and customer similarity,, these problems were solved. There are three procedures to this algorithm. First, trusted data needs to be selected. Second, the similarity among clients must be determined. Third, this similarity must be applied to the improved algorithm's weight factor, and then the final recommendation equation is made. There have been several studies with Amazon's dataset, and the findings show that the proposed recommendation algorithm performs more reliably than the conventional algorithm [27].
2.2. Content-based recommender system:
Content recommendation systems aim to suggest items that are equivalent to those that the consumer enjoyed earlier. The judgment on the similarity of the objects is based on the characteristics relating to the comparative products. For example, if a book associated with the comedy category has been favorably reviewed by an individual client, then the system might recommend other books from that category. In addition, content-driven recommenders process submissions as a category unique to users and learn a classifier based on product characters for consumer favorites.

Duo Lin, Su Jingta discussed the contextual information data, like click, access, bought, and read information of a client, are used for computing the favorite degree to each object. The objects with higher favorite degrees are suggested to the client. Non-expendable products are often recognized from costly items and processed in various ways. The novelties of the suggested approach are three fold:

1. All of a client's behavioral and navigational knowledge to a product is translated into a uniform metric.
2. Similarity among products are measured by using a ripple-like.
3. Expendable and nonexpendable products are distinguished from each other [28].

Using navigational and behavioral information would address the lack of rating information and improve the effectiveness of the recommendation framework. which is a benefit of the proposal but Contextual navigational and behavioral data information for navigation. Clients not always reflect real consumers’ preferences as a disadvantage.

2.3. Demographic based recommender system
Demographic based recommender system recommends products based on the client demographic profile. The hypothesis is that different suggestion should be provided for different demographic records [26]. Many solutions based on demographic. For example, about customers language or nationality, they are sent to certain websites. Recommendations about the age of the client can be customized [13]. The advantages of a demographic approach are that a client's rate record is usually not needed for a style which is desirable in the form of collaborative and content-based approaches. There are few recommendation approaches that have used demographic data because of the complexity of crabbng data in this type of recommendation. [25].

The recommendation can be made according to clients’ (interest, interpersonal interest, and interpersonal influence likeness). The social factors included provided a help to advise the product to the client in the extra personalized way. The social circle involves clients having alike interests to the clients [27]. Product recommendations are provided by E-commerce sites to the clients to increase the sale of goods. Data mining is used for extracting the necessary information because of the gathering of a huge amount of data in a vast rate. Attacks on recommendation systems can be either push attack or nuke attacks. Fake recommendation is resulted from attack that can affect the satisfaction of the client. In order to enhance efficiency in the recommendation of the products, fake profiles must be distinguished from genuine profiles, which in turn avoids the handling in the recommendation of products in an e-commerce website [13].

When the data that is available for recommendation is not enough this situation is called the cold start, to make recommendation the location feature is involved.

The cold start clients are also supplied with recommendation by considering location characteristic which is stated during registration time. A new client with no buying history is provided with recommendation same as the interest of clients who are belonging to the same location. [30].

M.Wu.et.al has implemented an FRS focused on location choice, which recognizes temporal, spatial and social relationships. Firstly, the Markov chain algorithm was used to compute the similarity of user friendships on social networks [31]. Then, user's area inclination similarity within the real world was
calculated based on the history check-in information, the experimental results on using dataset consist of (604138) user relationships, and check-in data showed that can suggest friends with both similar companionship and area inclination to clients within the large-scale [32]. LBSN combines online and offline knowledge from the user, which significantly Strengthens the bond between the real world and the virtual world. Apart from the profile of the user (such as age, sex, occupation, interests, etc.) and mutual contacts, LBSN also records user check-in history activity (such as time and location check-in), which indicates the actual behavior habits of the user and consumption preferences which can be considered as a benefit, as a limitation The similarity of friendship among clients is computed by walking randomly in a restricted range.

2.4. Knowledge based recommender system

(KB) Knowledge-Based systems suggest products depending on certain domain knowledge about how particular product attributes fulfill clients’ requirements and favorites and, eventually, the way that the client makes use of the products. Remarkable knowledge-based recommendation algorithms usually are Case-Based (CB) [32]. For any KB systems a similarity function considers problem description (needs) and Issue solution (match the recommendation) and approximate how much the client require them. The similarity result also can be straight explained as the benefits of the user recommendation [33]. Depending on The practical method of KB is recognized that information in them causes how a certain product meets certain client requirements and can also clarify the relation between a requirement and a probable recommendation [34,35]. In KB system The client profile may be a data source to help the above inference. Google can be viewed as the modest case that usages a customer enquiry for its recommendations K. Wang’s, T. Zhang, T. Xue, Yu Lu, S.G. Na A customized recommendation framework based on learning clustering representation is proposed for an ecommerce product. Traditional kNN process restricted selection of the adjacent object group. Thus, to pick the adjacent object set, the neighbor factor and time function are implemented and exploit the dynamic selection model. We combine RNN as well as the attention framework to design the recommendation system for ecommerce products [36]. Reducing the limits of traditional recommendation method such as cold start, data sparsity and information overload can be considered as benefit of this method, on the other hand it’s not adequate method for small e-shop.

2.5. Community-based:

This kind of system works on the preferences of the users’ friends to recommend items. Evidence demonstrates that customers They seem to focus more on their friends’ recommendations than on related yet anonymous users’ recommendations[37]. Community-based networks are also related to the and popularity of open social networks with the growth of community-based or social recommendation systems. [38]. This kind of recommender systems models obtains information from the social relations of the group of the clients and the preferences of the client’s friends in that group. To identify the community of the social relations in community-based recommender system, several statistical and graph-based approaches have been implemented. In this case a few instances are Bayesian generative models, hierarchical clustering, graph clustering methods, and modularity-based approaches [39].

Old-style supply chain networks do not match the needs of e-commerce in the era of big data. It is important to evaluate the needs and behaviors of customers to take advantage of potential insights and to develop intelligent supply chain structures that can be done by recommending systems. Due to their ability to capture the possible relationships between objects, graph-based recommendation methods function well for top-N recommendation systems [40]. Zhuoyi Lin, Lei Feng, Chee-Keong Kwoh, Chi Xu submitted an article that proposes a new graph-based recommendation model to achieve personalized item ranking. In order to be precise, we establish an effective semi-supervised learning technique to capture item smoothness, item fitting, and faith in the item. The proposed approach achieves remarkable efficiency and efficacy by moderate use of the form of the item graph. Furthermore, detailed experimental
results on real-world datasets show that our suggested method consistently exceeds the state-of-the-art equivalents of the top-N recommendation mission. [41]. Its time consuming method due to huge calculations but improve performance and efficiency of recommendation system.

2.6. Hybrid Recommend Machine

Hybrid recommendation system can be obtained from a mixture of the above methods by combining two or more methods which attempt to improve their drawbacks [22]. By integrating collaborative and content-based approaches, a hybrid approach has been used to try to improve the disadvantages of both. In addition, the domain and data characteristics of a combination to enhance the hybrid recommendation framework are based on. Seven classes of hybrid recommendation systems, augmentation, combination, mixed, switching, weighted, meta-level and cascade have been proposed by Burke[42].

In 2018, P. Kumar.et.al presented a graph-based FRS using two CF strategies: number of mutual users and influence factor. Then, it assigned a score number to each possible friend to find the higher similarity between users based on the highest score number. The datasets used are Stanford SNAP which consists of (4039), (81,306) users from Facebook and Twitter respectively. The accuracy of the model is 97.2%[43]. So it provide high accuracy result but these result conducted for specified dataset which is SNAP.

2.7. Other methods

It is a very complicated issue to provide recommend for goods and services in new online systems (e.g., e-shops, etc.) , especially as the sizes of the included clients, services, goods and data rise fast[15]. Promoting social communications contributes is necessary to providing more effective recommendations, and this is what customers do. Enhancing these communications over the Internet through social networks so that they can access stores and electronic services. There is a need to obtain elaborate recommendations due to several problems in large systems such as the long tail problem [45]. As process balances become more complex, it will be important to function efficiently, fruitfully and quickly scale / adapt to the growth of customer number / interconnection and volume of existing data (goods, information, etc.) with the new recommendation approach. N. Papadis, E. Stai, V. Karyotis emphasis on addressing these features of online recommendations suggested a technique that relies on combining network embedding with greedy routing in hyperbolic space, taking advantage of metric of hyperbolic space features. The suggested recommendation method produces a progressive path of recommendations by greedy routing through hyperbolic space-embedded networks towards a final (known or inferred) target object, compared to current recommendation systems that rank items to suggest the highest valued ones to customers. It therefore prepares the client to increase the ability for the client to accept the recommendation of the target item(s) by intermediate recommendations. Where the efficacy of greedy routing is leveraged in graphs embedded in hyperbolic spaces and special network structure extracted, dividends are paid, if any, it raises the issue of finding an effective recommendation as a problem along the way. Only local information is needed The path-based recommendation algorithms for their operation can therefore efficiently scale their functionality and provide clients with various recommendations. [46]. As benefit this method prepares the consumer to optimize the chances of following the recommendation of the target product(s) by means of intermediate recommendations, greedy routing has a drawback that a greedy algorithm, in each step, will make a locally optimum solution such that it will lead to a globally optimal solution. Once a choice is made, retract is not allowed in later stages, not all greedy algorithms lead to globally optimum solution. The greedy approach demands that any decision is locally optimum. Finally, these locally optimal methods will add up to a globally optimal solution. The greedy approach can overcome only a few optimization issues.

To resolve the limitations of the previous method and design a more powerful recommendation system other methods have been used, some of them are as follow:
A-The association-rule-based recommendation model:
This is used extensively in e-commerce sites as commercial recommendation engines. Recent studies mostly focus on the way of selecting qualified rules to improve the recommendation efficiency, but the performance of recommendation has been taken special treatment. In order to solve the previous limitation, C. Li, W. Liang, Z. Wu, and J. Cao proposed a framework using distributed-computing to improve the computational effectiveness of recommendation using rule-based. Precisely, a structure called Ordered-Patterns Forest (OPF), which is considered as tree-typed is proposed to reduce and store common patterns. Then, converting qualified rules mining to a problem of rout-seeking on OPF, and produce the algorithm of rout-seeking executing on unattached machine[46]. This method Enhancing the computational efficacy of recommendations based on rules but it is time consuming and space consuming.

B-Recommendation system:
As a cost active solutions handling the information-overwhelming problem, that is accredited via numerous e-commerce framework, like eBay, Amazon, Asos, etc. Item-based or User-based CF, is considered as traditional recommendation approaches, has significant problem when including big data due to matrix complexity and due to it huge consumption computational [23]. from other side neural network structure depending on deep learning technique achieves exceptionally as an alternate choice to solve issue of classification and regression and, particularly with scarce inputs. Moreover, deep learning decrease the problem of cold start to a specific degree which can not be avoided flaw in (CF) method based recommendation algorithms. Y. Sun, H.Lv, X. Liu, P. Xu, Y. Huang, Y. Sun suggested a network structure of deep learning for Weibo clients by using the artificial neural network and the Restricted Boltzmann Machine. The suggested construction is trained and tested over the real dataset given by VComick, who is a provider of online book of comic and shares the information with Weibo.com the largest social network in China. The results conducted from offline experiment presents that the suggested framework performs better than the user-based CF approach in accuracy and coverage. Precisely, the suggested technique proves the capability of mining the long tail under the hypothesis of accurateness guarantee, also decrease the complexity of the scheme intensely [47]. The suggested approach shows the potential to mine the long tail under the assumption of guaranteeing accuracy and significantly decreasing the complexity of the system which is considered as advantage but not all e-commerce websites offer long tail product which is one of the principles that this method built on.

3. Analysis:
The following analysis is based according to experimental results conducted from the methods mentioned previously.
The results show that when there are a lots of calculations then time complexity is increased but it does not mean that the accuracy and performance is high but of course the most important feature that is important to judge the best methods is accuracy in recommendation condition to ensure the best advice to the customer and that he/she will accept the recommendation (maximize acceptance) according to that most of these methods are considered as efficient methods but the method suggested by K. Davagdorj, K. H. Park and K. H. Ryu 2020 (number 9 in the table) could be considered the best because mixes between reducing complexity time which means increasing performance and accuracy of decision.

| Sq. | Researcher name and year | Recommendation Algorithm | Time complexity | Similarity Measure efficiency | Accuracy | scalability | Customer preference analysis |
|-----|--------------------------|--------------------------|-----------------|------------------------------|----------|------------|-----------------------------|
| 1   | Duo Lin, Su              | Content based and        | High            | medium                       | High     | Medium     | High                         |
| #  | Authors and Year | Methodology | Paper 1 | Paper 2 | Paper 3 | Paper 4 | Paper 5 | Paper 6 | Paper 7 | Paper 8 | Paper 9 | Paper 10 | Paper 11 | Paper 12 | Paper 13 |
|----|-----------------|-------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 2  | Nikolaos Papadis, Eleni Stai, Vasileios Karyotis 2017 | Hyperbolic (HRKD),(HRUD) | High     | Medium  | Medium  | High    | Medium  | High    | Medium  | High    | Medium  | High    | High    | Medium  | Medium  |
| 3  | Z. Wu, W. Liang, C. Li, and J. Cao 2018  | Association rule based | Medium  | High    | Medium  | High    | Medium  | High    | Medium  | High    | Medium  | High    | High    | High    | Medium  |
| 4  | Zhuoyi Lin, Lei Feng, Chee-Keong Kwoh, Chi Xu 2019 | Graph based | Medium  | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    |
| 5  | Yan Sun, Haoran Ly, Xu Liu, Peng Xu, Yun Huang, Yuqian Sun, 2018 | Deep learning | Low     | High    | Medium  | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    |
| 6  | A. Gujarathi, Sh. Kawathe, De. Swain, Su. Tyagi and Neeta Shirsat, 2018 | Collaborative filtering | Low     | High    | High    | Medium  | High    | Medium  | High    | High    | High    | High    | High    | High    | High    |
| 7  | Bhagya Ramesh, Reeba R 2017 | Collaborative filtering | Medium  | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    |
| 8  | L. Jiang, Y. Cheng, L. Yang, J. Li, H. Yan, X. Wang 2019 | Collaborative filtering | High    | High    | High    | Not specified | High    | High    | High    | Not specified | High    | High    | High    | High    | High    |
| 9  | K. Davagdorj, K. H. Park and K. H. Ryu 2020 | Model based Collaborative filtering | High    | High    | High    | Not specified | High    | High    | High    | Not specified | High    | High    | High    | High    | High    |
| 10 | Ahmed Zahir, Yuyu Yuan and Krishna Moniz 2019 | Memory based Collaborative filtering | Low     | Low     | High    | Medium  | High    | Low     | High    | Medium  | Low     | High    | High    | High    | Low     |
| 11 | Mahamudul Hasan, Shibir Ahmed, Md. Aritul Islam Malik, and Shabbir Ahmed 2016 | User-based neighborhood Collaborative Filtering | High    | High    | High    | Not specified | High    | High    | High    | Not specified | High    | High    | High    | High    | High    |
| 12 | Ammar Jabakji, Hasan Da’g 2016 | Item-based neighborhood Collaborative Filtering | High    | High    | High    | Not specified | High    | High    | High    | Not specified | High    | High    | High    | High    | High    |
| 13 | K. Wang’s, T. | Knowledge | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    | High    |
Table (1) analysis a Comparison for several papers

4. Conclusion
On the Internet, where the number of choices is overwhelming, there is need to rank, filter, and efficiently supply applicable information to alleviate the information overload problem, which has generated a potential problem to many Internet clients. RS solve this problem via exploring large volume of dynamically generated information to supply clients with personalized content and services. The plurality of approaches and RF algorithms can be employed for diverse kinds of recommendations depending upon the domain for which they are submitted. The choice of specific technique to employ in a RS is depend on the required recommendation outcomes. Therefore the improvements of a recommendation technique must be supported by the corresponding assessment measure. This paper is presenting the outcomes of each category of RS techniques and discusses several proposals that have been submitted to overcome the limitation of each type.

Most modern e-commerce systems are directed towards adding recommendation systems because they increase the efficiency of the commercial site by displaying the most popular products, which makes it easier for the customer to choose the most suitable product for him and thus increase the demand for these sites and thus increase commercial profits.

References:

[1] K. R. and W. A. “Electronic Commerce: A Manager’s Guide”, 1997 Reading, Addison-Wesley.
[2] B. C., H. Feng, S.Li, L.Lu,”the recommendation service of shareholding for fund companies based on improved CF method”, 7th International Conference on Information Technology and Quantitative Management, ScienceDirect 2019.
[3] Papazoglou, M.P. and A. T., “Business-to-business electronic commerce issues and Solutions”. Decision Support Systems, 2000, p. 301-304.
[4] T. M., “Business to business exchanges”. Information Systems, 2001. 18(2): p. 54-62.
[5] Greg Linden, Brent Smith, and Jeremy York • Amazon.com,” Amazon.com Recommendations, Item-to-Item Collaborative Filtering “, JANUARY • FEBRUARY 2003 Published by the IEEE Computer Society 1089-7801/03/$17.00©2003 IEEE INTERNET COMPUTING
[6] Hyunwoo Hwangbo Yang SokKim Kyung Jin Cha, “Recommendation system development for fashion retail e-commerce”, Electronic Commerce Research and Applications Volume 28, March–April 2018.
[7] Burke, R.D., “ Hybrid web recommender systems.”, 2007b Lect. Notes Computer. Sc., 4321: 377-408.
[8] Jiro Iwanaga, Naoki Nishimura , Noriyoshi Sukegawa , Yuichi Takano,“Improving collaborative filtering recommendations by estimating user preferences from clickstream data”, Electronic Commerce Research and Applications, Volume 37, September–October 2019, 100877.
[9] Bushra Alhijawi, Yousef Kilani,” A collaborative filtering recommender system using genetic algorithm “, Information Processing & Management Volume 57, Issue 6, November 2020, 102310.
[10] M. Nilashi, K. Bagherifard, O. Ibrahim, H. Alizadeh, L. AyodeleNojeem and N. Roozegar, “Collaborative Filtering Recommender Systems “, April 2013 Research Journal of Applied Sciences, Engineering and Technology 5(16):4168–4182.
[11] Jiangzhou Deng, Junpeng Guo, Yong Wang, “A Novel K-medoids clustering recommendation algorithm based on probability distribution for collaborative filtering”, Knowledge-Based Systems Volume 175, 1 July 2019.

[12] Jing Yi 1, Liang ZHANG 1, Phelan, C. A., “A Novel Recommendation Strategy for User-based Collaborative Filtering in Intelligent Marketing”, Journal of Digital Information Management, Volume 14 Number 2, April 2016.

[13] Wenjun Li, Junpeng Guo, Yong Wang, “A Novel K-medoids clustering recommendation algorithm based on probability distribution for collaborative filtering”, Knowledge-Based Systems Volume 175, 1 July 2019.

[14] Wenjuan Li, Jian Cao, Jiyi Wu, Changqin Huang, Rajkumar Buyya, “A collaborative filtering recommendation method based on discrete quantum-inspired shuffled frog leaping algorithms in social networks”, Future Generation Computer Systems Volume 88, November 2018.

[15] Sarwar, B.M., G. Karypis, J.A. Konstan and J. Riedl, “Item-based collaborative filtering recommendation algorithms”, Proceedings of the 10th International World Wide Web Conference (WWW), ACM, Hong Kong, 2001.

[16] Breese J., D. Heckerman and C. Kadie, 1998. Empirical analysis of predictive algorithms of collaborative filtering. Proceedings of the 14th Conference on Uncertainty in Artificial Intelligence (UAI). Morgan Kaufmann Publishers, Madison, Wisconsin, USA.

[17] Basu, C., H. Hirsh and W. Cohen, “Recommendation as classification: Using social and content-based information in recommendation”, Proceedings of the 15th National Conference on Artificial Intelligence (AAAI). Madison, Wisconsin, USA, 1998.

[18] J. Breese, D. Heckerman and C. Kadie, “Empirical analysis of predictive algorithms for collaborative filtering”, the 14th Conference on Uncertainty in Artificial Intelligence (UAI). Morgan Kaufmann Publishers, Madison, Wisconsin, USA, 1998.

[19] Ungar, L.H. and D.P. Foster, “Clustering methods for collaborative filtering” the Workshop on Recommender Systems at the 15th National Conference on Artificial Intelligence (AAAI). Madison, Wisconsin, USA, 1998.

[20] Sarwar, B.M., G. Karypis, J.A. Konstan and J. Riedl, “Application of dimensionality reduction in recommender system: A case study”, the ACM Web KDD Workshop at the ACM SIGKDD Conference on Knowledge Discovery in Databases (KDD), Boston, Massachusetts, USA, 2002.

[21] Schaefer, J.B., D. Frankowski, J. Herlocker and S. Sen, “Collaborative Filtering Recommender Systems”, the Adaptive Web. Springer Berlin, Heidelberg, 2007.

[22] Ahmed Zahir, Yuyu Yuan and Krishna Moniz, “AgreeRelTrust—a Simple Implicit Trust Inference Model for Memory-Based Collaborative Filtering Recommendation Systems”, Electronics 2019, 8, 427; MDPI.

[23] Hamid Alizadeh, K. BagheriFard, Nazanin Roozegar, M. N., Lasisi Ayodele Nojeem and O. Ibrahim, “Collaborative Filtering Recommender Systems”, Research Journal of Applied Sciences, Engineering and Technology 5(16): 4168-4182, 2013 ISSN: 2040-7459; e-ISSN: 2040-7467.

[24] Mahmudul Hasan, Shibbir Ahmed, Md. Ariful Islam Malik, and Shabbir Ahmed, “A Comprehensive Approach towards User-Based Collaborative Filtering Recommender System”, 2016 International Workshop on Computational Intelligence (IWCi) 12-13 December 2016, Dhaka, Bangladesh 159.

[25] Akash Gujarathi, Shubham Kawathe, Debashish Swain, Subham Tyagi and Neeta Shirsat, “Competent K-means for Smart and Effective E-commerce”, © Springer Nature Singapore Pte Ltd. 2018.

[26] Ammar Jabakji, Hasan Da’g, “Improving item-based recommendation accuracy with user’s
preferences on Apache Mahout “, 2016 IEEE International Conference on Big Data (Big Data)
[27] Liaoliang Jiang, Yuting Cheng, Li Yang· Jing Li, Hongyang Yan, Xiaojin Wang, “ A trust-based collaborative filtering algorithm for E-commerce recommendation system “, Journal of Ambient Intelligence and Humanized Computing (2019) 10:3023–3034
[28] ] Duo Lin, Su Jingtao, “RECOMMENDER SYSTEM BASED ON CONTEXTUAL INFORMATIO OF CLICK AND PURCHASE DATA TO ITEMS FOR E-COMMERCE “ the Third International Conference on Cyberspace Technology (CCT 2015),IIEEE.
[29] Maryam Khanian Najafabadi, AzlinaMohamed, Choo WouOon, “An impact of time and item influencer in collaborative filtering recommendations using graph-based model”, Information Processing & Management Volume 56, Issue 3, May 2019.
[30] B.Ramesh, ReebaR, “SECURE RECOMMENDATION SYSTEM FOR E-COMMERCE WEBSITE”, International Conference on circuits Power and Computing Technologies [ICCPCT], 2017.
[31] M. Wu, Z. Wang, H. Sun, and H. Hu, “Friend recommendation algorithm for online social networks based on location preference,” in 2016 3rd International Conference on Information Science and Control Engineering (ICISCE), 2016, pp. 379-385: IIEEE.
[32] ] Bridge D., M. G’oker, L.McGinty and B.Smyth, “Case-based recommender systems”, The Knowledge Engineering Review, Vol. 20:3, 315–320, Cambridge University Press,2006.
[33] Ricci F., D.Cavada, N.Mirzadeh and A. Venturini., “Case-based Travel Recommendations”, Fesenmaier, D.R., K. Woebner and H. Werthner (Eds.), Destination Recommendation Systems: Behavioural Foundations and Applications. CABI, London,2006b.
[34] Burke R., “Hybrid recommender systems: Survey and experiments. User Mod”. User-adapted Interac.,
12(4): 331-370 . Part of book series (LNCS, volume 4321), Springer.
[35] ] Kai Wang , Tiantian Zhang, Tianqiao Xue,Yu Lu, Sang-Gyun Na, “E-commerce personalized recommendation analysis by deeply-learned clustering”, Journal of Visual Communication and Image Representation,Volume 71, August 2020.
[36] Lorenzi F. and F.Ricci, “Case-based Recommender Systems: A Unifying View”, Mobasher, B. and S.S. Anand (Eds.), ITWP. Springer, Heidelberg. 2003.
[37] Zhang Y., J.Callan and T.Minka, “Novelty and redundancy detection in adaptive filtering”, the 25th Annual International ACM SIGIR Conference on Research and Development in Information Retrieval. ACM, New York,2002.
[38] ] YuLi LiuLu LiXuefeng ; “A hybrid collaborative filtering method for multiple-interests and multiple-content recommendation in E-Commerce”, Expert Systems with Applications Volume 28, Issue 1, January 2005.
[39] Delong C. and K.Erickson,” Social topic models for community extraction categories and subject descriptors “. October, 2008
[40] ] Fortunato S.” Community detection in graphs.” Reports. 486(3-5): 75-174., 2010.
[41] Zhouyi Lin, Lei Feng, Chee-Keong Kwoh , Chi X, “ Fast Top-N Personalized Recommendation on Item Graph”, 2019 IEEE International Conference on Big Data (Big Data)
[42] B.Ramesh, ReebaR, “SECURE RECOMMENDATION SYSTEM FOR E-COMMERCE WEBSITE”,International Conference on circuits Power and Computing Technologies [ICCPCT],2017.
[43] P. Kumar and G. R. M. Reddy, "Friendship recommendation system using topological structure of social networks," in Progress in Intelligent Computing Techniques: Theory, Practice, and Applications: Springer, 2018, pp. 237-246.
[44] ] J.Leskovec, A.Rajaraman, J.Ullman, “Mining of Massive Datasets”, Cambridge University Press, 2nd Ed., Dec. 2014.
[45] Nikoalos Papadis, EleniStai, VasileiosKaryotis, “A Path-based Recommendations Approach for Online Systems via Hyperbolic Network Embedding “, 2017 IEEE Symposium on Computers and Communications (ISCC).
[46] C. Li, W. Liang, Z. Wu, and J.Cao , “An Efficient Distributed-Computing Framework for
Association-Rule-Based Recommendation “International Conference on Web Services, 2018 IEEE.
[47] Yan Sun, Haoran Lv, Xu Liu, Peng Xu, Yun Huang, Yuqian Sun, “Personalized Recommendation for Weibo Comic Users”, 978-1-5386-3395-3/18/$31.00 ©2018 IEEE.