FPAdaMetric: False-Positive-Aware Adaptive Metric Learning for Session-Based Recommendation

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Abstract

Modern recommendation systems are mostly based on implicit feedback data which can be quite noisy due to false positives (FPs) caused by many reasons, such as misclicks or quick curiosity. Numerous recommendation algorithms based on collaborative filtering have leveraged post-click user behavior (e.g., skip) to identify false positives. They effectively involved these false positives in the model supervision as negative-like signals. Yet, false positives had not been considered in existing session-based recommendation systems (SBRs) although they provide just as deleterious effects. To resolve false positives in SBRs, we first introduce FP-Metric model which reformulates the objective of the session-based recommendation with FP constraints into metric learning regularization. In addition, we propose FP-AdaMetric that enhances the metric-learning regularization terms with an adaptive module that elaborately calculates the impact of FPs inside sequential patterns. We verify that FP-AdaMetric improves several session-based recommendation models’ performances in terms of Hit Rate (HR), MRR, and NDCG on datasets from different domains including music, movie, and game. Furthermore, we show that the adaptive module plays a much more crucial role in FP-AdaMetric model than in other baselines.

Introduction

Recommendation Systems based on collaborative filtering have received great attention due to their outstanding performance in numerous personalized services (Zhang et al. 2019). Although explicit feedback data such as user ratings can give direct supervision regarding user preferences, they are often expensive and lack in size in real world scenarios (Rendle et al. 2012). Alternatively, implicit feedback data have been widely adopted as the main resource for training recommendation models (Hu, Koren, and Volinsky 2008; Yi et al. 2014; He et al. 2017; Guo et al. 2017). They are solely based on user behavior logs and thus much easier to collect (Koren, Bell, and Volinsky 2009; Rendle et al. 2012).

However, in multimedia streaming services such as music or movies, the user preference may not be revealed in the click logs because users often make decisions after they try consuming an item to some degree. Users show their preference by either continuing or skipping in the early section. This behavior is even stronger in subscription-based services because users have full access of items at zero additional cost. For example, 50% of positive signals are false positives (FPs) in music streaming services, such as skips or backward button clicks within 10 seconds, meaning that half of click logs are triggered out of simple curiosity (Wen, Yang, and Estrin 2019). Therefore, several works on collaborate filtering dealt with how to consider FPs better by dwell-time (Yi et al. 2014), skip (Wen, Yang, and Estrin 2019) or other ways (Wu et al. 2020; Wang et al. 2021b).

Meanwhile, the sequential patterns in user feedbacks have become a major factor of the recommendation problem, and have been extensively studied in the field of session-based recommendation system (SBRs) (Fang et al. 2020; Wang et al. 2021a). Since gradual changes take place in user preferences over time, SBRs splits each user’s entire log sequence into a number of session-level segments to conjugate both local and global preferences. Although the SBRs models have been successful in capturing user preferences, the noisiness or the underlying FPs of the implicit feedback data are mostly neglected. We argue that they could be just as harmful in SBRs tasks as in non-sequential cases (Yi et al. 2014; Wen, Yang, and Estrin 2019; Wu et al. 2020; Wang
To directly resolve the FPs in the SBRs problem, we first define a general objective function with constraints where the FP item embedding should necessarily be far away from the current sequence embedding. This constraint can be applied due to our assumption 1 of FPs in SBRs. Then, we show that this optimization is equivalent to learning an embedding function that maps data into our desired metric space by using a triplet loss objective (Kaya and Bilge 2019). We call this FP-Metric. In addition, we propose FP-AdaMetric, a novel architecture which better represents FP items during training by learning an additive function that adapts the input and positive embeddings for applying degree of FPs differently. We show that this adaptive module improves the triplet loss-based metric learning procedure.

We evaluate our proposed method in the datasets from different multimedia streaming services, i.e., LastFM, Spotify, Amazon Movies, and FUSER. Then, we quantitatively verify that our proposed method can improve the SBRs’ performance in terms of Hit Ratio, MRR and NDCG. In all four datasets, FP-AdaMetric outperforms the baselines. In addition, by investigating the visualization of the learned embedding space, we show that our proposed method better discriminates FP embedding from the session embedding than other baselines.

To sum up, our contributions are as follows:

• We highlight the importance of FPs in SBRs. We revisit the FP constraints in the optimization problem by transforming them into the metric-learning regularization.

• To better represent FPs, we propose an adaptive embedding modules in our metric-learning architecture.

### Deep Metric Learning in Recommendation

Deep metric learning is a method for learning a projection function that effectively separates positive and negative samples in the desired metric space (Hoffer and Ailon 2015). In the field of recommendation systems, metric learning is widely studied for collaborative filtering (CF) of implicit feedback (Zhang et al. 2019). One of the most pronounced works, CMF (Hsieh et al. 2017) first introduces metric-learning approaches to learn user and item relations. Later, CMF (Hsieh et al. 2017) introduces latent regression to improve the sequential recommendation problem. DEERS (Zhao et al. 2018b,a) tries formulating the implicit feedback recommendation as a reinforcement learning problem that utilizes both positive and negative feedback. DFM (Xie et al. 2020) and DUMN (Bian et al. 2021) tackle Click Through Rate (CTR) problem based on explicit and implicit sequences. HAEM (Wang and Cao 2021) introduces next basket prediction (NBP) learning by intra- and inter-coupling of the baskets of clicked and unclicked items. However, to our knowledge, our work is the first trial to directly apply FPs (e.g., skip) into the SBRs, especially in the next-item prediction problem.
Problem Definition: Next Item Prediction at Each Time-Step in a Session

Let \( U = \{u_1, \ldots, u_{|U|}\} \) be the user set and \( I = \{i_1, \ldots, i_{|I|}\} \) be the item set where \(|U|\) and \(|I|\) is the number of users and items respectively. In SBRs, a click sequence, which is an item consumption sequence during a certain period of time (session), can be defined as \( S_k^u = \{x_t\}_{t=1}^{S_k^u} \), where \( x_t \in I \). Here, \( S_k^u \) is the \( k^{th} \) session sequence for user \( u \) and \( x_t \) is the \( t^{th} \) item clicked in the session. Since each user have multiple sessions, the sessions that belong to a single user \( u \) are defined as follows: \( S^u \equiv \{S_k^u\}_{k=1}^{S^u} \).

**Simple Objective** We now define the SBRs as a problem of the next-item prediction in the corresponding session. The objective of the SBRp at each time step is to find the most probable item which follows the true next-item distribution in the session. Following the recent works (Li et al. 2017; Wu et al. 2019; Song et al. 2019; Kang and McAuley 2018; Sun et al. 2019), we mathematically define the SBRp objective by negative log likelihood (NLL) loss (a.k.a. Cross Entropy loss) as in (1).

\[
\min_{\theta} \mathbb{E}_u \left[ \mathbb{E}_{S^u} \left[ \sum_{k=2}^{S^u} -\log (p^u_k(x = x_k|x_1, \ldots, x_{k-1})) \right] \right]
\]

where \( p^u_k \) is the target probability function parameterized by \( \theta \) with a given item sequence \( x_1, \ldots, x_{k-1} \) in \( S^u \).

**Considering the FPs Objective** For a given user click sequence \( S_k^u \), we sort out the true-positives and FPs using a predefined criterion (e.g., total consumption time or skip button click) as follows: \( S_k^{u,p} = S_k^u \cup S_k^{u,fp} \). We also define an item click sequence of a single user \( u \) as \( S^u = S^{u,p} \cup S^{u,fp} \), where \( S^{u,p} = \{S_k^{u,p}\}_{k=1}^{S^{u,p}} \) and \( S^{u,fp} = \{S_k^{u,fp}\}_{k=1}^{S^{u,fp}} \).

Since the goal of SBRp is to recommend only positive items to users, we reformulate our objective as follows.

\[
\min_{\theta} \mathbb{E}_u \left[ \mathbb{E}_{S^{u,p}} \left[ \sum_{k=2}^{S^{u,p}} -\log (p^u_k(x = x_k|x_1, \ldots, x_{k-1})) \right] \right]
\]

**General Session-Based Recommendation Model**

In this section, we formulate a general SBRs’ model into an equation with trainable parameters of \( \theta \). A SBRs’ model can be divided into 1) an embedding layer with \( \theta_e \), 2) a sequential layer with \( \theta_{seq} \), and 3) a recommendation layer (Jang et al. 2020; Lv et al. 2020). The trainable parameters consist of the followings: \( \theta = \{\theta_e, \theta_{seq}, \theta_{concat}\} \) (optional), where \( \theta_e = \{\theta_e^1, \theta_e^2\} \).

**Embedding Layer** In general, a unique integer id is given to every item and user (if exists). The embedding layer transforms each id into a \( d \) dimensional embedding vectors \( e \), i.e., \( f_{\theta_e} : \mathbb{R} \to \mathbb{R}^d \). In this work, we use a lookup embedding matrix \( f_{\theta_{concat}} \), following a commonly used technique in Natural Language Processing (NLP) domain. We define the item and user embedding matrices as \( f_{\theta_e} \) and \( f_{\theta_u} \) respectively.

**Sequence Embedding Layer** The sequence embedding layer \( f_{\theta_{seq}}(e_{x_1}, \ldots, e_{x_{k-1}}) : \mathbb{R}^{d \times k} \to \mathbb{R}^d \) maps a sequence of item embeddings into a single vector, where \( e_i \) is the item embedding, \( d \) is the dimension of the embedded vectors. The sequence embedding layer is a function that can be approximated with deep neural network architectures that are designed to capture sequential patterns, such as RNN (Chung et al. 2014; Hidasi et al. 2015), GNN (Wu et al. 2019; Qiu et al. 2020), Transformer (Kang and McAuley 2018; Sun et al. 2019) and so on. In the case that the users are also considered (Qiu et al. 2020), a concatenation layer \( f_{\theta_u} : \mathbb{R}^{d \times 2} \to \mathbb{R}^d \) aggregates the output of sequence embedding layer with the user embeddings. The final output of sequential embedding \( e_{seq} \) is represented as follows:

\[
e_{seq} = \begin{cases} f_{\theta_{seq}}(e_{x_1}, \ldots, e_{x_{k-1}}), & \text{if } u \text{ exists} \\ f_{\theta_{seq}}(e_{x_1}, \ldots, e_{x_{k-1}}), & \text{if } u \text{ does not exists} \end{cases}
\]

**Recommendation Layer** The purpose of a recommendation layer is to calculate the relevance score of each item \( r_i \) given sequential embedding \( e_{seq} \) as in (4). Among several options for the similarity measure \( D_{sim} \), we choose dot product to calculate score of items due to its high performance and low complexity (Rendle et al. 2020). The recommendation score can be represented as follows:

\[
r_i = D_{sim}(e_{seq}, e_i) = e_{seq}^T \cdot e_i
\]

**Motivation: Direct Usage of FPs**

Previous works (Li et al. 2017; Wu et al. 2019) consider FP feedback in a passive way, i.e., only neglecting FPs. However, in the user scenarios of modern multimedia streaming services which the SBRs’ models are mainly aimed at, users often give new items a try because they are not charged with any extra cost. Therefore, we argue that it is crucial to take FPs into account more actively to improve the quality of recommendation in such situations. To address this challenge, we introduce the FP-feedback constraint by using the common assumption 1 about FPs.

**Assumption 1** (False-positive (FP) Characteristics): 1) FPs are independent from the characteristics of the sequence. 2) FPs get lower relevance score than true-positives in general.
The assumption 1-1) means that the FPs are consistent regardless of the characteristics of their corresponding sequences. Since FPs mean that the users do not prefer those items, FP property does not change dynamically with respect to other items in the sequence. The assumption 1-2) implies that FPs reveal more elaborate preference information of users by embracing their negative reaction towards certain items. Therefore, we need to set up a constraint where the embedding vectors of FPs are distant from the session embedding vector in terms of the given similarity measure. With these two assumptions, we formulate a constraint as shown in Definition 1.

**Definition 1 (False-positive Constraint SBRp).** For the user set $U$ and item set $I$, there exists a positive sequence set $S_{u,p} = \{S^u_{k}\}_{k=1}^{S^p}$ and a FP set $S_{u,fp} = \{S^u_{k,fp}\}_{k=1}^{S^u_{fp}}$. From the assumption 1, we can consider FP item sets: $FP^s_u = \{x_i | x_i \in S_{u,fp} \} \subset I$. Under these, the objective of SBRp can be shown as below:

\[
\min_\theta \mathbb{E}_{u \sim S_{u,p}} \left[ \mathbb{E}_{p,seq} \left[ \log(p_\theta^*(x_k|x_1, \ldots x_{k-1}) \right] \right] \tag{6}
\]

\[
s.t. \mathbb{E}_{u \sim S_{u,p}} \left[ \mathbb{E}_{p \in FP^s_u, seq} \sum_{k=2}^{S^u_{fp}} D_{sim}(f_{\theta_1}(fp), e_{seq}) \right] \leq \epsilon \tag{7}
\]

, where $\epsilon$ is a given margin and $D_{sim}$ is a similarity measure (high is better), e.g., dot product.

**Theoretical Analysis**

We now analyze the problem setting in Definition 1. First, we show that the additional constraint does not hurt the optimal value in (2).

**Proposition 1 (Optimality Equivalence).** Let the FPs be $fp \in FP^s_u, fp \notin S_{u,p}$, and $\theta^*$ be the optimal parameter of (2). Then, there exists $\epsilon^*$ such that $\theta^*$ also is an optimal value in the problem defined in Definition 1.

**Proof.** Proof by contradiction. Detailed in Appendix.

From Prop.1, we now conclude that the problem defined in 1 is applicable to SBRp as well. Also, the constraint restricts the search space of $\theta$, making it easier to compute the optimal value in real world situations. After this Proposition, we need to change the form of Definition 1 properly in practice. Prop. 2 provides the evidence about it.

**Proposition 2 (Metric-learning View).** If there exists an optimal Lagrange multiplier $\lambda > 0$, the problem which is defined in Definition 1 is identical to objective in the equation 8.

\[
\min_\theta \mathbb{E}_{u \sim S_{u,p}} \left[ \sum_{k=2}^{S^u_{fp}} -\log(p_\theta^*(x_k|x_1, \ldots x_{k-1}) \right] \tag{8}
\]

\[
+ \lambda \mathbb{E}_{p \in FP^s_u, S_{u,p}} \left[ \sum_{k=2}^{S^u_{fp}} L_{met}(x_k, fp, seq; \theta) \right] \tag{9}
\]

, where $L_{met}(x_k, fp, seq; \theta) = \max(-D_{sim}(p, seq) + D_{sim}(fp, seq) + m, 0)$, and $D_{sim}(p, seq) = D_{sim}(f_{\theta_1}(x_k), e_{seq})$ and $D_{sim}(fp, seq) = D_{sim}(f_{fp,(p,fp^*)}, e_{seq})$.

**Proof.** Base on KKT conditions (Boyd, Boyd, and Vandenberghe 2004) in convex optimization. Detailed in Appendix.

Consequently, we introduce metric-learning regularization terms in the original problem (equation (6)), which we call FP-Metric. Metric-learning (Hoffer and Ailon 2015; Kaya and Bilge 2019) is well-known approach to learn appropriate representation via FP and positive samples in computer vision (Karpusha, Yun, and Feihervari 2020; Venkataramanan et al. 2021) and audio (Chung et al. 2020; Xu et al. 2020) domains. Also, metric-learning is getting great attention recently due to high-performance in self-supervised and unsupervised approaches (Jaiswal et al. 2021). Unlike the previous works that conjugate metric-learning directly for training objectives, we use it for the regularization of the original loss highlighting the effect of the FP items. We leave the proofs on other types of metric-learning loss (Sohn 2016; Chen et al. 2020) for future works.

**Proposed Method: FP-AdaMetric**

From the finding in the Proposition 2, we now propose the metric-learning regularization method to actively involve the FP items. We leave the proofs on other types of metric-learning loss (Sohn 2016; Chen et al. 2020) for future works.

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**Remark 1 (Degree of Dislike).** The level of impact that each FP item has on the sequence varies. We call this property the degree of dislike.

This property is not considered in the equation 8. Therefore, we propose an additional module that computes the different level of impact each FP has in an adaptive way. We include this adaptive module in the metric learning loss function in the remark 2. The summary of our proposed method is shown in Figure 2. We call this FP-AdaMetric, a False-positive-aware Adaptive Metric Learning model.

**Remark 2 (FP-AdaMetric).** Let us define the adaptive module for all FPs as follows: $f_{FP,A}(e_u, e_{fp}, e_{seq}) : \mathbb{R}^{d \times 3} \rightarrow \mathbb{R}$, where $e_{fp} = f_{\theta_1}(fp)$. Based on this, we propose FP-AdaMetric which computes the FP part of the embed-
Figure 2: Proposed framework that involves FP items in SBRs. (a) Overall framework for FP-AdaMetric, (b) Adaptive FP embedding aggregation module details.

\[
\min_{\theta} \mathbb{E}_{u} \left[ \sum_{k=2}^{S_u} - \log(p_u^k | x_1, \ldots, x_{k-1}) \right] + \lambda \mathbb{E}_{u} \left[ \sum_{k=2}^{S_u} L_{ada}(x_k, fp, seq; \theta) \right]
\]

, where the proposed adaptive metric-learning loss function is defined as \( L_{ada}(x_k, fp, seq; \theta) = \max \left( -D_{sim}(p, seq) + D_{sim}(fp, seq) + m, 0 \right) \) and the similarity measures are \( D_{sim}(p, seq) = D_{sim}(f_{fp}(x_k), e_{seq}) \) and \( D_{sim}(fp, seq) = D_{sim}(\mathbb{E}_{fp \sim p(FP_u)} [f_{u}(e_u, e_{fp}, e_{seq}) \times e_{fp}], e_{seq}) \).

### Baseline 2 and Metric

**Model** We choose the following recent SBRs models as baselines: NARM (Li et al. 2017), SRGNN (Wu et al. 2019), STAMP (Liu et al. 2018), and GRU4REC (Hidasi et al. 2015). NARM introduces attention layer to learn global and local preference of user preference in the sessions. SRGNN proposes a Graph Neural Network (GNN) architecture to capture complex item consumption in the sessions. STAMP utilizes the short-term attention and memory priority to capture users’ general interests and current interests better. We specifically report the results from using NARM and SRGNN to show how our proposed method overcome their limitations. More experimental results (e.g., STAMP, GRU4REC) are reported in the appendix. Due to the low performance of the traditional non-deep learning methods (Jang et al. 2020; Qiu et al. 2020) - Sequence Popularity (S-POP) or First-order Markov Chain (FOMC)- are excluded in the baseline.

**Method** We set up two baseline methods as follows:

- **Vanilla**: FP items are not removed as in the equation (1). All click signals are regarded as implicit positive signals.
- **FP-Simple**: FP items are simply removed as in the equation (2). FPs are selected by skip (for LastFM, Spotify and FUSER) or scores below than 2 (for AmazonMovie).

### Evaluation Metric

We choose HR@K (Hit Ratio), MRR@K (Mean Reciprocal Rank) and NDCG@K (Normalized Discounted Cumulative Gain) for our evaluation metrics. These metrics are widely used in many of previous works (Jang et al. 2020; Lv et al. 2020). We also compare the results using different \( K \in \{10, 50, 100\} \) to verify robustness in various scenarios.

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2All implementations of the experiments are available in https://github.com/jongwonJeong/FPAdaMetric. It will be appeared after company’s permission.
Experimental Result

Our experiments are designed to verify the following research questions:

- **RQ1 (Performance):** Can FP-AdaMetric improve the performance of SBRs by considering FPs?
- **RQ2 (Domain Difference):** Are there differences in the effect of FPs across different data domains?
- **RQ3 (Ablation Study):** What is the impact of the each module?
- **RQ4 (Embedding Analysis):** Do users who are close to each other in the embedding space have similar preferences?

Overall Performance

Overall results on all four benchmark datasets are presented in Table 2. Compared to Vanilla, FP-Simple shows higher HR, MRR, and NDCG by 22%, 101%, and 65% on the average. Especially, FP-Simple significantly improves the performance on the metrics regarding the ranking of true-positive items (i.e., MRR and NDCG) than HR. From the results in general, we find that FP items in a session contaminate the true preference of items and eventually degrade the recommendation quality. It proves our claim that taking false positives into account is essential for SBRs. Also, we find a trend that the performance gain is larger on datasets with higher FP ratios, such as Spotify and Amazon Movie.

Next, from the comparison between all three methods, we verify that our proposed FP-AdaMetric outperforms all the other baselines in every evaluation metric across all data domains. This gives the answer to our RQ1.

When comparing the performance gain between FP-Simple and FP-AdaMetric in different datasets, the improvement in Amazon Movie and FUSER is larger than in LastFM and Spotify in general. We argue that this is because the item consumption cost in Movie and Game services is higher than in music streaming services, as shown in Table 1. Considering the FPs leads to a larger performance gain in such cases where users are more focused on the item consumption costs. This answers our RQ2.
Ablation Study
We verify the effectiveness of each module in FP-AdaMetric in this section. FP-AdaMetric consists of 1) the metric learning module and 2) the adaptive module. To measure each module’s effectiveness, we compare our original model FP-AdaMetric with a version without the metric learning module, FP-Simple, and a version without the adaptive module, FP-Metric. FP-Simple and FP-Metric are denoted as “w/o Adaptive” and “w/o Metric” respectively in Table 3. We report the performance of each setting on NARM in terms of HR, MRR, and NDCG@100 on Amazon Movie and Spotify. Table 3 shows that each module of our proposed method affects the performance differently. It can resolve RQ3 as follows. The metric-learning module helps in every evaluation metric, especially in the Hit Ratio (HR). The constraint in the Definition 1 contributes to making FP embeddings far away from the sequential embedding, while not being concerned in attracting the positives. Therefore, it helps keeping the probability of FP in the top-k ranking low, resulting higher HR. On the other hand, the adaptive module (FP-AdaMetric) improves the performance in MRR and NDCG more than in HR. It means that the adaptive module helps to keep the rankings of true-positive items higher. We leave showing this relationship for future works.

Visualization Result
To qualitatively analyze the learned embedding spaces, we plot the embeddings of three different types (sequence, true-positive item, and FPs item) by T-SNE (Van Der Maaten 2014) with PCA initialization (Abdi and Williams 2010), which is a simple and high-quality visualization method widely used for the analysis of the embedding spaces (Kobak and Linderman 2021). Figure 3 shows the learned embedding space from three methods explained in table 2: Vanilla, FP-Simple and FP-AdaMetric (proposed) on Amazon Movie dataset. Although the embeddings are not separated in Vanilla and FP-Simple method, we can see that FP-AdaMetric pushes away the FP embeddings (green) from true-positive and sequence embeddings. True-positive and sequence embeddings are placed very closely, and are not mixed with FPs. Therefore, the probability of recommending FPs in FP-AdaMetric is lower than in Vanilla or FP-Simple case. This answers RQ4 that similar preference results in embeddings that are close to each other in our proposed method.

Conclusion
We study the impact of false positives on the SBRs, by carefully deriving the metric learning objective from the next-item prediction problem. We introduce the constraint optimization equation for SBRs and show that this equation can be transformed into a metric-learning regularization term. From the assumption that the degree of dislike in each false positive item differs, we propose the adaptive modules for false positives to improve our regularization effect. Diverse experiments show our proposed regularization including FP-Metric and FP-AdaMetric is effective in terms of several performance metrics, and our method plays a more crucial role in certain domains, such as Movie and Game.

Potential future research directions are as follows. Finding a proper criterion of false positives will contribute to a better results on methods that take false positives into account Wang et al. (2021b). Moreover, we can extend our theoretical analysis in N-pairs (Sohn 2016) or contrastive loss (Chen et al. 2020). Also, we can further explore the impact of false positives on other data domains (e.g., news).
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