ELIMINATION OF THE INFLUENCE OF INVESTMENT, FINANCIAL AND OPERATIONAL RISKS ON THE ORGANISATION ECONOMIC SECURITY

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Abstract. This scientific paper considers the essence of investment, financial and operational activity of the enterprise in the context of provision of a high level of its economic security, and describes the importance of investment support for the economic activity of the enterprise and the place of investments for the factor of economic security. The method of estimation of investment, financial and operational risks based on matrix and expert approaches was offered. The modelling of the systemic risk impact on the economic security of the enterprise was performed and recommendations on the neutralization of the influence of risks were developed.

Keywords: systemic risks, economic security, security breach, investment process stages, matrix of risk analysis, expert evaluations

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1. Introduction

Market economy conditions require a constant search for new ideas, opportunities, and orientation towards innovation. The development of any system becomes possible thanks to active investment, finance and activities. However, the great degree of a risk of deterioration of economic safety, and risks that invested funds will not bring the expected results, as well as a lack of own funds, insolvency of customers and unacceptable conditions of investment and lending inhibit the development of enterprises. The economic evaluation of investment, financial and operational activities of the enterprise and output types of risks that allows to comprehensively examine the state of economic safety in order to identify problem situations in its observance and strengthening becomes crucial.

2. Literature Survey

The following research studies are devoted to the study of organizational and economic problems of the impact of heterogeneous risks and the advocacy of the economic safety of companies and enterprises (Barton, et al. 2001; Brockett and Rezaee, 2012; Dobelli, 2013; Kaplan and Mikes, 2012; Keynes, 2013; Marilena and Corina, 2012; Ozturk, 2016; Perry, 2017; Tvaronavičienė, 2018; Kuzmin et al. 2019; Cherchyk et al. 2019; Vorotnikov, et al. 2019; Limba et al., 2019). At the same time, the insufficient attention is paid to issues related to the management of the flows of risks of investment, financial and operational origin and the development of methodological recommendations for maintaining a high level of economic safety of the enterprise.

The purpose of the paper is to formulate and test case-based methodological approaches to the search and reduction of the impact of investment, financial and operational risks in order to maintain the company’s proper economic safety.
3. Methods

The financial and economic crises affecting the world economy from time to time raise the issue of the need to find methodological tools and practical principles for reduction of the impact of investment, financial and operational risks on business activities of enterprises and prevent the reduction of economic safety. On the one hand, the operational activities set the task for investment activities, since the need to increase the competitiveness of an enterprise requires investment. At the same time, the necessary sources of investment can be attracted through financial activities (Nikitina et al. 2018; Shvetsova et al. 2018; Masood et al. 2019).

4. Results

On the other hand, it is investment activities are a preliminary step for the organization of the main activities of the enterprise (Fig. 1).

![Scheme of interaction of investment, financial and operational activities of the enterprise](source)

So, we form an updated concept of investment activities in industry, which is a strategic set of consistent actions when investing funds and resources to stimulate investment activities in order to obtain competitive advantages or obtain the benefits in some form in the future period based on a market approach, taking into account the conditions of production and prevention of violation of the safety of the business entity (Dykha M. V., 2016).

The attraction of investments, the use of investment resources will increase the risk-protection of enterprises, which will promote the restoration of the reproductive process in industry and the safety of existence. This approach entails obligatory consideration of the economic essence of the activities as an investment-innovation ones. The investment-innovation activities in industry are connected with investment in the production of innovations, that is, a systematic and consistent process of implementation of innovation-investment projects, stimulation of investment activities of economic entities in order to provide competitive advantages in the forecast period (based on market orientation) (Gitman & Jochnk 2011).

The main objective of the operational, investment and financial activity in the industry should be to create the optimal conditions for the development and intensification of the use of innovative potential based on investments. The main principles of operational, investment and financial activities in industry are purposefulness, unity, mutual influence, movement, adaptability, knowledge, efficiency, multivariateness, systemicity, regulation of actions, complexity, social, ecological and economic safety.
The purposefulness involves directed investments in order to obtain an effect in a certain time period. The efficiency implies extraction of profit and (or) other effect. The multivariateness is possible when evaluating the efficiency of investments. The systemacity implies a certain investment process algorithm. The controllability of actions means the ability to influence investment activities. The complexity allows the use of various methods and techniques for the regulation of operational, investment and financial activities. The social, environmental and economic security is seen as a necessary condition for the implementation and development of enterprises and the challenge of their economic safety (Bertels and Dobson 2017).

It is especially necessary to distinguish the investment activities of enterprises, which forms the largest list of risks to economic activities. The investment activities is the intensity of investments, which is characterized by volumes and rates of attraction of investments and obtaining a socio-economic result with effective use of investments. At the same time, the level of investment attractiveness serves as an integral indicator summarizing the multi-directional impact of investment potential and investment risk indicators (Kruschwitz & Husmann, 2012).

The investment potential is in the form of an amount of objective prerequisites for investment, which depends both on the diversity of spheres and objects of investment, and on their economic health. Investment potential is a characteristic that takes into account the main macroeconomic characteristics, the territory’s saturation with factors of production, consumer demand of the population, other indicators. The structure of investment potential includes the following components: resource and raw material potential; production potential; consumer potential; infrastructure potential; labour potential; institutional capacity; financial potential; innovative potential; intellectual potential, and marketing potential (Karpenko et al., 2018).

In relation to investments, the investment climate shows the extent to which a favourable situation can be favourable and unfavourable. The favourable investment climate promotes active activity of the investor and stimulates the inflow of capital (Fig. 2).

![Fig. 2. Stages of the investment process at the enterprise](source: Astakhova, 2012; Eckbo 2007)
An unfavorable investment climate means an increase in risk for an investor, which in turn leads to capital leakage and a decline in investment activity. The investment risk reflects the feasibility of investment in this territory, the probability of loss of investment and income from them. The investment risk is a qualitative aspect of investment attractiveness and is subdivided into: economic, social, political, financial, ecological, and criminal (Tetiana et al., 2018). We consider it important, when considering investment activity, to introduce the notion of an investment complex.

The investment complex should be understood as the integral combination of organizations belonging to one (related) industry, related to each other by economic relations in the field of production and distribution of products, goods, services in a specific market segment (territory) with a view to optimize the use and distribution of investment resources (Dudzevičiūtė and Prakapienė, 2018). Factors influencing investment and innovation activity are subdivided, based on the possibility of influence on them by the company, into objective and subjective ones (Fig. 3).

The subjective factors are related to management activities. Considering investment and innovation activities as a complex multi-level multifunctional economic system, it is necessary to use in its formation and development the directions of its activities, which ensure its systemic rationality. The links between subjects and objects of investment and innovation activities are diverse. It is necessary to distinguish between them system-forming connections and to reveal the nature of their manifestation in the direction of development of the investment activity itself. The main directions of investment activities are measures to organize a favourable regime for activities of domestic and foreign investors, increase profitability and minimize risks in the interests of stable socio-economic development and raising the standard of living of the population. The result of the investment activities is the volume of involvement in the development of the industry and organization of investment resources (Teletov et al., 2017).

The mechanisms of control and ongoing management of investment, financial and operational risks, and overcoming the pressure on the company’s economic safety will be conducted on the bases of the case-by-case basis through the introduction of Case-Enterprise - (Public Joint Stock Company) PJSC Company A” for modelling the parameters of scientific research. Under the investment, financial and operational risks at PJSC Company A, we understand the probability of losses of a number of production assets during the active phase of production. During the risk management procedures at the enterprise, it analyzes the sources of risks, performs the ongoing monitoring, assesses their importance and level of threats, and controls the qualitative components of these risks (Bordens, 2006; Lake, et al., 2016).

The mechanism for monitoring of investment and operational risks at PJSC Company “A” aims at achievement of the following objectives:
– risks should be controlled and analytically justified by the management of the enterprise;
– the risks should be in the intervals of certain tolerances determined expertly and have a map of compliance with them;
– the package of decisions regarding the acceptance of permissible risks should correspond to the strategic map of balanced indicators of the enterprise;
– decisions on the admission of the occurrence of certain types of risks should be agreed upon and justified at the highest level of management;
– the expected set of economic benefits must fully compensate for the risks inherent in the system;
– motivational components for achievement of significant profitability indicators must pass obligatory acceptance of the permissible level of risk.

The second step of our analysis is to determine the parameters of the already existing system of risk management of the investigated enterprise. This system provides a series of tasks and processes (COSO, 2017; Paseková et al., 2017):
– balance the ratio of forecasted risks, potential, capital and production growth rates;
– reduce uncertainty when making investment decisions;
– reduce starting conditions and thresholds of investment and production risks to a minimum;
– to introduce a system of forecasts of the occurrence of certain threats and risks;
– the overall process of reduction of the costs of overcoming risks;
– to improve the system of risk management at the investigated enterprise by introducing a modern control system.

**Fig. 3.** Factors influencing the investment activity of the enterprise

*Source: Ohotina, et. al., 2018; Tvronavičienė and Černevičiūtė, 2015.*
The objective factors are the availability of raw materials and climatic conditions. Objective factors restraining the investment activity inherent in the industry: pronounced seasonality of production; long production cycle; slow turnover of investments; high capital intensity of products; natural and climatic factor and demographic factor, etc. (Reischmann, 2016). The processes of risk management at the enterprise absorb all of its levels of management where the conditions of occurrence of those or other risks are constantly formed. The current structure of simplified management of existing risks in the enterprise is presented in Figure 4.

**Fig. 4.** Structure of current risk management at the PJSC Company A.

*Source:* Designed by the authors

The economic operations of the investigated enterprise, like any other enterprise, accompany significant volumes of production and financial risks, the lateness of which reveals the consequences of production losses and fluctuations (Ignatavičius, et al., 2015). Table 1 lists the main types of damages and losses and factors of these risks, all of which were identified analytically and by expert estimates.

Risk factors that originate from the environment, and this is primarily a macro environment and, of course, the internal environment. All factors are divided into three levels.

**Table 1.** System risks of investment, financial and operating activities of PJSC Company “A”, million Euro (analytical model)

| Description of losses                  | Risk factor                        | Source (macro, micro, internal environment) | Amount of damages, million euros |
|----------------------------------------|------------------------------------|---------------------------------------------|---------------------------------|
| Production                             |                                    |                                             |                                 |
| 1. The cost of removal of defects      | Violation of technology            | Internal environment                         | 2.68                            |
| 2. Fines for untimely execution of works| Lack of production personnel      | Internal environment                         | 0.25                            |
| 3. Losses from extension of production deadlines | Unsatisfactory preparation of production | Internal environment                         | 2.68                            |
| 4. Over expenses for salary payment    | Weak organization of work          | Internal environment                         | 6.58                            |
| 5. Downtimes                           | Uneven loading                     | Microenvironment                             | 6.74                            |
| Finances                               |                                    |                                             |                                 |
| 6. Expenses for payment of additional interest for using a loan | Exceeding the planned inflation rate | Macro environment                           | 0.3                             |
| 7. Payment of fines to creditors       | Untimely payments                  | Internal environment                         | 0.01                            |
| 8. Costs of crediting working capital shortages | Untimely receipts from debtors  | Microenvironment                             | 3.1                             |
At the first level, we lay out those types of risks that the investigated enterprise can not fully control. These are the risks of economic, political, demographic, scientific and technical natural and cultural origin (Čirjevskis, 2016).

At the second level, we place the types of risks that are generated by competitors, suppliers, and consumers. The enterprise can influence their activities to a certain extent and in certain circumstances.

At the third level, we lay out the types of risks that are generated by the internal environment and are fully controlled: production, investment, innovation finance, personnel, etc. To identify risk factors, we use a risk analysis matrix. We will present the results of the study in Table 2.

Table 2. Risk Analysis Matrix of PJSC Company A (Analytical Model)

| Sources of Risks | Macro environment | Micro environment | Internal environment |
|------------------|-------------------|-------------------|----------------------|
|                  | political         | economic          | natural              | cultural              | demographic         | scientific and technical | Competition | consumers | Suppliers | management | marketing | Production | Personnel | Finances |
| Management       | -                 | -                 | -                   | -                    | -                    | -                    | -                     | -          | -        | -         | -          | -         | -         | -         |
| Production       | -                 | -                 | PR_1                | -                    | PR_2                 | -                    | -                     | PR_3       | PR_4     | PR_5      | -          | -         | -         | -         |
| Finances         | FR_1              | FR_2              | -                   | -                    | -                    | FR_3                | FR_4                 | -          | -        | -         | FR_5       | -         | -         | -         |
| Marketing        | MR_1              | -                 | -                   | -                    | MR_2                | MR_3                | MR_4                 | -          | -        | -         | -          | -         | -         | -         |
| Fixed assets     | -                 | -                 | RF_1                | -                    | -                    | -                   | -                    | -          | -        | -         | -          | -         | -         | -         |
| Quality          | -                 | -                 | -                   | -                    | -                    | -                   | -                    | -          | -        | -         | -          | -         | -         | -         |
| Legal            | -                 | -                 | -                   | -                    | -                    | -                   | -                    | -          | -        | -         | -          | -         | -         | -         |

We will transfer all types of risks identified by us in the enterprise to table 3 according to the work of each level. The top managers and managers of the middle management were appointed as the experts. We evaluate the consequences of states, probability and quality of management using a nine-point scale from three levels of assessment (Allianz, 2018). For analysis we will have: little serious (1-3), moderate (4-6); serious (7-9 points). For event probability: low probability (1-3); average probability (4-6); high probability (7-9). For management quality: low quality (7-9); average quality (4-6); high quality (1-3).
Table 3. The summary table of assessments of investment, financial and operational risks and risks identified by experts for PJSC Company A (analytical model)

| Risk code | Formulation of a risk                                                                 | The magnitude of the possible damage, million euros | Risk factor                                                                 | Balance risk assessment: |
|----------|--------------------------------------------------------------------------------------|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------------|
| DR_1     | Losses from the low quality of the management system                                | 1,000                                              | Low qualification of managerial staff                                                                 | Event probability: 9 1 7 17 |
| DR_2     | Losses from improper performance of managerial decisions                             | 1,000                                              | Low labour discipline                                                                                     | Event consequences: 9 1 7 17 |
| PR_1     | The risk of decrease in the amount of work to be done                                | 1,000                                              | Particularly adverse weather conditions                                                                  | Risks management quality: 4 1 9 14 |
| PR_2     | Risk of loss of competitiveness by terms of repair                                  | 2,000                                              | Lack of technical innovations compared to competitors                                                   | Integral score (5+6+7): 7 2 7 16 |
| BP_3     | Risk of downtime                                                                    | 1,000                                              | Uneven loading of production                                                                            |                         |
| BP_4     | Risk of income loss due to lack of production personnel                              | 6,000                                              | Insufficient number of production personnel                                                             |                         |
| PR_5     | Risk of sanctions for late execution of works                                       | 1,000                                              | Worker strikes due to salary debts                                                                      |                         |
| FR_1     | Risk of increase in tax expenses                                                     | 1,770                                              | Cancellation of the land tax exemption                                                                  |                         |
| FR_2     | Risk of increase in financial expenses                                              | 750                                                | Increase in lending rate 5%                                                                             |                         |
| FR_3     | Risk of loss due to non-payment for work performed                                  | 1,000                                              | Unsatisfactory paying capacity of consumers                                                            |                         |
| FR_4     | Risk of losses through suppliers                                                    | 1,000                                              | Untimely or poor quality delivery                                                                       |                         |
| FR_5     | Risk of over-planned variable costs                                                 | 1,000                                              | Low quality of planning and control in production                                                        |                         |
| MR_1     | Risk of loss from reduction of market volume                                         | 10,000                                             | Introduction of unfavorable customs clearance rules                                                    |                         |
| MR_2     | Risk of loss from reduction in a market share                                       | 2,500                                              | Unpredictable actions by competitors                                                                   |                         |
| MR_3     | The risk of customer rejection from orders                                           | 2,500                                              | High price                                                                                            |                         |
| MR_4     | Risk of deterioration of payment conditions and price changes                        | 2,500                                              | The worsening of the market situation, untimely payment                                                |                         |
| RF_1     | The risk of loss or damage to the FA                                                 | 100,000                                            | Natural disasters                                                                                       |                         |
| YR_1     | The risk of loss from rejection                                                     | 2,500                                              | Disadvantages in technological support and weak control                                                |                         |
| YuR_1    | Risk of loss from sanctions for late fulfillment of financial obligations            | 2,000                                              | Lack of funds to fulfill all obligations                                                               |                         |

Source: calculated by the authors

Within the scope of the study, we will range the identified risks and form a map for these risks (Belás, et al., 2017). We will calculate the factors of importance for the group of factors using the data in Table 3:

– the influence of macroeconomic factors on the level of losses is determined as a factor - 0.3 million euros or 0.0015;
– the influence of microeconomic factors on the level of losses is determined as a factor - 131.7 million euros or 0.6585;
– the influence of internal-and-organization factors on the level of losses is determined as a factor - 68 million euros or 0.34;
At the final stage, we will multiply the coefficient of importance of the group of factors in order to obtain the resulting integral estimates for risks. The results are presented in Table 4.

**Table 4.** The summary table of assessments of investment, financial and operational risks and risks identified by experts for PJSC Company A (analytical model)

| Name of a risk | Integral score | The source of a risk | Coefficient of significance | Final score |
|----------------|----------------|----------------------|-----------------------------|-------------|
| Losses from the low quality of the management system | 17 | Internal environment | 0.34 | 5.78 |
| Losses from improper performance of managerial decisions | 17 | Internal environment | 0.34 | 5.78 |
| The risk of decrease in the amount of work to be done | 14 | Macro environment | 0.0015 | 0.02 |
| Risk of loss of competitiveness by terms of repair | 16 | Macro environment | 0.0015 | 0.02 |
| Risk of downtime | 13 | Internal environment | 0.34 | 4.42 |
| Risk of income loss due to lack of production personnel | 21 | Internal environment | 0.34 | 7.14 |
| Risk of sanctions for late execution of works | 13 | Internal environment | 0.34 | 4.42 |
| Risk of increase in tax expenses | 18 | Macro environment | 0.0015 | 0.03 |
| Risk of increase in financial expenses | 17 | Macro environment | 0.0015 | 0.03 |
| Risk of loss due to non-payment for work performed | 11 | Microenvironment | 0.6585 | 7.24 |
| Risk of losses through suppliers | 9 | Microenvironment | 0.6585 | 5.93 |
| Risk of over-planned variable costs | 14 | Internal environment | 0.34 | 4.76 |
| Risk of loss from reduction of market volume | 17 | Macro environment | 0.0015 | 0.03 |
| Risk of loss from reduction in a market share | 12 | Microenvironment | 0.6585 | 7.90 |
| The risk of customer rejection from orders | 13 | Microenvironment | 0.6585 | 8.56 |
| Risk of deterioration of payment conditions and price changes | 14 | Microenvironment | 0.6585 | 9.22 |
| The risk of loss or damage to the FA | 19 | Macro environment | 0.0015 | 0.03 |
| The risk of loss from rejection | 14 | Internal environment | 0.34 | 4.76 |
| Risk of loss from sanctions for late fulfillment of financial obligations | 16 | Internal environment | 0.34 | 5.44 |

Source: calculated by the authors

Let’s choose the risks with the highest values of the final estimation being guided by the Pareto principle - 20-25% of the risks with the highest values of the final evaluation, that is: MR_4 - risk of deterioration of payment terms and price changes (9.22); MR_3 - the risk of a customer’s refusal from orders (8.56); MR_2 - risk of loss from a decrease in the market share (7.9); FR_3 - risk of loss due to non-payment of work (7.24); PR_4 - risk of loss of income due to lack of production personnel (7.14); FR_4 - risk of loss through suppliers (5.93).

We will compile a summary chart of the groups of risks (Table 5).

**Table 5.** The map of investment, financial and operational risks and risks identified by experts for PJSC Company A (analytical model)

| Severity of the consequences | Probability of the event | BP_4 | MR_2, FR_4 | MR_4, MR_3, FR_3 |
|-----------------------------|--------------------------|------|------------|------------------|
| Low | Medium | High | MR_2, FR_4 | MR_4, MR_3, FR_3 |

Source: calculated by the authors

So, we have obtained the result that the system of management of investment and production risks at the enterprise PJSC Company “A“ is sufficiently effective and has an independent structure indicating the possibilities of forecasting risks, processing of operational information with the aim of making advance decisions on macro and microeconomic events.
But on the other hand, the analysis showed that the system is not working thoroughly, there is a large number of production, innovation and investment risks, and this is seen from the fact that the investigated company received losses of more than 200 million euros. This gives us grounds to start development of measures on provision of support of investment activities of the enterprise, which will minimize the whole list of risk identified.
Taking into account the fact that one of the main risks for PJSC Company “A” was the risk associated with investment and production contracts, there is a need to allocate those risks that should become a priority of measures for the economic safety of the enterprise under investigation in the mechanism of combating the risks. Let’us determine more substantially the main and determining stages of risk management at PJSC Company “A”.

At the first stage of risk management it will be advisable to evaluate the state of affairs in the field of production. At the diagnostic stage, the management of an enterprise should gather information about the properties and structure of the object of the risk studied, identify the strategic and tactical objectives of the measures, analyse the situation and prospects of the development of the situation and the impact of the external environment (Fig. 5).

5. Discussion

After that, we can formulate the necessary methods for managing investment, financial and operational risks, which were determined by the results of the survey (MSCI, 2018). The methods of risk management, which estimates have the most impact are presented in the table (Table 6).

Table 6. The offered methods of risk management at PJSC Company A (model)

| Risk / Possible damage                                                                 | Methods of influence                  | Direction of influence                                           | Funds for implementation of this method of risk management / Coefficient of economic efficiency |
|---------------------------------------------------------------------------------------|---------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| 1. Risk of income loss due to lack of production personnel                           | Reduction of the size of the damage   | Conduct a series of organizational recruitment activities      | No additional expenses                                                                         |
| 2. MR_4 - risk of deterioration of payment terms and changes in supplier prices/2,500 | Prevention of damage                  | Diversification of suppliers                                   | No additional expenses                                                                         |
| 3. MR_3 - the risk of a customer’s refusal from orders/2,500                          | Reduction of the size of the damage   | Reduced production costs and increased cost control and production organization | No additional expenses                                                                         |
| 4. FR_3 - risk of loss due to non-payment for works/1,000                             | Prevention of damages and reduction of their size | studying paying capacity of the customer, use of factoring | Factoring - from 2 to 50% of the amount receivable                                               |
| 5. MR_2 Risk of loss from reduction in a market share                                | Prevention of damage                  | Constant monitoring and forecasting of competitors             | No additional expenses                                                                         |
| 6. FR_4 - Loss risk through suppliers/1,000                                          | Prevention of damage                  | Strengthening of control over compliance by suppliers with contractual terms, imposition of penalties in contracts that are adequate to possible damages |                                                                                                 |

Total: 15,500 million euros
Economic efficiency factor: $\frac{15,500}{500} = 31$

*Source: calculated by the authors*

At the very beginning, one should determine the most probable and complex risks that, over time, become more predictable, and the portfolio of future risks shall be formed on this basis. The procedure for diagnosing risks can take place through the use of a set of formal and informal approaches and methods based on the introduction of information of a subjective or objective origin. The current amount of information will suffice to make expert decisions at the next stages of the risk management system (Li, et al., 2017). For a risk of type BP_4, which is defined as the risk of loss of potential income due to the lack of production personnel, we propose a method of reduction of the amount of losses through the implementation of incentive measures for the labour force who obtains education in the professional institutions of the region or area where the units of PJSC Company “A” are operating and there is the possibility of full-fledged contracts for the training of specialists.
Conclusions

At PJSC Company A, we can state the chronic and permanent shortage of skilled workforce (operational risks) that has special knowledge and skills. This leads to the company being forced to refuse to execute a number of projects and orders in the main field of economic activity, which will greatly affect the investment and innovation attractiveness, and hence the level of economic safety. On this basis, we have failures in the timing of the work, which ultimately leads to financial losses and badly affects the competitive status of the company’s safety. Consequently, we can conclude that the work with a number of risks may not require significant costs, but in case of levelling out these risks, new effects can create conditions for stabilizing the financial state of the case company and its gradual development to the lossless level of work.

Previous analytical calculations and methodological summaries have shown that the effectiveness of the risk management system produces an integral risk factor for the entire investigated enterprise in the amount of 31 units, from which it follows that each conventional monetary unit that we can spend on managing a certain range of risks of the investigated enterprise can save 31 euros, possible losses for every 1,000 euros money units for investment in production and material development. So, we have received an effective methodological approach to detect and reduce the impact of investment, financial and operational risks on the company’s economic security.

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