Towards Robust Visual Information Extraction in Real World:
New Dataset and Novel Solution

Jiapeng Wang\textsuperscript{1}, Chongyu Liu\textsuperscript{1}, Lianwen Jin\textsuperscript{1,3,}\textsuperscript{*}, Guozhi Tang\textsuperscript{1}, Jiaxin Zhang\textsuperscript{1}, Shuaitao Zhang\textsuperscript{1}, Qianying Wang\textsuperscript{2}, Yaqiang Wu\textsuperscript{2,4}, Mingxiang Cai\textsuperscript{2}

\textsuperscript{1}South China University of Technology; \textsuperscript{2}Lenovo Research;
\textsuperscript{3}SCUT-Zhuhai Institute of Modern Industrial Innovation; \textsuperscript{4}Xi’an Jiaotong University

\{eejpwang, eechongyu.liu\}@mail.scut.edu.cn, eelwjin@scut.edu.cn, \{eeyangz, eejxzhanga, eestzhang\}@mail.scut.edu.cn, \{wangqya, wuyq, caimx\}@lenovo.com

Abstract

Visual information extraction (VIE) has attracted considerable attention recently owing to its various advanced applications such as document understanding, automatic marking and intelligent education. Most existing works decoupled this problem into several independent sub-tasks of text spotting (text detection and recognition) and information extraction, which completely ignored the high correlation among them during optimization. In this paper, we propose a robust visual information extraction system (VIES) towards real-world scenarios, which is an unified end-to-end trainable framework for simultaneous text detection, recognition and information extraction by taking a single document image as input and outputting the structured information. Specifically, the information extraction branch collects abundant visual and semantic representations from text spotting for multimodal feature fusion and conversely, provides higher-level semantic clues to contribute to the optimization of text spotting. Moreover, regarding the shortage of public benchmarks, we construct a fully-annotated dataset called EPHOIE (https://github.com/HCIILAB/EPHOIE), which is the first Chinese benchmark for both text spotting and visual information extraction. EPHOIE consists of 1,494 images of examination paper head with complex layouts and background, including a total of 15,771 Chinese handwritten or printed text instances. Compared with the state-of-the-art methods, our VIES shows significant superior performance on the EPHOIE dataset and achieves a 9.01% F-score gain on the widely used SROIE dataset under the end-to-end scenario.

Introduction

Recently, visual information extraction (VIE) has attracted considerable research interest owing to its various advanced applications, such as document understanding (Wong, Casey, and Wahl 1982), automatic marking (Tremblay and Labonté 2003), and intelligent education (Kahraman, Sagirolu, and Colak 2010).

Most existing works for VIE mainly comprise two independent stages, namely text spotting (text detection and recognition) and information extraction. The former aims to locate and recognize the texts, while the latter extracts specific entities based on previous results. Recent studies (Liu et al. 2019; Yu et al. 2020; Xu et al. 2020) revealed that in addition to semantic features, the visual and spatial characteristics of documents also provided abundant clues. Although achieved encouraging results, these approaches still suffered from the following limitations: (1) Although their text spotting models had learned effective representations for detection and recognition, their information extraction modules discarded and then retrieved them again from the OCR results. This resulted in redundant computation, and the discarded features might be more effective than the newly learned ones. (2) The training processes of independent parts were irrelevant, leading to the lack of clues obtained by the information extraction module, while the text spotting module cannot be optimized adaptively according to the fundamental objective. Continuous stages were usually combined to accomplish a common task, while they did not collaborate with each other.

To address the limitations mentioned above, in this paper, we propose a robust visual information extraction system towards real-world scenarios called VIES, which is a unified end-to-end trainable framework for simultaneous text detection, recognition and information extraction. VIES introduces vision coordination mechanism (VCM) and semantics coordination mechanism (SCM) to gather rich visual and semantic features from text detection and recognition branches respectively for subsequent information extraction branch and conversely, provides higher-level semantic clues to contribute to the optimization of text spotting. Concurrently, a novel adaptive feature fusion module (AFFM) is designed to integrate the features from different sources (vision, semantics and location) and levels (segment-level and token-level) in information extraction branch to generate more effective representations.

With the vigorous development of learning-based algorithms, a comprehensive benchmark conducted for a specific task is a prerequisite to motivate more advanced works. In VIE, SROIE (Huang et al. 2019) is the most widely used one, which concentrates both on the optical character recognition (OCR) and VIE tasks for scanned receipts in printed English. However, it’s difficult to satisfy the demand of real-
world applications for documents with complex layouts and handwritten texts.

To address this issue and promote the development of the field of VIE, we furthermore establish a challenging dataset called Examination Paper Head Dataset for OCR and Information Extraction (EPHOIE), which contains 1,494 images with 15,771 annotated text instances. The images are collected and scanned from real examination papers of various schools in China, and we crop the paper head regions which contains all key information. The texts are composed of handwritten and printed Chinese characters in horizontal and arbitrary quadrilateral shape. Complex layouts and noisy background also enhance the generalization of EPHOIE dataset. Typical examples are shown in Figure 1.

Extensive experiments on both the EPHOIE and widely used benchmarks demonstrate that our proposed VIES outperforms the state-of-the-art methods substantially. Our main contributions can be summarized as follows:

- We propose a robust visual information extraction system towards real-world scenarios called VIES, which is an unified end-to-end trainable framework for simultaneous text detection, recognition and information extraction.
- We introduce VCM and SCM to enable the independent modules to benefit from joint optimization. AFFM is also designed to integrate features from different sources and levels to boost the entire framework.
- We propose a fully-annotated dataset called EPHOIE, which is the first Chinese benchmark for applications of both text spotting and visual information extraction.
- Our method achieves state-of-the-art performance on both the EPHOIE and widely used benchmarks, which fully demonstrated the effectiveness of the proposed VIES.

**Related Work**

**Datasets for Visual Information Extraction** For VIE, SROIE (Huang et al. 2019) is the most widely used public dataset that has brought great impetus to this fields. It concentrates on scanned receipts in printed English, and contains complete OCR annotations and key-value pair information labels for each image. (Guo et al. 2019) proposed a Chinese benchmark with fixed layouts including train tickets, passports and business cards. However, the overwhelming majority of images were totally synthetic and only annotated with key-value pair labels without any OCR annotations. In this regard, for the development of both OCR and VIE tasks in Chinese documents and handwritten information, a comprehensive dataset with complex background, changeable layouts and diverse text styles towards real-world scenarios is in great demand.

**Methods for Visual Information Extraction** In recent years, VIE methods have achieved encouraging improvement. Early works mainly used rule-based (Esser et al. 2012 MUSLEA 1999) or template matching (Huffman 1995) methods, which might led to the poor generalization. With the development of deep learning, more researchers converted the results obtained by text spotting into plain texts, and then extracted feature embeddings for a subsequent sequence labeling model such as BiLSTM-CRF (Lample et al. 2016) to obtain the final entities. However, the lack of visual and location information often led to poor performance.

The fact that visual and spatial features of documents also play a vital role in information extraction has been recognized by recent works. Typical methods such as Post-OCR parsing (Hwang et al. 2019) took bounding box coordinates into consideration. LayoutLM (Xu et al. 2020) modeled the layout structure and visual clues of documents based on the pre-training process of a BERT-like model. GraphIE (Qian et al. 2019), PICK (Yu et al. 2020) and (Liu et al. 2019) tried to use Graph Neural Networks (GNNs) to extract global graph embeddings for further improvement. CharGrid (Katti et al. 2018) used CNNs to integrate semantic clues contained in input matrices and the layout information simultaneously. However, these existing traditional methods only focused on the performance related to the information extraction stage, but ignored the preconditioned OCR module.

At present, more related works of VIE were gradually developing towards end-to-end manner. (Guo et al. 2019) generated feature maps directly from input image and used several entity-aware decoders to decode all the entities. However, it could only process documents with fixed layout and its efficiency could be significantly reduced as the number of entities increases. (Carbonell et al. 2020) localized, recognized and classified each text segment in image, which was difficult to handle the situation where a text segment was composed of characters with different categories. (Zhang et al. 2020) proposed an end-to-end trainable framework to solve VIE task. However, it focused more on the performance of entity extraction and can only be applied to the scenarios where the OCR task was relatively simple.

**Examination Paper Head Dataset for OCR and Information Extraction**

In this section, we introduce the new Examination Paper Head Dataset for OCR and Information Extraction (EPHOIE) benchmark and its characteristics.
Methodology

The overall framework of our VIES is illustrated in Figure 3. It consists of a shared backbone and three specific branches of text detection, recognition and information extraction. Given an input image, the text spotting branches are responsible for not only localizing and recognizing all the texts in it, but also providing abundant visual and semantic features through vision and semantics coordination mechanisms for subsequent networks. The adaptive feature fusion module in information extraction branch first gathers these abundant representations with additional spatial features extracted from detected boxes to adaptively generate fused features in decoupled levels (segment-level and token-level). In this part, the multi-head self-attention mechanism is introduced to allow each individual to freely attend to all the others. Then, the features in decoupled levels are re-coupled and finally the specific entities are distinguished from recognized strings using sequence labeling module.

Text Detection with Vision Coordination Mechanism (VCM)

Accurate text detection is the prerequisite for text recognition and information extraction. An intuitive idea to boost the detection branch is to make the IE branch provide feedback guidance in an end-to-end manner during training.

Given an input image, our VIES first uses the shared backbone to extract high-level feature representations $X$. Then, the detection branch takes $X$ as input and outputs boxes $B$, confidence scores $C$ and even binary masks $M$ for arbitrary quadrilateral texts:

$$B, C, M = TextDetection(X)$$ (1)

Here, we introduce an innovative vision coordination mechanism (VCM), which can effectively transfer rich visual features $F_{vis}$ from the detection branch to the IE branch and conversely provide additional supervised information to contribute to the optimization of the detection branch. It can be shown in Figure 3(a) and defined as follows:

$$F_{vis} = Linear(\text{AvgPool}(\text{Conv2D}(\text{RegionPool}(X, B))))$$ (2)

Here, $\text{RegionPool}$ denotes region feature pooling methods such as RoIPooling [Girshick, 2015] and RoAlign [He et al., 2017]. $\text{AvgPool}$ reduces both height and width dimension to unit size. $\text{Linear}$ is learned projection to transform $F_{vis}$ into $d$ channels.

For visually rich documents, the key visual clues such as shapes, fonts and colors have been integrated in $F_{vis}$. The gradients of IE branch can also help the detection branch learn more general representations that are beneficial to the entire framework.

Dataset Description
To the best of our knowledge, the EPHOIE benchmark is the first public dataset for both OCR and VIE tasks in Chinese and aims to motivate more advanced works in the fields of both document intelligence and VIE. It contains 1,494 images with 15,771 annotated text instances, including handwritten and printed characters. It is divided into a training set with 1,183 images and a testing set with 311 images respectively. All the images in EPHOIE are collected and scanned from real examination papers of various schools with the diversity of text types and layout distribution. The statistic of our dataset and the comparison with the most widely used public benchmark SROIE are shown in Table 1. For EPHOIE, we only crop the paper head regions that contain all key information.

Annotation Details
The detailed annotation forms of EPHOIE are presented in Figure 2. As there exist both horizontal and arbitrary quadrilateral texts, four vertices were required to surround them. In addition to annotating bounding boxes for text detection, text content is also required for both text recognition and information extraction. We annotate all the texts appearing on the image, while additionally label the entity key-value pair for all key information. The number string in Entity denotes the category of each token, since there may exists multiple entities in a single segment.

Table 1: Comparison between EPHOIE and SROIE. ‘H’ or ‘Q’ denotes horizontal or arbitrary quadrilateral text.

| Dataset | Year | Scenario      | Language | Image Number | Text Shape | Script            | Entities |
|---------|------|---------------|----------|--------------|------------|-------------------|----------|
| SROIE   | 2019 | Scanned receipts | English | 973          | H          | Printed           | 4        |
| EPHOIE  | 2020 | Scanned paper head | Chinese | 1494         | H, Q       | Printed/Handwritten | 10       |

Figure 2: Examples of annotations in EPHOIE. In Entity field, ‘Key’ or ‘Value’ indicates it’s key or value of an entity respectively, whereas ‘None’ indicates neither of them. The different numbers in Entity denotes different categories.
Text Recognition with Semantics Coordination Mechanism (SCM)

Text recognition greatly limits the upper bound of the performance of the entire system. If the recognized strings are less accurate, it will always be useless no matter how powerful the IE branch is. Based on this consideration, whether semantic supervision of IE stage can boost the recognition branch is particularly critical.

In our VIES, given the shared features $X$, high-level representations in specific text regions are collected and fed into an encoder to extract the input feature sequence $H = (h_1, h_2, \ldots, h_N)$, where $N$ is the feature length. Then, an attention-based decoder (Bahdanau, Cho, and Bengio 2015) is adopted to recurrently generate the hidden states $S = (s_1, s_2, \ldots, s_M)$ by referring to the history of recognized characters and $H$, where $M$ indicates the maximum decoding step. Finally, the output text sequence $O = (o_1, o_2, \ldots, o_M)$ is computed using $S$.

Here, we introduce our semantics coordination mechanism (SCM) to establish the bidirectional semantics flow between our recognition branch and IE branch. The hidden states $S$ in our recognition branch contain high-level semantic representations of each single token in every decoding step. Therefore, we regard it as token-level semantic features $F_{\text{sem},t}$ and send it to the IE branch:

$$F_{\text{sem},t} = (s_1, s_2, \ldots, s_M) = S, \quad \text{where} \quad F_{\text{sem},t_i} = s_i$$

Here, $F_{\text{sem},t_i} \in \mathbb{R}^d$ denotes the $d$-dimensional vector corresponding to the $i$-th token in the segment.

Note that, the segment-level semantic features $F_{\text{sem},s}$ also greatly affect the category characteristics. Further, $F_{\text{sem},t}$ captures local clues and $F_{\text{sem},s}$ contains global information, indicating that they are complementary to each other. Inspired by the previous works (Zhang, Zhao, and LeCun 2015; Kim 2014) which adopted CNNs to integrate holistic expression for each sentence from the words’ or characters’ embeddings, our VIES generates the summarization of each segment $F_{\text{sem},s}$ from $F_{\text{sem},t}$ as follows:

$$F_{\text{sem},t_{1:n}} = F_{\text{sem},t_1} \oplus \cdots \oplus F_{\text{sem},t_n},$$  \hspace{1cm} (4)

$$c_i = \text{Conv1D}(F_{\text{sem},t_{1:n}}),$$  \hspace{1cm} (5)

$$c_i = \text{MaxPool1D}(c_i),$$  \hspace{1cm} (6)

$$i = 1, \ldots, n_c$$

$$F_{\text{sem},s} = \text{Linear}(c_1 \oplus \cdots \oplus c_{n_c})$$  \hspace{1cm} (7)

Here, $\oplus$ is the concatenation operator, $n$ is the length of the current segment and $n_c$ is the number of 1D convolution kernels. Note that all 1D operations are carried out over the length dimension.

The overall structure of SCM is illustrated in Figure 4(b). In this way, the extracted competent semantic representations can be passed forward directly, and the higher-level semantic constraints of IE branch can guide the training process of recognition branch.
Information Extraction with Adaptive Feature Fusion Module (AFFM)

Information extraction requires the most comprehensive and expressive representations to distinguish specific entities from recognized strings. Besides the visual and semantic features provided by text spotting branches above, our IE branch further extracts spatial features from text boxes and decouples token-level representations so that the relatively accurate clues can be obtained regardless of whether the token is attributed to the wrong string or whether the string is over- or under-cut, which often occur in text detection owing to the complex background and the variety of shapes and styles. To encode location information, we generate spatial features $F_{spt}$ from relative bounding box coordinates as:

$$F_{spt} = \text{Linear}([x_{\min}, y_{\min}, x_{\max}, y_{\max}])$$

where $W_{img}$ and $H_{img}$ are image width and height respectively. $\text{Linear}$ is used to transform $F_{spt}$ into $d$ channels which is the same as that in the visual and semantic features above. We intuitively divide the box of the entire segment evenly along its longest side into several single tokens' boxes $B_i$ according to the length of recognized strings. Then the token-level visual features $F_{vis,t}$ and spatial features $F_{spt,t}$ can be generated according to $B_i$.

After acquiring the features of multi levels from multi sources as representations in a learned common embedding space, our adaptive feature fusion module (AFFM) introduces two multi-layer multi-head self-attention modules combined with linear transforms to first enrich all projected vectors at different fine-granularities respectively. The multimodal features are summarized and followed by the layer normalization to generate comprehensive representations of each individual. Then, it serves as the $K$, $Q$ and $V$ in the scaled dot-product attention, which can expressed as:

$$\text{Attention}(Q, K, V) = \text{softmax} \left( \frac{Q K^T}{\sqrt{d}} \right)V,$$

where $Q, K, V = \text{LayerNorm}(F_{vis} + F_{sem} + F_{spt})$.

$$F_s = \text{Concat}(\text{head}_1, \text{head}_2, \cdots, \text{head}_k)W^D,$$

where $\text{head}_i = \text{Attention}(QW_i^Q, KW_i^K, VW_i^V)$ where $W_i^Q$, $W_i^K$, $W_i^V$ and $W^O$ are projection parameters and $F_s$ denotes the fused features in segment-level or token-level. Then, we re-couple them to combine global and local information:

$$\overline{F}_{j,t} = F_{j,t} \oplus F_s,$$

where $i = 1, \ldots, n_j$, $j = 1, \ldots, n_s$

where $n_s$ is the number of text segments and $n_j$ is the length of $j$-th segment. $\overline{F}_{j,t}$ constitutes input feature sequence for subsequent sequence labeling module.

Sequence Labeling  After feature recoupling, we feed the input feature sequence into standard BiLSTM-CRF (Lample et al. 2016) for entity extraction. Intuitively, segment embedding provides extra global representations. The concatenated features are fed into a BiLSTM network to be encoded, and the output is further passed to a fully connected network and then a CRF layer to learn the semantics constraints in an entity sequence.

Optimization Strategy

In the training phase, our proposed framework can be trained in an end-to-end manner with the weighted sum of the losses generated from three branches of text detection, recognition and information extraction:

$$L = L_E + \lambda_L L_D + \lambda_R L_R$$

where $\lambda_L$ and $\lambda_R$ are hyper-parameters that control the tradeoff between losses. $L_D$ and $L_R$ are losses of text detection and recognition branches respectively, and $L_E$ is the loss of information extraction branch.

$L_D$ consists of losses for text classification, box regression and mask identification respectively, as defined in (He et al. 2017). $L_R$ adopts CrossEntropyLoss between output text sequence $\hat{O}$ and ground truth text sequence. CRFLoss is also adopted as $L_E$ for information extraction.

Experiments

Implement Details

We adopt Mask R-CNN (He et al. 2017) as our text detection branch with ResNet-50 (He et al. 2016) followed by FPN (Lin et al. 2017) as its backbone. We use LSTM (Hochreiter and Schmidhuber 1997) in attention mechanism for text recognition. In SCM, the sizes of three 1D convolutions are 2, 3 and 4. In AFFM, we set the number of heads and sub-layers is 4 and 3, the dimension of input features and linear transforms is 256 and 512 respectively.

The hyper-parameters $\lambda_L$ and $\lambda_R$ are all set to 1.0 in our experiments. In end-to-end training phase, the initial learning rate is set as 0.1 for text spotting branches and 1.0 for information extraction branch with ADADELTA (Zeiler 2012) optimization after sufficient pre-training of the former. We also decrease it to a tenth every 25 epochs for two times.

Ablation Study

In this section, we evaluate the influences of multiple components of the proposed framework on the EPHEIE dataset.

Effect of End-to-End Optimization  To explore the effects of end-to-end optimization manner introduced by VCM and SCM, we perform the following ablation studies and the results are presented in Table 2. Baseline denotes the gradients generated by information extraction branch are detached and cannot be back-propagated to the text spotting part. We select two other advanced structures – graph attention network (GAT) (Veličković et al. 2018) similar to (Liu et al. 2019) and the information extraction module in TRIE (Zhang et al. 2020), then combine them with the optimization methods both in TRIE and our VIES for detailed comparison.

From Table 2 it can be seen that VIES(Ours) outperforms four counterparts in all of text detection, recognition and information extraction tasks by a large margin,
which reveals the superiority of our framework. TRIE performs better in detection task under low IoU and information extraction task than Baseline, however, the performance of detection with high IoU and recognition are both evidently reduced. This indicates that the improvement of final achievements does not always mean the overall progress of the entire system. Compared to it, E2E(Ours) + IE stage in TRIE achieves comparable detection results under low IoU and significantly better performances on other counts, which fully verifies the advantage of our optimization strategy. Moreover, VIES(Ours) shows significant gains in all tasks over E2E(Ours) + IE stage in TRIE and E2E(Ours) + GAT, revealing both the effectiveness of modeling of our AFFM and the fact that the co-training method needs to be built under careful considerations to take full advantage of its role.

**Effects of VCM and SCM**  Here we conduct the following experiments to verify the effects of our VCM and SCM. We design several intuitive and effective structures for them and the results are shown in Table 3. It totally indicates that although combining text spotting branches and IE branch is a relatively intuitive idea, how to make the best use of it needs a comprehensive design. Our VCM and SCM can maximize the benefits of end-to-end optimization.

**Effect of multi-source features**  We conduct the following experiments to verify the effectiveness of multi-source features in AFFM, and the results are presented in Table 4. It can be observed that further fusion of the multi-modality representations in Setting (4) provides the best performance.

Semantic features are the most distinguishable ones for information extraction. As shown in Setting (1), our method can achieve satisfactory performance by using only semantic features. Moreover, these features are provided from our recognition branch, which may be more effective than the re-extracted ones under traditional routines.

Visual features such as fonts and colors which containing rich semantic clues is also crucial. This brings significant performance gains, which can be observed in Setting (2). When semantics of different texts are highly similar, visual features play the decisive role.

Note that, introducing spatial features in Setting (3) outperforms Setting (1) slightly, revealing that the shape and location of texts also plays a critical role in representing semantic meanings. Through the adaptive feature fusion process, the expressive features mentioned above belong to different individuals are allowed freely attending to all the others, which enables modeling both inter- and intra-segment relations in a homogeneous manner. The negative effects of errors from different sources can also be mitigated here.

**Comparison with the State-of-the-Arts**  To comprehensively evaluate our framework, we compared it with several state-of-the-art methods. It is notable that, we re-implement them based on the original papers or source codes if available on open-source platforms.

**Results on EPHOIE Dataset**  As shown in Table 5, our method exhibits superior performance on EPHOIE. (Liu et al. 2019), TRIE (Zhang et al. 2020) and VIES which introduce multimodal representations outperform counterparts by significant margins. Under the End-to-End setting where the OCR results are less accurate, the robustness of our

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### Table 2: Effect of End-to-End Optimization. LA indicates the whole line accuracy. A + B indicates the combination of optimization method A and IE structure B.

| Task          | Measure       | Optimization Strategy                          |
|---------------|---------------|-----------------------------------------------|
|               | Baseline      | TRIE                                         |
| Detection     | IoU=0.5,      | 97.00                                       |
|               | IoU=0.6,      | 96.05                                       |
|               | IoU=0.7, F1-Score | 92.72                                       |
|               | IoU=0.8,      | 78.89                                       |
| Recognition   | AR            | 96.43                                       |
|               | LA            | 93.98                                       |
| Information   | F1-Score      | 80.31                                       |

### Table 3: Effects of VCM and SCM. H denotes the input feature sequence and S denotes hidden states in the recognition branch.

| Setting | Design of VCM | F1-Score |
|---------|---------------|---------|
| 1)      | Adopting RoIPooling as RegionPool | 83.28   |
| Ours    | Adopting RoIAlign as RegionPool   | 83.81   |

| Setting | Design of SCM | F1-Score |
|---------|---------------|---------|
| 2)      | Taking a further decoding step after predicting token \(<\text{END}>\) | 80.26   |
| 3)      | Extracting from \(H\) with 1D convolutions | 82.59   |
| Ours    | Extracting from \(S\) with 1D convolutions | 83.81   |

### Table 4: Effect of multi-source features.

| Setting | Semantics | Vision | Location | F1-Score |
|---------|-----------|--------|----------|----------|
| 1)      | ✓         |         |          | 80.51    |
| 2)      | ✓         | ✓      |          | 83.25    |
| 3)      | ✓         | ✓      | ✓        | 81.58    |
| 4)      | ✓         | ✓      | ✓        | 83.81    |

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**Setting**

1. Adopting RoIPooling as RegionPool
2. Taking a further decoding step after predicting token \(<\text{END}>\)
3. Extracting from \(H\) with 1D convolutions
4. Extracting from \(S\) with 1D convolutions

**Source**

- Semantics ✓
- Vision ✓
- Location ✓
- F1-Score

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Table 5: Performance (F1-Score) comparison of the state-of-the-art algorithms on the EPHOIE dataset. **Ground Truth** means using ground truth bounding boxes and texts as inputs for information extraction branch, and **End-to-End** denotes using same predictions from text spotting branches instead.

| Setting          | Method                  | Subject | Test Time | Name  | School | Examination Number | Seat Number | Class | Student Number | Grade | Score | Mean |
|------------------|-------------------------|---------|-----------|-------|--------|--------------------|-------------|-------|----------------|-------|-------|------|
| Ground Truth     | (Lample et al. 2016)    | 98.51   | 100.0     | 98.87 | 98.80  | 75.86              | 72.73       | 94.04 | 84.44          | 72.73 | 89.10 |
|                  | (Liu et al. 2019)      | 98.18   | 100.0     | 99.52 | 100.0  | 88.17              | 86.00       | 97.39 | 80.00          | 94.44 | 81.82 | 92.55 |
|                  | (Qian et al. 2019)     | 94.00   | 100.0     | 95.84 | 97.06  | 82.19              | 84.44       | 93.07 | 85.33          | 94.44 | 76.19 | 90.26 |
|                  | (Zhang et al. 2020)    | 98.79   | 100.0     | 99.46 | 99.64  | 88.64              | 85.92       | 97.94 | 84.32          | 97.02 | 80.39 | 93.21 |
|                  | VIES (Ours)             | 99.39   | 100.0     | 99.67 | 98.80  | 91.81              | 88.73       | 99.29 | 89.47          | 98.35 | 86.27 | 95.23 |
| End-to-End       | (Lample et al. 2016)    | 82.08   | 89.95     | 72.61 | 83.29  | 62.18              | 64.56       | 66.87 | 63.68          | 53.09 | 71.95 |
|                  | (Liu et al. 2019)      | 84.12   | 90.61     | 78.35 | 87.25  | 64.56              | 71.56       | 68.39 | 55.22          | 82.19 | 55.22 | 75.07 |
|                  | (Qian et al. 2019)     | 85.92   | 92.20     | 85.94 | 91.92  | 73.63              | 79.91       | 83.82 | 62.74          | 80.31 | 80.31 |      |
|                  | VIES (Ours)             | 86.14   | 93.50     | 90.35 | 95.47  | 77.72              | 85.65       | 83.49 | 68.62          | 83.81 |      |      |

Figure 5: Examples of prediction results of VIES on EPHOIE. Different colors denotes different entities.

Results on SROIE Dataset  The results of experiments on SROIE dataset are shown in Table 6. Our method achieves competitive results under **Ground Truth** setting and outperforms the state-of-the-art results by significant margins (from 82.06 to 91.07) under **End-to-End** setting. The methods in **Competition** may inevitably introduce model ensemble techniques for each tasks and complex post-processing. However, our VIES achieves even better results using only a single framework with light-weight network structures. And we only introduce simple regularizations to correct the format of **Total** and **Date** results.

Compared with EPHOIE, the layout of scanned receipts is relatively fixed, the font style is less changeable and there exists less noise in the background. In such a relatively simple scenario, the superiority of our method is further confirmed.

**Conclusion**

In this paper, we propose a robust visual information extraction system (VIES) towards real-world scenarios, which is an unified end-to-end trainable framework for simultaneous text detection, recognition and information extraction.

Additionally, we propose a fully-annotated dataset called EPHOIE, which is the first Chinese benchmark for both OCR and VIE tasks. Extensive experiments demonstrate that our VIES achieves superior performance on the EPHOIE dataset and has 9.01% F-score gains compared with the previous state-of-the-art methods on the widely used SROIE dataset under the end-to-end information extraction scenario.

Visual information extraction is a challenging task in the cross domain of natural language processing and computer vision. Many issues have not been well addressed, including complex layouts and background, over-reliance on complete annotations and continuous accumulation of errors. Therefore, it remains an open research problem and deserves more attention and further investigation.

Table 6: Performance comparison of the state-of-the-art algorithms on SROIE dataset. † indicates the result is reported in (Zhang et al. 2020). **Competition** shows the performance of the top three methods during ICDAR 2019 SROIE Competition which inevitably introduced techniques such as model ensemble and complex post-processing.

| Setting          | Method                  | F1-Score |
|------------------|-------------------------|----------|
| Ground Truth     | (Lample et al. 2016)    | 90.85    |
|                  | LayoutLM (Xu et al. 2020)| 95.24  |
|                  | (Liu et al. 2019)      | 95.10    |
|                  | PICK (Yu et al. 2020)  | 96.12    |
|                  | TRIE (Zhang et al. 2020)| 96.18  |
|                  | VIES (Ours)             | 96.12    |
| End-to-End       | NER (Ma and Hovy 2016)  | 69.09    |
|                  | Chargrid (Katti et al. 2018)| 78.24  |
|                  | (Lample et al. 2016)    | 78.60    |
|                  | (Liu et al. 2019)      | 80.76    |
|                  | TRIE (Zhang et al. 2020)| 82.06    |
|                  | VIES (Ours)             | 91.07    |
| Competition      | Rank 1                  | 90.49    |
|                  | Rank 2                  | 89.70    |
|                  | Rank 3                  | 89.63    |
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