Abstract
Background A majority of the 2 billion children lacking access to safe, timely and affordable surgical care reside in low-and middle-income countries. A barrier to tackling this issue is the paucity of information regarding children’s journey to surgical care. We aimed to explore children’s journeys and its implications on accessing general paediatric surgical care at Muhimbili National Hospital (MNH), a tertiary centre in Tanzania.

Methods A prospective observational cohort study was undertaken at MNH, recruiting patients undergoing elective and emergency surgeries. Data on socio-demographic, clinical, symptoms onset and 30-days post-operative were collected. Descriptive statistics and Mann–Whitney, Kruskal–Wallis and Fisher’s exact tests were used for data analysis.

Result We recruited 154 children with a median age of 36 months. The majority were referred from regional hospitals due to a lack of paediatric surgery expertise. The time taken to seeking care was significantly greater in those who self-referred (p = 0.0186). Of these participants, 68.4 and 31.1% were able to reach a referring health facility and MNH, respectively, within 2 h of deciding to seek care. Overall insurance coverage was 75.32%. The median out of pocket expenditure for receiving care was $69.00. The incidence of surgical site infection was 10.2%, and only 2 patients died.

Conclusion Although there have been significant efforts to improve access to safe, timely and affordable surgical care, there is still a need to strengthen children’s surgical care system. Investing in regional hospitals may be an effective approach to improve access to children surgical care.

Introduction
Access to health care is one of the most basic human rights supported by the Universal Declaration of Human Rights [1]. Indeed, the 2030 Agenda for Sustainable Development, approved by the United Nations in 2015, includes the key health-related target (Sustainable Development Goal 3.8) of universal health coverage (UHC) [2]. However, more than 94% of the global population lacking access to safe, timely and affordable surgical are from low-and middle-income countries (LMICs), and majority are children [3]. Approximately, 88 million individuals incurred catastrophic expenditures from seeking surgical and anaesthesia care [3]. Children represent the majority of the population...
in Tanzania and other LMICs [4, 5]. Failure to meet surgical needs to children may be a barrier to achieving the UHC and advancing the human rights agenda [6].

There is paucity of data, especially in LMICs, on access to children’s surgical care and related contextual challenges [7–10]. Over 70% of Tanzanians reside in rural setting and are served by district hospitals [11]. The ongoing developments to ensure access to essential surgical care even in district hospitals may not always address surgical needs for children. In Tanzania, Muhimbili National Hospital (MNH) is one of the centres in the country with developed capacity to provide children surgical care – in terms of available workforce and infrastructure – but is considerably far from some places where it receives referrals. Inadequate data on patients’ journeys to access surgical care limit strategic design and implementation of policies for improvement [12]. Much of the data currently being used are from the Global North, where the situation is vastly different, hence may fail to reflect and realise paediatric surgical care needs in Tanzania [13]. This study, therefore, aimed to assess the journey patients make to receiving general paediatric surgical care at MNH and explore other Lancet Commission on Global Surgery (LCoGS) indicators related to safety and cost burden of healthcare.

Methodology

A prospective observational cohort study was undertaken from 2019 to 2020 at MNH in Dar Es Salaam (Coastal region of Tanzania). This is a tertiary national referral hospital capable of providing care for complex surgical conditions, receiving diversity of paediatric surgery patients from all over the country. The centre has two paediatric operating theatres rooms and a 60-bed paediatric surgery ward.

We randomly included patients undergoing elective or non-elective general surgery at MNH, aged 11-year-old or younger, and whose parent/caregiver consented on their behalf for participation and follow-up. We excluded those needing cardiac, trauma, neuro and plastic surgery as they are treated in separate respective institutes or units of MNH. Participation was voluntary and did not impact or change the care that they were receiving.

Collection of demographics, clinical and follow-up data was done by two study coordinators, both medical doctors and registrars at the department of paediatric surgery with a minimum of 2 years of experience. They had undergone the necessary research governance and ethics training for data collection. A Swahili structured questionnaire was used to interview and collect information from the parent/caregiver from the onset of the child’s symptoms to 30-days post-operatively. This included participant and caregiver demographics, time to seeking, reaching and receiving surgical care, referral pattern, mode of transportation, insurance status and dates of admission, surgery and discharge/death. Distances travelled (km) from home to a referring health facility and/or to MNH were estimated by using Google Maps (https://www.google.com/maps): a free online tool which has been reported to be an accurate way of assessing distances [14, 15]. We used Clavien-Dindo system for grading adverse events (i.e. complications) which occur because of surgical procedures [16]. Out-of-pocket (OOP) expenditure incurred by the patient’s family on their journey to receiving care were collected in Tanzanian Shillings (TZS) and converted to US dollars (USD), a conversion rate of as of 12/07/2021 ($1 = 2319 TZS). A case report form (CRF) was used to collect data on patients’ clinical information and outcomes, and patients were followed-up for 30 days while in the ward, or by phone and/or during clinic visits after discharge. Anonymous data were collected and stored in a secure REDCap database hosted by MNH that was accessible only to researchers.

Data were described in proportions for categorical variables, and medians and interquartile ranges (IQR) for quantitative variables. The Mann–Whitney Test and Kruskal–Wallis Test were used to determine differences

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![Fig. 1 Zones participants reside in. Central Zone (blue) = 4 participants. Northern Zone (yellow) = 6 participants. Coastal Zone (red) = 111 participants. Southern Zone (pink) = 14 participants. Green Zone (green) = 16 participants. Zanzibar (purple) = 2 participants. Unknown = 1 participant. The black star represents the location of Muhimbili National Hospital](image-url)
between sub-groups where the explanatory variable was categorical, and the response variable was quantitative while Fisher’s exact test for differences between sub-groups where both explanatory and response variables were categorical. A multiple linear regression was calculated to predict time taken for a patient to present at MNH based on the distance of their home and referring centre from MNH. Data were analysed using Stata 15.1. We used the Strengthening the Reporting of Observational Studies in Epidemiology (STROBE) statement for observational

### Table 1 Sociodemographic characteristics

| Patient Demographics | Frequency (n) | Percentage (%) |
|----------------------|--------------|----------------|
| Gender               |              |                |
| Female               | 53           | 34.4           |
| Male                 | 99           | 64.3           |
| Ambiguous            | 2            | 1.3            |
| Referral Status      |              |                |
| Self-referral        | 120          | 77.9           |
| Referred from health facility | 34 | 22.1 |
| Diagnoses            |              |                |
| Anorectal Malformation | 38       | 24.7           |
| Hirschsprung Disease  | 22         | 14.3           |
| Urogenital anomalies | 32          | 20.8           |
| Appendicitis         | 6            | 3.9            |
| Hernia               | 20           | 13.0           |
| Biliary atresia      | 3            | 1.9            |
| Duodenal stenosis    | 6            | 3.9            |
| Abdominal injuries   | 2            | 1.3            |
| Nephroblastoma       | 10           | 6.5            |
| Lipoma               | 6            | 3.9            |
| Hypersplenism        | 6            | 3.9            |
| Intussusception      | 3            | 1.9            |
| Type of surgery      |              |                |
| Elective surgery     | 141          | 92.2           |
| Emergency surgery    | 12           | 7.8            |
| Caregiver Demographics |            |                |
| Occupation           |              |                |
| Self employed        | 98           | 63.6           |
| Public employee      | 24           | 15.6           |
| Homemaker            | 28           | 18.2           |
| Unemployed           | 4            | 2.6            |
| Education            |              |                |
| Higher Education     | 25           | 16.2           |
| No education         | 11           | 7.1            |
| Primary              | 63           | 40.9           |
| Secondary            | 55           | 35.7           |
| Age group            |              |                |
| 15-19                | 3            | 2.0            |
| 20-24                | 16           | 10.4           |
| 25-29                | 39           | 25.3           |
| 30-34                | 40           | 26.0           |
| 35-39                | 31           | 20.1           |
| 40-44                | 17           | 11.0           |
| >45                  | 8            | 5.2            |
| Marital status       |              |                |
| Married/cohabiting   | 125          | 81.2           |
| Single               | 18           | 11.7           |
| Widowed/Separated    | 10           | 6.5            |
| Unknown              | 1            | 0.7            |
| Other members of the family |        |                |
| Widowed/Separated    | IQR (25, 75 percentiles) |  |
| Adults in immediate family | Unknown | 2 – 2  |
| Children in immediate family | 2 | 2 – 4  |
studies to report our findings [17]. Ethical approval was received from the MNH Institutional Review Board (IRB No: MNH/IRB/2019/036).

Results

Demographics

A total of 154 children with a median age at admission of 36 (IQR: 18 – 56) months participated in this study. The majority were from Coastal zone (n = 109/154, 71.2%) (Fig. 1) and male (n = 99/154, 64.3%) (Table 1). Appendix S1 details the regions-as per political divisions—the children resided in [18]. Most participants (n = 120/154, 77.9%) were referred from another health facility. Of these, 63.3% (n = 76/120) were from regional hospitals, with lack of paediatric surgery expertise being the main reason for referral (n = 106/120, 88.3%) (Fig. 1). 141 patients (92.2%) underwent elective surgery; (Fig. 2) anorectal malformation being the most common diagnosis (38/154, 24.7%). Most children had only 2 adults in their immediate family (n = 110/154, 71.4%).

Time to Seek Care, Reach Care and Receive Care

Participants took a median time of 3 days (IQR: 1 – 14) to seek care from their first symptom; this varied by the zone of the patient (Fig. 3 and Appendix S2). From deciding to seek care, it took participants 1.5 h (0.5 – 3) and 4.08 h (IQR: 2 – 10) on average to reach a referring health facility and MNH for care, respectively. Only 31.1% (46/148) of participants were able to reach MNH—compared to 68.4% (80/117) who reached a referring health facility—within 2 h of deciding to seek care (Appendix S3). Travel to a referring health facility could involve rough roads and/or tarmac roads. 13 patients had to travel on rough roads, where they spent a median time of 2 h (IQR: 1.5 – 2). The medical time spent on tarmac roads was 1 h (IQR: 0.5 – 3).

A significant regression equation was found (F (2, 113) = 94.96, p < 0.0001), with an R2 of 0.627. The predicted time (hours) taken is equal to $1.061 + 0.003 \times (\text{distance in km of their home from MNH}) + 0.018 \times (\text{distance of their referring health facility from MNH})$. Time taken to present to MNH increased by 0.003 h for each km their home was from MNH ($p = 0.070$) and 0.018 h for each km their referring health facility was from MNH ($p < 0.001$). The time taken from first symptom of current diagnosis to seeking care was significantly greater in those who self-referred (median: 7 days; IQR: 2 – 30) compared to those referred through a health facility (median: 2 days; IQR: 1 – 14) ($p = 0.0186$). A significant difference was also noted in the time to seeking care between different caregivers’ age groups ($p = 0.0112$) (Fig. 4 and Appendix S4). The time taken to reaching care at a referring health facility was significantly greater in those who did not travel by a motorcycle (median: 1.5 h; IQR: 0.75 – 3) compared to those who did (median: 0.5 h; IQR: 0.5 – 1.25)
(p = 0.0048) and in those who used public transport (median: 2 h; IQR: 1 – 3) compared to those who did not (median: 1 h; IQR: 0.5 – 2) (p = 0.0004) (Fig. 5 and Appendix S4). The time taken to reach care at MNH was significantly greater in those who used public transport (median: 5 h; IQR: 2 – 11.5) compared to those who did
not (median: 3 h; IQR: 1.5 – 5) \( (p = 0.0280) \) (Fig. 5 and Appendix S4). Appendix S5 and S6 show the original location of patients who were able to present to MNH within 2 h of deciding to seek care and the factors affecting time taken to access care.

The majority of participants were referred to MNH for elective surgery \( (n = 141/153, 92.2\%) \) and had a pre-operative ASA score of 1 \( (n = 137/153, 89.5\%) \). The incidence of post-operative SSI was 10.2\% \( (15/147) \) (Table 2). The time taken from first symptom of current diagnosis to seeking care from a healthcare provider was significantly shorter in those who had emergency surgery \( (p = 0.0198) \) (elective surgery – median: 3 (IQR: 1 – 14) days; emergency surgery – median: 1 (IQR: 1 – 4) day. There was no significant difference in the time taken to reach care at a referring health facility between those who had emergency surgery and elective surgery \( (p = 0.4361) \) (elective surgery – median: 1.5, IQR: 0.5–3 h; emergency surgery – median: 1.25, IQR: 0.5 – 2 h). The time taken to present at MNH was significantly shorter in those who had emergency surgery \( (p = 0.0396) \) (elective surgery – median: 4.25, IQR: 2 – 11 h; emergency surgery – median: 2.75, IQR: 1 – 5 h). The median time from admission to receiving surgical care was 3 (IQR: 1 – 14) days; all emergency surgery was conducted within a day.

There was a significant difference in post-operative complications in those who underwent elective surgery compared to emergency surgery \( (p = 0.002) \). A greater proportion of children had mild (elective: \( n = 6/141, 4.3\% \); emergency: \( n = 1/12, 8.3\% \)) and moderate (elective: \( n = 2/141, 1.4\% \); emergency: \( n = 2/12, 16.7\% \)) post-operative complications in the emergency surgery sub-group. Individuals were significantly more likely to have a post-operative surgical site infection (SSI) if they underwent emergency surgery \( (p = 0.022) \) (Table 2).

### Insurance Status

Most participants had insurance \( (n = 116/154, 75.32\%) \). Children were significantly more likely to have insurance if they were undergoing elective surgery \( (n = 111/141, 78.7\%) \) over emergency surgery \( (n = 4/12, 33.3\%) \)
The median total out of pocket expenditure for receiving care at both referring health facility and MNH was $69.00 (Table 3). This was significantly greater among those referred through another health facility compared to those who self-referred to MNH ($p = 0.002$). There was weak evidence that out-of-pocket expenditure was greater in those who did not have insurance ($p = 0.0755$) (insurance – median: $60.37$, IQR: $17.90–$155.24; no insurance – median: $97.02$, (IQR: $40.97–$232.86). Table 4 shows the relationship between self-reported socio-economic status and the various factors identified above to be significantly related to timely surgical access.

Fig. 5 The relationship between mode of transport and (a) the hours taken from deciding to seek care to reaching a referring health facility, and (b) the hours taken to reaching care at MNH among all patients. The height of the bars represents the median, and the error bars represent the interquartile range. (c) Heat map of the hours taken from deciding to seek care to reaching MNH among all patients taken. MNH: Muhimbili National Hospital. (d) Heat map of the hours taken from deciding to seek care to reaching a referring health facility.
Discussion

Key Findings

Patients travel long distances, navigate a complicated referral system, and incur significant costs in seeking and receiving paediatric surgical care. More than two-thirds of children saw a healthcare provider at a referring health facility within 2 h, but approximately a third of all children reached a tertiary hospital (MNH) within 2 h of deciding to seek care. This is still in stark contrast to other low-resource settings, where approximately four-fifths of the population are unable to access surgical care within 2 h [19]. For those who required emergency procedures, 50% reached MNH within 2 h of deciding to seek care and were more likely to have post-operative complications.

Recommendations

Lack of paediatric surgery expertise was the main reason that 77.9% patients were referred from other healthcare facilities. This is a reversal of the 2008 findings that self-referrals accounted for 72.5% of presentations at MNH for both surgical and non-surgical conditions [20]. Self-referral is thought to be associated with later presentation when the disease is more severe and worse prognosis. In our study, self-referring was associated with an increased time to seeking care. Similar findings have been reported in previous studies: a study in Uganda reported although 90% of participants were identified by family members to be suffering from an illness, only 14% sought medical attention immediately [21].

Existing benchmarks define paediatric surgical procedures that can be provided at various levels of healthcare based on resources, and these guide effective referral [22]. Based on these benchmarks, the majority of the referrals in our study needed tertiary level care. However, about 20.8% (32/154) of children had conditions (hernias, appendicitis and lipoma) which could have been treated at lower-level hospitals. Increased burden of managing these cases in tertiary hospitals may limit surgical care provision for both complex and common conditions [23]. If adequate resources are available, regional hospitals become the cornerstone of LMICs surgical care [23–25].

In addition to infrastructure developments, training by local and international providers need to be prioritized.

Table 2 Operative details and comparison of children underwent elective and emergency surgeries

| Variable                        | Elective (n = %) | Emergency (n = %) | P value |
|---------------------------------|-----------------|------------------|--------|
| ASA Score                       |                 |                  |        |
| 1                               | 126 (89.4)      | 11 (91.7)        | 0.999  |
| 2                               | 9 (6.4)         | 0 (0.0)          |        |
| 3                               | 1 (0.7)         | 0 (0.0)          |        |
| Unknown                         | 5 (3.6)         | 1 (8.3)          |        |
| Post-Op Complication            |                 |                  |        |
| Mild                            | 6 (4.3)         | 1 (8.3)          | 0.024  |
| Moderate                        | 2 (1.4)         | 2 (16.7)         |        |
| No complication                 | 133 (94.3)      | 9 (75.0)         |        |
| Clavien Dindo                   |                 |                  |        |
| I                               | 63 (44.7)       | 0 (0.0)          | 0.002  |
| II                              | 76 (53.9)       | 12 (100.0)       |        |
| III                             | 1 (0.7)         | 0 (0.0)          |        |
| IV                              | 0 (0.0)         | 0 (0.0)          |        |
| Unknown                         | 1 (0.7)         | 0 (0.0)          |        |
| Surgical Site Infection         |                 |                  |        |
| No                              | 124 (87.9)      | 8 (66.7)         | 0.022  |
| Yes                             | 11 (7.8)        | 4 (33.3)         |        |
| Unknown                         | 6 (4.3)         | 0 (0.0)          |        |
| Discharge after surgery         |                 |                  |        |
| Recovery room then ward         | 112 (79.4)      | 10 (83.3)        | 0.320  |
| Intensive care                  | 29 (20.6)       | 1 (8.3)          |        |
| Unknown                         | 0 (0.0)         | 1 (8.3)          |        |
| Hospitalization status at 30 days|                 |                  |        |
| Alive and discharged            | 113 (80.1)      | 10 (83.3)        | 0.999  |
| Alive still in ward             | 20 (14.2)       | 2 (16.7)         |        |
| Dead                            | 2 (1.4)         | 0 (0.0)          |        |
| Unknown                         | 6 (4.3)         | 0 (0.0)          |        |
This can be achieved by training multidisciplinary teams of children surgical providers [27] as well as including task-shifting and sharing [28, 29]. Defining regional hospitals as centres for providing paediatric surgery and incorporating telemedicine may leapfrog physical barriers and surgical specialist shortages. This will ensure timely access to surgical care, reduce the number of preventable referrals and overcrowding at higher-level hospitals [30]. Unit costs and the relative shares of capital costs are generally lower at primary-level hospitals [31]. Effective treatment depends on all steps of a healthcare system working harmoniously, from timely seeking and reaching healthcare, appropriate triage for surgery or referral, to proper transportation for care in an adequately resourced facility for better outcomes [32]. The modern concepts of improving value in healthcare emphasize the importance of considering value across the whole patient pathway from symptoms to care and rehabilitation [33]. It was shown that surgical outcomes will remain poor in Africa unless perioperative care is improved [24]. This include the pathway to care, which is a critical and the most challenging period that may determine treatment outcomes.

Although there was a higher overall health insurance coverage (75%), those who were undergoing emergency surgery had 33.3%, which is comparable to findings of another study done on surgical patients in Northern Tanzania (45.5%) and to Tanzania’s general population (32% in 2019) [34, 35]. Patients are likely to have received their health insurance after being planned for elective surgery. This may explain the considerable out of pocket expenses among our study participants, related to both medical and non-medical expenses, and weak evidence that having health insurance protected patients from significant out of pocket expenditures. It was higher in those who were referred through another health facility. About 76.8% of Tanzanian are living below the poverty line ($3.20 per day)

**Table 3** Assets owned, financial status, insurance status and expenditures of participants

| Variable | Frequency (n) | Percentage (%) | Frequency (n) | Percentage (%) |
|----------|---------------|----------------|---------------|----------------|
| Materials owned by caregiver [%] | Land: 97 | Land: 63.0 | House: 92 | House: 59.7 | Animals: 48 | Animals: 31.2 | Bank account: 59 | Bank account: 38.3 | Electrical equipment: 114 | Electrical equipment: 74.0 | Bicycle: 35 | Bicycle: 22.7 | Motor vehicle: 32 | Motor vehicle: 20.8 |
| Self-reported socioeconomic status: amount of money owned by caregiver [%] | Enough money for food: 47 | Enough money for food: 74.0 | Enough money for food and clothes only: 54 | Enough money for food and clothes only: 35.1 | Enough money for food, clothes, and savings: 49 | Enough money for food, clothes, and savings: 35.1 | Enough money for the above and certain expensive goods: 4 | Enough money for the above and certain expensive goods: 2.6 |
| Insurance status | National Health Insurance Fund: 114 | National Health Insurance Fund: 74.0 | Private Insurance: 2 | Private Insurance: 1.3 | No insurance: 38 | No insurance: 24.7 |
| Expenditure | Median (USD) | IQR (25, 75 percentiles) | Median (USD) | IQR (25, 75 percentiles) |
| Expenditure on food per day | $4.31 | $2.59 – $4.31 | $1.29 | $0.43 – $4.31 |
| Out of pocket expenditure for travelling to the referring health facility | $4.31 | $0.69 – $10.78 | $28.03 | $6.47 – $86.24 |
| Out of pocket expenditure for travelling to MNH | $20.27 | $4.48 – $64.68 | $69.00 | $2.16 – $172.49 |
| Out of pocket expenditure for care at referring health facility | $20.27 | $4.48 – $64.68 | $69.00 | $2.16 – $172.49 |
| Out of pocket expenditure for care at MNH | $69.00 | $2.16 – $172.49 |
65.8% and 85.5% are estimated to be at risk of catastrophic and impoverishing expenditures from seeking surgical care, well above the target of 0% by 2030 [3, 25]. It is important that paediatric surgical care is also financially accessible [37]. A median out-of-pocket expenditure of $69 for receiving surgical care in this study was considerably higher than the cost incurred for paediatric inpatient care in district hospitals in Kenya ($14.1) and Tanzania ($5.5) [37, 38]. The consequences of out-of-pocket expenditure are pushing individuals and households into poverty, most of these are in rural settings of Tanzania and other LMICs. In these settings, $69 can equate to a month’s salary for many, forming a barrier to individuals seeking care [39, 40]. An argument for deductibles and co-

Table 4 Relationship between self-reported socioeconomic status and potential factors related to timely surgical access. MNH: Muhimbili National Hospital

| Self-reported socioeconomic status                                                                 | Enough money for food (n = 47) | Enough money for food and clothes only (n = 54) | Enough money for food, clothes, and savings (n = 49) | Enough money for the food, clothes, savings and certain expensive goods (n = 4) | p-value |
|--------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------|-----------------------------------------------|-----------------------------------------------|---------|
| Urgency of surgery n (%)                                                                        | ELECTIVE                     | EMERGENCY                                     | Missing                                       | Missing                                       | 0.283a  |
|                                                                                                                                                   | (87.2)                        | (10.6)                                        | (2.1)                                         | (2.1)                                         |         |
| Zone of residence of participants n (%)                                                          | Central                       | Coastal                                       | Lake                                          | Northern                                      | 0.006a  |
|                                                                                                                                                   | (70.2)                        | (77.8)                                        | (10.6)                                        | (10.6)                                        |         |
| Absolute distance travelled from home to MNH in km (IQR)                                        | 46 (16 – 548)                 | 32 (18 – 449)                                 | 23 (18 – 286)                                 | 19 (12.6 – 232.5)                             | 0.497b  |
| Referral Status                                                                                 | SELF-referral                 | REFERRED from health facility                 |                                               |                                               |         |
| Caregiver age group                                                                             | 15–19                         | 20–24                                         | 25–29                                         | 30–34                                         | 35–39   | 40–44   | > 45    | 0.000a  |
| Mode of transport taken to reaching care at MNH                                                  | WALKING                       | BICYCLE                                       | MOTORCYCLE                                    | CAR                                           | PUBLIC  | AMBULANCE | MISSING | 0.269a  |
|                                                                                                                                                   | (43)                          | (3.7)                                        | (6.4)                                         | (6.4)                                         | (5.5)   | (2.1)     | (23.4)  |         |

**Table 4** Relationship between self-reported socioeconomic status and potential factors related to timely surgical access. MNH: Muhimbili National Hospital

-  = Fisher’s exact test,  = Kruskal–Wallis test
payments is to reduce the moral hazard of patients, but it is highly unlikely that children are considering the cost of their care when they are asking for it [41, 42]. Therefore, one method of reducing the cost burden on caregivers would be a policy of free inpatient care for all children. However, a large proportion of costs in hospitals in Tanzania is related to food [38]. MNH has a policy of free provision of food for children coming from far. Activity-based costing may be adopted and utilised in Tanzania and similar settings to reduce costs of hospital food and other direct nonmedical costs [43].

Limitations

A limitation of this study is that it is based on patients who presented to MNH; we are unable to ascertain the treatment pathways for those who did not get to MNH. Future studies should consider understanding pathways to the regional hospitals. Furthermore, future studies should use qualitative methods to explore patient experiences in seeking and receiving surgical care.

Conclusion

This is the first report on whether paediatric patients in Tanzania have access to safe, timely and affordable surgical care. The majority of patients are able to access paediatric surgical care at referring health facilities within 2 h, especially those who need emergency surgery. There is a low rate of post-operative complications after paediatric surgery in Tanzania. However, paediatric surgery leads to considerable out of pocket expenses. Whilst great strides have been made by the Tanzanian government and various external partners to strengthen the surgical system in Tanzania, there now needs to be a greater focus on policies for paediatric patients. Indeed, efforts to scale up surgical care in in Tanzania and other LMICs should consider the needs of paediatric patients.

Appendix

See Tables 5, 6, 7, 8

Table 5 Regions of residence of participants

| Zone     | Region       | Frequency (% of zone) |
|----------|--------------|-----------------------|
| Central  | Dodoma       | 4 (100.0)             |
| Coastal  | Dar Es Salaam| 76 (69.7)             |
|          | Iringa       | 1 (0.9)               |
|          | Mbeya        | 1 (0.9)               |
|          | Morogoro     | 12 (10.8)             |
|          | Pwani        | 11 (9.9)              |
|          | Tanga        | 9 (8.1)               |
|          | Zanzibar     | 1 (0.9)               |
| Lake     | Geita        | 2 (12.5)              |
|          | Kagera       | 1 (6.3)               |
|          | Kilimani      | 1 (6.3)               |
|          | Mara         | 6 (37.5)              |
|          | Mwanza       | 2 (12.5)              |
|          | Tabora       | 4 (25.0)              |
| Southern | Arusha       | 2 (33.3)              |
|          | Kilimani      | 4 (66.7)              |
|          | Iringa       | 2 (14.3)              |
|          | Lindi        | 4 (28.6)              |
|          | Mbeya        | 3 (21.4)              |
|          | Mtmarra      | 3 (21.4)              |
|          | Njombe       | 1 (7.1)               |
|          | Ruvuma       | 1 (7.1)               |
|          | Zanzibar Pemba| 1 (50.0)          |
|          | Zanzibar     | 1 (50.0)              |
| Duration | Central, median (IQR) | Coastal, median (IQR) | Lake, median (IQR) | Northern, median (IQR) | Southern, median (IQR) | Zanzibar, median (IQR) | All zones, median (IQR) |
|----------|-----------------------|-----------------------|-------------------|------------------------|------------------------|------------------------|------------------------|
| Days taken from first symptom of current diagnosis to seeking care | 16 (1.5 – 555) | 3 (1 – 14) | 2.5 (1 – 10.5) | 7 (2 – 365) | 1 (1 – 4) | 1.5 (1 – 2) | 3 (1 – 14) |
| Hours taken from deciding to seek care to reaching a referring health facility | 0.5 (0.33 – 1.25) | 1.5 (0.5 – 3) | 1.5 (1 – 6) | 2 (0.75 – 3) | 2 (0.625 – 6.5) | 9 (9 – 9) | 1.5 (0.5 – 3) |
| Hours taken from deciding to seek care to reaching MNH among self-referred patients | NA | 2 (1 – 2) | 19.5 (9.5 – 28.5) | 12 (12 – 12) | 12 (12 – 12) | NA | 2 (1 – 4) |
| Hours taken from deciding to seek care to reaching MNH among all patients | 10.25 (8.5 – 12.08) | 3 (1.5 – 6.5) | 18 (3 – 25) | 11 (2 – 12) | 16 (10 – 18) | 6.75 (2.5 – 11) | 4.08 (2 – 10) |
| Distance Travelled (km) | | | | | | | |
| Absolute distance travelled from home to MNH | 215.5 (50.5 – 393) | 23 (16 – 443) | 109 (20 – 829) | 103.15 (12 – 286) | 193 (22 – 321) | 179.5 (22 – 337) | 30 (16 – 443) |
| Absolute distance from home to referring health facility | 13.8 (6.35 – 96.35) | 12.5 (5.5 – 24.95) | 263.8 (82.8 – 826.6) | 281.35 (89.95 – 524.75) | 34.4 (6.9 – 65) | 131 (131 – 131) | 15.2 (5.7 – 77) |
| Absolute distance from referring health facility to MNH | 448.6 (448.6 – 448.6) | 8.1 (6.6 – 76.35) | 1130.6 (7.85 – 1131.55) | 298.75 (27.85 – 549.9) | 560.6 (454.1 – 822.9) | 86.4 (86.4 – 86.4) | 10.65 (6.6 – 338.1) |
| Distance travelled to MNH (self-referred) | NA | 66 (16 – 563) | 20 (15.5 – 193) | 97.75 (4.5 – 191) | 257 (193 – 321) | 337 (337 – 337) | 109 (16 – 443) |
| Distance travelled to MNH (referred from health facility) | 462.4 (454.95 – 544.95) | 29.2 (15.1 – 189.1) | 1192.75 (117.5 – 1394.4) | 612.35 (541.15 – 651.3) | 603.3 (456.9 – 883.2) | 217.4 (217.4 – 217.4) | 45.05 (20.5 – 502.7) |
Table 7  Original location of patients who were able to present to MNH within 2 h of deciding to seek care

| Type of surgery | Referral Type                  | Level of the referring hospital | Zones      | Region     | District | Village       | Name of the referring hospital |
|-----------------|--------------------------------|---------------------------------|------------|------------|----------|---------------|--------------------------------|
| Emergency       | Self-referral                  | Coastal                         | Dar Es salaam | Ilala      | Kariakoo  |               |                                |
| Emergency       | Healthcare provider referral   | Coastal                         | Dar Es salaam | Temeke    | Temeke    | Regency hospital |                                |
| Emergency       | Healthcare provider referral   | Dispensary                      | Dar Es salaam | Kinondoni | Kinondoni | Dr Amir dispensary  |                                |
| Emergency       | Healthcare provider referral   | District hospital               | Ilala      | Gongo la mboto |           | Amana Regional referral hospital |                                |
| Emergency       | Healthcare provider referral   | Coast                          | Dar Es salaam | Kinondoni | Kigamboni |               |                                |
| Emergency       | Healthcare provider referral   | Health center                   | Northern   | Arusha     | Arumeru   | Poli          | Temeke hospital               |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Ubungo   | Ubungo    |               |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Kinondoni | Kinondoni |               |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Kinondoni | Mwananyamala | Mwananyamala regional referral hospital |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Temeke    | Mbagala   |               | Temeke regional referral hospital |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Kinondoni | Kijitonyama|               |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Ilala     | Ilala     | Mwananyamala regional referral hospital |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Kinondoni | Mikotheni | Mwananyamala referral hospital |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Temeke    | Mbagala   |               | Temeke regional referral hospital |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Temeke    | Yombo     |               |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Kinondoni | Magomeni | Mwananyamala regional referral hospital |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Temeke    | Mbagala   |               |                                |
| Elective        | Self-referral                  | Coastal                         | Dar Es salaam | Ilala     | Vingunguti |               |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Ilala     | Kiwalani  | Amana regional referral hospital |                                |
| Elective        | Self-referral                  | Pwani                          | Kibaha     | Kibaha    |          |               |                                |
| Elective        | Self-referral                  | Pwani                          | Mkwuranga  | Mwanambay |          |               |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Ilala     | Ukonga    | Amana regional referral hospital |                                |
| Elective        | Healthcare provider referral   | Coastal                         | Dar Es salaam | Ilala     | Gongo la mboto | Dr Amir hospital |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Ilala     | Mchikitchi | Amana hospital |                                |
| Elective        | Healthcare provider referral   | District hospital              | Dar Es salaam | Ilala     | Kinyerezi  | Amana regional referral hospital |                                |
| Elective        | Healthcare provider referral   | Regional hospital              | Dar Es salaam | Ubungo    | Mabibo    | Amana regional referral hospital |                                |
| Type of surgery | Referral Type | Level of the referring hospital | Zones   | Region | District  | Village         | Name of the referring hospital            |
|----------------|---------------|---------------------------------|---------|--------|-----------|-----------------|-------------------------------------------|
| Elective       | Healthcare provider referral | District hospital | Coastal | Dar Es salaam | Kinondoni | Mikocheni      | Sinza hospital                           |
| Elective       | Healthcare provider referral | Regional hospital | Coastal | Dar Es salaam | Kinondoni | Mwananyamala    | Mwananyamala referral hospital            |
| Elective       | Healthcare provider referral | Regional hospital | Coastal | Iringa   | Kilolo    | Boma la ng'ombe | Mwananyamala hospital                   |
| Elective       | Healthcare provider referral | Health center   | Coastal | Pwani    | Kibaha    | Kibaha         | Tumbi hospital                            |
| Elective       | Healthcare provider referral | Regional hospital | Coastal | Dar Es salaam | Temeke    | Mbagala        | Temeke hospital                           |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Kigamboni | Ujindoni |                  |                                            |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Ilala     | Chanika  |                  |                                            |
| Elective       | Healthcare provider referral | Regional hospital | Coastal | Dar Es salaam | Kinondoni | Tegeta         | Mwananyamala referral hospital            |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Ilala     | Tabora   |                  |                                            |
| Elective       | Healthcare provider referral | Coastal            | Dar Es salaam | Kinondoni | Bunju     | Lugalo hospital |                                            |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Kigamboni | Gezaulole |                  |                                            |
| Elective       | Healthcare provider referral | District hospital | Coastal | Dar Es salaam | Ilala     | Pugu            | Amana regional referral hospital          |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Ilala     | Ilala    |                  |                                            |
| Elective       | Self-referral  | Coastal            | Dar Es salaam | Kigamboni | Kigamboni |                  |                                            |
| Elective       | Healthcare provider referral | Regional hospital | Lake    | Geita    | Geita     | Geita           | Mwananyamala referral hospital            |
| Elective       | Self-referral  | Regional hospital | Northern | Kilimanjaro | Same     | Hedaru          | Mkuranga hospital                         |

Table 7 continued
### Table 8  Factors affecting time taken to access care

| Type of referral | Referral from health facility | Mode of transport | Caregiver demographics |
|------------------|-------------------------------|-------------------|------------------------|
|                  | Dispensary                    | Walking           | Private employee       |
|                  | 5 (5 – 5)                     | NA                | 3 (1 – 14)             |
|                  | District Hospital             | Bicycle           | 2 (1 – 7)              |
|                  | 3 (1 – 7)                     | NA                | 5.5 (1 – 21)           |
|                  | Health Centre                 | Motorcycle        | 0.5 (0.33 – 0.33)      |
|                  | 7 (1 – 7)                     | NA                | 6 (1 – 13)             |
|                  | Regional Hospital             | Car               | 2 (1 – 10)             |
|                  | 2 (1 – 14)                    | 0.5 (0.17 – 4)    | 5.5 (1 – 21)           |
| Self-referral    |                               | 0.33 (0.33 – 0.33)|                       |
|                  |                               | NA                | 6 (1 – 13)             |
|                  |                               | 0.5 (0.5 – 1.25)  | 1.5 (1 – 2)            |
|                  |                               | NA                | 5.5 (1 – 21)           |
|                  |                               | 0.75 (0.33 – 0.36)| 1.5 (0.5 – 2)         |
| Mode of transport|                               | 4.25 (0.75 – 5)   | 4.25 (0.75 – 5)        |
|                  | Walking                       | NA                | 15 (15 – 15)           |
|                  | Bicycle                       | NA                | 4 (2 – 16)             |
|                  | Motorcycle                    | NA                | 3.5 (2.33 – 14)        |
|                  | Car                           | 0.75 (0.33 – 0.36)| 10.75 (0.5 – 21)       |
|                  | Public Transport              | 1.75 (0.33 – 0.36)| 4.5 (0.475 – 14.75)    |
|                  | Ambulance                     | 2 (1 – 2)         | 1.5 (1 – 2)            |
|                  |                               | 8 (1 – 2)         | 7 (4 – 17)             |
| Caregiver occupation | Private employee            | 1.5 (0.5 – 3)    | 4.375 (1.75 – 9)       |
|                  | Public employee               | 2.5 (0.875 – 15)  | 4 (2 – 16)             |
|                  | Homemaker                     | 2 (2 – 2)         | 3.5 (2.33 – 14)        |
|                  | Unemployed                    | 2 (1 – 10)        | 4.5 (0.475 – 14.75)    |
|                  | Higher Education              | 1 (0.5 – 10)      | 2.75 (1 – 12)          |
|                  | Secondary                     | 2.5 (1 – 12)      | 3.5 (2 – 8)            |
|                  | Primary                       | 2 (1 – 3)         | 4.5 (2 – 9)            |
|                  | No education                  | 3 (2 – 3)         | 7 (4 – 17)             |
| Caregiver education |                               | NA                | 7 (1.5 – 7)            |
| Age of caregiver  | 15–19                         | 1 (0.5 – 3)       | 2.4 (1.5 – 3.75)       |
|                  | 20–24                         | 1 (0.5 – 1.5)     | 4.4 (2 – 8.25)         |
|                  | 25–29                         | 1.75 (0.5 – 4)    | 6 (2 – 16)             |
|                  | 30–34                         | 12 (1 – 18)       | 3.1 (2 – 7)            |
|                  | 35–39                         | 12 (1 – 18)       | 4.1 (1 – 10)           |
|                  | > 45                          | 1.5 (0.5 – 3)     | 10.4 (1.75 – 13)       |
| Relationship status of caregiver| Married/cohabiting         | 2 (1 – 4)         | 4.25 (2 – 10)          |
|                  | Single                        | 0.75 (0.5 – 3)    | 4.1 (1.75 – 9)         |
|                  | Widowed/ Separated            | 2 (1.165 – 7)     | 4 (2 – 5)              |
|                  | Unknown                       | 8 (8 – 8)         | 18 (18 – 18)           |
Table 8 continued

| Self-rated socioeconomic status | A) Days taken from first symptom of current diagnosis to seeking care, median (IQR) | B) Hours taken to reach care at referring health facility, median (IQR) | C) Hours taken to reaching care at MNH (self-referred patients) (IQR) | D) Hours taken to reaching care at MNH among all patients, median (IQR) |
|--------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|
| Enough money for food          | 4 (1 – 14)                                                                        | 1.75 (0.875 – 3)                                                           | 1.5 (0.875 – 2)                                                   | 4.25 (1.5 – 8.5)                                                 |
| Enough money for food and clothes only | 3 (1 – 10.5)                                                                    | 2 (0.5 – 3)                                                                | 4 (3 – 12)                                                      | 6.5 (3 – 12)                                                     |
| Enough money for food, clothes, and savings | 2 (1 – 30)                                                                       | 1 (0.5 – 2)                                                                | 2 (1 – 7)                                                       | 2.75 (1.46 – 9.5)                                               |
| Enough money for the above and certain expensive goods | 1 (1 – 4)                                                                        | 0.6 (0.2 – 1)                                                              | 0.75 (0.75 – 0.75)                                              | 0.75 (0.45 – 16)                                                |

For columns A), B), and C), the modes of transport being considered were those taken from the patient’s home. For column D), the modes of transport being considered were those taken from the patient’s home to MNH for self-referrals, and those taken from the referring health facility to MNH for referrals from health facilities.

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Declarations

Conflicts of interest This study received ethical approval from the Muhimbili National Hospital (MNH) IRB (MNH/IRB/2019/036) and required permissions from the respective department. An informed consent form was voluntarily provided to caregivers who signed on behalf of their children to participate in the study.

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