Abstract—The present study involved 64 pre-service teachers in a first experience of coding with the software Scratch, foreseeing its qualitative evaluation. In particular, the procedure in the laboratorial setting was designed as follows: firstly, subjects attended theoretical lessons on the use of the software, ideated and implemented an educational app. Afterwards, subjects wrote a report on the negative and positive aspects of their laboratorial experience. The analysis of results show that pre-service teachers appreciated the collaborative work, the freedom to code an app following their own interests, and the use of an engaging software. A constant concern regarding teachers’ self-efficacy as future mentors was present. Further quantitative studies are necessary.

Index Terms—Advanced technology-enhanced settings, coding, design of educational setting, education, higher education, HCI, High Order Think Skills, learning, project-based learning, learning-teaching methodologies, Scratch.

I. INTRODUCTION

Nowadays, in didactic process, the necessity of learning complex scientific contents as well as the opportunity to use innovative media at school, have originated questions on the cognitive, behavioral, and social development of the “digitally born” generation [1], [2], [3]. Hence, both the reinvention of educational institutions and an advanced proper training for teachers have also been considered, in order to change the vision of the school, perceived as a world apart by students [4]. In this view, Universities have started to examine the warning signals of the present, reflecting on the kind of “educational theory” they want to base in, the figure of a teacher as mentor (guide, advisor and counselor to a mentee) has been promoted [7], [8], seeing mentoring as less hierarchical but more relational and reciprocal in comparison to teaching [9]. Moreover, several programming clubs (Coderdojos) for young people have been realized for introducing the basic concepts of coding, also encouraging creativity, enjoyment, and engagement [10], [11].

The proposed exploration of technology in an informal and innovative environment has led to a world phenomenon called “The Hour of Code” [12], when an explicit emphasis has been devoted to the showing of coding as a driven force for changing the world. In fact, from an educational point of view, digital literacy has started to be regarded as helping to become a citizen of the XXI century [13], [14], [15], [16]. Furthermore, programming has begun to be considered the cause of the development of logical skills and ability [17], [18], related to a creative and efficient problem solving [19], [20], [21], [22], [23].

In Italy, on the basis of the US successful experience with forty millions of students and teachers, the Education Ministry has decided to establish the learning of computer science basic concepts in school curriculum.

The first reference has been the Circular N°002937 (published in the official register on the 23rd of September, 2014) on the importance of coding at school. However, in the fundamental document called “La Buona Scuola” (“The Good School”), the fourth chapter has entirely been devoted to the teaching and focused on the development of High Order Think Skills (HOTS).

In particular, the Ministry indications have foreseen three different teaching objectives:

- Digital literacy starting from elementary school (through coding);
- The “conversion” of students into "digital makers";
- A high level of teachers’ training (for making possible the first two objectives.)

A platform called “Programma il Futuro” (“Future Program”, www.programmafuturo.it) has been implemented for high school teachers and, in the current year, a course on “flipped classrooms” for Science and Computer Science teachers has started. Hence, a ministerial platform for training on these new kinds of technological classes has been arranged, and teachers and students have been allowed to register in order to attend both basic and advanced lessons.

However, pre-service teachers have been excluded from the process. In fact, only in-service teachers have had the possibility of attending the online course, on a volunteer basis.

In this view, all pre-service teachers, elementary school teachers, and teachers not specialized on Science or Computer Science have been out of this process, drastically.

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In this view, all pre-service teachers, elementary school teachers, and teachers not specialized on Science or Computer Science have been out of this process, drastically. For example, an English high school teacher has not had
the possibility of learning coding, and no training has been foreseen at a public level for elementary teachers (the most involved category in the process of digital literacy).

In this study, an educational setting for elementary pre-service teachers on digital literacy (using Scratch software, http://scratch.mit.edu) has been designed and implemented during a University course. Qualitative opinions on the technological experience have been collected in a report. The laboratory has been carried out at the University of Calabria (Italy), in a module of a Science of Education course for elementary pre-service teachers. In section 2, methodology using Scratch software has been defined. After qualitative results in section 3, conclusions are presented.

II. METHODOLOGY

A. Subjects

The sample consisted of sixty four students (M = 13; F = 51) aged between 18 and 40 (M = 26; SD = 5.93), involved in a laboratorial module, Science of Education course, at University of Calabria (Italy).

In particular, only one subject was 40 years old, and she was attending courses for her second masters’ degree.

Ethnical provenience and demographic makeup were homogeneous; an entry requests of information confirmed that participants were not familiar with technological devices, and that they have never used Scratch software.

Participants worked in groups. Research was carried out in a usual University classroom; the laboratorial module coexisted with other courses.

B. Materials

1) The software Scratch

Scratch 1.4 is a visual block-based programming language designed to promote media manipulation for novel programmers, created by the Lifelong Kindergarten Group at the MIT Media Lab. It can be easily used by novice programmers for the creation of interactive projects and applications (apps).

Images and sounds can be imported or created in Scratch using a building paint tool and sound recorder [12]. 2D objects called “sprites” act as avatars and involve states (variables) and behaviors (scripts).

Each script includes the sequence of instructions for the sprite behavior. In particular, each sprite has its independent set of scripts [11]; however, it is possible to manage multiple sprites with an identical behavior using the parallelism concept. One or more images can represent the various visual states of a sprite, and sounds (e.g. the “voice” of the sprites) can be played according to a specific design of behavior.

Scratch uses a drag and drop approach: programming is carried out by dragging command blocks from a palette into the scripting panel and assembling them, like puzzle pieces, to create “stacks” of blocks [11].

Regarding the interface, Scratch window has four main panels. In fact, it utilizes a single window, endowed with a multi panel design in order to ensure the contemporary vision of all key components. Hence, the software avoids floating palettes and minimizes the use of additional panels, that are showed on demand.

In the programming area, the left panel allows the selection of the kind of desired commands, whereas the middle panel shows the scripts for the currently selected sprite (with folder tabs to view and edit costumes and sounds).

The large panel on the upper right is the stage, where the action happens. It is 480 units wide and 360 units height, and it is divided into an x-y grid. The center has an x-coordinate of 0 and a y-coordinate of 0 (0,0) [24].

A button on the bar under the stage allows a full screen display. Furthermore, the panel on the right, under the stage, shows the thumbnail of all the sprites present in the project, highlighting the selected sprite “Fig. 1”.

For scripting, the command palette is always visible; command blocks are colored and divided into eight categories: blue for Motion, purple for Looks, violet for Sound, green for Pen, yellow for Control, light blue for Sensing, light green for Operators and orange for Variables.

The version of Scratch adopted in this research work (1.4) has 125 command blocks, even if some of them appear only when they are needed. In fact, the blocks to access variables and lists appear only after a variable or list is created.

As regards the number of command blocks, a strategy of reduction is the grouping of a set of related operations into a single block, using a drop-down menu to select the specific operation. Individual blocks or a stack of blocks start to work by a double-clicking.

Various blocks can be placed on the top of a stack of blocks to trigger a response to run-time events, such as program startup, pressing of a given key, or a mouse click on the sprite. Multiple stacks can run at the same time; blocks can be tested simply by clicking on them. A white border indicates that a block or stack is running.

Scratch is tinkerable (tinkerability is the capacity to understand how to improvise, adapt, and iterate, changing old plans when new situations arise). Hence, it encourages hands-on learning and supports a bottom-up approach for writing scripts where small chunks of code are assembled and tested, then combined into larger units. Blocks can be tested simply by clicking on them.

A white border indicates that a block or stack is running, whereas a red one is a feedback for an error “Fig. 2”.

http://www.i-jep.org
There are four kinds of Scratch blocks: command blocks, function blocks, trigger blocks, and control structure blocks.

When command blocks are snapped together to create a sequence of commands, or stack, the notches and bumps fit together like puzzle pieces [10], [11].

Control structure blocks are a kind of command block with one or more nested command sequences.

Command blocks are like the statements of a text-based language.

Function blocks are like operators, not joined in linear sequences like command blocks. In fact, they are used as arguments of commands and nested together to build expressions.

Trigger blocks connect events (e.g. startup, mouse clicks, and key presses).

Taking into account the form of the blocks, in Scratch there are three main types of blocks in the Blocks Palette:

- **Stack Blocks** have bumps on the bottom and/or notches on the top. They can be snapped together into stacks.
- **Hats** have rounded tops and are placed at the top of stacks.
- **Reporters** fit in the input area of other blocks, reporting numbers or strings, and fitting in blocks with rounded or rectangular holes [24].

Regarding the Scratch website (http://scratch.mit.edu), different developments were studied and obtained during recent years.

Among these versions, Scratch 1.4 for personal computers and Scratch 2.0 (the online version launched in 2013 that now has also a PC version) “Fig. 3,” can be cited.

In the website, users can upload their own projects, as well as animated stories, games, online news shows, book reports, greeting cards, music videos, science projects, tutorials, simulations and sensor-driven art and music projects.

Also, online it is possible to get information for parents and teachers.

2) **Digital material on Scratch**

Digital material on how to learn coding was arranged and made available online. It consisted of the followings:

1. A power point presentation of 18 slides titled: “The hour of code” (an introduction to the laboratory);
2. A power point presentation called “Fun with Scratch”, containing technical explanation on Scratch functioning:
   - What is a computer
   - Algorithms and Program concepts

3) **Hardware**

Participants used their own personal computers, downloading Scratch software from the following web site: http://scratch.mit.edu.

C. Procedure

Research included four phases. In the first phase, subjects attended two theoretical lessons on the use of Scratch software. In the second one, students utilized Scratch to ideate and implement an app. In the third phase, participants reported the negative and positive aspects of their experience during the course; afterwards, results were analyzed (fourth phase).

The laboratorial module was carried out in two months, and had a duration of 18 hours.
In the first phase, programming was introduced to the elementary pre-service teachers by mentors “Fig. 4”.

Afterwards, mentors helped to choose the educational app to develop and subjects were divided into groups on the basis of their personal interests.

In the second phase, groups implemented the application using Scratch. Mentors led the groups to reflect on the steps to realize the initial idea, the proper changes to set in order to implement the idea, the decision steps, the different possible solutions for the encountered problems, the opportunities, and the proposals. In particular, the focus was on the problem solving process and the user requirements.

In “Fig. 5,” it is showed the work carried out by groups in the second phase. The use of Scratch (center of the figure) led to the realization of the application thanks to a teamwork (with its own group dynamic as leadership). On the left of the figure, connected with the realization of the app, the technical work is illustrated: from the choice of background and sprites to the creation of the scripts.

The implementation of the final project had a subsequent assessment, and revision/adjustments to the app were foreseen. On the right of the figure, connected again to the realization of the app, the mapping of the idea, the search of materials (e.g. the image of the proper sprite, a sound or music, or the realization of a voice) were foreseen. Both idea and materials led to the building of the narration in the app.

All the process was tutored by mentors, who provided feedbacks, allowing the revision of the app after the first assessment.

In the third phase, pre-service teachers had to compile a report on the experience, highlighting its positive and negative characteristics. In particular, subjects had to answer to two open questions: “Please indicate the positive aspects of your experience” and “Please indicate the negative aspects of your experience”.

In the fourth phase, a qualitative data analysis approach was followed. Participant’s personal data were coded, and each opinion was inserted in a dedicated tab page.

In particular, text synthesis were placed in a column and meaningful quotes were placed in another one. Afterwards, researchers coded the transcriptions according to their impact on the proposed methodology (e.g. opinion on the amount of work or personal engagement) and recommendations (e.g. on the arrangement of the setting).

Data were reorganized calculating percentages and summarizing the findings for each emerged element, also taking into account distinctions and conformities in reports. Results analyzed in the fourth phase are present in section III.

### III. RESULTS

#### A. Qualitative opinions on the experience

In the report, pre-service teachers reported their opinion on the laboratorial experience, and results were positive. In particular, they judged their experience with Scratch as excellent (91.67%) («I am very glad of the results gained in this course»; «I improved my skills together with my cultural background»; «It was an innovative training experience»), as well as a strong stimulus for creativity (83.33%).

The freedom to code an app following their own interests was perceived as very pleasant. Collaborative work was pointed out by a high percentage of participants as enjoyable and motivating (79.17%) («The opportunity of interacting with other pre-service teachers on unknown topics stimulated and motivated my group»; «Our team work stimulated the reflection on that carried out by students»; «Our group reflected on the disadvantages and advantages of a team work, and also divergence of opinions was a resource»). Moreover, in general, the arrangement of the course was considered as satisfying (81.82%).

Emotions experienced by subjects during the project development were the following: desire to do a good work, disorientation during the first trials of coding, fulfillment at the end of the task.

Regarding the negative comments, an initial lack of predisposition was highlighted, and a constant concern regarded self-efficacy as future mentors who had to use technology in a classroom («The progress forces us to learn the use of technological devices we never utilized»; «a teacher must not restrict students’ imagination into his/her boundaries»). Furthermore, a particular remark involved the hard work («Our team processed countless attempts and carried out a lot of evaluations of the app»). Some subjects who strongly opposed the laboratorial approach during the course, in the report admitted to have learnt a lot on the use of computers («We must be more
flexible and elastic), and to have appreciated the group work. Even when they were not enthusiastic about being part of the laboratory, the use of the software was considered as engaging (the initial skepticism was totally unfounded).

Results are in line with those of other researches [25], [26], [27]; [28], [29], and showed that negative stereotypes of people who are not digital natives as avoidant of technology and incapable of its use are outdated.

In fact, thanks to a suitable encouragement and an appropriate time schedule, pre-service teachers have the potential to become equally effective in using technology and computers as younger groups. Furthermore, since Scratch is considered as engaging and engaging, it could be considered as a useful tool for Edutainment (the term refers to the mixture of the terms “education” and “entertainment”).

Further studies are obviously necessary, including quantitative research measures in order to confirm the above-mentioned preliminary data.

B. Connection to the current situation in Italy

Despite the enhanced availability of interactive whiteboard, computers, and tablets, the current use of technology in Italian school classroom is uncommon, especially in elementary classrooms.

The matter seems related to the lack of funds for public schools but, in a practical sense, many teachers refuse educational technologies because they have not studied them in a preliminary University stage. Furthermore, only in 2014 programming was introduced at school, and it has still a voluntary basis for teachers.

In 2015, the presence of a “digital organizer” was predisposed but not properly arranged. This delay is evident with respect to the current trends at an international level.

In this research, preliminary data show that laboratory modules, arranged during University courses, could promote pre-service teachers’ familiarization with the most used technologies at school. Following this approach, teachers could perceive themselves as effective mentors, and use technological devices in classroom.

C. Limitations

In this study, qualitative opinions have been collected, and quantitative measurement are necessary for valid findings and rigorous procedures.

As preliminary data, results are limited only to one group of pre-service teachers, and further studies are necessary.

Regarding the sample, female subjects were mainly involved, and different results could be obtained with male ones.

IV. CONCLUSIONS

This study is part of a research carried out by the Laboratory of Psychology and Cognitive Science, operating at University of Calabria (Italy). Its design of a technology-enhanced setting endowed with coding tools as Scratch [30] was judged as potentially engaging and pleasant, even if pre-service teachers’ highlighted their concern on the perception of self-efficacy. In this view, additional studies are necessary from a quantitative point of view (e.g. through the administration of motivation questionnaires).

Future developments could also foresee a deeper study on the dynamics of the teamwork.

Finally, the analysis of the projects that led to the realization of the app could be used to evaluate the improvement of the HOTS.

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