The ABCs of DKA: Development and Validation of a Computer-Based Simulator and Scoring System

Catherine H. Y. Yu, MD FRCPC MHSc¹, Sharon Straus, MD FRCPC MSc¹, and Ryan Brydges PhD²

¹St. Michael’s Hospital, Toronto, ON, USA; ²Department of Medicine, University of Toronto, Toronto, ON, USA.

BACKGROUND: Clinical management of diabetic ketoacidosis (DKA) continues to be suboptimal; simulation-based training may bridge this gap and is particularly applicable to teaching DKA management skills given it enables learning of basic knowledge, as well as clinical reasoning and patient management skills.

OBJECTIVES: 1) To develop, test, and refine a computer-based simulator of DKA management; 2) to collect validity evidence, according to National Standard’s validity framework; and 3) to judge whether the simulator scoring system is an appropriate measure of DKA management skills of undergraduate and postgraduate medical trainees.

DESIGN: After developing the DKA simulator, we completed usability testing to optimize its functionality. We then conducted a preliminary validation of the scoring system for measuring trainees’ DKA management skills.

PARTICIPANTS: We recruited year 1 and year 3 medical students, year 2 postgraduate trainees, and endocrinologists (n=75); each completed a simulator run, and we collected their simulator-computed scores.

MAIN MEASURES: We collected validity evidence related to content, internal structure, relations with other variables, and consequences.

KEY RESULTS: Our simulator consists of six cases highlighting DKA management priorities. Real-time progression of each case includes interactive order entry, laboratory and clinical data, and individualised feedback. Usability assessment identified issues with clarity of system status, user control, efficiency of use, and error prevention. Regarding validity evidence, Cronbach's α was 0.795 for the seven subscales indicating favorable internal structure evidence. Participants’ scores showed a significant effect of training level (p<0.001). Scores also correlated with the number of DKA patients they reported treating, weeks on Medicine rotation, and comfort with managing DKA. A score on the simulation exercise of 75% had a sensitivity and specificity of 94.7% and 51.8%, respectively, for delineating comfort with managing DKA.

CONCLUSIONS: We demonstrate how a simulator and scoring system can be developed, tested, and refined to determine its quality for use as an assessment modality. Our evidence suggests that it can be used for formative assessment of trainees’ DKA management skills.

KEY WORDS: medical education; assessment/evaluation, medical education; clinical skills training, medical education; computer/web-based training, medical education; instructional design, medical education; simulation.

Published online: July 15, 2015

BACKGROUND

Diabetic ketoacidosis (DKA) accounts for an estimated 115,000 hospital discharges per year in the USA.¹ Clinical management is suboptimal; in a single-centre chart audit of 55 patients admitted with DKA to a large teaching hospital, the mean time to insulin initiation (a key component of therapy) was 207 min, and 75% were placed on an inappropriate hyperglycemia protocol that did not address the other metabolic derangements of DKA.² DKA is a medical emergency necessitating hourly assessment of a myriad of dynamic clinical parameters, resulting in numerous critical decision-making points, which are further complicated by the complex interplay between management actions.³ While clinical knowledge is necessary, clinical reasoning and management skills are critical for successful patient management. One before-after study examined the effect of resident education on DKA knowledge⁴. Fifty-one residents undertook a web-based test consisting of 12 multiple-choice questions before and 6 months after the intervention. In addition to receiving test feedback and links to further reading, they attended two 1-hour didactic lectures and case-based discussion. The authors reported no change in resident knowledge between the two time points. How best to improve residents’ clinical reasoning and management skills related to DKA has yet to be studied fully.

In contrast to passive delivery of content (i.e., didactic lectures), research has shown that trainees acquire skills and develop expertise through deliberate practice. Ericsson⁵,⁶ describes deliberate practice as a set of “…activities that have been found most effective in improving performance,” consisting of nine elements: highly motivated learners, well-defined learning objectives, appropriate levels of difficulty, focused repetitive practice, reliable measurements, informative feedback, monitoring and error correction, evaluation and performance, and advancement to the next task.⁷

A meta-analysis comparing simulation-based training in which trainees followed deliberate practice principles to traditional clinical medical education found 14 studies (6 randomized trials, 3 cohort, 1 case-control, and 4 pre-post studies), which addressed procedural, auscultation, and life support skills in medical students and residents.⁷ All studies favored
simulation-based training with deliberate practice over traditional education, with an overall effect size correlation of 0.71 (95% CI 0.65–0.76, p<0.001). Thus, deliberate practice has strong potential as a framework for designing the training and assessment of clinical skills, including medical students’ and residents’ DKA management skills.

These previous studies on deliberate practice have not clarified which of the nine elements are most responsible for the observed performance improvements. In order to optimize the effectiveness of educational interventions employing deliberate practice, a rigorous understanding of its key elements and the contribution of each is central. For example, Pusic et al. have demonstrated that repetitive practice, one of the key elements of deliberate practice, is essential for trainees to develop expertise. In a prospective cross-sectional study, 18 pediatric residents were asked to classify whether 234 cases of ankle radiographs were normal or abnormal. Learning was greatest between cases 21 to 50, highlighting the importance of repetitive practice in gaining expertise. Given the high number of repetitions required to gain expertise, Pusic et al. suggest that computer simulation is an ideal medium for tracking the development of deliberate practice and for clarifying which of its nine elements are most useful.

Two of the key elements of deliberate practice are that informative feedback be provided from educational sources and that assessment scores are available to produce a mastery standard. Thus, before a simulator can be used as a medium for deliberate practice, it must have a robust scoring system for which favorable validity evidence exists. Recently, Cook et al. conducted another review of the simulation literature specifically looking for validity evidence and found a paucity of reports. In particular, they noted little use of validity frameworks, which have been the gold standard approach in the fields of psychology and education since 1999.

OBJECTIVES

We aimed to develop a computer-based DKA simulator for medical training that included a robust scoring system. We collected validity evidence in order to judge whether the scores are appropriate measures of undergraduate and postgraduate medical trainees’ DKA management skills for both formative (e.g., identify students who require additional training) and summative (e.g., identify students who are competent) purposes. We chose to use the National Standards framework, which emphasises the collection of five sources of validity evidence, including content, response process, internal structure, relations with other variables, and consequences.

DESIGN

Overview

First, we developed the DKA simulator, which relied on expert review of content. Next, we conducted usability testing of the simulator, which led to refinement of its content and functionality. We then developed the simulator scoring system and assessed our hypothesis that the in-built scoring system would produce favorable validity evidence demonstrating it is an appropriate measure of trainees’ DKA management skills.

Aim 1: Simulator Development and Refinement

Simulator Development.

Content. The principal investigator (CY) identified key principles regarding DKA management in accordance with the Canadian Diabetes Association 2013 Clinical Practice Guidelines (CDA CPG) and incorporated those principles into clinical scenarios. In addition, she created linear equations that were modeled to simulate real-life parameters, such as vital signs and laboratory abnormalities. Six scenarios were designed to reflect the variety of presentations and management challenges (e.g., DKA with concurrent respiratory alkalosis; Appendix 1). Real-time progression of the case scenario included patient clips, interactive order entry, and presentation of laboratory and clinical data.

Format. In keeping with best practices for the instructional design of simulation activities, we designed the simulator to include interactivity, individualized learning, preset action categories, feedback, repetitive practice with varying levels of difficulty, and contrasting cases. Specifically, learning was individualized based on the user’s actions, for example, if they failed to administer potassium, the “patient’s” serum potassium would fall and the user would receive specific feedback regarding aggressive potassium replacement. The simulator consisted of preset action categories, including items under clinical assessment, investigations, management, and nursing. Users received feedback based on their actions throughout and upon completion of the simulation, consisting of “Helpful Hints,” as well as a summary report indicating their performance in each management category and additional reading. For example, if they did not order an arterial blood gas, they were prompted to do so and given the rationale for ordering it. Finally, the simulator included six contrasting clinical scenarios with varying difficulty (for example, an older adult in hyperosmolar hyperglycemic state; Appendix 1). We also implemented elements of deliberate practice in our design: well-defined learning objectives or tasks; appropriate level of difficulty; informative feedback from educational sources; focused, repetitive practice; rigorous, reliable measurements; and monitoring, error correction, and more deliberate practice.

Programming and platforms of delivery. The extensive programming required for the complex interactions between the simulated patient’s parameters and the learner’s actions was completed by a programmer with the LAMP stack (Linux Ubuntu Distro, Apache 2.0, MySQL 5.0 and PHP 5.3),
CodelIgniter as the Model-Viewer-Controller framework, jQuery for front end logic, and the HTML5 Boiler Template and Modernizr to expedite development for cross-browser compliance. The computer-based program was delivered over the Internet and run on standard web browsers. Iterative design, refinement, and quality assurance occurred over a 12-month period.

**Expert Review of Content.** We invited four clinical experts (one endocrinologist, one intensivist, one general internist, and one emergency physician) in active clinical practice (>50% of time performing clinical work) with frequent exposure to DKA, through convenience sampling. Each independently completed each scenario to assess the accuracy and realism of the content and was asked to complete a questionnaire assessing inaccuracies (Appendix 2). The questionnaire was developed by CY and reviewed by SES. In addition, CY took field notes of their comments as the expert ran through each simulator case (although this was not a formal think-aloud protocol).

**Usability Testing.** The simulator underwent heuristic evaluation by a human factors engineer (SJ). Heuristic evaluation is conducted by usability experts, who review the product using a set of validated usability heuristics as guidelines, following the methodology defined by Nielsen. Usability issues were categorized by severity into minor, moderate, major, or catastrophic.

**Simulator Refinement.** Based on recommendations from the expert content review and usability phases of our process, the prototype was modified through an iterative process of design and evaluation. Specific changes are described in the Results section.

**Aim 2: Collecting Validity Evidence for the DKA Simulator Scoring System**

**Development of the Scoring System.** We modeled our simulator scoring system from those in the literature. The seven priorities in DKA management comprise the seven domains of the scoring system, which are (1) potassium deficiency, (2) volume depletion and fluid replacement, (3) acidosis, (4) hyperglycemia, (5) precipitating cause, (6) organization of care (e.g., communication with nurse), and (7) monitoring of patient. This comprised a total of 18 performance items (Appendix 3). For each performance item, the simulator tabulated percentage of correct actions and identified critical errors performed. The simulator then calculated a 3-point scoring scale per item (Appendix 3), resulting in a final numerical score ranging from 18 to 54, where 43 represented unacceptable performance in all performance items and 54 represented acceptable performance in all performance items.

**Collection of Validity Evidence. Setting.** We conducted the validation phase at a large urban academic health sciences center.

**Participants.** We recruited individuals with varying levels of expertise in DKA management [undergraduate medical students in year 1 (MS1) with limited knowledge and expertise, undergraduate medical students in year 3 (MS3), postgraduate trainees in year 2 of internal medicine residency (PGY2), and staff endocrinologists with extensive knowledge and expertise]. We asked all participants to complete the simulator after viewing a tutorial and completing one practice run to familiarize them with the simulator; hints were not given during the practice run. Sample size could not be estimated based on previous data, as this was a new scoring system. However, we expected a large effect size (given the wide variation in expertise of the groups) and estimated that to achieve a power of 0.80 with an alpha of 0.05, a total sample size of 66 participants would be required.

**Main Measures.** As outlined in Messick’s original work and itemized for medical education researchers, validity evidence can be organized into five categories. We note that it is not necessary (or usually possible) to collect all sources of validity evidence in a single study. Consequently, our methods emphasized assessment of validity related to content, internal structure, relations with other variables, and consequences (Table 1). A recent article provided an organizing framework that we used to choose which data elements to collect (Table 1).

**Ethical review.** We obtained approval from the ethical review board of the involved institution. Informed consent was obtained from all participants.

**KEY RESULTS**

**Aim 1: Simulator Development and Refinement**

**Simulator Development.** We depict simulator functionality and representative screenshots in the Appendices (Appendix 4: Simulator tutorial; Appendix 5a-i: Screen shots of simulator).

**Expert Review of Content.** Clinical experts thought that the simulator was reflective of real-life management of DKA. However, they felt that other medical care (for example, management of congestive heart failure) was neglected to focus on DKA. A summary of their comments is provided in Appendix 2.

**Usability Testing.** No critical issues were identified. However, some usability issues were rated as ‘major’ or ‘moderate.’ For example, the purpose of “Notes to self” was not clear. Most of these were thought to be adequately addressed through training or by additional explanatory text (Table 2).

**Simulator Refinement.** Based on recommendations from expert content review and heuristic evaluation, the prototype
Table 1. Data elements collected for each category of validity evidence

| Validity evidence         | Description                                                                                     | Data elements collected                                                                 |
|---------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Content evidence          | Match between assessment content and measured constructs                                       | We adapted a pre-existing framework because of its applicability to this content area, as well as CDA CPG, to develop the scoring method, and subsequently had content and education experts review the scoring system |
| Internal structure        | Relations of the assessment items with the overarching construct                               | We assessed the internal consistency of the seven subscales composing the scoring system using Cronbach’s alpha. We also conducted an exploratory factor analysis to explore the relationships between the subscales to further contribute to internal structure evidence |
| Relations with other variables | Statistical associations between assessment scores and other measures                           | We compared mean scores for each trainee group using a one-way analysis of variance (ANOVA), with group membership as the between-subjects variable. We also examined correlations between the simulator score and participants’ characteristics [previous exposure to DKA, time spent on a Medicine rotation (medical students only), self-reported comfort, age and gender] using Pearson’s correlation coefficient |
| Consequences              | Impacts of the assessment and the related decisions about trainees                            | We determined a pass/fail cut point for the scoring system using receiver-operating characteristic (ROC) analysis in the Statistical Product and Service Solutions (SPSS version 20) software package to determine the threshold for discriminating between staff endocrinologists and trainees (i.e., MS1, MS3, and PGY-2) on the DKA simulator. We aimed to identify this cut point for both formative (e.g., identify students who require additional training) and summative (e.g., identify students who are competent) purposes. We plotted the ROC curve to display the relationship between sensitivity and specificity and to identify the optimal threshold for discriminating between the levels of expertise (i.e., cutoff score). To provide a measure of the accuracy of the threshold, we calculated the area under the ROC curve, as well as the Youden index (J), the sum of sensitivity and specificity minus one |

Table 2. Simulator refinement based on heuristic evaluation

| Section                      | Problem category            | Problem | Action                                      |
|-----------------------------|----------------------------|---------|---------------------------------------------|
| Results                     | Consistency with standards| When new information is available (e.g., new results arrive), this is indicated by changing the title font color from green to red. However, red and green are typically used to indicate abnormal/dangerous and normal states. This can cause unnecessary confusion | Change to black font instead of green, and indicate new results using a bold version of the same font, as is standard in email applications. Add the number of results in parentheses, e.g., Results (2 new) |
| Notes to self              | Visibility of system status| It is not clear whether this section has a real-life equivalent in the clinical setting, other than informal notes to self, which could be done using any method to which the user is accustomed. Also, its contribution to the total score is unclear | Change title to “Medical notes” Add a brief text (e.g., currently in the blank text area) in gray (that disappears if they try to type in it): “Use this area to type in medical notes (optional)” |
| Flow sheet                  | Visibility of system status| Although mentioned in the training presentation, users may forget that this section is optional and that it needs to be filled in manually | Add a brief text below the title: “Use this flowsheet as you would in a real-life clinical scenario” Add a popup that can be disabled by the user: “[test] has been ordered and will be available in [x time]” |
| Investigations              | Visibility of system status| After a test is ordered by clicking ‘Submit,’ the ‘Submit’ button is grayed out. There is no feedback to the user on this section on the screen (see Fig. 1). Also, the columns do not fit the width of the page. At least one column heading (starting with “A”) is cutoff | Check browser compatibility |
| Flowsheet                   | User control and freedom; flexibility and efficiency of use | No scrollbar (using Firefox v. 14.0.1) when adding additional rows in the flowsheet (see Fig. 1). Also, the columns do not fit the width of the page. At least one column heading (starting with “A”) is cutoff | Replace the text with buttons (which are clearly clickable) |
| Heading                     | Consistency with standards| It is not clear that the text “+5,” “+10,” etc., is clickable | Adding a message, as in when “end simulation” is clicked, which would clearly state that the simulation will end immediately, without providing the score |
| Exit-heading                | Error prevention            | When “Exit” is clicked, no feedback or warning is provided, and all data appear to be immediately lost. The user may expect a message that would explain what would happen | Transforming the text “Talk to the nurse” into an active link. If that is not possible, add additional instructions (e.g., “click the “Talk to Nurse” button on the left to order vital signs”) |
| Physical examination        | Error prevention            | The purpose of the test “Talk to nurse to order vital signs” under “Physical examination” is confusing. Some users may try to click on the text, as it appears under a section where the results are to be ordered | Communication section should also list when the results become available (same message as pop-up) |
| Communication section       | Visibility of system status; internal consistency | Communication section notifies the user when the results will be available at the time of ordering, but does not notify the user when the results become available | Correct bug |
| Heading                     | Functional error           | BP information was not updated in the top part of the screen, but it was updated in the “nurse” window. Compare with HR value, which was updated in the heading |                                                        |
was modified by team members through an iterative process of
design; refinements are indicated in Table 2. For example, we
renamed “Notes to self” as “Medical Notes” and added a brief
text below stating its purpose.

**Aim 2: Collecting Validity Evidence for DKA
Simulator Scoring System**

Eighty-one participants were recruited to the study (Table 3). Sixty-eight participants (91 %) reported using other
forms of information technology for medical-related
learning (primarily online resources such as Up-to-
date); of these, 0 participants reported previous exposure
to simulation-based learning. On inspection of the data
distribution, we identified six participants with scores
greater than two standard deviations from the mean.
Five of these outliers spent less than 60 seconds on
the simulator, indicating that they did not complete the
patient case and the sixth performed very poorly. We
chose to eliminate all of these individuals from further
analyses, leaving us with 75 participants in total.

(1) Content: We based our scoring system on a pre-existing
framework, the CDA CPG, as well as expert review
by content and education experts reported above.

(2) Internal structure: For the seven subscales, Cronbach’s
α was 0.795, indicating adequate internal consistency.
The exploratory factor analysis revealed that the Kaiser-
Meyer-Olkin value was 0.25, which suggests our
sample size was inadequate for conducting such an
analysis (the value should be >0.50).

(3) Relations with other variables: According to our ANOVA,
the mean overall simulator score showed a significant
group difference (F (3, 71) = 11.2, p<0.001). Post-hoc
analyses using Tukey’s HSD revealed the source of the
difference was that the MS1 group scored significantly
lower than all other groups (p<0.02). The other groups’
scores did not differ significantly (Figs. 1 and 2). Our
correlation data suggested that self-reported comfort with
managing DKA correlated with the simulator score
(r = 0.55, p<0.001), as did the medical students’ self-reported
number of weeks on GIM rotation (r = 0.40, p<0.014).
Similarly, across all groups, our nonparametric variables
of age and number of DKA patients treated correlated with
score (p = 0.022 and p < 0.001, respectively). There was no
correlation of score with residents’ self-reported number
of months on GIM rotation or gender.

iv) Consequences: We generated a receiver-operating char-
acteristic (ROC) curve to define a simulator cutoff

### Table 3. Participant characteristics

|                        | Medical students - year 1, n (%) | Medical students - year 3, n (%) | Postgraduate trainees - year 2, n (%) | Staff endocrinologist, n (%) | Total (n=75) |
|------------------------|---------------------------------|---------------------------------|---------------------------------------|----------------------------|-------------|
| N                      | 18                              | 21                              | 17                                    | 19                         | 75          |
| Age group              |                                 |                                 |                                       |                            |             |
| 21–30 years old        | 20 (100 %)                      | 20 (95 %)                       | 16 (94 %)                             | 0                          | 55 (72 %)   |
| 31–40 years old        | 0                               | 1 (5 %)                         | 1 (6 %)                               | 14 (74 %)                  | 16 (21 %)   |
| 41–50 years old        | 0                               | 0                               | 0                                     | 3 (16 %)                   | 3 (4 %)     |
| 51–60 years old        | 0                               | 0                               | 0                                     | 1 (5 %)                    | 1 (1 %)     |
| >60 years old          | 11 (58 %)                       | 10 (48 %)                       | 6 (35 %)                              | 9 (47 %)                   | 36 (47 %)   |
| English as first language | 14 (74 %)                      | 18 (86 %)                       | 13 (76 %)                             | 16 (84 %)                  | 61 (80 %)   |
| Weeks on general internal medicine (months for postgraduate trainees - year 2) | | | | | |
| 0                      | 18 (100 %)                      | 8 (38 %)*                       | 0                                     | N/A                        | N/A         |
| 1                      | 0                               | 1 (5 %)                         | 1 (6 %)                               | N/A                        | N/A         |
| 2                      | 0                               | 0                               | 5 (29 %)                              | N/A                        | N/A         |
| 3                      | 0                               | 0                               | 3 (18 %)                              | N/A                        | N/A         |
| 4                      | 0                               | 0                               | 6 (35 %)                              | N/A                        | N/A         |
| 5                      | 0                               | 1 (5 %)                         | 2 (12 %)                              | N/A                        | N/A         |
| >5                     | 0                               | 9 (43 %)                        | 0                                     | N/A                        | N/A         |
| Years in practice      |                                 |                                 |                                       |                            |             |
| <5 years               | N/A                             | N/A                             | N/A                                   | 6 (32 %)                   | N/A         |
| 5–10 years             | N/A                             | N/A                             | N/A                                   | 8 (42 %)                   | N/A         |
| 11–15 years            | N/A                             | N/A                             | N/A                                   | 2 (11 %)                   | N/A         |
| 15–20 years            | N/A                             | N/A                             | N/A                                   | 1 (5 %)                    | N/A         |
| >20 years              | N/A                             | N/A                             | N/A                                   | 2 (11 %)                   | N/A         |
| Comfort with managing diabetes |                                 |                                 |                                       |                            |             |
| Very comfortable       | 0                               | 0                               | 2 (12 %)                              | 15 (79 %)                  | 17 (22 %)   |
| Comfortable            | 0                               | 1 (5 %)                         | 10 (59 %)                             | 4 (21 %)                   | 15 (20 %)   |
| Neutral                | 1 (5 %)                         | 8 (38 %)                        | 4 (24 %)                              | 0                          | 13 (17 %)   |
| Uncomfortable          | 5 (28 %)                        | 8 (38 %)                        | 1 (6 %)                               | 0                          | 15 (20 %)   |
| Very uncomfortable      | 12 (67 %)                       | 4 (19 %)                        | 0                                     | 0                          | 16 (21 %)   |
| Number of DKA patients treated |                                 |                                 |                                       |                            |             |
| 0 patients             | 18 (100 %)                      | 18 (86 %)                       | 1 (6 %)                               | 0                          | 50 %        |
| 1–5 patients           | 0                               | 3 (14 %)                        | 12 (71 %)                             | 1 (5 %)                    | 16 (21 %)   |
| 6–10 patients          | 0                               | 0                               | 3 (18 %)                              | 1 (5 %)                    | 4 (5 %)     |
| 11–15 patients         | 0                               | 0                               | 0                                     | 4 (21 %)                   | 4 (5 %)     |
| 16–20 patients         | 0                               | 0                               | 1 (6 %)                               | 1 (5 %)                    | 2 (3 %)     |
| >20 patients           | 0                               | 0                               | 12 (63 %)                             | 12 (16 %)                  |             |

*Two participants did not respond*
(“pass-fail”) score that would delineate a threshold between practicing physicians (considered ‘experts’) and trainees. Using the data from the curve, we calculated the Youden index (sum of sensitivity and specificity minus one) in order to identify the optimal cutoff score. We found that the largest value (0.47) occurred at a simulator score of 75 % (sensitivity of 94.7 %, specificity 51.8 %), demonstrating that a score of 75 % has high sensitivity (cutoff scoreable to identify 94.7 % of practicing physicians) but low specificity (cutoff scoreable to exclude 48.2 % of trainees). The area under the curve was fair at 0.73±0.06 (95 % confidence interval: 0.61–0.85, p=0.003).

CONCLUSION

We integrated guideline-based content and expert input, evidence-based instructional design strategies, and principles of user-centered design to develop an easy-to-use, engaging, and realistic computer-based DKA management simulator. We also evaluated validity evidence and judged the value of the evidence using two elements of deliberate practice: that informative feedback is provided from educational sources and that assessment scores are available to produce a mastery standard.7 Our judgment of the validity evidence is that it is mostly favorable for using the DKA simulator as a formative method for assessing trainees’ skill in DKA management. However, the data do not substantiate using the simulator for summative purposes: although performance of junior medical students differed from other groups, the low specificity of our cut point score suggests the scoring system is not yet sensitive to subtle DKA management performance differences between senior medical students and residents.

Current Validity Argument for Use of the DKA Simulator/Criteria for Effective Assessment

For a test to provide effective formative assessment for the learner, it should provide specific and actionable feedback, be integrated into the learning experience, and be timely and ongoing.23 Our DKA simulator provides feedback based on the learner’s actions and suggests correct management actions throughout the simulation and upon completion. Based on our content and relations with other variables’ evidence, the simulator appears able to assess and differentiate a learner’s ability to identify and prioritize management options. Further research is needed, however, to ensure the feedback provided leads to performance improvements during prolonged periods of deliberate practice.

For a test to provide effective summative feedback for the learner and educator, it must consist of high-quality test material, a systematic standard-setting process, and secure administration as well as demonstration of validity, consistency, and equivalence.23 We created high-quality test material that was securely administrated and initiated a systematic standard
setting process. However, although our collection of internal structure evidence demonstrated good internal consistency, our collection of consequence evidence, specifically the psychometric properties of the cutoff score, was not sufficiently strong to support its use for summative purposes; although sensitivity was high at 94.7%, specificity was low at 51.8%, thus not permitting accurate prediction of expertise. In addition, we have not yet assessed test-re-test reliability or equivalence (i.e., whether the same assessment yields equivalent scores or decisions when administered across different institutions or cycles of testing). In order to build upon a validity argument wherein the simulator score can be used to predict practice-ready competence in DKA management, additional consequence evidence such as evaluation with the actual pass rate (e.g., on objective structured clinical examination) will need to be collected.

**Strengths and Limitations**

Strengths of our simulator include its systematic development. User-reported limitations include its focus on DKA management, to the exclusion of other medical conditions; this was deemed an acceptable compromise given the intended focus of the simulator. A study strength includes our collection of multiple sources of validity evidence, which resulted in a more balanced assessment of the validity of our scoring system. Unlike previous studies in the literature, we collected not only evidence for relations with other variables, but also evidence for content, internal structure, and consequences. We believe this study serves as an example in moving the field of validation research methods forward in the domain of simulation-based medical education and assessment.

**Next Steps**

The current study is the first in a program of study that ultimately is aimed at impacting translational outcomes such as patient care practices, better patient outcomes, and collateral educational effects. For example, integration of the simulator into the medical curricula may improve resident knowledge and skills, the mean time to insulin initiation, prevalence of life-threatening hypokalemia, adequate fluid resuscitation, and subsequently patient morbidity and length of stay. Next steps of this research program are to explore further refinements to the scoring algorithm, how to most effectively implement the simulator in a curriculum, such as the optimal setting (for example, on-site invigilation by a coach versus self-study), and the optimal dose (for example, set number of case repetitions versus self-selected number of case repetitions). In addition, the simulator can be used to collect participant responses to clinical cues, which may be used to better understand the mechanism by which simulator cases can improve skills. Furthermore, the impact on clinical reasoning and the time course for these changes can be explored. Thus, computer-based simulation offers opportunities to improve trainee skill and to better understand how trainees learn.

Using the principles of deliberate practice and incorporating evidence-based instructional features, we developed a computer-based DKA management simulator. We subsequently collected an array of validity evidence for the scoring system including evidence on content, internal structure, relations with other variables, and consequences. Our next steps are to explore refinement of the scoring system and integration of the DKA simulator into medical education; pending these findings, the simulator will be refined and made available to the broader medical education audience.

**Contributors:** CHY conceived of the study, developed and refined the simulator, conducted the study, analyzed and synthesized the results, and drafted the manuscript. SES oversaw simulator development and study conduct and provided critical review of the manuscript. RB analyzed and synthesized the results and provided critical review of the manuscript. All of the authors approved the final version submitted for publication. We thank Evermight (John Lai, Sid Morrin, Al Morrin) for conducting the programming, Sasha Jovicic for conducting the heuristic evaluation, and Dr. Chi Ming Chow for his advice. We are also grateful to all trainees and staff for participating in our study.

**Funders:** The authors are grateful for financial support from the Department of Medicine, University of Toronto, and the Banting and Best Diabetes Centre, University of Toronto. Dr. SE Straus is supported by a Tier 1 Canada Research Chair.

**Prior Presentations:** Abstract presented at the Vascular Meeting 2013 and World Diabetes Congress 2013.

**Conflict of Interest:** The authors declare that they do not have a conflict of interest.

**Ethical Approval:** The study received ethical approval from the institutional review board of the academic center. This work was carried out in accordance with the Declaration of Helsinki, including but not limited to there being no potential harm to participants, the anonymity of participants is guaranteed, and the informed consent of participants was obtained.

**Corresponding Author:** Catherine H. Y. Yu, MD FRCPC MHSc; St. Michael’s Hospital, Toronto, ON, USA (e-mail: yuca@smh.ca).

**Open Access** This article is distributed under the terms of the Creative Commons Attribution License which permits any use, distribution, and reproduction in any medium, provided the original author(s) and the source are credited.

**REFERENCES**

1. Centers for Disease Control and Prevention. Diabetes Surveillance System. DKA as first-listed diagnosis for hospitalization. Centers for Disease Control and Prevention, Atlanta, GA 2005. http://www.cdc.gov/diabetes/statistics/dkfistat/st/fi1.htm. 2014. Accessed February 25, 2015.
2. Nordi ER. Treatment practices of diabetic ketoacidosis at a large teaching hospital. J Nurs Care Qual. 2008;23(2):47-54.
3. Canadian Diabetes Association Clinical Practice Guidelines Expert Committee. Clinical practice guidelines for the prevention and management of diabetes in Canada. Can J Diabetes. 2013;37(suppl 1):S1-S212.
4. Volkova NB, Fletcher JC, Tevendale RW, Munyadzidz SM, Elliot S, Peterson MW. Impact of a multidisciplinary approach to guideline implementation in diabetic ketosis. Am J Med Qual. 2008;23(1):47-55.
5. Ericsson KA, Krampe RT, Tesch-Romer C. The role of deliberate practice in the acquisition of expert performance. Psychol Rev. 1993;100(3):363-406.
6. Ericsson KA. Deliberate practice and the acquisition and maintenance of expert performance in medicine and related domains. Acad Med. 2004;79(570).
7. Mériaghe WC, Isenberg SB, Cohen ER, Barsuk JH, Wayne DB. Does simulation-based medical education with deliberate practice yield better results than traditional clinical education? A meta-analytic comparative review of the evidence. Acad Med. 2011;86(8):706-711.
8. Pusic M, Pecaric M, Boutis K. How much practice is enough? Using learning curves to assess the deliberate practice of radiograph interpretation. Acad Med. 2011;86(6):731–736.
9. Pusic MV, Kessler D, Szydl D, Kalet A, Pecaric M, Boutis K. Experience curves as an organizing framework for deliberate practice in emergency medicine learning. Acad Emerg Med. 2012;19(12):1476–1480.
10. Cook DA, Brydges R, Zendejas B, Hamstra SJ, Hatala R. Technology-enhanced simulation to assess health professionals: A systematic review of validity evidence, research methods, and reporting quality. Acad Med. 2013;88(8):872–883.
11. Cook DA, Zendejas B, Hamstra SJ, Hatala R, Brydges R. What counts as validity evidence? Examples and prevalence in a systematic review of simulation-based assessment. Adv Health Sci Educ. 2013:1–18. doi: 10.1007/s10459-013-9458-4.
12. Messick S. Validity. In: Linn RL, ed. Educational Measurement. 3rd ed. New York: American Council on Education and Macmillan; 1989:13–103.
13. Issenberg SB, McGaghie WC, Petrusa ER, Lee Gordon D, Scalese RJ. Features and uses of high-fidelity medical simulations that lead to effective learning: A BEME systematic review. Med Teach. 2005;27(1):10–28.
14. Cook DA, Erwin PJ, Triola MM. Computerized virtual patients in health professions education: A systematic review and meta-analysis. Acad Med. 2010;85(10):1589–1602.

APPENDIX 1

Table 4. List of clinical scenarios

| Case title | Feature | Case brief | Precipitating cause |
|------------|---------|------------|---------------------|
| Doctor, I have a stomach ache | Classic presentation | A 21-year-old female presents to the Emergency Department with abdominal pain. She has a history of diabetes. An initial capillary blood glucose read “HI” | Pneumonia |
| Hey Doc, I’ve been getting this pain in my chest I don’t know why I’m here… Can I go yet? I’m so thirsty—can I have some water? What’s wrong with my dad? So…short…of breath… | Has chronic renal failure, develops CHF Resistive hypokalemia Diagnosis HHS | A 55-year-old male presents to the Emergency Department with chest pain. He has had diabetes for 20 years An 18-year-old female is brought by her friend to the Emergency Department. She wants to leave A 27-year-old male is sent in from his family doctor’s office for abnormal blood work A 73-year-old male is brought in from his retirement home by emergency medical personnel for altered level of consciousness A 32-year-old female comes in short of breath | Acute coronary syndrome Insulin omission due to anorexia nervosa New onset type 1 diabetes Urinary tract infection Asthma |

15. McGaghie WC, Issenberg SB, Barsuk JH, Wayne DB. A critical review of simulation-based mastery learning with translational outcomes. Med Educ. 2014;48(4):375-385.
# APPENDIX 2

## Table 5. Expert content review

| (1) Is this simulator reflective of “real-life” management of diabetic ketoacidosis? |
|---|
| **a. Yes**  | **Why?**  |
|  | **Good flow of vitals and labs**  |
|  | **Real time**  |
|  | **Indicates passage of time**  |
|  | **Great cases**  |
|  | **Blood work results realistic**  |
| **b. No**  | **Why?**  |
|  | **Don’t record on flowsheet myself**  |
|  | **Timing of investigations/consults**  |

| (2) What aspects of this simulator were reflective of “real-life” management? |
|---|
|  | **Management of DKA is good**  |
|  | **Nursing care**  |
|  | **Waiting for results**  |
|  | **Patient’s improvement or deterioration**  |
|  | **Nursing care**  |
|  | **Blood work results, clinical scenario**  |

| (3) What aspects of this simulator were NOT reflective of “real-life” management? |
|---|
|  | **Other medical care is “neglected” to focus on DKA**  |
|  | **Cardiac case was a little frustrating not being able to treat CHF (but that’s ok)**  |
|  | **Timing**  |

| (4) Please consider the following parameters. Did they change appropriately with time/treatment? (Calculated mean of all expert responses) |
|---|
| **Agree** | **Neutral** | **Disagree** |
| a. Potassium | 1.3 | 2 | 3 | 4 | 5 |
| b. Blood pressure | 1.3 | 2 | 3 | 4 | 5 |
| c. Blood glucose | 1.3 | 2 | 3 | 4 | 5 |
| d. Anion gap | 1.3 | 2 | 3 | 4 | 5 |

| (5) What other comments would you like to share? |
|---|
|  | **Useful - when is it coming to the ED?**  |
### APPENDIX 3

#### Table 6. Scoring system

| List of performance items | Performance item | Description |
|---------------------------|------------------|-------------|
| Priorities of DKA management | (1) Potassium deficiency | i. Potassium checked prior to initiation of therapy |
|                           | ii. Potassium replaced |
|                           | (2) Volume depletion and fluid replacement | iii. Volume status assessed |
|                           | iv. Appropriate fluid selected |
|                           | v. Appropriate rate selected |
|                           | vi. At least 3 l of fluid given by first 4 h |
|                           | (3) Acidosis | vii. Acid-base status assessed |
|                           | viii. Insulin therapy selected |
|                           | ix. Appropriate dose selected |
|                           | (4) Hyperglycemia | x. Appropriate fluid selected |
|                           | xi. Appropriate rate selected |
|                           | (5) Precipitating cause | xii. Investigations ordered |
|                           | xiii. Treatments ordered |
|                           | (6) Organization of care | xiv. Communication with nurse |
|                           | xv. Use of flowsheet |
|                           | (7) Monitoring | xvi. Capillary blood glucose checked every hour |
|                           | xvii. Electrolytes checked every 2 to 4 h |
|                           | xviii. Vitals checked every 2 to 3 h |

| Three-point scoring scale | Number of points | Level of performance | Description |
|---------------------------|------------------|----------------------|-------------|
|                           | 1 point          | Unacceptable         | Correct decision or treatment made<50 % of the time*, or critical error** committed |
|                           | 2 points         | Borderline performance | Correct decision or treatment made 50–80 % of the time, no critical errors* |
|                           | 3 points         | Acceptable           | Correct decision or treatment made>80 % of the time, no critical errors* |

| Critical errors | Domain |
|-----------------|--------|
| (1) Potassium deficiency | Critical error |
|                 | Not treating with K |
|                 | Initiation of insulin when potassium is less than 3.3 |
| (2) Volume depletion and fluid replacement | Not treating with fluid |
| (3) Acidosis | Reduction in insulin for blood glucose less than 14.0 mmol/l (252 mg/dl) with persistent elevated anion gap |
| (4) Hyperglycemia | Not treating with fluid |
| (5) Precipitating cause | Not ordering investigations for precipitating cause |
| (6) Organization of care | None |
| (7) Monitoring | Blood work frequency>q6h |

*Because of the iterative nature of DKA management, multiple decisions regarding the same performance item will be made for each case; assessment will be based on all decisions made, as outlined in this table (i.e., if fluids were selected correctly 4 out of 6 times, the learner would receive a score of 2 points for that performance item).

**Examples of critical errors include: initiation of insulin when potassium is less than 3.3 and reduction in insulin for blood glucose less than 14.0 mmol/l (252 mg/dl) with a persistent elevated anion gap.
APPENDIX 4

Introduction

- Welcome! This presentation is designed to help you learn about managing DKA in a fun and interactive way!
- For a short tutorial on how to use this simulator, please continue through these slides.

Clinical Assessment

- Here, you have the option to do a clinical exam, including history and physical.
- Simply select the ones that you want, then click.
- The results will come up in the Results tab (but watch the timer: each test takes time!)

Hint: don't click the ones you don't need; they might take up valuable time!

Talk to the Nurse

- Ask the nurse for vital signs, blood glucose, urine output and weight; you can also update the nurse and check what’s pending.
- Simply select the ones that you want, then click.
- The results will come up in the Nursing Notes tab.

Investigations

- Here, you have the option to order blood tests and other investigations.
- Simply select the ones that you want, then click.
- The results will come up in the Results tab.
- Check the status of your tests in the Pending tab.

Hint: don't click the ones you don't need; they might take up valuable time!

Results

- This is where you get the results of the physical exam or tests that you ordered. You can scroll up & down to view previous results.
- Note: The most recent results are always at the top, or to the left.

Hint: if you want to "fast-forward" select the amount of time (5, 10, 15, 30 or 60 min) you want to fast-forward by.

Management

- Now, you can treat your patient!
- For example, if you want to give IV fluids, select the IV fluids tab then the type of fluid, rate and duration, then.

Hint: if you've ordered the correct tests, then other management options might come up!

Check-Up

- How do you know how your patient is doing?
  - Keep checking on them!
  - Look in the "Communications" box
  - Look under "Pending" investigations for tests that you’ve ordered

- You can go back and forth between tabs, keep checking vitals, electrolytes...
Helpful Tools

At the bottom, you'll see 3 tabs:

1) **Case description and Medical Notes** where you can take notes and refer back to them

2) **A Flowsheet** where you can manually enter in various parameters

3) **Helpful hints** when you need them!

Figure 3. Simulator tutorial.
APPENDIX 5

a - Clinical Assessment

b - Order Investigations

c - Results

d - Management

e - Talk to Nurse - Order from Nurse

f - Talk to Nurse – Nursing Notes

g - Talk to Nurse – Nursing Update

h - Talk to Nurse – Review Status
- Talk to Nurse – Get Patient Weight

Figure 4. Screen shots of simulator. a Clinical assessment. b Order investigations. c Results. d Management. e Talk to nurse—order from nurse. f Talk to nurse—nursing notes. g Talk to nurse—nursing update. h Talk to nurse—review status. i Talk to nurse—get patient weight.