The effect of stylistic repetition in English-language advertising texts

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Paper received 14.11.20; Accepted for publication 27.11.20.
https://doi.org/10.31174/SEND-Pb2020-241VIII72-13

Abstract. The article focuses on stylistic repetition, its effect and types in English-language advertising texts. Special attention is paid to anaphora and epiphora reinforced by alliteration and assonance, which appear the most popular and widely used stylistic devices contributing to emotional feedback and motivating consumers to buy the product while anadiplosis and epanalepsis are viewed quite scare and difficult to remember.

**Keywords**: stylistic repetition, anaphora, epiphora, anadiplosis, epanalepsis, alliteration, assonance, advertising text, brand slogans, manipulation technique.

**Introduction.** Today, advertising surrounds people everywhere, imposing ideas, motivating actions, informing about events or products. Every day, advertisers spend a lot of money on promoting their services and products to contribute to effectiveness. The manipulative nature of advertising makes a person buy the advertised goods, thereby bringing the advertiser considerable income. Obviously, advertising is beneficial to consumers too as they may be attracted by some goods they have never seen or heard of but might need.

Generally speaking, advertising is considered the most effective way to communicate to the customers and it has a central role to play in developing brand image [13]. According to Cambridge Dictionary [6], advertising is the business of trying to persuade people to buy products or services. This definition highlights the manipulative nature of advertising, which is linguistically presented by a bunch of various stylistic means, play the greatest role in the analysis of any kind of literary text. As ideas and appeals can be expressed in a variety of ways, any way used to advertise goods with the help stylistic means will be effective in swaying the target audience.

**Review of publications.** Previous studies explore the impact of sounds on different forms of persuasiveness [2; 4; 9] and some indicate that certain behavioural patterns in consumerism may depend on sticky slogans to convince people to try or buy a product [10]. Bernardi et al. [5] highlight the positive role of music in persuasion, while Erofeeva and Ushnikova [8] focus on elements of energy potential in advertising texts and McQuarrie and Mick [12] explore figures of rhetoric and their effect on an audience, Katrandjiev et al. investigate the usage of rhetorical figures in Bulgarian [11] whereas Chetia [7] studies advertisement texts in India, etc.

However, the available scientific papers leave many unresolved issues. Despite the frequent appearance of research on repetition in advertising texts, they have been minimally incorporated into advertising research. Thus, the principal purpose of this work is to contribute a more systematic understanding of stylistic repetition in advertising language and its effect on the consumer.

**Methods and material.** To achieve the aim of the research, 100 volunteer respondents were involved in the survey, where they were offered the list of advertising slogans (first without graphical or sound supplement and then with) with every second containing repetition selected with the help of qualitative analysis applied. The respondents were asked to answer the survey questions specifying their emotions before and after reading the ad, readiness to buy the advertised goods or services, possible reasons for their decisions. The final stage included linguistic interpretation of the obtained results and quantitative data processing.

**Results and discussion.** To understand the effect of repetition in advertising texts it is necessary to concentrate on its definition and types. The Free Dictionary [20] states that repetition is the repeated use of the same word or word pattern as a rhetorical device that creates a literary effect. It is a syntactic stylistic device meant to create vivid images and focus on their features, make the line memorable. Repetition applied to words creates the figures known as anaphora (beginning words), epiphora or epiphrasis (ending words), epanalepsis (beginning and ending) and anadiplosis (ending and beginning) [12]. The results show that the types widely used in advertising texts include anaphora and epiphora whereas anadiplosis and epanalepsis are rather rare. Additionally, it is necessary to consider such phonetic devices as alliteration and assonance which accompany repetition and strengthen memorability.

**Anaphora** is a repetition of a word or expression at the beginning of successive phrases, clauses, sentences, or verses especially for rhetorical or poetic effect [14]. The results show that inn brand slogans anaphora is usually represented by either verbs (the Imperative Mood in particular) or adjectives. It is evident that it serves the purpose of delivering an artistic effect to a slogan making the lines rhythmic (see Pic.1), e.g., Have a break, have KitKat (KitKat chocolate bar); **Open a Coke, open happiness** (Coca Cola drink). This device is successfully used to appeal to the emotions of the buyers in order to encourage them to feel special if they buy the advertised goods. On the other hand, anaphorical adjectives persuade and inspire to follow the lifestyle. As adjectives are mainly used to describe emotional and physical state [16], their usage makes the audience feel motivated to follow the depicted lifestyle. Nice examples (Pic. 1) are **Real ingredients, real taste** (Knorr cheese risotto), **Pro cameras, Pro display, Pro performance**. (Apple IPhone 11 Pro) where pro stands for professional and More defined. More conditioned. More beautiful lashes. More than mascara with more black impact. (Estee Lauder mascara). The latter example shows how grammar can be neglected to win the effect made by anaphora. Another example of anaphora produced by Wrigley’s **Double your pleasure, double your fun with Wrigley’s Doublemint gum** (Wrigley’s chewing gum) serves a good tool to ease memory work. Intensified by rhyme the slogan became ‘sticky’ and worked perfectly which was proven by increased sales and popularity.
In this research anaphora proved to be most widely spread stylistic device professionally used in advertising texts. It also showed the highest result in the survey where 68 respondents out of 100 pointed its influence and memorable effect. Besides, a similar impact can be produced by alliteration, a phonetic stylistic means used to focus on the repetition of consonant sounds in close proximity in a phrase or utterance [14]. Both KitKat and Coca Cola intensified their brand names with this device. To illustrate alliteration, let’s see how such brands as McDonald’s and Arby’s Bellmore (see Pic. 2) used it in their slogans to advertise food. Here 15 respondents out of 100 noticed the reference to the meat the sandwiches are made of. Initial ‘B’ in beef is repeated in all the words in the slogans big, beefy, bliss and Bourbon BBQ attracting attention both visually and phonetically. Sound symbolism in alliteration is usually subtle and mainly works subconsciously [19]. According to some studies [17; 21] ‘bl’ is perceived ‘big’. Moreover, the repeated phoneme /i:/ [1; 3; 15; 21], which is known as assonance and focuses on the repetition of vowel sounds, is found ‘continuous’ and ‘visible in terms of quantity’. Combined together they reinforce each other depicting sandwiches bigger with much meat and endless, continuous pleasure to taste them. Some respondents mentioned the size of sandwiches and pointed at their feelings and graphical images (‘meat is shown big in amount in photos’ [sic]).

In contrast to anaphora, it is worth mentioning the impact of epiphora in advertising texts. Epiphora (epistrophe) is a repetition of a word or expression at the end of successive phrases, clauses, sentences or verses, especially for rhetorical or poetic effect [14]. It has been found out that this stylistic device is the third (after anaphora and polysyndeton) in usage and the second (after anaphora) effect. 46 respondents out of 100 mentioned its impact with two adverts winning (see Pic. 3 below). The brand Dr. Pepper used the word ‘pepper’ so many times (‘I’m a pepper. He’s a pepper. She’s a pepper. We’re a pepper. Wouldn’t you like to be a pepper too?’) that it was next to impossible to forget it. Moreover, the image of a cute kitty also contributed to positive feedback – every respondent mentioned its level of cuteness. The slogans that collected the highest score also include Skittles candy drops. Rainbow is repeated twice to portray the skittles as rainbows because they are colorful, which is repeated third time graphically (noticed by 17 respondents). McDonald’s also has an advert featuring epiphora. Wholesome. Have some. welcomes a wholesome burger meant for healthy lifestyle fans. A similar style was used by Samsung to advertise their phones SGH-D500. The right thing says everything, is only part of their advertising style and their customers may easily track Samsung goods for the word ‘everything’. For example, their Voice Guide has the very word too: Samsung provides many accessibility options for our customers. One of them is the Voice Guide, which will announce everything you do on the TV. Turning it off will stop the TV from saying everything you do. 13 respondents paid their attention to it and 4 mentioned they were loyal customers of Samsung.
Similarly, alliteration in the final position can serve effectively especially when the advert is accompanied by images and sounds. Heinz trademark (Pic. 4) implied this stylistic device laying emphasis on several particular points altogether: product, brand name, colour. What is more, these three words *Beanz, Meanz, Heinz* perfectly rhyme and this factor most probably contributed to a funny result: only one respondent noticed incorrect grammar in ‘beans’ and ‘means’ and 88 additionally correlated orange colour with the colour of tinned beans. *Tic Tac* is an example of minimalistic wording but maximum effect emphasized by anaphora and epiphora.

The only commented slogan with anadiplosis was produced by Direct TV. To ridicule old-fashioned cable TV, Direct TV created a series of ads showing that having cable inevitably leads to misery, self-destruction and personal degradation. Only 7 respondents found the ad catchy while 61 pointed at its ‘philosophical view’ [sic]. The very advertisement claims that:

*When your cable company keeps you on hold, you get angry.*

*When you get angry, you go blow off steam.*

*When you go blow off steam, accidents happen.*

*When accidents happen, you get an eye patch.*

*When you get an eye patch, people think you’re tough.*

*When people think you’re tough, people want to see how tough.*

*And when people want to see how tough, you wake up in a roadside ditch.*

*Get rid of cable and upgrade to Direct TV.*

**Conclusions.** From the outcome of the research it is possible to conclude that anaphora and epiphora are the handiest stylistic devices to promote goods and services. Catchy slogans must be short and rhythmic to be memorized and followed. Together with quality graphics and quality goods such adverts work productively and evoke positive feelings. In most cases the respondents were ready to buy the advertised product (86%) and almost all of them were ready to taste or try the product (94%). Thus, it has been demonstrated that as a rhetorical or stylistic device, repetition is brought into action to appeal to the emotions of the audience in order to persuade them to buy. Small words produce impressive impact and generate big ideas. It is clear that advertising is an integral part of our reality and therefore it should be examined to track its persuasive impact. In future, it might also be useful to investigate the effect of sound symbolism and persuasiveness in advertising texts.

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