Attitudes and Preferences of Self-Repair and Corrective Feedback of Oral Production in Classroom: A Corpus-Based Study
The case of Second Year LMD students at the University of “Frères Mentouri” Constantine

Abstract:
Oral errors are commonplace in the EFL learning process. The willingness to elicit teachers’ and students’ collaboration in error treatment towards enhancing oral production and uptake is the aim behind this study. Based on the main questions “Who, when, what and how to correct?” and “How much uptake is generated?”, two attitudinal questionnaires were delivered to 150 second year LMD students and 16 teachers in the English department inquiring their perceptions about error repair. We further probed both teachers’ and students’ repair behaviour via a non-participatory natural classroom observation during 16 hours of oral courses varied between interaction and presentations. We detected controversial, though not conflicting, results on two levels of analysis: Students’ Vs Teachers’ attitudes and preferences towards the repair of oral failures, besides the claimed attitudes Vs those revealed during classroom observation which generated average amounts of students’ uptake. These findings lend a strong support for our hypothesis, which speculates that the betterment of students’ spoken language can be achieved through a conscious cooperation between teachers and students regarding each others’ preferences towards error treatment. Those preferences are worthy of further pursuit of research.

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Introduction:
After almost 40 years, research in the domain of error treatment is still paralleled with the Hendrickson’s frame (1978) about corrective feedback on learners’ oral breakdowns: Should learners’ errors be corrected? Who should do the correcting? When should learners be corrected? Which error types should be corrected? How should errors be corrected?

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These questions are investigated in our study with regard to the intensity of both self-repair (SR) and corrective feedback (CF) in EFL classes in the English Department, University of Constantine; moreover, the amounts of uptake attained are measured beneficial to identifying the combinations of CF techniques effective in generating higher extents of uptake. As such, we endeavour the strengthening of what we hypothesized as the inevitable contribution a “teacher-student alliance” can afford in the enhancement of the latter’s spoken language through error correction.

1- Error and Correction

Controversies about error correction have been raised among researchers and EFL teachers for two reasons; the divergence of attitudes towards error and its repair among students’ and their teachers, which generated a complexity of the error treatment process itself, and the debate addressed by the eminent question: Do students attain certain language proficiency from error treatment?

An error is defined to be the deviation from the target language norms (Allwright and Baily, 1991. Cited in Taipal, 2012) which imposes a questionable sense akin to the English language diversity on the one hand, and the fact that it is being taught by non-native speakers as a foreign language all over the world, on the other hand; as such, the concept “norm” would be hardly followed. Corder (1967) defined errors as the reflection of learners’ actual inter-language phase, resulting in breakdowns in speech which are, according to James (1998. Cited in Taipal, 2012), considered deviant outputs because of their grammaticality or acceptability reasons (Previously stated to be complementary to competence and performance, in the same order, in Chomsky’s work, 1965); in which the first notion decides upon the correctness of syntactic, phonological and even semantic aspects of the spoken utterance, whilst the second is associated with the communicability of that utterance in specific linguistic contexts.

A distinction between an error and a mistake has to be established as well. Corder (1967) considered errors the results of the learner’s poor linguistic competence, while mistakes are manifested in the speaker’s performance as merely slips of the tongue or memory failures which generally characterize native speakers’ production as well as EFL learners; as such unlike natives who roughly owe the complete linguistic knowledge about the language to overcome mistakes, non-native learners need a back-up from other interlocutors to repair their spoken mismanagement. Therefore, we opt for a definition of error that bears the interference of the teacher in repair works by authorizing corrective feedback (Cited in Lee, 1990).

An objective evaluation of linguistic or content errors according to linguistic norms or evident misconstrual of fact, and any additional linguistic or other
Error may be categorized along a number of dimensions. On a linguistic level, we recognize four major types of error: Grammatical, Discourse, phonological errors and lexical errors. However, regarding the error gravity, it is relatively complicated to decide the extent of gravity for the simplest reason that the seriousness of a spoken error depends on a variety of variables like age and the academic discipline (Lee, 1990). Researchers recognised four categories associated to this dimension: As regard to errors linked to intelligibility. In 1972, Burt and Kiparsky (ibid) classified errors into global, which affect the communicability of the message and local errors affecting the syntax of the spoken utterance which intermittently have certain impact on communication as well. Other error types acknowledged by researchers and practitioners were classified under the same dimension of gravity, labelled as irritating (Ludwig, 1982), common (Holey and King, 1971) and high frequency errors (Allwright, 1975) are of less interest in our study.

Practically, all errors can be corrected; their correctibility, however, is limited by terms of when, how and by whom repair is done, and which errors are processed; besides the proficiency echo repair work reflects on learning. Depending on which approach one can adopt, he or she will find error correction described on a continuum ranging from ineffective and possibly harmful (e.g., Truscott, 1999. Cited in Lyster, 2001) to beneficial (e.g., Lyster & Ranta, 1997; Lyster, 2001; Ellis, 2013; Russell & Spada, 2006). The most critical question, however, is whether repair is done by the learner who produced the error or the teacher as the most proficient participant in classroom conversation, or even by both.

2- Self Repair(SR)

According to van Hest (1998b): “If the speakers' monitoring device meets with a troublesome item, speakers can decide to correct this item on their own initiative, without intervention from their interlocutors” (Cited in Wang, 2003). These types of repairs are called self-repairs SR. From the psycholinguistic perspective, a self-initiated self-completed repair has consequential benefits on the learners’ interlanguage system: Having its confirmation from laboratory studies (Schegloff; Jeffersson & Sacks, 1977), the impact of self initiated repairs correlated positively with successful completions, and therefore improved future performance. As such it is plausibly valuable that teachers are advised to authorize such conversational opportunities for students because self corrections and interjections they make while talking show that self-monitoring is underway, and are usually for the purposes of making meaning clearer.
Techniques utilized by learners to personally endeavour their spoken failures vary in accordance with their competence level. The most common classification to learners’ strategies of self repair was adapted by Scheglof et.al. (1977) in which the learner who produced the trouble source self initiates repair work with a partial or a full repetition of the occurred error, ensuring time-conservation by non lexical initiators; those of which are represented by cut-offs, quasi-lexical fillers and lengthening of sounds. Then s/he completes with an insertion of the correct target-like form. Repetition is stated to be the most commonly used technique and conceivably the most profitable for students in other research (Rahimi & Dastjerdi, 2012).

Learners’ contribution in repair work/ error treatment is not defined merely by self-initiated self-completed repair (S.I.S.R) as labelled by Hall (2007), but with three other types regarding the other participants’ interference in the process namely self-initiation other-repair (S.I.O.R), other-initiation self-repair (O.I.S.R) and finally, not containing the trouble source participation, the other-initiation other completion repair (O.I.O.R).

3- Corrective Feedback (CF)

Support provided by teachers to overcome the spoken failures is called corrective feedback CF. It has been established that CF is respectively beneficial to adjust learners’ hypotheses about the language: Between 2006 and 2010, four valuable meta-analyses of CF research conducted by Russell and Spada in 2006; Mackey and Goo in 2007; Li in 2010; Lyster and Saito in 2010 (Cited in Lyster, Saito & Sato, 2013) described it to have substantial effectiveness in fulfilling the aims behind error correction.

Lyster and Ranta were known for their most comprehensive studies about CF and its types in French immersion classrooms in 1997 and later in 2007. They categorized teachers’ corrective behaviour into 6 major types, ranging from the most implicit to the extensively explicit according to Sheen and Ellis (2011:594). These types are: reformulations, which represent Recasts and explicit corrections. In addition to prompts which indicate the troubled output in the students’ speech without authorizing the correct target-like reformulation as the first type allows for; this type involves the use of elicitations, metalinguistic clues, clarification requests and repetitions.

The choice of what type of error to be targeted by CF and even when to administer it depends thoroughly on the teachers’ approach besides the current classroom activity: If the teacher is involving in a content-based instruction activity, then it is preferable to avoid what Sheen (2004) labelled as negative evidence (Cited in Lyster et.al., 2013) addressing grammatical and phonological inaccuracy; furthermore, a delayed correction would be of more efficacy in preserving the communication flow. When the teacher applies for form-based instruction though, the non-target outputs to be dealt with are those having an impact on accuracy rather than fluency, and both immediate or
delayed CF would be of vital contribution in attaining the trouble source’
attention towards his error (Méndez & Cruz, 2012).

4- Uptake and Effectiveness of Corrective Feedback Types

The term uptake has been defined in at least two different ways in SLA
literature. Previously in some studies, it referred to something that learners
themselves can report to have learnt from a particular lesson (Allwright
1984. Cited in Taiyal, 2012). Nowadays, in corrective feedback studies it
implies the learner’s response to the teacher’s feedback. Lyster and Ranta
(1997) defined uptake as “a student’s utterance that immediately follows the
teacher’s feedback and that constitutes a reaction in some way to the teacher’s
intention to draw attention to some aspect of the student’s initial utterance” (p.
46).

Successful uptake or ‘utterances with repair’, opposed to “utterances still
in need for repair” (Lyster and Ranta, 1997), can facilitate acquisition for at
least two reasons. First, uptake supplies learners with opportunities for testing
their own hypotheses about the already acquired items of the language;
subsequently they automatize the production of reformulated output, which
prompts the development of connections in memory. Second, Swain (1985,
Cited in Faqieh, 2012) claims that “Comprehensible input” alone is
insufficient without “pushed output” to achieve target-like accuracy and
fluency. Uptake, therefore, has the potential to trigger acquisition though it is
not an instance of acquisition itself.

Researchers and instructors as well encountered a consistent controversy
about which type of CF has intense effectiveness on learners’ language
proficiency, especially when it comes to deciding between recasts and
prompts. They roughly concluded, yet, that no CF type has superiority over
another (eg; McDonough, 2005); learners are likely to gain equal enhancement
from all types of CF if utilized comprehensively and continuously with regard
to the classroom context and the aimed language attribute (Lyster et.al., 2013).

Database

Data collection in the current research was arranged in a process of exploring
teachers’ and students’ inclinations about error treatment in the English
Department, University of Constantine. This was achieved via two attitudinal
questionnaires, and then the validity of findings was checked throughout a
naturalistic observation of the participants’ repair behaviour during classroom
interaction.

1- Students’ and Teachers’ Questionnaires

We administered a questionnaire to 150 second year LMD students of EFL
who were randomly selected out of 700 students enrolled in the English
department at Constantine university, during the academic year 2014-2015; we further opted for a similar questionnaire to be filled by 16 EFL teachers in the same department who had been teaching different modules for a considerable time (14 of them had been teaching Oral Expression, 5 of whom for more than 5 years). The two attitudinal questionnaires were designed to probe the participants’ attitudes and preferences towards error treatment on the one hand, and towards each others’ preferences on the other hand; questions of the research: who, when, what and how to correct were addressed in separate sections of both questionnaires. Nonetheless, the teachers’ questionnaire included extra investigation about the students’ proficiency and involvement in error correction levels besides an inquiry of the speculated uptake attained from each CF type.

2- Classroom Observation

The second method of data collection in the present study was qualitative emic in which emic is the concept of being part of the system when inquiring a social phenomenon (Pike, 1967). The authenticity of data was preserved as we did not interfere during interaction.

2.1. Observation Procedure and Setting

A 16 hours' natural observation was conducted to examine the corrective behaviour of both teachers and students in an authentic setting. The recorded Oral Expression courses varied between presentations, interaction and listening-speaking sessions.

2.2. Analysis Procedure of the Classroom Observation

It is noteworthy to state that regarding time limitations and the repeated pattern of findings, we opted for the analysis of merely 4 classroom sessions, one of which is being presented as an exemplar in this article. The procedure of analysis depended on classifying students’ errors into 4 major categories: Grammatical, phonological, lexical errors and intelligibility breakdowns; as such we could deduce which error type was likely to be corrected. Furthermore, we extracted the extents of contribution in error treatment via applying Hall categories of repair (2007), in which S.I.S.R represented students' complete self repair, while O.I.S.R and respectively O.I.O.R were the echo for teachers' support in repair works; the latter repair category involves peers' interference as well. Subsequently, we deployed Schegloff et.al model of self repair strategies (1977) to explore students actual aptitudes when autonomously endeavour their spoken failures, while we applied Lyster and Ranta taxonomy (1997) to decode teachers’ intervention moves inserting the addition brought by Sheen and Ellis (2011) as regard to explicit correction with metalinguistic explanation. We finally measured the number of successful and partial uptake moves (labelled as utterances with repair and utterances still in need for repair by Lyster and Ranta).
Results
The findings revealed some discrepancies between what was claimed by informants in both questionnaires and what the classroom observation disclosed. The inquiry questions were respectively answered in relation to the data from the three research tools.

1- Should students’ spoken errors be corrected?
Both attitudinal questionnaires and the classroom observation revealed an approval about the inevitability of error correction. The optimal majority of teachers (93.5%) confirmed that their students’ oral failures ought to be handled; students as well reported a high perseverance towards correcting their errors with merely 18% admitting they ignore correction. The natural observation also exposed a relatively elevated focus on error treatment: Out of 230 errors made during the session, 154 repair works (66.95%) were delivered by all participants in interaction.

2- Who corrects?
Identifying the participant who devotes more attention and effort to engage in error correction showed some discrepancies in findings: Teachers, with a proportion of 87.5%, asserted they afford treatment via corrective feedback (CF) more than any other participant, whilst they claimed very low percentages of contribution afforded by students via self repair (SR), 12.5%, and they acknowledged lower participation of peers in correction (6.25%). Students, on the other hand, confirmed that their spoken troubles are mostly solved by CF as reported by 61% of them, 52.66% though claimed they apply for SR as well. The classroom observation detected a confirmation of the prior claims with a slight difference between the actual SR and CF moves; the latter was spotted by 41.55%, whereas SR attempts scored 43.5%. The following graph illustrates the data.
3- **When to Provide Corrective Feedback?**

Findings about the appropriate timing for authorizing CF disclosed another controversy between the teachers and their students; as such, teachers declared they prefer *delayed* and *postponed CF* with a substantial percentage of 75%, students also reported a slightly higher preference towards delayed rather than immediate CF, 54.66% against 42% (6.25% of teachers and 3.33% of students showed neutral responses). Corrective feedback however was detected to be rather *immediate* during classroom observation; 76.56% of CF moves were instantly provided by teachers.
4- Which error types to be corrected?

The types of errors that should be corrected received controversial preferences amongst the teachers and their students even when compared to the actual attitudes revealed during the observation. While teachers acknowledged a convention to endeavour spoken errors causing unintelligibility (93.75%) more than any other type, opposed to the effort directed to grammatical errors (25%), students exposed a tendency to pay relatively more attention to inaccurate grammar or phonology errors (65.66% and 75.33%). Teachers’ perception was well mirrored in the selection of error types that were corrected the most during the observation: 97.29% linked to intelligibility failures were corrected, whereas the least amount of treatment, 41.39%, was spotted in the correction of inaccurate outputs.
5. **How to correct?**

5.1 Corrective Feedback

As regard to Lyster and Ranta taxonomy (1997), preferences towards techniques deployed in authorizing CF by the teacher had the most conspicuous discrepancies in our research; these were reflected in the distinction between teachers’ eagerness to utilize *prompts*, especially *repetitions* (93.75%) and *elicitations* (87.5%), and students’ inclination towards *reformulations* presented mainly by *recasts* (72%) and *explicit correction with metalinguistic explanation* (67.32). Nevertheless, the classroom observation conceded an overwhelming application of *recasts*, 57.81%, followed by *elicitation*, 29.68%, then *clarification requests, explicit correction* and a combination of both *recasts and elicitation* with very low percentages. The noteworthy finding was the absence of *repetition* which was thoroughly claimed by teachers to be extensively used.
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| CF Types                   | Teachers’ Preferences | Students’ Preferences | Observation Findings |
|----------------------------|-----------------------|-----------------------|----------------------|
| Clarification Requests     | 62.5%                 | 63.99%                | 6.25%                |
| Repetitions                | 93.75%                | 30%                   | 0%                   |
| Recasts                    | 75%                   | 72%                   | 57.81%               |
| Elicitations               | 87.5%                 | 61.32%                | 29.68%               |
| Metalinguistic Clues       | 50%                   | 46%                   | 0%                   |
| Explicit Corrections       | 31.25%                | 32%                   | 4.68                 |
| Explicit Correction + Explanation | 50%               | 67.32%                | 0%                   |
| Other combinations         | 0%                    | 0%                    | 1.56%                |

Table 01: CF Preferences between Claims and Observed Attitudes
Note: The sums of percentages in the table are not 100% for both teachers’ and students’ preferences because participants showed relative convention towards different types in the same time.

5.2- Self Repair Strategies
We detected an agreement amongst teachers (81.25%) that students utilize repetitions of their spoken lapses; nonetheless, students themselves disclosed an aptitude to use direct paraphrasing/ substitution instead of repetition with an approval of 53.33%. The classroom observation confirmed students’ impulse to fulfil SR via a divergence of repetitioncombinations consisting mainly of “Non-lexical initiators+ Full/ Partial repetition+ insertion” (40.29%) and then there were other combinations as shown in table 02.
Opposed to what teachers believed, as stated in the teachers’ questionnaire, the classroom observation disclosed a vital role of recasts in stimulating an intense uptake, either successful or partial, with a proportion of 19 (52.77%) out of 36 uptakes scored during repair works RW led by the teacher (64 repair works). This was followed by elicitations, 33.33%, which were asserted by teachers to be equally in the first position with repetitions in promoting uptake through the agreement of 31.25%. (Uptakes generated by peers’ interference scored 10 out of 23 RW).
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| Clarification Requests | Teachers | Observation |
|------------------------|----------|-------------|
|                        | 0%       | 8.33%       |
| Repetition             | **31.25%** | 0%          |
| Recast                 | 12.5%    | **52.77%**  |
| Elicitation            | **31.25%** | 33.33%     |
| Metalinguistic Clues   | 6.25%    | 0%          |
| Explicit Correction    | 0%       | 0%          |
| Explicit Correction+   | 6.25     | 0%          |
| Explanation            |          |             |
| Recast+ Elicitation    | 0%       | 5.55%       |
| All of them            | 12.5%    | 0%          |
| Total                  | 100%     | 100%        |

Table03: Extents of Uptake Generated by CF Types

Interpretations of the Results

Findings suggest that teachers and students in the English Department, University of Constantine, have an extensive perseverance towards the essentiality of error correction. The rationale behind this positive attitude, having its echo in the elevated amounts of repair works (66.95%), is akin to a variety of reasons; one of these is that many students expect their errors to be corrected and can feel frustrated if they are ignored. The second reason is the danger of disregarding the non-target like outputs, which might serve as an input model to be acquired by other students in the class. Thirdly, taking part in corrective feedback can speed up the learning process (Lyster & Ranta, 1997, Lyster2001, Russell & Spada, 2006) through utilizing the conversational and the linguistic modifications in testing information about the rules and the limits of language use, which would otherwise take students a long time to deduce on their own. The same perception explains why both teachers and students revealed an inclination to authorize/accept CF over SR (See graph 01) regarding the teacher as the proficient participant while processing an error. Furthermore, the nearly equal amounts of SR and CF observed in the classroom assert that both participants devote appreciable efforts to solve speech problems. An annotation to be discussed here is the teachers’ claims of the very low contribution of students via SR (12.5%), which was respectively opposed by students’ actual repair behaviour (43.5% SR); this can be associated with a two-fold interpretation: The average extents of SR reflect students’ awareness and willingness to self monitor their speech via testing their own hypotheses about the language, which is critical to amplify oral proficiency (Schegloff et.al., 1977). The other explanation, vibrant and equally persuasive, is that the efforts that students are adding to their learning process are higher than their
teachers’ expectations; this might inhibit the collaboration between the two participants to benefit from error correction itself.

The serious gap detected between students’ eagerness for more immediate CF and teachers’ claimed preferences for delayed CF (75%) was reduced to fit students’ desire according to the classroom observation findings (76.56% of CF was delivered instantly); speculations about this refer to the teachers’ awareness that immediate CF withholds the flow of communication and detains fluency. They attempted, however, to adapt their CF with the students’ needs, which subsequently expanded successful uptake confirming the effectiveness of immediate over delayed CF (Barbeta, Heward, Bradely & Miller, 1994) on the one hand, and affording evidence to our hypothesis that gave importance to consider students’ preferences.

The debate about prompting accuracy or fluency still has its impact on educators and EFL teachers. The accurate findings of dignifying communicative failures’ treatment based on both teachers’ preferences (93.75%) and the actual attitudes in the observation (97.29%), against the least amounts of correction aimed at Grammar errors (25% and 41.93% in the same order) indicate the teachers’ inclination to rather trigger fluency relying on the fact that over correcting inaccurate output might well impede communication. Furthermore, the interactional nature of the observed session withdrew handling grammatical errors and stimulated conversational repair works, as regard to this perception, there was a dubious neglect of students’ extensive demand (65.66%) of treatment over their inaccurate language, generating a probable misapprehension in attaining the fundamental collaboration needed in error correction. Moreover, favouring repair of Phonology errors by both teachers and students (68.75% and 75.33%) reflects both participants’ desire to reach a native-like accent in students’ speech.

Based on the compelling grounds of the effectiveness of prompting CF over reformulations in activating students’ awareness of the whole setting of their flawed utterances then eliciting them to draw on their own linguistic resources (Lyster et.al., 2013), EFL teachers at the University of Constantine believed in the amplifications that can be authorized by applying for repetitions and elicitations to generate the maximal extents of uptake; 31.25% of the sample, which rationalizes the claims of the majority of the teachers about utilizing them the most(93.75% and 87.5%) against less applicability of recasts (75%) regarding the conviction that it stimulates unsatisfactory amounts of uptake according to 12.5% of them; this is conceivable because recast is recognized to be a mere “echo” (Lyster et.al.,2013)which inhibits, in most cases, the student’s attention that an error has been produced in the first place. Nonetheless, teachers were confronted with thoroughly different circumstances during classroom observation: Recasts represented 57.81% of repair works, logically delivering the highest degrees of uptake (52.77%); the perception
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about this might be akin to the permeability and the unobtrusive quality of this type that was asserted in students’ attitudes to be entirely appreciated by a proportion of 72% , preferring its direct yet rather implicit nature. Accordingly, teachers were obliged to redirect their corrective behaviour as regard to a complex set of features acknowledging students’ preferences.

How to correct errors is not complementary to CF techniques only; in our research we further opted for identifying patterns occurring during students’ SR. Schegloff et.al (1977) SR strategies were echoed in students’ corrective behaviour, in which repetition of the problematic output with substitution or insertion of the correct item preceded by a recurrent use of non-lexical initiators characterized 73.13% of SR moves, the same result was previously asserted by 81.25% of the teachers as an evidence that students tended to repeat their errors to gain extra time for the retrieval of the appropriate target like form.

Conclusion and Implications
The tentatively interpreted results suggest that teachers and students in the English Department, University of Constantine, are respectively aware of the critical usefulness of error treatment in the enhancement of the students’ language proficiency; as such, both participants contribute almost equally in managing spoken breakdowns. Furthermore, despite the discrepancies in preferences towards which type, when and how to correct, the study revealed how critical it is to collaborate not merely during repair works, but rather before setting for error correction itself; teachers should be aware of the spectrum of CF types and their efficacy in generating successful uptake through continuously testing their applicability as regard to students’ aptitudes and the fact that error treatment is never One size fits all, besides stimulating students’ readiness to respond to CF, not as an alternative to self-repair, but rather as a trigger for intake-vianoticing-the-input.

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